

Student Services news



Keeping us connected

Student Services

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If you're from a university, college or assessment centre that works with students who are eligible for NHS or social work bursaries or students who may be eligible for the new Learning Support Fund, please subscribe to Student Services News for quarterly updates.

Email us at nhsbsa.studentservices@nhs.net with your full contact details and we'll add you to our distribution list.

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Introduction

from Louisa Ruman, Head of Student Services



Welcome to this edition of Student Services News and the first one of 2018.

I am pleased to confirm that we are meeting all Key Performance Indicators (KPIs) across our work streams, and you can read more about this on pages 5 to 7.

We’re now fast approaching the application windows for continuing bursary students and we’ll shortly be writing out to students to invite them to apply. You can view the [application window dates](#) on our website, and read more about this on page 9.

I’m aware many of you are wondering what the plans are for students who fall under the current ‘transitional arrangements’. We’re currently waiting to hear back from the Department of Health and Social Care with a decision on the funding for Postgraduate, Dental Therapy and Dental Hygiene students and as soon as we have any updates we will let you know.

Speaking of the Department of Health and Social Care (DHSC), you may be aware that following on from the recent Cabinet reshuffle Jeremy Hunt MP’s portfolio was extended to include social care and so the name of the department was updated. You can read more about the ministerial appointments and work being undertaken by DHSC on their [website](#).

Finally, on page 8 you can read about LSF on Tour! A new type of event for 2018, we wanted to do something a little bit different and offer you the chance for us to come to your organisation to speak to staff and students about what’s available under LSF.

Louisa Ruman
Head of Student Services

“We’re now fast approaching the application windows for continuing bursary students and we’ll shortly be writing out to students to invite them to apply.”

Operational update

NHS Student Bursaries

All NHS students who are eligible to apply for a bursary must make an online application every year through their Bursary Online Support System (BOSS) account. For more information about reapplying and about BOSS, please visit our [website](#).

Your students can find the application window tables on our website at the appropriate link below. These tables show students when they can apply/reapply for their NHS Bursary and what their deadline is. Other useful guidance on making a bursary application is also provided on these web pages.

Please encourage your students to apply for an NHS Bursary as soon as possible rather than waiting until close to their application window deadline date. This ensures we do not get a bottleneck of applications just before the deadline and helps us to assess applications and set up payments in a far more timely manner, ready for the start of their academic year.

The tables below outline our current position for the 2017/18 intake:

Total applications expected	43,359
Total applications approved	41,084
Total applications in process (in the queue)	13
Total applications pended (awaiting evidence/further evidence)	760
Total number of students not applied	1,502

Operational update

Social Work Bursaries

The bursary application window deadline for autumn term starters closed on 1 November 2017.

The bursary application window deadline for January term starters is 14 February 2018. Social Work Bursary application forms for the 2017/18 academic year can be found on our [website](#).

Please encourage your January starters to apply for a Social Work Bursary as soon as possible.

The capping/attendance process is progressing well, with all capping data now received and the majority of attendance lists already received. The tables below outline our current position.

Postgraduate students:	
Total applications expected	3,505
Total applications approved (subject to capping data from universities/awaiting confirmation of enrolment)	3,439
Total applications in process	12
Total number of students not applied	48
Undergraduate students:	
Total applications expected	5,355
Total applications approved (subject to capping data from universities/awaiting confirmation of enrolment)	4,927
Total applications in process	0
Total number of students not applied	428

Operational update

Learning Support Fund

For the first time we are pleased to present you with an update on our current position for the Learning Support Fund (LSF). The work on hand for LSF is divided into three streams, Child

Dependants Allowance (CDA), Travel and Dual Accommodation (TDAE) and Exceptional Support Fund (ESF).

Number of LSF accounts registered	7,166
Number of non loan students	374

Work Stream	Applications Received	Applications Approved	Applications Rejected	Applications On Hand	Applications Pending
CDA Application	3,436	2,337	104	-	995
TDAE Application	298	110	7	-	181
ESF Application	56	16	32	1	7



LSF on Tour

This year we’re taking LSF on tour! Following the success of the stakeholder events held in October last year, we are offering you the chance to have members of our team visit your university.

The sessions can be tailored specifically to you, so if you would like a general overview of LSF or to focus on one of the specific elements, let us know and we’ll make sure this is covered! We can also set up some sessions to speak to your students, so they can ask us any questions they have about LSF.

- How many people are likely to attend the session
- If there are specific areas you would like us to focus on
- What are your preferred dates for a visit

If you did not receive the email and would like to be added to our contact list, please email us using the above address and we’ll make sure you’re included in any future communications.

We recently emailed our LSF contacts asking them to provide an expression of interest and we’re now working out a tour schedule! Thank you to everyone who contacted us requesting a visit, we’ll be in touch soon. If you would like your university to be included please contact us at nhsbsa.studentservices@nhs.net letting us know:

Don’t forget, you can find a range of materials relating to LSF on our [website](#), go to *Information for universities and colleges > Guides and toolkits and there is a section called Learning Support Fund Toolkit.*



NHS Bursary application windows for 2018



For continuing non-medical/dental intakes and all new and continuing medical/dental intakes commencing bursary funded study years in 2018, the NHS Bursary application windows are now available on our website and can be viewed [here](#).

It’s important each student applies for their NHS Bursary within the right application window so their payments are set up ready for the start of their academic year.

Please help make eligible students aware of when they can submit their application, and encourage them to do so as soon as possible rather than leave it until the deadline date.

Students can also follow us on Twitter [@NHSBSA_Students](#) and on [Facebook](#) to see reminders of when they can submit their application.



Transitional Arrangements update

You may be aware that under the healthcare funding reforms students on Postgraduate, Dental Hygiene and Dental Therapy courses were placed under ‘transitional arrangements’.

This meant students starting those courses in 2017/18 could still apply for an NHS Bursary with a view to the arrangements for new students starting in 2018/19 and beyond being reviewed.

At the time of writing, we are waiting for confirmation from the Department of Health

and Social Care with regards the funding arrangements for this group of students for the 2018/19 academic year. As soon as we are advised of the arrangements we will let you know and will update our website accordingly. Keep an eye on our social media pages for the latest information.



Confirmation of Dates of Attendance

It's that time of year where we need you to send in your dates of attendance for students on an NHS Bursary, including medical and dental students. You should have received an email from us on 16 January with an attached BUR100 form plus details on the information we need from you. It is important we receive this information

by 16 February 2018 so we can input the dates for all relevant healthcare courses in readiness for students applying on our BOSS system.

If you have any queries or you did not receive the email, please contact us at nhsbsa.HEIEnquiries@nhs.net.



“ You should have received an email from us on 16 January with an attached BUR100 form plus details on the information we need from you. ”

Reporting concerns of fraud

Do you have any suspicions of bursary fraud happening in your university?

Suspicious can be reported in confidence to the NHS Counter Fraud Authority.

Telephone:
0800 028 40 60
(Monday to Friday 8am to 6pm)

Online: www.cfa.nhs.uk
(anytime)



Stop Fraud

Your dedicated helplines



If you have a query and can't find the answer on **Ask Us**, our online self-help enquiry system, you can call our advisors on:

NHS Student Bursaries
 **0300 330 1372**

Social Work Bursaries
 **0300 330 1342**

Learning Support Fund
 **0300 330 1372**