

# Quality, safety and value are at the heart of our work



# Click on the name of a team member to find out more about them:

Mandie Sunderland

Dr Naomi Chapman

Sian Fumarola

Simon Hall

Liam Horkan

Stephanie McCarthy

**David Newton** 

Jillian Best

Marc Naughton

Karen Hudson

Roger Kirkham

Lisa Edwards

Maya Aquino-Gerrero

Dan Lewin

Colin Iversen

Colette Longstaffe



#### Mandie Sunderland RGN, DPSN, DPSM, BSc (Hons), MSc

Mandie is a Registered General Nurse who has gained the majority of her clinical experience in intensive care environments.

While working in intensive care, Mandie developed an interest in education and training. This led to posts in both professional and clinical practice development where she undertook a Postgraduate Diploma in Education.

In February 2015, Mandie took up the post of Chief Nurse

at Nottingham University Hospitals NHS Trust. This is her fifth Executive Director position, having held previous posts in acute trusts in the North West of England and the West Midlands.

Mandie has enjoyed an interesting and varied career to date. In addition to her substantive posts she has also undertaken secondments to a combined Health & Social Care Trust in Northern Ireland, two years as a Nursing Officer in the Department of Health and the professional nursing lead on the national consultation on Choice, Responsiveness and Equity in 2003.

Her passion is the delivery of high quality fundamental nursing care and she has been a champion for the development and implementation of nursing and midwifery performance management systems. This work has enabled her to provide support in many healthcare settings both in the UK and Ireland to colleagues setting up their own professional quality monitoring systems.

In 2014 Mandie was appointed Chair of the Clinical Reference Board, a sub group of the national NHS Supply Chain Customer Board whose remit is to support the delivery of £150m savings to the NHS through better procurement practice with NHS Supply Chain. She is also a member of Lord Carter's Procurement and Efficiency Board.

In 2013, Mandie was honoured to be named one of the 50 most influential women in the NHS by the Health Service Journal.



#### Dr Naomi Chapman PhD, MA, BSc (Hons) Podiatry, BSc (Hons) CHCN, RSCN, RGN

Naomi currently works with the Royal College of Nursing supporting Executive nurses and supporting culture change and leadership development.

As an experienced Registered General Nurse, Registered Sick Children's Nurse, District Nurse and Podiatrist, she has a wealth of experience within clinical practice. This is complimented by work within commissioning focused on pathway development in

Intermediate Tier Services and Allied Health Professional/Healthcare scientist commissioning and quality.

Naomi's career has also had a substantial focus on clinical research, both as a Clinical Nurse Specialist developing a tertiary service for patients with Raynauds and Scleroderma, Critical Reviews Researcher and academic researcher. She has a PhD from the University of Leeds in the development of psychometric tools, translating qualitative date into quantitative scales.

She maintains a broad interest through her role as an honorary research fellow with the University of Leeds, working as an Executive Coach and provider of Leadership solutions in a variety of sectors.



#### Sian Fumarola RGN, MSc, BSc (Hons), Independent prescriber, Dip. health Ed, Dip. Counselling, Cert. aesthetic practice

Sian has enjoyed a career in nursing for 30 years, gaining clinical experience across a wide range of specialities. This diverse experience in acute nursing highlighted to Sian a gap in knowledge and expertise around maintaining and managing skin and soft tissue integrity.

Sian moved away from her post as a ward manager in 2000

to manage the Tissue Viability service at the University Hospitals of North Midlands. The organisation has grown significantly since then and Sian has developed a team of specialist nurses to provide expertise to support the major trauma centre and all in-patient areas.

Sian's role encompasses both tissue viability and continence focusing on key areas:

- Management of patients with compromised tissue viability and complex wounds
- Guideline/protocol development and implementation
- Strategic role development
- Procurement and management of specialist equipment
- Procurement and management of the wound product/continence formulary
- Leading standardisation programs
- Developing education programs
- Audit

Sian has championed collaborative working with industry partners to develop products and services supporting improved clinical outcomes and reduce cost per care episode. She has published and presented several pieces of work over the last year, including:

- Wounds UK national conference workshops: The use of emollients to promote skin health.
- Wounds UK summer conference, Southampton: The heel pressure ulcer challenge.
- Global webcast presentation: Real world solutions for pressure ulcers. Optimising the role of support surfaces.

Sian also enjoys a second career as a Nurse Consultant in aesthetic practice and runs a successful private clinic.



#### Simon Hall RGN, BSc (Hons), PGDip (Dist), Non-Medical Prescriber

Simon came to nursing as a mature student after completing a degree in Biomedical Sciences. He originally worked in urology, but spent the majority of his nursing career in community services, working as District Nurse and Nurse Manager before moving back into acute care.

In December 2013 he became lead nurse for tissue viability at University Hospitals Bristol. Under Simon's leadership

the tissue viability service has supported clinicians in the trust to significantly reduce hospital acquired pressure ulceration through new documentation, training programmes and clinical access to the specialist service. In May 2014, Simon won the trust's rising star award for this early work.

Simon has been instrumental in developing the first large scale inter-trust dressing formulary with acute and community healthcare providers. Launched in December 2014, the formulary brought about:

- standardisation of products
- purchasing of higher quality products to enhance patient care
- significant cost savings on purchasing as a consortium
- improved patient continuity of care moving between clinical environments.

Simon is also a visiting lecturer at the University of the West of England and a professional advisor for the Care Quality Commission.



## <u>Liam Horkan</u> RN

Liam Horkan joins the team from Colchester Hospital University Hospital NHS Foundation Trust, where he has worked since 2012 as a Clinical Procurement Nurse Specialist. He is a registered general nurse and has over 25 years' experience of working in a number of clinical and transformation roles in the NHS.

At Colchester, Liam has lead responsibility for the review of all medical/surgical consumables by identifying, sampling, trialling and evaluating alternatives to introduce best practice and value

for money products without compromising patient care quality or clinical outcomes.

He has been actively involved in the development of the 'small changes, big differences' campaign with the Royal College of Nursing and is passionate about the impact clinicians can make on the quality, safety and value in procurement decision making.

Liam has over 10 years' experience in clinical procurement and was previously the Lead Nurse at the East of England NHS Collaborative Procurement Hub, where he led on clinical engagement and stakeholder management for regional clinical projects. Before this, he was a clinical advisor to the New Hospitals Projects for the redevelopment of the Royal London and St. Bartholomew's Hospitals and his clinical background was in dialysis & transplantation.

He has supported a number of national initiatives including the 'Design Bugs Out' programme to improve the design of hospital equipment, supported the development of national guidance for peritoneal dialysis and was part of the project team for the 'Stop the Pressure' ambition to reduce pressure ulcers across England.

Liam is the chair of the East of England Tissue Viability Network and an active executive member of the Clinical Procurement Specialist Network. He was the nursing lead on the Crown Commercial Services customer board until 2014.



#### Stephanie McCarthy RN, ONC, BSc (Hons), PGdip Adult Education

Stephanie moved to Derby in 1987 after completing her RN training at Charing Cross Hospital in London and ONC at the Royal National Orthopaedic Hospital Stanmore. She has experience as a Senior Nurse in both medicine and surgery, having worked in both the independent sector and various acute NHS trusts around the East Midlands.

Since 2001 Stephanie has worked as part of the corporate

nursing team at Derby Teaching Hospitals. As a Practice Development Facilitator, she led the practice development team to achieve accreditation as a Practice Development Unit from the University of Leeds. Derby was the first Trust to achieve this award at organisational level.

Following on from this, she was the project manager for 'Releasing Time to Care' and in 2011 she took up the newly created post of Clinical Procurement Nurse where her skills in delivering evidenced based practice have been put to good use. She now leads a team of four clinicians (two nurses, one ODP and one consultant anaesthetist), focusing on clinical procurement which delivers quality patient outcomes, safe care and value for money. Her team recently won the 2016 National GO Award for Innovation and Initiative in procurement.

Stephanie maintains her clinical skills by working as a member of the Senior Nurse rota, supporting the on-call managers by providing a senior nursing presence onsite out of hours. During the winter months she also works alongside ward nurses delivering hands on care.

Stephanie is a member of the Clinical Procurement Specialist Network and has recently been elected to the network's General Committee.



#### David Newton RN, BA (Hons), PG Cert (public health), Dip N, ENB100, ENB998, CIPS membership

David has been a nurse in the NHS for over 25 years and has spent the last 11 of those in senior nursing roles working within procurement services. His primary role is to support procurement initiatives and keep them focused in a way that supports and improves clinical outcomes for patients. He leads a small team of nurses delivering these aims at Nottingham University Hospitals NHS Trust.

He has been co-chair of the national Clinical Procurement Specialist Network for 6 years and helped build the network into an internationally recognised and commended body in its field.

Having started his career as an intensive care nurse, David also has experience in the cardiothoracic arena as well as in theatres and recovery. He has always had an interest in constructive innovation and has supported and led several developmental projects from different nursing specialities, including:

- cardiac nursing
- respiratory nursing
- community diabetes monitoring
- wound care
- continence
- infection prevention and control.

David's straightforward style means he is not afraid to act after consultation, listening and collaboratively developing the way forward – he firmly supports a "feet-on-the-street" ideology and leads by role modelling good practice.



#### Jillian Best RN BSc (Hons) DN NMP CPT Queens Nurse

Jill trained as a nurse as a mature student following a widely varied work career.

After working in surgery in the Acute services, she developed an interest in palliative care and worked as a Marie Curie Nurse alongside her acute experience. This led to a change from Acute to Community Services. Jill worked in various geographical areas as a Community Staff Nurse and then completed her Specialist Community Practitioner Qualification in District Nursing.

Jill is also a Non-Medical Prescriber and a Clinical Practice Teacher. In 2014, Jill was awarded Nightingale Sister / Charge Nurse in the annual awards at South Tees Hospital NHS Foundation Trust, and in 2015 was given the Queens Nurse from the QNI for her work developing a high standard of quality Community Nursing. Jill is a member of the Association of District Nursing Educators and mentors post graduate students on the Specialist Practitioner course at Teesside University.



#### <u>Marc Naughton</u> BSc (Hons), FdSc Paramedic Science, MCPara HCPC – Paramedic

Marc is a Paramedic with 14 years' experience across a variety of locations and roles within the North West Ambulance Service. He is currently employed as a Paramedic and an Assistant Operations Manager in South Cheshire.

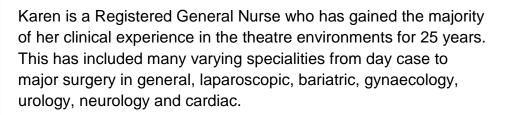
Beginning his career in a variety of commercial sectors Marc developed an interest in data management and stock control. During his time within the NHS Marc has developed this part of

his role and aims to improve procurement and patient experience in the out of hospital environment. He has been involved in the rollout, training and feedback of various items ranging from Response Bags to consumables such as safety cannulas and needles.

Marc brings to the team a pre-hospital and community perspective when analysing products, sharing his experiences and those of fellow colleagues to ensure that products reviewed are considered for their resilience and efficiency in a variety of situations and environments e.g. items can be easily read in low light or bright sunshine.

Having completed a Foundation degree in 2012 and a BSc(Hons) Paramedic Science in 2014, he is currently studying a Masters in Enhancing Paramedic Practice and believes strongly that the Paramedic profession will become more connected across the NHS. As a College of Paramedic liaison he works to improve the status and opportunities for all ambulance staff.





While working in theatres, Karen developed an interest in education and training, taking a role in clinical practice development which alongside her degree in nursing and dissertation around the education of learner personal in theatres

peeked her interest for change and development which led on to several senior leadership roles within the theatre environment and onwards in her career.

Karen's latest role working with the NHS has been to help facilitate partnership whilst supporting her NHS colleagues through the steps to generate savings, by understanding and empathising with clinical needs and ensuring product usability and clinical suitability. This enabled her to be part of and help drive the launch of the Royal College of Nursing's Small Changes, Big Differences campaign, and have several articles published for the online and paper booklet.

Karen remains passionate for patient quality care to go hand in hand with sound financial movement with the help of experienced clinicians in the clinical settings.



#### Roger Kirkham



Roger qualified in 2001 as a registered nurse and quickly began a career in the operating theatres. Learning from many specialities such as, Urology, general surgery, vascular and trauma, he later specialised in women's health services, Gynaecology, Obstetrics and Breast surgery. This then led to further training to become a Surgical Assistant and become more active in the surgical procedures.

He has worked in several Hospitals including private hospitals and has always found himself leading ways to

reduce waste and improve efficiency's this has often involved hospital standardisation of products such as Needle free injection ports, surgical procedure packs, safety cannula and safety hypodermic needles.

Roger joined the Clinical Evaluation Team (CET) in May 2017 from University Hospital Southampton where he brings over 3 years' experience and expertise as a clinical procurement specialist (CPS).

The CPS role involved Roger identifying products to review, coordinating product evaluations through trials and discussions at Trust wide groups and working with Clinicians and procurement at all levels across the organisation to provide value for money on many products and supporting better clinical engagement.



## <u>Lisa Edwards</u> <u>RN(A) BA(Hons) Independent</u> <u>Non-Medical Prescriber</u>

Lisa has gained the majority of her clerical experience within the Armed Forces and NHS.

While working in the Armed Forces, Lisa held a variety of posts and developed an interest in project management along with education and training for administration staff, this led to posts in both professional areas. This work has enabled her to provide support in many settings both in the UK and Europe.

In December 2009, Lisa took up the post of Diary and Events Coordinator at Nottingham University Hospitals NHS Trust which then led on to the role of PA to the Chief Nurse.

Lisa has enjoyed an interesting and varied career to date. In addition to her substantive posts she has also undertaken a secondment as Ward Administrator Training, Education and Project Lead in which she led the implementation of Ward Administrator posts for each ward across Nottingham University Hospital NHS Trust.

Her passion is the delivery of a high quality administration and support function and she has been a champion for the development of administration staff in all roles she has undertaken.

In September 2017 Lisa was appointed as Operational Programme Manager for the Clinical Evaluation Team.

#### Maya Aquino-Gerrero



Maya is a dedicated professional, benefitting from more than two decades of competent practice in both medical and surgical areas. She is a Registered Nurse and Independent Supplementary Nurse Prescriber who started her nursing career in 1994 in the Philippines before moving to UK where took up the role of staff nurse at Frimley Park Hospital NHS Foundation Trust.

Maya has a BSc in Nursing, BSC (Hons) in Clinical Practice – Acute Care, BSc in Physical Therapy and is currently continuing her professional development by undertaking an MSc in Clinical Practice

Whilst in post as Senior Sister in the Orthopedics Department she

has been instrumental in leading the productive ward project implementation as well as reducing the pressure sore cases. She was also the infection control link for the department actively undertaking hand hygiene audits, saving lives audits particularly in indwelling catheter and vascular access devices.

Although only in post for a very brief period as a Community IV CNS- Maya co-authored the Surrey IV Policies and Procedures, sitting in the IV Forum group.

Just before joining the Clinical Evaluation Team in August 2017 Maya has been instrumental/supporting the IV Lead- in the development of the Intravenous Vascular Access Service (IVAS) of Frimley Park Hospital.

Maya possess a well-developed patient centred philosophy of care through innovation and practical clinical skills.

#### **Dan Lewin**



Dan started his career in 2003 graduating with a BSc (Hons) in Applied Sports Science and went on to continue his learning with a BSc (Hons) in Physiotherapy in 2006.

Dan joined Pennine Care NHS Foundation Trust as a Musculoskeletal Specialist physiotherapist where he enjoyed 10 years' in post before taking up the role of Physiotherapy Service Lead for Pennine Care HMR Musculoskeletal Service.

He is a founding member of Pennine Care Physiotherapy Network and was Student Co-ordinator for Pennine Care Physiotherapy Services for 4 years. Dan has a very keen interest in improving

the learning environment for physiotherapy.

Dan is also actively involved with his local swimming teams providing physiotherapy support.

In September 2017 Dan joined the NHS Clinical Evaluation Team bringing a wealth of knowledge and expertise to the team.

#### **Colin Iversen**



Originally working in marine and production engineering, Colin entered nurse training in 1988, working in theatres and surgical wards at Harrogate and St James's University Hospital, Leeds once qualified.

He also spent 4 years in the private sector working for Egerton Hospital Equipment and Pegasus Airwave Ltd in sales then clinical support. It was during this time that he gained a formal teaching qualification as well as developing commercial awareness.

Returning to the NHS in 2002, Colin became the first Lead

Nurse Tissue Viability at Kettering General Hospital NHS Foundation Trust in 2003 where he developed the service from start up to its current successes in dramatically reducing the incidence of hospital acquired pressure ulcers and incontinence dermatitis, the latter of which was endorsed by the NHS Institute for Innovation and Improvement.

Colin has participated in a variety of product evaluation and procurement initiatives and saved over £1 million a year within 18 months of starting at Kettering by addressing inefficient procurement methods. Since then he has worked with other providers across Northamptonshire and, more recently, was a driving force in the completion of the East Midlands Wound Care Project that involved 18 separate organisations becoming a single customer to achieve significant volume discounts without compromising patient care.

Colin is a member of EPUAP, East Midlands Tissue Viability Group, Wound Care Alliance, Tissue Viability Society, Northamptonshire Tissue Viability Forum and the RCN for whom he was a regional student nurse representative and a branch convenor. He has contributed to Wounds UK best practice statements and NICE guidance and has been published in both Wounds UK and the Journal of Wound Care.

His completion of qualifications for Independent Nurse Prescribing, a Tissue Viability specific degree and MSc in Health Care have all been directed at improving patient outcomes and care as have his presentations at local, regional and national conferences.

He is motivated by the simple premise that "They're not patients, they're people" and is a passionate advocate for dignity in care.

Colin joined the Clinical Evaluation Team in July 2017.



# Collette Longstaffe RN(A) BA(Hons) Independent Non-Medical Prescriber

Colette is a Registered Nurse who has worked in community nursing for over 20 years. Having always loved community nursing she has worked as a community nurse, District Nurse, Community Matron and more latterly a Clinical Nurse Specialist in tissue viability.

She has always had a passion for wound care and has been a senior TVN since 2009. Since this time she has developed advanced skills in tissue viability and enjoys supporting clinicians

within her Trust to deliver high quality wound care to patients living at home. She has developed and designed educational packages that are delivered to clinicians within her Trust in addition to external candidates and pre-registration nursing students.

Colette has lead change within her Trust and worked collaboratively with her colleagues to promote standards of care, develop an effective equipment pathway and change systems of working aimed at reducing community acquired pressure ulceration as well as to facilitate clinically effective community based leg ulcer management.

Throughout her role as a TVN in Lincolnshire, Colette has had the opportunity to work collaboratively with her colleagues across NHS Trusts and the Local Authority to evaluate and influence many procurement decisions including contracts for Negative Pressure Wound Therapy, pressure relieving equipment as well as all the products included on the Trusts Wound Management Formulary and therefore has been able to recognise the value and impact this has in promoting high standards of care and better patient outcomes.

Colette then joined the Clinical Evaluation Team in September 2017.