

NHS Customer Board for Procurement and Supply Midlands Customer Board Meeting 27th September 2017

Category	Key updates
Strategic issues	<ul style="list-style-type: none"> With regards to GS1 members provided update that activity in their trusts currently included; allocating GTINS to catalogue and GLNs to inventory management Members who are allocating GLNs were asked to submit a sample of their bar codes to ensure they are GS1 compliant as well as samples of patient wristbands in readiness for scanning. Members were advised to carry out a current state of readiness and a strategic business plan in preparation for the potential second wave of funding from the DH
Meeting the financial challenge	<ul style="list-style-type: none"> The Customer Board and NHSI have been asked to work to align their metrics by the National Customer Board At the end of August the NHS Supply Chain savings figure was at £250m which means that contractually NHS Supply Chain has hit their targets From a Midlands perspective, the percentage of total savings has fallen back from the last meeting, however this could be a timing issue with only four months of data being used. The forecast is £10.6m of savings by the end of the financial year, this is based on the workplans in the regions coming to fruition so request was made that members engage well to identify and help un-block any issues NHS Supply Chain's £158m Capital savings target has been met 12 months ahead of plan It was agreed that trusts should be submitting their Capital plan, in whatever format, through to NHS Supply Chain. This point would also be raised at the Heads of Procurement meeting
Developing the procurement function	<ul style="list-style-type: none"> The national PSD applied to the Department of Health for central funding for the programme which has now been agreed Since the last meeting and there are a number of other trusts ready to go for level one by the end of the year, University Hospitals of North Staffs are being assessed for level two on 6th October 2017
Meeting the quality challenge	<ul style="list-style-type: none"> A gap analysis is currently underway to ensure that there are Trusted Customers for each of category towers as well as ensuring that Ambulance, Mental Health and Community are also covered off No further Trusted Customer events will be held now until confirmation of award of the Category Towers has been made and they take forwards their own category strategies under the FOM Due to additional resource in the CET team there will be permanent members on each of the four local Customer Boards Work is being done to align the process of Clinical Evaluation in the FOM which will take the structure of clinical governance within each category tower
Development	<ul style="list-style-type: none"> It was agreed that Sandy Brown would be invited to the next meeting to

topics	<p>give an update to the Electrodes project he is working on with a view to building on this for the workplan.</p> <ul style="list-style-type: none"> • CCS has a vision for 2020 that all common goods and services will be procured through the Crown Market Place. CCS is looking to pull together a working group to understand what digital platforms trusts are currently using and help inform their future strategy. • Update was then given on the progress with the CCS workforce strategy with meetings now in place with University Hospitals of North Midlands NHS Trusts and University Hospitals Leicester NHS Foundation Trust
Communications	<ul style="list-style-type: none"> • Update on topics covered at the National Customer which included: <ul style="list-style-type: none"> - Focus remains on PSDN and Procurement Standards - Discussion on NCP and savings - Carter Metrics were shared in the pre-read pack - NHSI has their own dashboard of Metrics; the Customer Board team is working with NHSI to pull together the two sets • The Heads of Procurement meetings are seeing increased attendance, which shows good engagement
How we work as a Board	<ul style="list-style-type: none"> • NHSI is attending the National Customer Board now, and Local Customer Board meetings will be covered by the new regional NHSI HOPs