

NHS Customer Board for Procurement and Supply Southern Customer Board Meeting 31st August 2017

| Category | Key updates |
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| Strategic issues | <ul style="list-style-type: none"> Volunteers came forwards to work with CCS on their workforce strategy. Update on the Trusted Customer was provided with Berkshire Healthcare NHS Foundation Trust agreeing to support from a mental health perspective. Work is starting to take place at STP level, with some more advanced than others, work should be done to learn from early adopters. Comment was made that aggregation could still take place on a greater scale than STP as it is doing in some areas now. With regards for Scan4Safety and GS1 the DH confirmed that the business case for funding for the next 25 trusts is in sign off stage, the note is due to come out in January 2018. |
| Meeting the financial challenge | <ul style="list-style-type: none"> Update was given on the NCP programme, the Southern region are ahead of other regions in terms of uptake. PPIB is a useful tool but it is in its early days, it is being used as a pointer to look further into opportunities. NHS Supply Chain savings were at £239.2m by the end of June 2017. There are still a number of challenges in the market however in Capital and Consumable the business is on track to meet its targets The Customer Board has a role to play in ensuring Capital plans are submitted to aid better aggregation of spend in the system. Cash management is a problem in the system which is inhibiting trusts from taking up prompt settlement discounts from NHS Supply Chain. The system needs to stand together and support the national programmes, not be swayed by supplier behaviour which may undermine it. |
| Developing the procurement function | <ul style="list-style-type: none"> Acknowledgement was given that there won't be enough trusts hit the level one target this year and that there has to be 12 months between level one and level two. Concern was raised that there won't be enough assessors to be able to accredit trusts to level two. |
| Meeting the quality challenge | <ul style="list-style-type: none"> Update on the work of the CRB and CET was given, it was agreed that the Clinical Maturity matrix research would be updated by Greg following the CRB meeting in September and shared again with the Southern Board. Question was raised over how uptake of products following CET evaluation is tracked; going forwards the DH confirmed this would be captured under the FOM. |
| Communications | <ul style="list-style-type: none"> Nurses are well engaged in procurement however, more engagement is needed with medics. A re-refresh of the mapping of which trusts in the region link into which collaborative will be done. |
| How we work as a Board | <ul style="list-style-type: none"> The draft national metrics were well received and would be good to use at local level so the date needs to ideally be at individual provider, STP, regional and national level. On-going membership work, with agreement to seek more input from mental health and community. |