

NHS Customer Board for Procurement and Supply Southern Customer Board Meeting 9th January 2018

Category	Key updates
Customer Board	<ul style="list-style-type: none"> Whilst attendance at recent meetings has been excellent, Finance Director representation has been limited. Please can any FD's or their deputies get in touch by return with a view to joining the group.
Strategic issues	<ul style="list-style-type: none"> Rob Webb and Richard Ward gave a presentation to the meeting on the work their STP has been doing, covering who is involved, the governance structure and the vision for the STP as well as the partnership work with NHS Supply Chain and what has been delivered. Fazila Suleman Programme Manager responsible for Migration in London and the South, Tim Hamper Procurement lead for the South and Ian Charvill from CCS joined the meeting to give an update on the HSCN network migration project.
Meeting the financial challenge	<ul style="list-style-type: none"> Darren Williams provided an update that NHS Supply Chain had delivered £280m in savings at the end of December 2017 and are confident that they will reach the £300m savings target by the end of September 2018. In terms of savings overall the proportionate delivery of Compare and Save in the South is one of the highest which reflects good engagement from the region. Overall there has been an increase in the use of NHS Supply Chain through the year, which is reflective of improved trust relationships and greater savings delivery. In terms of Capital savings the £158m savings target was met in September 2017, which has now been stretched to £250m by September 2018. This has and will continue to be done through aggregation, the MTA calendar and utilisation of the DH fund. Trusts are asked to provide details of their future capital spend intentions to support better costs through more aggregation of spend.
Developing the procurement function	<ul style="list-style-type: none"> It was noted by the Chair that focus needs to remain on PSD throughout 2018.
Meeting the quality challenge	<ul style="list-style-type: none"> Collaborative Staff Banks Workshops are being held by CCA on 20th January in London and Bristol on 8th February 2018. There is also an energy event being held in Manchester, if this is successful it will be rolled out to other regions. Update was given on the Trusted Customer programme; the newly appointed Category Tower Managers are facilitating introductions between the existing Trusted Customers and the awarded Category Tower Service Providers. With regards to Mental Health, Ambulance and Community, procurement leads will be contacted to discuss next steps. Any gaps are looking to be filled by existing Trusted Customers under the guidance of CaPA. Update was given that there is a positive move to align the programme with DH and NHS Supply Chain. Salisbury NHS Foundation Trust has had discussions with the GIRFT team as they are seen as an outlier in terms of clinical practice. The GIRFT team are due to visit the trust in February 2018 to review this.
Development topics	<ul style="list-style-type: none"> With regards to the NHSI heatmap the Chair asked for members to provide support in improving the picture for their individual trusts or their peer trusts. Update was given that PPSA has not appointed an interim Director as planned, however the interim solution is that Plymouth Hospitals NHS Trust will manage this on a temporary basis and Darren Proctor will represent the group at the Southern Customer Board.
Communications	<ul style="list-style-type: none"> Request was made for NHS Supply Chain to look at engaging with STP groups so that Acute, Community and Mental Health providers are all getting the same messages and can support one another.