

Provider news round-up

October 2018

Below is a list of the communications that were sent to prototype practices from the dental contract reform programme during the month of October.

Please note that it is the responsibility of the contract holder to ensure that the information contained in these emails has been communicated to relevant members of the practice team and acted upon.

Monthly survey – 2 October 2018

The deadline for completion of the monthly survey for September was Friday 12 October 2018.

Patient surveys – 3 October 2018

A reminder was sent to practices requesting anonymous case studies setting out how the prototype approach has impacted on individual patient's oral health.

The deadline for submitting case studies was Wednesday 10 October.

Welcome to new practices

October has seen the first of the new prototype practices going live. Practices are going live in two 'cohorts' between now and the end of March. The programme extends a warm welcome to all the practices as they join the programme over the next few months and looks forward to working with them.

As with previous waves, once they are all live, a full list of the practices will be published on the programme website.

Updated training presentations now available

Please note that the programme has recently updated presentations to the programme website. The presentations cover the following topics:

- Introduction to contract reform
- Prototype remuneration system
- Introduction to the clinical philosophy and pathway
- Dental quality and outcomes framework
- Making it work – learning from experience
- Contractual arrangements

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These presentations are intended to supplement the factsheets and other programme material that is available on its website (see below). They are intended to help practices explain the way in which the pathway operates in practice, which may be particularly helpful during the induction of new team members.

Changes to programme communications and website

The programme has recently written to all prototypes to inform them of a change to the email address that that should be used for communicating with the dental contract reform programme. Support continues to be provided to practices and their commissioners but as of 29 November 2018 programme communications will come from nhsbsa.dentalcontractreform@nhs.net This will also be the communication route for any queries for the programme, and will continue to be a managed inbox.

Programme materials including training presentations, details of the remuneration system and frequently asked questions are also moving home and can now be found via this link <https://www.nhsbsa.nhs.uk/dental-contract-reform>

The email box for dentalcontractreform@pcc.nhs.uk will be monitored for a short period of time to ensure no communications are missed, but all responses will be sent via the new email address.

The programme will remind all practices again prior to, and once the switch has taken place to confirm that the changes are live.

The next issue of provider news round-up will come from nhsbsa.dentalcontractreform@nhs.net, so please keep a look out for it in November.