

Provider news round-up

September 2018

Below is a list of the communications that were sent to prototype practices from the dental contract reform programme during the month of September.

Please note that it is the responsibility of the contract holder to ensure that the information contained in these emails has been communicated to relevant members of the practice team and acted upon.

Monthly survey – sent September 4 at 11.40

The deadline for completion of the monthly survey for August was Friday 14 September 2018.

Patient case studies – sent September 19 at 09.09

See article below for detail.

Wave 4 induction training

Prospective wave 4 practices attended the induction training events held in Manchester, York, and London at the end of August/beginning of September. Feedback from the induction events was positive. We hope that practices now have a good understanding of the prototype arrangements and can make the necessary changes to their current operating model, ensuring that all members of staff are aware of the part they will play in delivering under the prevention focussed prototype dental contract. Following their start date, practices will be notified of subsequent support that will be available to them. This will include the opportunity for a telephone call with members of the programme team to enable practices to discuss any issue that may be causing concern. These calls will be scheduled around 10 days following the practice starting as a prototype. Additionally, there will be two webinars in November, the first being to explore the use and purpose of the Compass reports. The second webinar will explain the modelling tool and how it can be used to predict the year end outturn and manage delivery of the contract to ensure the 96% threshold at least is attained. It will also cover the relevance of the monthly Compass capitation and remuneration report.

The programme team looks forward to welcoming the wave 4 cohort of practices to the dental contract reform programme and wishes them every success as a prototype practice.

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Case Studies

The programme is keen to gather some anonymous case studies setting out how the prototype approach to oral health assessments, provision of interim care and oral health reviews has impacted on individual patients' oral health.

The intention is to share these case studies in programme communications, including DCR News to ensure that the learning from the prototyping experience is communicated to practices and stakeholders beyond the programme.

If you have examples of patients where you feel that as a result of the care pathway approach their oral health has improved, please send the details to Claire Osborne, communications lead for the programme at the Department of Health and Social Care Claire.osborne@dh.gsi.gov.uk It would be useful if you could write in the subject line 'prototype patient case studies' and please ensure the patient is not identifiable. Your participation in this exercise is most appreciated.