

NHS Customer Board for Procurement and Supply Midlands Customer Board Meeting 7th December 2017

Category	Key updates
Strategic issues	<ul style="list-style-type: none"> • Comprehensive update from the National Customer Board was provided • The Chair explained the support that the Board could give to NHSI in peer to peer support to drive improvements. It was agreed that David Smith would take this point back to NHSI • An overview of the background to the GIRFT programme was provided by John Warrington. Key points included; Trusts would receive their own report with recommendations, national reports would be provided, funding is now agreed for this to be rolled out across 39 clinical specialities. • Brief discussion was had on Scan4Safety with the Chair agreeing to try to obtain the business case from Derby Teaching Hospitals NHS Foundation Trust and share it with members • Andy Harris provided update on the Trusted Customer programme, explaining that Community and Mental Health are now represented across the four regions • Overview on the Future Operating Model Programme and the Category Tower awards was provided. Brief overview of the NHSI/DH led workshop which was held on 31st October 2017 to work on what the future procurement department may look like was given
Meeting the financial challenge	<ul style="list-style-type: none"> • NHS Supply Chain savings were at £262m to end of October 2017, which is well on the way to achieving the £300m by the end of the contract • In terms of Nationally Contracted Products Couch Rolls and Blunt Fill Devices are now well embedded, Vinyl and Latex Exam Gloves have also now launched, Temporary Shoes, Toilet Roll and 6N Nitrile Exam Gloves will be launched early 2018, impact statements are being shared with trusts through account managers
Developing the procurement function	<ul style="list-style-type: none"> • Agreement to develop a talent map for potential future heads of procurement , the Chair will share the methodology which is being used at Exec level nationally • NHSI confirmed they would be picking up with individual trusts who had not submitted PTP plans • Cathy Griffiths provided overview that despite some of the challenges, there are successes to celebrate in terms of Procurement Standards with University Hospitals of Leicester NHS Trust and University Hospitals of North Midlands NHS Trust both accredited to level two and Burton Hospitals NHS Foundation Trust and Derby Teaching Hospitals NHS Foundation Trust accredited level one
Meeting the quality challenge	<ul style="list-style-type: none"> • The role of clinicians in delivering savings and the work that has been done to demonstrate this will be shared by Andy Harris and Phil Nettleton at the sub-regional HoP meetings in the next week to validate the information, this will then be brought back to the Midlands Customer Board next year. • In terms of NCP the only trust in the region to not sign us with NHSI is

	<p>University Hospitals Birmingham NHS Foundation Trust. However, it was confirmed that they are transacting these products through NHS Supply Chain.</p> <ul style="list-style-type: none"> • In terms of Model Hospital submission there are 22 trusts in the region who are not submitting data, David Smith confirmed they had all been contacted to start submitting • Update was provided by Marc Naughton on behalf of the Clinical Evaluation Team. Six reports are now available with a further five in the pipeline. Update on the clinical evaluation criteria; packaging, ease of use, ease of disposal, safety and the use of the star ratings along with the rationale of why there is no overall star rating due to the setting in which a product may be used
Development topics	<ul style="list-style-type: none"> • Sue Green provided an update on the ambulance/acute programme which is a much broader than Electrodes which is the first part of the initiative. All acute trust in the region need to sign up to the MOU to support this programme focusing on overlap in product usage between acute and ambulance and where savings can be made. Request was made for members to support in getting the MOU signed by every trust in the region
Communications	<ul style="list-style-type: none"> • Agreement to review who attends NPF from the region to ensure quality communications out of the meeting
How we work as a Board	<ul style="list-style-type: none"> • Refresh of the workplan with allocation of owners for each objective • A full review of the metrics was done, request was made for the criteria which marks the metrics as Red, Amber, Green from NHSI.