

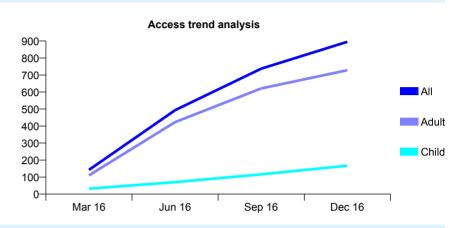
# Q68 - Vital Signs At a Glance Contract Report for 100012/0000 - December 2016

| Name or company name | Margery Lodge Dental Practice |
|----------------------|-------------------------------|
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/03/2016                    |
| Contract end date    |                               |

| 16/17 Contracted general activity (UDA)     | 5,009       |
|---|-------------|
| Carry forward general activity (UDA)        | 129         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £132,023.20 |

#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 0     |                               |
| Quarter ending March 2016     | 142   |                               |
| Quarter ending June 2016      | 493   | <b>1</b>                      |
| Quarter ending September 2016 | 737   | <b>1</b>                      |
| Quarter ending December 2016  | 895   | 1                             |
| Variance since December 2015  | N/A   |                               |

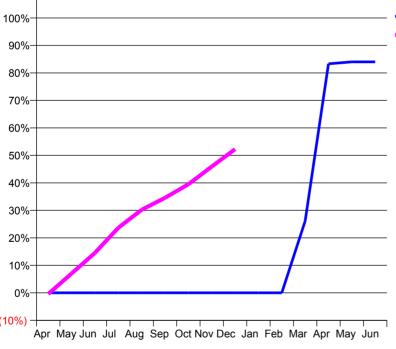


2016

2017

# **ACTIVITY**





| Adjusted Scheduled Activity (UDA) |      |       |  |
|-----------------------------------|------|-------|--|
| Month                             | 2016 | 2017  |  |
| April                             | 0    | -21   |  |
| May                               | 0    | 353   |  |
| June                              | 0    | 729   |  |
| July                              | 0    | 1,186 |  |
| August                            | 0    | 1,514 |  |
| September                         | 0    | 1,732 |  |
| October                           | 0    | 1,978 |  |
| November                          | 0    | 2,300 |  |
| December                          | 0    | 2,618 |  |
| January                           | 0    |       |  |
| February                          | 0    |       |  |
| March                             | 109  |       |  |
| April                             | 347  |       |  |
| May                               | 350  |       |  |
| June                              | 350  |       |  |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 200         | 5.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 130      | 1,013       | 12.8%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 24       | 200         | 12.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 201      | 1,013       | 19.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 69       | 1,114       | 6.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,114       | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,114       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

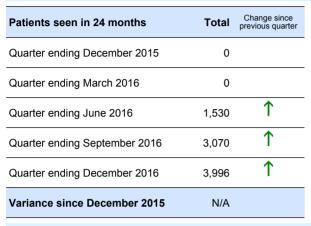


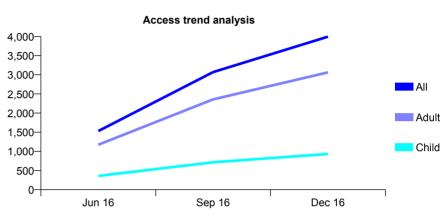
# Q68 - Vital Signs At a Glance Contract Report for 100057/0000 - December 2016

| Name or company name | Battle Road Dental Practice |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2016                  |
| Contract end date    |                             |

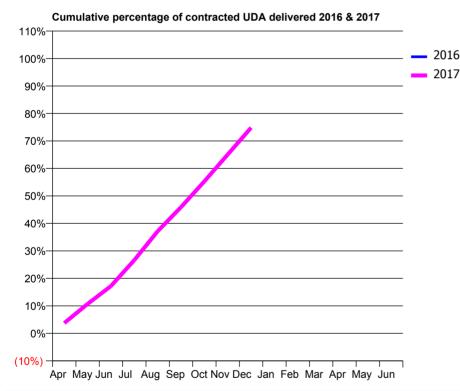
| 16/17 Contracted general activity (UDA)     | 16,312      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £449,244.18 |

#### **ACCESS\***





# **ACTIVITY**



|           | Adjusted Scheduled | Activity (UDA) |
|-----------|--------------------|----------------|
| Month     | 2016               | 2017           |
| April     | 0                  | 612            |
| May       | 0                  | 1,747          |
| June      | 0                  | 2,807          |
| July      | 0                  | 4,350          |
| August    | 0                  | 6,061          |
| September | 0                  | 7,490          |
| October   | 0                  | 9,021          |
| November  | 0                  | 10,614         |
| December  | 0                  | 12,206         |
| January   | 0                  |                |
| February  | 0                  |                |
| March     | 0                  |                |
| April     | 0                  |                |
| May       | 0                  |                |
| June      | 0                  |                |
|           |                    |                |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 108      | 1,302       | 8.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 638      | 4,557       | 14.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 203      | 1,302       | 15.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 664      | 4,557       | 14.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 905      | 5,859       | 15.4%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 51       | 5,859       | 0.9%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 69       | 5,859       | 1.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



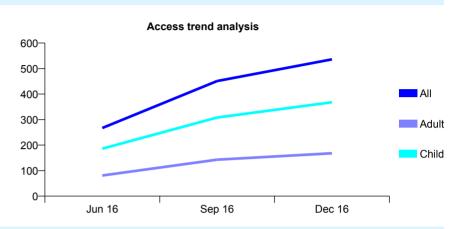
# Q68 - Vital Signs At a Glance Contract Report for 100061/0000 - December 2016

| Name or company name | MISS AR PATEL |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| <u> </u>             |               |
| Contract start date  | 01/04/2016    |
| Contract end date    |               |

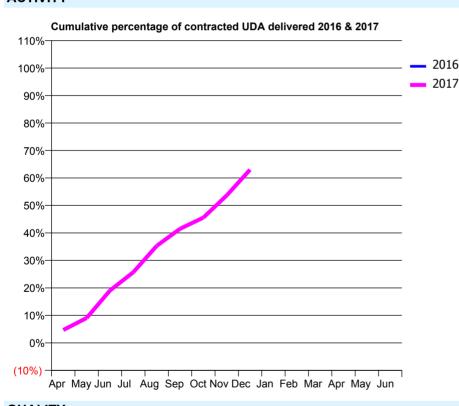
| 16/17 Contracted general activity (UDA)     | 2,109      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £55,145.47 |

#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 0     |                               |
| Quarter ending March 2016     | 0     |                               |
| Quarter ending June 2016      | 267   | 1                             |
| Quarter ending September 2016 | 451   | <b>1</b>                      |
| Quarter ending December 2016  | 536   | <b>↑</b>                      |
| Variance since December 2015  |       |                               |



# **ACTIVITY**



% of Patients satisfied with the time they had to wait for an appointment

|           | Adjusted Scheduled Activit | ty (UDA) |
|-----------|----------------------------|----------|
| Month     | 2016                       | 2017     |
| April     | 0                          | 99       |
| May       | 0                          | 191      |
| June      | 0                          | 402      |
| July      | 0                          | 542      |
| August    | 0                          | 744      |
| September | 0                          | 876      |
| October   | 0                          | 962      |
| November  | 0                          | 1,132    |
| December  | 0                          | 1,329    |
| January   | 0                          |          |
| February  | 0                          |          |
| March     | 0                          |          |
| April     | 0                          |          |
| May       | 0                          |          |
| June      | 0                          |          |
|           |                            |          |

N/A

89.3%

88.8%

88.8%

#### **QUALITY** Quantity **Base Number** Contract AT Region **England** % of FP17s for the same patient ID Re-attending within 3 months - Children 60 10.7% 9.9% 11.9% 12.4% 563 16.5% 16.6% % of FP17s for the same patient ID Re-attending within 3 months - Adults 50 247 20.2% 15.8% % of FP17s for the same patient ID Re-attending between 3 $\&\,9$ months - Children 123 563 21.8% 59.0% 60.2% 57.5% % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults 43 247 17.4% 51.0% 52.0% 50.4% % of FP17s for Band 1 Urgent Courses 30 810 3.7% 9.5% 9.5% 9.1% % of FP17s Relating to Free Repair or Replacements 810 0 0.0% 0.6% 0.7% 0.8% % of FP17s Relating to Continuations 6 810 0.7% 1.1% 1.2% 1.3% % of Patients satisfied with the dentistry they have received 0 0 N/A 92.5% 92.9% 92.7%

0

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



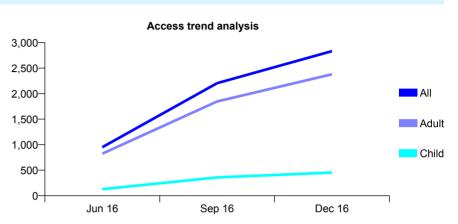
# Q68 - Vital Signs At a Glance Contract Report for 100136/0000 - December 2016

| Name or company name | MR JS KAILA  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2016   |
| Contract end date    |              |

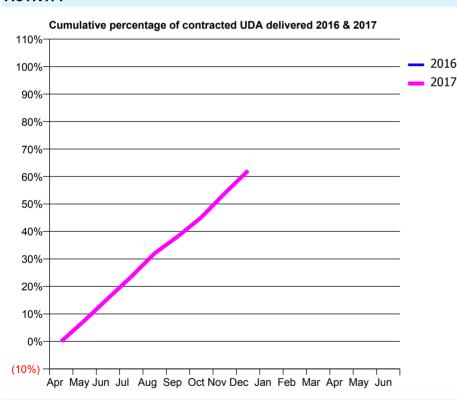
| 16/17 Contracted general activity (UDA)     | 11,791      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £301,668.65 |

# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 0     |                               |
| Quarter ending March 2016     | 0     |                               |
| Quarter ending June 2016      | 950   | <b>1</b>                      |
| Quarter ending September 2016 | 2,204 | <b>1</b>                      |
| Quarter ending December 2016  | 2,832 | <b>1</b>                      |
| Variance since December 2015  | N/A   |                               |



# **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |       |  |  |
|-----------------------------------|------|-------|--|--|
| Month                             | 2016 | 2017  |  |  |
| April                             | 0    | 0     |  |  |
| May                               | 0    | 901   |  |  |
| June                              | 0    | 1,847 |  |  |
| July                              | 0    | 2,781 |  |  |
| August                            | 0    | 3,781 |  |  |
| September                         | 0    | 4,510 |  |  |
| October                           | 0    | 5,327 |  |  |
| November                          | 0    | 6,354 |  |  |
| December                          | 0    | 7,326 |  |  |
| January                           | 0    |       |  |  |
| February                          | 0    |       |  |  |
| March                             | 0    |       |  |  |
| April                             | 0    |       |  |  |
| May                               | 0    |       |  |  |
| June                              | 0    |       |  |  |
| ,                                 | ·    | ·     |  |  |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 587         | 6.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 542      | 3,517       | 15.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 83       | 587         | 14.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 601      | 3,517       | 17.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 227      | 3,416       | 6.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 3,416       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 103      | 3,416       | 3.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

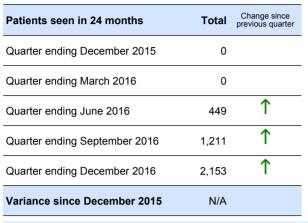


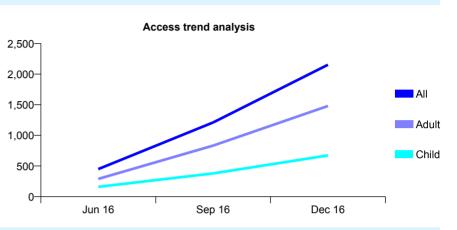
# Q68 - Vital Signs At a Glance Contract Report for 100167/0000 - December 2016

| Name or company name | ABC Dental Surgery Ltd |
|----------------------|------------------------|
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/06/2016             |
| Contract end date    |                        |

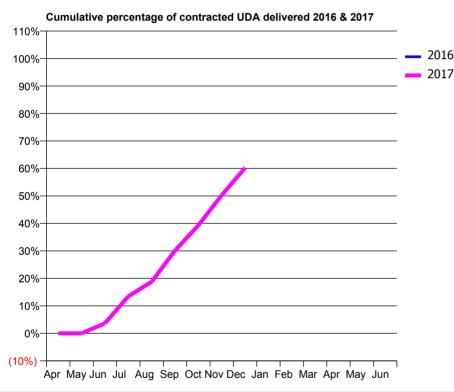
| 16/17 Contracted general activity (UDA)     | 11,143      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £282,473.83 |

### **ACCESS\***





# **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |       |  |  |  |
|-----------|-----------------------------------|-------|--|--|--|
| Month     | 2016                              | 2017  |  |  |  |
| April     | 0                                 | 0     |  |  |  |
| May       | 0                                 | 0     |  |  |  |
| June      | 0                                 | 408   |  |  |  |
| July      | 0                                 | 1,503 |  |  |  |
| August    | 0                                 | 2,092 |  |  |  |
| September | 0                                 | 3,357 |  |  |  |
| October   | 0                                 | 4,379 |  |  |  |
| November  | 0                                 | 5,602 |  |  |  |
| December  | 0                                 | 6,709 |  |  |  |
| January   | 0                                 |       |  |  |  |
| February  | 0                                 |       |  |  |  |
| March     | 0                                 |       |  |  |  |
| April     | 0                                 |       |  |  |  |
| May       | 0                                 |       |  |  |  |
| June      | 0                                 |       |  |  |  |
|           |                                   |       |  |  |  |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 53       | 756         | 7.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 272      | 1,917       | 14.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 31       | 756         | 4.1%     | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 119      | 1,917       | 6.2%     | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 243      | 2,673       | 9.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 2,673       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 50       | 2,673       | 1.9%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |
|   |          |             |          |       |        |         |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



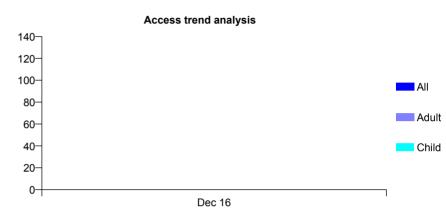
# Q68 - Vital Signs At a Glance Contract Report for 100192/0000 - December 2016

| Name or company name | Apex Dental Care Ltd |
|----------------------|----------------------|
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2016           |
| Contract end date    |                      |

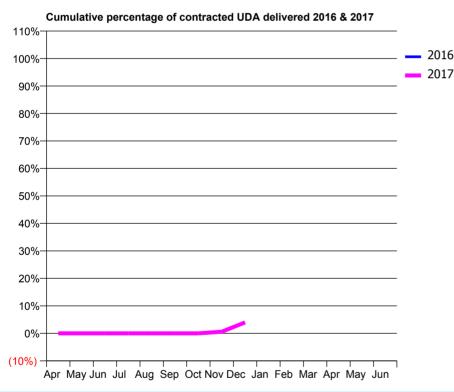
| 16/17 Contracted general activity (UDA)     | 5,000       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £135,937.27 |

# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 0     |                               |
| Quarter ending March 2016     | 0     |                               |
| Quarter ending June 2016      | 0     |                               |
| Quarter ending September 2016 | 0     |                               |
| Quarter ending December 2016  | 132   | <b>1</b>                      |
| Variance since December 2015  | N/A   |                               |



# **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 0                        | 0          |
| May       | 0                        | 0          |
| June      | 0                        | 0          |
| July      | 0                        | 0          |
| August    | 0                        | 0          |
| September | 0                        | 0          |
| October   | 0                        | 0          |
| November  | 0                        | 30         |
| December  | 0                        | 200        |
| January   | 0                        |            |
| February  | 0                        |            |
| March     | 0                        |            |
| April     | 0                        |            |
| May       | 0                        |            |
| June      | 0                        |            |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 44          | 2.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 71          | 7.0%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 44          | 0.0%     | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 71          | 0.0%     | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 21       | 115         | 18.3%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 115         | 1.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 115         | 0.9%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |



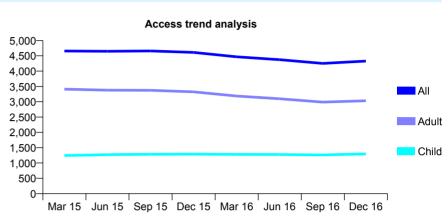
# Q68 - Vital Signs At a Glance Contract Report for 101281/0028 - December 2016

| Name or company name | OASIS DENTAL CARE LTD |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

| 16/17 Contracted general activity (UDA)     | 11,520      |
|---|-------------|
| Carry forward general activity (UDA)        | -154        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £269,851.78 |

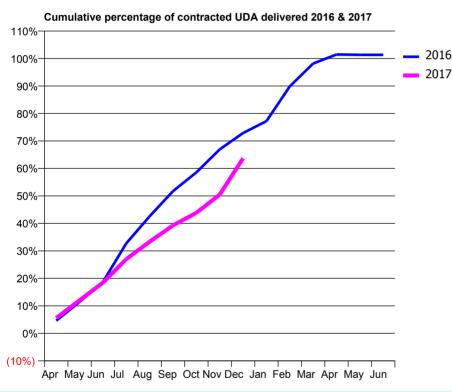
# **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 4,612  |                               |
| Quarter ending March 2016     | 4,467  | <b>1</b>                      |
| Quarter ending June 2016      | 4,373  | <b>→</b>                      |
| Quarter ending September 2016 | 4,251  | <b>→</b>                      |
| Quarter ending December 2016  | 4,327  | $\rightarrow$                 |
| Variance since December 2015  | (6.2%) | <b>\</b>                      |



2016

# **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 532                     | 645         |
| May       | 1,320                   | 1,386       |
| June      | 2,156                   | 2,125       |
| July      | 3,774                   | 3,114       |
| August    | 4,907                   | 3,842       |
| September | 5,962                   | 4,525       |
| October   | 6,746                   | 5,054       |
| November  | 7,712                   | 5,817       |
| December  | 8,397                   | 7,337       |
| January   | 8,894                   |             |
| February  | 10,350                  | _           |
| March     | 11,309                  |             |
| April     | 11,687                  |             |
| May       | 11,674                  |             |
| June      | 11,674                  |             |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 78       | 1,422       | 5.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 380      | 2,873       | 13.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 839      | 1,422       | 59.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,521    | 2,873       | 52.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 443      | 4,101       | 10.8%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 4,101       | 0.9%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 4,101       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

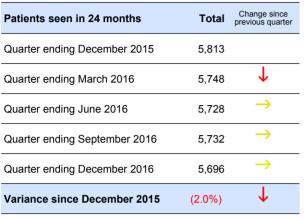


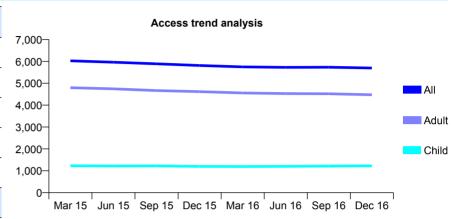
# Q68 - Vital Signs At a Glance Contract Report for 101281/0040 - December 2016

| Name or company name | OASIS DENTAL CARE LTD |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

| 16/17 Contracted general activity (UDA)     | 16,400      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £406,765.27 |

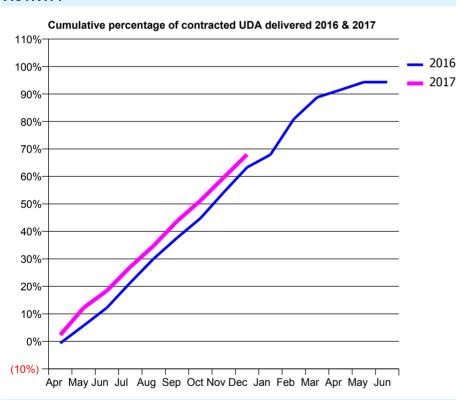
# ACCESS\*





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | -112                    | 380        |
| May       | 938                     | 2,004      |
| June      | 2,013                   | 3,027      |
| July      | 3,504                   | 4,444      |
| August    | 4,931                   | 5,708      |
| September | 6,176                   | 7,171      |
| October   | 7,342                   | 8,394      |
| November  | 8,893                   | 9,776      |
| December  | 10,382                  | 11,148     |
| January   | 11,137                  |            |
| February  | 13,260                  |            |
| March     | 14,561                  |            |
| April     | 15,006                  |            |
| May       | 15,469                  |            |
| June      | 15,469                  |            |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 110      | 1,510       | 7.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 750      | 4,664       | 16.1%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 985      | 1,510       | 65.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,400    | 4,664       | 51.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 788      | 5,762       | 13.7%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 178      | 5,762       | 3.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 5,762       | 0.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



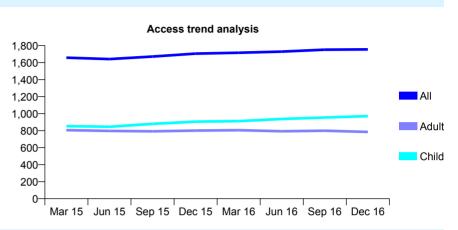
# Q68 - Vital Signs At a Glance Contract Report for 101281/0056 - December 2016

| Name or company name | OASIS DENTAL CARE LTD |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    | _                     |

| 16/17 Contracted general activity (UDA)     | 3,474      |
|---|------------|
| Carry forward general activity (UDA)        | -42        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £82,391.95 |

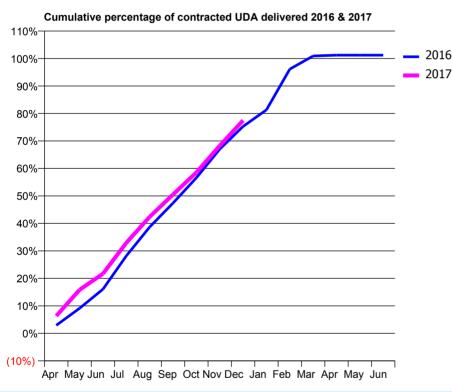
# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,705 |                               |
| Quarter ending March 2016     | 1,715 | $\rightarrow$                 |
| Quarter ending June 2016      | 1,728 | $\rightarrow$                 |
| Quarter ending September 2016 | 1,751 | $\rightarrow$                 |
| Quarter ending December 2016  | 1,754 | $\rightarrow$                 |
| Variance since December 2015  | 2.9%  | 1                             |



2016

# **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 102                     | 221        |
| May       | 318                     | 551        |
| June      | 558                     | 754        |
| July      | 979                     | 1,144      |
| August    | 1,344                   | 1,473      |
| September | 1,647                   | 1,754      |
| October   | 1,966                   | 2,034      |
| November  | 2,328                   | 2,372      |
| December  | 2,616                   | 2,691      |
| January   | 2,825                   |            |
| February  | 3,340                   | _          |
| March     | 3,506                   |            |
| April     | 3,516                   |            |
| May       | 3,516                   |            |
| June      | 3,516                   |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 68       | 1,053       | 6.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 75       | 597         | 12.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 548      | 1,053       | 52.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 206      | 597         | 34.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 95       | 1,644       | 5.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,644       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 1,644       | 1.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

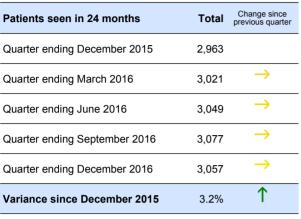


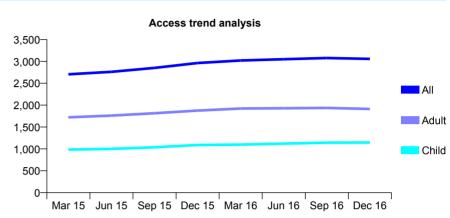
# Q68 - Vital Signs At a Glance Contract Report for 101281/0057 - December 2016

| Name or company name | OASIS DENTAL CARE LTD |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

| 16/17 Contracted general activity (UDA)     | 7,181       |
|---|-------------|
| Carry forward general activity (UDA)        | 101         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £177,870.85 |

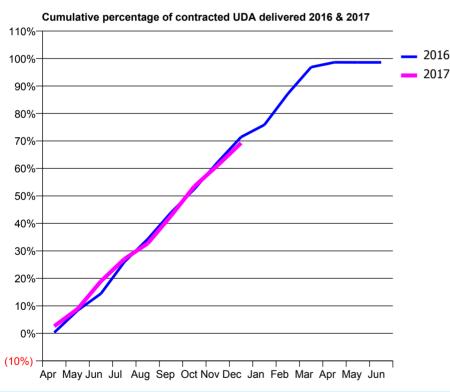
### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Act | ivity (UDA)   |
|------------------------|---|
| 2016                   | 2017  |
| 22                     | 187   |
| 598                    | 638   |
| 1,039                  | 1,364   |
| 1,864                  | 1,943   |
| 2,461                  | 2,348   |
| 3,156                  | 3,071   |
| 3,770                  | 3,841   |
| 4,474                  | 4,390   |
| 5,129                  | 4,973   |
| 5,448                  |   |
| 6,257                  |   |
| 6,955                  |   |
| 7,081                  |   |
| 7,080                  |   |
| 7,080                  |   |
|                        | 2016  22  598  1,039  1,864  2,461  3,156  3,770  4,474  5,129  5,448  6,257  6,955  7,081  7,080 |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 83       | 1,317       | 6.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 301      | 1,999       | 15.1%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 871      | 1,317       | 66.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,123    | 1,999       | 56.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 349      | 3,226       | 10.8%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 3,226       | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 3,226       | 0.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

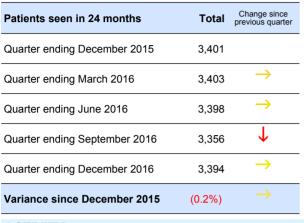


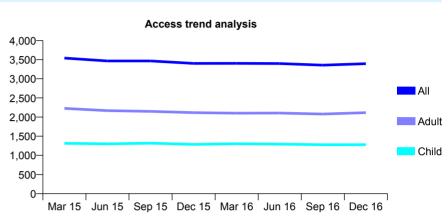
# Q68 - Vital Signs At a Glance Contract Report for 101281/0090 - December 2016

| Name or company name | OASIS DENTAL CARE LTD |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

| 16/17 Contracted general activity (UDA)     | 7,650       |
|---|-------------|
| Carry forward general activity (UDA)        | -87         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £193,120.01 |

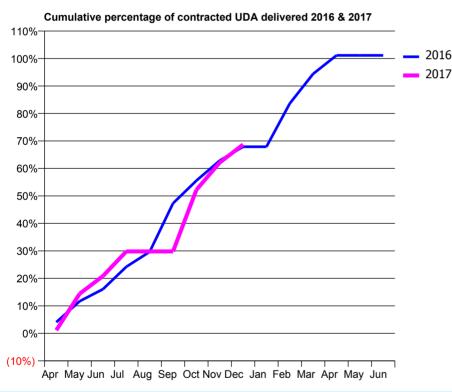
### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 311                      | 87        |
| May       | 894                      | 1,102     |
| June      | 1,230                    | 1,595     |
| July      | 1,854                    | 2,280     |
| August    | 2,270                    | 2,280     |
| September | 3,618                    | 2,280     |
| October   | 4,250                    | 3,994     |
| November  | 4,809                    | 4,753     |
| December  | 5,193                    | 5,255     |
| January   | 5,193                    |           |
| February  | 6,399                    | _         |
| March     | 7,222                    |           |
| April     | 7,736                    |           |
| May       | 7,737                    |           |
| June      | 7,737                    | -         |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 92       | 1,397       | 6.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 355      | 2,156       | 16.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 815      | 1,397       | 58.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,065    | 2,156       | 49.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 322      | 3,282       | 9.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 3,282       | 0.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 86       | 3,282       | 2.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

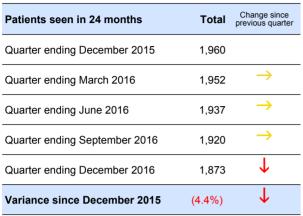


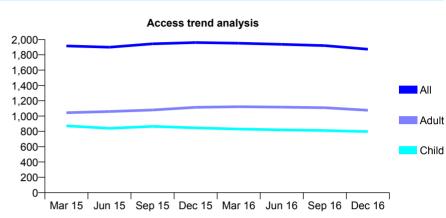
# Q68 - Vital Signs At a Glance Contract Report for 101281/0123 - December 2016

| Name or company name | OASIS DENTAL CARE LTD |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

| 16/17 Contracted general activity (UDA)     | 5,664       |
|---|-------------|
| Carry forward general activity (UDA)        | -35         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £122,774.30 |

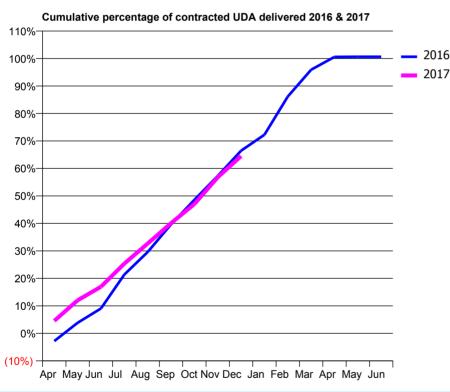
### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | -161                     | 258        |
| May       | 218                      | 681        |
| June      | 514                      | 961        |
| July      | 1,212                    | 1,437      |
| August    | 1,677                    | 1,851      |
| September | 2,245                    | 2,269      |
| October   | 2,751                    | 2,664      |
| November  | 3,243                    | 3,215      |
| December  | 3,764                    | 3,652      |
| January   | 4,092                    |            |
| February  | 4,881                    | _          |
| March     | 5,433                    |            |
| April     | 5,697                    |            |
| May       | 5,699                    |            |
| June      | 5,699                    |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 65       | 945         | 6.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 138      | 1,035       | 13.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 613      | 945         | 64.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 658      | 1,035       | 63.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 70       | 1,853       | 3.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,853       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 38       | 1,853       | 2.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

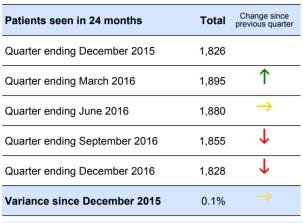


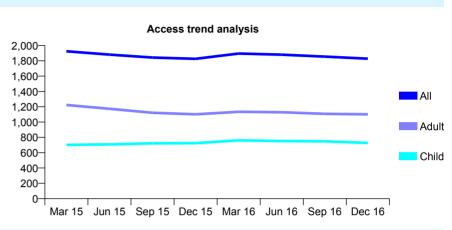
# Q68 - Vital Signs At a Glance Contract Report for 101281/0137 - December 2016

| Name or company name | OASIS DENTAL CARE LTD |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

| 16/17 Contracted general activity (UDA)     | 6,000       |
|---|-------------|
| Carry forward general activity (UDA)        | 34          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £159,438.61 |

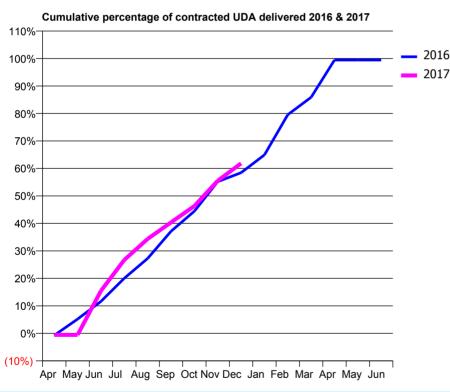
### **ACCESS\***





2016

#### **ACTIVITY**



| 2016  |   |
|-------|---|
| 2010  | 2017  |
| -45   | -34   |
| 312   | -34   |
| 699   | 930   |
| 1,204 | 1,604   |
| 1,635 | 2,063   |
| 2,228 | 2,422   |
| 2,666 | 2,780   |
| 3,312 | 3,331   |
| 3,506 | 3,710   |
| 3,896 |   |
| 4,774 |   |
| 5,154 |   |
| 5,966 |   |
| 5,966 |   |
| 5,966 |   |
|       | 312<br>699<br>1,204<br>1,635<br>2,228<br>2,666<br>3,312<br>3,506<br>3,896<br>4,774<br>5,154<br>5,966<br>5,966 |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 64       | 931         | 6.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 158      | 1,144       | 13.8%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 661      | 931         | 71.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 718      | 1,144       | 62.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 105      | 1,742       | 6.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 1,742       | 0.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 1,742       | 1.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |

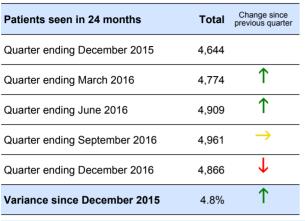


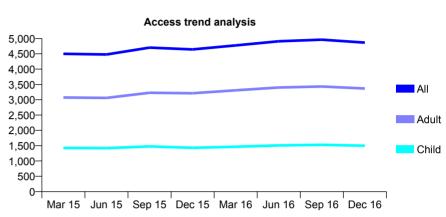
# Q68 - Vital Signs At a Glance Contract Report for 101281/0140 - December 2016

| Name or company name | OASIS DENTAL CARE LTD |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

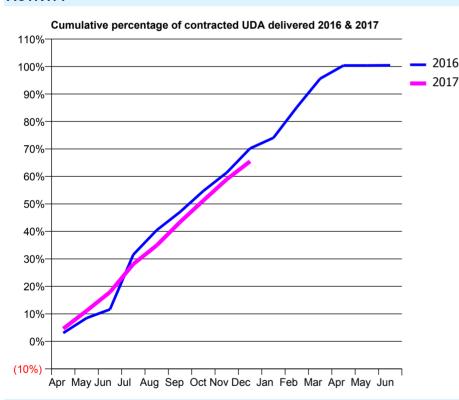
| 16/17 Contracted general activity (UDA)     | 13,000      |
|---|-------------|
| Carry forward general activity (UDA)        | -54         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £304,550.08 |

### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 397                     | 600        |
| May       | 1,103                   | 1,446      |
| June      | 1,511                   | 2,329      |
| July      | 4,101                   | 3,657      |
| August    | 5,257                   | 4,538      |
| September | 6,117                   | 5,644      |
| October   | 7,115                   | 6,660      |
| November  | 7,981                   | 7,663      |
| December  | 9,125                   | 8,514      |
| January   | 9,625                   |            |
| February  | 11,070                  | _          |
| March     | 12,425                  |            |
| April     | 13,045                  |            |
| May       | 13,045                  |            |
| June      | 13,054                  |            |

| G0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 92       | 1,845       | 5.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 436      | 3,469       | 12.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,236    | 1,845       | 67.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,963    | 3,469       | 56.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 381      | 4,981       | 7.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 4,981       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 47       | 4,981       | 0.9%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

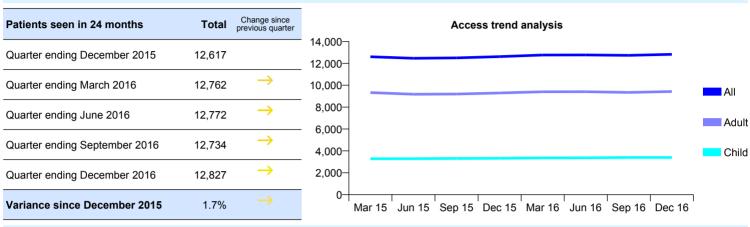


# Q68 - Vital Signs At a Glance Contract Report for 101281/0163 - December 2016

| Name or company name | OASIS DENTAL CARE LTD |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/11/2006            |
| Contract end date    | _                     |

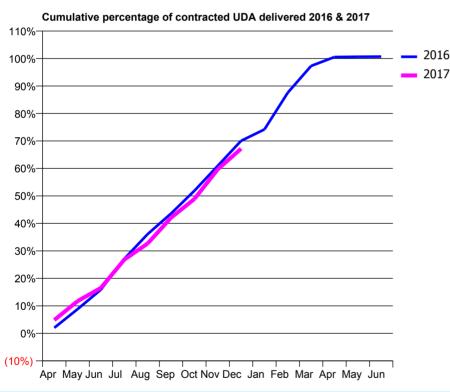
| 16/17 Contracted general activity (UDA)     | 37,431      |
|---|-------------|
| Carry forward general activity (UDA)        | -249        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £870,944.12 |

### **ACCESS\***



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 755                    | 1,812        |
| May       | 3,302                  | 4,395        |
| June      | 5,960                  | 6,197        |
| July      | 10,153                 | 10,041       |
| August    | 13,517                 | 12,237       |
| September | 16,321                 | 15,745       |
| October   | 19,415                 | 18,301       |
| November  | 22,808                 | 22,332       |
| December  | 26,220                 | 25,148       |
| January   | 27,777                 |              |
| February  | 32,774                 | _            |
| March     | 36,421                 |              |
| April     | 37,625                 |              |
| May       | 37,663                 |              |
| June      | 37,680                 |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 3,989       | 7.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,659    | 10,497      | 15.8%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,580    | 3,989       | 64.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,106    | 10,497      | 58.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,196    | 13,756      | 8.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 90       | 13,756      | 0.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 76       | 13,756      | 0.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 7           | N/A      | 89.3% | 88.8%  | 88.8%   |

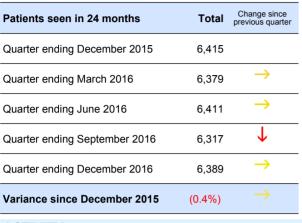


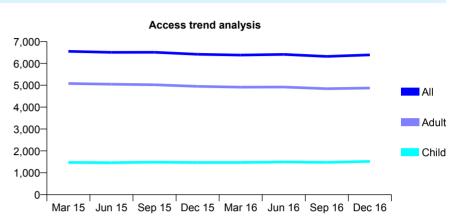
# Q68 - Vital Signs At a Glance Contract Report for 101281/0177 - December 2016

| Name or company name | OASIS DENTAL CARE LTD |
|----------------------|-----------------------|
| Contract type name   | Pilot Contract        |
| Purpose of contract  | General               |
| Contract start date  | 01/03/2008            |
| Contract end date    | 31/03/2018            |

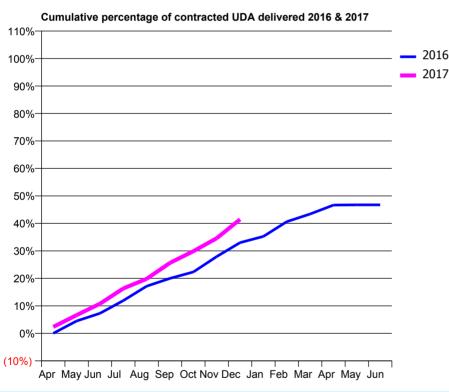
| 16/17 Contracted general activity (UDA)     | 25,911      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £653,308.24 |

### **ACCESS\***





### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 0                     | 614          |
| May       | 1,165                 | 1,719        |
| June      | 1,890                 | 2,796        |
| July      | 3,088                 | 4,233        |
| August    | 4,447                 | 5,139        |
| September | 5,185                 | 6,652        |
| October   | 5,786                 | 7,743        |
| November  | 7,240                 | 8,968        |
| December  | 8,552                 | 10,747       |
| January   | 9,138                 |              |
| February  | 10,529                |              |
| March     | 11,252                |              |
| April     | 12,092                |              |
| May       | 12,111                |              |
| June      | 12,113                |              |

| 401-111   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 95       | 1,740       | 5.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 913      | 5,304       | 17.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 935      | 1,740       | 53.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,162    | 5,304       | 40.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 799      | 6,129       | 13.0%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 6,129       | 0.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 67       | 6,129       | 1.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

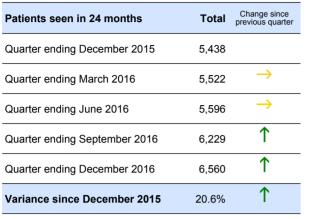


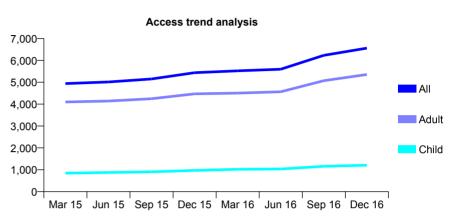
# Q68 - Vital Signs At a Glance Contract Report for 101281/0231 - December 2016

| Name or company name | OASIS DENTAL CARE LTD |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2011            |
| Contract end date    |                       |

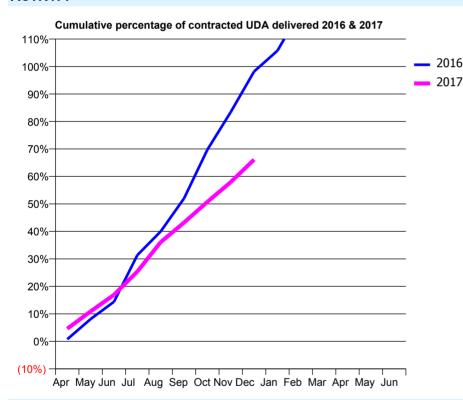
| 16/17 Contracted general activity (UDA)     | 26,836      |
|---|-------------|
| Carry forward general activity (UDA)        | -260        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £684,180.46 |

### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 100                   | 1,237        |
| May       | 1,054                 | 2,925        |
| June      | 1,873                 | 4,543        |
| July      | 4,078                 | 6,809        |
| August    | 5,200                 | 9,686        |
| September | 6,762                 | 11,598       |
| October   | 9,067                 | 13,618       |
| November  | 10,848                | 15,550       |
| December  | 12,767                | 17,742       |
| January   | 13,751                |              |
| February  | 15,646                | _            |
| March     | 17,521                |              |
| April     | 18,455                |              |
| May       | 18,428                |              |
| June      | 18,428                | -            |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 154      | 1,555       | 9.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 895      | 6,362       | 14.1%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 833      | 1,555       | 53.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,009    | 6,362       | 47.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 692      | 7,508       | 9.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 135      | 7,508       | 1.8%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 131      | 7,508       | 1.7%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 89.3% | 88.8%  | 88.8%   |

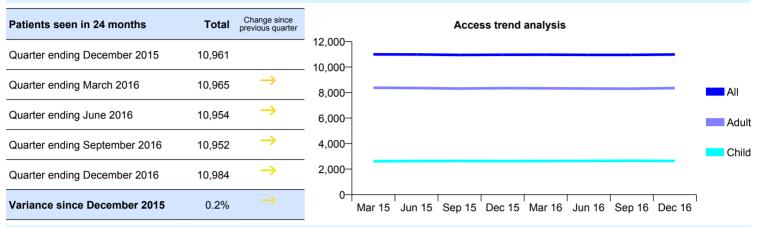


# Q68 - Vital Signs At a Glance Contract Report for 101370/0063 - December 2016

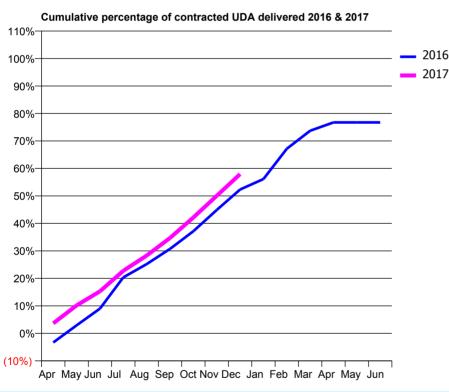
| Name or company name | Petrie Tucker & Partners Ltd |
|----------------------|------------------------------|
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

| 16/17 Contracted general activity (UDA)     | 40,749        |
|---|---------------|
| Carry forward general activity (UDA)        | 0             |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,205,850.18 |

### **ACCESS\***



#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | -1,362                | 1,486        |
| May       | 1,194                 | 4,144        |
| June      | 3,669                 | 6,233        |
| July      | 8,302                 | 9,276        |
| August    | 10,271                | 11,531       |
| September | 12,523                | 14,142       |
| October   | 15,142                | 17,186       |
| November  | 18,285                | 20,394       |
| December  | 21,322                | 23,607       |
| January   | 22,873                |              |
| February  | 27,371                | _            |
| March     | 30,036                |              |
| April     | 31,268                |              |
| May       | 31,269                |              |
| June      | 31,270                |              |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 118      | 3,024       | 3.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 937      | 9,047       | 10.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,059    | 3,024       | 68.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,805    | 9,047       | 64.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 709      | 11,524      | 6.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 39       | 11,524      | 0.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 110      | 11,524      | 1.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 89.3% | 88.8%  | 88.8%   |

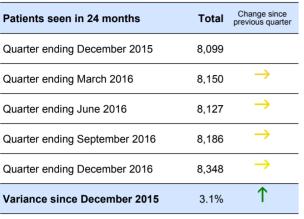


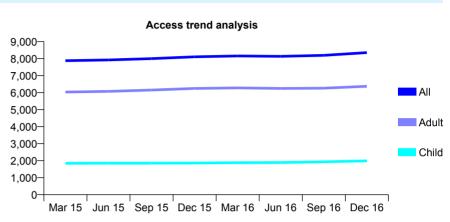
# Q68 - Vital Signs At a Glance Contract Report for 101370/0068 - December 2016

| Name or company name | Petrie Tucker & Partners Ltd |
|----------------------|------------------------------|
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

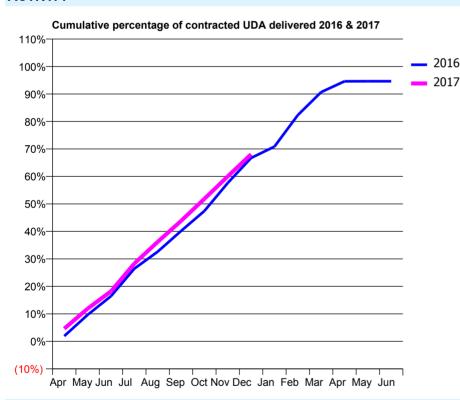
| 16/17 Contracted general activity (UDA)     | 23,325      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £627,738.51 |

### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 452                   | 1,076        |
| May       | 2,251                 | 2,778        |
| June      | 3,837                 | 4,249        |
| July      | 6,168                 | 6,600        |
| August    | 7,612                 | 8,442        |
| September | 9,366                 | 10,220       |
| October   | 11,062                | 12,092       |
| November  | 13,440                | 13,999       |
| December  | 15,560                | 15,877       |
| January   | 16,528                |              |
| February  | 19,195                |              |
| March     | 21,148                |              |
| April     | 22,068                |              |
| May       | 22,072                |              |
| June      | 22,073                |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 2,076       | 3.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 494      | 6,033       | 8.2%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,167    | 2,076       | 56.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,335    | 6,033       | 55.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 329      | 7,668       | 4.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 39       | 7,668       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 39       | 7,668       | 0.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 15       | 15          | 100.0%   | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 15          | 93.3%    | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

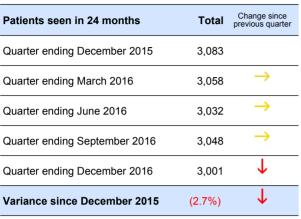


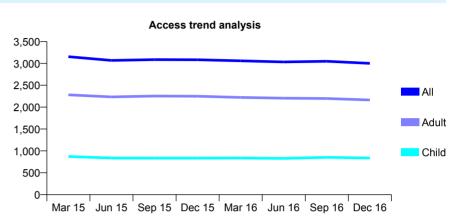
# Q68 - Vital Signs At a Glance Contract Report for 101435/0002 - December 2016

| Name or company name | IDH Limited  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 8,401       |
|---|-------------|
| Carry forward general activity (UDA)        | 203         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £202,805.53 |

### **ACCESS\***

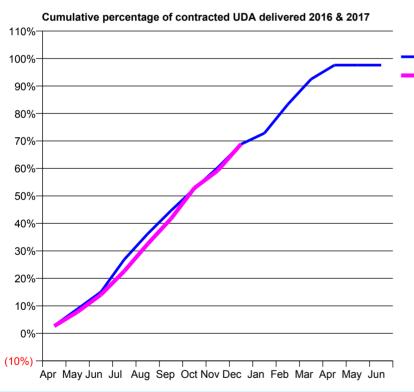




2016

2017

# **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 236                      | 223        |
| May       | 750                      | 660        |
| June      | 1,266                    | 1,184      |
| July      | 2,259                    | 1,904      |
| August    | 3,042                    | 2,733      |
| September | 3,752                    | 3,505      |
| October   | 4,418                    | 4,442      |
| November  | 5,067                    | 4,975      |
| December  | 5,782                    | 5,787      |
| January   | 6,119                    |            |
| February  | 6,997                    |            |
| March     | 7,771                    |            |
| April     | 8,198                    |            |
| May       | 8,198                    |            |
| June      | 8,198                    |            |
| ·         |                          |            |

| Quantity | Base Number                           | Contract  | AT   | Region   | England   |
|----------|---------------------------------------|---|--|--|---|
| 58       | 978                                   | 5.9%  | 9.9%   | 11.9%  | 12.4%   |
| 224      | 2,336                                 | 9.6%  | 15.8%  | 16.5%  | 16.6%   |
| 656      | 978                                   | 67.1%   | 59.0%  | 60.2%  | 57.5%   |
| 1,443    | 2,336                                 | 61.8%   | 51.0%  | 52.0%  | 50.4%   |
| 174      | 3,100                                 | 5.6%  | 9.5%   | 9.5%   | 9.1%  |
| 3        | 3,100                                 | 0.1%  | 0.6%   | 0.7%   | 0.8%  |
| 25       | 3,100                                 | 0.8%  | 1.1%   | 1.2%   | 1.3%  |
| 1        | 1                                     | N/A   | 92.5%  | 92.9%  | 92.7%   |
| 1        | 1                                     | N/A   | 89.3%  | 88.8%  | 88.8%   |
|          | 58<br>224<br>656<br>1,443<br>174<br>3 | 58 978<br>224 2,336<br>656 978<br>1,443 2,336<br>174 3,100<br>3 3,100 | 58         978         5.9%           224         2,336         9.6%           656         978         67.1%           1,443         2,336         61.8%           174         3,100         5.6%           3         3,100         0.1%           25         3,100         0.8%           1         1         N/A | 58         978         5.9%         9.9%           224         2,336         9.6%         15.8%           656         978         67.1%         59.0%           1,443         2,336         61.8%         51.0%           174         3,100         5.6%         9.5%           3         3,100         0.1%         0.6%           25         3,100         0.8%         1.1%           1         1         N/A         92.5% | 58         978         5.9%         9.9%         11.9%           224         2,336         9.6%         15.8%         16.5%           656         978         67.1%         59.0%         60.2%           1,443         2,336         61.8%         51.0%         52.0%           174         3,100         5.6%         9.5%         9.5%           3         3,100         0.1%         0.6%         0.7%           25         3,100         0.8%         1.1%         1.2%           1         1         N/A         92.5%         92.9% |

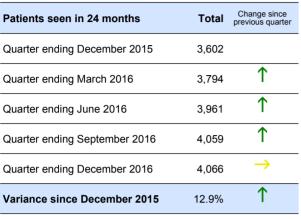


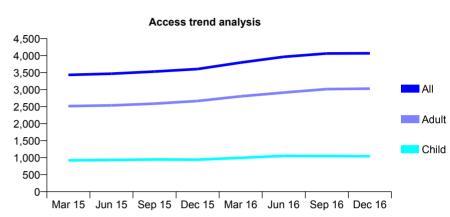
# Q68 - Vital Signs At a Glance Contract Report for 101435/0038 - December 2016

| Name or company name | IDH Limited  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

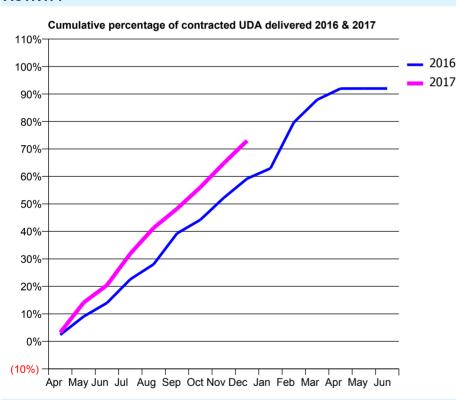
| 16/17 Contracted general activity (UDA)     | 10,828      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £309,424.71 |

### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 258                    | 348         |
| May       | 978                    | 1,526       |
| June      | 1,516                  | 2,214       |
| July      | 2,446                  | 3,456       |
| August    | 3,038                  | 4,471       |
| September | 4,252                  | 5,224       |
| October   | 4,790                  | 6,072       |
| November  | 5,653                  | 7,014       |
| December  | 6,410                  | 7,905       |
| January   | 6,815                  |             |
| February  | 8,622                  |             |
| March     | 9,518                  |             |
| April     | 9,958                  |             |
| May       | 9,961                  |             |
| June      | 9,961                  |             |
|           |                        |             |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 50       | 918         | 5.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 386      | 2,617       | 14.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 430      | 918         | 46.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,168    | 2,617       | 44.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 294      | 3,360       | 8.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 34       | 3,360       | 1.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 42       | 3,360       | 1.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

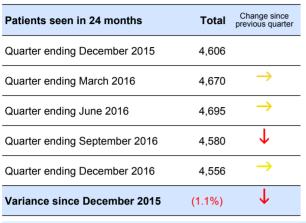


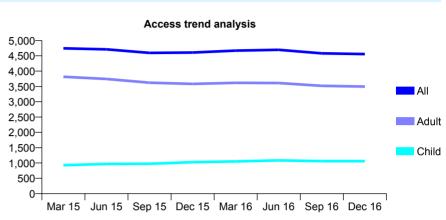
# Q68 - Vital Signs At a Glance Contract Report for 101435/0039 - December 2016

| Name or company name | IDH Limited  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

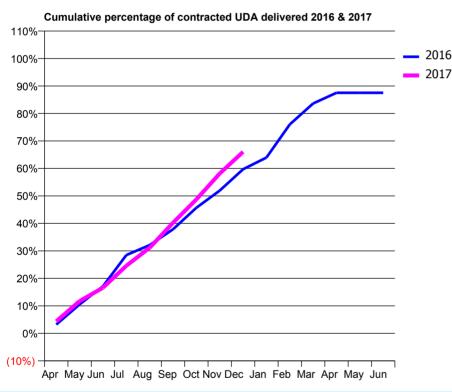
| 16/17 Contracted general activity (UDA)     | 15,788      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £445,580.63 |

### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 509                    | 693         |
| May       | 1,666                  | 1,855       |
| June      | 2,706                  | 2,624       |
| July      | 4,496                  | 3,881       |
| August    | 5,069                  | 4,918       |
| September | 5,978                  | 6,355       |
| October   | 7,215                  | 7,694       |
| November  | 8,200                  | 9,181       |
| December  | 9,426                  | 10,426      |
| January   | 10,098                 |             |
| February  | 12,003                 |             |
| March     | 13,204                 |             |
| April     | 13,818                 |             |
| May       | 13,817                 |             |
| June      | 13,817                 |             |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 983         | 4.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 243      | 2,882       | 8.4%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 420      | 983         | 42.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,163    | 2,882       | 40.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 155      | 3,690       | 4.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 3,690       | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 82       | 3,690       | 2.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

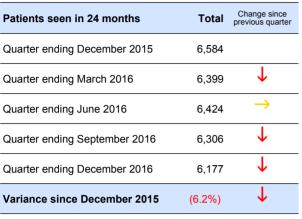


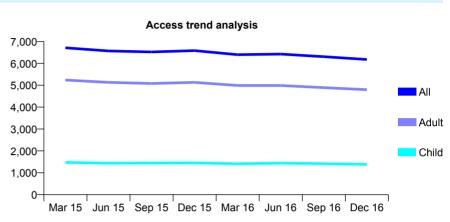
# Q68 - Vital Signs At a Glance Contract Report for 101435/0041 - December 2016

| Name or company name | IDH Limited  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

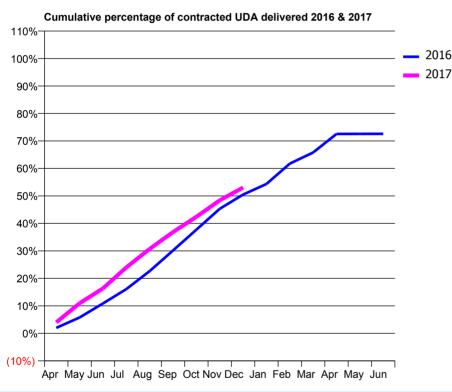
| 16/17 Contracted general activity (UDA)     | 22,081      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £703,864.34 |

### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 441                    | 882          |
| May       | 1,280                  | 2,418        |
| June      | 2,404                  | 3,616        |
| July      | 3,557                  | 5,295        |
| August    | 5,005                  | 6,785        |
| September | 6,657                  | 8,138        |
| October   | 8,329                  | 9,365        |
| November  | 10,008                 | 10,688       |
| December  | 11,146                 | 11,715       |
| January   | 11,998                 |              |
| February  | 13,632                 | _            |
| March     | 14,530                 |              |
| April     | 16,017                 |              |
| May       | 16,026                 |              |
| June      | 16,028                 |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 105      | 1,336       | 7.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 752      | 4,221       | 17.8%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 595      | 1,336       | 44.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,559    | 4,221       | 36.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 956      | 4,959       | 19.3%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 4,959       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 87       | 4,959       | 1.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



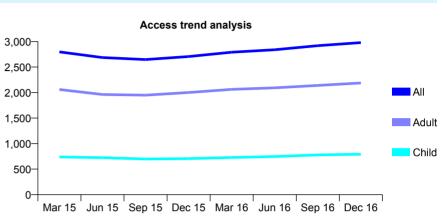
# Q68 - Vital Signs At a Glance Contract Report for 101435/0043 - December 2016

| Name or company name | IDH Limited  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

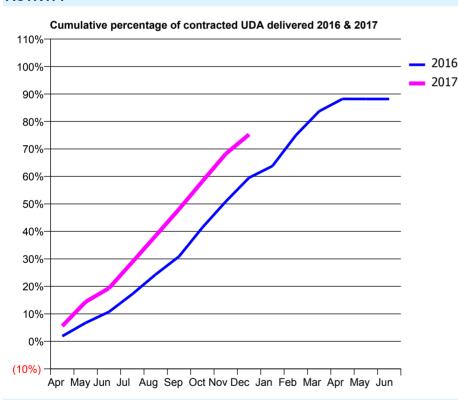
| 16/17 Contracted general activity (UDA)     | 9,058       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £210,187.18 |

### **ACCESS\***





#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |
|-----------------------------------|-------|-------|--|
| Month                             | 2016  | 2017  |  |
| April                             | 171   | 505   |  |
| May                               | 609   | 1,303 |  |
| June                              | 973   | 1,753 |  |
| July                              | 1,558 | 2,613 |  |
| August                            | 2,207 | 3,481 |  |
| September                         | 2,798 | 4,355 |  |
| October                           | 3,750 | 5,274 |  |
| November                          | 4,606 | 6,177 |  |
| December                          | 5,393 | 6,819 |  |
| January                           | 5,778 |       |  |
| February                          | 6,788 |       |  |
| March                             | 7,582 |       |  |
| April                             | 7,989 |       |  |
| May                               | 7,987 |       |  |
| June                              | 7,987 |       |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 699         | 5.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 261      | 1,864       | 14.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 318      | 699         | 45.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 750      | 1,864       | 40.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 181      | 2,457       | 7.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 2,457       | 0.8%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 51       | 2,457       | 2.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



Adult

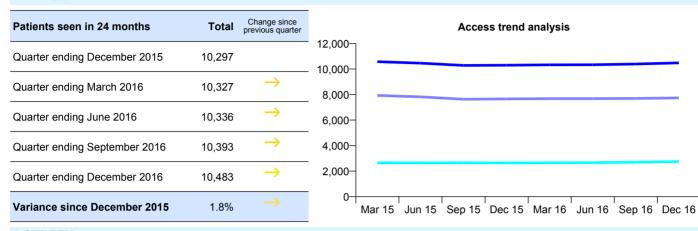
Child

# Q68 - Vital Signs At a Glance Contract Report for 101435/0044 - December 2016

| Name or company name | IDH Limited  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 15/05/2006   |
| Contract end date    |              |

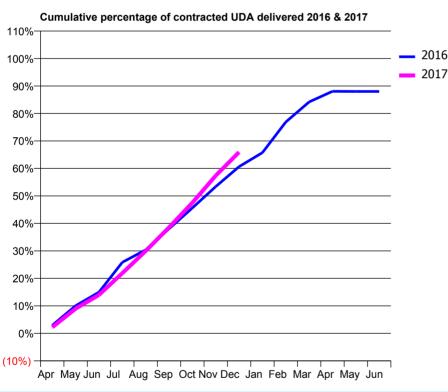
| 16/17 Contracted general activity (UDA)     | 28,158      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £790,543.52 |

### **ACCESS\***



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 826                   | 624           |
| May       | 2,830                 | 2,530         |
| June      | 4,218                 | 3,941         |
| July      | 7,282                 | 6,169         |
| August    | 8,552                 | 8,437         |
| September | 10,713                | 10,856        |
| October   | 12,848                | 13,382        |
| November  | 15,035                | 16,159        |
| December  | 17,077                | 18,569        |
| January   | 18,514                |               |
| February  | 21,652                |               |
| March     | 23,710                |               |
| April     | 24,796                |               |
| May       | 24,782                |               |
| June      | 24,777                |               |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 74       | 2,723       | 2.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 396      | 6,743       | 5.9%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,528    | 2,723       | 56.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,552    | 6,743       | 52.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 443      | 8,996       | 4.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 8,996       | 0.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 8,996       | 0.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 89.3% | 88.8%  | 88.8%   |



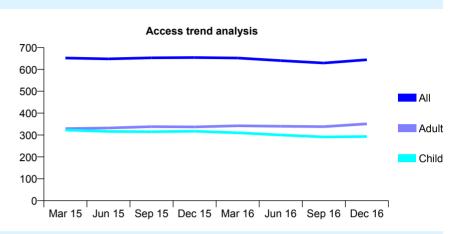
# Q68 - Vital Signs At a Glance Contract Report for 102091/0001 - December 2016

| Name or company name | Gresham Dental Practice Limited |
|----------------------|---------------------------------|
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/10/2011                      |
| Contract end date    |                                 |

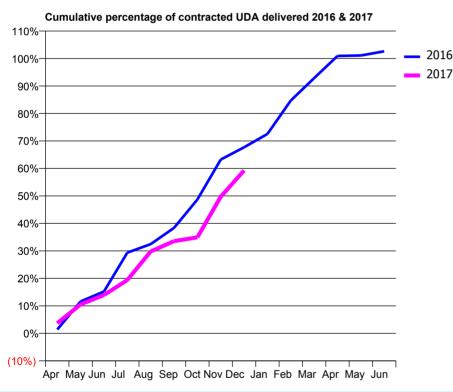
| 16/17 Contracted general activity (UDA)     | 1,300      |
|---|------------|
| Carry forward general activity (UDA)        | -26        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £28,605.97 |

# **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 654    |                               |
| Quarter ending March 2016     | 652    | $\rightarrow$                 |
| Quarter ending June 2016      | 640    | <b>1</b>                      |
| Quarter ending September 2016 | 629    | <b>\</b>                      |
| Quarter ending December 2016  | 644    | <b>1</b>                      |
| Variance since December 2015  | (1.5%) | 1                             |



# **ACTIVITY**



|           | Adjusted Scheduled | Activity (UDA) |
|-----------|--------------------|----------------|
| Month     | 2016               | 2017           |
| April     | 18                 | 48             |
| May       | 151                | 137            |
| June      | 198                | 181            |
| July      | 382                | 252            |
| August    | 422                | 387            |
| September | 499                | 436            |
| October   | 633                | 454            |
| November  | 822                | 646            |
| December  | 880                | 770            |
| January   | 943                |                |
| February  | 1,101              |                |
| March     | 1,207              |                |
| April     | 1,312              |                |
| May       | 1,314              |                |
| June      | 1,334              |                |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 227         | 2.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 24       | 261         | 9.2%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 93       | 227         | 41.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 115      | 261         | 44.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 418         | 0.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 418         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 418         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

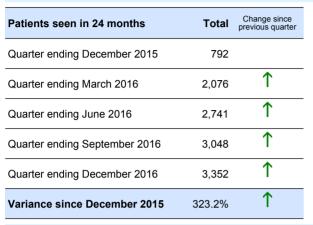


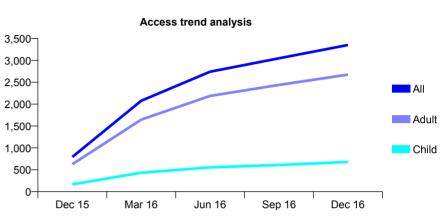
# Q68 - Vital Signs At a Glance Contract Report for 102326/0001 - December 2016

| Name or company name | Walberton Dental Practice |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 15/10/2015                |
| Contract end date    |                           |

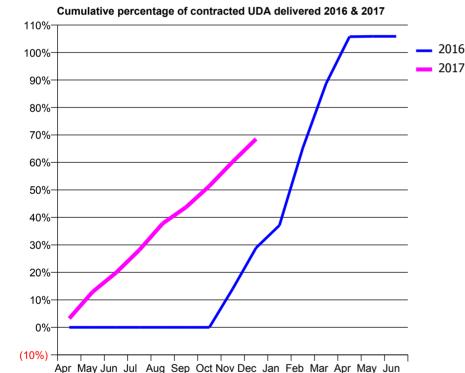
| 16/17 Contracted general activity (UDA)     | 14,566      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £308,085.91 |

#### **ACCESS\***





# **ACTIVITY**



|           | Adjusted Schedul | ed Activity (UDA) |
|-----------|------------------|-------------------|
| Month     | 2016             | 2017              |
| April     | 0                | 474               |
| May       | 0                | 1,884             |
| June      | 0                | 2,893             |
| July      | 0                | 4,099             |
| August    | 0                | 5,504             |
| September | 0                | 6,367             |
| October   | 0                | 7,494             |
| November  | 941              | 8,778             |
| December  | 1,940            | 9,985             |
| January   | 2,489            |                   |
| February  | 4,375            |                   |
| March     | 5,950            |                   |
| April     | 7,090            |                   |
| May       | 7,098            |                   |
| June      | 7,098            |                   |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 80       | 859         | 9.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 692      | 3,644       | 19.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 378      | 859         | 44.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,508    | 3,644       | 41.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 501      | 4,050       | 12.4%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 4,050       | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 47       | 4,050       | 1.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 89.3% | 88.8%  | 88.8%   |

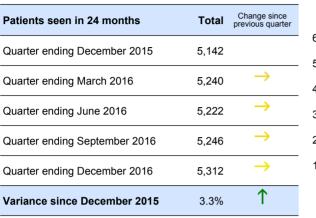


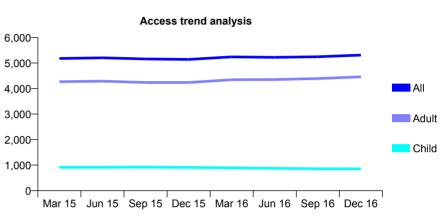
# Q68 - Vital Signs At a Glance Contract Report for 102474/0001 - December 2016

| Name or company name | Elizabeth Horn |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/09/2012     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 16,133      |
|---|-------------|
| Carry forward general activity (UDA)        | 380         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £489,352.96 |

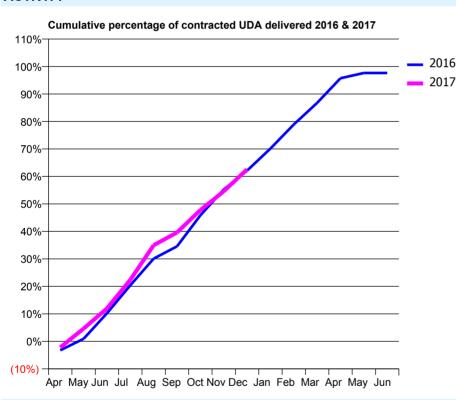
# ACCESS\*





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | -525                  | -358         |
| May       | 150                   | 748          |
| June      | 1,648                 | 1,935        |
| July      | 3,290                 | 3,615        |
| August    | 4,855                 | 5,645        |
| September | 5,577                 | 6,391        |
| October   | 7,397                 | 7,706        |
| November  | 8,912                 | 8,805        |
| December  | 10,021                | 10,098       |
| January   | 11,316                |              |
| February  | 12,729                |              |
| March     | 13,996                |              |
| April     | 15,442                |              |
| May       | 15,752                |              |
| June      | 15,753                |              |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 747         | 5.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 677      | 4,219       | 16.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 202      | 747         | 27.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,863    | 4,219       | 44.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 217      | 4,297       | 5.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 49       | 4,297       | 1.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 174      | 4,297       | 4.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |



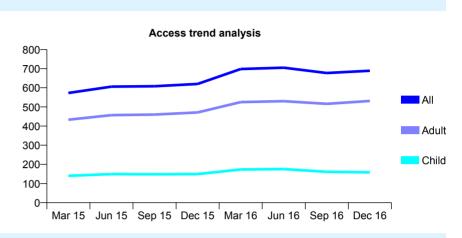
# Q68 - Vital Signs At a Glance Contract Report for 102822/0001 - December 2016

| Name or company name | Mr A Mankoui and Mr F Nosrati Rad |
|----------------------|-----------------------------------|
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/02/2014                        |
| Contract end date    |                                   |

| 16/17 Contracted general activity (UDA)     | 1,567      |
|---|------------|
| Carry forward general activity (UDA)        | 43         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £42,887.20 |

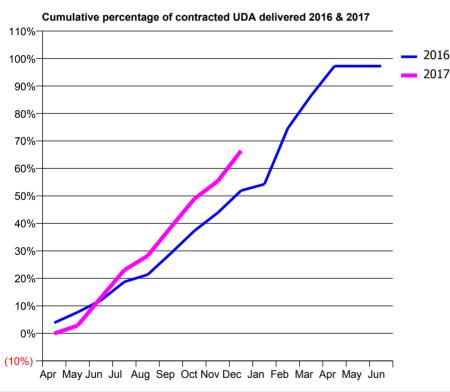
# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 620   |                               |
| Quarter ending March 2016     | 698   | 1                             |
| Quarter ending June 2016      | 705   | $\rightarrow$                 |
| Quarter ending September 2016 | 677   | <b>1</b>                      |
| Quarter ending December 2016  | 689   | $\rightarrow$                 |
| Variance since December 2015  | 11.1% | 1                             |



2016

# **ACTIVITY**



|           | Adjusted Scheduled | Activity (UDA) |
|-----------|--------------------|----------------|
| Month     | 2016               | 2017           |
| April     | 60                 | -1             |
| May       | 120                | 45             |
| June      | 189                | 204            |
| July      | 294                | 361            |
| August    | 335                | 442            |
| September | 457                | 606            |
| October   | 585                | 767            |
| November  | 687                | 868            |
| December  | 814                | 1,040          |
| January   | 850                |                |
| February  | 1,169              |                |
| March     | 1,356              |                |
| April     | 1,524              |                |
| May       | 1,524              |                |
| June      | 1,524              |                |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 163         | 3.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 43       | 481         | 8.9%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 81       | 163         | 49.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 243      | 481         | 50.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 51       | 582         | 8.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 582         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 582         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

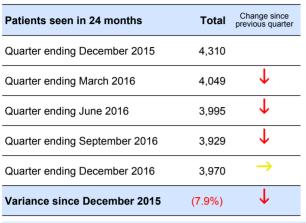


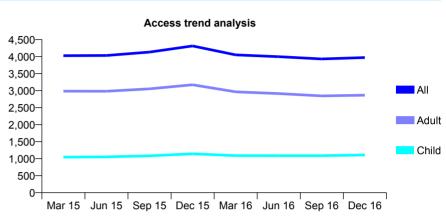
# Q68 - Vital Signs At a Glance Contract Report for 103985/0001 - December 2016

| Name or company name | Northgate Dental Care Ltd |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/11/2007                |
| Contract end date    |                           |

| 16/17 Contracted general activity (UDA)     | 11,756      |
|---|-------------|
| Carry forward general activity (UDA)        | 455         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £303,919.10 |

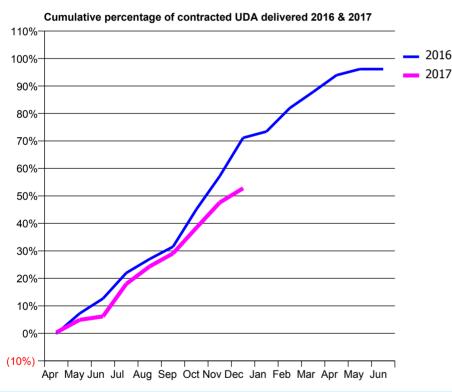
### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | -18                    | 40          |
| May       | 852                    | 579         |
| June      | 1,488                  | 726         |
| July      | 2,587                  | 2,116       |
| August    | 3,179                  | 2,863       |
| September | 3,707                  | 3,420       |
| October   | 5,303                  | 4,514       |
| November  | 6,724                  | 5,597       |
| December  | 8,363                  | 6,206       |
| January   | 8,630                  |             |
| February  | 9,636                  |             |
| March     | 10,325                 |             |
| April     | 11,042                 |             |
| May       | 11,301                 |             |
| June      | 11,301                 |             |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 87       | 1,010       | 8.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 347      | 2,337       | 14.8%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 420      | 1,010       | 41.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 805      | 2,337       | 34.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 417      | 2,912       | 14.3%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 2,912       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 57       | 2,912       | 2.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

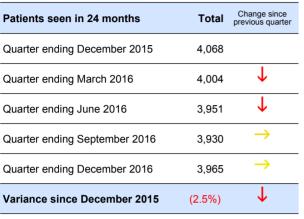


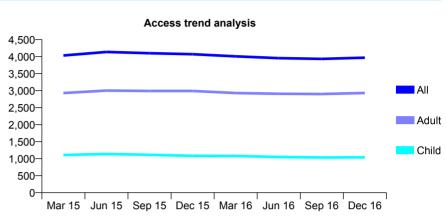
# Q68 - Vital Signs At a Glance Contract Report for 104051/0001 - December 2016

| Name or company name | Marmaid Dantal Cara Limited |
|----------------------|-----------------------------|
| Name or company name | Mermaid Dental Care Limited |
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/11/2010                  |
| Contract end date    |                             |

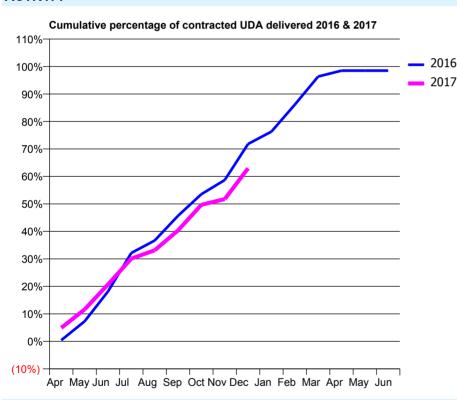
| 16/17 Contracted general activity (UDA)     | 13,475      |
|---|-------------|
| Carry forward general activity (UDA)        | 59          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    |             |
| Baseline contract value                     | £444,914.88 |

# ACCESS\*





#### **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |       |  |  |
|-----------|-----------------------------------|-------|--|--|
| Month     | 2016                              | 2017  |  |  |
| April     | 57                                | 662   |  |  |
| May       | 984                               | 1,564 |  |  |
| June      | 2,446                             | 2,790 |  |  |
| July      | 4,333                             | 4,057 |  |  |
| August    | 4,941                             | 4,465 |  |  |
| September | 6,154                             | 5,439 |  |  |
| October   | 7,214                             | 6,694 |  |  |
| November  | 7,909                             | 6,973 |  |  |
| December  | 9,678                             | 8,484 |  |  |
| January   | 10,283                            |       |  |  |
| February  | 11,604                            |       |  |  |
| March     | 12,984                            |       |  |  |
| April     | 13,271                            |       |  |  |
| May       | 13,271                            |       |  |  |
| June      | 13,271                            |       |  |  |
|           |                                   |       |  |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 69       | 969         | 7.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 405      | 2,533       | 16.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 445      | 969         | 45.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 878      | 2,533       | 34.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 311      | 3,368       | 9.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 3,368       | 0.9%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 93       | 3,368       | 2.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

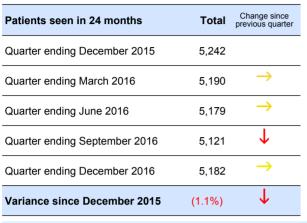


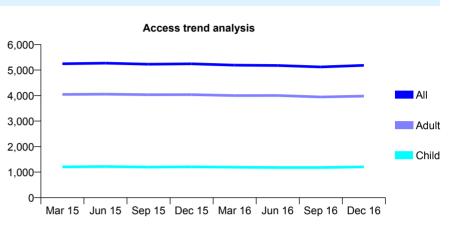
# Q68 - Vital Signs At a Glance Contract Report for 104051/0002 - December 2016

| Name or company name | Mermaid Dental Care Limited |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/11/2010                  |
| Contract end date    | _                           |

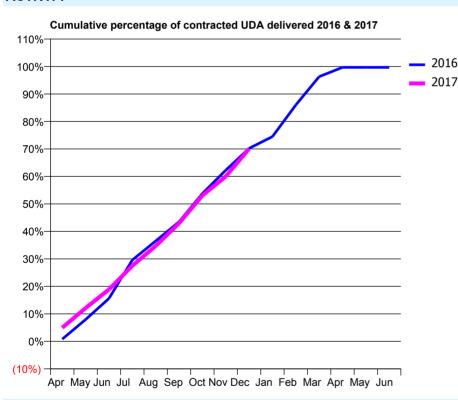
| 16/17 Contracted general activity (UDA)     | 17,855      |
|---|-------------|
| Carry forward general activity (UDA)        | 58          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £477.065.54 |

### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 147                    | 885          |
| May       | 1,418                  | 2,166        |
| June      | 2,786                  | 3,373        |
| July      | 5,282                  | 4,905        |
| August    | 6,519                  | 6,197        |
| September | 7,764                  | 7,666        |
| October   | 9,600                  | 9,470        |
| November  | 11,116                 | 10,708       |
| December  | 12,537                 | 12,509       |
| January   | 13,300                 |              |
| February  | 15,352                 |              |
| March     | 17,196                 |              |
| April     | 17,797                 |              |
| May       | 17,797                 |              |
| June      | 17,797                 |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 64       | 1,257       | 5.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 404      | 3,504       | 11.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 682      | 1,257       | 54.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,298    | 3,504       | 37.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 334      | 4,566       | 7.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 4,566       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 97       | 4,566       | 2.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 89.3% | 88.8%  | 88.8%   |

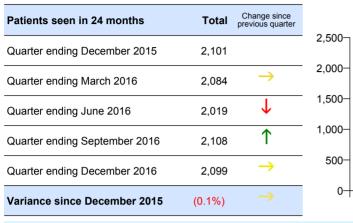


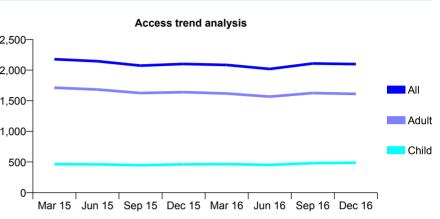
# Q68 - Vital Signs At a Glance Contract Report for 104833/0001 - December 2016

| Name or company name | J F Royle and R N Chadha |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 07/12/2009               |
| Contract end date    |                          |

| 16/17 Contracted general activity (UDA)     | 5,400       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £135,573.85 |

### **ACCESS\***

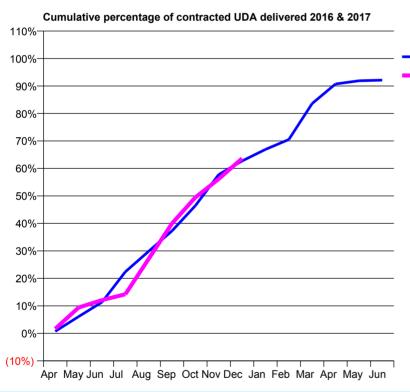




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 40                       | 91        |
| May       | 329                      | 508       |
| June      | 613                      | 653       |
| July      | 1,209                    | 769       |
| August    | 1,612                    | 1,463     |
| September | 2,013                    | 2,160     |
| October   | 2,509                    | 2,672     |
| November  | 3,121                    | 3,033     |
| December  | 3,386                    | 3,437     |
| January   | 3,613                    |           |
| February  | 3,808                    |           |
| March     | 4,514                    |           |
| April     | 4,899                    |           |
| May       | 4,961                    |           |
| June      | 4,974                    |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 38       | 451         | 8.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 197      | 1,315       | 15.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 168      | 451         | 37.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 416      | 1,315       | 31.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 254      | 1,590       | 16.0%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 1,590       | 0.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 1,590       | 0.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



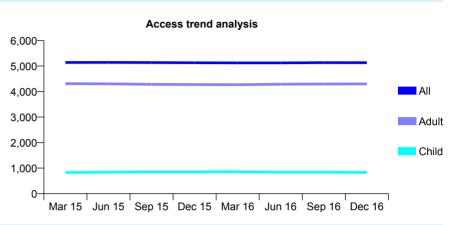
# Q68 - Vital Signs At a Glance Contract Report for 104922/0001 - December 2016

| Name or company name | Queens Crescent Dental Practice Ltd |
|----------------------|-------------------------------------|
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/02/2007                          |
| Contract end date    |                                     |

| 16/17 Contracted general activity (UDA)     | 15,639      |
|---|-------------|
| Carry forward general activity (UDA)        | 1           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £425,355.04 |

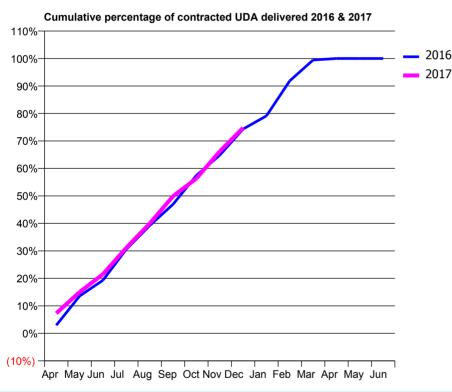
### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 463                    | 1,141       |
| May       | 2,124                  | 2,349       |
| June      | 3,023                  | 3,368       |
| July      | 4,785                  | 4,871       |
| August    | 6,132                  | 6,247       |
| September | 7,341                  | 7,804       |
| October   | 8,984                  | 8,810       |
| November  | 10,136                 | 10,351      |
| December  | 11,622                 | 11,696      |
| January   | 12,374                 |             |
| February  | 14,369                 |             |
| March     | 15,554                 |             |
| April     | 15,638                 |             |
| May       | 15,638                 |             |
| June      | 15,638                 |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 915         | 4.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 693      | 5,031       | 13.8%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 537      | 915         | 58.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,935    | 5,031       | 58.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 410      | 5,896       | 7.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 5,896       | 0.6%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 70       | 5,896       | 1.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 10          | 80.0%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 10          | 80.0%    | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

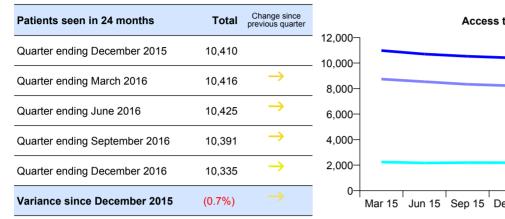


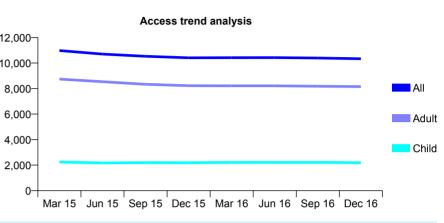
# Q68 - Vital Signs At a Glance Contract Report for 105414/0002 - December 2016

| Name or company name | First Choice Dental Limited |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2006                  |
| Contract end date    |                             |

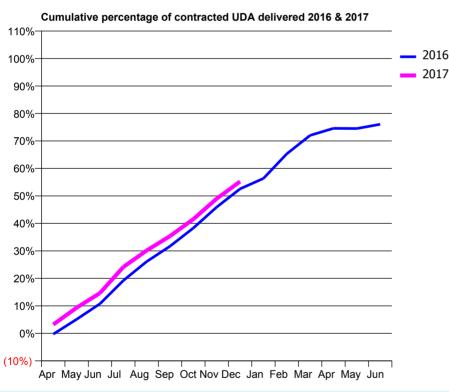
| 16/17 Contracted general activity (UDA)     | 38,100      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £948,811.87 |

### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |        |  |  |
|-----------|-----------------------------------|--------|--|--|
| Month     | 2016                              | 2017   |  |  |
| April     | -113                              | 1,226  |  |  |
| May       | 1,945                             | 3,559  |  |  |
| June      | 4,105                             | 5,593  |  |  |
| July      | 7,320                             | 9,194  |  |  |
| August    | 9,951                             | 11,484 |  |  |
| September | 12,083                            | 13,486 |  |  |
| October   | 14,602                            | 15,837 |  |  |
| November  | 17,510                            | 18,683 |  |  |
| December  | 20,029                            | 21,049 |  |  |
| January   | 21,474                            |        |  |  |
| February  | 24,882                            | _      |  |  |
| March     | 27,447                            |        |  |  |
| April     | 28,421                            |        |  |  |
| May       | 28,386                            |        |  |  |
| June      | 28,980                            |        |  |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 172      | 2,247       | 7.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,200    | 7,942       | 15.1%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,234    | 2,247       | 54.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,170    | 7,942       | 39.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 823      | 9,560       | 8.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 103      | 9,560       | 1.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 222      | 9,560       | 2.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 12          | 83.3%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 12          | 83.3%    | 89.3% | 88.8%  | 88.8%   |

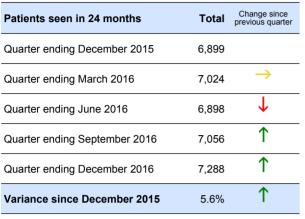


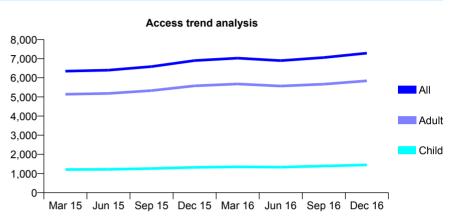
# Q68 - Vital Signs At a Glance Contract Report for 105414/0009 - December 2016

| Name or company name | First Choice Dental Limited |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/07/2007                  |
| Contract end date    |                             |

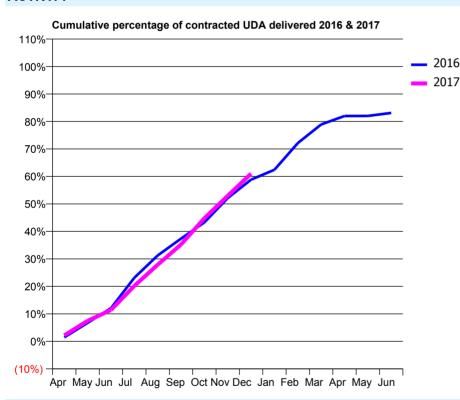
| 16/17 Contracted general activity (UDA)     | 22,951      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £550,166.58 |

### **ACCESS\***





#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |        |  |
|-----------------------------------|--------|--------|--|
| Month                             | 2016   | 2017   |  |
| April                             | 339    | 500    |  |
| May                               | 1,543  | 1,713  |  |
| June                              | 2,768  | 2,619  |  |
| July                              | 5,312  | 4,633  |  |
| August                            | 7,170  | 6,397  |  |
| September                         | 8,581  | 8,089  |  |
| October                           | 9,933  | 10,278 |  |
| November                          | 11,965 | 12,158 |  |
| December                          | 13,504 | 14,002 |  |
| January                           | 14,327 |        |  |
| February                          | 16,557 |        |  |
| March                             | 18,111 |        |  |
| April                             | 18,816 |        |  |
| May                               | 18,819 |        |  |
| June                              | 19,074 |        |  |
|                                   |        |        |  |

| G0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 101      | 1,275       | 7.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 843      | 5,000       | 16.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 425      | 1,275       | 33.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,466    | 5,000       | 29.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 595      | 5,851       | 10.2%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 39       | 5,851       | 0.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 185      | 5,851       | 3.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



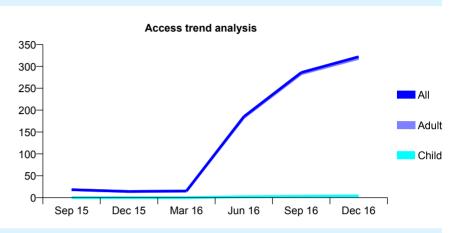
# Q68 - Vital Signs At a Glance Contract Report for 105414/0015 - December 2016

| Name or company name | First Choice Dental Limited |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2015                  |
| Contract end date    |                             |

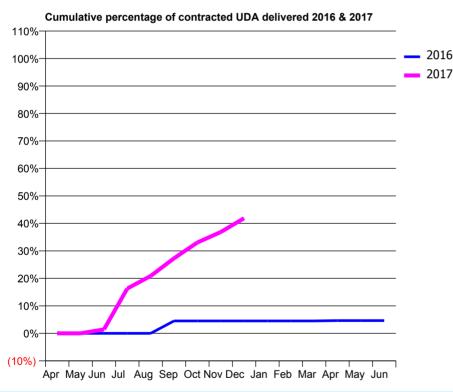
| 16/17 Contracted general activity (UDA)     | 2,280       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £157,666.70 |

### **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 14      |                               |
| Quarter ending March 2016     | 15      | 1                             |
| Quarter ending June 2016      | 185     | <b>1</b>                      |
| Quarter ending September 2016 | 286     | <b>1</b>                      |
| Quarter ending December 2016  | 322     | <b>1</b>                      |
| Variance since December 2015  | 2200.0% | 1                             |



### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |
|-----------------------------------|------|------|--|
| Month                             | 2016 | 2017 |  |
| April                             | 0    | 0    |  |
| May                               | 0    | 0    |  |
| June                              | 0    | 33   |  |
| July                              | 0    | 372  |  |
| August                            | 0    | 476  |  |
| September                         | 103  | 623  |  |
| October                           | 103  | 754  |  |
| November                          | 103  | 840  |  |
| December                          | 103  | 955  |  |
| January                           | 103  |      |  |
| February                          | 103  |      |  |
| March                             | 103  |      |  |
| April                             | 106  |      |  |
| May                               | 106  |      |  |
| June                              | 106  |      |  |
|                                   |      |      |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 7           | 0.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 454         | 1.3%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 7           | 0.0%     | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 454         | 0.2%     | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 339         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 339         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 339         | 0.9%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



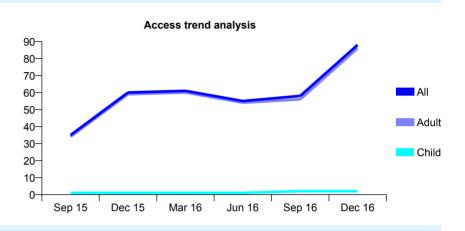
# Q68 - Vital Signs At a Glance Contract Report for 105414/0016 - December 2016

| Name or company name | First Choice Dental Limited |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/06/2015                  |
| Contract end date    |                             |

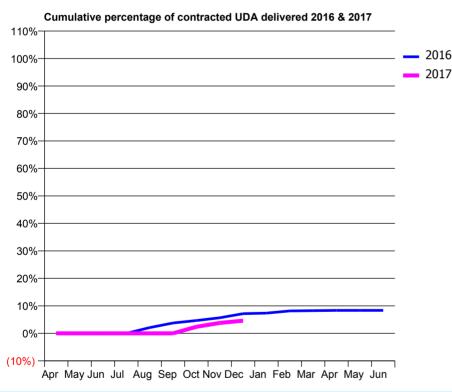
| 16/17 Contracted general activity (UDA)     | 3,000       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £207,456.19 |

### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 60    |                               |
| Quarter ending March 2016     | 61    | $\rightarrow$                 |
| Quarter ending June 2016      | 55    | <b>1</b>                      |
| Quarter ending September 2016 | 58    | <b>1</b>                      |
| Quarter ending December 2016  | 88    | 1                             |
| Variance since December 2015  | 46.7% | 1                             |



## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |
|-----------------------------------|------|------|--|
| Month                             | 2016 | 2017 |  |
| April                             | 0    | 0    |  |
| May                               | 0    | 0    |  |
| June                              | 0    | 0    |  |
| July                              | 0    | 0    |  |
| August                            | 63   | 0    |  |
| September                         | 113  | 0    |  |
| October                           | 140  | 72   |  |
| November                          | 170  | 114  |  |
| December                          | 215  | 139  |  |
| January                           | 221  |      |  |
| February                          | 245  |      |  |
| March                             | 248  |      |  |
| April                             | 251  |      |  |
| May                               | 251  |      |  |
| June                              | 251  |      |  |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 1           | 0.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 47          | 0.0%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 1           | 0.0%     | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 47          | 0.0%     | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 47          | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 47          | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 47          | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

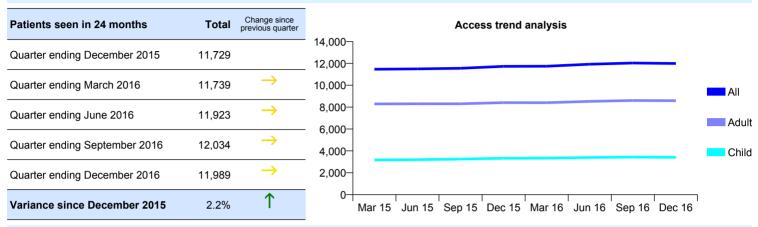


## Q68 - Vital Signs At a Glance Contract Report for 105759/0002 - December 2016

| Name or company name | Mr S Dattani & Mr J Patel |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/07/2007                |
| Contract end date    |                           |

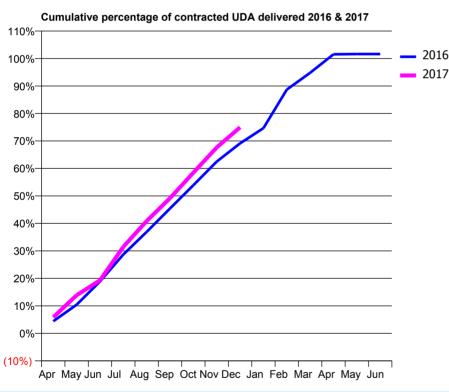
| 16/17 Contracted general activity (UDA)     | 23,987      |
|---|-------------|
| Carry forward general activity (UDA)        | -389        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £673,243.73 |

#### **ACCESS\***



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 1,059                  | 1,403       |
| May       | 2,497                  | 3,328       |
| June      | 4,523                  | 4,628       |
| July      | 6,884                  | 7,555       |
| August    | 8,856                  | 9,804       |
| September | 10,899                 | 11,803      |
| October   | 12,934                 | 14,025      |
| November  | 14,991                 | 16,228      |
| December  | 16,583                 | 17,986      |
| January   | 17,910                 |             |
| February  | 21,274                 |             |
| March     | 22,741                 |             |
| April     | 24,350                 |             |
| May       | 24,374                 |             |
| June      | 24,376                 |             |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 181      | 3,572       | 5.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 700      | 7,658       | 9.1%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,023    | 3,572       | 56.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,717    | 7,658       | 48.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 609      | 9,822       | 6.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 9,822       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 9,822       | 0.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 11          | 81.8%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 89.3% | 88.8%  | 88.8%   |



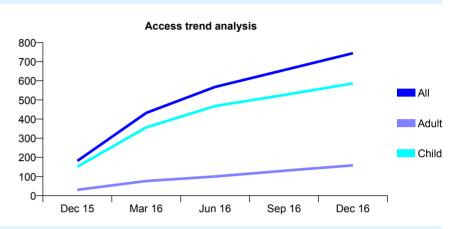
# Q68 - Vital Signs At a Glance Contract Report for 107948/0001 - December 2016

| Name or company name | Mr N Kennedy and Mr S Rosier |
|----------------------|------------------------------|
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/10/2015                   |
| Contract end date    | _                            |

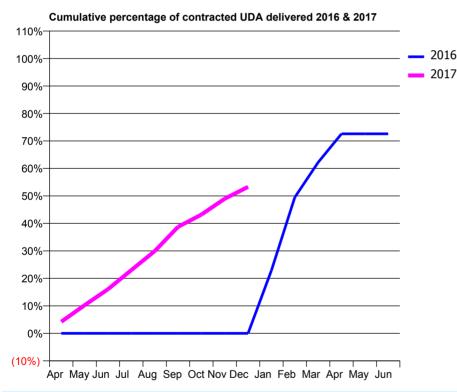
| 16/17 Contracted general activity (UDA)     | 2,850      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £67,085.91 |

### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 181    |                               |
| Quarter ending March 2016     | 432    | <b>1</b>                      |
| Quarter ending June 2016      | 568    | <b>1</b>                      |
| Quarter ending September 2016 | 656    | <b>1</b>                      |
| Quarter ending December 2016  | 744    | 1                             |
| Variance since December 2015  | 311.0% | 1                             |



## **ACTIVITY**



|           | Adjusted Schedul | ed Activity (UDA) |
|-----------|------------------|-------------------|
| Month     | 2016             | 2017              |
| April     | 0                | 120               |
| May       | 0                | 292               |
| June      | 0                | 458               |
| July      | 0                | 656               |
| August    | 0                | 852               |
| September | 0                | 1,104             |
| October   | 0                | 1,232             |
| November  | 0                | 1,396             |
| December  | 0                | 1,519             |
| January   | 327              |                   |
| February  | 705              |                   |
| March     | 887              |                   |
| April     | 1,035            |                   |
| May       | 1,035            |                   |
| June      | 1,035            |                   |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 73       | 637         | 11.5%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 22       | 141         | 15.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 269      | 637         | 42.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 58       | 141         | 41.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 47       | 729         | 6.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 729         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 729         | 2.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

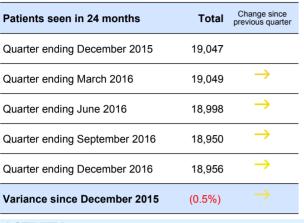


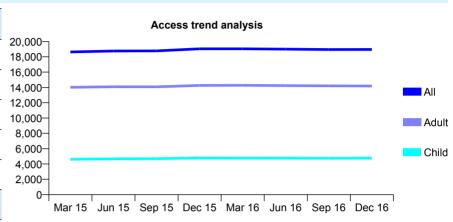
## Q68 - Vital Signs At a Glance Contract Report for 108103/0001 - December 2016

| Name or company name | Mr Barry Westwood and Mr William Westwo |
|----------------------|---|
| Contract type name   | GDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 27/07/2011                              |
| Contract end date    |   |

| 16/17 Contracted general activity (UDA)     | 48,198        |
|---|---------------|
| Carry forward general activity (UDA)        | 203           |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,167,512.51 |

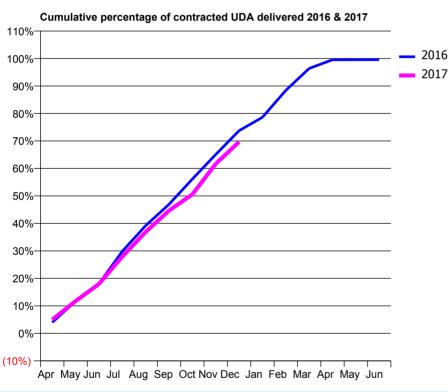
#### **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 1,924                  | 2,414       |
| May       | 5,656                  | 5,661       |
| June      | 8,709                  | 8,658       |
| July      | 14,389                 | 13,454      |
| August    | 18,891                 | 17,780      |
| September | 22,622                 | 21,531      |
| October   | 27,055                 | 24,366      |
| November  | 31,358                 | 29,730      |
| December  | 35,535                 | 33,573      |
| January   | 37,888                 |             |
| February  | 42,607                 | _           |
| March     | 46,452                 |             |
| April     | 47,977                 |             |
| May       | 47,979                 |             |
| June      | 47,995                 |             |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 229      | 5,358       | 4.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,722    | 13,976      | 12.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,585    | 5,358       | 66.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,980    | 13,976      | 49.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,381    | 18,405      | 7.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 102      | 18,405      | 0.6%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 111      | 18,405      | 0.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 37       | 38          | 97.4%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 31       | 38          | 81.6%    | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.



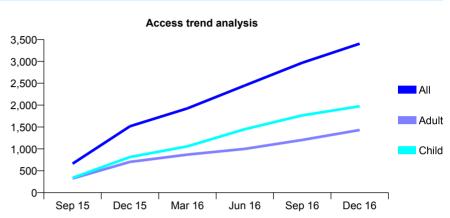
# Q68 - Vital Signs At a Glance Contract Report for 108812/0001 - December 2016

| Name or company name | St Faiths Clinic Limited |
|----------------------|--------------------------|
| Contract type name   | PDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/08/2015               |
| Contract end date    | 31/03/2018               |

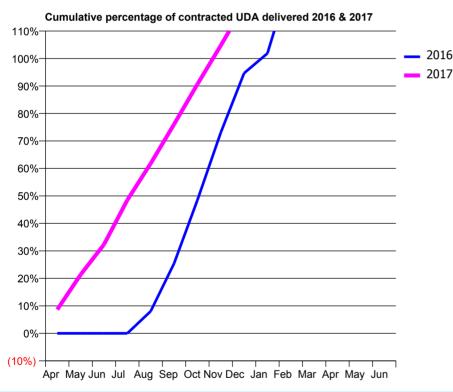
| 16/17 Contracted general activity (UDA)     | 8,417       |
|---|-------------|
| Carry forward general activity (UDA)        | -241        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £643,783.03 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 1,516  |                               |
| Quarter ending March 2016     | 1,925  | 1                             |
| Quarter ending June 2016      | 2,449  | <b>1</b>                      |
| Quarter ending September 2016 | 2,969  | <b>1</b>                      |
| Quarter ending December 2016  | 3,405  | <b>1</b>                      |
| Variance since December 2015  | 124.6% | 1                             |



### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |        |  |
|-----------------------------------|-------|--------|--|
| Month                             | 2016  | 2017   |  |
| April                             | 0     | 728    |  |
| May                               | 0     | 1,799  |  |
| June                              | 0     | 2,722  |  |
| July                              | 0     | 4,083  |  |
| August                            | 451   | 5,202  |  |
| September                         | 1,425 | 6,400  |  |
| October                           | 2,719 | 7,628  |  |
| November                          | 4,096 | 8,812  |  |
| December                          | 5,311 | 10,033 |  |
| January                           | 5,715 |        |  |
| February                          | 7,277 |        |  |
| March                             | 8,168 |        |  |
| April                             | 8,412 |        |  |
| May                               | 8,412 |        |  |
| June                              | 8,412 |        |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 2,176       | 0.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 10       | 1,206       | 0.8%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 8        | 2,176       | 0.4%     | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 1,206       | 0.0%     | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 3,300       | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 3,300       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 3,300       | 0.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 7           | N/A      | 89.3% | 88.8%  | 88.8%   |



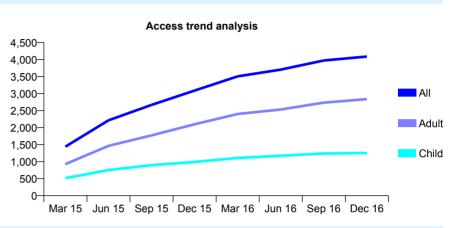
# Q68 - Vital Signs At a Glance Contract Report for 111104/0001 - December 2016

| Name or company name | Mr M Mousavi & Ms F Mirsiaghi |
|----------------------|-------------------------------|
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/12/2014                    |
| Contract end date    |                               |

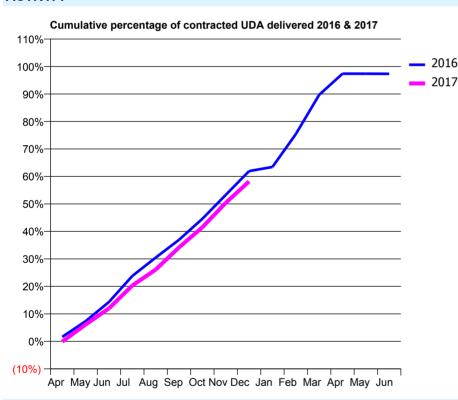
| 16/17 Contracted general activity (UDA)     | 12,310      |
|---|-------------|
| Carry forward general activity (UDA)        | 330         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £350,588.25 |

### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 3,087 |                               |
| Quarter ending March 2016     | 3,505 | <b>1</b>                      |
| Quarter ending June 2016      | 3,703 | 1                             |
| Quarter ending September 2016 | 3,971 | 1                             |
| Quarter ending December 2016  | 4,087 | 1                             |
| Variance since December 2015  | 32.4% | 1                             |



### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |       |  |
|-----------------------------------|--------|-------|--|
| Month                             | 2016   | 2017  |  |
| April                             | 200    | -13   |  |
| May                               | 903    | 753   |  |
| June                              | 1,764  | 1,477 |  |
| July                              | 2,929  | 2,501 |  |
| August                            | 3,752  | 3,214 |  |
| September                         | 4,549  | 4,209 |  |
| October                           | 5,490  | 5,111 |  |
| November                          | 6,558  | 6,202 |  |
| December                          | 7,625  | 7,162 |  |
| January                           | 7,810  |       |  |
| February                          | 9,279  | _     |  |
| March                             | 11,039 |       |  |
| April                             | 11,986 |       |  |
| May                               | 11,986 |       |  |
| June                              | 11,980 |       |  |
|                                   |        |       |  |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 65       | 1,218       | 5.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 286      | 2,204       | 13.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 654      | 1,218       | 53.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 936      | 2,204       | 42.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 370      | 3,123       | 11.8%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 3,123       | 1.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 3,123       | 0.9%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |



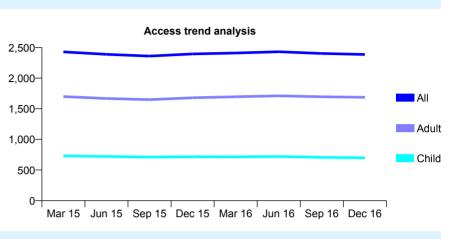
## Q68 - Vital Signs At a Glance Contract Report for 111740/0001 - December 2016

| Name or company name | Mr Mayuran Senthilnathan & Mr Amit Dodia |
|----------------------|--|
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 06/06/2010                               |
| Contract end date    |  |

| 16/17 Contracted general activity (UDA)     | 7,827       |
|---|-------------|
| Carry forward general activity (UDA)        | -85         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £173,960.27 |

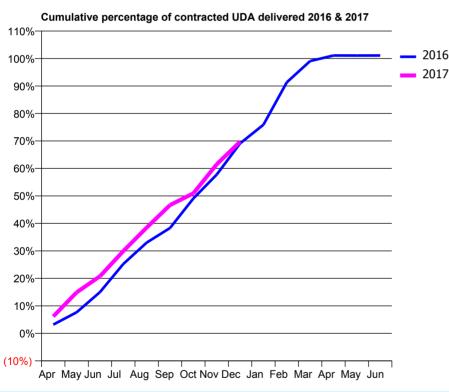
#### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |  |
|-----------------------------------|-------|-------|--|--|
| Month                             | 2016  | 2017  |  |  |
| April                             | 251   | 482   |  |  |
| May                               | 598   | 1,168 |  |  |
| June                              | 1,175 | 1,628 |  |  |
| July                              | 1,977 | 2,343 |  |  |
| August                            | 2,585 | 3,011 |  |  |
| September                         | 3,000 | 3,653 |  |  |
| October                           | 3,842 | 3,988 |  |  |
| November                          | 4,522 | 4,813 |  |  |
| December                          | 5,409 | 5,457 |  |  |
| January                           | 5,941 |       |  |  |
| February                          | 7,148 |       |  |  |
| March                             | 7,754 |       |  |  |
| April                             | 7,912 |       |  |  |
| May                               | 7,911 |       |  |  |
| June                              | 7,912 |       |  |  |
|                                   |       |       |  |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 76       | 884         | 8.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 272      | 1,818       | 15.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 583      | 884         | 66.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,095    | 1,818       | 60.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 176      | 2,590       | 6.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 2,590       | 1.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 2,590       | 0.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 89.3% | 88.8%  | 88.8%   |



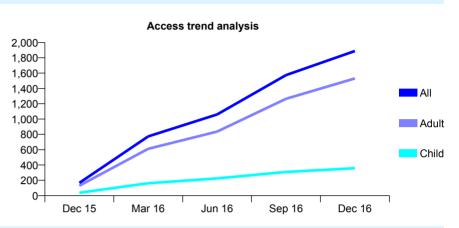
# Q68 - Vital Signs At a Glance Contract Report for 113611/0001 - December 2016

| Name or company name | North Chailey Dental Care |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 13/11/2015                |
| Contract end date    |                           |

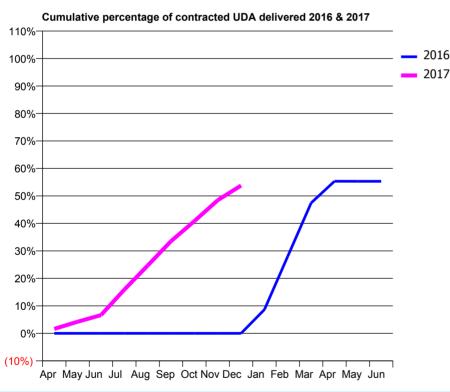
| 16/17 Contracted general activity (UDA)     | 12,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £304,599.14 |

### **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 166     |                               |
| Quarter ending March 2016     | 773     | 1                             |
| Quarter ending June 2016      | 1,060   | <b>1</b>                      |
| Quarter ending September 2016 | 1,574   | <b>1</b>                      |
| Quarter ending December 2016  | 1,889   | <b>1</b>                      |
| Variance since December 2015  | 1038.0% | 1                             |



### **ACTIVITY**



| Adjusted Scheduled Activity (UDA |       |       |  |
|----------------------------------|-------|-------|--|
| Month                            | 2016  | 2017  |  |
| April                            | 0     | 197   |  |
| May                              | 0     | 507   |  |
| June                             | 0     | 795   |  |
| July                             | 0     | 1,908 |  |
| August                           | 0     | 2,960 |  |
| September                        | 0     | 4,027 |  |
| October                          | 0     | 4,900 |  |
| November                         | 0     | 5,815 |  |
| December                         | 0     | 6,454 |  |
| January                          | 395   |       |  |
| February                         | 1,282 |       |  |
| March                            | 2,167 |       |  |
| April                            | 2,528 |       |  |
| May                              | 2,527 |       |  |
| June                             | 2,527 |       |  |

|   | Quantity     | Base Number | Contract            | AT                    | Region                | England               |
|---|--------------|-------------|---------------------|-----------------------|-----------------------|-----------------------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children  | 25           | 423         | 5.9%                | 9.9%                  | 11.9%                 | 12.4%                 |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults  | 264          | 1,761       | 15.0%               | 15.8%                 | 16.5%                 | 16.6%                 |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children   | 160          | 423         | 37.8%               | 59.0%                 | 60.2%                 | 57.5%                 |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 495          | 1,761       | 28.1%               | 51.0%                 | 52.0%                 | 50.4%                 |
| % of FP17s for Band 1 Urgent Courses  | 253          | 2,056       | 12.3%               | 9.5%                  | 9.5%                  | 9.1%                  |
| % of FP17s Relating to Free Repair or Replacements  | 2            | 2,056       | 0.1%                | 0.6%                  | 0.7%                  | 0.8%                  |
| % of FP17s Relating to Continuations  | 21           | 2,056       | 1.0%                | 1.1%                  | 1.2%                  | 1.3%                  |
| % of Patients satisfied with the dentistry they have received   | 0            | 0           | N/A                 | 92.5%                 | 92.9%                 | 92.7%                 |
| % of Patients satisfied with the time they had to wait for an appointment   | 0            | 0           | N/A                 | 89.3%                 | 88.8%                 | 88.8%                 |
| % of FP17s Relating to Free Repair or Replacements % of FP17s Relating to Continuations % of Patients satisfied with the dentistry they have received | 2<br>21<br>0 | 2,056       | 0.1%<br>1.0%<br>N/A | 0.6%<br>1.1%<br>92.5% | 0.7%<br>1.2%<br>92.9% | 0.8%<br>1.3%<br>92.7% |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



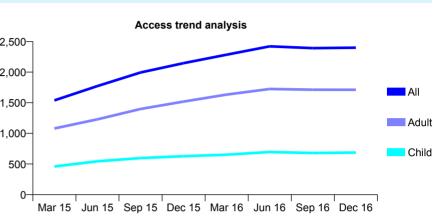
## Q68 - Vital Signs At a Glance Contract Report for 114073/0001 - December 2016

| Name or company name | Mr Mohammed Farmanand Miss Sarah Alia |
|----------------------|---------------------------------------|
| Contract type name   | GDS Contract                          |
| Purpose of contract  | General                               |
| Contract start date  | 01/07/2014                            |
| Contract end date    |                                       |

| 16/17 Contracted general activity (UDA)     | 7,501       |
|---|-------------|
| Carry forward general activity (UDA)        | -131        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £170.596.21 |

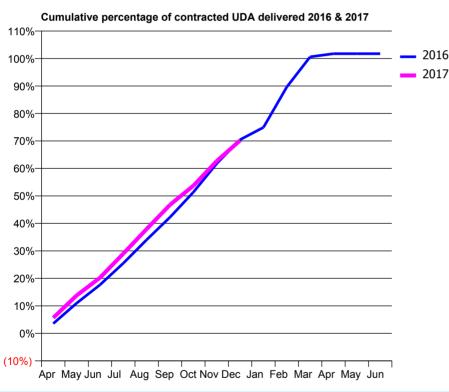
### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |  |
|-----------------------------------|-------|-------|--|--|
| Month                             | 2016  | 2017  |  |  |
| April                             | 267   | 424   |  |  |
| May                               | 823   | 1,035 |  |  |
| June                              | 1,325 | 1,519 |  |  |
| July                              | 1,914 | 2,175 |  |  |
| August                            | 2,554 | 2,848 |  |  |
| September                         | 3,169 | 3,509 |  |  |
| October                           | 3,853 | 4,029 |  |  |
| November                          | 4,633 | 4,703 |  |  |
| December                          | 5,286 | 5,266 |  |  |
| January                           | 5,621 |       |  |  |
| February                          | 6,723 |       |  |  |
| March                             | 7,547 |       |  |  |
| April                             | 7,631 |       |  |  |
| May                               | 7,632 |       |  |  |
| June                              | 7,632 |       |  |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 588         | 4.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 172      | 1,427       | 12.1%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 226      | 588         | 38.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 632      | 1,427       | 44.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 170      | 1,973       | 8.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 1,973       | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 1,973       | 1.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



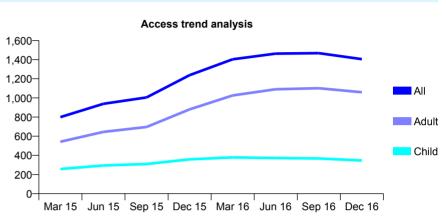
## Q68 - Vital Signs At a Glance Contract Report for 115673/0001 - December 2016

| Name or company name | Rye Dental Surgery Partnership |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 13/09/2014                     |
| Contract end date    |                                |

| 16/17 Contracted general activity (UDA)     | 5,000       |
|---|-------------|
| Carry forward general activity (UDA)        | 65          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £118,455.21 |

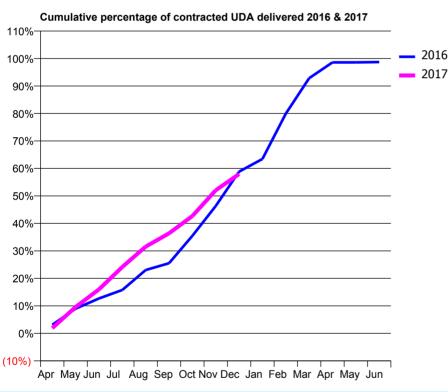
### **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 155                     | 96         |
| May       | 449                     | 480        |
| June      | 635                     | 800        |
| July      | 790                     | 1,207      |
| August    | 1,152                   | 1,577      |
| September | 1,275                   | 1,820      |
| October   | 1,774                   | 2,135      |
| November  | 2,316                   | 2,603      |
| December  | 2,941                   | 2,898      |
| January   | 3,172                   |            |
| February  | 3,996                   |            |
| March     | 4,641                   |            |
| April     | 4,929                   |            |
| May       | 4,929                   |            |
| June      | 4,935                   |            |

| 40.12.1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 25       | 334         | 7.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 120      | 930         | 12.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 187      | 334         | 56.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 484      | 930         | 52.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 43       | 1,174       | 3.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 1,174       | 1.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 1,174       | 2.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



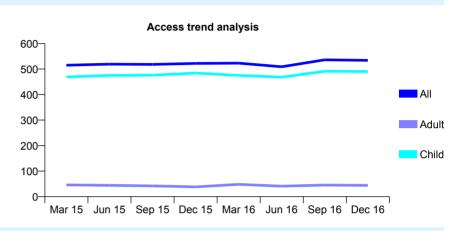
# Q68 - Vital Signs At a Glance Contract Report for 115851/0001 - December 2016

| Name or company name | The Clinic Dental Facial Ltd |
|----------------------|------------------------------|
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/01/2007                   |
| Contract end date    |                              |

| 16/17 Contracted general activity (UDA)     | 750        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £24,366.29 |

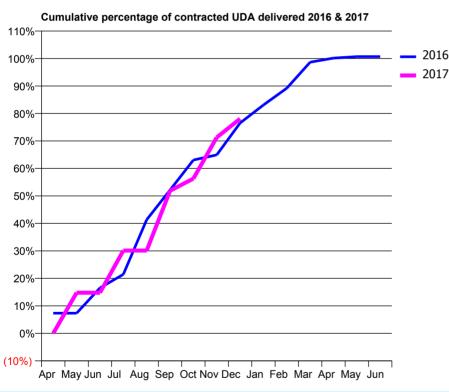
### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 522   |                               |
| Quarter ending March 2016     | 523   | $\rightarrow$                 |
| Quarter ending June 2016      | 509   | <b>→</b>                      |
| Quarter ending September 2016 | 536   | <b>1</b>                      |
| Quarter ending December 2016  | 534   | $\rightarrow$                 |
| Variance since December 2015  | 2.3%  | 1                             |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA |      |      |  |  |
|----------------------------------|------|------|--|--|
| Month                            | 2016 | 2017 |  |  |
| April                            | 55   | 0    |  |  |
| May                              | 55   | 111  |  |  |
| June                             | 124  | 111  |  |  |
| July                             | 161  | 226  |  |  |
| August                           | 310  | 226  |  |  |
| September                        | 391  | 389  |  |  |
| October                          | 473  | 422  |  |  |
| November                         | 487  | 535  |  |  |
| December                         | 574  | 586  |  |  |
| January                          | 623  |      |  |  |
| February                         | 669  |      |  |  |
| March                            | 740  |      |  |  |
| April                            | 751  |      |  |  |
| May                              | 755  |      |  |  |
| June                             | 755  |      |  |  |
|                                  |      |      |  |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 467         | 5.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 236      | 467         | 50.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 453         | 0.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 453         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 453         | 1.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

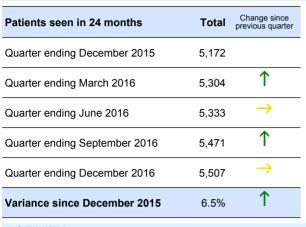


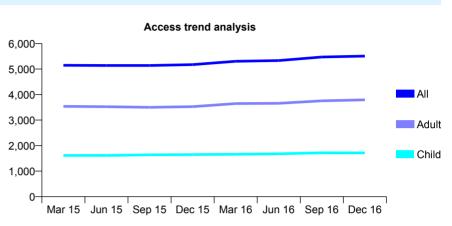
## Q68 - Vital Signs At a Glance Contract Report for 116513/0001 - December 2016

| Name or company name | Fairfield Dental Surgery Limited |
|----------------------|----------------------------------|
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/05/2007                       |
| Contract end date    |                                  |

| 16/17 Contracted general activity (UDA)     | 12,859      |
|---|-------------|
| Carry forward general activity (UDA)        | 379         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £286,851.51 |

### **ACCESS\***

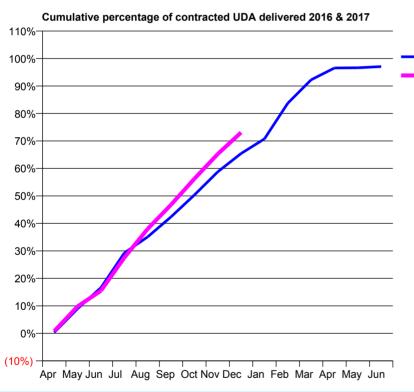




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 42                     | 107         |
| May       | 1,157                  | 1,261       |
| June      | 2,140                  | 1,995       |
| July      | 3,763                  | 3,545       |
| August    | 4,513                  | 4,888       |
| September | 5,450                  | 6,017       |
| October   | 6,474                  | 7,233       |
| November  | 7,556                  | 8,388       |
| December  | 8,413                  | 9,398       |
| January   | 9,097                  |             |
| February  | 10,767                 | _           |
| March     | 11,863                 |             |
| April     | 12,415                 |             |
| May       | 12,425                 |             |
| June      | 12,480                 |             |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 145      | 2,144       | 6.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 373      | 3,807       | 9.8%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,444    | 2,144       | 67.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,125    | 3,807       | 55.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 350      | 5,585       | 6.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 5,585       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 38       | 5,585       | 0.7%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



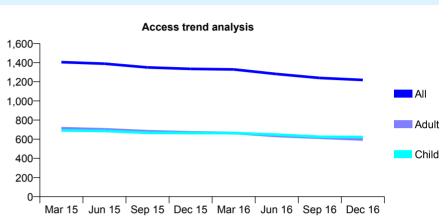
# Q68 - Vital Signs At a Glance Contract Report for 116513/0003 - December 2016

| Name or company name | Fairfield Dental Surgery Limited |
|----------------------|----------------------------------|
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/08/2011                       |
| Contract end date    |                                  |

| 16/17 Contracted general activity (UDA)     | 3,500      |
|---|------------|
| Carry forward general activity (UDA)        | 86         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £77,736.24 |

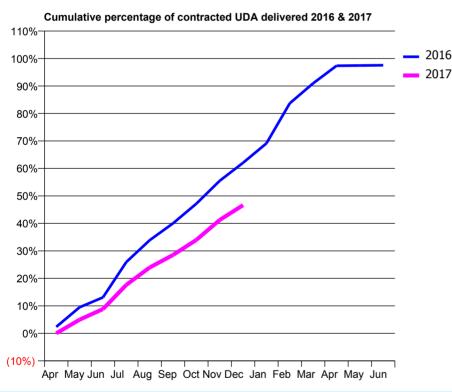
### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 82                      | 0          |
| May       | 332                     | 174        |
| June      | 458                     | 310        |
| July      | 908                     | 618        |
| August    | 1,186                   | 839        |
| September | 1,401                   | 999        |
| October   | 1,652                   | 1,191      |
| November  | 1,943                   | 1,445      |
| December  | 2,172                   | 1,633      |
| January   | 2,419                   |            |
| February  | 2,930                   |            |
| March     | 3,184                   |            |
| April     | 3,407                   |            |
| May       | 3,411                   |            |
| June      | 3,414                   |            |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 750         | 3.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 37       | 577         | 6.4%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 556      | 750         | 74.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 409      | 577         | 70.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 18       | 1,178       | 1.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,178       | 0.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 1,178       | 0.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

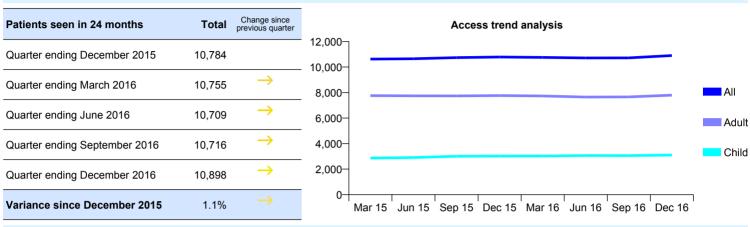


# Q68 - Vital Signs At a Glance Contract Report for 117013/0001 - December 2016

| Name or company name | Family Dental Centre Limited |
|----------------------|------------------------------|
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2010                   |
| Contract end date    |                              |

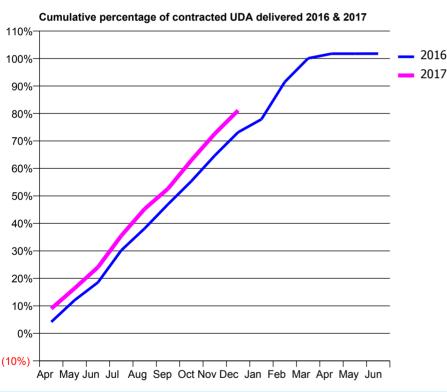
| 16/17 Contracted general activity (UDA)     | 41,003        |
|---|---------------|
| Carry forward general activity (UDA)        | -720          |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,502,125.02 |

#### **ACCESS\***



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 1,704                 | 3,685        |
| May       | 4,955                 | 6,718        |
| June      | 7,607                 | 9,875        |
| July      | 12,393                | 14,572       |
| August    | 15,655                | 18,571       |
| September | 19,254                | 21,583       |
| October   | 22,715                | 25,825       |
| November  | 26,523                | 29,774       |
| December  | 29,990                | 33,250       |
| January   | 31,939                |              |
| February  | 37,506                |              |
| March     | 41,034                |              |
| April     | 41,714                |              |
| May       | 41,720                |              |
| June      | 41,723                |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 206      | 3,461       | 6.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,040    | 8,416       | 12.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,022    | 3,461       | 58.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,489    | 8,416       | 53.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 803      | 11,384      | 7.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 48       | 11,384      | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 53       | 11,384      | 0.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 15       | 15          | 100.0%   | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 15          | 100.0%   | 89.3% | 88.8%  | 88.8%   |



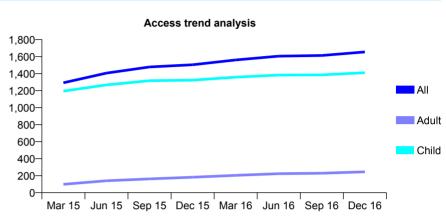
# Q68 - Vital Signs At a Glance Contract Report for 117188/0001 - December 2016

| Name or company name | Mr Andrew Kenneth Pritchard and Mrs Cath |
|----------------------|--|
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 21/06/2014                               |
| Contract end date    |  |

| 16/17 Contracted general activity (UDA)     | 3,600      |
|---|------------|
| Carry forward general activity (UDA)        | 40         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £79,995.34 |

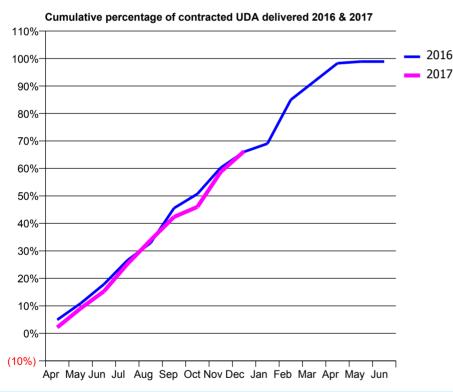
### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,503 |                               |
| Quarter ending March 2016     | 1,560 | 1                             |
| Quarter ending June 2016      | 1,604 | <b>↑</b>                      |
| Quarter ending September 2016 | 1,612 | $\rightarrow$                 |
| Quarter ending December 2016  | 1,654 | <b>1</b>                      |
| Variance since December 2015  | 10.0% | 1                             |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 178                      | 78        |
| May       | 392                      | 327       |
| June      | 644                      | 550       |
| July      | 955                      | 907       |
| August    | 1,185                    | 1,221     |
| September | 1,640                    | 1,525     |
| October   | 1,826                    | 1,657     |
| November  | 2,170                    | 2,114     |
| December  | 2,377                    | 2,384     |
| January   | 2,485                    |           |
| February  | 3,059                    |           |
| March     | 3,299                    |           |
| April     | 3,538                    |           |
| May       | 3,560                    |           |
| June      | 3,560                    |           |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 232      | 1,949       | 11.9%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 104         | 7.7%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,266    | 1,949       | 65.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 61       | 104         | 58.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 81       | 1,874       | 4.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,874       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,874       | 0.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

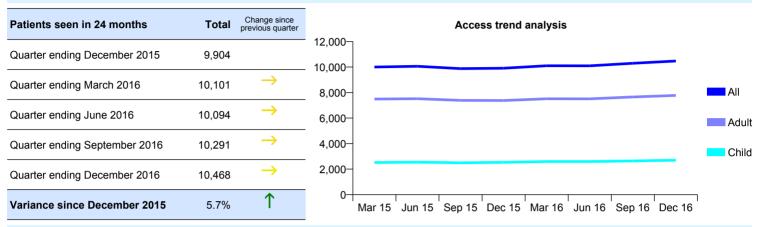


## Q68 - Vital Signs At a Glance Contract Report for 117900/0002 - December 2016

| Name or company name | Northdene Services Limited |
|----------------------|----------------------------|
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2007                 |
| Contract end date    |                            |

| 16/17 Contracted general activity (UDA)     | 28,218      |
|---|-------------|
| Carry forward general activity (UDA)        | 668         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £749,699.73 |

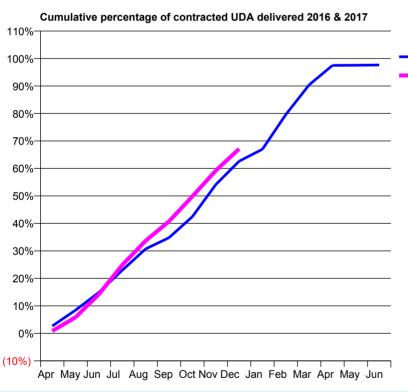
#### **ACCESS\***



2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 760                   | 242          |
| May       | 2,389                 | 1,656        |
| June      | 4,214                 | 4,016        |
| July      | 6,478                 | 7,031        |
| August    | 8,675                 | 9,507        |
| September | 9,821                 | 11,504       |
| October   | 11,981                | 14,059       |
| November  | 15,266                | 16,704       |
| December  | 17,673                | 18,934       |
| January   | 18,902                |              |
| February  | 22,458                |              |
| March     | 25,514                |              |
| April     | 27,509                |              |
| May       | 27,521                |              |
| June      | 27,550                |              |
|           |                       |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 160      | 2,576       | 6.2%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 866      | 6,823       | 12.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,308    | 2,576       | 50.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,097    | 6,823       | 45.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 513      | 8,654       | 5.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 66       | 8,654       | 0.8%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 181      | 8,654       | 2.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 18       | 18          | 100.0%   | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 18       | 18          | 100.0%   | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

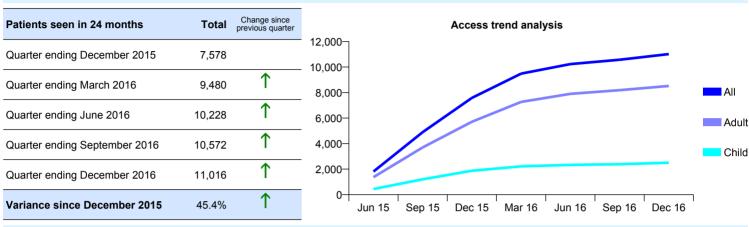


## Q68 - Vital Signs At a Glance Contract Report for 117986/0001 - December 2016

| Name or company name | Mr S H Sachedina and Mr M O¿Hara |
|----------------------|----------------------------------|
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/05/2015                       |
| Contract end date    |                                  |

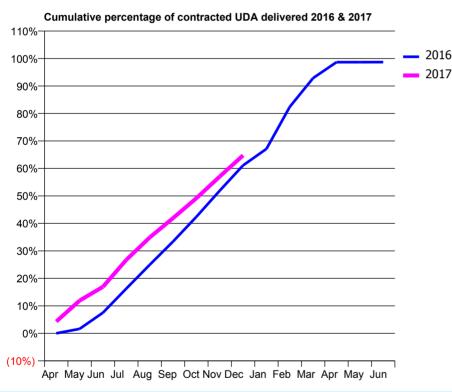
| 16/17 Contracted general activity (UDA)     | 29,663      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £733,294.28 |

#### **ACCESS\***



2016

### **ACTIVITY**



|           | Adjusted Scheduled Ad | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 0                     | 1,274        |
| May       | 448                   | 3,541        |
| June      | 2,051                 | 5,029        |
| July      | 4,434                 | 7,937        |
| August    | 6,781                 | 10,345       |
| September | 9,083                 | 12,435       |
| October   | 11,533                | 14,587       |
| November  | 14,117                | 16,930       |
| December  | 16,616                | 19,205       |
| January   | 18,250                |              |
| February  | 22,414                | _            |
| March     | 25,257                |              |
| April     | 26,829                |              |
| May       | 26,826                |              |
| June      | 26,835                |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 170      | 3,012       | 5.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,357    | 9,095       | 14.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,821    | 3,012       | 60.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,589    | 9,095       | 50.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,102    | 11,290      | 9.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 183      | 11,290      | 1.6%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 11,290      | 0.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 14          | 92.9%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 14          | 85.7%    | 89.3% | 88.8%  | 88.8%   |

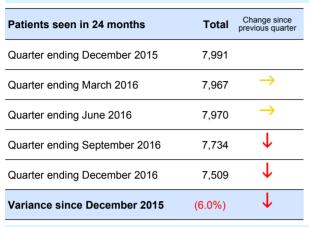


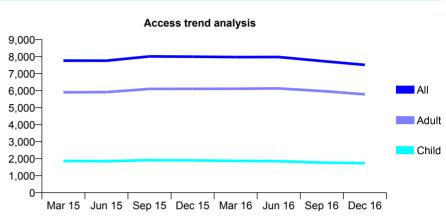
## Q68 - Vital Signs At a Glance Contract Report for 119296/0001 - December 2016

| Name or company name | Pearl Dental Studios Limited |
|----------------------|------------------------------|
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2011                   |
| Contract end date    |                              |

| 16/17 Contracted general activity (UDA)     | 19,000      |
|---|-------------|
| Carry forward general activity (UDA)        | -380        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £518,652.56 |

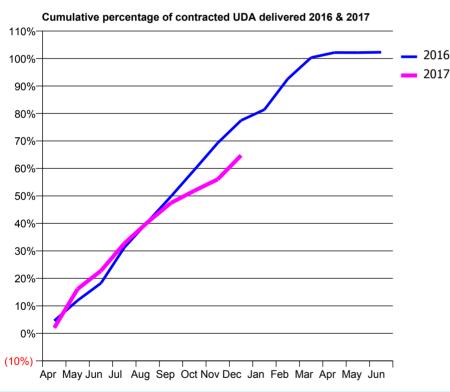
### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 870                      | 380        |
| May       | 2,277                    | 3,067      |
| June      | 3,469                    | 4,328      |
| July      | 5,930                    | 6,219      |
| August    | 7,707                    | 7,683      |
| September | 9,466                    | 9,021      |
| October   | 11,302                   | 9,858      |
| November  | 13,159                   | 10,648     |
| December  | 14,718                   | 12,306     |
| January   | 15,468                   |            |
| February  | 17,593                   |            |
| March     | 19,064                   |            |
| April     | 19,407                   |            |
| May       | 19,405                   |            |
| June      | 19,431                   |            |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 104      | 1,412       | 7.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 982      | 4,804       | 20.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 573      | 1,412       | 40.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,695    | 4,804       | 35.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 859      | 5,192       | 16.5%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 5,192       | 0.8%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 5,192       | 0.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 89.3% | 88.8%  | 88.8%   |



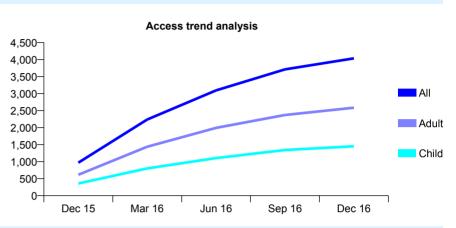
# Q68 - Vital Signs At a Glance Contract Report for 120545/0001 - December 2016

| Name or company name | Henfield Dental Surgery Partnership |
|----------------------|-------------------------------------|
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 31/10/2015                          |
| Contract end date    |                                     |

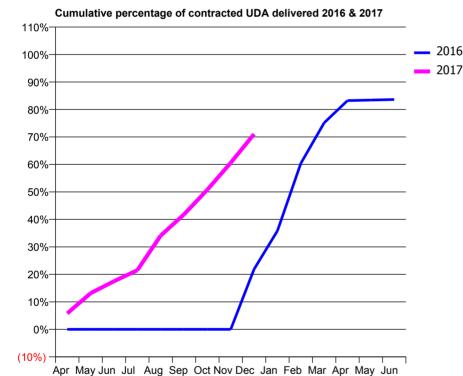
| 16/17 Contracted general activity (UDA)     | 13,000      |
|---|-------------|
| Carry forward general activity (UDA)        | -138        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £340,074.31 |

### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 968    |                               |
| Quarter ending March 2016     | 2,236  | 1                             |
| Quarter ending June 2016      | 3,093  | 1                             |
| Quarter ending September 2016 | 3,710  | 1                             |
| Quarter ending December 2016  | 4,034  | 1                             |
| Variance since December 2015  | 316.7% | 1                             |



### **ACTIVITY**



|           | Adjusted Schedule | d Activity (UDA) |
|-----------|-------------------|------------------|
| Month     | 2016              | 2017             |
| April     | 0                 | 756              |
| May       | 0                 | 1,713            |
| June      | 0                 | 2,275            |
| July      | 0                 | 2,796            |
| August    | 0                 | 4,434            |
| September | 0                 | 5,436            |
| October   | 0                 | 6,607            |
| November  | 0                 | 7,878            |
| December  | 1,186             | 9,236            |
| January   | 1,942             |                  |
| February  | 3,270             |                  |
| March     | 4,070             |                  |
| April     | 4,508             |                  |
| May       | 4,518             |                  |
| June      | 4,529             |                  |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 142      | 1,821       | 7.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 521      | 3,381       | 15.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 803      | 1,821       | 44.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,521    | 3,381       | 45.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 314      | 4,941       | 6.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 4,941       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 79       | 4,941       | 1.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



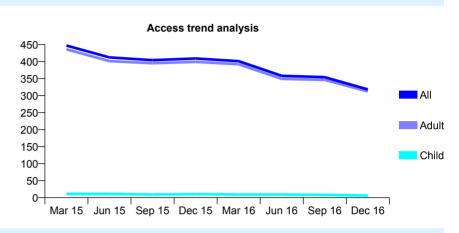
# Q68 - Vital Signs At a Glance Contract Report for 121371/0001 - December 2016

| Name or company name | Sussex Community NHS Trust |
|----------------------|----------------------------|
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2011                 |
| Contract end date    | 31/03/2017                 |

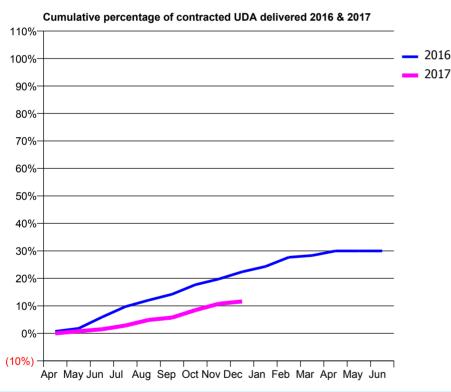
| 16/17 Contracted general activity (UDA)     | 2,000         |
|---|---------------|
| Carry forward general activity (UDA)        | 0             |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £2,200,206.39 |

### **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 409     |                               |
| Quarter ending March 2016     | 401     | <b>1</b>                      |
| Quarter ending June 2016      | 358     | <b>→</b>                      |
| Quarter ending September 2016 | 354     | <b>→</b>                      |
| Quarter ending December 2016  | 318     | <b>→</b>                      |
| Variance since December 2015  | (22.2%) | 1                             |



### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 15                       | 0         |
| May       | 36                       | 16        |
| June      | 118                      | 30        |
| July      | 194                      | 57        |
| August    | 242                      | 98        |
| September | 285                      | 115       |
| October   | 354                      | 169       |
| November  | 395                      | 215       |
| December  | 448                      | 232       |
| January   | 487                      |           |
| February  | 554                      | _         |
| March     | 567                      |           |
| April     | 600                      |           |
| May       | 600                      |           |
| June      | 600                      |           |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 1           | 0.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 108         | 3.7%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 1           | 0.0%     | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 8        | 108         | 7.4%     | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 92          | 2.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 92          | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 92          | 1.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |



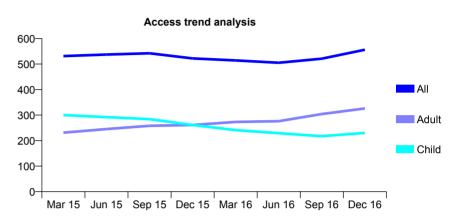
# Q68 - Vital Signs At a Glance Contract Report for 121371/0002 - December 2016

| Name or company name | Sussex Community NHS Trust |
|----------------------|----------------------------|
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2011                 |
| Contract end date    | 31/03/2017                 |

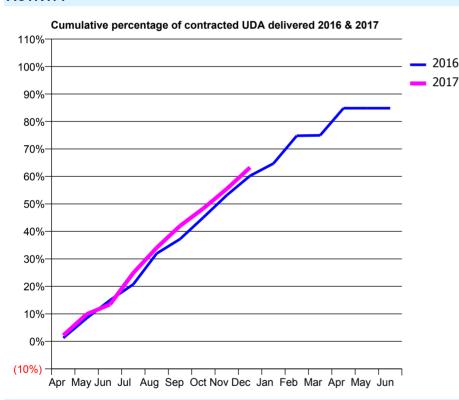
| 16/17 Contracted general activity (UDA)     | 1,600      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £34,887.29 |

### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 522   |                               |
| Quarter ending March 2016     | 514   | 1                             |
| Quarter ending June 2016      | 505   | <b>1</b>                      |
| Quarter ending September 2016 | 521   | <b>1</b>                      |
| Quarter ending December 2016  | 556   | 1                             |
| Variance since December 2015  | 6.5%  | 1                             |



### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 20                       | 35        |
| May       | 135                      | 158       |
| June      | 240                      | 215       |
| July      | 332                      | 398       |
| August    | 511                      | 545       |
| September | 595                      | 672       |
| October   | 722                      | 774       |
| November  | 851                      | 887       |
| December  | 964                      | 1,012     |
| January   | 1,035                    |           |
| February  | 1,197                    |           |
| March     | 1,199                    |           |
| April     | 1,357                    |           |
| May       | 1,357                    |           |
| June      | 1,357                    |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 308         | 5.2%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 27       | 303         | 8.9%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 89       | 308         | 28.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 149      | 303         | 49.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 22       | 510         | 4.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 510         | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 510         | 0.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |



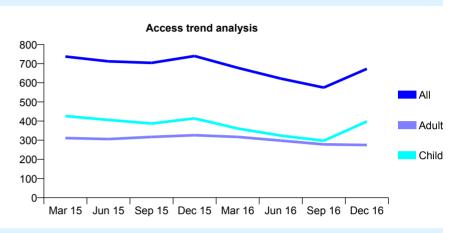
# Q68 - Vital Signs At a Glance Contract Report for 121371/0004 - December 2016

| Name or company name | Sussex Community NHS Trust |
|----------------------|----------------------------|
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2011                 |
| Contract end date    | 31/03/2017                 |

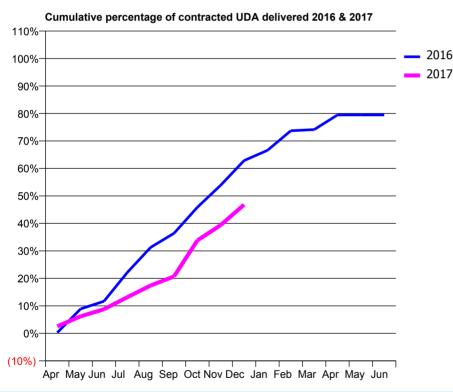
| 16/17 Contracted general activity (UDA)     | 2,450      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £68.915.75 |

### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 740    |                               |
| Quarter ending March 2016     | 678    | <b>1</b>                      |
| Quarter ending June 2016      | 622    | <b>→</b>                      |
| Quarter ending September 2016 | 575    | <b>→</b>                      |
| Quarter ending December 2016  | 673    | <b>1</b>                      |
| Variance since December 2015  | (9.1%) | <b>\</b>                      |



### **ACTIVITY**



| 2016  | 2017  |
|-------|---|
|       | 2017  |
| 7     | 63  |
| 218   | 152   |
| 286   | 215   |
| 543   | 322   |
| 766   | 426   |
| 892   | 507   |
| 1,124 | 829   |
| 1,321 | 965   |
| 1,540 | 1,147   |
| 1,631 |   |
| 1,806 |   |
| 1,816 |   |
| 1,947 |   |
| 1,947 |   |
| 1,947 |   |
|       | 218 286 543 766 892 1,124 1,321 1,540 1,631 1,806 1,816 1,947 1,947 |

| Q0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 410         | 8.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 37       | 229         | 16.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 90       | 410         | 22.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 107      | 229         | 46.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 553         | 1.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 553         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 553         | 0.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



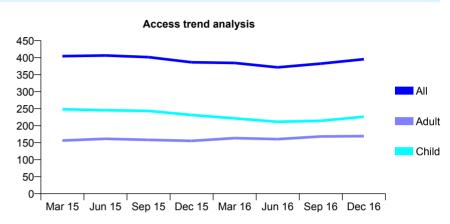
# Q68 - Vital Signs At a Glance Contract Report for 121371/0005 - December 2016

| Name or company name | Sussex Community NHS Trust |
|----------------------|----------------------------|
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2011                 |
| Contract end date    | 31/03/2017                 |

| 16/17 Contracted general activity (UDA)     | 760        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £14,519.53 |

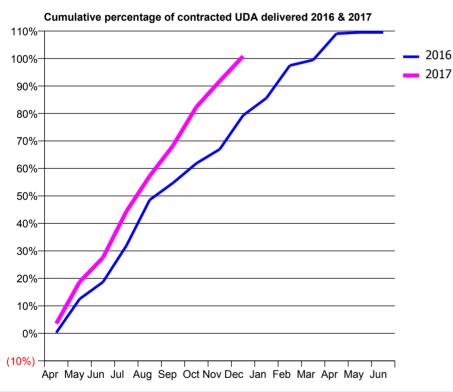
### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 386   |                               |
| Quarter ending March 2016     | 384   | $\rightarrow$                 |
| Quarter ending June 2016      | 371   | <b>1</b>                      |
| Quarter ending September 2016 | 382   | <b>1</b>                      |
| Quarter ending December 2016  | 395   | 1                             |
| Variance since December 2015  | 2.3%  | 1                             |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 2                       | 27         |
| May       | 95                      | 142        |
| June      | 142                     | 209        |
| July      | 242                     | 337        |
| August    | 369                     | 435        |
| September | 416                     | 519        |
| October   | 470                     | 626        |
| November  | 509                     | 697        |
| December  | 603                     | 766        |
| January   | 651                     |            |
| February  | 741                     |            |
| March     | 756                     |            |
| April     | 829                     |            |
| May       | 832                     |            |
| June      | 832                     |            |
|           |                         |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 276         | 5.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 19       | 169         | 11.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 73       | 276         | 26.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 82       | 169         | 48.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 7        | 402         | 1.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 402         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 402         | 1.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



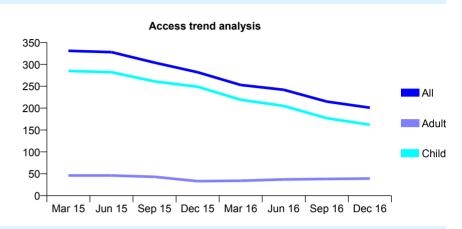
# Q68 - Vital Signs At a Glance Contract Report for 121371/0006 - December 2016

| Name or company name | Sussex Community NHS Trust |
|----------------------|----------------------------|
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2011                 |
| Contract end date    | 31/03/2017                 |

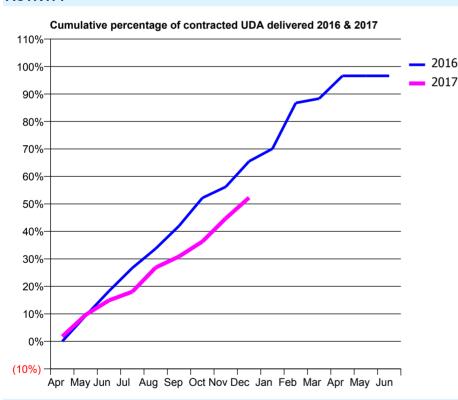
| 16/17 Contracted general activity (UDA)     | 570        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,525.49 |

### **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 282     |                               |
| Quarter ending March 2016     | 253     | <b>1</b>                      |
| Quarter ending June 2016      | 242     | 1                             |
| Quarter ending September 2016 | 215     | 1                             |
| Quarter ending December 2016  | 201     | 1                             |
| Variance since December 2015  | (28.7%) | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 0                         | 10       |
| May       | 53                        | 55       |
| June      | 104                       | 85       |
| July      | 152                       | 103      |
| August    | 192                       | 153      |
| September | 239                       | 176      |
| October   | 297                       | 207      |
| November  | 320                       | 255      |
| December  | 373                       | 298      |
| January   | 399                       |          |
| February  | 494                       | _        |
| March     | 503                       |          |
| April     | 551                       |          |
| May       | 551                       |          |
| June      | 551                       |          |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 158         | 6.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 23          | 4.3%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 32       | 158         | 20.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 10       | 23          | 43.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 158         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 158         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 158         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



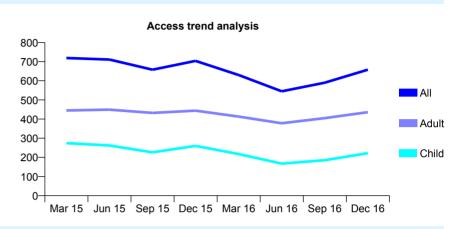
# Q68 - Vital Signs At a Glance Contract Report for 121371/0007 - December 2016

| Name or company name | Sussex Community NHS Trust |
|----------------------|----------------------------|
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2011                 |
| Contract end date    | 31/03/2017                 |

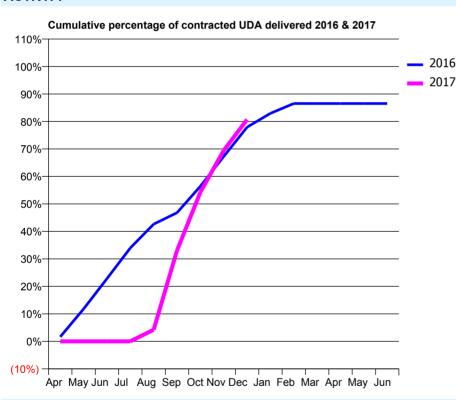
| 16/17 Contracted general activity (UDA)     | 1,320       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £137,346.79 |

### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 704    |                               |
| Quarter ending March 2016     | 630    | <b>1</b>                      |
| Quarter ending June 2016      | 545    | <b>→</b>                      |
| Quarter ending September 2016 | 590    | 1                             |
| Quarter ending December 2016  | 658    | <b>↑</b>                      |
| Variance since December 2015  | (6.5%) | 1                             |



## **ACTIVITY**



|           | Adjusted Schedule | d Activity (UDA) |
|-----------|-------------------|------------------|
| Month     | 2016              | 2017             |
| April     | 22                | 0                |
| May       | 156               | 0                |
| June      | 301               | 0                |
| July      | 449               | 0                |
| August    | 563               | 56               |
| September | 618               | 436              |
| October   | 745               | 716              |
| November  | 888               | 917              |
| December  | 1,029             | 1,065            |
| January   | 1,095             |                  |
| February  | 1,142             |                  |
| March     | 1,142             |                  |
| April     | 1,142             |                  |
| May       | 1,142             |                  |
| June      | 1,142             |                  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 215         | 5.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 37       | 414         | 8.9%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 26       | 215         | 12.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 132      | 414         | 31.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 16       | 566         | 2.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 566         | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 566         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

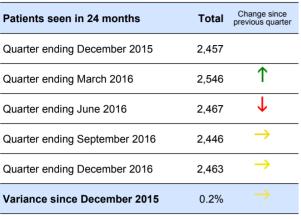


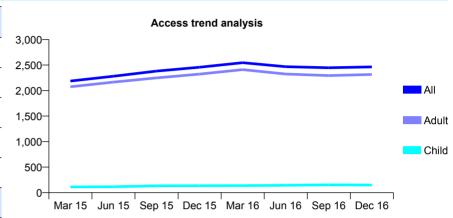
# Q68 - Vital Signs At a Glance Contract Report for 121371/0009 - December 2016

| Name or company name | Sussex Community NHS Trust |
|----------------------|----------------------------|
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2011                 |
| Contract end date    | 31/03/2017                 |

| 16/17 Contracted general activity (UDA)     | 4,000       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £234,684.07 |

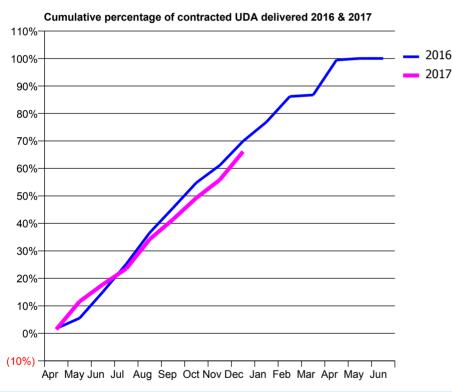
### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 71                      | 58         |
| May       | 222                     | 464        |
| June      | 605                     | 713        |
| July      | 1,010                   | 942        |
| August    | 1,464                   | 1,369      |
| September | 1,825                   | 1,658      |
| October   | 2,194                   | 1,972      |
| November  | 2,444                   | 2,233      |
| December  | 2,797                   | 2,646      |
| January   | 3,076                   |            |
| February  | 3,448                   | _          |
| March     | 3,469                   |            |
| April     | 3,978                   |            |
| May       | 4,001                   |            |
| June      | 4,001                   |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 249         | 2.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 148      | 2,402       | 6.2%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4        | 249         | 1.6%     | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 102      | 2,402       | 4.2%     | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2,205    | 2,205       | 100.0%   | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,205       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,205       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



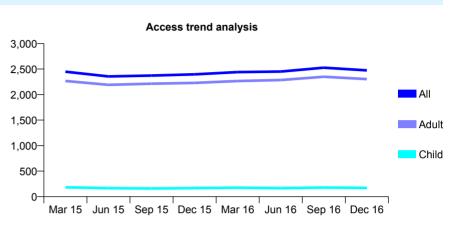
## Q68 - Vital Signs At a Glance Contract Report for 121371/0010 - December 2016

| Name or company name | Sussex Community NHS Trust |
|----------------------|----------------------------|
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2011                 |
| Contract end date    | 31/03/2017                 |

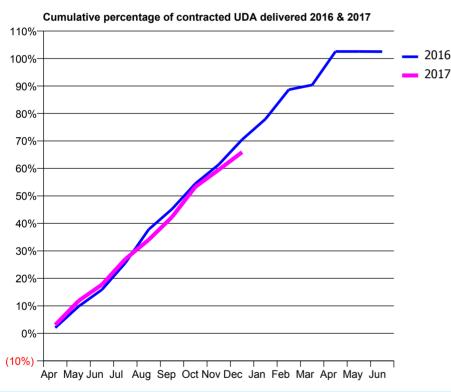
| 16/17 Contracted general activity (UDA)     | 4,000       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £197,732.59 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 82                     | 123         |
| May       | 393                    | 473         |
| June      | 636                    | 710         |
| July      | 1,025                  | 1,081       |
| August    | 1,511                  | 1,361       |
| September | 1,809                  | 1,693       |
| October   | 2,180                  | 2,132       |
| November  | 2,456                  | 2,381       |
| December  | 2,819                  | 2,636       |
| January   | 3,118                  |             |
| February  | 3,546                  | _           |
| March     | 3,614                  |             |
| April     | 4,101                  |             |
| May       | 4,101                  |             |
| June      | 4,100                  |             |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 244         | 2.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 102      | 2,349       | 4.3%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 5        | 244         | 2.0%     | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 81       | 2,349       | 3.4%     | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2,167    | 2,185       | 99.2%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 2,185       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 2,185       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

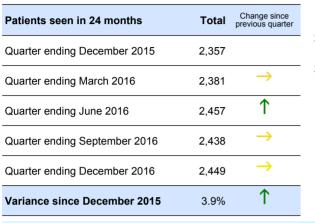


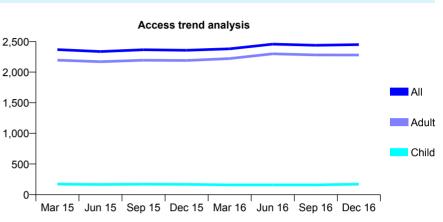
## Q68 - Vital Signs At a Glance Contract Report for 121371/0011 - December 2016

| Name or company name | Sussex Community NHS Trust |
|----------------------|----------------------------|
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2011                 |
| Contract end date    | 31/03/2017                 |

| 16/17 Contracted general activity (UDA)     | 4,000       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £218,233.19 |

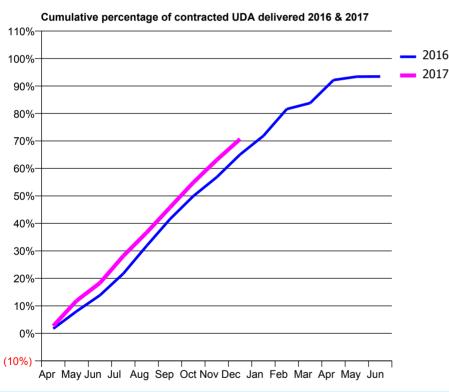
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 68                       | 108       |
| May       | 322                      | 475       |
| June      | 554                      | 734       |
| July      | 870                      | 1,127     |
| August    | 1,274                    | 1,468     |
| September | 1,663                    | 1,834     |
| October   | 1,998                    | 2,196     |
| November  | 2,273                    | 2,524     |
| December  | 2,603                    | 2,827     |
| January   | 2,875                    |           |
| February  | 3,264                    |           |
| March     | 3,351                    |           |
| April     | 3,686                    |           |
| May       | 3,735                    |           |
| June      | 3,738                    |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 290         | 3.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 104      | 2,390       | 4.4%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3        | 290         | 1.0%     | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 64       | 2,390       | 2.7%     | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2,356    | 2,356       | 100.0%   | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,356       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,356       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



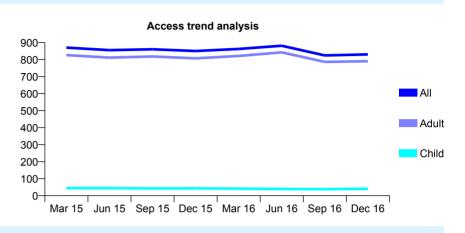
# Q68 - Vital Signs At a Glance Contract Report for 121371/0012 - December 2016

| Name or company name | Sussex Community NHS Trust |
|----------------------|----------------------------|
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2011                 |
| Contract end date    | 31/03/2017                 |

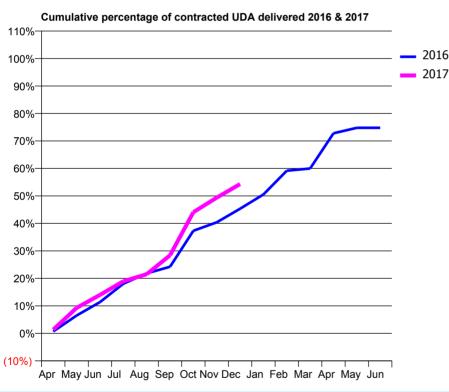
| 16/17 Contracted general activity (UDA)     | 1,500       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £115,172.46 |

### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 850    |                               |
| Quarter ending March 2016     | 862    | $\rightarrow$                 |
| Quarter ending June 2016      | 881    | <b>1</b>                      |
| Quarter ending September 2016 | 824    | <b>→</b>                      |
| Quarter ending December 2016  | 830    | $\rightarrow$                 |
| Variance since December 2015  | (2.4%) | <b>1</b>                      |



### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |      |  |
|-----------------------------------|-------|------|--|
| Month                             | 2016  | 2017 |  |
| April                             | 11    | 20   |  |
| May                               | 97    | 139  |  |
| June                              | 170   | 210  |  |
| July                              | 271   | 284  |  |
| August                            | 327   | 323  |  |
| September                         | 363   | 426  |  |
| October                           | 560   | 661  |  |
| November                          | 606   | 740  |  |
| December                          | 680   | 815  |  |
| January                           | 758   |      |  |
| February                          | 888   |      |  |
| March                             | 900   |      |  |
| April                             | 1,092 |      |  |
| May                               | 1,122 |      |  |
| June                              | 1,122 |      |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 95          | 0.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 17       | 778         | 2.2%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2        | 95          | 2.1%     | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 11       | 778         | 1.4%     | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 679      | 679         | 100.0%   | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 679         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 679         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



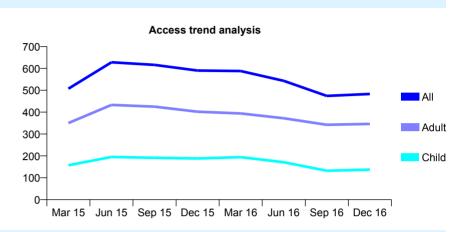
# Q68 - Vital Signs At a Glance Contract Report for 121371/0014 - December 2016

| Name or company name | Sussex Community NHS Trust |
|----------------------|----------------------------|
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2011                 |
| Contract end date    | 31/03/2017                 |

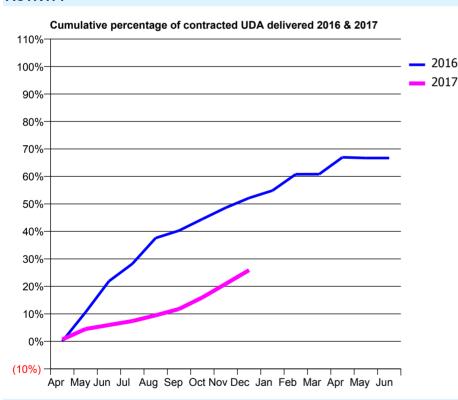
| 16/17 Contracted general activity (UDA)     | 2,425      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £13,244.03 |

### **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 590     |                               |
| Quarter ending March 2016     | 588     | $\rightarrow$                 |
| Quarter ending June 2016      | 543     | 1                             |
| Quarter ending September 2016 | 474     | <b>1</b>                      |
| Quarter ending December 2016  | 483     | $\rightarrow$                 |
| Variance since December 2015  | (18.1%) | 1                             |



### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |      |  |
|-----------------------------------|-------|------|--|
| Month                             | 2016  | 2017 |  |
| April                             | 1     | 17   |  |
| May                               | 258   | 109  |  |
| June                              | 531   | 144  |  |
| July                              | 684   | 179  |  |
| August                            | 912   | 230  |  |
| September                         | 977   | 286  |  |
| October                           | 1,079 | 388  |  |
| November                          | 1,179 | 508  |  |
| December                          | 1,265 | 628  |  |
| January                           | 1,330 |      |  |
| February                          | 1,474 |      |  |
| March                             | 1,475 |      |  |
| April                             | 1,624 |      |  |
| May                               | 1,618 |      |  |
| June                              | 1,618 |      |  |

| Q0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 142         | 9.2%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 11       | 235         | 4.7%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 27       | 142         | 19.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 99       | 235         | 42.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 7        | 308         | 2.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 308         | 0.6%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 308         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



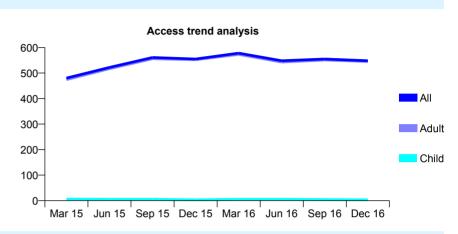
# Q68 - Vital Signs At a Glance Contract Report for 121371/0015 - December 2016

| Name or company name | Sussex Community NHS Trust |
|----------------------|----------------------------|
| Contract type name   | PDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/10/2012                 |
| Contract end date    | 31/03/2017                 |

| 16/17 Contracted general activity (UDA)     | 1,000      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £84,189.92 |

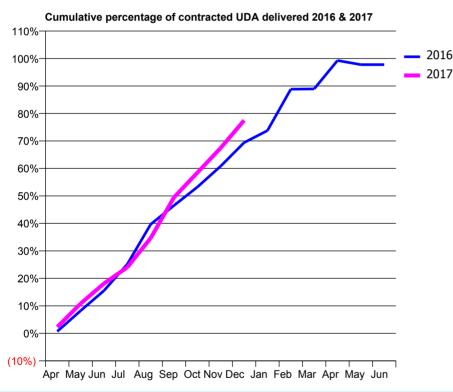
### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 555    |                               |
| Quarter ending March 2016     | 578    | <b>1</b>                      |
| Quarter ending June 2016      | 548    | <b>↓</b>                      |
| Quarter ending September 2016 | 555    | $\rightarrow$                 |
| Quarter ending December 2016  | 548    | <b>↓</b>                      |
| Variance since December 2015  | (1.3%) | 1                             |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 7                        | 23        |
| May       | 82                       | 108       |
| June      | 155                      | 181       |
| July      | 252                      | 240       |
| August    | 397                      | 347       |
| September | 465                      | 495       |
| October   | 532                      | 585       |
| November  | 609                      | 675       |
| December  | 694                      | 775       |
| January   | 738                      |           |
| February  | 888                      |           |
| March     | 889                      |           |
| April     | 993                      |           |
| May       | 978                      |           |
| June      | 978                      |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 2           | 0.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 17       | 276         | 6.2%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 2           | 0.0%     | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 44       | 276         | 15.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 244         | 3.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 244         | 4.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 244         | 0.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



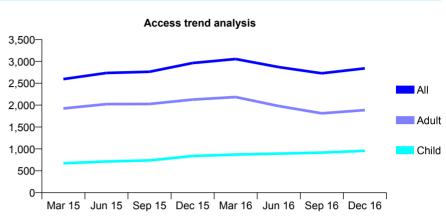
## Q68 - Vital Signs At a Glance Contract Report for 122327/0001 - December 2016

| Name or company name | Mr O Adelstone, Mr M Patel and Ms P Pate |
|----------------------|--|
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 05/02/2014                               |
| Contract end date    |  |

| 16/17 Contracted general activity (UDA)     | 9,500       |
|---|-------------|
| Carry forward general activity (UDA)        | -41         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £252,229.82 |

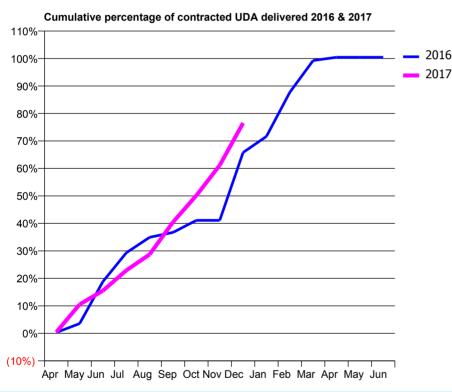
### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Activ | vity (UDA)  |
|--------------------------|---|
| 2016                     | 2017  |
| 31                       | 41  |
| 337                      | 1,001   |
| 1,792                    | 1,476   |
| 2,785                    | 2,178   |
| 3,321                    | 2,730   |
| 3,488                    | 3,846   |
| 3,905                    | 4,766   |
| 3,905                    | 5,810   |
| 6,251                    | 7,270   |
| 6,807                    |   |
| 8,331                    |   |
| 9,430                    |   |
| 9,541                    | ·   |
| 9,541                    |   |
| 9,541                    |   |
|                          | 2016  31  337  1,792  2,785  3,321  3,488  3,905  3,905  6,251  6,807  8,331  9,430  9,541  9,541 |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 75       | 1,016       | 7.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 101      | 1,123       | 9.0%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 521      | 1,016       | 51.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 345      | 1,123       | 30.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 58       | 2,129       | 2.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,129       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 2,129       | 1.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |



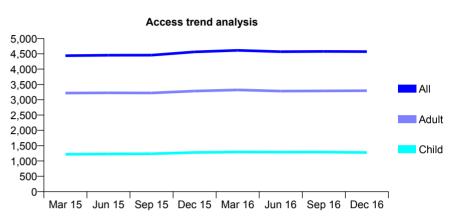
# Q68 - Vital Signs At a Glance Contract Report for 122351/0001 - December 2016

| Name or company name | DR S KHORAMI LTD |
|----------------------|------------------|
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/09/2007       |
| Contract end date    |                  |

| 16/17 Contracted general activity (UDA)     | 8,828       |
|---|-------------|
| Carry forward general activity (UDA)        | -169        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £234,654.08 |

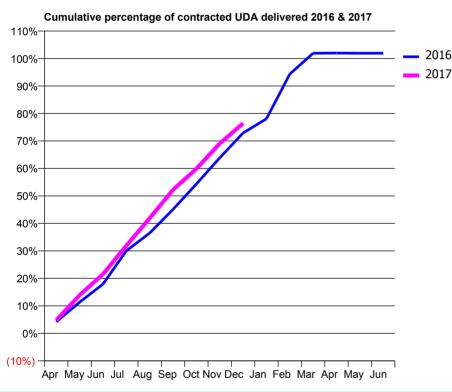
### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 4,563 |                               |
| Quarter ending March 2016     | 4,614 | $\rightarrow$                 |
| Quarter ending June 2016      | 4,570 | $\rightarrow$                 |
| Quarter ending September 2016 | 4,578 | $\rightarrow$                 |
| Quarter ending December 2016  | 4,571 | $\rightarrow$                 |
| Variance since December 2015  | 0.2%  | $\rightarrow$                 |
|                               |       |                               |



2016

### **ACTIVITY**



|                 | Adjusted Scheduled Activi | ty (UDA) |
|-----------------|---------------------------|----------|
| Month           | 2016                      | 2017     |
| April           | 370                       | 421      |
| May             | 1,002                     | 1,228    |
| June            | 1,582                     | 1,902    |
| July            | 2,651                     | 2,816    |
| August          | 3,221                     | 3,698    |
| September       | 3,982                     | 4,611    |
| October         | 4,797                     | 5,285    |
| November        | 5,637                     | 6,099    |
| December        | 6,436                     | 6,746    |
| January         | 6,891                     |          |
| February        | 8,328                     |          |
| March           | 8,997                     |          |
| April           | 9,000                     |          |
| May             | 8,997                     |          |
| June            | 8,997                     |          |
| March April May | 8,997<br>9,000<br>8,997   |          |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 73       | 1,473       | 5.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 549      | 3,771       | 14.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,003    | 1,473       | 68.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,342    | 3,771       | 62.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 404      | 4,477       | 9.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 32       | 4,477       | 0.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 4,477       | 0.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



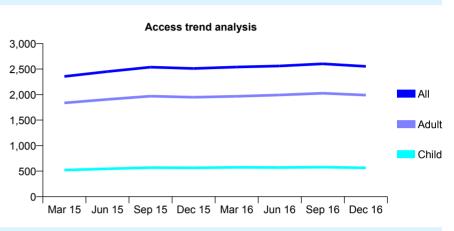
## Q68 - Vital Signs At a Glance Contract Report for 122963/0001 - December 2016

| Name or company name | Nuvo Dent Ltd |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/06/2007    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 7,000       |
|---|-------------|
| Carry forward general activity (UDA)        | 42          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £222,324.94 |

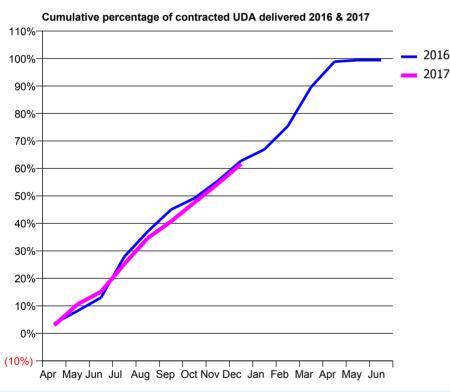
### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |  |
|-----------------------------------|-------|-------|--|--|
| Month                             | 2016  | 2017  |  |  |
| April                             | 251   | 207   |  |  |
| May                               | 573   | 742   |  |  |
| June                              | 910   | 1,060 |  |  |
| July                              | 1,953 | 1,766 |  |  |
| August                            | 2,594 | 2,424 |  |  |
| September                         | 3,151 | 2,851 |  |  |
| October                           | 3,443 | 3,330 |  |  |
| November                          | 3,883 | 3,806 |  |  |
| December                          | 4,393 | 4,316 |  |  |
| January                           | 4,685 |       |  |  |
| February                          | 5,278 | _     |  |  |
| March                             | 6,274 |       |  |  |
| April                             | 6,920 |       |  |  |
| May                               | 6,958 |       |  |  |
| June                              | 6,958 |       |  |  |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 585         | 5.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 156      | 1,871       | 8.3%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 325      | 585         | 55.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,061    | 1,871       | 56.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 124      | 2,282       | 5.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 2,282       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 2,282       | 0.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |

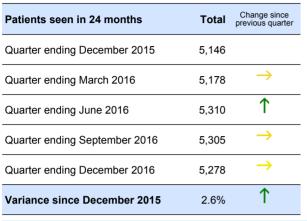


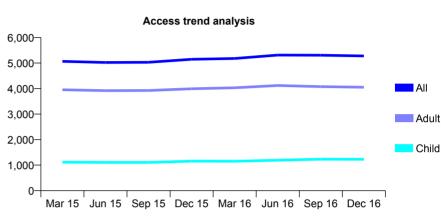
## Q68 - Vital Signs At a Glance Contract Report for 123137/0001 - December 2016

| Name or company name | South England Dental Practice Partnership |
|----------------------|---|
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General                                   |
| Contract start date  | 01/02/2013                                |
| Contract end date    |   |

| 16/17 Contracted general activity (UDA)     | 14,500      |
|---|-------------|
| Carry forward general activity (UDA)        | -290        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £386,216.01 |

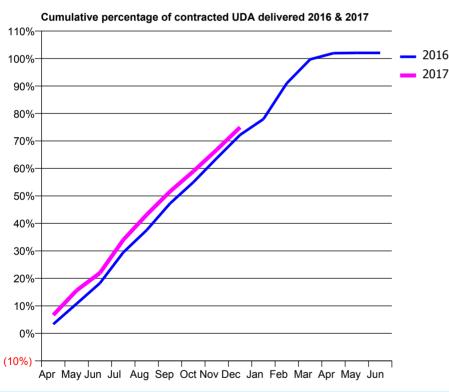
### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |        |  |  |
|-----------------------------------|--------|--------|--|--|
| Month                             | 2016   | 2017   |  |  |
| April                             | 484    | 967    |  |  |
| May                               | 1,564  | 2,266  |  |  |
| June                              | 2,650  | 3,191  |  |  |
| July                              | 4,272  | 4,936  |  |  |
| August                            | 5,446  | 6,258  |  |  |
| September                         | 6,851  | 7,481  |  |  |
| October                           | 7,975  | 8,547  |  |  |
| November                          | 9,240  | 9,685  |  |  |
| December                          | 10,472 | 10,871 |  |  |
| January                           | 11,304 |        |  |  |
| February                          | 13,194 | _      |  |  |
| March                             | 14,455 |        |  |  |
| April                             | 14,781 |        |  |  |
| May                               | 14,795 |        |  |  |
| June                              | 14,795 |        |  |  |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 71       | 1,094       | 6.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 533      | 3,161       | 16.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 498      | 1,094       | 45.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 993      | 3,161       | 31.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 662      | 4,130       | 16.0%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 4,130       | 0.6%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 4,130       | 0.9%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 89.3% | 88.8%  | 88.8%   |



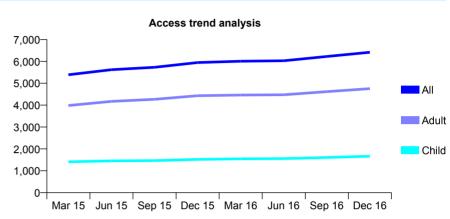
# Q68 - Vital Signs At a Glance Contract Report for 123137/0002 - December 2016

| Name or company name | South England Dental Practice Partnership |
|----------------------|---|
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General                                   |
| Contract start date  | 02/09/2013                                |
| Contract end date    |   |

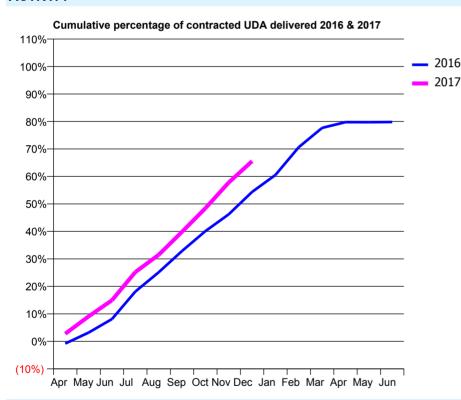
| 16/17 Contracted general activity (UDA)     | 17,796      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £449,495.26 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | -144                     | 495        |
| May       | 568                      | 1,617      |
| June      | 1,444                    | 2,663      |
| July      | 3,223                    | 4,484      |
| August    | 4,473                    | 5,605      |
| September | 5,850                    | 7,093      |
| October   | 7,136                    | 8,620      |
| November  | 8,226                    | 10,286     |
| December  | 9,677                    | 11,665     |
| January   | 10,772                   |            |
| February  | 12,572                   |            |
| March     | 13,821                   |            |
| April     | 14,194                   |            |
| May       | 14,190                   |            |
| June      | 14,199                   |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 85       | 1,481       | 5.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 505      | 4,028       | 12.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 645      | 1,481       | 43.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,508    | 4,028       | 37.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 901      | 5,289       | 17.0%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 5,289       | 0.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 5,289       | 0.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 11          | 90.9%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 11          | 81.8%    | 89.3% | 88.8%  | 88.8%   |

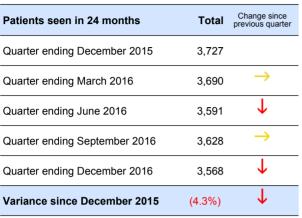


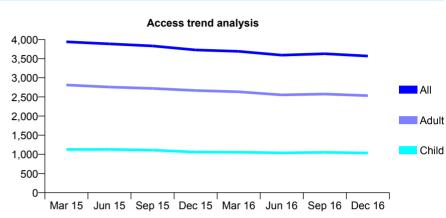
# Q68 - Vital Signs At a Glance Contract Report for 123196/0001 - December 2016

| Name or company name | Hangleton Dental Practice Limited |
|----------------------|-----------------------------------|
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/09/2007                        |
| Contract end date    |                                   |

| 16/17 Contracted general activity (UDA)     | 11,721      |
|---|-------------|
| Carry forward general activity (UDA)        | 43          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £296,551.81 |

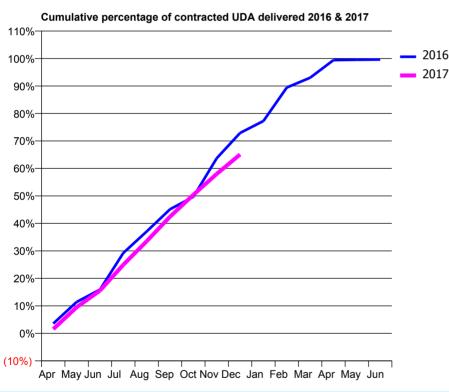
#### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |       |
|-----------------------------------|--------|-------|
| Month                             | 2016   | 2017  |
| April                             | 417    | 179   |
| May                               | 1,338  | 1,113 |
| June                              | 1,867  | 1,824 |
| July                              | 3,428  | 2,925 |
| August                            | 4,345  | 3,931 |
| September                         | 5,293  | 4,976 |
| October                           | 5,823  | 5,908 |
| November                          | 7,468  | 6,799 |
| December                          | 8,547  | 7,630 |
| January                           | 9,056  |       |
| February                          | 10,484 |       |
| March                             | 10,901 |       |
| April                             | 11,650 |       |
| May                               | 11,665 |       |
| June                              | 11,678 |       |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 1,117       | 5.2%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 364      | 2,648       | 13.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 557      | 1,117       | 49.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,164    | 2,648       | 44.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 239      | 3,450       | 6.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 3,450       | 0.6%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 48       | 3,450       | 1.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |



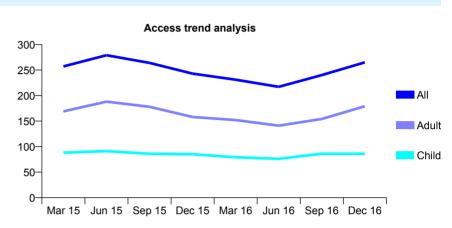
# Q68 - Vital Signs At a Glance Contract Report for 123323/0001 - December 2016

| Name or company name | Guyver & Patel |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/08/2013     |
| Contract end date    |                |

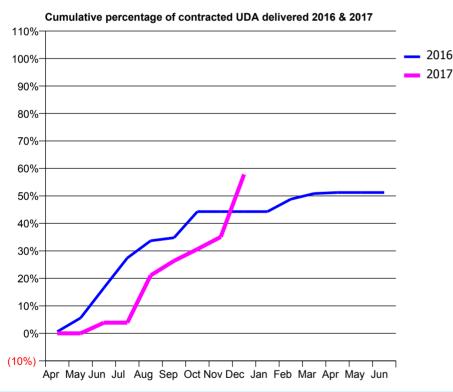
| 16/17 Contracted general activity (UDA)     | 820        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £22,548.80 |

# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 243   |                               |
| Quarter ending March 2016     | 231   | <b>1</b>                      |
| Quarter ending June 2016      | 217   | <b>1</b>                      |
| Quarter ending September 2016 | 240   | <b>1</b>                      |
| Quarter ending December 2016  | 265   | 1                             |
| Variance since December 2015  | 9.1%  | <b>1</b>                      |



# **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 5                        | 0         |
| May       | 46                       | 0         |
| June      | 136                      | 32        |
| July      | 225                      | 32        |
| August    | 276                      | 173       |
| September | 285                      | 216       |
| October   | 363                      | 251       |
| November  | 363                      | 288       |
| December  | 363                      | 474       |
| January   | 363                      |           |
| February  | 400                      | _         |
| March     | 417                      |           |
| April     | 420                      |           |
| May       | 420                      |           |
| June      | 420                      |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 104         | 3.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 20       | 161         | 12.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 45       | 104         | 43.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 52       | 161         | 32.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 11       | 186         | 5.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 186         | 1.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 186         | 1.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



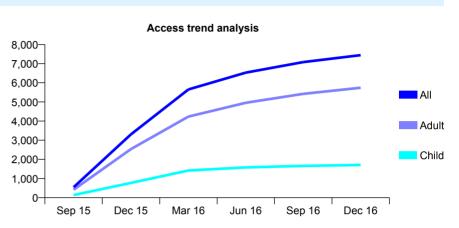
# Q68 - Vital Signs At a Glance Contract Report for 123773/0002 - December 2016

| Name or company name | Mr Nicholas Chard and Mr Simon Chard |
|----------------------|--------------------------------------|
| Contract type name   | GDS Contract                         |
| Purpose of contract  | General                              |
| Contract start date  | 07/09/2015                           |
| Contract end date    |                                      |

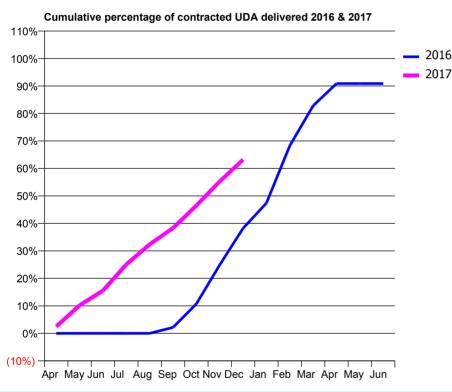
| 16/17 Contracted general activity (UDA)     | 24,746      |
|---|-------------|
| Carry forward general activity (UDA)        | 365         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £583,226.11 |

# **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 3,305  |                               |
| Quarter ending March 2016     | 5,651  | <b>1</b>                      |
| Quarter ending June 2016      | 6,532  | 1                             |
| Quarter ending September 2016 | 7,080  | 1                             |
| Quarter ending December 2016  | 7,445  | 1                             |
| Variance since December 2015  | 125.3% | 1                             |



# **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |        |  |  |
|-----------|-----------------------------------|--------|--|--|
| Month     | 2016                              | 2017   |  |  |
| April     | 0                                 | 608    |  |  |
| May       | 0                                 | 2,523  |  |  |
| June      | 0                                 | 3,845  |  |  |
| July      | 0                                 | 6,209  |  |  |
| August    | 0                                 | 8,013  |  |  |
| September | 310                               | 9,481  |  |  |
| October   | 1,535                             | 11,510 |  |  |
| November  | 3,562                             | 13,675 |  |  |
| December  | 5,466                             | 15,641 |  |  |
| January   | 6,780                             |        |  |  |
| February  | 9,765                             |        |  |  |
| March     | 11,841                            |        |  |  |
| April     | 12,994                            |        |  |  |
| May       | 12,994                            |        |  |  |
| June      | 12,993                            |        |  |  |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 143      | 2,128       | 6.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,188    | 7,391       | 16.1%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,340    | 2,128       | 63.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,187    | 7,391       | 56.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 951      | 8,936       | 10.6%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 67       | 8,936       | 0.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 170      | 8,936       | 1.9%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 14          | 92.9%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 14          | 85.7%    | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

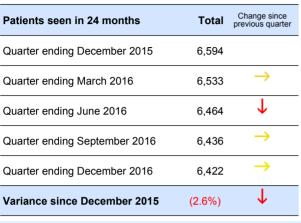


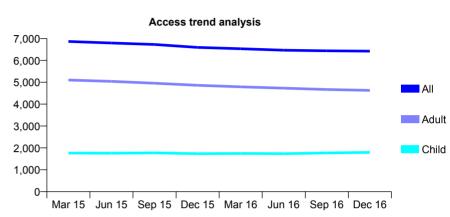
# Q68 - Vital Signs At a Glance Contract Report for 125776/0004 - December 2016

| Name or company name | Apex Dental Care Ltd |
|----------------------|----------------------|
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/08/2009           |
| Contract end date    |                      |

| 16/17 Contracted general activity (UDA)     | 16,978      |
|---|-------------|
| Carry forward general activity (UDA)        | -139        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £415,751.79 |

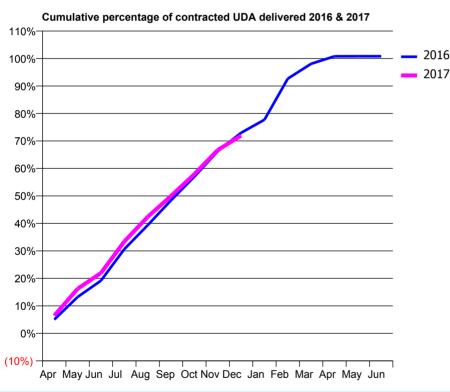
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |        |  |  |  |
|-----------|-----------------------------------|--------|--|--|--|
| Month     | 2016                              | 2017   |  |  |  |
| April     | 850                               | 1,098  |  |  |  |
| May       | 2,247                             | 2,756  |  |  |  |
| June      | 3,256                             | 3,730  |  |  |  |
| July      | 5,200                             | 5,676  |  |  |  |
| August    | 6,682                             | 7,196  |  |  |  |
| September | 8,217                             | 8,483  |  |  |  |
| October   | 9,680                             | 9,835  |  |  |  |
| November  | 11,245                            | 11,325 |  |  |  |
| December  | 12,388                            | 12,216 |  |  |  |
| January   | 13,196                            |        |  |  |  |
| February  | 15,731                            |        |  |  |  |
| March     | 16,653                            |        |  |  |  |
| April     | 17,114                            |        |  |  |  |
| May       | 17,116                            |        |  |  |  |
| June      | 17,117                            |        |  |  |  |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 88       | 2,239       | 3.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 600      | 5,375       | 11.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,622    | 2,239       | 72.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,739    | 5,375       | 69.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 279      | 7,241       | 3.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 7,241       | 0.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 55       | 7,241       | 0.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 8           | N/A      | 89.3% | 88.8%  | 88.8%   |



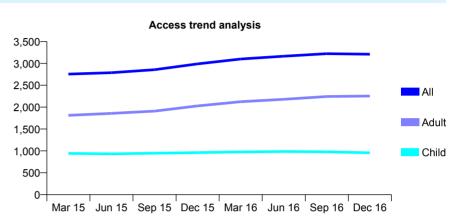
# Q68 - Vital Signs At a Glance Contract Report for 125776/0005 - December 2016

| Name or company name | Apex Dental Care Ltd |
|----------------------|----------------------|
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/08/2009           |
| Contract end date    | _                    |

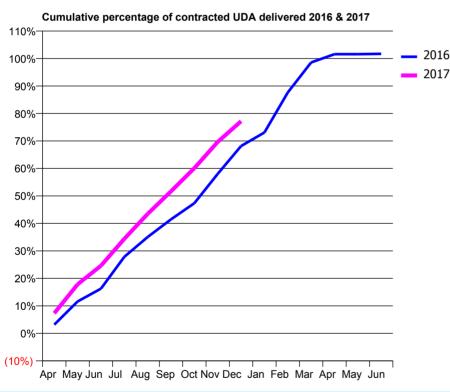
| 16/17 Contracted general activity (UDA)     | 7,125       |
|---|-------------|
| Carry forward general activity (UDA)        | -120        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £187,826.03 |

# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 2,988 |                               |
| Quarter ending March 2016     | 3,099 | 1                             |
| Quarter ending June 2016      | 3,163 | 1                             |
| Quarter ending September 2016 | 3,222 | $\rightarrow$                 |
| Quarter ending December 2016  | 3,210 | $\rightarrow$                 |
| Variance since December 2015  | 7.4%  | 1                             |



# **ACTIVITY**



| Adjusted Scheduled Acti | ivity (UDA)  |
|-------------------------|--|
| 2016                    | 2017   |
| 226                     | 522  |
| 827                     | 1,272  |
| 1,159                   | 1,755  |
| 1,985                   | 2,451  |
| 2,498                   | 3,098  |
| 2,956                   | 3,681  |
| 3,374                   | 4,284  |
| 4,135                   | 4,962  |
| 4,855                   | 5,500  |
| 5,207                   |  |
| 6,245                   |  |
| 7,022                   |  |
| 7,237                   |  |
| 7,236                   |  |
| 7,245                   |  |
|                         | 2016  226  827  1,159  1,985  2,498  2,956  3,374  4,135  4,855  5,207  6,245  7,022  7,237  7,236 |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 86       | 1,113       | 7.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 354      | 2,095       | 16.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 695      | 1,113       | 62.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,082    | 2,095       | 51.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 303      | 3,059       | 9.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 57       | 3,059       | 1.9%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 3,059       | 0.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

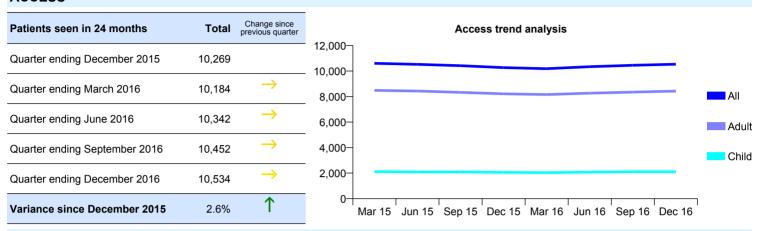


# Q68 - Vital Signs At a Glance Contract Report for 125776/0011 - December 2016

| Name or company name | Apex Dental Care Ltd |
|----------------------|----------------------|
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/06/2011           |
| Contract end date    | _                    |

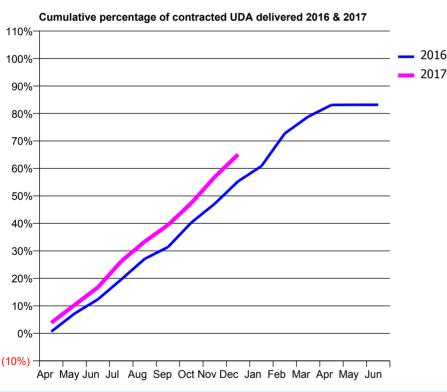
| 16/17 Contracted general activity (UDA)     | 39,901        |
|---|---------------|
| Carry forward general activity (UDA)        | 0             |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,020,830.17 |

#### **ACCESS\***



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 255                   | 1,544        |
| May       | 2,879                 | 4,127        |
| June      | 4,944                 | 6,700        |
| July      | 7,835                 | 10,484       |
| August    | 10,807                | 13,316       |
| September | 12,538                | 15,736       |
| October   | 16,084                | 18,925       |
| November  | 18,822                | 22,703       |
| December  | 22,077                | 25,967       |
| January   | 24,277                |              |
| February  | 29,022                |              |
| March     | 31,455                |              |
| April     | 33,156                |              |
| May       | 33,175                |              |
| June      | 33,180                |              |
|           |                       |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 207      | 2,459       | 8.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,599    | 9,978       | 16.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,415    | 2,459       | 57.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,671    | 9,978       | 56.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,184    | 11,657      | 10.2%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 90       | 11,657      | 0.8%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 94       | 11,657      | 0.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 14       | 14          | 100.0%   | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 14          | 100.0%   | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



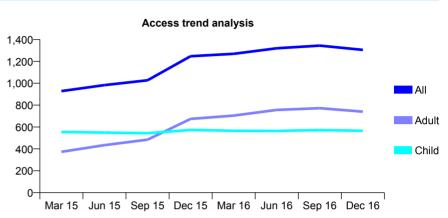
# Q68 - Vital Signs At a Glance Contract Report for 125776/0013 - December 2016

| Name or company name | Apex Dental Care Ltd |
|----------------------|----------------------|
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 09/02/2013           |
| Contract end date    |                      |

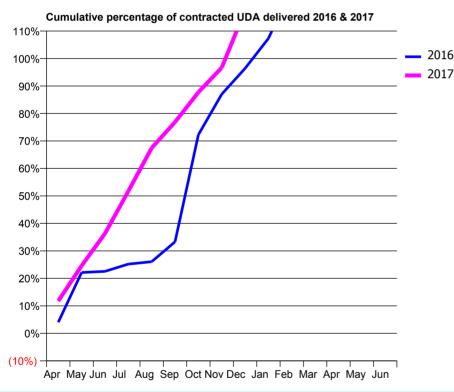
| 16/17 Contracted general activity (UDA)     | 2,035      |
|---|------------|
| Carry forward general activity (UDA)        | -41        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £55,477.55 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |       |  |  |
|-----------|-----------------------------------|-------|--|--|
| Month     | 2016                              | 2017  |  |  |
| April     | 82                                | 239   |  |  |
| May       | 451                               | 501   |  |  |
| June      | 459                               | 739   |  |  |
| July      | 513                               | 1,053 |  |  |
| August    | 531                               | 1,373 |  |  |
| September | 678                               | 1,564 |  |  |
| October   | 1,471                             | 1,785 |  |  |
| November  | 1,770                             | 1,967 |  |  |
| December  | 1,962                             | 2,390 |  |  |
| January   | 2,183                             |       |  |  |
| February  | 2,549                             |       |  |  |
| March     | 2,720                             |       |  |  |
| April     | 2,759                             |       |  |  |
| May       | 2,759                             |       |  |  |
| June      | 2,759                             |       |  |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 610         | 3.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 143      | 761         | 18.8%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 290      | 610         | 47.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 298      | 761         | 39.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 115      | 1,351       | 8.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,351       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 32       | 1,351       | 2.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

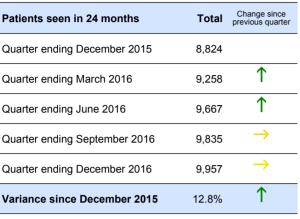


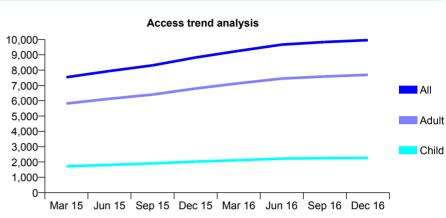
# Q68 - Vital Signs At a Glance Contract Report for 125776/0014 - December 2016

| Name or company name | Apex Dental Care Ltd |
|----------------------|----------------------|
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 09/02/2013           |
| Contract end date    |                      |

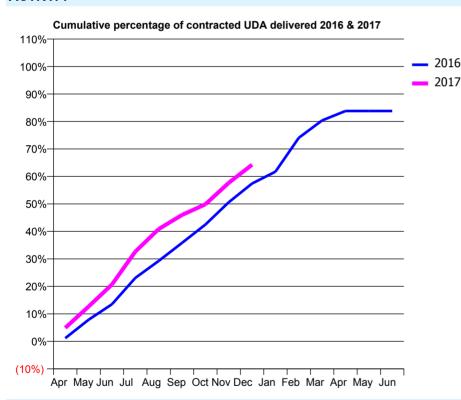
| 16/17 Contracted general activity (UDA)     | 30,661      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £833,594.56 |

#### **ACCESS\***





# **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 412                     | 1,504       |
| May       | 2,806                   | 3,890       |
| June      | 4,815                   | 6,345       |
| July      | 8,231                   | 10,008      |
| August    | 10,432                  | 12,529      |
| September | 12,775                  | 14,101      |
| October   | 15,146                  | 15,289      |
| November  | 18,050                  | 17,682      |
| December  | 20,475                  | 19,709      |
| January   | 22,011                  |             |
| February  | 26,410                  |             |
| March     | 28,662                  |             |
| April     | 29,885                  |             |
| May       | 29,885                  |             |
| June      | 29,888                  |             |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 194      | 2,229       | 8.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,096    | 7,494       | 14.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,104    | 2,229       | 49.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,617    | 7,494       | 48.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 889      | 9,218       | 9.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 108      | 9,218       | 1.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 142      | 9,218       | 1.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 89.3% | 88.8%  | 88.8%   |

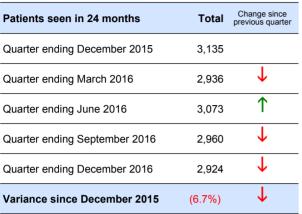


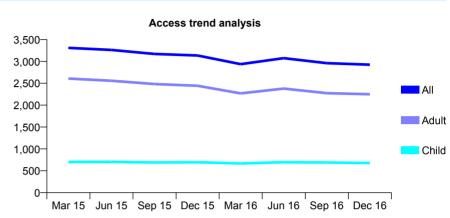
# Q68 - Vital Signs At a Glance Contract Report for 126470/0001 - December 2016

| Name or company name | Steyning Dental Care Ltd |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/05/2011               |
| Contract end date    | _                        |

| 16/17 Contracted general activity (UDA)     | 11,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 432         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £307,804.74 |

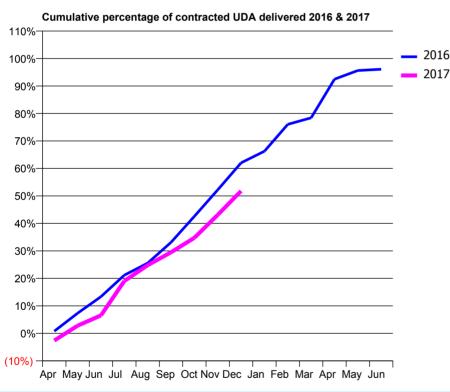
#### **ACCESS\***





2016

# **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 86                    | -291         |
| May       | 806                   | 309          |
| June      | 1,469                 | 719          |
| July      | 2,328                 | 2,094        |
| August    | 2,811                 | 2,726        |
| September | 3,643                 | 3,245        |
| October   | 4,683                 | 3,825        |
| November  | 5,743                 | 4,743        |
| December  | 6,823                 | 5,698        |
| January   | 7,290                 |              |
| February  | 8,365                 |              |
| March     | 8,626                 |              |
| April     | 10,172                |              |
| May       | 10,519                |              |
| June      | 10,568                |              |

| 401-1-11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 720         | 5.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 422      | 2,618       | 16.1%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 419      | 720         | 58.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,257    | 2,618       | 48.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 264      | 2,644       | 10.0%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 2,644       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 68       | 2,644       | 2.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 14       | 16          | 87.5%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 16          | 81.3%    | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.



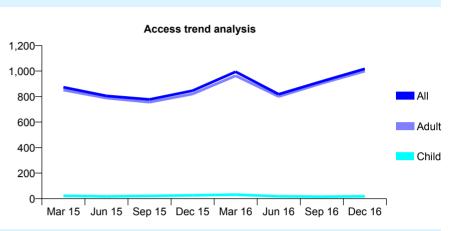
# Q68 - Vital Signs At a Glance Contract Report for 126470/0002 - December 2016

| Name or company name | Steyning Dental Care Ltd |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/05/2011               |
| Contract end date    |                          |

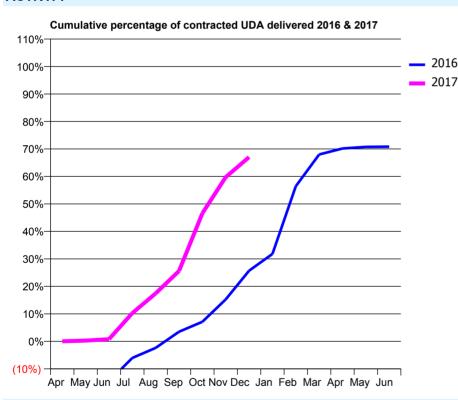
| 16/17 Contracted general activity (UDA)     | 3,600       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £185,326.34 |

# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 846   |                               |
| Quarter ending March 2016     | 994   | <b>1</b>                      |
| Quarter ending June 2016      | 818   | 1                             |
| Quarter ending September 2016 | 919   | <b>↑</b>                      |
| Quarter ending December 2016  | 1,017 | <b>↑</b>                      |
| Variance since December 2015  | 20.2% | 1                             |



# **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | -822                  | 1            |
| May       | -738                  | 10           |
| June      | -524                  | 28           |
| July      | -218                  | 370          |
| August    | -86                   | 628          |
| September | 126                   | 922          |
| October   | 256                   | 1,678        |
| November  | 550                   | 2,151        |
| December  | 926                   | 2,413        |
| January   | 1,145                 |              |
| February  | 2,032                 |              |
| March     | 2,448                 |              |
| April     | 2,526                 |              |
| May       | 2,547                 |              |
| June      | 2,550                 |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 22          | 0.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 18       | 757         | 2.4%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 22          | 0.0%     | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7        | 757         | 0.9%     | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 768         | 0.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 768         | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 768         | 1.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

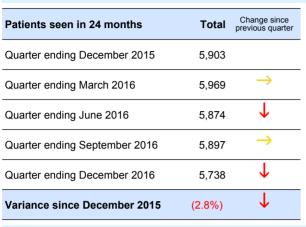


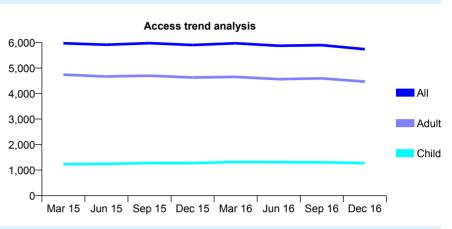
# Q68 - Vital Signs At a Glance Contract Report for 128279/0001 - December 2016

| Name or company name | Bright DS Limited |
|----------------------|-------------------|
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/07/2011        |
| Contract end date    | _                 |

| 16/17 Contracted general activity (UDA)     | 15,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 2           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £400,485.55 |

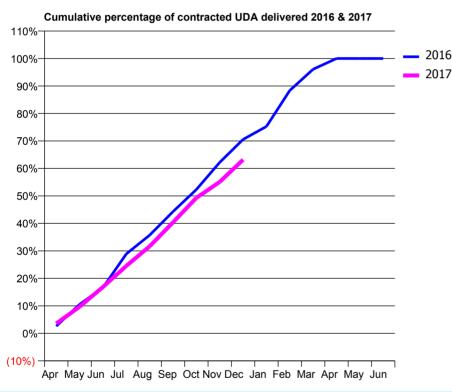
#### **ACCESS\***





2016

#### **ACTIVITY**



| <b>2016</b><br>395<br>1,583 | <b>2017</b> 536  |
|-----------------------------|--|
|                             | 536  |
| 1,583                       |  |
|                             | 1,453  |
| 2,499                       | 2,531  |
| 4,336                       | 3,683  |
| 5,360                       | 4,753  |
| 6,646                       | 6,058  |
| 7,848                       | 7,394  |
| 9,332                       | 8,265  |
| 10,584                      | 9,478  |
| 11,291                      |  |
| 13,255                      |  |
| 14,413                      |  |
| 14,998                      |  |
| 14.997                      |  |
| ,                           |  |
|                             | 7,848<br>9,332<br>10,584<br>11,291<br>13,255<br>14,413 |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 69       | 1,053       | 6.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 598      | 3,543       | 16.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 467      | 1,053       | 44.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,252    | 3,543       | 35.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 737      | 4,345       | 17.0%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 4,345       | 0.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 4,345       | 0.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

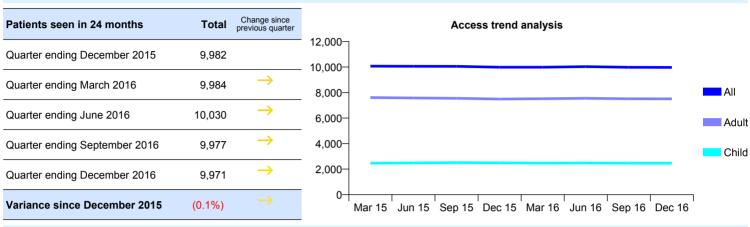


# Q68 - Vital Signs At a Glance Contract Report for 128503/0001 - December 2016

| Name or company name | E Lazanakis Limited |
|----------------------|---------------------|
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2013          |
| Contract end date    |                     |

| 16/17 Contracted general activity (UDA)     | 30,203      |
|---|-------------|
| Carry forward general activity (UDA)        | 549         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £911,338.68 |

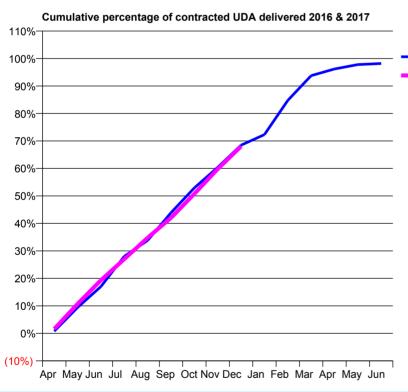
#### **ACCESS\***



2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Ad | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 242                   | 489          |
| May       | 2,851                 | 3,247        |
| June      | 5,146                 | 5,845        |
| July      | 8,471                 | 8,163        |
| August    | 10,214                | 10,512       |
| September | 13,259                | 12,689       |
| October   | 15,992                | 15,337       |
| November  | 18,249                | 18,056       |
| December  | 20,683                | 20,545       |
| January   | 21,840                |              |
| February  | 25,594                |              |
| March     | 28,318                |              |
| April     | 29,051                |              |
| May       | 29,533                |              |
| June      | 29,654                |              |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 243      | 3,070       | 7.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,196    | 8,372       | 14.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,006    | 3,070       | 65.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,412    | 8,372       | 52.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,623    | 10,904      | 14.9%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 10,904      | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 55       | 10,904      | 0.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 26       | 31          | 83.9%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 28       | 31          | 90.3%    | 89.3% | 88.8%  | 88.8%   |

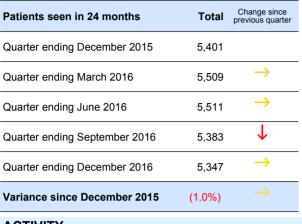


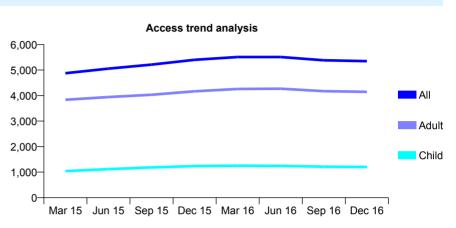
# Q68 - Vital Signs At a Glance Contract Report for 128503/0003 - December 2016

| Name or company name | E Lazanakis Limited |
|----------------------|---------------------|
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2013          |
| Contract end date    |                     |

| 16/17 Contracted general activity (UDA)     | 15,352      |
|---|-------------|
| Carry forward general activity (UDA)        | 357         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £382,421.81 |

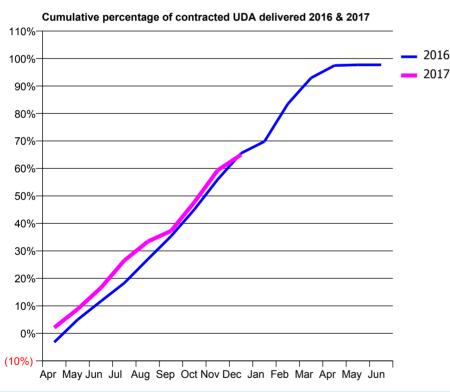
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | -499                    | 323         |
| May       | 766                     | 1,353       |
| June      | 1,797                   | 2,551       |
| July      | 2,814                   | 4,069       |
| August    | 4,129                   | 5,124       |
| September | 5,426                   | 5,723       |
| October   | 6,920                   | 7,328       |
| November  | 8,600                   | 9,115       |
| December  | 10,061                  | 9,978       |
| January   | 10,715                  |             |
| February  | 12,815                  |             |
| March     | 14,269                  |             |
| April     | 14,958                  |             |
| May       | 14,995                  |             |
| June      | 14,995                  |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 1,288       | 6.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 490      | 3,869       | 12.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 738      | 1,288       | 57.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,813    | 3,869       | 46.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 360      | 4,869       | 7.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 4,869       | 0.6%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 4,869       | 0.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 6           | N/A      | 89.3% | 88.8%  | 88.8%   |

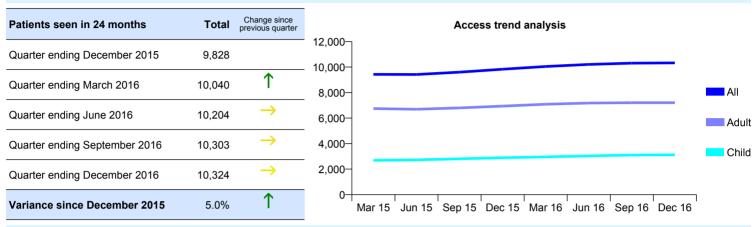


# Q68 - Vital Signs At a Glance Contract Report for 128503/0004 - December 2016

| Name or company name | E Lazanakis Limited |
|----------------------|---------------------|
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2013          |
| Contract end date    |                     |

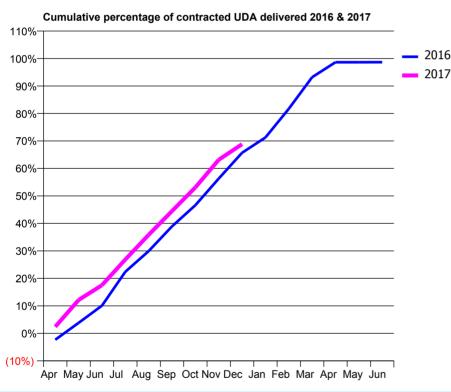
| 16/17 Contracted general activity (UDA)     | 28,200      |
|---|-------------|
| Carry forward general activity (UDA)        | 377         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £735,735.20 |

#### **ACCESS\***



2016

#### **ACTIVITY**



| Adjusted Scheduled Ac | tivity (UDA)   |
|-----------------------|--|
| 2016                  | 2017   |
| -659                  | 682  |
| 1,077                 | 3,426  |
| 2,844                 | 4,944  |
| 6,318                 | 7,582  |
| 8,438                 | 10,112   |
| 10,981                | 12,548   |
| 13,146                | 14,974   |
| 15,882                | 17,808   |
| 18,527                | 19,409   |
| 20,096                |  |
| 23,041                |  |
| 26,284                |  |
| 27,814                |  |
| 27,814                |  |
| 27,823                |  |
|                       | 2016  -659  1,077  2,844  6,318  8,438  10,981  13,146  15,882  18,527  20,096  23,041  26,284  27,814  27,814 |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 236      | 3,450       | 6.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,026    | 6,954       | 14.8%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,051    | 3,450       | 59.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   |          | 6,954       | 46.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  |          | 9,729       | 15.8%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 9,729       | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 9,729       | 0.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 17       | 17          | 100.0%   | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 17          | 88.2%    | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



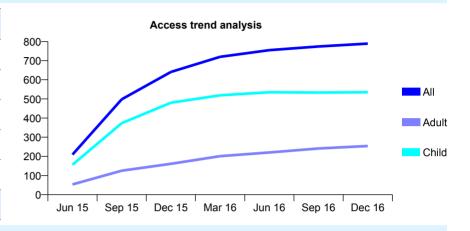
# Q68 - Vital Signs At a Glance Contract Report for 129828/0002 - December 2016

| Name or company name | Mr SM Frost and Mr P Holmes |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 04/04/2015                  |
| Contract end date    |                             |

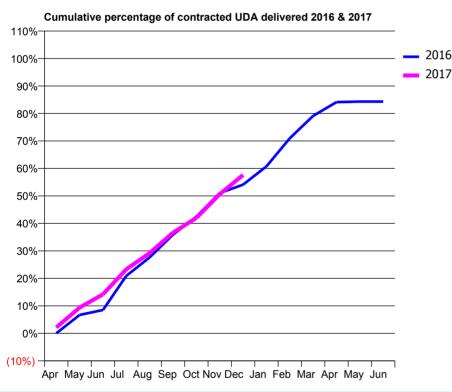
| 16/17 Contracted general activity (UDA)     | 2,200      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £59.607.37 |

# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 641   |                               |
| Quarter ending March 2016     | 720   | 1                             |
| Quarter ending June 2016      | 755   | <b>1</b>                      |
| Quarter ending September 2016 | 774   | <b>1</b>                      |
| Quarter ending December 2016  | 789   | $\rightarrow$                 |
| Variance since December 2015  | 23.1% | 1                             |



# **ACTIVITY**



|           | Adjusted Scheduled Ad | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 0                     | 47           |
| May       | 146                   | 206          |
| June      | 185                   | 313          |
| July      | 457                   | 513          |
| August    | 603                   | 643          |
| September | 784                   | 806          |
| October   | 927                   | 924          |
| November  | 1,114                 | 1,114        |
| December  | 1,180                 | 1,268        |
| January   | 1,326                 |              |
| February  | 1,549                 | _            |
| March     | 1,726                 |              |
| April     | 1,836                 |              |
| May       | 1,840                 |              |
| June      | 1,840                 |              |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 41       | 676         | 6.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 14       | 205         | 6.8%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 455      | 676         | 67.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 131      | 205         | 63.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 19       | 814         | 2.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 814         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 814         | 1.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

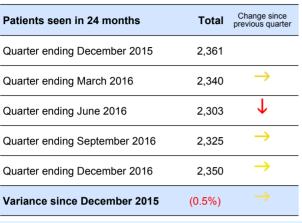


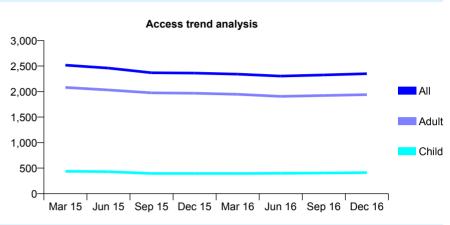
# Q68 - Vital Signs At a Glance Contract Report for 130648/0001 - December 2016

| Name or company name | Claremont Dental Practice |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 23/02/2009                |
| Contract end date    |                           |

| 16/17 Contracted general activity (UDA)     | 9,219       |
|---|-------------|
| Carry forward general activity (UDA)        | 138         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £242,336.70 |

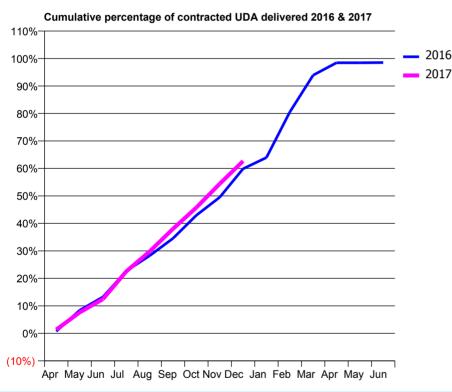
#### **ACCESS\***





2016

# **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |  |
|-----------------------------------|-------|-------|--|--|
| Month                             | 2016  | 2017  |  |  |
| April                             | 68    | 126   |  |  |
| May                               | 773   | 702   |  |  |
| June                              | 1,223 | 1,150 |  |  |
| July                              | 2,093 | 2,079 |  |  |
| August                            | 2,606 | 2,748 |  |  |
| September                         | 3,188 | 3,506 |  |  |
| October                           | 3,962 | 4,221 |  |  |
| November                          | 4,565 | 5,017 |  |  |
| December                          | 5,519 | 5,780 |  |  |
| January                           | 5,896 |       |  |  |
| February                          | 7,423 |       |  |  |
| March                             | 8,660 |       |  |  |
| April                             | 9,074 |       |  |  |
| May                               | 9,074 |       |  |  |
| June                              | 9,081 |       |  |  |
|                                   |       |       |  |  |

| 40.12.1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 22       | 400         | 5.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 218      | 2,018       | 10.8%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 207      | 400         | 51.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,142    | 2,018       | 56.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 165      | 2,275       | 7.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 2,275       | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 2,275       | 0.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 12          | 100.0%   | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.



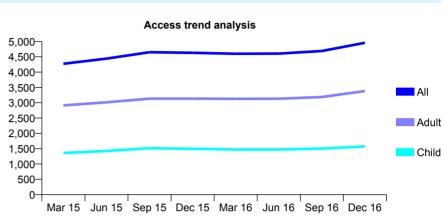
# Q68 - Vital Signs At a Glance Contract Report for 131148/0001 - December 2016

| Name or company name | Iosis Clinic (Godalming) Ltd |
|----------------------|------------------------------|
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2010                   |
| Contract end date    |                              |

| 16/17 Contracted general activity (UDA)     | 13,232      |
|---|-------------|
| Carry forward general activity (UDA)        | 87          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £469,558.42 |

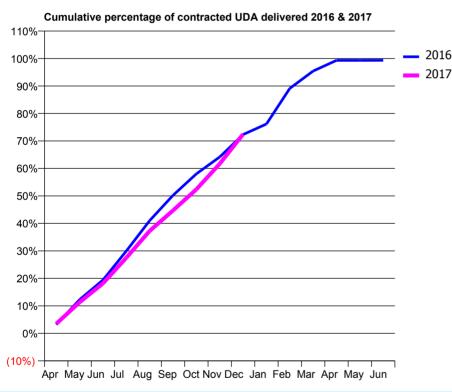
# **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |       |  |  |  |
|-----------------------------------|--------|-------|--|--|--|
| Month                             | 2016   | 2017  |  |  |  |
| April                             | 421    | 460   |  |  |  |
| May                               | 1,623  | 1,498 |  |  |  |
| June                              | 2,570  | 2,408 |  |  |  |
| July                              | 3,963  | 3,641 |  |  |  |
| August                            | 5,429  | 4,935 |  |  |  |
| September                         | 6,644  | 5,916 |  |  |  |
| October                           | 7,679  | 6,935 |  |  |  |
| November                          | 8,492  | 8,163 |  |  |  |
| December                          | 9,569  | 9,586 |  |  |  |
| January                           | 10,079 |       |  |  |  |
| February                          | 11,791 | _     |  |  |  |
| March                             | 12,628 |       |  |  |  |
| April                             | 13,142 |       |  |  |  |
| May                               | 13,141 |       |  |  |  |
| June                              | 13,145 |       |  |  |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 152      | 2,073       | 7.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 571      | 4,130       | 13.8%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,516    | 2,073       | 73.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,334    | 4,130       | 56.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 556      | 5,933       | 9.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 5,933       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 43       | 5,933       | 0.7%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



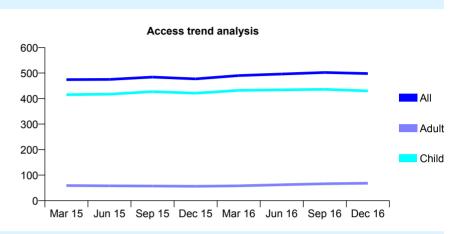
# Q68 - Vital Signs At a Glance Contract Report for 131695/0001 - December 2016

| Name or company name | Down House Dental Practice Limited |
|----------------------|------------------------------------|
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/04/2011                         |
| Contract end date    |                                    |

| 16/17 Contracted general activity (UDA)     | 1,306      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £42.516.97 |

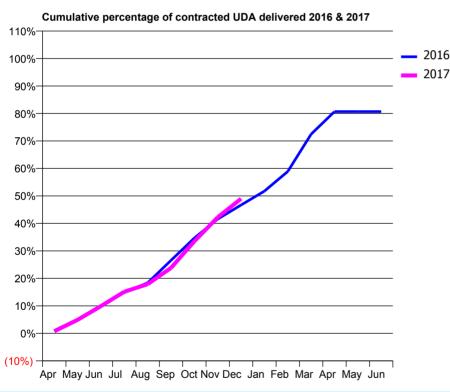
# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 477   |                               |
| Quarter ending March 2016     | 490   | 1                             |
| Quarter ending June 2016      | 496   | $\rightarrow$                 |
| Quarter ending September 2016 | 502   | $\rightarrow$                 |
| Quarter ending December 2016  | 498   | $\rightarrow$                 |
| Variance since December 2015  | 4.4%  | 1                             |



2016

# **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |      |  |  |
|-----------------------------------|-------|------|--|--|
| Month                             | 2016  | 2017 |  |  |
| April                             | 13    | 10   |  |  |
| May                               | 67    | 64   |  |  |
| June                              | 132   | 129  |  |  |
| July                              | 194   | 198  |  |  |
| August                            | 240   | 234  |  |  |
| September                         | 347   | 311  |  |  |
| October                           | 453   | 437  |  |  |
| November                          | 543   | 552  |  |  |
| December                          | 610   | 640  |  |  |
| January                           | 676   |      |  |  |
| February                          | 769   |      |  |  |
| March                             | 946   |      |  |  |
| April                             | 1,054 |      |  |  |
| May                               | 1,054 |      |  |  |
| June                              | 1,054 |      |  |  |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 586         | 8.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 1           | 0.0%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 414      | 586         | 70.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 1           | 100.0%   | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 510         | 1.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 510         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 510         | 2.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

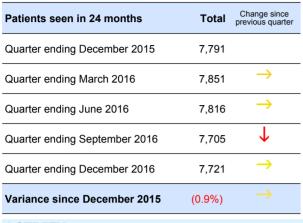


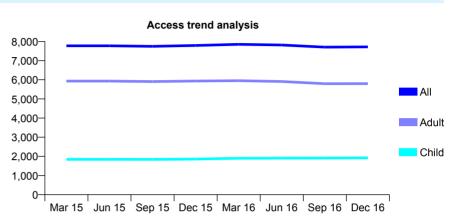
# Q68 - Vital Signs At a Glance Contract Report for 131970/0001 - December 2016

| Name or company name | Colin Bunce Limited |
|----------------------|---------------------|
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/11/2010          |
| Contract end date    |                     |

| 16/17 Contracted general activity (UDA)     | 24,568      |
|---|-------------|
| Carry forward general activity (UDA)        | -11         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £606,025.71 |

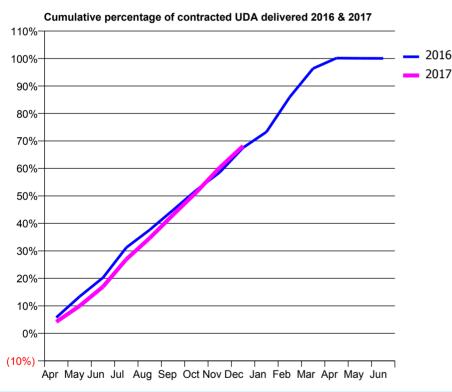
# **ACCESS\***





2016

# **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 1,416                  | 1,028       |
| May       | 3,294                  | 2,456       |
| June      | 4,976                  | 4,171       |
| July      | 7,668                  | 6,621       |
| August    | 9,247                  | 8,514       |
| September | 11,022                 | 10,590      |
| October   | 12,802                 | 12,611      |
| November  | 14,396                 | 14,819      |
| December  | 16,594                 | 16,748      |
| January   | 18,003                 |             |
| February  | 21,125                 |             |
| March     | 23,675                 |             |
| April     | 24,599                 |             |
| May       | 24,582                 |             |
| June      | 24,579                 |             |

| 40.12.1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 2,356       | 7.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 782      | 6,732       | 11.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,589    | 2,356       | 67.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,571    | 6,732       | 67.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 506      | 8,647       | 5.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 97       | 8,647       | 1.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 103      | 8,647       | 1.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 10          | 90.0%    | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



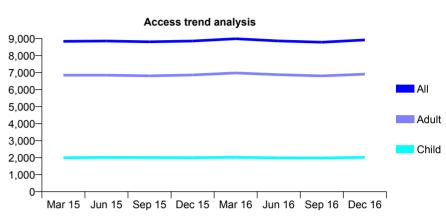
# Q68 - Vital Signs At a Glance Contract Report for 132012/0001 - December 2016

| Name or company name | Mr RK Sethi and Mr J Patel |
|----------------------|----------------------------|
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/05/2011                 |
| Contract end date    |                            |

| 16/17 Contracted general activity (UDA)     | 20,609      |
|---|-------------|
| Carry forward general activity (UDA)        | -412        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £498,295.17 |

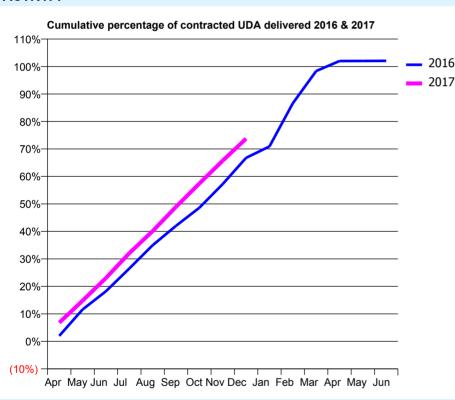
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 412                   | 1,401        |
| May       | 2,394                 | 3,054        |
| June      | 3,760                 | 4,753        |
| July      | 5,462                 | 6,615        |
| August    | 7,207                 | 8,269        |
| September | 8,664                 | 10,091       |
| October   | 10,020                | 11,837       |
| November  | 11,796                | 13,549       |
| December  | 13,759                | 15,201       |
| January   | 14,609                |              |
| February  | 17,845                |              |
| March     | 20,269                |              |
| April     | 21,018                |              |
| May       | 21,025                |              |
| June      | 21,033                |              |
|           |                       |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 144      | 1,950       | 7.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 953      | 6,475       | 14.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 906      | 1,950       | 46.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,846    | 6,475       | 44.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 704      | 7,536       | 9.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 7,536       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 52       | 7,536       | 0.7%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



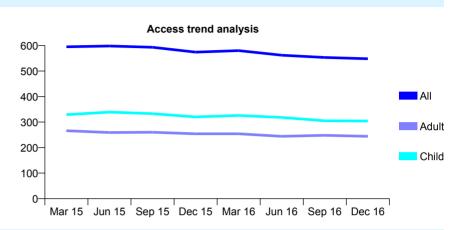
# Q68 - Vital Signs At a Glance Contract Report for 132772/0001 - December 2016

| Name or company name | The Sutton Dental Practice Ltd |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/06/2011                     |
| Contract end date    |                                |

| 16/17 Contracted general activity (UDA)     | 1,450      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £42,820.42 |

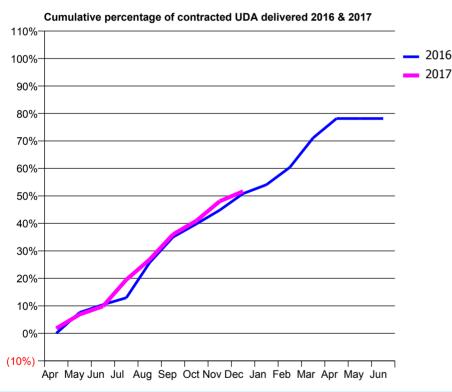
# **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 574    |                               |
| Quarter ending March 2016     | 580    | $\rightarrow$                 |
| Quarter ending June 2016      | 562    | <b>→</b>                      |
| Quarter ending September 2016 | 553    | <b>→</b>                      |
| Quarter ending December 2016  | 548    | $\rightarrow$                 |
| Variance since December 2015  | (4.5%) | <b>\</b>                      |



2016

# **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 0                      | 26          |
| May       | 110                    | 100         |
| June      | 152                    | 143         |
| July      | 188                    | 283         |
| August    | 373                    | 390         |
| September | 508                    | 522         |
| October   | 577                    | 594         |
| November  | 650                    | 697         |
| December  | 737                    | 749         |
| January   | 784                    |             |
| February  | 876                    | _           |
| March     | 1,031                  |             |
| April     | 1,133                  |             |
| May       | 1,133                  |             |
| June      | 1,133                  |             |

| Q0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 290         | 2.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 39       | 191         | 20.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 157      | 290         | 54.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 78       | 191         | 40.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 26       | 433         | 6.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 433         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 433         | 2.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



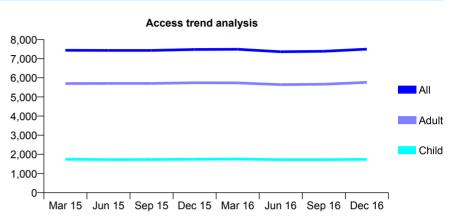
# Q68 - Vital Signs At a Glance Contract Report for 132888/0001 - December 2016

| Name or company name | Lowcroft Dental Surgery Ltd |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/01/2013                  |
| Contract end date    |                             |

| 16/17 Contracted general activity (UDA)     | 22,217      |
|---|-------------|
| Carry forward general activity (UDA)        | 374         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £584,971.61 |

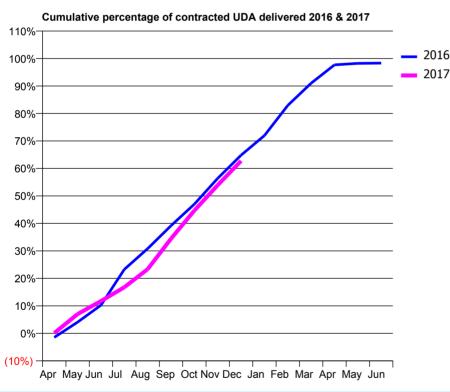
# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 7,480 |                               |
| Quarter ending March 2016     | 7,489 | $\rightarrow$                 |
| Quarter ending June 2016      | 7,360 | <b>1</b>                      |
| Quarter ending September 2016 | 7,384 | $\rightarrow$                 |
| Quarter ending December 2016  | 7,495 | $\rightarrow$                 |
| Variance since December 2015  | 0.2%  | $\rightarrow$                 |



2016

# **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | -330                  | 25           |
| May       | 906                   | 1,560        |
| June      | 2,278                 | 2,615        |
| July      | 5,172                 | 3,730        |
| August    | 6,852                 | 5,188        |
| September | 8,704                 | 7,652        |
| October   | 10,447                | 9,928        |
| November  | 12,533                | 11,984       |
| December  | 14,401                | 13,940       |
| January   | 15,989                |              |
| February  | 18,423                | _            |
| March     | 20,220                |              |
| April     | 21,701                |              |
| May       | 21,821                |              |
| June      | 21,843                |              |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 86       | 1,833       | 4.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 804      | 5,922       | 13.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,091    | 1,833       | 59.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,334    | 5,922       | 56.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 324      | 7,038       | 4.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 76       | 7,038       | 1.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 93       | 7,038       | 1.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 8           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 8           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

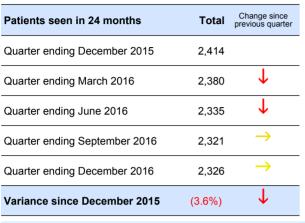


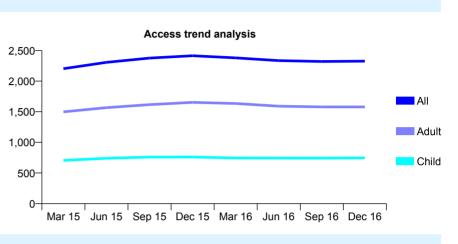
# Q68 - Vital Signs At a Glance Contract Report for 133817/0001 - December 2016

| Name or company name | Mr A Patel   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/12/2013   |
| Contract end date    |              |

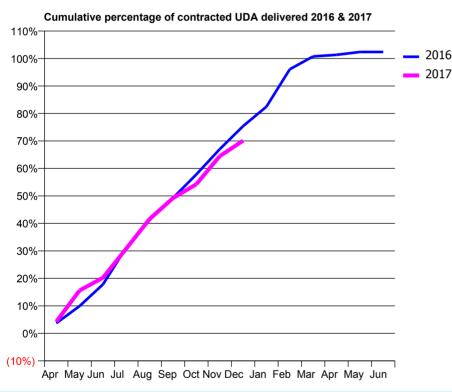
| 16/17 Contracted general activity (UDA)     | 6,536       |
|---|-------------|
| Carry forward general activity (UDA)        | -131        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £200,908.89 |

#### **ACCESS\***





# **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 242                      | 279        |
| May       | 650                      | 1,020      |
| June      | 1,165                    | 1,324      |
| July      | 2,040                    | 2,017      |
| August    | 2,696                    | 2,723      |
| September | 3,220                    | 3,215      |
| October   | 3,780                    | 3,547      |
| November  | 4,380                    | 4,214      |
| December  | 4,928                    | 4,581      |
| January   | 5,390                    |            |
| February  | 6,280                    | _          |
| March     | 6,584                    |            |
| April     | 6,623                    |            |
| May       | 6,690                    |            |
| June      | 6,690                    |            |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 34       | 842         | 4.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 165      | 1,734       | 9.5%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 612      | 842         | 72.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,166    | 1,734       | 67.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 122      | 2,489       | 4.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 2,489       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 2,489       | 0.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

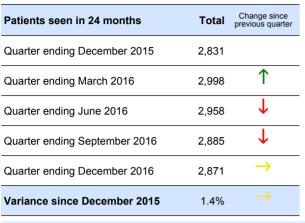


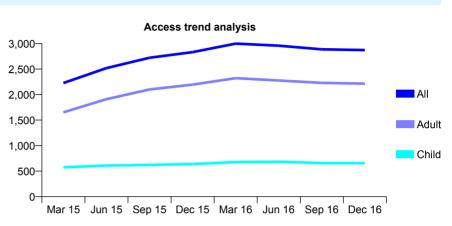
# Q68 - Vital Signs At a Glance Contract Report for 134023/0001 - December 2016

| Name or company name | Bright Dental Clinic Limited |
|----------------------|------------------------------|
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2014                   |
| Contract end date    |                              |

| 16/17 Contracted general activity (UDA)     | 7,557       |
|---|-------------|
| Carry forward general activity (UDA)        | 236         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £193,382.18 |

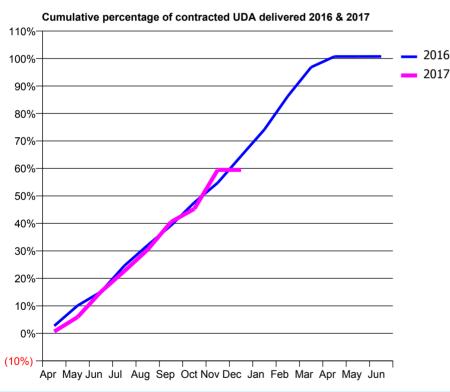
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 207                      | 51         |
| May       | 764                      | 449        |
| June      | 1,144                    | 1,143      |
| July      | 1,858                    | 1,711      |
| August    | 2,424                    | 2,300      |
| September | 2,966                    | 3,064      |
| October   | 3,599                    | 3,425      |
| November  | 4,140                    | 4,493      |
| December  | 4,876                    | 4,493      |
| January   | 5,605                    |            |
| February  | 6,520                    |            |
| March     | 7,319                    |            |
| April     | 7,612                    |            |
| May       | 7,612                    |            |
| June      | 7,614                    |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 636         | 7.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 236      | 1,841       | 12.8%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 273      | 636         | 42.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 687      | 1,841       | 37.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 316      | 2,331       | 13.6%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 2,331       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 2,331       | 0.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

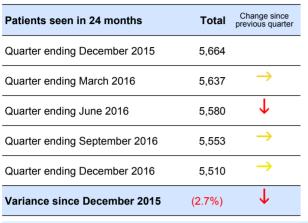


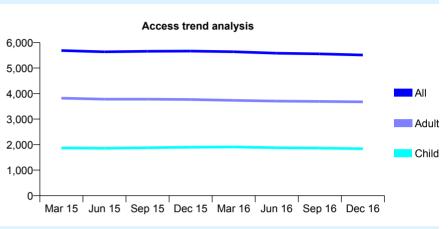
# Q68 - Vital Signs At a Glance Contract Report for 134635/0001 - December 2016

| Name or company name | The Bosham Clinic Limited |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2011                |
| Contract end date    |                           |

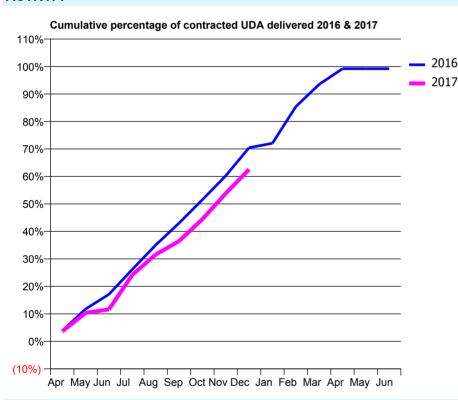
| 16/17 Contracted general activity (UDA)     | 16,055      |
|---|-------------|
| Carry forward general activity (UDA)        | 130         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £410,748.96 |

# **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 615                    | 581         |
| May       | 1,890                  | 1,661       |
| June      | 2,748                  | 1,868       |
| July      | 4,207                  | 3,884       |
| August    | 5,625                  | 5,069       |
| September | 6,906                  | 5,854       |
| October   | 8,274                  | 7,135       |
| November  | 9,674                  | 8,638       |
| December  | 11,312                 | 10,047      |
| January   | 11,569                 |             |
| February  | 13,710                 |             |
| March     | 15,010                 |             |
| April     | 15,925                 |             |
| May       | 15,925                 |             |
| June      | 15,925                 |             |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 168      | 2,211       | 7.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 618      | 4,407       | 14.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,571    | 2,211       | 71.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,049    | 4,407       | 69.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 250      | 6,071       | 4.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 44       | 6,071       | 0.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 150      | 6,071       | 2.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



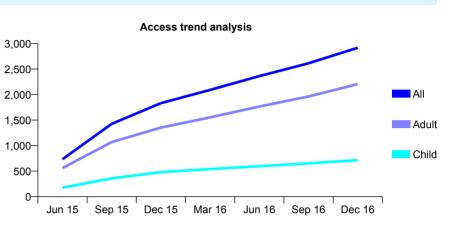
# Q68 - Vital Signs At a Glance Contract Report for 137006/0001 - December 2016

| Name or company name | Mr R M Qureshi and Mr W Akhtar |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2015                     |
| Contract end date    |                                |

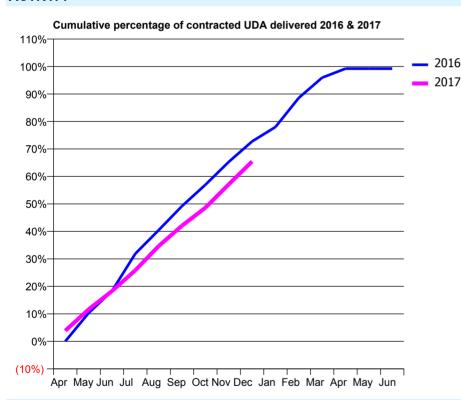
| 16/17 Contracted general activity (UDA)     | 8,158       |
|---|-------------|
| Carry forward general activity (UDA)        | 66          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £191,862.66 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 0                        | 315        |
| May       | 868                      | 949        |
| June      | 1,545                    | 1,493      |
| July      | 2,686                    | 2,108      |
| August    | 3,408                    | 2,828      |
| September | 4,147                    | 3,434      |
| October   | 4,799                    | 3,967      |
| November  | 5,499                    | 4,658      |
| December  | 6,126                    | 5,338      |
| January   | 6,568                    |            |
| February  | 7,461                    |            |
| March     | 8,082                    |            |
| April     | 8,356                    |            |
| May       | 8,356                    |            |
| June      | 8,357                    |            |

| G0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 48       | 661         | 7.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 185      | 1,700       | 10.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 264      | 661         | 39.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 488      | 1,700       | 28.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 369      | 2,266       | 16.3%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 2,266       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 2,266       | 0.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



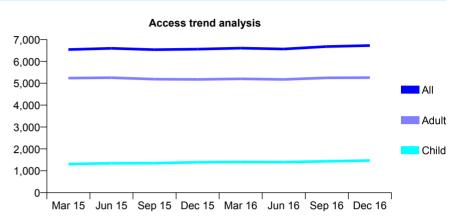
# Q68 - Vital Signs At a Glance Contract Report for 137227/0001 - December 2016

| Name or company name | Mr A Pangotra and Associates |
|----------------------|------------------------------|
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/08/2012                   |
| Contract end date    |                              |

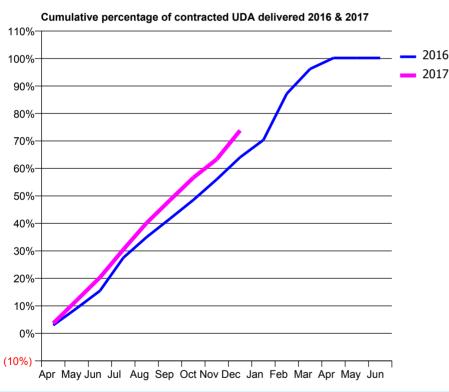
| 16/17 Contracted general activity (UDA)     | 23,000      |
|---|-------------|
| Carry forward general activity (UDA)        | -41         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £673,005.92 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 684                   | 846           |
| May       | 2,098                 | 2,759         |
| June      | 3,566                 | 4,682         |
| July      | 6,324                 | 7,014         |
| August    | 8,057                 | 9,246         |
| September | 9,600                 | 11,147        |
| October   | 11,168                | 13,031        |
| November  | 12,887                | 14,573        |
| December  | 14,733                | 16,976        |
| January   | 16,185                |               |
| February  | 20,056                | _             |
| March     | 22,127                |               |
| April     | 23,041                |               |
| May       | 23,041                |               |
| June      | 23,041                |               |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 128      | 1,412       | 9.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,037    | 5,025       | 20.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 708      | 1,412       | 50.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,165    | 5,025       | 43.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 730      | 6,127       | 11.9%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 6,127       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 245      | 6,127       | 4.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 89.3% | 88.8%  | 88.8%   |



Adult

Child

# Q68 - Vital Signs At a Glance Contract Report for 138053/0001 - December 2016

| Name or company name | Richmond House Practice Limited |
|----------------------|---------------------------------|
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/10/2011                      |
| Contract end date    |                                 |

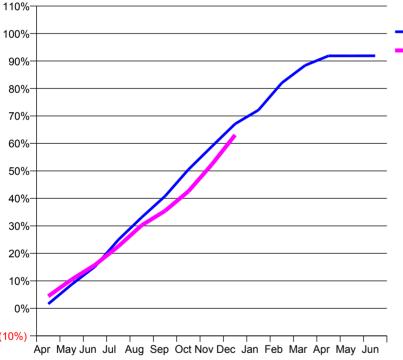
| 16/17 Contracted general activity (UDA)     | 16,550      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £456,581.05 |

#### **ACCESS\***



#### **ACTIVITY**





| Adjusted Scheduled Activity (UDA) |        |        |
|-----------------------------------|--------|--------|
| Month                             | 2016   | 2017   |
| April                             | 267    | 732    |
| May                               | 1,435  | 1,736  |
| June                              | 2,511  | 2,618  |
| July                              | 4,125  | 3,735  |
| August                            | 5,481  | 5,002  |
| September                         | 6,754  | 5,871  |
| October                           | 8,355  | 7,045  |
| November                          | 9,740  | 8,656  |
| December                          | 11,105 | 10,441 |
| January                           | 11,938 |        |
| February                          | 13,571 |        |
| March                             | 14,629 |        |
| April                             | 15,204 |        |
| May                               | 15,204 |        |
| June                              | 15,206 |        |
| June                              | 15,206 |        |

# **QUALITY**

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 61       | 1,243       | 4.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 604      | 5,093       | 11.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 780      | 1,243       | 62.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,835    | 5,093       | 55.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 304      | 5,789       | 5.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 34       | 5,789       | 0.6%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 103      | 5,789       | 1.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

2016

2017

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



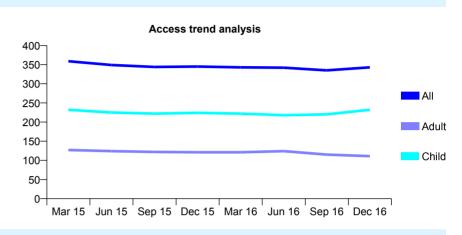
# Q68 - Vital Signs At a Glance Contract Report for 141011/0001 - December 2016

| Name or company name | APF Dental Practice |
|----------------------|---------------------|
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2006          |
| Contract end date    |                     |

| 16/17 Contracted general activity (UDA)     | 830        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £23,043.20 |

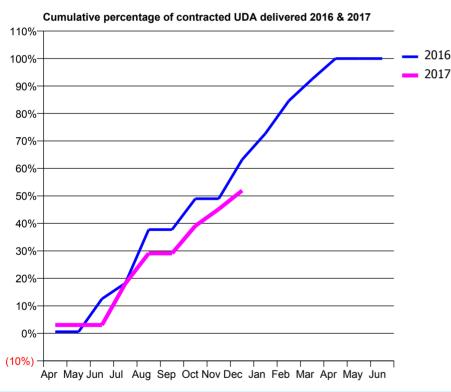
# **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 345    |                               |
| Quarter ending March 2016     | 343    | $\rightarrow$                 |
| Quarter ending June 2016      | 342    | $\rightarrow$                 |
| Quarter ending September 2016 | 335    | <b>1</b>                      |
| Quarter ending December 2016  | 343    | <b>1</b>                      |
| Variance since December 2015  | (0.6%) | $\rightarrow$                 |



2016

# **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |  |
|-----------------------------------|------|------|--|--|
| Month                             | 2016 | 2017 |  |  |
| April                             | 5    | 25   |  |  |
| May                               | 5    | 25   |  |  |
| June                              | 104  | 25   |  |  |
| July                              | 152  | 150  |  |  |
| August                            | 313  | 242  |  |  |
| September                         | 313  | 242  |  |  |
| October                           | 407  | 325  |  |  |
| November                          | 407  | 375  |  |  |
| December                          | 524  | 431  |  |  |
| January                           | 604  |      |  |  |
| February                          | 702  | _    |  |  |
| March                             | 768  |      |  |  |
| April                             | 830  |      |  |  |
| May                               | 830  |      |  |  |
| June                              | 830  |      |  |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 274         | 6.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 108         | 8.3%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 208      | 274         | 75.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 78       | 108         | 72.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 350         | 1.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 350         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 350         | 1.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

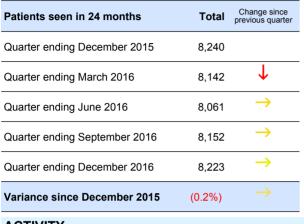


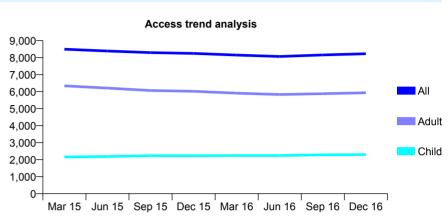
# Q68 - Vital Signs At a Glance Contract Report for 141127/0001 - December 2016

| Name or company name | Mr S A Butt & Mr S Butt |
|----------------------|-------------------------|
| Contract type name   | Pilot Contract          |
| Purpose of contract  | General                 |
| Contract start date  | 01/08/2011              |
| Contract end date    |                         |

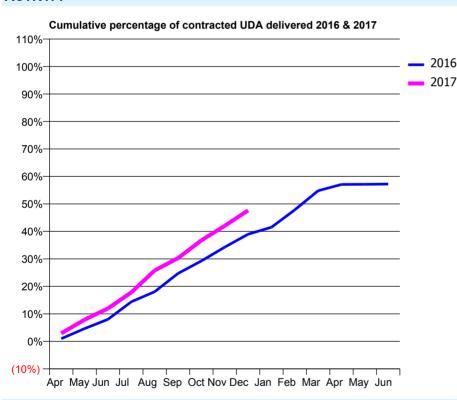
| 16/17 Contracted general activity (UDA)     | 31,276      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £746,604.94 |

#### **ACCESS\***





#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |        |
|-----------------------------------|--------|--------|
| Month                             | 2016   | 2017   |
| April                             | 305    | 915    |
| May                               | 1,452  | 2,473  |
| June                              | 2,505  | 3,746  |
| July                              | 4,504  | 5,570  |
| August                            | 5,654  | 8,075  |
| September                         | 7,731  | 9,472  |
| October                           | 9,147  | 11,496 |
| November                          | 10,718 | 13,151 |
| December                          | 12,196 | 14,899 |
| January                           | 12,986 |        |
| February                          | 14,963 |        |
| March                             | 17,142 |        |
| April                             | 17,854 |        |
| May                               | 17,874 |        |
| June                              | 17,903 |        |

| Q0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 190      | 2,178       | 8.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 855      | 5,044       | 17.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,051    | 2,178       | 48.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,495    | 5,044       | 29.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 870      | 6,114       | 14.2%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 6,114       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 6,114       | 0.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 10          | 80.0%    | 89.3% | 88.8%  | 88.8%   |



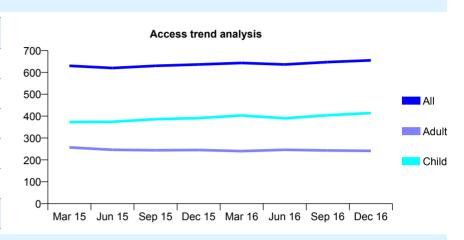
# Q68 - Vital Signs At a Glance Contract Report for 141410/0001 - December 2016

| Name or company name | Ucer Ltd     |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2009   |
| Contract end date    | _            |

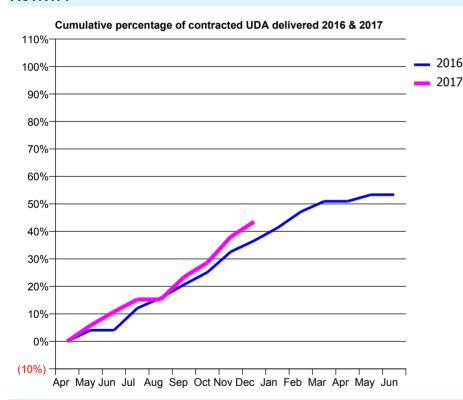
| 16/17 Contracted general activity (UDA)     | 2,500      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £55,555.00 |

# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 636   |                               |
| Quarter ending March 2016     | 643   | $\rightarrow$                 |
| Quarter ending June 2016      | 636   | 1                             |
| Quarter ending September 2016 | 647   | $\rightarrow$                 |
| Quarter ending December 2016  | 655   | $\rightarrow$                 |
| Variance since December 2015  | 3.0%  | 1                             |



# **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |       |  |  |  |
|-----------|-----------------------------------|-------|--|--|--|
| Month     | 2016                              | 2017  |  |  |  |
| April     | 0                                 | 0     |  |  |  |
| May       | 102                               | 146   |  |  |  |
| June      | 102                               | 269   |  |  |  |
| July      | 302                               | 381   |  |  |  |
| August    | 395                               | 381   |  |  |  |
| September | 516                               | 585   |  |  |  |
| October   | 628                               | 716   |  |  |  |
| November  | 815                               | 951   |  |  |  |
| December  | 915                               | 1,089 |  |  |  |
| January   | 1,032                             |       |  |  |  |
| February  | 1,178                             |       |  |  |  |
| March     | 1,274                             |       |  |  |  |
| April     | 1,274                             |       |  |  |  |
| May       | 1,334                             |       |  |  |  |
| June      | 1,334                             |       |  |  |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 480         | 4.2%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 24       | 205         | 11.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 304      | 480         | 63.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 103      | 205         | 50.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 44       | 651         | 6.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 651         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 651         | 0.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

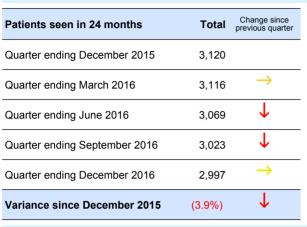


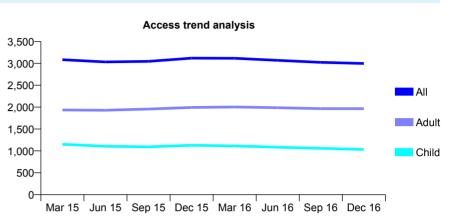
# Q68 - Vital Signs At a Glance Contract Report for 144258/0001 - December 2016

| Name or company name | Brighton Dental Services |
|----------------------|--------------------------|
| Contract type name   | PDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2006               |
| Contract end date    | 31/03/2017               |

| 16/17 Contracted general activity (UDA)     | 8,074         |
|---|---------------|
| Carry forward general activity (UDA)        | 0             |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,634,507.53 |

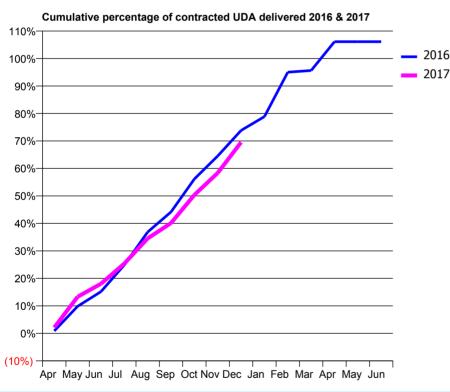
# **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |       |  |  |  |
|-----------|-----------------------------------|-------|--|--|--|
| Month     | 2016                              | 2017  |  |  |  |
| April     | 72                                | 171   |  |  |  |
| May       | 794                               | 1,075 |  |  |  |
| June      | 1,226                             | 1,457 |  |  |  |
| July      | 2,009                             | 2,050 |  |  |  |
| August    | 2,978                             | 2,788 |  |  |  |
| September | 3,568                             | 3,240 |  |  |  |
| October   | 4,536                             | 4,066 |  |  |  |
| November  | 5,212                             | 4,713 |  |  |  |
| December  | 5,961                             | 5,612 |  |  |  |
| January   | 6,366                             |       |  |  |  |
| February  | 7,673                             |       |  |  |  |
| March     | 7,720                             |       |  |  |  |
| April     | 8,567                             |       |  |  |  |
| May       | 8,567                             |       |  |  |  |
| June      | 8,568                             |       |  |  |  |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 135      | 1,107       | 12.2%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 325      | 1,704       | 19.1%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 490      | 1,107       | 44.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 659      | 1,704       | 38.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 243      | 2,441       | 10.0%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 2,441       | 0.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,441       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

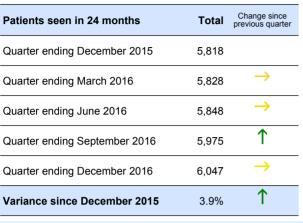


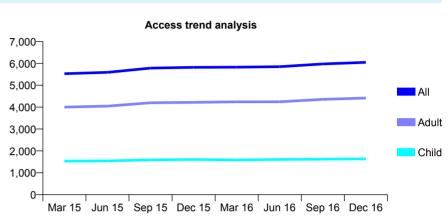
# Q68 - Vital Signs At a Glance Contract Report for 146773/0001 - December 2016

| Name or company name | Shoreham Oral Care Limited |
|----------------------|----------------------------|
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/12/2006                 |
| Contract end date    |                            |

| 16/17 Contracted general activity (UDA)     | 22,826      |
|---|-------------|
| Carry forward general activity (UDA)        | -139        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £657,894.94 |

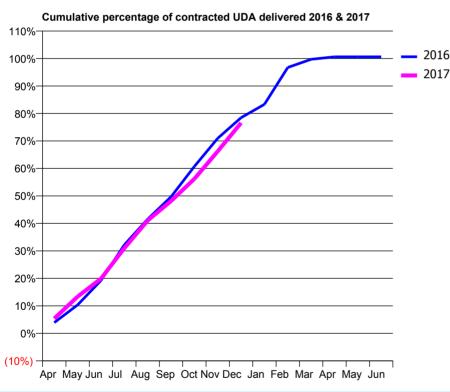
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 892                    | 1,231        |
| May       | 2,362                  | 3,057        |
| June      | 4,387                  | 4,546        |
| July      | 7,352                  | 7,070        |
| August    | 9,487                  | 9,368        |
| September | 11,341                 | 10,988       |
| October   | 13,862                 | 12,833       |
| November  | 16,199                 | 15,119       |
| December  | 17,912                 | 17,479       |
| January   | 19,016                 |              |
| February  | 22,084                 | _            |
| March     | 22,759                 |              |
| April     | 22,963                 |              |
| May       | 22,964                 |              |
| June      | 22,965                 |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 107      | 1,866       | 5.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 713      | 4,743       | 15.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,200    | 1,866       | 64.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,578    | 4,743       | 54.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 515      | 6,531       | 7.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 6,531       | 0.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 135      | 6,531       | 2.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

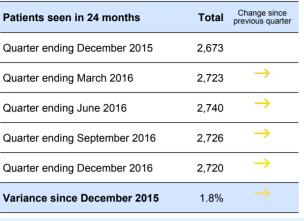


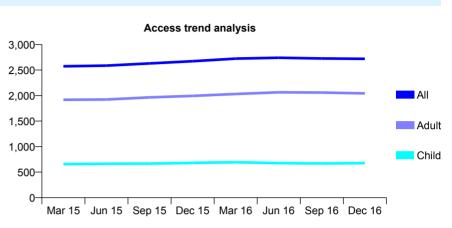
# Q68 - Vital Signs At a Glance Contract Report for 147400/0001 - December 2016

| Name or company name | Woodcroft Dental Practice Ltd |
|----------------------|-------------------------------|
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2010                    |
| Contract end date    |                               |

| 16/17 Contracted general activity (UDA)     | 9,400       |
|---|-------------|
| Carry forward general activity (UDA)        | 63          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £306,470.46 |

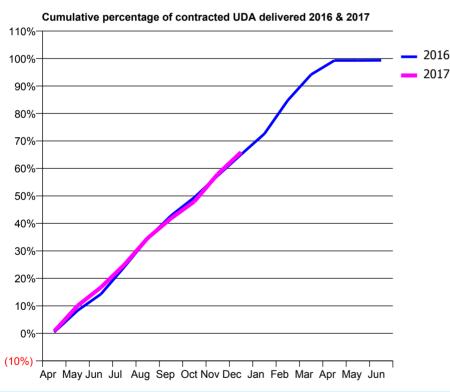
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 43                       | 75        |
| May       | 781                      | 948       |
| June      | 1,345                    | 1,574     |
| July      | 2,271                    | 2,348     |
| August    | 3,241                    | 3,259     |
| September | 4,026                    | 3,931     |
| October   | 4,651                    | 4,511     |
| November  | 5,393                    | 5,446     |
| December  | 6,116                    | 6,196     |
| January   | 6,826                    |           |
| February  | 7,968                    |           |
| March     | 8,852                    |           |
| April     | 9,332                    |           |
| May       | 9,334                    |           |
| June      | 9,337                    |           |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 812         | 7.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 384      | 2,442       | 15.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 587      | 812         | 72.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,569    | 2,442       | 64.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 130      | 3,039       | 4.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 3,039       | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 3,039       | 1.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



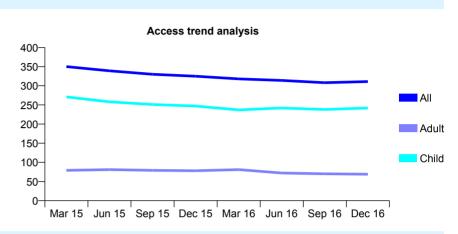
# Q68 - Vital Signs At a Glance Contract Report for 148245/0001 - December 2016

| Name or company name | Donovan's Dental Practice Limited |
|----------------------|-----------------------------------|
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/04/2011                        |
| Contract end date    |                                   |

| 16/17 Contracted general activity (UDA)     | 500        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £11,804.78 |

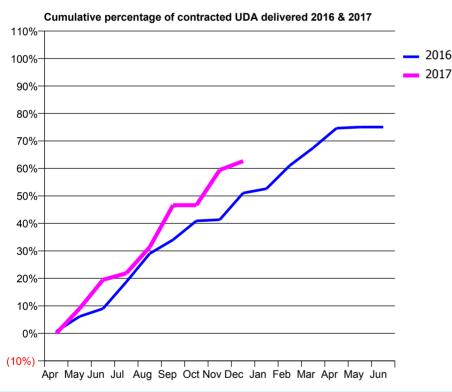
# **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 325    |                               |
| Quarter ending March 2016     | 318    | <b>→</b>                      |
| Quarter ending June 2016      | 314    | <b>→</b>                      |
| Quarter ending September 2016 | 308    | <b>→</b>                      |
| Quarter ending December 2016  | 311    | $\rightarrow$                 |
| Variance since December 2015  | (4.3%) | 1                             |



2016

# **ACTIVITY**



|           | Adjusted Scheduled Activit | ty (UDA) |
|-----------|----------------------------|----------|
| Month     | 2016                       | 2017     |
| April     | 5                          | 0        |
| May       | 43                         | 45       |
| June      | 63                         | 97       |
| July      | 131                        | 109      |
| August    | 203                        | 157      |
| September | 238                        | 233      |
| October   | 286                        | 233      |
| November  | 289                        | 297      |
| December  | 357                        | 313      |
| January   | 368                        |          |
| February  | 427                        |          |
| March     | 472                        |          |
| April     | 522                        |          |
| May       | 525                        |          |
| June      | 525                        |          |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 258         | 2.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 25          | 4.0%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 162      | 258         | 62.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 16       | 25          | 64.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 244         | 2.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 244         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 244         | 0.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

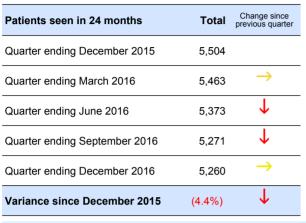


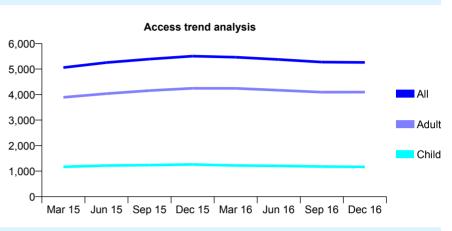
# Q68 - Vital Signs At a Glance Contract Report for 148539/0001 - December 2016

| Name or company name | Mr A Patel and Ms P Patel |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/12/2013                |
| Contract end date    |                           |

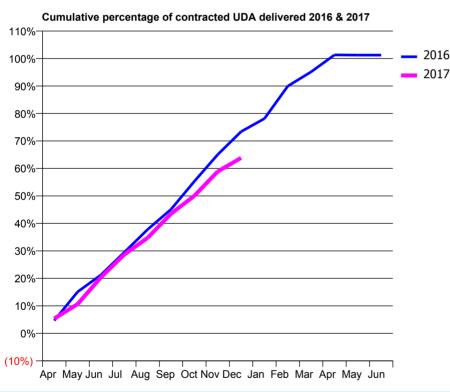
| 16/17 Contracted general activity (UDA)     | 11,952      |
|---|-------------|
| Carry forward general activity (UDA)        | -147        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £286,223.20 |

## **ACCESS\***





## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |       |
|-----------------------------------|--------|-------|
| Month                             | 2016   | 2017  |
| April                             | 558    | 641   |
| May                               | 1,805  | 1,271 |
| June                              | 2,541  | 2,439 |
| July                              | 3,526  | 3,429 |
| August                            | 4,520  | 4,156 |
| September                         | 5,393  | 5,202 |
| October                           | 6,610  | 5,983 |
| November                          | 7,774  | 7,038 |
| December                          | 8,773  | 7,629 |
| January                           | 9,337  |       |
| February                          | 10,751 |       |
| March                             | 11,371 |       |
| April                             | 12,107 |       |
| May                               | 12,099 |       |
| June                              | 12,099 | -     |

| <b>40</b> 7 (201)   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 1,294       | 4.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 574      | 4,232       | 13.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 850      | 1,294       | 65.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,374    | 4,232       | 56.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 417      | 4,376       | 9.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 102      | 4,376       | 2.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 4,376       | 0.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



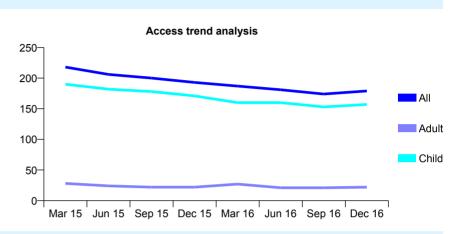
# Q68 - Vital Signs At a Glance Contract Report for 150207/0001 - December 2016

| Name or company name | Church House Dental Practice Limited |
|----------------------|--------------------------------------|
| Contract type name   | GDS Contract                         |
| Purpose of contract  | General                              |
| Contract start date  | 01/11/2009                           |
| Contract end date    |                                      |

| 16/17 Contracted general activity (UDA)     | 400       |
|---|-----------|
| Carry forward general activity (UDA)        | 0         |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,891.28 |

## **ACCESS\***

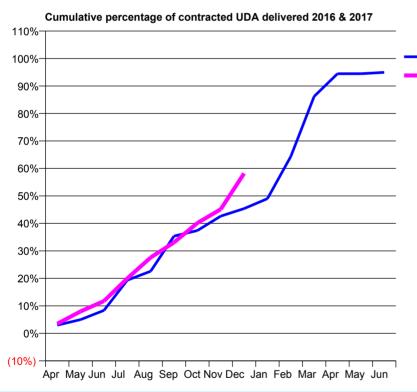
| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 193    |                               |
| Quarter ending March 2016     | 187    | 1                             |
| Quarter ending June 2016      | 181    | <b>1</b>                      |
| Quarter ending September 2016 | 174    | <b>1</b>                      |
| Quarter ending December 2016  | 179    | 1                             |
| Variance since December 2015  | (7.3%) | <b>\</b>                      |



2016

2017

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |
|-----------------------------------|------|------|--|
| Month                             | 2016 | 2017 |  |
| April                             | 12   | 14   |  |
| May                               | 20   | 32   |  |
| June                              | 33   | 47   |  |
| July                              | 77   | 80   |  |
| August                            | 90   | 110  |  |
| September                         | 142  | 132  |  |
| October                           | 150  | 161  |  |
| November                          | 171  | 181  |  |
| December                          | 182  | 233  |  |
| January                           | 196  |      |  |
| February                          | 257  |      |  |
| March                             | 345  |      |  |
| April                             | 378  |      |  |
| May                               | 378  |      |  |
| June                              | 380  |      |  |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 156         | 8.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 7           | 0.0%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 89       | 156         | 57.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5        | 7           | 71.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 154         | 2.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 154         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 154         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |



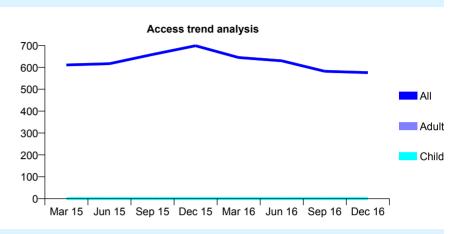
# Q68 - Vital Signs At a Glance Contract Report for 151998/0001 - December 2016

| Name or company name | The Denture Care Centre UK Limited |
|----------------------|------------------------------------|
| Contract type name   | PDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/04/2010                         |
| Contract end date    | 31/03/2018                         |

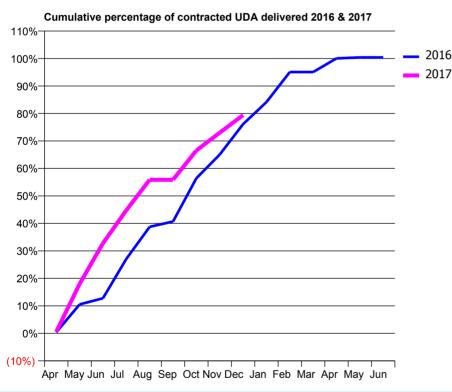
| 16/17 Contracted general activity (UDA)     | 2,300      |
|---|------------|
| Carry forward general activity (UDA)        | -13        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £55.000.24 |

## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 699     |                               |
| Quarter ending March 2016     | 645     | <b>1</b>                      |
| Quarter ending June 2016      | 630     | <b>→</b>                      |
| Quarter ending September 2016 | 582     | <b>→</b>                      |
| Quarter ending December 2016  | 576     | <b>→</b>                      |
| Variance since December 2015  | (17.6%) | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 14                      | 13         |
| May       | 369                     | 414        |
| June      | 447                     | 754        |
| July      | 948                     | 1,030      |
| August    | 1,357                   | 1,285      |
| September | 1,424                   | 1,285      |
| October   | 1,975                   | 1,530      |
| November  | 2,277                   | 1,679      |
| December  | 2,664                   | 1,826      |
| January   | 2,944                   |            |
| February  | 3,327                   |            |
| March     | 3,327                   |            |
| April     | 3,501                   |            |
| May       | 3,513                   |            |
| June      | 3,513                   |            |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 13       | 272         | 4.8%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 36       | 272         | 13.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 255         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 255         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 255         | 0.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |



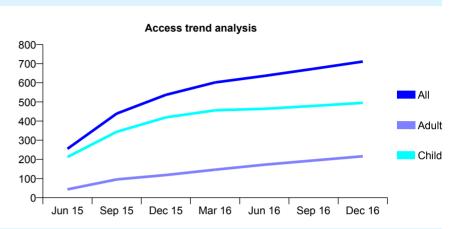
# Q68 - Vital Signs At a Glance Contract Report for 153516/0001 - December 2016

| Name or company name | Mr PJ Ferguson, Mr A R McCorkindale, Mr |
|----------------------|---|
| Contract type name   | GDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 21/02/2015                              |
| Contract end date    |   |

| 16/17 Contracted general activity (UDA)     | 1,700      |
|---|------------|
| Carry forward general activity (UDA)        | 6          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £43,785.19 |

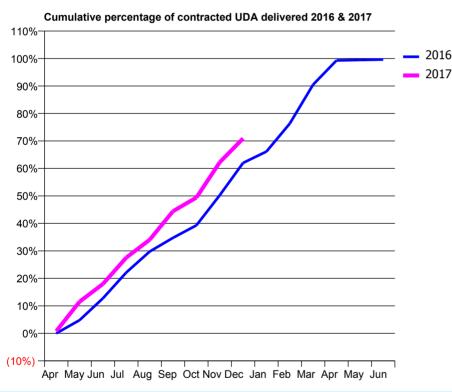
## **ACCESS\***

| Patients seen in 24 months Total |       | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending December 2015     | 537   |                               |
| Quarter ending March 2016        | 602   | 1                             |
| Quarter ending June 2016         | 636   | <b>1</b>                      |
| Quarter ending September 2016    | 673   | <b>1</b>                      |
| Quarter ending December 2016     | 711   | <b>1</b>                      |
| Variance since December 2015     | 32.4% | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 0                       | 14         |
| May       | 82                      | 196        |
| June      | 217                     | 306        |
| July      | 377                     | 469        |
| August    | 506                     | 579        |
| September | 591                     | 755        |
| October   | 668                     | 840        |
| November  | 854                     | 1,058      |
| December  | 1,054                   | 1,206      |
| January   | 1,124                   |            |
| February  | 1,298                   |            |
| March     | 1,539                   |            |
| April     | 1,688                   |            |
| May       | 1,691                   |            |
| June      | 1,694                   |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 643         | 4.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 16       | 170         | 9.4%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 440      | 643         | 68.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 96       | 170         | 56.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 13       | 717         | 1.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 717         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 717         | 1.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



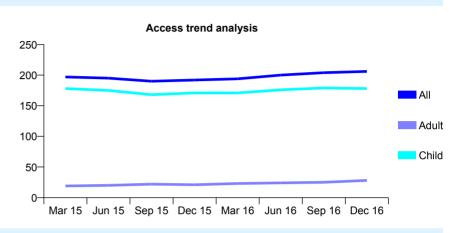
# Q68 - Vital Signs At a Glance Contract Report for 153974/0001 - December 2016

| Name or company name | Phillip Price Ltd |
|----------------------|-------------------|
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2007        |
| Contract end date    |                   |

| 16/17 Contracted general activity (UDA)     | 325       |
|---|-----------|
| Carry forward general activity (UDA)        | -6        |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £6,982.52 |

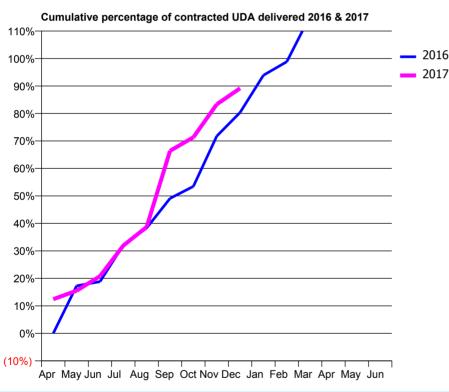
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 192   |                               |
| Quarter ending March 2016     | 194   | $\rightarrow$                 |
| Quarter ending June 2016      | 200   | <b>1</b>                      |
| Quarter ending September 2016 | 204   | <b>1</b>                      |
| Quarter ending December 2016  | 206   | $\rightarrow$                 |
| Variance since December 2015  | 7.3%  | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 0                        | 40        |
| May       | 56                       | 50        |
| June      | 61                       | 68        |
| July      | 104                      | 104       |
| August    | 125                      | 126       |
| September | 160                      | 216       |
| October   | 174                      | 232       |
| November  | 233                      | 271       |
| December  | 261                      | 290       |
| January   | 305                      |           |
| February  | 321                      |           |
| March     | 375                      |           |
| April     | 375                      |           |
| May       | 375                      |           |
| June      | 375                      |           |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 225         | 4.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 145      | 225         | 64.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 223         | 1.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 223         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 223         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

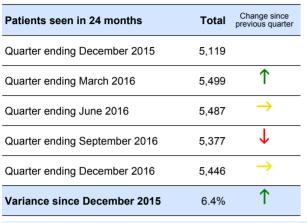


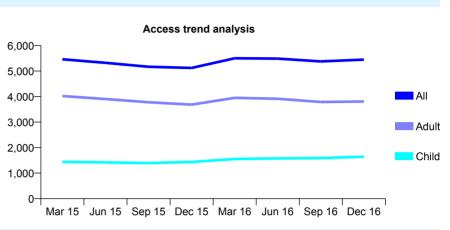
# Q68 - Vital Signs At a Glance Contract Report for 154229/0001 - December 2016

| Name or company name | Jonathan Lee |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 11/03/2009   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 14,500      |
|---|-------------|
| Carry forward general activity (UDA)        | 578         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £387,051.31 |

## **ACCESS\***

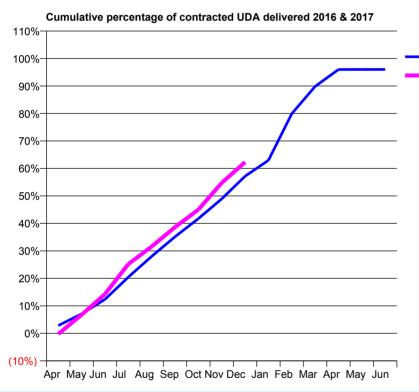




2016

2017

### **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |       |  |
|-----------|-----------------------------------|-------|--|
| Month     | 2016                              | 2017  |  |
| April     | 409                               | -38   |  |
| May       | 1,030                             | 981   |  |
| June      | 1,794                             | 2,070 |  |
| July      | 2,969                             | 3,653 |  |
| August    | 4,062                             | 4,579 |  |
| September | 5,097                             | 5,603 |  |
| October   | 6,053                             | 6,529 |  |
| November  | 7,095                             | 7,941 |  |
| December  | 8,287                             | 9,034 |  |
| January   | 9,131                             |       |  |
| February  | 11,590                            |       |  |
| March     | 13,029                            |       |  |
| April     | 13,918                            |       |  |
| May       | 13,921                            |       |  |
| June      | 13,922                            |       |  |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 193      | 1,845       | 10.5%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 515      | 3,684       | 14.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,041    | 1,845       | 56.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,831    | 3,684       | 49.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 465      | 5,159       | 9.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 5,159       | 0.8%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 5,159       | 0.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

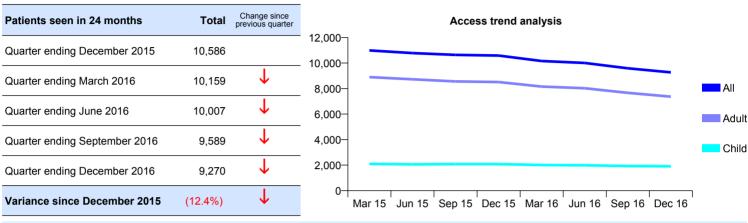


# Q68 - Vital Signs At a Glance Contract Report for 156329/0001 - December 2016

| Name or company name | Little London Dental Care Limited |
|----------------------|-----------------------------------|
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/01/2008                        |
| Contract end date    |                                   |

| 16/17 Contracted general activity (UDA)     | 37,500      |
|---|-------------|
| Carry forward general activity (UDA)        | 659         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £884,418.57 |

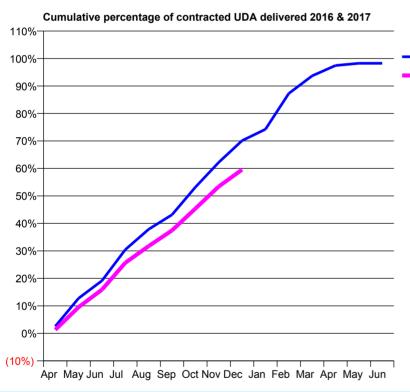
## **ACCESS\***



2016

2017

### **ACTIVITY**



|           | Adjusted Scheduled A | ctivity (UDA) |
|-----------|----------------------|---------------|
| Month     | 2016                 | 2017          |
| April     | 959                  | 482           |
| May       | 4,788                | 3,585         |
| June      | 7,180                | 5,961         |
| July      | 11,428               | 9,635         |
| August    | 14,200               | 11,908        |
| September | 16,185               | 14,045        |
| October   | 19,943               | 17,018        |
| November  | 23,328               | 20,037        |
| December  | 26,298               | 22,337        |
| January   | 27,838               |               |
| February  | 32,724               |               |
| March     | 35,131               |               |
| April     | 36,542               |               |
| May       | 36,838               |               |
| June      | 36,841               |               |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 123      | 1,949       | 6.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 927      | 7,322       | 12.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,125    | 1,949       | 57.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,377    | 7,322       | 59.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 409      | 8,484       | 4.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 162      | 8,484       | 1.9%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 174      | 8,484       | 2.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 12          | 83.3%    | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



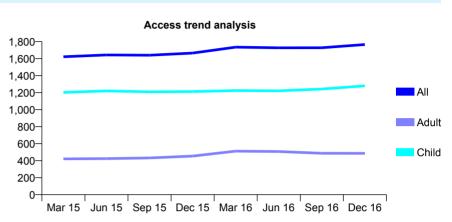
# Q68 - Vital Signs At a Glance Contract Report for 156981/0001 - December 2016

| Name or company name | Mr M Mawjee & Mr M Ali |
|----------------------|------------------------|
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/10/2008             |
| Contract end date    |                        |

| 16/17 Contracted general activity (UDA)     | 4,610       |
|---|-------------|
| Carry forward general activity (UDA)        | 181         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £102,460.68 |

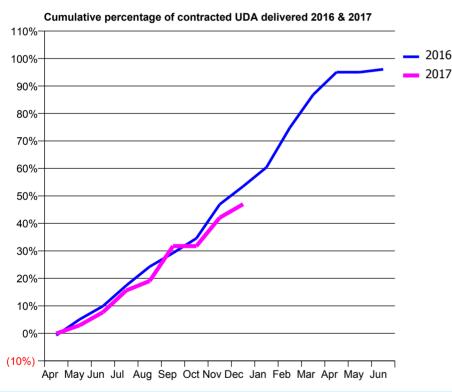
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,664 |                               |
| Quarter ending March 2016     | 1,734 | <b>1</b>                      |
| Quarter ending June 2016      | 1,726 | $\rightarrow$                 |
| Quarter ending September 2016 | 1,727 | $\rightarrow$                 |
| Quarter ending December 2016  | 1,764 | <b>↑</b>                      |
| Variance since December 2015  | 6.0%  | 1                             |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2016  | 2017  |
| April                             | -34   | -3    |
| May                               | 235   | 135   |
| June                              | 457   | 355   |
| July                              | 804   | 719   |
| August                            | 1,119 | 879   |
| September                         | 1,347 | 1,464 |
| October                           | 1,594 | 1,464 |
| November                          | 2,164 | 1,940 |
| December                          | 2,465 | 2,167 |
| January                           | 2,783 |       |
| February                          | 3,449 |       |
| March                             | 4,002 |       |
| April                             | 4,381 |       |
| May                               | 4,381 |       |
| June                              | 4,429 |       |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 1,383       | 4.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 47       | 327         | 14.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 890      | 1,383       | 64.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 175      | 327         | 53.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 48       | 1,574       | 3.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,574       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,574       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

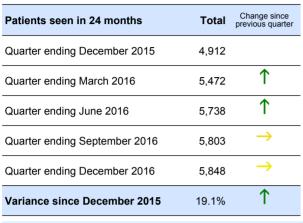


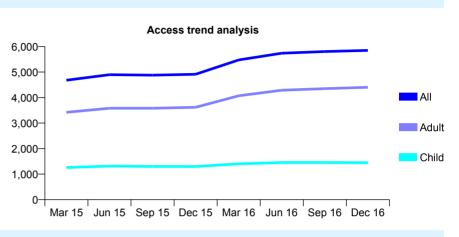
# Q68 - Vital Signs At a Glance Contract Report for 157163/0001 - December 2016

| Name or company name | Chichester Smiles Dental Practice Ltd |
|----------------------|---------------------------------------|
| Contract type name   | GDS Contract                          |
| Purpose of contract  | General                               |
| Contract start date  | 01/12/2007                            |
| Contract end date    |                                       |

| 16/17 Contracted general activity (UDA)     | 18,324      |
|---|-------------|
| Carry forward general activity (UDA)        | -123        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £508,480.67 |

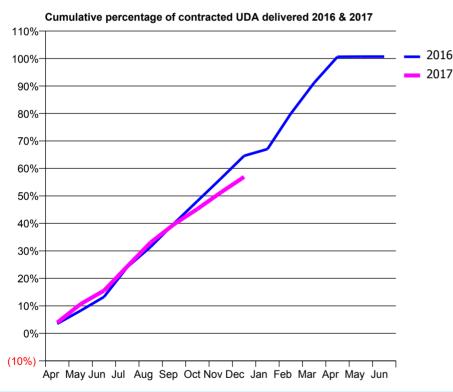
## **ACCESS\***





2016

### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |        |  |
|-----------------------------------|--------|--------|--|
| Month                             | 2016   | 2017   |  |
| April                             | 644    | 723    |  |
| May                               | 1,516  | 1,954  |  |
| June                              | 2,431  | 2,846  |  |
| July                              | 4,420  | 4,465  |  |
| August                            | 5,770  | 6,065  |  |
| September                         | 7,324  | 7,273  |  |
| October                           | 8,821  | 8,292  |  |
| November                          | 10,308 | 9,387  |  |
| December                          | 11,837 | 10,431 |  |
| January                           | 12,282 |        |  |
| February                          | 14,644 |        |  |
| March                             | 16,702 |        |  |
| April                             | 18,437 |        |  |
| May                               | 18,449 |        |  |
| June                              | 18,447 |        |  |
|                                   |        |        |  |

| <b>40</b> /12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 80       | 1,600       | 5.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 609      | 4,854       | 12.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,052    | 1,600       | 65.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,999    | 4,854       | 61.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 498      | 5,781       | 8.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 5,781       | 0.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 5,781       | 0.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 89.3% | 88.8%  | 88.8%   |



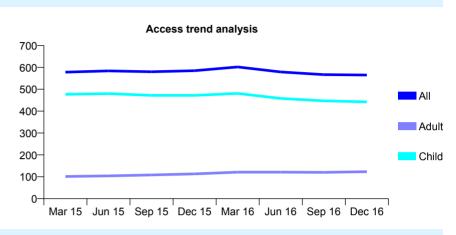
# Q68 - Vital Signs At a Glance Contract Report for 157430/0001 - December 2016

| Name or company name | Mr R Patel & Mr S Dhanoa |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 24/12/2010               |
| Contract end date    |                          |

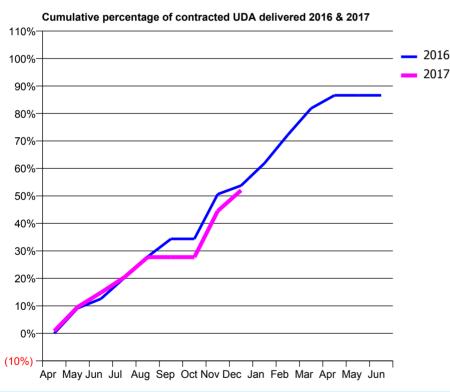
| 16/17 Contracted general activity (UDA)     | 1,400      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £32,590.50 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 585    |                               |
| Quarter ending March 2016     | 602    | 1                             |
| Quarter ending June 2016      | 579    | <b>→</b>                      |
| Quarter ending September 2016 | 567    | <b>→</b>                      |
| Quarter ending December 2016  | 565    | $\rightarrow$                 |
| Variance since December 2015  | (3.4%) | <b>\</b>                      |



## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |   |  |  |  |
|-----------------------------------|---|--|--|--|
| 2016                              | 2017  |  |  |  |
| 0                                 | 12  |  |  |  |
| 128                               | 134   |  |  |  |
| 176                               | 208   |  |  |  |
| 282                               | 286   |  |  |  |
| 391                               | 388   |  |  |  |
| 481                               | 388   |  |  |  |
| 481                               | 388   |  |  |  |
| 709                               | 623   |  |  |  |
| 753                               | 729   |  |  |  |
| 866                               |   |  |  |  |
| 1,011                             |   |  |  |  |
| 1,146                             |   |  |  |  |
| 1,212                             |   |  |  |  |
| 1,212                             |   |  |  |  |
| 1,212                             |   |  |  |  |
|                                   | 2016  0 128 176 282 391 481 481 709 753 866 1,011 1,146 1,212 1,212 |  |  |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 22       | 552         | 4.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 63          | 6.3%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 424      | 552         | 76.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 44       | 63          | 69.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 13       | 571         | 2.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 571         | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 571         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



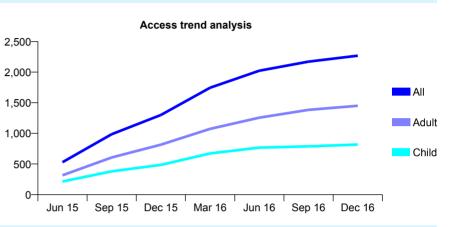
# Q68 - Vital Signs At a Glance Contract Report for 157538/0001 - December 2016

| Name or company name | Bewbush Dental Limited |
|----------------------|------------------------|
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2015             |
| Contract end date    |                        |

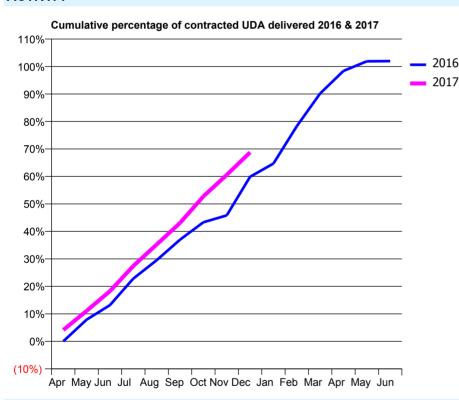
| 16/17 Contracted general activity (UDA)     | 5,265       |
|---|-------------|
| Carry forward general activity (UDA)        | -101        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £130,441.77 |

## **ACCESS\***





### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 1                        | 218        |
| May       | 408                      | 584        |
| June      | 680                      | 963        |
| July      | 1,180                    | 1,444      |
| August    | 1,524                    | 1,855      |
| September | 1,911                    | 2,268      |
| October   | 2,237                    | 2,777      |
| November  | 2,366                    | 3,190      |
| December  | 3,091                    | 3,620      |
| January   | 3,339                    |            |
| February  | 4,041                    |            |
| March     | 4,656                    |            |
| April     | 5,080                    |            |
| May       | 5,261                    |            |
| June      | 5,264                    |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 125      | 1,025       | 12.2%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 256      | 1,562       | 16.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 613      | 1,025       | 59.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 800      | 1,562       | 51.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 199      | 1,892       | 10.5%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,892       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,892       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |

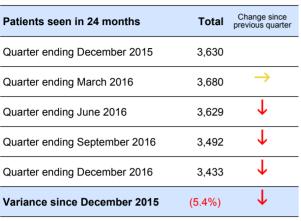


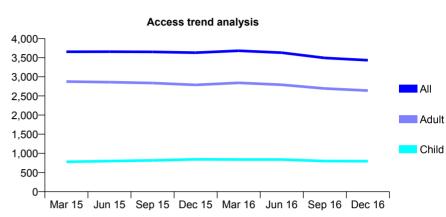
# Q68 - Vital Signs At a Glance Contract Report for 158275/0001 - December 2016

| Name or company name | Esmail Harunani and Murtaza Kanani |
|----------------------|------------------------------------|
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/10/2009                         |
| Contract end date    | _                                  |

| 16/17 Contracted general activity (UDA)     | 10,150      |
|---|-------------|
| Carry forward general activity (UDA)        | -96         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £239,990.01 |

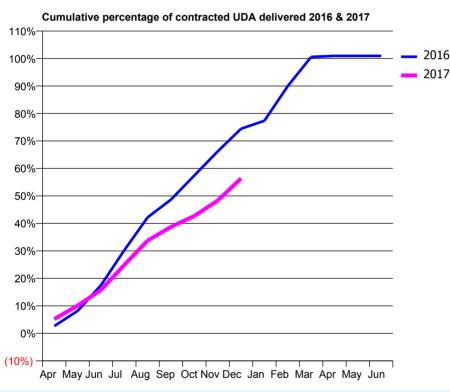
## **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 271                    | 528         |
| May       | 828                    | 1,023       |
| June      | 1,776                  | 1,601       |
| July      | 3,071                  | 2,525       |
| August    | 4,285                  | 3,428       |
| September | 4,942                  | 3,932       |
| October   | 5,830                  | 4,333       |
| November  | 6,722                  | 4,905       |
| December  | 7,555                  | 5,721       |
| January   | 7,851                  |             |
| February  | 9,132                  | _           |
| March     | 10,209                 |             |
| April     | 10,245                 |             |
| May       | 10,246                 |             |
| June      | 10,246                 |             |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 45       | 638         | 7.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 214      | 1,739       | 12.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 276      | 638         | 43.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 734      | 1,739       | 42.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 262      | 2,365       | 11.1%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 2,365       | 1.8%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 44       | 2,365       | 1.9%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |

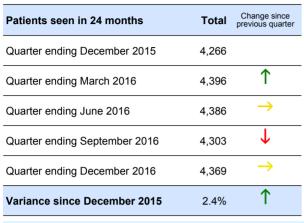


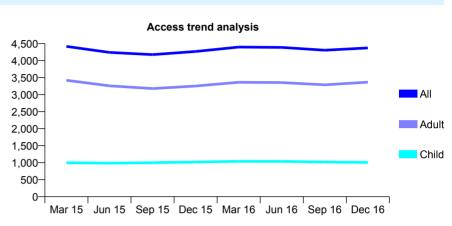
# Q68 - Vital Signs At a Glance Contract Report for 158275/0002 - December 2016

| Name or company name | Esmail Harunani and Murtaza Kanani |
|----------------------|------------------------------------|
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/10/2009                         |
| Contract end date    | _                                  |

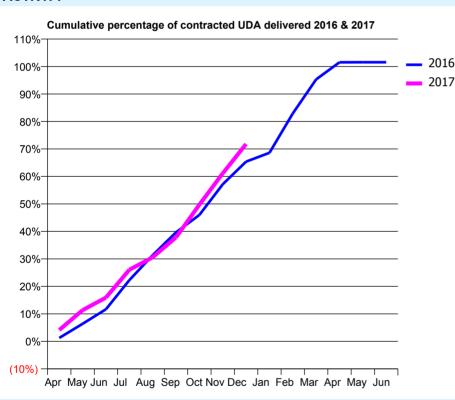
| 16/17 Contracted general activity (UDA)     | 13,900      |
|---|-------------|
| Carry forward general activity (UDA)        | -213        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £326,933.91 |

## **ACCESS\***





### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |       |  |  |
|-----------------------------------|--------|-------|--|--|
| Month                             | 2016   | 2017  |  |  |
| April                             | 174    | 577   |  |  |
| May                               | 890    | 1,580 |  |  |
| June                              | 1,625  | 2,213 |  |  |
| July                              | 3,095  | 3,622 |  |  |
| August                            | 4,357  | 4,253 |  |  |
| September                         | 5,512  | 5,260 |  |  |
| October                           | 6,392  | 6,914 |  |  |
| November                          | 7,941  | 8,495 |  |  |
| December                          | 9,088  | 9,979 |  |  |
| January                           | 9,534  |       |  |  |
| February                          | 11,525 |       |  |  |
| March                             | 13,247 |       |  |  |
| April                             | 14,110 |       |  |  |
| May                               | 14,113 |       |  |  |
| June                              | 14,113 |       |  |  |
|                                   |        |       |  |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 983         | 5.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 563      | 3,384       | 16.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 565      | 983         | 57.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,761    | 3,384       | 52.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 449      | 3,664       | 12.3%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 3,664       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 3,664       | 0.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 9           | N/A      | 89.3% | 88.8%  | 88.8%   |

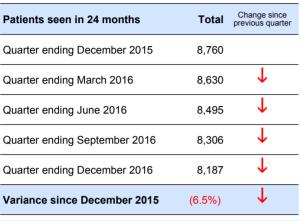


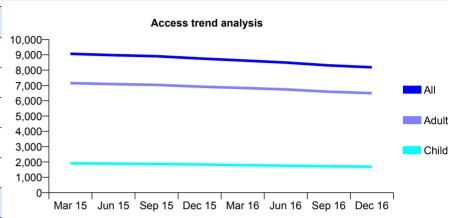
# Q68 - Vital Signs At a Glance Contract Report for 160237/0001 - December 2016

| Name or company name | Five Rivers Dental Ltd |
|----------------------|------------------------|
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/10/2008             |
| Contract end date    |                        |

| 16/17 Contracted general activity (UDA)     | 22,127      |
|---|-------------|
| Carry forward general activity (UDA)        | -443        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £593,274.88 |

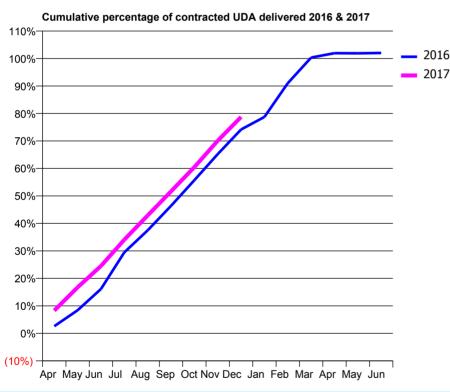
## **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 575                   | 1,831        |
| May       | 1,860                 | 3,706        |
| June      | 3,572                 | 5,427        |
| July      | 6,521                 | 7,540        |
| August    | 8,292                 | 9,490        |
| September | 10,263                | 11,431       |
| October   | 12,329                | 13,382       |
| November  | 14,432                | 15,502       |
| December  | 16,413                | 17,420       |
| January   | 17,422                |              |
| February  | 20,137                |              |
| March     | 22,200                |              |
| April     | 22,557                |              |
| May       | 22,546                |              |
| June      | 22,571                |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 116      | 2,185       | 5.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,012    | 7,718       | 13.1%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,568    | 2,185       | 71.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,781    | 7,718       | 61.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 530      | 9,715       | 5.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 45       | 9,715       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 154      | 9,715       | 1.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 14       | 16          | 87.5%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 16          | 87.5%    | 89.3% | 88.8%  | 88.8%   |

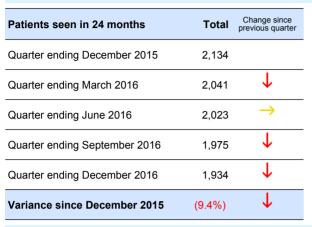


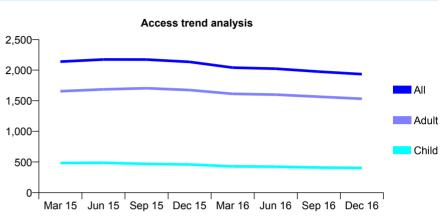
# Q68 - Vital Signs At a Glance Contract Report for 160237/0002 - December 2016

| Name or company name | Five Rivers Dental Ltd |
|----------------------|------------------------|
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/10/2008             |
| Contract end date    |                        |

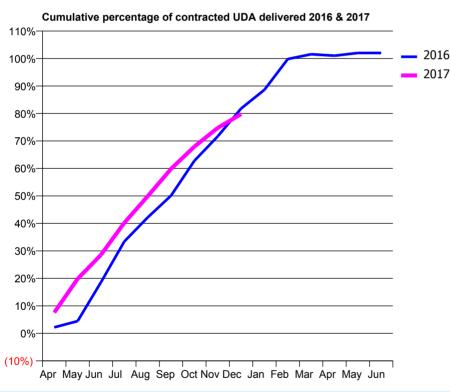
| 16/17 Contracted general activity (UDA)     | 4,800       |
|---|-------------|
| Carry forward general activity (UDA)        | -96         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £133,659.43 |

### **ACCESS\***





## **ACTIVITY**



| Adjusted Scheduled Activ | vity (UDA)  |
|--------------------------|---|
| 2016                     | 2017  |
| 106                      | 364   |
| 214                      | 952   |
| 893                      | 1,372   |
| 1,605                    | 1,930   |
| 2,024                    | 2,394   |
| 2,405                    | 2,872   |
| 3,014                    | 3,261   |
| 3,440                    | 3,588   |
| 3,926                    | 3,828   |
| 4,254                    |   |
| 4,791                    |   |
| 4,874                    |   |
| 4,848                    |   |
| 4,896                    |   |
| 4,896                    |   |
|                          | 2016  106 214 893 1,605 2,024 2,405 3,014 3,440 3,926 4,254 4,791 4,874 4,848 4,896 |

## **QUALITY**

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 465         | 5.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 176      | 1,694       | 10.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 275      | 465         | 59.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 988      | 1,694       | 58.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 162      | 2,144       | 7.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 2,144       | 0.9%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 2,144       | 0.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 89.3% | 88.8%  | 88.8%   |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



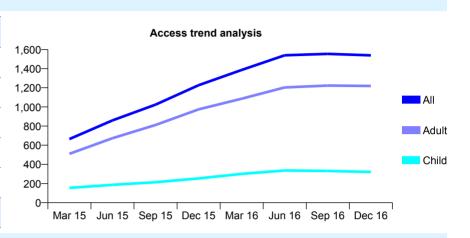
# Q68 - Vital Signs At a Glance Contract Report for 160482/0001 - December 2016

| Name or company name | Mr W Clinton, Mr Y Noorani and Miss M No |
|----------------------|--|
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/11/2014                               |
| Contract end date    |  |

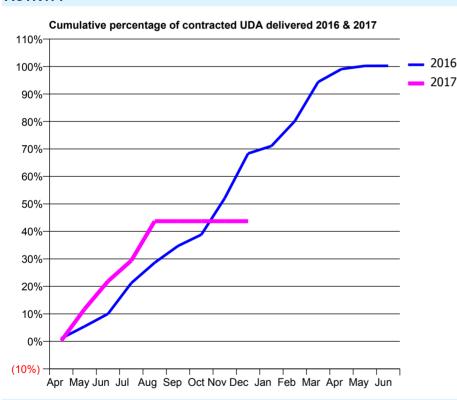
| 16/17 Contracted general activity (UDA)     | 6,187       |
|---|-------------|
| Carry forward general activity (UDA)        | -15         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £141,113.84 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,227 |                               |
| Quarter ending March 2016     | 1,386 | 1                             |
| Quarter ending June 2016      | 1,540 | <b>1</b>                      |
| Quarter ending September 2016 | 1,554 | $\rightarrow$                 |
| Quarter ending December 2016  | 1,539 | $\rightarrow$                 |
| Variance since December 2015  | 25.4% | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 66                       | 15        |
| May       | 338                      | 730       |
| June      | 619                      | 1,352     |
| July      | 1,312                    | 1,820     |
| August    | 1,771                    | 2,705     |
| September | 2,148                    | 2,705     |
| October   | 2,403                    | 2,705     |
| November  | 3,222                    | 2,705     |
| December  | 4,229                    | 2,705     |
| January   | 4,397                    |           |
| February  | 4,957                    |           |
| March     | 5,838                    |           |
| April     | 6,130                    |           |
| May       | 6,201                    |           |
| June      | 6,202                    |           |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 48       | 244         | 19.7%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 269      | 894         | 30.1%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 97       | 244         | 39.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 363      | 894         | 40.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 231      | 1,009       | 22.9%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 1,009       | 1.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 1,009       | 0.9%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

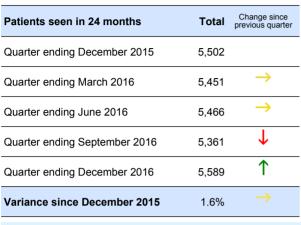


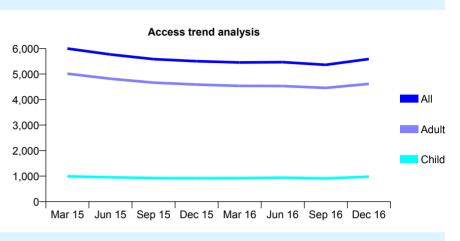
# Q68 - Vital Signs At a Glance Contract Report for 161098/0001 - December 2016

| Name or company name | Mr A Fridmann and Mr A Pangotra |
|----------------------|---------------------------------|
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 17/12/2012                      |
| Contract end date    |                                 |

| 16/17 Contracted general activity (UDA)     | 18,150      |
|---|-------------|
| Carry forward general activity (UDA)        | -359        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £535.561.29 |

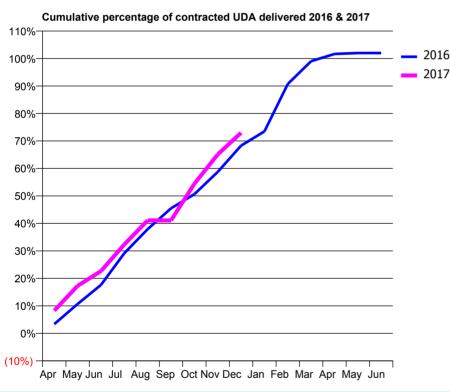
## **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 612                    | 1,499        |
| May       | 1,940                  | 3,136        |
| June      | 3,199                  | 4,112        |
| July      | 5,293                  | 5,871        |
| August    | 6,884                  | 7,457        |
| September | 8,256                  | 7,457        |
| October   | 9,191                  | 9,878        |
| November  | 10,663                 | 11,813       |
| December  | 12,396                 | 13,245       |
| January   | 13,334                 |              |
| February  | 16,467                 | _            |
| March     | 17,974                 |              |
| April     | 18,449                 |              |
| May       | 18,509                 |              |
| June      | 18,509                 |              |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 98       | 1,160       | 8.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 808      | 4,934       | 16.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 635      | 1,160       | 54.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,430    | 4,934       | 49.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 340      | 5,862       | 5.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 5,862       | 0.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 249      | 5,862       | 4.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 14       | 16          | 87.5%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 16          | 87.5%    | 89.3% | 88.8%  | 88.8%   |

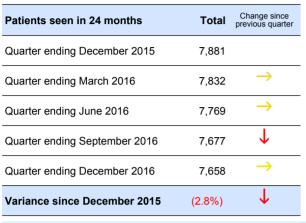


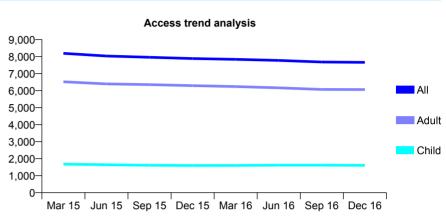
# Q68 - Vital Signs At a Glance Contract Report for 161322/0001 - December 2016

| Name or company name | NORTH LAINES DENTAL PRACTICE |
|----------------------|------------------------------|
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2008                   |
| Contract end date    |                              |

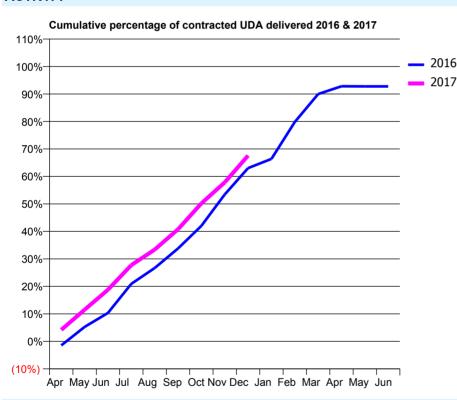
| 16/17 Contracted general activity (UDA)     | 25,769      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £731,429.80 |

## **ACCESS\***





### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | -382                    | 1,082      |
| May       | 1,355                   | 2,967      |
| June      | 2,666                   | 4,841      |
| July      | 5,391                   | 7,153      |
| August    | 6,876                   | 8,603      |
| September | 8,706                   | 10,506     |
| October   | 10,826                  | 12,934     |
| November  | 13,774                  | 14,903     |
| December  | 16,244                  | 17,417     |
| January   | 17,107                  |            |
| February  | 20,564                  |            |
| March     | 23,185                  |            |
| April     | 23,915                  |            |
| May       | 23,905                  |            |
| June      | 23,905                  |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 187      | 1,677       | 11.2%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,473    | 6,071       | 24.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 896      | 1,677       | 53.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,433    | 6,071       | 40.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,263    | 7,428       | 17.0%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 107      | 7,428       | 1.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 103      | 7,428       | 1.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 11          | 100.0%   | 89.3% | 88.8%  | 88.8%   |



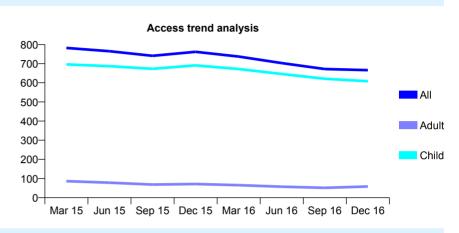
# Q68 - Vital Signs At a Glance Contract Report for 162108/0001 - December 2016

| Name or company name | Mr M Clery and Ms R Amlani |
|----------------------|----------------------------|
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2010                 |
| Contract end date    |                            |

| 16/17 Contracted general activity (UDA)     | 1,170      |
|---|------------|
| Carry forward general activity (UDA)        | -23        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £29,804.31 |

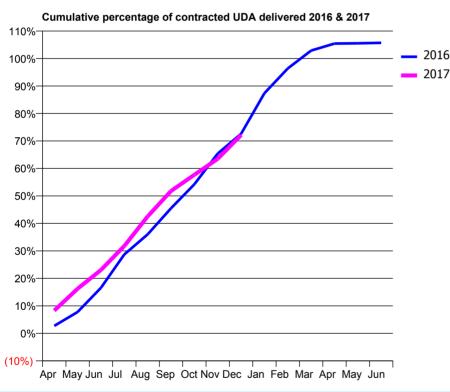
## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 762     |                               |
| Quarter ending March 2016     | 737     | <b>1</b>                      |
| Quarter ending June 2016      | 703     | <b>↓</b>                      |
| Quarter ending September 2016 | 672     | <b>↓</b>                      |
| Quarter ending December 2016  | 666     | $\rightarrow$                 |
| Variance since December 2015  | (12.6%) | <b>1</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 32                       | 97        |
| May       | 91                       | 190       |
| June      | 194                      | 270       |
| July      | 336                      | 372       |
| August    | 421                      | 498       |
| September | 532                      | 606       |
| October   | 635                      | 675       |
| November  | 765                      | 743       |
| December  | 849                      | 844       |
| January   | 1,022                    |           |
| February  | 1,128                    |           |
| March     | 1,204                    |           |
| April     | 1,234                    |           |
| May       | 1,235                    |           |
| June      | 1,237                    |           |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 684         | 3.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 21          | 4.8%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 469      | 684         | 68.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 15       | 21          | 71.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 659         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 659         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 659         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



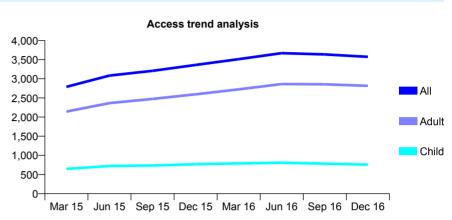
# Q68 - Vital Signs At a Glance Contract Report for 162434/0001 - December 2016

| Name or company name | Mr A Eyrumlu, Mr M Eyrumlu & Mr M Darat |
|----------------------|---|
| Contract type name   | GDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 01/08/2014                              |
| Contract end date    |   |

| 16/17 Contracted general activity (UDA)     | 13,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 275         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £359,336.64 |

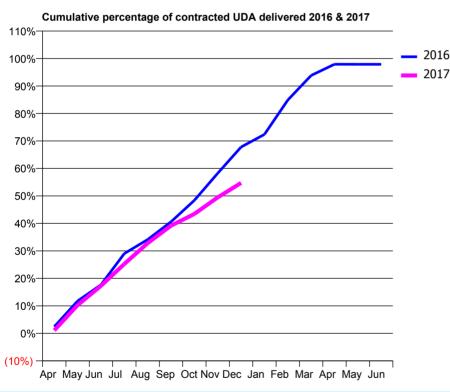
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 3,362 |                               |
| Quarter ending March 2016     | 3,513 | <b>1</b>                      |
| Quarter ending June 2016      | 3,670 | 1                             |
| Quarter ending September 2016 | 3,637 | $\rightarrow$                 |
| Quarter ending December 2016  | 3,574 | <b>1</b>                      |
| Variance since December 2015  | 6.3%  | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |       |  |  |
|-----------|-----------------------------------|-------|--|--|
| Month     | 2016                              | 2017  |  |  |
| April     | 317                               | 141   |  |  |
| May       | 1,533                             | 1,335 |  |  |
| June      | 2,298                             | 2,249 |  |  |
| July      | 3,773                             | 3,284 |  |  |
| August    | 4,438                             | 4,267 |  |  |
| September | 5,277                             | 5,092 |  |  |
| October   | 6,293                             | 5,649 |  |  |
| November  | 7,572                             | 6,430 |  |  |
| December  | 8,813                             | 7,116 |  |  |
| January   | 9,410                             |       |  |  |
| February  | 11,034                            |       |  |  |
| March     | 12,196                            |       |  |  |
| April     | 12,727                            |       |  |  |
| May       | 12,724                            |       |  |  |
| June      | 12,725                            |       |  |  |
|           |                                   |       |  |  |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 663         | 5.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 319      | 2,651       | 12.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 410      | 663         | 61.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,529    | 2,651       | 57.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 182      | 3,121       | 5.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 3,121       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 77       | 3,121       | 2.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 14          | 92.9%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 14          | 92.9%    | 89.3% | 88.8%  | 88.8%   |



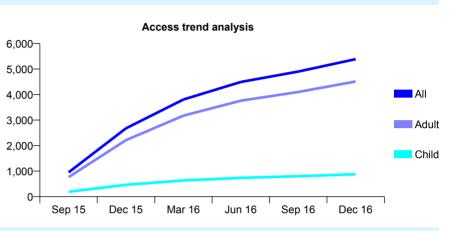
# Q68 - Vital Signs At a Glance Contract Report for 162531/0001 - December 2016

| Name or company name | The Dental Surgery Partnership |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/08/2015                     |
| Contract end date    |                                |

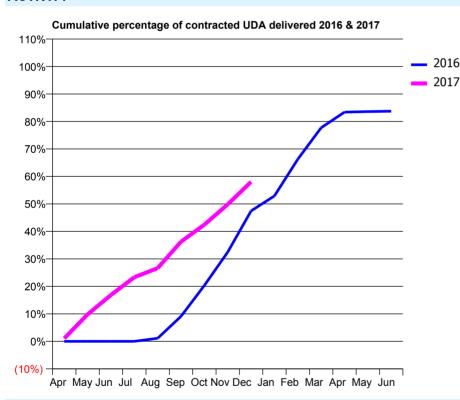
| 16/17 Contracted general activity (UDA)     | 21,012      |
|---|-------------|
| Carry forward general activity (UDA)        | 739         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £539.690.44 |

## **ACCESS\***





## **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |        |  |  |
|-----------|-----------------------------------|--------|--|--|
| Month     | 2016                              | 2017   |  |  |
| April     | 0                                 | 227    |  |  |
| May       | 0                                 | 2,064  |  |  |
| June      | 0                                 | 3,545  |  |  |
| July      | 0                                 | 4,904  |  |  |
| August    | 158                               | 5,595  |  |  |
| September | 1,276                             | 7,620  |  |  |
| October   | 2,852                             | 8,918  |  |  |
| November  | 4,552                             | 10,470 |  |  |
| December  | 6,647                             | 12,194 |  |  |
| January   | 7,413                             |        |  |  |
| February  | 9,283                             |        |  |  |
| March     | 10,886                            |        |  |  |
| April     | 11,683                            |        |  |  |
| May       | 11,710                            |        |  |  |
| June      | 11,730                            |        |  |  |
|           |                                   |        |  |  |

| <b>40</b> 7 (201)   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 978         | 6.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 845      | 5,098       | 16.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 494      | 978         | 50.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,297    | 5,098       | 45.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 455      | 5,716       | 8.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 5,716       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 177      | 5,716       | 3.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 10          | 80.0%    | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



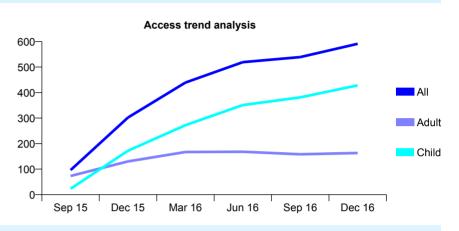
# Q68 - Vital Signs At a Glance Contract Report for 162639/0001 - December 2016

| Name or company name | Mr J Bethune and Mr M Seifouri |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/09/2015                     |
| Contract end date    |                                |

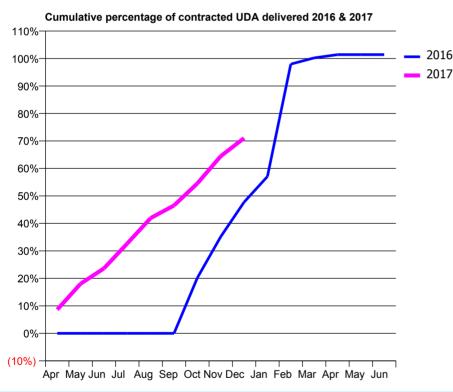
| 16/17 Contracted general activity (UDA)     | 1,434      |
|---|------------|
| Carry forward general activity (UDA)        | -20        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £32.704.48 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 302   |                               |
| Quarter ending March 2016     | 439   | 1                             |
| Quarter ending June 2016      | 519   | <b>1</b>                      |
| Quarter ending September 2016 | 539   | <b>1</b>                      |
| Quarter ending December 2016  | 591   | 1                             |
| Variance since December 2015  | 95.7% | 1                             |



## **ACTIVITY**



|           | Adjusted Schedule | ed Activity (UDA) |
|-----------|-------------------|-------------------|
| Month     | 2016              | 2017              |
| April     | 0                 | 124               |
| May       | 0                 | 259               |
| June      | 0                 | 339               |
| July      | 0                 | 469               |
| August    | 0                 | 601               |
| September | 0                 | 667               |
| October   | 169               | 782               |
| November  | 294               | 924               |
| December  | 400               | 1,018             |
| January   | 478               |                   |
| February  | 820               |                   |
| March     | 839               |                   |
| April     | 849               |                   |
| May       | 849               |                   |
| June      | 849               |                   |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 537         | 2.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 139         | 4.3%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 275      | 537         | 51.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 33       | 139         | 23.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 672         | 0.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 672         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 672         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



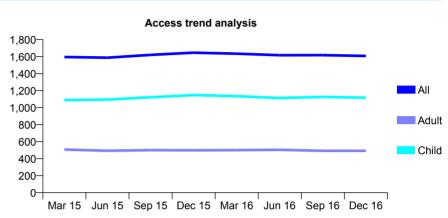
# Q68 - Vital Signs At a Glance Contract Report for 163430/0001 - December 2016

| Name or company name | Ashley Dental Ltd |
|----------------------|-------------------|
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2013        |
| Contract end date    |                   |

| 16/17 Contracted general activity (UDA)     | 3,896      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £96,250.73 |

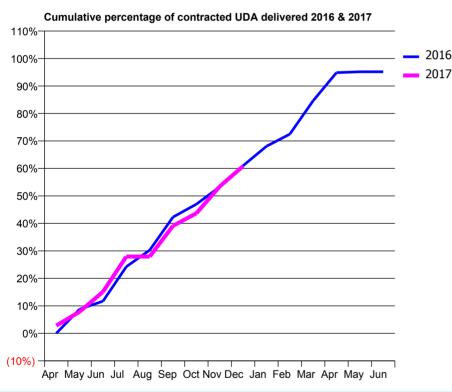
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 1,645  |                               |
| Quarter ending March 2016     | 1,633  | $\rightarrow$                 |
| Quarter ending June 2016      | 1,615  | <b>1</b>                      |
| Quarter ending September 2016 | 1,616  | $\rightarrow$                 |
| Quarter ending December 2016  | 1,607  | $\rightarrow$                 |
| Variance since December 2015  | (2.3%) | <b>1</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 0                        | 110       |
| May       | 343                      | 307       |
| June      | 456                      | 590       |
| July      | 945                      | 1,088     |
| August    | 1,180                    | 1,088     |
| September | 1,649                    | 1,524     |
| October   | 1,831                    | 1,702     |
| November  | 2,077                    | 2,082     |
| December  | 2,376                    | 2,370     |
| January   | 2,651                    |           |
| February  | 2,823                    |           |
| March     | 3,297                    |           |
| April     | 3,696                    |           |
| May       | 3,708                    |           |
| June      | 3,708                    |           |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 66       | 1,101       | 6.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 72       | 407         | 17.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 531      | 1,101       | 48.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 194      | 407         | 47.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 33       | 1,339       | 2.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,339       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 30       | 1,339       | 2.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

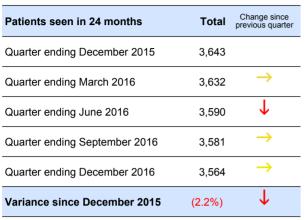


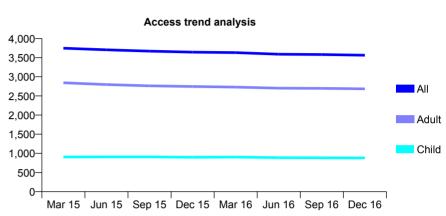
# Q68 - Vital Signs At a Glance Contract Report for 164550/0001 - December 2016

| Name or company name | Mr R Pant & Mrs R Pant |
|----------------------|------------------------|
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2012             |
| Contract end date    |                        |

| 16/17 Contracted general activity (UDA)     | 13,273      |
|---|-------------|
| Carry forward general activity (UDA)        | -23         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £405,810.96 |

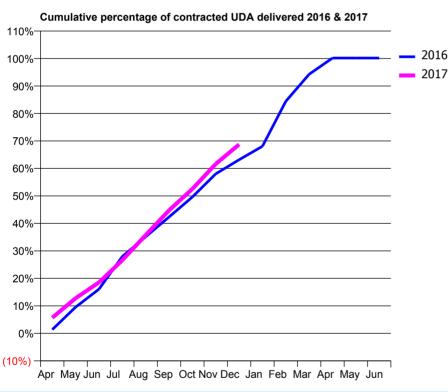
## **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 181                      | 755        |
| May       | 1,269                    | 1,700      |
| June      | 2,133                    | 2,459      |
| July      | 3,712                    | 3,533      |
| August    | 4,661                    | 4,745      |
| September | 5,619                    | 5,938      |
| October   | 6,586                    | 6,976      |
| November  | 7,704                    | 8,178      |
| December  | 8,383                    | 9,123      |
| January   | 9,032                    |            |
| February  | 11,205                   |            |
| March     | 12,512                   |            |
| April     | 13,295                   |            |
| May       | 13,296                   |            |
| June      | 13,296                   |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 45       | 1,163       | 3.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 340      | 3,546       | 9.6%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 876      | 1,163       | 75.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,747    | 3,546       | 77.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 236      | 4,413       | 5.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 45       | 4,413       | 1.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 4,413       | 0.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

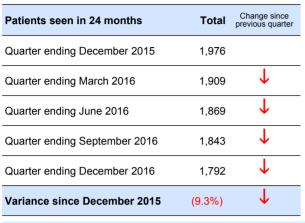


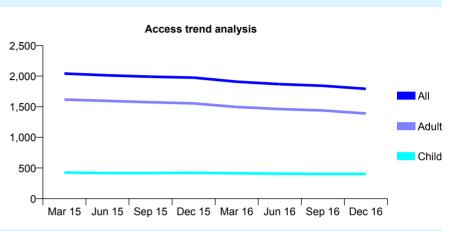
# Q68 - Vital Signs At a Glance Contract Report for 164747/0001 - December 2016

| Name or company name | Ferring Dental Practice Ltd |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/11/2011                  |
| Contract end date    |                             |

| 16/17 Contracted general activity (UDA)     | 5,726       |
|---|-------------|
| Carry forward general activity (UDA)        | 172         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £139,992.89 |

## **ACCESS\***

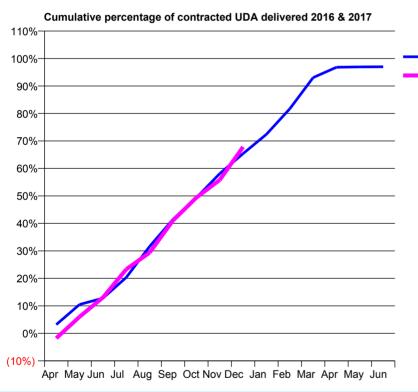




2016

2017

### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 183                     | -103       |
| May       | 603                     | 346        |
| June      | 733                     | 748        |
| July      | 1,166                   | 1,336      |
| August    | 1,813                   | 1,683      |
| September | 2,375                   | 2,351      |
| October   | 2,827                   | 2,829      |
| November  | 3,327                   | 3,195      |
| December  | 3,744                   | 3,884      |
| January   | 4,146                   |            |
| February  | 4,678                   | _          |
| March     | 5,328                   |            |
| April     | 5,544                   |            |
| May       | 5,551                   |            |
| June      | 5,554                   |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 351         | 4.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 221      | 1,437       | 15.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 162      | 351         | 46.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 743      | 1,437       | 51.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 166      | 1,680       | 9.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 1,680       | 0.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 1,680       | 1.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



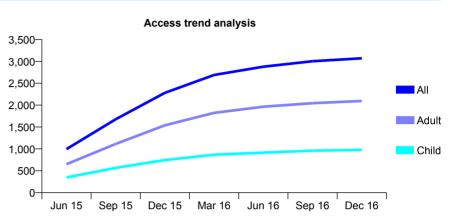
# Q68 - Vital Signs At a Glance Contract Report for 165786/0001 - December 2016

| Name or company name | Mr A Mykoniatis and Mr S Kolonidis |
|----------------------|------------------------------------|
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 06/04/2015                         |
| Contract end date    |                                    |

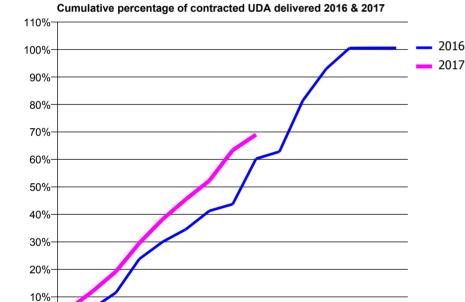
| 16/17 Contracted general activity (UDA)     | 12,500      |
|---|-------------|
| Carry forward general activity (UDA)        | -162        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £289,764.81 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 2,281 |                               |
| Quarter ending March 2016     | 2,690 | <b>1</b>                      |
| Quarter ending June 2016      | 2,878 | <b>↑</b>                      |
| Quarter ending September 2016 | 3,003 | <b>↑</b>                      |
| Quarter ending December 2016  | 3,071 | <b>↑</b>                      |
| Variance since December 2015  | 34.6% | 1                             |



## **ACTIVITY**



Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun

|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 0                       | 701        |
| May       | 721                     | 1,503      |
| June      | 1,425                   | 2,405      |
| July      | 2,934                   | 3,697      |
| August    | 3,704                   | 4,782      |
| September | 4,268                   | 5,692      |
| October   | 5,090                   | 6,536      |
| November  | 5,392                   | 7,922      |
| December  | 7,432                   | 8,629      |
| January   | 7,748                   |            |
| February  | 10,035                  |            |
| March     | 11,459                  |            |
| April     | 12,394                  |            |
| May       | 12,399                  |            |
| June      | 12,399                  |            |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 97       | 1,187       | 8.2%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 362      | 2,519       | 14.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 768      | 1,187       | 64.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,569    | 2,519       | 62.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 351      | 3,423       | 10.3%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 3,423       | 0.9%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 3,423       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



Adult

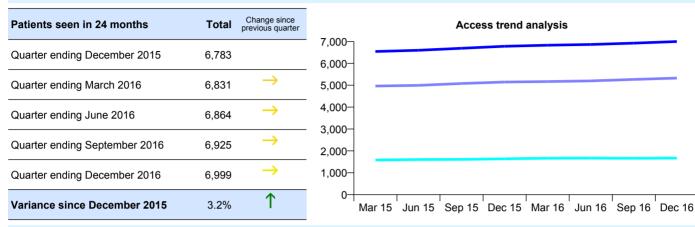
Child

# Q68 - Vital Signs At a Glance Contract Report for 166030/0001 - December 2016

| Name or company name | Cranleigh Practice Ltd |
|----------------------|------------------------|
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2008             |
| Contract end date    |                        |

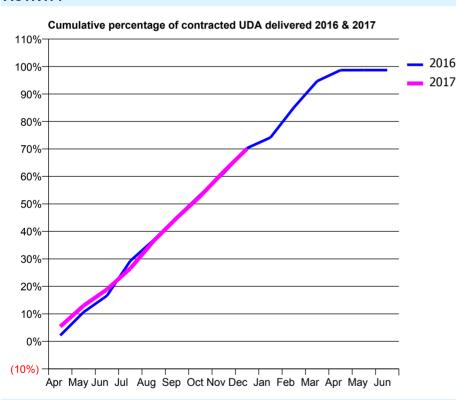
| 16/17 Contracted general activity (UDA)     | 18,581      |
|---|-------------|
| Carry forward general activity (UDA)        | 246         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £487,667.19 |

## **ACCESS\***



2016

### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 402                    | 999          |
| May       | 1,976                  | 2,417        |
| June      | 3,086                  | 3,511        |
| July      | 5,439                  | 4,932        |
| August    | 6,851                  | 6,790        |
| September | 8,405                  | 8,360        |
| October   | 9,909                  | 9,820        |
| November  | 11,375                 | 11,480       |
| December  | 13,064                 | 13,025       |
| January   | 13,777                 |              |
| February  | 15,800                 | _            |
| March     | 17,594                 |              |
| April     | 18,334                 |              |
| May       | 18,335                 |              |
| June      | 18,335                 |              |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 68       | 1,763       | 3.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 593      | 5,777       | 10.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,098    | 1,763       | 62.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,599    | 5,777       | 62.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 445      | 7,154       | 6.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 7,154       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 72       | 7,154       | 1.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |



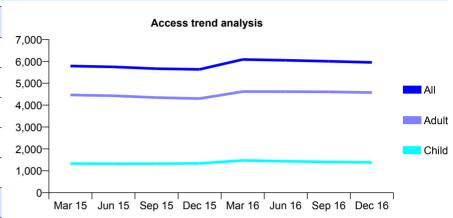
# Q68 - Vital Signs At a Glance Contract Report for 166782/0001 - December 2016

| Name or company name | Alfa Dental Ltd |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/08/2007      |
| Contract end date    |                 |

| 16/17 Contracted general activity (UDA)     | 20,646      |
|---|-------------|
| Carry forward general activity (UDA)        | 115         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £630,923.57 |

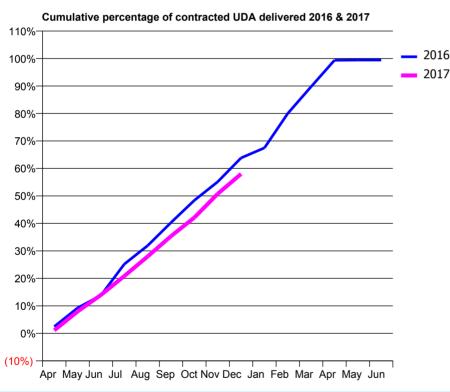
## **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 511                   | 229           |
| May       | 1,913                 | 1,648         |
| June      | 2,860                 | 2,889         |
| July      | 5,202                 | 4,306         |
| August    | 6,589                 | 5,779         |
| September | 8,323                 | 7,300         |
| October   | 9,993                 | 8,701         |
| November  | 11,388                | 10,483        |
| December  | 13,181                | 11,976        |
| January   | 13,929                |               |
| February  | 16,523                |               |
| March     | 18,530                |               |
| April     | 20,514                |               |
| May       | 20,530                |               |
| June      | 20,531                |               |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 97       | 1,144       | 8.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 675      | 3,713       | 18.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 396      | 1,144       | 34.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 965      | 3,713       | 26.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 736      | 4,317       | 17.0%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 4,317       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 57       | 4,317       | 1.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 12          | 83.3%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 12          | 75.0%    | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

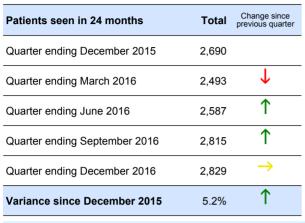


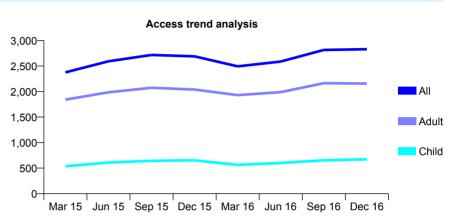
# Q68 - Vital Signs At a Glance Contract Report for 166782/0002 - December 2016

| Name or company name | Alfa Dental Ltd |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/08/2007      |
| Contract end date    |                 |

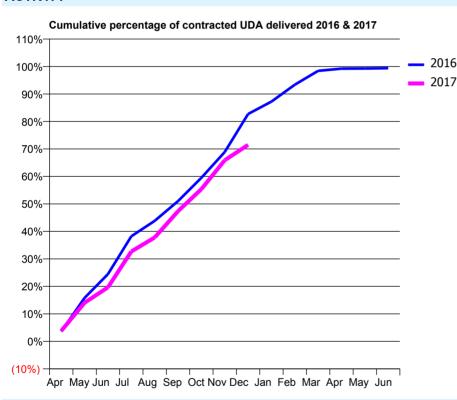
| 16/17 Contracted general activity (UDA)     | 9,694       |
|---|-------------|
| Carry forward general activity (UDA)        | 59          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £415,480.38 |

## **ACCESS\***





### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 351                     | 371        |
| May       | 1,536                   | 1,362      |
| June      | 2,373                   | 1,907      |
| July      | 3,706                   | 3,169      |
| August    | 4,249                   | 3,664      |
| September | 4,946                   | 4,591      |
| October   | 5,769                   | 5,369      |
| November  | 6,678                   | 6,388      |
| December  | 8,017                   | 6,929      |
| January   | 8,456                   |            |
| February  | 9,052                   |            |
| March     | 9,541                   |            |
| April     | 9,617                   |            |
| May       | 9,622                   |            |
| June      | 9,635                   |            |
|           |                         |            |

| Q0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 655         | 7.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 287      | 1,996       | 14.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 179      | 655         | 27.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 488      | 1,996       | 24.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 297      | 2,593       | 11.5%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,593       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 2,593       | 0.7%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

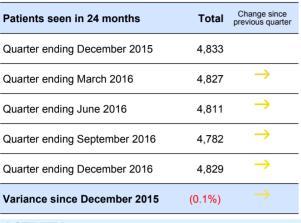


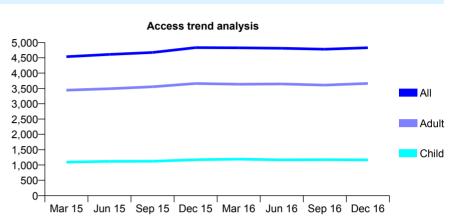
# Q68 - Vital Signs At a Glance Contract Report for 166960/0001 - December 2016

| Name or company name | Dumbledore Dental Care Ltd |
|----------------------|----------------------------|
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2008                 |
| Contract end date    |                            |

| 16/17 Contracted general activity (UDA)     | 13,000      |
|---|-------------|
| Carry forward general activity (UDA)        | -260        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £338,633.35 |

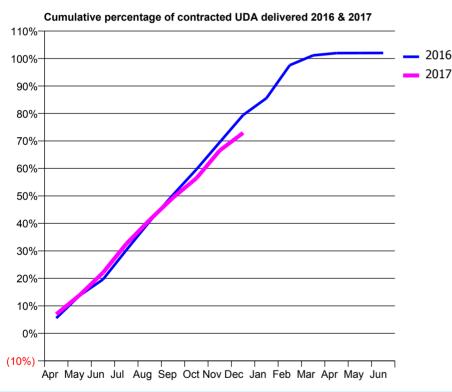
## **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 720                     | 907         |
| May       | 1,792                   | 1,809       |
| June      | 2,552                   | 2,870       |
| July      | 3,940                   | 4,236       |
| August    | 5,293                   | 5,368       |
| September | 6,553                   | 6,419       |
| October   | 7,753                   | 7,336       |
| November  | 9,040                   | 8,647       |
| December  | 10,324                  | 9,481       |
| January   | 11,123                  |             |
| February  | 12,684                  | _           |
| March     | 13,147                  |             |
| April     | 13,254                  |             |
| May       | 13,256                  |             |
| June      | 13,260                  |             |

| <b>40</b> 7 (201)   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 1,093       | 4.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 411      | 3,299       | 12.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 659      | 1,093       | 60.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,390    | 3,299       | 42.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 476      | 4,328       | 11.0%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 4,328       | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 33       | 4,328       | 0.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 31       | 36          | 86.1%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 28       | 36          | 77.8%    | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.

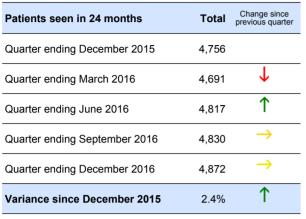


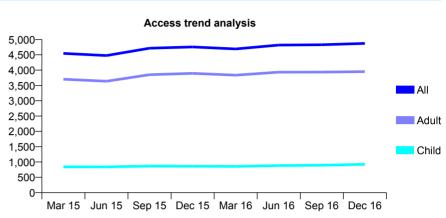
# Q68 - Vital Signs At a Glance Contract Report for 167525/0001 - December 2016

| Name or company name | Brunswick Practice Ltd |
|----------------------|------------------------|
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/08/2007             |
| Contract end date    |                        |

| 16/17 Contracted general activity (UDA)     | 14,742      |
|---|-------------|
| Carry forward general activity (UDA)        | -162        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £467,041.05 |

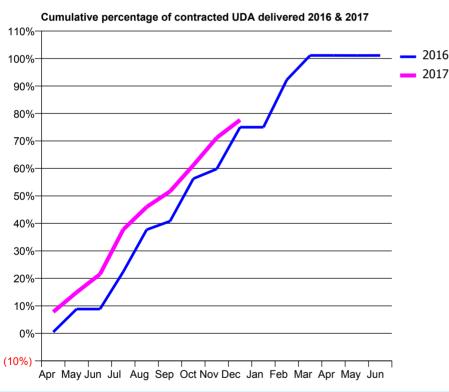
## **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 72                     | 1,150        |
| May       | 1,305                  | 2,203        |
| June      | 1,305                  | 3,172        |
| July      | 3,312                  | 5,571        |
| August    | 5,561                  | 6,781        |
| September | 6,017                  | 7,614        |
| October   | 8,298                  | 9,020        |
| November  | 8,817                  | 10,491       |
| December  | 11,058                 | 11,446       |
| January   | 11,058                 |              |
| February  | 13,595                 |              |
| March     | 14,906                 |              |
| April     | 14,906                 |              |
| May       | 14,903                 |              |
| June      | 14,904                 |              |

| 401-1-11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 79       | 734         | 10.8%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 446      | 2,928       | 15.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 150      | 734         | 20.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 662      | 2,928       | 22.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 462      | 3,657       | 12.6%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 3,657       | 0.9%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 63       | 3,657       | 1.7%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.



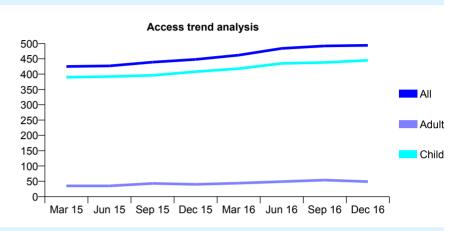
# Q68 - Vital Signs At a Glance Contract Report for 167835/0001 - December 2016

| Name or company name | MDS Dental Care |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/09/2009      |
| Contract end date    |                 |

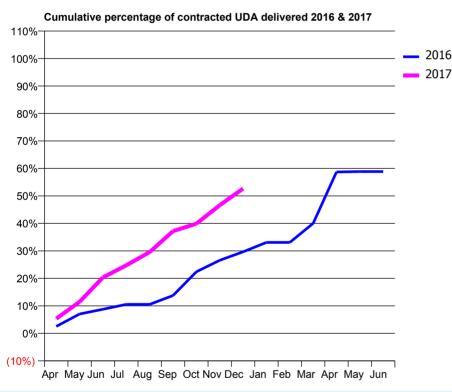
| 16/17 Contracted general activity (UDA)     | 1,460      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £50,196.89 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 448   |                               |
| Quarter ending March 2016     | 462   | 1                             |
| Quarter ending June 2016      | 484   | <b>1</b>                      |
| Quarter ending September 2016 | 492   | $\rightarrow$                 |
| Quarter ending December 2016  | 494   | $\rightarrow$                 |
| Variance since December 2015  | 10.3% | <b>↑</b>                      |



## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |
|-----------------------------------|------|------|--|
| Month                             | 2016 | 2017 |  |
| April                             | 37   | 78   |  |
| May                               | 103  | 168  |  |
| June                              | 128  | 298  |  |
| July                              | 154  | 362  |  |
| August                            | 154  | 432  |  |
| September                         | 201  | 543  |  |
| October                           | 327  | 583  |  |
| November                          | 388  | 681  |  |
| December                          | 433  | 769  |  |
| January                           | 483  |      |  |
| February                          | 483  |      |  |
| March                             | 584  |      |  |
| April                             | 857  |      |  |
| May                               | 859  |      |  |
| June                              | 859  |      |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 643         | 5.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 3           | 0.0%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 347      | 643         | 54.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 3           | 33.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 10       | 493         | 2.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 493         | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 493         | 0.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

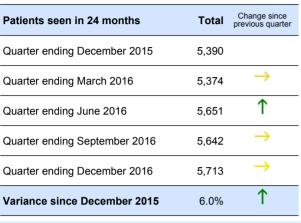


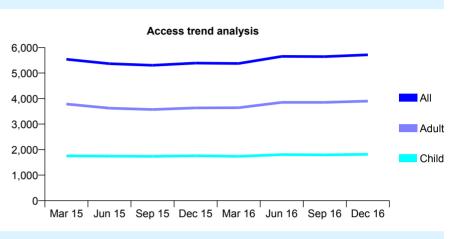
# Q68 - Vital Signs At a Glance Contract Report for 168319/0001 - December 2016

| Name or company name | Tooth Smart  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2013   |
| Contract end date    |              |

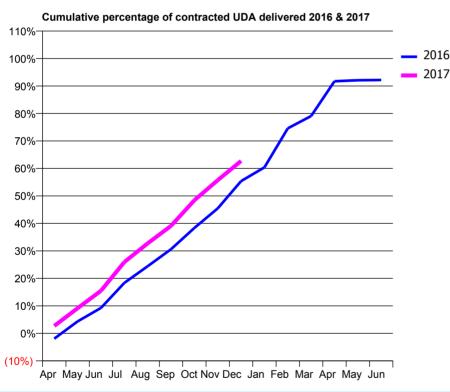
| 16/17 Contracted general activity (UDA)     | 18,083      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £463,900.37 |

## **ACCESS\***





## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |        |
|-----------------------------------|--------|--------|
| Month                             | 2016   | 2017   |
| April                             | -351   | 491    |
| May                               | 789    | 1,655  |
| June                              | 1,676  | 2,802  |
| July                              | 3,322  | 4,691  |
| August                            | 4,416  | 5,922  |
| September                         | 5,536  | 7,071  |
| October                           | 6,936  | 8,757  |
| November                          | 8,222  | 10,075 |
| December                          | 10,017 | 11,343 |
| January                           | 10,921 |        |
| February                          | 13,487 |        |
| March                             | 14,298 |        |
| April                             | 16,583 |        |
| May                               | 16,649 |        |
| June                              | 16,667 |        |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 104      | 1,886       | 5.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 473      | 4,058       | 11.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 887      | 1,886       | 47.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,949    | 4,058       | 48.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 267      | 5,099       | 5.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 5,099       | 0.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 71       | 5,099       | 1.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |



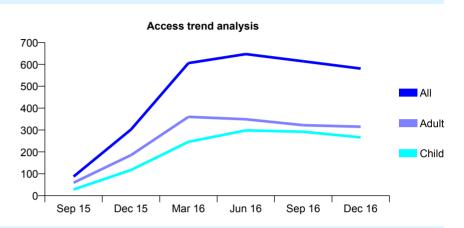
# Q68 - Vital Signs At a Glance Contract Report for 168858/0001 - December 2016

| Name or company name | Ms A Jawahar |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/08/2015   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 2,210      |
|---|------------|
| Carry forward general activity (UDA)        | -17        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    |            |
| Baseline contract value                     | £49,541.14 |

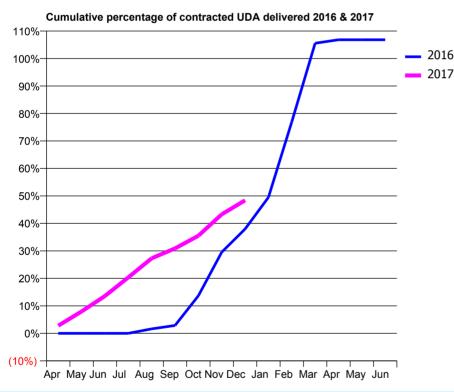
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 302   |                               |
| Quarter ending March 2016     | 606   | 1                             |
| Quarter ending June 2016      | 647   | <b>1</b>                      |
| Quarter ending September 2016 | 614   | <b>→</b>                      |
| Quarter ending December 2016  | 581   | <b>→</b>                      |
| Variance since December 2015  | 92.4% | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Schedule | d Activity (UDA) |
|-----------|-------------------|------------------|
| Month     | 2016              | 2017             |
| April     | 0                 | 62               |
| May       | 0                 | 176              |
| June      | 0                 | 300              |
| July      | 0                 | 450              |
| August    | 24                | 604              |
| September | 42                | 683              |
| October   | 201               | 785              |
| November  | 435               | 957              |
| December  | 559               | 1,069            |
| January   | 729               |                  |
| February  | 1,134             |                  |
| March     | 1,555             |                  |
| April     | 1,573             |                  |
| May       | 1,573             |                  |
| June      | 1,573             |                  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 329         | 7.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 32       | 283         | 11.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 142      | 329         | 43.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 102      | 283         | 36.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 42       | 605         | 6.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 605         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 605         | 0.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



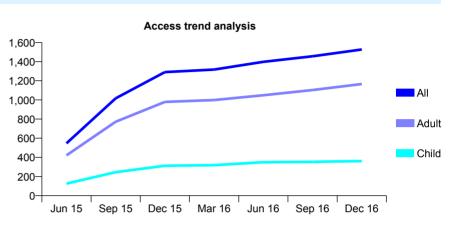
# Q68 - Vital Signs At a Glance Contract Report for 169927/0002 - December 2016

| Name or company name | Kings Dental Care |
|----------------------|-------------------|
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2015        |
| Contract end date    |                   |

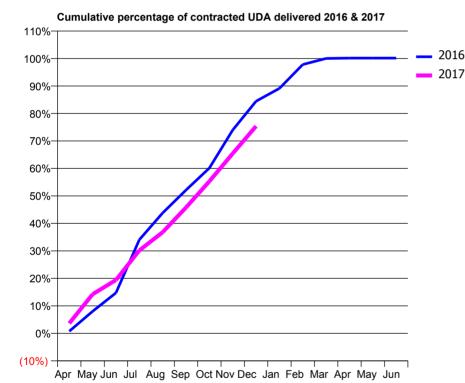
| 16/17 Contracted general activity (UDA)     | 4,840       |
|---|-------------|
| Carry forward general activity (UDA)        | -7          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £117,553.41 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,291 |                               |
| Quarter ending March 2016     | 1,317 | <b>1</b>                      |
| Quarter ending June 2016      | 1,398 | <b>1</b>                      |
| Quarter ending September 2016 | 1,456 | <b>1</b>                      |
| Quarter ending December 2016  | 1,527 | <b>1</b>                      |
| Variance since December 2015  | 18.3% | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 37                       | 176       |
| May       | 387                      | 689       |
| June      | 713                      | 940       |
| July      | 1,646                    | 1,460     |
| August    | 2,117                    | 1,781     |
| September | 2,519                    | 2,217     |
| October   | 2,906                    | 2,678     |
| November  | 3,575                    | 3,167     |
| December  | 4,081                    | 3,649     |
| January   | 4,307                    |           |
| February  | 4,726                    |           |
| March     | 4,833                    |           |
| April     | 4,839                    |           |
| May       | 4,839                    |           |
| June      | 4,839                    |           |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 417         | 7.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 195      | 1,335       | 14.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 241      | 417         | 57.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 670      | 1,335       | 50.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 166      | 1,732       | 9.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 1,732       | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 1,732       | 1.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 14       | 14          | 100.0%   | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 14          | 92.9%    | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



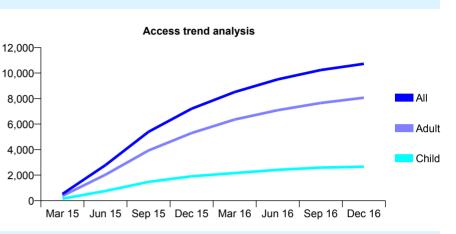
# Q68 - Vital Signs At a Glance Contract Report for 170534/0002 - December 2016

| Name or company name | Mr F Grover & P Marsden |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 02/03/2015              |
| Contract end date    | _                       |

| 16/17 Contracted general activity (UDA)     | 26,889      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £724,286.72 |

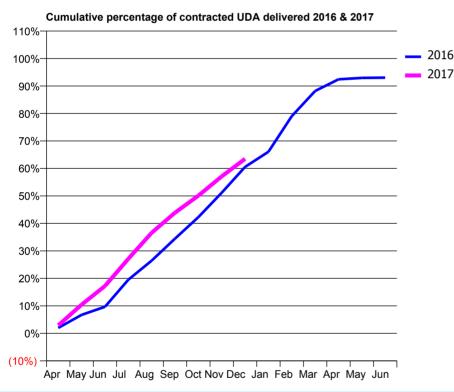
## **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |        |  |  |  |  |
|-----------|-----------------------------------|--------|--|--|--|--|
| Month     | 2016                              | 2017   |  |  |  |  |
| April     | 538                               | 789    |  |  |  |  |
| May       | 1,813                             | 2,811  |  |  |  |  |
| June      | 2,601                             | 4,634  |  |  |  |  |
| July      | 5,251                             | 7,295  |  |  |  |  |
| August    | 7,114                             | 9,846  |  |  |  |  |
| September | 9,272                             | 11,807 |  |  |  |  |
| October   | 11,367                            | 13,469 |  |  |  |  |
| November  | 13,761                            | 15,354 |  |  |  |  |
| December  | 16,284                            | 17,074 |  |  |  |  |
| January   | 17,764                            |        |  |  |  |  |
| February  | 21,251                            |        |  |  |  |  |
| March     | 23,710                            |        |  |  |  |  |
| April     | 24,853                            |        |  |  |  |  |
| May       | 24,986                            |        |  |  |  |  |
| June      | 25,014                            |        |  |  |  |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 121      | 2,078       | 5.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,229    | 6,955       | 17.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 956      | 2,078       | 46.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,059    | 6,955       | 44.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,047    | 7,879       | 13.3%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 52       | 7,879       | 0.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 109      | 7,879       | 1.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 12          | 91.7%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 89.3% | 88.8%  | 88.8%   |

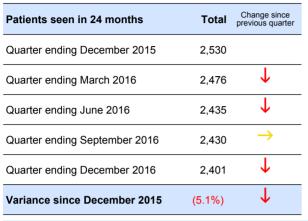


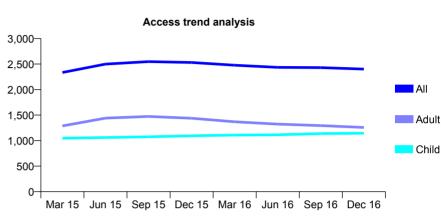
## Q68 - Vital Signs At a Glance Contract Report for 171107/0001 - December 2016

| Name or company name | Mr Sachin Anand & Miss Shalini Anand |
|----------------------|--------------------------------------|
| Contract type name   | GDS Contract                         |
| Purpose of contract  | General                              |
| Contract start date  | 02/03/2009                           |
| Contract end date    |                                      |

| 16/17 Contracted general activity (UDA)     | 5,855       |
|---|-------------|
| Carry forward general activity (UDA)        | -73         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £130,131.34 |

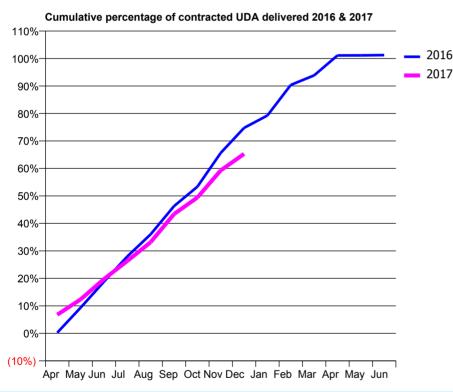
#### **ACCESS\***





2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2016  | 2017  |
| April                             | 14    | 397   |
| May                               | 548   | 723   |
| June                              | 1,101 | 1,157 |
| July                              | 1,639 | 1,543 |
| August                            | 2,110 | 1,943 |
| September                         | 2,710 | 2,542 |
| October                           | 3,123 | 2,894 |
| November                          | 3,844 | 3,472 |
| December                          | 4,377 | 3,823 |
| January                           | 4,641 |       |
| February                          | 5,292 |       |
| March                             | 5,495 |       |
| April                             | 5,920 |       |
| May                               | 5,921 |       |
| June                              | 5,928 |       |
|                                   |       |       |

| <b>40</b> 7 (201)   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 101      | 1,340       | 7.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 152      | 1,234       | 12.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 830      | 1,340       | 61.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 722      | 1,234       | 58.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 166      | 2,306       | 7.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 2,306       | 0.6%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 2,306       | 0.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.



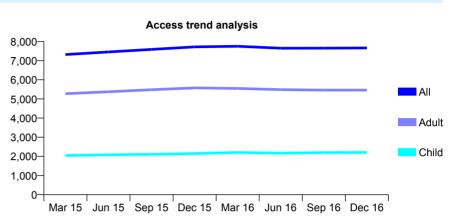
# Q68 - Vital Signs At a Glance Contract Report for 171107/0002 - December 2016

| Name or company name | Mr Sachin Anand & Miss Shalini Anand |
|----------------------|--------------------------------------|
| Contract type name   | GDS Contract                         |
| Purpose of contract  | General                              |
| Contract start date  | 01/12/2012                           |
| Contract end date    |                                      |

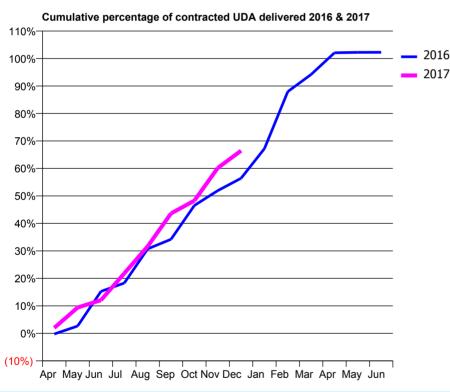
| 16/17 Contracted general activity (UDA)     | 21,500      |
|---|-------------|
| Carry forward general activity (UDA)        | -430        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £576,673.29 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 7,720  |                               |
| Quarter ending March 2016     | 7,750  | $\rightarrow$                 |
| Quarter ending June 2016      | 7,649  | 1                             |
| Quarter ending September 2016 | 7,654  | $\rightarrow$                 |
| Quarter ending December 2016  | 7,663  | $\rightarrow$                 |
| Variance since December 2015  | (0.7%) | $\rightarrow$                 |
| A OT!! (IT) (                 | ·      | ·                             |



#### **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | -57                   | 430           |
| May       | 571                   | 2,023         |
| June      | 3,283                 | 2,594         |
| July      | 3,937                 | 4,697         |
| August    | 6,610                 | 6,809         |
| September | 7,361                 | 9,385         |
| October   | 10,004                | 10,381        |
| November  | 11,164                | 12,939        |
| December  | 12,133                | 14,286        |
| January   | 14,452                |               |
| February  | 18,908                |               |
| March     | 20,254                |               |
| April     | 21,949                |               |
| May       | 21,978                |               |
| June      | 21,981                |               |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 183      | 2,805       | 6.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 788      | 6,210       | 12.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,067    | 2,805       | 73.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,613    | 6,210       | 58.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 417      | 7,984       | 5.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 92       | 7,984       | 1.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 74       | 7,984       | 0.9%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 15       | 17          | 88.2%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 17          | 88.2%    | 89.3% | 88.8%  | 88.8%   |



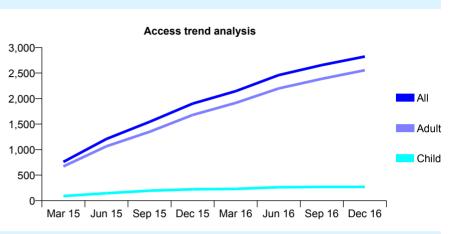
# Q68 - Vital Signs At a Glance Contract Report for 171719/0001 - December 2016

| Name or company name | Mr A Elamin  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/12/2014   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 6,255       |
|---|-------------|
| Carry forward general activity (UDA)        | -49         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £164,571.69 |

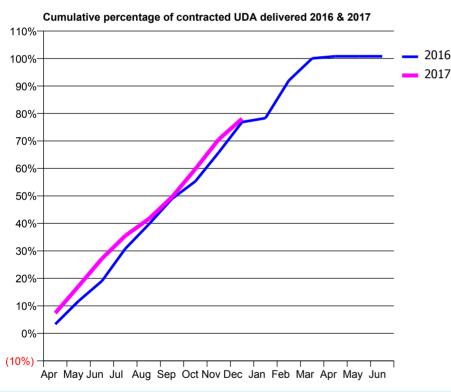
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,900 |                               |
| Quarter ending March 2016     | 2,144 | <b>↑</b>                      |
| Quarter ending June 2016      | 2,460 | <b>↑</b>                      |
| Quarter ending September 2016 | 2,655 | <b>↑</b>                      |
| Quarter ending December 2016  | 2,823 | 1                             |
| Variance since December 2015  | 48.6% | 1                             |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA |       |       |  |
|----------------------------------|-------|-------|--|
| Month                            | 2016  | 2017  |  |
| April                            | 209   | 461   |  |
| May                              | 738   | 1,075 |  |
| June                             | 1,193 | 1,701 |  |
| July                             | 1,927 | 2,222 |  |
| August                           | 2,478 | 2,603 |  |
| September                        | 3,062 | 3,104 |  |
| October                          | 3,460 | 3,741 |  |
| November                         | 4,117 | 4,413 |  |
| December                         | 4,809 | 4,886 |  |
| January                          | 4,898 |       |  |
| February                         | 5,753 |       |  |
| March                            | 6,257 |       |  |
| April                            | 6,304 |       |  |
| May                              | 6,304 |       |  |
| June                             | 6,304 |       |  |
|                                  | •     |       |  |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 305         | 18.4%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 483      | 1,985       | 24.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 85       | 305         | 27.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 309      | 1,985       | 15.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 555      | 2,262       | 24.5%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 89       | 2,262       | 3.9%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 2,262       | 0.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



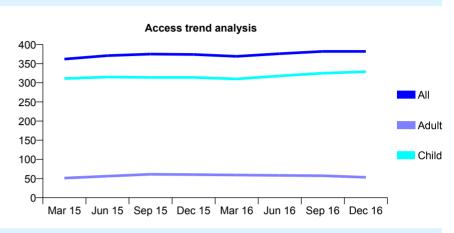
# Q68 - Vital Signs At a Glance Contract Report for 171891/0001 - December 2016

| Name or company name | Chertsey Dental Practice Ltd |
|----------------------|------------------------------|
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/10/2012                   |
| Contract end date    |                              |

| 16/17 Contracted general activity (UDA)     | 800        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £19,991.49 |

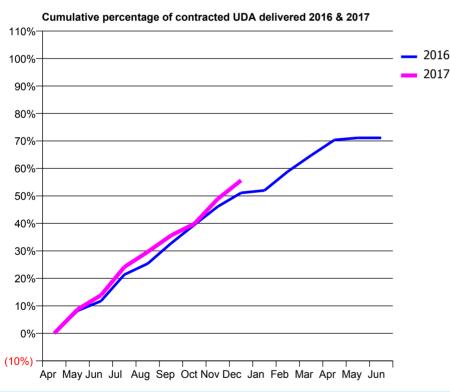
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 374   |                               |
| Quarter ending March 2016     | 369   | <b>1</b>                      |
| Quarter ending June 2016      | 376   | $\rightarrow$                 |
| Quarter ending September 2016 | 382   | $\rightarrow$                 |
| Quarter ending December 2016  | 382   | $\rightarrow$                 |
| Variance since December 2015  | 2.1%  | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 0                        | 0         |
| May       | 66                       | 70        |
| June      | 94                       | 111       |
| July      | 171                      | 193       |
| August    | 203                      | 237       |
| September | 262                      | 285       |
| October   | 316                      | 319       |
| November  | 369                      | 391       |
| December  | 409                      | 445       |
| January   | 416                      |           |
| February  | 471                      |           |
| March     | 518                      |           |
| April     | 563                      |           |
| May       | 569                      |           |
| June      | 569                      |           |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 407         | 4.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 2           | 0.0%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 236      | 407         | 58.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 2           | 50.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 362         | 1.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 362         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 362         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

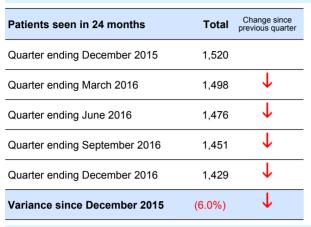


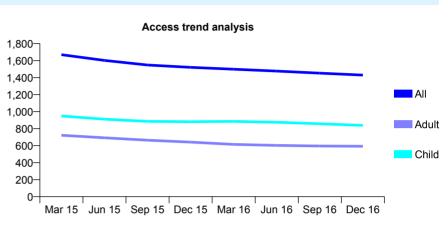
## Q68 - Vital Signs At a Glance Contract Report for 171913/0001 - December 2016

| Name or company name | Andrew J S Mussett Ltd |
|----------------------|------------------------|
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/11/2009             |
| Contract end date    |                        |

| 16/17 Contracted general activity (UDA)     | 3,520      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £86,404.04 |

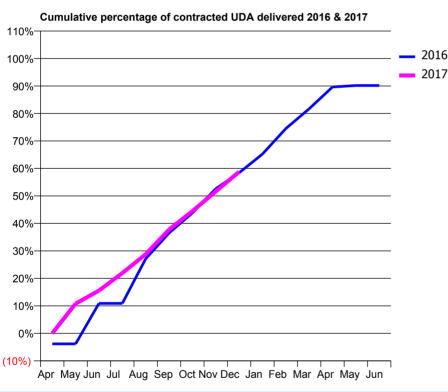
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | -135                     | 0          |
| May       | -135                     | 380        |
| June      | 384                      | 548        |
| July      | 384                      | 772        |
| August    | 954                      | 1,013      |
| September | 1,284                    | 1,329      |
| October   | 1,541                    | 1,565      |
| November  | 1,852                    | 1,816      |
| December  | 2,055                    | 2,069      |
| January   | 2,295                    |            |
| February  | 2,622                    | _          |
| March     | 2,876                    |            |
| April     | 3,155                    |            |
| May       | 3,174                    |            |
| June      | 3,174                    |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 64       | 1,047       | 6.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 85       | 668         | 12.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 693      | 1,047       | 66.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 458      | 668         | 68.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 46       | 1,504       | 3.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,504       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,504       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

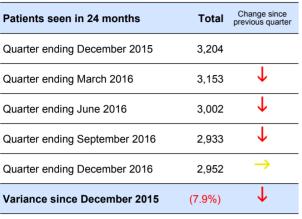


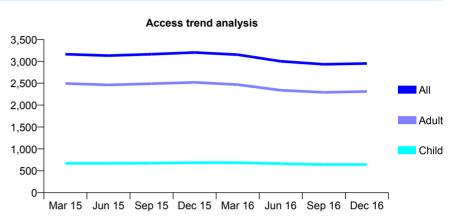
## Q68 - Vital Signs At a Glance Contract Report for 175633/0001 - December 2016

| Name or company name | Mr M Eyrumlu & Mr A Eyrumlu |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/12/2010                  |
| Contract end date    |                             |

| 16/17 Contracted general activity (UDA)     | 12,150      |
|---|-------------|
| Carry forward general activity (UDA)        | 343         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £291,929.38 |

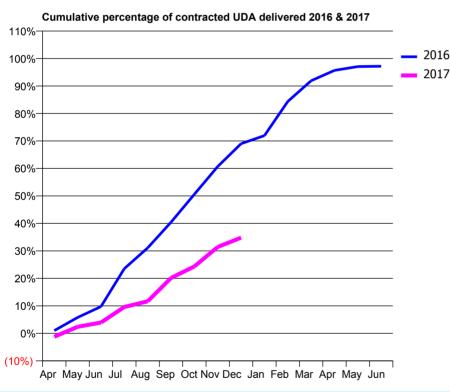
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 122                    | -151        |
| May       | 705                    | 292         |
| June      | 1,184                  | 480         |
| July      | 2,860                  | 1,165       |
| August    | 3,780                  | 1,418       |
| September | 4,914                  | 2,448       |
| October   | 6,150                  | 2,958       |
| November  | 7,376                  | 3,820       |
| December  | 8,385                  | 4,229       |
| January   | 8,740                  |             |
| February  | 10,251                 |             |
| March     | 11,166                 |             |
| April     | 11,624                 |             |
| May       | 11,792                 |             |
| June      | 11,807                 |             |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 543         | 6.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 257      | 1,988       | 12.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 292      | 543         | 53.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,027    | 1,988       | 51.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 193      | 2,343       | 8.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 2,343       | 1.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 2,343       | 1.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |



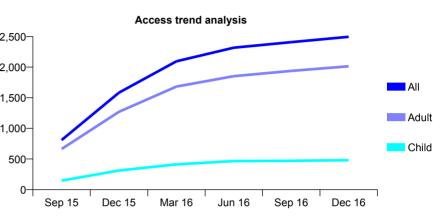
## Q68 - Vital Signs At a Glance Contract Report for 176214/0001 - December 2016

| Name or company name | Warrior Square Dental Practice Ltd |
|----------------------|------------------------------------|
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/07/2015                         |
| Contract end date    |                                    |

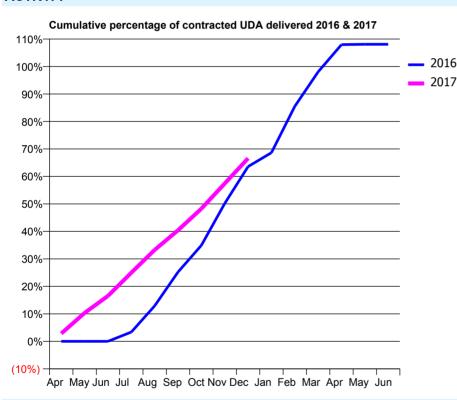
| 16/17 Contracted general activity (UDA)     | 7,000       |
|---|-------------|
| Carry forward general activity (UDA)        | 51          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £171,383.97 |

#### **ACCESS\***





## **ACTIVITY**



|           | Adjusted Schedul | ed Activity (UDA) |
|-----------|------------------|-------------------|
| Month     | 2016             | 2017              |
| April     | 0                | 200               |
| May       | 0                | 725               |
| June      | 0                | 1,157             |
| July      | 178              | 1,749             |
| August    | 679              | 2,329             |
| September | 1,324            | 2,829             |
| October   | 1,834            | 3,379             |
| November  | 2,634            | 4,019             |
| December  | 3,339            | 4,661             |
| January   | 3,603            |                   |
| February  | 4,490            |                   |
| March     | 5,147            |                   |
| April     | 5,668            |                   |
| May       | 5,674            |                   |
| June      | 5,674            |                   |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 45       | 542         | 8.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 516      | 2,585       | 20.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 195      | 542         | 36.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,293    | 2,585       | 50.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 245      | 2,549       | 9.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 2,549       | 1.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 2,549       | 0.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

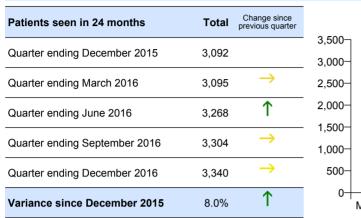


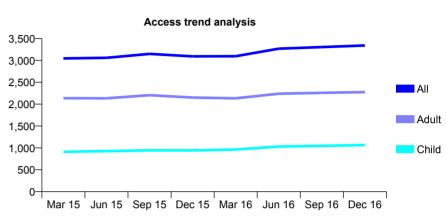
## Q68 - Vital Signs At a Glance Contract Report for 176451/0001 - December 2016

| Name or company name | Tilgate Dental Care Ltd |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/11/2007              |
| Contract end date    |                         |

| 16/17 Contracted general activity (UDA)     | 10,656      |
|---|-------------|
| Carry forward general activity (UDA)        | 284         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £328,821.17 |

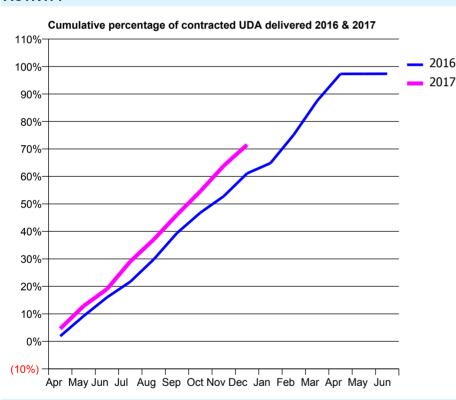
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 204                   | 492          |
| May       | 981                   | 1,373        |
| June      | 1,706                 | 2,027        |
| July      | 2,312                 | 3,099        |
| August    | 3,178                 | 3,946        |
| September | 4,200                 | 4,910        |
| October   | 4,988                 | 5,820        |
| November  | 5,626                 | 6,807        |
| December  | 6,513                 | 7,619        |
| January   | 6,907                 |              |
| February  | 8,011                 |              |
| March     | 9,324                 |              |
| April     | 10,369                |              |
| May       | 10,371                |              |
| June      | 10,372                |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 70       | 1,279       | 5.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 271      | 2,375       | 11.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 649      | 1,279       | 50.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 989      | 2,375       | 41.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 259      | 3,106       | 8.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 3,106       | 1.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 38       | 3,106       | 1.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



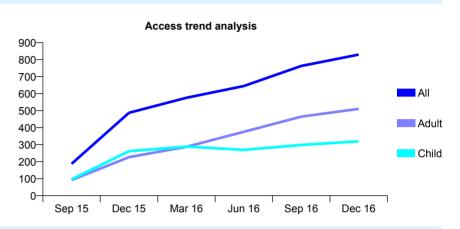
# Q68 - Vital Signs At a Glance Contract Report for 177199/0001 - December 2016

| Name or company name | Ms A Jawahar |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/08/2015   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 2,200      |
|---|------------|
| Carry forward general activity (UDA)        | -29        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £48,101.91 |

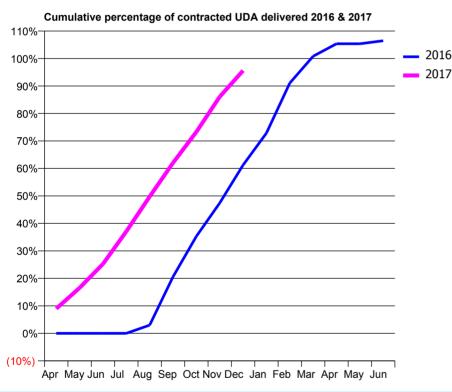
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 487   |                               |
| Quarter ending March 2016     | 575   | 1                             |
| Quarter ending June 2016      | 644   | 1                             |
| Quarter ending September 2016 | 762   | 1                             |
| Quarter ending December 2016  | 829   | 1                             |
| Variance since December 2015  | 70.2% | 1                             |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |
|-----------------------------------|-------|-------|--|
| Month                             | 2016  | 2017  |  |
| April                             | 0     | 198   |  |
| May                               | 0     | 364   |  |
| June                              | 0     | 556   |  |
| July                              | 0     | 816   |  |
| August                            | 44    | 1,095 |  |
| September                         | 302   | 1,365 |  |
| October                           | 518   | 1,612 |  |
| November                          | 695   | 1,894 |  |
| December                          | 898   | 2,103 |  |
| January                           | 1,068 |       |  |
| February                          | 1,335 |       |  |
| March                             | 1,478 |       |  |
| April                             | 1,544 | ·     |  |
| May                               | 1,544 |       |  |
| June                              | 1,560 |       |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 351         | 5.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 106      | 642         | 16.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 138      | 351         | 39.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 200      | 642         | 31.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 107      | 970         | 11.0%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 970         | 0.9%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 970         | 0.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



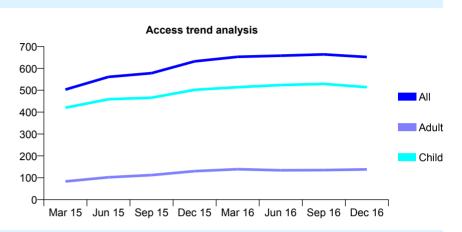
# Q68 - Vital Signs At a Glance Contract Report for 177202/0001 - December 2016

| Name or company name | Mr P Poole and Mr J Drewett |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2014                  |
| Contract end date    |                             |

| 16/17 Contracted general activity (UDA)     | 1,239      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £27,533.05 |

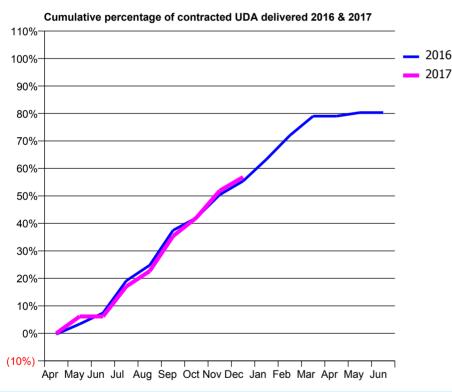
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 632   |                               |
| Quarter ending March 2016     | 653   | 1                             |
| Quarter ending June 2016      | 658   | $\rightarrow$                 |
| Quarter ending September 2016 | 664   | $\rightarrow$                 |
| Quarter ending December 2016  | 652   | <b>↓</b>                      |
| Variance since December 2015  | 3.2%  | 1                             |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |
|-----------------------------------|------|------|--|
| Month                             | 2016 | 2017 |  |
| April                             | -4   | 0    |  |
| May                               | 42   | 76   |  |
| June                              | 92   | 76   |  |
| July                              | 237  | 212  |  |
| August                            | 307  | 281  |  |
| September                         | 464  | 438  |  |
| October                           | 521  | 522  |  |
| November                          | 625  | 643  |  |
| December                          | 686  | 704  |  |
| January                           | 785  |      |  |
| February                          | 892  | _    |  |
| March                             | 979  |      |  |
| April                             | 979  |      |  |
| May                               | 995  |      |  |
| June                              | 995  |      |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 477         | 3.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 70          | 1.4%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 281      | 477         | 58.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 31       | 70          | 44.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 11       | 464         | 2.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 464         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 464         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



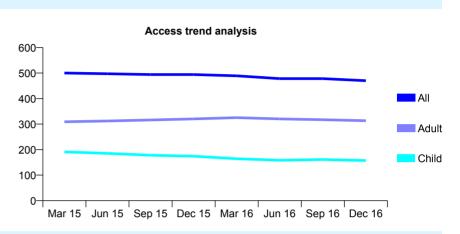
# Q68 - Vital Signs At a Glance Contract Report for 178330/0001 - December 2016

| Name or company name | Tangmere Dental Care Limited |
|----------------------|------------------------------|
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2011                   |
| Contract end date    |                              |

| 16/17 Contracted general activity (UDA)     | 1,960      |
|---|------------|
| Carry forward general activity (UDA)        | 8          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £52,716.25 |

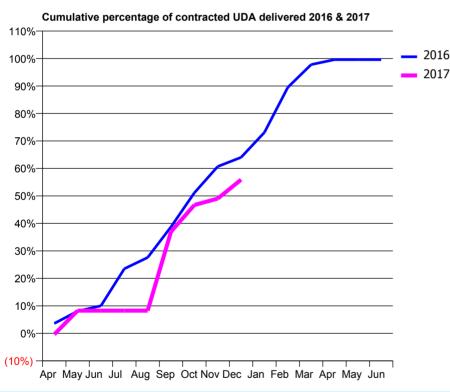
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 494    |                               |
| Quarter ending March 2016     | 489    | <b>1</b>                      |
| Quarter ending June 2016      | 478    | <b>→</b>                      |
| Quarter ending September 2016 | 478    | $\rightarrow$                 |
| Quarter ending December 2016  | 470    | <b>→</b>                      |
| Variance since December 2015  | (4.9%) | <b>\</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 71                      | -8         |
| May       | 158                     | 162        |
| June      | 197                     | 162        |
| July      | 461                     | 162        |
| August    | 541                     | 162        |
| September | 760                     | 726        |
| October   | 1,002                   | 915        |
| November  | 1,190                   | 961        |
| December  | 1,255                   | 1,096      |
| January   | 1,433                   |            |
| February  | 1,754                   |            |
| March     | 1,917                   |            |
| April     | 1,952                   |            |
| May       | 1,952                   |            |
| June      | 1,952                   | -          |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 191         | 12.0%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 38       | 290         | 13.1%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 127      | 191         | 66.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 189      | 290         | 65.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 25       | 474         | 5.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 474         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 474         | 0.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



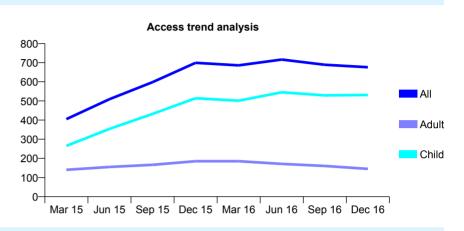
# Q68 - Vital Signs At a Glance Contract Report for 178462/0002 - December 2016

| Name or company name | IQ Orthodontics Ltd |
|----------------------|---------------------|
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2014          |
| Contract end date    |                     |

| 16/17 Contracted general activity (UDA)     | 1,000      |
|---|------------|
| Carry forward general activity (UDA)        | -20        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £22,221.98 |

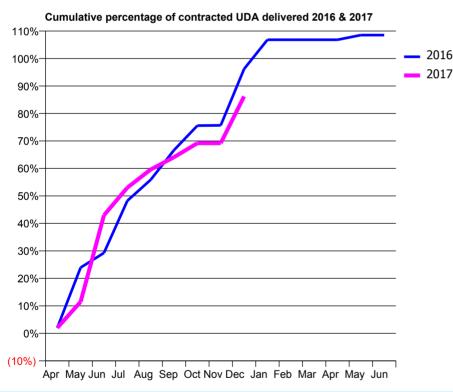
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 699    |                               |
| Quarter ending March 2016     | 686    | <b>1</b>                      |
| Quarter ending June 2016      | 716    | <b>1</b>                      |
| Quarter ending September 2016 | 689    | <b>→</b>                      |
| Quarter ending December 2016  | 676    | <b>↓</b>                      |
| Variance since December 2015  | (3.3%) | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 20                        | 20       |
| May       | 239                       | 115      |
| June      | 293                       | 430      |
| July      | 482                       | 530      |
| August    | 559                       | 596      |
| September | 667                       | 641      |
| October   | 756                       | 692      |
| November  | 757                       | 692      |
| December  | 962                       | 862      |
| January   | 1,068                     |          |
| February  | 1,068                     |          |
| March     | 1,068                     |          |
| April     | 1,068                     |          |
| May       | 1,085                     |          |
| June      | 1,085                     |          |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 584         | 3.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 68          | 4.4%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 334      | 584         | 57.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 38       | 68          | 55.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 638         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 638         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 638         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



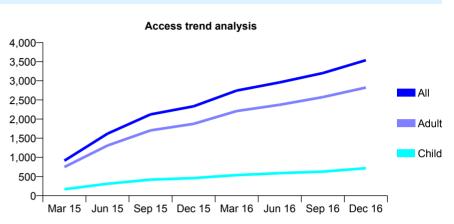
# Q68 - Vital Signs At a Glance Contract Report for 178934/0001 - December 2016

| Name or company name | Newholme Dental Practice |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/01/2015               |
| Contract end date    |                          |

| 16/17 Contracted general activity (UDA)     | 13,635      |
|---|-------------|
| Carry forward general activity (UDA)        | 303         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £312,694.75 |

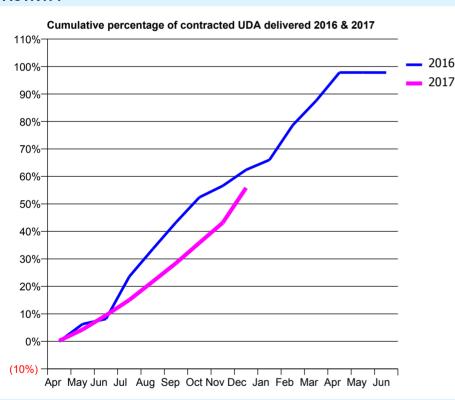
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 2,333 |                               |
| Quarter ending March 2016     | 2,745 | <b>1</b>                      |
| Quarter ending June 2016      | 2,959 | <b>1</b>                      |
| Quarter ending September 2016 | 3,200 | <b>1</b>                      |
| Quarter ending December 2016  | 3,538 | <b>1</b>                      |
| Variance since December 2015  | 51.7% | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled | d Activity (UDA) |
|-----------|--------------------|------------------|
| Month     | 2016               | 2017             |
| April     | 0                  | 30               |
| May       | 859                | 586              |
| June      | 1,114              | 1,291            |
| July      | 3,215              | 2,052            |
| August    | 4,575              | 2,962            |
| September | 5,906              | 3,883            |
| October   | 7,145              | 4,887            |
| November  | 7,713              | 5,885            |
| December  | 8,507              | 7,615            |
| January   | 9,001              |                  |
| February  | 10,726             |                  |
| March     | 11,937             |                  |
| April     | 13,335             |                  |
| May       | 13,335             |                  |
| June      | 13,332             |                  |
|           |                    |                  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 707         | 5.2%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 337      | 2,779       | 12.1%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 359      | 707         | 50.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,362    | 2,779       | 49.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 193      | 3,091       | 6.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 3,091       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 3,091       | 0.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

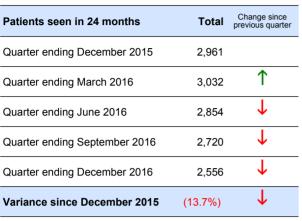


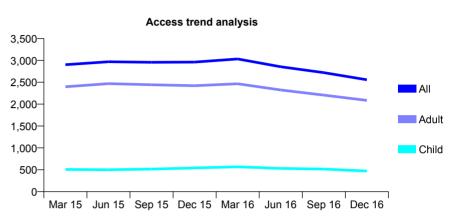
## Q68 - Vital Signs At a Glance Contract Report for 179434/0001 - December 2016

| Name or company name | Mr M Eyrumlu & Mr A Eyrumlu |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/11/2010                  |
| Contract end date    |                             |

| 16/17 Contracted general activity (UDA)     | 11,052      |
|---|-------------|
| Carry forward general activity (UDA)        | 201         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £264,684.67 |

#### **ACCESS\***

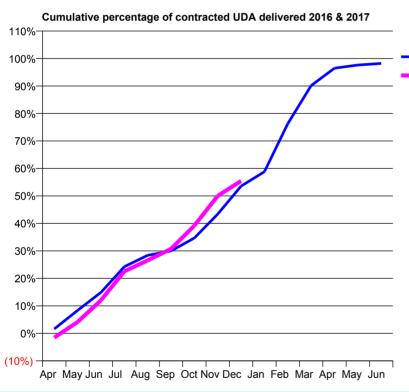




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 179                     | -174       |
| May       | 924                     | 458        |
| June      | 1,648                   | 1,331      |
| July      | 2,681                   | 2,494      |
| August    | 3,139                   | 2,933      |
| September | 3,312                   | 3,397      |
| October   | 3,833                   | 4,332      |
| November  | 4,797                   | 5,530      |
| December  | 5,920                   | 6,127      |
| January   | 6,499                   |            |
| February  | 8,431                   | _          |
| March     | 9,961                   |            |
| April     | 10,662                  |            |
| May       | 10,787                  |            |
| June      | 10,851                  |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 296         | 7.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 210      | 1,318       | 15.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 127      | 296         | 42.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 512      | 1,318       | 38.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 100      | 1,432       | 7.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,432       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 50       | 1,432       | 3.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 7           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 7           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



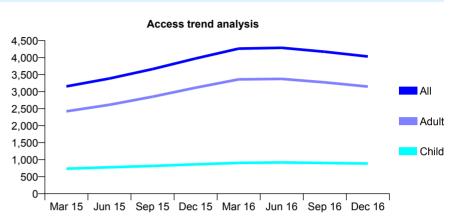
# Q68 - Vital Signs At a Glance Contract Report for 179434/0002 - December 2016

| Name or company name | Mr M Eyrumlu & Mr A Eyrumlu |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 10/05/2014                  |
| Contract end date    |                             |

| 16/17 Contracted general activity (UDA)     | 14,350      |
|---|-------------|
| Carry forward general activity (UDA)        | -83         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £363,406.99 |

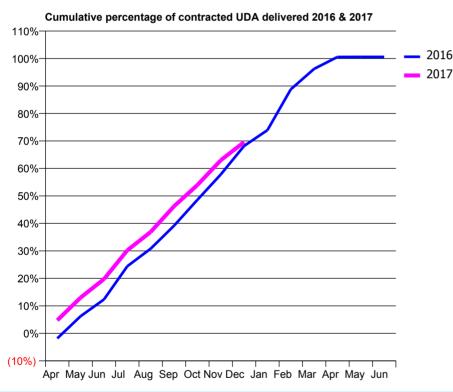
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 3,972 |                               |
| Quarter ending March 2016     | 4,261 | <b>↑</b>                      |
| Quarter ending June 2016      | 4,285 | $\rightarrow$                 |
| Quarter ending September 2016 | 4,169 | 1                             |
| Quarter ending December 2016  | 4,030 | 1                             |
| Variance since December 2015  | 1.5%  | $\rightarrow$                 |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |       |
|-----------------------------------|--------|-------|
| Month                             | 2016   | 2017  |
| April                             | -266   | 679   |
| May                               | 896    | 1,870 |
| June                              | 1,770  | 2,832 |
| July                              | 3,503  | 4,338 |
| August                            | 4,419  | 5,295 |
| September                         | 5,618  | 6,636 |
| October                           | 6,968  | 7,743 |
| November                          | 8,294  | 9,035 |
| December                          | 9,782  | 9,990 |
| January                           | 10,610 |       |
| February                          | 12,739 |       |
| March                             | 13,810 |       |
| April                             | 14,430 |       |
| May                               | 14,432 |       |
| June                              | 14,433 |       |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 70       | 1,001       | 7.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 491      | 3,214       | 15.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 652      | 1,001       | 65.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,875    | 3,214       | 58.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 364      | 3,957       | 9.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 3,957       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 61       | 3,957       | 1.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 10          | 100.0%   | 89.3% | 88.8%  | 88.8%   |

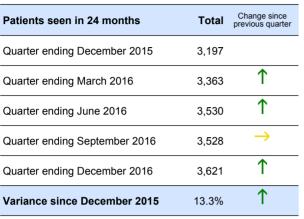


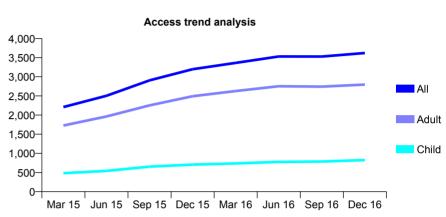
## Q68 - Vital Signs At a Glance Contract Report for 179434/0003 - December 2016

| Name or company name | Mr M Eyrumlu & Mr A Eyrumlu |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/06/2014                  |
| Contract end date    |                             |

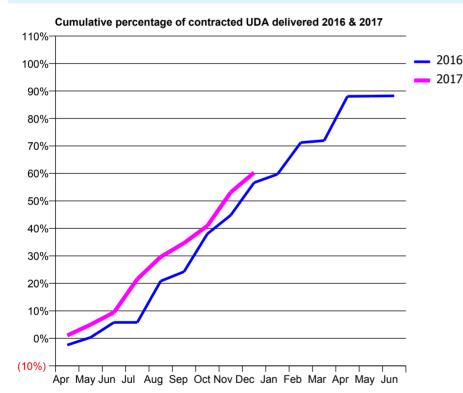
| 16/17 Contracted general activity (UDA)     | 17,500      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £464,422.67 |

## ACCESS\*





#### **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |        |  |
|-----------|-----------------------------------|--------|--|
| Month     | 2016                              | 2017   |  |
| April     | -425                              | 185    |  |
| May       | 60                                | 875    |  |
| June      | 1,017                             | 1,653  |  |
| July      | 1,017                             | 3,776  |  |
| August    | 3,648                             | 5,189  |  |
| September | 4,246                             | 6,066  |  |
| October   | 6,655                             | 7,168  |  |
| November  | 7,841                             | 9,300  |  |
| December  | 9,916                             | 10,550 |  |
| January   | 10,450                            |        |  |
| February  | 12,467                            |        |  |
| March     | 12,589                            |        |  |
| April     | 15,408                            |        |  |
| May       | 15,420                            |        |  |
| June      | 15,438                            |        |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 905         | 6.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 418      | 3,097       | 13.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 453      | 905         | 50.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,631    | 3,097       | 52.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 218      | 3,282       | 6.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 79       | 3,282       | 2.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 79       | 3,282       | 2.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



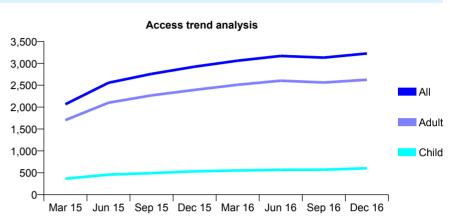
## Q68 - Vital Signs At a Glance Contract Report for 179434/0004 - December 2016

| Name or company name | Mr M Eyrumlu & Mr A Eyrumlu |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/06/2014                  |
| Contract end date    |                             |

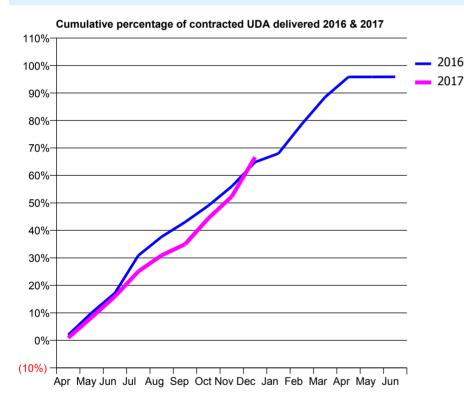
| 16/17 Contracted general activity (UDA)     | 13,369      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £329,490.09 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Schedule | ed Activity (UDA) |
|-----------|-------------------|-------------------|
| Month     | 2016              | 2017              |
| April     | 266               | 123               |
| May       | 1,342             | 1,119             |
| June      | 2,305             | 2,139             |
| July      | 4,127             | 3,352             |
| August    | 5,040             | 4,138             |
| September | 5,750             | 4,678             |
| October   | 6,551             | 5,935             |
| November  | 7,485             | 6,997             |
| December  | 8,669             | 8,911             |
| January   | 9,088             |                   |
| February  | 10,516            |                   |
| March     | 11,834            |                   |
| April     | 12,812            |                   |
| May       | 12,812            |                   |
| June      | 12,817            |                   |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 541         | 3.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 210      | 2,361       | 8.9%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 271      | 541         | 50.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,281    | 2,361       | 54.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 156      | 2,713       | 5.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 2,713       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 2,713       | 1.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

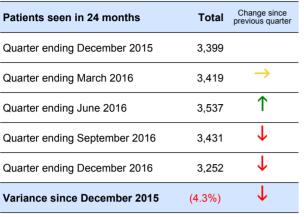


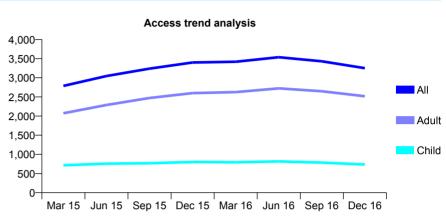
## Q68 - Vital Signs At a Glance Contract Report for 179434/0005 - December 2016

| Name or company name | Mr M Eyrumlu & Mr A Eyrumlu |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 10/05/2014                  |
| Contract end date    |                             |

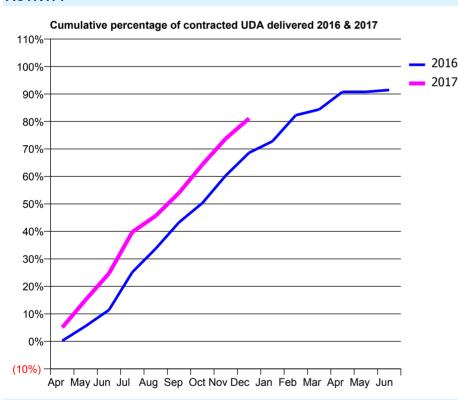
| 16/17 Contracted general activity (UDA)     | 14,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £378,436.87 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |        |  |
|-----------|-----------------------------------|--------|--|
| Month     | 2016                              | 2017   |  |
| April     | 27                                | 708    |  |
| May       | 780                               | 2,115  |  |
| June      | 1,598                             | 3,459  |  |
| July      | 3,525                             | 5,569  |  |
| August    | 4,720                             | 6,391  |  |
| September | 6,062                             | 7,563  |  |
| October   | 7,045                             | 9,006  |  |
| November  | 8,446                             | 10,326 |  |
| December  | 9,606                             | 11,357 |  |
| January   | 10,191                            |        |  |
| February  | 11,517                            |        |  |
| March     | 11,811                            |        |  |
| April     | 12,709                            |        |  |
| May       | 12,708                            |        |  |
| June      | 12,802                            |        |  |
|           |                                   |        |  |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 880         | 6.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 402      | 2,701       | 14.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 478      | 880         | 54.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,087    | 2,701       | 40.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 245      | 3,220       | 7.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 3,220       | 0.6%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 70       | 3,220       | 2.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 9           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 9           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



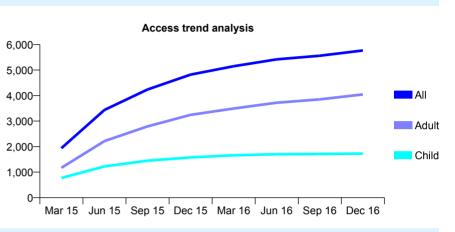
## Q68 - Vital Signs At a Glance Contract Report for 179434/0006 - December 2016

| Name or company name | Mr M Eyrumlu & Mr A Eyrumlu |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/12/2014                  |
| Contract end date    |                             |

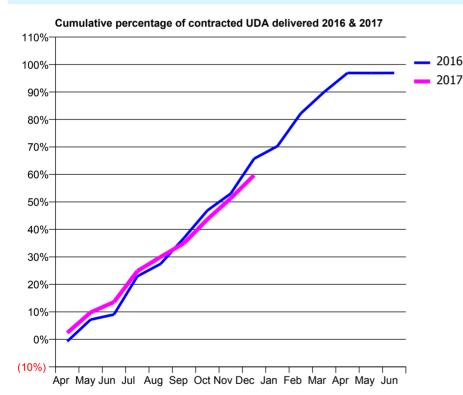
| 16/17 Contracted general activity (UDA)     | 16,022      |
|---|-------------|
| Carry forward general activity (UDA)        | 497         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £425,912.31 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | -117                    | 380        |
| May       | 1,154                   | 1,571      |
| June      | 1,450                   | 2,177      |
| July      | 3,677                   | 3,978      |
| August    | 4,404                   | 4,809      |
| September | 5,912                   | 5,606      |
| October   | 7,515                   | 6,998      |
| November  | 8,496                   | 8,220      |
| December  | 10,530                  | 9,566      |
| January   | 11,260                  |            |
| February  | 13,172                  |            |
| March     | 14,419                  |            |
| April     | 15,525                  |            |
| May       | 15,521                  |            |
| June      | 15,525                  |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 80       | 1,564       | 5.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 416      | 3,467       | 12.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 952      | 1,564       | 60.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,736    | 3,467       | 50.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 520      | 4,600       | 11.3%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 4,600       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 4,600       | 0.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



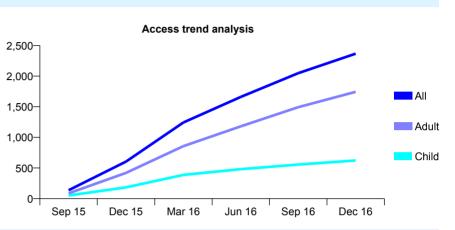
## Q68 - Vital Signs At a Glance Contract Report for 179434/0007 - December 2016

| Name or company name | Mr M Eyrumlu & Mr A Eyrumlu |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/09/2015                  |
| Contract end date    |                             |

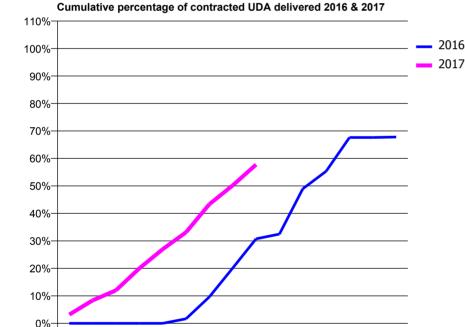
| 16/17 Contracted general activity (UDA)     | 12,631      |
|---|-------------|
| Carry forward general activity (UDA)        | 71          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £323,166.19 |

#### **ACCESS\***





#### **ACTIVITY**



Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun

|           | Adjusted Scheduled | Activity (UDA) |
|-----------|--------------------|----------------|
| Month     | 2016               | 2017           |
| April     | 0                  | 402            |
| May       | 0                  | 1,056          |
| June      | 0                  | 1,520          |
| July      | 0                  | 2,528          |
| August    | 0                  | 3,408          |
| September | 122                | 4,184          |
| October   | 711                | 5,474          |
| November  | 1,483              | 6,340          |
| December  | 2,266              | 7,296          |
| January   | 2,394              |                |
| February  | 3,608              |                |
| March     | 4,078              |                |
| April     | 4,983              |                |
| May       | 4,983              |                |
| June      | 4,995              |                |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 70       | 792         | 8.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 341      | 2,186       | 15.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 313      | 792         | 39.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 530      | 2,186       | 24.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 830      | 2,666       | 31.1%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 2,666       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 2,666       | 0.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



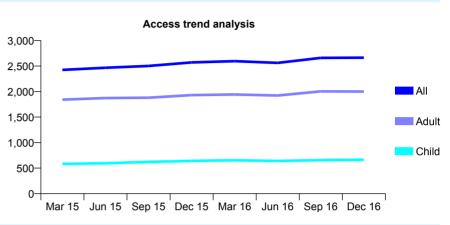
## Q68 - Vital Signs At a Glance Contract Report for 179655/0001 - December 2016

| Name or company name | Wadhurst Dental Practice |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/09/2012               |
| Contract end date    |                          |

| 16/17 Contracted general activity (UDA)     | 9,106       |
|---|-------------|
| Carry forward general activity (UDA)        | -17         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £214,405.09 |

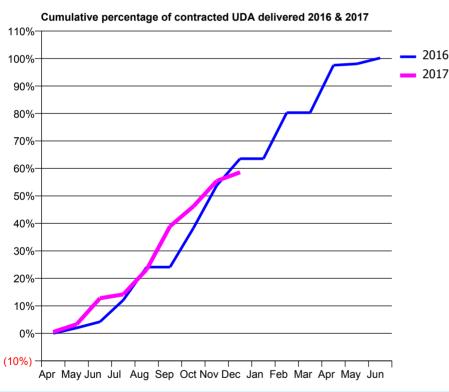
#### **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Ad | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 0                     | 48           |
| May       | 180                   | 303          |
| June      | 383                   | 1,163        |
| July      | 1,105                 | 1,292        |
| August    | 2,196                 | 2,116        |
| September | 2,196                 | 3,549        |
| October   | 3,485                 | 4,207        |
| November  | 4,899                 | 5,049        |
| December  | 5,787                 | 5,336        |
| January   | 5,787                 |              |
| February  | 7,312                 | _            |
| March     | 7,312                 |              |
| April     | 8,881                 |              |
| May       | 8,929                 |              |
| June      | 9,123                 |              |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 60       | 768         | 7.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 240      | 2,082       | 11.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 393      | 768         | 51.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,106    | 2,082       | 53.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 147      | 2,292       | 6.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 2,292       | 0.6%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 2,292       | 1.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

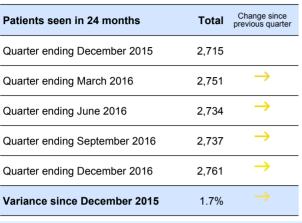


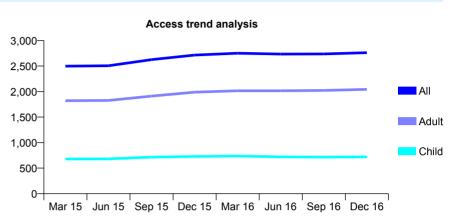
## Q68 - Vital Signs At a Glance Contract Report for 180408/0001 - December 2016

| Name or company name | Richard Johns Limited |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/09/2011            |
| Contract end date    | _                     |

| 16/17 Contracted general activity (UDA)     | 10,342      |
|---|-------------|
| Carry forward general activity (UDA)        | 129         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £283,129.58 |

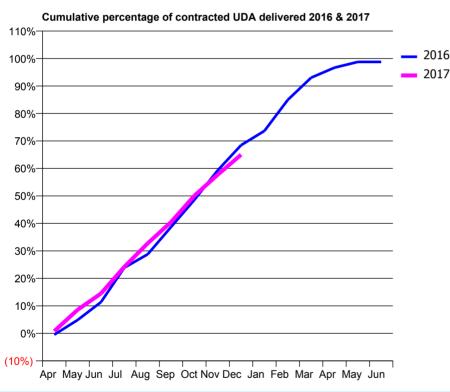
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | -51                     | 83          |
| May       | 504                     | 887         |
| June      | 1,175                   | 1,500       |
| July      | 2,472                   | 2,503       |
| August    | 2,974                   | 3,387       |
| September | 4,002                   | 4,187       |
| October   | 5,024                   | 5,179       |
| November  | 6,134                   | 5,969       |
| December  | 7,081                   | 6,723       |
| January   | 7,618                   |             |
| February  | 8,785                   | _           |
| March     | 9,621                   |             |
| April     | 9,997                   |             |
| May       | 10,213                  |             |
| June      | 10,213                  |             |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 39       | 858         | 4.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 283      | 2,197       | 12.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 610      | 858         | 71.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,334    | 2,197       | 60.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 196      | 2,811       | 7.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 2,811       | 0.6%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 2,811       | 1.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |



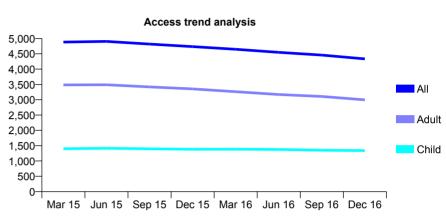
## Q68 - Vital Signs At a Glance Contract Report for 182451/0001 - December 2016

| Name or company name | Dentistree Horley Ltd |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/12/2008            |
| Contract end date    |                       |

| 16/17 Contracted general activity (UDA)     | 11,250      |
|---|-------------|
| Carry forward general activity (UDA)        | 221         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £299.783.68 |

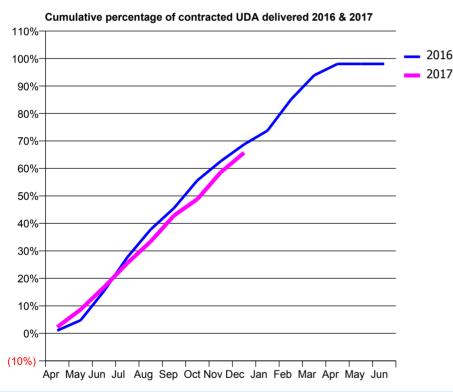
#### **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |       |  |  |
|-----------|-----------------------------------|-------|--|--|
| Month     | 2016                              | 2017  |  |  |
| April     | 115                               | 257   |  |  |
| May       | 536                               | 974   |  |  |
| June      | 1,730                             | 1,887 |  |  |
| July      | 3,115                             | 2,874 |  |  |
| August    | 4,252                             | 3,762 |  |  |
| September | 5,128                             | 4,823 |  |  |
| October   | 6,260                             | 5,495 |  |  |
| November  | 7,046                             | 6,592 |  |  |
| December  | 7,734                             | 7,392 |  |  |
| January   | 8,294                             |       |  |  |
| February  | 9,562                             |       |  |  |
| March     | 10,562                            |       |  |  |
| April     | 11,029                            |       |  |  |
| May       | 11,029                            |       |  |  |
| June      | 11,029                            |       |  |  |
|           |                                   |       |  |  |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 110      | 1,587       | 6.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 400      | 2,957       | 13.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,050    | 1,587       | 66.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,734    | 2,957       | 58.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 475      | 4,325       | 11.0%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 4,325       | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 34       | 4,325       | 0.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

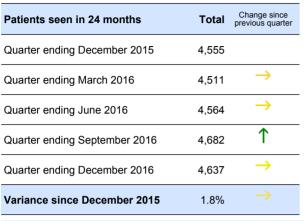


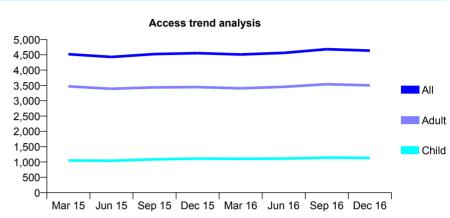
## Q68 - Vital Signs At a Glance Contract Report for 185396/0001 - December 2016

| Name or company name | Crowborough Dental Care Ltd |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 21/01/2011                  |
| Contract end date    |                             |

| 16/17 Contracted general activity (UDA)     | 15,692      |
|---|-------------|
| Carry forward general activity (UDA)        | 446         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £383,619.92 |

## **ACCESS\***

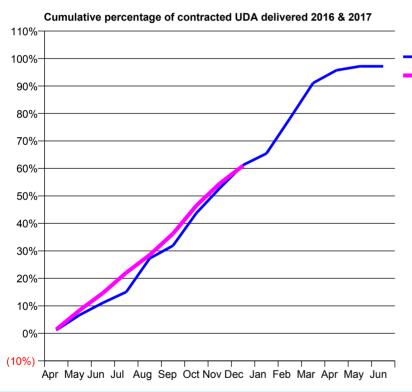




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 179                    | 224         |
| May       | 1,049                  | 1,321       |
| June      | 1,745                  | 2,305       |
| July      | 2,368                  | 3,466       |
| August    | 4,276                  | 4,477       |
| September | 5,008                  | 5,694       |
| October   | 6,869                  | 7,295       |
| November  | 8,288                  | 8,555       |
| December  | 9,610                  | 9,571       |
| January   | 10,270                 |             |
| February  | 12,259                 | _           |
| March     | 14,292                 |             |
| April     | 15,019                 |             |
| May       | 15,247                 |             |
| June      | 15,246                 |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 68       | 1,084       | 6.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 541      | 3,120       | 17.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 534      | 1,084       | 49.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,267    | 3,120       | 40.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 643      | 3,877       | 16.6%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 34       | 3,877       | 0.9%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 50       | 3,877       | 1.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |

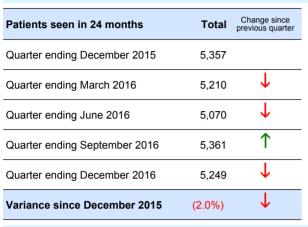


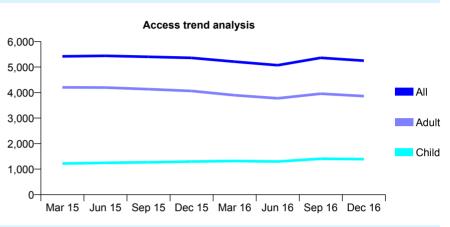
## Q68 - Vital Signs At a Glance Contract Report for 185825/0001 - December 2016

| Name or company name | Horsham Dental Care Ltd |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/11/2007              |
| Contract end date    |                         |

| 16/17 Contracted general activity (UDA)     | 14,482      |
|---|-------------|
| Carry forward general activity (UDA)        | 463         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £377,109.74 |

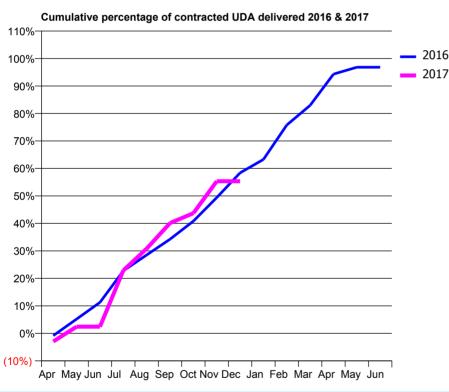
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | -121                   | -431        |
| May       | 754                    | 354         |
| June      | 1,632                  | 354         |
| July      | 3,296                  | 3,317       |
| August    | 4,131                  | 4,465       |
| September | 4,962                  | 5,812       |
| October   | 5,913                  | 6,331       |
| November  | 7,154                  | 8,014       |
| December  | 8,457                  | 8,014       |
| January   | 9,162                  |             |
| February  | 10,976                 |             |
| March     | 12,014                 |             |
| April     | 13,660                 |             |
| May       | 14,019                 |             |
| June      | 14,019                 |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 1,342       | 6.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 529      | 3,411       | 15.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 662      | 1,342       | 49.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,457    | 3,411       | 42.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 242      | 3,986       | 6.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 3,986       | 1.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 106      | 3,986       | 2.7%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

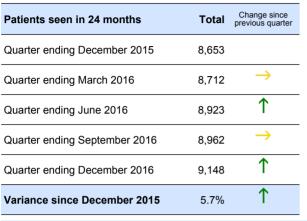


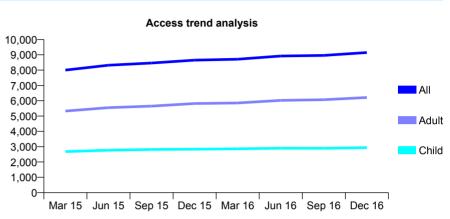
## Q68 - Vital Signs At a Glance Contract Report for 186031/0001 - December 2016

| Name or company name | Holbrook Practice Ltd |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2010            |
| Contract end date    |                       |

| 16/17 Contracted general activity (UDA)     | 25,652      |
|---|-------------|
| Carry forward general activity (UDA)        | -432        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £644,822.93 |

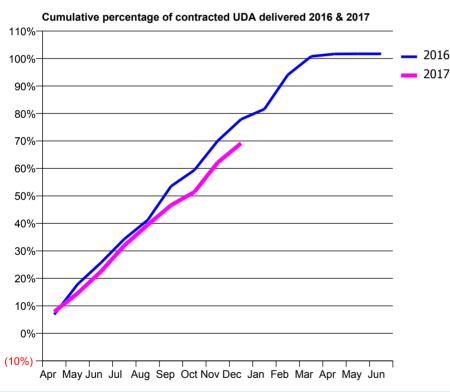
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 1,760                 | 2,021        |
| May       | 4,583                 | 3,742        |
| June      | 6,594                 | 5,782        |
| July      | 8,804                 | 8,196        |
| August    | 10,574                | 10,126       |
| September | 13,728                | 11,959       |
| October   | 15,238                | 13,194       |
| November  | 17,971                | 15,948       |
| December  | 19,981                | 17,740       |
| January   | 20,929                |              |
| February  | 24,124                |              |
| March     | 25,846                |              |
| April     | 26,073                |              |
| May       | 26,083                |              |
| June      | 26,084                |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 160      | 3,126       | 5.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 576      | 5,980       | 9.6%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,887    | 3,126       | 60.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,145    | 5,980       | 52.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 562      | 8,862       | 6.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 8,862       | 0.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 58       | 8,862       | 0.7%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 10          | 80.0%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 10          | 100.0%   | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

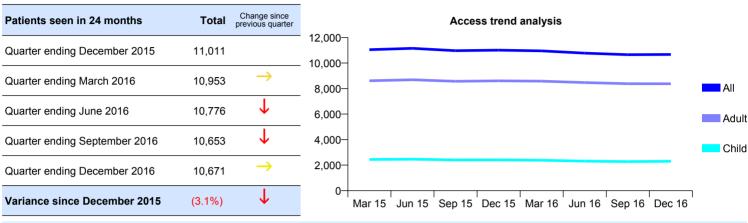


## Q68 - Vital Signs At a Glance Contract Report for 186643/0002 - December 2016

| Name or company name | Moat Road Dental Care |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/09/2008            |
| Contract end date    | _                     |

| 16/17 Contracted general activity (UDA)     | 37,171      |
|---|-------------|
| Carry forward general activity (UDA)        | 1,064       |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £892,202.76 |

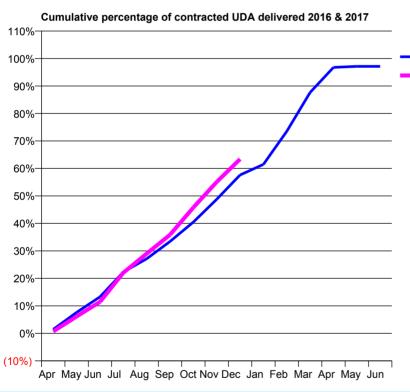
#### **ACCESS\***



2016

2017

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |        |  |  |
|-----------------------------------|--------|--------|--|--|
| Month                             | 2016   | 2017   |  |  |
| April                             | 548    | 269    |  |  |
| May                               | 2,838  | 2,288  |  |  |
| June                              | 4,937  | 4,257  |  |  |
| July                              | 8,295  | 8,199  |  |  |
| August                            | 10,092 | 10,784 |  |  |
| September                         | 12,423 | 13,334 |  |  |
| October                           | 15,055 | 17,022 |  |  |
| November                          | 18,131 | 20,485 |  |  |
| December                          | 21,420 | 23,561 |  |  |
| January                           | 22,857 |        |  |  |
| February                          | 27,323 |        |  |  |
| March                             | 32,590 |        |  |  |
| April                             | 35,972 |        |  |  |
| May                               | 36,105 |        |  |  |
| June                              | 36,107 |        |  |  |

| G0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 153      | 2,437       | 6.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,102    | 7,967       | 13.8%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,449    | 2,437       | 59.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,915    | 7,967       | 49.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 667      | 9,463       | 7.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 108      | 9,463       | 1.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 231      | 9,463       | 2.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 8           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 89.3% | 88.8%  | 88.8%   |

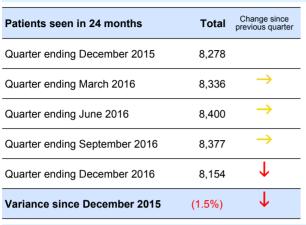


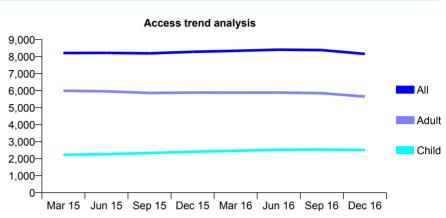
## Q68 - Vital Signs At a Glance Contract Report for 188255/0001 - December 2016

| Name or company name | Mr A Vaidya and Mrs S Vaidya |
|----------------------|------------------------------|
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 15/12/2008                   |
| Contract end date    |                              |

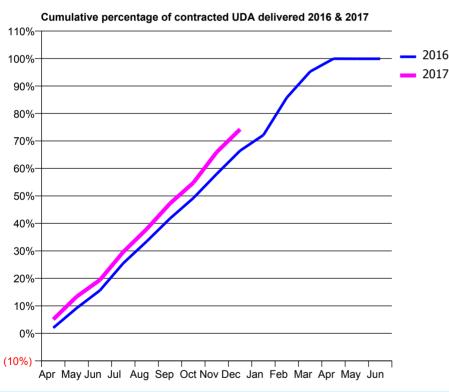
| 16/17 Contracted general activity (UDA)     | 14,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 14          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £373,616.97 |

## **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 279                      | 711        |
| May       | 1,287                    | 1,869      |
| June      | 2,190                    | 2,723      |
| July      | 3,576                    | 4,150      |
| August    | 4,682                    | 5,312      |
| September | 5,853                    | 6,616      |
| October   | 6,892                    | 7,674      |
| November  | 8,122                    | 9,232      |
| December  | 9,305                    | 10,393     |
| January   | 10,101                   |            |
| February  | 12,009                   |            |
| March     | 13,333                   |            |
| April     | 13,987                   |            |
| May       | 13,986                   |            |
| June      | 13,986                   |            |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 155      | 2,455       | 6.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 637      | 4,790       | 13.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,321    | 2,455       | 53.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,074    | 4,790       | 43.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 781      | 6,346       | 12.3%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 6,346       | 0.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 62       | 6,346       | 1.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |



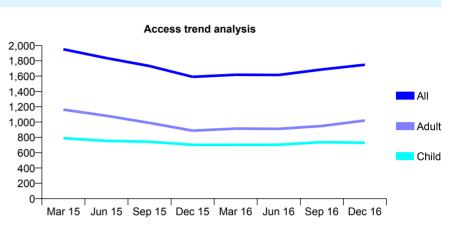
# Q68 - Vital Signs At a Glance Contract Report for 188751/0002 - December 2016

| Name or company name | Mr P Boamah & Mr C Amin. |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2011               |
| Contract end date    |                          |

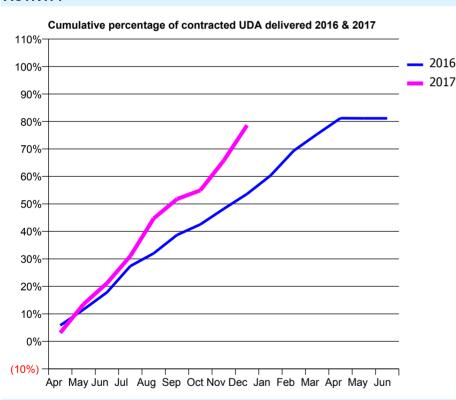
| 16/17 Contracted general activity (UDA)     | 4,000      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £98,851.93 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,591 |                               |
| Quarter ending March 2016     | 1,618 | $\rightarrow$                 |
| Quarter ending June 2016      | 1,615 | $\rightarrow$                 |
| Quarter ending September 2016 | 1,687 | <b>↑</b>                      |
| Quarter ending December 2016  | 1,749 | <b>↑</b>                      |
| Variance since December 2015  | 9.9%  | 1                             |



## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |  |
|-----------------------------------|-------|-------|--|--|
| Month                             | 2016  | 2017  |  |  |
| April                             | 232   | 125   |  |  |
| May                               | 465   | 542   |  |  |
| June                              | 713   | 847   |  |  |
| July                              | 1,096 | 1,241 |  |  |
| August                            | 1,281 | 1,788 |  |  |
| September                         | 1,549 | 2,071 |  |  |
| October                           | 1,702 | 2,198 |  |  |
| November                          | 1,928 | 2,631 |  |  |
| December                          | 2,146 | 3,144 |  |  |
| January                           | 2,412 |       |  |  |
| February                          | 2,775 |       |  |  |
| March                             | 3,015 |       |  |  |
| April                             | 3,247 |       |  |  |
| May                               | 3,245 |       |  |  |
| June                              | 3,245 |       |  |  |
|                                   |       |       |  |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 827         | 3.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 69       | 1,023       | 6.7%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 473      | 827         | 57.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 411      | 1,023       | 40.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 77       | 1,723       | 4.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,723       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 1,723       | 0.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |

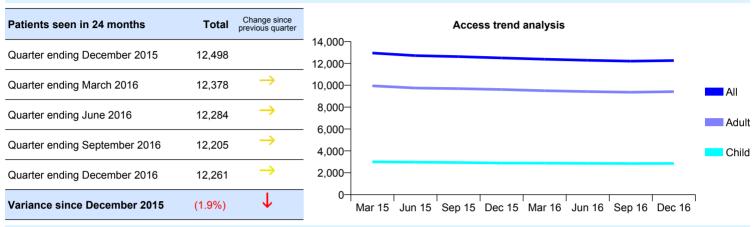


## Q68 - Vital Signs At a Glance Contract Report for 189111/0001 - December 2016

| Name or company name | Seaside Dental Practice Limited |
|----------------------|---------------------------------|
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/10/2010                      |
| Contract end date    |                                 |

| 16/17 Contracted general activity (UDA)     | 37,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 292         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £905,625.66 |

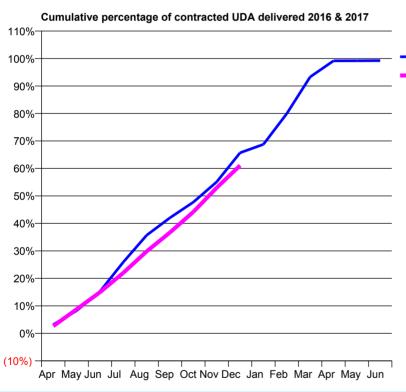
## ACCESS\*



2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 1,181                  | 972          |
| May       | 3,044                  | 3,246        |
| June      | 5,641                  | 5,531        |
| July      | 9,598                  | 8,145        |
| August    | 13,214                 | 11,038       |
| September | 15,563                 | 13,585       |
| October   | 17,667                 | 16,358       |
| November  | 20,398                 | 19,607       |
| December  | 24,306                 | 22,601       |
| January   | 25,439                 |              |
| February  | 29,581                 |              |
| March     | 34,517                 |              |
| April     | 36,685                 |              |
| May       | 36,688                 |              |
| June      | 36,708                 |              |

## **QUALITY**

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 200      | 3,103       | 6.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,303    | 9,566       | 13.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,768    | 3,103       | 57.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,178    | 9,566       | 43.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,000    | 11,842      | 8.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 11,842      | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 267      | 11,842      | 2.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 19          | 84.2%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 18       | 19          | 94.7%    | 89.3% | 88.8%  | 88.8%   |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

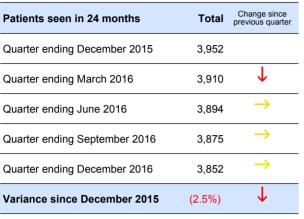


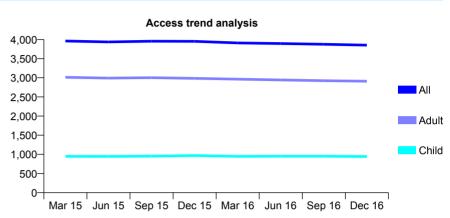
## Q68 - Vital Signs At a Glance Contract Report for 189650/0001 - December 2016

| Name or company name | Mr A Gill and Ms K Kaur |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2009              |
| Contract end date    | _                       |

| 16/17 Contracted general activity (UDA)     | 11,018      |
|---|-------------|
| Carry forward general activity (UDA)        | -82         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £293.364.41 |

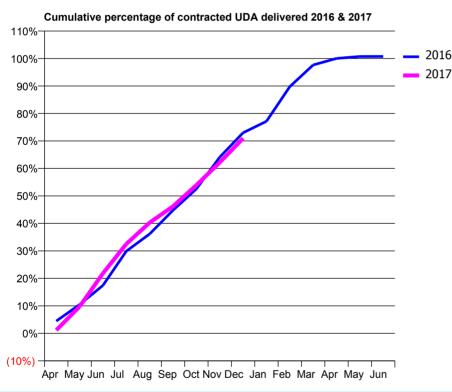
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 494                     | 128        |
| May       | 1,154                   | 1,074      |
| June      | 1,924                   | 2,407      |
| July      | 3,296                   | 3,583      |
| August    | 3,986                   | 4,440      |
| September | 4,934                   | 5,092      |
| October   | 5,789                   | 5,942      |
| November  | 7,062                   | 6,849      |
| December  | 8,042                   | 7,818      |
| January   | 8,499                   |            |
| February  | 9,888                   | _          |
| March     | 10,759                  |            |
| April     | 11,020                  |            |
| May       | 11,097                  |            |
| June      | 11,100                  |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 79       | 1,034       | 7.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 593      | 3,317       | 17.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 694      | 1,034       | 67.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,916    | 3,317       | 57.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 436      | 4,160       | 10.5%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 4,160       | 0.8%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 33       | 4,160       | 0.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



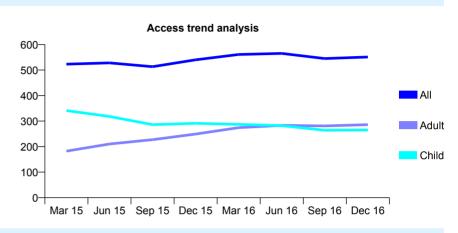
# Q68 - Vital Signs At a Glance Contract Report for 190195/0021 - December 2016

| Name or company name | Xeon Smiles UK Ltd |
|----------------------|--------------------|
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/01/2013         |
| Contract end date    |                    |

| 16/17 Contracted general activity (UDA)     | 1,134      |
|---|------------|
| Carry forward general activity (UDA)        | -23        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £25,775.70 |

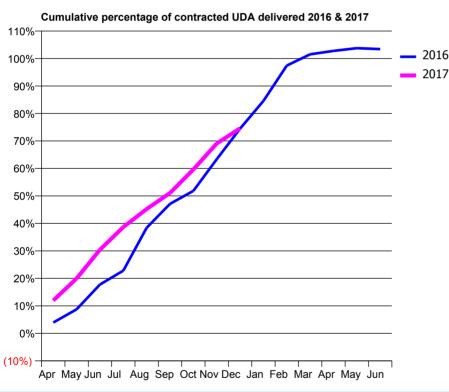
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 540   |                               |
| Quarter ending March 2016     | 561   | 1                             |
| Quarter ending June 2016      | 565   | $\rightarrow$                 |
| Quarter ending September 2016 | 545   | <b>→</b>                      |
| Quarter ending December 2016  | 551   | $\rightarrow$                 |
| Variance since December 2015  | 2.0%  | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled A | Activity (UDA) |
|-----------|----------------------|----------------|
| Month     | 2016                 | 2017           |
| April     | 45                   | 135            |
| May       | 99                   | 227            |
| June      | 202                  | 345            |
| July      | 259                  | 439            |
| August    | 436                  | 513            |
| September | 534                  | 579            |
| October   | 588                  | 676            |
| November  | 718                  | 783            |
| December  | 845                  | 846            |
| January   | 959                  |                |
| February  | 1,105                |                |
| March     | 1,151                |                |
| April     | 1,165                |                |
| May       | 1,177                |                |
| June      | 1,173                |                |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 339         | 4.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 34       | 251         | 13.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 264      | 339         | 77.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 154      | 251         | 61.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 40       | 567         | 7.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 567         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 567         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

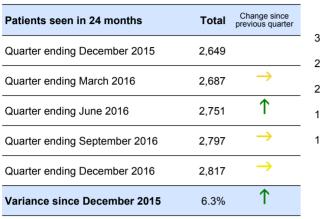


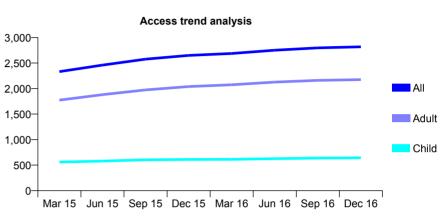
## Q68 - Vital Signs At a Glance Contract Report for 190829/0001 - December 2016

| Name or company name | The Sea Road Dental Practice Partnership |
|----------------------|--|
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 20/01/2014                               |
| Contract end date    |  |

| 16/17 Contracted general activity (UDA)     | 6,800       |
|---|-------------|
| Carry forward general activity (UDA)        | 207         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £177,921.13 |

#### **ACCESS\***

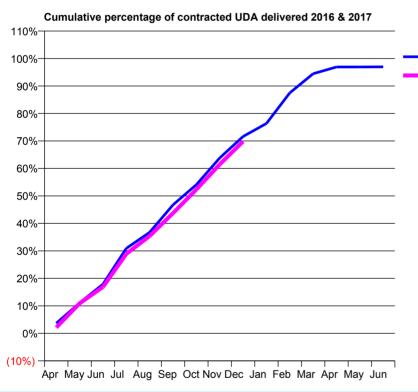




2016

2017

## **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 250                      | 146        |
| May       | 754                      | 742        |
| June      | 1,216                    | 1,149      |
| July      | 2,103                    | 1,968      |
| August    | 2,501                    | 2,408      |
| September | 3,178                    | 2,975      |
| October   | 3,679                    | 3,560      |
| November  | 4,339                    | 4,181      |
| December  | 4,870                    | 4,748      |
| January   | 5,192                    |            |
| February  | 5,949                    | _          |
| March     | 6,423                    |            |
| April     | 6,590                    |            |
| May       | 6,589                    |            |
| June      | 6,593                    |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 747         | 3.2%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 196      | 2,259       | 8.7%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 523      | 747         | 70.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,356    | 2,259       | 60.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 113      | 2,894       | 3.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,894       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 2,894       | 0.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 89.3% | 88.8%  | 88.8%   |

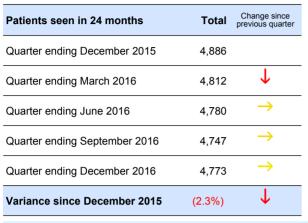


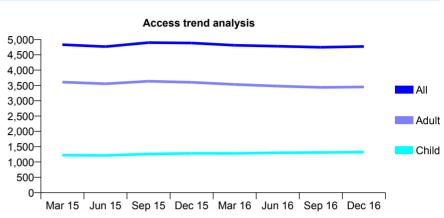
## Q68 - Vital Signs At a Glance Contract Report for 191043/0001 - December 2016

| Name or company name | Pembroke Practice Limited |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/03/2011                |
| Contract end date    |                           |

| 16/17 Contracted general activity (UDA)     | 12,464      |
|---|-------------|
| Carry forward general activity (UDA)        | -10         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £318,877.21 |

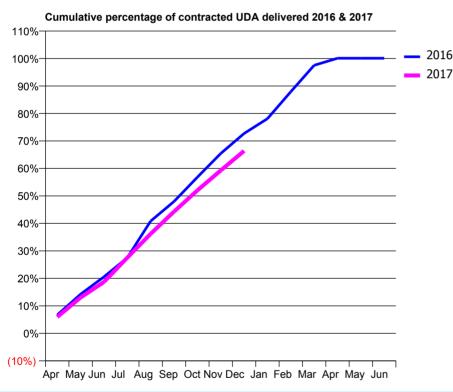
#### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA |        |       |  |  |
|----------------------------------|--------|-------|--|--|
| Month                            | 2016   | 2017  |  |  |
| April                            | 835    | 745   |  |  |
| May                              | 1,776  | 1,627 |  |  |
| June                             | 2,562  | 2,330 |  |  |
| July                             | 3,433  | 3,435 |  |  |
| August                           | 5,093  | 4,513 |  |  |
| September                        | 5,981  | 5,523 |  |  |
| October                          | 7,082  | 6,484 |  |  |
| November                         | 8,157  | 7,387 |  |  |
| December                         | 9,063  | 8,274 |  |  |
| January                          | 9,734  |       |  |  |
| February                         | 10,956 |       |  |  |
| March                            | 12,153 |       |  |  |
| April                            | 12,476 |       |  |  |
| May                              | 12,474 |       |  |  |
| June                             | 12,474 |       |  |  |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 67       | 1,229       | 5.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 470      | 3,055       | 15.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 647      | 1,229       | 52.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,416    | 3,055       | 46.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 506      | 4,152       | 12.2%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 4,152       | 0.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 4,152       | 0.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



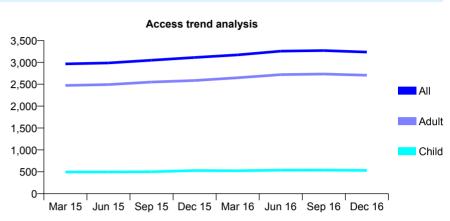
## Q68 - Vital Signs At a Glance Contract Report for 191264/0002 - December 2016

| Name or company name | Steyndent Ltd |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/11/2008    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 10,196      |
|---|-------------|
| Carry forward general activity (UDA)        | -159        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £273,893.59 |

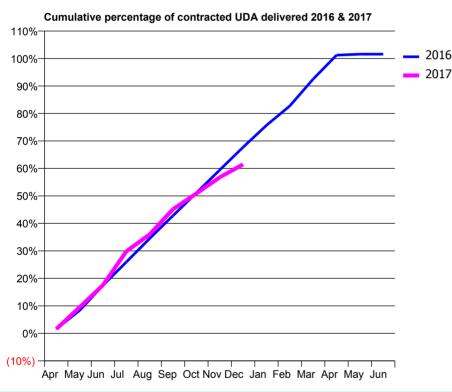
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 159                     | 159        |
| May       | 850                     | 969        |
| June      | 1,777                   | 1,792      |
| July      | 2,645                   | 3,042      |
| August    | 3,519                   | 3,674      |
| September | 4,367                   | 4,608      |
| October   | 5,211                   | 5,188      |
| November  | 6,061                   | 5,789      |
| December  | 6,905                   | 6,268      |
| January   | 7,716                   |            |
| February  | 8,437                   |            |
| March     | 9,431                   |            |
| April     | 10,319                  |            |
| May       | 10,355                  |            |
| June      | 10,355                  |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 665         | 6.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 260      | 2,864       | 9.1%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 405      | 665         | 60.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,591    | 2,864       | 55.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 253      | 3,093       | 8.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 3,093       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 3,093       | 0.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

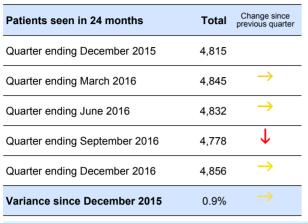


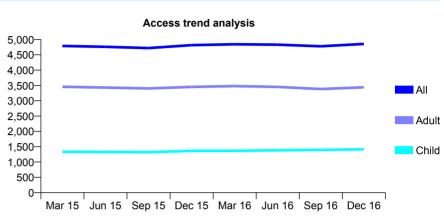
## Q68 - Vital Signs At a Glance Contract Report for 192228/0001 - December 2016

| Name or company name | Mr A Memaripour and Mr N Zadeh¿Davani |
|----------------------|---------------------------------------|
| Contract type name   | GDS Contract                          |
| Purpose of contract  | General                               |
| Contract start date  | 01/04/2010                            |
| Contract end date    |                                       |

| 16/17 Contracted general activity (UDA)     | 17,266      |
|---|-------------|
| Carry forward general activity (UDA)        | 103         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £453,863.09 |

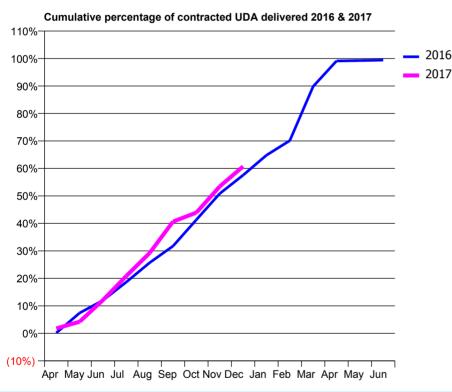
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 26                     | 307         |
| May       | 1,278                  | 733         |
| June      | 2,078                  | 2,091       |
| July      | 3,224                  | 3,607       |
| August    | 4,440                  | 5,051       |
| September | 5,484                  | 7,019       |
| October   | 7,136                  | 7,585       |
| November  | 8,778                  | 9,230       |
| December  | 9,937                  | 10,485      |
| January   | 11,191                 |             |
| February  | 12,107                 | _           |
| March     | 15,508                 |             |
| April     | 17,109                 |             |
| May       | 17,135                 |             |
| June      | 17,163                 |             |

| Q0/12.1.1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 88       | 1,256       | 7.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 436      | 2,805       | 15.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 625      | 1,256       | 49.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,276    | 2,805       | 45.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 405      | 3,655       | 11.1%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 3,655       | 0.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 3,655       | 0.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 89.3% | 88.8%  | 88.8%   |



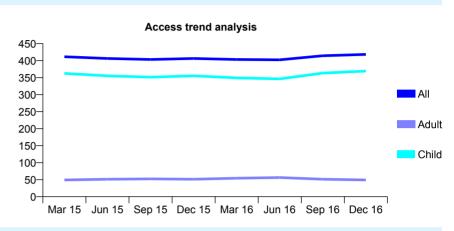
# Q68 - Vital Signs At a Glance Contract Report for 192325/0001 - December 2016

| Name or company name | CDP (UK) Ltd |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2011   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 779        |
|---|------------|
| Carry forward general activity (UDA)        | -16        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £19,821.94 |

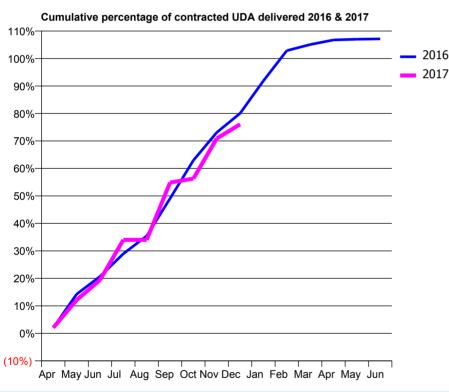
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 406   |                               |
| Quarter ending March 2016     | 403   | $\rightarrow$                 |
| Quarter ending June 2016      | 402   | $\rightarrow$                 |
| Quarter ending September 2016 | 414   | <b>1</b>                      |
| Quarter ending December 2016  | 418   | $\rightarrow$                 |
| Variance since December 2015  | 3.0%  | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activit | ty (UDA) |
|-----------|----------------------------|----------|
| Month     | 2016                       | 2017     |
| April     | 16                         | 16       |
| May       | 111                        | 94       |
| June      | 161                        | 151      |
| July      | 226                        | 265      |
| August    | 276                        | 265      |
| September | 382                        | 427      |
| October   | 490                        | 438      |
| November  | 569                        | 552      |
| December  | 624                        | 593      |
| January   | 716                        |          |
| February  | 801                        | _        |
| March     | 818                        |          |
| April     | 831                        |          |
| May       | 834                        |          |
| June      | 835                        |          |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 379         | 5.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 21          | 0.0%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 206      | 379         | 54.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 13       | 21          | 61.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 18       | 380         | 4.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 380         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 380         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |



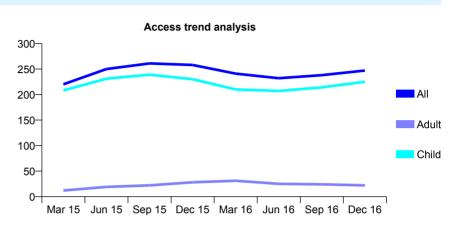
# Q68 - Vital Signs At a Glance Contract Report for 192686/0001 - December 2016

| Name or company name | Apex Dental Care Merrow Partnership |
|----------------------|-------------------------------------|
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2014                          |
| Contract end date    |                                     |

| 16/17 Contracted general activity (UDA)     | 400       |
|---|-----------|
| Carry forward general activity (UDA)        | -8        |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,917.73 |

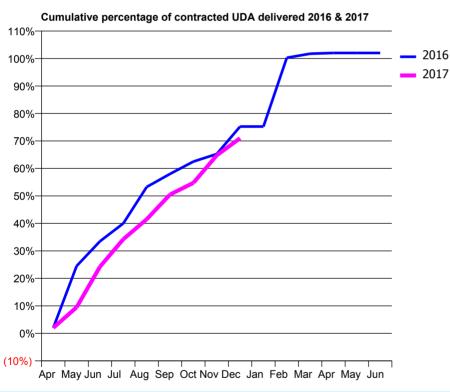
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 258    |                               |
| Quarter ending March 2016     | 241    | 1                             |
| Quarter ending June 2016      | 232    | <b>↓</b>                      |
| Quarter ending September 2016 | 238    | <b>1</b>                      |
| Quarter ending December 2016  | 247    | 1                             |
| Variance since December 2015  | (4.3%) | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activi | ity (UDA) |
|-----------|---------------------------|-----------|
| Month     | 2016                      | 2017      |
| April     | 8                         | 8         |
| May       | 98                        | 38        |
| June      | 134                       | 97        |
| July      | 160                       | 137       |
| August    | 213                       | 166       |
| September | 232                       | 202       |
| October   | 250                       | 219       |
| November  | 261                       | 259       |
| December  | 301                       | 284       |
| January   | 301                       | -         |
| February  | 401                       |           |
| March     | 407                       |           |
| April     | 408                       |           |
| May       | 408                       |           |
| June      | 408                       |           |
|           |                           |           |

| <b>40</b> 7 (201)   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 246         | 0.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 164      | 246         | 66.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 244         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 244         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 244         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |



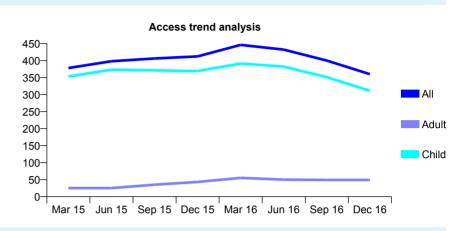
# Q68 - Vital Signs At a Glance Contract Report for 192686/0002 - December 2016

| Name or company name | Apex Dental Care Merrow Partnership |
|----------------------|-------------------------------------|
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2014                          |
| Contract end date    |                                     |

| 16/17 Contracted general activity (UDA)     | 750        |
|---|------------|
| Carry forward general activity (UDA)        | -15        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16,861.73 |

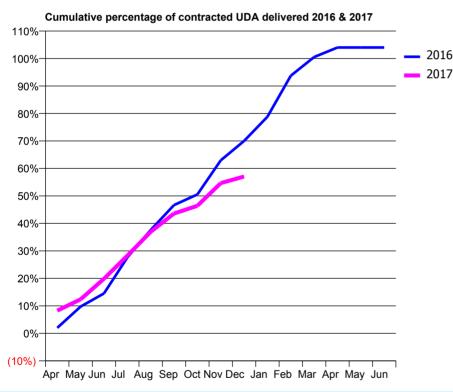
## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 412     |                               |
| Quarter ending March 2016     | 446     | 1                             |
| Quarter ending June 2016      | 432     | <b>1</b>                      |
| Quarter ending September 2016 | 400     | <b>1</b>                      |
| Quarter ending December 2016  | 360     | 1                             |
| Variance since December 2015  | (12.6%) | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 15                        | 62       |
| May       | 73                        | 93       |
| June      | 109                       | 149      |
| July      | 207                       | 212      |
| August    | 282                       | 277      |
| September | 350                       | 327      |
| October   | 379                       | 348      |
| November  | 472                       | 410      |
| December  | 525                       | 428      |
| January   | 591                       |          |
| February  | 703                       |          |
| March     | 754                       |          |
| April     | 780                       |          |
| May       | 780                       |          |
| June      | 780                       |          |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 368         | 3.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 287      | 368         | 78.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 344         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 344         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 344         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

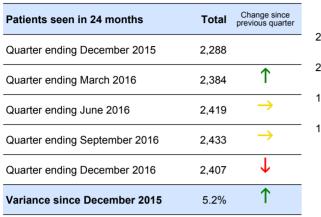


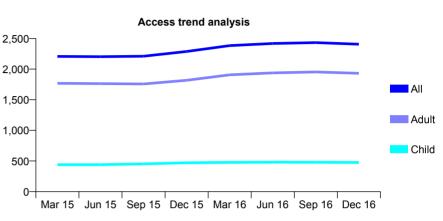
# Q68 - Vital Signs At a Glance Contract Report for 192783/0001 - December 2016

| Name or company name | Mr Redstone & Associates |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/11/2012               |
| Contract end date    |                          |

| 16/17 Contracted general activity (UDA)     | 7,762       |
|---|-------------|
| Carry forward general activity (UDA)        | 239         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £174,945.42 |

## ACCESS\*

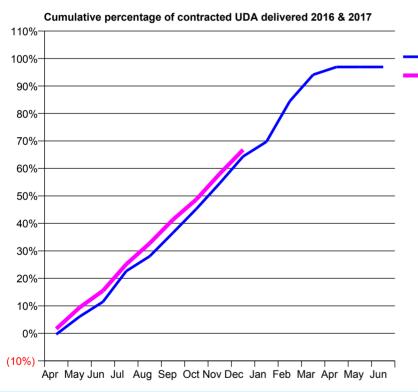




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | -29                    | 128          |
| May       | 473                    | 730          |
| June      | 893                    | 1,205        |
| July      | 1,760                  | 1,954        |
| August    | 2,177                  | 2,543        |
| September | 2,842                  | 3,213        |
| October   | 3,516                  | 3,783        |
| November  | 4,240                  | 4,508        |
| December  | 4,996                  | 5,185        |
| January   | 5,410                  |              |
| February  | 6,556                  |              |
| March     | 7,303                  |              |
| April     | 7,522                  |              |
| May       | 7,522                  |              |
| June      | 7,523                  |              |
|           |                        |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 34       | 561         | 6.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 255      | 2,167       | 11.8%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 406      | 561         | 72.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,164    | 2,167       | 53.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 180      | 2,614       | 6.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 2,614       | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 2,614       | 0.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 89.3% | 88.8%  | 88.8%   |

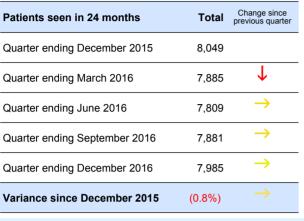


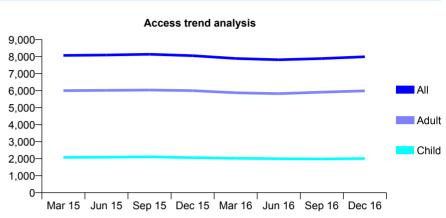
# Q68 - Vital Signs At a Glance Contract Report for 193186/0001 - December 2016

| Name or company name | M W Botha Limited |
|----------------------|-------------------|
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2010        |
| Contract end date    |                   |

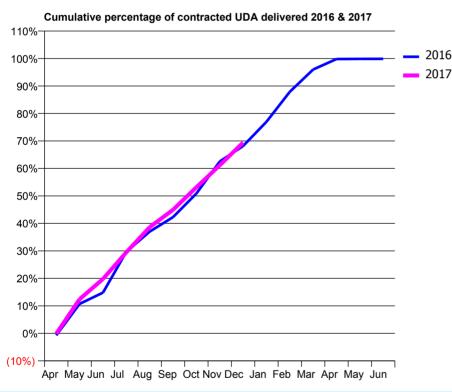
| 16/17 Contracted general activity (UDA)     | 21,440      |
|---|-------------|
| Carry forward general activity (UDA)        | 29          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £654,764.34 |

## ACCESS\*





#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | -158                   | -29          |
| May       | 2,304                  | 2,667        |
| June      | 3,177                  | 4,242        |
| July      | 6,361                  | 6,325        |
| August    | 7,937                  | 8,286        |
| September | 9,068                  | 9,637        |
| October   | 10,910                 | 11,398       |
| November  | 13,403                 | 13,108       |
| December  | 14,613                 | 14,881       |
| January   | 16,503                 |              |
| February  | 18,841                 |              |
| March     | 20,578                 |              |
| April     | 21,398                 |              |
| May       | 21,410                 |              |
| June      | 21,411                 |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 149      | 2,021       | 7.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,219    | 5,919       | 20.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,018    | 2,021       | 50.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,630    | 5,919       | 44.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,290    | 7,565       | 17.1%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 7,565       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 30       | 7,565       | 0.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 14       | 15          | 93.3%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 15          | 86.7%    | 89.3% | 88.8%  | 88.8%   |



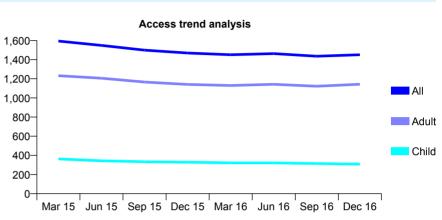
# Q68 - Vital Signs At a Glance Contract Report for 193240/0001 - December 2016

| Name or company name | Timberhill Dental Practice Ltd |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/09/2009                     |
| Contract end date    |                                |

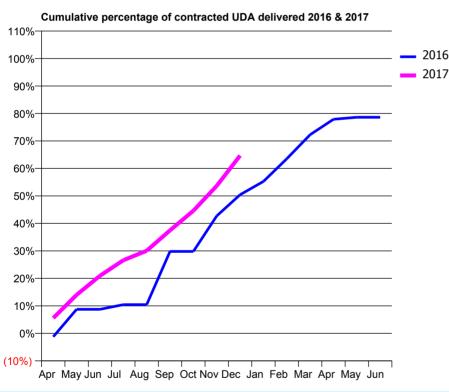
| 16/17 Contracted general activity (UDA)     | 4,942       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £114,337.18 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |       |  |  |
|-----------|-----------------------------------|-------|--|--|
| Month     | 2016                              | 2017  |  |  |
| April     | -62                               | 276   |  |  |
| May       | 432                               | 693   |  |  |
| June      | 432                               | 1,036 |  |  |
| July      | 516                               | 1,315 |  |  |
| August    | 516                               | 1,485 |  |  |
| September | 1,473                             | 1,853 |  |  |
| October   | 1,473                             | 2,205 |  |  |
| November  | 2,111                             | 2,652 |  |  |
| December  | 2,493                             | 3,197 |  |  |
| January   | 2,732                             |       |  |  |
| February  | 3,139                             |       |  |  |
| March     | 3,573                             |       |  |  |
| April     | 3,849                             |       |  |  |
| May       | 3,885                             |       |  |  |
| June      | 3,885                             |       |  |  |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 387         | 4.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 228      | 1,347       | 16.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 236      | 387         | 61.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 680      | 1,347       | 50.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 154      | 1,563       | 9.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 1,563       | 0.8%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 1,563       | 2.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

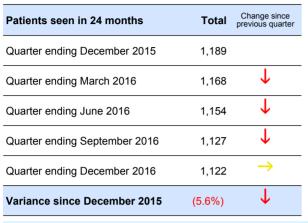


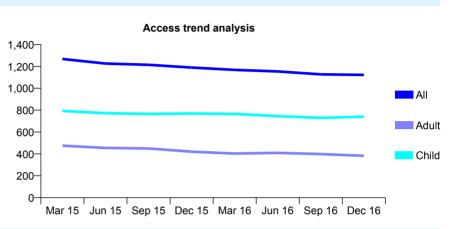
# Q68 - Vital Signs At a Glance Contract Report for 193402/0001 - December 2016

| Name or company name | Burgess Hill Dental Care Limited |
|----------------------|----------------------------------|
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/06/2011                       |
| Contract end date    |                                  |

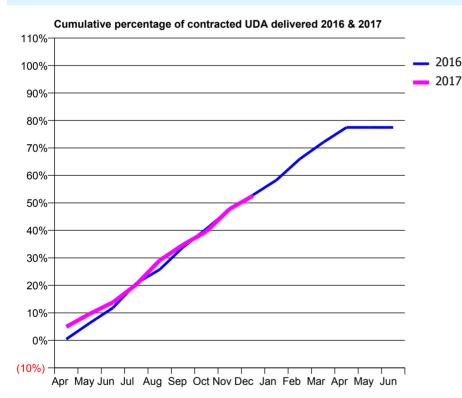
| 16/17 Contracted general activity (UDA)     | 2,975      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £68,096.78 |

#### **ACCESS\***





## **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 13                     | 147         |
| May       | 186                    | 287         |
| June      | 353                    | 412         |
| July      | 618                    | 605         |
| August    | 766                    | 866         |
| September | 1,008                  | 1,035       |
| October   | 1,207                  | 1,179       |
| November  | 1,419                  | 1,423       |
| December  | 1,574                  | 1,565       |
| January   | 1,735                  |             |
| February  | 1,963                  |             |
| March     | 2,143                  |             |
| April     | 2,305                  |             |
| May       | 2,305                  |             |
| June      | 2,305                  |             |
|           |                        |             |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 71       | 994         | 7.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 20       | 274         | 7.3%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 687      | 994         | 69.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 156      | 274         | 56.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 27       | 1,151       | 2.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,151       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 1,151       | 1.7%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |



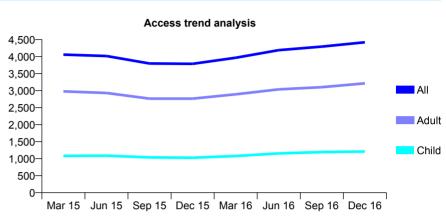
# Q68 - Vital Signs At a Glance Contract Report for 193569/0001 - December 2016

| Name or company name | Hollybush Dental Care Limited |
|----------------------|-------------------------------|
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/01/2008                    |
| Contract end date    |                               |

| 16/17 Contracted general activity (UDA)     | 10,760      |
|---|-------------|
| Carry forward general activity (UDA)        | 388         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £282.769.48 |

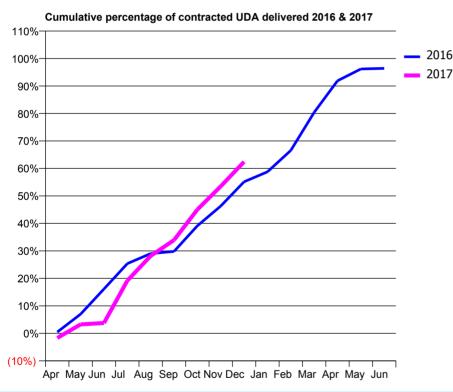
## **ACCESS\***

| Patients seen in 24 months Total |       | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending December 2015     | 3,786 |                               |
| Quarter ending March 2016        | 3,964 | <b>1</b>                      |
| Quarter ending June 2016         | 4,187 | 1                             |
| Quarter ending September 2016    | 4,291 | <b>↑</b>                      |
| Quarter ending December 2016     | 4,418 | <b>↑</b>                      |
| Variance since December 2015     | 16.7% | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 52                    | -180          |
| May       | 754                   | 351           |
| June      | 1,737                 | 406           |
| July      | 2,730                 | 2,065         |
| August    | 3,124                 | 3,032         |
| September | 3,209                 | 3,651         |
| October   | 4,210                 | 4,847         |
| November  | 4,984                 | 5,757         |
| December  | 5,933                 | 6,717         |
| January   | 6,324                 |               |
| February  | 7,160                 |               |
| March     | 8,649                 |               |
| April     | 9,888                 |               |
| May       | 10,349                |               |
| June      | 10,372                |               |
|           |                       |               |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 80       | 1,289       | 6.2%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 511      | 3,259       | 15.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 625      | 1,289       | 48.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,126    | 3,259       | 34.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 501      | 3,876       | 12.9%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 3,876       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 84       | 3,876       | 2.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



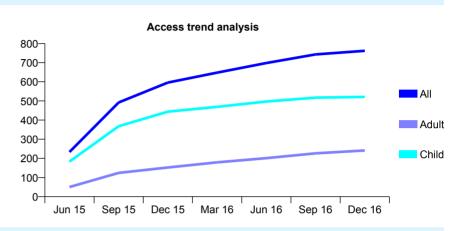
# Q68 - Vital Signs At a Glance Contract Report for 193593/0001 - December 2016

| Name or company name | Westdene Dental Practice |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 07/04/2015               |
| Contract end date    |                          |

| 16/17 Contracted general activity (UDA)     | 1,450      |
|---|------------|
| Carry forward general activity (UDA)        | -29        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £31,947.01 |

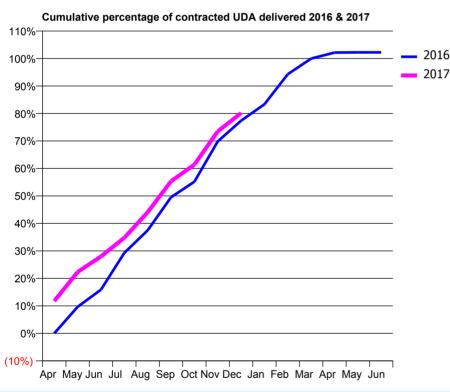
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 596   |                               |
| Quarter ending March 2016     | 648   | 1                             |
| Quarter ending June 2016      | 698   | <b>1</b>                      |
| Quarter ending September 2016 | 743   | <b>1</b>                      |
| Quarter ending December 2016  | 762   | 1                             |
| Variance since December 2015  | 27.9% | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 0                        | 170        |
| May       | 137                      | 324        |
| June      | 227                      | 406        |
| July      | 417                      | 504        |
| August    | 535                      | 639        |
| September | 706                      | 803        |
| October   | 787                      | 890        |
| November  | 996                      | 1,065      |
| December  | 1,103                    | 1,162      |
| January   | 1,188                    |            |
| February  | 1,345                    |            |
| March     | 1,425                    |            |
| April     | 1,457                    |            |
| May       | 1,458                    |            |
| June      | 1,458                    |            |

## **QUALITY**

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 650         | 5.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 15       | 200         | 7.5%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 452      | 650         | 69.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 103      | 200         | 51.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 40       | 818         | 4.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 818         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 818         | 1.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

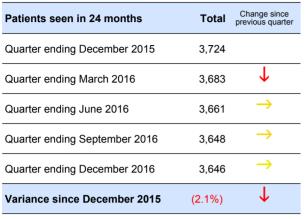


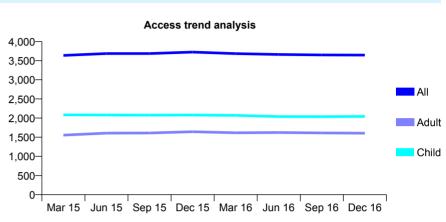
# Q68 - Vital Signs At a Glance Contract Report for 193739/0001 - December 2016

| Name or company name | Grand Avenue Dental Practice |
|----------------------|------------------------------|
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

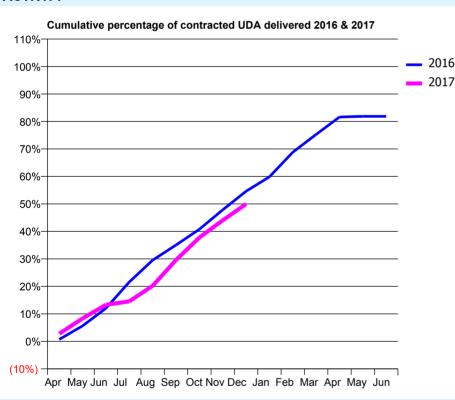
| 16/17 Contracted general activity (UDA)     | 8,250       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £178,698.16 |

#### **ACCESS\***





## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |
|-----------------------------------|-------|-------|--|
| Month                             | 2016  | 2017  |  |
| April                             | 59    | 230   |  |
| May                               | 466   | 690   |  |
| June                              | 995   | 1,098 |  |
| July                              | 1,783 | 1,200 |  |
| August                            | 2,437 | 1,668 |  |
| September                         | 2,892 | 2,442 |  |
| October                           | 3,365 | 3,117 |  |
| November                          | 3,946 | 3,634 |  |
| December                          | 4,505 | 4,124 |  |
| January                           | 4,938 |       |  |
| February                          | 5,677 |       |  |
| March                             | 6,210 |       |  |
| April                             | 6,733 |       |  |
| May                               | 6,755 |       |  |
| June                              | 6,755 |       |  |
|                                   |       |       |  |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 129      | 2,180       | 5.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 121      | 1,333       | 9.1%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,441    | 2,180       | 66.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 799      | 1,333       | 59.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 169      | 3,111       | 5.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 3,111       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 3,111       | 0.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



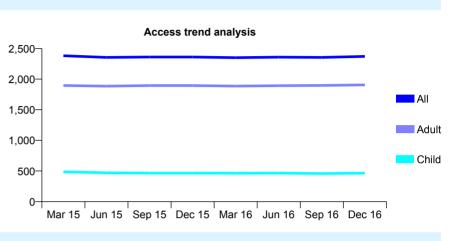
# Q68 - Vital Signs At a Glance Contract Report for 193828/0001 - December 2016

| Name or company name | Rottingdean Dental Care |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/11/2009              |
| Contract end date    |                         |

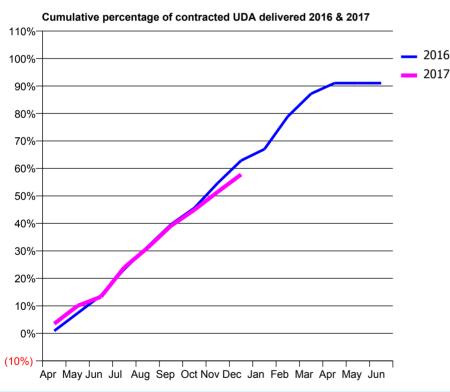
| 16/17 Contracted general activity (UDA)     | 9,000       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £230,109.57 |

## **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 81                       | 316        |
| May       | 660                      | 903        |
| June      | 1,239                    | 1,198      |
| July      | 2,102                    | 2,161      |
| August    | 2,837                    | 2,803      |
| September | 3,568                    | 3,522      |
| October   | 4,106                    | 4,043      |
| November  | 4,923                    | 4,633      |
| December  | 5,658                    | 5,201      |
| January   | 6,032                    |            |
| February  | 7,102                    | _          |
| March     | 7,847                    |            |
| April     | 8,193                    |            |
| May       | 8,193                    |            |
| June      | 8,193                    |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 61       | 614         | 9.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 446      | 2,499       | 17.8%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 433      | 614         | 70.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,668    | 2,499       | 66.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 162      | 2,957       | 5.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 73       | 2,957       | 2.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 2,957       | 0.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



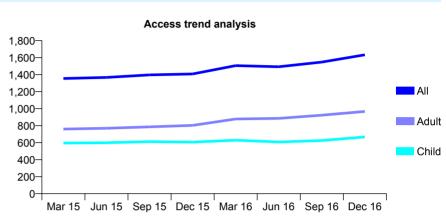
# Q68 - Vital Signs At a Glance Contract Report for 194883/0001 - December 2016

| Name or company name | Church Road Dental Care |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2013              |
| Contract end date    |                         |

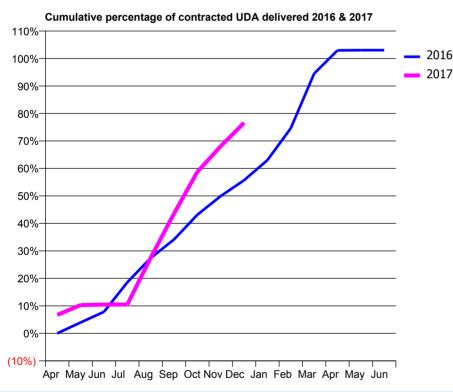
| 16/17 Contracted general activity (UDA)     | 3,438      |
|---|------------|
| Carry forward general activity (UDA)        | -69        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £82,034.92 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,407 |                               |
| Quarter ending March 2016     | 1,505 | 1                             |
| Quarter ending June 2016      | 1,491 | $\rightarrow$                 |
| Quarter ending September 2016 | 1,546 | <b>1</b>                      |
| Quarter ending December 2016  | 1,632 | <b>1</b>                      |
| Variance since December 2015  | 16.0% | 1                             |



## **ACTIVITY**



| Adjusted Scheduled Ac | tivity (UDA)  |
|-----------------------|---|
| 2016                  | 2017  |
| 0                     | 231   |
| 137                   | 354   |
| 269                   | 360   |
| 639                   | 361   |
| 943                   | 945   |
| 1,175                 | 1,499   |
| 1,484                 | 2,021   |
| 1,718                 | 2,340   |
| 1,915                 | 2,634   |
| 2,167                 |   |
| 2,566                 | _   |
| 3,249                 |   |
| 3,539                 |   |
| 3,542                 |   |
| 3,542                 |   |
|                       | 2016  0 137 269 639 943 1,175 1,484 1,718 1,915 2,167 2,566 3,249 3,539 3,542 |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 583         | 3.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 77       | 724         | 10.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 270      | 583         | 46.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 262      | 724         | 36.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 63       | 1,193       | 5.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,193       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,193       | 0.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |



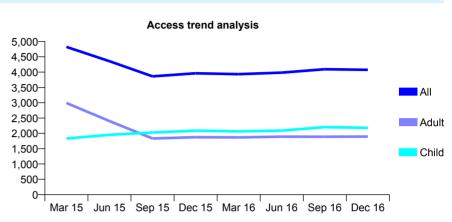
# Q68 - Vital Signs At a Glance Contract Report for 195138/0001 - December 2016

| Name or company name | Mr Manish Patel & Mrs Preeti Patel |
|----------------------|------------------------------------|
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 16/01/2012                         |
| Contract end date    |                                    |

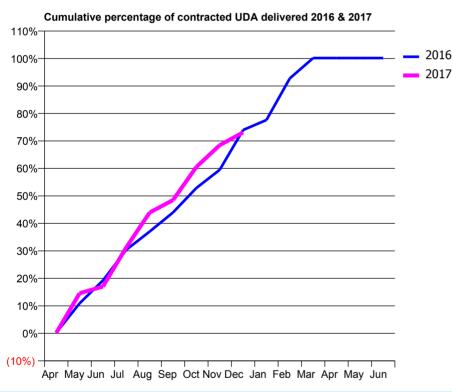
| 16/17 Contracted general activity (UDA)     | 15,000      |
|---|-------------|
| Carry forward general activity (UDA)        | -26         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £402.183.90 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 3,962 |                               |
| Quarter ending March 2016     | 3,934 | $\rightarrow$                 |
| Quarter ending June 2016      | 3,983 | $\rightarrow$                 |
| Quarter ending September 2016 | 4,095 | <b>1</b>                      |
| Quarter ending December 2016  | 4,076 | $\rightarrow$                 |
| Variance since December 2015  | 2.9%  | <b>↑</b>                      |



## **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 35                    | 26            |
| May       | 1,640                 | 2,190         |
| June      | 2,888                 | 2,558         |
| July      | 4,562                 | 4,698         |
| August    | 5,557                 | 6,595         |
| September | 6,596                 | 7,276         |
| October   | 7,933                 | 9,085         |
| November  | 8,927                 | 10,272        |
| December  | 11,095                | 10,967        |
| January   | 11,644                |               |
| February  | 13,914                | _             |
| March     | 15,024                |               |
| April     | 15,024                |               |
| May       | 15,026                |               |
| June      | 15,026                |               |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 154      | 2,060       | 7.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 148      | 1,315       | 11.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 880      | 2,060       | 42.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 538      | 1,315       | 40.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 86       | 3,369       | 2.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 3,369       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 3,369       | 1.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 89.3% | 88.8%  | 88.8%   |

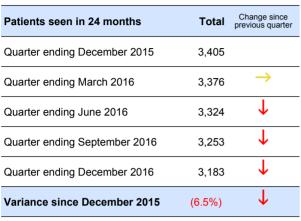


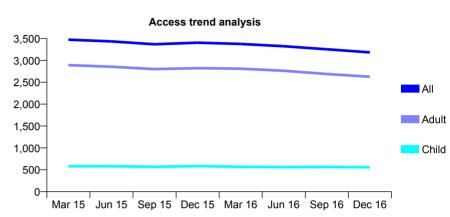
# Q68 - Vital Signs At a Glance Contract Report for 195553/0001 - December 2016

| Name or company name | Dr Satnam Louis Limited |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2010              |
| Contract end date    |                         |

| 16/17 Contracted general activity (UDA)     | 11,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 54          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £337,385.85 |

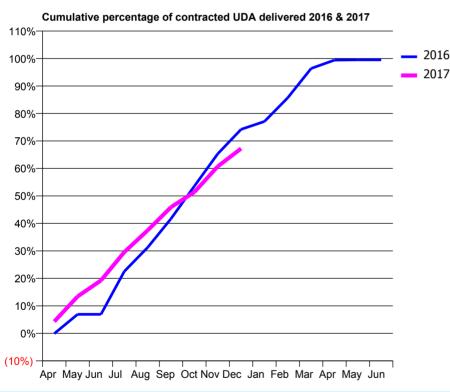
#### **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | -12                    | 473          |
| May       | 763                    | 1,477        |
| June      | 763                    | 2,118        |
| July      | 2,480                  | 3,253        |
| August    | 3,440                  | 4,122        |
| September | 4,590                  | 5,051        |
| October   | 5,893                  | 5,652        |
| November  | 7,185                  | 6,680        |
| December  | 8,165                  | 7,395        |
| January   | 8,478                  |              |
| February  | 9,430                  | _            |
| March     | 10,603                 |              |
| April     | 10,935                 |              |
| May       | 10,946                 |              |
| June      | 10,946                 |              |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 601         | 8.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 424      | 2,845       | 14.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 319      | 601         | 53.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,641    | 2,845       | 57.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 273      | 3,303       | 8.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 3,303       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 62       | 3,303       | 1.9%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 89.3% | 88.8%  | 88.8%   |



Adult

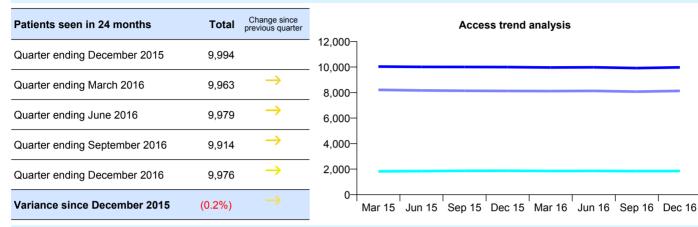
Child

# Q68 - Vital Signs At a Glance Contract Report for 197440/0001 - December 2016

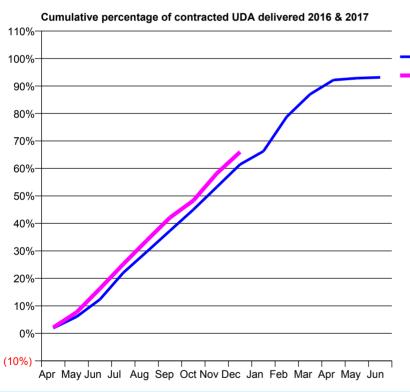
| Name or company name | Hinal Patel and Shivali Patel |
|----------------------|-------------------------------|
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/10/2010                    |
| Contract end date    |                               |

| 16/17 Contracted general activity (UDA)     | 28,271      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £636,389.23 |

#### **ACCESS\***



#### **ACTIVITY**



|           | Adjusted Scheduled Ad | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 560                   | 608          |
| May       | 1,785                 | 2,174        |
| June      | 3,638                 | 4,607        |
| July      | 6,499                 | 7,125        |
| August    | 8,739                 | 9,545        |
| September | 11,001                | 11,912       |
| October   | 13,259                | 13,663       |
| November  | 15,678                | 16,438       |
| December  | 18,096                | 18,658       |
| January   | 19,513                |              |
| February  | 23,215                |              |
| March     | 25,621                |              |
| April     | 27,145                |              |
| May       | 27,341                |              |
| June      | 27,421                |              |

#### **QUALITY**

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 173      | 2,202       | 7.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,315    | 8,966       | 14.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,423    | 2,202       | 64.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,475    | 8,966       | 61.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 637      | 10,413      | 6.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 52       | 10,413      | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 352      | 10,413      | 3.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 26       | 26          | 100.0%   | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 23       | 26          | 88.5%    | 89.3% | 88.8%  | 88.8%   |

2016

2017

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



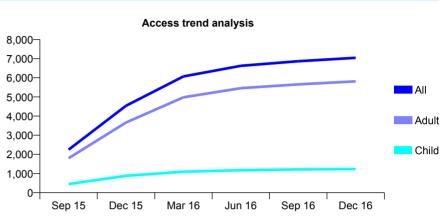
# Q68 - Vital Signs At a Glance Contract Report for 198374/0001 - December 2016

| Name or company name | The Brassey Avenue Dental Practice Partne |
|----------------------|---|
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General                                   |
| Contract start date  | 01/07/2015                                |
| Contract end date    |   |

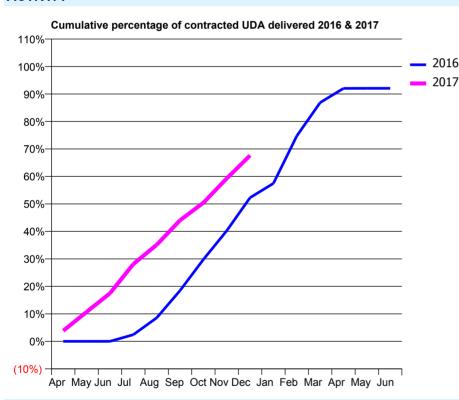
| 16/17 Contracted general activity (UDA)     | 18,773      |
|---|-------------|
| Carry forward general activity (UDA)        | 48          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £419,500.39 |

#### **ACCESS\***





## **ACTIVITY**



|           |        | ed Activity (UDA) |
|-----------|--------|-------------------|
| Month     | 2016   | 2017              |
| April     | 0      | 727               |
| May       | 0      | 2,010             |
| June      | 0      | 3,280             |
| July      | 344    | 5,276             |
| August    | 1,205  | 6,594             |
| September | 2,602  | 8,272             |
| October   | 4,196  | 9,465             |
| November  | 5,667  | 11,129            |
| December  | 7,362  | 12,699            |
| January   | 8,093  |                   |
| February  | 10,522 |                   |
| March     | 12,230 |                   |
| April     | 12,959 |                   |
| May       | 12,962 |                   |
| June      | 12,961 |                   |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 80       | 1,443       | 5.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 733      | 6,516       | 11.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 886      | 1,443       | 61.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,179    | 6,516       | 48.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 586      | 7,577       | 7.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 45       | 7,577       | 0.6%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 99       | 7,577       | 1.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 17       | 17          | 100.0%   | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 17          | 76.5%    | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

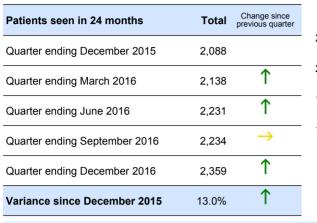


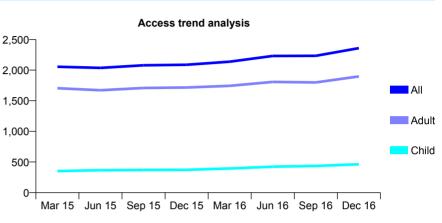
# Q68 - Vital Signs At a Glance Contract Report for 198420/0001 - December 2016

| Name or company name | Eaton Road Dental Practice Ltd |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/10/2007                     |
| Contract end date    |                                |

| 16/17 Contracted general activity (UDA)     | 4,243       |
|---|-------------|
| Carry forward general activity (UDA)        | -32         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £133,241.89 |

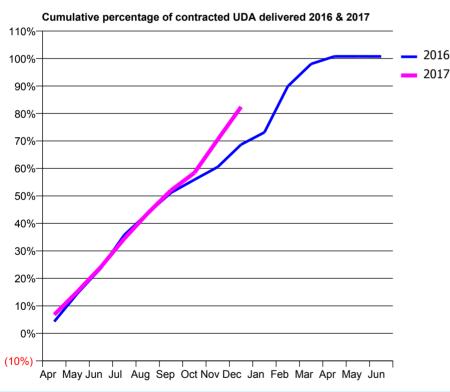
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 182                      | 289        |
| May       | 619                      | 648        |
| June      | 1,009                    | 1,027      |
| July      | 1,520                    | 1,463      |
| August    | 1,854                    | 1,853      |
| September | 2,171                    | 2,208      |
| October   | 2,372                    | 2,478      |
| November  | 2,569                    | 2,991      |
| December  | 2,915                    | 3,496      |
| January   | 3,103                    |            |
| February  | 3,813                    | _          |
| March     | 4,160                    |            |
| April     | 4,276                    |            |
| May       | 4,276                    |            |
| June      | 4,275                    |            |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 331         | 0.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 34       | 1,370       | 2.5%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 49       | 331         | 14.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 250      | 1,370       | 18.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 47       | 1,657       | 2.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,657       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,657       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



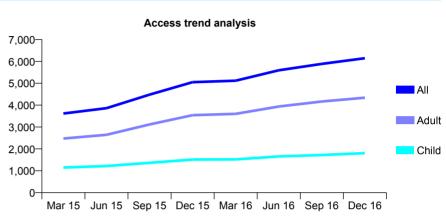
# Q68 - Vital Signs At a Glance Contract Report for 198684/0002 - December 2016

| Name or company name | Mr Michael Frank Lee and Mr Bahader Sinç |
|----------------------|--|
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/05/2014                               |
| Contract end date    |  |

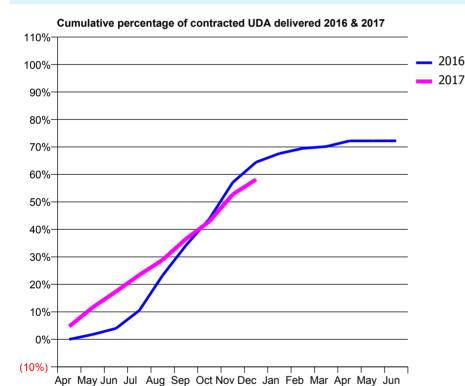
| 16/17 Contracted general activity (UDA)     | 16,283      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £422,732.39 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 5,050 |                               |
| Quarter ending March 2016     | 5,117 | $\rightarrow$                 |
| Quarter ending June 2016      | 5,591 | <b>1</b>                      |
| Quarter ending September 2016 | 5,884 | <b>1</b>                      |
| Quarter ending December 2016  | 6,143 | <b>1</b>                      |
| Variance since December 2015  | 21.6% | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 0                       | 768        |
| May       | 145                     | 1,896      |
| June      | 325                     | 2,833      |
| July      | 856                     | 3,817      |
| August    | 1,898                   | 4,713      |
| September | 2,786                   | 5,957      |
| October   | 3,569                   | 6,988      |
| November  | 4,648                   | 8,587      |
| December  | 5,248                   | 9,470      |
| January   | 5,506                   |            |
| February  | 5,658                   |            |
| March     | 5,710                   |            |
| April     | 5,879                   |            |
| May       | 5,879                   |            |
| June      | 5,881                   |            |

| Quantity | Base Number                                     | Contract   | AT  | Region  | England  |
|----------|---|--|---|---|--|
| 179      | 2,382   | 7.5%   | 9.9%  | 11.9%   | 12.4%  |
| 531      | 4,753   | 11.2%  | 15.8%   | 16.5%   | 16.6%  |
| 1,353    | 2,382   | 56.8%  | 59.0%   | 60.2%   | 57.5%  |
| 1,919    | 4,753   | 40.4%  | 51.0%   | 52.0%   | 50.4%  |
| 628      | 6,320   | 9.9%   | 9.5%  | 9.5%  | 9.1%   |
| 14       | 6,320   | 0.2%   | 0.6%  | 0.7%  | 0.8%   |
| 12       | 6,320   | 0.2%   | 1.1%  | 1.2%  | 1.3%   |
| 7        | 7   | N/A  | 92.5%   | 92.9%   | 92.7%  |
| 5        | 7   | N/A  | 89.3%   | 88.8%   | 88.8%  |
|          | 179<br>531<br>1,353<br>1,919<br>628<br>14<br>12 | 179 2,382<br>531 4,753<br>1,353 2,382<br>1,919 4,753<br>628 6,320<br>14 6,320<br>12 6,320<br>7 7 | 179     2,382     7.5%       531     4,753     11.2%       1,353     2,382     56.8%       1,919     4,753     40.4%       628     6,320     9.9%       14     6,320     0.2%       12     6,320     0.2%       7     7     N/A | 179         2,382         7.5%         9.9%           531         4,753         11.2%         15.8%           1,353         2,382         56.8%         59.0%           1,919         4,753         40.4%         51.0%           628         6,320         9.9%         9.5%           14         6,320         0.2%         0.6%           12         6,320         0.2%         1.1%           7         7         N/A         92.5% | 179         2,382         7.5%         9.9%         11.9%           531         4,753         11.2%         15.8%         16.5%           1,353         2,382         56.8%         59.0%         60.2%           1,919         4,753         40.4%         51.0%         52.0%           628         6,320         9.9%         9.5%         9.5%           14         6,320         0.2%         0.6%         0.7%           12         6,320         0.2%         1.1%         1.2%           7         7         N/A         92.5%         92.9% |

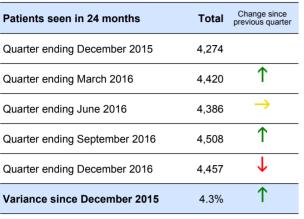


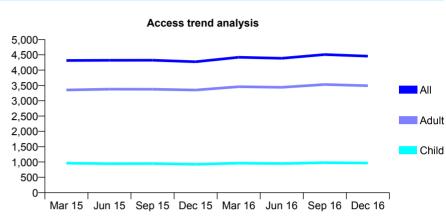
# Q68 - Vital Signs At a Glance Contract Report for 199028/0001 - December 2016

| Name or company name | HARTLEY DENTAL LIMITED |
|----------------------|------------------------|
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/09/2008             |
| Contract end date    |                        |

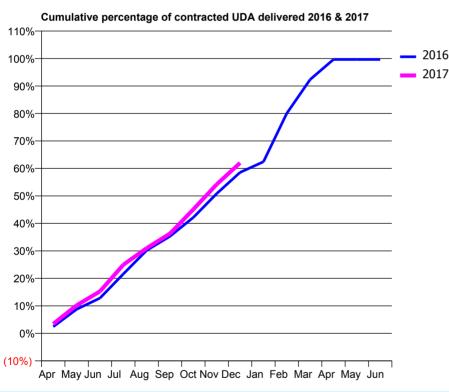
| 16/17 Contracted general activity (UDA)     | 16,250      |
|---|-------------|
| Carry forward general activity (UDA)        | 55          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £372,003.49 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 397                    | 560         |
| May       | 1,424                  | 1,658       |
| June      | 2,084                  | 2,484       |
| July      | 3,511                  | 4,055       |
| August    | 4,907                  | 5,038       |
| September | 5,738                  | 5,900       |
| October   | 6,857                  | 7,333       |
| November  | 8,262                  | 8,811       |
| December  | 9,517                  | 10,077      |
| January   | 10,145                 |             |
| February  | 13,009                 | _           |
| March     | 15,006                 |             |
| April     | 16,193                 |             |
| May       | 16,195                 |             |
| June      | 16,195                 |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 74       | 1,038       | 7.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 471      | 3,545       | 13.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 592      | 1,038       | 57.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,993    | 3,545       | 56.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 272      | 4,247       | 6.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 56       | 4,247       | 1.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 4,247       | 1.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 10          | 70.0%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 10          | 90.0%    | 89.3% | 88.8%  | 88.8%   |

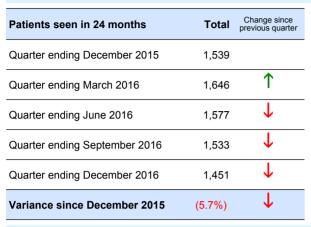


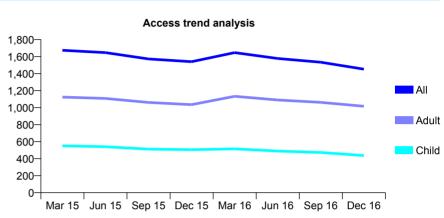
# Q68 - Vital Signs At a Glance Contract Report for 199370/0001 - December 2016

| Name or company name | Pittham Dental Ltd |
|----------------------|--------------------|
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/09/2007         |
| Contract end date    | _                  |

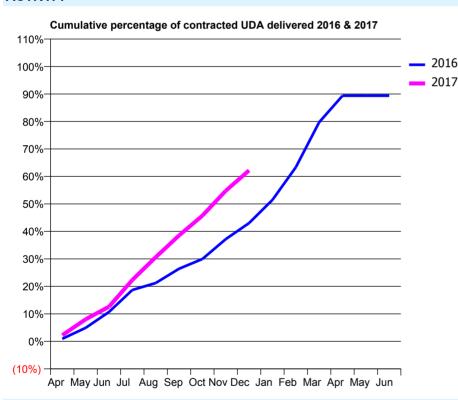
| 16/17 Contracted general activity (UDA)     | 4,800       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £103,175.74 |

#### **ACCESS\***





#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |
|-----------------------------------|-------|-------|--|
| Month                             | 2016  | 2017  |  |
| April                             | 44    | 108   |  |
| May                               | 236   | 385   |  |
| June                              | 513   | 605   |  |
| July                              | 898   | 1,073 |  |
| August                            | 1,019 | 1,469 |  |
| September                         | 1,268 | 1,849 |  |
| October                           | 1,438 | 2,195 |  |
| November                          | 1,785 | 2,630 |  |
| December                          | 2,065 | 2,986 |  |
| January                           | 2,470 |       |  |
| February                          | 3,039 |       |  |
| March                             | 3,826 |       |  |
| April                             | 4,290 |       |  |
| May                               | 4,290 |       |  |
| June                              | 4,290 |       |  |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 46       | 519         | 8.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 171      | 1,123       | 15.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 350      | 519         | 67.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 631      | 1,123       | 56.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 120      | 1,503       | 8.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 1,503       | 0.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 1,503       | 0.7%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



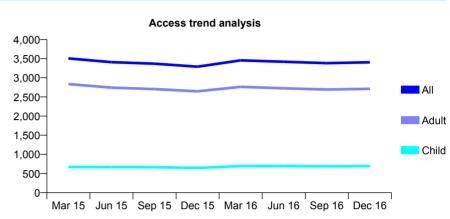
# Q68 - Vital Signs At a Glance Contract Report for 199389/0001 - December 2016

| Name or company name | Pure Dental Surgery Limited |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/05/2012                  |
| Contract end date    |                             |

| 16/17 Contracted general activity (UDA)     | 11,066      |
|---|-------------|
| Carry forward general activity (UDA)        | -199        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £255,605.53 |

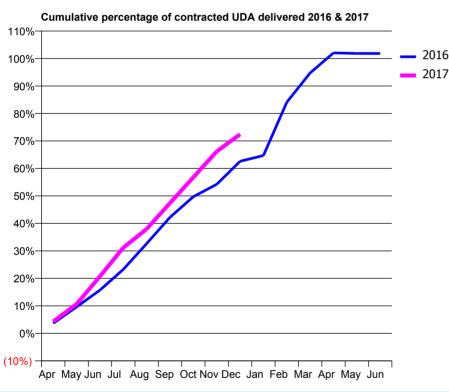
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 3,290 |                               |
| Quarter ending March 2016     | 3,456 | 1                             |
| Quarter ending June 2016      | 3,418 | <b>1</b>                      |
| Quarter ending September 2016 | 3,382 | 1                             |
| Quarter ending December 2016  | 3,404 | $\rightarrow$                 |
| Variance since December 2015  | 3.5%  | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 405                     | 477         |
| May       | 1,068                   | 1,180       |
| June      | 1,740                   | 2,297       |
| July      | 2,578                   | 3,450       |
| August    | 3,616                   | 4,203       |
| September | 4,673                   | 5,246       |
| October   | 5,503                   | 6,286       |
| November  | 6,001                   | 7,325       |
| December  | 6,927                   | 8,015       |
| January   | 7,161                   |             |
| February  | 9,302                   |             |
| March     | 10,485                  |             |
| April     | 11,290                  |             |
| May       | 11,269                  |             |
| June      | 11,265                  |             |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 83       | 870         | 9.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 562      | 3,198       | 17.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 527      | 870         | 60.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,998    | 3,198       | 62.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 256      | 3,731       | 6.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 3,731       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 3,731       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 17       | 19          | 89.5%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 18       | 19          | 94.7%    | 89.3% | 88.8%  | 88.8%   |

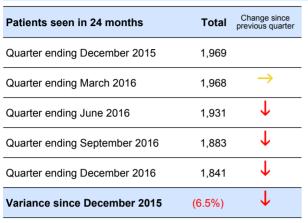


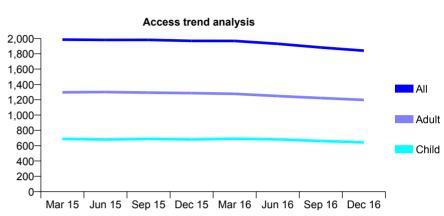
# Q68 - Vital Signs At a Glance Contract Report for 199516/0001 - December 2016

| Name or company name | Pamela Noon and Shernaz Wadia |
|----------------------|-------------------------------|
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/03/2012                    |
| Contract end date    |                               |

| 16/17 Contracted general activity (UDA)     | 6,100       |
|---|-------------|
| Carry forward general activity (UDA)        | 11          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £169,872.90 |

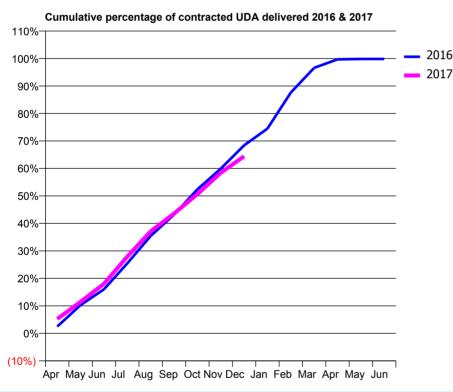
#### **ACCESS\***





2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |  |
|-----------------------------------|-------|-------|--|--|
| Month                             | 2016  | 2017  |  |  |
| April                             | 151   | 318   |  |  |
| May                               | 628   | 700   |  |  |
| June                              | 978   | 1,100 |  |  |
| July                              | 1,555 | 1,705 |  |  |
| August                            | 2,162 | 2,264 |  |  |
| September                         | 2,635 | 2,659 |  |  |
| October                           | 3,195 | 3,089 |  |  |
| November                          | 3,654 | 3,562 |  |  |
| December                          | 4,173 | 3,930 |  |  |
| January                           | 4,543 |       |  |  |
| February                          | 5,343 | _     |  |  |
| March                             | 5,892 |       |  |  |
| April                             | 6,081 |       |  |  |
| May                               | 6,089 |       |  |  |
| June                              | 6,089 |       |  |  |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 100      | 906         | 11.0%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 172      | 1,310       | 13.1%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 692      | 906         | 76.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 953      | 1,310       | 72.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 100      | 2,120       | 4.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 2,120       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 2,120       | 0.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |



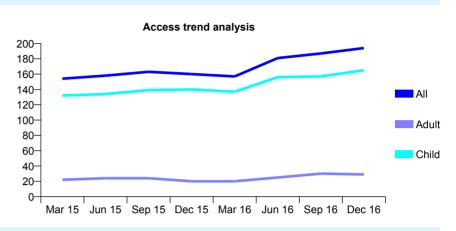
# Q68 - Vital Signs At a Glance Contract Report for 199737/0001 - December 2016

| Name or company name | Rectory House Dental Practice Ltd |
|----------------------|-----------------------------------|
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/08/2009                        |
| Contract end date    |                                   |

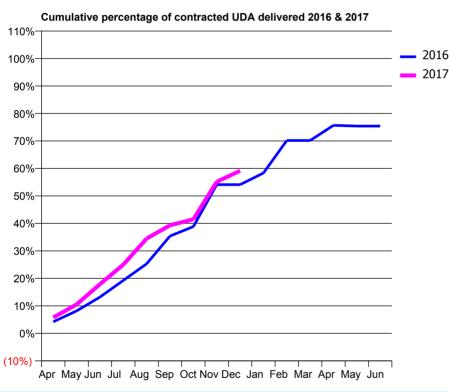
| 16/17 Contracted general activity (UDA)     | 380       |
|---|-----------|
| Carry forward general activity (UDA)        | 0         |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £8,445.78 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 160   |                               |
| Quarter ending March 2016     | 157   | 1                             |
| Quarter ending June 2016      | 181   | <b>1</b>                      |
| Quarter ending September 2016 | 187   | <b>1</b>                      |
| Quarter ending December 2016  | 194   | <b>1</b>                      |
| Variance since December 2015  | 21.3% | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 16                    | 22            |
| May       | 31                    | 40            |
| June      | 50                    | 68            |
| July      | 73                    | 95            |
| August    | 96                    | 131           |
| September | 135                   | 149           |
| October   | 148                   | 158           |
| November  | 206                   | 210           |
| December  | 206                   | 225           |
| January   | 222                   |               |
| February  | 267                   | _             |
| March     | 267                   |               |
| April     | 288                   |               |
| May       | 287                   |               |
| June      | 287                   |               |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 186         | 2.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 97       | 186         | 52.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 168         | 2.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 168         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 168         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



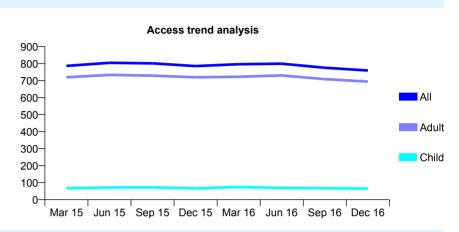
# Q68 - Vital Signs At a Glance Contract Report for 206989/0001 - December 2016

| Name or company name | MR GP UNSTED |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

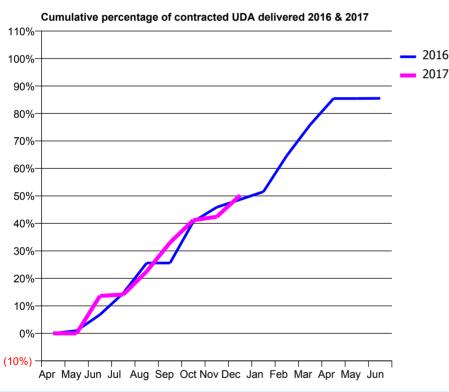
| 16/17 Contracted general activity (UDA)     | 2,257      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £53,498.37 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 785    |                               |
| Quarter ending March 2016     | 796    | $\rightarrow$                 |
| Quarter ending June 2016      | 799    | $\rightarrow$                 |
| Quarter ending September 2016 | 775    | <b>1</b>                      |
| Quarter ending December 2016  | 759    | <b>1</b>                      |
| Variance since December 2015  | (3.3%) | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 0                      | 0           |
| May       | 27                     | 0           |
| June      | 188                    | 307         |
| July      | 404                    | 318         |
| August    | 706                    | 508         |
| September | 706                    | 746         |
| October   | 1,122                  | 930         |
| November  | 1,265                  | 957         |
| December  | 1,342                  | 1,133       |
| January   | 1,420                  |             |
| February  | 1,783                  | _           |
| March     | 2,092                  |             |
| April     | 2,355                  |             |
| May       | 2,355                  |             |
| June      | 2,358                  |             |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 39          | 2.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 165      | 641         | 25.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 12       | 39          | 30.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 208      | 641         | 32.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 185      | 568         | 32.6%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 568         | 1.9%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 568         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

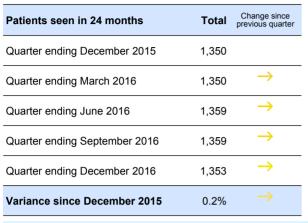


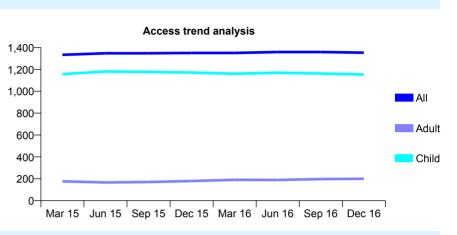
# Q68 - Vital Signs At a Glance Contract Report for 207993/0001 - December 2016

| Name or company name | MR MT COPPEN |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 3,479      |
|---|------------|
| Carry forward general activity (UDA)        | -11        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £76,624.72 |

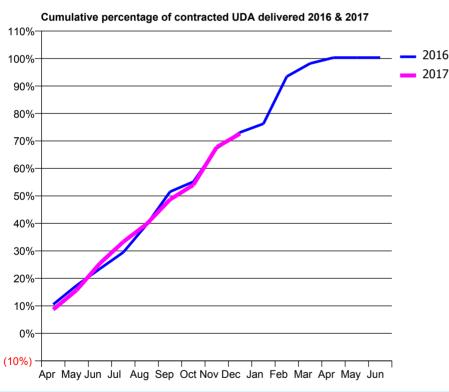
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 367                      | 302        |
| May       | 607                      | 547        |
| June      | 819                      | 887        |
| July      | 1,027                    | 1,159      |
| August    | 1,377                    | 1,384      |
| September | 1,793                    | 1,694      |
| October   | 1,920                    | 1,879      |
| November  | 2,342                    | 2,357      |
| December  | 2,544                    | 2,528      |
| January   | 2,653                    |            |
| February  | 3,250                    | _          |
| March     | 3,416                    |            |
| April     | 3,490                    |            |
| May       | 3,490                    |            |
| June      | 3,490                    | -          |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 124      | 1,426       | 8.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 76          | 10.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 949      | 1,426       | 66.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 51       | 76          | 67.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 73       | 1,472       | 5.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,472       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 1,472       | 1.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |



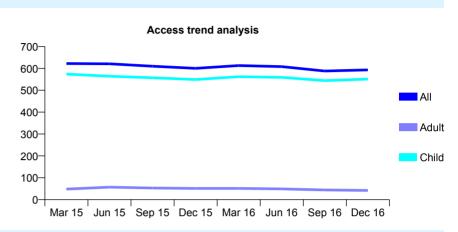
# Q68 - Vital Signs At a Glance Contract Report for 209104/0001 - December 2016

| Name or company name | Summerfield Dental Practice |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2006                  |
| Contract end date    |                             |

| 16/17 Contracted general activity (UDA)     | 900        |
|---|------------|
| Carry forward general activity (UDA)        | -18        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £21,814.46 |

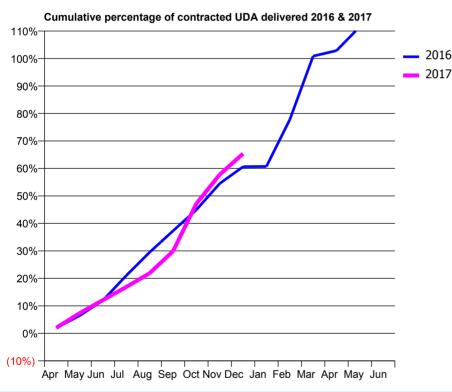
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 600    |                               |
| Quarter ending March 2016     | 613    | <b>1</b>                      |
| Quarter ending June 2016      | 608    | $\rightarrow$                 |
| Quarter ending September 2016 | 588    | 1                             |
| Quarter ending December 2016  | 593    | $\rightarrow$                 |
| Variance since December 2015  | (1.2%) | <b>\</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 18                      | 18         |
| May       | 58                      | 66         |
| June      | 108                     | 109        |
| July      | 189                     | 152        |
| August    | 266                     | 197        |
| September | 336                     | 269        |
| October   | 405                     | 425        |
| November  | 491                     | 520        |
| December  | 546                     | 588        |
| January   | 547                     |            |
| February  | 700                     |            |
| March     | 908                     |            |
| April     | 926                     |            |
| May       | 1,004                   |            |
| June      | 1,005                   |            |
|           |                         |            |

| <b>40</b> 7 (201)   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 459         | 3.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 209      | 459         | 45.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 380         | 0.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 380         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 380         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



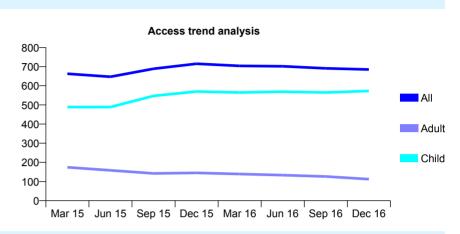
# Q68 - Vital Signs At a Glance Contract Report for 214698/0001 - December 2016

| Name or company name | MISS DA MAHONEY |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

| 16/17 Contracted general activity (UDA)     | 1,400      |
|---|------------|
| Carry forward general activity (UDA)        | -22        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £31.394.10 |

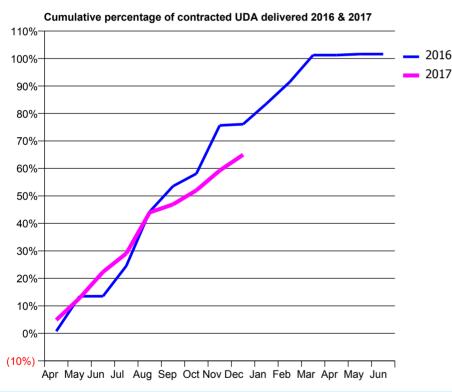
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 715    |                               |
| Quarter ending March 2016     | 704    | 1                             |
| Quarter ending June 2016      | 702    | $\rightarrow$                 |
| Quarter ending September 2016 | 691    | <b>1</b>                      |
| Quarter ending December 2016  | 685    | $\rightarrow$                 |
| Variance since December 2015  | (4.2%) | <b>1</b>                      |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |      |
|-----------------------------------|-------|------|
| Month                             | 2016  | 2017 |
| April                             | 11    | 68   |
| May                               | 189   | 180  |
| June                              | 189   | 313  |
| July                              | 344   | 407  |
| August                            | 620   | 616  |
| September                         | 750   | 657  |
| October                           | 814   | 728  |
| November                          | 1,059 | 829  |
| December                          | 1,065 | 910  |
| January                           | 1,170 |      |
| February                          | 1,281 |      |
| March                             | 1,417 |      |
| April                             | 1,417 |      |
| May                               | 1,422 |      |
| June                              | 1,422 |      |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 34       | 598         | 5.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 69          | 5.8%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 381      | 598         | 63.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 35       | 69          | 50.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 19       | 661         | 2.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 661         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 661         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

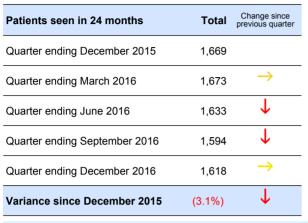


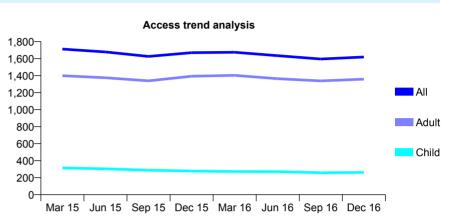
# Q68 - Vital Signs At a Glance Contract Report for 219541/0001 - December 2016

| Name or company name | MR SN ROUSSOS |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 8,132       |
|---|-------------|
| Carry forward general activity (UDA)        | 205         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £188,921.99 |

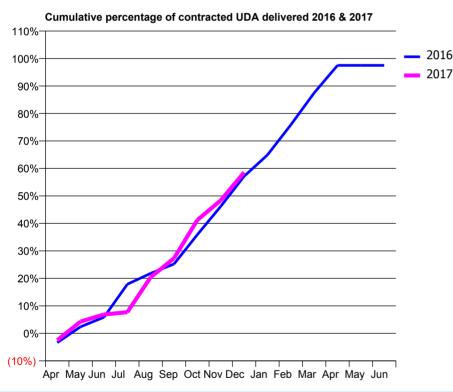
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | -276                    | -205       |
| May       | 197                     | 349        |
| June      | 476                     | 560        |
| July      | 1,453                   | 627        |
| August    | 1,775                   | 1,660      |
| September | 2,052                   | 2,223      |
| October   | 2,921                   | 3,353      |
| November  | 3,756                   | 3,933      |
| December  | 4,645                   | 4,763      |
| January   | 5,279                   |            |
| February  | 6,168                   |            |
| March     | 7,113                   |            |
| April     | 7,927                   |            |
| May       | 7,927                   |            |
| June      | 7,927                   |            |

| 40/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 282         | 6.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 237      | 1,448       | 16.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 165      | 282         | 58.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 859      | 1,448       | 59.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 93       | 1,556       | 6.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,556       | 0.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,556       | 0.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

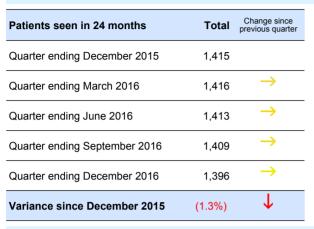


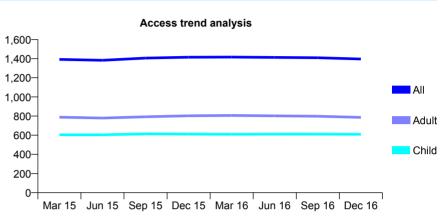
# Q68 - Vital Signs At a Glance Contract Report for 219894/0001 - December 2016

| Name or company name | MR JP GRIFFITHS |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

| 16/17 Contracted general activity (UDA)     | 3,500      |
|---|------------|
| Carry forward general activity (UDA)        | -70        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £83,621.98 |

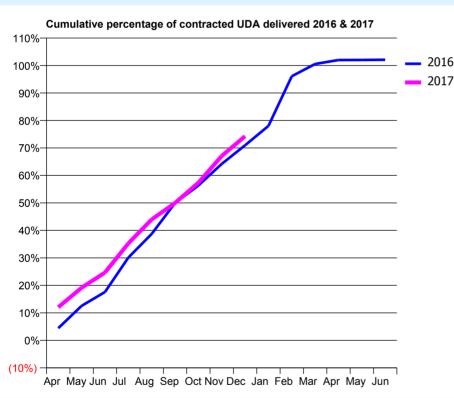
## **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 155                     | 422        |
| May       | 439                     | 671        |
| June      | 616                     | 863        |
| July      | 1,053                   | 1,234      |
| August    | 1,355                   | 1,539      |
| September | 1,748                   | 1,749      |
| October   | 1,972                   | 2,007      |
| November  | 2,247                   | 2,348      |
| December  | 2,484                   | 2,599      |
| January   | 2,730                   |            |
| February  | 3,363                   | _          |
| March     | 3,519                   |            |
| April     | 3,569                   |            |
| May       | 3,570                   |            |
| June      | 3,573                   |            |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 67       | 759         | 8.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 117      | 827         | 14.1%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 479      | 759         | 63.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 503      | 827         | 60.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 101      | 1,547       | 6.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,547       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 1,547       | 0.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



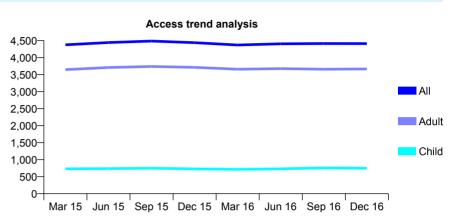
# Q68 - Vital Signs At a Glance Contract Report for 220868/0001 - December 2016

| Name or company name | MR N SUCHAK  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 13,428      |
|---|-------------|
| Carry forward general activity (UDA)        | 86          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £369,839.02 |

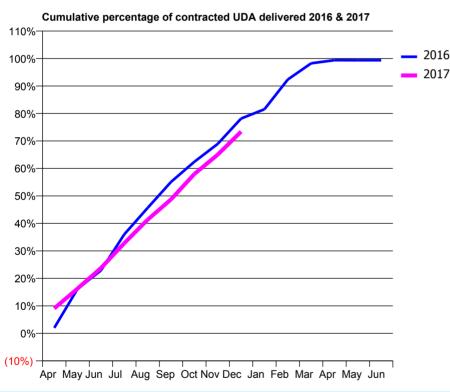
## **ACCESS\***

| Total  | Change since previous quarter             |
|--------|---|
| 4,437  |   |
| 4,367  | 1   |
| 4,402  | $\rightarrow$                             |
| 4,411  | $\rightarrow$                             |
| 4,409  | $\rightarrow$                             |
| (0.6%) | $\rightarrow$                             |
|        | 4,437<br>4,367<br>4,402<br>4,411<br>4,409 |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 269                     | 1,220      |
| May       | 2,179                   | 2,192      |
| June      | 3,075                   | 3,190      |
| July      | 4,841                   | 4,408      |
| August    | 6,130                   | 5,553      |
| September | 7,400                   | 6,544      |
| October   | 8,383                   | 7,786      |
| November  | 9,256                   | 8,732      |
| December  | 10,493                  | 9,857      |
| January   | 10,949                  |            |
| February  | 12,400                  | _          |
| March     | 13,192                  |            |
| April     | 13,344                  |            |
| May       | 13,343                  |            |
| June      | 13,342                  |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 846         | 5.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 650      | 4,269       | 15.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 487      | 846         | 57.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,370    | 4,269       | 55.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 433      | 4,993       | 8.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 161      | 4,993       | 3.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 51       | 4,993       | 1.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 14       | 15          | 93.3%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 15          | 86.7%    | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

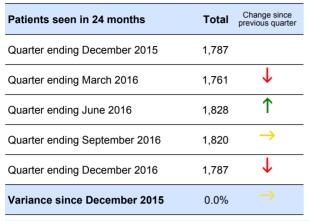


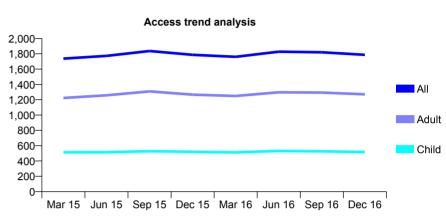
# Q68 - Vital Signs At a Glance Contract Report for 220868/0002 - December 2016

| Name or company name | MR N SUCHAK  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 3,650       |
|---|-------------|
| Carry forward general activity (UDA)        | -62         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £117,896.49 |

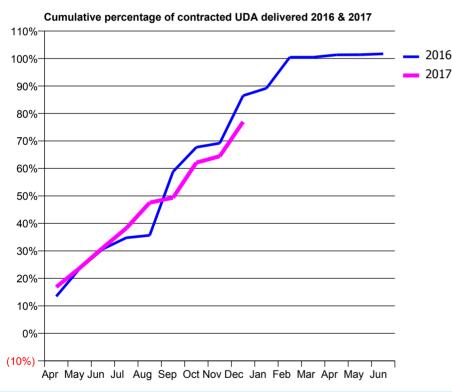
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 491                      | 615        |
| May       | 859                      | 867        |
| June      | 1,121                    | 1,138      |
| July      | 1,270                    | 1,397      |
| August    | 1,302                    | 1,735      |
| September | 2,146                    | 1,802      |
| October   | 2,472                    | 2,267      |
| November  | 2,525                    | 2,352      |
| December  | 3,156                    | 2,809      |
| January   | 3,255                    |            |
| February  | 3,666                    |            |
| March     | 3,666                    |            |
| April     | 3,699                    |            |
| May       | 3,700                    |            |
| June      | 3,712                    |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 622         | 6.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 169      | 1,379       | 12.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 393      | 622         | 63.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 770      | 1,379       | 55.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 86       | 1,416       | 6.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 39       | 1,416       | 2.8%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 1,416       | 0.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



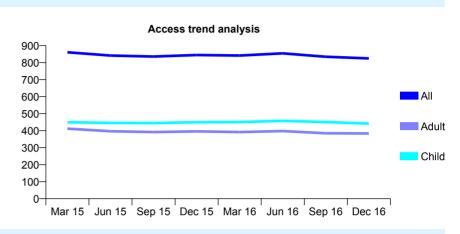
# Q68 - Vital Signs At a Glance Contract Report for 222267/0001 - December 2016

| Name or company name | MISS NE STALFORD |
|----------------------|------------------|
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

| 16/17 Contracted general activity (UDA)     | 1,990      |
|---|------------|
| Carry forward general activity (UDA)        | 70         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £44,221.78 |

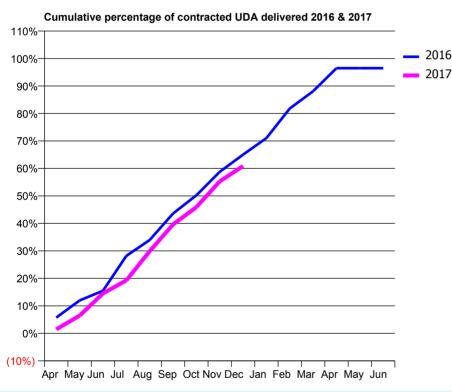
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 844    |                               |
| Quarter ending March 2016     | 841    | $\rightarrow$                 |
| Quarter ending June 2016      | 854    | $\rightarrow$                 |
| Quarter ending September 2016 | 834    | <b>1</b>                      |
| Quarter ending December 2016  | 824    | 1                             |
| Variance since December 2015  | (2.4%) | <b>\</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 114                      | 29        |
| May       | 238                      | 128       |
| June      | 308                      | 289       |
| July      | 561                      | 384       |
| August    | 676                      | 595       |
| September | 868                      | 788       |
| October   | 999                      | 914       |
| November  | 1,169                    | 1,100     |
| December  | 1,294                    | 1,212     |
| January   | 1,414                    |           |
| February  | 1,628                    |           |
| March     | 1,753                    |           |
| April     | 1,920                    |           |
| May       | 1,920                    |           |
| June      | 1,920                    |           |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 609         | 4.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 34       | 358         | 9.5%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 485      | 609         | 79.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 226      | 358         | 63.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 23       | 874         | 2.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 874         | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 874         | 0.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



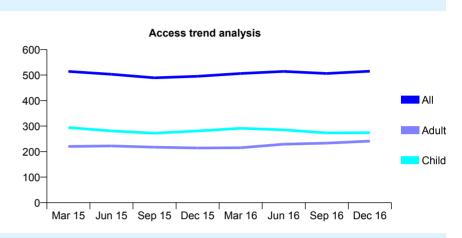
# Q68 - Vital Signs At a Glance Contract Report for 228494/0002 - December 2016

| Name or company name | MR PJ STRAW  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 31/08/2010   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 1,215      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £29,598.86 |

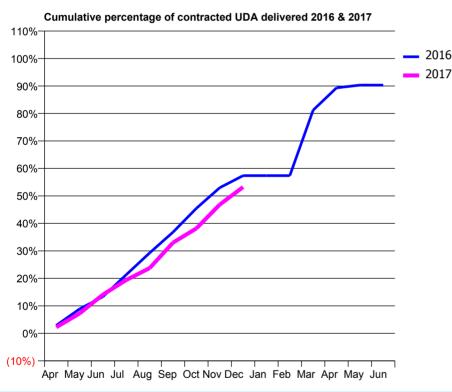
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 495   |                               |
| Quarter ending March 2016     | 506   | 1                             |
| Quarter ending June 2016      | 514   | $\rightarrow$                 |
| Quarter ending September 2016 | 506   | 1                             |
| Quarter ending December 2016  | 515   | $\rightarrow$                 |
| Variance since December 2015  | 4.0%  | 1                             |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |      |
|-----------------------------------|-------|------|
| Month                             | 2016  | 2017 |
| April                             | 35    | 27   |
| May                               | 108   | 88   |
| June                              | 162   | 171  |
| July                              | 260   | 236  |
| August                            | 356   | 288  |
| September                         | 447   | 401  |
| October                           | 553   | 464  |
| November                          | 644   | 569  |
| December                          | 697   | 647  |
| January                           | 697   |      |
| February                          | 697   |      |
| March                             | 987   |      |
| April                             | 1,085 |      |
| May                               | 1,097 |      |
| June                              | 1,097 |      |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 311         | 6.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 19       | 196         | 9.7%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 212      | 311         | 68.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 109      | 196         | 55.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 23       | 447         | 5.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 447         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 447         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |



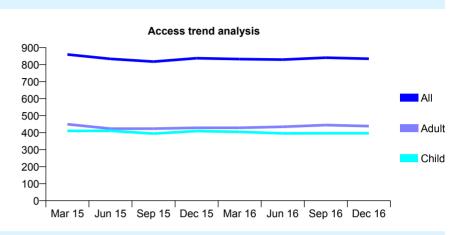
# Q68 - Vital Signs At a Glance Contract Report for 229733/0001 - December 2016

| Name or company name | MR PJ CASSAR |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

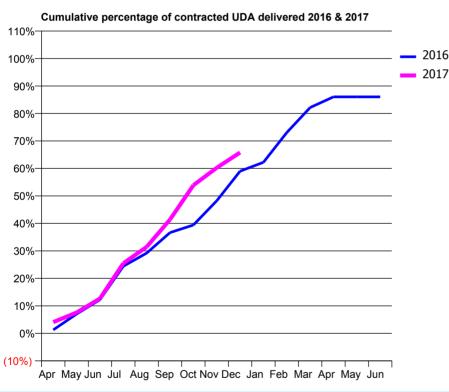
| 16/17 Contracted general activity (UDA)     | 2,800      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £93,728.88 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 837    |                               |
| Quarter ending March 2016     | 832    | $\rightarrow$                 |
| Quarter ending June 2016      | 829    | $\rightarrow$                 |
| Quarter ending September 2016 | 840    | $\rightarrow$                 |
| Quarter ending December 2016  | 834    | $\rightarrow$                 |
| Variance since December 2015  | (0.4%) | $\rightarrow$                 |



#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 36                       | 115        |
| May       | 197                      | 213        |
| June      | 343                      | 355        |
| July      | 684                      | 714        |
| August    | 818                      | 881        |
| September | 1,027                    | 1,159      |
| October   | 1,104                    | 1,509      |
| November  | 1,350                    | 1,687      |
| December  | 1,652                    | 1,842      |
| January   | 1,742                    |            |
| February  | 2,045                    | _          |
| March     | 2,301                    |            |
| April     | 2,409                    |            |
| May       | 2,409                    |            |
| June      | 2,409                    |            |

| 40/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 481         | 10.6%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 78       | 450         | 17.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 301      | 481         | 62.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 259      | 450         | 57.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 29       | 860         | 3.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 860         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 30       | 860         | 3.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |



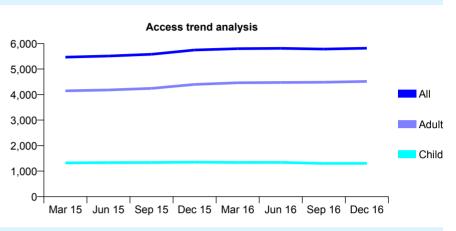
# Q68 - Vital Signs At a Glance Contract Report for 234540/0001 - December 2016

| Name or company name | MR SN GALVIN |
|----------------------|--------------|
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | 31/03/2026   |

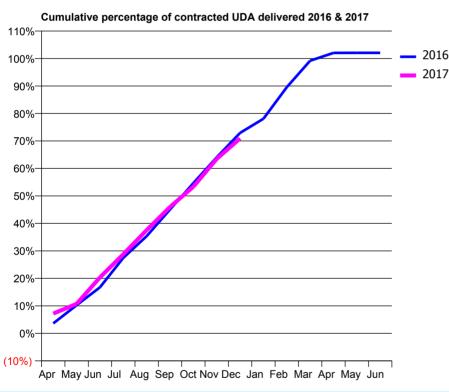
| 16/17 Contracted general activity (UDA)     | 18,053      |
|---|-------------|
| Carry forward general activity (UDA)        | -361        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £545,576.78 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Ad | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 654                   | 1,298        |
| May       | 1,850                 | 1,939        |
| June      | 3,024                 | 3,678        |
| July      | 4,962                 | 5,196        |
| August    | 6,383                 | 6,785        |
| September | 8,136                 | 8,302        |
| October   | 9,868                 | 9,633        |
| November  | 11,564                | 11,460       |
| December  | 13,168                | 12,801       |
| January   | 14,096                |              |
| February  | 16,166                |              |
| March     | 17,909                |              |
| April     | 18,420                |              |
| May       | 18,422                |              |
| June      | 18,422                |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 106      | 1,599       | 6.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,076    | 5,666       | 19.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,148    | 1,599       | 71.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,550    | 5,666       | 62.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 576      | 6,956       | 8.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 171      | 6,956       | 2.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 88       | 6,956       | 1.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

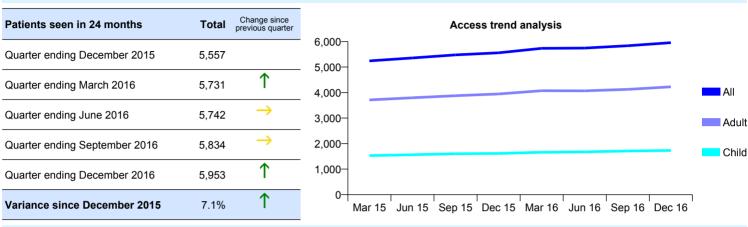


# Q68 - Vital Signs At a Glance Contract Report for 234745/0001 - December 2016

| Name or company name | MR KH NASSER |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 14,942      |
|---|-------------|
| Carry forward general activity (UDA)        | -299        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £390,720.54 |

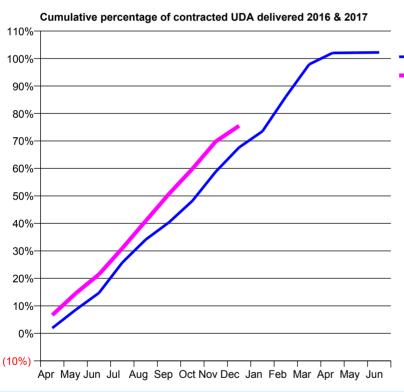
#### **ACCESS\***



2016

\_\_ 2017

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |  |  |  |  |  |
|-----------------------------------|--|--|--|--|--|
| 2016                              | 2017   |  |  |  |  |
| 287                               | 992  |  |  |  |  |
| 1,277                             | 2,169  |  |  |  |  |
| 2,200                             | 3,208  |  |  |  |  |
| 3,850                             | 4,626  |  |  |  |  |
| 5,095                             | 6,108  |  |  |  |  |
| 6,034                             | 7,582  |  |  |  |  |
| 7,203                             | 8,940  |  |  |  |  |
| 8,788                             | 10,430   |  |  |  |  |
| 10,107                            | 11,282   |  |  |  |  |
| 10,984                            |  |  |  |  |  |
| 12,863                            |  |  |  |  |  |
| 14,621                            |  |  |  |  |  |
| 15,243                            |  |  |  |  |  |
| 15,257                            |  |  |  |  |  |
| 15,270                            |  |  |  |  |  |
|                                   | 2016  287  1,277  2,200  3,850  5,095  6,034  7,203  8,788  10,107  10,984  12,863  14,621  15,243  15,257 |  |  |  |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 155      | 1,982       | 7.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 477      | 3,864       | 12.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,161    | 1,982       | 58.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,017    | 3,864       | 52.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 426      | 5,555       | 7.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 5,555       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 5,555       | 0.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 89.3% | 88.8%  | 88.8%   |



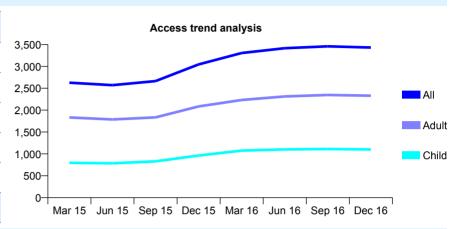
# Q68 - Vital Signs At a Glance Contract Report for 238392/0001 - December 2016

| Name or company name | MR VS AMIN   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

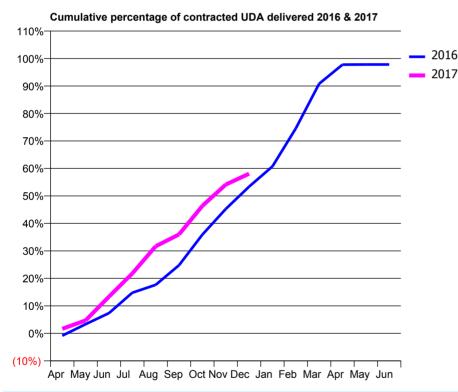
| 16/17 Contracted general activity (UDA)     | 10,100      |
|---|-------------|
| Carry forward general activity (UDA)        | 340         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £236,490.64 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 3,045 |                               |
| Quarter ending March 2016     | 3,306 | 1                             |
| Quarter ending June 2016      | 3,415 | <b>1</b>                      |
| Quarter ending September 2016 | 3,458 | $\rightarrow$                 |
| Quarter ending December 2016  | 3,430 | $\rightarrow$                 |
| Variance since December 2015  | 12.6% | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | -74                     | 167        |
| May       | 288                     | 476        |
| June      | 636                     | 1,350      |
| July      | 1,277                   | 2,202      |
| August    | 1,524                   | 3,200      |
| September | 2,139                   | 3,637      |
| October   | 3,101                   | 4,684      |
| November  | 3,904                   | 5,467      |
| December  | 4,605                   | 5,867      |
| January   | 5,240                   |            |
| February  | 6,435                   | _          |
| March     | 7,838                   |            |
| April     | 8,437                   |            |
| May       | 8,440                   |            |
| June      | 8,440                   |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 137      | 1,454       | 9.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 538      | 3,012       | 17.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 985      | 1,454       | 67.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,945    | 3,012       | 64.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 307      | 3,539       | 8.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 3,539       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 30       | 3,539       | 0.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

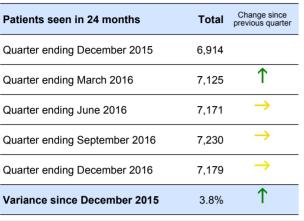


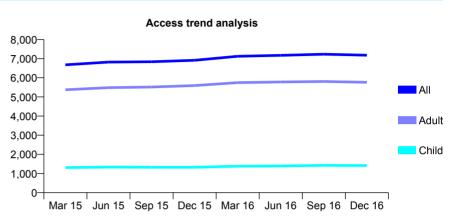
## Q68 - Vital Signs At a Glance Contract Report for 238783/0003 - December 2016

| Name or company name | MR AN ZYBUTZ |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

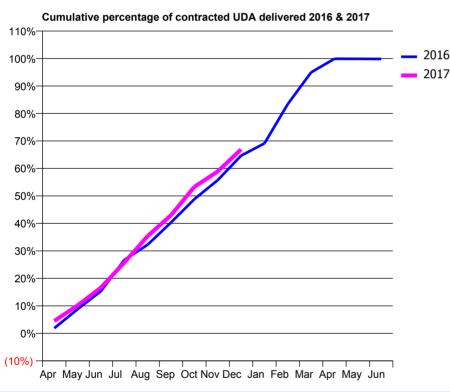
| 16/17 Contracted general activity (UDA)     | 27,623      |
|---|-------------|
| Carry forward general activity (UDA)        | 44          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £730,768.79 |

## **ACCESS\***





### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 481                   | 1,244        |
| May       | 2,256                 | 2,812        |
| June      | 3,939                 | 4,601        |
| July      | 6,850                 | 7,123        |
| August    | 8,267                 | 9,782        |
| September | 10,338                | 11,878       |
| October   | 12,516                | 14,721       |
| November  | 14,286                | 16,271       |
| December  | 16,570                | 18,493       |
| January   | 17,704                |              |
| February  | 21,376                |              |
| March     | 24,331                |              |
| April     | 25,598                |              |
| May       | 25,593                |              |
| June      | 25,579                |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 106      | 1,344       | 7.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,083    | 5,638       | 19.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 675      | 1,344       | 50.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,517    | 5,638       | 44.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 759      | 6,675       | 11.4%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 80       | 6,675       | 1.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 251      | 6,675       | 3.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 89.3% | 88.8%  | 88.8%   |



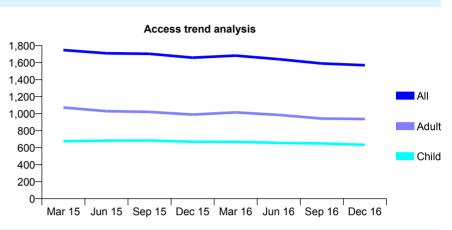
## Q68 - Vital Signs At a Glance Contract Report for 239410/0001 - December 2016

| Name or company name | MR DB DEWSON |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 5,806       |
|---|-------------|
| Carry forward general activity (UDA)        | 54          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £142,716.15 |

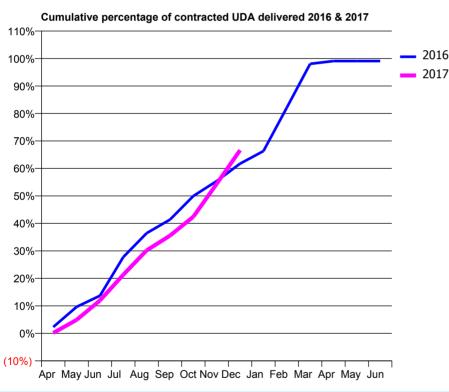
## **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 135                     | 9          |
| May       | 560                     | 285        |
| June      | 795                     | 696        |
| July      | 1,612                   | 1,239      |
| August    | 2,117                   | 1,754      |
| September | 2,403                   | 2,065      |
| October   | 2,902                   | 2,465      |
| November  | 3,217                   | 3,159      |
| December  | 3,585                   | 3,870      |
| January   | 3,850                   |            |
| February  | 4,767                   |            |
| March     | 5,692                   |            |
| April     | 5,752                   |            |
| May       | 5,752                   |            |
| June      | 5,752                   |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 465         | 5.2%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 52       | 621         | 8.4%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 126      | 465         | 27.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 190      | 621         | 30.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 1,072       | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,072       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 32       | 1,072       | 3.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



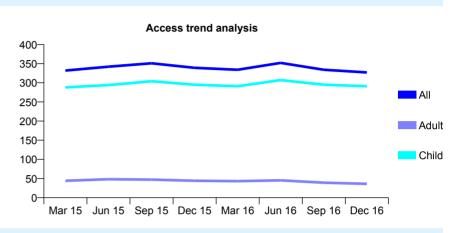
# Q68 - Vital Signs At a Glance Contract Report for 239437/0001 - December 2016

| Name or company name | MR JT DOWNEY |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

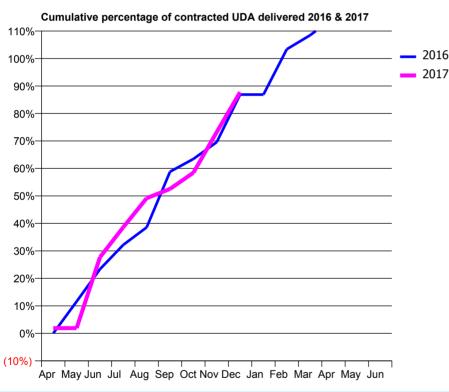
| 16/17 Contracted general activity (UDA)     | 475        |
|---|------------|
| Carry forward general activity (UDA)        | -9         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,675.78 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 339    |                               |
| Quarter ending March 2016     | 334    | 1                             |
| Quarter ending June 2016      | 352    | <b>1</b>                      |
| Quarter ending September 2016 | 334    | <b>→</b>                      |
| Quarter ending December 2016  | 327    | <b>1</b>                      |
| Variance since December 2015  | (3.5%) | <b>1</b>                      |



## **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA |      |  |  |
|-----------|----------------------------------|------|--|--|
| Month     | 2016                             | 2017 |  |  |
| April     | 0                                | 9    |  |  |
| May       | 55                               | 9    |  |  |
| June      | 111                              | 132  |  |  |
| July      | 153                              | 184  |  |  |
| August    | 183                              | 234  |  |  |
| September | 279                              | 250  |  |  |
| October   | 301                              | 278  |  |  |
| November  | 330                              | 348  |  |  |
| December  | 413                              | 417  |  |  |
| January   | 413                              |      |  |  |
| February  | 491                              |      |  |  |
| March     | 515                              |      |  |  |
| April     | 545                              |      |  |  |
| May       | 545                              |      |  |  |
| June      | 548                              |      |  |  |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 376         | 2.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 13          | 0.0%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 286      | 376         | 76.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 11       | 13          | 84.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 360         | 1.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 360         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 360         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |



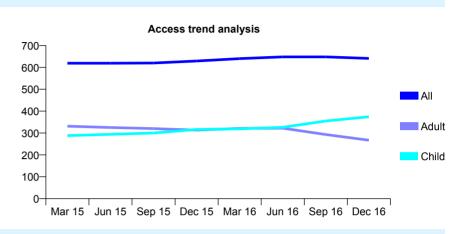
# Q68 - Vital Signs At a Glance Contract Report for 239461/0001 - December 2016

| Name or company name | MR SW GREAVES |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 18/06/2012    |
| Contract end date    | _             |

| 16/17 Contracted general activity (UDA)     | 1,000      |
|---|------------|
| Carry forward general activity (UDA)        | -20        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £22.226.14 |

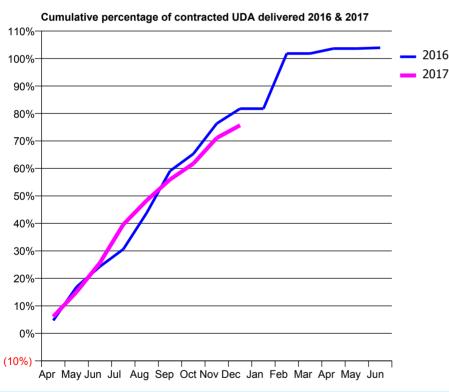
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 629   |                               |
| Quarter ending March 2016     | 640   | $\rightarrow$                 |
| Quarter ending June 2016      | 648   | $\rightarrow$                 |
| Quarter ending September 2016 | 648   | $\rightarrow$                 |
| Quarter ending December 2016  | 641   | <b>1</b>                      |
| Variance since December 2015  | 1.9%  | $\rightarrow$                 |



2016

## **ACTIVITY**



|           | Adjusted Scheduled | Activity (UDA) |
|-----------|--------------------|----------------|
| Month     | 2016               | 2017           |
| April     | 47                 | 61             |
| May       | 169                | 151            |
| June      | 243                | 257            |
| July      | 306                | 396            |
| August    | 438                | 484            |
| September | 591                | 560            |
| October   | 653                | 618            |
| November  | 763                | 711            |
| December  | 817                | 757            |
| January   | 817                |                |
| February  | 1,018              |                |
| March     | 1,018              |                |
| April     | 1,036              |                |
| May       | 1,036              |                |
| June      | 1,039              |                |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 452         | 6.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 11       | 128         | 8.6%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 249      | 452         | 55.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 67       | 128         | 52.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 565         | 0.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 565         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 565         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



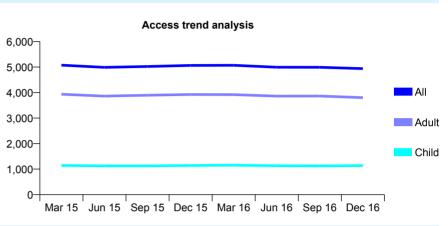
## Q68 - Vital Signs At a Glance Contract Report for 241423/0002 - December 2016

| Name or company name | MR R SIVA    |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/12/2007   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 15,100      |
|---|-------------|
| Carry forward general activity (UDA)        | 460         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £356,281.29 |

## **ACCESS\***

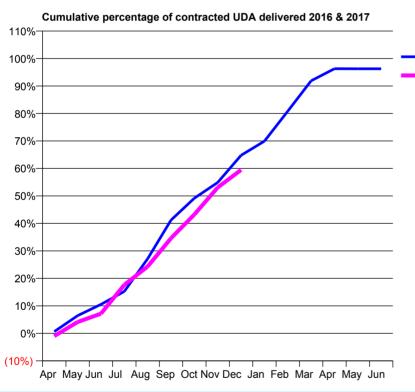




2016

2017

### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 96                     | -153        |
| May       | 973                    | 624         |
| June      | 1,594                  | 1,082       |
| July      | 2,301                  | 2,665       |
| August    | 4,102                  | 3,675       |
| September | 6,223                  | 5,226       |
| October   | 7,424                  | 6,532       |
| November  | 8,292                  | 8,017       |
| December  | 9,783                  | 8,980       |
| January   | 10,560                 |             |
| February  | 12,209                 | _           |
| March     | 13,873                 |             |
| April     | 14,537                 |             |
| May       | 14,533                 |             |
| June      | 14,533                 |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 70       | 972         | 7.2%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 586      | 3,371       | 17.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 382      | 972         | 39.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,198    | 3,371       | 35.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 441      | 4,037       | 10.9%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 4,037       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 25       | 4,037       | 0.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 23       | 23          | 100.0%   | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 23       | 23          | 100.0%   | 89.3% | 88.8%  | 88.8%   |

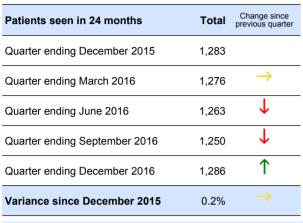


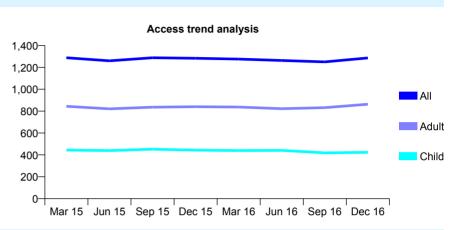
## Q68 - Vital Signs At a Glance Contract Report for 245003/0001 - December 2016

| Name or company name | MR K ABODI   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 2,477      |
|---|------------|
| Carry forward general activity (UDA)        | -23        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £60,593.98 |

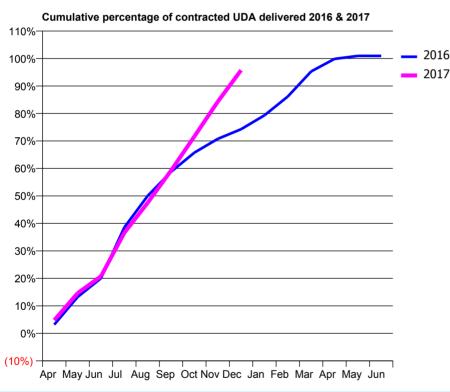
## **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 79                      | 119         |
| May       | 328                     | 362         |
| June      | 496                     | 514         |
| July      | 955                     | 906         |
| August    | 1,239                   | 1,177       |
| September | 1,456                   | 1,467       |
| October   | 1,628                   | 1,775       |
| November  | 1,752                   | 2,087       |
| December  | 1,840                   | 2,372       |
| January   | 1,965                   |             |
| February  | 2,134                   | _           |
| March     | 2,360                   |             |
| April     | 2,473                   |             |
| May       | 2,500                   |             |
| June      | 2,500                   |             |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 427         | 3.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 87       | 916         | 9.5%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 244      | 427         | 57.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 362      | 916         | 39.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 68       | 1,272       | 5.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,272       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 1,272       | 0.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

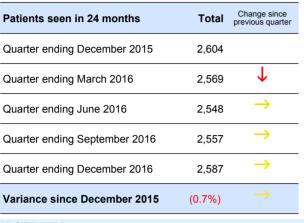


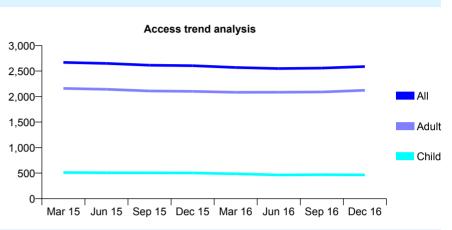
## Q68 - Vital Signs At a Glance Contract Report for 249599/0001 - December 2016

| Name or company name | Rex Muller and Ambrose Ebhohimen Denta |
|----------------------|--|
| Contract type name   | GDS Contract                           |
| Purpose of contract  | General                                |
| Contract start date  | 01/04/2006                             |
| Contract end date    |  |

| 16/17 Contracted general activity (UDA)     | 9,487       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £211,862.33 |

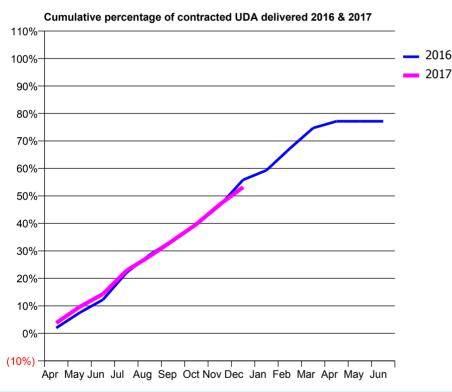
## **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 189                      | 359        |
| May       | 713                      | 912        |
| June      | 1,162                    | 1,360      |
| July      | 2,088                    | 2,161      |
| August    | 2,713                    | 2,660      |
| September | 3,220                    | 3,208      |
| October   | 3,755                    | 3,767      |
| November  | 4,409                    | 4,449      |
| December  | 5,299                    | 5,045      |
| January   | 5,627                    |            |
| February  | 6,378                    | _          |
| March     | 7,087                    |            |
| April     | 7,320                    |            |
| May       | 7,320                    |            |
| June      | 7,320                    |            |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 447         | 5.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 315      | 2,139       | 14.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 242      | 447         | 54.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,144    | 2,139       | 53.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 157      | 2,457       | 6.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 2,457       | 1.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 2,457       | 1.7%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 13          | 92.3%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 13          | 92.3%    | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



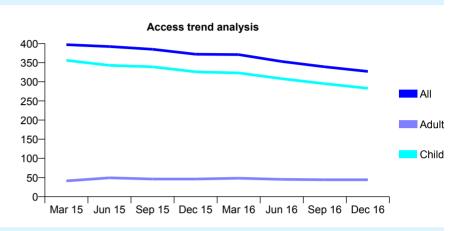
# Q68 - Vital Signs At a Glance Contract Report for 250414/0001 - December 2016

| Name or company name | MRS EL CLAYTON-JONES |
|----------------------|----------------------|
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/12/2011           |
| Contract end date    |                      |

| 16/17 Contracted general activity (UDA)     | 480        |
|---|------------|
| Carry forward general activity (UDA)        | -10        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £10,666.04 |

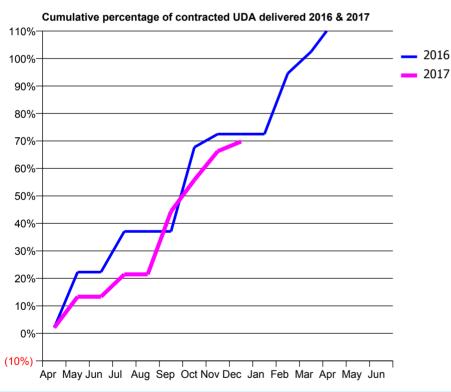
## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 372     |                               |
| Quarter ending March 2016     | 371     | $\rightarrow$                 |
| Quarter ending June 2016      | 353     | <b>→</b>                      |
| Quarter ending September 2016 | 339     | <b>→</b>                      |
| Quarter ending December 2016  | 327     | <b>→</b>                      |
| Variance since December 2015  | (12.1%) | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activity | (UDA) |
|-----------|-----------------------------|-------|
| Month     | 2016                        | 2017  |
| April     | 10                          | 10    |
| May       | 107                         | 64    |
| June      | 107                         | 64    |
| July      | 178                         | 103   |
| August    | 178                         | 103   |
| September | 178                         | 213   |
| October   | 325                         | 268   |
| November  | 348                         | 318   |
| December  | 348                         | 335   |
| January   | 348                         |       |
| February  | 454                         |       |
| March     | 492                         |       |
| April     | 546                         |       |
| May       | 546                         |       |
| June      | 546                         |       |
|           |                             |       |

| 401-1-11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 324         | 3.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 11          | 0.0%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 239      | 324         | 73.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7        | 11          | 63.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 285         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 285         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 285         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



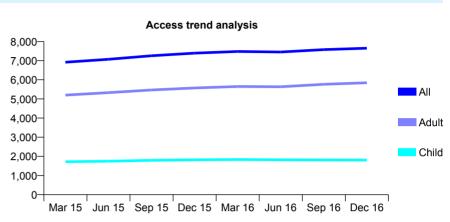
# Q68 - Vital Signs At a Glance Contract Report for 251739/0001 - December 2016

| Name or company name | MS BS BHATT  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

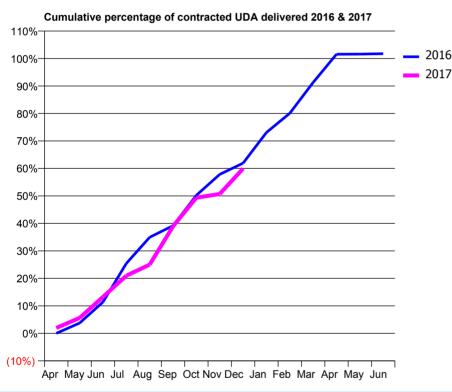
| 16/17 Contracted general activity (UDA)     | 16,944      |
|---|-------------|
| Carry forward general activity (UDA)        | -295        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £376,529.59 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 7,391 |                               |
| Quarter ending March 2016     | 7,480 | $\rightarrow$                 |
| Quarter ending June 2016      | 7,451 | $\rightarrow$                 |
| Quarter ending September 2016 | 7,575 | $\rightarrow$                 |
| Quarter ending December 2016  | 7,648 | $\rightarrow$                 |
| Variance since December 2015  | 3.5%  | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 0                     | 335          |
| May       | 637                   | 953          |
| June      | 1,929                 | 2,248        |
| July      | 4,311                 | 3,556        |
| August    | 5,924                 | 4,237        |
| September | 6,637                 | 6,597        |
| October   | 8,515                 | 8,365        |
| November  | 9,801                 | 8,590        |
| December  | 10,492                | 10,156       |
| January   | 12,381                |              |
| February  | 13,569                | _            |
| March     | 15,467                |              |
| April     | 17,207                |              |
| May       | 17,212                |              |
| June      | 17,239                |              |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 172      | 1,828       | 9.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 795      | 5,233       | 15.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 975      | 1,828       | 53.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,430    | 5,233       | 46.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 556      | 5,986       | 9.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 5,986       | 0.6%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 57       | 5,986       | 1.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 15       | 15          | 100.0%   | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 15          | 86.7%    | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



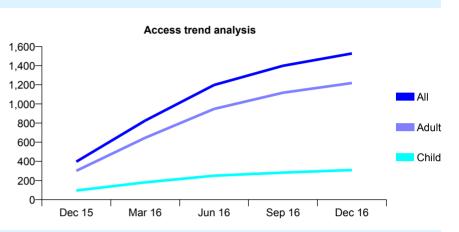
# Q68 - Vital Signs At a Glance Contract Report for 252247/0001 - December 2016

| Name or company name | MR DI MIHAYLOV |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/10/2015     |
| Contract end date    |                |

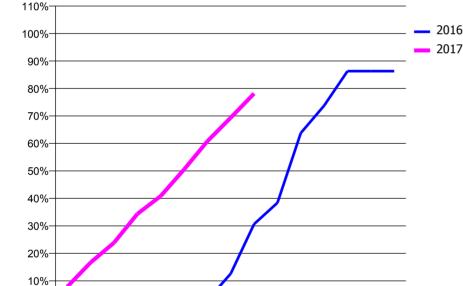
| 16/17 Contracted general activity (UDA)     | 6,490       |
|---|-------------|
| Carry forward general activity (UDA)        | -130        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £149,183.35 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 396    |                               |
| Quarter ending March 2016     | 826    | <b>1</b>                      |
| Quarter ending June 2016      | 1,198  | <b>1</b>                      |
| Quarter ending September 2016 | 1,399  | <b>1</b>                      |
| Quarter ending December 2016  | 1,527  | <b>1</b>                      |
| Variance since December 2015  | 285.6% | 1                             |



## **ACTIVITY**



Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun

Cumulative percentage of contracted UDA delivered 2016 & 2017

|           | Adjusted Schedul | ed Activity (UDA) |
|-----------|------------------|-------------------|
| Month     | 2016             | 2017              |
| April     | 0                | 511               |
| May       | 0                | 1,083             |
| June      | 0                | 1,549             |
| July      | 0                | 2,229             |
| August    | 0                | 2,651             |
| September | 0                | 3,279             |
| October   | 113              | 3,945             |
| November  | 479              | 4,502             |
| December  | 1,161            | 5,072             |
| January   | 1,454            |                   |
| February  | 2,415            |                   |
| March     | 2,793            |                   |
| April     | 3,268            |                   |
| May       | 3,268            |                   |
| June      | 3,268            |                   |

## **QUALITY**

0%

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 361         | 8.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 227      | 1,468       | 15.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 154      | 361         | 42.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 575      | 1,468       | 39.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 123      | 1,689       | 7.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 1,689       | 1.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 73       | 1,689       | 4.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |



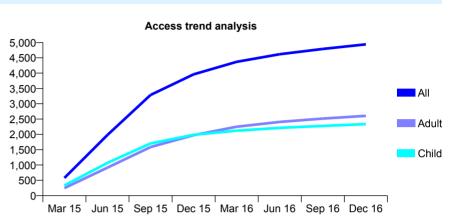
# Q68 - Vital Signs At a Glance Contract Report for 253294/0001 - December 2016

| Name or company name | MR PA CARR   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 17/02/2015   |
| Contract end date    |              |

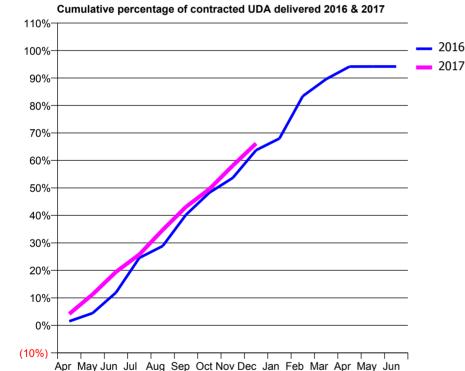
| 16/17 Contracted general activity (UDA)     | 12,800      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £285,285.14 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 3,959 |                               |
| Quarter ending March 2016     | 4,369 | 1                             |
| Quarter ending June 2016      | 4,618 | <b>1</b>                      |
| Quarter ending September 2016 | 4,790 | <b>1</b>                      |
| Quarter ending December 2016  | 4,940 | 1                             |
| Variance since December 2015  | 24.8% | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 192                     | 534         |
| May       | 570                     | 1,444       |
| June      | 1,526                   | 2,490       |
| July      | 3,142                   | 3,299       |
| August    | 3,694                   | 4,442       |
| September | 5,152                   | 5,520       |
| October   | 6,181                   | 6,347       |
| November  | 6,866                   | 7,436       |
| December  | 8,157                   | 8,471       |
| January   | 8,703                   |             |
| February  | 10,675                  | _           |
| March     | 11,467                  |             |
| April     | 12,051                  |             |
| May       | 12,053                  |             |
| June      | 12,054                  |             |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 191      | 2,660       | 7.2%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 399      | 2,570       | 15.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,721    | 2,660       | 64.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,282    | 2,570       | 49.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 429      | 4,913       | 8.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 4,913       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 68       | 4,913       | 1.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



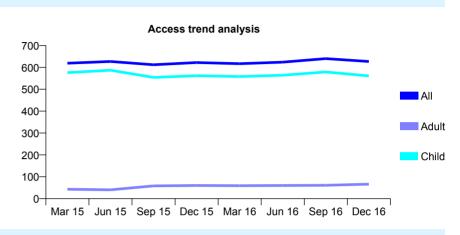
# Q68 - Vital Signs At a Glance Contract Report for 253405/0001 - December 2016

| Name or company name | MR J BAROTIAN |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 1,300      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £32,982.08 |

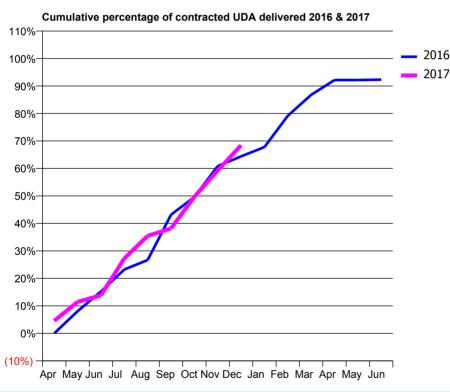
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 622   |                               |
| Quarter ending March 2016     | 617   | $\rightarrow$                 |
| Quarter ending June 2016      | 624   | $\rightarrow$                 |
| Quarter ending September 2016 | 640   | <b>1</b>                      |
| Quarter ending December 2016  | 627   | <b>1</b>                      |
| Variance since December 2015  | 0.8%  | $\rightarrow$                 |



2016

## **ACTIVITY**



|           | Adjusted Scheduled A | Activity (UDA) |
|-----------|----------------------|----------------|
| Month     | 2016                 | 2017           |
| April     | 0                    | 59             |
| May       | 105                  | 149            |
| June      | 198                  | 180            |
| July      | 302                  | 354            |
| August    | 347                  | 461            |
| September | 561                  | 496            |
| October   | 645                  | 646            |
| November  | 791                  | 770            |
| December  | 837                  | 889            |
| January   | 881                  |                |
| February  | 1,029                |                |
| March     | 1,128                |                |
| April     | 1,198                |                |
| May       | 1,198                |                |
| June      | 1,200                |                |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 34       | 673         | 5.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 434      | 673         | 64.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 618         | 0.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 618         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 618         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



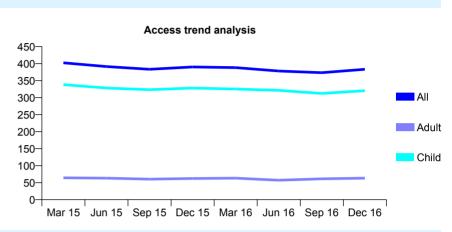
# Q68 - Vital Signs At a Glance Contract Report for 253529/0002 - December 2016

| Name or company name | MR N JANSEN VAN RENSBURG |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/11/2006               |
| Contract end date    |                          |

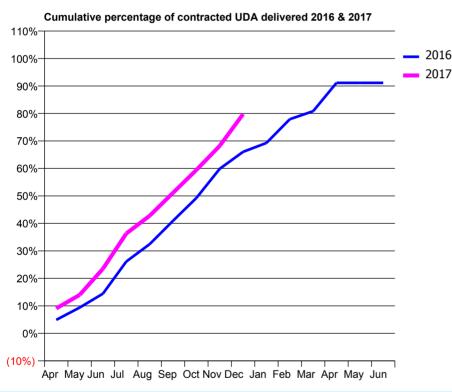
| 16/17 Contracted general activity (UDA)     | 650        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £14,446.70 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 390    |                               |
| Quarter ending March 2016     | 388    | $\rightarrow$                 |
| Quarter ending June 2016      | 378    | <b>1</b>                      |
| Quarter ending September 2016 | 373    | <del> </del>                  |
| Quarter ending December 2016  | 383    | 1                             |
| Variance since December 2015  | (1.8%) | <b>\</b>                      |



## **ACTIVITY**



|           | Adjusted Scheduled Activ | rity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 32                       | 59         |
| May       | 61                       | 91         |
| June      | 94                       | 153        |
| July      | 170                      | 236        |
| August    | 211                      | 278        |
| September | 266                      | 332        |
| October   | 320                      | 386        |
| November  | 389                      | 443        |
| December  | 429                      | 519        |
| January   | 450                      |            |
| February  | 506                      |            |
| March     | 525                      |            |
| April     | 592                      |            |
| May       | 592                      |            |
| June      | 592                      |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 338         | 3.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 37          | 0.0%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 182      | 338         | 53.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 18       | 37          | 48.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 342         | 0.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 342         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 342         | 0.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

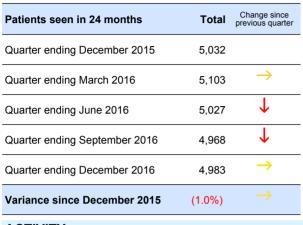


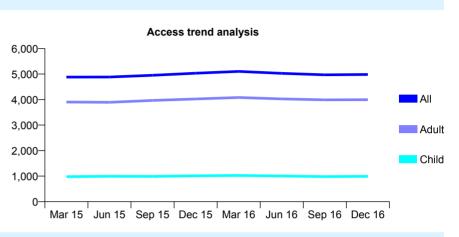
## Q68 - Vital Signs At a Glance Contract Report for 253634/0002 - December 2016

| Name or company name | MR K CHRISTIAN |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    | _              |

| 16/17 Contracted general activity (UDA)     | 14,706      |
|---|-------------|
| Carry forward general activity (UDA)        | -14         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £326,850.81 |

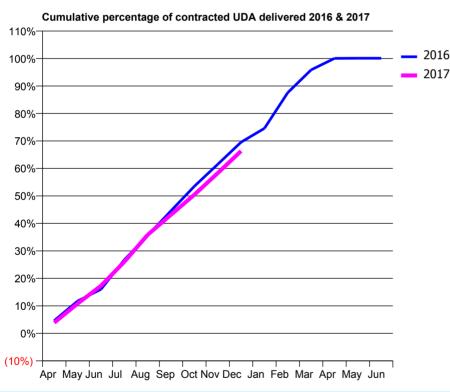
## **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 683                     | 574         |
| May       | 1,728                   | 1,594       |
| June      | 2,358                   | 2,546       |
| July      | 3,933                   | 3,828       |
| August    | 5,237                   | 5,274       |
| September | 6,557                   | 6,347       |
| October   | 7,871                   | 7,419       |
| November  | 9,047                   | 8,572       |
| December  | 10,228                  | 9,756       |
| January   | 10,969                  |             |
| February  | 12,882                  | _           |
| March     | 14,098                  |             |
| April     | 14,713                  |             |
| May       | 14,719                  |             |
| June      | 14,720                  |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 81       | 1,165       | 7.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 633      | 4,742       | 13.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 732      | 1,165       | 62.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,203    | 4,742       | 67.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 221      | 5,556       | 4.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 5,556       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 72       | 5,556       | 1.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 89.3% | 88.8%  | 88.8%   |

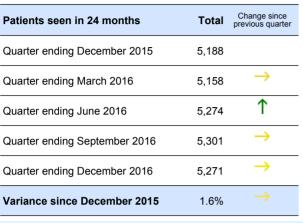


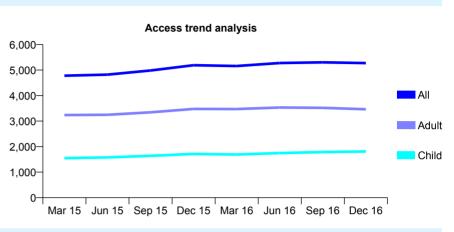
## Q68 - Vital Signs At a Glance Contract Report for 262803/0004 - December 2016

| Name or company name | MR SA BUTT   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 8,741       |
|---|-------------|
| Carry forward general activity (UDA)        | 79          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £199,897.40 |

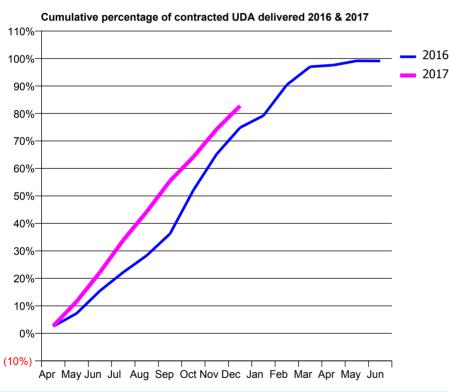
## **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 223                      | 237        |
| May       | 635                      | 1,013      |
| June      | 1,354                    | 1,945      |
| July      | 1,944                    | 2,966      |
| August    | 2,474                    | 3,867      |
| September | 3,167                    | 4,849      |
| October   | 4,552                    | 5,610      |
| November  | 5,704                    | 6,497      |
| December  | 6,543                    | 7,235      |
| January   | 6,925                    | -          |
| February  | 7,902                    | _          |
| March     | 8,480                    |            |
| April     | 8,530                    |            |
| May       | 8,665                    |            |
| June      | 8,662                    |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 129      | 1,866       | 6.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 356      | 2,786       | 12.8%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 851      | 1,866       | 45.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 999      | 2,786       | 35.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 354      | 3,351       | 10.6%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 3,351       | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 3,351       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 89.3% | 88.8%  | 88.8%   |



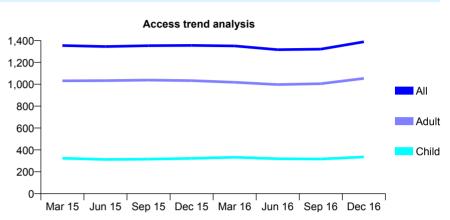
# Q68 - Vital Signs At a Glance Contract Report for 263656/0004 - December 2016

| Name or company name | MR P APOSTOLOPOULOS |
|----------------------|---------------------|
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/09/2011          |
| Contract end date    |                     |

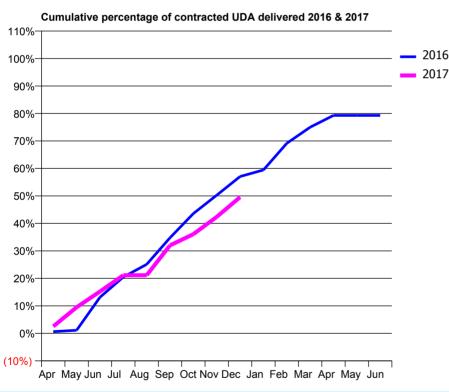
| 16/17 Contracted general activity (UDA)     | 5,000       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £127,783.09 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,355 |                               |
| Quarter ending March 2016     | 1,350 | $\rightarrow$                 |
| Quarter ending June 2016      | 1,316 | <b>1</b>                      |
| Quarter ending September 2016 | 1,321 | $\rightarrow$                 |
| Quarter ending December 2016  | 1,388 | <b>↑</b>                      |
| Variance since December 2015  | 2.4%  | 1                             |



### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 32                       | 126       |
| May       | 56                       | 475       |
| June      | 657                      | 761       |
| July      | 1,024                    | 1,058     |
| August    | 1,256                    | 1,058     |
| September | 1,739                    | 1,601     |
| October   | 2,179                    | 1,805     |
| November  | 2,514                    | 2,119     |
| December  | 2,853                    | 2,479     |
| January   | 2,972                    |           |
| February  | 3,457                    |           |
| March     | 3,750                    |           |
| April     | 3,965                    |           |
| May       | 3,965                    |           |
| June      | 3,965                    |           |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 381         | 4.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 183      | 1,176       | 15.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 237      | 381         | 62.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 684      | 1,176       | 58.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 124      | 1,454       | 8.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,454       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 1,454       | 1.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



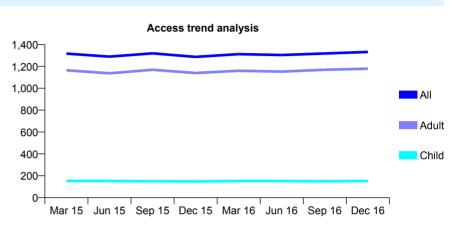
## Q68 - Vital Signs At a Glance Contract Report for 268763/0002 - December 2016

| Name or company name | MR KR MAYALL |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2012   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 4,778       |
|---|-------------|
| Carry forward general activity (UDA)        | -94         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £134,824.35 |

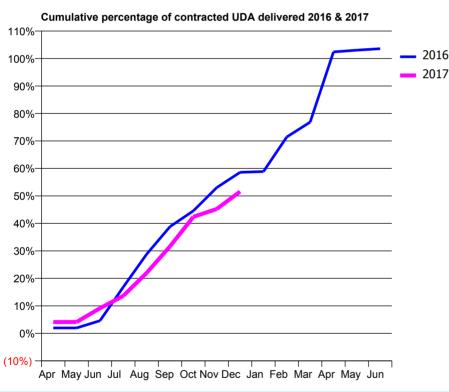
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,287 |                               |
| Quarter ending March 2016     | 1,312 | $\rightarrow$                 |
| Quarter ending June 2016      | 1,304 | $\rightarrow$                 |
| Quarter ending September 2016 | 1,318 | $\rightarrow$                 |
| Quarter ending December 2016  | 1,332 | $\rightarrow$                 |
| Variance since December 2015  | 3.5%  | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 92                      | 196        |
| May       | 92                      | 197        |
| June      | 215                     | 437        |
| July      | 790                     | 652        |
| August    | 1,348                   | 1,051      |
| September | 1,817                   | 1,513      |
| October   | 2,085                   | 2,027      |
| November  | 2,481                   | 2,161      |
| December  | 2,741                   | 2,465      |
| January   | 2,753                   |            |
| February  | 3,342                   | _          |
| March     | 3,595                   |            |
| April     | 4,790                   |            |
| May       | 4,819                   |            |
| June      | 4,844                   |            |

| 401-1-11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 136         | 4.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 157      | 968         | 16.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 44       | 136         | 32.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 261      | 968         | 27.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 59       | 733         | 8.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 733         | 0.8%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 733         | 0.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

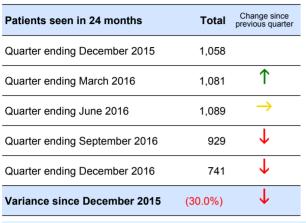


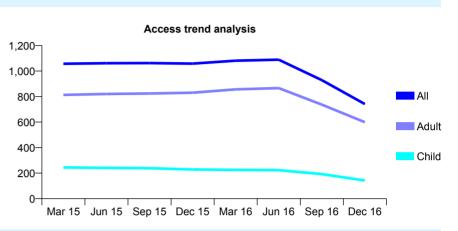
## Q68 - Vital Signs At a Glance Contract Report for 271268/0001 - December 2016

| Name or company name | MR AL HILL   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2009   |
| Contract end date    |              |

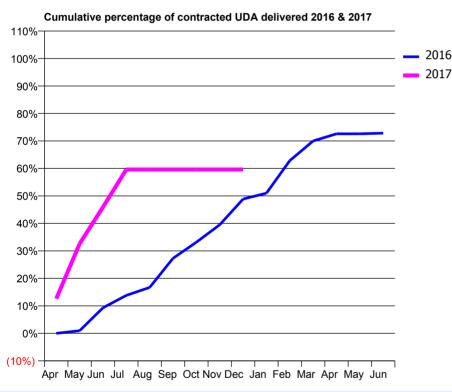
| 16/17 Contracted general activity (UDA)     | 1,317      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £33,436.78 |

## **ACCESS\***





### **ACTIVITY**



|           | Adjusted Schedule | d Activity (UDA) |
|-----------|-------------------|------------------|
| Month     | 2016              | 2017             |
| April     | 0                 | 166              |
| May       | 48                | 429              |
| June      | 465               | 605              |
| July      | 690               | 785              |
| August    | 835               | 785              |
| September | 1,365             | 785              |
| October   | 1,658             | 785              |
| November  | 1,976             | 785              |
| December  | 2,444             | 785              |
| January   | 2,550             |                  |
| February  | 3,142             |                  |
| March     | 3,500             |                  |
| April     | 3,629             |                  |
| May       | 3,629             |                  |
| June      | 3,642             |                  |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 36          | 2.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 87       | 287         | 30.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 11       | 36          | 30.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 86       | 287         | 30.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 46       | 269         | 17.1%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 269         | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 269         | 3.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |



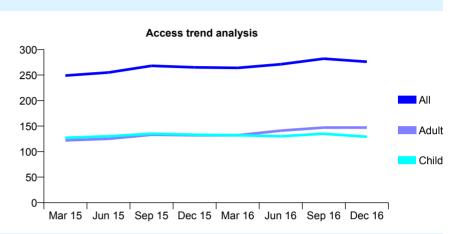
# Q68 - Vital Signs At a Glance Contract Report for 272388/0001 - December 2016

| Name or company name | MISS B LOGAN |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 17/06/2011   |
| Contract end date    |              |

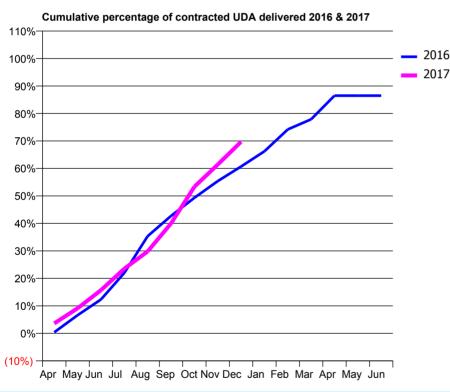
| 16/17 Contracted general activity (UDA)     | 750        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £17,551.31 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 265   |                               |
| Quarter ending March 2016     | 264   | $\rightarrow$                 |
| Quarter ending June 2016      | 271   | <b>1</b>                      |
| Quarter ending September 2016 | 282   | <b>1</b>                      |
| Quarter ending December 2016  | 276   | <b>1</b>                      |
| Variance since December 2015  | 4.2%  | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 3                       | 27         |
| May       | 50                      | 69         |
| June      | 93                      | 118        |
| July      | 165                     | 176        |
| August    | 265                     | 224        |
| September | 320                     | 300        |
| October   | 370                     | 400        |
| November  | 415                     | 461        |
| December  | 455                     | 523        |
| January   | 497                     |            |
| February  | 556                     | _          |
| March     | 584                     |            |
| April     | 649                     |            |
| May       | 649                     |            |
| June      | 649                     |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 151         | 6.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 29       | 155         | 18.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 99       | 151         | 65.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 81       | 155         | 52.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 19       | 269         | 7.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 269         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 269         | 1.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



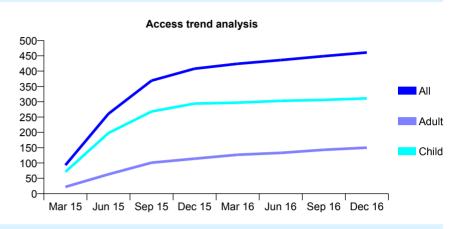
# Q68 - Vital Signs At a Glance Contract Report for 274089/0001 - December 2016

| Name or company name | MR CJ METZNER |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 19/12/2014    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 1,200      |
|---|------------|
| Carry forward general activity (UDA)        | -24        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £28,258.36 |

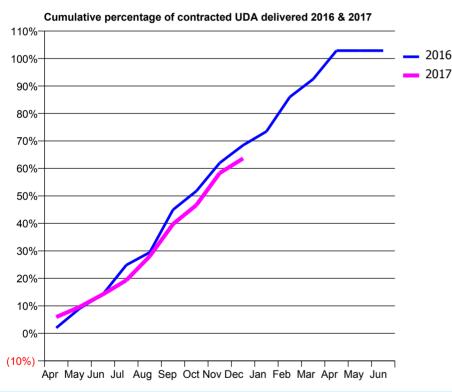
## **ACCESS\***

| Patients seen in 24 months Total |       | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending December 2015     | 408   |                               |
| Quarter ending March 2016        | 424   | 1                             |
| Quarter ending June 2016         | 436   | <b>1</b>                      |
| Quarter ending September 2016    | 449   | <b>1</b>                      |
| Quarter ending December 2016     | 461   | <b>1</b>                      |
| Variance since December 2015     | 13.0% | 1                             |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UD |       |      |
|---------------------------------|-------|------|
| Month                           | 2016  | 2017 |
| April                           | 24    | 71   |
| May                             | 109   | 116  |
| June                            | 171   | 171  |
| July                            | 298   | 232  |
| August                          | 353   | 337  |
| September                       | 540   | 477  |
| October                         | 621   | 560  |
| November                        | 744   | 700  |
| December                        | 821   | 764  |
| January                         | 881   |      |
| February                        | 1,032 | _    |
| March                           | 1,110 |      |
| April                           | 1,234 |      |
| May                             | 1,234 |      |
| June                            | 1,234 |      |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 352         | 8.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 118         | 7.6%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 233      | 352         | 66.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 76       | 118         | 64.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 14       | 423         | 3.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 423         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 423         | 0.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

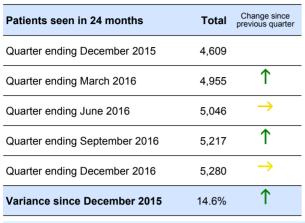


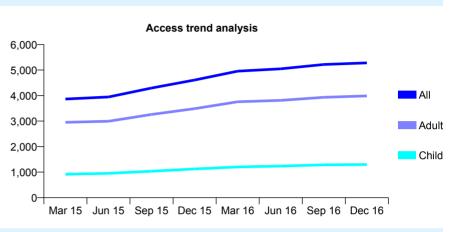
## Q68 - Vital Signs At a Glance Contract Report for 274194/0001 - December 2016

| Name or company name | MR S PATEL   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2008   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 11,881      |
|---|-------------|
| Carry forward general activity (UDA)        | 99          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £264,019.59 |

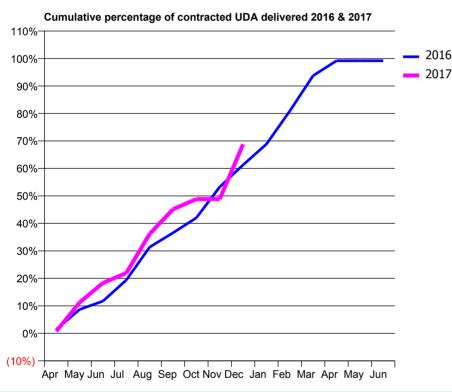
## **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 175                     | 91          |
| May       | 1,033                   | 1,335       |
| June      | 1,395                   | 2,180       |
| July      | 2,306                   | 2,607       |
| August    | 3,731                   | 4,300       |
| September | 4,345                   | 5,365       |
| October   | 4,995                   | 5,804       |
| November  | 6,330                   | 5,804       |
| December  | 7,282                   | 8,179       |
| January   | 8,181                   |             |
| February  | 9,611                   | _           |
| March     | 11,138                  |             |
| April     | 11,782                  |             |
| May       | 11,781                  |             |
| June      | 11,782                  |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 1,273       | 7.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 516      | 3,534       | 14.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 640      | 1,273       | 50.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,505    | 3,534       | 42.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 351      | 3,751       | 9.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 51       | 3,751       | 1.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 25       | 3,751       | 0.7%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 89.3% | 88.8%  | 88.8%   |

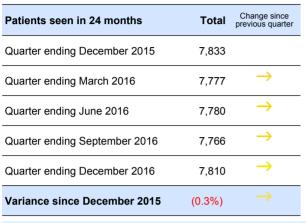


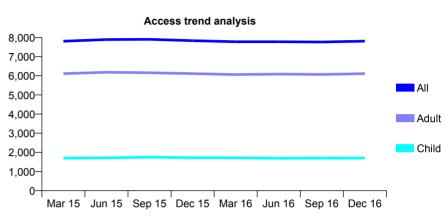
## Q68 - Vital Signs At a Glance Contract Report for 274410/0001 - December 2016

| Name or company name | MR HM PATEL  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2008   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 18,808      |
|---|-------------|
| Carry forward general activity (UDA)        | 649         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £489.960.03 |

## **ACCESS\***

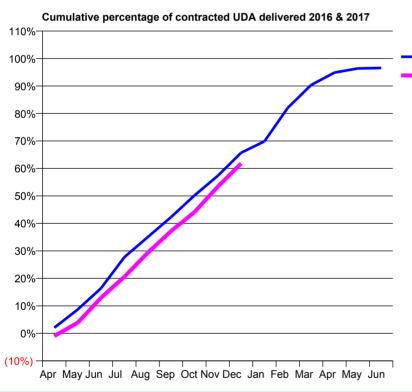




2016

2017

### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |        |  |
|-----------------------------------|--------|--------|--|
| Month                             | 2016   | 2017   |  |
| April                             | 387    | -184   |  |
| May                               | 1,628  | 725    |  |
| June                              | 3,082  | 2,435  |  |
| July                              | 5,209  | 3,868  |  |
| August                            | 6,582  | 5,513  |  |
| September                         | 7,954  | 6,996  |  |
| October                           | 9,434  | 8,292  |  |
| November                          | 10,779 | 10,033 |  |
| December                          | 12,357 | 11,623 |  |
| January                           | 13,139 |        |  |
| February                          | 15,435 |        |  |
| March                             | 16,996 |        |  |
| April                             | 17,845 |        |  |
| May                               | 18,126 |        |  |
| June                              | 18,159 |        |  |
|                                   |        |        |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 1,888       | 4.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 621      | 6,060       | 10.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,195    | 1,888       | 63.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,560    | 6,060       | 58.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 589      | 7,473       | 7.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 7,473       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 7,473       | 0.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 12          | 83.3%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

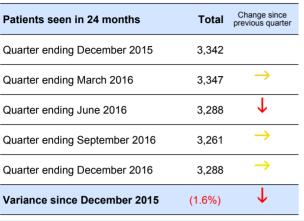


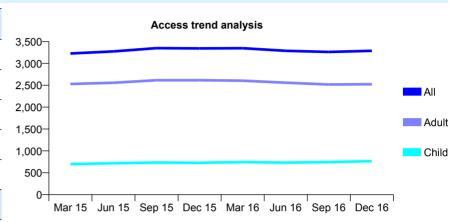
## Q68 - Vital Signs At a Glance Contract Report for 275042/0001 - December 2016

| Name or company name | MR MR TAKHAYORI |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

| 16/17 Contracted general activity (UDA)     | 10,916      |
|---|-------------|
| Carry forward general activity (UDA)        | -128        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £320,819.62 |

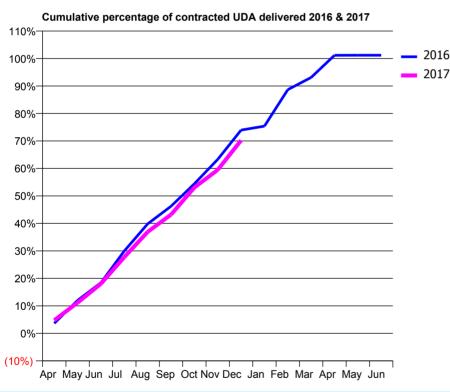
## **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 398                   | 519          |
| May       | 1,309                 | 1,220        |
| June      | 2,014                 | 1,972        |
| July      | 3,272                 | 3,030        |
| August    | 4,348                 | 4,031        |
| September | 5,049                 | 4,717        |
| October   | 5,941                 | 5,791        |
| November  | 6,910                 | 6,495        |
| December  | 8,072                 | 7,664        |
| January   | 8,228                 |              |
| February  | 9,679                 |              |
| March     | 10,164                |              |
| April     | 11,041                |              |
| May       | 11,044                |              |
| June      | 11,044                |              |
|           |                       |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 88       | 831         | 10.6%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 578      | 2,685       | 21.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 389      | 831         | 46.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,110    | 2,685       | 41.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 540      | 3,119       | 17.3%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 3,119       | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 3,119       | 0.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 89.3% | 88.8%  | 88.8%   |

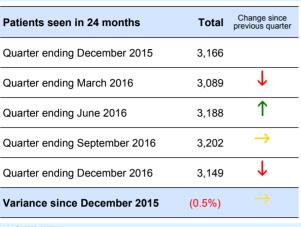


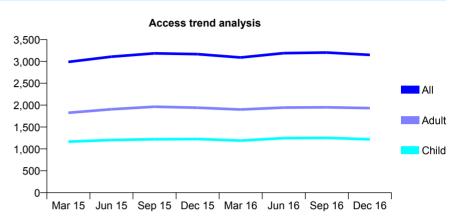
## Q68 - Vital Signs At a Glance Contract Report for 287741/0001 - December 2016

| Name or company name | MISS T MOTALLEB ZADEH |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/11/2010            |
| Contract end date    |                       |

| 16/17 Contracted general activity (UDA)     | 6,974       |
|---|-------------|
| Carry forward general activity (UDA)        | -139        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £176,131.90 |

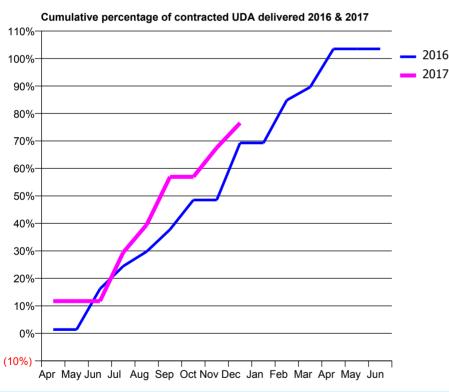
## **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 98                       | 818        |
| May       | 98                       | 818        |
| June      | 1,128                    | 818        |
| July      | 1,707                    | 2,056      |
| August    | 2,075                    | 2,756      |
| September | 2,635                    | 3,971      |
| October   | 3,383                    | 3,971      |
| November  | 3,383                    | 4,711      |
| December  | 4,830                    | 5,337      |
| January   | 4,830                    |            |
| February  | 5,916                    | _          |
| March     | 6,248                    |            |
| April     | 7,217                    |            |
| May       | 7,217                    |            |
| June      | 7,217                    |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 174      | 1,611       | 10.8%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 434      | 2,281       | 19.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,030    | 1,611       | 63.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,285    | 2,281       | 56.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 247      | 2,819       | 8.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 2,819       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 2,819       | 0.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

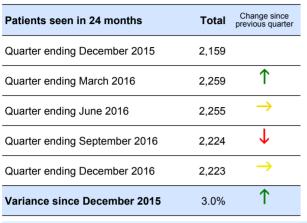


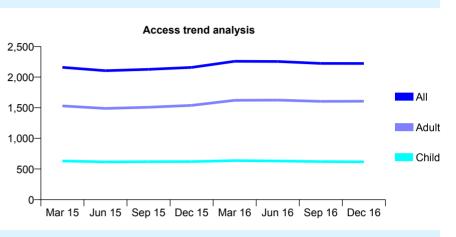
## Q68 - Vital Signs At a Glance Contract Report for 296341/0001 - December 2016

| Name or company name | MR AP FENECH |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2013   |
| Contract end date    |              |

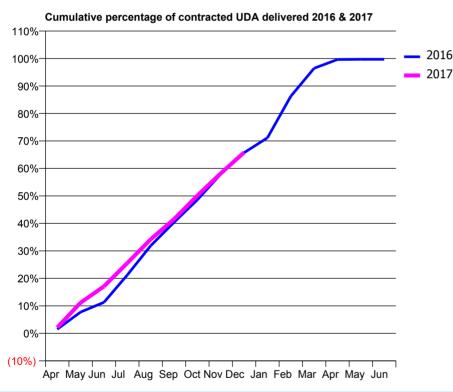
| 16/17 Contracted general activity (UDA)     | 7,083       |
|---|-------------|
| Carry forward general activity (UDA)        | 21          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £178,980.67 |

## **ACCESS\***





## **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |       |  |  |
|-----------|-----------------------------------|-------|--|--|
| Month     | 2016                              | 2017  |  |  |
| April     | 107                               | 151   |  |  |
| May       | 548                               | 792   |  |  |
| June      | 801                               | 1,211 |  |  |
| July      | 1,504                             | 1,813 |  |  |
| August    | 2,258                             | 2,423 |  |  |
| September | 2,861                             | 2,943 |  |  |
| October   | 3,441                             | 3,550 |  |  |
| November  | 4,104                             | 4,123 |  |  |
| December  | 4,656                             | 4,663 |  |  |
| January   | 5,039                             |       |  |  |
| February  | 6,110                             |       |  |  |
| March     | 6,832                             |       |  |  |
| April     | 7,057                             |       |  |  |
| May       | 7,062                             |       |  |  |
| June      | 7,062                             |       |  |  |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 39       | 669         | 5.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 281      | 1,765       | 15.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 443      | 669         | 66.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,100    | 1,765       | 62.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 219      | 2,322       | 9.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 2,322       | 0.8%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 42       | 2,322       | 1.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

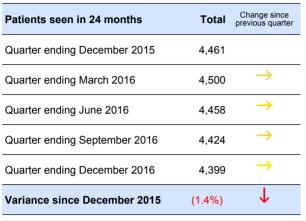


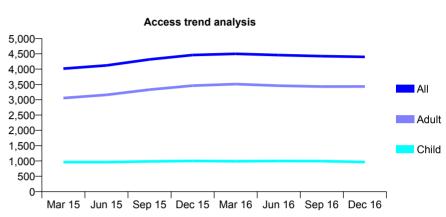
## Q68 - Vital Signs At a Glance Contract Report for 297674/0001 - December 2016

| Name or company name | MR SR PATEL  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 25/12/2013   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 14,000      |
|---|-------------|
| Carry forward general activity (UDA)        | -104        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £342,008.72 |

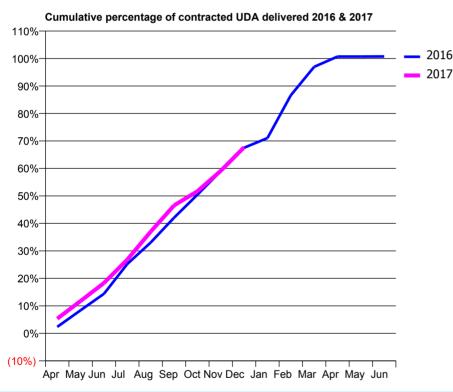
## **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 330                    | 750          |
| May       | 1,176                  | 1,649        |
| June      | 2,017                  | 2,568        |
| July      | 3,536                  | 3,760        |
| August    | 4,624                  | 5,179        |
| September | 5,891                  | 6,514        |
| October   | 7,061                  | 7,237        |
| November  | 8,263                  | 8,278        |
| December  | 9,452                  | 9,477        |
| January   | 9,946                  |              |
| February  | 12,123                 | _            |
| March     | 13,574                 |              |
| April     | 14,097                 |              |
| May       | 14,098                 |              |
| June      | 14,104                 |              |

| 40.1=11.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 98       | 1,246       | 7.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 532      | 3,959       | 13.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 820      | 1,246       | 65.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,610    | 3,959       | 65.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 249      | 4,977       | 5.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 4,977       | 0.8%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 4,977       | 0.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.



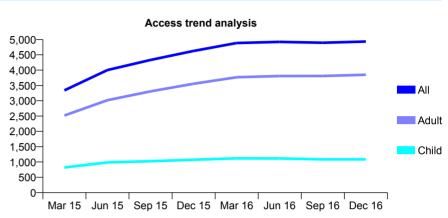
# Q68 - Vital Signs At a Glance Contract Report for 298212/0001 - December 2016

| Name or company name | MR MS CHABRA |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/05/2014   |
| Contract end date    |              |

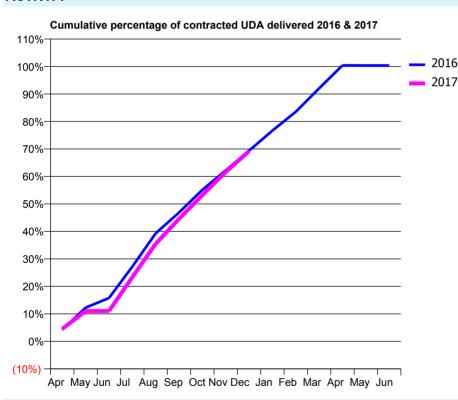
| 16/17 Contracted general activity (UDA)     | 14,307      |
|---|-------------|
| Carry forward general activity (UDA)        | -51         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £387,767.43 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 4,627 |                               |
| Quarter ending March 2016     | 4,886 | <b>1</b>                      |
| Quarter ending June 2016      | 4,922 | $\rightarrow$                 |
| Quarter ending September 2016 | 4,894 | $\rightarrow$                 |
| Quarter ending December 2016  | 4,934 | $\rightarrow$                 |
| Variance since December 2015  | 6.6%  | 1                             |



## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |       |  |  |
|-----------------------------------|--------|-------|--|--|
| Month                             | 2016   | 2017  |  |  |
| April                             | 606    | 652   |  |  |
| May                               | 1,754  | 1,577 |  |  |
| June                              | 2,256  | 1,577 |  |  |
| July                              | 3,891  | 3,339 |  |  |
| August                            | 5,621  | 5,079 |  |  |
| September                         | 6,706  | 6,376 |  |  |
| October                           | 7,886  | 7,611 |  |  |
| November                          | 8,896  | 8,814 |  |  |
| December                          | 9,927  | 9,904 |  |  |
| January                           | 10,970 |       |  |  |
| February                          | 11,949 |       |  |  |
| March                             | 13,172 |       |  |  |
| April                             | 14,366 |       |  |  |
| May                               | 14,358 |       |  |  |
| June                              | 14,358 |       |  |  |

| G0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 111      | 1,259       | 8.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 816      | 4,080       | 20.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 667      | 1,259       | 53.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,571    | 4,080       | 38.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 703      | 4,773       | 14.7%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 58       | 4,773       | 1.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 4,773       | 0.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 5           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 5           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

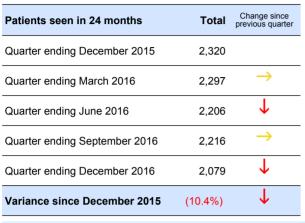


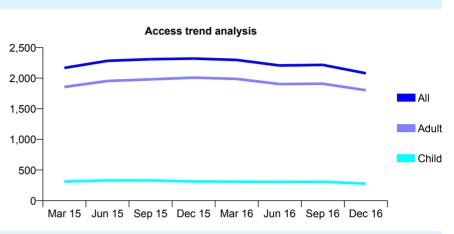
## Q68 - Vital Signs At a Glance Contract Report for 301558/0002 - December 2016

| Name or company name | MISS AA HOPKINS |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 27/07/2013      |
| Contract end date    |                 |

| 16/17 Contracted general activity (UDA)     | 8,500       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £174,788.80 |

## **ACCESS\***

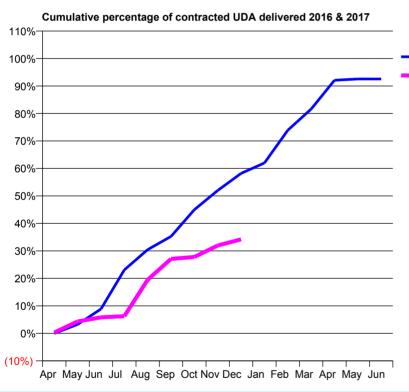




2016

2017

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |  |  |  |  |  |
|-----------------------------------|--|--|--|--|--|
| 2016                              | 2017   |  |  |  |  |
| -5                                | 25   |  |  |  |  |
| 277                               | 369  |  |  |  |  |
| 755                               | 496  |  |  |  |  |
| 1,963                             | 531  |  |  |  |  |
| 2,589                             | 1,659  |  |  |  |  |
| 2,998                             | 2,303  |  |  |  |  |
| 3,826                             | 2,363  |  |  |  |  |
| 4,420                             | 2,718  |  |  |  |  |
| 4,948                             | 2,907  |  |  |  |  |
| 5,269                             |  |  |  |  |  |
| 6,282                             |  |  |  |  |  |
| 6,935                             |  |  |  |  |  |
| 7,827                             |  |  |  |  |  |
| 7,865                             |  |  |  |  |  |
| 7,865                             |  |  |  |  |  |
|                                   | 2016  -5 277 755 1,963 2,589 2,998 3,826 4,420 4,948 5,269 6,282 6,935 7,827 7,865 |  |  |  |  |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 169         | 5.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 313      | 1,313       | 23.8%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 53       | 169         | 31.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 431      | 1,313       | 32.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 86       | 1,210       | 7.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 1,210       | 2.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 38       | 1,210       | 3.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

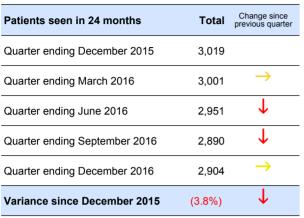


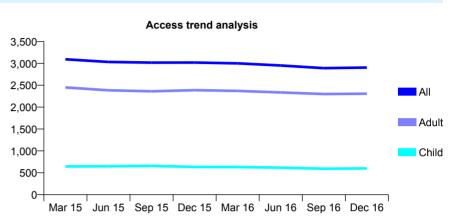
## Q68 - Vital Signs At a Glance Contract Report for 302619/0001 - December 2016

| Name or company name | MR RG EVANS  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 7,727       |
|---|-------------|
| Carry forward general activity (UDA)        | -155        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £195,487.51 |

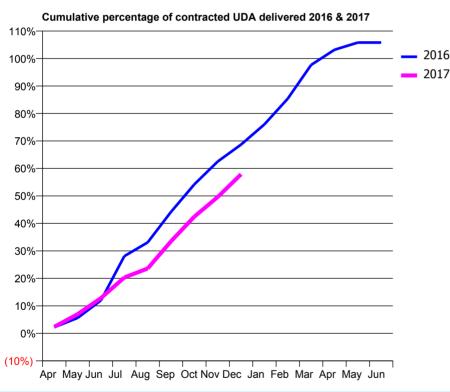
## **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 172                     | 184        |
| May       | 434                     | 539        |
| June      | 928                     | 994        |
| July      | 2,170                   | 1,571      |
| August    | 2,557                   | 1,824      |
| September | 3,415                   | 2,588      |
| October   | 4,190                   | 3,282      |
| November  | 4,831                   | 3,833      |
| December  | 5,307                   | 4,473      |
| January   | 5,876                   |            |
| February  | 6,599                   | _          |
| March     | 7,547                   |            |
| April     | 7,972                   |            |
| May       | 8,174                   |            |
| June      | 8,174                   |            |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 442         | 2.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 147      | 1,768       | 8.3%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 200      | 442         | 45.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 842      | 1,768       | 47.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 26       | 1,932       | 1.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,932       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,932       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 89.3% | 88.8%  | 88.8%   |



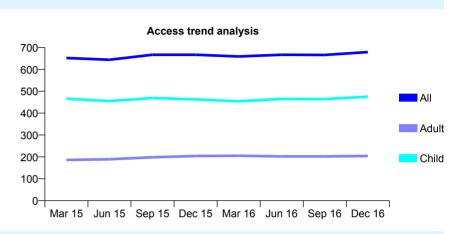
# Q68 - Vital Signs At a Glance Contract Report for 307068/0001 - December 2016

| Name or company name | MR TJ MCNULTY |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 750        |
|---|------------|
| Carry forward general activity (UDA)        | -15        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £17,136.77 |

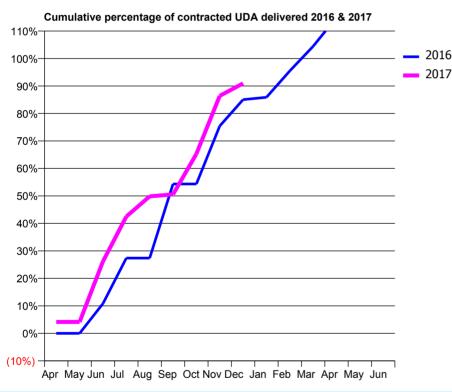
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 667   |                               |
| Quarter ending March 2016     | 659   | <b>1</b>                      |
| Quarter ending June 2016      | 667   | $\rightarrow$                 |
| Quarter ending September 2016 | 666   | $\rightarrow$                 |
| Quarter ending December 2016  | 679   | $\rightarrow$                 |
| Variance since December 2015  | 1.8%  | $\rightarrow$                 |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 0                        | 31        |
| May       | 0                        | 31        |
| June      | 81                       | 196       |
| July      | 205                      | 319       |
| August    | 205                      | 374       |
| September | 408                      | 379       |
| October   | 408                      | 490       |
| November  | 566                      | 648       |
| December  | 638                      | 682       |
| January   | 644                      |           |
| February  | 716                      |           |
| March     | 783                      |           |
| April     | 862                      |           |
| May       | 866                      |           |
| June      | 878                      |           |

## **QUALITY**

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 459         | 3.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 117         | 0.9%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 270      | 459         | 58.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 37       | 117         | 31.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 10       | 484         | 2.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 484         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 484         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



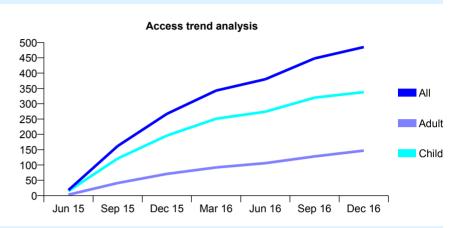
# Q68 - Vital Signs At a Glance Contract Report for 308129/0003 - December 2016

| Name or company name | Nina Jadidi and Roger Pulley |
|----------------------|------------------------------|
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 26/05/2015                   |
| Contract end date    |                              |

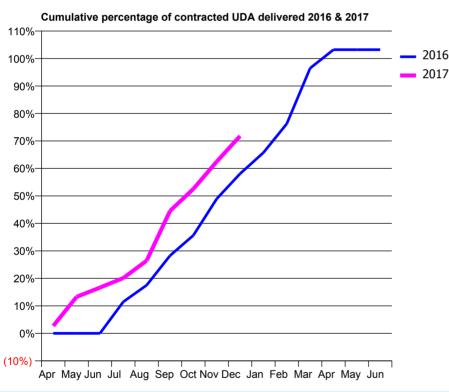
| 16/17 Contracted general activity (UDA)     | 1,014      |
|---|------------|
| Carry forward general activity (UDA)        | -15        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £25.031.77 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 267   |                               |
| Quarter ending March 2016     | 343   | 1                             |
| Quarter ending June 2016      | 380   | 1                             |
| Quarter ending September 2016 | 448   | 1                             |
| Quarter ending December 2016  | 485   | 1                             |
| Variance since December 2015  | 81.6% | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Activi | ity (UDA) |
|-----------|---------------------------|-----------|
| Month     | 2016                      | 2017      |
| April     | 0                         | 27        |
| May       | 0                         | 135       |
| June      | 0                         | 169       |
| July      | 99                        | 204       |
| August    | 151                       | 268       |
| September | 244                       | 452       |
| October   | 307                       | 533       |
| November  | 422                       | 634       |
| December  | 500                       | 728       |
| January   | 566                       |           |
| February  | 657                       |           |
| March     | 831                       |           |
| April     | 889                       |           |
| May       | 889                       |           |
| June      | 889                       |           |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 342         | 5.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 114         | 7.9%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 168      | 342         | 49.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 32       | 114         | 28.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 20       | 423         | 4.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 423         | 0.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 423         | 0.7%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



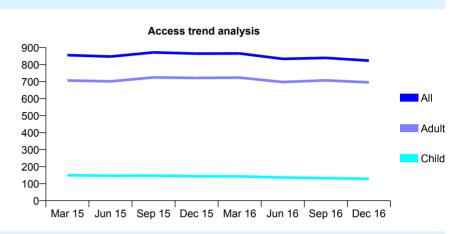
# Q68 - Vital Signs At a Glance Contract Report for 309885/0001 - December 2016

| Name or company name | MR DR KELLY  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 2,193      |
|---|------------|
| Carry forward general activity (UDA)        | -6         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £50,068.28 |

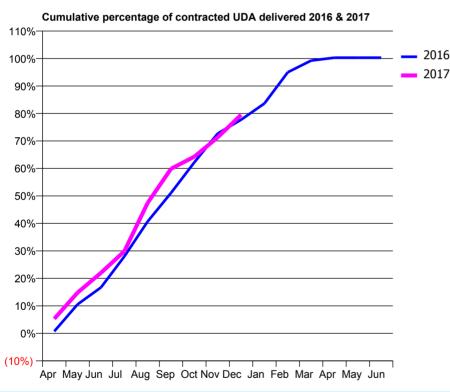
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 864    |                               |
| Quarter ending March 2016     | 865    | $\rightarrow$                 |
| Quarter ending June 2016      | 833    | <b>1</b>                      |
| Quarter ending September 2016 | 839    | $\rightarrow$                 |
| Quarter ending December 2016  | 823    | <b>1</b>                      |
| Variance since December 2015  | (4.7%) | 1                             |



2016

## **ACTIVITY**



| Adjusted Scheduled Act | ivity (UDA)  |
|------------------------|--|
| 2016                   | 2017   |
| 16                     | 116  |
| 232                    | 325  |
| 366                    | 483  |
| 613                    | 655  |
| 893                    | 1,041  |
| 1,121                  | 1,313  |
| 1,365                  | 1,410  |
| 1,595                  | 1,564  |
| 1,704                  | 1,744  |
| 1,834                  |  |
| 2,083                  | _  |
| 2,176                  |  |
| 2,199                  |  |
| 2,199                  |  |
| 2,199                  |  |
|                        | 2016  16 232 366 613 893 1,121 1,365 1,595 1,704 1,834 2,083 2,176 2,199 2,199 |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 146         | 9.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 78       | 761         | 10.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 104      | 146         | 71.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 398      | 761         | 52.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 86       | 883         | 9.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 883         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 883         | 2.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



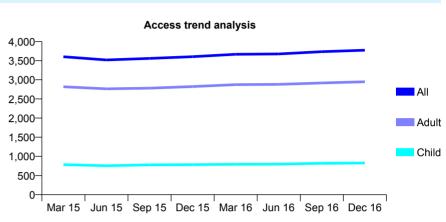
## Q68 - Vital Signs At a Glance Contract Report for 318817/0001 - December 2016

| Name or company name | MR CC POORE  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 9,903       |
|---|-------------|
| Carry forward general activity (UDA)        | -115        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £234.561.54 |

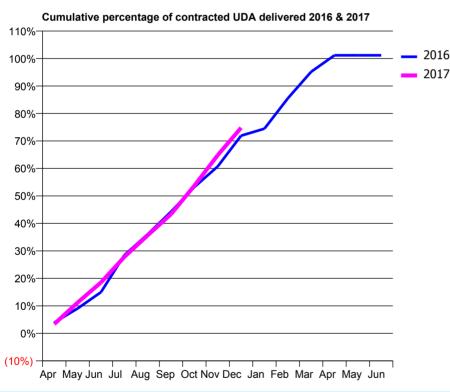
## ACCESS\*





2016

### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 390                    | 335          |
| May       | 898                    | 1,110        |
| June      | 1,483                  | 1,835        |
| July      | 2,816                  | 2,752        |
| August    | 3,570                  | 3,530        |
| September | 4,383                  | 4,292        |
| October   | 5,270                  | 5,322        |
| November  | 6,014                  | 6,421        |
| December  | 7,121                  | 7,408        |
| January   | 7,374                  |              |
| February  | 8,465                  | _            |
| March     | 9,425                  |              |
| April     | 10,018                 |              |
| May       | 10,018                 |              |
| June      | 10,018                 |              |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 46       | 846         | 5.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 465      | 3,173       | 14.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 445      | 846         | 52.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,696    | 3,173       | 53.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 286      | 3,711       | 7.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 77       | 3,711       | 2.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 3,711       | 0.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

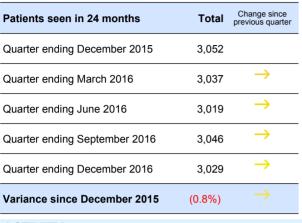


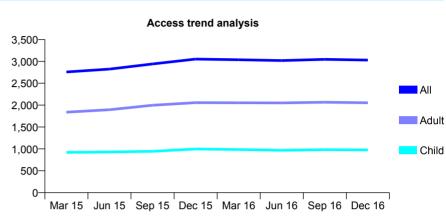
## Q68 - Vital Signs At a Glance Contract Report for 319333/0001 - December 2016

| Name or company name | MISS CA HALLWORTH |
|----------------------|-------------------|
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    |                   |

| 16/17 Contracted general activity (UDA)     | 8,875       |
|---|-------------|
| Carry forward general activity (UDA)        | -70         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £343,208.50 |

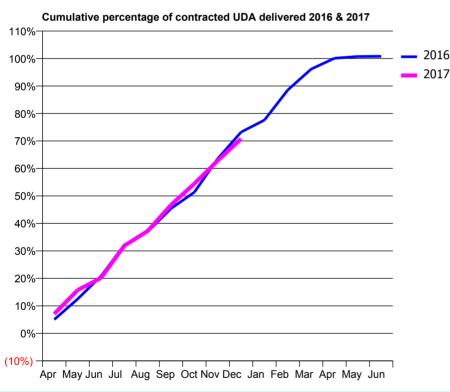
## **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 446                      | 628        |
| May       | 1,108                    | 1,397      |
| June      | 1,850                    | 1,788      |
| July      | 2,855                    | 2,829      |
| August    | 3,281                    | 3,304      |
| September | 4,031                    | 4,147      |
| October   | 4,559                    | 4,835      |
| November  | 5,641                    | 5,577      |
| December  | 6,498                    | 6,282      |
| January   | 6,886                    |            |
| February  | 7,858                    |            |
| March     | 8,531                    |            |
| April     | 8,882                    |            |
| May       | 8,938                    |            |
| June      | 8,945                    |            |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 86       | 1,274       | 6.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 324      | 2,488       | 13.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 919      | 1,274       | 72.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,751    | 2,488       | 70.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 181      | 3,288       | 5.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 3,288       | 0.9%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 3,288       | 0.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 89.3% | 88.8%  | 88.8%   |

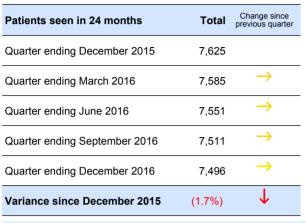


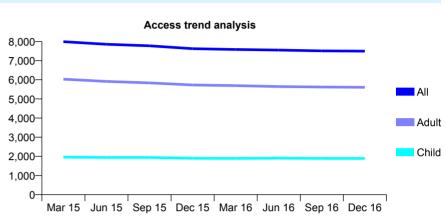
## Q68 - Vital Signs At a Glance Contract Report for 320285/0001 - December 2016

| Name or company name | MR GS SANDHU |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 25,689      |
|---|-------------|
| Carry forward general activity (UDA)        | -331        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £792,940.85 |

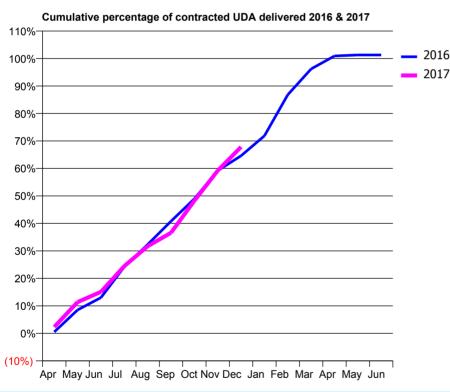
## **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |        |  |  |  |
|-----------|-----------------------------------|--------|--|--|--|
| Month     | 2016                              | 2017   |  |  |  |
| April     | 133                               | 599    |  |  |  |
| May       | 2,189                             | 2,926  |  |  |  |
| June      | 3,342                             | 3,880  |  |  |  |
| July      | 6,216                             | 6,285  |  |  |  |
| August    | 8,306                             | 8,142  |  |  |  |
| September | 10,481                            | 9,404  |  |  |  |
| October   | 12,578                            | 12,398 |  |  |  |
| November  | 15,210                            | 15,210 |  |  |  |
| December  | 16,598                            | 17,429 |  |  |  |
| January   | 18,463                            |        |  |  |  |
| February  | 22,302                            | _      |  |  |  |
| March     | 24,713                            |        |  |  |  |
| April     | 25,925                            |        |  |  |  |
| May       | 26,016                            |        |  |  |  |
| June      | 26,020                            |        |  |  |  |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 130      | 1,709       | 7.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 842      | 5,403       | 15.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 722      | 1,709       | 42.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,604    | 5,403       | 48.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 728      | 6,626       | 11.0%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 49       | 6,626       | 0.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 149      | 6,626       | 2.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 89.3% | 88.8%  | 88.8%   |



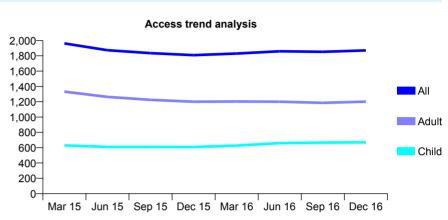
# Q68 - Vital Signs At a Glance Contract Report for 320315/0002 - December 2016

| Name or company name | MR JS KETTLE |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/11/2007   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 2,400      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £53,147.96 |

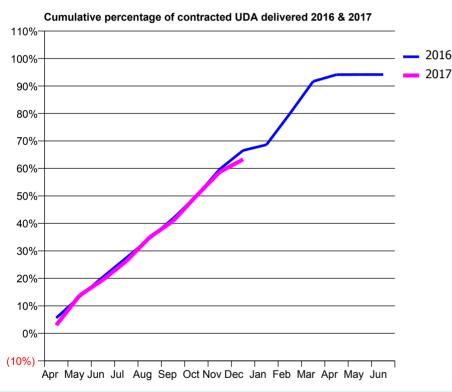
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,809 |                               |
| Quarter ending March 2016     | 1,830 | $\rightarrow$                 |
| Quarter ending June 2016      | 1,859 | $\rightarrow$                 |
| Quarter ending September 2016 | 1,852 | $\rightarrow$                 |
| Quarter ending December 2016  | 1,871 | $\rightarrow$                 |
| Variance since December 2015  | 3.4%  | 1                             |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |  |
|-----------------------------------|-------|-------|--|--|
| Month                             | 2016  | 2017  |  |  |
| April                             | 135   | 71    |  |  |
| May                               | 320   | 332   |  |  |
| June                              | 493   | 468   |  |  |
| July                              | 660   | 631   |  |  |
| August                            | 830   | 839   |  |  |
| September                         | 1,003 | 980   |  |  |
| October                           | 1,200 | 1,200 |  |  |
| November                          | 1,434 | 1,409 |  |  |
| December                          | 1,597 | 1,519 |  |  |
| January                           | 1,647 |       |  |  |
| February                          | 1,917 | _     |  |  |
| March                             | 2,200 |       |  |  |
| April                             | 2,259 |       |  |  |
| May                               | 2,260 |       |  |  |
| June                              | 2,260 |       |  |  |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 750         | 6.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 185      | 1,184       | 15.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 437      | 750         | 58.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 633      | 1,184       | 53.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 57       | 968         | 5.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 968         | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 968         | 2.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



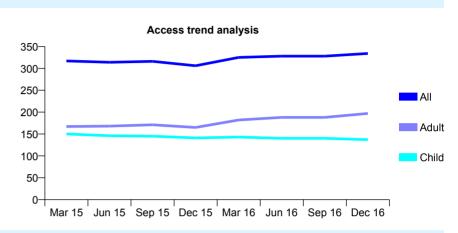
# Q68 - Vital Signs At a Glance Contract Report for 320811/0001 - December 2016

| Name or company name | MR AH CURTIS |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

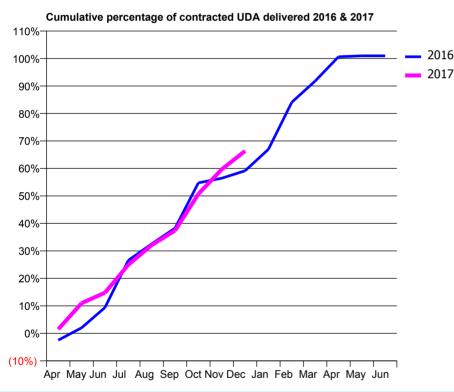
| 16/17 Contracted general activity (UDA)     | 604        |
|---|------------|
| Carry forward general activity (UDA)        | -6         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £14,779.50 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 306   |                               |
| Quarter ending March 2016     | 325   | 1                             |
| Quarter ending June 2016      | 328   | $\rightarrow$                 |
| Quarter ending September 2016 | 328   | $\rightarrow$                 |
| Quarter ending December 2016  | 334   | $\rightarrow$                 |
| Variance since December 2015  | 9.2%  | 1                             |



## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |
|-----------------------------------|------|------|--|
| Month                             | 2016 | 2017 |  |
| April                             | -15  | 9    |  |
| May                               | 12   | 66   |  |
| June                              | 57   | 89   |  |
| July                              | 160  | 151  |  |
| August                            | 197  | 194  |  |
| September                         | 231  | 226  |  |
| October                           | 331  | 306  |  |
| November                          | 341  | 360  |  |
| December                          | 357  | 401  |  |
| January                           | 404  |      |  |
| February                          | 508  |      |  |
| March                             | 554  |      |  |
| April                             | 608  |      |  |
| May                               | 610  |      |  |
| June                              | 610  |      |  |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 139         | 2.2%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 145         | 4.8%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 96       | 139         | 69.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 69       | 145         | 47.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 237         | 3.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 237         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 237         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



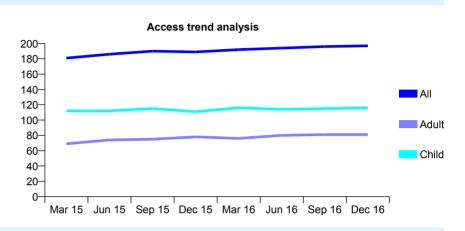
# Q68 - Vital Signs At a Glance Contract Report for 322091/0001 - December 2016

| Name or company name | MRS SF COOPER |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

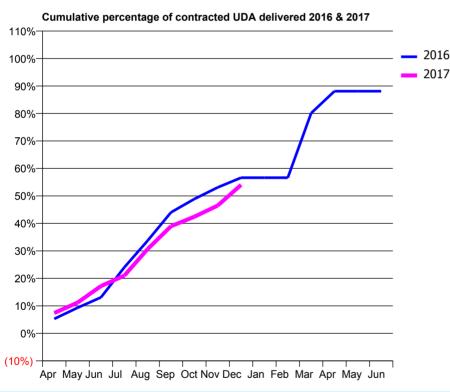
| 16/17 Contracted general activity (UDA)     | 664        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £15,484.50 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 189   |                               |
| Quarter ending March 2016     | 192   | $\rightarrow$                 |
| Quarter ending June 2016      | 194   | $\rightarrow$                 |
| Quarter ending September 2016 | 196   | $\rightarrow$                 |
| Quarter ending December 2016  | 197   | $\rightarrow$                 |
| Variance since December 2015  | 4.2%  | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 35                        | 49       |
| May       | 62                        | 74       |
| June      | 87                        | 114      |
| July      | 159                       | 139      |
| August    | 224                       | 204      |
| September | 292                       | 259      |
| October   | 325                       | 282      |
| November  | 353                       | 309      |
| December  | 376                       | 359      |
| January   | 376                       |          |
| February  | 376                       |          |
| March     | 532                       |          |
| April     | 585                       |          |
| May       | 585                       |          |
| June      | 585                       |          |

## **QUALITY**

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 133         | 3.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 64          | 7.8%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 82       | 133         | 61.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 39       | 64          | 60.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 179         | 2.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 179         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 179         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

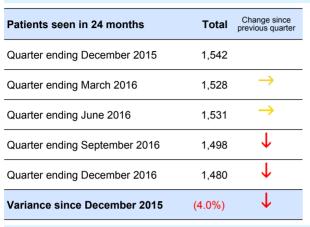


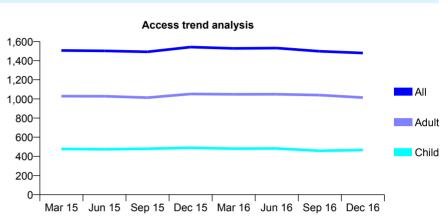
# Q68 - Vital Signs At a Glance Contract Report for 324213/0001 - December 2016

| Name or company name | Garland and Askhari-Yagane |
|----------------------|----------------------------|
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2006                 |
| Contract end date    |                            |

| 16/17 Contracted general activity (UDA)     | 3,561      |
|---|------------|
| Carry forward general activity (UDA)        | 37         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £85,787.38 |

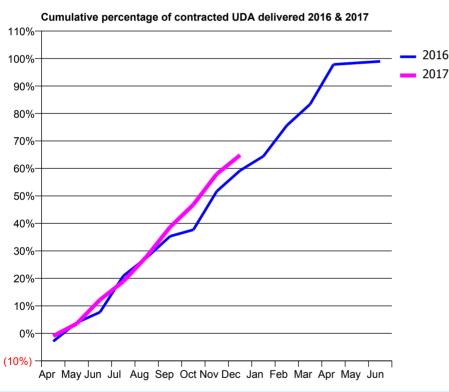
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | -104                    | -35        |
| May       | 138                     | 125        |
| June      | 274                     | 435        |
| July      | 745                     | 673        |
| August    | 982                     | 996        |
| September | 1,257                   | 1,376      |
| October   | 1,342                   | 1,669      |
| November  | 1,840                   | 2,064      |
| December  | 2,110                   | 2,310      |
| January   | 2,296                   |            |
| February  | 2,693                   | _          |
| March     | 2,969                   |            |
| April     | 3,483                   |            |
| May       | 3,503                   |            |
| June      | 3,524                   |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 411         | 4.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 114      | 853         | 13.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 171      | 411         | 41.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 334      | 853         | 39.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 94       | 1,089       | 8.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,089       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,089       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



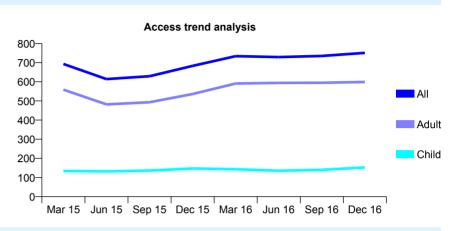
# Q68 - Vital Signs At a Glance Contract Report for 324477/0001 - December 2016

| Name or company name | MR IH MCGREGOR |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    | _              |

| 16/17 Contracted general activity (UDA)     | 2,925      |
|---|------------|
| Carry forward general activity (UDA)        | 91         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £93,247.87 |

## **ACCESS\***

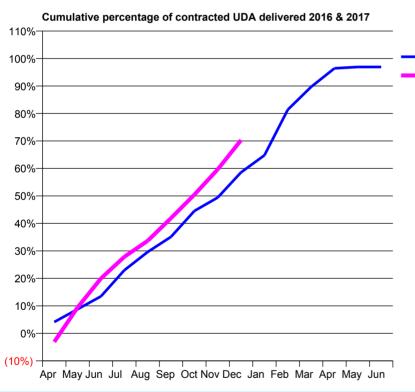
| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 683   |                               |
| Quarter ending March 2016     | 734   | <b>1</b>                      |
| Quarter ending June 2016      | 729   | $\rightarrow$                 |
| Quarter ending September 2016 | 735   | $\rightarrow$                 |
| Quarter ending December 2016  | 751   | <b>1</b>                      |
| Variance since December 2015  | 10.0% | 1                             |



2016

2017

## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 121                      | -91       |
| May       | 257                      | 276       |
| June      | 395                      | 584       |
| July      | 672                      | 815       |
| August    | 866                      | 985       |
| September | 1,028                    | 1,226     |
| October   | 1,303                    | 1,476     |
| November  | 1,446                    | 1,745     |
| December  | 1,714                    | 2,057     |
| January   | 1,895                    |           |
| February  | 2,380                    |           |
| March     | 2,623                    |           |
| April     | 2,820                    |           |
| May       | 2,834                    |           |
| June      | 2,834                    |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 115         | 4.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 76       | 602         | 12.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 28       | 115         | 24.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 198      | 602         | 32.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 83       | 675         | 12.3%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 675         | 0.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 675         | 0.7%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



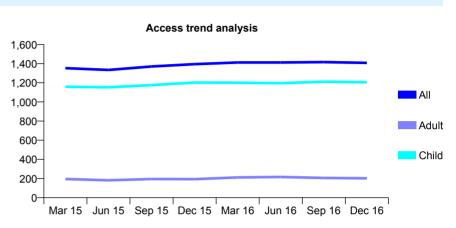
# Q68 - Vital Signs At a Glance Contract Report for 324655/0001 - December 2016

| Name or company name | MRS SC TAYLOR |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    | _             |

| 16/17 Contracted general activity (UDA)     | 2,221      |
|---|------------|
| Carry forward general activity (UDA)        | -44        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £53,174.86 |

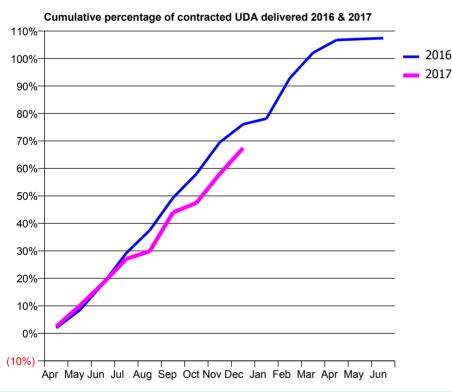
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,395 |                               |
| Quarter ending March 2016     | 1,412 | $\rightarrow$                 |
| Quarter ending June 2016      | 1,412 | $\rightarrow$                 |
| Quarter ending September 2016 | 1,416 | $\rightarrow$                 |
| Quarter ending December 2016  | 1,408 | $\rightarrow$                 |
| Variance since December 2015  | 0.9%  | $\rightarrow$                 |



2016

## **ACTIVITY**



|           | Adjusted Scheduled A | Activity (UDA) |
|-----------|----------------------|----------------|
| Month     | 2016                 | 2017           |
| April     | 44                   | 54             |
| May       | 186                  | 223            |
| June      | 401                  | 404            |
| July      | 649                  | 602            |
| August    | 832                  | 663            |
| September | 1,096                | 977            |
| October   | 1,288                | 1,054          |
| November  | 1,543                | 1,288          |
| December  | 1,689                | 1,498          |
| January   | 1,735                |                |
| February  | 2,062                |                |
| March     | 2,268                |                |
| April     | 2,370                |                |
| May       | 2,378                |                |
| June      | 2,385                |                |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 68       | 1,156       | 5.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 74          | 9.5%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 633      | 1,156       | 54.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 40       | 74          | 54.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 28       | 1,120       | 2.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,120       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,120       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

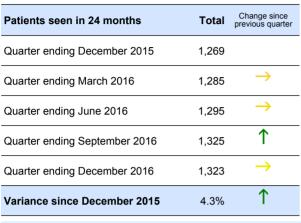


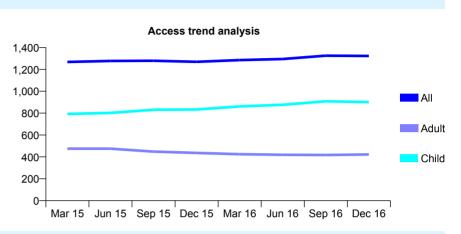
# Q68 - Vital Signs At a Glance Contract Report for 325422/0001 - December 2016

| Name or company name | MR AM HOPKINS |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 3,200      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £88,435.27 |

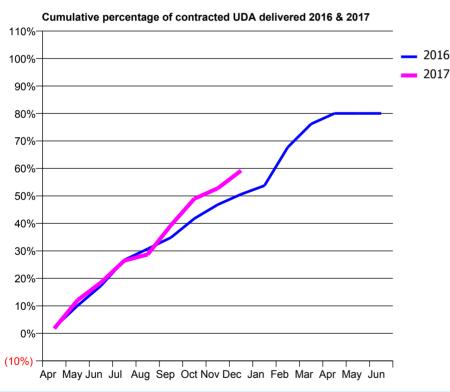
## **ACCESS\***





2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |
|-----------------------------------|-------|-------|--|
| Month                             | 2016  | 2017  |  |
| April                             | 67    | 56    |  |
| May                               | 324   | 387   |  |
| June                              | 554   | 592   |  |
| July                              | 854   | 847   |  |
| August                            | 984   | 918   |  |
| September                         | 1,117 | 1,260 |  |
| October                           | 1,337 | 1,568 |  |
| November                          | 1,498 | 1,689 |  |
| December                          | 1,620 | 1,895 |  |
| January                           | 1,720 |       |  |
| February                          | 2,167 |       |  |
| March                             | 2,438 |       |  |
| April                             | 2,560 |       |  |
| May                               | 2,560 |       |  |
| June                              | 2,560 |       |  |

| 401-111   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 71       | 1,017       | 7.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 41       | 229         | 17.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 622      | 1,017       | 61.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 76       | 229         | 33.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 110      | 1,178       | 9.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 1,178       | 1.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,178       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

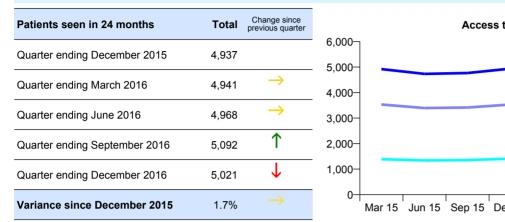


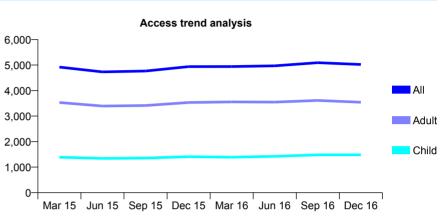
# Q68 - Vital Signs At a Glance Contract Report for 325902/0001 - December 2016

| Name or company name | MR AS GOUGH  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 15,612      |
|---|-------------|
| Carry forward general activity (UDA)        | 170         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £370,304.87 |

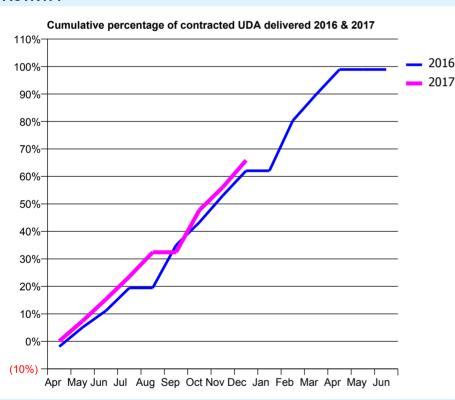
#### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |        |
|-----------------------------------|--------|--------|
| Month                             | 2016   | 2017   |
| April                             | -300   | 16     |
| May                               | 799    | 1,161  |
| June                              | 1,740  | 2,393  |
| July                              | 3,037  | 3,676  |
| August                            | 3,037  | 5,061  |
| September                         | 5,461  | 5,061  |
| October                           | 6,759  | 7,455  |
| November                          | 8,278  | 8,754  |
| December                          | 9,690  | 10,284 |
| January                           | 9,690  |        |
| February                          | 12,533 |        |
| March                             | 14,022 |        |
| April                             | 15,442 |        |
| May                               | 15,442 |        |
| June                              | 15,442 |        |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 125      | 1,652       | 7.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 611      | 3,635       | 16.8%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 863      | 1,652       | 52.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,799    | 3,635       | 49.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 524      | 4,728       | 11.1%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 88       | 4,728       | 1.9%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 66       | 4,728       | 1.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

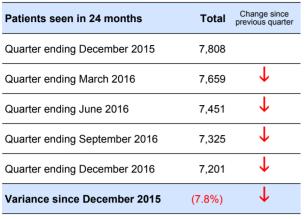


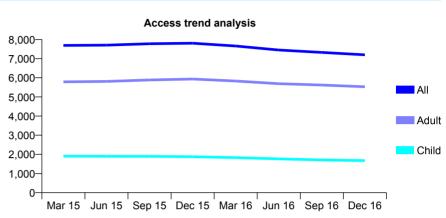
# Q68 - Vital Signs At a Glance Contract Report for 325902/0002 - December 2016

| Name or company name | MR AS GOUGH  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 23,284      |
|---|-------------|
| Carry forward general activity (UDA)        | -65         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £595,692.72 |

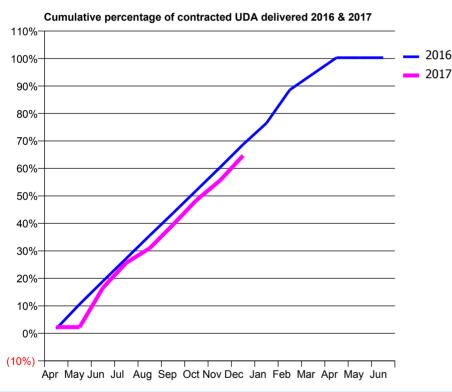
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 394                   | 530          |
| May       | 2,470                 | 530          |
| June      | 4,421                 | 3,861        |
| July      | 6,353                 | 5,981        |
| August    | 8,284                 | 7,209        |
| September | 10,183                | 9,199        |
| October   | 12,109                | 11,275       |
| November  | 14,034                | 12,925       |
| December  | 15,998                | 15,057       |
| January   | 17,808                |              |
| February  | 20,624                |              |
| March     | 21,988                |              |
| April     | 23,349                |              |
| May       | 23,349                |              |
| June      | 23,349                | -            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 142      | 1,784       | 8.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,026    | 5,930       | 17.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 983      | 1,784       | 55.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,364    | 5,930       | 56.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 878      | 7,155       | 12.3%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 91       | 7,155       | 1.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 72       | 7,155       | 1.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 10          | 70.0%    | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

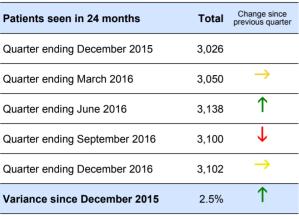


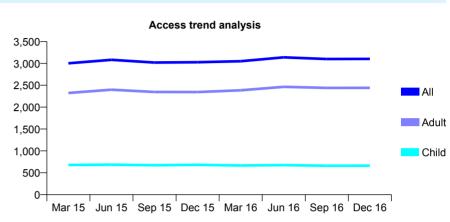
# Q68 - Vital Signs At a Glance Contract Report for 326011/0001 - December 2016

| Name or company name | MR DM MANSFIELD |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

| 16/17 Contracted general activity (UDA)     | 10,300      |
|---|-------------|
| Carry forward general activity (UDA)        | 194         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £232,466.83 |

#### **ACCESS\***

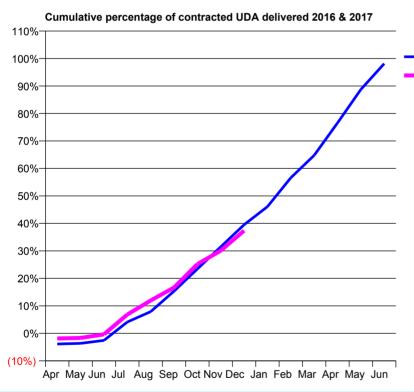




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled A | ctivity (UDA) |
|-----------|----------------------|---------------|
| Month     | 2016                 | 2017          |
| April     | -400                 | -193          |
| May       | -377                 | -175          |
| June      | -267                 | -39           |
| July      | 425                  | 707           |
| August    | 813                  | 1,232         |
| September | 1,580                | 1,718         |
| October   | 2,412                | 2,595         |
| November  | 3,242                | 3,099         |
| December  | 4,069                | 3,849         |
| January   | 4,747                |               |
| February  | 5,830                |               |
| March     | 6,669                |               |
| April     | 7,884                |               |
| May       | 9,140                |               |
| June      | 10,106               |               |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 580         | 6.2%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 539      | 2,551       | 21.1%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 282      | 580         | 48.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,162    | 2,551       | 45.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 194      | 1,850       | 10.5%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 69       | 1,850       | 3.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 30       | 1,850       | 1.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 89.3% | 88.8%  | 88.8%   |



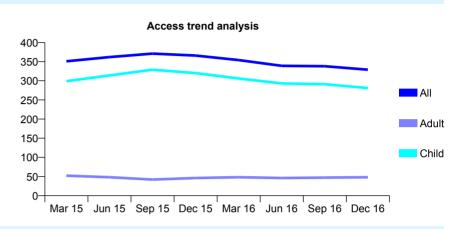
# Q68 - Vital Signs At a Glance Contract Report for 328057/0001 - December 2016

| Name or company name | MS ME MOORE  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | 31/01/2017   |

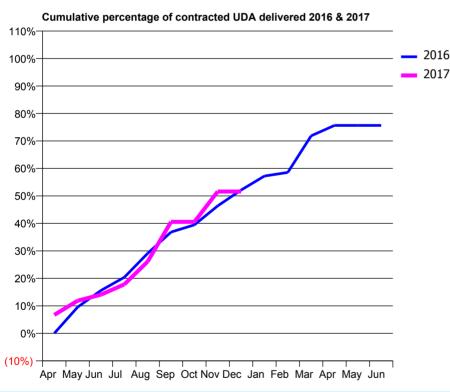
| 16/17 Contracted general activity (UDA)     | 507        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £11,259.15 |

## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 366     |                               |
| Quarter ending March 2016     | 354     | <b>1</b>                      |
| Quarter ending June 2016      | 339     | <b>→</b>                      |
| Quarter ending September 2016 | 338     | $\rightarrow$                 |
| Quarter ending December 2016  | 329     | <b>→</b>                      |
| Variance since December 2015  | (10.1%) | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 0                        | 34        |
| May       | 58                       | 60        |
| June      | 95                       | 71        |
| July      | 124                      | 90        |
| August    | 177                      | 132       |
| September | 224                      | 206       |
| October   | 240                      | 206       |
| November  | 282                      | 262       |
| December  | 317                      | 262       |
| January   | 348                      |           |
| February  | 356                      | _         |
| March     | 437                      |           |
| April     | 460                      |           |
| May       | 460                      |           |
| June      | 460                      |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 236         | 3.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 16          | 6.3%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 145      | 236         | 61.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6        | 16          | 37.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 235         | 1.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 235         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 235         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

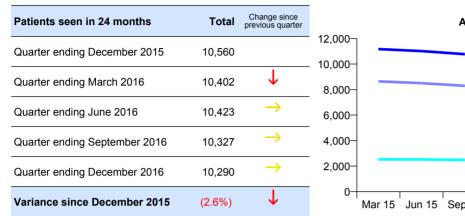


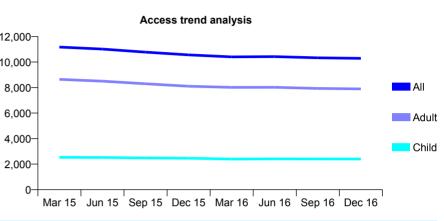
# Q68 - Vital Signs At a Glance Contract Report for 331279/0002 - December 2016

| Name or company name | Battle Road Dental Practice |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2008                  |
| Contract end date    |                             |

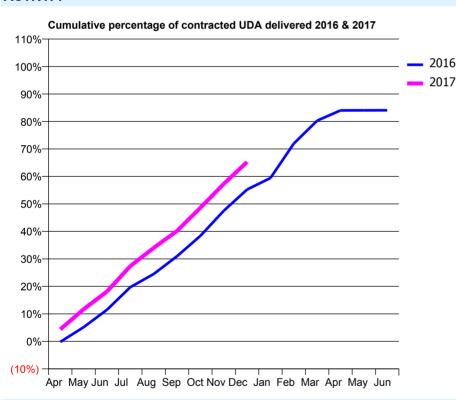
| 16/17 Contracted general activity (UDA)     | 30,290      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £805,544.41 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Ad | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | -72                   | 1,320        |
| May       | 1,564                 | 3,541        |
| June      | 3,484                 | 5,497        |
| July      | 5,970                 | 8,294        |
| August    | 7,422                 | 10,302       |
| September | 9,384                 | 12,172       |
| October   | 11,628                | 14,721       |
| November  | 14,388                | 17,354       |
| December  | 16,732                | 19,766       |
| January   | 17,995                |              |
| February  | 21,798                |              |
| March     | 24,321                |              |
| April     | 25,453                |              |
| May       | 25,461                |              |
| June      | 25,467                |              |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 230      | 2,911       | 7.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,508    | 9,155       | 16.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,836    | 2,911       | 63.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,013    | 9,155       | 54.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,100    | 10,795      | 10.2%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 101      | 10,795      | 0.9%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 88       | 10,795      | 0.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 19       | 20          | 95.0%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 19       | 20          | 95.0%    | 89.3% | 88.8%  | 88.8%   |



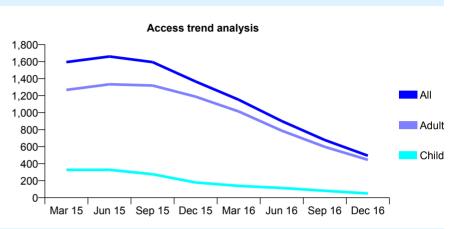
# Q68 - Vital Signs At a Glance Contract Report for 331279/0005 - December 2016

| Name or company name | Battle Road Dental Practice |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2012                  |
| Contract end date    |                             |

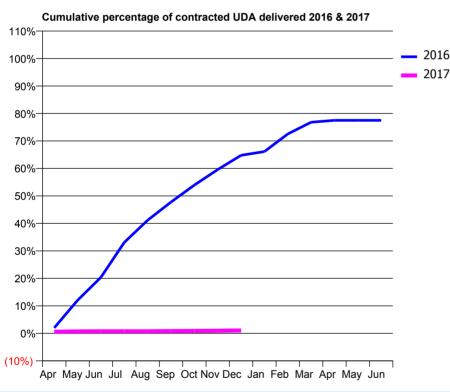
| 16/17 Contracted general activity (UDA)     | 4,939       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £111,661.38 |

## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 1,365   |                               |
| Quarter ending March 2016     | 1,151   | <b>1</b>                      |
| Quarter ending June 2016      | 900     | <b>1</b>                      |
| Quarter ending September 2016 | 677     | <b>1</b>                      |
| Quarter ending December 2016  | 493     | <b>1</b>                      |
| Variance since December 2015  | (63.9%) | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Activit | ty (UDA) |
|-----------|----------------------------|----------|
| Month     | 2016                       | 2017     |
| April     | 99                         | 29       |
| May       | 595                        | 35       |
| June      | 1,009                      | 38       |
| July      | 1,635                      | 38       |
| August    | 2,033                      | 38       |
| September | 2,359                      | 41       |
| October   | 2,665                      | 44       |
| November  | 2,943                      | 47       |
| December  | 3,199                      | 52       |
| January   | 3,267                      |          |
| February  | 3,583                      | _        |
| March     | 3,794                      |          |
| April     | 3,828                      |          |
| May       | 3,828                      |          |
| June      | 3,828                      |          |

| 20/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 10          | 0.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 38          | 5.3%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1        | 10          | 10.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6        | 38          | 15.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 36          | 2.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 36          | 2.8%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 36          | 2.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |



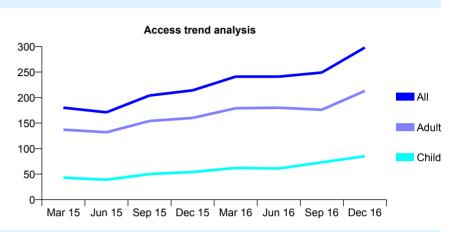
# Q68 - Vital Signs At a Glance Contract Report for 331910/0001 - December 2016

| Name or company name | MRS RV EVANS |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/06/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 720        |
|---|------------|
| Carry forward general activity (UDA)        | -14        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £20.406.02 |

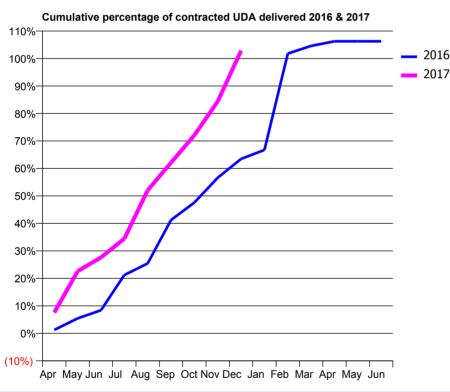
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 214   |                               |
| Quarter ending March 2016     | 241   | <b>1</b>                      |
| Quarter ending June 2016      | 241   | $\rightarrow$                 |
| Quarter ending September 2016 | 249   | 1                             |
| Quarter ending December 2016  | 298   | 1                             |
| Variance since December 2015  | 39.3% | 1                             |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2016 | 2017 |
| April                             | 9    | 54   |
| May                               | 39   | 163  |
| June                              | 61   | 199  |
| July                              | 153  | 248  |
| August                            | 183  | 375  |
| September                         | 297  | 447  |
| October                           | 343  | 519  |
| November                          | 408  | 608  |
| December                          | 457  | 741  |
| January                           | 480  |      |
| February                          | 733  |      |
| March                             | 753  |      |
| April                             | 765  |      |
| May                               | 765  |      |
| June                              | 765  |      |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 89          | 2.2%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 16       | 213         | 7.5%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 11       | 89          | 12.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 29       | 213         | 13.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 23       | 301         | 7.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 301         | 3.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 301         | 0.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



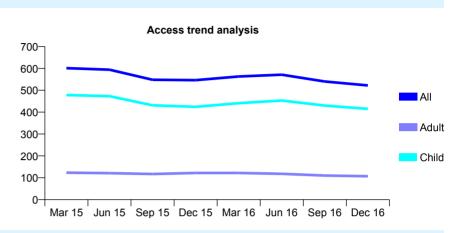
# Q68 - Vital Signs At a Glance Contract Report for 332313/0001 - December 2016

| Name or company name | MR JJ DREWETT |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

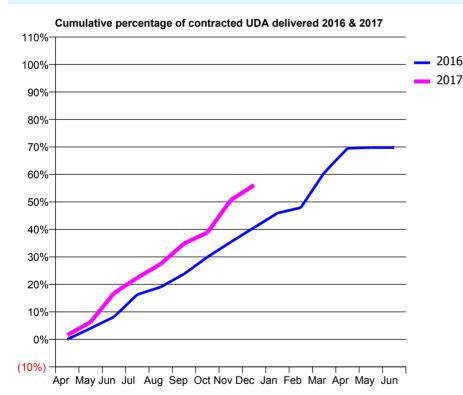
| 16/17 Contracted general activity (UDA)     | 900        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £26,890.05 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 546    |                               |
| Quarter ending March 2016     | 563    | 1                             |
| Quarter ending June 2016      | 571    | $\rightarrow$                 |
| Quarter ending September 2016 | 540    | <b>→</b>                      |
| Quarter ending December 2016  | 522    | <b>→</b>                      |
| Variance since December 2015  | (4.4%) | <b>\</b>                      |



## **ACTIVITY**



|           | Adjusted Scheduled Activit | ty (UDA) |
|-----------|----------------------------|----------|
| Month     | 2016                       | 2017     |
| April     | 0                          | 14       |
| May       | 52                         | 57       |
| June      | 107                        | 151      |
| July      | 212                        | 202      |
| August    | 247                        | 247      |
| September | 309                        | 314      |
| October   | 389                        | 350      |
| November  | 460                        | 456      |
| December  | 529                        | 505      |
| January   | 597                        |          |
| February  | 623                        |          |
| March     | 788                        |          |
| April     | 904                        |          |
| May       | 907                        |          |
| June      | 907                        |          |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 416         | 2.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 43          | 0.0%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 233      | 416         | 56.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 23       | 43          | 53.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 377         | 1.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 377         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 377         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



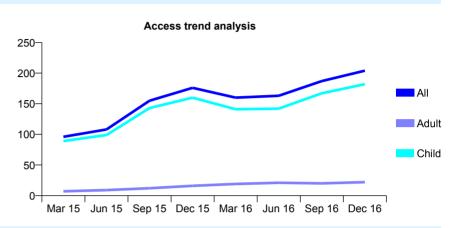
# Q68 - Vital Signs At a Glance Contract Report for 332313/0002 - December 2016

| Name or company name | MR JJ DREWETT |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 12/05/2014    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 275       |
|---|-----------|
| Carry forward general activity (UDA)        | -6        |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £6,110.76 |

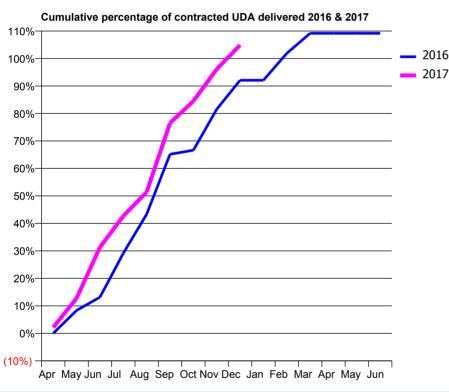
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 176   |                               |
| Quarter ending March 2016     | 160   | 1                             |
| Quarter ending June 2016      | 163   | $\rightarrow$                 |
| Quarter ending September 2016 | 187   | <b>1</b>                      |
| Quarter ending December 2016  | 204   | 1                             |
| Variance since December 2015  | 15.9% | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 0                       | 6          |
| May       | 23                      | 35         |
| June      | 36                      | 86         |
| July      | 80                      | 117        |
| August    | 119                     | 141        |
| September | 179                     | 210        |
| October   | 183                     | 232        |
| November  | 224                     | 264        |
| December  | 253                     | 288        |
| January   | 253                     |            |
| February  | 280                     |            |
| March     | 300                     |            |
| April     | 300                     |            |
| May       | 300                     |            |
| June      | 300                     |            |
|           |                         |            |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 187         | 6.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 8           | 25.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 43       | 187         | 23.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 8           | 37.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 195         | 1.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 195         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 195         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



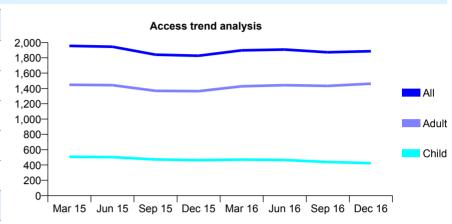
# Q68 - Vital Signs At a Glance Contract Report for 333506/0001 - December 2016

| Name or company name | MISS TL TRAN |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 5,081       |
|---|-------------|
| Carry forward general activity (UDA)        | 160         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £123,908.85 |

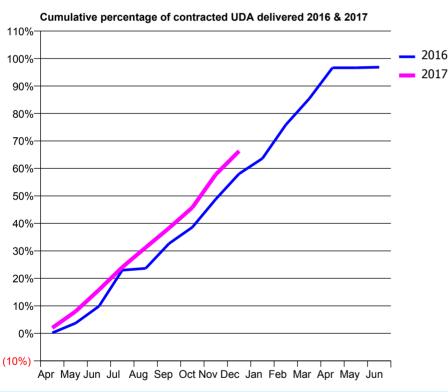
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,827 |                               |
| Quarter ending March 2016     | 1,898 | 1                             |
| Quarter ending June 2016      | 1,908 | $\rightarrow$                 |
| Quarter ending September 2016 | 1,872 | <b>1</b>                      |
| Quarter ending December 2016  | 1,886 | $\rightarrow$                 |
| Variance since December 2015  | 3.2%  | 1                             |



2016

# **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 9                      | 102         |
| May       | 190                    | 406         |
| June      | 501                    | 804         |
| July      | 1,168                  | 1,224       |
| August    | 1,202                  | 1,588       |
| September | 1,660                  | 1,947       |
| October   | 1,962                  | 2,327       |
| November  | 2,480                  | 2,936       |
| December  | 2,950                  | 3,369       |
| January   | 3,233                  |             |
| February  | 3,854                  | _           |
| March     | 4,336                  |             |
| April     | 4,909                  |             |
| May       | 4,909                  |             |
| June      | 4,921                  |             |

| <b>40</b> 7 (201)   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 550         | 3.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 223      | 1,931       | 11.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 409      | 550         | 74.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,367    | 1,931       | 70.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 75       | 2,186       | 3.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 2,186       | 0.8%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 58       | 2,186       | 2.7%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 89.3% | 88.8%  | 88.8%   |



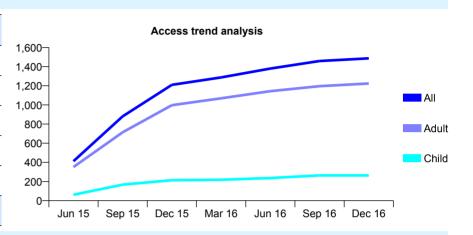
# Q68 - Vital Signs At a Glance Contract Report for 333506/0002 - December 2016

| Name or company name | MISS TL TRAN |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2015   |
| Contract end date    | _            |

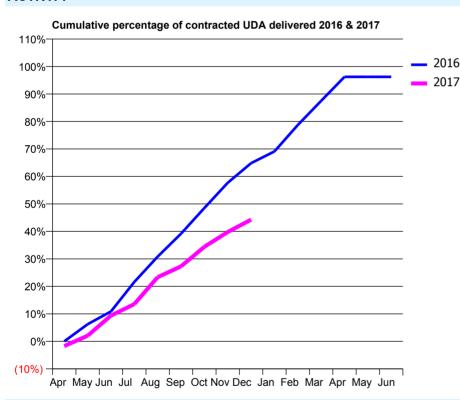
| 16/17 Contracted general activity (UDA)     | 5,700       |
|---|-------------|
| Carry forward general activity (UDA)        | 215         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £126,686.36 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,210 |                               |
| Quarter ending March 2016     | 1,287 | 1                             |
| Quarter ending June 2016      | 1,380 | <b>↑</b>                      |
| Quarter ending September 2016 | 1,459 | 1                             |
| Quarter ending December 2016  | 1,487 | $\rightarrow$                 |
| Variance since December 2015  | 22.9% | 1                             |



# **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 0                        | -99       |
| May       | 354                      | 116       |
| June      | 621                      | 534       |
| July      | 1,232                    | 773       |
| August    | 1,758                    | 1,331     |
| September | 2,233                    | 1,556     |
| October   | 2,766                    | 1,961     |
| November  | 3,289                    | 2,268     |
| December  | 3,695                    | 2,524     |
| January   | 3,938                    |           |
| February  | 4,487                    | _         |
| March     | 4,987                    |           |
| April     | 5,485                    |           |
| May       | 5,485                    |           |
| June      | 5,485                    |           |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 297         | 5.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 133      | 1,328       | 10.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 172      | 297         | 57.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 827      | 1,328       | 62.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 69       | 1,451       | 4.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,451       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 1,451       | 2.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |



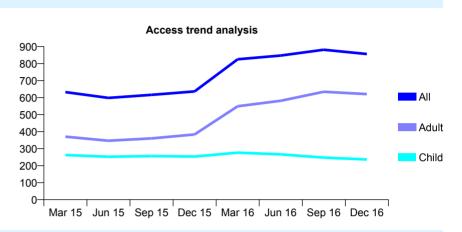
# Q68 - Vital Signs At a Glance Contract Report for 334251/0001 - December 2016

| Name or company name | MR AD BROWN  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 2,392      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £57,557.42 |

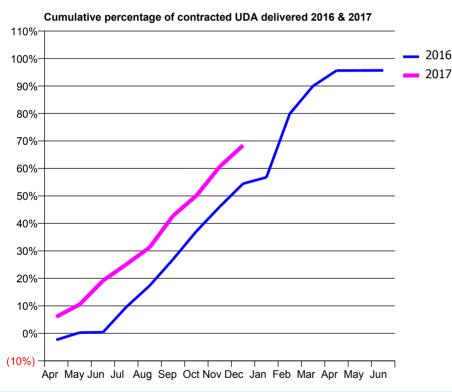
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 636   |                               |
| Quarter ending March 2016     | 825   | <b>1</b>                      |
| Quarter ending June 2016      | 847   | <b>1</b>                      |
| Quarter ending September 2016 | 881   | <b>1</b>                      |
| Quarter ending December 2016  | 856   | <b>1</b>                      |
| Variance since December 2015  | 34.6% | 1                             |



2016

# **ACTIVITY**



|           | Adjusted Schedule | d Activity (UDA) |
|-----------|-------------------|------------------|
| Month     | 2016              | 2017             |
| April     | -57               | 144              |
| May       | 6                 | 251              |
| June      | 9                 | 458              |
| July      | 230               | 600              |
| August    | 416               | 749              |
| September | 644               | 1,023            |
| October   | 889               | 1,198            |
| November  | 1,102             | 1,451            |
| December  | 1,303             | 1,636            |
| January   | 1,358             |                  |
| February  | 1,911             |                  |
| March     | 2,153             |                  |
| April     | 2,287             |                  |
| May       | 2,288             |                  |
| June      | 2,289             |                  |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 251         | 2.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 27       | 596         | 4.5%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 137      | 251         | 54.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 101      | 596         | 16.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 16       | 774         | 2.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 774         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 774         | 0.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |



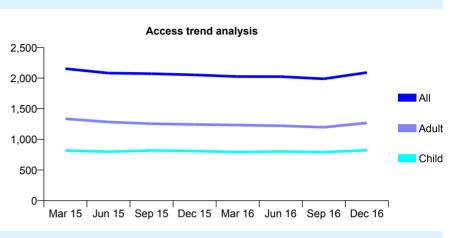
# Q68 - Vital Signs At a Glance Contract Report for 336688/0001 - December 2016

| Name or company name | MISS CR CAREY |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/11/2006    |
| Contract end date    |               |

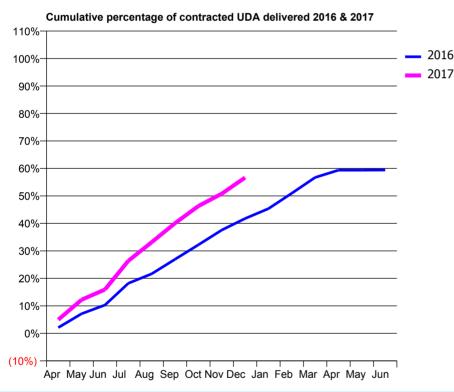
| 16/17 Contracted general activity (UDA)     | 5,000       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £114,128.84 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 176                      | 248       |
| May       | 597                      | 612       |
| June      | 859                      | 798       |
| July      | 1,520                    | 1,319     |
| August    | 1,808                    | 1,658     |
| September | 2,250                    | 2,004     |
| October   | 2,689                    | 2,315     |
| November  | 3,138                    | 2,540     |
| December  | 3,487                    | 2,834     |
| January   | 3,788                    |           |
| February  | 4,257                    |           |
| March     | 4,736                    |           |
| April     | 4,957                    |           |
| May       | 4,958                    |           |
| June      | 4,961                    |           |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 84       | 999         | 8.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 142      | 1,206       | 11.8%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 627      | 999         | 62.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 638      | 1,206       | 52.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 53       | 1,862       | 2.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 1,862       | 0.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,862       | 0.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



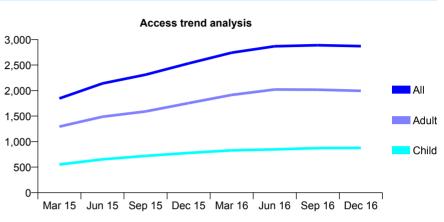
# Q68 - Vital Signs At a Glance Contract Report for 336785/0005 - December 2016

| Name or company name | MRS KS RADIA |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 09/07/2014   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 7,000       |
|---|-------------|
| Carry forward general activity (UDA)        | 5           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £155,572.75 |

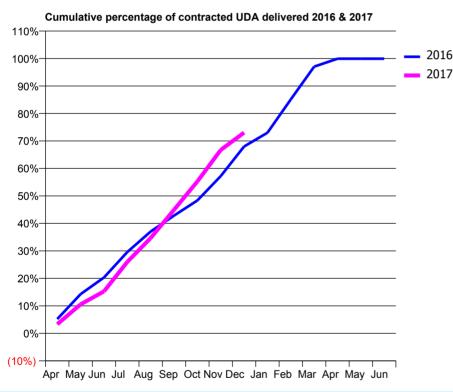
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 364                      | 232       |
| May       | 1,000                    | 740       |
| June      | 1,423                    | 1,069     |
| July      | 2,072                    | 1,821     |
| August    | 2,592                    | 2,429     |
| September | 3,000                    | 3,146     |
| October   | 3,384                    | 3,870     |
| November  | 4,005                    | 4,671     |
| December  | 4,759                    | 5,112     |
| January   | 5,108                    |           |
| February  | 5,958                    |           |
| March     | 6,793                    |           |
| April     | 6,994                    |           |
| May       | 6,995                    |           |
| June      | 6,995                    |           |
|           | ·                        |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 98       | 1,029       | 9.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 287      | 1,928       | 14.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 634      | 1,029       | 61.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 856      | 1,928       | 44.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 302      | 2,836       | 10.6%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 2,836       | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 2,836       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 17       | 17          | 100.0%   | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 17          | 88.2%    | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

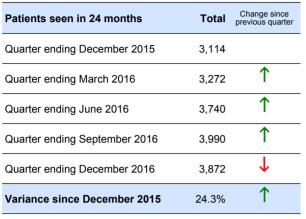


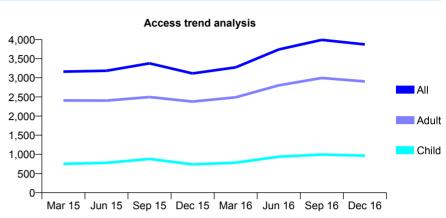
# Q68 - Vital Signs At a Glance Contract Report for 337242/0001 - December 2016

| Name or company name | MR CI ANDREASSON |
|----------------------|------------------|
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

| 16/17 Contracted general activity (UDA)     | 12,656      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £438,387.85 |

#### **ACCESS\***

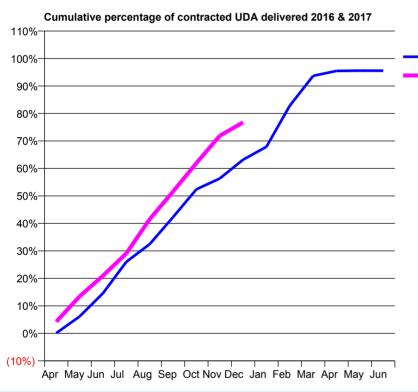




2016

2017

#### **ACTIVITY**



| Adjusted Scheduled Act | ivity (UDA)   |
|------------------------|---|
| 2016                   | 2017  |
| 11                     | 539   |
| 778                    | 1,704   |
| 1,848                  | 2,654   |
| 3,293                  | 3,680   |
| 4,107                  | 5,256   |
| 5,351                  | 6,528   |
| 6,632                  | 7,840   |
| 7,131                  | 9,098   |
| 7,995                  | 9,715   |
| 8,592                  |   |
| 10,483                 |   |
| 11,858                 |   |
| 12,083                 |   |
| 12,095                 |   |
| 12,094                 |   |
|                        | 2016  11  778  1,848  3,293  4,107  5,351  6,632  7,131  7,995  8,592  10,483  11,858  12,083  12,095 |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 90       | 1,186       | 7.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 487      | 3,359       | 14.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 515      | 1,186       | 43.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,431    | 3,359       | 42.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 269      | 4,452       | 6.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 4,452       | 0.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 30       | 4,452       | 0.7%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



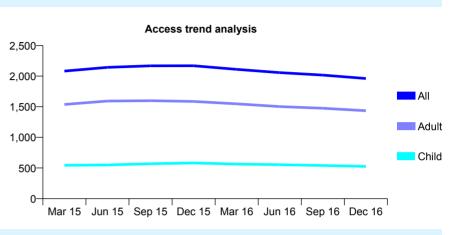
# Q68 - Vital Signs At a Glance Contract Report for 337358/0001 - December 2016

| Name or company name | MR NS KONDEL |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

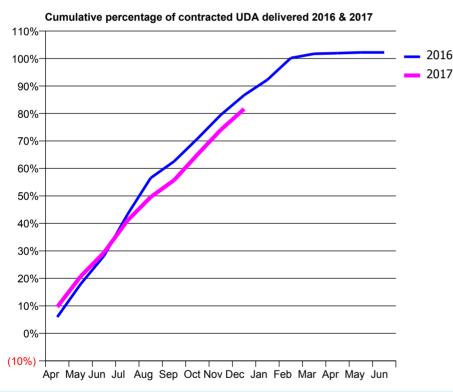
| 16/17 Contracted general activity (UDA)     | 5,535       |
|---|-------------|
| Carry forward general activity (UDA)        | -111        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £135,630.39 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |       |  |
|-----------|-----------------------------------|-------|--|
| Month     | 2016                              | 2017  |  |
| April     | 329                               | 533   |  |
| May       | 992                               | 1,147 |  |
| June      | 1,560                             | 1,627 |  |
| July      | 2,389                             | 2,268 |  |
| August    | 3,129                             | 2,745 |  |
| September | 3,462                             | 3,083 |  |
| October   | 3,919                             | 3,598 |  |
| November  | 4,398                             | 4,098 |  |
| December  | 4,796                             | 4,517 |  |
| January   | 5,107                             |       |  |
| February  | 5,544                             |       |  |
| March     | 5,630                             |       |  |
| April     | 5,642                             |       |  |
| May       | 5,656                             |       |  |
| June      | 5,657                             |       |  |
|           |                                   |       |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 623         | 7.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 315      | 1,690       | 18.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 364      | 623         | 58.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 882      | 1,690       | 52.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 207      | 2,300       | 9.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 2,300       | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,300       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |



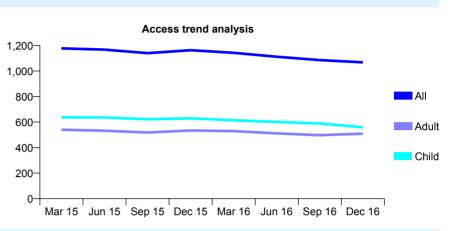
# Q68 - Vital Signs At a Glance Contract Report for 340081/0001 - December 2016

| Name or company name | MISS NB MUSTAFA |
|----------------------|-----------------|
| Contract type name   | PDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    | 31/03/2019      |

| 16/17 Contracted general activity (UDA)     | 3,174      |
|---|------------|
| Carry forward general activity (UDA)        | 9          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £78,957.71 |

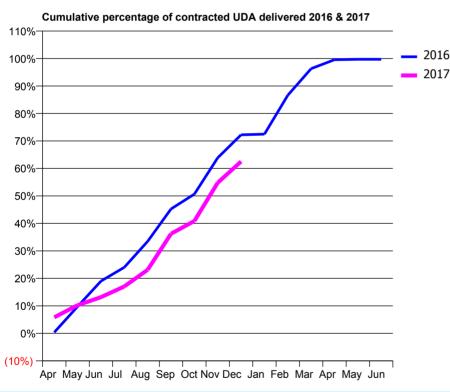
## **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 11                       | 185       |
| May       | 284                      | 325       |
| June      | 552                      | 418       |
| July      | 698                      | 542       |
| August    | 972                      | 734       |
| September | 1,314                    | 1,150     |
| October   | 1,471                    | 1,298     |
| November  | 1,855                    | 1,739     |
| December  | 2,098                    | 1,984     |
| January   | 2,105                    |           |
| February  | 2,516                    |           |
| March     | 2,797                    |           |
| April     | 2,891                    |           |
| May       | 2,895                    |           |
| June      | 2,895                    |           |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 625         | 6.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 64       | 425         | 15.1%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 459      | 625         | 73.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 230      | 425         | 54.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 27       | 984         | 2.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 984         | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 984         | 0.9%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



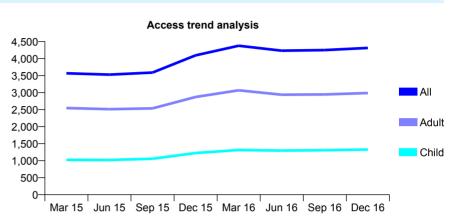
# Q68 - Vital Signs At a Glance Contract Report for 340286/0003 - December 2016

| Name or company name | MS V BADIANAT |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/01/2008    |
| Contract end date    | _             |

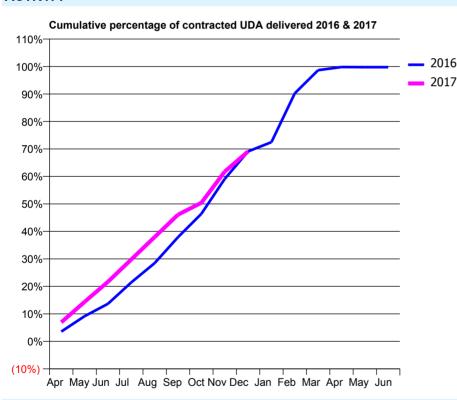
| 16/17 Contracted general activity (UDA)     | 11,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 27          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £309,662.17 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 4,093 |                               |
| Quarter ending March 2016     | 4,376 | 1                             |
| Quarter ending June 2016      | 4,230 | <b>→</b>                      |
| Quarter ending September 2016 | 4,249 | $\rightarrow$                 |
| Quarter ending December 2016  | 4,310 | $\rightarrow$                 |
| Variance since December 2015  | 5.3%  | <b>↑</b>                      |



## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |       |  |
|-----------------------------------|--------|-------|--|
| Month                             | 2016   | 2017  |  |
| April                             | 391    | 763   |  |
| May                               | 1,008  | 1,581 |  |
| June                              | 1,504  | 2,386 |  |
| July                              | 2,360  | 3,280 |  |
| August                            | 3,132  | 4,176 |  |
| September                         | 4,170  | 5,070 |  |
| October                           | 5,104  | 5,546 |  |
| November                          | 6,500  | 6,795 |  |
| December                          | 7,601  | 7,602 |  |
| January                           | 7,971  |       |  |
| February                          | 9,925  |       |  |
| March                             | 10,852 |       |  |
| April                             | 10,977 |       |  |
| May                               | 10,973 |       |  |
| June                              | 10,973 |       |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 117      | 1,584       | 7.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 261      | 3,049       | 8.6%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,017    | 1,584       | 64.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,880    | 3,049       | 61.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 298      | 4,563       | 6.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 4,563       | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 4,563       | 0.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



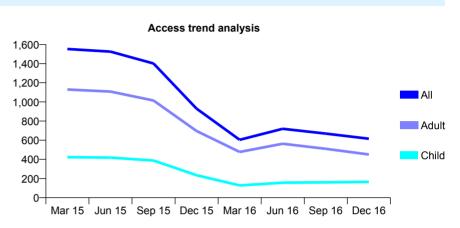
# Q68 - Vital Signs At a Glance Contract Report for 340286/0004 - December 2016

| Name or company name | MS V BADIANAT |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/07/2011    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 1,670      |
|---|------------|
| Carry forward general activity (UDA)        | -4         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £47,651.20 |

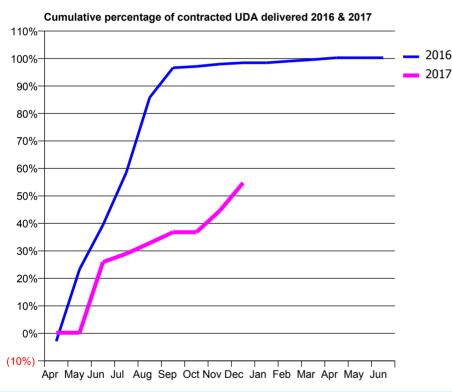
## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 930     |                               |
| Quarter ending March 2016     | 604     | 1                             |
| Quarter ending June 2016      | 719     | <b>1</b>                      |
| Quarter ending September 2016 | 669     | <b>1</b>                      |
| Quarter ending December 2016  | 615     | <b>1</b>                      |
| Variance since December 2015  | (33.9%) | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | -48                      | 4          |
| May       | 390                      | 4          |
| June      | 658                      | 433        |
| July      | 978                      | 484        |
| August    | 1,433                    | 548        |
| September | 1,614                    | 615        |
| October   | 1,622                    | 615        |
| November  | 1,636                    | 745        |
| December  | 1,644                    | 914        |
| January   | 1,644                    |            |
| February  | 1,654                    | _          |
| March     | 1,663                    |            |
| April     | 1,674                    |            |
| May       | 1,674                    |            |
| June      | 1,674                    |            |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 170         | 0.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 394         | 0.8%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 25       | 170         | 14.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 54       | 394         | 13.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 37       | 556         | 6.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 556         | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 556         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

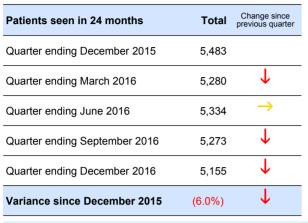


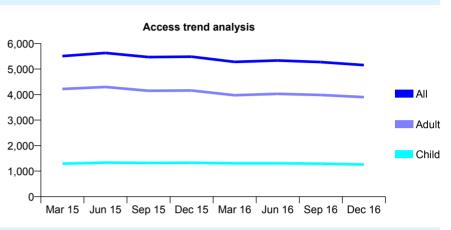
# Q68 - Vital Signs At a Glance Contract Report for 341541/0001 - December 2016

| Name or company name | MISS S IMANI |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

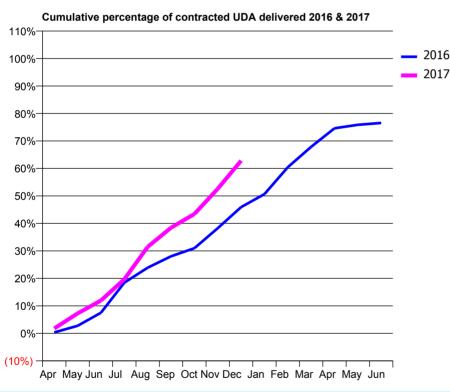
| 16/17 Contracted general activity (UDA)     | 17,333      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £417,087.73 |

# **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled A | ctivity (UDA) |
|-----------|----------------------|---------------|
| Month     | 2016                 | 2017          |
| April     | 66                   | 311           |
| May       | 535                  | 1,261         |
| June      | 1,453                | 2,073         |
| July      | 3,566                | 3,415         |
| August    | 4,619                | 5,453         |
| September | 5,419                | 6,665         |
| October   | 5,989                | 7,525         |
| November  | 7,395                | 9,116         |
| December  | 8,879                | 10,886        |
| January   | 9,792                |               |
| February  | 11,682               |               |
| March     | 13,120               |               |
| April     | 14,422               |               |
| May       | 14,668               |               |
| June      | 14,798               |               |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 74       | 1,108       | 6.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 630      | 3,870       | 16.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 496      | 1,108       | 44.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,687    | 3,870       | 43.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 857      | 4,443       | 19.3%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 43       | 4,443       | 1.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 4,443       | 0.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



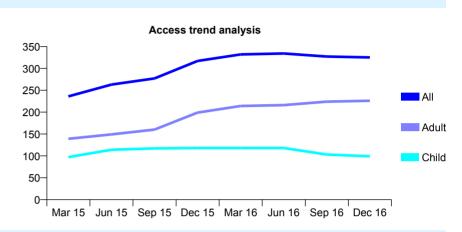
# Q68 - Vital Signs At a Glance Contract Report for 341541/0002 - December 2016

| Name or company name | MISS S IMANI |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 600        |
|---|------------|
| Carry forward general activity (UDA)        | -12        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £15,406.71 |

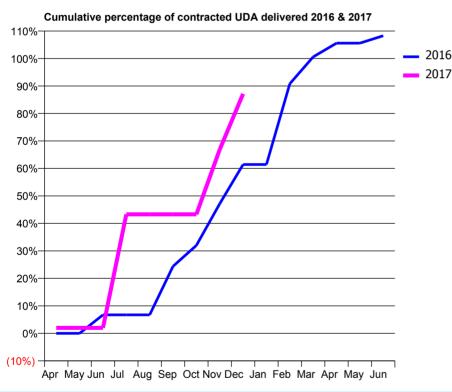
## **ACCESS\***

| Patients seen in 24 months    |      | Change since previous quarter |
|-------------------------------|------|-------------------------------|
| Quarter ending December 2015  | 317  |                               |
| Quarter ending March 2016     | 332  | 1                             |
| Quarter ending June 2016      | 334  | $\rightarrow$                 |
| Quarter ending September 2016 | 327  | <b>1</b>                      |
| Quarter ending December 2016  | 325  | $\rightarrow$                 |
| Variance since December 2015  | 2.5% | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled A | Activity (UDA) |
|-----------|----------------------|----------------|
| Month     | 2016                 | 2017           |
| April     | 0                    | 12             |
| May       | 0                    | 12             |
| June      | 40                   | 12             |
| July      | 40                   | 260            |
| August    | 40                   | 260            |
| September | 146                  | 260            |
| October   | 192                  | 260            |
| November  | 283                  | 401            |
| December  | 369                  | 523            |
| January   | 369                  |                |
| February  | 545                  |                |
| March     | 603                  |                |
| April     | 633                  |                |
| May       | 633                  |                |
| June      | 650                  |                |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 71          | 2.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 128         | 5.5%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 10       | 71          | 14.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 15       | 128         | 11.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 30       | 156         | 19.2%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 156         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 156         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

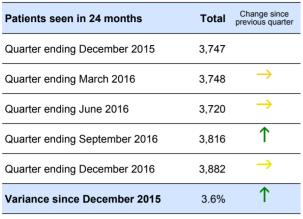


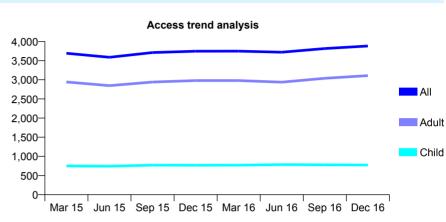
# Q68 - Vital Signs At a Glance Contract Report for 346063/0001 - December 2016

| Name or company name | MRS K PIRAYESH |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 12,906      |
|---|-------------|
| Carry forward general activity (UDA)        | -252        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £327.623.49 |

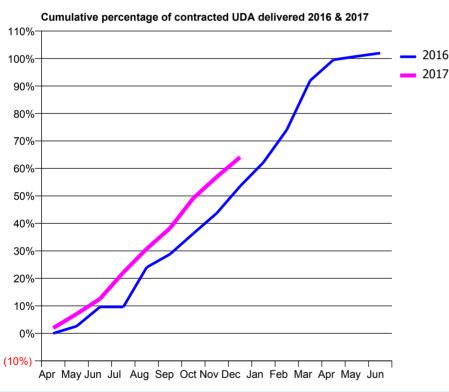
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 0                     | 252          |
| May       | 337                   | 912          |
| June      | 1,243                 | 1,620        |
| July      | 1,243                 | 2,862        |
| August    | 3,099                 | 3,968        |
| September | 3,720                 | 4,938        |
| October   | 4,690                 | 6,349        |
| November  | 5,642                 | 7,346        |
| December  | 6,908                 | 8,273        |
| January   | 8,029                 |              |
| February  | 9,557                 |              |
| March     | 11,868                |              |
| April     | 12,846                |              |
| May       | 13,008                |              |
| June      | 13,158                |              |
|           |                       |              |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 847         | 4.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 365      | 2,948       | 12.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 484      | 847         | 57.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,409    | 2,948       | 47.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 257      | 3,419       | 7.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 3,419       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 71       | 3,419       | 2.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



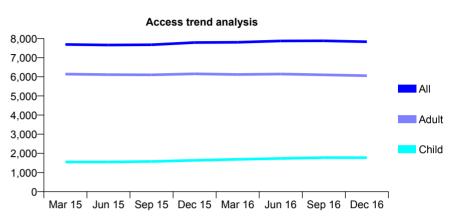
# Q68 - Vital Signs At a Glance Contract Report for 346098/0001 - December 2016

| Name or company name | MISS A ALAVI |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 24,013      |
|---|-------------|
| Carry forward general activity (UDA)        | -480        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £624,143.61 |

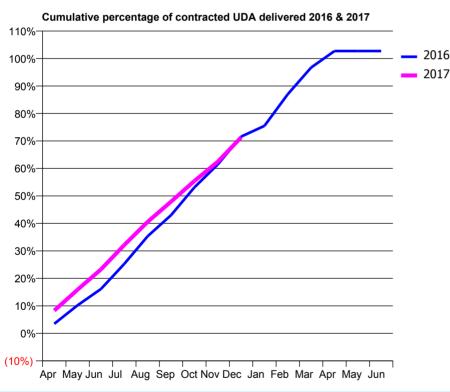
## **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 839                   | 1,988        |
| May       | 2,456                 | 3,821        |
| June      | 3,879                 | 5,593        |
| July      | 6,074                 | 7,722        |
| August    | 8,485                 | 9,745        |
| September | 10,322                | 11,506       |
| October   | 12,751                | 13,311       |
| November  | 14,750                | 14,992       |
| December  | 17,185                | 17,118       |
| January   | 18,125                |              |
| February  | 20,895                | _            |
| March     | 23,227                |              |
| April     | 24,661                |              |
| May       | 24,661                |              |
| June      | 24,661                |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 115      | 1,899       | 6.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 926      | 6,746       | 13.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,172    | 1,899       | 61.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,058    | 6,746       | 60.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 406      | 8,033       | 5.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 87       | 8,033       | 1.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 169      | 8,033       | 2.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



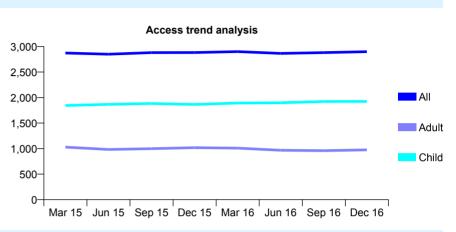
# Q68 - Vital Signs At a Glance Contract Report for 355046/0001 - December 2016

| Name or company name | MR MA CROWLEY |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 7,028       |
|---|-------------|
| Carry forward general activity (UDA)        | 112         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £175,311.88 |

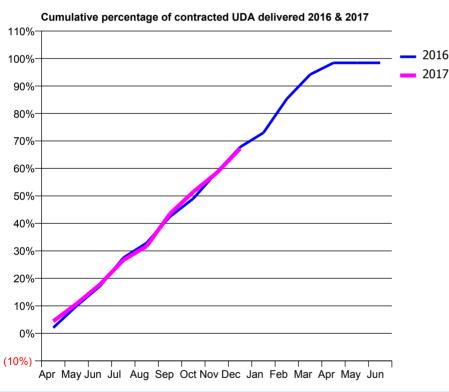
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 144                      | 310       |
| May       | 703                      | 759       |
| June      | 1,207                    | 1,249     |
| July      | 1,931                    | 1,873     |
| August    | 2,313                    | 2,230     |
| September | 2,984                    | 3,058     |
| October   | 3,449                    | 3,620     |
| November  | 4,120                    | 4,103     |
| December  | 4,762                    | 4,724     |
| January   | 5,129                    |           |
| February  | 5,994                    |           |
| March     | 6,618                    |           |
| April     | 6,916                    |           |
| May       | 6,916                    |           |
| June      | 6,916                    |           |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 138      | 2,199       | 6.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 147      | 816         | 18.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,302    | 2,199       | 59.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 375      | 816         | 46.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 144      | 2,871       | 5.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,871       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 2,871       | 0.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

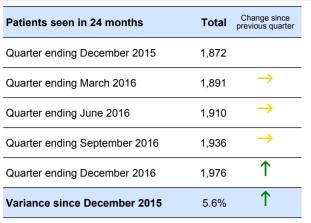


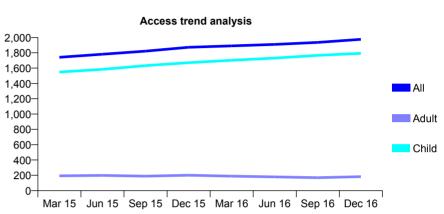
# Q68 - Vital Signs At a Glance Contract Report for 355410/0001 - December 2016

| Name or company name | MR C AMIN    |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2012   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 3,800       |
|---|-------------|
| Carry forward general activity (UDA)        | -76         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £100,042.20 |

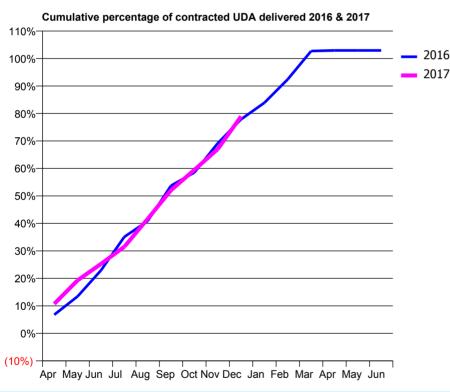
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 257                      | 408        |
| May       | 511                      | 733        |
| June      | 871                      | 960        |
| July      | 1,334                    | 1,197      |
| August    | 1,553                    | 1,583      |
| September | 2,042                    | 1,979      |
| October   | 2,224                    | 2,260      |
| November  | 2,628                    | 2,546      |
| December  | 2,960                    | 3,001      |
| January   | 3,188                    |            |
| February  | 3,513                    | _          |
| March     | 3,903                    |            |
| April     | 3,911                    |            |
| May       | 3,911                    |            |
| June      | 3,911                    |            |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 106      | 1,946       | 5.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 65          | 7.7%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,175    | 1,946       | 60.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 44       | 65          | 67.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 68       | 2,002       | 3.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 2,002       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 2,002       | 0.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

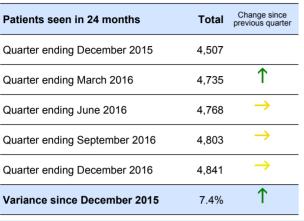


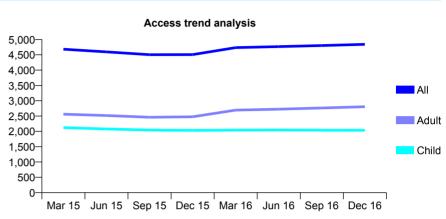
# Q68 - Vital Signs At a Glance Contract Report for 355569/0003 - December 2016

| Name or company name | MISS S LALANI |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 02/07/2012    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 11,500      |
|---|-------------|
| Carry forward general activity (UDA)        | -15         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £383,300.56 |

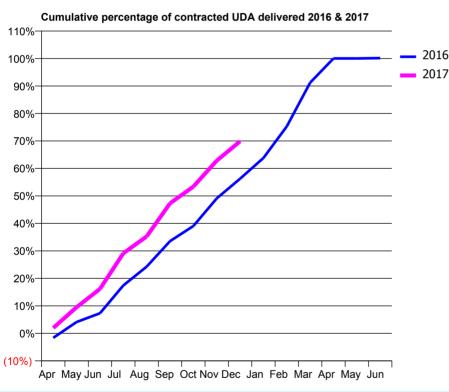
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | -189                     | 226        |
| May       | 477                      | 1,095      |
| June      | 841                      | 1,859      |
| July      | 2,006                    | 3,351      |
| August    | 2,792                    | 4,056      |
| September | 3,857                    | 5,439      |
| October   | 4,492                    | 6,142      |
| November  | 5,646                    | 7,228      |
| December  | 6,471                    | 8,037      |
| January   | 7,337                    |            |
| February  | 8,659                    |            |
| March     | 10,488                   |            |
| April     | 11,501                   |            |
| May       | 11,503                   |            |
| June      | 11,515                   |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 143      | 2,259       | 6.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 374      | 2,676       | 14.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,382    | 2,259       | 61.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,387    | 2,676       | 51.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 334      | 4,574       | 7.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 4,574       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 4,574       | 0.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

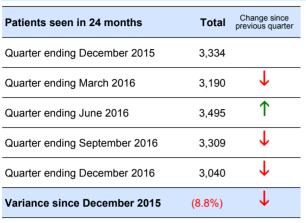


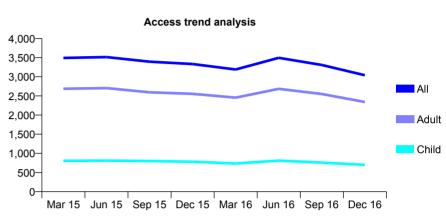
# Q68 - Vital Signs At a Glance Contract Report for 359270/0022 - December 2016

| Name or company name | MR AF RAI    |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/02/2013   |
| Contract end date    |              |

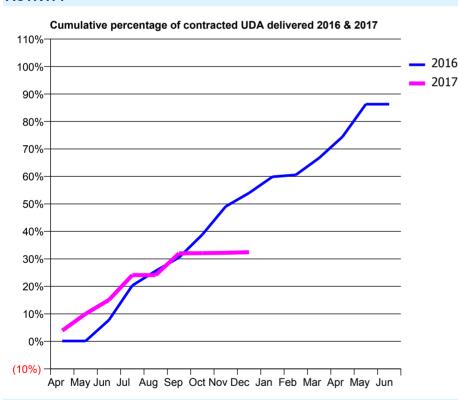
| 16/17 Contracted general activity (UDA)     | 8,710       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £219,988.26 |

## **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 12                       | 341       |
| May       | 12                       | 873       |
| June      | 677                      | 1,313     |
| July      | 1,771                    | 2,099     |
| August    | 2,233                    | 2,100     |
| September | 2,658                    | 2,789     |
| October   | 3,386                    | 2,796     |
| November  | 4,274                    | 2,807     |
| December  | 4,701                    | 2,826     |
| January   | 5,215                    |           |
| February  | 5,275                    |           |
| March     | 5,811                    |           |
| April     | 6,483                    |           |
| May       | 7,515                    |           |
| June      | 7,515                    |           |
|           |                          |           |

| G0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 498         | 4.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 147      | 1,567       | 9.4%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 276      | 498         | 55.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 604      | 1,567       | 38.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 163      | 1,186       | 13.7%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,186       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 1,186       | 1.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

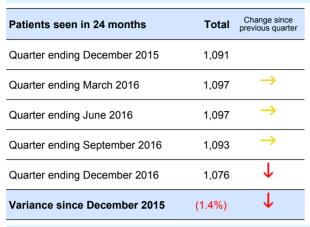


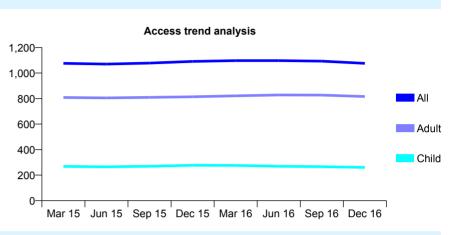
# Q68 - Vital Signs At a Glance Contract Report for 359408/0001 - December 2016

| Name or company name | MR KP PATEL  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 4,579       |
|---|-------------|
| Carry forward general activity (UDA)        | 48          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £115,552.12 |

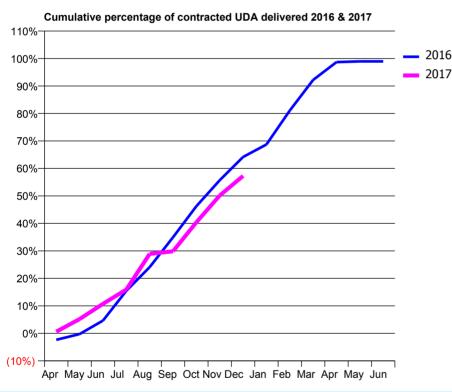
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | rity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | -108                     | 28         |
| May       | -13                      | 238        |
| June      | 213                      | 492        |
| July      | 708                      | 731        |
| August    | 1,104                    | 1,324      |
| September | 1,600                    | 1,368      |
| October   | 2,119                    | 1,851      |
| November  | 2,550                    | 2,296      |
| December  | 2,939                    | 2,622      |
| January   | 3,147                    |            |
| February  | 3,711                    |            |
| March     | 4,222                    |            |
| April     | 4,519                    |            |
| May       | 4,531                    |            |
| June      | 4,531                    |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 22       | 321         | 6.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 195      | 1,101       | 17.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 228      | 321         | 71.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 771      | 1,101       | 70.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 112      | 1,315       | 8.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 1,315       | 0.9%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 1,315       | 1.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

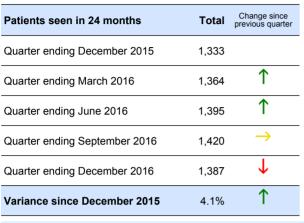


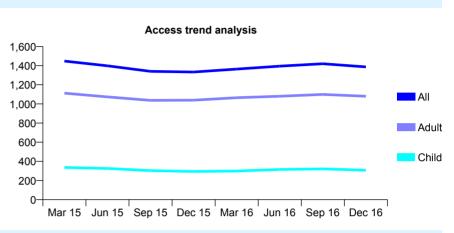
# Q68 - Vital Signs At a Glance Contract Report for 360724/0002 - December 2016

| Name or company name | MR JC BARRETO RUBIO |
|----------------------|---------------------|
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/02/2008          |
| Contract end date    |                     |

| 16/17 Contracted general activity (UDA)     | 5,000       |  |  |
|---|-------------|--|--|
| Carry forward general activity (UDA)        | 0           |  |  |
| 16/17 Contracted orthodontic activity (UOA) | 0           |  |  |
| Carry forward orthodontic activity (UOA)    | 0           |  |  |
| Baseline contract value                     | £106,600.00 |  |  |

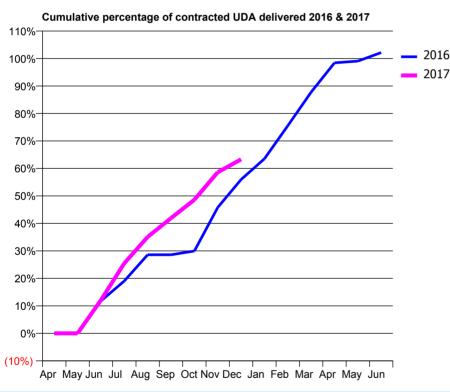
#### **ACCESS\***





2016

#### **ACTIVITY**



| 2016  | 2017  |
|-------|---|
|       |   |
| 0     | 0   |
| 0     | 1   |
| 544   | 606   |
| 877   | 1,276   |
| 1,315 | 1,755   |
| 1,315 | 2,096   |
| 1,378 | 2,431   |
| 2,107 | 2,931   |
| 2,575 | 3,165   |
| 2,922 |   |
| 3,475 |   |
| 4,037 |   |
| 4,527 |   |
| 4,556 |   |
| 4,699 |   |
|       | 0<br>544<br>877<br>1,315<br>1,315<br>1,378<br>2,107<br>2,575<br>2,922<br>3,475<br>4,037<br>4,527<br>4,556 |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 327         | 8.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        |          | 1,111       | 17.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children |          | 327         | 50.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   |          | 1,111       | 51.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 99       | 1,215       | 8.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 1,215       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  |          | 1,215       | 1.7%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

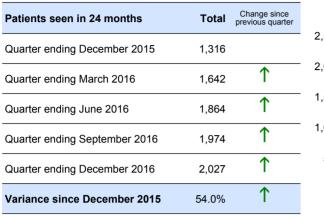


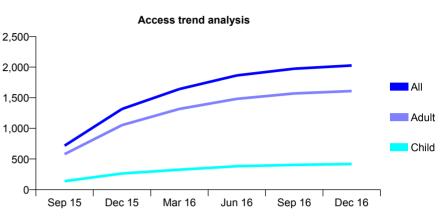
## Q68 - Vital Signs At a Glance Contract Report for 363863/0001 - December 2016

| Name or company name | MR G BILLIS  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2015   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 6,000       |
|---|-------------|
| Carry forward general activity (UDA)        | -62         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £145,380.52 |

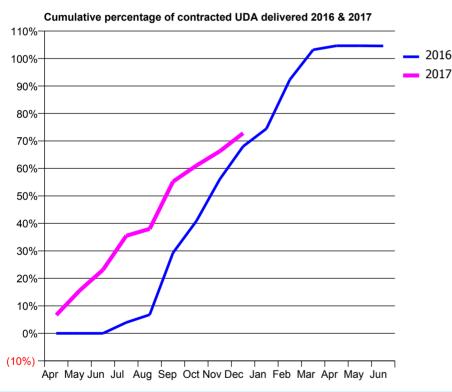
#### **ACCESS\***





2016

### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |  |
|-----------------------------------|-------|-------|--|--|
| Month                             | 2016  | 2017  |  |  |
| April                             | 0     | 400   |  |  |
| May                               | 0     | 934   |  |  |
| June                              | 0     | 1,387 |  |  |
| July                              | 178   | 2,131 |  |  |
| August                            | 303   | 2,281 |  |  |
| September                         | 1,311 | 3,314 |  |  |
| October                           | 1,828 | 3,662 |  |  |
| November                          | 2,508 | 3,974 |  |  |
| December                          | 3,043 | 4,369 |  |  |
| January                           | 3,332 |       |  |  |
| February                          | 4,128 | _     |  |  |
| March                             | 4,616 |       |  |  |
| April                             | 4,681 |       |  |  |
| May                               | 4,681 |       |  |  |
| June                              | 4,678 |       |  |  |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 429         | 6.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 208      | 1,650       | 12.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 237      | 429         | 55.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 886      | 1,650       | 53.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 170      | 2,047       | 8.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 2,047       | 0.6%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 25       | 2,047       | 1.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 89.3% | 88.8%  | 88.8%   |



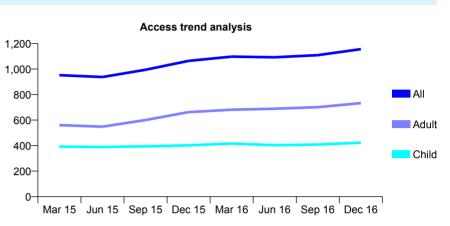
# Q68 - Vital Signs At a Glance Contract Report for 368156/0001 - December 2016

| Name or company name | MRS N SRINIVASAN |
|----------------------|------------------|
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/07/2011       |
| Contract end date    |                  |

| 16/17 Contracted general activity (UDA)     | 2,265      |
|---|------------|
| Carry forward general activity (UDA)        | -45        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £55,800.60 |

### **ACCESS\***

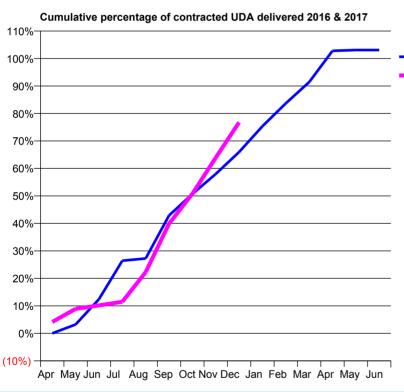
| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,064 |                               |
| Quarter ending March 2016     | 1,097 | <b>1</b>                      |
| Quarter ending June 2016      | 1,092 | $\rightarrow$                 |
| Quarter ending September 2016 | 1,109 | $\rightarrow$                 |
| Quarter ending December 2016  | 1,156 | <b>↑</b>                      |
| Variance since December 2015  | 8.6%  | <b>↑</b>                      |



2016

\_\_ 2017

### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 0                        | 94         |
| May       | 73                       | 202        |
| June      | 282                      | 230        |
| July      | 599                      | 260        |
| August    | 617                      | 504        |
| September | 971                      | 903        |
| October   | 1,148                    | 1,150      |
| November  | 1,313                    | 1,448      |
| December  | 1,494                    | 1,739      |
| January   | 1,707                    |            |
| February  | 1,896                    |            |
| March     | 2,070                    |            |
| April     | 2,328                    |            |
| May       | 2,335                    |            |
| June      | 2,335                    |            |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 443         | 5.2%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 74       | 747         | 9.9%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 286      | 443         | 64.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 459      | 747         | 61.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 60       | 981         | 6.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 981         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 981         | 0.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |



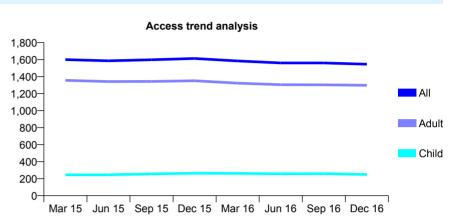
# Q68 - Vital Signs At a Glance Contract Report for 389382/0002 - December 2016

| Name or company name | MR MB FAHAMI |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 05/07/2006   |
| Contract end date    | _            |

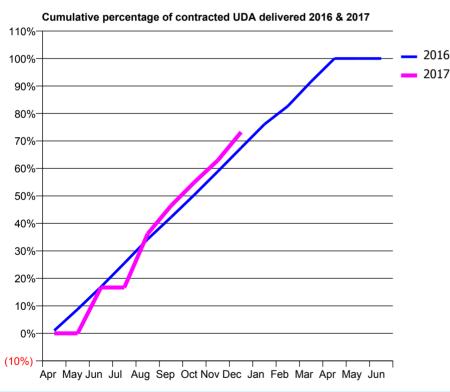
| 16/17 Contracted general activity (UDA)     | 4,100       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £141,021.39 |

### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 1,612  |                               |
| Quarter ending March 2016     | 1,583  | 1                             |
| Quarter ending June 2016      | 1,560  | <b>1</b>                      |
| Quarter ending September 2016 | 1,560  | $\rightarrow$                 |
| Quarter ending December 2016  | 1,545  | $\rightarrow$                 |
| Variance since December 2015  | (4.2%) | <b>\</b>                      |



### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 42                     | 0           |
| May       | 360                    | 0           |
| June      | 693                    | 684         |
| July      | 1,046                  | 684         |
| August    | 1,405                  | 1,486       |
| September | 1,732                  | 1,904       |
| October   | 2,067                  | 2,254       |
| November  | 2,414                  | 2,579       |
| December  | 2,767                  | 3,001       |
| January   | 3,119                  |             |
| February  | 3,389                  | _           |
| March     | 3,756                  |             |
| April     | 4,100                  |             |
| May       | 4,100                  |             |
| June      | 4,100                  |             |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 203         | 2.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 148      | 1,106       | 13.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 64       | 203         | 31.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 342      | 1,106       | 30.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 170      | 1,167       | 14.6%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,167       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,167       | 0.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

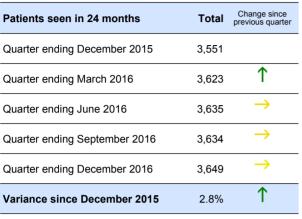


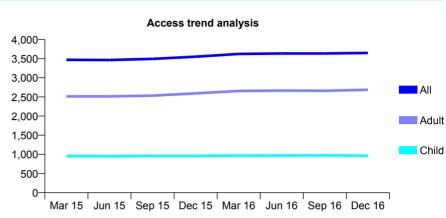
## Q68 - Vital Signs At a Glance Contract Report for 396710/0001 - December 2016

| Name or company name | MR CG BUCK   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 8,029       |
|---|-------------|
| Carry forward general activity (UDA)        | 2           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £167,422.35 |

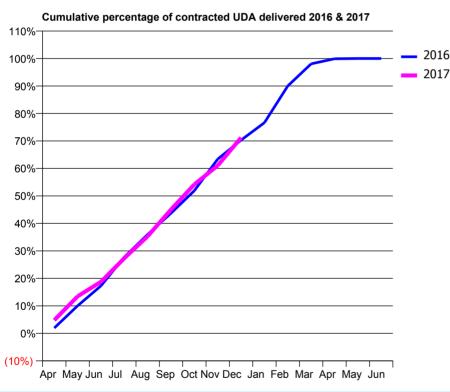
## ACCESS\*





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 157                      | 385       |
| May       | 806                      | 1,082     |
| June      | 1,388                    | 1,507     |
| July      | 2,228                    | 2,194     |
| August    | 2,891                    | 2,836     |
| September | 3,511                    | 3,617     |
| October   | 4,168                    | 4,352     |
| November  | 5,091                    | 4,902     |
| December  | 5,645                    | 5,718     |
| January   | 6,154                    |           |
| February  | 7,227                    |           |
| March     | 7,872                    |           |
| April     | 8,020                    |           |
| May       | 8,027                    |           |
| June      | 8,027                    |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 174      | 1,162       | 15.0%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 234      | 2,283       | 10.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 589      | 1,162       | 50.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 917      | 2,283       | 40.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 146      | 3,360       | 4.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 3,360       | 0.6%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 3,360       | 0.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 89.3% | 88.8%  | 88.8%   |



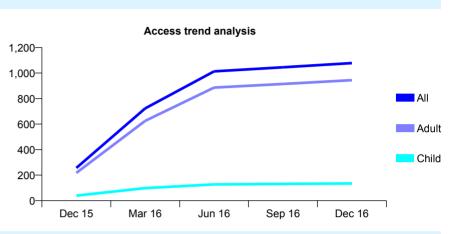
# Q68 - Vital Signs At a Glance Contract Report for 398144/0002 - December 2016

| Name or company name | MISS DR BECKER |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/11/2015     |
| Contract end date    | _              |

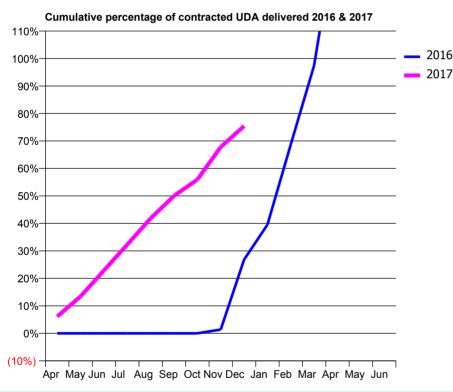
| 16/17 Contracted general activity (UDA)     | 4,156       |
|---|-------------|
| Carry forward general activity (UDA)        | -83         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £113,522.34 |

### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 256    |                               |
| Quarter ending March 2016     | 723    | 1                             |
| Quarter ending June 2016      | 1,013  | <b>1</b>                      |
| Quarter ending September 2016 | 1,045  | <b>1</b>                      |
| Quarter ending December 2016  | 1,078  | <b>1</b>                      |
| Variance since December 2015  | 321.1% | 1                             |



## **ACTIVITY**



|           | Adjusted Schedul | ed Activity (UDA) |
|-----------|------------------|-------------------|
| Month     | 2016             | 2017              |
| April     | 0                | 255               |
| May       | 0                | 559               |
| June      | 0                | 951               |
| July      | 0                | 1,343             |
| August    | 0                | 1,739             |
| September | 0                | 2,080             |
| October   | 0                | 2,325             |
| November  | 24               | 2,817             |
| December  | 465              | 3,135             |
| January   | 685              |                   |
| February  | 1,190            |                   |
| March     | 1,689            |                   |
| April     | 2,582            |                   |
| May       | 2,615            |                   |
| June      | 2,649            |                   |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 175         | 10.3%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 219      | 1,366       | 16.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 81       | 175         | 46.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 656      | 1,366       | 48.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 108      | 1,227       | 8.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,227       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 1,227       | 0.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |



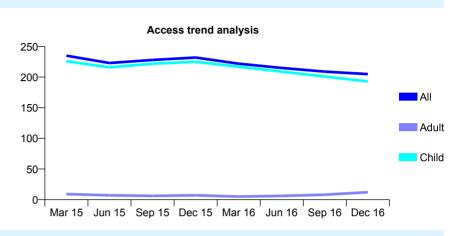
# Q68 - Vital Signs At a Glance Contract Report for 557056/0002 - December 2016

| Name or company name | MR S URDANG  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 02/07/2008   |
| Contract end date    |              |

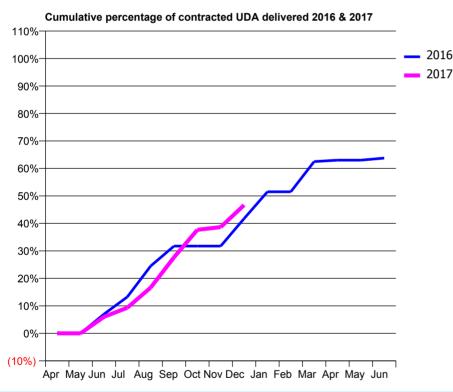
| 16/17 Contracted general activity (UDA)     | 300       |
|---|-----------|
| Carry forward general activity (UDA)        | 0         |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £6,761.46 |

### **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 232     |                               |
| Quarter ending March 2016     | 222     | <b>1</b>                      |
| Quarter ending June 2016      | 215     | <b>→</b>                      |
| Quarter ending September 2016 | 209     | <b>→</b>                      |
| Quarter ending December 2016  | 205     | <b>→</b>                      |
| Variance since December 2015  | (11.6%) | <b>\</b>                      |



### **ACTIVITY**



|           | Adjusted Scheduled Activ | rity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 0                        | 0          |
| May       | 0                        | 0          |
| June      | 28                       | 18         |
| July      | 53                       | 28         |
| August    | 98                       | 50         |
| September | 127                      | 83         |
| October   | 127                      | 113        |
| November  | 127                      | 116        |
| December  | 167                      | 140        |
| January   | 206                      |            |
| February  | 206                      | _          |
| March     | 250                      |            |
| April     | 252                      |            |
| May       | 252                      |            |
| June      | 255                      |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 136         | 0.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 65       | 136         | 47.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 122         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 122         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 122         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

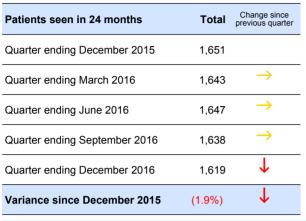


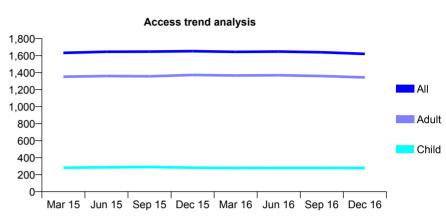
# Q68 - Vital Signs At a Glance Contract Report for 558222/0005 - December 2016

| Name or company name | MR NJ VAID   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2011   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 5,235       |
|---|-------------|
| Carry forward general activity (UDA)        | 106         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £121,761.14 |

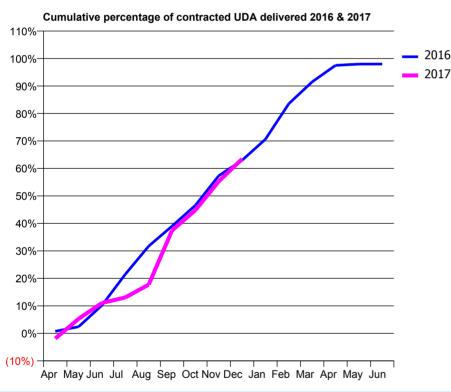
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 40                       | -100       |
| May       | 126                      | 278        |
| June      | 534                      | 580        |
| July      | 1,127                    | 684        |
| August    | 1,661                    | 928        |
| September | 2,042                    | 1,958      |
| October   | 2,439                    | 2,345      |
| November  | 3,002                    | 2,895      |
| December  | 3,297                    | 3,321      |
| January   | 3,697                    |            |
| February  | 4,373                    | _          |
| March     | 4,790                    |            |
| April     | 5,104                    |            |
| May       | 5,128                    |            |
| June      | 5,129                    |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 330         | 9.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 407      | 1,808       | 22.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 238      | 330         | 72.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,131    | 1,808       | 62.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 190      | 1,950       | 9.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 1,950       | 1.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 58       | 1,950       | 3.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

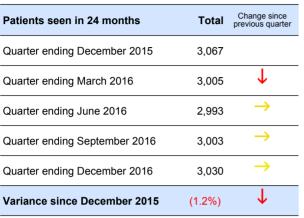


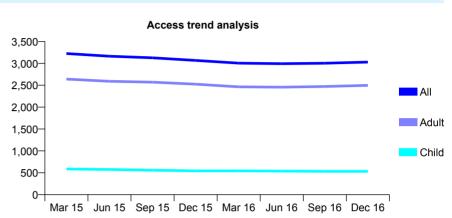
## Q68 - Vital Signs At a Glance Contract Report for 558222/0006 - December 2016

| Name or company name | MR NJ VAID   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2011   |
| Contract end date    |              |

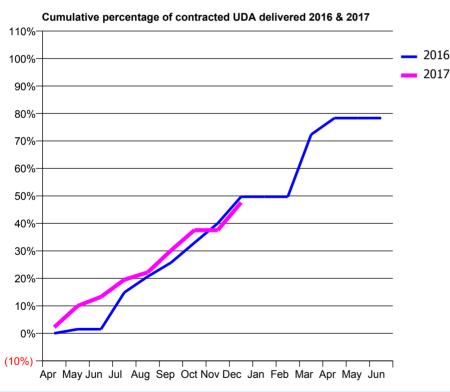
| 16/17 Contracted general activity (UDA)     | 10,603      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £267.789.94 |

#### **ACCESS\***





### **ACTIVITY**



| Adjusted Scheduled Act | ivity (UDA)   |
|------------------------|---|
| 2016                   | 2017  |
| 0                      | 238   |
| 162                    | 1,058   |
| 162                    | 1,409   |
| 1,579                  | 2,071   |
| 2,190                  | 2,354   |
| 2,730                  | 3,201   |
| 3,492                  | 3,981   |
| 4,245                  | 3,981   |
| 5,270                  | 5,044   |
| 5,270                  |   |
| 5,270                  |   |
| 7,670                  |   |
| 8,304                  |   |
| 8,304                  |   |
| 8,304                  |   |
|                        | 2016  0 162 162 1,579 2,190 2,730 3,492 4,245 5,270 5,270 5,270 7,670 8,304 8,304 |

| <b>40</b> 7 (201)   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 679         | 8.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 473      | 3,005       | 15.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 460      | 679         | 67.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,704    | 3,005       | 56.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 215      | 2,655       | 8.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 2,655       | 1.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 25       | 2,655       | 0.9%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 13          | 92.3%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 13          | 84.6%    | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



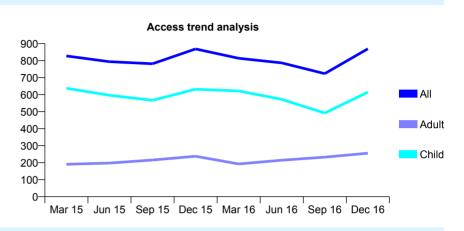
# Q68 - Vital Signs At a Glance Contract Report for 558745/0004 - December 2016

| Name or company name | MR VH WIFFEN |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/06/2010   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 1,532      |
|---|------------|
| Carry forward general activity (UDA)        | -6         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £43,486.13 |

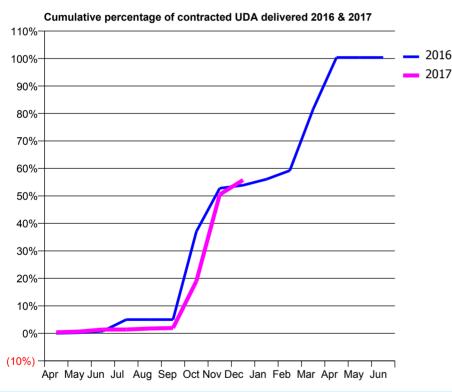
### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 868   |                               |
| Quarter ending March 2016     | 813   | <b>1</b>                      |
| Quarter ending June 2016      | 786   | <b>→</b>                      |
| Quarter ending September 2016 | 723   | <b>→</b>                      |
| Quarter ending December 2016  | 869   | 1                             |
| Variance since December 2015  | 0.1%  | $\rightarrow$                 |



2016

### **ACTIVITY**



|           | Adjusted Scheduled | Activity (UDA) |
|-----------|--------------------|----------------|
| Month     | 2016               | 2017           |
| April     | 0                  | 6              |
| May       | 4                  | 10             |
| June      | 13                 | 21             |
| July      | 77                 | 21             |
| August    | 77                 | 27             |
| September | 77                 | 30             |
| October   | 568                | 291            |
| November  | 809                | 774            |
| December  | 826                | 855            |
| January   | 859                |                |
| February  | 907                |                |
| March     | 1,249              |                |
| April     | 1,538              |                |
| May       | 1,538              |                |
| June      | 1,538              |                |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 728         | 3.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 74          | 1.4%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 415      | 728         | 57.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 57       | 74          | 77.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 23       | 574         | 4.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 574         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 574         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

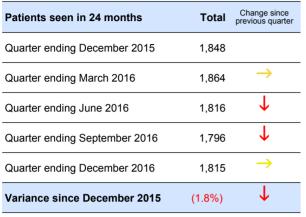


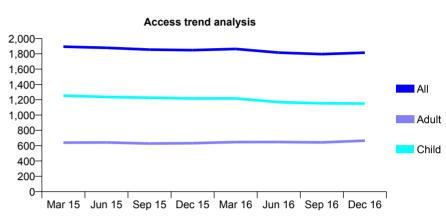
## Q68 - Vital Signs At a Glance Contract Report for 565113/0001 - December 2016

| Name or company name | MR MA PARKER |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 3,272      |
|---|------------|
| Carry forward general activity (UDA)        | -22        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £72,710.38 |

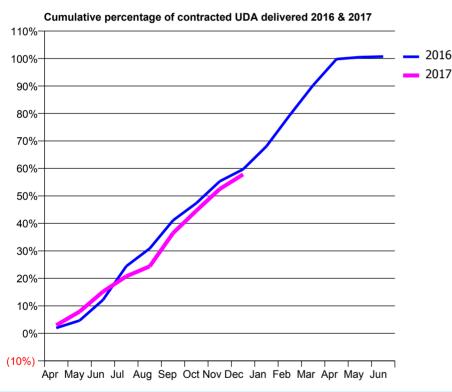
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled A | ctivity (UDA) |
|-----------|----------------------|---------------|
| Month     | 2016                 | 2017          |
| April     | 65                   | 97            |
| May       | 153                  | 259           |
| June      | 398                  | 497           |
| July      | 800                  | 679           |
| August    | 1,010                | 798           |
| September | 1,345                | 1,193         |
| October   | 1,550                | 1,460         |
| November  | 1,810                | 1,719         |
| December  | 1,953                | 1,892         |
| January   | 2,227                |               |
| February  | 2,598                | _             |
| March     | 2,954                |               |
| April     | 3,264                |               |
| May       | 3,287                |               |
| June      | 3,294                |               |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 1,048       | 4.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 16       | 328         | 4.9%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 583      | 1,048       | 55.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 98       | 328         | 29.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 33       | 1,192       | 2.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 1,192       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,192       | 0.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

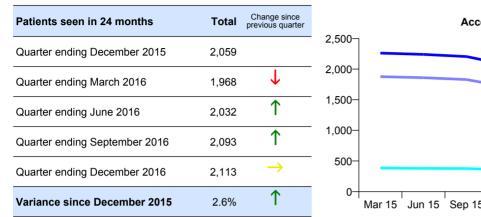


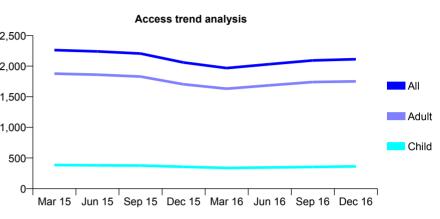
## Q68 - Vital Signs At a Glance Contract Report for 567612/0001 - December 2016

| Name or company name | MR AM SINGER |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

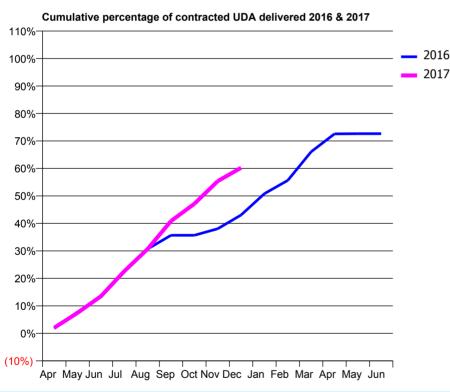
| 16/17 Contracted general activity (UDA)     | 7,509       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £169,813.16 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 133                     | 154        |
| May       | 586                     | 562        |
| June      | 1,000                   | 1,016      |
| July      | 1,689                   | 1,699      |
| August    | 2,306                   | 2,306      |
| September | 2,680                   | 3,069      |
| October   | 2,680                   | 3,539      |
| November  | 2,858                   | 4,159      |
| December  | 3,233                   | 4,523      |
| January   | 3,816                   |            |
| February  | 4,179                   | _          |
| March     | 4,961                   |            |
| April     | 5,450                   |            |
| May       | 5,454                   |            |
| June      | 5,454                   |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 348         | 3.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 385      | 1,992       | 19.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 75       | 348         | 21.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 612      | 1,992       | 30.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 192      | 2,150       | 8.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 2,150       | 1.9%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 97       | 2,150       | 4.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



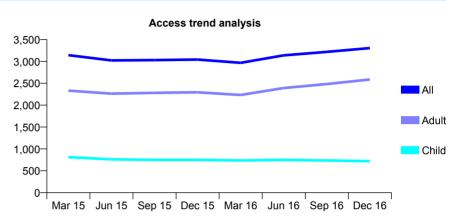
## Q68 - Vital Signs At a Glance Contract Report for 568171/0001 - December 2016

| Name or company name | MR PJ IVE    |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

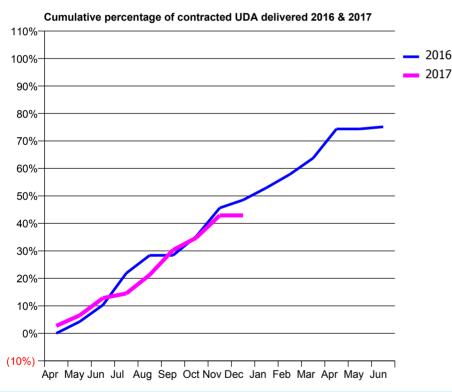
| 16/17 Contracted general activity (UDA)     | 9,000       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £200,031.10 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled A | ctivity (UDA) |
|-----------|----------------------|---------------|
| Month     | 2016                 | 2017          |
| April     | 0                    | 245           |
| May       | 383                  | 588           |
| June      | 930                  | 1,157         |
| July      | 1,971                | 1,308         |
| August    | 2,555                | 1,915         |
| September | 2,555                | 2,729         |
| October   | 3,179                | 3,133         |
| November  | 4,106                | 3,863         |
| December  | 4,368                | 3,863         |
| January   | 4,766                |               |
| February  | 5,206                |               |
| March     | 5,738                |               |
| April     | 6,694                |               |
| May       | 6,694                |               |
| June      | 6,763                |               |
|           |                      |               |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 663         | 5.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 360      | 2,273       | 15.8%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 289      | 663         | 43.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 720      | 2,273       | 31.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 356      | 2,079       | 17.1%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 2,079       | 1.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 62       | 2,079       | 3.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |



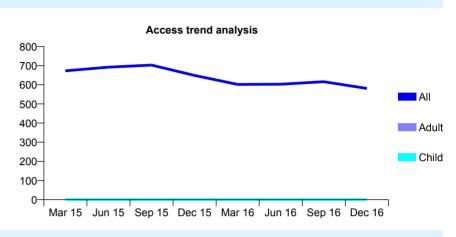
# Q68 - Vital Signs At a Glance Contract Report for 569119/0001 - December 2016

| Name or company name | MR D MYERS   |
|----------------------|--------------|
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | 31/03/2017   |

| 16/17 Contracted general activity (UDA)     | 1,587      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £55,726.60 |

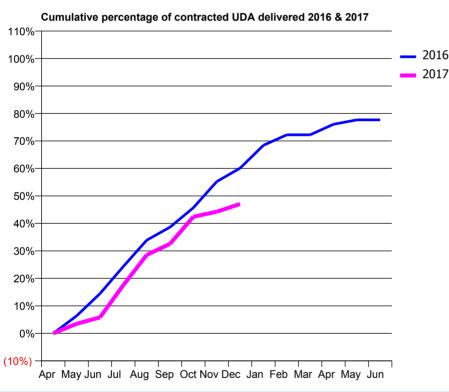
### **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 649     |                               |
| Quarter ending March 2016     | 602     | 1                             |
| Quarter ending June 2016      | 603     | $\rightarrow$                 |
| Quarter ending September 2016 | 616     | <b>1</b>                      |
| Quarter ending December 2016  | 581     | <b>↓</b>                      |
| Variance since December 2015  | (10.5%) | <b>1</b>                      |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 0                       | 0           |
| May       | 101                     | 55          |
| June      | 229                     | 92          |
| July      | 386                     | 278         |
| August    | 538                     | 453         |
| September | 613                     | 517         |
| October   | 725                     | 673         |
| November  | 876                     | 702         |
| December  | 954                     | 747         |
| January   | 1,086                   |             |
| February  | 1,146                   |             |
| March     | 1,146                   |             |
| April     | 1,207                   |             |
| May       | 1,232                   |             |
| June      | 1,232                   |             |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 308         | 2.3%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 27       | 308         | 8.8%     | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 233         | 3.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 233         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 233         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

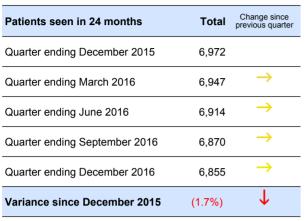


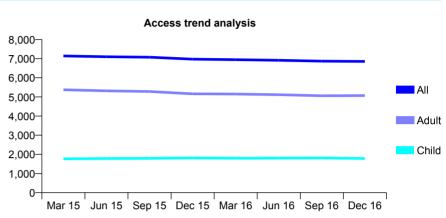
## Q68 - Vital Signs At a Glance Contract Report for 570052/0001 - December 2016

| Name or company name | MR AN MOORE  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 15,877      |
|---|-------------|
| Carry forward general activity (UDA)        | 366         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £444,953.13 |

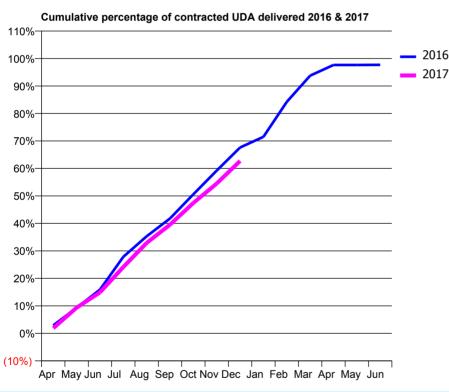
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 461                      | 299       |
| May       | 1,481                    | 1,486     |
| June      | 2,525                    | 2,367     |
| July      | 4,421                    | 3,833     |
| August    | 5,610                    | 5,225     |
| September | 6,635                    | 6,277     |
| October   | 8,034                    | 7,536     |
| November  | 9,405                    | 8,656     |
| December  | 10,737                   | 9,956     |
| January   | 11,353                   |           |
| February  | 13,371                   |           |
| March     | 14,885                   |           |
| April     | 15,502                   |           |
| May       | 15,501                   |           |
| June      | 15,511                   |           |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 72       | 1,602       | 4.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 601      | 4,399       | 13.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 768      | 1,602       | 47.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,643    | 4,399       | 37.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 679      | 5,704       | 11.9%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 5,704       | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 5,704       | 0.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 11          | 81.8%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



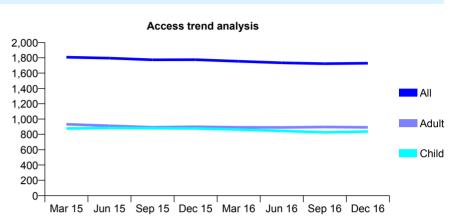
# Q68 - Vital Signs At a Glance Contract Report for 572721/0001 - December 2016

| Name or company name | MR IP MCLEAN |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 4,463       |
|---|-------------|
| Carry forward general activity (UDA)        | 59          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £107,958.86 |

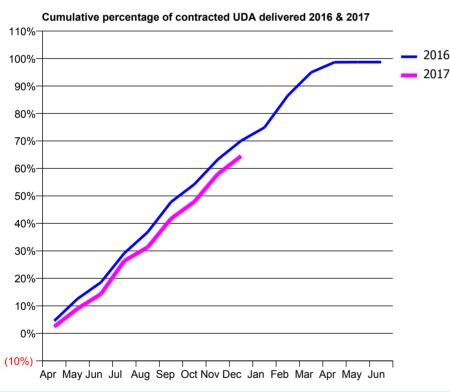
### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 1,776  |                               |
| Quarter ending March 2016     | 1,755  | <b>↓</b>                      |
| Quarter ending June 2016      | 1,735  | <b>→</b>                      |
| Quarter ending September 2016 | 1,723  | $\rightarrow$                 |
| Quarter ending December 2016  | 1,729  | $\rightarrow$                 |
| Variance since December 2015  | (2.6%) | <b>1</b>                      |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 204                      | 109       |
| May       | 563                      | 403       |
| June      | 829                      | 640       |
| July      | 1,303                    | 1,178     |
| August    | 1,644                    | 1,398     |
| September | 2,133                    | 1,862     |
| October   | 2,422                    | 2,137     |
| November  | 2,823                    | 2,586     |
| December  | 3,127                    | 2,878     |
| January   | 3,343                    |           |
| February  | 3,861                    |           |
| March     | 4,237                    |           |
| April     | 4,402                    |           |
| May       | 4,404                    |           |
| June      | 4,404                    |           |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 1,055       | 5.2%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 86       | 900         | 9.6%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 766      | 1,055       | 72.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 617      | 900         | 68.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 52       | 1,843       | 2.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,843       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,843       | 0.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



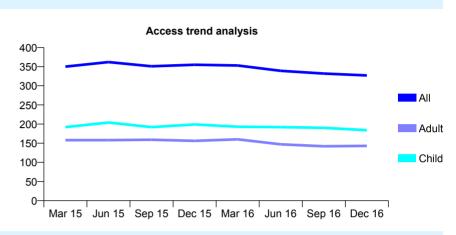
# Q68 - Vital Signs At a Glance Contract Report for 576735/0001 - December 2016

| Name or company name | MR CD GERRARD |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 860        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £18,289.75 |

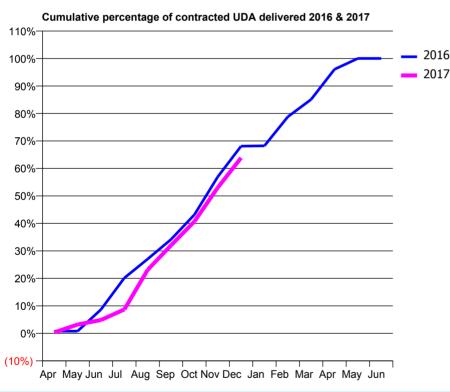
### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 355    |                               |
| Quarter ending March 2016     | 353    | $\rightarrow$                 |
| Quarter ending June 2016      | 339    | <b>1</b>                      |
| Quarter ending September 2016 | 332    | <b>1</b>                      |
| Quarter ending December 2016  | 327    | <b>1</b>                      |
| Variance since December 2015  | (7.9%) | <b>1</b>                      |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 7                      | 3           |
| May       | 7                      | 28          |
| June      | 75                     | 42          |
| July      | 173                    | 75          |
| August    | 233                    | 199         |
| September | 294                    | 275         |
| October   | 371                    | 350         |
| November  | 490                    | 456         |
| December  | 586                    | 549         |
| January   | 587                    |             |
| February  | 678                    |             |
| March     | 732                    |             |
| April     | 826                    |             |
| May       | 860                    |             |
| June      | 860                    |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 185         | 8.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 32       | 138         | 23.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 78       | 185         | 42.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 46       | 138         | 33.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 41       | 263         | 15.6%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 263         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 263         | 0.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |



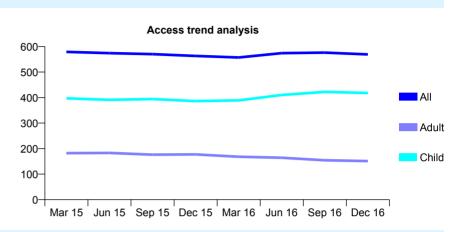
# Q68 - Vital Signs At a Glance Contract Report for 578150/0001 - December 2016

| Name or company name | MR AJ WHITEHEAD |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

| 16/17 Contracted general activity (UDA)     | 1,450      |
|---|------------|
| Carry forward general activity (UDA)        | -1         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £35.601.97 |

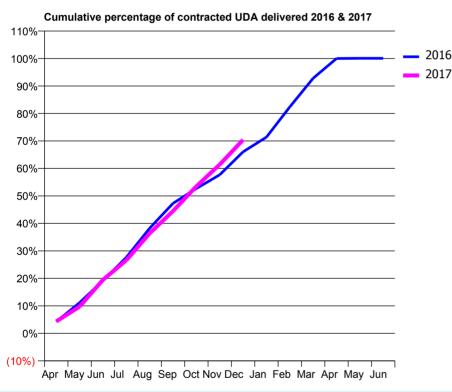
### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 563   |                               |
| Quarter ending March 2016     | 557   | <b>1</b>                      |
| Quarter ending June 2016      | 574   | 1                             |
| Quarter ending September 2016 | 576   | $\rightarrow$                 |
| Quarter ending December 2016  | 569   | <b>→</b>                      |
| Variance since December 2015  | 1.1%  | $\rightarrow$                 |



2016

### **ACTIVITY**



|           | Adjusted Scheduled A | ctivity (UDA) |
|-----------|----------------------|---------------|
| Month     | 2016                 | 2017          |
| April     | 62                   | 63            |
| May       | 162                  | 141           |
| June      | 278                  | 282           |
| July      | 401                  | 386           |
| August    | 555                  | 528           |
| September | 686                  | 645           |
| October   | 764                  | 776           |
| November  | 836                  | 891           |
| December  | 958                  | 1,021         |
| January   | 1,035                |               |
| February  | 1,195                | _             |
| March     | 1,346                |               |
| April     | 1,450                |               |
| May       | 1,451                |               |
| June      | 1,451                |               |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 521         | 5.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 13       | 96          | 13.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 334      | 521         | 64.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 57       | 96          | 59.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 15       | 559         | 2.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 559         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 559         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



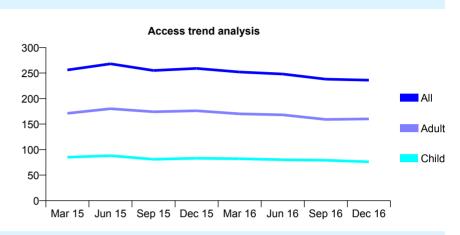
# Q68 - Vital Signs At a Glance Contract Report for 608696/0001 - December 2016

| Name or company name | MR D HAJEK   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2012   |
| Contract end date    |              |

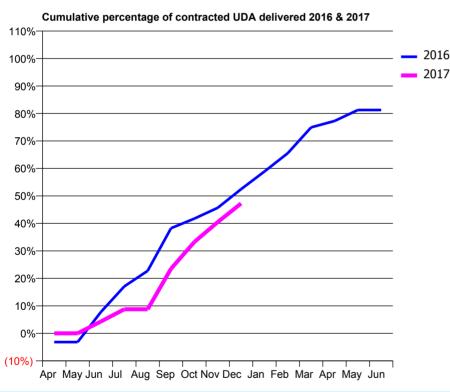
| 16/17 Contracted general activity (UDA)     | 750        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £15,976.04 |

### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 259    |                               |
| Quarter ending March 2016     | 252    | 1                             |
| Quarter ending June 2016      | 248    | <b>1</b>                      |
| Quarter ending September 2016 | 238    | <b>1</b>                      |
| Quarter ending December 2016  | 236    | $\rightarrow$                 |
| Variance since December 2015  | (8.9%) | Ţ                             |



### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |  |
|-----------------------------------|------|------|--|--|
| Month                             | 2016 | 2017 |  |  |
| April                             | -24  | 0    |  |  |
| May                               | -24  | 0    |  |  |
| June                              | 59   | 32   |  |  |
| July                              | 128  | 66   |  |  |
| August                            | 171  | 66   |  |  |
| September                         | 287  | 176  |  |  |
| October                           | 313  | 249  |  |  |
| November                          | 343  | 304  |  |  |
| December                          | 393  | 354  |  |  |
| January                           | 442  |      |  |  |
| February                          | 492  |      |  |  |
| March                             | 562  |      |  |  |
| April                             | 579  |      |  |  |
| May                               | 609  |      |  |  |
| June                              | 609  |      |  |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 76          | 2.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 16       | 132         | 12.1%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 48       | 76          | 63.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 78       | 132         | 59.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 12       | 179         | 6.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 179         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 179         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



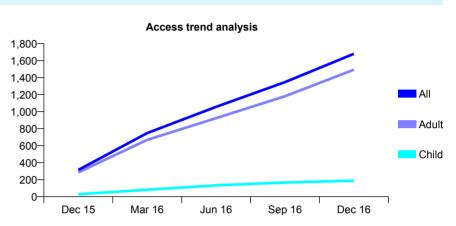
# Q68 - Vital Signs At a Glance Contract Report for 610216/0001 - December 2016

| Name or company name | MR R HASSANI |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2015   |
| Contract end date    | _            |

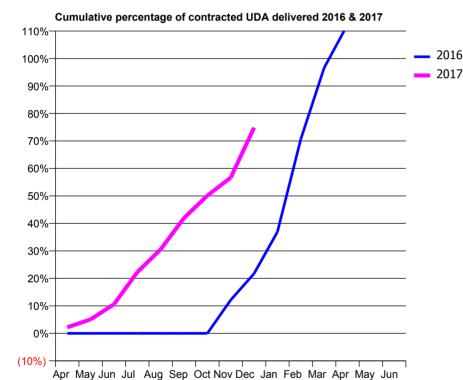
| 16/17 Contracted general activity (UDA)     | 5,148       |
|---|-------------|
| Carry forward general activity (UDA)        | 83          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £106,519.48 |

### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 313    |                               |
| Quarter ending March 2016     | 747    | 1                             |
| Quarter ending June 2016      | 1,055  | <b>1</b>                      |
| Quarter ending September 2016 | 1,346  | <b>1</b>                      |
| Quarter ending December 2016  | 1,679  | <b>1</b>                      |
| Variance since December 2015  | 436.4% | 1                             |



### **ACTIVITY**



| Adjusted Schedul | led Activity (UDA)  |
|------------------|---|
| 2016             | 2017  |
| 0                | 113   |
| 0                | 262   |
| 0                | 545   |
| 0                | 1,146   |
| 0                | 1,574   |
| 0                | 2,161   |
| 0                | 2,581   |
| 305              | 2,918   |
| 547              | 3,854   |
| 928              |   |
| 1,776            |   |
| 2,427            |   |
| 2,821            |   |
| 2,821            |   |
| 2,818            |   |
|                  | 2016  0 0 0 0 0 0 0 0 305 547 928 1,776 2,427 2,821 2,821 |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 242         | 2.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 83       | 1,676       | 5.0%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 89       | 242         | 36.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 635      | 1,676       | 37.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 63       | 1,773       | 3.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 1,773       | 0.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 1,773       | 0.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

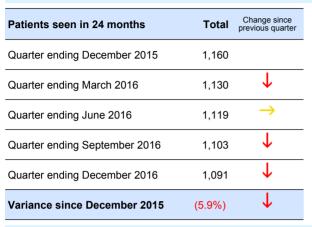


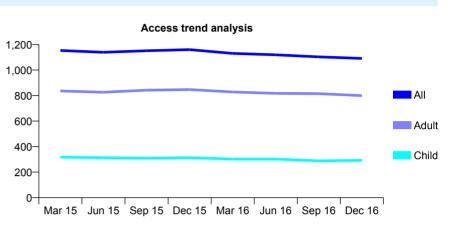
## Q68 - Vital Signs At a Glance Contract Report for 616621/0001 - December 2016

| Name or company name | MR A ARVANDI ROODSARI |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/10/2011            |
| Contract end date    |                       |

| 16/17 Contracted general activity (UDA)     | 2,737      |
|---|------------|
| Carry forward general activity (UDA)        | -44        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £77,845.88 |

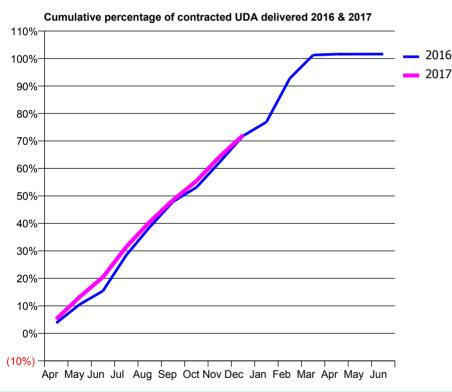
#### **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 103                    | 143         |
| May       | 288                    | 362         |
| June      | 423                    | 561         |
| July      | 779                    | 862         |
| August    | 1,057                  | 1,110       |
| September | 1,311                  | 1,328       |
| October   | 1,453                  | 1,517       |
| November  | 1,705                  | 1,761       |
| December  | 1,966                  | 1,974       |
| January   | 2,104                  |             |
| February  | 2,539                  |             |
| March     | 2,772                  |             |
| April     | 2,780                  |             |
| May       | 2,781                  |             |
| June      | 2,781                  |             |
|           |                        |             |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 367         | 6.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 61       | 785         | 7.8%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 262      | 367         | 71.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 442      | 785         | 56.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 48       | 1,144       | 4.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,144       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 1,144       | 0.9%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



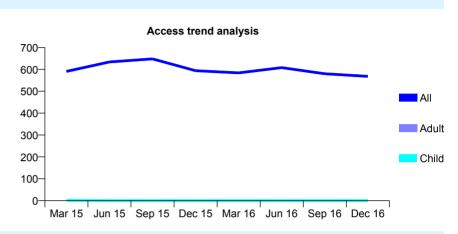
# Q68 - Vital Signs At a Glance Contract Report for 616621/0002 - December 2016

| Name or company name | MR A ARVANDI ROODSARI |
|----------------------|-----------------------|
| Contract type name   | PDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/10/2011            |
| Contract end date    | 31/03/2018            |

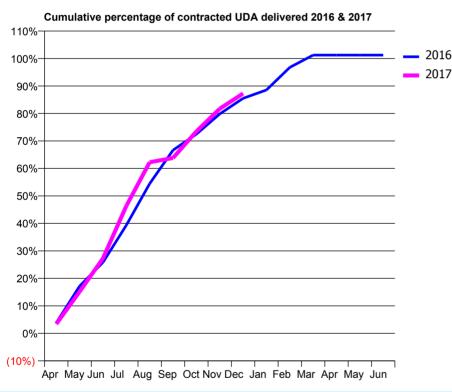
| 16/17 Contracted general activity (UDA)     | 1,000      |
|---|------------|
| Carry forward general activity (UDA)        | -12        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £44.421.71 |

### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 594    |                               |
| Quarter ending March 2016     | 584    | <b>1</b>                      |
| Quarter ending June 2016      | 608    | <b>1</b>                      |
| Quarter ending September 2016 | 580    | <b>→</b>                      |
| Quarter ending December 2016  | 568    | <b>→</b>                      |
| Variance since December 2015  | (4.4%) | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 38                       | 34        |
| May       | 172                      | 152       |
| June      | 258                      | 273       |
| July      | 393                      | 464       |
| August    | 545                      | 623       |
| September | 666                      | 638       |
| October   | 725                      | 735       |
| November  | 798                      | 817       |
| December  | 855                      | 873       |
| January   | 885                      |           |
| February  | 968                      |           |
| March     | 1,012                    |           |
| April     | 1,012                    |           |
| May       | 1,012                    |           |
| June      | 1,012                    |           |
|           |                          |           |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 16       | 393         | 4.1%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 61       | 393         | 15.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 24       | 393         | 6.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 393         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 393         | 0.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

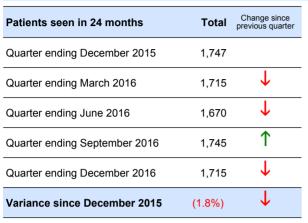


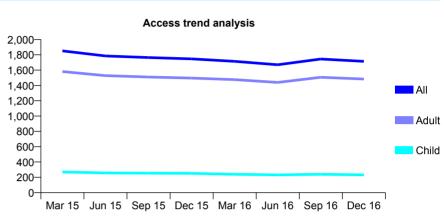
## Q68 - Vital Signs At a Glance Contract Report for 622966/0003 - December 2016

| Name or company name | MR RD MCLEOD |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 05/03/2012   |
| Contract end date    | _            |

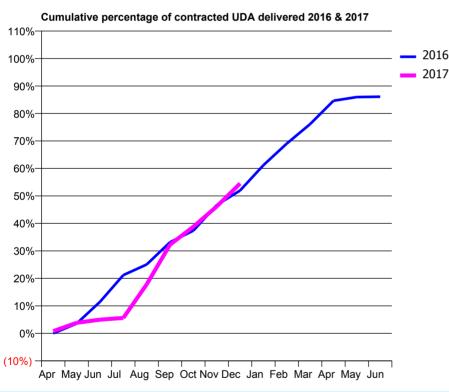
| 16/17 Contracted general activity (UDA)     | 5,766       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £145,655.54 |

#### **ACCESS\***





#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2016  | 2017  |
| April                             | 0     | 46    |
| May                               | 205   | 221   |
| June                              | 661   | 287   |
| July                              | 1,222 | 324   |
| August                            | 1,445 | 1,028 |
| September                         | 1,912 | 1,861 |
| October                           | 2,155 | 2,238 |
| November                          | 2,691 | 2,662 |
| December                          | 2,996 | 3,143 |
| January                           | 3,529 |       |
| February                          | 3,982 |       |
| March                             | 4,391 |       |
| April                             | 4,879 |       |
| May                               | 4,957 |       |
| June                              | 4,963 |       |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 220         | 8.2%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 256      | 1,610       | 15.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 101      | 220         | 45.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 876      | 1,610       | 54.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 237      | 1,612       | 14.7%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 1,612       | 0.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 1,612       | 0.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



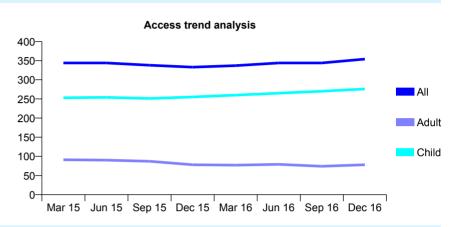
# Q68 - Vital Signs At a Glance Contract Report for 629707/0001 - December 2016

| Name or company name | MR SP KNIGHTS |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 1,140      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £37,688.18 |

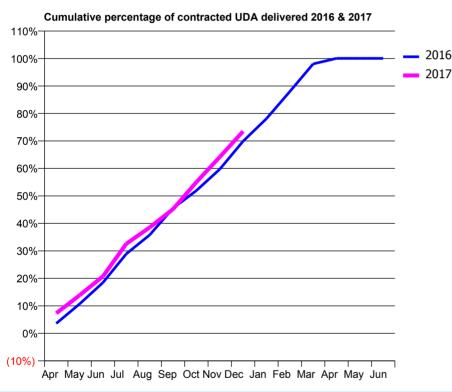
### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 333   |                               |
| Quarter ending March 2016     | 337   | $\rightarrow$                 |
| Quarter ending June 2016      | 344   | <b>1</b>                      |
| Quarter ending September 2016 | 344   | $\rightarrow$                 |
| Quarter ending December 2016  | 354   | <b>1</b>                      |
| Variance since December 2015  | 6.3%  | 1                             |



2016

### **ACTIVITY**



| Adjusted Scheduled Activ | vity (UDA)  |
|--------------------------|---|
| 2016                     | 2017  |
| 41                       | 83  |
| 122                      | 158   |
| 211                      | 237   |
| 330                      | 372   |
| 408                      | 439   |
| 519                      | 515   |
| 592                      | 627   |
| 681                      | 731   |
| 797                      | 838   |
| 890                      |   |
| 1,003                    |   |
| 1,117                    |   |
| 1,140                    |   |
| 1,140                    |   |
| 1,140                    |   |
|                          | 2016  41  122  211  330  408  519  592  681  797  890  1,003  1,117  1,140  1,140 |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 350         | 5.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 13       | 64          | 20.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 261      | 350         | 74.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 36       | 64          | 56.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 30       | 403         | 7.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 403         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 403         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



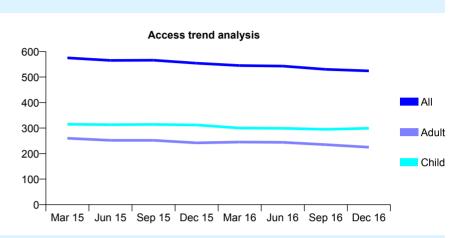
# Q68 - Vital Signs At a Glance Contract Report for 629804/0001 - December 2016

| Name or company name | MR MS WRIGHT |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

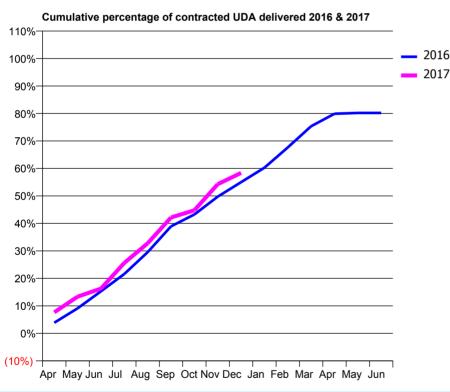
| 16/17 Contracted general activity (UDA)     | 1,300      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £32,856.57 |

### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 554    |                               |
| Quarter ending March 2016     | 545    | 1                             |
| Quarter ending June 2016      | 543    | $\rightarrow$                 |
| Quarter ending September 2016 | 530    | <b>1</b>                      |
| Quarter ending December 2016  | 524    | <b>1</b>                      |
| Variance since December 2015  | (5.4%) | Ţ                             |



### **ACTIVITY**



|           | Adjusted Scheduled | d Activity (UDA) |
|-----------|--------------------|------------------|
| Month     | 2016               | 2017             |
| April     | 50                 | 99               |
| May       | 119                | 174              |
| June      | 199                | 212              |
| July      | 281                | 333              |
| August    | 384                | 426              |
| September | 506                | 548              |
| October   | 562                | 582              |
| November  | 647                | 705              |
| December  | 715                | 759              |
| January   | 783                |                  |
| February  | 879                |                  |
| March     | 980                |                  |
| April     | 1,039              |                  |
| May       | 1,043              |                  |
| June      | 1,043              |                  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 366         | 6.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 25       | 182         | 13.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 248      | 366         | 67.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 86       | 182         | 47.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 19       | 502         | 3.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 502         | 1.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 502         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



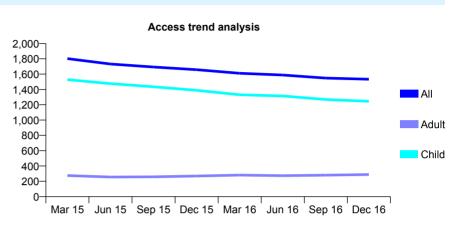
# Q68 - Vital Signs At a Glance Contract Report for 630624/0001 - December 2016

| Name or company name | MR RP MILNE  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

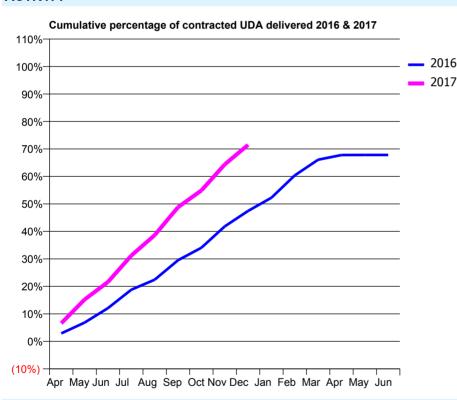
| 16/17 Contracted general activity (UDA)     | 2,700      |
|---|------------|
| Carry forward general activity (UDA)        | 25         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £67,031.70 |

### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 1,658  |                               |
| Quarter ending March 2016     | 1,611  | <b>1</b>                      |
| Quarter ending June 2016      | 1,588  | <b>1</b>                      |
| Quarter ending September 2016 | 1,548  | <b>1</b>                      |
| Quarter ending December 2016  | 1,533  | $\rightarrow$                 |
| Variance since December 2015  | (7.5%) | <b>1</b>                      |



### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 114                   | 178          |
| May       | 270                   | 411          |
| June      | 477                   | 583          |
| July      | 741                   | 843          |
| August    | 885                   | 1,043        |
| September | 1,165                 | 1,318        |
| October   | 1,343                 | 1,482        |
| November  | 1,650                 | 1,738        |
| December  | 1,872                 | 1,930        |
| January   | 2,062                 |              |
| February  | 2,383                 |              |
| March     | 2,607                 |              |
| April     | 2,674                 |              |
| May       | 2,675                 |              |
| June      | 2,675                 |              |
|           |                       |              |

| Q0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 68       | 1,452       | 4.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 157         | 5.1%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 957      | 1,452       | 65.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 102      | 157         | 65.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 24       | 1,553       | 1.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,553       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 1,553       | 1.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |



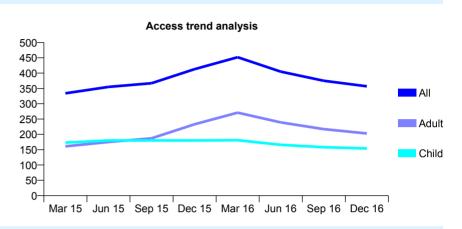
# Q68 - Vital Signs At a Glance Contract Report for 634727/0001 - December 2016

| Name or company name | MR RC SCOTT  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

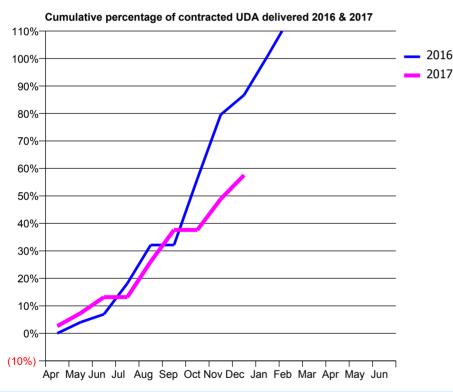
| 16/17 Contracted general activity (UDA)     | 911        |
|---|------------|
| Carry forward general activity (UDA)        | -18        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £21,446.15 |

### **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 413     |                               |
| Quarter ending March 2016     | 452     | 1                             |
| Quarter ending June 2016      | 405     | <b>↓</b>                      |
| Quarter ending September 2016 | 375     | <b>↓</b>                      |
| Quarter ending December 2016  | 357     | <b>1</b>                      |
| Variance since December 2015  | (13.6%) | 1                             |



## **ACTIVITY**



|           | Adjusted Schedule | ed Activity (UDA) |
|-----------|-------------------|-------------------|
| Month     | 2016              | 2017              |
| April     | 0                 | 24                |
| May       | 37                | 67                |
| June      | 63                | 120               |
| July      | 165               | 120               |
| August    | 293               | 238               |
| September | 293               | 343               |
| October   | 512               | 343               |
| November  | 725               | 445               |
| December  | 790               | 524               |
| January   | 918               |                   |
| February  | 1,052             |                   |
| March     | 1,229             |                   |
| April     | 1,289             |                   |
| May       | 1,289             |                   |
| June      | 1,289             |                   |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 154         | 2.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 10       | 162         | 6.2%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 101      | 154         | 65.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 83       | 162         | 51.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 7        | 288         | 2.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 288         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 288         | 2.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

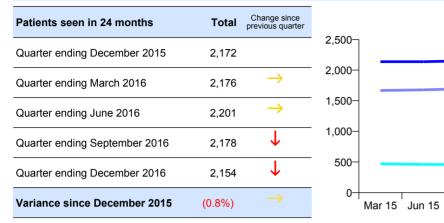


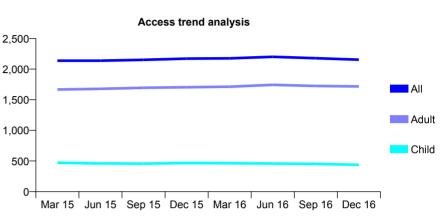
## Q68 - Vital Signs At a Glance Contract Report for 635391/0001 - December 2016

| Name or company name | MR DM GUTTERY |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 6,185       |
|---|-------------|
| Carry forward general activity (UDA)        | -120        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £179,284.83 |

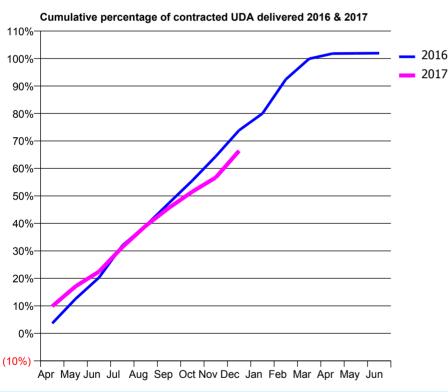
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 226                      | 609       |
| May       | 778                      | 1,059     |
| June      | 1,255                    | 1,389     |
| July      | 1,976                    | 1,940     |
| August    | 2,423                    | 2,418     |
| September | 2,933                    | 2,826     |
| October   | 3,439                    | 3,188     |
| November  | 3,983                    | 3,507     |
| December  | 4,570                    | 4,108     |
| January   | 4,946                    |           |
| February  | 5,714                    |           |
| March     | 6,178                    |           |
| April     | 6,295                    |           |
| May       | 6,300                    |           |
| June      | 6,305                    |           |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 438         | 7.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 360      | 1,900       | 18.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 235      | 438         | 53.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,023    | 1,900       | 53.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 183      | 2,235       | 8.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 2,235       | 0.8%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 72       | 2,235       | 3.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 6           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



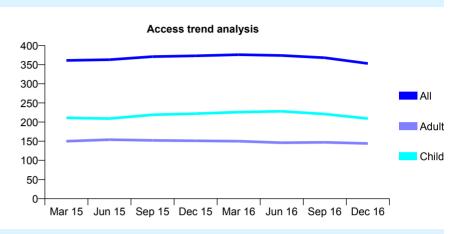
# Q68 - Vital Signs At a Glance Contract Report for 636290/0001 - December 2016

| Name or company name | MR DJ BURNHAM |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    | _             |

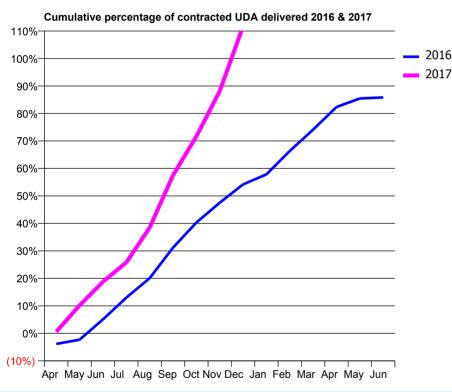
| 16/17 Contracted general activity (UDA)     | 500        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £11,177.26 |

### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 373    |                               |
| Quarter ending March 2016     | 376    | $\rightarrow$                 |
| Quarter ending June 2016      | 374    | $\rightarrow$                 |
| Quarter ending September 2016 | 368    | <b>→</b>                      |
| Quarter ending December 2016  | 353    | <b>→</b>                      |
| Variance since December 2015  | (5.4%) | 1                             |



### **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | -33                       | 3        |
| May       | -20                       | 51       |
| June      | 43                        | 94       |
| July      | 110                       | 129      |
| August    | 171                       | 192      |
| September | 265                       | 288      |
| October   | 343                       | 358      |
| November  | 404                       | 441      |
| December  | 461                       | 558      |
| January   | 492                       |          |
| February  | 564                       |          |
| March     | 630                       |          |
| April     | 700                       |          |
| May       | 726                       |          |
| June      | 729                       |          |

### **QUALITY**

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 187         | 2.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 18       | 125         | 14.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 89       | 187         | 47.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   |          | 125         | 38.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 16       | 234         | 6.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 234         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 234         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



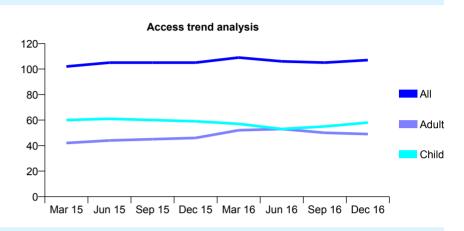
# Q68 - Vital Signs At a Glance Contract Report for 638730/0001 - December 2016

| Name or company name | MR DA RHODEN |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

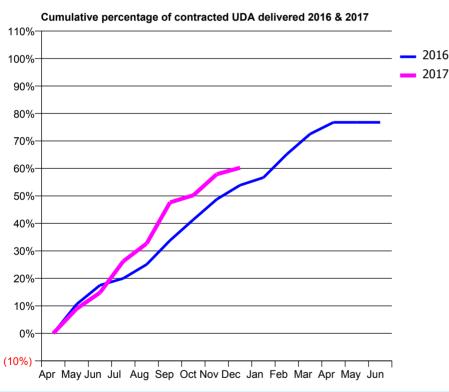
| 16/17 Contracted general activity (UDA)     | 170       |
|---|-----------|
| Carry forward general activity (UDA)        | 0         |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £3,861.75 |

### **ACCESS\***

| Patients seen in 24 months        | Total | Change since previous quarter |
|-----------------------------------|-------|-------------------------------|
| Quarter ending December 2015      | 105   |                               |
| Quarter ending March 2016         | 109   | 1                             |
| Quarter ending June 2016          | 106   | <b>→</b>                      |
| Quarter ending September 2016     | 105   | $\rightarrow$                 |
| Quarter ending December 2016      | 107   | $\rightarrow$                 |
| Variance since December 2015 1.9% |       | $\rightarrow$                 |



### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 0                     | 0            |
| May       | 23                    | 15           |
| June      | 38                    | 25           |
| July      | 43                    | 45           |
| August    | 54                    | 56           |
| September | 73                    | 81           |
| October   | 90                    | 85           |
| November  | 106                   | 98           |
| December  | 117                   | 102          |
| January   | 123                   |              |
| February  | 141                   |              |
| March     | 157                   |              |
| April     | 167                   |              |
| May       | 167                   |              |
| June      | 167                   |              |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 50          | 6.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 36          | 11.1%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 20       | 50          | 40.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 17       | 36          | 47.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 7        | 75          | 9.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 75          | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 75          | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |



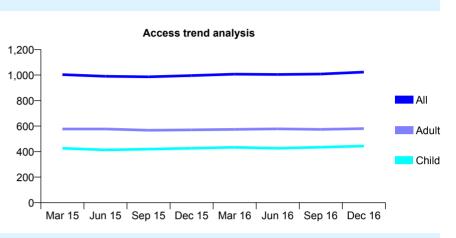
# Q68 - Vital Signs At a Glance Contract Report for 643440/0001 - December 2016

| Name or company name | MR KA GOWER  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 2,240      |
|---|------------|
| Carry forward general activity (UDA)        | 9          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £49,785.52 |

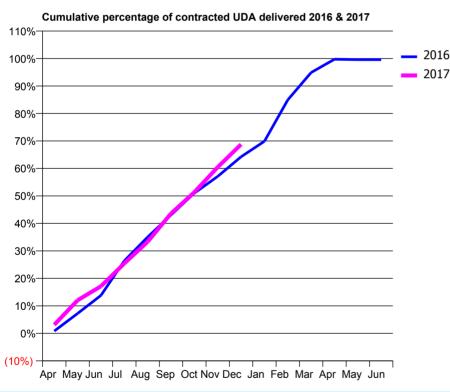
## ACCESS\*





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 19                       | 70        |
| May       | 162                      | 270       |
| June      | 309                      | 384       |
| July      | 591                      | 570       |
| August    | 785                      | 746       |
| September | 964                      | 977       |
| October   | 1,143                    | 1,151     |
| November  | 1,279                    | 1,355     |
| December  | 1,439                    | 1,540     |
| January   | 1,565                    |           |
| February  | 1,903                    |           |
| March     | 2,126                    |           |
| April     | 2,234                    |           |
| May       | 2,231                    |           |
| June      | 2,231                    |           |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 531         | 8.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 70       | 554         | 12.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 350      | 531         | 65.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 300      | 554         | 54.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 72       | 1,024       | 7.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,024       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 1,024       | 0.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |



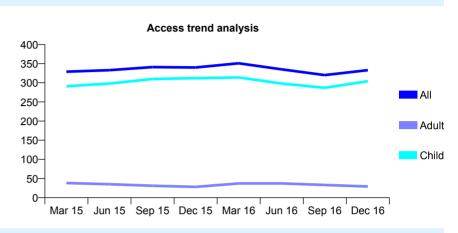
# Q68 - Vital Signs At a Glance Contract Report for 644951/0001 - December 2016

| Name or company name | MR NJ JULLIEN |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

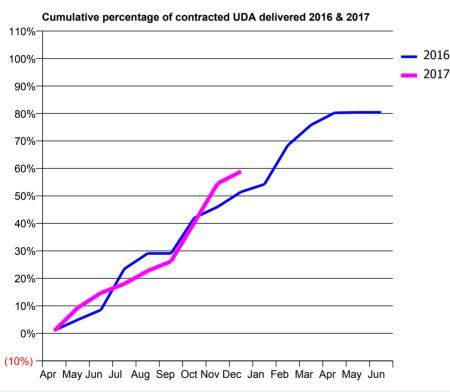
| 16/17 Contracted general activity (UDA)     | 550        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,224.13 |

### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 340    |                               |
| Quarter ending March 2016     | 351    | <b>1</b>                      |
| Quarter ending June 2016      | 335    | <b>→</b>                      |
| Quarter ending September 2016 | 320    | <b>→</b>                      |
| Quarter ending December 2016  | 333    | <b>1</b>                      |
| Variance since December 2015  | (2.1%) | <b>1</b>                      |



### **ACTIVITY**



|           | Adjusted Scheduled Activity | ty (UDA) |
|-----------|-----------------------------|----------|
| Month     | 2016                        | 2017     |
| April     | 6                           | 5        |
| May       | 27                          | 51       |
| June      | 47                          | 81       |
| July      | 129                         | 99       |
| August    | 160                         | 125      |
| September | 160                         | 144      |
| October   | 231                         | 222      |
| November  | 253                         | 300      |
| December  | 283                         | 324      |
| January   | 298                         |          |
| February  | 376                         |          |
| March     | 417                         |          |
| April     | 441                         |          |
| May       | 442                         |          |
| June      | 442                         |          |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 275         | 1.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 3           | 0.0%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 135      | 275         | 49.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 3           | 33.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 252         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 252         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 252         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



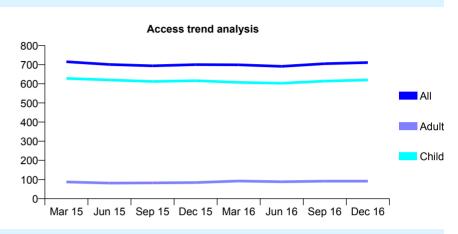
# Q68 - Vital Signs At a Glance Contract Report for 649473/0001 - December 2016

| Name or company name | MR AB DAVIDSON |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

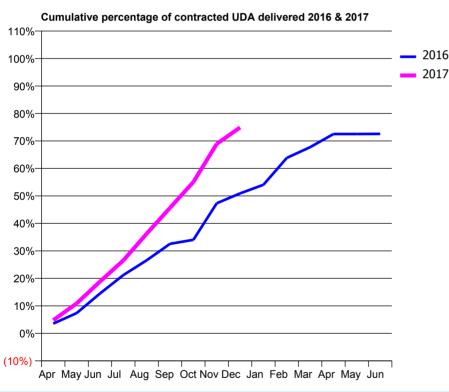
| 16/17 Contracted general activity (UDA)     | 1,200      |
|---|------------|
| Carry forward general activity (UDA)        | 39         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £30,183.61 |

### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 700   |                               |
| Quarter ending March 2016     | 699   | $\rightarrow$                 |
| Quarter ending June 2016      | 691   | <b>\</b>                      |
| Quarter ending September 2016 | 705   | <b>1</b>                      |
| Quarter ending December 2016  | 711   | $\rightarrow$                 |
| Variance since December 2015  | 1.6%  | $\rightarrow$                 |



### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 57                       | 57        |
| May       | 118                      | 131       |
| June      | 232                      | 226       |
| July      | 339                      | 318       |
| August    | 425                      | 435       |
| September | 521                      | 548       |
| October   | 544                      | 661       |
| November  | 757                      | 827       |
| December  | 815                      | 899       |
| January   | 865                      |           |
| February  | 1,021                    |           |
| March     | 1,084                    |           |
| April     | 1,160                    |           |
| May       | 1,160                    |           |
| June      | 1,161                    |           |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 691         | 5.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 10          | 30.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 393      | 691         | 56.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 10          | 30.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 20       | 652         | 3.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 652         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 652         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



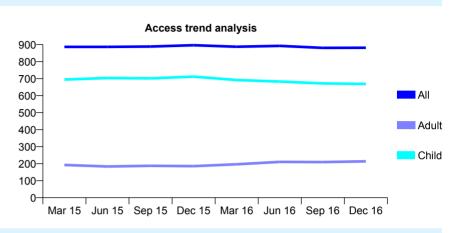
# Q68 - Vital Signs At a Glance Contract Report for 649848/0001 - December 2016

| Name or company name | MR MJ ANNALS |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

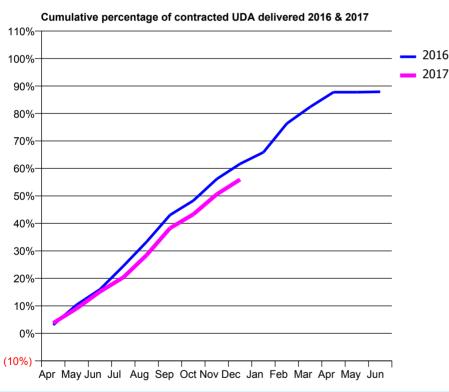
| 16/17 Contracted general activity (UDA)     | 2,100      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £50,915.13 |

### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 896    |                               |
| Quarter ending March 2016     | 887    | 1                             |
| Quarter ending June 2016      | 892    | $\rightarrow$                 |
| Quarter ending September 2016 | 880    | <b>1</b>                      |
| Quarter ending December 2016  | 881    | $\rightarrow$                 |
| Variance since December 2015  | (1.7%) | <b>\</b>                      |



### **ACTIVITY**



|           | Adjusted Scheduled Activi | ity (UDA) |
|-----------|---------------------------|-----------|
| Month     | 2016                      | 2017      |
| April     | 64                        | 79        |
| May       | 218                       | 190       |
| June      | 336                       | 319       |
| July      | 514                       | 428       |
| August    | 700                       | 599       |
| September | 904                       | 804       |
| October   | 1,014                     | 910       |
| November  | 1,179                     | 1,062     |
| December  | 1,295                     | 1,175     |
| January   | 1,383                     |           |
| February  | 1,603                     |           |
| March     | 1,730                     |           |
| April     | 1,842                     |           |
| May       | 1,842                     |           |
| June      | 1,845                     |           |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 879         | 4.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 116         | 3.4%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 665      | 879         | 75.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 84       | 116         | 72.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 12       | 895         | 1.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 895         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 895         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



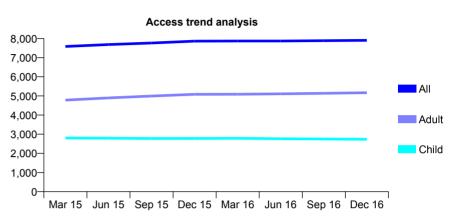
## Q68 - Vital Signs At a Glance Contract Report for 653381/0001 - December 2016

| Name or company name | MR SG QUELCH |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 17,527      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £543,172.04 |

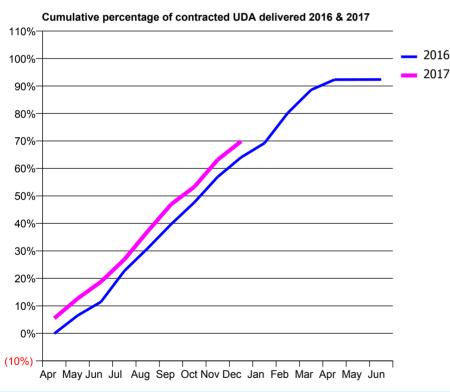
### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | -18                   | 960          |
| May       | 1,140                 | 2,217        |
| June      | 2,010                 | 3,296        |
| July      | 3,981                 | 4,710        |
| August    | 5,426                 | 6,505        |
| September | 6,953                 | 8,222        |
| October   | 8,357                 | 9,348        |
| November  | 9,979                 | 11,075       |
| December  | 11,224                | 12,242       |
| January   | 12,130                |              |
| February  | 14,055                | _            |
| March     | 15,527                |              |
| April     | 16,179                |              |
| May       | 16,181                |              |
| June      | 16,184                |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 289      | 3,545       | 8.2%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 707      | 5,278       | 13.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,443    | 3,545       | 68.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,735    | 5,278       | 51.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 556      | 7,638       | 7.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 44       | 7,638       | 0.6%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 7,638       | 0.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 24       | 24          | 100.0%   | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 24          | 83.3%    | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

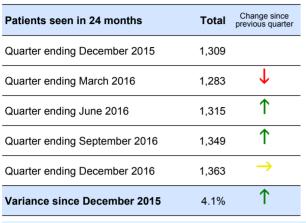


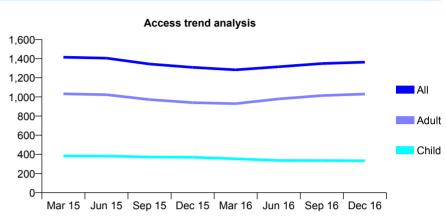
# Q68 - Vital Signs At a Glance Contract Report for 657182/0001 - December 2016

| Name or company name | MR P RANTZAU RASMUSSEN |
|----------------------|------------------------|
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2006             |
| Contract end date    |                        |

| 16/17 Contracted general activity (UDA)     | 4,000       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £113,515.44 |

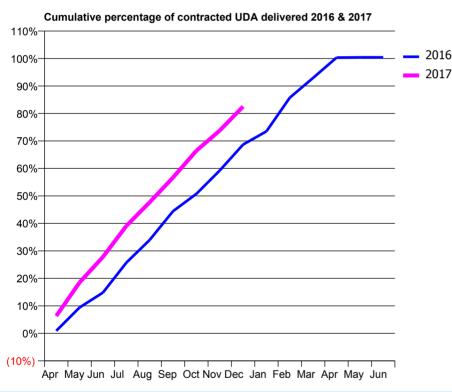
#### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Act | ivity (UDA)  |
|------------------------|--|
| 2016                   | 2017   |
| 30                     | 252  |
| 306                    | 742  |
| 482                    | 1,112  |
| 836                    | 1,563  |
| 1,104                  | 1,908  |
| 1,444                  | 2,268  |
| 1,649                  | 2,658  |
| 1,925                  | 2,951  |
| 2,232                  | 3,300  |
| 2,389                  |  |
| 2,786                  |  |
| 3,021                  |  |
| 3,260                  |  |
| 3,263                  |  |
| 3,263                  |  |
|                        | 2016  30 306 482 836 1,104 1,444 1,649 1,925 2,232 2,389 2,786 3,021 3,260 3,263 |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 364         | 4.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 103      | 855         | 12.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 212      | 364         | 58.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 287      | 855         | 33.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 132      | 1,113       | 11.9%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,113       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 1,113       | 0.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |



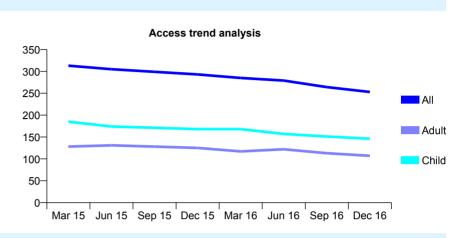
## Q68 - Vital Signs At a Glance Contract Report for 657867/0002 - December 2016

| Name or company name | MR L VAN ROOY |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/07/2006    |
| Contract end date    | _             |

| 16/17 Contracted general activity (UDA)     | 1,000      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £28,721.42 |

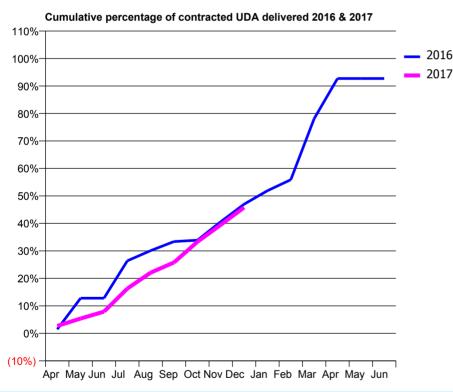
### **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 293     |                               |
| Quarter ending March 2016     | 285     | <b>1</b>                      |
| Quarter ending June 2016      | 279     | <b>\</b>                      |
| Quarter ending September 2016 | 264     | <b>\</b>                      |
| Quarter ending December 2016  | 253     | <b>\</b>                      |
| Variance since December 2015  | (13.7%) | <b>1</b>                      |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activity | ty (UDA) |
|-----------|-----------------------------|----------|
| Month     | 2016                        | 2017     |
| April     | 15                          | 27       |
| May       | 128                         | 54       |
| June      | 128                         | 79       |
| July      | 264                         | 163      |
| August    | 301                         | 221      |
| September | 334                         | 258      |
| October   | 339                         | 333      |
| November  | 406                         | 395      |
| December  | 470                         | 458      |
| January   | 519                         |          |
| February  | 559                         |          |
| March     | 781                         |          |
| April     | 927                         |          |
| May       | 927                         |          |
| June      | 927                         |          |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 119         | 5.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 44          | 2.3%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 66       | 119         | 55.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 10       | 44          | 22.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 137         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 137         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 137         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



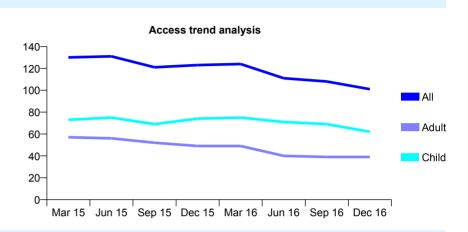
# Q68 - Vital Signs At a Glance Contract Report for 661015/0001 - December 2016

| Name or company name | MR S MAGNANI |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2007   |
| Contract end date    |              |

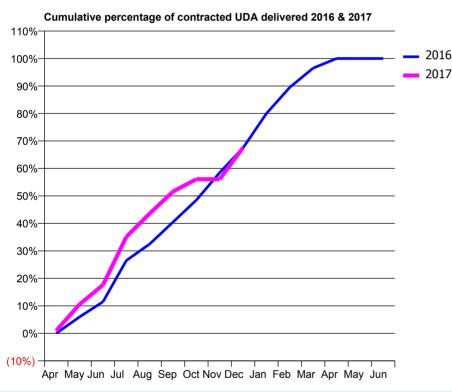
| 16/17 Contracted general activity (UDA)     | 200       |
|---|-----------|
| Carry forward general activity (UDA)        | 0         |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £5,447.09 |

## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 123     |                               |
| Quarter ending March 2016     | 124     | $\rightarrow$                 |
| Quarter ending June 2016      | 111     | 1                             |
| Quarter ending September 2016 | 108     | 1                             |
| Quarter ending December 2016  | 101     | 1                             |
| Variance since December 2015  | (17.9%) | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 0                        | 2          |
| May       | 12                       | 21         |
| June      | 23                       | 35         |
| July      | 53                       | 70         |
| August    | 65                       | 87         |
| September | 81                       | 103        |
| October   | 97                       | 112        |
| November  | 117                      | 112        |
| December  | 135                      | 135        |
| January   | 160                      |            |
| February  | 179                      | _          |
| March     | 193                      |            |
| April     | 200                      |            |
| May       | 200                      |            |
| June      | 200                      |            |

| 44.   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 56          | 1.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 21          | 4.8%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 33       | 56          | 58.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 8        | 21          | 38.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 72          | 1.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 72          | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 72          | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

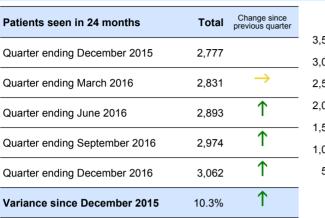


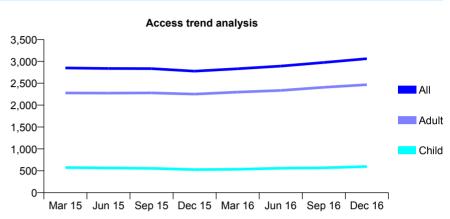
# Q68 - Vital Signs At a Glance Contract Report for 673285/0001 - December 2016

| Name or company name | MR S POULADI |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 10,380      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £259,816.82 |

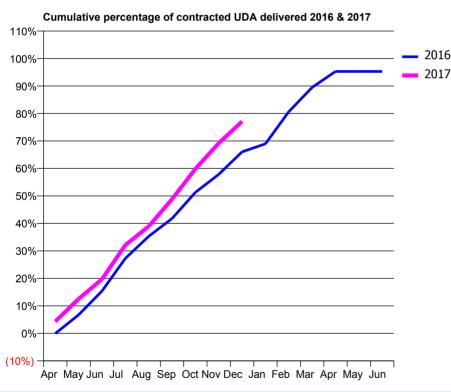
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | -8                      | 448        |
| May       | 698                     | 1,300      |
| June      | 1,598                   | 2,044      |
| July      | 2,830                   | 3,334      |
| August    | 3,664                   | 4,039      |
| September | 4,337                   | 5,068      |
| October   | 5,325                   | 6,210      |
| November  | 6,004                   | 7,180      |
| December  | 6,854                   | 8,001      |
| January   | 7,157                   |            |
| February  | 8,372                   | _          |
| March     | 9,287                   |            |
| April     | 9,892                   |            |
| May       | 9,892                   |            |
| June      | 9,892                   |            |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 73       | 719         | 10.2%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 592      | 3,087       | 19.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 402      | 719         | 55.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,690    | 3,087       | 54.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 233      | 3,625       | 6.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 70       | 3,625       | 1.9%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 103      | 3,625       | 2.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 89.3% | 88.8%  | 88.8%   |

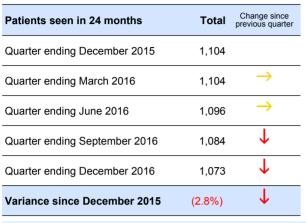


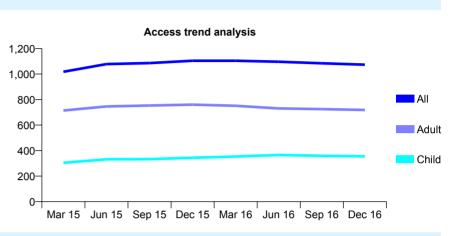
# Q68 - Vital Signs At a Glance Contract Report for 673323/0001 - December 2016

| Name or company name | MR F RAFATNIA |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/03/2014    |
| Contract end date    | _             |

| 16/17 Contracted general activity (UDA)     | 3,771      |
|---|------------|
| Carry forward general activity (UDA)        | 141        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £81,971.06 |

#### **ACCESS\***

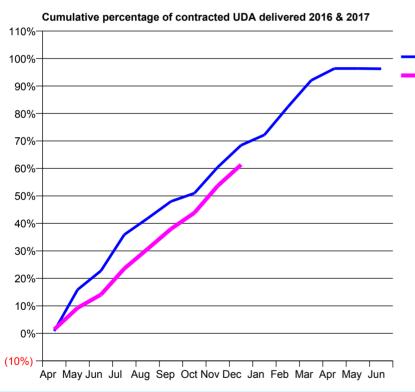




2016

2017

## **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 33                    | 54            |
| May       | 600                   | 350           |
| June      | 859                   | 532           |
| July      | 1,355                 | 889           |
| August    | 1,578                 | 1,159         |
| September | 1,810                 | 1,434         |
| October   | 1,922                 | 1,654         |
| November  | 2,280                 | 2,024         |
| December  | 2,581                 | 2,314         |
| January   | 2,723                 |               |
| February  | 3,105                 | _             |
| March     | 3,471                 |               |
| April     | 3,633                 |               |
| May       | 3,633                 |               |
| June      | 3,630                 |               |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 408         | 7.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 160      | 894         | 17.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 193      | 408         | 47.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 458      | 894         | 51.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 151      | 1,224       | 12.3%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,224       | 0.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 1,224       | 0.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



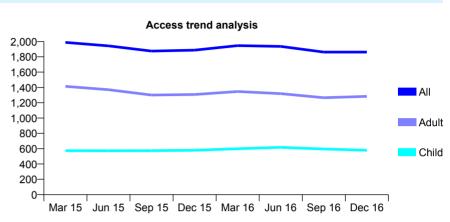
# Q68 - Vital Signs At a Glance Contract Report for 673978/0001 - December 2016

| Name or company name | MR F SHARIFZAD |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    | _              |

| 16/17 Contracted general activity (UDA)     | 5,409       |
|---|-------------|
| Carry forward general activity (UDA)        | -1          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £133,834.90 |

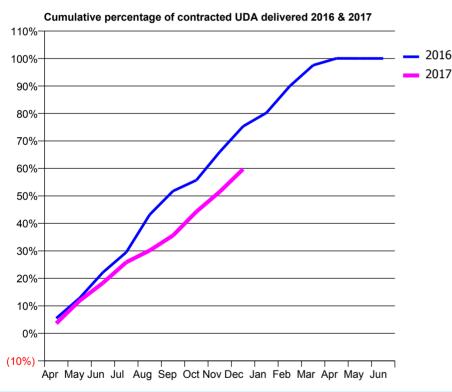
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 1,887  |                               |
| Quarter ending March 2016     | 1,946  | 1                             |
| Quarter ending June 2016      | 1,936  | $\rightarrow$                 |
| Quarter ending September 2016 | 1,862  | 1                             |
| Quarter ending December 2016  | 1,862  | $\rightarrow$                 |
| Variance since December 2015  | (1.3%) | Ţ                             |



2016

## **ACTIVITY**



| Adjusted Scheduled Act | tivity (UDA)   |
|------------------------|--|
| 2016                   | 2017   |
| 297                    | 196  |
| 694                    | 642  |
| 1,200                  | 993  |
| 1,597                  | 1,400  |
| 2,335                  | 1,631  |
| 2,801                  | 1,926  |
| 3,014                  | 2,395  |
| 3,571                  | 2,786  |
| 4,073                  | 3,231  |
| 4,340                  |  |
| 4,866                  |  |
| 5,276                  |  |
| 5,411                  |  |
| 5,409                  |  |
| 5,410                  |  |
|                        | 2016  297  694  1,200  1,597  2,335  2,801  3,014  3,571  4,073  4,340  4,866  5,276  5,411  5,409 |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 609         | 10.3%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 172      | 1,168       | 14.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 360      | 609         | 59.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 595      | 1,168       | 50.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 192      | 1,688       | 11.4%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 1,688       | 0.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 1,688       | 0.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |

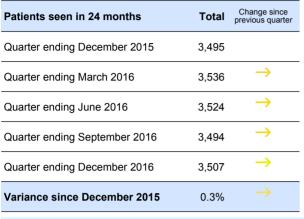


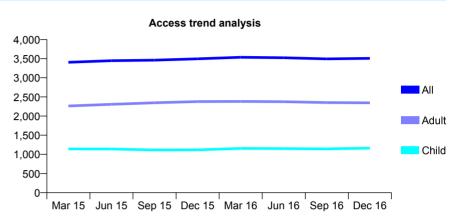
# Q68 - Vital Signs At a Glance Contract Report for 674885/0001 - December 2016

| Name or company name | MR HR DARAFSHIAN |
|----------------------|------------------|
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

| 16/17 Contracted general activity (UDA)     | 11,085      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £300,922.32 |

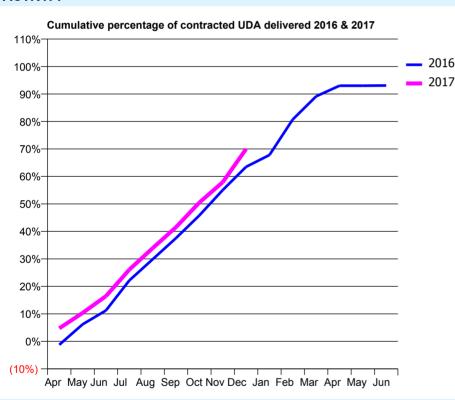
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | -140                     | 525        |
| May       | 687                      | 1,147      |
| June      | 1,246                    | 1,826      |
| July      | 2,456                    | 2,893      |
| August    | 3,309                    | 3,759      |
| September | 4,166                    | 4,607      |
| October   | 5,081                    | 5,598      |
| November  | 6,103                    | 6,420      |
| December  | 7,038                    | 7,756      |
| January   | 7,515                    |            |
| February  | 8,952                    |            |
| March     | 9,881                    |            |
| April     | 10,310                   |            |
| May       | 10,310                   |            |
| June      | 10,316                   |            |

| Q0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 148      | 1,503       | 9.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 479      | 2,511       | 19.1%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 944      | 1,503       | 62.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,307    | 2,511       | 52.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 671      | 3,783       | 17.7%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 3,783       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 3,783       | 0.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



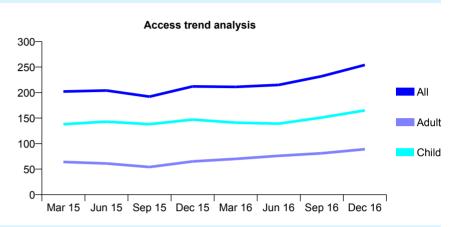
# Q68 - Vital Signs At a Glance Contract Report for 674885/0002 - December 2016

| Name or company name | MR HR DARAFSHIAN |
|----------------------|------------------|
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2010       |
| Contract end date    |                  |

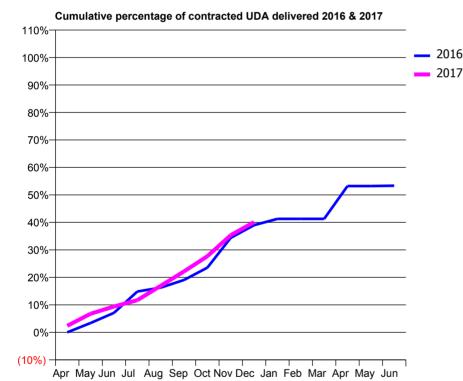
| 16/17 Contracted general activity (UDA)     | 1,000      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £27,146.80 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 212   |                               |
| Quarter ending March 2016     | 211   | $\rightarrow$                 |
| Quarter ending June 2016      | 215   | $\rightarrow$                 |
| Quarter ending September 2016 | 232   | <b>1</b>                      |
| Quarter ending December 2016  | 254   | <b>1</b>                      |
| Variance since December 2015  | 19.8% | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 0                        | 24        |
| May       | 34                       | 68        |
| June      | 71                       | 94        |
| July      | 149                      | 117       |
| August    | 163                      | 169       |
| September | 191                      | 222       |
| October   | 236                      | 277       |
| November  | 344                      | 354       |
| December  | 390                      | 401       |
| January   | 413                      |           |
| February  | 413                      | _         |
| March     | 413                      |           |
| April     | 532                      |           |
| May       | 532                      |           |
| June      | 533                      |           |

| 401-1-11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 214         | 6.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 11       | 79          | 13.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 127      | 214         | 59.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 28       | 79          | 35.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 25       | 237         | 10.5%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 237         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 237         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



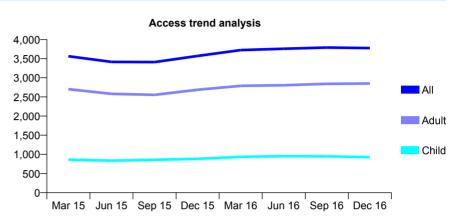
# Q68 - Vital Signs At a Glance Contract Report for 677302/0001 - December 2016

| Name or company name | MR M POURANI |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

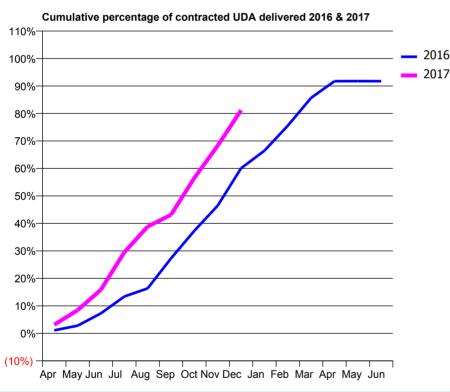
| 16/17 Contracted general activity (UDA)     | 14,100      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £452,180.36 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 3,570 |                               |
| Quarter ending March 2016     | 3,724 | 1                             |
| Quarter ending June 2016      | 3,758 | $\rightarrow$                 |
| Quarter ending September 2016 | 3,790 | $\rightarrow$                 |
| Quarter ending December 2016  | 3,776 | $\rightarrow$                 |
| Variance since December 2015  | 5.8%  | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 155                    | 445          |
| May       | 394                    | 1,188        |
| June      | 1,027                  | 2,242        |
| July      | 1,890                  | 4,163        |
| August    | 2,308                  | 5,479        |
| September | 3,847                  | 6,081        |
| October   | 5,265                  | 7,977        |
| November  | 6,554                  | 9,631        |
| December  | 8,472                  | 11,446       |
| January   | 9,369                  |              |
| February  | 10,652                 |              |
| March     | 12,085                 |              |
| April     | 12,936                 |              |
| May       | 12,938                 |              |
| June      | 12,936                 |              |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 34       | 976         | 3.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 287      | 3,052       | 9.4%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 564      | 976         | 57.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,918    | 3,052       | 62.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 53       | 3,791       | 1.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 3,791       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 34       | 3,791       | 0.9%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 7           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 89.3% | 88.8%  | 88.8%   |

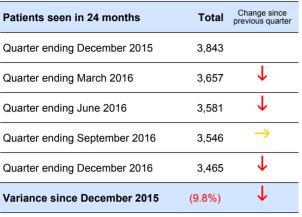


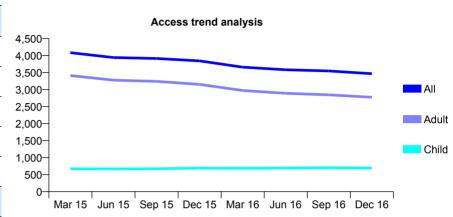
# Q68 - Vital Signs At a Glance Contract Report for 680885/0002 - December 2016

| Name or company name | MR A JAFARI  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2010   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 9,714       |
|---|-------------|
| Carry forward general activity (UDA)        | 96          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £258,064.40 |

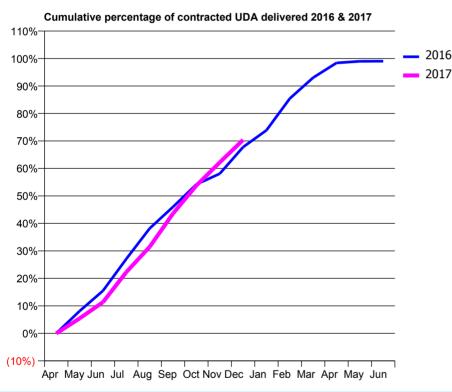
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 4                       | -5          |
| May       | 788                     | 529         |
| June      | 1,506                   | 1,103       |
| July      | 2,632                   | 2,165       |
| August    | 3,710                   | 3,058       |
| September | 4,471                   | 4,236       |
| October   | 5,265                   | 5,225       |
| November  | 5,642                   | 6,041       |
| December  | 6,582                   | 6,837       |
| January   | 7,178                   |             |
| February  | 8,299                   | _           |
| March     | 9,037                   |             |
| April     | 9,557                   |             |
| May       | 9,614                   |             |
| June      | 9,618                   |             |
|           |                         |             |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 46       | 685         | 6.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 342      | 2,194       | 15.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 326      | 685         | 47.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 786      | 2,194       | 35.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 273      | 2,629       | 10.4%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 2,629       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 42       | 2,629       | 1.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

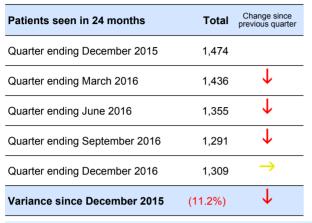


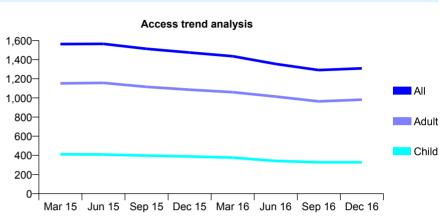
# Q68 - Vital Signs At a Glance Contract Report for 680885/0003 - December 2016

| Name or company name | MR A JAFARI  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/02/2013   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 5,000       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £129,449.60 |

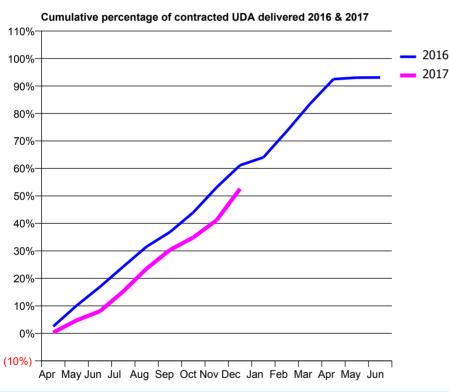
#### **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 126                     | 17         |
| May       | 505                     | 237        |
| June      | 846                     | 404        |
| July      | 1,215                   | 763        |
| August    | 1,579                   | 1,178      |
| September | 1,843                   | 1,519      |
| October   | 2,201                   | 1,746      |
| November  | 2,658                   | 2,061      |
| December  | 3,058                   | 2,631      |
| January   | 3,201                   |            |
| February  | 3,678                   |            |
| March     | 4,177                   |            |
| April     | 4,625                   |            |
| May       | 4,651                   |            |
| June      | 4,654                   |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 227         | 6.2%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 110      | 669         | 16.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 88       | 227         | 38.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 215      | 669         | 32.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 89       | 720         | 12.4%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 720         | 0.8%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 720         | 1.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

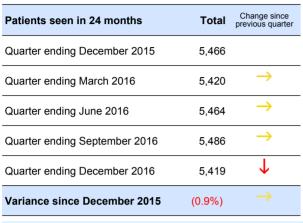


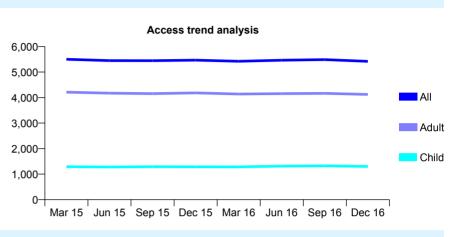
# Q68 - Vital Signs At a Glance Contract Report for 680923/0001 - December 2016

| Name or company name | MR K AMIRAZODY |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 15,830      |
|---|-------------|
| Carry forward general activity (UDA)        | -59         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £441,570.33 |

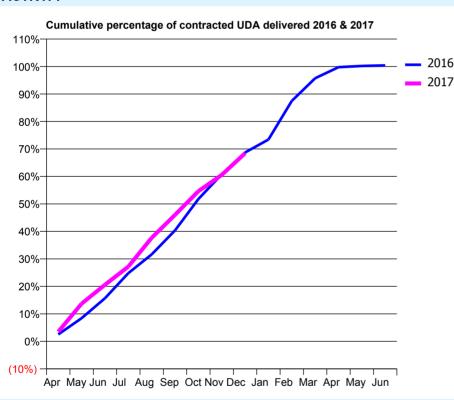
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 401                      | 555        |
| May       | 1,336                    | 2,171      |
| June      | 2,485                    | 3,258      |
| July      | 3,927                    | 4,304      |
| August    | 5,009                    | 5,963      |
| September | 6,389                    | 7,286      |
| October   | 8,195                    | 8,648      |
| November  | 9,620                    | 9,585      |
| December  | 10,877                   | 10,830     |
| January   | 11,622                   |            |
| February  | 13,846                   |            |
| March     | 15,153                   |            |
| April     | 15,789                   |            |
| May       | 15,861                   |            |
| June      | 15,889                   |            |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 1,162       | 3.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 442      | 3,800       | 11.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 541      | 1,162       | 46.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,962    | 3,800       | 51.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 58       | 4,670       | 1.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 4,670       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 4,670       | 0.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

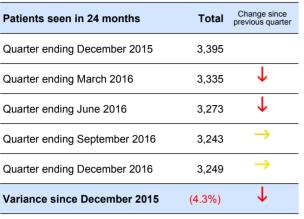


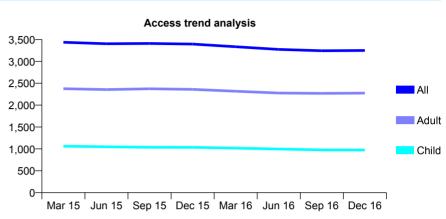
# Q68 - Vital Signs At a Glance Contract Report for 681881/0001 - December 2016

| Name or company name | MR S YOURDSHAHYAN |
|----------------------|-------------------|
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    |                   |

| 16/17 Contracted general activity (UDA)     | 8,170       |
|---|-------------|
| Carry forward general activity (UDA)        | -163        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £249,906.88 |

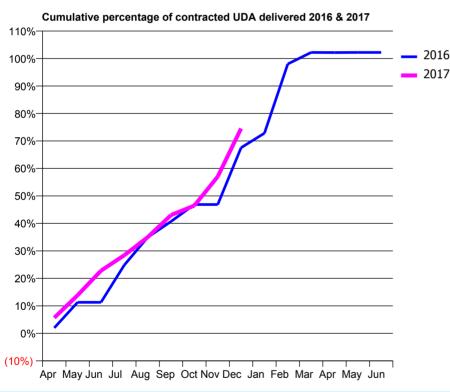
#### **ACCESS\***





2016

## **ACTIVITY**



| Adjusted Scheduled Acti | vity (UDA)  |
|-------------------------|---|
| 2016                    | 2017  |
| 163                     | 464   |
| 923                     | 1,133   |
| 923                     | 1,863   |
| 2,031                   | 2,323   |
| 2,853                   | 2,859   |
| 3,326                   | 3,516   |
| 3,829                   | 3,798   |
| 3,829                   | 4,660   |
| 5,519                   | 6,090   |
| 5,950                   |   |
| 8,006                   | _   |
| 8,349                   |   |
| 8,345                   |   |
| 8,350                   |   |
| 8,350                   |   |
|                         | 2016  163 923 923 923 2,031 2,853 3,326 3,829 3,829 5,519 5,950 8,006 8,349 8,345 8,350 |

## **QUALITY**

| 40/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 962         | 5.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 185      | 1,810       | 10.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 548      | 962         | 57.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 742      | 1,810       | 41.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 340      | 2,763       | 12.3%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 2,763       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 2,763       | 0.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 89.3% | 88.8%  | 88.8%   |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

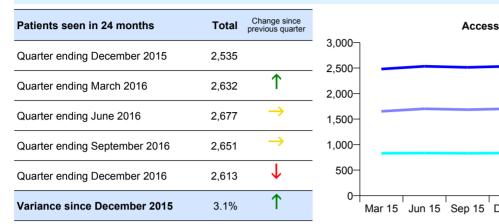


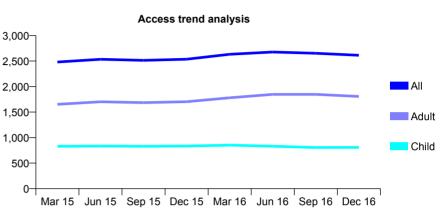
# Q68 - Vital Signs At a Glance Contract Report for 683736/0001 - December 2016

| Name or company name | MRS A RAHIM  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/03/2008   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 6,800       |
|---|-------------|
| Carry forward general activity (UDA)        | 108         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £164,090.61 |

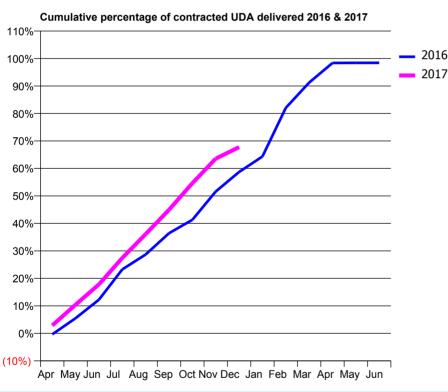
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | -25                      | 196       |
| May       | 375                      | 711       |
| June      | 834                      | 1,212     |
| July      | 1,583                    | 1,868     |
| August    | 1,951                    | 2,456     |
| September | 2,478                    | 3,056     |
| October   | 2,809                    | 3,715     |
| November  | 3,509                    | 4,323     |
| December  | 3,993                    | 4,606     |
| January   | 4,376                    |           |
| February  | 5,578                    |           |
| March     | 6,204                    |           |
| April     | 6,689                    |           |
| May       | 6,692                    |           |
| June      | 6,692                    |           |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 745         | 4.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 312      | 1,644       | 19.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 417      | 745         | 56.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 688      | 1,644       | 41.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 258      | 2,204       | 11.7%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 2,204       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 46       | 2,204       | 2.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



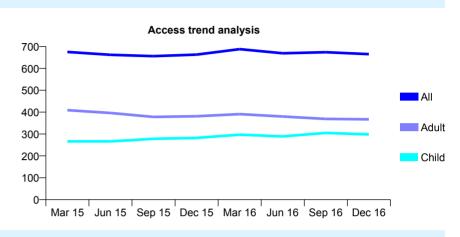
# Q68 - Vital Signs At a Glance Contract Report for 684112/0001 - December 2016

| Name or company name | MR TS SOOSAIPILLAI |
|----------------------|--------------------|
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2006         |
| Contract end date    |                    |

| 16/17 Contracted general activity (UDA)     | 1,978      |
|---|------------|
| Carry forward general activity (UDA)        | -40        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £46,062.33 |

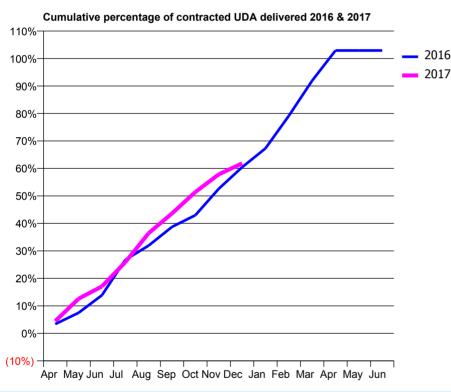
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 663   |                               |
| Quarter ending March 2016     | 688   | 1                             |
| Quarter ending June 2016      | 669   | <b>1</b>                      |
| Quarter ending September 2016 | 674   | $\rightarrow$                 |
| Quarter ending December 2016  | 665   | <b>1</b>                      |
| Variance since December 2015  | 0.3%  | $\rightarrow$                 |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |
|-----------------------------------|-------|-------|--|
| Month                             | 2016  | 2017  |  |
| April                             | 67    | 88    |  |
| May                               | 148   | 249   |  |
| June                              | 275   | 338   |  |
| July                              | 529   | 512   |  |
| August                            | 632   | 721   |  |
| September                         | 766   | 863   |  |
| October                           | 850   | 1,017 |  |
| November                          | 1,041 | 1,144 |  |
| December                          | 1,196 | 1,223 |  |
| January                           | 1,331 |       |  |
| February                          | 1,565 |       |  |
| March                             | 1,819 |       |  |
| April                             | 2,036 |       |  |
| May                               | 2,036 |       |  |
| June                              | 2,036 |       |  |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 409         | 10.8%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 30       | 341         | 8.8%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 288      | 409         | 70.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 234      | 341         | 68.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 662         | 0.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 662         | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 662         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |



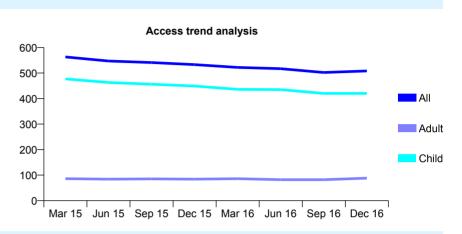
# Q68 - Vital Signs At a Glance Contract Report for 688746/0001 - December 2016

| Name or company name | MR G KHEDUN  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 18/09/2008   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 822        |
|---|------------|
| Carry forward general activity (UDA)        | -3         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £18,949.77 |

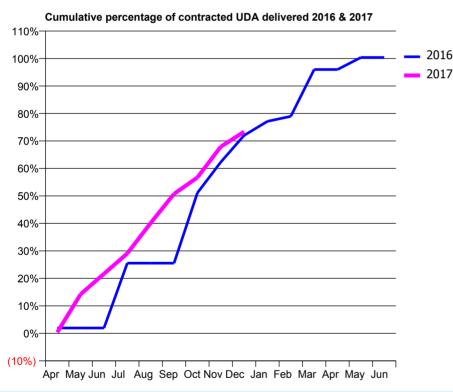
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 533    |                               |
| Quarter ending March 2016     | 522    | 1                             |
| Quarter ending June 2016      | 517    | $\rightarrow$                 |
| Quarter ending September 2016 | 502    | <b>↓</b>                      |
| Quarter ending December 2016  | 508    | $\rightarrow$                 |
| Variance since December 2015  | (4.7%) | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 16                       | 3          |
| May       | 16                       | 117        |
| June      | 16                       | 178        |
| July      | 210                      | 239        |
| August    | 210                      | 330        |
| September | 210                      | 417        |
| October   | 420                      | 466        |
| November  | 512                      | 558        |
| December  | 592                      | 603        |
| January   | 634                      |            |
| February  | 649                      |            |
| March     | 789                      |            |
| April     | 789                      |            |
| May       | 825                      |            |
| June      | 825                      |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 25       | 489         | 5.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 36          | 5.6%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 329      | 489         | 67.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 25       | 36          | 69.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 494         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 494         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 494         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

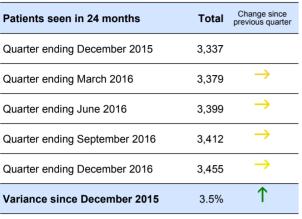


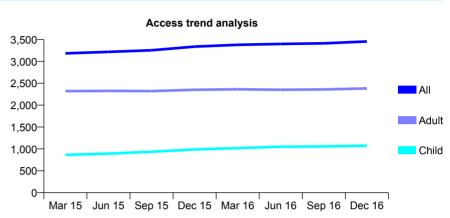
# Q68 - Vital Signs At a Glance Contract Report for 689416/0002 - December 2016

| Name or company name | MR MB PATEL  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 19/09/2008   |
| Contract end date    | _            |

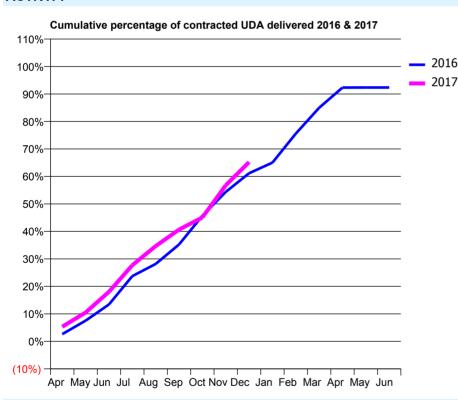
| 16/17 Contracted general activity (UDA)     | 10,500      |
|---|-------------|
| Carry forward general activity (UDA)        | -190        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £267,881.91 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 275                    | 558         |
| May       | 790                    | 1,103       |
| June      | 1,411                  | 1,894       |
| July      | 2,492                  | 2,910       |
| August    | 2,957                  | 3,640       |
| September | 3,701                  | 4,268       |
| October   | 4,797                  | 4,732       |
| November  | 5,710                  | 5,961       |
| December  | 6,423                  | 6,847       |
| January   | 6,829                  |             |
| February  | 7,935                  |             |
| March     | 8,921                  |             |
| April     | 9,695                  |             |
| May       | 9,696                  |             |
| June      | 9,696                  |             |
|           |                        |             |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 94       | 1,254       | 7.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 213      | 1,875       | 11.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 791      | 1,254       | 63.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 895      | 1,875       | 47.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 232      | 2,903       | 8.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 2,903       | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 2,903       | 0.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



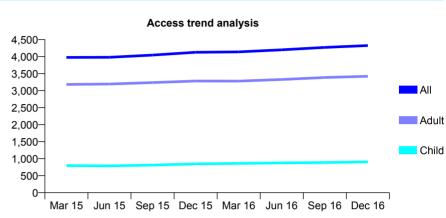
# Q68 - Vital Signs At a Glance Contract Report for 692026/0001 - December 2016

| Name or company name | MR LE TOLEFE |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 07/09/2007   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 11,800      |
|---|-------------|
| Carry forward general activity (UDA)        | 29          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £291,073.89 |

## **ACCESS\***

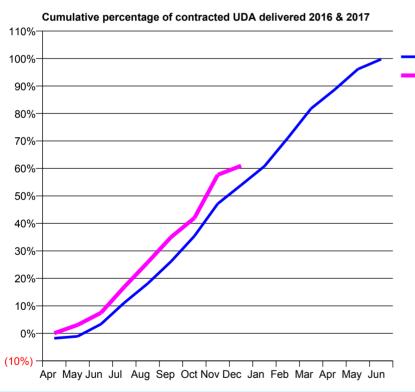
| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 4,124 |                               |
| Quarter ending March 2016     | 4,136 | $\rightarrow$                 |
| Quarter ending June 2016      | 4,198 | $\rightarrow$                 |
| Quarter ending September 2016 | 4,267 | $\rightarrow$                 |
| Quarter ending December 2016  | 4,323 | $\rightarrow$                 |
| Variance since December 2015  | 4.8%  | 1                             |



2016

2017

## **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | -212                   | 8           |
| May       | -132                   | 361         |
| June      | 398                    | 883         |
| July      | 1,314                  | 1,993       |
| August    | 2,138                  | 3,046       |
| September | 3,086                  | 4,129       |
| October   | 4,177                  | 4,951       |
| November  | 5,566                  | 6,804       |
| December  | 6,365                  | 7,195       |
| January   | 7,175                  |             |
| February  | 8,387                  | _           |
| March     | 9,655                  |             |
| April     | 10,457                 |             |
| May       | 11,340                 |             |
| June      | 11,771                 |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 50       | 940         | 5.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 651      | 3,910       | 16.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 471      | 940         | 50.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,190    | 3,910       | 56.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 124      | 3,405       | 3.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 3,405       | 0.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 43       | 3,405       | 1.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 12          | 83.3%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 89.3% | 88.8%  | 88.8%   |

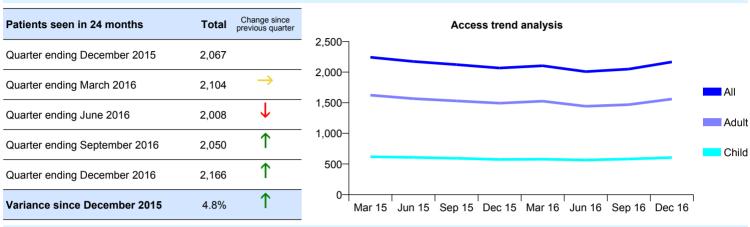


# Q68 - Vital Signs At a Glance Contract Report for 694967/0001 - December 2016

| Name or company name | MR ND MAHANI |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2008   |
| Contract end date    |              |

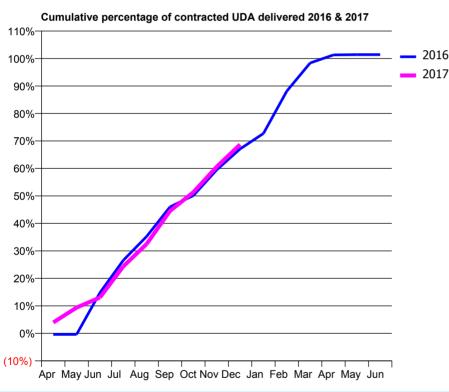
| 16/17 Contracted general activity (UDA)     | 5,878       |
|---|-------------|
| Carry forward general activity (UDA)        | -82         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £147,549.34 |

#### **ACCESS\***



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | -24                    | 234         |
| May       | -24                    | 551         |
| June      | 871                    | 768         |
| July      | 1,562                  | 1,433       |
| August    | 2,073                  | 1,913       |
| September | 2,705                  | 2,619       |
| October   | 2,946                  | 3,019       |
| November  | 3,496                  | 3,564       |
| December  | 3,944                  | 4,038       |
| January   | 4,275                  |             |
| February  | 5,180                  |             |
| March     | 5,782                  |             |
| April     | 5,955                  |             |
| May       | 5,960                  |             |
| June      | 5,960                  |             |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 720         | 8.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 223      | 1,675       | 13.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 461      | 720         | 64.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 925      | 1,675       | 55.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 203      | 2,324       | 8.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 2,324       | 0.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 2,324       | 0.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

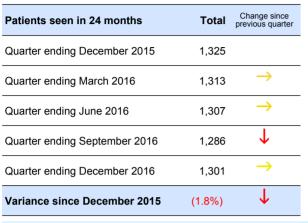


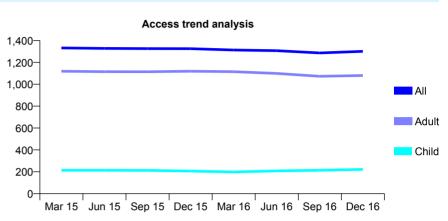
# Q68 - Vital Signs At a Glance Contract Report for 695084/0002 - December 2016

| Name or company name | MS JJ WOJTASIEWICZ-SKOLMOWSKA |
|----------------------|-------------------------------|
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2008                    |
| Contract end date    |                               |

| 16/17 Contracted general activity (UDA)     | 6,029       |
|---|-------------|
| Carry forward general activity (UDA)        | 144         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £135,879.95 |

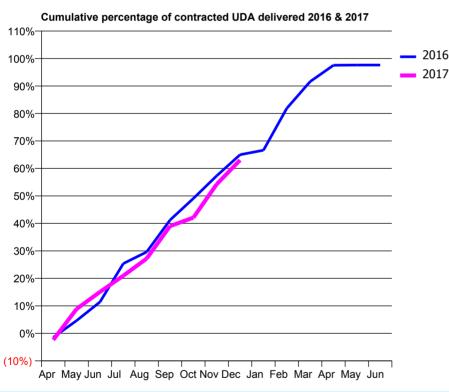
## **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | -89                      | -144       |
| May       | 281                      | 536        |
| June      | 688                      | 909        |
| July      | 1,531                    | 1,265      |
| August    | 1,786                    | 1,641      |
| September | 2,486                    | 2,352      |
| October   | 2,960                    | 2,539      |
| November  | 3,457                    | 3,272      |
| December  | 3,919                    | 3,801      |
| January   | 4,017                    |            |
| February  | 4,935                    | _          |
| March     | 5,522                    |            |
| April     | 5,881                    |            |
| May       | 5,885                    |            |
| June      | 5,885                    |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 272         | 6.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 298      | 1,380       | 21.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 175      | 272         | 64.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 682      | 1,380       | 49.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 203      | 1,521       | 13.3%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 1,521       | 1.9%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 1,521       | 0.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

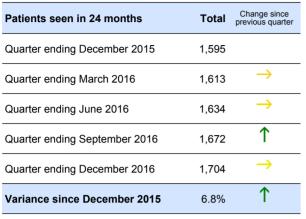


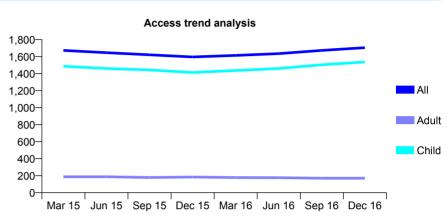
# Q68 - Vital Signs At a Glance Contract Report for 723878/0002 - December 2016

| Name or company name | MRS JM HATTON |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/11/2010    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 5,000       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £111,110.00 |

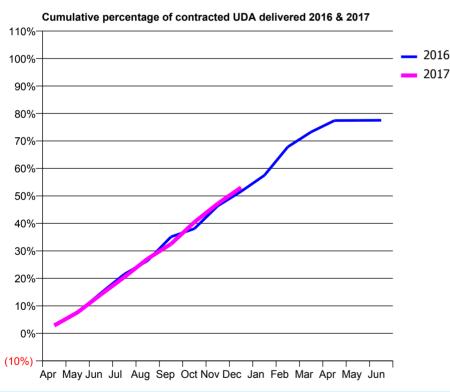
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 157                      | 143       |
| May       | 378                      | 383       |
| June      | 736                      | 708       |
| July      | 1,077                    | 1,024     |
| August    | 1,321                    | 1,358     |
| September | 1,756                    | 1,627     |
| October   | 1,904                    | 2,024     |
| November  | 2,318                    | 2,359     |
| December  | 2,581                    | 2,654     |
| January   | 2,876                    |           |
| February  | 3,392                    |           |
| March     | 3,664                    |           |
| April     | 3,872                    |           |
| May       | 3,874                    |           |
| June      | 3,876                    |           |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 154      | 1,876       | 8.2%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 50          | 12.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,217    | 1,876       | 64.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 32       | 50          | 64.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 73       | 1,793       | 4.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,793       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,793       | 0.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



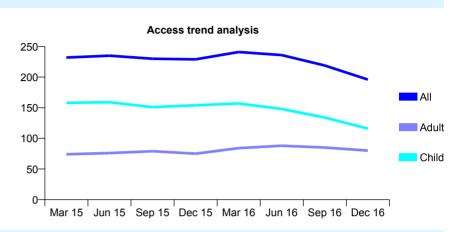
# Q68 - Vital Signs At a Glance Contract Report for 724696/0001 - December 2016

| Name or company name | MR AM PEARSON |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/12/2011    |
| Contract end date    | _             |

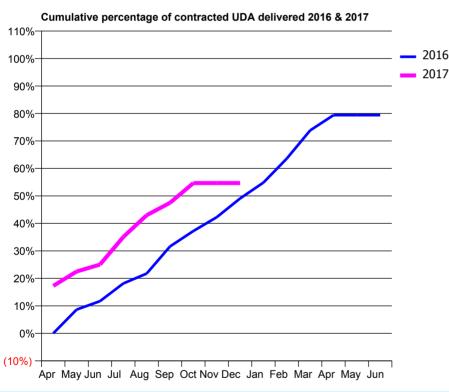
| 16/17 Contracted general activity (UDA)     | 557        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £11,667.05 |

## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 229     |                               |
| Quarter ending March 2016     | 241     | <b>1</b>                      |
| Quarter ending June 2016      | 236     | <b>1</b>                      |
| Quarter ending September 2016 | 219     | <b>\</b>                      |
| Quarter ending December 2016  | 196     | <b>1</b>                      |
| Variance since December 2015  | (14.4%) | 1                             |



## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |
|-----------------------------------|------|------|--|
| Month                             | 2016 | 2017 |  |
| April                             | 0    | 96   |  |
| May                               | 48   | 125  |  |
| June                              | 65   | 139  |  |
| July                              | 101  | 195  |  |
| August                            | 121  | 239  |  |
| September                         | 176  | 265  |  |
| October                           | 207  | 305  |  |
| November                          | 235  | 305  |  |
| December                          | 273  | 305  |  |
| January                           | 306  |      |  |
| February                          | 354  | _    |  |
| March                             | 411  |      |  |
| April                             | 442  |      |  |
| May                               | 442  |      |  |
| June                              | 442  |      |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 108         | 8.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 54          | 3.7%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 75       | 108         | 69.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 34       | 54          | 63.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 147         | 2.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 147         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 147         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |



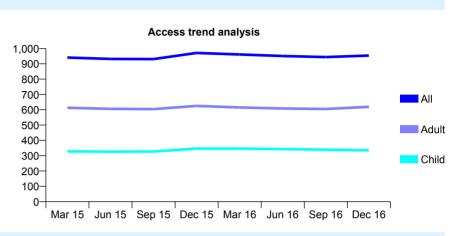
# Q68 - Vital Signs At a Glance Contract Report for 725188/0001 - December 2016

| Name or company name | MR JE BELLRINGER |
|----------------------|------------------|
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

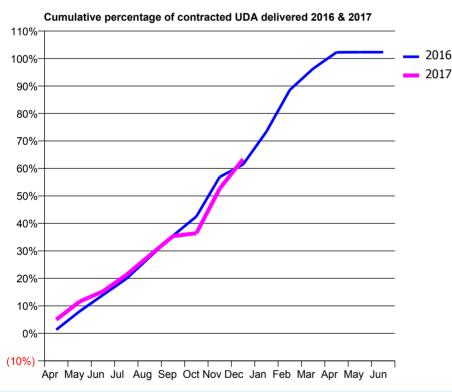
| 16/17 Contracted general activity (UDA)     | 2,186      |
|---|------------|
| Carry forward general activity (UDA)        | -44        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £50,156.71 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 971    |                               |
| Quarter ending March 2016     | 961    | 1                             |
| Quarter ending June 2016      | 951    | <b>1</b>                      |
| Quarter ending September 2016 | 944    | $\rightarrow$                 |
| Quarter ending December 2016  | 954    | $\rightarrow$                 |
| Variance since December 2015  | (1.8%) | Ţ                             |



## **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 29                       | 109        |
| May       | 175                      | 253        |
| June      | 305                      | 334        |
| July      | 434                      | 465        |
| August    | 607                      | 621        |
| September | 777                      | 773        |
| October   | 930                      | 796        |
| November  | 1,244                    | 1,151      |
| December  | 1,343                    | 1,385      |
| January   | 1,605                    |            |
| February  | 1,935                    |            |
| March     | 2,105                    |            |
| April     | 2,235                    |            |
| May       | 2,236                    |            |
| June      | 2,236                    |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 393         | 5.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 46       | 496         | 9.3%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 267      | 393         | 67.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 302      | 496         | 60.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 26       | 820         | 3.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 820         | 1.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 820         | 1.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

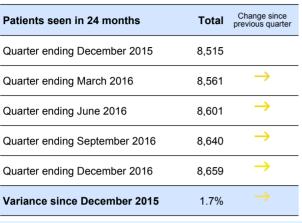


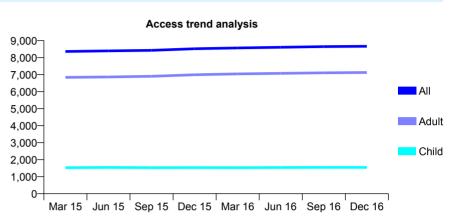
# Q68 - Vital Signs At a Glance Contract Report for 725536/0001 - December 2016

| Name or company name | Davies and Seeley |
|----------------------|-------------------|
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2007        |
| Contract end date    |                   |

| 16/17 Contracted general activity (UDA)     | 24,520      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £547,833.00 |

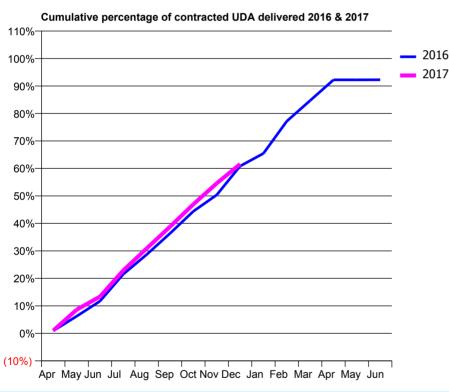
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled A | ctivity (UDA) |
|-----------|----------------------|---------------|
| Month     | 2016                 | 2017          |
| April     | 229                  | 252           |
| May       | 1,528                | 2,108         |
| June      | 2,873                | 3,283         |
| July      | 5,279                | 5,623         |
| August    | 7,033                | 7,575         |
| September | 8,918                | 9,519         |
| October   | 10,889               | 11,517        |
| November  | 12,350               | 13,386        |
| December  | 14,920               | 15,101        |
| January   | 16,053               |               |
| February  | 18,926               |               |
| March     | 20,768               |               |
| April     | 22,611               |               |
| May       | 22,616               |               |
| June      | 22,620               |               |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 109      | 1,475       | 7.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,080    | 7,092       | 15.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 770      | 1,475       | 52.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,424    | 7,092       | 48.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 523      | 7,079       | 7.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 7,079       | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 207      | 7,079       | 2.9%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



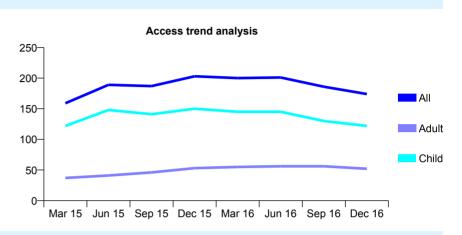
# Q68 - Vital Signs At a Glance Contract Report for 729175/0004 - December 2016

| Name or company name | MR LD MURRAY |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2014   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 370       |
|---|-----------|
| Carry forward general activity (UDA)        | 7         |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,467.84 |

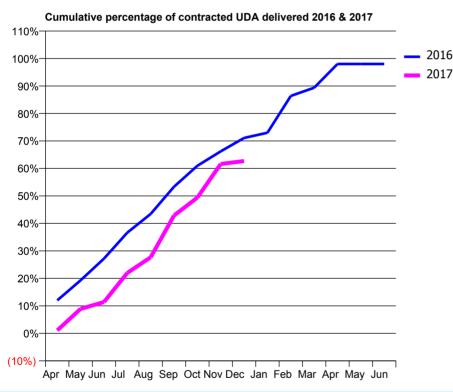
## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 203     |                               |
| Quarter ending March 2016     | 200     | <b>1</b>                      |
| Quarter ending June 2016      | 201     | $\rightarrow$                 |
| Quarter ending September 2016 | 186     | <b>→</b>                      |
| Quarter ending December 2016  | 174     | <b>→</b>                      |
| Variance since December 2015  | (14.3%) | <b>\</b>                      |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |  |
|-----------------------------------|------|------|--|--|
| Month                             | 2016 | 2017 |  |  |
| April                             | 44   | 4    |  |  |
| May                               | 71   | 33   |  |  |
| June                              | 101  | 42   |  |  |
| July                              | 136  | 81   |  |  |
| August                            | 161  | 102  |  |  |
| September                         | 197  | 159  |  |  |
| October                           | 226  | 183  |  |  |
| November                          | 245  | 228  |  |  |
| December                          | 263  | 232  |  |  |
| January                           | 270  |      |  |  |
| February                          | 320  |      |  |  |
| March                             | 331  |      |  |  |
| April                             | 363  |      |  |  |
| May                               | 363  |      |  |  |
| June                              | 363  |      |  |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 143         | 5.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 31          | 19.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 55       | 143         | 38.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 18       | 31          | 58.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 161         | 3.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 161         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 161         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



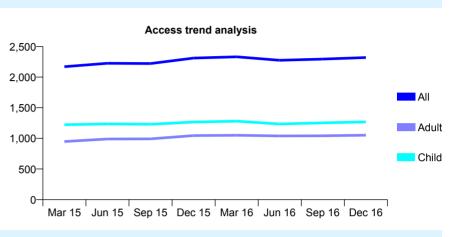
# Q68 - Vital Signs At a Glance Contract Report for 729299/0001 - December 2016

| Name or company name | MISS MB QUEENAN |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

| 16/17 Contracted general activity (UDA)     | 4,368      |
|---|------------|
| Carry forward general activity (UDA)        | -77        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £97,081.75 |

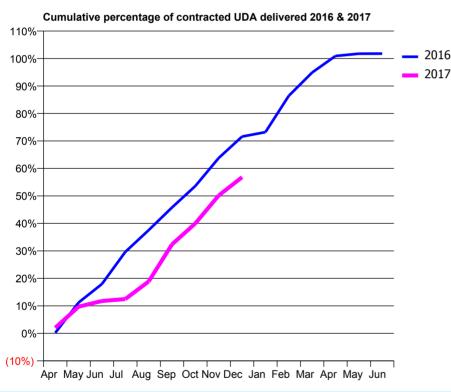
#### **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 8                     | 89           |
| May       | 491                   | 425          |
| June      | 785                   | 515          |
| July      | 1,295                 | 545          |
| August    | 1,640                 | 825          |
| September | 2,001                 | 1,414        |
| October   | 2,342                 | 1,748        |
| November  | 2,787                 | 2,191        |
| December  | 3,128                 | 2,482        |
| January   | 3,197                 |              |
| February  | 3,775                 | _            |
| March     | 4,145                 |              |
| April     | 4,408                 |              |
| May       | 4,444                 |              |
| June      | 4,445                 |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 61       | 1,074       | 5.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 63       | 721         | 8.7%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 538      | 1,074       | 50.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 331      | 721         | 45.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 71       | 1,611       | 4.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,611       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,611       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

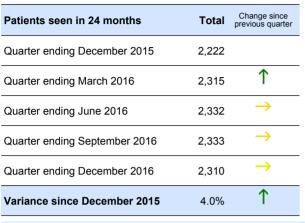


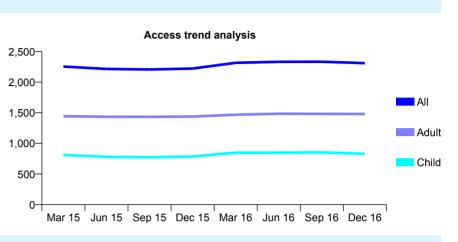
# Q68 - Vital Signs At a Glance Contract Report for 729809/0002 - December 2016

| Name or company name | MR MR SWAN   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2011   |
| Contract end date    |              |

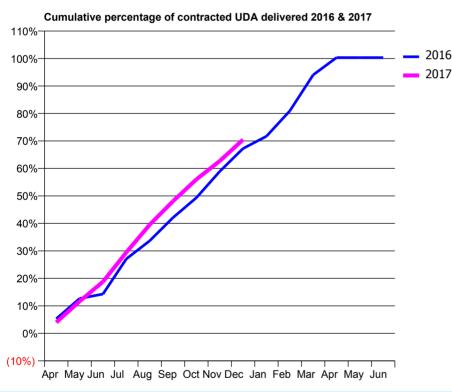
| 16/17 Contracted general activity (UDA)     | 5,300       |
|---|-------------|
| Carry forward general activity (UDA)        | -16         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £130,860.53 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 280                    | 211          |
| May       | 672                    | 618          |
| June      | 758                    | 996          |
| July      | 1,436                  | 1,562        |
| August    | 1,784                  | 2,094        |
| September | 2,232                  | 2,549        |
| October   | 2,616                  | 2,969        |
| November  | 3,122                  | 3,323        |
| December  | 3,565                  | 3,736        |
| January   | 3,800                  |              |
| February  | 4,289                  |              |
| March     | 4,983                  |              |
| April     | 5,316                  |              |
| May       | 5,316                  |              |
| June      | 5,316                  |              |
|           |                        |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 799         | 6.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 209      | 1,464       | 14.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 268      | 799         | 33.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 641      | 1,464       | 43.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 11       | 2,082       | 0.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 2,082       | 1.8%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 2,082       | 1.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |



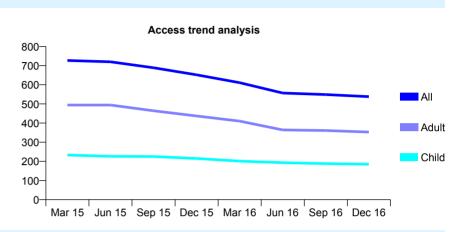
# Q68 - Vital Signs At a Glance Contract Report for 729833/0001 - December 2016

| Name or company name | MR RA LESLEY |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 800        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £17,136.13 |

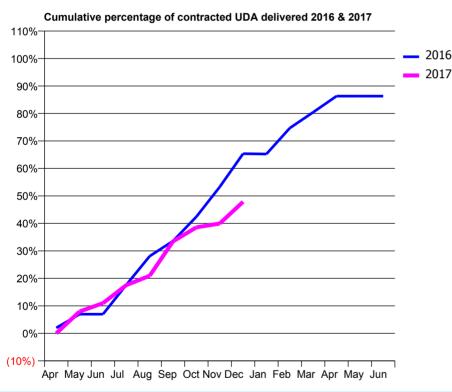
## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 652     |                               |
| Quarter ending March 2016     | 611     | <b>1</b>                      |
| Quarter ending June 2016      | 557     | <b>\</b>                      |
| Quarter ending September 2016 | 549     | <b>\</b>                      |
| Quarter ending December 2016  | 538     | <b>1</b>                      |
| Variance since December 2015  | (17.5%) | <b>1</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 16                       | 0         |
| May       | 56                       | 64        |
| June      | 56                       | 88        |
| July      | 141                      | 140       |
| August    | 225                      | 168       |
| September | 269                      | 268       |
| October   | 339                      | 309       |
| November  | 426                      | 320       |
| December  | 523                      | 383       |
| January   | 522                      |           |
| February  | 597                      |           |
| March     | 643                      |           |
| April     | 690                      |           |
| May       | 690                      |           |
| June      | 690                      |           |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 211         | 3.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 20       | 269         | 7.4%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 136      | 211         | 64.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 94       | 269         | 34.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 15       | 269         | 5.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 269         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 269         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |



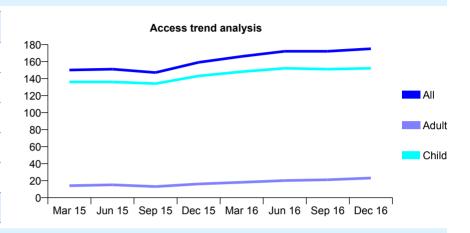
# Q68 - Vital Signs At a Glance Contract Report for 730920/0001 - December 2016

| Name or company name | MR GA HILL   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 539        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £13,281.04 |

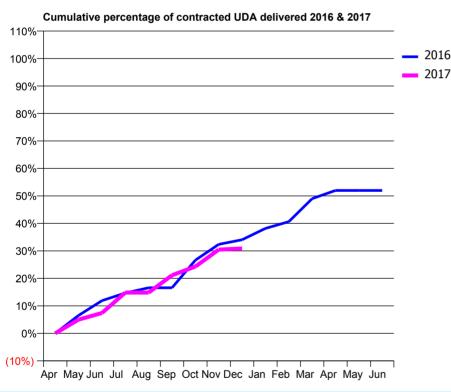
## **ACCESS\***

| Patients seen in 24 months Total |       | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending December 2015     | 159   |                               |
| Quarter ending March 2016        | 166   | 1                             |
| Quarter ending June 2016         | 172   | <b>1</b>                      |
| Quarter ending September 2016    | 172   | $\rightarrow$                 |
| Quarter ending December 2016     | 175   | $\rightarrow$                 |
| Variance since December 2015     | 10.1% | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 0                        | 0         |
| May       | 35                       | 27        |
| June      | 64                       | 40        |
| July      | 79                       | 80        |
| August    | 89                       | 80        |
| September | 89                       | 114       |
| October   | 144                      | 131       |
| November  | 175                      | 164       |
| December  | 184                      | 166       |
| January   | 206                      |           |
| February  | 219                      |           |
| March     | 264                      |           |
| April     | 280                      |           |
| May       | 280                      |           |
| June      | 280                      |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 113         | 1.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 4           | 0.0%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 70       | 113         | 61.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 4           | 25.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 105         | 1.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 105         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 105         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

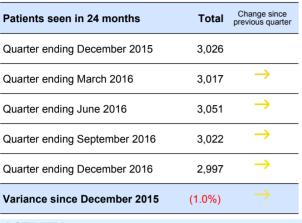


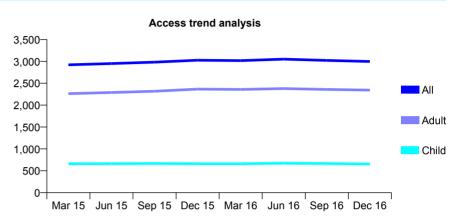
# Q68 - Vital Signs At a Glance Contract Report for 732303/0001 - December 2016

| Name or company name | MR TM GLYNN  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 31/08/2011   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 7,554       |
|---|-------------|
| Carry forward general activity (UDA)        | -5          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £178,113.28 |

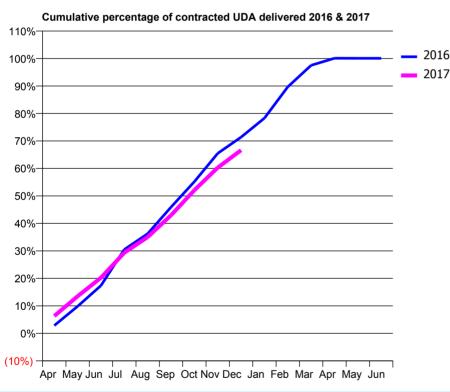
#### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |
|-----------------------------------|-------|-------|--|
| Month                             | 2016  | 2017  |  |
| April                             | 215   | 476   |  |
| May                               | 743   | 1,020 |  |
| June                              | 1,313 | 1,530 |  |
| July                              | 2,305 | 2,218 |  |
| August                            | 2,739 | 2,646 |  |
| September                         | 3,468 | 3,246 |  |
| October                           | 4,169 | 3,934 |  |
| November                          | 4,946 | 4,554 |  |
| December                          | 5,393 | 5,035 |  |
| January                           | 5,915 |       |  |
| February                          | 6,775 |       |  |
| March                             | 7,367 |       |  |
| April                             | 7,561 |       |  |
| May                               | 7,559 |       |  |
| June                              | 7,559 |       |  |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 606         | 2.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 186      | 2,063       | 9.0%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 303      | 606         | 50.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,026    | 2,063       | 49.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 120      | 2,572       | 4.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 2,572       | 0.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 2,572       | 0.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



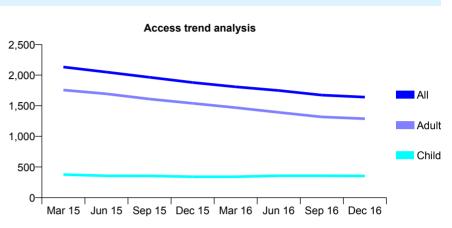
# Q68 - Vital Signs At a Glance Contract Report for 739758/0002 - December 2016

| Name or company name | MISS JM PASCOE |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/12/2012     |
| Contract end date    |                |

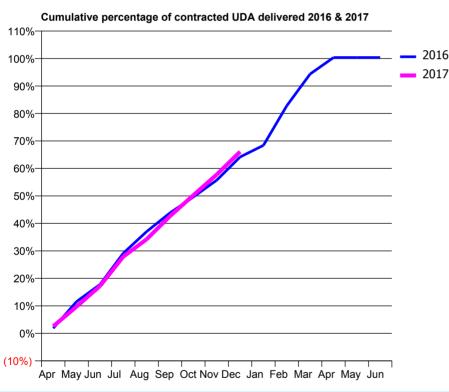
| 16/17 Contracted general activity (UDA)     | 4,950       |
|---|-------------|
| Carry forward general activity (UDA)        | -16         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £119,160.32 |

## **ACCESS\***





## **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 92                     | 128         |
| May       | 574                    | 482         |
| June      | 880                    | 853         |
| July      | 1,444                  | 1,381       |
| August    | 1,833                  | 1,696       |
| September | 2,170                  | 2,111       |
| October   | 2,456                  | 2,488       |
| November  | 2,759                  | 2,860       |
| December  | 3,177                  | 3,272       |
| January   | 3,385                  |             |
| February  | 4,099                  | _           |
| March     | 4,670                  |             |
| April     | 4,966                  |             |
| May       | 4,966                  |             |
| June      | 4,966                  |             |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 366         | 7.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 214      | 1,408       | 15.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 187      | 366         | 51.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 812      | 1,408       | 57.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 63       | 1,660       | 3.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 1,660       | 1.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 40       | 1,660       | 2.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



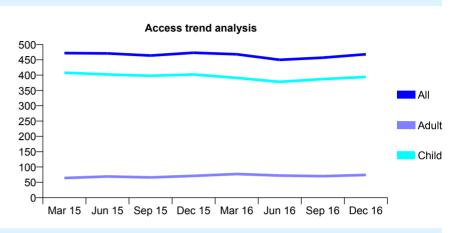
# Q68 - Vital Signs At a Glance Contract Report for 739987/0001 - December 2016

| Name or company name | MR PJ ELLIS  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

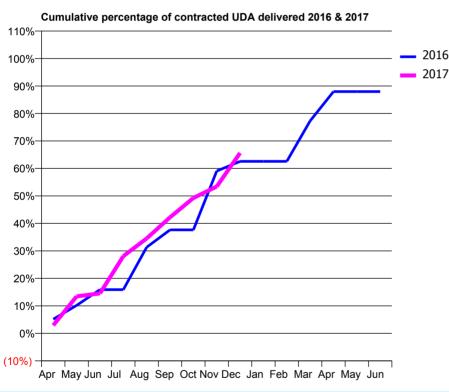
| 16/17 Contracted general activity (UDA)     | 750        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16,665.70 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 473    |                               |
| Quarter ending March 2016     | 468    | <b>1</b>                      |
| Quarter ending June 2016      | 450    | <b>→</b>                      |
| Quarter ending September 2016 | 457    | $\rightarrow$                 |
| Quarter ending December 2016  | 468    | <b>1</b>                      |
| Variance since December 2015  | (1.1%) | <b>\</b>                      |



## **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 44                        | 22       |
| May       | 87                        | 101      |
| June      | 136                       | 109      |
| July      | 136                       | 211      |
| August    | 268                       | 259      |
| September | 322                       | 317      |
| October   | 322                       | 369      |
| November  | 505                       | 401      |
| December  | 535                       | 492      |
| January   | 535                       |          |
| February  | 535                       |          |
| March     | 661                       |          |
| April     | 752                       |          |
| May       | 752                       |          |
| June      | 752                       |          |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 414         | 5.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 22          | 0.0%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 263      | 414         | 63.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 13       | 22          | 59.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 16       | 374         | 4.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 374         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 374         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

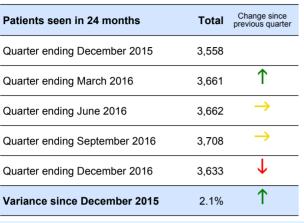


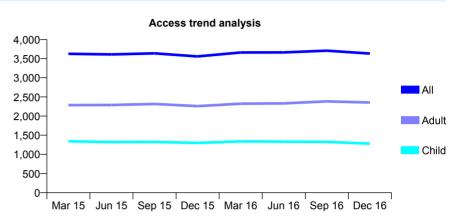
# Q68 - Vital Signs At a Glance Contract Report for 740217/0001 - December 2016

| Name or company name | MR PC JENKINSON |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    | _               |

| 16/17 Contracted general activity (UDA)     | 7,817       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £211,260.20 |

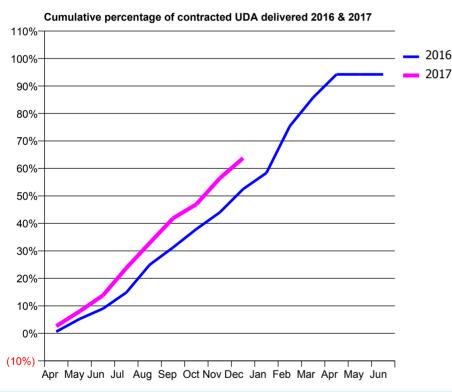
#### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Acti | vity (UDA)  |
|-------------------------|---|
| 2016                    | 2017  |
| 48                      | 207   |
| 411                     | 627   |
| 702                     | 1,079   |
| 1,161                   | 1,859   |
| 1,951                   | 2,569   |
| 2,443                   | 3,270   |
| 2,965                   | 3,671   |
| 3,439                   | 4,410   |
| 4,101                   | 4,985   |
| 4,564                   |   |
| 5,892                   |   |
| 6,707                   |   |
| 7,365                   |   |
| 7,365                   |   |
| 7,365                   |   |
|                         | 2016  48  411  702  1,161  1,951  2,443  2,965  3,439  4,101  4,564  5,892  6,707  7,365  7,365 |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 118      | 1,399       | 8.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 419      | 2,248       | 18.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 852      | 1,399       | 60.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 989      | 2,248       | 44.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 245      | 2,546       | 9.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 2,546       | 0.9%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 2,546       | 0.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



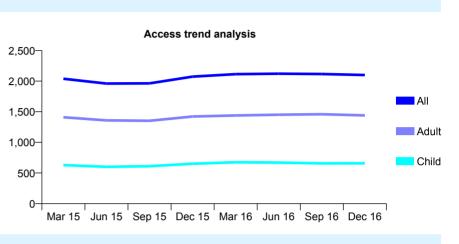
# Q68 - Vital Signs At a Glance Contract Report for 741736/0001 - December 2016

| Name or company name | MR C NIGRELLI |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    | _             |

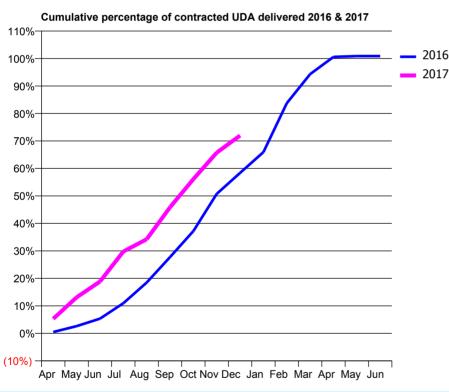
| 16/17 Contracted general activity (UDA)     | 5,167       |
|---|-------------|
| Carry forward general activity (UDA)        | -45         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £139,500.05 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 25                      | 274        |
| May       | 136                     | 677        |
| June      | 276                     | 974        |
| July      | 566                     | 1,538      |
| August    | 954                     | 1,770      |
| September | 1,434                   | 2,370      |
| October   | 1,923                   | 2,899      |
| November  | 2,623                   | 3,397      |
| December  | 3,016                   | 3,718      |
| January   | 3,408                   |            |
| February  | 4,327                   | _          |
| March     | 4,873                   |            |
| April     | 5,197                   |            |
| May       | 5,212                   |            |
| June      | 5,212                   |            |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 767         | 4.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 125      | 1,373       | 9.1%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 500      | 767         | 65.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 750      | 1,373       | 54.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 86       | 2,018       | 4.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 2,018       | 0.9%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,018       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 89.3% | 88.8%  | 88.8%   |



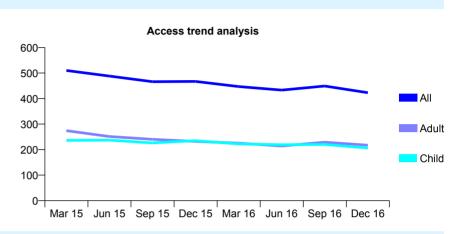
# Q68 - Vital Signs At a Glance Contract Report for 742430/0002 - December 2016

| Name or company name | Alpha Dental Care |
|----------------------|-------------------|
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 04/07/2011        |
| Contract end date    | _                 |

| 16/17 Contracted general activity (UDA)     | 1,500      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £32,541.43 |

## **ACCESS\***

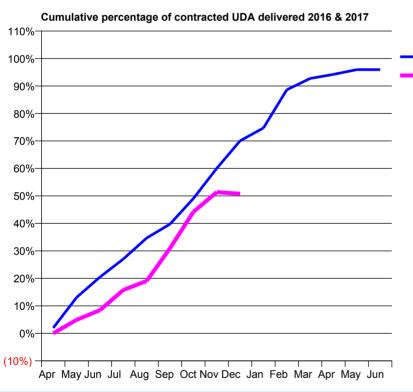
| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 467    |                               |
| Quarter ending March 2016     | 447    | 1                             |
| Quarter ending June 2016      | 433    | <b>1</b>                      |
| Quarter ending September 2016 | 449    | <b>1</b>                      |
| Quarter ending December 2016  | 423    | <b>↓</b>                      |
| Variance since December 2015  | (9.4%) | 1                             |



2016

2017

## **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 30                      | 0          |
| May       | 196                     | 74         |
| June      | 307                     | 126        |
| July      | 406                     | 237        |
| August    | 520                     | 286        |
| September | 596                     | 465        |
| October   | 736                     | 663        |
| November  | 900                     | 770        |
| December  | 1,051                   | 762        |
| January   | 1,121                   |            |
| February  | 1,329                   |            |
| March     | 1,391                   |            |
| April     | 1,413                   |            |
| May       | 1,439                   |            |
| June      | 1,439                   |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 164         | 9.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 19       | 142         | 13.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 91       | 164         | 55.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 59       | 142         | 41.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 19       | 275         | 6.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 275         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 275         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



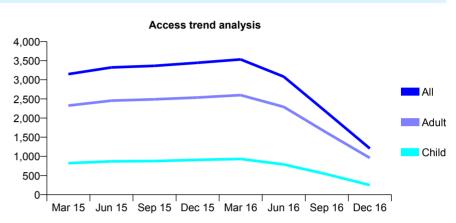
# Q68 - Vital Signs At a Glance Contract Report for 743011/0003 - December 2016

| Name or company name | MR H AMIR GOUNEHZADEH ALAS |
|----------------------|----------------------------|
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/02/2014                 |
| Contract end date    | 31/05/2016                 |

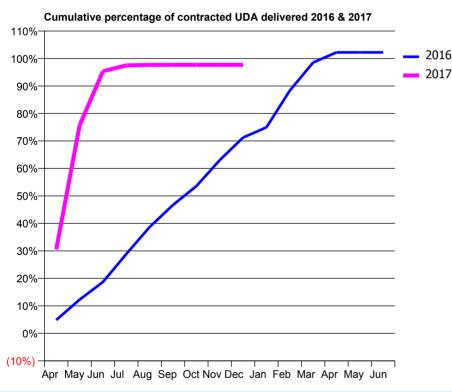
| 16/17 Contracted general activity (UDA)     | 2,229      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £56,494.82 |

## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 3,445   |                               |
| Quarter ending March 2016     | 3,532   | 1                             |
| Quarter ending June 2016      | 3,082   | <b>\</b>                      |
| Quarter ending September 2016 | 2,149   | <b>\</b>                      |
| Quarter ending December 2016  | 1,205   | <b>\</b>                      |
| Variance since December 2015  | (65.0%) | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 651                    | 681         |
| May       | 1,642                  | 1,687       |
| June      | 2,501                  | 2,126       |
| July      | 3,863                  | 2,173       |
| August    | 5,174                  | 2,176       |
| September | 6,247                  | 2,177       |
| October   | 7,162                  | 2,177       |
| November  | 8,430                  | 2,177       |
| December  | 9,526                  | 2,177       |
| January   | 10,022                 |             |
| February  | 11,808                 |             |
| March     | 13,175                 |             |
| April     | 13,668                 |             |
| May       | 13,668                 |             |
| June      | 13,669                 |             |
|           |                        |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 25       | 268         | 9.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 165      | 727         | 22.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 180      | 268         | 67.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 385      | 727         | 53.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 86       | 816         | 10.5%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 816         | 0.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 816         | 3.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



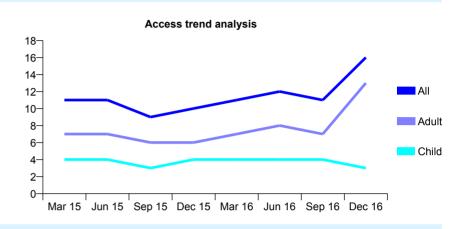
# Q68 - Vital Signs At a Glance Contract Report for 745022/0003 - December 2016

| Name or company name | MR NH DOUGLAS |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    | _             |

| 16/17 Contracted general activity (UDA)     | 40        |
|---|-----------|
| Carry forward general activity (UDA)        | -1        |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £1,123.26 |

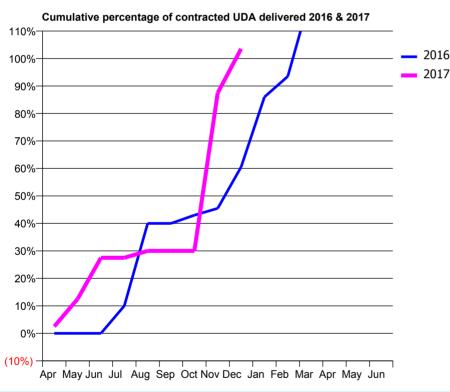
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 10    |                               |
| Quarter ending March 2016     | 11    | <b>1</b>                      |
| Quarter ending June 2016      | 12    | 1                             |
| Quarter ending September 2016 | 11    | <b>↓</b>                      |
| Quarter ending December 2016  | 16    | <b>1</b>                      |
| Variance since December 2015  | 60.0% | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activi | ity (UDA) |
|-----------|---------------------------|-----------|
| Month     | 2016                      | 2017      |
| April     | 0                         | 1         |
| May       | 0                         | 5         |
| June      | 0                         | 11        |
| July      | 4                         | 11        |
| August    | 16                        | 12        |
| September | 16                        | 12        |
| October   | 17                        | 12        |
| November  | 18                        | 35        |
| December  | 24                        | 41        |
| January   | 34                        |           |
| February  | 37                        | _         |
| March     | 49                        |           |
| April     | 51                        |           |
| May       | 51                        |           |
| June      | 51                        |           |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 3           | 0.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 15          | 26.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3        | 3           | 100.0%   | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4        | 15          | 26.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 15          | 13.3%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 15          | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 15          | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



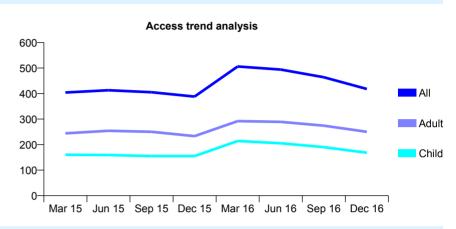
# Q68 - Vital Signs At a Glance Contract Report for 745197/0001 - December 2016

| Name or company name | MR MA LUNN   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

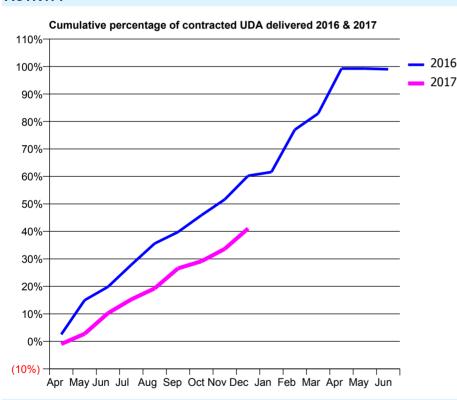
| 16/17 Contracted general activity (UDA)     | 1,330      |
|---|------------|
| Carry forward general activity (UDA)        | 13         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £34,819.19 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |  |  |
|-------------------------------|-------|-------------------------------|--|--|
| Quarter ending December 2015  | 388   |                               |  |  |
| Quarter ending March 2016     | 506   | 1                             |  |  |
| Quarter ending June 2016      | 494   | <b>↓</b>                      |  |  |
| Quarter ending September 2016 | 464   | <b>1</b>                      |  |  |
| Quarter ending December 2016  | 418   | <b>1</b>                      |  |  |
| Variance since December 2015  | 7.7%  | 1                             |  |  |



## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |      |  |  |
|-----------------------------------|-------|------|--|--|
| Month                             | 2016  | 2017 |  |  |
| April                             | 34    | -13  |  |  |
| May                               | 199   | 37   |  |  |
| June                              | 264   | 136  |  |  |
| July                              | 371   | 203  |  |  |
| August                            | 474   | 256  |  |  |
| September                         | 529   | 353  |  |  |
| October                           | 610   | 388  |  |  |
| November                          | 687   | 447  |  |  |
| December                          | 801   | 546  |  |  |
| January                           | 819   |      |  |  |
| February                          | 1,024 |      |  |  |
| March                             | 1,102 |      |  |  |
| April                             | 1,320 |      |  |  |
| May                               | 1,320 |      |  |  |
| June                              | 1,317 |      |  |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 232         | 3.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 30       | 245         | 12.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 97       | 232         | 41.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 92       | 245         | 37.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 25       | 337         | 7.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 337         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 337         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



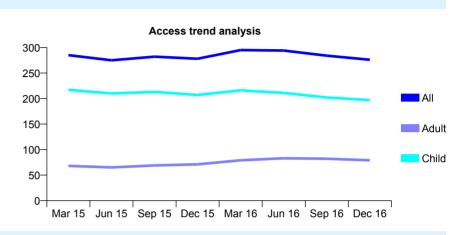
# Q68 - Vital Signs At a Glance Contract Report for 745480/0001 - December 2016

| Name or company name | MR GH BURGESS |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    | _             |

| 16/17 Contracted general activity (UDA)     | 450       |
|---|-----------|
| Carry forward general activity (UDA)        | -9        |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,770.98 |

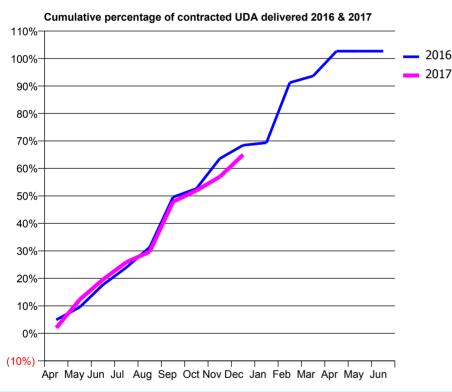
### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 278    |                               |
| Quarter ending March 2016     | 295    | 1                             |
| Quarter ending June 2016      | 294    | $\rightarrow$                 |
| Quarter ending September 2016 | 284    | <b>1</b>                      |
| Quarter ending December 2016  | 276    | 1                             |
| Variance since December 2015  | (0.7%) | $\rightarrow$                 |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 22                       | 9         |
| May       | 43                       | 55        |
| June      | 80                       | 88        |
| July      | 108                      | 117       |
| August    | 141                      | 134       |
| September | 223                      | 215       |
| October   | 237                      | 234       |
| November  | 286                      | 256       |
| December  | 308                      | 292       |
| January   | 312                      |           |
| February  | 410                      | _         |
| March     | 421                      |           |
| April     | 462                      |           |
| May       | 462                      |           |
| June      | 462                      |           |

### **QUALITY**

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 189         | 4.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 57          | 7.0%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 74       | 189         | 39.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5        | 57          | 8.8%     | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 12       | 216         | 5.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 216         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 216         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

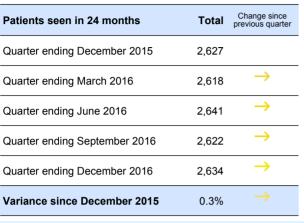


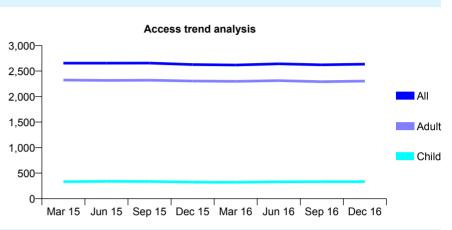
## Q68 - Vital Signs At a Glance Contract Report for 748943/0001 - December 2016

| Name or company name | MR JD BRODERICK         |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

| 16/17 Contracted general activity (UDA)     | 9,070       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 336         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £229,874.55 |

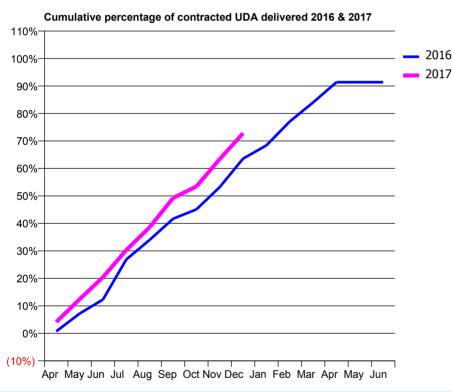
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 66                       | 373       |
| May       | 652                      | 1,127     |
| June      | 1,117                    | 1,854     |
| July      | 2,441                    | 2,750     |
| August    | 3,085                    | 3,502     |
| September | 3,780                    | 4,466     |
| October   | 4,091                    | 4,847     |
| November  | 4,827                    | 5,750     |
| December  | 5,765                    | 6,601     |
| January   | 6,204                    |           |
| February  | 6,992                    | _         |
| March     | 7,622                    |           |
| April     | 8,287                    |           |
| May       | 8,287                    |           |
| June      | 8,287                    |           |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 371         | 6.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 348      | 2,647       | 13.1%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 191      | 371         | 51.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,487    | 2,647       | 56.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 161      | 2,745       | 5.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 2,745       | 0.8%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 80       | 2,745       | 2.9%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



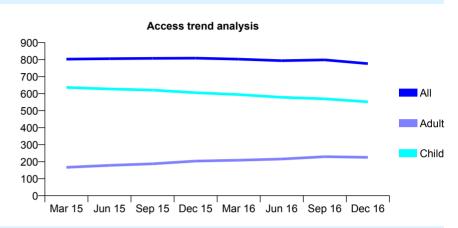
# Q68 - Vital Signs At a Glance Contract Report for 748978/0001 - December 2016

| Name or company name | MISS EH BLIGNAUT |
|----------------------|------------------|
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    | _                |

| 16/17 Contracted general activity (UDA)     | 1,733      |
|---|------------|
| Carry forward general activity (UDA)        | 58         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £68.979.74 |

### **ACCESS\***

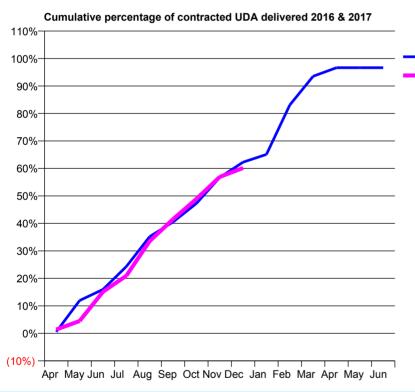
| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 808    |                               |
| Quarter ending March 2016     | 802    | $\rightarrow$                 |
| Quarter ending June 2016      | 793    | <b>1</b>                      |
| Quarter ending September 2016 | 798    | $\rightarrow$                 |
| Quarter ending December 2016  | 776    | <b>→</b>                      |
| Variance since December 2015  | (4.0%) | 1                             |



2016

2017

### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 10                    | 24           |
| May       | 207                   | 78           |
| June      | 277                   | 262          |
| July      | 421                   | 363          |
| August    | 610                   | 582          |
| September | 702                   | 720          |
| October   | 819                   | 848          |
| November  | 983                   | 987          |
| December  | 1,079                 | 1,043        |
| January   | 1,128                 |              |
| February  | 1,440                 |              |
| March     | 1,621                 |              |
| April     | 1,675                 |              |
| May       | 1,675                 |              |
| June      | 1,675                 |              |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 614         | 8.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 92          | 5.4%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 355      | 614         | 57.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 54       | 92          | 58.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 666         | 0.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 666         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 666         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



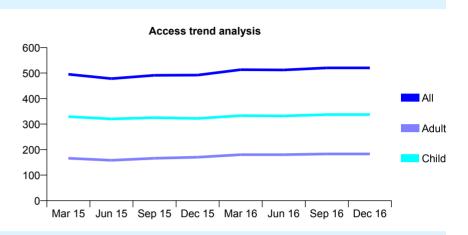
# Q68 - Vital Signs At a Glance Contract Report for 751987/0001 - December 2016

| Name or company name | MR DS RAJU   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/08/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 1,680      |
|---|------------|
| Carry forward general activity (UDA)        | 15         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £37,943.51 |

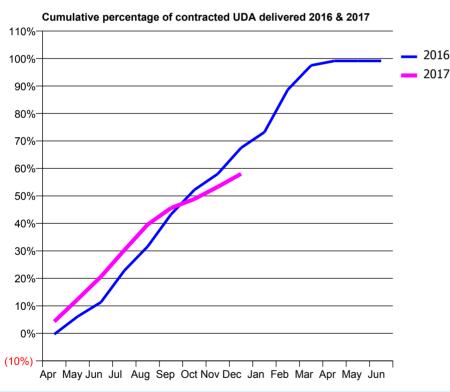
### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 492   |                               |
| Quarter ending March 2016     | 513   | 1                             |
| Quarter ending June 2016      | 512   | $\rightarrow$                 |
| Quarter ending September 2016 | 520   | $\rightarrow$                 |
| Quarter ending December 2016  | 520   | $\rightarrow$                 |
| Variance since December 2015  | 5.7%  | 1                             |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | -6                        | 72       |
| May       | 103                       | 208      |
| June      | 191                       | 347      |
| July      | 383                       | 508      |
| August    | 531                       | 665      |
| September | 727                       | 766      |
| October   | 877                       | 821      |
| November  | 974                       | 895      |
| December  | 1,134                     | 975      |
| January   | 1,230                     |          |
| February  | 1,489                     |          |
| March     | 1,638                     |          |
| April     | 1,665                     |          |
| May       | 1,665                     |          |
| June      | 1,665                     |          |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 90       | 474         | 19.0%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 40       | 213         | 18.8%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 305      | 474         | 64.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 136      | 213         | 63.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 30       | 668         | 4.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 668         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 668         | 0.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



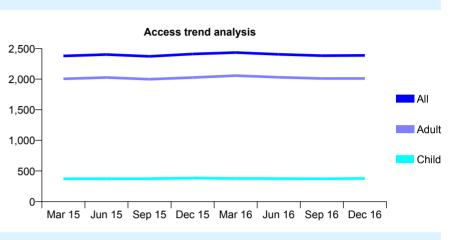
## Q68 - Vital Signs At a Glance Contract Report for 754358/0001 - December 2016

| Name or company name | MR TE CRONIN |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 9,110       |
|---|-------------|
| Carry forward general activity (UDA)        | 241         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £218,234.64 |

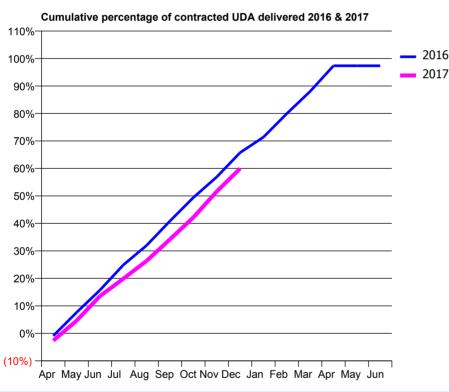
### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | -82                      | -241       |
| May       | 695                      | 421        |
| June      | 1,435                    | 1,235      |
| July      | 2,266                    | 1,811      |
| August    | 2,916                    | 2,404      |
| September | 3,726                    | 3,118      |
| October   | 4,503                    | 3,843      |
| November  | 5,182                    | 4,702      |
| December  | 5,989                    | 5,461      |
| January   | 6,503                    |            |
| February  | 7,283                    | _          |
| March     | 8,018                    |            |
| April     | 8,869                    |            |
| May       | 8,869                    |            |
| June      | 8,869                    |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 369         | 2.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 278      | 2,376       | 11.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 221      | 369         | 59.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,453    | 2,376       | 61.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 115      | 2,409       | 4.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 2,409       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 32       | 2,409       | 1.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 10          | 100.0%   | 89.3% | 88.8%  | 88.8%   |



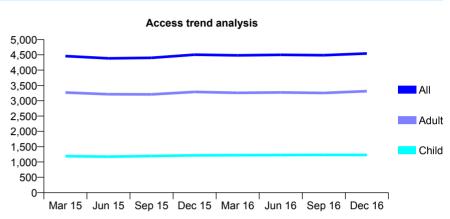
# Q68 - Vital Signs At a Glance Contract Report for 755389/0001 - December 2016

| Name or company name | MR SD KELL   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/08/2007   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 12,216      |
|---|-------------|
| Carry forward general activity (UDA)        | 252         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £288,046.85 |

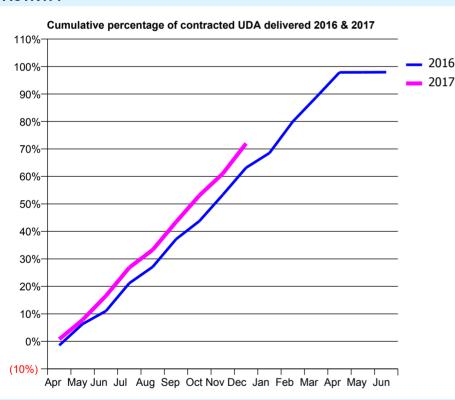
### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 4,504 |                               |
| Quarter ending March 2016     | 4,482 | $\rightarrow$                 |
| Quarter ending June 2016      | 4,500 | $\rightarrow$                 |
| Quarter ending September 2016 | 4,487 | $\rightarrow$                 |
| Quarter ending December 2016  | 4,543 | $\rightarrow$                 |
| Variance since December 2015  | 0.9%  | $\rightarrow$                 |



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | -179                    | 96          |
| May       | 772                     | 957         |
| June      | 1,350                   | 2,025       |
| July      | 2,585                   | 3,280       |
| August    | 3,309                   | 4,066       |
| September | 4,539                   | 5,304       |
| October   | 5,346                   | 6,486       |
| November  | 6,513                   | 7,454       |
| December  | 7,719                   | 8,793       |
| January   | 8,370                   |             |
| February  | 9,765                   |             |
| March     | 10,849                  |             |
| April     | 11,954                  |             |
| May       | 11,957                  |             |
| June      | 11,964                  |             |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 119      | 1,546       | 7.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 622      | 4,034       | 15.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,058    | 1,546       | 68.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,446    | 4,034       | 60.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 236      | 4,353       | 5.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 4,353       | 0.9%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 4,353       | 0.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 89.3% | 88.8%  | 88.8%   |



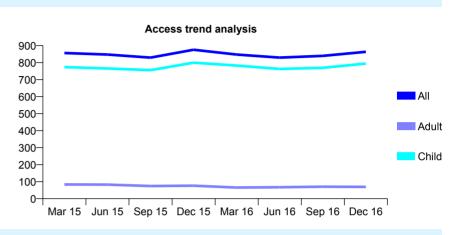
# Q68 - Vital Signs At a Glance Contract Report for 762113/0001 - December 2016

| Name or company name | MR M SABAH   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 2,397      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £50,182.64 |

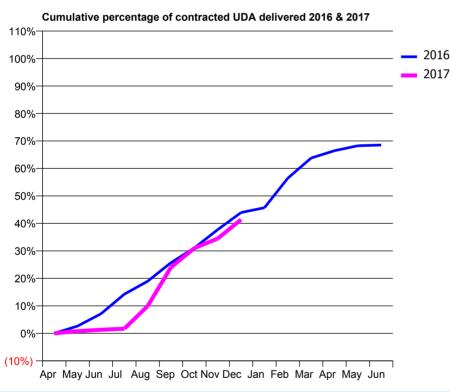
### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 875    |                               |
| Quarter ending March 2016     | 847    | <b>1</b>                      |
| Quarter ending June 2016      | 829    | <b>→</b>                      |
| Quarter ending September 2016 | 839    | $\rightarrow$                 |
| Quarter ending December 2016  | 863    | <b>1</b>                      |
| Variance since December 2015  | (1.4%) | <b>\</b>                      |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 0                      | 0            |
| May       | 64                     | 19           |
| June      | 171                    | 31           |
| July      | 342                    | 40           |
| August    | 454                    | 238          |
| September | 617                    | 577          |
| October   | 745                    | 743          |
| November  | 905                    | 827          |
| December  | 1,054                  | 993          |
| January   | 1,096                  |              |
| February  | 1,353                  | _            |
| March     | 1,529                  |              |
| April     | 1,593                  |              |
| May       | 1,636                  |              |
| June      | 1,642                  |              |

| Q0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 53       | 785         | 6.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 14          | 7.1%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 440      | 785         | 56.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 10       | 14          | 71.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 29       | 720         | 4.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 720         | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 720         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



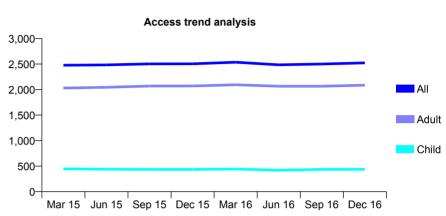
## Q68 - Vital Signs At a Glance Contract Report for 762369/0001 - December 2016

| Name or company name | MR F DIRAKVAND |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 8,356       |
|---|-------------|
| Carry forward general activity (UDA)        | -6          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £206,119.79 |

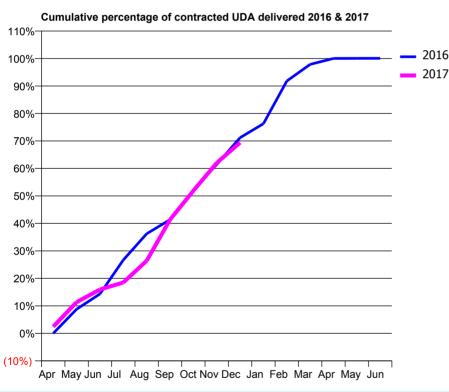
### ACCESS\*





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 0                       | 203        |
| May       | 735                     | 950        |
| June      | 1,200                   | 1,333      |
| July      | 2,232                   | 1,547      |
| August    | 3,029                   | 2,207      |
| September | 3,455                   | 3,457      |
| October   | 4,354                   | 4,335      |
| November  | 5,134                   | 5,182      |
| December  | 5,949                   | 5,797      |
| January   | 6,374                   |            |
| February  | 7,670                   | _          |
| March     | 8,177                   |            |
| April     | 8,357                   |            |
| May       | 8,358                   |            |
| June      | 8,362                   |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 407         | 4.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 201      | 2,066       | 9.7%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 232      | 407         | 57.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,204    | 2,066       | 58.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 87       | 2,387       | 3.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 2,387       | 0.9%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 2,387       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



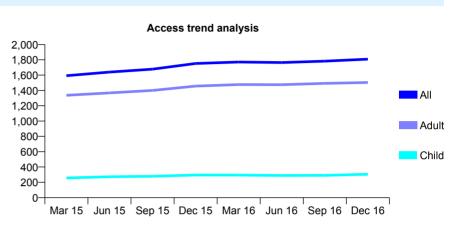
# Q68 - Vital Signs At a Glance Contract Report for 763233/0001 - December 2016

| Name or company name | MR H MOTAMEDI |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

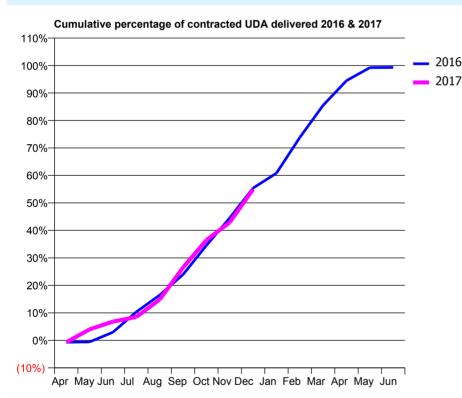
| 16/17 Contracted general activity (UDA)     | 7,159       |
|---|-------------|
| Carry forward general activity (UDA)        | 52          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £176.858.89 |

### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,752 |                               |
| Quarter ending March 2016     | 1,771 | $\rightarrow$                 |
| Quarter ending June 2016      | 1,764 | $\rightarrow$                 |
| Quarter ending September 2016 | 1,783 | $\rightarrow$                 |
| Quarter ending December 2016  | 1,809 | $\rightarrow$                 |
| Variance since December 2015  | 3.3%  | 1                             |



### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |  |  |  |  |
|-----------------------------------|--|--|--|--|
| 2016                              | 2017   |  |  |  |
| -50                               | -52  |  |  |  |
| -42                               | 287  |  |  |  |
| 212                               | 488  |  |  |  |
| 741                               | 609  |  |  |  |
| 1,180                             | 1,062  |  |  |  |
| 1,713                             | 1,897  |  |  |  |
| 2,471                             | 2,611  |  |  |  |
| 3,189                             | 3,073  |  |  |  |
| 3,967                             | 3,932  |  |  |  |
| 4,355                             |  |  |  |  |
| 5,283                             | _  |  |  |  |
| 6,122                             |  |  |  |  |
| 6,765                             |  |  |  |  |
| 7,103                             |  |  |  |  |
| 7,107                             |  |  |  |  |
|                                   | 2016  -50  -42  212  741  1,180  1,713  2,471  3,189  3,967  4,355  5,283  6,122  6,765  7,103 |  |  |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 280         | 4.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 179      | 1,486       | 12.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 135      | 280         | 48.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 779      | 1,486       | 52.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 50       | 1,530       | 3.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 1,530       | 1.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 1,530       | 0.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

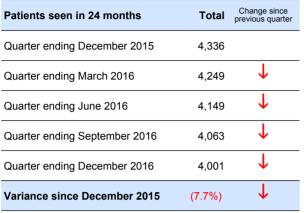


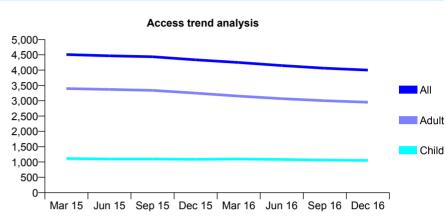
## Q68 - Vital Signs At a Glance Contract Report for 763535/0002 - December 2016

| Name or company name | MR A SAMI    |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/12/2006   |
| Contract end date    |              |

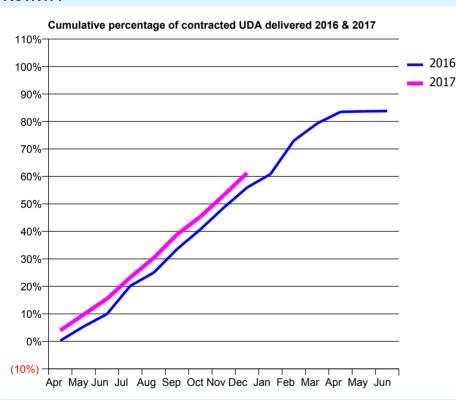
| 16/17 Contracted general activity (UDA)  Carry forward general activity (UDA) | 10,310      |
|---|-------------|
| 16/17 Contracted orthodontic activity (UOA)                                   | 0           |
| Carry forward orthodontic activity (UOA)                                      | 0           |
| Baseline contract value   | £241,692.57 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 31                      | 410        |
| May       | 649                     | 1,006      |
| June      | 1,193                   | 1,598      |
| July      | 2,423                   | 2,397      |
| August    | 2,997                   | 3,127      |
| September | 4,027                   | 4,009      |
| October   | 4,889                   | 4,678      |
| November  | 5,838                   | 5,484      |
| December  | 6,715                   | 6,315      |
| January   | 7,300                   |            |
| February  | 8,762                   |            |
| March     | 9,513                   |            |
| April     | 10,019                  |            |
| May       | 10,042                  |            |
| June      | 10,054                  |            |
|           |                         |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 50       | 859         | 5.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 364      | 2,382       | 15.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 396      | 859         | 46.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 870      | 2,382       | 36.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 361      | 2,990       | 12.1%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 2,990       | 0.8%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 57       | 2,990       | 1.9%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



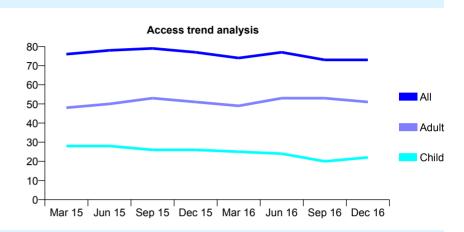
# Q68 - Vital Signs At a Glance Contract Report for 767824/0001 - December 2016

| Name or company name | MR JF JORDAAN |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 150       |
|---|-----------|
| Carry forward general activity (UDA)        | -3        |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £3.801.52 |

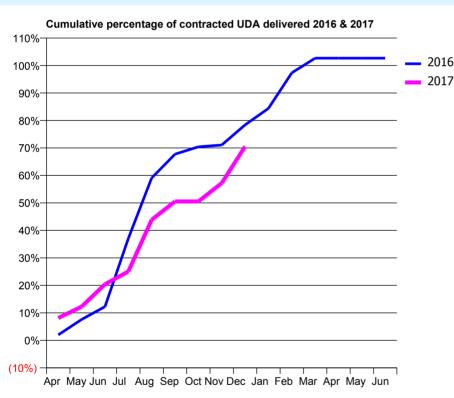
### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 77     |                               |
| Quarter ending March 2016     | 74     | <b>1</b>                      |
| Quarter ending June 2016      | 77     | <b>1</b>                      |
| Quarter ending September 2016 | 73     | <b>→</b>                      |
| Quarter ending December 2016  | 73     | $\rightarrow$                 |
| Variance since December 2015  | (5.2%) | <b>\</b>                      |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 3                         | 12       |
| May       | 11                        | 18       |
| June      | 18                        | 31       |
| July      | 56                        | 38       |
| August    | 89                        | 66       |
| September | 102                       | 76       |
| October   | 106                       | 76       |
| November  | 107                       | 86       |
| December  | 118                       | 106      |
| January   | 127                       |          |
| February  | 146                       |          |
| March     | 154                       |          |
| April     | 154                       |          |
| May       | 154                       |          |
| June      | 154                       |          |

### **QUALITY**

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 19          | 0.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 43          | 11.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4        | 19          | 21.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 21       | 43          | 48.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 62          | 6.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 62          | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 62          | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

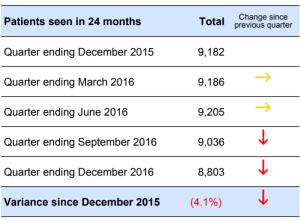


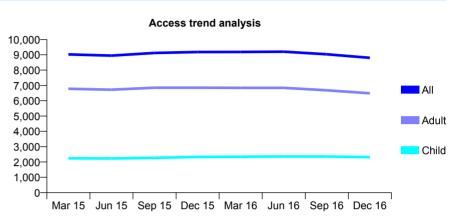
## Q68 - Vital Signs At a Glance Contract Report for 772100/0001 - December 2016

| Name or company name | MR BM SILVA  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 29,792      |
|---|-------------|
| Carry forward general activity (UDA)        | 1,400       |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £762,335.20 |

### ACCESS\*

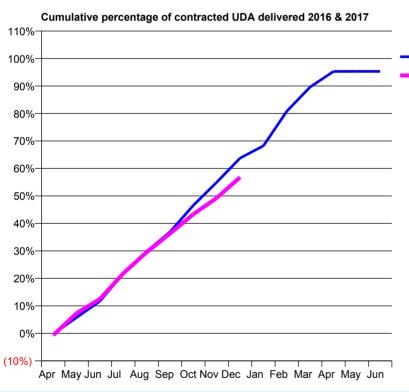




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled A | ctivity (UDA) |
|-----------|----------------------|---------------|
| Month     | 2016                 | 2017          |
| April     | -82                  | -209          |
| May       | 1,727                | 2,186         |
| June      | 3,496                | 3,725         |
| July      | 6,488                | 6,504         |
| August    | 8,880                | 8,803         |
| September | 11,003               | 10,821        |
| October   | 13,879               | 12,913        |
| November  | 16,381               | 14,682        |
| December  | 18,999               | 16,918        |
| January   | 20,326               |               |
| February  | 24,071               |               |
| March     | 26,702               |               |
| April     | 28,384               |               |
| May       | 28,393               |               |
| June      | 28,392               |               |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 187      | 2,582       | 7.2%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 832      | 6,545       | 12.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,671    | 2,582       | 64.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,956    | 6,545       | 60.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 621      | 8,449       | 7.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 44       | 8,449       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 8,449       | 0.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 13          | 92.3%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 13          | 53.8%    | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

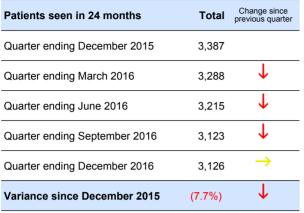


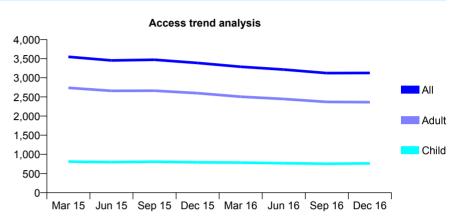
## Q68 - Vital Signs At a Glance Contract Report for 772100/0003 - December 2016

| Name or company name | MR BM SILVA  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 06/02/2012   |
| Contract end date    | _            |

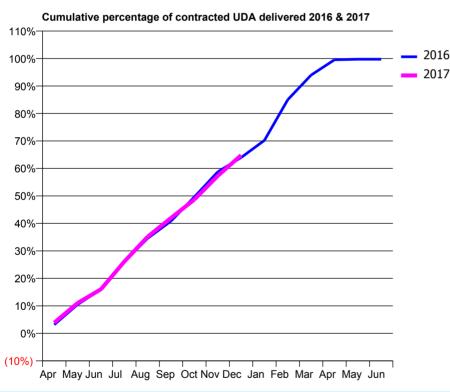
| 16/17 Contracted general activity (UDA)     | 10,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 29          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £220,322.23 |

#### **ACCESS\***





#### **ACTIVITY**



| Adjusted Scheduled Acti | ivity (UDA)  |
|-------------------------|--|
| 2016                    | 2017   |
| 316                     | 390  |
| 1,050                   | 1,102  |
| 1,601                   | 1,605  |
| 2,600                   | 2,612  |
| 3,460                   | 3,517  |
| 4,086                   | 4,199  |
| 4,965                   | 4,868  |
| 5,875                   | 5,728  |
| 6,396                   | 6,480  |
| 7,021                   |  |
| 8,501                   | _  |
| 9,397                   |  |
| 9,954                   |  |
| 9,971                   |  |
| 9,971                   |  |
|                         | 2016  316  1,050  1,601  2,600  3,460  4,086  4,965  5,875  6,396  7,021  8,501  9,397  9,954  9,971 |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 774         | 7.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 373      | 2,551       | 14.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 407      | 774         | 52.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,426    | 2,551       | 55.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 384      | 3,099       | 12.4%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 3,099       | 0.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 3,099       | 0.7%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 89.3% | 88.8%  | 88.8%   |



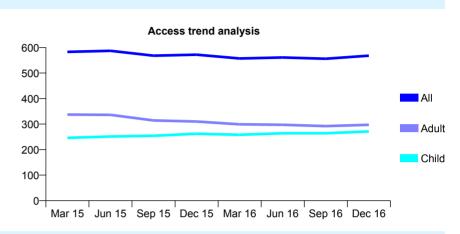
# Q68 - Vital Signs At a Glance Contract Report for 776327/0001 - December 2016

| Name or company name | MS S BARAHIMI |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/10/2012    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 1,334      |
|---|------------|
| Carry forward general activity (UDA)        | -13        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £29,644.14 |

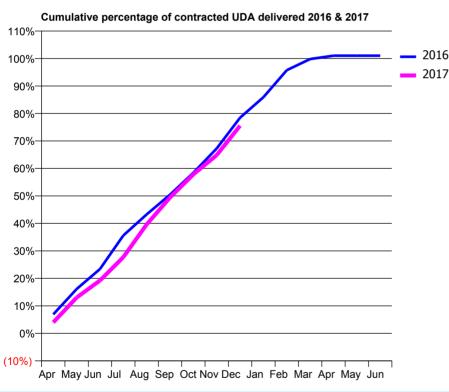
### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 572    |                               |
| Quarter ending March 2016     | 557    | <b>\</b>                      |
| Quarter ending June 2016      | 561    | $\rightarrow$                 |
| Quarter ending September 2016 | 556    | $\rightarrow$                 |
| Quarter ending December 2016  | 568    | <b>1</b>                      |
| Variance since December 2015  | (0.7%) | $\rightarrow$                 |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 92                       | 53         |
| May       | 215                      | 174        |
| June      | 312                      | 256        |
| July      | 475                      | 370        |
| August    | 577                      | 529        |
| September | 673                      | 659        |
| October   | 779                      | 772        |
| November  | 897                      | 865        |
| December  | 1,047                    | 1,008      |
| January   | 1,146                    |            |
| February  | 1,277                    |            |
| March     | 1,331                    |            |
| April     | 1,347                    |            |
| May       | 1,347                    |            |
| June      | 1,347                    |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 256         | 2.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 18       | 252         | 7.1%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 125      | 256         | 48.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 108      | 252         | 42.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 24       | 491         | 4.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 491         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 491         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



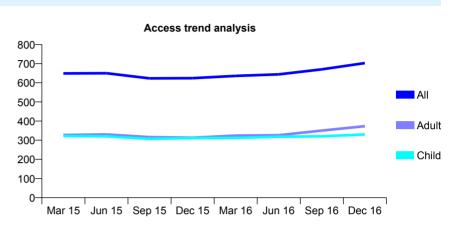
# Q68 - Vital Signs At a Glance Contract Report for 781223/0001 - December 2016

| Name or company name | MR N TSOLIS  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/09/2012   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 1,614      |
|---|------------|
| Carry forward general activity (UDA)        | -1         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £38,138.31 |

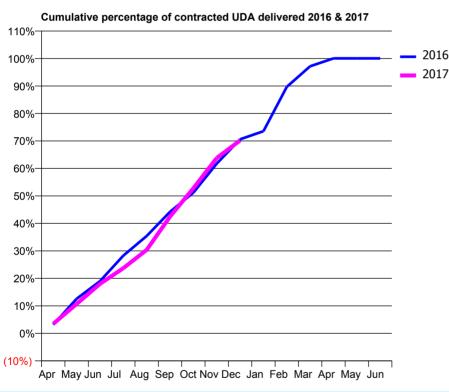
### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 624   |                               |
| Quarter ending March 2016     | 636   | $\rightarrow$                 |
| Quarter ending June 2016      | 644   | $\rightarrow$                 |
| Quarter ending September 2016 | 670   | 1                             |
| Quarter ending December 2016  | 703   | 1                             |
| Variance since December 2015  | 12.7% | <b>↑</b>                      |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activi | ity (UDA) |
|-----------|---------------------------|-----------|
| Month     | 2016                      | 2017      |
| April     | 51                        | 56        |
| May       | 203                       | 173       |
| June      | 306                       | 290       |
| July      | 457                       | 383       |
| August    | 572                       | 490       |
| September | 714                       | 686       |
| October   | 826                       | 852       |
| November  | 997                       | 1,030     |
| December  | 1,140                     | 1,133     |
| January   | 1,187                     |           |
| February  | 1,447                     |           |
| March     | 1,569                     |           |
| April     | 1,615                     |           |
| May       | 1,615                     |           |
| June      | 1,615                     |           |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 360         | 3.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 29       | 359         | 8.1%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 245      | 360         | 68.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 209      | 359         | 58.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 19       | 681         | 2.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 681         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 681         | 1.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



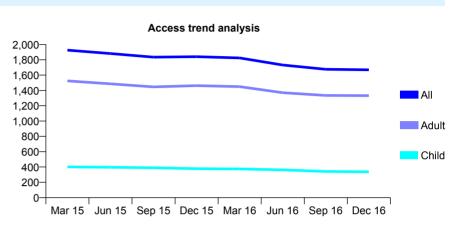
# Q68 - Vital Signs At a Glance Contract Report for 785881/0001 - December 2016

| Name or company name | MR HR FORGHANI ASHKEZARI |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/11/2010               |
| Contract end date    |                          |

| 16/17 Contracted general activity (UDA)     | 6,668       |
|---|-------------|
| Carry forward general activity (UDA)        | 76          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £167,145.96 |

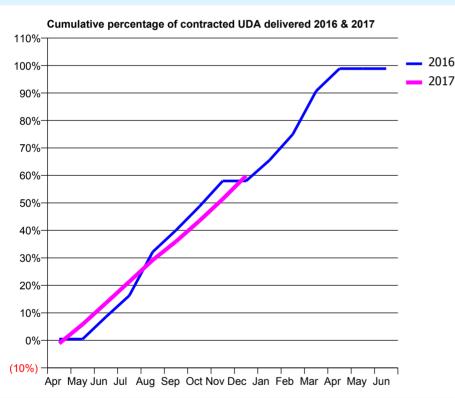
### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 1,841  |                               |
| Quarter ending March 2016     | 1,824  | $\rightarrow$                 |
| Quarter ending June 2016      | 1,732  | <b>1</b>                      |
| Quarter ending September 2016 | 1,676  | <b>↓</b>                      |
| Quarter ending December 2016  | 1,669  | $\rightarrow$                 |
| Variance since December 2015  | (9.3%) | <b>↓</b>                      |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 31                       | -76        |
| May       | 31                       | 389        |
| June      | 570                      | 905        |
| July      | 1,087                    | 1,424      |
| August    | 2,146                    | 1,948      |
| September | 2,672                    | 2,401      |
| October   | 3,247                    | 2,899      |
| November  | 3,867                    | 3,428      |
| December  | 3,867                    | 3,993      |
| January   | 4,368                    |            |
| February  | 4,999                    | _          |
| March     | 6,048                    |            |
| April     | 6,592                    |            |
| May       | 6,592                    |            |
| June      | 6,592                    |            |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 34       | 390         | 8.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 207      | 1,516       | 13.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 253      | 390         | 64.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 971      | 1,516       | 64.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 78       | 1,685       | 4.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,685       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 50       | 1,685       | 3.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |



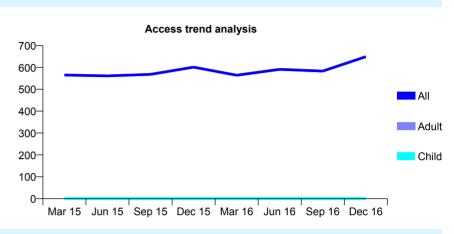
# Q68 - Vital Signs At a Glance Contract Report for 804037/0002 - December 2016

| Name or company name | MR WM HOULDEN |
|----------------------|---------------|
| Contract type name   | PDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    | 31/03/2017    |

| 16/17 Contracted general activity (UDA)     | 2,800      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £91,249.91 |

### **ACCESS\***

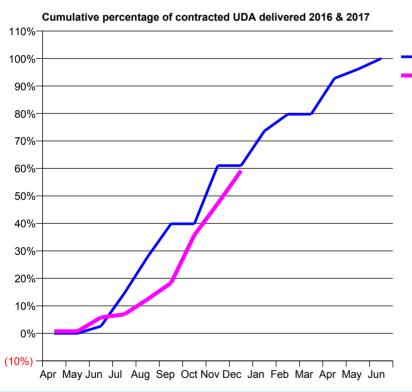
| Patients seen in 24 months    |      | Change since previous quarter |
|-------------------------------|------|-------------------------------|
| Quarter ending December 2015  | 601  |                               |
| Quarter ending March 2016     | 564  | 1                             |
| Quarter ending June 2016      | 591  | <b>1</b>                      |
| Quarter ending September 2016 | 583  | <b>→</b>                      |
| Quarter ending December 2016  | 649  | <b>1</b>                      |
| Variance since December 2015  | 8.0% | 1                             |



2016

2017

### **ACTIVITY**



| Adjusted Scheduled Activity (UDA |       |       |  |
|----------------------------------|-------|-------|--|
| Month                            | 2016  | 2017  |  |
| April                            | 0     | 21    |  |
| May                              | 0     | 21    |  |
| June                             | 73    | 163   |  |
| July                             | 408   | 194   |  |
| August                           | 780   | 348   |  |
| September                        | 1,116 | 513   |  |
| October                          | 1,116 | 1,001 |  |
| November                         | 1,708 | 1,322 |  |
| December                         | 1,708 | 1,657 |  |
| January                          | 2,062 |       |  |
| February                         | 2,232 |       |  |
| March                            | 2,232 |       |  |
| April                            | 2,598 |       |  |
| May                              | 2,690 |       |  |
| June                             | 2,800 |       |  |

| G0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 79       | 521         | 15.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 85       | 521         | 16.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 34       | 381         | 8.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 381         | 0.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 381         | 0.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



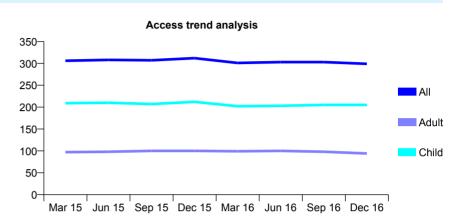
# Q68 - Vital Signs At a Glance Contract Report for 807710/0001 - December 2016

| Name or company name | MR PL DUKOFF-GORDON |
|----------------------|---------------------|
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2006          |
| Contract end date    |                     |

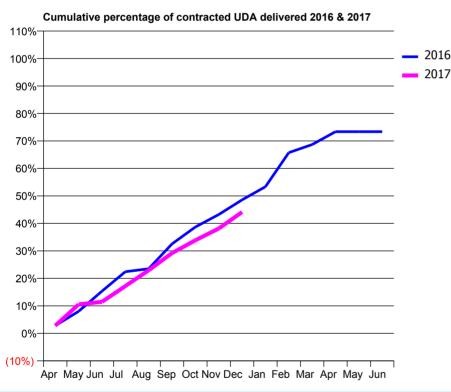
| 16/17 Contracted general activity (UDA)     | 750        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16,888.49 |

### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 312    |                               |
| Quarter ending March 2016     | 301    | 1                             |
| Quarter ending June 2016      | 303    | $\rightarrow$                 |
| Quarter ending September 2016 | 303    | $\rightarrow$                 |
| Quarter ending December 2016  | 299    | <b>1</b>                      |
| Variance since December 2015  | (4.2%) | 1                             |



### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |  |
|-----------------------------------|------|------|--|--|
| Month                             | 2016 | 2017 |  |  |
| April                             | 21   | 21   |  |  |
| May                               | 60   | 79   |  |  |
| June                              | 115  | 86   |  |  |
| July                              | 168  | 129  |  |  |
| August                            | 176  | 172  |  |  |
| September                         | 244  | 219  |  |  |
| October                           | 290  | 254  |  |  |
| November                          | 324  | 286  |  |  |
| December                          | 364  | 331  |  |  |
| January                           | 400  |      |  |  |
| February                          | 493  | _    |  |  |
| March                             | 515  |      |  |  |
| April                             | 550  |      |  |  |
| May                               | 550  |      |  |  |
| June                              | 550  |      |  |  |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 224         | 2.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 74          | 5.4%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 159      | 224         | 71.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 46       | 74          | 62.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 273         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 273         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 273         | 0.7%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



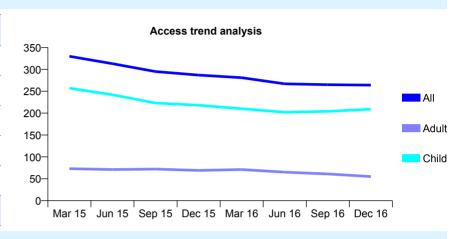
# Q68 - Vital Signs At a Glance Contract Report for 810010/0001 - December 2016

| Name or company name | MR RN HARDING |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 1,000      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £23,397.70 |

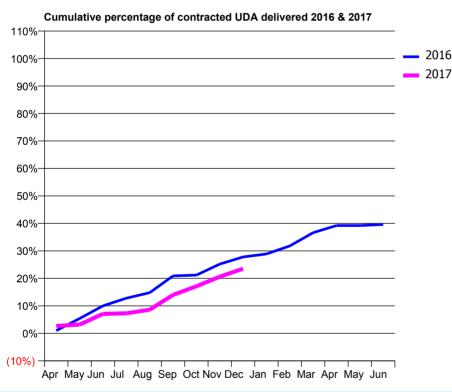
### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 287    |                               |
| Quarter ending March 2016     | 281    | <b>1</b>                      |
| Quarter ending June 2016      | 267    | 1                             |
| Quarter ending September 2016 | 265    | $\rightarrow$                 |
| Quarter ending December 2016  | 264    | $\rightarrow$                 |
| Variance since December 2015  | (8.0%) | Ţ                             |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activity | y (UDA) |
|-----------|-----------------------------|---------|
| Month     | 2016                        | 2017    |
| April     | 10                          | 27      |
| May       | 54                          | 32      |
| June      | 100                         | 71      |
| July      | 128                         | 73      |
| August    | 148                         | 86      |
| September | 209                         | 140     |
| October   | 212                         | 171     |
| November  | 252                         | 206     |
| December  | 278                         | 235     |
| January   | 289                         |         |
| February  | 318                         |         |
| March     | 366                         |         |
| April     | 392                         |         |
| May       | 392                         |         |
| June      | 396                         |         |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 191         | 4.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 15          | 6.7%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 102      | 191         | 53.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 15          | 20.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 184         | 0.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 184         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 184         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |



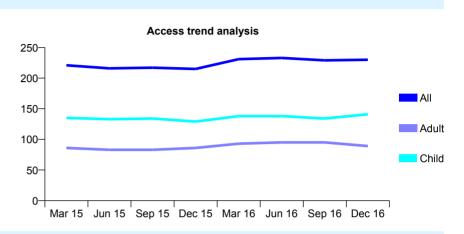
# Q68 - Vital Signs At a Glance Contract Report for 811157/0001 - December 2016

| Name or company name | MISS DE ALLEN |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 500        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,668.65 |

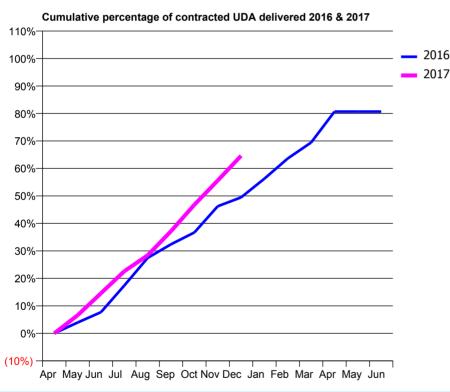
### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 215   |                               |
| Quarter ending March 2016     | 231   | 1                             |
| Quarter ending June 2016      | 233   | $\rightarrow$                 |
| Quarter ending September 2016 | 229   | <b>→</b>                      |
| Quarter ending December 2016  | 230   | $\rightarrow$                 |
| Variance since December 2015  | 7.0%  | 1                             |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activit | y (UDA) |
|-----------|----------------------------|---------|
| Month     | 2016                       | 2017    |
| April     | 0                          | 0       |
| May       | 23                         | 33      |
| June      | 45                         | 73      |
| July      | 102                        | 113     |
| August    | 161                        | 142     |
| September | 190                        | 186     |
| October   | 215                        | 234     |
| November  | 271                        | 278     |
| December  | 290                        | 323     |
| January   | 330                        |         |
| February  | 374                        |         |
| March     | 408                        |         |
| April     | 474                        |         |
| May       | 474                        |         |
| June      | 474                        |         |

| QOALII I  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 162         | 4.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 63          | 9.5%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 113      | 162         | 69.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 34       | 63          | 54.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 192         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 192         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 192         | 0.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

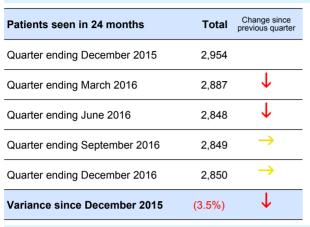


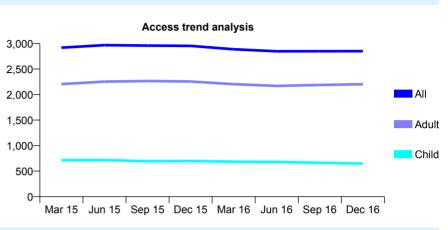
## Q68 - Vital Signs At a Glance Contract Report for 812471/0001 - December 2016

| Name or company name | MR ND THORPE-BEESTON |
|----------------------|----------------------|
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2006           |
| Contract end date    |                      |

| 16/17 Contracted general activity (UDA)     | 8,238       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £192,473.05 |

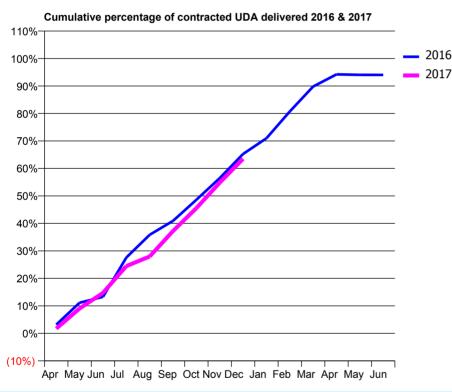
### **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 260                     | 143        |
| May       | 918                     | 747        |
| June      | 1,095                   | 1,213      |
| July      | 2,271                   | 2,015      |
| August    | 2,954                   | 2,305      |
| September | 3,372                   | 3,068      |
| October   | 4,003                   | 3,753      |
| November  | 4,653                   | 4,517      |
| December  | 5,378                   | 5,231      |
| January   | 5,847                   |            |
| February  | 6,649                   | _          |
| March     | 7,398                   |            |
| April     | 7,762                   |            |
| May       | 7,748                   |            |
| June      | 7,745                   |            |

| 12.4%                 |
|-----------------------|
|                       |
| 40.00/                |
| 16.6%                 |
| 57.5%                 |
| 50.4%                 |
| 9.1%                  |
| 0.8%                  |
| 1.3%                  |
| 92.7%                 |
| 88.8%                 |
| %<br>%<br>%<br>%<br>% |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



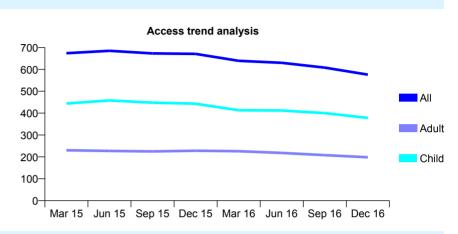
# Q68 - Vital Signs At a Glance Contract Report for 812838/0001 - December 2016

| Name or company name | MR HD PHILLIPS |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 1,242      |
|---|------------|
| Carry forward general activity (UDA)        | -25        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £27,599.73 |

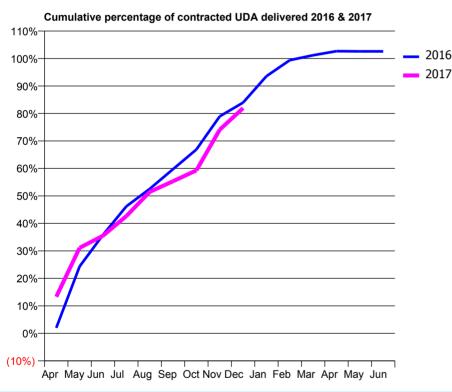
### **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 671     |                               |
| Quarter ending March 2016     | 639     | <b>1</b>                      |
| Quarter ending June 2016      | 630     | <b>→</b>                      |
| Quarter ending September 2016 | 608     | <b>→</b>                      |
| Quarter ending December 2016  | 576     | <b>→</b>                      |
| Variance since December 2015  | (14.2%) | 1                             |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 25                       | 165       |
| May       | 302                      | 386       |
| June      | 445                      | 441       |
| July      | 574                      | 530       |
| August    | 653                      | 639       |
| September | 742                      | 687       |
| October   | 831                      | 736       |
| November  | 981                      | 920       |
| December  | 1,043                    | 1,018     |
| January   | 1,162                    |           |
| February  | 1,234                    | _         |
| March     | 1,257                    |           |
| April     | 1,275                    |           |
| May       | 1,274                    |           |
| June      | 1,274                    |           |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 512         | 7.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 23       | 178         | 12.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 315      | 512         | 61.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 101      | 178         | 56.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 19       | 677         | 2.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 677         | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 677         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



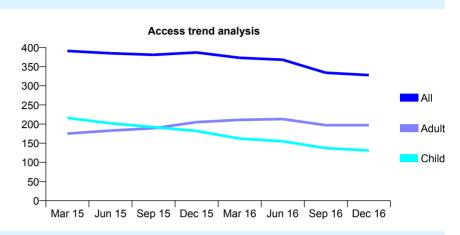
# Q68 - Vital Signs At a Glance Contract Report for 812889/0001 - December 2016

| Name or company name | MR D PATTINSON |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

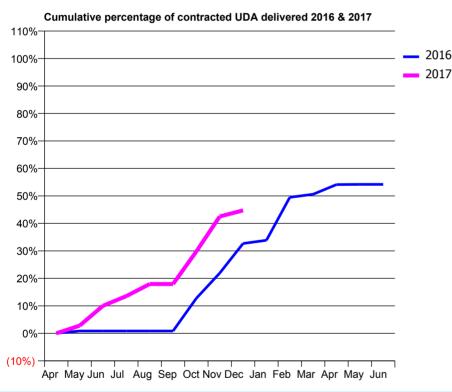
| 16/17 Contracted general activity (UDA)     | 900        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £20,003.11 |

### **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 387     |                               |
| Quarter ending March 2016     | 373     | <b>1</b>                      |
| Quarter ending June 2016      | 368     | <b>\</b>                      |
| Quarter ending September 2016 | 334     | <b>\</b>                      |
| Quarter ending December 2016  | 328     | <b>\</b>                      |
| Variance since December 2015  | (15.2%) | <b>\</b>                      |



### **ACTIVITY**



|           | Adjusted Scheduled | Activity (UDA) |
|-----------|--------------------|----------------|
| Month     | 2016               | 2017           |
| April     | 1                  | 0              |
| May       | 12                 | 25             |
| June      | 12                 | 90             |
| July      | 12                 | 122            |
| August    | 12                 | 162            |
| September | 12                 | 162            |
| October   | 179                | 268            |
| November  | 307                | 383            |
| December  | 458                | 403            |
| January   | 474                |                |
| February  | 693                |                |
| March     | 709                |                |
| April     | 758                |                |
| May       | 759                |                |
| June      | 759                |                |

| 40.12.1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 137         | 10.2%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 20       | 153         | 13.1%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 69       | 137         | 50.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 88       | 153         | 57.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 43       | 254         | 16.9%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 254         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 254         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |



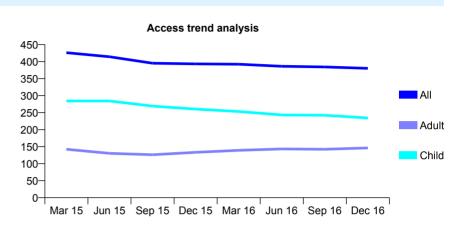
# Q68 - Vital Signs At a Glance Contract Report for 817376/0001 - December 2016

| Name or company name | MR JP HYDER  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 690        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16,538.57 |

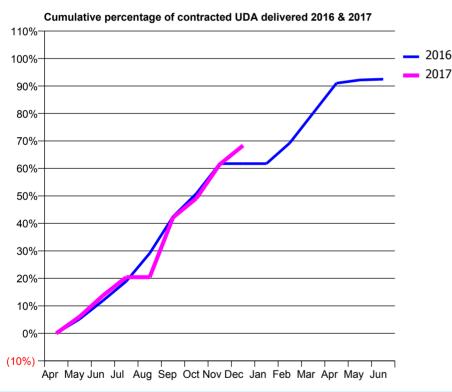
### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 393    |                               |
| Quarter ending March 2016     | 392    | $\rightarrow$                 |
| Quarter ending June 2016      | 386    | <b>→</b>                      |
| Quarter ending September 2016 | 384    | $\rightarrow$                 |
| Quarter ending December 2016  | 380    | <b>→</b>                      |
| Variance since December 2015  | (3.3%) | <b>1</b>                      |



2016

### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |
|-----------------------------------|------|------|--|
| Month                             | 2016 | 2017 |  |
| April                             | 0    | 0    |  |
| May                               | 36   | 42   |  |
| June                              | 82   | 95   |  |
| July                              | 131  | 141  |  |
| August                            | 201  | 141  |  |
| September                         | 293  | 291  |  |
| October                           | 351  | 339  |  |
| November                          | 426  | 424  |  |
| December                          | 426  | 472  |  |
| January                           | 426  |      |  |
| February                          | 478  |      |  |
| March                             | 553  |      |  |
| April                             | 628  |      |  |
| May                               | 636  |      |  |
| June                              | 638  |      |  |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 295         | 4.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 15       | 115         | 13.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 181      | 295         | 61.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 70       | 115         | 60.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 352         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 352         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 352         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |



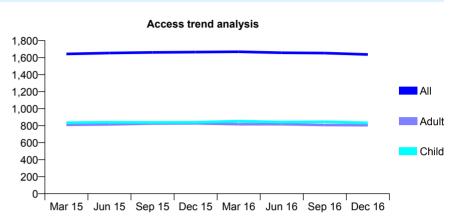
# Q68 - Vital Signs At a Glance Contract Report for 817546/0001 - December 2016

| Name or company name | MR JS SANDHU |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 4,750       |
|---|-------------|
| Carry forward general activity (UDA)        | 48          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £118,792.58 |

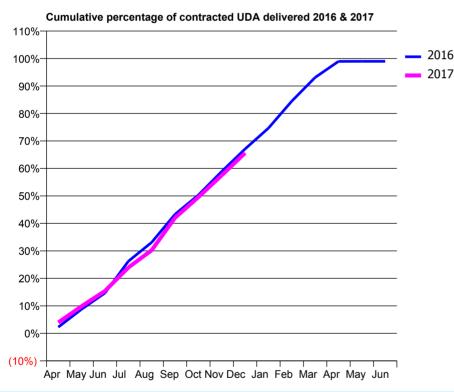
### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 1,664  |                               |
| Quarter ending March 2016     | 1,668  | $\rightarrow$                 |
| Quarter ending June 2016      | 1,656  | $\rightarrow$                 |
| Quarter ending September 2016 | 1,652  | $\rightarrow$                 |
| Quarter ending December 2016  | 1,636  | $\rightarrow$                 |
| Variance since December 2015  | (1.7%) | <b>↓</b>                      |



2016

### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |
|-----------------------------------|-------|-------|--|
| Month                             | 2016  | 2017  |  |
| April                             | 107   | 188   |  |
| May                               | 418   | 468   |  |
| June                              | 696   | 733   |  |
| July                              | 1,246 | 1,137 |  |
| August                            | 1,573 | 1,436 |  |
| September                         | 2,058 | 1,997 |  |
| October                           | 2,390 | 2,354 |  |
| November                          | 2,798 | 2,731 |  |
| December                          | 3,186 | 3,117 |  |
| January                           | 3,546 |       |  |
| February                          | 4,013 | _     |  |
| March                             | 4,422 |       |  |
| April                             | 4,700 |       |  |
| May                               | 4,702 |       |  |
| June                              | 4,702 |       |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 90       | 1,114       | 8.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 95       | 892         | 10.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 788      | 1,114       | 70.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 620      | 892         | 69.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 47       | 1,869       | 2.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 1,869       | 0.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,869       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

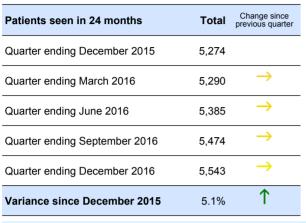


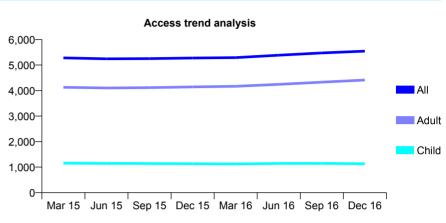
## Q68 - Vital Signs At a Glance Contract Report for 817783/0001 - December 2016

| Name or company name | Horton Dental Practice Partnership |
|----------------------|------------------------------------|
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/04/2006                         |
| Contract end date    |                                    |

| 16/17 Contracted general activity (UDA)     | 19,470      |
|---|-------------|
| Carry forward general activity (UDA)        | 84          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £572,505.73 |

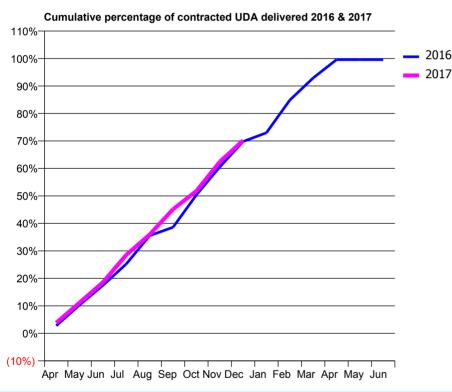
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 539                   | 750           |
| May       | 2,017                 | 2,179         |
| June      | 3,399                 | 3,623         |
| July      | 4,919                 | 5,562         |
| August    | 6,923                 | 7,005         |
| September | 7,515                 | 8,790         |
| October   | 9,808                 | 10,084        |
| November  | 11,784                | 12,148        |
| December  | 13,588                | 13,667        |
| January   | 14,210                |               |
| February  | 16,522                |               |
| March     | 18,091                |               |
| April     | 19,389                |               |
| May       | 19,386                |               |
| June      | 19,386                |               |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 100      | 1,586       | 6.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 941      | 6,054       | 15.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,120    | 1,586       | 70.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,095    | 6,054       | 67.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 517      | 7,081       | 7.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 7,081       | 0.6%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 7,081       | 0.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



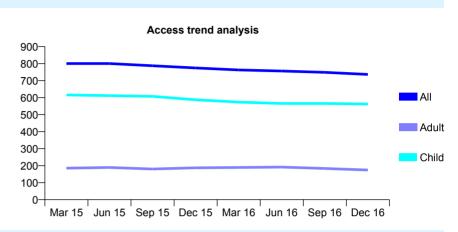
# Q68 - Vital Signs At a Glance Contract Report for 817910/0001 - December 2016

| Name or company name | MR GD LOADER |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

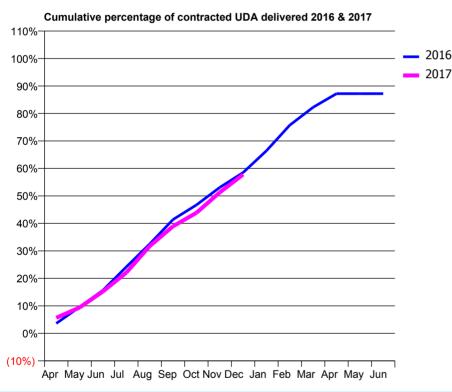
| 16/17 Contracted general activity (UDA)     | 1,520      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £35,016.37 |

### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 774    |                               |
| Quarter ending March 2016     | 762    | <b>1</b>                      |
| Quarter ending June 2016      | 756    | $\rightarrow$                 |
| Quarter ending September 2016 | 748    | <b>→</b>                      |
| Quarter ending December 2016  | 736    | <b>↓</b>                      |
| Variance since December 2015  | (4.9%) | <b>\</b>                      |



### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 55                       | 86         |
| May       | 145                      | 143        |
| June      | 238                      | 232        |
| July      | 367                      | 336        |
| August    | 494                      | 482        |
| September | 630                      | 592        |
| October   | 710                      | 666        |
| November  | 807                      | 779        |
| December  | 889                      | 879        |
| January   | 1,010                    |            |
| February  | 1,151                    | _          |
| March     | 1,250                    |            |
| April     | 1,325                    |            |
| May       | 1,325                    |            |
| June      | 1,325                    |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 38       | 674         | 5.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 108         | 0.9%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 436      | 674         | 64.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 60       | 108         | 55.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 726         | 1.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 726         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 726         | 0.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |



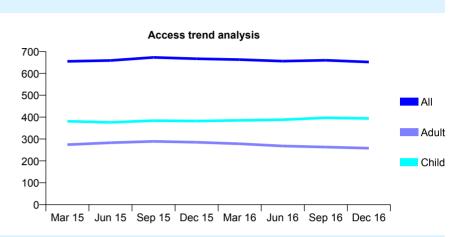
# Q68 - Vital Signs At a Glance Contract Report for 819158/0001 - December 2016

| Name or company name | MRS NJ GRAINGE |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    | _              |

| 16/17 Contracted general activity (UDA)     | 1,450      |
|---|------------|
| Carry forward general activity (UDA)        | -15        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £29,949.31 |

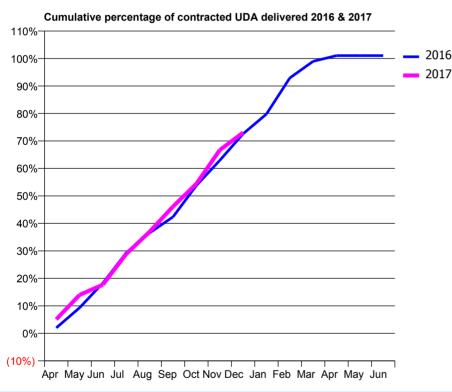
### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 667    |                               |
| Quarter ending March 2016     | 663    | $\rightarrow$                 |
| Quarter ending June 2016      | 656    | <b>1</b>                      |
| Quarter ending September 2016 | 660    | $\rightarrow$                 |
| Quarter ending December 2016  | 652    | <b>1</b>                      |
| Variance since December 2015  | (2.2%) | <b>\</b>                      |



2016

### **ACTIVITY**



|           | Adjusted Scheduled | Activity (UDA) |
|-----------|--------------------|----------------|
| Month     | 2016               | 2017           |
| April     | 29                 | 74             |
| May       | 135                | 203            |
| June      | 266                | 257            |
| July      | 426                | 419            |
| August    | 530                | 537            |
| September | 615                | 669            |
| October   | 780                | 789            |
| November  | 912                | 967            |
| December  | 1,053              | 1,059          |
| January   | 1,157              |                |
| February  | 1,347              |                |
| March     | 1,435              |                |
| April     | 1,465              |                |
| May       | 1,465              |                |
| June      | 1,465              |                |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 481         | 3.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 27       | 218         | 12.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 326      | 481         | 67.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 123      | 218         | 56.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 11       | 681         | 1.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 681         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 681         | 0.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

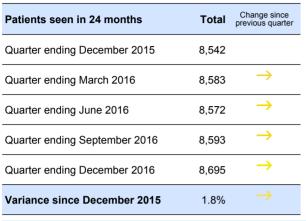


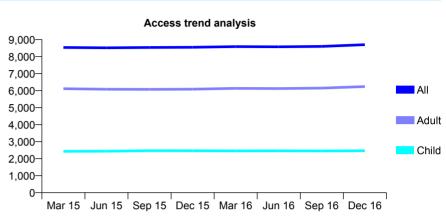
## Q68 - Vital Signs At a Glance Contract Report for 819492/0001 - December 2016

| Name or company name | MISS KT TANNA |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 20,150      |
|---|-------------|
| Carry forward general activity (UDA)        | 108         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £580,318.14 |

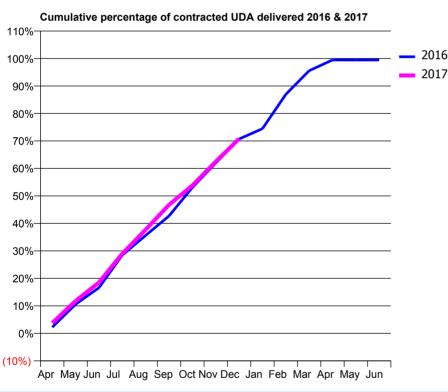
### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ad | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 453                   | 754          |
| May       | 2,133                 | 2,379        |
| June      | 3,345                 | 3,734        |
| July      | 5,738                 | 5,847        |
| August    | 7,182                 | 7,606        |
| September | 8,610                 | 9,425        |
| October   | 10,697                | 10,843       |
| November  | 12,483                | 12,588       |
| December  | 14,248                | 14,265       |
| January   | 15,003                |              |
| February  | 17,519                | _            |
| March     | 19,252                |              |
| April     | 20,040                |              |
| May       | 20,038                |              |
| June      | 20,042                |              |

| <b>40</b> /12/17  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 161      | 2,806       | 5.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 826      | 6,407       | 12.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,873    | 2,806       | 66.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,456    | 6,407       | 53.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 942      | 8,791       | 10.7%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 8,791       | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 8,791       | 0.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



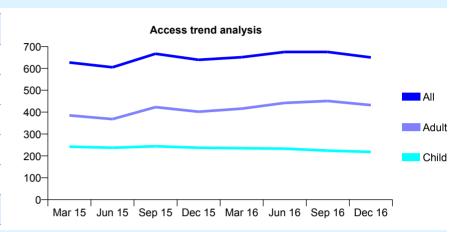
# Q68 - Vital Signs At a Glance Contract Report for 819921/0001 - December 2016

| Name or company name | MR R PICKERING |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 1,000      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £23,216.23 |

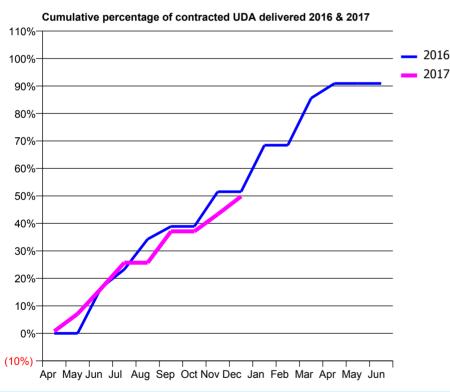
### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 639   |                               |
| Quarter ending March 2016     | 651   | $\rightarrow$                 |
| Quarter ending June 2016      | 675   | 1                             |
| Quarter ending September 2016 | 675   | $\rightarrow$                 |
| Quarter ending December 2016  | 650   | 1                             |
| Variance since December 2015  | 1.7%  | $\rightarrow$                 |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 0                        | 8         |
| May       | 0                        | 71        |
| June      | 165                      | 162       |
| July      | 233                      | 257       |
| August    | 343                      | 257       |
| September | 389                      | 371       |
| October   | 389                      | 371       |
| November  | 515                      | 433       |
| December  | 515                      | 498       |
| January   | 684                      |           |
| February  | 684                      |           |
| March     | 856                      |           |
| April     | 909                      |           |
| May       | 909                      |           |
| June      | 909                      |           |
|           |                          |           |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 218         | 4.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 42       | 374         | 11.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 139      | 218         | 63.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 151      | 374         | 40.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 25       | 323         | 7.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 323         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 323         | 0.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



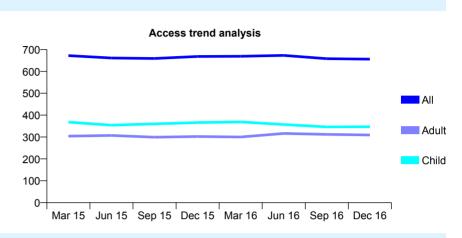
# Q68 - Vital Signs At a Glance Contract Report for 820938/0001 - December 2016

| Name or company name | MISS VJ MOON |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 2,200      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £54,216.47 |

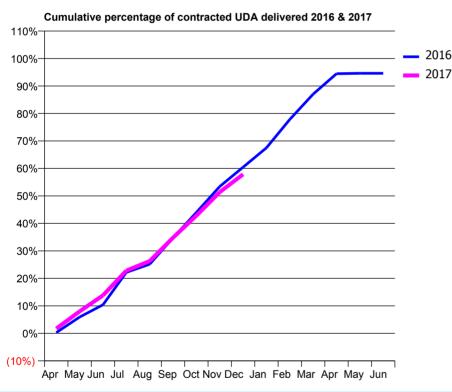
### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 668    |                               |
| Quarter ending March 2016     | 669    | $\rightarrow$                 |
| Quarter ending June 2016      | 673    | $\rightarrow$                 |
| Quarter ending September 2016 | 658    | <b>1</b>                      |
| Quarter ending December 2016  | 656    | $\rightarrow$                 |
| Variance since December 2015  | (1.8%) | <b>\</b>                      |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 6                       | 38         |
| May       | 130                     | 176        |
| June      | 229                     | 304        |
| July      | 488                     | 502        |
| August    | 554                     | 578        |
| September | 764                     | 766        |
| October   | 968                     | 942        |
| November  | 1,175                   | 1,131      |
| December  | 1,330                   | 1,273      |
| January   | 1,485                   |            |
| February  | 1,712                   |            |
| March     | 1,915                   |            |
| April     | 2,078                   |            |
| May       | 2,081                   |            |
| June      | 2,081                   |            |

| 4071-77   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 460         | 7.2%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 40       | 329         | 12.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 330      | 460         | 71.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 218      | 329         | 66.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 34       | 698         | 4.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 698         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 698         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

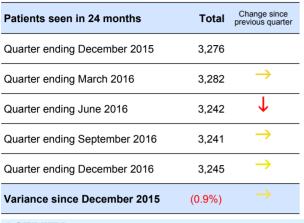


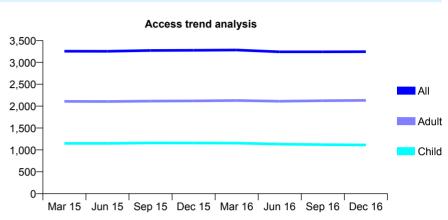
## Q68 - Vital Signs At a Glance Contract Report for 822221/0001 - December 2016

| Name or company name | MRS NE VADASZ |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 9,130       |
|---|-------------|
| Carry forward general activity (UDA)        | 31          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £237,656.92 |

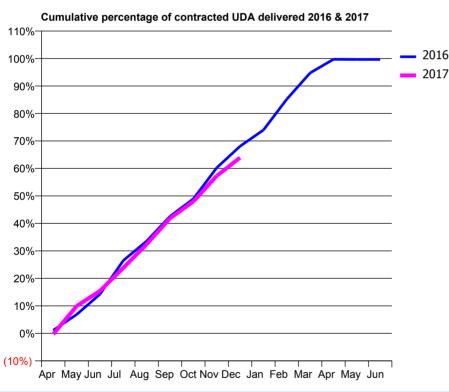
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 103                      | -31       |
| May       | 627                      | 905       |
| June      | 1,300                    | 1,411     |
| July      | 2,420                    | 2,175     |
| August    | 3,065                    | 2,961     |
| September | 3,888                    | 3,824     |
| October   | 4,467                    | 4,380     |
| November  | 5,501                    | 5,229     |
| December  | 6,215                    | 5,836     |
| January   | 6,755                    |           |
| February  | 7,778                    |           |
| March     | 8,651                    |           |
| April     | 9,103                    |           |
| May       | 9,099                    |           |
| June      | 9,099                    |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 80       | 1,374       | 5.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 275      | 2,074       | 13.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 957      | 1,374       | 69.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 977      | 2,074       | 47.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 295      | 3,251       | 9.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 3,251       | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 3,251       | 0.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

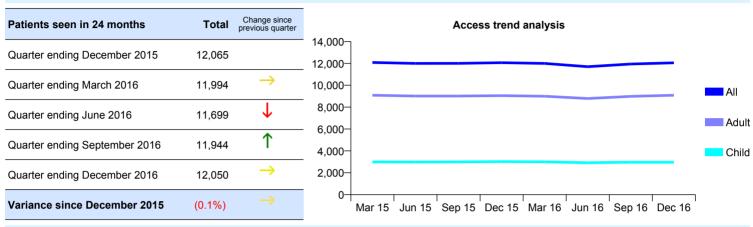


## Q68 - Vital Signs At a Glance Contract Report for 825107/0003 - December 2016

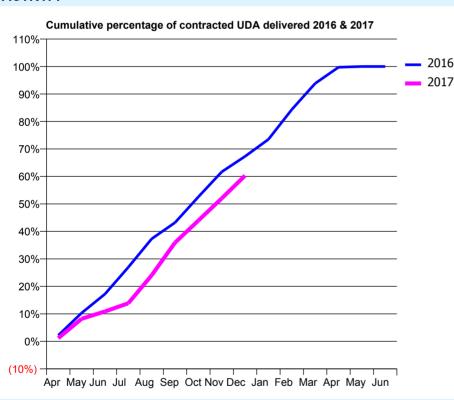
| Name or company name | MR S OBERAI  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 33,874      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £878,641.65 |

#### **ACCESS\***



#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 740                    | 387          |
| May       | 3,497                  | 2,784        |
| June      | 5,830                  | 3,688        |
| July      | 9,139                  | 4,699        |
| August    | 12,640                 | 8,144        |
| September | 14,637                 | 12,170       |
| October   | 17,809                 | 14,893       |
| November  | 20,895                 | 17,619       |
| December  | 22,799                 | 20,429       |
| January   | 24,894                 |              |
| February  | 28,568                 |              |
| March     | 31,784                 |              |
| April     | 33,782                 |              |
| May       | 33,868                 |              |
| June      | 33,874                 |              |

| QOALII I  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 148      | 2,464       | 6.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 652      | 6,180       | 10.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,012    | 2,464       | 41.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,943    | 6,180       | 31.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 736      | 7,825       | 9.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 7,825       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 7,825       | 0.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 89.3% | 88.8%  | 88.8%   |



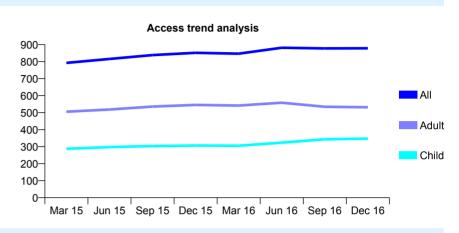
# Q68 - Vital Signs At a Glance Contract Report for 825107/0011 - December 2016

| Name or company name | Dr S Oberai and Dr M Al-Zabari |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/05/2012                     |
| Contract end date    |                                |

| 16/17 Contracted general activity (UDA)     | 1,676      |
|---|------------|
| Carry forward general activity (UDA)        | 13         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £39,470.55 |

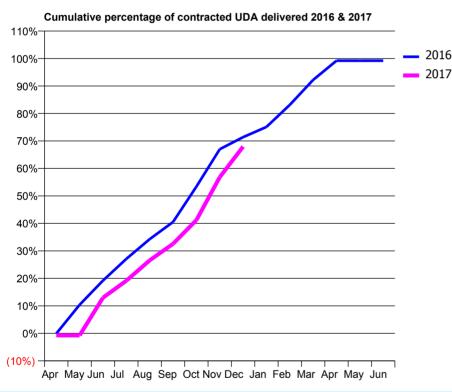
### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 851   |                               |
| Quarter ending March 2016     | 846   | $\rightarrow$                 |
| Quarter ending June 2016      | 881   | 1                             |
| Quarter ending September 2016 | 877   | $\rightarrow$                 |
| Quarter ending December 2016  | 878   | $\rightarrow$                 |
| Variance since December 2015  | 3.2%  | 1                             |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Ad | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | -2                    | -13          |
| May       | 174                   | -13          |
| June      | 322                   | 217          |
| July      | 454                   | 321          |
| August    | 574                   | 445          |
| September | 679                   | 546          |
| October   | 894                   | 690          |
| November  | 1,123                 | 952          |
| December  | 1,196                 | 1,139        |
| January   | 1,258                 |              |
| February  | 1,393                 |              |
| March     | 1,545                 |              |
| April     | 1,663                 |              |
| May       | 1,663                 |              |
| June      | 1,663                 |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 308         | 3.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 17       | 226         | 7.5%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 122      | 308         | 39.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 57       | 226         | 25.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 483         | 0.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 483         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 483         | 0.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



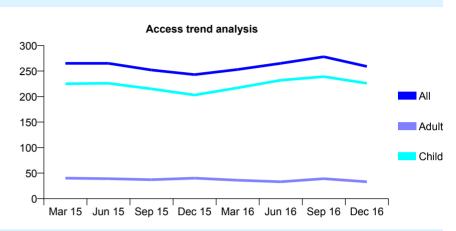
# Q68 - Vital Signs At a Glance Contract Report for 829196/0001 - December 2016

| Name or company name | DR JA JULLIEN |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 450        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £10,001.55 |

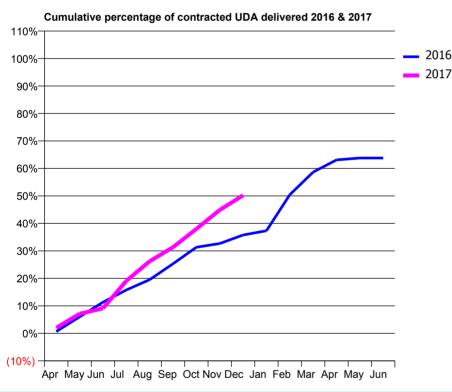
### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 243   |                               |
| Quarter ending March 2016     | 253   | <b>1</b>                      |
| Quarter ending June 2016      | 265   | <b>1</b>                      |
| Quarter ending September 2016 | 278   | <b>1</b>                      |
| Quarter ending December 2016  | 259   | <b>1</b>                      |
| Variance since December 2015  | 6.6%  | 1                             |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 3                         | 9        |
| May       | 27                        | 32       |
| June      | 51                        | 41       |
| July      | 71                        | 86       |
| August    | 88                        | 118      |
| September | 114                       | 141      |
| October   | 141                       | 171      |
| November  | 147                       | 202      |
| December  | 161                       | 226      |
| January   | 168                       |          |
| February  | 227                       |          |
| March     | 264                       |          |
| April     | 284                       |          |
| May       | 287                       |          |
| June      | 287                       |          |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 197         | 0.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 4           | 0.0%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 65       | 197         | 33.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 4           | 75.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 182         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 182         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 182         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



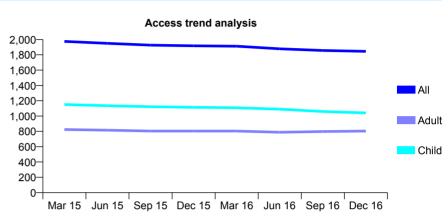
## Q68 - Vital Signs At a Glance Contract Report for 831514/0002 - December 2016

| Name or company name | MR NC GREEN  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 4,500       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £106,173.44 |

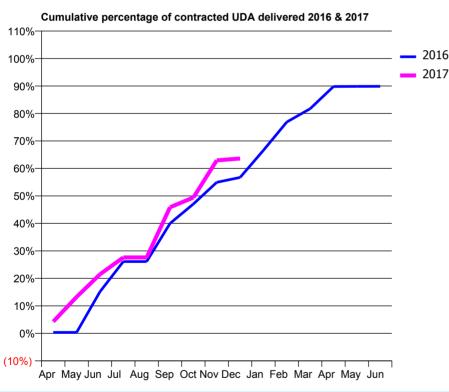
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 18                       | 192       |
| May       | 18                       | 597       |
| June      | 758                      | 967       |
| July      | 1,306                    | 1,243     |
| August    | 1,306                    | 1,243     |
| September | 2,000                    | 2,064     |
| October   | 2,354                    | 2,224     |
| November  | 2,748                    | 2,832     |
| December  | 2,836                    | 2,862     |
| January   | 3,330                    |           |
| February  | 3,845                    |           |
| March     | 4,086                    |           |
| April     | 4,490                    |           |
| May       | 4,493                    |           |
| June      | 4,494                    |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 1,234       | 4.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 118      | 869         | 13.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 827      | 1,234       | 67.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 556      | 869         | 64.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 22       | 1,833       | 1.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,833       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 1,833       | 0.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



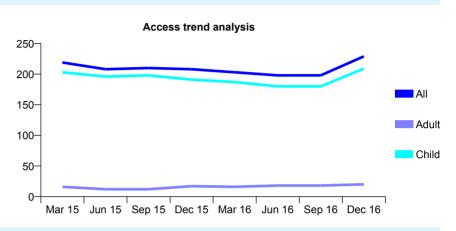
# Q68 - Vital Signs At a Glance Contract Report for 833215/0001 - December 2016

| Name or company name | MRS A SIMPKINS |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 325       |
|---|-----------|
| Carry forward general activity (UDA)        | 5         |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,251.34 |

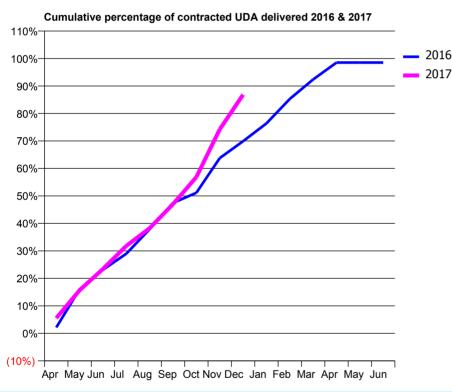
### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 208   |                               |
| Quarter ending March 2016     | 203   | 1                             |
| Quarter ending June 2016      | 198   | <b>\</b>                      |
| Quarter ending September 2016 | 198   | $\rightarrow$                 |
| Quarter ending December 2016  | 229   | <b>1</b>                      |
| Variance since December 2015  | 10.1% | 1                             |



2016

# **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 7                     | 18           |
| May       | 52                    | 51           |
| June      | 75                    | 76           |
| July      | 94                    | 103          |
| August    | 123                   | 124          |
| September | 154                   | 153          |
| October   | 166                   | 185          |
| November  | 207                   | 241          |
| December  | 227                   | 282          |
| January   | 248                   |              |
| February  | 277                   | _            |
| March     | 300                   |              |
| April     | 320                   |              |
| May       | 320                   |              |
| June      | 320                   |              |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 209         | 2.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 10          | 0.0%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 90       | 209         | 43.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 10          | 30.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 205         | 2.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 205         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 205         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

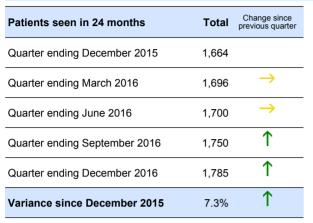


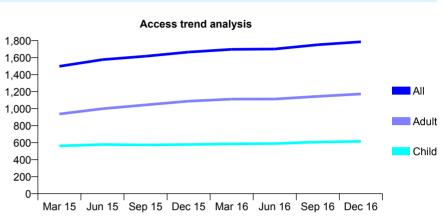
# Q68 - Vital Signs At a Glance Contract Report for 833576/0001 - December 2016

| Name or company name | MR CS HOUSTON |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

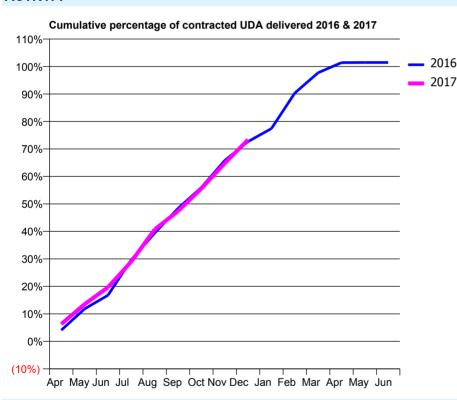
| 16/17 Contracted general activity (UDA)     | 5,304       |
|---|-------------|
| Carry forward general activity (UDA)        | -77         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £164,856.62 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 215                      | 333       |
| May       | 628                      | 718       |
| June      | 890                      | 1,043     |
| July      | 1,574                    | 1,539     |
| August    | 2,090                    | 2,159     |
| September | 2,566                    | 2,513     |
| October   | 2,970                    | 2,949     |
| November  | 3,489                    | 3,436     |
| December  | 3,856                    | 3,892     |
| January   | 4,107                    |           |
| February  | 4,792                    |           |
| March     | 5,184                    |           |
| April     | 5,378                    |           |
| May       | 5,381                    |           |
| June      | 5,381                    |           |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 847         | 9.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 168      | 1,287       | 13.1%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 562      | 847         | 66.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 785      | 1,287       | 61.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 206      | 2,016       | 10.2%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,016       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 2,016       | 0.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

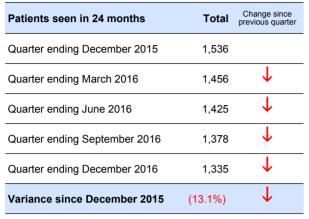


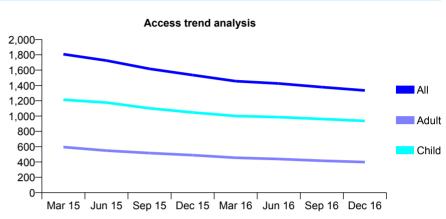
# Q68 - Vital Signs At a Glance Contract Report for 834777/0001 - December 2016

| Name or company name | MR C WOOD    |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

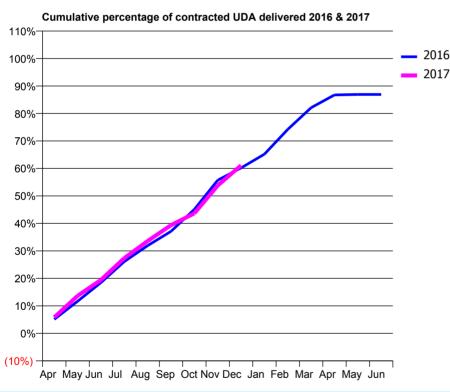
| 16/17 Contracted general activity (UDA)     | 3,000      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £70,569.14 |

#### **ACCESS\***





#### **ACTIVITY**



| Adjusted Scheduled Act | tivity (UDA)  |
|------------------------|---|
| 2016                   | 2017  |
| 153                    | 175   |
| 351                    | 410   |
| 554                    | 584   |
| 783                    | 822   |
| 958                    | 1,008   |
| 1,113                  | 1,181   |
| 1,354                  | 1,310   |
| 1,672                  | 1,613   |
| 1,806                  | 1,834   |
| 1,956                  |   |
| 2,227                  |   |
| 2,463                  |   |
| 2,602                  |   |
| 2,607                  |   |
| 2,607                  |   |
|                        | 2016  153 351 554 783 958 1,113 1,354 1,672 1,806 1,956 2,227 2,463 2,602 2,607 |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 1,020       | 5.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 34       | 263         | 12.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 602      | 1,020       | 59.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 136      | 263         | 51.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 29       | 1,198       | 2.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,198       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 1,198       | 1.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

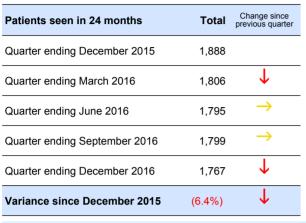


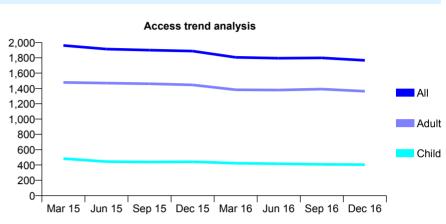
# Q68 - Vital Signs At a Glance Contract Report for 835005/0001 - December 2016

| Name or company name | MR R FERNANDES |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 7,748       |
|---|-------------|
| Carry forward general activity (UDA)        | -6          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £210,174.79 |

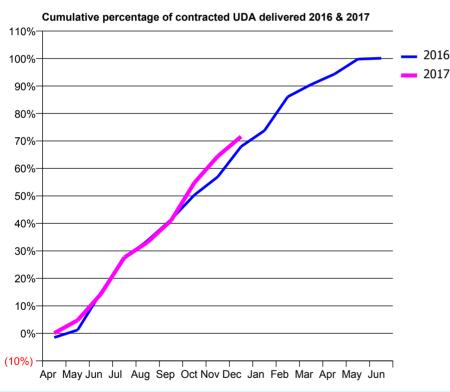
#### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Act | ivity (UDA)   |
|------------------------|---|
| 2016                   | 2017  |
| -117                   | 6   |
| 95                     | 370   |
| 1,152                  | 1,110   |
| 2,108                  | 2,139   |
| 2,621                  | 2,573   |
| 3,206                  | 3,178   |
| 3,900                  | 4,247   |
| 4,411                  | 4,992   |
| 5,265                  | 5,548   |
| 5,715                  |   |
| 6,671                  |   |
| 7,013                  |   |
| 7,308                  |   |
| 7,731                  |   |
| 7,754                  |   |
|                        | 2016  -117 95 1,152 2,108 2,621 3,206 3,900 4,411 5,265 5,715 6,671 7,013 7,308 7,731 |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 303         | 6.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 304      | 1,401       | 21.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 103      | 303         | 34.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 593      | 1,401       | 42.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 166      | 1,477       | 11.2%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 1,477       | 0.8%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 1,477       | 1.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



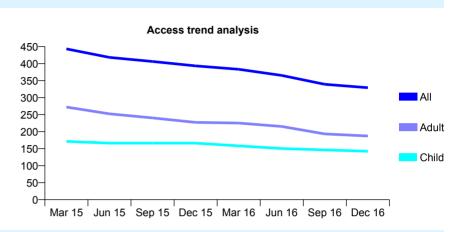
# Q68 - Vital Signs At a Glance Contract Report for 836206/0001 - December 2016

| Name or company name | MISS DA BRUMMITT |
|----------------------|------------------|
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

| 16/17 Contracted general activity (UDA)     | 1,801      |
|---|------------|
| Carry forward general activity (UDA)        | 32         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £42.518.24 |

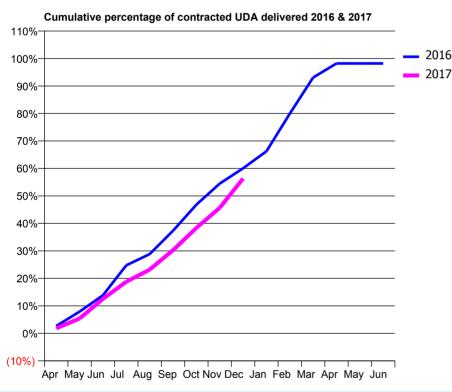
### **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 393     |                               |
| Quarter ending March 2016     | 383     | <b>1</b>                      |
| Quarter ending June 2016      | 365     | <b>1</b>                      |
| Quarter ending September 2016 | 339     | <b>1</b>                      |
| Quarter ending December 2016  | 329     | <b>1</b>                      |
| Variance since December 2015  | (16.3%) | 1                             |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 48                       | 33         |
| May       | 143                      | 98         |
| June      | 250                      | 226        |
| July      | 446                      | 339        |
| August    | 519                      | 418        |
| September | 672                      | 545        |
| October   | 843                      | 691        |
| November  | 981                      | 823        |
| December  | 1,081                    | 1,014      |
| January   | 1,193                    |            |
| February  | 1,440                    | _          |
| March     | 1,676                    |            |
| April     | 1,769                    |            |
| May       | 1,769                    |            |
| June      | 1,769                    |            |

| 401-111   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 38       | 222         | 17.1%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 32       | 201         | 15.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 145      | 222         | 65.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 120      | 201         | 59.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 17       | 396         | 4.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 396         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 396         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

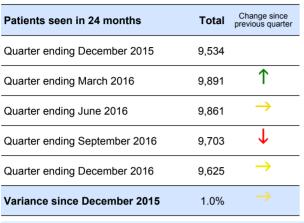


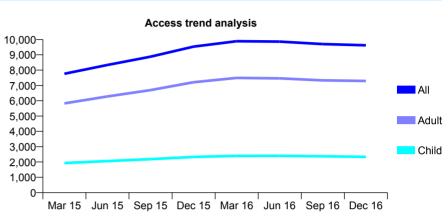
# Q68 - Vital Signs At a Glance Contract Report for 840130/0002 - December 2016

| Name or company name | MR RW GORROD |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2014   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 27,200      |
|---|-------------|
| Carry forward general activity (UDA)        | 364         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £667,687.89 |

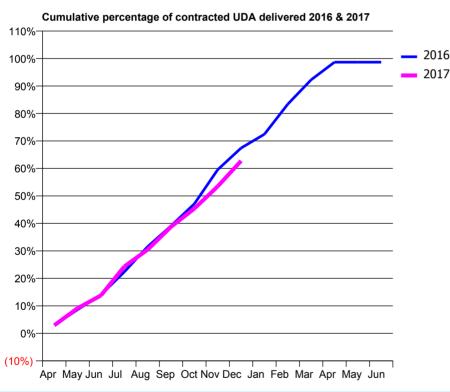
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 813                   | 796          |
| May       | 2,344                 | 2,492        |
| June      | 3,811                 | 3,751        |
| July      | 6,081                 | 6,619        |
| August    | 8,585                 | 8,285        |
| September | 10,635                | 10,543       |
| October   | 12,820                | 12,346       |
| November  | 16,203                | 14,549       |
| December  | 18,341                | 17,069       |
| January   | 19,708                |              |
| February  | 22,683                |              |
| March     | 25,091                |              |
| April     | 26,835                |              |
| May       | 26,836                |              |
| June      | 26,836                |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 109      | 2,410       | 4.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 873      | 7,073       | 12.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,315    | 2,410       | 54.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,481    | 7,073       | 49.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 398      | 8,706       | 4.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 8,706       | 0.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 218      | 8,706       | 2.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 89.3% | 88.8%  | 88.8%   |

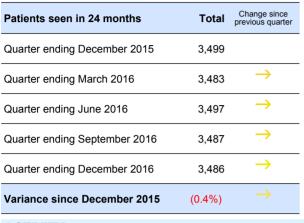


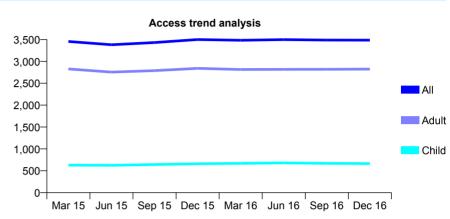
# Q68 - Vital Signs At a Glance Contract Report for 842796/0001 - December 2016

| Name or company name | MR T GHASEMI |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 10,559      |
|---|-------------|
| Carry forward general activity (UDA)        | 305         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £342,253.81 |

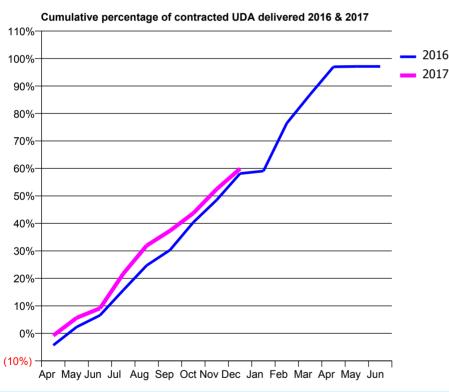
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | -460                    | -86        |
| May       | 245                     | 596        |
| June      | 694                     | 961        |
| July      | 1,661                   | 2,296      |
| August    | 2,609                   | 3,373      |
| September | 3,202                   | 3,943      |
| October   | 4,267                   | 4,619      |
| November  | 5,125                   | 5,543      |
| December  | 6,141                   | 6,324      |
| January   | 6,236                   |            |
| February  | 8,072                   | _          |
| March     | 9,176                   |            |
| April     | 10,240                  |            |
| May       | 10,254                  |            |
| June      | 10,254                  |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 514         | 6.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 237      | 2,287       | 10.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 191      | 514         | 37.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 904      | 2,287       | 39.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 152      | 2,591       | 5.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 2,591       | 0.8%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 47       | 2,591       | 1.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 6           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 6           | N/A      | 89.3% | 88.8%  | 88.8%   |

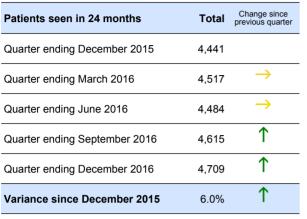


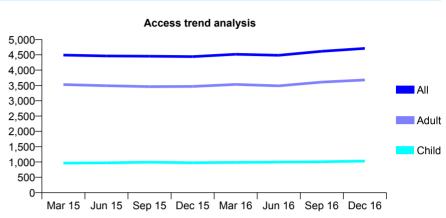
# Q68 - Vital Signs At a Glance Contract Report for 842885/0001 - December 2016

| Name or company name | MR S GHADIMI |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 08/05/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 9,574       |
|---|-------------|
| Carry forward general activity (UDA)        | -191        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £248,661.58 |

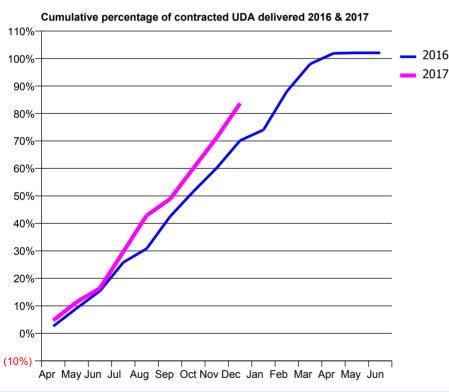
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 248                      | 451        |
| May       | 876                      | 1,091      |
| June      | 1,477                    | 1,576      |
| July      | 2,474                    | 2,846      |
| August    | 2,953                    | 4,108      |
| September | 4,068                    | 4,675      |
| October   | 4,939                    | 5,751      |
| November  | 5,760                    | 6,819      |
| December  | 6,716                    | 8,011      |
| January   | 7,088                    | -          |
| February  | 8,422                    | _          |
| March     | 9,382                    |            |
| April     | 9,754                    |            |
| May       | 9,772                    |            |
| June      | 9,772                    |            |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 57       | 1,036       | 5.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 393      | 3,545       | 11.1%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 495      | 1,036       | 47.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,696    | 3,545       | 47.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 327      | 4,349       | 7.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 4,349       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 4,349       | 0.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

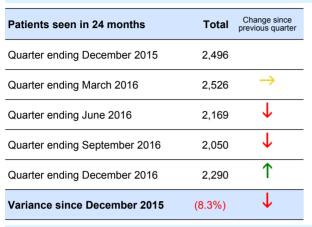


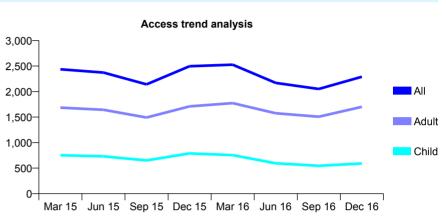
# Q68 - Vital Signs At a Glance Contract Report for 842974/0001 - December 2016

| Name or company name | MRS ME LARSSON ANDREASSON |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2006                |
| Contract end date    |                           |

| 16/17 Contracted general activity (UDA)     | 6,847       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £185,094.81 |

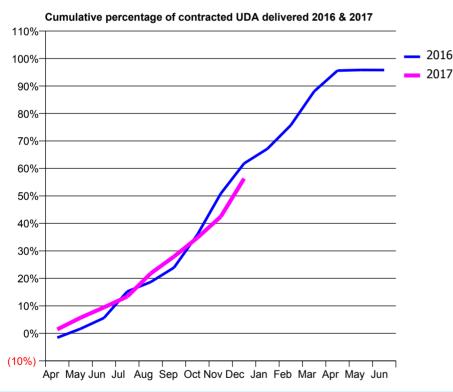
### **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | -108                     | 99        |
| May       | 115                      | 392       |
| June      | 385                      | 648       |
| July      | 1,045                    | 918       |
| August    | 1,279                    | 1,493     |
| September | 1,639                    | 1,913     |
| October   | 2,459                    | 2,383     |
| November  | 3,480                    | 2,906     |
| December  | 4,233                    | 3,855     |
| January   | 4,598                    |           |
| February  | 5,184                    |           |
| March     | 6,027                    |           |
| April     | 6,546                    |           |
| May       | 6,561                    |           |
| June      | 6,560                    |           |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 549         | 5.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 168      | 1,463       | 11.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 244      | 549         | 44.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 503      | 1,463       | 34.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 126      | 1,812       | 7.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,812       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 1,812       | 0.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

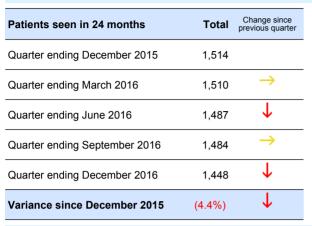


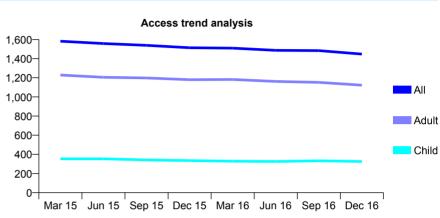
# Q68 - Vital Signs At a Glance Contract Report for 843024/0001 - December 2016

| Name or company name | Guildford Dental Surgery Partnership |
|----------------------|--------------------------------------|
| Contract type name   | GDS Contract                         |
| Purpose of contract  | General                              |
| Contract start date  | 01/04/2006                           |
| Contract end date    |                                      |

| 16/17 Contracted general activity (UDA)     | 5,491       |
|---|-------------|
| Carry forward general activity (UDA)        | 60          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £124,141.14 |

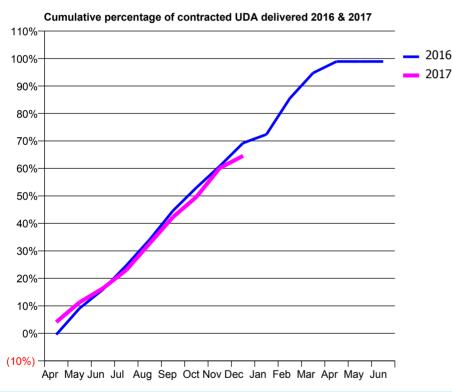
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | -26                    | 226          |
| May       | 502                    | 622          |
| June      | 876                    | 900          |
| July      | 1,358                  | 1,266        |
| August    | 1,875                  | 1,797        |
| September | 2,452                  | 2,324        |
| October   | 2,910                  | 2,725        |
| November  | 3,341                  | 3,302        |
| December  | 3,802                  | 3,546        |
| January   | 3,975                  |              |
| February  | 4,694                  |              |
| March     | 5,203                  |              |
| April     | 5,431                  |              |
| May       | 5,431                  |              |
| June      | 5,431                  |              |
|           |                        |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 368         | 10.1%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 274      | 1,355       | 20.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 243      | 368         | 66.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 826      | 1,355       | 61.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 37       | 1,621       | 2.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 1,621       | 0.9%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,621       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



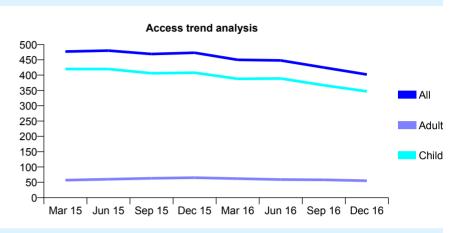
# Q68 - Vital Signs At a Glance Contract Report for 843695/0001 - December 2016

| Name or company name | MR A HOMMASI |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

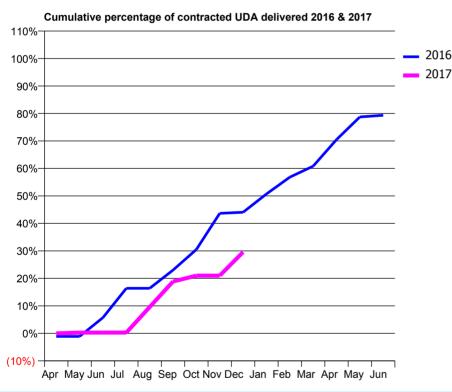
| 16/17 Contracted general activity (UDA)     | 700        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £20,714.42 |

### **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 473     |                               |
| Quarter ending March 2016     | 450     | 1                             |
| Quarter ending June 2016      | 448     | $\rightarrow$                 |
| Quarter ending September 2016 | 425     | <b>↓</b>                      |
| Quarter ending December 2016  | 402     | <b>↓</b>                      |
| Variance since December 2015  | (15.0%) | <b>↓</b>                      |



### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | -9                       | 0         |
| May       | -9                       | 2         |
| June      | 46                       | 2         |
| July      | 131                      | 2         |
| August    | 131                      | 67        |
| September | 184                      | 132       |
| October   | 244                      | 147       |
| November  | 349                      | 147       |
| December  | 352                      | 207       |
| January   | 406                      |           |
| February  | 455                      |           |
| March     | 487                      |           |
| April     | 564                      |           |
| May       | 630                      |           |
| June      | 635                      |           |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 235         | 2.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 16          | 0.0%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 127      | 235         | 54.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 10       | 16          | 62.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 133         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 133         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 133         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

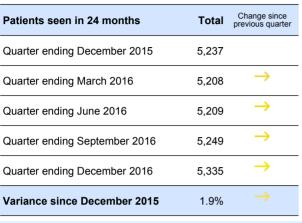


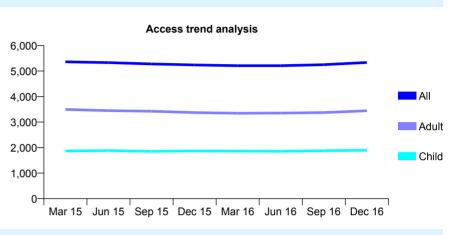
# Q68 - Vital Signs At a Glance Contract Report for 847364/0001 - December 2016

| Name or company name | MRS A GOR    |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/12/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 14,000      |
|---|-------------|
| Carry forward general activity (UDA)        | -40         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £371,275.89 |

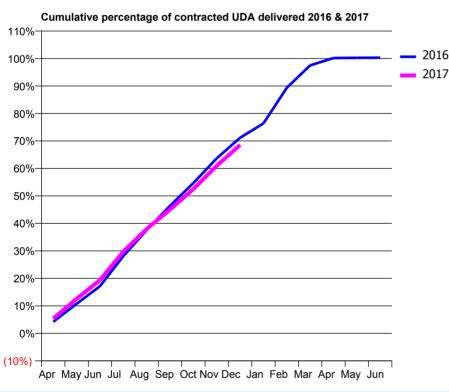
### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 589                    | 755         |
| May       | 1,508                  | 1,762       |
| June      | 2,403                  | 2,714       |
| July      | 3,937                  | 4,165       |
| August    | 5,260                  | 5,320       |
| September | 6,498                  | 6,304       |
| October   | 7,654                  | 7,351       |
| November  | 8,912                  | 8,536       |
| December  | 9,964                  | 9,595       |
| January   | 10,694                 |             |
| February  | 12,508                 | _           |
| March     | 13,650                 |             |
| April     | 14,024                 |             |
| May       | 14,033                 |             |
| June      | 14,040                 |             |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 108      | 2,125       | 5.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 481      | 3,735       | 12.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,464    | 2,125       | 68.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,178    | 3,735       | 58.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 302      | 5,582       | 5.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 5,582       | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 56       | 5,582       | 1.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |

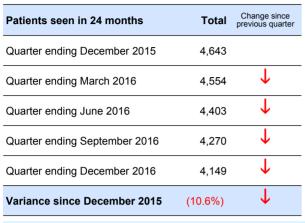


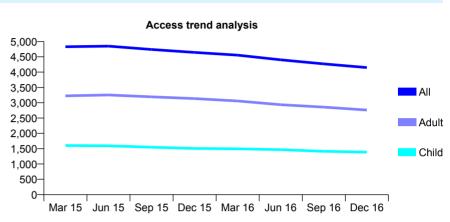
# Q68 - Vital Signs At a Glance Contract Report for 847402/0002 - December 2016

| Name or company name | MR MN MAKRATZAKIS |
|----------------------|-------------------|
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    | _                 |

| 16/17 Contracted general activity (UDA)     | 13,893      |
|---|-------------|
| Carry forward general activity (UDA)        | 268         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £349,972.70 |

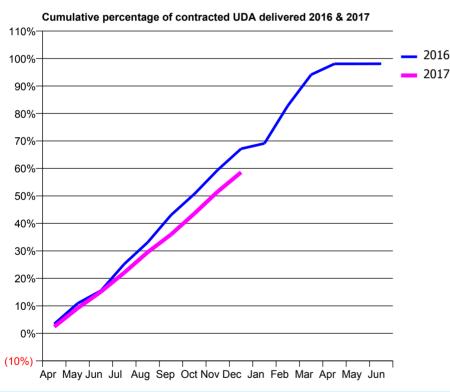
#### **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 476                    | 336         |
| May       | 1,514                  | 1,272       |
| June      | 2,159                  | 2,104       |
| July      | 3,508                  | 3,071       |
| August    | 4,601                  | 4,100       |
| September | 5,980                  | 4,997       |
| October   | 7,045                  | 6,058       |
| November  | 8,262                  | 7,165       |
| December  | 9,330                  | 8,141       |
| January   | 9,601                  |             |
| February  | 11,505                 |             |
| March     | 13,075                 |             |
| April     | 13,624                 |             |
| May       | 13,624                 |             |
| June      | 13,625                 |             |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 1,421       | 5.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 416      | 2,640       | 15.8%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 904      | 1,421       | 63.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,303    | 2,640       | 49.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 467      | 3,859       | 12.1%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 3,859       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 3,859       | 0.5%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 89.3% | 88.8%  | 88.8%   |
| · · · · · · · · · · · · · · · · · · ·   |          |             |          |       |        |         |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

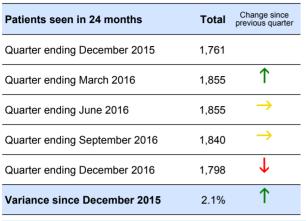


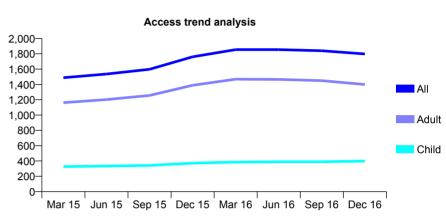
# Q68 - Vital Signs At a Glance Contract Report for 851477/0001 - December 2016

| Name or company name | MRS N RAZAVI ARMAGHNI |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 13/01/2014            |
| Contract end date    |                       |

| 16/17 Contracted general activity (UDA)     | 6,000       |
|---|-------------|
| Carry forward general activity (UDA)        | -82         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £148,004.06 |

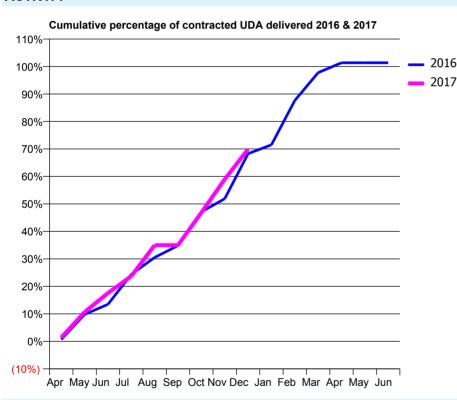
#### **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 42                     | 82          |
| May       | 589                    | 639         |
| June      | 809                    | 1,053       |
| July      | 1,463                  | 1,423       |
| August    | 1,832                  | 2,099       |
| September | 2,090                  | 2,099       |
| October   | 2,827                  | 2,810       |
| November  | 3,113                  | 3,538       |
| December  | 4,096                  | 4,194       |
| January   | 4,290                  |             |
| February  | 5,257                  |             |
| March     | 5,865                  |             |
| April     | 6,082                  |             |
| May       | 6,082                  |             |
| June      | 6,082                  |             |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 415         | 10.4%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 216      | 1,388       | 15.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 213      | 415         | 51.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 694      | 1,388       | 50.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 136      | 1,705       | 8.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 1,705       | 0.6%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 1,705       | 1.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



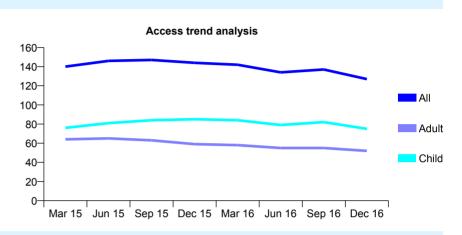
# Q68 - Vital Signs At a Glance Contract Report for 853119/0001 - December 2016

| Name or company name | MRS RA SLOCOMBE |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/06/2011      |
| Contract end date    |                 |

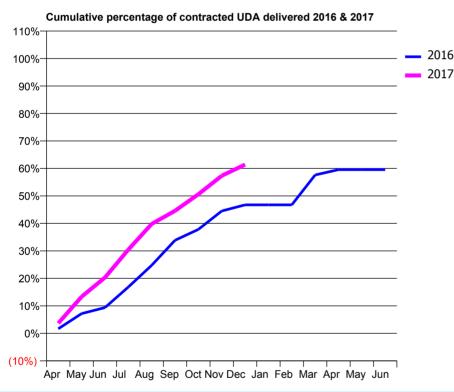
| 16/17 Contracted general activity (UDA)     | 300       |
|---|-----------|
| Carry forward general activity (UDA)        | 0         |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £6,974.01 |

### **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 144     |                               |
| Quarter ending March 2016     | 142     | <b>1</b>                      |
| Quarter ending June 2016      | 134     | <b>↓</b>                      |
| Quarter ending September 2016 | 137     | <b>1</b>                      |
| Quarter ending December 2016  | 127     | <b>↓</b>                      |
| Variance since December 2015  | (11.8%) | 1                             |



### **ACTIVITY**



|           | Adjusted Scheduled Activ | rity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 7                        | 11         |
| May       | 30                       | 40         |
| June      | 39                       | 61         |
| July      | 71                       | 91         |
| August    | 104                      | 119        |
| September | 142                      | 134        |
| October   | 159                      | 152        |
| November  | 187                      | 172        |
| December  | 196                      | 184        |
| January   | 196                      |            |
| February  | 196                      | _          |
| March     | 242                      |            |
| April     | 250                      |            |
| May       | 250                      |            |
| June      | 250                      |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 100         | 2.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 34          | 2.9%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 62       | 100         | 62.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 10       | 34          | 29.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 126         | 4.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 126         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 126         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

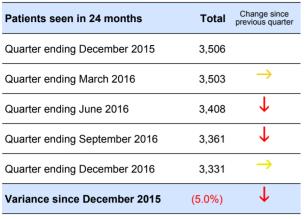


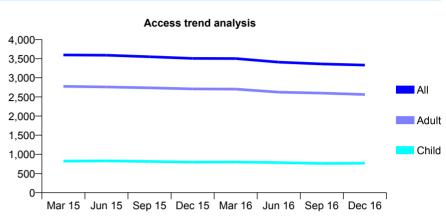
# Q68 - Vital Signs At a Glance Contract Report for 853429/0001 - December 2016

| Name or company name | MR MR MOHAMMADI |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    | _               |

| 16/17 Contracted general activity (UDA)     | 16,000      |
|---|-------------|
| Carry forward general activity (UDA)        | -143        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £398,877.84 |

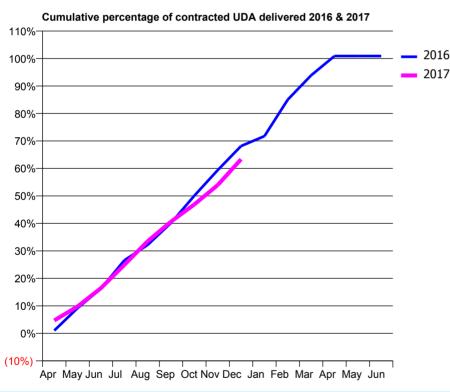
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 167                   | 753          |
| May       | 1,473                 | 1,569        |
| June      | 2,602                 | 2,636        |
| July      | 4,250                 | 3,987        |
| August    | 5,151                 | 5,365        |
| September | 6,429                 | 6,506        |
| October   | 8,017                 | 7,506        |
| November  | 9,505                 | 8,633        |
| December  | 10,904                | 10,136       |
| January   | 11,477                |              |
| February  | 13,606                |              |
| March     | 15,022                |              |
| April     | 16,143                |              |
| May       | 16,143                |              |
| June      | 16,143                |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 53       | 1,001       | 5.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 461      | 3,187       | 14.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 741      | 1,001       | 74.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,094    | 3,187       | 65.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 254      | 3,855       | 6.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 44       | 3,855       | 1.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 104      | 3,855       | 2.7%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



Adult

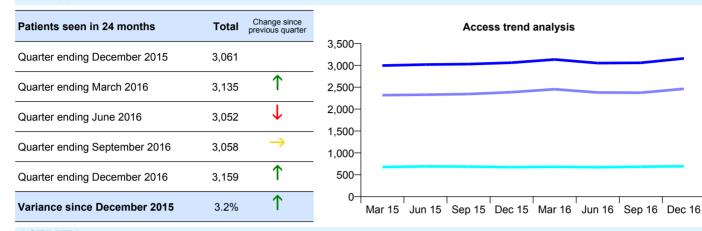
Child

# Q68 - Vital Signs At a Glance Contract Report for 855022/0004 - December 2016

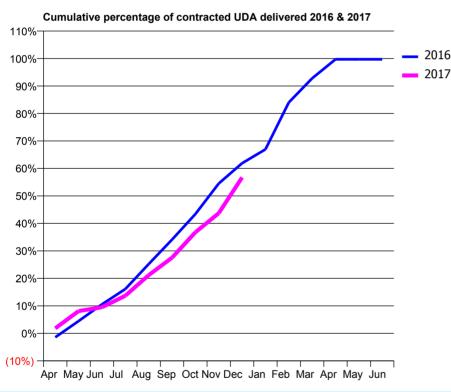
| Name or company name | MS S MOUSAVI |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2008   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 10,716      |
|---|-------------|
| Carry forward general activity (UDA)        | 33          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £230,253.61 |

#### **ACCESS\***



#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | -156                   | 197         |
| May       | 479                    | 870         |
| June      | 1,132                  | 1,017       |
| July      | 1,728                  | 1,468       |
| August    | 2,702                  | 2,269       |
| September | 3,655                  | 2,951       |
| October   | 4,652                  | 3,940       |
| November  | 5,842                  | 4,684       |
| December  | 6,634                  | 6,078       |
| January   | 7,174                  |             |
| February  | 9,000                  |             |
| March     | 9,943                  |             |
| April     | 10,683                 |             |
| May       | 10,683                 |             |
| June      | 10,683                 |             |

#### QUALITY

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 604         | 7.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 285      | 2,143       | 13.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 245      | 604         | 40.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 987      | 2,143       | 46.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 296      | 2,525       | 11.7%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 2,525       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 2,525       | 0.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 12          | 83.3%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 12          | 100.0%   | 89.3% | 88.8%  | 88.8%   |

2016



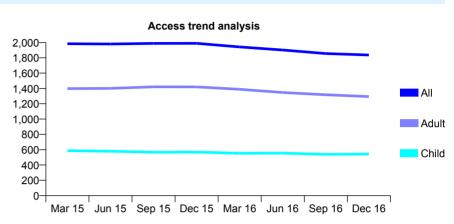
# Q68 - Vital Signs At a Glance Contract Report for 855138/0001 - December 2016

| Name or company name | Mr Ashish Patel |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/11/2006      |
| Contract end date    |                 |

| 16/17 Contracted general activity (UDA)     | 5,921       |
|---|-------------|
| Carry forward general activity (UDA)        | -6          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £136,640.03 |

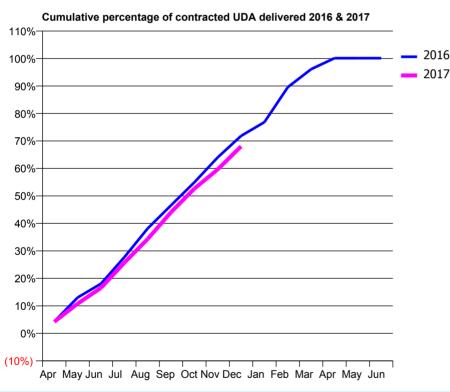
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 1,989  |                               |
| Quarter ending March 2016     | 1,942  | 1                             |
| Quarter ending June 2016      | 1,902  | <b>1</b>                      |
| Quarter ending September 2016 | 1,856  | <b>1</b>                      |
| Quarter ending December 2016  | 1,837  | <b>1</b>                      |
| Variance since December 2015  | (7.6%) | 1                             |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 254                      | 250       |
| May       | 772                      | 640       |
| June      | 1,069                    | 980       |
| July      | 1,641                    | 1,521     |
| August    | 2,260                    | 2,033     |
| September | 2,757                    | 2,610     |
| October   | 3,254                    | 3,117     |
| November  | 3,792                    | 3,532     |
| December  | 4,254                    | 4,029     |
| January   | 4,550                    |           |
| February  | 5,303                    | _         |
| March     | 5,691                    |           |
| April     | 5,927                    |           |
| May       | 5,927                    |           |
| June      | 5,927                    |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 626         | 4.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 263      | 1,518       | 17.3%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 417      | 626         | 66.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 887      | 1,518       | 58.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 169      | 2,038       | 8.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 2,038       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 2,038       | 1.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

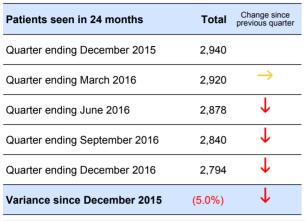


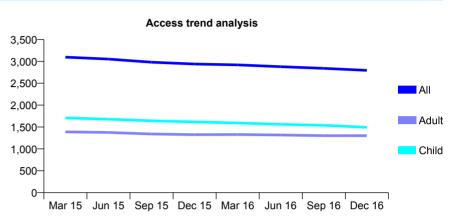
# Q68 - Vital Signs At a Glance Contract Report for 859370/0001 - December 2016

| Name or company name | MR T DEHLSEN |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2009   |
| Contract end date    |              |

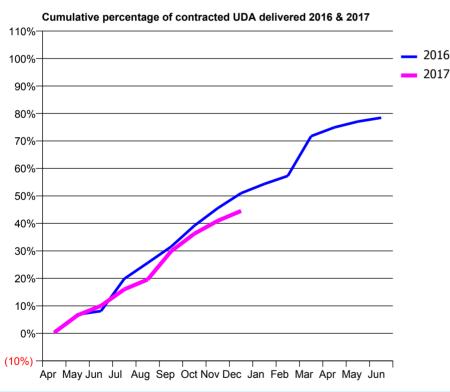
| 16/17 Contracted general activity (UDA)     | 6,400       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £150,261.17 |

#### **ACCESS\***





### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 13                      | 20         |
| May       | 440                     | 424        |
| June      | 519                     | 642        |
| July      | 1,271                   | 1,026      |
| August    | 1,642                   | 1,254      |
| September | 2,017                   | 1,910      |
| October   | 2,508                   | 2,322      |
| November  | 2,915                   | 2,621      |
| December  | 3,264                   | 2,851      |
| January   | 3,480                   |            |
| February  | 3,666                   |            |
| March     | 4,592                   |            |
| April     | 4,797                   |            |
| May       | 4,932                   |            |
| June      | 5,020                   |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 90       | 1,551       | 5.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 91       | 992         | 9.2%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 959      | 1,551       | 61.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 521      | 992         | 52.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 80       | 2,213       | 3.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 2,213       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 2,213       | 1.9%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |



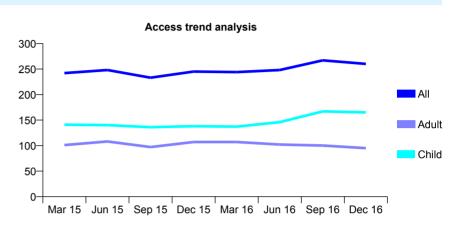
# Q68 - Vital Signs At a Glance Contract Report for 861189/0001 - December 2016

| Name or company name | MR K SHAH    |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 20/09/2012   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 550        |
|---|------------|
| Carry forward general activity (UDA)        | -1         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £14,707.40 |

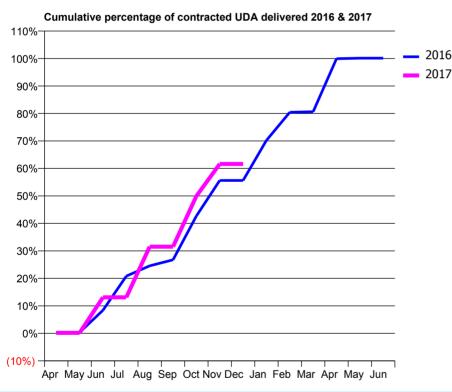
### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 245   |                               |
| Quarter ending March 2016     | 244   | $\rightarrow$                 |
| Quarter ending June 2016      | 248   | $\rightarrow$                 |
| Quarter ending September 2016 | 267   | <b>1</b>                      |
| Quarter ending December 2016  | 260   | <b>1</b>                      |
| Variance since December 2015  | 6.1%  | 1                             |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 2                        | 1         |
| May       | 2                        | 1         |
| June      | 46                       | 72        |
| July      | 115                      | 72        |
| August    | 135                      | 173       |
| September | 147                      | 173       |
| October   | 235                      | 275       |
| November  | 306                      | 339       |
| December  | 306                      | 339       |
| January   | 386                      |           |
| February  | 442                      | _         |
| March     | 443                      |           |
| April     | 550                      |           |
| May       | 551                      |           |
| June      | 551                      |           |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 219         | 4.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 49          | 4.1%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 139      | 219         | 63.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 21       | 49          | 42.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 189         | 2.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 189         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 189         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

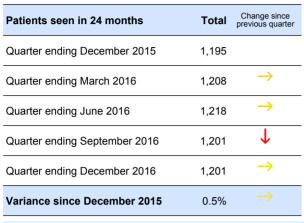


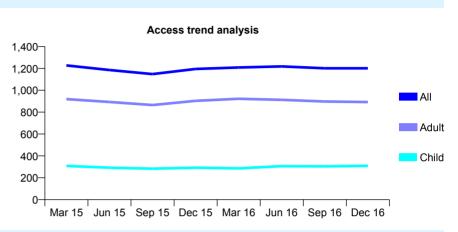
# Q68 - Vital Signs At a Glance Contract Report for 878650/0001 - December 2016

| Name or company name | MS M YANMAZ  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2012   |
| Contract end date    | _            |

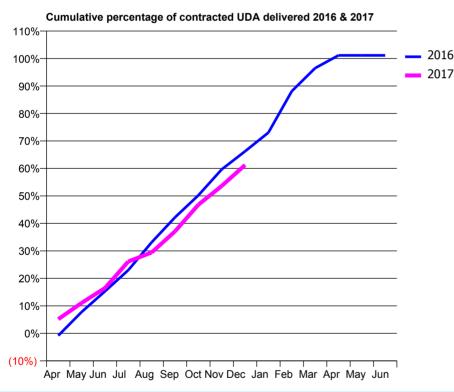
| 16/17 Contracted general activity (UDA)     | 5,000       |
|---|-------------|
| Carry forward general activity (UDA)        | -57         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £125,559.76 |

#### **ACCESS\***





### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | -41                     | 257        |
| May       | 389                     | 554        |
| June      | 765                     | 824        |
| July      | 1,151                   | 1,308      |
| August    | 1,657                   | 1,471      |
| September | 2,110                   | 1,856      |
| October   | 2,511                   | 2,339      |
| November  | 2,983                   | 2,683      |
| December  | 3,312                   | 3,063      |
| January   | 3,653                   |            |
| February  | 4,405                   | _          |
| March     | 4,825                   |            |
| April     | 5,057                   |            |
| May       | 5,057                   |            |
| June      | 5,057                   |            |

| <b>40</b> 7 (201)   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 65       | 429         | 15.2%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 220      | 1,081       | 20.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 256      | 429         | 59.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 661      | 1,081       | 61.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 139      | 1,429       | 9.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 1,429       | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 1,429       | 1.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

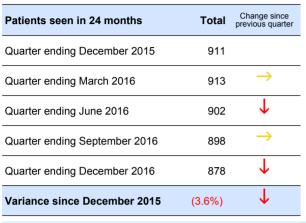


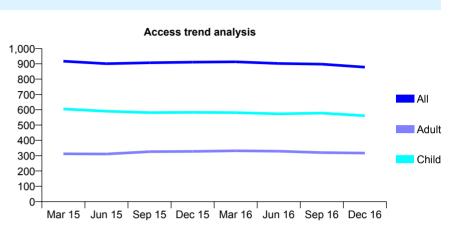
# Q68 - Vital Signs At a Glance Contract Report for 898872/0001 - December 2016

| Name or company name | MR NP WILLIS |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 3,800       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £110,758.67 |

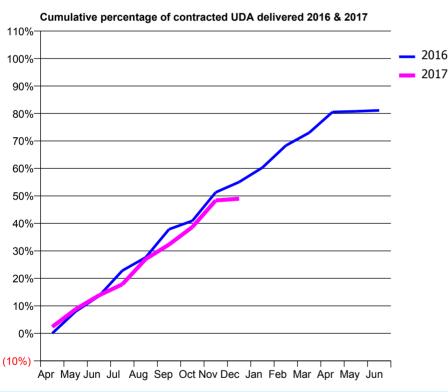
#### **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled A | Activity (UDA) |
|-----------|----------------------|----------------|
| Month     | 2016                 | 2017           |
| April     | 0                    | 90             |
| May       | 303                  | 334            |
| June      | 516                  | 526            |
| July      | 867                  | 679            |
| August    | 1,050                | 1,027          |
| September | 1,439                | 1,228          |
| October   | 1,556                | 1,470          |
| November  | 1,950                | 1,838          |
| December  | 2,092                | 1,861          |
| January   | 2,292                |                |
| February  | 2,595                |                |
| March     | 2,774                |                |
| April     | 3,060                |                |
| May       | 3,069                |                |
| June      | 3,082                |                |

| 40.12.1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 128      | 799         | 16.0%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 63       | 239         | 26.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 486      | 799         | 60.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 107      | 239         | 44.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 868         | 0.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 868         | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 868         | 0.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.



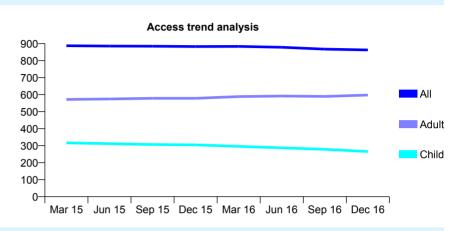
# Q68 - Vital Signs At a Glance Contract Report for 906301/0001 - December 2016

| Name or company name | MR G HABBERFIELD-BATEMAN |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2006               |
| Contract end date    |                          |

| 16/17 Contracted general activity (UDA)     | 2,000      |
|---|------------|
| Carry forward general activity (UDA)        | -40        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £43,795.35 |

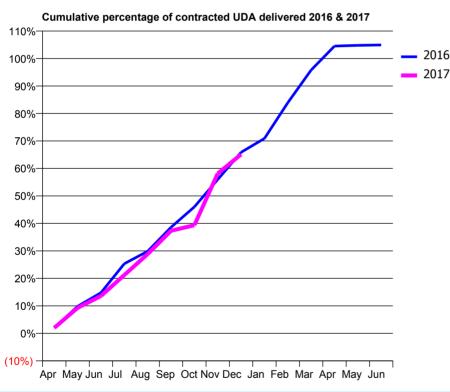
### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 882    |                               |
| Quarter ending March 2016     | 883    | $\rightarrow$                 |
| Quarter ending June 2016      | 878    | $\rightarrow$                 |
| Quarter ending September 2016 | 867    | <b>→</b>                      |
| Quarter ending December 2016  | 862    | $\rightarrow$                 |
| Variance since December 2015  | (2.3%) | <b>\</b>                      |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 40                       | 40        |
| May       | 197                      | 185       |
| June      | 296                      | 272       |
| July      | 507                      | 425       |
| August    | 597                      | 577       |
| September | 772                      | 747       |
| October   | 920                      | 787       |
| November  | 1,119                    | 1,163     |
| December  | 1,317                    | 1,303     |
| January   | 1,418                    |           |
| February  | 1,678                    |           |
| March     | 1,916                    |           |
| April     | 2,090                    |           |
| May       | 2,095                    |           |
| June      | 2,098                    |           |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 274         | 5.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 60       | 491         | 12.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 143      | 274         | 52.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 209      | 491         | 42.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 33       | 675         | 4.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 675         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 675         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



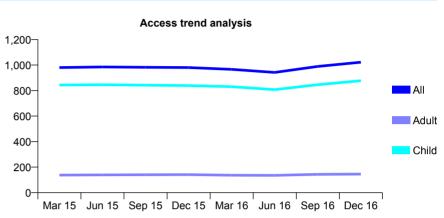
# Q68 - Vital Signs At a Glance Contract Report for 906743/0001 - December 2016

| Name or company name | MR PS NAYLER |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

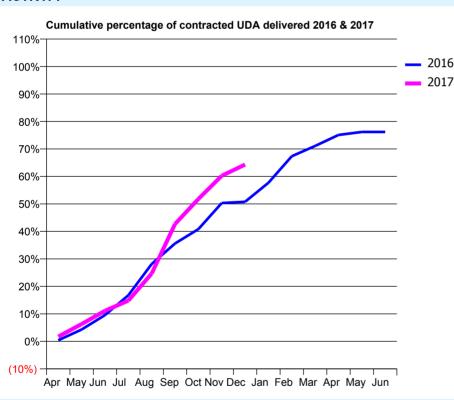
| 16/17 Contracted general activity (UDA)     | 1,799      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £38,285.71 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled A | ctivity (UDA) |
|-----------|----------------------|---------------|
| Month     | 2016                 | 2017          |
| April     | 7                    | 31            |
| May       | 77                   | 113           |
| June      | 172                  | 200           |
| July      | 301                  | 266           |
| August    | 506                  | 444           |
| September | 641                  | 768           |
| October   | 735                  | 932           |
| November  | 905                  | 1,084         |
| December  | 913                  | 1,157         |
| January   | 1,038                |               |
| February  | 1,212                |               |
| March     | 1,279                |               |
| April     | 1,351                |               |
| May       | 1,371                |               |
| June      | 1,371                |               |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 64       | 907         | 7.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 57          | 10.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 349      | 907         | 38.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 19       | 57          | 33.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 45       | 804         | 5.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 804         | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 804         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

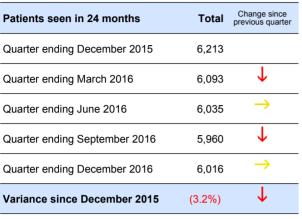


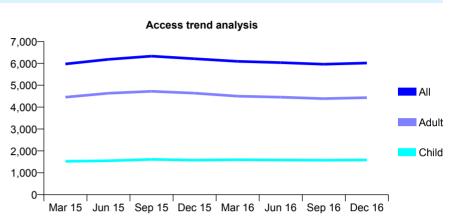
# Q68 - Vital Signs At a Glance Contract Report for 906956/0002 - December 2016

| Name or company name | MR KW GREY   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 21,423      |
|---|-------------|
| Carry forward general activity (UDA)        | -108        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £627,810.57 |

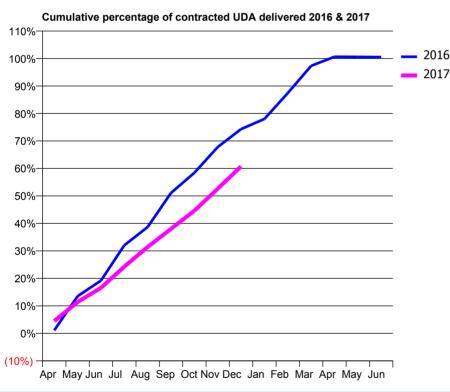
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 237                   | 964          |
| May       | 2,896                 | 2,440        |
| June      | 4,115                 | 3,550        |
| July      | 6,867                 | 5,202        |
| August    | 8,292                 | 6,734        |
| September | 10,946                | 8,147        |
| October   | 12,514                | 9,559        |
| November  | 14,523                | 11,273       |
| December  | 15,920                | 13,017       |
| January   | 16,713                |              |
| February  | 18,726                |              |
| March     | 20,851                |              |
| April     | 21,555                |              |
| May       | 21,548                |              |
| June      | 21,531                |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 87       | 1,424       | 6.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 507      | 3,838       | 13.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 565      | 1,424       | 39.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,493    | 3,838       | 38.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 433      | 4,718       | 9.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 4,718       | 0.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 4,718       | 0.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 9           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



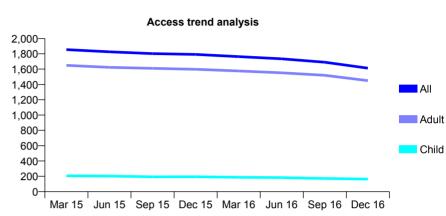
# Q68 - Vital Signs At a Glance Contract Report for 907707/0001 - December 2016

| Name or company name | MR DH GABE   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 6,857       |
|---|-------------|
| Carry forward general activity (UDA)        | 161         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £164,223.40 |

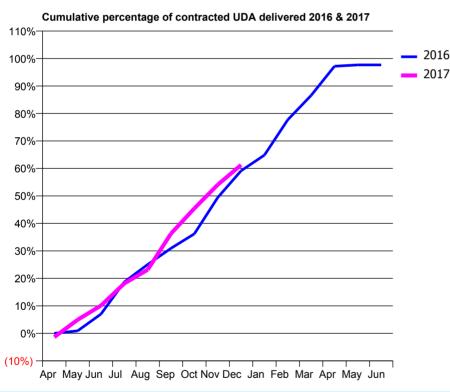
### **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 1,792   |                               |
| Quarter ending March 2016     | 1,763   | <b>1</b>                      |
| Quarter ending June 2016      | 1,735   | <b>→</b>                      |
| Quarter ending September 2016 | 1,690   | <b>→</b>                      |
| Quarter ending December 2016  | 1,613   | <b>→</b>                      |
| Variance since December 2015  | (10.0%) | <b>\</b>                      |



2016

### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |
|-----------------------------------|-------|-------|--|
| Month                             | 2016  | 2017  |  |
| April                             | 0     | -94   |  |
| May                               | 62    | 339   |  |
| June                              | 481   | 693   |  |
| July                              | 1,282 | 1,246 |  |
| August                            | 1,718 | 1,587 |  |
| September                         | 2,122 | 2,490 |  |
| October                           | 2,483 | 3,117 |  |
| November                          | 3,389 | 3,708 |  |
| December                          | 4,056 | 4,203 |  |
| January                           | 4,446 |       |  |
| February                          | 5,328 |       |  |
| March                             | 5,936 |       |  |
| April                             | 6,664 |       |  |
| May                               | 6,697 |       |  |
| June                              | 6,696 |       |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 196         | 4.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 431      | 2,002       | 21.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 144      | 196         | 73.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,260    | 2,002       | 62.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 126      | 1,950       | 6.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 1,950       | 1.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 67       | 1,950       | 3.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



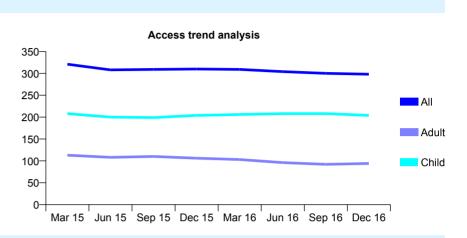
# Q68 - Vital Signs At a Glance Contract Report for 911445/0001 - December 2016

| Name or company name | MR JE REED   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 825        |
|---|------------|
| Carry forward general activity (UDA)        | -15        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £20,212.76 |

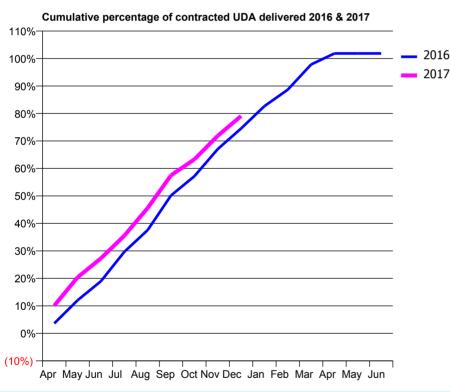
### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 310    |                               |
| Quarter ending March 2016     | 309    | $\rightarrow$                 |
| Quarter ending June 2016      | 304    | 1                             |
| Quarter ending September 2016 | 300    | 1                             |
| Quarter ending December 2016  | 298    | $\rightarrow$                 |
| Variance since December 2015  | (3.9%) | Ţ                             |



2016

### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |
|-----------------------------------|------|------|--|
| Month                             | 2016 | 2017 |  |
| April                             | 30   | 83   |  |
| May                               | 99   | 168  |  |
| June                              | 157  | 225  |  |
| July                              | 245  | 293  |  |
| August                            | 310  | 376  |  |
| September                         | 414  | 474  |  |
| October                           | 472  | 522  |  |
| November                          | 553  | 593  |  |
| December                          | 615  | 652  |  |
| January                           | 682  |      |  |
| February                          | 731  |      |  |
| March                             | 807  |      |  |
| April                             | 840  |      |  |
| May                               | 840  |      |  |
| June                              | 840  |      |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 306         | 18.3%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 39       | 106         | 36.8%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 189      | 306         | 61.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 40       | 106         | 37.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 42       | 388         | 10.8%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 388         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 388         | 0.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



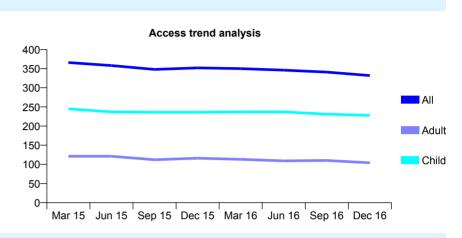
# Q68 - Vital Signs At a Glance Contract Report for 911607/0001 - December 2016

| Name or company name | MR NJ MARSHALL |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    | _              |

| 16/17 Contracted general activity (UDA)     | 756        |
|---|------------|
| Carry forward general activity (UDA)        | -2         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16,748.42 |

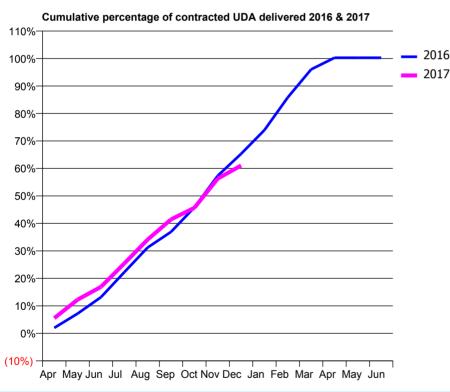
### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 352    |                               |
| Quarter ending March 2016     | 350    | $\rightarrow$                 |
| Quarter ending June 2016      | 346    | 1                             |
| Quarter ending September 2016 | 341    | <b>1</b>                      |
| Quarter ending December 2016  | 332    | 1                             |
| Variance since December 2015  | (5.7%) | 1                             |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 15                        | 42       |
| May       | 54                        | 93       |
| June      | 100                       | 128      |
| July      | 168                       | 192      |
| August    | 236                       | 258      |
| September | 279                       | 313      |
| October   | 346                       | 345      |
| November  | 433                       | 426      |
| December  | 494                       | 462      |
| January   | 559                       |          |
| February  | 649                       |          |
| March     | 726                       |          |
| April     | 758                       |          |
| May       | 758                       |          |
| June      | 758                       |          |

| Q0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 276         | 2.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 84          | 10.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 215      | 276         | 77.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 48       | 84          | 57.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 13       | 337         | 3.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 337         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 337         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

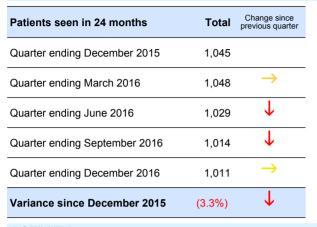


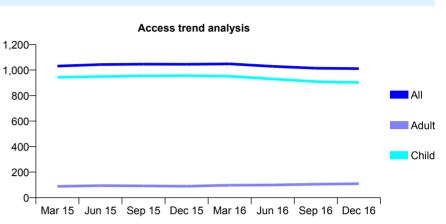
# Q68 - Vital Signs At a Glance Contract Report for 913219/0001 - December 2016

| Name or company name | MR AO REEVES |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 1,987      |
|---|------------|
| Carry forward general activity (UDA)        | -27        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £44,155.12 |

#### **ACCESS\***

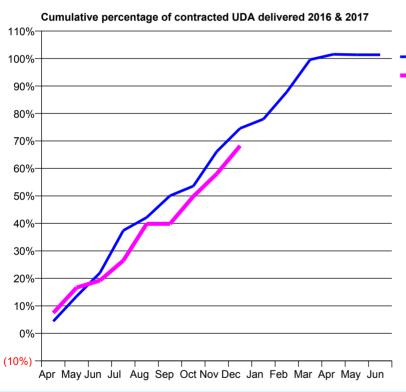




2016

\_\_ 2017

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 87                    | 148          |
| May       | 268                   | 331          |
| June      | 438                   | 382          |
| July      | 744                   | 526          |
| August    | 838                   | 792          |
| September | 995                   | 792          |
| October   | 1,065                 | 991          |
| November  | 1,314                 | 1,153        |
| December  | 1,482                 | 1,356        |
| January   | 1,549                 |              |
| February  | 1,745                 | _            |
| March     | 1,979                 |              |
| April     | 2,017                 |              |
| May       | 2,014                 |              |
| June      | 2,014                 |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 1,141       | 2.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 4           | 0.0%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 908      | 1,141       | 79.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2        | 4           | 50.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 16       | 1,118       | 1.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,118       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,118       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

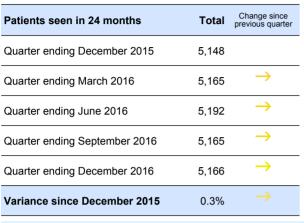


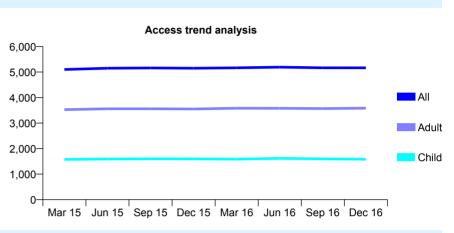
# Q68 - Vital Signs At a Glance Contract Report for 913553/0001 - December 2016

| Name or company name | MR AM BROWN  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 11,982      |
|---|-------------|
| Carry forward general activity (UDA)        | 47          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £280,263.81 |

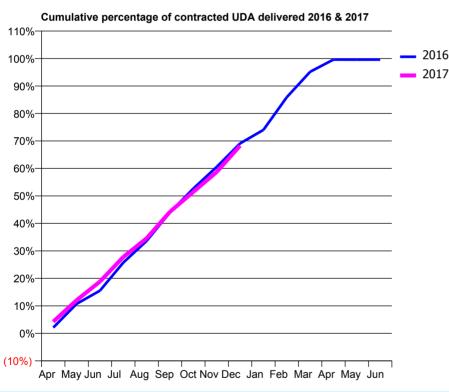
### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 251                     | 510         |
| May       | 1,285                   | 1,447       |
| June      | 1,862                   | 2,256       |
| July      | 3,086                   | 3,332       |
| August    | 4,032                   | 4,148       |
| September | 5,275                   | 5,303       |
| October   | 6,313                   | 6,169       |
| November  | 7,258                   | 7,034       |
| December  | 8,279                   | 8,182       |
| January   | 8,870                   |             |
| February  | 10,295                  | _           |
| March     | 11,402                  |             |
| April     | 11,935                  |             |
| May       | 11,931                  |             |
| June      | 11,935                  |             |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 94       | 1,909       | 4.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 397      | 3,692       | 10.8%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,350    | 1,909       | 70.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,081    | 3,692       | 56.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 424      | 5,272       | 8.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 5,272       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 5,272       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

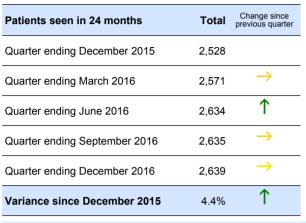


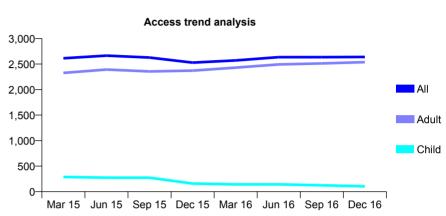
# Q68 - Vital Signs At a Glance Contract Report for 914673/0002 - December 2016

| Name or company name | MR M SEIFOURI |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/08/2011    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 7,753       |
|---|-------------|
| Carry forward general activity (UDA)        | -36         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £224,006.68 |

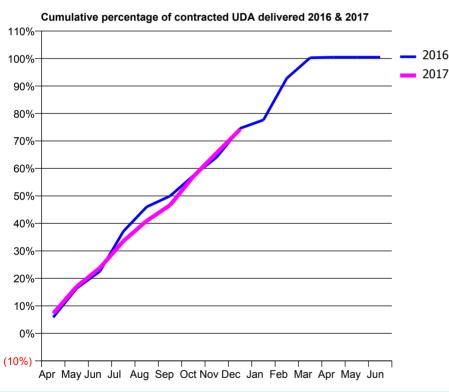
#### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA |       |       |  |  |
|----------------------------------|-------|-------|--|--|
| Month                            | 2016  | 2017  |  |  |
| April                            | 455   | 562   |  |  |
| May                              | 1,272 | 1,320 |  |  |
| June                             | 1,753 | 1,848 |  |  |
| July                             | 2,876 | 2,602 |  |  |
| August                           | 3,569 | 3,174 |  |  |
| September                        | 3,873 | 3,616 |  |  |
| October                          | 4,448 | 4,423 |  |  |
| November                         | 4,970 | 5,093 |  |  |
| December                         | 5,783 | 5,753 |  |  |
| January                          | 6,020 |       |  |  |
| February                         | 7,195 |       |  |  |
| March                            | 7,773 |       |  |  |
| April                            | 7,789 |       |  |  |
| May                              | 7,789 |       |  |  |
| June                             | 7,789 |       |  |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 119         | 3.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 163      | 2,264       | 7.2%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 14       | 119         | 11.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 865      | 2,264       | 38.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 34       | 2,374       | 1.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,374       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,374       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |



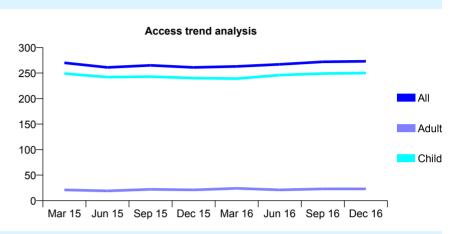
# Q68 - Vital Signs At a Glance Contract Report for 916994/0001 - December 2016

| Name or company name | MR MD SETTERS |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 425        |
|---|------------|
| Carry forward general activity (UDA)        | -1         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £10.301.29 |

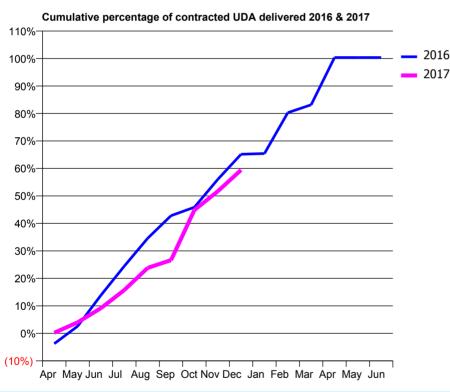
### **ACCESS\***

| Patients seen in 24 months    |      | Change since previous quarter |
|-------------------------------|------|-------------------------------|
| Quarter ending December 2015  | 261  |                               |
| Quarter ending March 2016     | 263  | $\rightarrow$                 |
| Quarter ending June 2016      | 267  | $\rightarrow$                 |
| Quarter ending September 2016 | 272  | $\rightarrow$                 |
| Quarter ending December 2016  | 273  | $\rightarrow$                 |
| Variance since December 2015  | 4.6% | 1                             |



2016

### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |  |
|-----------------------------------|------|------|--|--|
| Month                             | 2016 | 2017 |  |  |
| April                             | -16  | 1    |  |  |
| May                               | 11   | 17   |  |  |
| June                              | 59   | 39   |  |  |
| July                              | 104  | 67   |  |  |
| August                            | 147  | 101  |  |  |
| September                         | 182  | 113  |  |  |
| October                           | 195  | 191  |  |  |
| November                          | 238  | 220  |  |  |
| December                          | 277  | 253  |  |  |
| January                           | 278  |      |  |  |
| February                          | 341  |      |  |  |
| March                             | 353  |      |  |  |
| April                             | 426  |      |  |  |
| May                               | 426  |      |  |  |
| June                              | 426  |      |  |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 273         | 4.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 133      | 273         | 48.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 212         | 1.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 212         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 212         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



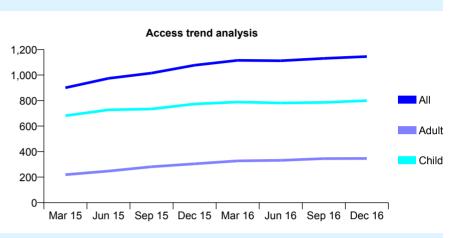
# Q68 - Vital Signs At a Glance Contract Report for 917982/0001 - December 2016

| Name or company name | MISS M SPEAKMAN |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2014      |
| Contract end date    |                 |

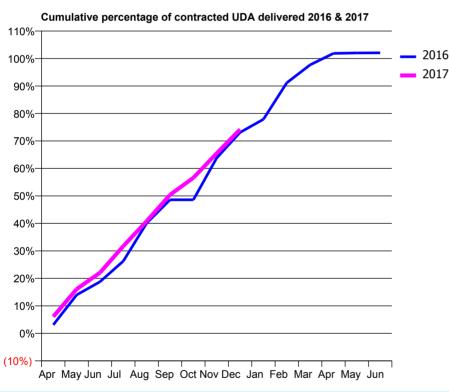
| 16/17 Contracted general activity (UDA)     | 2,100      |
|---|------------|
| Carry forward general activity (UDA)        | -42        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £46.663.96 |

### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,077 |                               |
| Quarter ending March 2016     | 1,115 | 1                             |
| Quarter ending June 2016      | 1,112 | $\rightarrow$                 |
| Quarter ending September 2016 | 1,130 | $\rightarrow$                 |
| Quarter ending December 2016  | 1,145 | $\rightarrow$                 |
| Variance since December 2015  | 6.3%  | 1                             |



# **ACTIVITY**



|           | Adjusted Scheduled Ad | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 65                    | 128          |
| May       | 294                   | 338          |
| June      | 394                   | 463          |
| July      | 552                   | 667          |
| August    | 842                   | 857          |
| September | 1,020                 | 1,059        |
| October   | 1,020                 | 1,189        |
| November  | 1,340                 | 1,376        |
| December  | 1,535                 | 1,558        |
| January   | 1,636                 |              |
| February  | 1,914                 | _            |
| March     | 2,052                 |              |
| April     | 2,139                 |              |
| May       | 2,142                 |              |
| June      | 2,143                 | -            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 991         | 4.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 19       | 274         | 6.9%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 679      | 991         | 68.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 149      | 274         | 54.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 50       | 1,187       | 4.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,187       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,187       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

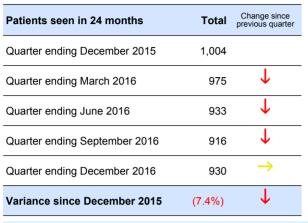


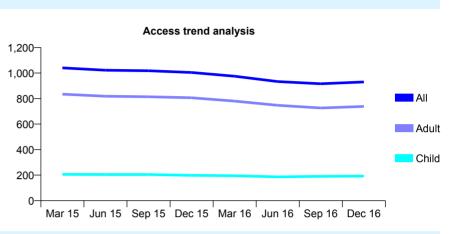
# Q68 - Vital Signs At a Glance Contract Report for 919977/0001 - December 2016

| Name or company name | MS JF ROYLE  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 2,800      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £70,297.55 |

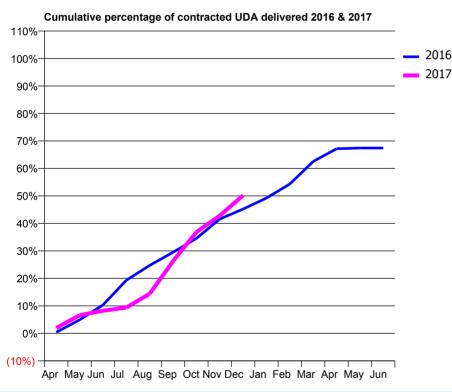
#### **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 12                     | 54           |
| May       | 152                    | 185          |
| June      | 320                    | 231          |
| July      | 599                    | 262          |
| August    | 766                    | 403          |
| September | 914                    | 735          |
| October   | 1,071                  | 1,031        |
| November  | 1,289                  | 1,199        |
| December  | 1,402                  | 1,405        |
| January   | 1,526                  |              |
| February  | 1,684                  | _            |
| March     | 1,938                  |              |
| April     | 2,082                  |              |
| May       | 2,090                  |              |
| June      | 2,090                  |              |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 160         | 5.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 55       | 572         | 9.6%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 57       | 160         | 35.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 187      | 572         | 32.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 96       | 675         | 14.2%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 675         | 1.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 675         | 0.9%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

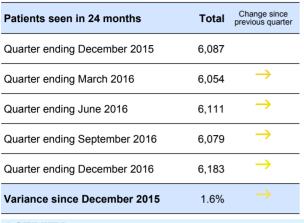


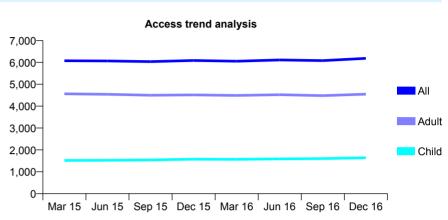
# Q68 - Vital Signs At a Glance Contract Report for 921645/0004 - December 2016

| Name or company name | Brightsmile Dental Care (Tadworth) |
|----------------------|------------------------------------|
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/04/2006                         |
| Contract end date    |                                    |

| 16/17 Contracted general activity (UDA)     | 16,552      |
|---|-------------|
| Carry forward general activity (UDA)        | -331        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £444,378.07 |

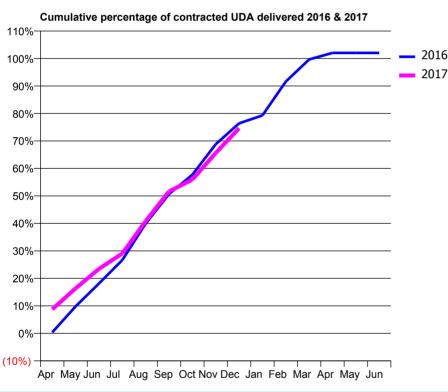
### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 62                     | 1,450        |
| May       | 1,624                  | 2,713        |
| June      | 3,002                  | 3,881        |
| July      | 4,415                  | 4,809        |
| August    | 6,611                  | 6,757        |
| September | 8,390                  | 8,549        |
| October   | 9,554                  | 9,258        |
| November  | 11,390                 | 10,863       |
| December  | 12,645                 | 12,351       |
| January   | 13,126                 |              |
| February  | 15,163                 | _            |
| March     | 16,494                 |              |
| April     | 16,889                 |              |
| May       | 16,887                 |              |
| June      | 16,887                 |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 64       | 1,480       | 4.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 299      | 3,721       | 8.0%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 779      | 1,480       | 52.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,747    | 3,721       | 46.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 264      | 4,928       | 5.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 4,928       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 4,928       | 0.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 20       | 21          | 95.2%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 21       | 21          | 100.0%   | 89.3% | 88.8%  | 88.8%   |



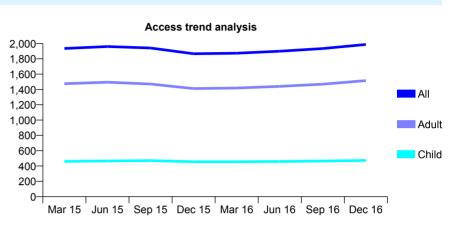
# Q68 - Vital Signs At a Glance Contract Report for 921645/0005 - December 2016

| Name or company name | Brightsmile Dental Care (Epsom) |
|----------------------|---------------------------------|
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 04/11/2009                      |
| Contract end date    |                                 |

| 16/17 Contracted general activity (UDA)     | 5,000       |
|---|-------------|
| Carry forward general activity (UDA)        | -100        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £134,236.96 |

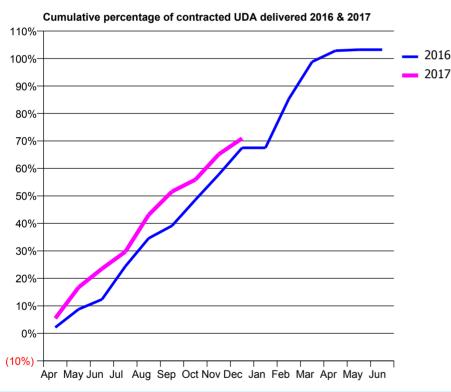
### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,866 |                               |
| Quarter ending March 2016     | 1,873 | $\rightarrow$                 |
| Quarter ending June 2016      | 1,899 | $\rightarrow$                 |
| Quarter ending September 2016 | 1,934 | $\rightarrow$                 |
| Quarter ending December 2016  | 1,987 | <b>1</b>                      |
| Variance since December 2015  | 6.5%  | 1                             |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 107                     | 274        |
| May       | 438                     | 838        |
| June      | 618                     | 1,176      |
| July      | 1,219                   | 1,485      |
| August    | 1,730                   | 2,155      |
| September | 1,957                   | 2,580      |
| October   | 2,429                   | 2,796      |
| November  | 2,889                   | 3,257      |
| December  | 3,375                   | 3,546      |
| January   | 3,375                   |            |
| February  | 4,265                   | _          |
| March     | 4,940                   |            |
| April     | 5,142                   |            |
| May       | 5,160                   |            |
| June      | 5,160                   |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 22       | 418         | 5.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 115      | 1,155       | 10.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 232      | 418         | 55.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 434      | 1,155       | 37.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 61       | 1,414       | 4.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,414       | 0.2%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,414       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



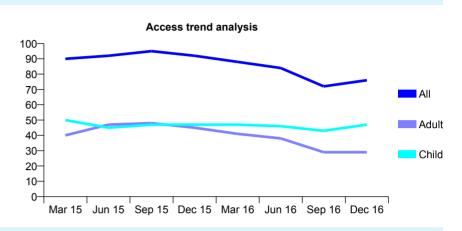
# Q68 - Vital Signs At a Glance Contract Report for 921653/0001 - December 2016

| Name or company name | MS RN CHADHA |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 163       |
|---|-----------|
| Carry forward general activity (UDA)        | 2         |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £4,092.33 |

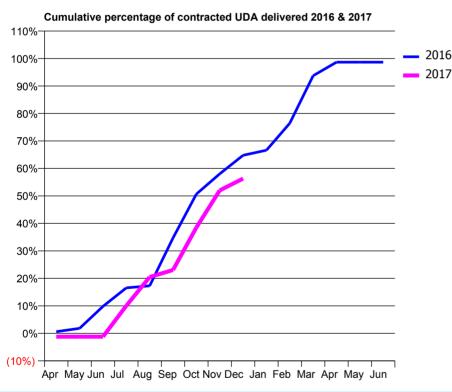
## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 92      |                               |
| Quarter ending March 2016     | 88      | <b>1</b>                      |
| Quarter ending June 2016      | 84      | <b>→</b>                      |
| Quarter ending September 2016 | 72      | <b>→</b>                      |
| Quarter ending December 2016  | 76      | <b>1</b>                      |
| Variance since December 2015  | (17.4%) | 1                             |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA |      |      |  |  |
|----------------------------------|------|------|--|--|
| Month                            | 2016 | 2017 |  |  |
| April                            | 1    | -2   |  |  |
| May                              | 3    | -2   |  |  |
| June                             | 16   | -2   |  |  |
| July                             | 27   | 16   |  |  |
| August                           | 28   | 33   |  |  |
| September                        | 57   | 38   |  |  |
| October                          | 83   | 63   |  |  |
| November                         | 95   | 85   |  |  |
| December                         | 106  | 92   |  |  |
| January                          | 109  |      |  |  |
| February                         | 125  |      |  |  |
| March                            | 153  |      |  |  |
| April                            | 161  |      |  |  |
| May                              | 161  |      |  |  |
| June                             | 161  |      |  |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 47          | 4.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 11          | 0.0%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 31       | 47          | 66.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2        | 11          | 18.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 54          | 7.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 54          | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 54          | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |



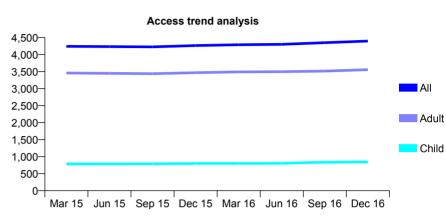
# Q68 - Vital Signs At a Glance Contract Report for 921807/0001 - December 2016

| Name or company name | MR RJ CURTIS |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 13,645      |
|---|-------------|
| Carry forward general activity (UDA)        | 389         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £307,925.58 |

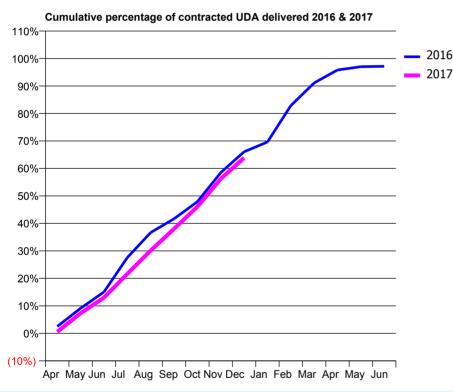
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 4,264 |                               |
| Quarter ending March 2016     | 4,288 | $\rightarrow$                 |
| Quarter ending June 2016      | 4,299 | $\rightarrow$                 |
| Quarter ending September 2016 | 4,348 | $\rightarrow$                 |
| Quarter ending December 2016  | 4,396 | $\rightarrow$                 |
| Variance since December 2015  | 3.1%  | 1                             |



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 342                    | 77          |
| May       | 1,246                  | 1,002       |
| June      | 2,055                  | 1,772       |
| July      | 3,765                  | 2,957       |
| August    | 5,005                  | 4,109       |
| September | 5,687                  | 5,186       |
| October   | 6,534                  | 6,288       |
| November  | 7,980                  | 7,671       |
| December  | 9,015                  | 8,714       |
| January   | 9,497                  |             |
| February  | 11,302                 |             |
| March     | 12,432                 |             |
| April     | 13,074                 |             |
| May       | 13,237                 |             |
| June      | 13,256                 |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 938         | 4.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 626      | 4,188       | 14.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 592      | 938         | 63.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,540    | 4,188       | 60.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 215      | 4,762       | 4.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 4,762       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 179      | 4,762       | 3.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



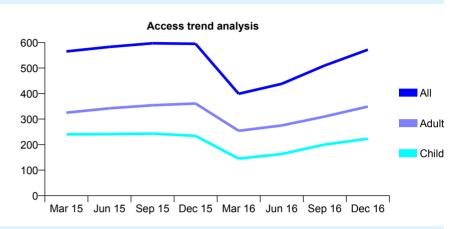
# Q68 - Vital Signs At a Glance Contract Report for 929255/0001 - December 2016

| Name or company name | MISS SR YOUSEF |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 1,311      |
|---|------------|
| Carry forward general activity (UDA)        | -10        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £29,381.98 |

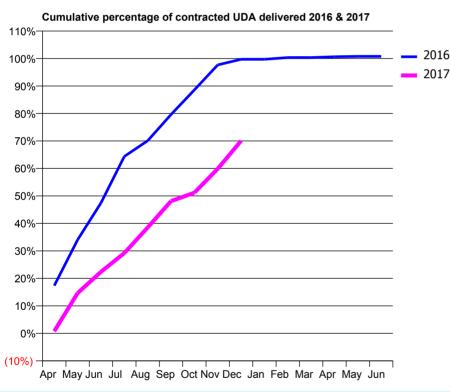
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 595    |                               |
| Quarter ending March 2016     | 399    | <b>→</b>                      |
| Quarter ending June 2016      | 438    | <b>1</b>                      |
| Quarter ending September 2016 | 510    | <b>1</b>                      |
| Quarter ending December 2016  | 572    | <b>1</b>                      |
| Variance since December 2015  | (3.9%) | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 228                       | 10       |
| May       | 446                       | 192      |
| June      | 622                       | 294      |
| July      | 844                       | 383      |
| August    | 919                       | 505      |
| September | 1,044                     | 631      |
| October   | 1,161                     | 671      |
| November  | 1,280                     | 785      |
| December  | 1,307                     | 918      |
| January   | 1,307                     |          |
| February  | 1,315                     |          |
| March     | 1,315                     |          |
| April     | 1,319                     |          |
| May       | 1,321                     |          |
| June      | 1,321                     |          |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 254         | 2.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 32       | 350         | 9.1%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 71       | 254         | 28.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 81       | 350         | 23.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 26       | 578         | 4.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 578         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 578         | 0.7%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

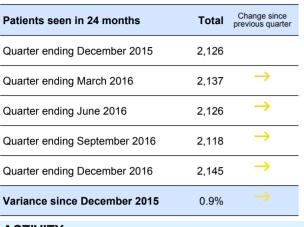


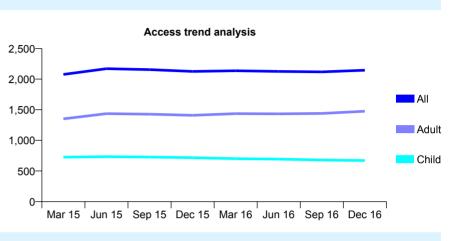
# Q68 - Vital Signs At a Glance Contract Report for 931888/0001 - December 2016

| Name or company name | MRS JN MASON |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

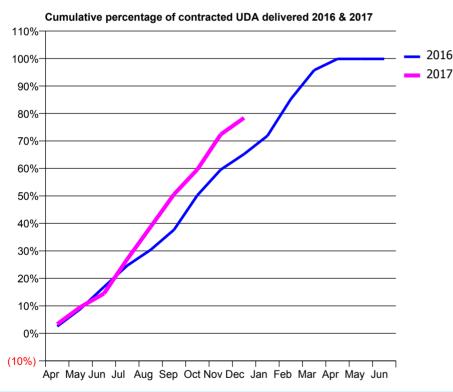
| 16/17 Contracted general activity (UDA)     | 4,652       |
|---|-------------|
| Carry forward general activity (UDA)        | 7           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £107,496.12 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 119                      | 158       |
| May       | 416                      | 447       |
| June      | 787                      | 674       |
| July      | 1,148                    | 1,258     |
| August    | 1,414                    | 1,804     |
| September | 1,754                    | 2,354     |
| October   | 2,338                    | 2,775     |
| November  | 2,771                    | 3,367     |
| December  | 3,034                    | 3,647     |
| January   | 3,344                    |           |
| February  | 3,964                    |           |
| March     | 4,454                    |           |
| April     | 4,645                    |           |
| May       | 4,645                    |           |
| June      | 4,645                    |           |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 73       | 833         | 8.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 265      | 1,567       | 16.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 573      | 833         | 68.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 951      | 1,567       | 60.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 44       | 1,723       | 2.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 1,723       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 47       | 1,723       | 2.7%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |

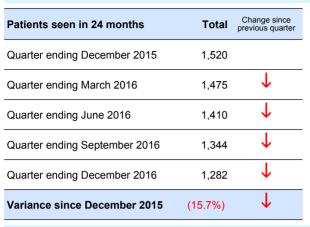


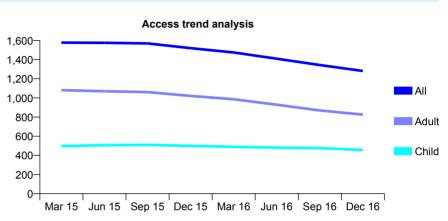
# Q68 - Vital Signs At a Glance Contract Report for 932515/0003 - December 2016

| Name or company name | MR F ASGHARI-COLIVERI |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

| 16/17 Contracted general activity (UDA)     | 3,568       |
|---|-------------|
| Carry forward general activity (UDA)        | -71         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £106,818.49 |

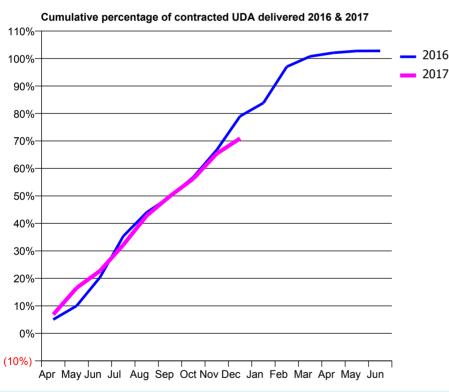
## **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 180                      | 245       |
| May       | 357                      | 590       |
| June      | 727                      | 811       |
| July      | 1,262                    | 1,149     |
| August    | 1,570                    | 1,528     |
| September | 1,774                    | 1,782     |
| October   | 2,029                    | 2,008     |
| November  | 2,380                    | 2,333     |
| December  | 2,819                    | 2,530     |
| January   | 2,991                    |           |
| February  | 3,461                    |           |
| March     | 3,596                    |           |
| April     | 3,642                    |           |
| May       | 3,666                    |           |
| June      | 3,667                    |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 489         | 9.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 159      | 807         | 19.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 248      | 489         | 50.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 388      | 807         | 48.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 175      | 1,257       | 13.9%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,257       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 1,257       | 1.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

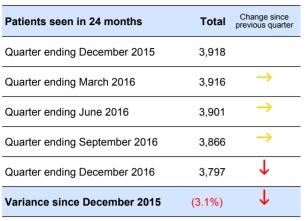


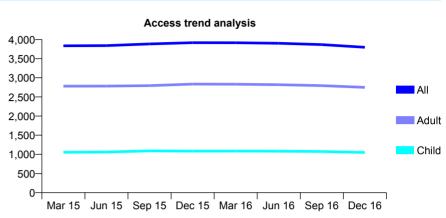
# Q68 - Vital Signs At a Glance Contract Report for 932752/0003 - December 2016

| Name or company name | MRS A CASTELLHEIM GHAREH |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/01/2008               |
| Contract end date    |                          |

| 16/17 Contracted general activity (UDA)     | 12,670      |
|---|-------------|
| Carry forward general activity (UDA)        | -15         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £357,313.37 |

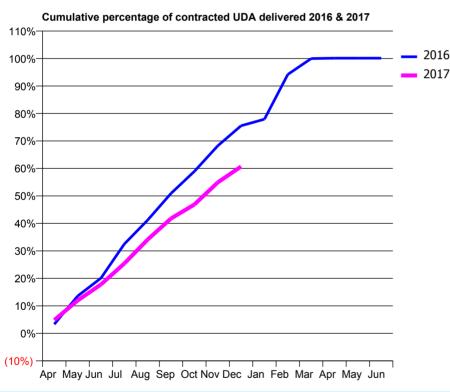
# ACCESS\*





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 421                     | 612        |
| May       | 1,719                   | 1,513      |
| June      | 2,547                   | 2,254      |
| July      | 4,117                   | 3,221      |
| August    | 5,221                   | 4,323      |
| September | 6,451                   | 5,296      |
| October   | 7,466                   | 5,939      |
| November  | 8,643                   | 6,958      |
| December  | 9,569                   | 7,691      |
| January   | 9,872                   |            |
| February  | 11,934                  | _          |
| March     | 12,666                  |            |
| April     | 12,686                  |            |
| May       | 12,685                  |            |
| June      | 12,685                  |            |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 65       | 1,235       | 5.3%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 191      | 2,682       | 7.1%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 838      | 1,235       | 67.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,736    | 2,682       | 64.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 194      | 3,901       | 5.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 3,901       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 3,901       | 0.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

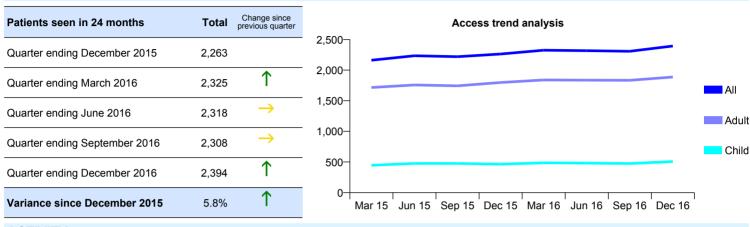


# Q68 - Vital Signs At a Glance Contract Report for 934941/0002 - December 2016

| Name or company name | MISS M JADIDI |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

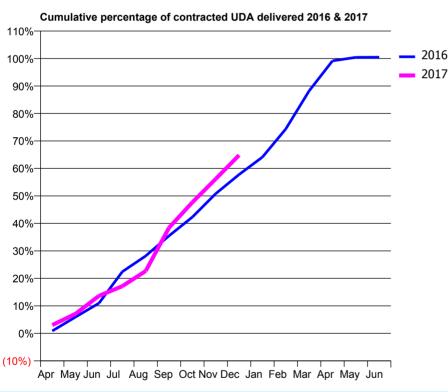
| 16/17 Contracted general activity (UDA)     | 5,290       |
|---|-------------|
| Carry forward general activity (UDA)        | -24         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £127,796.26 |

#### **ACCESS\***



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 47                     | 159          |
| May       | 315                    | 379          |
| June      | 580                    | 723          |
| July      | 1,186                  | 909          |
| August    | 1,489                  | 1,199        |
| September | 1,877                  | 2,034        |
| October   | 2,239                  | 2,522        |
| November  | 2,688                  | 2,973        |
| December  | 3,057                  | 3,430        |
| January   | 3,392                  |              |
| February  | 3,933                  |              |
| March     | 4,667                  |              |
| April     | 5,245                  |              |
| May       | 5,311                  |              |
| June      | 5,314                  |              |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 464         | 0.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 101      | 1,550       | 6.5%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 248      | 464         | 53.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 719      | 1,550       | 46.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 98       | 1,746       | 5.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,746       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,746       | 0.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



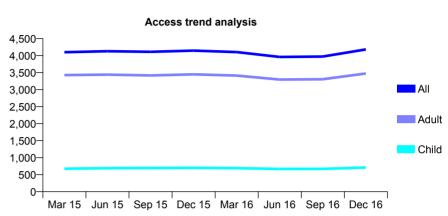
# Q68 - Vital Signs At a Glance Contract Report for 937479/0001 - December 2016

| Name or company name | Pitchforth, Elalami and Cramp |
|----------------------|-------------------------------|
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2006                    |
| Contract end date    |                               |

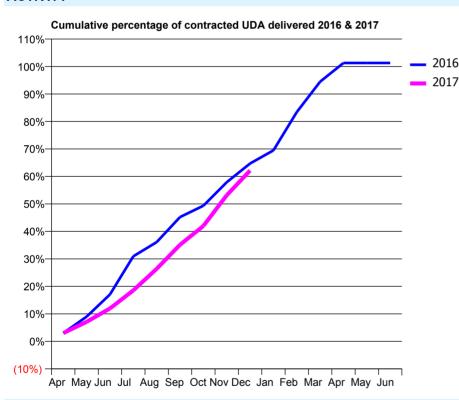
| 16/17 Contracted general activity (UDA)     | 12,952      |
|---|-------------|
| Carry forward general activity (UDA)        | -167        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £302,364.16 |

## **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 392                      | 387        |
| May       | 1,165                    | 918        |
| June      | 2,211                    | 1,552      |
| July      | 4,009                    | 2,403      |
| August    | 4,675                    | 3,419      |
| September | 5,859                    | 4,554      |
| October   | 6,392                    | 5,439      |
| November  | 7,497                    | 6,885      |
| December  | 8,382                    | 8,052      |
| January   | 9,002                    |            |
| February  | 10,805                   |            |
| March     | 12,239                   |            |
| April     | 13,119                   |            |
| May       | 13,119                   |            |
| June      | 13,119                   |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 615         | 3.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 403      | 2,962       | 13.6%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 211      | 615         | 34.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 991      | 2,962       | 33.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 364      | 3,288       | 11.1%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 3,288       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 35       | 3,288       | 1.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

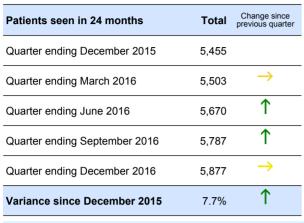


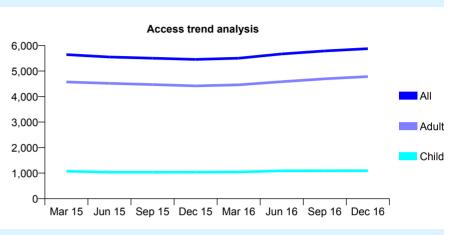
# Q68 - Vital Signs At a Glance Contract Report for 937479/0003 - December 2016

| Name or company name | A Pitchforth and M Cramp |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2006               |
| Contract end date    |                          |

| 16/17 Contracted general activity (UDA)     | 19,978      |
|---|-------------|
| Carry forward general activity (UDA)        | 704         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £471,245.22 |

#### **ACCESS\***

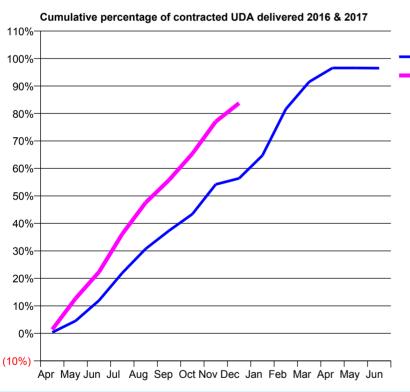




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 71                      | 286        |
| May       | 909                     | 2,542      |
| June      | 2,385                   | 4,459      |
| July      | 4,394                   | 7,232      |
| August    | 6,143                   | 9,504      |
| September | 7,464                   | 11,145     |
| October   | 8,672                   | 13,064     |
| November  | 10,830                  | 15,391     |
| December  | 11,264                  | 16,734     |
| January   | 12,932                  |            |
| February  | 16,297                  |            |
| March     | 18,281                  |            |
| April     | 19,287                  |            |
| May       | 19,286                  |            |
| June      | 19,274                  |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 145      | 1,227       | 11.8%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,148    | 5,476       | 21.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 635      | 1,227       | 51.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,539    | 5,476       | 46.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 685      | 6,389       | 10.7%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 152      | 6,389       | 2.4%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 133      | 6,389       | 2.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 12          | 100.0%   | 89.3% | 88.8%  | 88.8%   |

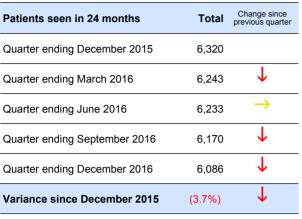


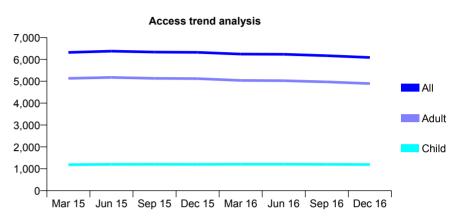
# Q68 - Vital Signs At a Glance Contract Report for 939730/0001 - December 2016

| Name or company name | MR BJ WOOD   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 16,305      |
|---|-------------|
| Carry forward general activity (UDA)        | 71          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £433,796.12 |

#### **ACCESS\***

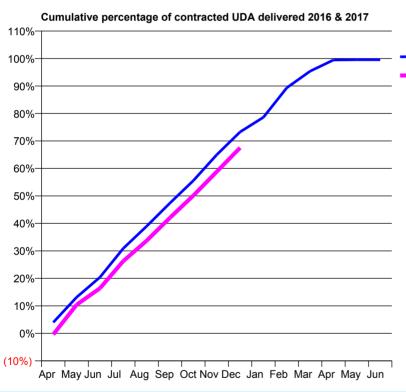




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled A | ctivity (UDA) |
|-----------|----------------------|---------------|
| Month     | 2016                 | 2017          |
| April     | 650                  | -71           |
| May       | 2,142                | 1,699         |
| June      | 3,328                | 2,678         |
| July      | 5,042                | 4,292         |
| August    | 6,355                | 5,499         |
| September | 7,735                | 6,863         |
| October   | 9,064                | 8,178         |
| November  | 10,595               | 9,589         |
| December  | 11,946               | 11,008        |
| January   | 12,818               |               |
| February  | 14,569               | _             |
| March     | 15,553               |               |
| April     | 16,216               |               |
| May       | 16,233               |               |
| June      | 16,234               |               |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 69       | 1,207       | 5.7%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 782      | 4,748       | 16.5%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 654      | 1,207       | 54.2%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,062    | 4,748       | 43.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 719      | 5,617       | 12.8%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 5,617       | 0.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 150      | 5,617       | 2.7%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



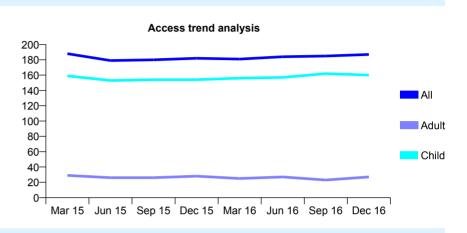
# Q68 - Vital Signs At a Glance Contract Report for 940720/0001 - December 2016

| Name or company name | MR CR GOVES  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 300       |
|---|-----------|
| Carry forward general activity (UDA)        | -6        |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £6,683.67 |

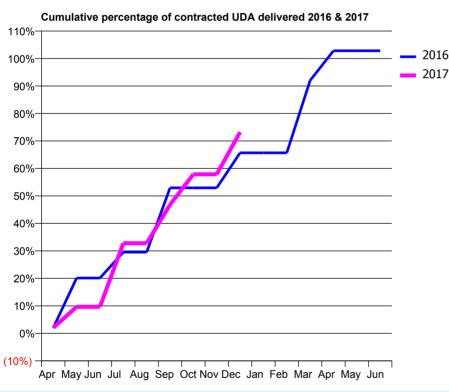
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 182   |                               |
| Quarter ending March 2016     | 181   | $\rightarrow$                 |
| Quarter ending June 2016      | 184   | $\rightarrow$                 |
| Quarter ending September 2016 | 185   | $\rightarrow$                 |
| Quarter ending December 2016  | 187   | $\rightarrow$                 |
| Variance since December 2015  | 2.7%  | <b>↑</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 6                        | 6         |
| May       | 60                       | 29        |
| June      | 60                       | 29        |
| July      | 89                       | 98        |
| August    | 89                       | 98        |
| September | 159                      | 140       |
| October   | 159                      | 174       |
| November  | 159                      | 174       |
| December  | 197                      | 220       |
| January   | 197                      |           |
| February  | 197                      |           |
| March     | 276                      |           |
| April     | 308                      |           |
| May       | 308                      |           |
| June      | 308                      |           |
|           |                          |           |

| <b>40</b> 7 (20)  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 199         | 3.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 117      | 199         | 58.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 173         | 1.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 173         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 173         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

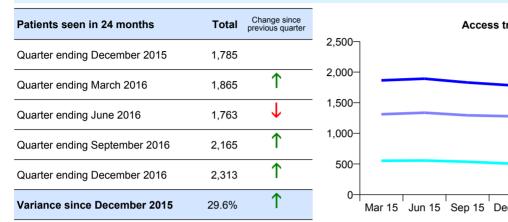


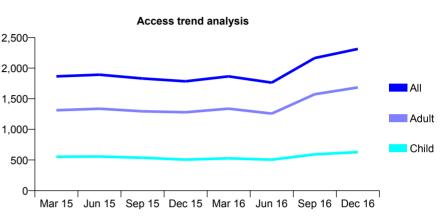
# Q68 - Vital Signs At a Glance Contract Report for 941719/0001 - December 2016

| Name or company name | MISS F SHAMELI |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

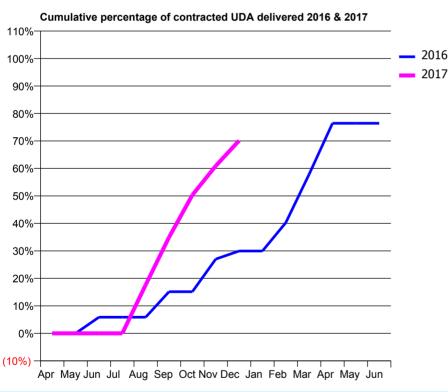
| 16/17 Contracted general activity (UDA)     | 7,000       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £165,200.10 |

## **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled | Activity (UDA) |
|-----------|--------------------|----------------|
| Month     | 2016               | 2017           |
| April     | 0                  | 0              |
| May       | 0                  | 0              |
| June      | 412                | 0              |
| July      | 412                | 0              |
| August    | 412                | 1,236          |
| September | 1,060              | 2,447          |
| October   | 1,060              | 3,524          |
| November  | 1,892              | 4,264          |
| December  | 2,096              | 4,908          |
| January   | 2,096              |                |
| February  | 2,820              |                |
| March     | 4,053              |                |
| April     | 5,350              |                |
| May       | 5,350              |                |
| June      | 5,350              |                |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 96       | 736         | 13.0%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 301      | 1,784       | 16.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 307      | 736         | 41.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 525      | 1,784       | 29.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 200      | 1,918       | 10.4%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 1,918       | 0.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 54       | 1,918       | 2.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 8           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 8           | N/A      | 89.3% | 88.8%  | 88.8%   |



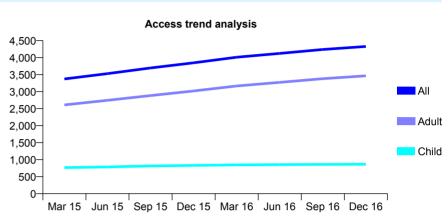
# Q68 - Vital Signs At a Glance Contract Report for 941964/0001 - December 2016

| Name or company name | MR C OUALI   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 17/06/2011   |
| Contract end date    |              |

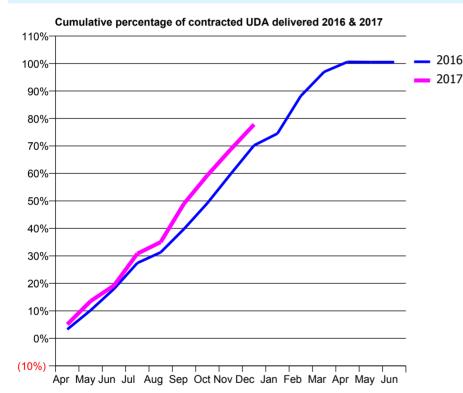
| 16/17 Contracted general activity (UDA)     | 13,410      |
|---|-------------|
| Carry forward general activity (UDA)        | -67         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £360,290.49 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 3,845 |                               |
| Quarter ending March 2016     | 4,008 | 1                             |
| Quarter ending June 2016      | 4,120 | <b>1</b>                      |
| Quarter ending September 2016 | 4,236 | <b>1</b>                      |
| Quarter ending December 2016  | 4,325 | <b>1</b>                      |
| Variance since December 2015  | 12.5% | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 437                    | 681          |
| May       | 1,367                  | 1,817        |
| June      | 2,414                  | 2,579        |
| July      | 3,676                  | 4,130        |
| August    | 4,196                  | 4,697        |
| September | 5,338                  | 6,574        |
| October   | 6,598                  | 7,954        |
| November  | 8,019                  | 9,222        |
| December  | 9,417                  | 10,435       |
| January   | 9,993                  |              |
| February  | 11,824                 | _            |
| March     | 13,003                 |              |
| April     | 13,488                 |              |
| May       | 13,477                 |              |
| June      | 13,477                 |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 1,176       | 7.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 683      | 4,494       | 15.2%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 879      | 1,176       | 74.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,945    | 4,494       | 65.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 380      | 5,393       | 7.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 5,393       | 0.5%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 5,393       | 0.1%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 9           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 9           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

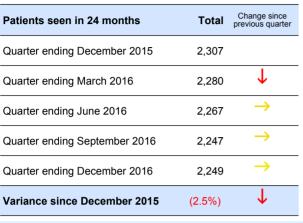


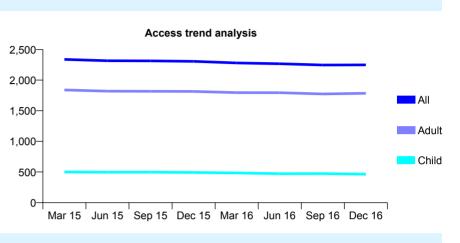
# Q68 - Vital Signs At a Glance Contract Report for 946273/0001 - December 2016

| Name or company name | MR M GHOLAMI |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

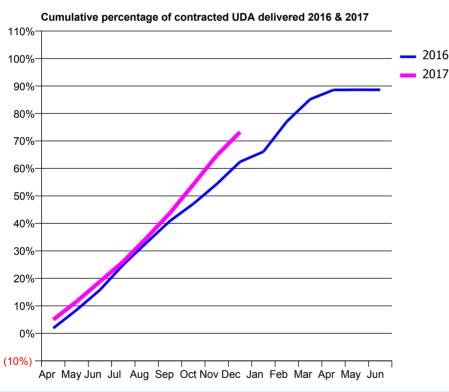
| 16/17 Contracted general activity (UDA)     | 9,495       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £253,565.86 |

#### **ACCESS\***





## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |
|-----------------------------------|-------|-------|--|
| Month                             | 2016  | 2017  |  |
| April                             | 178   | 474   |  |
| May                               | 810   | 1,100 |  |
| June                              | 1,502 | 1,789 |  |
| July                              | 2,375 | 2,484 |  |
| August                            | 3,138 | 3,302 |  |
| September                         | 3,885 | 4,160 |  |
| October                           | 4,476 | 5,144 |  |
| November                          | 5,158 | 6,144 |  |
| December                          | 5,926 | 6,952 |  |
| January                           | 6,276 |       |  |
| February                          | 7,317 |       |  |
| March                             | 8,087 |       |  |
| April                             | 8,410 |       |  |
| May                               | 8,413 |       |  |
| June                              | 8,413 |       |  |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 499         | 3.4%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 244      | 2,064       | 11.8%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 330      | 499         | 66.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,389    | 2,064       | 67.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 146      | 2,444       | 6.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,444       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 2,444       | 0.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 89.3% | 88.8%  | 88.8%   |

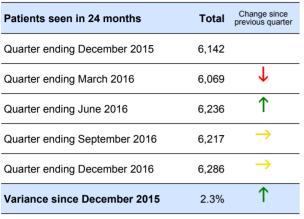


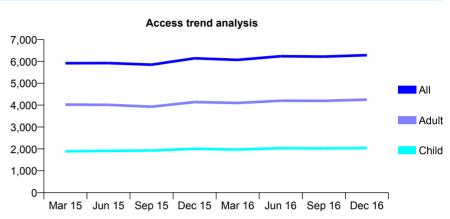
# Q68 - Vital Signs At a Glance Contract Report for 947822/0001 - December 2016

| Name or company name | MR HS DHALIWAL |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2009     |
| Contract end date    |                |

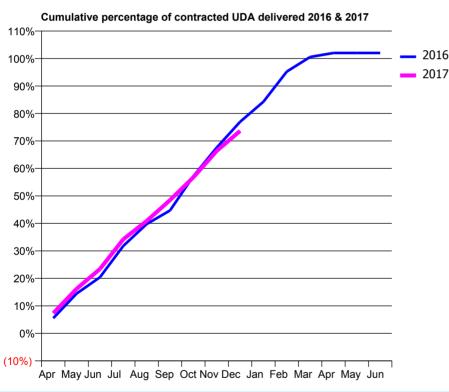
| 16/17 Contracted general activity (UDA)     | 13,500      |
|---|-------------|
| Carry forward general activity (UDA)        | -270        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £362.718.40 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 744                    | 991         |
| May       | 1,955                  | 2,190       |
| June      | 2,758                  | 3,163       |
| July      | 4,298                  | 4,626       |
| August    | 5,368                  | 5,522       |
| September | 6,036                  | 6,544       |
| October   | 7,720                  | 7,664       |
| November  | 9,126                  | 8,958       |
| December  | 10,389                 | 9,945       |
| January   | 11,377                 |             |
| February  | 12,855                 | _           |
| March     | 13,574                 |             |
| April     | 13,769                 |             |
| May       | 13,771                 |             |
| June      | 13,772                 |             |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 145      | 2,101       | 6.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 574      | 3,841       | 14.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,178    | 2,101       | 56.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,680    | 3,841       | 43.7%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 632      | 5,818       | 10.9%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 43       | 5,818       | 0.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 83       | 5,818       | 1.4%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 18          | 88.9%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 18          | 72.2%    | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



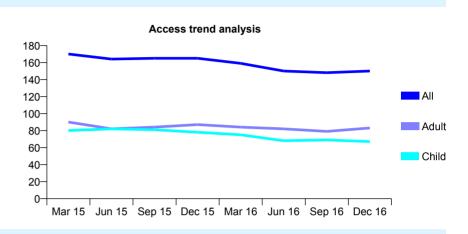
# Q68 - Vital Signs At a Glance Contract Report for 949469/0001 - December 2016

| Name or company name | MR HC PAGE   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2010   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 600        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £17,759.05 |

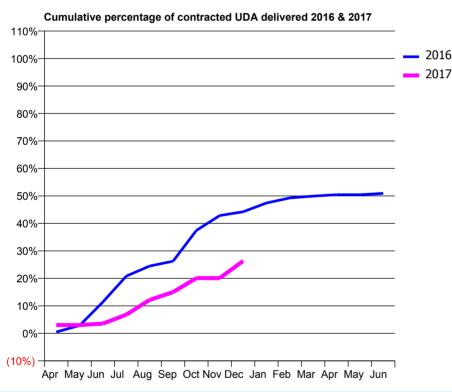
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 165    |                               |
| Quarter ending March 2016     | 159    | 1                             |
| Quarter ending June 2016      | 150    | <b>1</b>                      |
| Quarter ending September 2016 | 148    | <b>1</b>                      |
| Quarter ending December 2016  | 150    | $\rightarrow$                 |
| Variance since December 2015  | (9.1%) | Ţ                             |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |  |
|-----------------------------------|------|------|--|--|
| Month                             | 2016 | 2017 |  |  |
| April                             | 3    | 18   |  |  |
| May                               | 17   | 18   |  |  |
| June                              | 69   | 21   |  |  |
| July                              | 125  | 41   |  |  |
| August                            | 147  | 73   |  |  |
| September                         | 157  | 90   |  |  |
| October                           | 225  | 121  |  |  |
| November                          | 257  | 121  |  |  |
| December                          | 265  | 158  |  |  |
| January                           | 285  |      |  |  |
| February                          | 296  | _    |  |  |
| March                             | 300  |      |  |  |
| April                             | 303  |      |  |  |
| May                               | 303  |      |  |  |
| June                              | 306  |      |  |  |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 48          | 2.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 42          | 4.8%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 21       | 48          | 43.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 14       | 42          | 33.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 10       | 86          | 11.6%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 86          | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 86          | 1.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

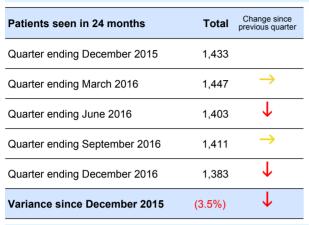


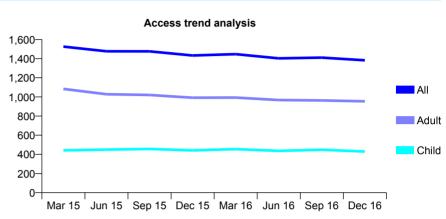
# Q68 - Vital Signs At a Glance Contract Report for 949973/0001 - December 2016

| Name or company name | MR A DARGAHI |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 5,000       |
|---|-------------|
| Carry forward general activity (UDA)        | -47         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £143,229.02 |

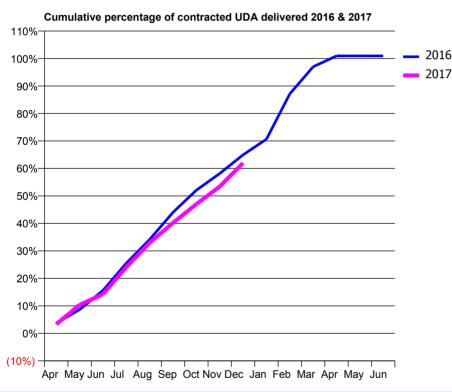
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activi | ity (UDA) |
|-----------|---------------------------|-----------|
| Month     | 2016                      | 2017      |
| April     | 183                       | 166       |
| May       | 433                       | 519       |
| June      | 781                       | 712       |
| July      | 1,278                     | 1,205     |
| August    | 1,708                     | 1,647     |
| September | 2,201                     | 2,009     |
| October   | 2,604                     | 2,351     |
| November  | 2,907                     | 2,670     |
| December  | 3,248                     | 3,100     |
| January   | 3,532                     |           |
| February  | 4,357                     |           |
| March     | 4,849                     |           |
| April     | 5,047                     |           |
| May       | 5,047                     |           |
| June      | 5,047                     |           |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 474         | 7.8%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 118      | 818         | 14.4%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 301      | 474         | 63.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 411      | 818         | 50.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 119      | 1,215       | 9.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,215       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 1,215       | 0.7%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 89.3% | 88.8%  | 88.8%   |



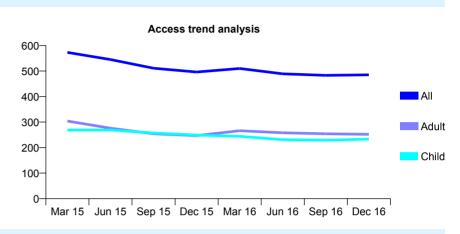
# Q68 - Vital Signs At a Glance Contract Report for 953156/0001 - December 2016

| Name or company name | MS V BALBONTIN LAUDIEN |
|----------------------|------------------------|
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/10/2012             |
| Contract end date    | _                      |

| 16/17 Contracted general activity (UDA)     | 1,666      |
|---|------------|
| Carry forward general activity (UDA)        | -2         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £37,021.85 |

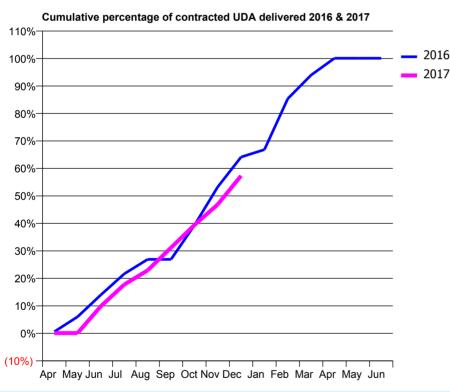
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 496    |                               |
| Quarter ending March 2016     | 510    | <b>1</b>                      |
| Quarter ending June 2016      | 489    | <b>\</b>                      |
| Quarter ending September 2016 | 483    | <b>\</b>                      |
| Quarter ending December 2016  | 485    | $\rightarrow$                 |
| Variance since December 2015  | (2.2%) | <b>\</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 10                      | 2           |
| May       | 101                     | 2           |
| June      | 234                     | 165         |
| July      | 361                     | 296         |
| August    | 448                     | 382         |
| September | 448                     | 519         |
| October   | 655                     | 656         |
| November  | 888                     | 781         |
| December  | 1,069                   | 955         |
| January   | 1,114                   |             |
| February  | 1,423                   | _           |
| March     | 1,566                   |             |
| April     | 1,668                   |             |
| May       | 1,668                   |             |
| June      | 1,668                   |             |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 191         | 2.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 17       | 208         | 8.2%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 95       | 191         | 49.7%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 116      | 208         | 55.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 357         | 0.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 357         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 357         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

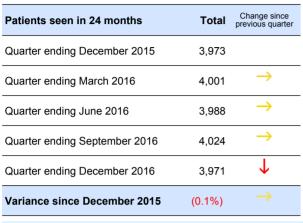


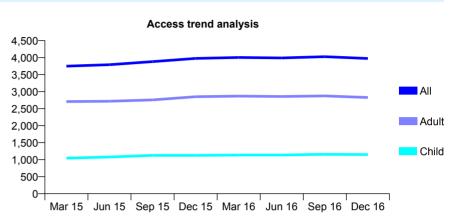
# Q68 - Vital Signs At a Glance Contract Report for 959391/0001 - December 2016

| Name or company name | MR MM BADRBEIGI |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    | _               |

| 16/17 Contracted general activity (UDA)     | 12,138      |
|---|-------------|
| Carry forward general activity (UDA)        | -2          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £317,161.60 |

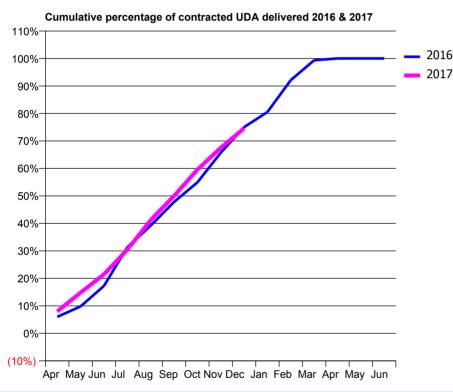
#### **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 730                     | 967        |
| May       | 1,192                   | 1,801      |
| June      | 2,095                   | 2,605      |
| July      | 3,805                   | 3,696      |
| August    | 4,757                   | 5,000      |
| September | 5,802                   | 6,066      |
| October   | 6,666                   | 7,227      |
| November  | 7,975                   | 8,193      |
| December  | 9,106                   | 9,051      |
| January   | 9,774                   |            |
| February  | 11,182                  |            |
| March     | 12,061                  |            |
| April     | 12,140                  |            |
| May       | 12,140                  |            |
| June      | 12,140                  | -          |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 1,249       | 3.9%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 283      | 2,635       | 10.7%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 781      | 1,249       | 62.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,489    | 2,635       | 56.5%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 172      | 3,833       | 4.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 3,833       | 0.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 3,833       | 0.3%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



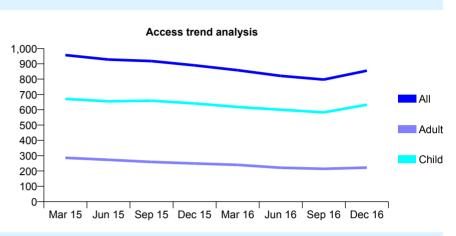
# Q68 - Vital Signs At a Glance Contract Report for 960365/0001 - December 2016

| Name or company name | MRS N HEIDARI-ROBINSON |
|----------------------|------------------------|
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2012             |
| Contract end date    | _                      |

| 16/17 Contracted general activity (UDA)     | 3,300      |
|---|------------|
| Carry forward general activity (UDA)        | -20        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £81,005.49 |

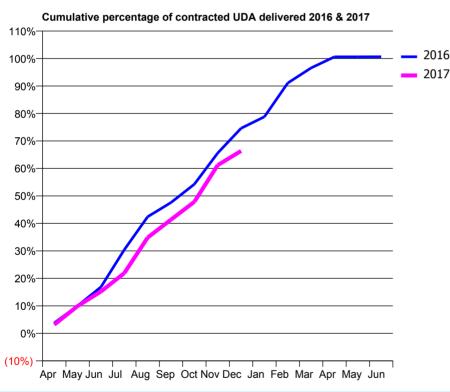
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 890    |                               |
| Quarter ending March 2016     | 858    | 1                             |
| Quarter ending June 2016      | 821    | 1                             |
| Quarter ending September 2016 | 797    | 1                             |
| Quarter ending December 2016  | 855    | <b>↑</b>                      |
| Variance since December 2015  | (3.9%) | <b>\</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 125                      | 104        |
| May       | 331                      | 328        |
| June      | 557                      | 502        |
| July      | 1,005                    | 724        |
| August    | 1,400                    | 1,151      |
| September | 1,571                    | 1,366      |
| October   | 1,791                    | 1,580      |
| November  | 2,165                    | 2,020      |
| December  | 2,462                    | 2,190      |
| January   | 2,601                    |            |
| February  | 3,006                    | _          |
| March     | 3,187                    |            |
| April     | 3,319                    |            |
| May       | 3,319                    |            |
| June      | 3,320                    |            |

| Q0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 94       | 927         | 10.1%    | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 25       | 146         | 17.1%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 610      | 927         | 65.8%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 85       | 146         | 58.2%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 15       | 1,009       | 1.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,009       | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,009       | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 89.3% | 88.8%  | 88.8%   |



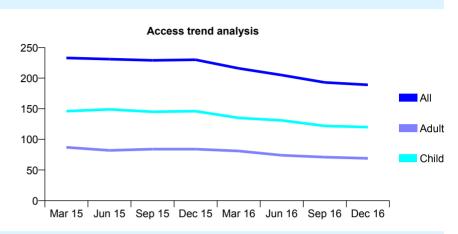
# Q68 - Vital Signs At a Glance Contract Report for 962384/0001 - December 2016

| Name or company name | MISS S JIWANI |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/11/2011    |
| Contract end date    | _             |

| 16/17 Contracted general activity (UDA)     | 470        |
|---|------------|
| Carry forward general activity (UDA)        | -2         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,207.44 |

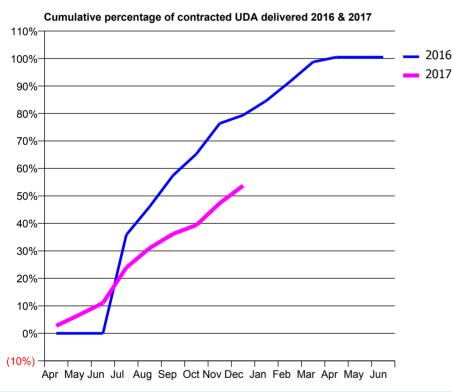
## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 230     |                               |
| Quarter ending March 2016     | 216     | <b>1</b>                      |
| Quarter ending June 2016      | 205     | <b>\</b>                      |
| Quarter ending September 2016 | 193     | <b>\</b>                      |
| Quarter ending December 2016  | 189     | <b>\</b>                      |
| Variance since December 2015  | (17.8%) | <b>1</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 0                        | 13         |
| May       | 0                        | 32         |
| June      | 0                        | 52         |
| July      | 168                      | 112        |
| August    | 217                      | 146        |
| September | 270                      | 170        |
| October   | 307                      | 185        |
| November  | 359                      | 223        |
| December  | 373                      | 253        |
| January   | 398                      |            |
| February  | 430                      | _          |
| March     | 464                      |            |
| April     | 472                      |            |
| May       | 472                      |            |
| June      | 472                      |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 121         | 4.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 69          | 7.2%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 90       | 121         | 74.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 48       | 69          | 69.6%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 179         | 4.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 179         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 179         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

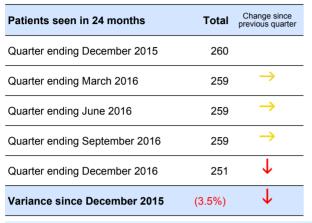


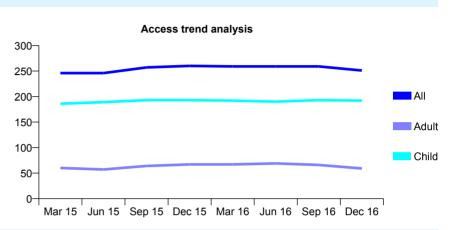
# Q68 - Vital Signs At a Glance Contract Report for 963712/0001 - December 2016

| Name or company name | MR RJ FRANCSICS |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/06/2012      |
| Contract end date    | _               |

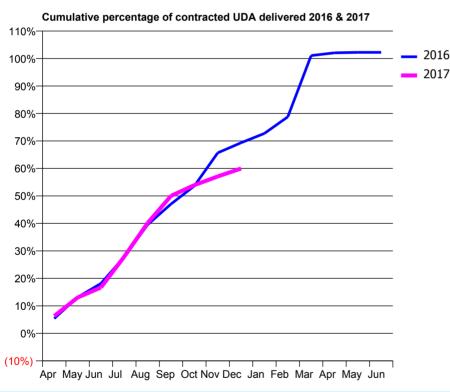
| 16/17 Contracted general activity (UDA)     | 600        |
|---|------------|
| Carry forward general activity (UDA)        | -12        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £14.272.94 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 32                        | 38       |
| May       | 79                        | 78       |
| June      | 109                       | 100      |
| July      | 167                       | 168      |
| August    | 237                       | 241      |
| September | 282                       | 300      |
| October   | 322                       | 324      |
| November  | 394                       | 343      |
| December  | 416                       | 360      |
| January   | 436                       |          |
| February  | 473                       |          |
| March     | 606                       |          |
| April     | 612                       |          |
| May       | 613                       |          |
| June      | 613                       |          |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 182         | 5.5%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 36          | 2.8%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 111      | 182         | 61.0%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 18       | 36          | 50.0%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 212         | 4.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 212         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 212         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |



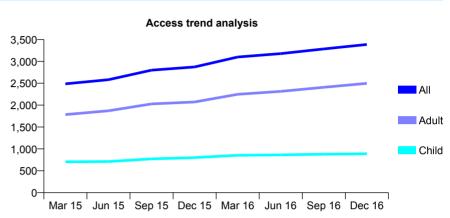
# Q68 - Vital Signs At a Glance Contract Report for 972029/0001 - December 2016

| Name or company name | MISS KM BOLES |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/09/2013    |
| Contract end date    | _             |

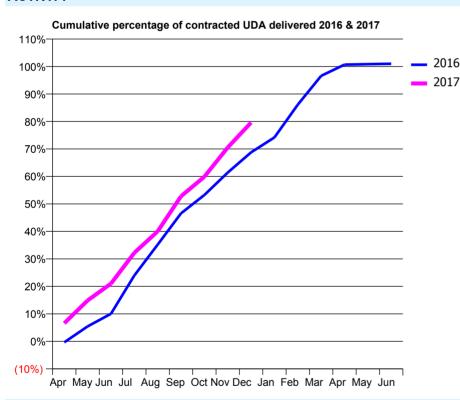
| 16/17 Contracted general activity (UDA)     | 8,284       |
|---|-------------|
| Carry forward general activity (UDA)        | -83         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £210,291.95 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | -31                     | 545        |
| May       | 450                     | 1,233      |
| June      | 832                     | 1,740      |
| July      | 1,985                   | 2,669      |
| August    | 2,916                   | 3,317      |
| September | 3,859                   | 4,373      |
| October   | 4,411                   | 4,962      |
| November  | 5,088                   | 5,844      |
| December  | 5,696                   | 6,595      |
| January   | 6,146                   |            |
| February  | 7,134                   |            |
| March     | 8,002                   |            |
| April     | 8,341                   |            |
| May       | 8,355                   |            |
| June      | 8,367                   |            |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 68       | 965         | 7.0%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 375      | 2,513       | 14.9%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 588      | 965         | 60.9%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,233    | 2,513       | 49.1%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 227      | 2,926       | 7.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 2,926       | 0.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 27       | 2,926       | 0.9%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



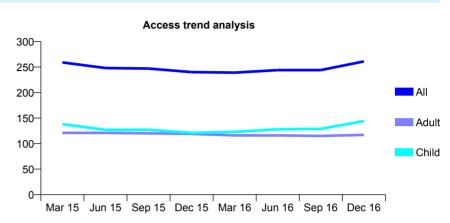
# Q68 - Vital Signs At a Glance Contract Report for 974498/0001 - December 2016

| Name or company name | MR MA TREMMEL |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 24/12/2011    |
| Contract end date    | _             |

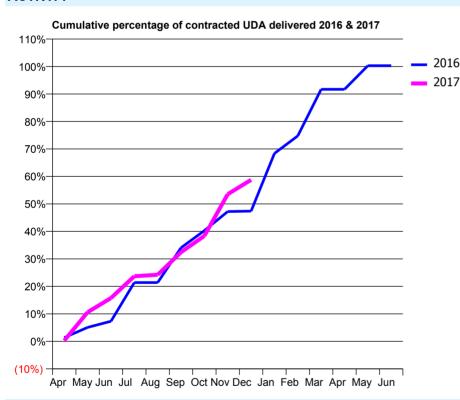
| 16/17 Contracted general activity (UDA)     | 727        |
|---|------------|
| Carry forward general activity (UDA)        | -2         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16.387.61 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 240   |                               |
| Quarter ending March 2016     | 239   | $\rightarrow$                 |
| Quarter ending June 2016      | 244   | <b>1</b>                      |
| Quarter ending September 2016 | 244   | $\rightarrow$                 |
| Quarter ending December 2016  | 261   | <b>1</b>                      |
| Variance since December 2015  | 8.8%  | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Activit | y (UDA) |
|-----------|----------------------------|---------|
| Month     | 2016                       | 2017    |
| April     | 10                         | 2       |
| May       | 37                         | 77      |
| June      | 53                         | 115     |
| July      | 156                        | 172     |
| August    | 156                        | 176     |
| September | 248                        | 236     |
| October   | 293                        | 279     |
| November  | 343                        | 389     |
| December  | 344                        | 427     |
| January   | 497                        |         |
| February  | 543                        |         |
| March     | 667                        |         |
| April     | 667                        |         |
| May       | 729                        |         |
| June      | 729                        |         |

## **QUALITY**

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 152         | 9.2%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 84          | 8.3%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 81       | 152         | 53.3%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 44       | 84          | 52.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 11       | 212         | 5.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 212         | 0.0%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 212         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |
|   |          |             |          |       |        |         |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



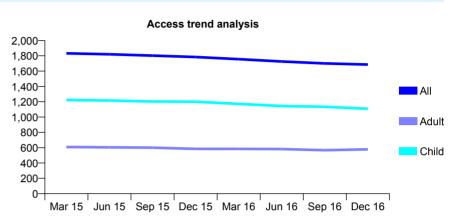
# Q68 - Vital Signs At a Glance Contract Report for 979481/0001 - December 2016

| Name or company name | MR JA PASCOE |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

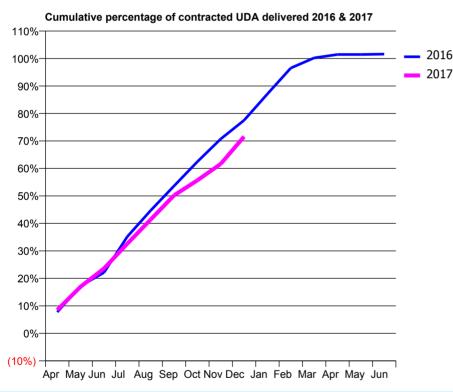
| 16/17 Contracted general activity (UDA)     | 3,100      |
|---|------------|
| Carry forward general activity (UDA)        | -50        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £66.393.09 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 1,784  |                               |
| Quarter ending March 2016     | 1,756  | <b>1</b>                      |
| Quarter ending June 2016      | 1,726  | <b>→</b>                      |
| Quarter ending September 2016 | 1,701  | <b>→</b>                      |
| Quarter ending December 2016  | 1,686  | $\rightarrow$                 |
| Variance since December 2015  | (5.5%) | <b>\</b>                      |



## **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA |       |  |
|-----------|----------------------------------|-------|--|
| Month     | 2016                             | 2017  |  |
| April     | 240                              | 264   |  |
| May       | 534                              | 526   |  |
| June      | 685                              | 732   |  |
| July      | 1,091                            | 1,011 |  |
| August    | 1,386                            | 1,284 |  |
| September | 1,662                            | 1,556 |  |
| October   | 1,936                            | 1,726 |  |
| November  | 2,192                            | 1,911 |  |
| December  | 2,403                            | 2,219 |  |
| January   | 2,700                            |       |  |
| February  | 2,992                            |       |  |
| March     | 3,106                            |       |  |
| April     | 3,145                            |       |  |
| May       | 3,145                            |       |  |
| June      | 3,150                            |       |  |

| 401-111   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 1,227       | 4.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 23       | 397         | 5.8%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 704      | 1,227       | 57.4%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 202      | 397         | 50.9%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 61       | 1,584       | 3.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,584       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 1,584       | 0.8%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



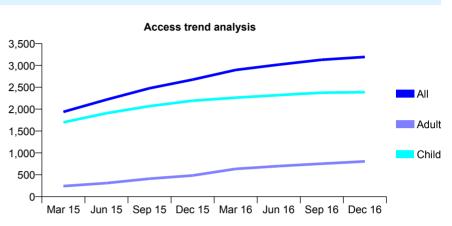
# Q68 - Vital Signs At a Glance Contract Report for 981893/0001 - December 2016

| Name or company name | MS MN VO     |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 18/08/2014   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 6,000       |
|---|-------------|
| Carry forward general activity (UDA)        | -111        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £147,951.51 |

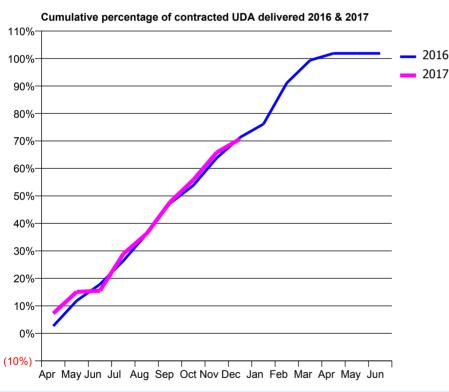
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 2,674 |                               |
| Quarter ending March 2016     | 2,896 | <b>1</b>                      |
| Quarter ending June 2016      | 3,018 | <b>↑</b>                      |
| Quarter ending September 2016 | 3,128 | <b>↑</b>                      |
| Quarter ending December 2016  | 3,192 | <b>↑</b>                      |
| Variance since December 2015  | 19.4% | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 159                      | 435        |
| May       | 712                      | 906        |
| June      | 1,070                    | 930        |
| July      | 1,583                    | 1,734      |
| August    | 2,172                    | 2,178      |
| September | 2,838                    | 2,866      |
| October   | 3,230                    | 3,352      |
| November  | 3,830                    | 3,949      |
| December  | 4,279                    | 4,243      |
| January   | 4,569                    |            |
| February  | 5,465                    |            |
| March     | 5,961                    |            |
| April     | 6,111                    |            |
| May       | 6,111                    |            |
| June      | 6,111                    |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 170      | 2,591       | 6.6%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 25       | 371         | 6.7%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,649    | 2,591       | 63.6%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 131      | 371         | 35.3%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 150      | 2,855       | 5.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 2,855       | 0.1%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 2,855       | 0.2%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



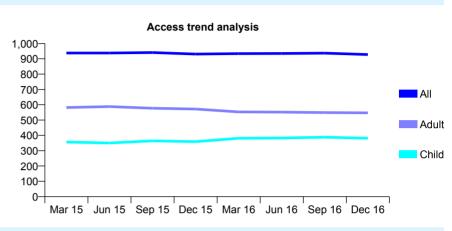
# Q68 - Vital Signs At a Glance Contract Report for 982784/0001 - December 2016

| Name or company name | MISS ME DAVIES |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    | _              |

| 16/17 Contracted general activity (UDA)     | 2,505      |
|---|------------|
| Carry forward general activity (UDA)        | -18        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £57,775.28 |

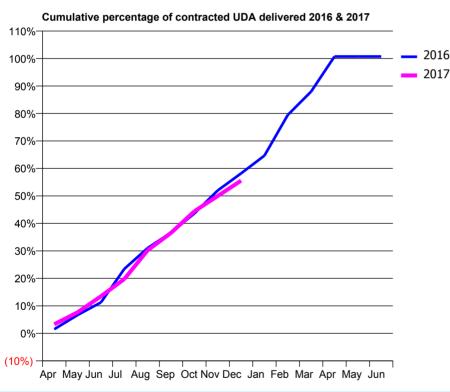
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 931    |                               |
| Quarter ending March 2016     | 934    | $\rightarrow$                 |
| Quarter ending June 2016      | 935    | $\rightarrow$                 |
| Quarter ending September 2016 | 937    | $\rightarrow$                 |
| Quarter ending December 2016  | 928    | $\rightarrow$                 |
| Variance since December 2015  | (0.3%) | $\rightarrow$                 |



2016

## **ACTIVITY**



|           | Adjusted Scheduled | Activity (UDA) |
|-----------|--------------------|----------------|
| Month     | 2016               | 2017           |
| April     | 38                 | 83             |
| May       | 167                | 192            |
| June      | 282                | 338            |
| July      | 588                | 495            |
| August    | 778                | 757            |
| September | 918                | 916            |
| October   | 1,092              | 1,113          |
| November  | 1,302              | 1,252          |
| December  | 1,458              | 1,392          |
| January   | 1,620              |                |
| February  | 1,991              |                |
| March     | 2,204              |                |
| April     | 2,523              |                |
| May       | 2,523              |                |
| June      | 2,523              |                |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 515         | 4.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 52       | 553         | 9.4%     | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 402      | 515         | 78.1%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 364      | 553         | 65.8%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 44       | 896         | 4.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 896         | 0.3%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 896         | 0.0%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 89.3% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

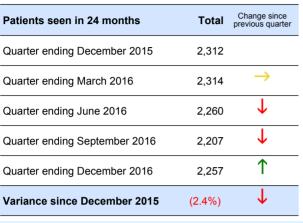


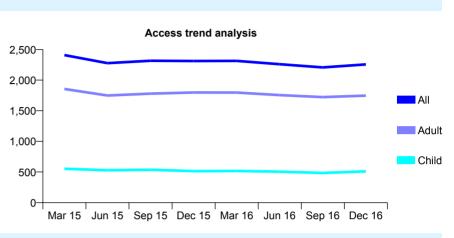
# Q68 - Vital Signs At a Glance Contract Report for 993980/0002 - December 2016

| Name or company name | MISS SH WILKINSON |
|----------------------|-------------------|
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/07/2007        |
| Contract end date    |                   |

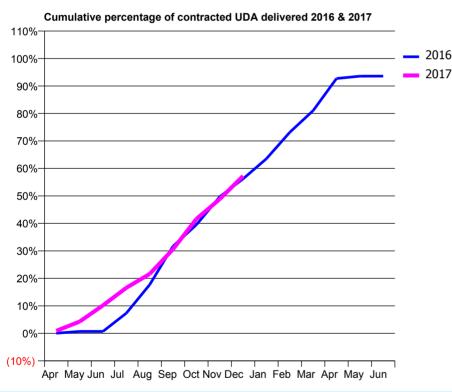
| 16/17 Contracted general activity (UDA)     | 6,500       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £164,991.21 |

#### **ACCESS\***





#### **ACTIVITY**



| Adjusted Scheduled A | Activity (UDA)  |
|----------------------|---|
| 2016                 | 2017  |
| 3                    | 59  |
| 43                   | 279   |
| 43                   | 661   |
| 441                  | 1,079   |
| 1,063                | 1,405   |
| 1,902                | 1,990   |
| 2,369                | 2,705   |
| 2,982                | 3,175   |
| 3,372                | 3,722   |
| 3,813                |   |
| 4,389                |   |
| 4,863                |   |
| 5,563                |   |
| 5,614                |   |
| 5,615                |   |
|                      | 2016  3 43 43 441 1,063 1,902 2,369 2,982 3,372 3,813 4,389 4,863 5,563 5,614 |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 354         | 3.1%     | 9.9%  | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 142      | 1,293       | 11.0%    | 15.8% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 122      | 354         | 34.5%    | 59.0% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 484      | 1,293       | 37.4%    | 51.0% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 57       | 1,380       | 4.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 1,380       | 1.7%     | 0.6%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 1,380       | 0.6%     | 1.1%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 13          | 92.3%    | 92.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 13          | 92.3%    | 89.3% | 88.8%  | 88.8%   |



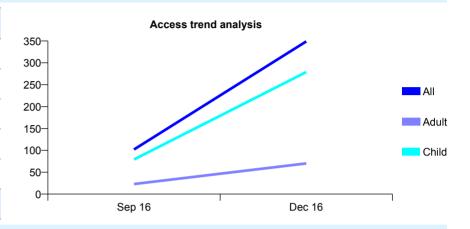
# Q69 - Vital Signs At a Glance Contract Report for 100194/0000 - December 2016

| Name or company name | Chalfont St Peter Partnership |
|----------------------|-------------------------------|
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/08/2016                    |
| Contract end date    |                               |

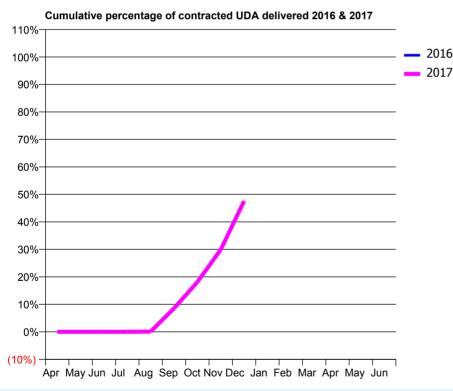
| 16/17 Contracted general activity (UDA)     | 1,067      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £27,125.63 |

#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 0     |                               |
| Quarter ending March 2016     | 0     |                               |
| Quarter ending June 2016      | 0     |                               |
| Quarter ending September 2016 | 102   | <b>1</b>                      |
| Quarter ending December 2016  | 349   | <b>1</b>                      |
| Variance since December 2015  | N/A   |                               |



## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |
|-----------------------------------|------|------|--|
| Month                             | 2016 | 2017 |  |
| April                             | 0    | 0    |  |
| May                               | 0    | 0    |  |
| June                              | 0    | 0    |  |
| July                              | 0    | 0    |  |
| August                            | 0    | 1    |  |
| September                         | 0    | 91   |  |
| October                           | 0    | 193  |  |
| November                          | 0    | 319  |  |
| December                          | 0    | 508  |  |
| January                           | 0    |      |  |
| February                          | 0    |      |  |
| March                             | 0    |      |  |
| April                             | 0    |      |  |
| May                               | 0    |      |  |
| June                              | 0    |      |  |
|                                   |      |      |  |

| 44.   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 281         | 1.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 63          | 3.2%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1        | 281         | 0.4%     | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 63          | 0.0%     | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 344         | 2.3%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 344         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 344         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



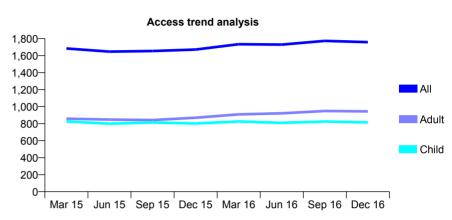
# Q69 - Vital Signs At a Glance Contract Report for 101281/0060 - December 2016

| Name or company name | OASIS DENTAL CARE LTD |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

| 16/17 Contracted general activity (UDA)     | 3,680      |
|---|------------|
| Carry forward general activity (UDA)        | 60         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £83,018.00 |

#### **ACCESS\***

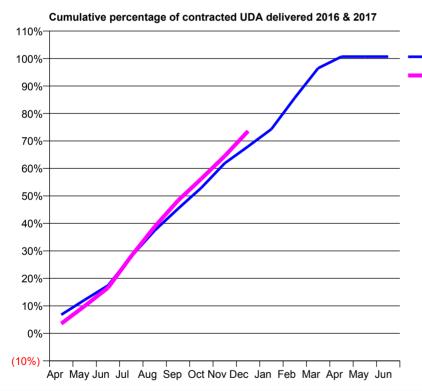
| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,670 |                               |
| Quarter ending March 2016     | 1,733 | 1                             |
| Quarter ending June 2016      | 1,728 | $\rightarrow$                 |
| Quarter ending September 2016 | 1,772 | <b>↑</b>                      |
| Quarter ending December 2016  | 1,757 | $\rightarrow$                 |
| Variance since December 2015  | 5.2%  | 1                             |



2016

2017

## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 261                      | 131       |
| May       | 469                      | 366       |
| June      | 670                      | 609       |
| July      | 1,079                    | 1,036     |
| August    | 1,442                    | 1,428     |
| September | 1,747                    | 1,779     |
| October   | 2,041                    | 2,071     |
| November  | 2,385                    | 2,374     |
| December  | 2,621                    | 2,708     |
| January   | 2,863                    |           |
| February  | 3,302                    |           |
| March     | 3,717                    |           |
| April     | 3,879                    |           |
| May       | 3,879                    |           |
| June      | 3,879                    |           |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 78       | 962         | 8.1%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 133      | 830         | 16.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 611      | 962         | 63.5%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 356      | 830         | 42.9%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 147      | 1,689       | 8.7%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,689       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 36       | 1,689       | 2.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



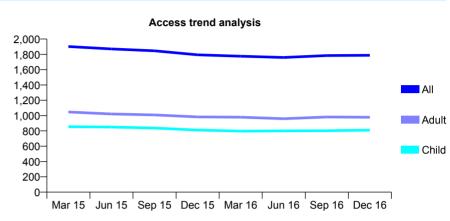
# Q69 - Vital Signs At a Glance Contract Report for 101281/0061 - December 2016

| Name or company name | OASIS DENTAL CARE LTD |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

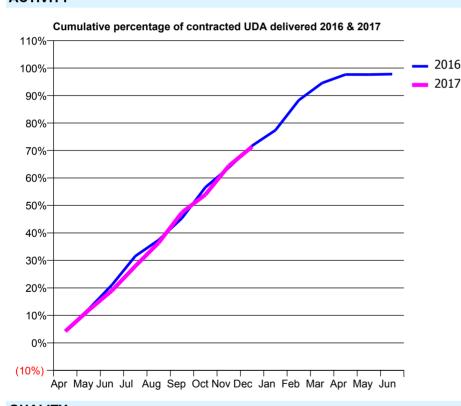
| 16/17 Contracted general activity (UDA)     | 4,153      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £88,607.47 |

#### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 1,794  |                               |
| Quarter ending March 2016     | 1,776  | 1                             |
| Quarter ending June 2016      | 1,759  | $\rightarrow$                 |
| Quarter ending September 2016 | 1,784  | $\rightarrow$                 |
| Quarter ending December 2016  | 1,788  | $\rightarrow$                 |
| Variance since December 2015  | (0.3%) | $\rightarrow$                 |



# **ACTIVITY**



| ,     | vity (UDA)  |
|-------|---|
| 2016  | 2017  |
| 189   | 175   |
| 533   | 493   |
| 918   | 791   |
| 1,373 | 1,160   |
| 1,628 | 1,513   |
| 1,974 | 1,972   |
| 2,461 | 2,240   |
| 2,772 | 2,673   |
| 3,118 | 2,964   |
| 3,365 |   |
| 3,839 |   |
| 4,111 |   |
| 4,245 |   |
| 4,244 |   |
| 4,251 |   |
|       | 189 533 918 1,373 1,628 1,974 2,461 2,772 3,118 3,365 3,839 4,111 4,245 4,244 |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 57       | 979         | 5.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 132      | 936         | 14.1%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 560      | 979         | 57.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 438      | 936         | 46.8%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 161      | 1,809       | 8.9%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,809       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 1,809       | 0.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

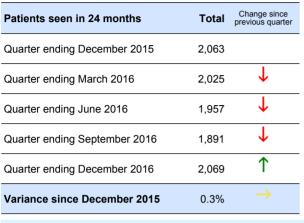


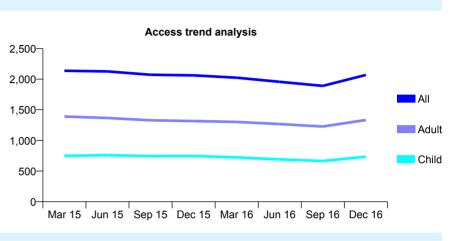
# Q69 - Vital Signs At a Glance Contract Report for 101281/0073 - December 2016

| Name or company name | OASIS DENTAL CARE LTD |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

| 16/17 Contracted general activity (UDA)     | 4,800       |
|---|-------------|
| Carry forward general activity (UDA)        | -13         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £108,365.96 |

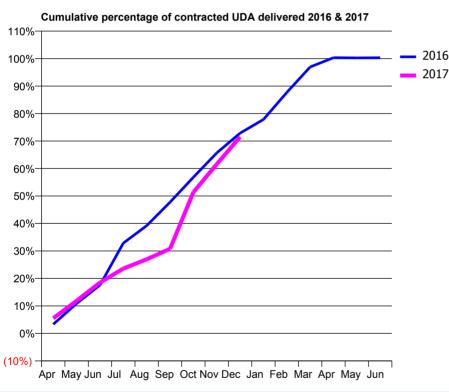
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 160                       | 265      |
| May       | 522                       | 570      |
| June      | 844                       | 888      |
| July      | 1,578                     | 1,133    |
| August    | 1,882                     | 1,294    |
| September | 2,292                     | 1,478    |
| October   | 2,727                     | 2,465    |
| November  | 3,151                     | 2,955    |
| December  | 3,497                     | 3,431    |
| January   | 3,736                     |          |
| February  | 4,208                     |          |
| March     | 4,653                     |          |
| April     | 4,815                     |          |
| May       | 4,811                     |          |
| June      | 4,813                     |          |

| QOALIT I  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 844         | 4.4%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 115      | 1,280       | 9.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 463      | 844         | 54.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 686      | 1,280       | 53.6%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 85       | 2,034       | 4.2%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 2,034       | 0.5%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 2,034       | 0.3%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

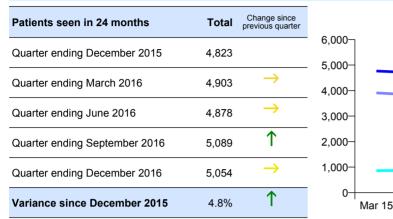


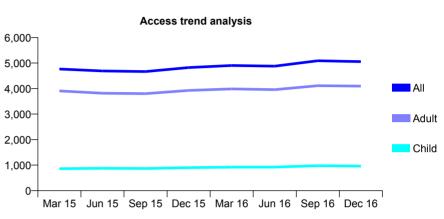
# Q69 - Vital Signs At a Glance Contract Report for 101281/0074 - December 2016

| Name or company name | OASIS DENTAL CARE LTD |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

| 16/17 Contracted general activity (UDA)     | 12,288      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £270,609.49 |

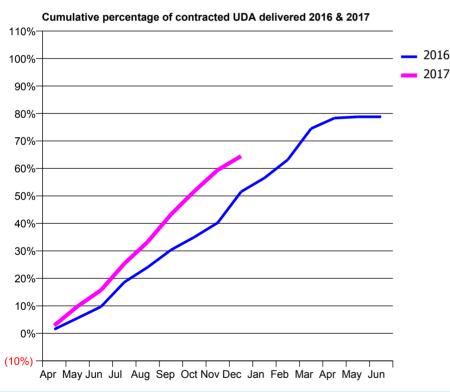
## **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |
|-----------------------------------|-------|-------|--|
| Month                             | 2016  | 2017  |  |
| April                             | 183   | 354   |  |
| May                               | 699   | 1,210 |  |
| June                              | 1,220 | 1,930 |  |
| July                              | 2,342 | 3,119 |  |
| August                            | 3,027 | 4,089 |  |
| September                         | 3,821 | 5,319 |  |
| October                           | 4,405 | 6,355 |  |
| November                          | 5,062 | 7,305 |  |
| December                          | 6,480 | 7,924 |  |
| January                           | 7,110 |       |  |
| February                          | 7,947 |       |  |
| March                             | 9,370 |       |  |
| April                             | 9,849 |       |  |
| May                               | 9,909 |       |  |
| June                              | 9,910 |       |  |
|                                   |       |       |  |

| <b>40</b> /12/17  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 893         | 6.6%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 479      | 3,479       | 13.8%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 460      | 893         | 51.5%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,397    | 3,479       | 40.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 401      | 4,060       | 9.9%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 4,060       | 0.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 4,060       | 0.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



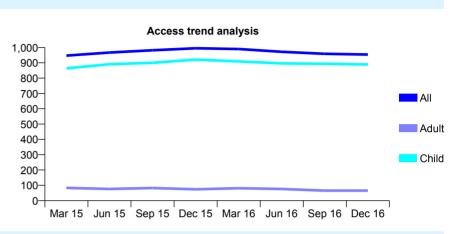
# Q69 - Vital Signs At a Glance Contract Report for 101281/0099 - December 2016

| Name or company name | OASIS DENTAL CARE LTD |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

| 16/17 Contracted general activity (UDA)     | 1,883      |
|---|------------|
| Carry forward general activity (UDA)        | 71         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £40,889.56 |

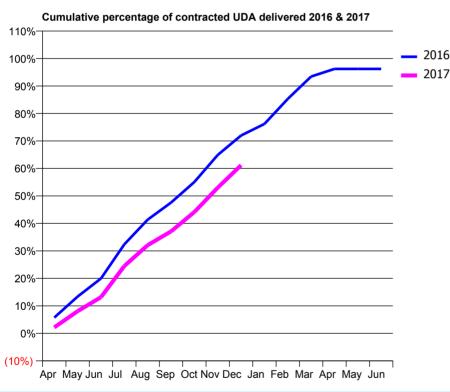
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 995    |                               |
| Quarter ending March 2016     | 990    | $\rightarrow$                 |
| Quarter ending June 2016      | 972    | <b>→</b>                      |
| Quarter ending September 2016 | 959    | <b>→</b>                      |
| Quarter ending December 2016  | 954    | $\rightarrow$                 |
| Variance since December 2015  | (4.1%) | <b>\</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activi | ity (UDA) |
|-----------|---------------------------|-----------|
| Month     | 2016                      | 2017      |
| April     | 108                       | 41        |
| May       | 252                       | 152       |
| June      | 376                       | 248       |
| July      | 610                       | 461       |
| August    | 779                       | 604       |
| September | 896                       | 698       |
| October   | 1,037                     | 831       |
| November  | 1,222                     | 998       |
| December  | 1,356                     | 1,152     |
| January   | 1,435                     |           |
| February  | 1,607                     |           |
| March     | 1,760                     |           |
| April     | 1,812                     |           |
| May       | 1,812                     |           |
| June      | 1,812                     |           |

| Q0/12111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 69       | 882         | 7.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 1           | 0.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 505      | 882         | 57.3%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 1           | 0.0%     | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 841         | 0.2%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 841         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 841         | 3.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

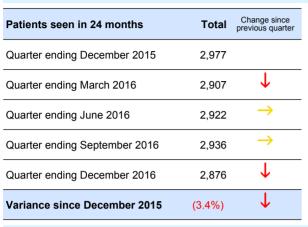


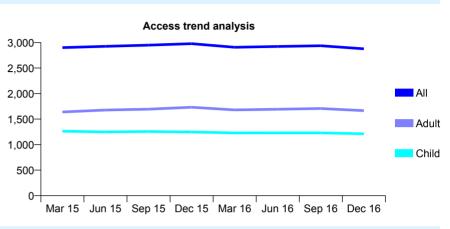
# Q69 - Vital Signs At a Glance Contract Report for 101281/0100 - December 2016

| Name or company name | OASIS DENTAL CARE LTD |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

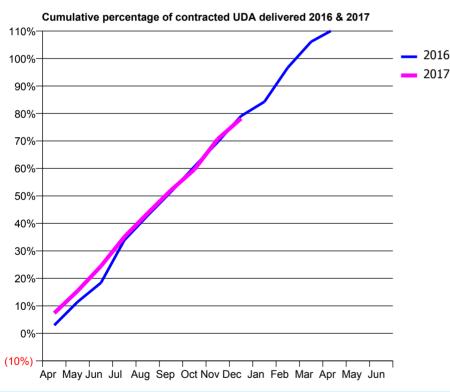
| 16/17 Contracted general activity (UDA)     | 7,179       |
|---|-------------|
| Carry forward general activity (UDA)        | -143        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £162,870.22 |

## **ACCESS\***





#### **ACTIVITY**



| Adjusted Scheduled Acti | vity (UDA)   |
|-------------------------|--|
| 2016                    | 2017   |
| 212                     | 529  |
| 823                     | 1,109  |
| 1,321                   | 1,756  |
| 2,433                   | 2,517  |
| 3,077                   | 3,137  |
| 3,696                   | 3,740  |
| 4,356                   | 4,280  |
| 4,997                   | 5,076  |
| 5,677                   | 5,611  |
| 6,050                   |  |
| 6,941                   | _  |
| 7,617                   |  |
| 7,950                   |  |
| 7,951                   |  |
| 7,951                   |  |
|                         | 2016  212  823  1,321  2,433  3,077  3,696  4,356  4,997  5,677  6,050  6,941  7,617  7,950  7,951 |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 137      | 1,558       | 8.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 313      | 1,950       | 16.1%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,035    | 1,558       | 66.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,189    | 1,950       | 61.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 233      | 3,323       | 7.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 3,323       | 1.2%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 62       | 3,323       | 1.9%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 90.4% | 88.8%  | 88.8%   |

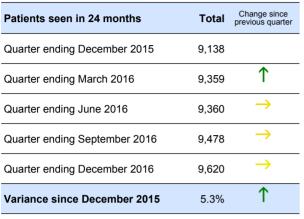


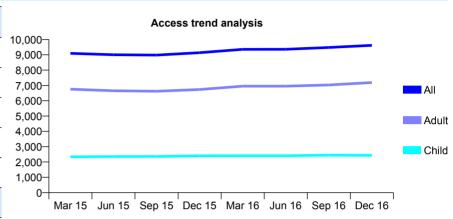
# Q69 - Vital Signs At a Glance Contract Report for 101362/0004 - December 2016

| Name or company name | Rodericks Dental Limited |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2007               |
| Contract end date    |                          |

| 16/17 Contracted general activity (UDA)     | 28,406      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £675,371.26 |

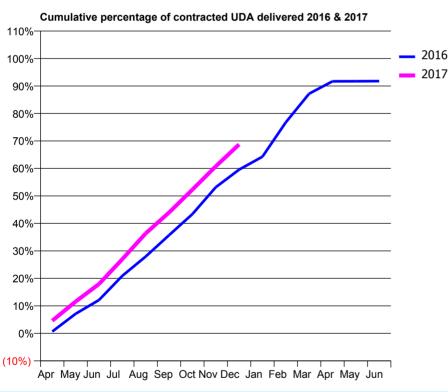
#### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |  |  |  |  |  |
|-----------------------------------|--|--|--|--|--|
| 2016                              | 2017   |  |  |  |  |
| 190                               | 1,309  |  |  |  |  |
| 2,026                             | 3,284  |  |  |  |  |
| 3,440                             | 5,096  |  |  |  |  |
| 5,943                             | 7,666  |  |  |  |  |
| 7,934                             | 10,327   |  |  |  |  |
| 10,143                            | 12,486   |  |  |  |  |
| 12,322                            | 14,853   |  |  |  |  |
| 15,099                            | 17,257   |  |  |  |  |
| 16,918                            | 19,528   |  |  |  |  |
| 18,257                            |  |  |  |  |  |
| 21,805                            |  |  |  |  |  |
| 24,769                            |  |  |  |  |  |
| 26,045                            |  |  |  |  |  |
| 26,051                            |  |  |  |  |  |
| 26,064                            |  |  |  |  |  |
|                                   | 2016  190 2,026 3,440 5,943 7,934 10,143 12,322 15,099 16,918 18,257 21,805 24,769 26,045 26,051 |  |  |  |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 216      | 2,702       | 8.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 969      | 6,692       | 14.5%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,529    | 2,702       | 56.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,157    | 6,692       | 47.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 718      | 8,808       | 8.2%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 71       | 8,808       | 0.8%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 105      | 8,808       | 1.2%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 90.4% | 88.8%  | 88.8%   |

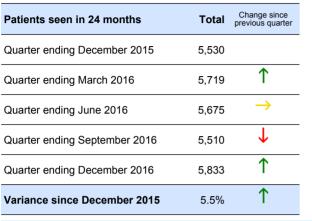


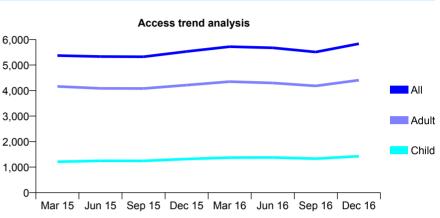
## Q69 - Vital Signs At a Glance Contract Report for 101362/0016 - December 2016

| Name or company name | Rodericks Dental Limited |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/05/2009               |
| Contract end date    |                          |

| 16/17 Contracted general activity (UDA)     | 14,000      |
|---|-------------|
| Carry forward general activity (UDA)        | -215        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £326,573.32 |

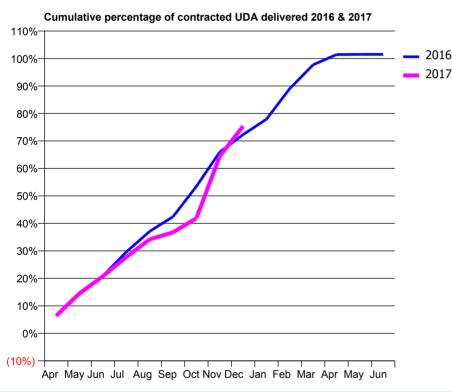
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 912                    | 901          |
| May       | 2,054                  | 2,039        |
| June      | 2,997                  | 2,913        |
| July      | 4,244                  | 3,888        |
| August    | 5,317                  | 4,790        |
| September | 6,082                  | 5,145        |
| October   | 7,662                  | 5,865        |
| November  | 9,454                  | 9,026        |
| December  | 10,362                 | 10,551       |
| January   | 11,162                 |              |
| February  | 12,762                 | _            |
| March     | 14,000                 |              |
| April     | 14,532                 |              |
| May       | 14,544                 |              |
| June      | 14,544                 |              |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 1,555       | 5.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 460      | 4,141       | 11.1%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,013    | 1,555       | 65.1%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,863    | 4,141       | 45.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 491      | 5,419       | 9.1%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 5,419       | 0.6%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 5,419       | 0.2%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.8%  | 88.8%   |

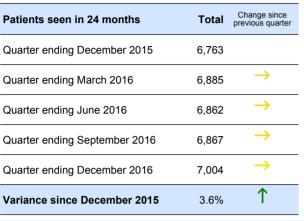


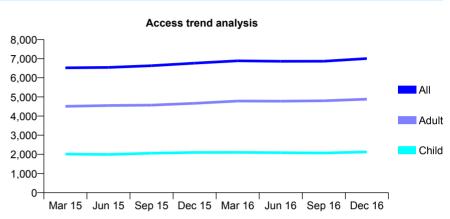
## Q69 - Vital Signs At a Glance Contract Report for 101362/0017 - December 2016

| Name or company name | Rodericks Dental Limited |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/07/2009               |
| Contract end date    |                          |

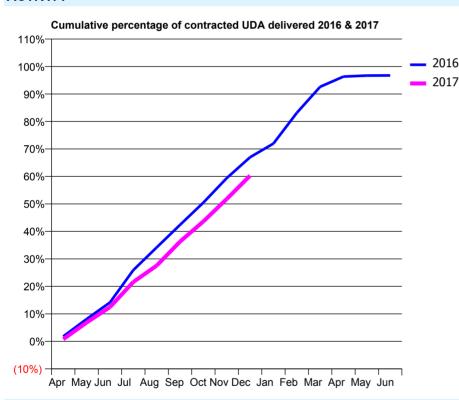
| 16/17 Contracted general activity (UDA)     | 22,048      |
|---|-------------|
| Carry forward general activity (UDA)        | 719         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £544,946.30 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |        |  |  |
|-----------|-----------------------------------|--------|--|--|
| Month     | 2016                              | 2017   |  |  |
| April     | 396                               | 175    |  |  |
| May       | 1,787                             | 1,509  |  |  |
| June      | 3,122                             | 2,750  |  |  |
| July      | 5,715                             | 4,762  |  |  |
| August    | 7,536                             | 6,076  |  |  |
| September | 9,346                             | 8,003  |  |  |
| October   | 11,134                            | 9,622  |  |  |
| November  | 13,095                            | 11,419 |  |  |
| December  | 14,772                            | 13,290 |  |  |
| January   | 15,868                            |        |  |  |
| February  | 18,328                            |        |  |  |
| March     | 20,418                            |        |  |  |
| April     | 21,237                            |        |  |  |
| May       | 21,316                            |        |  |  |
| June      | 21,329                            |        |  |  |
|           |                                   |        |  |  |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 263      | 2,218       | 11.9%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 940      | 4,571       | 20.6%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,181    | 2,218       | 53.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,832    | 4,571       | 40.1%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,237    | 6,380       | 19.4%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 6,380       | 0.5%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 6,380       | 0.2%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



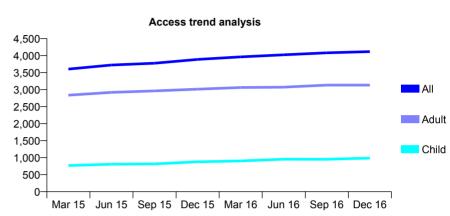
# Q69 - Vital Signs At a Glance Contract Report for 101362/0019 - December 2016

| Name or company name | Rodericks Dental Limited |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/07/2009               |
| Contract end date    |                          |

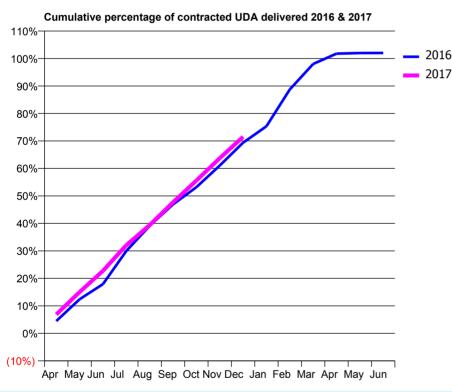
| 16/17 Contracted general activity (UDA)     | 10,000      |
|---|-------------|
| Carry forward general activity (UDA)        | -200        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £233,266.66 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 3,886 |                               |
| Quarter ending March 2016     | 3,959 | $\rightarrow$                 |
| Quarter ending June 2016      | 4,021 | $\rightarrow$                 |
| Quarter ending September 2016 | 4,080 | $\rightarrow$                 |
| Quarter ending December 2016  | 4,115 | $\rightarrow$                 |
| Variance since December 2015  | 5.9%  | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 449                     | 687        |
| May       | 1,242                   | 1,503      |
| June      | 1,793                   | 2,274      |
| July      | 2,998                   | 3,210      |
| August    | 3,910                   | 3,940      |
| September | 4,691                   | 4,770      |
| October   | 5,319                   | 5,559      |
| November  | 6,105                   | 6,374      |
| December  | 6,937                   | 7,151      |
| January   | 7,534                   |            |
| February  | 8,874                   | _          |
| March     | 9,800                   |            |
| April     | 10,177                  |            |
| May       | 10,198                  |            |
| June      | 10,201                  |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 140      | 1,056       | 13.3%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 440      | 2,617       | 16.8%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 515      | 1,056       | 48.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 997      | 2,617       | 38.1%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 366      | 2,983       | 12.3%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 2,983       | 0.9%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 2,983       | 0.6%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |



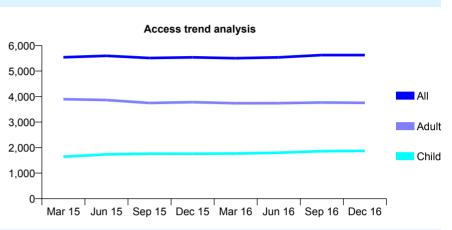
## Q69 - Vital Signs At a Glance Contract Report for 101362/0031 - December 2016

| Name or company name | Rodericks Dental Limited |
|----------------------|--------------------------|
| Contract type name   | PDS Plus Contract        |
| Purpose of contract  | General                  |
| Contract start date  | 01/09/2010               |
| Contract end date    | 01/09/2020               |

| 16/17 Contracted general activity (UDA)     | 15,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £197,833.71 |

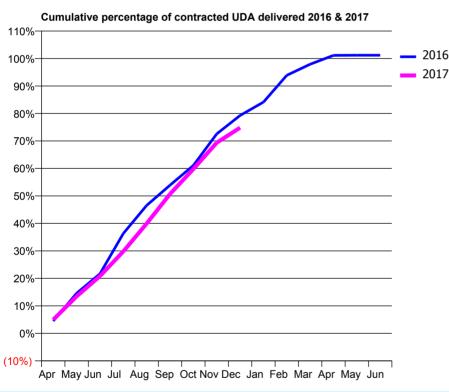
#### **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 705                   | 747          |
| May       | 2,292                 | 2,020        |
| June      | 3,406                 | 3,125        |
| July      | 5,708                 | 4,472        |
| August    | 7,314                 | 5,992        |
| September | 8,467                 | 7,606        |
| October   | 9,597                 | 8,967        |
| November  | 11,399                | 10,406       |
| December  | 12,449                | 11,224       |
| January   | 13,211                |              |
| February  | 14,744                | _            |
| March     | 15,379                |              |
| April     | 15,882                |              |
| May       | 15,890                |              |
| June      | 15,892                |              |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 211      | 1,941       | 10.9%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 625      | 3,120       | 20.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 904      | 1,941       | 46.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 674      | 3,120       | 21.6%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 443      | 4,820       | 9.2%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 4,820       | 0.7%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 4,820       | 0.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 11          | 72.7%    | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

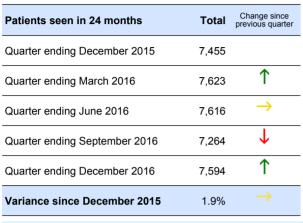


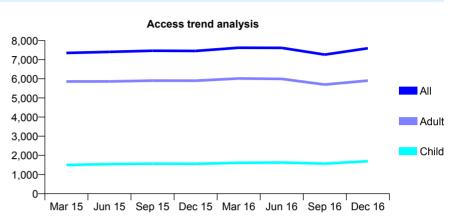
## Q69 - Vital Signs At a Glance Contract Report for 101362/0035 - December 2016

| Name or company name | Rodericks Dental Limited |
|----------------------|--------------------------|
| Contract type name   | PDS Plus Contract        |
| Purpose of contract  | General                  |
| Contract start date  | 21/02/2011               |
| Contract end date    | 20/02/2018               |

| 16/17 Contracted general activity (UDA)     | 20,015      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £295,596.29 |

#### **ACCESS\***

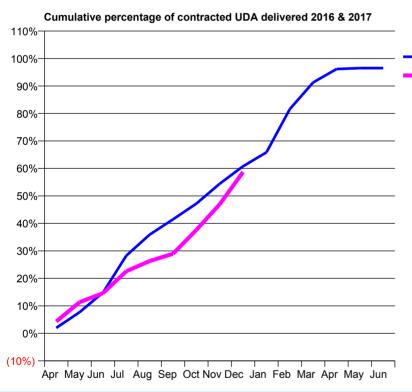




2016

2017

## **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 400                    | 867         |
| May       | 1,541                  | 2,273       |
| June      | 2,971                  | 2,928       |
| July      | 5,661                  | 4,524       |
| August    | 7,192                  | 5,268       |
| September | 8,302                  | 5,796       |
| October   | 9,447                  | 7,532       |
| November  | 10,898                 | 9,406       |
| December  | 12,167                 | 11,753      |
| January   | 13,178                 |             |
| February  | 16,328                 |             |
| March     | 18,271                 |             |
| April     | 19,245                 |             |
| May       | 19,313                 |             |
| June      | 19,313                 |             |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 164      | 1,657       | 9.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 787      | 4,985       | 15.8%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 827      | 1,657       | 49.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,268    | 4,985       | 45.5%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 492      | 6,145       | 8.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 51       | 6,145       | 0.8%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 6,145       | 0.4%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 7           | N/A      | 90.4% | 88.8%  | 88.8%   |

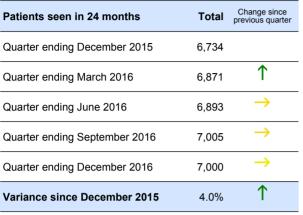


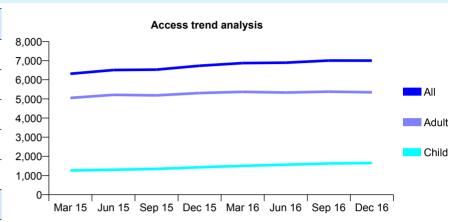
# Q69 - Vital Signs At a Glance Contract Report for 101362/0037 - December 2016

| Name or company name | Rodericks Dental Limited |
|----------------------|--------------------------|
| Contract type name   | PDS Plus Contract        |
| Purpose of contract  | General                  |
| Contract start date  | 01/01/2011               |
| Contract end date    | 31/12/2017               |

| 16/17 Contracted general activity (UDA)     | 18,000      |
|---|-------------|
| Carry forward general activity (UDA)        | -321        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £290,694.43 |

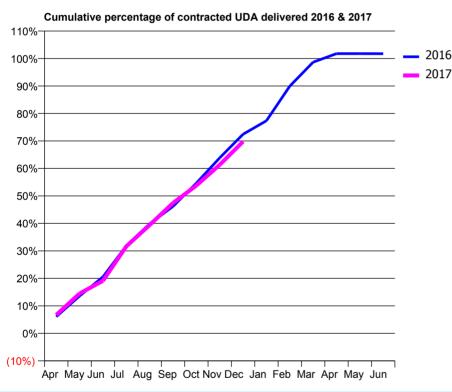
## **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Act | tivity (UDA)  |
|------------------------|---|
| 2016                   | 2017  |
| 1,121                  | 1,207   |
| 2,507                  | 2,610   |
| 3,790                  | 3,444   |
| 5,873                  | 5,697   |
| 7,344                  | 7,096   |
| 8,508                  | 8,537   |
| 10,072                 | 9,683   |
| 11,765                 | 11,040  |
| 13,348                 | 12,561  |
| 14,249                 |   |
| 16,569                 |   |
| 18,177                 |   |
| 18,748                 |   |
| 18,746                 |   |
| 18,745                 |   |
|                        | 2016  1,121 2,507 3,790 5,873 7,344 8,508 10,072 11,765 13,348 14,249 16,569 18,177 18,748 18,746 |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 121      | 1,606       | 7.5%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 592      | 4,320       | 13.7%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 826      | 1,606       | 51.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,808    | 4,320       | 41.9%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 325      | 5,691       | 5.7%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 49       | 5,691       | 0.9%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 84       | 5,691       | 1.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 12          | 91.7%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 12          | 66.7%    | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

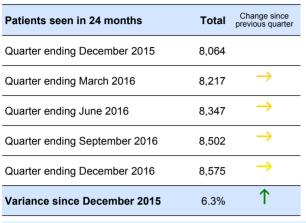


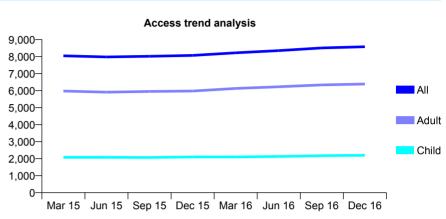
## Q69 - Vital Signs At a Glance Contract Report for 101370/0073 - December 2016

| Name or company name | Petrie Tucker & Partners Ltd |
|----------------------|------------------------------|
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/08/2006                   |
| Contract end date    |                              |

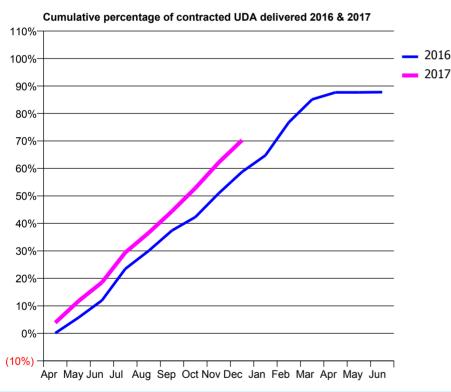
| 16/17 Contracted general activity (UDA)     | 22,500      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £590,727.72 |

#### **ACCESS\***





## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |        |  |
|-----------------------------------|--------|--------|--|
| Month                             | 2016   | 2017   |  |
| April                             | 20     | 871    |  |
| May                               | 1,297  | 2,650  |  |
| June                              | 2,700  | 4,176  |  |
| July                              | 5,283  | 6,622  |  |
| August                            | 6,757  | 8,229  |  |
| September                         | 8,420  | 10,003 |  |
| October                           | 9,520  | 11,897 |  |
| November                          | 11,461 | 13,984 |  |
| December                          | 13,223 | 15,808 |  |
| January                           | 14,569 |        |  |
| February                          | 17,271 |        |  |
| March                             | 19,150 |        |  |
| April                             | 19,723 |        |  |
| May                               | 19,723 |        |  |
| June                              | 19,745 | -      |  |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 130      | 2,267       | 5.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 676      | 5,917       | 11.4%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,124    | 2,267       | 49.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,491    | 5,917       | 42.1%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 501      | 7,954       | 6.3%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 57       | 7,954       | 0.7%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 128      | 7,954       | 1.6%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 17       | 22          | 77.3%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 17       | 22          | 77.3%    | 90.4% | 88.8%  | 88.8%   |



Adult

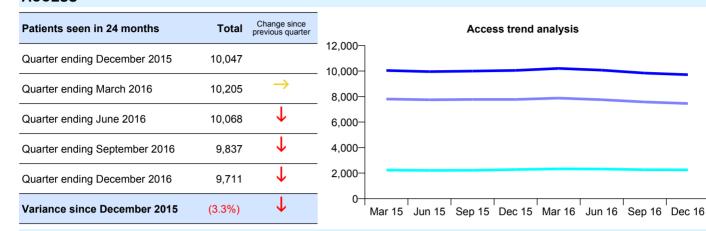
Child

## Q69 - Vital Signs At a Glance Contract Report for 101435/0014 - December 2016

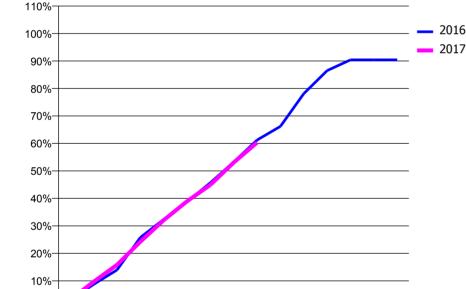
| Name or company name | IDH Limited  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 32,539      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £718,782.13 |

## **ACCESS\***



#### **ACTIVITY**



Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun

Cumulative percentage of contracted UDA delivered 2016 & 2017

|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 975                   | 1,035         |
| May       | 2,835                 | 3,147         |
| June      | 4,544                 | 5,155         |
| July      | 8,390                 | 7,884         |
| August    | 10,533                | 10,432        |
| September | 12,612                | 12,676        |
| October   | 14,870                | 14,619        |
| November  | 17,330                | 17,264        |
| December  | 19,926                | 19,624        |
| January   | 21,547                |               |
| February  | 25,424                |               |
| March     | 28,148                |               |
| April     | 29,417                |               |
| May       | 29,416                |               |
| June      | 29,416                |               |

## **QUALITY**

0%

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 157      | 2,196       | 7.1%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 685      | 6,086       | 11.3%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,229    | 2,196       | 56.0%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,905    | 6,086       | 47.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 409      | 7,805       | 5.2%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 39       | 7,805       | 0.5%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 162      | 7,805       | 2.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 28       | 29          | 96.6%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 22       | 29          | 75.9%    | 90.4% | 88.8%  | 88.8%   |

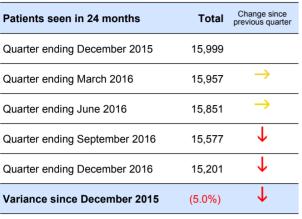


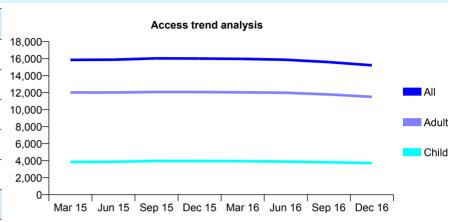
## Q69 - Vital Signs At a Glance Contract Report for 101435/0035 - December 2016

| Name or company name | IDH Limited  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

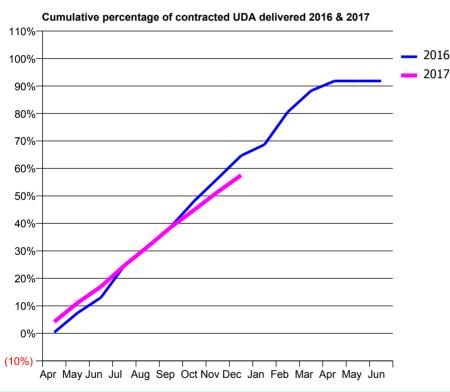
| 16/17 Contracted general activity (UDA)     | 35,138      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £762,908.91 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Ad | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 136                   | 1,472        |
| May       | 2,622                 | 3,910        |
| June      | 4,584                 | 5,972        |
| July      | 8,640                 | 8,667        |
| August    | 11,159                | 11,069       |
| September | 13,656                | 13,583       |
| October   | 16,940                | 15,798       |
| November  | 19,804                | 18,083       |
| December  | 22,710                | 20,212       |
| January   | 24,125                |              |
| February  | 28,304                | _            |
| March     | 31,019                |              |
| April     | 32,260                |              |
| May       | 32,260                |              |
| June      | 32,258                |              |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 113      | 3,208       | 3.5%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 604      | 8,412       | 7.2%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,641    | 3,208       | 51.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,568    | 8,412       | 42.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 589      | 10,970      | 5.4%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 10,970      | 0.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 76       | 10,970      | 0.7%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 23       | 24          | 95.8%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 24          | 83.3%    | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

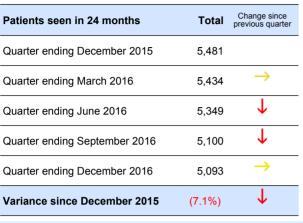


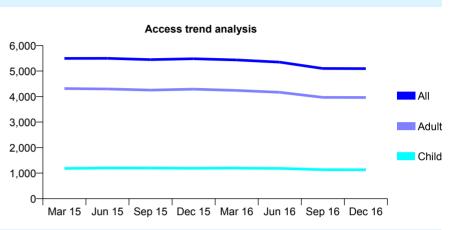
## Q69 - Vital Signs At a Glance Contract Report for 101435/0054 - December 2016

| Name or company name | IDH Limited  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/12/2006   |
| Contract end date    |              |

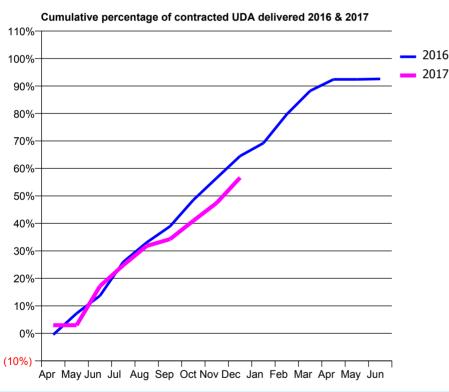
| 16/17 Contracted general activity (UDA)     | 10,510      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £260,449.93 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |       |  |  |
|-----------|-----------------------------------|-------|--|--|
| Month     | 2016                              | 2017  |  |  |
| April     | -65                               | 312   |  |  |
| May       | 945                               | 312   |  |  |
| June      | 1,783                             | 1,807 |  |  |
| July      | 3,383                             | 2,607 |  |  |
| August    | 4,302                             | 3,343 |  |  |
| September | 5,066                             | 3,603 |  |  |
| October   | 6,314                             | 4,306 |  |  |
| November  | 7,359                             | 4,991 |  |  |
| December  | 8,392                             | 5,954 |  |  |
| January   | 9,007                             |       |  |  |
| February  | 10,371                            | _     |  |  |
| March     | 11,478                            |       |  |  |
| April     | 12,020                            |       |  |  |
| May       | 12,020                            |       |  |  |
| June      | 12,041                            |       |  |  |

| <b>40</b> 71 <b>2</b> 111   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 852         | 3.4%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 267      | 2,676       | 10.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 433      | 852         | 50.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,321    | 2,676       | 49.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 185      | 3,256       | 5.7%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 3,256       | 0.6%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 40       | 3,256       | 1.2%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 6           | N/A      | 90.4% | 88.8%  | 88.8%   |



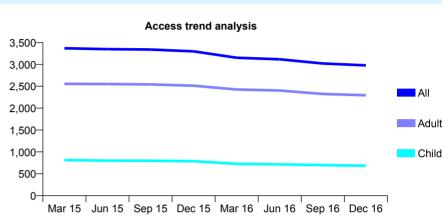
## Q69 - Vital Signs At a Glance Contract Report for 101435/0109 - December 2016

| Name or company name | IDH Limited  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2008   |
| Contract end date    |              |

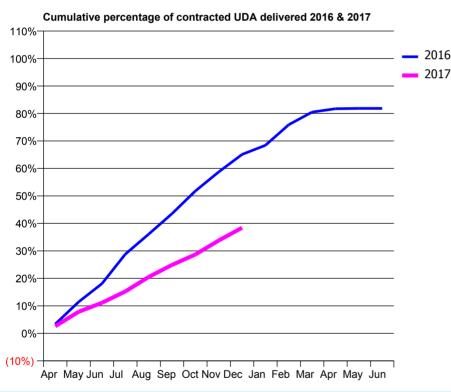
| 16/17 Contracted general activity (UDA)     | 10,590      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £247,188.13 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 359                      | 277        |
| May       | 1,211                    | 832        |
| June      | 1,917                    | 1,179      |
| July      | 3,052                    | 1,616      |
| August    | 3,823                    | 2,173      |
| September | 4,612                    | 2,637      |
| October   | 5,484                    | 3,039      |
| November  | 6,221                    | 3,578      |
| December  | 6,893                    | 4,069      |
| January   | 7,247                    |            |
| February  | 8,041                    | _          |
| March     | 8,525                    |            |
| April     | 8,655                    |            |
| May       | 8,667                    |            |
| June      | 8,667                    |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 669         | 4.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 181      | 1,778       | 10.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 347      | 669         | 51.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 811      | 1,778       | 45.6%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 114      | 2,336       | 4.9%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 2,336       | 0.7%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 46       | 2,336       | 2.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.8%  | 88.8%   |

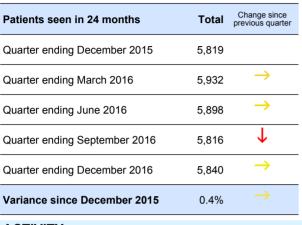


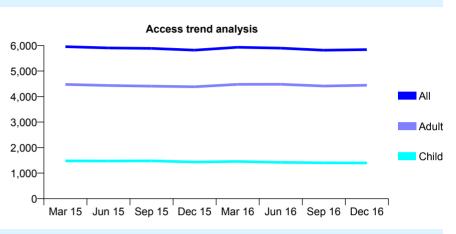
## Q69 - Vital Signs At a Glance Contract Report for 102504/0001 - December 2016

| Name or company name | Chess House (UK) Limited |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/05/2010               |
| Contract end date    |                          |

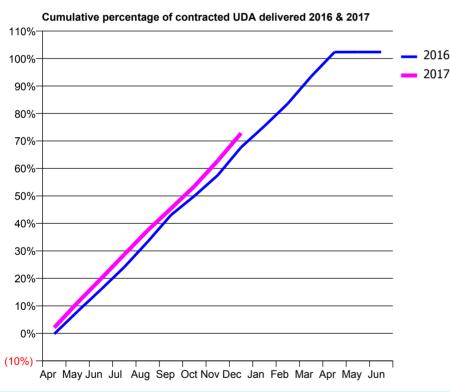
| 16/17 Contracted general activity (UDA)     | 15,018      |
|---|-------------|
| Carry forward general activity (UDA)        | -314        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £340,163.55 |

## **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | -37                   | 314          |
| May       | 1,261                 | 1,687        |
| June      | 2,509                 | 2,981        |
| July      | 3,795                 | 4,311        |
| August    | 5,239                 | 5,627        |
| September | 6,770                 | 6,825        |
| October   | 7,859                 | 8,039        |
| November  | 9,045                 | 9,432        |
| December  | 10,644                | 10,940       |
| January   | 11,856                |              |
| February  | 13,143                |              |
| March     | 14,692                |              |
| April     | 16,089                |              |
| May       | 16,092                |              |
| June      | 16,093                |              |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 108      | 1,442       | 7.5%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 983      | 5,027       | 19.6%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 820      | 1,442       | 56.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,764    | 5,027       | 55.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 731      | 5,758       | 12.7%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 45       | 5,758       | 0.8%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 92       | 5,758       | 1.6%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 7           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 90.4% | 88.8%  | 88.8%   |



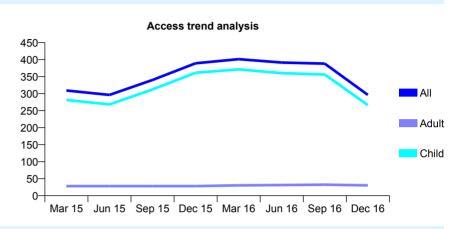
# Q69 - Vital Signs At a Glance Contract Report for 103284/0001 - December 2016

| Name or company name | Grove Green Dental Surgery |
|----------------------|----------------------------|
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/07/2011                 |
| Contract end date    |                            |

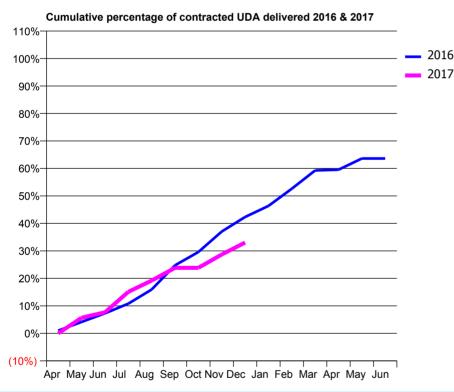
| 16/17 Contracted general activity (UDA)     | 1,277      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £30,193.82 |

## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 389     |                               |
| Quarter ending March 2016     | 401     | <b>1</b>                      |
| Quarter ending June 2016      | 391     | <b>1</b>                      |
| Quarter ending September 2016 | 388     | $\rightarrow$                 |
| Quarter ending December 2016  | 296     | <b>\</b>                      |
| Variance since December 2015  | (23.9%) | <b>\</b>                      |



## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |  |
|-----------------------------------|------|------|--|--|
| Month                             | 2016 | 2017 |  |  |
| April                             | 13   | 0    |  |  |
| May                               | 53   | 73   |  |  |
| June                              | 93   | 98   |  |  |
| July                              | 138  | 193  |  |  |
| August                            | 204  | 245  |  |  |
| September                         | 316  | 304  |  |  |
| October                           | 378  | 304  |  |  |
| November                          | 473  | 366  |  |  |
| December                          | 541  | 422  |  |  |
| January                           | 592  |      |  |  |
| February                          | 672  | _    |  |  |
| March                             | 757  |      |  |  |
| April                             | 760  |      |  |  |
| May                               | 812  |      |  |  |
| June                              | 812  |      |  |  |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 359         | 7.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 11          | 9.1%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 205      | 359         | 57.1%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 11          | 27.3%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 324         | 2.8%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 324         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 324         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



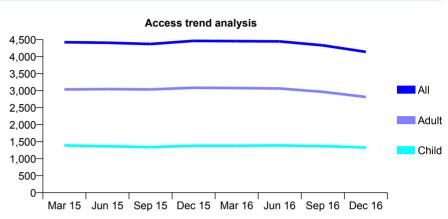
## Q69 - Vital Signs At a Glance Contract Report for 103624/0001 - December 2016

| Name or company name | CASTLE HILL DENTAL CARE LTD |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/08/2012                  |
| Contract end date    | _                           |

| 16/17 Contracted general activity (UDA)     | 8,250       |
|---|-------------|
| Carry forward general activity (UDA)        | -48         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £194,566.97 |

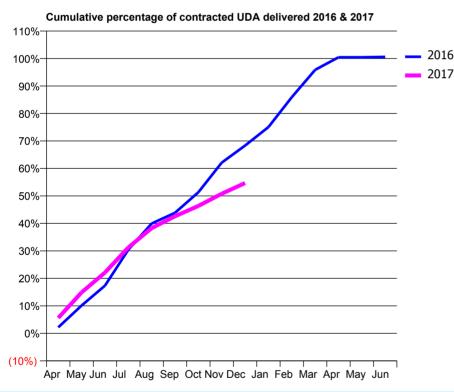
#### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |  |
|-----------------------------------|-------|-------|--|--|
| Month                             | 2016  | 2017  |  |  |
| April                             | 185   | 464   |  |  |
| May                               | 856   | 1,231 |  |  |
| June                              | 1,467 | 1,825 |  |  |
| July                              | 2,569 | 2,578 |  |  |
| August                            | 3,374 | 3,157 |  |  |
| September                         | 3,704 | 3,515 |  |  |
| October                           | 4,335 | 3,826 |  |  |
| November                          | 5,246 | 4,191 |  |  |
| December                          | 5,770 | 4,512 |  |  |
| January                           | 6,337 |       |  |  |
| February                          | 7,255 |       |  |  |
| March                             | 8,096 |       |  |  |
| April                             | 8,480 |       |  |  |
| May                               | 8,481 |       |  |  |
| June                              | 8,492 |       |  |  |
|                                   |       |       |  |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 69       | 923         | 7.5%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 223      | 1,742       | 12.8%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 364      | 923         | 39.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 584      | 1,742       | 33.5%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 265      | 2,405       | 11.0%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 2,405       | 0.6%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 2,405       | 0.2%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

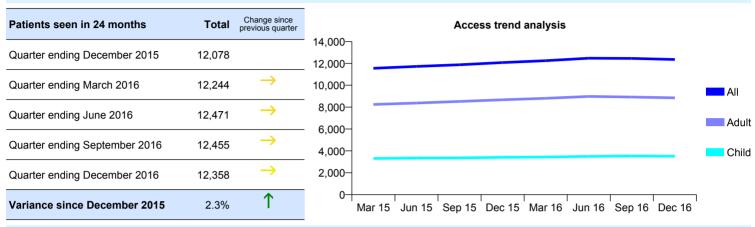


## Q69 - Vital Signs At a Glance Contract Report for 104280/0001 - December 2016

| Name or company name | BUSBY HOUSE DENTAL LTD |
|----------------------|------------------------|
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/10/2010             |
| Contract end date    |                        |

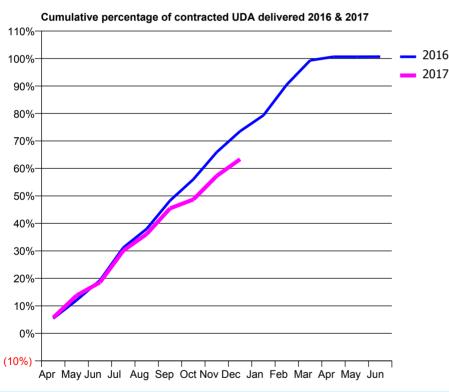
| 16/17 Contracted general activity (UDA)     | 29,407      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £697,344.19 |

#### **ACCESS\***



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 1,670                  | 1,686       |
| May       | 3,720                  | 4,054       |
| June      | 5,945                  | 5,456       |
| July      | 9,611                  | 8,851       |
| August    | 11,701                 | 10,624      |
| September | 14,869                 | 13,370      |
| October   | 17,255                 | 14,323      |
| November  | 20,299                 | 16,846      |
| December  | 22,640                 | 18,629      |
| January   | 24,423                 |             |
| February  | 27,867                 | _           |
| March     | 30,578                 |             |
| April     | 30,981                 |             |
| May       | 30,982                 |             |
| June      | 30,985                 |             |
|           |                        |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 323      | 3,828       | 8.4%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,466    | 8,368       | 17.5%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,367    | 3,828       | 61.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,269    | 8,368       | 51.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,131    | 10,121      | 11.2%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 53       | 10,121      | 0.5%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 10,121      | 0.3%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 10          | 70.0%    | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

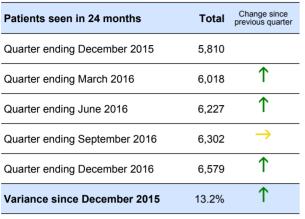


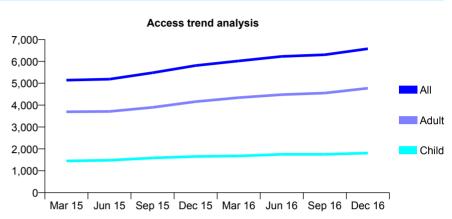
## Q69 - Vital Signs At a Glance Contract Report for 104345/0001 - December 2016

| Name or company name | Michael Fahami LTD |
|----------------------|--------------------|
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/08/2010         |
| Contract end date    | _                  |

| 16/17 Contracted general activity (UDA)     | 14,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 527         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £338,392.51 |

#### **ACCESS\***

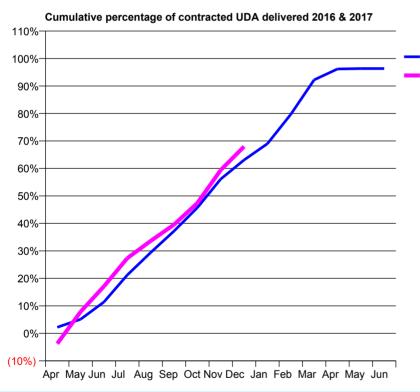




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 319                    | -527        |
| May       | 734                    | 1,102       |
| June      | 1,637                  | 2,398       |
| July      | 3,045                  | 3,830       |
| August    | 4,214                  | 4,706       |
| September | 5,331                  | 5,540       |
| October   | 6,554                  | 6,642       |
| November  | 8,043                  | 8,318       |
| December  | 9,038                  | 9,514       |
| January   | 9,888                  |             |
| February  | 11,417                 | _           |
| March     | 13,215                 |             |
| April     | 13,781                 |             |
| May       | 13,802                 |             |
| June      | 13,802                 |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 129      | 1,919       | 6.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 570      | 4,661       | 12.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,110    | 1,919       | 57.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,452    | 4,661       | 52.6%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 437      | 5,520       | 7.9%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 51       | 5,520       | 0.9%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 5,520       | 0.3%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 11          | 90.9%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 90.4% | 88.8%  | 88.8%   |

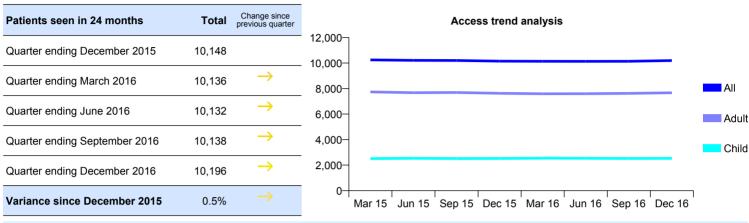


## Q69 - Vital Signs At a Glance Contract Report for 105961/0001 - December 2016

| Name or company name | Roundshill Dental Practice |
|----------------------|----------------------------|
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2006                 |
| Contract end date    |                            |

| 16/17 Contracted general activity (UDA)     | 22,935      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £579,677.10 |

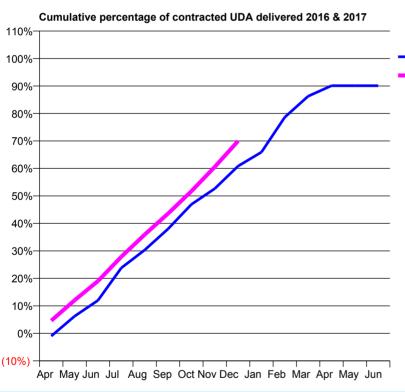
## ACCESS\*



2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | -231                   | 1,060        |
| May       | 1,431                  | 2,765        |
| June      | 2,755                  | 4,366        |
| July      | 5,464                  | 6,390        |
| August    | 6,956                  | 8,239        |
| September | 8,713                  | 9,991        |
| October   | 10,761                 | 11,860       |
| November  | 12,077                 | 13,890       |
| December  | 13,957                 | 16,051       |
| January   | 15,120                 |              |
| February  | 18,038                 |              |
| March     | 19,786                 |              |
| April     | 20,662                 |              |
| May       | 20,663                 |              |
| June      | 20,663                 |              |

| QUALIT I  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 132      | 2,329       | 5.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,151    | 7,085       | 16.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,178    | 2,329       | 50.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,850    | 7,085       | 40.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 901      | 8,922       | 10.1%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 81       | 8,922       | 0.9%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 120      | 8,922       | 1.3%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 21       | 24          | 87.5%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 22       | 24          | 91.7%    | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



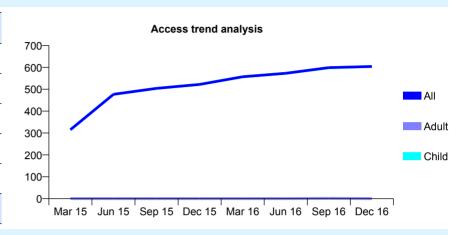
# Q69 - Vital Signs At a Glance Contract Report for 108715/0001 - December 2016

| Name or company name | Williams and Sanghera Dental Practice |
|----------------------|---------------------------------------|
| Contract type name   | GDS Contract                          |
| Purpose of contract  | General                               |
| Contract start date  | 01/11/2014                            |
| Contract end date    |                                       |

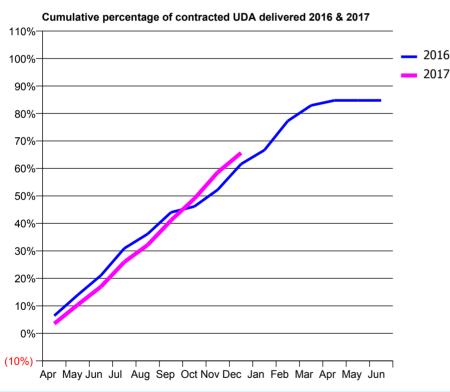
| 16/17 Contracted general activity (UDA)     | 1,425      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £25,644.87 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 522   |                               |
| Quarter ending March 2016     | 557   | 1                             |
| Quarter ending June 2016      | 573   | <b>1</b>                      |
| Quarter ending September 2016 | 599   | 1                             |
| Quarter ending December 2016  | 604   | $\rightarrow$                 |
| Variance since December 2015  | 15.7% | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 96                      | 50          |
| May       | 209                     | 148         |
| June      | 316                     | 242         |
| July      | 464                     | 370         |
| August    | 542                     | 458         |
| September | 661                     | 586         |
| October   | 693                     | 698         |
| November  | 784                     | 835         |
| December  | 924                     | 935         |
| January   | 1,000                   |             |
| February  | 1,159                   | _           |
| March     | 1,244                   |             |
| April     | 1,271                   |             |
| May       | 1,271                   |             |
| June      | 1,271                   |             |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 735         | 5.4%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 526      | 735         | 71.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 22       | 713         | 3.1%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 713         | 0.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 713         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |



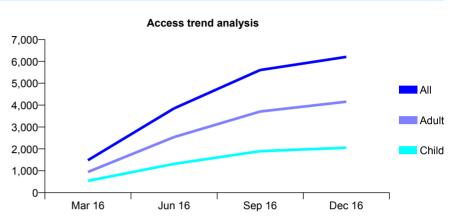
# Q69 - Vital Signs At a Glance Contract Report for 111945/0001 - December 2016

| Name or company name | Gloucester House Dental Practice |
|----------------------|----------------------------------|
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/02/2016                       |
| Contract end date    |                                  |

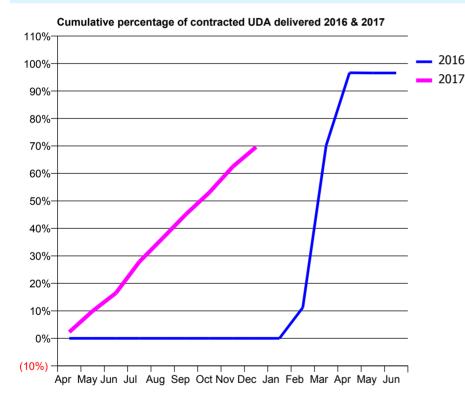
| 16/17 Contracted general activity (UDA)     | 19,387      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £560,610.23 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 0     |                               |
| Quarter ending March 2016     | 1,481 |                               |
| Quarter ending June 2016      | 3,851 | <b>1</b>                      |
| Quarter ending September 2016 | 5,604 | <b>↑</b>                      |
| Quarter ending December 2016  | 6,206 | <b>↑</b>                      |
| Variance since December 2015  | N/A   |                               |



## **ACTIVITY**



|           | Adjusted Schedule | d Activity (UDA) |
|-----------|-------------------|------------------|
| Month     | 2016              | 2017             |
| April     | 0                 | 445              |
| May       | 0                 | 1,926            |
| June      | 0                 | 3,203            |
| July      | 0                 | 5,397            |
| August    | 0                 | 7,067            |
| September | 0                 | 8,757            |
| October   | 0                 | 10,292           |
| November  | 0                 | 12,108           |
| December  | 0                 | 13,496           |
| January   | 0                 |                  |
| February  | 293               |                  |
| March     | 1,837             |                  |
| April     | 2,529             |                  |
| May       | 2,528             |                  |
| June      | 2,528             |                  |
|           |                   |                  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 190      | 2,804       | 6.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 747      | 5,873       | 12.7%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 827      | 2,804       | 29.5%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,628    | 5,873       | 27.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 468      | 8,177       | 5.7%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 78       | 8,177       | 1.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 38       | 8,177       | 0.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

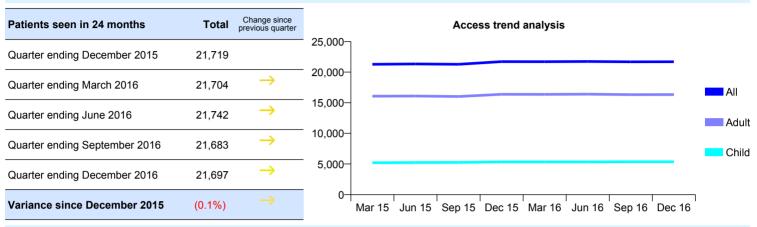


## Q69 - Vital Signs At a Glance Contract Report for 111988/0001 - December 2016

| Name or company name | OXFORD DENTAL CARE LTD |
|----------------------|------------------------|
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2009             |
| Contract end date    | _                      |

| 16/17 Contracted general activity (UDA)     | 56,758        |
|---|---------------|
| Carry forward general activity (UDA)        | 0             |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1.446.545.09 |

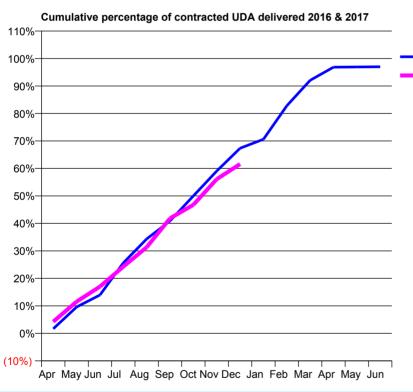
#### **ACCESS\***



2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 964                    | 2,418        |
| May       | 5,574                  | 6,543        |
| June      | 8,119                  | 9,659        |
| July      | 14,899                 | 13,786       |
| August    | 19,951                 | 17,786       |
| September | 23,765                 | 23,752       |
| October   | 29,051                 | 26,551       |
| November  | 34,302                 | 31,841       |
| December  | 39,125                 | 34,967       |
| January   | 41,017                 |              |
| February  | 48,095                 | _            |
| March     | 53,477                 |              |
| April     | 56,249                 |              |
| May       | 56,301                 |              |
| June      | 56,340                 |              |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 541      | 5,530       | 9.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2,970    | 15,371      | 19.3%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,899    | 5,530       | 52.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7,118    | 15,371      | 46.3%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2,295    | 18,238      | 12.6%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 250      | 18,238      | 1.4%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 160      | 18,238      | 0.9%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 16          | 81.3%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 16          | 87.5%    | 90.4% | 88.8%  | 88.8%   |



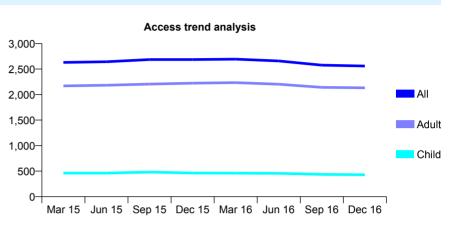
## Q69 - Vital Signs At a Glance Contract Report for 113735/0001 - December 2016

| Name or company name | E. Leondaki Ltd |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2009      |
| Contract end date    | _               |

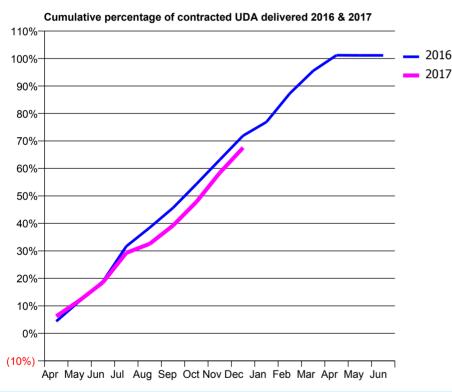
| 16/17 Contracted general activity (UDA)     | 8,160       |
|---|-------------|
| Carry forward general activity (UDA)        | -93         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £201,547.60 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 358                     | 507        |
| May       | 960                     | 978        |
| June      | 1,545                   | 1,516      |
| July      | 2,585                   | 2,390      |
| August    | 3,138                   | 2,658      |
| September | 3,725                   | 3,201      |
| October   | 4,430                   | 3,902      |
| November  | 5,151                   | 4,766      |
| December  | 5,868                   | 5,513      |
| January   | 6,275                   |            |
| February  | 7,122                   |            |
| March     | 7,792                   |            |
| April     | 8,256                   |            |
| May       | 8,253                   |            |
| June      | 8,253                   |            |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 527         | 6.1%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 279      | 2,503       | 11.1%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 337      | 527         | 63.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,679    | 2,503       | 67.1%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 128      | 2,861       | 4.5%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 2,861       | 0.6%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 25       | 2,861       | 0.9%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 11          | 100.0%   | 90.4% | 88.8%  | 88.8%   |

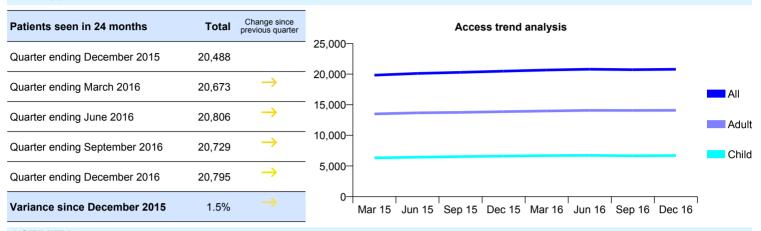


## Q69 - Vital Signs At a Glance Contract Report for 113913/0001 - December 2016

| Name or company name | Eastgate Dental Centre LTD |
|----------------------|----------------------------|
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/11/2012                 |
| Contract end date    |                            |

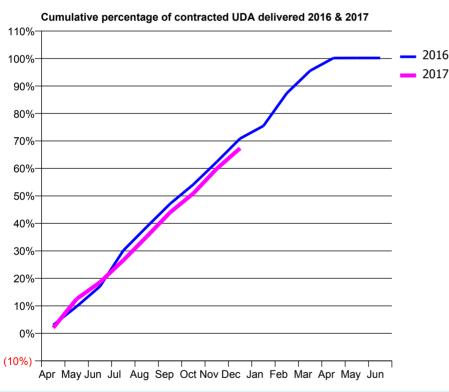
| 16/17 Contracted general activity (UDA)     | 41,155        |
|---|---------------|
| Carry forward general activity (UDA)        | -85           |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,039,983.97 |

#### **ACCESS\***



2016

## **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 1,310                  | 832          |
| May       | 4,204                  | 5,144        |
| June      | 7,354                  | 7,654        |
| July      | 12,991                 | 10,941       |
| August    | 16,688                 | 14,477       |
| September | 20,303                 | 18,098       |
| October   | 23,340                 | 20,959       |
| November  | 26,882                 | 24,657       |
| December  | 30,533                 | 27,720       |
| January   | 32,522                 |              |
| February  | 37,649                 | _            |
| March     | 41,168                 |              |
| April     | 43,159                 |              |
| May       | 43,170                 |              |
| June      | 43,174                 |              |

#### **QUALITY**

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 556      | 7,062       | 7.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,784    | 12,904      | 13.8%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4,234    | 7,062       | 60.0%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,633    | 12,904      | 51.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2,158    | 17,169      | 12.6%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 60       | 17,169      | 0.3%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 17,169      | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 24       | 24          | 100.0%   | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 23       | 24          | 95.8%    | 90.4% | 88.8%  | 88.8%   |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



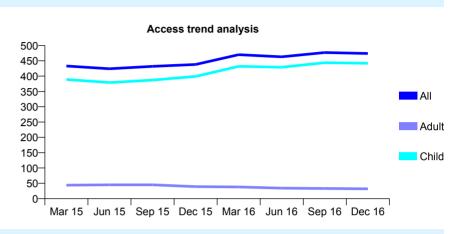
# Q69 - Vital Signs At a Glance Contract Report for 114502/0001 - December 2016

| Name or company name | Oakthorpe Dental |
|----------------------|------------------|
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2012       |
| Contract end date    |                  |

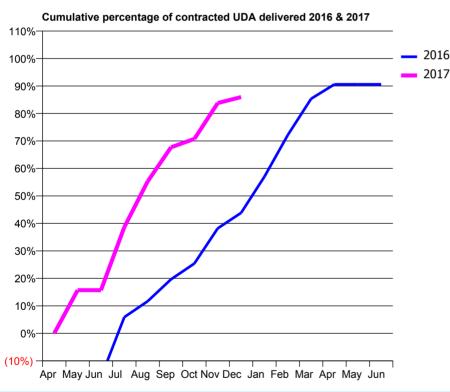
| 16/17 Contracted general activity (UDA)     | 556        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £15,016.95 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 438   |                               |
| Quarter ending March 2016     | 470   | <b>1</b>                      |
| Quarter ending June 2016      | 463   | <b>→</b>                      |
| Quarter ending September 2016 | 477   | 1                             |
| Quarter ending December 2016  | 474   | $\rightarrow$                 |
| Variance since December 2015  | 8.2%  | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | -127                    | 0          |
| May       | -118                    | 87         |
| June      | -89                     | 87         |
| July      | 33                      | 215        |
| August    | 65                      | 307        |
| September | 109                     | 376        |
| October   | 141                     | 393        |
| November  | 212                     | 466        |
| December  | 244                     | 478        |
| January   | 317                     |            |
| February  | 401                     | _          |
| March     | 475                     |            |
| April     | 504                     |            |
| May       | 504                     |            |
| June      | 504                     |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 399         | 9.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 2           | 0.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 152      | 399         | 38.1%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 2           | 0.0%     | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 15       | 378         | 4.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 378         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 378         | 2.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |



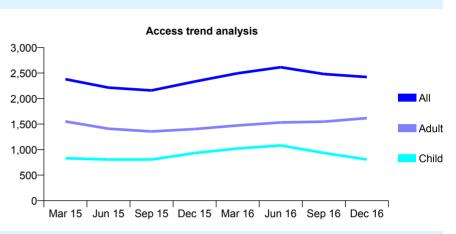
## Q69 - Vital Signs At a Glance Contract Report for 114790/0001 - December 2016

| Name or company name | GENTLE DENTAL CARE 4U LTD |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/12/2012                |
| Contract end date    |                           |

| 16/17 Contracted general activity (UDA)     | 4,899       |
|---|-------------|
| Carry forward general activity (UDA)        | -43         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £129,844.47 |

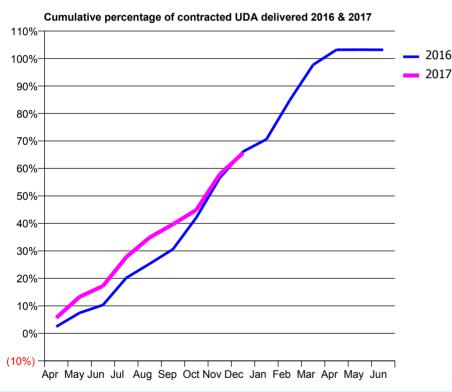
#### **ACCESS\***





2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA |       |       |  |  |
|----------------------------------|-------|-------|--|--|
| Month                            | 2016  | 2017  |  |  |
| April                            | 122   | 278   |  |  |
| May                              | 374   | 650   |  |  |
| June                             | 517   | 845   |  |  |
| July                             | 1,013 | 1,361 |  |  |
| August                           | 1,270 | 1,709 |  |  |
| September                        | 1,536 | 1,946 |  |  |
| October                          | 2,114 | 2,201 |  |  |
| November                         | 2,834 | 2,835 |  |  |
| December                         | 3,317 | 3,215 |  |  |
| January                          | 3,540 |       |  |  |
| February                         | 4,253 |       |  |  |
| March                            | 4,899 |       |  |  |
| April                            | 5,173 |       |  |  |
| May                              | 5,175 |       |  |  |
| June                             | 5,172 |       |  |  |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 89       | 1,086       | 8.2%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 261      | 1,742       | 15.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 626      | 1,086       | 57.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 833      | 1,742       | 47.8%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 146      | 1,764       | 8.3%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,764       | 0.2%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 1,764       | 0.7%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



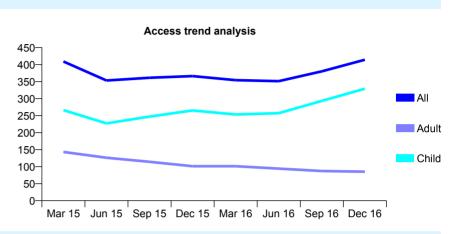
# Q69 - Vital Signs At a Glance Contract Report for 115452/0001 - December 2016

| Name or company name | Eynsham Dental Care |
|----------------------|---------------------|
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/09/2012          |
| Contract end date    | _                   |

| 16/17 Contracted general activity (UDA)     | 870        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £20,482.36 |

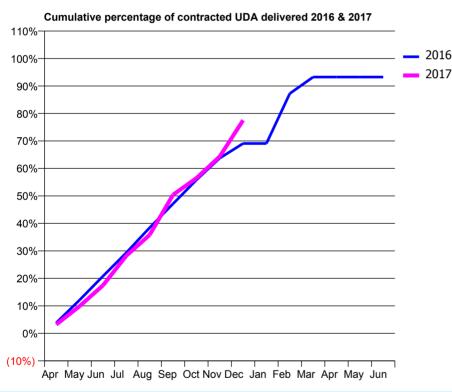
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 366   |                               |
| Quarter ending March 2016     | 354   | 1                             |
| Quarter ending June 2016      | 351   | $\rightarrow$                 |
| Quarter ending September 2016 | 380   | <b>1</b>                      |
| Quarter ending December 2016  | 414   | <b>1</b>                      |
| Variance since December 2015  | 13.1% | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |      |  |  |  |
|-----------|-----------------------------------|------|--|--|--|
| Month     | 2016                              | 2017 |  |  |  |
| April     | 33                                | 28   |  |  |  |
| May       | 106                               | 86   |  |  |  |
| June      | 181                               | 152  |  |  |  |
| July      | 255                               | 246  |  |  |  |
| August    | 335                               | 312  |  |  |  |
| September | 410                               | 439  |  |  |  |
| October   | 485                               | 491  |  |  |  |
| November  | 555                               | 560  |  |  |  |
| December  | 601                               | 674  |  |  |  |
| January   | 601                               |      |  |  |  |
| February  | 759                               |      |  |  |  |
| March     | 811                               |      |  |  |  |
| April     | 811                               |      |  |  |  |
| May       | 811                               |      |  |  |  |
| June      | 811                               |      |  |  |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 414         | 8.5%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 64          | 9.4%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 194      | 414         | 46.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 28       | 64          | 43.8%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 17       | 477         | 3.6%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 477         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 477         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

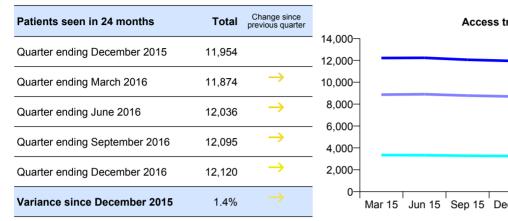


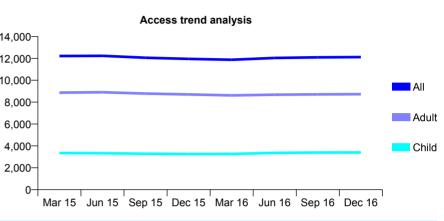
## Q69 - Vital Signs At a Glance Contract Report for 115622/0001 - December 2016

| Name or company name | Greytown Dental Practice |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2006               |
| Contract end date    |                          |

| 16/17 Contracted general activity (UDA)     | 35,605      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £856,484.21 |

## **ACCESS\***

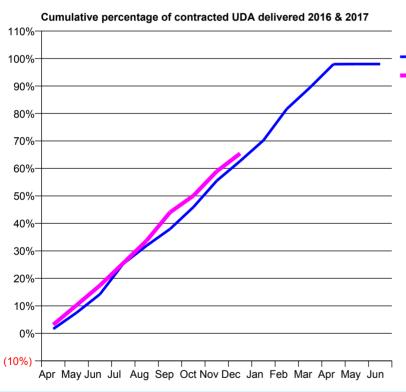




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 572                   | 1,130         |
| May       | 2,685                 | 3,659         |
| June      | 5,076                 | 6,216         |
| July      | 9,023                 | 9,106         |
| August    | 11,368                | 12,022        |
| September | 13,515                | 15,675        |
| October   | 16,351                | 17,826        |
| November  | 19,762                | 20,986        |
| December  | 22,316                | 23,299        |
| January   | 24,999                |               |
| February  | 29,073                | _             |
| March     | 31,860                |               |
| April     | 34,869                |               |
| May       | 34,882                |               |
| June      | 34,889                |               |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 315      | 4,554       | 6.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,296    | 10,422      | 12.4%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,010    | 4,554       | 66.1%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,505    | 10,422      | 62.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 906      | 12,635      | 7.2%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 115      | 12,635      | 0.9%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 12,635      | 0.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 31       | 32          | 96.9%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 30       | 32          | 93.8%    | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



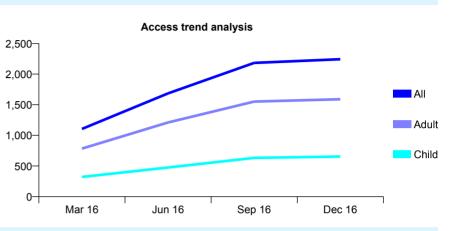
# Q69 - Vital Signs At a Glance Contract Report for 116157/0001 - December 2016

| Name or company name | Dental Surgery |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/12/2015     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 4,879       |
|---|-------------|
| Carry forward general activity (UDA)        | -97         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £124,779.27 |

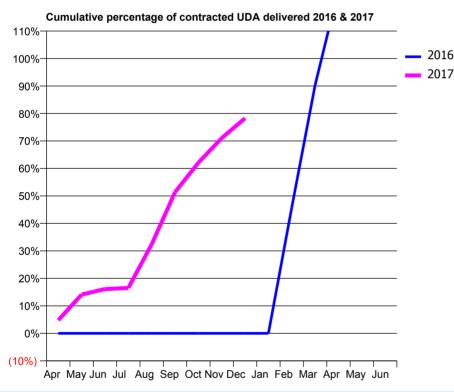
#### **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Schedul | ed Activity (UDA) |
|-----------|------------------|-------------------|
| Month     | 2016             | 2017              |
| April     | 0                | 234               |
| May       | 0                | 689               |
| June      | 0                | 786               |
| July      | 0                | 805               |
| August    | 0                | 1,580             |
| September | 0                | 2,506             |
| October   | 0                | 3,030             |
| November  | 0                | 3,466             |
| December  | 0                | 3,819             |
| January   | 0                |                   |
| February  | 745              |                   |
| March     | 1,470            |                   |
| April     | 2,031            |                   |
| May       | 2,138            |                   |
| June      | 2,151            |                   |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 756         | 5.3%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 237      | 1,962       | 12.1%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 228      | 756         | 30.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 729      | 1,962       | 37.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 132      | 2,301       | 5.7%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 2,301       | 0.7%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 2,301       | 0.6%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 90.4% | 88.8%  | 88.8%   |



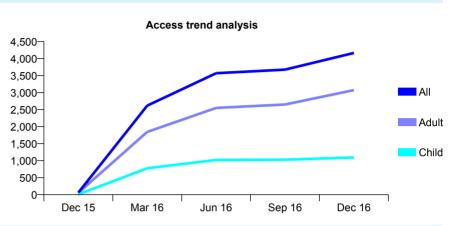
# Q69 - Vital Signs At a Glance Contract Report for 116955/0001 - December 2016

| Name or company name | The Morgan Clinic - Henley |
|----------------------|----------------------------|
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/11/2015                 |
| Contract end date    |                            |

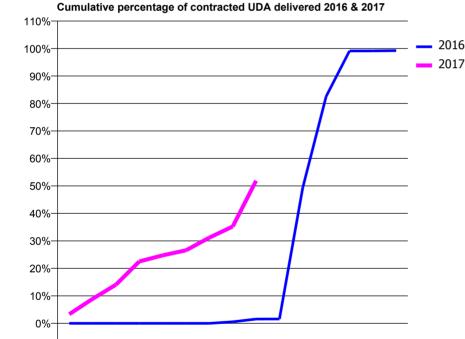
| 16/17 Contracted general activity (UDA)     | 21,364      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £590.315.86 |

## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 58      |                               |
| Quarter ending March 2016     | 2,615   | <b>1</b>                      |
| Quarter ending June 2016      | 3,568   | <b>1</b>                      |
| Quarter ending September 2016 | 3,674   | <b>1</b>                      |
| Quarter ending December 2016  | 4,163   | <b>1</b>                      |
| Variance since December 2015  | 7077.6% | 1                             |



## **ACTIVITY**



Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun

| Adjusted Schedul | ed Activity (UDA)   |
|------------------|---|
| 2016             | 2017  |
| 0                | 713   |
| 0                | 1,907   |
| 0                | 3,008   |
| 0                | 4,811   |
| 0                | 5,284   |
| 0                | 5,679   |
| 0                | 6,664   |
| 51               | 7,528   |
| 138              | 11,089  |
| 141              |   |
| 4,399            |   |
| 7,349            |   |
| 8,822            |   |
| 8,824            |   |
| 8,832            |   |
|                  | 0<br>0<br>0<br>0<br>0<br>0<br>0<br>51<br>138<br>141<br>4,399<br>7,349<br>8,822<br>8,824 |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 1,195       | 7.6%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 682      | 3,519       | 19.4%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 510      | 1,195       | 42.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,198    | 3,519       | 34.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 509      | 4,253       | 12.0%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 4,253       | 0.8%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 4,253       | 0.7%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 90.4% | 88.8%  | 88.8%   |



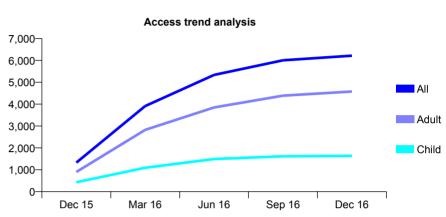
## Q69 - Vital Signs At a Glance Contract Report for 117625/0001 - December 2016

| Name or company name | The Morgan Clinic - Maidenhead |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/11/2015                     |
| Contract end date    |                                |

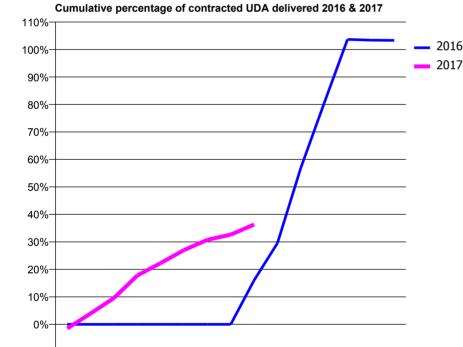
| 16/17 Contracted general activity (UDA)     | 24,408      |
|---|-------------|
| Carry forward general activity (UDA)        | 954         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £672,994.39 |

#### **ACCESS\***





#### **ACTIVITY**



Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun

|           | Adjusted Schedul | ed Activity (UDA) |
|-----------|------------------|-------------------|
| Month     | 2016             | 2017              |
| April     | 0                | -371              |
| May       | 0                | 969               |
| June      | 0                | 2,336             |
| July      | 0                | 4,346             |
| August    | 0                | 5,440             |
| September | 0                | 6,603             |
| October   | 0                | 7,509             |
| November  | 0                | 7,968             |
| December  | 1,631            | 8,867             |
| January   | 3,005            |                   |
| February  | 5,786            |                   |
| March     | 8,183            |                   |
| April     | 10,541           |                   |
| May       | 10,516           |                   |
| June      | 10,507           |                   |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 97       | 1,352       | 7.2%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 414      | 3,759       | 11.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 437      | 1,352       | 32.3%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,037    | 3,759       | 27.6%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 393      | 4,497       | 8.7%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 4,497       | 0.8%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 4,497       | 0.7%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 90.4% | 88.8%  | 88.8%   |

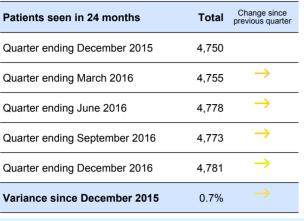


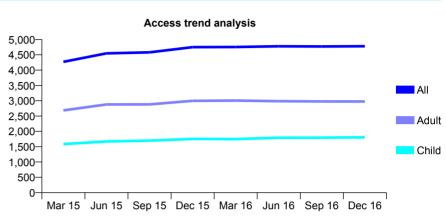
## Q69 - Vital Signs At a Glance Contract Report for 118710/0001 - December 2016

| Name or company name | Smile Care Cippenham Ltd |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/07/2013               |
| Contract end date    |                          |

| 16/17 Contracted general activity (UDA)     | 9,893       |
|---|-------------|
| Carry forward general activity (UDA)        | 120         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £237,766.18 |

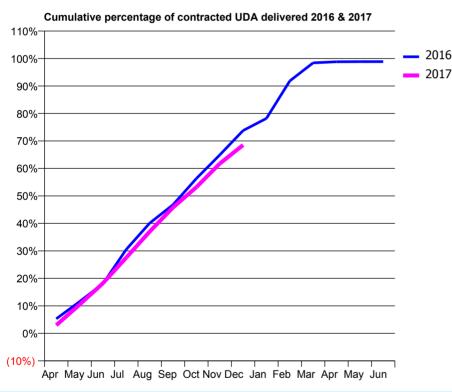
#### **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 549                     | 294         |
| May       | 1,198                   | 1,037       |
| June      | 1,875                   | 1,805       |
| July      | 3,167                   | 2,729       |
| August    | 4,154                   | 3,661       |
| September | 4,846                   | 4,531       |
| October   | 5,835                   | 5,262       |
| November  | 6,722                   | 6,108       |
| December  | 7,641                   | 6,778       |
| January   | 8,100                   |             |
| February  | 9,511                   |             |
| March     | 10,194                  |             |
| April     | 10,233                  |             |
| May       | 10,238                  |             |
| June      | 10,238                  |             |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 132      | 1,572       | 8.4%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 414      | 2,421       | 17.1%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 701      | 1,572       | 44.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 975      | 2,421       | 40.3%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 444      | 3,339       | 13.3%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 3,339       | 0.9%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 3,339       | 0.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 90.4% | 88.8%  | 88.8%   |

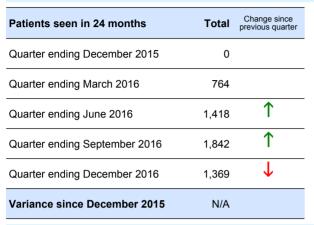


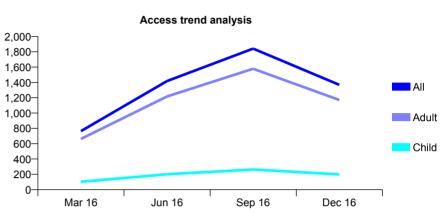
## Q69 - Vital Signs At a Glance Contract Report for 121088/0001 - December 2016

| Name or company name | Popat and Jones |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/01/2016      |
| Contract end date    | 31/08/2016      |

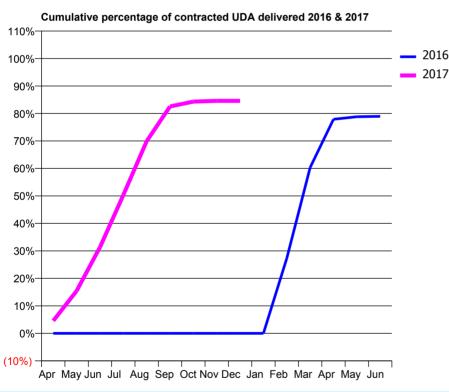
| 16/17 Contracted general activity (UDA)     | 4,470      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £96,082.00 |

## **ACCESS\***





## **ACTIVITY**



| Adjusted Scheduled Activity (UDA |       |       |  |
|----------------------------------|-------|-------|--|
| Month                            | 2016  | 2017  |  |
| April                            | 0     | 204   |  |
| May                              | 0     | 690   |  |
| June                             | 0     | 1,400 |  |
| July                             | 0     | 2,249 |  |
| August                           | 0     | 3,125 |  |
| September                        | 0     | 3,690 |  |
| October                          | 0     | 3,769 |  |
| November                         | 0     | 3,781 |  |
| December                         | 0     | 3,781 |  |
| January                          | 0     |       |  |
| February                         | 733   |       |  |
| March                            | 1,618 |       |  |
| April                            | 2,089 |       |  |
| May                              | 2,114 |       |  |
| June                             | 2,118 |       |  |
|                                  |       |       |  |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 246         | 2.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 294      | 1,713       | 17.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 39       | 246         | 15.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 248      | 1,713       | 14.5%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 159      | 1,740       | 9.1%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 1,740       | 0.8%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 44       | 1,740       | 2.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



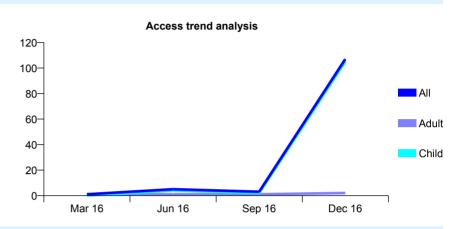
# Q69 - Vital Signs At a Glance Contract Report for 122297/0001 - December 2016

| Name or company name | Makhani and Makhani |
|----------------------|---------------------|
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2015          |
| Contract end date    |                     |

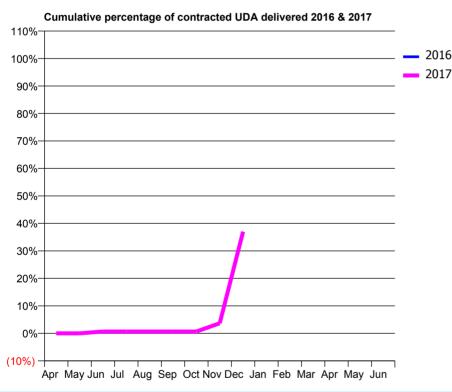
| 16/17 Contracted general activity (UDA)     | 442       |
|---|-----------|
| Carry forward general activity (UDA)        | 0         |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,129.76 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 0     |                               |
| Quarter ending March 2016     | 1     |                               |
| Quarter ending June 2016      | 5     | <b>1</b>                      |
| Quarter ending September 2016 | 3     | <b>\</b>                      |
| Quarter ending December 2016  | 107   | <b>1</b>                      |
| Variance since December 2015  | N/A   |                               |



## **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |      |  |  |
|-----------|-----------------------------------|------|--|--|
| Month     | 2016                              | 2017 |  |  |
| April     | 0                                 | 0    |  |  |
| May       | 0                                 | 0    |  |  |
| June      | 0                                 | 3    |  |  |
| July      | 0                                 | 3    |  |  |
| August    | 0                                 | 3    |  |  |
| September | 0                                 | 3    |  |  |
| October   | 0                                 | 3    |  |  |
| November  | 0                                 | 16   |  |  |
| December  | 0                                 | 164  |  |  |
| January   | 0                                 |      |  |  |
| February  | 0                                 |      |  |  |
| March     | 0                                 |      |  |  |
| April     | 0                                 |      |  |  |
| May       | 0                                 |      |  |  |
| June      | 3                                 |      |  |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 112         | 1.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 2           | 0.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2        | 112         | 1.8%     | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 2           | 0.0%     | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 113         | 1.8%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 113         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 113         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



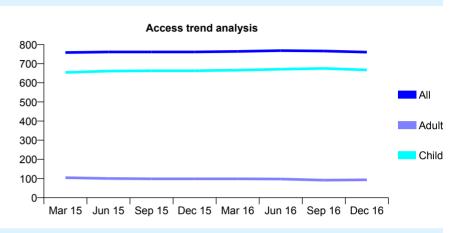
# Q69 - Vital Signs At a Glance Contract Report for 122645/0001 - December 2016

| Name or company name | THEALE SURGERY LIMITED |
|----------------------|------------------------|
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/12/2010             |
| Contract end date    |                        |

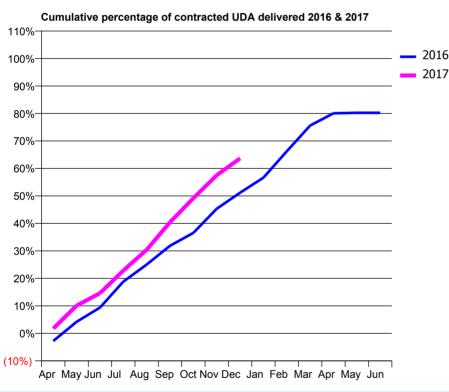
| 16/17 Contracted general activity (UDA)     | 2,000      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £42,277.57 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 761    |                               |
| Quarter ending March 2016     | 764    | $\rightarrow$                 |
| Quarter ending June 2016      | 768    | $\rightarrow$                 |
| Quarter ending September 2016 | 766    | $\rightarrow$                 |
| Quarter ending December 2016  | 760    | $\rightarrow$                 |
| Variance since December 2015  | (0.1%) | $\rightarrow$                 |



## **ACTIVITY**



|           | Adjusted Scheduled A | ctivity (UDA) |
|-----------|----------------------|---------------|
| Month     | 2016                 | 2017          |
| April     | -56                  | 35            |
| May       | 84                   | 202           |
| June      | 188                  | 293           |
| July      | 377                  | 457           |
| August    | 501                  | 609           |
| September | 638                  | 809           |
| October   | 731                  | 984           |
| November  | 907                  | 1,151         |
| December  | 1,023                | 1,273         |
| January   | 1,133                |               |
| February  | 1,325                | _             |
| March     | 1,512                |               |
| April     | 1,601                |               |
| May       | 1,605                |               |
| June      | 1,605                |               |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 74       | 722         | 10.2%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 25          | 0.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 407      | 722         | 56.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 20       | 25          | 80.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 22       | 699         | 3.1%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 699         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 699         | 0.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

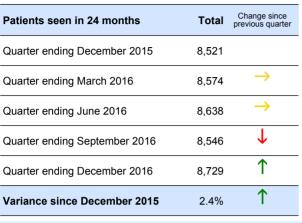


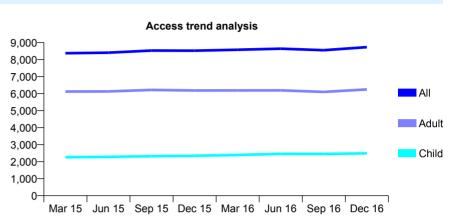
## Q69 - Vital Signs At a Glance Contract Report for 122866/0001 - December 2016

| Name or company name | Puresmile Reading Limited |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2012                |
| Contract end date    |                           |

| 16/17 Contracted general activity (UDA)     | 29,025      |
|---|-------------|
| Carry forward general activity (UDA)        | 731         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £720,046.38 |

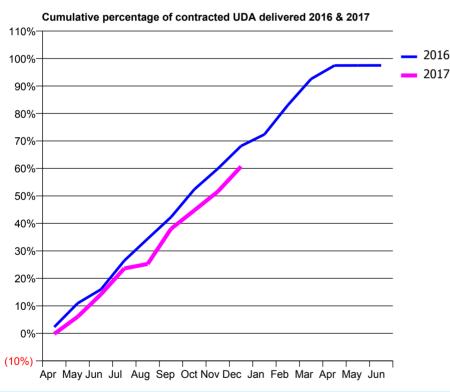
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ad | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 670                   | -62          |
| May       | 3,175                 | 1,747        |
| June      | 4,643                 | 4,126        |
| July      | 7,684                 | 6,860        |
| August    | 9,994                 | 7,328        |
| September | 12,270                | 11,041       |
| October   | 15,213                | 12,990       |
| November  | 17,377                | 14,964       |
| December  | 19,788                | 17,616       |
| January   | 21,007                |              |
| February  | 24,092                |              |
| March     | 26,870                |              |
| April     | 28,280                |              |
| May       | 28,293                |              |
| June      | 28,294                |              |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 186      | 2,448       | 7.6%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 565      | 4,953       | 11.4%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,252    | 2,448       | 51.1%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,217    | 4,953       | 44.8%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 316      | 6,924       | 4.6%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 79       | 6,924       | 1.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 32       | 6,924       | 0.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 20       | 24          | 83.3%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 24          | 83.3%    | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

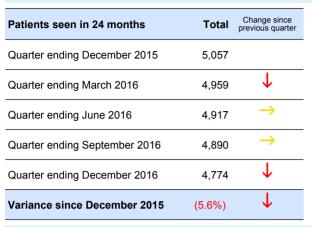


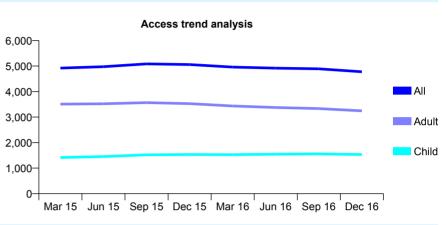
# Q69 - Vital Signs At a Glance Contract Report for 125881/0001 - December 2016

| Name or company name | Puresmile Marlow  |
|----------------------|-------------------|
| Contract type name   | PDS Plus Contract |
| Purpose of contract  | General           |
| Contract start date  | 01/09/2010        |
| Contract end date    | 01/09/2020        |

| 16/17 Contracted general activity (UDA)     | 12,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £129,197.46 |

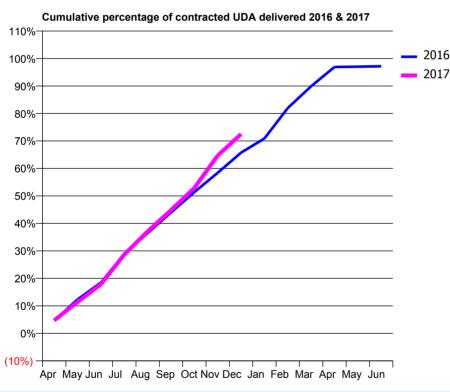
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 569                    | 568         |
| May       | 1,518                  | 1,370       |
| June      | 2,270                  | 2,145       |
| July      | 3,553                  | 3,444       |
| August    | 4,485                  | 4,455       |
| September | 5,403                  | 5,383       |
| October   | 6,314                  | 6,351       |
| November  | 7,177                  | 7,766       |
| December  | 8,076                  | 8,700       |
| January   | 8,706                  |             |
| February  | 10,069                 | _           |
| March     | 11,042                 |             |
| April     | 11,903                 |             |
| May       | 11,914                 |             |
| June      | 11,934                 |             |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 95       | 1,649       | 5.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 277      | 2,767       | 10.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 951      | 1,649       | 57.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,197    | 2,767       | 43.3%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 378      | 4,137       | 9.1%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 4,137       | 0.7%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 4,137       | 0.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 18       | 19          | 94.7%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 19          | 73.7%    | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

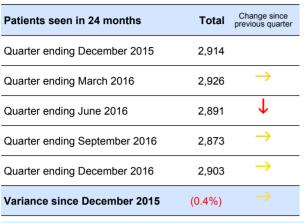


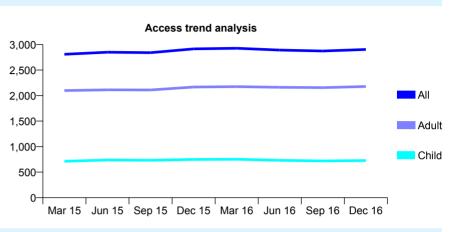
## Q69 - Vital Signs At a Glance Contract Report for 127051/0001 - December 2016

| Name or company name | Sensura (UK) Limited |
|----------------------|----------------------|
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2012           |
| Contract end date    | _                    |

| 16/17 Contracted general activity (UDA)     | 11,300      |
|---|-------------|
| Carry forward general activity (UDA)        | -163        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £290,391.76 |

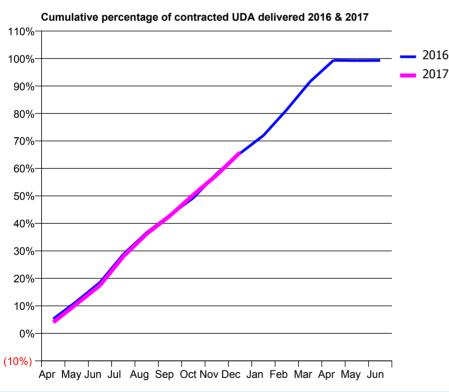
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 593                   | 453          |
| May       | 1,314                 | 1,211        |
| June      | 2,097                 | 1,973        |
| July      | 3,252                 | 3,164        |
| August    | 4,146                 | 4,091        |
| September | 4,865                 | 4,836        |
| October   | 5,570                 | 5,698        |
| November  | 6,573                 | 6,510        |
| December  | 7,403                 | 7,439        |
| January   | 8,134                 |              |
| February  | 9,196                 | _            |
| March     | 10,350                |              |
| April     | 11,226                |              |
| May       | 11,215                |              |
| June      | 11,219                |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 46       | 702         | 6.6%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 276      | 1,948       | 14.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 362      | 702         | 51.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 898      | 1,948       | 46.1%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 234      | 2,463       | 9.5%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 2,463       | 0.4%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 2,463       | 0.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 90.4% | 88.8%  | 88.8%   |

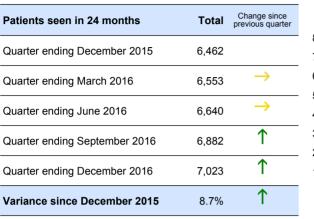


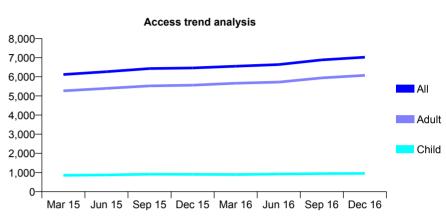
## Q69 - Vital Signs At a Glance Contract Report for 127558/0001 - December 2016

| Name or company name | Friar Street Dental Surgery |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2013                  |
| Contract end date    |                             |

| 16/17 Contracted general activity (UDA)     | 22,041      |
|---|-------------|
| Carry forward general activity (UDA)        | -76         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £485,907.37 |

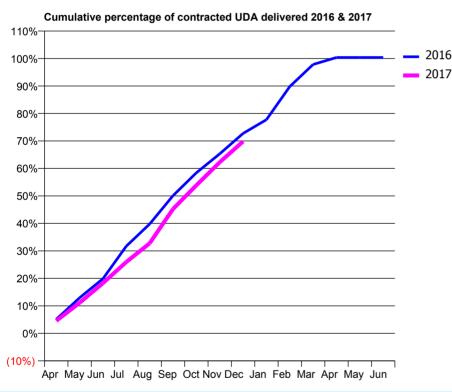
## **ACCESS\***





2016

## **ACTIVITY**



| Adjusted Scheduled Act | ivity (UDA)  |
|------------------------|--|
| 2016                   | 2017   |
| 1,125                  | 1,004  |
| 2,856                  | 2,452  |
| 4,382                  | 4,031  |
| 6,994                  | 5,728  |
| 8,770                  | 7,222  |
| 11,041                 | 9,973  |
| 12,878                 | 11,877   |
| 14,396                 | 13,724   |
| 16,032                 | 15,390   |
| 17,135                 |  |
| 19,791                 |  |
| 21,563                 |  |
| 22,117                 |  |
| 22,117                 |  |
| 22,118                 |  |
|                        | 2016  1,125 2,856 4,382 6,994 8,770 11,041 12,878 14,396 16,032 17,135 19,791 21,563 22,117 22,117 |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 129      | 1,068       | 12.1%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 822      | 6,001       | 13.7%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 517      | 1,068       | 48.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,094    | 6,001       | 51.6%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 727      | 6,864       | 10.6%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 73       | 6,864       | 1.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 64       | 6,864       | 0.9%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 13          | 84.6%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 13          | 92.3%    | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



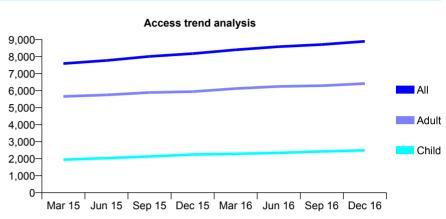
# Q69 - Vital Signs At a Glance Contract Report for 128163/0004 - December 2016

| Name or company name                 | Aspire Dental Care Limited |
|--------------------------------------|----------------------------|
| Contract type name PDS Plus Contract |                            |
| Purpose of contract                  | General                    |
| Contract start date                  | 10/12/2012                 |
| Contract end date                    | 31/08/2020                 |

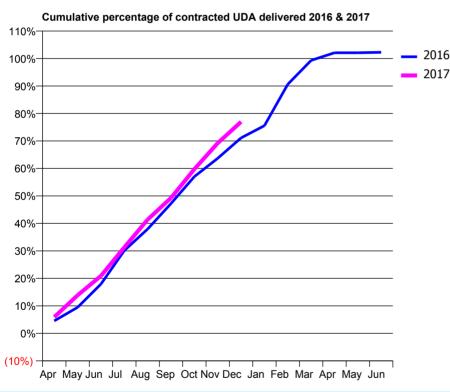
| 16/17 Contracted general activity (UDA)     | 24,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £322,993.81 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 8,171 |                               |
| Quarter ending March 2016     | 8,393 | <b>1</b>                      |
| Quarter ending June 2016      | 8,577 | <b>↑</b>                      |
| Quarter ending September 2016 | 8,703 | $\rightarrow$                 |
| Quarter ending December 2016  | 8,894 | <b>↑</b>                      |
| Variance since December 2015  | 8.8%  | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Ad | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 1,090                 | 1,422        |
| May       | 2,275                 | 3,328        |
| June      | 4,306                 | 5,026        |
| July      | 7,230                 | 7,513        |
| August    | 9,109                 | 9,941        |
| September | 11,338                | 11,830       |
| October   | 13,692                | 14,341       |
| November  | 15,283                | 16,612       |
| December  | 17,070                | 18,473       |
| January   | 18,136                |              |
| February  | 21,748                | _            |
| March     | 23,833                |              |
| April     | 24,498                |              |
| May       | 24,502                |              |
| June      | 24,541                |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 257      | 2,520       | 10.2%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,357    | 5,748       | 23.6%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,140    | 2,520       | 45.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,840    | 5,748       | 32.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,791    | 7,939       | 22.6%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 46       | 7,939       | 0.6%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 38       | 7,939       | 0.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 24       | 25          | 96.0%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 24       | 25          | 96.0%    | 90.4% | 88.8%  | 88.8%   |



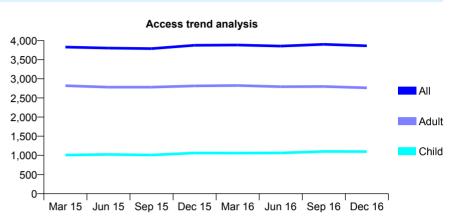
# Q69 - Vital Signs At a Glance Contract Report for 128163/0005 - December 2016

| Name or company name | Aspire Dental Care Limited |  |
|----------------------|----------------------------|--|
| Contract type name   | PDS Plus Contract          |  |
| Purpose of contract  | General                    |  |
| Contract start date  | 10/12/2012                 |  |
| Contract end date    | 31/08/2017                 |  |

| 16/17 Contracted general activity (UDA)     | 12,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £161,488.43 |

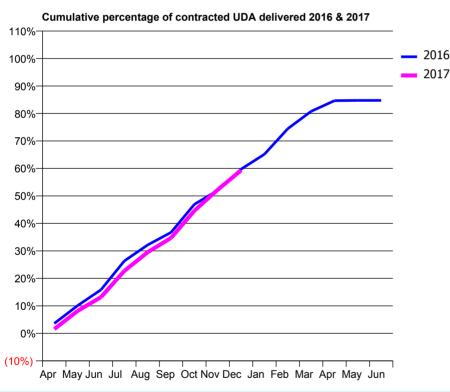
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 3,875  |                               |
| Quarter ending March 2016     | 3,883  | $\rightarrow$                 |
| Quarter ending June 2016      | 3,855  | $\rightarrow$                 |
| Quarter ending September 2016 | 3,899  | $\rightarrow$                 |
| Quarter ending December 2016  | 3,861  | $\rightarrow$                 |
| Variance since December 2015  | (0.4%) | $\rightarrow$                 |
|                               |        |                               |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 434                   | 185          |
| May       | 1,213                 | 979          |
| June      | 1,904                 | 1,582        |
| July      | 3,161                 | 2,723        |
| August    | 3,861                 | 3,543        |
| September | 4,406                 | 4,164        |
| October   | 5,634                 | 5,353        |
| November  | 6,241                 | 6,272        |
| December  | 7,168                 | 7,114        |
| January   | 7,821                 |              |
| February  | 8,935                 |              |
| March     | 9,692                 |              |
| April     | 10,159                |              |
| May       | 10,170                |              |
| June      | 10,171                |              |

| 40/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 90       | 1,198       | 7.5%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 372      | 2,647       | 14.1%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 678      | 1,198       | 56.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,345    | 2,647       | 50.8%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 386      | 3,594       | 10.7%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 3,594       | 1.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 3,594       | 0.6%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 90.4% | 88.8%  | 88.8%   |

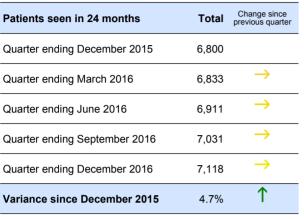


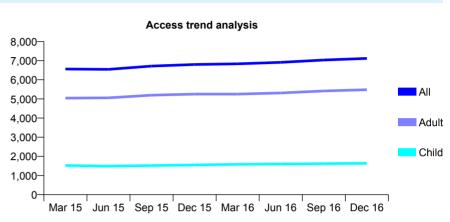
## Q69 - Vital Signs At a Glance Contract Report for 128244/0001 - December 2016

| Name or company name | The Dental Surgery Burnham Ltd |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2008                     |
| Contract end date    |                                |

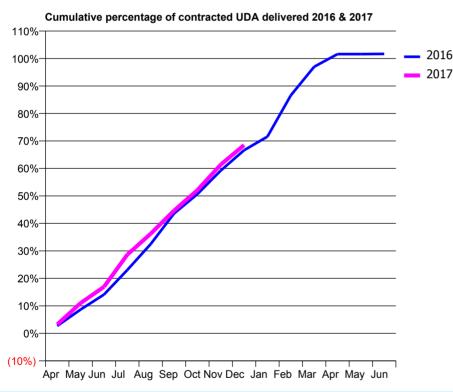
| 16/17 Contracted general activity (UDA)     | 18,494      |
|---|-------------|
| Carry forward general activity (UDA)        | -313        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £441,511.16 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 519                    | 602         |
| May       | 1,643                  | 2,042       |
| June      | 2,671                  | 3,128       |
| July      | 4,364                  | 5,300       |
| August    | 6,149                  | 6,705       |
| September | 8,252                  | 8,260       |
| October   | 9,587                  | 9,637       |
| November  | 11,212                 | 11,351      |
| December  | 12,610                 | 12,666      |
| January   | 13,547                 |             |
| February  | 16,387                 |             |
| March     | 18,360                 |             |
| April     | 19,228                 |             |
| May       | 19,228                 |             |
| June      | 19,242                 |             |

| 40/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 225      | 2,055       | 10.9%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 975      | 5,763       | 16.9%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,361    | 2,055       | 66.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,033    | 5,763       | 52.6%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 460      | 6,053       | 7.6%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 105      | 6,053       | 1.7%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 54       | 6,053       | 0.9%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 90.4% | 88.8%  | 88.8%   |

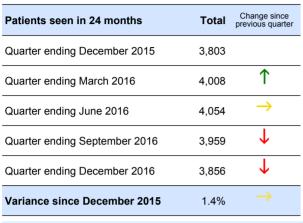


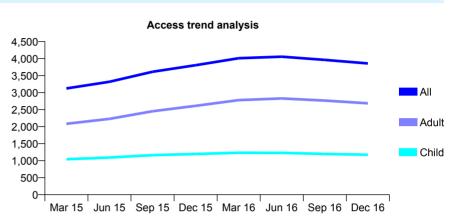
## Q69 - Vital Signs At a Glance Contract Report for 129038/0001 - December 2016

| Name or company name | Sinson and Sykes Dental Surgery |
|----------------------|---------------------------------|
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/04/2014                      |
| Contract end date    |                                 |

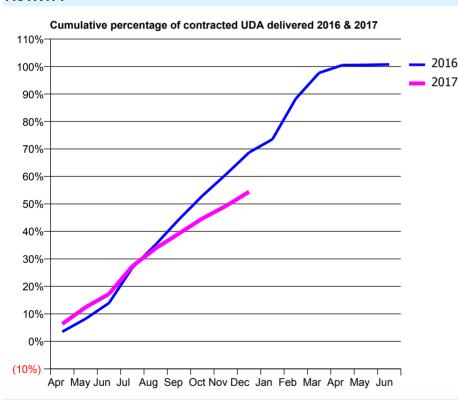
| 16/17 Contracted general activity (UDA)     | 12,500      |
|---|-------------|
| Carry forward general activity (UDA)        | -94         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £300,858.79 |

## **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 439                   | 794           |
| May       | 1,028                 | 1,553         |
| June      | 1,743                 | 2,155         |
| July      | 3,343                 | 3,417         |
| August    | 4,404                 | 4,229         |
| September | 5,550                 | 4,905         |
| October   | 6,621                 | 5,588         |
| November  | 7,582                 | 6,151         |
| December  | 8,589                 | 6,803         |
| January   | 9,190                 |               |
| February  | 11,038                |               |
| March     | 12,211                |               |
| April     | 12,561                |               |
| May       | 12,573                |               |
| June      | 12,594                |               |

| Q0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 123      | 1,208       | 10.2%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 468      | 2,587       | 18.1%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 805      | 1,208       | 66.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,555    | 2,587       | 60.1%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 392      | 3,555       | 11.0%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 3,555       | 0.4%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 3,555       | 0.6%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 7           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 7           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

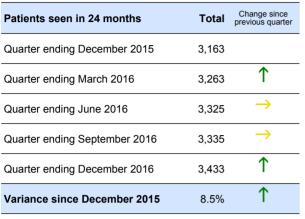


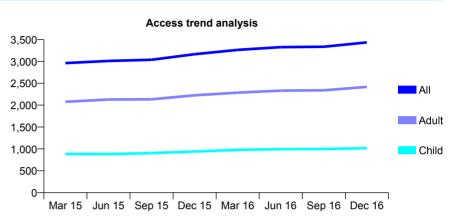
## Q69 - Vital Signs At a Glance Contract Report for 129917/0001 - December 2016

| Name or company name | Ash Tree House Dental |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 21/08/2012            |
| Contract end date    |                       |

| 16/17 Contracted general activity (UDA)     | 5,800       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £126,294.51 |

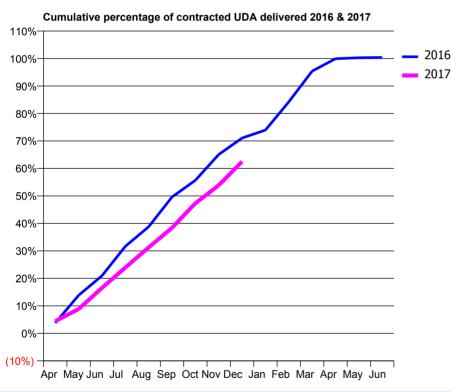
#### **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 231                      | 257        |
| May       | 840                      | 513        |
| June      | 1,272                    | 960        |
| July      | 1,922                    | 1,389      |
| August    | 2,356                    | 1,814      |
| September | 3,013                    | 2,228      |
| October   | 3,381                    | 2,745      |
| November  | 3,951                    | 3,125      |
| December  | 4,315                    | 3,624      |
| January   | 4,490                    |            |
| February  | 5,114                    | _          |
| March     | 5,793                    |            |
| April     | 6,068                    |            |
| May       | 6,087                    |            |
| June      | 6,094                    |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 96       | 1,172       | 8.2%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 217      | 1,863       | 11.6%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 731      | 1,172       | 62.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 731      | 1,863       | 39.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 153      | 2,099       | 7.3%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 2,099       | 0.6%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 2,099       | 0.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

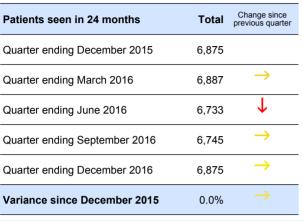


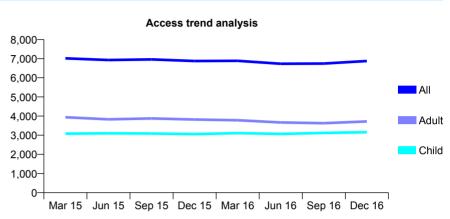
## Q69 - Vital Signs At a Glance Contract Report for 130230/0001 - December 2016

| Name or company name | WEXHAM ROAD DENTAL SURGERY LTD |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 04/04/2008                     |
| Contract end date    |                                |

| 16/17 Contracted general activity (UDA)     | 16,630      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £534,656.63 |

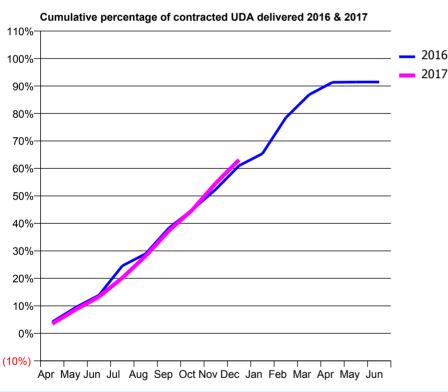
## **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 707                    | 581          |
| May       | 1,604                  | 1,440        |
| June      | 2,364                  | 2,215        |
| July      | 4,180                  | 3,357        |
| August    | 4,931                  | 4,681        |
| September | 6,533                  | 6,220        |
| October   | 7,662                  | 7,467        |
| November  | 8,916                  | 9,085        |
| December  | 10,387                 | 10,497       |
| January   | 11,128                 |              |
| February  | 13,350                 |              |
| March     | 14,782                 |              |
| April     | 15,546                 |              |
| May       | 15,563                 |              |
| June      | 15,566                 |              |

| 40.12.1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 283      | 2,702       | 10.5%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 560      | 2,666       | 21.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 873      | 2,702       | 32.3%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 651      | 2,666       | 24.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 943      | 4,573       | 20.6%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 4,573       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 42       | 4,573       | 0.9%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 11          | 90.9%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 11          | 45.5%    | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.



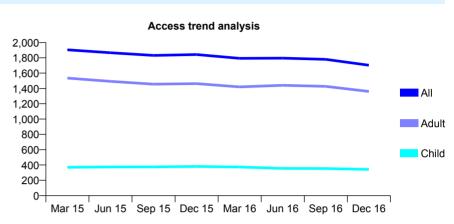
# Q69 - Vital Signs At a Glance Contract Report for 131539/0001 - December 2016

| Name or company name | Eurodental Limited |
|----------------------|--------------------|
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/01/2009         |
| Contract end date    |                    |

| 16/17 Contracted general activity (UDA)     | 8,541       |
|---|-------------|
| Carry forward general activity (UDA)        | 277         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £201,983.88 |

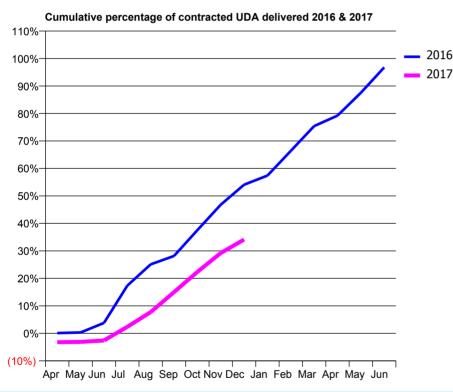
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 1,843  |                               |
| Quarter ending March 2016     | 1,793  | <b>1</b>                      |
| Quarter ending June 2016      | 1,796  | $\rightarrow$                 |
| Quarter ending September 2016 | 1,780  | $\rightarrow$                 |
| Quarter ending December 2016  | 1,703  | <b>1</b>                      |
| Variance since December 2015  | (7.6%) | <b>1</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 10                      | -277       |
| May       | 27                      | -266       |
| June      | 324                     | -222       |
| July      | 1,482                   | 204        |
| August    | 2,143                   | 660        |
| September | 2,405                   | 1,282      |
| October   | 3,207                   | 1,909      |
| November  | 3,998                   | 2,497      |
| December  | 4,619                   | 2,916      |
| January   | 4,903                   |            |
| February  | 5,669                   | _          |
| March     | 6,440                   |            |
| April     | 6,766                   |            |
| May       | 7,475                   |            |
| June      | 8,265                   |            |

| 40.12.1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 74       | 402         | 18.4%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 243      | 1,263       | 19.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 211      | 402         | 52.5%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 497      | 1,263       | 39.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 178      | 1,058       | 16.8%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,058       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 25       | 1,058       | 2.4%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 90.4% | 88.8%  | 88.8%   |

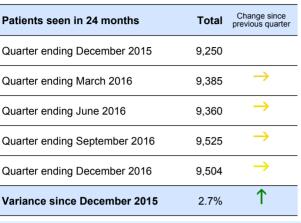


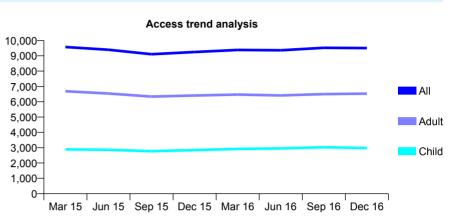
## Q69 - Vital Signs At a Glance Contract Report for 133752/0001 - December 2016

| Name or company name | Winnersh Dental Practice Ltd |
|----------------------|------------------------------|
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 05/02/2010                   |
| Contract end date    |                              |

| 16/17 Contracted general activity (UDA)     | 23,809      |
|---|-------------|
| Carry forward general activity (UDA)        | 109         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £580,401.61 |

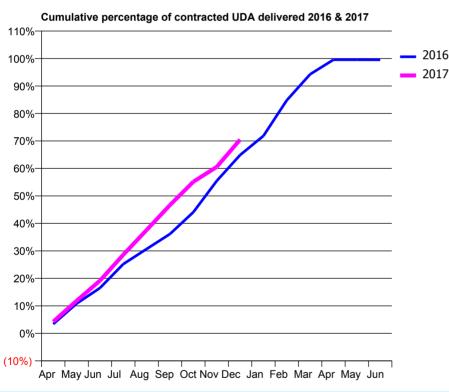
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 806                    | 1,015        |
| May       | 2,583                  | 2,824        |
| June      | 3,930                  | 4,566        |
| July      | 6,004                  | 6,815        |
| August    | 7,313                  | 8,956        |
| September | 8,611                  | 11,119       |
| October   | 10,502                 | 13,135       |
| November  | 13,206                 | 14,420       |
| December  | 15,446                 | 16,779       |
| January   | 17,105                 |              |
| February  | 20,189                 |              |
| March     | 22,444                 |              |
| April     | 23,702                 |              |
| May       | 23,704                 |              |
| June      | 23,700                 |              |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 281      | 3,297       | 8.5%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 987      | 6,156       | 16.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,083    | 3,297       | 63.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,066    | 6,156       | 49.8%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 734      | 8,312       | 8.8%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 96       | 8,312       | 1.2%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 48       | 8,312       | 0.6%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 13          | 92.3%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 13          | 69.2%    | 90.4% | 88.8%  | 88.8%   |

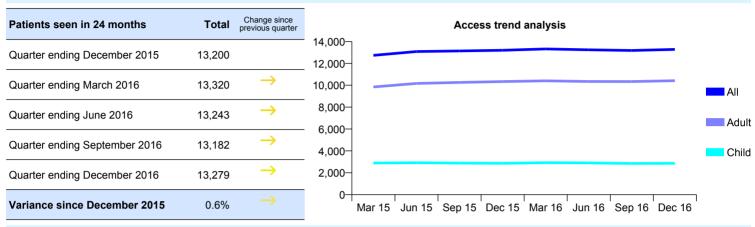


## Q69 - Vital Signs At a Glance Contract Report for 134384/0001 - December 2016

| Name or company name | Cambridge Street Dental Practice LTD |
|----------------------|--------------------------------------|
| Contract type name   | GDS Contract                         |
| Purpose of contract  | General                              |
| Contract start date  | 01/05/2013                           |
| Contract end date    |                                      |

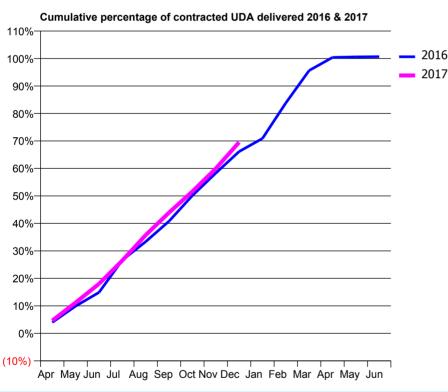
| 16/17 Contracted general activity (UDA)     | 40,939      |
|---|-------------|
| Carry forward general activity (UDA)        | -268        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £987,900.40 |

## ACCESS\*



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 1,638                 | 1,901        |
| May       | 4,061                 | 4,583        |
| June      | 6,092                 | 7,378        |
| July      | 10,904                | 10,851       |
| August    | 13,658                | 14,644       |
| September | 16,701                | 17,991       |
| October   | 20,516                | 21,134       |
| November  | 23,855                | 24,540       |
| December  | 27,077                | 28,457       |
| January   | 29,021                |              |
| February  | 34,313                |              |
| March     | 39,150                |              |
| April     | 41,097                |              |
| May       | 41,174                |              |
| June      | 41,207                |              |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 314      | 3,196       | 9.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,956    | 10,682      | 18.3%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,751    | 3,196       | 54.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,062    | 10,682      | 47.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,732    | 13,036      | 13.3%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 175      | 13,036      | 1.3%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 79       | 13,036      | 0.6%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 38       | 40          | 95.0%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 40       | 40          | 100.0%   | 90.4% | 88.8%  | 88.8%   |

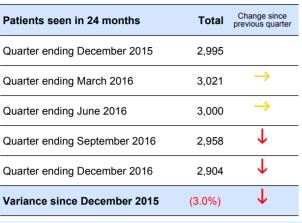


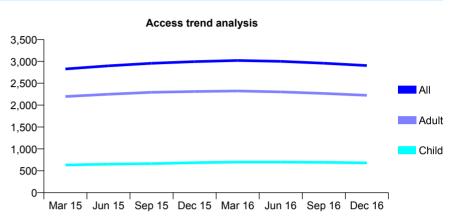
## Q69 - Vital Signs At a Glance Contract Report for 136425/0001 - December 2016

| Name or company name | Barsar Ltd   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/09/2011   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 7,016       |
|---|-------------|
| Carry forward general activity (UDA)        | 236         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £146,791.73 |

#### **ACCESS\***

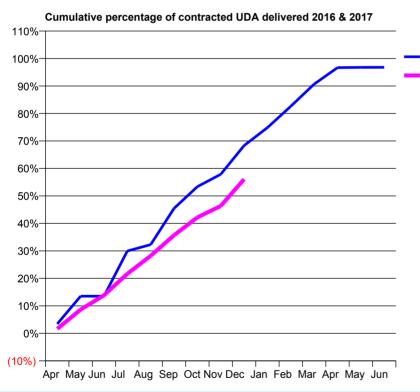




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 252                      | 114       |
| May       | 994                      | 607       |
| June      | 994                      | 974       |
| July      | 2,201                    | 1,522     |
| August    | 2,372                    | 1,978     |
| September | 3,340                    | 2,506     |
| October   | 3,921                    | 2,961     |
| November  | 4,250                    | 3,252     |
| December  | 5,020                    | 3,934     |
| January   | 5,498                    |           |
| February  | 6,069                    | _         |
| March     | 6,661                    |           |
| April     | 7,101                    |           |
| May       | 7,109                    |           |
| June      | 7,110                    |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 663         | 8.4%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 397      | 2,165       | 18.3%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 310      | 663         | 46.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 988      | 2,165       | 45.6%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 290      | 2,057       | 14.1%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 2,057       | 1.6%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 2,057       | 0.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 90.4% | 88.8%  | 88.8%   |



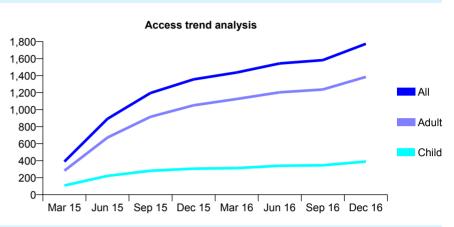
# Q69 - Vital Signs At a Glance Contract Report for 136425/0002 - December 2016

| Name or company name | Barsar Ltd   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 20/01/2015   |
| Contract end date    |              |

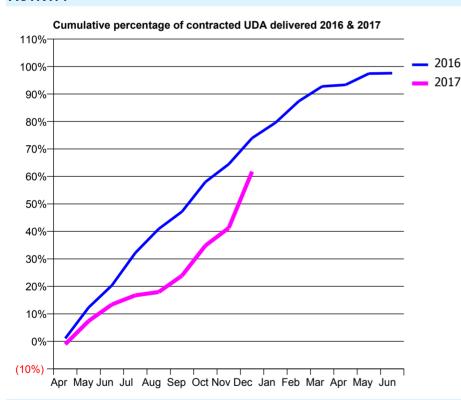
| 16/17 Contracted general activity (UDA)     | 4,510      |
|---|------------|
| Carry forward general activity (UDA)        | 110        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £95,732.65 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,355 |                               |
| Quarter ending March 2016     | 1,436 | 1                             |
| Quarter ending June 2016      | 1,542 | <b>1</b>                      |
| Quarter ending September 2016 | 1,581 | <b>1</b>                      |
| Quarter ending December 2016  | 1,773 | <b>1</b>                      |
| Variance since December 2015  | 30.8% | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 48                        | -49      |
| May       | 555                       | 334      |
| June      | 920                       | 606      |
| July      | 1,451                     | 756      |
| August    | 1,845                     | 809      |
| September | 2,129                     | 1,079    |
| October   | 2,615                     | 1,571    |
| November  | 2,907                     | 1,861    |
| December  | 3,336                     | 2,785    |
| January   | 3,587                     |          |
| February  | 3,940                     |          |
| March     | 4,183                     |          |
| April     | 4,209                     |          |
| May       | 4,393                     |          |
| June      | 4,400                     |          |

| G0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 441         | 7.5%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 168      | 1,334       | 12.6%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 253      | 441         | 57.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 619      | 1,334       | 46.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 237      | 1,647       | 14.4%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 1,647       | 0.6%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,647       | 0.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |



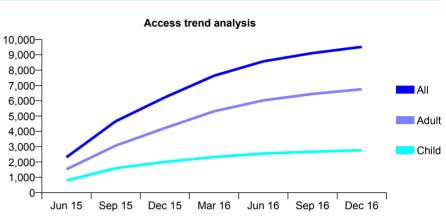
## Q69 - Vital Signs At a Glance Contract Report for 137588/0006 - December 2016

| Name or company name | Damira Dental Studios Ltd |
|----------------------|---------------------------|
| Contract type name   | Pilot Contract            |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2015                |
| Contract end date    |                           |

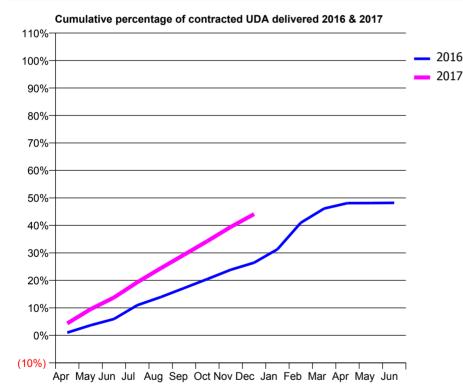
| 16/17 Contracted general activity (UDA)     | 46,702        |
|---|---------------|
| Carry forward general activity (UDA)        | 0             |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1.202.186.18 |

#### **ACCESS\***





## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |        |  |
|-----------------------------------|--------|--------|--|
| Month                             | 2016   | 2017   |  |
| April                             | 466    | 2,029  |  |
| May                               | 1,721  | 4,451  |  |
| June                              | 2,780  | 6,429  |  |
| July                              | 5,127  | 9,024  |  |
| August                            | 6,502  | 11,393 |  |
| September                         | 8,030  | 13,697 |  |
| October                           | 9,572  | 16,018 |  |
| November                          | 11,150 | 18,419 |  |
| December                          | 12,348 | 20,596 |  |
| January                           | 14,631 |        |  |
| February                          | 19,137 |        |  |
| March                             | 21,555 |        |  |
| April                             | 22,469 |        |  |
| May                               | 22,484 |        |  |
| June                              | 22,514 |        |  |

| 401-111   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 270      | 3,414       | 7.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,257    | 7,248       | 17.3%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,048    | 3,414       | 60.0%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,141    | 7,248       | 43.3%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,264    | 10,154      | 12.4%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 94       | 10,154      | 0.9%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 61       | 10,154      | 0.6%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 7           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.



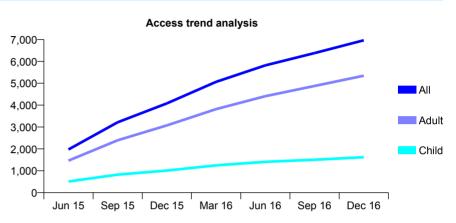
# Q69 - Vital Signs At a Glance Contract Report for 137588/0007 - December 2016

| Name or company name | Damira Dental Studios Ltd |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2015                |
| Contract end date    |                           |

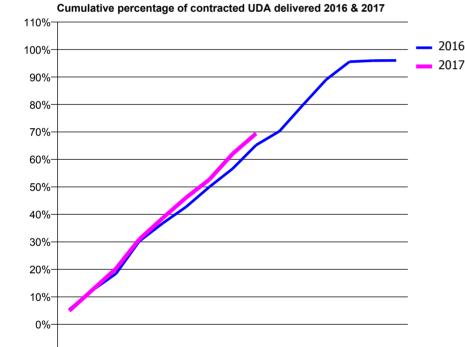
| 16/17 Contracted general activity (UDA)     | 22,500      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £542,958.81 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 4,081 |                               |
| Quarter ending March 2016     | 5,065 | 1                             |
| Quarter ending June 2016      | 5,819 | <b>1</b>                      |
| Quarter ending September 2016 | 6,378 | <b>1</b>                      |
| Quarter ending December 2016  | 6,965 | <b>1</b>                      |
| Variance since December 2015  | 70.7% | 1                             |



## **ACTIVITY**



Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun

|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 1,245                   | 1,108      |
| May       | 2,863                   | 2,834      |
| June      | 4,237                   | 4,567      |
| July      | 6,958                   | 6,962      |
| August    | 8,456                   | 8,701      |
| September | 9,825                   | 10,370     |
| October   | 11,502                  | 11,855     |
| November  | 13,033                  | 13,972     |
| December  | 14,996                  | 15,624     |
| January   | 16,157                  |            |
| February  | 18,342                  |            |
| March     | 20,475                  |            |
| April     | 21,973                  |            |
| May       | 22,064                  |            |
| June      | 22,081                  |            |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 333      | 1,936       | 17.2%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,378    | 5,713       | 24.1%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 797      | 1,936       | 41.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,913    | 5,713       | 33.5%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,687    | 6,962       | 24.2%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 6,962       | 0.6%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 56       | 6,962       | 0.8%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 10          | 100.0%   | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



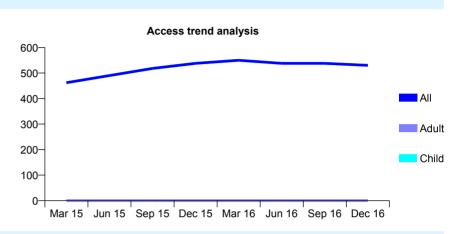
# Q69 - Vital Signs At a Glance Contract Report for 138770/0001 - December 2016

| Name or company name | Greystone Dental Surgery |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 18/03/2014               |
| Contract end date    | _                        |

| 16/17 Contracted general activity (UDA)     | 963        |
|---|------------|
| Carry forward general activity (UDA)        | -19        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £17,041.33 |

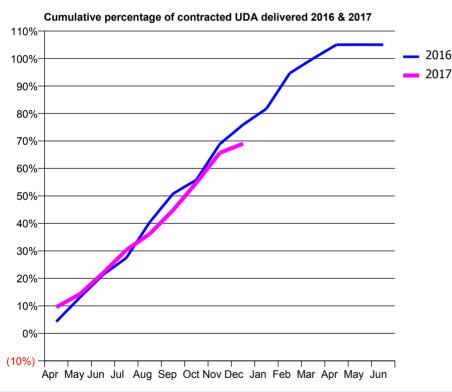
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 538    |                               |
| Quarter ending March 2016     | 550    | <b>1</b>                      |
| Quarter ending June 2016      | 538    | <b>→</b>                      |
| Quarter ending September 2016 | 538    | $\rightarrow$                 |
| Quarter ending December 2016  | 530    | <b>→</b>                      |
| Variance since December 2015  | (1.5%) | 1                             |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |      |  |  |
|-----------------------------------|-------|------|--|--|
| Month                             | 2016  | 2017 |  |  |
| April                             | 41    | 92   |  |  |
| May                               | 125   | 137  |  |  |
| June                              | 205   | 211  |  |  |
| July                              | 264   | 292  |  |  |
| August                            | 389   | 349  |  |  |
| September                         | 489   | 432  |  |  |
| October                           | 538   | 528  |  |  |
| November                          | 663   | 632  |  |  |
| December                          | 731   | 665  |  |  |
| January                           | 787   |      |  |  |
| February                          | 912   | _    |  |  |
| March                             | 963   |      |  |  |
| April                             | 1,011 |      |  |  |
| May                               | 1,011 |      |  |  |
| June                              | 1,011 |      |  |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 547         | 9.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 319      | 547         | 58.3%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 14       | 507         | 2.8%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 507         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 507         | 3.2%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



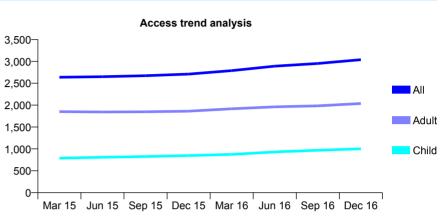
## Q69 - Vital Signs At a Glance Contract Report for 139610/0001 - December 2016

| Name or company name | OPTIMA CARE (MAIDENHEAD) Ltd |
|----------------------|------------------------------|
| Contract type name   | PDS Plus Contract            |
| Purpose of contract  | General                      |
| Contract start date  | 01/11/2010                   |
| Contract end date    | 31/10/2017                   |

| 16/17 Contracted general activity (UDA)     | 7,000       |
|---|-------------|
| Carry forward general activity (UDA)        | -146        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £110,831.21 |

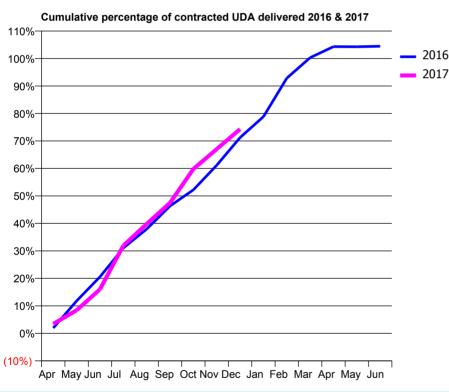
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 140                      | 241        |
| May       | 846                      | 588        |
| June      | 1,474                    | 1,121      |
| July      | 2,224                    | 2,235      |
| August    | 2,718                    | 2,786      |
| September | 3,319                    | 3,326      |
| October   | 3,741                    | 4,186      |
| November  | 4,383                    | 4,693      |
| December  | 5,104                    | 5,202      |
| January   | 5,648                    |            |
| February  | 6,651                    | _          |
| March     | 7,187                    |            |
| April     | 7,473                    |            |
| May       | 7,471                    |            |
| June      | 7,484                    |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 64       | 913         | 7.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 97       | 1,488       | 6.5%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 365      | 913         | 40.0%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 521      | 1,488       | 35.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 133      | 2,085       | 6.4%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 2,085       | 0.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 2,085       | 0.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

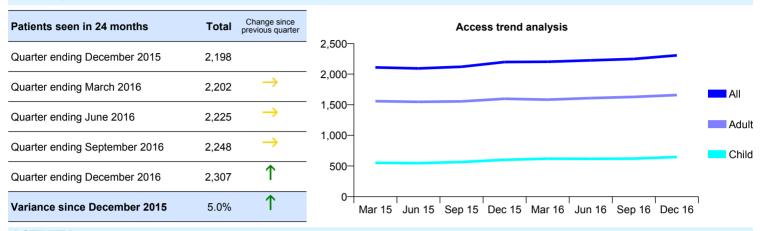


## Q69 - Vital Signs At a Glance Contract Report for 139610/0002 - December 2016

| Name or company name | OPTIMA CARE (MAIDENHEAD) Ltd |
|----------------------|------------------------------|
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 24/09/2012                   |
| Contract end date    |                              |

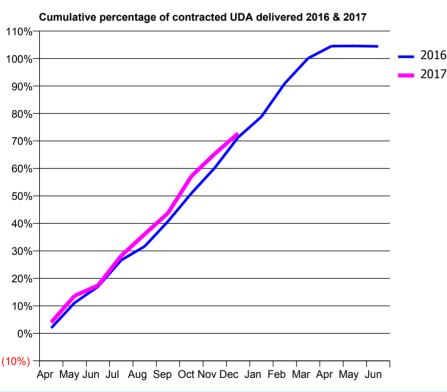
| 16/17 Contracted general activity (UDA)     | 4,658       |
|---|-------------|
| Carry forward general activity (UDA)        | -97         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £106,425.96 |

#### **ACCESS\***



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 93                      | 186         |
| May       | 530                     | 637         |
| June      | 809                     | 811         |
| July      | 1,271                   | 1,317       |
| August    | 1,509                   | 1,682       |
| September | 1,943                   | 2,040       |
| October   | 2,429                   | 2,663       |
| November  | 2,869                   | 3,043       |
| December  | 3,398                   | 3,389       |
| January   | 3,758                   |             |
| February  | 4,335                   | _           |
| March     | 4,771                   |             |
| April     | 4,982                   |             |
| May       | 4,984                   |             |
| June      | 4,977                   |             |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 584         | 5.5%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 167      | 1,363       | 12.3%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 290      | 584         | 49.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 516      | 1,363       | 37.9%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 146      | 1,385       | 10.5%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,385       | 0.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 1,385       | 0.4%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 9           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

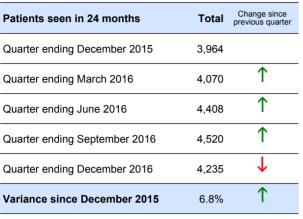


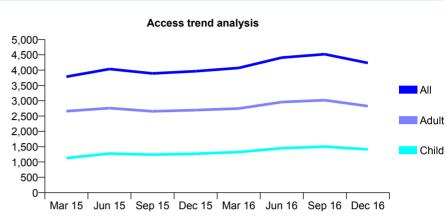
## Q69 - Vital Signs At a Glance Contract Report for 139777/0001 - December 2016

| Name or company name | Alluradent Ltd |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/12/2010     |
| Contract end date    | _              |

| 16/17 Contracted general activity (UDA)     | 6,996       |
|---|-------------|
| Carry forward general activity (UDA)        | 123         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £159,352.71 |

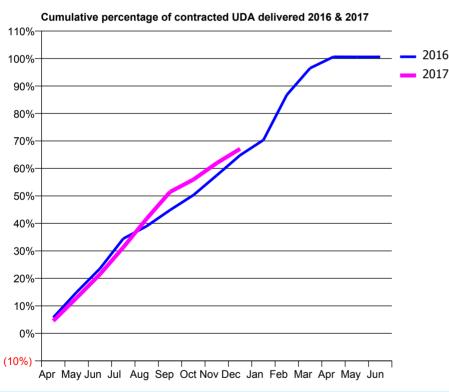
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 413                      | 317        |
| May       | 1,074                    | 903        |
| June      | 1,688                    | 1,503      |
| July      | 2,468                    | 2,192      |
| August    | 2,792                    | 2,919      |
| September | 3,211                    | 3,600      |
| October   | 3,602                    | 3,914      |
| November  | 4,116                    | 4,334      |
| December  | 4,640                    | 4,697      |
| January   | 5,036                    |            |
| February  | 6,210                    | _          |
| March     | 6,910                    |            |
| April     | 7,204                    |            |
| May       | 7,201                    |            |
| June      | 7,201                    |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 94       | 1,301       | 7.2%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 319      | 2,101       | 15.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 397      | 1,301       | 30.5%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 583      | 2,101       | 27.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 358      | 2,535       | 14.1%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 2,535       | 0.8%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 2,535       | 0.8%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 8           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 8           | N/A      | 90.4% | 88.8%  | 88.8%   |

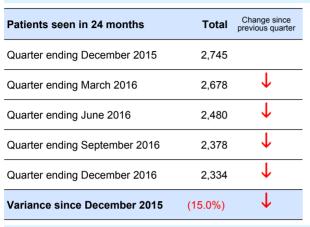


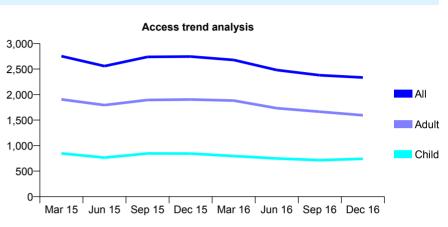
## Q69 - Vital Signs At a Glance Contract Report for 139777/0002 - December 2016

| Name or company name | Alluradent Ltd |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/12/2010     |
| Contract end date    | _              |

| 16/17 Contracted general activity (UDA)     | 6,300       |
|---|-------------|
| Carry forward general activity (UDA)        | 180         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £143,241.72 |

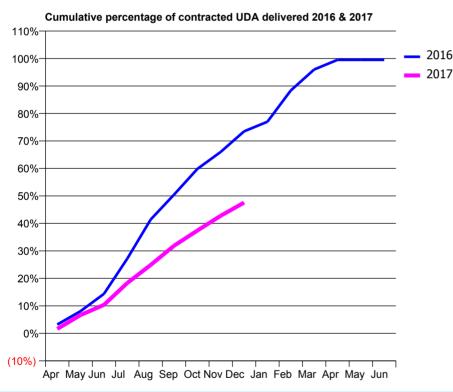
#### **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 208                     | 101        |
| May       | 523                     | 421        |
| June      | 927                     | 653        |
| July      | 1,755                   | 1,156      |
| August    | 2,670                   | 1,568      |
| September | 3,255                   | 2,009      |
| October   | 3,858                   | 2,356      |
| November  | 4,256                   | 2,695      |
| December  | 4,739                   | 2,998      |
| January   | 4,964                   |            |
| February  | 5,698                   |            |
| March     | 6,190                   |            |
| April     | 6,416                   |            |
| May       | 6,416                   |            |
| June      | 6,416                   |            |

| <b>40</b> 7 (201)   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 610         | 3.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 98       | 1,176       | 8.3%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 215      | 610         | 35.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 428      | 1,176       | 36.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 270      | 1,681       | 16.1%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 1,681       | 0.8%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 1,681       | 0.4%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



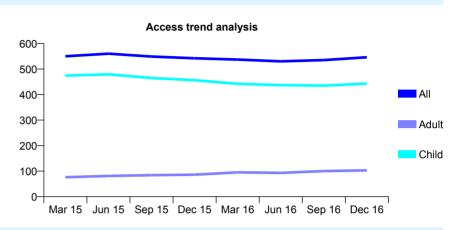
# Q69 - Vital Signs At a Glance Contract Report for 139831/0001 - December 2016

| Name or company name | High Street Dental Practice (Pangbourne) L |
|----------------------|--|
| Contract type name   | GDS Contract                               |
| Purpose of contract  | General                                    |
| Contract start date  | 01/08/2010                                 |
| Contract end date    |  |

| 16/17 Contracted general activity (UDA)     | 940        |
|---|------------|
| Carry forward general activity (UDA)        | -5         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £17,151.65 |

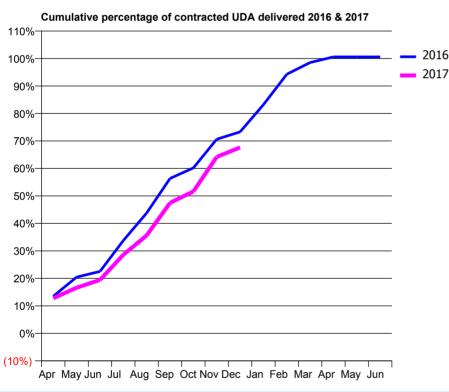
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 542   |                               |
| Quarter ending March 2016     | 537   | $\rightarrow$                 |
| Quarter ending June 2016      | 530   | <b>1</b>                      |
| Quarter ending September 2016 | 535   | $\rightarrow$                 |
| Quarter ending December 2016  | 546   | <b>1</b>                      |
| Variance since December 2015  | 0.7%  | $\rightarrow$                 |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activit | ty (UDA) |
|-----------|----------------------------|----------|
| Month     | 2016                       | 2017     |
| April     | 127                        | 120      |
| May       | 192                        | 156      |
| June      | 212                        | 183      |
| July      | 317                        | 269      |
| August    | 412                        | 335      |
| September | 530                        | 446      |
| October   | 566                        | 485      |
| November  | 664                        | 603      |
| December  | 689                        | 636      |
| January   | 782                        |          |
| February  | 886                        |          |
| March     | 926                        |          |
| April     | 945                        |          |
| May       | 945                        |          |
| June      | 945                        |          |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 22       | 493         | 4.5%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 67          | 4.5%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 295      | 493         | 59.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 36       | 67          | 53.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 543         | 1.7%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 543         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 543         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

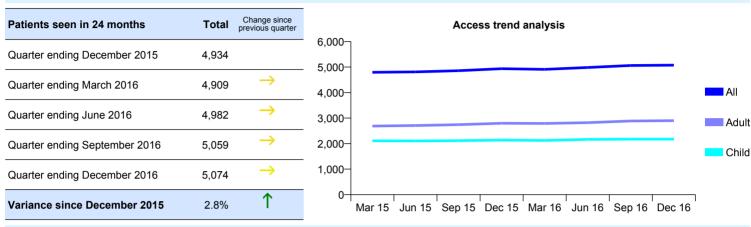


## Q69 - Vital Signs At a Glance Contract Report for 140694/0001 - December 2016

| Name or company name | Abbey D. Surgery Ltd |
|----------------------|----------------------|
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2008           |
| Contract end date    |                      |

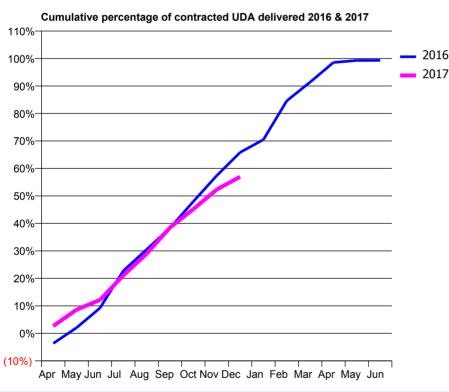
| 16/17 Contracted general activity (UDA)     | 15,878      |
|---|-------------|
| Carry forward general activity (UDA)        | 109         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £430,830.29 |

## ACCESS\*



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | -582                   | 421         |
| May       | 329                    | 1,368       |
| June      | 1,464                  | 1,928       |
| July      | 3,612                  | 3,345       |
| August    | 4,847                  | 4,602       |
| September | 6,090                  | 6,112       |
| October   | 7,620                  | 7,178       |
| November  | 9,111                  | 8,310       |
| December  | 10,451                 | 9,047       |
| January   | 11,190                 |             |
| February  | 13,434                 |             |
| March     | 14,512                 |             |
| April     | 15,648                 |             |
| May       | 15,766                 |             |
| June      | 15,769                 |             |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 261      | 1,940       | 13.5%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 549      | 2,124       | 25.8%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 635      | 1,940       | 32.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 493      | 2,124       | 23.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 578      | 3,090       | 18.7%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 3,090       | 0.6%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 55       | 3,090       | 1.8%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 90.4% | 88.8%  | 88.8%   |



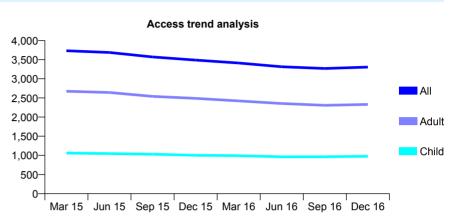
# Q69 - Vital Signs At a Glance Contract Report for 142379/0001 - December 2016

| Name or company name | Bicester Dental Care |
|----------------------|----------------------|
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/10/2011           |
| Contract end date    | _                    |

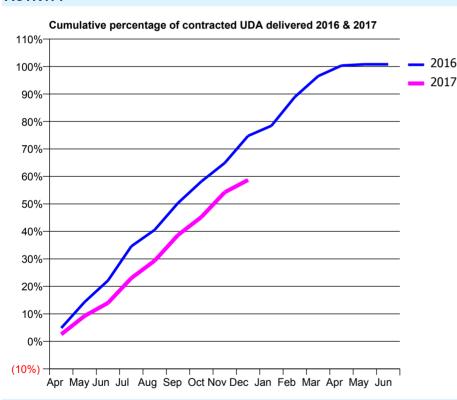
| 16/17 Contracted general activity (UDA)     | 15,694      |
|---|-------------|
| Carry forward general activity (UDA)        | -123        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £400,356.74 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 3,489  |                               |
| Quarter ending March 2016     | 3,412  | <b>1</b>                      |
| Quarter ending June 2016      | 3,315  | <b>\</b>                      |
| Quarter ending September 2016 | 3,269  | <b>1</b>                      |
| Quarter ending December 2016  | 3,305  | $\rightarrow$                 |
| Variance since December 2015  | (5.3%) | Ţ                             |



## **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 765                    | 403         |
| May       | 2,247                  | 1,453       |
| June      | 3,472                  | 2,194       |
| July      | 5,428                  | 3,613       |
| August    | 6,366                  | 4,608       |
| September | 7,902                  | 6,073       |
| October   | 9,132                  | 7,101       |
| November  | 10,186                 | 8,515       |
| December  | 11,732                 | 9,213       |
| January   | 12,312                 |             |
| February  | 13,953                 |             |
| March     | 15,145                 |             |
| April     | 15,746                 |             |
| May       | 15,819                 |             |
| June      | 15,818                 |             |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 1,114       | 3.3%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 308      | 2,446       | 12.6%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 767      | 1,114       | 68.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,433    | 2,446       | 58.6%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 227      | 3,289       | 6.9%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 3,289       | 0.6%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 3,289       | 0.6%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



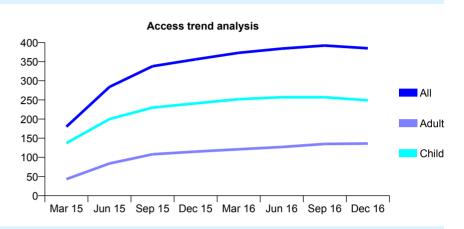
# Q69 - Vital Signs At a Glance Contract Report for 143073/0001 - December 2016

| Name or company name | MARKET SQUARE DENTAL PRACTICE P |
|----------------------|---------------------------------|
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 03/11/2014                      |
| Contract end date    |                                 |

| 16/17 Contracted general activity (UDA)     | 648        |
|---|------------|
| Carry forward general activity (UDA)        | -13        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16,873.49 |

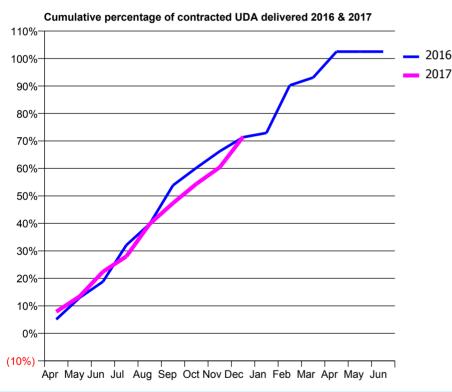
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 356   |                               |
| Quarter ending March 2016     | 373   | <b>1</b>                      |
| Quarter ending June 2016      | 384   | <b>1</b>                      |
| Quarter ending September 2016 | 392   | <b>1</b>                      |
| Quarter ending December 2016  | 385   | <b>→</b>                      |
| Variance since December 2015  | 8.1%  | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 33                       | 51        |
| May       | 84                       | 87        |
| June      | 122                      | 145       |
| July      | 208                      | 181       |
| August    | 258                      | 258       |
| September | 349                      | 307       |
| October   | 390                      | 352       |
| November  | 429                      | 391       |
| December  | 462                      | 463       |
| January   | 472                      |           |
| February  | 585                      | _         |
| March     | 603                      |           |
| April     | 664                      |           |
| May       | 664                      |           |
| June      | 664                      |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 275         | 5.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 89          | 5.6%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 138      | 275         | 50.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 39       | 89          | 43.8%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 7        | 321         | 2.2%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 321         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 321         | 2.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



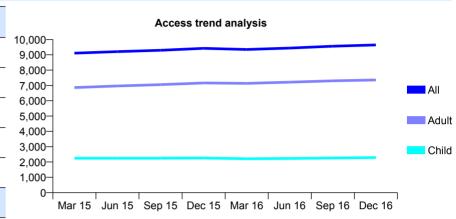
## Q69 - Vital Signs At a Glance Contract Report for 143367/0001 - December 2016

| Name or company name | Bloxdent Ltd |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2010   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 25,812      |
|---|-------------|
| Carry forward general activity (UDA)        | -366        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £649,226.26 |

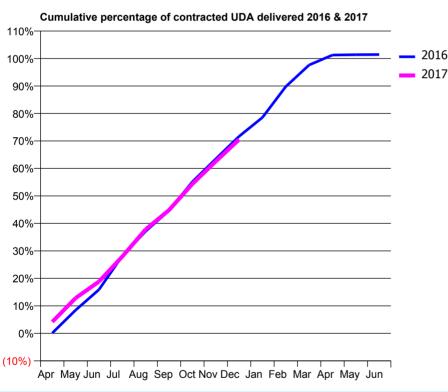
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 25                    | 1,082        |
| May       | 2,183                 | 3,317        |
| June      | 4,107                 | 4,866        |
| July      | 7,275                 | 7,213        |
| August    | 9,584                 | 9,771        |
| September | 11,526                | 11,581       |
| October   | 14,234                | 14,030       |
| November  | 16,378                | 16,147       |
| December  | 18,502                | 18,197       |
| January   | 20,273                |              |
| February  | 23,172                |              |
| March     | 25,204                |              |
| April     | 26,137                |              |
| May       | 26,168                |              |
| June      | 26,179                |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 250      | 2,834       | 8.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,181    | 8,047       | 14.7%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,836    | 2,834       | 64.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,543    | 8,047       | 56.5%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 685      | 9,595       | 7.1%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 239      | 9,595       | 2.5%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 78       | 9,595       | 0.8%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 23       | 24          | 95.8%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 24       | 24          | 100.0%   | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

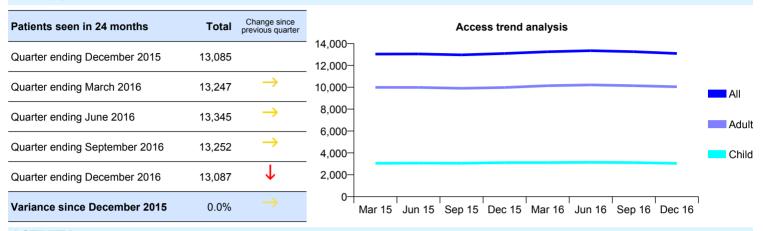


## Q69 - Vital Signs At a Glance Contract Report for 143367/0002 - December 2016

| Name or company name | Bloxdent Ltd |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2010   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 35,340      |
|---|-------------|
| Carry forward general activity (UDA)        | 702         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £835,596.52 |

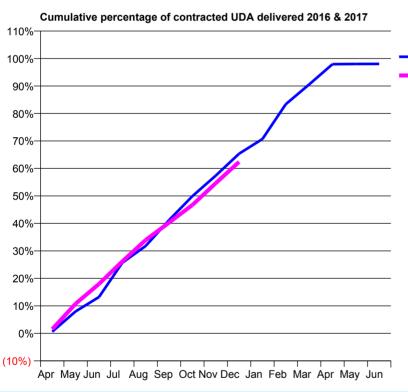
## **ACCESS\***



2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 216                     | 548        |
| May       | 2,828                   | 3,816      |
| June      | 4,671                   | 6,354      |
| July      | 9,074                   | 9,255      |
| August    | 11,243                  | 12,006     |
| September | 14,557                  | 14,244     |
| October   | 17,636                  | 16,508     |
| November  | 20,274                  | 19,310     |
| December  | 23,097                  | 22,044     |
| January   | 24,986                  |            |
| February  | 29,461                  |            |
| March     | 32,000                  |            |
| April     | 34,605                  |            |
| May       | 34,636                  |            |
| June      | 34,639                  |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 307      | 3,398       | 9.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,822    | 10,755      | 16.9%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,143    | 3,398       | 63.1%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,149    | 10,755      | 57.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,030    | 11,903      | 8.7%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 331      | 11,903      | 2.8%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 122      | 11,903      | 1.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 12          | 100.0%   | 90.4% | 88.8%  | 88.8%   |

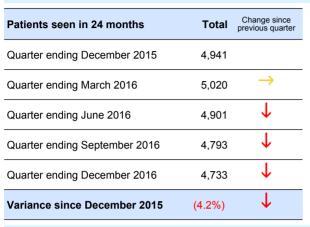


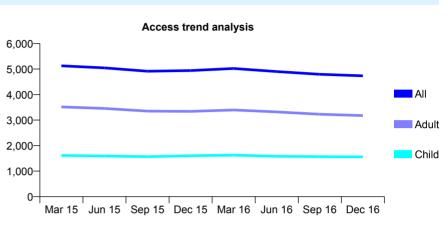
## Q69 - Vital Signs At a Glance Contract Report for 145971/0001 - December 2016

| Name or company name | Gill Brothers Dental Surgeries Ltd |
|----------------------|------------------------------------|
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 05/05/2009                         |
| Contract end date    |                                    |

| 16/17 Contracted general activity (UDA)     | 16,940      |
|---|-------------|
| Carry forward general activity (UDA)        | 521         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £436,031.04 |

#### **ACCESS\***

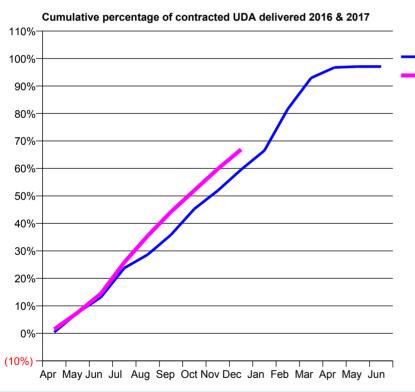




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 75                     | 252          |
| May       | 1,333                  | 1,282        |
| June      | 2,337                  | 2,451        |
| July      | 4,216                  | 4,380        |
| August    | 5,083                  | 6,010        |
| September | 6,361                  | 7,493        |
| October   | 8,033                  | 8,814        |
| November  | 9,207                  | 10,130       |
| December  | 10,566                 | 11,330       |
| January   | 11,798                 |              |
| February  | 14,475                 | _            |
| March     | 16,482                 |              |
| April     | 17,158                 |              |
| May       | 17,212                 |              |
| June      | 17,215                 |              |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 106      | 1,520       | 7.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 523      | 2,932       | 17.8%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 768      | 1,520       | 50.5%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,278    | 2,932       | 43.6%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 522      | 4,225       | 12.4%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 4,225       | 0.4%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 4,225       | 0.7%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



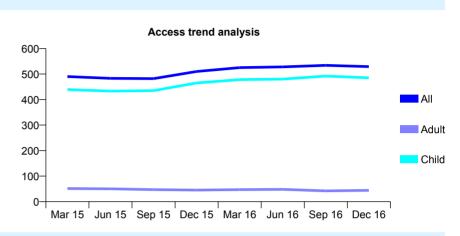
# Q69 - Vital Signs At a Glance Contract Report for 147451/0001 - December 2016

| Name or company name | Halldent Ltd |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2007   |
| Contract end date    |              |

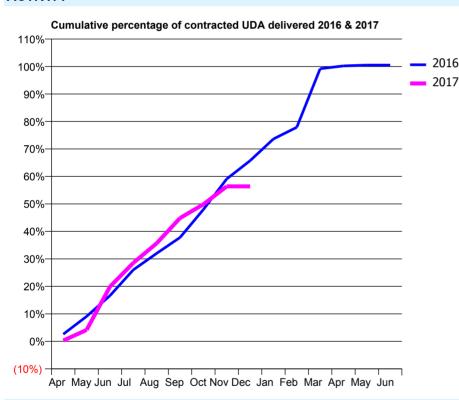
| 16/17 Contracted general activity (UDA)     | 1,300      |
|---|------------|
| Carry forward general activity (UDA)        | -4         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £36,625.28 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 510   |                               |
| Quarter ending March 2016     | 525   | 1                             |
| Quarter ending June 2016      | 528   | $\rightarrow$                 |
| Quarter ending September 2016 | 534   | $\rightarrow$                 |
| Quarter ending December 2016  | 529   | $\rightarrow$                 |
| Variance since December 2015  | 3.7%  | 1                             |



## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |      |  |  |
|-----------------------------------|-------|------|--|--|
| Month                             | 2016  | 2017 |  |  |
| April                             | 34    | 4    |  |  |
| May                               | 118   | 54   |  |  |
| June                              | 216   | 259  |  |  |
| July                              | 338   | 371  |  |  |
| August                            | 416   | 464  |  |  |
| September                         | 491   | 583  |  |  |
| October                           | 623   | 648  |  |  |
| November                          | 768   | 733  |  |  |
| December                          | 854   | 733  |  |  |
| January                           | 957   |      |  |  |
| February                          | 1,013 |      |  |  |
| March                             | 1,290 |      |  |  |
| April                             | 1,303 |      |  |  |
| May                               | 1,307 |      |  |  |
| June                              | 1,307 |      |  |  |

| Q0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 45       | 476         | 9.5%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 314      | 476         | 66.0%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 465         | 0.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 465         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 465         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

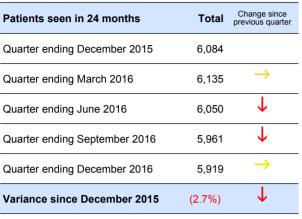


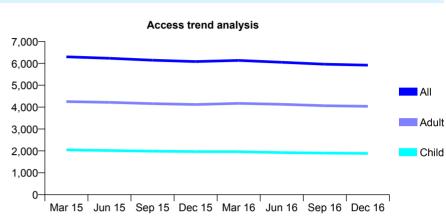
## Q69 - Vital Signs At a Glance Contract Report for 148318/0001 - December 2016

| Name or company name | Forlon Limited |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 12,850      |
|---|-------------|
| Carry forward general activity (UDA)        | 201         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £299.714.21 |

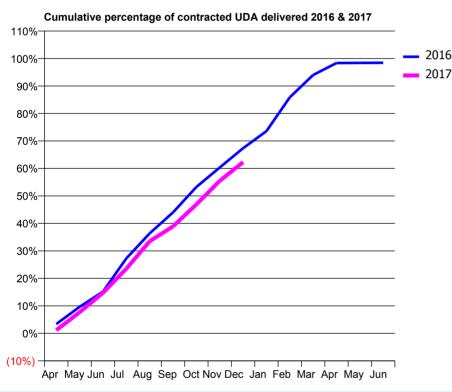
## **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 434                      | 149        |
| May       | 1,240                    | 985        |
| June      | 1,951                    | 1,894      |
| July      | 3,503                    | 3,019      |
| August    | 4,677                    | 4,309      |
| September | 5,654                    | 5,000      |
| October   | 6,845                    | 6,030      |
| November  | 7,752                    | 7,129      |
| December  | 8,654                    | 8,005      |
| January   | 9,454                    |            |
| February  | 11,034                   |            |
| March     | 12,079                   |            |
| April     | 12,638                   |            |
| May       | 12,642                   |            |
| June      | 12,649                   |            |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 171      | 1,789       | 9.6%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 703      | 3,669       | 19.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 705      | 1,789       | 39.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,469    | 3,669       | 40.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 509      | 4,321       | 11.8%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 56       | 4,321       | 1.3%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 52       | 4,321       | 1.2%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

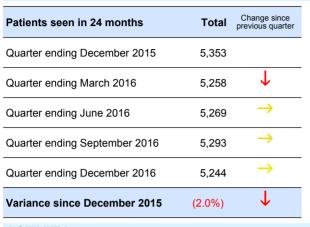


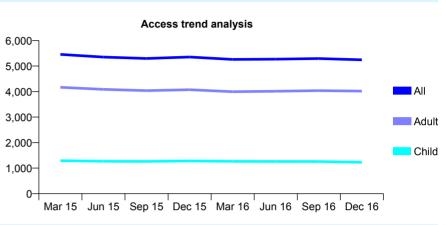
## Q69 - Vital Signs At a Glance Contract Report for 149500/0001 - December 2016

| Name or company name | OPTIMA CARE (HW) LTD |
|----------------------|----------------------|
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/11/2012           |
| Contract end date    |                      |

| 16/17 Contracted general activity (UDA)     | 13,444      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £316,873.93 |

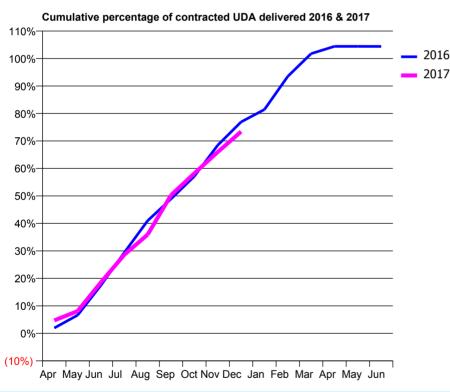
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 268                    | 633         |
| May       | 910                    | 1,089       |
| June      | 2,410                  | 2,502       |
| July      | 4,047                  | 3,844       |
| August    | 5,641                  | 4,835       |
| September | 6,731                  | 6,761       |
| October   | 7,865                  | 7,828       |
| November  | 9,419                  | 8,869       |
| December  | 10,583                 | 9,867       |
| January   | 11,204                 |             |
| February  | 12,862                 | _           |
| March     | 14,002                 |             |
| April     | 14,367                 |             |
| May       | 14,365                 |             |
| June      | 14,363                 |             |

| Q07.2.1 1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 67       | 1,399       | 4.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 452      | 4,011       | 11.3%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 814      | 1,399       | 58.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,122    | 4,011       | 52.9%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 376      | 5,153       | 7.3%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 5,153       | 0.3%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 5,153       | 0.3%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 19       | 20          | 95.0%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 20          | 100.0%   | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

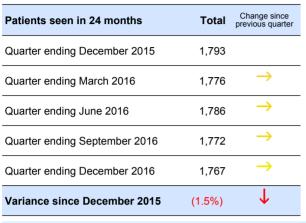


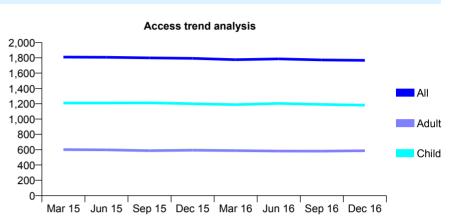
## Q69 - Vital Signs At a Glance Contract Report for 151343/0001 - December 2016

| Name or company name | York House Dental Practice |
|----------------------|----------------------------|
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/05/2012                 |
| Contract end date    | _                          |

| 16/17 Contracted general activity (UDA)     | 4,439       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £106,517.18 |

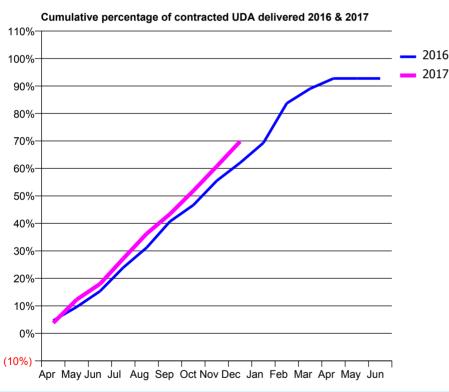
#### **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 207                      | 169        |
| May       | 426                      | 544        |
| June      | 681                      | 799        |
| July      | 1,064                    | 1,208      |
| August    | 1,384                    | 1,610      |
| September | 1,808                    | 1,929      |
| October   | 2,072                    | 2,303      |
| November  | 2,464                    | 2,697      |
| December  | 2,754                    | 3,099      |
| January   | 3,077                    |            |
| February  | 3,715                    | _          |
| March     | 3,952                    |            |
| April     | 4,116                    |            |
| May       | 4,116                    |            |
| June      | 4,116                    |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 103      | 1,539       | 6.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 86       | 522         | 16.5%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,056    | 1,539       | 68.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 297      | 522         | 56.9%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 93       | 1,938       | 4.8%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,938       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 30       | 1,938       | 1.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



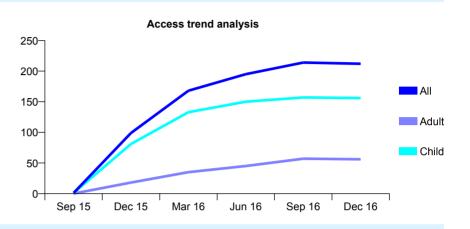
# Q69 - Vital Signs At a Glance Contract Report for 152145/0001 - December 2016

| Name or company name | Fullarton and Hughes Dental Partnership |
|----------------------|---|
| Contract type name   | GDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 01/10/2015                              |
| Contract end date    |   |

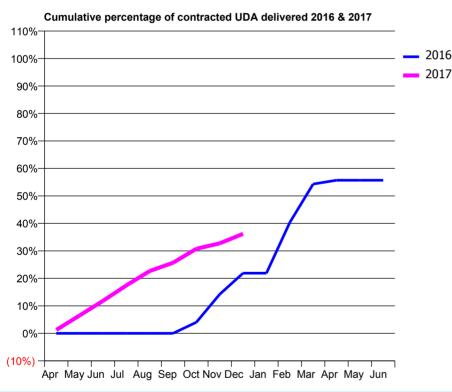
| 16/17 Contracted general activity (UDA)     | 1,594      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £34,362.12 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 99     |                               |
| Quarter ending March 2016     | 168    | 1                             |
| Quarter ending June 2016      | 195    | <b>1</b>                      |
| Quarter ending September 2016 | 214    | <b>1</b>                      |
| Quarter ending December 2016  | 212    | $\rightarrow$                 |
| Variance since December 2015  | 114.1% | 1                             |



## **ACTIVITY**



|           | Adjusted Schedul | ed Activity (UDA) |
|-----------|------------------|-------------------|
| Month     | 2016             | 2017              |
| April     | 0                | 20                |
| May       | 0                | 104               |
| June      | 0                | 188               |
| July      | 0                | 278               |
| August    | 0                | 361               |
| September | 0                | 410               |
| October   | 32               | 491               |
| November  | 113              | 522               |
| December  | 175              | 577               |
| January   | 175              |                   |
| February  | 322              |                   |
| March     | 433              |                   |
| April     | 444              |                   |
| May       | 444              |                   |
| June      | 444              |                   |

## **QUALITY**

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 271         | 18.8%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 67          | 13.4%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 167      | 271         | 61.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 39       | 67          | 58.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 12       | 331         | 3.6%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 331         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 331         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

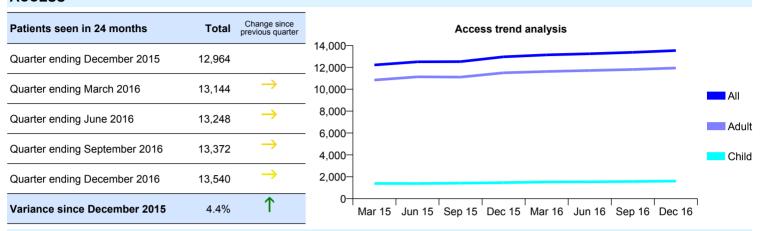


## Q69 - Vital Signs At a Glance Contract Report for 152234/0001 - December 2016

| Name or company name | Studental Ltd |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2009    |
| Contract end date    | _             |

| 16/17 Contracted general activity (UDA)     | 34,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 135         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £863,289.68 |

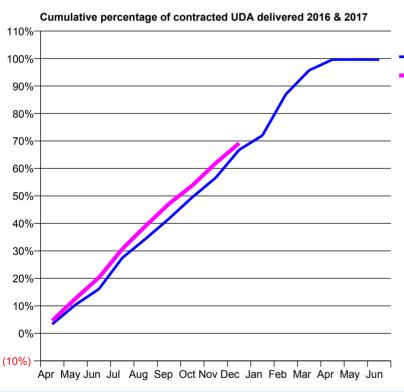
#### **ACCESS\***



2016

2017

#### **ACTIVITY**



| 1,139  | 2017  |
|--------|---|
| 1,139  |   |
|        | 1,576   |
| 3,556  | 4,329   |
| 5,487  | 6,908   |
| 9,341  | 10,442  |
| 11,703 | 13,293  |
| 14,184 | 16,039  |
| 16,845 | 18,294  |
| 19,254 | 21,061  |
| 22,692 | 23,514  |
| 24,484 |   |
| 29,558 |   |
| 32,537 |   |
| 33,861 |   |
| 33,872 |   |
| 33,865 |   |
|        | 3,556 5,487 9,341 11,703 14,184 16,845 19,254 22,692 24,484 29,558 32,537 33,861 33,872 |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 107      | 1,567       | 6.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,082    | 9,268       | 11.7%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 712      | 1,567       | 45.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,262    | 9,268       | 35.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,084    | 10,264      | 10.6%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 115      | 10,264      | 1.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 10,264      | 0.4%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 10          | 100.0%   | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

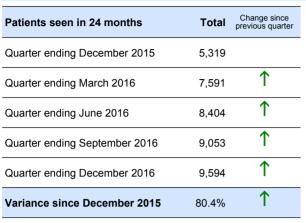


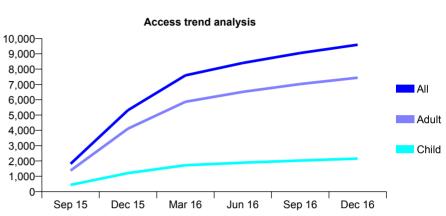
## Q69 - Vital Signs At a Glance Contract Report for 152552/0001 - December 2016

| Name or company name | Ahmed Aleishaker and Dinah Alshamma |
|----------------------|-------------------------------------|
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/08/2015                          |
| Contract end date    |                                     |

| 16/17 Contracted general activity (UDA)     | 27,953      |
|---|-------------|
| Carry forward general activity (UDA)        | 1,118       |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £721,434.35 |

#### **ACCESS\***

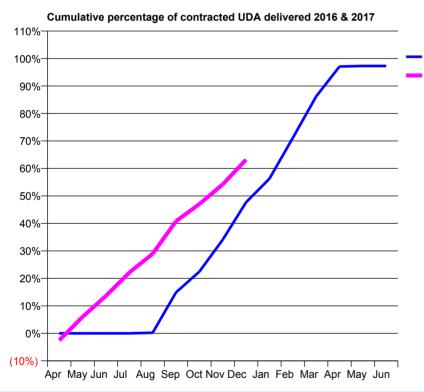




2016

2017

## **ACTIVITY**



|           | Adjusted Schedule | ed Activity (UDA) |
|-----------|-------------------|-------------------|
| Month     | 2016              | 2017              |
| April     | 0                 | -717              |
| May       | 0                 | 1,686             |
| June      | 0                 | 3,816             |
| July      | 0                 | 6,182             |
| August    | 44                | 8,093             |
| September | 2,774             | 11,408            |
| October   | 4,177             | 13,150            |
| November  | 6,337             | 15,153            |
| December  | 8,869             | 17,665            |
| January   | 10,466            |                   |
| February  | 13,221            |                   |
| March     | 16,027            |                   |
| April     | 18,055            |                   |
| May       | 18,091            |                   |
| June      | 18,091            |                   |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 104      | 2,324       | 4.5%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,160    | 8,917       | 13.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,312    | 2,324       | 56.5%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,413    | 8,917       | 60.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 542      | 10,305      | 5.3%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 45       | 10,305      | 0.4%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 77       | 10,305      | 0.7%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 41       | 41          | 100.0%   | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 40       | 41          | 97.6%    | 90.4% | 88.8%  | 88.8%   |

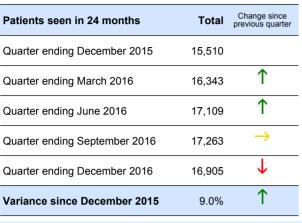


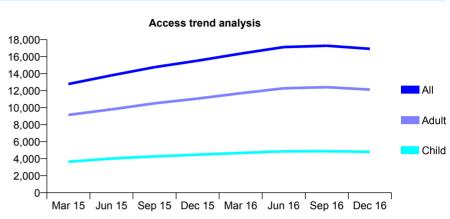
## Q69 - Vital Signs At a Glance Contract Report for 153389/0001 - December 2016

| Name or company name | Smile Care (Dental) Ltd |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 10/03/2008              |
| Contract end date    |                         |

| 16/17 Contracted general activity (UDA)     | 45,370        |
|---|---------------|
| Carry forward general activity (UDA)        | 1,174         |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,191,061.79 |

#### **ACCESS\***

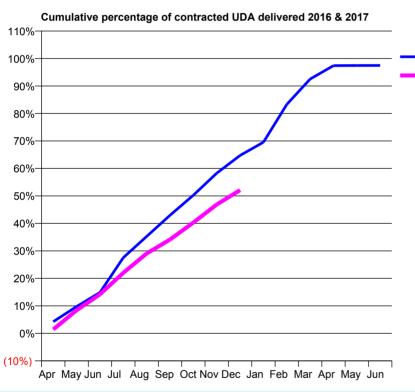




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 1,982                  | 651         |
| May       | 4,537                  | 3,815       |
| June      | 6,912                  | 6,445       |
| July      | 12,801                 | 9,992       |
| August    | 16,374                 | 13,180      |
| September | 19,954                 | 15,484      |
| October   | 23,346                 | 18,290      |
| November  | 27,060                 | 21,262      |
| December  | 30,061                 | 23,647      |
| January   | 32,295                 |             |
| February  | 38,676                 | _           |
| March     | 42,967                 |             |
| April     | 45,228                 |             |
| May       | 45,250                 |             |
| June      | 45,262                 |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 337      | 3,640       | 9.3%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,323    | 8,249       | 16.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,324    | 3,640       | 36.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,397    | 8,249       | 29.1%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,849    | 9,910       | 18.7%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 64       | 9,910       | 0.6%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 38       | 9,910       | 0.4%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 18       | 20          | 90.0%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 17       | 20          | 85.0%    | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

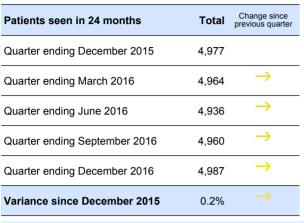


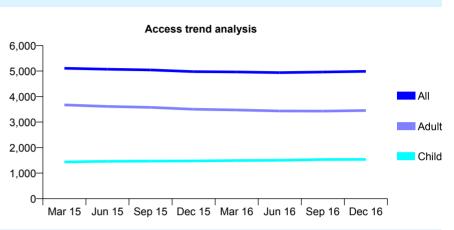
# Q69 - Vital Signs At a Glance Contract Report for 154032/0001 - December 2016

| Name or company name | PURESMILE EARLEY LTD |
|----------------------|----------------------|
| Contract type name   | PDS Plus Contract    |
| Purpose of contract  | General              |
| Contract start date  | 01/02/2011           |
| Contract end date    | 01/02/2018           |

| 16/17 Contracted general activity (UDA)     | 14,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 267         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £203,741.59 |

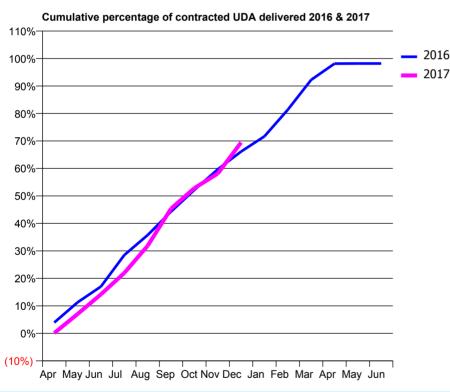
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 579                    | 14          |
| May       | 1,655                  | 987         |
| June      | 2,499                  | 1,990       |
| July      | 4,178                  | 3,077       |
| August    | 5,243                  | 4,461       |
| September | 6,492                  | 6,351       |
| October   | 7,648                  | 7,398       |
| November  | 8,746                  | 8,134       |
| December  | 9,694                  | 9,722       |
| January   | 10,507                 |             |
| February  | 11,926                 | _           |
| March     | 13,519                 |             |
| April     | 14,381                 |             |
| May       | 14,392                 |             |
| June      | 14,391                 |             |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 113      | 1,628       | 6.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 382      | 3,227       | 11.8%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 828      | 1,628       | 50.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,549    | 3,227       | 48.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 301      | 4,497       | 6.7%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 87       | 4,497       | 1.9%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 32       | 4,497       | 0.7%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 10          | 90.0%    | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

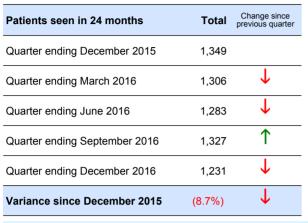


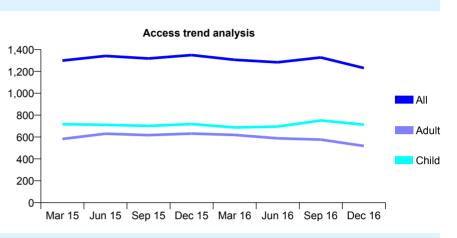
## Q69 - Vital Signs At a Glance Contract Report for 154601/0001 - December 2016

| Name or company name | Oxfordshire Priority Dental Service |
|----------------------|-------------------------------------|
| Contract type name   | PDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2006                          |
| Contract end date    | 31/03/2017                          |

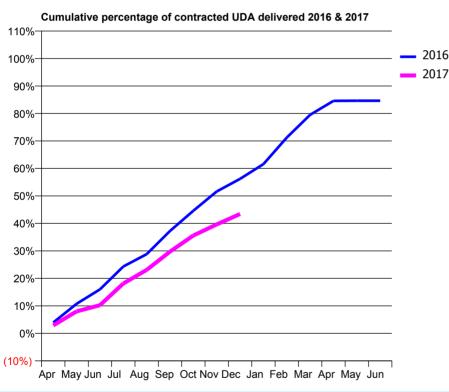
| 16/17 Contracted general activity (UDA)     | 3,000 |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

## **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 118                      | 87        |
| May       | 323                      | 240       |
| June      | 480                      | 308       |
| July      | 730                      | 544       |
| August    | 865                      | 693       |
| September | 1,118                    | 892       |
| October   | 1,338                    | 1,068     |
| November  | 1,549                    | 1,189     |
| December  | 1,687                    | 1,303     |
| January   | 1,847                    |           |
| February  | 2,137                    |           |
| March     | 2,385                    |           |
| April     | 2,538                    |           |
| May       | 2,539                    |           |
| June      | 2,539                    |           |

| Q0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 616         | 8.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 33       | 319         | 10.3%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 185      | 616         | 30.0%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 76       | 319         | 23.8%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 139      | 867         | 16.0%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 867         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 867         | 1.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



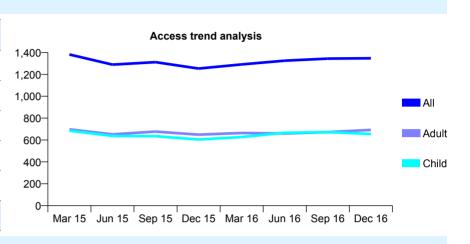
# Q69 - Vital Signs At a Glance Contract Report for 154601/0002 - December 2016

| Name or company name | Oxfordshire Priority Dental Service |
|----------------------|-------------------------------------|
| Contract type name   | PDS Contract                        |
| Purpose of contract  | General and Orthodontic             |
| Contract start date  | 01/04/2006                          |
| Contract end date    | 31/03/2017                          |

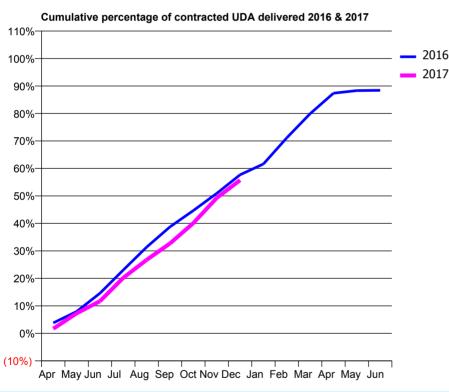
| 16/17 Contracted general activity (UDA)     | 4,000 |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,253 |                               |
| Quarter ending March 2016     | 1,291 | 1                             |
| Quarter ending June 2016      | 1,325 | <b>1</b>                      |
| Quarter ending September 2016 | 1,344 | $\rightarrow$                 |
| Quarter ending December 2016  | 1,347 | $\rightarrow$                 |
| Variance since December 2015  | 7.5%  | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 152                      | 68        |
| May       | 318                      | 292       |
| June      | 584                      | 468       |
| July      | 922                      | 809       |
| August    | 1,256                    | 1,070     |
| September | 1,551                    | 1,309     |
| October   | 1,788                    | 1,605     |
| November  | 2,037                    | 1,971     |
| December  | 2,308                    | 2,229     |
| January   | 2,465                    |           |
| February  | 2,846                    |           |
| March     | 3,197                    |           |
| April     | 3,495                    |           |
| May       | 3,533                    |           |
| June      | 3,536                    |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 106      | 764         | 13.9%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 50       | 607         | 8.2%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 200      | 764         | 26.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 118      | 607         | 19.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 94       | 1,117       | 8.4%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,117       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 1,117       | 1.8%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

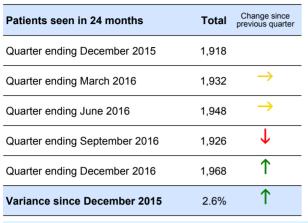


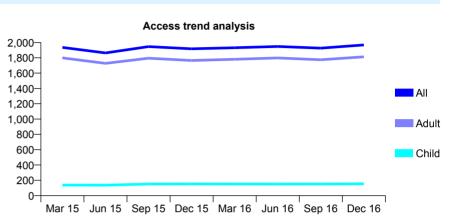
# Q69 - Vital Signs At a Glance Contract Report for 154601/0003 - December 2016

| Name or company name | Oxfordshire Priority Dental Service |
|----------------------|-------------------------------------|
| Contract type name   | PDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2006                          |
| Contract end date    | 31/03/2017                          |

| 16/17 Contracted general activity (UDA)     | 4,000 |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

#### **ACCESS\***

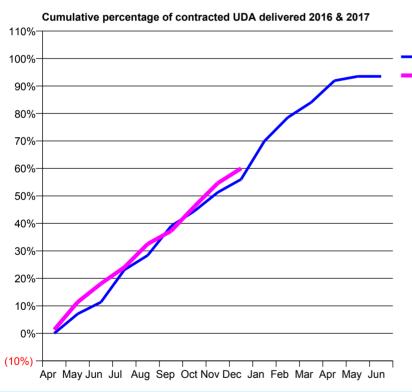




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 0                        | 54        |
| May       | 283                      | 455       |
| June      | 454                      | 724       |
| July      | 924                      | 961       |
| August    | 1,135                    | 1,301     |
| September | 1,559                    | 1,489     |
| October   | 1,780                    | 1,847     |
| November  | 2,052                    | 2,185     |
| December  | 2,242                    | 2,401     |
| January   | 2,798                    |           |
| February  | 3,142                    |           |
| March     | 3,361                    |           |
| April     | 3,677                    |           |
| May       | 3,739                    |           |
| June      | 3,739                    |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 280         | 2.5%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 45       | 2,046       | 2.2%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1        | 280         | 0.4%     | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 24       | 2,046       | 1.2%     | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2,001    | 2,002       | 100.0%   | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,002       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,002       | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

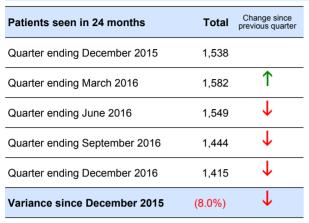


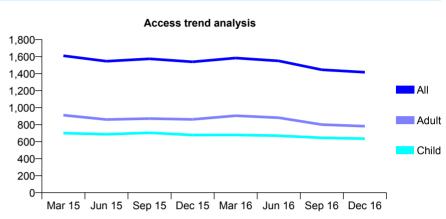
# Q69 - Vital Signs At a Glance Contract Report for 154601/0004 - December 2016

| Name or company name | Oxfordshire Priority Dental Service |
|----------------------|-------------------------------------|
| Contract type name   | PDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2006                          |
| Contract end date    | 31/03/2017                          |

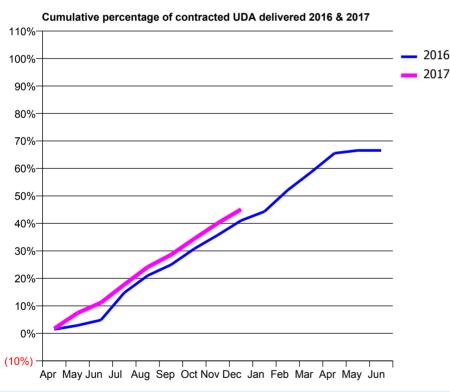
| 16/17 Contracted general activity (UDA)     | 5,000 |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

## **ACCESS\***





## **ACTIVITY**



| 74 88<br>15 372 |
|-----------------|
|                 |
| 15 372          |
| 072             |
| 13 559          |
| 11 889          |
| 1,207           |
| 1,429           |
| 1,723           |
| 38 2,005        |
| 52 2,257        |
| 16              |
| )7              |
| 32              |
| 76              |
| οο              |
| 28              |
|                 |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 86       | 668         | 12.9%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 84       | 584         | 14.4%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 211      | 668         | 31.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 111      | 584         | 19.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 289      | 1,101       | 26.2%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,101       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 1,101       | 1.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |



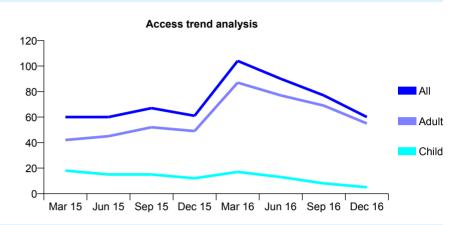
# Q69 - Vital Signs At a Glance Contract Report for 154601/0005 - December 2016

| Name or company name | Oxfordshire Priority Dental Service |
|----------------------|-------------------------------------|
| Contract type name   | PDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2006                          |
| Contract end date    | 31/03/2017                          |

| 16/17 Contracted general activity (UDA)     | 1,000 |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

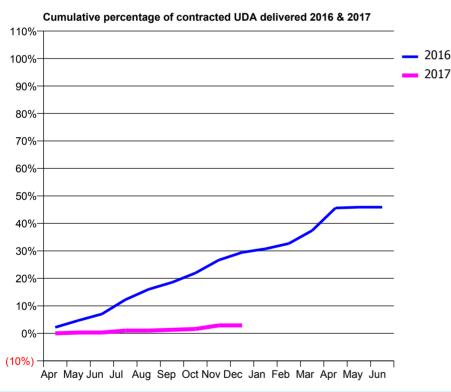
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 61     |                               |
| Quarter ending March 2016     | 104    | 1                             |
| Quarter ending June 2016      | 90     | <b>→</b>                      |
| Quarter ending September 2016 | 77     | <b>→</b>                      |
| Quarter ending December 2016  | 60     | <b>→</b>                      |
| Variance since December 2015  | (1.6%) | 1                             |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |  |
|-----------------------------------|------|------|--|--|
| Month                             | 2016 | 2017 |  |  |
| April                             | 22   | 0    |  |  |
| May                               | 47   | 3    |  |  |
| June                              | 70   | 3    |  |  |
| July                              | 122  | 10   |  |  |
| August                            | 160  | 10   |  |  |
| September                         | 185  | 13   |  |  |
| October                           | 220  | 16   |  |  |
| November                          | 267  | 29   |  |  |
| December                          | 295  | 29   |  |  |
| January                           | 308  |      |  |  |
| February                          | 327  |      |  |  |
| March                             | 374  |      |  |  |
| April                             | 456  |      |  |  |
| May                               | 459  |      |  |  |
| June                              | 459  |      |  |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 10          | 0.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 34          | 0.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 10          | 0.0%     | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 34          | 0.0%     | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 8           | 0.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 8           | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 8           | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

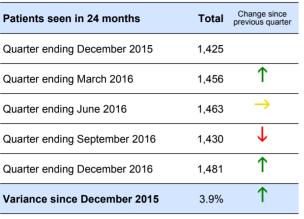


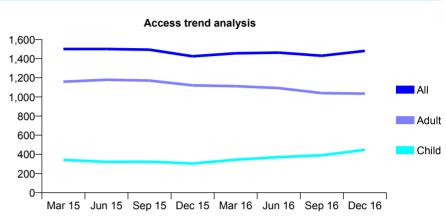
# Q69 - Vital Signs At a Glance Contract Report for 154601/0006 - December 2016

| Name or company name | Oxfordshire Priority Dental Service |
|----------------------|-------------------------------------|
| Contract type name   | PDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2006                          |
| Contract end date    | 31/03/2017                          |

| 16/17 Contracted general activity (UDA)     | 4,000 |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

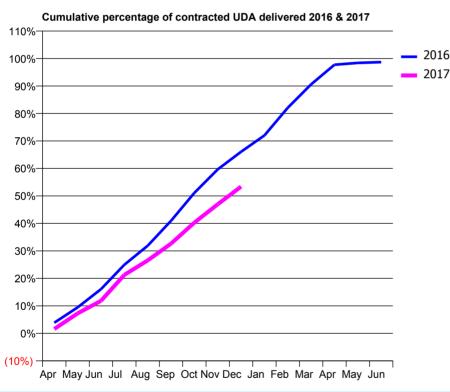
## **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |  |  |  |  |
|-----------------------------------|--|--|--|--|
| 2016                              | 2017   |  |  |  |
| 155                               | 63   |  |  |  |
| 378                               | 291  |  |  |  |
| 643                               | 473  |  |  |  |
| 998                               | 851  |  |  |  |
| 1,275                             | 1,062  |  |  |  |
| 1,638                             | 1,306  |  |  |  |
| 2,045                             | 1,611  |  |  |  |
| 2,386                             | 1,879  |  |  |  |
| 2,642                             | 2,136  |  |  |  |
| 2,881                             |  |  |  |  |
| 3,283                             |  |  |  |  |
| 3,624                             |  |  |  |  |
| 3,910                             |  |  |  |  |
| 3,936                             |  |  |  |  |
| 3,948                             |  |  |  |  |
|                                   | 2016  155  378  643  998  1,275  1,638  2,045  2,386  2,642  2,881  3,283  3,624  3,910  3,936 |  |  |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 45       | 502         | 9.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 100      | 771         | 13.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 104      | 502         | 20.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 210      | 771         | 27.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 273      | 1,147       | 23.8%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,147       | 0.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 1,147       | 0.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



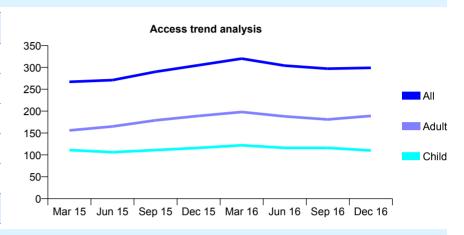
# Q69 - Vital Signs At a Glance Contract Report for 154601/0007 - December 2016

| Name or company name | Oxfordshire Priority Dental Service |
|----------------------|-------------------------------------|
| Contract type name   | PDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2006                          |
| Contract end date    | 31/03/2017                          |

| 16/17 Contracted general activity (UDA)     | 1,000 |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

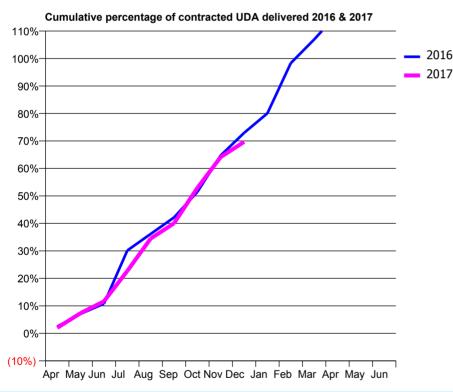
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 305    |                               |
| Quarter ending March 2016     | 320    | 1                             |
| Quarter ending June 2016      | 304    | <b>1</b>                      |
| Quarter ending September 2016 | 297    | <b>1</b>                      |
| Quarter ending December 2016  | 299    | $\rightarrow$                 |
| Variance since December 2015  | (2.0%) | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled A | ctivity (UDA) |
|-----------|----------------------|---------------|
| Month     | 2016                 | 2017          |
| April     | 25                   | 20            |
| May       | 71                   | 74            |
| June      | 108                  | 117           |
| July      | 301                  | 227           |
| August    | 362                  | 345           |
| September | 422                  | 400           |
| October   | 515                  | 529           |
| November  | 647                  | 642           |
| December  | 729                  | 697           |
| January   | 801                  |               |
| February  | 983                  | _             |
| March     | 1,069                |               |
| April     | 1,162                |               |
| May       | 1,182                |               |
| June      | 1,182                |               |

| Q0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 161         | 12.4%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 15       | 146         | 10.3%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 80       | 161         | 49.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 64       | 146         | 43.8%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 261         | 3.1%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 261         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 261         | 1.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



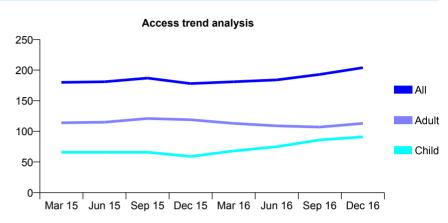
# Q69 - Vital Signs At a Glance Contract Report for 154601/0008 - December 2016

| Name or company name | Oxfordshire Priority Dental Service |
|----------------------|-------------------------------------|
| Contract type name   | PDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2006                          |
| Contract end date    | 31/03/2017                          |

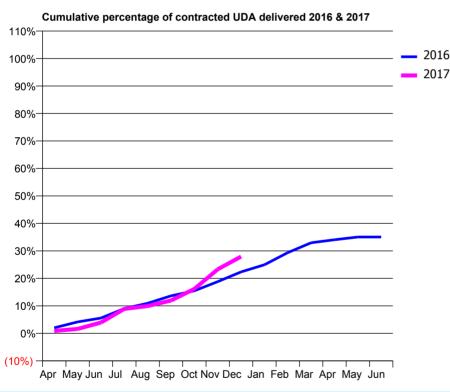
| 16/17 Contracted general activity (UDA)     | 1,000 |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 178   |                               |
| Quarter ending March 2016     | 181   | $\rightarrow$                 |
| Quarter ending June 2016      | 184   | $\rightarrow$                 |
| Quarter ending September 2016 | 193   | <b>↑</b>                      |
| Quarter ending December 2016  | 204   | 1                             |
| Variance since December 2015  | 14.6% | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 20                    | 9             |
| May       | 42                    | 16            |
| June      | 56                    | 39            |
| July      | 90                    | 89            |
| August    | 110                   | 99            |
| September | 136                   | 119           |
| October   | 155                   | 162           |
| November  | 188                   | 233           |
| December  | 224                   | 279           |
| January   | 250                   |               |
| February  | 294                   | _             |
| March     | 330                   |               |
| April     | 341                   |               |
| May       | 351                   |               |
| June      | 351                   |               |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 97          | 3.1%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 90          | 4.4%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 23       | 97          | 23.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 27       | 90          | 30.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 12       | 174         | 6.9%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 174         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 174         | 1.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

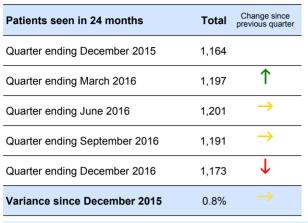


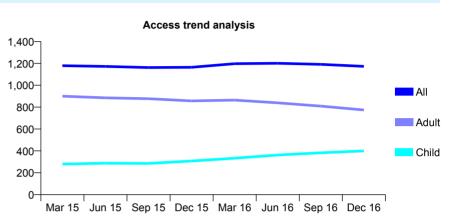
# Q69 - Vital Signs At a Glance Contract Report for 154601/0009 - December 2016

| Name or company name | Oxfordshire Priority Dental Service |
|----------------------|-------------------------------------|
| Contract type name   | PDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2006                          |
| Contract end date    | 31/03/2017                          |

| 16/17 Contracted general activity (UDA)     | 3,000 |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

## **ACCESS\***

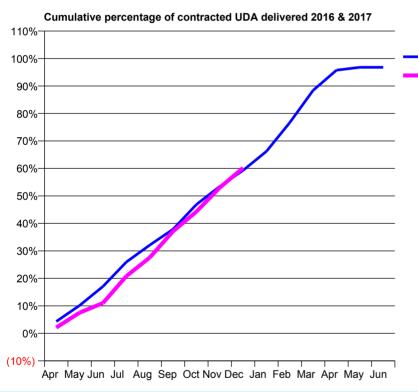




2016

2017

## **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 130                     | 64          |
| May       | 305                     | 226         |
| June      | 512                     | 331         |
| July      | 779                     | 625         |
| August    | 963                     | 827         |
| September | 1,136                   | 1,113       |
| October   | 1,406                   | 1,328       |
| November  | 1,603                   | 1,590       |
| December  | 1,779                   | 1,806       |
| January   | 1,986                   |             |
| February  | 2,301                   | _           |
| March     | 2,652                   |             |
| April     | 2,872                   |             |
| May       | 2,903                   |             |
| June      | 2,903                   |             |

| <b>40</b> 7 (201)   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 494         | 7.3%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 56       | 587         | 9.5%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 120      | 494         | 24.3%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 157      | 587         | 26.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 134      | 982         | 13.6%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 982         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 982         | 0.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

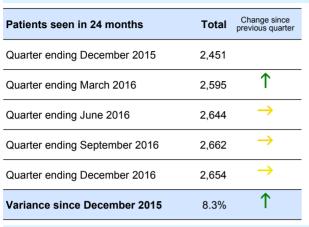


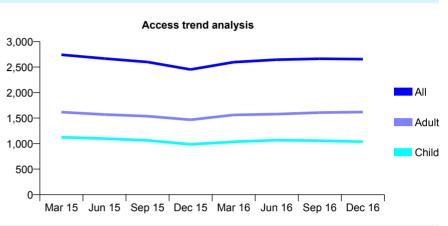
# Q69 - Vital Signs At a Glance Contract Report for 154601/0010 - December 2016

| Name or company name | Oxfordshire Priority Dental Service |
|----------------------|-------------------------------------|
| Contract type name   | PDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2006                          |
| Contract end date    | 31/03/2017                          |

| 16/17 Contracted general activity (UDA)     | 5,400 |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

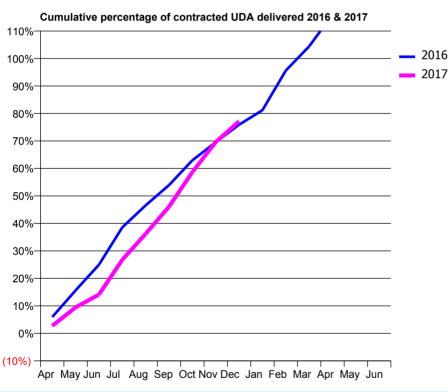
#### **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 322                     | 147        |
| May       | 845                     | 512        |
| June      | 1,349                   | 763        |
| July      | 2,083                   | 1,448      |
| August    | 2,516                   | 1,956      |
| September | 2,913                   | 2,489      |
| October   | 3,400                   | 3,169      |
| November  | 3,755                   | 3,758      |
| December  | 4,099                   | 4,166      |
| January   | 4,384                   |            |
| February  | 5,163                   | _          |
| March     | 5,638                   |            |
| April     | 6,259                   |            |
| May       | 6,321                   |            |
| June      | 6,323                   |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 73       | 1,096       | 6.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 104      | 1,414       | 7.4%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 302      | 1,096       | 27.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 239      | 1,414       | 16.9%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 452      | 2,200       | 20.5%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,200       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 2,200       | 0.4%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



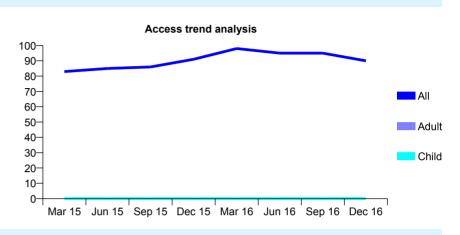
# Q69 - Vital Signs At a Glance Contract Report for 154601/0012 - December 2016

| Name or company name | Oxfordshire Priority Dental Service |
|----------------------|-------------------------------------|
| Contract type name   | PDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2006                          |
| Contract end date    | 31/03/2017                          |

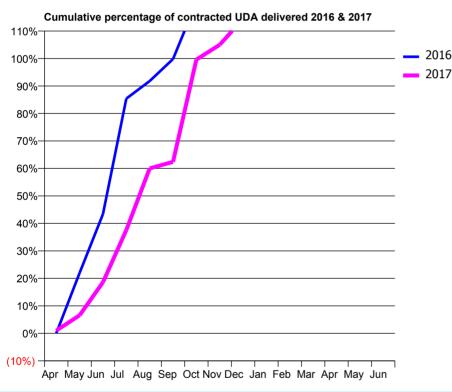
| 16/17 Contracted general activity (UDA)     | 100   |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 91     |                               |
| Quarter ending March 2016     | 98     | <b>1</b>                      |
| Quarter ending June 2016      | 95     | <b>→</b>                      |
| Quarter ending September 2016 | 95     | $\rightarrow$                 |
| Quarter ending December 2016  | 90     | <b>→</b>                      |
| Variance since December 2015  | (1.1%) | 1                             |



## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2016 | 2017 |
| April                             | 0    | 1    |
| May                               | 22   | 7    |
| June                              | 43   | 19   |
| July                              | 85   | 38   |
| August                            | 92   | 60   |
| September                         | 100  | 62   |
| October                           | 120  | 100  |
| November                          | 124  | 105  |
| December                          | 148  | 114  |
| January                           | 153  |      |
| February                          | 208  |      |
| March                             | 228  |      |
| April                             | 266  |      |
| May                               | 266  |      |
| June                              | 269  |      |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 60          | 8.3%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 9        | 60          | 15.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 22       | 43          | 51.2%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 43          | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 43          | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

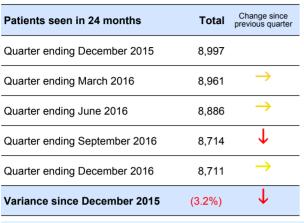


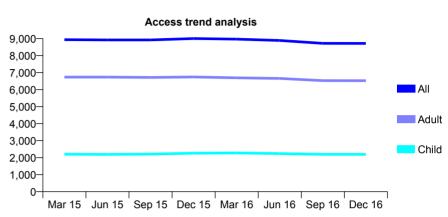
# Q69 - Vital Signs At a Glance Contract Report for 155713/0001 - December 2016

| Name or company name | NIGHTINGALE COTTAGE DENTAL PRAC |
|----------------------|---------------------------------|
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/04/2013                      |
| Contract end date    |                                 |

| 16/17 Contracted general activity (UDA)     | 24,761      |
|---|-------------|
| Carry forward general activity (UDA)        | 37          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £548.232.97 |

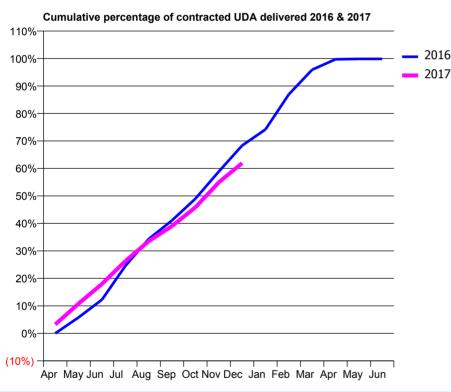
## **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |        |
|-----------------------------------|--------|--------|
| Month                             | 2016   | 2017   |
| April                             | 0      | 799    |
| May                               | 1,440  | 2,683  |
| June                              | 3,036  | 4,455  |
| July                              | 6,073  | 6,508  |
| August                            | 8,501  | 8,298  |
| September                         | 10,173 | 9,664  |
| October                           | 12,129 | 11,347 |
| November                          | 14,568 | 13,593 |
| December                          | 16,916 | 15,340 |
| January                           | 18,366 |        |
| February                          | 21,528 |        |
| March                             | 23,749 |        |
| April                             | 24,689 |        |
| May                               | 24,724 |        |
| June                              | 24,724 |        |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 147      | 2,328       | 6.3%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 820      | 6,228       | 13.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,401    | 2,328       | 60.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,380    | 6,228       | 54.3%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 617      | 8,112       | 7.6%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 66       | 8,112       | 0.8%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 109      | 8,112       | 1.3%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 14       | 14          | 100.0%   | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 14          | 92.9%    | 90.4% | 88.8%  | 88.8%   |

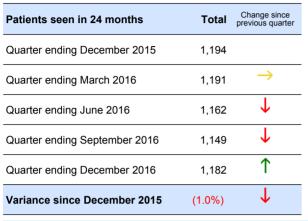


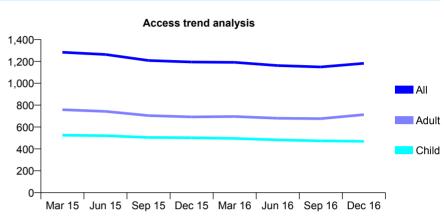
# Q69 - Vital Signs At a Glance Contract Report for 156043/0001 - December 2016

| Name or company name | Burghfield Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/01/2013                     |
| Contract end date    |                                |

| 16/17 Contracted general activity (UDA)     | 3,945      |
|---|------------|
| Carry forward general activity (UDA)        | -65        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £90,208.38 |

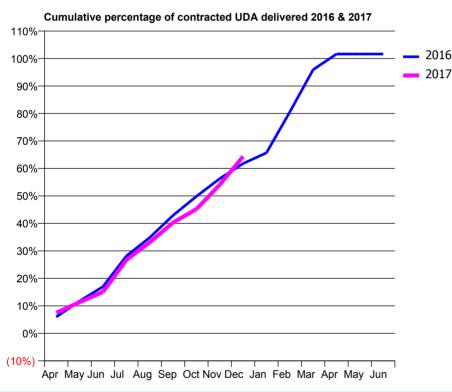
#### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Acti | vity (UDA)   |
|-------------------------|--|
| 2016                    | 2017   |
| 241                     | 296  |
| 475                     | 447  |
| 686                     | 595  |
| 1,136                   | 1,054  |
| 1,406                   | 1,305  |
| 1,733                   | 1,589  |
| 2,012                   | 1,783  |
| 2,273                   | 2,133  |
| 2,494                   | 2,538  |
| 2,652                   |  |
| 3,252                   |  |
| 3,874                   |  |
| 4,104                   |  |
| 4,104                   |  |
| 4,104                   |  |
|                         | 2016  241  475  686  1,136  1,406  1,733  2,012  2,273  2,494  2,652  3,252  3,874  4,104  4,104 |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 622         | 8.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 104      | 806         | 12.9%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 432      | 622         | 69.5%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 496      | 806         | 61.5%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 76       | 1,349       | 5.6%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 1,349       | 0.9%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,349       | 0.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



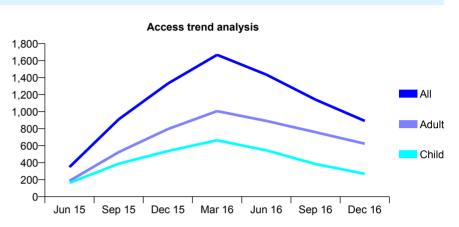
# Q69 - Vital Signs At a Glance Contract Report for 157074/0001 - December 2016

| Name or company name | Crendon Dental Centre |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2015            |
| Contract end date    | 31/08/2016            |

| 16/17 Contracted general activity (UDA)     | 2,591      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £56,391.37 |

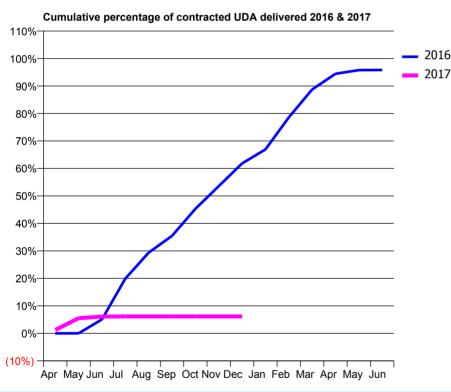
## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 1,329   |                               |
| Quarter ending March 2016     | 1,667   | 1                             |
| Quarter ending June 2016      | 1,434   | <b>→</b>                      |
| Quarter ending September 2016 | 1,140   | <b>→</b>                      |
| Quarter ending December 2016  | 890     | <b>→</b>                      |
| Variance since December 2015  | (33.0%) | 1                             |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |      |  |
|-----------------------------------|-------|------|--|
| Month                             | 2016  | 2017 |  |
| April                             | 0     | 32   |  |
| May                               | 0     | 143  |  |
| June                              | 324   | 158  |  |
| July                              | 1,268 | 159  |  |
| August                            | 1,869 | 159  |  |
| September                         | 2,258 | 159  |  |
| October                           | 2,883 | 159  |  |
| November                          | 3,409 | 159  |  |
| December                          | 3,934 | 159  |  |
| January                           | 4,260 |      |  |
| February                          | 5,000 |      |  |
| March                             | 5,648 |      |  |
| April                             | 6,010 |      |  |
| May                               | 6,095 |      |  |
| June                              | 6,098 |      |  |
|                                   |       |      |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 89          | 16.9%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 34       | 135         | 25.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 33       | 89          | 37.1%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 37       | 135         | 27.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 44          | 2.3%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 44          | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 44          | 2.3%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



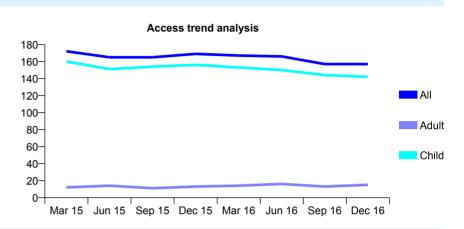
# Q69 - Vital Signs At a Glance Contract Report for 157651/0001 - December 2016

| Name or company name | Chesham Dental Care |
|----------------------|---------------------|
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2011          |
| Contract end date    |                     |

| 16/17 Contracted general activity (UDA)     | 550        |
|---|------------|
| Carry forward general activity (UDA)        | -11        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £13.707.29 |

## **ACCESS\***

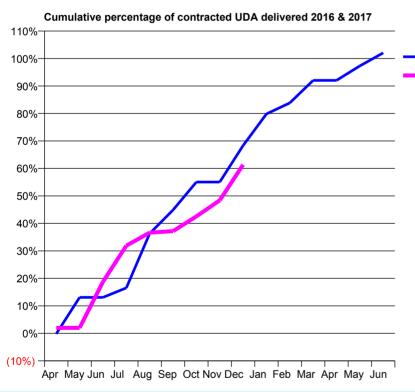
| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 169    |                               |
| Quarter ending March 2016     | 167    | <b>1</b>                      |
| Quarter ending June 2016      | 166    | $\rightarrow$                 |
| Quarter ending September 2016 | 157    | <b>→</b>                      |
| Quarter ending December 2016  | 157    | $\rightarrow$                 |
| Variance since December 2015  | (7.1%) | 1                             |



2016

2017

# **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | -1                       | 11         |
| May       | 72                       | 11         |
| June      | 72                       | 103        |
| July      | 91                       | 175        |
| August    | 200                      | 202        |
| September | 247                      | 205        |
| October   | 303                      | 234        |
| November  | 303                      | 266        |
| December  | 376                      | 337        |
| January   | 439                      |            |
| February  | 461                      |            |
| March     | 506                      |            |
| April     | 506                      |            |
| May       | 535                      |            |
| June      | 561                      |            |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 186         | 12.9%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 4           | 25.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 129      | 186         | 69.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2        | 4           | 50.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 7        | 167         | 4.2%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 167         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 167         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

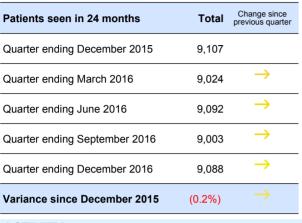


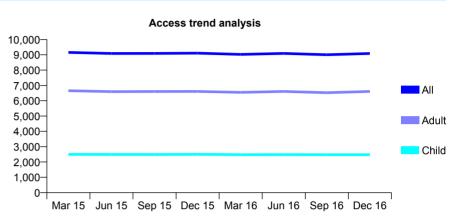
# Q69 - Vital Signs At a Glance Contract Report for 157678/0001 - December 2016

| Name or company name | PEACHCROFT DENTAL PRACTICE |
|----------------------|----------------------------|
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2011                 |
| Contract end date    |                            |

| 16/17 Contracted general activity (UDA)     | 26,527      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £540,659.14 |

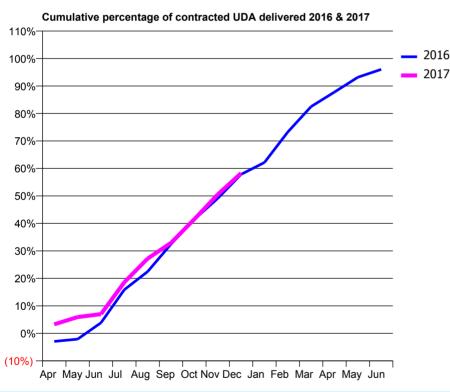
#### **ACCESS\***





2016

## **ACTIVITY**



| •      | ivity (UDA)   |
|--------|---|
| 2016   | 2017  |
| -803   | 874   |
| -579   | 1,576   |
| 1,046  | 1,859   |
| 4,315  | 4,935   |
| 6,106  | 7,222   |
| 8,819  | 8,739   |
| 11,254 | 11,025  |
| 13,329 | 13,409  |
| 15,706 | 15,458  |
| 16,875 |   |
| 19,886 |   |
| 22,403 |   |
| 23,833 |   |
| 25,300 |   |
| 26,074 |   |
|        | -803 -579 1,046 4,315 6,106 8,819 11,254 13,329 15,706 16,875 19,886 22,403 23,833 25,300 |

| 40.1=11.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 153      | 2,692       | 5.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 643      | 6,416       | 10.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,660    | 2,692       | 61.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,799    | 6,416       | 59.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 684      | 7,577       | 9.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 50       | 7,577       | 0.7%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 7,577       | 0.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 15          | 86.7%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 15          | 100.0%   | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.

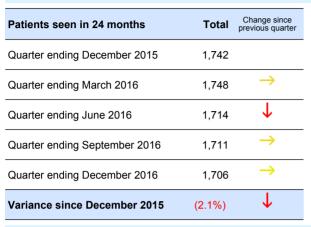


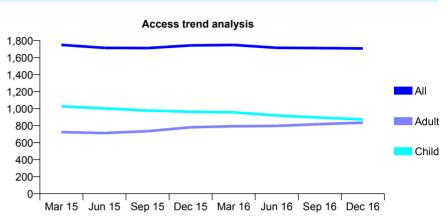
# Q69 - Vital Signs At a Glance Contract Report for 159115/0001 - December 2016

| Name or company name | The Dental Centre Ltd |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 15/12/2007            |
| Contract end date    |                       |

| 16/17 Contracted general activity (UDA)     | 4,250       |
|---|-------------|
| Carry forward general activity (UDA)        | -84         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £114,826.53 |

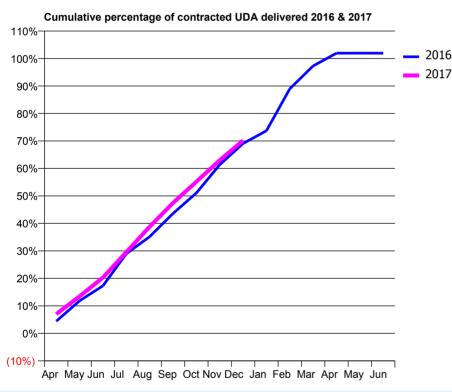
#### **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 192                     | 298        |
| May       | 516                     | 573        |
| June      | 753                     | 864        |
| July      | 1,261                   | 1,257      |
| August    | 1,530                   | 1,650      |
| September | 1,897                   | 2,016      |
| October   | 2,221                   | 2,345      |
| November  | 2,669                   | 2,677      |
| December  | 3,005                   | 2,981      |
| January   | 3,206                   |            |
| February  | 3,870                   |            |
| March     | 4,233                   |            |
| April     | 4,434                   |            |
| May       | 4,434                   |            |
| June      | 4,434                   |            |

| <b>40</b> 7 (201)   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 60       | 1,040       | 5.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 61       | 683         | 8.9%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 694      | 1,040       | 66.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 386      | 683         | 56.5%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 47       | 1,612       | 2.9%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 1,612       | 0.3%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 1,612       | 0.2%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.



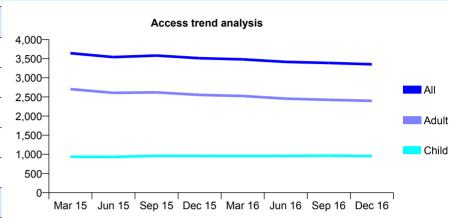
# Q69 - Vital Signs At a Glance Contract Report for 159115/0004 - December 2016

| Name or company name | The Dental Centre Ltd |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2008            |
| Contract end date    |                       |

| 16/17 Contracted general activity (UDA)     | 12,449      |
|---|-------------|
| Carry forward general activity (UDA)        | -26         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £351,499.45 |

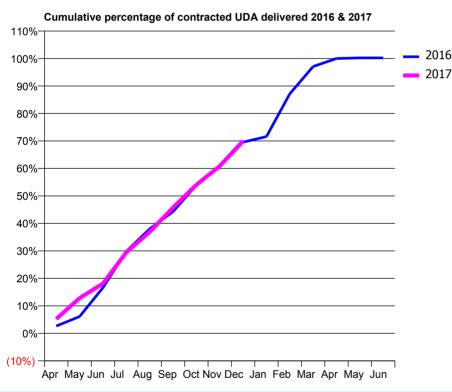
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled A | ctivity (UDA) |
|-----------|----------------------|---------------|
| Month     | 2016                 | 2017          |
| April     | 340                  | 655           |
| May       | 780                  | 1,597         |
| June      | 2,120                | 2,258         |
| July      | 3,803                | 3,668         |
| August    | 4,845                | 4,593         |
| September | 5,641                | 5,697         |
| October   | 6,872                | 6,729         |
| November  | 7,732                | 7,576         |
| December  | 8,864                | 8,715         |
| January   | 9,121                |               |
| February  | 11,105               |               |
| March     | 12,369               |               |
| April     | 12,742               |               |
| May       | 12,768               |               |
| June      | 12,769               |               |
|           |                      |               |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 126      | 1,015       | 12.4%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 486      | 2,403       | 20.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 495      | 1,015       | 48.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,149    | 2,403       | 47.8%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 355      | 3,236       | 11.0%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 92       | 3,236       | 2.8%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 3,236       | 0.7%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



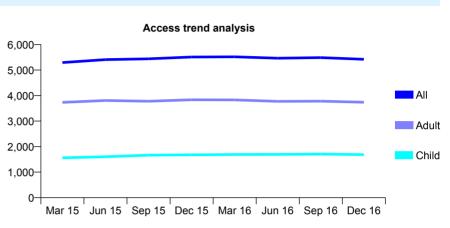
# Q69 - Vital Signs At a Glance Contract Report for 162310/0001 - December 2016

| Name or company name | WILDRIDINGS LTD |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 24/09/2012      |
| Contract end date    |                 |

| 16/17 Contracted general activity (UDA)     | 17,822      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £475,454.37 |

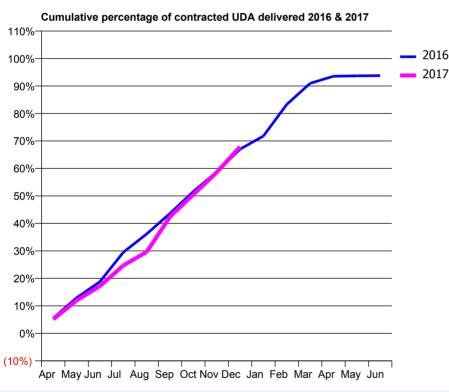
## **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 985                    | 913         |
| May       | 2,306                  | 2,133       |
| June      | 3,354                  | 3,063       |
| July      | 5,258                  | 4,400       |
| August    | 6,447                  | 5,278       |
| September | 7,778                  | 7,566       |
| October   | 9,198                  | 9,004       |
| November  | 10,472                 | 10,438      |
| December  | 11,941                 | 12,101      |
| January   | 12,796                 |             |
| February  | 14,847                 | _           |
| March     | 16,214                 |             |
| April     | 16,670                 |             |
| May       | 16,694                 |             |
| June      | 16,709                 |             |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 189      | 1,709       | 11.1%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 759      | 3,463       | 21.9%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 854      | 1,709       | 50.0%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,440    | 3,463       | 41.6%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 705      | 4,924       | 14.3%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 4,924       | 0.7%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 36       | 4,924       | 0.7%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 9           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

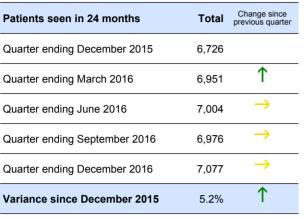


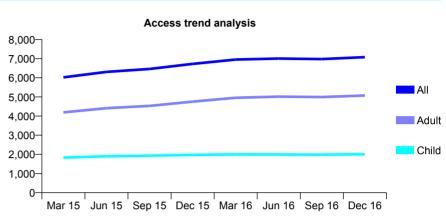
# Q69 - Vital Signs At a Glance Contract Report for 162612/0001 - December 2016

| Name or company name | Facial Aesthetics Dental Centre Ltd |
|----------------------|-------------------------------------|
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General                             |
| Contract start date  | 01/04/2008                          |
| Contract end date    |                                     |

| 16/17 Contracted general activity (UDA)     | 15,974      |
|---|-------------|
| Carry forward general activity (UDA)        | 159         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £432,388.89 |

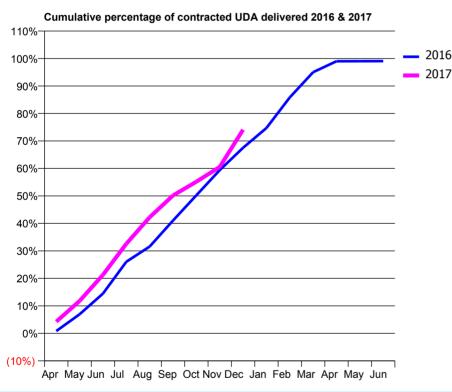
#### **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 138                   | 679           |
| May       | 1,164                 | 1,888         |
| June      | 2,421                 | 3,401         |
| July      | 4,356                 | 5,207         |
| August    | 5,282                 | 6,746         |
| September | 6,865                 | 8,013         |
| October   | 8,402                 | 8,812         |
| November  | 9,933                 | 9,675         |
| December  | 11,293                | 11,836        |
| January   | 12,495                |               |
| February  | 14,357                | _             |
| March     | 15,892                |               |
| April     | 16,556                |               |
| May       | 16,559                |               |
| June      | 16,566                |               |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 113      | 2,104       | 5.4%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 696      | 4,735       | 14.7%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,336    | 2,104       | 63.5%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,470    | 4,735       | 52.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 549      | 6,294       | 8.7%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 62       | 6,294       | 1.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 112      | 6,294       | 1.8%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 13          | 100.0%   | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 13          | 92.3%    | 90.4% | 88.8%  | 88.8%   |

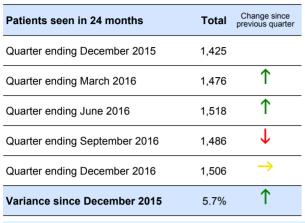


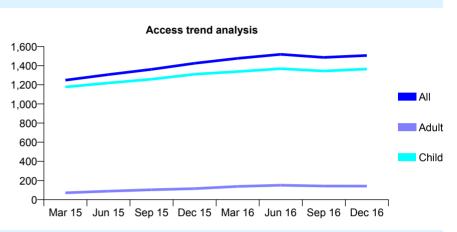
# Q69 - Vital Signs At a Glance Contract Report for 163678/0001 - December 2016

| Name or company name | Oaktree Dental Practice |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 02/06/2014              |
| Contract end date    |                         |

| 16/17 Contracted general activity (UDA)     | 2,944      |
|---|------------|
| Carry forward general activity (UDA)        | 28         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £52,063.07 |

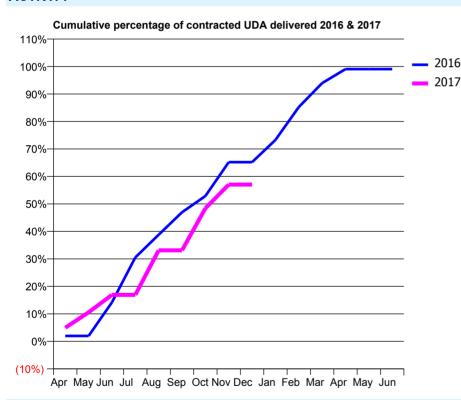
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 58                       | 146       |
| May       | 58                       | 311       |
| June      | 418                      | 498       |
| July      | 899                      | 498       |
| August    | 1,142                    | 975       |
| September | 1,383                    | 975       |
| October   | 1,556                    | 1,425     |
| November  | 1,919                    | 1,679     |
| December  | 1,919                    | 1,679     |
| January   | 2,157                    |           |
| February  | 2,509                    |           |
| March     | 2,766                    |           |
| April     | 2,916                    |           |
| May       | 2,916                    |           |
| June      | 2,916                    |           |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 73       | 1,432       | 5.1%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 54          | 7.4%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 942      | 1,432       | 65.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 30       | 54          | 55.6%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 41       | 1,361       | 3.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,361       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 1,361       | 0.9%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



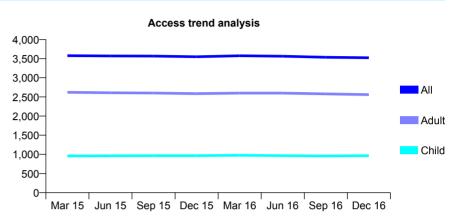
# Q69 - Vital Signs At a Glance Contract Report for 164704/0001 - December 2016

| Name or company name | White Smiles Ltd |
|----------------------|------------------|
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 15/03/2008       |
| Contract end date    |                  |

| 16/17 Contracted general activity (UDA)     | 11,033      |
|---|-------------|
| Carry forward general activity (UDA)        | 330         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £312,864.16 |

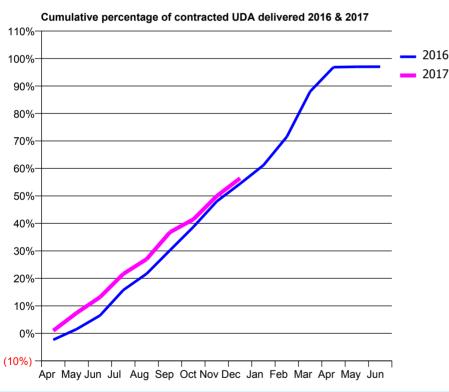
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 3,549  |                               |
| Quarter ending March 2016     | 3,575  | $\rightarrow$                 |
| Quarter ending June 2016      | 3,563  | $\rightarrow$                 |
| Quarter ending September 2016 | 3,536  | $\rightarrow$                 |
| Quarter ending December 2016  | 3,523  | $\rightarrow$                 |
| Variance since December 2015  | (0.7%) | $\rightarrow$                 |
|                               |        |                               |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | -261                   | 107         |
| May       | 170                    | 821         |
| June      | 716                    | 1,452       |
| July      | 1,739                  | 2,387       |
| August    | 2,394                  | 2,982       |
| September | 3,339                  | 4,064       |
| October   | 4,271                  | 4,577       |
| November  | 5,298                  | 5,511       |
| December  | 6,006                  | 6,227       |
| January   | 6,748                  |             |
| February  | 7,890                  | _           |
| March     | 9,707                  |             |
| April     | 10,683                 |             |
| May       | 10,700                 |             |
| June      | 10,703                 |             |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 138      | 1,073       | 12.9%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 302      | 2,423       | 12.5%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 629      | 1,073       | 58.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,326    | 2,423       | 54.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 263      | 3,192       | 8.2%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 3,192       | 0.4%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 3,192       | 0.3%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

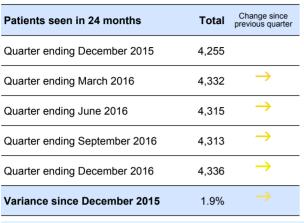


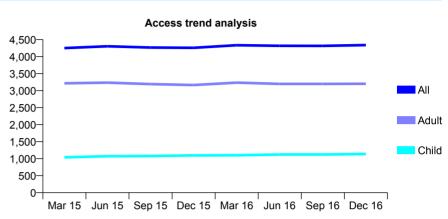
# Q69 - Vital Signs At a Glance Contract Report for 165328/0001 - December 2016

| Name or company name | Scandic Dental Care |
|----------------------|---------------------|
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/11/2011          |
| Contract end date    | _                   |

| 16/17 Contracted general activity (UDA)     | 17,011      |
|---|-------------|
| Carry forward general activity (UDA)        | 467         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £463,373.80 |

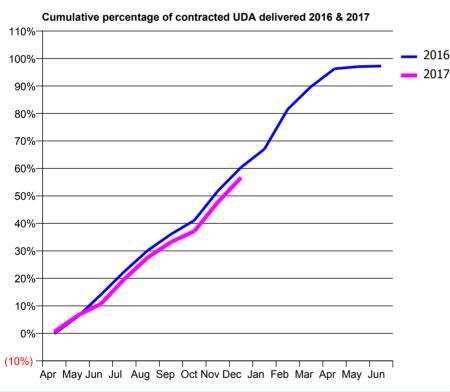
#### **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | -17                      | 96         |
| May       | 1,030                    | 1,103      |
| June      | 2,401                    | 1,828      |
| July      | 3,823                    | 3,363      |
| August    | 5,128                    | 4,693      |
| September | 6,135                    | 5,653      |
| October   | 6,997                    | 6,321      |
| November  | 8,801                    | 8,110      |
| December  | 10,278                   | 9,643      |
| January   | 11,406                   |            |
| February  | 13,875                   |            |
| March     | 15,277                   |            |
| April     | 16,375                   |            |
| May       | 16,505                   |            |
| June      | 16,544                   |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 1,109       | 5.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 422      | 2,982       | 14.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 530      | 1,109       | 47.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,454    | 2,982       | 48.8%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 291      | 3,738       | 7.8%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 3,738       | 0.7%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 3,738       | 0.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 90.4% | 88.8%  | 88.8%   |



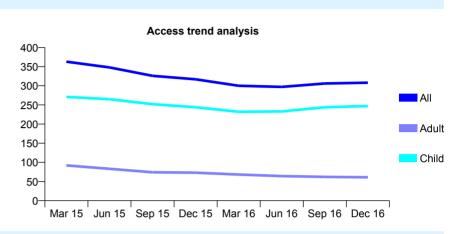
# Q69 - Vital Signs At a Glance Contract Report for 166065/0001 - December 2016

| Name or company name | The Elms Dental Practce |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2011              |
| Contract end date    | _                       |

| 16/17 Contracted general activity (UDA)     | 840        |
|---|------------|
| Carry forward general activity (UDA)        | 1          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £19,567.38 |

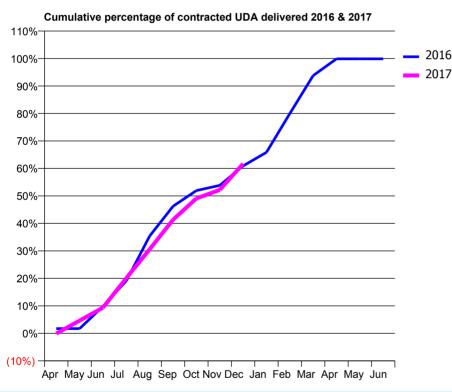
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 317    |                               |
| Quarter ending March 2016     | 300    | <b>→</b>                      |
| Quarter ending June 2016      | 297    | <b>→</b>                      |
| Quarter ending September 2016 | 306    | 1                             |
| Quarter ending December 2016  | 308    | $\rightarrow$                 |
| Variance since December 2015  | (2.8%) | <b>1</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activit | y (UDA) |
|-----------|----------------------------|---------|
| Month     | 2016                       | 2017    |
| April     | 15                         | -1      |
| May       | 15                         | 39      |
| June      | 84                         | 79      |
| July      | 164                        | 169     |
| August    | 305                        | 257     |
| September | 398                        | 347     |
| October   | 447                        | 412     |
| November  | 463                        | 438     |
| December  | 524                        | 518     |
| January   | 566                        |         |
| February  | 688                        |         |
| March     | 807                        |         |
| April     | 859                        | ·       |
| May       | 859                        |         |
| June      | 859                        |         |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 318         | 8.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 41          | 2.4%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 221      | 318         | 69.5%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 31       | 41          | 75.6%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 16       | 321         | 5.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 321         | 0.3%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 321         | 0.3%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

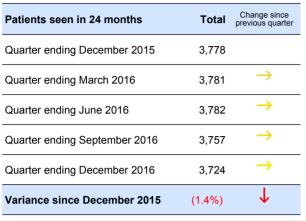


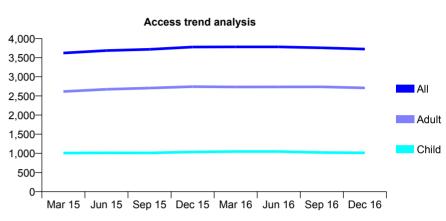
# Q69 - Vital Signs At a Glance Contract Report for 166162/0001 - December 2016

| Name or company name | Cressex Dental Practice |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 02/08/2013              |
| Contract end date    |                         |

| 16/17 Contracted general activity (UDA)     | 11,710      |
|---|-------------|
| Carry forward general activity (UDA)        | 266         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £351,958.73 |

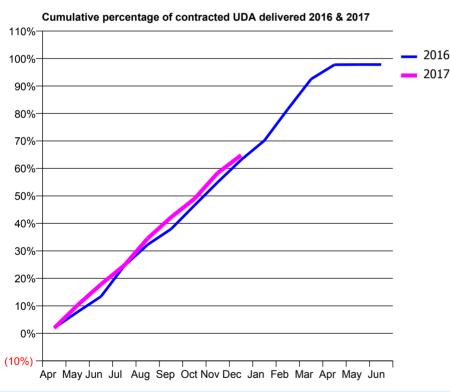
#### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |       |
|-----------------------------------|--------|-------|
| Month                             | 2016   | 2017  |
| April                             | 239    | 226   |
| May                               | 936    | 1,203 |
| June                              | 1,608  | 2,091 |
| July                              | 2,945  | 2,900 |
| August                            | 3,870  | 4,046 |
| September                         | 4,547  | 4,945 |
| October                           | 5,576  | 5,731 |
| November                          | 6,591  | 6,835 |
| December                          | 7,564  | 7,590 |
| January                           | 8,410  |       |
| February                          | 9,773  |       |
| March                             | 11,088 |       |
| April                             | 11,715 |       |
| May                               | 11,719 |       |
| June                              | 11,719 |       |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 84       | 1,267       | 6.6%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 430      | 3,076       | 14.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 871      | 1,267       | 68.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,851    | 3,076       | 60.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 280      | 4,091       | 6.8%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 34       | 4,091       | 0.8%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 81       | 4,091       | 2.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 11          | 81.8%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 11          | 100.0%   | 90.4% | 88.8%  | 88.8%   |

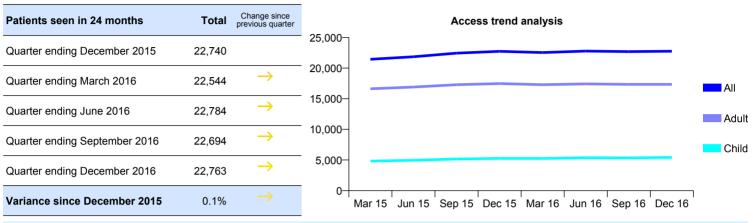


# Q69 - Vital Signs At a Glance Contract Report for 166413/0001 - December 2016

| Name or company name | ALAN LEWIS & ASSOCIATES LTD |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 27/11/2009                  |
| Contract end date    |                             |

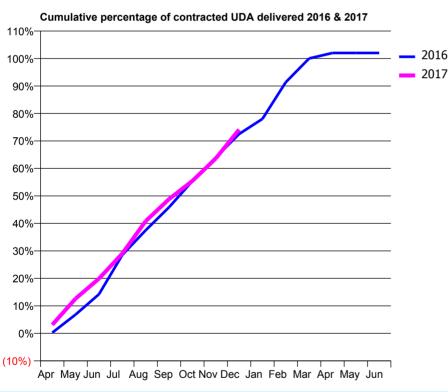
| 16/17 Contracted general activity (UDA)     | 59,263        |
|---|---------------|
| Carry forward general activity (UDA)        | 1,239         |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,586,267.02 |

#### **ACCESS\***



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 155                   | 1,843        |
| May       | 4,250                 | 7,505        |
| June      | 8,830                 | 11,796       |
| July      | 17,703                | 17,224       |
| August    | 23,269                | 24,197       |
| September | 28,472                | 28,947       |
| October   | 34,365                | 32,868       |
| November  | 39,696                | 37,695       |
| December  | 45,000                | 43,923       |
| January   | 48,421                |              |
| February  | 56,706                | _            |
| March     | 62,062                |              |
| April     | 63,293                |              |
| May       | 63,290                |              |
| June      | 63,288                |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 320      | 5,226       | 6.1%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,613    | 14,410      | 11.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,799    | 5,226       | 53.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,912    | 14,410      | 48.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,596    | 19,035      | 8.4%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 165      | 19,035      | 0.9%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 59       | 19,035      | 0.3%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 40       | 43          | 93.0%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 36       | 43          | 83.7%    | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



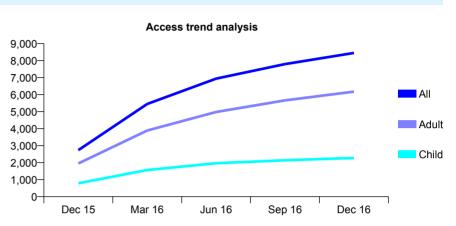
# Q69 - Vital Signs At a Glance Contract Report for 166847/0001 - December 2016

| Name or company name | Ratti GDS Contract Partnership |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/10/2015                     |
| Contract end date    |                                |

| 16/17 Contracted general activity (UDA)     | 25,867      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £612,201.31 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 2,733  |                               |
| Quarter ending March 2016     | 5,447  | <b>1</b>                      |
| Quarter ending June 2016      | 6,935  | <b>1</b>                      |
| Quarter ending September 2016 | 7,790  | <b>1</b>                      |
| Quarter ending December 2016  | 8,446  | 1                             |
| Variance since December 2015  | 209.0% | 1                             |



## **ACTIVITY**



Cumulative percentage of contracted UDA delivered 2016 & 2017



| Adjusted Scheduled Activity (UDA) |        |        |  |
|-----------------------------------|--------|--------|--|
| Month                             | 2016   | 2017   |  |
| April                             | 0      | 970    |  |
| May                               | 0      | 3,156  |  |
| June                              | 0      | 5,066  |  |
| July                              | 0      | 7,251  |  |
| August                            | 0      | 9,590  |  |
| September                         | 0      | 11,271 |  |
| October                           | 1,010  | 13,468 |  |
| November                          | 3,233  | 15,698 |  |
| December                          | 5,201  | 17,965 |  |
| January                           | 6,474  |        |  |
| February                          | 9,832  |        |  |
| March                             | 12,198 |        |  |
| April                             | 13,422 |        |  |
| May                               | 13,446 |        |  |
| June                              | 13,451 |        |  |
|                                   |        |        |  |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 249      | 2,805       | 8.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,124    | 7,401       | 15.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,464    | 2,805       | 52.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,386    | 7,401       | 45.8%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 536      | 9,649       | 5.6%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 108      | 9,649       | 1.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 161      | 9,649       | 1.7%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 14       | 15          | 93.3%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 15          | 80.0%    | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

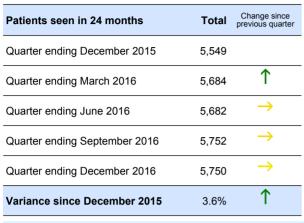


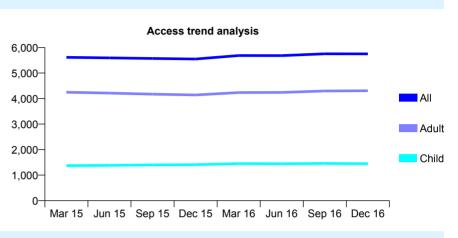
# Q69 - Vital Signs At a Glance Contract Report for 167061/0002 - December 2016

| Name or company name | Dentalcare Limited |
|----------------------|--------------------|
| Contract type name   | PDS Plus Contract  |
| Purpose of contract  | General            |
| Contract start date  | 13/12/2010         |
| Contract end date    | 12/12/2017         |

| 16/17 Contracted general activity (UDA)     | 14,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 465         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £200,915.69 |

#### **ACCESS\***

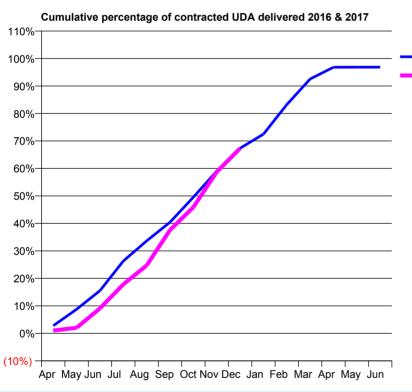




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 409                      | 145        |
| May       | 1,286                    | 288        |
| June      | 2,280                    | 1,276      |
| July      | 3,857                    | 2,499      |
| August    | 4,931                    | 3,459      |
| September | 5,928                    | 5,263      |
| October   | 7,261                    | 6,425      |
| November  | 8,653                    | 8,224      |
| December  | 9,872                    | 9,423      |
| January   | 10,623                   |            |
| February  | 12,199                   |            |
| March     | 13,566                   |            |
| April     | 14,192                   |            |
| May       | 14,193                   |            |
| June      | 14,193                   |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 92       | 1,504       | 6.1%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 548      | 4,203       | 13.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 855      | 1,504       | 56.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,196    | 4,203       | 52.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 495      | 5,396       | 9.2%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 51       | 5,396       | 0.9%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 5,396       | 0.4%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

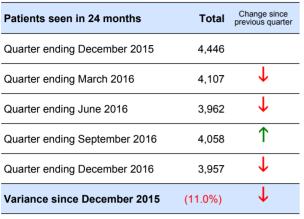


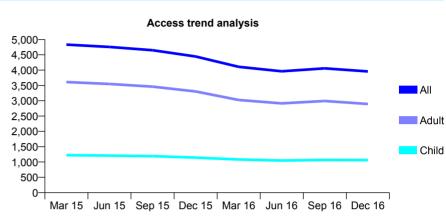
# Q69 - Vital Signs At a Glance Contract Report for 167320/0001 - December 2016

| Name or company name | MANOR DENTAL CARE |
|----------------------|-------------------|
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/06/2011        |
| Contract end date    | _                 |

| 16/17 Contracted general activity (UDA)     | 15,661      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £442,470.60 |

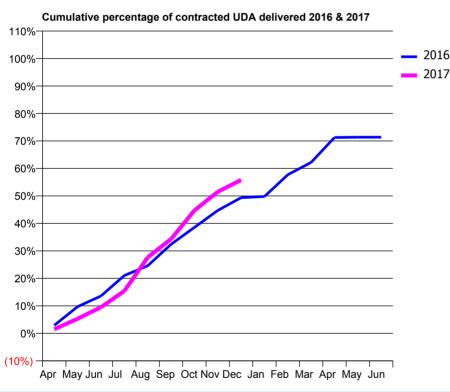
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 456                   | 233          |
| May       | 1,521                 | 834          |
| June      | 2,129                 | 1,493        |
| July      | 3,296                 | 2,415        |
| August    | 3,850                 | 4,329        |
| September | 5,074                 | 5,376        |
| October   | 6,036                 | 7,003        |
| November  | 7,004                 | 8,067        |
| December  | 7,733                 | 8,742        |
| January   | 7,796                 |              |
| February  | 9,040                 |              |
| March     | 9,743                 |              |
| April     | 11,159                |              |
| May       | 11,177                |              |
| June      | 11,177                |              |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 132      | 1,137       | 11.6%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 408      | 2,601       | 15.7%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 514      | 1,137       | 45.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 950      | 2,601       | 36.5%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 268      | 3,137       | 8.5%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 3,137       | 0.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 35       | 3,137       | 1.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

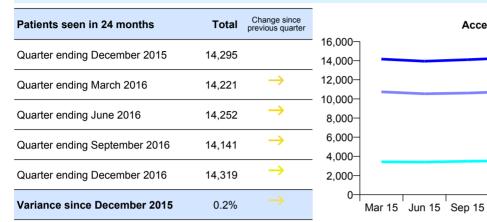


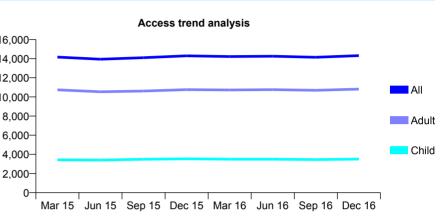
# Q69 - Vital Signs At a Glance Contract Report for 167746/0001 - December 2016

| Name or company name | Chipping Norton Dental Practice Limited |
|----------------------|---|
| Contract type name   | GDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 01/09/2007                              |
| Contract end date    |   |

| 16/17 Contracted general activity (UDA)     | 35,904      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £853,550.43 |

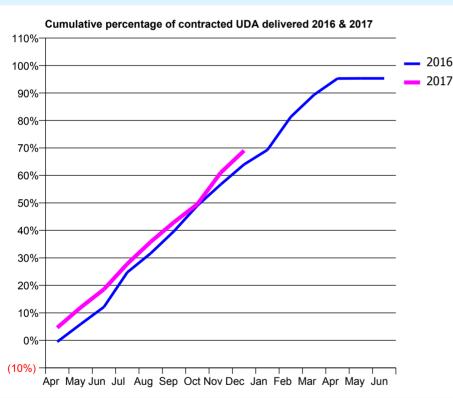
# **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | -195                   | 1,656        |
| May       | 2,109                  | 4,292        |
| June      | 4,368                  | 6,681        |
| July      | 8,888                  | 9,999        |
| August    | 11,370                 | 12,862       |
| September | 14,267                 | 15,447       |
| October   | 17,607                 | 17,795       |
| November  | 20,364                 | 21,909       |
| December  | 22,979                 | 24,783       |
| January   | 24,878                 |              |
| February  | 29,195                 | _            |
| March     | 32,082                 |              |
| April     | 34,199                 |              |
| May       | 34,224                 |              |
| June      | 34,223                 |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 238      | 3,649       | 6.5%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,406    | 10,402      | 13.5%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,046    | 3,649       | 56.1%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,279    | 10,402      | 50.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,019    | 12,965      | 7.9%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 54       | 12,965      | 0.4%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 77       | 12,965      | 0.6%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 13          | 92.3%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 13          | 84.6%    | 90.4% | 88.8%  | 88.8%   |

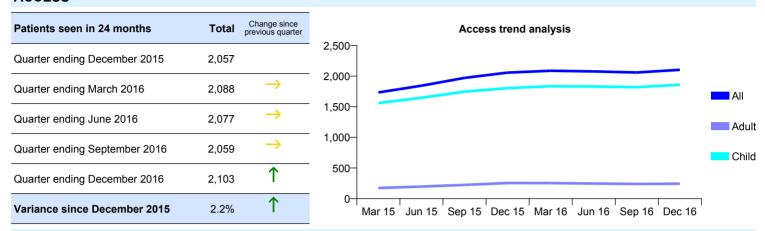


# Q69 - Vital Signs At a Glance Contract Report for 169153/0001 - December 2016

| Name or company name | Prospect Street Dental Practice |
|----------------------|---------------------------------|
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 27/11/2013                      |
| Contract end date    |                                 |

| 16/17 Contracted general activity (UDA)     | 3,522      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £79,416.40 |

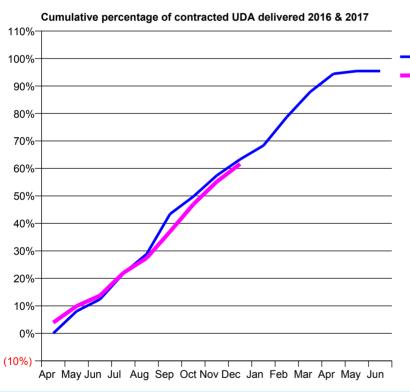
#### **ACCESS\***



2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 0                      | 138         |
| May       | 298                    | 350         |
| June      | 457                    | 484         |
| July      | 802                    | 775         |
| August    | 1,065                  | 966         |
| September | 1,603                  | 1,304       |
| October   | 1,837                  | 1,654       |
| November  | 2,119                  | 1,943       |
| December  | 2,336                  | 2,170       |
| January   | 2,521                  |             |
| February  | 2,904                  | _           |
| March     | 3,241                  |             |
| April     | 3,485                  |             |
| May       | 3,522                  |             |
| June      | 3,522                  |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 90       | 1,804       | 5.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 75          | 9.3%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 955      | 1,804       | 52.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 42       | 75          | 56.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 26       | 1,668       | 1.6%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,668       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,668       | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

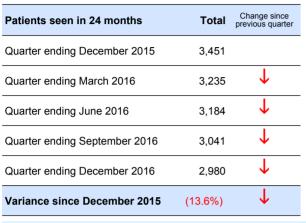


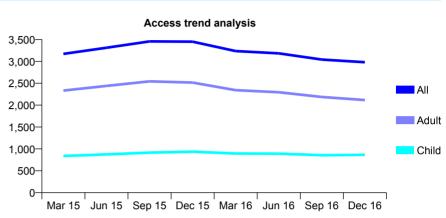
# Q69 - Vital Signs At a Glance Contract Report for 169641/0001 - December 2016

| Name or company name | Market Square Dental Practice |
|----------------------|-------------------------------|
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/06/2009                    |
| Contract end date    |                               |

| 16/17 Contracted general activity (UDA)     | 8,424       |
|---|-------------|
| Carry forward general activity (UDA)        | -2          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £199,135.34 |

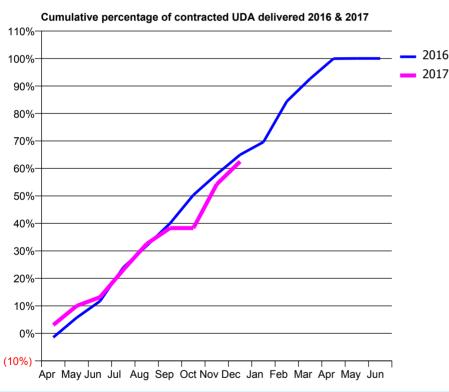
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | -124                    | 256        |
| May       | 479                     | 841        |
| June      | 986                     | 1,109      |
| July      | 2,022                   | 1,948      |
| August    | 2,683                   | 2,743      |
| September | 3,369                   | 3,226      |
| October   | 4,240                   | 3,226      |
| November  | 4,877                   | 4,570      |
| December  | 5,473                   | 5,264      |
| January   | 5,864                   |            |
| February  | 7,109                   |            |
| March     | 7,805                   |            |
| April     | 8,419                   |            |
| May       | 8,426                   |            |
| June      | 8,426                   |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 927         | 5.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 379      | 2,171       | 17.5%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 610      | 927         | 65.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,313    | 2,171       | 60.5%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 295      | 2,858       | 10.3%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 2,858       | 1.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 2,858       | 0.6%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 90.4% | 88.8%  | 88.8%   |

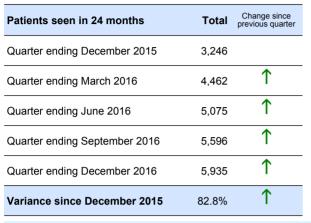


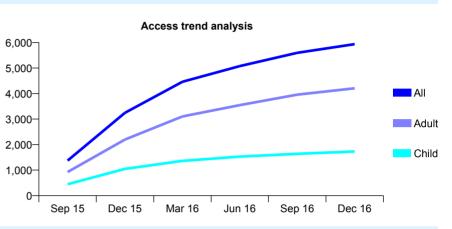
# Q69 - Vital Signs At a Glance Contract Report for 173061/0001 - December 2016

| Name or company name | The Dental Centre Carterton Practice |
|----------------------|--------------------------------------|
| Contract type name   | GDS Contract                         |
| Purpose of contract  | General                              |
| Contract start date  | 01/09/2015                           |
| Contract end date    |                                      |

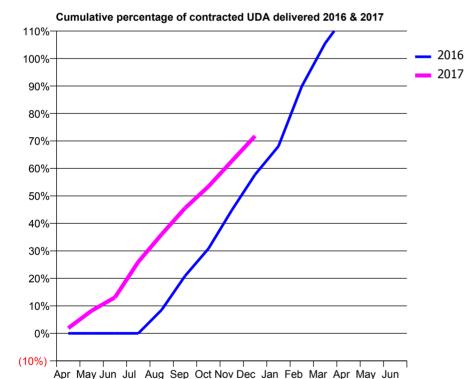
| 16/17 Contracted general activity (UDA)     | 16,735      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £396,192.71 |

#### **ACCESS\***





## **ACTIVITY**



|           | Adjusted Schedul | ed Activity (UDA) |
|-----------|------------------|-------------------|
| Month     | 2016             | 2017              |
| April     | 0                | 318               |
| May       | 0                | 1,379             |
| June      | 0                | 2,189             |
| July      | 0                | 4,355             |
| August    | 834              | 6,034             |
| September | 2,039            | 7,624             |
| October   | 3,004            | 8,942             |
| November  | 4,370            | 10,484            |
| December  | 5,640            | 12,015            |
| January   | 6,643            |                   |
| February  | 8,773            |                   |
| March     | 10,301           |                   |
| April     | 11,425           |                   |
| May       | 11,442           |                   |
| June      | 11,453           |                   |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 2,360       | 12.5%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 861      | 5,146       | 16.7%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,370    | 2,360       | 58.1%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,716    | 5,146       | 52.8%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 677      | 6,376       | 10.6%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 65       | 6,376       | 1.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 6,376       | 0.3%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 10          | 100.0%   | 90.4% | 88.8%  | 88.8%   |

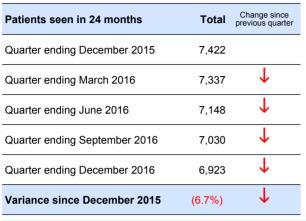


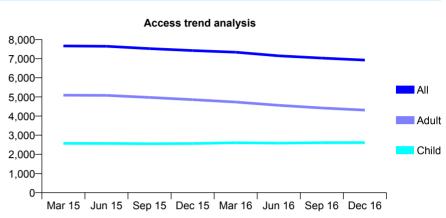
# Q69 - Vital Signs At a Glance Contract Report for 175609/0001 - December 2016

| Name or company name | Riverside Dental Centre Ltd |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/07/2008                  |
| Contract end date    |                             |

| 16/17 Contracted general activity (UDA)     | 19,096      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £562,752.76 |

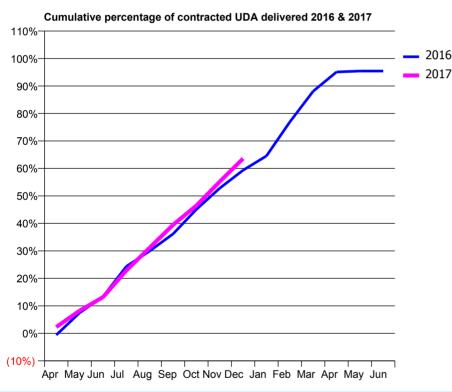
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | -118                  | 438          |
| May       | 1,428                 | 1,578        |
| June      | 2,544                 | 2,515        |
| July      | 4,649                 | 4,364        |
| August    | 5,720                 | 5,954        |
| September | 6,908                 | 7,538        |
| October   | 8,612                 | 8,882        |
| November  | 10,084                | 10,542       |
| December  | 11,332                | 12,144       |
| January   | 12,325                |              |
| February  | 14,681                | _            |
| March     | 16,819                |              |
| April     | 18,157                |              |
| May       | 18,223                |              |
| June      | 18,224                |              |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 284      | 3,073       | 9.2%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 526      | 3,872       | 13.6%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,882    | 3,073       | 61.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,946    | 3,872       | 50.3%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 457      | 6,445       | 7.1%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 6,445       | 0.2%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 100      | 6,445       | 1.6%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

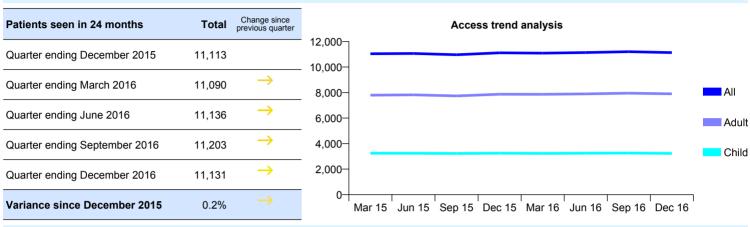


# Q69 - Vital Signs At a Glance Contract Report for 176621/0001 - December 2016

| Name or company name | Rodericks Ltd |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2008    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 29,400      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £685,944.56 |

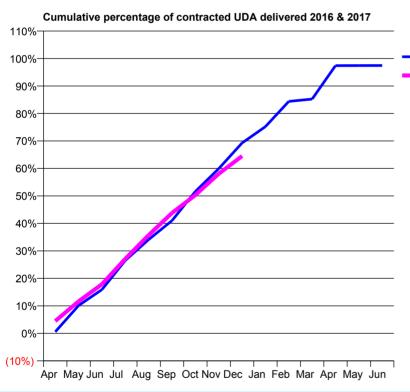
#### **ACCESS\***



2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Ad | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 174                   | 1,314        |
| May       | 3,047                 | 3,430        |
| June      | 4,794                 | 5,261        |
| July      | 7,986                 | 7,979        |
| August    | 10,273                | 10,513       |
| September | 12,345                | 12,883       |
| October   | 15,538                | 14,793       |
| November  | 18,035                | 17,068       |
| December  | 20,845                | 18,965       |
| January   | 22,635                |              |
| February  | 25,392                | _            |
| March     | 25,648                |              |
| April     | 29,308                |              |
| May       | 29,317                |              |
| June      | 29,322                |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 401      | 4,120       | 9.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,456    | 8,473       | 17.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,539    | 4,120       | 61.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,350    | 8,473       | 51.3%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,157    | 10,527      | 11.0%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 79       | 10,527      | 0.8%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 103      | 10,527      | 1.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 14       | 15          | 93.3%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 15          | 86.7%    | 90.4% | 88.8%  | 88.8%   |

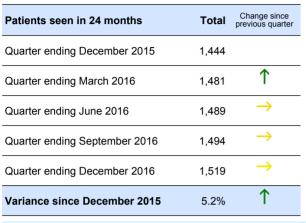


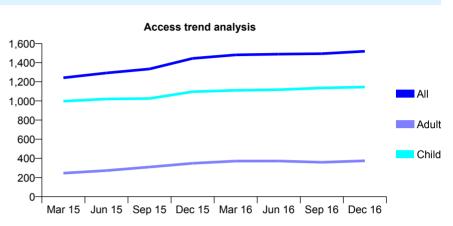
# Q69 - Vital Signs At a Glance Contract Report for 177393/0001 - December 2016

| Name or company name | Aston Clinton Dental |
|----------------------|----------------------|
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2013           |
| Contract end date    |                      |

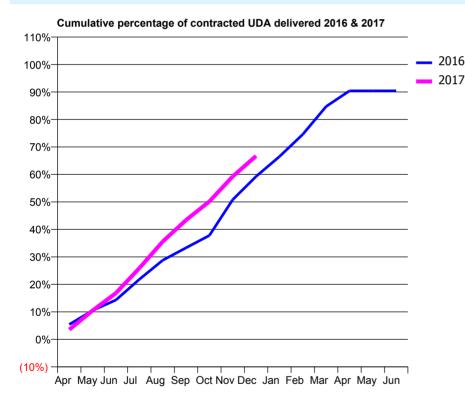
| 16/17 Contracted general activity (UDA)     | 3,800      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £87,538.97 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 206                     | 134         |
| May       | 400                     | 399         |
| June      | 544                     | 640         |
| July      | 829                     | 985         |
| August    | 1,093                   | 1,351       |
| September | 1,266                   | 1,649       |
| October   | 1,436                   | 1,907       |
| November  | 1,932                   | 2,253       |
| December  | 2,252                   | 2,536       |
| January   | 2,527                   |             |
| February  | 2,834                   |             |
| March     | 3,220                   |             |
| April     | 3,436                   |             |
| May       | 3,436                   |             |
| June      | 3,436                   |             |

| G0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 111      | 1,374       | 8.1%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 38       | 262         | 14.5%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 865      | 1,374       | 63.0%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 116      | 262         | 44.3%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 83       | 1,492       | 5.6%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,492       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,492       | 0.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

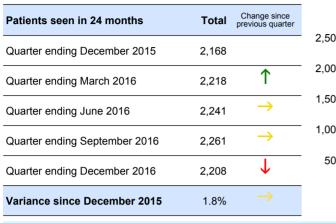


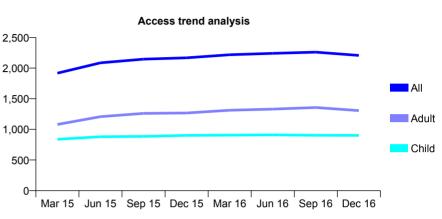
# Q69 - Vital Signs At a Glance Contract Report for 177806/0001 - December 2016

| Name or company name | Westwood Smile Care Ltd |  |  |
|----------------------|-------------------------|--|--|
| Contract type name   | GDS Contract            |  |  |
| Purpose of contract  | General                 |  |  |
| Contract start date  | 01/07/2013              |  |  |
| Contract end date    |                         |  |  |

| 16/17 Contracted general activity (UDA)     | 3,150      |
|---|------------|
| Carry forward general activity (UDA)        | 9          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £73,786.47 |

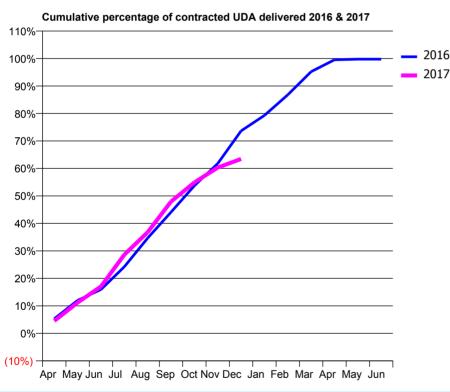
#### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Acti | vity (UDA)  |
|-------------------------|---|
| 2016                    | 2017  |
| 175                     | 143   |
| 396                     | 353   |
| 526                     | 538   |
| 799                     | 901   |
| 1,143                   | 1,160   |
| 1,454                   | 1,510   |
| 1,771                   | 1,729   |
| 2,037                   | 1,900   |
| 2,429                   | 1,998   |
| 2,615                   |   |
| 2,862                   | _   |
| 3,140                   |   |
| 3,283                   |   |
| 3,290                   |   |
| 3,290                   |   |
|                         | 2016  175 396 526 799 1,143 1,454 1,771 2,037 2,429 2,615 2,862 3,140 3,283 3,290 |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 819         | 7.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 210      | 1,004       | 20.9%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 424      | 819         | 51.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 333      | 1,004       | 33.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 67       | 961         | 7.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 961         | 1.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 961         | 0.8%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



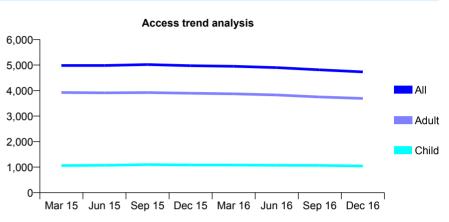
# Q69 - Vital Signs At a Glance Contract Report for 177881/0001 - December 2016

| Name or company name | The Burnham Dental Practice |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/06/2010                  |
| Contract end date    |                             |

| 16/17 Contracted general activity (UDA)     | 14,629      |
|---|-------------|
| Carry forward general activity (UDA)        | 336         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £425.484.26 |

## **ACCESS\***

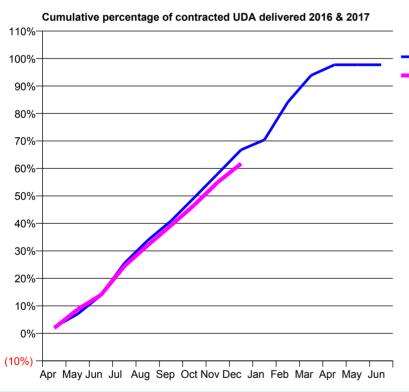




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 332                     | 282         |
| May       | 1,027                   | 1,278       |
| June      | 2,030                   | 2,047       |
| July      | 3,728                   | 3,572       |
| August    | 4,949                   | 4,687       |
| September | 5,987                   | 5,746       |
| October   | 7,231                   | 6,839       |
| November  | 8,492                   | 8,045       |
| December  | 9,769                   | 9,033       |
| January   | 10,301                  |             |
| February  | 12,302                  |             |
| March     | 13,734                  |             |
| April     | 14,293                  |             |
| May       | 14,293                  |             |
| June      | 14,293                  |             |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 70       | 1,010       | 6.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 410      | 3,442       | 11.9%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 631      | 1,010       | 62.5%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,048    | 3,442       | 59.5%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 265      | 4,227       | 6.3%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 4,227       | 0.3%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 64       | 4,227       | 1.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 14          | 85.7%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 14          | 85.7%    | 90.4% | 88.8%  | 88.8%   |



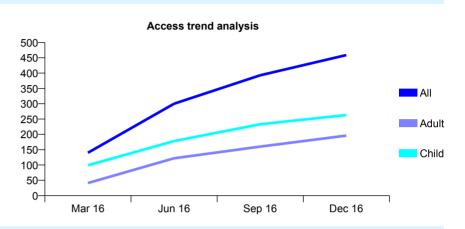
# Q69 - Vital Signs At a Glance Contract Report for 181285/0001 - December 2016

| Name or company name | David Barrett & John Coulter |
|----------------------|------------------------------|
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/12/2015                   |
| Contract end date    |                              |

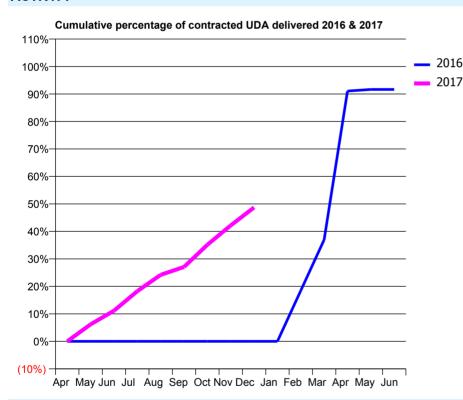
| 16/17 Contracted general activity (UDA)     | 1,509      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £35,685.46 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 0     |                               |
| Quarter ending March 2016     | 140   |                               |
| Quarter ending June 2016      | 300   | <b>1</b>                      |
| Quarter ending September 2016 | 393   | <b>1</b>                      |
| Quarter ending December 2016  | 459   | <b>1</b>                      |
| Variance since December 2015  | N/A   |                               |



## **ACTIVITY**



|           | Adjusted Schedul | ed Activity (UDA) |
|-----------|------------------|-------------------|
| Month     | 2016             | 2017              |
| April     | 0                | 0                 |
| May       | 0                | 93                |
| June      | 0                | 168               |
| July      | 0                | 275               |
| August    | 0                | 365               |
| September | 0                | 408               |
| October   | 0                | 531               |
| November  | 0                | 637               |
| December  | 0                | 735               |
| January   | 0                |                   |
| February  | 93               |                   |
| March     | 186              |                   |
| April     | 458              |                   |
| May       | 461              |                   |
| June      | 461              |                   |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 310         | 4.2%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 13       | 223         | 5.8%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 92       | 310         | 29.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 26       | 223         | 11.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 421         | 1.2%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 421         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 421         | 0.7%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



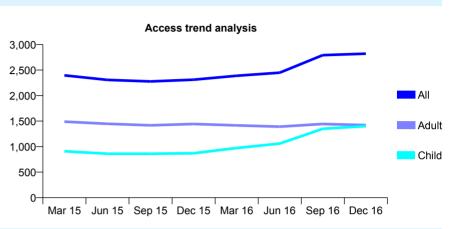
# Q69 - Vital Signs At a Glance Contract Report for 181730/0004 - December 2016

| Name or company name | Buckinghamshire Priority Dental Service |
|----------------------|---|
| Contract type name   | PDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 26/10/2008                              |
| Contract end date    | 25/10/2018                              |

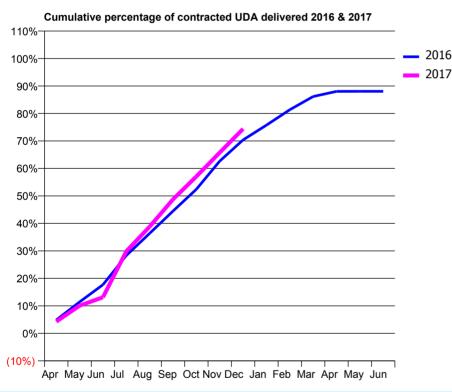
| 16/17 Contracted general activity (UDA)     | 7,259 |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

## **ACCESS\***





#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2016  | 2017  |
| April                             | 388   | 311   |
| May                               | 909   | 732   |
| June                              | 1,408 | 954   |
| July                              | 2,252 | 2,168 |
| August                            | 2,893 | 2,820 |
| September                         | 3,537 | 3,540 |
| October                           | 4,167 | 4,144 |
| November                          | 4,981 | 4,774 |
| December                          | 5,593 | 5,400 |
| January                           | 6,020 |       |
| February                          | 6,465 |       |
| March                             | 6,846 |       |
| April                             | 6,996 |       |
| May                               | 6,997 |       |
| June                              | 6,998 |       |
|                                   |       |       |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 213      | 1,714       | 12.4%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 132      | 998         | 13.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 277      | 1,714       | 16.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 339      | 998         | 34.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 93       | 2,463       | 3.8%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,463       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 46       | 2,463       | 1.9%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |



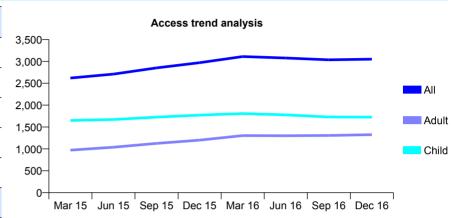
# Q69 - Vital Signs At a Glance Contract Report for 182885/0002 - December 2016

| Name or company name | CEDAR DENTAL CARE LTD |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 31/03/2014            |
| Contract end date    |                       |

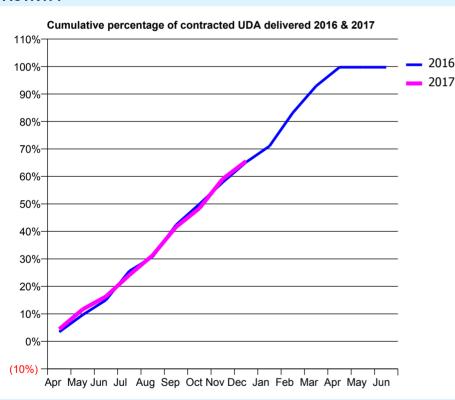
| 16/17 Contracted general activity (UDA)     | 8,200       |
|---|-------------|
| Carry forward general activity (UDA)        | 22          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £159,179.03 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 281                      | 365       |
| May       | 790                      | 955       |
| June      | 1,233                    | 1,340     |
| July      | 2,097                    | 1,979     |
| August    | 2,524                    | 2,568     |
| September | 3,474                    | 3,413     |
| October   | 4,093                    | 3,968     |
| November  | 4,744                    | 4,846     |
| December  | 5,343                    | 5,375     |
| January   | 5,823                    |           |
| February  | 6,818                    |           |
| March     | 7,619                    |           |
| April     | 8,177                    |           |
| May       | 8,178                    |           |
| June      | 8,178                    |           |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 185      | 2,336       | 7.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 212      | 1,365       | 15.5%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,720    | 2,336       | 73.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 878      | 1,365       | 64.3%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 94       | 3,384       | 2.8%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 3,384       | 0.4%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 3,384       | 0.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 90.4% | 88.8%  | 88.8%   |

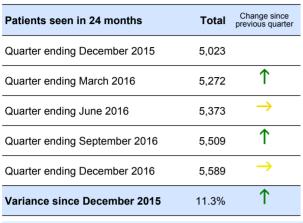


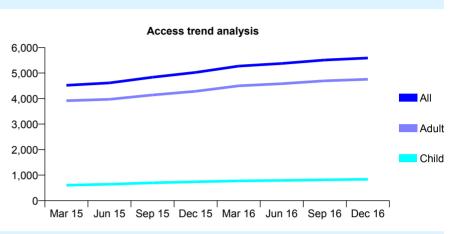
# Q69 - Vital Signs At a Glance Contract Report for 183377/0001 - December 2016

| Name or company name | Temple Street Dental Practice |
|----------------------|-------------------------------|
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/08/2012                    |
| Contract end date    |                               |

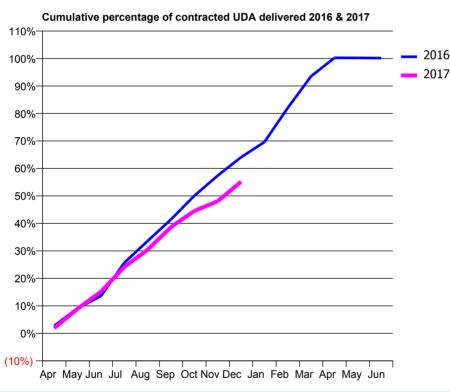
| 16/17 Contracted general activity (UDA)     | 13,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £309,597.92 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 362                     | 249        |
| May       | 1,188                   | 1,166      |
| June      | 1,761                   | 1,969      |
| July      | 3,341                   | 3,138      |
| August    | 4,370                   | 3,958      |
| September | 5,389                   | 5,026      |
| October   | 6,510                   | 5,791      |
| November  | 7,461                   | 6,253      |
| December  | 8,331                   | 7,172      |
| January   | 9,050                   |            |
| February  | 10,665                  |            |
| March     | 12,164                  |            |
| April     | 13,030                  |            |
| May       | 13,028                  |            |
| June      | 13,018                  | -          |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 46       | 721         | 6.4%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 381      | 3,433       | 11.1%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 383      | 721         | 53.1%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,327    | 3,433       | 38.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 224      | 3,356       | 6.7%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 3,356       | 0.4%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 3,356       | 0.7%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



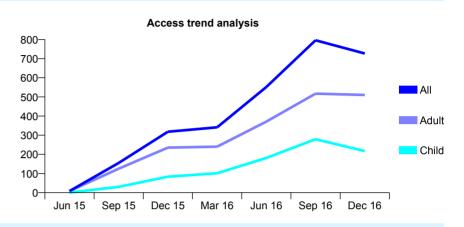
# Q69 - Vital Signs At a Glance Contract Report for 183539/0001 - December 2016

| Name or company name | Jeremy Potter, Arti Sharma and Shiva Ema |
|----------------------|--|
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/04/2015                               |
| Contract end date    |  |

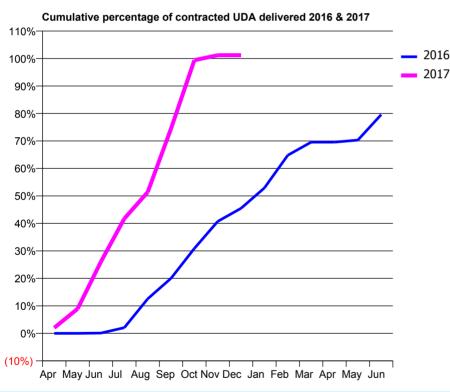
| 16/17 Contracted general activity (UDA)     | 2,249      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £61,311.82 |

## **ACCESS\***

| Patients seen in 24 months T  |        | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 318    |                               |
| Quarter ending March 2016     | 341    | 1                             |
| Quarter ending June 2016      | 552    | 1                             |
| Quarter ending September 2016 | 796    | 1                             |
| Quarter ending December 2016  | 727    | <b>→</b>                      |
| Variance since December 2015  | 128.6% | 1                             |



## **ACTIVITY**



|           | Adjusted Schedul | ed Activity (UDA) |
|-----------|------------------|-------------------|
| Month     | 2016             | 2017              |
| April     | 0                | 46                |
| May       | 0                | 201               |
| June      | 2                | 587               |
| July      | 46               | 939               |
| August    | 279              | 1,155             |
| September | 446              | 1,675             |
| October   | 688              | 2,235             |
| November  | 906              | 2,276             |
| December  | 1,013            | 2,276             |
| January   | 1,178            |                   |
| February  | 1,442            |                   |
| March     | 1,548            |                   |
| April     | 1,548            | ·                 |
| May       | 1,564            |                   |
| June      | 1,771            |                   |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 382         | 5.5%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 76       | 676         | 11.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 64       | 382         | 16.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 60       | 676         | 8.9%     | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 189      | 978         | 19.3%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 978         | 0.2%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 978         | 0.9%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



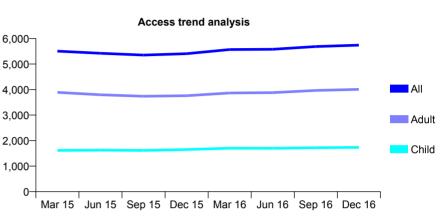
# Q69 - Vital Signs At a Glance Contract Report for 184179/0001 - December 2016

| Name or company name | Rodericks Limited and the Dental House Lii |
|----------------------|--|
| Contract type name   | GDS Contract                               |
| Purpose of contract  | General                                    |
| Contract start date  | 01/12/2007                                 |
| Contract end date    |  |

| 16/17 Contracted general activity (UDA)     | 13,784      |
|---|-------------|
| Carry forward general activity (UDA)        | -60         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £314,771.17 |

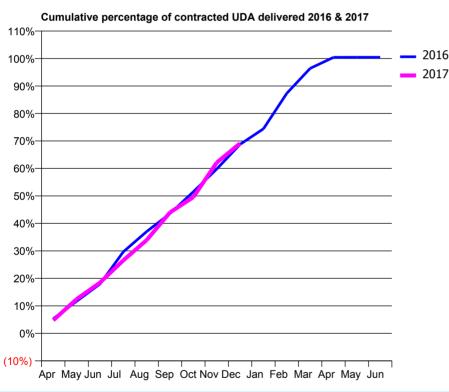
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 755                      | 657       |
| May       | 1,647                    | 1,715     |
| June      | 2,531                    | 2,544     |
| July      | 4,186                    | 3,660     |
| August    | 5,225                    | 4,678     |
| September | 6,151                    | 6,067     |
| October   | 7,269                    | 6,832     |
| November  | 8,435                    | 8,565     |
| December  | 9,700                    | 9,528     |
| January   | 10,497                   |           |
| February  | 12,319                   |           |
| March     | 13,601                   |           |
| April     | 14,166                   |           |
| May       | 14,168                   |           |
| June      | 14,168                   |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 1,637       | 3.4%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 374      | 3,425       | 10.9%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 815      | 1,637       | 49.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,435    | 3,425       | 41.9%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 244      | 4,783       | 5.1%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 4,783       | 0.5%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 59       | 4,783       | 1.2%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 12          | 83.3%    | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

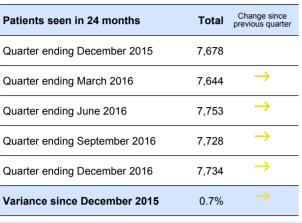


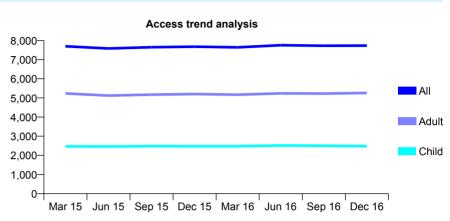
# Q69 - Vital Signs At a Glance Contract Report for 184179/0002 - December 2016

| Name or company name | Rodericks Limited and the Dental House Lin |
|----------------------|--|
| Contract type name   | GDS Contract                               |
| Purpose of contract  | General                                    |
| Contract start date  | 01/04/2008                                 |
| Contract end date    |  |

| 16/17 Contracted general activity (UDA)     | 15,918      |
|---|-------------|
| Carry forward general activity (UDA)        | 341         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £459.903.78 |

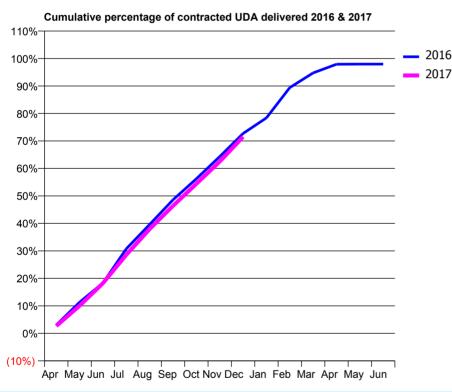
# ACCESS\*





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 507                    | 426          |
| May       | 1,892                  | 1,602        |
| June      | 3,061                  | 2,906        |
| July      | 5,130                  | 4,552        |
| August    | 6,605                  | 6,045        |
| September | 8,097                  | 7,386        |
| October   | 9,374                  | 8,663        |
| November  | 10,718                 | 9,951        |
| December  | 12,117                 | 11,382       |
| January   | 13,067                 |              |
| February  | 14,900                 | _            |
| March     | 15,793                 |              |
| April     | 16,315                 |              |
| May       | 16,324                 |              |
| June      | 16,325                 |              |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 231      | 2,480       | 9.3%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 609      | 4,667       | 13.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,235    | 2,480       | 49.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,042    | 4,667       | 43.8%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 549      | 6,785       | 8.1%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 79       | 6,785       | 1.2%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 6,785       | 0.3%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

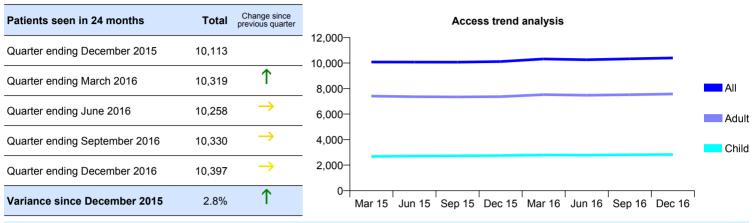


# Q69 - Vital Signs At a Glance Contract Report for 184179/0003 - December 2016

| Name or company name | Rodericks Limited and the Dental House Lii |
|----------------------|--|
| Contract type name   | GDS Contract                               |
| Purpose of contract  | General                                    |
| Contract start date  | 16/11/2009                                 |
| Contract end date    |  |

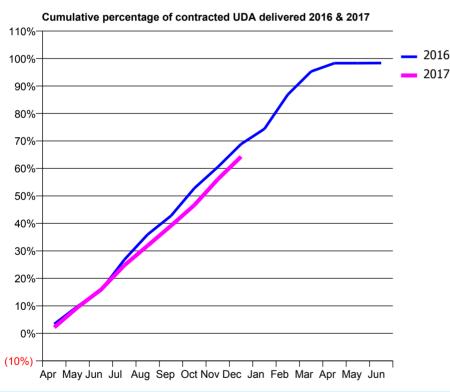
| 16/17 Contracted general activity (UDA)     | 25,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £616,681.99 |

#### **ACCESS\***



2016

## **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 869                   | 542          |
| May       | 2,532                 | 2,368        |
| June      | 3,997                 | 3,977        |
| July      | 6,857                 | 6,185        |
| August    | 9,204                 | 7,982        |
| September | 10,945                | 9,790        |
| October   | 13,513                | 11,672       |
| November  | 15,479                | 14,003       |
| December  | 17,617                | 16,075       |
| January   | 19,038                |              |
| February  | 22,228                |              |
| March     | 24,380                |              |
| April     | 25,150                |              |
| May       | 25,150                |              |
| June      | 25,162                |              |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 126      | 2,725       | 4.6%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 748      | 6,845       | 10.9%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,552    | 2,725       | 57.0%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,605    | 6,845       | 52.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 384      | 8,259       | 4.6%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 64       | 8,259       | 0.8%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 34       | 8,259       | 0.4%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 11          | 90.9%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 11          | 81.8%    | 90.4% | 88.8%  | 88.8%   |



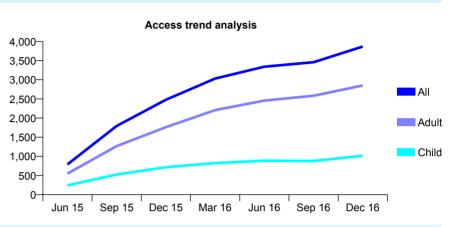
# Q69 - Vital Signs At a Glance Contract Report for 184373/0001 - December 2016

| Name or company name | Valentine MacGreevy, Arti Sharma and Shi |
|----------------------|--|
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/04/2015                               |
| Contract end date    |  |

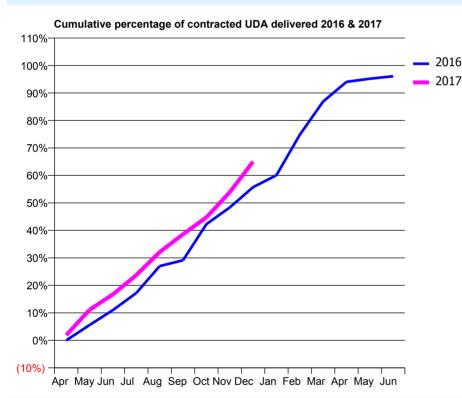
| 16/17 Contracted general activity (UDA)     | 11,814      |
|---|-------------|
| Carry forward general activity (UDA)        | 309         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £312,875.70 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 2,478 |                               |
| Quarter ending March 2016     | 3,032 | 1                             |
| Quarter ending June 2016      | 3,342 | <b>1</b>                      |
| Quarter ending September 2016 | 3,459 | <b>1</b>                      |
| Quarter ending December 2016  | 3,868 | <b>1</b>                      |
| Variance since December 2015  | 56.1% | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 0                        | 226       |
| May       | 649                      | 1,316     |
| June      | 1,282                    | 1,978     |
| July      | 2,003                    | 2,805     |
| August    | 3,139                    | 3,794     |
| September | 3,385                    | 4,561     |
| October   | 4,911                    | 5,286     |
| November  | 5,617                    | 6,365     |
| December  | 6,475                    | 7,683     |
| January   | 6,980                    |           |
| February  | 8,691                    |           |
| March     | 10,097                   |           |
| April     | 10,927                   |           |
| May       | 11,060                   |           |
| June      | 11,166                   |           |

| <b>40</b> 71211   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 81       | 1,179       | 6.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 449      | 3,154       | 14.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 630      | 1,179       | 53.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,654    | 3,154       | 52.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 431      | 3,933       | 11.0%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 3,933       | 0.5%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 42       | 3,933       | 1.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 90.4% | 88.8%  | 88.8%   |



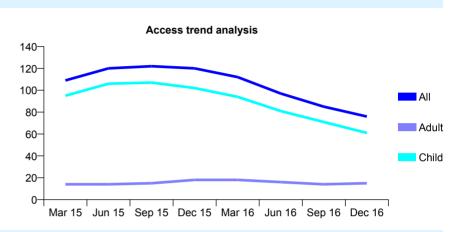
# Q69 - Vital Signs At a Glance Contract Report for 186171/0001 - December 2016

| Name or company name | MR AK MURGAI |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 28/02/2014   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 200       |
|---|-----------|
| Carry forward general activity (UDA)        | 0         |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £4,660.90 |

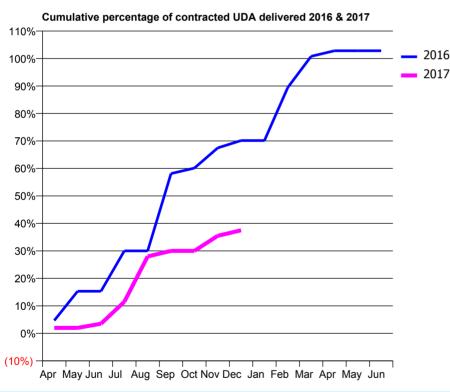
## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 120     |                               |
| Quarter ending March 2016     | 112     | 1                             |
| Quarter ending June 2016      | 97      | <b>1</b>                      |
| Quarter ending September 2016 | 85      | <b>↓</b>                      |
| Quarter ending December 2016  | 76      | <b>↓</b>                      |
| Variance since December 2015  | (36.7%) | <b>1</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 7                         | 4        |
| May       | 23                        | 4        |
| June      | 23                        | 7        |
| July      | 45                        | 23       |
| August    | 45                        | 56       |
| September | 87                        | 60       |
| October   | 90                        | 60       |
| November  | 101                       | 71       |
| December  | 105                       | 75       |
| January   | 105                       |          |
| February  | 134                       |          |
| March     | 151                       |          |
| April     | 154                       |          |
| May       | 154                       |          |
| June      | 154                       |          |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 47          | 0.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 4           | 0.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 21       | 47          | 44.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 4           | 0.0%     | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 48          | 0.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 48          | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 48          | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

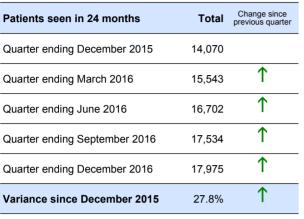


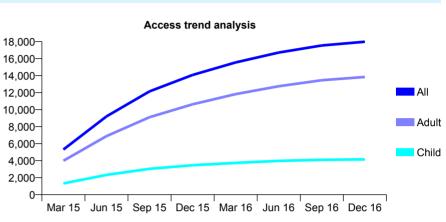
# Q69 - Vital Signs At a Glance Contract Report for 186201/0001 - December 2016

| Name or company name | Perfect Smile Bracknell Limited |
|----------------------|---------------------------------|
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General                         |
| Contract start date  | 01/11/2014                      |
| Contract end date    |                                 |

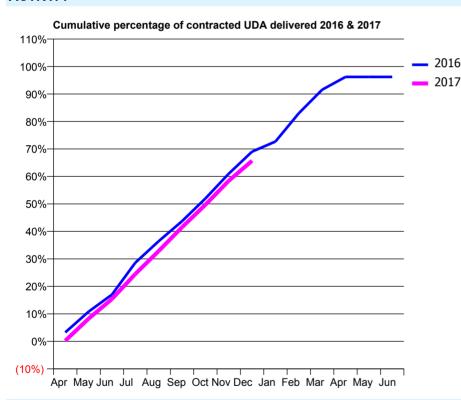
| 16/17 Contracted general activity (UDA)     | 48,508        |
|---|---------------|
| Carry forward general activity (UDA)        | 1,922         |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,205,292.52 |

#### **ACCESS\***





#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |        |
|-----------------------------------|--------|--------|
| Month                             | 2016   | 2017   |
| April                             | 1,657  | 116    |
| May                               | 5,495  | 4,003  |
| June                              | 8,642  | 7,478  |
| July                              | 14,540 | 11,895 |
| August                            | 18,509 | 15,950 |
| September                         | 22,199 | 20,144 |
| October                           | 26,392 | 24,104 |
| November                          | 30,974 | 28,339 |
| December                          | 35,057 | 31,876 |
| January                           | 36,923 |        |
| February                          | 42,146 |        |
| March                             | 46,496 |        |
| April                             | 48,862 |        |
| May                               | 48,862 |        |
| June                              | 48,862 |        |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 326      | 4,033       | 8.1%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2,481    | 12,338      | 20.1%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,823    | 4,033       | 45.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,605    | 12,338      | 37.3%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,644    | 15,516      | 10.6%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 157      | 15,516      | 1.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 604      | 15,516      | 3.9%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 30       | 30          | 100.0%   | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 28       | 30          | 93.3%    | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

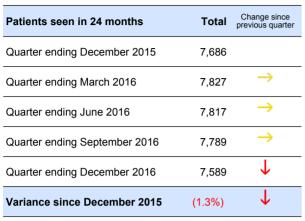


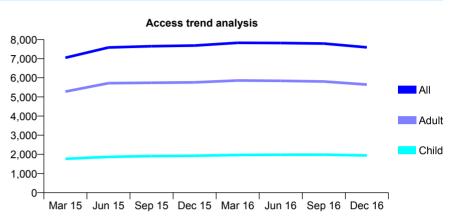
# Q69 - Vital Signs At a Glance Contract Report for 186929/0001 - December 2016

| Name or company name | Smile Care Twyford Limited |
|----------------------|----------------------------|
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/07/2013                 |
| Contract end date    |                            |

| 16/17 Contracted general activity (UDA)     | 15,956      |
|---|-------------|
| Carry forward general activity (UDA)        | 239         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £374,646.89 |

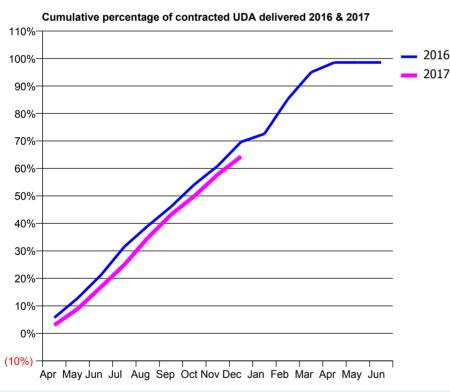
#### **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Ad | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 949                   | 478          |
| May       | 2,139                 | 1,418        |
| June      | 3,544                 | 2,689        |
| July      | 5,263                 | 3,981        |
| August    | 6,526                 | 5,535        |
| September | 7,695                 | 6,891        |
| October   | 9,053                 | 7,969        |
| November  | 10,179                | 9,221        |
| December  | 11,635                | 10,265       |
| January   | 12,130                |              |
| February  | 14,237                |              |
| March     | 15,868                |              |
| April     | 16,464                |              |
| May       | 16,467                |              |
| June      | 16,467                |              |

| <b>40</b> 7 (201)   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 1,887       | 5.4%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 642      | 4,852       | 13.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,130    | 1,887       | 59.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,407    | 4,852       | 49.6%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 516      | 5,945       | 8.7%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 5,945       | 0.7%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 5,945       | 0.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 12          | 91.7%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.



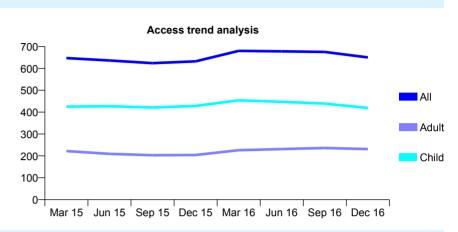
# Q69 - Vital Signs At a Glance Contract Report for 188921/0001 - December 2016

| Name or company name | Portman Healthcare Limited |
|----------------------|----------------------------|
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/07/2009                 |
| Contract end date    |                            |

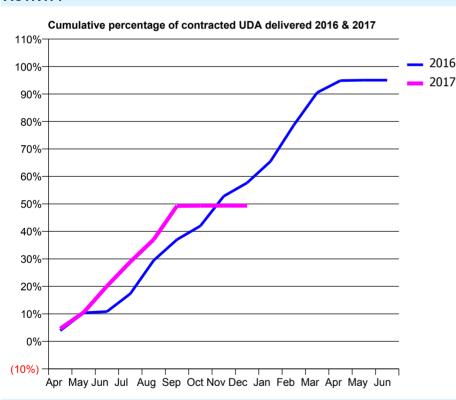
| 16/17 Contracted general activity (UDA)     | 1,308      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £30.920.51 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 632   |                               |
| Quarter ending March 2016     | 680   | 1                             |
| Quarter ending June 2016      | 678   | $\rightarrow$                 |
| Quarter ending September 2016 | 675   | $\rightarrow$                 |
| Quarter ending December 2016  | 650   | <b>→</b>                      |
| Variance since December 2015  | 2.8%  | 1                             |



## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |      |
|-----------------------------------|-------|------|
| Month                             | 2016  | 2017 |
| April                             | 55    | 60   |
| May                               | 146   | 138  |
| June                              | 152   | 263  |
| July                              | 244   | 378  |
| August                            | 414   | 485  |
| September                         | 521   | 645  |
| October                           | 590   | 646  |
| November                          | 743   | 646  |
| December                          | 811   | 646  |
| January                           | 920   |      |
| February                          | 1,106 |      |
| March                             | 1,272 |      |
| April                             | 1,334 |      |
| May                               | 1,336 |      |
| June                              | 1,336 |      |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 339         | 4.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 132         | 6.1%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 205      | 339         | 60.5%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 53       | 132         | 40.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 426         | 2.1%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 426         | 0.2%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 426         | 0.2%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

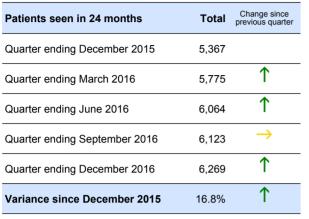


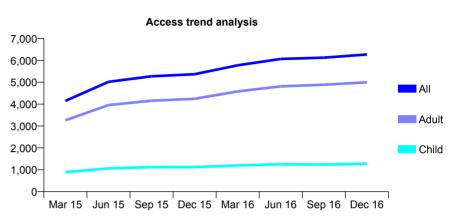
# Q69 - Vital Signs At a Glance Contract Report for 189855/0001 - December 2016

| Name or company name | Halford House Dental Partnership |
|----------------------|----------------------------------|
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 14/10/2014                       |
| Contract end date    |                                  |

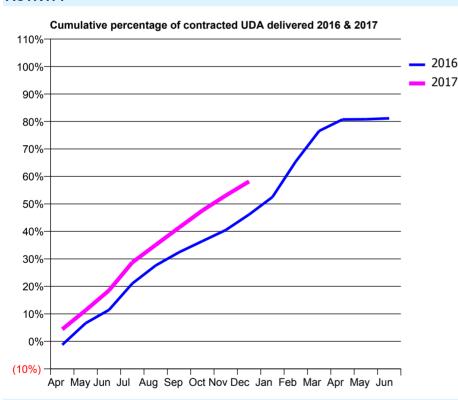
| 16/17 Contracted general activity (UDA)     | 19,855      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £431,102.66 |

#### **ACCESS\***





#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |        |  |
|-----------------------------------|--------|--------|--|
| Month                             | 2016   | 2017   |  |
| April                             | -254   | 877    |  |
| May                               | 1,312  | 2,243  |  |
| June                              | 2,270  | 3,679  |  |
| July                              | 4,177  | 5,702  |  |
| August                            | 5,480  | 6,965  |  |
| September                         | 6,437  | 8,219  |  |
| October                           | 7,240  | 9,450  |  |
| November                          | 8,040  | 10,535 |  |
| December                          | 9,162  | 11,550 |  |
| January                           | 10,425 |        |  |
| February                          | 12,998 |        |  |
| March                             | 15,197 |        |  |
| April                             | 16,028 |        |  |
| May                               | 16,040 |        |  |
| June                              | 16,112 |        |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 1,254       | 4.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 738      | 5,369       | 13.7%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 843      | 1,254       | 67.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,454    | 5,369       | 64.3%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 321      | 6,156       | 5.2%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 65       | 6,156       | 1.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 113      | 6,156       | 1.8%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 20       | 20          | 100.0%   | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 19       | 20          | 95.0%    | 90.4% | 88.8%  | 88.8%   |

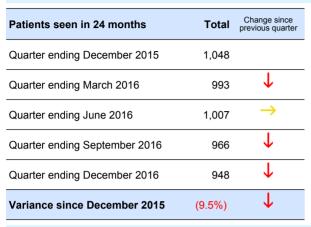


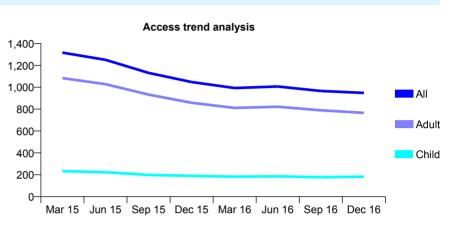
# Q69 - Vital Signs At a Glance Contract Report for 190764/0001 - December 2016

| Name or company name | The Dental Practice |
|----------------------|---------------------|
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/08/2012          |
| Contract end date    |                     |

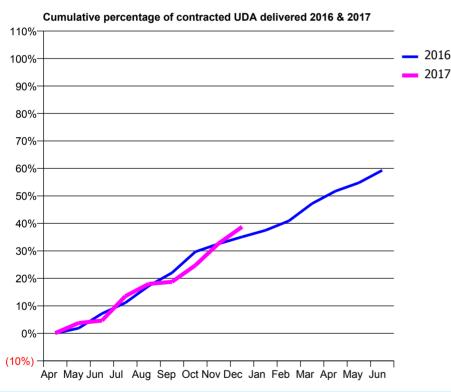
| 16/17 Contracted general activity (UDA)     | 4,946       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £117,790.10 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled A | ctivity (UDA) |
|-----------|----------------------|---------------|
| Month     | 2016                 | 2017          |
| April     | 0                    | 6             |
| May       | 93                   | 187           |
| June      | 356                  | 229           |
| July      | 551                  | 669           |
| August    | 852                  | 890           |
| September | 1,090                | 927           |
| October   | 1,469                | 1,224         |
| November  | 1,612                | 1,619         |
| December  | 1,736                | 1,916         |
| January   | 1,853                |               |
| February  | 2,023                | _             |
| March     | 2,336                |               |
| April     | 2,559                |               |
| May       | 2,710                |               |
| June      | 2,933                |               |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 158         | 7.6%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 115      | 821         | 14.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 60       | 158         | 38.0%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 367      | 821         | 44.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 119      | 729         | 16.3%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 729         | 1.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 729         | 0.4%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |

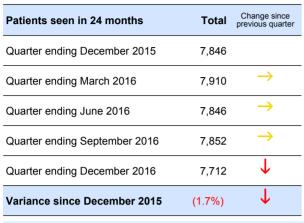


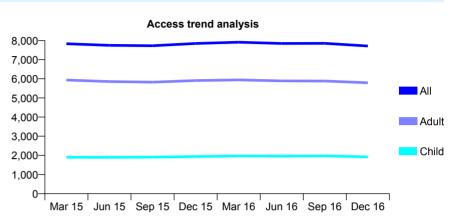
# Q69 - Vital Signs At a Glance Contract Report for 193550/0001 - December 2016

| Name or company name | Banbury Dental Surgery |
|----------------------|------------------------|
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/08/2009             |
| Contract end date    |                        |

| 16/17 Contracted general activity (UDA)     | 22,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 226         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £488,974.49 |

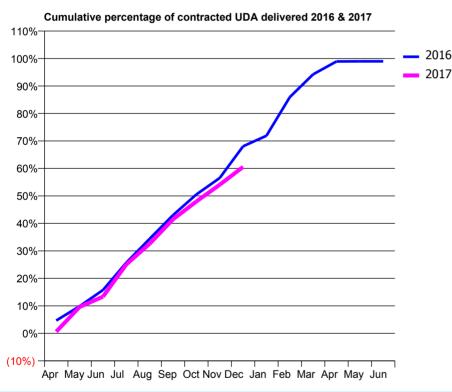
## **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 1,026                 | 139          |
| May       | 2,178                 | 2,117        |
| June      | 3,467                 | 2,938        |
| July      | 5,663                 | 5,518        |
| August    | 7,571                 | 7,172        |
| September | 9,465                 | 9,126        |
| October   | 11,117                | 10,558       |
| November  | 12,437                | 11,898       |
| December  | 14,972                | 13,320       |
| January   | 15,818                |              |
| February  | 18,909                |              |
| March     | 20,732                |              |
| April     | 21,761                |              |
| May       | 21,777                |              |
| June      | 21,775                |              |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 183      | 2,013       | 9.1%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 883      | 5,803       | 15.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,156    | 2,013       | 57.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,088    | 5,803       | 53.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 762      | 7,184       | 10.6%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 76       | 7,184       | 1.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 54       | 7,184       | 0.8%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 12          | 91.7%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



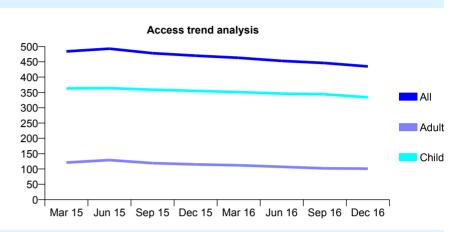
# Q69 - Vital Signs At a Glance Contract Report for 195057/0001 - December 2016

| Name or company name | AM Dentalcare |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/09/2011    |
| Contract end date    | _             |

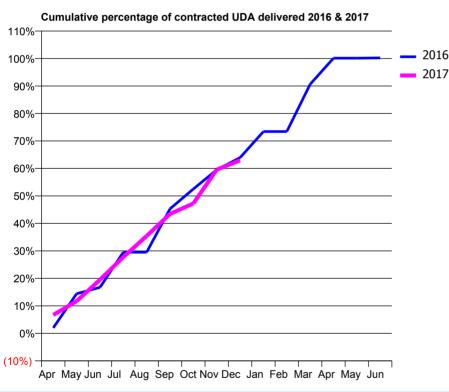
| 16/17 Contracted general activity (UDA)     | 1,000      |
|---|------------|
| Carry forward general activity (UDA)        | -2         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £23,330.94 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 470    |                               |
| Quarter ending March 2016     | 463    | <b>1</b>                      |
| Quarter ending June 2016      | 453    | <b>1</b>                      |
| Quarter ending September 2016 | 446    | <b>1</b>                      |
| Quarter ending December 2016  | 435    | <b>1</b>                      |
| Variance since December 2015  | (7.4%) | 1                             |



## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |      |  |  |
|-----------------------------------|-------|------|--|--|
| Month                             | 2016  | 2017 |  |  |
| April                             | 20    | 67   |  |  |
| May                               | 144   | 117  |  |  |
| June                              | 167   | 195  |  |  |
| July                              | 295   | 277  |  |  |
| August                            | 295   | 354  |  |  |
| September                         | 453   | 435  |  |  |
| October                           | 525   | 473  |  |  |
| November                          | 595   | 596  |  |  |
| December                          | 639   | 630  |  |  |
| January                           | 734   |      |  |  |
| February                          | 734   |      |  |  |
| March                             | 906   |      |  |  |
| April                             | 1,001 |      |  |  |
| May                               | 1,001 |      |  |  |
| June                              | 1,002 |      |  |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 397         | 3.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 18       | 83          | 21.7%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 282      | 397         | 71.0%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 39       | 83          | 47.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 433         | 0.7%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 433         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 433         | 0.7%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

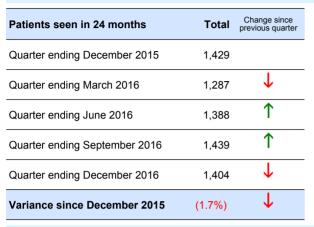


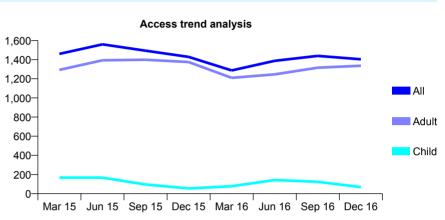
# Q69 - Vital Signs At a Glance Contract Report for 195472/0001 - December 2016

| Name or company name | DA CLINICS LTD |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2008     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 5,053       |
|---|-------------|
| Carry forward general activity (UDA)        | 55          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £102,651.29 |

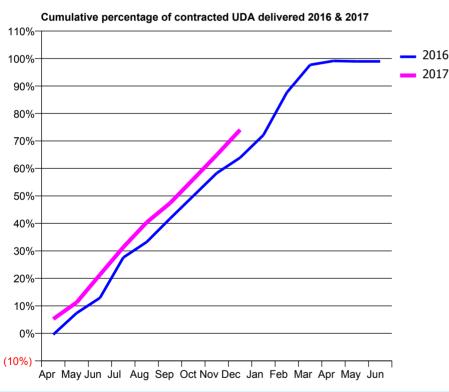
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | -23                      | 264        |
| May       | 382                      | 568        |
| June      | 668                      | 1,078      |
| July      | 1,428                    | 1,584      |
| August    | 1,719                    | 2,040      |
| September | 2,159                    | 2,394      |
| October   | 2,587                    | 2,834      |
| November  | 3,015                    | 3,279      |
| December  | 3,305                    | 3,742      |
| January   | 3,733                    |            |
| February  | 4,531                    | _          |
| March     | 5,052                    |            |
| April     | 5,127                    |            |
| May       | 5,117                    |            |
| June      | 5,117                    |            |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 126         | 2.4%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 257      | 1,847       | 13.9%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 23       | 126         | 18.3%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,149    | 1,847       | 62.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 85       | 1,958       | 4.3%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 39       | 1,958       | 2.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 58       | 1,958       | 3.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 90.4% | 88.8%  | 88.8%   |

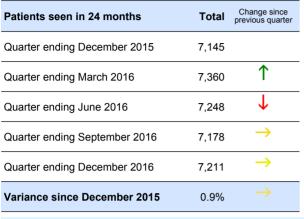


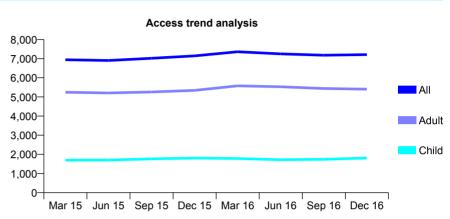
# Q69 - Vital Signs At a Glance Contract Report for 195472/0002 - December 2016

| Name or company name | DA CLINICS LTD |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2008     |
| Contract end date    | _              |

| 16/17 Contracted general activity (UDA)     | 22,660      |
|---|-------------|
| Carry forward general activity (UDA)        | 527         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £544,676.71 |

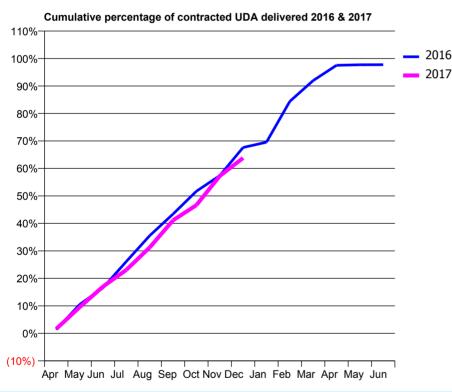
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 318                    | 369          |
| May       | 2,432                  | 2,153        |
| June      | 3,840                  | 3,856        |
| July      | 6,064                  | 5,232        |
| August    | 8,240                  | 7,078        |
| September | 10,068                 | 9,318        |
| October   | 11,990                 | 10,569       |
| November  | 13,308                 | 12,970       |
| December  | 15,681                 | 14,457       |
| January   | 16,129                 |              |
| February  | 19,570                 | _            |
| March     | 21,331                 |              |
| April     | 22,618                 |              |
| May       | 22,661                 |              |
| June      | 22,666                 |              |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 178      | 2,217       | 8.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 954      | 6,865       | 13.9%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,474    | 2,217       | 66.5%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,660    | 6,865       | 67.9%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 604      | 8,464       | 7.1%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 8,464       | 0.4%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 87       | 8,464       | 1.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



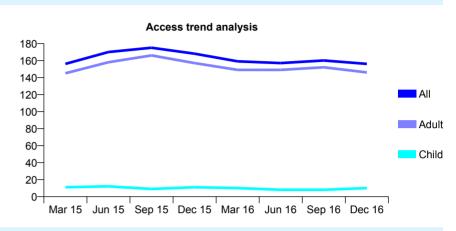
# Q69 - Vital Signs At a Glance Contract Report for 195472/0003 - December 2016

| Name or company name | DA CLINICS LTD |
|----------------------|----------------|
| Contract type name   | PDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2008     |
| Contract end date    | 31/03/2017     |

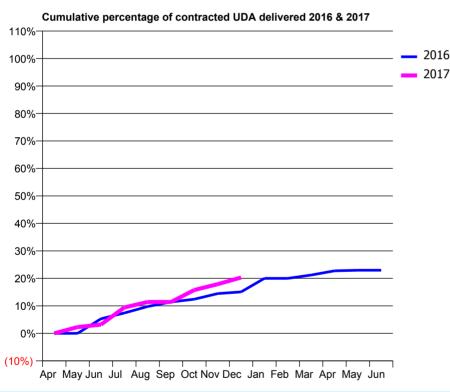
| 16/17 Contracted general activity (UDA)     | 1,204      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £52,928.88 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 168    |                               |
| Quarter ending March 2016     | 159    | <b>1</b>                      |
| Quarter ending June 2016      | 157    | <b>→</b>                      |
| Quarter ending September 2016 | 160    | $\rightarrow$                 |
| Quarter ending December 2016  | 156    | <b>→</b>                      |
| Variance since December 2015  | (7.1%) | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled A | Activity (UDA) |
|-----------|----------------------|----------------|
| Month     | 2016                 | 2017           |
| April     | 0                    | 0              |
| May       | 0                    | 28             |
| June      | 64                   | 38             |
| July      | 89                   | 113            |
| August    | 118                  | 137            |
| September | 138                  | 137            |
| October   | 150                  | 190            |
| November  | 174                  | 215            |
| December  | 182                  | 245            |
| January   | 241                  |                |
| February  | 241                  |                |
| March     | 255                  |                |
| April     | 274                  |                |
| May       | 276                  |                |
| June      | 276                  |                |

| Q0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 20          | 0.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 177         | 0.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 20          | 0.0%     | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 177         | 0.0%     | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 164      | 177         | 92.7%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 177         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 177         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |



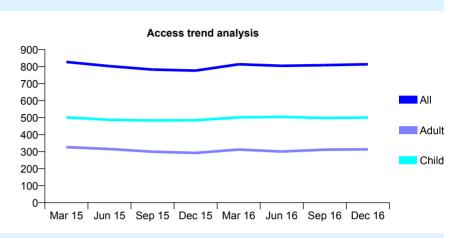
# Q69 - Vital Signs At a Glance Contract Report for 195537/0001 - December 2016

| Name or company name | Charlbury Dental Practice |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/09/2012                |
| Contract end date    |                           |

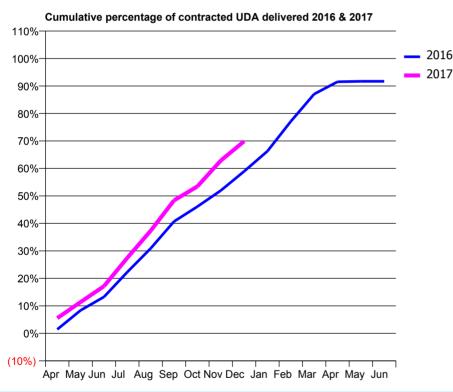
| 16/17 Contracted general activity (UDA)     | 2,183      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £48,193.94 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 776   |                               |
| Quarter ending March 2016     | 813   | 1                             |
| Quarter ending June 2016      | 804   | <b>→</b>                      |
| Quarter ending September 2016 | 808   | $\rightarrow$                 |
| Quarter ending December 2016  | 813   | $\rightarrow$                 |
| Variance since December 2015  | 4.8%  | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 33                       | 121       |
| May       | 192                      | 249       |
| June      | 303                      | 375       |
| July      | 510                      | 600       |
| August    | 706                      | 815       |
| September | 930                      | 1,056     |
| October   | 1,054                    | 1,167     |
| November  | 1,187                    | 1,372     |
| December  | 1,346                    | 1,526     |
| January   | 1,515                    |           |
| February  | 1,762                    |           |
| March     | 1,989                    |           |
| April     | 2,091                    |           |
| May       | 2,095                    |           |
| June      | 2,095                    |           |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 84       | 741         | 11.3%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 44       | 313         | 14.1%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 533      | 741         | 71.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 190      | 313         | 60.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 58       | 998         | 5.8%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 998         | 0.2%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 998         | 2.2%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

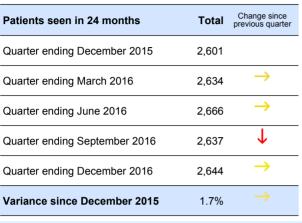


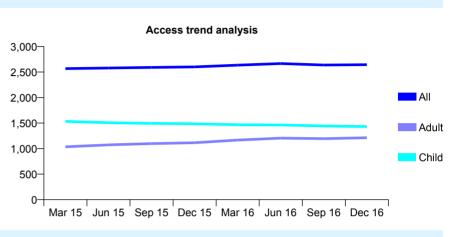
# Q69 - Vital Signs At a Glance Contract Report for 197807/0001 - December 2016

| Name or company name | Linden Dental Surgery Ltd |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2008                |
| Contract end date    |                           |

| 16/17 Contracted general activity (UDA)     | 5,007       |
|---|-------------|
| Carry forward general activity (UDA)        | 133         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £108,958.28 |

#### **ACCESS\***

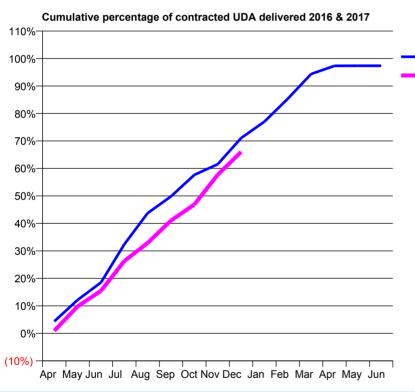




2016

2017

## **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 218                    | 47          |
| May       | 610                    | 492         |
| June      | 927                    | 774         |
| July      | 1,623                  | 1,318       |
| August    | 2,191                  | 1,647       |
| September | 2,495                  | 2,057       |
| October   | 2,887                  | 2,347       |
| November  | 3,080                  | 2,890       |
| December  | 3,557                  | 3,306       |
| January   | 3,857                  |             |
| February  | 4,274                  | _           |
| March     | 4,725                  |             |
| April     | 4,873                  |             |
| May       | 4,874                  |             |
| June      | 4,874                  |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 105      | 1,471       | 7.1%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 109      | 830         | 13.1%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 637      | 1,471       | 43.3%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 267      | 830         | 32.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 170      | 2,204       | 7.7%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 2,204       | 0.2%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 2,204       | 0.2%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



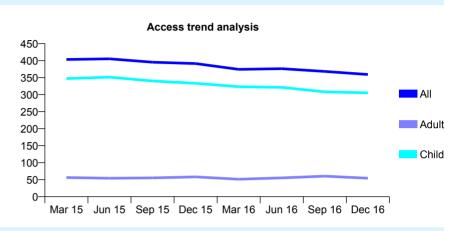
# Q69 - Vital Signs At a Glance Contract Report for 198161/0001 - December 2016

| Name or company name | Babber,Khabra and Frankel |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/05/2012                |
| Contract end date    |                           |

| 16/17 Contracted general activity (UDA)     | 870        |
|---|------------|
| Carry forward general activity (UDA)        | 11         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £20,978.50 |

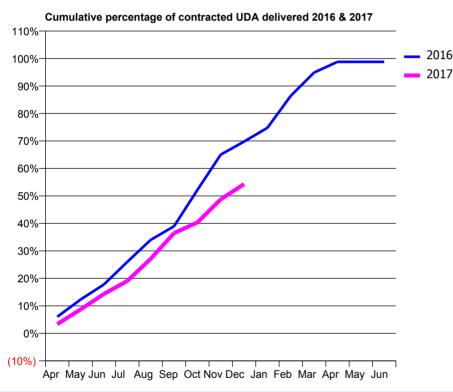
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 391    |                               |
| Quarter ending March 2016     | 374    | <b>1</b>                      |
| Quarter ending June 2016      | 376    | $\rightarrow$                 |
| Quarter ending September 2016 | 368    | <b>→</b>                      |
| Quarter ending December 2016  | 359    | <b>→</b>                      |
| Variance since December 2015  | (8.2%) | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activi | ity (UDA) |
|-----------|---------------------------|-----------|
| Month     | 2016                      | 2017      |
| April     | 52                        | 29        |
| May       | 107                       | 76        |
| June      | 155                       | 125       |
| July      | 226                       | 166       |
| August    | 296                       | 236       |
| September | 339                       | 317       |
| October   | 454                       | 351       |
| November  | 566                       | 424       |
| December  | 607                       | 473       |
| January   | 651                       |           |
| February  | 752                       |           |
| March     | 826                       |           |
| April     | 859                       |           |
| May       | 859                       |           |
| June      | 859                       |           |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 25       | 355         | 7.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 17          | 0.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 247      | 355         | 69.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 11       | 17          | 64.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 344         | 2.3%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 344         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 344         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

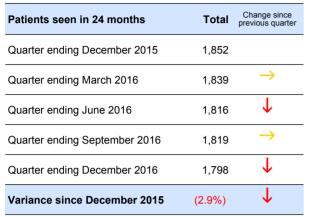


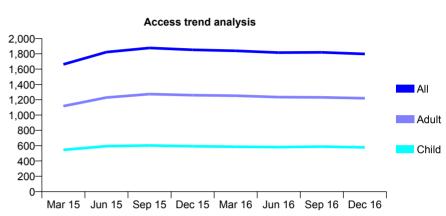
# Q69 - Vital Signs At a Glance Contract Report for 198277/0001 - December 2016

| Name or company name | IMOGEN DENTAL LTD |
|----------------------|-------------------|
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/09/2013        |
| Contract end date    |                   |

| 16/17 Contracted general activity (UDA)     | 3,994      |
|---|------------|
| Carry forward general activity (UDA)        | -79        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £97,609.30 |

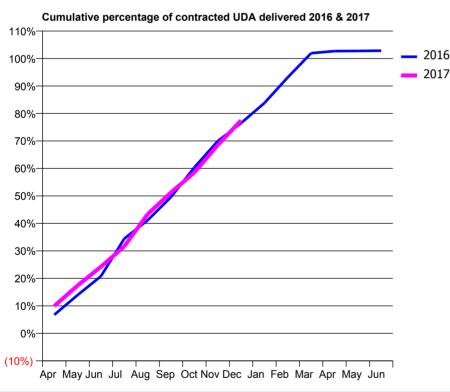
#### **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 270                      | 397        |
| May       | 556                      | 695        |
| June      | 831                      | 969        |
| July      | 1,377                    | 1,264      |
| August    | 1,645                    | 1,732      |
| September | 1,981                    | 2,048      |
| October   | 2,412                    | 2,337      |
| November  | 2,793                    | 2,736      |
| December  | 3,055                    | 3,094      |
| January   | 3,347                    |            |
| February  | 3,720                    |            |
| March     | 4,071                    |            |
| April     | 4,102                    |            |
| May       | 4,104                    |            |
| June      | 4,107                    |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 718         | 3.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 114      | 1,264       | 9.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 541      | 718         | 75.3%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 709      | 1,264       | 56.1%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 147      | 1,953       | 7.5%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 1,953       | 0.7%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 1,953       | 0.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.



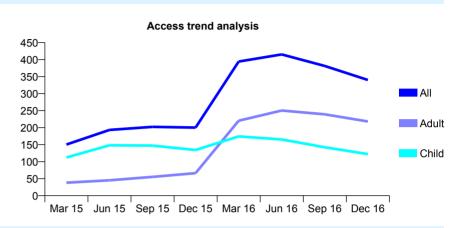
# Q69 - Vital Signs At a Glance Contract Report for 198609/0001 - December 2016

| Name or company name | Cornhill Dental Centre Practice Partnership |
|----------------------|---|
| Contract type name   | GDS Contract                                |
| Purpose of contract  | General                                     |
| Contract start date  | 23/06/2014                                  |
| Contract end date    |   |

| 16/17 Contracted general activity (UDA)     | 796        |
|---|------------|
| Carry forward general activity (UDA)        | -15        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £15,623.12 |

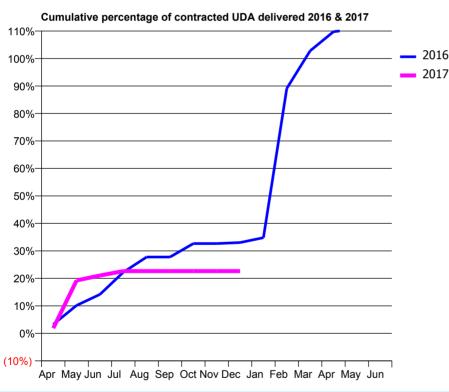
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 200   |                               |
| Quarter ending March 2016     | 394   | 1                             |
| Quarter ending June 2016      | 415   | <b>1</b>                      |
| Quarter ending September 2016 | 381   | <b>→</b>                      |
| Quarter ending December 2016  | 340   | <b>→</b>                      |
| Variance since December 2015  | 70.0% | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 26                        | 15       |
| May       | 81                        | 153      |
| June      | 113                       | 168      |
| July      | 177                       | 180      |
| August    | 221                       | 180      |
| September | 221                       | 180      |
| October   | 260                       | 180      |
| November  | 260                       | 180      |
| December  | 263                       | 180      |
| January   | 277                       |          |
| February  | 709                       |          |
| March     | 818                       |          |
| April     | 874                       |          |
| May       | 882                       |          |
| June      | 898                       |          |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 17          | 5.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 10       | 83          | 12.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 6        | 17          | 35.3%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 12       | 83          | 14.5%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 22       | 69          | 31.9%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 69          | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 69          | 1.4%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |



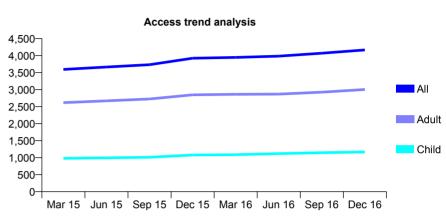
# Q69 - Vital Signs At a Glance Contract Report for 198757/0001 - December 2016

| Name or company name | Valley DC Ltd  |
|----------------------|----------------|
| Contract type name   | Pilot Contract |
| Purpose of contract  | General        |
| Contract start date  | 01/09/2008     |
| Contract end date    |                |

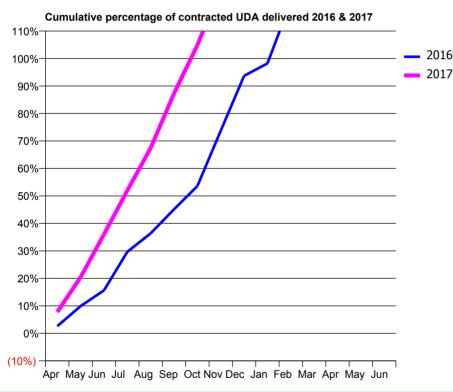
| 16/17 Contracted general activity (UDA)     | 6,593       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £457,082.32 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 3,920 |                               |
| Quarter ending March 2016     | 3,944 | $\rightarrow$                 |
| Quarter ending June 2016      | 3,981 | $\rightarrow$                 |
| Quarter ending September 2016 | 4,068 | <b>1</b>                      |
| Quarter ending December 2016  | 4,164 | <b>1</b>                      |
| Variance since December 2015  | 6.2%  | 1                             |



## **ACTIVITY**



| Adjusted Scheduled Activity (UDA |       |       |  |
|----------------------------------|-------|-------|--|
| Month                            | 2016  | 2017  |  |
| April                            | 173   | 511   |  |
| May                              | 653   | 1,346 |  |
| June                             | 1,031 | 2,376 |  |
| July                             | 1,956 | 3,424 |  |
| August                           | 2,400 | 4,445 |  |
| September                        | 2,976 | 5,753 |  |
| October                          | 3,534 | 6,912 |  |
| November                         | 4,860 | 8,292 |  |
| December                         | 6,177 | 9,381 |  |
| January                          | 6,474 |       |  |
| February                         | 7,954 |       |  |
| March                            | 8,795 |       |  |
| April                            | 9,310 |       |  |
| May                              | 9,313 |       |  |
| June                             | 9,313 |       |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 1,364       | 13.2%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 843      | 3,392       | 24.9%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 721      | 1,364       | 52.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,469    | 3,392       | 43.3%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 356      | 3,749       | 9.5%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 84       | 3,749       | 2.2%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 123      | 3,749       | 3.3%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.8%  | 88.8%   |

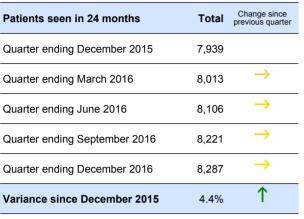


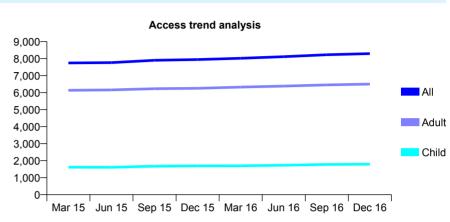
# Q69 - Vital Signs At a Glance Contract Report for 199974/0001 - December 2016

| Name or company name | Dhami Dental Surgeons Ltd |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/10/2007                |
| Contract end date    |                           |

| 16/17 Contracted general activity (UDA)     | 18,199      |
|---|-------------|
| Carry forward general activity (UDA)        | -244        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £430,316.50 |

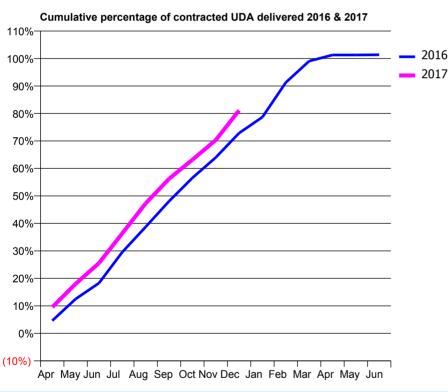
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 842                    | 1,739       |
| May       | 2,278                  | 3,278       |
| June      | 3,327                  | 4,654       |
| July      | 5,383                  | 6,626       |
| August    | 7,052                  | 8,605       |
| September | 8,745                  | 10,231      |
| October   | 10,292                 | 11,493      |
| November  | 11,643                 | 12,796      |
| December  | 13,259                 | 14,760      |
| January   | 14,321                 |             |
| February  | 16,609                 | _           |
| March     | 18,026                 |             |
| April     | 18,430                 |             |
| May       | 18,433                 |             |
| June      | 18,443                 |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 116      | 2,012       | 5.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 761      | 6,177       | 12.3%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,159    | 2,012       | 57.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,899    | 6,177       | 46.9%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,095    | 7,908       | 13.8%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 7,908       | 0.2%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 7,908       | 0.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 10          | 90.0%    | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

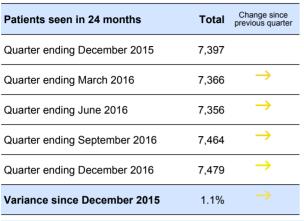


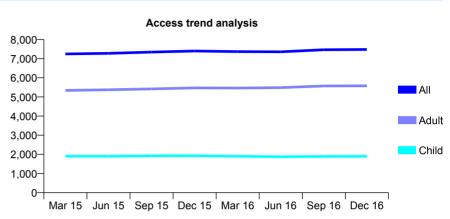
# Q69 - Vital Signs At a Glance Contract Report for 210226/0002 - December 2016

| Name or company name | MR R RATTAN  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 22,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £608,625.46 |

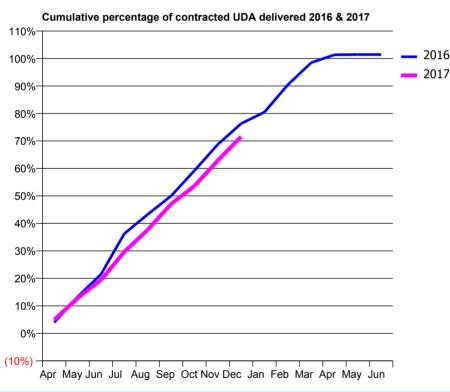
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 876                    | 1,079       |
| May       | 2,926                  | 2,818       |
| June      | 4,729                  | 4,272       |
| July      | 7,981                  | 6,524       |
| August    | 9,524                  | 8,291       |
| September | 10,994                 | 10,349      |
| October   | 13,024                 | 11,788      |
| November  | 15,116                 | 13,828      |
| December  | 16,789                 | 15,734      |
| January   | 17,705                 |             |
| February  | 19,891                 |             |
| March     | 21,664                 |             |
| April     | 22,300                 |             |
| May       | 22,314                 |             |
| June      | 22,314                 |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 159      | 2,175       | 7.3%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 788      | 5,654       | 13.9%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,397    | 2,175       | 64.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,081    | 5,654       | 54.5%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 643      | 7,501       | 8.6%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 7,501       | 0.5%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 125      | 7,501       | 1.7%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 17          | 94.1%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 17       | 17          | 100.0%   | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

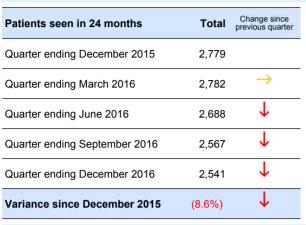


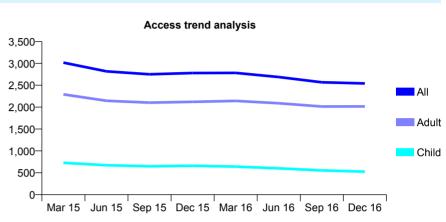
# Q69 - Vital Signs At a Glance Contract Report for 217352/0001 - December 2016

| Name or company name | MR IK CARLING |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 7,354       |
|---|-------------|
| Carry forward general activity (UDA)        | -147        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £210,932.44 |

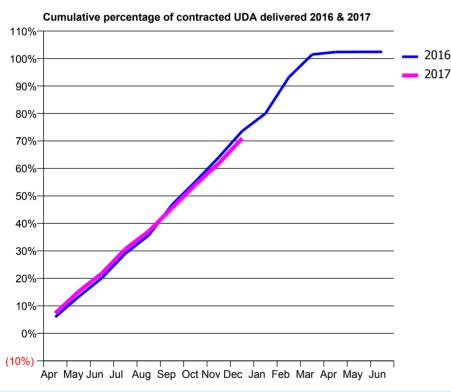
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 436                      | 536        |
| May       | 980                      | 1,117      |
| June      | 1,481                    | 1,607      |
| July      | 2,135                    | 2,255      |
| August    | 2,621                    | 2,730      |
| September | 3,442                    | 3,356      |
| October   | 4,060                    | 3,978      |
| November  | 4,710                    | 4,548      |
| December  | 5,410                    | 5,216      |
| January   | 5,883                    |            |
| February  | 6,850                    | _          |
| March     | 7,460                    |            |
| April     | 7,526                    |            |
| May       | 7,530                    |            |
| June      | 7,530                    |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 469         | 2.6%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 209      | 1,729       | 12.1%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 194      | 469         | 41.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 607      | 1,729       | 35.1%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 321      | 2,149       | 14.9%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 2,149       | 1.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 2,149       | 0.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |

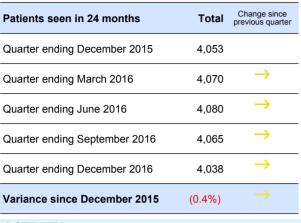


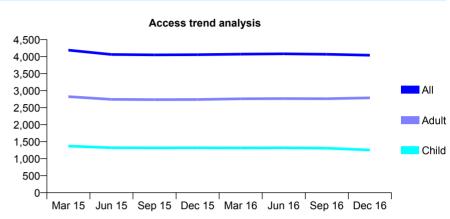
# Q69 - Vital Signs At a Glance Contract Report for 220248/0001 - December 2016

| Name or company name | MR MK SULEIMAN |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 7,313       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £158,896.18 |

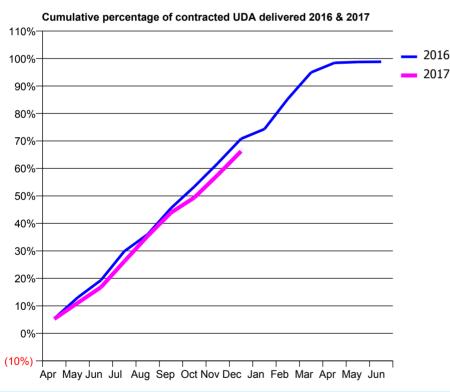
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 413                      | 385        |
| May       | 998                      | 809        |
| June      | 1,483                    | 1,229      |
| July      | 2,287                    | 1,915      |
| August    | 2,759                    | 2,589      |
| September | 3,488                    | 3,213      |
| October   | 4,089                    | 3,613      |
| November  | 4,737                    | 4,215      |
| December  | 5,421                    | 4,846      |
| January   | 5,690                    |            |
| February  | 6,530                    | _          |
| March     | 7,270                    |            |
| April     | 7,536                    |            |
| May       | 7,561                    |            |
| June      | 7,565                    |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 93       | 1,362       | 6.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 482      | 2,772       | 17.4%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 831      | 1,362       | 61.0%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,502    | 2,772       | 54.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 180      | 2,733       | 6.6%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 52       | 2,733       | 1.9%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 35       | 2,733       | 1.3%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 90.4% | 88.8%  | 88.8%   |



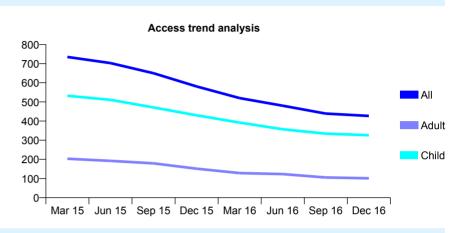
# Q69 - Vital Signs At a Glance Contract Report for 220426/0001 - December 2016

| Name or company name | MR MD JACKSON |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    | _             |

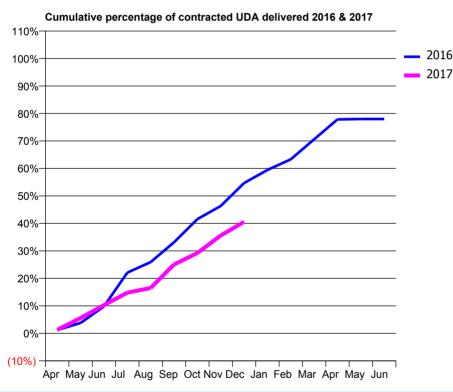
| 16/17 Contracted general activity (UDA)     | 1,236      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £29,227.50 |

## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 581     |                               |
| Quarter ending March 2016     | 520     | 1                             |
| Quarter ending June 2016      | 480     | <b>1</b>                      |
| Quarter ending September 2016 | 439     | <b>\</b>                      |
| Quarter ending December 2016  | 427     | <b>\</b>                      |
| Variance since December 2015  | (26.5%) | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |      |  |
|-----------|-----------------------------------|------|--|
| Month     | 2016                              | 2017 |  |
| April     | 15                                | 16   |  |
| May       | 47                                | 69   |  |
| June      | 121                               | 127  |  |
| July      | 273                               | 183  |  |
| August    | 320                               | 204  |  |
| September | 410                               | 310  |  |
| October   | 514                               | 361  |  |
| November  | 573                               | 440  |  |
| December  | 676                               | 501  |  |
| January   | 735                               |      |  |
| February  | 783                               |      |  |
| March     | 873                               |      |  |
| April     | 962                               |      |  |
| May       | 964                               |      |  |
| June      | 964                               |      |  |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 81       | 428         | 18.9%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 14       | 40          | 35.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 259      | 428         | 60.5%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 21       | 40          | 52.5%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 381         | 1.6%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 381         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 381         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |



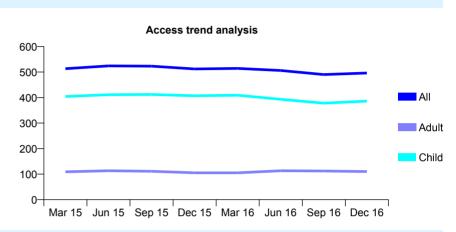
# Q69 - Vital Signs At a Glance Contract Report for 220817/0001 - December 2016

| Name or company name | MR PJ ALLEN  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 1,191      |
|---|------------|
| Carry forward general activity (UDA)        | -4         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £28,420.01 |

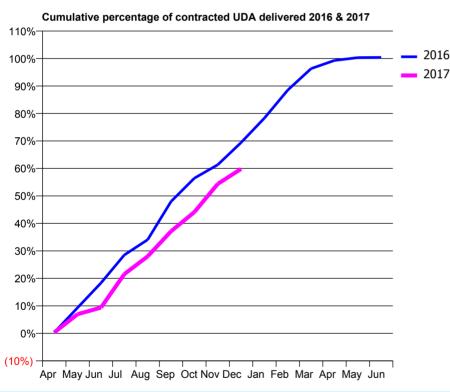
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 512    |                               |
| Quarter ending March 2016     | 514    | $\rightarrow$                 |
| Quarter ending June 2016      | 506    | <b>1</b>                      |
| Quarter ending September 2016 | 490    | <b>1</b>                      |
| Quarter ending December 2016  | 496    | $\rightarrow$                 |
| Variance since December 2015  | (3.1%) | <b>\</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled A | ctivity (UDA) |
|-----------|----------------------|---------------|
| Month     | 2016                 | 2017          |
| April     | 4                    | 4             |
| May       | 111                  | 83            |
| June      | 218                  | 112           |
| July      | 340                  | 257           |
| August    | 406                  | 334           |
| September | 571                  | 442           |
| October   | 672                  | 526           |
| November  | 731                  | 648           |
| December  | 827                  | 713           |
| January   | 933                  |               |
| February  | 1,054                |               |
| March     | 1,147                |               |
| April     | 1,183                |               |
| May       | 1,195                |               |
| June      | 1,196                |               |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 435         | 7.6%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 11       | 78          | 14.1%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 280      | 435         | 64.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 46       | 78          | 59.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 13       | 479         | 2.7%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 479         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 479         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



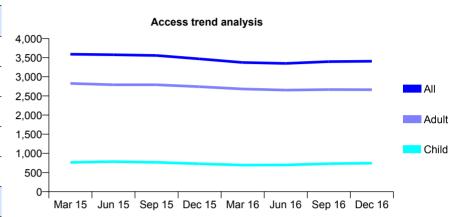
# Q69 - Vital Signs At a Glance Contract Report for 221384/0001 - December 2016

| Name or company name | MRS AS FASS  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 7,565       |
|---|-------------|
| Carry forward general activity (UDA)        | -32         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £179,797.43 |

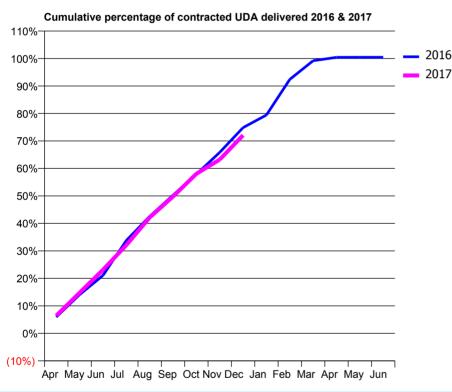
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 3,468  |                               |
| Quarter ending March 2016     | 3,374  | <b>1</b>                      |
| Quarter ending June 2016      | 3,349  | $\rightarrow$                 |
| Quarter ending September 2016 | 3,396  | $\rightarrow$                 |
| Quarter ending December 2016  | 3,406  | $\rightarrow$                 |
| Variance since December 2015  | (1.8%) | <b>\</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 448                      | 487        |
| May       | 1,065                    | 1,119      |
| June      | 1,594                    | 1,749      |
| July      | 2,557                    | 2,428      |
| August    | 3,219                    | 3,189      |
| September | 3,802                    | 3,765      |
| October   | 4,381                    | 4,393      |
| November  | 4,981                    | 4,783      |
| December  | 5,663                    | 5,453      |
| January   | 6,010                    |            |
| February  | 6,991                    | _          |
| March     | 7,504                    |            |
| April     | 7,595                    |            |
| May       | 7,597                    |            |
| June      | 7,597                    |            |

## **QUALITY**

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 687         | 3.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 139      | 2,302       | 6.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 198      | 687         | 28.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 789      | 2,302       | 34.3%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 167      | 2,945       | 5.7%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 2,945       | 0.8%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 2,945       | 0.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



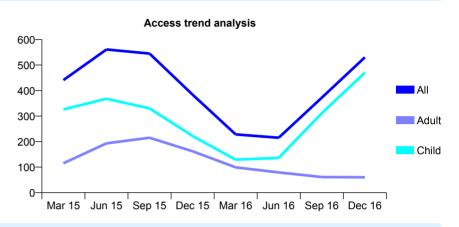
# Q69 - Vital Signs At a Glance Contract Report for 230456/0001 - December 2016

| Name or company name | Gentle Dental Care 4U |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

| 16/17 Contracted general activity (UDA)     | 950        |
|---|------------|
| Carry forward general activity (UDA)        | -15        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £22,462.89 |

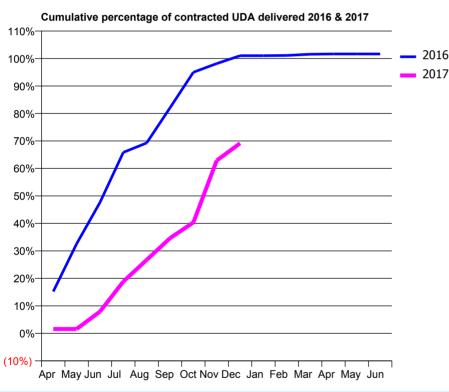
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 384   |                               |
| Quarter ending March 2016     | 228   | 1                             |
| Quarter ending June 2016      | 215   | <b>1</b>                      |
| Quarter ending September 2016 | 372   | <b>1</b>                      |
| Quarter ending December 2016  | 530   | 1                             |
| Variance since December 2015  | 38.0% | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 145                       | 15       |
| May       | 309                       | 15       |
| June      | 452                       | 75       |
| July      | 626                       | 179      |
| August    | 658                       | 254      |
| September | 780                       | 329      |
| October   | 902                       | 383      |
| November  | 932                       | 597      |
| December  | 960                       | 657      |
| January   | 960                       |          |
| February  | 961                       |          |
| March     | 965                       |          |
| April     | 966                       |          |
| May       | 966                       |          |
| June      | 966                       |          |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 499         | 2.2%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 8           | 0.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 40       | 499         | 8.0%     | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 8           | 0.0%     | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 15       | 506         | 3.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 506         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 506         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

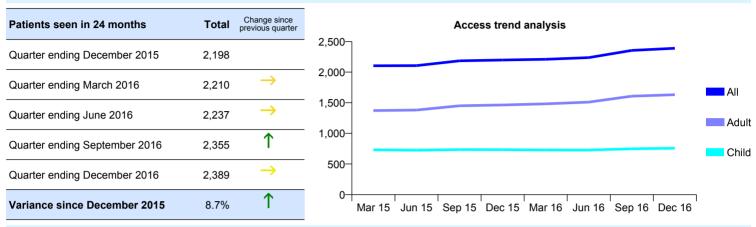


# Q69 - Vital Signs At a Glance Contract Report for 231878/0001 - December 2016

| Name or company name | MR AF GAON   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

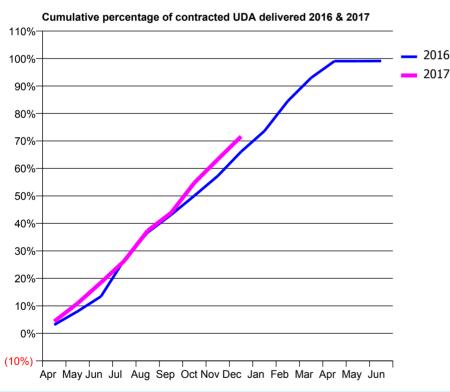
| 16/17 Contracted general activity (UDA)     | 6,049       |
|---|-------------|
| Carry forward general activity (UDA)        | -87         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £175,931.03 |

#### **ACCESS\***



2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |  |  |  |
|-----------------------------------|-------|-------|--|--|--|--|
| Month                             | 2016  | 2017  |  |  |  |  |
| April                             | 193   | 264   |  |  |  |  |
| May                               | 496   | 661   |  |  |  |  |
| June                              | 832   | 1,120 |  |  |  |  |
| July                              | 1,658 | 1,596 |  |  |  |  |
| August                            | 2,274 | 2,260 |  |  |  |  |
| September                         | 2,669 | 2,652 |  |  |  |  |
| October                           | 3,100 | 3,314 |  |  |  |  |
| November                          | 3,544 | 3,827 |  |  |  |  |
| December                          | 4,092 | 4,332 |  |  |  |  |
| January                           | 4,557 |       |  |  |  |  |
| February                          | 5,232 |       |  |  |  |  |
| March                             | 5,756 |       |  |  |  |  |
| April                             | 6,132 |       |  |  |  |  |
| May                               | 6,132 |       |  |  |  |  |
| June                              | 6,134 |       |  |  |  |  |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 80       | 920         | 8.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 263      | 1,811       | 14.5%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 604      | 920         | 65.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 980      | 1,811       | 54.1%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 134      | 2,502       | 5.4%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 2,502       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 2,502       | 0.7%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |



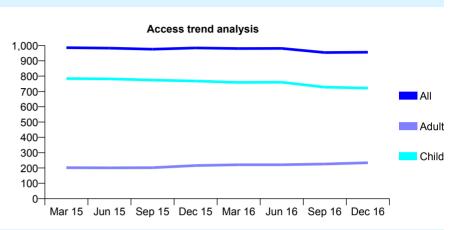
# Q69 - Vital Signs At a Glance Contract Report for 233269/0001 - December 2016

| Name or company name | MR JD BARLOW |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

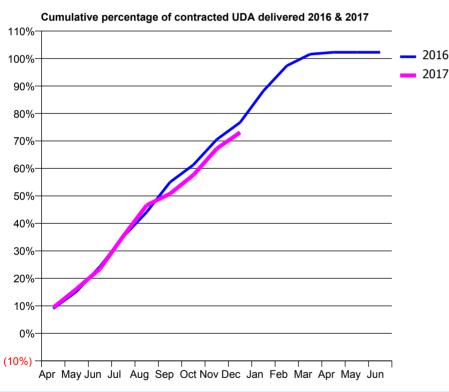
| 16/17 Contracted general activity (UDA)     | 1,471      |
|---|------------|
| Carry forward general activity (UDA)        | -29        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £32,316.59 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 984    |                               |
| Quarter ending March 2016     | 980    | $\rightarrow$                 |
| Quarter ending June 2016      | 981    | $\rightarrow$                 |
| Quarter ending September 2016 | 954    | 1                             |
| Quarter ending December 2016  | 956    | $\rightarrow$                 |
| Variance since December 2015  | (2.8%) | <b>\</b>                      |



## **ACTIVITY**



|           | Adjusted Scheduled A | Activity (UDA) |
|-----------|----------------------|----------------|
| Month     | 2016                 | 2017           |
| April     | 132                  | 138            |
| May       | 224                  | 238            |
| June      | 358                  | 345            |
| July      | 517                  | 520            |
| August    | 649                  | 685            |
| September | 809                  | 747            |
| October   | 902                  | 847            |
| November  | 1,038                | 988            |
| December  | 1,129                | 1,075          |
| January   | 1,298                |                |
| February  | 1,432                |                |
| March     | 1,494                |                |
| April     | 1,504                |                |
| May       | 1,504                |                |
| June      | 1,504                |                |

| <b>40</b> 7 (201)   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 729         | 2.6%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 114         | 2.6%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 398      | 729         | 54.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 45       | 114         | 39.5%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 12       | 837         | 1.4%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 837         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 837         | 0.4%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



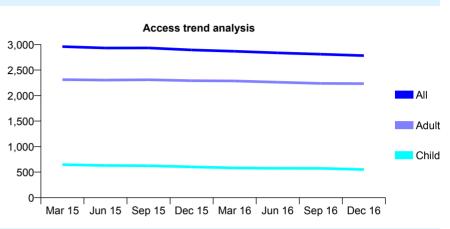
# Q69 - Vital Signs At a Glance Contract Report for 234907/0001 - December 2016

| Name or company name | MRS SV TAFFT |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 8,926       |
|---|-------------|
| Carry forward general activity (UDA)        | 8           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £210.994.23 |

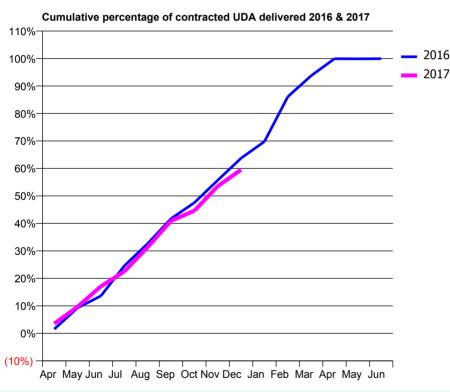
## ACCESS\*





2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |
|-----------------------------------|-------|-------|--|
| Month                             | 2016  | 2017  |  |
| April                             | 139   | 317   |  |
| May                               | 829   | 864   |  |
| June                              | 1,218 | 1,531 |  |
| July                              | 2,193 | 2,010 |  |
| August                            | 2,916 | 2,796 |  |
| September                         | 3,724 | 3,652 |  |
| October                           | 4,244 | 3,981 |  |
| November                          | 4,973 | 4,779 |  |
| December                          | 5,690 | 5,314 |  |
| January                           | 6,230 |       |  |
| February                          | 7,684 |       |  |
| March                             | 8,367 |       |  |
| April                             | 8,918 |       |  |
| May                               | 8,915 |       |  |
| June                              | 8,919 |       |  |

| <b>40</b> /12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 668         | 8.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 269      | 2,512       | 10.7%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 448      | 668         | 67.1%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,779    | 2,512       | 70.8%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 107      | 2,960       | 3.6%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 2,960       | 0.4%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 34       | 2,960       | 1.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



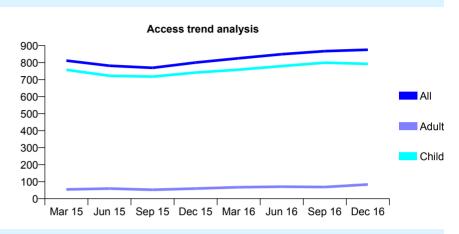
# Q69 - Vital Signs At a Glance Contract Report for 235849/0001 - December 2016

| Name or company name | MR JM BROWN  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 1,254      |
|---|------------|
| Carry forward general activity (UDA)        | -25        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £23,360.96 |

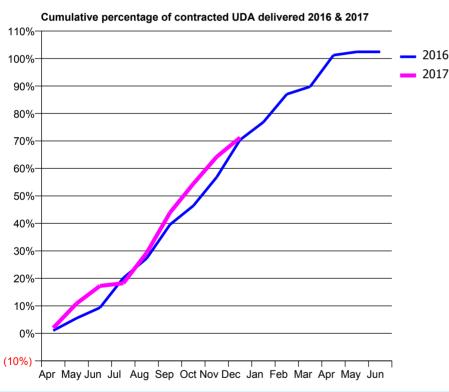
## **ACCESS\***

| Patients seen in 24 months        | Total | Change since previous quarter |
|-----------------------------------|-------|-------------------------------|
| Quarter ending December 2015      | 800   |                               |
| Quarter ending March 2016         | 825   | 1                             |
| Quarter ending June 2016          | 849   | <b>1</b>                      |
| Quarter ending September 2016     | 867   | <b>1</b>                      |
| Quarter ending December 2016      | 875   | $\rightarrow$                 |
| Variance since December 2015 9.49 |       | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 13                       | 25         |
| May       | 69                       | 136        |
| June      | 117                      | 217        |
| July      | 253                      | 229        |
| August    | 342                      | 368        |
| September | 497                      | 551        |
| October   | 582                      | 683        |
| November  | 713                      | 806        |
| December  | 883                      | 893        |
| January   | 964                      |            |
| February  | 1,091                    |            |
| March     | 1,126                    |            |
| April     | 1,269                    |            |
| May       | 1,284                    |            |
| June      | 1,284                    |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 38       | 902         | 4.2%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 527      | 902         | 58.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 30       | 770         | 3.9%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 770         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 770         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



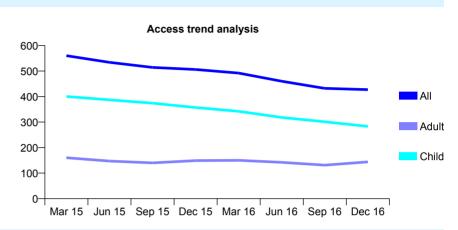
# Q69 - Vital Signs At a Glance Contract Report for 237558/0001 - December 2016

| Name or company name | MR AS TIERNEY |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 02/07/2012    |
| Contract end date    | _             |

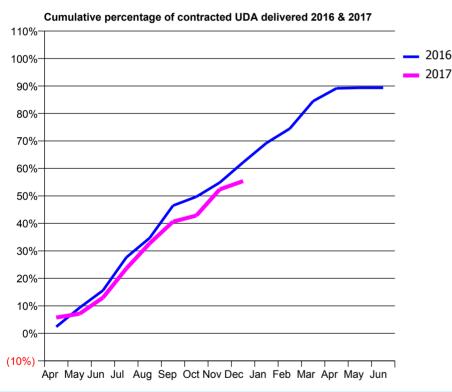
| 16/17 Contracted general activity (UDA)     | 938        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16,865.06 |

## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 506     |                               |
| Quarter ending March 2016     | 492     | <b>1</b>                      |
| Quarter ending June 2016      | 460     | <b>→</b>                      |
| Quarter ending September 2016 | 432     | <b>→</b>                      |
| Quarter ending December 2016  | 427     | <b>→</b>                      |
| Variance since December 2015  | (15.6%) | <b>\</b>                      |



## **ACTIVITY**



|           | Adjusted Scheduled Activi | ity (UDA) |
|-----------|---------------------------|-----------|
| Month     | 2016                      | 2017      |
| April     | 25                        | 54        |
| May       | 98                        | 67        |
| June      | 164                       | 122       |
| July      | 290                       | 221       |
| August    | 365                       | 307       |
| September | 488                       | 381       |
| October   | 522                       | 402       |
| November  | 576                       | 491       |
| December  | 653                       | 520       |
| January   | 727                       |           |
| February  | 782                       | _         |
| March     | 887                       |           |
| April     | 936                       |           |
| May       | 938                       |           |
| June      | 938                       |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 22       | 356         | 6.2%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 62          | 4.8%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 264      | 356         | 74.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 51       | 62          | 82.3%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 377         | 0.8%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 377         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 377         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



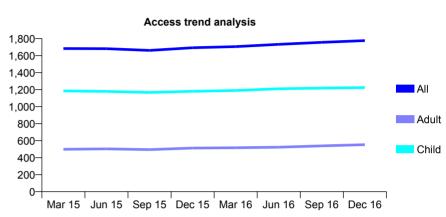
# Q69 - Vital Signs At a Glance Contract Report for 237620/0001 - December 2016

| Name or company name | MISS NJ BEARDSLEY |
|----------------------|-------------------|
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    | _                 |

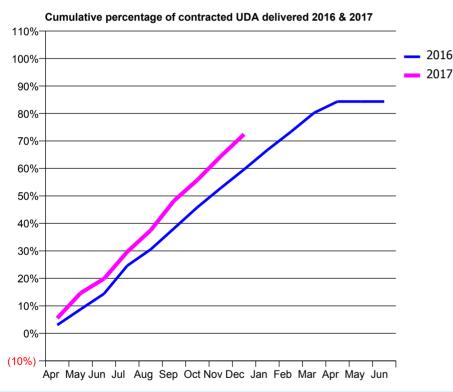
| 16/17 Contracted general activity (UDA)     | 5,732       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £147,970.69 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |       |  |  |
|-----------|-----------------------------------|-------|--|--|
| Month     | 2016                              | 2017  |  |  |
| April     | 207                               | 318   |  |  |
| May       | 597                               | 841   |  |  |
| June      | 979                               | 1,138 |  |  |
| July      | 1,675                             | 1,701 |  |  |
| August    | 2,075                             | 2,150 |  |  |
| September | 2,595                             | 2,766 |  |  |
| October   | 3,118                             | 3,198 |  |  |
| November  | 3,592                             | 3,692 |  |  |
| December  | 4,053                             | 4,152 |  |  |
| January   | 4,534                             |       |  |  |
| February  | 4,982                             |       |  |  |
| March     | 5,453                             |       |  |  |
| April     | 5,731                             |       |  |  |
| May       | 5,731                             |       |  |  |
| June      | 5,731                             |       |  |  |
|           |                                   |       |  |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 139      | 1,636       | 8.5%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 68       | 553         | 12.3%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,058    | 1,636       | 64.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 341      | 553         | 61.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 58       | 2,056       | 2.8%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 2,056       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 2,056       | 0.3%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



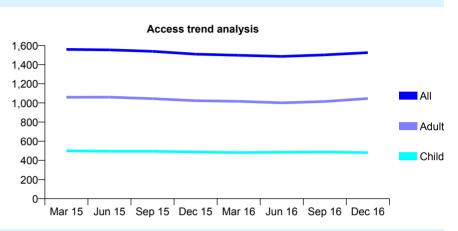
# Q69 - Vital Signs At a Glance Contract Report for 238082/0001 - December 2016

| Name or company name | MR SK GRAY   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

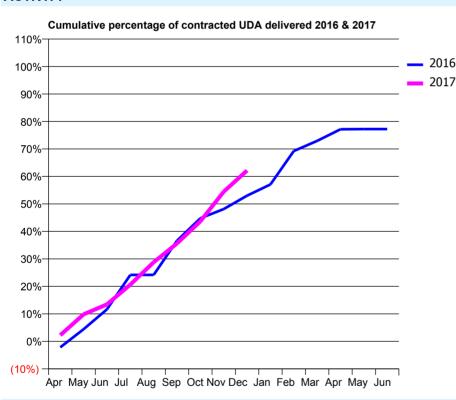
| 16/17 Contracted general activity (UDA)     | 3,750      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £88,675.66 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,510 |                               |
| Quarter ending March 2016     | 1,498 | $\rightarrow$                 |
| Quarter ending June 2016      | 1,486 | $\rightarrow$                 |
| Quarter ending September 2016 | 1,502 | $\rightarrow$                 |
| Quarter ending December 2016  | 1,526 | $\rightarrow$                 |
| Variance since December 2015  | 1.1%  | $\rightarrow$                 |



#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |
|-----------------------------------|-------|-------|--|
| Month                             | 2016  | 2017  |  |
| April                             | -82   | 84    |  |
| May                               | 166   | 369   |  |
| June                              | 437   | 505   |  |
| July                              | 907   | 774   |  |
| August                            | 907   | 1,080 |  |
| September                         | 1,374 | 1,337 |  |
| October                           | 1,680 | 1,637 |  |
| November                          | 1,805 | 2,042 |  |
| December                          | 1,988 | 2,331 |  |
| January                           | 2,141 |       |  |
| February                          | 2,596 |       |  |
| March                             | 2,735 |       |  |
| April                             | 2,894 |       |  |
| May                               | 2,896 |       |  |
| June                              | 2,896 |       |  |
|                                   |       |       |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 511         | 3.3%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 88       | 997         | 8.8%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 294      | 511         | 57.5%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 523      | 997         | 52.5%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 50       | 1,419       | 3.5%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 1,419       | 0.8%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 1,419       | 0.2%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



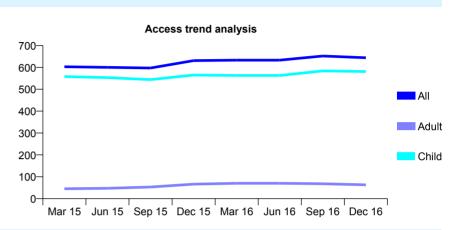
# Q69 - Vital Signs At a Glance Contract Report for 239275/0001 - December 2016

| Name or company name | MR EP HEMS   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 870        |
|---|------------|
| Carry forward general activity (UDA)        | -17        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £20,566.29 |

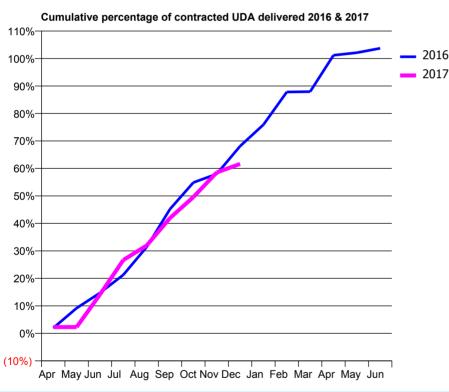
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 631   |                               |
| Quarter ending March 2016     | 633   | $\rightarrow$                 |
| Quarter ending June 2016      | 633   | $\rightarrow$                 |
| Quarter ending September 2016 | 652   | <b>1</b>                      |
| Quarter ending December 2016  | 644   | <b>→</b>                      |
| Variance since December 2015  | 2.1%  | 1                             |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |  |
|-----------------------------------|------|------|--|--|
| Month                             | 2016 | 2017 |  |  |
| April                             | 17   | 20   |  |  |
| May                               | 80   | 20   |  |  |
| June                              | 128  | 123  |  |  |
| July                              | 185  | 232  |  |  |
| August                            | 273  | 278  |  |  |
| September                         | 393  | 365  |  |  |
| October                           | 477  | 431  |  |  |
| November                          | 504  | 509  |  |  |
| December                          | 593  | 536  |  |  |
| January                           | 661  |      |  |  |
| February                          | 764  | _    |  |  |
| March                             | 765  |      |  |  |
| April                             | 880  |      |  |  |
| May                               | 888  |      |  |  |
| June                              | 902  |      |  |  |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 984         | 4.5%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 5           | 0.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 461      | 984         | 46.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 5           | 0.0%     | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 386         | 0.5%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 386         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 386         | 0.8%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



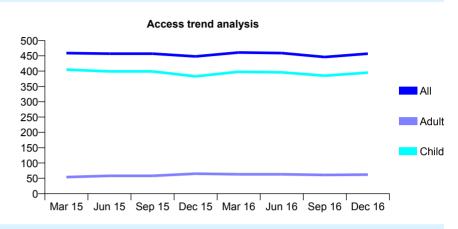
# Q69 - Vital Signs At a Glance Contract Report for 244287/0001 - December 2016

| Name or company name | MR CR HARRIS |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 1,083      |
|---|------------|
| Carry forward general activity (UDA)        | -8         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £23,211.73 |

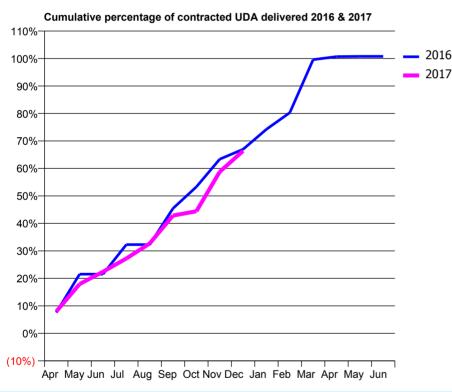
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 448   |                               |
| Quarter ending March 2016     | 461   | 1                             |
| Quarter ending June 2016      | 459   | $\rightarrow$                 |
| Quarter ending September 2016 | 446   | <b>→</b>                      |
| Quarter ending December 2016  | 457   | <b>1</b>                      |
| Variance since December 2015  | 2.0%  | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 82                        | 86       |
| May       | 233                       | 194      |
| June      | 233                       | 243      |
| July      | 350                       | 295      |
| August    | 350                       | 354      |
| September | 492                       | 464      |
| October   | 577                       | 481      |
| November  | 686                       | 637      |
| December  | 725                       | 719      |
| January   | 804                       |          |
| February  | 869                       |          |
| March     | 1,078                     |          |
| April     | 1,090                     |          |
| May       | 1,091                     |          |
| June      | 1,091                     |          |
|           |                           |          |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 465         | 7.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 32          | 0.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 318      | 465         | 68.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 24       | 32          | 75.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 10       | 488         | 2.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 488         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 488         | 0.4%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

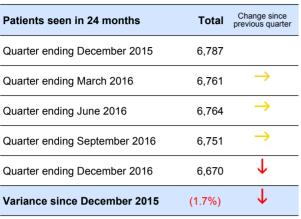


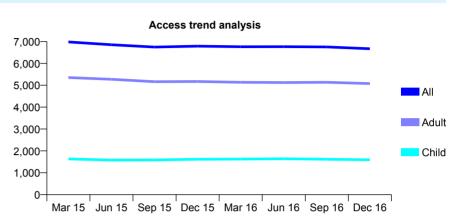
# Q69 - Vital Signs At a Glance Contract Report for 250511/0001 - December 2016

| Name or company name | MR BS DEGUN  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 21,463      |
|---|-------------|
| Carry forward general activity (UDA)        | -193        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £536,256.61 |

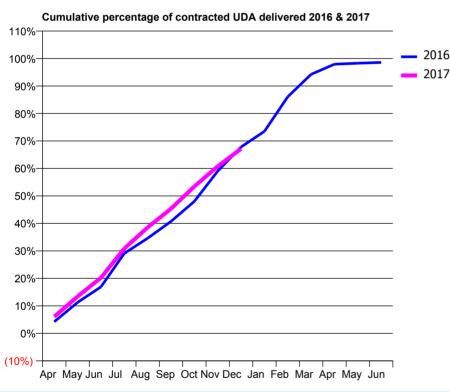
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 932                   | 1,302        |
| May       | 2,476                 | 2,885        |
| June      | 3,716                 | 4,346        |
| July      | 6,394                 | 6,629        |
| August    | 7,607                 | 8,274        |
| September | 8,948                 | 9,735        |
| October   | 10,552                | 11,473       |
| November  | 12,968                | 13,044       |
| December  | 14,898                | 14,414       |
| January   | 16,144                |              |
| February  | 18,911                | _            |
| March     | 20,702                |              |
| April     | 21,510                |              |
| May       | 21,588                |              |
| June      | 21,651                |              |

## **QUALITY**

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 154      | 1,694       | 9.1%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 603      | 4,583       | 13.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 844      | 1,694       | 49.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,108    | 4,583       | 46.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 495      | 5,931       | 8.3%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 5,931       | 0.5%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 56       | 5,931       | 0.9%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 17       | 17          | 100.0%   | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 17       | 17          | 100.0%   | 90.4% | 88.8%  | 88.8%   |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



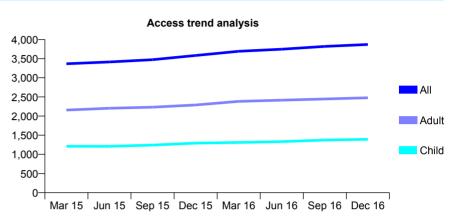
# Q69 - Vital Signs At a Glance Contract Report for 250929/0001 - December 2016

| Name or company name | MR JS GILL   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

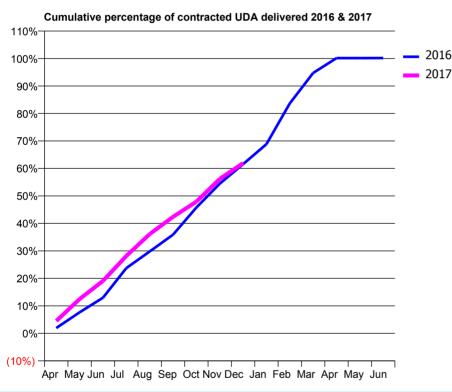
| 16/17 Contracted general activity (UDA)     | 16,280      |
|---|-------------|
| Carry forward general activity (UDA)        | -23         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £502,298.27 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 3,582 |                               |
| Quarter ending March 2016     | 3,693 | 1                             |
| Quarter ending June 2016      | 3,747 | $\rightarrow$                 |
| Quarter ending September 2016 | 3,820 | $\rightarrow$                 |
| Quarter ending December 2016  | 3,870 | $\rightarrow$                 |
| Variance since December 2015  | 8.0%  | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 278                    | 731          |
| May       | 1,094                  | 2,033        |
| June      | 1,851                  | 3,106        |
| July      | 3,391                  | 4,586        |
| August    | 4,253                  | 5,882        |
| September | 5,128                  | 6,901        |
| October   | 6,538                  | 7,801        |
| November  | 7,773                  | 9,146        |
| December  | 8,790                  | 10,084       |
| January   | 9,830                  |              |
| February  | 11,945                 |              |
| March     | 13,527                 |              |
| April     | 14,300                 |              |
| May       | 14,301                 |              |
| June      | 14,304                 |              |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 204      | 1,555       | 13.1%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 498      | 2,283       | 21.8%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 819      | 1,555       | 52.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 784      | 2,283       | 34.3%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 480      | 3,590       | 13.4%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 3,590       | 1.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 3,590       | 0.6%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



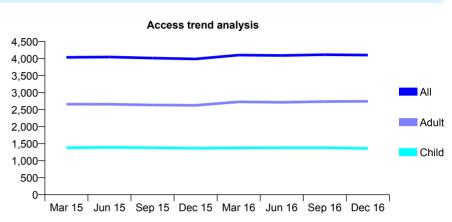
# Q69 - Vital Signs At a Glance Contract Report for 253359/0001 - December 2016

| Name or company name | MR MA LADAK  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 11,021      |
|---|-------------|
| Carry forward general activity (UDA)        | 221         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £351.541.37 |

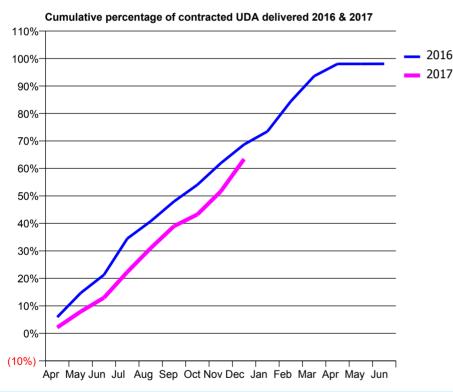
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 3,988 |                               |
| Quarter ending March 2016     | 4,101 | 1                             |
| Quarter ending June 2016      | 4,090 | $\rightarrow$                 |
| Quarter ending September 2016 | 4,113 | $\rightarrow$                 |
| Quarter ending December 2016  | 4,101 | $\rightarrow$                 |
| Variance since December 2015  | 2.8%  | 1                             |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |       |  |
|-----------------------------------|--------|-------|--|
| Month                             | 2016   | 2017  |  |
| April                             | 668    | 236   |  |
| May                               | 1,654  | 871   |  |
| June                              | 2,401  | 1,430 |  |
| July                              | 3,891  | 2,462 |  |
| August                            | 4,599  | 3,416 |  |
| September                         | 5,412  | 4,300 |  |
| October                           | 6,098  | 4,768 |  |
| November                          | 6,982  | 5,691 |  |
| December                          | 7,749  | 6,987 |  |
| January                           | 8,286  |       |  |
| February                          | 9,522  |       |  |
| March                             | 10,557 |       |  |
| April                             | 11,058 |       |  |
| May                               | 11,058 |       |  |
| June                              | 11,059 |       |  |
|                                   |        |       |  |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 107      | 1,579       | 6.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 364      | 2,805       | 13.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,037    | 1,579       | 65.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,581    | 2,805       | 56.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 302      | 4,111       | 7.3%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 4,111       | 0.3%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 45       | 4,111       | 1.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



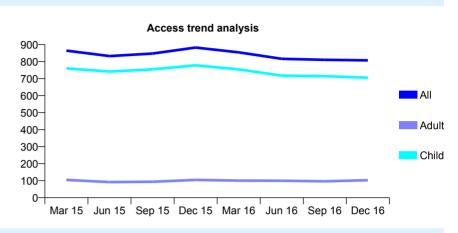
# Q69 - Vital Signs At a Glance Contract Report for 253731/0001 - December 2016

| Name or company name | MR V KUMAR   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 1,570      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £40,512.47 |

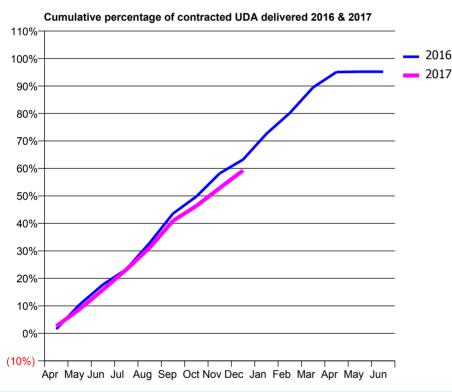
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 882    |                               |
| Quarter ending March 2016     | 854    | <b>1</b>                      |
| Quarter ending June 2016      | 816    | <b>→</b>                      |
| Quarter ending September 2016 | 810    | $\rightarrow$                 |
| Quarter ending December 2016  | 807    | $\rightarrow$                 |
| Variance since December 2015  | (8.5%) | <b>1</b>                      |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |      |  |
|-----------------------------------|-------|------|--|
| Month                             | 2016  | 2017 |  |
| April                             | 26    | 41   |  |
| May                               | 173   | 139  |  |
| June                              | 293   | 249  |  |
| July                              | 385   | 364  |  |
| August                            | 543   | 490  |  |
| September                         | 719   | 643  |  |
| October                           | 822   | 728  |  |
| November                          | 961   | 830  |  |
| December                          | 1,043 | 931  |  |
| January                           | 1,198 |      |  |
| February                          | 1,323 |      |  |
| March                             | 1,477 |      |  |
| April                             | 1,569 |      |  |
| May                               | 1,570 |      |  |
| June                              | 1,570 |      |  |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 827         | 4.2%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 34          | 8.8%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 620      | 827         | 75.0%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 27       | 34          | 79.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 18       | 779         | 2.3%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 779         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 779         | 0.9%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



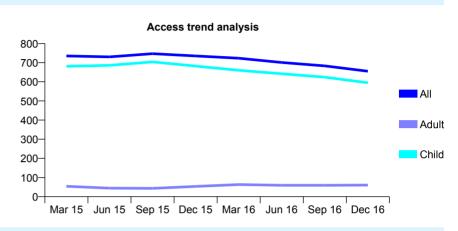
# Q69 - Vital Signs At a Glance Contract Report for 257273/0001 - December 2016

| Name or company name | MR NP ARNOLD |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

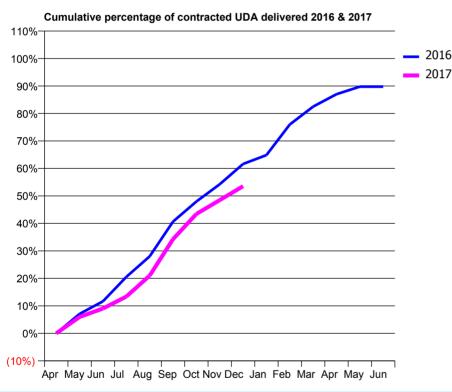
| 16/17 Contracted general activity (UDA)     | 1,246      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £24.011.42 |

## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 735     |                               |
| Quarter ending March 2016     | 723     | <b>1</b>                      |
| Quarter ending June 2016      | 701     | <b>→</b>                      |
| Quarter ending September 2016 | 683     | <b>→</b>                      |
| Quarter ending December 2016  | 655     | <b>→</b>                      |
| Variance since December 2015  | (10.9%) | <b>\</b>                      |



## **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 0                     | 0             |
| May       | 99                    | 74            |
| June      | 162                   | 113           |
| July      | 285                   | 167           |
| August    | 389                   | 262           |
| September | 564                   | 427           |
| October   | 666                   | 541           |
| November  | 753                   | 604           |
| December  | 855                   | 667           |
| January   | 900                   |               |
| February  | 1,055                 |               |
| March     | 1,145                 |               |
| April     | 1,208                 |               |
| May       | 1,246                 |               |
| June      | 1,246                 |               |

| Q0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 647         | 4.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 438      | 647         | 67.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 16       | 563         | 2.8%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 563         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 563         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

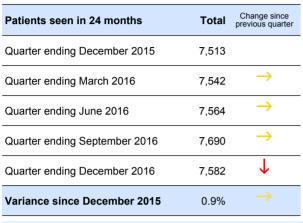


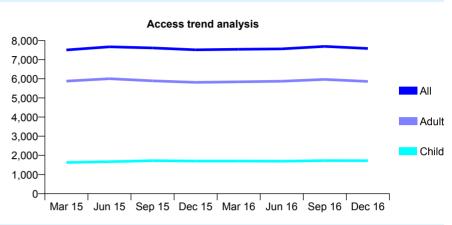
# Q69 - Vital Signs At a Glance Contract Report for 258989/0001 - December 2016

| Name or company name | MR AA CUMMING |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

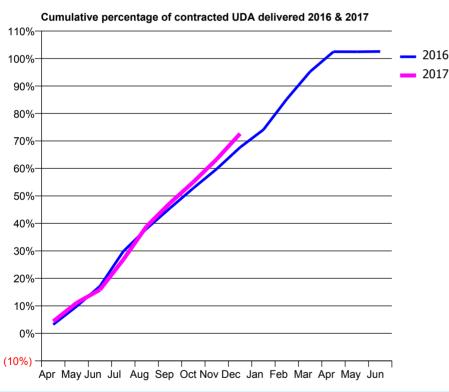
| 16/17 Contracted general activity (UDA)     | 19,500      |
|---|-------------|
| Carry forward general activity (UDA)        | -390        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £607,050.17 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 625                    | 855         |
| May       | 1,915                  | 2,164       |
| June      | 3,349                  | 3,097       |
| July      | 5,818                  | 5,233       |
| August    | 7,430                  | 7,603       |
| September | 8,884                  | 9,251       |
| October   | 10,304                 | 10,740      |
| November  | 11,669                 | 12,360      |
| December  | 13,197                 | 14,167      |
| January   | 14,449                 |             |
| February  | 16,622                 | _           |
| March     | 18,570                 |             |
| April     | 19,982                 |             |
| May       | 19,974                 |             |
| June      | 19,997                 |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 126      | 1,524       | 8.3%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,045    | 5,166       | 20.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 489      | 1,524       | 32.1%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,737    | 5,166       | 33.6%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 446      | 6,057       | 7.4%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 80       | 6,057       | 1.3%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 330      | 6,057       | 5.4%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 13          | 100.0%   | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 13          | 92.3%    | 90.4% | 88.8%  | 88.8%   |



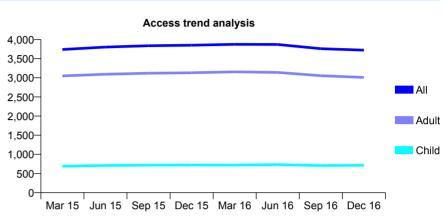
# Q69 - Vital Signs At a Glance Contract Report for 263400/0001 - December 2016

| Name or company name | MR TP WINDSOR |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 12,294      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £290,074.33 |

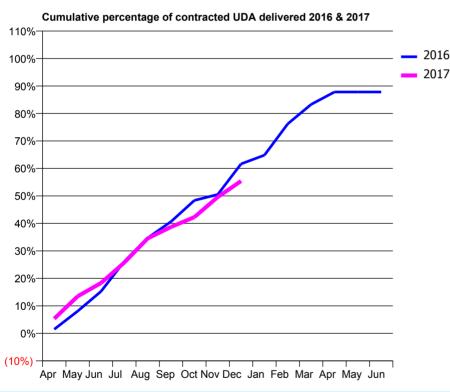
## **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Schedule | d Activity (UDA) |
|-----------|-------------------|------------------|
| Month     | 2016              | 2017             |
| April     | 209               | 659              |
| May       | 1,129             | 1,657            |
| June      | 2,134             | 2,251            |
| July      | 3,661             | 3,167            |
| August    | 4,861             | 4,246            |
| September | 5,691             | 4,760            |
| October   | 6,771             | 5,199            |
| November  | 7,072             | 6,097            |
| December  | 8,632             | 6,814            |
| January   | 9,074             |                  |
| February  | 10,674            |                  |
| March     | 11,662            |                  |
| April     | 12,292            |                  |
| May       | 12,294            |                  |
| June      | 12,294            |                  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 624         | 5.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 419      | 2,867       | 14.6%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 409      | 624         | 65.5%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,837    | 2,867       | 64.1%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 324      | 3,248       | 10.0%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 3,248       | 1.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 3,248       | 0.7%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 13          | 84.6%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 13          | 100.0%   | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

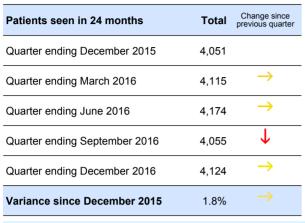


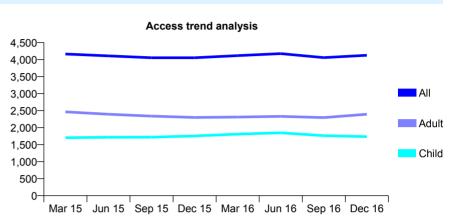
# Q69 - Vital Signs At a Glance Contract Report for 269913/0002 - December 2016

| Name or company name | MISS NZ ALI  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/06/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 12,851      |
|---|-------------|
| Carry forward general activity (UDA)        | 76          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £385,036.18 |

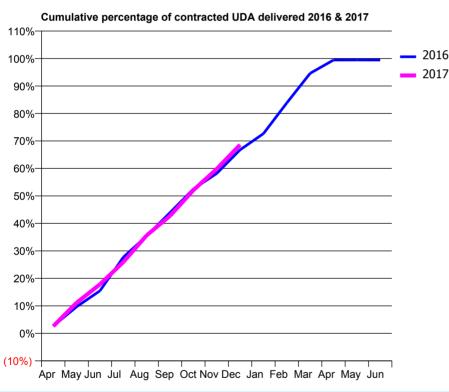
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 355                    | 331         |
| May       | 1,288                  | 1,432       |
| June      | 2,060                  | 2,293       |
| July      | 3,686                  | 3,331       |
| August    | 4,717                  | 4,582       |
| September | 5,845                  | 5,492       |
| October   | 6,985                  | 6,694       |
| November  | 7,740                  | 7,689       |
| December  | 8,884                  | 8,818       |
| January   | 9,669                  |             |
| February  | 11,153                 |             |
| March     | 12,586                 |             |
| April     | 13,229                 |             |
| May       | 13,231                 |             |
| June      | 13,228                 |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 111      | 1,386       | 8.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 311      | 1,819       | 17.1%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 372      | 1,386       | 26.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 492      | 1,819       | 27.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 475      | 2,987       | 15.9%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,987       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,987       | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 6           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

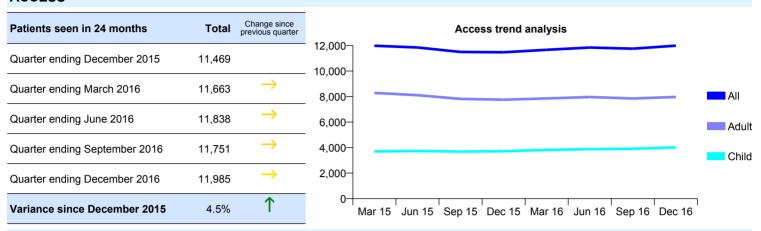


# Q69 - Vital Signs At a Glance Contract Report for 270563/0001 - December 2016

| Name or company name | MR RS DHARWAR |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

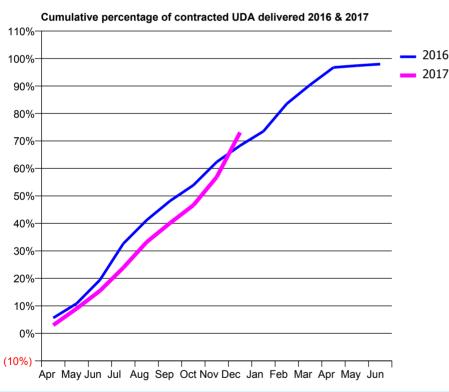
| 16/17 Contracted general activity (UDA)     | 31,189      |
|---|-------------|
| Carry forward general activity (UDA)        | 498         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £789,755.51 |

#### **ACCESS\***



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 1,832                  | 933         |
| May       | 3,543                  | 2,813       |
| June      | 6,349                  | 4,829       |
| July      | 10,659                 | 7,455       |
| August    | 13,451                 | 10,358      |
| September | 15,731                 | 12,518      |
| October   | 17,606                 | 14,544      |
| November  | 20,364                 | 17,748      |
| December  | 22,303                 | 22,800      |
| January   | 24,006                 |             |
| February  | 27,283                 | _           |
| March     | 29,529                 |             |
| April     | 31,589                 |             |
| May       | 31,801                 |             |
| June      | 31,986                 |             |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 337      | 4,406       | 7.6%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,203    | 7,365       | 16.3%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,431    | 4,406       | 55.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,050    | 7,365       | 41.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 966      | 10,212      | 9.5%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 127      | 10,212      | 1.2%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 99       | 10,212      | 1.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 18          | 88.9%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 18          | 77.8%    | 90.4% | 88.8%  | 88.8%   |



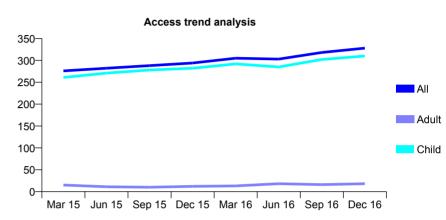
# Q69 - Vital Signs At a Glance Contract Report for 272558/0001 - December 2016

| Name or company name | MRS OF QADEER |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 04/09/2012    |
| Contract end date    | _             |

| 16/17 Contracted general activity (UDA)     | 809        |
|---|------------|
| Carry forward general activity (UDA)        | -2         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £23,019.00 |

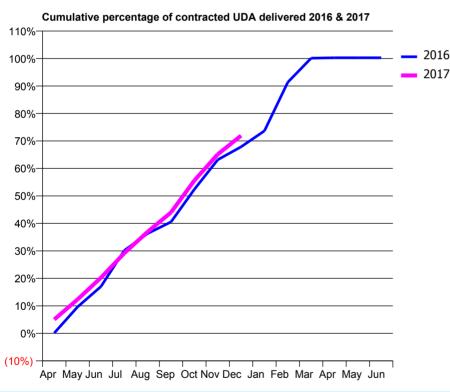
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 294   |                               |
| Quarter ending March 2016     | 305   | 1                             |
| Quarter ending June 2016      | 303   | $\rightarrow$                 |
| Quarter ending September 2016 | 318   | <b>1</b>                      |
| Quarter ending December 2016  | 328   | <b>1</b>                      |
| Variance since December 2015  | 11.6% | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 1                         | 41       |
| May       | 78                        | 100      |
| June      | 138                       | 164      |
| July      | 244                       | 236      |
| August    | 294                       | 299      |
| September | 328                       | 356      |
| October   | 424                       | 450      |
| November  | 511                       | 527      |
| December  | 549                       | 582      |
| January   | 596                       |          |
| February  | 739                       |          |
| March     | 810                       |          |
| April     | 811                       |          |
| May       | 811                       |          |
| June      | 811                       |          |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 439         | 5.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 8           | 0.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 311      | 439         | 70.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6        | 8           | 75.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 444         | 0.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 444         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 444         | 2.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |

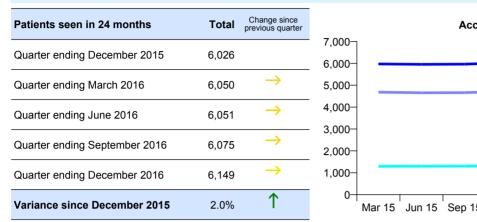


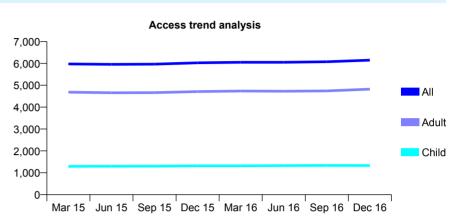
# Q69 - Vital Signs At a Glance Contract Report for 272728/0001 - December 2016

| Name or company name | MRS RK DHARWAR |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/02/2011     |
| Contract end date    | _              |

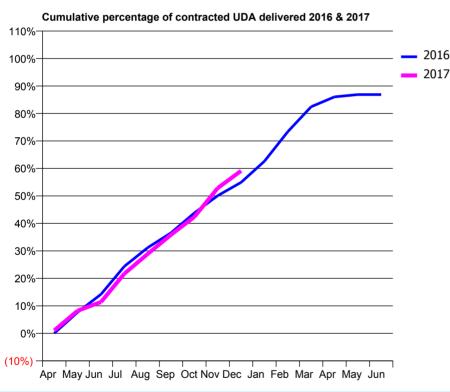
| 16/17 Contracted general activity (UDA)     | 22,500      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £559,839.99 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 8                     | 239          |
| May       | 1,730                 | 1,855        |
| June      | 3,196                 | 2,564        |
| July      | 5,486                 | 4,885        |
| August    | 7,014                 | 6,499        |
| September | 8,230                 | 8,070        |
| October   | 9,860                 | 9,533        |
| November  | 11,270                | 11,896       |
| December  | 12,357                | 13,303       |
| January   | 14,092                |              |
| February  | 16,509                | _            |
| March     | 18,551                |              |
| April     | 19,359                |              |
| May       | 19,542                |              |
| June      | 19,543                |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 173      | 1,609       | 10.8%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 847      | 5,483       | 15.4%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,044    | 1,609       | 64.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,389    | 5,483       | 61.8%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 754      | 6,716       | 11.2%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 64       | 6,716       | 1.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 6,716       | 0.2%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



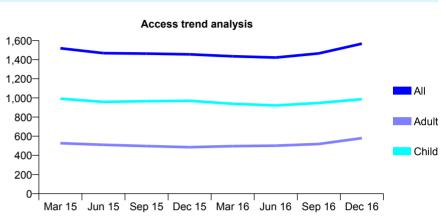
# Q69 - Vital Signs At a Glance Contract Report for 278637/0001 - December 2016

| Name or company name | MR AK MURGAI |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/02/2012   |
| Contract end date    | _            |

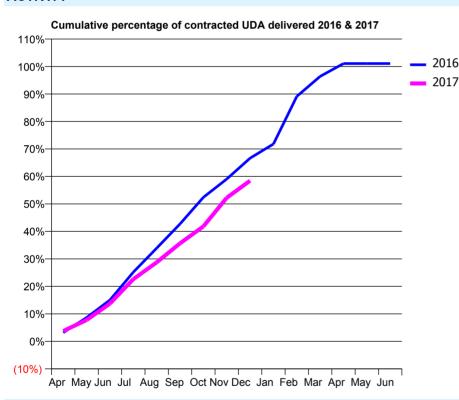
| 16/17 Contracted general activity (UDA)     | 5,500       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £131,927.07 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 160                     | 207        |
| May       | 433                     | 428        |
| June      | 753                     | 756        |
| July      | 1,259                   | 1,245      |
| August    | 1,696                   | 1,581      |
| September | 2,136                   | 1,961      |
| October   | 2,621                   | 2,300      |
| November  | 2,953                   | 2,872      |
| December  | 3,332                   | 3,215      |
| January   | 3,590                   |            |
| February  | 4,456                   | _          |
| March     | 4,820                   |            |
| April     | 5,053                   |            |
| May       | 5,053                   |            |
| June      | 5,053                   |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 74       | 1,071       | 6.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 106      | 569         | 18.6%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 601      | 1,071       | 56.1%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 239      | 569         | 42.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 138      | 1,544       | 8.9%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,544       | 0.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 1,544       | 0.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 90.4% | 88.8%  | 88.8%   |



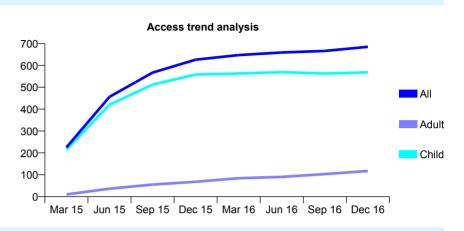
# Q69 - Vital Signs At a Glance Contract Report for 279978/0002 - December 2016

| Name or company name | MR AG PAUL   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 19/01/2015   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 2,000      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £51,642.05 |

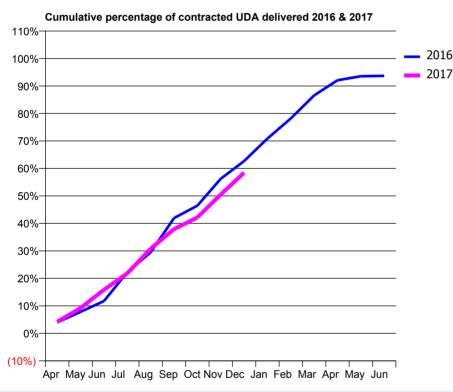
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 626   |                               |
| Quarter ending March 2016     | 647   | 1                             |
| Quarter ending June 2016      | 659   | $\rightarrow$                 |
| Quarter ending September 2016 | 666   | $\rightarrow$                 |
| Quarter ending December 2016  | 685   | <b>1</b>                      |
| Variance since December 2015  | 9.4%  | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 80                      | 84         |
| May       | 157                     | 184        |
| June      | 235                     | 317        |
| July      | 445                     | 436        |
| August    | 590                     | 616        |
| September | 839                     | 758        |
| October   | 929                     | 843        |
| November  | 1,125                   | 1,010      |
| December  | 1,253                   | 1,170      |
| January   | 1,417                   |            |
| February  | 1,563                   |            |
| March     | 1,732                   |            |
| April     | 1,842                   |            |
| May       | 1,871                   |            |
| June      | 1,874                   |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 662         | 3.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 36          | 2.8%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 444      | 662         | 67.1%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 22       | 36          | 61.1%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 632         | 1.3%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 632         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 632         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



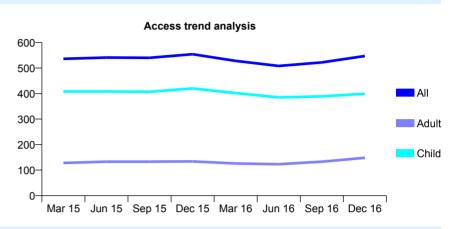
# Q69 - Vital Signs At a Glance Contract Report for 289442/0003 - December 2016

| Name or company name | Woodlands Dental Practice |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 02/04/2013                |
| Contract end date    |                           |

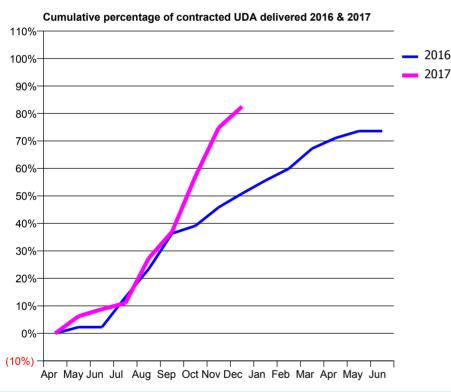
| 16/17 Contracted general activity (UDA)     | 1,104      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £24.106.84 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 554    |                               |
| Quarter ending March 2016     | 528    | 1                             |
| Quarter ending June 2016      | 508    | <b>1</b>                      |
| Quarter ending September 2016 | 522    | 1                             |
| Quarter ending December 2016  | 547    | <b>1</b>                      |
| Variance since December 2015  | (1.3%) | Ţ                             |



## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |      |  |
|-----------------------------------|-------|------|--|
| Month                             | 2016  | 2017 |  |
| April                             | 0     | 0    |  |
| May                               | 34    | 69   |  |
| June                              | 34    | 97   |  |
| July                              | 197   | 121  |  |
| August                            | 351   | 302  |  |
| September                         | 545   | 408  |  |
| October                           | 587   | 631  |  |
| November                          | 688   | 826  |  |
| December                          | 763   | 911  |  |
| January                           | 834   |      |  |
| February                          | 899   |      |  |
| March                             | 1,009 |      |  |
| April                             | 1,066 |      |  |
| May                               | 1,104 |      |  |
| June                              | 1,104 |      |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 359         | 4.2%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 104         | 8.7%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 151      | 359         | 42.1%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 42       | 104         | 40.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 10       | 416         | 2.4%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 416         | 0.5%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 416         | 0.2%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



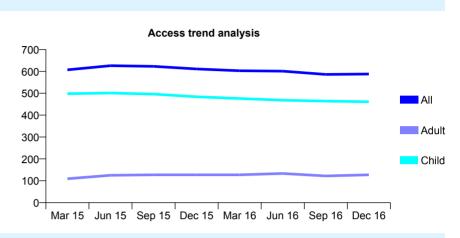
# Q69 - Vital Signs At a Glance Contract Report for 302201/0002 - December 2016

| Name or company name | MR ND HATTON |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 17/06/2013   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 1,233      |
|---|------------|
| Carry forward general activity (UDA)        | -24        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £27,426.17 |

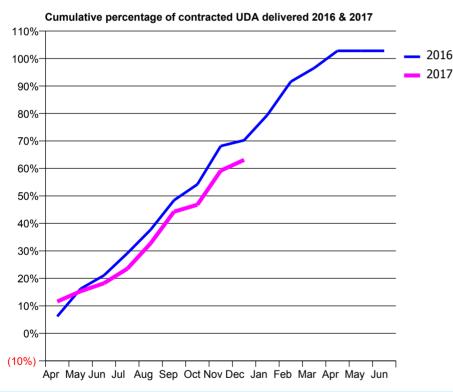
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 611    |                               |
| Quarter ending March 2016     | 603    | 1                             |
| Quarter ending June 2016      | 601    | $\rightarrow$                 |
| Quarter ending September 2016 | 586    | <b>1</b>                      |
| Quarter ending December 2016  | 588    | $\rightarrow$                 |
| Variance since December 2015  | (3.8%) | Ţ                             |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |      |  |
|-----------------------------------|-------|------|--|
| Month                             | 2016  | 2017 |  |
| April                             | 76    | 143  |  |
| May                               | 200   | 189  |  |
| June                              | 260   | 225  |  |
| July                              | 359   | 290  |  |
| August                            | 465   | 404  |  |
| September                         | 597   | 546  |  |
| October                           | 668   | 577  |  |
| November                          | 840   | 730  |  |
| December                          | 866   | 778  |  |
| January                           | 980   |      |  |
| February                          | 1,129 |      |  |
| March                             | 1,190 |      |  |
| April                             | 1,267 |      |  |
| May                               | 1,267 |      |  |
| June                              | 1,267 |      |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 574         | 2.3%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 64          | 3.1%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 415      | 574         | 72.3%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   |          | 64          | 84.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 570         | 0.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 570         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 570         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   |          | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



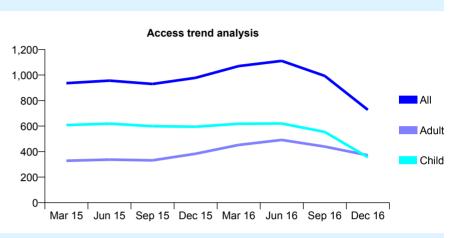
# Q69 - Vital Signs At a Glance Contract Report for 304379/0001 - December 2016

| Name or company name | MR JR MACKAY |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | 31/07/2016   |

| 16/17 Contracted general activity (UDA)     | 533        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £13,562.81 |

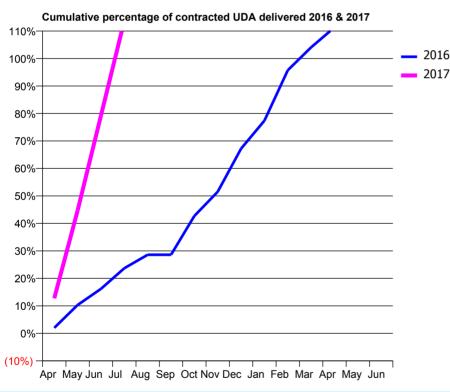
## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 978     |                               |
| Quarter ending March 2016     | 1,070   | <b>1</b>                      |
| Quarter ending June 2016      | 1,111   | <b>1</b>                      |
| Quarter ending September 2016 | 993     | <b>1</b>                      |
| Quarter ending December 2016  | 727     | <b>1</b>                      |
| Variance since December 2015  | (25.7%) | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 32                      | 68         |
| May       | 165                     | 238        |
| June      | 259                     | 422        |
| July      | 379                     | 606        |
| August    | 458                     | 678        |
| September | 458                     | 698        |
| October   | 684                     | 702        |
| November  | 825                     | 710        |
| December  | 1,075                   | 717        |
| January   | 1,238                   |            |
| February  | 1,531                   |            |
| March     | 1,665                   |            |
| April     | 1,781                   |            |
| May       | 1,782                   |            |
| June      | 1,785                   |            |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 320         | 5.3%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 153         | 5.9%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 131      | 320         | 40.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 48       | 153         | 31.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 20       | 387         | 5.2%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 387         | 0.3%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 387         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



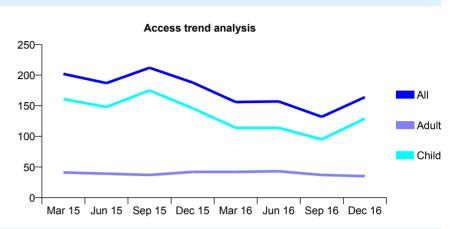
# Q69 - Vital Signs At a Glance Contract Report for 308242/0001 - December 2016

| Name or company name | MR RS COOKSON |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

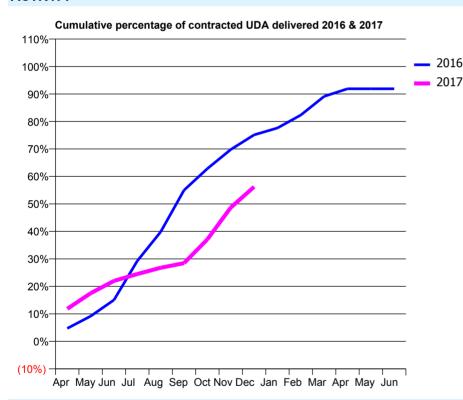
| 16/17 Contracted general activity (UDA)     | 360       |
|---|-----------|
| Carry forward general activity (UDA)        | 0         |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,488.31 |

## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 188     |                               |
| Quarter ending March 2016     | 156     | <b>1</b>                      |
| Quarter ending June 2016      | 157     | $\rightarrow$                 |
| Quarter ending September 2016 | 132     | <b>1</b>                      |
| Quarter ending December 2016  | 164     | 1                             |
| Variance since December 2015  | (12.8%) | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Activity | ty (UDA) |
|-----------|-----------------------------|----------|
| Month     | 2016                        | 2017     |
| April     | 17                          | 43       |
| May       | 33                          | 63       |
| June      | 54                          | 79       |
| July      | 105                         | 88       |
| August    | 143                         | 96       |
| September | 198                         | 102      |
| October   | 226                         | 134      |
| November  | 251                         | 175      |
| December  | 270                         | 202      |
| January   | 279                         |          |
| February  | 296                         |          |
| March     | 321                         |          |
| April     | 331                         |          |
| May       | 331                         |          |
| June      | 331                         |          |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 149         | 5.4%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 13          | 0.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 53       | 149         | 35.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7        | 13          | 53.8%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 12       | 156         | 7.7%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 156         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 156         | 0.6%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

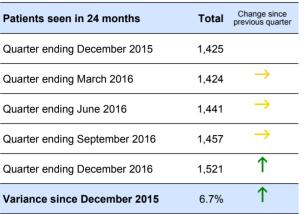


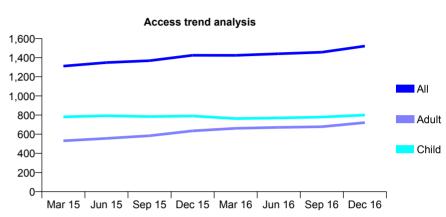
# Q69 - Vital Signs At a Glance Contract Report for 318833/0001 - December 2016

| Name or company name | MR JS ROOPRA |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

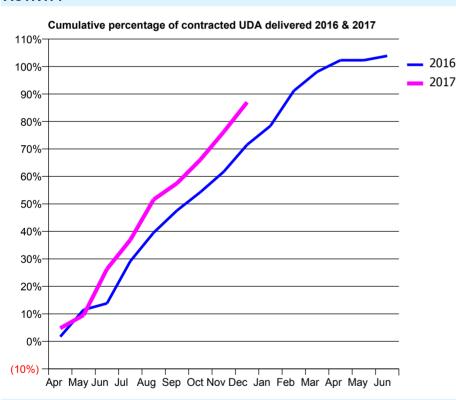
| 16/17 Contracted general activity (UDA)     | 2,969      |
|---|------------|
| Carry forward general activity (UDA)        | -59        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £56,240.98 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 51                     | 142         |
| May       | 341                    | 283         |
| June      | 411                    | 782         |
| July      | 866                    | 1,096       |
| August    | 1,175                  | 1,532       |
| September | 1,414                  | 1,708       |
| October   | 1,612                  | 1,962       |
| November  | 1,833                  | 2,262       |
| December  | 2,124                  | 2,583       |
| January   | 2,327                  |             |
| February  | 2,706                  |             |
| March     | 2,912                  |             |
| April     | 3,036                  |             |
| May       | 3,036                  |             |
| June      | 3,083                  |             |
|           |                        |             |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 898         | 6.1%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 45       | 506         | 8.9%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 494      | 898         | 55.0%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 205      | 506         | 40.5%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 38       | 1,292       | 2.9%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,292       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 1,292       | 0.9%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



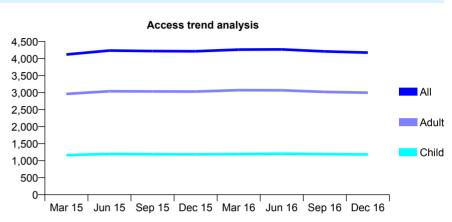
# Q69 - Vital Signs At a Glance Contract Report for 318922/0001 - December 2016

| Name or company name | MR MD JOHNSON |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

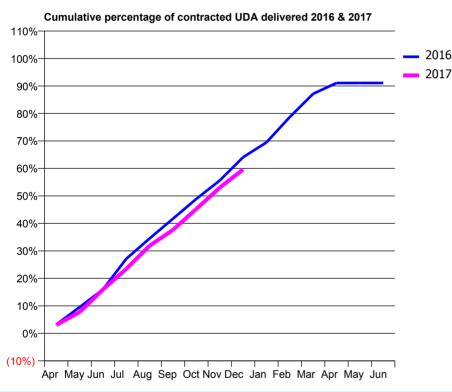
| 16/17 Contracted general activity (UDA)     | 10,982      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £258,706.60 |

#### **ACCESS\***





## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |       |
|-----------------------------------|--------|-------|
| Month                             | 2016   | 2017  |
| April                             | 388    | 335   |
| May                               | 1,147  | 847   |
| June                              | 1,929  | 1,752 |
| July                              | 3,274  | 2,576 |
| August                            | 4,164  | 3,503 |
| September                         | 5,031  | 4,134 |
| October                           | 5,899  | 4,972 |
| November                          | 6,703  | 5,821 |
| December                          | 7,726  | 6,547 |
| January                           | 8,376  |       |
| February                          | 9,490  | _     |
| March                             | 10,508 |       |
| April                             | 10,981 |       |
| May                               | 10,981 |       |
| June                              | 10,981 |       |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 87       | 1,380       | 6.3%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 339      | 3,196       | 10.6%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 973      | 1,380       | 70.5%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,248    | 3,196       | 70.3%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 286      | 4,305       | 6.6%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 4,305       | 0.4%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 4,305       | 0.2%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



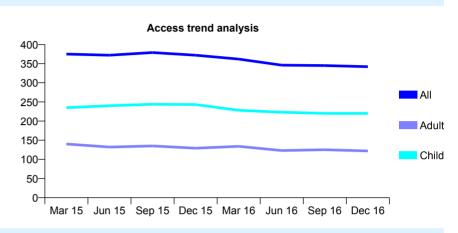
# Q69 - Vital Signs At a Glance Contract Report for 322261/0001 - December 2016

| Name or company name | MR BS COUSINS |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 984        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £24,154.36 |

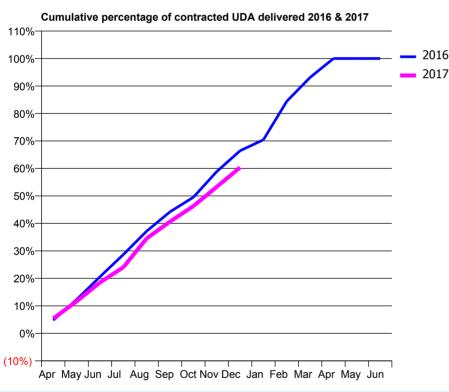
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 372    |                               |
| Quarter ending March 2016     | 362    | <b>1</b>                      |
| Quarter ending June 2016      | 346    | <b>→</b>                      |
| Quarter ending September 2016 | 345    | $\rightarrow$                 |
| Quarter ending December 2016  | 342    | $\rightarrow$                 |
| Variance since December 2015  | (8.1%) | 1                             |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |  |
|-----------------------------------|------|------|--|--|
| Month                             | 2016 | 2017 |  |  |
| April                             | 47   | 53   |  |  |
| May                               | 121  | 114  |  |  |
| June                              | 203  | 182  |  |  |
| July                              | 282  | 237  |  |  |
| August                            | 366  | 340  |  |  |
| September                         | 435  | 400  |  |  |
| October                           | 487  | 455  |  |  |
| November                          | 579  | 525  |  |  |
| December                          | 654  | 594  |  |  |
| January                           | 693  |      |  |  |
| February                          | 831  | _    |  |  |
| March                             | 916  |      |  |  |
| April                             | 984  | · ·  |  |  |
| May                               | 984  |      |  |  |
| June                              | 984  |      |  |  |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 300         | 7.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 23       | 111         | 20.7%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 225      | 300         | 75.0%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 72       | 111         | 64.9%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 15       | 377         | 4.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 377         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 377         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



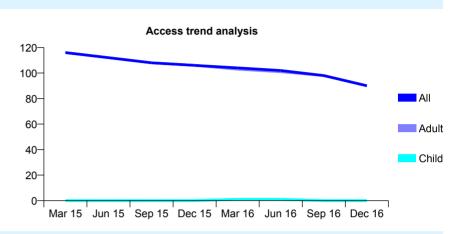
# Q69 - Vital Signs At a Glance Contract Report for 323373/0003 - December 2016

| Name or company name | MR GF HOLLIS |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

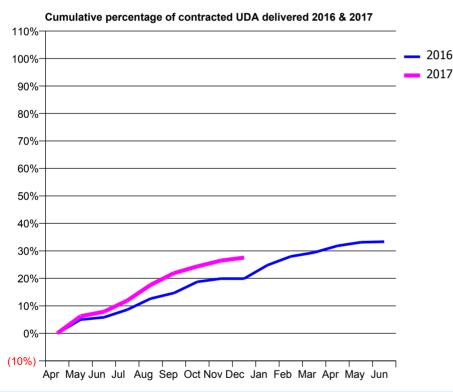
| 16/17 Contracted general activity (UDA)     | 1,474      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £41,032.71 |

## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 106     |                               |
| Quarter ending March 2016     | 104     | <b>1</b>                      |
| Quarter ending June 2016      | 102     | <b>\</b>                      |
| Quarter ending September 2016 | 98      | <b>1</b>                      |
| Quarter ending December 2016  | 90      | <b>1</b>                      |
| Variance since December 2015  | (15.1%) | <b>\</b>                      |



## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 0                        | 0         |
| May       | 74                       | 92        |
| June      | 86                       | 116       |
| July      | 127                      | 176       |
| August    | 187                      | 260       |
| September | 217                      | 323       |
| October   | 277                      | 359       |
| November  | 294                      | 390       |
| December  | 294                      | 406       |
| January   | 366                      |           |
| February  | 413                      | _         |
| March     | 434                      |           |
| April     | 470                      |           |
| May       | 489                      |           |
| June      | 492                      |           |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 110         | 2.7%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 68       | 110         | 61.8%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 94          | 1.1%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 94          | 1.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 94          | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |



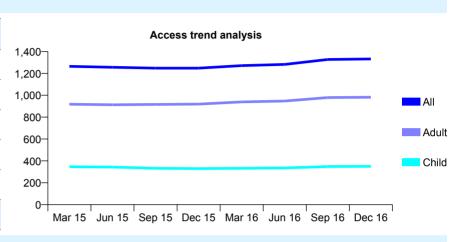
# Q69 - Vital Signs At a Glance Contract Report for 323977/0001 - December 2016

| Name or company name | MR JR WHITLOCK |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 4,200       |
|---|-------------|
| Carry forward general activity (UDA)        | 64          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £103,957.14 |

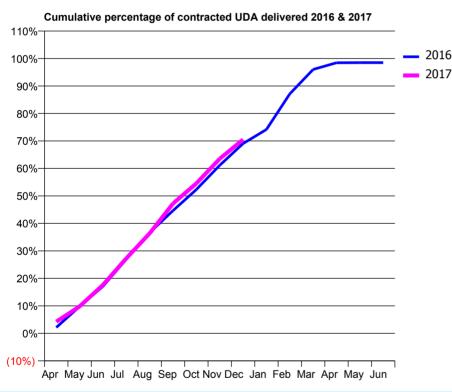
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,248 |                               |
| Quarter ending March 2016     | 1,271 | $\rightarrow$                 |
| Quarter ending June 2016      | 1,282 | $\rightarrow$                 |
| Quarter ending September 2016 | 1,327 | <b>1</b>                      |
| Quarter ending December 2016  | 1,332 | $\rightarrow$                 |
| Variance since December 2015  | 6.7%  | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 90                      | 178         |
| May       | 410                     | 412         |
| June      | 718                     | 741         |
| July      | 1,133                   | 1,148       |
| August    | 1,539                   | 1,528       |
| September | 1,876                   | 1,984       |
| October   | 2,198                   | 2,291       |
| November  | 2,568                   | 2,668       |
| December  | 2,900                   | 2,961       |
| January   | 3,115                   |             |
| February  | 3,659                   |             |
| March     | 4,033                   |             |
| April     | 4,134                   |             |
| May       | 4,136                   |             |
| June      | 4,136                   |             |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 454         | 5.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 186      | 1,273       | 14.6%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 326      | 454         | 71.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 864      | 1,273       | 67.9%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 82       | 1,665       | 4.9%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,665       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 1,665       | 0.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

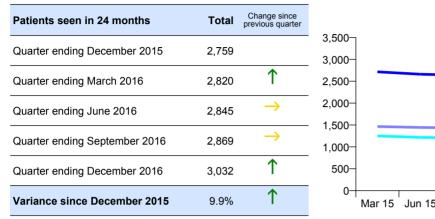


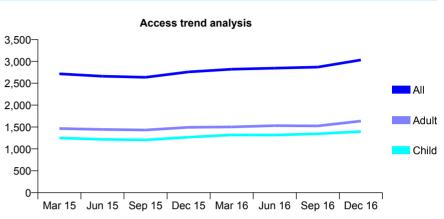
# Q69 - Vital Signs At a Glance Contract Report for 326240/0001 - December 2016

| Name or company name | MR NS SEHRA  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 11,428      |
|---|-------------|
| Carry forward general activity (UDA)        | -162        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £381,344.38 |

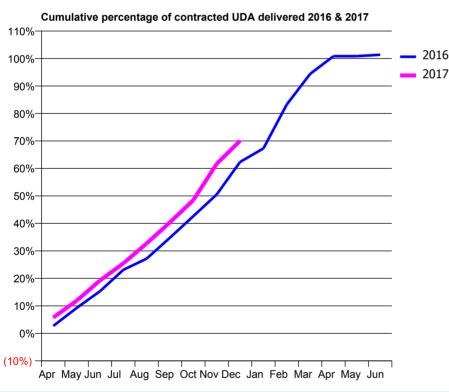
#### **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 325                      | 655        |
| May       | 1,105                    | 1,358      |
| June      | 1,834                    | 2,198      |
| July      | 2,765                    | 2,912      |
| August    | 3,255                    | 3,740      |
| September | 4,168                    | 4,618      |
| October   | 5,105                    | 5,543      |
| November  | 6,046                    | 7,052      |
| December  | 7,460                    | 8,004      |
| January   | 8,051                    |            |
| February  | 9,965                    |            |
| March     | 11,294                   |            |
| April     | 12,068                   |            |
| May       | 12,067                   |            |
| June      | 12,127                   |            |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 78       | 1,766       | 4.4%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 241      | 1,576       | 15.3%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,257    | 1,766       | 71.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 743      | 1,576       | 47.1%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 417      | 3,165       | 13.2%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 3,165       | 0.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 3,165       | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.8%  | 88.8%   |



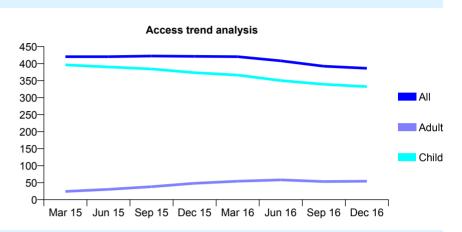
# Q69 - Vital Signs At a Glance Contract Report for 327387/0001 - December 2016

| Name or company name | MR MI BRADY  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 728        |
|---|------------|
| Carry forward general activity (UDA)        | -15        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £13,817.42 |

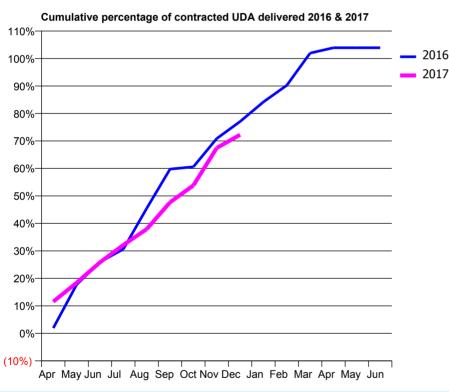
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 421    |                               |
| Quarter ending March 2016     | 420    | $\rightarrow$                 |
| Quarter ending June 2016      | 408    | <b>\</b>                      |
| Quarter ending September 2016 | 392    | <b>\</b>                      |
| Quarter ending December 2016  | 386    | <b>\</b>                      |
| Variance since December 2015  | (8.3%) | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activity | y (UDA) |
|-----------|-----------------------------|---------|
| Month     | 2016                        | 2017    |
| April     | 14                          | 84      |
| May       | 129                         | 134     |
| June      | 189                         | 188     |
| July      | 223                         | 234     |
| August    | 331                         | 276     |
| September | 435                         | 347     |
| October   | 441                         | 392     |
| November  | 516                         | 491     |
| December  | 561                         | 526     |
| January   | 613                         |         |
| February  | 657                         |         |
| March     | 742                         |         |
| April     | 756                         | ·       |
| May       | 756                         |         |
| June      | 756                         |         |
|           |                             |         |

| G0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 329         | 8.2%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 25          | 12.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 175      | 329         | 53.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 12       | 25          | 48.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 344         | 0.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 344         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 344         | 3.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

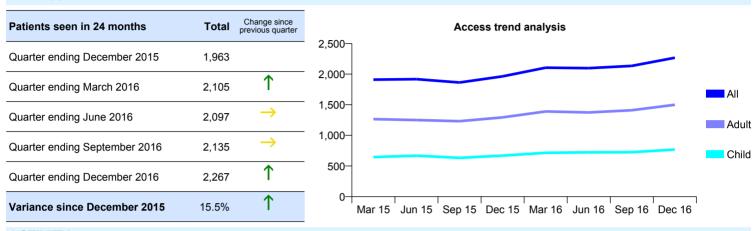


# Q69 - Vital Signs At a Glance Contract Report for 332119/0003 - December 2016

| Name or company name | MR S CHOPRA  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 24/12/2009   |
| Contract end date    |              |

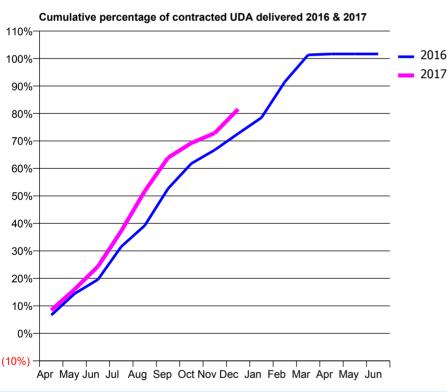
| 16/17 Contracted general activity (UDA)     | 3,150      |
|---|------------|
| Carry forward general activity (UDA)        | -54        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £91,798.82 |

#### **ACCESS\***



2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |
|-----------------------------------|-------|-------|
| Month                             | 2016  | 2017  |
| April                             | 219   | 265   |
| May                               | 477   | 505   |
| June                              | 646   | 767   |
| July                              | 1,042 | 1,174 |
| August                            | 1,293 | 1,628 |
| September                         | 1,736 | 2,013 |
| October                           | 2,038 | 2,181 |
| November                          | 2,201 | 2,295 |
| December                          | 2,396 | 2,569 |
| January                           | 2,588 |       |
| February                          | 3,018 |       |
| March                             | 3,341 |       |
| April                             | 3,352 |       |
| May                               | 3,352 |       |
| June                              | 3,352 |       |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 653         | 8.6%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 201      | 1,185       | 17.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 279      | 653         | 42.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 320      | 1,185       | 27.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 184      | 854         | 21.5%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 854         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 854         | 1.8%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



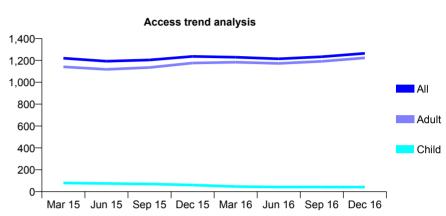
# Q69 - Vital Signs At a Glance Contract Report for 332119/0005 - December 2016

| Name or company name | MR S CHOPRA  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2013   |
| Contract end date    |              |

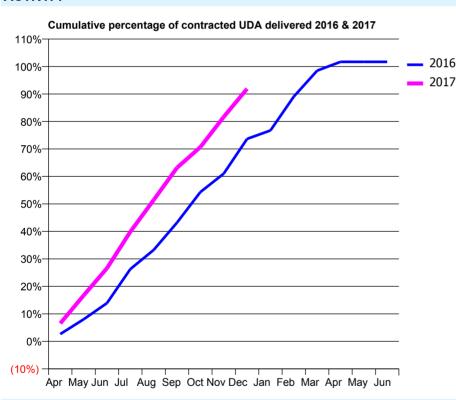
| 16/17 Contracted general activity (UDA)     | 5,175       |
|---|-------------|
| Carry forward general activity (UDA)        | -93         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £264,030.23 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,236 |                               |
| Quarter ending March 2016     | 1,229 | $\rightarrow$                 |
| Quarter ending June 2016      | 1,214 | 1                             |
| Quarter ending September 2016 | 1,233 | $\rightarrow$                 |
| Quarter ending December 2016  | 1,264 | <b>↑</b>                      |
| Variance since December 2015  | 2.3%  | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 144                     | 338        |
| May       | 435                     | 864        |
| June      | 754                     | 1,377      |
| July      | 1,425                   | 2,064      |
| August    | 1,802                   | 2,662      |
| September | 2,342                   | 3,269      |
| October   | 2,944                   | 3,658      |
| November  | 3,307                   | 4,227      |
| December  | 3,992                   | 4,755      |
| January   | 4,158                   |            |
| February  | 4,825                   |            |
| March     | 5,337                   |            |
| April     | 5,511                   |            |
| May       | 5,511                   |            |
| June      | 5,511                   |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 35          | 0.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 15       | 828         | 1.8%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2        | 35          | 5.7%     | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 76       | 828         | 9.2%     | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 817         | 0.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 817         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 817         | 0.2%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



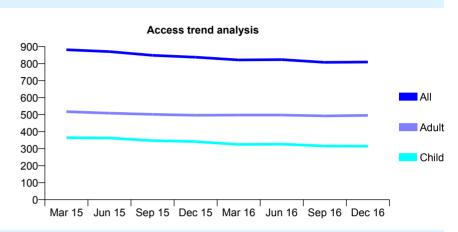
# Q69 - Vital Signs At a Glance Contract Report for 334944/0001 - December 2016

| Name or company name | Haverleigh Dental Surgery |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2006                |
| Contract end date    |                           |

| 16/17 Contracted general activity (UDA)     | 1,760      |
|---|------------|
| Carry forward general activity (UDA)        | 34         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £42,527.25 |

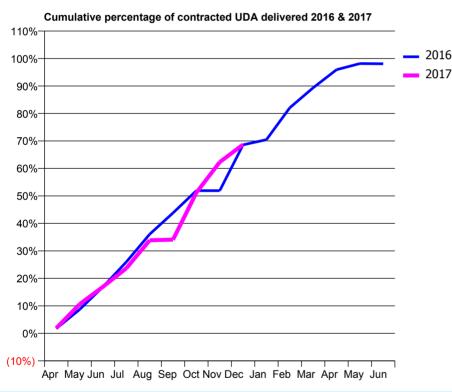
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 837    |                               |
| Quarter ending March 2016     | 821    | <b>1</b>                      |
| Quarter ending June 2016      | 823    | $\rightarrow$                 |
| Quarter ending September 2016 | 807    | <b>→</b>                      |
| Quarter ending December 2016  | 809    | $\rightarrow$                 |
| Variance since December 2015  | (3.3%) | <b>\</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 30                       | 33         |
| May       | 153                      | 187        |
| June      | 298                      | 298        |
| July      | 457                      | 417        |
| August    | 635                      | 596        |
| September | 771                      | 600        |
| October   | 914                      | 901        |
| November  | 914                      | 1,096      |
| December  | 1,207                    | 1,209      |
| January   | 1,240                    |            |
| February  | 1,445                    | _          |
| March     | 1,572                    |            |
| April     | 1,688                    |            |
| May       | 1,727                    |            |
| June      | 1,726                    |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 360         | 3.3%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 42       | 550         | 7.6%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 258      | 360         | 71.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 425      | 550         | 77.3%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 19       | 793         | 2.4%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 793         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 793         | 0.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

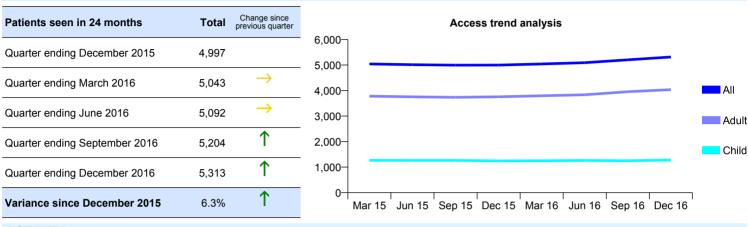


# Q69 - Vital Signs At a Glance Contract Report for 335304/0001 - December 2016

| Name or company name | MR LR POWELL |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 17,123      |
|---|-------------|
| Carry forward general activity (UDA)        | 448         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £391,044.74 |

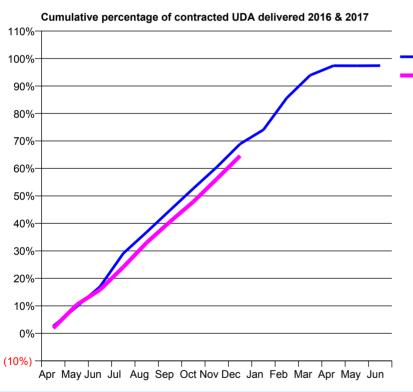
#### **ACCESS\***



2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 452                   | 322          |
| May       | 1,656                 | 1,778        |
| June      | 2,907                 | 2,710        |
| July      | 4,984                 | 4,131        |
| August    | 6,308                 | 5,655        |
| September | 7,675                 | 6,960        |
| October   | 9,027                 | 8,201        |
| November  | 10,353                | 9,617        |
| December  | 11,797                | 11,058       |
| January   | 12,683                |              |
| February  | 14,665                | _            |
| March     | 16,080                |              |
| April     | 16,671                |              |
| May       | 16,670                |              |
| June      | 16,676                |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 192      | 1,696       | 11.3%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 905      | 5,066       | 17.9%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,070    | 1,696       | 63.1%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,846    | 5,066       | 56.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 670      | 6,439       | 10.4%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 87       | 6,439       | 1.4%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 47       | 6,439       | 0.7%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 14          | 85.7%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 14          | 92.9%    | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



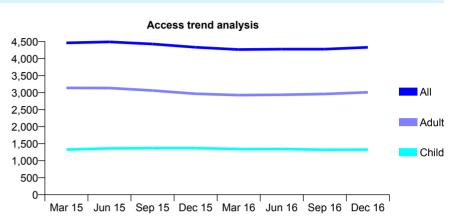
# Q69 - Vital Signs At a Glance Contract Report for 336785/0001 - December 2016

| Name or company name | MRS KS RADIA |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 8,951       |
|---|-------------|
| Carry forward general activity (UDA)        | 147         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £287,992.59 |

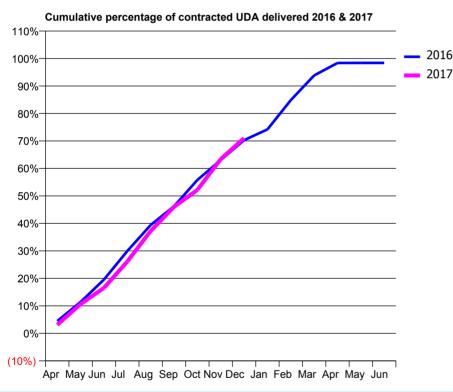
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 4,330  |                               |
| Quarter ending March 2016     | 4,263  | 1                             |
| Quarter ending June 2016      | 4,276  | $\rightarrow$                 |
| Quarter ending September 2016 | 4,275  | $\rightarrow$                 |
| Quarter ending December 2016  | 4,329  | $\rightarrow$                 |
| Variance since December 2015  | (0.0%) | $\rightarrow$                 |
|                               |        |                               |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 411                      | 276       |
| May       | 1,046                    | 954       |
| June      | 1,794                    | 1,481     |
| July      | 2,744                    | 2,339     |
| August    | 3,612                    | 3,333     |
| September | 4,236                    | 4,119     |
| October   | 5,113                    | 4,672     |
| November  | 5,776                    | 5,672     |
| December  | 6,439                    | 6,356     |
| January   | 6,797                    |           |
| February  | 7,774                    |           |
| March     | 8,595                    |           |
| April     | 9,012                    |           |
| May       | 9,014                    |           |
| June      | 9,014                    |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 96       | 1,636       | 5.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 388      | 2,927       | 13.3%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,111    | 1,636       | 67.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,149    | 2,927       | 39.3%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 339      | 3,648       | 9.3%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 3,648       | 0.2%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 3,648       | 0.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 17       | 18          | 94.4%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 16       | 18          | 88.9%    | 90.4% | 88.8%  | 88.8%   |



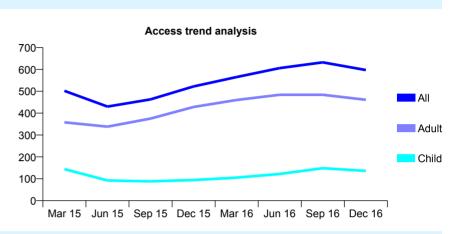
# Q69 - Vital Signs At a Glance Contract Report for 336785/0002 - December 2016

| Name or company name | MRS KS RADIA |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2009   |
| Contract end date    |              |

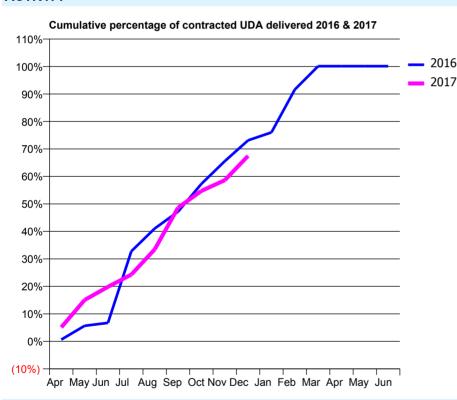
| 16/17 Contracted general activity (UDA)     | 1,050      |
|---|------------|
| Carry forward general activity (UDA)        | -1         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £28,152.88 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 522   |                               |
| Quarter ending March 2016     | 565   | <b>1</b>                      |
| Quarter ending June 2016      | 606   | <b>1</b>                      |
| Quarter ending September 2016 | 632   | <b>1</b>                      |
| Quarter ending December 2016  | 597   | <b>1</b>                      |
| Variance since December 2015  | 14.4% | 1                             |



## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |      |  |
|-----------------------------------|-------|------|--|
| Month                             | 2016  | 2017 |  |
| April                             | 7     | 54   |  |
| May                               | 61    | 158  |  |
| June                              | 72    | 208  |  |
| July                              | 352   | 255  |  |
| August                            | 441   | 351  |  |
| September                         | 507   | 511  |  |
| October                           | 616   | 575  |  |
| November                          | 704   | 615  |  |
| December                          | 786   | 708  |  |
| January                           | 817   |      |  |
| February                          | 985   |      |  |
| March                             | 1,076 |      |  |
| April                             | 1,076 |      |  |
| May                               | 1,076 |      |  |
| June                              | 1,076 |      |  |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 163         | 0.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 430         | 1.6%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 67       | 163         | 41.1%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 81       | 430         | 18.8%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 62       | 593         | 10.5%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 593         | 0.3%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 593         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



Adult

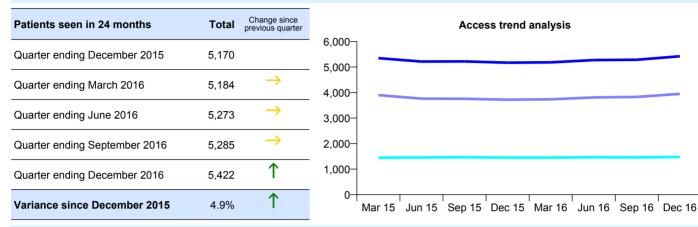
Child

# Q69 - Vital Signs At a Glance Contract Report for 337765/0001 - December 2016

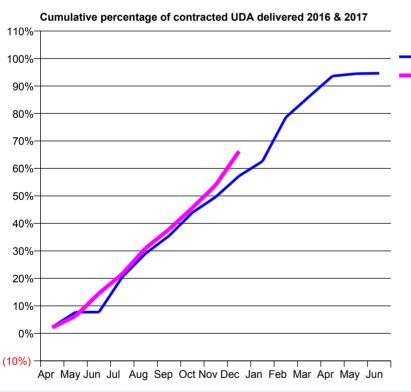
| Name or company name | MR SI YOUNG  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 15,338      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £391,112.06 |

#### **ACCESS\***



#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 355                    | 331         |
| May       | 1,185                  | 971         |
| June      | 1,185                  | 2,234       |
| July      | 3,147                  | 3,317       |
| August    | 4,459                  | 4,759       |
| September | 5,441                  | 5,803       |
| October   | 6,739                  | 7,003       |
| November  | 7,613                  | 8,275       |
| December  | 8,782                  | 10,158      |
| January   | 9,603                  |             |
| February  | 12,051                 |             |
| March     | 13,217                 |             |
| April     | 14,358                 |             |
| May       | 14,487                 |             |
| June      | 14,515                 |             |

## **QUALITY**

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 96       | 1,661       | 5.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 586      | 3,644       | 16.1%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,074    | 1,661       | 64.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 989      | 3,644       | 27.1%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 673      | 4,870       | 13.8%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 4,870       | 0.3%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 4,870       | 0.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 12          | 100.0%   | 90.4% | 88.8%  | 88.8%   |

2016

2017

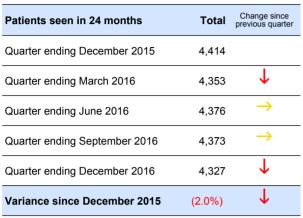


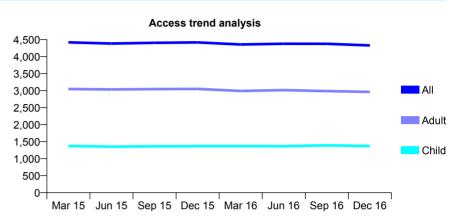
# Q69 - Vital Signs At a Glance Contract Report for 338761/0002 - December 2016

| Name or company name | MR MS KHAN   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 11,111      |
|---|-------------|
| Carry forward general activity (UDA)        | -7          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £262,775.82 |

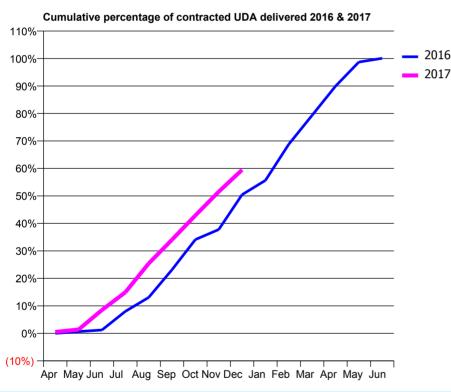
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled A | ctivity (UDA) |
|-----------|----------------------|---------------|
| Month     | 2016                 | 2017          |
| April     | 0                    | 58            |
| May       | 74                   | 154           |
| June      | 136                  | 946           |
| July      | 890                  | 1,660         |
| August    | 1,452                | 2,823         |
| September | 2,573                | 3,787         |
| October   | 3,792                | 4,767         |
| November  | 4,197                | 5,725         |
| December  | 5,607                | 6,610         |
| January   | 6,183                |               |
| February  | 7,644                |               |
| March     | 8,815                |               |
| April     | 9,991                |               |
| May       | 10,967               |               |
| June      | 11,119               |               |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 118      | 1,618       | 7.3%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 385      | 3,248       | 11.9%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,008    | 1,618       | 62.3%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,956    | 3,248       | 60.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 349      | 3,721       | 9.4%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 3,721       | 0.2%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 44       | 3,721       | 1.2%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 11          | 90.9%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



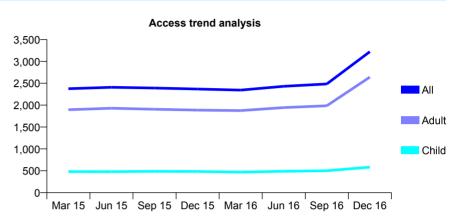
# Q69 - Vital Signs At a Glance Contract Report for 339946/0001 - December 2016

| Name or company name | Mrs RK Kakad |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

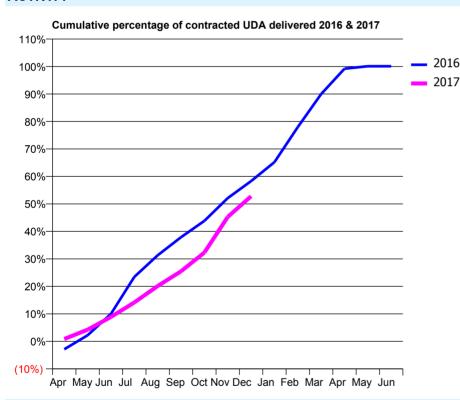
| 16/17 Contracted general activity (UDA)     | 12,655      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £272,017.37 |

## **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | -186                     | 109       |
| May       | 141                      | 538       |
| June      | 640                      | 1,124     |
| July      | 1,500                    | 1,793     |
| August    | 2,003                    | 2,547     |
| September | 2,423                    | 3,225     |
| October   | 2,804                    | 4,089     |
| November  | 3,334                    | 5,729     |
| December  | 3,729                    | 6,681     |
| January   | 4,171                    |           |
| February  | 4,987                    |           |
| March     | 5,755                    |           |
| April     | 6,346                    |           |
| May       | 6,403                    |           |
| June      | 6,403                    |           |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 560         | 4.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 273      | 2,478       | 11.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 211      | 560         | 37.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 672      | 2,478       | 27.1%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 226      | 2,825       | 8.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 2,825       | 0.2%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 42       | 2,825       | 1.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 90.4% | 88.8%  | 88.8%   |



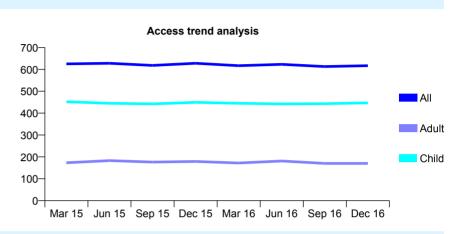
# Q69 - Vital Signs At a Glance Contract Report for 341495/0001 - December 2016

| Name or company name | MISS M BAGHERZADEH-BUICKI |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2006                |
| Contract end date    |                           |

| 16/17 Contracted general activity (UDA)     | 2,359      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £61,136.29 |

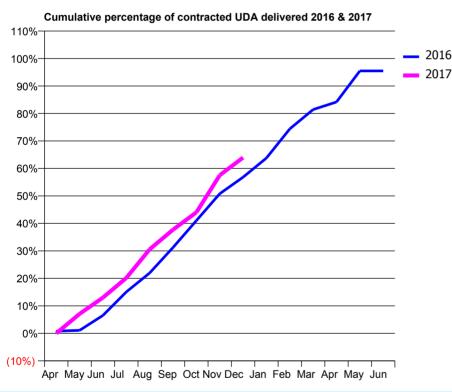
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 628    |                               |
| Quarter ending March 2016     | 617    | <b>1</b>                      |
| Quarter ending June 2016      | 623    | $\rightarrow$                 |
| Quarter ending September 2016 | 613    | <b>→</b>                      |
| Quarter ending December 2016  | 617    | $\rightarrow$                 |
| Variance since December 2015  | (1.8%) | <b>\</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |       |  |
|-----------|-----------------------------------|-------|--|
| Month     | 2016                              | 2017  |  |
| April     | 19                                | 0     |  |
| May       | 26                                | 167   |  |
| June      | 154                               | 307   |  |
| July      | 356                               | 476   |  |
| August    | 518                               | 722   |  |
| September | 737                               | 890   |  |
| October   | 968                               | 1,039 |  |
| November  | 1,198                             | 1,357 |  |
| December  | 1,340                             | 1,509 |  |
| January   | 1,505                             |       |  |
| February  | 1,755                             |       |  |
| March     | 1,921                             |       |  |
| April     | 1,986                             |       |  |
| May       | 2,253                             |       |  |
| June      | 2,253                             |       |  |

| GOALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 610         | 4.6%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 129         | 3.9%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 478      | 610         | 78.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 83       | 129         | 64.3%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 18       | 613         | 2.9%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 613         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 613         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |



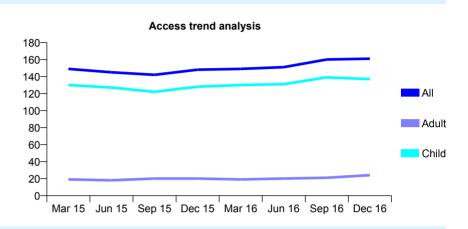
# Q69 - Vital Signs At a Glance Contract Report for 343099/0001 - December 2016

| Name or company name | MRS E MUKSINOVIC |
|----------------------|------------------|
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

| 16/17 Contracted general activity (UDA)     | 350       |
|---|-----------|
| Carry forward general activity (UDA)        | 0         |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £8,275.54 |

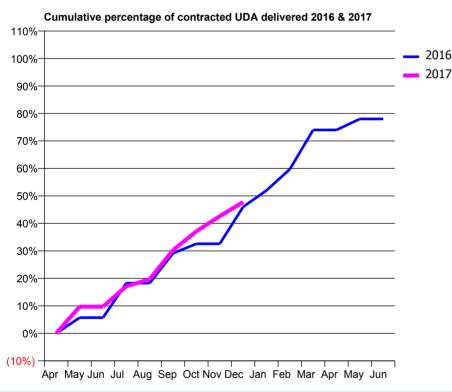
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 148   |                               |
| Quarter ending March 2016     | 149   | $\rightarrow$                 |
| Quarter ending June 2016      | 151   | $\rightarrow$                 |
| Quarter ending September 2016 | 160   | <b>1</b>                      |
| Quarter ending December 2016  | 161   | $\rightarrow$                 |
| Variance since December 2015  | 8.8%  | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |      |  |
|-----------|-----------------------------------|------|--|
| Month     | 2016                              | 2017 |  |
| April     | 0                                 | 0    |  |
| May       | 20                                | 34   |  |
| June      | 20                                | 34   |  |
| July      | 64                                | 60   |  |
| August    | 64                                | 69   |  |
| September | 102                               | 106  |  |
| October   | 114                               | 130  |  |
| November  | 114                               | 149  |  |
| December  | 161                               | 167  |  |
| January   | 182                               |      |  |
| February  | 209                               |      |  |
| March     | 259                               |      |  |
| April     | 259                               |      |  |
| May       | 273                               |      |  |
| June      | 273                               |      |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 141         | 7.1%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 3           | 0.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 77       | 141         | 54.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 3           | 100.0%   | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 133         | 0.8%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 133         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 133         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



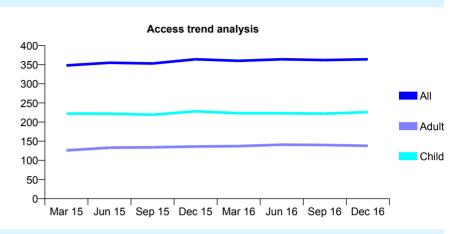
# Q69 - Vital Signs At a Glance Contract Report for 344192/0001 - December 2016

| Name or company name | MR KV KARLEKAR |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/09/2013     |
| Contract end date    | _              |

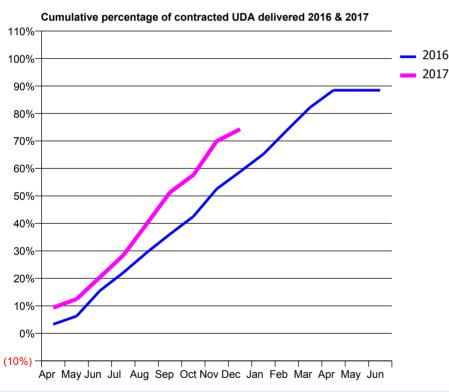
| 16/17 Contracted general activity (UDA)     | 1,160      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £28,905.04 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 364   |                               |
| Quarter ending March 2016     | 360   | <b>1</b>                      |
| Quarter ending June 2016      | 364   | $\rightarrow$                 |
| Quarter ending September 2016 | 362   | $\rightarrow$                 |
| Quarter ending December 2016  | 364   | $\rightarrow$                 |
| Variance since December 2015  | 0.0%  | $\rightarrow$                 |



## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |      |
|-----------------------------------|-------|------|
| Month                             | 2016  | 2017 |
| April                             | 45    | 108  |
| May                               | 85    | 145  |
| June                              | 211   | 237  |
| July                              | 300   | 329  |
| August                            | 399   | 461  |
| September                         | 491   | 595  |
| October                           | 578   | 668  |
| November                          | 715   | 811  |
| December                          | 800   | 861  |
| January                           | 887   |      |
| February                          | 1,004 |      |
| March                             | 1,118 |      |
| April                             | 1,203 |      |
| May                               | 1,203 |      |
| June                              | 1,203 |      |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 250         | 4.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 104         | 3.8%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 153      | 250         | 61.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 58       | 104         | 55.8%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 7        | 320         | 2.2%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 320         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 320         | 1.9%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



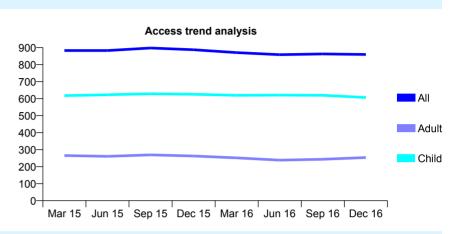
# Q69 - Vital Signs At a Glance Contract Report for 344311/0001 - December 2016

| Name or company name | MR VG CHUGANI |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    | _             |

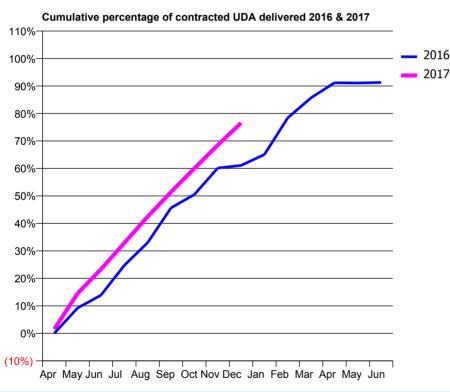
| 16/17 Contracted general activity (UDA)     | 1,570      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £37,113.91 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 887    |                               |
| Quarter ending March 2016     | 870    | <b>1</b>                      |
| Quarter ending June 2016      | 858    | <b>1</b>                      |
| Quarter ending September 2016 | 862    | $\rightarrow$                 |
| Quarter ending December 2016  | 859    | $\rightarrow$                 |
| Variance since December 2015  | (3.2%) | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled A | ctivity (UDA) |
|-----------|----------------------|---------------|
| Month     | 2016                 | 2017          |
| April     | 0                    | 24            |
| May       | 159                  | 228           |
| June      | 239                  | 366           |
| July      | 426                  | 517           |
| August    | 568                  | 667           |
| September | 785                  | 807           |
| October   | 869                  | 942           |
| November  | 1,034                | 1,075         |
| December  | 1,051                | 1,202         |
| January   | 1,119                |               |
| February  | 1,349                | _             |
| March     | 1,475                |               |
| April     | 1,568                |               |
| May       | 1,567                |               |
| June      | 1,570                |               |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 731         | 7.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 11       | 185         | 5.9%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 441      | 731         | 60.3%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 83       | 185         | 44.9%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 14       | 830         | 1.7%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 830         | 0.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 830         | 0.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |



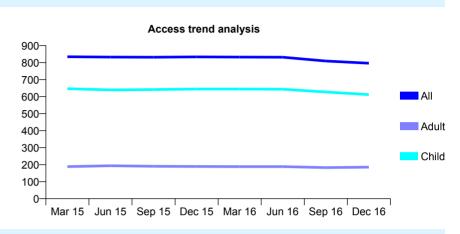
# Q69 - Vital Signs At a Glance Contract Report for 351458/0001 - December 2016

| Name or company name | MR DP MCALEAVEY |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

| 16/17 Contracted general activity (UDA)     | 1,443      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £34,018.30 |

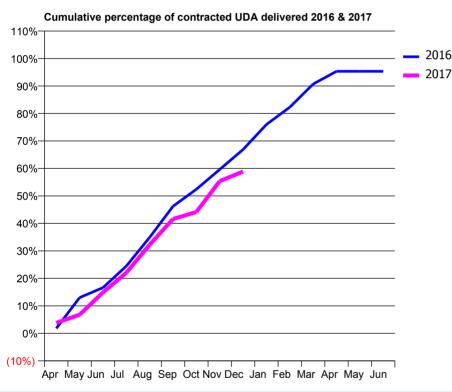
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 833    |                               |
| Quarter ending March 2016     | 832    | $\rightarrow$                 |
| Quarter ending June 2016      | 831    | $\rightarrow$                 |
| Quarter ending September 2016 | 809    | <b>1</b>                      |
| Quarter ending December 2016  | 796    | <b>1</b>                      |
| Variance since December 2015  | (4.4%) | Ţ                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activi | ity (UDA) |
|-----------|---------------------------|-----------|
| Month     | 2016                      | 2017      |
| April     | 26                        | 55        |
| May       | 188                       | 98        |
| June      | 240                       | 215       |
| July      | 353                       | 318       |
| August    | 504                       | 465       |
| September | 667                       | 600       |
| October   | 756                       | 637       |
| November  | 860                       | 799       |
| December  | 965                       | 849       |
| January   | 1,096                     |           |
| February  | 1,187                     |           |
| March     | 1,309                     |           |
| April     | 1,376                     |           |
| May       | 1,376                     |           |
| June      | 1,376                     |           |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 613         | 2.3%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 93          | 9.7%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 349      | 613         | 56.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 40       | 93          | 43.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 649         | 0.2%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 649         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 649         | 1.2%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |



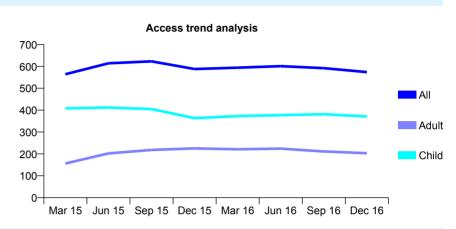
# Q69 - Vital Signs At a Glance Contract Report for 353434/0001 - December 2016

| Name or company name | MR RS DHILLON |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 1,018      |
|---|------------|
| Carry forward general activity (UDA)        | -16        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £27,217.26 |

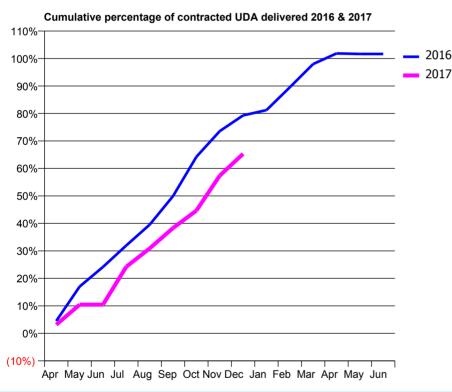
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 588    |                               |
| Quarter ending March 2016     | 594    | $\rightarrow$                 |
| Quarter ending June 2016      | 601    | $\rightarrow$                 |
| Quarter ending September 2016 | 592    | <b>↓</b>                      |
| Quarter ending December 2016  | 574    | <b>↓</b>                      |
| Variance since December 2015  | (2.4%) | <b>\</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | rity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 46                       | 32         |
| May       | 173                      | 106        |
| June      | 246                      | 106        |
| July      | 326                      | 247        |
| August    | 403                      | 315        |
| September | 508                      | 390        |
| October   | 654                      | 455        |
| November  | 749                      | 584        |
| December  | 807                      | 665        |
| January   | 827                      |            |
| February  | 911                      |            |
| March     | 997                      |            |
| April     | 1,037                    |            |
| May       | 1,035                    |            |
| June      | 1,035                    |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 399         | 5.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 124         | 3.2%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 231      | 399         | 57.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 49       | 124         | 39.5%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 24       | 492         | 4.9%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 492         | 0.6%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 492         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



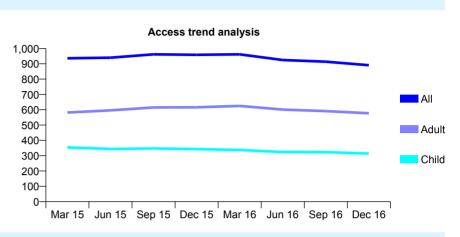
# Q69 - Vital Signs At a Glance Contract Report for 355763/0001 - December 2016

| Name or company name | MR AJ DANDAPAT |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 3,556      |
|---|------------|
| Carry forward general activity (UDA)        | -71        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £89,860.89 |

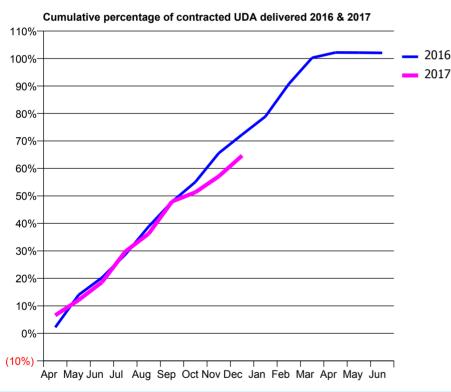
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 959    |                               |
| Quarter ending March 2016     | 962    | $\rightarrow$                 |
| Quarter ending June 2016      | 925    | <b>1</b>                      |
| Quarter ending September 2016 | 914    | <b>1</b>                      |
| Quarter ending December 2016  | 891    | <b>1</b>                      |
| Variance since December 2015  | (7.1%) | Ţ                             |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |
|-----------------------------------|-------|-------|--|
| Month                             | 2016  | 2017  |  |
| April                             | 78    | 234   |  |
| May                               | 497   | 431   |  |
| June                              | 721   | 662   |  |
| July                              | 1,020 | 1,058 |  |
| August                            | 1,382 | 1,290 |  |
| September                         | 1,703 | 1,705 |  |
| October                           | 1,959 | 1,826 |  |
| November                          | 2,332 | 2,031 |  |
| December                          | 2,571 | 2,299 |  |
| January                           | 2,806 |       |  |
| February                          | 3,226 |       |  |
| March                             | 3,566 |       |  |
| April                             | 3,634 |       |  |
| May                               | 3,632 |       |  |
| June                              | 3,628 |       |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 71       | 489         | 14.5%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 69       | 566         | 12.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 348      | 489         | 71.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 372      | 566         | 65.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 37       | 1,021       | 3.6%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 1,021       | 1.5%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,021       | 0.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

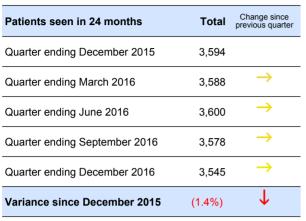


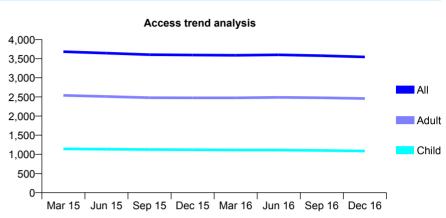
# Q69 - Vital Signs At a Glance Contract Report for 356581/0001 - December 2016

| Name or company name | MR ZR ANWAR  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 28/07/2012   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 9,276       |
|---|-------------|
| Carry forward general activity (UDA)        | 334         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £216.401.44 |

#### **ACCESS\***

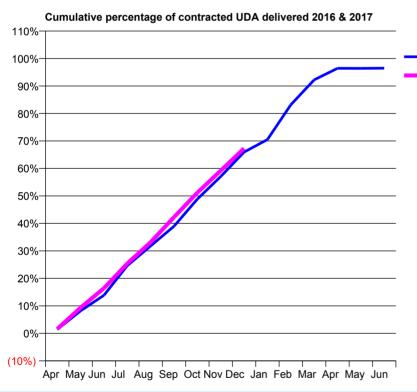




2016

2017

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |
|-----------------------------------|-------|-------|--|
| Month                             | 2016  | 2017  |  |
| April                             | 135   | 149   |  |
| May                               | 777   | 868   |  |
| June                              | 1,316 | 1,525 |  |
| July                              | 2,340 | 2,357 |  |
| August                            | 3,018 | 3,078 |  |
| September                         | 3,702 | 3,923 |  |
| October                           | 4,640 | 4,748 |  |
| November                          | 5,418 | 5,492 |  |
| December                          | 6,261 | 6,242 |  |
| January                           | 6,695 |       |  |
| February                          | 7,895 |       |  |
| March                             | 8,756 |       |  |
| April                             | 9,154 |       |  |
| May                               | 9,152 |       |  |
| June                              | 9,160 |       |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 1,412       | 4.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 286      | 2,325       | 12.3%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,032    | 1,412       | 73.1%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 888      | 2,325       | 38.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 258      | 3,518       | 7.3%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 3,518       | 0.3%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 3,518       | 0.4%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 9           | N/A      | 90.4% | 88.8%  | 88.8%   |

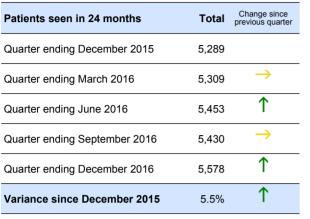


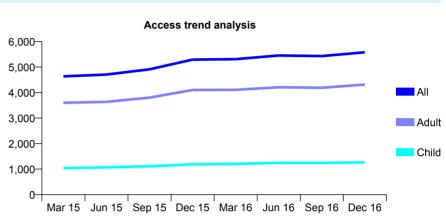
# Q69 - Vital Signs At a Glance Contract Report for 359270/0011 - December 2016

| Name or company name | MR AF RAI         |
|----------------------|-------------------|
| Contract type name   | PDS Plus Contract |
| Purpose of contract  | General           |
| Contract start date  | 01/03/2013        |
| Contract end date    | 28/02/2018        |

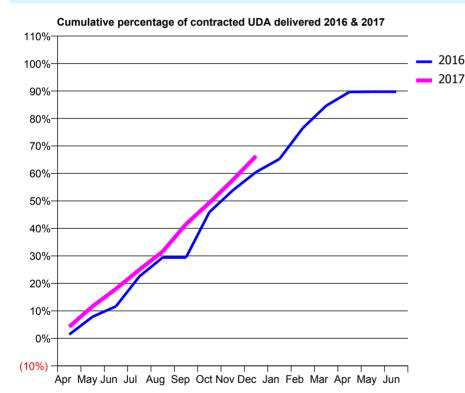
| 16/17 Contracted general activity (UDA)     | 15,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £187,875.17 |

#### **ACCESS\***





#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |       |  |
|-----------------------------------|--------|-------|--|
| Month                             | 2016   | 2017  |  |
| April                             | 212    | 636   |  |
| May                               | 1,181  | 1,754 |  |
| June                              | 1,749  | 2,701 |  |
| July                              | 3,377  | 3,749 |  |
| August                            | 4,415  | 4,738 |  |
| September                         | 4,415  | 6,237 |  |
| October                           | 6,889  | 7,403 |  |
| November                          | 8,077  | 8,639 |  |
| December                          | 9,078  | 9,952 |  |
| January                           | 9,788  |       |  |
| February                          | 11,474 |       |  |
| March                             | 12,696 |       |  |
| April                             | 13,448 |       |  |
| May                               | 13,460 |       |  |
| June                              | 13,460 |       |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 1,312       | 8.3%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 668      | 3,982       | 16.8%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 668      | 1,312       | 50.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,775    | 3,982       | 44.6%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 677      | 4,929       | 13.7%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 32       | 4,929       | 0.6%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 56       | 4,929       | 1.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 14          | 92.9%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 14          | 92.9%    | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

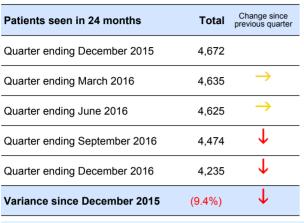


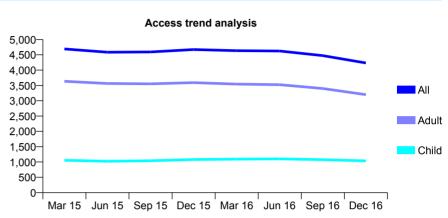
# Q69 - Vital Signs At a Glance Contract Report for 359270/0012 - December 2016

| Name or company name | MR AF RAI         |
|----------------------|-------------------|
| Contract type name   | PDS Plus Contract |
| Purpose of contract  | General           |
| Contract start date  | 01/01/2011        |
| Contract end date    | 31/12/2017        |

| 16/17 Contracted general activity (UDA)     | 12,351      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £192,663.77 |

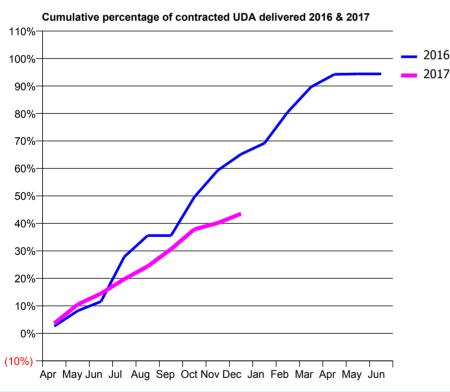
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 321                     | 448        |
| May       | 1,012                   | 1,295      |
| June      | 1,432                   | 1,792      |
| July      | 3,442                   | 2,438      |
| August    | 4,395                   | 3,012      |
| September | 4,393                   | 3,788      |
| October   | 6,127                   | 4,678      |
| November  | 7,324                   | 4,959      |
| December  | 8,053                   | 5,376      |
| January   | 8,545                   |            |
| February  | 9,946                   | _          |
| March     | 11,077                  |            |
| April     | 11,640                  |            |
| May       | 11,657                  |            |
| June      | 11,659                  |            |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 749         | 7.5%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 235      | 1,929       | 12.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 346      | 749         | 46.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 678      | 1,929       | 35.1%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 322      | 2,434       | 13.2%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 2,434       | 0.8%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 2,434       | 1.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 12          | 75.0%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 90.4% | 88.8%  | 88.8%   |

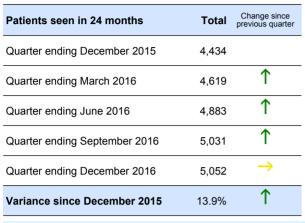


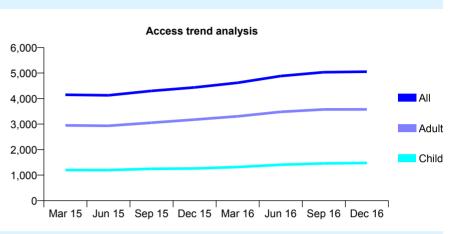
# Q69 - Vital Signs At a Glance Contract Report for 359270/0017 - December 2016

| Name or company name | MR AF RAI         |
|----------------------|-------------------|
| Contract type name   | PDS Plus Contract |
| Purpose of contract  | General           |
| Contract start date  | 19/09/2011        |
| Contract end date    | 18/09/2018        |

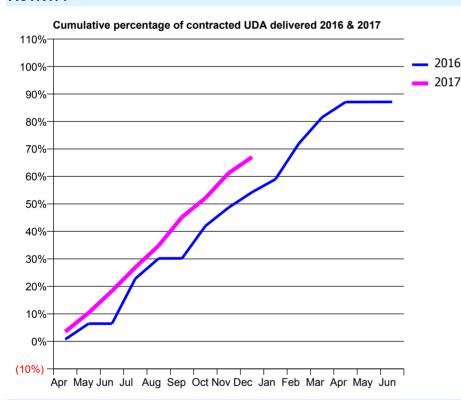
| 16/17 Contracted general activity (UDA)     | 13,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £214,803.71 |

#### **ACCESS\***





#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |       |  |
|-----------------------------------|--------|-------|--|
| Month                             | 2016   | 2017  |  |
| April                             | 95     | 460   |  |
| May                               | 838    | 1,352 |  |
| June                              | 838    | 2,383 |  |
| July                              | 2,967  | 3,499 |  |
| August                            | 3,924  | 4,528 |  |
| September                         | 3,927  | 5,883 |  |
| October                           | 5,457  | 6,776 |  |
| November                          | 6,332  | 7,963 |  |
| December                          | 7,054  | 8,719 |  |
| January                           | 7,668  |       |  |
| February                          | 9,352  |       |  |
| March                             | 10,599 |       |  |
| April                             | 11,318 |       |  |
| May                               | 11,320 |       |  |
| June                              | 11,324 |       |  |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 103      | 1,528       | 6.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 512      | 3,306       | 15.5%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 846      | 1,528       | 55.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,504    | 3,306       | 45.5%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 558      | 4,517       | 12.4%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 4,517       | 0.5%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 25       | 4,517       | 0.6%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 90.4% | 88.8%  | 88.8%   |

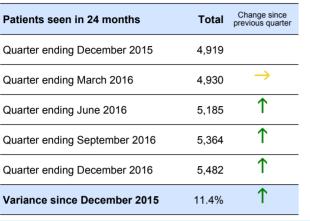


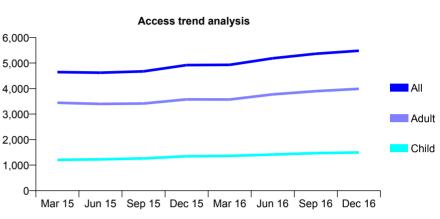
# Q69 - Vital Signs At a Glance Contract Report for 359270/0019 - December 2016

| Name or company name | MR AF RAI    |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/11/2012   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 13,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 362         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £315,343.87 |

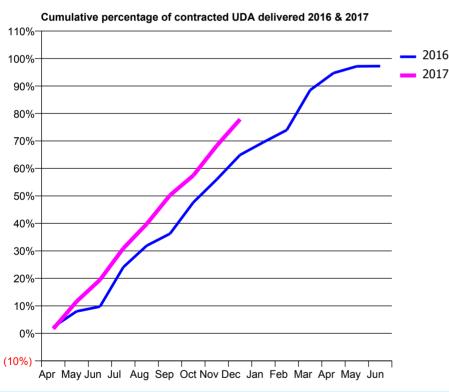
## **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 302                    | 216          |
| May       | 1,044                  | 1,510        |
| June      | 1,268                  | 2,532        |
| July      | 3,133                  | 4,022        |
| August    | 4,148                  | 5,173        |
| September | 4,714                  | 6,535        |
| October   | 6,199                  | 7,471        |
| November  | 7,278                  | 8,876        |
| December  | 8,441                  | 10,124       |
| January   | 9,039                  |              |
| February  | 9,618                  | _            |
| March     | 11,505                 |              |
| April     | 12,312                 |              |
| May       | 12,631                 |              |
| June      | 12,638                 |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 160      | 1,776       | 9.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 734      | 4,075       | 18.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,031    | 1,776       | 58.1%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,737    | 4,075       | 42.6%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 597      | 5,235       | 11.4%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 79       | 5,235       | 1.5%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 114      | 5,235       | 2.2%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

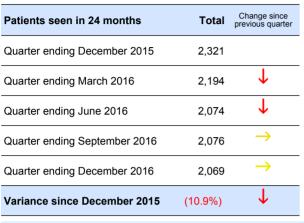


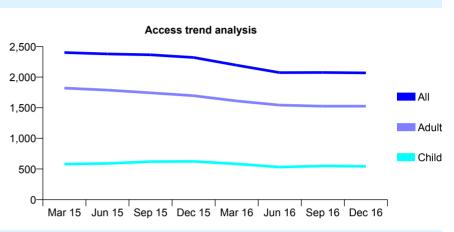
# Q69 - Vital Signs At a Glance Contract Report for 360589/0001 - December 2016

| Name or company name | MISS A MODGIL |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    | _             |

| 16/17 Contracted general activity (UDA)     | 5,446       |
|---|-------------|
| Carry forward general activity (UDA)        | -37         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £147,474.33 |

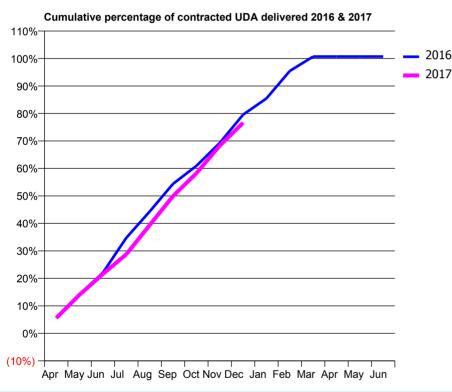
#### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Acti | vity (UDA)   |
|-------------------------|--|
| 2016                    | 2017   |
| 309                     | 304  |
| 769                     | 766  |
| 1,205                   | 1,176  |
| 1,893                   | 1,567  |
| 2,414                   | 2,145  |
| 2,962                   | 2,720  |
| 3,318                   | 3,171  |
| 3,772                   | 3,718  |
| 4,333                   | 4,172  |
| 4,654                   |  |
| 5,199                   |  |
| 5,483                   |  |
| 5,483                   |  |
| 5,483                   |  |
| 5,483                   |  |
|                         | 2016  309  769  1,205  1,893  2,414  2,962  3,318  3,772  4,333  4,654  5,199  5,483  5,483  5,483 |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 25       | 601         | 4.2%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 207      | 1,659       | 12.5%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 309      | 601         | 51.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 687      | 1,659       | 41.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 350      | 2,260       | 15.5%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 58       | 2,260       | 2.6%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,260       | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

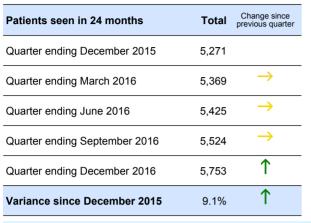


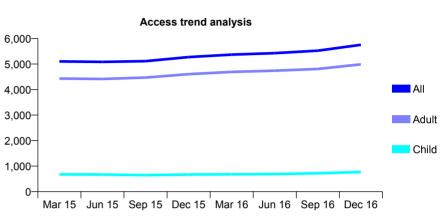
# Q69 - Vital Signs At a Glance Contract Report for 385905/0001 - December 2016

| Name or company name | MR BS RANU   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 10,897      |
|---|-------------|
| Carry forward general activity (UDA)        | -33         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £310,507.50 |

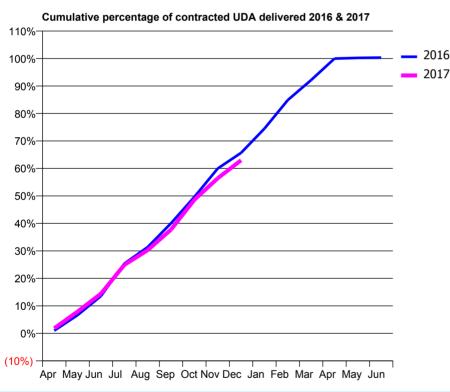
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 111                      | 201        |
| May       | 726                      | 863        |
| June      | 1,480                    | 1,575      |
| July      | 2,764                    | 2,715      |
| August    | 3,421                    | 3,298      |
| September | 4,366                    | 4,114      |
| October   | 5,408                    | 5,296      |
| November  | 6,535                    | 6,150      |
| December  | 7,158                    | 6,862      |
| January   | 8,118                    |            |
| February  | 9,249                    | _          |
| March     | 10,041                   |            |
| April     | 10,893                   |            |
| May       | 10,921                   |            |
| June      | 10,930                   |            |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 616         | 2.6%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 307      | 3,754       | 8.2%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 159      | 616         | 25.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,154    | 3,754       | 30.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,251    | 3,932       | 31.8%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 3,932       | 0.7%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 3,932       | 0.4%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 90.4% | 88.8%  | 88.8%   |



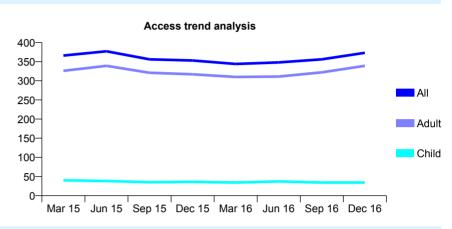
# Q69 - Vital Signs At a Glance Contract Report for 385905/0003 - December 2016

| Name or company name | MR BS RANU   |
|----------------------|--------------|
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | 31/03/2017   |

| 16/17 Contracted general activity (UDA)     | 3,488       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £102,815.17 |

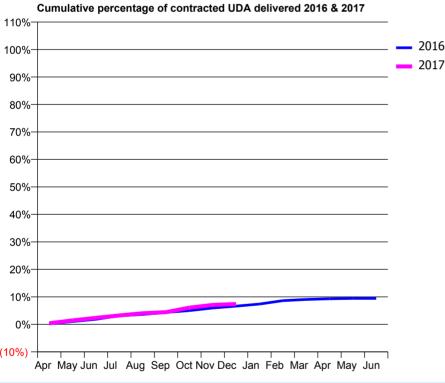
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 353   |                               |
| Quarter ending March 2016     | 344   | <b>1</b>                      |
| Quarter ending June 2016      | 348   | $\rightarrow$                 |
| Quarter ending September 2016 | 356   | <b>1</b>                      |
| Quarter ending December 2016  | 373   | <b>1</b>                      |
| Variance since December 2015  | 5.7%  | 1                             |



\_ 2016

## **ACTIVITY**



|           | Adjusted Scheduled Activit | ty (UDA) |
|-----------|----------------------------|----------|
| Month     | 2016                       | 2017     |
| April     | 6                          | 14       |
| May       | 36                         | 51       |
| June      | 65                         | 82       |
| July      | 109                        | 113      |
| August    | 126                        | 141      |
| September | 152                        | 155      |
| October   | 175                        | 212      |
| November  | 208                        | 247      |
| December  | 232                        | 258      |
| January   | 258                        |          |
| February  | 301                        |          |
| March     | 316                        |          |
| April     | 325                        |          |
| May       | 330                        |          |
| June      | 330                        |          |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 48          | 0.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 236         | 1.3%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 48          | 0.0%     | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 236         | 1.3%     | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 173      | 272         | 63.6%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 272         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 272         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |



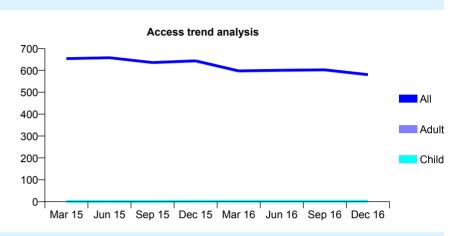
# Q69 - Vital Signs At a Glance Contract Report for 566039/0001 - December 2016

| Name or company name | MS AR LOCKYER |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 2,800      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £74,004.90 |

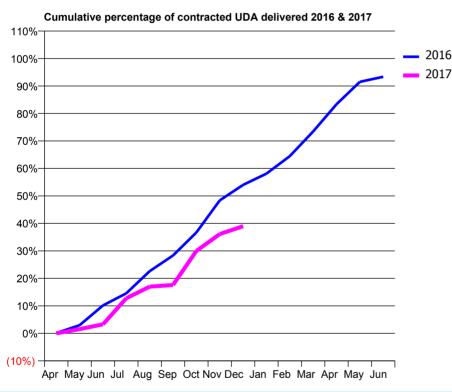
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 644    |                               |
| Quarter ending March 2016     | 598    | <b>1</b>                      |
| Quarter ending June 2016      | 601    | $\rightarrow$                 |
| Quarter ending September 2016 | 603    | $\rightarrow$                 |
| Quarter ending December 2016  | 581    | <b>→</b>                      |
| Variance since December 2015  | (9.8%) | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 3                     | 0            |
| May       | 83                    | 43           |
| June      | 285                   | 92           |
| July      | 408                   | 358          |
| August    | 634                   | 476          |
| September | 793                   | 493          |
| October   | 1,028                 | 840          |
| November  | 1,354                 | 1,011        |
| December  | 1,512                 | 1,092        |
| January   | 1,627                 |              |
| February  | 1,805                 | _            |
| March     | 2,057                 |              |
| April     | 2,334                 |              |
| May       | 2,562                 |              |
| June      | 2,614                 |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 1           | 0.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 78       | 434         | 18.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 1           | 0.0%     | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 76       | 434         | 17.5%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 33       | 328         | 10.1%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 328         | 0.9%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 22       | 328         | 6.7%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



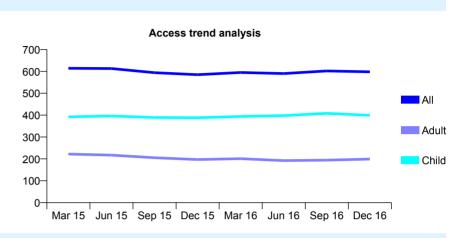
# Q69 - Vital Signs At a Glance Contract Report for 566039/0005 - December 2016

| Name or company name | MS AR LOCKYER |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 1,000      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £26,430.32 |

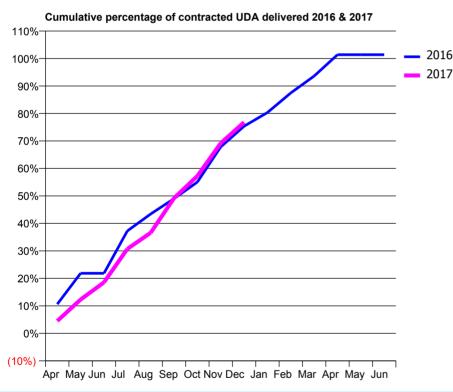
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 585   |                               |
| Quarter ending March 2016     | 595   | $\rightarrow$                 |
| Quarter ending June 2016      | 590   | $\rightarrow$                 |
| Quarter ending September 2016 | 602   | <b>1</b>                      |
| Quarter ending December 2016  | 598   | $\rightarrow$                 |
| Variance since December 2015  | 2.2%  | 1                             |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |      |  |
|-----------------------------------|-------|------|--|
| Month                             | 2016  | 2017 |  |
| April                             | 109   | 45   |  |
| May                               | 224   | 123  |  |
| June                              | 224   | 185  |  |
| July                              | 382   | 307  |  |
| August                            | 445   | 366  |  |
| September                         | 502   | 492  |  |
| October                           | 564   | 573  |  |
| November                          | 695   | 692  |  |
| December                          | 772   | 768  |  |
| January                           | 823   |      |  |
| February                          | 896   |      |  |
| March                             | 959   |      |  |
| April                             | 1,038 |      |  |
| May                               | 1,038 |      |  |
| June                              | 1,038 |      |  |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 437         | 4.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 13       | 140         | 9.3%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 194      | 437         | 44.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 42       | 140         | 30.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 19       | 541         | 3.5%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 541         | 0.2%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 541         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

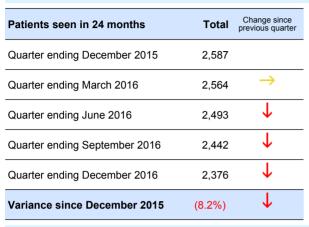


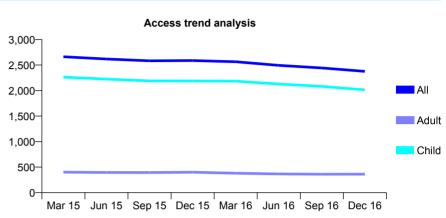
# Q69 - Vital Signs At a Glance Contract Report for 566551/0001 - December 2016

| Name or company name | MR GB DERRY  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

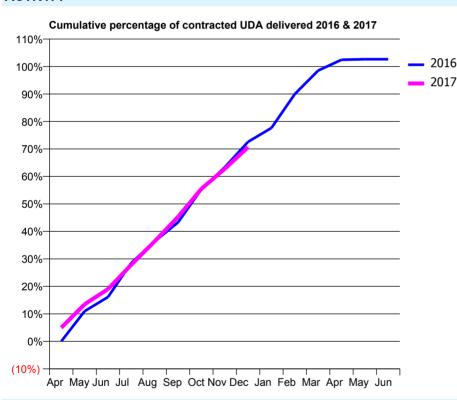
| 16/17 Contracted general activity (UDA)     | 5,000       |
|---|-------------|
| Carry forward general activity (UDA)        | -100        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £135,353.09 |

#### **ACCESS\***





#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |
|-----------------------------------|-------|-------|--|
| Month                             | 2016  | 2017  |  |
| April                             | 0     | 249   |  |
| May                               | 550   | 675   |  |
| June                              | 806   | 950   |  |
| July                              | 1,428 | 1,394 |  |
| August                            | 1,819 | 1,820 |  |
| September                         | 2,165 | 2,264 |  |
| October                           | 2,766 | 2,774 |  |
| November                          | 3,167 | 3,137 |  |
| December                          | 3,629 | 3,533 |  |
| January                           | 3,883 |       |  |
| February                          | 4,498 |       |  |
| March                             | 4,926 |       |  |
| April                             | 5,123 |       |  |
| May                               | 5,132 |       |  |
| June                              | 5,132 |       |  |

| G0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 237      | 2,761       | 8.6%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 16       | 159         | 10.1%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,040    | 2,761       | 73.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 105      | 159         | 66.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 104      | 2,743       | 3.8%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,743       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,743       | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



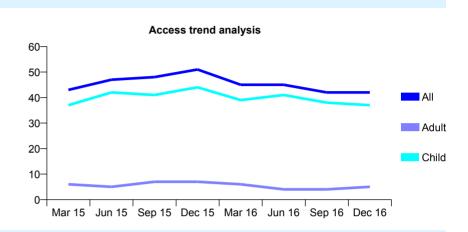
# Q69 - Vital Signs At a Glance Contract Report for 568430/0001 - December 2016

| Name or company name | MR PG CRUCI  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

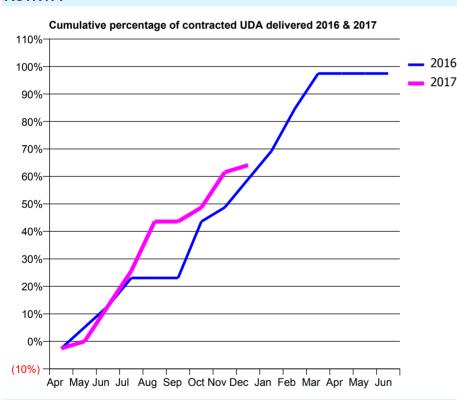
| 16/17 Contracted general activity (UDA)     | 39      |
|---|---------|
| Carry forward general activity (UDA)        | 1       |
| 16/17 Contracted orthodontic activity (UOA) | 0       |
| Carry forward orthodontic activity (UOA)    | 0       |
| Baseline contract value                     | £907.84 |

## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 51      |                               |
| Quarter ending March 2016     | 45      | 1                             |
| Quarter ending June 2016      | 45      | $\rightarrow$                 |
| Quarter ending September 2016 | 42      | <b>1</b>                      |
| Quarter ending December 2016  | 42      | $\rightarrow$                 |
| Variance since December 2015  | (17.6%) | 1                             |



## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2016 | 2017 |
| April                             | -1   | -1   |
| May                               | 2    | 0    |
| June                              | 5    | 5    |
| July                              | 9    | 10   |
| August                            | 9    | 17   |
| September                         | 9    | 17   |
| October                           | 17   | 19   |
| November                          | 19   | 24   |
| December                          | 23   | 25   |
| January                           | 27   |      |
| February                          | 33   |      |
| March                             | 38   |      |
| April                             | 38   |      |
| May                               | 38   |      |
| June                              | 38   |      |

| 40.12.1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 23          | 0.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 1           | 0.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 9        | 23          | 39.1%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 1           | 0.0%     | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 24          | 0.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 24          | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 24          | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

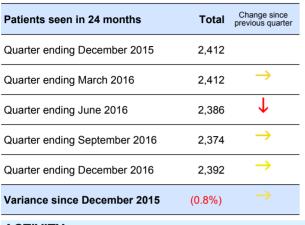


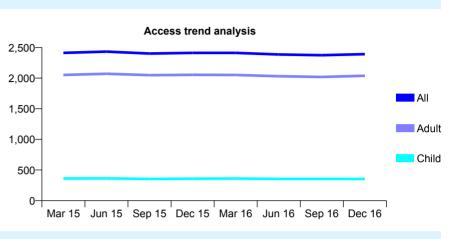
# Q69 - Vital Signs At a Glance Contract Report for 575682/0001 - December 2016

| Name or company name | MR HJ COULL  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 6,812       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £161,065.22 |

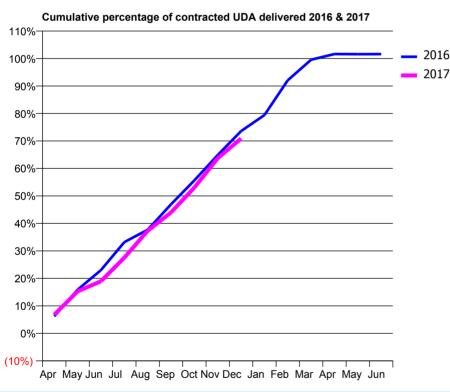
#### **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | rity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 432                      | 462        |
| May       | 1,108                    | 1,040      |
| June      | 1,604                    | 1,291      |
| July      | 2,314                    | 1,875      |
| August    | 2,628                    | 2,541      |
| September | 3,272                    | 2,997      |
| October   | 3,880                    | 3,613      |
| November  | 4,523                    | 4,340      |
| December  | 5,130                    | 4,827      |
| January   | 5,537                    |            |
| February  | 6,420                    | _          |
| March     | 6,941                    |            |
| April     | 7,084                    |            |
| May       | 7,082                    |            |
| June      | 7,083                    |            |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 399         | 3.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 146      | 2,197       | 6.6%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 267      | 399         | 66.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,488    | 2,197       | 67.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 136      | 2,514       | 5.4%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 2,514       | 0.2%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 2,514       | 0.6%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.8%  | 88.8%   |



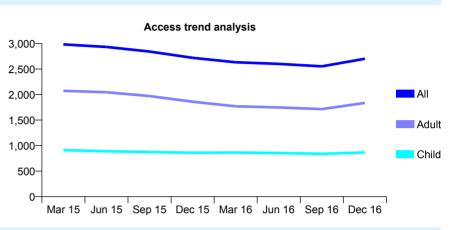
# Q69 - Vital Signs At a Glance Contract Report for 578967/0001 - December 2016

| Name or company name | MR AC COOKE  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

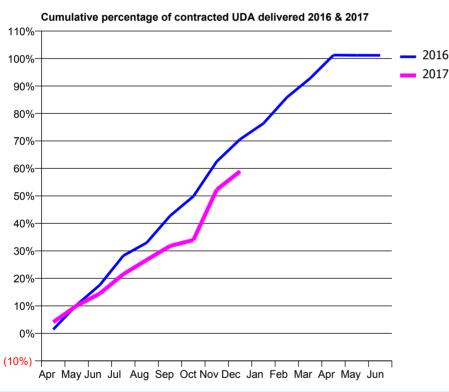
| 16/17 Contracted general activity (UDA)     | 7,646       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £180,784.61 |

#### **ACCESS\***





#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |
|-----------------------------------|-------|-------|--|
| Month                             | 2016  | 2017  |  |
| April                             | 94    | 312   |  |
| May                               | 672   | 770   |  |
| June                              | 1,148 | 1,111 |  |
| July                              | 1,837 | 1,647 |  |
| August                            | 2,142 | 2,042 |  |
| September                         | 2,779 | 2,432 |  |
| October                           | 3,240 | 2,596 |  |
| November                          | 4,064 | 3,997 |  |
| December                          | 4,589 | 4,507 |  |
| January                           | 4,964 |       |  |
| February                          | 5,578 |       |  |
| March                             | 6,031 |       |  |
| April                             | 6,579 |       |  |
| May                               | 6,575 |       |  |
| June                              | 6,575 |       |  |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 1,073       | 4.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 258      | 1,903       | 13.6%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 702      | 1,073       | 65.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 965      | 1,903       | 50.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 247      | 2,713       | 9.1%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 2,713       | 0.6%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 2,713       | 0.4%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 90.4% | 88.8%  | 88.8%   |



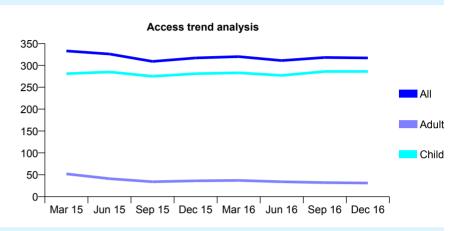
# Q69 - Vital Signs At a Glance Contract Report for 630209/0001 - December 2016

| Name or company name | MR CR NIXON  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

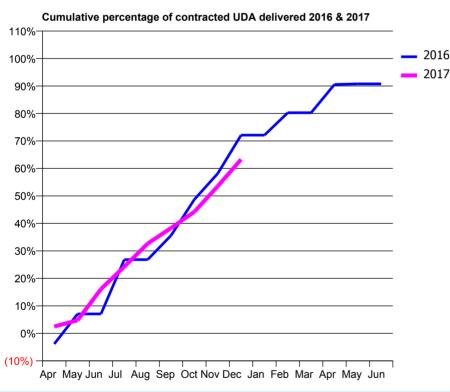
| 16/17 Contracted general activity (UDA)     | 441        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £10,151.40 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 317   |                               |
| Quarter ending March 2016     | 320   | $\rightarrow$                 |
| Quarter ending June 2016      | 311   | <b>→</b>                      |
| Quarter ending September 2016 | 318   | <b>1</b>                      |
| Quarter ending December 2016  | 317   | $\rightarrow$                 |
| Variance since December 2015  | 0.0%  | $\rightarrow$                 |



## **ACTIVITY**



|           | Adjusted Scheduled Activit | y (UDA) |
|-----------|----------------------------|---------|
| Month     | 2016                       | 2017    |
| April     | -18                        | 11      |
| May       | 33                         | 21      |
| June      | 33                         | 71      |
| July      | 125                        | 107     |
| August    | 125                        | 144     |
| September | 166                        | 169     |
| October   | 227                        | 195     |
| November  | 271                        | 236     |
| December  | 336                        | 279     |
| January   | 336                        |         |
| February  | 374                        |         |
| March     | 374                        |         |
| April     | 422                        |         |
| May       | 423                        |         |
| June      | 423                        |         |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 291         | 2.4%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 6           | 0.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 154      | 291         | 52.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 6           | 16.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 258         | 0.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 258         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 258         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

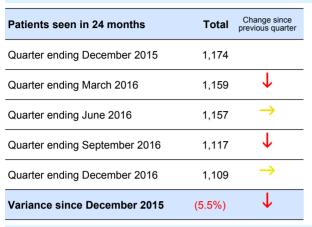


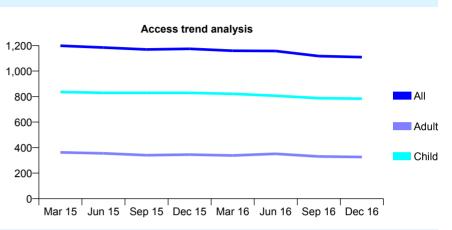
# Q69 - Vital Signs At a Glance Contract Report for 630640/0001 - December 2016

| Name or company name | MRS ME SHAW  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

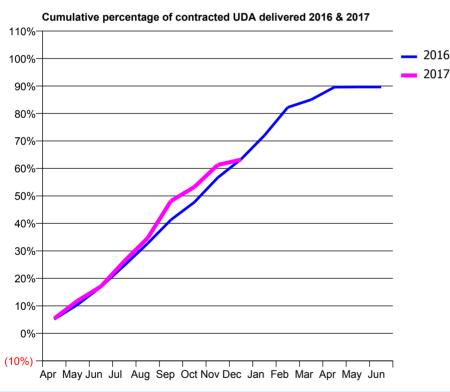
| 16/17 Contracted general activity (UDA)     | 2,164      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £47,107.43 |

## **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 125                      | 117       |
| May       | 254                      | 257       |
| June      | 411                      | 370       |
| July      | 599                      | 569       |
| August    | 793                      | 751       |
| September | 1,003                    | 1,043     |
| October   | 1,157                    | 1,153     |
| November  | 1,374                    | 1,326     |
| December  | 1,536                    | 1,368     |
| January   | 1,746                    |           |
| February  | 1,994                    |           |
| March     | 2,062                    |           |
| April     | 2,173                    |           |
| May       | 2,174                    |           |
| June      | 2,174                    |           |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 48       | 945         | 5.1%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 12       | 215         | 5.6%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 661      | 945         | 69.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 121      | 215         | 56.3%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 23       | 1,077       | 2.1%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,077       | 0.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,077       | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



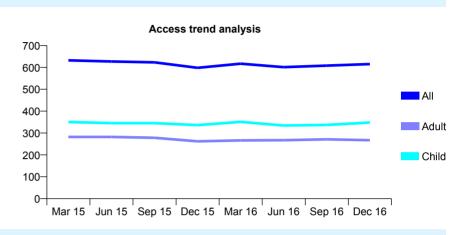
# Q69 - Vital Signs At a Glance Contract Report for 631043/0001 - December 2016

| Name or company name | MR PR COLLINS |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 1,226      |
|---|------------|
| Carry forward general activity (UDA)        | -9         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £31,075.85 |

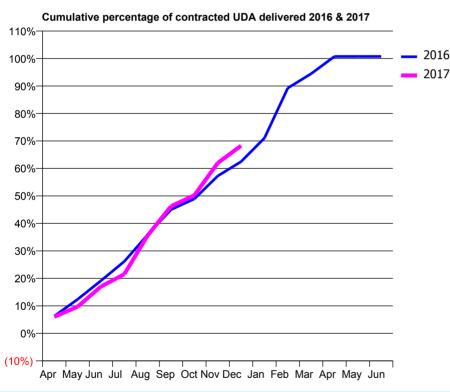
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 598   |                               |
| Quarter ending March 2016     | 617   | 1                             |
| Quarter ending June 2016      | 601   | <b>1</b>                      |
| Quarter ending September 2016 | 608   | $\rightarrow$                 |
| Quarter ending December 2016  | 615   | $\rightarrow$                 |
| Variance since December 2015  | 2.8%  | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 77                     | 74           |
| May       | 152                    | 119          |
| June      | 235                    | 209          |
| July      | 321                    | 264          |
| August    | 440                    | 437          |
| September | 552                    | 567          |
| October   | 600                    | 616          |
| November  | 702                    | 760          |
| December  | 766                    | 837          |
| January   | 871                    |              |
| February  | 1,094                  | _            |
| March     | 1,158                  |              |
| April     | 1,235                  |              |
| May       | 1,235                  |              |
| June      | 1,235                  |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 325         | 2.5%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 182         | 3.3%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 158      | 325         | 48.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 74       | 182         | 40.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 468         | 0.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 468         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 468         | 0.6%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



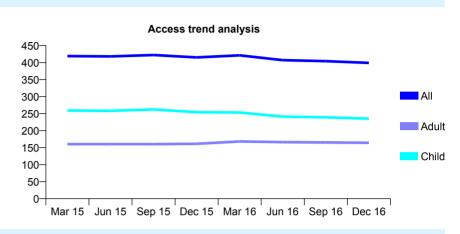
# Q69 - Vital Signs At a Glance Contract Report for 631582/0001 - December 2016

| Name or company name | MR NM GOLDSMITH |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

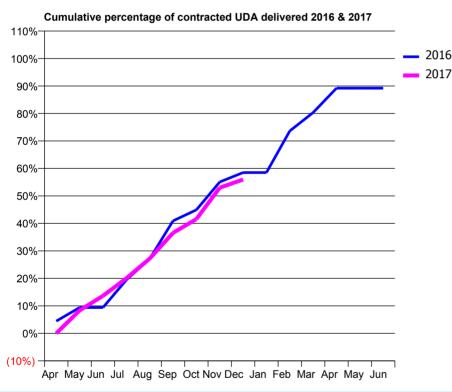
| 16/17 Contracted general activity (UDA)     | 758        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £20,642.33 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 415    |                               |
| Quarter ending March 2016     | 421    | $\rightarrow$                 |
| Quarter ending June 2016      | 407    | <b>\</b>                      |
| Quarter ending September 2016 | 404    | $\rightarrow$                 |
| Quarter ending December 2016  | 399    | <b>1</b>                      |
| Variance since December 2015  | (3.9%) | 1                             |



## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |  |
|-----------------------------------|------|------|--|--|
| Month                             | 2016 | 2017 |  |  |
| April                             | 38   | 0    |  |  |
| May                               | 80   | 63   |  |  |
| June                              | 80   | 103  |  |  |
| July                              | 165  | 152  |  |  |
| August                            | 231  | 206  |  |  |
| September                         | 348  | 277  |  |  |
| October                           | 382  | 315  |  |  |
| November                          | 468  | 402  |  |  |
| December                          | 497  | 424  |  |  |
| January                           | 497  |      |  |  |
| February                          | 626  |      |  |  |
| March                             | 683  |      |  |  |
| April                             | 758  |      |  |  |
| May                               | 758  |      |  |  |
| June                              | 758  |      |  |  |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 266         | 5.3%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 130         | 3.1%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 195      | 266         | 73.3%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 73       | 130         | 56.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 16       | 343         | 4.7%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 343         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 343         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



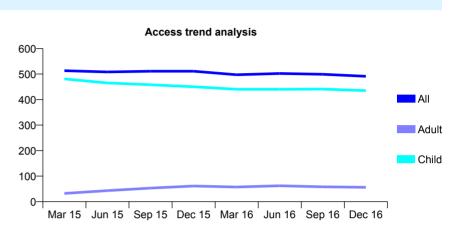
# Q69 - Vital Signs At a Glance Contract Report for 632635/0001 - December 2016

| Name or company name | MR GJ BLANCHARD |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 04/11/2006      |
| Contract end date    | _               |

| 16/17 Contracted general activity (UDA)     | 846        |
|---|------------|
| Carry forward general activity (UDA)        | -3         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £15,257.00 |

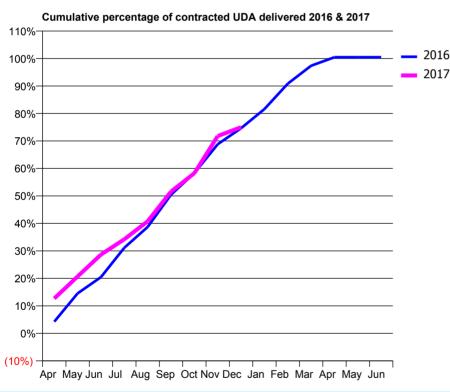
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 511    |                               |
| Quarter ending March 2016     | 497    | <b>1</b>                      |
| Quarter ending June 2016      | 502    | $\rightarrow$                 |
| Quarter ending September 2016 | 499    | $\rightarrow$                 |
| Quarter ending December 2016  | 491    | <b>→</b>                      |
| Variance since December 2015  | (3.9%) | <b>\</b>                      |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |  |
|-----------------------------------|------|------|--|--|
| Month                             | 2016 | 2017 |  |  |
| April                             | 36   | 107  |  |  |
| May                               | 123  | 175  |  |  |
| June                              | 173  | 243  |  |  |
| July                              | 263  | 290  |  |  |
| August                            | 328  | 345  |  |  |
| September                         | 427  | 436  |  |  |
| October                           | 493  | 493  |  |  |
| November                          | 582  | 607  |  |  |
| December                          | 631  | 634  |  |  |
| January                           | 690  |      |  |  |
| February                          | 769  |      |  |  |
| March                             | 824  |      |  |  |
| April                             | 850  |      |  |  |
| May                               | 850  |      |  |  |
| June                              | 850  |      |  |  |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 498         | 6.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 14          | 0.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 273      | 498         | 54.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 10       | 14          | 71.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 12       | 494         | 2.4%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 494         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 494         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

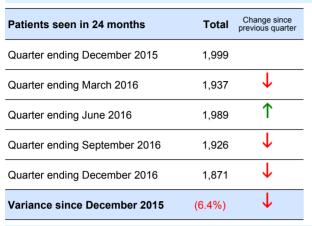


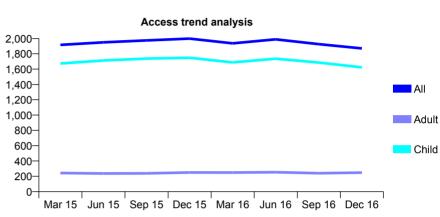
# Q69 - Vital Signs At a Glance Contract Report for 641464/0004 - December 2016

| Name or company name | MR RJ DENVILLE |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 02/06/2012     |
| Contract end date    | _              |

| 16/17 Contracted general activity (UDA)     | 4,414      |
|---|------------|
| Carry forward general activity (UDA)        | -44        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £97.660.44 |

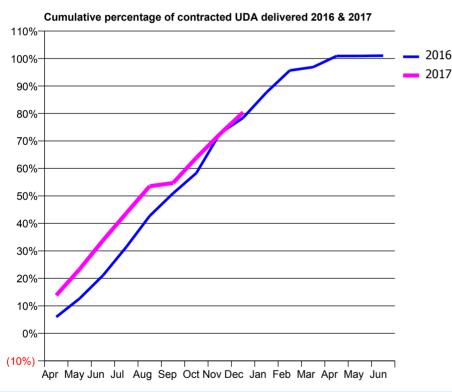
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 263                     | 611         |
| May       | 560                     | 1,031       |
| June      | 930                     | 1,492       |
| July      | 1,388                   | 1,930       |
| August    | 1,886                   | 2,363       |
| September | 2,247                   | 2,413       |
| October   | 2,574                   | 2,820       |
| November  | 3,208                   | 3,198       |
| December  | 3,461                   | 3,549       |
| January   | 3,868                   |             |
| February  | 4,222                   |             |
| March     | 4,275                   |             |
| April     | 4,454                   |             |
| May       | 4,455                   |             |
| June      | 4,459                   |             |
|           |                         |             |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 136      | 2,030       | 6.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 86          | 4.7%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,332    | 2,030       | 65.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 53       | 86          | 61.6%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 74       | 2,021       | 3.7%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,021       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,021       | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



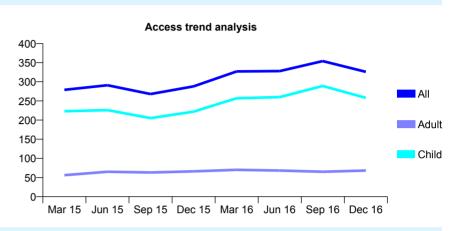
# Q69 - Vital Signs At a Glance Contract Report for 642215/0001 - December 2016

| Name or company name | MISS EH NICHOLS |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

| 16/17 Contracted general activity (UDA)     | 500        |
|---|------------|
| Carry forward general activity (UDA)        | -10        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £11,559.30 |

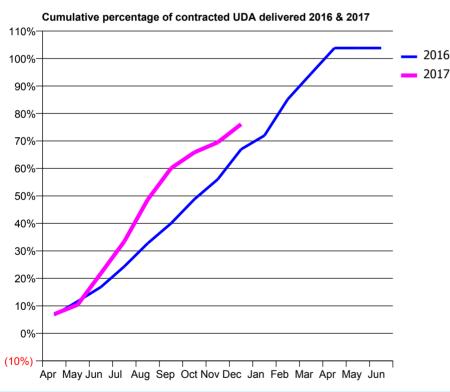
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 288   |                               |
| Quarter ending March 2016     | 327   | 1                             |
| Quarter ending June 2016      | 328   | $\rightarrow$                 |
| Quarter ending September 2016 | 354   | <b>1</b>                      |
| Quarter ending December 2016  | 326   | <b>→</b>                      |
| Variance since December 2015  | 13.2% | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activit | y (UDA) |
|-----------|----------------------------|---------|
| Month     | 2016                       | 2017    |
| April     | 33                         | 35      |
| May       | 58                         | 52      |
| June      | 84                         | 109     |
| July      | 122                        | 167     |
| August    | 164                        | 243     |
| September | 200                        | 300     |
| October   | 244                        | 329     |
| November  | 280                        | 347     |
| December  | 335                        | 380     |
| January   | 360                        |         |
| February  | 426                        |         |
| March     | 473                        |         |
| April     | 519                        |         |
| May       | 519                        |         |
| June      | 519                        |         |

| 4   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 300         | 5.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 24          | 4.2%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 146      | 300         | 48.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 10       | 24          | 41.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 12       | 288         | 4.2%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 288         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 288         | 2.4%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |



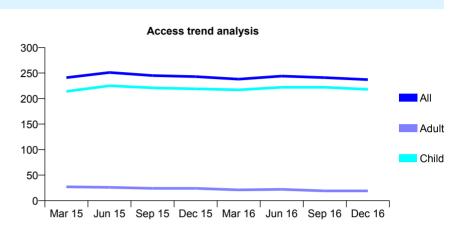
# Q69 - Vital Signs At a Glance Contract Report for 644188/0001 - December 2016

| Name or company name | MR PC CHEN   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 381       |
|---|-----------|
| Carry forward general activity (UDA)        | 0         |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,008.50 |

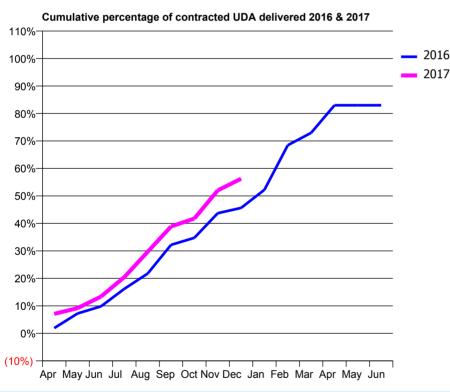
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 243    |                               |
| Quarter ending March 2016     | 238    | <b>1</b>                      |
| Quarter ending June 2016      | 244    | 1                             |
| Quarter ending September 2016 | 241    | <b>\</b>                      |
| Quarter ending December 2016  | 237    | <b>1</b>                      |
| Variance since December 2015  | (2.5%) | <b>\</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |      |  |
|-----------|-----------------------------------|------|--|
| Month     | 2016                              | 2017 |  |
| April     | 9                                 | 27   |  |
| May       | 34                                | 35   |  |
| June      | 46                                | 51   |  |
| July      | 76                                | 78   |  |
| August    | 102                               | 113  |  |
| September | 151                               | 148  |  |
| October   | 163                               | 159  |  |
| November  | 205                               | 198  |  |
| December  | 214                               | 214  |  |
| January   | 245                               |      |  |
| February  | 321                               |      |  |
| March     | 342                               |      |  |
| April     | 389                               |      |  |
| May       | 389                               |      |  |
| June      | 389                               |      |  |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 203         | 3.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 124      | 203         | 61.1%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 176         | 1.1%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 176         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 176         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

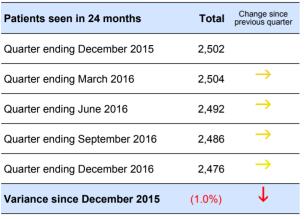


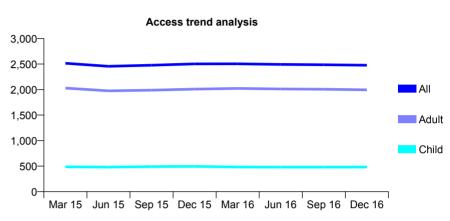
# Q69 - Vital Signs At a Glance Contract Report for 648744/0001 - December 2016

| Name or company name | MR NV BADIANI |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 5,082       |
|---|-------------|
| Carry forward general activity (UDA)        | -33         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £123,622.93 |

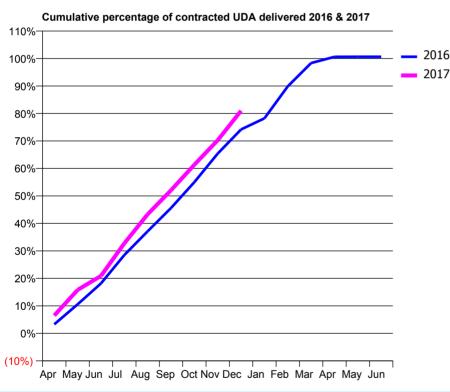
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |       |  |  |  |
|-----------|-----------------------------------|-------|--|--|--|
| Month     | 2016                              | 2017  |  |  |  |
| April     | 174                               | 330   |  |  |  |
| May       | 557                               | 803   |  |  |  |
| June      | 957                               | 1,062 |  |  |  |
| July      | 1,503                             | 1,665 |  |  |  |
| August    | 1,957                             | 2,202 |  |  |  |
| September | 2,404                             | 2,646 |  |  |  |
| October   | 2,901                             | 3,118 |  |  |  |
| November  | 3,448                             | 3,571 |  |  |  |
| December  | 3,910                             | 4,116 |  |  |  |
| January   | 4,124                             |       |  |  |  |
| February  | 4,737                             | _     |  |  |  |
| March     | 5,183                             |       |  |  |  |
| April     | 5,303                             |       |  |  |  |
| May       | 5,304                             |       |  |  |  |
| June      | 5,304                             |       |  |  |  |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 520         | 5.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 227      | 1,938       | 11.7%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 315      | 520         | 60.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 882      | 1,938       | 45.5%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 334      | 2,374       | 14.1%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,374       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 2,374       | 0.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 90.4% | 88.8%  | 88.8%   |



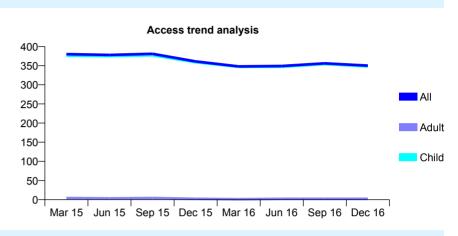
# Q69 - Vital Signs At a Glance Contract Report for 649988/0001 - December 2016

| Name or company name | MISS SE MACGILLIVRAY |
|----------------------|----------------------|
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2006           |
| Contract end date    |                      |

| 16/17 Contracted general activity (UDA)     | 550        |
|---|------------|
| Carry forward general activity (UDA)        | -11        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,951.20 |

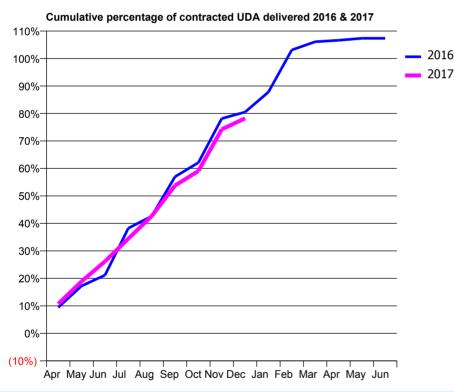
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 361    |                               |
| Quarter ending March 2016     | 348    | <b>1</b>                      |
| Quarter ending June 2016      | 349    | $\rightarrow$                 |
| Quarter ending September 2016 | 356    | <b>1</b>                      |
| Quarter ending December 2016  | 350    | <b>\</b>                      |
| Variance since December 2015  | (3.0%) | <b>1</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 52                      | 59         |
| May       | 95                      | 104        |
| June      | 116                     | 144        |
| July      | 210                     | 189        |
| August    | 234                     | 235        |
| September | 313                     | 296        |
| October   | 342                     | 325        |
| November  | 430                     | 408        |
| December  | 443                     | 430        |
| January   | 483                     |            |
| February  | 567                     |            |
| March     | 583                     |            |
| April     | 586                     |            |
| May       | 590                     |            |
| June      | 590                     |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 22       | 360         | 6.1%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 1           | 0.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 221      | 360         | 61.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 1           | 0.0%     | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 352         | 1.7%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 352         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 352         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |



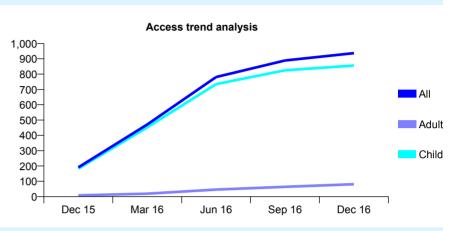
# Q69 - Vital Signs At a Glance Contract Report for 660361/0002 - December 2016

| Name or company name | MRS SK RAJANI |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/09/2015    |
| Contract end date    | _             |

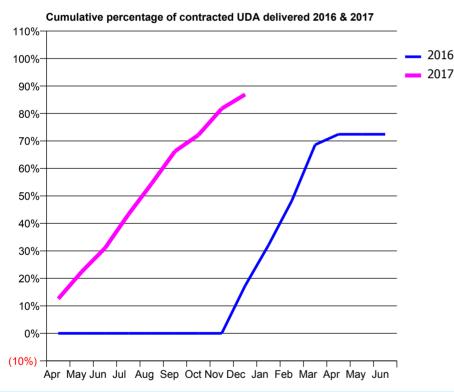
| 16/17 Contracted general activity (UDA)     | 1,803      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £36,055.09 |

### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 191    |                               |
| Quarter ending March 2016     | 471    | <b>1</b>                      |
| Quarter ending June 2016      | 781    | <b>1</b>                      |
| Quarter ending September 2016 | 889    | <b>1</b>                      |
| Quarter ending December 2016  | 937    | <b>1</b>                      |
| Variance since December 2015  | 390.6% | 1                             |



### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |       |
|-----------------------------------|------|-------|
| Month                             | 2016 | 2017  |
| April                             | 0    | 227   |
| May                               | 0    | 404   |
| June                              | 0    | 559   |
| July                              | 0    | 780   |
| August                            | 0    | 983   |
| September                         | 0    | 1,195 |
| October                           | 0    | 1,301 |
| November                          | 0    | 1,474 |
| December                          | 182  | 1,567 |
| January                           | 337  |       |
| February                          | 507  |       |
| March                             | 722  |       |
| April                             | 762  |       |
| May                               | 762  |       |
| June                              | 762  |       |
|                                   |      |       |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 71       | 988         | 7.2%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 43          | 4.7%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 377      | 988         | 38.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 15       | 43          | 34.9%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 26       | 1,003       | 2.6%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,003       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 1,003       | 1.3%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

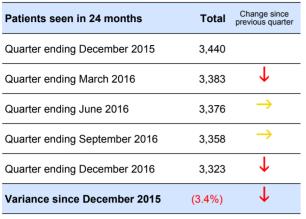


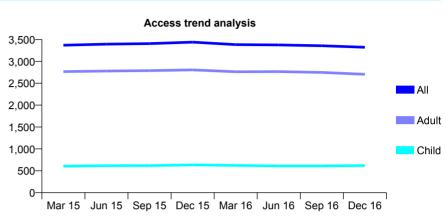
# Q69 - Vital Signs At a Glance Contract Report for 673927/0001 - December 2016

| Name or company name | MR DG DUGGAN |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

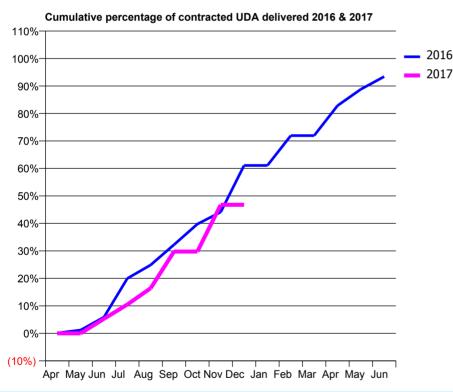
| 16/17 Contracted general activity (UDA)     | 11,284      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £266,802.71 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 15                       | 0          |
| May       | 135                      | 0          |
| June      | 668                      | 598        |
| July      | 2,255                    | 1,183      |
| August    | 2,808                    | 1,855      |
| September | 3,640                    | 3,357      |
| October   | 4,488                    | 3,357      |
| November  | 4,979                    | 5,278      |
| December  | 6,894                    | 5,278      |
| January   | 6,894                    |            |
| February  | 8,119                    |            |
| March     | 8,119                    |            |
| April     | 9,347                    |            |
| May       | 10,021                   |            |
| June      | 10,541                   |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 61       | 785         | 7.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 445      | 3,301       | 13.5%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 531      | 785         | 67.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,275    | 3,301       | 68.9%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 121      | 2,844       | 4.3%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 2,844       | 0.3%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 63       | 2,844       | 2.2%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

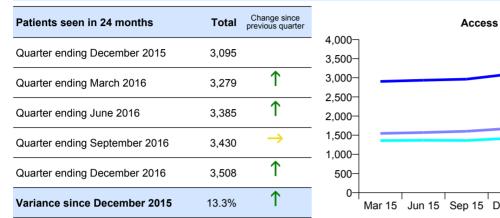


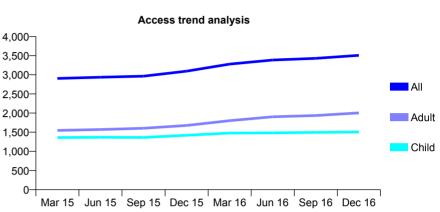
# Q69 - Vital Signs At a Glance Contract Report for 678279/0001 - December 2016

| Name or company name | MR C WONG    |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 9,000       |
|---|-------------|
| Carry forward general activity (UDA)        | -96         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £231,419.02 |

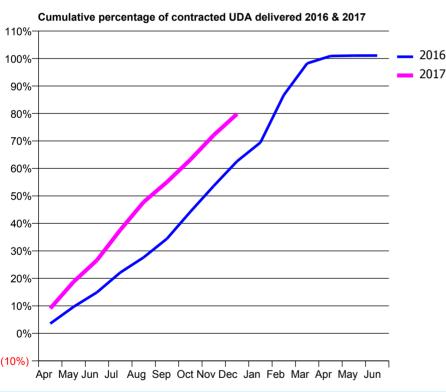
### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Acti | vity (UDA)   |
|-------------------------|--|
| 2016                    | 2017   |
| 319                     | 818  |
| 871                     | 1,690  |
| 1,344                   | 2,397  |
| 1,994                   | 3,389  |
| 2,488                   | 4,301  |
| 3,103                   | 4,956  |
| 3,983                   | 5,687  |
| 4,827                   | 6,493  |
| 5,636                   | 7,183  |
| 6,250                   |  |
| 7,802                   |  |
| 8,840                   |  |
| 9,079                   |  |
| 9,093                   |  |
| 9,096                   |  |
|                         | 2016  319  871  1,344  1,994  2,488  3,103  3,983  4,827  5,636  6,250  7,802  8,840  9,079  9,093 |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 71       | 1,559       | 4.6%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 243      | 1,793       | 13.6%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 996      | 1,559       | 63.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 874      | 1,793       | 48.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 157      | 2,994       | 5.2%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 2,994       | 0.3%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 49       | 2,994       | 1.6%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 90.4% | 88.8%  | 88.8%   |



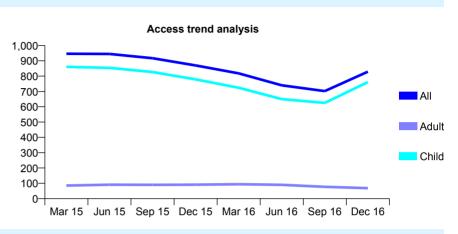
# Q69 - Vital Signs At a Glance Contract Report for 678600/0001 - December 2016

| Name or company name | MISS CE MCCLELLAND |
|----------------------|--------------------|
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2006         |
| Contract end date    | _                  |

| 16/17 Contracted general activity (UDA)     | 1,700      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £40,195.37 |

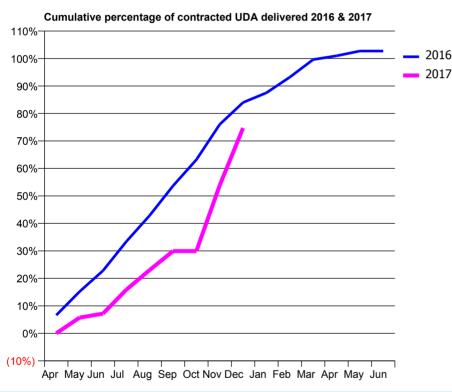
### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 870    |                               |
| Quarter ending March 2016     | 818    | <b>1</b>                      |
| Quarter ending June 2016      | 740    | <b>1</b>                      |
| Quarter ending September 2016 | 702    | <b>1</b>                      |
| Quarter ending December 2016  | 829    | 1                             |
| Variance since December 2015  | (4.7%) | 1                             |



2016

### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |  |  |
|-----------------------------------|-------|-------|--|--|--|
| Month                             | 2016  | 2017  |  |  |  |
| April                             | 112   | 0     |  |  |  |
| May                               | 259   | 98    |  |  |  |
| June                              | 388   | 122   |  |  |  |
| July                              | 568   | 270   |  |  |  |
| August                            | 729   | 392   |  |  |  |
| September                         | 912   | 509   |  |  |  |
| October                           | 1,074 | 509   |  |  |  |
| November                          | 1,292 | 916   |  |  |  |
| December                          | 1,428 | 1,270 |  |  |  |
| January                           | 1,488 |       |  |  |  |
| February                          | 1,584 | _     |  |  |  |
| March                             | 1,693 |       |  |  |  |
| April                             | 1,716 |       |  |  |  |
| May                               | 1,746 |       |  |  |  |
| June                              | 1,746 |       |  |  |  |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 98       | 888         | 11.0%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 14          | 0.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 381      | 888         | 42.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4        | 14          | 28.6%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 16       | 869         | 1.8%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 869         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 869         | 0.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

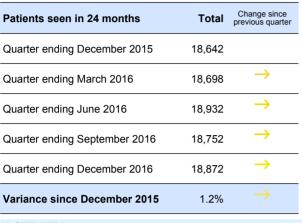


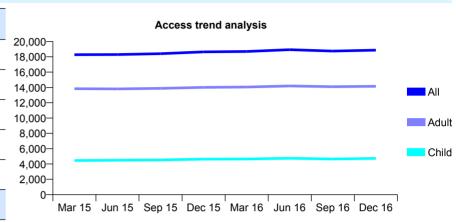
# Q69 - Vital Signs At a Glance Contract Report for 678732/0001 - December 2016

| Name or company name | MR V MISTRY  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 40,260        |
|---|---------------|
| Carry forward general activity (UDA)        | -112          |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,137,344.38 |

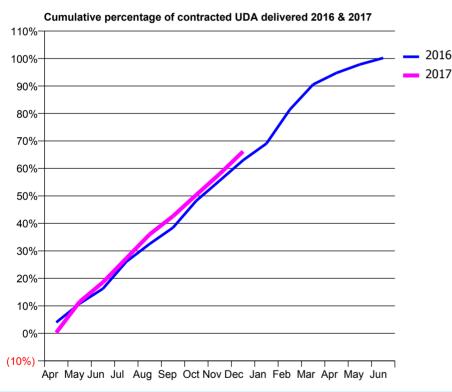
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 1,650                 | 112          |
| May       | 4,467                 | 4,622        |
| June      | 6,705                 | 7,493        |
| July      | 10,744                | 10,993       |
| August    | 13,413                | 14,499       |
| September | 15,858                | 17,167       |
| October   | 19,890                | 20,299       |
| November  | 22,900                | 23,363       |
| December  | 25,949                | 26,652       |
| January   | 28,454                |              |
| February  | 33,532                | _            |
| March     | 37,315                |              |
| April     | 39,041                |              |
| May       | 40,308                |              |
| June      | 41,284                |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 319      | 4,149       | 7.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,999    | 11,417      | 17.5%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,688    | 4,149       | 40.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,741    | 11,417      | 32.8%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 3,001    | 13,220      | 22.7%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 273      | 13,220      | 2.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 72       | 13,220      | 0.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 20       | 21          | 95.2%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 17       | 21          | 81.0%    | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

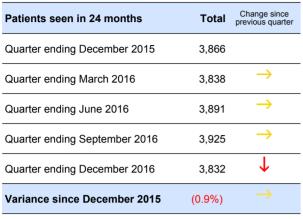


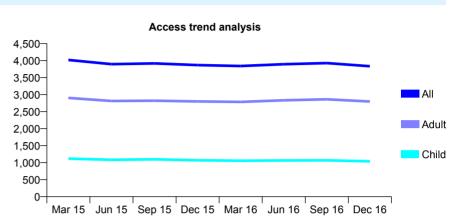
# Q69 - Vital Signs At a Glance Contract Report for 683396/0001 - December 2016

| Name or company name | Bourbon Street Dental Care |
|----------------------|----------------------------|
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2006                 |
| Contract end date    |                            |

| 16/17 Contracted general activity (UDA)     | 11,630      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £355.666.59 |

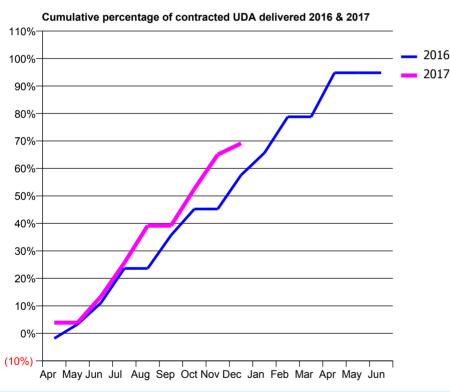
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | -215                   | 453         |
| May       | 387                    | 453         |
| June      | 1,292                  | 1,562       |
| July      | 2,746                  | 2,982       |
| August    | 2,746                  | 4,557       |
| September | 4,151                  | 4,557       |
| October   | 5,263                  | 6,115       |
| November  | 5,263                  | 7,564       |
| December  | 6,698                  | 8,039       |
| January   | 7,635                  |             |
| February  | 9,162                  |             |
| March     | 9,162                  |             |
| April     | 11,025                 |             |
| May       | 11,025                 |             |
| June      | 11,025                 |             |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 71       | 1,166       | 6.1%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 280      | 2,428       | 11.5%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 524      | 1,166       | 44.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 616      | 2,428       | 25.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 165      | 3,005       | 5.5%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 3,005       | 0.6%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 61       | 3,005       | 2.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 90.4% | 88.8%  | 88.8%   |



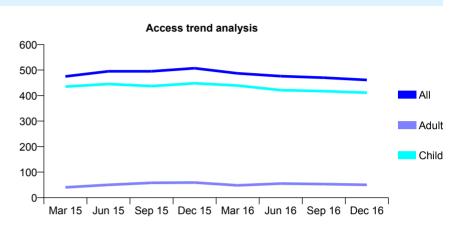
# Q69 - Vital Signs At a Glance Contract Report for 683760/0001 - December 2016

| Name or company name | MR CJ MORRIS |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/12/2013   |
| Contract end date    | _            |

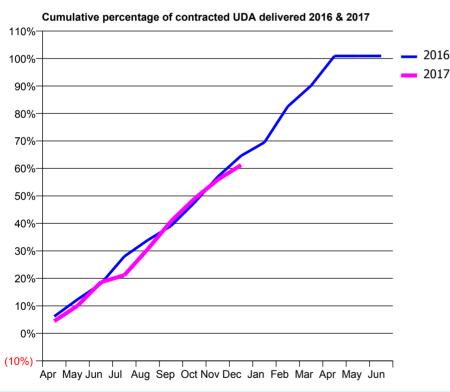
| 16/17 Contracted general activity (UDA)     | 1,443      |
|---|------------|
| Carry forward general activity (UDA)        | -13        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £29,137.29 |

### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 507    |                               |
| Quarter ending March 2016     | 487    | 1                             |
| Quarter ending June 2016      | 476    | <b>1</b>                      |
| Quarter ending September 2016 | 470    | <b>1</b>                      |
| Quarter ending December 2016  | 461    | <b>1</b>                      |
| Variance since December 2015  | (9.1%) | Ţ                             |



### **ACTIVITY**



|           | Adjusted Scheduled Activ | rity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 89                       | 64         |
| May       | 178                      | 145        |
| June      | 261                      | 269        |
| July      | 404                      | 305        |
| August    | 489                      | 442        |
| September | 564                      | 588        |
| October   | 686                      | 707        |
| November  | 822                      | 806        |
| December  | 932                      | 884        |
| January   | 1,003                    |            |
| February  | 1,191                    | _          |
| March     | 1,301                    |            |
| April     | 1,456                    |            |
| May       | 1,456                    |            |
| June      | 1,456                    |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 41       | 472         | 8.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 6           | 33.3%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 292      | 472         | 61.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4        | 6           | 66.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 28       | 413         | 6.8%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 413         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 413         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |



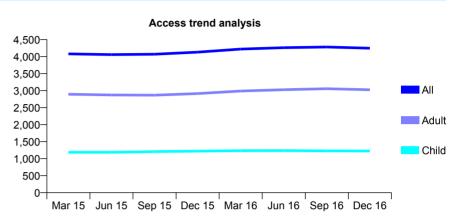
# Q69 - Vital Signs At a Glance Contract Report for 684163/0001 - December 2016

| Name or company name | MR PW NILAND |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/11/2007   |
| Contract end date    |              |

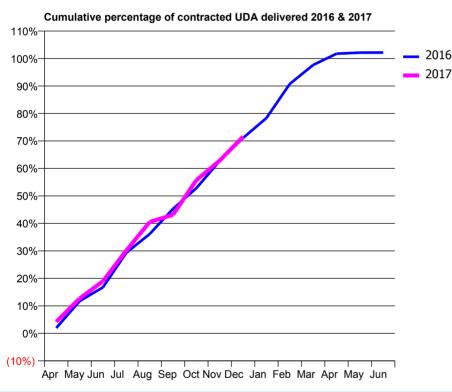
| 16/17 Contracted general activity (UDA)     | 10,400      |
|---|-------------|
| Carry forward general activity (UDA)        | -208        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £301,343.23 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 203                     | 440        |
| May       | 1,221                   | 1,318      |
| June      | 1,743                   | 1,975      |
| July      | 3,049                   | 3,137      |
| August    | 3,760                   | 4,215      |
| September | 4,709                   | 4,486      |
| October   | 5,495                   | 5,798      |
| November  | 6,526                   | 6,537      |
| December  | 7,393                   | 7,443      |
| January   | 8,148                   |            |
| February  | 9,437                   | _          |
| March     | 10,155                  |            |
| April     | 10,581                  |            |
| May       | 10,622                  |            |
| June      | 10,623                  |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 108      | 1,297       | 8.3%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 360      | 2,571       | 14.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 711      | 1,297       | 54.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,031    | 2,571       | 40.1%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 130      | 3,667       | 3.5%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 3,667       | 0.2%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 128      | 3,667       | 3.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

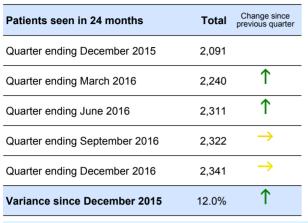


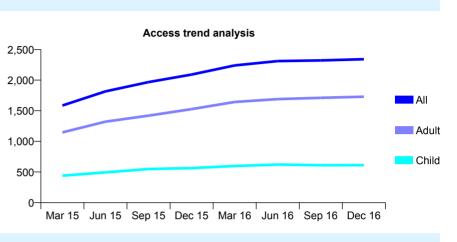
# Q69 - Vital Signs At a Glance Contract Report for 688118/0001 - December 2016

| Name or company name | MR C SANTODOMINGO RUBIDO |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2014               |
| Contract end date    |                          |

| 16/17 Contracted general activity (UDA)     | 7,974       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £196,659.61 |

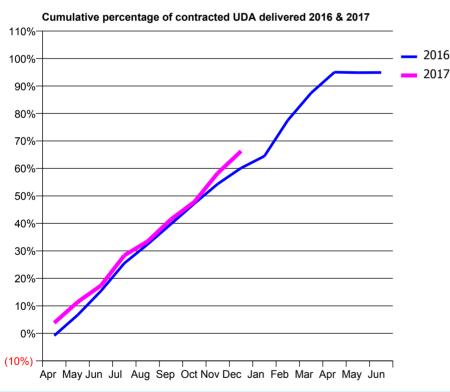
#### **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | -67                      | 305        |
| May       | 544                      | 909        |
| June      | 1,258                    | 1,388      |
| July      | 2,082                    | 2,260      |
| August    | 2,644                    | 2,672      |
| September | 3,247                    | 3,310      |
| October   | 3,855                    | 3,814      |
| November  | 4,437                    | 4,648      |
| December  | 4,908                    | 5,286      |
| January   | 5,264                    |            |
| February  | 6,327                    |            |
| March     | 7,139                    |            |
| April     | 7,753                    |            |
| May       | 7,740                    |            |
| June      | 7,744                    |            |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 621         | 5.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 177      | 1,550       | 11.4%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 312      | 621         | 50.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 733      | 1,550       | 47.3%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 138      | 1,965       | 7.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 1,965       | 0.5%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 1,965       | 0.2%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 90.4% | 88.8%  | 88.8%   |



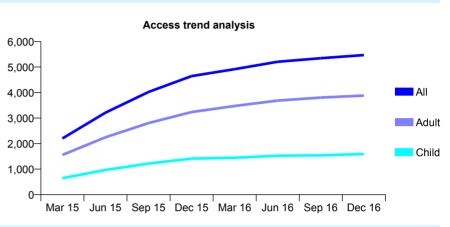
# Q69 - Vital Signs At a Glance Contract Report for 689955/0001 - December 2016

| Name or company name | MR DS MALLI  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2014   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 12,508      |
|---|-------------|
| Carry forward general activity (UDA)        | 429         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £339,543.74 |

### **ACCESS\***

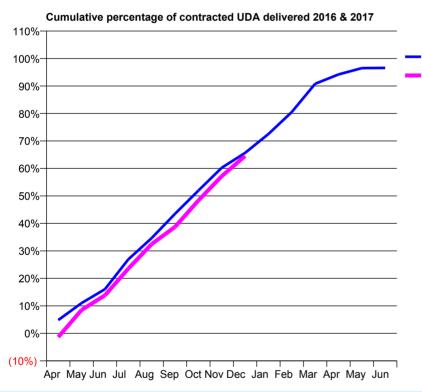




2016

2017

### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 605                     | -173       |
| May       | 1,381                   | 1,067      |
| June      | 2,010                   | 1,732      |
| July      | 3,366                   | 2,946      |
| August    | 4,337                   | 4,062      |
| September | 5,441                   | 4,845      |
| October   | 6,496                   | 6,045      |
| November  | 7,536                   | 7,153      |
| December  | 8,212                   | 8,071      |
| January   | 9,070                   |            |
| February  | 10,074                  |            |
| March     | 11,356                  |            |
| April     | 11,782                  |            |
| May       | 12,070                  |            |
| June      | 12,079                  |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 1,401       | 3.1%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 277      | 3,302       | 8.4%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 531      | 1,401       | 37.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,515    | 3,302       | 45.9%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 169      | 4,364       | 3.9%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 4,364       | 0.3%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 4,364       | 0.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 90.4% | 88.8%  | 88.8%   |



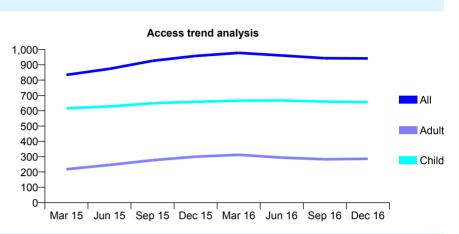
# Q69 - Vital Signs At a Glance Contract Report for 691259/0001 - December 2016

| Name or company name | MRS N MAJEVADIA |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2014      |
| Contract end date    |                 |

| 16/17 Contracted general activity (UDA)     | 2,400      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £54,507.66 |

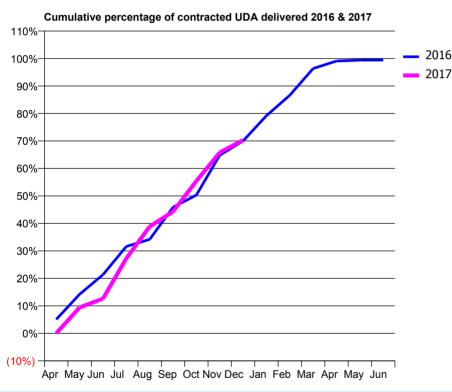
### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 958    |                               |
| Quarter ending March 2016     | 978    | <b>1</b>                      |
| Quarter ending June 2016      | 961    | <b>1</b>                      |
| Quarter ending September 2016 | 943    | <b>1</b>                      |
| Quarter ending December 2016  | 942    | $\rightarrow$                 |
| Variance since December 2015  | (1.7%) | <b>1</b>                      |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 122                      | 0          |
| May       | 341                      | 226        |
| June      | 512                      | 303        |
| July      | 759                      | 654        |
| August    | 821                      | 933        |
| September | 1,101                    | 1,063      |
| October   | 1,207                    | 1,330      |
| November  | 1,556                    | 1,579      |
| December  | 1,680                    | 1,687      |
| January   | 1,901                    |            |
| February  | 2,079                    |            |
| March     | 2,313                    |            |
| April     | 2,378                    |            |
| May       | 2,386                    |            |
| June      | 2,386                    |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 744         | 5.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 48       | 243         | 19.8%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 475      | 744         | 63.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 124      | 243         | 51.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 41       | 939         | 4.4%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 939         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 939         | 2.6%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



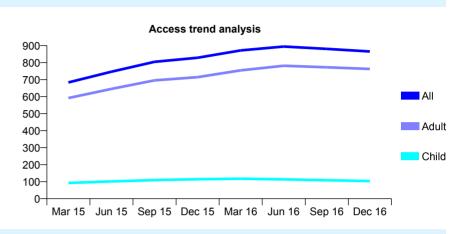
# Q69 - Vital Signs At a Glance Contract Report for 691259/0002 - December 2016

| Name or company name | MRS N MAJEVADIA |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/08/2014      |
| Contract end date    |                 |

| 16/17 Contracted general activity (UDA)     | 3,008      |
|---|------------|
| Carry forward general activity (UDA)        | -22        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £71,821.35 |

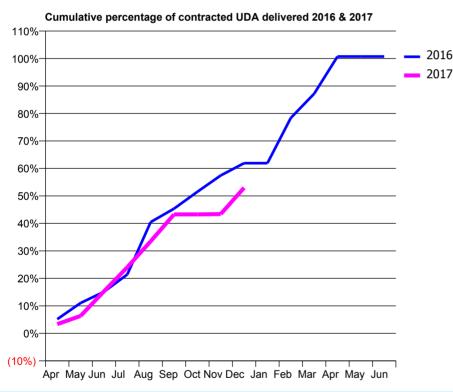
### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 828   |                               |
| Quarter ending March 2016     | 871   | 1                             |
| Quarter ending June 2016      | 894   | <b>1</b>                      |
| Quarter ending September 2016 | 880   | <b>1</b>                      |
| Quarter ending December 2016  | 865   | 1                             |
| Variance since December 2015  | 4.5%  | 1                             |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 155                      | 101        |
| May       | 332                      | 191        |
| June      | 455                      | 460        |
| July      | 645                      | 724        |
| August    | 1,218                    | 1,008      |
| September | 1,365                    | 1,302      |
| October   | 1,549                    | 1,302      |
| November  | 1,728                    | 1,305      |
| December  | 1,862                    | 1,593      |
| January   | 1,862                    |            |
| February  | 2,358                    |            |
| March     | 2,622                    |            |
| April     | 3,030                    |            |
| May       | 3,030                    |            |
| June      | 3,030                    |            |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 104         | 5.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 83       | 679         | 12.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 67       | 104         | 64.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   |          | 679         | 63.8%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  |          | 668         | 4.6%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 668         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  |          | 668         | 3.4%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   |          | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       |          | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



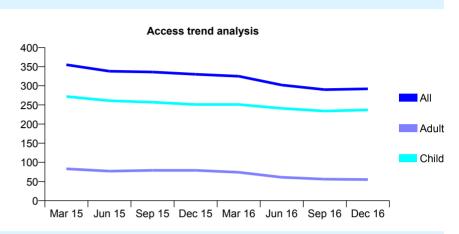
# Q69 - Vital Signs At a Glance Contract Report for 725773/0001 - December 2016

| Name or company name | MR MC MARTIN |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 600        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £14,192.66 |

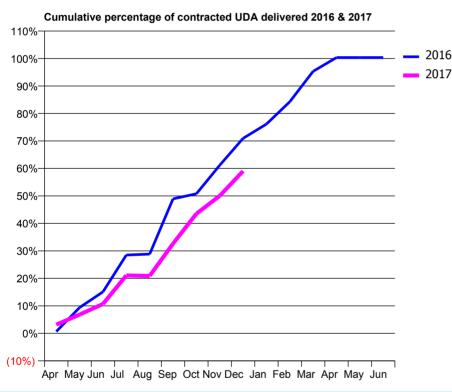
### **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 330     |                               |
| Quarter ending March 2016     | 325     | <b>↓</b>                      |
| Quarter ending June 2016      | 302     | <b>→</b>                      |
| Quarter ending September 2016 | 290     | <b>1</b>                      |
| Quarter ending December 2016  | 292     | $\rightarrow$                 |
| Variance since December 2015  | (11.5%) | 1                             |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activi | ity (UDA) |
|-----------|---------------------------|-----------|
| Month     | 2016                      | 2017      |
| April     | 4                         | 19        |
| May       | 56                        | 41        |
| June      | 91                        | 64        |
| July      | 171                       | 126       |
| August    | 173                       | 125       |
| September | 294                       | 196       |
| October   | 305                       | 261       |
| November  | 367                       | 300       |
| December  | 426                       | 354       |
| January   | 457                       |           |
| February  | 506                       | _         |
| March     | 572                       |           |
| April     | 602                       |           |
| May       | 602                       |           |
| June      | 602                       |           |

### **QUALITY**

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 275         | 3.6%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 25          | 0.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 196      | 275         | 71.3%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   |          | 25          | 76.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  |          | 274         | 2.2%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 274         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  |          | 274         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   |          | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



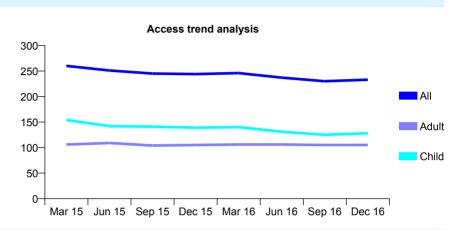
# Q69 - Vital Signs At a Glance Contract Report for 732605/0002 - December 2016

| Name or company name | MR DW COX    |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 470        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £10,749.63 |

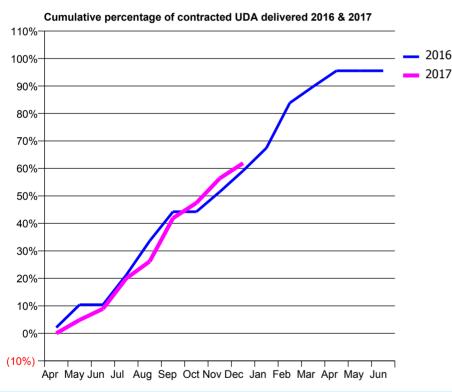
### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 244    |                               |
| Quarter ending March 2016     | 246    | $\rightarrow$                 |
| Quarter ending June 2016      | 237    | <b>→</b>                      |
| Quarter ending September 2016 | 230    | <b>→</b>                      |
| Quarter ending December 2016  | 233    | $\rightarrow$                 |
| Variance since December 2015  | (4.5%) | <b>\</b>                      |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 10                       | 0         |
| May       | 49                       | 23        |
| June      | 49                       | 42        |
| July      | 100                      | 94        |
| August    | 158                      | 123       |
| September | 208                      | 197       |
| October   | 208                      | 223       |
| November  | 242                      | 265       |
| December  | 278                      | 291       |
| January   | 317                      |           |
| February  | 394                      | _         |
| March     | 422                      |           |
| April     | 449                      |           |
| May       | 449                      |           |
| June      | 449                      |           |

### **QUALITY**

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 139         | 0.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 77          | 3.9%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 94       | 139         | 67.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 47       | 77          | 61.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 195         | 0.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 195         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 195         | 1.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

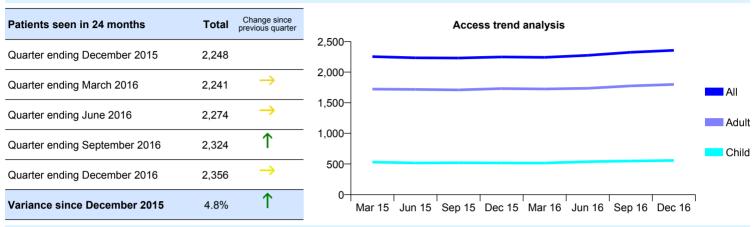


# Q69 - Vital Signs At a Glance Contract Report for 736686/0002 - December 2016

| Name or company name | MR DA DUFFY  |
|----------------------|--------------|
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | 31/03/2017   |

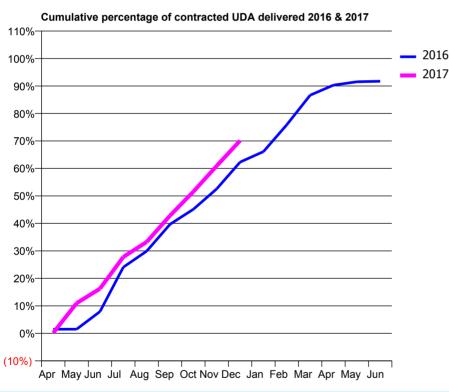
| 16/17 Contracted general activity (UDA)     | 6,186       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    |             |
| Baseline contract value                     | £161,211.66 |

#### **ACCESS\***



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 94                      | 12         |
| May       | 94                      | 679        |
| June      | 489                     | 1,006      |
| July      | 1,490                   | 1,719      |
| August    | 1,850                   | 2,058      |
| September | 2,455                   | 2,650      |
| October   | 2,793                   | 3,189      |
| November  | 3,253                   | 3,771      |
| December  | 3,855                   | 4,338      |
| January   | 4,090                   |            |
| February  | 4,696                   | _          |
| March     | 5,359                   |            |
| April     | 5,586                   |            |
| May       | 5,662                   |            |
| June      | 5,674                   | -          |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 503         | 2.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 230      | 1,910       | 12.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 270      | 503         | 53.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,105    | 1,910       | 57.9%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 229      | 2,266       | 10.1%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 2,266       | 0.2%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 2,266       | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



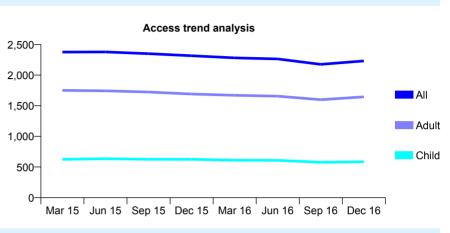
# Q69 - Vital Signs At a Glance Contract Report for 737356/0001 - December 2016

| Name or company name | MISS MJ HARDMAN |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

| 16/17 Contracted general activity (UDA)     | 6,493       |  |
|---|-------------|--|
| Carry forward general activity (UDA)        | 0           |  |
| 16/17 Contracted orthodontic activity (UOA) | 0           |  |
| Carry forward orthodontic activity (UOA)    |             |  |
| Baseline contract value                     | £153,260.90 |  |

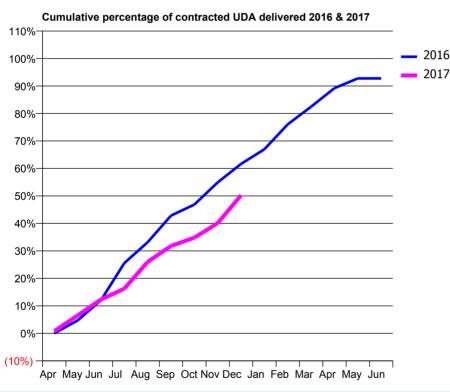
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 0                        | 52        |
| May       | 329                      | 423       |
| June      | 846                      | 800       |
| July      | 1,790                    | 1,056     |
| August    | 2,322                    | 1,689     |
| September | 2,999                    | 2,065     |
| October   | 3,281                    | 2,260     |
| November  | 3,846                    | 2,603     |
| December  | 4,315                    | 3,263     |
| January   | 4,689                    |           |
| February  | 5,324                    |           |
| March     | 5,774                    |           |
| April     | 6,244                    |           |
| May       | 6,494                    |           |
| June      | 6,493                    |           |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 610         | 5.4%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 122      | 1,374       | 8.9%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 371      | 610         | 60.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 769      | 1,374       | 56.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 79       | 1,653       | 4.8%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 1,653       | 0.7%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,653       | 0.2%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |



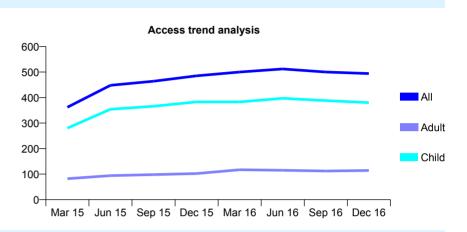
# Q69 - Vital Signs At a Glance Contract Report for 740616/0001 - December 2016

| Name or company name | MR R PARMAR  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 750        |
|---|------------|
| Carry forward general activity (UDA)        | -15        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16.422.18 |

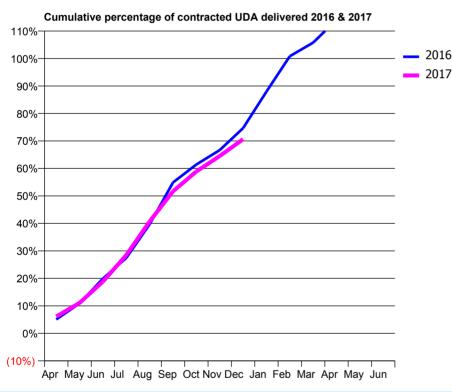
### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 485   |                               |
| Quarter ending March 2016     | 500   | 1                             |
| Quarter ending June 2016      | 512   | <b>1</b>                      |
| Quarter ending September 2016 | 500   | <b>↓</b>                      |
| Quarter ending December 2016  | 494   | <b>1</b>                      |
| Variance since December 2015  | 1.9%  | $\rightarrow$                 |



2016

### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |
|-----------------------------------|------|------|--|
| Month                             | 2016 | 2017 |  |
| April                             | 38   | 46   |  |
| May                               | 82   | 83   |  |
| June                              | 150  | 141  |  |
| July                              | 206  | 214  |  |
| August                            | 298  | 305  |  |
| September                         | 412  | 388  |  |
| October                           | 461  | 442  |  |
| November                          | 500  | 484  |  |
| December                          | 560  | 530  |  |
| January                           | 659  |      |  |
| February                          | 756  | _    |  |
| March                             | 793  |      |  |
| April                             | 855  |      |  |
| May                               | 855  |      |  |
| June                              | 855  |      |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 400         | 6.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 72          | 11.1%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 234      | 400         | 58.5%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 31       | 72          | 43.1%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 426         | 2.1%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 426         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 426         | 0.7%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



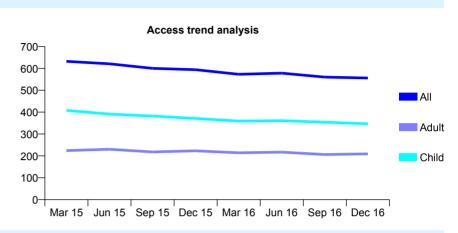
# Q69 - Vital Signs At a Glance Contract Report for 741523/0001 - December 2016

| Name or company name | MR JE MILLER |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2007   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 950        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £22,464.24 |

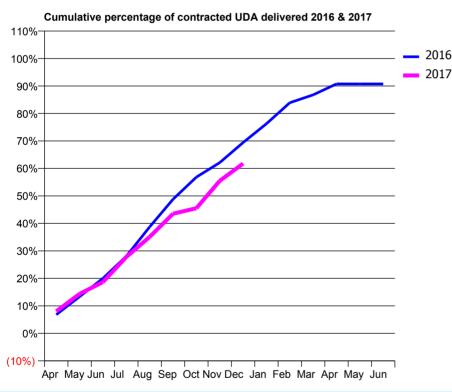
### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 594    |                               |
| Quarter ending March 2016     | 573    | <b>1</b>                      |
| Quarter ending June 2016      | 578    | $\rightarrow$                 |
| Quarter ending September 2016 | 560    | <b>→</b>                      |
| Quarter ending December 2016  | 556    | $\rightarrow$                 |
| Variance since December 2015  | (6.4%) | <b>\</b>                      |



2016

### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |  |
|-----------------------------------|------|------|--|--|
| Month                             | 2016 | 2017 |  |  |
| April                             | 65   | 76   |  |  |
| May                               | 127  | 137  |  |  |
| June                              | 190  | 177  |  |  |
| July                              | 267  | 264  |  |  |
| August                            | 368  | 333  |  |  |
| September                         | 463  | 413  |  |  |
| October                           | 540  | 433  |  |  |
| November                          | 590  | 527  |  |  |
| December                          | 659  | 587  |  |  |
| January                           | 724  |      |  |  |
| February                          | 797  | _    |  |  |
| March                             | 824  |      |  |  |
| April                             | 862  |      |  |  |
| May                               | 862  |      |  |  |
| June                              | 862  |      |  |  |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 385         | 3.6%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 113         | 3.5%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 217      | 385         | 56.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 45       | 113         | 39.8%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 19       | 461         | 4.1%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 461         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 461         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



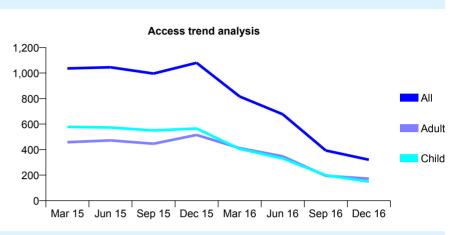
# Q69 - Vital Signs At a Glance Contract Report for 746762/0001 - December 2016

| Name or company name | MR S BHATIA  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

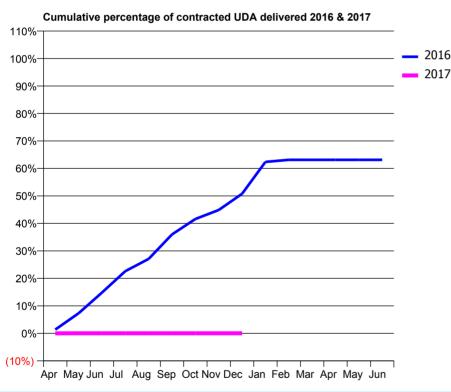
| 16/17 Contracted general activity (UDA)     | 6,243       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £154,287.50 |

### **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 1,080   |                               |
| Quarter ending March 2016     | 816     | <b>1</b>                      |
| Quarter ending June 2016      | 677     | <b>\</b>                      |
| Quarter ending September 2016 | 393     | <b>\</b>                      |
| Quarter ending December 2016  | 320     | <b>\</b>                      |
| Variance since December 2015  | (70.4%) | 1                             |



### **ACTIVITY**



|           | Adjusted Scheduled Activi | ity (UDA) |
|-----------|---------------------------|-----------|
| Month     | 2016                      | 2017      |
| April     | 30                        | 0         |
| May       | 159                       | 3         |
| June      | 323                       | 3         |
| July      | 493                       | 3         |
| August    | 590                       | 3         |
| September | 784                       | 3         |
| October   | 906                       | 3         |
| November  | 977                       | 3         |
| December  | 1,106                     | 3         |
| January   | 1,358                     |           |
| February  | 1,374                     |           |
| March     | 1,374                     |           |
| April     | 1,374                     |           |
| May       | 1,374                     |           |
| June      | 1,374                     |           |

| G0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 1           | 0.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 1           | 0.0%     | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 1           | 0.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1           | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1           | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



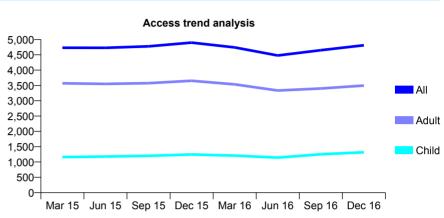
# Q69 - Vital Signs At a Glance Contract Report for 746762/0002 - December 2016

| Name or company name | MR S BHATIA  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 8,311       |
|---|-------------|
| Carry forward general activity (UDA)        | -71         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £214,101.99 |

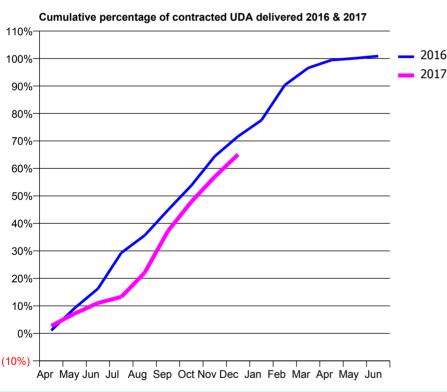
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | rity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 87                       | 226        |
| May       | 763                      | 598        |
| June      | 1,352                    | 919        |
| July      | 2,435                    | 1,102      |
| August    | 2,962                    | 1,834      |
| September | 3,729                    | 3,099      |
| October   | 4,472                    | 3,981      |
| November  | 5,353                    | 4,735      |
| December  | 5,957                    | 5,409      |
| January   | 6,444                    |            |
| February  | 7,508                    |            |
| March     | 8,024                    |            |
| April     | 8,264                    |            |
| May       | 8,317                    |            |
| June      | 8,382                    |            |
|           |                          |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 875         | 2.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 137      | 2,126       | 6.4%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 203      | 875         | 23.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 470      | 2,126       | 22.1%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 156      | 2,792       | 5.6%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 16       | 2,792       | 0.6%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 2,792       | 0.2%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

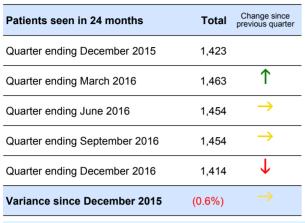


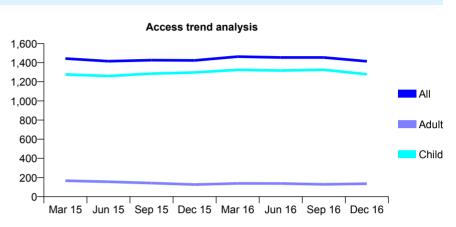
# Q69 - Vital Signs At a Glance Contract Report for 749664/0001 - December 2016

| Name or company name | MISS BB KANAS |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 2,650      |
|---|------------|
| Carry forward general activity (UDA)        | -16        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £62,656.89 |

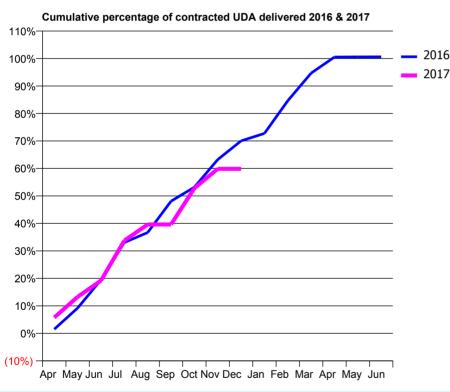
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | rity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 40                       | 153        |
| May       | 244                      | 352        |
| June      | 515                      | 509        |
| July      | 876                      | 894        |
| August    | 972                      | 1,050      |
| September | 1,274                    | 1,050      |
| October   | 1,409                    | 1,399      |
| November  | 1,676                    | 1,586      |
| December  | 1,855                    | 1,586      |
| January   | 1,928                    |            |
| February  | 2,243                    |            |
| March     | 2,509                    |            |
| April     | 2,664                    |            |
| May       | 2,665                    |            |
| June      | 2,666                    |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 83       | 1,240       | 6.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 38          | 0.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 719      | 1,240       | 58.0%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 21       | 38          | 55.3%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 62       | 1,167       | 5.3%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,167       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,167       | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



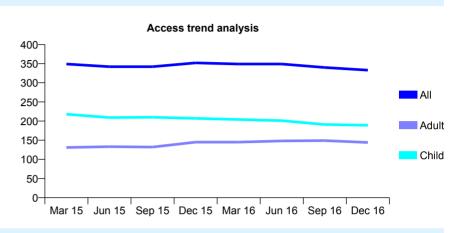
# Q69 - Vital Signs At a Glance Contract Report for 754730/0001 - December 2016

| Name or company name | MR D SCHOFIELD |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    | _              |

| 16/17 Contracted general activity (UDA)     | 645        |
|---|------------|
| Carry forward general activity (UDA)        | 5          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £14,446.77 |

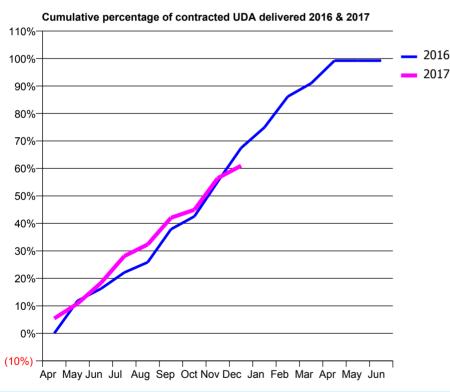
### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 352    |                               |
| Quarter ending March 2016     | 349    | $\rightarrow$                 |
| Quarter ending June 2016      | 349    | $\rightarrow$                 |
| Quarter ending September 2016 | 340    | <b>→</b>                      |
| Quarter ending December 2016  | 333    | <b>→</b>                      |
| Variance since December 2015  | (5.4%) | 1                             |



2016

### **ACTIVITY**



| Adjusted Scheduled Activ | ity (UDA)  |
|--------------------------|--|
| 2016                     | 2017   |
| 0                        | 35   |
| 76                       | 70   |
| 105                      | 118  |
| 143                      | 181  |
| 167                      | 209  |
| 244                      | 271  |
| 274                      | 290  |
| 356                      | 364  |
| 435                      | 393  |
| 483                      |  |
| 556                      |  |
| 587                      |  |
| 640                      |  |
| 640                      |  |
| 640                      |  |
|                          | 2016  0 76 105 143 167 244 274 356 435 483 556 587 640 640 |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 246         | 3.3%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 120         | 7.5%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 191      | 246         | 77.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 73       | 120         | 60.8%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 12       | 327         | 3.7%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 327         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 327         | 0.3%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



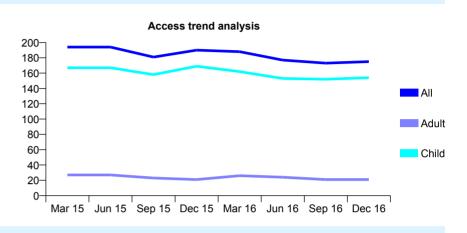
# Q69 - Vital Signs At a Glance Contract Report for 762199/0001 - December 2016

| Name or company name | MR F MOTTACKI |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

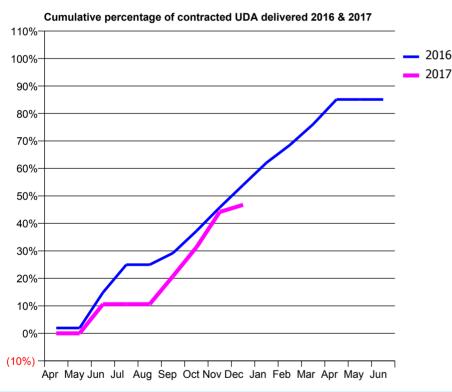
| 16/17 Contracted general activity (UDA)     | 358       |
|---|-----------|
| Carry forward general activity (UDA)        | 0         |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £8,586.52 |

### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 190    |                               |
| Quarter ending March 2016     | 188    | 1                             |
| Quarter ending June 2016      | 177    | <b>1</b>                      |
| Quarter ending September 2016 | 173    | <b>1</b>                      |
| Quarter ending December 2016  | 175    | $\rightarrow$                 |
| Variance since December 2015  | (7.9%) | <b>1</b>                      |



### **ACTIVITY**



|           | Adjusted Schedule | ed Activity (UDA) |
|-----------|-------------------|-------------------|
| Month     | 2016              | 2017              |
| April     | 7                 | 0                 |
| May       | 7                 | 0                 |
| June      | 53                | 38                |
| July      | 89                | 38                |
| August    | 89                | 38                |
| September | 105               | 75                |
| October   | 133               | 112               |
| November  | 164               | 158               |
| December  | 193               | 167               |
| January   | 222               |                   |
| February  | 245               |                   |
| March     | 272               |                   |
| April     | 305               |                   |
| May       | 305               |                   |
| June      | 305               |                   |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 104         | 4.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 6           | 0.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 46       | 104         | 44.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 6           | 0.0%     | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 7        | 95          | 7.4%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 95          | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 95          | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



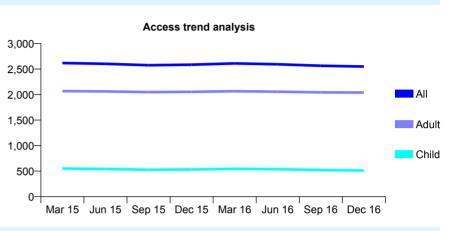
# Q69 - Vital Signs At a Glance Contract Report for 762717/0001 - December 2016

| Name or company name | MR R PATEL   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2007   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 7,599       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £165,541.62 |

#### **ACCESS\***

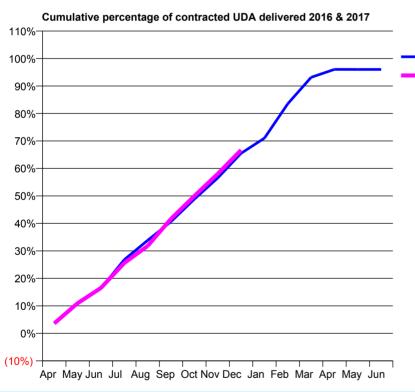




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 285                     | 276        |
| May       | 839                     | 835        |
| June      | 1,275                   | 1,257      |
| July      | 2,087                   | 1,946      |
| August    | 2,632                   | 2,416      |
| September | 3,163                   | 3,168      |
| October   | 3,798                   | 3,799      |
| November  | 4,396                   | 4,410      |
| December  | 5,095                   | 5,068      |
| January   | 5,523                   |            |
| February  | 6,498                   |            |
| March     | 7,244                   |            |
| April     | 7,469                   |            |
| May       | 7,468                   |            |
| June      | 7,468                   |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 600         | 7.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 329      | 2,532       | 13.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 394      | 600         | 65.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,702    | 2,532       | 67.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 184      | 3,024       | 6.1%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 3,024       | 1.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 3,024       | 0.9%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



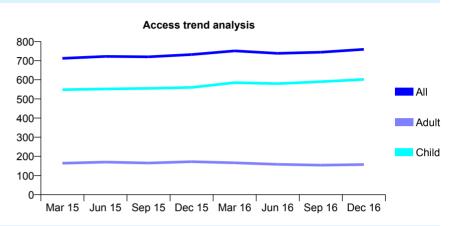
# Q69 - Vital Signs At a Glance Contract Report for 766461/0002 - December 2016

| Name or company name | MR J MURUGUPPILLAI |
|----------------------|--------------------|
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 30/07/2008         |
| Contract end date    |                    |

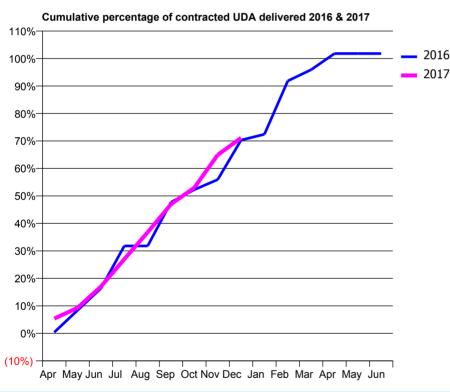
| 16/17 Contracted general activity (UDA)     | 1,226      |
|---|------------|
| Carry forward general activity (UDA)        | -22        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £26.368.74 |

### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 732   |                               |
| Quarter ending March 2016     | 751   | 1                             |
| Quarter ending June 2016      | 738   | <b>1</b>                      |
| Quarter ending September 2016 | 744   | $\rightarrow$                 |
| Quarter ending December 2016  | 759   | <b>1</b>                      |
| Variance since December 2015  | 3.7%  | 1                             |



### **ACTIVITY**



| Adjusted Schedule | ed Activity (UDA)  |
|-------------------|--|
| 2016              | 2017   |
| 5                 | 66   |
| 103               | 114  |
| 201               | 209  |
| 390               | 331  |
| 390               | 451  |
| 585               | 576  |
| 641               | 650  |
| 686               | 796  |
| 862               | 872  |
| 888               |  |
| 1,126             |  |
| 1,176             |  |
| 1,248             |  |
| 1,248             |  |
| 1,248             |  |
|                   | 2016 5 103 201 390 390 585 641 686 862 888 1,126 1,176 1,248 1,248 |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 665         | 2.3%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 100         | 4.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 412      | 665         | 62.0%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 39       | 100         | 39.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 709         | 0.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 709         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 709         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



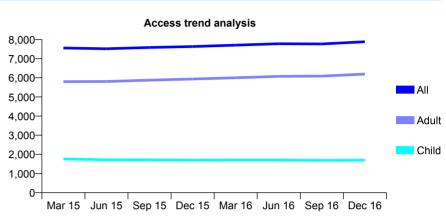
# Q69 - Vital Signs At a Glance Contract Report for 767670/0001 - December 2016

| Name or company name | MRS K DOULGERIDOU-KOSTOPOULOU |
|----------------------|-------------------------------|
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2006                    |
| Contract end date    |                               |

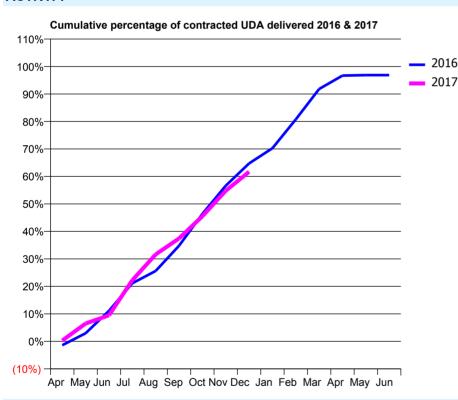
| 16/17 Contracted general activity (UDA)     | 24,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 756         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £519,114.05 |

### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 7,633 |                               |
| Quarter ending March 2016     | 7,706 | $\rightarrow$                 |
| Quarter ending June 2016      | 7,778 | $\rightarrow$                 |
| Quarter ending September 2016 | 7,768 | $\rightarrow$                 |
| Quarter ending December 2016  | 7,883 | $\rightarrow$                 |
| Variance since December 2015  | 3.3%  | 1                             |



### **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | -339                    | 72          |
| May       | 710                     | 1,558       |
| June      | 2,665                   | 2,274       |
| July      | 5,076                   | 5,341       |
| August    | 6,149                   | 7,593       |
| September | 8,352                   | 8,989       |
| October   | 11,128                  | 10,925      |
| November  | 13,588                  | 13,150      |
| December  | 15,538                  | 14,808      |
| January   | 16,862                  |             |
| February  | 19,380                  |             |
| March     | 22,038                  |             |
| April     | 23,205                  |             |
| May       | 23,244                  |             |
| June      | 23,244                  |             |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 93       | 1,814       | 5.1%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 831      | 6,180       | 13.4%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,086    | 1,814       | 59.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,281    | 6,180       | 53.1%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 164      | 7,501       | 2.2%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 59       | 7,501       | 0.8%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 138      | 7,501       | 1.8%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 16          | 75.0%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 16       | 16          | 100.0%   | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



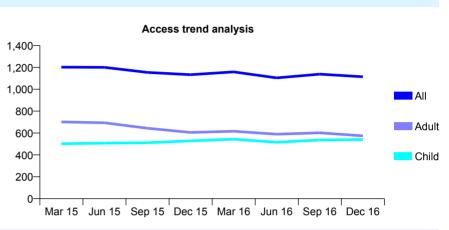
# Q69 - Vital Signs At a Glance Contract Report for 768405/0001 - December 2016

| Name or company name | MR H SANDHU  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

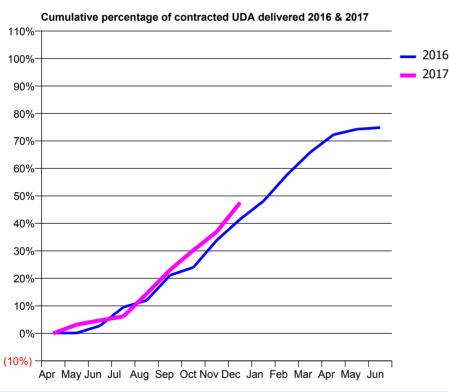
| 16/17 Contracted general activity (UDA)     | 3,000      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £63,670.78 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Schedul | ed Activity (UDA) |
|-----------|------------------|-------------------|
| Month     | 2016             | 2017              |
| April     | 4                | 0                 |
| May       | 4                | 95                |
| June      | 82               | 141               |
| July      | 286              | 184               |
| August    | 360              | 433               |
| September | 635              | 693               |
| October   | 720              | 906               |
| November  | 1,016            | 1,109             |
| December  | 1,245            | 1,427             |
| January   | 1,443            |                   |
| February  | 1,728            |                   |
| March     | 1,976            |                   |
| April     | 2,169            |                   |
| May       | 2,228            |                   |
| June      | 2,246            |                   |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 473         | 8.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 52       | 300         | 17.3%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 188      | 473         | 39.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 75       | 300         | 25.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 67       | 669         | 10.0%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 669         | 0.3%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 669         | 1.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



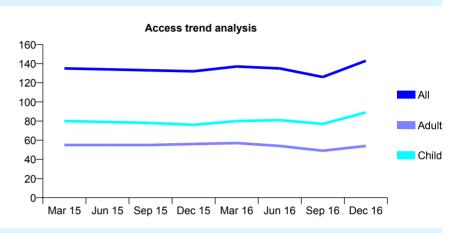
# Q69 - Vital Signs At a Glance Contract Report for 768618/0001 - December 2016

| Name or company name | MR PS NAGI   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 05/02/2008   |
| Contract end date    |              |

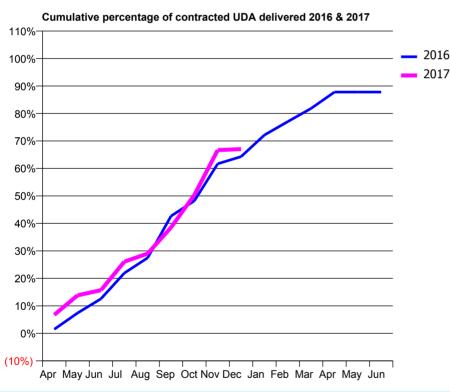
| 16/17 Contracted general activity (UDA)     | 270       |
|---|-----------|
| Carry forward general activity (UDA)        | 0         |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £6,385.07 |

### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 132   |                               |
| Quarter ending March 2016     | 137   | 1                             |
| Quarter ending June 2016      | 135   | <b>→</b>                      |
| Quarter ending September 2016 | 126   | <b>→</b>                      |
| Quarter ending December 2016  | 143   | <b>1</b>                      |
| Variance since December 2015  | 8.3%  | 1                             |



### **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 4                       | 18          |
| May       | 20                      | 37          |
| June      | 34                      | 42          |
| July      | 59                      | 70          |
| August    | 74                      | 78          |
| September | 115                     | 104         |
| October   | 130                     | 136         |
| November  | 167                     | 180         |
| December  | 174                     | 181         |
| January   | 195                     |             |
| February  | 208                     | _           |
| March     | 221                     |             |
| April     | 237                     |             |
| May       | 237                     |             |
| June      | 237                     |             |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 89          | 7.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 36          | 2.8%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 40       | 89          | 44.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 15       | 36          | 41.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 115         | 4.3%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 115         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 115         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



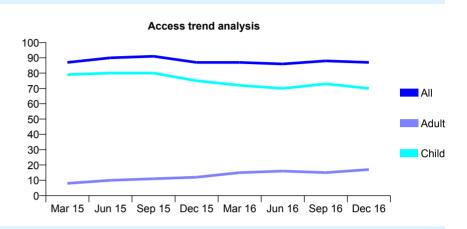
# Q69 - Vital Signs At a Glance Contract Report for 768766/0001 - December 2016

| Name or company name | MR S PATEL   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 190       |
|---|-----------|
| Carry forward general activity (UDA)        | 0         |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £4,492.43 |

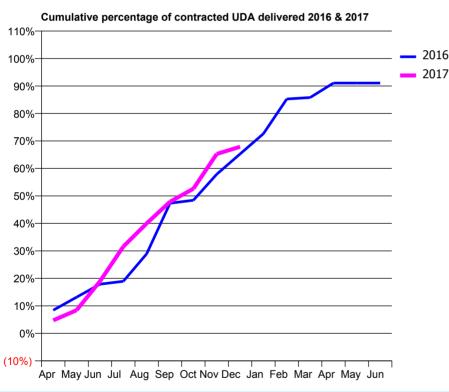
### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 87    |                               |
| Quarter ending March 2016     | 87    | $\rightarrow$                 |
| Quarter ending June 2016      | 86    | <b>1</b>                      |
| Quarter ending September 2016 | 88    | <b>1</b>                      |
| Quarter ending December 2016  | 87    | <b>1</b>                      |
| Variance since December 2015  | 0.0%  | $\rightarrow$                 |



2016

### **ACTIVITY**



|           | Adjusted Scheduled A | Activity (UDA) |
|-----------|----------------------|----------------|
| Month     | 2016                 | 2017           |
| April     | 16                   | 9              |
| May       | 25                   | 16             |
| June      | 34                   | 36             |
| July      | 36                   | 60             |
| August    | 55                   | 76             |
| September | 90                   | 91             |
| October   | 92                   | 100            |
| November  | 110                  | 124            |
| December  | 124                  | 129            |
| January   | 138                  |                |
| February  | 162                  |                |
| March     | 163                  |                |
| April     | 173                  |                |
| May       | 173                  |                |
| June      | 173                  |                |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 93          | 6.5%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 7           | 0.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 49       | 93          | 52.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5        | 7           | 71.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 89          | 0.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 89          | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 89          | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



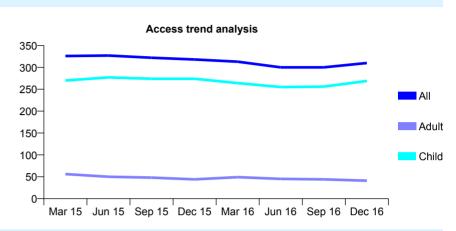
# Q69 - Vital Signs At a Glance Contract Report for 772909/0001 - December 2016

| Name or company name | MR JS JUGDEV |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/02/2008   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 649        |
|---|------------|
| Carry forward general activity (UDA)        | 25         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £15.148.84 |

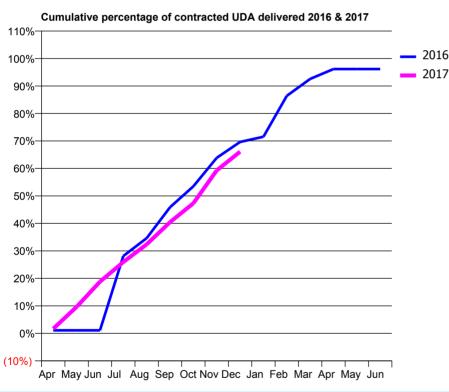
### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 318    |                               |
| Quarter ending March 2016     | 313    | 1                             |
| Quarter ending June 2016      | 300    | <b>1</b>                      |
| Quarter ending September 2016 | 300    | $\rightarrow$                 |
| Quarter ending December 2016  | 310    | <b>1</b>                      |
| Variance since December 2015  | (2.5%) | 1                             |



2016

### **ACTIVITY**



|           | Adjusted Scheduled A | ctivity (UDA) |
|-----------|----------------------|---------------|
| Month     | 2016                 | 2017          |
| April     | 7                    | 11            |
| May       | 7                    | 63            |
| June      | 7                    | 122           |
| July      | 183                  | 168           |
| August    | 225                  | 210           |
| September | 298                  | 263           |
| October   | 347                  | 307           |
| November  | 414                  | 385           |
| December  | 452                  | 429           |
| January   | 464                  |               |
| February  | 561                  |               |
| March     | 601                  |               |
| April     | 624                  |               |
| May       | 624                  |               |
| June      | 624                  |               |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 338         | 7.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 21          | 0.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 246      | 338         | 72.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 17       | 21          | 81.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 20       | 342         | 5.8%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 342         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 342         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



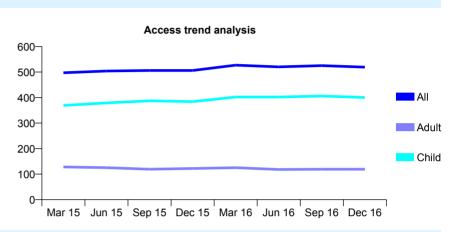
# Q69 - Vital Signs At a Glance Contract Report for 783463/0001 - December 2016

| Name or company name | MR SP DAHLMAN |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 700        |
|---|------------|
| Carry forward general activity (UDA)        | -14        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16,551.04 |

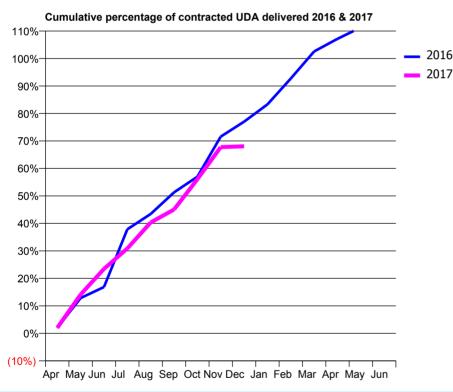
### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 506   |                               |
| Quarter ending March 2016     | 527   | 1                             |
| Quarter ending June 2016      | 520   | <b>1</b>                      |
| Quarter ending September 2016 | 525   | $\rightarrow$                 |
| Quarter ending December 2016  | 519   | <b>1</b>                      |
| Variance since December 2015  | 2.6%  | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 14                       | 14        |
| May       | 90                       | 99        |
| June      | 118                      | 164       |
| July      | 265                      | 216       |
| August    | 304                      | 282       |
| September | 359                      | 315       |
| October   | 399                      | 392       |
| November  | 501                      | 474       |
| December  | 539                      | 476       |
| January   | 583                      |           |
| February  | 649                      |           |
| March     | 718                      |           |
| April     | 750                      |           |
| May       | 779                      |           |
| June      | 779                      |           |

| <b>40</b> 7 (201)   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 358         | 2.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 53          | 9.4%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 177      | 358         | 49.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 9        | 53          | 17.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 360         | 0.6%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 360         | 0.6%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 360         | 0.6%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |



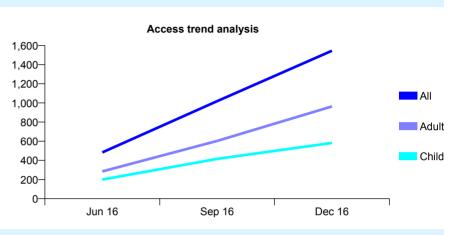
# Q69 - Vital Signs At a Glance Contract Report for 788236/0001 - December 2016

| Name or company name | MR N SHAH    |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/11/2015   |
| Contract end date    |              |

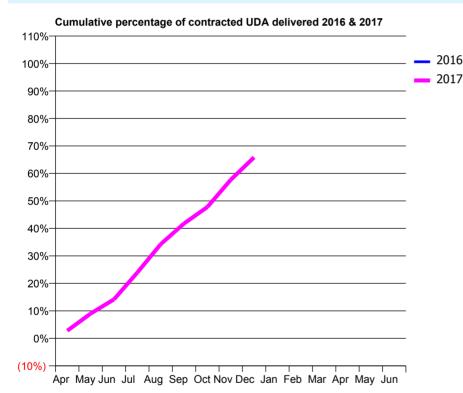
| 16/17 Contracted general activity (UDA)     | 6,219       |
|---|-------------|
| Carry forward general activity (UDA)        | -127        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £135,339.28 |

### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 0     |                               |
| Quarter ending March 2016     | 0     |                               |
| Quarter ending June 2016      | 483   | 1                             |
| Quarter ending September 2016 | 1,018 | <b>1</b>                      |
| Quarter ending December 2016  | 1,545 | <b>1</b>                      |
| Variance since December 2015  | N/A   |                               |



### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 0                     | 173          |
| May       | 0                     | 560          |
| June      | 0                     | 882          |
| July      | 0                     | 1,489        |
| August    | 0                     | 2,130        |
| September | 0                     | 2,599        |
| October   | 0                     | 2,972        |
| November  | 0                     | 3,588        |
| December  | 0                     | 4,095        |
| January   | 0                     |              |
| February  | 0                     |              |
| March     | 0                     |              |
| April     | 0                     |              |
| May       | 0                     |              |
| June      | 0                     |              |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 71       | 760         | 9.3%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 217      | 1,324       | 16.4%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 90       | 760         | 11.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 107      | 1,324       | 8.1%     | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 368      | 2,084       | 17.7%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 2,084       | 0.2%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 2,084       | 0.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



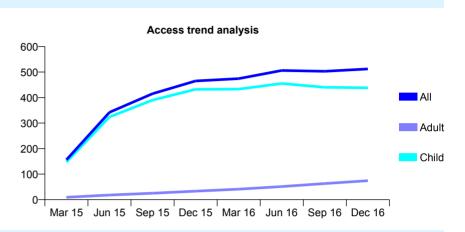
# Q69 - Vital Signs At a Glance Contract Report for 789224/0001 - December 2016

| Name or company name | MR SM MUGHAL |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2015   |
| Contract end date    | _            |

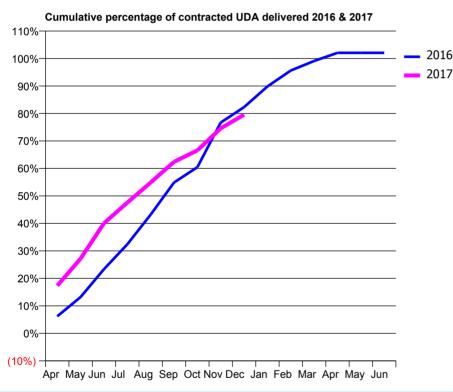
| 16/17 Contracted general activity (UDA)     | 986        |
|---|------------|
| Carry forward general activity (UDA)        | -20        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £21,357.14 |

### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 465   |                               |
| Quarter ending March 2016     | 474   | $\rightarrow$                 |
| Quarter ending June 2016      | 506   | <b>1</b>                      |
| Quarter ending September 2016 | 503   | $\rightarrow$                 |
| Quarter ending December 2016  | 512   | $\rightarrow$                 |
| Variance since December 2015  | 10.1% | 1                             |



### **ACTIVITY**



|           | Adjusted Scheduled Activit | y (UDA) |
|-----------|----------------------------|---------|
| Month     | 2016                       | 2017    |
| April     | 61                         | 171     |
| May       | 130                        | 268     |
| June      | 230                        | 395     |
| July      | 320                        | 469     |
| August    | 426                        | 541     |
| September | 541                        | 615     |
| October   | 596                        | 656     |
| November  | 756                        | 735     |
| December  | 811                        | 784     |
| January   | 886                        |         |
| February  | 943                        |         |
| March     | 977                        |         |
| April     | 1,006                      |         |
| May       | 1,006                      |         |
| June      | 1,006                      |         |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 592         | 6.3%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 24          | 4.2%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 384      | 592         | 64.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 18       | 24          | 75.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 7        | 593         | 1.2%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 593         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 593         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

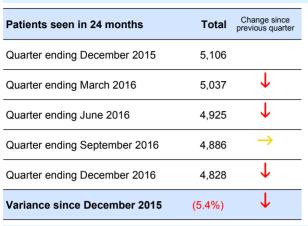


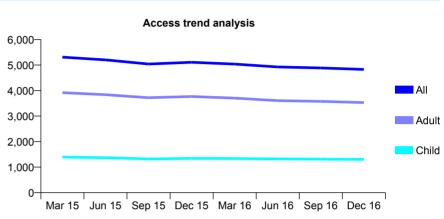
# Q69 - Vital Signs At a Glance Contract Report for 789429/0001 - December 2016

| Name or company name | MRS A SIDHU  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/06/2009   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 14,000      |
|---|-------------|
| Carry forward general activity (UDA)        | -293        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £346,778.99 |

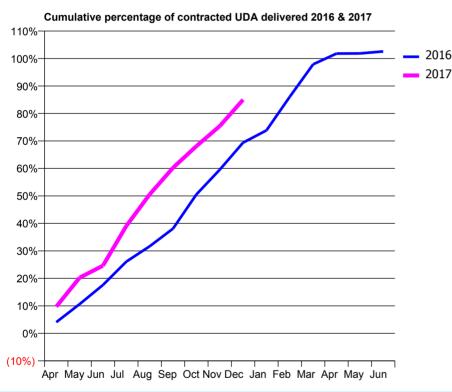
### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Act | ivity (UDA)  |
|------------------------|--|
| 2016                   | 2017   |
| 595                    | 1,362  |
| 1,558                  | 2,835  |
| 2,579                  | 3,450  |
| 3,825                  | 5,470  |
| 4,644                  | 7,079  |
| 5,587                  | 8,435  |
| 7,407                  | 9,536  |
| 8,728                  | 10,557   |
| 10,172                 | 11,901   |
| 10,821                 |  |
| 12,619                 |  |
| 14,348                 |  |
| 14,919                 |  |
| 14,926                 |  |
| 15,033                 |  |
|                        | 2016  595  1,558  2,579  3,825  4,644  5,587  7,407  8,728  10,172  10,821  12,619  14,348  14,919  14,926 |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 128      | 1,386       | 9.2%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 510      | 3,061       | 16.7%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 674      | 1,386       | 48.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,298    | 3,061       | 42.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 363      | 4,197       | 8.6%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 54       | 4,197       | 1.3%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 150      | 4,197       | 3.6%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 12          | 91.7%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 12          | 83.3%    | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



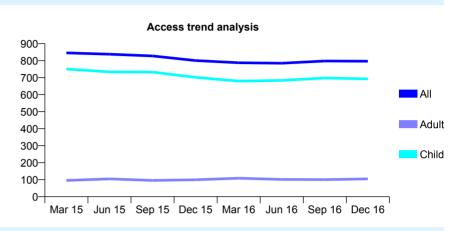
# Q69 - Vital Signs At a Glance Contract Report for 810282/0001 - December 2016

| Name or company name | MR CJ MORRELL |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    | _             |

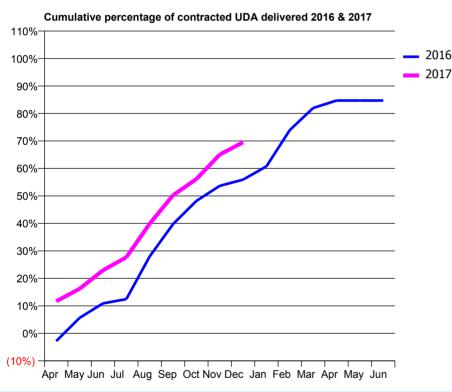
| 16/17 Contracted general activity (UDA)     | 1,100      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £21,291.44 |

### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 800    |                               |
| Quarter ending March 2016     | 787    | 1                             |
| Quarter ending June 2016      | 784    | $\rightarrow$                 |
| Quarter ending September 2016 | 797    | $\rightarrow$                 |
| Quarter ending December 2016  | 796    | $\rightarrow$                 |
| Variance since December 2015  | (0.5%) | $\rightarrow$                 |



### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | -31                      | 128       |
| May       | 62                       | 178       |
| June      | 120                      | 252       |
| July      | 137                      | 304       |
| August    | 308                      | 439       |
| September | 437                      | 553       |
| October   | 530                      | 618       |
| November  | 590                      | 716       |
| December  | 615                      | 765       |
| January   | 668                      |           |
| February  | 814                      | _         |
| March     | 902                      |           |
| April     | 932                      |           |
| May       | 932                      |           |
| June      | 932                      |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 45       | 761         | 5.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 34          | 2.9%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 364      | 761         | 47.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 18       | 34          | 52.9%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 644         | 0.5%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 644         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 644         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



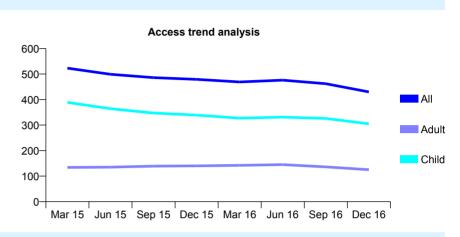
# Q69 - Vital Signs At a Glance Contract Report for 811769/0001 - December 2016

| Name or company name | MR PP BRODIE |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

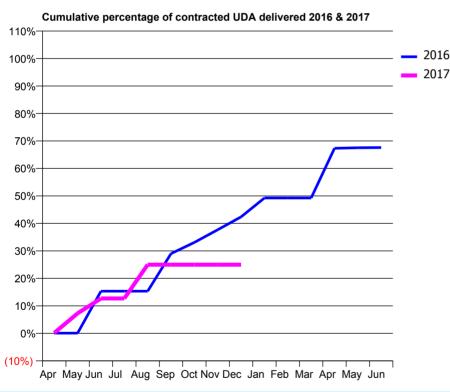
| 16/17 Contracted general activity (UDA)     | 1,500      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £35.467.27 |

### **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 479     |                               |
| Quarter ending March 2016     | 469     | 1                             |
| Quarter ending June 2016      | 476     | $\rightarrow$                 |
| Quarter ending September 2016 | 462     | <b>1</b>                      |
| Quarter ending December 2016  | 430     | 1                             |
| Variance since December 2015  | (10.2%) | 1                             |



### **ACTIVITY**



| Adjusted Scheduled Activity (UDA |       |      |  |  |
|----------------------------------|-------|------|--|--|
| Month                            | 2016  | 2017 |  |  |
| April                            | 1     | 2    |  |  |
| May                              | 1     | 109  |  |  |
| June                             | 230   | 190  |  |  |
| July                             | 230   | 190  |  |  |
| August                           | 230   | 375  |  |  |
| September                        | 435   | 375  |  |  |
| October                          | 496   | 375  |  |  |
| November                         | 566   | 375  |  |  |
| December                         | 636   | 375  |  |  |
| January                          | 739   |      |  |  |
| February                         | 739   |      |  |  |
| March                            | 739   |      |  |  |
| April                            | 1,010 |      |  |  |
| May                              | 1,013 |      |  |  |
| June                             | 1,014 |      |  |  |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 367         | 5.2%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 80          | 11.3%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 268      | 367         | 73.0%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 55       | 80          | 68.8%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 268         | 1.5%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 268         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 268         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



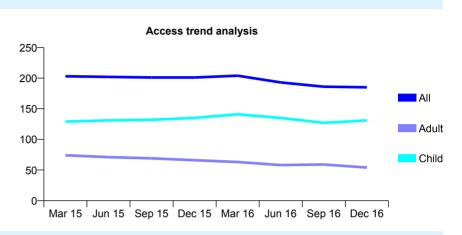
# Q69 - Vital Signs At a Glance Contract Report for 812757/0001 - December 2016

| Name or company name | MR C HURST   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 500        |
|---|------------|
| Carry forward general activity (UDA)        | -2         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £11,819.09 |

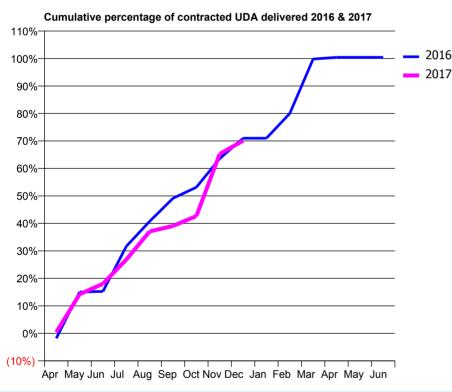
#### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 201    |                               |
| Quarter ending March 2016     | 204    | $\rightarrow$                 |
| Quarter ending June 2016      | 193    | <b>1</b>                      |
| Quarter ending September 2016 | 186    | <b>1</b>                      |
| Quarter ending December 2016  | 185    | $\rightarrow$                 |
| Variance since December 2015  | (8.0%) | <b>↓</b>                      |



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activit | y (UDA) |
|-----------|----------------------------|---------|
| Month     | 2016                       | 2017    |
| April     | -9                         | 2       |
| May       | 75                         | 71      |
| June      | 76                         | 90      |
| July      | 158                        | 134     |
| August    | 204                        | 185     |
| September | 246                        | 195     |
| October   | 266                        | 213     |
| November  | 318                        | 326     |
| December  | 355                        | 350     |
| January   | 355                        |         |
| February  | 400                        |         |
| March     | 499                        |         |
| April     | 502                        |         |
| May       | 502                        |         |
| June      | 502                        |         |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 143         | 6.3%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 25       | 52          | 48.1%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 87       | 143         | 60.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 20       | 52          | 38.5%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 195         | 1.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 195         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 195         | 5.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



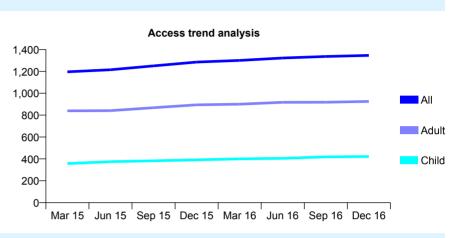
# Q69 - Vital Signs At a Glance Contract Report for 814121/0001 - December 2016

| Name or company name | MR JE BOULDING |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

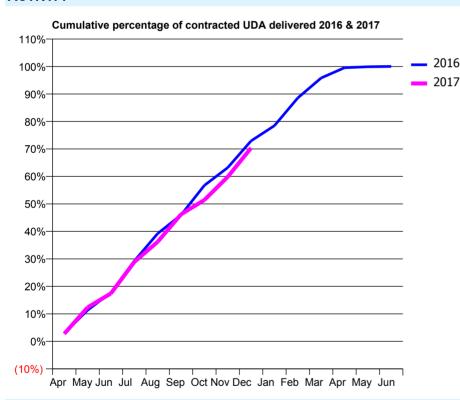
| 16/17 Contracted general activity (UDA)     | 3,910       |
|---|-------------|
| Carry forward general activity (UDA)        | -1          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £108,205.46 |

#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,285 |                               |
| Quarter ending March 2016     | 1,300 | $\rightarrow$                 |
| Quarter ending June 2016      | 1,322 | $\rightarrow$                 |
| Quarter ending September 2016 | 1,336 | $\rightarrow$                 |
| Quarter ending December 2016  | 1,346 | $\rightarrow$                 |
| Variance since December 2015  | 4.7%  | 1                             |



#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 115                     | 107        |
| May       | 443                     | 483        |
| June      | 694                     | 683        |
| July      | 1,144                   | 1,129      |
| August    | 1,534                   | 1,416      |
| September | 1,798                   | 1,807      |
| October   | 2,218                   | 2,011      |
| November  | 2,471                   | 2,340      |
| December  | 2,852                   | 2,751      |
| January   | 3,068                   |            |
| February  | 3,463                   |            |
| March     | 3,746                   |            |
| April     | 3,893                   |            |
| May       | 3,906                   |            |
| June      | 3,911                   |            |
|           |                         |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 79       | 595         | 13.3%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 114      | 998         | 11.4%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 386      | 595         | 64.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 616      | 998         | 61.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 99       | 1,492       | 6.6%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 15       | 1,492       | 1.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 1,492       | 0.7%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



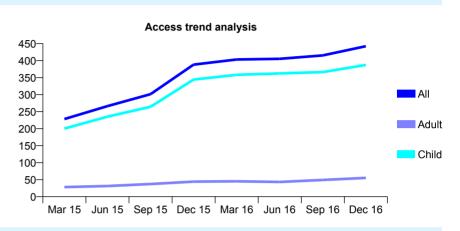
# Q69 - Vital Signs At a Glance Contract Report for 815039/0001 - December 2016

| Name or company name | MR PC BRASH  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 760        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £20,024.25 |

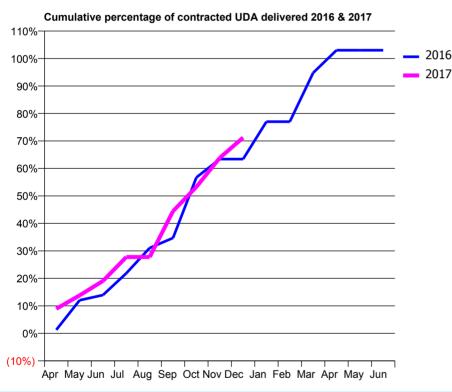
#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 388   |                               |
| Quarter ending March 2016     | 403   | <b>1</b>                      |
| Quarter ending June 2016      | 405   | $\rightarrow$                 |
| Quarter ending September 2016 | 415   | 1                             |
| Quarter ending December 2016  | 442   | 1                             |
| Variance since December 2015  | 13.9% | <b>↑</b>                      |



2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA |      |      |  |
|----------------------------------|------|------|--|
| Month                            | 2016 | 2017 |  |
| April                            | 8    | 68   |  |
| May                              | 76   | 105  |  |
| June                             | 88   | 145  |  |
| July                             | 138  | 211  |  |
| August                           | 196  | 211  |  |
| September                        | 219  | 338  |  |
| October                          | 358  | 405  |  |
| November                         | 400  | 485  |  |
| December                         | 400  | 541  |  |
| January                          | 486  |      |  |
| February                         | 486  |      |  |
| March                            | 598  |      |  |
| April                            | 650  |      |  |
| May                              | 650  |      |  |
| June                             | 650  |      |  |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 22       | 397         | 5.5%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 24          | 12.5%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 213      | 397         | 53.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 8        | 24          | 33.3%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 390         | 0.3%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 390         | 0.3%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 390         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



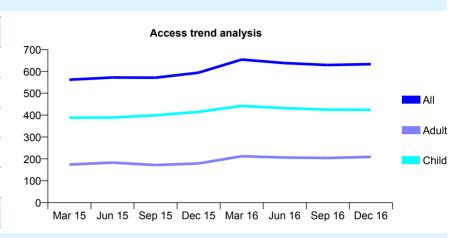
# Q69 - Vital Signs At a Glance Contract Report for 815128/0001 - December 2016

| Name or company name | MR S HANDA   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

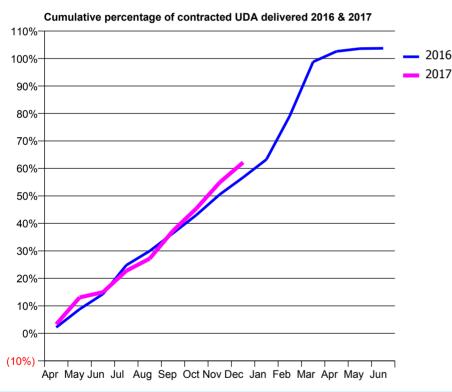
| 16/17 Contracted general activity (UDA)     | 1,712      |
|---|------------|
| Carry forward general activity (UDA)        | -34        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £40,831.15 |

#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 594   |                               |
| Quarter ending March 2016     | 654   | 1                             |
| Quarter ending June 2016      | 638   | <b>1</b>                      |
| Quarter ending September 2016 | 629   | <b>1</b>                      |
| Quarter ending December 2016  | 633   | $\rightarrow$                 |
| Variance since December 2015  | 6.6%  | 1                             |



### **ACTIVITY**



| Adjusted Scheduled Activity (UDA |       |       |  |
|----------------------------------|-------|-------|--|
| Month                            | 2016  | 2017  |  |
| April                            | 38    | 57    |  |
| May                              | 150   | 224   |  |
| June                             | 245   | 257   |  |
| July                             | 425   | 390   |  |
| August                           | 513   | 466   |  |
| September                        | 624   | 639   |  |
| October                          | 737   | 778   |  |
| November                         | 865   | 940   |  |
| December                         | 971   | 1,065 |  |
| January                          | 1,083 |       |  |
| February                         | 1,355 | _     |  |
| March                            | 1,691 |       |  |
| April                            | 1,756 |       |  |
| May                              | 1,773 |       |  |
| June                             | 1,775 |       |  |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 313         | 7.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 52       | 155         | 33.5%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 137      | 313         | 43.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 40       | 155         | 25.8%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 48       | 426         | 11.3%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 426         | 0.2%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 426         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



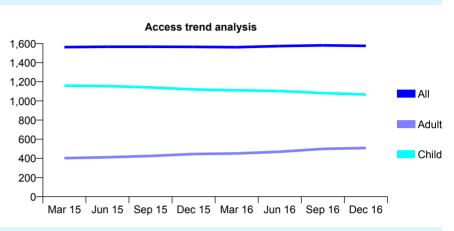
# Q69 - Vital Signs At a Glance Contract Report for 820334/0001 - December 2016

| Name or company name | MR A BABOOLAL |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 3,755      |
|---|------------|
| Carry forward general activity (UDA)        | -38        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £88.598.43 |

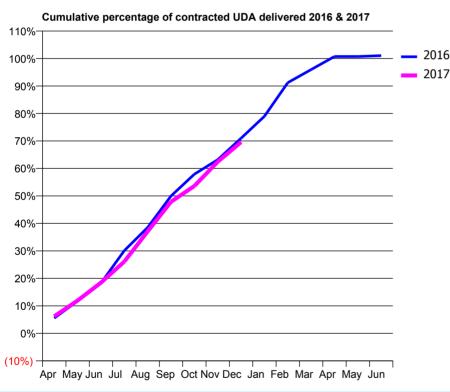
#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,565 |                               |
| Quarter ending March 2016     | 1,561 | $\rightarrow$                 |
| Quarter ending June 2016      | 1,573 | $\rightarrow$                 |
| Quarter ending September 2016 | 1,581 | $\rightarrow$                 |
| Quarter ending December 2016  | 1,575 | $\rightarrow$                 |
| Variance since December 2015  | 0.6%  | $\rightarrow$                 |



2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA |       |       |  |
|----------------------------------|-------|-------|--|
| Month                            | 2016  | 2017  |  |
| April                            | 208   | 233   |  |
| May                              | 442   | 449   |  |
| June                             | 688   | 693   |  |
| July                             | 1,130 | 981   |  |
| August                           | 1,448 | 1,393 |  |
| September                        | 1,877 | 1,798 |  |
| October                          | 2,175 | 2,013 |  |
| November                         | 2,373 | 2,344 |  |
| December                         | 2,665 | 2,613 |  |
| January                          | 2,966 |       |  |
| February                         | 3,424 | _     |  |
| March                            | 3,603 |       |  |
| April                            | 3,782 |       |  |
| May                              | 3,782 |       |  |
| June                             | 3,794 |       |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 94       | 1,407       | 6.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 33       | 433         | 7.6%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,040    | 1,407       | 73.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 291      | 433         | 67.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 69       | 1,700       | 4.1%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,700       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 1,700       | 1.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



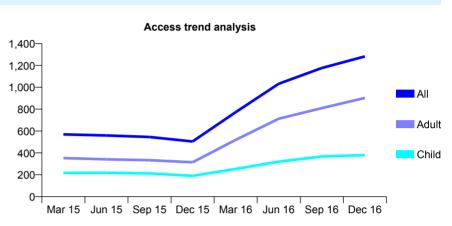
# Q69 - Vital Signs At a Glance Contract Report for 826634/0001 - December 2016

| Name or company name | MR G SNYMAN  |
|----------------------|--------------|
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | 31/03/2017   |

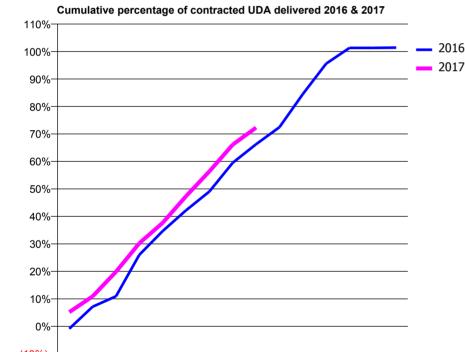
| 16/17 Contracted general activity (UDA)     | 7,134       |
|---|-------------|
| Carry forward general activity (UDA)        | -99         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £446,827.67 |

#### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 504    |                               |
| Quarter ending March 2016     | 772    | <b>1</b>                      |
| Quarter ending June 2016      | 1,032  | 1                             |
| Quarter ending September 2016 | 1,176  | 1                             |
| Quarter ending December 2016  | 1,282  | 1                             |
| Variance since December 2015  | 154.4% | 1                             |



#### **ACTIVITY**



Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun

|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | -63                     | 370        |
| May       | 510                     | 779        |
| June      | 780                     | 1,417      |
| July      | 1,856                   | 2,158      |
| August    | 2,473                   | 2,688      |
| September | 3,012                   | 3,379      |
| October   | 3,499                   | 4,022      |
| November  | 4,246                   | 4,716      |
| December  | 4,727                   | 5,158      |
| January   | 5,168                   |            |
| February  | 6,027                   |            |
| March     | 6,818                   |            |
| April     | 7,227                   |            |
| May       | 7,227                   |            |
| June      | 7,233                   |            |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 6        | 417         | 1.4%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 774         | 0.4%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 36       | 417         | 8.6%     | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6        | 774         | 0.8%     | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 1,109       | 0.2%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,109       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 1,109       | 0.3%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |



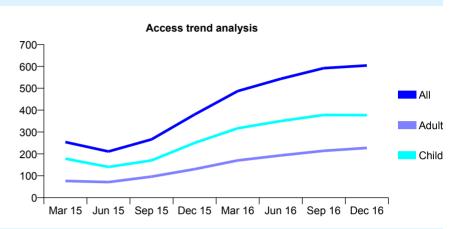
# Q69 - Vital Signs At a Glance Contract Report for 829064/0001 - December 2016

| Name or company name | MRS PP KOTHARI |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

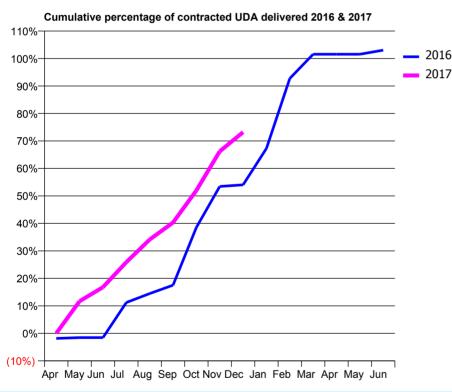
| 16/17 Contracted general activity (UDA)     | 1,400      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £32,206.72 |

#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 380   |                               |
| Quarter ending March 2016     | 487   | <b>1</b>                      |
| Quarter ending June 2016      | 543   | 1                             |
| Quarter ending September 2016 | 592   | <b>1</b>                      |
| Quarter ending December 2016  | 604   | 1                             |
| Variance since December 2015  | 58.9% | 1                             |



#### **ACTIVITY**



|           | Adjusted Schedule | d Activity (UDA) |
|-----------|-------------------|------------------|
| Month     | 2016              | 2017             |
| April     | -19               | 0                |
| May       | -16               | 164              |
| June      | -16               | 235              |
| July      | 115               | 363              |
| August    | 148               | 478              |
| September | 179               | 564              |
| October   | 394               | 728              |
| November  | 546               | 927              |
| December  | 552               | 1,025            |
| January   | 688               |                  |
| February  | 948               |                  |
| March     | 1,038             |                  |
| April     | 1,038             |                  |
| May       | 1,038             |                  |
| June      | 1,053             |                  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 423         | 4.5%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 137         | 3.6%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 231      | 423         | 54.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 54       | 137         | 39.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 44       | 551         | 8.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 551         | 0.4%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 551         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

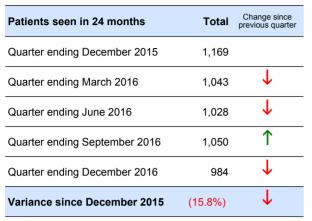


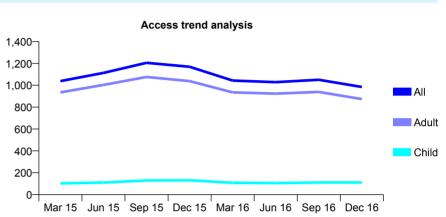
## Q69 - Vital Signs At a Glance Contract Report for 829471/0006 - December 2016

| Name or company name | MR JS DHARIWAL |
|----------------------|----------------|
| Contract type name   | PDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    | 31/03/2017     |

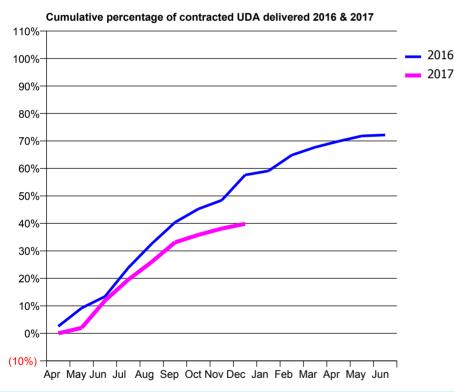
| 16/17 Contracted general activity (UDA)     | 3,143       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £252,628.88 |

#### **ACCESS\***





#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |
|-----------------------------------|-------|-------|--|
| Month                             | 2016  | 2017  |  |
| April                             | 81    | 0     |  |
| May                               | 290   | 63    |  |
| June                              | 422   | 375   |  |
| July                              | 750   | 615   |  |
| August                            | 1,024 | 816   |  |
| September                         | 1,269 | 1,041 |  |
| October                           | 1,423 | 1,126 |  |
| November                          | 1,522 | 1,198 |  |
| December                          | 1,811 | 1,252 |  |
| January                           | 1,858 |       |  |
| February                          | 2,038 |       |  |
| March                             | 2,128 |       |  |
| April                             | 2,197 |       |  |
| May                               | 2,257 |       |  |
| June                              | 2,269 |       |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 166         | 1.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 15       | 961         | 1.6%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1        | 166         | 0.6%     | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 9        | 961         | 0.9%     | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  |          | 982         | 94.8%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 982         | 0.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 982         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



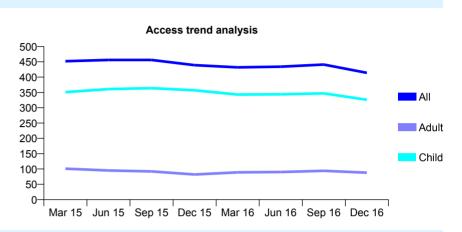
# Q69 - Vital Signs At a Glance Contract Report for 830119/0001 - December 2016

| Name or company name | MR MJ MCKENNY |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2008    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 732        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16,256.12 |

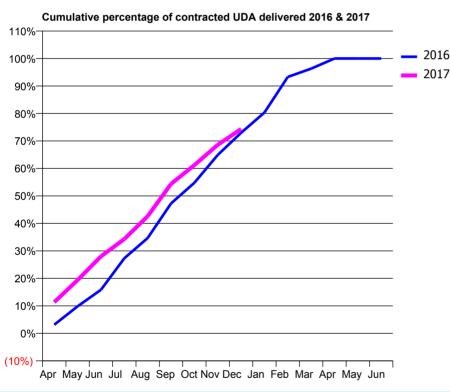
#### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 439    |                               |
| Quarter ending March 2016     | 432    | 1                             |
| Quarter ending June 2016      | 434    | $\rightarrow$                 |
| Quarter ending September 2016 | 441    | $\rightarrow$                 |
| Quarter ending December 2016  | 414    | <b>1</b>                      |
| Variance since December 2015  | (5.7%) | 1                             |



2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |
|-----------------------------------|------|------|--|
| Month                             | 2016 | 2017 |  |
| April                             | 23   | 83   |  |
| May                               | 72   | 142  |  |
| June                              | 116  | 205  |  |
| July                              | 200  | 251  |  |
| August                            | 254  | 312  |  |
| September                         | 346  | 398  |  |
| October                           | 401  | 448  |  |
| November                          | 475  | 502  |  |
| December                          | 534  | 544  |  |
| January                           | 588  |      |  |
| February                          | 683  | _    |  |
| March                             | 705  |      |  |
| April                             | 732  |      |  |
| May                               | 732  |      |  |
| June                              | 732  |      |  |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 349         | 5.2%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 64          | 10.9%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 207      | 349         | 59.3%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 23       | 64          | 35.9%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 396         | 0.3%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 396         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 396         | 1.8%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



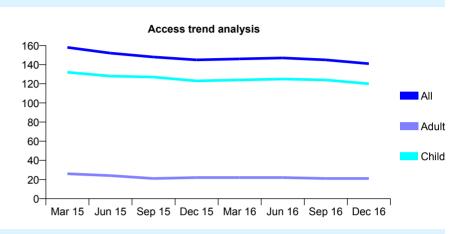
# Q69 - Vital Signs At a Glance Contract Report for 830429/0001 - December 2016

| Name or company name | MRS CA PEERS |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

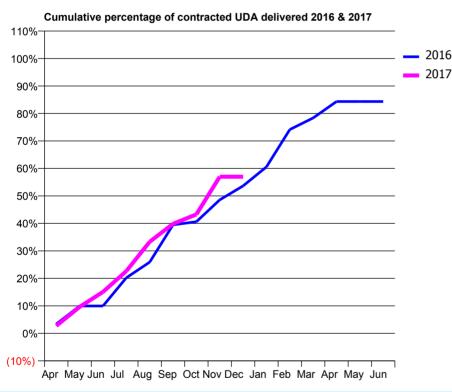
| 16/17 Contracted general activity (UDA)     | 293       |
|---|-----------|
| Carry forward general activity (UDA)        | 0         |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £6,929.42 |

#### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 145    |                               |
| Quarter ending March 2016     | 146    | $\rightarrow$                 |
| Quarter ending June 2016      | 147    | $\rightarrow$                 |
| Quarter ending September 2016 | 145    | <b>1</b>                      |
| Quarter ending December 2016  | 141    | <b>1</b>                      |
| Variance since December 2015  | (2.8%) | 1                             |



#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |
|-----------------------------------|------|------|--|
| Month                             | 2016 | 2017 |  |
| April                             | 12   | 8    |  |
| May                               | 35   | 28   |  |
| June                              | 35   | 44   |  |
| July                              | 72   | 66   |  |
| August                            | 92   | 98   |  |
| September                         | 140  | 117  |  |
| October                           | 144  | 127  |  |
| November                          | 172  | 167  |  |
| December                          | 190  | 167  |  |
| January                           | 215  |      |  |
| February                          | 263  |      |  |
| March                             | 278  |      |  |
| April                             | 299  |      |  |
| May                               | 299  |      |  |
| June                              | 299  |      |  |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 144         | 9.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 7           | 0.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 104      | 144         | 72.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6        | 7           | 85.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 136         | 3.7%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 136         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 136         | 2.9%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |



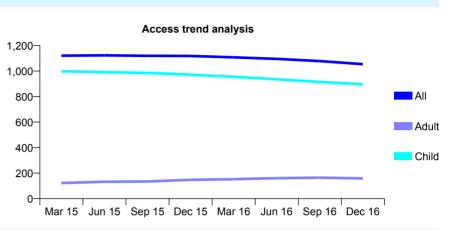
## Q69 - Vital Signs At a Glance Contract Report for 834815/0001 - December 2016

| Name or company name | MR BF HAGAN  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

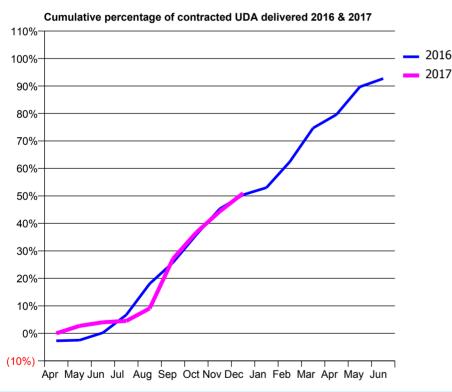
| 16/17 Contracted general activity (UDA)     | 2,300      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £54,370.70 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Schedule | ed Activity (UDA) |
|-----------|-------------------|-------------------|
| Month     | 2016              | 2017              |
| April     | -63               | 0                 |
| May       | -57               | 63                |
| June      | 5                 | 93                |
| July      | 155               | 104               |
| August    | 416               | 209               |
| September | 593               | 625               |
| October   | 826               | 845               |
| November  | 1,042             | 1,020             |
| December  | 1,160             | 1,172             |
| January   | 1,219             |                   |
| February  | 1,436             |                   |
| March     | 1,718             |                   |
| April     | 1,831             |                   |
| May       | 2,063             |                   |
| June      | 2,132             |                   |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 65       | 1,109       | 5.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 61          | 3.3%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 751      | 1,109       | 67.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 46       | 61          | 75.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 21       | 833         | 2.5%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 833         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 833         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

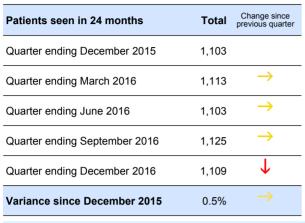


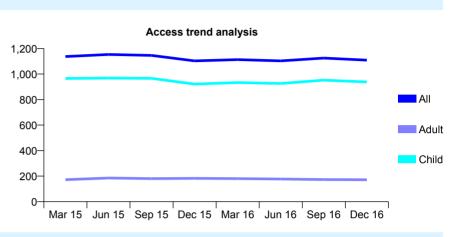
## Q69 - Vital Signs At a Glance Contract Report for 839175/0004 - December 2016

| Name or company name | MR U BOSE    |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2013   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 3,000      |
|---|------------|
| Carry forward general activity (UDA)        | -23        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £74,618.75 |

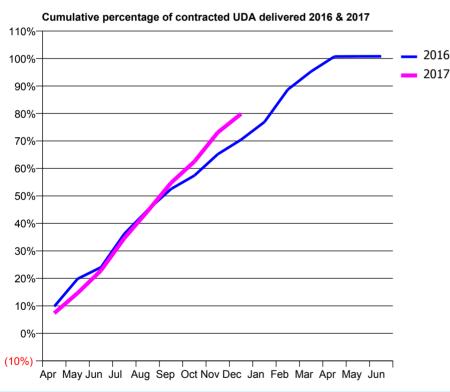
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 294                      | 220        |
| May       | 595                      | 440        |
| June      | 721                      | 686        |
| July      | 1,086                    | 1,038      |
| August    | 1,346                    | 1,334      |
| September | 1,576                    | 1,643      |
| October   | 1,722                    | 1,875      |
| November  | 1,955                    | 2,192      |
| December  | 2,114                    | 2,395      |
| January   | 2,307                    |            |
| February  | 2,661                    |            |
| March     | 2,859                    |            |
| April     | 3,022                    |            |
| May       | 3,023                    |            |
| June      | 3,024                    |            |
|           |                          |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1,058    | 2,110       | 50.1%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 29       | 92          | 31.5%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 487      | 2,110       | 23.1%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 27       | 92          | 29.3%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 2,050       | 0.2%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,050       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,050       | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



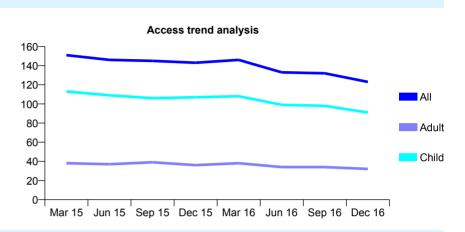
# Q69 - Vital Signs At a Glance Contract Report for 842192/0001 - December 2016

| Name or company name | MR A SHAKERY |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | 01/12/2016   |

| 16/17 Contracted general activity (UDA)     | 189       |
|---|-----------|
| Carry forward general activity (UDA)        | -1        |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £4,731.07 |

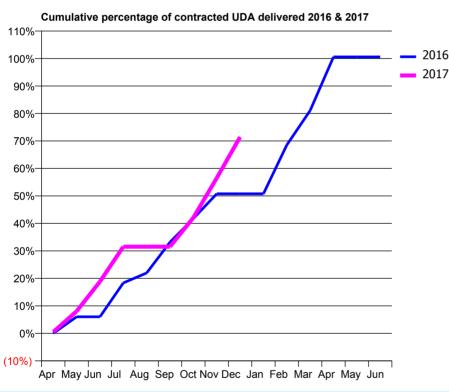
#### **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 143     |                               |
| Quarter ending March 2016     | 146     | 1                             |
| Quarter ending June 2016      | 133     | <b>→</b>                      |
| Quarter ending September 2016 | 132     | $\rightarrow$                 |
| Quarter ending December 2016  | 123     | <b>→</b>                      |
| Variance since December 2015  | (14.0%) | 1                             |



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 0                        | 1         |
| May       | 17                       | 15        |
| June      | 17                       | 36        |
| July      | 52                       | 60        |
| August    | 62                       | 60        |
| September | 94                       | 60        |
| October   | 118                      | 80        |
| November  | 143                      | 107       |
| December  | 143                      | 135       |
| January   | 143                      |           |
| February  | 193                      |           |
| March     | 229                      |           |
| April     | 284                      |           |
| May       | 284                      |           |
| June      | 284                      |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 65          | 0.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 16          | 12.5%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 30       | 65          | 46.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6        | 16          | 37.5%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 10       | 72          | 13.9%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 72          | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 72          | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



Adult

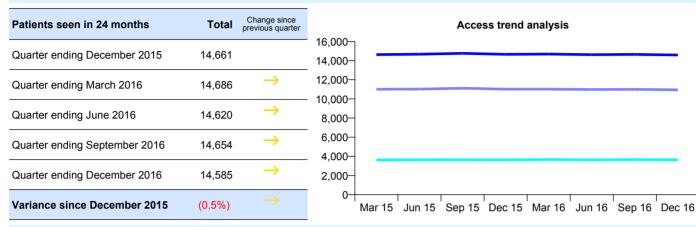
Child

## Q69 - Vital Signs At a Glance Contract Report for 842834/0001 - December 2016

| Name or company name | MR HR LABBANI MOTLAGH |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/12/2009            |
| Contract end date    |                       |

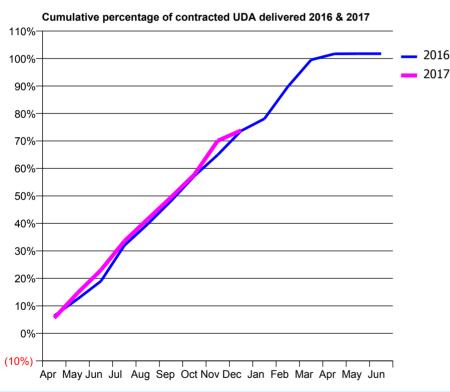
| 16/17 Contracted general activity (UDA)     | 36,100        |
|---|---------------|
| Carry forward general activity (UDA)        | -640          |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,043,617.89 |

#### **ACCESS\***



2016

#### **ACTIVITY**



| Adjusted Scheduled Ac | tivity (UDA)  |
|-----------------------|---|
| 2016                  | 2017  |
| 2,359                 | 2,022   |
| 4,626                 | 5,301   |
| 7,023                 | 8,321   |
| 11,808                | 12,115  |
| 14,679                | 15,004  |
| 17,795                | 17,879  |
| 21,152                | 20,862  |
| 24,001                | 25,294  |
| 27,218                | 26,653  |
| 28,850                |   |
| 33,148                | _   |
| 36,761                |   |
| 37,577                |   |
| 37,588                |   |
| 37,588                |   |
|                       | 2016  2,359  4,626  7,023  11,808  14,679  17,795  21,152  24,001  27,218  28,850  33,148  36,761  37,577  37,588 |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 74       | 3,677       | 2.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 439      | 9,838       | 4.5%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,163    | 3,677       | 58.8%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,824    | 9,838       | 59.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 139      | 12,983      | 1.1%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 12,983      | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 35       | 12,983      | 0.3%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 171      | 176         | 97.2%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 168      | 176         | 95.5%    | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



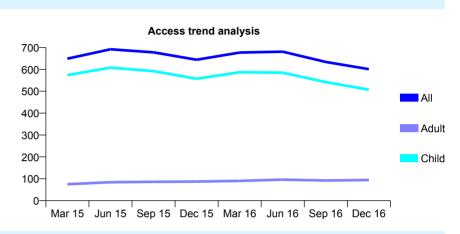
# Q69 - Vital Signs At a Glance Contract Report for 847054/0001 - December 2016

| Name or company name | MR RA HUGHES |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 1,670      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £43,387.08 |

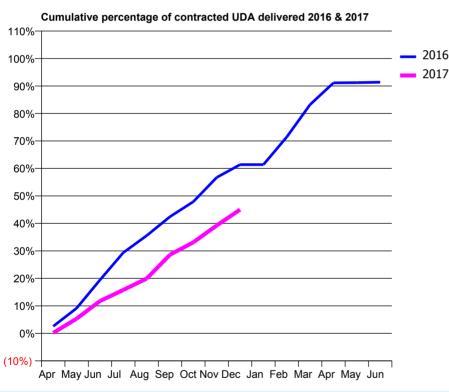
#### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 644    |                               |
| Quarter ending March 2016     | 677    | <b>1</b>                      |
| Quarter ending June 2016      | 681    | $\rightarrow$                 |
| Quarter ending September 2016 | 634    | <b>1</b>                      |
| Quarter ending December 2016  | 601    | <b>1</b>                      |
| Variance since December 2015  | (6.7%) | 1                             |



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 43                     | 3            |
| May       | 153                    | 89           |
| June      | 324                    | 196          |
| July      | 490                    | 264          |
| August    | 594                    | 333          |
| September | 709                    | 478          |
| October   | 800                    | 553          |
| November  | 947                    | 656          |
| December  | 1,025                  | 752          |
| January   | 1,025                  |              |
| February  | 1,193                  |              |
| March     | 1,390                  |              |
| April     | 1,522                  |              |
| May       | 1,523                  |              |
| June      | 1,526                  |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 650         | 4.2%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 22          | 4.5%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 414      | 650         | 63.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5        | 22          | 22.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 15       | 577         | 2.6%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 577         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 577         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



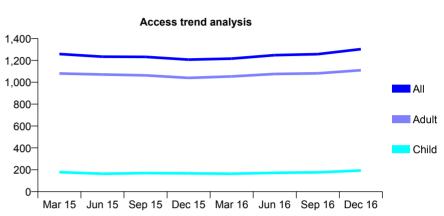
## Q69 - Vital Signs At a Glance Contract Report for 848077/0001 - December 2016

| Name or company name | MISS NP MCVEIGH |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

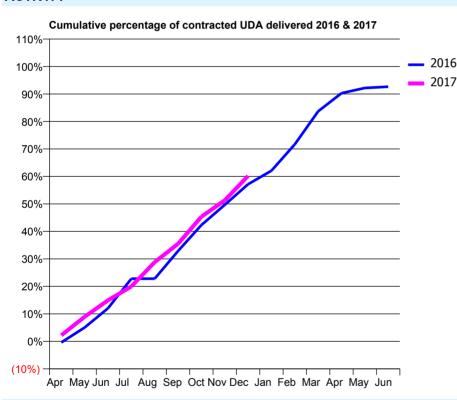
| 16/17 Contracted general activity (UDA)     | 4,472      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £93,542.62 |

#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,207 |                               |
| Quarter ending March 2016     | 1,216 | $\rightarrow$                 |
| Quarter ending June 2016      | 1,248 | <b>↑</b>                      |
| Quarter ending September 2016 | 1,257 | $\rightarrow$                 |
| Quarter ending December 2016  | 1,303 | <b>↑</b>                      |
| Variance since December 2015  | 8.0%  | 1                             |



#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | -20                      | 99         |
| May       | 231                      | 399        |
| June      | 550                      | 668        |
| July      | 1,044                    | 893        |
| August    | 1,044                    | 1,289      |
| September | 1,504                    | 1,587      |
| October   | 1,936                    | 2,028      |
| November  | 2,273                    | 2,294      |
| December  | 2,616                    | 2,691      |
| January   | 2,842                    |            |
| February  | 3,281                    |            |
| March     | 3,830                    |            |
| April     | 4,133                    |            |
| May       | 4,219                    |            |
| June      | 4,240                    |            |

| 40.12.1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 215         | 2.3%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 157      | 1,467       | 10.7%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 127      | 215         | 59.1%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,039    | 1,467       | 70.8%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 77       | 1,551       | 5.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 1,551       | 2.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 1,551       | 0.3%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 90.4% | 88.8%  | 88.8%   |



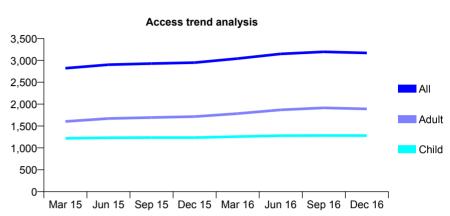
## Q69 - Vital Signs At a Glance Contract Report for 854166/0001 - December 2016

| Name or company name | MRS JP BENNETT |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 5,698       |
|---|-------------|
| Carry forward general activity (UDA)        | 160         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £112,514.90 |

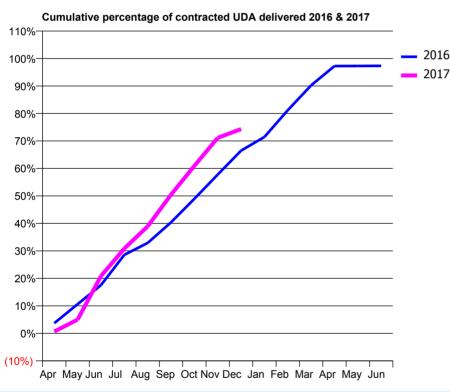
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 221                      | 38         |
| May       | 633                      | 286        |
| June      | 1,047                    | 1,189      |
| July      | 1,705                    | 1,758      |
| August    | 1,963                    | 2,219      |
| September | 2,410                    | 2,875      |
| October   | 2,920                    | 3,472      |
| November  | 3,447                    | 4,053      |
| December  | 3,966                    | 4,234      |
| January   | 4,263                    |            |
| February  | 4,843                    | _          |
| March     | 5,384                    |            |
| April     | 5,802                    |            |
| May       | 5,803                    |            |
| June      | 5,806                    |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 108      | 1,380       | 7.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 353      | 1,836       | 19.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 730      | 1,380       | 52.9%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 827      | 1,836       | 45.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 250      | 2,547       | 9.8%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 2,547       | 1.5%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,547       | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |

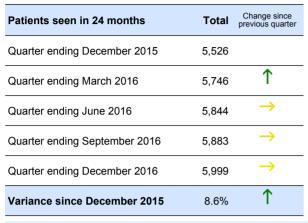


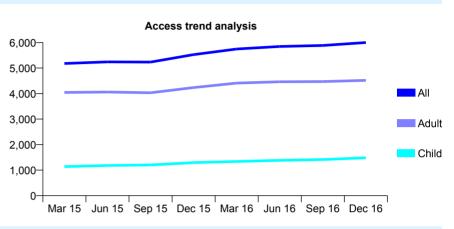
## Q69 - Vital Signs At a Glance Contract Report for 889660/0001 - December 2016

| Name or company name | MR B AHMED   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 25/07/2012   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 13,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £309,062.58 |

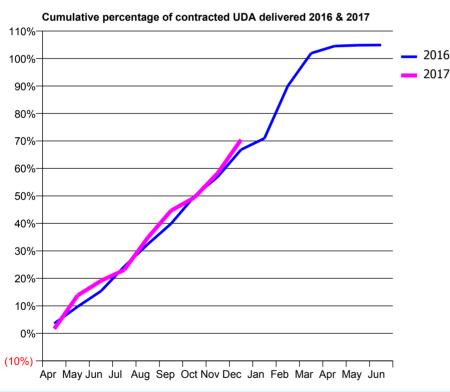
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 470                    | 215          |
| May       | 1,264                  | 1,793        |
| June      | 1,997                  | 2,486        |
| July      | 3,165                  | 3,004        |
| August    | 4,212                  | 4,520        |
| September | 5,185                  | 5,804        |
| October   | 6,480                  | 6,425        |
| November  | 7,406                  | 7,582        |
| December  | 8,690                  | 9,161        |
| January   | 9,223                  |              |
| February  | 11,698                 | _            |
| March     | 13,249                 |              |
| April     | 13,587                 |              |
| May       | 13,625                 |              |
| June      | 13,635                 |              |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 113      | 1,619       | 7.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 588      | 4,443       | 13.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 932      | 1,619       | 57.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,421    | 4,443       | 54.5%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 494      | 4,807       | 10.3%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 4,807       | 0.6%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 4,807       | 0.6%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 13          | 100.0%   | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 13          | 100.0%   | 90.4% | 88.8%  | 88.8%   |

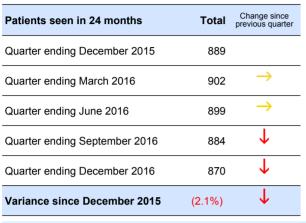


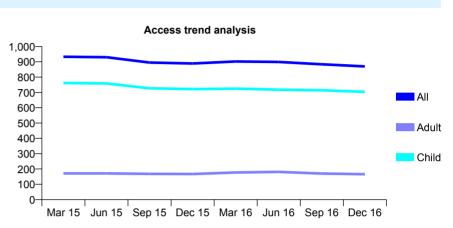
## Q69 - Vital Signs At a Glance Contract Report for 905763/0001 - December 2016

| Name or company name | MR HR PATEL  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 2,000      |
|---|------------|
| Carry forward general activity (UDA)        | -23        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £44,551.25 |

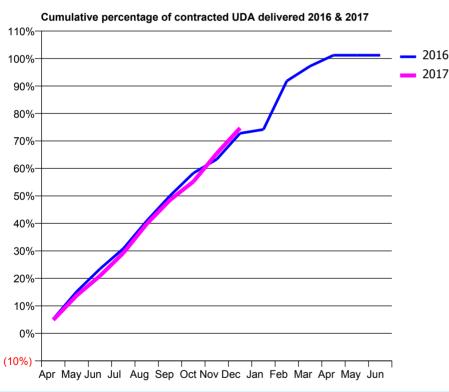
#### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Acti | vity (UDA)  |
|-------------------------|---|
| 2016                    | 2017  |
| 105                     | 98  |
| 304                     | 275   |
| 469                     | 419   |
| 616                     | 585   |
| 818                     | 796   |
| 1,002                   | 970   |
| 1,166                   | 1,104   |
| 1,267                   | 1,309   |
| 1,456                   | 1,494   |
| 1,484                   |   |
| 1,836                   |   |
| 1,944                   |   |
| 2,024                   |   |
| 2,024                   |   |
| 2,024                   |   |
|                         | 2016  105 304 469 616 818 1,002 1,166 1,267 1,456 1,484 1,836 1,944 2,024 2,024 |

| <b>40</b> 7 (201)   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 794         | 6.2%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 21       | 116         | 18.1%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 469      | 794         | 59.1%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 64       | 116         | 55.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 50       | 851         | 5.9%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 851         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 851         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

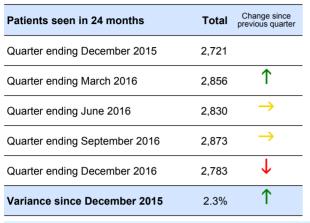


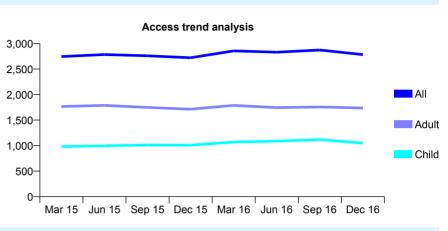
## Q69 - Vital Signs At a Glance Contract Report for 905860/0004 - December 2016

| Name or company name | MR A MAKHANI |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 6,297       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £154,113.93 |

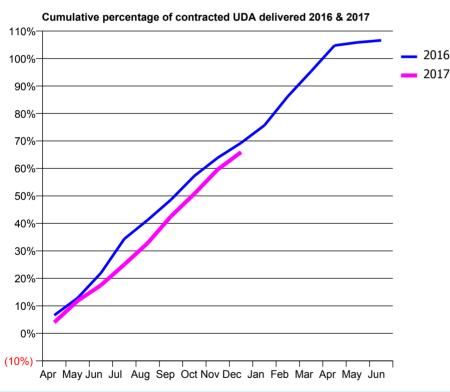
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 424                     | 251        |
| May       | 830                     | 745        |
| June      | 1,416                   | 1,104      |
| July      | 2,215                   | 1,578      |
| August    | 2,659                   | 2,068      |
| September | 3,135                   | 2,683      |
| October   | 3,692                   | 3,197      |
| November  | 4,117                   | 3,754      |
| December  | 4,466                   | 4,153      |
| January   | 4,877                   |            |
| February  | 5,556                   |            |
| March     | 6,146                   |            |
| April     | 6,749                   |            |
| May       | 6,822                   |            |
| June      | 6,870                   |            |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 71       | 1,142       | 6.2%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 158      | 1,365       | 11.6%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 575      | 1,142       | 50.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 513      | 1,365       | 37.6%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 218      | 2,129       | 10.2%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 2,129       | 0.5%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 2,129       | 0.2%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 90.4% | 88.8%  | 88.8%   |



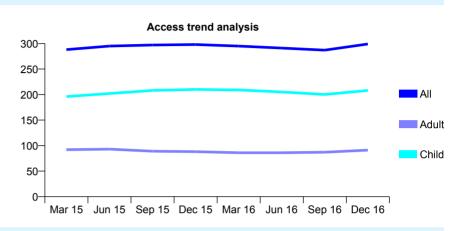
# Q69 - Vital Signs At a Glance Contract Report for 911658/0001 - December 2016

| Name or company name | KH Lee Dental Pratice |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

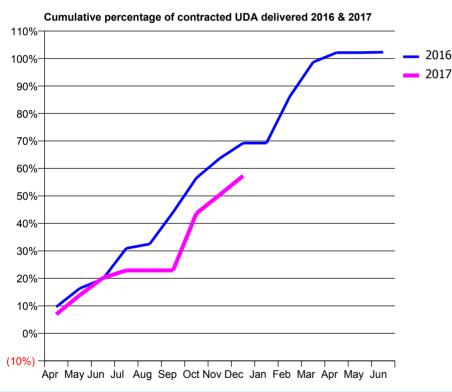
| 16/17 Contracted general activity (UDA)     | 520        |
|---|------------|
| Carry forward general activity (UDA)        | -10        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £11,945.68 |

#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 298   |                               |
| Quarter ending March 2016     | 295   | <b>1</b>                      |
| Quarter ending June 2016      | 291   | <b>→</b>                      |
| Quarter ending September 2016 | 287   | <b>→</b>                      |
| Quarter ending December 2016  | 299   | <b>1</b>                      |
| Variance since December 2015  | 0.3%  | $\rightarrow$                 |



#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |
|-----------------------------------|------|------|--|
| Month                             | 2016 | 2017 |  |
| April                             | 50   | 36   |  |
| May                               | 85   | 72   |  |
| June                              | 103  | 105  |  |
| July                              | 161  | 119  |  |
| August                            | 169  | 119  |  |
| September                         | 229  | 119  |  |
| October                           | 294  | 227  |  |
| November                          | 331  | 262  |  |
| December                          | 360  | 298  |  |
| January                           | 360  |      |  |
| February                          | 448  | _    |  |
| March                             | 513  |      |  |
| April                             | 531  |      |  |
| May                               | 531  |      |  |
| June                              | 532  |      |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 192         | 1.6%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 33          | 0.0%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 99       | 192         | 51.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 8        | 33          | 24.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 211         | 0.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 211         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 211         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

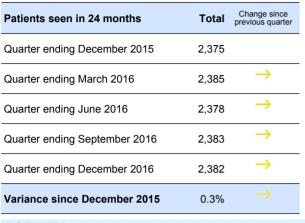


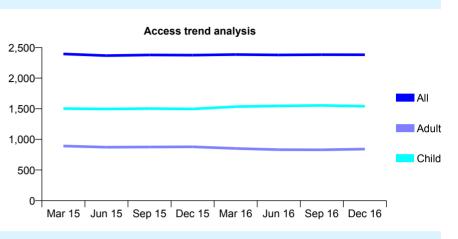
# Q69 - Vital Signs At a Glance Contract Report for 912344/0001 - December 2016

| Name or company name | MISS LE DAVIES |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 5,439       |
|---|-------------|
| Carry forward general activity (UDA)        | 189         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £112,234.08 |

#### **ACCESS\***

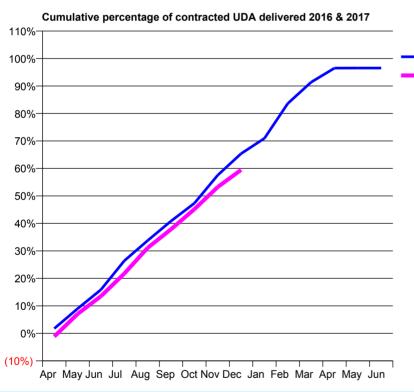




2016

2017

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |  |
|-----------------------------------|-------|-------|--|--|
| Month                             | 2016  | 2017  |  |  |
| April                             | 96    | -64   |  |  |
| May                               | 489   | 384   |  |  |
| June                              | 865   | 736   |  |  |
| July                              | 1,436 | 1,184 |  |  |
| August                            | 1,837 | 1,693 |  |  |
| September                         | 2,221 | 2,060 |  |  |
| October                           | 2,574 | 2,458 |  |  |
| November                          | 3,130 | 2,897 |  |  |
| December                          | 3,557 | 3,235 |  |  |
| January                           | 3,859 |       |  |  |
| February                          | 4,550 | _     |  |  |
| March                             | 4,971 |       |  |  |
| April                             | 5,248 |       |  |  |
| May                               | 5,250 |       |  |  |
| June                              | 5,250 |       |  |  |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 128      | 1,481       | 8.6%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 153      | 624         | 24.5%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 596      | 1,481       | 40.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 204      | 624         | 32.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 114      | 1,974       | 5.8%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,974       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,974       | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

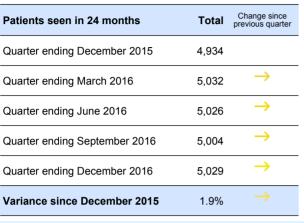


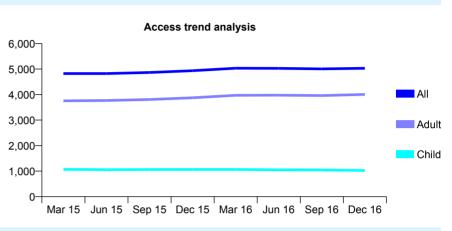
## Q69 - Vital Signs At a Glance Contract Report for 915211/0001 - December 2016

| Name or company name | MISS A CHANDARIA |
|----------------------|------------------|
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

| 16/17 Contracted general activity (UDA)     | 12,723      |
|---|-------------|
| Carry forward general activity (UDA)        | 118         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £299.910.66 |

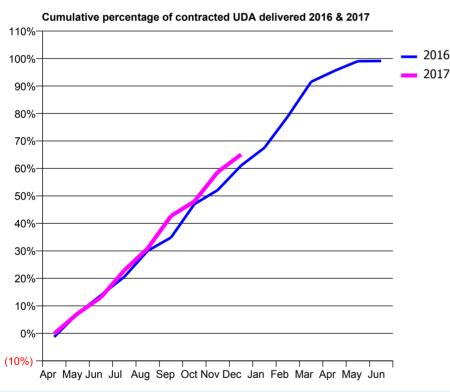
### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |       |  |  |
|-----------------------------------|--------|-------|--|--|
| Month                             | 2016   | 2017  |  |  |
| April                             | -171   | -14   |  |  |
| May                               | 955    | 917   |  |  |
| June                              | 1,833  | 1,672 |  |  |
| July                              | 2,721  | 2,921 |  |  |
| August                            | 3,971  | 3,936 |  |  |
| September                         | 4,612  | 5,436 |  |  |
| October                           | 6,218  | 6,108 |  |  |
| November                          | 6,895  | 7,468 |  |  |
| December                          | 8,072  | 8,280 |  |  |
| January                           | 8,929  |       |  |  |
| February                          | 10,432 | _     |  |  |
| March                             | 12,101 |       |  |  |
| April                             | 12,626 |       |  |  |
| May                               | 13,092 |       |  |  |
| June                              | 13,104 |       |  |  |

| <b>40</b> /12/17  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 50       | 893         | 5.6%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 391      | 3,658       | 10.7%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 372      | 893         | 41.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,048    | 3,658       | 56.0%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 411      | 4,167       | 9.9%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 4,167       | 0.2%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 4,167       | 0.3%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 17          | 94.1%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 16       | 17          | 94.1%    | 90.4% | 88.8%  | 88.8%   |



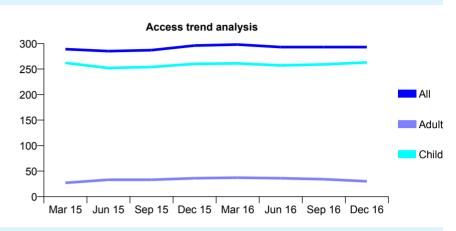
# Q69 - Vital Signs At a Glance Contract Report for 915564/0001 - December 2016

| Name or company name | MR JM PATEL  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 580        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £11,097.26 |

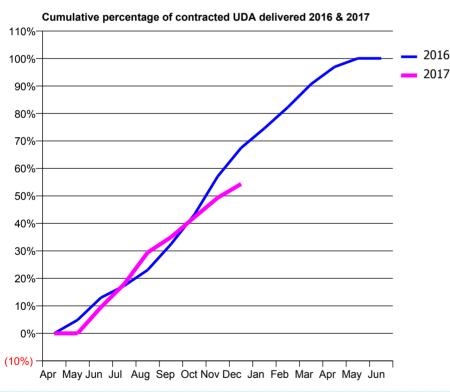
#### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 296    |                               |
| Quarter ending March 2016     | 298    | $\rightarrow$                 |
| Quarter ending June 2016      | 293    | <b>1</b>                      |
| Quarter ending September 2016 | 293    | $\rightarrow$                 |
| Quarter ending December 2016  | 293    | $\rightarrow$                 |
| Variance since December 2015  | (1.0%) | Ţ                             |



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 0                         | 0        |
| May       | 28                        | 0        |
| June      | 75                        | 55       |
| July      | 101                       | 104      |
| August    | 134                       | 171      |
| September | 188                       | 203      |
| October   | 251                       | 245      |
| November  | 331                       | 286      |
| December  | 391                       | 315      |
| January   | 433                       |          |
| February  | 477                       |          |
| March     | 526                       | _        |
| April     | 562                       |          |
| May       | 580                       |          |
| June      | 580                       |          |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 298         | 3.4%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 225      | 298         | 75.5%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 248         | 2.4%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 248         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 248         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



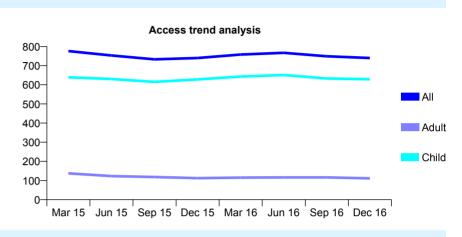
# Q69 - Vital Signs At a Glance Contract Report for 916439/0001 - December 2016

| Name or company name | MR A SYED    |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 963        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £21,681.61 |

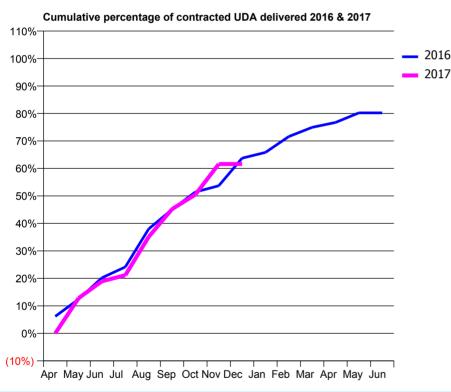
#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 740   |                               |
| Quarter ending March 2016     | 758   | 1                             |
| Quarter ending June 2016      | 767   | $\rightarrow$                 |
| Quarter ending September 2016 | 749   | 1                             |
| Quarter ending December 2016  | 740   | 1                             |
| Variance since December 2015  | 0.0%  | $\rightarrow$                 |



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activit | y (UDA) |
|-----------|----------------------------|---------|
| Month     | 2016                       | 2017    |
| April     | 74                         | 0       |
| May       | 149                        | 123     |
| June      | 243                        | 183     |
| July      | 290                        | 204     |
| August    | 456                        | 338     |
| September | 541                        | 435     |
| October   | 617                        | 486     |
| November  | 644                        | 593     |
| December  | 765                        | 593     |
| January   | 790                        |         |
| February  | 859                        |         |
| March     | 899                        |         |
| April     | 921                        |         |
| May       | 963                        |         |
| June      | 963                        |         |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 520         | 3.1%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 27          | 3.7%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 246      | 520         | 47.3%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7        | 27          | 25.9%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 6        | 486         | 1.2%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 486         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 486         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



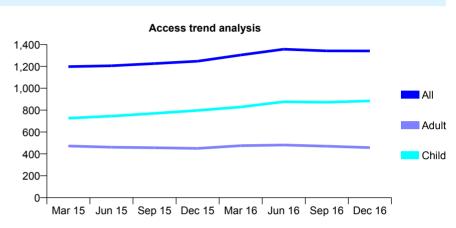
# Q69 - Vital Signs At a Glance Contract Report for 917044/0001 - December 2016

| Name or company name | MISS M KHANNA |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

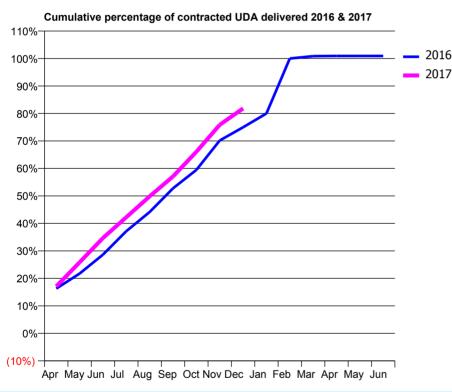
| 16/17 Contracted general activity (UDA)     | 3,000      |
|---|------------|
| Carry forward general activity (UDA)        | -27        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £62,915.32 |

#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,247 |                               |
| Quarter ending March 2016     | 1,304 | 1                             |
| Quarter ending June 2016      | 1,357 | <b>1</b>                      |
| Quarter ending September 2016 | 1,342 | 1                             |
| Quarter ending December 2016  | 1,341 | $\rightarrow$                 |
| Variance since December 2015  | 7.5%  | <b>↑</b>                      |



### **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 489                     | 513         |
| May       | 653                     | 776         |
| June      | 859                     | 1,041       |
| July      | 1,115                   | 1,268       |
| August    | 1,325                   | 1,496       |
| September | 1,583                   | 1,713       |
| October   | 1,784                   | 1,982       |
| November  | 2,105                   | 2,276       |
| December  | 2,249                   | 2,455       |
| January   | 2,400                   |             |
| February  | 2,999                   |             |
| March     | 3,025                   |             |
| April     | 3,027                   |             |
| May       | 3,027                   |             |
| June      | 3,027                   |             |

| 40.12.1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 59       | 933         | 6.3%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 36       | 327         | 11.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 464      | 933         | 49.7%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 119      | 327         | 36.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 47       | 1,260       | 3.7%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,260       | 0.3%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 1,260       | 1.6%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

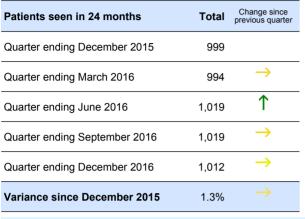


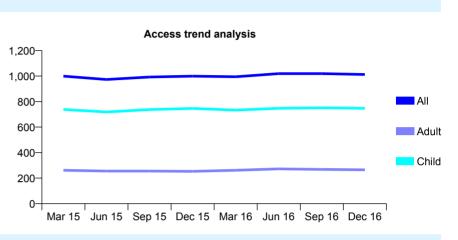
## Q69 - Vital Signs At a Glance Contract Report for 919306/0001 - December 2016

| Name or company name | MR DJ VAN DER SPUY |
|----------------------|--------------------|
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2006         |
| Contract end date    |                    |

| 16/17 Contracted general activity (UDA)     | 3,200      |
|---|------------|
| Carry forward general activity (UDA)        | -6         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £73,529.58 |

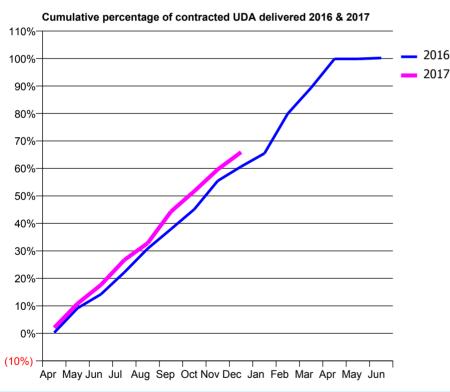
#### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled A | Activity (UDA)  |
|----------------------|---|
| 2016                 | 2017  |
| 9                    | 67  |
| 294                  | 348   |
| 456                  | 565   |
| 710                  | 854   |
| 987                  | 1,050   |
| 1,214                | 1,418   |
| 1,445                | 1,656   |
| 1,776                | 1,908   |
| 1,941                | 2,110   |
| 2,094                |   |
| 2,559                |   |
| 2,859                |   |
| 3,195                |   |
| 3,195                |   |
| 3,206                |   |
|                      | 2016  9 294 456 710 987 1,214 1,445 1,776 1,941 2,094 2,559 2,859 3,195 3,195 |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 122      | 993         | 12.3%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 73       | 285         | 25.6%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 677      | 993         | 68.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 173      | 285         | 60.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 54       | 1,115       | 4.8%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,115       | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 1,115       | 0.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



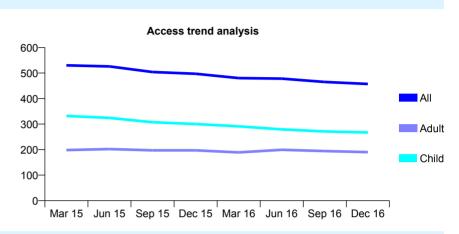
# Q69 - Vital Signs At a Glance Contract Report for 920525/0001 - December 2016

| Name or company name | MR T MOEHL   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

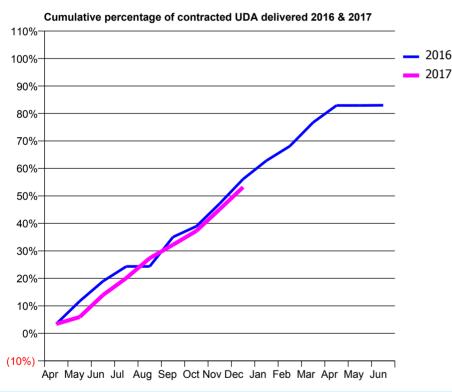
| 16/17 Contracted general activity (UDA)     | 1,635      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £39,050.92 |

#### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 497    |                               |
| Quarter ending March 2016     | 480    | 1                             |
| Quarter ending June 2016      | 478    | $\rightarrow$                 |
| Quarter ending September 2016 | 465    | <b>1</b>                      |
| Quarter ending December 2016  | 457    | <b>1</b>                      |
| Variance since December 2015  | (8.0%) | Ţ                             |



### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 56                     | 56          |
| May       | 191                    | 97          |
| June      | 310                    | 228         |
| July      | 398                    | 329         |
| August    | 398                    | 447         |
| September | 573                    | 527         |
| October   | 637                    | 609         |
| November  | 772                    | 738         |
| December  | 917                    | 869         |
| January   | 1,028                  |             |
| February  | 1,114                  | _           |
| March     | 1,255                  |             |
| April     | 1,356                  |             |
| May       | 1,356                  |             |
| June      | 1,357                  |             |

| <b>40</b> 7 (201)   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 257         | 6.6%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 35       | 159         | 22.0%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 101      | 257         | 39.3%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 78       | 159         | 49.1%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 327         | 0.6%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 327         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 327         | 2.8%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |



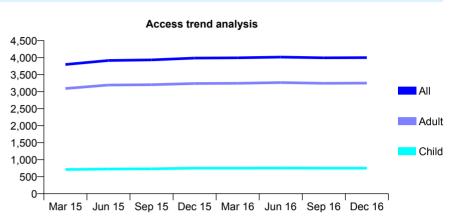
# Q69 - Vital Signs At a Glance Contract Report for 920592/0001 - December 2016

| Name or company name | MR AJ CROSBIE |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/02/2009    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 10,001      |
|---|-------------|
| Carry forward general activity (UDA)        | 129         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £233,208.48 |

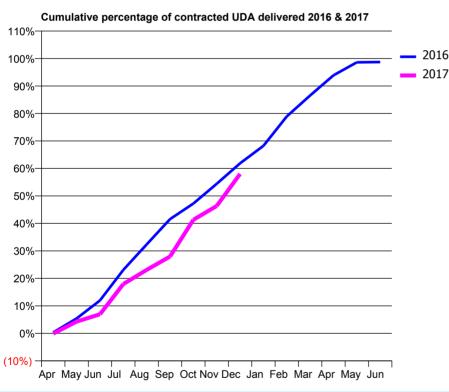
#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 3,984 |                               |
| Quarter ending March 2016     | 3,991 | $\rightarrow$                 |
| Quarter ending June 2016      | 4,013 | $\rightarrow$                 |
| Quarter ending September 2016 | 3,991 | $\rightarrow$                 |
| Quarter ending December 2016  | 3,998 | $\rightarrow$                 |
| Variance since December 2015  | 0.4%  | $\rightarrow$                 |
|                               |       |                               |



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 35                       | -11       |
| May       | 543                      | 428       |
| June      | 1,197                    | 696       |
| July      | 2,310                    | 1,794     |
| August    | 3,236                    | 2,310     |
| September | 4,157                    | 2,798     |
| October   | 4,723                    | 4,132     |
| November  | 5,442                    | 4,637     |
| December  | 6,187                    | 5,802     |
| January   | 6,823                    |           |
| February  | 7,894                    |           |
| March     | 8,657                    |           |
| April     | 9,387                    |           |
| May       | 9,862                    |           |
| June      | 9,872                    |           |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 739         | 4.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 480      | 3,304       | 14.5%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 415      | 739         | 56.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,820    | 3,304       | 55.1%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 234      | 3,362       | 7.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 69       | 3,362       | 2.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 3,362       | 0.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



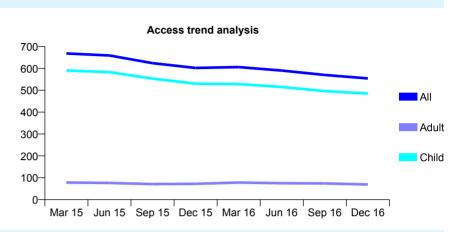
# Q69 - Vital Signs At a Glance Contract Report for 920738/0002 - December 2016

| Name or company name | MR A KOTHARI |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 945        |
|---|------------|
| Carry forward general activity (UDA)        | -18        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £22,296.16 |

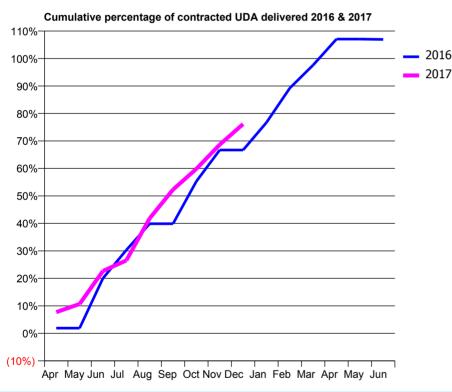
#### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 602    |                               |
| Quarter ending March 2016     | 606    | $\rightarrow$                 |
| Quarter ending June 2016      | 590    | <b>→</b>                      |
| Quarter ending September 2016 | 570    | <b>→</b>                      |
| Quarter ending December 2016  | 554    | <b>→</b>                      |
| Variance since December 2015  | (8.0%) | <b>\</b>                      |



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 18                    | 73            |
| May       | 18                    | 101           |
| June      | 190                   | 215           |
| July      | 286                   | 251           |
| August    | 377                   | 395           |
| September | 377                   | 494           |
| October   | 523                   | 566           |
| November  | 630                   | 649           |
| December  | 630                   | 720           |
| January   | 725                   |               |
| February  | 843                   | _             |
| March     | 922                   |               |
| April     | 1,012                 |               |
| May       | 1,012                 |               |
| June      | 1,011                 |               |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 41       | 604         | 6.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 24          | 12.5%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 375      | 604         | 62.1%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 15       | 24          | 62.5%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 13       | 555         | 2.3%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 555         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 555         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



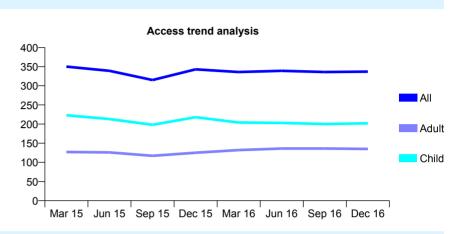
# Q69 - Vital Signs At a Glance Contract Report for 921270/0001 - December 2016

| Name or company name | MR MN GOSZTONYI |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

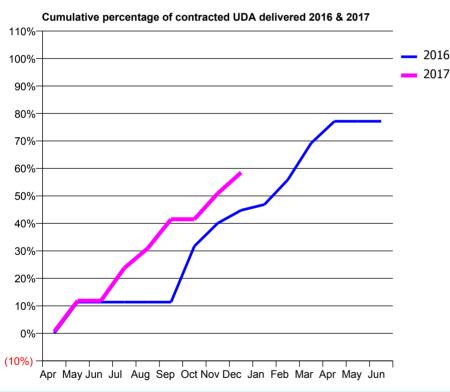
| 16/17 Contracted general activity (UDA)     | 766        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £17,016.94 |

#### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 343    |                               |
| Quarter ending March 2016     | 336    | <b>1</b>                      |
| Quarter ending June 2016      | 339    | $\rightarrow$                 |
| Quarter ending September 2016 | 336    | $\rightarrow$                 |
| Quarter ending December 2016  | 337    | $\rightarrow$                 |
| Variance since December 2015  | (1.7%) | 1                             |



#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 0                        | 5         |
| May       | 87                       | 91        |
| June      | 87                       | 91        |
| July      | 87                       | 182       |
| August    | 87                       | 237       |
| September | 87                       | 318       |
| October   | 243                      | 318       |
| November  | 307                      | 390       |
| December  | 343                      | 448       |
| January   | 359                      |           |
| February  | 428                      | _         |
| March     | 530                      |           |
| April     | 591                      |           |
| May       | 591                      |           |
| June      | 591                      |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 231         | 3.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 11       | 94          | 11.7%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 169      | 231         | 73.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 53       | 94          | 56.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 286         | 0.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 286         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 286         | 1.7%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |



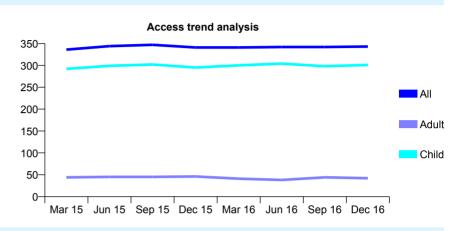
# Q69 - Vital Signs At a Glance Contract Report for 924865/0003 - December 2016

| Name or company name | Owlsmoor Dental Surgery |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 28/05/2013              |
| Contract end date    |                         |

| 16/17 Contracted general activity (UDA)     | 675        |
|---|------------|
| Carry forward general activity (UDA)        | 13         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £17,717.26 |

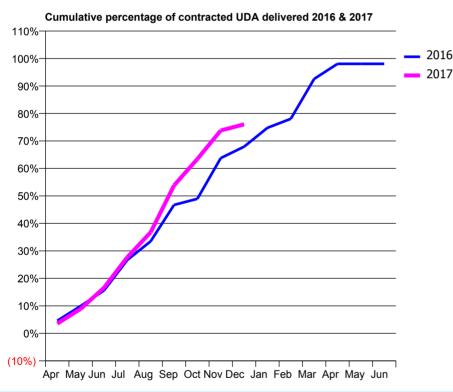
#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 341   |                               |
| Quarter ending March 2016     | 341   | $\rightarrow$                 |
| Quarter ending June 2016      | 342   | $\rightarrow$                 |
| Quarter ending September 2016 | 342   | $\rightarrow$                 |
| Quarter ending December 2016  | 343   | $\rightarrow$                 |
| Variance since December 2015  | 0.6%  | $\rightarrow$                 |



2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |  |
|-----------------------------------|------|------|--|--|
| Month                             | 2016 | 2017 |  |  |
| April                             | 31   | 24   |  |  |
| May                               | 67   | 60   |  |  |
| June                              | 105  | 112  |  |  |
| July                              | 180  | 187  |  |  |
| August                            | 226  | 248  |  |  |
| September                         | 315  | 363  |  |  |
| October                           | 330  | 428  |  |  |
| November                          | 430  | 498  |  |  |
| December                          | 458  | 513  |  |  |
| January                           | 505  |      |  |  |
| February                          | 527  | _    |  |  |
| March                             | 625  |      |  |  |
| April                             | 662  |      |  |  |
| May                               | 662  |      |  |  |
| June                              | 662  |      |  |  |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 356         | 10.4%    | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 11          | 18.2%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 208      | 356         | 58.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5        | 11          | 45.5%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 336         | 0.3%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 336         | 0.3%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 336         | 1.5%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



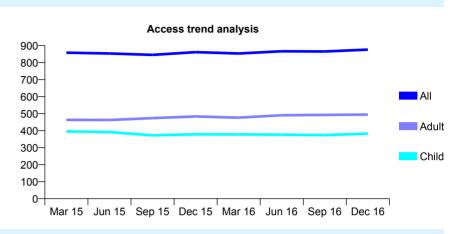
# Q69 - Vital Signs At a Glance Contract Report for 925446/0001 - December 2016

| Name or company name | MR C HOTHI   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2009   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 2,734      |
|---|------------|
| Carry forward general activity (UDA)        | -7         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £64,630.21 |

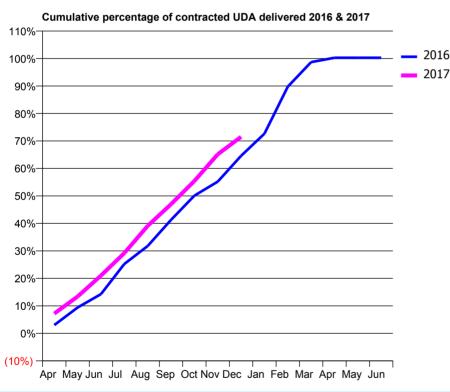
#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 861   |                               |
| Quarter ending March 2016     | 853   | $\rightarrow$                 |
| Quarter ending June 2016      | 866   | $\rightarrow$                 |
| Quarter ending September 2016 | 865   | $\rightarrow$                 |
| Quarter ending December 2016  | 876   | $\rightarrow$                 |
| Variance since December 2015  | 1.7%  | $\rightarrow$                 |



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | rity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 82                       | 197        |
| May       | 257                      | 367        |
| June      | 390                      | 575        |
| July      | 690                      | 798        |
| August    | 869                      | 1,069      |
| September | 1,129                    | 1,285      |
| October   | 1,370                    | 1,516      |
| November  | 1,509                    | 1,781      |
| December  | 1,766                    | 1,955      |
| January   | 1,986                    |            |
| February  | 2,454                    |            |
| March     | 2,698                    |            |
| April     | 2,741                    |            |
| May       | 2,741                    |            |
| June      | 2,741                    |            |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 35       | 374         | 9.4%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 57       | 451         | 12.6%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 215      | 374         | 57.5%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 233      | 451         | 51.7%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 53       | 809         | 6.6%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 809         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 809         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



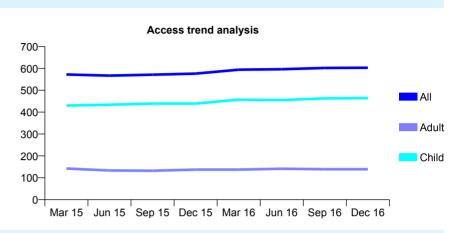
# Q69 - Vital Signs At a Glance Contract Report for 926361/0001 - December 2016

| Name or company name | DR F TALHI   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 1,000      |
|---|------------|
| Carry forward general activity (UDA)        | 21         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £23,369.56 |

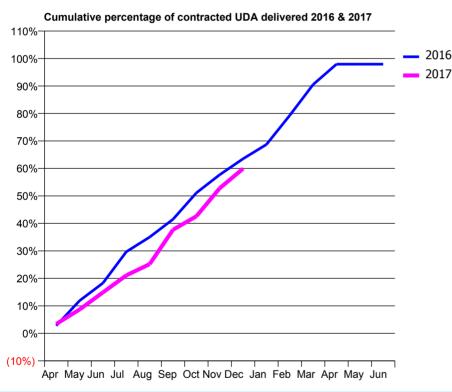
#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 576   |                               |
| Quarter ending March 2016     | 594   | 1                             |
| Quarter ending June 2016      | 596   | $\rightarrow$                 |
| Quarter ending September 2016 | 602   | $\rightarrow$                 |
| Quarter ending December 2016  | 603   | $\rightarrow$                 |
| Variance since December 2015  | 4.7%  | 1                             |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 28                       | 34        |
| May       | 119                      | 87        |
| June      | 183                      | 149       |
| July      | 297                      | 211       |
| August    | 350                      | 252       |
| September | 415                      | 377       |
| October   | 511                      | 426       |
| November  | 577                      | 528       |
| December  | 635                      | 599       |
| January   | 687                      |           |
| February  | 793                      | _         |
| March     | 905                      |           |
| April     | 979                      |           |
| May       | 979                      |           |
| June      | 979                      |           |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 410         | 2.7%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 10       | 95          | 10.5%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 230      | 410         | 56.1%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 43       | 95          | 45.3%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 465         | 0.2%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 465         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 465         | 1.9%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

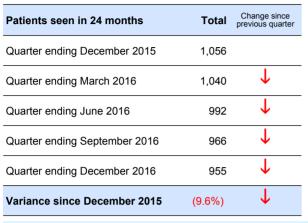


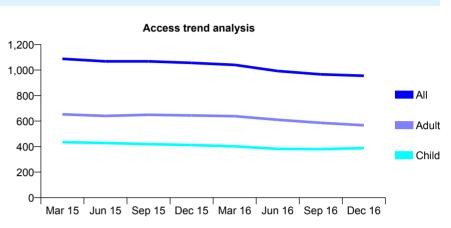
## Q69 - Vital Signs At a Glance Contract Report for 930997/0002 - December 2016

| Name or company name | MR PF MITCHELL |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 11/05/2012     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 1,914      |
|---|------------|
| Carry forward general activity (UDA)        | -16        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £44,894.06 |

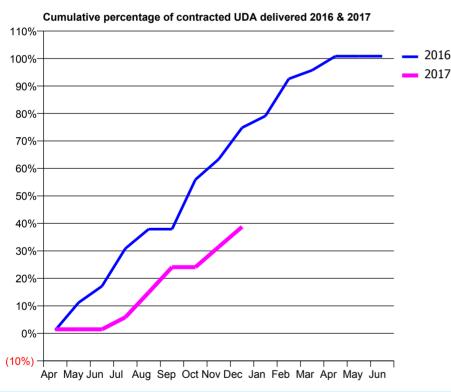
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 22                       | 28        |
| May       | 214                      | 28        |
| June      | 329                      | 28        |
| July      | 591                      | 112       |
| August    | 726                      | 285       |
| September | 726                      | 461       |
| October   | 1,071                    | 461       |
| November  | 1,213                    | 602       |
| December  | 1,432                    | 742       |
| January   | 1,514                    |           |
| February  | 1,772                    |           |
| March     | 1,832                    |           |
| April     | 1,930                    |           |
| May       | 1,930                    |           |
| June      | 1,930                    |           |

| <b>40</b> 7 (201)   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 229         | 4.8%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 11       | 249         | 4.4%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 55       | 229         | 24.0%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 91       | 249         | 36.5%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 415         | 0.0%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 415         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 415         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



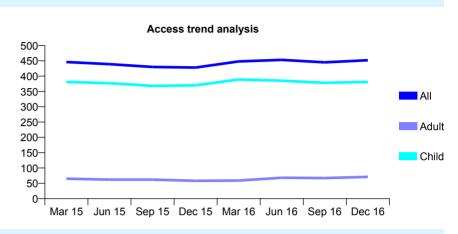
# Q69 - Vital Signs At a Glance Contract Report for 939374/0001 - December 2016

| Name or company name | MR MS PATEL  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

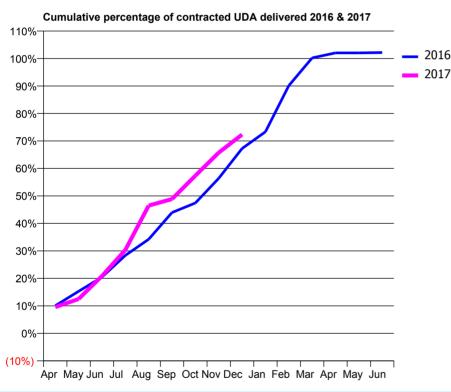
| 16/17 Contracted general activity (UDA)     | 989        |
|---|------------|
| Carry forward general activity (UDA)        | -19        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £23,695.38 |

#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 428   |                               |
| Quarter ending March 2016     | 448   | 1                             |
| Quarter ending June 2016      | 453   | $\rightarrow$                 |
| Quarter ending September 2016 | 445   | <b>→</b>                      |
| Quarter ending December 2016  | 452   | $\rightarrow$                 |
| Variance since December 2015  | 5.6%  | 1                             |



#### **ACTIVITY**



|           | Adjusted Scheduled Ad | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 99                    | 94           |
| May       | 151                   | 124          |
| June      | 202                   | 206          |
| July      | 280                   | 300          |
| August    | 339                   | 460          |
| September | 435                   | 483          |
| October   | 469                   | 567          |
| November  | 558                   | 650          |
| December  | 665                   | 715          |
| January   | 725                   |              |
| February  | 891                   | _            |
| March     | 991                   |              |
| April     | 1,009                 |              |
| May       | 1,009                 |              |
| June      | 1,010                 |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 364         | 9.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 23          | 8.7%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 202      | 364         | 55.5%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 14       | 23          | 60.9%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 12       | 371         | 3.2%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 371         | 0.3%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 371         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

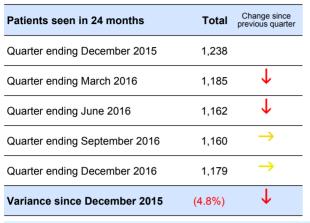


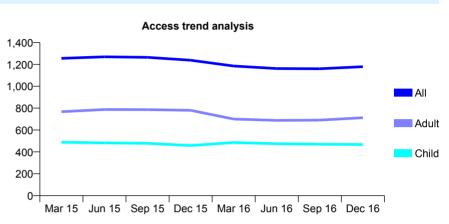
## Q69 - Vital Signs At a Glance Contract Report for 946818/0002 - December 2016

| Name or company name | MR S NAJAFI  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

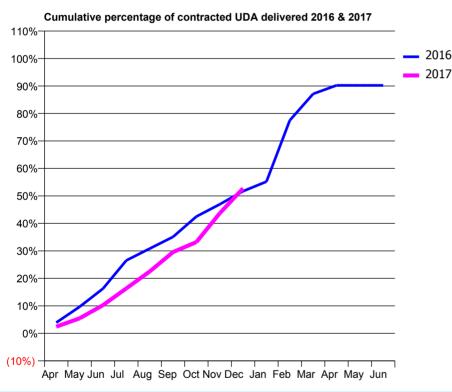
| 16/17 Contracted general activity (UDA)     | 3,330      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £79,433.84 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 130                      | 81         |
| May       | 322                      | 183        |
| June      | 542                      | 342        |
| July      | 883                      | 545        |
| August    | 1,027                    | 750        |
| September | 1,169                    | 985        |
| October   | 1,415                    | 1,106      |
| November  | 1,563                    | 1,455      |
| December  | 1,723                    | 1,756      |
| January   | 1,838                    |            |
| February  | 2,581                    | _          |
| March     | 2,901                    |            |
| April     | 3,004                    |            |
| May       | 3,004                    |            |
| June      | 3,004                    |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 468         | 3.4%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 43       | 525         | 8.2%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 301      | 468         | 64.3%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 344      | 525         | 65.5%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 20       | 935         | 2.1%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 935         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 935         | 0.2%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 90.4% | 88.8%  | 88.8%   |

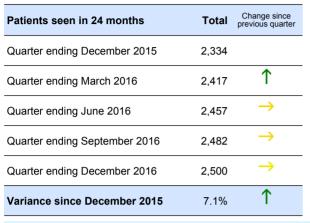


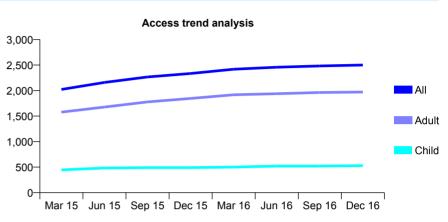
## Q69 - Vital Signs At a Glance Contract Report for 947504/0001 - December 2016

| Name or company name | MISS C RADOS |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2014   |
| Contract end date    |              |

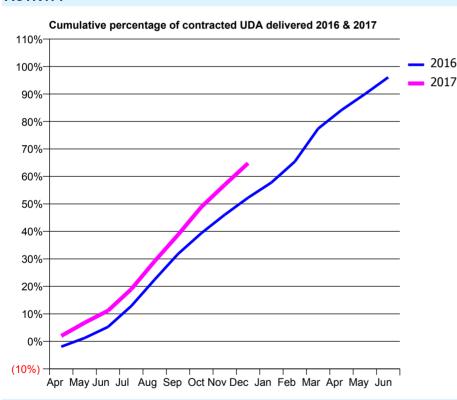
| 16/17 Contracted general activity (UDA)     | 6,996       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £175,431.32 |

#### **ACCESS\***





#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |
|-----------------------------------|-------|-------|--|
| Month                             | 2016  | 2017  |  |
| April                             | -143  | 138   |  |
| May                               | 91    | 474   |  |
| June                              | 384   | 780   |  |
| July                              | 942   | 1,330 |  |
| August                            | 1,646 | 2,042 |  |
| September                         | 2,330 | 2,712 |  |
| October                           | 2,883 | 3,422 |  |
| November                          | 3,374 | 3,985 |  |
| December                          | 3,827 | 4,534 |  |
| January                           | 4,233 |       |  |
| February                          | 4,789 |       |  |
| March                             | 5,669 |       |  |
| April                             | 6,163 |       |  |
| May                               | 6,587 |       |  |
| June                              | 7,035 |       |  |

| G0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 66       | 697         | 9.5%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 386      | 2,301       | 16.8%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 463      | 697         | 66.4%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,295    | 2,301       | 56.3%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 291      | 2,483       | 11.7%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 2,483       | 0.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 25       | 2,483       | 1.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



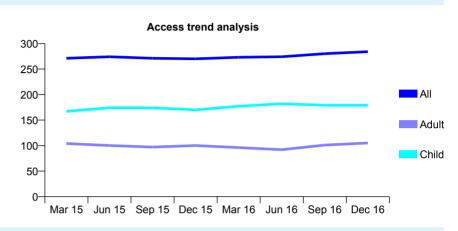
# Q69 - Vital Signs At a Glance Contract Report for 950122/0001 - December 2016

| Name or company name | MR EH MIDDLETON |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

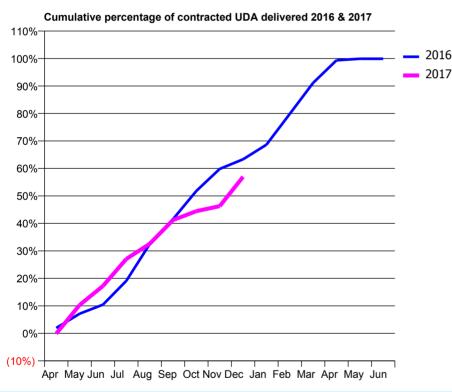
| 16/17 Contracted general activity (UDA)     | 716        |
|---|------------|
| Carry forward general activity (UDA)        | 1          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £18,755.85 |

#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 270   |                               |
| Quarter ending March 2016     | 273   | $\rightarrow$                 |
| Quarter ending June 2016      | 274   | $\rightarrow$                 |
| Quarter ending September 2016 | 280   | <b>1</b>                      |
| Quarter ending December 2016  | 284   | $\rightarrow$                 |
| Variance since December 2015  | 5.2%  | 1                             |



#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 14                       | -1        |
| May       | 51                       | 74        |
| June      | 75                       | 123       |
| July      | 137                      | 194       |
| August    | 232                      | 233       |
| September | 298                      | 295       |
| October   | 371                      | 318       |
| November  | 428                      | 331       |
| December  | 453                      | 408       |
| January   | 491                      |           |
| February  | 572                      |           |
| March     | 653                      |           |
| April     | 711                      |           |
| May       | 715                      | ·         |
| June      | 715                      |           |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 161         | 9.9%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 24       | 84          | 28.6%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 59       | 161         | 36.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 22       | 84          | 26.2%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 19       | 221         | 8.6%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 221         | 0.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 221         | 0.0%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 90.4% | 88.8%  | 88.8%   |

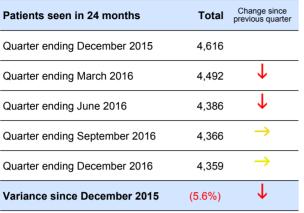


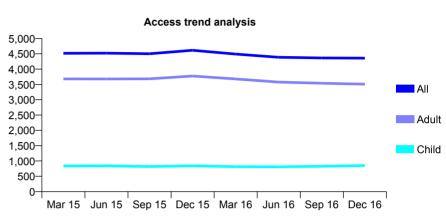
## Q69 - Vital Signs At a Glance Contract Report for 959766/0001 - December 2016

| Name or company name | MR S SABBAGHI-SARABI |
|----------------------|----------------------|
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2006           |
| Contract end date    | _                    |

| 16/17 Contracted general activity (UDA)     | 11,188      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £270,425.76 |

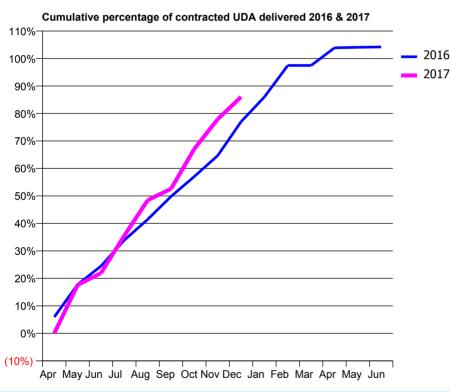
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 699                    | 0           |
| May       | 2,083                  | 1,971       |
| June      | 2,866                  | 2,453       |
| July      | 3,973                  | 3,978       |
| August    | 4,857                  | 5,421       |
| September | 5,835                  | 5,885       |
| October   | 6,687                  | 7,513       |
| November  | 7,577                  | 8,720       |
| December  | 9,022                  | 9,627       |
| January   | 10,076                 |             |
| February  | 11,418                 |             |
| March     | 11,418                 |             |
| April     | 12,167                 |             |
| May       | 12,191                 |             |
| June      | 12,205                 |             |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 804         | 5.5%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 244      | 2,635       | 9.3%     | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 286      | 804         | 35.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 868      | 2,635       | 32.9%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 340      | 3,189       | 10.7%    | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 3,189       | 0.3%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 3,189       | 0.1%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 90.4% | 88.8%  | 88.8%   |

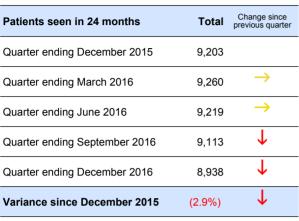


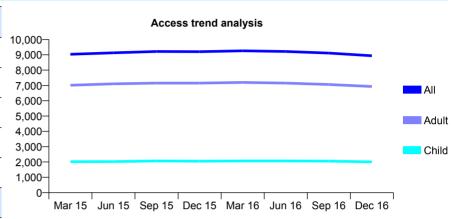
## Q69 - Vital Signs At a Glance Contract Report for 961450/0001 - December 2016

| Name or company name | Wootton House Dental Partnership |
|----------------------|----------------------------------|
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 21/05/2010                       |
| Contract end date    |                                  |

| 16/17 Contracted general activity (UDA)     | 26,774      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £650,020.75 |

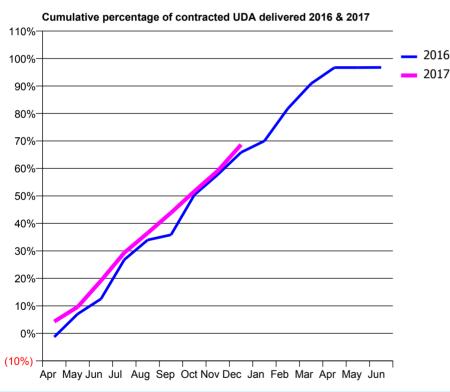
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | -353                   | 1,152        |
| May       | 1,890                  | 2,577        |
| June      | 3,355                  | 5,130        |
| July      | 7,174                  | 7,857        |
| August    | 9,098                  | 9,773        |
| September | 9,602                  | 11,753       |
| October   | 13,491                 | 13,835       |
| November  | 15,460                 | 15,833       |
| December  | 17,629                 | 18,384       |
| January   | 18,741                 |              |
| February  | 21,889                 | _            |
| March     | 24,327                 |              |
| April     | 25,889                 |              |
| May       | 25,887                 |              |
| June      | 25,901                 |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 150      | 2,354       | 6.4%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,267    | 7,757       | 16.3%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,653    | 2,354       | 70.2%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,145    | 7,757       | 53.4%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 786      | 9,403       | 8.4%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 101      | 9,403       | 1.1%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 118      | 9,403       | 1.3%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 24       | 24          | 100.0%   | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 23       | 24          | 95.8%    | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

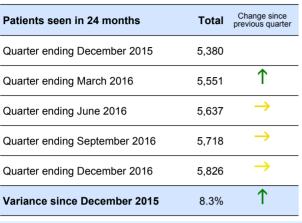


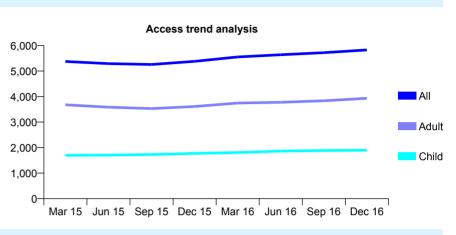
## Q69 - Vital Signs At a Glance Contract Report for 962392/0001 - December 2016

| Name or company name | MR N PATEL   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2008   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 12,712      |
|---|-------------|
| Carry forward general activity (UDA)        | 96          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £312,810.05 |

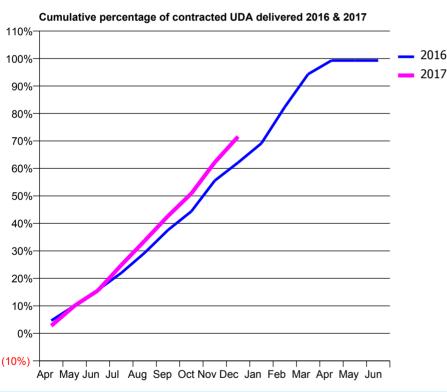
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 617                      | 349        |
| May       | 1,346                    | 1,280      |
| June      | 2,105                    | 1,986      |
| July      | 2,927                    | 3,161      |
| August    | 3,901                    | 4,283      |
| September | 5,006                    | 5,428      |
| October   | 5,908                    | 6,471      |
| November  | 7,395                    | 7,908      |
| December  | 8,270                    | 9,098      |
| January   | 9,203                    |            |
| February  | 10,961                   | _          |
| March     | 12,553                   |            |
| April     | 13,212                   |            |
| May       | 13,211                   |            |
| June      | 13,213                   |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 152      | 2,514       | 6.0%     | 12.0% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 522      | 3,762       | 13.9%    | 15.6% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,850    | 2,514       | 73.6%    | 57.2% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,954    | 3,762       | 51.9%    | 48.8% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 240      | 5,351       | 4.5%     | 9.6%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 55       | 5,351       | 1.0%     | 0.8%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 5,351       | 0.8%     | 0.9%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 93.5% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 10          | 90.0%    | 90.4% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



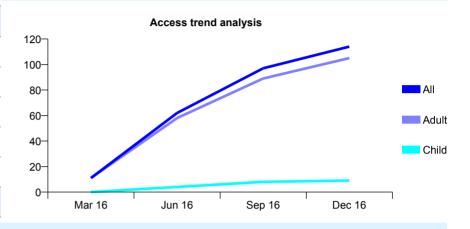
# Q70 - Vital Signs At a Glance Contract Report for 100025/0000 - December 2016

| Name or company name | The Royal Terrace Dental Practice Limited |
|----------------------|---|
| Contract type name   | PDS Contract                              |
| Purpose of contract  | General                                   |
| Contract start date  | 01/03/2016                                |
| Contract end date    | 31/03/2017                                |

| 16/17 Contracted general activity (UDA)     | 864        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £47,571.88 |

#### **ACCESS\***

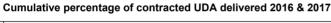
| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 0     |                               |
| Quarter ending March 2016     | 11    |                               |
| Quarter ending June 2016      | 62    | <b>1</b>                      |
| Quarter ending September 2016 | 97    | <b>1</b>                      |
| Quarter ending December 2016  | 114   | <b>1</b>                      |
| Variance since December 2015  | N/A   |                               |

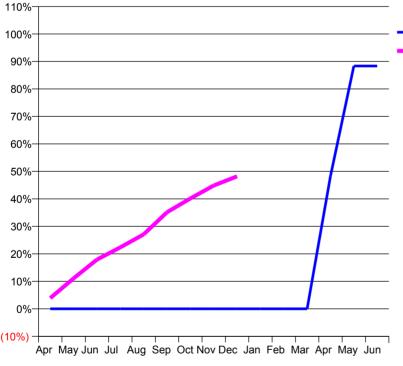


2016

2017

#### **ACTIVITY**





| Adjusted Scheduled Activity (UDA) |      |      |  |
|-----------------------------------|------|------|--|
| Month                             | 2016 | 2017 |  |
| April                             | 0    | 34   |  |
| May                               | 0    | 96   |  |
| June                              | 0    | 155  |  |
| July                              | 0    | 193  |  |
| August                            | 0    | 234  |  |
| September                         | 0    | 304  |  |
| October                           | 0    | 347  |  |
| November                          | 0    | 388  |  |
| December                          | 0    | 416  |  |
| January                           | 0    |      |  |
| February                          | 0    |      |  |
| March                             | 0    |      |  |
| April                             | 35   |      |  |
| May                               | 64   |      |  |
| June                              | 64   |      |  |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 45          | 0.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 355         | 0.8%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 45          | 0.0%     | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 355         | 0.3%     | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 347      | 347         | 100.0%   | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 347         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 347         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

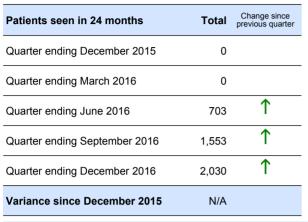


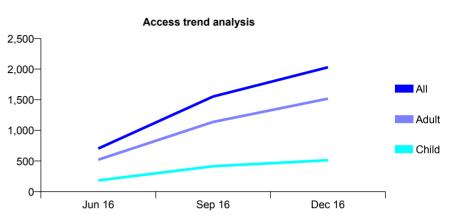
## Q70 - Vital Signs At a Glance Contract Report for 100088/0000 - December 2016

|                      | D / D / 10 111          |
|----------------------|-------------------------|
| Name or company name | Portsea Dental Care Ltd |
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2016              |
| Contract end date    |                         |

| 16/17 Contracted general activity (UDA)     | 17,002      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £342,420.28 |

#### **ACCESS\***

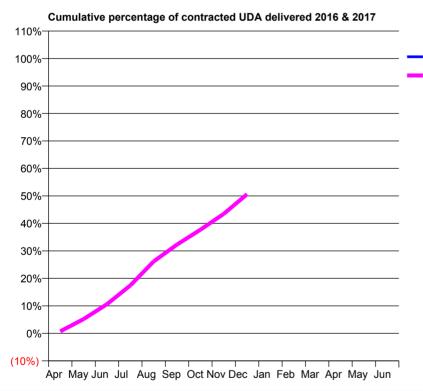




2016

2017

### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |       |  |  |
|-----------------------------------|------|-------|--|--|
| Month                             | 2016 | 2017  |  |  |
| April                             | 0    | 127   |  |  |
| May                               | 0    | 885   |  |  |
| June                              | 0    | 1,805 |  |  |
| July                              | 0    | 2,965 |  |  |
| August                            | 0    | 4,450 |  |  |
| September                         | 0    | 5,496 |  |  |
| October                           | 0    | 6,410 |  |  |
| November                          | 0    | 7,392 |  |  |
| December                          | 0    | 8,607 |  |  |
| January                           | 0    |       |  |  |
| February                          | 0    |       |  |  |
| March                             | 0    |       |  |  |
| April                             | 0    |       |  |  |
| May                               | 0    |       |  |  |
| June                              | 0    |       |  |  |
|                                   |      |       |  |  |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 704         | 8.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 296      | 2,323       | 12.7%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 66       | 704         | 9.4%     | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 152      | 2,323       | 6.5%     | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,034    | 3,027       | 34.2%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 3,027       | 0.3%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 36       | 3,027       | 1.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

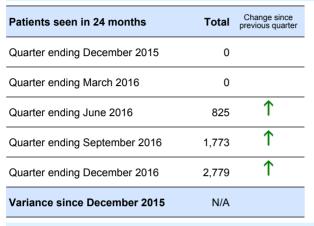


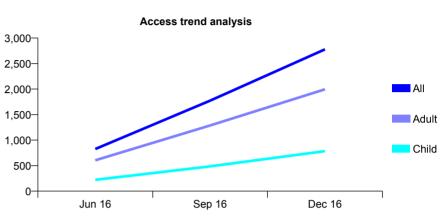
# Q70 - Vital Signs At a Glance Contract Report for 100089/0000 - December 2016

| Name or company name | Hilsea Dental Care Ltd |
|----------------------|------------------------|
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2016             |
| Contract end date    |                        |

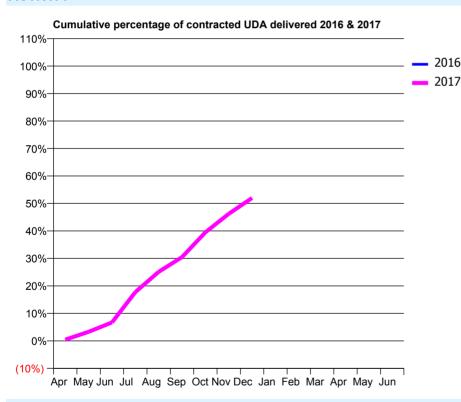
| 16/17 Contracted general activity (UDA)     | 17,002      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £342,420.28 |

#### **ACCESS\***





#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |       |  |
|-----------------------------------|------|-------|--|
| Month                             | 2016 | 2017  |  |
| April                             | 0    | 75    |  |
| May                               | 0    | 564   |  |
| June                              | 0    | 1,141 |  |
| July                              | 0    | 3,016 |  |
| August                            | 0    | 4,272 |  |
| September                         | 0    | 5,184 |  |
| October                           | 0    | 6,713 |  |
| November                          | 0    | 7,860 |  |
| December                          | 0    | 8,840 |  |
| January                           | 0    |       |  |
| February                          | 0    |       |  |
| March                             | 0    |       |  |
| April                             | 0    |       |  |
| May                               | 0    |       |  |
| June                              | 0    |       |  |
|                                   |      |       |  |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 69       | 1,007       | 6.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 320      | 2,799       | 11.4%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 83       | 1,007       | 8.2%     | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 212      | 2,799       | 7.6%     | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 976      | 3,806       | 25.6%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 3,806       | 0.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 34       | 3,806       | 0.9%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



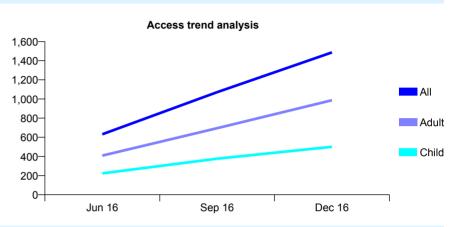
# Q70 - Vital Signs At a Glance Contract Report for 100091/0000 - December 2016

| Name or company name | Paulsgrove Dental Care Ltd |
|----------------------|----------------------------|
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2016                 |
| Contract end date    |                            |

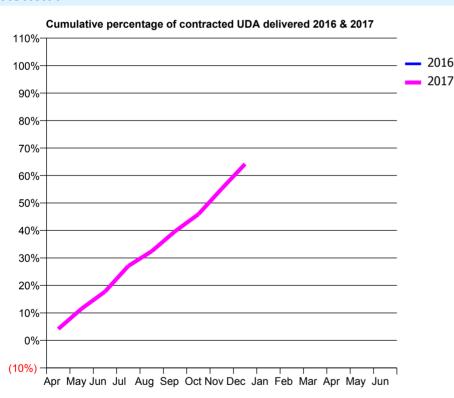
| 16/17 Contracted general activity (UDA)     | 7,002       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £141,020.28 |

#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 0     |                               |
| Quarter ending March 2016     | 0     |                               |
| Quarter ending June 2016      | 631   | <b>1</b>                      |
| Quarter ending September 2016 | 1,071 | <b>1</b>                      |
| Quarter ending December 2016  | 1,487 | 1                             |
| Variance since December 2015  | N/A   |                               |



#### **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |       |  |  |
|-----------|-----------------------------------|-------|--|--|
| Month     | 2016                              | 2017  |  |  |
| April     | 0                                 | 291   |  |  |
| May       | 0                                 | 810   |  |  |
| June      | 0                                 | 1,243 |  |  |
| July      | 0                                 | 1,898 |  |  |
| August    | 0                                 | 2,271 |  |  |
| September | 0                                 | 2,779 |  |  |
| October   | 0                                 | 3,213 |  |  |
| November  | 0                                 | 3,864 |  |  |
| December  | 0                                 | 4,493 |  |  |
| January   | 0                                 |       |  |  |
| February  | 0                                 |       |  |  |
| March     | 0                                 |       |  |  |
| April     | 0                                 |       |  |  |
| May       | 0                                 |       |  |  |
| June      | 0                                 |       |  |  |
|           |                                   |       |  |  |

| COALIT  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 41       | 711         | 5.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 118      | 1,416       | 8.3%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 132      | 711         | 18.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 164      | 1,416       | 11.6%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 469      | 2,127       | 22.0%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,127       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 2,127       | 0.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



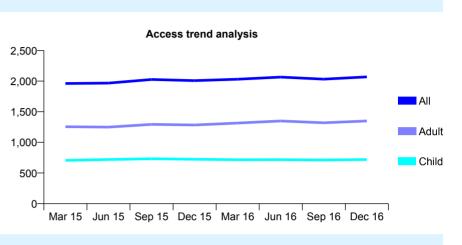
# Q70 - Vital Signs At a Glance Contract Report for 101281/0122 - December 2016

| Name or company name | OASIS DENTAL CARE LTD |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

| 16/17 Contracted general activity (UDA)     | 4,652       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £108,915.47 |

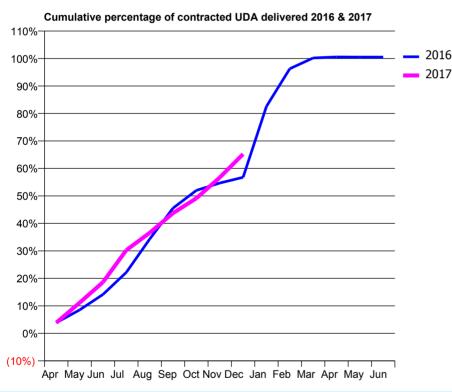
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 181                      | 181        |
| May       | 397                      | 518        |
| June      | 659                      | 866        |
| July      | 1,032                    | 1,408      |
| August    | 1,596                    | 1,702      |
| September | 2,119                    | 2,035      |
| October   | 2,419                    | 2,287      |
| November  | 2,544                    | 2,637      |
| December  | 2,641                    | 3,034      |
| January   | 3,841                    |            |
| February  | 4,479                    |            |
| March     | 4,661                    |            |
| April     | 4,678                    |            |
| May       | 4,676                    |            |
| June      | 4,676                    |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 53       | 718         | 7.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 157      | 1,201       | 13.1%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 333      | 718         | 46.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 518      | 1,201       | 43.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 184      | 1,902       | 9.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,902       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 1,902       | 0.9%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

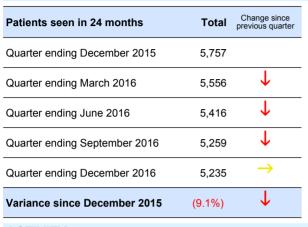


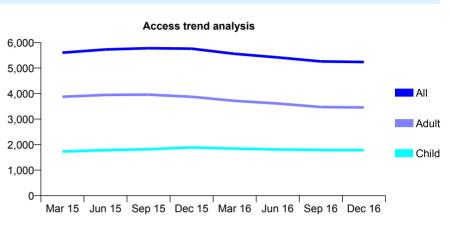
## Q70 - Vital Signs At a Glance Contract Report for 101281/0124 - December 2016

| Name or company name | OASIS DENTAL CARE LTD |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

| 16/17 Contracted general activity (UDA)     | 13,263      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £316,345.87 |

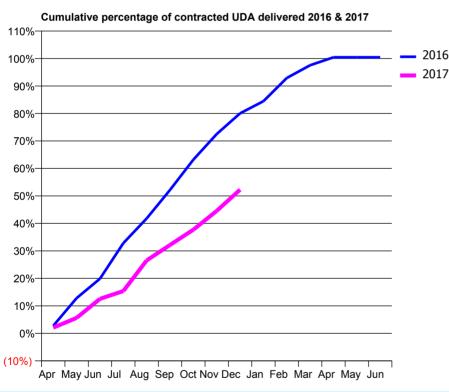
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 366                     | 275        |
| May       | 1,700                   | 749        |
| June      | 2,637                   | 1,665      |
| July      | 4,353                   | 2,043      |
| August    | 5,543                   | 3,520      |
| September | 6,921                   | 4,265      |
| October   | 8,382                   | 5,002      |
| November  | 9,619                   | 5,912      |
| December  | 10,617                  | 6,935      |
| January   | 11,203                  |            |
| February  | 12,321                  | _          |
| March     | 12,938                  |            |
| April     | 13,318                  |            |
| May       | 13,318                  |            |
| June      | 13,318                  |            |

| 40/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 105      | 1,665       | 6.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 310      | 2,852       | 10.9%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 864      | 1,665       | 51.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,424    | 2,852       | 49.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 398      | 4,333       | 9.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 4,333       | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 43       | 4,333       | 1.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

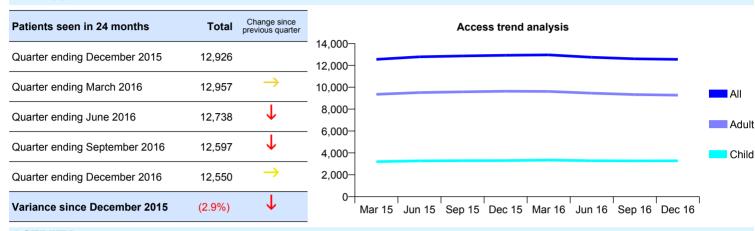


# Q70 - Vital Signs At a Glance Contract Report for 101281/0193 - December 2016

| Name or company name | OASIS DENTAL CARE LTD |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/02/2009            |
| Contract end date    |                       |

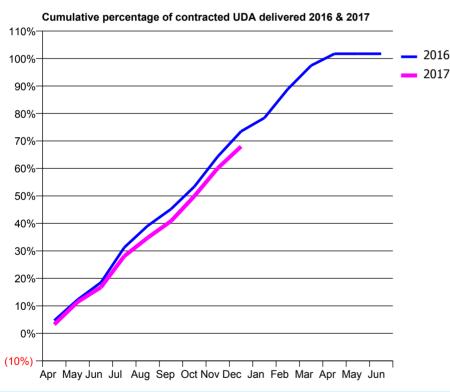
| 16/17 Contracted general activity (UDA)     | 34,227      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £748,810.79 |

#### **ACCESS\***



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 1,597                  | 1,107       |
| May       | 4,202                  | 3,920       |
| June      | 6,351                  | 5,739       |
| July      | 10,705                 | 9,622       |
| August    | 13,391                 | 11,902      |
| September | 15,479                 | 13,987      |
| October   | 18,279                 | 17,085      |
| November  | 22,011                 | 20,567      |
| December  | 25,154                 | 23,271      |
| January   | 26,830                 |             |
| February  | 30,413                 | _           |
| March     | 33,350                 |             |
| April     | 34,810                 |             |
| May       | 34,814                 |             |
| June      | 34,814                 |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 289      | 3,535       | 8.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,346    | 9,968       | 13.5%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,230    | 3,535       | 63.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,389    | 9,968       | 64.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,039    | 12,799      | 8.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 73       | 12,799      | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 218      | 12,799      | 1.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 7           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



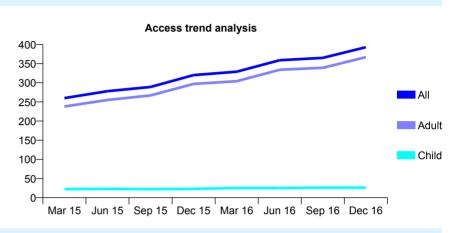
# Q70 - Vital Signs At a Glance Contract Report for 101281/0216 - December 2016

| Name or company name | OASIS DENTAL CARE LTD |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2010            |
| Contract end date    |                       |

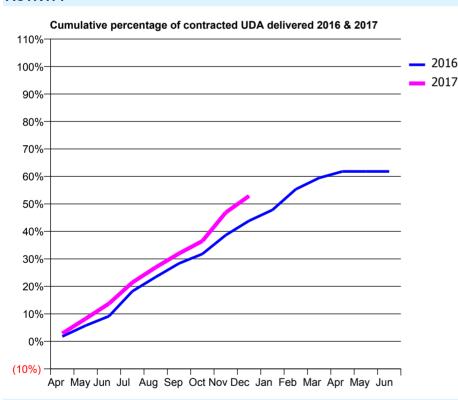
| 16/17 Contracted general activity (UDA)     | 873   |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 320   |                               |
| Quarter ending March 2016     | 329   | 1                             |
| Quarter ending June 2016      | 359   | <b>1</b>                      |
| Quarter ending September 2016 | 365   | $\rightarrow$                 |
| Quarter ending December 2016  | 393   | <b>1</b>                      |
| Variance since December 2015  | 22.8% | 1                             |



#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 16                       | 25        |
| May       | 50                       | 72        |
| June      | 80                       | 120       |
| July      | 159                      | 187       |
| August    | 204                      | 235       |
| September | 248                      | 279       |
| October   | 278                      | 319       |
| November  | 337                      | 409       |
| December  | 383                      | 462       |
| January   | 417                      |           |
| February  | 483                      |           |
| March     | 519                      |           |
| April     | 540                      |           |
| May       | 540                      |           |
| June      | 540                      |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 36          | 2.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 11       | 352         | 3.1%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 36          | 0.0%     | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 352         | 0.9%     | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 360      | 371         | 97.0%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 371         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 371         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

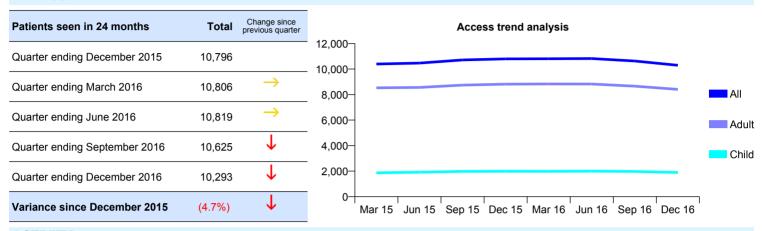


## Q70 - Vital Signs At a Glance Contract Report for 101338/0001 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

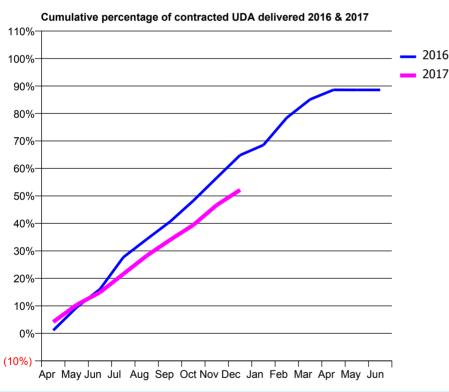
| 16/17 Contracted general activity (UDA)     | 33,703      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £806,875.96 |

#### **ACCESS\***



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 374                     | 1,406      |
| May       | 3,182                   | 3,496      |
| June      | 5,420                   | 5,028      |
| July      | 9,331                   | 7,273      |
| August    | 11,536                  | 9,519      |
| September | 13,695                  | 11,457     |
| October   | 16,275                  | 13,292     |
| November  | 19,079                  | 15,734     |
| December  | 21,850                  | 17,588     |
| January   | 23,095                  |            |
| February  | 26,441                  |            |
| March     | 28,688                  |            |
| April     | 29,855                  |            |
| May       | 29,847                  |            |
| June      | 29,845                  |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 124      | 1,668       | 7.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 888      | 7,333       | 12.1%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 740      | 1,668       | 44.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,335    | 7,333       | 45.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 890      | 8,569       | 10.4%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 60       | 8,569       | 0.7%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 137      | 8,569       | 1.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 6           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

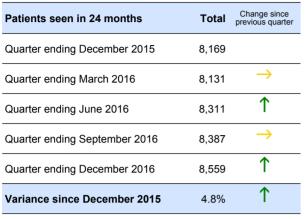


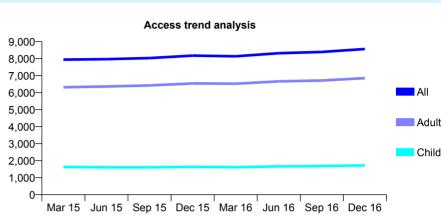
# Q70 - Vital Signs At a Glance Contract Report for 101338/0002 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

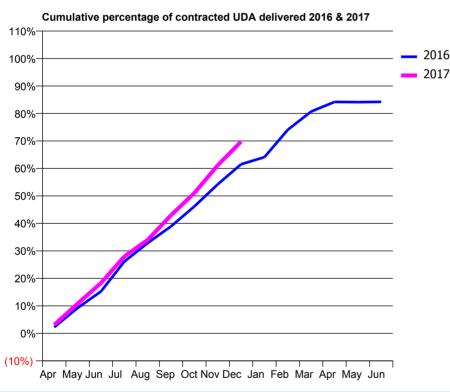
| 16/17 Contracted general activity (UDA)     | 26,962      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £645,491.19 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 602                   | 832          |
| May       | 2,498                 | 2,920        |
| June      | 4,109                 | 4,934        |
| July      | 7,043                 | 7,550        |
| August    | 8,860                 | 9,168        |
| September | 10,497                | 11,593       |
| October   | 12,457                | 13,772       |
| November  | 14,621                | 16,491       |
| December  | 16,588                | 18,810       |
| January   | 17,284                |              |
| February  | 19,972                |              |
| March     | 21,755                |              |
| April     | 22,698                |              |
| May       | 22,679                |              |
| June      | 22,708                |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 113      | 1,810       | 6.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,005    | 7,472       | 13.5%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 899      | 1,810       | 49.7%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,876    | 7,472       | 51.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 631      | 8,925       | 7.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 8,925       | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 258      | 8,925       | 2.9%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 9           | N/A      | 88.0% | 88.8%  | 88.8%   |

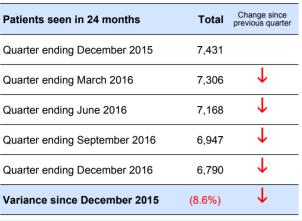


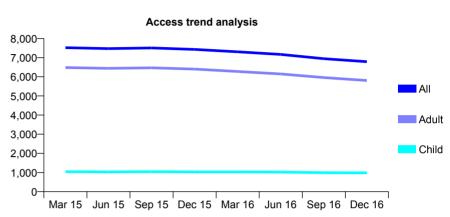
## Q70 - Vital Signs At a Glance Contract Report for 101338/0003 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

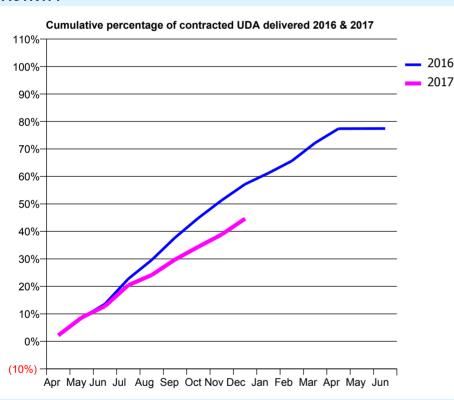
| 16/17 Contracted general activity (UDA)     | 24,294      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £678,213.77 |

### ACCESS\*





#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 556                   | 525          |
| May       | 2,068                 | 2,101        |
| June      | 3,304                 | 3,113        |
| July      | 5,528                 | 4,970        |
| August    | 7,188                 | 5,863        |
| September | 9,169                 | 7,230        |
| October   | 10,902                | 8,360        |
| November  | 12,472                | 9,447        |
| December  | 13,890                | 10,845       |
| January   | 14,873                |              |
| February  | 15,946                |              |
| March     | 17,540                |              |
| April     | 18,799                |              |
| May       | 18,802                |              |
| June      | 18,812                |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 875         | 4.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 513      | 4,733       | 10.8%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 410      | 875         | 46.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,994    | 4,733       | 42.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 620      | 5,061       | 12.3%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 32       | 5,061       | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 106      | 5,061       | 2.1%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

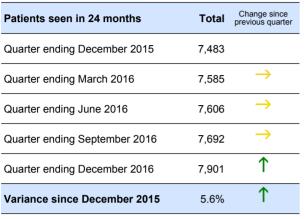


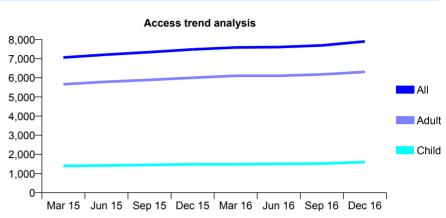
## Q70 - Vital Signs At a Glance Contract Report for 101338/0015 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

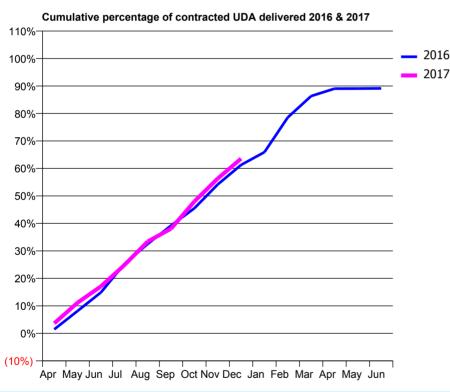
| 16/17 Contracted general activity (UDA)     | 24,549      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £685,332.59 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 360                   | 898          |
| May       | 2,004                 | 2,743        |
| June      | 3,660                 | 4,205        |
| July      | 6,195                 | 6,089        |
| August    | 7,983                 | 8,201        |
| September | 9,624                 | 9,348        |
| October   | 11,172                | 11,783       |
| November  | 13,302                | 13,828       |
| December  | 15,045                | 15,608       |
| January   | 16,182                |              |
| February  | 19,289                |              |
| March     | 21,191                |              |
| April     | 21,857                |              |
| May       | 21,861                |              |
| June      | 21,877                |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 99       | 1,655       | 6.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,078    | 6,309       | 17.1%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 813      | 1,655       | 49.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,804    | 6,309       | 44.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 965      | 7,622       | 12.7%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 7,622       | 0.4%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 209      | 7,622       | 2.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 12          | 91.7%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

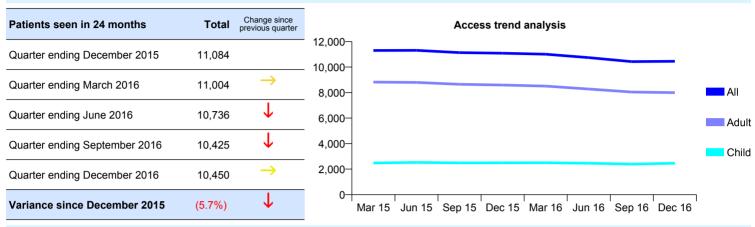


## Q70 - Vital Signs At a Glance Contract Report for 101338/0018 - December 2016

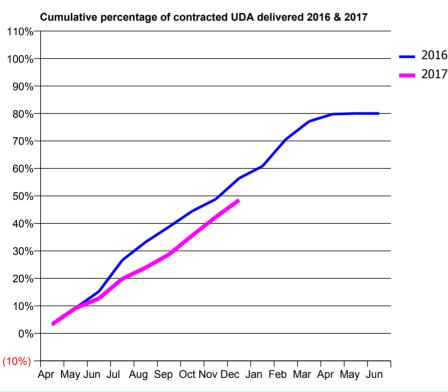
| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

| 16/17 Contracted general activity (UDA)     | 34,506      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £925,728.11 |

#### **ACCESS\***



#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 1,044                  | 1,158       |
| May       | 3,198                  | 3,167       |
| June      | 5,266                  | 4,387       |
| July      | 9,188                  | 6,856       |
| August    | 11,465                 | 8,252       |
| September | 13,378                 | 9,906       |
| October   | 15,361                 | 12,292      |
| November  | 16,846                 | 14,597      |
| December  | 19,476                 | 16,731      |
| January   | 20,982                 |             |
| February  | 24,350                 | _           |
| March     | 26,617                 |             |
| April     | 27,521                 |             |
| May       | 27,605                 |             |
| June      | 27,604                 |             |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 89       | 2,203       | 4.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 512      | 6,291       | 8.1%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,053    | 2,203       | 47.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,283    | 6,291       | 36.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 309      | 8,044       | 3.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 52       | 8,044       | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 119      | 8,044       | 1.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 88.0% | 88.8%  | 88.8%   |

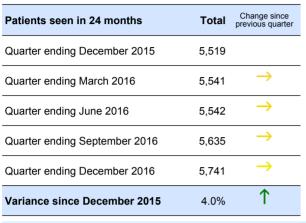


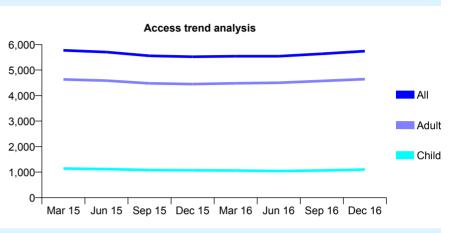
## Q70 - Vital Signs At a Glance Contract Report for 101338/0026 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

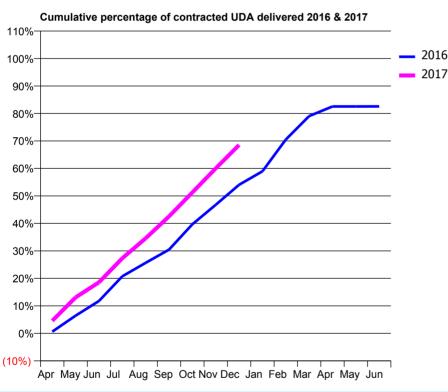
| 16/17 Contracted general activity (UDA)     | 16,392      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £392,437.18 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 103                    | 750         |
| May       | 1,056                  | 2,147       |
| June      | 1,932                  | 3,044       |
| July      | 3,402                  | 4,482       |
| August    | 4,208                  | 5,670       |
| September | 4,996                  | 6,974       |
| October   | 6,506                  | 8,406       |
| November  | 7,666                  | 9,839       |
| December  | 8,862                  | 11,236      |
| January   | 9,666                  |             |
| February  | 11,556                 |             |
| March     | 12,956                 |             |
| April     | 13,529                 |             |
| May       | 13,531                 |             |
| June      | 13,535                 |             |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 1,228       | 5.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 505      | 4,947       | 10.2%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 744      | 1,228       | 60.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,823    | 4,947       | 57.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 478      | 5,893       | 8.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 5,893       | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 113      | 5,893       | 1.9%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

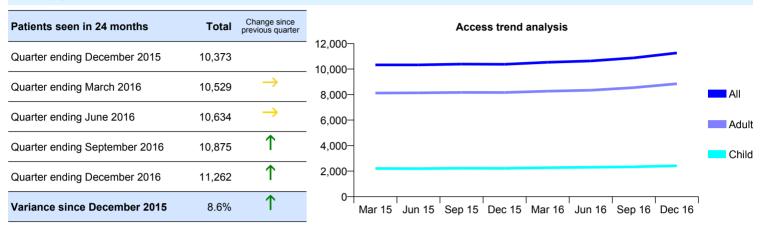


## Q70 - Vital Signs At a Glance Contract Report for 101338/0034 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

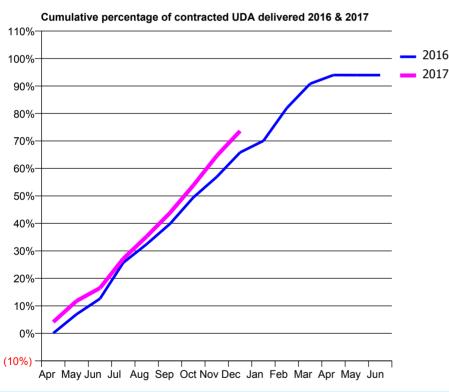
| 16/17 Contracted general activity (UDA)     | 34,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £949,175.45 |

#### **ACCESS\***



2016

#### **ACTIVITY**



| 2016   |   |
|--------|---|
| 2010   | 2017  |
| 22     | 1,408   |
| 2,374  | 4,016   |
| 4,287  | 5,603   |
| 8,752  | 9,248   |
| 11,031 | 11,994  |
| 13,550 | 14,915  |
| 16,815 | 18,315  |
| 19,352 | 21,963  |
| 22,380 | 25,026  |
| 23,815 |   |
| 27,866 |   |
| 30,880 |   |
| 31,948 |   |
| 31,941 |   |
| 31,941 |   |
|        | 2,374 4,287 8,752 11,031 13,550 16,815 19,352 22,380 23,815 27,866 30,880 31,948 31,941 |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 218      | 2,620       | 8.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,510    | 9,250       | 16.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,370    | 2,620       | 52.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,983    | 9,250       | 43.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,304    | 11,421      | 11.4%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 101      | 11,421      | 0.9%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 299      | 11,421      | 2.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 21       | 21          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 18       | 21          | 85.7%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



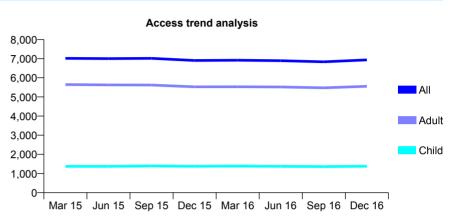
## Q70 - Vital Signs At a Glance Contract Report for 101338/0036 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

| 16/17 Contracted general activity (UDA)     | 20,250      |
|---|-------------|
| Carry forward general activity (UDA)        | 240         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £565,317.74 |

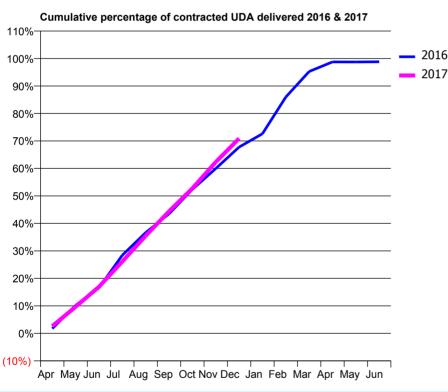
### ACCESS\*





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 352                   | 533           |
| May       | 2,061                 | 1,958         |
| June      | 3,357                 | 3,432         |
| July      | 5,759                 | 5,289         |
| August    | 7,423                 | 7,189         |
| September | 8,809                 | 8,988         |
| October   | 10,608                | 10,679        |
| November  | 12,139                | 12,620        |
| December  | 13,723                | 14,356        |
| January   | 14,707                |               |
| February  | 17,407                | _             |
| March     | 19,292                |               |
| April     | 19,997                |               |
| May       | 19,995                |               |
| June      | 20,010                |               |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 72       | 1,317       | 5.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 642      | 5,458       | 11.8%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 674      | 1,317       | 51.2%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,615    | 5,458       | 47.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 709      | 6,518       | 10.9%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 78       | 6,518       | 1.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 154      | 6,518       | 2.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 4           | N/A      | 88.0% | 88.8%  | 88.8%   |

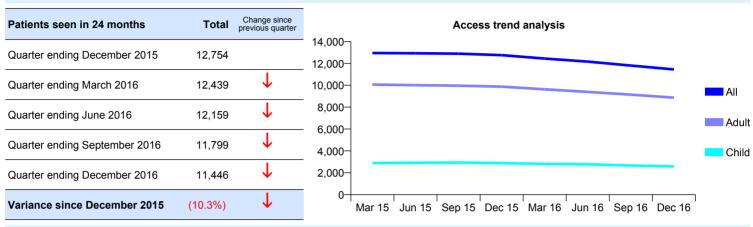


## Q70 - Vital Signs At a Glance Contract Report for 101338/0038 - December 2016

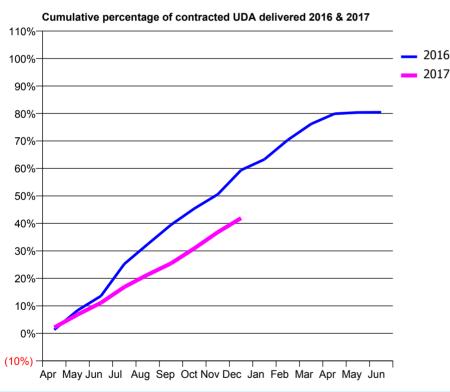
| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2006                     |
| Contract end date    |                                |

| 16/17 Contracted general activity (UDA)     | 34,838        |
|---|---------------|
| Carry forward general activity (UDA)        | 0             |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,064,650.16 |

#### **ACCESS\***



#### **ACTIVITY**



| Adjusted Scheduled Ac | tivity (UDA)  |
|-----------------------|---|
| 2016                  | 2017  |
| 461                   | 748   |
| 2,918                 | 2,383   |
| 4,736                 | 3,879   |
| 8,796                 | 5,882   |
| 11,301                | 7,439   |
| 13,760                | 8,876   |
| 15,824                | 10,773  |
| 17,611                | 12,818  |
| 20,691                | 14,603  |
| 22,053                |   |
| 24,509                |   |
| 26,538                |   |
| 27,835                |   |
| 27,995                |   |
| 28,023                |   |
|                       | 2016  461 2,918 4,736 8,796 11,301 13,760 15,824 17,611 20,691 22,053 24,509 26,538 27,835 27,995 |

| <b>40</b> /12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 124      | 2,152       | 5.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 856      | 7,364       | 11.6%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,089    | 2,152       | 50.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,895    | 7,364       | 39.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 801      | 8,666       | 9.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 56       | 8,666       | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 129      | 8,666       | 1.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 9           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

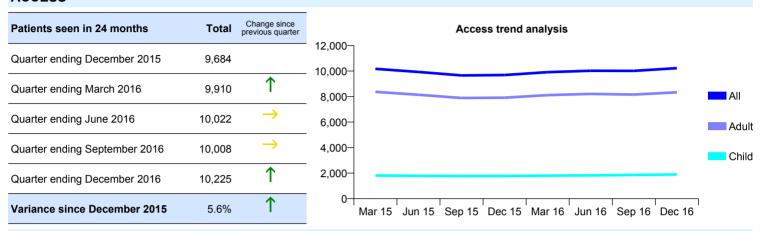


## Q70 - Vital Signs At a Glance Contract Report for 101338/0047 - December 2016

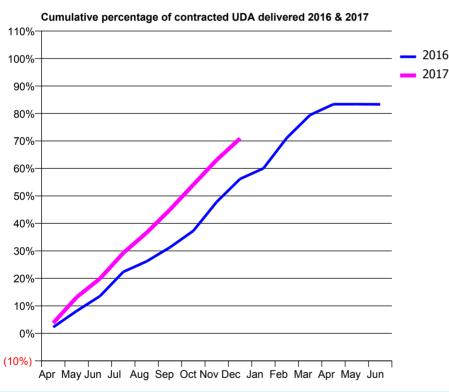
| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2007                     |
| Contract end date    |                                |

| 16/17 Contracted general activity (UDA)     | 34,251        |
|---|---------------|
| Carry forward general activity (UDA)        | 0             |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,004,828.80 |

#### **ACCESS\***



#### **ACTIVITY**



| Adjusted Scheduled Ac | tivity (UDA)  |
|-----------------------|---|
| 2016                  | 2017  |
| 778                   | 1,302   |
| 2,791                 | 4,498   |
| 4,641                 | 6,825   |
| 7,665                 | 10,021  |
| 8,968                 | 12,546  |
| 10,726                | 15,418  |
| 12,783                | 18,533  |
| 16,387                | 21,617  |
| 19,245                | 24,287  |
| 20,555                |   |
| 24,359                |   |
| 27,220                |   |
| 28,556                |   |
| 28,556                |   |
| 28,542                |   |
|                       | 2016  778  2,791  4,641  7,665  8,968  10,726  12,783  16,387  19,245  20,555  24,359  27,220  28,556  28,556 |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 101      | 1,894       | 5.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,184    | 8,269       | 14.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 952      | 1,894       | 50.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,858    | 8,269       | 46.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 488      | 9,683       | 5.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 88       | 9,683       | 0.9%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 316      | 9,683       | 3.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 15       | 15          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 15          | 73.3%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

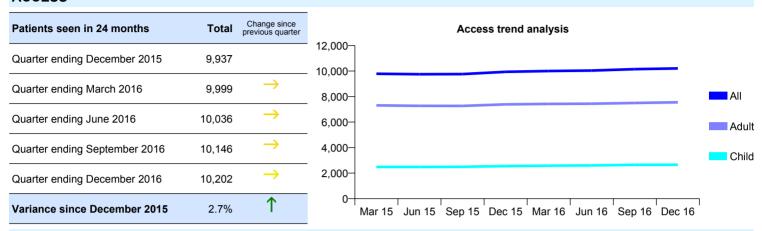


# Q70 - Vital Signs At a Glance Contract Report for 101338/0070 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/11/2008                     |
| Contract end date    |                                |

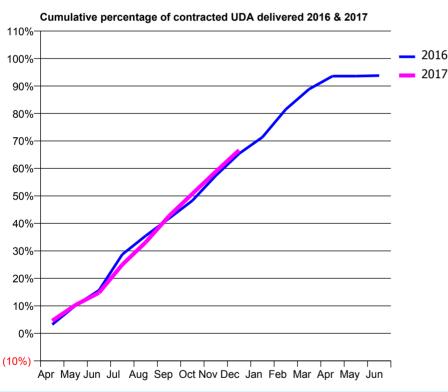
| 16/17 Contracted general activity (UDA)     | 28,750      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £687,322.40 |

#### **ACCESS\***



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 924                   | 1,325         |
| May       | 2,918                 | 2,977         |
| June      | 4,503                 | 4,245         |
| July      | 8,256                 | 7,187         |
| August    | 10,204                | 9,528         |
| September | 12,019                | 12,273        |
| October   | 13,885                | 14,600        |
| November  | 16,487                | 16,916        |
| December  | 18,801                | 19,164        |
| January   | 20,520                |               |
| February  | 23,432                |               |
| March     | 25,545                |               |
| April     | 26,907                |               |
| May       | 26,906                |               |
| June      | 26,959                |               |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 173      | 2,629       | 6.6%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 915      | 7,206       | 12.7%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,201    | 2,629       | 45.7%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,486    | 7,206       | 48.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 723      | 9,206       | 7.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 9,206       | 0.3%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 120      | 9,206       | 1.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 88.0% | 88.8%  | 88.8%   |

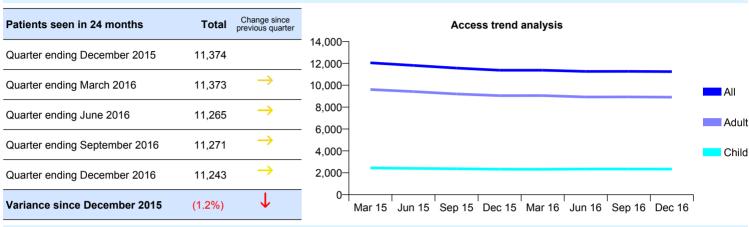


## Q70 - Vital Signs At a Glance Contract Report for 101338/0072 - December 2016

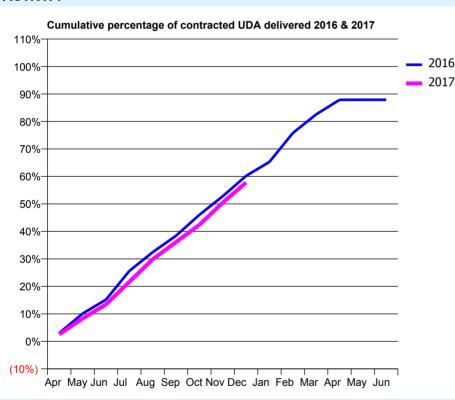
| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/01/2009                     |
| Contract end date    |                                |

| 16/17 Contracted general activity (UDA)     | 40,069        |
|---|---------------|
| Carry forward general activity (UDA)        | 0             |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,075,816.18 |

#### **ACCESS\***



#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 1,210                  | 1,014       |
| May       | 4,052                  | 3,332       |
| June      | 6,084                  | 5,376       |
| July      | 10,264                 | 8,675       |
| August    | 12,994                 | 11,954      |
| September | 15,393                 | 14,460      |
| October   | 18,440                 | 16,978      |
| November  | 21,150                 | 20,209      |
| December  | 24,115                 | 23,151      |
| January   | 26,158                 |             |
| February  | 30,365                 |             |
| March     | 33,080                 |             |
| April     | 35,206                 |             |
| May       | 35,213                 |             |
| June      | 35,213                 |             |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 94       | 2,254       | 4.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 802      | 8,455       | 9.5%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,089    | 2,254       | 48.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,312    | 8,455       | 51.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 604      | 10,096      | 6.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 72       | 10,096      | 0.7%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 139      | 10,096      | 1.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

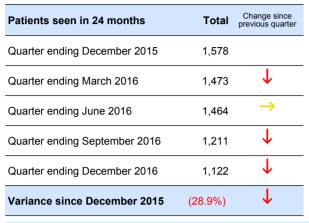


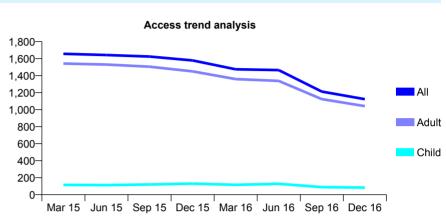
## Q70 - Vital Signs At a Glance Contract Report for 101338/0073 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/01/2009                     |
| Contract end date    |                                |

| 16/17 Contracted general activity (UDA)     | 6,653       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £181,359.41 |

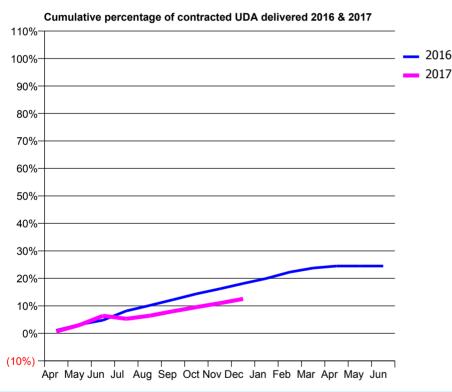
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 73                       | 47         |
| May       | 214                      | 203        |
| June      | 319                      | 425        |
| July      | 544                      | 352        |
| August    | 676                      | 427        |
| September | 815                      | 535        |
| October   | 957                      | 636        |
| November  | 1,078                    | 731        |
| December  | 1,207                    | 834        |
| January   | 1,330                    |            |
| February  | 1,483                    | _          |
| March     | 1,581                    |            |
| April     | 1,630                    |            |
| May       | 1,630                    |            |
| June      | 1,630                    |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 72          | 5.6%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 67       | 675         | 9.9%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 4        | 72          | 5.6%     | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 36       | 675         | 5.3%     | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 646      | 674         | 95.8%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 674         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 674         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

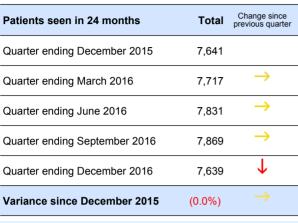


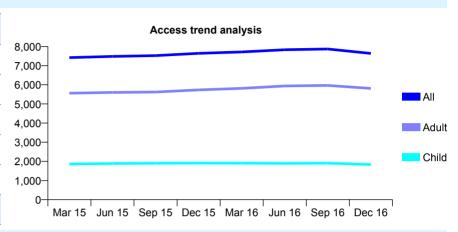
# Q70 - Vital Signs At a Glance Contract Report for 101338/0076 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/02/2009                     |
| Contract end date    |                                |

| 16/17 Contracted general activity (UDA)     | 23,402      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £540,355.48 |

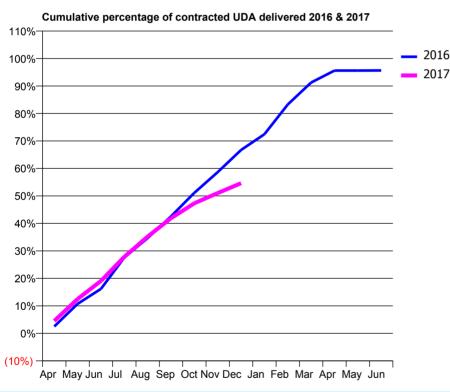
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 591                    | 1,061       |
| May       | 2,511                  | 2,926       |
| June      | 3,789                  | 4,465       |
| July      | 6,454                  | 6,518       |
| August    | 8,112                  | 8,243       |
| September | 9,963                  | 9,803       |
| October   | 11,967                 | 11,077      |
| November  | 13,728                 | 11,946      |
| December  | 15,612                 | 12,786      |
| January   | 16,956                 |             |
| February  | 19,488                 |             |
| March     | 21,356                 |             |
| April     | 22,371                 |             |
| May       | 22,373                 |             |
| June      | 22,383                 |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 123      | 1,751       | 7.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 539      | 4,905       | 11.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,103    | 1,751       | 63.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,809    | 4,905       | 57.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 330      | 6,240       | 5.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 38       | 6,240       | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 104      | 6,240       | 1.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 15       | 16          | 93.8%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 16          | 87.5%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

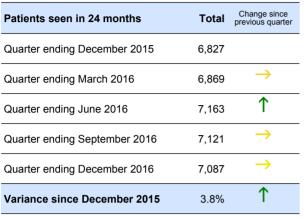


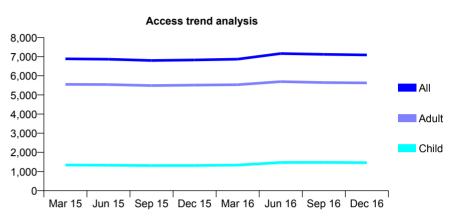
# Q70 - Vital Signs At a Glance Contract Report for 101338/0094 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 14/09/2009                     |
| Contract end date    |                                |

| 16/17 Contracted general activity (UDA)     | 20,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 157         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £546.970.10 |

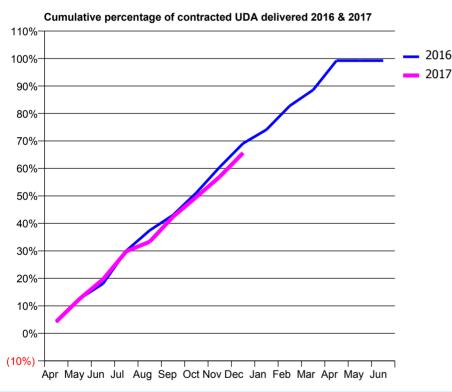
#### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (U |        |        |  |
|--------------------------------|--------|--------|--|
| Month                          | 2016   | 2017   |  |
| April                          | 812    | 855    |  |
| May                            | 2,516  | 2,512  |  |
| June                           | 3,614  | 3,929  |  |
| July                           | 6,017  | 5,966  |  |
| August                         | 7,493  | 6,666  |  |
| September                      | 8,607  | 8,484  |  |
| October                        | 10,233 | 9,921  |  |
| November                       | 12,103 | 11,400 |  |
| December                       | 13,820 | 13,126 |  |
| January                        | 14,818 |        |  |
| February                       | 16,557 |        |  |
| March                          | 17,712 |        |  |
| April                          | 19,842 |        |  |
| May                            | 19,843 |        |  |
| June                           | 19,843 |        |  |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 1,415       | 4.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 579      | 5,246       | 11.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 432      | 1,415       | 30.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,397    | 5,246       | 26.6%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 390      | 5,839       | 6.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 5,839       | 0.4%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 89       | 5,839       | 1.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 10          | 80.0%    | 88.0% | 88.8%  | 88.8%   |

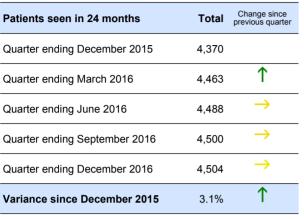


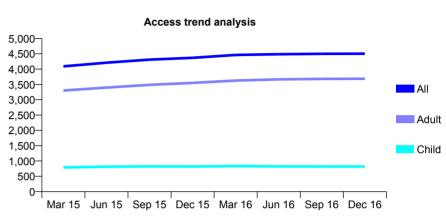
## Q70 - Vital Signs At a Glance Contract Report for 101338/0095 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 02/09/2009                     |
| Contract end date    |                                |

| 16/17 Contracted general activity (UDA)     | 12,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £328,182.07 |

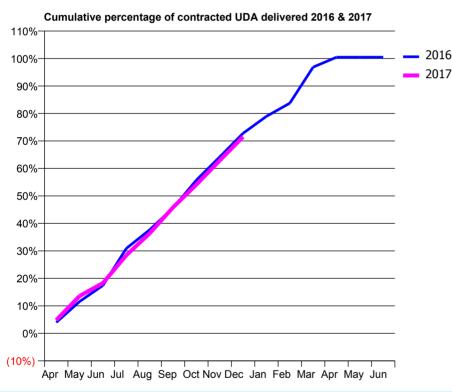
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 479                     | 579         |
| May       | 1,390                   | 1,633       |
| June      | 2,092                   | 2,197       |
| July      | 3,708                   | 3,412       |
| August    | 4,522                   | 4,367       |
| September | 5,475                   | 5,499       |
| October   | 6,690                   | 6,493       |
| November  | 7,703                   | 7,546       |
| December  | 8,736                   | 8,582       |
| January   | 9,474                   |             |
| February  | 10,049                  |             |
| March     | 11,623                  |             |
| April     | 12,056                  |             |
| May       | 12,055                  |             |
| June      | 12,055                  |             |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 800         | 4.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 208      | 3,017       | 6.9%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 454      | 800         | 56.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 949      | 3,017       | 31.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 199      | 3,643       | 5.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 3,643       | 0.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 26       | 3,643       | 0.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 9           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

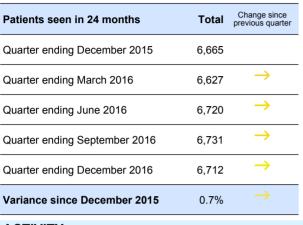


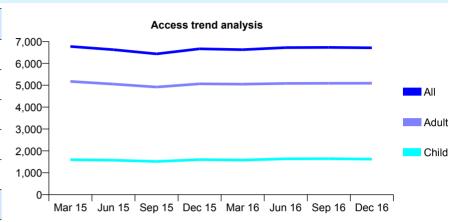
## Q70 - Vital Signs At a Glance Contract Report for 101338/0096 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/09/2009                     |
| Contract end date    |                                |

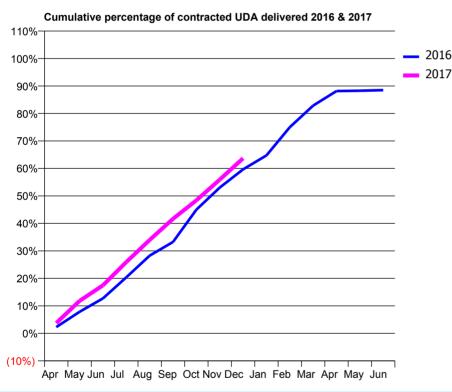
| 16/17 Contracted general activity (UDA)     | 23,584      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £666,709.74 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |        |  |
|-----------|-----------------------------------|--------|--|
| Month     | 2016                              | 2017   |  |
| April     | 541                               | 882    |  |
| May       | 1,852                             | 2,790  |  |
| June      | 3,000                             | 4,123  |  |
| July      | 4,808                             | 6,119  |  |
| August    | 6,673                             | 8,015  |  |
| September | 7,841                             | 9,830  |  |
| October   | 10,616                            | 11,416 |  |
| November  | 12,506                            | 13,188 |  |
| December  | 14,068                            | 15,023 |  |
| January   | 15,266                            |        |  |
| February  | 17,687                            |        |  |
| March     | 19,541                            |        |  |
| April     | 20,787                            |        |  |
| May       | 20,818                            |        |  |
| June      | 20,867                            |        |  |
|           |                                   |        |  |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 136      | 1,828       | 7.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 536      | 5,400       | 9.9%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,078    | 1,828       | 59.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,360    | 5,400       | 62.2%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 309      | 6,642       | 4.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 72       | 6,642       | 1.1%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 82       | 6,642       | 1.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 88.0% | 88.8%  | 88.8%   |



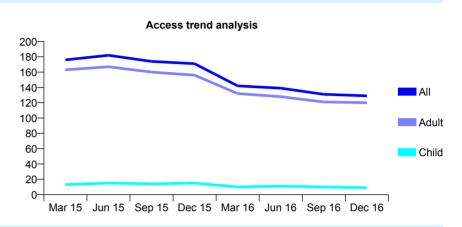
# Q70 - Vital Signs At a Glance Contract Report for 101338/0117 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2010                     |
| Contract end date    |                                |

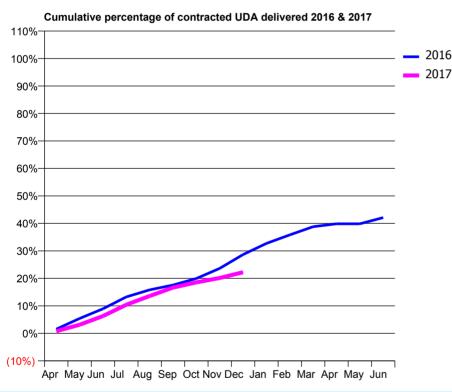
| 16/17 Contracted general activity (UDA)     | 528   |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

#### **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 171     |                               |
| Quarter ending March 2016     | 142     | <b>1</b>                      |
| Quarter ending June 2016      | 139     | <b>→</b>                      |
| Quarter ending September 2016 | 131     | <b>→</b>                      |
| Quarter ending December 2016  | 129     | <b>→</b>                      |
| Variance since December 2015  | (24.6%) | 1                             |



#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 8                        | 4          |
| May       | 29                       | 17         |
| June      | 47                       | 33         |
| July      | 70                       | 55         |
| August    | 84                       | 72         |
| September | 93                       | 88         |
| October   | 105                      | 98         |
| November  | 125                      | 106        |
| December  | 151                      | 117        |
| January   | 173                      |            |
| February  | 189                      |            |
| March     | 205                      |            |
| April     | 210                      |            |
| May       | 210                      |            |
| June      | 222                      |            |

| 20/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 8           | 0.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 91          | 0.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 8           | 0.0%     | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 91          | 0.0%     | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 62       | 85          | 72.9%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 85          | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 85          | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



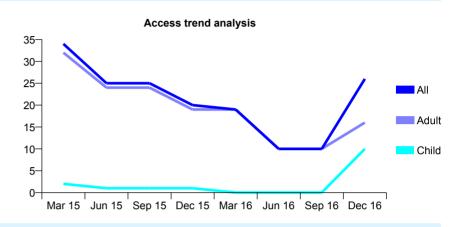
# Q70 - Vital Signs At a Glance Contract Report for 101338/0118 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2010                     |
| Contract end date    |                                |

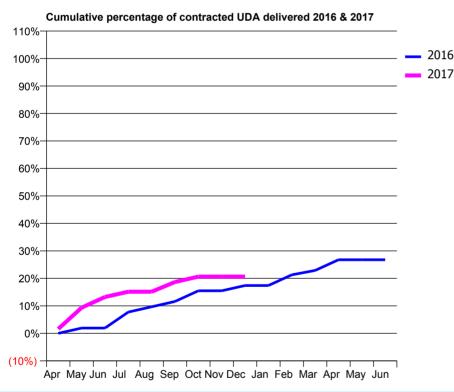
| 16/17 Contracted general activity (UDA)     | 62    |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £1.01 |

#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 20    |                               |
| Quarter ending March 2016     | 19    | <b>1</b>                      |
| Quarter ending June 2016      | 10    | <b>→</b>                      |
| Quarter ending September 2016 | 10    | $\rightarrow$                 |
| Quarter ending December 2016  | 26    | 1                             |
| Variance since December 2015  | 30.0% | 1                             |



#### **ACTIVITY**



|           | Adjusted Scheduled Activit | y (UDA) |
|-----------|----------------------------|---------|
| Month     | 2016                       | 2017    |
| April     | 0                          | 1       |
| May       | 1                          | 6       |
| June      | 1                          | 8       |
| July      | 5                          | 9       |
| August    | 6                          | 9       |
| September | 7                          | 12      |
| October   | 10                         | 13      |
| November  | 10                         | 13      |
| December  | 11                         | 13      |
| January   | 11                         |         |
| February  | 13                         |         |
| March     | 14                         |         |
| April     | 17                         |         |
| May       | 17                         |         |
| June      | 17                         |         |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 0           | N/A      | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 13          | 0.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 0           | N/A      | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 13          | 0.0%     | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 11          | 81.8%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 11          | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 11          | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |



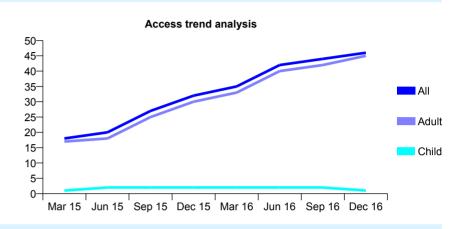
# Q70 - Vital Signs At a Glance Contract Report for 101338/0119 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2010                     |
| Contract end date    |                                |

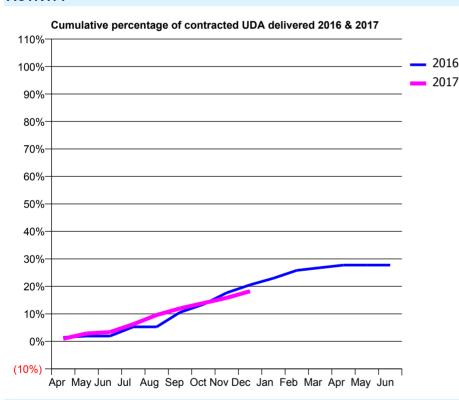
| 16/17 Contracted general activity (UDA)     | 250   |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 32    |                               |
| Quarter ending March 2016     | 35    | <b>1</b>                      |
| Quarter ending June 2016      | 42    | 1                             |
| Quarter ending September 2016 | 44    | <b>1</b>                      |
| Quarter ending December 2016  | 46    | 1                             |
| Variance since December 2015  | 43.8% | 1                             |



#### **ACTIVITY**



|           | Adjusted Scheduled | Activity (UDA) |
|-----------|--------------------|----------------|
| Month     | 2016               | 2017           |
| April     | 4                  | 2              |
| May       | 5                  | 7              |
| June      | 5                  | 8              |
| July      | 13                 | 16             |
| August    | 13                 | 24             |
| September | 26                 | 30             |
| October   | 34                 | 35             |
| November  | 44                 | 40             |
| December  | 51                 | 46             |
| January   | 57                 |                |
| February  | 65                 |                |
| March     | 67                 |                |
| April     | 69                 |                |
| May       | 69                 |                |
| June      | 69                 |                |

| Q0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 1           | 0.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 39          | 0.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 1           | 0.0%     | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 39          | 0.0%     | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 38       | 38          | 100.0%   | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 38          | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 38          | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



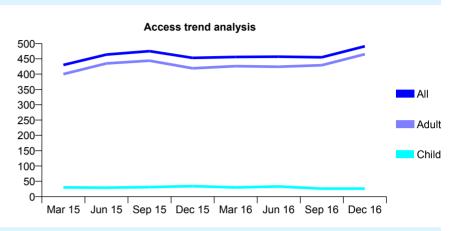
# Q70 - Vital Signs At a Glance Contract Report for 101338/0120 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2010                     |
| Contract end date    |                                |

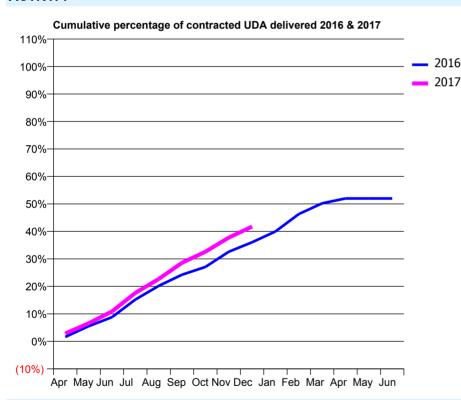
| 16/17 Contracted general activity (UDA)     | 1,497 |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 453   |                               |
| Quarter ending March 2016     | 456   | $\rightarrow$                 |
| Quarter ending June 2016      | 457   | $\rightarrow$                 |
| Quarter ending September 2016 | 455   | $\rightarrow$                 |
| Quarter ending December 2016  | 491   | <b>↑</b>                      |
| Variance since December 2015  | 8.4%  | 1                             |



#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |  |
|-----------------------------------|------|------|--|--|
| Month                             | 2016 | 2017 |  |  |
| April                             | 24   | 43   |  |  |
| May                               | 83   | 98   |  |  |
| June                              | 132  | 163  |  |  |
| July                              | 228  | 264  |  |  |
| August                            | 302  | 339  |  |  |
| September                         | 363  | 428  |  |  |
| October                           | 405  | 488  |  |  |
| November                          | 488  | 565  |  |  |
| December                          | 540  | 625  |  |  |
| January                           | 598  |      |  |  |
| February                          | 693  |      |  |  |
| March                             | 752  |      |  |  |
| April                             | 778  |      |  |  |
| May                               | 778  |      |  |  |
| June                              | 778  |      |  |  |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 33          | 0.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 30       | 510         | 5.9%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 33          | 0.0%     | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 15       | 510         | 2.9%     | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 520      | 521         | 99.8%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 521         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 521         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



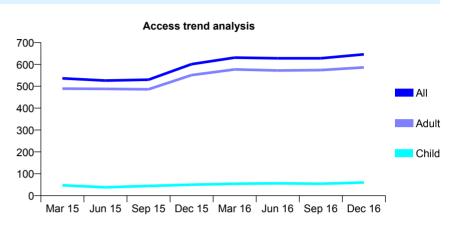
# Q70 - Vital Signs At a Glance Contract Report for 101338/0121 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2010                     |
| Contract end date    |                                |

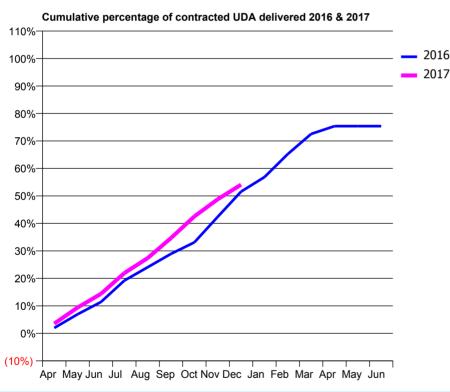
| 16/17 Contracted general activity (UDA)     | 1,209 |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 601   |                               |
| Quarter ending March 2016     | 631   | <b>1</b>                      |
| Quarter ending June 2016      | 628   | $\rightarrow$                 |
| Quarter ending September 2016 | 628   | $\rightarrow$                 |
| Quarter ending December 2016  | 646   | <b>1</b>                      |
| Variance since December 2015  | 7.5%  | 1                             |



#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |  |
|-----------------------------------|------|------|--|--|
| Month                             | 2016 | 2017 |  |  |
| April                             | 24   | 43   |  |  |
| May                               | 84   | 114  |  |  |
| June                              | 138  | 174  |  |  |
| July                              | 232  | 265  |  |  |
| August                            | 291  | 331  |  |  |
| September                         | 350  | 419  |  |  |
| October                           | 400  | 515  |  |  |
| November                          | 513  | 590  |  |  |
| December                          | 624  | 654  |  |  |
| January                           | 687  |      |  |  |
| February                          | 789  |      |  |  |
| March                             | 877  |      |  |  |
| April                             | 911  |      |  |  |
| May                               | 911  |      |  |  |
| June                              | 911  |      |  |  |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 52          | 5.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 42       | 517         | 8.1%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2        | 52          | 3.8%     | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 13       | 517         | 2.5%     | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 531      | 540         | 98.3%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 540         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 540         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



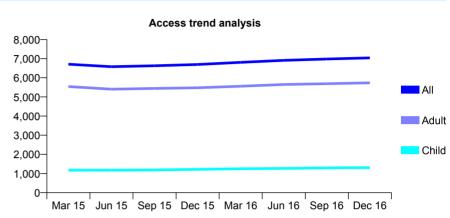
# Q70 - Vital Signs At a Glance Contract Report for 101338/0129 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 25/10/2010                     |
| Contract end date    |                                |

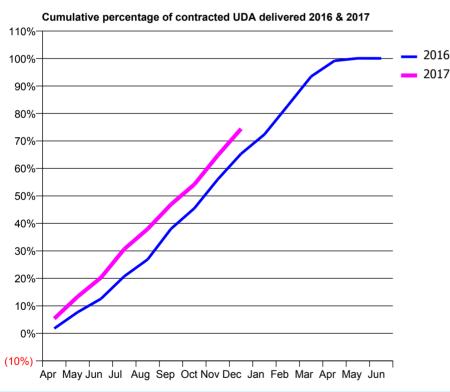
| 16/17 Contracted general activity (UDA)     | 21,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £489,954.85 |

# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 6,695 |                               |
| Quarter ending March 2016     | 6,806 | $\rightarrow$                 |
| Quarter ending June 2016      | 6,912 | $\rightarrow$                 |
| Quarter ending September 2016 | 6,981 | $\rightarrow$                 |
| Quarter ending December 2016  | 7,041 | $\rightarrow$                 |
| Variance since December 2015  | 5.2%  | 1                             |



# **ACTIVITY**



| Adjusted Scheduled Ad | tivity (UDA)  |
|-----------------------|---|
| 2016                  | 2017  |
| 376                   | 1,129   |
| 1,620                 | 2,803   |
| 2,640                 | 4,260   |
| 4,364                 | 6,442   |
| 5,651                 | 7,979   |
| 7,988                 | 9,851   |
| 9,555                 | 11,382  |
| 11,764                | 13,594  |
| 13,719                | 15,627  |
| 15,200                |   |
| 17,400                |   |
| 19,625                |   |
| 20,827                |   |
| 21,013                |   |
| 21,010                |   |
|                       | 2016  376  1,620  2,640  4,364  5,651  7,988  9,555  11,764  13,719  15,200  17,400  19,625  20,827  21,013 |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 72       | 1,310       | 5.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 848      | 5,883       | 14.4%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 770      | 1,310       | 58.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,119    | 5,883       | 53.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 424      | 6,675       | 6.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 127      | 6,675       | 1.9%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 194      | 6,675       | 2.9%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 9           | N/A      | 88.0% | 88.8%  | 88.8%   |

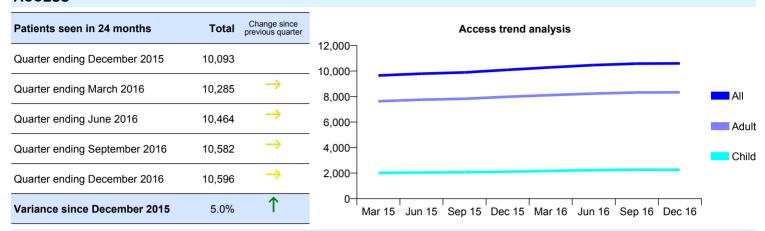


# Q70 - Vital Signs At a Glance Contract Report for 101338/0132 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/09/2011                     |
| Contract end date    |                                |

| 16/17 Contracted general activity (UDA)     | 27,993      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £744,378.52 |

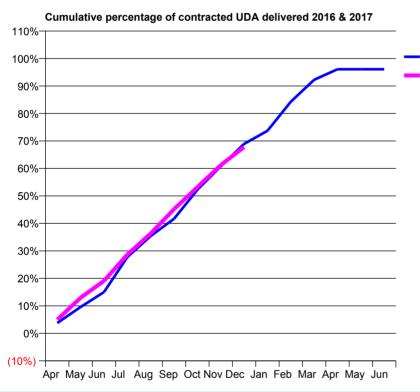
# ACCESS\*



2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 1,055                  | 1,399       |
| May       | 2,684                  | 3,633       |
| June      | 4,201                  | 5,343       |
| July      | 7,765                  | 8,023       |
| August    | 9,912                  | 10,172      |
| September | 11,665                 | 12,646      |
| October   | 14,619                 | 14,891      |
| November  | 17,007                 | 17,137      |
| December  | 19,299                 | 18,968      |
| January   | 20,626                 |             |
| February  | 23,587                 |             |
| March     | 25,824                 |             |
| April     | 26,898                 |             |
| May       | 26,898                 |             |
| June      | 26,895                 |             |
| June      | 26,895                 |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 121      | 2,465       | 4.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 803      | 7,623       | 10.5%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,384    | 2,465       | 56.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,114    | 7,623       | 40.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 818      | 9,616       | 8.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 75       | 9,616       | 0.8%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 116      | 9,616       | 1.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 13          | 92.3%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 13          | 84.6%    | 88.0% | 88.8%  | 88.8%   |

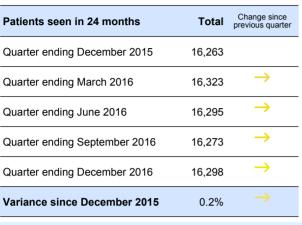


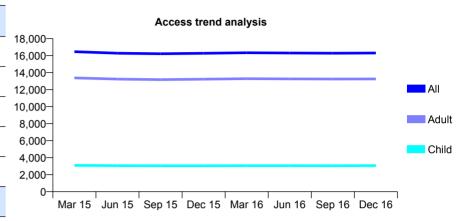
# Q70 - Vital Signs At a Glance Contract Report for 101338/0133 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/09/2011                     |
| Contract end date    |                                |

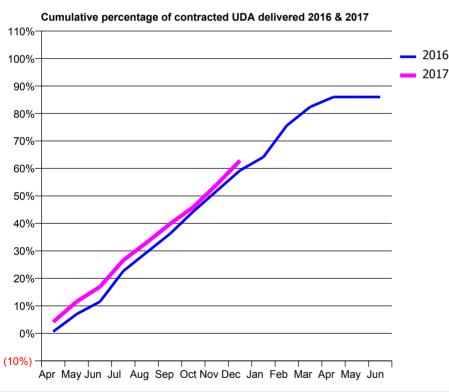
| 16/17 Contracted general activity (UDA)     | 41,600        |
|---|---------------|
| Carry forward general activity (UDA)        | 0             |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,229,727.12 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 265                    | 1,735        |
| May       | 2,911                  | 4,804        |
| June      | 4,801                  | 7,052        |
| July      | 9,434                  | 11,072       |
| August    | 12,246                 | 13,740       |
| September | 15,081                 | 16,557       |
| October   | 18,447                 | 19,128       |
| November  | 21,568                 | 22,525       |
| December  | 24,667                 | 26,156       |
| January   | 26,684                 |              |
| February  | 31,450                 | _            |
| March     | 34,269                 |              |
| April     | 35,767                 |              |
| May       | 35,771                 |              |
| June      | 35,772                 |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 183      | 3,383       | 5.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,571    | 13,302      | 11.8%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,358    | 3,383       | 69.7%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,248    | 13,302      | 47.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 976      | 15,422      | 6.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 91       | 15,422      | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 200      | 15,422      | 1.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 18          | 88.9%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 16       | 18          | 88.9%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



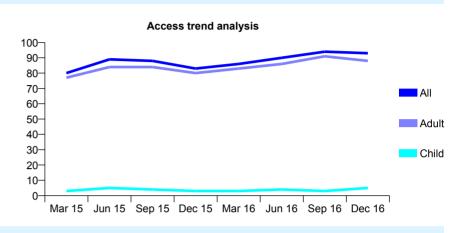
# Q70 - Vital Signs At a Glance Contract Report for 101338/0134 - December 2016

| Name or company name | Whitecross Dental Care Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/09/2011                     |
| Contract end date    |                                |

| 16/17 Contracted general activity (UDA)     | 624   |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

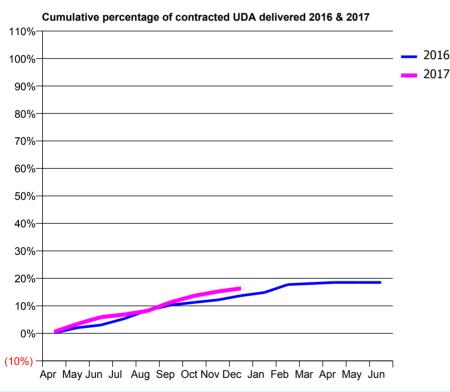
# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 83    |                               |
| Quarter ending March 2016     | 86    | <b>1</b>                      |
| Quarter ending June 2016      | 90    | <b>1</b>                      |
| Quarter ending September 2016 | 94    | <b>1</b>                      |
| Quarter ending December 2016  | 93    | <b>→</b>                      |
| Variance since December 2015  | 12.0% | 1                             |



2016

# **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |  |
|-----------------------------------|------|------|--|--|
| Month                             | 2016 | 2017 |  |  |
| April                             | 1    | 4    |  |  |
| May                               | 13   | 22   |  |  |
| June                              | 19   | 37   |  |  |
| July                              | 33   | 43   |  |  |
| August                            | 52   | 51   |  |  |
| September                         | 64   | 71   |  |  |
| October                           | 70   | 85   |  |  |
| November                          | 76   | 95   |  |  |
| December                          | 86   | 102  |  |  |
| January                           | 93   |      |  |  |
| February                          | 111  |      |  |  |
| March                             | 113  |      |  |  |
| April                             | 116  |      |  |  |
| May                               | 116  |      |  |  |
| June                              | 116  |      |  |  |

| <b>40</b> 71 <b>2</b> 111   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 7           | 0.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 81          | 1.2%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 7           | 0.0%     | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 81          | 0.0%     | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 81       | 86          | 94.2%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 86          | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 86          | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

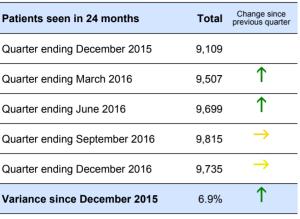


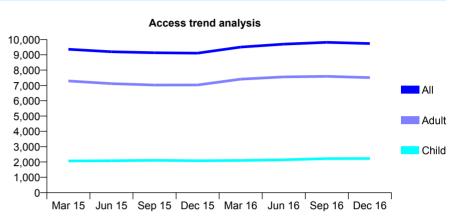
# Q70 - Vital Signs At a Glance Contract Report for 101362/0039 - December 2016

| Name or company name | Rodericks Dental Limited |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 03/10/2011               |
| Contract end date    |                          |

| 16/17 Contracted general activity (UDA)     | 26,613      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £726,906.31 |

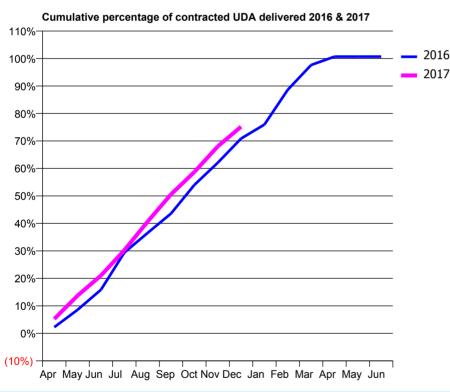
#### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |        |  |  |  |
|-----------------------------------|--------|--------|--|--|--|
| Month                             | 2016   | 2017   |  |  |  |
| April                             | 597    | 1,401  |  |  |  |
| May                               | 2,284  | 3,657  |  |  |  |
| June                              | 4,226  | 5,602  |  |  |  |
| July                              | 7,819  | 8,052  |  |  |  |
| August                            | 9,731  | 10,824 |  |  |  |
| September                         | 11,600 | 13,461 |  |  |  |
| October                           | 14,375 | 15,627 |  |  |  |
| November                          | 16,516 | 18,101 |  |  |  |
| December                          | 18,862 | 20,013 |  |  |  |
| January                           | 20,219 |        |  |  |  |
| February                          | 23,587 | _      |  |  |  |
| March                             | 25,982 |        |  |  |  |
| April                             | 26,794 |        |  |  |  |
| May                               | 26,794 |        |  |  |  |
| June                              | 26,794 |        |  |  |  |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 316      | 2,385       | 13.2%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,376    | 7,027       | 19.6%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,136    | 2,385       | 47.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,662    | 7,027       | 37.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2,459    | 9,036       | 27.2%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 115      | 9,036       | 1.3%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 9,036       | 0.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

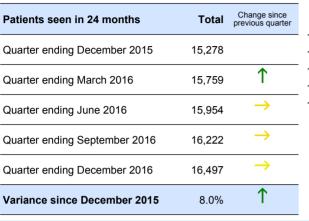


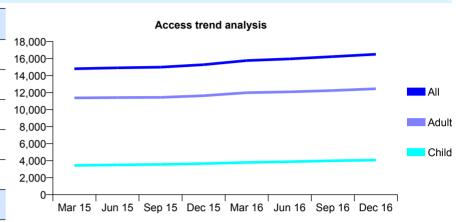
# Q70 - Vital Signs At a Glance Contract Report for 101362/0043 - December 2016

| Name or company name | Rodericks Dental Limited |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 11/02/2012               |
| Contract end date    |                          |

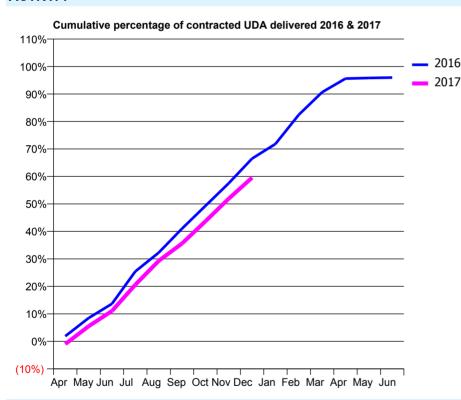
| 16/17 Contracted general activity (UDA)     | 52,655        |
|---|---------------|
| Carry forward general activity (UDA)        | 2,129         |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,364,262.02 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 993                   | -535          |
| May       | 4,463                 | 2,894         |
| June      | 7,196                 | 5,824         |
| July      | 13,402                | 10,857        |
| August    | 16,984                | 15,421        |
| September | 21,607                | 18,747        |
| October   | 25,939                | 22,991        |
| November  | 30,290                | 27,339        |
| December  | 35,012                | 31,364        |
| January   | 37,818                |               |
| February  | 43,412                | _             |
| March     | 47,729                |               |
| April     | 50,341                |               |
| May       | 50,451                |               |
| June      | 50,526                |               |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 347      | 4,625       | 7.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,759    | 12,195      | 14.4%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,697    | 4,625       | 58.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,132    | 12,195      | 50.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,765    | 15,577      | 11.3%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 84       | 15,577      | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 43       | 15,577      | 0.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 15       | 16          | 93.8%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 16          | 87.5%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

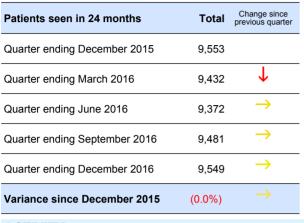


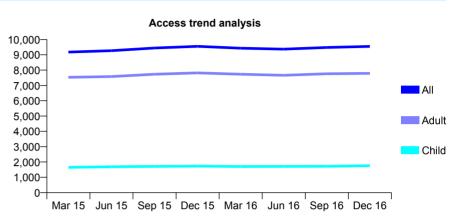
# Q70 - Vital Signs At a Glance Contract Report for 101435/0008 - December 2016

| Name or company name | IDH Limited  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 31,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £742,164.02 |

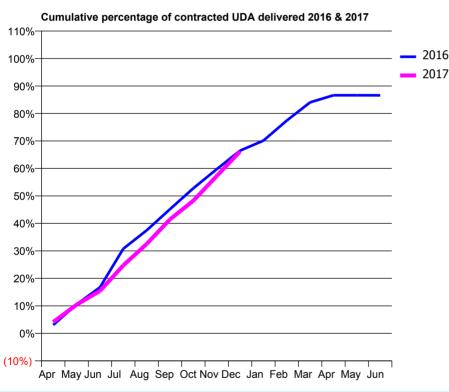
# **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ad | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 949                   | 1,282        |
| May       | 3,272                 | 3,230        |
| June      | 5,198                 | 4,789        |
| July      | 9,547                 | 7,668        |
| August    | 11,619                | 10,087       |
| September | 14,009                | 12,859       |
| October   | 16,366                | 14,963       |
| November  | 18,517                | 17,739       |
| December  | 20,606                | 20,508       |
| January   | 21,736                |              |
| February  | 24,001                | _            |
| March     | 26,054                |              |
| April     | 26,850                |              |
| May       | 26,849                |              |
| June      | 26,846                |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 76       | 1,500       | 5.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 653      | 6,115       | 10.7%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 613      | 1,500       | 40.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,246    | 6,115       | 36.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 339      | 7,302       | 4.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 44       | 7,302       | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 198      | 7,302       | 2.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 88.0% | 88.8%  | 88.8%   |



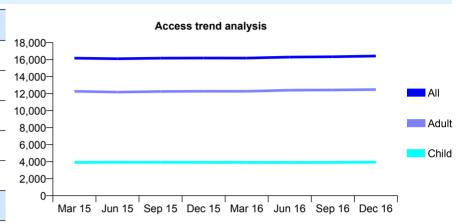
# Q70 - Vital Signs At a Glance Contract Report for 101435/0016 - December 2016

| Name or company name | IDH Limited  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

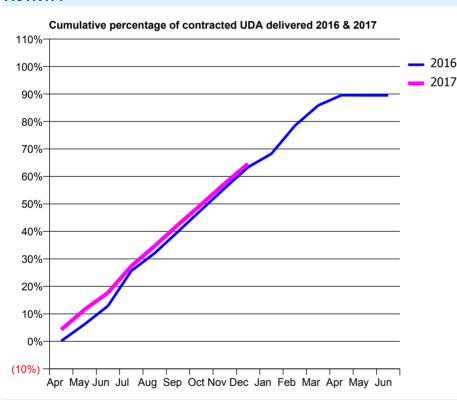
| 16/17 Contracted general activity (UDA)     | 47,133        |
|---|---------------|
| Carry forward general activity (UDA)        | 0             |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,040,809.98 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 64                     | 2,022       |
| May       | 2,932                  | 5,452       |
| June      | 6,085                  | 8,329       |
| July      | 12,083                 | 12,911      |
| August    | 15,130                 | 16,346      |
| September | 18,818                 | 19,990      |
| October   | 22,559                 | 23,483      |
| November  | 26,253                 | 27,065      |
| December  | 29,867                 | 30,450      |
| January   | 32,173                 |             |
| February  | 36,962                 |             |
| March     | 40,449                 |             |
| April     | 42,212                 |             |
| May       | 42,190                 |             |
| June      | 42,183                 |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 167      | 3,939       | 4.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,075    | 11,807      | 9.1%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,423    | 3,939       | 61.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,736    | 11,807      | 57.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 593      | 14,924      | 4.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 73       | 14,924      | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 215      | 14,924      | 1.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 17       | 18          | 94.4%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 17       | 18          | 94.4%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

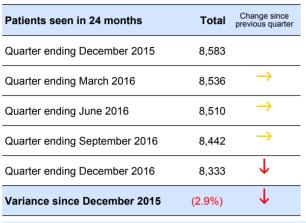


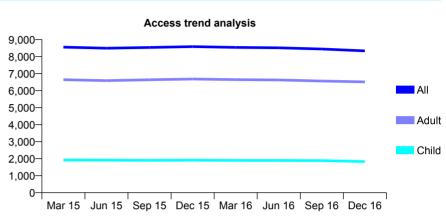
# Q70 - Vital Signs At a Glance Contract Report for 101435/0022 - December 2016

| Name or company name | IDH Limited  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 24,473      |
|---|-------------|
| Carry forward general activity (UDA)        | 348         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £577,927.40 |

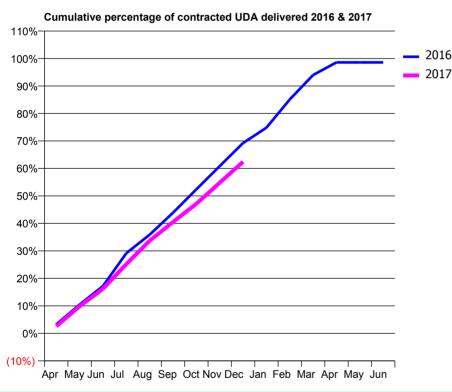
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 801                    | 630          |
| May       | 2,563                  | 2,411        |
| June      | 4,216                  | 3,969        |
| July      | 7,135                  | 6,159        |
| August    | 8,788                  | 8,246        |
| September | 10,741                 | 9,913        |
| October   | 12,828                 | 11,535       |
| November  | 14,892                 | 13,412       |
| December  | 16,947                 | 15,276       |
| January   | 18,312                 |              |
| February  | 20,831                 |              |
| March     | 23,003                 |              |
| April     | 24,125                 |              |
| May       | 24,124                 |              |
| June      | 24,124                 |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 93       | 1,930       | 4.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 554      | 5,943       | 9.3%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,122    | 1,930       | 58.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,207    | 5,943       | 54.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 358      | 7,440       | 4.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 34       | 7,440       | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 79       | 7,440       | 1.1%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 7           | N/A      | 88.0% | 88.8%  | 88.8%   |

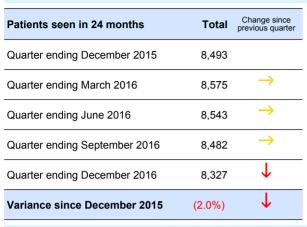


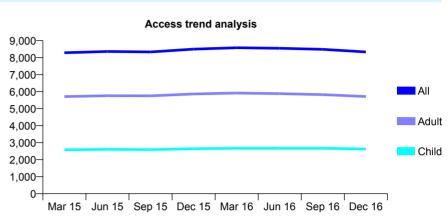
# Q70 - Vital Signs At a Glance Contract Report for 101435/0023 - December 2016

| Name or company name | IDH Limited  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 21,343      |
|---|-------------|
| Carry forward general activity (UDA)        | 470         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £607,510.52 |

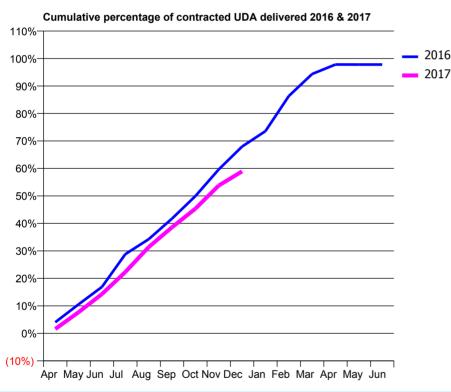
#### **ACCESS\***





2016

# **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 863                   | 337          |
| May       | 2,258                 | 1,646        |
| June      | 3,609                 | 3,054        |
| July      | 6,149                 | 4,765        |
| August    | 7,309                 | 6,698        |
| September | 8,910                 | 8,239        |
| October   | 10,656                | 9,684        |
| November  | 12,728                | 11,480       |
| December  | 14,502                | 12,579       |
| January   | 15,699                |              |
| February  | 18,426                |              |
| March     | 20,138                |              |
| April     | 20,873                |              |
| May       | 20,872                |              |
| June      | 20,872                |              |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 79       | 2,376       | 3.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 380      | 4,621       | 8.2%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,389    | 2,376       | 58.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,571    | 4,621       | 55.6%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 400      | 6,608       | 6.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 6,608       | 0.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 75       | 6,608       | 1.1%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

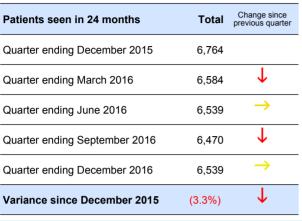


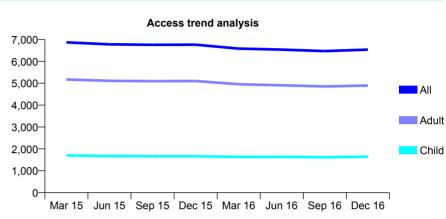
# Q70 - Vital Signs At a Glance Contract Report for 101435/0024 - December 2016

| Name or company name | IDH Limited  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 16,619      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £359,619.90 |

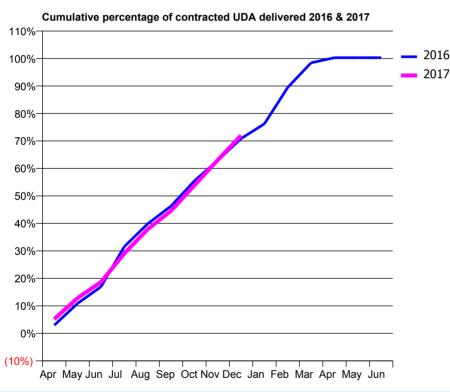
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 488                    | 861          |
| May       | 1,811                  | 2,140        |
| June      | 2,818                  | 3,100        |
| July      | 5,249                  | 4,832        |
| August    | 6,625                  | 6,296        |
| September | 7,698                  | 7,405        |
| October   | 9,217                  | 8,945        |
| November  | 10,451                 | 10,476       |
| December  | 11,777                 | 11,969       |
| January   | 12,669                 |              |
| February  | 14,877                 | _            |
| March     | 16,360                 |              |
| April     | 16,665                 |              |
| May       | 16,666                 |              |
| June      | 16,666                 |              |

| G0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 78       | 1,625       | 4.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 455      | 4,142       | 11.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 925      | 1,625       | 56.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,759    | 4,142       | 42.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 388      | 5,616       | 6.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 5,616       | 0.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 57       | 5,616       | 1.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

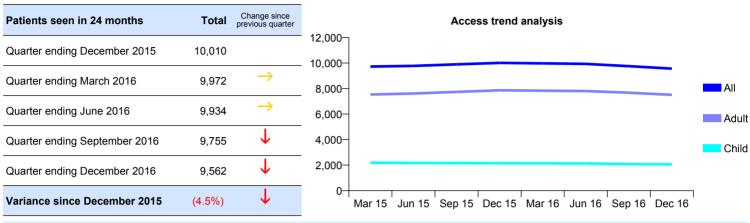


# Q70 - Vital Signs At a Glance Contract Report for 101435/0025 - December 2016

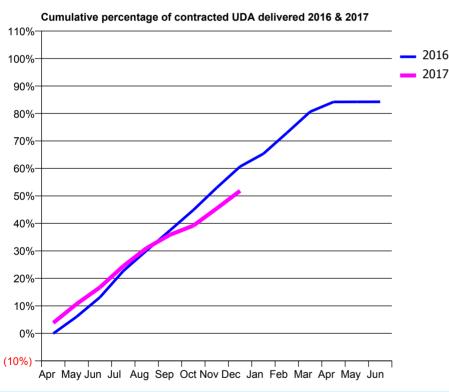
| Name or company name | IDH Limited  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 29,690      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £747,856.34 |

#### **ACCESS\***



#### **ACTIVITY**



| Adjusted Scheduled Ad | ctivity (UDA)   |
|-----------------------|---|
| 2016                  | 2017  |
| -23                   | 1,138   |
| 1,801                 | 3,174   |
| 3,903                 | 4,974   |
| 6,742                 | 7,275   |
| 8,950                 | 9,216   |
| 11,130                | 10,654  |
| 13,327                | 11,637  |
| 15,731                | 13,489  |
| 18,014                | 15,390  |
| 19,406                |   |
| 21,645                | _   |
| 23,937                |   |
| 24,999                |   |
| 25,008                |   |
| 25,014                |   |
|                       | 2016  -23  1,801  3,903  6,742  8,950  11,130  13,327  15,731  18,014  19,406  21,645  23,937  24,999  25,008 |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 106      | 1,947       | 5.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 743      | 6,397       | 11.6%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,020    | 1,947       | 52.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,162    | 6,397       | 49.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 618      | 7,781       | 7.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 69       | 7,781       | 0.9%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 101      | 7,781       | 1.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 13          | 92.3%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 13          | 84.6%    | 88.0% | 88.8%  | 88.8%   |

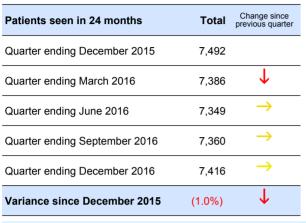


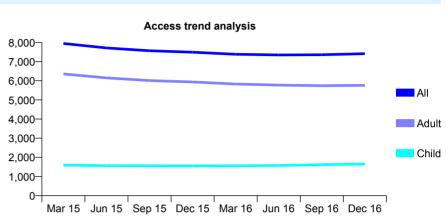
# Q70 - Vital Signs At a Glance Contract Report for 101435/0045 - December 2016

| Name or company name | IDH Limited  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 02/04/2006   |
| Contract end date    |              |

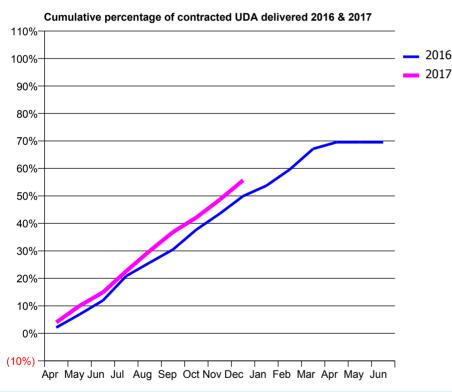
| 16/17 Contracted general activity (UDA)     | 30,500      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £700,995.82 |

#### **ACCESS\***





#### **ACTIVITY**



| Adjusted Scheduled Ac | tivity (UDA)   |
|-----------------------|--|
| 2016                  | 2017   |
| 646                   | 1,223  |
| 2,106                 | 3,061  |
| 3,652                 | 4,556  |
| 6,370                 | 6,915  |
| 7,849                 | 9,147  |
| 9,304                 | 11,237   |
| 11,514                | 12,857   |
| 13,283                | 14,828   |
| 15,226                | 16,991   |
| 16,387                |  |
| 18,189                |  |
| 20,474                |  |
| 21,212                |  |
| 21,209                |  |
| 21,209                |  |
|                       | 2016 646 2,106 3,652 6,370 7,849 9,304 11,514 13,283 15,226 16,387 18,189 20,474 21,212 21,209 |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 118      | 1,621       | 7.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 730      | 5,548       | 13.2%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 779      | 1,621       | 48.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,700    | 5,548       | 48.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 611      | 6,851       | 8.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 80       | 6,851       | 1.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 66       | 6,851       | 1.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 11          | 100.0%   | 88.0% | 88.8%  | 88.8%   |

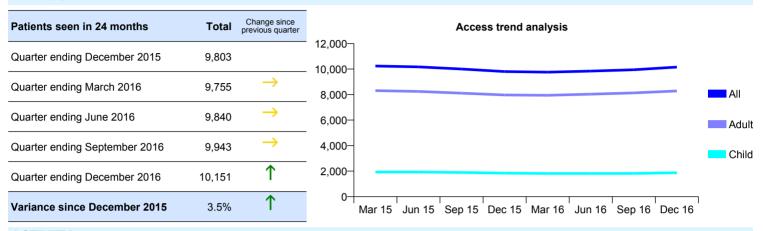


# Q70 - Vital Signs At a Glance Contract Report for 101435/0046 - December 2016

| Name or company name | IDH Limited  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 16/10/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 28,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 1,091       |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £670,341.71 |

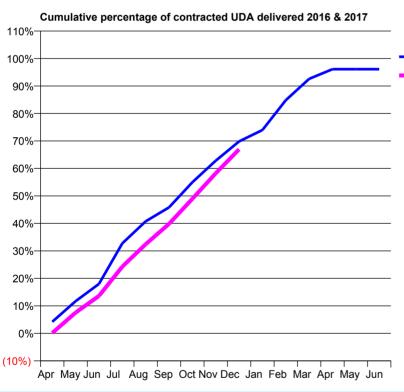
# **ACCESS\***



2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 1,179                 | 41           |
| May       | 3,276                 | 2,116        |
| June      | 5,041                 | 3,817        |
| July      | 9,166                 | 6,799        |
| August    | 11,412                | 9,082        |
| September | 12,832                | 11,154       |
| October   | 15,397                | 13,711       |
| November  | 17,590                | 16,306       |
| December  | 19,550                | 18,752       |
| January   | 20,713                |              |
| February  | 23,748                | _            |
| March     | 25,929                |              |
| April     | 26,910                |              |
| May       | 26,908                |              |
| June      | 26,908                |              |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 116      | 2,014       | 5.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 981      | 8,252       | 11.9%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,072    | 2,014       | 53.2%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,041    | 8,252       | 49.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 759      | 9,804       | 7.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 54       | 9,804       | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 231      | 9,804       | 2.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 9           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 9           | N/A      | 88.0% | 88.8%  | 88.8%   |

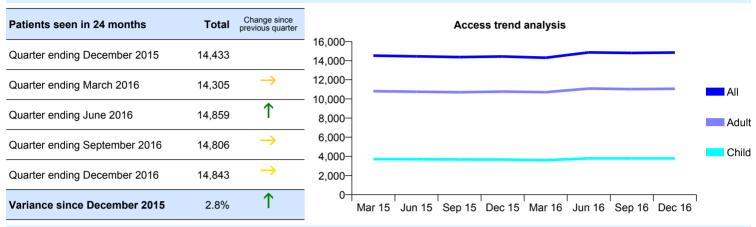


# Q70 - Vital Signs At a Glance Contract Report for 101435/0058 - December 2016

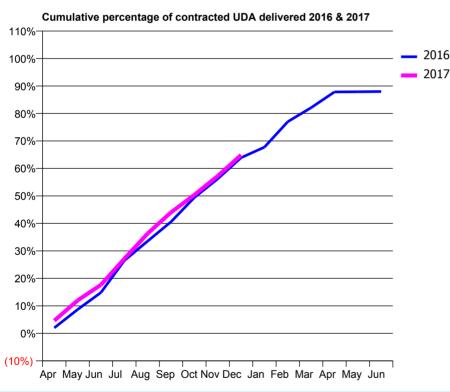
| Name or company name | IDH Limited  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/03/2007   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 45,500        |
|---|---------------|
| Carry forward general activity (UDA)        | 0             |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,041,609.73 |

#### **ACCESS\***



#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 915                   | 2,107        |
| May       | 3,944                 | 5,454        |
| June      | 6,763                 | 8,045        |
| July      | 12,038                | 12,353       |
| August    | 15,280                | 16,539       |
| September | 18,462                | 20,034       |
| October   | 22,486                | 22,926       |
| November  | 25,583                | 26,052       |
| December  | 29,081                | 29,533       |
| January   | 30,827                |              |
| February  | 35,041                |              |
| March     | 37,355                |              |
| April     | 39,967                |              |
| May       | 39,985                |              |
| June      | 40,033                |              |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 233      | 3,987       | 5.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,112    | 10,643      | 10.4%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,959    | 3,987       | 49.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,783    | 10,643      | 44.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,185    | 13,392      | 8.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 13,392      | 0.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 181      | 13,392      | 1.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 88.0% | 88.8%  | 88.8%   |



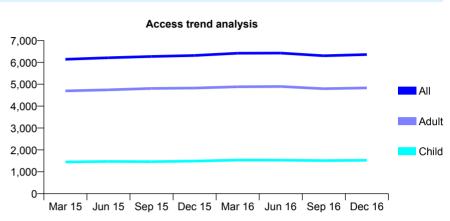
# Q70 - Vital Signs At a Glance Contract Report for 101435/0079 - December 2016

| Name or company name | IDH Limited  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 02/01/2008   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 17,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £409,003.06 |

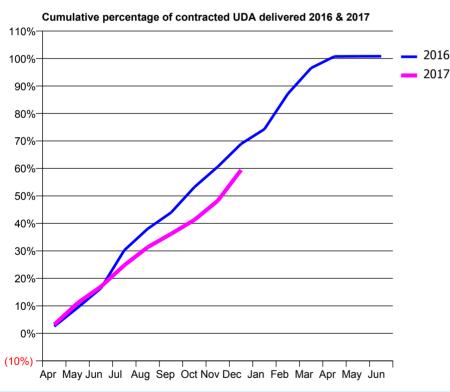
# **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 429                    | 544         |
| May       | 1,584                  | 1,880       |
| June      | 2,795                  | 2,896       |
| July      | 5,142                  | 4,215       |
| August    | 6,468                  | 5,327       |
| September | 7,471                  | 6,154       |
| October   | 9,043                  | 7,017       |
| November  | 10,305                 | 8,198       |
| December  | 11,718                 | 10,103      |
| January   | 12,628                 |             |
| February  | 14,811                 | _           |
| March     | 16,411                 |             |
| April     | 17,126                 |             |
| May       | 17,134                 |             |
| June      | 17,137                 |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 90       | 1,549       | 5.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 465      | 4,494       | 10.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 992      | 1,549       | 64.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,702    | 4,494       | 60.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 507      | 5,657       | 9.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 5,657       | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 29       | 5,657       | 0.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

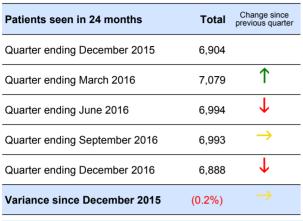


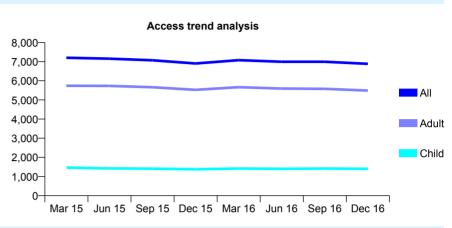
# Q70 - Vital Signs At a Glance Contract Report for 101435/0092 - December 2016

| Name or company name | IDH Limited  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2008   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 24,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £574,578.61 |

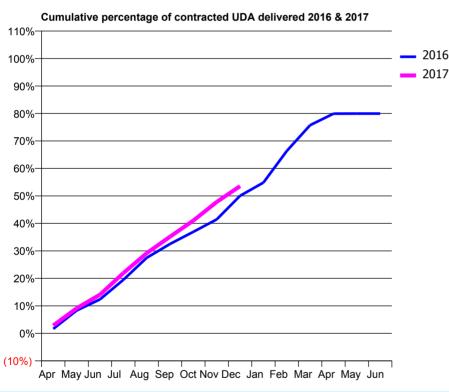
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 388                   | 693          |
| May       | 1,968                 | 2,184        |
| June      | 2,933                 | 3,380        |
| July      | 4,619                 | 5,262        |
| August    | 6,514                 | 7,001        |
| September | 7,710                 | 8,439        |
| October   | 8,756                 | 9,850        |
| November  | 9,828                 | 11,479       |
| December  | 11,864                | 12,854       |
| January   | 13,002                |              |
| February  | 15,726                | _            |
| March     | 17,957                |              |
| April     | 18,946                |              |
| May       | 18,948                |              |
| June      | 18,948                | -            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 1,537       | 2.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 524      | 5,636       | 9.3%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 987      | 1,537       | 64.2%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,206    | 5,636       | 56.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 736      | 6,797       | 10.8%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 6,797       | 0.4%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 50       | 6,797       | 0.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 13          | 92.3%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 13          | 92.3%    | 88.0% | 88.8%  | 88.8%   |



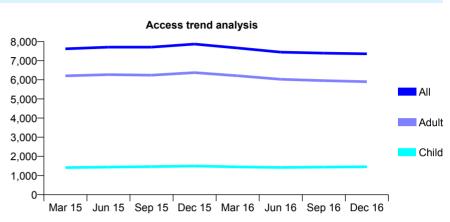
# Q70 - Vital Signs At a Glance Contract Report for 101435/0094 - December 2016

| Name or company name | IDH Limited  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/06/2008   |
| Contract end date    |              |

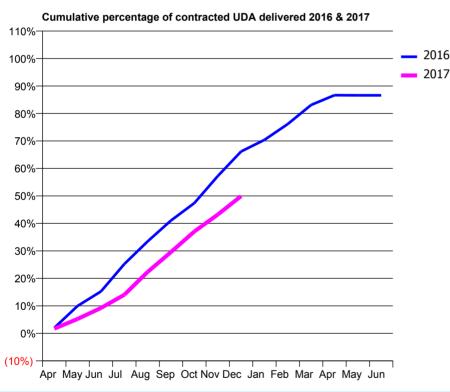
| 16/17 Contracted general activity (UDA)     | 24,500      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £562,528.16 |

# **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 7,866  |                               |
| Quarter ending March 2016     | 7,660  | 1                             |
| Quarter ending June 2016      | 7,443  | 1                             |
| Quarter ending September 2016 | 7,393  | $\rightarrow$                 |
| Quarter ending December 2016  | 7,357  | $\rightarrow$                 |
| Variance since December 2015  | (6.5%) | <b>\</b>                      |



# **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 488                   | 417          |
| May       | 2,445                 | 1,285        |
| June      | 3,739                 | 2,264        |
| July      | 6,183                 | 3,439        |
| August    | 8,201                 | 5,478        |
| September | 10,064                | 7,248        |
| October   | 11,616                | 9,083        |
| November  | 14,015                | 10,584       |
| December  | 16,210                | 12,234       |
| January   | 17,244                |              |
| February  | 18,662                |              |
| March     | 20,358                |              |
| April     | 21,226                |              |
| May       | 21,218                |              |
| June      | 21,218                |              |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 81       | 1,261       | 6.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 907      | 5,358       | 16.9%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 510      | 1,261       | 40.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,278    | 5,358       | 42.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 750      | 6,284       | 11.9%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 78       | 6,284       | 1.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 196      | 6,284       | 3.1%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 9           | N/A      | 88.0% | 88.8%  | 88.8%   |

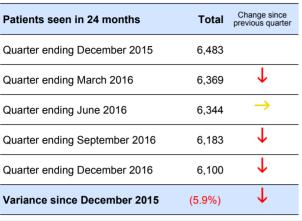


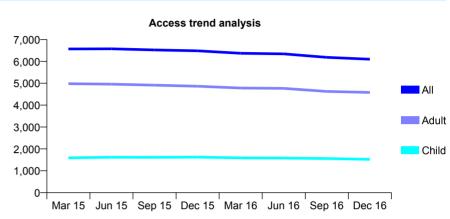
# Q70 - Vital Signs At a Glance Contract Report for 101435/0104 - December 2016

| Name or company name | IDH Limited  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/08/2008   |
| Contract end date    |              |

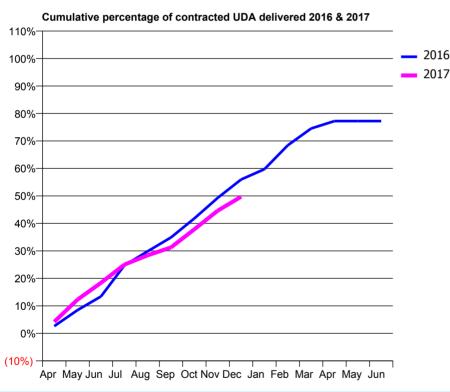
| 16/17 Contracted general activity (UDA)     | 23,748      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £577,144.50 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activity (U |        |  |
|-----------|--------------------------------|--------|--|
| Month     | 2016                           | 2017   |  |
| April     | 594                            | 1,001  |  |
| May       | 1,910                          | 2,925  |  |
| June      | 3,023                          | 4,363  |  |
| July      | 5,554                          | 5,937  |  |
| August    | 6,721                          | 6,744  |  |
| September | 7,856                          | 7,424  |  |
| October   | 9,413                          | 8,993  |  |
| November  | 11,095                         | 10,601 |  |
| December  | 12,595                         | 11,805 |  |
| January   | 13,442                         |        |  |
| February  | 15,396                         | _      |  |
| March     | 16,770                         |        |  |
| April     | 17,376                         |        |  |
| May       | 17,376                         |        |  |
| June      | 17,379                         |        |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 91       | 1,547       | 5.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 433      | 4,334       | 10.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 947      | 1,547       | 61.2%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,586    | 4,334       | 59.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 343      | 5,632       | 6.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 5,632       | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 40       | 5,632       | 0.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.0% | 88.8%  | 88.8%   |

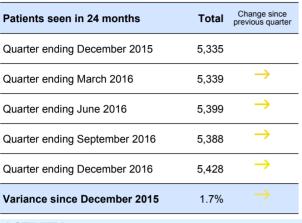


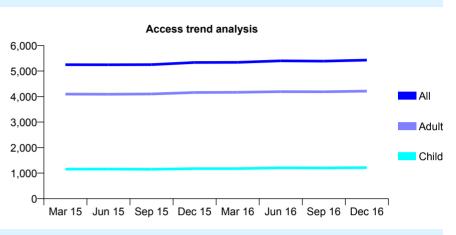
# Q70 - Vital Signs At a Glance Contract Report for 101435/0105 - December 2016

| Name or company name | IDH Limited  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/08/2008   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 15,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £358,982.69 |

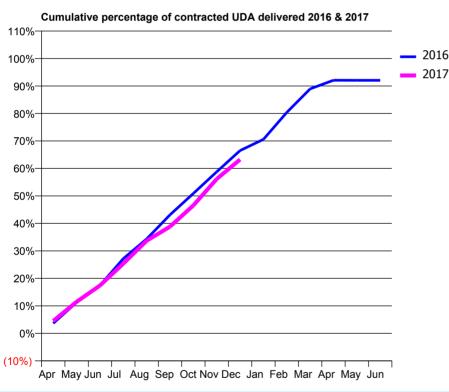
# **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 549                     | 679        |
| May       | 1,691                   | 1,723      |
| June      | 2,620                   | 2,611      |
| July      | 4,079                   | 3,807      |
| August    | 5,152                   | 5,055      |
| September | 6,471                   | 5,824      |
| October   | 7,634                   | 6,984      |
| November  | 8,820                   | 8,426      |
| December  | 9,976                   | 9,488      |
| January   | 10,588                  |            |
| February  | 12,057                  | _          |
| March     | 13,342                  |            |
| April     | 13,811                  |            |
| May       | 13,808                  |            |
| June      | 13,808                  |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 1,413       | 4.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 434      | 4,276       | 10.1%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 875      | 1,413       | 61.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,557    | 4,276       | 59.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 432      | 5,413       | 8.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 5,413       | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 36       | 5,413       | 0.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 11          | 90.9%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



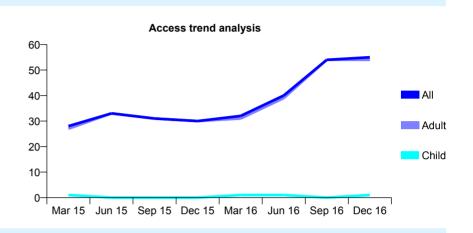
# Q70 - Vital Signs At a Glance Contract Report for 101435/0133 - December 2016

| Name or company name | IDH Limited  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2010   |
| Contract end date    |              |

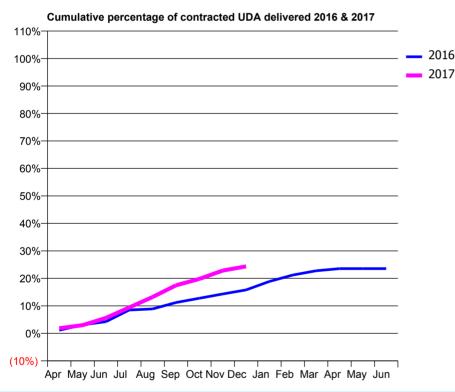
| 16/17 Contracted general activity (UDA)     | 310   |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

# **ACCESS\***

| Patients seen in 24 months Total |       | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending December 2015     | 30    |                               |
| Quarter ending March 2016        | 32    | <b>1</b>                      |
| Quarter ending June 2016         | 40    | <b>1</b>                      |
| Quarter ending September 2016    | 54    | <b>1</b>                      |
| Quarter ending December 2016     | 55    | $\rightarrow$                 |
| Variance since December 2015     | 83.3% | 1                             |



# **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |  |
|-----------------------------------|------|------|--|--|
| Month                             | 2016 | 2017 |  |  |
| April                             | 4    | 6    |  |  |
| May                               | 10   | 9    |  |  |
| June                              | 13   | 17   |  |  |
| July                              | 26   | 29   |  |  |
| August                            | 28   | 41   |  |  |
| September                         | 35   | 54   |  |  |
| October                           | 40   | 61   |  |  |
| November                          | 44   | 71   |  |  |
| December                          | 49   | 76   |  |  |
| January                           | 59   |      |  |  |
| February                          | 66   |      |  |  |
| March                             | 71   |      |  |  |
| April                             | 73   |      |  |  |
| May                               | 73   |      |  |  |
| June                              | 73   |      |  |  |

| Q0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 4           | 0.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 62          | 0.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 4           | 0.0%     | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 62          | 0.0%     | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 58       | 64          | 90.6%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 64          | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 64          | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



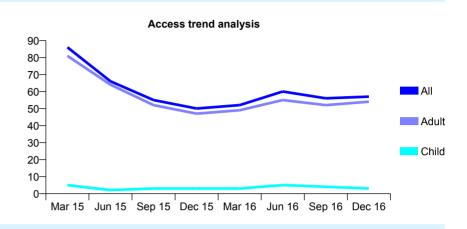
# Q70 - Vital Signs At a Glance Contract Report for 101435/0136 - December 2016

| Name or company name | IDH Limited  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2010   |
| Contract end date    |              |

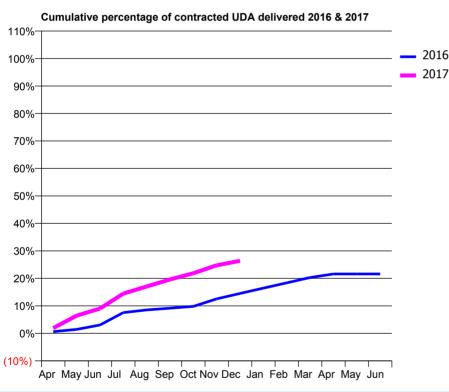
| 16/17 Contracted general activity (UDA)     | 373   |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

# **ACCESS\***

| Patients seen in 24 months Total |       | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending December 2015     | 50    |                               |
| Quarter ending March 2016        | 52    | 1                             |
| Quarter ending June 2016         | 60    | <b>1</b>                      |
| Quarter ending September 2016    | 56    | <b>1</b>                      |
| Quarter ending December 2016     | 57    | $\rightarrow$                 |
| Variance since December 2015     | 14.0% | 1                             |



# **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |  |
|-----------------------------------|------|------|--|--|
| Month                             | 2016 | 2017 |  |  |
| April                             | 2    | 7    |  |  |
| May                               | 5    | 24   |  |  |
| June                              | 11   | 34   |  |  |
| July                              | 28   | 54   |  |  |
| August                            | 32   | 64   |  |  |
| September                         | 34   | 73   |  |  |
| October                           | 37   | 82   |  |  |
| November                          | 47   | 92   |  |  |
| December                          | 54   | 98   |  |  |
| January                           | 61   |      |  |  |
| February                          | 69   |      |  |  |
| March                             | 76   |      |  |  |
| April                             | 81   |      |  |  |
| May                               | 81   |      |  |  |
| June                              | 81   |      |  |  |

| QOALII I  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 4           | 0.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 82          | 1.2%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 4           | 0.0%     | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 82          | 0.0%     | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 82       | 82          | 100.0%   | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 82          | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 82          | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |



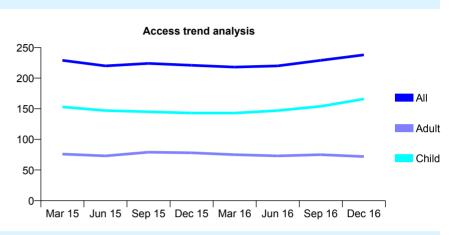
# Q70 - Vital Signs At a Glance Contract Report for 101680/0001 - December 2016

| Name or company name | Mrs S Robinson |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/09/2012     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 600        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,980.77 |

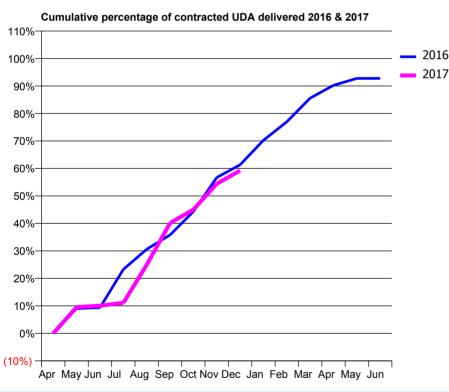
# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 221   |                               |
| Quarter ending March 2016     | 218   | 1                             |
| Quarter ending June 2016      | 220   | $\rightarrow$                 |
| Quarter ending September 2016 | 229   | <b>1</b>                      |
| Quarter ending December 2016  | 238   | <b>1</b>                      |
| Variance since December 2015  | 7.7%  | 1                             |



2016

# **ACTIVITY**



|           | Adjusted Scheduled Activit | ty (UDA) |
|-----------|----------------------------|----------|
| Month     | 2016                       | 2017     |
| April     | 0                          | 0        |
| May       | 54                         | 57       |
| June      | 56                         | 60       |
| July      | 140                        | 66       |
| August    | 184                        | 149      |
| September | 215                        | 241      |
| October   | 266                        | 270      |
| November  | 340                        | 326      |
| December  | 368                        | 355      |
| January   | 421                        |          |
| February  | 462                        |          |
| March     | 513                        |          |
| April     | 541                        |          |
| May       | 557                        |          |
| June      | 557                        |          |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 205         | 11.2%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 19       | 73          | 26.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 122      | 205         | 59.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 35       | 73          | 47.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 17       | 247         | 6.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 247         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 247         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



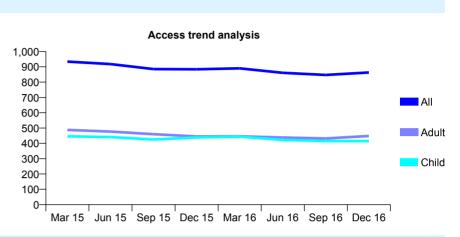
# Q70 - Vital Signs At a Glance Contract Report for 101923/0001 - December 2016

| Name or company name | Bounty Road Dental Practice Partnership |
|----------------------|---|
| Contract type name   | GDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 01/04/2009                              |
| Contract end date    |   |

| 16/17 Contracted general activity (UDA)     | 3,000      |
|---|------------|
| Carry forward general activity (UDA)        | 37         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £65,076.78 |

# **ACCESS\***

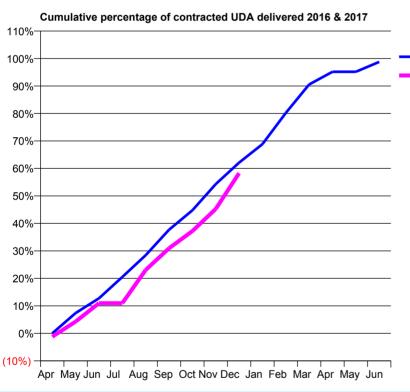
| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 884    |                               |
| Quarter ending March 2016     | 890    | $\rightarrow$                 |
| Quarter ending June 2016      | 861    | <b>1</b>                      |
| Quarter ending September 2016 | 847    | <b>1</b>                      |
| Quarter ending December 2016  | 863    | $\rightarrow$                 |
| Variance since December 2015  | (2.4%) | Ţ                             |



2016

2017

# **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 0                        | -37        |
| May       | 222                      | 129        |
| June      | 382                      | 329        |
| July      | 616                      | 329        |
| August    | 853                      | 692        |
| September | 1,131                    | 929        |
| October   | 1,343                    | 1,117      |
| November  | 1,629                    | 1,358      |
| December  | 1,863                    | 1,748      |
| January   | 2,065                    |            |
| February  | 2,405                    | _          |
| March     | 2,716                    |            |
| April     | 2,855                    |            |
| May       | 2,855                    |            |
| June      | 2,963                    |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 46       | 502         | 9.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 56       | 407         | 13.8%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 316      | 502         | 62.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 200      | 407         | 49.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 70       | 839         | 8.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 839         | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 839         | 1.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

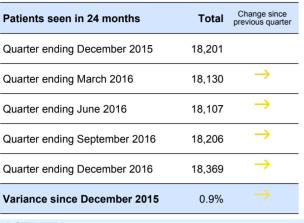


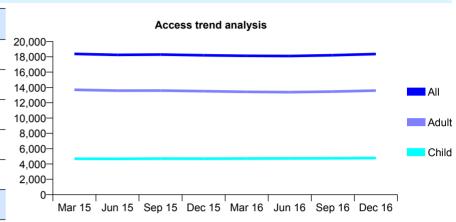
# Q70 - Vital Signs At a Glance Contract Report for 102482/0001 - December 2016

| Name or company name | Marlfield Saint James Partnership |
|----------------------|-----------------------------------|
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/04/2011                        |
| Contract end date    |                                   |

| 16/17 Contracted general activity (UDA)     | 45,758        |
|---|---------------|
| Carry forward general activity (UDA)        | 233           |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,473,661.32 |

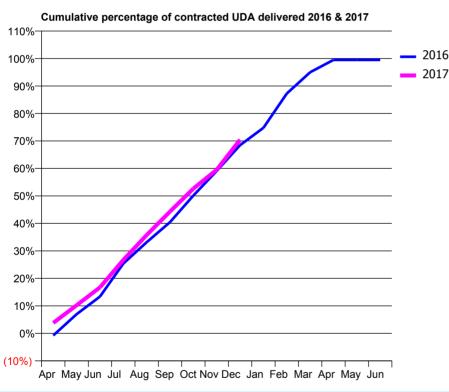
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | -359                  | 1,732        |
| May       | 3,187                 | 4,675        |
| June      | 6,123                 | 7,659        |
| July      | 11,622                | 12,228       |
| August    | 15,170                | 16,368       |
| September | 18,513                | 20,282       |
| October   | 22,949                | 24,097       |
| November  | 27,049                | 27,258       |
| December  | 31,328                | 32,236       |
| January   | 34,220                |              |
| February  | 39,927                |              |
| March     | 43,471                |              |
| April     | 45,516                |              |
| May       | 45,525                |              |
| June      | 45,525                |              |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 320      | 5,724       | 5.6%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,657    | 15,152      | 10.9%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,923    | 5,724       | 68.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 9,922    | 15,152      | 65.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,319    | 19,736      | 6.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 87       | 19,736      | 0.4%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 65       | 19,736      | 0.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 27       | 27          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 26       | 27          | 96.3%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

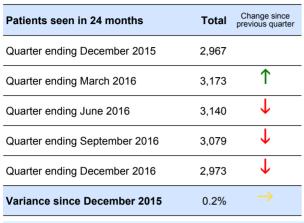


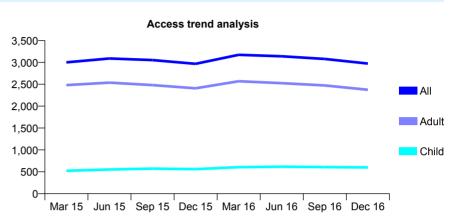
# Q70 - Vital Signs At a Glance Contract Report for 102571/0001 - December 2016

| Name or company name | Dr R Mihoc   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2010   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 6,421       |
|---|-------------|
| Carry forward general activity (UDA)        | 28          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £136,758.75 |

#### **ACCESS\***

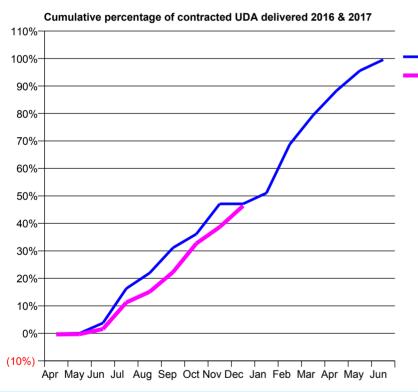




2016

2017

# **ACTIVITY**



| Adjusted Scheduled Act | ivity (UDA)   |
|------------------------|---|
| 2016                   | 2017  |
| -9                     | -28   |
| 3                      | -19   |
| 242                    | 102   |
| 1,048                  | 722   |
| 1,411                  | 972   |
| 2,000                  | 1,431   |
| 2,320                  | 2,101   |
| 3,025                  | 2,484   |
| 3,026                  | 2,979   |
| 3,278                  |   |
| 4,416                  | _   |
| 5,096                  |   |
| 5,669                  |   |
| 6,136                  |   |
| 6,393                  |   |
|                        | 2016  -9  3  242  1,048  1,411  2,000  2,320  3,025  3,026  3,278  4,416  5,096  5,669  6,136 |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 440         | 2.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 73       | 1,632       | 4.5%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 215      | 440         | 48.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 819      | 1,632       | 50.2%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 1,461       | 0.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,461       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,461       | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 88.0% | 88.8%  | 88.8%   |

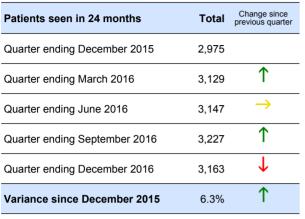


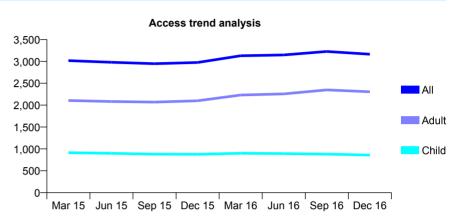
# Q70 - Vital Signs At a Glance Contract Report for 102938/0001 - December 2016

| Name or company name | Milford Dental Practice Partnership |
|----------------------|-------------------------------------|
| Contract type name   | GDS Contract                        |
| Purpose of contract  | General and Orthodontic             |
| Contract start date  | 01/04/2011                          |
| Contract end date    |                                     |

| 16/17 Contracted general activity (UDA)     | 10,405      |
|---|-------------|
| Carry forward general activity (UDA)        | 97          |
| 16/17 Contracted orthodontic activity (UOA) | 2,368       |
| Carry forward orthodontic activity (UOA)    | 11          |
| Baseline contract value                     | £394,270.70 |

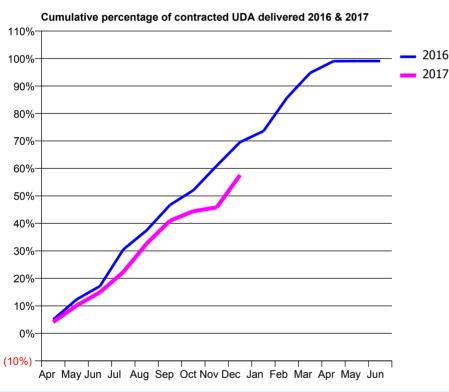
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 524                      | 428        |
| May       | 1,283                    | 1,051      |
| June      | 1,788                    | 1,553      |
| July      | 3,176                    | 2,321      |
| August    | 3,901                    | 3,398      |
| September | 4,862                    | 4,262      |
| October   | 5,417                    | 4,625      |
| November  | 6,346                    | 4,768      |
| December  | 7,240                    | 5,995      |
| January   | 7,655                    |            |
| February  | 8,911                    | _          |
| March     | 9,858                    |            |
| April     | 10,303                   |            |
| May       | 10,307                   |            |
| June      | 10,308                   |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 110      | 1,065       | 10.3%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 379      | 2,568       | 14.8%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 644      | 1,065       | 60.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,732    | 2,568       | 67.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 215      | 3,233       | 6.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 3,233       | 0.9%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 3,233       | 0.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

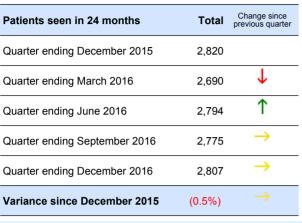


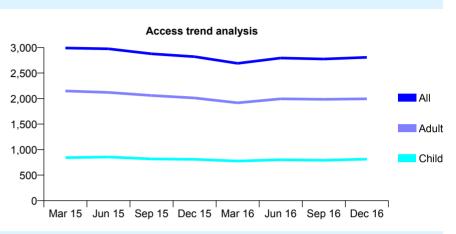
# Q70 - Vital Signs At a Glance Contract Report for 103187/0001 - December 2016

| Name or company name | Southsea Dental Care Ltd |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/07/2008               |
| Contract end date    |                          |

| 16/17 Contracted general activity (UDA)     | 13,737      |
|---|-------------|
| Carry forward general activity (UDA)        | 491         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £323,478.18 |

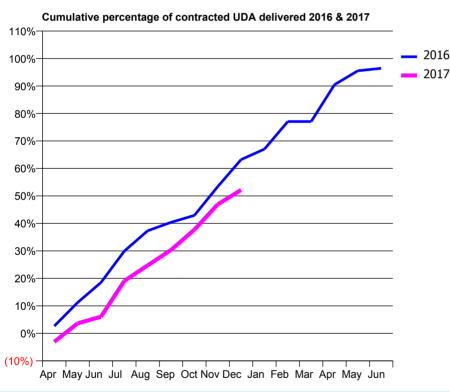
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 365                     | -426       |
| May       | 1,542                   | 502        |
| June      | 2,543                   | 830        |
| July      | 4,113                   | 2,622      |
| August    | 5,130                   | 3,398      |
| September | 5,548                   | 4,169      |
| October   | 5,895                   | 5,181      |
| November  | 7,335                   | 6,446      |
| December  | 8,687                   | 7,165      |
| January   | 9,209                   |            |
| February  | 10,586                  |            |
| March     | 10,586                  |            |
| April     | 12,430                  |            |
| May       | 13,121                  |            |
| June      | 13,246                  |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 57       | 957         | 6.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 310      | 2,258       | 13.7%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 520      | 957         | 54.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,073    | 2,258       | 47.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 297      | 2,414       | 12.3%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 2,414       | 1.3%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 2,414       | 0.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |



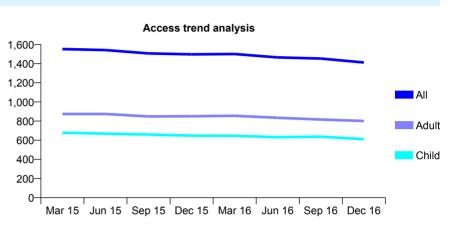
# Q70 - Vital Signs At a Glance Contract Report for 103608/0001 - December 2016

| Name or company name | Aaron Campbell |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/09/2011     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 3,900       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £102,505.81 |

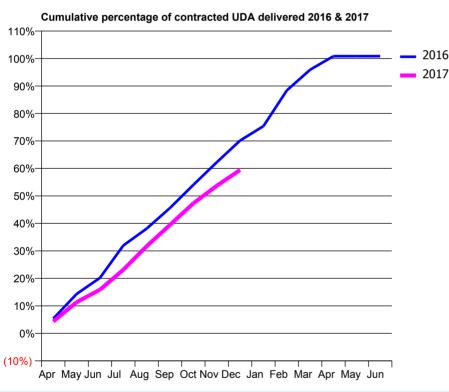
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 210                    | 168          |
| May       | 559                    | 442          |
| June      | 788                    | 619          |
| July      | 1,247                  | 903          |
| August    | 1,487                  | 1,237        |
| September | 1,780                  | 1,539        |
| October   | 2,107                  | 1,845        |
| November  | 2,427                  | 2,094        |
| December  | 2,735                  | 2,319        |
| January   | 2,940                  |              |
| February  | 3,447                  |              |
| March     | 3,741                  |              |
| April     | 3,932                  |              |
| May       | 3,932                  |              |
| June      | 3,932                  |              |
|           |                        |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 681         | 4.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 84       | 744         | 11.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 481      | 681         | 70.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 485      | 744         | 65.2%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 68       | 1,305       | 5.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,305       | 0.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 1,305       | 0.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

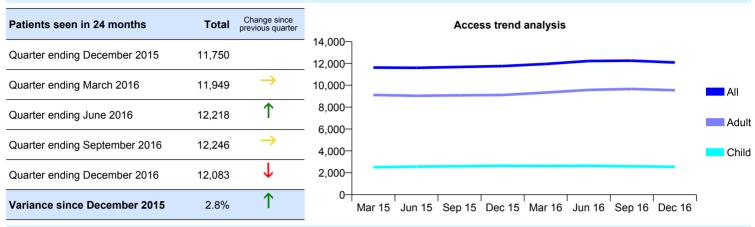


# Q70 - Vital Signs At a Glance Contract Report for 105414/0001 - December 2016

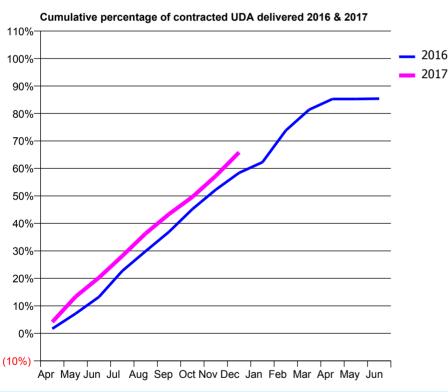
| Name or company name | First Choice Dental Limited |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2006                  |
| Contract end date    | _                           |

| 16/17 Contracted general activity (UDA)     | 41,208        |
|---|---------------|
| Carry forward general activity (UDA)        | 0             |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,318,462.03 |

#### **ACCESS\***



#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 694                    | 1,700        |
| May       | 2,967                  | 5,508        |
| June      | 5,461                  | 8,352        |
| July      | 9,364                  | 11,603       |
| August    | 12,326                 | 14,982       |
| September | 15,220                 | 17,887       |
| October   | 18,630                 | 20,457       |
| November  | 21,538                 | 23,592       |
| December  | 24,066                 | 27,138       |
| January   | 25,659                 |              |
| February  | 30,416                 |              |
| March     | 33,531                 |              |
| April     | 35,133                 |              |
| May       | 35,130                 |              |
| June      | 35,180                 |              |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 221      | 2,796       | 7.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,437    | 9,740       | 14.8%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,538    | 2,796       | 55.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,508    | 9,740       | 46.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 678      | 11,829      | 5.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 150      | 11,829      | 1.3%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 296      | 11,829      | 2.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 10          | 90.0%    | 88.0% | 88.8%  | 88.8%   |

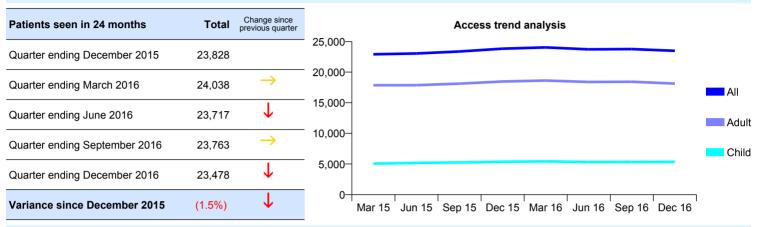


# Q70 - Vital Signs At a Glance Contract Report for 105414/0006 - December 2016

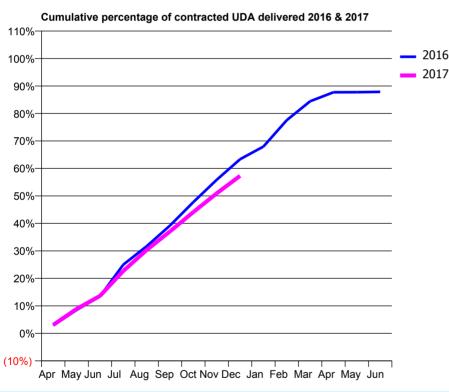
| Name or company name | First Choice Dental Limited |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 02/04/2006                  |
| Contract end date    |                             |

| 16/17 Contracted general activity (UDA)     | 69,308        |
|---|---------------|
| Carry forward general activity (UDA)        | 0             |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £2,181,673.19 |

#### **ACCESS\***



#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 2,089                  | 2,151        |
| May       | 6,153                  | 6,159        |
| June      | 9,738                  | 9,437        |
| July      | 18,080                 | 15,729       |
| August    | 22,918                 | 21,008       |
| September | 28,361                 | 25,714       |
| October   | 34,550                 | 30,591       |
| November  | 40,408                 | 35,319       |
| December  | 45,806                 | 39,719       |
| January   | 49,133                 |              |
| February  | 56,084                 | _            |
| March     | 61,052                 |              |
| April     | 63,427                 |              |
| May       | 63,438                 |              |
| June      | 63,532                 | -            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 284      | 4,568       | 6.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,671    | 14,765      | 11.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,270    | 4,568       | 49.7%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,904    | 14,765      | 46.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,530    | 18,240      | 8.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 102      | 18,240      | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 244      | 18,240      | 1.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 14          | 92.9%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 14          | 92.9%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



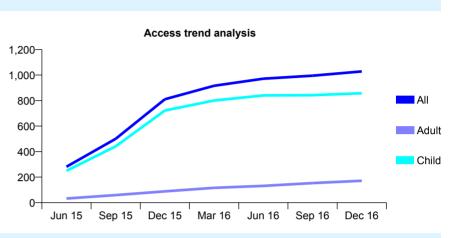
# Q70 - Vital Signs At a Glance Contract Report for 106488/0001 - December 2016

| Name or company name | Solent House Dental Centre |
|----------------------|----------------------------|
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2015                 |
| Contract end date    |                            |

| 16/17 Contracted general activity (UDA)     | 1,991      |
|---|------------|
| Carry forward general activity (UDA)        | 4          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £51,883.88 |

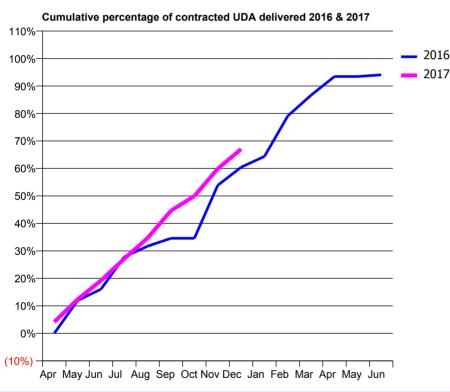
# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 810   |                               |
| Quarter ending March 2016     | 916   | 1                             |
| Quarter ending June 2016      | 971   | <b>1</b>                      |
| Quarter ending September 2016 | 995   | <b>1</b>                      |
| Quarter ending December 2016  | 1,028 | <b>1</b>                      |
| Variance since December 2015  | 26.9% | 1                             |



2016

# **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 0                         | 82       |
| May       | 239                       | 246      |
| June      | 321                       | 383      |
| July      | 556                       | 541      |
| August    | 634                       | 691      |
| September | 691                       | 889      |
| October   | 691                       | 995      |
| November  | 1,076                     | 1,192    |
| December  | 1,207                     | 1,335    |
| January   | 1,285                     |          |
| February  | 1,580                     |          |
| March     | 1,731                     |          |
| April     | 1,866                     |          |
| May       | 1,866                     |          |
| June      | 1,878                     |          |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 66       | 1,037       | 6.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 88          | 5.7%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 721      | 1,037       | 69.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 58       | 88          | 65.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 33       | 1,034       | 3.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,034       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,034       | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

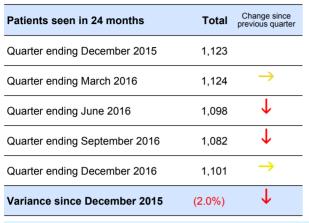


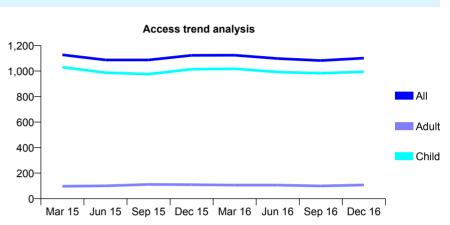
# Q70 - Vital Signs At a Glance Contract Report for 106615/0001 - December 2016

| Name or company name | Westphal & Srinivasan |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/03/2012            |
| Contract end date    |                       |

| 16/17 Contracted general activity (UDA)     | 3,136      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £90,144.31 |

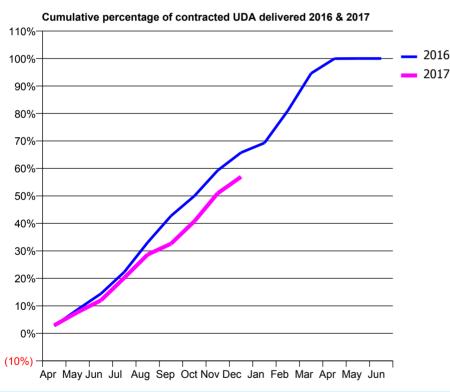
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 85                    | 92            |
| May       | 273                   | 241           |
| June      | 453                   | 377           |
| July      | 700                   | 634           |
| August    | 1,037                 | 899           |
| September | 1,340                 | 1,023         |
| October   | 1,567                 | 1,279         |
| November  | 1,860                 | 1,599         |
| December  | 2,063                 | 1,786         |
| January   | 2,172                 |               |
| February  | 2,540                 | _             |
| March     | 2,967                 |               |
| April     | 3,134                 |               |
| May       | 3,135                 |               |
| June      | 3,135                 |               |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 121      | 1,257       | 9.6%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 900      | 1,257       | 71.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 11       | 1,149       | 1.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,149       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 1,149       | 0.8%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



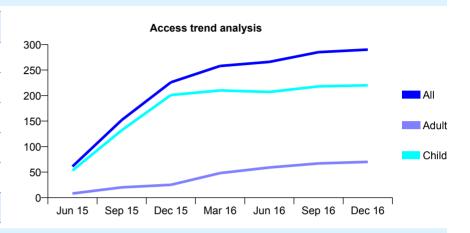
# Q70 - Vital Signs At a Glance Contract Report for 106763/0001 - December 2016

| Name or company name | The Dental Centre Cowplain Ltd |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/05/2015                     |
| Contract end date    |                                |

| 16/17 Contracted general activity (UDA)     | 700        |
|---|------------|
| Carry forward general activity (UDA)        | 24         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £15,974.69 |

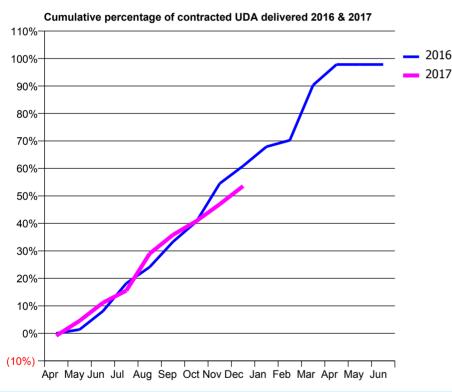
# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 226   |                               |
| Quarter ending March 2016     | 258   | 1                             |
| Quarter ending June 2016      | 266   | <b>↑</b>                      |
| Quarter ending September 2016 | 285   | <b>1</b>                      |
| Quarter ending December 2016  | 290   | $\rightarrow$                 |
| Variance since December 2015  | 28.3% | <b>1</b>                      |



2016

# **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 0                        | -6         |
| May       | 9                        | 32         |
| June      | 52                       | 78         |
| July      | 117                      | 109        |
| August    | 155                      | 203        |
| September | 214                      | 251        |
| October   | 261                      | 286        |
| November  | 350                      | 329        |
| December  | 391                      | 375        |
| January   | 436                      |            |
| February  | 451                      |            |
| March     | 580                      |            |
| April     | 628                      |            |
| May       | 628                      |            |
| June      | 628                      |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 264         | 3.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 50          | 12.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 190      | 264         | 72.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 24       | 50          | 48.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 286         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 286         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 286         | 1.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



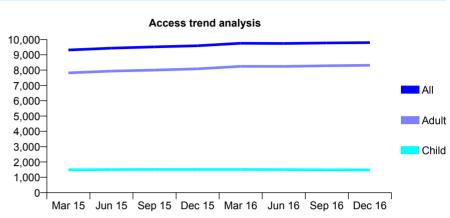
# Q70 - Vital Signs At a Glance Contract Report for 108669/0001 - December 2016

| Name or company name | Knibbs Dental Surgery Limited |
|----------------------|-------------------------------|
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2007                    |
| Contract end date    |                               |

| 16/17 Contracted general activity (UDA)     | 29,497      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £831,784.28 |

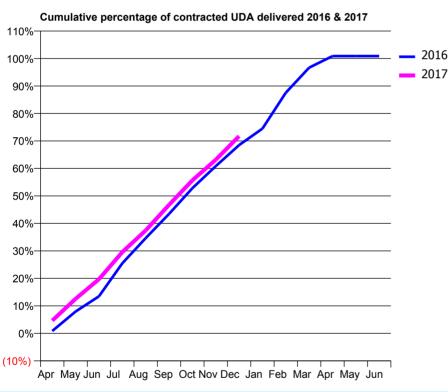
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 257                    | 1,373        |
| May       | 2,347                  | 3,712        |
| June      | 3,978                  | 5,815        |
| July      | 7,519                  | 8,723        |
| August    | 10,219                 | 11,045       |
| September | 12,814                 | 13,793       |
| October   | 15,577                 | 16,424       |
| November  | 17,941                 | 18,631       |
| December  | 20,200                 | 21,161       |
| January   | 21,969                 |              |
| February  | 25,823                 | _            |
| March     | 28,511                 |              |
| April     | 29,753                 |              |
| May       | 29,753                 |              |
| June      | 29,753                 |              |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 103      | 1,834       | 5.6%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,630    | 10,477      | 15.6%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,295    | 1,834       | 70.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,879    | 10,477      | 65.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 889      | 11,660      | 7.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 94       | 11,660      | 0.8%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 296      | 11,660      | 2.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 16          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 16       | 16          | 100.0%   | 88.0% | 88.8%  | 88.8%   |



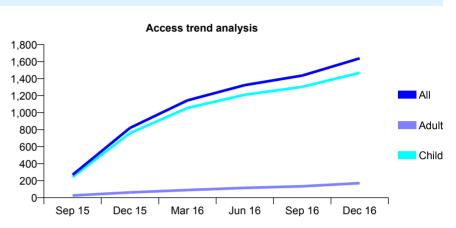
# Q70 - Vital Signs At a Glance Contract Report for 109770/0001 - December 2016

| Name or company name | Marlott Road Partnership |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 21/07/2015               |
| Contract end date    |                          |

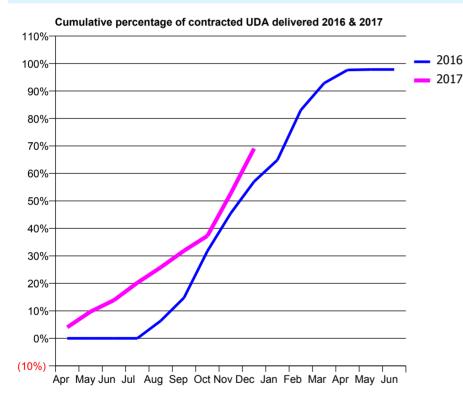
| 16/17 Contracted general activity (UDA)     | 3,290      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £82,646.60 |

# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 819   |                               |
| Quarter ending March 2016     | 1,143 | 1                             |
| Quarter ending June 2016      | 1,323 | <b>1</b>                      |
| Quarter ending September 2016 | 1,435 | <b>1</b>                      |
| Quarter ending December 2016  | 1,637 | <b>1</b>                      |
| Variance since December 2015  | 99.9% | 1                             |



# **ACTIVITY**



|           | Adjusted Schedul | ed Activity (UDA) |
|-----------|------------------|-------------------|
| Month     | 2016             | 2017              |
| April     | 0                | 133               |
| May       | 0                | 321               |
| June      | 0                | 457               |
| July      | 0                | 665               |
| August    | 151              | 849               |
| September | 349              | 1,050             |
| October   | 749              | 1,227             |
| November  | 1,075            | 1,734             |
| December  | 1,347            | 2,271             |
| January   | 1,533            |                   |
| February  | 1,961            |                   |
| March     | 2,193            |                   |
| April     | 2,305            |                   |
| May       | 2,309            |                   |
| June      | 2,309            |                   |
|           |                  | ,                 |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 125      | 1,583       | 7.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 11       | 98          | 11.2%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 695      | 1,583       | 43.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 33       | 98          | 33.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 127      | 1,581       | 8.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,581       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,581       | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

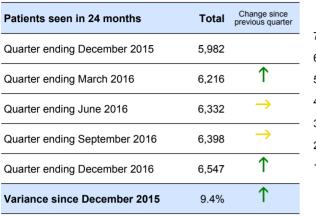


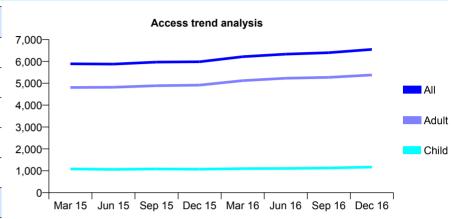
### Q70 - Vital Signs At a Glance Contract Report for 109878/0001 - December 2016

| Name or company name | Hampshire Terrace Dental Care |
|----------------------|-------------------------------|
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/09/2011                    |
| Contract end date    |                               |

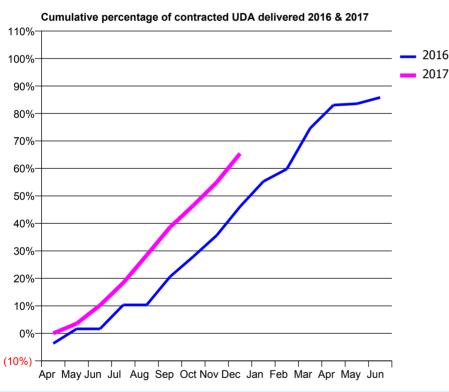
| 16/17 Contracted general activity (UDA)     | 17,197      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £428,813.09 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | -638                  | 0            |
| May       | 281                   | 613          |
| June      | 281                   | 1,753        |
| July      | 1,780                 | 3,164        |
| August    | 1,780                 | 4,891        |
| September | 3,547                 | 6,643        |
| October   | 4,810                 | 8,004        |
| November  | 6,133                 | 9,453        |
| December  | 7,933                 | 11,253       |
| January   | 9,510                 |              |
| February  | 10,281                | _            |
| March     | 12,830                |              |
| April     | 14,284                |              |
| May       | 14,368                |              |
| June      | 14,757                |              |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 1,216       | 6.7%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 769      | 5,477       | 14.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 683      | 1,216       | 56.2%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,828    | 5,477       | 51.6%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 531      | 5,455       | 9.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 64       | 5,455       | 1.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 39       | 5,455       | 0.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 11          | 81.8%    | 88.0% | 88.8%  | 88.8%   |

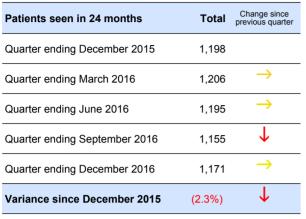


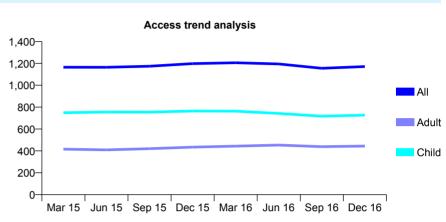
### Q70 - Vital Signs At a Glance Contract Report for 109916/0001 - December 2016

| Name or company name | Mrs B Macmillan |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 28/06/2010      |
| Contract end date    |                 |

| 16/17 Contracted general activity (UDA)     | 2,885      |
|---|------------|
| Carry forward general activity (UDA)        | -11        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £61,668.12 |

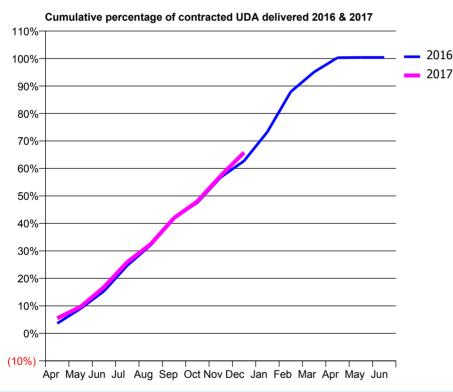
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 105                       | 158      |
| May       | 260                       | 279      |
| June      | 443                       | 485      |
| July      | 713                       | 749      |
| August    | 925                       | 937      |
| September | 1,212                     | 1,211    |
| October   | 1,371                     | 1,385    |
| November  | 1,638                     | 1,655    |
| December  | 1,810                     | 1,898    |
| January   | 2,115                     |          |
| February  | 2,536                     |          |
| March     | 2,743                     |          |
| April     | 2,893                     |          |
| May       | 2,896                     |          |
| June      | 2,896                     |          |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 848         | 6.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 41       | 361         | 11.4%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 572      | 848         | 67.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 193      | 361         | 53.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 32       | 1,103       | 2.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,103       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 1,103       | 0.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

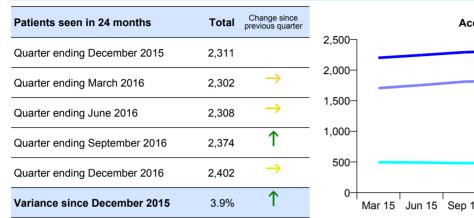


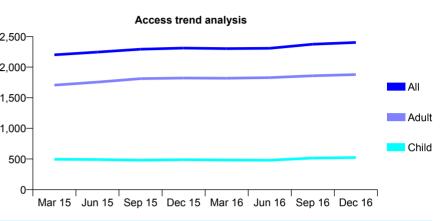
# Q70 - Vital Signs At a Glance Contract Report for 110485/0001 - December 2016

| Name or company name | Mr M C Omar  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2013   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 7,987       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £177,161.87 |

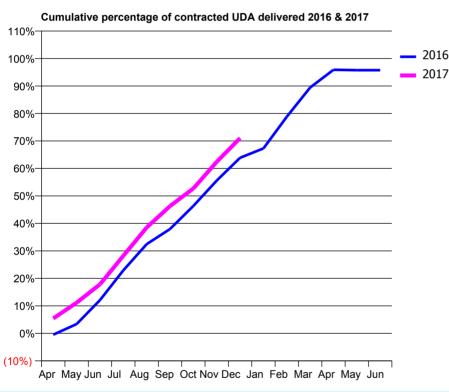
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | -41                    | 432         |
| May       | 270                    | 890         |
| June      | 965                    | 1,425       |
| July      | 1,831                  | 2,254       |
| August    | 2,592                  | 3,076       |
| September | 3,031                  | 3,698       |
| October   | 3,703                  | 4,211       |
| November  | 4,440                  | 4,984       |
| December  | 5,103                  | 5,673       |
| January   | 5,373                  |             |
| February  | 6,295                  |             |
| March     | 7,144                  |             |
| April     | 7,658                  |             |
| May       | 7,646                  |             |
| June      | 7,646                  |             |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 712         | 8.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 361      | 2,323       | 15.5%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 454      | 712         | 63.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,255    | 2,323       | 54.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 146      | 2,831       | 5.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 54       | 2,831       | 1.9%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 2,831       | 0.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 88.0% | 88.8%  | 88.8%   |

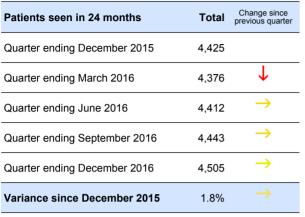


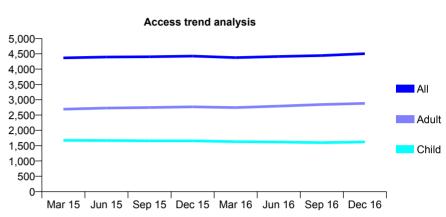
# Q70 - Vital Signs At a Glance Contract Report for 110663/0001 - December 2016

| Name or company name | Lake Road Dental Practice |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/07/2010                |
| Contract end date    |                           |

| 16/17 Contracted general activity (UDA)     | 17,225      |
|---|-------------|
| Carry forward general activity (UDA)        | 653         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £471.418.54 |

#### **ACCESS\***

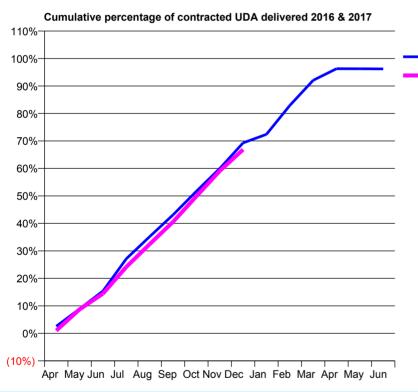




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 444                    | 172          |
| May       | 1,535                  | 1,507        |
| June      | 2,652                  | 2,491        |
| July      | 4,676                  | 4,167        |
| August    | 6,064                  | 5,591        |
| September | 7,424                  | 6,987        |
| October   | 8,906                  | 8,589        |
| November  | 10,332                 | 10,176       |
| December  | 11,936                 | 11,517       |
| January   | 12,472                 |              |
| February  | 14,281                 |              |
| March     | 15,856                 |              |
| April     | 16,584                 |              |
| May       | 16,579                 |              |
| June      | 16,572                 |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 149      | 2,468       | 6.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 401      | 3,563       | 11.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,890    | 2,468       | 76.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,271    | 3,563       | 63.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 600      | 5,737       | 10.5%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 5,737       | 0.4%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 44       | 5,737       | 0.8%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 88.0% | 88.8%  | 88.8%   |

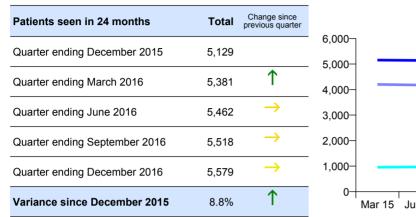


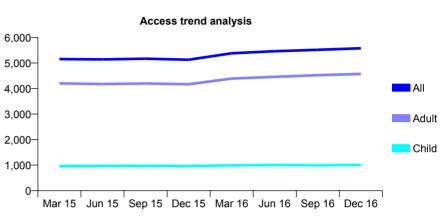
### Q70 - Vital Signs At a Glance Contract Report for 110701/0001 - December 2016

| Name or company name | Dr H Dhatt   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2010   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 18,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 409         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £468,367.50 |

#### **ACCESS\***

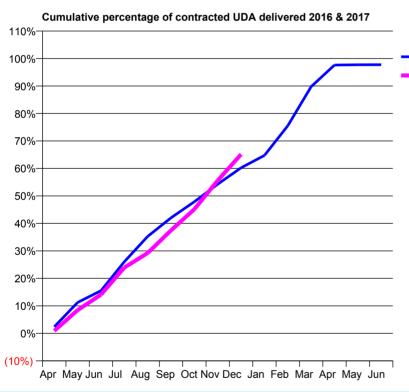




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 429                    | 164         |
| May       | 2,023                  | 1,524       |
| June      | 2,791                  | 2,537       |
| July      | 4,691                  | 4,308       |
| August    | 6,351                  | 5,263       |
| September | 7,566                  | 6,745       |
| October   | 8,621                  | 8,131       |
| November  | 9,768                  | 10,014      |
| December  | 10,843                 | 11,724      |
| January   | 11,652                 |             |
| February  | 13,597                 | _           |
| March     | 16,156                 |             |
| April     | 17,569                 |             |
| May       | 17,588                 |             |
| June      | 17,591                 |             |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 1,072       | 5.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 588      | 4,621       | 12.7%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 669      | 1,072       | 62.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,268    | 4,621       | 49.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 872      | 4,944       | 17.6%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 4,944       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 4,944       | 0.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 10          | 80.0%    | 88.0% | 88.8%  | 88.8%   |



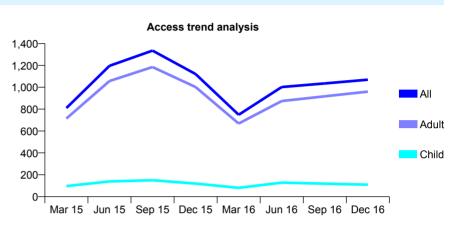
# Q70 - Vital Signs At a Glance Contract Report for 111643/0001 - December 2016

| Name or company name | West Hill Dental Care |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/02/2014            |
| Contract end date    |                       |

| 16/17 Contracted general activity (UDA)     | 7,439       |
|---|-------------|
| Carry forward general activity (UDA)        | 264         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £159,588.22 |

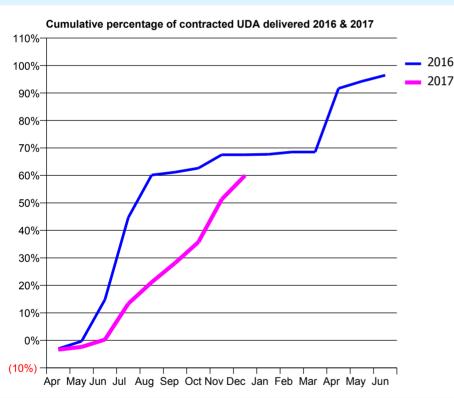
#### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 1,121  |                               |
| Quarter ending March 2016     | 748    | <b>1</b>                      |
| Quarter ending June 2016      | 1,002  | <b>1</b>                      |
| Quarter ending September 2016 | 1,035  | <b>1</b>                      |
| Quarter ending December 2016  | 1,069  | <b>1</b>                      |
| Variance since December 2015  | (4.6%) | 1                             |



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | -226                    | -252       |
| May       | -27                     | -180       |
| June      | 1,104                   | 23         |
| July      | 3,326                   | 993        |
| August    | 4,475                   | 1,574      |
| September | 4,553                   | 2,093      |
| October   | 4,661                   | 2,659      |
| November  | 5,023                   | 3,818      |
| December  | 5,023                   | 4,463      |
| January   | 5,036                   |            |
| February  | 5,098                   |            |
| March     | 5,098                   |            |
| April     | 6,818                   |            |
| May       | 7,011                   |            |
| June      | 7,174                   |            |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 162         | 1.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 66       | 1,252       | 5.3%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 14       | 162         | 8.6%     | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 203      | 1,252       | 16.2%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 114      | 935         | 12.2%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 935         | 0.7%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 935         | 0.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

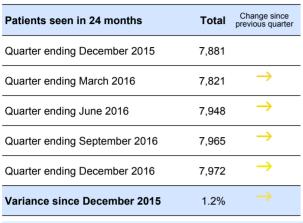


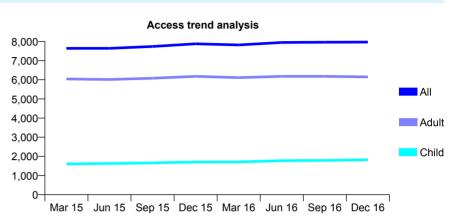
# Q70 - Vital Signs At a Glance Contract Report for 112410/0001 - December 2016

| Name or company name | Dale Road Oral Care Ltd |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/09/2010              |
| Contract end date    |                         |

| 16/17 Contracted general activity (UDA)     | 30,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 735         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £704,705.73 |

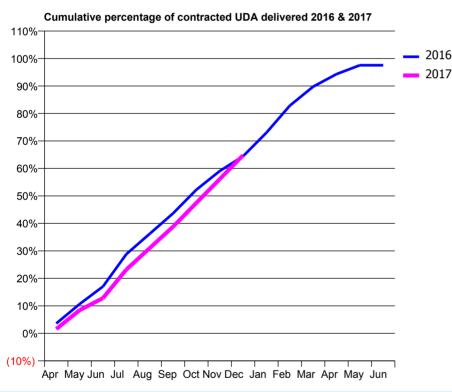
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 1,079                 | 467          |
| May       | 3,203                 | 2,527        |
| June      | 5,113                 | 3,847        |
| July      | 8,643                 | 6,966        |
| August    | 10,862                | 9,302        |
| September | 13,096                | 11,636       |
| October   | 15,680                | 14,235       |
| November  | 17,718                | 16,835       |
| December  | 19,335                | 19,431       |
| January   | 21,903                |              |
| February  | 24,848                | _            |
| March     | 26,927                |              |
| April     | 28,291                |              |
| May       | 29,260                |              |
| June      | 29,264                |              |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 238      | 2,057       | 11.6%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,002    | 5,906       | 17.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,117    | 2,057       | 54.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,812    | 5,906       | 47.6%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 637      | 7,277       | 8.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 55       | 7,277       | 0.8%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 245      | 7,277       | 3.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

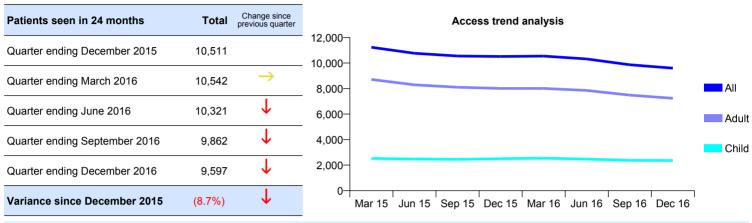


## Q70 - Vital Signs At a Glance Contract Report for 112488/0004 - December 2016

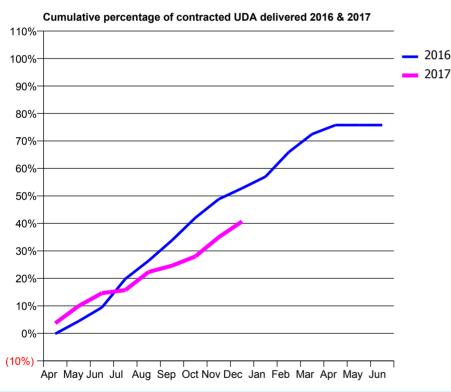
| Name or company name | Integrated Dental Holdings |
|----------------------|----------------------------|
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/01/2009                 |
| Contract end date    |                            |

| 16/17 Contracted general activity (UDA)     | 35,968      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £825,151.99 |

#### **ACCESS\***



#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | -63                   | 1,330        |
| May       | 1,595                 | 3,583        |
| June      | 3,400                 | 5,271        |
| July      | 7,128                 | 5,658        |
| August    | 9,510                 | 8,045        |
| September | 12,178                | 8,851        |
| October   | 15,132                | 10,064       |
| November  | 17,557                | 12,583       |
| December  | 18,989                | 14,642       |
| January   | 20,500                |              |
| February  | 23,723                | _            |
| March     | 26,077                |              |
| April     | 27,258                |              |
| May       | 27,257                |              |
| June      | 27,257                |              |

| Q0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 184      | 1,875       | 9.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 802      | 5,288       | 15.2%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 895      | 1,875       | 47.7%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,268    | 5,288       | 42.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 996      | 6,634       | 15.0%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 43       | 6,634       | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 64       | 6,634       | 1.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



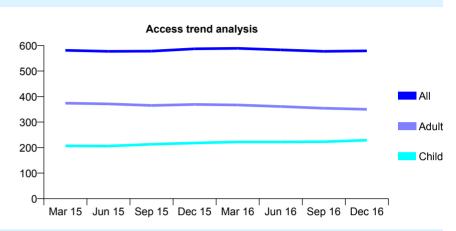
# Q70 - Vital Signs At a Glance Contract Report for 112593/0001 - December 2016

| Name or company name | Mrs T C Martin |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/01/2012     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 1,407      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £34,720.82 |

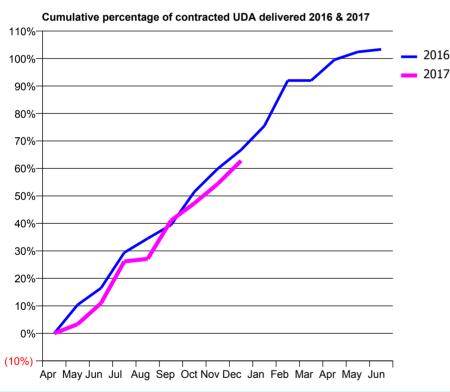
#### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 587    |                               |
| Quarter ending March 2016     | 589    | $\rightarrow$                 |
| Quarter ending June 2016      | 583    | <b>1</b>                      |
| Quarter ending September 2016 | 577    | <b>1</b>                      |
| Quarter ending December 2016  | 579    | $\rightarrow$                 |
| Variance since December 2015  | (1.4%) | <b>1</b>                      |



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 0                        | 0          |
| May       | 146                      | 47         |
| June      | 232                      | 154        |
| July      | 414                      | 368        |
| August    | 486                      | 381        |
| September | 555                      | 577        |
| October   | 725                      | 666        |
| November  | 843                      | 765        |
| December  | 939                      | 884        |
| January   | 1,062                    |            |
| February  | 1,294                    |            |
| March     | 1,294                    |            |
| April     | 1,400                    |            |
| May       | 1,441                    |            |
| June      | 1,454                    |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 243         | 7.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 27       | 379         | 7.1%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 135      | 243         | 55.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 254      | 379         | 67.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 517         | 1.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 517         | 0.4%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 517         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |



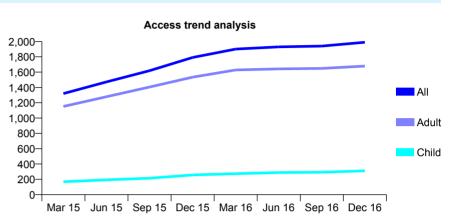
# Q70 - Vital Signs At a Glance Contract Report for 112690/0001 - December 2016

| Name or company name | The Grove Dental Practice |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 28/03/2014                |
| Contract end date    | _                         |

| 16/17 Contracted general activity (UDA)     | 5,028       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £115,622.26 |

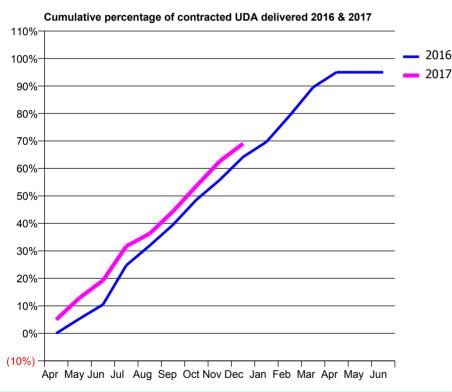
#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,791 |                               |
| Quarter ending March 2016     | 1,901 | 1                             |
| Quarter ending June 2016      | 1,930 | $\rightarrow$                 |
| Quarter ending September 2016 | 1,940 | $\rightarrow$                 |
| Quarter ending December 2016  | 1,990 | 1                             |
| Variance since December 2015  | 11.1% | 1                             |



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 0                       | 251        |
| May       | 270                     | 650        |
| June      | 527                     | 967        |
| July      | 1,245                   | 1,594      |
| August    | 1,606                   | 1,824      |
| September | 1,987                   | 2,231      |
| October   | 2,444                   | 2,696      |
| November  | 2,807                   | 3,147      |
| December  | 3,226                   | 3,471      |
| January   | 3,502                   |            |
| February  | 3,985                   |            |
| March     | 4,502                   |            |
| April     | 4,776                   |            |
| May       | 4,776                   |            |
| June      | 4,776                   |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 359         | 5.6%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 264      | 1,887       | 14.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 230      | 359         | 64.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,146    | 1,887       | 60.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 300      | 2,100       | 14.3%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 2,100       | 1.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 2,100       | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.0% | 88.8%  | 88.8%   |

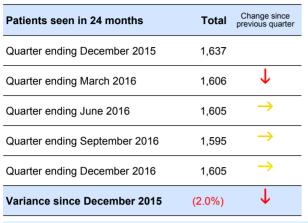


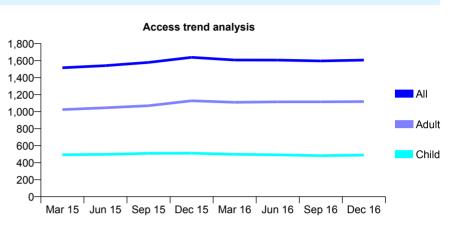
### Q70 - Vital Signs At a Glance Contract Report for 112844/0001 - December 2016

| Name or company name | Tadley Dental Care Partnership |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 09/03/2012                     |
| Contract end date    |                                |

| 16/17 Contracted general activity (UDA)     | 4,130       |
|---|-------------|
| Carry forward general activity (UDA)        | 100         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £107,500.49 |

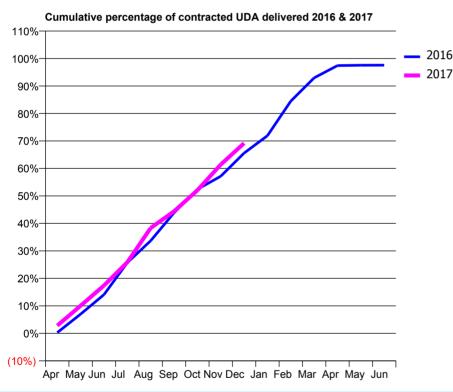
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 12                      | 117        |
| May       | 289                     | 416        |
| June      | 582                     | 719        |
| July      | 1,062                   | 1,069      |
| August    | 1,392                   | 1,583      |
| September | 1,811                   | 1,834      |
| October   | 2,164                   | 2,150      |
| November  | 2,361                   | 2,536      |
| December  | 2,709                   | 2,857      |
| January   | 2,970                   |            |
| February  | 3,490                   |            |
| March     | 3,839                   |            |
| April     | 4,024                   |            |
| May       | 4,029                   |            |
| June      | 4,030                   |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 563         | 5.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 86       | 1,256       | 6.8%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 148      | 563         | 26.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 356      | 1,256       | 28.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 140      | 1,715       | 8.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 1,715       | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 1,715       | 0.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



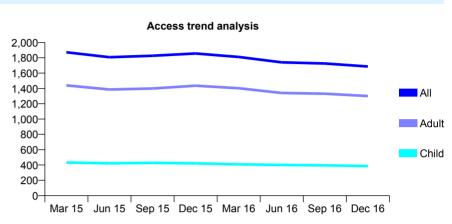
# Q70 - Vital Signs At a Glance Contract Report for 115304/0001 - December 2016

| Name or company name | Ms A Modarresi-Tehrani |
|----------------------|------------------------|
| Contract type name   | GDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 10/08/2012             |
| Contract end date    | _                      |

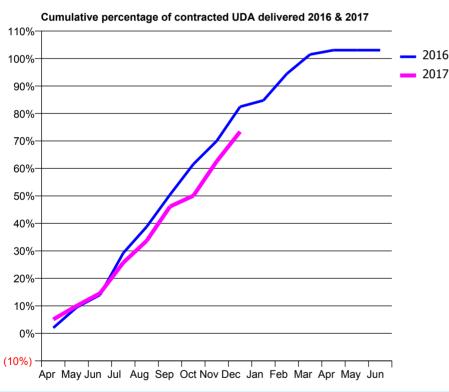
| 16/17 Contracted general activity (UDA)     | 4,462       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £117,035.44 |

#### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 1,857  |                               |
| Quarter ending March 2016     | 1,811  | <b>1</b>                      |
| Quarter ending June 2016      | 1,741  | <b>1</b>                      |
| Quarter ending September 2016 | 1,726  | $\rightarrow$                 |
| Quarter ending December 2016  | 1,687  | <b>\</b>                      |
| Variance since December 2015  | (9.2%) | <b>1</b>                      |



#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 89                       | 226        |
| May       | 422                      | 446        |
| June      | 624                      | 650        |
| July      | 1,305                    | 1,148      |
| August    | 1,731                    | 1,504      |
| September | 2,251                    | 2,059      |
| October   | 2,746                    | 2,235      |
| November  | 3,123                    | 2,793      |
| December  | 3,679                    | 3,274      |
| January   | 3,782                    |            |
| February  | 4,214                    |            |
| March     | 4,528                    |            |
| April     | 4,597                    |            |
| May       | 4,597                    |            |
| June      | 4,597                    |            |

| 401-111   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 362         | 5.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 145      | 1,094       | 13.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 177      | 362         | 48.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 451      | 1,094       | 41.2%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 158      | 1,417       | 11.2%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,417       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 1,417       | 0.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 3           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 3           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

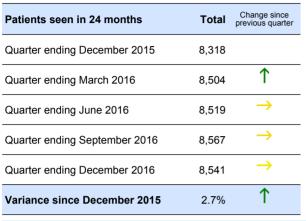


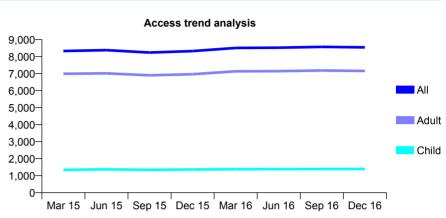
# Q70 - Vital Signs At a Glance Contract Report for 115363/0001 - December 2016

| Name or company name | Holmoak Dental Practice |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2009              |
| Contract end date    |                         |

| 16/17 Contracted general activity (UDA)     | 28,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 484         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £720,445.42 |

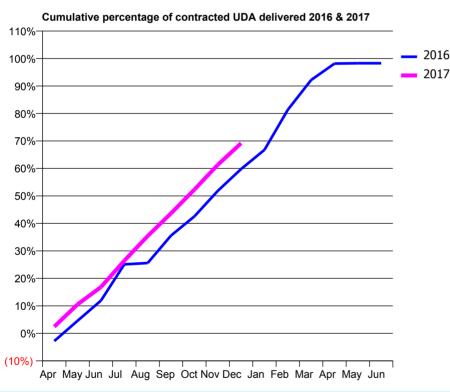
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ad | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | -789                  | 684          |
| May       | 1,287                 | 2,962        |
| June      | 3,342                 | 4,716        |
| July      | 7,029                 | 7,404        |
| August    | 7,163                 | 9,918        |
| September | 9,962                 | 12,229       |
| October   | 11,917                | 14,646       |
| November  | 14,513                | 17,168       |
| December  | 16,738                | 19,369       |
| January   | 18,688                |              |
| February  | 22,774                | _            |
| March     | 25,813                |              |
| April     | 27,480                |              |
| May       | 27,516                |              |
| June      | 27,516                |              |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 114      | 1,616       | 7.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,683    | 8,800       | 19.1%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,055    | 1,616       | 65.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,385    | 8,800       | 61.2%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 915      | 9,681       | 9.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 112      | 9,681       | 1.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 150      | 9,681       | 1.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 10          | 90.0%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



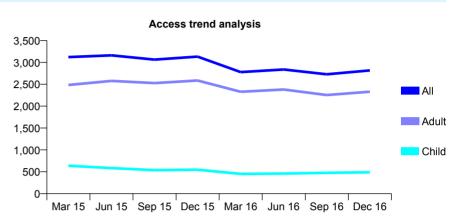
# Q70 - Vital Signs At a Glance Contract Report for 117463/0001 - December 2016

| Name or company name | Jonathan Mynors-Wallis, Jayne Mynors-Wa |
|----------------------|---|
| Contract type name   | PDS Plus Contract                       |
| Purpose of contract  | General                                 |
| Contract start date  | 01/01/2011                              |
| Contract end date    | 31/12/2020                              |

| 16/17 Contracted general activity (UDA)     | 6,000       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £118,698.85 |

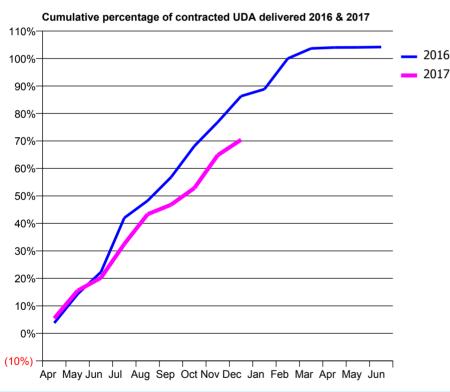
#### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Acti | ivity (UDA)  |
|-------------------------|--|
| 2016                    | 2017   |
| 226                     | 328  |
| 857                     | 933  |
| 1,339                   | 1,214  |
| 2,522                   | 1,952  |
| 2,897                   | 2,601  |
| 3,407                   | 2,807  |
| 4,089                   | 3,173  |
| 4,610                   | 3,890  |
| 5,178                   | 4,227  |
| 5,330                   |  |
| 6,000                   | _  |
| 6,219                   |  |
| 6,240                   |  |
| 6,242                   |  |
| 6,250                   |  |
|                         | 2016  226  857  1,339  2,522  2,897  3,407  4,089  4,610  5,178  5,330  6,000  6,219  6,240  6,242 |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 560         | 3.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 219      | 2,255       | 9.7%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 251      | 560         | 44.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 571      | 2,255       | 25.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 94       | 1,959       | 4.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 1,959       | 0.9%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 44       | 1,959       | 2.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 15          | 86.7%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 15          | 93.3%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

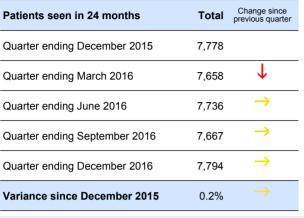


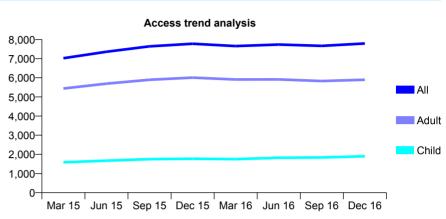
### Q70 - Vital Signs At a Glance Contract Report for 118060/0025 - December 2016

| Name or company name | Genix Healthcare Ltd |
|----------------------|----------------------|
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 24/01/2011           |
| Contract end date    |                      |

| 16/17 Contracted general activity (UDA)     | 21,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £524,553.03 |

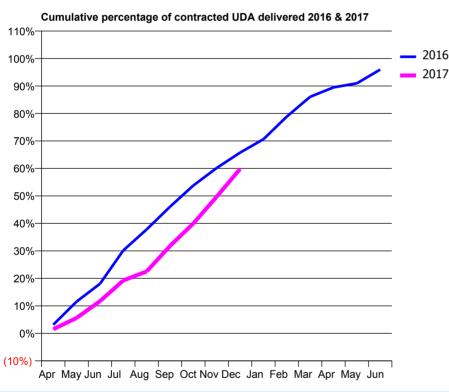
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 662                   | 318          |
| May       | 2,427                 | 1,182        |
| June      | 3,787                 | 2,460        |
| July      | 6,338                 | 4,046        |
| August    | 7,942                 | 4,733        |
| September | 9,676                 | 6,678        |
| October   | 11,302                | 8,402        |
| November  | 12,633                | 10,445       |
| December  | 13,808                | 12,564       |
| January   | 14,833                |              |
| February  | 16,559                | _            |
| March     | 18,074                |              |
| April     | 18,793                |              |
| May       | 19,103                |              |
| June      | 20,154                |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 80       | 1,771       | 4.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 751      | 5,583       | 13.5%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 734      | 1,771       | 41.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,779    | 5,583       | 49.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 659      | 6,233       | 10.6%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 55       | 6,233       | 0.9%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 6,233       | 0.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

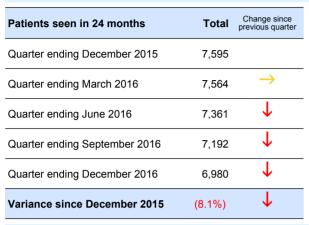


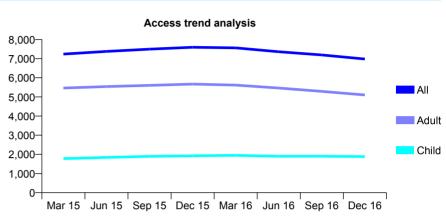
### Q70 - Vital Signs At a Glance Contract Report for 118060/0026 - December 2016

| Name or company name | Genix Healthcare Ltd |
|----------------------|----------------------|
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2011           |
| Contract end date    |                      |

| 16/17 Contracted general activity (UDA)     | 20,126      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £524,553.03 |

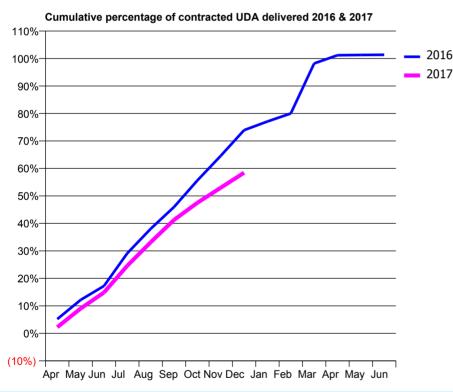
#### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |        |
|-----------------------------------|--------|--------|
| Month                             | 2016   | 2017   |
| April                             | 1,043  | 452    |
| May                               | 2,451  | 1,819  |
| June                              | 3,472  | 2,990  |
| July                              | 5,867  | 4,953  |
| August                            | 7,656  | 6,669  |
| September                         | 9,254  | 8,312  |
| October                           | 11,198 | 9,563  |
| November                          | 13,000 | 10,664 |
| December                          | 14,877 | 11,763 |
| January                           | 15,516 |        |
| February                          | 16,102 |        |
| March                             | 19,761 |        |
| April                             | 20,364 |        |
| May                               | 20,381 |        |
| June                              | 20,396 |        |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 131      | 1,918       | 6.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 504      | 4,727       | 10.7%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,171    | 1,918       | 61.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,135    | 4,727       | 66.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 322      | 6,297       | 5.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 73       | 6,297       | 1.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 53       | 6,297       | 0.8%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 88.0% | 88.8%  | 88.8%   |



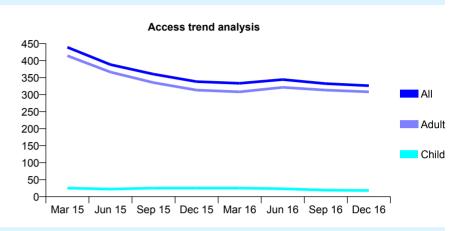
# Q70 - Vital Signs At a Glance Contract Report for 118060/0027 - December 2016

| Name or company name | Genix Healthcare Ltd |
|----------------------|----------------------|
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2011           |
| Contract end date    |                      |

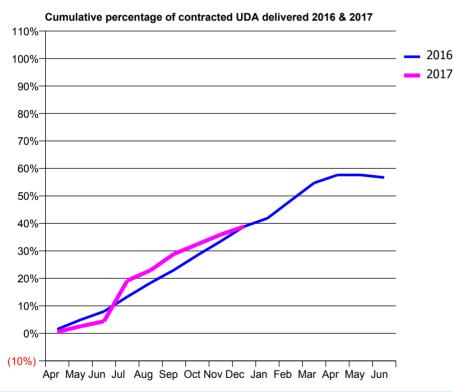
| 16/17 Contracted general activity (UDA)     | 874   |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

#### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 338    |                               |
| Quarter ending March 2016     | 333    | 1                             |
| Quarter ending June 2016      | 344    | <b>1</b>                      |
| Quarter ending September 2016 | 332    | <b>1</b>                      |
| Quarter ending December 2016  | 326    | <b>1</b>                      |
| Variance since December 2015  | (3.6%) | Ţ                             |



#### **ACTIVITY**



|           | Adjusted Scheduled Activit | ty (UDA) |
|-----------|----------------------------|----------|
| Month     | 2016                       | 2017     |
| April     | 13                         | 5        |
| May       | 43                         | 23       |
| June      | 70                         | 38       |
| July      | 116                        | 168      |
| August    | 161                        | 201      |
| September | 202                        | 253      |
| October   | 248                        | 283      |
| November  | 293                        | 314      |
| December  | 340                        | 339      |
| January   | 366                        |          |
| February  | 422                        |          |
| March     | 478                        |          |
| April     | 504                        |          |
| May       | 504                        |          |
| June      | 496                        |          |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 6           | 0.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 14       | 294         | 4.8%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 6           | 0.0%     | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6        | 294         | 2.0%     | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 282      | 283         | 99.6%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 283         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 283         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

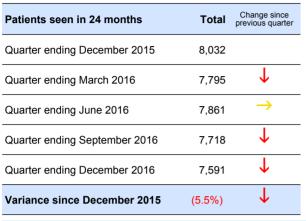


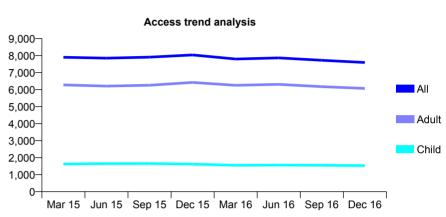
# Q70 - Vital Signs At a Glance Contract Report for 118133/0001 - December 2016

| Name or company name | Mrs P Oghabi Sajjadi and Ms P Soltani - Ge |
|----------------------|--|
| Contract type name   | GDS Contract                               |
| Purpose of contract  | General                                    |
| Contract start date  | 01/11/2010                                 |
| Contract end date    |  |

| 16/17 Contracted general activity (UDA)     | 23,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £557,357.92 |

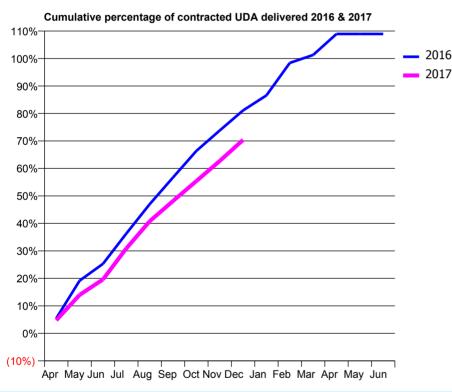
#### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA |        |        |  |  |  |
|----------------------------------|--------|--------|--|--|--|
| Month                            | 2016   | 2017   |  |  |  |
| April                            | 1,257  | 1,098  |  |  |  |
| May                              | 4,414  | 3,215  |  |  |  |
| June                             | 5,821  | 4,511  |  |  |  |
| July                             | 8,353  | 7,109  |  |  |  |
| August                           | 10,807 | 9,377  |  |  |  |
| September                        | 13,044 | 11,078 |  |  |  |
| October                          | 15,267 | 12,742 |  |  |  |
| November                         | 16,975 | 14,425 |  |  |  |
| December                         | 18,658 | 16,191 |  |  |  |
| January                          | 19,912 |        |  |  |  |
| February                         | 22,630 |        |  |  |  |
| March                            | 23,296 |        |  |  |  |
| April                            | 25,052 |        |  |  |  |
| May                              | 25,052 |        |  |  |  |
| June                             | 25,052 |        |  |  |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 99       | 1,671       | 5.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 882      | 6,096       | 14.5%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 994      | 1,671       | 59.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,523    | 6,096       | 57.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 524      | 6,795       | 7.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 34       | 6,795       | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 150      | 6,795       | 2.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 17       | 18          | 94.4%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 16       | 18          | 88.9%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



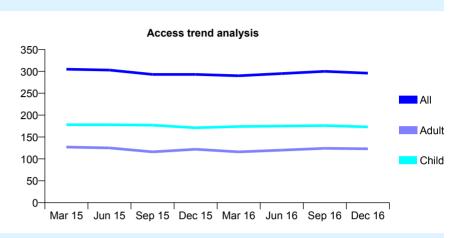
# Q70 - Vital Signs At a Glance Contract Report for 118451/0001 - December 2016

| Name or company name | Adriana Lackova |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/07/2011      |
| Contract end date    |                 |

| 16/17 Contracted general activity (UDA)     | 1,000      |
|---|------------|
| Carry forward general activity (UDA)        | 11         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £19,249.54 |

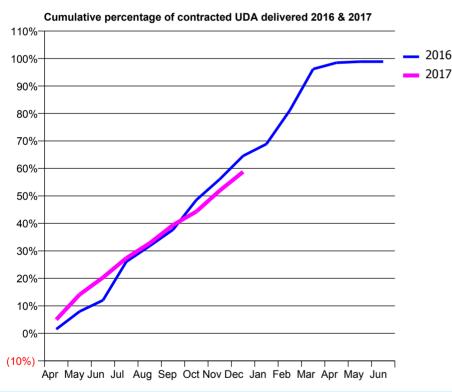
#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 293   |                               |
| Quarter ending March 2016     | 290   | 1                             |
| Quarter ending June 2016      | 295   | $\rightarrow$                 |
| Quarter ending September 2016 | 300   | $\rightarrow$                 |
| Quarter ending December 2016  | 296   | <b>↓</b>                      |
| Variance since December 2015  | 1.0%  | $\rightarrow$                 |



2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |  |
|-----------------------------------|------|------|--|--|
| Month                             | 2016 | 2017 |  |  |
| April                             | 15   | 50   |  |  |
| May                               | 80   | 141  |  |  |
| June                              | 121  | 203  |  |  |
| July                              | 261  | 274  |  |  |
| August                            | 318  | 328  |  |  |
| September                         | 377  | 394  |  |  |
| October                           | 485  | 443  |  |  |
| November                          | 561  | 519  |  |  |
| December                          | 646  | 588  |  |  |
| January                           | 689  |      |  |  |
| February                          | 811  |      |  |  |
| March                             | 962  |      |  |  |
| April                             | 985  |      |  |  |
| May                               | 989  |      |  |  |
| June                              | 989  |      |  |  |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 207         | 10.1%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 17       | 117         | 14.5%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 132      | 207         | 63.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 73       | 117         | 62.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 311         | 2.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 311         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 311         | 1.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

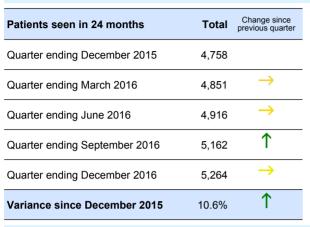


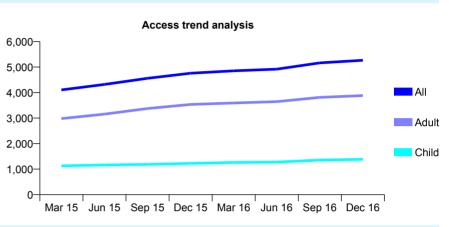
# Q70 - Vital Signs At a Glance Contract Report for 119016/0001 - December 2016

| Name or company name | Alton Dental Ltd |
|----------------------|------------------|
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/12/2010       |
| Contract end date    |                  |

| 16/17 Contracted general activity (UDA)     | 9,051       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £279,784.52 |

#### **ACCESS\***

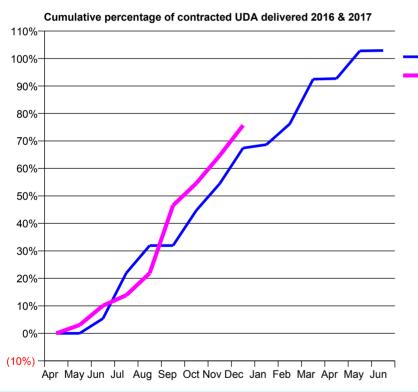




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 0                       | 0          |
| May       | 0                       | 275        |
| June      | 490                     | 913        |
| July      | 1,988                   | 1,258      |
| August    | 2,891                   | 1,983      |
| September | 2,891                   | 4,212      |
| October   | 4,051                   | 4,945      |
| November  | 4,930                   | 5,856      |
| December  | 6,102                   | 6,851      |
| January   | 6,215                   |            |
| February  | 6,897                   |            |
| March     | 8,368                   |            |
| April     | 8,388                   |            |
| May       | 9,301                   |            |
| June      | 9,313                   |            |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 81       | 1,294       | 6.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 386      | 3,242       | 11.9%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 610      | 1,294       | 47.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,444    | 3,242       | 44.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 332      | 3,533       | 9.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 14       | 3,533       | 0.4%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 3,533       | 0.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

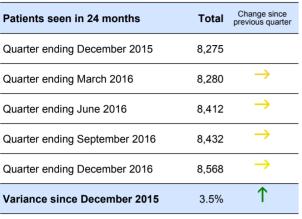


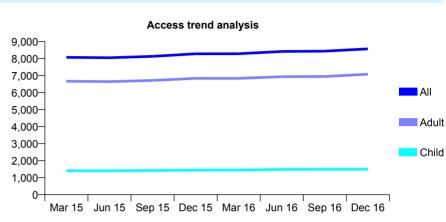
## Q70 - Vital Signs At a Glance Contract Report for 119652/0001 - December 2016

| Name or company name | Westbourne Dental Practice |
|----------------------|----------------------------|
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2011                 |
| Contract end date    |                            |

| 16/17 Contracted general activity (UDA)     | 22,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £514,421.31 |

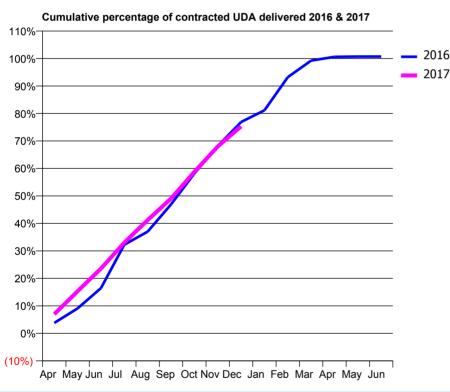
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 838                   | 1,537        |
| May       | 1,997                 | 3,379        |
| June      | 3,622                 | 5,186        |
| July      | 7,097                 | 7,261        |
| August    | 8,143                 | 9,070        |
| September | 10,322                | 10,793       |
| October   | 12,793                | 12,927       |
| November  | 14,989                | 14,957       |
| December  | 16,914                | 16,566       |
| January   | 17,850                |              |
| February  | 20,504                | _            |
| March     | 21,832                |              |
| April     | 22,133                |              |
| May       | 22,153                |              |
| June      | 22,155                |              |

#### **QUALITY**

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 89       | 1,474       | 6.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 662      | 6,561       | 10.1%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 699      | 1,474       | 47.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,178    | 6,561       | 48.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 309      | 7,850       | 3.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 7,850       | 0.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 204      | 7,850       | 2.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 19       | 21          | 90.5%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 17       | 21          | 81.0%    | 88.0% | 88.8%  | 88.8%   |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

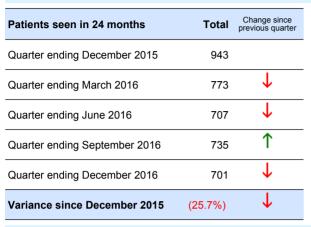


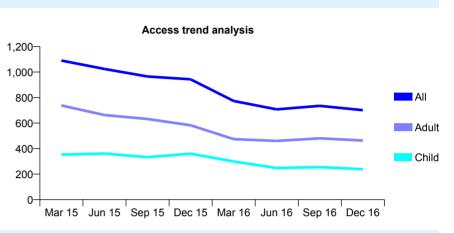
### Q70 - Vital Signs At a Glance Contract Report for 119830/0001 - December 2016

| Name or company name | Dr L Badawy, Dr G Rees & Dr R Yeow |
|----------------------|------------------------------------|
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/04/2012                         |
| Contract end date    |                                    |

| 16/17 Contracted general activity (UDA)     | 2,495      |
|---|------------|
| Carry forward general activity (UDA)        | -1         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £64,713.34 |

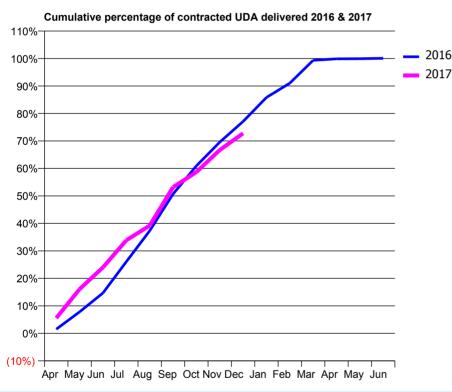
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 38                     | 139         |
| May       | 195                    | 402         |
| June      | 366                    | 599         |
| July      | 651                    | 845         |
| August    | 931                    | 978         |
| September | 1,265                  | 1,327       |
| October   | 1,520                  | 1,463       |
| November  | 1,736                  | 1,664       |
| December  | 1,923                  | 1,815       |
| January   | 2,141                  |             |
| February  | 2,271                  |             |
| March     | 2,479                  |             |
| April     | 2,492                  |             |
| May       | 2,493                  |             |
| June      | 2,497                  |             |
|           |                        |             |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 315         | 6.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 71       | 576         | 12.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 102      | 315         | 32.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 167      | 576         | 29.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 110      | 873         | 12.6%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 873         | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 873         | 0.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



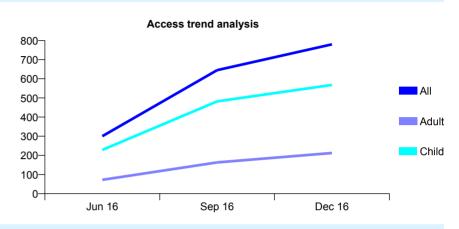
# Q70 - Vital Signs At a Glance Contract Report for 120189/0001 - December 2016

| Name or company name | Heatherstone House NHS Partnership |
|----------------------|------------------------------------|
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/04/2016                         |
| Contract end date    |                                    |

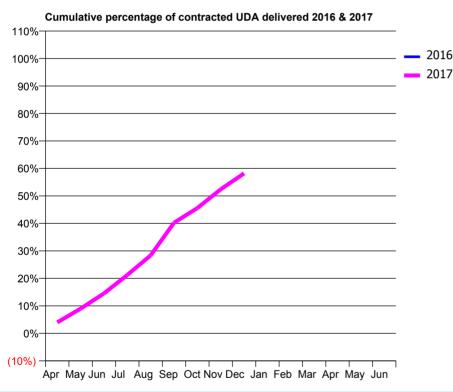
| 16/17 Contracted general activity (UDA)     | 2,182      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £62,706.14 |

#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 0     |                               |
| Quarter ending March 2016     | 0     |                               |
| Quarter ending June 2016      | 300   | <b>1</b>                      |
| Quarter ending September 2016 | 645   | <b>1</b>                      |
| Quarter ending December 2016  | 780   | <b>1</b>                      |
| Variance since December 2015  | N/A   |                               |



#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 0                        | 87         |
| May       | 0                        | 196        |
| June      | 0                        | 317        |
| July      | 0                        | 463        |
| August    | 0                        | 619        |
| September | 0                        | 878        |
| October   | 0                        | 995        |
| November  | 0                        | 1,143      |
| December  | 0                        | 1,270      |
| January   | 0                        |            |
| February  | 0                        | _          |
| March     | 0                        |            |
| April     | 0                        |            |
| May       | 0                        |            |
| June      | 0                        |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 722         | 4.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 20       | 239         | 8.4%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 97       | 722         | 13.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 28       | 239         | 11.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 20       | 961         | 2.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 961         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 961         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

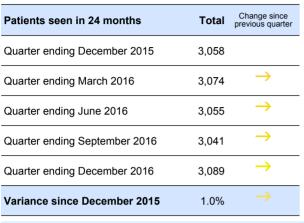


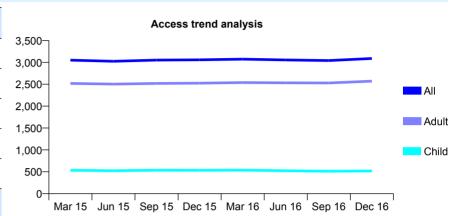
### Q70 - Vital Signs At a Glance Contract Report for 120669/0001 - December 2016

| Name or company name | Gowers Dental Surgery Limited |
|----------------------|-------------------------------|
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/04/2009                    |
| Contract end date    |                               |

| 16/17 Contracted general activity (UDA)     | 11,705      |
|---|-------------|
| Carry forward general activity (UDA)        | 671         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £301,788.71 |

#### **ACCESS\***

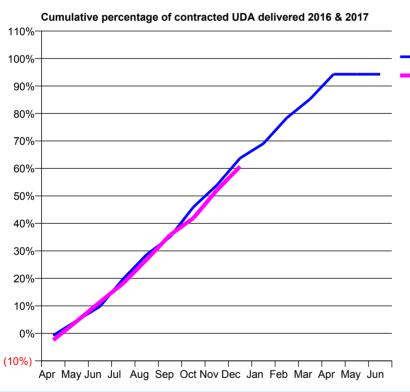




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | -89                    | -292        |
| May       | 537                    | 514         |
| June      | 1,145                  | 1,337       |
| July      | 2,328                  | 2,137       |
| August    | 3,357                  | 3,143       |
| September | 4,102                  | 4,187       |
| October   | 5,377                  | 4,908       |
| November  | 6,305                  | 6,092       |
| December  | 7,461                  | 7,104       |
| January   | 8,083                  |             |
| February  | 9,176                  | _           |
| March     | 9,979                  |             |
| April     | 11,032                 |             |
| May       | 11,032                 |             |
| June      | 11,033                 |             |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 587         | 7.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 597      | 3,216       | 18.6%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 353      | 587         | 60.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,936    | 3,216       | 60.2%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 365      | 3,460       | 10.5%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 3,460       | 0.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 82       | 3,460       | 2.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 88.0% | 88.8%  | 88.8%   |



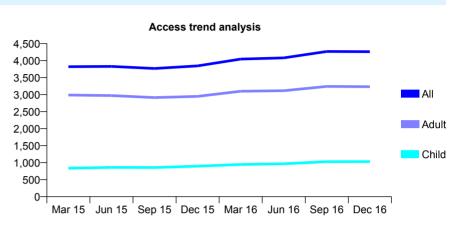
# Q70 - Vital Signs At a Glance Contract Report for 121061/0001 - December 2016

| Name or company name | Dental Concepts Whitchurch |
|----------------------|----------------------------|
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 10/09/2010                 |
| Contract end date    |                            |

| 16/17 Contracted general activity (UDA)     | 11,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 172         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £272,943.34 |

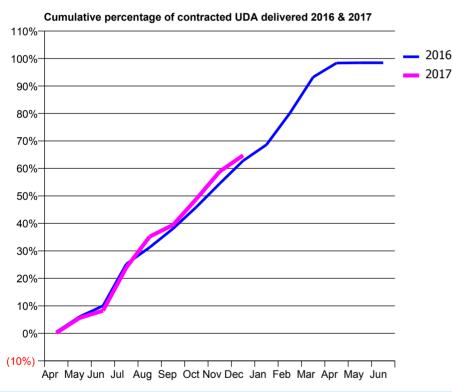
#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 3,842 |                               |
| Quarter ending March 2016     | 4,042 | 1                             |
| Quarter ending June 2016      | 4,078 | $\rightarrow$                 |
| Quarter ending September 2016 | 4,265 | <b>1</b>                      |
| Quarter ending December 2016  | 4,259 | $\rightarrow$                 |
| Variance since December 2015  | 10.9% | 1                             |



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 56                    | 18           |
| May       | 668                   | 619          |
| June      | 1,102                 | 905          |
| July      | 2,775                 | 2,633        |
| August    | 3,442                 | 3,872        |
| September | 4,189                 | 4,339        |
| October   | 5,057                 | 5,381        |
| November  | 5,998                 | 6,478        |
| December  | 6,908                 | 7,122        |
| January   | 7,548                 |              |
| February  | 8,807                 | _            |
| March     | 10,254                |              |
| April     | 10,819                |              |
| May       | 10,828                |              |
| June      | 10,828                |              |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 73       | 1,169       | 6.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 412      | 3,100       | 13.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 736      | 1,169       | 63.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,461    | 3,100       | 47.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 468      | 3,984       | 11.7%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 3,984       | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 3,984       | 0.1%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 12          | 83.3%    | 88.0% | 88.8%  | 88.8%   |



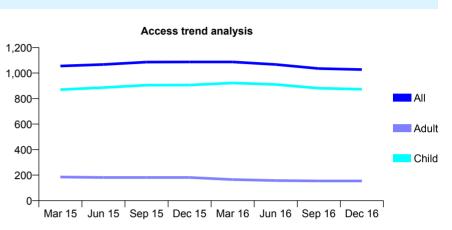
## Q70 - Vital Signs At a Glance Contract Report for 122920/0001 - December 2016

| Name or company name | Ms Briony Wood |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/08/2011     |
| Contract end date    | _              |

| 16/17 Contracted general activity (UDA)     | 2,260      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £56,521.92 |

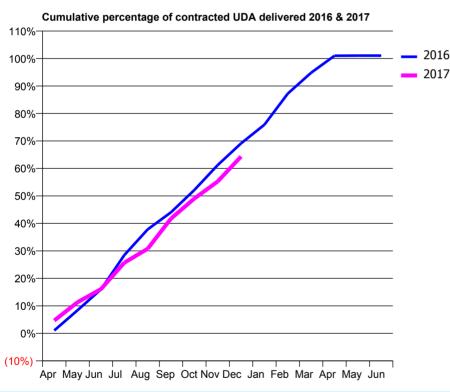
#### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |
|-----------------------------------|-------|-------|--|
| Month                             | 2016  | 2017  |  |
| April                             | 24    | 106   |  |
| May                               | 190   | 256   |  |
| June                              | 362   | 364   |  |
| July                              | 644   | 581   |  |
| August                            | 855   | 696   |  |
| September                         | 996   | 944   |  |
| October                           | 1,179 | 1,109 |  |
| November                          | 1,384 | 1,249 |  |
| December                          | 1,562 | 1,454 |  |
| January                           | 1,716 |       |  |
| February                          | 1,972 |       |  |
| March                             | 2,143 |       |  |
| April                             | 2,282 |       |  |
| May                               | 2,283 |       |  |
| June                              | 2,283 |       |  |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 75       | 1,222       | 6.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 77          | 5.2%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 944      | 1,222       | 77.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 56       | 77          | 72.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 37       | 1,190       | 3.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,190       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,190       | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |



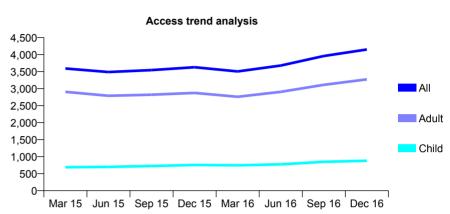
# Q70 - Vital Signs At a Glance Contract Report for 124370/0001 - December 2016

| Name or company name | Best Practice CDA Ltd |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 16/03/2010            |
| Contract end date    |                       |

| 16/17 Contracted general activity (UDA)     | 13,752      |
|---|-------------|
| Carry forward general activity (UDA)        | 363         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £385,292.18 |

#### **ACCESS\***

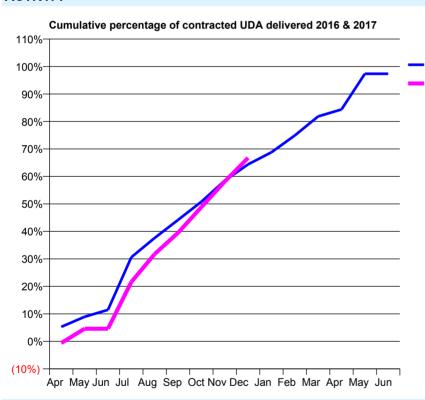
| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 3,626 |                               |
| Quarter ending March 2016     | 3,502 | <b>\</b>                      |
| Quarter ending June 2016      | 3,675 | 1                             |
| Quarter ending September 2016 | 3,956 | <b>↑</b>                      |
| Quarter ending December 2016  | 4,148 | 1                             |
| Variance since December 2015  | 14.4% | 1                             |



2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 724                      | -84        |
| May       | 1,229                    | 634        |
| June      | 1,576                    | 634        |
| July      | 4,210                    | 2,972      |
| August    | 5,174                    | 4,370      |
| September | 6,076                    | 5,431      |
| October   | 6,985                    | 6,716      |
| November  | 8,041                    | 7,995      |
| December  | 8,854                    | 9,182      |
| January   | 9,460                    |            |
| February  | 10,301                   |            |
| March     | 11,256                   |            |
| April     | 11,603                   |            |
| May       | 13,389                   |            |
| June      | 13,389                   |            |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 88       | 1,105       | 8.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 574      | 4,022       | 14.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 650      | 1,105       | 58.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,865    | 4,022       | 46.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 295      | 4,337       | 6.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 35       | 4,337       | 0.8%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 78       | 4,337       | 1.8%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



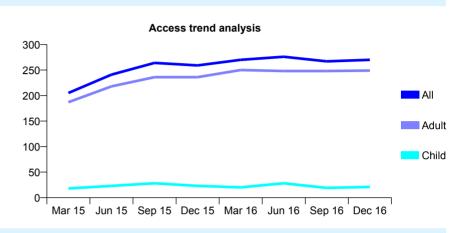
# Q70 - Vital Signs At a Glance Contract Report for 124370/0002 - December 2016

| Name or company name | Best Practice CDA Ltd |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2010            |
| Contract end date    |                       |

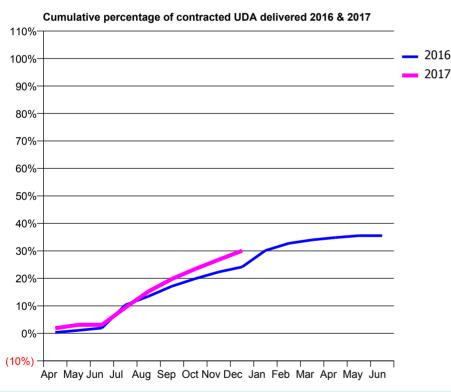
| 16/17 Contracted general activity (UDA)     | 1,248 |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

#### **ACCESS\***

| Patients seen in 24 months    |      | Change since previous quarter |
|-------------------------------|------|-------------------------------|
| Quarter ending December 2015  | 259  |                               |
| Quarter ending March 2016     | 270  | 1                             |
| Quarter ending June 2016      | 276  | <b>1</b>                      |
| Quarter ending September 2016 | 267  | <b>1</b>                      |
| Quarter ending December 2016  | 270  | $\rightarrow$                 |
| Variance since December 2015  | 4.2% | 1                             |



#### **ACTIVITY**



|           | Adjusted Scheduled Activity | ty (UDA) |
|-----------|-----------------------------|----------|
| Month     | 2016                        | 2017     |
| April     | 4                           | 24       |
| May       | 14                          | 39       |
| June      | 24                          | 39       |
| July      | 129                         | 117      |
| August    | 169                         | 191      |
| September | 214                         | 247      |
| October   | 249                         | 293      |
| November  | 279                         | 334      |
| December  | 301                         | 375      |
| January   | 376                         |          |
| February  | 409                         | _        |
| March     | 424                         |          |
| April     | 435                         |          |
| May       | 443                         |          |
| June      | 443                         |          |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 35          | 0.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 11       | 289         | 3.8%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1        | 35          | 2.9%     | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 289         | 0.3%     | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 290      | 307         | 94.5%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 307         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 307         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

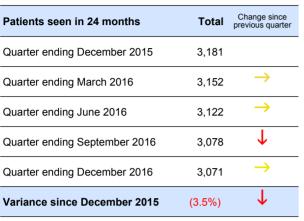


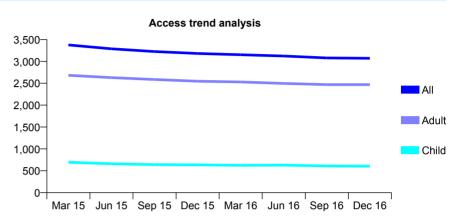
### Q70 - Vital Signs At a Glance Contract Report for 124745/0001 - December 2016

| Name or company name | Mr B J Richardson & Mr C M Winterbottom |
|----------------------|---|
| Contract type name   | GDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 01/04/2013                              |
| Contract end date    |   |

| 16/17 Contracted general activity (UDA)     | 12,311      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £310,938.64 |

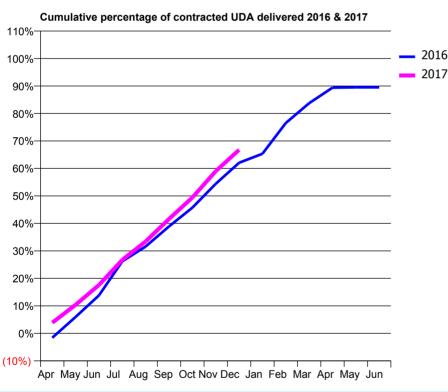
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | -199                    | 477        |
| May       | 737                     | 1,279      |
| June      | 1,702                   | 2,167      |
| July      | 3,228                   | 3,295      |
| August    | 3,892                   | 4,119      |
| September | 4,792                   | 5,126      |
| October   | 5,629                   | 6,085      |
| November  | 6,700                   | 7,265      |
| December  | 7,641                   | 8,221      |
| January   | 8,044                   |            |
| February  | 9,421                   |            |
| March     | 10,308                  |            |
| April     | 11,004                  |            |
| May       | 11,019                  |            |
| June      | 11,019                  |            |

| <b>40</b> 7 (201)   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 859         | 5.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 493      | 3,492       | 14.1%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 653      | 859         | 76.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,621    | 3,492       | 75.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 280      | 4,002       | 7.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 4,002       | 0.1%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 42       | 4,002       | 1.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 10          | 80.0%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.



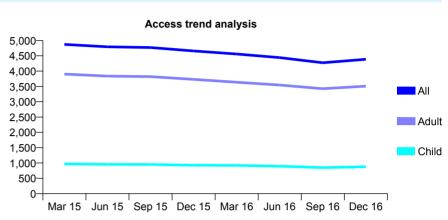
# Q70 - Vital Signs At a Glance Contract Report for 125598/0002 - December 2016

| Name or company name | Allington Dental Care |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/11/2011            |
| Contract end date    |                       |

| 16/17 Contracted general activity (UDA)     | 15,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 481         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £474,308.95 |

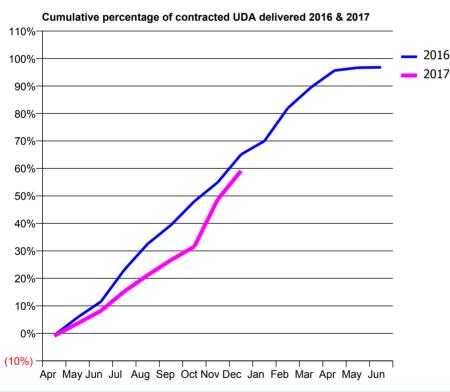
#### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 4,658  |                               |
| Quarter ending March 2016     | 4,558  | 1                             |
| Quarter ending June 2016      | 4,441  | <b>1</b>                      |
| Quarter ending September 2016 | 4,273  | <b>1</b>                      |
| Quarter ending December 2016  | 4,386  | <b>1</b>                      |
| Variance since December 2015  | (5.8%) | <b>1</b>                      |



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | -109                   | -137        |
| May       | 870                    | 541         |
| June      | 1,736                  | 1,233       |
| July      | 3,466                  | 2,288       |
| August    | 4,884                  | 3,177       |
| September | 5,912                  | 4,001       |
| October   | 7,204                  | 4,737       |
| November  | 8,243                  | 7,311       |
| December  | 9,766                  | 8,871       |
| January   | 10,494                 |             |
| February  | 12,292                 | _           |
| March     | 13,431                 |             |
| April     | 14,343                 |             |
| May       | 14,495                 |             |
| June      | 14,518                 |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 965         | 6.7%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 517      | 3,781       | 13.7%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 543      | 965         | 56.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,121    | 3,781       | 56.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 238      | 4,274       | 5.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 4,274       | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 107      | 4,274       | 2.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 88.0% | 88.8%  | 88.8%   |

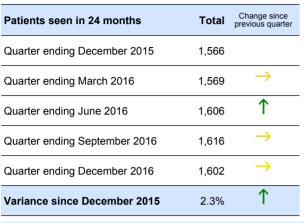


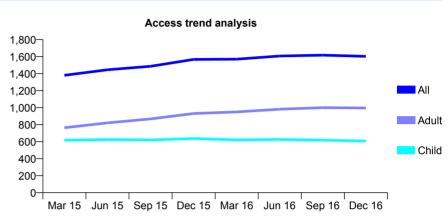
## Q70 - Vital Signs At a Glance Contract Report for 125776/0006 - December 2016

| Name or company name | Apex Dental Care Ltd |
|----------------------|----------------------|
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 03/08/2009           |
| Contract end date    | _                    |

| 16/17 Contracted general activity (UDA)     | 3,549      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £78,717.14 |

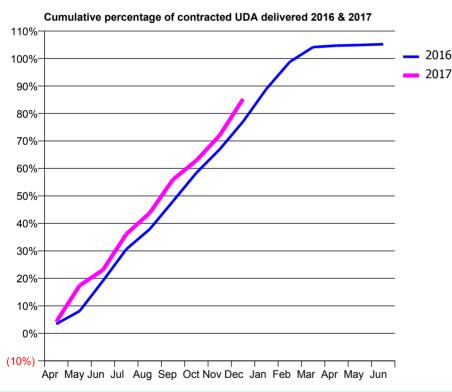
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 121                     | 149        |
| May       | 288                     | 618        |
| June      | 678                     | 819        |
| July      | 1,086                   | 1,282      |
| August    | 1,345                   | 1,554      |
| September | 1,706                   | 1,986      |
| October   | 2,073                   | 2,232      |
| November  | 2,377                   | 2,557      |
| December  | 2,735                   | 3,026      |
| January   | 3,157                   |            |
| February  | 3,506                   |            |
| March     | 3,696                   |            |
| April     | 3,715                   |            |
| May       | 3,723                   |            |
| June      | 3,733                   |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 50       | 711         | 7.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 155      | 992         | 15.6%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 445      | 711         | 62.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 546      | 992         | 55.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 167      | 1,669       | 10.0%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 1,669       | 0.4%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 1,669       | 0.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.0% | 88.8%  | 88.8%   |



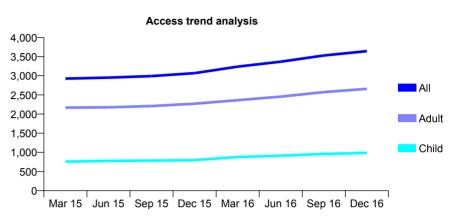
### Q70 - Vital Signs At a Glance Contract Report for 125776/0012 - December 2016

| Name or company name | Apex Dental Care Ltd |
|----------------------|----------------------|
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/09/2011           |
| Contract end date    |                      |

| 16/17 Contracted general activity (UDA)     | 10,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 65          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £268,122.60 |

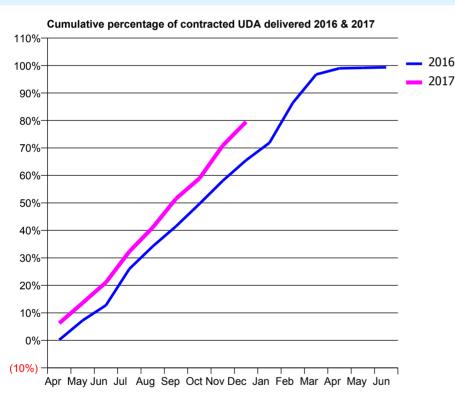
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 18                       | 626       |
| May       | 724                      | 1,362     |
| June      | 1,278                    | 2,111     |
| July      | 2,597                    | 3,232     |
| August    | 3,419                    | 4,106     |
| September | 4,150                    | 5,156     |
| October   | 4,965                    | 5,891     |
| November  | 5,807                    | 7,087     |
| December  | 6,553                    | 7,951     |
| January   | 7,186                    |           |
| February  | 8,640                    |           |
| March     | 9,675                    |           |
| April     | 9,896                    |           |
| May       | 9,913                    |           |
| June      | 9,935                    |           |
|           | ·                        |           |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 1,173       | 5.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 405      | 3,197       | 12.7%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 742      | 1,173       | 63.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,884    | 3,197       | 58.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 264      | 4,168       | 6.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 4,168       | 0.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 4,168       | 0.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

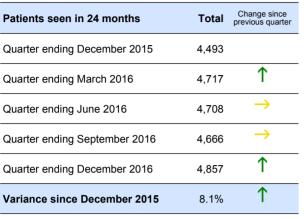


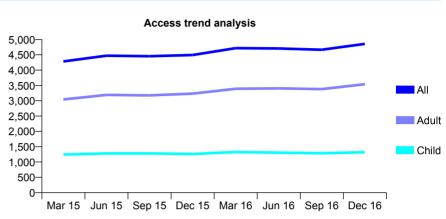
### Q70 - Vital Signs At a Glance Contract Report for 125776/0015 - December 2016

| Name or company name | Apex Dental Care Ltd |
|----------------------|----------------------|
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/06/2013           |
| Contract end date    |                      |

| 16/17 Contracted general activity (UDA)     | 15,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 165         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £342,954.30 |

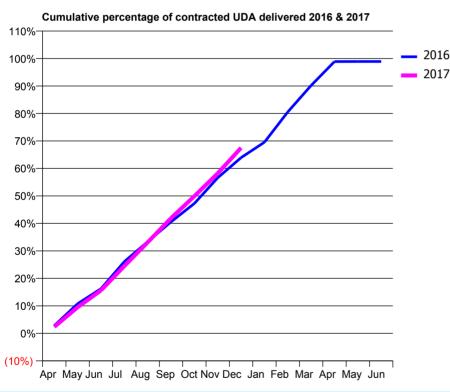
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled A | ctivity (UDA) |
|-----------|----------------------|---------------|
| Month     | 2016                 | 2017          |
| April     | 421                  | 350           |
| May       | 1,619                | 1,426         |
| June      | 2,436                | 2,345         |
| July      | 3,916                | 3,670         |
| August    | 5,003                | 4,968         |
| September | 6,084                | 6,287         |
| October   | 7,088                | 7,485         |
| November  | 8,491                | 8,734         |
| December  | 9,590                | 10,125        |
| January   | 10,430               |               |
| February  | 12,084               |               |
| March     | 13,528               |               |
| April     | 14,831               |               |
| May       | 14,834               |               |
| June      | 14,835               |               |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 83       | 1,626       | 5.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 488      | 3,976       | 12.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,122    | 1,626       | 69.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,217    | 3,976       | 55.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 212      | 5,077       | 4.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 5,077       | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 36       | 5,077       | 0.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.0% | 88.8%  | 88.8%   |



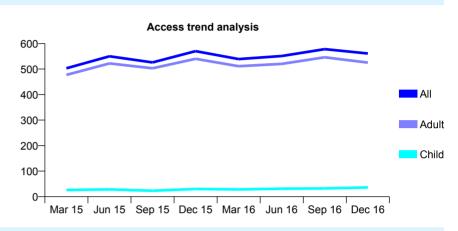
# Q70 - Vital Signs At a Glance Contract Report for 125776/0016 - December 2016

| Name or company name | Apex Dental Care Ltd |
|----------------------|----------------------|
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/06/2013           |
| Contract end date    |                      |

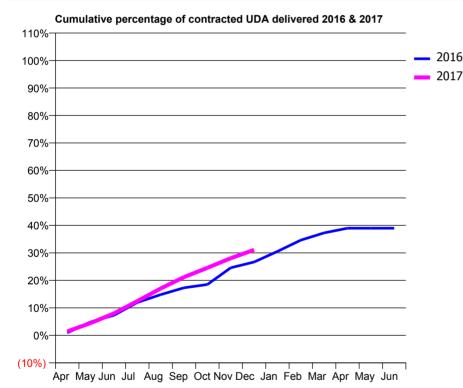
| 16/17 Contracted general activity (UDA)     | 1,814      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £41,476.77 |

#### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 570    |                               |
| Quarter ending March 2016     | 539    | <b>1</b>                      |
| Quarter ending June 2016      | 551    | 1                             |
| Quarter ending September 2016 | 578    | <b>1</b>                      |
| Quarter ending December 2016  | 561    | <b>\</b>                      |
| Variance since December 2015  | (1.6%) | <b>1</b>                      |



#### **ACTIVITY**



|           | Adjusted Scheduled Activit | y (UDA) |
|-----------|----------------------------|---------|
| Month     | 2016                       | 2017    |
| April     | 17                         | 26      |
| May       | 89                         | 81      |
| June      | 133                        | 145     |
| July      | 217                        | 226     |
| August    | 269                        | 309     |
| September | 314                        | 385     |
| October   | 336                        | 446     |
| November  | 446                        | 509     |
| December  | 484                        | 564     |
| January   | 554                        |         |
| February  | 628                        |         |
| March     | 676                        |         |
| April     | 707                        |         |
| May       | 707                        |         |
| June      | 707                        |         |

| Q0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 50          | 4.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 28       | 438         | 6.4%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 50          | 0.0%     | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 10       | 438         | 2.3%     | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 451      | 462         | 97.6%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 462         | 0.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 462         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |



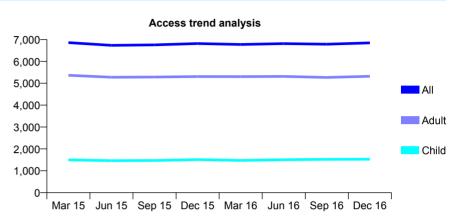
### Q70 - Vital Signs At a Glance Contract Report for 127116/0002 - December 2016

| Name or company name | Mr R Gyening & Miss N Hussain |
|----------------------|-------------------------------|
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/07/2012                    |
| Contract end date    |                               |

| 16/17 Contracted general activity (UDA)     | 19,688      |
|---|-------------|
| Carry forward general activity (UDA)        | 543         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £521,250.17 |

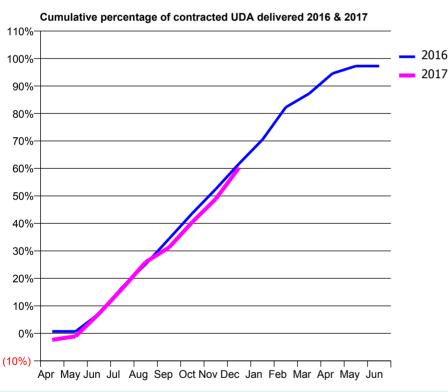
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 142                     | -467       |
| May       | 142                     | -218       |
| June      | 1,413                   | 1,412      |
| July      | 3,307                   | 3,210      |
| August    | 4,952                   | 5,105      |
| September | 6,773                   | 6,150      |
| October   | 8,605                   | 7,976      |
| November  | 10,330                  | 9,626      |
| December  | 12,157                  | 11,867     |
| January   | 13,870                  |            |
| February  | 16,195                  |            |
| March     | 17,174                  |            |
| April     | 18,616                  |            |
| May       | 19,145                  |            |
| June      | 19,145                  |            |

| Q0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 103      | 1,786       | 5.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 988      | 6,412       | 15.4%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,087    | 1,786       | 60.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,856    | 6,412       | 60.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 597      | 6,986       | 8.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 6,986       | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 34       | 6,986       | 0.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 4           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



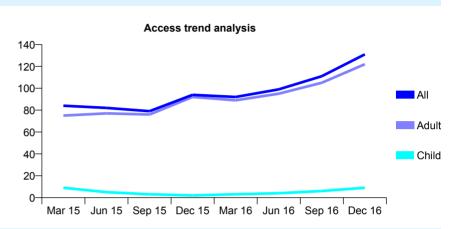
# Q70 - Vital Signs At a Glance Contract Report for 127116/0003 - December 2016

| Name or company name | Mr R Gyening & Miss N Hussain |
|----------------------|-------------------------------|
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/07/2012                    |
| Contract end date    |                               |

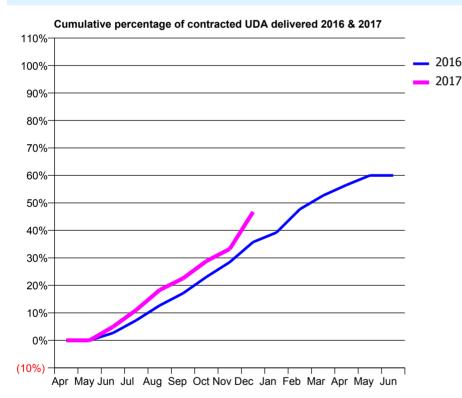
| 16/17 Contracted general activity (UDA)     | 312   |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

#### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 94    |                               |
| Quarter ending March 2016     | 92    | 1                             |
| Quarter ending June 2016      | 99    | <b>1</b>                      |
| Quarter ending September 2016 | 111   | <b>1</b>                      |
| Quarter ending December 2016  | 131   | <b>1</b>                      |
| Variance since December 2015  | 39.4% | 1                             |



#### **ACTIVITY**



|           | Adjusted Scheduled | Activity (UDA) |
|-----------|--------------------|----------------|
| Month     | 2016               | 2017           |
| April     | 0                  | 0              |
| May       | 0                  | 0              |
| June      | 8                  | 15             |
| July      | 23                 | 35             |
| August    | 40                 | 57             |
| September | 53                 | 70             |
| October   | 72                 | 90             |
| November  | 89                 | 104            |
| December  | 112                | 146            |
| January   | 122                |                |
| February  | 149                |                |
| March     | 164                |                |
| April     | 176                |                |
| May       | 187                |                |
| June      | 187                |                |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 11          | 0.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 126         | 2.4%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 11          | 0.0%     | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 126         | 0.0%     | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 99       | 118         | 83.9%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 118         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 118         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



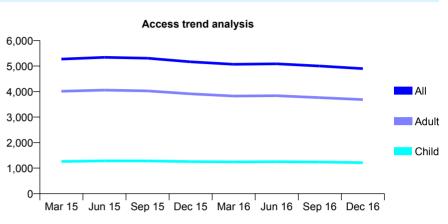
# Q70 - Vital Signs At a Glance Contract Report for 127116/0004 - December 2016

| Name or company name | Mr R Gyening & Miss N Hussain |
|----------------------|-------------------------------|
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/07/2012                    |
| Contract end date    |                               |

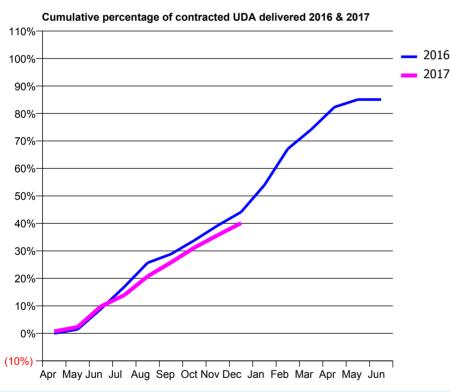
| 16/17 Contracted general activity (UDA)     | 15,516      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £427,377.65 |

#### **ACCESS\***





#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |       |
|-----------------------------------|--------|-------|
| Month                             | 2016   | 2017  |
| April                             | 0      | 111   |
| May                               | 225    | 360   |
| June                              | 1,381  | 1,525 |
| July                              | 2,626  | 2,161 |
| August                            | 3,984  | 3,219 |
| September                         | 4,475  | 4,003 |
| October                           | 5,252  | 4,839 |
| November                          | 6,090  | 5,544 |
| December                          | 6,846  | 6,227 |
| January                           | 8,372  |       |
| February                          | 10,414 |       |
| March                             | 11,504 |       |
| April                             | 12,773 |       |
| May                               | 13,200 |       |
| June                              | 13,198 |       |
|                                   |        |       |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 87       | 1,294       | 6.7%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 404      | 3,292       | 12.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 786      | 1,294       | 60.7%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,813    | 3,292       | 55.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 336      | 3,659       | 9.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 3,659       | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 3,659       | 0.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



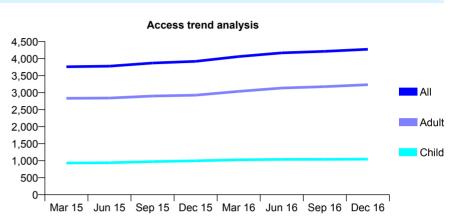
# Q70 - Vital Signs At a Glance Contract Report for 128392/0001 - December 2016

| Name or company name | Dr L Tangsiri |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 25/09/2009    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 10,368      |
|---|-------------|
| Carry forward general activity (UDA)        | -1          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £234,610.85 |

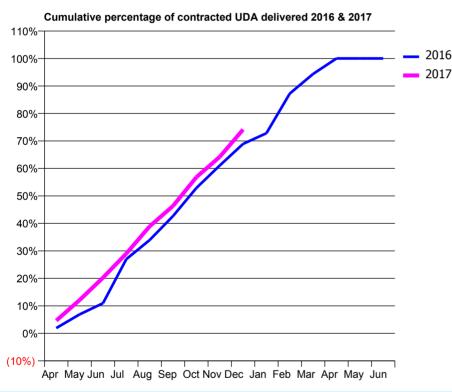
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 3,916 |                               |
| Quarter ending March 2016     | 4,057 | 1                             |
| Quarter ending June 2016      | 4,166 | <b>1</b>                      |
| Quarter ending September 2016 | 4,211 | $\rightarrow$                 |
| Quarter ending December 2016  | 4,272 | $\rightarrow$                 |
| Variance since December 2015  | 9.1%  | 1                             |



2016

## **ACTIVITY**



|           | Adligated Oplication As | distriction (LIDA) |
|-----------|-------------------------|--------------------|
|           | Adjusted Scheduled Ac   | tivity (UDA)       |
| Month     | 2016                    | 2017               |
| April     | 199                     | 481                |
| May       | 716                     | 1,257              |
| June      | 1,137                   | 2,100              |
| July      | 2,800                   | 3,010              |
| August    | 3,521                   | 4,037              |
| September | 4,423                   | 4,806              |
| October   | 5,484                   | 5,891              |
| November  | 6,331                   | 6,659              |
| December  | 7,148                   | 7,689              |
| January   | 7,548                   |                    |
| February  | 9,047                   |                    |
| March     | 9,787                   |                    |
| April     | 10,370                  |                    |
| May       | 10,370                  |                    |
| June      | 10,370                  |                    |
|           |                         |                    |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 50       | 1,120       | 4.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 425      | 3,580       | 11.9%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 717      | 1,120       | 64.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,080    | 3,580       | 58.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 263      | 4,405       | 6.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 4,405       | 0.3%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 99       | 4,405       | 2.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 7           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



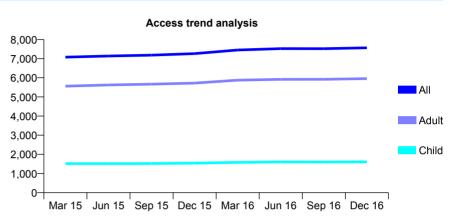
# Q70 - Vital Signs At a Glance Contract Report for 128678/0001 - December 2016

| Name or company name | SCA Trafalgar Dental Services Ltd |
|----------------------|-----------------------------------|
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/04/2009                        |
| Contract end date    |                                   |

| 16/17 Contracted general activity (UDA)     | 21,352      |
|---|-------------|
| Carry forward general activity (UDA)        | 740         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £544,703.19 |

## **ACCESS\***

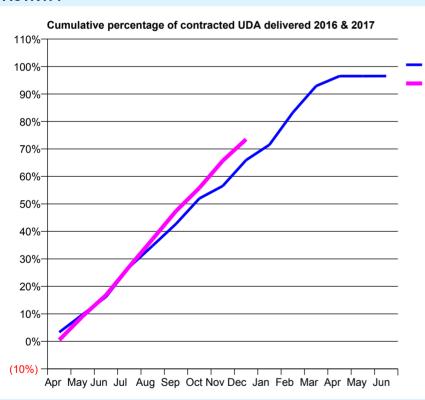
| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 7,263 |                               |
| Quarter ending March 2016     | 7,450 | <b>1</b>                      |
| Quarter ending June 2016      | 7,523 | $\rightarrow$                 |
| Quarter ending September 2016 | 7,520 | $\rightarrow$                 |
| Quarter ending December 2016  | 7,565 | $\rightarrow$                 |
| Variance since December 2015  | 4.2%  | 1                             |



2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 708                     | 107        |
| May       | 2,089                   | 1,950      |
| June      | 3,455                   | 3,593      |
| July      | 5,771                   | 5,809      |
| August    | 7,435                   | 7,949      |
| September | 9,129                   | 10,122     |
| October   | 11,100                  | 11,918     |
| November  | 12,070                  | 14,029     |
| December  | 14,080                  | 15,696     |
| January   | 15,272                  |            |
| February  | 17,771                  |            |
| March     | 19,835                  |            |
| April     | 20,605                  |            |
| May       | 20,603                  |            |
| June      | 20,612                  |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 144      | 1,831       | 7.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 712      | 6,390       | 11.1%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,040    | 1,831       | 56.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,379    | 6,390       | 52.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,562    | 7,823       | 20.0%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 7,823       | 0.3%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 7,823       | 0.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

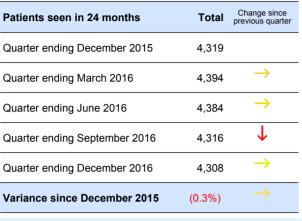


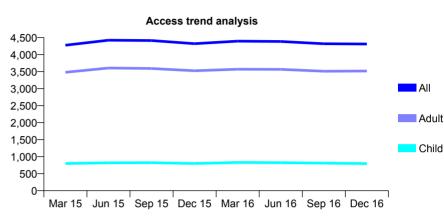
# Q70 - Vital Signs At a Glance Contract Report for 128678/0002 - December 2016

| Name or company name | SCA Trafalgar Dental Services Ltd |
|----------------------|-----------------------------------|
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 10/02/2013                        |
| Contract end date    |                                   |

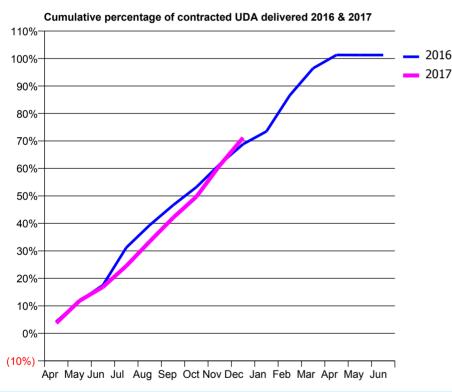
| 16/17 Contracted general activity (UDA)     | 16,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £477,320.72 |

#### **ACCESS\***





## **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 690                    | 595          |
| May       | 1,880                  | 1,901        |
| June      | 2,814                  | 2,700        |
| July      | 4,996                  | 3,926        |
| August    | 6,301                  | 5,346        |
| September | 7,455                  | 6,728        |
| October   | 8,511                  | 7,952        |
| November  | 9,842                  | 9,776        |
| December  | 11,015                 | 11,391       |
| January   | 11,755                 |              |
| February  | 13,854                 |              |
| March     | 15,431                 |              |
| April     | 16,203                 |              |
| May       | 16,200                 |              |
| June      | 16,200                 |              |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 135      | 935         | 14.4%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,056    | 4,538       | 23.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 523      | 935         | 55.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,397    | 4,538       | 52.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 470      | 5,142       | 9.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 67       | 5,142       | 1.3%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 103      | 5,142       | 2.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 13          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 13          | 84.6%    | 88.0% | 88.8%  | 88.8%   |



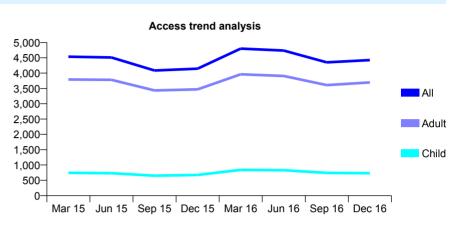
# Q70 - Vital Signs At a Glance Contract Report for 129135/0001 - December 2016

| Name or company name | Mr M Rzepski & Mrs A Grycz-Rzepska |
|----------------------|------------------------------------|
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/04/2006                         |
| Contract end date    | _                                  |

| 16/17 Contracted general activity (UDA)     | 14,316      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £292,850.17 |

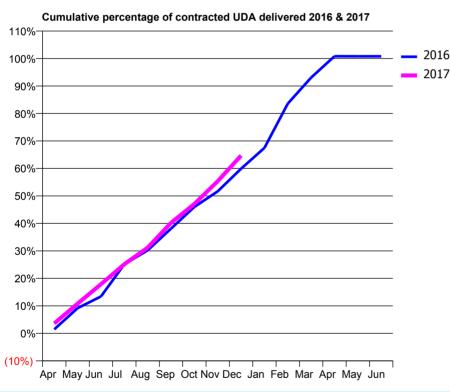
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 4,144 |                               |
| Quarter ending March 2016     | 4,800 | 1                             |
| Quarter ending June 2016      | 4,737 | <b>1</b>                      |
| Quarter ending September 2016 | 4,351 | <b>1</b>                      |
| Quarter ending December 2016  | 4,427 | $\rightarrow$                 |
| Variance since December 2015  | 6.8%  | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 209                      | 516        |
| May       | 1,316                    | 1,551      |
| June      | 1,922                    | 2,561      |
| July      | 3,596                    | 3,602      |
| August    | 4,325                    | 4,466      |
| September | 5,457                    | 5,759      |
| October   | 6,585                    | 6,743      |
| November  | 7,399                    | 7,926      |
| December  | 8,577                    | 9,261      |
| January   | 9,661                    |            |
| February  | 11,965                   |            |
| March     | 13,321                   |            |
| April     | 14,433                   |            |
| May       | 14,431                   |            |
| June      | 14,431                   |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 67       | 959         | 7.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 683      | 4,938       | 13.8%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 636      | 959         | 66.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,150    | 4,938       | 63.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 287      | 5,300       | 5.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 50       | 5,300       | 0.9%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 177      | 5,300       | 3.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 13          | 92.3%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 13          | 100.0%   | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



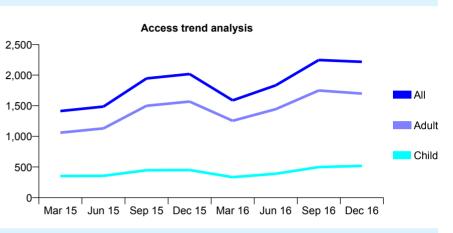
# Q70 - Vital Signs At a Glance Contract Report for 129135/0002 - December 2016

| Name or company name                 | Mr M Rzepski & Mrs A Grycz-Rzepska |
|--------------------------------------|------------------------------------|
| Contract type name PDS Plus Contract |                                    |
| Purpose of contract                  | General                            |
| Contract start date                  | 01/12/2010                         |
| Contract end date                    | 30/11/2020                         |

| 16/17 Contracted general activity (UDA)     | 6,000       |
|---|-------------|
| Carry forward general activity (UDA)        | 20          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £101,020.30 |

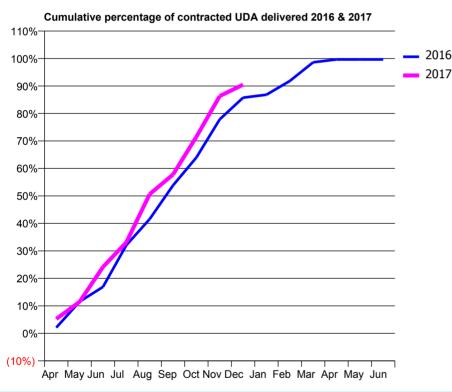
## **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 125                      | 315        |
| May       | 692                      | 689        |
| June      | 1,014                    | 1,450      |
| July      | 1,925                    | 1,987      |
| August    | 2,494                    | 3,039      |
| September | 3,230                    | 3,468      |
| October   | 3,839                    | 4,290      |
| November  | 4,672                    | 5,180      |
| December  | 5,145                    | 5,429      |
| January   | 5,210                    |            |
| February  | 5,508                    | _          |
| March     | 5,917                    |            |
| April     | 5,979                    |            |
| May       | 5,979                    |            |
| June      | 5,979                    |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 615         | 5.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 234      | 2,277       | 10.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 193      | 615         | 31.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 837      | 2,277       | 36.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 179      | 2,869       | 6.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 2,869       | 0.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 98       | 2,869       | 3.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



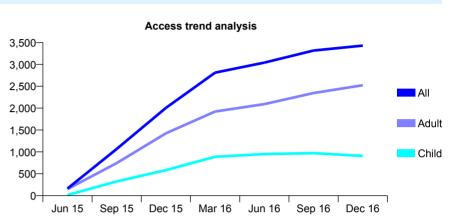
# Q70 - Vital Signs At a Glance Contract Report for 129992/0008 - December 2016

| Name or company name | Somerset Partnership NHS Foundation Tru |
|----------------------|---|
| Contract type name   | PDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 01/04/2015                              |
| Contract end date    | 31/03/2020                              |

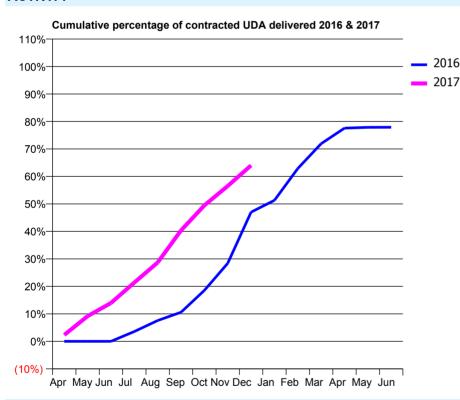
| 16/17 Contracted general activity (UDA)     | 9,333         |
|---|---------------|
| Carry forward general activity (UDA)        | 0             |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,169,528.31 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 2,005 |                               |
| Quarter ending March 2016     | 2,811 | <b>1</b>                      |
| Quarter ending June 2016      | 3,040 | 1                             |
| Quarter ending September 2016 | 3,316 | 1                             |
| Quarter ending December 2016  | 3,429 | 1                             |
| Variance since December 2015  | 71.0% | <b>↑</b>                      |



## **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |       |  |
|-----------|-----------------------------------|-------|--|
| Month     | 2016                              | 2017  |  |
| April     | 0                                 | 218   |  |
| May       | 0                                 | 858   |  |
| June      | 0                                 | 1,304 |  |
| July      | 334                               | 1,995 |  |
| August    | 708                               | 2,677 |  |
| September | 990                               | 3,767 |  |
| October   | 1,732                             | 4,617 |  |
| November  | 2,652                             | 5,277 |  |
| December  | 4,388                             | 5,975 |  |
| January   | 4,789                             |       |  |
| February  | 5,869                             |       |  |
| March     | 6,712                             |       |  |
| April     | 7,240                             |       |  |
| May       | 7,267                             |       |  |
| June      | 7,270                             |       |  |

| 401-111   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 1,069       | 7.7%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 272      | 2,626       | 10.4%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 439      | 1,069       | 41.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,345    | 2,626       | 51.2%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 111      | 3,245       | 3.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 3,245       | 0.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 87       | 3,245       | 2.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 3           | N/A      | 88.0% | 88.8%  | 88.8%   |



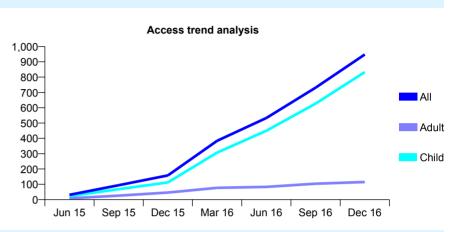
# Q70 - Vital Signs At a Glance Contract Report for 129992/0009 - December 2016

| Name or company name | Somerset Partnership NHS Foundation Tru |
|----------------------|---|
| Contract type name   | PDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 01/04/2015                              |
| Contract end date    | 31/03/2020                              |

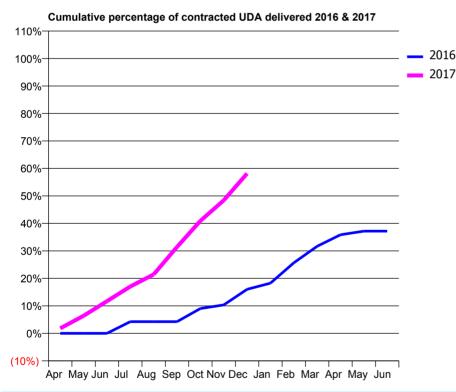
| 16/17 Contracted general activity (UDA)     | 4,666       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £389,847.99 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 158    |                               |
| Quarter ending March 2016     | 384    | 1                             |
| Quarter ending June 2016      | 533    | <b>1</b>                      |
| Quarter ending September 2016 | 731    | <b>↑</b>                      |
| Quarter ending December 2016  | 948    | <b>↑</b>                      |
| Variance since December 2015  | 500.0% | 1                             |



## **ACTIVITY**



|           | Adjusted Schedule | d Activity (UDA) |
|-----------|-------------------|------------------|
| Month     | 2016              | 2017             |
| April     | 0                 | 85               |
| May       | 0                 | 298              |
| June      | 0                 | 546              |
| July      | 198               | 795              |
| August    | 198               | 1,000            |
| September | 198               | 1,467            |
| October   | 421               | 1,910            |
| November  | 483               | 2,258            |
| December  | 748               | 2,713            |
| January   | 853               |                  |
| February  | 1,198             |                  |
| March     | 1,479             |                  |
| April     | 1,675             |                  |
| May       | 1,736             |                  |
| June      | 1,736             |                  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 1,168       | 2.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 116         | 1.7%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 46       | 1,168       | 3.9%     | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 11       | 116         | 9.5%     | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 27       | 1,152       | 2.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,152       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 1,152       | 0.8%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



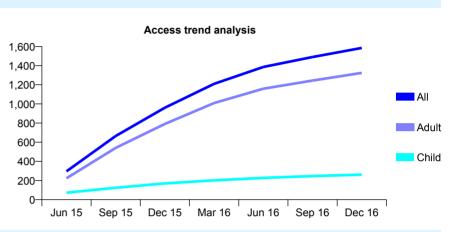
# Q70 - Vital Signs At a Glance Contract Report for 129992/0010 - December 2016

| Name or company name | Somerset Partnership NHS Foundation Tru |
|----------------------|---|
| Contract type name   | PDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 01/04/2015                              |
| Contract end date    | 31/03/2020                              |

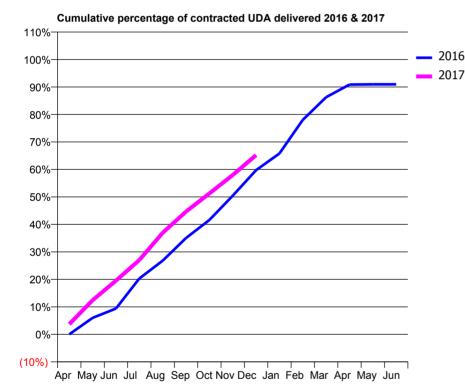
| 16/17 Contracted general activity (UDA)     | 4,666       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £560,456.40 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 960   |                               |
| Quarter ending March 2016     | 1,210 | <b>1</b>                      |
| Quarter ending June 2016      | 1,386 | 1                             |
| Quarter ending September 2016 | 1,490 | 1                             |
| Quarter ending December 2016  | 1,585 | 1                             |
| Variance since December 2015  | 65.1% | 1                             |



# **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 0                        | 173       |
| May       | 280                      | 580       |
| June      | 438                      | 912       |
| July      | 948                      | 1,261     |
| August    | 1,251                    | 1,723     |
| September | 1,636                    | 2,084     |
| October   | 1,941                    | 2,392     |
| November  | 2,353                    | 2,704     |
| December  | 2,787                    | 3,043     |
| January   | 3,070                    |           |
| February  | 3,641                    |           |
| March     | 4,026                    |           |
| April     | 4,240                    |           |
| May       | 4,244                    |           |
| June      | 4,244                    |           |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 250         | 8.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 103      | 1,012       | 10.2%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 78       | 250         | 31.2%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 355      | 1,012       | 35.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 95       | 1,172       | 8.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,172       | 0.1%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 1,172       | 1.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 7           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 88.0% | 88.8%  | 88.8%   |



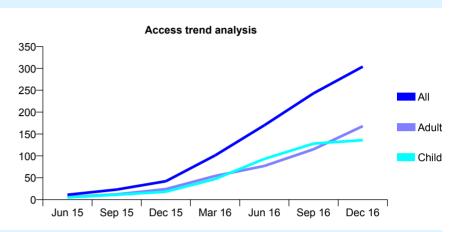
# Q70 - Vital Signs At a Glance Contract Report for 129992/0011 - December 2016

| Name or company name | Somerset Partnership NHS Foundation Tru |
|----------------------|---|
| Contract type name   | PDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 01/04/2015                              |
| Contract end date    | 31/03/2020                              |

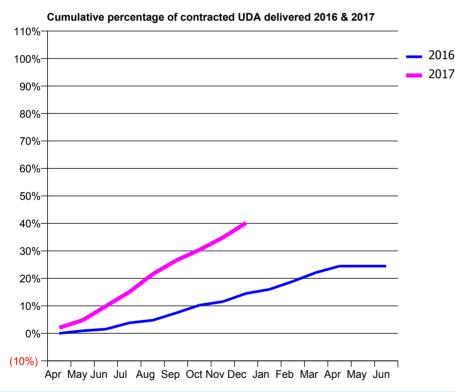
| 16/17 Contracted general activity (UDA)     | 2,333       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £186,818.80 |

## **ACCESS\***

| Patients seen in 24 months Total |        | Change since previous quarter |
|----------------------------------|--------|-------------------------------|
| Quarter ending December 2015     | 42     |                               |
| Quarter ending March 2016        | 101    | 1                             |
| Quarter ending June 2016         | 170    | <b>1</b>                      |
| Quarter ending September 2016    | 243    | <b>1</b>                      |
| Quarter ending December 2016     | 304    | <b>1</b>                      |
| Variance since December 2015     | 623.8% | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 0                        | 48        |
| May       | 22                       | 112       |
| June      | 36                       | 231       |
| July      | 89                       | 351       |
| August    | 111                      | 503       |
| September | 173                      | 619       |
| October   | 239                      | 709       |
| November  | 269                      | 813       |
| December  | 339                      | 938       |
| January   | 373                      |           |
| February  | 441                      |           |
| March     | 517                      |           |
| April     | 571                      |           |
| May       | 571                      |           |
| June      | 571                      |           |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 175         | 4.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 162         | 1.2%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 11       | 175         | 6.3%     | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 162         | 0.6%     | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 320         | 1.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 320         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 320         | 0.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |



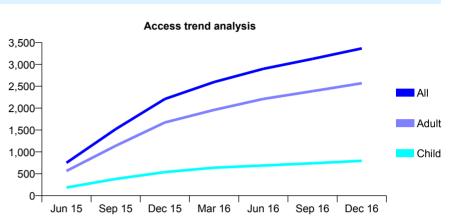
# Q70 - Vital Signs At a Glance Contract Report for 129992/0012 - December 2016

| Name or company name | Somerset Partnership NHS Foundation Tru |
|----------------------|---|
| Contract type name   | PDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 01/04/2015                              |
| Contract end date    | 31/03/2020                              |

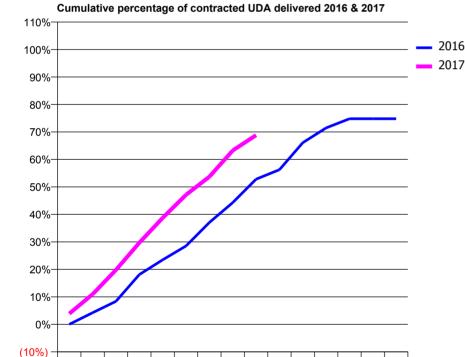
| 16/17 Contracted general activity (UDA)     | 10,500      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £264,337.50 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 2,209 |                               |
| Quarter ending March 2016     | 2,597 | <b>1</b>                      |
| Quarter ending June 2016      | 2,899 | 1                             |
| Quarter ending September 2016 | 3,126 | 1                             |
| Quarter ending December 2016  | 3,365 | 1                             |
| Variance since December 2015  | 52.3% | 1                             |



## **ACTIVITY**



Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun

|           | Adjusted Scheduled Ad | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 0                     | 408          |
| May       | 444                   | 1,150        |
| June      | 880                   | 2,081        |
| July      | 1,902                 | 3,117        |
| August    | 2,466                 | 4,067        |
| September | 2,996                 | 4,950        |
| October   | 3,893                 | 5,641        |
| November  | 4,651                 | 6,641        |
| December  | 5,547                 | 7,228        |
| January   | 5,908                 |              |
| February  | 6,938                 |              |
| March     | 7,504                 |              |
| April     | 7,855                 |              |
| May       | 7,855                 |              |
| June      | 7,855                 |              |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 806         | 5.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 331      | 2,707       | 12.2%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 370      | 806         | 45.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,373    | 2,707       | 50.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 271      | 3,373       | 8.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 3,373       | 0.8%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 42       | 3,373       | 1.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 23       | 24          | 95.8%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 21       | 24          | 87.5%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



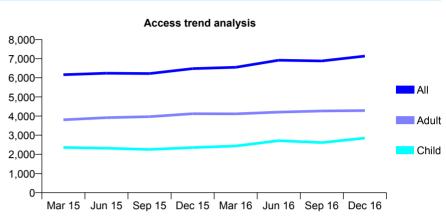
# Q70 - Vital Signs At a Glance Contract Report for 130400/0001 - December 2016

| Name or company name | M & A Dentmet Ltd |
|----------------------|-------------------|
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/09/2009        |
| Contract end date    | _                 |

| 16/17 Contracted general activity (UDA)     | 13,601      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £345,237.74 |

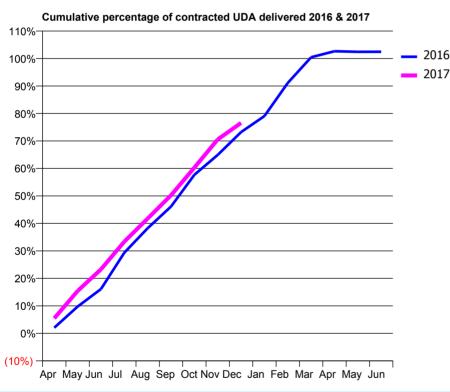
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 278                    | 744         |
| May       | 1,324                  | 2,097       |
| June      | 2,194                  | 3,171       |
| July      | 3,992                  | 4,539       |
| August    | 5,202                  | 5,683       |
| September | 6,276                  | 6,833       |
| October   | 7,847                  | 8,203       |
| November  | 8,830                  | 9,595       |
| December  | 9,958                  | 10,416      |
| January   | 10,751                 |             |
| February  | 12,393                 |             |
| March     | 13,662                 |             |
| April     | 13,959                 |             |
| May       | 13,931                 |             |
| June      | 13,932                 |             |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 73       | 2,538       | 2.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 315      | 3,935       | 8.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,025    | 2,538       | 40.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,072    | 3,935       | 52.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 310      | 6,302       | 4.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 44       | 6,302       | 0.7%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 6,302       | 0.1%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 8           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

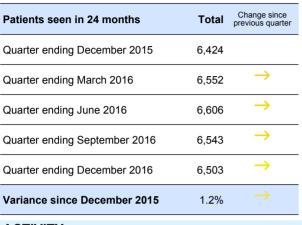


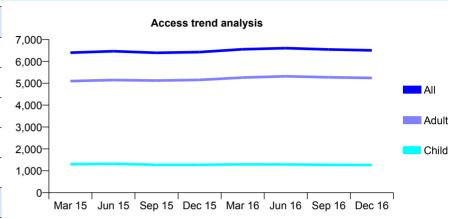
# Q70 - Vital Signs At a Glance Contract Report for 130931/0001 - December 2016

| Name or company name | Palmerston Precinct Practice Limited |
|----------------------|--------------------------------------|
| Contract type name   | GDS Contract                         |
| Purpose of contract  | General                              |
| Contract start date  | 01/04/2008                           |
| Contract end date    |                                      |

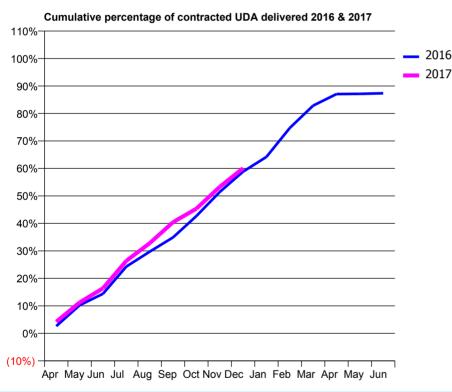
| 16/17 Contracted general activity (UDA)     | 23,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £544,920.80 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 603                   | 974           |
| May       | 2,355                 | 2,587         |
| June      | 3,314                 | 3,770         |
| July      | 5,588                 | 6,072         |
| August    | 6,832                 | 7,544         |
| September | 8,031                 | 9,299         |
| October   | 9,816                 | 10,437        |
| November  | 11,832                | 12,259        |
| December  | 13,530                | 13,816        |
| January   | 14,768                |               |
| February  | 17,189                |               |
| March     | 19,056                |               |
| April     | 20,026                |               |
| May       | 20,042                |               |
| June      | 20,092                |               |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 90       | 1,390       | 6.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 583      | 5,266       | 11.1%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 827      | 1,390       | 59.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,018    | 5,266       | 57.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 259      | 6,259       | 4.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 22       | 6,259       | 0.4%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 142      | 6,259       | 2.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

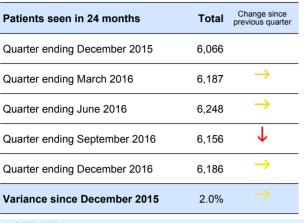


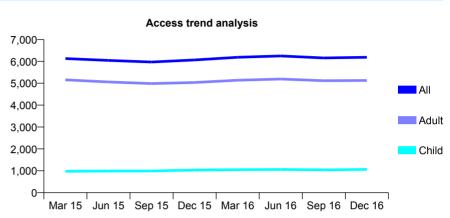
# Q70 - Vital Signs At a Glance Contract Report for 131024/0001 - December 2016

| Name or company name | Dr NF Portelli & Dr RO Smallwood |
|----------------------|----------------------------------|
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/12/2012                       |
| Contract end date    |                                  |

| 16/17 Contracted general activity (UDA)     | 16,665      |
|---|-------------|
| Carry forward general activity (UDA)        | 959         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £346,031.32 |

#### **ACCESS\***

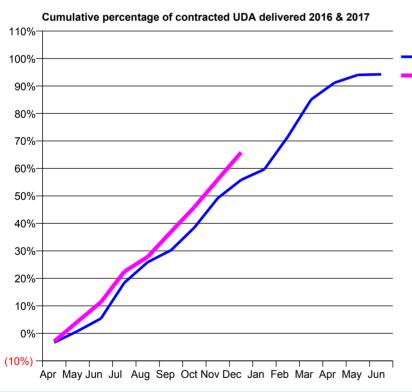




2016

2017

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |        |  |
|-----------------------------------|--------|--------|--|
| Month                             | 2016   | 2017   |  |
| April                             | -555   | -482   |  |
| May                               | 139    | 712    |  |
| June                              | 905    | 1,894  |  |
| July                              | 3,070  | 3,743  |  |
| August                            | 4,316  | 4,641  |  |
| September                         | 5,042  | 6,156  |  |
| October                           | 6,414  | 7,656  |  |
| November                          | 8,194  | 9,325  |  |
| December                          | 9,302  | 10,969 |  |
| January                           | 9,952  |        |  |
| February                          | 11,922 |        |  |
| March                             | 14,178 |        |  |
| April                             | 15,197 |        |  |
| May                               | 15,670 |        |  |
| June                              | 15,707 |        |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 105      | 1,252       | 8.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 833      | 6,023       | 13.8%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 809      | 1,252       | 64.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,803    | 6,023       | 63.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 306      | 6,725       | 4.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 33       | 6,725       | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 129      | 6,725       | 1.9%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 88.0% | 88.8%  | 88.8%   |

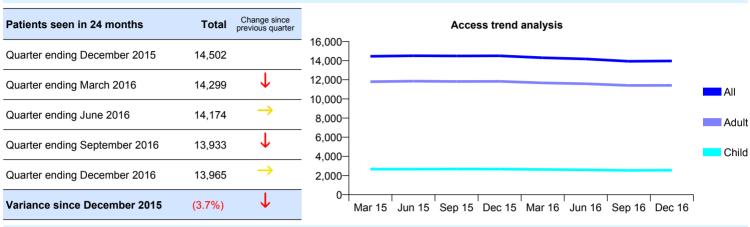


# Q70 - Vital Signs At a Glance Contract Report for 132063/0001 - December 2016

| Name or company name | Wellum House Dental Practice |
|----------------------|------------------------------|
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2011                   |
| Contract end date    |                              |

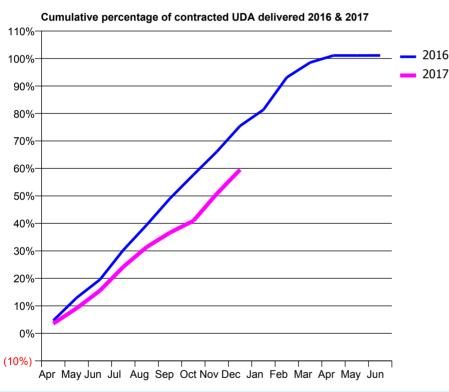
| 16/17 Contracted general activity (UDA)     | 38,250        |
|---|---------------|
| Carry forward general activity (UDA)        | 0             |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,116,030.42 |

# ACCESS\*



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 1,782                 | 1,359         |
| May       | 4,950                 | 3,494         |
| June      | 7,486                 | 5,954         |
| July      | 11,596                | 9,257         |
| August    | 15,087                | 12,011        |
| September | 18,785                | 14,018        |
| October   | 22,058                | 15,667        |
| November  | 25,272                | 19,414        |
| December  | 28,871                | 22,785        |
| January   | 31,122                |               |
| February  | 35,624                |               |
| March     | 37,685                |               |
| April     | 38,664                |               |
| May       | 38,665                |               |
| June      | 38,677                |               |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 131      | 2,580       | 5.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,331    | 11,366      | 11.7%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,492    | 2,580       | 57.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,177    | 11,366      | 54.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 909      | 13,345      | 6.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 55       | 13,345      | 0.4%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 105      | 13,345      | 0.8%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 12          | 75.0%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 12          | 75.0%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



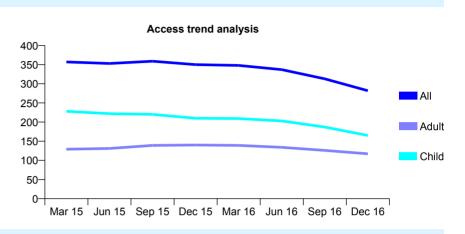
# Q70 - Vital Signs At a Glance Contract Report for 132543/0001 - December 2016

| Name or company name | Professor V St John Crean |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/08/2009                |
| Contract end date    | 31/07/2016                |

| 16/17 Contracted general activity (UDA)     | 167       |
|---|-----------|
| Carry forward general activity (UDA)        | -10       |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £3,726.10 |

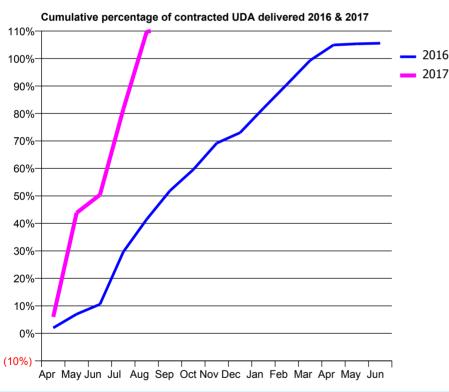
## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 350     |                               |
| Quarter ending March 2016     | 348     | $\rightarrow$                 |
| Quarter ending June 2016      | 337     | <b>1</b>                      |
| Quarter ending September 2016 | 313     | <b>1</b>                      |
| Quarter ending December 2016  | 282     | <b>↓</b>                      |
| Variance since December 2015  | (19.4%) | <b>1</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activit | y (UDA) |
|-----------|----------------------------|---------|
| Month     | 2016                       | 2017    |
| April     | 10                         | 10      |
| May       | 35                         | 73      |
| June      | 53                         | 84      |
| July      | 148                        | 136     |
| August    | 207                        | 183     |
| September | 260                        | 186     |
| October   | 298                        | 198     |
| November  | 346                        | 232     |
| December  | 365                        | 253     |
| January   | 409                        |         |
| February  | 453                        |         |
| March     | 497                        |         |
| April     | 525                        |         |
| May       | 527                        |         |
| June      | 528                        |         |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 114         | 1.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 61          | 3.3%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 56       | 114         | 49.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 30       | 61          | 49.2%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 145         | 1.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 145         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 145         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



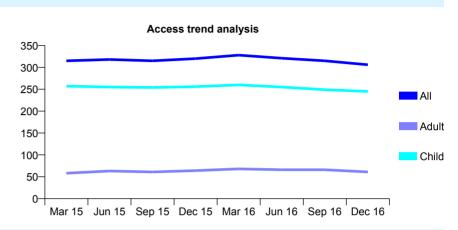
# Q70 - Vital Signs At a Glance Contract Report for 133183/0001 - December 2016

| Name or company name | Heath Dental Suite |
|----------------------|--------------------|
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/09/2012         |
| Contract end date    |                    |

| 16/17 Contracted general activity (UDA)     | 500        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,237.11 |

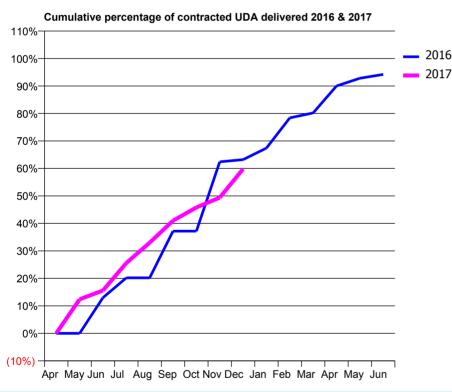
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 320    |                               |
| Quarter ending March 2016     | 328    | <b>1</b>                      |
| Quarter ending June 2016      | 321    | <b>→</b>                      |
| Quarter ending September 2016 | 315    | <b>→</b>                      |
| Quarter ending December 2016  | 306    | <b>→</b>                      |
| Variance since December 2015  | (4.4%) | <b>1</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 0                        | 0         |
| May       | 0                        | 62        |
| June      | 65                       | 78        |
| July      | 101                      | 128       |
| August    | 101                      | 165       |
| September | 186                      | 205       |
| October   | 186                      | 229       |
| November  | 312                      | 247       |
| December  | 316                      | 299       |
| January   | 337                      |           |
| February  | 392                      |           |
| March     | 401                      |           |
| April     | 450                      |           |
| May       | 464                      |           |
| June      | 471                      |           |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 249         | 0.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 32          | 0.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 140      | 249         | 56.2%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 22       | 32          | 68.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 226         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 226         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 226         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

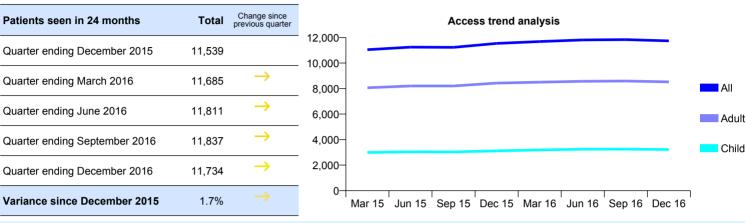


# Q70 - Vital Signs At a Glance Contract Report for 133302/0001 - December 2016

| Name or company name | Fleet Dental Centre limited |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2013                  |
| Contract end date    |                             |

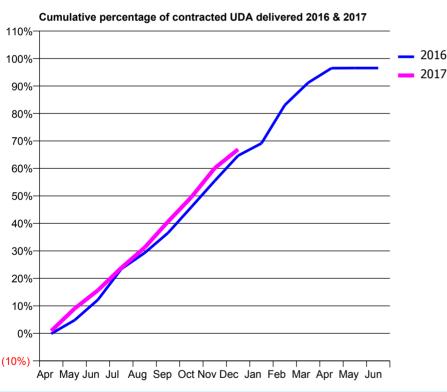
| 16/17 Contracted general activity (UDA)     | 25,346      |
|---|-------------|
| Carry forward general activity (UDA)        | 881         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £608,913.21 |

#### **ACCESS\***



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | -34                   | 229           |
| May       | 1,213                 | 2,288         |
| June      | 3,105                 | 3,979         |
| July      | 5,936                 | 6,043         |
| August    | 7,423                 | 7,919         |
| September | 9,267                 | 10,306        |
| October   | 11,655                | 12,565        |
| November  | 14,063                | 15,238        |
| December  | 16,388                | 16,968        |
| January   | 17,522                |               |
| February  | 21,044                |               |
| March     | 23,113                |               |
| April     | 24,452                |               |
| May       | 24,466                |               |
| June      | 24,465                |               |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 220      | 3,573       | 6.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,038    | 8,615       | 12.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,193    | 3,573       | 61.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,855    | 8,615       | 56.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 440      | 10,605      | 4.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 52       | 10,605      | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 86       | 10,605      | 0.8%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 43       | 47          | 91.5%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 43       | 47          | 91.5%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



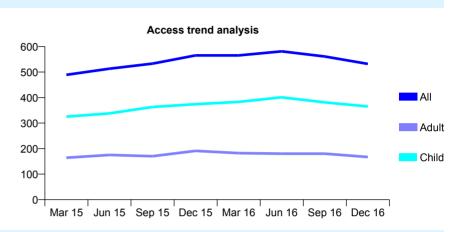
# Q70 - Vital Signs At a Glance Contract Report for 134074/0001 - December 2016

| Name or company name | Dr Pawel Kiersz and Dr Ewelina Kiersz |
|----------------------|---------------------------------------|
| Contract type name   | GDS Contract                          |
| Purpose of contract  | General                               |
| Contract start date  | 30/04/2010                            |
| Contract end date    |                                       |

| 16/17 Contracted general activity (UDA)     | 1,389      |
|---|------------|
| Carry forward general activity (UDA)        | -27        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £28,861.12 |

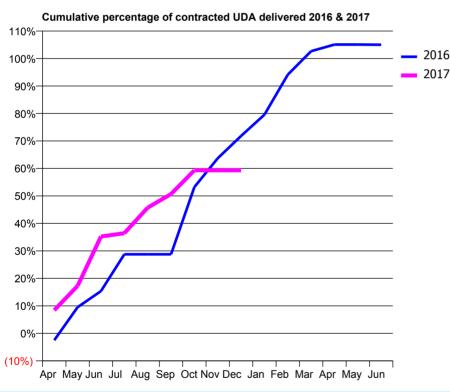
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 565    |                               |
| Quarter ending March 2016     | 565    | $\rightarrow$                 |
| Quarter ending June 2016      | 581    | <b>1</b>                      |
| Quarter ending September 2016 | 561    | <b>→</b>                      |
| Quarter ending December 2016  | 532    | <b>→</b>                      |
| Variance since December 2015  | (5.8%) | <b>\</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | -35                      | 117        |
| May       | 132                      | 240        |
| June      | 214                      | 489        |
| July      | 400                      | 506        |
| August    | 400                      | 635        |
| September | 400                      | 704        |
| October   | 739                      | 824        |
| November  | 885                      | 824        |
| December  | 998                      | 824        |
| January   | 1,105                    |            |
| February  | 1,307                    | _          |
| March     | 1,426                    |            |
| April     | 1,459                    |            |
| May       | 1,459                    |            |
| June      | 1,458                    |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 275         | 7.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 27       | 124         | 21.8%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 164      | 275         | 59.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 59       | 124         | 47.6%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 14       | 383         | 3.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 383         | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 383         | 1.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.0% | 88.8%  | 88.8%   |

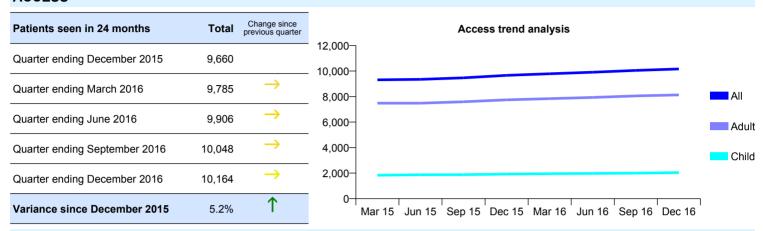


# Q70 - Vital Signs At a Glance Contract Report for 136042/0001 - December 2016

| Name or company name | Mr M Shahi   |
|----------------------|--------------|
| Contract type name   | PDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | 31/03/2026   |

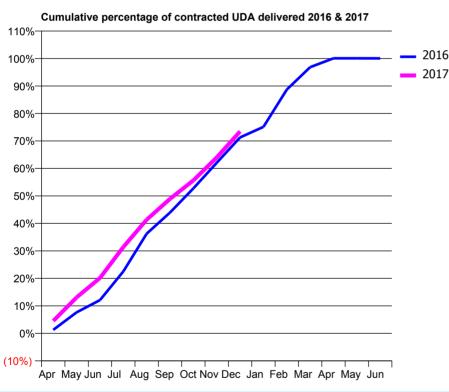
| 16/17 Contracted general activity (UDA)     | 28,500      |
|---|-------------|
| Carry forward general activity (UDA)        | -14         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £895,696.75 |

#### **ACCESS\***



2016

#### **ACTIVITY**



| Adjusted Scheduled Ac | tivity (UDA)  |
|-----------------------|---|
| 2016                  | 2017  |
| 363                   | 1,290   |
| 2,183                 | 3,732   |
| 3,447                 | 5,745   |
| 6,423                 | 8,950   |
| 10,337                | 11,790  |
| 12,527                | 13,943  |
| 15,032                | 15,863  |
| 17,690                | 18,243  |
| 20,317                | 20,937  |
| 21,412                |   |
| 25,272                |   |
| 27,601                |   |
| 28,518                |   |
| 28,518                |   |
| 28,515                |   |
|                       | 2016  363 2,183 3,447 6,423 10,337 12,527 15,032 17,690 20,317 21,412 25,272 27,601 28,518 28,518 |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 2,015       | 2.6%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 391      | 7,570       | 5.2%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 845      | 2,015       | 41.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,513    | 7,570       | 46.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 184      | 9,200       | 2.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 9,200       | 0.1%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 34       | 9,200       | 0.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 31       | 33          | 93.9%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 30       | 33          | 90.9%    | 88.0% | 88.8%  | 88.8%   |



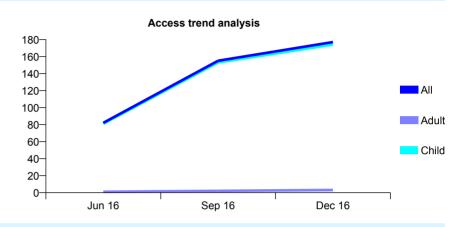
# Q70 - Vital Signs At a Glance Contract Report for 136514/0001 - December 2016

| Name or company name | Parkstone Dental Practice |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2016                |
| Contract end date    |                           |

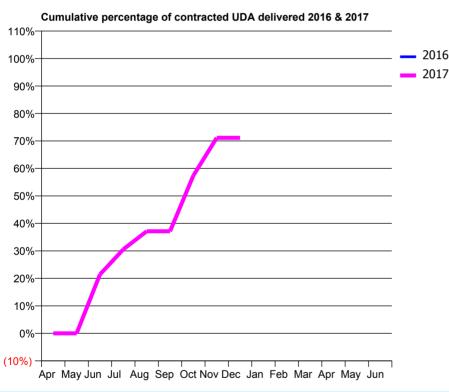
| 16/17 Contracted general activity (UDA)     | 350       |
|---|-----------|
| Carry forward general activity (UDA)        | 0         |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,214.35 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 0     |                               |
| Quarter ending March 2016     | 0     |                               |
| Quarter ending June 2016      | 82    | 1                             |
| Quarter ending September 2016 | 155   | <b>1</b>                      |
| Quarter ending December 2016  | 177   | <b>1</b>                      |
| Variance since December 2015  | N/A   |                               |



# **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 0                         | 0        |
| May       | 0                         | 0        |
| June      | 0                         | 75       |
| July      | 0                         | 107      |
| August    | 0                         | 130      |
| September | 0                         | 130      |
| October   | 0                         | 201      |
| November  | 0                         | 249      |
| December  | 0                         | 249      |
| January   | 0                         |          |
| February  | 0                         |          |
| March     | 0                         |          |
| April     | 0                         |          |
| May       | 0                         |          |
| June      | 0                         |          |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 211         | 3.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 21       | 211         | 10.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 211         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 211         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 211         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

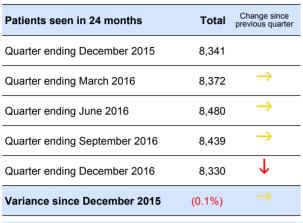


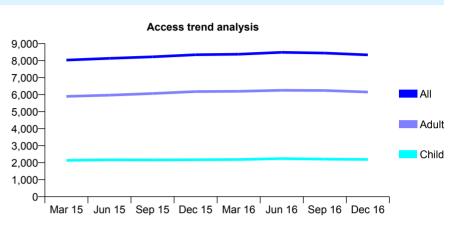
# Q70 - Vital Signs At a Glance Contract Report for 137588/0001 - December 2016

| Name or company name | Damira Dental Studios Ltd |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/08/2011                |
| Contract end date    |                           |

| 16/17 Contracted general activity (UDA)     | 20,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £518,241.59 |

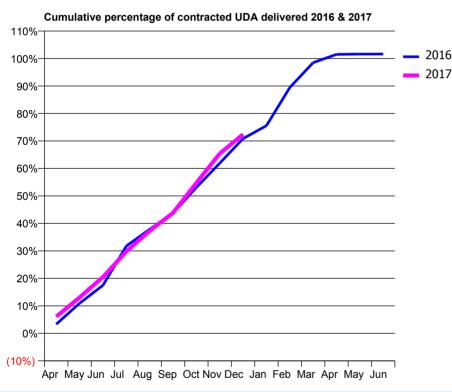
## **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 667                    | 1,216       |
| May       | 2,193                  | 2,619       |
| June      | 3,495                  | 4,097       |
| July      | 6,355                  | 5,959       |
| August    | 7,575                  | 7,456       |
| September | 8,748                  | 8,770       |
| October   | 10,616                 | 10,953      |
| November  | 12,384                 | 13,080      |
| December  | 14,171                 | 14,486      |
| January   | 15,112                 |             |
| February  | 17,887                 |             |
| March     | 19,695                 |             |
| April     | 20,299                 |             |
| May       | 20,320                 |             |
| June      | 20,322                 |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 81       | 2,378       | 3.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 548      | 6,344       | 8.6%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,565    | 2,378       | 65.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,113    | 6,344       | 64.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 327      | 8,375       | 3.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 45       | 8,375       | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 8,375       | 0.1%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 11          | 81.8%    | 88.0% | 88.8%  | 88.8%   |



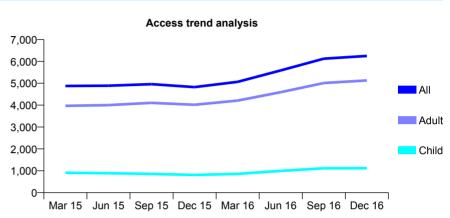
# Q70 - Vital Signs At a Glance Contract Report for 137588/0002 - December 2016

| Name or company name | Damira Dental Studios Ltd |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 20/03/2013                |
| Contract end date    |                           |

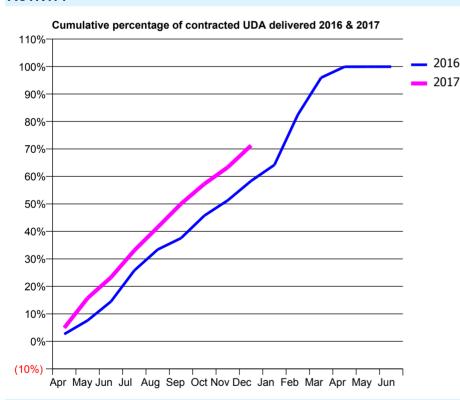
| 16/17 Contracted general activity (UDA)     | 23,402      |
|---|-------------|
| Carry forward general activity (UDA)        | 13          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £659,956.45 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 4,823 |                               |
| Quarter ending March 2016     | 5,065 | <b>1</b>                      |
| Quarter ending June 2016      | 5,585 | <b>↑</b>                      |
| Quarter ending September 2016 | 6,122 | <b>1</b>                      |
| Quarter ending December 2016  | 6,248 | <b>↑</b>                      |
| Variance since December 2015  | 29.5% | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 471                     | 1,151       |
| May       | 1,355                   | 3,683       |
| June      | 2,579                   | 5,451       |
| July      | 4,591                   | 7,741       |
| August    | 5,947                   | 9,716       |
| September | 6,683                   | 11,712      |
| October   | 8,144                   | 13,407      |
| November  | 9,129                   | 14,822      |
| December  | 10,390                  | 16,676      |
| January   | 11,427                  |             |
| February  | 14,672                  |             |
| March     | 17,077                  |             |
| April     | 17,781                  |             |
| May       | 17,788                  |             |
| June      | 17,788                  |             |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 180      | 1,275       | 14.1%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,292    | 5,663       | 22.8%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 403      | 1,275       | 31.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,518    | 5,663       | 26.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2,230    | 6,675       | 33.4%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 116      | 6,675       | 1.7%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 34       | 6,675       | 0.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 22       | 28          | 78.6%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 19       | 28          | 67.9%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

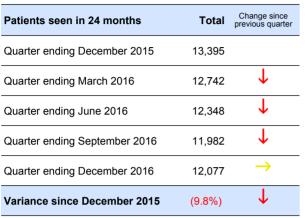


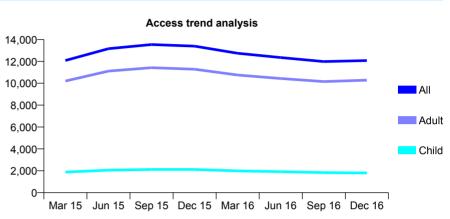
# Q70 - Vital Signs At a Glance Contract Report for 137588/0003 - December 2016

| Name or company name | Damira Dental Studios Ltd |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2013                |
| Contract end date    |                           |

| 16/17 Contracted general activity (UDA)     | 30,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 11          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £796,279.07 |

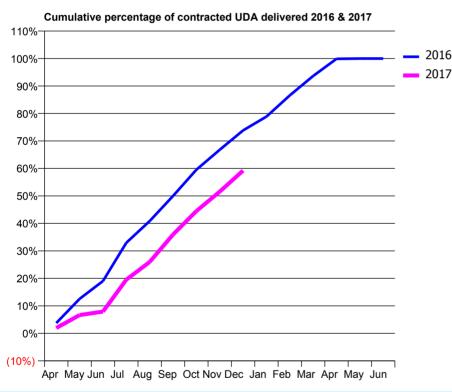
#### **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 1,122                  | 585         |
| May       | 3,770                  | 1,997       |
| June      | 5,712                  | 2,378       |
| July      | 9,893                  | 5,862       |
| August    | 12,258                 | 7,791       |
| September | 14,992                 | 10,784      |
| October   | 17,864                 | 13,350      |
| November  | 20,041                 | 15,469      |
| December  | 22,151                 | 17,770      |
| January   | 23,660                 |             |
| February  | 25,973                 | _           |
| March     | 28,088                 |             |
| April     | 29,962                 |             |
| May       | 29,987                 |             |
| June      | 29,988                 |             |
|           |                        |             |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 189      | 1,675       | 11.3%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,467    | 8,761       | 16.7%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 415      | 1,675       | 24.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,528    | 8,761       | 17.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 5,946    | 9,477       | 62.7%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 9,477       | 0.3%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 51       | 9,477       | 0.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 8           | N/A      | 88.0% | 88.8%  | 88.8%   |

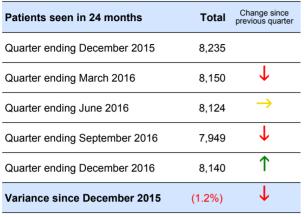


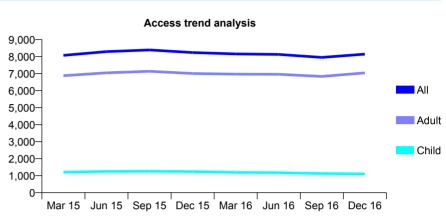
# Q70 - Vital Signs At a Glance Contract Report for 137588/0004 - December 2016

| Name or company name | Damira Dental Studios Ltd |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2013                |
| Contract end date    |                           |

| 16/17 Contracted general activity (UDA)     | 20,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £555,943.79 |

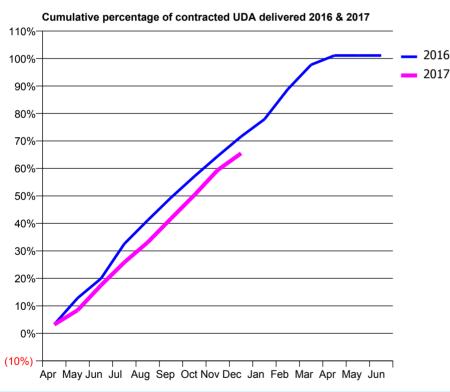
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 652                   | 636           |
| May       | 2,569                 | 1,688         |
| June      | 3,988                 | 3,496         |
| July      | 6,516                 | 5,169         |
| August    | 8,222                 | 6,624         |
| September | 9,879                 | 8,357         |
| October   | 11,423                | 10,066        |
| November  | 12,898                | 11,885        |
| December  | 14,322                | 13,097        |
| January   | 15,577                |               |
| February  | 17,759                |               |
| March     | 19,547                |               |
| April     | 20,215                |               |
| May       | 20,214                |               |
| June      | 20,218                |               |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 1,146       | 8.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 953      | 6,869       | 13.9%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 392      | 1,146       | 34.2%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,923    | 6,869       | 28.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 4,213    | 7,593       | 55.5%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 67       | 7,593       | 0.9%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 7,593       | 0.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 19          | 84.2%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 19          | 78.9%    | 88.0% | 88.8%  | 88.8%   |

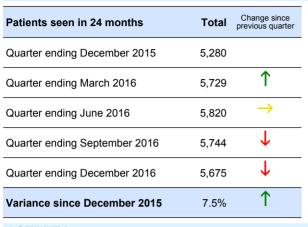


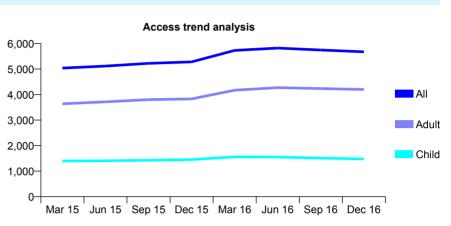
# Q70 - Vital Signs At a Glance Contract Report for 137588/0005 - December 2016

| Name or company name | Damira Dental Studios Ltd |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2013                |
| Contract end date    |                           |

| 16/17 Contracted general activity (UDA)     | 20,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 820         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £541,491.39 |

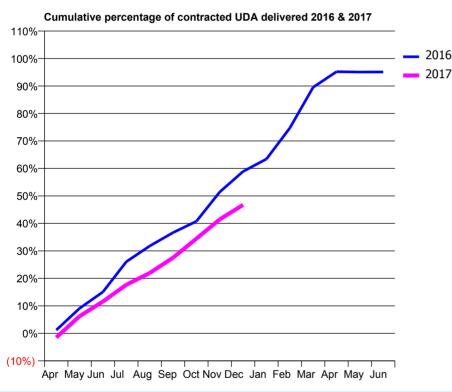
#### **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 199                     | -302       |
| May       | 1,518                   | 1,250      |
| June      | 2,513                   | 2,318      |
| July      | 4,347                   | 3,534      |
| August    | 5,297                   | 4,388      |
| September | 6,108                   | 5,503      |
| October   | 6,791                   | 6,890      |
| November  | 8,571                   | 8,290      |
| December  | 9,817                   | 9,351      |
| January   | 10,571                  |            |
| February  | 12,448                  |            |
| March     | 14,921                  |            |
| April     | 15,865                  |            |
| May       | 15,845                  |            |
| June      | 15,847                  |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 99       | 1,176       | 8.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 634      | 3,823       | 16.6%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 603      | 1,176       | 51.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,583    | 3,823       | 41.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,069    | 4,590       | 23.3%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 80       | 4,590       | 1.7%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 4,590       | 0.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.0% | 88.8%  | 88.8%   |

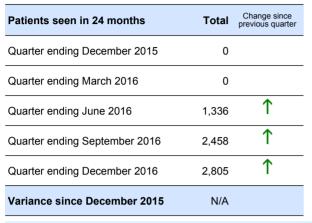


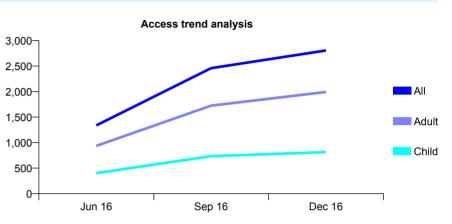
# Q70 - Vital Signs At a Glance Contract Report for 137588/0009 - December 2016

| Name or company name | Damira Dental Studios Ltd |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2016                |
| Contract end date    |                           |

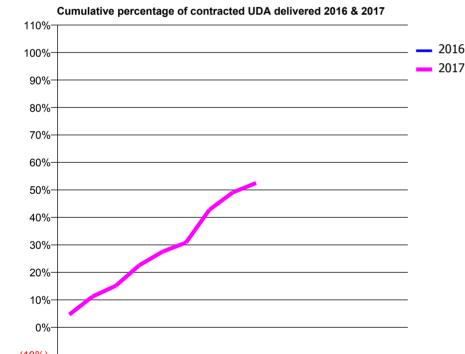
| 16/17 Contracted general activity (UDA)     | 15,722      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £414,183.60 |

#### **ACCESS\***





## **ACTIVITY**



Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun

| Adjusted Scheduled Activity (UDA) |      |       |
|-----------------------------------|------|-------|
| Month                             | 2016 | 2017  |
| April                             | 0    | 730   |
| May                               | 0    | 1,764 |
| June                              | 0    | 2,385 |
| July                              | 0    | 3,556 |
| August                            | 0    | 4,330 |
| September                         | 0    | 4,851 |
| October                           | 0    | 6,725 |
| November                          | 0    | 7,718 |
| December                          | 0    | 8,257 |
| January                           | 0    |       |
| February                          | 0    |       |
| March                             | 0    |       |
| April                             | 0    |       |
| May                               | 0    |       |
| June                              | 0    |       |

| QO/LETT   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 61       | 1,076       | 5.7%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 251      | 2,715       | 9.2%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 108      | 1,076       | 10.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 347      | 2,715       | 12.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 335      | 3,791       | 8.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 63       | 3,791       | 1.7%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 3,791       | 0.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |



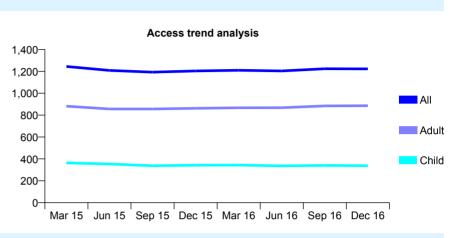
# Q70 - Vital Signs At a Glance Contract Report for 138274/0001 - December 2016

| Name or company name | Bembridge Dental Practice |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 11/10/2012                |
| Contract end date    |                           |

| 16/17 Contracted general activity (UDA)     | 4,563       |
|---|-------------|
| Carry forward general activity (UDA)        | 99          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £119.903.17 |

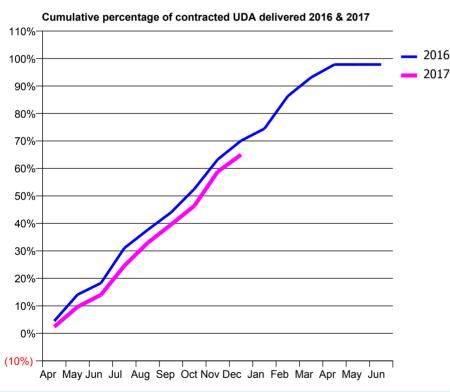
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,204 |                               |
| Quarter ending March 2016     | 1,210 | $\rightarrow$                 |
| Quarter ending June 2016      | 1,204 | $\rightarrow$                 |
| Quarter ending September 2016 | 1,224 | $\rightarrow$                 |
| Quarter ending December 2016  | 1,223 | $\rightarrow$                 |
| Variance since December 2015  | 1.6%  | $\rightarrow$                 |



2016

# **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 205                      | 109        |
| May       | 644                      | 441        |
| June      | 835                      | 639        |
| July      | 1,416                    | 1,121      |
| August    | 1,718                    | 1,502      |
| September | 2,007                    | 1,806      |
| October   | 2,397                    | 2,117      |
| November  | 2,888                    | 2,685      |
| December  | 3,198                    | 2,966      |
| January   | 3,398                    |            |
| February  | 3,938                    |            |
| March     | 4,249                    |            |
| April     | 4,463                    |            |
| May       | 4,463                    |            |
| June      | 4,463                    |            |

| 40.12.1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 32       | 394         | 8.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 152      | 1,065       | 14.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 252      | 394         | 64.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 654      | 1,065       | 61.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 47       | 1,370       | 3.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 20       | 1,370       | 1.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 1,370       | 1.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |



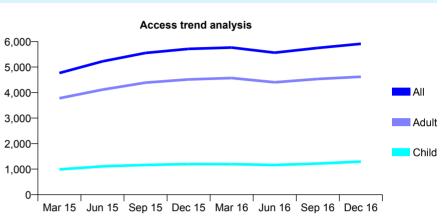
# Q70 - Vital Signs At a Glance Contract Report for 138622/0001 - December 2016

| Name or company name | Weymouth and Bridges Dental Practice Par |
|----------------------|--|
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/04/2006                               |
| Contract end date    |  |

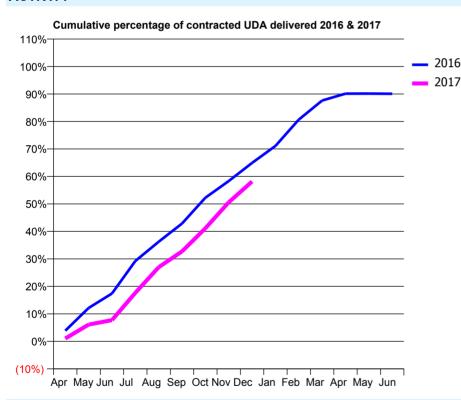
| 16/17 Contracted general activity (UDA)     | 19,139      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £458,202.49 |

## **ACCESS\***





#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |        |  |  |
|-----------------------------------|--------|--------|--|--|
| Month                             | 2016   | 2017   |  |  |
| April                             | 741    | 198    |  |  |
| May                               | 2,324  | 1,167  |  |  |
| June                              | 3,333  | 1,481  |  |  |
| July                              | 5,593  | 3,378  |  |  |
| August                            | 6,937  | 5,162  |  |  |
| September                         | 8,203  | 6,262  |  |  |
| October                           | 10,001 | 7,876  |  |  |
| November                          | 11,161 | 9,679  |  |  |
| December                          | 12,424 | 11,131 |  |  |
| January                           | 13,604 |        |  |  |
| February                          | 15,438 |        |  |  |
| March                             | 16,767 |        |  |  |
| April                             | 17,249 |        |  |  |
| May                               | 17,250 |        |  |  |
| June                              | 17,239 |        |  |  |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 1,116       | 5.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 485      | 3,947       | 12.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 402      | 1,116       | 36.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,501    | 3,947       | 38.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 362      | 4,921       | 7.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 4,921       | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 125      | 4,921       | 2.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

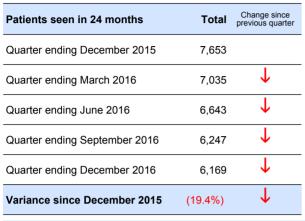


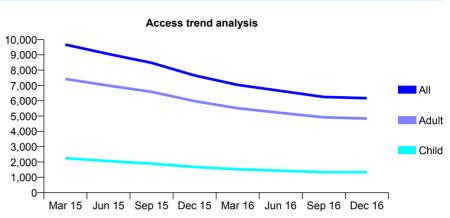
# Q70 - Vital Signs At a Glance Contract Report for 138622/0002 - December 2016

| Name or company name | Weymouth and Bridges Dental Practice Par |
|----------------------|--|
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/04/2006                               |
| Contract end date    |  |

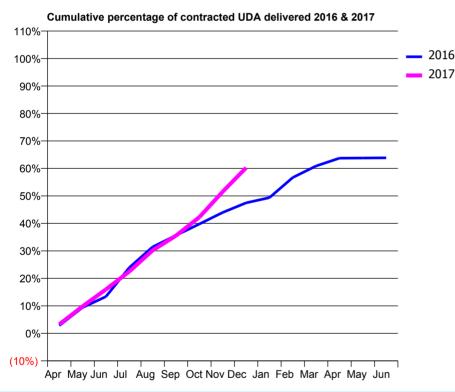
| 16/17 Contracted general activity (UDA)     | 21,500      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £514,726.66 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 610                   | 708           |
| May       | 2,025                 | 2,118         |
| June      | 2,876                 | 3,442         |
| July      | 5,145                 | 4,841         |
| August    | 6,765                 | 6,491         |
| September | 7,669                 | 7,648         |
| October   | 8,552                 | 9,093         |
| November  | 9,458                 | 11,083        |
| December  | 10,209                | 12,952        |
| January   | 10,614                |               |
| February  | 12,189                |               |
| March     | 13,092                |               |
| April     | 13,702                |               |
| May       | 13,715                |               |
| June      | 13,730                |               |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 54       | 1,256       | 4.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 423      | 4,398       | 9.6%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 336      | 1,256       | 26.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,274    | 4,398       | 29.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 295      | 5,384       | 5.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 31       | 5,384       | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 59       | 5,384       | 1.1%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.0% | 88.8%  | 88.8%   |

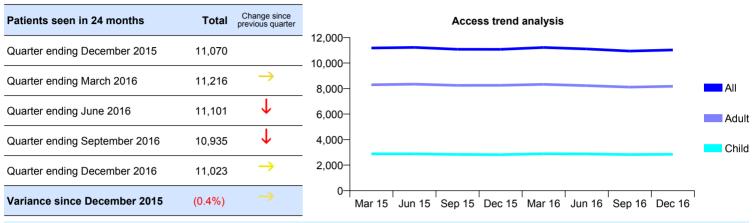


# Q70 - Vital Signs At a Glance Contract Report for 138649/0001 - December 2016

| Name or company name | Lordshill Dental Partnership |
|----------------------|------------------------------|
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/09/2012                   |
| Contract end date    |                              |

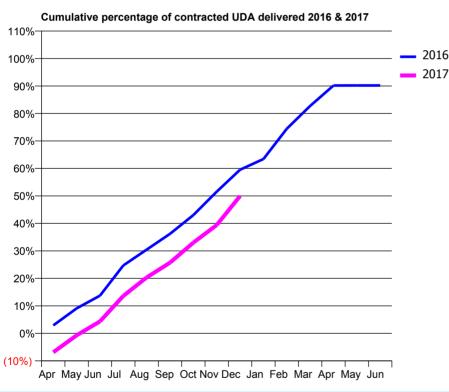
| 16/17 Contracted general activity (UDA)     | 39,000        |
|---|---------------|
| Carry forward general activity (UDA)        | 3,823         |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,067,115.61 |

#### **ACCESS\***



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 1,129                  | -2,691      |
| May       | 3,545                  | -293        |
| June      | 5,354                  | 1,701       |
| July      | 9,641                  | 5,310       |
| August    | 11,881                 | 7,936       |
| September | 14,121                 | 10,037      |
| October   | 16,785                 | 12,873      |
| November  | 20,108                 | 15,377      |
| December  | 23,224                 | 19,494      |
| January   | 24,730                 |             |
| February  | 29,027                 | _           |
| March     | 32,269                 |             |
| April     | 35,168                 |             |
| May       | 35,177                 |             |
| June      | 35,177                 |             |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 186      | 2,555       | 7.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,317    | 7,404       | 17.8%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,285    | 2,555       | 50.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,016    | 7,404       | 40.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 766      | 9,054       | 8.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 45       | 9,054       | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 344      | 9,054       | 3.8%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

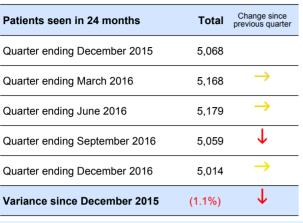


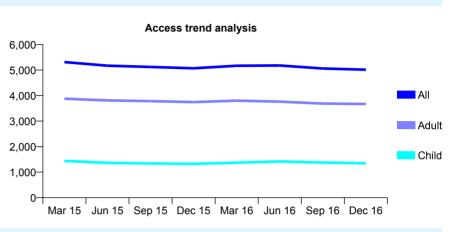
# Q70 - Vital Signs At a Glance Contract Report for 139165/0001 - December 2016

| Name or company name | Smile Dental Care Limited |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2009                |
| Contract end date    | _                         |

| 16/17 Contracted general activity (UDA)     | 14,950      |
|---|-------------|
| Carry forward general activity (UDA)        | -109        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £391,337.98 |

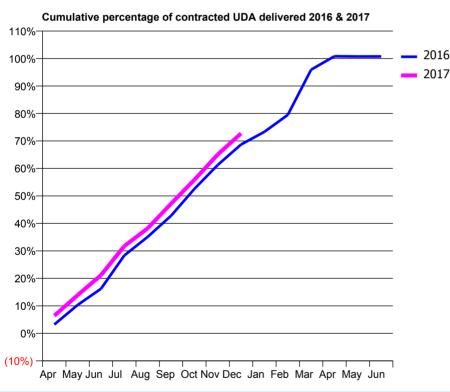
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 482                     | 955        |
| May       | 1,542                   | 2,077      |
| June      | 2,425                   | 3,166      |
| July      | 4,238                   | 4,745      |
| August    | 5,248                   | 5,714      |
| September | 6,395                   | 7,050      |
| October   | 7,857                   | 8,351      |
| November  | 9,158                   | 9,727      |
| December  | 10,273                  | 10,876     |
| January   | 10,963                  |            |
| February  | 11,882                  |            |
| March     | 14,345                  |            |
| April     | 15,074                  |            |
| May       | 15,057                  |            |
| June      | 15,060                  |            |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 187      | 1,969       | 9.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 756      | 4,900       | 15.4%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,209    | 1,969       | 61.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,217    | 4,900       | 65.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 614      | 6,513       | 9.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 73       | 6,513       | 1.1%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 6,513       | 0.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.0% | 88.8%  | 88.8%   |

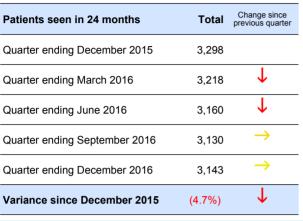


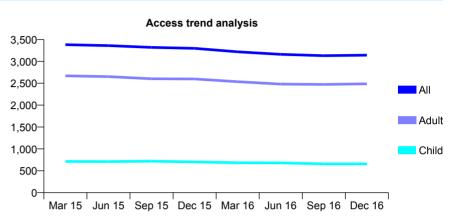
# Q70 - Vital Signs At a Glance Contract Report for 139181/0003 - December 2016

| Name or company name | Spa Dental Southampton Ltd |
|----------------------|----------------------------|
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2010                 |
| Contract end date    |                            |

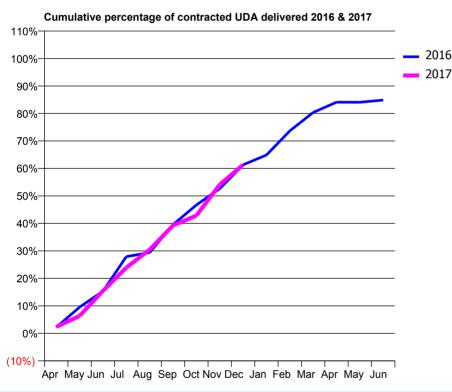
| 16/17 Contracted general activity (UDA)     | 10,973      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £258,078.46 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 244                    | 259          |
| May       | 1,048                  | 698          |
| June      | 1,683                  | 1,700        |
| July      | 3,064                  | 2,623        |
| August    | 3,222                  | 3,342        |
| September | 4,339                  | 4,306        |
| October   | 5,124                  | 4,701        |
| November  | 5,774                  | 5,938        |
| December  | 6,728                  | 6,731        |
| January   | 7,118                  |              |
| February  | 8,083                  |              |
| March     | 8,817                  |              |
| April     | 9,228                  |              |
| May       | 9,225                  |              |
| June      | 9,312                  |              |
|           |                        |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 46       | 722         | 6.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 512      | 2,836       | 18.1%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 473      | 722         | 65.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,696    | 2,836       | 59.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 173      | 3,311       | 5.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 39       | 3,311       | 1.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 167      | 3,311       | 5.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



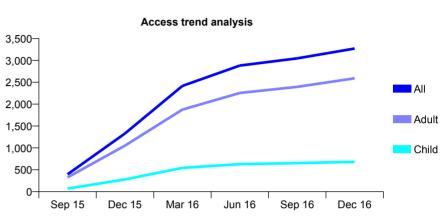
# Q70 - Vital Signs At a Glance Contract Report for 139661/0001 - December 2016

| Name or company name | Swapnil Krishnarao Shinde |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/09/2015                |
| Contract end date    |                           |

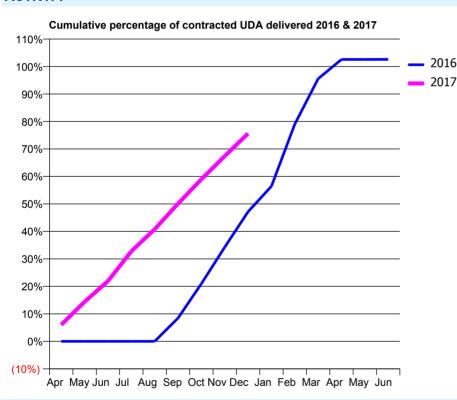
| 16/17 Contracted general activity (UDA)     | 9,544       |
|---|-------------|
| Carry forward general activity (UDA)        | 23          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £214,755.73 |

#### **ACCESS\***





#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |
|-----------------------------------|-------|-------|--|
| Month                             | 2016  | 2017  |  |
| April                             | 0     | 575   |  |
| May                               | 0     | 1,375 |  |
| June                              | 0     | 2,094 |  |
| July                              | 0     | 3,127 |  |
| August                            | 0     | 3,895 |  |
| September                         | 471   | 4,781 |  |
| October                           | 1,167 | 5,629 |  |
| November                          | 1,908 | 6,433 |  |
| December                          | 2,626 | 7,218 |  |
| January                           | 3,141 |       |  |
| February                          | 4,400 |       |  |
| March                             | 5,319 |       |  |
| April                             | 5,710 |       |  |
| May                               | 5,710 |       |  |
| June                              | 5,711 |       |  |
|                                   |       |       |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 840         | 5.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 402      | 3,292       | 12.2%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 507      | 840         | 60.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,972    | 3,292       | 59.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 230      | 3,757       | 6.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 3,757       | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 3,757       | 0.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

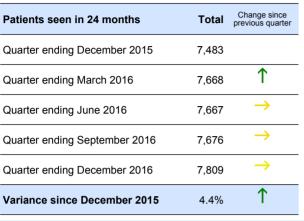


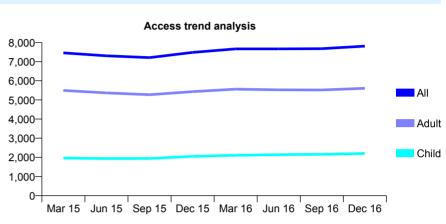
# Q70 - Vital Signs At a Glance Contract Report for 141003/0001 - December 2016

| Name or company name | Rensburg Pty Limited |
|----------------------|----------------------|
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/11/2010           |
| Contract end date    |                      |

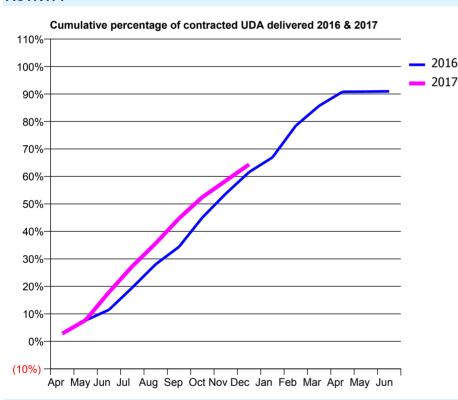
| 16/17 Contracted general activity (UDA)     | 18,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £425,770.83 |

#### **ACCESS\***





#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |        |  |
|-----------------------------------|--------|--------|--|
| Month                             | 2016   | 2017   |  |
| April                             | 530    | 509    |  |
| May                               | 1,374  | 1,392  |  |
| June                              | 2,066  | 3,223  |  |
| July                              | 3,524  | 4,920  |  |
| August                            | 5,047  | 6,416  |  |
| September                         | 6,192  | 8,053  |  |
| October                           | 8,109  | 9,446  |  |
| November                          | 9,670  | 10,518 |  |
| December                          | 11,084 | 11,587 |  |
| January                           | 12,046 |        |  |
| February                          | 14,118 |        |  |
| March                             | 15,425 |        |  |
| April                             | 16,343 |        |  |
| May                               | 16,352 |        |  |
| June                              | 16,374 |        |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 115      | 2,096       | 5.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 690      | 4,693       | 14.7%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,081    | 2,096       | 51.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,796    | 4,693       | 38.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 730      | 6,301       | 11.6%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 6,301       | 0.3%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 6,301       | 0.1%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 13          | 84.6%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 13          | 84.6%    | 88.0% | 88.8%  | 88.8%   |

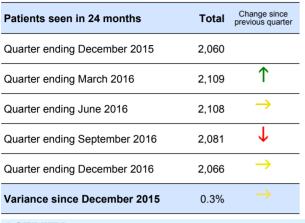


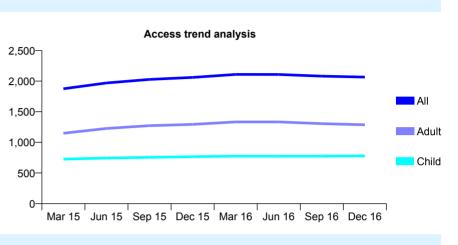
# Q70 - Vital Signs At a Glance Contract Report for 144592/0001 - December 2016

| Name or company name | Mr J.H.P. Van Der Merwe |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2014              |
| Contract end date    |                         |

| 16/17 Contracted general activity (UDA)     | 6,197       |
|---|-------------|
| Carry forward general activity (UDA)        | 170         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £137,065.29 |

#### **ACCESS\***

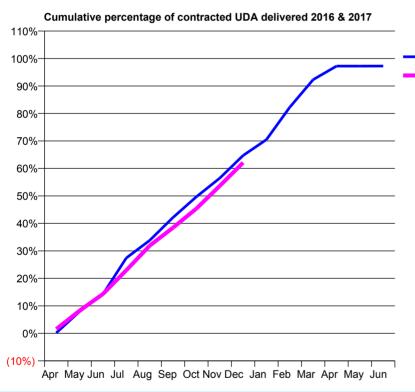




2016

2017

## **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |       |  |  |  |
|-----------|-----------------------------------|-------|--|--|--|
| Month     | 2016                              | 2017  |  |  |  |
| April     | 12                                | 96    |  |  |  |
| May       | 492                               | 511   |  |  |  |
| June      | 885                               | 888   |  |  |  |
| July      | 1,699                             | 1,423 |  |  |  |
| August    | 2,096                             | 1,977 |  |  |  |
| September | 2,613                             | 2,383 |  |  |  |
| October   | 3,079                             | 2,813 |  |  |  |
| November  | 3,499                             | 3,325 |  |  |  |
| December  | 4,009                             | 3,849 |  |  |  |
| January   | 4,368                             |       |  |  |  |
| February  | 5,098                             |       |  |  |  |
| March     | 5,720                             |       |  |  |  |
| April     | 6,026                             |       |  |  |  |
| May       | 6,026                             |       |  |  |  |
| June      | 6,027                             |       |  |  |  |

| QOALITI   |          |             |          |       |        |         |  |  |
|---|----------|-------------|----------|-------|--------|---------|--|--|
|   | Quantity | Base Number | Contract | AT    | Region | England |  |  |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 983         | 4.2%     | 10.3% | 11.9%  | 12.4%   |  |  |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        |          | 1,457       | 11.9%    | 15.1% | 16.5%  | 16.6%   |  |  |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 686      | 983         | 69.8%    | 60.7% | 60.2%  | 57.5%   |  |  |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 974      | 1,457       | 66.8%    | 52.7% | 52.0%  | 50.4%   |  |  |
| % of FP17s for Band 1 Urgent Courses  |          | 2,301       | 4.4%     | 9.5%  | 9.5%   | 9.1%    |  |  |
| % of FP17s Relating to Free Repair or Replacements                              |          | 2,301       | 0.3%     | 0.7%  | 0.7%   | 0.8%    |  |  |
| % of FP17s Relating to Continuations  |          | 2,301       | 0.3%     | 1.3%  | 1.2%   | 1.3%    |  |  |
| % of Patients satisfied with the dentistry they have received                   |          | 3           | N/A      | 92.6% | 92.9%  | 92.7%   |  |  |
| % of Patients satisfied with the time they had to wait for an appointment       |          | 3           | N/A      | 88.0% | 88.8%  | 88.8%   |  |  |

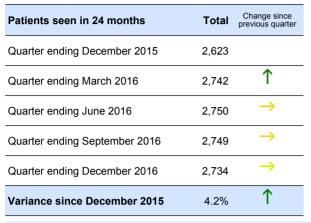


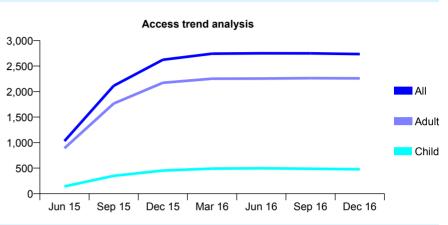
# Q70 - Vital Signs At a Glance Contract Report for 145068/0001 - December 2016

| Name or company name | Island Dental Care |
|----------------------|--------------------|
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2015         |
| Contract end date    |                    |

| 16/17 Contracted general activity (UDA)     | 10,138      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £225,617.33 |

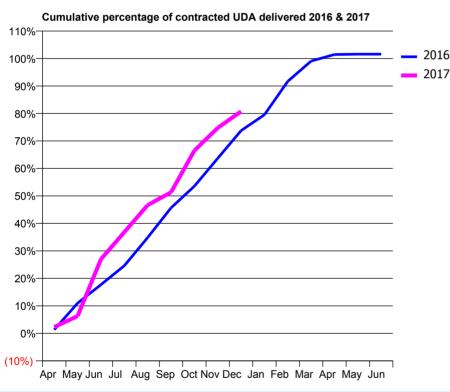
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 137                    | 232         |
| May       | 1,115                  | 640         |
| June      | 1,796                  | 2,737       |
| July      | 2,495                  | 3,734       |
| August    | 3,535                  | 4,733       |
| September | 4,629                  | 5,202       |
| October   | 5,429                  | 6,743       |
| November  | 6,456                  | 7,578       |
| December  | 7,479                  | 8,186       |
| January   | 8,063                  |             |
| February  | 9,295                  | _           |
| March     | 10,044                 |             |
| April     | 10,286                 |             |
| May       | 10,298                 |             |
| June      | 10,298                 |             |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 25       | 531         | 4.7%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 344      | 2,734       | 12.6%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 371      | 531         | 69.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,870    | 2,734       | 68.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 72       | 3,173       | 2.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 54       | 3,173       | 1.7%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 23       | 3,173       | 0.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



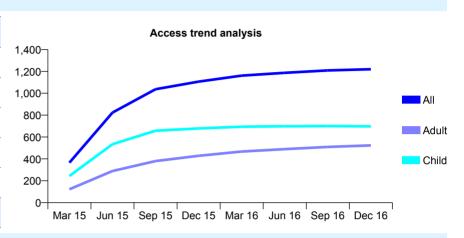
# Q70 - Vital Signs At a Glance Contract Report for 145122/0001 - December 2016

| Name or company name | Stubbington Avenue Dental Practice |
|----------------------|------------------------------------|
| Contract type name   | GDS Contract                       |
| Purpose of contract  | General                            |
| Contract start date  | 01/01/2015                         |
| Contract end date    |                                    |

| 16/17 Contracted general activity (UDA)     | 2,990      |
|---|------------|
| Carry forward general activity (UDA)        | 87         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £66,330.41 |

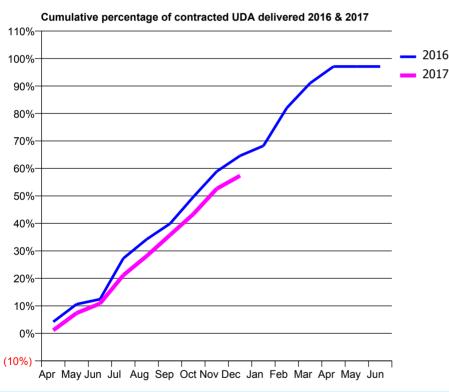
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,106 |                               |
| Quarter ending March 2016     | 1,161 | 1                             |
| Quarter ending June 2016      | 1,187 | <b>1</b>                      |
| Quarter ending September 2016 | 1,209 | $\rightarrow$                 |
| Quarter ending December 2016  | 1,220 | $\rightarrow$                 |
| Variance since December 2015  | 10.3% | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 126                      | 34        |
| May       | 318                      | 221       |
| June      | 371                      | 324       |
| July      | 816                      | 632       |
| August    | 1,023                    | 842       |
| September | 1,193                    | 1,070     |
| October   | 1,485                    | 1,298     |
| November  | 1,761                    | 1,573     |
| December  | 1,932                    | 1,715     |
| January   | 2,040                    |           |
| February  | 2,452                    |           |
| March     | 2,722                    |           |
| April     | 2,903                    |           |
| May       | 2,903                    |           |
| June      | 2,903                    |           |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 34       | 902         | 3.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 46       | 504         | 9.1%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 680      | 902         | 75.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 350      | 504         | 69.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 50       | 1,305       | 3.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,305       | 0.1%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,305       | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



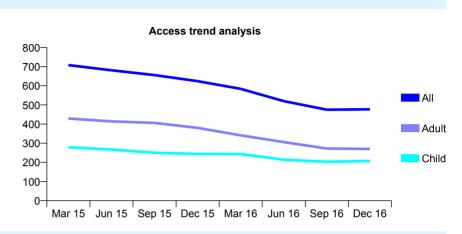
# Q70 - Vital Signs At a Glance Contract Report for 145785/0001 - December 2016

| Name or company name | The Anchorage Practice Limited |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/09/2008                     |
| Contract end date    |                                |

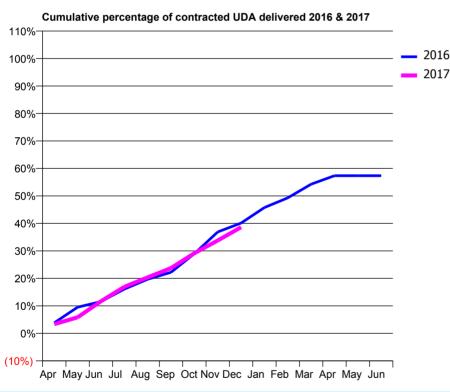
| 16/17 Contracted general activity (UDA)     | 1,850      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £42,118.69 |

## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 624     |                               |
| Quarter ending March 2016     | 584     | 1                             |
| Quarter ending June 2016      | 520     | <b>1</b>                      |
| Quarter ending September 2016 | 475     | 1                             |
| Quarter ending December 2016  | 477     | $\rightarrow$                 |
| Variance since December 2015  | (23.6%) | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Activ | rity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 71                       | 62         |
| May       | 176                      | 108        |
| June      | 214                      | 216        |
| July      | 298                      | 313        |
| August    | 364                      | 377        |
| September | 411                      | 439        |
| October   | 536                      | 539        |
| November  | 683                      | 625        |
| December  | 742                      | 714        |
| January   | 847                      |            |
| February  | 912                      |            |
| March     | 1,004                    |            |
| April     | 1,061                    |            |
| May       | 1,061                    |            |
| June      | 1,061                    |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 237         | 13.1%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 28       | 166         | 16.9%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 148      | 237         | 62.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 98       | 166         | 59.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 377         | 0.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 377         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 377         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |



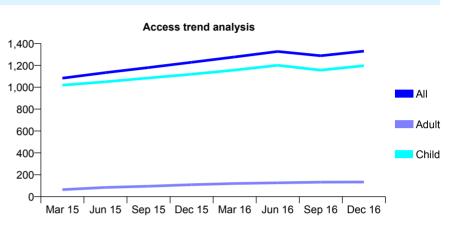
# Q70 - Vital Signs At a Glance Contract Report for 146005/0001 - December 2016

| Name or company name | Mr T F Visser |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 02/06/2014    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 2,910      |
|---|------------|
| Carry forward general activity (UDA)        | 43         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £62,915.45 |

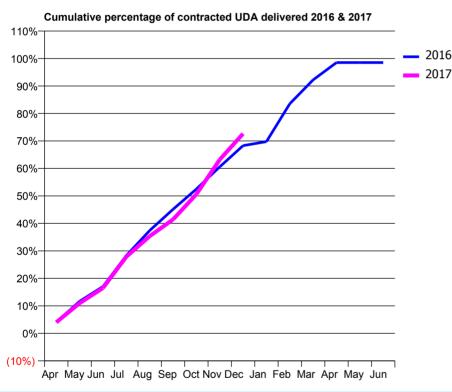
## **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 119                      | 117        |
| May       | 339                      | 319        |
| June      | 496                      | 481        |
| July      | 824                      | 811        |
| August    | 1,089                    | 1,028      |
| September | 1,313                    | 1,206      |
| October   | 1,528                    | 1,473      |
| November  | 1,763                    | 1,839      |
| December  | 1,987                    | 2,114      |
| January   | 2,030                    |            |
| February  | 2,431                    | _          |
| March     | 2,684                    |            |
| April     | 2,867                    |            |
| May       | 2,867                    |            |
| June      | 2,867                    |            |

| G0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 1,613       | 6.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 54          | 7.4%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,104    | 1,613       | 68.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 38       | 54          | 70.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 55       | 1,531       | 3.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,531       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 1,531       | 0.8%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



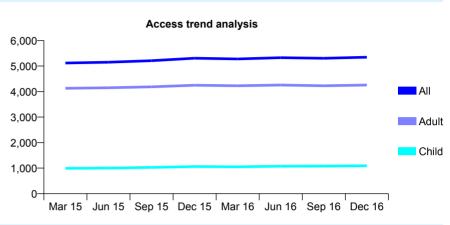
# Q70 - Vital Signs At a Glance Contract Report for 146447/0001 - December 2016

| Name or company name | Dentapol Ltd |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/11/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 16,000      |
|---|-------------|
| Carry forward general activity (UDA)        | -218        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £454,904.88 |

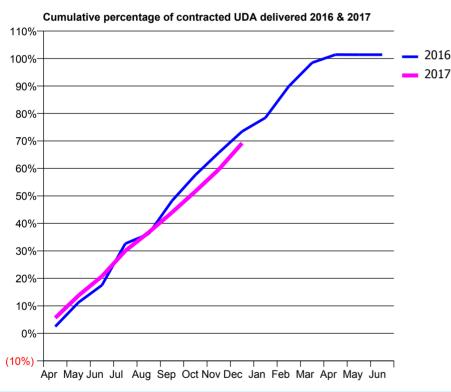
## **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 399                      | 901        |
| May       | 1,806                    | 2,208      |
| June      | 2,804                    | 3,320      |
| July      | 5,225                    | 4,805      |
| August    | 5,790                    | 5,875      |
| September | 7,715                    | 7,041      |
| October   | 9,218                    | 8,263      |
| November  | 10,512                   | 9,537      |
| December  | 11,757                   | 11,072     |
| January   | 12,552                   |            |
| February  | 14,380                   |            |
| March     | 15,755                   |            |
| April     | 16,224                   |            |
| May       | 16,218                   |            |
| June      | 16,218                   |            |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 69       | 1,182       | 5.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 659      | 4,676       | 14.1%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 789      | 1,182       | 66.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,001    | 4,676       | 64.2%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 418      | 5,635       | 7.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 100      | 5,635       | 1.8%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 70       | 5,635       | 1.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 88.0% | 88.8%  | 88.8%   |

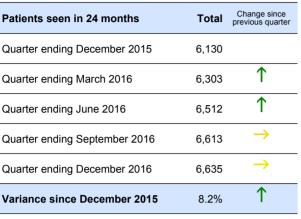


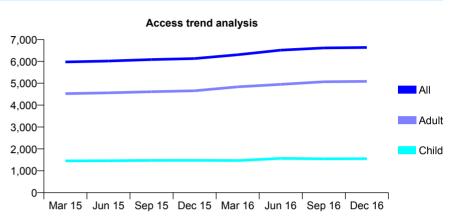
# Q70 - Vital Signs At a Glance Contract Report for 146447/0002 - December 2016

| Name or company name | Dentapol Ltd |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2007   |
| Contract end date    | _            |

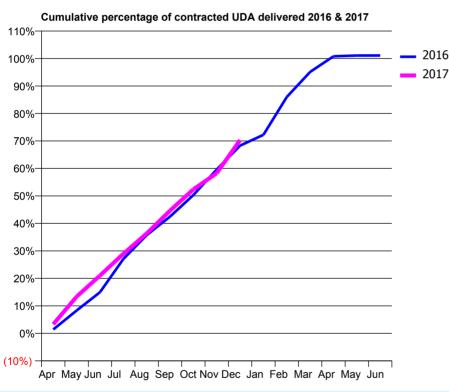
| 16/17 Contracted general activity (UDA)     | 24,000      |
|---|-------------|
| Carry forward general activity (UDA)        | -238        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £583,326.10 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Ad | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 308                   | 795          |
| May       | 1,809                 | 3,207        |
| June      | 3,256                 | 5,046        |
| July      | 5,883                 | 6,944        |
| August    | 7,772                 | 8,721        |
| September | 9,239                 | 10,715       |
| October   | 10,944                | 12,577       |
| November  | 12,965                | 13,980       |
| December  | 14,857                | 16,883       |
| January   | 15,710                |              |
| February  | 18,701                | _            |
| March     | 20,685                |              |
| April     | 21,922                |              |
| May       | 21,979                |              |
| June      | 21,988                |              |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 192      | 1,792       | 10.7%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,108    | 5,504       | 20.1%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,005    | 1,792       | 56.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,723    | 5,504       | 49.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,002    | 6,747       | 14.9%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 50       | 6,747       | 0.7%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 84       | 6,747       | 1.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 88.0% | 88.8%  | 88.8%   |

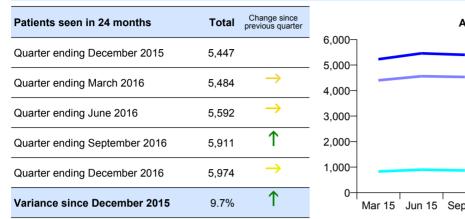


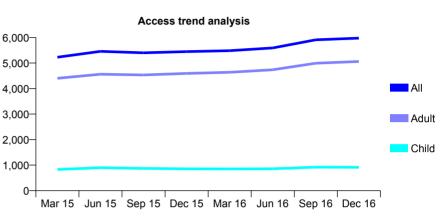
# Q70 - Vital Signs At a Glance Contract Report for 146447/0003 - December 2016

| Name or company name | Dentapol Ltd |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2007   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 19,806      |
|---|-------------|
| Carry forward general activity (UDA)        | -145        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £534,779.84 |

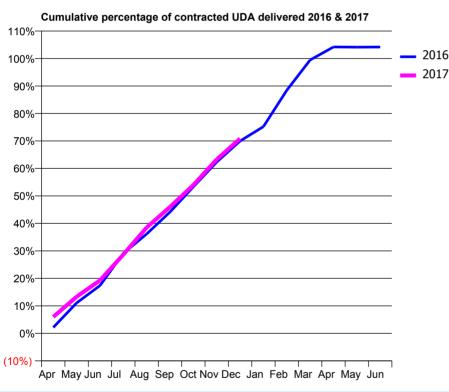
## **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 367                     | 1,185      |
| May       | 1,885                   | 2,643      |
| June      | 2,956                   | 3,818      |
| July      | 4,944                   | 5,679      |
| August    | 6,148                   | 7,628      |
| September | 7,504                   | 9,111      |
| October   | 9,061                   | 10,693     |
| November  | 10,591                  | 12,532     |
| December  | 11,890                  | 14,030     |
| January   | 12,782                  |            |
| February  | 15,029                  |            |
| March     | 16,904                  |            |
| April     | 17,705                  |            |
| May       | 17,694                  |            |
| June      | 17,701                  |            |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 66       | 1,125       | 5.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 616      | 5,968       | 10.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 542      | 1,125       | 48.2%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,272    | 5,968       | 54.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 960      | 6,752       | 14.2%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 70       | 6,752       | 1.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 52       | 6,752       | 0.8%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 10          | 90.0%    | 88.0% | 88.8%  | 88.8%   |

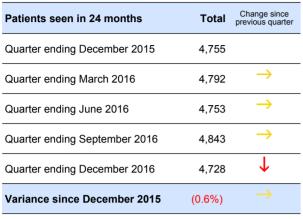


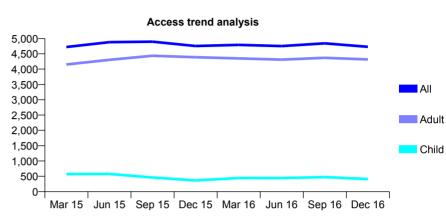
# Q70 - Vital Signs At a Glance Contract Report for 146447/0004 - December 2016

| Name or company name | Dentapol Ltd |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2007   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 18,910      |
|---|-------------|
| Carry forward general activity (UDA)        | -112        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £530,719.01 |

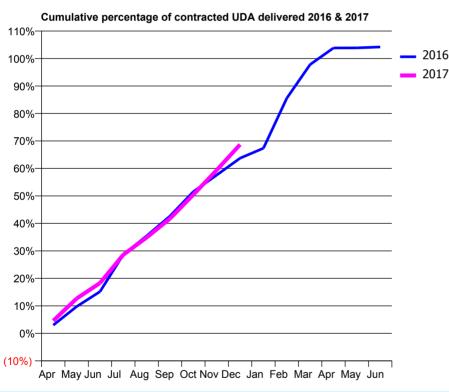
## **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 481                   | 870          |
| May       | 1,568                 | 2,399        |
| June      | 2,443                 | 3,464        |
| July      | 4,612                 | 5,412        |
| August    | 5,707                 | 6,599        |
| September | 6,869                 | 7,896        |
| October   | 8,301                 | 9,541        |
| November  | 9,271                 | 11,235       |
| December  | 10,259                | 12,990       |
| January   | 10,844                |              |
| February  | 13,773                | _            |
| March     | 15,743                |              |
| April     | 16,712                |              |
| May       | 16,716                |              |
| June      | 16,772                |              |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 38       | 543         | 7.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,018    | 5,362       | 19.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 131      | 543         | 24.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,868    | 5,362       | 53.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 727      | 5,504       | 13.2%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 78       | 5,504       | 1.4%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 73       | 5,504       | 1.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 14          | 85.7%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 14          | 92.9%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.

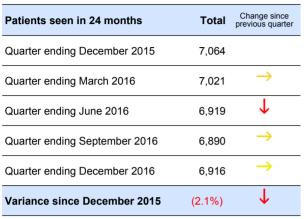


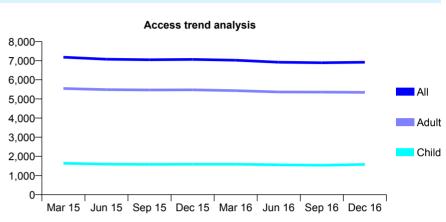
# Q70 - Vital Signs At a Glance Contract Report for 146447/0005 - December 2016

| Name or company name | Dentapol Ltd |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/01/2009   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 21,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £451,391.91 |

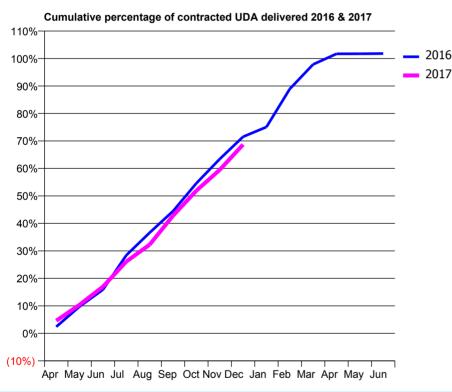
## **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 506                    | 964          |
| May       | 2,050                  | 2,188        |
| June      | 3,338                  | 3,570        |
| July      | 5,970                  | 5,487        |
| August    | 7,690                  | 6,781        |
| September | 9,337                  | 8,990        |
| October   | 11,471                 | 10,901       |
| November  | 13,317                 | 12,491       |
| December  | 15,019                 | 14,423       |
| January   | 15,767                 |              |
| February  | 18,674                 | _            |
| March     | 20,550                 |              |
| April     | 21,353                 |              |
| May       | 21,358                 |              |
| June      | 21,375                 | -            |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 60       | 1,742       | 3.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 766      | 6,068       | 12.6%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,202    | 1,742       | 69.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,038    | 6,068       | 66.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 543      | 7,401       | 7.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 64       | 7,401       | 0.9%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 46       | 7,401       | 0.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 5           | N/A      | 88.0% | 88.8%  | 88.8%   |

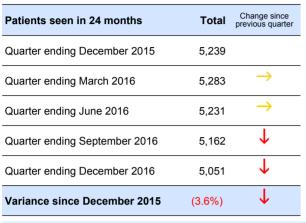


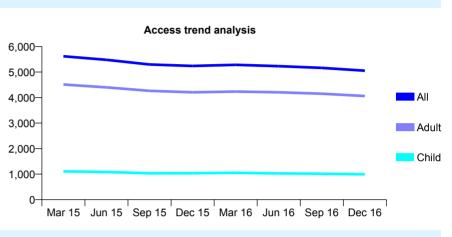
# Q70 - Vital Signs At a Glance Contract Report for 146447/0006 - December 2016

| Name or company name | Dentapol Ltd      |
|----------------------|-------------------|
| Contract type name   | PDS Plus Contract |
| Purpose of contract  | General           |
| Contract start date  | 01/12/2010        |
| Contract end date    | 30/11/2020        |

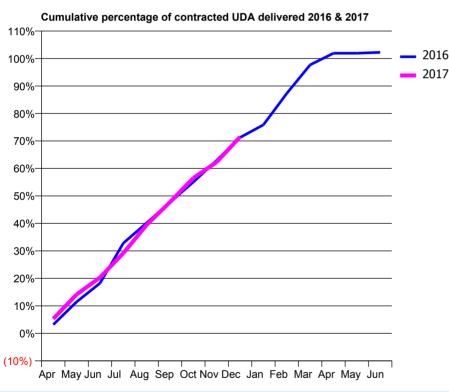
| 16/17 Contracted general activity (UDA)     | 13,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £217,788.37 |

## **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 413                      | 693        |
| May       | 1,490                    | 1,841      |
| June      | 2,370                    | 2,641      |
| July      | 4,265                    | 3,790      |
| August    | 5,224                    | 5,129      |
| September | 6,196                    | 6,209      |
| October   | 7,158                    | 7,349      |
| November  | 8,184                    | 8,103      |
| December  | 9,264                    | 9,291      |
| January   | 9,863                    |            |
| February  | 11,348                   |            |
| March     | 12,699                   |            |
| April     | 13,249                   |            |
| May       | 13,249                   |            |
| June      | 13,289                   |            |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 72       | 1,186       | 6.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 588      | 4,095       | 14.4%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 794      | 1,186       | 66.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,066    | 4,095       | 50.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 530      | 4,986       | 10.6%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 4,986       | 0.7%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 41       | 4,986       | 0.8%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 12          | 83.3%    | 88.0% | 88.8%  | 88.8%   |

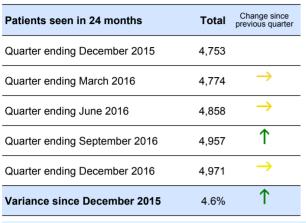


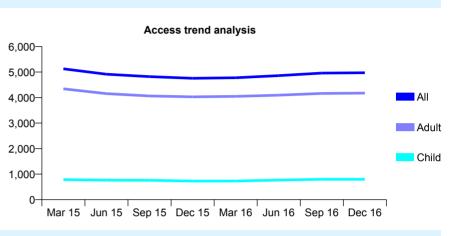
# Q70 - Vital Signs At a Glance Contract Report for 146447/0007 - December 2016

| Name or company name | Dentapol Ltd      |
|----------------------|-------------------|
| Contract type name   | PDS Plus Contract |
| Purpose of contract  | General           |
| Contract start date  | 01/12/2010        |
| Contract end date    | 30/11/2020        |

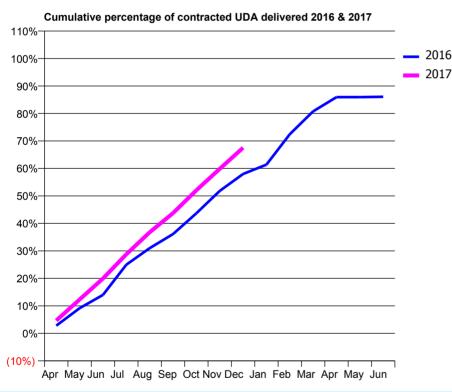
| 16/17 Contracted general activity (UDA)     | 16,400      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £276,540.79 |

#### **ACCESS\***





## **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 461                    | 765         |
| May       | 1,503                  | 2,021       |
| June      | 2,295                  | 3,275       |
| July      | 4,097                  | 4,718       |
| August    | 5,084                  | 6,032       |
| September | 5,922                  | 7,174       |
| October   | 7,165                  | 8,538       |
| November  | 8,498                  | 9,815       |
| December  | 9,511                  | 11,072      |
| January   | 10,068                 |             |
| February  | 11,884                 |             |
| March     | 13,248                 |             |
| April     | 14,094                 |             |
| May       | 14,094                 |             |
| June      | 14,113                 |             |

## **QUALITY**

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 886         | 6.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 602      | 4,442       | 13.6%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 503      | 886         | 56.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,326    | 4,442       | 52.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 409      | 5,024       | 8.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 5,024       | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 5,024       | 0.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 21       | 25          | 84.0%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 24       | 25          | 96.0%    | 88.0% | 88.8%  | 88.8%   |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

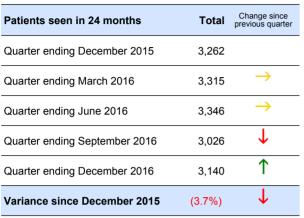


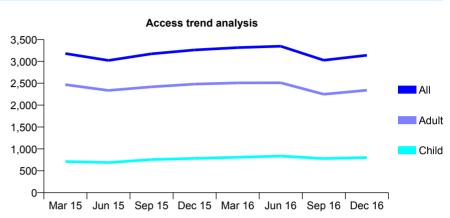
# Q70 - Vital Signs At a Glance Contract Report for 146447/0008 - December 2016

| Name or company name | Dentapol Ltd      |
|----------------------|-------------------|
| Contract type name   | PDS Plus Contract |
| Purpose of contract  | General           |
| Contract start date  | 01/02/2011        |
| Contract end date    | 30/11/2020        |

| 16/17 Contracted general activity (UDA)     | 9,000       |
|---|-------------|
| Carry forward general activity (UDA)        | -116        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £150,776.57 |

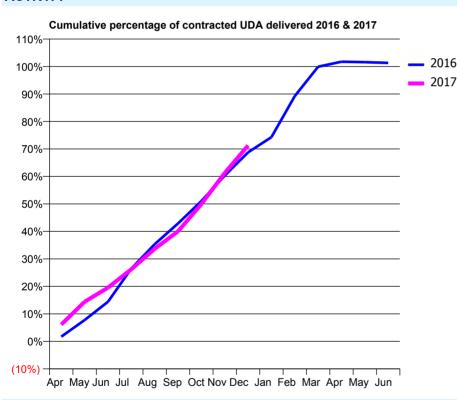
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 155                      | 550       |
| May       | 698                      | 1,296     |
| June      | 1,297                    | 1,760     |
| July      | 2,383                    | 2,359     |
| August    | 3,182                    | 3,029     |
| September | 3,860                    | 3,603     |
| October   | 4,593                    | 4,494     |
| November  | 5,426                    | 5,513     |
| December  | 6,189                    | 6,413     |
| January   | 6,686                    |           |
| February  | 8,031                    |           |
| March     | 8,994                    |           |
| April     | 9,157                    |           |
| May       | 9,140                    |           |
| June      | 9,116                    |           |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 840         | 3.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 77       | 2,267       | 3.4%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 355      | 840         | 42.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 812      | 2,267       | 35.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 459      | 3,024       | 15.2%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 3,024       | 0.8%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 17       | 3,024       | 0.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 20       | 23          | 87.0%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 23          | 87.0%    | 88.0% | 88.8%  | 88.8%   |



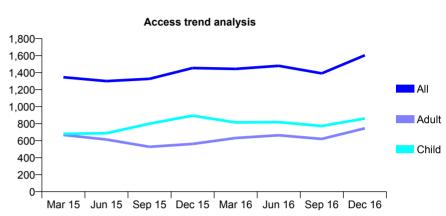
# Q70 - Vital Signs At a Glance Contract Report for 146447/0009 - December 2016

| Name or company name | Dentapol Ltd      |
|----------------------|-------------------|
| Contract type name   | PDS Plus Contract |
| Purpose of contract  | General           |
| Contract start date  | 01/02/2011        |
| Contract end date    | 30/11/2020        |

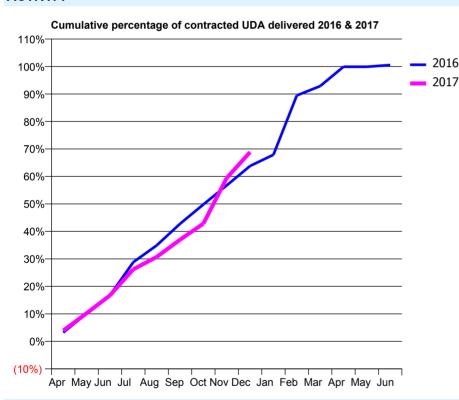
| 16/17 Contracted general activity (UDA)     | 3,000      |
|---|------------|
| Carry forward general activity (UDA)        | -16        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £50,258.85 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,453 |                               |
| Quarter ending March 2016     | 1,443 | $\rightarrow$                 |
| Quarter ending June 2016      | 1,479 | <b>1</b>                      |
| Quarter ending September 2016 | 1,390 | <b>1</b>                      |
| Quarter ending December 2016  | 1,603 | <b>1</b>                      |
| Variance since December 2015  | 10.3% | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 96                     | 117          |
| May       | 304                    | 307          |
| June      | 503                    | 502          |
| July      | 865                    | 787          |
| August    | 1,047                  | 921          |
| September | 1,283                  | 1,109        |
| October   | 1,494                  | 1,286        |
| November  | 1,703                  | 1,783        |
| December  | 1,915                  | 2,066        |
| January   | 2,037                  |              |
| February  | 2,684                  | _            |
| March     | 2,786                  |              |
| April     | 2,997                  |              |
| May       | 2,997                  |              |
| June      | 3,016                  |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 16       | 943         | 1.7%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 765         | 1.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 475      | 943         | 50.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 100      | 765         | 13.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 104      | 1,620       | 6.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 1,620       | 0.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,620       | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



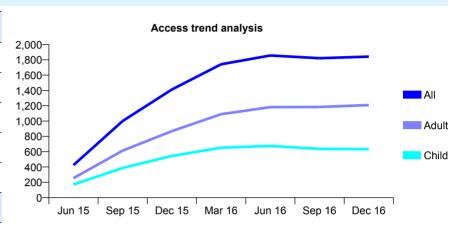
# Q70 - Vital Signs At a Glance Contract Report for 147133/0001 - December 2016

| Name or company name | Mr John Cobley |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2015     |
| Contract end date    |                |

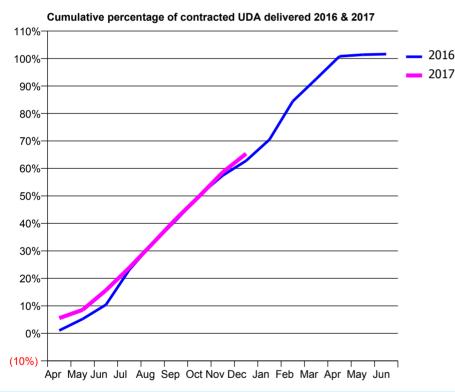
| 16/17 Contracted general activity (UDA)     | 2,883      |
|---|------------|
| Carry forward general activity (UDA)        | -46        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £67,129.09 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,412 |                               |
| Quarter ending March 2016     | 1,742 | 1                             |
| Quarter ending June 2016      | 1,857 | <b>1</b>                      |
| Quarter ending September 2016 | 1,821 | 1                             |
| Quarter ending December 2016  | 1,842 | $\rightarrow$                 |
| Variance since December 2015  | 30.5% | <b>↑</b>                      |



## **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 31                        | 160      |
| May       | 152                       | 246      |
| June      | 303                       | 453      |
| July      | 671                       | 689      |
| August    | 954                       | 943      |
| September | 1,194                     | 1,202    |
| October   | 1,459                     | 1,440    |
| November  | 1,668                     | 1,690    |
| December  | 1,824                     | 1,885    |
| January   | 2,048                     |          |
| February  | 2,453                     |          |
| March     | 2,688                     |          |
| April     | 2,928                     |          |
| May       | 2,945                     |          |
| June      | 2,951                     |          |

| 40.12.1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 525         | 1.7%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 95       | 1,016       | 9.4%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 158      | 525         | 30.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 305      | 1,016       | 30.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 28       | 817         | 3.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 817         | 1.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 817         | 0.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



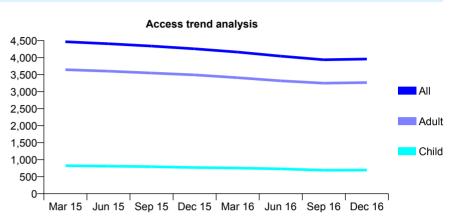
# Q70 - Vital Signs At a Glance Contract Report for 147435/0001 - December 2016

| Name or company name | Fieldrealm Ltd |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/08/2007     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 13,238      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £288,569.32 |

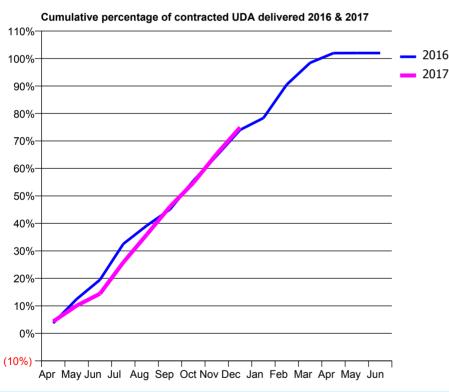
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 4,255  |                               |
| Quarter ending March 2016     | 4,159  | 1                             |
| Quarter ending June 2016      | 4,041  | <b>\</b>                      |
| Quarter ending September 2016 | 3,934  | 1                             |
| Quarter ending December 2016  | 3,955  | $\rightarrow$                 |
| Variance since December 2015  | (7.1%) | <b>\</b>                      |



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 494                      | 577        |
| May       | 1,649                    | 1,335      |
| June      | 2,581                    | 1,909      |
| July      | 4,310                    | 3,420      |
| August    | 5,186                    | 4,753      |
| September | 5,970                    | 6,107      |
| October   | 7,353                    | 7,251      |
| November  | 8,556                    | 8,645      |
| December  | 9,800                    | 9,917      |
| January   | 10,372                   |            |
| February  | 11,984                   | _          |
| March     | 13,030                   |            |
| April     | 13,497                   |            |
| May       | 13,500                   |            |
| June      | 13,501                   |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 858         | 7.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 462      | 3,708       | 12.5%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 612      | 858         | 71.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,312    | 3,708       | 62.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 152      | 4,384       | 3.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 21       | 4,384       | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 20       | 4,384       | 0.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 88.0% | 88.8%  | 88.8%   |

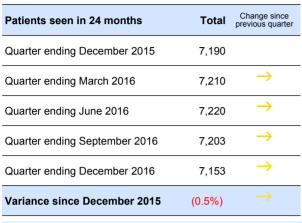


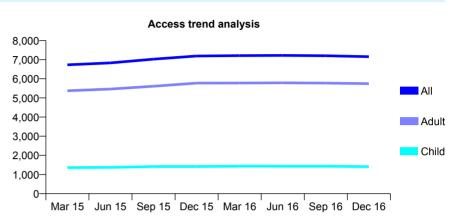
# Q70 - Vital Signs At a Glance Contract Report for 149802/0001 - December 2016

| Name or company name | Dental Care Centre |
|----------------------|--------------------|
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/11/2009         |
| Contract end date    |                    |

| 16/17 Contracted general activity (UDA)     | 22,750      |
|---|-------------|
| Carry forward general activity (UDA)        | 17          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £571,074.32 |

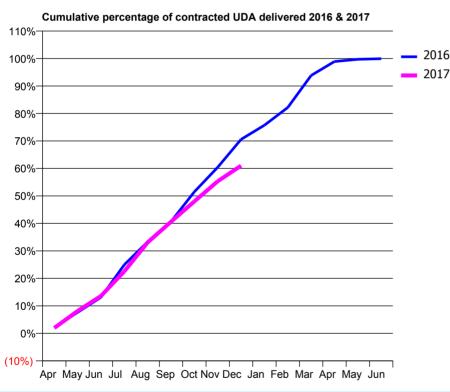
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 490                    | 445         |
| May       | 1,739                  | 1,850       |
| June      | 2,985                  | 3,093       |
| July      | 5,684                  | 5,131       |
| August    | 7,578                  | 7,530       |
| September | 9,254                  | 9,238       |
| October   | 11,715                 | 10,925      |
| November  | 13,747                 | 12,591      |
| December  | 16,057                 | 13,882      |
| January   | 17,226                 |             |
| February  | 18,695                 |             |
| March     | 21,344                 |             |
| April     | 22,502                 |             |
| May       | 22,684                 |             |
| June      | 22,733                 |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 81       | 1,562       | 5.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 593      | 5,983       | 9.9%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 982      | 1,562       | 62.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,800    | 5,983       | 63.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 236      | 6,879       | 3.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 56       | 6,879       | 0.8%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 6,879       | 0.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



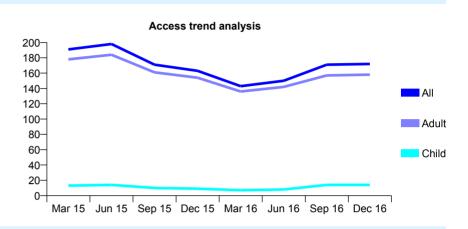
# Q70 - Vital Signs At a Glance Contract Report for 149802/0002 - December 2016

| Name or company name | Dental Care Centre |
|----------------------|--------------------|
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2010         |
| Contract end date    |                    |

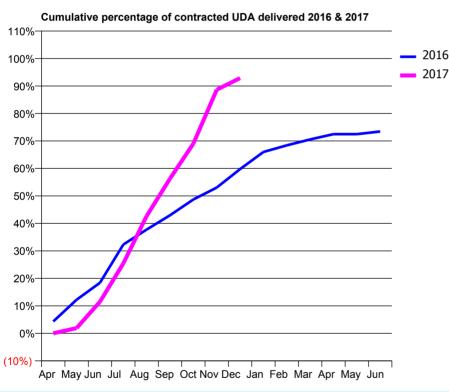
| 16/17 Contracted general activity (UDA)     | 250   |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

## **ACCESS\***

| Patients seen in 24 months    |      | Change since previous quarter |
|-------------------------------|------|-------------------------------|
| Quarter ending December 2015  | 163  |                               |
| Quarter ending March 2016     | 143  | <b>1</b>                      |
| Quarter ending June 2016      | 150  | <b>1</b>                      |
| Quarter ending September 2016 | 171  | <b>1</b>                      |
| Quarter ending December 2016  | 172  | $\rightarrow$                 |
| Variance since December 2015  | 5.5% | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Activit | y (UDA) |
|-----------|----------------------------|---------|
| Month     | 2016                       | 2017    |
| April     | 11                         | 0       |
| May       | 31                         | 5       |
| June      | 46                         | 29      |
| July      | 81                         | 64      |
| August    | 94                         | 107     |
| September | 107                        | 141     |
| October   | 122                        | 173     |
| November  | 133                        | 222     |
| December  | 149                        | 232     |
| January   | 165                        |         |
| February  | 171                        |         |
| March     | 176                        |         |
| April     | 181                        |         |
| May       | 181                        |         |
| June      | 184                        |         |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 19          | 0.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 153         | 1.3%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 19          | 0.0%     | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 153         | 0.0%     | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 131      | 166         | 78.9%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 166         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 166         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



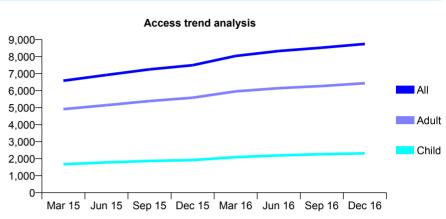
# Q70 - Vital Signs At a Glance Contract Report for 149802/0003 - December 2016

| Name or company name | Dental Care Centre |
|----------------------|--------------------|
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 15/06/2010         |
| Contract end date    |                    |

| 16/17 Contracted general activity (UDA)     | 22,750      |
|---|-------------|
| Carry forward general activity (UDA)        | 978         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £575,507.96 |

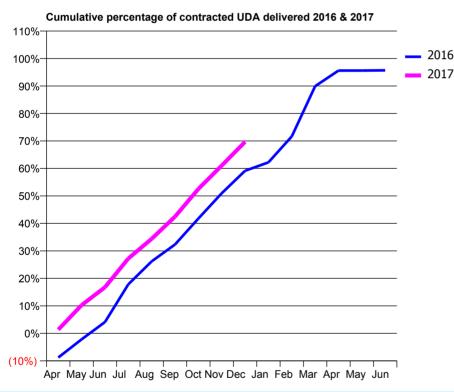
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 7,490 |                               |
| Quarter ending March 2016     | 8,034 | <b>1</b>                      |
| Quarter ending June 2016      | 8,324 | <b>1</b>                      |
| Quarter ending September 2016 | 8,520 | <b>1</b>                      |
| Quarter ending December 2016  | 8,740 | <b>1</b>                      |
| Variance since December 2015  | 16.7% | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | -2,009                  | 309         |
| May       | -502                    | 2,339       |
| June      | 938                     | 3,816       |
| July      | 4,061                   | 6,199       |
| August    | 5,959                   | 7,828       |
| September | 7,355                   | 9,666       |
| October   | 9,506                   | 11,955      |
| November  | 11,596                  | 13,889      |
| December  | 13,456                  | 15,854      |
| January   | 14,150                  |             |
| February  | 16,300                  |             |
| March     | 20,455                  |             |
| April     | 21,748                  |             |
| May       | 21,749                  |             |
| June      | 21,772                  |             |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 183      | 2,582       | 7.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,002    | 6,893       | 14.5%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,668    | 2,582       | 64.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,060    | 6,893       | 58.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 643      | 8,903       | 7.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 108      | 8,903       | 1.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 75       | 8,903       | 0.8%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 9           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



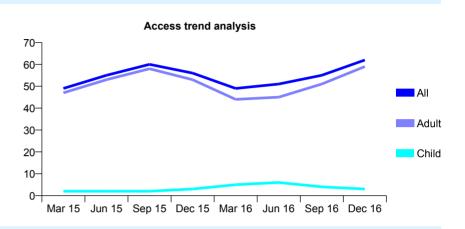
# Q70 - Vital Signs At a Glance Contract Report for 149802/0004 - December 2016

| Name or company name | Dental Care Centre |
|----------------------|--------------------|
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 15/06/2010         |
| Contract end date    |                    |

| 16/17 Contracted general activity (UDA)     | 250   |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

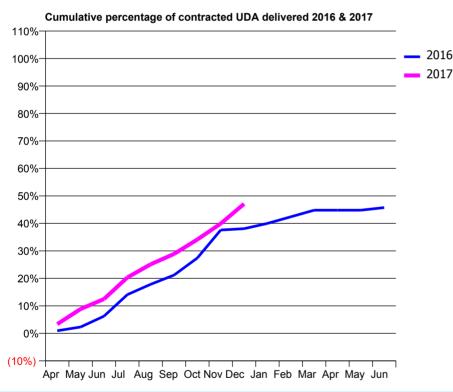
## **ACCESS\***

| Patients seen in 24 months    |       | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 56    |                               |
| Quarter ending March 2016     | 49    | 1                             |
| Quarter ending June 2016      | 51    | <b>1</b>                      |
| Quarter ending September 2016 | 55    | <b>1</b>                      |
| Quarter ending December 2016  | 62    | <b>1</b>                      |
| Variance since December 2015  | 10.7% | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled | Activity (UDA) |
|-----------|--------------------|----------------|
| Month     | 2016               | 2017           |
| April     | 2                  | 8              |
| May       | 6                  | 22             |
| June      | 16                 | 31             |
| July      | 35                 | 51             |
| August    | 45                 | 63             |
| September | 53                 | 72             |
| October   | 69                 | 85             |
| November  | 94                 | 100            |
| December  | 95                 | 118            |
| January   | 100                |                |
| February  | 106                |                |
| March     | 112                |                |
| April     | 112                |                |
| May       | 112                |                |
| June      | 114                |                |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 6           | 0.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 86          | 1.2%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 6           | 0.0%     | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 86          | 0.0%     | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 79       | 88          | 89.8%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 88          | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 88          | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |



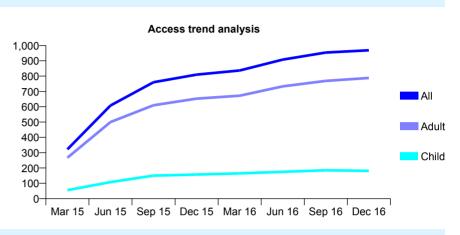
# Q70 - Vital Signs At a Glance Contract Report for 151041/0001 - December 2016

| Name or company name | Dr Sravan Arcot |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 05/12/2014      |
| Contract end date    |                 |

| 16/17 Contracted general activity (UDA)     | 3,587       |
|---|-------------|
| Carry forward general activity (UDA)        | 62          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £102,598.24 |

## **ACCESS\***

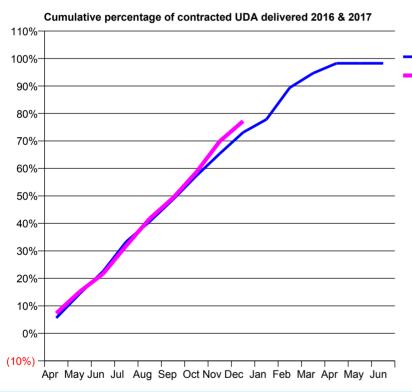
| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 810   |                               |
| Quarter ending March 2016     | 837   | 1                             |
| Quarter ending June 2016      | 908   | <b>1</b>                      |
| Quarter ending September 2016 | 954   | <b>1</b>                      |
| Quarter ending December 2016  | 969   | $\rightarrow$                 |
| Variance since December 2015  | 19.6% | <b>↑</b>                      |



2016

2017

## **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 202                    | 262         |
| May       | 515                    | 544         |
| June      | 809                    | 776         |
| July      | 1,198                  | 1,145       |
| August    | 1,458                  | 1,498       |
| September | 1,746                  | 1,768       |
| October   | 2,056                  | 2,104       |
| November  | 2,345                  | 2,506       |
| December  | 2,622                  | 2,770       |
| January   | 2,792                  |             |
| February  | 3,207                  | _           |
| March     | 3,395                  |             |
| April     | 3,524                  |             |
| May       | 3,524                  |             |
| June      | 3,524                  |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 184         | 9.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 153      | 862         | 17.7%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 100      | 184         | 54.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 402      | 862         | 46.6%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 113      | 1,026       | 11.0%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 1,026       | 2.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 1,026       | 1.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.0% | 88.8%  | 88.8%   |

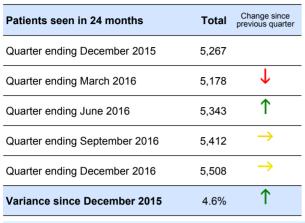


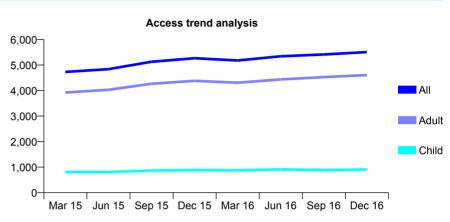
# Q70 - Vital Signs At a Glance Contract Report for 155020/0001 - December 2016

| Name or company name | Old Christchurch Road Partnership |
|----------------------|-----------------------------------|
| Contract type name   | GDS Contract                      |
| Purpose of contract  | General                           |
| Contract start date  | 01/04/2006                        |
| Contract end date    |                                   |

| 16/17 Contracted general activity (UDA)     | 15,383      |
|---|-------------|
| Carry forward general activity (UDA)        | -66         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £457,284.08 |

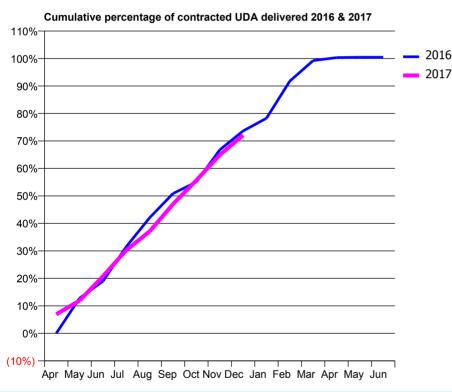
# ACCESS\*





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA |        |  |
|-----------|----------------------------------|--------|--|
| Month     | 2016                             | 2017   |  |
| April     | 0                                | 1,065  |  |
| May       | 1,969                            | 1,835  |  |
| June      | 2,917                            | 3,195  |  |
| July      | 4,853                            | 4,658  |  |
| August    | 6,476                            | 5,708  |  |
| September | 7,825                            | 7,233  |  |
| October   | 8,471                            | 8,567  |  |
| November  | 10,267                           | 9,981  |  |
| December  | 11,327                           | 11,083 |  |
| January   | 12,037                           |        |  |
| February  | 14,116                           | _      |  |
| March     | 15,265                           |        |  |
| April     | 15,432                           |        |  |
| May       | 15,449                           |        |  |
| June      | 15,450                           |        |  |

## **QUALITY**

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 54       | 894         | 6.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 464      | 4,055       | 11.4%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 483      | 894         | 54.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,975    | 4,055       | 48.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 237      | 4,886       | 4.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 4,886       | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 77       | 4,886       | 1.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.0% | 88.8%  | 88.8%   |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



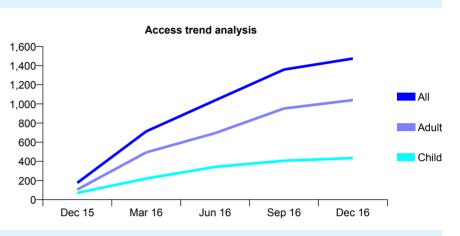
# Q70 - Vital Signs At a Glance Contract Report for 156884/0001 - December 2016

| Name or company name | West End Smile Centre Limited |
|----------------------|-------------------------------|
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/11/2015                    |
| Contract end date    |                               |

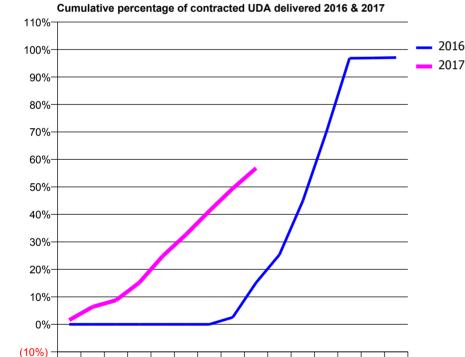
| 16/17 Contracted general activity (UDA)     | 4,828       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £115,538.54 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 175    |                               |
| Quarter ending March 2016     | 713    | <b>1</b>                      |
| Quarter ending June 2016      | 1,037  | 1                             |
| Quarter ending September 2016 | 1,359  | <b>1</b>                      |
| Quarter ending December 2016  | 1,474  | <b>1</b>                      |
| Variance since December 2015  | 742.3% | 1                             |



# **ACTIVITY**



Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun

|           | Adjusted Schedul | ed Activity (UDA) |
|-----------|------------------|-------------------|
| Month     | 2016             | 2017              |
| April     | 0                | 76                |
| May       | 0                | 307               |
| June      | 0                | 423               |
| July      | 0                | 733               |
| August    | 0                | 1,200             |
| September | 0                | 1,577             |
| October   | 0                | 1,993             |
| November  | 51               | 2,385             |
| December  | 305              | 2,744             |
| January   | 510              |                   |
| February  | 903              |                   |
| March     | 1,402            |                   |
| April     | 1,948            |                   |
| May       | 1,950            |                   |
| June      | 1,953            |                   |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 25       | 541         | 4.6%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 98       | 1,074       | 9.1%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 206      | 541         | 38.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 257      | 1,074       | 23.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 87       | 1,386       | 6.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,386       | 0.1%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 1,386       | 0.8%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

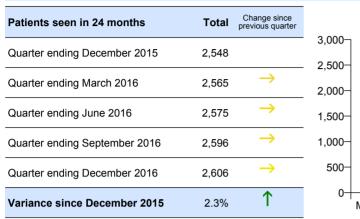


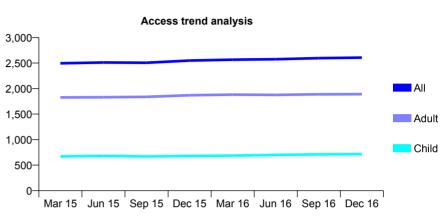
# Q70 - Vital Signs At a Glance Contract Report for 158720/0001 - December 2016

| Name or company name | Mr A Dargahi |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 13/04/2009   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 7,168       |
|---|-------------|
| Carry forward general activity (UDA)        | -143        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £241.862.28 |

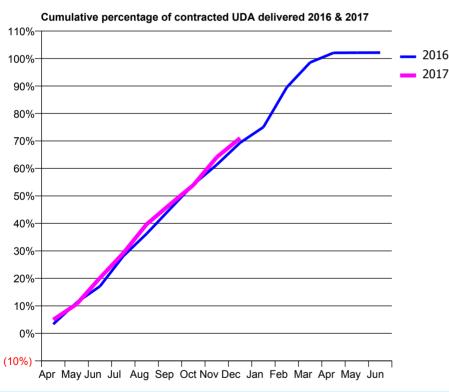
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 239                      | 358        |
| May       | 803                      | 763        |
| June      | 1,228                    | 1,447      |
| July      | 2,016                    | 2,093      |
| August    | 2,600                    | 2,847      |
| September | 3,242                    | 3,366      |
| October   | 3,881                    | 3,868      |
| November  | 4,397                    | 4,594      |
| December  | 4,970                    | 5,093      |
| January   | 5,380                    |            |
| February  | 6,415                    | _          |
| March     | 7,065                    |            |
| April     | 7,315                    |            |
| May       | 7,318                    |            |
| June      | 7,320                    |            |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 29       | 680         | 4.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 309      | 1,895       | 16.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 384      | 680         | 56.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 969      | 1,895       | 51.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 290      | 2,423       | 12.0%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,423       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 2,423       | 0.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 88.0% | 88.8%  | 88.8%   |



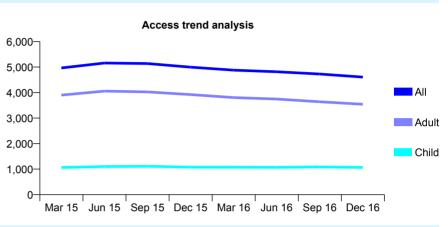
# Q70 - Vital Signs At a Glance Contract Report for 159239/0001 - December 2016

| Name or company name | South England Dental Practice Partnership |
|----------------------|---|
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General                                   |
| Contract start date  | 01/05/2013                                |
| Contract end date    |   |

| 16/17 Contracted general activity (UDA)     | 17,500      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £444,207.07 |

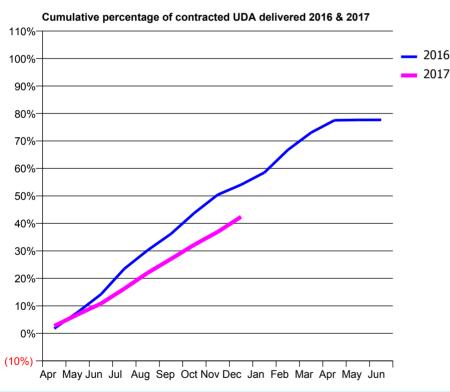
## **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | rity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 307                      | 473        |
| May       | 1,345                    | 1,201      |
| June      | 2,488                    | 1,897      |
| July      | 4,111                    | 2,848      |
| August    | 5,292                    | 3,852      |
| September | 6,337                    | 4,736      |
| October   | 7,666                    | 5,646      |
| November  | 8,827                    | 6,460      |
| December  | 9,463                    | 7,421      |
| January   | 10,240                   |            |
| February  | 11,677                   |            |
| March     | 12,784                   |            |
| April     | 13,567                   |            |
| May       | 13,588                   |            |
| June      | 13,594                   |            |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 65       | 942         | 6.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 400      | 2,796       | 14.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 452      | 942         | 48.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,014    | 2,796       | 36.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 987      | 3,400       | 29.0%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 3,400       | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 3,400       | 0.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

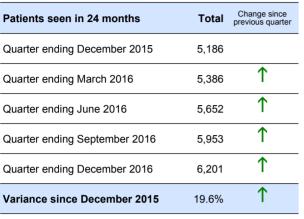


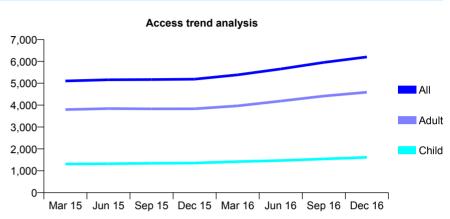
# Q70 - Vital Signs At a Glance Contract Report for 159360/0001 - December 2016

| Name or company name | Smile4life Ltd |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/12/2010     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 16,230      |
|---|-------------|
| Carry forward general activity (UDA)        | 259         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £423,084.75 |

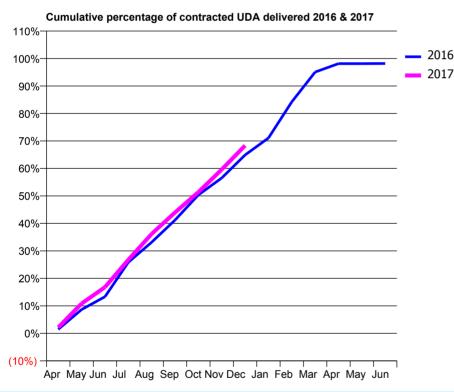
#### **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 208                    | 352         |
| May       | 1,235                  | 1,761       |
| June      | 1,898                  | 2,727       |
| July      | 3,680                  | 4,345       |
| August    | 4,719                  | 5,874       |
| September | 5,865                  | 7,139       |
| October   | 7,167                  | 8,339       |
| November  | 8,045                  | 9,674       |
| December  | 9,237                  | 11,089      |
| January   | 10,114                 |             |
| February  | 11,986                 | _           |
| March     | 13,527                 |             |
| April     | 13,963                 |             |
| May       | 13,964                 |             |
| June      | 13,970                 |             |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 118      | 1,884       | 6.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 769      | 5,236       | 14.7%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,248    | 1,884       | 66.2%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,880    | 5,236       | 55.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 584      | 6,516       | 9.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 55       | 6,516       | 0.8%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 39       | 6,516       | 0.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 12          | 91.7%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 12          | 100.0%   | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

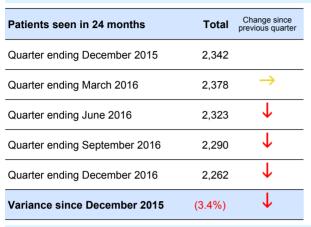


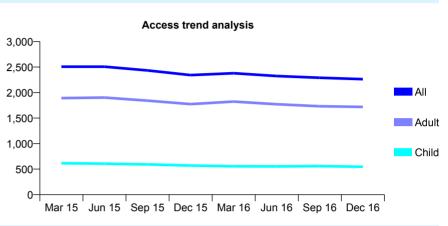
# Q70 - Vital Signs At a Glance Contract Report for 160326/0002 - December 2016

| Name or company name | Burridge Dental Practice Ltd |
|----------------------|------------------------------|
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 02/01/2012                   |
| Contract end date    |                              |

| 16/17 Contracted general activity (UDA)     | 6,100       |
|---|-------------|
| Carry forward general activity (UDA)        | 204         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £152.133.85 |

#### **ACCESS\***

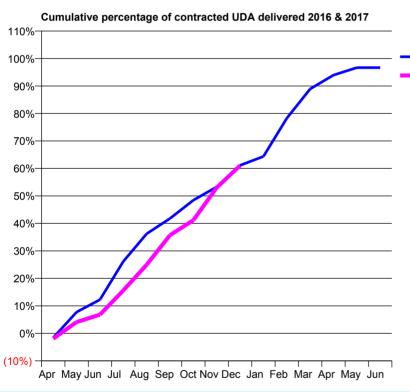




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | -97                     | -119       |
| May       | 473                     | 250        |
| June      | 748                     | 415        |
| July      | 1,596                   | 952        |
| August    | 2,211                   | 1,522      |
| September | 2,549                   | 2,180      |
| October   | 2,955                   | 2,512      |
| November  | 3,251                   | 3,235      |
| December  | 3,728                   | 3,724      |
| January   | 3,927                   |            |
| February  | 4,773                   | _          |
| March     | 5,425                   |            |
| April     | 5,731                   |            |
| May       | 5,896                   |            |
| June      | 5,896                   |            |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 67       | 644         | 10.4%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 189      | 1,704       | 11.1%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 387      | 644         | 60.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 937      | 1,704       | 55.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 125      | 2,172       | 5.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 17       | 2,172       | 0.8%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 35       | 2,172       | 1.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |



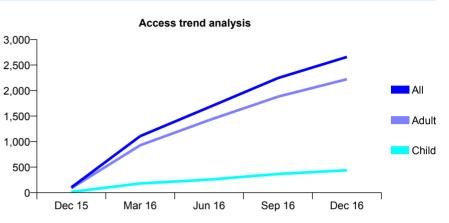
# Q70 - Vital Signs At a Glance Contract Report for 161888/0001 - December 2016

| Name or company name | Hamid Alavi  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/11/2015   |
| Contract end date    |              |

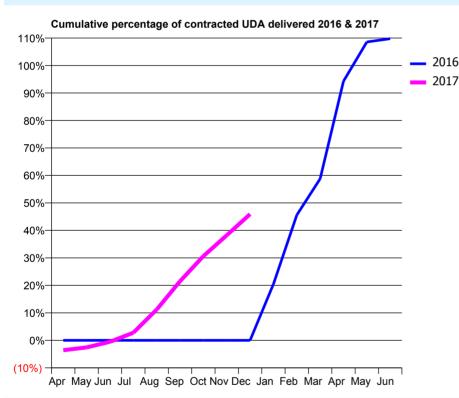
| 16/17 Contracted general activity (UDA)     | 13,137      |
|---|-------------|
| Carry forward general activity (UDA)        | 475         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £289,144.10 |

#### **ACCESS\***





## **ACTIVITY**



|           | Adjusted Schedule | ed Activity (UDA) |
|-----------|-------------------|-------------------|
| Month     | 2016              | 2017              |
| April     | 0                 | -475              |
| May       | 0                 | -340              |
| June      | 0                 | -70               |
| July      | 0                 | 366               |
| August    | 0                 | 1,470             |
| September | 0                 | 2,825             |
| October   | 0                 | 4,024             |
| November  | 0                 | 5,024             |
| December  | 0                 | 6,033             |
| January   | 1,109             |                   |
| February  | 2,470             |                   |
| March     | 3,185             |                   |
| April     | 5,108             |                   |
| May       | 5,881             |                   |
| June      | 5,946             |                   |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 402         | 6.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 362      | 2,400       | 15.1%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 37       | 402         | 9.2%     | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 464      | 2,400       | 19.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 246      | 1,978       | 12.4%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 1,978       | 1.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 33       | 1,978       | 1.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 12          | 83.3%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

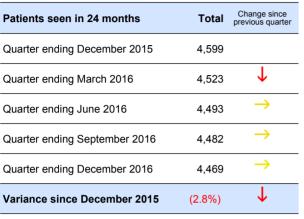


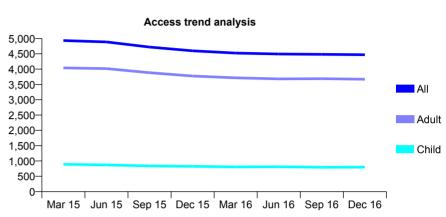
# Q70 - Vital Signs At a Glance Contract Report for 163295/0001 - December 2016

| Name or company name | Chequers Dental Partnership |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2009                  |
| Contract end date    |                             |

| 16/17 Contracted general activity (UDA)     | 16,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £409,701.65 |

# ACCESS\*

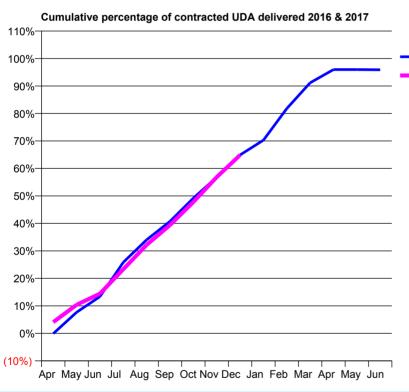




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | -17                     | 652         |
| May       | 1,229                   | 1,663       |
| June      | 2,143                   | 2,311       |
| July      | 4,138                   | 3,734       |
| August    | 5,448                   | 5,155       |
| September | 6,520                   | 6,303       |
| October   | 7,872                   | 7,645       |
| November  | 9,087                   | 9,096       |
| December  | 10,386                  | 10,379      |
| January   | 11,248                  |             |
| February  | 13,087                  |             |
| March     | 14,586                  |             |
| April     | 15,353                  |             |
| May       | 15,354                  |             |
| June      | 15,343                  |             |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 85       | 946         | 9.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 643      | 3,959       | 16.2%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 553      | 946         | 58.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,012    | 3,959       | 50.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 358      | 4,595       | 7.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 104      | 4,595       | 2.3%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 54       | 4,595       | 1.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 8           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 8           | N/A      | 88.0% | 88.8%  | 88.8%   |



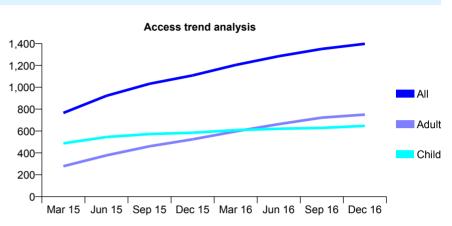
# Q70 - Vital Signs At a Glance Contract Report for 163376/0001 - December 2016

| Name or company name | Northbourne Dental Partners |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/09/2014                  |
| Contract end date    |                             |

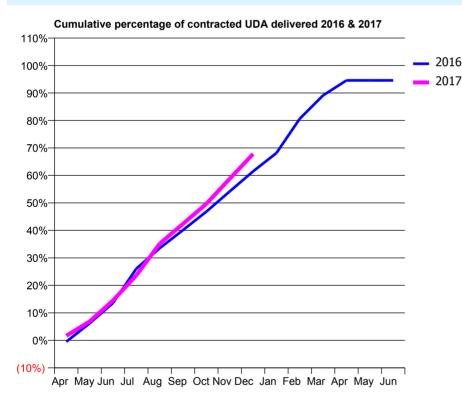
| 16/17 Contracted general activity (UDA)     | 4,002       |
|---|-------------|
| Carry forward general activity (UDA)        | 81          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £106,350.07 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,108 |                               |
| Quarter ending March 2016     | 1,204 | <b>1</b>                      |
| Quarter ending June 2016      | 1,284 | <b>1</b>                      |
| Quarter ending September 2016 | 1,350 | <b>1</b>                      |
| Quarter ending December 2016  | 1,397 | 1                             |
| Variance since December 2015  | 26.1% | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | -21                     | 67          |
| May       | 247                     | 274         |
| June      | 544                     | 581         |
| July      | 1,044                   | 945         |
| August    | 1,341                   | 1,408       |
| September | 1,606                   | 1,697       |
| October   | 1,875                   | 1,988       |
| November  | 2,169                   | 2,353       |
| December  | 2,460                   | 2,714       |
| January   | 2,727                   |             |
| February  | 3,228                   |             |
| March     | 3,568                   |             |
| April     | 3,785                   |             |
| May       | 3,785                   |             |
| June      | 3,785                   |             |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 121      | 1,070       | 11.3%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 73       | 574         | 12.7%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 735      | 1,070       | 68.7%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 138      | 574         | 24.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 303      | 1,535       | 19.7%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 1,535       | 0.7%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 1,535       | 0.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

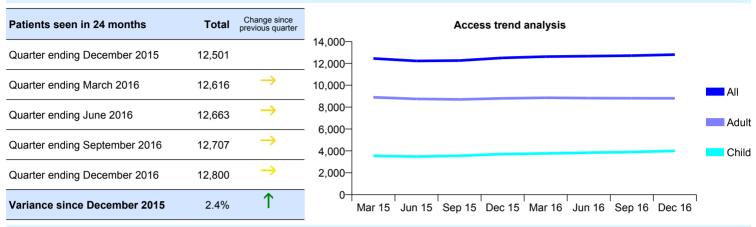


# Q70 - Vital Signs At a Glance Contract Report for 163457/0029 - December 2016

| Name or company name | Solent Dental Services |
|----------------------|------------------------|
| Contract type name   | PDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2013             |
| Contract end date    | 31/03/2018             |

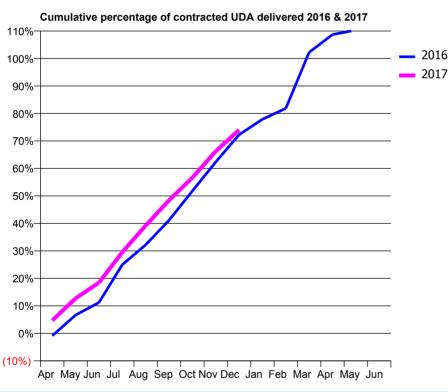
| 16/17 Contracted general activity (UDA)     | 29,478        |
|---|---------------|
| Carry forward general activity (UDA)        | 0             |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £4,527,360.90 |

## **ACCESS\***



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | -262                   | 1,382        |
| May       | 1,960                  | 3,756        |
| June      | 3,306                  | 5,441        |
| July      | 7,367                  | 8,706        |
| August    | 9,499                  | 11,562       |
| September | 12,127                 | 14,266       |
| October   | 15,268                 | 16,702       |
| November  | 18,374                 | 19,527       |
| December  | 21,303                 | 21,818       |
| January   | 22,956                 |              |
| February  | 24,126                 |              |
| March     | 30,136                 |              |
| April     | 32,045                 |              |
| May       | 32,522                 |              |
| June      | 32,577                 |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 561      | 4,843       | 11.6%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,338    | 8,025       | 16.7%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,987    | 4,843       | 41.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,768    | 8,025       | 47.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 830      | 11,667      | 7.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 28       | 11,667      | 0.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 273      | 11,667      | 2.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 14       | 16          | 87.5%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 16          | 75.0%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

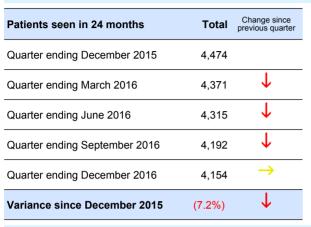


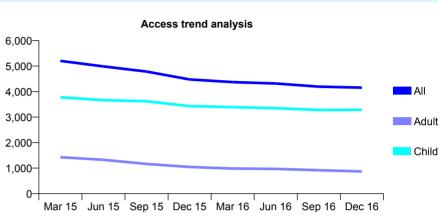
# Q70 - Vital Signs At a Glance Contract Report for 163457/0030 - December 2016

| Name or company name | Solent Dental Services |
|----------------------|------------------------|
| Contract type name   | PDS Contract           |
| Purpose of contract  | General                |
| Contract start date  | 01/04/2013             |
| Contract end date    | 31/03/2018             |

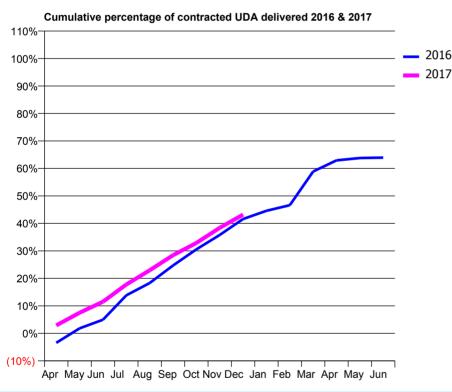
| 16/17 Contracted general activity (UDA)     | 18,978        |
|---|---------------|
| Carry forward general activity (UDA)        | 0             |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £2,914,724.71 |

#### **ACCESS\***





## **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (LIDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| WOITH     | 2010                  | 2017          |
| April     | -658                  | 549           |
| May       | 347                   | 1,427         |
| June      | 940                   | 2,185         |
| July      | 2,626                 | 3,374         |
| August    | 3,474                 | 4,356         |
| September | 4,687                 | 5,397         |
| October   | 5,800                 | 6,242         |
| November  | 6,794                 | 7,288         |
| December  | 7,894                 | 8,200         |
| January   | 8,462                 |               |
| February  | 8,847                 |               |
| March     | 11,177                |               |
| April     | 11,944                |               |
| May       | 12,106                |               |
| June      | 12,133                |               |
|           |                       |               |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 342      | 3,663       | 9.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 59       | 806         | 7.3%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 941      | 3,663       | 25.7%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 109      | 806         | 13.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 296      | 4,028       | 7.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 4,028       | 0.1%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 49       | 4,028       | 1.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 5           | N/A      | 88.0% | 88.8%  | 88.8%   |



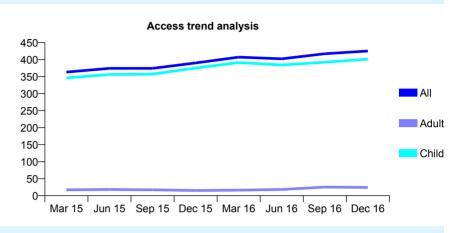
# Q70 - Vital Signs At a Glance Contract Report for 163694/0001 - December 2016

| Name or company name | Stoke Road Dental Partnership |
|----------------------|-------------------------------|
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 15/09/2008                    |
| Contract end date    |                               |

| 16/17 Contracted general activity (UDA)     | 577        |
|---|------------|
| Carry forward general activity (UDA)        | -11        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £15,006.70 |

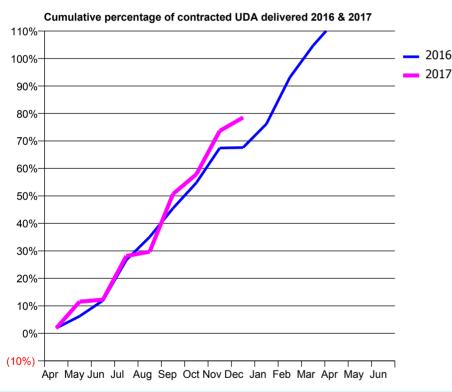
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 390   |                               |
| Quarter ending March 2016     | 407   | 1                             |
| Quarter ending June 2016      | 402   | <b>→</b>                      |
| Quarter ending September 2016 | 417   | <b>1</b>                      |
| Quarter ending December 2016  | 425   | $\rightarrow$                 |
| Variance since December 2015  | 9.0%  | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 11                       | 11        |
| May       | 36                       | 67        |
| June      | 69                       | 71        |
| July      | 154                      | 162       |
| August    | 202                      | 171       |
| September | 263                      | 293       |
| October   | 316                      | 334       |
| November  | 389                      | 425       |
| December  | 390                      | 453       |
| January   | 440                      |           |
| February  | 537                      | _         |
| March     | 604                      |           |
| April     | 659                      |           |
| May       | 659                      |           |
| June      | 659                      |           |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 403         | 6.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 188      | 403         | 46.7%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 31       | 346         | 9.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 346         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 346         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



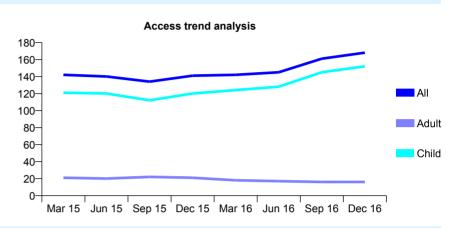
# Q70 - Vital Signs At a Glance Contract Report for 164488/0001 - December 2016

| Name or company name | Mr JJR Gollings |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2012      |
| Contract end date    |                 |

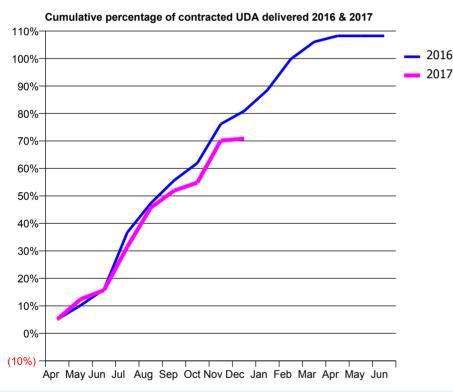
| 16/17 Contracted general activity (UDA)     | 275       |
|---|-----------|
| Carry forward general activity (UDA)        | -5        |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £7,244.48 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 141   |                               |
| Quarter ending March 2016     | 142   | $\rightarrow$                 |
| Quarter ending June 2016      | 145   | <b>1</b>                      |
| Quarter ending September 2016 | 161   | <b>1</b>                      |
| Quarter ending December 2016  | 168   | <b>1</b>                      |
| Variance since December 2015  | 19.1% | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Activit | y (UDA) |
|-----------|----------------------------|---------|
| Month     | 2016                       | 2017    |
| April     | 14                         | 14      |
| May       | 28                         | 34      |
| June      | 44                         | 43      |
| July      | 101                        | 87      |
| August    | 130                        | 126     |
| September | 153                        | 143     |
| October   | 170                        | 151     |
| November  | 209                        | 193     |
| December  | 222                        | 195     |
| January   | 243                        |         |
| February  | 274                        |         |
| March     | 292                        |         |
| April     | 298                        |         |
| May       | 298                        |         |
| June      | 298                        |         |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 4        | 149         | 2.7%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 6           | 33.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 83       | 149         | 55.7%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2        | 6           | 33.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 149         | 2.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 149         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 149         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |



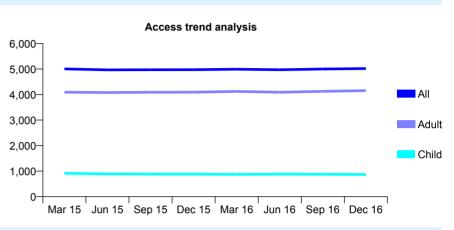
# Q70 - Vital Signs At a Glance Contract Report for 164534/0001 - December 2016

| Name or company name | Triangle Surgery Ltd |
|----------------------|----------------------|
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/04/2011           |
| Contract end date    |                      |

| 16/17 Contracted general activity (UDA)     | 17,591      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £546,134.25 |

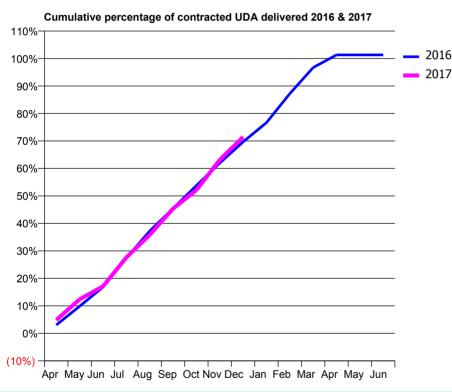
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 534                      | 853        |
| May       | 1,736                    | 2,177      |
| June      | 2,959                    | 3,006      |
| July      | 4,821                    | 4,856      |
| August    | 6,545                    | 6,297      |
| September | 7,992                    | 7,979      |
| October   | 9,457                    | 9,166      |
| November  | 10,895                   | 11,107     |
| December  | 12,253                   | 12,571     |
| January   | 13,481                   |            |
| February  | 15,341                   |            |
| March     | 17,008                   |            |
| April     | 17,818                   |            |
| May       | 17,818                   |            |
| June      | 17,818                   |            |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 989         | 5.6%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 835      | 4,781       | 17.5%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 609      | 989         | 61.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,614    | 4,781       | 54.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 492      | 5,514       | 8.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 80       | 5,514       | 1.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 159      | 5,514       | 2.9%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 88.0% | 88.8%  | 88.8%   |

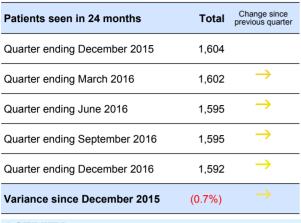


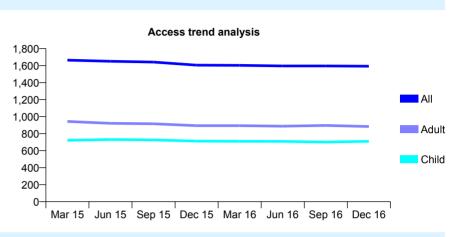
# Q70 - Vital Signs At a Glance Contract Report for 166340/0001 - December 2016

| Name or company name | Mr & Mrs Gabriel |
|----------------------|------------------|
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2008       |
| Contract end date    |                  |

| 16/17 Contracted general activity (UDA)     | 3,292      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £83,361.85 |

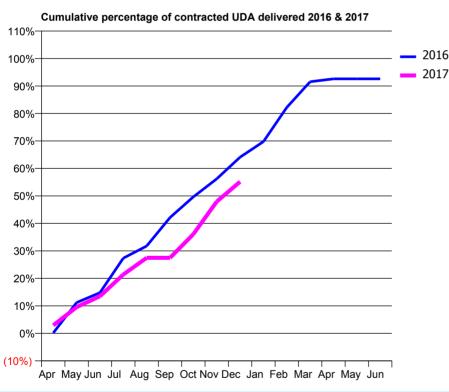
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 4                        | 96        |
| May       | 290                      | 314       |
| June      | 383                      | 445       |
| July      | 707                      | 705       |
| August    | 821                      | 904       |
| September | 1,090                    | 904       |
| October   | 1,284                    | 1,188     |
| November  | 1,453                    | 1,578     |
| December  | 1,657                    | 1,816     |
| January   | 1,803                    |           |
| February  | 2,125                    |           |
| March     | 2,366                    |           |
| April     | 2,394                    |           |
| May       | 2,394                    |           |
| June      | 2,394                    |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 775         | 7.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 90       | 741         | 12.1%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 530      | 775         | 68.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 465      | 741         | 62.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 45       | 960         | 4.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 960         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 960         | 0.1%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



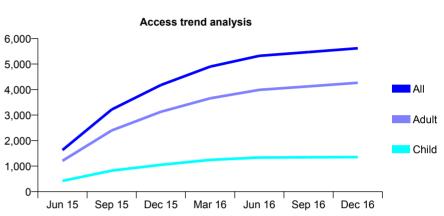
# Q70 - Vital Signs At a Glance Contract Report for 167029/0001 - December 2016

| Name or company name | The Dental Practice |
|----------------------|---------------------|
| Contract type name   | GDS Contract        |
| Purpose of contract  | General             |
| Contract start date  | 01/04/2015          |
| Contract end date    |                     |

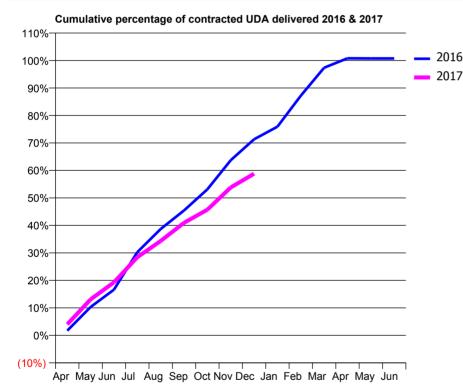
| 16/17 Contracted general activity (UDA)     | 16,368      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £456,606.19 |

#### **ACCESS\***





## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |       |
|-----------------------------------|--------|-------|
| Month                             | 2016   | 2017  |
| April                             | 279    | 659   |
| May                               | 1,692  | 2,142 |
| June                              | 2,721  | 3,159 |
| July                              | 4,954  | 4,652 |
| August                            | 6,331  | 5,622 |
| September                         | 7,438  | 6,702 |
| October                           | 8,696  | 7,485 |
| November                          | 10,427 | 8,806 |
| December                          | 11,675 | 9,628 |
| January                           | 12,426 |       |
| February                          | 14,268 | _     |
| March                             | 15,936 |       |
| April                             | 16,497 |       |
| May                               | 16,491 |       |
| June                              | 16,491 |       |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 71       | 920         | 7.7%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 780      | 3,683       | 21.2%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 505      | 920         | 54.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,452    | 3,683       | 39.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 604      | 4,295       | 14.1%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 102      | 4,295       | 2.4%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 189      | 4,295       | 4.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 8           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



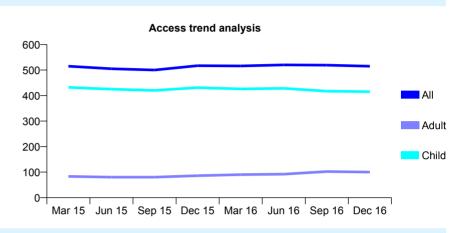
# Q70 - Vital Signs At a Glance Contract Report for 167878/0001 - December 2016

| Name or company name | The Lodge Dental Partnership |
|----------------------|------------------------------|
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/03/2011                   |
| Contract end date    |                              |

| 16/17 Contracted general activity (UDA)     | 825        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £19,823.01 |

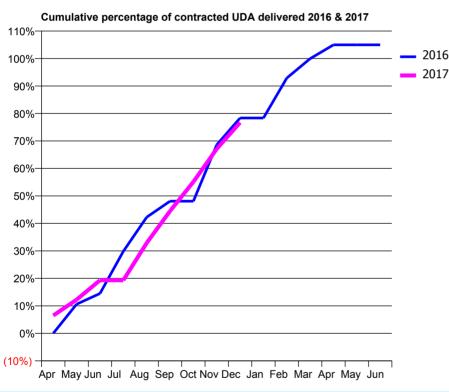
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 517    |                               |
| Quarter ending March 2016     | 516    | $\rightarrow$                 |
| Quarter ending June 2016      | 520    | $\rightarrow$                 |
| Quarter ending September 2016 | 519    | $\rightarrow$                 |
| Quarter ending December 2016  | 515    | $\rightarrow$                 |
| Variance since December 2015  | (0.4%) | $\rightarrow$                 |



2016

# **ACTIVITY**



|           | Adjusted Scheduled Activi | ity (UDA) |
|-----------|---------------------------|-----------|
| Month     | 2016                      | 2017      |
| April     | 0                         | 54        |
| May       | 88                        | 101       |
| June      | 120                       | 159       |
| July      | 246                       | 159       |
| August    | 349                       | 271       |
| September | 397                       | 367       |
| October   | 397                       | 455       |
| November  | 566                       | 554       |
| December  | 646                       | 633       |
| January   | 646                       |           |
| February  | 766                       |           |
| March     | 825                       |           |
| April     | 866                       |           |
| May       | 866                       | ·         |
| June      | 866                       |           |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 28       | 495         | 5.7%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 52          | 11.5%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 333      | 495         | 67.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 29       | 52          | 55.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 39       | 510         | 7.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 510         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 510         | 0.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



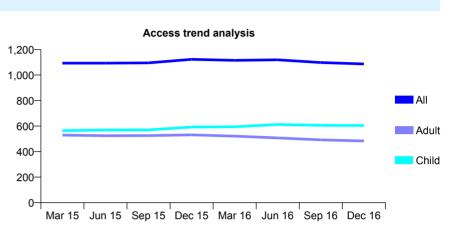
# Q70 - Vital Signs At a Glance Contract Report for 168165/0001 - December 2016

| Name or company name | Stalbridge Dental Practice Ltd |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2008                     |
| Contract end date    |                                |

| 16/17 Contracted general activity (UDA)     | 3,669      |
|---|------------|
| Carry forward general activity (UDA)        | -73        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £92,943.93 |

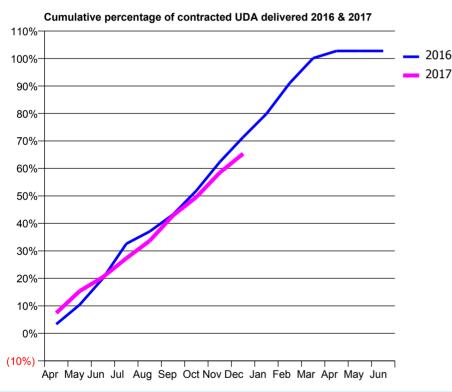
#### **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 123                     | 272        |
| May       | 381                     | 564        |
| June      | 735                     | 752        |
| July      | 1,197                   | 1,002      |
| August    | 1,360                   | 1,236      |
| September | 1,587                   | 1,574      |
| October   | 1,905                   | 1,820      |
| November  | 2,287                   | 2,145      |
| December  | 2,618                   | 2,398      |
| January   | 2,930                   |            |
| February  | 3,342                   | _          |
| March     | 3,673                   |            |
| April     | 3,770                   |            |
| May       | 3,770                   |            |
| June      | 3,770                   |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 669         | 4.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 73       | 459         | 15.9%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 448      | 669         | 67.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 269      | 459         | 58.6%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 10       | 1,084       | 0.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,084       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 1,084       | 1.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.0% | 88.8%  | 88.8%   |



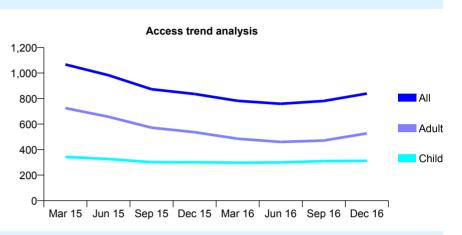
# Q70 - Vital Signs At a Glance Contract Report for 169250/0001 - December 2016

| Name or company name | Mrs E Aslani |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 05/06/2009   |
| Contract end date    |              |

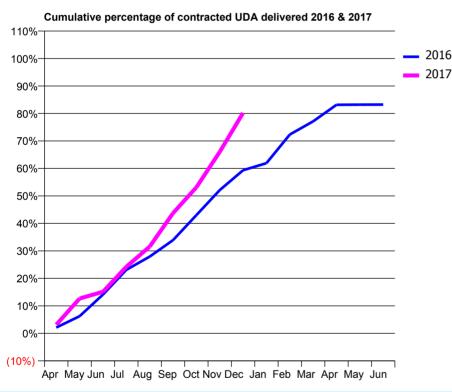
| 16/17 Contracted general activity (UDA)     | 2,300      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £51,408.43 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 836   |                               |
| Quarter ending March 2016     | 782   | <b>1</b>                      |
| Quarter ending June 2016      | 759   | <b>1</b>                      |
| Quarter ending September 2016 | 781   | <b>1</b>                      |
| Quarter ending December 2016  | 839   | 1                             |
| Variance since December 2015  | 0.4%  | $\rightarrow$                 |



## **ACTIVITY**



|           | Adjusted Scheduled | Activity (UDA) |
|-----------|--------------------|----------------|
| Month     | 2016               | 2017           |
| April     | 49                 | 72             |
| May       | 144                | 291            |
| June      | 325                | 348            |
| July      | 532                | 557            |
| August    | 642                | 726            |
| September | 780                | 1,006          |
| October   | 989                | 1,222          |
| November  | 1,198              | 1,518          |
| December  | 1,365              | 1,845          |
| January   | 1,424              |                |
| February  | 1,664              |                |
| March     | 1,774              |                |
| April     | 1,912              |                |
| May       | 1,913              |                |
| June      | 1,914              |                |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 388         | 6.7%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 159      | 691         | 23.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 201      | 388         | 51.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 304      | 691         | 44.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 110      | 1,004       | 11.0%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,004       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 1,004       | 0.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



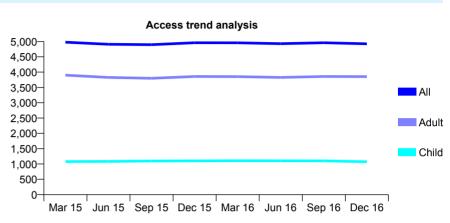
# Q70 - Vital Signs At a Glance Contract Report for 169269/0001 - December 2016

| Name or company name | Pasadena Dental Practice Ltd |
|----------------------|------------------------------|
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General and Orthodontic      |
| Contract start date  | 29/09/2007                   |
| Contract end date    |                              |

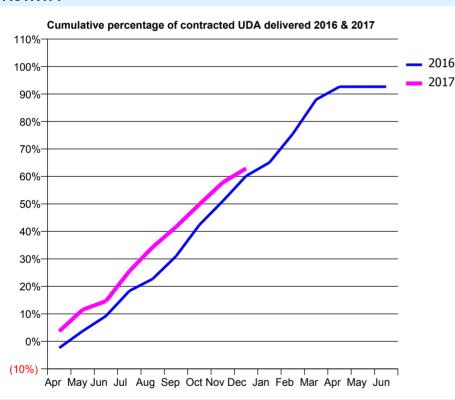
| 16/17 Contracted general activity (UDA)     | 16,400      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 500         |
| Carry forward orthodontic activity (UOA)    | -10         |
| Baseline contract value                     | £435,106.06 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 4,959  |                               |
| Quarter ending March 2016     | 4,958  | $\rightarrow$                 |
| Quarter ending June 2016      | 4,929  | $\rightarrow$                 |
| Quarter ending September 2016 | 4,959  | $\rightarrow$                 |
| Quarter ending December 2016  | 4,925  | $\rightarrow$                 |
| Variance since December 2015  | (0.7%) | $\rightarrow$                 |
|                               |        | ·                             |



## **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | -390                  | 603          |
| May       | 613                   | 1,890        |
| June      | 1,515                 | 2,401        |
| July      | 3,007                 | 4,183        |
| August    | 3,728                 | 5,622        |
| September | 5,080                 | 6,832        |
| October   | 6,949                 | 8,173        |
| November  | 8,362                 | 9,479        |
| December  | 9,868                 | 10,316       |
| January   | 10,671                |              |
| February  | 12,380                | _            |
| March     | 14,425                |              |
| April     | 15,193                |              |
| May       | 15,193                |              |
| June      | 15,193                |              |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 88       | 1,083       | 8.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 440      | 3,660       | 12.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 593      | 1,083       | 54.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,124    | 3,660       | 58.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 372      | 4,384       | 8.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 4,384       | 0.7%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 4,384       | 0.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

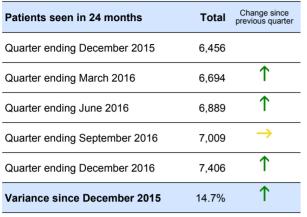


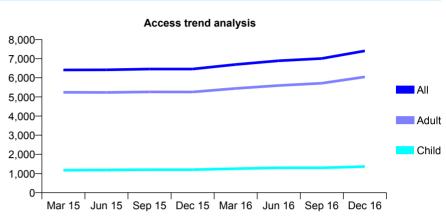
# Q70 - Vital Signs At a Glance Contract Report for 169315/0001 - December 2016

| Name or company name | M A & K T Cottrell |
|----------------------|--------------------|
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2011         |
| Contract end date    |                    |

| 16/17 Contracted general activity (UDA)     | 24,444      |
|---|-------------|
| Carry forward general activity (UDA)        | 144         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £610,696.89 |

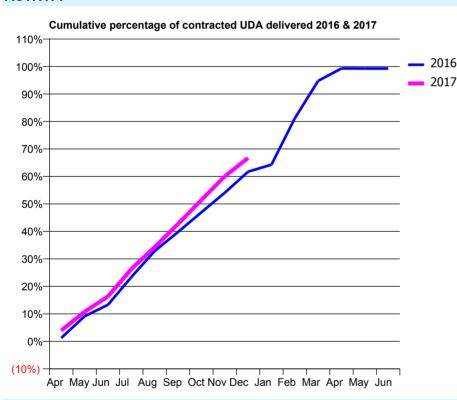
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 239                   | 965           |
| May       | 1,760                 | 2,639         |
| June      | 2,565                 | 3,993         |
| July      | 4,505                 | 6,426         |
| August    | 6,329                 | 8,389         |
| September | 7,662                 | 10,441        |
| October   | 9,042                 | 12,571        |
| November  | 10,411                | 14,672        |
| December  | 11,888                | 16,309        |
| January   | 12,381                |               |
| February  | 15,626                |               |
| March     | 18,254                |               |
| April     | 19,124                |               |
| May       | 19,113                |               |
| June      | 19,117                |               |
|           |                       |               |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 242      | 1,785       | 13.6%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 879      | 6,176       | 14.2%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 954      | 1,785       | 53.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,598    | 6,176       | 42.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 337      | 7,574       | 4.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 7,574       | 0.1%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 81       | 7,574       | 1.1%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 88.0% | 88.8%  | 88.8%   |

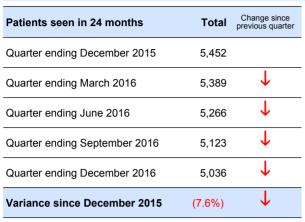


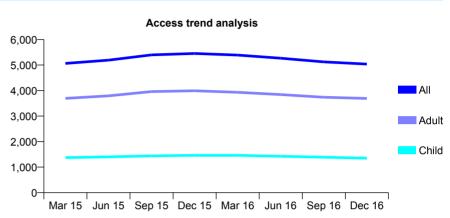
# Q70 - Vital Signs At a Glance Contract Report for 170046/0001 - December 2016

| Name or company name | Mr T Darling            |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/12/2012              |
| Contract end date    | _                       |

| 16/17 Contracted general activity (UDA)     | 13,766      |
|---|-------------|
| Carry forward general activity (UDA)        | 384         |
| 16/17 Contracted orthodontic activity (UOA) | 221         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £345,715.42 |

#### **ACCESS\***

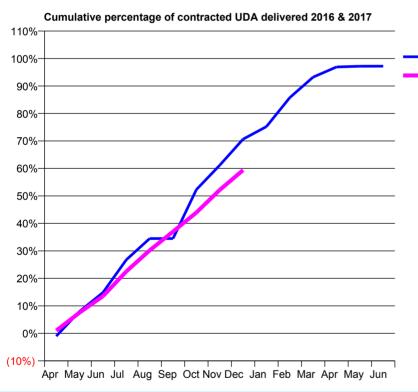




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (LIDA) |
|-----------|------------------------|---------------|
| Month     | 2016                   | 2017          |
| April     | -141                   | 138           |
| May       | 1,103                  | 1,043         |
| June      | 2,045                  | 1,861         |
| July      | 3,687                  | 3,103         |
| August    | 4,749                  | 4,157         |
| September | 4,749                  | 5,097         |
| October   | 7,201                  | 6,052         |
| November  | 8,419                  | 7,184         |
| December  | 9,726                  | 8,175         |
| January   | 10,353                 |               |
| February  | 11,807                 |               |
| March     | 12,834                 |               |
| April     | 13,339                 |               |
| May       | 13,377                 |               |
| June      | 13,381                 |               |
|           |                        |               |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 128      | 1,443       | 8.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 481      | 3,478       | 13.8%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 795      | 1,443       | 55.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,813    | 3,478       | 52.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 330      | 4,583       | 7.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 4,583       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 117      | 4,583       | 2.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



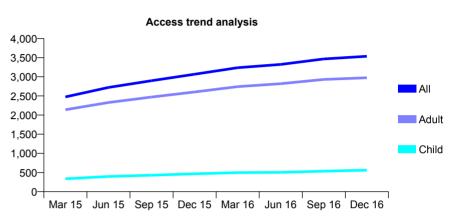
# Q70 - Vital Signs At a Glance Contract Report for 170127/0001 - December 2016

| Name or company name | Erfanmanesh  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 16/04/2012   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 9,107       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £223,970.41 |

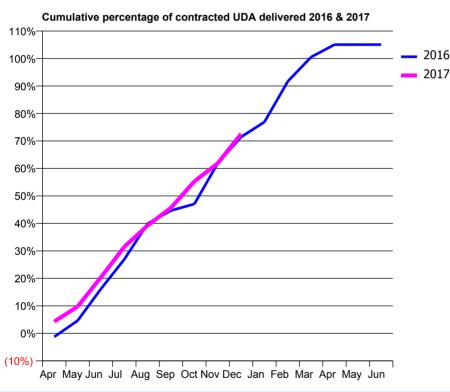
#### **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | -115                    | 389        |
| May       | 421                     | 888        |
| June      | 1,476                   | 1,860      |
| July      | 2,453                   | 2,867      |
| August    | 3,639                   | 3,576      |
| September | 4,070                   | 4,164      |
| October   | 4,285                   | 5,035      |
| November  | 5,637                   | 5,634      |
| December  | 6,508                   | 6,609      |
| January   | 7,003                   |            |
| February  | 8,348                   |            |
| March     | 9,155                   |            |
| April     | 9,567                   |            |
| May       | 9,567                   |            |
| June      | 9,566                   |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 36       | 595         | 6.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 284      | 3,027       | 9.4%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 329      | 595         | 55.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,958    | 3,027       | 64.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 191      | 3,428       | 5.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 3,428       | 0.8%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 48       | 3,428       | 1.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 17       | 19          | 89.5%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 19          | 78.9%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



Adult

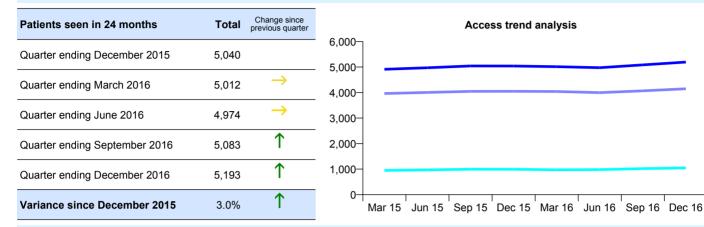
Child

# Q70 - Vital Signs At a Glance Contract Report for 170542/0001 - December 2016

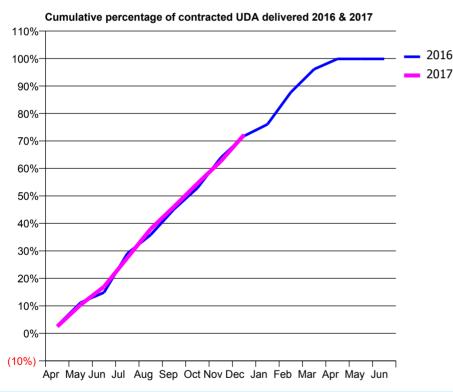
| Name or company name | Mr A Ebodi Deljoujin |
|----------------------|----------------------|
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/10/2010           |
| Contract end date    |                      |

| 16/17 Contracted general activity (UDA)     | 17,076      |
|---|-------------|
| Carry forward general activity (UDA)        | 26          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £405,543.97 |

## **ACCESS\***



## **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 473                   | 426           |
| May       | 1,914                 | 1,780         |
| June      | 2,537                 | 2,894         |
| July      | 4,957                 | 4,695         |
| August    | 6,122                 | 6,488         |
| September | 7,715                 | 7,871         |
| October   | 9,028                 | 9,303         |
| November  | 10,907                | 10,688        |
| December  | 12,258                | 12,337        |
| January   | 12,984                |               |
| February  | 14,975                | _             |
| March     | 16,412                |               |
| April     | 17,049                |               |
| May       | 17,049                |               |
| June      | 17,049                |               |

## **QUALITY**

| 40.12.1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 71       | 1,237       | 5.7%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 653      | 5,039       | 13.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 791      | 1,237       | 63.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,351    | 5,039       | 66.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 324      | 5,968       | 5.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 5,968       | 0.1%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 105      | 5,968       | 1.8%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 10          | 100.0%   | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



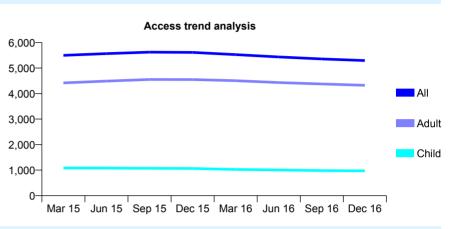
# Q70 - Vital Signs At a Glance Contract Report for 170747/0001 - December 2016

| Name or company name | Miss P Kotecha          |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/12/2013              |
| Contract end date    |                         |

| 16/17 Contracted general activity (UDA)     | 16,248      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 2,423       |
| Carry forward orthodontic activity (UOA)    | 9           |
| Baseline contract value                     | £566,864.02 |

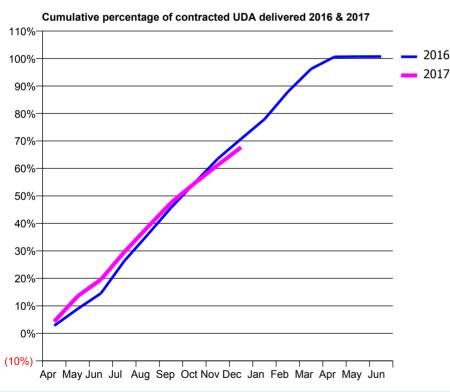
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 454                    | 698          |
| May       | 1,447                  | 2,198        |
| June      | 2,367                  | 3,183        |
| July      | 4,280                  | 4,809        |
| August    | 5,833                  | 6,279        |
| September | 7,425                  | 7,720        |
| October   | 8,880                  | 8,860        |
| November  | 10,320                 | 9,947        |
| December  | 11,495                 | 10,998       |
| January   | 12,656                 |              |
| February  | 14,273                 |              |
| March     | 15,637                 |              |
| April     | 16,347                 |              |
| May       | 16,357                 |              |
| June      | 16,361                 |              |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 72       | 1,236       | 5.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 384      | 4,625       | 8.3%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 733      | 1,236       | 59.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,962    | 4,625       | 64.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 153      | 5,390       | 2.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 101      | 5,390       | 1.9%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 53       | 5,390       | 1.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 11          | 81.8%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 11          | 81.8%    | 88.0% | 88.8%  | 88.8%   |

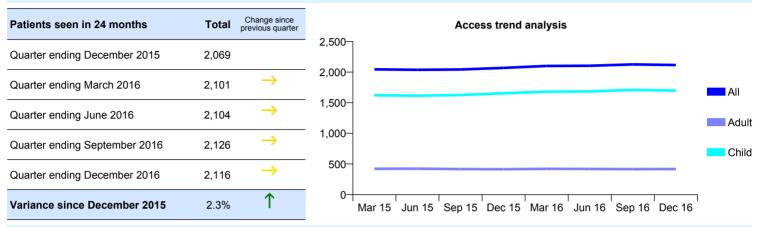


# Q70 - Vital Signs At a Glance Contract Report for 171921/0001 - December 2016

| Name or company name | Beauchamp House Dental Surgery |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2009                     |
| Contract end date    |                                |

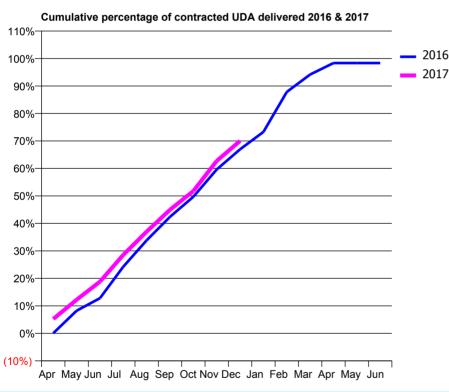
| 16/17 Contracted general activity (UDA)     | 5,000       |
|---|-------------|
| Carry forward general activity (UDA)        | 83          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £153,223.38 |

## **ACCESS\***



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 3                       | 261         |
| May       | 412                     | 612         |
| June      | 641                     | 941         |
| July      | 1,214                   | 1,429       |
| August    | 1,694                   | 1,851       |
| September | 2,120                   | 2,249       |
| October   | 2,486                   | 2,589       |
| November  | 2,982                   | 3,137       |
| December  | 3,348                   | 3,501       |
| January   | 3,664                   |             |
| February  | 4,392                   |             |
| March     | 4,708                   |             |
| April     | 4,917                   |             |
| May       | 4,917                   |             |
| June      | 4,917                   |             |

## **QUALITY**

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 191      | 2,244       | 8.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 47       | 282         | 16.7%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,566    | 2,244       | 69.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 169      | 282         | 59.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 98       | 2,384       | 4.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,384       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 2,384       | 0.1%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 10          | 100.0%   | 88.0% | 88.8%  | 88.8%   |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



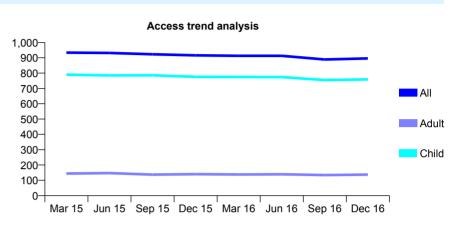
# Q70 - Vital Signs At a Glance Contract Report for 173363/0001 - December 2016

| Name or company name | MLL Portchester |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/10/2009      |
| Contract end date    | _               |

| 16/17 Contracted general activity (UDA)     | 1,430      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £36,232.86 |

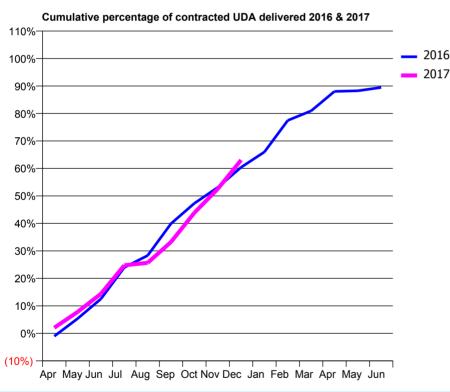
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 916    |                               |
| Quarter ending March 2016     | 913    | $\rightarrow$                 |
| Quarter ending June 2016      | 913    | $\rightarrow$                 |
| Quarter ending September 2016 | 889    | <b>→</b>                      |
| Quarter ending December 2016  | 896    | $\rightarrow$                 |
| Variance since December 2015  | (2.2%) | <b>\</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Schedule | ed Activity (UDA) |
|-----------|-------------------|-------------------|
| Month     | 2016              | 2017              |
| April     | -15               | 29                |
| May       | 77                | 112               |
| June      | 180               | 206               |
| July      | 343               | 354               |
| August    | 405               | 367               |
| September | 571               | 476               |
| October   | 676               | 628               |
| November  | 759               | 751               |
| December  | 864               | 902               |
| January   | 944               |                   |
| February  | 1,108             |                   |
| March     | 1,157             |                   |
| April     | 1,259             |                   |
| May       | 1,262             |                   |
| June      | 1,279             |                   |

| 401-111   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 26       | 689         | 3.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 65          | 3.1%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 319      | 689         | 46.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 21       | 65          | 32.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 23       | 664         | 3.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 664         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 664         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

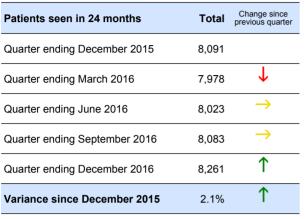


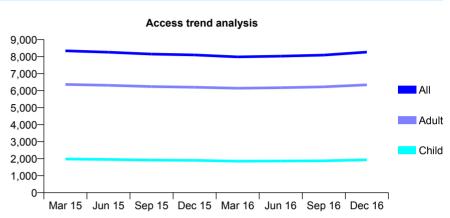
# Q70 - Vital Signs At a Glance Contract Report for 175226/0001 - December 2016

| Name or company name | Forest Gate Dental Practice |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2009                  |
| Contract end date    |                             |

| 16/17 Contracted general activity (UDA)     | 26,029      |
|---|-------------|
| Carry forward general activity (UDA)        | 634         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £762,873.98 |

# ACCESS\*

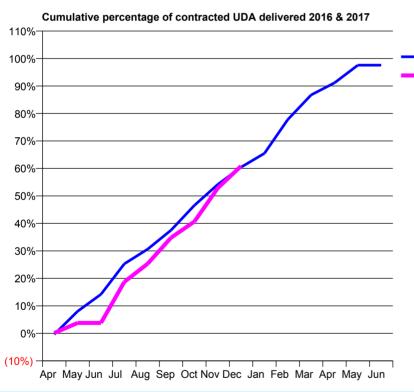




2016

2017

#### **ACTIVITY**



| <b>2016</b><br>-106 | 2017   |
|---------------------|--|
| -106                |  |
|                     | 35   |
| 2,093               | 985  |
| 3,700               | 985  |
| 6,584               | 4,872  |
| 7,978               | 6,597  |
| 9,768               | 9,059  |
| 12,121              | 10,581   |
| 14,096              | 13,751   |
| 15,736              | 15,846   |
| 17,044              |  |
| 20,250              |  |
| 22,576              |  |
| 23,724              |  |
| 25,394              |  |
| 25,394              |  |
|                     | 3,700<br>6,584<br>7,978<br>9,768<br>12,121<br>14,096<br>15,736<br>17,044<br>20,250<br>22,576<br>23,724<br>25,394 |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 138      | 2,188       | 6.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,058    | 7,055       | 15.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,246    | 2,188       | 56.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,537    | 7,055       | 50.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 529      | 8,075       | 6.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 98       | 8,075       | 1.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 175      | 8,075       | 2.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



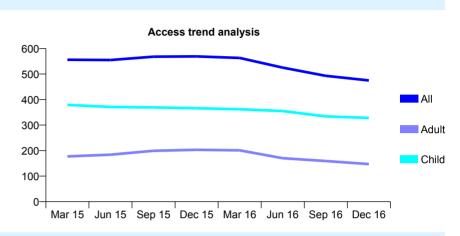
# Q70 - Vital Signs At a Glance Contract Report for 177148/0001 - December 2016

| Name or company name | Miss S K Dau |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/02/2014   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 1,500      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £35,266.90 |

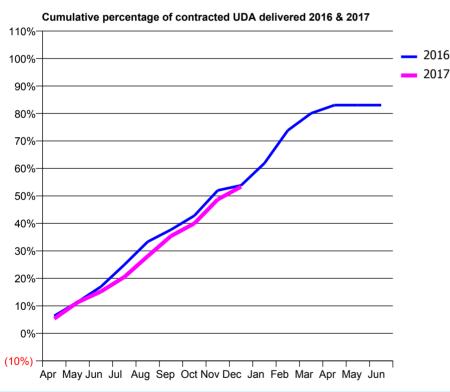
## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 569     |                               |
| Quarter ending March 2016     | 563     | 1                             |
| Quarter ending June 2016      | 525     | <b>1</b>                      |
| Quarter ending September 2016 | 493     | <b>\</b>                      |
| Quarter ending December 2016  | 475     | <b>\</b>                      |
| Variance since December 2015  | (16.5%) | <b>\</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 95                       | 80        |
| May       | 171                      | 169       |
| June      | 255                      | 228       |
| July      | 374                      | 308       |
| August    | 500                      | 421       |
| September | 566                      | 531       |
| October   | 642                      | 600       |
| November  | 780                      | 731       |
| December  | 807                      | 800       |
| January   | 928                      |           |
| February  | 1,107                    |           |
| March     | 1,201                    |           |
| April     | 1,245                    |           |
| May       | 1,245                    |           |
| June      | 1,245                    |           |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 422         | 5.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 86          | 7.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 334      | 422         | 79.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 62       | 86          | 72.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 21       | 489         | 4.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 489         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 489         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

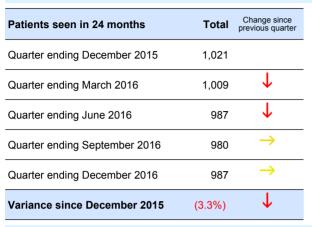


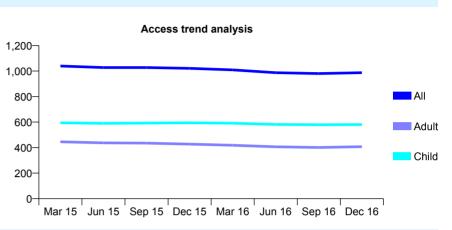
# Q70 - Vital Signs At a Glance Contract Report for 177571/0001 - December 2016

| Name or company name | Mr M Dellafera |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/07/2008     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 2,600      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £58,441.76 |

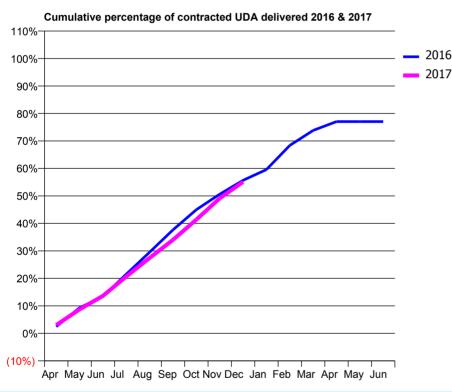
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 63                      | 79         |
| May       | 243                     | 227        |
| June      | 348                     | 355        |
| July      | 561                     | 538        |
| August    | 768                     | 714        |
| September | 979                     | 885        |
| October   | 1,170                   | 1,076      |
| November  | 1,316                   | 1,278      |
| December  | 1,448                   | 1,433      |
| January   | 1,549                   |            |
| February  | 1,777                   |            |
| March     | 1,920                   |            |
| April     | 2,003                   |            |
| May       | 2,003                   |            |
| June      | 2,003                   |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 56       | 729         | 7.7%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 44       | 378         | 11.6%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 498      | 729         | 68.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 218      | 378         | 57.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 50       | 1,033       | 4.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,033       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 1,033       | 0.9%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



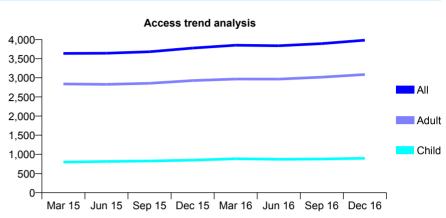
# Q70 - Vital Signs At a Glance Contract Report for 179418/0001 - December 2016

| Name or company name | Moonlight Dental Surgeries Ltd |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/10/2008                     |
| Contract end date    |                                |

| 16/17 Contracted general activity (UDA)     | 14,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 81          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £346,067.12 |

#### **ACCESS\***

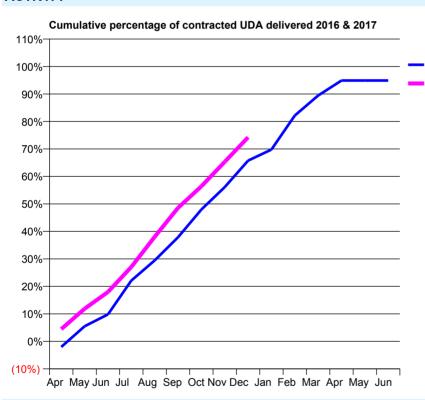




2016

2017

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |        |  |
|-----------------------------------|--------|--------|--|
| Month                             | 2016   | 2017   |  |
| April                             | -286   | 622    |  |
| May                               | 769    | 1,664  |  |
| June                              | 1,374  | 2,515  |  |
| July                              | 3,095  | 3,790  |  |
| August                            | 4,124  | 5,325  |  |
| September                         | 5,301  | 6,801  |  |
| October                           | 6,716  | 7,896  |  |
| November                          | 7,856  | 9,144  |  |
| December                          | 9,206  | 10,396 |  |
| January                           | 9,769  |        |  |
| February                          | 11,500 |        |  |
| March                             | 12,522 |        |  |
| April                             | 13,285 |        |  |
| May                               | 13,287 |        |  |
| June                              | 13,287 |        |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 107      | 1,269       | 8.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 638      | 3,945       | 16.2%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 878      | 1,269       | 69.2%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,525    | 3,945       | 64.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 314      | 4,860       | 6.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 108      | 4,860       | 2.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 84       | 4,860       | 1.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

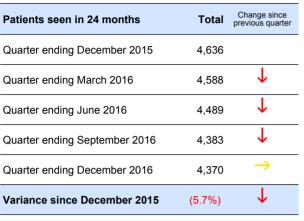


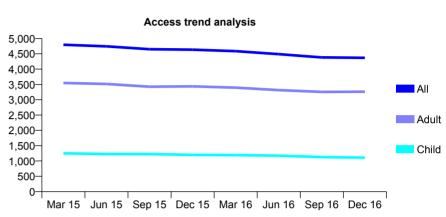
# Q70 - Vital Signs At a Glance Contract Report for 179981/0001 - December 2016

| Name or company name | Tolpuddle Dental Practice Ltd |
|----------------------|-------------------------------|
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 06/04/2007                    |
| Contract end date    |                               |

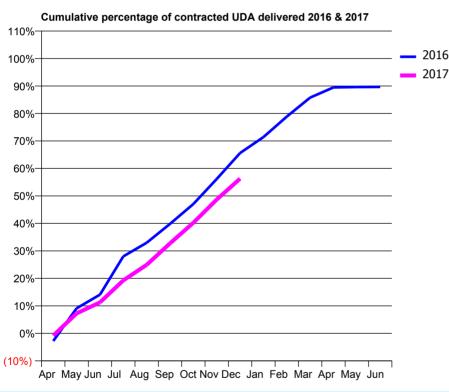
| 16/17 Contracted general activity (UDA)     | 13,500      |
|---|-------------|
| Carry forward general activity (UDA)        | 540         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £338,716.57 |

#### **ACCESS\***





#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |       |  |
|-----------------------------------|--------|-------|--|
| Month                             | 2016   | 2017  |  |
| April                             | -379   | -108  |  |
| May                               | 1,230  | 982   |  |
| June                              | 1,901  | 1,523 |  |
| July                              | 3,782  | 2,603 |  |
| August                            | 4,451  | 3,366 |  |
| September                         | 5,377  | 4,422 |  |
| October                           | 6,355  | 5,434 |  |
| November                          | 7,583  | 6,574 |  |
| December                          | 8,858  | 7,600 |  |
| January                           | 9,639  |       |  |
| February                          | 10,645 | _     |  |
| March                             | 11,578 |       |  |
| April                             | 12,080 |       |  |
| May                               | 12,098 |       |  |
| June                              | 12,102 |       |  |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 1,339       | 3.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 422      | 3,576       | 11.8%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 910      | 1,339       | 68.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,333    | 3,576       | 65.2%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 233      | 4,597       | 5.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 4,597       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 70       | 4,597       | 1.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |



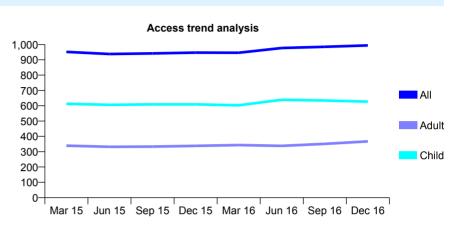
# Q70 - Vital Signs At a Glance Contract Report for 180211/0001 - December 2016

| Name or company name | Dentistry@68 |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 2,150      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £47,698.45 |

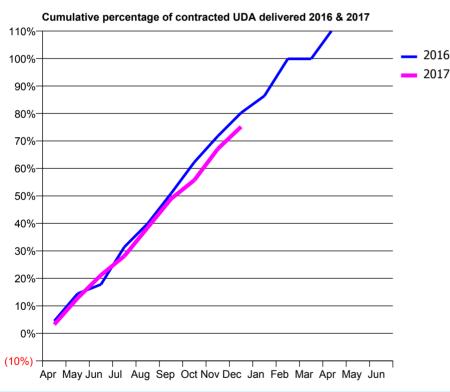
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 947   |                               |
| Quarter ending March 2016     | 946   | $\rightarrow$                 |
| Quarter ending June 2016      | 977   | 1                             |
| Quarter ending September 2016 | 985   | $\rightarrow$                 |
| Quarter ending December 2016  | 994   | $\rightarrow$                 |
| Variance since December 2015  | 5.0%  | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 96                    | 70            |
| May       | 311                   | 276           |
| June      | 383                   | 456           |
| July      | 675                   | 604           |
| August    | 859                   | 828           |
| September | 1,094                 | 1,052         |
| October   | 1,340                 | 1,199         |
| November  | 1,542                 | 1,442         |
| December  | 1,725                 | 1,616         |
| January   | 1,858                 |               |
| February  | 2,147                 | _             |
| March     | 2,147                 |               |
| April     | 2,398                 |               |
| May       | 2,413                 |               |
| June      | 2,416                 |               |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 79       | 977         | 8.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 56       | 357         | 15.7%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 684      | 977         | 70.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 206      | 357         | 57.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 41       | 1,133       | 3.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,133       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,133       | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



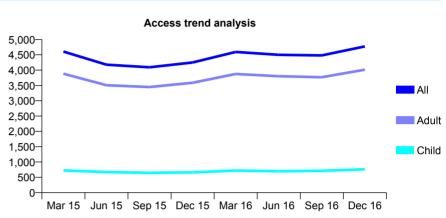
# Q70 - Vital Signs At a Glance Contract Report for 180548/0001 - December 2016

| Name or company name | West Hill Dental Clinic Ltd |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/10/2008                  |
| Contract end date    |                             |

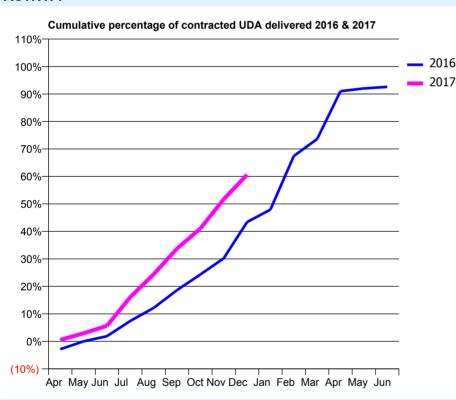
| 16/17 Contracted general activity (UDA)     | 21,750      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £485,206.28 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 4,249 |                               |
| Quarter ending March 2016     | 4,594 | <b>1</b>                      |
| Quarter ending June 2016      | 4,499 | 1                             |
| Quarter ending September 2016 | 4,480 | $\rightarrow$                 |
| Quarter ending December 2016  | 4,775 | <b>↑</b>                      |
| Variance since December 2015  | 12.4% | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | -627                   | 119          |
| May       | -1                     | 640          |
| June      | 410                    | 1,233        |
| July      | 1,616                  | 3,501        |
| August    | 2,646                  | 5,310        |
| September | 4,054                  | 7,337        |
| October   | 5,292                  | 8,930        |
| November  | 6,574                  | 11,243       |
| December  | 9,439                  | 13,185       |
| January   | 10,427                 |              |
| February  | 14,665                 |              |
| March     | 16,011                 |              |
| April     | 19,797                 |              |
| May       | 20,011                 |              |
| June      | 20,141                 |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 70       | 853         | 8.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 636      | 4,121       | 15.4%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 381      | 853         | 44.7%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,357    | 4,121       | 32.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 956      | 4,235       | 22.6%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 27       | 4,235       | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 38       | 4,235       | 0.9%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 13          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 13          | 100.0%   | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



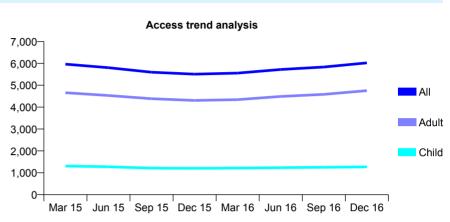
# Q70 - Vital Signs At a Glance Contract Report for 181145/0001 - December 2016

| Name or company name | Adelstone Dental Care Ltd |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2008                |
| Contract end date    |                           |

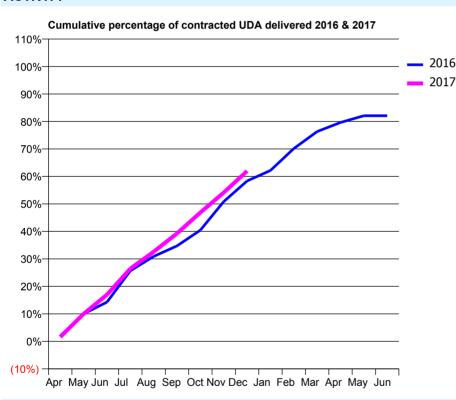
| 16/17 Contracted general activity (UDA)     | 19,600      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £547,171.74 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled | Activity (UDA) |
|-----------|--------------------|----------------|
| Month     | 2016               | 2017           |
| April     | 386                | 313            |
| May       | 1,961              | 1,960          |
| June      | 2,800              | 3,328          |
| July      | 5,028              | 5,184          |
| August    | 6,056              | 6,388          |
| September | 6,808              | 7,697          |
| October   | 7,930              | 9,186          |
| November  | 9,966              | 10,607         |
| December  | 11,438             | 12,144         |
| January   | 12,182             |                |
| February  | 13,746             |                |
| March     | 14,959             |                |
| April     | 15,610             |                |
| May       | 16,088             |                |
| June      | 16,089             |                |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 61       | 1,325       | 4.6%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 636      | 5,296       | 12.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 766      | 1,325       | 57.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,891    | 5,296       | 54.6%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 267      | 6,086       | 4.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 6,086       | 0.7%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 130      | 6,086       | 2.1%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



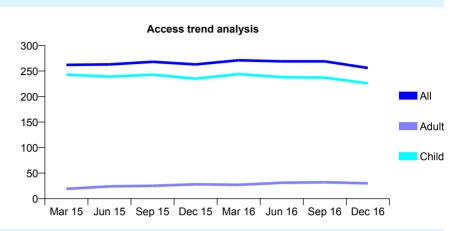
# Q70 - Vital Signs At a Glance Contract Report for 182400/0001 - December 2016

| Name or company name | MIELIE LTD   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/02/2008   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 520        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,526.69 |

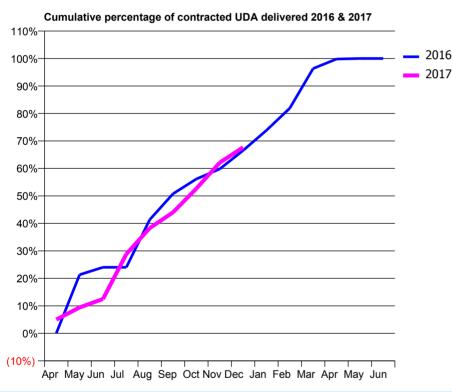
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 263    |                               |
| Quarter ending March 2016     | 271    | 1                             |
| Quarter ending June 2016      | 269    | $\rightarrow$                 |
| Quarter ending September 2016 | 269    | $\rightarrow$                 |
| Quarter ending December 2016  | 256    | <b>1</b>                      |
| Variance since December 2015  | (2.7%) | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 0                         | 26       |
| May       | 111                       | 49       |
| June      | 125                       | 65       |
| July      | 125                       | 150      |
| August    | 215                       | 199      |
| September | 264                       | 229      |
| October   | 292                       | 274      |
| November  | 311                       | 323      |
| December  | 346                       | 352      |
| January   | 384                       |          |
| February  | 426                       |          |
| March     | 501                       |          |
| April     | 519                       |          |
| May       | 520                       |          |
| June      | 520                       |          |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 254         | 3.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 10          | 10.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 184      | 254         | 72.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7        | 10          | 70.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 247         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 247         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 247         | 1.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

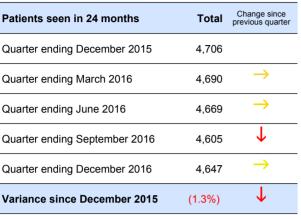


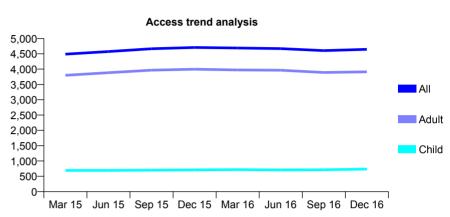
# Q70 - Vital Signs At a Glance Contract Report for 183016/0001 - December 2016

| Name or company name | Mr M R Alam  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/11/2013   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 15,102      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £300,236.37 |

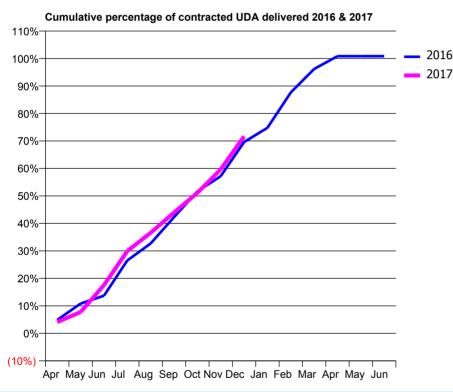
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 739                     | 622        |
| May       | 1,635                   | 1,170      |
| June      | 2,069                   | 2,652      |
| July      | 4,009                   | 4,525      |
| August    | 4,940                   | 5,523      |
| September | 6,386                   | 6,644      |
| October   | 7,801                   | 7,717      |
| November  | 8,637                   | 9,013      |
| December  | 10,513                  | 10,824     |
| January   | 11,292                  |            |
| February  | 13,236                  |            |
| March     | 14,524                  |            |
| April     | 15,230                  |            |
| May       | 15,231                  |            |
| June      | 15,230                  |            |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 20       | 830         | 2.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 460      | 4,115       | 11.2%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 554      | 830         | 66.7%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,183    | 4,115       | 53.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 319      | 4,636       | 6.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 52       | 4,636       | 1.1%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 60       | 4,636       | 1.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 8           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 88.0% | 88.8%  | 88.8%   |

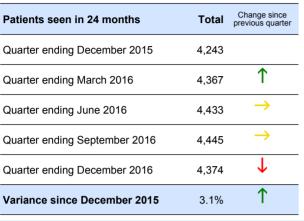


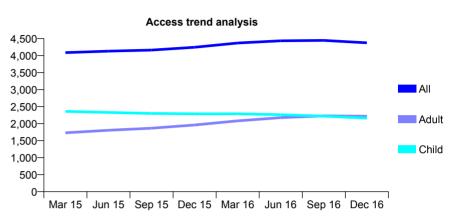
# Q70 - Vital Signs At a Glance Contract Report for 183563/0001 - December 2016

| Name or company name | Madeira Road Partnership |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2006               |
| Contract end date    |                          |

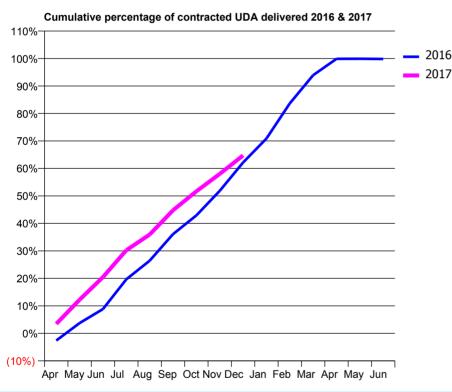
| 16/17 Contracted general activity (UDA)     | 11,520      |
|---|-------------|
| Carry forward general activity (UDA)        | 19          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £281,643.79 |

#### **ACCESS\***





## **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | -304                   | 398         |
| May       | 431                    | 1,412       |
| June      | 1,020                  | 2,357       |
| July      | 2,266                  | 3,485       |
| August    | 3,047                  | 4,141       |
| September | 4,157                  | 5,158       |
| October   | 4,944                  | 5,952       |
| November  | 5,973                  | 6,682       |
| December  | 7,161                  | 7,457       |
| January   | 8,165                  |             |
| February  | 9,638                  |             |
| March     | 10,820                 |             |
| April     | 11,505                 |             |
| May       | 11,507                 |             |
| June      | 11,500                 |             |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 233      | 2,573       | 9.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 327      | 2,020       | 16.2%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,787    | 2,573       | 69.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,067    | 2,020       | 52.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 277      | 3,942       | 7.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 3,942       | 0.7%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 3,942       | 0.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 88.0% | 88.8%  | 88.8%   |
|   |          |             |          |       |        |         |

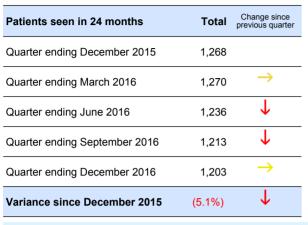


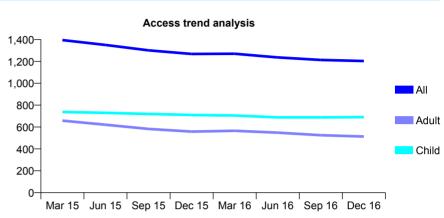
# Q70 - Vital Signs At a Glance Contract Report for 183814/0001 - December 2016

| Name or company name | St Francis Practice Ltd |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/09/2007              |
| Contract end date    |                         |

| 16/17 Contracted general activity (UDA)     | 3,000      |
|---|------------|
| Carry forward general activity (UDA)        | 86         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £69.888.54 |

#### **ACCESS\***

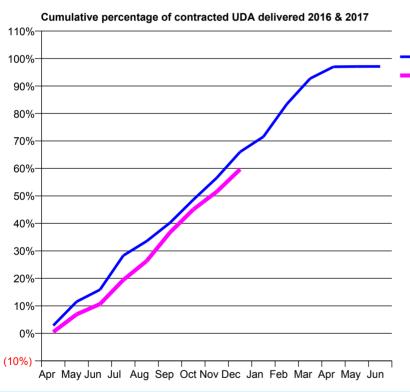




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 86                       | 15        |
| May       | 346                      | 208       |
| June      | 476                      | 320       |
| July      | 849                      | 584       |
| August    | 1,007                    | 790       |
| September | 1,207                    | 1,102     |
| October   | 1,460                    | 1,353     |
| November  | 1,697                    | 1,546     |
| December  | 1,981                    | 1,791     |
| January   | 2,147                    |           |
| February  | 2,502                    | _         |
| March     | 2,781                    |           |
| April     | 2,909                    |           |
| May       | 2,912                    |           |
| June      | 2,913                    |           |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 60       | 779         | 7.7%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 63       | 427         | 14.8%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 437      | 779         | 56.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 218      | 427         | 51.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 68       | 1,119       | 6.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 2        | 1,119       | 0.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 1,119       | 0.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



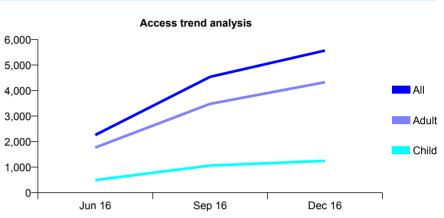
# Q70 - Vital Signs At a Glance Contract Report for 185353/0001 - December 2016

| Name or company name | Jonathan Mynors-Wallis, Jayne Mynors-Wa |
|----------------------|---|
| Contract type name   | GDS Contract                            |
| Purpose of contract  | General                                 |
| Contract start date  | 01/04/2016                              |
| Contract end date    |   |

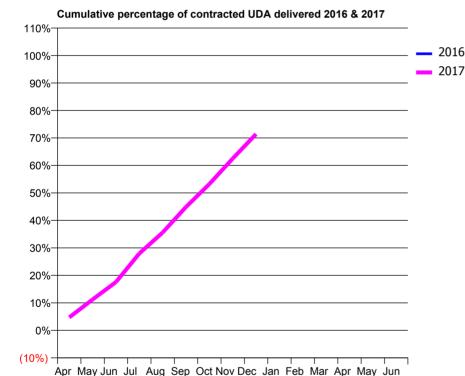
| 16/17 Contracted general activity (UDA)     | 20,348      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £590,642.25 |

#### **ACCESS\***





## **ACTIVITY**



|           | Adjusted Scheduled A | ctivity (UDA) |
|-----------|----------------------|---------------|
| Month     | 2016                 | 2017          |
| April     | 0                    | 961           |
| May       | 0                    | 2,289         |
| June      | 0                    | 3,579         |
| July      | 0                    | 5,688         |
| August    | 0                    | 7,246         |
| September | 0                    | 9,138         |
| October   | 0                    | 10,834        |
| November  | 0                    | 12,722        |
| December  | 0                    | 14,529        |
| January   | 0                    |               |
| February  | 0                    |               |
| March     | 0                    |               |
| April     | 0                    |               |
| May       | 0                    |               |
| June      | 0                    |               |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 76       | 1,654       | 4.6%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 751      | 6,280       | 12.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 242      | 1,654       | 14.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 850      | 6,280       | 13.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 736      | 7,934       | 9.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 121      | 7,934       | 1.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 193      | 7,934       | 2.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 88.0% | 88.8%  | 88.8%   |



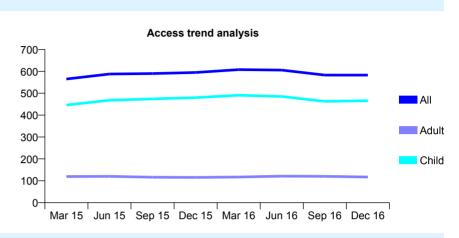
# Q70 - Vital Signs At a Glance Contract Report for 185485/0001 - December 2016

| Name or company name | Mr A M Setchell |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2012      |
| Contract end date    |                 |

| 16/17 Contracted general activity (UDA)     | 1,000      |
|---|------------|
| Carry forward general activity (UDA)        | 29         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £23.450.88 |

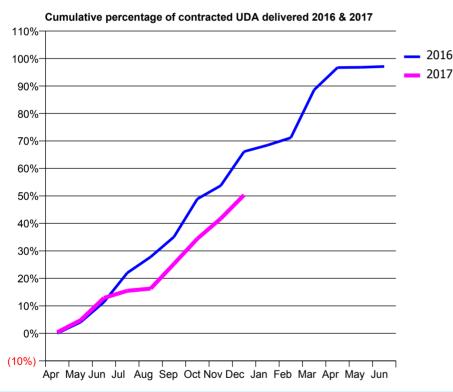
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 595    |                               |
| Quarter ending March 2016     | 608    | 1                             |
| Quarter ending June 2016      | 606    | $\rightarrow$                 |
| Quarter ending September 2016 | 583    | <b>→</b>                      |
| Quarter ending December 2016  | 583    | $\rightarrow$                 |
| Variance since December 2015  | (2.0%) | <b>\</b>                      |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |  |
|-----------------------------------|------|------|--|--|
| Month                             | 2016 | 2017 |  |  |
| April                             | 0    | 4    |  |  |
| May                               | 41   | 48   |  |  |
| June                              | 114  | 129  |  |  |
| July                              | 220  | 155  |  |  |
| August                            | 278  | 163  |  |  |
| September                         | 351  | 253  |  |  |
| October                           | 489  | 344  |  |  |
| November                          | 537  | 417  |  |  |
| December                          | 661  | 503  |  |  |
| January                           | 684  |      |  |  |
| February                          | 712  | _    |  |  |
| March                             | 886  |      |  |  |
| April                             | 967  |      |  |  |
| May                               | 968  |      |  |  |
| June                              | 971  |      |  |  |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 423         | 5.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 40          | 12.5%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 189      | 423         | 44.7%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 18       | 40          | 45.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 405         | 0.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 405         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 405         | 0.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



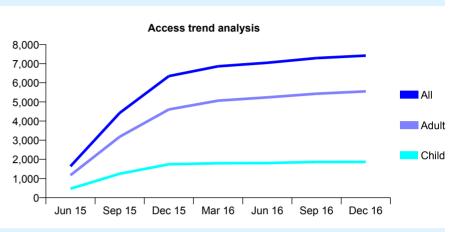
# Q70 - Vital Signs At a Glance Contract Report for 185523/0001 - December 2016

| Name or company name | Gull Coppice Dental Practice Partnership |
|----------------------|--|
| Contract type name   | GDS Contract                             |
| Purpose of contract  | General                                  |
| Contract start date  | 01/05/2015                               |
| Contract end date    |  |

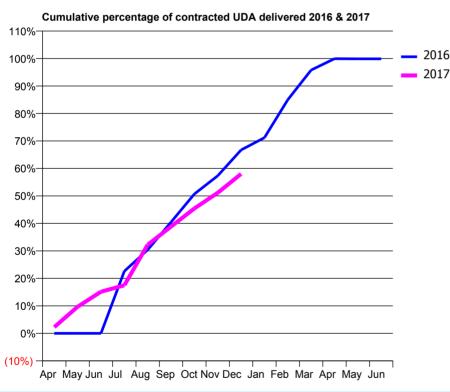
| 16/17 Contracted general activity (UDA)     | 25,800      |
|---|-------------|
| Carry forward general activity (UDA)        | 61          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £667,846.33 |

## **ACCESS\***

| Patients seen in 24 months Total |       | Change since previous quarter |
|----------------------------------|-------|-------------------------------|
| Quarter ending December 2015     | 6,348 |                               |
| Quarter ending March 2016        | 6,863 | 1                             |
| Quarter ending June 2016         | 7,048 | <b>1</b>                      |
| Quarter ending September 2016    | 7,291 | <b>1</b>                      |
| Quarter ending December 2016     | 7,420 | $\rightarrow$                 |
| Variance since December 2015     | 16.9% | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled A | Activity (UDA) |
|-----------|----------------------|----------------|
| Month     | 2016                 | 2017           |
| April     | 0                    | 588            |
| May       | 0                    | 2,500          |
| June      | 0                    | 3,909          |
| July      | 5,346                | 4,512          |
| August    | 7,191                | 8,320          |
| September | 9,568                | 10,020         |
| October   | 11,990               | 11,724         |
| November  | 13,557               | 13,196         |
| December  | 15,781               | 14,967         |
| January   | 16,838               |                |
| February  | 20,103               |                |
| March     | 22,653               |                |
| April     | 23,633               |                |
| May       | 23,617               |                |
| June      | 23,617               |                |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 112      | 2,069       | 5.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 758      | 6,262       | 12.1%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,462    | 2,069       | 70.7%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,270    | 6,262       | 68.2%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 39       | 7,916       | 0.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 90       | 7,916       | 1.1%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 245      | 7,916       | 3.1%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 9           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



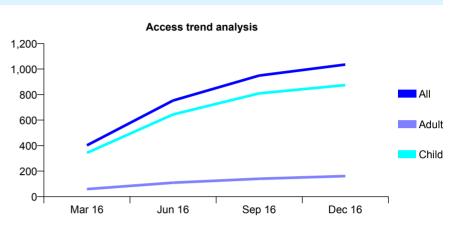
# Q70 - Vital Signs At a Glance Contract Report for 186406/0001 - December 2016

| Name or company name | Whites Dental Care |
|----------------------|--------------------|
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 04/01/2016         |
| Contract end date    |                    |

| 16/17 Contracted general activity (UDA)     | 3,800      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £82,216.47 |

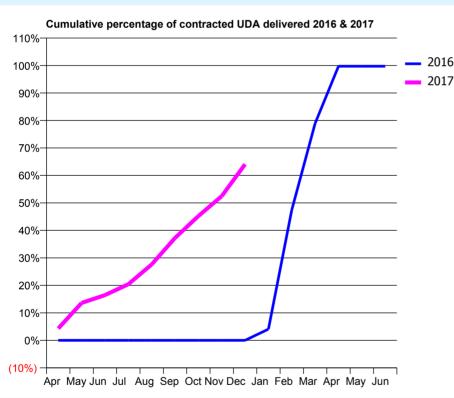
## **ACCESS\***

| Patients seen in 24 months    |       | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 0     |                               |
| Quarter ending March 2016     | 402   |                               |
| Quarter ending June 2016      | 753   | 1                             |
| Quarter ending September 2016 | 949   | <b>1</b>                      |
| Quarter ending December 2016  | 1,035 | <b>1</b>                      |
| Variance since December 2015  | N/A   |                               |



2016

# **ACTIVITY**



|           | Adjusted Schedul | ed Activity (UDA) |
|-----------|------------------|-------------------|
| Month     | 2016             | 2017              |
| April     | 0                | 165               |
| May       | 0                | 517               |
| June      | 0                | 626               |
| July      | 0                | 776               |
| August    | 0                | 1,049             |
| September | 0                | 1,416             |
| October   | 0                | 1,718             |
| November  | 0                | 1,994             |
| December  | 0                | 2,435             |
| January   | 37               |                   |
| February  | 429              |                   |
| March     | 713              |                   |
| April     | 901              |                   |
| May       | 901              |                   |
| June      | 901              |                   |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 1,228       | 6.7%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 33       | 185         | 17.8%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 474      | 1,228       | 38.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 69       | 185         | 37.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 54       | 1,319       | 4.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,319       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,319       | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

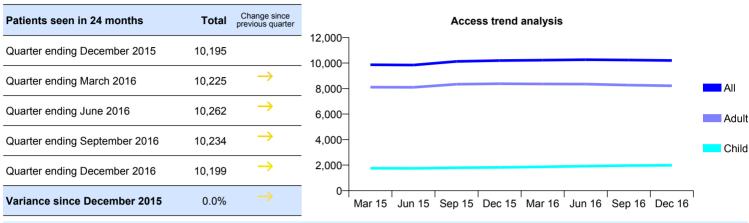


# Q70 - Vital Signs At a Glance Contract Report for 186511/0001 - December 2016

| Name or company name | losis Clinic Ltd |
|----------------------|------------------|
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 06/09/2010       |
| Contract end date    |                  |

| 16/17 Contracted general activity (UDA)     | 26,613        |
|---|---------------|
| Carry forward general activity (UDA)        | 0             |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,554,654.76 |

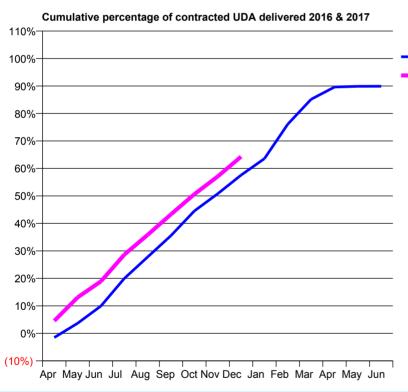
#### **ACCESS\***



2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Ad | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | -411                  | 1,210        |
| May       | 976                   | 3,484        |
| June      | 2,649                 | 5,040        |
| July      | 5,315                 | 7,624        |
| August    | 7,395                 | 9,544        |
| September | 9,471                 | 11,532       |
| October   | 11,851                | 13,476       |
| November  | 13,518                | 15,193       |
| December  | 15,320                | 17,113       |
| January   | 16,915                |              |
| February  | 20,259                |              |
| March     | 22,664                |              |
| April     | 23,848                |              |
| May       | 23,919                |              |
| June      | 23,925                |              |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 141      | 2,126       | 6.6%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,176    | 7,536       | 15.6%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,138    | 2,126       | 53.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,193    | 7,536       | 42.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,992    | 9,114       | 21.9%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 9,114       | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 96       | 9,114       | 1.1%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 17       | 17          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 15       | 17          | 88.2%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

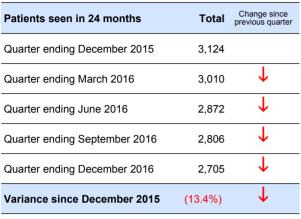


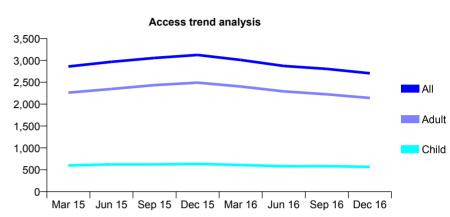
# Q70 - Vital Signs At a Glance Contract Report for 187291/0001 - December 2016

| Name or company name | Karami & Motamedi |
|----------------------|-------------------|
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/02/2014        |
| Contract end date    |                   |

| 16/17 Contracted general activity (UDA)     | 7,262       |
|---|-------------|
| Carry forward general activity (UDA)        | 93          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £161,266.38 |

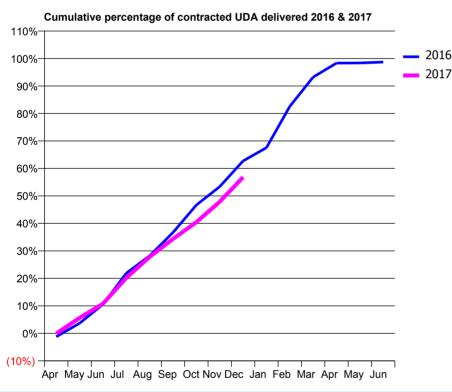
## **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | -90                     | -6         |
| May       | 269                     | 410        |
| June      | 765                     | 783        |
| July      | 1,591                   | 1,467      |
| August    | 2,050                   | 2,022      |
| September | 2,666                   | 2,494      |
| October   | 3,391                   | 2,938      |
| November  | 3,876                   | 3,478      |
| December  | 4,555                   | 4,127      |
| January   | 4,905                   |            |
| February  | 5,997                   | _          |
| March     | 6,770                   |            |
| April     | 7,140                   |            |
| May       | 7,144                   |            |
| June      | 7,169                   |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 512         | 4.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 194      | 1,919       | 10.1%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 228      | 512         | 44.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 999      | 1,919       | 52.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 223      | 2,271       | 9.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 2,271       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 2,271       | 0.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 28       | 30          | 93.3%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 27       | 30          | 90.0%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

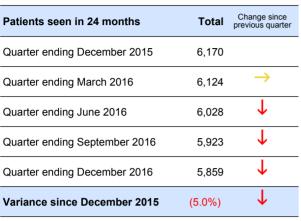


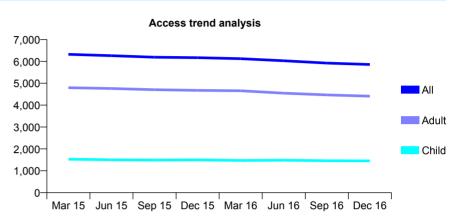
# Q70 - Vital Signs At a Glance Contract Report for 187453/0001 - December 2016

| Name or company name | Chalet Hill Dental Centre |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/01/2013                |
| Contract end date    |                           |

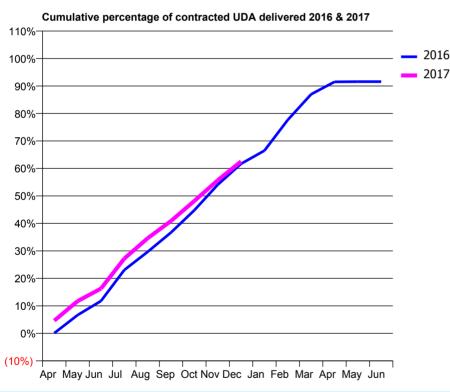
| 16/17 Contracted general activity (UDA)     | 20,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £477,258.22 |

## **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 18                     | 924          |
| May       | 1,331                  | 2,347        |
| June      | 2,355                  | 3,258        |
| July      | 4,611                  | 5,443        |
| August    | 5,933                  | 6,924        |
| September | 7,341                  | 8,180        |
| October   | 8,964                  | 9,637        |
| November  | 10,816                 | 11,142       |
| December  | 12,339                 | 12,511       |
| January   | 13,295                 |              |
| February  | 15,532                 | _            |
| March     | 17,398                 |              |
| April     | 18,298                 |              |
| May       | 18,313                 |              |
| June      | 18,316                 |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 194      | 1,637       | 11.9%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 689      | 4,519       | 15.2%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 916      | 1,637       | 56.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,520    | 4,519       | 55.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 410      | 5,766       | 7.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 56       | 5,766       | 1.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 58       | 5,766       | 1.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 12          | 91.7%    | 88.0% | 88.8%  | 88.8%   |

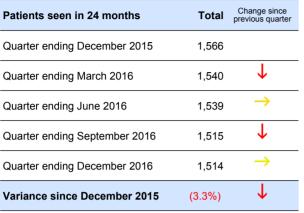


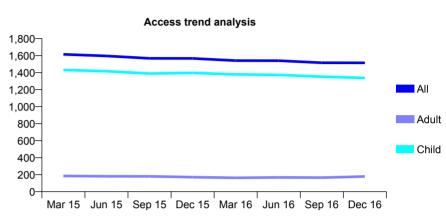
# Q70 - Vital Signs At a Glance Contract Report for 188492/0001 - December 2016

| Name or company name | Guinea Court Dental Partnership |
|----------------------|---------------------------------|
| Contract type name   | GDS Contract                    |
| Purpose of contract  | General and Orthodontic         |
| Contract start date  | 01/04/2011                      |
| Contract end date    |                                 |

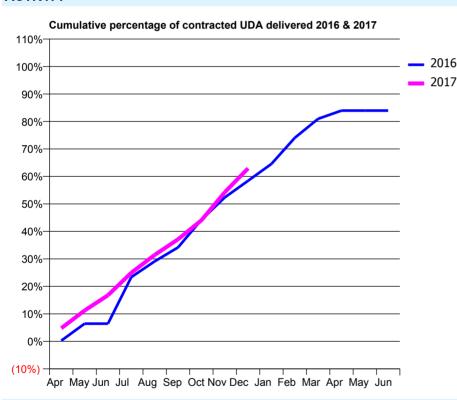
| 16/17 Contracted general activity (UDA)     | 3,500       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 249         |
| Carry forward orthodontic activity (UOA)    | 1           |
| Baseline contract value                     | £101,033.82 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled | Activity (UDA) |
|-----------|--------------------|----------------|
| Month     | 2016               | 2017           |
| April     | 9                  | 168            |
| May       | 225                | 392            |
| June      | 225                | 588            |
| July      | 818                | 874            |
| August    | 1,018              | 1,100          |
| September | 1,196              | 1,300          |
| October   | 1,547              | 1,541          |
| November  | 1,832              | 1,899          |
| December  | 2,045              | 2,202          |
| January   | 2,260              |                |
| February  | 2,592              |                |
| March     | 2,834              |                |
| April     | 2,939              |                |
| May       | 2,939              |                |
| June      | 2,939              |                |

| Q0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 190      | 1,808       | 10.5%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 1           | 0.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,226    | 1,808       | 67.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 1           | 0.0%     | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 72       | 1,696       | 4.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,696       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,696       | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

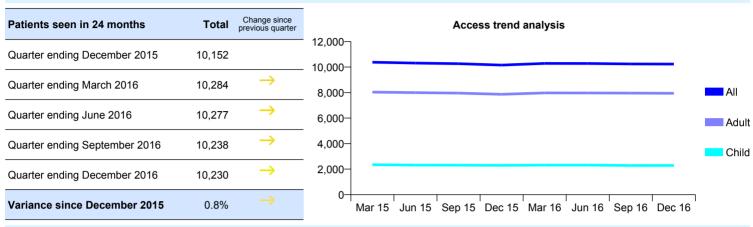


# Q70 - Vital Signs At a Glance Contract Report for 188530/0001 - December 2016

| Name or company name | Dr Elaine Weaver |
|----------------------|------------------|
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2009       |
| Contract end date    |                  |

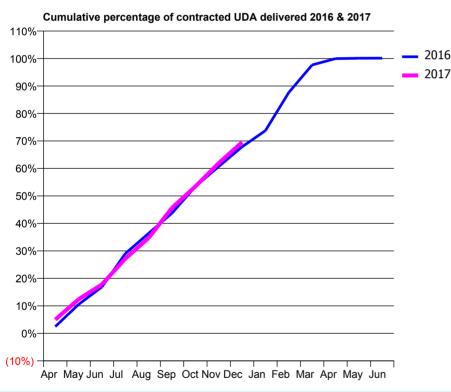
| 16/17 Contracted general activity (UDA)     | 26,437      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £822,858.52 |

## **ACCESS\***



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ad | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 648                   | 1,327        |
| May       | 2,790                 | 3,282        |
| June      | 4,471                 | 4,713        |
| July      | 7,678                 | 7,188        |
| August    | 9,629                 | 9,176        |
| September | 11,563                | 12,080       |
| October   | 14,122                | 14,129       |
| November  | 16,046                | 16,373       |
| December  | 17,940                | 18,383       |
| January   | 19,502                |              |
| February  | 23,173                |              |
| March     | 25,822                |              |
| April     | 26,423                |              |
| May       | 26,463                |              |
| June      | 26,466                |              |

## **QUALITY**

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 226      | 2,449       | 9.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,302    | 7,975       | 16.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,425    | 2,449       | 58.2%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,728    | 7,975       | 46.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 876      | 10,060      | 8.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 133      | 10,060      | 1.3%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 195      | 10,060      | 1.9%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 14       | 15          | 93.3%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 15          | 86.7%    | 88.0% | 88.8%  | 88.8%   |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



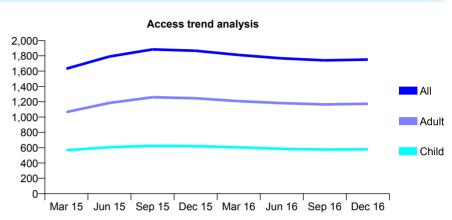
# Q70 - Vital Signs At a Glance Contract Report for 190195/0006 - December 2016

| Name or company name | Xeon Smiles UK Ltd      |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 09/06/2008              |
| Contract end date    |                         |

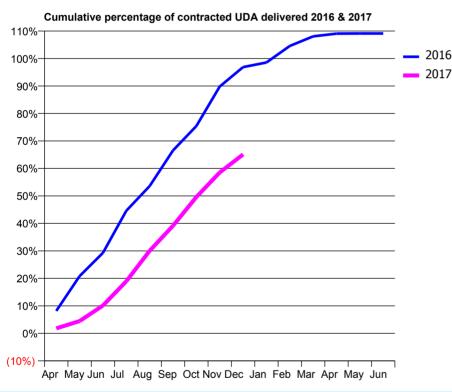
| 16/17 Contracted general activity (UDA)     | 4,501       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 240         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £118,346.43 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 1,866  |                               |
| Quarter ending March 2016     | 1,811  | <b>1</b>                      |
| Quarter ending June 2016      | 1,767  | <b>→</b>                      |
| Quarter ending September 2016 | 1,741  | <b>→</b>                      |
| Quarter ending December 2016  | 1,751  | $\rightarrow$                 |
| Variance since December 2015  | (6.2%) | <b>\</b>                      |



## **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 368                     | 81         |
| May       | 938                     | 201        |
| June      | 1,319                   | 456        |
| July      | 2,008                   | 854        |
| August    | 2,412                   | 1,353      |
| September | 2,996                   | 1,762      |
| October   | 3,396                   | 2,234      |
| November  | 4,042                   | 2,635      |
| December  | 4,360                   | 2,930      |
| January   | 4,435                   |            |
| February  | 4,706                   |            |
| March     | 4,863                   |            |
| April     | 4,908                   |            |
| May       | 4,910                   |            |
| June      | 4,910                   |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 601         | 6.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 129      | 1,053       | 12.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 283      | 601         | 47.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 341      | 1,053       | 32.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 141      | 1,609       | 8.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 1,609       | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 1,609       | 0.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.0% | 88.8%  | 88.8%   |



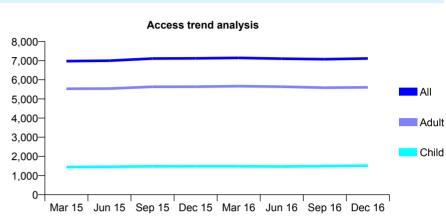
# Q70 - Vital Signs At a Glance Contract Report for 190233/0001 - December 2016

| Name or company name | Dentalcare Limited |
|----------------------|--------------------|
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 13/12/2010         |
| Contract end date    | _                  |

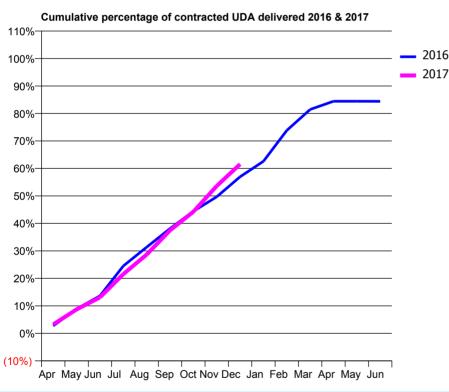
| 16/17 Contracted general activity (UDA)     | 19,865      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £479,236.66 |

#### **ACCESS\***





## **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 540                   | 647          |
| May       | 1,767                 | 1,734        |
| June      | 2,713                 | 2,602        |
| July      | 4,873                 | 4,285        |
| August    | 6,232                 | 5,697        |
| September | 7,575                 | 7,445        |
| October   | 8,825                 | 8,790        |
| November  | 9,872                 | 10,649       |
| December  | 11,317                | 12,226       |
| January   | 12,435                |              |
| February  | 14,669                | _            |
| March     | 16,181                |              |
| April     | 16,775                |              |
| May       | 16,772                |              |
| June      | 16,769                |              |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 71       | 1,630       | 4.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 603      | 5,164       | 11.7%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,026    | 1,630       | 62.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,802    | 5,164       | 54.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 578      | 6,467       | 8.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 6,467       | 0.3%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 6,467       | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.

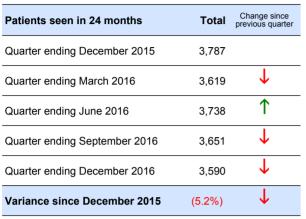


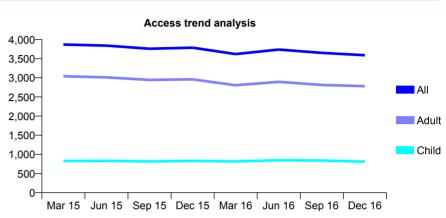
# Q70 - Vital Signs At a Glance Contract Report for 190543/0001 - December 2016

| Name or company name | University of Portsmouth Services Limited |
|----------------------|---|
| Contract type name   | PDS Plus Contract                         |
| Purpose of contract  | General                                   |
| Contract start date  | 01/09/2010                                |
| Contract end date    | 31/08/2017                                |

| 16/17 Contracted general activity (UDA)     | 10,800 |
|---|--------|
| Carry forward general activity (UDA)        | 0      |
| 16/17 Contracted orthodontic activity (UOA) | 0      |
| Carry forward orthodontic activity (UOA)    | 0      |
| Baseline contract value                     | £0.00  |

#### **ACCESS\***

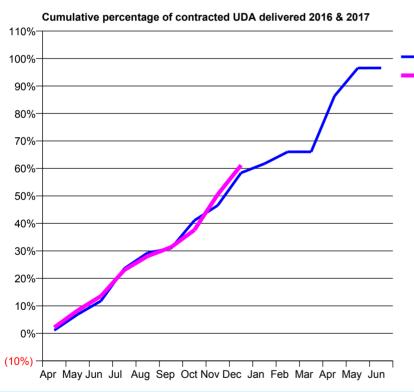




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 119                     | 234        |
| May       | 721                     | 901        |
| June      | 1,235                   | 1,466      |
| July      | 2,471                   | 2,489      |
| August    | 3,066                   | 3,037      |
| September | 3,237                   | 3,386      |
| October   | 4,298                   | 4,062      |
| November  | 4,873                   | 5,457      |
| December  | 6,112                   | 6,609      |
| January   | 6,459                   |            |
| February  | 6,911                   |            |
| March     | 6,911                   |            |
| April     | 9,034                   |            |
| May       | 10,101                  |            |
| June      | 10,106                  |            |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 82       | 836         | 9.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 632      | 2,957       | 21.4%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 274      | 836         | 32.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 995      | 2,957       | 33.6%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 704      | 2,620       | 26.9%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,620       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 2,620       | 1.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 10          | 70.0%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

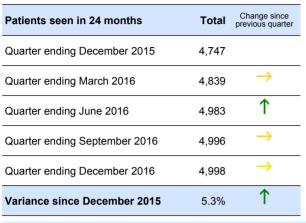


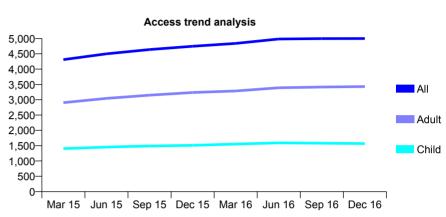
# Q70 - Vital Signs At a Glance Contract Report for 190985/0001 - December 2016

| Name or company name | Miss P Kotecha |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/12/2013     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 12,555      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £329.652.44 |

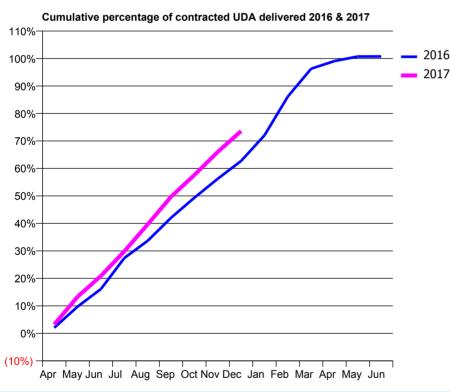
## **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 257                     | 406        |
| May       | 1,222                   | 1,677      |
| June      | 2,028                   | 2,626      |
| July      | 3,441                   | 3,749      |
| August    | 4,228                   | 4,978      |
| September | 5,277                   | 6,239      |
| October   | 6,195                   | 7,234      |
| November  | 7,060                   | 8,290      |
| December  | 7,873                   | 9,239      |
| January   | 9,040                   |            |
| February  | 10,815                  |            |
| March     | 12,088                  |            |
| April     | 12,439                  |            |
| May       | 12,646                  |            |
| June      | 12,647                  |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 118      | 1,887       | 6.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 332      | 3,465       | 9.6%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,272    | 1,887       | 67.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,013    | 3,465       | 58.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 252      | 5,084       | 5.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 5,084       | 0.7%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 5,084       | 0.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

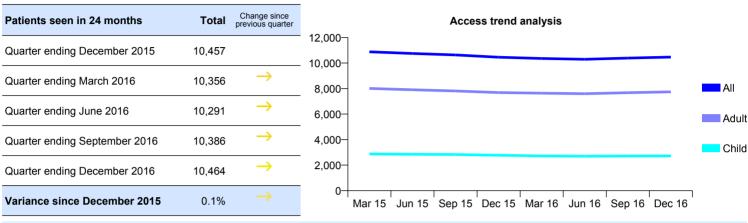


# Q70 - Vital Signs At a Glance Contract Report for 191183/0001 - December 2016

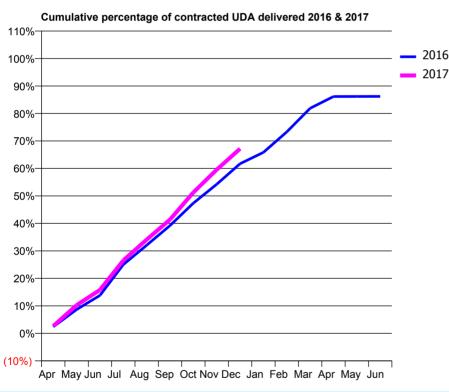
| Name or company name | SCA Healthcare |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 13/09/2008     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 36,115        |
|---|---------------|
| Carry forward general activity (UDA)        | 0             |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,077,723.17 |

#### **ACCESS\***



#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 860                   | 963          |
| May       | 3,135                 | 3,714        |
| June      | 4,993                 | 5,706        |
| July      | 9,041                 | 9,592        |
| August    | 11,581                | 12,321       |
| September | 14,167                | 14,956       |
| October   | 17,112                | 18,521       |
| November  | 19,595                | 21,511       |
| December  | 22,294                | 24,262       |
| January   | 23,780                |              |
| February  | 26,468                | _            |
| March     | 29,575                |              |
| April     | 31,118                |              |
| May       | 31,127                |              |
| June      | 31,138                |              |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 324      | 3,328       | 9.7%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,673    | 9,357       | 17.9%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,034    | 3,328       | 61.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,365    | 9,357       | 57.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,007    | 12,078      | 8.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 127      | 12,078      | 1.1%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 123      | 12,078      | 1.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 88.0% | 88.8%  | 88.8%   |

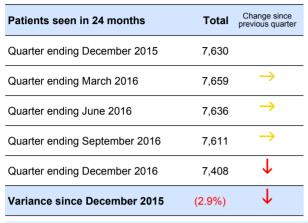


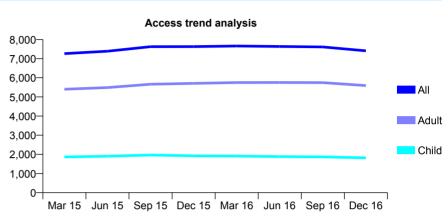
# Q70 - Vital Signs At a Glance Contract Report for 191183/0002 - December 2016

| Name or company name | SCA Healthcare |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/10/2008     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 22,500      |
|---|-------------|
| Carry forward general activity (UDA)        | 138         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £529,755.63 |

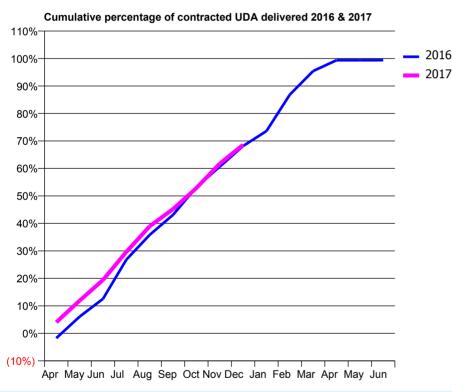
## **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ad | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | -396                  | 910          |
| May       | 1,367                 | 2,677        |
| June      | 2,825                 | 4,370        |
| July      | 6,029                 | 6,669        |
| August    | 8,063                 | 8,766        |
| September | 9,699                 | 10,173       |
| October   | 11,959                | 11,897       |
| November  | 13,642                | 13,891       |
| December  | 15,336                | 15,434       |
| January   | 16,556                |              |
| February  | 19,539                | _            |
| March     | 21,474                |              |
| April     | 22,357                |              |
| May       | 22,355                |              |
| June      | 22,362                |              |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 166      | 2,034       | 8.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 994      | 5,753       | 17.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,318    | 2,034       | 64.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,997    | 5,753       | 52.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 891      | 7,423       | 12.0%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 55       | 7,423       | 0.7%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 67       | 7,423       | 0.9%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

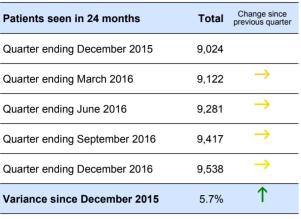


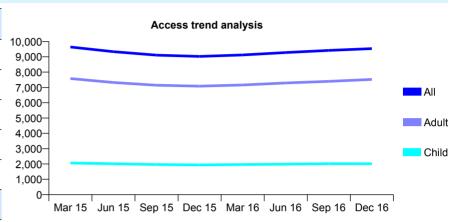
# Q70 - Vital Signs At a Glance Contract Report for 191183/0003 - December 2016

| Name or company name | SCA Healthcare |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/10/2008     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 31,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £844,384.11 |

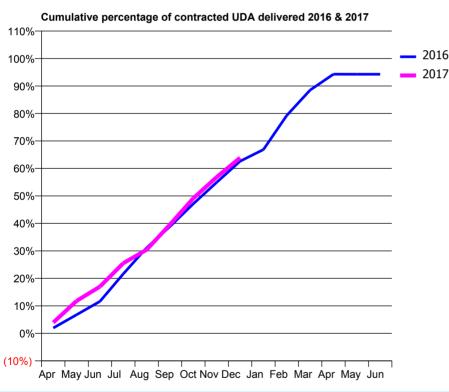
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 633                     | 1,220       |
| May       | 2,206                   | 3,662       |
| June      | 3,780                   | 5,278       |
| July      | 7,042                   | 7,914       |
| August    | 10,129                  | 9,440       |
| September | 12,641                  | 12,277      |
| October   | 15,331                  | 15,243      |
| November  | 17,867                  | 17,631      |
| December  | 20,365                  | 19,807      |
| January   | 21,742                  |             |
| February  | 25,781                  |             |
| March     | 28,779                  |             |
| April     | 30,661                  |             |
| May       | 30,649                  |             |
| June      | 30,652                  |             |
|           |                         |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 227      | 2,462       | 9.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,405    | 8,539       | 16.5%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,581    | 2,462       | 64.2%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,791    | 8,539       | 56.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 714      | 9,870       | 7.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 48       | 9,870       | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 66       | 9,870       | 0.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.0% | 88.8%  | 88.8%   |

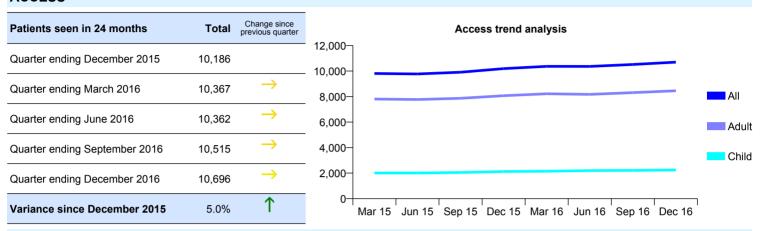


# Q70 - Vital Signs At a Glance Contract Report for 191183/0004 - December 2016

| Name or company name | SCA Healthcare |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2011     |
| Contract end date    | _              |

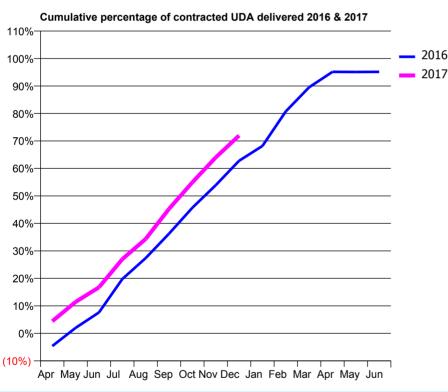
| 16/17 Contracted general activity (UDA)     | 29,376      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £761,497.84 |

## **ACCESS\***



2016

#### **ACTIVITY**



| Adjusted Scheduled Act | ivity (UDA)   |
|------------------------|---|
| 2016                   | 2017  |
| -1,369                 | 1,292   |
| 590                    | 3,361   |
| 2,237                  | 4,923   |
| 5,807                  | 7,930   |
| 8,042                  | 10,088  |
| 10,652                 | 13,307  |
| 13,429                 | 16,142  |
| 15,833                 | 18,802  |
| 18,447                 | 21,142  |
| 20,025                 |   |
| 23,721                 |   |
| 26,300                 |   |
| 27,949                 |   |
| 27,935                 |   |
| 27,948                 |   |
|                        | 2016  -1,369 590 2,237 5,807 8,042 10,652 13,429 15,833 18,447 20,025 23,721 26,300 27,949 27,935 |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 201      | 2,587       | 7.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,386    | 9,824       | 14.1%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,613    | 2,587       | 62.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6,046    | 9,824       | 61.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,007    | 11,775      | 8.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 60       | 11,775      | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 39       | 11,775      | 0.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



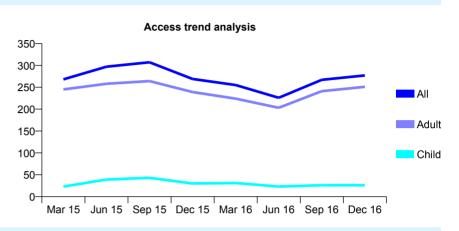
# Q70 - Vital Signs At a Glance Contract Report for 191183/0005 - December 2016

| Name or company name | SCA Healthcare |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2011     |
| Contract end date    |                |

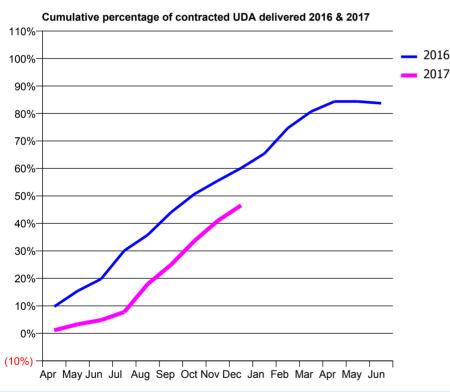
| 16/17 Contracted general activity (UDA)     | 624   |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 269   |                               |
| Quarter ending March 2016     | 255   | 1                             |
| Quarter ending June 2016      | 226   | <b>↓</b>                      |
| Quarter ending September 2016 | 267   | <b>1</b>                      |
| Quarter ending December 2016  | 277   | <b>1</b>                      |
| Variance since December 2015  | 3.0%  | 1                             |



## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |
|-----------------------------------|------|------|
| Month                             | 2016 | 2017 |
| April                             | 61   | 7    |
| May                               | 96   | 21   |
| June                              | 123  | 30   |
| July                              | 188  | 49   |
| August                            | 223  | 112  |
| September                         | 275  | 156  |
| October                           | 316  | 210  |
| November                          | 346  | 256  |
| December                          | 375  | 291  |
| January                           | 408  |      |
| February                          | 466  |      |
| March                             | 504  |      |
| April                             | 526  |      |
| May                               | 526  |      |
| June                              | 522  |      |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 20          | 0.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 239         | 2.1%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 20          | 0.0%     | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2        | 239         | 0.8%     | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 222      | 245         | 90.6%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 245         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 245         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

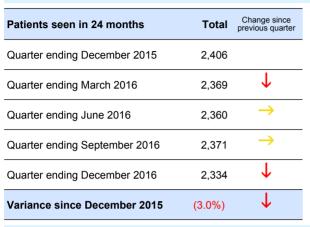


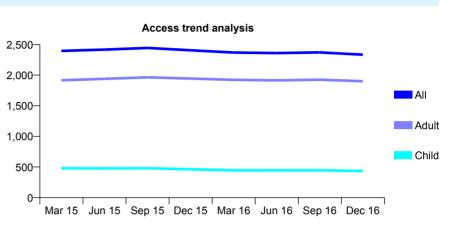
# Q70 - Vital Signs At a Glance Contract Report for 191302/0001 - December 2016

| Name or company name | Mr M C Omar  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2013   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 8,401       |
|---|-------------|
| Carry forward general activity (UDA)        | 124         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £187,486.07 |

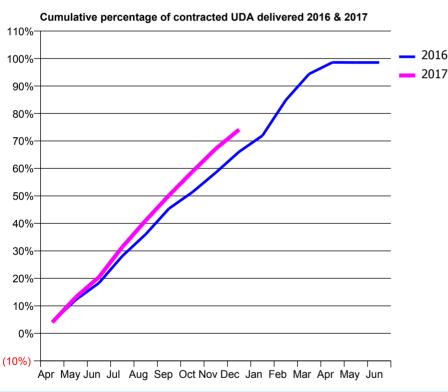
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 350                      | 336        |
| May       | 1,020                    | 1,102      |
| June      | 1,539                    | 1,722      |
| July      | 2,363                    | 2,640      |
| August    | 3,028                    | 3,450      |
| September | 3,815                    | 4,220      |
| October   | 4,315                    | 4,942      |
| November  | 4,913                    | 5,641      |
| December  | 5,550                    | 6,227      |
| January   | 6,043                    |            |
| February  | 7,128                    | _          |
| March     | 7,928                    |            |
| April     | 8,281                    |            |
| May       | 8,277                    |            |
| June      | 8,277                    |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 585         | 8.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 277      | 2,278       | 12.2%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 415      | 585         | 70.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,409    | 2,278       | 61.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 113      | 2,753       | 4.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 19       | 2,753       | 0.7%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 2,753       | 0.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

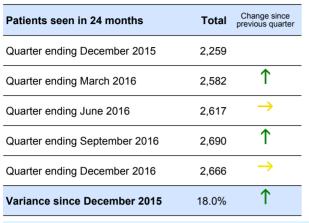


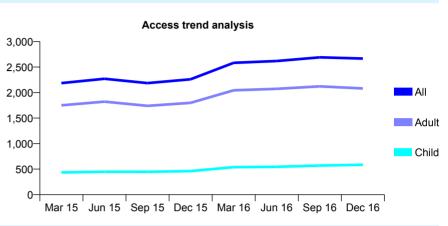
## Q70 - Vital Signs At a Glance Contract Report for 192317/0001 - December 2016

| Name or company name | Smile Care Dorset Limited |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/01/2013                |
| Contract end date    |                           |

| 16/17 Contracted general activity (UDA)     | 9,883       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £226,498.38 |

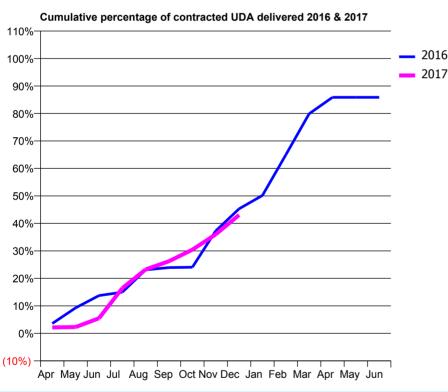
#### **ACCESS\***





2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |
|-----------------------------------|-------|-------|--|
| Month                             | 2016  | 2017  |  |
| April                             | 257   | 215   |  |
| May                               | 667   | 227   |  |
| June                              | 987   | 543   |  |
| July                              | 1,076 | 1,625 |  |
| August                            | 1,659 | 2,298 |  |
| September                         | 1,718 | 2,594 |  |
| October                           | 1,727 | 3,009 |  |
| November                          | 2,678 | 3,560 |  |
| December                          | 3,254 | 4,255 |  |
| January                           | 3,602 |       |  |
| February                          | 4,661 |       |  |
| March                             | 5,737 |       |  |
| April                             | 6,165 |       |  |
| May                               | 6,165 |       |  |
| June                              | 6,165 |       |  |

| 40.12.1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 434         | 6.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 205      | 1,582       | 13.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 163      | 434         | 37.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 580      | 1,582       | 36.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 215      | 1,832       | 11.7%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 1,832       | 1.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 1,832       | 0.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.

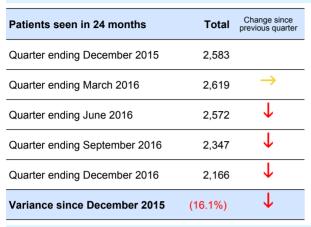


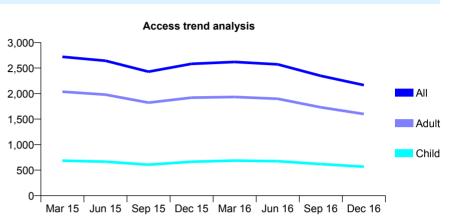
## Q70 - Vital Signs At a Glance Contract Report for 192317/0002 - December 2016

| Name or company name | Smile Care Dorset Limited |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/01/2013                |
| Contract end date    |                           |

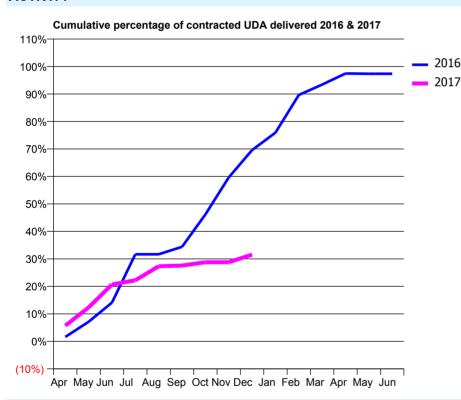
| 16/17 Contracted general activity (UDA)     | 7,000       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £151,015.67 |

#### **ACCESS\***





#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |
|-----------------------------------|-------|-------|--|
| Month                             | 2016  | 2017  |  |
| April                             | 112   | 400   |  |
| May                               | 499   | 864   |  |
| June                              | 988   | 1,449 |  |
| July                              | 2,217 | 1,555 |  |
| August                            | 2,217 | 1,914 |  |
| September                         | 2,408 | 1,931 |  |
| October                           | 3,232 | 2,016 |  |
| November                          | 4,175 | 2,016 |  |
| December                          | 4,871 | 2,209 |  |
| January                           | 5,315 |       |  |
| February                          | 6,275 |       |  |
| March                             | 6,539 |       |  |
| April                             | 6,821 |       |  |
| May                               | 6,815 |       |  |
| June                              | 6,815 |       |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 394         | 2.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 67       | 963         | 7.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 162      | 394         | 41.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 375      | 963         | 38.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 40       | 1,105       | 3.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 1,105       | 0.8%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,105       | 0.1%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |



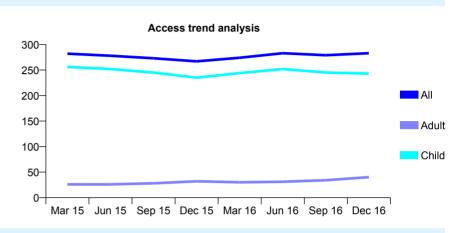
# Q70 - Vital Signs At a Glance Contract Report for 194085/0001 - December 2016

| Name or company name | PEZO LTD     |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/02/2008   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 520        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,526.68 |

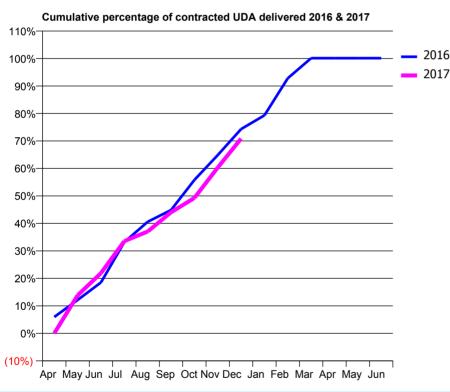
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 267   |                               |
| Quarter ending March 2016     | 274   | 1                             |
| Quarter ending June 2016      | 283   | <b>1</b>                      |
| Quarter ending September 2016 | 279   | <b>→</b>                      |
| Quarter ending December 2016  | 283   | $\rightarrow$                 |
| Variance since December 2015  | 6.0%  | <b>↑</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 31                       | 0         |
| May       | 63                       | 72        |
| June      | 96                       | 114       |
| July      | 173                      | 174       |
| August    | 211                      | 193       |
| September | 233                      | 229       |
| October   | 290                      | 256       |
| November  | 337                      | 314       |
| December  | 386                      | 368       |
| January   | 412                      |           |
| February  | 483                      |           |
| March     | 521                      |           |
| April     | 521                      |           |
| May       | 521                      |           |
| June      | 521                      |           |
|           |                          |           |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 274         | 5.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 11          | 0.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 183      | 274         | 66.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 6        | 11          | 54.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 12       | 282         | 4.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 282         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 282         | 1.8%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |



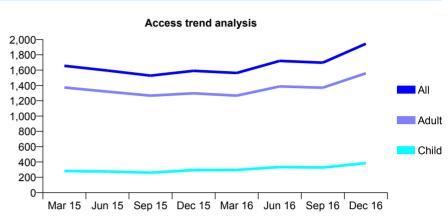
# Q70 - Vital Signs At a Glance Contract Report for 194158/0001 - December 2016

| Name or company name | Mrs DS Banuri |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2011    |
| Contract end date    | _             |

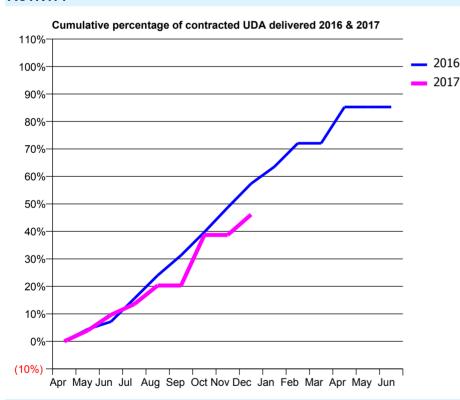
| 16/17 Contracted general activity (UDA)     | 8,000       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £163,265.62 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,591 |                               |
| Quarter ending March 2016     | 1,563 | 1                             |
| Quarter ending June 2016      | 1,721 | <b>↑</b>                      |
| Quarter ending September 2016 | 1,697 | 1                             |
| Quarter ending December 2016  | 1,945 | <b>1</b>                      |
| Variance since December 2015  | 22.3% | 1                             |



#### **ACTIVITY**



| Adjusted Scheduled Activity (UD |       |       |  |
|---------------------------------|-------|-------|--|
| Month                           | 2016  | 2017  |  |
| April                           | 0     | 0     |  |
| May                             | 355   | 316   |  |
| June                            | 574   | 771   |  |
| July                            | 1,246 | 1,084 |  |
| August                          | 1,921 | 1,627 |  |
| September                       | 2,503 | 1,627 |  |
| October                         | 3,181 | 3,097 |  |
| November                        | 3,896 | 3,097 |  |
| December                        | 4,591 | 3,690 |  |
| January                         | 5,083 |       |  |
| February                        | 5,765 |       |  |
| March                           | 5,765 |       |  |
| April                           | 6,821 |       |  |
| May                             | 6,821 |       |  |
| June                            | 6,821 |       |  |
|                                 |       |       |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 442         | 7.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 181      | 1,664       | 10.9%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 237      | 442         | 53.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 780      | 1,664       | 46.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 41       | 1,703       | 2.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,703       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 53       | 1,703       | 3.1%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

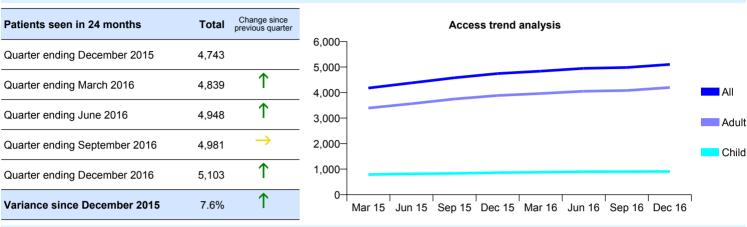


## Q70 - Vital Signs At a Glance Contract Report for 194808/0001 - December 2016

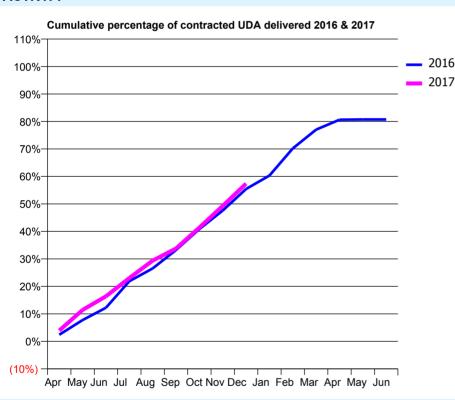
| Name or company name | Paul Bester and Forbes Watson Limited Lia |
|----------------------|---|
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General                                   |
| Contract start date  | 01/07/2013                                |
| Contract end date    |   |

| 16/17 Contracted general activity (UDA)     | 19,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £446,745.07 |

#### **ACCESS\***



#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 458                     | 751        |
| May       | 1,474                   | 2,173      |
| June      | 2,324                   | 3,114      |
| July      | 4,157                   | 4,379      |
| August    | 5,040                   | 5,582      |
| September | 6,314                   | 6,422      |
| October   | 7,760                   | 7,867      |
| November  | 9,043                   | 9,365      |
| December  | 10,534                  | 10,902     |
| January   | 11,462                  |            |
| February  | 13,338                  |            |
| March     | 14,635                  |            |
| April     | 15,319                  |            |
| May       | 15,335                  |            |
| June      | 15,336                  |            |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 85       | 952         | 8.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 919      | 4,889       | 18.8%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 584      | 952         | 61.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,660    | 4,889       | 54.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 255      | 5,502       | 4.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 72       | 5,502       | 1.3%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 104      | 5,502       | 1.9%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 8           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 8           | N/A      | 88.0% | 88.8%  | 88.8%   |

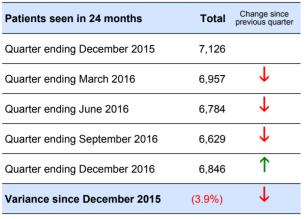


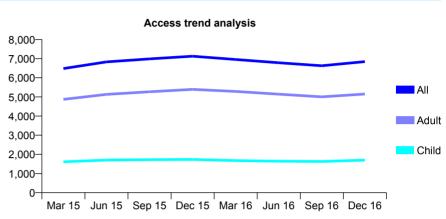
## Q70 - Vital Signs At a Glance Contract Report for 195871/0001 - December 2016

| Name or company name | Relaxedental (dental practice and laborator |
|----------------------|---|
| Contract type name   | GDS Contract                                |
| Purpose of contract  | General                                     |
| Contract start date  | 01/04/2012                                  |
| Contract end date    |   |

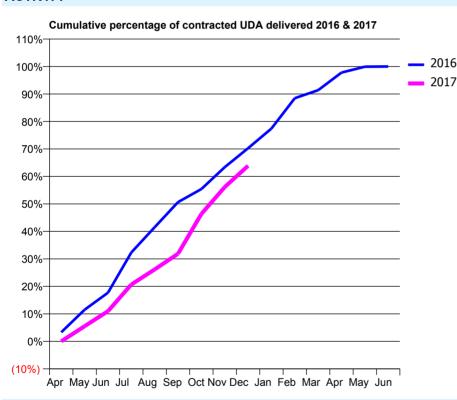
| 16/17 Contracted general activity (UDA)     | 19,090      |
|---|-------------|
| Carry forward general activity (UDA)        | 2           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £533,232.95 |

## **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 630                   | -2           |
| May       | 2,199                 | 1,054        |
| June      | 3,380                 | 2,094        |
| July      | 6,172                 | 3,951        |
| August    | 7,927                 | 4,996        |
| September | 9,672                 | 6,083        |
| October   | 10,579                | 8,849        |
| November  | 12,096                | 10,718       |
| December  | 13,415                | 12,196       |
| January   | 14,781                |              |
| February  | 16,889                |              |
| March     | 17,446                |              |
| April     | 18,667                |              |
| May       | 19,076                |              |
| June      | 19,088                |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 126      | 1,729       | 7.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,002    | 5,252       | 19.1%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 917      | 1,729       | 53.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,622    | 5,252       | 49.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 543      | 5,856       | 9.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 34       | 5,856       | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 198      | 5,856       | 3.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 8           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

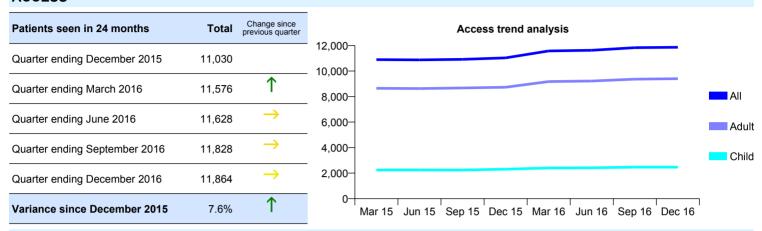


# Q70 - Vital Signs At a Glance Contract Report for 195901/0001 - December 2016

| Name or company name | Dr Anushika Brogan |
|----------------------|--------------------|
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 08/09/2007         |
| Contract end date    |                    |

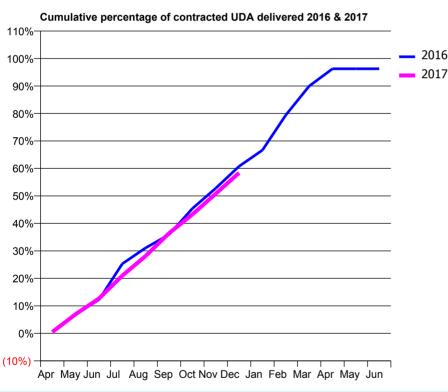
| 16/17 Contracted general activity (UDA)     | 29,887      |
|---|-------------|
| Carry forward general activity (UDA)        | 1,122       |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £778,837.96 |

#### **ACCESS\***



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 221                    | 142          |
| May       | 2,086                  | 2,088        |
| June      | 3,656                  | 3,792        |
| July      | 7,565                  | 6,281        |
| August    | 9,294                  | 8,420        |
| September | 10,739                 | 10,892       |
| October   | 13,572                 | 12,930       |
| November  | 15,777                 | 15,181       |
| December  | 18,168                 | 17,455       |
| January   | 19,917                 |              |
| February  | 23,734                 | _            |
| March     | 26,884                 |              |
| April     | 28,771                 |              |
| May       | 28,764                 |              |
| June      | 28,764                 |              |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 161      | 2,717       | 5.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,017    | 8,780       | 11.6%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,735    | 2,717       | 63.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,906    | 8,780       | 44.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,180    | 10,501      | 11.2%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 59       | 10,501      | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 35       | 10,501      | 0.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 16          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 16          | 87.5%    | 88.0% | 88.8%  | 88.8%   |

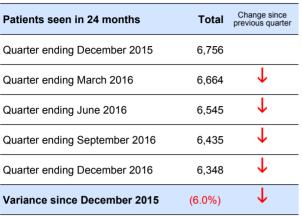


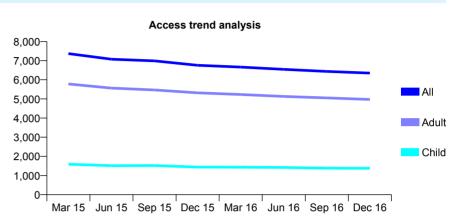
## Q70 - Vital Signs At a Glance Contract Report for 196398/0001 - December 2016

| Name or company name | Mazdak Eyrumlu & Azad Eyrumlu |
|----------------------|-------------------------------|
| Contract type name   | GDS Contract                  |
| Purpose of contract  | General                       |
| Contract start date  | 01/12/2010                    |
| Contract end date    |                               |

| 16/17 Contracted general activity (UDA)     | 21,600      |
|---|-------------|
| Carry forward general activity (UDA)        | -16         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £638,522.78 |

#### **ACCESS\***

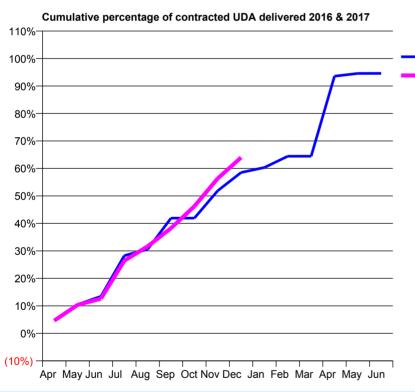




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 999                   | 1,002         |
| May       | 2,269                 | 2,235         |
| June      | 2,913                 | 2,733         |
| July      | 6,109                 | 5,713         |
| August    | 6,607                 | 6,836         |
| September | 9,056                 | 8,262         |
| October   | 9,056                 | 9,987         |
| November  | 11,208                | 12,176        |
| December  | 12,638                | 13,821        |
| January   | 13,033                |               |
| February  | 13,919                | _             |
| March     | 13,919                |               |
| April     | 20,207                |               |
| May       | 20,423                |               |
| June      | 20,429                |               |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 138      | 1,939       | 7.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,321    | 7,423       | 17.8%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,111    | 1,939       | 57.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,853    | 7,423       | 51.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 924      | 6,694       | 13.8%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 76       | 6,694       | 1.1%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 196      | 6,694       | 2.9%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 5           | N/A      | 88.0% | 88.8%  | 88.8%   |



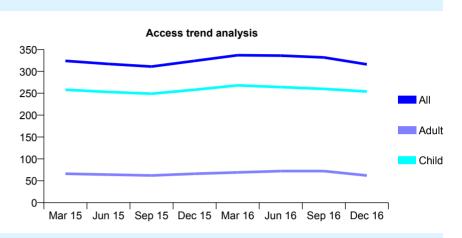
# Q70 - Vital Signs At a Glance Contract Report for 197556/0001 - December 2016

| Name or company name | Mr M Sehat   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 15/09/2010   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 480        |
|---|------------|
| Carry forward general activity (UDA)        | 15         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12.159.29 |

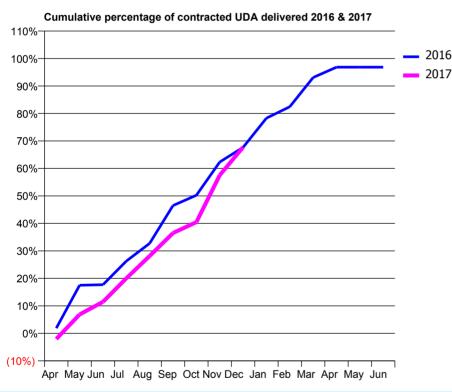
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 324    |                               |
| Quarter ending March 2016     | 337    | 1                             |
| Quarter ending June 2016      | 336    | $\rightarrow$                 |
| Quarter ending September 2016 | 332    | <b>1</b>                      |
| Quarter ending December 2016  | 316    | <b>1</b>                      |
| Variance since December 2015  | (2.5%) | <b>↓</b>                      |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |  |
|-----------------------------------|------|------|--|--|
| Month                             | 2016 | 2017 |  |  |
| April                             | 9    | -10  |  |  |
| May                               | 84   | 33   |  |  |
| June                              | 85   | 55   |  |  |
| July                              | 126  | 96   |  |  |
| August                            | 157  | 135  |  |  |
| September                         | 223  | 175  |  |  |
| October                           | 241  | 194  |  |  |
| November                          | 299  | 276  |  |  |
| December                          | 325  | 325  |  |  |
| January                           | 376  |      |  |  |
| February                          | 396  | _    |  |  |
| March                             | 447  |      |  |  |
| April                             | 465  |      |  |  |
| May                               | 465  |      |  |  |
| June                              | 465  |      |  |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 239         | 3.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 29          | 10.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 129      | 239         | 54.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 11       | 29          | 37.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 249         | 0.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 249         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 249         | 0.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |



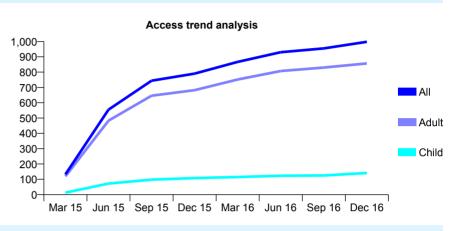
## Q70 - Vital Signs At a Glance Contract Report for 198528/0001 - December 2016

| Name or company name | Littlemoor Dental Surgery |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 02/01/2015                |
| Contract end date    |                           |

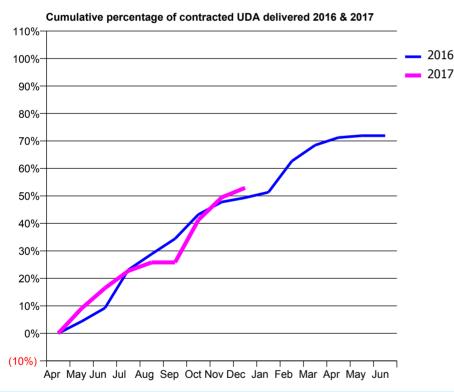
| 16/17 Contracted general activity (UDA)     | 4,717       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £112,503.22 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 790   |                               |
| Quarter ending March 2016     | 867   | <b>1</b>                      |
| Quarter ending June 2016      | 930   | <b>1</b>                      |
| Quarter ending September 2016 | 955   | <b>1</b>                      |
| Quarter ending December 2016  | 998   | <b>1</b>                      |
| Variance since December 2015  | 26.3% | 1                             |



## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |
|-----------------------------------|-------|-------|--|
| Month                             | 2016  | 2017  |  |
| April                             | 0     | 0     |  |
| May                               | 205   | 429   |  |
| June                              | 435   | 777   |  |
| July                              | 1,090 | 1,072 |  |
| August                            | 1,362 | 1,217 |  |
| September                         | 1,623 | 1,217 |  |
| October                           | 2,041 | 1,945 |  |
| November                          | 2,255 | 2,333 |  |
| December                          | 2,328 | 2,498 |  |
| January                           | 2,422 |       |  |
| February                          | 2,955 |       |  |
| March                             | 3,230 |       |  |
| April                             | 3,361 |       |  |
| May                               | 3,392 |       |  |
| June                              | 3,392 |       |  |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 124         | 8.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 170      | 751         | 22.6%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 52       | 124         | 41.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 301      | 751         | 40.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 123      | 826         | 14.9%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 826         | 1.3%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 826         | 1.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |



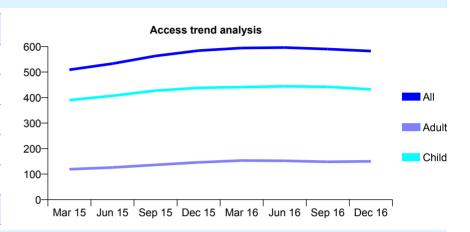
# Q70 - Vital Signs At a Glance Contract Report for 198714/0001 - December 2016

| Name or company name | Dr Uzma Rashid Ahmed |
|----------------------|----------------------|
| Contract type name   | GDS Contract         |
| Purpose of contract  | General              |
| Contract start date  | 01/05/2014           |
| Contract end date    |                      |

| 16/17 Contracted general activity (UDA)     | 1,462      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £36,925.70 |

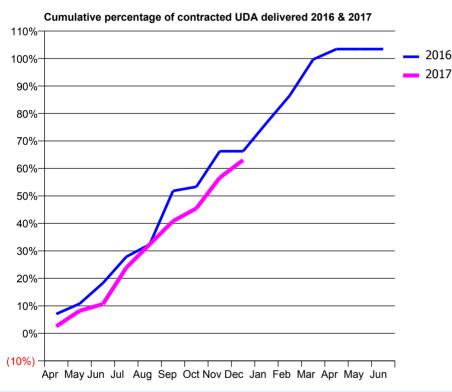
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 584    |                               |
| Quarter ending March 2016     | 594    | $\rightarrow$                 |
| Quarter ending June 2016      | 596    | $\rightarrow$                 |
| Quarter ending September 2016 | 590    | 1                             |
| Quarter ending December 2016  | 582    | 1                             |
| Variance since December 2015  | (0.3%) | $\rightarrow$                 |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 103                     | 37          |
| May       | 158                     | 120         |
| June      | 268                     | 156         |
| July      | 408                     | 349         |
| August    | 473                     | 473         |
| September | 758                     | 597         |
| October   | 780                     | 665         |
| November  | 969                     | 828         |
| December  | 969                     | 922         |
| January   | 1,119                   |             |
| February  | 1,265                   | _           |
| March     | 1,457                   |             |
| April     | 1,512                   |             |
| May       | 1,512                   |             |
| June      | 1,512                   |             |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 39       | 544         | 7.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 22       | 131         | 16.8%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 386      | 544         | 71.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 78       | 131         | 59.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 28       | 635         | 4.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 635         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 635         | 1.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |



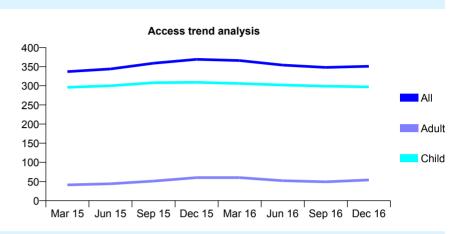
# Q70 - Vital Signs At a Glance Contract Report for 198870/0001 - December 2016

| Name or company name | Brown Henning Partnership |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/01/2014                |
| Contract end date    |                           |

| 16/17 Contracted general activity (UDA)     | 800        |
|---|------------|
| Carry forward general activity (UDA)        | 15         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £20.282.54 |

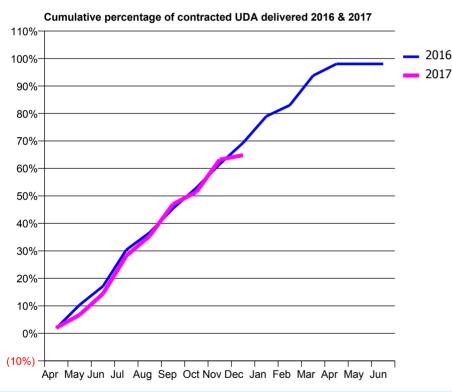
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 369    |                               |
| Quarter ending March 2016     | 366    | $\rightarrow$                 |
| Quarter ending June 2016      | 354    | <b>↓</b>                      |
| Quarter ending September 2016 | 348    | <b>1</b>                      |
| Quarter ending December 2016  | 351    | $\rightarrow$                 |
| Variance since December 2015  | (4.9%) | <b>\</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 15                        | 16       |
| May       | 83                        | 54       |
| June      | 137                       | 115      |
| July      | 243                       | 226      |
| August    | 293                       | 284      |
| September | 364                       | 376      |
| October   | 424                       | 411      |
| November  | 493                       | 506      |
| December  | 555                       | 519      |
| January   | 632                       |          |
| February  | 664                       |          |
| March     | 750                       |          |
| April     | 784                       |          |
| May       | 784                       |          |
| June      | 784                       |          |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 22       | 383         | 5.7%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 29          | 10.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 282      | 383         | 73.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 17       | 29          | 58.6%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 388         | 2.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 388         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 388         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

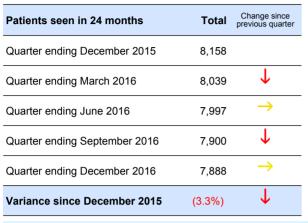


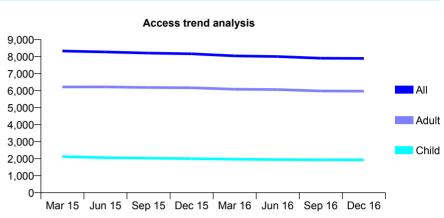
## Q70 - Vital Signs At a Glance Contract Report for 199230/0001 - December 2016

| Name or company name | Olivers Battery Dental Surgery |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/04/2013                     |
| Contract end date    |                                |

| 16/17 Contracted general activity (UDA)     | 22,752      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £754,591.24 |

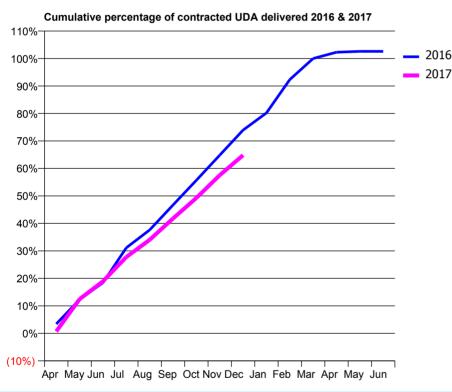
## **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 777                   | 163          |
| May       | 2,806                 | 2,834        |
| June      | 4,193                 | 4,309        |
| July      | 7,087                 | 6,317        |
| August    | 8,559                 | 7,743        |
| September | 10,627                | 9,512        |
| October   | 12,672                | 11,212       |
| November  | 14,749                | 13,091       |
| December  | 16,827                | 14,751       |
| January   | 18,244                |              |
| February  | 21,004                | _            |
| March     | 22,752                |              |
| April     | 23,268                |              |
| May       | 23,340                |              |
| June      | 23,339                |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 130      | 2,357       | 5.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 927      | 6,052       | 15.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,687    | 2,357       | 71.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,216    | 6,052       | 36.6%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,074    | 8,070       | 13.3%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 32       | 8,070       | 0.4%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 8,070       | 0.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

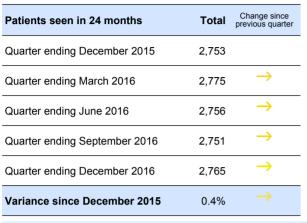


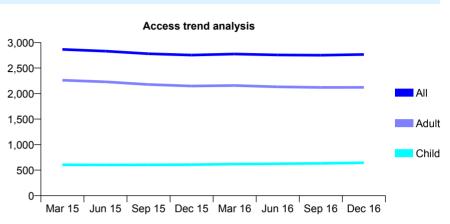
# Q70 - Vital Signs At a Glance Contract Report for 199338/0001 - December 2016

| Name or company name | The Partnership of Spring Road Dental |
|----------------------|---------------------------------------|
| Contract type name   | GDS Contract                          |
| Purpose of contract  | General                               |
| Contract start date  | 01/07/2012                            |
| Contract end date    | _                                     |

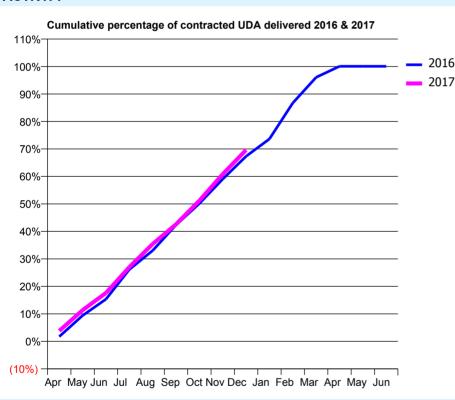
| 16/17 Contracted general activity (UDA)     | 10,000      |
|---|-------------|
| Carry forward general activity (UDA)        | -5          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £215,489.80 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 174                      | 383        |
| May       | 940                      | 1,136      |
| June      | 1,535                    | 1,762      |
| July      | 2,616                    | 2,702      |
| August    | 3,304                    | 3,545      |
| September | 4,233                    | 4,260      |
| October   | 5,016                    | 5,121      |
| November  | 5,902                    | 6,086      |
| December  | 6,732                    | 6,962      |
| January   | 7,364                    |            |
| February  | 8,673                    |            |
| March     | 9,607                    |            |
| April     | 10,006                   |            |
| May       | 10,006                   |            |
| June      | 10,006                   |            |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 33       | 780         | 4.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 370      | 2,885       | 12.8%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 619      | 780         | 79.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,174    | 2,885       | 75.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 147      | 3,466       | 4.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 41       | 3,466       | 1.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 54       | 3,466       | 1.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 88.0% | 88.8%  | 88.8%   |

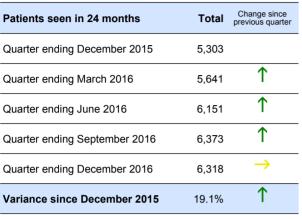


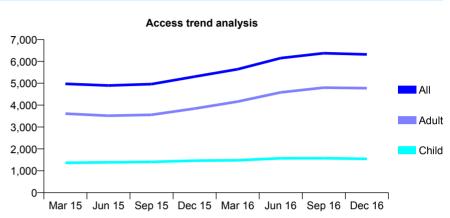
# Q70 - Vital Signs At a Glance Contract Report for 199699/0001 - December 2016

| Name or company name | Brighter Smile Dental Practice |
|----------------------|--------------------------------|
| Contract type name   | GDS Contract                   |
| Purpose of contract  | General                        |
| Contract start date  | 01/05/2010                     |
| Contract end date    |                                |

| 16/17 Contracted general activity (UDA)     | 17,855      |
|---|-------------|
| Carry forward general activity (UDA)        | 241         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £417,565.77 |

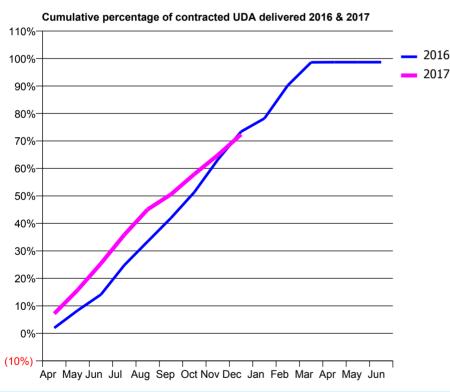
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 353                   | 1,280        |
| May       | 1,488                 | 2,815        |
| June      | 2,524                 | 4,544        |
| July      | 4,431                 | 6,406        |
| August    | 5,967                 | 8,054        |
| September | 7,497                 | 9,033        |
| October   | 9,177                 | 10,343       |
| November  | 11,278                | 11,577       |
| December  | 13,106                | 12,923       |
| January   | 13,964                |              |
| February  | 16,109                | _            |
| March     | 17,608                |              |
| April     | 17,614                |              |
| May       | 17,614                |              |
| June      | 17,614                | -            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 79       | 1,711       | 4.6%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 336      | 4,531       | 7.4%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,157    | 1,711       | 67.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,467    | 4,531       | 54.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 240      | 6,236       | 3.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 6,236       | 0.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 64       | 6,236       | 1.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



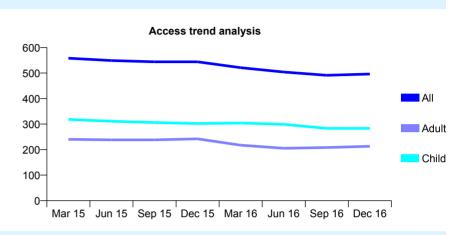
# Q70 - Vital Signs At a Glance Contract Report for 199842/0001 - December 2016

| Name or company name | Dr F Asghari |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 17/01/2009   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 1,533      |
|---|------------|
| Carry forward general activity (UDA)        | 14         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £32,815.31 |

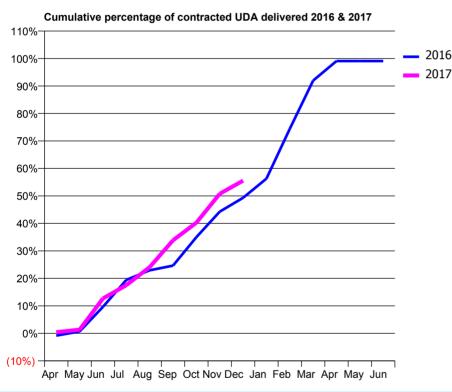
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 544    |                               |
| Quarter ending March 2016     | 521    | 1                             |
| Quarter ending June 2016      | 504    | <b>1</b>                      |
| Quarter ending September 2016 | 491    | 1                             |
| Quarter ending December 2016  | 496    | $\rightarrow$                 |
| Variance since December 2015  | (8.8%) | <b>\</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled | Activity (UDA) |
|-----------|--------------------|----------------|
| Month     | 2016               | 2017           |
| April     | -13                | 7              |
| May       | 11                 | 21             |
| June      | 148                | 195            |
| July      | 298                | 269            |
| August    | 352                | 369            |
| September | 378                | 519            |
| October   | 537                | 617            |
| November  | 679                | 779            |
| December  | 756                | 852            |
| January   | 863                |                |
| February  | 1,141              |                |
| March     | 1,410              |                |
| April     | 1,519              |                |
| May       | 1,519              |                |
| June      | 1,519              |                |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 315         | 4.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 124         | 5.6%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 235      | 315         | 74.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 65       | 124         | 52.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 18       | 395         | 4.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 395         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 395         | 0.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



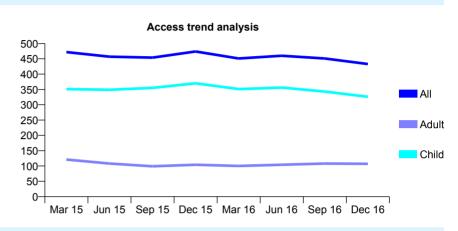
# Q70 - Vital Signs At a Glance Contract Report for 210420/0001 - December 2016

| Name or company name | Poundbury Dental Practice |
|----------------------|---------------------------|
| Contract type name   | GDS Contract              |
| Purpose of contract  | General                   |
| Contract start date  | 01/04/2006                |
| Contract end date    |                           |

| 16/17 Contracted general activity (UDA)     | 952        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £22,279.00 |

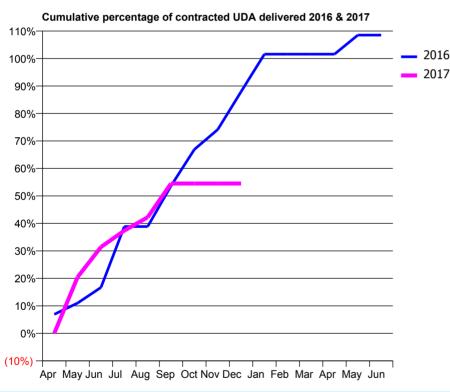
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 474    |                               |
| Quarter ending March 2016     | 451    | <b>↓</b>                      |
| Quarter ending June 2016      | 460    | $\rightarrow$                 |
| Quarter ending September 2016 | 451    | <b>1</b>                      |
| Quarter ending December 2016  | 433    | <b>1</b>                      |
| Variance since December 2015  | (8.6%) | <b>1</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 66                       | 0          |
| May       | 105                      | 195        |
| June      | 159                      | 299        |
| July      | 370                      | 356        |
| August    | 370                      | 402        |
| September | 511                      | 519        |
| October   | 637                      | 519        |
| November  | 706                      | 519        |
| December  | 837                      | 519        |
| January   | 967                      |            |
| February  | 967                      |            |
| March     | 967                      |            |
| April     | 967                      |            |
| May       | 1,033                    |            |
| June      | 1,033                    |            |
|           | 1,000                    |            |

| <b>40</b> 7 (201)   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 374         | 4.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 61          | 6.6%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 278      | 374         | 74.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 31       | 61          | 50.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 383         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 383         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 383         | 0.8%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

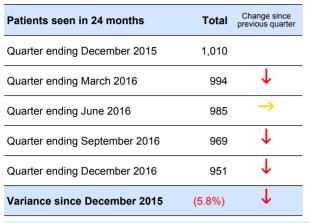


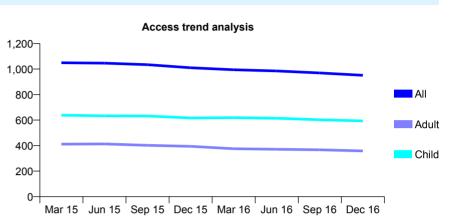
## Q70 - Vital Signs At a Glance Contract Report for 213195/0001 - December 2016

| Name or company name | MR RH BOND   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 1,913      |
|---|------------|
| Carry forward general activity (UDA)        | 1          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £41,571.61 |

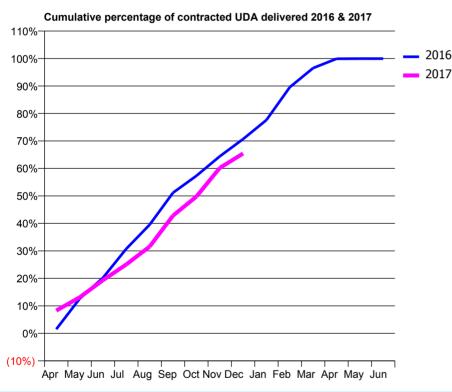
#### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |
|-----------------------------------|-------|-------|--|
| Month                             | 2016  | 2017  |  |
| April                             | 29    | 158   |  |
| May                               | 241   | 251   |  |
| June                              | 387   | 370   |  |
| July                              | 589   | 480   |  |
| August                            | 757   | 604   |  |
| September                         | 979   | 820   |  |
| October                           | 1,096 | 952   |  |
| November                          | 1,232 | 1,151 |  |
| December                          | 1,352 | 1,252 |  |
| January                           | 1,485 |       |  |
| February                          | 1,713 |       |  |
| March                             | 1,847 |       |  |
| April                             | 1,911 |       |  |
| May                               | 1,912 |       |  |
| June                              | 1,912 |       |  |
|                                   | -     |       |  |

| Q0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 38       | 758         | 5.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 35       | 258         | 13.6%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 577      | 758         | 76.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 142      | 258         | 55.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 25       | 955         | 2.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 955         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 955         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |



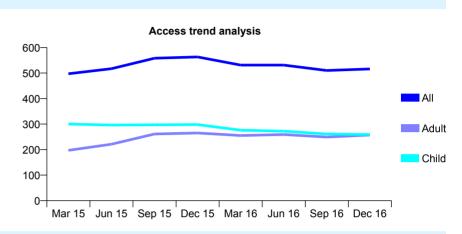
# Q70 - Vital Signs At a Glance Contract Report for 215066/0001 - December 2016

| Name or company name | MR AM SIMMONS           |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

| 16/17 Contracted general activity (UDA)     | 1,000      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 368        |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £50,251.00 |

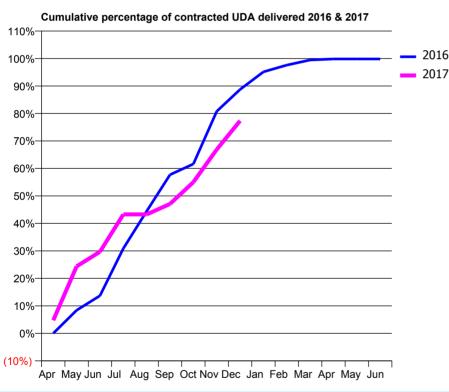
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 563    |                               |
| Quarter ending March 2016     | 531    | <b>1</b>                      |
| Quarter ending June 2016      | 531    | $\rightarrow$                 |
| Quarter ending September 2016 | 510    | <b>1</b>                      |
| Quarter ending December 2016  | 516    | $\rightarrow$                 |
| Variance since December 2015  | (8.3%) | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 0                        | 47        |
| May       | 84                       | 244       |
| June      | 137                      | 297       |
| July      | 309                      | 433       |
| August    | 444                      | 433       |
| September | 577                      | 471       |
| October   | 616                      | 550       |
| November  | 808                      | 669       |
| December  | 887                      | 773       |
| January   | 951                      |           |
| February  | 976                      |           |
| March     | 995                      |           |
| April     | 998                      |           |
| May       | 998                      |           |
| June      | 998                      |           |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 309         | 4.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 18       | 231         | 7.8%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 175      | 309         | 56.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 139      | 231         | 60.2%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 21       | 516         | 4.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 516         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 516         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



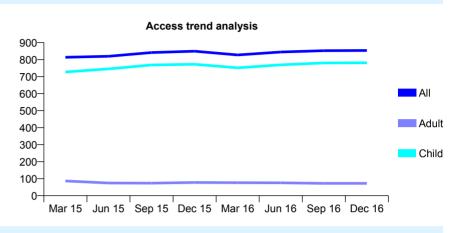
# Q70 - Vital Signs At a Glance Contract Report for 215767/0001 - December 2016

| Name or company name | The Beech Dental Partnership |
|----------------------|------------------------------|
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

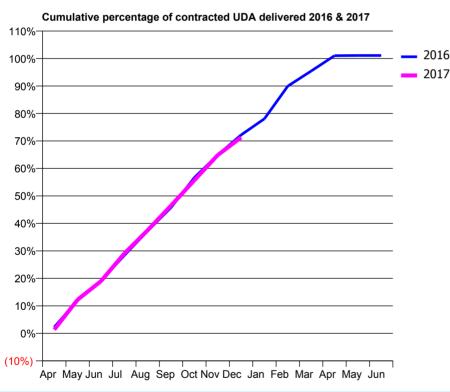
| 16/17 Contracted general activity (UDA)     | 1,620      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £40,739.17 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 849   |                               |
| Quarter ending March 2016     | 827   | 1                             |
| Quarter ending June 2016      | 844   | <b>1</b>                      |
| Quarter ending September 2016 | 852   | $\rightarrow$                 |
| Quarter ending December 2016  | 853   | $\rightarrow$                 |
| Variance since December 2015  | 0.5%  | $\rightarrow$                 |



## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 37                       | 22        |
| May       | 195                      | 199       |
| June      | 310                      | 308       |
| July      | 459                      | 471       |
| August    | 604                      | 608       |
| September | 741                      | 753       |
| October   | 918                      | 903       |
| November  | 1,051                    | 1,051     |
| December  | 1,169                    | 1,154     |
| January   | 1,265                    |           |
| February  | 1,457                    | _         |
| March     | 1,546                    |           |
| April     | 1,636                    |           |
| May       | 1,637                    |           |
| June      | 1,637                    |           |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 62       | 960         | 6.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 34          | 8.8%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 684      | 960         | 71.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 27       | 34          | 79.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 32       | 919         | 3.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 919         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 14       | 919         | 1.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

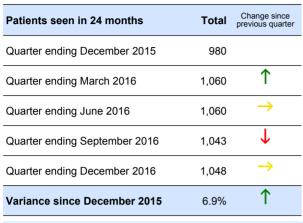


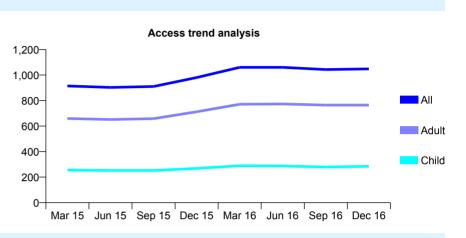
## Q70 - Vital Signs At a Glance Contract Report for 215872/0002 - December 2016

| Name or company name | Oakdene Dental Partnership |
|----------------------|----------------------------|
| Contract type name   | GDS Contract               |
| Purpose of contract  | General                    |
| Contract start date  | 01/04/2006                 |
| Contract end date    |                            |

| 16/17 Contracted general activity (UDA)     | 3,235      |
|---|------------|
| Carry forward general activity (UDA)        | 1          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £79,308.27 |

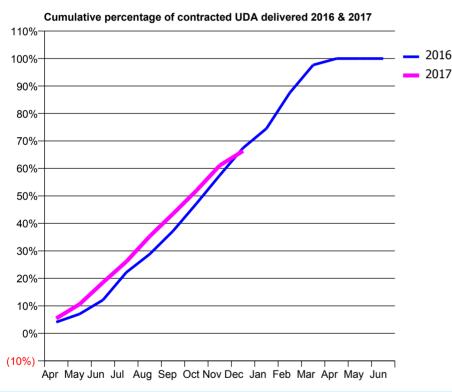
## **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 132                      | 176        |
| May       | 228                      | 343        |
| June      | 393                      | 599        |
| July      | 718                      | 844        |
| August    | 932                      | 1,142      |
| September | 1,205                    | 1,407      |
| October   | 1,527                    | 1,679      |
| November  | 1,860                    | 1,977      |
| December  | 2,182                    | 2,147      |
| January   | 2,411                    |            |
| February  | 2,831                    | _          |
| March     | 3,159                    |            |
| April     | 3,234                    |            |
| May       | 3,234                    |            |
| June      | 3,234                    |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 307         | 7.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 99       | 859         | 11.5%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 233      | 307         | 75.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 675      | 859         | 78.6%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 79       | 1,111       | 7.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,111       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 1,111       | 0.9%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



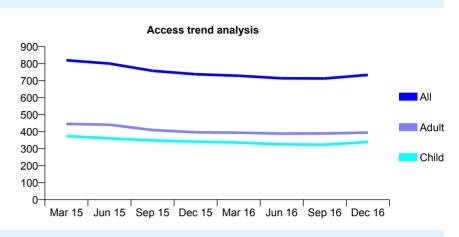
# Q70 - Vital Signs At a Glance Contract Report for 215872/0003 - December 2016

| Name or company name | MR AL GIRLING           |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

| 16/17 Contracted general activity (UDA)     | 1,849      |
|---|------------|
| Carry forward general activity (UDA)        | 23         |
| 16/17 Contracted orthodontic activity (UOA) | 154        |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £56,179.63 |

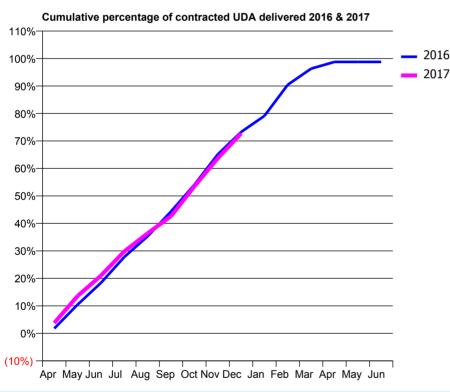
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 737    |                               |
| Quarter ending March 2016     | 728    | 1                             |
| Quarter ending June 2016      | 713    | <b>1</b>                      |
| Quarter ending September 2016 | 712    | $\rightarrow$                 |
| Quarter ending December 2016  | 733    | <b>1</b>                      |
| Variance since December 2015  | (0.5%) | $\rightarrow$                 |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 33                    | 70           |
| May       | 193                   | 252          |
| June      | 340                   | 389          |
| July      | 514                   | 552          |
| August    | 653                   | 673          |
| September | 820                   | 788          |
| October   | 999                   | 989          |
| November  | 1,204                 | 1,178        |
| December  | 1,354                 | 1,344        |
| January   | 1,463                 |              |
| February  | 1,672                 |              |
| March     | 1,781                 |              |
| April     | 1,826                 |              |
| May       | 1,826                 |              |
| June      | 1,826                 |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 41       | 419         | 9.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 64       | 395         | 16.2%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 262      | 419         | 62.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 224      | 395         | 56.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 52       | 764         | 6.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 764         | 0.1%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 764         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



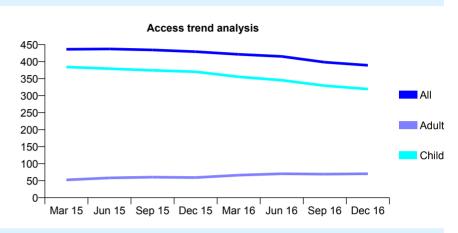
# Q70 - Vital Signs At a Glance Contract Report for 218898/0001 - December 2016

| Name or company name | MR PJ HENNING |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

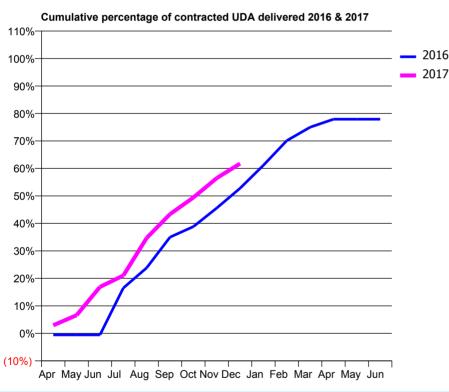
| 16/17 Contracted general activity (UDA)     | 680        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £15,905.46 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 429    |                               |
| Quarter ending March 2016     | 421    | <b>1</b>                      |
| Quarter ending June 2016      | 415    | <b>→</b>                      |
| Quarter ending September 2016 | 398    | <b>→</b>                      |
| Quarter ending December 2016  | 389    | <b>→</b>                      |
| Variance since December 2015  | (9.3%) | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | -5                        | 20       |
| May       | -5                        | 45       |
| June      | -5                        | 115      |
| July      | 142                       | 143      |
| August    | 205                       | 236      |
| September | 301                       | 295      |
| October   | 334                       | 336      |
| November  | 392                       | 384      |
| December  | 454                       | 420      |
| January   | 526                       |          |
| February  | 603                       |          |
| March     | 645                       |          |
| April     | 670                       |          |
| May       | 670                       |          |
| June      | 670                       |          |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 344         | 5.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 17          | 11.8%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 233      | 344         | 67.7%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 12       | 17          | 70.6%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 340         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 340         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 340         | 1.8%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |



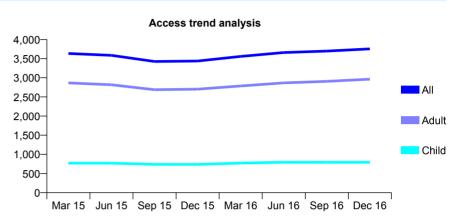
# Q70 - Vital Signs At a Glance Contract Report for 219177/0001 - December 2016

| Name or company name | MR PN LOCKYER |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 12,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 584         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £293,920.61 |

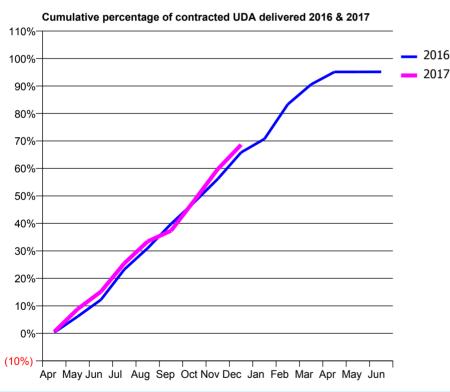
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 40                     | 70          |
| May       | 736                    | 1,062       |
| June      | 1,468                  | 1,826       |
| July      | 2,792                  | 3,059       |
| August    | 3,719                  | 4,013       |
| September | 4,777                  | 4,480       |
| October   | 5,731                  | 5,809       |
| November  | 6,740                  | 7,167       |
| December  | 7,899                  | 8,234       |
| January   | 8,488                  |             |
| February  | 9,998                  | _           |
| March     | 10,870                 |             |
| April     | 11,413                 |             |
| May       | 11,414                 |             |
| June      | 11,415                 |             |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 100      | 1,000       | 10.0%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 773      | 3,823       | 20.2%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 629      | 1,000       | 62.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,200    | 3,823       | 57.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 615      | 4,547       | 13.5%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 4,547       | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 54       | 4,547       | 1.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



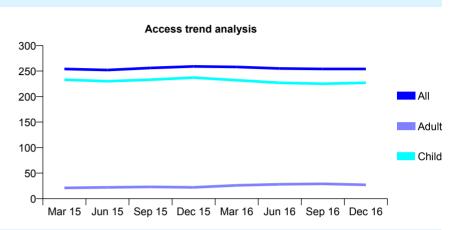
# Q70 - Vital Signs At a Glance Contract Report for 219908/0001 - December 2016

| Name or company name | MR RD HUGHES |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 550        |
|---|------------|
| Carry forward general activity (UDA)        | 12         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £11,593.27 |

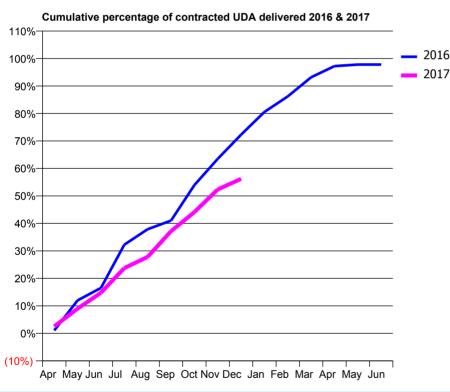
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 259    |                               |
| Quarter ending March 2016     | 258    | $\rightarrow$                 |
| Quarter ending June 2016      | 255    | <b>1</b>                      |
| Quarter ending September 2016 | 254    | $\rightarrow$                 |
| Quarter ending December 2016  | 254    | $\rightarrow$                 |
| Variance since December 2015  | (1.9%) | <b>1</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activit | y (UDA) |
|-----------|----------------------------|---------|
| Month     | 2016                       | 2017    |
| April     | 6                          | 14      |
| May       | 66                         | 49      |
| June      | 91                         | 81      |
| July      | 177                        | 131     |
| August    | 208                        | 153     |
| September | 226                        | 204     |
| October   | 297                        | 243     |
| November  | 349                        | 288     |
| December  | 398                        | 309     |
| January   | 443                        |         |
| February  | 474                        |         |
| March     | 512                        |         |
| April     | 535                        |         |
| May       | 538                        |         |
| June      | 538                        |         |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 280         | 4.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 185      | 280         | 66.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 11       | 259         | 4.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 259         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 259         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



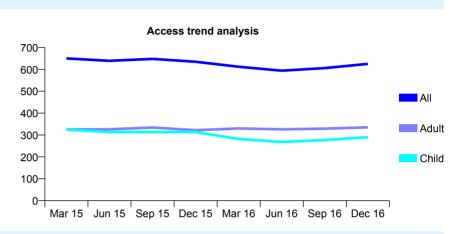
# Q70 - Vital Signs At a Glance Contract Report for 221252/0001 - December 2016

| Name or company name | MR JR LIPPETT           |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

| 16/17 Contracted general activity (UDA)     | 1,500      |
|---|------------|
| Carry forward general activity (UDA)        | -10        |
| 16/17 Contracted orthodontic activity (UOA) | 131        |
| Carry forward orthodontic activity (UOA)    | -1         |
| Baseline contract value                     | £47,378.64 |

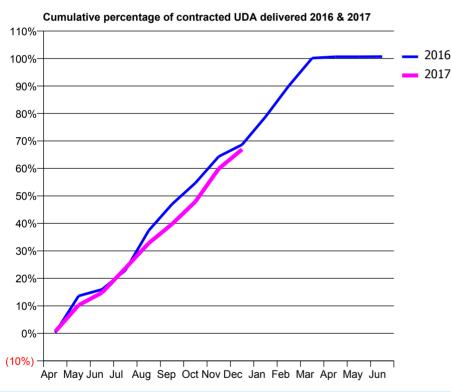
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 635    |                               |
| Quarter ending March 2016     | 612    | <b>1</b>                      |
| Quarter ending June 2016      | 594    | <b>→</b>                      |
| Quarter ending September 2016 | 606    | <b>1</b>                      |
| Quarter ending December 2016  | 625    | <b>1</b>                      |
| Variance since December 2015  | (1.6%) | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 4                        | 10         |
| May       | 204                      | 154        |
| June      | 240                      | 222        |
| July      | 343                      | 355        |
| August    | 561                      | 492        |
| September | 705                      | 597        |
| October   | 821                      | 719        |
| November  | 965                      | 898        |
| December  | 1,030                    | 1,004      |
| January   | 1,181                    |            |
| February  | 1,351                    |            |
| March     | 1,502                    |            |
| April     | 1,509                    |            |
| May       | 1,509                    |            |
| June      | 1,510                    |            |

| <b>40</b> 7 (201)   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 355         | 5.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 24       | 283         | 8.5%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 185      | 355         | 52.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 142      | 283         | 50.2%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 30       | 615         | 4.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 615         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 615         | 0.8%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |



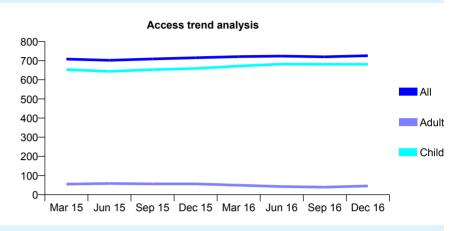
# Q70 - Vital Signs At a Glance Contract Report for 224219/0001 - December 2016

| Name or company name | MR GL BROOKE-JONES |
|----------------------|--------------------|
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2006         |
| Contract end date    |                    |

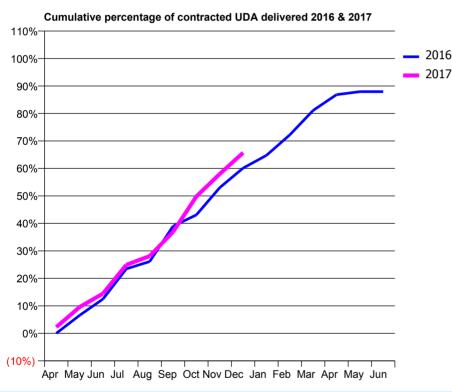
| 16/17 Contracted general activity (UDA)     | 1,370      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £27,941.12 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 715   |                               |
| Quarter ending March 2016     | 721   | $\rightarrow$                 |
| Quarter ending June 2016      | 724   | $\rightarrow$                 |
| Quarter ending September 2016 | 720   | $\rightarrow$                 |
| Quarter ending December 2016  | 726   | $\rightarrow$                 |
| Variance since December 2015  | 1.5%  | $\rightarrow$                 |



## **ACTIVITY**



|           | Adjusted Schedul | ed Activity (UDA) |
|-----------|------------------|-------------------|
| Month     | 2016             | 2017              |
| April     | 0                | 31                |
| May       | 90               | 131               |
| June      | 171              | 198               |
| July      | 322              | 342               |
| August    | 358              | 385               |
| September | 534              | 505               |
| October   | 591              | 682               |
| November  | 726              | 794               |
| December  | 824              | 900               |
| January   | 887              |                   |
| February  | 989              |                   |
| March     | 1,111            |                   |
| April     | 1,190            |                   |
| May       | 1,205            |                   |
| June      | 1,205            |                   |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 724         | 3.7%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 464      | 724         | 64.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 25       | 648         | 3.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 648         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 648         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



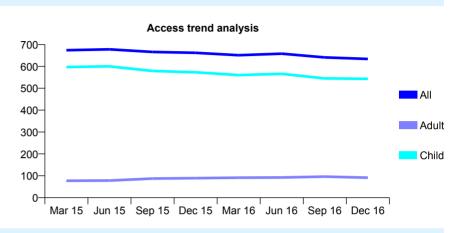
# Q70 - Vital Signs At a Glance Contract Report for 230693/0001 - December 2016

| Name or company name | MR SB HACKETT |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 1,018      |
|---|------------|
| Carry forward general activity (UDA)        | 2          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £21,015.32 |

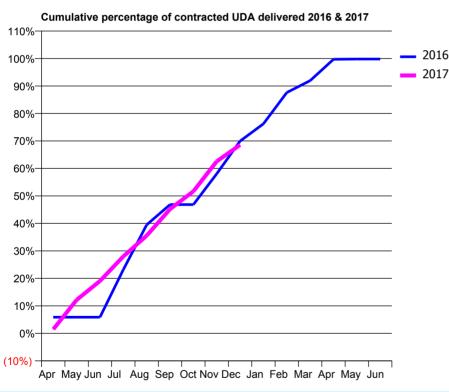
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 662    |                               |
| Quarter ending March 2016     | 651    | <b>1</b>                      |
| Quarter ending June 2016      | 658    | $\rightarrow$                 |
| Quarter ending September 2016 | 641    | <b>→</b>                      |
| Quarter ending December 2016  | 634    | <b>→</b>                      |
| Variance since December 2015  | (4.2%) | <b>1</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 60                       | 15        |
| May       | 60                       | 124       |
| June      | 60                       | 194       |
| July      | 236                      | 285       |
| August    | 402                      | 362       |
| September | 477                      | 460       |
| October   | 477                      | 526       |
| November  | 591                      | 637       |
| December  | 712                      | 698       |
| January   | 776                      |           |
| February  | 892                      |           |
| March     | 936                      |           |
| April     | 1,015                    |           |
| May       | 1,016                    |           |
| June      | 1,016                    |           |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 632         | 2.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 20          | 0.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 403      | 632         | 63.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 12       | 20          | 60.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 579         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 579         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 579         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

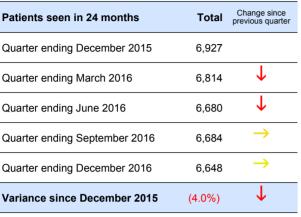


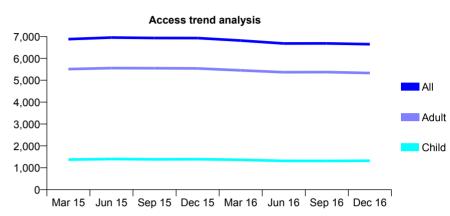
## Q70 - Vital Signs At a Glance Contract Report for 232629/0001 - December 2016

| Name or company name | MR W CREEDON |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 17,406      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £473,412.67 |

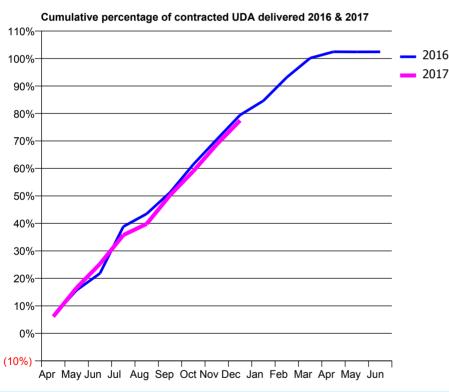
## **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 1,110                  | 1,063        |
| May       | 2,736                  | 2,888        |
| June      | 3,799                  | 4,400        |
| July      | 6,760                  | 6,222        |
| August    | 7,573                  | 6,934        |
| September | 8,923                  | 8,747        |
| October   | 10,702                 | 10,277       |
| November  | 12,276                 | 11,965       |
| December  | 13,828                 | 13,479       |
| January   | 14,730                 |              |
| February  | 16,212                 | _            |
| March     | 17,429                 |              |
| April     | 17,832                 |              |
| May       | 17,821                 |              |
| June      | 17,828                 |              |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 116      | 1,550       | 7.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 731      | 5,645       | 12.9%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 954      | 1,550       | 61.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,053    | 5,645       | 54.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,043    | 6,886       | 15.1%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 61       | 6,886       | 0.9%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 44       | 6,886       | 0.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 14          | 85.7%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 14          | 85.7%    | 88.0% | 88.8%  | 88.8%   |



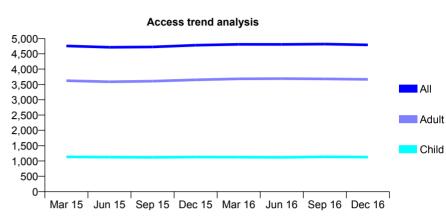
## Q70 - Vital Signs At a Glance Contract Report for 237973/0001 - December 2016

| Name or company name | MR S KHANNA  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 12,122      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £373,911.06 |

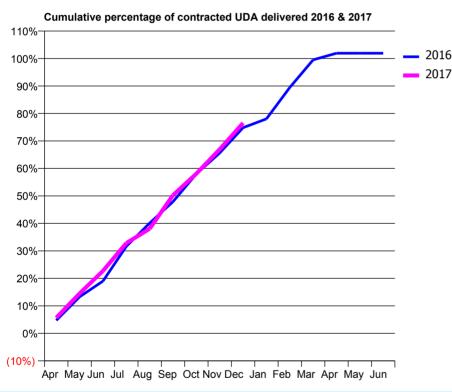
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |       |  |  |  |
|-----------|-----------------------------------|-------|--|--|--|
| Month     | 2016                              | 2017  |  |  |  |
| April     | 573                               | 691   |  |  |  |
| May       | 1,609                             | 1,760 |  |  |  |
| June      | 2,306                             | 2,754 |  |  |  |
| July      | 3,835                             | 3,982 |  |  |  |
| August    | 4,863                             | 4,613 |  |  |  |
| September | 5,808                             | 6,096 |  |  |  |
| October   | 7,032                             | 7,042 |  |  |  |
| November  | 7,954                             | 8,121 |  |  |  |
| December  | 9,071                             | 9,277 |  |  |  |
| January   | 9,459                             |       |  |  |  |
| February  | 10,843                            | _     |  |  |  |
| March     | 12,063                            |       |  |  |  |
| April     | 12,353                            |       |  |  |  |
| May       | 12,353                            |       |  |  |  |
| June      | 12,354                            |       |  |  |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 105      | 1,383       | 7.6%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 450      | 3,310       | 13.6%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 875      | 1,383       | 63.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 942      | 3,310       | 28.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 397      | 4,537       | 8.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 4,537       | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 77       | 4,537       | 1.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 10          | 90.0%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



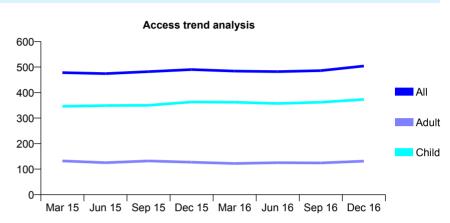
# Q70 - Vital Signs At a Glance Contract Report for 244627/0001 - December 2016

| Name or company name | MR MM WAUGH  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 1,099      |
|---|------------|
| Carry forward general activity (UDA)        | -3         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £31,639.97 |

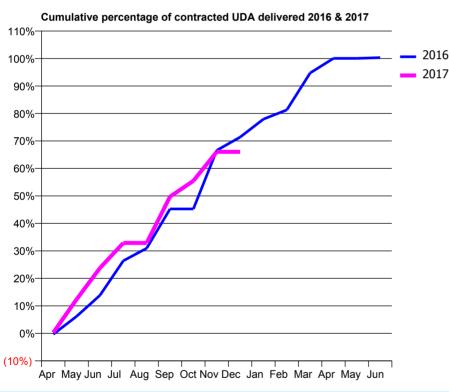
# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 490   |                               |
| Quarter ending March 2016     | 484   | <b>1</b>                      |
| Quarter ending June 2016      | 482   | $\rightarrow$                 |
| Quarter ending September 2016 | 486   | $\rightarrow$                 |
| Quarter ending December 2016  | 504   | <b>↑</b>                      |
| Variance since December 2015  | 2.9%  | <b>↑</b>                      |



2016

# **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |      |  |
|-----------------------------------|-------|------|--|
| Month                             | 2016  | 2017 |  |
| April                             | -4    | 3    |  |
| May                               | 68    | 136  |  |
| June                              | 152   | 261  |  |
| July                              | 290   | 362  |  |
| August                            | 340   | 362  |  |
| September                         | 497   | 547  |  |
| October                           | 497   | 610  |  |
| November                          | 732   | 726  |  |
| December                          | 784   | 726  |  |
| January                           | 856   |      |  |
| February                          | 893   | _    |  |
| March                             | 1,041 |      |  |
| April                             | 1,099 |      |  |
| May                               | 1,099 |      |  |
| June                              | 1,102 |      |  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 453         | 5.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 87          | 3.4%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 343      | 453         | 75.7%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 64       | 87          | 73.6%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 506         | 0.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 506         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 506         | 1.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



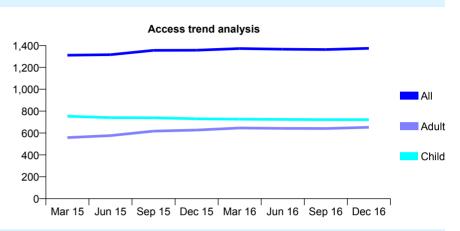
# Q70 - Vital Signs At a Glance Contract Report for 253227/0001 - December 2016

| Name or company name | MR WJ STANLEY |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/05/2007    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 3,350      |
|---|------------|
| Carry forward general activity (UDA)        | -67        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £75.248.12 |

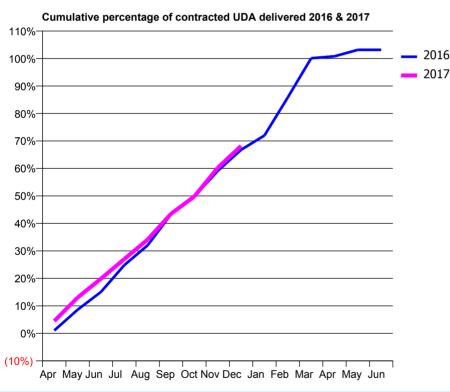
# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,357 |                               |
| Quarter ending March 2016     | 1,372 | $\rightarrow$                 |
| Quarter ending June 2016      | 1,366 | $\rightarrow$                 |
| Quarter ending September 2016 | 1,363 | $\rightarrow$                 |
| Quarter ending December 2016  | 1,374 | $\rightarrow$                 |
| Variance since December 2015  | 1.3%  | $\rightarrow$                 |



2016

# **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 35                     | 150         |
| May       | 288                    | 437         |
| June      | 505                    | 667         |
| July      | 832                    | 906         |
| August    | 1,074                  | 1,144       |
| September | 1,452                  | 1,457       |
| October   | 1,667                  | 1,670       |
| November  | 1,980                  | 2,018       |
| December  | 2,237                  | 2,285       |
| January   | 2,411                  |             |
| February  | 2,876                  |             |
| March     | 3,353                  |             |
| April     | 3,377                  |             |
| May       | 3,455                  |             |
| June      | 3,455                  |             |
|           |                        |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 53       | 872         | 6.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 59       | 618         | 9.5%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 633      | 872         | 72.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 419      | 618         | 67.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 68       | 1,440       | 4.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 3        | 1,440       | 0.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,440       | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |



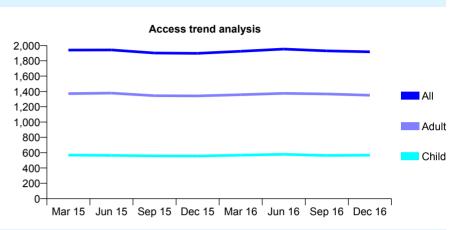
# Q70 - Vital Signs At a Glance Contract Report for 253804/0001 - December 2016

| Name or company name | MRS SC FENTON |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 6,500       |
|---|-------------|
| Carry forward general activity (UDA)        | 242         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £152,195.88 |

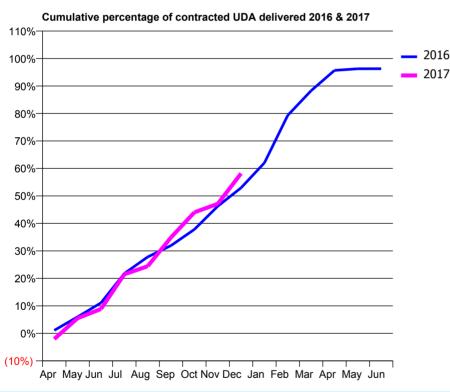
# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,898 |                               |
| Quarter ending March 2016     | 1,925 | $\rightarrow$                 |
| Quarter ending June 2016      | 1,953 | $\rightarrow$                 |
| Quarter ending September 2016 | 1,930 | 1                             |
| Quarter ending December 2016  | 1,918 | $\rightarrow$                 |
| Variance since December 2015  | 1.1%  | $\rightarrow$                 |



2016

# **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 71                       | -136      |
| May       | 390                      | 358       |
| June      | 721                      | 576       |
| July      | 1,416                    | 1,396     |
| August    | 1,807                    | 1,588     |
| September | 2,076                    | 2,270     |
| October   | 2,459                    | 2,862     |
| November  | 3,005                    | 3,063     |
| December  | 3,442                    | 3,782     |
| January   | 4,033                    |           |
| February  | 5,157                    |           |
| March     | 5,739                    |           |
| April     | 6,218                    |           |
| May       | 6,257                    |           |
| June      | 6,258                    |           |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 49       | 624         | 7.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 277      | 1,475       | 18.8%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 446      | 624         | 71.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 911      | 1,475       | 61.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 134      | 1,873       | 7.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 32       | 1,873       | 1.7%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 24       | 1,873       | 1.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



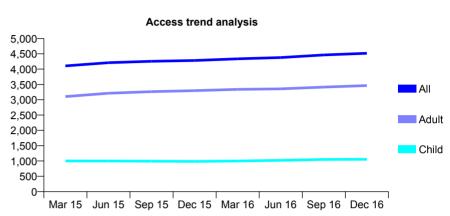
# Q70 - Vital Signs At a Glance Contract Report for 256617/0002 - December 2016

| Name or company name | MR NK TANK   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/07/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 12,500      |
|---|-------------|
| Carry forward general activity (UDA)        | 246         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £349,223.16 |

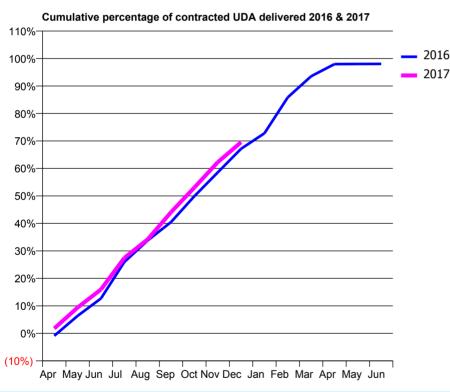
# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 4,283 |                               |
| Quarter ending March 2016     | 4,337 | $\rightarrow$                 |
| Quarter ending June 2016      | 4,378 | $\rightarrow$                 |
| Quarter ending September 2016 | 4,462 | $\rightarrow$                 |
| Quarter ending December 2016  | 4,517 | $\rightarrow$                 |
| Variance since December 2015  | 5.5%  | 1                             |



2016

# **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | -114                     | 223        |
| May       | 797                      | 1,174      |
| June      | 1,587                    | 1,999      |
| July      | 3,243                    | 3,434      |
| August    | 4,223                    | 4,276      |
| September | 5,062                    | 5,510      |
| October   | 6,237                    | 6,633      |
| November  | 7,317                    | 7,783      |
| December  | 8,395                    | 8,693      |
| January   | 9,100                    |            |
| February  | 10,734                   | _          |
| March     | 11,691                   |            |
| April     | 12,243                   |            |
| May       | 12,251                   |            |
| June      | 12,254                   |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 68       | 1,284       | 5.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 520      | 3,618       | 14.4%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 872      | 1,284       | 67.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,882    | 3,618       | 52.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 508      | 4,654       | 10.9%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 51       | 4,654       | 1.1%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 28       | 4,654       | 0.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

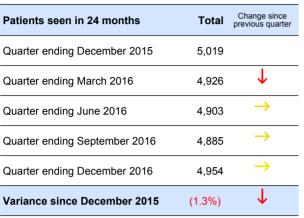


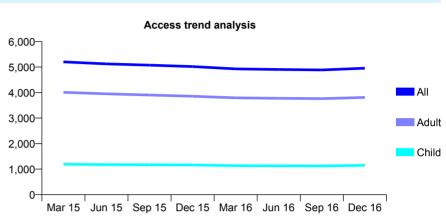
# Q70 - Vital Signs At a Glance Contract Report for 258385/0001 - December 2016

| Name or company name | MR PD WOODHOUSE |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

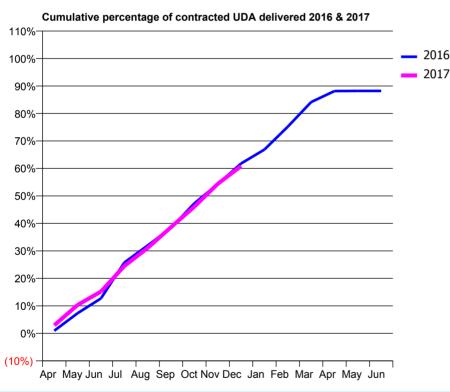
| 16/17 Contracted general activity (UDA)     | 14,269      |
|---|-------------|
| Carry forward general activity (UDA)        | -20         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £419.671.88 |

# **ACCESS\***





# **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 138                     | 419         |
| May       | 1,047                   | 1,476       |
| June      | 1,817                   | 2,168       |
| July      | 3,674                   | 3,494       |
| August    | 4,560                   | 4,435       |
| September | 5,472                   | 5,515       |
| October   | 6,752                   | 6,577       |
| November  | 7,749                   | 7,762       |
| December  | 8,817                   | 8,681       |
| January   | 9,541                   |             |
| February  | 10,728                  |             |
| March     | 12,006                  |             |
| April     | 12,580                  |             |
| May       | 12,584                  |             |
| June      | 12,585                  |             |

| <b>40</b> 7 (201)   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 102      | 1,425       | 7.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 788      | 4,559       | 17.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 897      | 1,425       | 62.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,668    | 4,559       | 58.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 527      | 4,908       | 10.7%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 4,908       | 0.8%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 94       | 4,908       | 1.9%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 10          | 90.0%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 10          | 100.0%   | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



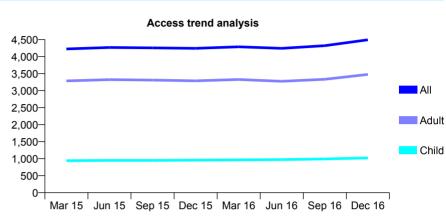
# Q70 - Vital Signs At a Glance Contract Report for 262471/0001 - December 2016

| Name or company name | MR B ANSARI  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 14,743      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £361,394.17 |

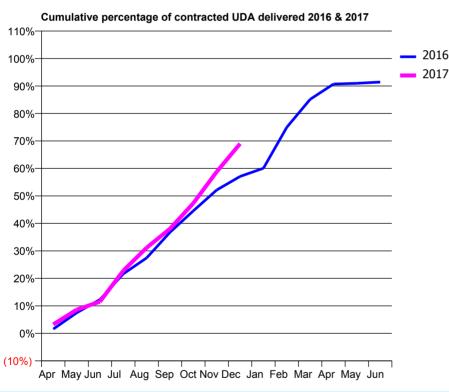
### **ACCESS\***





2016

### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |        |
|-----------------------------------|--------|--------|
| Month                             | 2016   | 2017   |
| April                             | 232    | 481    |
| May                               | 1,100  | 1,267  |
| June                              | 1,814  | 1,702  |
| July                              | 3,192  | 3,366  |
| August                            | 4,046  | 4,596  |
| September                         | 5,420  | 5,614  |
| October                           | 6,576  | 6,986  |
| November                          | 7,690  | 8,672  |
| December                          | 8,416  | 10,172 |
| January                           | 8,857  |        |
| February                          | 11,054 |        |
| March                             | 12,552 |        |
| April                             | 13,370 |        |
| May                               | 13,412 |        |
| June                              | 13,477 |        |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 107      | 1,121       | 9.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 446      | 2,972       | 15.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 604      | 1,121       | 53.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,240    | 2,972       | 41.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 568      | 3,801       | 14.9%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 3,801       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 3,801       | 0.1%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

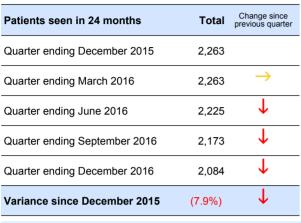


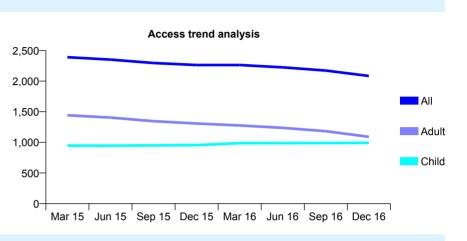
# Q70 - Vital Signs At a Glance Contract Report for 263338/0001 - December 2016

| Name or company name | MR GS WILBY-LOPEZ |
|----------------------|-------------------|
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 29/09/2006        |
| Contract end date    | _                 |

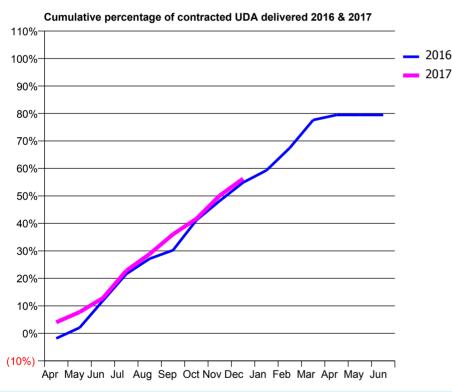
| 16/17 Contracted general activity (UDA)     | 6,000       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £143,813.36 |

### **ACCESS\***





### **ACTIVITY**



| Adjusted Scheduled Act | ivity (UDA)   |
|------------------------|---|
| 2016                   | 2017  |
| -130                   | 242   |
| 144                    | 466   |
| 832                    | 773   |
| 1,513                  | 1,370   |
| 1,901                  | 1,734   |
| 2,117                  | 2,162   |
| 2,882                  | 2,503   |
| 3,375                  | 3,009   |
| 3,842                  | 3,377   |
| 4,151                  |   |
| 4,723                  | _   |
| 5,433                  |   |
| 5,562                  |   |
| 5,563                  |   |
| 5,563                  |   |
|                        | 2016  -130  144  832  1,513  1,901  2,117  2,882  3,375  3,842  4,151  4,723  5,433  5,562  5,563 |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 1,203       | 4.7%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 171      | 1,206       | 14.2%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 873      | 1,203       | 72.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 867      | 1,206       | 71.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 95       | 2,305       | 4.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 2,305       | 0.8%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 54       | 2,305       | 2.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |



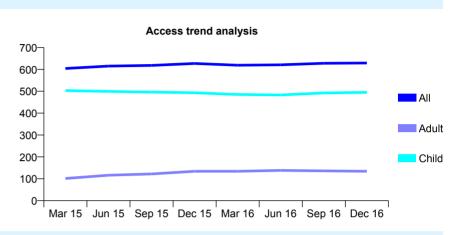
# Q70 - Vital Signs At a Glance Contract Report for 305154/0001 - December 2016

| Name or company name | MR PD KENNY  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 1,350      |
|---|------------|
| Carry forward general activity (UDA)        | 4          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £28.616.49 |

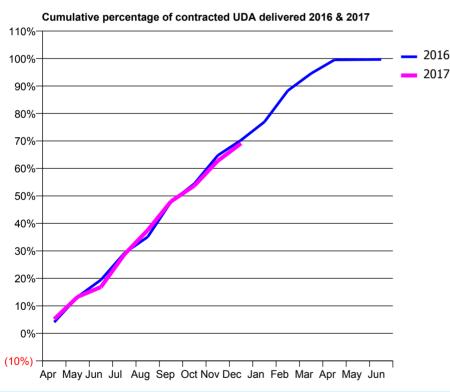
# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 627   |                               |
| Quarter ending March 2016     | 619   | 1                             |
| Quarter ending June 2016      | 621   | $\rightarrow$                 |
| Quarter ending September 2016 | 628   | $\rightarrow$                 |
| Quarter ending December 2016  | 629   | $\rightarrow$                 |
| Variance since December 2015  | 0.3%  | $\rightarrow$                 |



2016

# **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |      |  |
|-----------------------------------|-------|------|--|
| Month                             | 2016  | 2017 |  |
| April                             | 55    | 70   |  |
| May                               | 180   | 179  |  |
| June                              | 263   | 228  |  |
| July                              | 394   | 387  |  |
| August                            | 473   | 507  |  |
| September                         | 646   | 648  |  |
| October                           | 735   | 725  |  |
| November                          | 874   | 847  |  |
| December                          | 949   | 933  |  |
| January                           | 1,039 |      |  |
| February                          | 1,192 |      |  |
| March                             | 1,276 |      |  |
| April                             | 1,343 |      |  |
| May                               | 1,344 |      |  |
| June                              | 1,345 |      |  |

# **QUALITY**

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 70       | 717         | 9.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 4        | 60          | 6.7%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 521      | 717         | 72.7%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 48       | 60          | 80.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 34       | 713         | 4.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 713         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 713         | 0.1%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



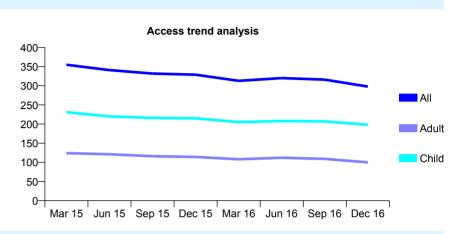
# Q70 - Vital Signs At a Glance Contract Report for 305650/0001 - December 2016

| Name or company name | MR SP KING   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/10/2012   |
| Contract end date    | _            |

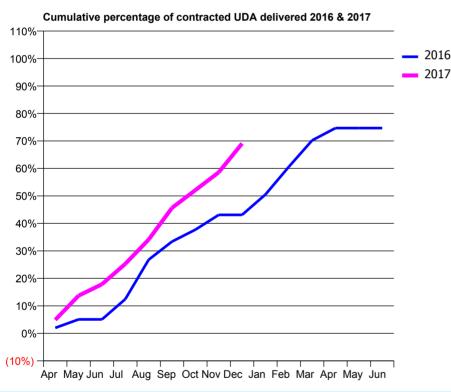
| 16/17 Contracted general activity (UDA)     | 650        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £15,075.44 |

# **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 329    |                               |
| Quarter ending March 2016     | 313    | <b>1</b>                      |
| Quarter ending June 2016      | 320    | <b>1</b>                      |
| Quarter ending September 2016 | 316    | <b>1</b>                      |
| Quarter ending December 2016  | 298    | <b>\</b>                      |
| Variance since December 2015  | (9.4%) | <b>1</b>                      |



# **ACTIVITY**



|           | Adjusted Scheduled Activit | y (UDA) |
|-----------|----------------------------|---------|
| Month     | 2016                       | 2017    |
| April     | 13                         | 32      |
| May       | 33                         | 89      |
| June      | 33                         | 116     |
| July      | 81                         | 164     |
| August    | 174                        | 222     |
| September | 217                        | 297     |
| October   | 245                        | 339     |
| November  | 280                        | 381     |
| December  | 280                        | 449     |
| January   | 328                        |         |
| February  | 394                        |         |
| March     | 456                        |         |
| April     | 485                        |         |
| May       | 485                        |         |
| June      | 485                        |         |

| Q0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 209         | 5.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 12       | 75          | 16.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 95       | 209         | 45.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 28       | 75          | 37.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 262         | 1.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 262         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 262         | 2.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



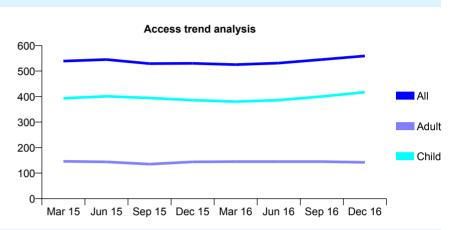
# Q70 - Vital Signs At a Glance Contract Report for 307181/0001 - December 2016

| Name or company name | MR DI GREENAWAY |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

| 16/17 Contracted general activity (UDA)     | 1,000      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £22,752.33 |

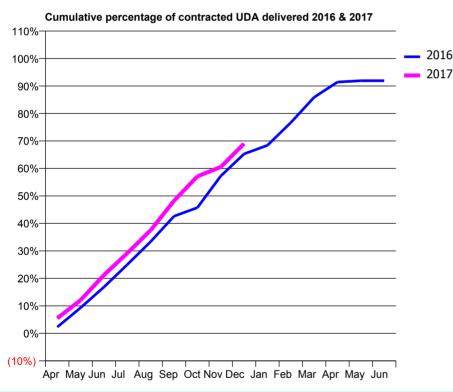
# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 530   |                               |
| Quarter ending March 2016     | 525   | $\rightarrow$                 |
| Quarter ending June 2016      | 531   | $\rightarrow$                 |
| Quarter ending September 2016 | 545   | <b>1</b>                      |
| Quarter ending December 2016  | 559   | <b>↑</b>                      |
| Variance since December 2015  | 5.5%  | 1                             |



2016

# **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 23                        | 55       |
| May       | 93                        | 121      |
| June      | 169                       | 212      |
| July      | 250                       | 292      |
| August    | 334                       | 375      |
| September | 426                       | 482      |
| October   | 457                       | 571      |
| November  | 572                       | 605      |
| December  | 653                       | 690      |
| January   | 684                       |          |
| February  | 767                       | _        |
| March     | 859                       |          |
| April     | 914                       |          |
| May       | 919                       |          |
| June      | 919                       |          |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 499         | 3.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 99          | 5.1%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 339      | 499         | 67.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 47       | 99          | 47.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 16       | 553         | 2.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 553         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 553         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

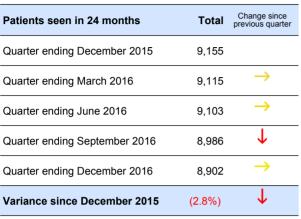


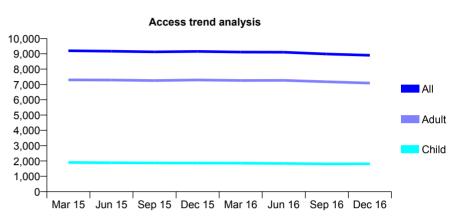
# Q70 - Vital Signs At a Glance Contract Report for 321532/0001 - December 2016

| Name or company name | Maple House Dental Practice |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2006                  |
| Contract end date    |                             |

| 16/17 Contracted general activity (UDA)     | 25,659      |
|---|-------------|
| Carry forward general activity (UDA)        | 682         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £561,012.78 |

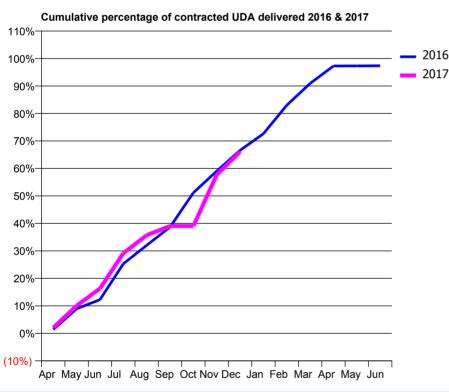
# **ACCESS\***





2016

# **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 363                    | 528          |
| May       | 2,295                  | 2,586        |
| June      | 3,148                  | 4,190        |
| July      | 6,500                  | 7,484        |
| August    | 8,225                  | 9,164        |
| September | 9,921                  | 10,020       |
| October   | 13,131                 | 10,020       |
| November  | 15,148                 | 14,811       |
| December  | 17,091                 | 16,951       |
| January   | 18,642                 |              |
| February  | 21,300                 |              |
| March     | 23,336                 |              |
| April     | 24,958                 |              |
| May       | 24,968                 |              |
| June      | 24,977                 |              |

| 40.1=11.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 101      | 2,053       | 4.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,182    | 8,479       | 13.9%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,425    | 2,053       | 69.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,597    | 8,479       | 66.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 567      | 9,107       | 6.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 99       | 9,107       | 1.1%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 189      | 9,107       | 2.1%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 11          | 90.9%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.



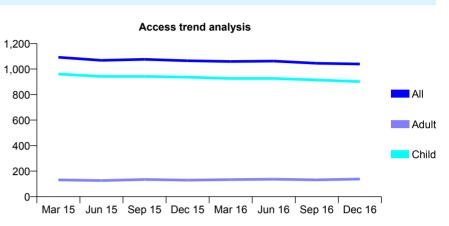
# Q70 - Vital Signs At a Glance Contract Report for 321788/0001 - December 2016

| Name or company name | MR GH MORRIS |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

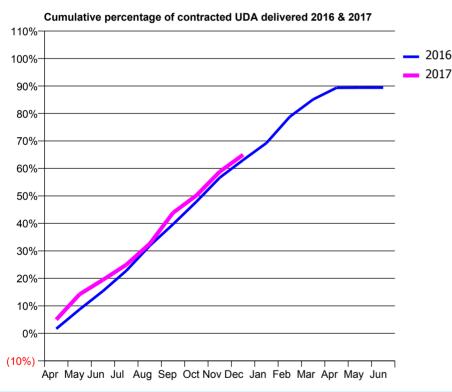
| 16/17 Contracted general activity (UDA)     | 2,150      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £51,868.05 |

### **ACCESS\***





# **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 36                      | 108         |
| May       | 188                     | 306         |
| June      | 331                     | 419         |
| July      | 490                     | 537         |
| August    | 685                     | 701         |
| September | 853                     | 943         |
| October   | 1,030                   | 1,079       |
| November  | 1,218                   | 1,265       |
| December  | 1,356                   | 1,397       |
| January   | 1,489                   |             |
| February  | 1,695                   | _           |
| March     | 1,830                   |             |
| April     | 1,921                   |             |
| May       | 1,922                   |             |
| June      | 1,922                   |             |

| 40/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 71       | 1,105       | 6.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 47          | 6.4%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 724      | 1,105       | 65.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 34       | 47          | 72.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 45       | 1,079       | 4.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,079       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,079       | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |



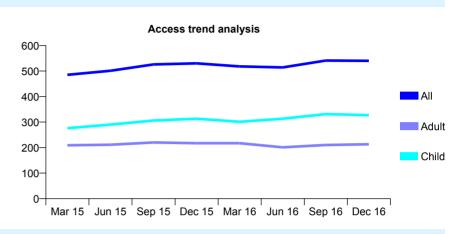
# Q70 - Vital Signs At a Glance Contract Report for 321974/0001 - December 2016

| Name or company name | MR AE INMAN  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 782        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £19,400.06 |

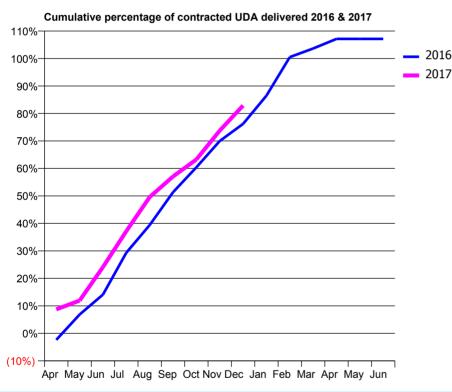
# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 530   |                               |
| Quarter ending March 2016     | 518   | 1                             |
| Quarter ending June 2016      | 514   | $\rightarrow$                 |
| Quarter ending September 2016 | 541   | <b>1</b>                      |
| Quarter ending December 2016  | 540   | $\rightarrow$                 |
| Variance since December 2015  | 1.9%  | $\rightarrow$                 |



2016

# **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | -19                       | 68       |
| May       | 54                        | 93       |
| June      | 110                       | 189      |
| July      | 230                       | 291      |
| August    | 308                       | 388      |
| September | 401                       | 446      |
| October   | 472                       | 495      |
| November  | 547                       | 577      |
| December  | 596                       | 648      |
| January   | 676                       |          |
| February  | 786                       |          |
| March     | 810                       |          |
| April     | 838                       |          |
| May       | 838                       |          |
| June      | 838                       |          |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 425         | 9.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 105         | 1.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 264      | 425         | 62.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 105         | 1.0%     | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 126      | 509         | 24.8%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 509         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 509         | 0.8%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



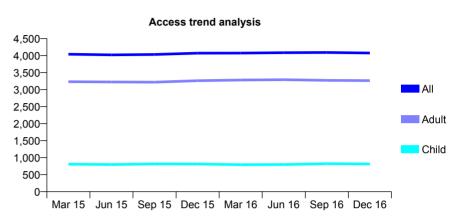
# Q70 - Vital Signs At a Glance Contract Report for 323551/0001 - December 2016

| Name or company name | Thistledene Dental Practice |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2006                  |
| Contract end date    |                             |

| 16/17 Contracted general activity (UDA)     | 14,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 240         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £353,646.54 |

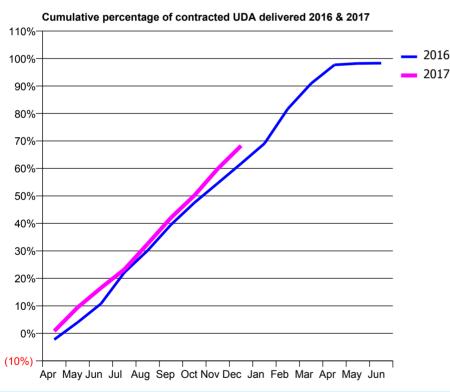
# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 4,070 |                               |
| Quarter ending March 2016     | 4,071 | $\rightarrow$                 |
| Quarter ending June 2016      | 4,084 | $\rightarrow$                 |
| Quarter ending September 2016 | 4,089 | $\rightarrow$                 |
| Quarter ending December 2016  | 4,074 | $\rightarrow$                 |
| Variance since December 2015  | 0.1%  | $\rightarrow$                 |
|                               |       |                               |



2016

# **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | -317                    | 116        |
| May       | 559                     | 1,321      |
| June      | 1,509                   | 2,314      |
| July      | 3,096                   | 3,255      |
| August    | 4,220                   | 4,562      |
| September | 5,537                   | 5,894      |
| October   | 6,655                   | 7,023      |
| November  | 7,645                   | 8,383      |
| December  | 8,647                   | 9,556      |
| January   | 9,668                   |            |
| February  | 11,434                  |            |
| March     | 12,729                  |            |
| April     | 13,676                  |            |
| May       | 13,748                  |            |
| June      | 13,760                  |            |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 70       | 951         | 7.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 760      | 4,109       | 18.5%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 605      | 951         | 63.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,658    | 4,109       | 64.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 231      | 4,675       | 4.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 61       | 4,675       | 1.3%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 155      | 4,675       | 3.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 7           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 7           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

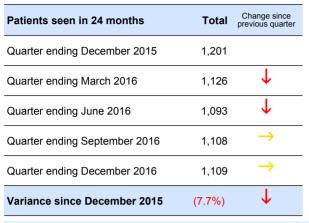


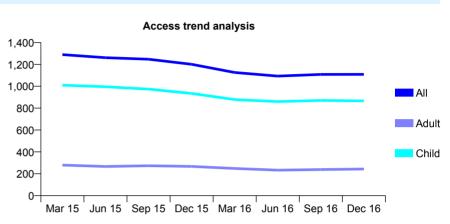
# Q70 - Vital Signs At a Glance Contract Report for 324094/0001 - December 2016

| Name or company name | MISS SJ WESTHEAD |
|----------------------|------------------|
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

| 16/17 Contracted general activity (UDA)     | 2,935      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £71,070.32 |

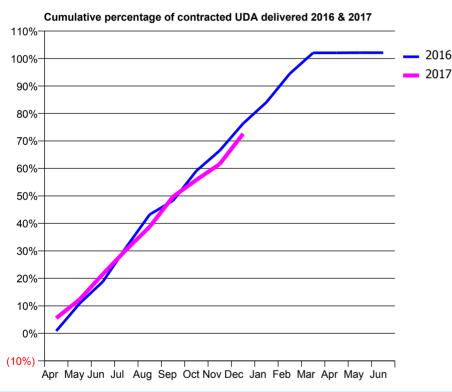
### **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 26                       | 163        |
| May       | 319                      | 362        |
| June      | 554                      | 635        |
| July      | 921                      | 894        |
| August    | 1,269                    | 1,138      |
| September | 1,417                    | 1,459      |
| October   | 1,735                    | 1,639      |
| November  | 1,952                    | 1,808      |
| December  | 2,240                    | 2,131      |
| January   | 2,467                    |            |
| February  | 2,773                    | _          |
| March     | 2,995                    |            |
| April     | 2,995                    |            |
| May       | 2,997                    |            |
| June      | 2,997                    |            |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 136      | 1,324       | 10.3%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 21       | 173         | 12.1%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 951      | 1,324       | 71.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 102      | 173         | 59.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 33       | 1,496       | 2.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,496       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,496       | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

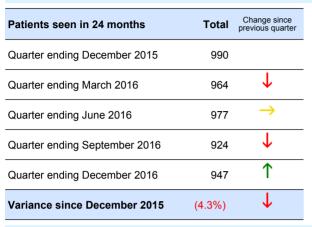


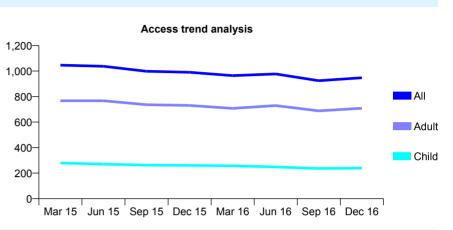
# Q70 - Vital Signs At a Glance Contract Report for 325503/0001 - December 2016

| Name or company name | MISS SM SHAWKAT |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

| 16/17 Contracted general activity (UDA)     | 1,478      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £35,558.12 |

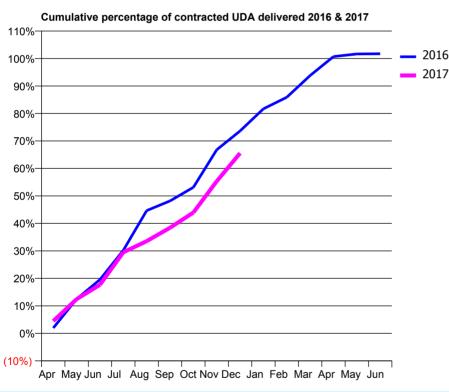
### **ACCESS\***





2016

# **ACTIVITY**



| Adjusted Scheduled Activ | ity (UDA)   |
|--------------------------|---|
| 2016                     | 2017  |
| 29                       | 66  |
| 184                      | 184   |
| 289                      | 261   |
| 447                      | 436   |
| 660                      | 496   |
| 712                      | 568   |
| 785                      | 650   |
| 987                      | 818   |
| 1,088                    | 969   |
| 1,207                    |   |
| 1,269                    |   |
| 1,386                    |   |
| 1,488                    |   |
| 1,502                    |   |
| 1,503                    |   |
|                          | 2016  29  184  289  447  660  712  785  987  1,088  1,207  1,269  1,386  1,488  1,502 |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 165         | 0.6%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 13       | 388         | 3.4%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 58       | 165         | 35.2%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 55       | 388         | 14.2%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 490         | 0.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 490         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 490         | 0.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.0% | 88.8%  | 88.8%   |



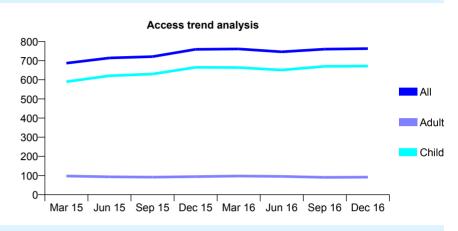
# Q70 - Vital Signs At a Glance Contract Report for 326518/0001 - December 2016

| Name or company name | MR KR BROWN  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

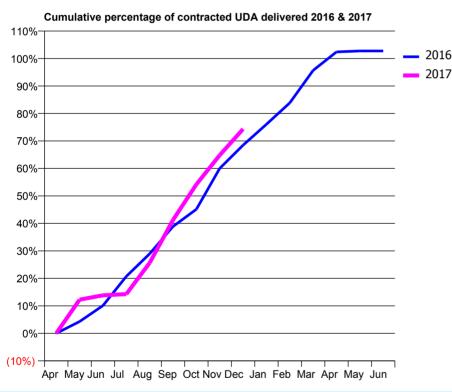
| 16/17 Contracted general activity (UDA)     | 1,150      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £27,750.68 |

# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 759   |                               |
| Quarter ending March 2016     | 761   | $\rightarrow$                 |
| Quarter ending June 2016      | 746   | <b>1</b>                      |
| Quarter ending September 2016 | 760   | $\rightarrow$                 |
| Quarter ending December 2016  | 763   | $\rightarrow$                 |
| Variance since December 2015  | 0.5%  | $\rightarrow$                 |



# **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 0                       | 0          |
| May       | 50                      | 141        |
| June      | 116                     | 159        |
| July      | 238                     | 164        |
| August    | 333                     | 295        |
| September | 447                     | 475        |
| October   | 519                     | 623        |
| November  | 690                     | 745        |
| December  | 787                     | 855        |
| January   | 875                     |            |
| February  | 964                     | _          |
| March     | 1,100                   |            |
| April     | 1,177                   |            |
| May       | 1,181                   |            |
| June      | 1,181                   |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 751         | 3.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 37          | 0.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 486      | 751         | 64.7%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 31       | 37          | 83.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 15       | 716         | 2.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 716         | 0.1%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 716         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |



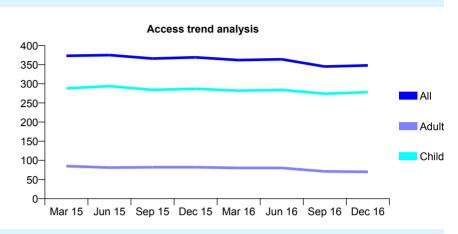
# Q70 - Vital Signs At a Glance Contract Report for 328960/0001 - December 2016

| Name or company name | MR SC BELFORD           |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

| 16/17 Contracted general activity (UDA)     | 750        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £18,756.28 |

# **ACCESS\***

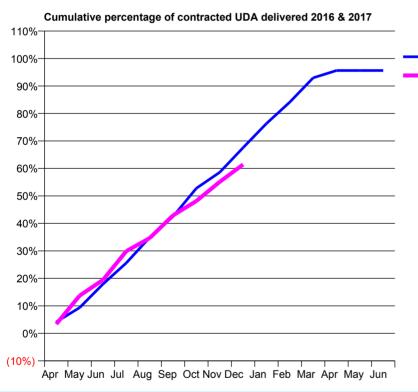
| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 369    |                               |
| Quarter ending March 2016     | 362    | <b>1</b>                      |
| Quarter ending June 2016      | 364    | $\rightarrow$                 |
| Quarter ending September 2016 | 345    | <b>↓</b>                      |
| Quarter ending December 2016  | 348    | $\rightarrow$                 |
| Variance since December 2015  | (5.7%) | 1                             |



2016

2017

# **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 31                       | 25        |
| May       | 70                       | 103       |
| June      | 134                      | 146       |
| July      | 192                      | 224       |
| August    | 262                      | 260       |
| September | 319                      | 322       |
| October   | 396                      | 361       |
| November  | 439                      | 413       |
| December  | 507                      | 461       |
| January   | 572                      |           |
| February  | 631                      |           |
| March     | 697                      |           |
| April     | 717                      |           |
| May       | 717                      |           |
| June      | 717                      |           |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 305         | 9.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 25          | 12.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 191      | 305         | 62.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 13       | 25          | 52.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 24       | 316         | 7.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 316         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 316         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



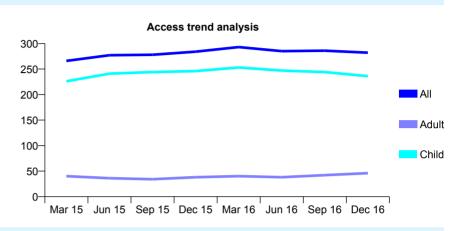
# Q70 - Vital Signs At a Glance Contract Report for 331120/0001 - December 2016

| Name or company name | MR GM WHITTINGHAM |
|----------------------|-------------------|
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    |                   |

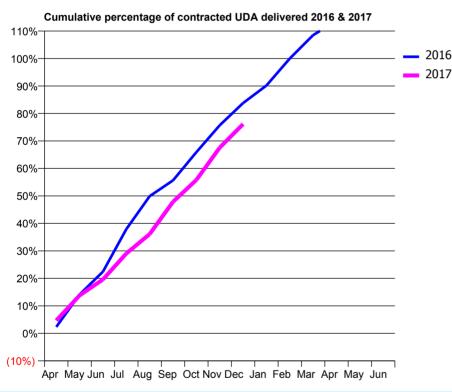
| 16/17 Contracted general activity (UDA)     | 470        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £10,657.81 |

# **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 284    |                               |
| Quarter ending March 2016     | 293    | <b>1</b>                      |
| Quarter ending June 2016      | 285    | <b>1</b>                      |
| Quarter ending September 2016 | 286    | $\rightarrow$                 |
| Quarter ending December 2016  | 282    | 1                             |
| Variance since December 2015  | (0.7%) | $\rightarrow$                 |



# **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 11                       | 22        |
| May       | 66                       | 65        |
| June      | 106                      | 92        |
| July      | 178                      | 137       |
| August    | 235                      | 170       |
| September | 262                      | 225       |
| October   | 310                      | 262       |
| November  | 356                      | 318       |
| December  | 394                      | 358       |
| January   | 424                      |           |
| February  | 470                      | _         |
| March     | 510                      |           |
| April     | 534                      |           |
| May       | 534                      |           |
| June      | 534                      |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 327         | 4.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 16          | 0.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 232      | 327         | 70.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 8        | 16          | 50.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 318         | 2.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 318         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 318         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |



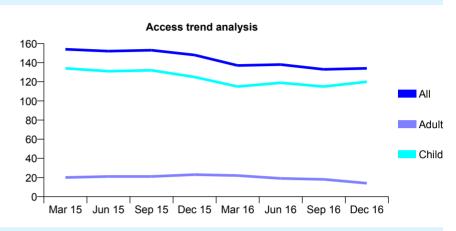
# Q70 - Vital Signs At a Glance Contract Report for 338311/0001 - December 2016

| Name or company name | MRS SC HALDERTHAY |
|----------------------|-------------------|
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 01/04/2006        |
| Contract end date    |                   |

| 16/17 Contracted general activity (UDA)     | 300       |
|---|-----------|
| Carry forward general activity (UDA)        | 0         |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £6,757.01 |

# **ACCESS\***

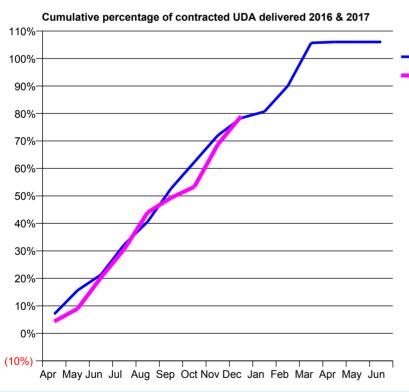
| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 148    |                               |
| Quarter ending March 2016     | 137    | 1                             |
| Quarter ending June 2016      | 138    | $\rightarrow$                 |
| Quarter ending September 2016 | 133    | <b>1</b>                      |
| Quarter ending December 2016  | 134    | $\rightarrow$                 |
| Variance since December 2015  | (9.5%) | 1                             |



2016

2017

# **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 21                       | 13         |
| May       | 47                       | 27         |
| June      | 64                       | 61         |
| July      | 97                       | 92         |
| August    | 122                      | 132        |
| September | 158                      | 148        |
| October   | 187                      | 160        |
| November  | 216                      | 206        |
| December  | 235                      | 237        |
| January   | 242                      |            |
| February  | 270                      |            |
| March     | 317                      |            |
| April     | 318                      |            |
| May       | 318                      |            |
| June      | 318                      |            |

| <b>40</b> 7 (201)   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 149         | 1.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 8           | 0.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 99       | 149         | 66.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5        | 8           | 62.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 156         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 156         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 156         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

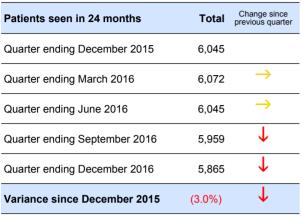


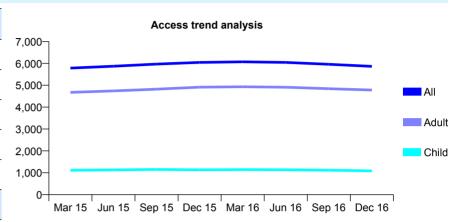
# Q70 - Vital Signs At a Glance Contract Report for 338974/0001 - December 2016

| Name or company name | MRS M HOOKINGS |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 17,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 1           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £487,882.16 |

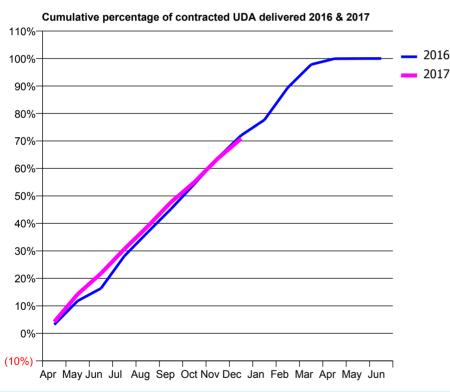
### **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 541                    | 715          |
| May       | 2,005                  | 2,420        |
| June      | 2,781                  | 3,708        |
| July      | 4,780                  | 5,212        |
| August    | 6,251                  | 6,615        |
| September | 7,694                  | 8,118        |
| October   | 9,233                  | 9,356        |
| November  | 10,839                 | 10,810       |
| December  | 12,242                 | 12,040       |
| January   | 13,202                 |              |
| February  | 15,199                 | _            |
| March     | 16,628                 |              |
| April     | 16,986                 |              |
| May       | 16,995                 |              |
| June      | 16,998                 | -            |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 76       | 1,295       | 5.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 858      | 5,521       | 15.5%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 878      | 1,295       | 67.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,129    | 5,521       | 56.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 657      | 6,610       | 9.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 108      | 6,610       | 1.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 52       | 6,610       | 0.8%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 12          | 100.0%   | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

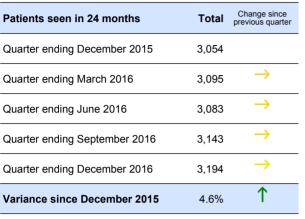


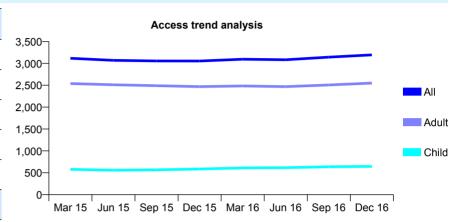
# Q70 - Vital Signs At a Glance Contract Report for 339229/0001 - December 2016

| Name or company name | MR BS KALSI  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 29/07/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 8,881       |
|---|-------------|
| Carry forward general activity (UDA)        | -177        |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £213,827.61 |

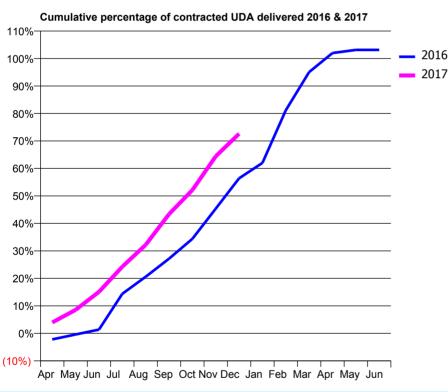
### **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | -198                    | 352         |
| May       | -37                     | 760         |
| June      | 122                     | 1,342       |
| July      | 1,278                   | 2,154       |
| August    | 1,829                   | 2,860       |
| September | 2,413                   | 3,851       |
| October   | 3,055                   | 4,630       |
| November  | 4,029                   | 5,720       |
| December  | 5,009                   | 6,450       |
| January   | 5,508                   |             |
| February  | 7,208                   | _           |
| March     | 8,442                   |             |
| April     | 9,057                   |             |
| May       | 9,158                   |             |
| June      | 9,158                   |             |

| 40/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 65       | 766         | 8.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 468      | 2,963       | 15.8%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 463      | 766         | 60.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,709    | 2,963       | 57.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 391      | 3,392       | 11.5%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 23       | 3,392       | 0.7%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 19       | 3,392       | 0.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 14          | 92.9%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 14          | 100.0%   | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



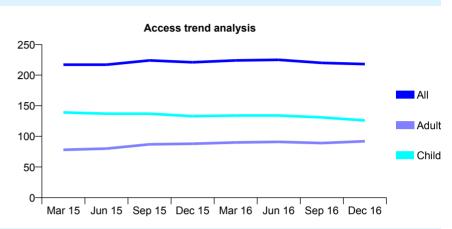
# Q70 - Vital Signs At a Glance Contract Report for 341789/0001 - December 2016

| Name or company name | MR RH FARRANT |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 457       |
|---|-----------|
| Carry forward general activity (UDA)        | 13        |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,641.58 |

# **ACCESS\***

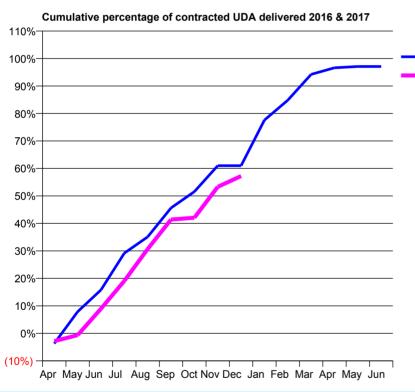
| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 221    |                               |
| Quarter ending March 2016     | 224    | $\rightarrow$                 |
| Quarter ending June 2016      | 225    | $\rightarrow$                 |
| Quarter ending September 2016 | 220    | <b>1</b>                      |
| Quarter ending December 2016  | 218    | $\rightarrow$                 |
| Variance since December 2015  | (1.4%) | 1                             |



2016

2017

# **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | -17                      | -13       |
| May       | 36                       | -3        |
| June      | 72                       | 41        |
| July      | 133                      | 87        |
| August    | 160                      | 140       |
| September | 209                      | 189       |
| October   | 236                      | 192       |
| November  | 279                      | 244       |
| December  | 279                      | 262       |
| January   | 355                      |           |
| February  | 388                      |           |
| March     | 431                      |           |
| April     | 442                      |           |
| May       | 444                      |           |
| June      | 444                      |           |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 3        | 129         | 2.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 10       | 90          | 11.1%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 96       | 129         | 74.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 56       | 90          | 62.2%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 199         | 1.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 199         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 199         | 0.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |



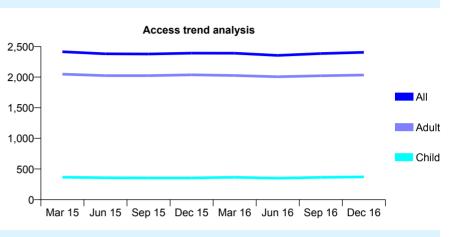
# Q70 - Vital Signs At a Glance Contract Report for 342882/0001 - December 2016

| Name or company name | MR AM SOUHANI |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 7,966       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £234,077.95 |

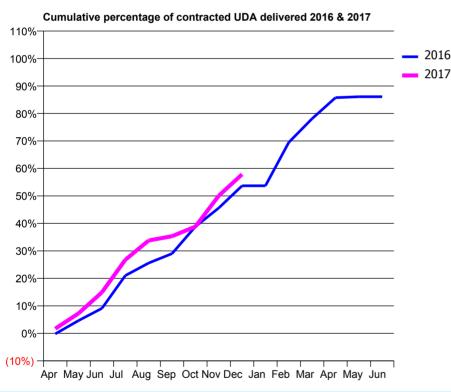
### **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | rity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | -16                      | 135        |
| May       | 372                      | 581        |
| June      | 725                      | 1,191      |
| July      | 1,675                    | 2,132      |
| August    | 2,039                    | 2,692      |
| September | 2,310                    | 2,816      |
| October   | 3,093                    | 3,094      |
| November  | 3,633                    | 3,990      |
| December  | 4,277                    | 4,609      |
| January   | 4,277                    |            |
| February  | 5,536                    |            |
| March     | 6,224                    |            |
| April     | 6,830                    |            |
| May       | 6,858                    |            |
| June      | 6,857                    |            |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 337         | 2.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 212      | 2,166       | 9.8%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 200      | 337         | 59.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,384    | 2,166       | 63.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 61       | 2,280       | 2.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 2,280       | 1.1%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 2,280       | 0.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 4           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



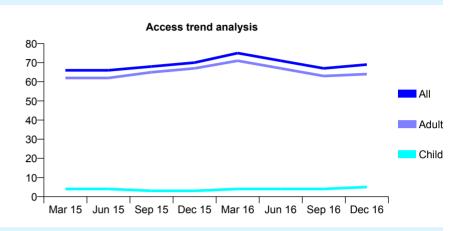
# Q70 - Vital Signs At a Glance Contract Report for 342882/0003 - December 2016

| Name or company name | MR AM SOUHANI |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2010    |
| Contract end date    | _             |

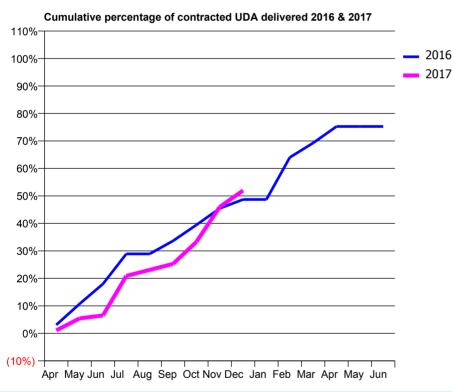
| 16/17 Contracted general activity (UDA)     | 110   |
|---|-------|
| Carry forward general activity (UDA)        | 0     |
| 16/17 Contracted orthodontic activity (UOA) | 0     |
| Carry forward orthodontic activity (UOA)    | 0     |
| Baseline contract value                     | £0.00 |

# **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 70     |                               |
| Quarter ending March 2016     | 75     | 1                             |
| Quarter ending June 2016      | 71     | <b>→</b>                      |
| Quarter ending September 2016 | 67     | <b>→</b>                      |
| Quarter ending December 2016  | 69     | 1                             |
| Variance since December 2015  | (1.4%) | 1                             |



# **ACTIVITY**



|           | Adjusted Scheduled Activit | y (UDA) |
|-----------|----------------------------|---------|
| Month     | 2016                       | 2017    |
| April     | 3                          | 1       |
| May       | 12                         | 6       |
| June      | 20                         | 7       |
| July      | 32                         | 23      |
| August    | 32                         | 25      |
| September | 37                         | 28      |
| October   | 43                         | 37      |
| November  | 50                         | 51      |
| December  | 54                         | 57      |
| January   | 54                         |         |
| February  | 70                         |         |
| March     | 76                         |         |
| April     | 83                         |         |
| May       | 83                         |         |
| June      | 83                         |         |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 0        | 3           | 0.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 45          | 0.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 0        | 3           | 0.0%     | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5        | 45          | 11.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 31       | 44          | 70.5%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 44          | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 44          | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



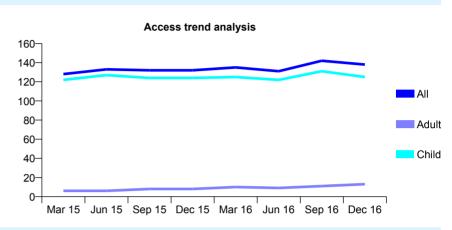
# Q70 - Vital Signs At a Glance Contract Report for 346128/0001 - December 2016

| Name or company name | MS A BENEKE  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 258       |
|---|-----------|
| Carry forward general activity (UDA)        | 0         |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £5,187.48 |

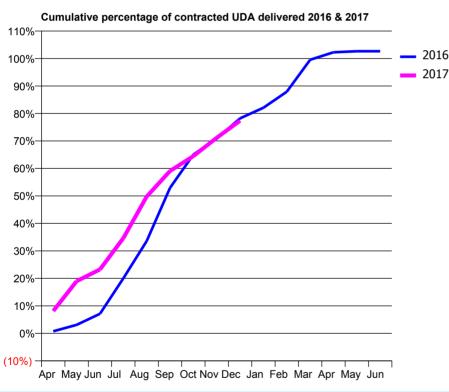
# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 132   |                               |
| Quarter ending March 2016     | 135   | <b>1</b>                      |
| Quarter ending June 2016      | 131   | <b>1</b>                      |
| Quarter ending September 2016 | 142   | <b>1</b>                      |
| Quarter ending December 2016  | 138   | <b>1</b>                      |
| Variance since December 2015  | 4.5%  | 1                             |



2016

# **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 2                        | 21         |
| May       | 8                        | 49         |
| June      | 18                       | 60         |
| July      | 52                       | 89         |
| August    | 87                       | 128        |
| September | 137                      | 152        |
| October   | 168                      | 166        |
| November  | 183                      | 184        |
| December  | 202                      | 200        |
| January   | 212                      |            |
| February  | 227                      |            |
| March     | 257                      |            |
| April     | 264                      |            |
| May       | 265                      |            |
| June      | 265                      |            |

# **QUALITY**

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 159         | 8.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 2           | 50.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 110      | 159         | 69.2%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 2           | 50.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 153         | 2.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 153         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 153         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

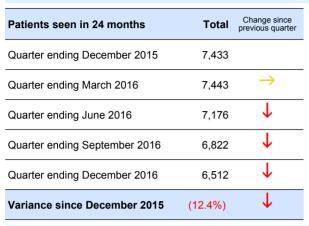


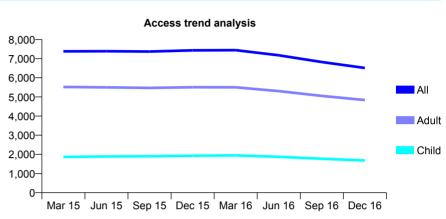
# Q70 - Vital Signs At a Glance Contract Report for 352829/0001 - December 2016

| Name or company name | MS MD BALACHANDRA |
|----------------------|-------------------|
| Contract type name   | GDS Contract      |
| Purpose of contract  | General           |
| Contract start date  | 28/02/2007        |
| Contract end date    |                   |

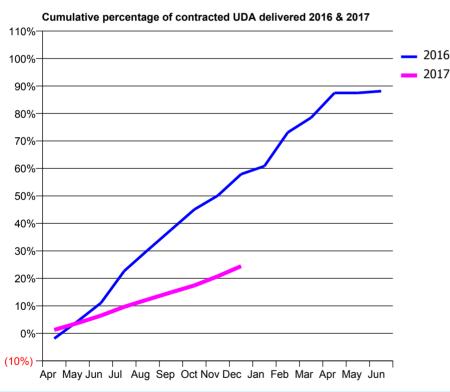
| 16/17 Contracted general activity (UDA)     | 20,937      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £512,790.59 |

### **ACCESS\***





# **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | -398                    | 267         |
| May       | 920                     | 786         |
| June      | 2,319                   | 1,356       |
| July      | 4,756                   | 2,023       |
| August    | 6,341                   | 2,577       |
| September | 7,887                   | 3,120       |
| October   | 9,435                   | 3,652       |
| November  | 10,489                  | 4,344       |
| December  | 12,124                  | 5,118       |
| January   | 12,739                  |             |
| February  | 15,304                  | _           |
| March     | 16,433                  |             |
| April     | 18,314                  |             |
| May       | 18,314                  |             |
| June      | 18,452                  |             |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 98       | 1,241       | 7.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 385      | 3,065       | 12.6%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 809      | 1,241       | 65.2%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,896    | 3,065       | 61.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 329      | 3,187       | 10.3%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 24       | 3,187       | 0.8%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 16       | 3,187       | 0.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 10          | 70.0%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 10          | 80.0%    | 88.0% | 88.8%  | 88.8%   |



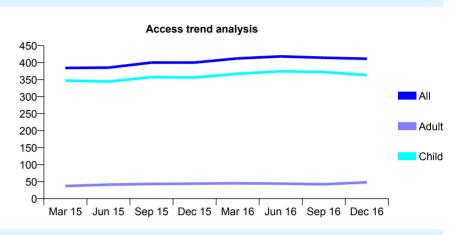
# Q70 - Vital Signs At a Glance Contract Report for 353280/0001 - December 2016

| Name or company name | MR L GRAHAM  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 831        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £15,727.65 |

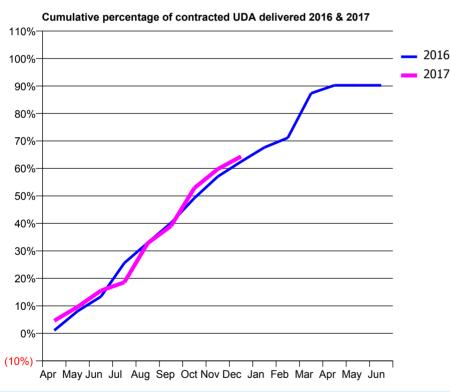
# **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 400   |                               |
| Quarter ending March 2016     | 412   | <b>1</b>                      |
| Quarter ending June 2016      | 418   | $\rightarrow$                 |
| Quarter ending September 2016 | 414   | $\rightarrow$                 |
| Quarter ending December 2016  | 411   | $\rightarrow$                 |
| Variance since December 2015  | 2.8%  | 1                             |



2016

# **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 9                         | 38       |
| May       | 67                        | 80       |
| June      | 111                       | 129      |
| July      | 213                       | 154      |
| August    | 274                       | 273      |
| September | 334                       | 325      |
| October   | 409                       | 440      |
| November  | 474                       | 497      |
| December  | 519                       | 535      |
| January   | 562                       |          |
| February  | 591                       | _        |
| March     | 726                       |          |
| April     | 750                       |          |
| May       | 750                       |          |
| June      | 750                       |          |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 389         | 6.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 10          | 0.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 248      | 389         | 63.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4        | 10          | 40.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 377         | 0.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 377         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 13       | 377         | 3.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

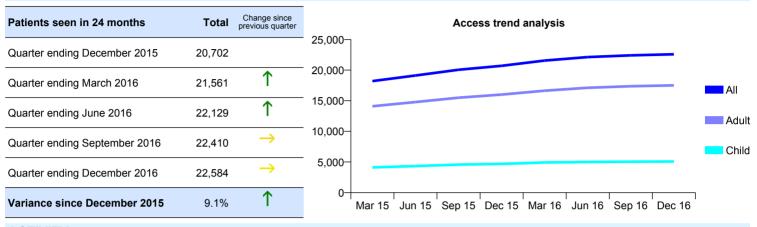


# Q70 - Vital Signs At a Glance Contract Report for 353302/0005 - December 2016

| Name or company name | MRS A BROGAN |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/09/2009   |
| Contract end date    |              |

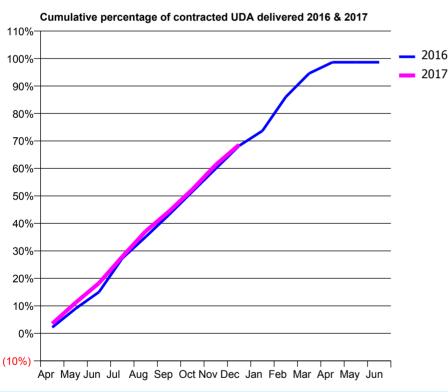
| 16/17 Contracted general activity (UDA)     | 63,987        |
|---|---------------|
| Carry forward general activity (UDA)        | 868           |
| 16/17 Contracted orthodontic activity (UOA) | 0             |
| Carry forward orthodontic activity (UOA)    | 0             |
| Baseline contract value                     | £1,757,636.77 |

### **ACCESS\***



2016

### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 1,386                  | 2,261        |
| May       | 5,765                  | 7,156        |
| June      | 9,617                  | 11,699       |
| July      | 17,470                 | 17,858       |
| August    | 22,467                 | 23,778       |
| September | 27,623                 | 28,389       |
| October   | 33,008                 | 33,522       |
| November  | 38,353                 | 39,233       |
| December  | 43,662                 | 43,912       |
| January   | 47,151                 |              |
| February  | 55,038                 | _            |
| March     | 60,525                 |              |
| April     | 63,109                 |              |
| May       | 63,114                 |              |
| June      | 63,118                 |              |

# **QUALITY**

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 763      | 5,758       | 13.3%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3,526    | 17,450      | 20.2%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 3,152    | 5,758       | 54.7%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 7,428    | 17,450      | 42.6%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 5,254    | 21,952      | 23.9%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 100      | 21,952      | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 48       | 21,952      | 0.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 23       | 23          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 20       | 23          | 87.0%    | 88.0% | 88.8%  | 88.8%   |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

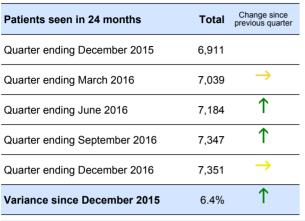


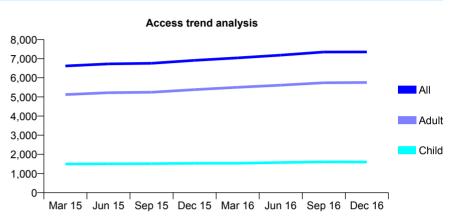
# Q70 - Vital Signs At a Glance Contract Report for 353663/0001 - December 2016

| Name or company name | MR G PAPOUTSIS |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 24,990      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £735,433.06 |

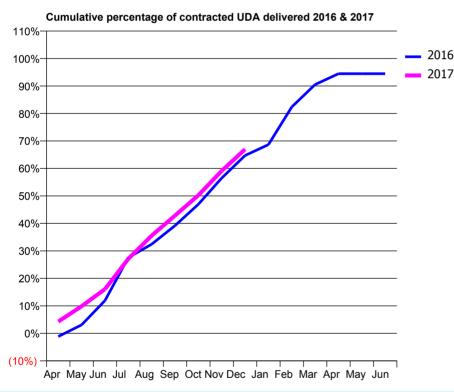
# **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | -297                  | 1,072        |
| May       | 772                   | 2,467        |
| June      | 2,978                 | 4,026        |
| July      | 6,892                 | 6,778        |
| August    | 8,103                 | 8,886        |
| September | 9,794                 | 10,710       |
| October   | 11,740                | 12,557       |
| November  | 14,122                | 14,776       |
| December  | 16,170                | 16,740       |
| January   | 17,159                |              |
| February  | 20,587                | _            |
| March     | 22,625                |              |
| April     | 23,603                |              |
| May       | 23,603                |              |
| June      | 23,606                |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 109      | 1,812       | 6.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 718      | 6,470       | 11.1%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,092    | 1,812       | 60.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 4,027    | 6,470       | 62.2%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 440      | 7,897       | 5.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 73       | 7,897       | 0.9%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 95       | 7,897       | 1.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 12       | 12          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 12       | 12          | 100.0%   | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

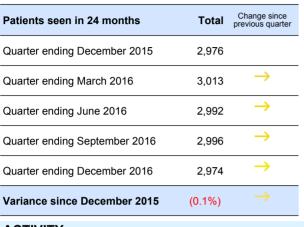


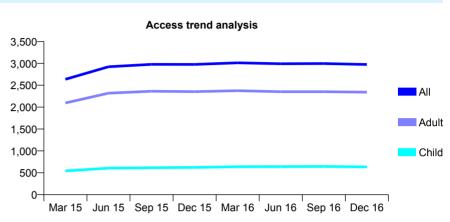
# Q70 - Vital Signs At a Glance Contract Report for 356328/0002 - December 2016

| Name or company name | MR JC KOTZE  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/06/2009   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 8,400       |
|---|-------------|
| Carry forward general activity (UDA)        | 265         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £198,646.67 |

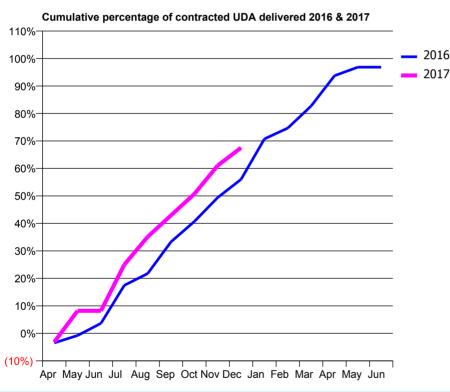
### **ACCESS\***





2016

### **ACTIVITY**



| April     -292       May     -66       June     306       July     1,469     2       August     1,827     2       September     2,797     3  | DA)  |
|--|------|
| May     -66       June     306       July     1,469     2       August     1,827     2       September     2,797     3                       | 2017 |
| June         306           July         1,469         2           August         1,827         2           September         2,797         3 | -265 |
| July         1,469         2           August         1,827         2           September         2,797         3                            | 689  |
| August         1,827         2           September         2,797         3   | 689  |
| September 2,797 3  | ,101 |
|  | ,951 |
| October 3,419 4  | ,607 |
|  | ,261 |
| November 4,151 5   | ,130 |
| December 4,708 5   | ,675 |
| January 5,942  |      |
| February 6,273   |      |
| March 6,949  |      |
| April 7,873  |      |
| May 8,134  |      |
| June 8,134   |      |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 63       | 873         | 7.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 450      | 3,039       | 14.8%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 644      | 873         | 73.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,957    | 3,039       | 64.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 298      | 3,316       | 9.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 3,316       | 0.3%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 3,316       | 0.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 7           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 88.0% | 88.8%  | 88.8%   |



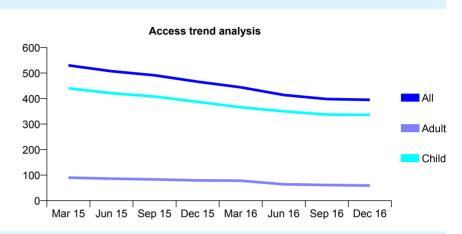
# Q70 - Vital Signs At a Glance Contract Report for 559458/0001 - December 2016

| Name or company name | Dr Sandip Dau |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 1,500      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £35,205.99 |

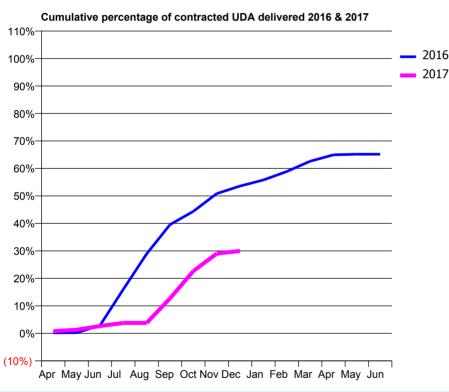
# **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 466     |                               |
| Quarter ending March 2016     | 444     | <b>1</b>                      |
| Quarter ending June 2016      | 414     | <b>1</b>                      |
| Quarter ending September 2016 | 398     | <b>1</b>                      |
| Quarter ending December 2016  | 395     | $\rightarrow$                 |
| Variance since December 2015  | (15.2%) | Ţ                             |



2016

# **ACTIVITY**



|           | Adjusted Scheduled Activi | ity (UDA) |
|-----------|---------------------------|-----------|
| Month     | 2016                      | 2017      |
| April     | 3                         | 12        |
| May       | 4                         | 20        |
| June      | 43                        | 40        |
| July      | 241                       | 57        |
| August    | 434                       | 57        |
| September | 594                       | 191       |
| October   | 666                       | 340       |
| November  | 763                       | 436       |
| December  | 804                       | 450       |
| January   | 837                       |           |
| February  | 883                       | _         |
| March     | 939                       |           |
| April     | 974                       |           |
| May       | 977                       |           |
| June      | 977                       |           |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 366         | 3.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 15          | 6.7%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 263      | 366         | 71.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 8        | 15          | 53.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 347         | 0.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 347         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 347         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |



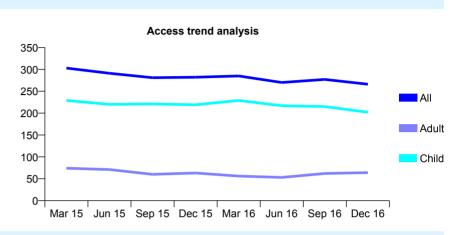
# Q70 - Vital Signs At a Glance Contract Report for 563749/0002 - December 2016

| Name or company name | MR SR DAY    |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 18/07/2007   |
| Contract end date    | _            |

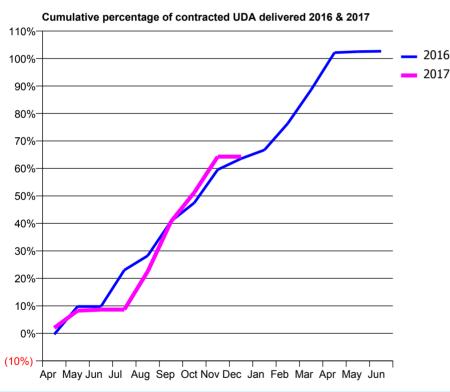
| 16/17 Contracted general activity (UDA)     | 800        |
|---|------------|
| Carry forward general activity (UDA)        | -16        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £15,720.70 |

# **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 282    |                               |
| Quarter ending March 2016     | 285    | $\rightarrow$                 |
| Quarter ending June 2016      | 270    | <b>→</b>                      |
| Quarter ending September 2016 | 277    | <b>1</b>                      |
| Quarter ending December 2016  | 266    | <b>→</b>                      |
| Variance since December 2015  | (5.7%) | <b>\</b>                      |



# **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | -3                       | 16        |
| May       | 78                       | 66        |
| June      | 78                       | 69        |
| July      | 184                      | 69        |
| August    | 226                      | 180       |
| September | 326                      | 325       |
| October   | 380                      | 410       |
| November  | 477                      | 514       |
| December  | 509                      | 514       |
| January   | 534                      |           |
| February  | 611                      |           |
| March     | 709                      |           |
| April     | 817                      |           |
| May       | 820                      |           |
| June      | 821                      |           |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 25       | 276         | 9.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 44          | 13.6%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 193      | 276         | 69.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 32       | 44          | 72.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 7        | 256         | 2.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 256         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 256         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

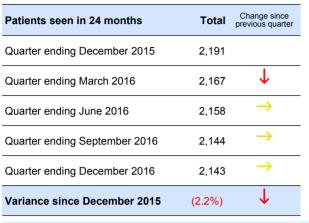


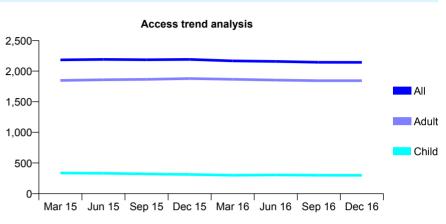
# Q70 - Vital Signs At a Glance Contract Report for 564796/0001 - December 2016

| Name or company name | CP Dental    |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 6,504       |
|---|-------------|
| Carry forward general activity (UDA)        | 19          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £149,936.04 |

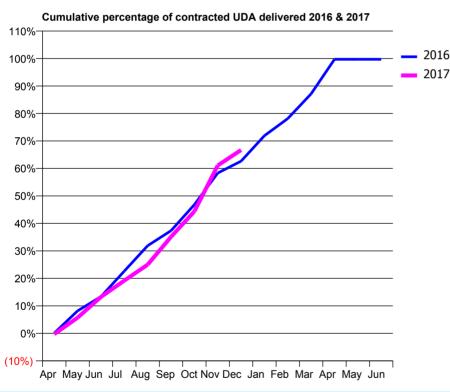
### **ACCESS\***





2016

### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 7                      | -19         |
| May       | 533                    | 371         |
| June      | 871                    | 863         |
| July      | 1,473                  | 1,250       |
| August    | 2,074                  | 1,626       |
| September | 2,430                  | 2,284       |
| October   | 3,046                  | 2,886       |
| November  | 3,794                  | 3,973       |
| December  | 4,074                  | 4,338       |
| January   | 4,678                  |             |
| February  | 5,083                  | _           |
| March     | 5,668                  |             |
| April     | 6,484                  |             |
| May       | 6,484                  |             |
| June      | 6,485                  |             |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 419         | 1.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 159      | 2,430       | 6.5%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 325      | 419         | 77.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,830    | 2,430       | 75.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 2,398       | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,398       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 18       | 2,398       | 0.8%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |



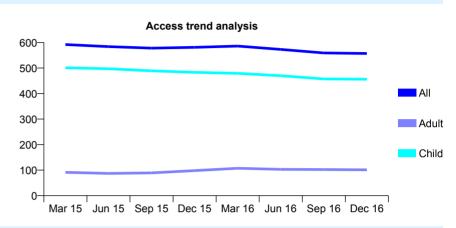
# Q70 - Vital Signs At a Glance Contract Report for 565792/0001 - December 2016

| Name or company name | MR N DOBBS   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 1,823      |
|---|------------|
| Carry forward general activity (UDA)        | -36        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £37,875.45 |

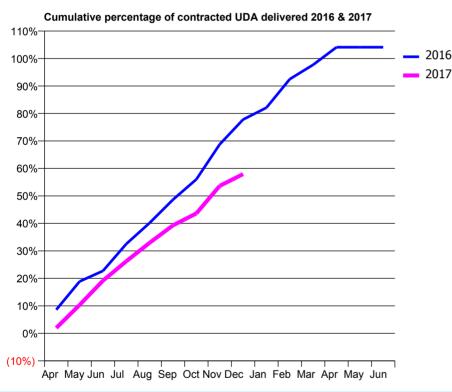
# **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 581    |                               |
| Quarter ending March 2016     | 586    | $\rightarrow$                 |
| Quarter ending June 2016      | 573    | <b>→</b>                      |
| Quarter ending September 2016 | 559    | <b>→</b>                      |
| Quarter ending December 2016  | 557    | $\rightarrow$                 |
| Variance since December 2015  | (4.1%) | <b>↓</b>                      |



2016

# **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |  |
|-----------------------------------|-------|-------|--|--|
| Month                             | 2016  | 2017  |  |  |
| April                             | 157   | 36    |  |  |
| May                               | 344   | 189   |  |  |
| June                              | 414   | 350   |  |  |
| July                              | 593   | 478   |  |  |
| August                            | 733   | 601   |  |  |
| September                         | 887   | 717   |  |  |
| October                           | 1,022 | 796   |  |  |
| November                          | 1,254 | 978   |  |  |
| December                          | 1,418 | 1,056 |  |  |
| January                           | 1,497 |       |  |  |
| February                          | 1,686 |       |  |  |
| March                             | 1,781 |       |  |  |
| April                             | 1,897 |       |  |  |
| May                               | 1,897 |       |  |  |
| June                              | 1,897 |       |  |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 27       | 611         | 4.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 46          | 4.3%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 463      | 611         | 75.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 33       | 46          | 71.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 21       | 586         | 3.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 586         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 586         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

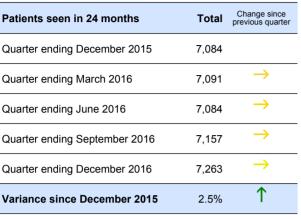


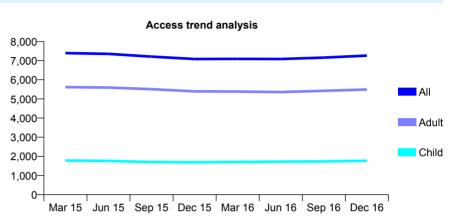
# Q70 - Vital Signs At a Glance Contract Report for 566403/0001 - December 2016

| Name or company name | MR WM FLETT  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

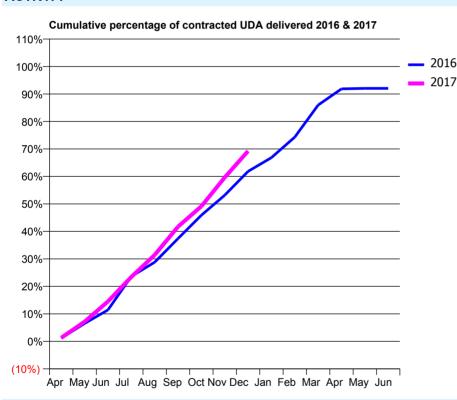
| 16/17 Contracted general activity (UDA)     | 18,531      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £492,072.00 |

### **ACCESS\***





### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |        |  |  |
|-----------------------------------|--------|--------|--|--|
| Month                             | 2016   | 2017   |  |  |
| April                             | 213    | 241    |  |  |
| May                               | 1,207  | 1,328  |  |  |
| June                              | 2,121  | 2,691  |  |  |
| July                              | 4,379  | 4,340  |  |  |
| August                            | 5,335  | 5,825  |  |  |
| September                         | 6,933  | 7,733  |  |  |
| October                           | 8,504  | 9,108  |  |  |
| November                          | 9,853  | 11,053 |  |  |
| December                          | 11,461 | 12,830 |  |  |
| January                           | 12,386 |        |  |  |
| February                          | 13,771 |        |  |  |
| March                             | 15,932 |        |  |  |
| April                             | 17,025 |        |  |  |
| May                               | 17,053 |        |  |  |
| June                              | 17,056 |        |  |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 138      | 1,981       | 7.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 846      | 5,934       | 14.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,201    | 1,981       | 60.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,890    | 5,934       | 48.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 445      | 6,883       | 6.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 123      | 6,883       | 1.8%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 65       | 6,883       | 0.9%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



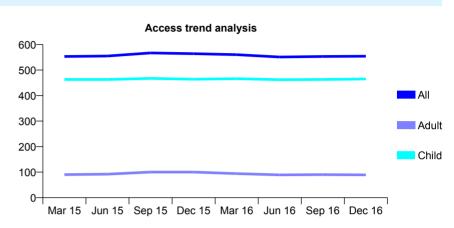
# Q70 - Vital Signs At a Glance Contract Report for 567019/0001 - December 2016

| Name or company name | MR JH PHELPS |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

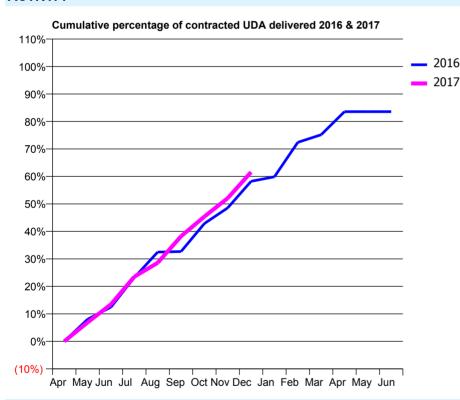
| 16/17 Contracted general activity (UDA)     | 1,526      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £32.716.27 |

### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 564    |                               |
| Quarter ending March 2016     | 560    | $\rightarrow$                 |
| Quarter ending June 2016      | 551    | <b>→</b>                      |
| Quarter ending September 2016 | 553    | $\rightarrow$                 |
| Quarter ending December 2016  | 554    | $\rightarrow$                 |
| Variance since December 2015  | (1.8%) | 1                             |



### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 0                      | 0           |
| May       | 123                    | 105         |
| June      | 190                    | 206         |
| July      | 355                    | 359         |
| August    | 496                    | 436         |
| September | 499                    | 583         |
| October   | 654                    | 693         |
| November  | 741                    | 795         |
| December  | 888                    | 940         |
| January   | 914                    |             |
| February  | 1,105                  |             |
| March     | 1,147                  |             |
| April     | 1,275                  |             |
| May       | 1,275                  |             |
| June      | 1,275                  |             |

| 401-111   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 83       | 727         | 11.4%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 61          | 11.5%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 501      | 727         | 68.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 38       | 61          | 62.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 14       | 707         | 2.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 707         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 707         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |



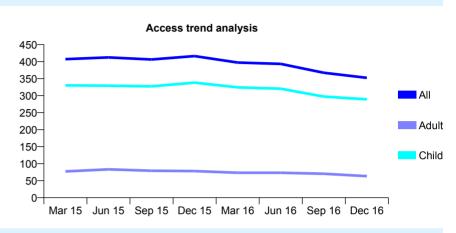
# Q70 - Vital Signs At a Glance Contract Report for 567485/0002 - December 2016

| Name or company name | MR PT JONES             |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

| 16/17 Contracted general activity (UDA)     | 800        |
|---|------------|
| Carry forward general activity (UDA)        | -5         |
| 16/17 Contracted orthodontic activity (UOA) | 182        |
| Carry forward orthodontic activity (UOA)    | 4          |
| Baseline contract value                     | £36,717.13 |

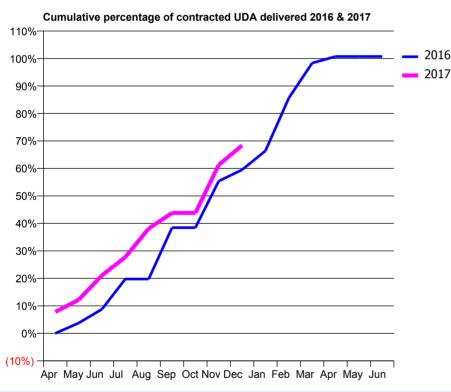
### **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 416     |                               |
| Quarter ending March 2016     | 397     | <b>1</b>                      |
| Quarter ending June 2016      | 393     | <b>→</b>                      |
| Quarter ending September 2016 | 367     | <b>→</b>                      |
| Quarter ending December 2016  | 352     | <b>→</b>                      |
| Variance since December 2015  | (15.4%) | <b>\</b>                      |



2016

### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |   |  |  |
|-----------------------------------|---|--|--|
| 2016                              | 2017  |  |  |
| 0                                 | 62  |  |  |
| 30                                | 98  |  |  |
| 70                                | 169   |  |  |
| 158                               | 222   |  |  |
| 158                               | 305   |  |  |
| 308                               | 351   |  |  |
| 308                               | 351   |  |  |
| 443                               | 490   |  |  |
| 476                               | 547   |  |  |
| 531                               |   |  |  |
| 685                               |   |  |  |
| 787                               |   |  |  |
| 806                               |   |  |  |
| 806                               |   |  |  |
| 806                               |   |  |  |
|                                   | 2016  0 30 70 158 158 308 308 443 476 531 685 787 806 806 |  |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 53       | 378         | 14.0%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 6        | 30          | 20.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 279      | 378         | 73.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 21       | 30          | 70.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 11       | 352         | 3.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 352         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 352         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

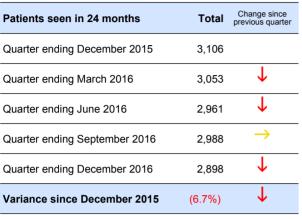


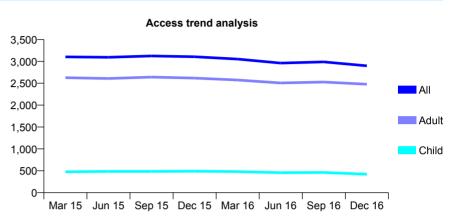
# Q70 - Vital Signs At a Glance Contract Report for 569216/0001 - December 2016

| Name or company name | MR BG PARNELL |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 8,445       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £211,030.36 |

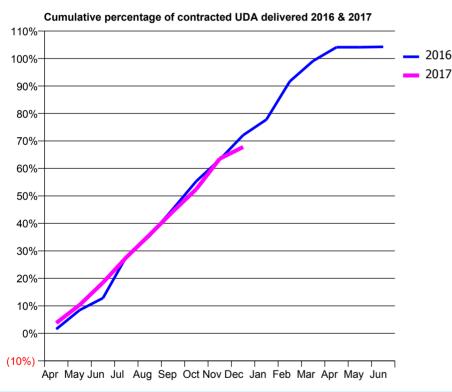
### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 131                      | 319        |
| May       | 713                      | 873        |
| June      | 1,084                    | 1,560      |
| July      | 2,356                    | 2,335      |
| August    | 2,998                    | 3,029      |
| September | 3,825                    | 3,747      |
| October   | 4,679                    | 4,434      |
| November  | 5,339                    | 5,367      |
| December  | 6,087                    | 5,725      |
| January   | 6,569                    |            |
| February  | 7,741                    |            |
| March     | 8,370                    |            |
| April     | 8,790                    |            |
| May       | 8,790                    |            |
| June      | 8,802                    |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 467         | 8.6%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 491      | 2,910       | 16.9%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 255      | 467         | 54.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,714    | 2,910       | 58.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 546      | 3,141       | 17.4%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 26       | 3,141       | 0.8%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 3,141       | 1.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 11       | 11          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 11       | 11          | 100.0%   | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



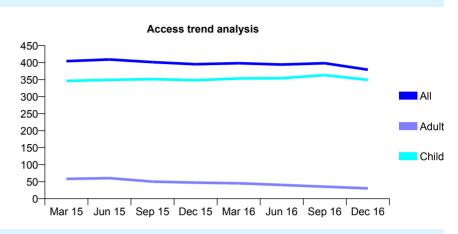
# Q70 - Vital Signs At a Glance Contract Report for 570036/0001 - December 2016

| Name or company name | MRS EM EXELBY |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

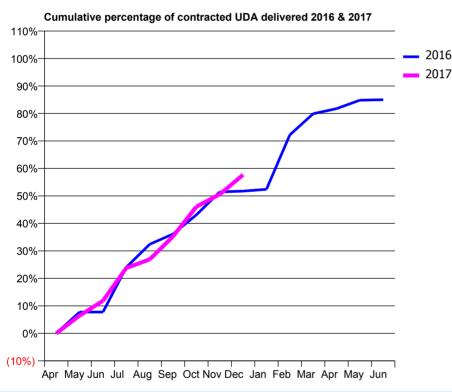
| 16/17 Contracted general activity (UDA)     | 650        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £14,345.87 |

### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 395    |                               |
| Quarter ending March 2016     | 398    | $\rightarrow$                 |
| Quarter ending June 2016      | 394    | <b>1</b>                      |
| Quarter ending September 2016 | 398    | $\rightarrow$                 |
| Quarter ending December 2016  | 379    | <b>1</b>                      |
| Variance since December 2015  | (4.1%) | <b>1</b>                      |



### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 0                        | 0          |
| May       | 50                       | 42         |
| June      | 50                       | 77         |
| July      | 156                      | 155        |
| August    | 211                      | 175        |
| September | 235                      | 229        |
| October   | 280                      | 300        |
| November  | 334                      | 329        |
| December  | 336                      | 375        |
| January   | 341                      |            |
| February  | 469                      |            |
| March     | 519                      |            |
| April     | 531                      |            |
| May       | 551                      |            |
| June      | 552                      |            |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 318         | 3.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 1           | 0.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 132      | 318         | 41.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 1           | 0.0%     | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 10       | 295         | 3.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 295         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 295         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



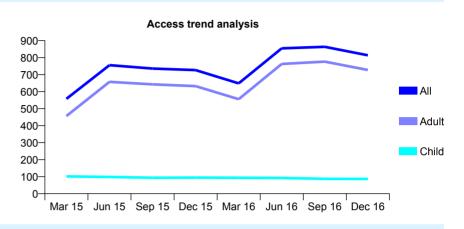
# Q70 - Vital Signs At a Glance Contract Report for 572330/0001 - December 2016

| Name or company name | MR SD JAMES  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

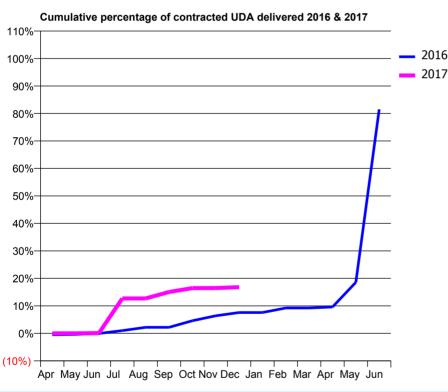
| 16/17 Contracted general activity (UDA)     | 3,500      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £78,466.10 |

### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 726   |                               |
| Quarter ending March 2016     | 648   | <b>1</b>                      |
| Quarter ending June 2016      | 854   | <b>↑</b>                      |
| Quarter ending September 2016 | 863   | $\rightarrow$                 |
| Quarter ending December 2016  | 813   | <b>→</b>                      |
| Variance since December 2015  | 12.0% | 1                             |



### **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | -18                       | 0        |
| May       | -14                       | 0        |
| June      | -2                        | 4        |
| July      | 35                        | 445      |
| August    | 77                        | 445      |
| September | 77                        | 527      |
| October   | 161                       | 576      |
| November  | 224                       | 577      |
| December  | 265                       | 588      |
| January   | 265                       |          |
| February  | 323                       |          |
| March     | 323                       |          |
| April     | 336                       |          |
| May       | 650                       |          |
| June      | 2,852                     |          |

| 401-1-11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 2        | 76          | 2.6%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 35       | 678         | 5.2%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 47       | 76          | 61.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 54       | 678         | 8.0%     | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 11       | 334         | 3.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 334         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 334         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



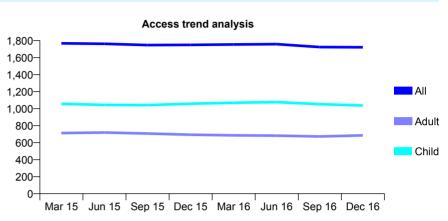
# Q70 - Vital Signs At a Glance Contract Report for 573566/0002 - December 2016

| Name or company name | MR RC BAKER  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 04/01/2010   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 3,690      |
|---|------------|
| Carry forward general activity (UDA)        | 59         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £87.064.77 |

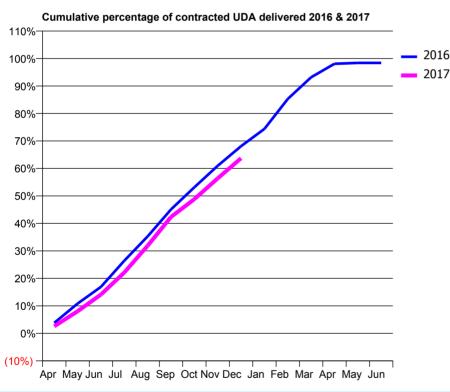
### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | 141                     | 96          |
| May       | 400                     | 297         |
| June      | 624                     | 521         |
| July      | 975                     | 817         |
| August    | 1,302                   | 1,177       |
| September | 1,664                   | 1,563       |
| October   | 1,962                   | 1,802       |
| November  | 2,250                   | 2,081       |
| December  | 2,513                   | 2,351       |
| January   | 2,745                   |             |
| February  | 3,147                   | _           |
| March     | 3,438                   |             |
| April     | 3,619                   |             |
| May       | 3,630                   |             |
| June      | 3,630                   |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 113      | 1,356       | 8.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 57       | 553         | 10.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 922      | 1,356       | 68.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 279      | 553         | 50.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 64       | 1,780       | 3.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,780       | 0.1%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 1,780       | 0.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

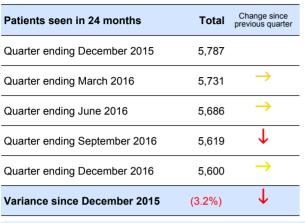


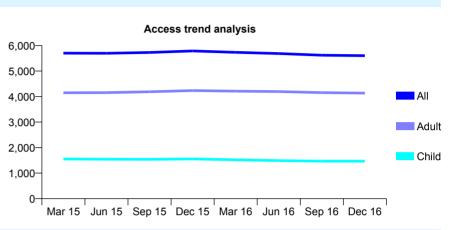
# Q70 - Vital Signs At a Glance Contract Report for 574074/0001 - December 2016

| Name or company name | MR NL JONES             |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

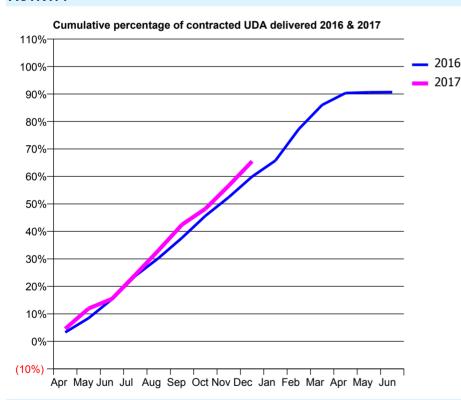
| 16/17 Contracted general activity (UDA)     | 13,816      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 500         |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £432,665.24 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 455                      | 636        |
| May       | 1,169                    | 1,652      |
| June      | 2,117                    | 2,139      |
| July      | 3,288                    | 3,348      |
| August    | 4,193                    | 4,584      |
| September | 5,206                    | 5,868      |
| October   | 6,309                    | 6,663      |
| November  | 7,243                    | 7,823      |
| December  | 8,278                    | 9,051      |
| January   | 9,088                    |            |
| February  | 10,671                   |            |
| March     | 11,883                   |            |
| April     | 12,479                   |            |
| May       | 12,518                   |            |
| June      | 12,527                   |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 128      | 1,553       | 8.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 597      | 4,292       | 13.9%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 834      | 1,553       | 53.7%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,358    | 4,292       | 54.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 113      | 4,682       | 2.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 72       | 4,682       | 1.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 119      | 4,682       | 2.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 23       | 23          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 18       | 23          | 78.3%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



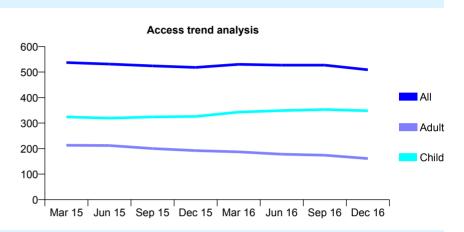
# Q70 - Vital Signs At a Glance Contract Report for 574937/0001 - December 2016

| Name or company name | Teeth-on-the-Heath |
|----------------------|--------------------|
| Contract type name   | GDS Contract       |
| Purpose of contract  | General            |
| Contract start date  | 01/04/2006         |
| Contract end date    |                    |

| 16/17 Contracted general activity (UDA)     | 1,331      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £35,943.53 |

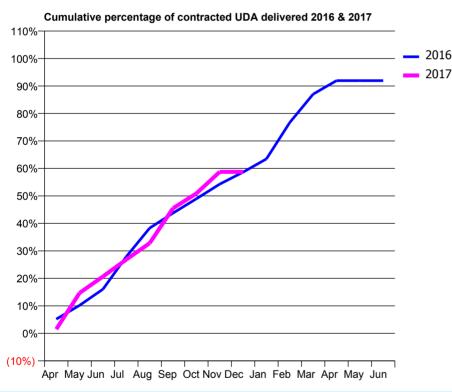
### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 518    |                               |
| Quarter ending March 2016     | 530    | <b>1</b>                      |
| Quarter ending June 2016      | 527    | $\rightarrow$                 |
| Quarter ending September 2016 | 527    | $\rightarrow$                 |
| Quarter ending December 2016  | 509    | <b>1</b>                      |
| Variance since December 2015  | (1.7%) | <b>1</b>                      |



2016

### **ACTIVITY**



|           | Adjusted Scheduled A | ctivity (UDA) |
|-----------|----------------------|---------------|
| Month     | 2016                 | 2017          |
| April     | 69                   | 20            |
| May       | 136                  | 196           |
| June      | 214                  | 275           |
| July      | 372                  | 358           |
| August    | 510                  | 437           |
| September | 582                  | 606           |
| October   | 652                  | 678           |
| November  | 723                  | 782           |
| December  | 780                  | 782           |
| January   | 845                  |               |
| February  | 1,021                | _             |
| March     | 1,158                |               |
| April     | 1,224                |               |
| May       | 1,224                |               |
| June      | 1,224                |               |

| Q0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 438         | 10.7%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 15       | 120         | 12.5%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 292      | 438         | 66.7%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 74       | 120         | 61.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 41       | 496         | 8.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 496         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 496         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



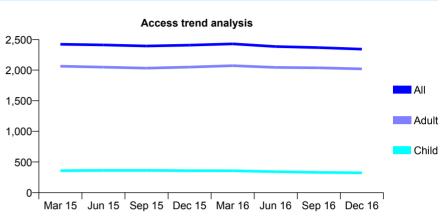
# Q70 - Vital Signs At a Glance Contract Report for 626228/0001 - December 2016

| Name or company name | CP Dental    |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 7,275       |
|---|-------------|
| Carry forward general activity (UDA)        | 3           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £171,284.73 |

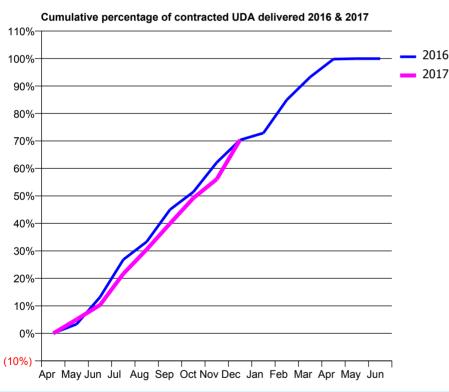
#### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |  |
|-----------------------------------|-------|-------|--|--|
| Month                             | 2016  | 2017  |  |  |
| April                             | 4     | -3    |  |  |
| May                               | 245   | 369   |  |  |
| June                              | 958   | 749   |  |  |
| July                              | 1,952 | 1,578 |  |  |
| August                            | 2,424 | 2,220 |  |  |
| September                         | 3,275 | 2,907 |  |  |
| October                           | 3,743 | 3,581 |  |  |
| November                          | 4,522 | 4,080 |  |  |
| December                          | 5,119 | 5,122 |  |  |
| January                           | 5,303 |       |  |  |
| February                          | 6,180 | _     |  |  |
| March                             | 6,783 |       |  |  |
| April                             | 7,258 |       |  |  |
| May                               | 7,271 |       |  |  |
| June                              | 7,271 |       |  |  |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 426         | 1.6%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 126      | 2,508       | 5.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 306      | 426         | 71.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,943    | 2,508       | 77.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 2,602       | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 2,602       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 2,602       | 0.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 6           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



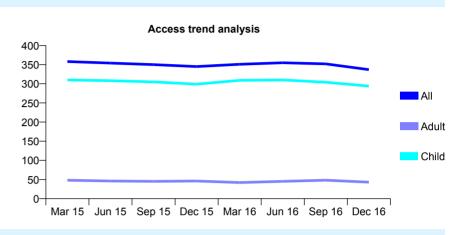
# Q70 - Vital Signs At a Glance Contract Report for 635901/0001 - December 2016

| Name or company name | MR GW HOWE   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 700        |
|---|------------|
| Carry forward general activity (UDA)        | 21         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £15.944.62 |

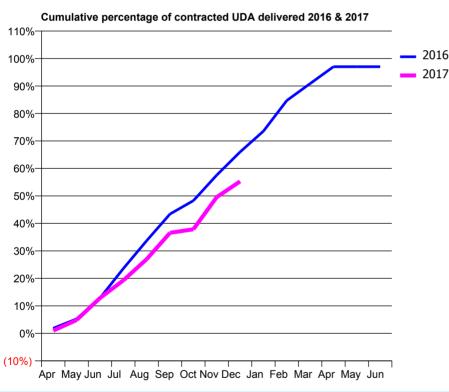
### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 345    |                               |
| Quarter ending March 2016     | 351    | $\rightarrow$                 |
| Quarter ending June 2016      | 355    | $\rightarrow$                 |
| Quarter ending September 2016 | 352    | $\rightarrow$                 |
| Quarter ending December 2016  | 337    | <b>1</b>                      |
| Variance since December 2015  | (2.3%) | 1                             |



2016

### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |  |
|-----------------------------------|------|------|--|--|
| Month                             | 2016 | 2017 |  |  |
| April                             | 13   | 7    |  |  |
| May                               | 37   | 34   |  |  |
| June                              | 90   | 90   |  |  |
| July                              | 165  | 135  |  |  |
| August                            | 236  | 189  |  |  |
| September                         | 304  | 256  |  |  |
| October                           | 338  | 265  |  |  |
| November                          | 403  | 347  |  |  |
| December                          | 462  | 387  |  |  |
| January                           | 515  |      |  |  |
| February                          | 593  |      |  |  |
| March                             | 636  |      |  |  |
| April                             | 679  |      |  |  |
| May                               | 679  |      |  |  |
| June                              | 679  |      |  |  |

## **QUALITY**

| <b>40</b> 7 (201)   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 342         | 5.6%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 226      | 342         | 66.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 311         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 311         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 311         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



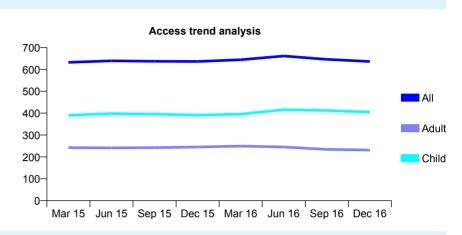
# Q70 - Vital Signs At a Glance Contract Report for 636150/0001 - December 2016

| Name or company name | MR JF KAVANAGH |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 1,160      |
|---|------------|
| Carry forward general activity (UDA)        | -15        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £24,752.24 |

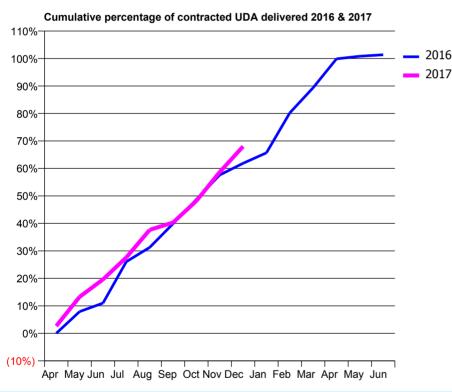
### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 636   |                               |
| Quarter ending March 2016     | 644   | $\rightarrow$                 |
| Quarter ending June 2016      | 661   | <b>1</b>                      |
| Quarter ending September 2016 | 646   | 1                             |
| Quarter ending December 2016  | 636   | 1                             |
| Variance since December 2015  | 0.0%  | $\rightarrow$                 |



2016

### **ACTIVITY**



|           | Adjusted Scheduled A | ctivity (UDA) |
|-----------|----------------------|---------------|
| Month     | 2016                 | 2017          |
| April     | 0                    | 31            |
| May       | 92                   | 154           |
| June      | 128                  | 228           |
| July      | 303                  | 321           |
| August    | 363                  | 437           |
| September | 463                  | 468           |
| October   | 565                  | 559           |
| November  | 668                  | 681           |
| December  | 718                  | 789           |
| January   | 762                  |               |
| February  | 930                  | _             |
| March     | 1,037                |               |
| April     | 1,159                |               |
| May       | 1,170                |               |
| June      | 1,176                |               |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 51       | 476         | 10.7%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 49       | 195         | 25.1%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 265      | 476         | 55.7%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 99       | 195         | 50.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 581         | 0.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 581         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 581         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



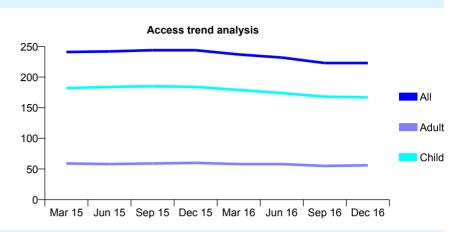
# Q70 - Vital Signs At a Glance Contract Report for 643106/0001 - December 2016

| Name or company name | MR AR PRYNNE |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

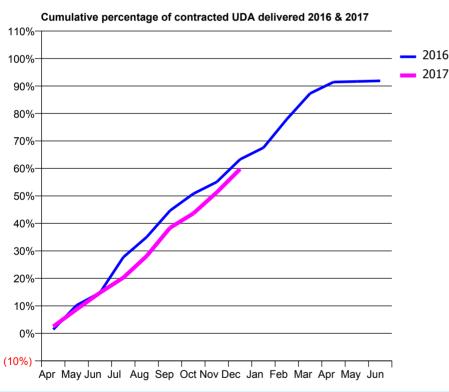
| 16/17 Contracted general activity (UDA)     | 450        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £11,341.59 |

### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 244    |                               |
| Quarter ending March 2016     | 237    | <b>1</b>                      |
| Quarter ending June 2016      | 232    | <b>→</b>                      |
| Quarter ending September 2016 | 223    | <b>→</b>                      |
| Quarter ending December 2016  | 223    | $\rightarrow$                 |
| Variance since December 2015  | (8.6%) | <b>\</b>                      |



## **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA) |      |  |  |
|-----------|-----------------------------------|------|--|--|
| Month     | 2016                              | 2017 |  |  |
| April     | 6                                 | 11   |  |  |
| May       | 46                                | 39   |  |  |
| June      | 67                                | 67   |  |  |
| July      | 125                               | 91   |  |  |
| August    | 158                               | 127  |  |  |
| September | 201                               | 173  |  |  |
| October   | 229                               | 196  |  |  |
| November  | 248                               | 231  |  |  |
| December  | 285                               | 269  |  |  |
| January   | 304                               |      |  |  |
| February  | 351                               | _    |  |  |
| March     | 393                               |      |  |  |
| April     | 411                               |      |  |  |
| May       | 412                               |      |  |  |
| June      | 413                               |      |  |  |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 209         | 6.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 40          | 2.5%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 142      | 209         | 67.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 28       | 40          | 70.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 15       | 227         | 6.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 227         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 227         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



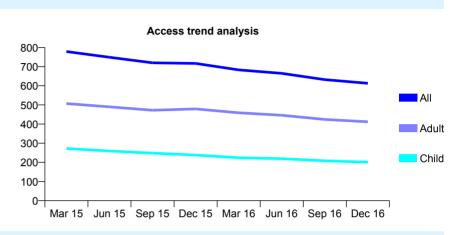
# Q70 - Vital Signs At a Glance Contract Report for 648353/0001 - December 2016

| Name or company name | MR MR RICHARDS |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 3,200      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £78,270.87 |

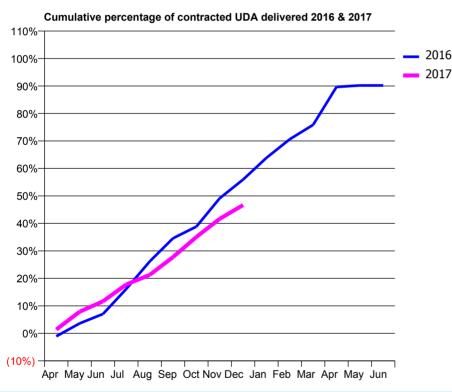
### **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 717     |                               |
| Quarter ending March 2016     | 683     | <b>1</b>                      |
| Quarter ending June 2016      | 665     | <b>1</b>                      |
| Quarter ending September 2016 | 632     | <b>1</b>                      |
| Quarter ending December 2016  | 613     | <b>1</b>                      |
| Variance since December 2015  | (14.5%) | 1                             |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | -35                      | 45         |
| May       | 116                      | 252        |
| June      | 225                      | 373        |
| July      | 518                      | 570        |
| August    | 836                      | 681        |
| September | 1,107                    | 888        |
| October   | 1,243                    | 1,122      |
| November  | 1,573                    | 1,333      |
| December  | 1,790                    | 1,494      |
| January   | 2,043                    |            |
| February  | 2,260                    | _          |
| March     | 2,428                    |            |
| April     | 2,869                    |            |
| May       | 2,886                    |            |
| June      | 2,886                    |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 12       | 199         | 6.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 77       | 352         | 21.9%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 98       | 199         | 49.2%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 161      | 352         | 45.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 7        | 442         | 1.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 442         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 442         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 2           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.0% | 88.8%  | 88.8%   |



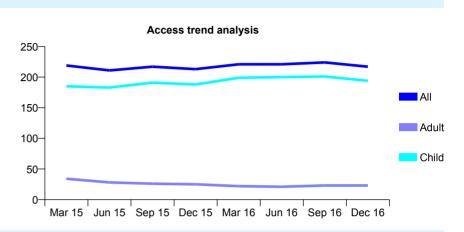
# Q70 - Vital Signs At a Glance Contract Report for 648515/0002 - December 2016

| Name or company name | MR GJ QUIGLEY |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 21/04/2008    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 527        |
|---|------------|
| Carry forward general activity (UDA)        | 4          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,248.58 |

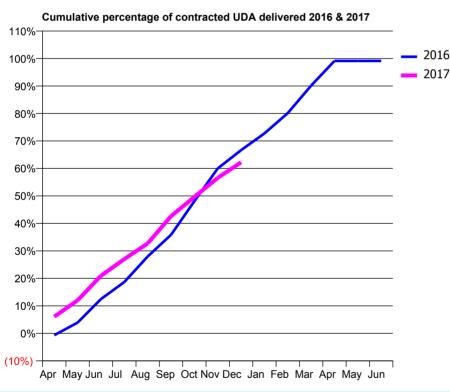
### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 213   |                               |
| Quarter ending March 2016     | 221   | <b>1</b>                      |
| Quarter ending June 2016      | 221   | $\rightarrow$                 |
| Quarter ending September 2016 | 224   | $\rightarrow$                 |
| Quarter ending December 2016  | 217   | 1                             |
| Variance since December 2015  | 1.9%  | $\rightarrow$                 |



2016

### **ACTIVITY**



|           | Adjusted Scheduled A | ctivity (UDA) |
|-----------|----------------------|---------------|
| Month     | 2016                 | 2017          |
| April     | -4                   | 32            |
| May       | 21                   | 63            |
| June      | 66                   | 110           |
| July      | 98                   | 142           |
| August    | 147                  | 172           |
| September | 189                  | 225           |
| October   | 253                  | 262           |
| November  | 316                  | 298           |
| December  | 351                  | 328           |
| January   | 383                  |               |
| February  | 422                  | _             |
| March     | 475                  |               |
| April     | 522                  |               |
| May       | 522                  |               |
| June      | 522                  |               |

### **QUALITY**

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 255         | 7.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 186      | 255         | 72.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 5        | 224         | 2.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 224         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 224         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



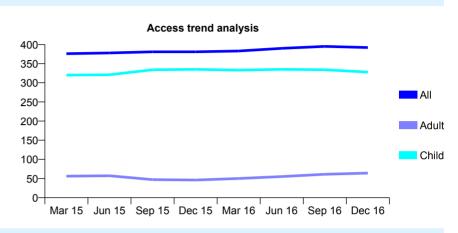
# Q70 - Vital Signs At a Glance Contract Report for 649619/0001 - December 2016

| Name or company name | MR ND GREENWAY |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    | _              |

| 16/17 Contracted general activity (UDA)     | 662        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £16,534.30 |

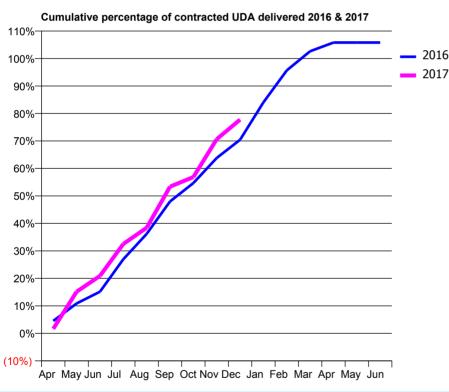
### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 381   |                               |
| Quarter ending March 2016     | 383   | $\rightarrow$                 |
| Quarter ending June 2016      | 390   | $\rightarrow$                 |
| Quarter ending September 2016 | 395   | $\rightarrow$                 |
| Quarter ending December 2016  | 392   | $\rightarrow$                 |
| Variance since December 2015  | 2.9%  | 1                             |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 30                        | 11       |
| May       | 72                        | 100      |
| June      | 100                       | 138      |
| July      | 179                       | 215      |
| August    | 240                       | 254      |
| September | 318                       | 353      |
| October   | 362                       | 376      |
| November  | 422                       | 468      |
| December  | 466                       | 515      |
| January   | 556                       |          |
| February  | 633                       |          |
| March     | 679                       |          |
| April     | 700                       |          |
| May       | 700                       |          |
| June      | 700                       |          |
| ·         |                           |          |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 351         | 4.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 34          | 23.5%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 214      | 351         | 61.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 12       | 34          | 35.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 372         | 1.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 372         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 372         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

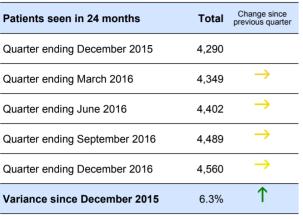


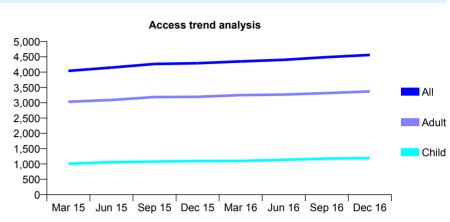
# Q70 - Vital Signs At a Glance Contract Report for 650552/0001 - December 2016

| Name or company name | MR NB SQUIRRELL |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

| 16/17 Contracted general activity (UDA)     | 11,069      |
|---|-------------|
| Carry forward general activity (UDA)        | 100         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £291,480.20 |

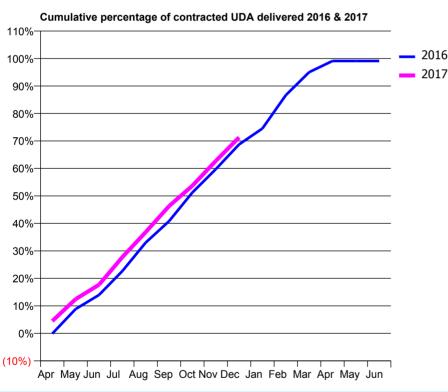
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | ivity (UDA) |
|-----------|-------------------------|-------------|
| Month     | 2016                    | 2017        |
| April     | -14                     | 496         |
| May       | 980                     | 1,380       |
| June      | 1,547                   | 1,958       |
| July      | 2,509                   | 3,069       |
| August    | 3,655                   | 4,076       |
| September | 4,517                   | 5,124       |
| October   | 5,670                   | 5,947       |
| November  | 6,610                   | 6,942       |
| December  | 7,608                   | 7,893       |
| January   | 8,249                   |             |
| February  | 9,592                   | _           |
| March     | 10,518                  |             |
| April     | 10,969                  |             |
| May       | 10,969                  |             |
| June      | 10,969                  |             |

| G0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 72       | 1,172       | 6.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 682      | 3,479       | 19.6%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 620      | 1,172       | 52.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,546    | 3,479       | 44.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 444      | 4,411       | 10.1%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 42       | 4,411       | 1.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 152      | 4,411       | 3.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 5           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 5           | N/A      | 88.0% | 88.8%  | 88.8%   |

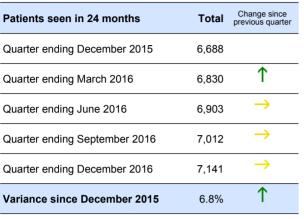


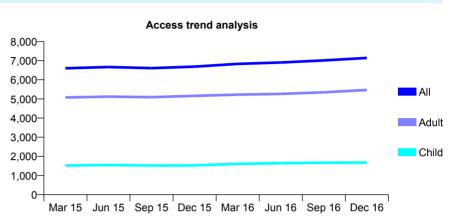
# Q70 - Vital Signs At a Glance Contract Report for 651206/0001 - December 2016

| Name or company name | MRS HC CADDICK |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

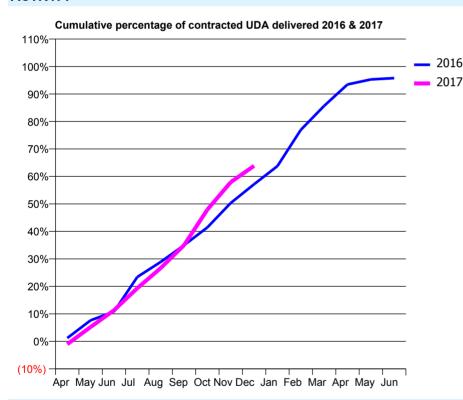
| 16/17 Contracted general activity (UDA)     | 23,601      |
|---|-------------|
| Carry forward general activity (UDA)        | 944         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £656,127.85 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 285                    | -251        |
| May       | 1,809                  | 1,234       |
| June      | 2,553                  | 2,667       |
| July      | 5,531                  | 4,569       |
| August    | 6,818                  | 6,294       |
| September | 8,256                  | 8,256       |
| October   | 9,785                  | 11,312      |
| November  | 11,881                 | 13,666      |
| December  | 13,490                 | 15,069      |
| January   | 15,050                 |             |
| February  | 18,160                 |             |
| March     | 20,219                 |             |
| April     | 22,060                 |             |
| May       | 22,486                 |             |
| June      | 22,601                 |             |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 166      | 2,003       | 8.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 876      | 5,967       | 14.7%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,292    | 2,003       | 64.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,300    | 5,967       | 55.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 722      | 6,745       | 10.7%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 56       | 6,745       | 0.8%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 60       | 6,745       | 0.9%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 13          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 13          | 100.0%   | 88.0% | 88.8%  | 88.8%   |



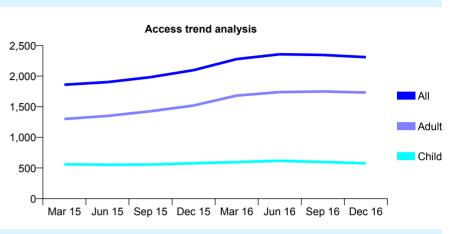
# Q70 - Vital Signs At a Glance Contract Report for 657662/0001 - December 2016

| Name or company name | MR AJ SHEEHAN |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 3,610      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £84,327.32 |

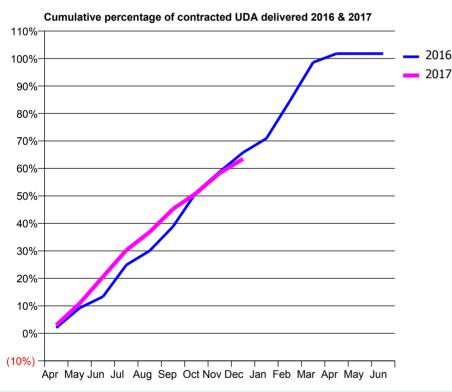
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 74                     | 109         |
| May       | 333                    | 393         |
| June      | 482                    | 744         |
| July      | 898                    | 1,093       |
| August    | 1,085                  | 1,331       |
| September | 1,403                  | 1,633       |
| October   | 1,855                  | 1,844       |
| November  | 2,124                  | 2,106       |
| December  | 2,375                  | 2,291       |
| January   | 2,561                  |             |
| February  | 3,050                  |             |
| March     | 3,559                  |             |
| April     | 3,673                  |             |
| May       | 3,673                  |             |
| June      | 3,673                  |             |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 549         | 3.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 135      | 1,424       | 9.5%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 346      | 549         | 63.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 880      | 1,424       | 61.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 62       | 1,358       | 4.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,358       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 1,358       | 0.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

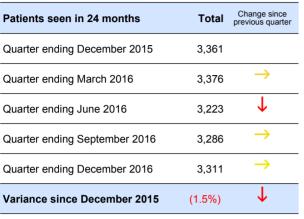


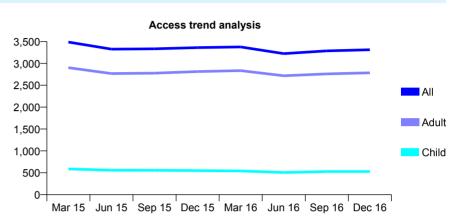
# Q70 - Vital Signs At a Glance Contract Report for 659657/0001 - December 2016

| Name or company name | MR TM FRADGLEY |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    | _              |

| 16/17 Contracted general activity (UDA)     | 11,037      |
|---|-------------|
| Carry forward general activity (UDA)        | 47          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £251,357.93 |

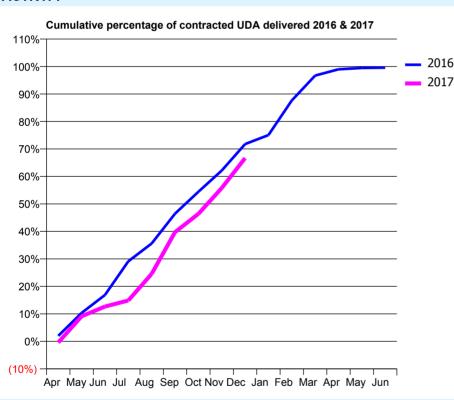
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 220                      | -47        |
| May       | 1,142                    | 1,006      |
| June      | 1,864                    | 1,398      |
| July      | 3,216                    | 1,639      |
| August    | 3,930                    | 2,711      |
| September | 5,129                    | 4,386      |
| October   | 6,006                    | 5,120      |
| November  | 6,858                    | 6,155      |
| December  | 7,920                    | 7,359      |
| January   | 8,283                    |            |
| February  | 9,674                    |            |
| March     | 10,672                   |            |
| April     | 10,924                   |            |
| May       | 10,978                   |            |
| June      | 10,990                   |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 425         | 2.6%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 113      | 2,259       | 5.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 71       | 425         | 16.7%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 583      | 2,259       | 25.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 109      | 2,587       | 4.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 2,587       | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,587       | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



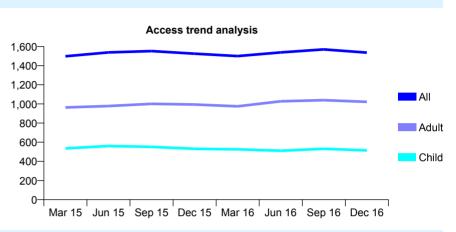
# Q70 - Vital Signs At a Glance Contract Report for 674788/0001 - December 2016

| Name or company name | MR AA KAMKAR-JAGHOURI |
|----------------------|-----------------------|
| Contract type name   | GDS Contract          |
| Purpose of contract  | General               |
| Contract start date  | 01/04/2006            |
| Contract end date    |                       |

| 16/17 Contracted general activity (UDA)     | 3,828      |
|---|------------|
| Carry forward general activity (UDA)        | 82         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £99,877.45 |

#### **ACCESS\***

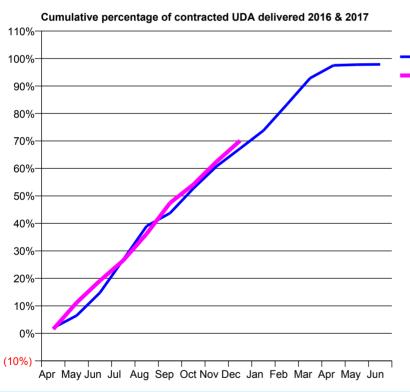




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 76                      | 59         |
| May       | 247                     | 428        |
| June      | 567                     | 735        |
| July      | 1,028                   | 1,017      |
| August    | 1,494                   | 1,388      |
| September | 1,674                   | 1,817      |
| October   | 2,018                   | 2,073      |
| November  | 2,328                   | 2,394      |
| December  | 2,574                   | 2,684      |
| January   | 2,824                   |            |
| February  | 3,186                   | _          |
| March     | 3,555                   |            |
| April     | 3,732                   |            |
| May       | 3,743                   |            |
| June      | 3,746                   |            |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 606         | 3.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 67       | 1,086       | 6.2%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 230      | 606         | 38.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 271      | 1,086       | 25.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 93       | 1,589       | 5.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 1,589       | 0.4%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 10       | 1,589       | 0.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.0% | 88.8%  | 88.8%   |

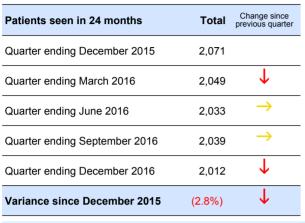


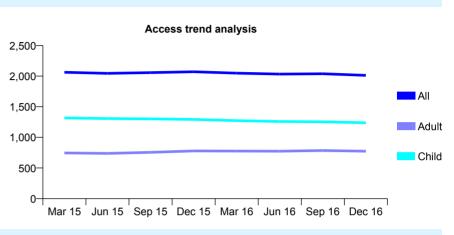
# Q70 - Vital Signs At a Glance Contract Report for 675911/0001 - December 2016

| Name or company name | MR NP SHERWIN |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

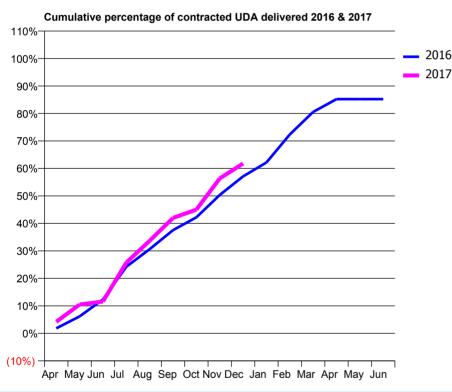
| 16/17 Contracted general activity (UDA)     | 5,400       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £136,330.68 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 99                      | 228        |
| May       | 334                     | 566        |
| June      | 666                     | 626        |
| July      | 1,309                   | 1,391      |
| August    | 1,655                   | 1,820      |
| September | 2,028                   | 2,267      |
| October   | 2,280                   | 2,432      |
| November  | 2,719                   | 3,043      |
| December  | 3,084                   | 3,337      |
| January   | 3,356                   |            |
| February  | 3,907                   |            |
| March     | 4,350                   |            |
| April     | 4,601                   |            |
| May       | 4,601                   |            |
| June      | 4,601                   |            |
|           |                         |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 123      | 1,603       | 7.7%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 85       | 754         | 11.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,141    | 1,603       | 71.2%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 523      | 754         | 69.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 105      | 2,175       | 4.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 2,175       | 0.3%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 2,175       | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

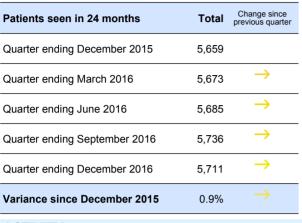


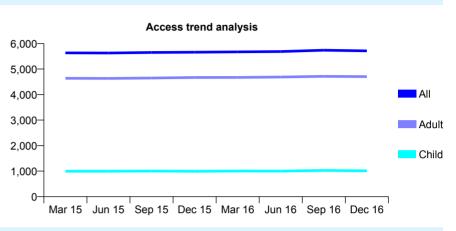
# Q70 - Vital Signs At a Glance Contract Report for 677140/0001 - December 2016

| Name or company name | MR RG CARNALL |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 17,500      |
|---|-------------|
| Carry forward general activity (UDA)        | 640         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £377,373.62 |

### **ACCESS\***

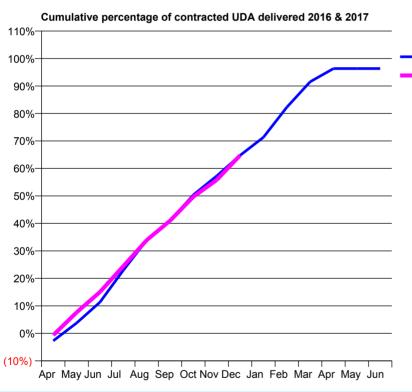




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | -479                   | -118         |
| May       | 660                    | 1,336        |
| June      | 1,987                  | 2,636        |
| July      | 4,021                  | 4,278        |
| August    | 5,933                  | 5,936        |
| September | 7,168                  | 7,170        |
| October   | 8,816                  | 8,700        |
| November  | 10,021                 | 9,766        |
| December  | 11,331                 | 11,332       |
| January   | 12,481                 |              |
| February  | 14,396                 | _            |
| March     | 16,015                 |              |
| April     | 16,859                 |              |
| May       | 16,859                 |              |
| June      | 16,859                 |              |

| <b>40</b> /12/17  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 54       | 1,121       | 4.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 847      | 5,728       | 14.8%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 715      | 1,121       | 63.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,621    | 5,728       | 63.2%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 397      | 6,449       | 6.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 62       | 6,449       | 1.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 193      | 6,449       | 3.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 13       | 14          | 92.9%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 13       | 14          | 92.9%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



Adult

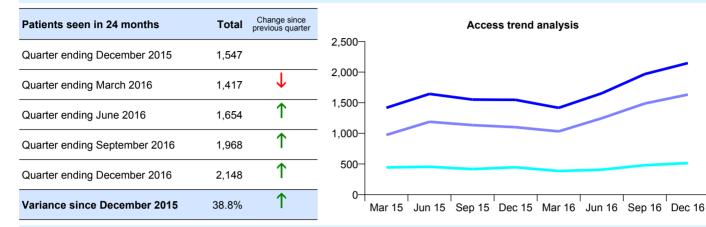
Child

# Q70 - Vital Signs At a Glance Contract Report for 688053/0001 - December 2016

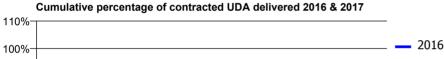
| Name or company name | Burgess Road Dental Practice |
|----------------------|------------------------------|
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

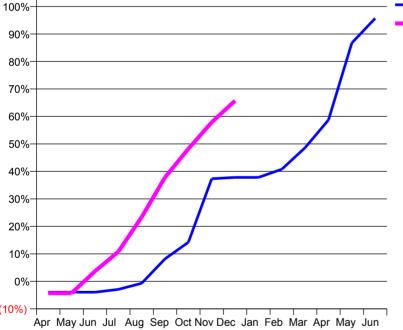
| 16/17 Contracted general activity (UDA)     | 6,168       |
|---|-------------|
| Carry forward general activity (UDA)        | 265         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £187,657.02 |

#### **ACCESS\***



### **ACTIVITY**





|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | -244                   | -265        |
| May       | -243                   | -265        |
| June      | -244                   | 227         |
| July      | -182                   | 665         |
| August    | -44                    | 1,442       |
| September | 505                    | 2,335       |
| October   | 879                    | 2,975       |
| November  | 2,302                  | 3,569       |
| December  | 2,333                  | 4,054       |
| January   | 2,333                  |             |
| February  | 2,516                  |             |
| March     | 3,000                  |             |
| April     | 3,623                  |             |
| May       | 5,350                  |             |
| June      | 5,903                  |             |

### **QUALITY**

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 536         | 8.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 336      | 1,913       | 17.6%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 131      | 536         | 24.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 451      | 1,913       | 23.6%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 239      | 1,675       | 14.3%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 1,675       | 0.3%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 7        | 1,675       | 0.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 9           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 9           | N/A      | 88.0% | 88.8%  | 88.8%   |

2017

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



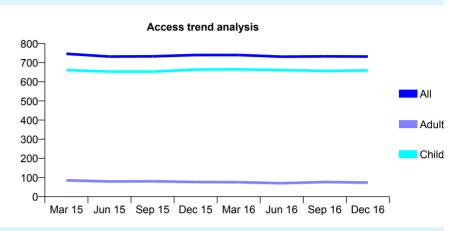
# Q70 - Vital Signs At a Glance Contract Report for 732001/0001 - December 2016

| Name or company name | MR JL MURPHY |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

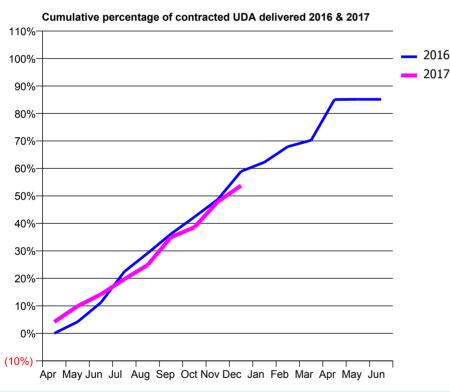
| 16/17 Contracted general activity (UDA)     | 1,400      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £36,411.05 |

### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 740    |                               |
| Quarter ending March 2016     | 740    | $\rightarrow$                 |
| Quarter ending June 2016      | 731    | <b>→</b>                      |
| Quarter ending September 2016 | 733    | $\rightarrow$                 |
| Quarter ending December 2016  | 732    | $\rightarrow$                 |
| Variance since December 2015  | (1.1%) | <b>\</b>                      |



### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 0                      | 58          |
| May       | 59                     | 139         |
| June      | 157                    | 199         |
| July      | 314                    | 276         |
| August    | 409                    | 348         |
| September | 507                    | 490         |
| October   | 593                    | 540         |
| November  | 682                    | 670         |
| December  | 825                    | 753         |
| January   | 872                    |             |
| February  | 951                    | _           |
| March     | 983                    |             |
| April     | 1,191                  |             |
| May       | 1,192                  |             |
| June      | 1,192                  |             |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 31       | 818         | 3.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 5           | 0.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 514      | 818         | 62.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2        | 5           | 40.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 14       | 638         | 2.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 638         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 638         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



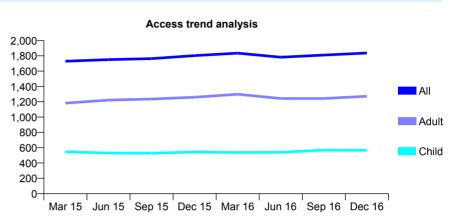
# Q70 - Vital Signs At a Glance Contract Report for 735914/0001 - December 2016

| Name or company name | MR MR HOLLEY |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 4,745       |
|---|-------------|
| Carry forward general activity (UDA)        | 59          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £118.635.19 |

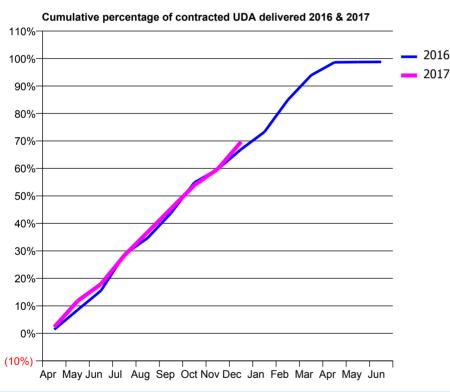
### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,803 |                               |
| Quarter ending March 2016     | 1,835 | $\rightarrow$                 |
| Quarter ending June 2016      | 1,782 | 1                             |
| Quarter ending September 2016 | 1,810 | $\rightarrow$                 |
| Quarter ending December 2016  | 1,837 | $\rightarrow$                 |
| Variance since December 2015  | 1.9%  | $\rightarrow$                 |



2016

### **ACTIVITY**



| Adjusted Scheduled Activ | vity (UDA)  |
|--------------------------|---|
| 2016                     | 2017  |
| 68                       | 110   |
| 405                      | 560   |
| 737                      | 852   |
| 1,361                    | 1,345   |
| 1,647                    | 1,749   |
| 2,077                    | 2,154   |
| 2,604                    | 2,558   |
| 2,833                    | 2,838   |
| 3,177                    | 3,305   |
| 3,477                    |   |
| 4,028                    |   |
| 4,455                    |   |
| 4,679                    |   |
| 4,684                    |   |
| 4,686                    |   |
|                          | 2016  68  405  737  1,361  1,647  2,077  2,604  2,833  3,177  3,477  4,028  4,455  4,679  4,684 |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 662         | 2.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 85       | 1,363       | 6.2%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 208      | 662         | 31.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 423      | 1,363       | 31.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 100      | 1,875       | 5.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 9        | 1,875       | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 1,875       | 0.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



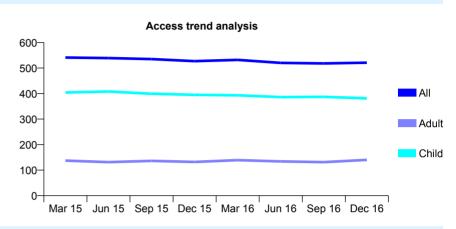
# Q70 - Vital Signs At a Glance Contract Report for 737615/0001 - December 2016

| Name or company name | Forest Lodge Dental Practice |
|----------------------|------------------------------|
| Contract type name   | GDS Contract                 |
| Purpose of contract  | General                      |
| Contract start date  | 01/04/2006                   |
| Contract end date    |                              |

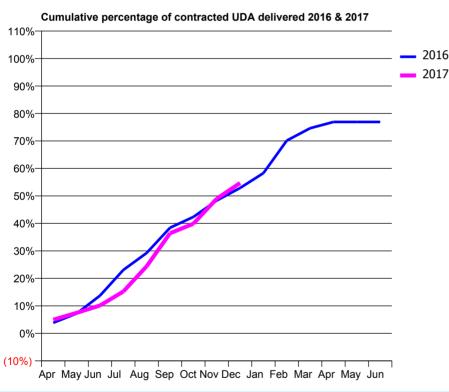
| 16/17 Contracted general activity (UDA)     | 1,275      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £32,236.11 |

### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 527    |                               |
| Quarter ending March 2016     | 532    | $\rightarrow$                 |
| Quarter ending June 2016      | 520    | <b>→</b>                      |
| Quarter ending September 2016 | 518    | $\rightarrow$                 |
| Quarter ending December 2016  | 521    | $\rightarrow$                 |
| Variance since December 2015  | (1.1%) | <b>\</b>                      |



### **ACTIVITY**



|           | Adjusted Scheduled Activi | ty (UDA) |
|-----------|---------------------------|----------|
| Month     | 2016                      | 2017     |
| April     | 49                        | 63       |
| May       | 92                        | 95       |
| June      | 175                       | 129      |
| July      | 294                       | 194      |
| August    | 373                       | 311      |
| September | 490                       | 464      |
| October   | 540                       | 508      |
| November  | 616                       | 624      |
| December  | 674                       | 697      |
| January   | 743                       |          |
| February  | 894                       |          |
| March     | 952                       |          |
| April     | 981                       |          |
| May       | 981                       |          |
| June      | 981                       |          |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 443         | 2.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 89          | 7.9%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 315      | 443         | 71.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 57       | 89          | 64.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 511         | 0.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 511         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 511         | 0.8%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

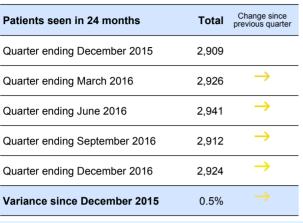


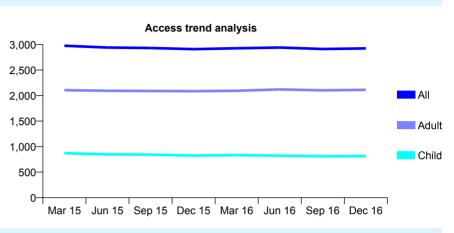
# Q70 - Vital Signs At a Glance Contract Report for 739391/0001 - December 2016

| Name or company name | MR T SEAGAN  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 5,309       |
|---|-------------|
| Carry forward general activity (UDA)        | 98          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £140,794.73 |

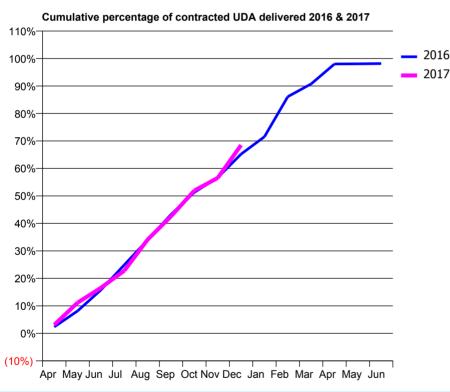
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 125                      | 165        |
| May       | 434                      | 593        |
| June      | 840                      | 881        |
| July      | 1,323                    | 1,210      |
| August    | 1,805                    | 1,812      |
| September | 2,296                    | 2,261      |
| October   | 2,724                    | 2,759      |
| November  | 3,008                    | 3,002      |
| December  | 3,463                    | 3,636      |
| January   | 3,797                    |            |
| February  | 4,572                    | _          |
| March     | 4,818                    |            |
| April     | 5,203                    |            |
| May       | 5,206                    |            |
| June      | 5,211                    |            |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 43       | 873         | 4.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 238      | 2,094       | 11.4%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 496      | 873         | 56.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,037    | 2,094       | 49.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 187      | 2,197       | 8.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 2,197       | 0.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 2,197       | 0.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



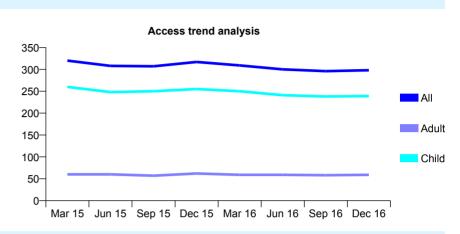
# Q70 - Vital Signs At a Glance Contract Report for 739901/0001 - December 2016

| Name or company name | MR PD THORNHILL |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

| 16/17 Contracted general activity (UDA)     | 540        |
|---|------------|
| Carry forward general activity (UDA)        | -1         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £12,601.95 |

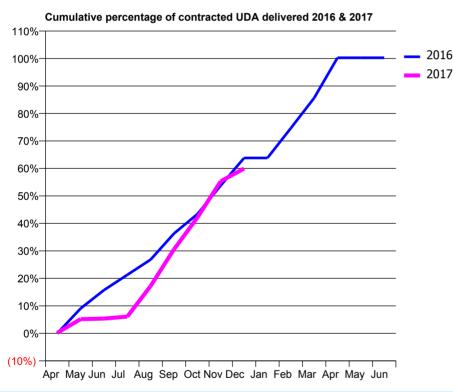
### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 317    |                               |
| Quarter ending March 2016     | 309    | <b>1</b>                      |
| Quarter ending June 2016      | 300    | <b>\</b>                      |
| Quarter ending September 2016 | 296    | <b>\</b>                      |
| Quarter ending December 2016  | 298    | $\rightarrow$                 |
| Variance since December 2015  | (6.0%) | <b>\</b>                      |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 0                        | 1          |
| May       | 49                       | 28         |
| June      | 85                       | 29         |
| July      | 115                      | 33         |
| August    | 145                      | 93         |
| September | 196                      | 165        |
| October   | 234                      | 227        |
| November  | 290                      | 299        |
| December  | 345                      | 324        |
| January   | 345                      |            |
| February  | 403                      | _          |
| March     | 462                      |            |
| April     | 541                      |            |
| May       | 541                      |            |
| June      | 541                      |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 13       | 314         | 4.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 2        | 24          | 8.3%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 243      | 314         | 77.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 16       | 24          | 66.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 272         | 1.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 272         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 272         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



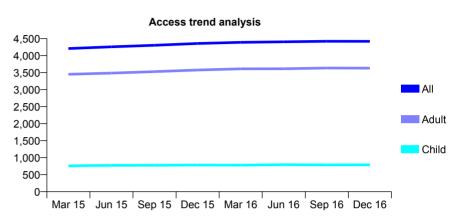
# Q70 - Vital Signs At a Glance Contract Report for 741833/0001 - December 2016

| Name or company name | MISS B SHAH  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 12,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 315         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £338,009.85 |

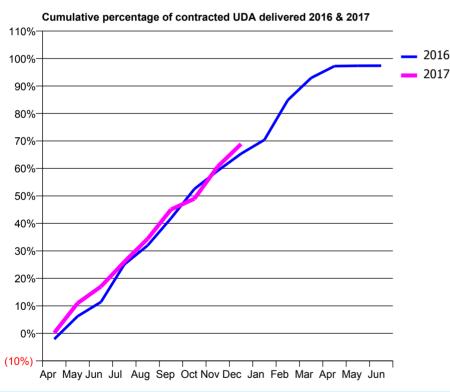
### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 4,354 |                               |
| Quarter ending March 2016     | 4,387 | $\rightarrow$                 |
| Quarter ending June 2016      | 4,402 | $\rightarrow$                 |
| Quarter ending September 2016 | 4,419 | $\rightarrow$                 |
| Quarter ending December 2016  | 4,416 | $\rightarrow$                 |
| Variance since December 2015  | 1.4%  | $\rightarrow$                 |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | -256                   | 23           |
| May       | 748                    | 1,317        |
| June      | 1,371                  | 2,046        |
| July      | 3,010                  | 3,122        |
| August    | 3,840                  | 4,130        |
| September | 5,025                  | 5,409        |
| October   | 6,302                  | 5,879        |
| November  | 7,102                  | 7,283        |
| December  | 7,844                  | 8,267        |
| January   | 8,449                  |              |
| February  | 10,181                 |              |
| March     | 11,152                 |              |
| April     | 11,668                 |              |
| May       | 11,683                 |              |
| June      | 11,685                 |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 52       | 956         | 5.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 769      | 4,565       | 16.8%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 657      | 956         | 68.7%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,956    | 4,565       | 64.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 671      | 5,184       | 12.9%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 131      | 5,184       | 2.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 37       | 5,184       | 0.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 6        | 6           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

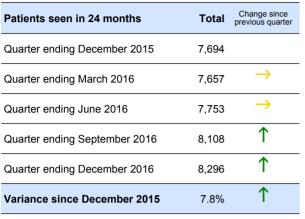


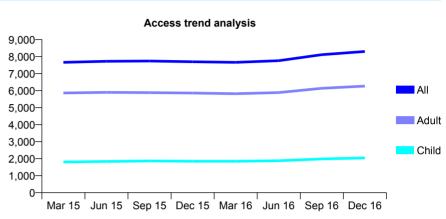
# Q70 - Vital Signs At a Glance Contract Report for 750026/0001 - December 2016

| Name or company name | MR JT COBLEY |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 16,700      |
|---|-------------|
| Carry forward general activity (UDA)        | 794         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £441,236.76 |

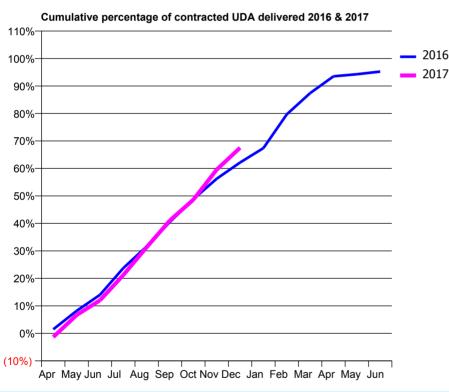
#### **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |        |        |  |  |
|-----------------------------------|--------|--------|--|--|
| Month                             | 2016   | 2017   |  |  |
| April                             | 245    | -229   |  |  |
| May                               | 1,363  | 1,112  |  |  |
| June                              | 2,335  | 2,010  |  |  |
| July                              | 3,953  | 3,542  |  |  |
| August                            | 5,268  | 5,233  |  |  |
| September                         | 6,753  | 6,867  |  |  |
| October                           | 8,125  | 8,125  |  |  |
| November                          | 9,367  | 9,950  |  |  |
| December                          | 10,349 | 11,275 |  |  |
| January                           | 11,221 |        |  |  |
| February                          | 13,265 |        |  |  |
| March                             | 14,551 |        |  |  |
| April                             | 15,568 |        |  |  |
| May                               | 15,696 |        |  |  |
| June                              | 15,854 |        |  |  |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 1,760       | 4.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 767      | 5,469       | 14.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 477      | 1,760       | 27.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,494    | 5,469       | 27.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 672      | 6,633       | 10.1%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 40       | 6,633       | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 40       | 6,633       | 0.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 14       | 19          | 73.7%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 17       | 19          | 89.5%    | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



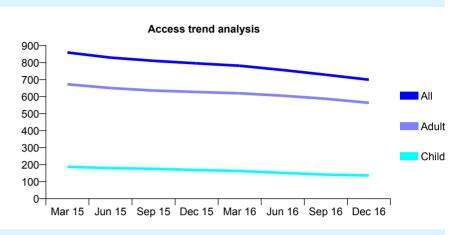
# Q70 - Vital Signs At a Glance Contract Report for 751081/0001 - December 2016

| Name or company name | MR SH WARNER |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/11/2006   |
| Contract end date    | _            |

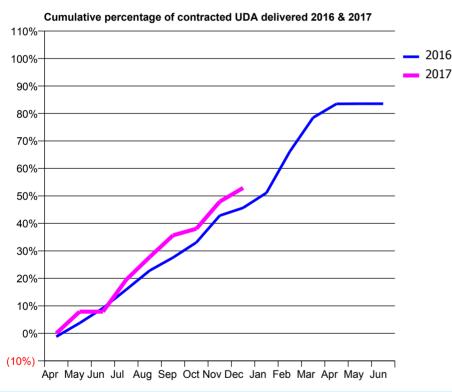
| 16/17 Contracted general activity (UDA)     | 2,800      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £64,099.82 |

### **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 795     |                               |
| Quarter ending March 2016     | 781     | 1                             |
| Quarter ending June 2016      | 756     | <b>1</b>                      |
| Quarter ending September 2016 | 728     | <b>1</b>                      |
| Quarter ending December 2016  | 699     | <b>1</b>                      |
| Variance since December 2015  | (12.1%) | Ţ                             |



### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |  |
|-----------------------------------|-------|-------|--|--|
| Month                             | 2016  | 2017  |  |  |
| April                             | -34   | 0     |  |  |
| May                               | 105   | 221   |  |  |
| June                              | 257   | 221   |  |  |
| July                              | 447   | 548   |  |  |
| August                            | 640   | 778   |  |  |
| September                         | 772   | 999   |  |  |
| October                           | 927   | 1,066 |  |  |
| November                          | 1,200 | 1,342 |  |  |
| December                          | 1,279 | 1,482 |  |  |
| January                           | 1,432 |       |  |  |
| February                          | 1,852 | _     |  |  |
| March                             | 2,198 |       |  |  |
| April                             | 2,338 |       |  |  |
| May                               | 2,339 |       |  |  |
| June                              | 2,339 |       |  |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      |          | 87          | 3.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 30       | 375         | 8.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 19       | 87          | 21.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   |          | 375         | 32.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 434         | 0.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 434         | 1.4%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 5        | 434         | 1.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



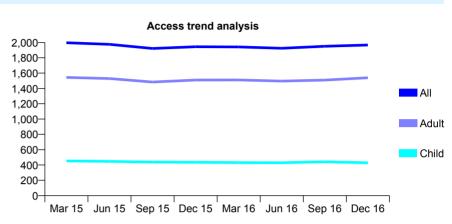
# Q70 - Vital Signs At a Glance Contract Report for 753939/0001 - December 2016

| Name or company name | Stanford Road Dental Practice Partnership |
|----------------------|---|
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General                                   |
| Contract start date  | 01/04/2006                                |
| Contract end date    |   |

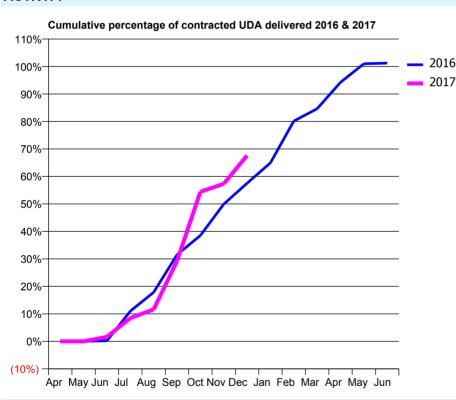
| 16/17 Contracted general activity (UDA)     | 6,866       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £215,771.79 |

### **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,945 |                               |
| Quarter ending March 2016     | 1,942 | $\rightarrow$                 |
| Quarter ending June 2016      | 1,925 | $\rightarrow$                 |
| Quarter ending September 2016 | 1,951 | $\rightarrow$                 |
| Quarter ending December 2016  | 1,967 | $\rightarrow$                 |
| Variance since December 2015  | 1.1%  | $\rightarrow$                 |



### **ACTIVITY**



|           | Adjusted Scheduled | d Activity (UDA) |
|-----------|--------------------|------------------|
| Month     | 2016               | 2017             |
| April     | 0                  | 0                |
| May       | 0                  | 1                |
| June      | 15                 | 112              |
| July      | 756                | 581              |
| August    | 1,225              | 798              |
| September | 2,164              | 2,005            |
| October   | 2,645              | 3,736            |
| November  | 3,428              | 3,935            |
| December  | 3,950              | 4,643            |
| January   | 4,460              |                  |
| February  | 5,503              |                  |
| March     | 5,810              |                  |
| April     | 6,470              |                  |
| May       | 6,934              |                  |
| June      | 6,951              |                  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 42       | 508         | 8.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 137      | 1,567       | 8.7%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 301      | 508         | 59.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 888      | 1,567       | 56.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 87       | 1,617       | 5.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 1,617       | 0.7%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 1,617       | 0.1%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 2           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

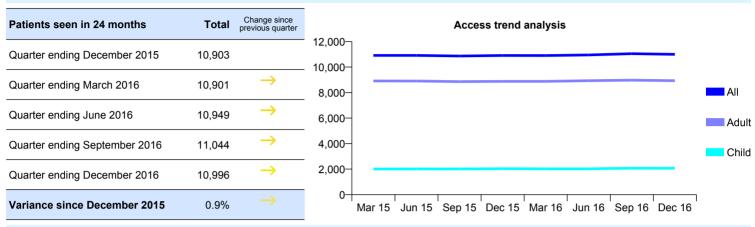


# Q70 - Vital Signs At a Glance Contract Report for 755648/0001 - December 2016

| Name or company name | MR SM SHILLAKER |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

| 16/17 Contracted general activity (UDA)     | 29,511      |
|---|-------------|
| Carry forward general activity (UDA)        | 100         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £757,666.57 |

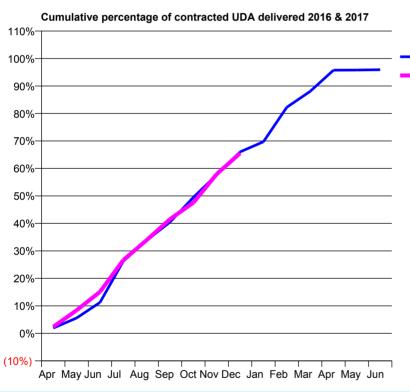
#### **ACCESS\***



2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled | Activity (UDA) |
|-----------|--------------------|----------------|
| Month     | 2016               | 2017           |
| April     | 568                | 703            |
| May       | 1,651              | 2,479          |
| June      | 3,317              | 4,455          |
| July      | 7,742              | 7,875          |
| August    | 9,976              | 10,014         |
| September | 11,948             | 12,265         |
| October   | 14,607             | 14,035         |
| November  | 17,032             | 17,106         |
| December  | 19,480             | 19,340         |
| January   | 20,572             |                |
| February  | 24,272             |                |
| March     | 25,977             |                |
| April     | 28,254             |                |
| May       | 28,268             |                |
| June      | 28,308             |                |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 126      | 2,538       | 5.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,257    | 10,063      | 12.5%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,742    | 2,538       | 68.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,300    | 10,063      | 52.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 883      | 10,907      | 8.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 69       | 10,907      | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 149      | 10,907      | 1.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 16       | 17          | 94.1%    | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 17       | 17          | 100.0%   | 88.0% | 88.8%  | 88.8%   |



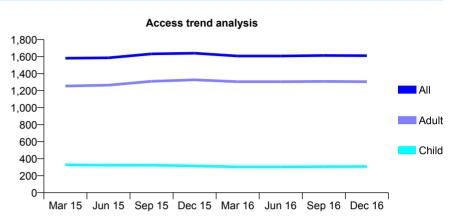
# Q70 - Vital Signs At a Glance Contract Report for 765201/0001 - December 2016

| Name or company name | MR A SHENYAN |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 7,650       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £209,483.18 |

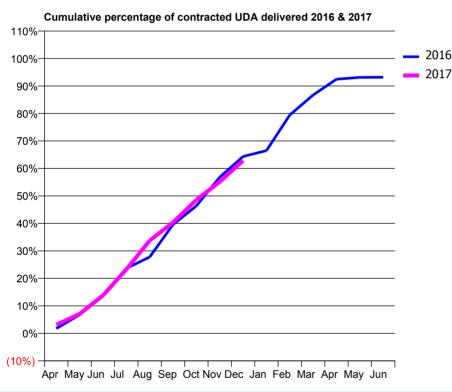
### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 1,639  |                               |
| Quarter ending March 2016     | 1,606  | <b>1</b>                      |
| Quarter ending June 2016      | 1,606  | $\rightarrow$                 |
| Quarter ending September 2016 | 1,612  | $\rightarrow$                 |
| Quarter ending December 2016  | 1,610  | $\rightarrow$                 |
| Variance since December 2015  | (1.8%) | <b>\</b>                      |



2016

### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 135                      | 238        |
| May       | 516                      | 541        |
| June      | 1,049                    | 1,055      |
| July      | 1,807                    | 1,779      |
| August    | 2,126                    | 2,584      |
| September | 3,029                    | 3,086      |
| October   | 3,546                    | 3,715      |
| November  | 4,348                    | 4,216      |
| December  | 4,922                    | 4,810      |
| January   | 5,085                    |            |
| February  | 6,076                    |            |
| March     | 6,635                    |            |
| April     | 7,074                    |            |
| May       | 7,123                    |            |
| June      | 7,127                    |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 310         | 5.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 241      | 1,405       | 17.2%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 181      | 310         | 58.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 788      | 1,405       | 56.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 59       | 1,592       | 3.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 32       | 1,592       | 2.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 36       | 1,592       | 2.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 2        | 2           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 2           | N/A      | 88.0% | 88.8%  | 88.8%   |



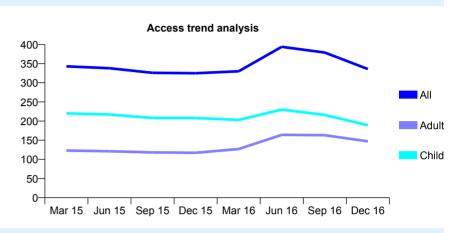
# Q70 - Vital Signs At a Glance Contract Report for 766542/0001 - December 2016

| Name or company name | MISS LJ PEARCE |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 800        |
|---|------------|
| Carry forward general activity (UDA)        | 12         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £17,959.28 |

### **ACCESS\***

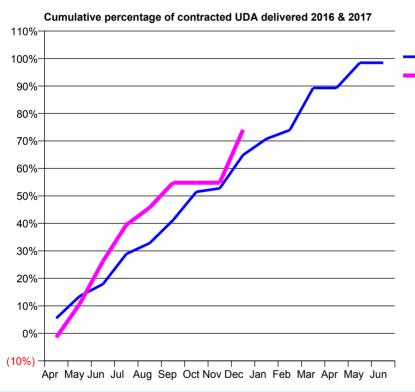
| tients seen in 24 months Total |      | Change since previous quarter |
|--------------------------------|------|-------------------------------|
| Quarter ending December 2015   | 325  |                               |
| Quarter ending March 2016      | 330  | $\rightarrow$                 |
| Quarter ending June 2016       | 394  | <b>1</b>                      |
| Quarter ending September 2016  | 379  | <b>→</b>                      |
| Quarter ending December 2016   | 336  | <b>→</b>                      |
| Variance since December 2015   | 3.4% | 1                             |



2016

2017

### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |  |
|-----------------------------------|------|------|--|--|
| Month                             | 2016 | 2017 |  |  |
| April                             | 44   | -12  |  |  |
| May                               | 108  | 85   |  |  |
| June                              | 143  | 210  |  |  |
| July                              | 231  | 316  |  |  |
| August                            | 263  | 366  |  |  |
| September                         | 329  | 438  |  |  |
| October                           | 412  | 438  |  |  |
| November                          | 422  | 438  |  |  |
| December                          | 519  | 592  |  |  |
| January                           | 566  |      |  |  |
| February                          | 592  | _    |  |  |
| March                             | 714  |      |  |  |
| April                             | 714  | · ·  |  |  |
| May                               | 788  |      |  |  |
| June                              | 788  |      |  |  |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 282         | 8.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 32       | 184         | 17.4%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 170      | 282         | 60.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 75       | 184         | 40.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 17       | 415         | 4.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 415         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 415         | 1.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |



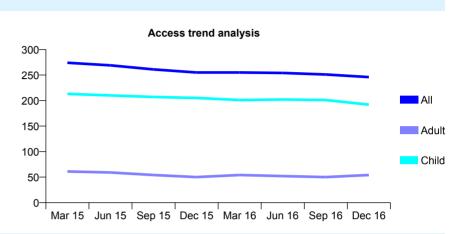
# Q70 - Vital Signs At a Glance Contract Report for 769797/0001 - December 2016

| Name or company name | MR FJ PEROLD |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

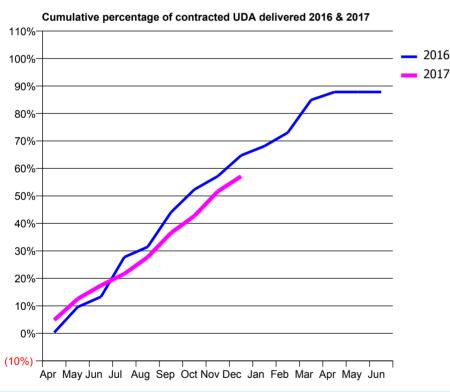
| 16/17 Contracted general activity (UDA)     | 600        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £13,526.76 |

### **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 255    |                               |
| Quarter ending March 2016     | 255    | $\rightarrow$                 |
| Quarter ending June 2016      | 254    | $\rightarrow$                 |
| Quarter ending September 2016 | 251    | <b>\</b>                      |
| Quarter ending December 2016  | 246    | <b>\</b>                      |
| Variance since December 2015  | (3.5%) | 1                             |



## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |  |
|-----------------------------------|------|------|--|--|
| Month                             | 2016 | 2017 |  |  |
| April                             | 2    | 29   |  |  |
| May                               | 57   | 75   |  |  |
| June                              | 80   | 105  |  |  |
| July                              | 166  | 130  |  |  |
| August                            | 189  | 166  |  |  |
| September                         | 264  | 219  |  |  |
| October                           | 314  | 256  |  |  |
| November                          | 343  | 310  |  |  |
| December                          | 388  | 343  |  |  |
| January                           | 409  |      |  |  |
| February                          | 438  |      |  |  |
| March                             | 510  |      |  |  |
| April                             | 527  |      |  |  |
| May                               | 527  |      |  |  |
| June                              | 527  |      |  |  |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 14       | 279         | 5.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1        | 15          | 6.7%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 211      | 279         | 75.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 11       | 15          | 73.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 9        | 281         | 3.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 281         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 281         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |



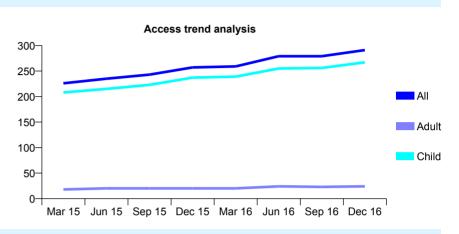
## Q70 - Vital Signs At a Glance Contract Report for 801550/0001 - December 2016

| Name or company name | Cheriton Dental Practice |
|----------------------|--------------------------|
| Contract type name   | GDS Contract             |
| Purpose of contract  | General                  |
| Contract start date  | 01/04/2006               |
| Contract end date    |                          |

| 16/17 Contracted general activity (UDA)     | 640        |
|---|------------|
| Carry forward general activity (UDA)        | -7         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £14,552.26 |

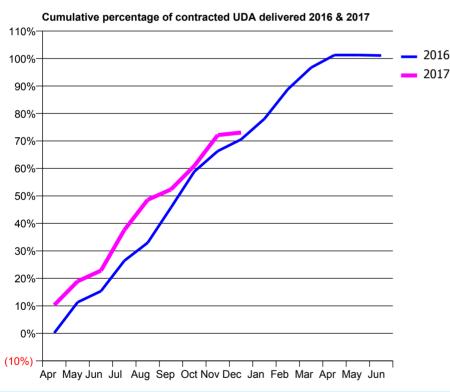
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 257   |                               |
| Quarter ending March 2016     | 259   | $\rightarrow$                 |
| Quarter ending June 2016      | 279   | <b>1</b>                      |
| Quarter ending September 2016 | 279   | $\rightarrow$                 |
| Quarter ending December 2016  | 291   | <b>1</b>                      |
| Variance since December 2015  | 13.2% | 1                             |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |      |      |  |
|-----------------------------------|------|------|--|
| Month                             | 2016 | 2017 |  |
| April                             | 1    | 66   |  |
| May                               | 72   | 121  |  |
| June                              | 98   | 146  |  |
| July                              | 169  | 241  |  |
| August                            | 211  | 311  |  |
| September                         | 293  | 335  |  |
| October                           | 377  | 390  |  |
| November                          | 424  | 462  |  |
| December                          | 452  | 468  |  |
| January                           | 500  |      |  |
| February                          | 568  |      |  |
| March                             | 619  |      |  |
| April                             | 648  |      |  |
| May                               | 648  |      |  |
| June                              | 647  |      |  |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 21       | 301         | 7.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 1           | 0.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 188      | 301         | 62.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 1           | 100.0%   | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 8        | 283         | 2.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 283         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 283         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |



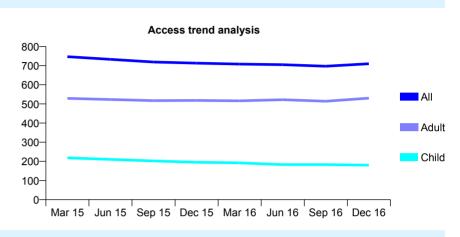
## Q70 - Vital Signs At a Glance Contract Report for 801623/0001 - December 2016

| Name or company name | Hema Rajah   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 2,360      |
|---|------------|
| Carry forward general activity (UDA)        | 5          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £55,124.11 |

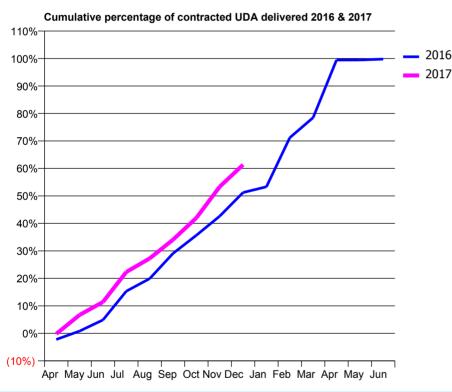
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 713    |                               |
| Quarter ending March 2016     | 708    | $\rightarrow$                 |
| Quarter ending June 2016      | 705    | $\rightarrow$                 |
| Quarter ending September 2016 | 697    | 1                             |
| Quarter ending December 2016  | 710    | $\rightarrow$                 |
| Variance since December 2015  | (0.4%) | $\rightarrow$                 |
|                               |        |                               |



2016

## **ACTIVITY**



|           | Adjusted Scheduled | d Activity (UDA) |
|-----------|--------------------|------------------|
| Month     | 2016               | 2017             |
| April     | -53                | -5               |
| May       | 20                 | 158              |
| June      | 115                | 270              |
| July      | 362                | 527              |
| August    | 470                | 644              |
| September | 686                | 804              |
| October   | 842                | 991              |
| November  | 1,006              | 1,260            |
| December  | 1,209              | 1,448            |
| January   | 1,258              |                  |
| February  | 1,680              |                  |
| March     | 1,853              |                  |
| April     | 2,346              |                  |
| May       | 2,347              |                  |
| June      | 2,354              |                  |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 9        | 213         | 4.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 109      | 642         | 17.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 156      | 213         | 73.2%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   |          | 642         | 59.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 43       | 713         | 6.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 5        | 713         | 0.7%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 713         | 1.1%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 4        | 5           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



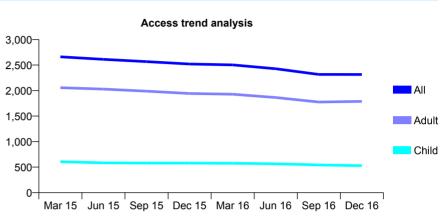
## Q70 - Vital Signs At a Glance Contract Report for 804568/0001 - December 2016

| Name or company name | MR SA WALKER |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 8,477       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £213,259.36 |

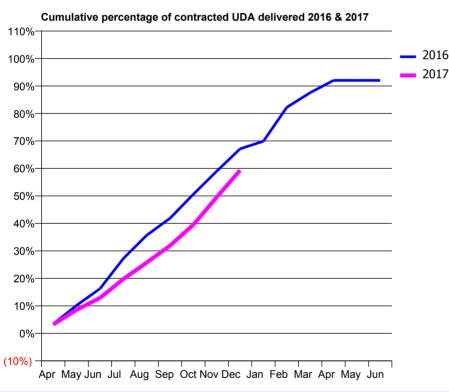
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 288                      | 276       |
| May       | 866                      | 728       |
| June      | 1,377                    | 1,090     |
| July      | 2,306                    | 1,675     |
| August    | 3,024                    | 2,182     |
| September | 3,549                    | 2,706     |
| October   | 4,290                    | 3,350     |
| November  | 5,003                    | 4,200     |
| December  | 5,690                    | 5,029     |
| January   | 5,925                    |           |
| February  | 6,971                    |           |
| March     | 7,421                    |           |
| April     | 7,802                    |           |
| May       | 7,802                    |           |
| June      | 7,802                    |           |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 61       | 667         | 9.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 358      | 2,248       | 15.9%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 472      | 667         | 70.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,452    | 2,248       | 64.6%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 181      | 2,731       | 6.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 2,731       | 1.1%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 32       | 2,731       | 1.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 4           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

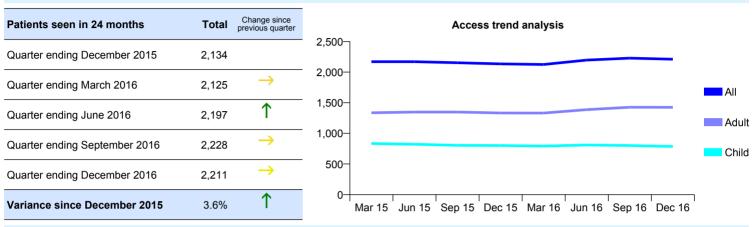


# Q70 - Vital Signs At a Glance Contract Report for 810274/0001 - December 2016

| Name or company name | MR TN DAVIES |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

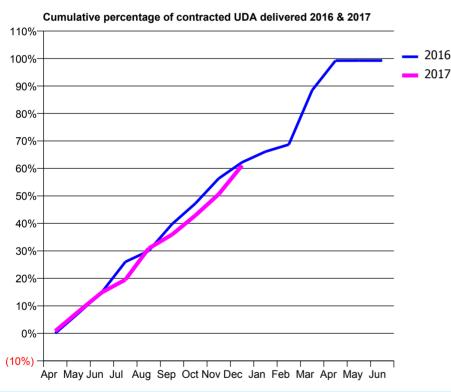
| 16/17 Contracted general activity (UDA)     | 4,857       |
|---|-------------|
| Carry forward general activity (UDA)        | 36          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £116,980.48 |

#### **ACCESS\***



2016

#### **ACTIVITY**



| <b>2016</b>  | <b>2017</b>   |
|--------------|---|
| <del>-</del> | 40  |
|              | 40  |
| 359          | 388   |
| 730          | 725   |
| 1,263        | 948   |
| 1,458        | 1,501   |
| 1,930        | 1,745   |
| 2,295        | 2,085   |
| 2,737        | 2,460   |
| 3,023        | 2,968   |
| 3,212        |   |
| 3,336        |   |
| 4,295        |   |
| 4,819        |   |
| 4,820        |   |
| 4,820        |   |
|              | 730 1,263 1,458 1,930 2,295 2,737 3,023 3,212 3,336 4,295 4,819 4,820 |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 60       | 949         | 6.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 201      | 1,560       | 12.9%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 682      | 949         | 71.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 975      | 1,560       | 62.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 81       | 1,747       | 4.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 8        | 1,747       | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 21       | 1,747       | 1.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 8        | 8           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 8        | 8           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



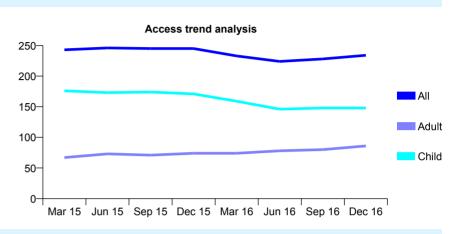
## Q70 - Vital Signs At a Glance Contract Report for 811335/0001 - December 2016

| Name or company name | MR R HERRON  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 400       |
|---|-----------|
| Carry forward general activity (UDA)        | -1        |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    |           |
| Baseline contract value                     | £9,698.11 |

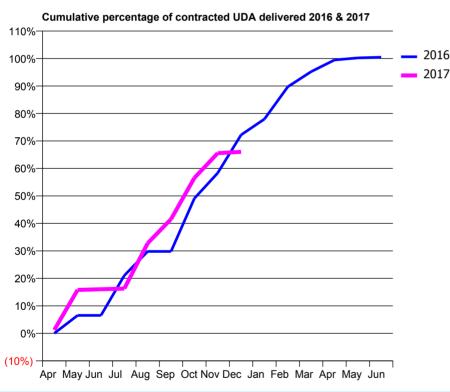
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 245    |                               |
| Quarter ending March 2016     | 233    | 1                             |
| Quarter ending June 2016      | 224    | <b>↓</b>                      |
| Quarter ending September 2016 | 228    | $\rightarrow$                 |
| Quarter ending December 2016  | 234    | <b>1</b>                      |
| Variance since December 2015  | (4.5%) | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 0                        | 5         |
| May       | 26                       | 63        |
| June      | 26                       | 64        |
| July      | 84                       | 65        |
| August    | 119                      | 131       |
| September | 119                      | 166       |
| October   | 196                      | 226       |
| November  | 233                      | 262       |
| December  | 289                      | 264       |
| January   | 312                      |           |
| February  | 359                      |           |
| March     | 381                      |           |
| April     | 398                      |           |
| May       | 401                      |           |
| June      | 402                      |           |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 159         | 0.6%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 44          | 11.4%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 90       | 159         | 56.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 20       | 44          | 45.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 181         | 0.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 181         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 181         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |



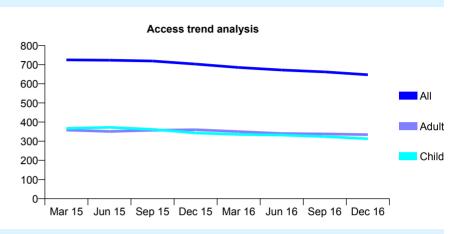
## Q70 - Vital Signs At a Glance Contract Report for 813044/0001 - December 2016

| Name or company name | MR SJ BABER  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

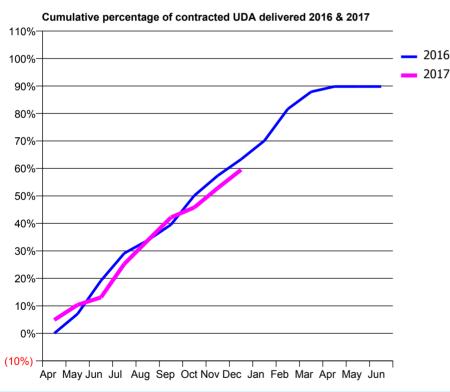
| 16/17 Contracted general activity (UDA)     | 1,700      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £44,093.28 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 703    |                               |
| Quarter ending March 2016     | 685    | <b>1</b>                      |
| Quarter ending June 2016      | 672    | <b>→</b>                      |
| Quarter ending September 2016 | 662    | <b>→</b>                      |
| Quarter ending December 2016  | 647    | <b>→</b>                      |
| Variance since December 2015  | (8.0%) | <b>\</b>                      |



## **ACTIVITY**



| Adjusted Scheduled A | ctivity (UDA)   |
|----------------------|---|
| 2016                 | 2017  |
| 0                    | 83  |
| 135                  | 176   |
| 365                  | 223   |
| 554                  | 430   |
| 643                  | 574   |
| 752                  | 717   |
| 953                  | 779   |
| 1,090                | 899   |
| 1,203                | 1,012   |
| 1,332                |   |
| 1,551                |   |
| 1,670                |   |
| 1,706                |   |
| 1,706                |   |
| 1,706                |   |
|                      | 2016  0 135 365 554 643 752 953 1,090 1,203 1,332 1,551 1,670 1,706 1,706 |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 37       | 439         | 8.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 29       | 287         | 10.1%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 334      | 439         | 76.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 196      | 287         | 68.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 44       | 691         | 6.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 691         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 691         | 1.3%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

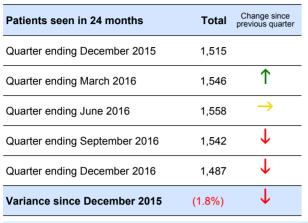


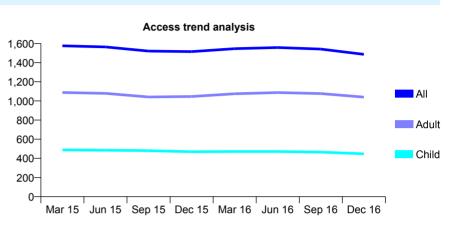
## Q70 - Vital Signs At a Glance Contract Report for 813079/0001 - December 2016

| Name or company name | MR AC MUNRO  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 1,800      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £45,287.78 |

#### **ACCESS\***

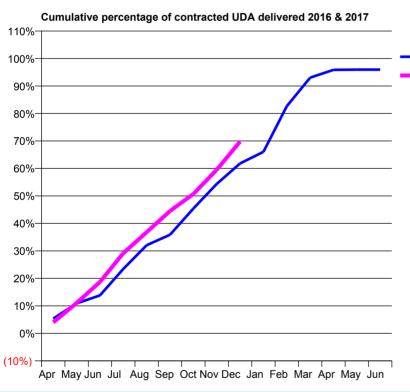




2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 97                       | 72         |
| May       | 196                      | 199        |
| June      | 249                      | 337        |
| July      | 422                      | 525        |
| August    | 577                      | 663        |
| September | 646                      | 801        |
| October   | 817                      | 913        |
| November  | 979                      | 1,072      |
| December  | 1,113                    | 1,256      |
| January   | 1,189                    |            |
| February  | 1,488                    |            |
| March     | 1,675                    |            |
| April     | 1,726                    |            |
| May       | 1,727                    |            |
| June      | 1,727                    |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 30       | 442         | 6.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 103      | 818         | 12.6%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 294      | 442         | 66.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 440      | 818         | 53.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 70       | 675         | 10.4%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 4        | 675         | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 675         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

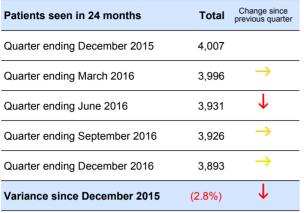


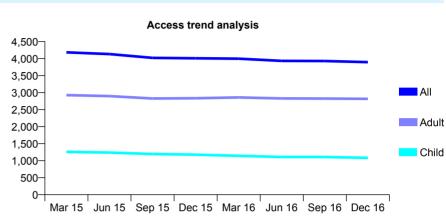
## Q70 - Vital Signs At a Glance Contract Report for 817198/0001 - December 2016

| Name or company name | MR RM WILLIAMS |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    | _              |

| 16/17 Contracted general activity (UDA)     | 11,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £315,688.44 |

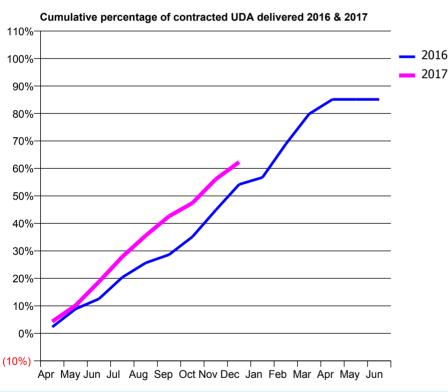
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 255                      | 474       |
| May       | 978                      | 1,116     |
| June      | 1,382                    | 2,064     |
| July      | 2,243                    | 3,067     |
| August    | 2,820                    | 3,913     |
| September | 3,148                    | 4,687     |
| October   | 3,863                    | 5,214     |
| November  | 4,933                    | 6,169     |
| December  | 5,959                    | 6,852     |
| January   | 6,239                    |           |
| February  | 7,575                    |           |
| March     | 8,780                    |           |
| April     | 9,364                    |           |
| May       | 9,363                    |           |
| June      | 9,363                    |           |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 131      | 1,419       | 9.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 423      | 2,465       | 17.2%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,030    | 1,419       | 72.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 926      | 2,465       | 37.6%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 132      | 3,605       | 3.7%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 60       | 3,605       | 1.7%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 59       | 3,605       | 1.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



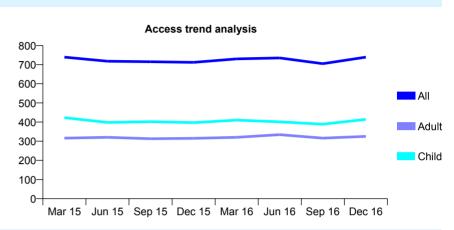
## Q70 - Vital Signs At a Glance Contract Report for 820563/0001 - December 2016

| Name or company name | MR MJ COLE              |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

| 16/17 Contracted general activity (UDA)     | 1,870      |
|---|------------|
| Carry forward general activity (UDA)        | 32         |
| 16/17 Contracted orthodontic activity (UOA) | 243        |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £63,685.63 |

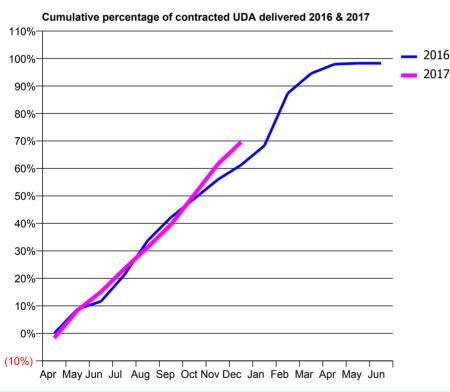
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 712   |                               |
| Quarter ending March 2016     | 730   | 1                             |
| Quarter ending June 2016      | 735   | $\rightarrow$                 |
| Quarter ending September 2016 | 705   | <b>1</b>                      |
| Quarter ending December 2016  | 739   | 1                             |
| Variance since December 2015  | 3.8%  | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 1                     | -32          |
| May       | 166                   | 157          |
| June      | 218                   | 283          |
| July      | 397                   | 438          |
| August    | 631                   | 586          |
| September | 790                   | 740          |
| October   | 917                   | 945          |
| November  | 1,046                 | 1,150        |
| December  | 1,145                 | 1,301        |
| January   | 1,277                 |              |
| February  | 1,633                 |              |
| March     | 1,768                 |              |
| April     | 1,831                 |              |
| May       | 1,838                 |              |
| June      | 1,838                 |              |
|           |                       |              |

| <b>40</b> 7 (201)   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 44       | 557         | 7.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 41       | 322         | 12.7%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 340      | 557         | 61.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 172      | 322         | 53.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 41       | 802         | 5.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 802         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 802         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |



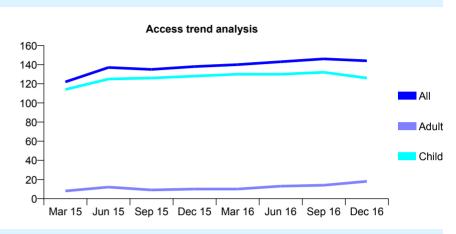
## Q70 - Vital Signs At a Glance Contract Report for 825751/0001 - December 2016

| Name or company name | MS BS SHIPLEY |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 316       |
|---|-----------|
| Carry forward general activity (UDA)        | 0         |
| 16/17 Contracted orthodontic activity (UOA) | 0         |
| Carry forward orthodontic activity (UOA)    | 0         |
| Baseline contract value                     | £9,859.67 |

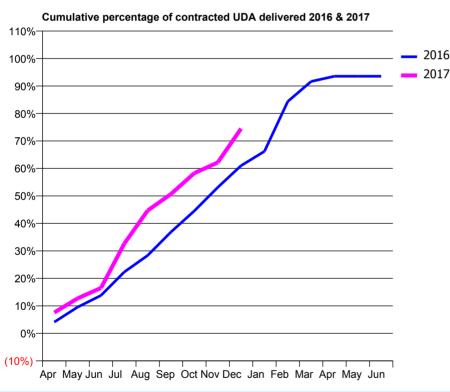
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 138   |                               |
| Quarter ending March 2016     | 140   | $\rightarrow$                 |
| Quarter ending June 2016      | 143   | <b>1</b>                      |
| Quarter ending September 2016 | 146   | <b>1</b>                      |
| Quarter ending December 2016  | 144   | <b>↓</b>                      |
| Variance since December 2015  | 4.3%  | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activi | ity (UDA) |
|-----------|---------------------------|-----------|
| Month     | 2016                      | 2017      |
| April     | 13                        | 24        |
| May       | 30                        | 40        |
| June      | 44                        | 52        |
| July      | 71                        | 103       |
| August    | 90                        | 141       |
| September | 117                       | 160       |
| October   | 141                       | 184       |
| November  | 168                       | 196       |
| December  | 193                       | 235       |
| January   | 209                       |           |
| February  | 267                       | _         |
| March     | 290                       |           |
| April     | 296                       |           |
| May       | 296                       |           |
| June      | 296                       |           |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 8        | 160         | 5.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 7           | 0.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 114      | 160         | 71.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3        | 7           | 42.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 162         | 1.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 162         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 162         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



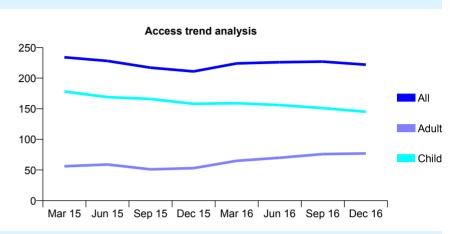
## Q70 - Vital Signs At a Glance Contract Report for 825751/0002 - December 2016

| Name or company name | MS BS SHIPLEY |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    | _             |

| 16/17 Contracted general activity (UDA)     | 539        |
|---|------------|
| Carry forward general activity (UDA)        | 19         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £13,967.40 |

## **ACCESS\***

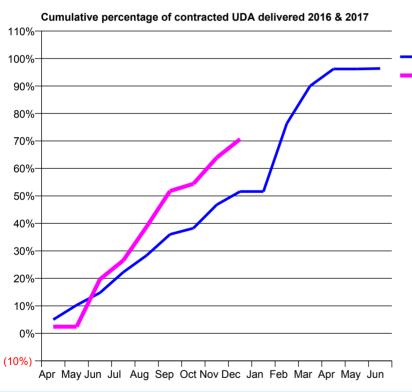
| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 211   |                               |
| Quarter ending March 2016     | 224   | <b>1</b>                      |
| Quarter ending June 2016      | 226   | $\rightarrow$                 |
| Quarter ending September 2016 | 227   | $\rightarrow$                 |
| Quarter ending December 2016  | 222   | <b>↓</b>                      |
| Variance since December 2015  | 5.2%  | 1                             |



2016

2017

## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 27                       | 13        |
| May       | 55                       | 13        |
| June      | 80                       | 106       |
| July      | 120                      | 143       |
| August    | 153                      | 209       |
| September | 194                      | 279       |
| October   | 206                      | 293       |
| November  | 252                      | 345       |
| December  | 278                      | 381       |
| January   | 278                      |           |
| February  | 411                      |           |
| March     | 485                      |           |
| April     | 518                      |           |
| May       | 518                      |           |
| June      | 519                      |           |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 194         | 11.9%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 7        | 49          | 14.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 121      | 194         | 62.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 17       | 49          | 34.7%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 14       | 229         | 6.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 229         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 229         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



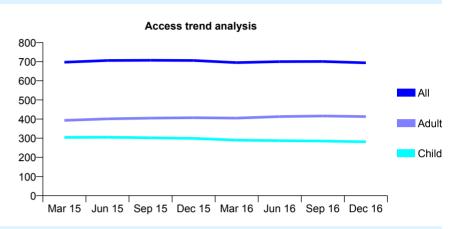
## Q70 - Vital Signs At a Glance Contract Report for 830127/0001 - December 2016

| Name or company name | MR HM MORTON |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

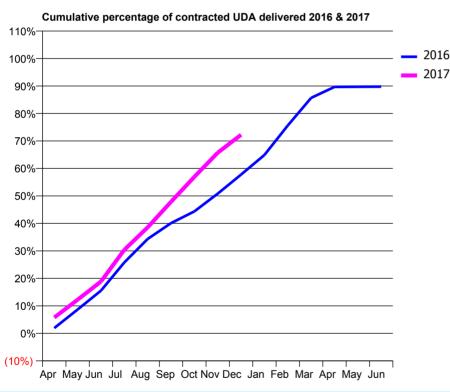
| 16/17 Contracted general activity (UDA)     | 1,820      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £51,972.22 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 706    |                               |
| Quarter ending March 2016     | 695    | <b>1</b>                      |
| Quarter ending June 2016      | 700    | $\rightarrow$                 |
| Quarter ending September 2016 | 701    | $\rightarrow$                 |
| Quarter ending December 2016  | 694    | $\rightarrow$                 |
| Variance since December 2015  | (1.7%) | <b>\</b>                      |



## **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 35                       | 105        |
| May       | 158                      | 223        |
| June      | 283                      | 343        |
| July      | 470                      | 553        |
| August    | 625                      | 702        |
| September | 730                      | 871        |
| October   | 808                      | 1,036      |
| November  | 925                      | 1,196      |
| December  | 1,051                    | 1,315      |
| January   | 1,181                    |            |
| February  | 1,376                    |            |
| March     | 1,559                    |            |
| April     | 1,632                    |            |
| May       | 1,633                    |            |
| June      | 1,634                    |            |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 18       | 334         | 5.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 44       | 383         | 11.5%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 208      | 334         | 62.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 205      | 383         | 53.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 20       | 680         | 2.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 7        | 680         | 1.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 1        | 680         | 0.1%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

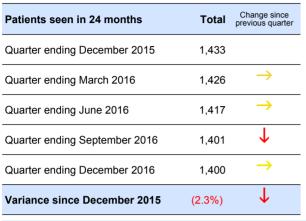


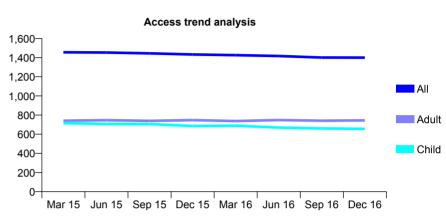
## Q70 - Vital Signs At a Glance Contract Report for 832057/0001 - December 2016

| Name or company name | MR JR ROTHMAN |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

| 16/17 Contracted general activity (UDA)     | 3,852      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £88,241.99 |

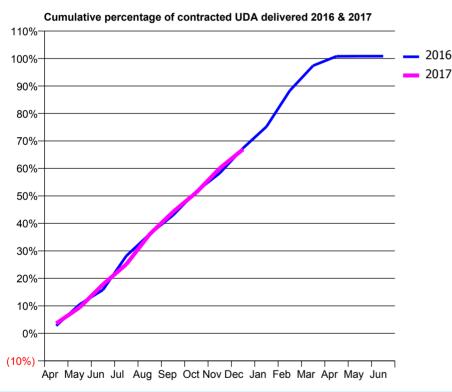
#### **ACCESS\***





2016

## **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 107                    | 140          |
| May       | 406                    | 362          |
| June      | 610                    | 686          |
| July      | 1,086                  | 968          |
| August    | 1,392                  | 1,389        |
| September | 1,655                  | 1,703        |
| October   | 1,989                  | 1,975        |
| November  | 2,244                  | 2,314        |
| December  | 2,596                  | 2,579        |
| January   | 2,896                  |              |
| February  | 3,402                  |              |
| March     | 3,752                  |              |
| April     | 3,883                  |              |
| May       | 3,885                  |              |
| June      | 3,885                  |              |
|           |                        |              |

| <b>40</b> 7 (201)   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 73       | 860         | 8.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 118      | 854         | 13.8%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 619      | 860         | 72.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 606      | 854         | 71.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 82       | 1,631       | 5.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 13       | 1,631       | 0.8%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 9        | 1,631       | 0.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.

Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

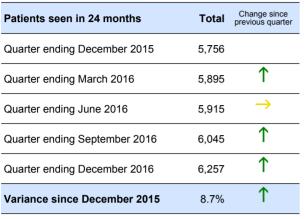


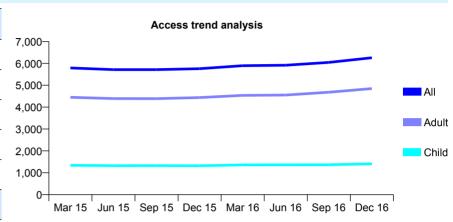
## Q70 - Vital Signs At a Glance Contract Report for 841102/0001 - December 2016

| Name or company name | Pro-Dent Dental Partnership |
|----------------------|-----------------------------|
| Contract type name   | GDS Contract                |
| Purpose of contract  | General                     |
| Contract start date  | 01/04/2006                  |
| Contract end date    |                             |

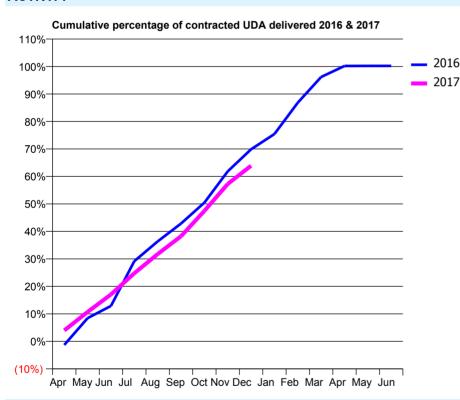
| 16/17 Contracted general activity (UDA)     | 20,757      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £539,166.96 |

## **ACCESS\***





## **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | -273                  | 822          |
| May       | 1,755                 | 2,226        |
| June      | 2,678                 | 3,542        |
| July      | 6,055                 | 5,145        |
| August    | 7,547                 | 6,589        |
| September | 8,897                 | 7,943        |
| October   | 10,475                | 9,849        |
| November  | 12,835                | 11,885       |
| December  | 14,502                | 13,267       |
| January   | 15,660                |              |
| February  | 18,024                |              |
| March     | 19,964                |              |
| April     | 20,794                |              |
| May       | 20,799                |              |
| June      | 20,799                |              |

#### **QUALITY**

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 58       | 1,360       | 4.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 331      | 4,260       | 7.8%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 629      | 1,360       | 46.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,857    | 4,260       | 43.6%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 527      | 5,317       | 9.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 11       | 5,317       | 0.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 30       | 5,317       | 0.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 10       | 10          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 10       | 10          | 100.0%   | 88.0% | 88.8%  | 88.8%   |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

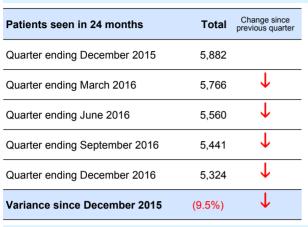


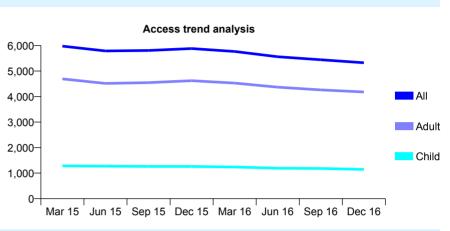
## Q70 - Vital Signs At a Glance Contract Report for 841692/0001 - December 2016

| Name or company name | Perfect Smile Cosham Partnership |
|----------------------|----------------------------------|
| Contract type name   | GDS Contract                     |
| Purpose of contract  | General                          |
| Contract start date  | 01/04/2006                       |
| Contract end date    |                                  |

| 16/17 Contracted general activity (UDA)     | 15,739      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £402,437.30 |

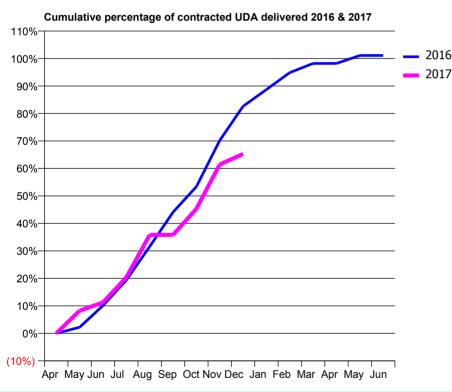
## **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ad | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 0                     | 0            |
| May       | 350                   | 1,295        |
| June      | 1,590                 | 1,771        |
| July      | 3,043                 | 3,207        |
| August    | 4,969                 | 5,640        |
| September | 6,937                 | 5,640        |
| October   | 8,401                 | 7,127        |
| November  | 11,048                | 9,670        |
| December  | 13,005                | 10,272       |
| January   | 13,962                |              |
| February  | 14,933                |              |
| March     | 15,453                |              |
| April     | 15,453                |              |
| May       | 15,911                |              |
| June      | 15,911                |              |

| <b>40</b> /12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 84       | 1,105       | 7.6%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 445      | 4,061       | 11.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 703      | 1,105       | 63.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,396    | 4,061       | 34.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 247      | 4,910       | 5.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 25       | 4,910       | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 39       | 4,910       | 0.8%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 6           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 6           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



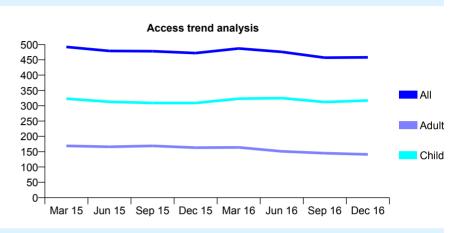
## Q70 - Vital Signs At a Glance Contract Report for 842052/0001 - December 2016

| Name or company name | MR RD HALDERTHAY |
|----------------------|------------------|
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

| 16/17 Contracted general activity (UDA)     | 1,150      |
|---|------------|
| Carry forward general activity (UDA)        | 46         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £26,501.75 |

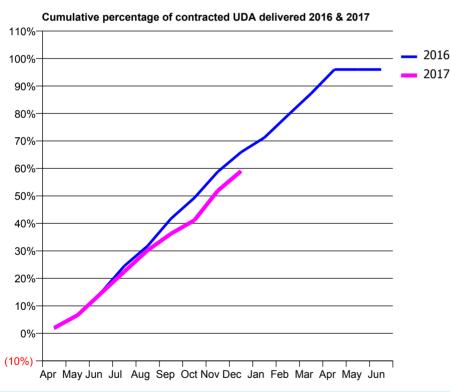
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 472    |                               |
| Quarter ending March 2016     | 487    | 1                             |
| Quarter ending June 2016      | 476    | <b>→</b>                      |
| Quarter ending September 2016 | 457    | <b>→</b>                      |
| Quarter ending December 2016  | 458    | $\rightarrow$                 |
| Variance since December 2015  | (3.0%) | <b>\</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activity (UDA |      |  |
|-----------|----------------------------------|------|--|
| Month     | 2016                             | 2017 |  |
| April     | 20                               | 23   |  |
| May       | 75                               | 76   |  |
| June      | 170                              | 168  |  |
| July      | 282                              | 258  |  |
| August    | 366                              | 348  |  |
| September | 480                              | 417  |  |
| October   | 567                              | 473  |  |
| November  | 676                              | 596  |  |
| December  | 758                              | 679  |  |
| January   | 819                              |      |  |
| February  | 912                              |      |  |
| March     | 1,004                            |      |  |
| April     | 1,104                            |      |  |
| May       | 1,104                            |      |  |
| June      | 1,104                            |      |  |

| Q0712111  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 23       | 429         | 5.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 31       | 164         | 18.9%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 295      | 429         | 68.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 108      | 164         | 65.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 15       | 529         | 2.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 529         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 11       | 529         | 2.1%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |



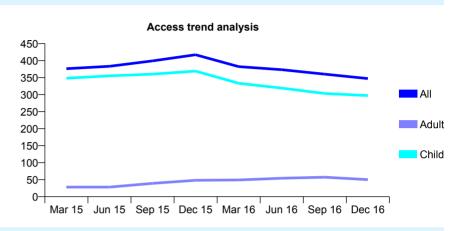
## Q70 - Vital Signs At a Glance Contract Report for 843466/0001 - December 2016

| Name or company name | MRS B AMADI  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

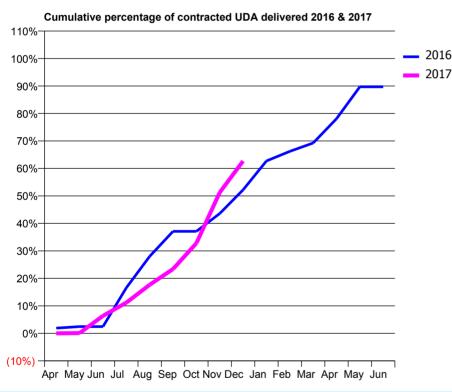
| 16/17 Contracted general activity (UDA)     | 894        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £18,927.10 |

## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 417     |                               |
| Quarter ending March 2016     | 382     | <b>1</b>                      |
| Quarter ending June 2016      | 373     | <b>→</b>                      |
| Quarter ending September 2016 | 360     | <b>→</b>                      |
| Quarter ending December 2016  | 347     | <b>→</b>                      |
| Variance since December 2015  | (16.8%) | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 17                       | 0         |
| May       | 22                       | 1         |
| June      | 22                       | 57        |
| July      | 148                      | 100       |
| August    | 250                      | 158       |
| September | 332                      | 209       |
| October   | 332                      | 293       |
| November  | 390                      | 458       |
| December  | 467                      | 560       |
| January   | 561                      |           |
| February  | 592                      |           |
| March     | 619                      |           |
| April     | 698                      |           |
| May       | 802                      |           |
| June      | 802                      |           |

| <b>40</b> 7 (201)   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 45       | 337         | 13.4%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 0           | N/A      | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 187      | 337         | 55.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 0        | 0           | N/A      | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 2        | 248         | 0.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 248         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 248         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



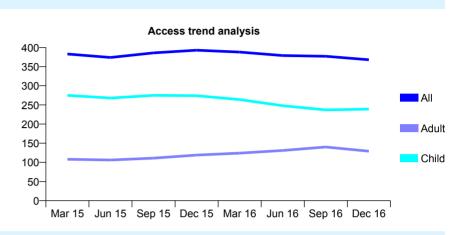
## Q70 - Vital Signs At a Glance Contract Report for 844535/0001 - December 2016

| Name or company name | MR M FARSHCHI |
|----------------------|---------------|
| Contract type name   | GDS Contract  |
| Purpose of contract  | General       |
| Contract start date  | 01/04/2006    |
| Contract end date    |               |

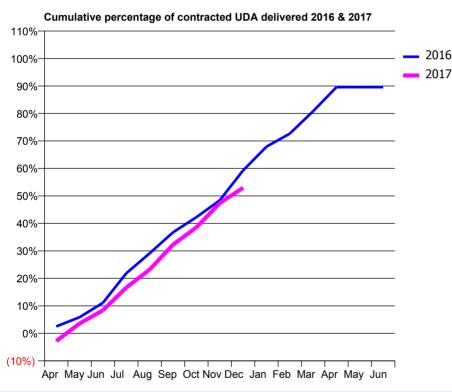
| 16/17 Contracted general activity (UDA)     | 750        |
|---|------------|
| Carry forward general activity (UDA)        | 83         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £19,929.82 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 393    |                               |
| Quarter ending March 2016     | 388    | <b>1</b>                      |
| Quarter ending June 2016      | 379    | <b>1</b>                      |
| Quarter ending September 2016 | 377    | $\rightarrow$                 |
| Quarter ending December 2016  | 368    | <b>1</b>                      |
| Variance since December 2015  | (6.4%) | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Activ | ity (UDA) |
|-----------|--------------------------|-----------|
| Month     | 2016                     | 2017      |
| April     | 20                       | -21       |
| May       | 47                       | 27        |
| June      | 89                       | 63        |
| July      | 175                      | 125       |
| August    | 233                      | 174       |
| September | 294                      | 242       |
| October   | 338                      | 289       |
| November  | 387                      | 355       |
| December  | 474                      | 397       |
| January   | 543                      |           |
| February  | 581                      | _         |
| March     | 647                      |           |
| April     | 717                      |           |
| May       | 717                      |           |
| June      | 717                      |           |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 11       | 267         | 4.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 9        | 91          | 9.9%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 176      | 267         | 65.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 60       | 91          | 65.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1        | 320         | 0.3%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 320         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 6        | 320         | 1.9%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |



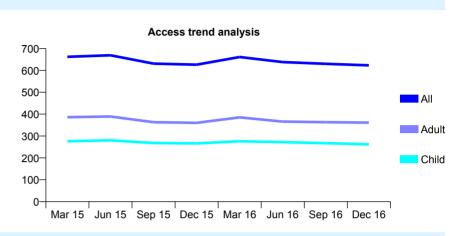
## Q70 - Vital Signs At a Glance Contract Report for 847976/0001 - December 2016

| Name or company name | MS P SAMADZADEH-YAGHINI |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General                 |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

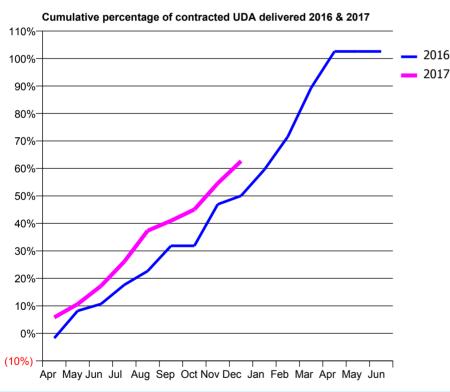
| 16/17 Contracted general activity (UDA)     | 2,492      |
|---|------------|
| Carry forward general activity (UDA)        | -49        |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £55,449.09 |

## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 626    |                               |
| Quarter ending March 2016     | 661    | <b>↑</b>                      |
| Quarter ending June 2016      | 638    | <b>1</b>                      |
| Quarter ending September 2016 | 630    | 1                             |
| Quarter ending December 2016  | 623    | <b>1</b>                      |
| Variance since December 2015  | (0.5%) | $\rightarrow$                 |



## **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | -44                    | 145          |
| May       | 204                    | 265          |
| June      | 266                    | 430          |
| July      | 440                    | 651          |
| August    | 565                    | 931          |
| September | 794                    | 1,021        |
| October   | 794                    | 1,123        |
| November  | 1,170                  | 1,361        |
| December  | 1,247                  | 1,562        |
| January   | 1,485                  |              |
| February  | 1,783                  | _            |
| March     | 2,227                  |              |
| April     | 2,556                  |              |
| May       | 2,556                  |              |
| June      | 2,556                  |              |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 19       | 283         | 6.7%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 58       | 353         | 16.4%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 181      | 283         | 64.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 217      | 353         | 61.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 29       | 568         | 5.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 568         | 0.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 568         | 0.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



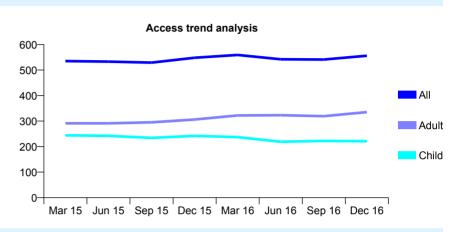
## Q70 - Vital Signs At a Glance Contract Report for 848867/0001 - December 2016

| Name or company name | MR DW ROBINSON |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 1,084      |
|---|------------|
| Carry forward general activity (UDA)        | 14         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £28,186.38 |

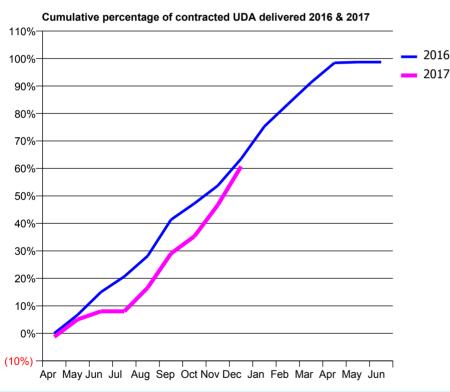
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 548   |                               |
| Quarter ending March 2016     | 559   | <b>1</b>                      |
| Quarter ending June 2016      | 542   | <b>1</b>                      |
| Quarter ending September 2016 | 541   | $\rightarrow$                 |
| Quarter ending December 2016  | 556   | <b>1</b>                      |
| Variance since December 2015  | 1.5%  | $\rightarrow$                 |



2016

## **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |      |  |
|-----------------------------------|-------|------|--|
| Month                             | 2016  | 2017 |  |
| April                             | 0     | -14  |  |
| May                               | 73    | 55   |  |
| June                              | 163   | 87   |  |
| July                              | 224   | 87   |  |
| August                            | 305   | 180  |  |
| September                         | 448   | 315  |  |
| October                           | 512   | 383  |  |
| November                          | 582   | 506  |  |
| December                          | 688   | 658  |  |
| January                           | 816   |      |  |
| February                          | 903   |      |  |
| March                             | 990   |      |  |
| April                             | 1,067 |      |  |
| May                               | 1,070 |      |  |
| June                              | 1,070 |      |  |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 7        | 160         | 4.4%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 3        | 204         | 1.5%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 56       | 160         | 35.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 51       | 204         | 25.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 330         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 330         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 330         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



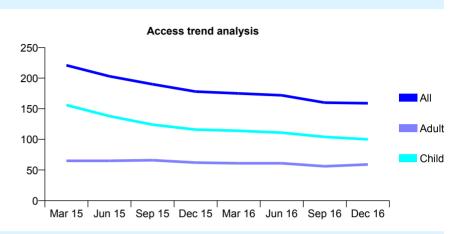
## Q70 - Vital Signs At a Glance Contract Report for 856843/0001 - December 2016

| Name or company name | MISS RK HARTOG |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    | _              |

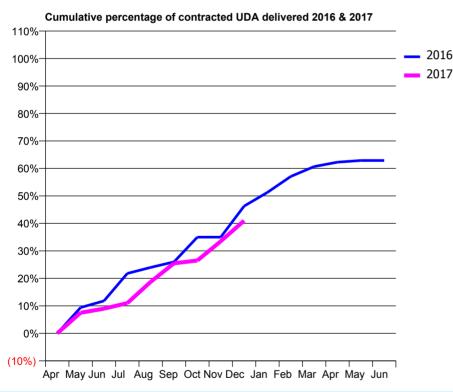
| 16/17 Contracted general activity (UDA)     | 400        |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £10,068.26 |

## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 178     |                               |
| Quarter ending March 2016     | 175     | <b>1</b>                      |
| Quarter ending June 2016      | 172     | <b>→</b>                      |
| Quarter ending September 2016 | 160     | <b>→</b>                      |
| Quarter ending December 2016  | 159     | $\rightarrow$                 |
| Variance since December 2015  | (10.7%) | <b>\</b>                      |



## **ACTIVITY**



| Adjusted Scheduled Activity (UD |      |      |
|---------------------------------|------|------|
| Month                           | 2016 | 2017 |
| April                           | 0    | 0    |
| May                             | 47   | 30   |
| June                            | 59   | 36   |
| July                            | 109  | 44   |
| August                          | 120  | 75   |
| September                       | 130  | 102  |
| October                         | 175  | 106  |
| November                        | 175  | 134  |
| December                        | 231  | 164  |
| January                         | 256  |      |
| February                        | 285  |      |
| March                           | 303  |      |
| April                           | 311  |      |
| May                             | 314  |      |
| June                            | 314  |      |

| 40.12.1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 1        | 99          | 1.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 26          | 0.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 68       | 99          | 68.7%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 18       | 26          | 69.2%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 118         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 118         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 118         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |



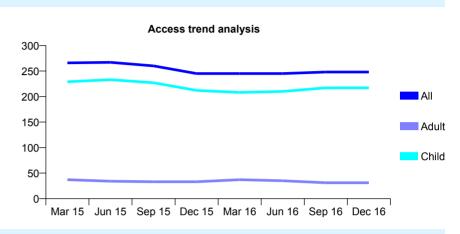
## Q70 - Vital Signs At a Glance Contract Report for 861782/0001 - December 2016

| Name or company name | MR AJ SMALES |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/08/2008   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 691        |
|---|------------|
| Carry forward general activity (UDA)        | 14         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £19,566.46 |

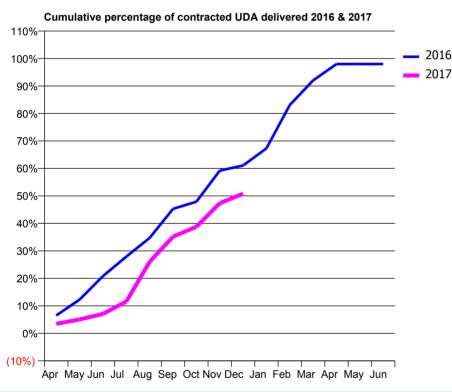
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 245   |                               |
| Quarter ending March 2016     | 245   | $\rightarrow$                 |
| Quarter ending June 2016      | 245   | $\rightarrow$                 |
| Quarter ending September 2016 | 248   | $\rightarrow$                 |
| Quarter ending December 2016  | 248   | $\rightarrow$                 |
| Variance since December 2015  | 1.2%  | $\rightarrow$                 |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activity | ty (UDA) |
|-----------|-----------------------------|----------|
| Month     | 2016                        | 2017     |
| April     | 45                          | 24       |
| May       | 85                          | 35       |
| June      | 144                         | 49       |
| July      | 193                         | 80       |
| August    | 240                         | 180      |
| September | 313                         | 243      |
| October   | 331                         | 268      |
| November  | 409                         | 327      |
| December  | 422                         | 351      |
| January   | 465                         |          |
| February  | 574                         | _        |
| March     | 636                         |          |
| April     | 677                         |          |
| May       | 677                         |          |
| June      | 677                         |          |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 5        | 180         | 2.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 2           | 0.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 76       | 180         | 42.2%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1        | 2           | 50.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 0        | 160         | 0.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 160         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 160         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

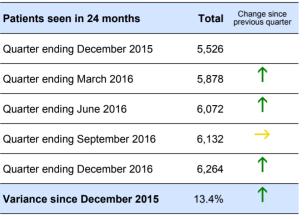


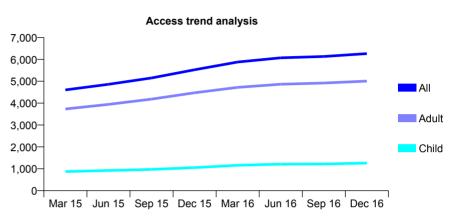
## Q70 - Vital Signs At a Glance Contract Report for 864692/0002 - December 2016

| Name or company name | MR TH MAZGAJ |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2014   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 22,044      |
|---|-------------|
| Carry forward general activity (UDA)        | 207         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £505,300.50 |

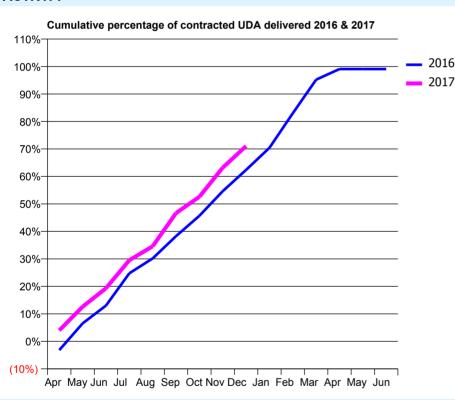
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Activity (UD) |        |  |  |
|-----------|----------------------------------|--------|--|--|
| Month     | 2016                             | 2017   |  |  |
| April     | -707                             | 878    |  |  |
| May       | 1,444                            | 2,782  |  |  |
| June      | 2,869                            | 4,259  |  |  |
| July      | 5,457                            | 6,506  |  |  |
| August    | 6,654                            | 7,627  |  |  |
| September | 8,440                            | 10,289 |  |  |
| October   | 10,068                           | 11,595 |  |  |
| November  | 12,045                           | 13,934 |  |  |
| December  | 13,749                           | 15,660 |  |  |
| January   | 15,524                           |        |  |  |
| February  | 18,290                           |        |  |  |
| March     | 20,986                           |        |  |  |
| April     | 21,837                           |        |  |  |
| May       | 21,837                           |        |  |  |
| June      | 21,837                           |        |  |  |
|           |                                  |        |  |  |

| Q0/12/11  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 71       | 1,443       | 4.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 582      | 5,279       | 11.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 897      | 1,443       | 62.2%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,114    | 5,279       | 59.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 254      | 6,392       | 4.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 36       | 6,392       | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 173      | 6,392       | 2.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 5        | 5           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.0% | 88.8%  | 88.8%   |



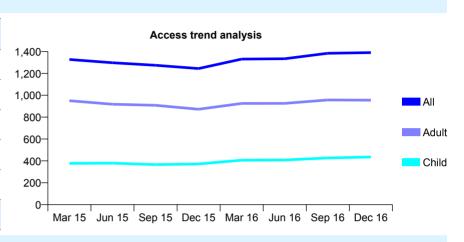
## Q70 - Vital Signs At a Glance Contract Report for 875104/0001 - December 2016

| Name or company name | MRS RM REDKA |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 15/06/2008   |
| Contract end date    |              |

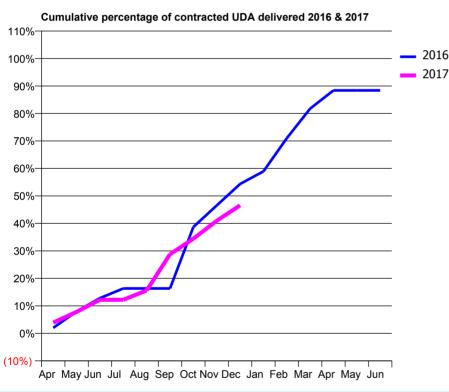
| 16/17 Contracted general activity (UDA)     | 8,000       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £180,527.02 |

## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,244 |                               |
| Quarter ending March 2016     | 1,331 | <b>1</b>                      |
| Quarter ending June 2016      | 1,334 | $\rightarrow$                 |
| Quarter ending September 2016 | 1,384 | 1                             |
| Quarter ending December 2016  | 1,390 | $\rightarrow$                 |
| Variance since December 2015  | 11.7% | 1                             |



## **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 159                      | 314        |
| May       | 640                      | 627        |
| June      | 1,026                    | 978        |
| July      | 1,308                    | 978        |
| August    | 1,308                    | 1,250      |
| September | 1,308                    | 2,304      |
| October   | 3,097                    | 2,755      |
| November  | 3,723                    | 3,277      |
| December  | 4,348                    | 3,727      |
| January   | 4,715                    |            |
| February  | 5,680                    | _          |
| March     | 6,542                    |            |
| April     | 7,072                    |            |
| May       | 7,072                    |            |
| June      | 7,072                    |            |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 48       | 470         | 10.2%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 215      | 1,052       | 20.4%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 292      | 470         | 62.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 578      | 1,052       | 54.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 221      | 1,391       | 15.9%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,391       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 1,391       | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

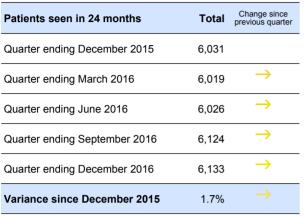


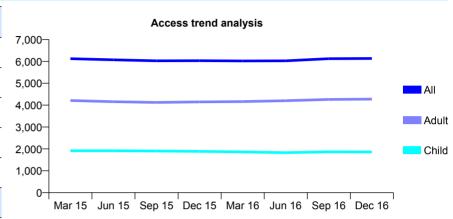
# Q70 - Vital Signs At a Glance Contract Report for 901849/0003 - December 2016

| Name or company name | MR MM LALJEE |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 02/04/2012   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 13,300      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £359,119.92 |

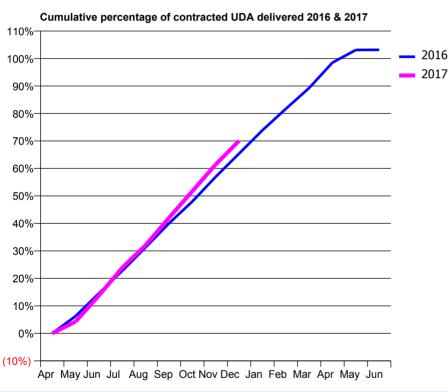
## **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | tivity (UDA) |
|-----------|------------------------|--------------|
| Month     | 2016                   | 2017         |
| April     | 0                      | 0            |
| May       | 834                    | 569          |
| June      | 1,937                  | 1,832        |
| July      | 3,028                  | 3,182        |
| August    | 4,165                  | 4,268        |
| September | 5,322                  | 5,594        |
| October   | 6,383                  | 6,882        |
| November  | 7,576                  | 8,174        |
| December  | 8,700                  | 9,319        |
| January   | 9,827                  |              |
| February  | 10,862                 | _            |
| March     | 11,874                 |              |
| April     | 13,101                 |              |
| May       | 13,711                 |              |
| June      | 13,720                 |              |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 122      | 2,411       | 5.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 471      | 4,395       | 10.7%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,671    | 2,411       | 69.3%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,281    | 4,395       | 51.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 293      | 5,402       | 5.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 12       | 5,402       | 0.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 78       | 5,402       | 1.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |



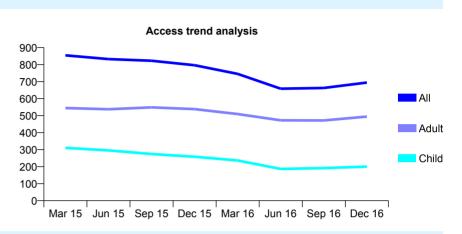
## Q70 - Vital Signs At a Glance Contract Report for 905968/0001 - December 2016

| Name or company name | MR A MCGROARTY |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 2,250      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £48,552.35 |

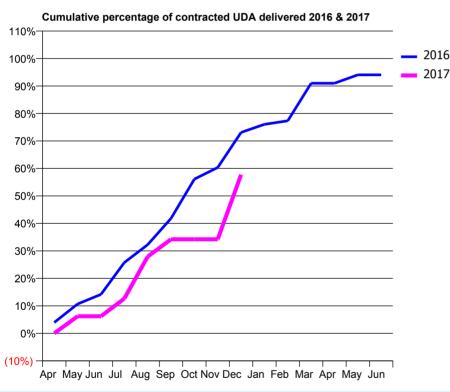
## **ACCESS\***

| Patients seen in 24 months    | Total   | Change since previous quarter |
|-------------------------------|---------|-------------------------------|
| Quarter ending December 2015  | 796     |                               |
| Quarter ending March 2016     | 745     | <b>1</b>                      |
| Quarter ending June 2016      | 658     | <b>→</b>                      |
| Quarter ending September 2016 | 662     | $\rightarrow$                 |
| Quarter ending December 2016  | 694     | <b>1</b>                      |
| Variance since December 2015  | (12.8%) | <b>\</b>                      |



2016

## **ACTIVITY**



| Adjusted Scheduled Acti | ivity (UDA)  |
|-------------------------|--|
| 2016                    | 2017   |
| 89                      | 0  |
| 241                     | 140  |
| 319                     | 140  |
| 579                     | 285  |
| 726                     | 628  |
| 941                     | 770  |
| 1,262                   | 770  |
| 1,358                   | 770  |
| 1,645                   | 1,299  |
| 1,711                   |  |
| 1,740                   |  |
| 2,047                   |  |
| 2,047                   |  |
| 2,116                   |  |
| 2,116                   |  |
|                         | 2016  89 241 319 579 726 941 1,262 1,358 1,645 1,711 1,740 2,047 2,047 2,116 |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 254         | 3.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 73       | 576         | 12.7%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 158      | 254         | 62.2%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 370      | 576         | 64.2%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 56       | 786         | 7.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 786         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 3        | 786         | 0.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 3           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 3        | 3           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



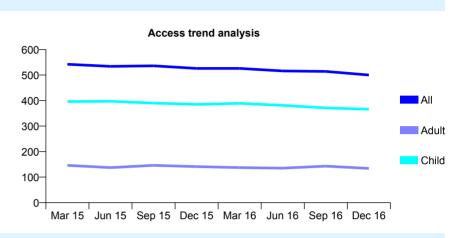
## Q70 - Vital Signs At a Glance Contract Report for 906530/0001 - December 2016

| Name or company name | MR SG PARDOE |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 900        |
|---|------------|
| Carry forward general activity (UDA)        | 37         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £20,778.04 |

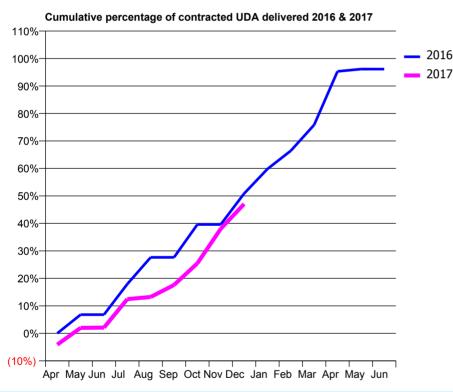
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 526    |                               |
| Quarter ending March 2016     | 526    | $\rightarrow$                 |
| Quarter ending June 2016      | 516    | <b>1</b>                      |
| Quarter ending September 2016 | 514    | $\rightarrow$                 |
| Quarter ending December 2016  | 500    | <b>1</b>                      |
| Variance since December 2015  | (4.9%) | <b>1</b>                      |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Activ | vity (UDA) |
|-----------|--------------------------|------------|
| Month     | 2016                     | 2017       |
| April     | 0                        | -37        |
| May       | 66                       | 18         |
| June      | 66                       | 19         |
| July      | 174                      | 112        |
| August    | 268                      | 119        |
| September | 268                      | 158        |
| October   | 384                      | 229        |
| November  | 384                      | 342        |
| December  | 493                      | 424        |
| January   | 580                      |            |
| February  | 644                      | _          |
| March     | 736                      |            |
| April     | 924                      |            |
| May       | 932                      |            |
| June      | 932                      |            |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 10       | 407         | 2.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 0        | 63          | 0.0%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 271      | 407         | 66.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 44       | 63          | 69.8%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 3        | 361         | 0.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 361         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 361         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

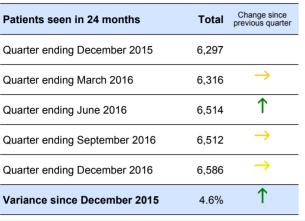


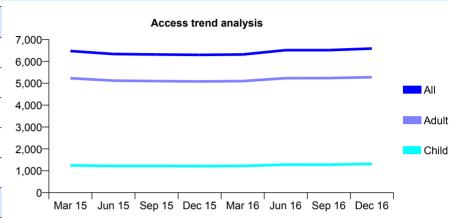
## Q70 - Vital Signs At a Glance Contract Report for 911860/0002 - December 2016

| Name or company name | MR AM DANBY  |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/06/2008   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 15,800      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £438,559.24 |

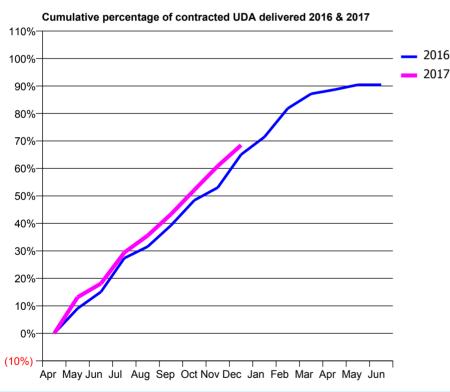
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 0                     | 0             |
| May       | 1,430                 | 2,079         |
| June      | 2,388                 | 2,866         |
| July      | 4,322                 | 4,644         |
| August    | 4,985                 | 5,624         |
| September | 6,208                 | 6,852         |
| October   | 7,650                 | 8,244         |
| November  | 8,379                 | 9,618         |
| December  | 10,276                | 10,819        |
| January   | 11,289                |               |
| February  | 12,930                |               |
| March     | 13,772                |               |
| April     | 14,009                |               |
| May       | 14,288                |               |
| June      | 14,288                |               |

## **QUALITY**

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 97       | 1,481       | 6.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 851      | 5,997       | 14.2%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 900      | 1,481       | 60.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,479    | 5,997       | 58.0%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 592      | 6,569       | 9.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 48       | 6,569       | 0.7%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 98       | 6,569       | 1.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 88.0% | 88.8%  | 88.8%   |

\* This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



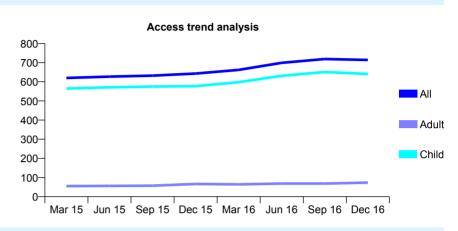
## Q70 - Vital Signs At a Glance Contract Report for 913723/0001 - December 2016

| Name or company name | MR S TEJA    |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 1,624      |
|---|------------|
| Carry forward general activity (UDA)        | 64         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £39,868.30 |

## **ACCESS\***

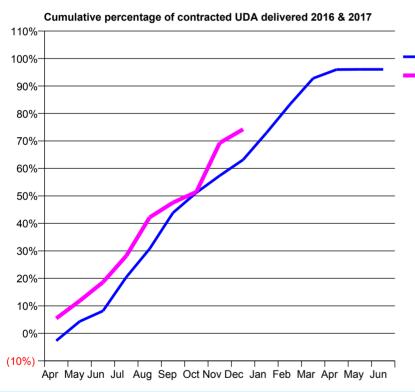
| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 643   |                               |
| Quarter ending March 2016     | 662   | 1                             |
| Quarter ending June 2016      | 699   | <b>1</b>                      |
| Quarter ending September 2016 | 719   | <b>1</b>                      |
| Quarter ending December 2016  | 714   | $\rightarrow$                 |
| Variance since December 2015  | 11.0% | 1                             |



2016

2017

## **ACTIVITY**



| Adjusted Schedule | d Activity (UDA)  |
|-------------------|---|
| 2016              | 2017  |
| -44               | 88  |
| 70                | 192   |
| 133               | 302   |
| 333               | 458   |
| 500               | 685   |
| 713               | 773   |
| 831               | 836   |
| 932               | 1,125   |
| 1,026             | 1,206   |
| 1,185             |   |
| 1,352             |   |
| 1,507             |   |
| 1,559             |   |
| 1,560             |   |
| 1,560             |   |
|                   | 2016  -44  70  133  333  500  713  831  932  1,026  1,185  1,352  1,507  1,559  1,560 |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 74       | 813         | 9.1%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 8        | 45          | 17.8%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 508      | 813         | 62.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 20       | 45          | 44.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 48       | 830         | 5.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 830         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 830         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

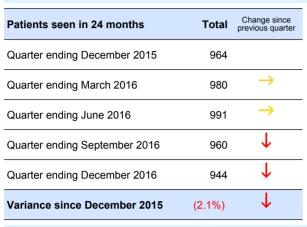


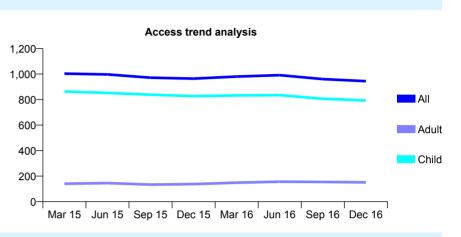
## Q70 - Vital Signs At a Glance Contract Report for 915394/0001 - December 2016

| Name or company name | MR DR GATES             |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

| 16/17 Contracted general activity (UDA)     | 2,800      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 268        |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £88,239.26 |

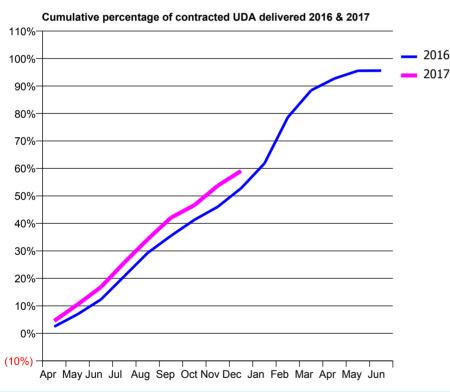
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ad | ctivity (UDA) |
|-----------|-----------------------|---------------|
| Month     | 2016                  | 2017          |
| April     | 69                    | 128           |
| May       | 195                   | 294           |
| June      | 346                   | 472           |
| July      | 582                   | 721           |
| August    | 820                   | 958           |
| September | 995                   | 1,179         |
| October   | 1,156                 | 1,305         |
| November  | 1,289                 | 1,504         |
| December  | 1,478                 | 1,654         |
| January   | 1,730                 |               |
| February  | 2,200                 | _             |
| March     | 2,475                 |               |
| April     | 2,596                 |               |
| May       | 2,675                 |               |
| June      | 2,676                 |               |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 108      | 1,020       | 10.6%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 15       | 85          | 17.6%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 730      | 1,020       | 71.6%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 58       | 85          | 68.2%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 40       | 972         | 4.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 6        | 972         | 0.6%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 2        | 972         | 0.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



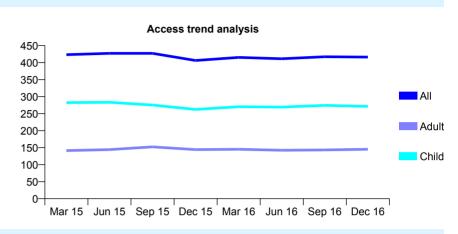
## Q70 - Vital Signs At a Glance Contract Report for 917559/0002 - December 2016

| Name or company name | MISS AK O'REGAN |
|----------------------|-----------------|
| Contract type name   | GDS Contract    |
| Purpose of contract  | General         |
| Contract start date  | 01/04/2006      |
| Contract end date    |                 |

| 16/17 Contracted general activity (UDA)     | 1,100      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £24,774.52 |

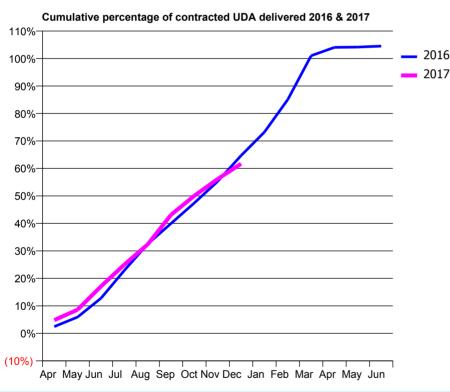
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 406   |                               |
| Quarter ending March 2016     | 415   | 1                             |
| Quarter ending June 2016      | 411   | $\rightarrow$                 |
| Quarter ending September 2016 | 417   | $\rightarrow$                 |
| Quarter ending December 2016  | 416   | $\rightarrow$                 |
| Variance since December 2015  | 2.5%  | 1                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Ad | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 27                    | 53           |
| May       | 65                    | 95           |
| June      | 141                   | 188          |
| July      | 252                   | 275          |
| August    | 357                   | 356          |
| September | 440                   | 475          |
| October   | 522                   | 551          |
| November  | 608                   | 618          |
| December  | 711                   | 679          |
| January   | 805                   |              |
| February  | 936                   | _            |
| March     | 1,111                 |              |
| April     | 1,145                 |              |
| May       | 1,146                 |              |
| June      | 1,150                 |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 15       | 303         | 5.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 16       | 103         | 15.5%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 191      | 303         | 63.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 50       | 103         | 48.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 4        | 381         | 1.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 381         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 12       | 381         | 3.1%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |



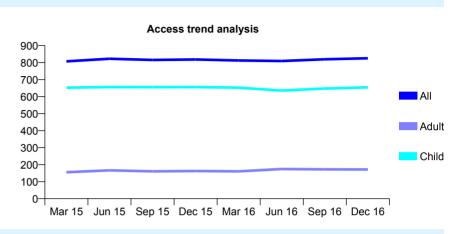
## Q70 - Vital Signs At a Glance Contract Report for 919454/0001 - December 2016

| Name or company name | MR BR TAYLOR |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 2,335      |
|---|------------|
| Carry forward general activity (UDA)        | 20         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £70,943.81 |

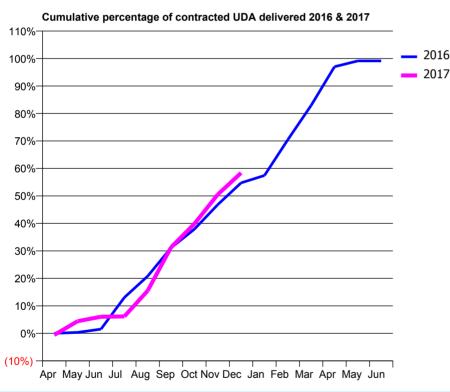
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 818   |                               |
| Quarter ending March 2016     | 812   | $\rightarrow$                 |
| Quarter ending June 2016      | 809   | $\rightarrow$                 |
| Quarter ending September 2016 | 819   | $\rightarrow$                 |
| Quarter ending December 2016  | 825   | $\rightarrow$                 |
| Variance since December 2015  | 0.9%  | $\rightarrow$                 |



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 0                     | -14          |
| May       | 8                     | 103          |
| June      | 36                    | 142          |
| July      | 305                   | 144          |
| August    | 486                   | 363          |
| September | 727                   | 731          |
| October   | 885                   | 931          |
| November  | 1,094                 | 1,179        |
| December  | 1,279                 | 1,363        |
| January   | 1,341                 |              |
| February  | 1,645                 | _            |
| March     | 1,937                 |              |
| April     | 2,265                 |              |
| May       | 2,314                 |              |
| June      | 2,314                 |              |

| <b>4071211</b>  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 47       | 820         | 5.7%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 10       | 91          | 11.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 562      | 820         | 68.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 45       | 91          | 49.5%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 25       | 743         | 3.4%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 743         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 743         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

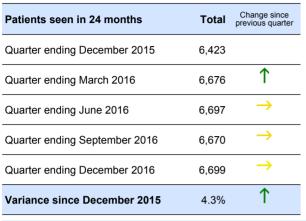


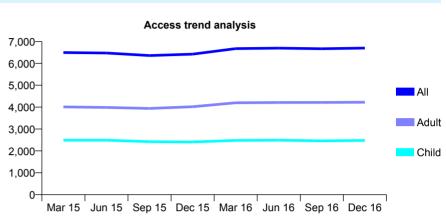
## Q70 - Vital Signs At a Glance Contract Report for 919594/0001 - December 2016

| Name or company name | MR AC MCLEAN |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 13,782      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £354,415.72 |

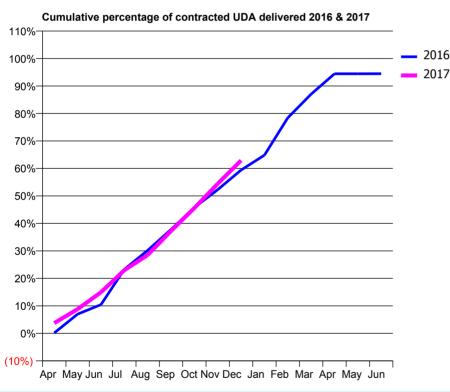
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 21                     | 516         |
| May       | 965                    | 1,214       |
| June      | 1,439                  | 2,061       |
| July      | 3,209                  | 3,167       |
| August    | 4,163                  | 3,927       |
| September | 5,208                  | 5,131       |
| October   | 6,310                  | 6,287       |
| November  | 7,205                  | 7,505       |
| December  | 8,188                  | 8,672       |
| January   | 8,934                  |             |
| February  | 10,808                 | _           |
| March     | 11,996                 |             |
| April     | 13,015                 |             |
| May       | 13,016                 |             |
| June      | 13,019                 |             |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 214      | 2,584       | 8.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 781      | 3,977       | 19.6%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,423    | 2,584       | 55.1%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,616    | 3,977       | 40.6%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 451      | 4,709       | 9.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 59       | 4,709       | 1.3%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 32       | 4,709       | 0.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 5           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 5        | 5           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

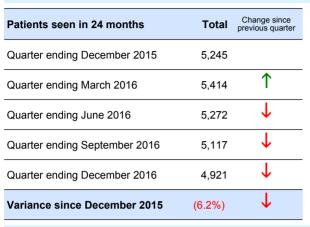


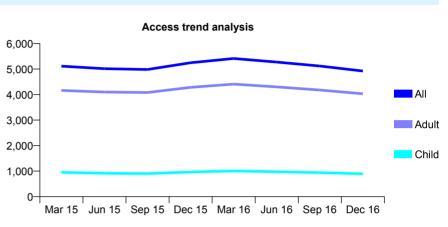
## Q70 - Vital Signs At a Glance Contract Report for 920533/0002 - December 2016

| Name or company name | MR PJ MORGAN |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

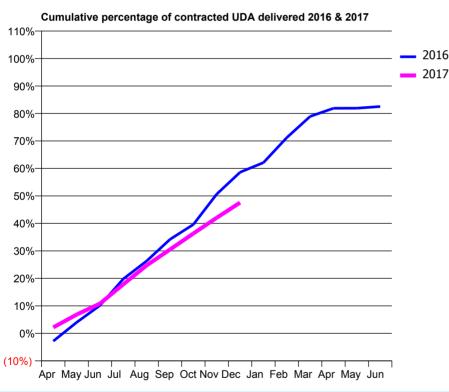
| 16/17 Contracted general activity (UDA)     | 22,669      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £504,342.31 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | -646                    | 494        |
| May       | 903                     | 1,551      |
| June      | 2,300                   | 2,458      |
| July      | 4,491                   | 4,047      |
| August    | 5,969                   | 5,611      |
| September | 7,755                   | 6,920      |
| October   | 8,981                   | 8,241      |
| November  | 11,482                  | 9,535      |
| December  | 13,288                  | 10,786     |
| January   | 14,080                  |            |
| February  | 16,144                  |            |
| March     | 17,893                  |            |
| April     | 18,562                  |            |
| May       | 18,568                  |            |
| June      | 18,705                  |            |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 77       | 971         | 7.9%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 892      | 4,976       | 17.9%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 651      | 971         | 67.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 3,262    | 4,976       | 65.6%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 556      | 5,606       | 9.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 68       | 5,606       | 1.2%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 108      | 5,606       | 1.9%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 8           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 8           | N/A      | 88.0% | 88.8%  | 88.8%   |



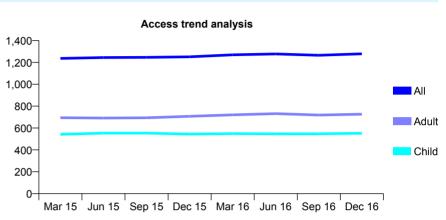
## Q70 - Vital Signs At a Glance Contract Report for 921874/0001 - December 2016

| Name or company name | MRS K HARINDRA |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    |                |

| 16/17 Contracted general activity (UDA)     | 3,860       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £101,790.31 |

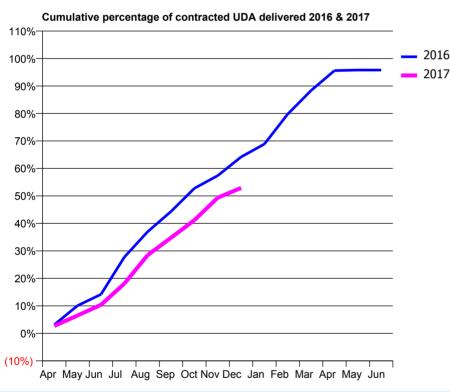
## **ACCESS\***





2016

#### **ACTIVITY**



| Adjusted Scheduled Activity (UDA) |       |       |  |  |
|-----------------------------------|-------|-------|--|--|
| Month                             | 2016  | 2017  |  |  |
| April                             | 122   | 105   |  |  |
| May                               | 391   | 252   |  |  |
| June                              | 547   | 401   |  |  |
| July                              | 1,070 | 699   |  |  |
| August                            | 1,428 | 1,099 |  |  |
| September                         | 1,712 | 1,342 |  |  |
| October                           | 2,036 | 1,590 |  |  |
| November                          | 2,215 | 1,904 |  |  |
| December                          | 2,477 | 2,043 |  |  |
| January                           | 2,659 |       |  |  |
| February                          | 3,080 |       |  |  |
| March                             | 3,411 |       |  |  |
| April                             | 3,690 |       |  |  |
| May                               | 3,698 |       |  |  |
| June                              | 3,698 |       |  |  |

| Q07.2.1 .   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 34       | 594         | 5.7%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 122      | 750         | 16.3%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 418      | 594         | 70.4%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 452      | 750         | 60.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 83       | 1,203       | 6.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 1        | 1,203       | 0.1%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 8        | 1,203       | 0.7%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 9        | 9           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 9        | 9           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



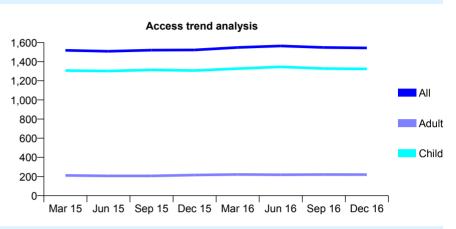
## Q70 - Vital Signs At a Glance Contract Report for 923125/0001 - December 2016

| Name or company name | MR IL CAPEWELL |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/04/2006     |
| Contract end date    | _              |

| 16/17 Contracted general activity (UDA)     | 3,133      |
|---|------------|
| Carry forward general activity (UDA)        | 55         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £63,968.66 |

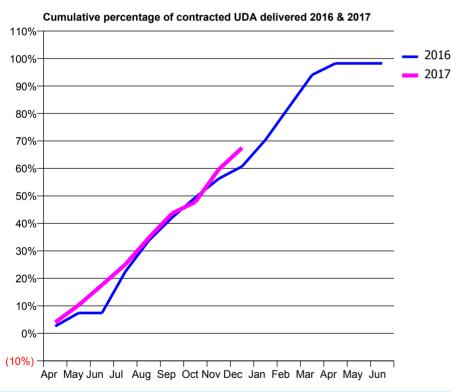
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 1,522 |                               |
| Quarter ending March 2016     | 1,548 | $\rightarrow$                 |
| Quarter ending June 2016      | 1,564 | $\rightarrow$                 |
| Quarter ending September 2016 | 1,548 | <b>1</b>                      |
| Quarter ending December 2016  | 1,543 | $\rightarrow$                 |
| Variance since December 2015  | 1.4%  | $\rightarrow$                 |



2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 82                     | 126         |
| May       | 232                    | 322         |
| June      | 232                    | 551         |
| July      | 703                    | 785         |
| August    | 1,057                  | 1,088       |
| September | 1,318                  | 1,366       |
| October   | 1,549                  | 1,498       |
| November  | 1,762                  | 1,869       |
| December  | 1,903                  | 2,115       |
| January   | 2,205                  |             |
| February  | 2,576                  | _           |
| March     | 2,946                  |             |
| April     | 3,077                  |             |
| May       | 3,077                  |             |
| June      | 3,077                  |             |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 89       | 1,618       | 5.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 5        | 75          | 6.7%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,114    | 1,618       | 68.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 61       | 75          | 81.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 58       | 1,595       | 3.6%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 1,595       | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 15       | 1,595       | 0.9%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



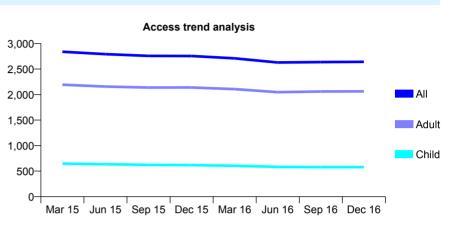
## Q70 - Vital Signs At a Glance Contract Report for 926256/0001 - December 2016

| Name or company name | Brighton Hill Dental Practice Partnership |
|----------------------|---|
| Contract type name   | GDS Contract                              |
| Purpose of contract  | General                                   |
| Contract start date  | 01/04/2006                                |
| Contract end date    |   |

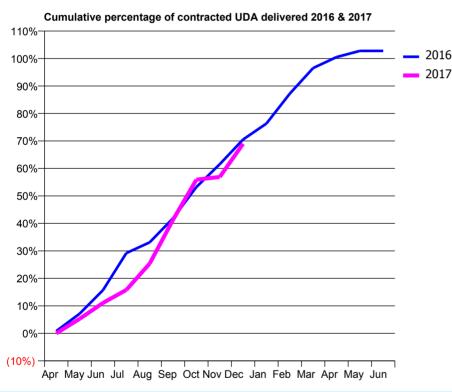
| 16/17 Contracted general activity (UDA)     | 8,765       |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £278,235.70 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 73                    | 0            |
| May       | 627                   | 462          |
| June      | 1,378                 | 972          |
| July      | 2,561                 | 1,385        |
| August    | 2,902                 | 2,227        |
| September | 3,670                 | 3,622        |
| October   | 4,665                 | 4,901        |
| November  | 5,392                 | 4,986        |
| December  | 6,182                 | 6,045        |
| January   | 6,691                 |              |
| February  | 7,644                 |              |
| March     | 8,461                 |              |
| April     | 8,808                 |              |
| May       | 9,007                 |              |
| June      | 9,007                 |              |
|           |                       |              |

| <b>40712111</b>   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 55       | 548         | 10.0%    | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 388      | 1,942       | 20.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 240      | 548         | 43.8%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 814      | 1,942       | 41.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 147      | 2,269       | 6.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 10       | 2,269       | 0.4%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 44       | 2,269       | 1.9%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

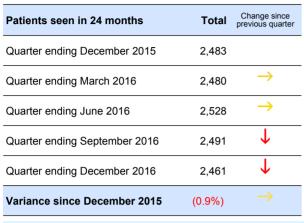


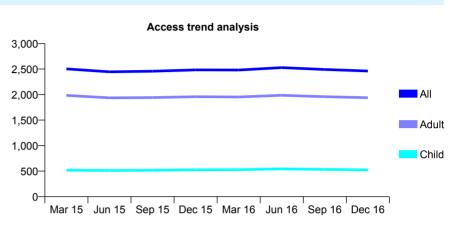
## Q70 - Vital Signs At a Glance Contract Report for 933198/0001 - December 2016

| Name or company name | MR H FOROUZANFAR |
|----------------------|------------------|
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/10/2006       |
| Contract end date    |                  |

| 16/17 Contracted general activity (UDA)     | 8,329       |
|---|-------------|
| Carry forward general activity (UDA)        | 16          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £238,177.58 |

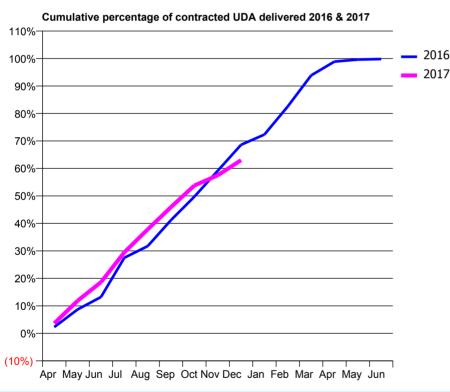
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 192                    | 305         |
| May       | 725                    | 986         |
| June      | 1,100                  | 1,551       |
| July      | 2,292                  | 2,454       |
| August    | 2,642                  | 3,150       |
| September | 3,433                  | 3,828       |
| October   | 4,142                  | 4,480       |
| November  | 4,926                  | 4,788       |
| December  | 5,716                  | 5,249       |
| January   | 6,024                  |             |
| February  | 6,878                  |             |
| March     | 7,816                  |             |
| April     | 8,235                  |             |
| May       | 8,296                  |             |
| June      | 8,313                  |             |
|           |                        | -           |

| Q0/12/1   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 24       | 496         | 4.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 266      | 1,704       | 15.6%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 278      | 496         | 56.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 805      | 1,704       | 47.2%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 210      | 2,015       | 10.4%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 18       | 2,015       | 0.9%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 31       | 2,015       | 1.5%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

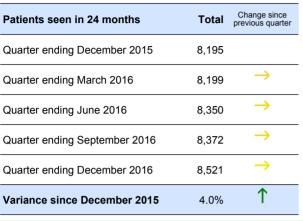


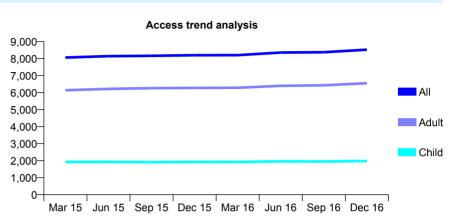
## Q70 - Vital Signs At a Glance Contract Report for 936693/0001 - December 2016

| Name or company name | MR MM MANSOURIAN |
|----------------------|------------------|
| Contract type name   | GDS Contract     |
| Purpose of contract  | General          |
| Contract start date  | 01/04/2006       |
| Contract end date    |                  |

| 16/17 Contracted general activity (UDA)     | 24,661      |
|---|-------------|
| Carry forward general activity (UDA)        | 209         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £687,619.55 |

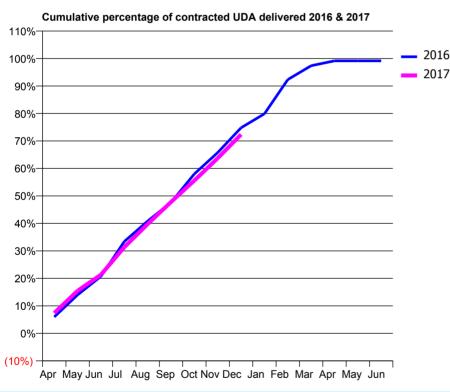
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 1,476                  | 1,824       |
| May       | 3,457                  | 3,820       |
| June      | 5,116                  | 5,265       |
| July      | 8,245                  | 7,738       |
| August    | 10,074                 | 9,808       |
| September | 11,749                 | 11,788      |
| October   | 14,306                 | 13,713      |
| November  | 16,221                 | 15,716      |
| December  | 18,446                 | 17,844      |
| January   | 19,700                 |             |
| February  | 22,768                 |             |
| March     | 24,013                 |             |
| April     | 24,448                 |             |
| May       | 24,451                 |             |
| June      | 24,452                 |             |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 182      | 2,499       | 7.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 992      | 8,013       | 12.4%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,736    | 2,499       | 69.5%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,380    | 8,013       | 67.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 630      | 10,266      | 6.1%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 37       | 10,266      | 0.4%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 58       | 10,266      | 0.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 15       | 15          | 100.0%   | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 14       | 15          | 93.3%    | 88.0% | 88.8%  | 88.8%   |

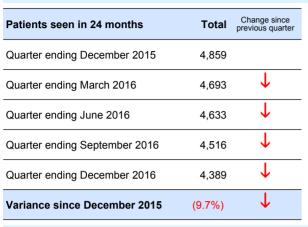


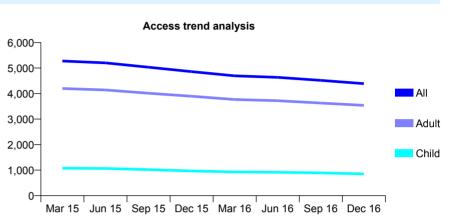
## Q70 - Vital Signs At a Glance Contract Report for 939900/0002 - December 2016

| Name or company name | MRS KM ROWLAND |
|----------------------|----------------|
| Contract type name   | GDS Contract   |
| Purpose of contract  | General        |
| Contract start date  | 01/01/2008     |
| Contract end date    | _              |

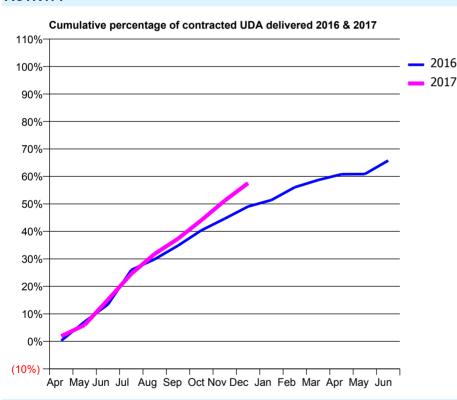
| 16/17 Contracted general activity (UDA)     | 16,074      |
|---|-------------|
| Carry forward general activity (UDA)        | 107         |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £349,565.46 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 41                     | 305         |
| May       | 1,151                  | 957         |
| June      | 2,157                  | 2,442       |
| July      | 4,177                  | 3,951       |
| August    | 4,804                  | 5,115       |
| September | 5,598                  | 6,005       |
| October   | 6,493                  | 7,084       |
| November  | 7,176                  | 8,229       |
| December  | 7,887                  | 9,255       |
| January   | 8,263                  |             |
| February  | 9,012                  |             |
| March     | 9,434                  |             |
| April     | 9,774                  |             |
| May       | 9,784                  |             |
| June      | 10,573                 |             |

| <b>40</b> /12/17  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 72       | 1,168       | 6.2%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 494      | 4,255       | 11.6%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 594      | 1,168       | 50.9%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,909    | 4,255       | 44.9%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 234      | 4,794       | 4.9%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 53       | 4,794       | 1.1%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 58       | 4,794       | 1.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 3        | 4           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 4           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

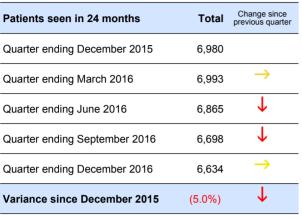


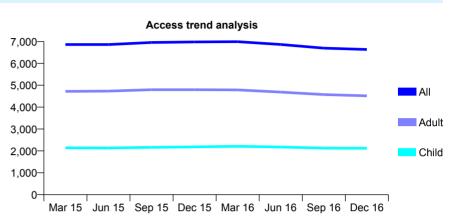
# Q70 - Vital Signs At a Glance Contract Report for 942316/0001 - December 2016

| Name or company name | MS A SINGH   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

| 16/17 Contracted general activity (UDA)     | 14,243      |
|---|-------------|
| Carry forward general activity (UDA)        | -1          |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £420,860.06 |

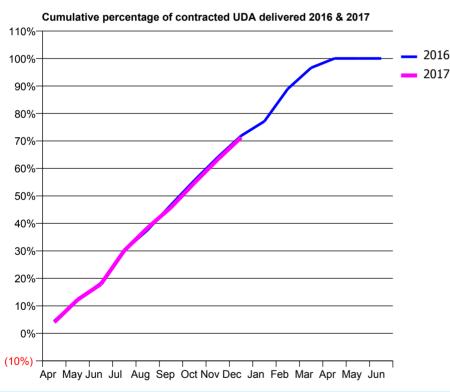
#### **ACCESS\***





2016

#### **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 645                    | 574         |
| May       | 1,711                  | 1,742       |
| June      | 2,614                  | 2,556       |
| July      | 4,292                  | 4,293       |
| August    | 5,359                  | 5,474       |
| September | 6,660                  | 6,529       |
| October   | 7,929                  | 7,799       |
| November  | 9,125                  | 9,014       |
| December  | 10,236                 | 10,150      |
| January   | 10,988                 |             |
| February  | 12,671                 | _           |
| March     | 13,762                 |             |
| April     | 14,244                 |             |
| May       | 14,244                 |             |
| June      | 14,244                 |             |

| COALITI   |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 118      | 2,350       | 5.0%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 388      | 4,185       | 9.3%     | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 1,480    | 2,350       | 63.0%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 2,095    | 4,185       | 50.1%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 135      | 6,256       | 2.2%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 30       | 6,256       | 0.5%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 135      | 6,256       | 2.2%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 4        | 4           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 2        | 4           | N/A      | 88.0% | 88.8%  | 88.8%   |

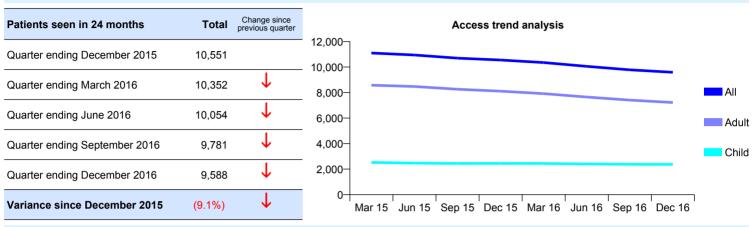


## Q70 - Vital Signs At a Glance Contract Report for 942316/0003 - December 2016

| Name or company name | MS A SINGH   |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 08/08/2011   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 30,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £777,362.39 |

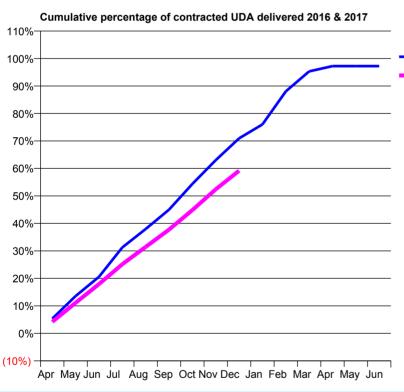
#### **ACCESS\***



2016

2017

#### **ACTIVITY**



|           | Adjusted Scheduled Ac | tivity (UDA) |
|-----------|-----------------------|--------------|
| Month     | 2016                  | 2017         |
| April     | 1,602                 | 1,254        |
| May       | 4,074                 | 3,340        |
| June      | 6,168                 | 5,374        |
| July      | 9,383                 | 7,544        |
| August    | 11,386                | 9,440        |
| September | 13,503                | 11,327       |
| October   | 16,314                | 13,457       |
| November  | 18,901                | 15,724       |
| December  | 21,285                | 17,753       |
| January   | 22,805                |              |
| February  | 26,412                |              |
| March     | 28,590                |              |
| April     | 29,168                |              |
| May       | 29,168                |              |
| June      | 29,170                |              |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 278      | 2,986       | 9.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 1,263    | 8,419       | 15.0%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 2,096    | 2,986       | 70.2%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 5,739    | 8,419       | 68.2%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 1,166    | 10,996      | 10.6%    | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 88       | 10,996      | 0.8%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 42       | 10,996      | 0.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 6        | 7           | N/A      | 88.0% | 88.8%  | 88.8%   |



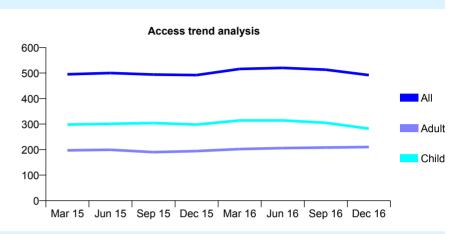
## Q70 - Vital Signs At a Glance Contract Report for 944203/0001 - December 2016

| Name or company name | MISS G AZIZI |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    | _            |

| 16/17 Contracted general activity (UDA)     | 1,094      |
|---|------------|
| Carry forward general activity (UDA)        | -2         |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £26.749.98 |

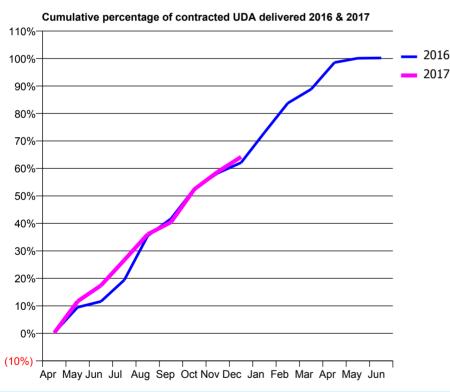
## **ACCESS\***

| Patients seen in 24 months    | Total | Change since previous quarter |
|-------------------------------|-------|-------------------------------|
| Quarter ending December 2015  | 492   |                               |
| Quarter ending March 2016     | 516   | <b>1</b>                      |
| Quarter ending June 2016      | 520   | $\rightarrow$                 |
| Quarter ending September 2016 | 513   | <b>1</b>                      |
| Quarter ending December 2016  | 492   | 1                             |
| Variance since December 2015  | 0.0%  | $\rightarrow$                 |



2016

## **ACTIVITY**



|           | Adjusted Scheduled | Activity (UDA) |
|-----------|--------------------|----------------|
| Month     | 2016               | 2017           |
| April     | 3                  | 2              |
| May       | 104                | 128            |
| June      | 127                | 191            |
| July      | 212                | 292            |
| August    | 388                | 394            |
| September | 456                | 443            |
| October   | 576                | 574            |
| November  | 638                | 643            |
| December  | 679                | 702            |
| January   | 799                |                |
| February  | 916                |                |
| March     | 972                |                |
| April     | 1,078              |                |
| May       | 1,095              |                |
| June      | 1,096              |                |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 17       | 381         | 4.5%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 22       | 211         | 10.4%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 218      | 381         | 57.2%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 125      | 211         | 59.2%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 21       | 519         | 4.0%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 519         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 0        | 519         | 0.0%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 1        | 1           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 1        | 1           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100



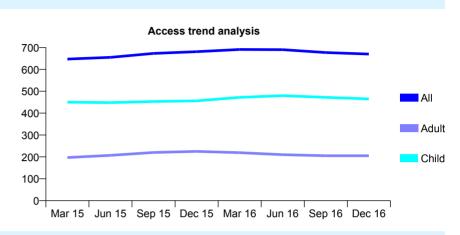
## Q70 - Vital Signs At a Glance Contract Report for 952877/0001 - December 2016

| Name or company name | MR AJ HAWKER            |
|----------------------|-------------------------|
| Contract type name   | GDS Contract            |
| Purpose of contract  | General and Orthodontic |
| Contract start date  | 01/04/2006              |
| Contract end date    |                         |

| 16/17 Contracted general activity (UDA)     | 1,450      |
|---|------------|
| Carry forward general activity (UDA)        | 0          |
| 16/17 Contracted orthodontic activity (UOA) | 0          |
| Carry forward orthodontic activity (UOA)    | 0          |
| Baseline contract value                     | £39,032.12 |

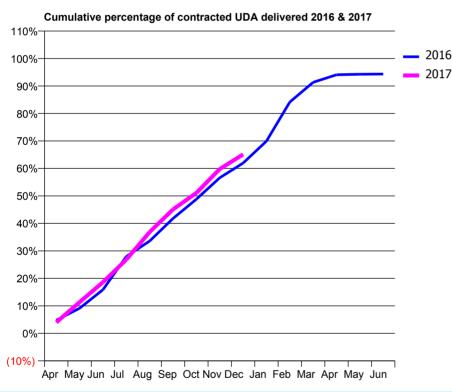
## **ACCESS\***

| Patients seen in 24 months    | Total  | Change since previous quarter |
|-------------------------------|--------|-------------------------------|
| Quarter ending December 2015  | 681    |                               |
| Quarter ending March 2016     | 691    | $\rightarrow$                 |
| Quarter ending June 2016      | 690    | $\rightarrow$                 |
| Quarter ending September 2016 | 677    | <b>1</b>                      |
| Quarter ending December 2016  | 670    | <b>1</b>                      |
| Variance since December 2015  | (1.6%) | Ţ                             |



2016

## **ACTIVITY**



|           | Adjusted Scheduled Act | ivity (UDA) |
|-----------|------------------------|-------------|
| Month     | 2016                   | 2017        |
| April     | 69                     | 58          |
| May       | 133                    | 165         |
| June      | 230                    | 270         |
| July      | 406                    | 389         |
| August    | 487                    | 535         |
| September | 606                    | 654         |
| October   | 708                    | 741         |
| November  | 821                    | 867         |
| December  | 898                    | 944         |
| January   | 1,014                  |             |
| February  | 1,220                  | _           |
| March     | 1,324                  |             |
| April     | 1,364                  |             |
| May       | 1,367                  |             |
| June      | 1,368                  |             |

|   | Quantity | Base Number | Contract | AT    | Region | England |
|---|----------|-------------|----------|-------|--------|---------|
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 50       | 600         | 8.3%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 29       | 165         | 17.6%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 406      | 600         | 67.7%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 93       | 165         | 56.4%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 34       | 710         | 4.8%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 0        | 710         | 0.0%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 4        | 710         | 0.6%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 0        | 0           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 0        | 0           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100

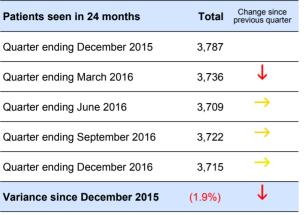


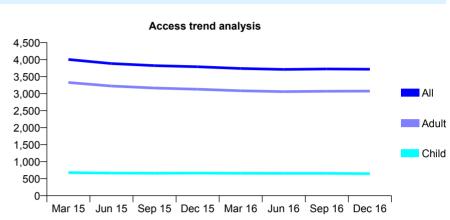
## Q70 - Vital Signs At a Glance Contract Report for 979465/0001 - December 2016

| Name or company name | MR SJ MCCREA |
|----------------------|--------------|
| Contract type name   | GDS Contract |
| Purpose of contract  | General      |
| Contract start date  | 01/04/2006   |
| Contract end date    |              |

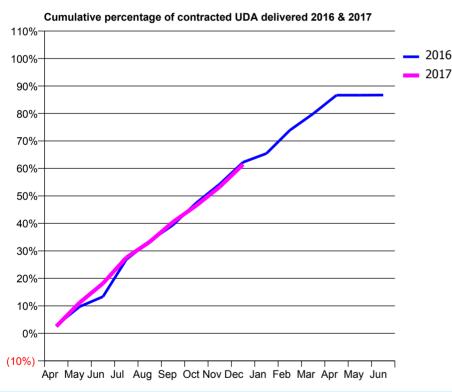
| 16/17 Contracted general activity (UDA)     | 13,000      |
|---|-------------|
| Carry forward general activity (UDA)        | 0           |
| 16/17 Contracted orthodontic activity (UOA) | 0           |
| Carry forward orthodontic activity (UOA)    | 0           |
| Baseline contract value                     | £334,397.28 |

#### **ACCESS\***





#### **ACTIVITY**



|           | Adjusted Scheduled Acti | vity (UDA) |
|-----------|-------------------------|------------|
| Month     | 2016                    | 2017       |
| April     | 372                     | 330        |
| May       | 1,263                   | 1,451      |
| June      | 1,738                   | 2,363      |
| July      | 3,495                   | 3,584      |
| August    | 4,360                   | 4,327      |
| September | 5,129                   | 5,271      |
| October   | 6,176                   | 6,049      |
| November  | 7,062                   | 6,929      |
| December  | 8,094                   | 7,991      |
| January   | 8,506                   |            |
| February  | 9,604                   |            |
| March     | 10,388                  |            |
| April     | 11,263                  |            |
| May       | 11,263                  |            |
| June      | 11,271                  | -          |

| Q0/12.1.  |          |             |          |       |        |         |
|---|----------|-------------|----------|-------|--------|---------|
|   | Quantity | Base Number | Contract | AT    | Region | England |
| % of FP17s for the same patient ID Re-attending within 3 months - Children      | 40       | 685         | 5.8%     | 10.3% | 11.9%  | 12.4%   |
| % of FP17s for the same patient ID Re-attending within 3 months - Adults        | 428      | 3,329       | 12.9%    | 15.1% | 16.5%  | 16.6%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Children | 347      | 685         | 50.7%    | 60.7% | 60.2%  | 57.5%   |
| % of FP17s for the same patient ID Re-attending between 3 & 9 months - Adults   | 1,773    | 3,329       | 53.3%    | 52.7% | 52.0%  | 50.4%   |
| % of FP17s for Band 1 Urgent Courses  | 239      | 3,649       | 6.5%     | 9.5%  | 9.5%   | 9.1%    |
| % of FP17s Relating to Free Repair or Replacements                              | 29       | 3,649       | 0.8%     | 0.7%  | 0.7%   | 0.8%    |
| % of FP17s Relating to Continuations  | 52       | 3,649       | 1.4%     | 1.3%  | 1.2%   | 1.3%    |
| % of Patients satisfied with the dentistry they have received                   | 7        | 7           | N/A      | 92.6% | 92.9%  | 92.7%   |
| % of Patients satisfied with the time they had to wait for an appointment       | 7        | 7           | N/A      | 88.0% | 88.8%  | 88.8%   |

<sup>\*</sup> This is based on patients treated on this contract for their most recent course of treatment.
Figures in italics indicate the base number of FP17s or Patient Questionnaire responses are less than 100. N/A is shown where the base number of responses is less than 10 during the period. % is calculated as Quantity/Base number\*100