

NHS Customer Board for Procurement and Supply Southern Customer Board Meeting 7th June 2017

Category	Key updates
Strategic issues	<ul style="list-style-type: none"> • CCS provided a Workforce update; there are agreements in three areas; Clinical, Non-clinical and Workforce Management. All CCS agreements are NHSI approved and have the price caps built in. CCS is developing their workforce solutions, looking at things like how can CCS help trusts work more collaboratively, such as shared banks • Update on the Trusted Customer Programme was provided, with further request for trusts to support in becoming reference sites • NHSI is developing a heat map which collates a varied data set for each trusts, this will be shared and use to help shape the Southern workplan
Meeting the financial challenge	<ul style="list-style-type: none"> • NHS Supply Chain savings are at £233m to end of May 2017, and are still on target for hitting the £300m savings • STP level savings data is now being provided from NHS Supply Chain, which gives an indication of how well the footprint is working to deliver savings • There are a number of trusts who have not signed up to prompt settlement discounts; this list is being shared with NHSI • In general the South is doing better than the National average on capital planning and accessing savings through aggregation
Developing the procurement function	<ul style="list-style-type: none"> • NHSI confirmed a number of engagement events have taken place now and recruitment is underway for four regional heads of procurement, interviews have now taken place and appointments should be made within the next few weeks • With regards to PTP plans, 112 of the 136 have now been received. The regional heads of procurement will be reviewing these and feeding back • Recognition that the procurement function needs to be developed and their profile raised, there was acknowledgement that there is a general skills gap in procurement, basic CIPs training is often not provided and very little leadership skills training is offered
Meeting the quality challenge	<ul style="list-style-type: none"> • There has been good uptake from the region on Core List and now NCP, all trusts have taken up Couch Rolls and there are only four trusts who have not taken up Blunt Fill, as they are using up existing bulk stock, the indication is that there will be 100% uptake shortly
Communications	<ul style="list-style-type: none"> • The board agreed that they felt strongly about open communications regarding the work they are doing
How we work as a Board	<ul style="list-style-type: none"> • Revised workplan was discussed in the meeting, the Chair will now develop this further and share back with members. Themes included: <ul style="list-style-type: none"> ○ Heat map to monitor and help organisations progress ○ How initiatives such as model hospital and benchmarking are translated into practical things ○ PSDN accreditation reviews

	<ul style="list-style-type: none">○ Develop teams and skills and re-profile procurement leadership, working with CEOs and Finance on this○ Monitoring and implementing PTP plans – working with regional HoP from NHS!<ul style="list-style-type: none">▪ Coaching/mentoring▪ holding to account▪ connecting people with skills▪ sharing best practice across the system○ Understanding STPs and sharing best practice, offering peer consulting○ Clinical engagement and change management○ Reduce duplication – example of Scan4Safety was given○ Members and trusts being held to account to effect change○ Sharing best practice
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