

**NHS Customer Board for Procurement and Supply
National Customer Board Meeting 13th February 2018**

Category	Key updates
Strategic issues	<ul style="list-style-type: none"> • Jin Sahota provided update on the FOM, of the 14 procurements 11 have been awarded with three enablers remaining. Good strong competition has been seen for all bids, which shows belief in the model. • Discussion on what the priorities and focus of the Board should look like in 2018, which included: <ul style="list-style-type: none"> • Financials and performance • Quality and assurance • Professional development • Information sharing • Set direction and make decisions • Capturing local feedback and taking to the National Customer Board & ICC • The ICC will be recruiting NEDs for the board; there is a submission with the Minister on names for consideration.
Meeting the financial challenge	<ul style="list-style-type: none"> • It was noted that £280m of savings has been delivered by NHS Supply Chain at the end of December 2017, with it reaching £285m at the end of February 2018; there is line of sight to £320m by the end of September 2018. • The NCP programme has launched 17 product areas under NCP, with around £17m savings to be delivered, there has been good uptake and uplift in volume through NHS Supply Chain.
Developing the procurement function	<ul style="list-style-type: none"> • Discussion was had on the Excellence in Supply Awards and taking them forwards nationally based on the four regional Customer Board footprints. • With regards to PSDN it was noted that funding has been received for 17/18, discussion is on-going for 18/19.
Meeting the quality challenge	<ul style="list-style-type: none"> • Discussion was had around GIRFT and the need for a clearer procurement message when the GIRFT teams visit Trusts. The Local boards are looking to engage with the regional GIRFT representatives. • Update was provided on the CRB/CET celebratory event held at the Royal College of Nursing.
Development topics	<ul style="list-style-type: none"> • A demonstration of CCS Crown Market place was provided; a beta site has now been launched with a number of health organisations using this. Technology products, office supplies and multifunctional devices can currently be purchased through the platform.
Communications	<ul style="list-style-type: none"> • Revised Terms of Reference would be worked on, once agreed communications would be drafted to the market on the rep-constitution of the Board.