

# Provider news round-up

**August 2018**

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Below is a list of the communications that were sent to prototype practices from the dental contract reform programme during the month of August.

Please note that it is the responsibility of the contract holder to ensure that the information contained in these emails has been communicated to relevant members of the practice team and acted upon.

## **Evaluation Survey Practice Questionnaire – sent August 15**

Practices have been asked to complete a questionnaire to understand how dentists and other team members feel about working under the prototype arrangements. The deadline for completion of the questionnaire is Friday 31 August 2018.

## **Monthly survey – sent August 9 at 15.34**

The deadline for completion of the monthly survey for July was Friday 17 August 2018

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## **Year-end**

The year-end letters have now been produced for all prototype practices and have been sent to commissioners for their review. Commissioners will be forwarding the letters to the individual practices in their areas shortly. If practices have not heard from their commissioner in regard to year-end within the next couple of weeks, they should contact their commissioner directly.

## **What triggers capitation?**

We have received some queries from practices asking what factors trigger capitation so the following summary is intended to improve practices' awareness and understanding of the events that affect the practice capitation list.

A new patient joins the practice patient list when they attend for an oral health assessment (OHA). The FP17 and the appointment data that the practice will submit will trigger capitation for this patient and they will be added to the practice's capitated patient list.

The patient will remain on the list for a period of three years unless they attend for NHS treatment elsewhere except if the patient attends another practice for urgent, referral or a charge exempt treatment. In these cases the patient will remain on the practice list.

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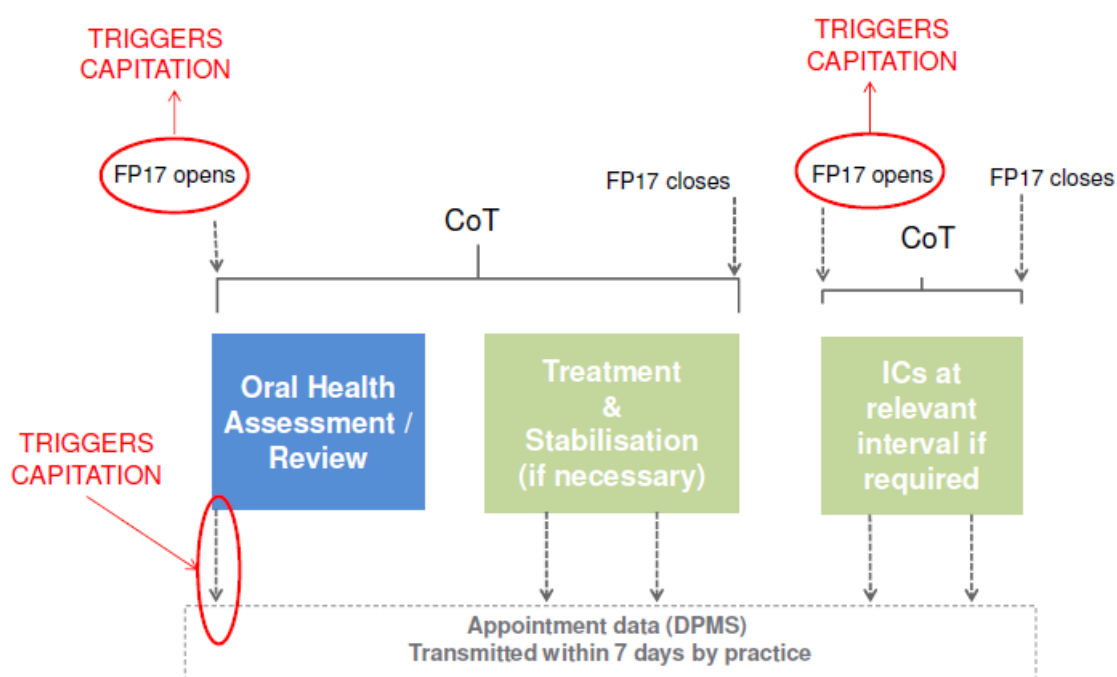
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The three year capitation clock will re-set when the patient attends for:

- Interim care (IC) course of treatment – via the FP17
- Oral health review (OHR) – via the appointment data and the FP17

The capitation triggers are highlighted in the diagram below:

## How capitated patient numbers are counted



## Wave 4 Induction

A series of induction events for wave 4 practices commences on 30 August to introduce prospective prototype practices to the concepts of the dental contract reform programme, and ensure they have a good understanding of what is involved in the delivery of care and how attainment of the contract is measured. The events will be held in Manchester, London and York.

In addition a number of fact sheets have been produced to condense information to “bite size”, giving prospective new practices a summary of the key components of the contract. The fact sheets have been sent to those practices that have been selected for wave 4 entry in October and January and added to the DCR webpages together with some other additional resources. During September the existing presentations on the webpages will be updated with those given at the induction events.