

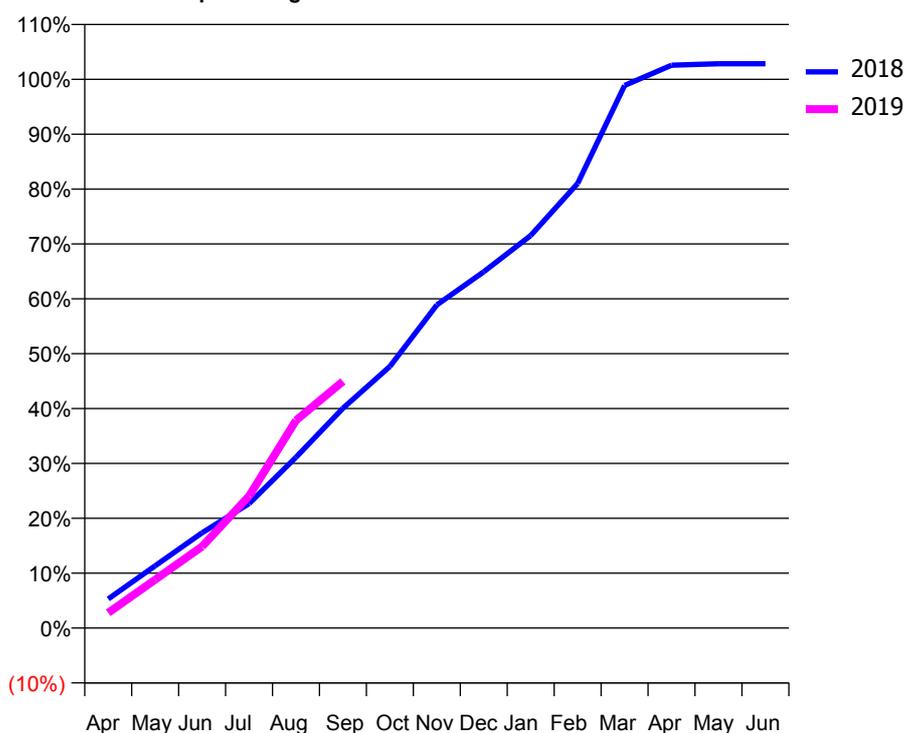
7A1 - Vital Signs Orthodontic At a Glance Contract Report for 101281/0257 - September 2018

| | | | |
|----------------------|-----------------------|---|-------------|
| Name or company name | OASIS DENTAL CARE LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,000 |
| Contract start date | 01/04/2015 | Carry forward orthodontic activity (UOA) | -180 |
| Contract end date | 30/09/2024 | Baseline contract value | £439,832.13 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 21.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 620 | 424 | 222 |
| May | 1,145 | 907 | 705 |
| June | 1,418 | 1,390 | 1,190 |
| July | 1,860 | 1,814 | 1,925 |
| August | 2,301 | 2,490 | 3,027 |
| September | 2,958 | 3,204 | 3,596 |
| October | 3,739 | 3,813 | |
| November | 4,768 | 4,711 | |
| December | 5,150 | 5,194 | |
| January | 5,402 | 5,723 | |
| February | 6,286 | 6,481 | |
| March | 7,525 | 7,911 | |
| April | 8,071 | 8,205 | |
| May | 8,071 | 8,226 | |
| June | 8,071 | 8,226 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 406 | 406 | 100.0% | 82.9% | 59.5% |
| % of all assessments that were assess and refuse | 0 | 406 | 0.0% | 6.0% | 11.3% |
| % of all assessments that were assess and review | 0 | 406 | 0.0% | 11.1% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 406 | N/A | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 406 | 0.2% | 2.9% | 2.7% |
| % of case starts with a reported IOTN of 4 | 297 | 406 | 73.2% | 72.9% | 76.5% |
| % of case starts with a reported IOTN of 5 | 108 | 406 | 26.6% | 23.8% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 349 | 359 | 97.2% | 88.9% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 359 | 1.4% | 3.7% | 6.5% |
| % of patients satisfied with the treatment they have received | 55 | 57 | 96.5% | 98.1% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

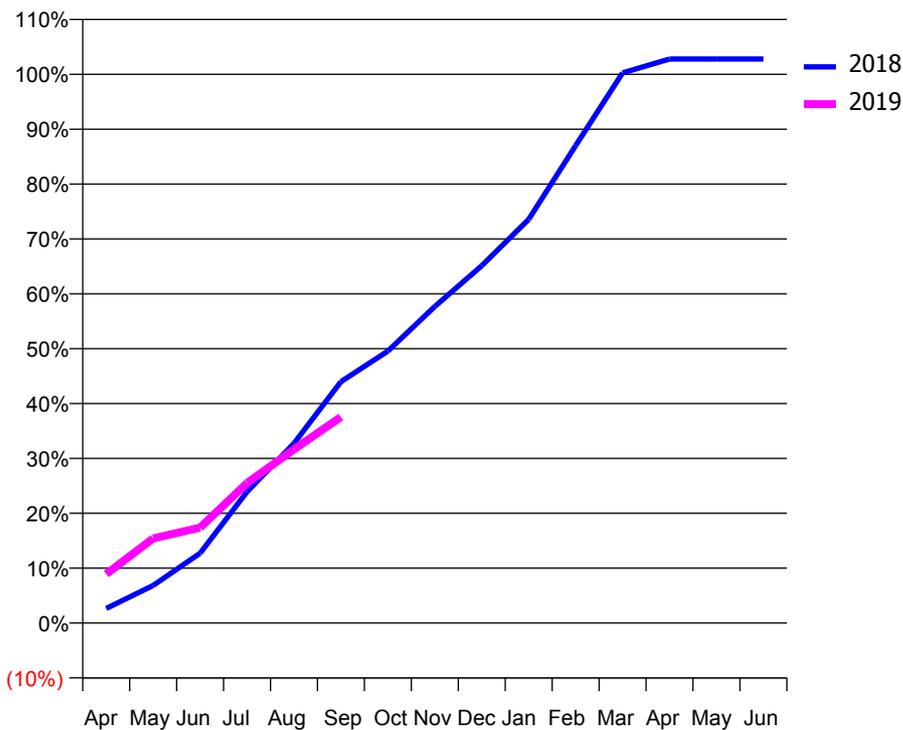
7A1 - Vital Signs Orthodontic At a Glance Contract Report for 101281/0258 - September 2018

| | | | |
|----------------------|-----------------------|---|-------------|
| Name or company name | OASIS DENTAL CARE LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,500 |
| Contract start date | 01/04/2015 | Carry forward orthodontic activity (UOA) | -187 |
| Contract end date | 30/09/2024 | Baseline contract value | £412,342.62 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 17.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 60 | 199 | 670 |
| May | 60 | 514 | 1,157 |
| June | 1,282 | 955 | 1,304 |
| July | 1,998 | 1,795 | 1,913 |
| August | 2,544 | 2,457 | 2,375 |
| September | 3,344 | 3,298 | 2,816 |
| October | 4,352 | 3,718 | |
| November | 5,175 | 4,328 | |
| December | 5,973 | 4,884 | |
| January | 6,372 | 5,518 | |
| February | 6,876 | 6,526 | |
| March | 7,384 | 7,519 | |
| April | 7,594 | 7,708 | |
| May | 7,594 | 7,708 | |
| June | 7,615 | 7,708 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 340 | 345 | 98.6% | 82.9% | 59.5% |
| % of all assessments that were assess and refuse | 0 | 345 | 0.0% | 6.0% | 11.3% |
| % of all assessments that were assess and review | 5 | 345 | 1.4% | 11.1% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 340 | N/A | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 20 | 340 | 5.9% | 2.9% | 2.7% |
| % of case starts with a reported IOTN of 4 | 256 | 340 | 75.3% | 72.9% | 76.5% |
| % of case starts with a reported IOTN of 5 | 64 | 340 | 18.8% | 23.8% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 282 | 301 | 93.7% | 88.9% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 8 | 301 | 2.7% | 3.7% | 6.5% |
| % of patients satisfied with the treatment they have received | 51 | 52 | 98.1% | 98.1% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

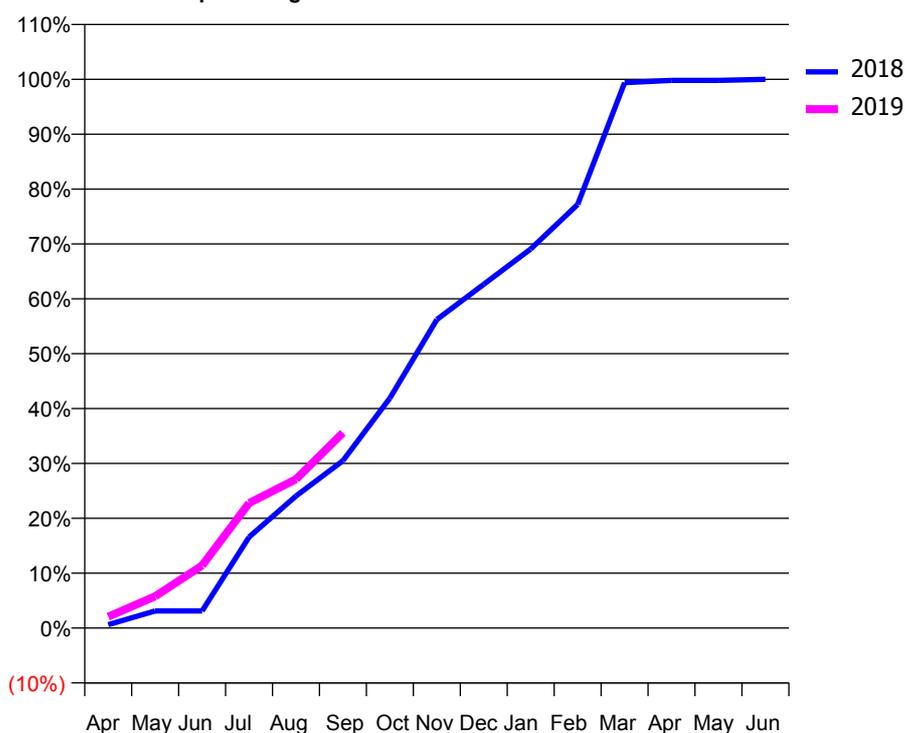
7A1 - Vital Signs Orthodontic At a Glance Contract Report for 154857/0001 - September 2018

| | | | |
|----------------------|---------------------------|---|-------------|
| Name or company name | Tameside Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 10,148 |
| Contract start date | 01/03/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 30/09/2020 | Baseline contract value | £552,548.17 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 26.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | -389 | 63 | 210 |
| May | -389 | 315 | 588 |
| June | 503 | 315 | 1,155 |
| July | 988 | 1,680 | 2,310 |
| August | 1,618 | 2,436 | 2,751 |
| September | 2,949 | 3,087 | 3,612 |
| October | 3,558 | 4,242 | |
| November | 4,705 | 5,691 | |
| December | 5,272 | 6,342 | |
| January | 5,715 | 6,995 | |
| February | 6,979 | 7,814 | |
| March | 8,388 | 10,062 | |
| April | 9,169 | 10,104 | |
| May | 9,169 | 10,104 | |
| June | 9,169 | 10,125 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 510 | 510 | 100.0% | 82.9% | 59.5% |
| % of all assessments that were assess and refuse | 0 | 510 | 0.0% | 6.0% | 11.3% |
| % of all assessments that were assess and review | 0 | 510 | 0.0% | 11.1% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 510 | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 7 | 510 | 1.4% | 2.9% | 2.7% |
| % of case starts with a reported IOTN of 4 | 362 | 510 | 71.0% | 72.9% | 76.5% |
| % of case starts with a reported IOTN of 5 | 138 | 510 | 27.1% | 23.8% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 947 | 998 | 94.9% | 88.9% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 31 | 998 | 3.1% | 3.7% | 6.5% |
| % of patients satisfied with the treatment they have received | 53 | 53 | 100.0% | 98.1% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

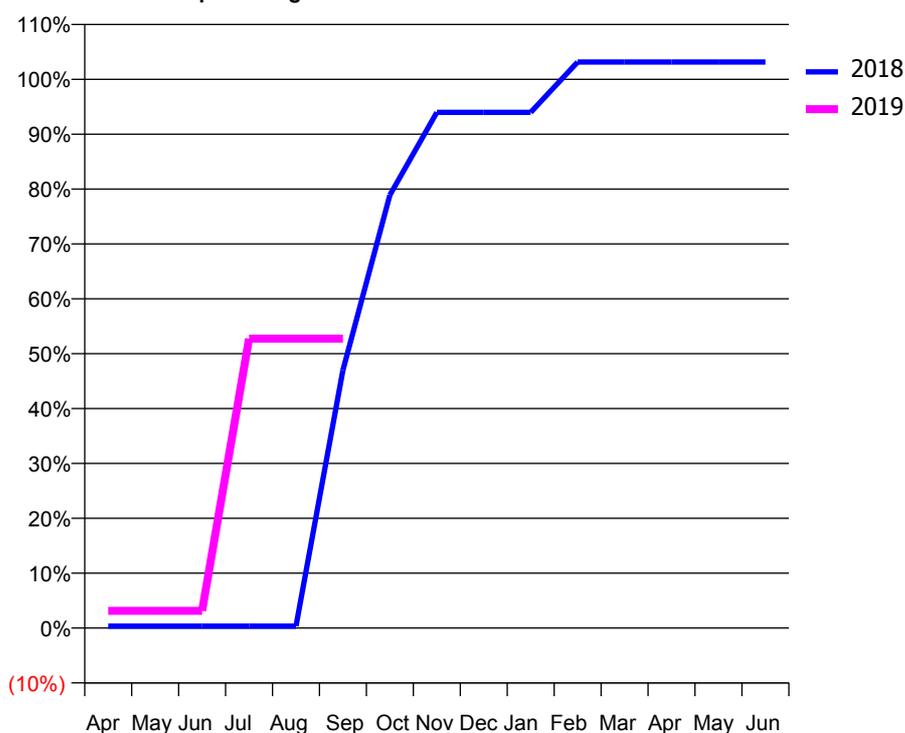
7A1 - Vital Signs Orthodontic At a Glance Contract Report for 173185/0001 - September 2018

| | | | |
|----------------------|---------------------------------------|---|-------------|
| Name or company name | Deintyddfa Deudraeth Dental Care Ltd. | 18/19 Contracted general activity (UDA) | 8,159 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,143 |
| Contract start date | 01/05/2010 | Carry forward orthodontic activity (UOA) | -36 |
| Contract end date | | Baseline contract value | £302,798.99 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 39 | 4 | 36 |
| May | 39 | 4 | 36 |
| June | 39 | 4 | 36 |
| July | 39 | 4 | 603 |
| August | 39 | 4 | 603 |
| September | 39 | 537 | 603 |
| October | 39 | 902 | |
| November | 39 | 1,074 | |
| December | 39 | 1,074 | |
| January | 849 | 1,074 | |
| February | 1,147 | 1,179 | |
| March | 1,147 | 1,179 | |
| April | 1,147 | 1,179 | |
| May | 1,147 | 1,179 | |
| June | 1,147 | 1,179 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 60 | 60 | 100.0% | 82.9% | 59.5% |
| % of all assessments that were assess and refuse | 0 | 60 | 0.0% | 6.0% | 11.3% |
| % of all assessments that were assess and review | 0 | 60 | 0.0% | 11.1% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 60 | N/A | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 14 | 60 | 23.3% | 2.9% | 2.7% |
| % of case starts with a reported IOTN of 4 | 34 | 60 | 56.7% | 72.9% | 76.5% |
| % of case starts with a reported IOTN of 5 | 12 | 60 | 20.0% | 23.8% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 61 | N/A | 88.9% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 61 | 0.0% | 3.7% | 6.5% |
| % of patients satisfied with the treatment they have received | 9 | 9 | 100.0% | 98.1% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

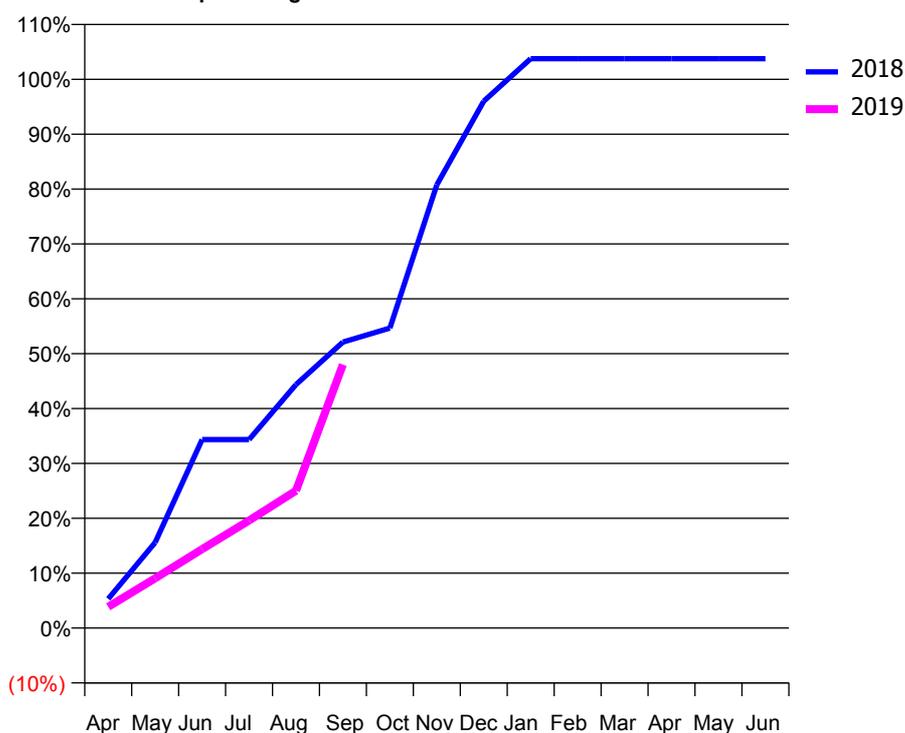
7A1 - Vital Signs Orthodontic At a Glance Contract Report for 175145/0002 - September 2018

| | | | |
|----------------------|---|---|---------------|
| Name or company name | Rhyl and Abergele Elwy Dental Partnership | 18/19 Contracted general activity (UDA) | 48,000 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 1,808 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 827 |
| Contract start date | 01/03/2011 | Carry forward orthodontic activity (UOA) | -31 |
| Contract end date | | Baseline contract value | £1,378,377.89 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -13 | 44 | 32 |
| May | 162 | 129 | 75 |
| June | 183 | 284 | 119 |
| July | 357 | 284 | 162 |
| August | 357 | 367 | 207 |
| September | 420 | 431 | 397 |
| October | 442 | 452 | |
| November | 614 | 668 | |
| December | 638 | 794 | |
| January | 682 | 858 | |
| February | 808 | 858 | |
| March | 808 | 858 | |
| April | 829 | 858 | |
| May | 829 | 858 | |
| June | 829 | 858 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 37 | 53 | 69.8% | 82.9% | 59.5% |
| % of all assessments that were assess and refuse | 16 | 53 | 30.2% | 6.0% | 11.3% |
| % of all assessments that were assess and review | 0 | 53 | 0.0% | 11.1% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 37 | N/A | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 37 | N/A | 2.9% | 2.7% |
| % of case starts with a reported IOTN of 4 | 25 | 37 | 67.6% | 72.9% | 76.5% |
| % of case starts with a reported IOTN of 5 | 12 | 37 | 32.4% | 23.8% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 11 | 24 | 45.8% | 88.9% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 24 | 0.0% | 3.7% | 6.5% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 98.1% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

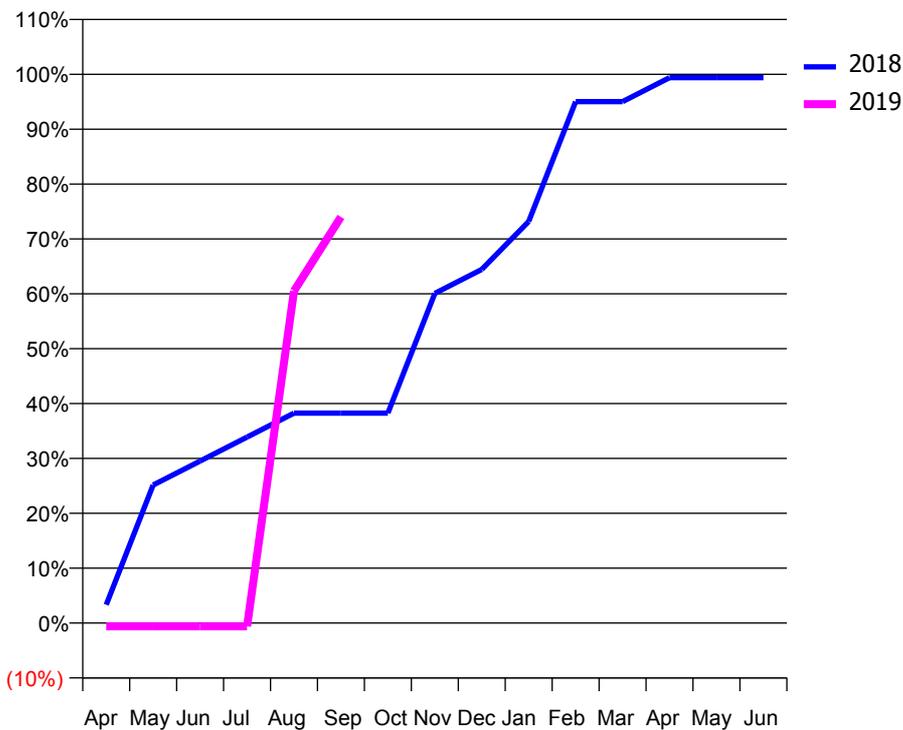
7A1 - Vital Signs Orthodontic At a Glance Contract Report for 193216/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Ruthin Dental | 18/19 Contracted general activity (UDA) | 32,000 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 49 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 481 |
| Contract start date | 01/04/2013 | Carry forward orthodontic activity (UOA) | 3 |
| Contract end date | | Baseline contract value | £848,785.64 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 14 | 16 | -3 |
| May | 119 | 121 | -3 |
| June | 182 | 142 | -3 |
| July | 203 | 163 | -3 |
| August | 266 | 184 | 291 |
| September | 308 | 184 | 356 |
| October | 308 | 184 | |
| November | 329 | 289 | |
| December | 392 | 310 | |
| January | 455 | 352 | |
| February | 476 | 457 | |
| March | 476 | 457 | |
| April | 476 | 478 | |
| May | 476 | 478 | |
| June | 476 | 478 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 31 | 31 | 100.0% | 82.9% | 59.5% |
| % of all assessments that were assess and refuse | 0 | 31 | 0.0% | 6.0% | 11.3% |
| % of all assessments that were assess and review | 0 | 31 | 0.0% | 11.1% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 31 | N/A | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 31 | N/A | 2.9% | 2.7% |
| % of case starts with a reported IOTN of 4 | 26 | 31 | 83.9% | 72.9% | 76.5% |
| % of case starts with a reported IOTN of 5 | 5 | 31 | 16.1% | 23.8% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 9 | 18 | 50.0% | 88.9% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 18 | 5.6% | 3.7% | 6.5% |
| % of patients satisfied with the treatment they have received | 7 | 7 | 100.0% | 98.1% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

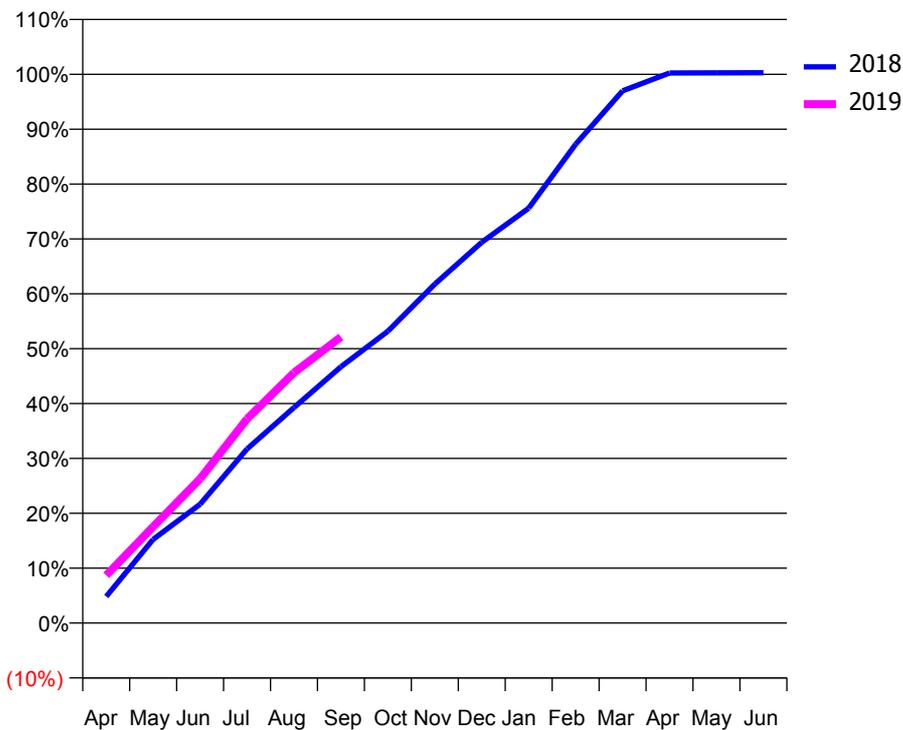
7A1 - Vital Signs Orthodontic At a Glance Contract Report for 329398/0002 - September 2018

| | | | |
|----------------------|----------------|---|-------------|
| Name or company name | MR DJ PLUNKETT | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 9,984 |
| Contract start date | 01/05/2008 | Carry forward orthodontic activity (UOA) | -27 |
| Contract end date | 30/09/2024 | Baseline contract value | £581,077.28 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 25.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 990 | 470 | 868 |
| May | 1,944 | 1,480 | 1,753 |
| June | 2,638 | 2,102 | 2,625 |
| July | 3,703 | 3,077 | 3,716 |
| August | 4,502 | 3,809 | 4,555 |
| September | 5,363 | 4,530 | 5,206 |
| October | 6,198 | 5,159 | |
| November | 7,326 | 5,991 | |
| December | 8,122 | 6,730 | |
| January | 8,762 | 7,334 | |
| February | 9,400 | 8,464 | |
| March | 9,611 | 9,407 | |
| April | 9,781 | 9,723 | |
| May | 9,783 | 9,726 | |
| June | 9,783 | 9,727 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 483 | 838 | 57.6% | 82.9% | 59.5% |
| % of all assessments that were assess and refuse | 123 | 838 | 14.7% | 6.0% | 11.3% |
| % of all assessments that were assess and review | 232 | 838 | 27.7% | 11.1% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 483 | N/A | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 7 | 483 | 1.4% | 2.9% | 2.7% |
| % of case starts with a reported IOTN of 4 | 362 | 483 | 74.9% | 72.9% | 76.5% |
| % of case starts with a reported IOTN of 5 | 111 | 483 | 23.0% | 23.8% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 336 | 409 | 82.2% | 88.9% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 35 | 409 | 8.6% | 3.7% | 6.5% |
| % of patients satisfied with the treatment they have received | 72 | 74 | 97.3% | 98.1% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

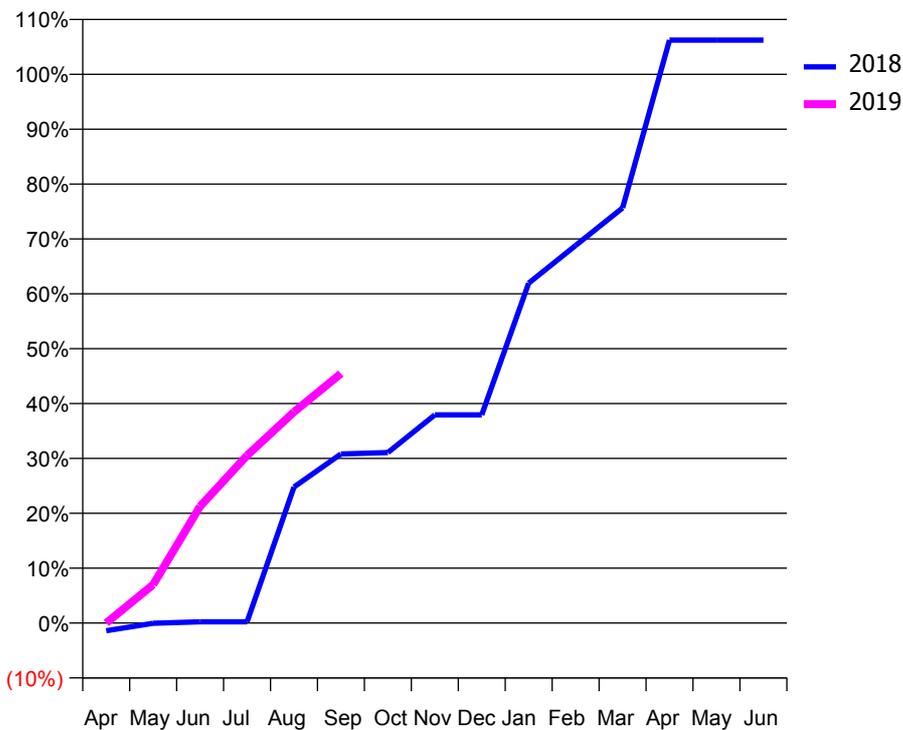
7A1 - Vital Signs Orthodontic At a Glance Contract Report for 826677/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MR SJ LANGSTON | 18/19 Contracted general activity (UDA) | 560 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 300 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £33,467.23 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.31 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 1 | -5 | 0 |
| May | 2 | -0 | 21 |
| June | 24 | 1 | 64 |
| July | 25 | 1 | 92 |
| August | 113 | 87 | 115 |
| September | 156 | 108 | 136 |
| October | 178 | 109 | |
| November | 181 | 133 | |
| December | 183 | 133 | |
| January | 247 | 217 | |
| February | 274 | 241 | |
| March | 342 | 265 | |
| April | 345 | 372 | |
| May | 345 | 372 | |
| June | 345 | 372 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 19 | 35 | 54.3% | 82.9% | 59.5% |
| % of all assessments that were assess and refuse | 0 | 35 | 0.0% | 6.0% | 11.3% |
| % of all assessments that were assess and review | 16 | 35 | 45.7% | 11.1% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 19 | N/A | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 19 | 5.3% | 2.9% | 2.7% |
| % of case starts with a reported IOTN of 4 | 15 | 19 | 78.9% | 72.9% | 76.5% |
| % of case starts with a reported IOTN of 5 | 2 | 19 | 10.5% | 23.8% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 5 | N/A | 88.9% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 5 | 0.0% | 3.7% | 6.5% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 98.1% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

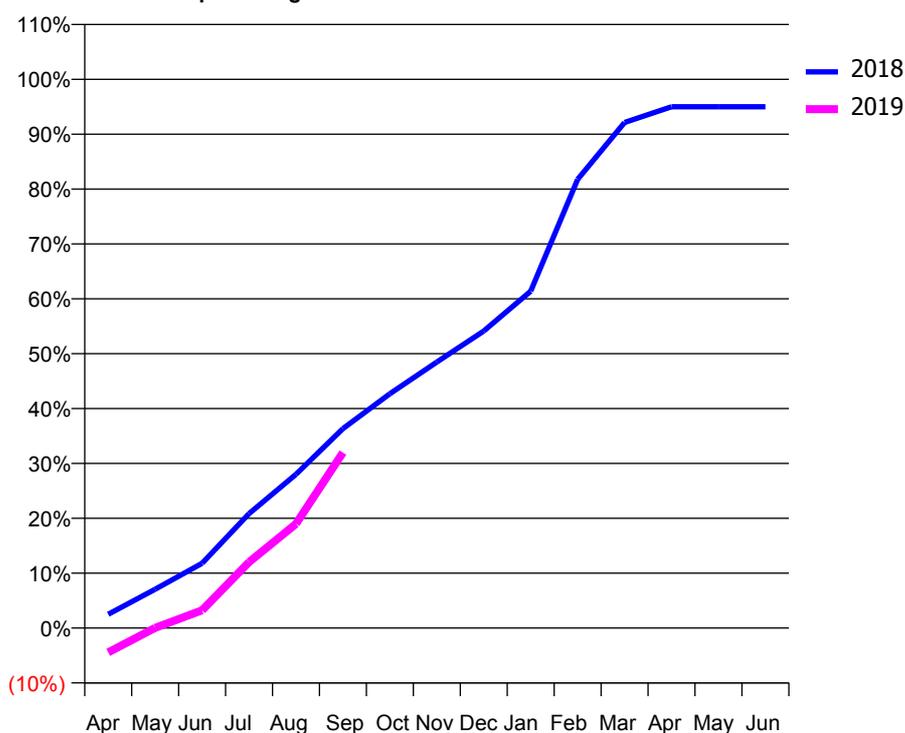
7A2 - Vital Signs Orthodontic At a Glance Contract Report for 176710/0007 - September 2018

| | | | |
|----------------------|-----------------------|---|---------------|
| Name or company name | Q Dental Care Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 20,200 |
| Contract start date | 01/07/2011 | Carry forward orthodontic activity (UOA) | 900 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,230,637.26 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 100.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 1,065 | 451 | -900 |
| May | 7,582 | 1,275 | 6 |
| June | 8,984 | 2,123 | 653 |
| July | 10,573 | 3,754 | 2,430 |
| August | 11,507 | 5,043 | 3,835 |
| September | 12,435 | 6,542 | 6,457 |
| October | 13,781 | 7,686 | |
| November | 14,774 | 8,725 | |
| December | 16,082 | 9,745 | |
| January | 17,169 | 11,051 | |
| February | 17,950 | 14,718 | |
| March | 18,378 | 16,583 | |
| April | 18,546 | 17,100 | |
| May | 18,546 | 17,100 | |
| June | 18,546 | 17,100 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 833 | 1,009 | 82.6% | 33.4% | 59.5% |
| % of all assessments that were assess and refuse | 45 | 1,009 | 4.5% | 6.9% | 11.3% |
| % of all assessments that were assess and review | 131 | 1,009 | 13.0% | 59.6% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 833 | N/A | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 8 | 833 | 1.0% | 1.0% | 2.7% |
| % of case starts with a reported IOTN of 4 | 701 | 833 | 84.2% | 84.2% | 76.5% |
| % of case starts with a reported IOTN of 5 | 123 | 833 | 14.8% | 14.8% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 823 | 913 | 90.1% | 90.1% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 72 | 913 | 7.9% | 7.9% | 6.5% |
| % of patients satisfied with the treatment they have received | 107 | 115 | 93.0% | 93.0% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

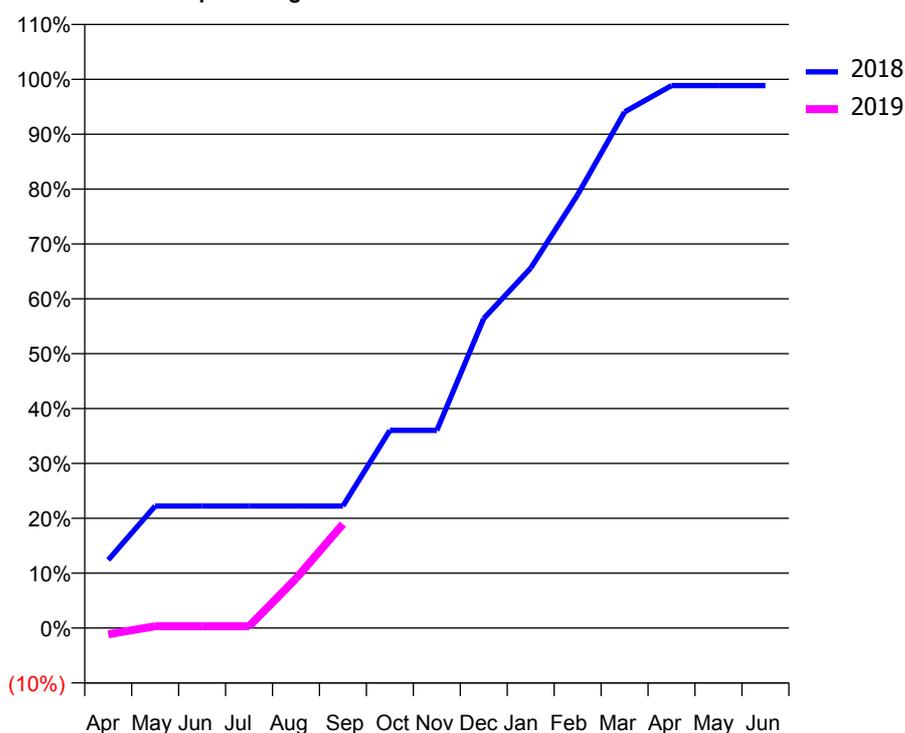
7A3 - Vital Signs Orthodontic At a Glance Contract Report for 117234/0001 - September 2018

| | | | |
|----------------------|-----------------------------|---|-------------|
| Name or company name | Cwmtawe Dental Practice Ltd | 18/19 Contracted general activity (UDA) | 9,000 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -17 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,062 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | 35 |
| Contract end date | | Baseline contract value | £423,721.95 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 351 | 380 | -35 |
| May | 412 | 681 | 10 |
| June | 519 | 681 | 10 |
| July | 585 | 681 | 10 |
| August | 623 | 681 | 276 |
| September | 627 | 681 | 580 |
| October | 1,581 | 1,103 | |
| November | 1,910 | 1,103 | |
| December | 2,285 | 1,727 | |
| January | 2,578 | 2,008 | |
| February | 3,204 | 2,418 | |
| March | 3,958 | 2,880 | |
| April | 3,959 | 3,027 | |
| May | 3,959 | 3,027 | |
| June | 3,959 | 3,027 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 140 | 200 | 70.0% | 54.8% | 59.5% |
| % of all assessments that were assess and refuse | 39 | 200 | 19.5% | 12.8% | 11.3% |
| % of all assessments that were assess and review | 21 | 200 | 10.5% | 32.4% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 140 | N/A | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 140 | 1.4% | 2.0% | 2.7% |
| % of case starts with a reported IOTN of 4 | 112 | 140 | 80.0% | 75.0% | 76.5% |
| % of case starts with a reported IOTN of 5 | 26 | 140 | 18.6% | 17.0% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 2 | 10 | 20.0% | 43.1% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 7 | 10 | 70.0% | 9.7% | 6.5% |
| % of patients satisfied with the treatment they have received | 15 | 16 | 93.8% | 93.6% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

7A3 - Vital Signs Orthodontic At a Glance Contract Report for 153729/0001 - September 2018

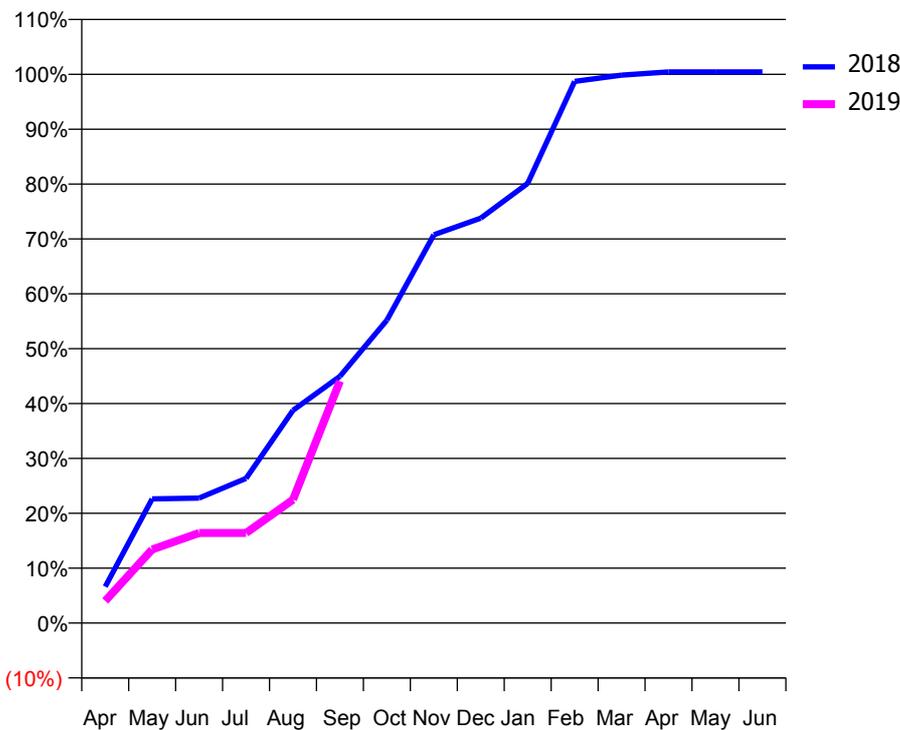
| | |
|----------------------|---|
| Name or company name | Dr EV Johnstone, Dr D Ainsworth and Dr J Williams |
| Contract type name | GDS Contract |
| Purpose of contract | Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 18/19 Contracted general activity (UDA) | 9,742 |
| Carry forward general activity (UDA) | 0 |
| 18/19 Contracted orthodontic activity (UOA) | 694 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £436,079.46 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.19 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 1 | 46 | 28 |
| May | 47 | 157 | 93 |
| June | 93 | 158 | 114 |
| July | 183 | 183 | 114 |
| August | 209 | 269 | 156 |
| September | 260 | 312 | 306 |
| October | 326 | 383 | |
| November | 356 | 491 | |
| December | 427 | 512 | |
| January | 515 | 556 | |
| February | 610 | 685 | |
| March | 657 | 693 | |
| April | 701 | 697 | |
| May | 701 | 697 | |
| June | 701 | 697 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 32 | 69 | 46.4% | 54.8% | 59.5% |
| % of all assessments that were assess and refuse | 4 | 69 | 5.8% | 12.8% | 11.3% |
| % of all assessments that were assess and review | 33 | 69 | 47.8% | 32.4% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 32 | N/A | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 32 | N/A | 2.0% | 2.7% |
| % of case starts with a reported IOTN of 4 | 20 | 32 | 62.5% | 75.0% | 76.5% |
| % of case starts with a reported IOTN of 5 | 12 | 32 | 37.5% | 17.0% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 43.1% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 9.7% | 6.5% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 93.6% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

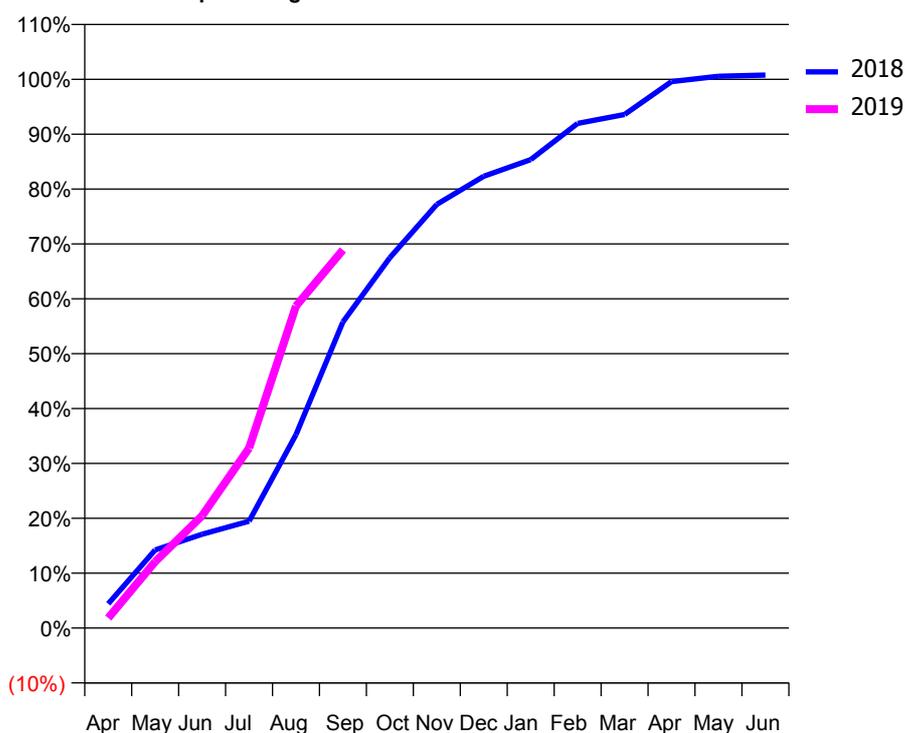
7A3 - Vital Signs Orthodontic At a Glance Contract Report for 162868/0001 - September 2018

| | | | |
|----------------------|---------------------------------|---|-------------|
| Name or company name | Neat-Teeth Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 9,014 |
| Contract start date | 01/09/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 30/11/2021 | Baseline contract value | £577,431.07 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 20.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 14 | 399 | 165 |
| May | 273 | 1,284 | 1,091 |
| June | 803 | 1,542 | 1,845 |
| July | 1,496 | 1,755 | 2,957 |
| August | 2,539 | 3,177 | 5,291 |
| September | 3,665 | 5,028 | 6,212 |
| October | 6,005 | 6,085 | |
| November | 6,854 | 6,959 | |
| December | 7,402 | 7,421 | |
| January | 7,930 | 7,694 | |
| February | 8,880 | 8,289 | |
| March | 9,058 | 8,437 | |
| April | 9,112 | 8,976 | |
| May | 9,121 | 9,063 | |
| June | 9,121 | 9,084 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 485 | 793 | 61.2% | 54.8% | 59.5% |
| % of all assessments that were assess and refuse | 55 | 793 | 6.9% | 12.8% | 11.3% |
| % of all assessments that were assess and review | 253 | 793 | 31.9% | 32.4% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 485 | 0.2% | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 485 | 0.8% | 2.0% | 2.7% |
| % of case starts with a reported IOTN of 4 | 352 | 485 | 72.6% | 75.0% | 76.5% |
| % of case starts with a reported IOTN of 5 | 82 | 485 | 16.9% | 17.0% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 220 | N/A | 43.1% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 22 | 220 | 10.0% | 9.7% | 6.5% |
| % of patients satisfied with the treatment they have received | 35 | 36 | 97.2% | 93.6% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

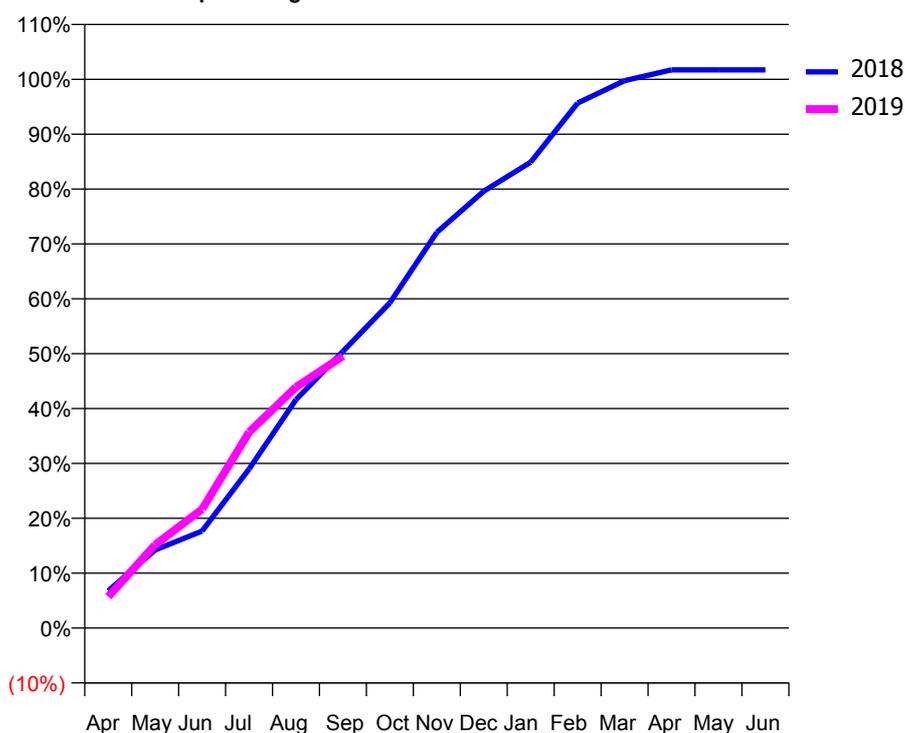
7A3 - Vital Signs Orthodontic At a Glance Contract Report for 176710/0005 - September 2018

| | | | |
|----------------------|-----------------------|---|-------------|
| Name or company name | Q Dental Care Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,824 |
| Contract start date | 01/07/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 30/11/2021 | Baseline contract value | £501,200.43 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 15.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -87 | 531 | 448 |
| May | 1,013 | 1,114 | 1,188 |
| June | 1,210 | 1,384 | 1,694 |
| July | 2,013 | 2,268 | 2,794 |
| August | 2,373 | 3,257 | 3,435 |
| September | 2,587 | 3,944 | 3,878 |
| October | 4,281 | 4,638 | |
| November | 4,547 | 5,642 | |
| December | 4,635 | 6,229 | |
| January | 5,333 | 6,643 | |
| February | 6,285 | 7,485 | |
| March | 6,680 | 7,804 | |
| April | 6,985 | 7,959 | |
| May | 7,027 | 7,959 | |
| June | 7,027 | 7,959 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 366 | 596 | 61.4% | 54.8% | 59.5% |
| % of all assessments that were assess and refuse | 94 | 596 | 15.8% | 12.8% | 11.3% |
| % of all assessments that were assess and review | 136 | 596 | 22.8% | 32.4% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 366 | N/A | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 33 | 366 | 9.0% | 2.0% | 2.7% |
| % of case starts with a reported IOTN of 4 | 261 | 366 | 71.3% | 75.0% | 76.5% |
| % of case starts with a reported IOTN of 5 | 70 | 366 | 19.1% | 17.0% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 270 | 336 | 80.4% | 43.1% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 46 | 336 | 13.7% | 9.7% | 6.5% |
| % of patients satisfied with the treatment they have received | 40 | 44 | 90.9% | 93.6% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

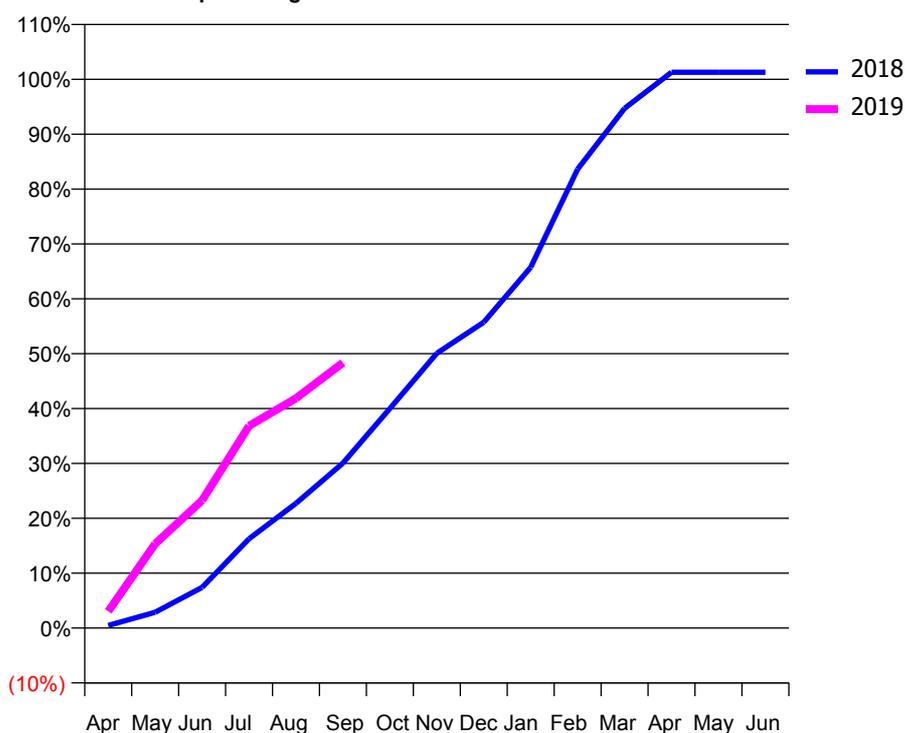
7A3 - Vital Signs Orthodontic At a Glance Contract Report for 176710/0006 - September 2018

| | | | |
|----------------------|-----------------------|---|-------------|
| Name or company name | Q Dental Care Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 10,822 |
| Contract start date | 01/07/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 30/11/2021 | Baseline contract value | £693,250.39 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.08 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 26.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | -41 | 50 | 330 |
| May | 660 | 311 | 1,661 |
| June | 1,280 | 802 | 2,517 |
| July | 2,277 | 1,761 | 3,988 |
| August | 2,693 | 2,460 | 4,531 |
| September | 3,614 | 3,253 | 5,233 |
| October | 4,951 | 4,328 | |
| November | 6,792 | 5,418 | |
| December | 7,924 | 6,031 | |
| January | 8,487 | 7,112 | |
| February | 9,299 | 9,050 | |
| March | 10,510 | 10,249 | |
| April | 10,597 | 10,960 | |
| May | 10,597 | 10,960 | |
| June | 10,597 | 10,960 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 605 | 983 | 61.5% | 54.8% | 59.5% |
| % of all assessments that were assess and refuse | 67 | 983 | 6.8% | 12.8% | 11.3% |
| % of all assessments that were assess and review | 311 | 983 | 31.6% | 32.4% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 605 | N/A | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 605 | N/A | 2.0% | 2.7% |
| % of case starts with a reported IOTN of 4 | 515 | 605 | 85.1% | 75.0% | 76.5% |
| % of case starts with a reported IOTN of 5 | 79 | 605 | 13.1% | 17.0% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 454 | 508 | 89.4% | 43.1% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 22 | 508 | 4.3% | 9.7% | 6.5% |
| % of patients satisfied with the treatment they have received | 85 | 89 | 95.5% | 93.6% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

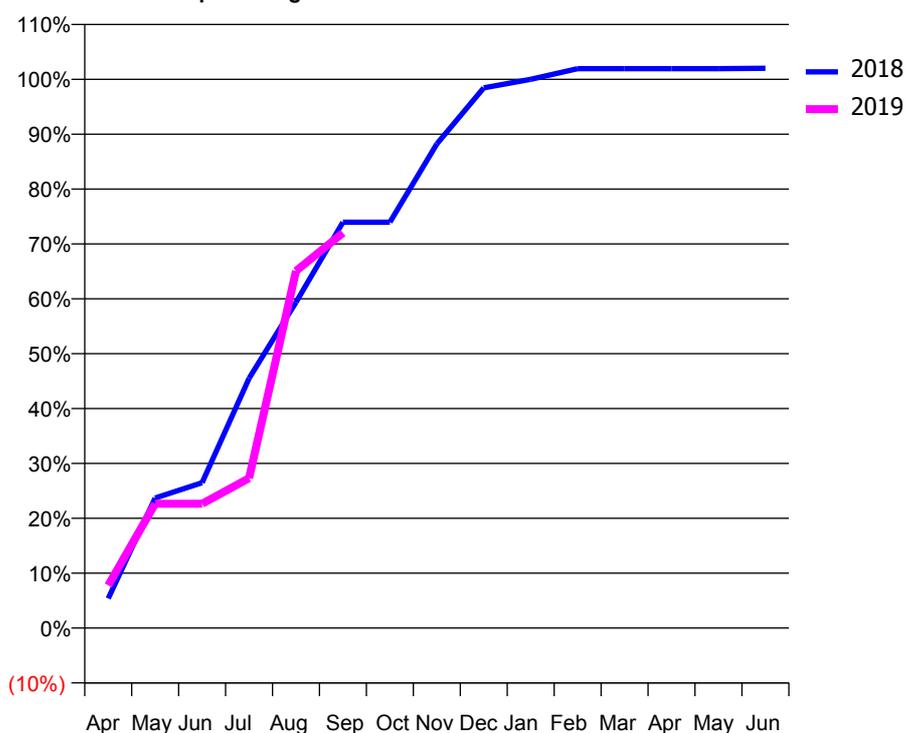
7A3 - Vital Signs Orthodontic At a Glance Contract Report for 181382/0001 - September 2018

| | | | |
|----------------------|---------------------------|---|-------------|
| Name or company name | Cwmdulais Dental Practice | 18/19 Contracted general activity (UDA) | 8,575 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 296 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,351 |
| Contract start date | 01/01/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £420,066.49 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.10 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 12 | 73 | 105 |
| May | 138 | 320 | 306 |
| June | 349 | 358 | 306 |
| July | 609 | 615 | 369 |
| August | 797 | 802 | 879 |
| September | 851 | 999 | 973 |
| October | 1,012 | 999 | |
| November | 1,125 | 1,192 | |
| December | 1,205 | 1,330 | |
| January | 1,284 | 1,351 | |
| February | 1,326 | 1,377 | |
| March | 1,337 | 1,377 | |
| April | 1,348 | 1,377 | |
| May | 1,411 | 1,377 | |
| June | 1,411 | 1,378 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 63 | 155 | 40.6% | 54.8% | 59.5% |
| % of all assessments that were assess and refuse | 4 | 155 | 2.6% | 12.8% | 11.3% |
| % of all assessments that were assess and review | 88 | 155 | 56.8% | 32.4% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 63 | <i>N/A</i> | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 63 | <i>N/A</i> | 2.0% | 2.7% |
| % of case starts with a reported IOTN of 4 | 53 | 63 | 84.1% | 75.0% | 76.5% |
| % of case starts with a reported IOTN of 5 | 2 | 63 | 3.2% | 17.0% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 24 | 37 | 64.9% | 43.1% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 37 | 5.4% | 9.7% | 6.5% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 93.6% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

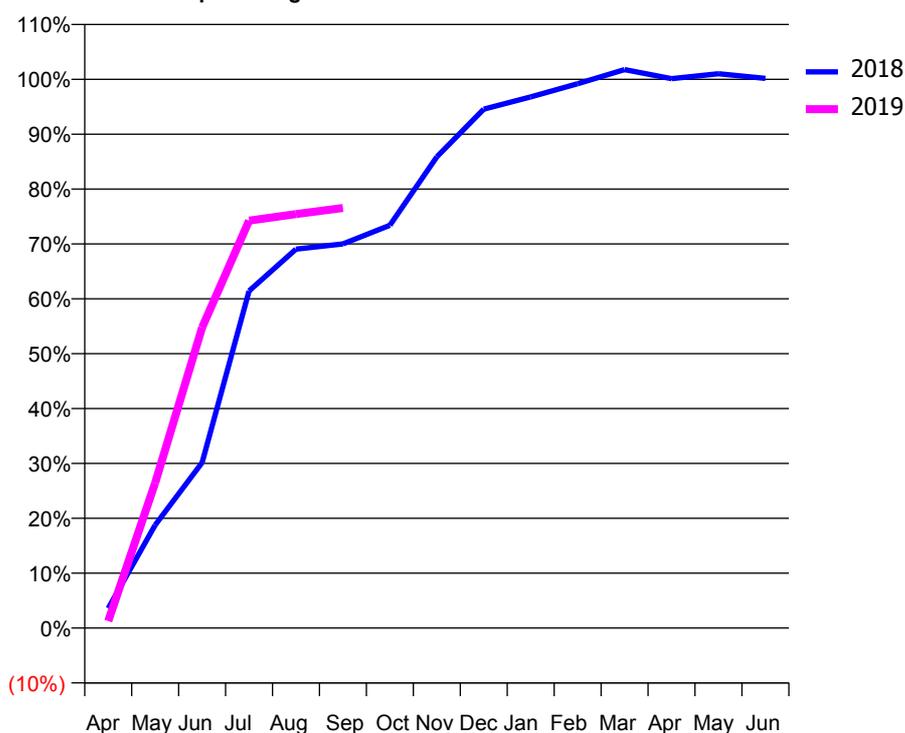
7A3 - Vital Signs Orthodontic At a Glance Contract Report for 636126/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR J KNOX | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,500 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 30/11/2021 | Baseline contract value | £160,148.40 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -56 | 90 | 32 |
| May | 27 | 469 | 661 |
| June | 198 | 754 | 1,369 |
| July | 264 | 1,536 | 1,856 |
| August | 330 | 1,726 | 1,886 |
| September | 347 | 1,750 | 1,914 |
| October | 978 | 1,835 | |
| November | 1,473 | 2,147 | |
| December | 1,882 | 2,364 | |
| January | 2,245 | 2,420 | |
| February | 2,420 | 2,480 | |
| March | 2,487 | 2,544 | |
| April | 2,500 | 2,503 | |
| May | 2,501 | 2,525 | |
| June | 2,501 | 2,504 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 131 | 317 | 41.3% | 54.8% | 59.5% |
| % of all assessments that were assess and refuse | 84 | 317 | 26.5% | 12.8% | 11.3% |
| % of all assessments that were assess and review | 102 | 317 | 32.2% | 32.4% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 131 | N/A | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 131 | N/A | 2.0% | 2.7% |
| % of case starts with a reported IOTN of 4 | 75 | 131 | 57.3% | 75.0% | 76.5% |
| % of case starts with a reported IOTN of 5 | 30 | 131 | 22.9% | 17.0% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 151 | N/A | 43.1% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 22 | 151 | 14.6% | 9.7% | 6.5% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 93.6% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

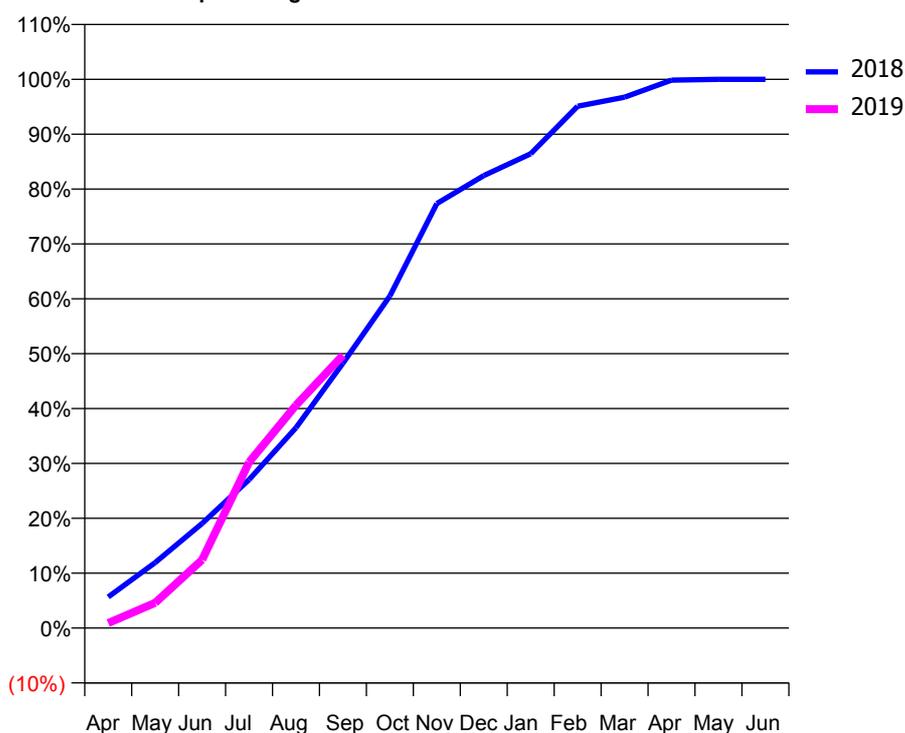
7A3 - Vital Signs Orthodontic At a Glance Contract Report for 658472/0001 - September 2018

| | | | |
|----------------------|------------------|---|-------------|
| Name or company name | MR RR WESTERHOLM | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,000 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 30/11/2021 | Baseline contract value | £320,296.80 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 10.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 19 | 283 | 46 |
| May | 159 | 596 | 230 |
| June | 523 | 953 | 622 |
| July | 968 | 1,352 | 1,511 |
| August | 1,108 | 1,826 | 2,030 |
| September | 1,793 | 2,413 | 2,485 |
| October | 2,862 | 3,025 | |
| November | 3,547 | 3,868 | |
| December | 3,974 | 4,122 | |
| January | 4,491 | 4,321 | |
| February | 4,911 | 4,755 | |
| March | 5,013 | 4,837 | |
| April | 5,026 | 4,992 | |
| May | 5,153 | 5,000 | |
| June | 5,153 | 5,000 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 233 | 568 | 41.0% | 54.8% | 59.5% |
| % of all assessments that were assess and refuse | 88 | 568 | 15.5% | 12.8% | 11.3% |
| % of all assessments that were assess and review | 247 | 568 | 43.5% | 32.4% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 233 | N/A | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 7 | 233 | 3.0% | 2.0% | 2.7% |
| % of case starts with a reported IOTN of 4 | 171 | 233 | 73.4% | 75.0% | 76.5% |
| % of case starts with a reported IOTN of 5 | 49 | 233 | 21.0% | 17.0% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 185 | N/A | 43.1% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 22 | 185 | 11.9% | 9.7% | 6.5% |
| % of patients satisfied with the treatment they have received | 17 | 21 | 81.0% | 93.6% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

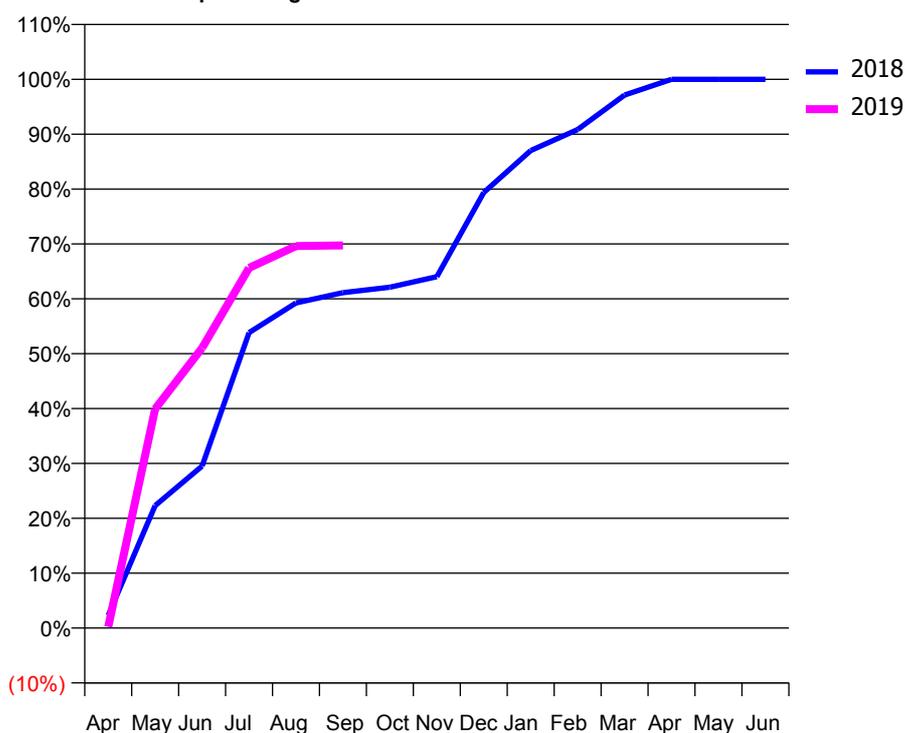
7A3 - Vital Signs Orthodontic At a Glance Contract Report for 846473/0001 - September 2018

| | | | |
|----------------------|------------------|---|-------------|
| Name or company name | MISS CE ECKHARDT | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,500 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 30/11/2021 | Baseline contract value | £160,148.40 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 58 | 6 |
| May | 11 | 558 | 998 |
| June | 50 | 738 | 1,276 |
| July | 121 | 1,346 | 1,641 |
| August | 130 | 1,481 | 1,740 |
| September | 201 | 1,528 | 1,743 |
| October | 699 | 1,553 | |
| November | 1,358 | 1,601 | |
| December | 1,621 | 1,984 | |
| January | 1,904 | 2,175 | |
| February | 2,198 | 2,271 | |
| March | 2,302 | 2,428 | |
| April | 2,532 | 2,500 | |
| May | 2,532 | 2,500 | |
| June | 2,532 | 2,500 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 124 | 311 | 39.9% | 54.8% | 59.5% |
| % of all assessments that were assess and refuse | 74 | 311 | 23.8% | 12.8% | 11.3% |
| % of all assessments that were assess and review | 113 | 311 | 36.3% | 32.4% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 124 | N/A | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 124 | N/A | 2.0% | 2.7% |
| % of case starts with a reported IOTN of 4 | 81 | 124 | 65.3% | 75.0% | 76.5% |
| % of case starts with a reported IOTN of 5 | 15 | 124 | 12.1% | 17.0% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 167 | N/A | 43.1% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 13 | 167 | 7.8% | 9.7% | 6.5% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 93.6% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

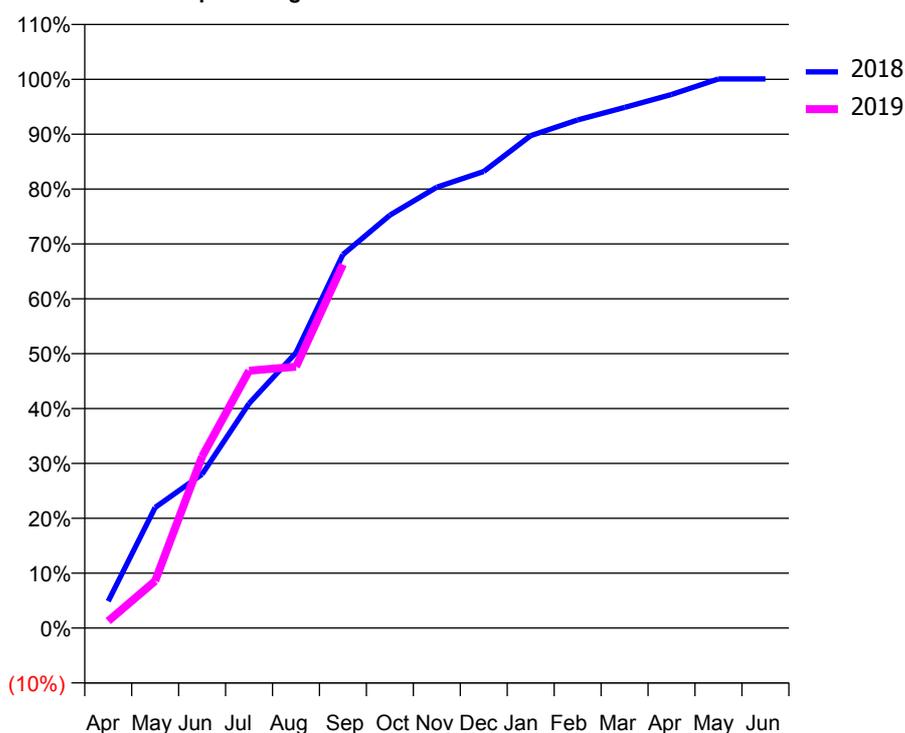
7A3 - Vital Signs Orthodontic At a Glance Contract Report for 933430/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MRS AJ EGGAR | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,000 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 30/11/2021 | Baseline contract value | £192,178.08 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 11 | 147 | 38 |
| May | 12 | 659 | 257 |
| June | 99 | 841 | 938 |
| July | 406 | 1,228 | 1,407 |
| August | 816 | 1,505 | 1,429 |
| September | 1,074 | 2,042 | 1,987 |
| October | 1,519 | 2,257 | |
| November | 2,212 | 2,410 | |
| December | 2,280 | 2,496 | |
| January | 2,600 | 2,692 | |
| February | 2,885 | 2,778 | |
| March | 3,039 | 2,846 | |
| April | 3,088 | 2,917 | |
| May | 3,089 | 3,002 | |
| June | 3,089 | 3,002 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 142 | 244 | 58.2% | 54.8% | 59.5% |
| % of all assessments that were assess and refuse | 35 | 244 | 14.3% | 12.8% | 11.3% |
| % of all assessments that were assess and review | 67 | 244 | 27.5% | 32.4% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 142 | N/A | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 142 | 0.7% | 2.0% | 2.7% |
| % of case starts with a reported IOTN of 4 | 100 | 142 | 70.4% | 75.0% | 76.5% |
| % of case starts with a reported IOTN of 5 | 29 | 142 | 20.4% | 17.0% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 128 | N/A | 43.1% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 13 | 128 | 10.2% | 9.7% | 6.5% |
| % of patients satisfied with the treatment they have received | 9 | 10 | 90.0% | 93.6% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

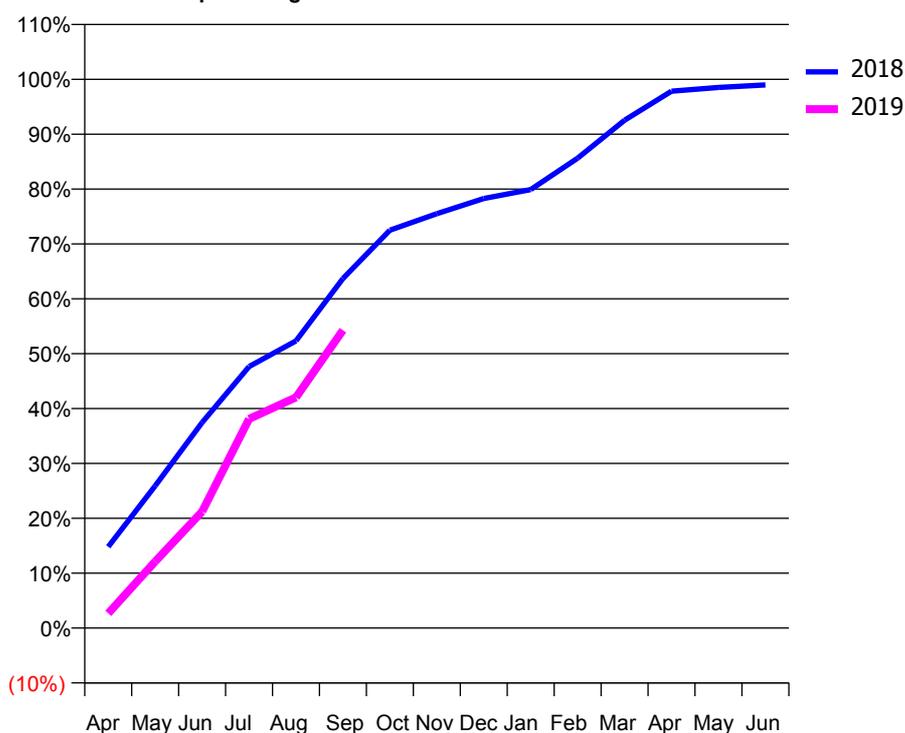
7A4 - Vital Signs Orthodontic At a Glance Contract Report for 129100/0001 - September 2018

| | | | |
|----------------------|----------------------|---|-------------|
| Name or company name | Sandusky Remills Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 9,194 |
| Contract start date | 01/09/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £620,850.31 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 13.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 2,635 | 1,362 | 247 |
| May | 3,940 | 2,382 | 1,115 |
| June | 4,590 | 3,444 | 1,950 |
| July | 5,872 | 4,382 | 3,503 |
| August | 6,385 | 4,811 | 3,866 |
| September | 7,043 | 5,855 | 4,990 |
| October | 7,971 | 6,665 | |
| November | 8,371 | 6,942 | |
| December | 8,672 | 7,196 | |
| January | 8,775 | 7,346 | |
| February | 9,009 | 7,872 | |
| March | 9,322 | 8,507 | |
| April | 9,386 | 8,994 | |
| May | 9,386 | 9,058 | |
| June | 9,386 | 9,100 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 401 | 575 | 69.7% | 64.6% | 59.5% |
| % of all assessments that were assess and refuse | 124 | 575 | 21.6% | 14.3% | 11.3% |
| % of all assessments that were assess and review | 50 | 575 | 8.7% | 21.1% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 401 | N/A | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 401 | N/A | 2.9% | 2.7% |
| % of case starts with a reported IOTN of 4 | 306 | 401 | 76.3% | 81.2% | 76.5% |
| % of case starts with a reported IOTN of 5 | 94 | 401 | 23.4% | 15.1% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 374 | N/A | 72.0% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 12 | 374 | 3.2% | 4.2% | 6.5% |
| % of patients satisfied with the treatment they have received | 50 | 51 | 98.0% | 97.4% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

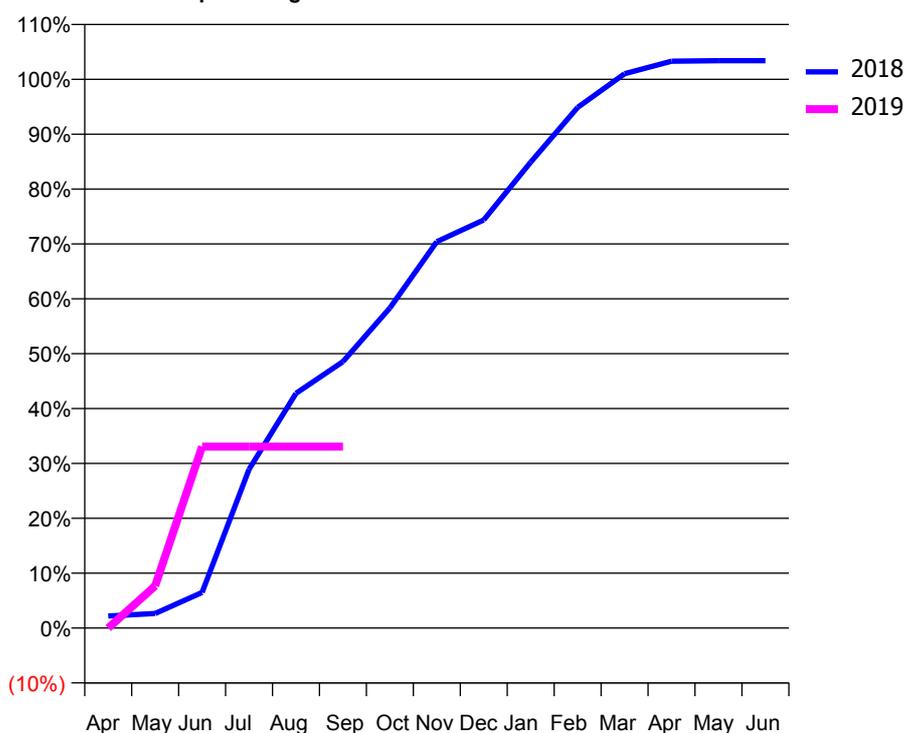
7A4 - Vital Signs Orthodontic At a Glance Contract Report for 140589/0002 - September 2018

| | | | |
|----------------------|-------------------------------|---|------------|
| Name or company name | Cowbridge Dental Care Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,092 |
| Contract start date | 01/09/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £70,302.81 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.11 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 29 | 24 | 0 |
| May | 101 | 29 | 84 |
| June | 207 | 71 | 361 |
| July | 207 | 316 | 361 |
| August | 387 | 467 | 361 |
| September | 417 | 530 | 361 |
| October | 491 | 637 | |
| November | 527 | 769 | |
| December | 679 | 812 | |
| January | 833 | 927 | |
| February | 943 | 1,036 | |
| March | 1,091 | 1,103 | |
| April | 1,114 | 1,128 | |
| May | 1,115 | 1,129 | |
| June | 1,116 | 1,129 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 46 | 74 | 62.2% | 64.6% | 59.5% |
| % of all assessments that were assess and refuse | 14 | 74 | 18.9% | 14.3% | 11.3% |
| % of all assessments that were assess and review | 14 | 74 | 18.9% | 21.1% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 46 | <i>N/A</i> | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 10 | 46 | 21.7% | 2.9% | 2.7% |
| % of case starts with a reported IOTN of 4 | 26 | 46 | 56.5% | 81.2% | 76.5% |
| % of case starts with a reported IOTN of 5 | 10 | 46 | 21.7% | 15.1% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 23 | 32 | 71.9% | 72.0% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 32 | 18.8% | 4.2% | 6.5% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 97.4% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

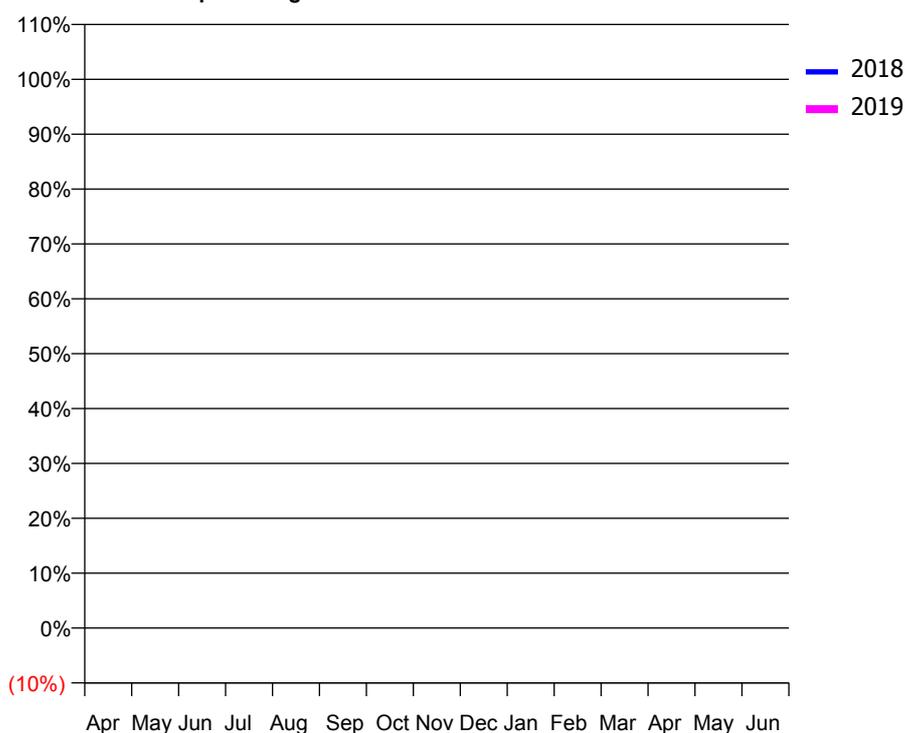
7A4 - Vital Signs Orthodontic At a Glance Contract Report for 154245/0001 - September 2018

| | | | |
|----------------------|----------------------|---|-------------|
| Name or company name | Restore Dental Group | 18/19 Contracted general activity (UDA) | 25,220 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/04/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £574,252.43 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 0 |
| June | 0 | 0 | 1 |
| July | 0 | 0 | 1 |
| August | 0 | 0 | 1 |
| September | 0 | 0 | 1 |
| October | 0 | 0 | |
| November | 0 | 0 | |
| December | 0 | 0 | |
| January | 0 | 0 | |
| February | 0 | 0 | |
| March | 0 | 0 | |
| April | 0 | 0 | |
| May | 0 | 0 | |
| June | 0 | 0 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 0 | 1 | 0.0% | 64.6% | 59.5% |
| % of all assessments that were assess and refuse | 0 | 1 | 0.0% | 14.3% | 11.3% |
| % of all assessments that were assess and review | 1 | 1 | 100.0% | 21.1% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 0 | N/A | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 0 | N/A | 2.9% | 2.7% |
| % of case starts with a reported IOTN of 4 | 0 | 0 | N/A | 81.2% | 76.5% |
| % of case starts with a reported IOTN of 5 | 0 | 0 | N/A | 15.1% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 72.0% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 4.2% | 6.5% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.4% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

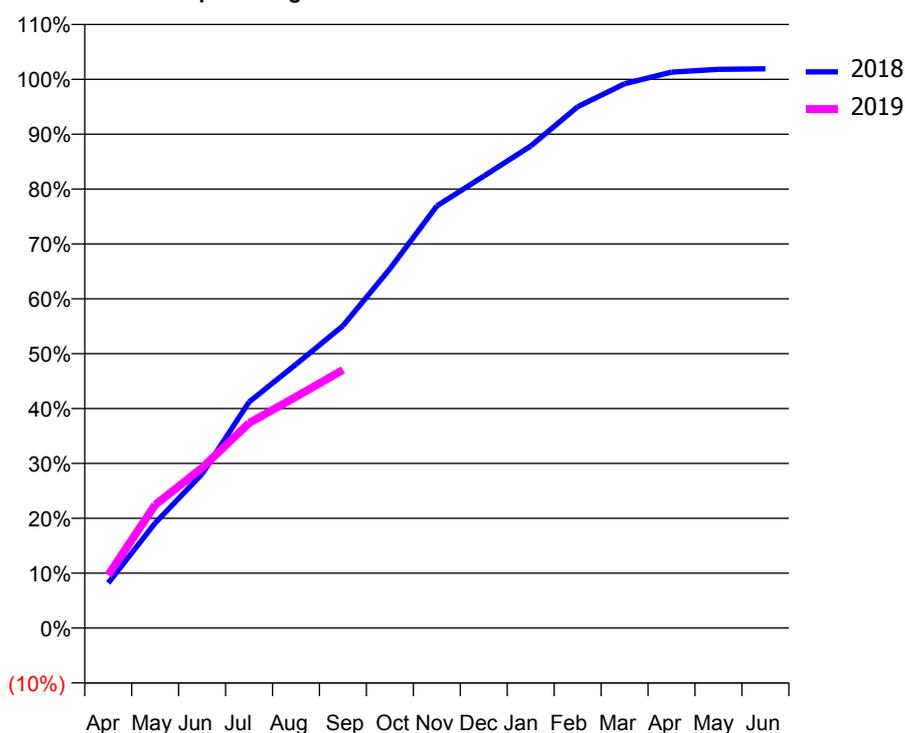
7A4 - Vital Signs Orthodontic At a Glance Contract Report for 166332/0001 - September 2018

| | | | |
|----------------------|----------------------------|---|---------------|
| Name or company name | Cathedral Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 21,553 |
| Contract start date | 01/11/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,454,557.42 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.10 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 33.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|--------|
| | 2017 | 2018 | 2019 |
| April | 2,424 | 1,769 | 2,080 |
| May | 4,625 | 4,122 | 4,843 |
| June | 6,177 | 6,054 | 6,291 |
| July | 8,275 | 8,879 | 8,052 |
| August | 10,091 | 10,361 | 9,081 |
| September | 12,352 | 11,869 | 10,138 |
| October | 13,884 | 14,110 | |
| November | 16,406 | 16,577 | |
| December | 17,822 | 17,749 | |
| January | 19,810 | 18,930 | |
| February | 20,867 | 20,472 | |
| March | 21,821 | 21,379 | |
| April | 21,966 | 21,832 | |
| May | 21,992 | 21,945 | |
| June | 21,992 | 21,966 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 956 | 1,706 | 56.0% | 64.6% | 59.5% |
| % of all assessments that were assess and refuse | 297 | 1,706 | 17.4% | 14.3% | 11.3% |
| % of all assessments that were assess and review | 453 | 1,706 | 26.6% | 21.1% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 956 | 0.1% | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 45 | 956 | 4.7% | 2.9% | 2.7% |
| % of case starts with a reported IOTN of 4 | 745 | 956 | 77.9% | 81.2% | 76.5% |
| % of case starts with a reported IOTN of 5 | 151 | 956 | 15.8% | 15.1% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 805 | 902 | 89.2% | 72.0% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 52 | 902 | 5.8% | 4.2% | 6.5% |
| % of patients satisfied with the treatment they have received | 81 | 84 | 96.4% | 97.4% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

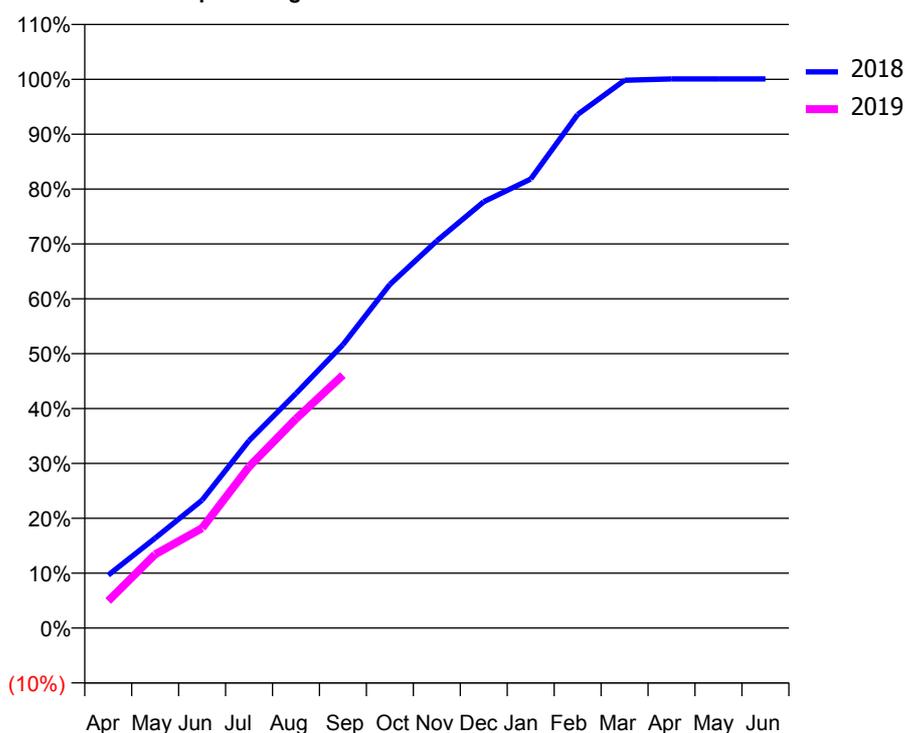
7A4 - Vital Signs Orthodontic At a Glance Contract Report for 176710/0004 - September 2018

| | | | |
|----------------------|-----------------------|---|---------------|
| Name or company name | Q Dental Care Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 18,178 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,229,042.34 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 28.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 2,408 | 1,755 | 898 |
| May | 4,319 | 2,978 | 2,443 |
| June | 5,767 | 4,235 | 3,312 |
| July | 7,655 | 6,207 | 5,344 |
| August | 9,322 | 7,771 | 6,933 |
| September | 10,842 | 9,386 | 8,377 |
| October | 12,505 | 11,384 | |
| November | 14,302 | 12,827 | |
| December | 15,674 | 14,121 | |
| January | 16,640 | 14,872 | |
| February | 18,285 | 17,012 | |
| March | 18,830 | 18,146 | |
| April | 18,907 | 18,189 | |
| May | 18,907 | 18,189 | |
| June | 18,907 | 18,189 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 821 | 1,158 | 70.9% | 64.6% | 59.5% |
| % of all assessments that were assess and refuse | 98 | 1,158 | 8.5% | 14.3% | 11.3% |
| % of all assessments that were assess and review | 239 | 1,158 | 20.6% | 21.1% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 821 | N/A | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 19 | 821 | 2.3% | 2.9% | 2.7% |
| % of case starts with a reported IOTN of 4 | 697 | 821 | 84.9% | 81.2% | 76.5% |
| % of case starts with a reported IOTN of 5 | 101 | 821 | 12.3% | 15.1% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 666 | 726 | 91.7% | 72.0% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 21 | 726 | 2.9% | 4.2% | 6.5% |
| % of patients satisfied with the treatment they have received | 92 | 95 | 96.8% | 97.4% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

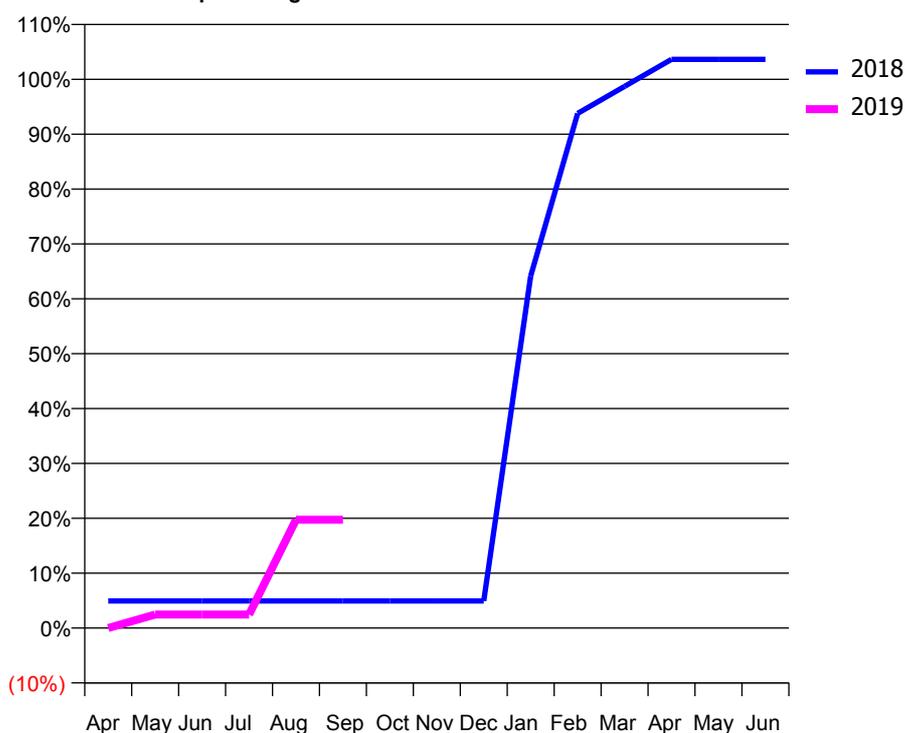
7A4 - Vital Signs Orthodontic At a Glance Contract Report for 190195/0017 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Xeon Smiles UK Ltd | 18/19 Contracted general activity (UDA) | 31,000 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 851 |
| Contract start date | 01/04/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £807,957.96 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 40 | 42 | 0 |
| May | 86 | 42 | 21 |
| June | 86 | 42 | 21 |
| July | 303 | 42 | 21 |
| August | 303 | 42 | 168 |
| September | 453 | 42 | 168 |
| October | 453 | 42 | |
| November | 453 | 42 | |
| December | 496 | 42 | |
| January | 622 | 546 | |
| February | 643 | 798 | |
| March | 643 | 840 | |
| April | 917 | 882 | |
| May | 917 | 882 | |
| June | 917 | 882 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 48 | 48 | 100.0% | 64.6% | 59.5% |
| % of all assessments that were assess and refuse | 0 | 48 | 0.0% | 14.3% | 11.3% |
| % of all assessments that were assess and review | 0 | 48 | 0.0% | 21.1% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 48 | N/A | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 48 | 4.2% | 2.9% | 2.7% |
| % of case starts with a reported IOTN of 4 | 39 | 48 | 81.3% | 81.2% | 76.5% |
| % of case starts with a reported IOTN of 5 | 6 | 48 | 12.5% | 15.1% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 3 | N/A | 72.0% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 3 | 33.3% | 4.2% | 6.5% |
| % of patients satisfied with the treatment they have received | 8 | 9 | 88.9% | 97.4% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

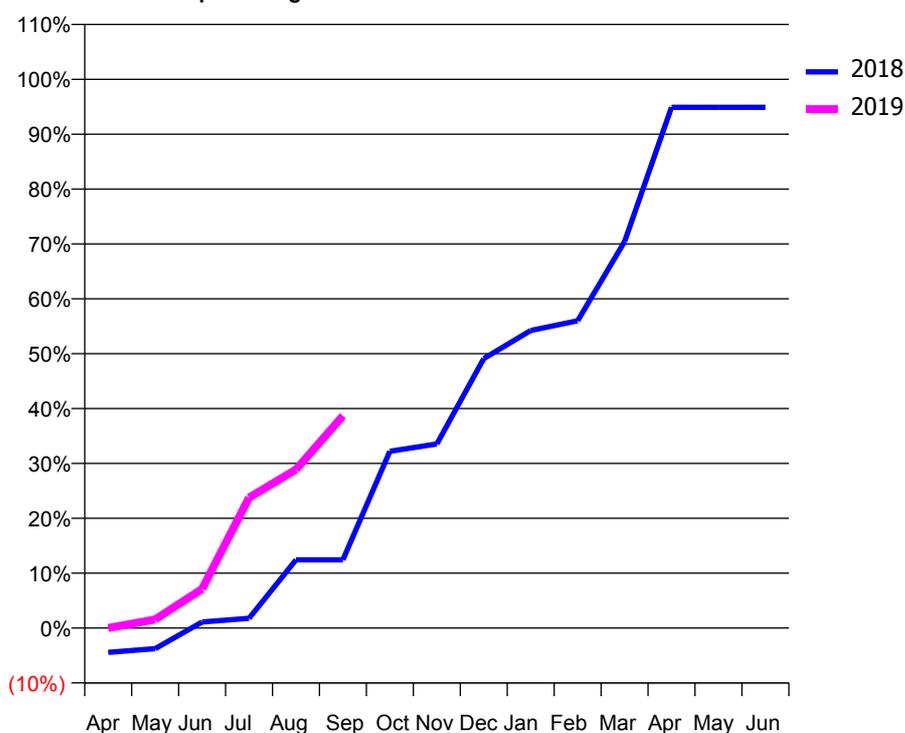
7A4 - Vital Signs Orthodontic At a Glance Contract Report for 190225/0001 - September 2018

| | | | |
|----------------------|-------------------------------|---|-------------|
| Name or company name | Bay House Dental Practice Ltd | 18/19 Contracted general activity (UDA) | 2,544 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 450 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £103,821.41 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.18 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -3 | -20 | 0 |
| May | 39 | -17 | 7 |
| June | 62 | 5 | 32 |
| July | 83 | 8 | 107 |
| August | 83 | 56 | 130 |
| September | 189 | 56 | 174 |
| October | 189 | 145 | |
| November | 189 | 151 | |
| December | 212 | 221 | |
| January | 336 | 244 | |
| February | 340 | 252 | |
| March | 364 | 317 | |
| April | 428 | 427 | |
| May | 428 | 427 | |
| June | 428 | 427 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 25 | 79 | 31.6% | 64.6% | 59.5% |
| % of all assessments that were assess and refuse | 15 | 79 | 19.0% | 14.3% | 11.3% |
| % of all assessments that were assess and review | 39 | 79 | 49.4% | 21.1% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 25 | <i>N/A</i> | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 6 | 25 | 24.0% | 2.9% | 2.7% |
| % of case starts with a reported IOTN of 4 | 15 | 25 | 60.0% | 81.2% | 76.5% |
| % of case starts with a reported IOTN of 5 | 4 | 25 | 16.0% | 15.1% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 37 | 44 | 84.1% | 72.0% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 44 | 2.3% | 4.2% | 6.5% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 97.4% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

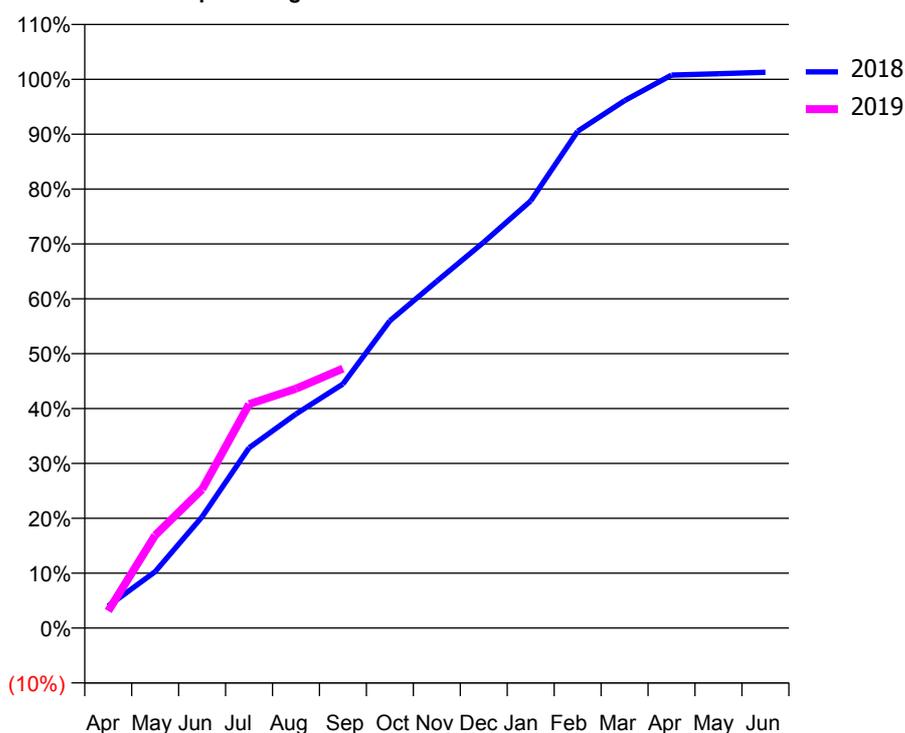
7A4 - Vital Signs Orthodontic At a Glance Contract Report for 190500/0001 - September 2018

| | | | |
|----------------------|---------------------|---|-------------|
| Name or company name | Ffynnon Aur Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,249 |
| Contract start date | 01/09/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £556,976.24 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 14.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 295 | 332 | 257 |
| May | 940 | 847 | 1,394 |
| June | 1,477 | 1,672 | 2,084 |
| July | 2,246 | 2,710 | 3,365 |
| August | 2,594 | 3,218 | 3,598 |
| September | 3,005 | 3,668 | 3,901 |
| October | 4,074 | 4,619 | |
| November | 4,908 | 5,213 | |
| December | 5,795 | 5,801 | |
| January | 6,159 | 6,420 | |
| February | 7,269 | 7,468 | |
| March | 7,829 | 7,928 | |
| April | 8,383 | 8,312 | |
| May | 8,387 | 8,333 | |
| June | 8,387 | 8,354 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 407 | 532 | 76.5% | 64.6% | 59.5% |
| % of all assessments that were assess and refuse | 47 | 532 | 8.8% | 14.3% | 11.3% |
| % of all assessments that were assess and review | 78 | 532 | 14.7% | 21.1% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 407 | N/A | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 407 | 0.2% | 2.9% | 2.7% |
| % of case starts with a reported IOTN of 4 | 374 | 407 | 91.9% | 81.2% | 76.5% |
| % of case starts with a reported IOTN of 5 | 31 | 407 | 7.6% | 15.1% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 306 | 320 | 95.6% | 72.0% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 7 | 320 | 2.2% | 4.2% | 6.5% |
| % of patients satisfied with the treatment they have received | 56 | 56 | 100.0% | 97.4% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

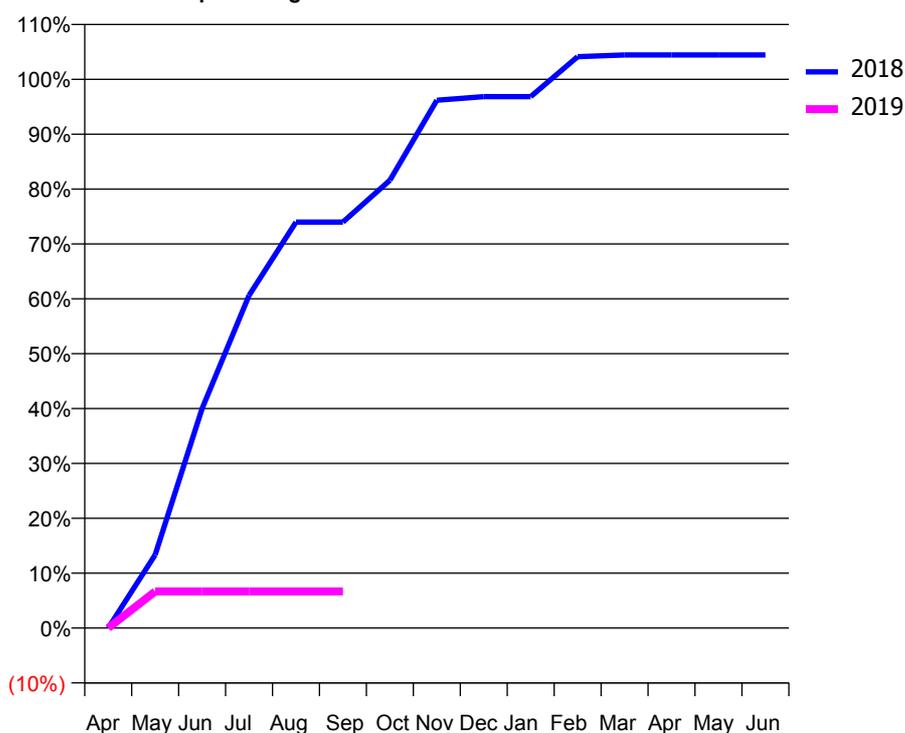
7A4 - Vital Signs Orthodontic At a Glance Contract Report for 840580/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR OB JOYNSON | 18/19 Contracted general activity (UDA) | 28,724 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 315 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £657,600.05 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.08 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 32 | 0 | 0 |
| May | 160 | 42 | 21 |
| June | 182 | 126 | 21 |
| July | 271 | 191 | 21 |
| August | 272 | 233 | 21 |
| September | 279 | 233 | 21 |
| October | 285 | 257 | |
| November | 285 | 303 | |
| December | 286 | 305 | |
| January | 287 | 305 | |
| February | 289 | 328 | |
| March | 291 | 329 | |
| April | 315 | 329 | |
| May | 315 | 329 | |
| June | 315 | 329 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 5 | 17 | 29.4% | 64.6% | 59.5% |
| % of all assessments that were assess and refuse | 1 | 17 | 5.9% | 14.3% | 11.3% |
| % of all assessments that were assess and review | 11 | 17 | 64.7% | 21.1% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 5 | N/A | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 5 | N/A | 2.9% | 2.7% |
| % of case starts with a reported IOTN of 4 | 3 | 5 | 60.0% | 81.2% | 76.5% |
| % of case starts with a reported IOTN of 5 | 2 | 5 | 40.0% | 15.1% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 3 | 4 | 75.0% | 72.0% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 4 | 25.0% | 4.2% | 6.5% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 97.4% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

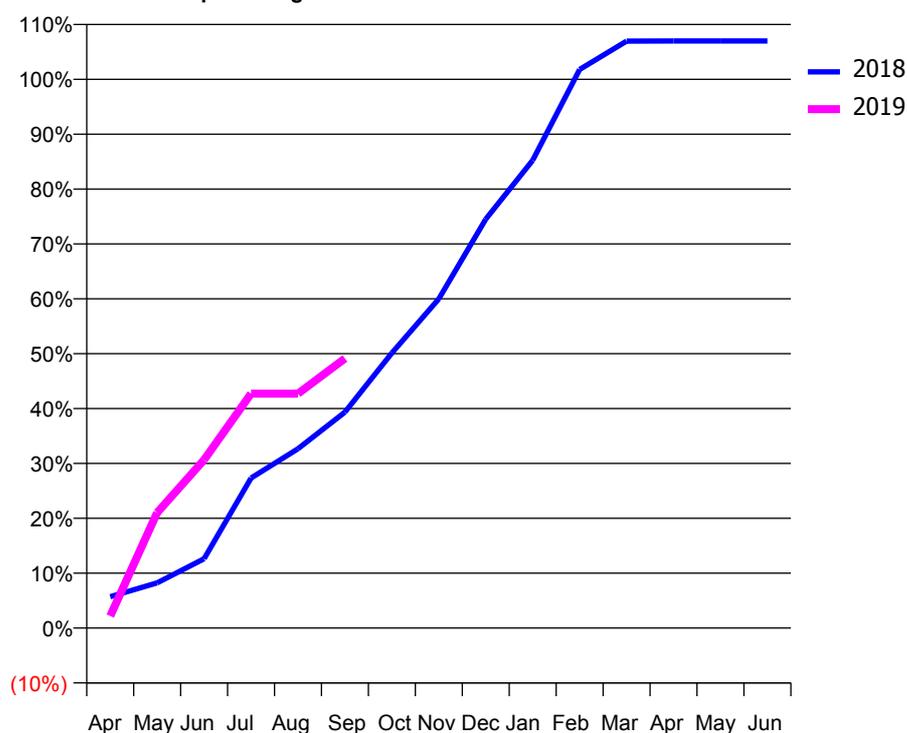
7A4 - Vital Signs Orthodontic At a Glance Contract Report for 927791/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MRS JL ROY | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,310 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £223,516.03 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 275 | 189 | 73 |
| May | 360 | 273 | 696 |
| June | 470 | 418 | 1,015 |
| July | 586 | 905 | 1,414 |
| August | 744 | 1,081 | 1,414 |
| September | 1,194 | 1,302 | 1,626 |
| October | 1,607 | 1,659 | |
| November | 1,872 | 1,986 | |
| December | 2,269 | 2,466 | |
| January | 2,572 | 2,821 | |
| February | 3,086 | 3,369 | |
| March | 3,468 | 3,540 | |
| April | 3,533 | 3,541 | |
| May | 3,533 | 3,541 | |
| June | 3,533 | 3,541 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 183 | 290 | 63.1% | 64.6% | 59.5% |
| % of all assessments that were assess and refuse | 46 | 290 | 15.9% | 14.3% | 11.3% |
| % of all assessments that were assess and review | 61 | 290 | 21.0% | 21.1% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 183 | N/A | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 183 | N/A | 2.9% | 2.7% |
| % of case starts with a reported IOTN of 4 | 145 | 183 | 79.2% | 81.2% | 76.5% |
| % of case starts with a reported IOTN of 5 | 38 | 183 | 20.8% | 15.1% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 149 | N/A | 72.0% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 149 | 4.0% | 4.2% | 6.5% |
| % of patients satisfied with the treatment they have received | 33 | 34 | 97.1% | 97.4% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

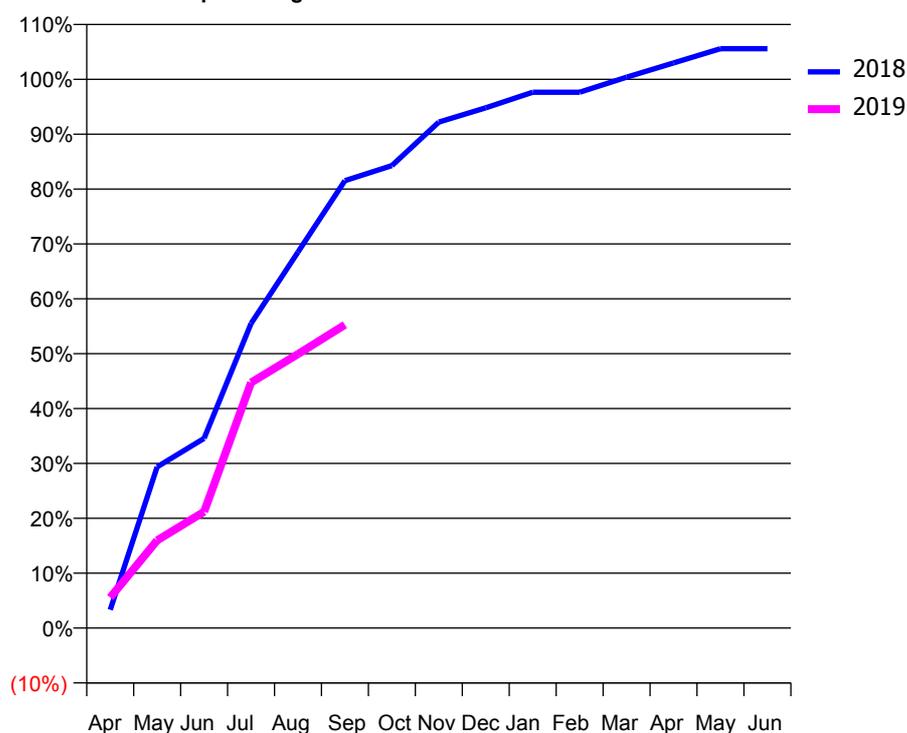
7A5 - Vital Signs Orthodontic At a Glance Contract Report for 171727/0001 - September 2018

| | | | |
|----------------------|---------------|---|------------|
| Name or company name | Northrose Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 807 |
| Contract start date | 01/04/2014 | Carry forward orthodontic activity (UOA) | -45 |
| Contract end date | 31/03/2019 | Baseline contract value | £53,240.04 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 39.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 18 | 27 | 45 |
| May | 18 | 237 | 129 |
| June | 82 | 279 | 171 |
| July | 124 | 448 | 361 |
| August | 211 | 553 | 403 |
| September | 338 | 658 | 446 |
| October | 380 | 680 | |
| November | 422 | 744 | |
| December | 576 | 765 | |
| January | 645 | 788 | |
| February | 687 | 788 | |
| March | 792 | 810 | |
| April | 792 | 831 | |
| May | 813 | 852 | |
| June | 834 | 852 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 28 | 35 | 80.0% | 91.0% | 59.5% |
| % of all assessments that were assess and refuse | 3 | 35 | 8.6% | 3.8% | 11.3% |
| % of all assessments that were assess and review | 4 | 35 | 11.4% | 5.1% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 28 | N/A | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 28 | N/A | 0.0% | 2.7% |
| % of case starts with a reported IOTN of 4 | 25 | 28 | 89.3% | 94.4% | 76.5% |
| % of case starts with a reported IOTN of 5 | 2 | 28 | 7.1% | 2.8% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 35 | 42 | 83.3% | 84.8% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 42 | 7.1% | 4.5% | 6.5% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 100.0% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

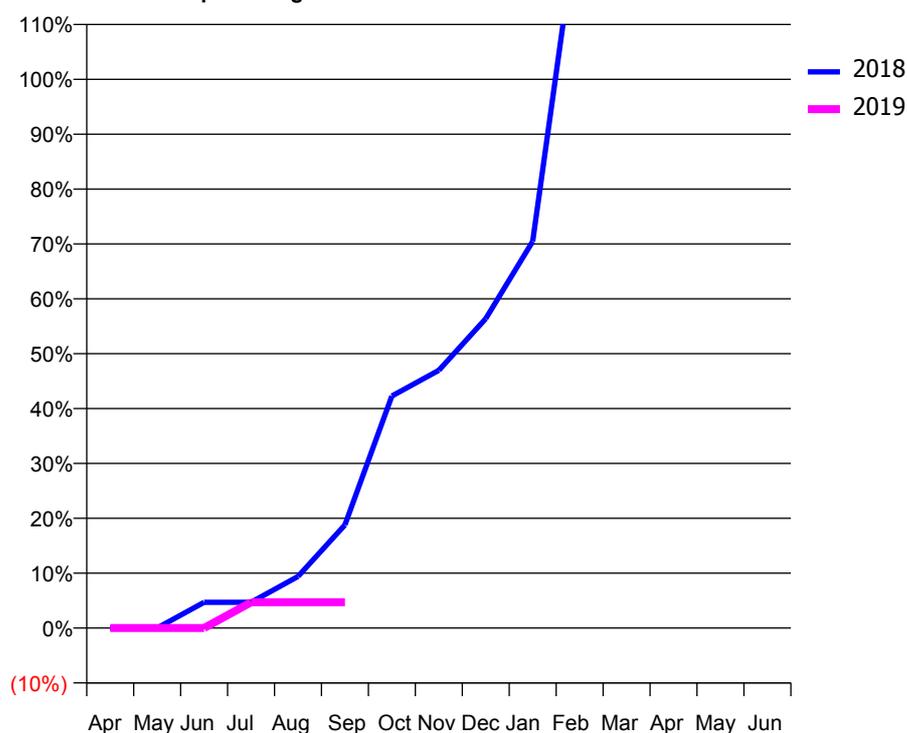
7A5 - Vital Signs Orthodontic At a Glance Contract Report for 324035/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | PS John & C John | 18/19 Contracted general activity (UDA) | 15,844 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 172 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 447 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £382,755.03 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 46.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 0 |
| June | 42 | 21 | 0 |
| July | 84 | 21 | 21 |
| August | 168 | 42 | 21 |
| September | 189 | 84 | 21 |
| October | 231 | 189 | |
| November | 319 | 210 | |
| December | 340 | 252 | |
| January | 424 | 315 | |
| February | 487 | 588 | |
| March | 676 | 651 | |
| April | 676 | 714 | |
| May | 718 | 735 | |
| June | 718 | 756 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 33 | 33 | 100.0% | 91.0% | 59.5% |
| % of all assessments that were assess and refuse | 0 | 33 | 0.0% | 3.8% | 11.3% |
| % of all assessments that were assess and review | 0 | 33 | 0.0% | 5.1% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 33 | N/A | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 33 | N/A | 0.0% | 2.7% |
| % of case starts with a reported IOTN of 4 | 32 | 33 | 97.0% | 94.4% | 76.5% |
| % of case starts with a reported IOTN of 5 | 0 | 33 | N/A | 2.8% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 20 | 20 | 100.0% | 84.8% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 20 | 0.0% | 4.5% | 6.5% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 100.0% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

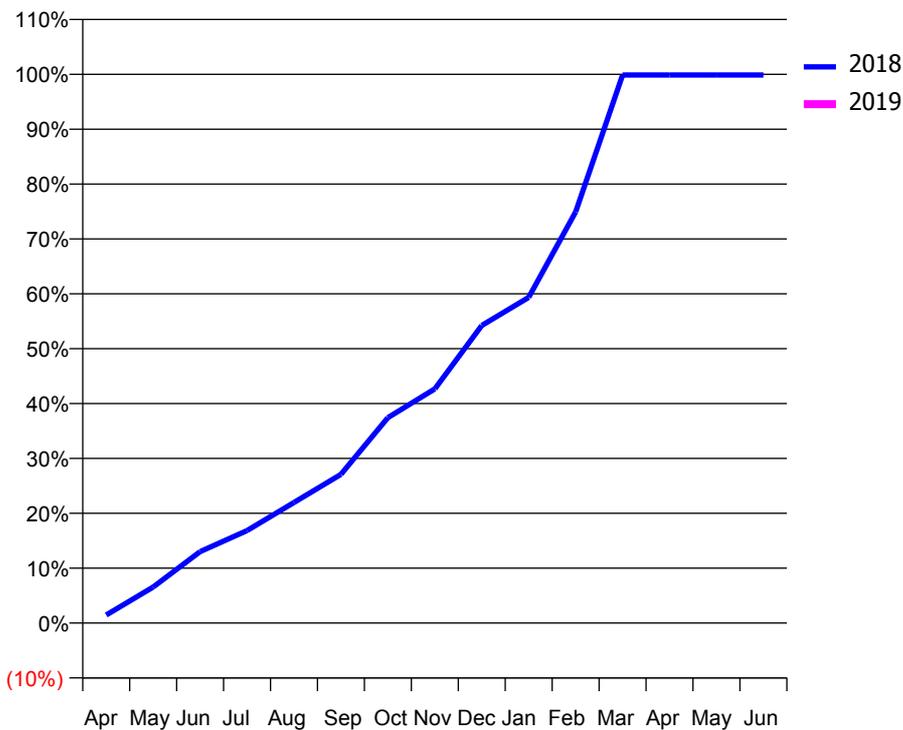
7A6 - Vital Signs Orthodontic At a Glance Contract Report for 159697/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | L Smart | 18/19 Contracted general activity (UDA) | 1,244 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 2 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/01/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £83,960.41 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 86 | 24 | 0 |
| May | 297 | 108 | 0 |
| June | 402 | 214 | 0 |
| July | 633 | 277 | 160 |
| August | 738 | 361 | 163 |
| September | 866 | 445 | 227 |
| October | 929 | 615 | |
| November | 992 | 701 | |
| December | 1,014 | 891 | |
| January | 1,077 | 975 | |
| February | 1,140 | 1,231 | |
| March | 1,435 | 1,641 | |
| April | 1,456 | 1,641 | |
| May | 1,456 | 1,641 | |
| June | 1,456 | 1,641 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 66 | 106 | 62.3% | 64.0% | 59.5% |
| % of all assessments that were assess and refuse | 27 | 106 | 25.5% | 11.6% | 11.3% |
| % of all assessments that were assess and review | 13 | 106 | 12.3% | 24.4% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 66 | <i>N/A</i> | 0.3% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 66 | 1.5% | 4.3% | 2.7% |
| % of case starts with a reported IOTN of 4 | 50 | 66 | 75.8% | 75.4% | 76.5% |
| % of case starts with a reported IOTN of 5 | 15 | 66 | 22.7% | 17.4% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 40 | 63 | 63.5% | 33.3% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 13 | 63 | 20.6% | 10.5% | 6.5% |
| % of patients satisfied with the treatment they have received | 9 | 9 | 100.0% | 96.7% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

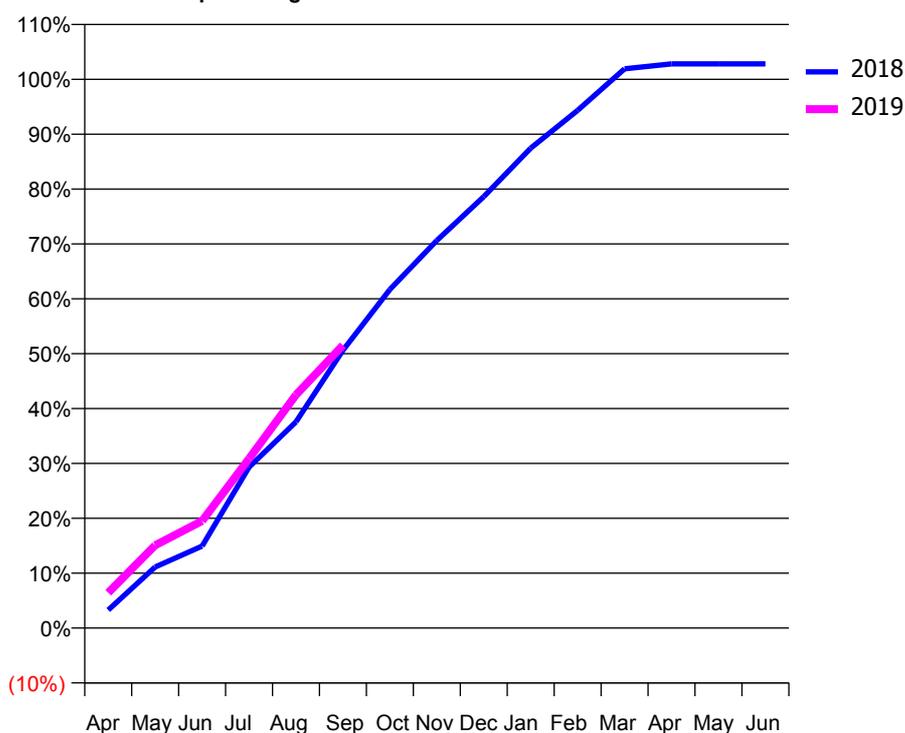
7A6 - Vital Signs Orthodontic At a Glance Contract Report for 162280/0005 - September 2018

| | | | |
|----------------------|--------------------------|---|-------------|
| Name or company name | Newport Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 12,639 |
| Contract start date | 01/06/2012 | Carry forward orthodontic activity (UOA) | -379 |
| Contract end date | 31/03/2019 | Baseline contract value | £856,167.87 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 42.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 462 | 443 | 815 |
| May | 902 | 1,502 | 1,906 |
| June | 1,583 | 2,018 | 2,468 |
| July | 1,583 | 3,961 | 3,903 |
| August | 4,318 | 5,075 | 5,371 |
| September | 5,362 | 6,834 | 6,512 |
| October | 6,045 | 8,332 | |
| November | 6,681 | 9,538 | |
| December | 7,745 | 10,616 | |
| January | 7,811 | 11,808 | |
| February | 7,812 | 12,740 | |
| March | 7,875 | 13,760 | |
| April | 8,064 | 13,882 | |
| May | 8,064 | 13,882 | |
| June | 8,064 | 13,882 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 621 | 831 | 74.7% | 64.0% | 59.5% |
| % of all assessments that were assess and refuse | 84 | 831 | 10.1% | 11.6% | 11.3% |
| % of all assessments that were assess and review | 126 | 831 | 15.2% | 24.4% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 4 | 621 | 0.6% | 0.3% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 22 | 621 | 3.5% | 4.3% | 2.7% |
| % of case starts with a reported IOTN of 4 | 460 | 621 | 74.1% | 75.4% | 76.5% |
| % of case starts with a reported IOTN of 5 | 110 | 621 | 17.7% | 17.4% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 12 | 429 | 2.8% | 33.3% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 38 | 429 | 8.9% | 10.5% | 6.5% |
| % of patients satisfied with the treatment they have received | 45 | 48 | 93.8% | 96.7% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

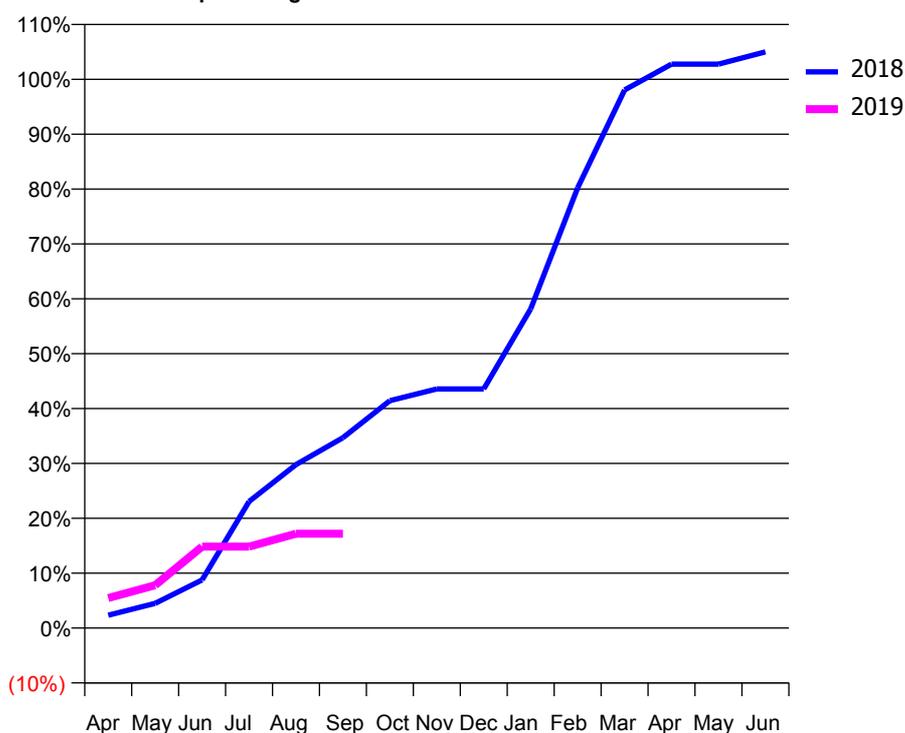
7A6 - Vital Signs Orthodontic At a Glance Contract Report for 183350/0002 - September 2018

| | | | |
|----------------------|-----------------------------------|---|------------|
| Name or company name | Crosskeys Dental Practice Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 896 |
| Contract start date | 01/06/2013 | Carry forward orthodontic activity (UOA) | -49 |
| Contract end date | 31/03/2019 | Baseline contract value | £60,471.18 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 45 | 23 | 49 |
| May | 73 | 44 | 70 |
| June | 125 | 86 | 133 |
| July | 147 | 226 | 133 |
| August | 252 | 292 | 154 |
| September | 337 | 340 | 154 |
| October | 358 | 406 | |
| November | 508 | 427 | |
| December | 639 | 427 | |
| January | 726 | 570 | |
| February | 852 | 786 | |
| March | 897 | 961 | |
| April | 919 | 1,007 | |
| May | 919 | 1,007 | |
| June | 919 | 1,029 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 35 | 94 | 37.2% | 64.0% | 59.5% |
| % of all assessments that were assess and refuse | 42 | 94 | 44.7% | 11.6% | 11.3% |
| % of all assessments that were assess and review | 17 | 94 | 18.1% | 24.4% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 35 | <i>N/A</i> | 0.3% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 35 | 11.4% | 4.3% | 2.7% |
| % of case starts with a reported IOTN of 4 | 27 | 35 | 77.1% | 75.4% | 76.5% |
| % of case starts with a reported IOTN of 5 | 4 | 35 | 11.4% | 17.4% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 15 | 22 | 68.2% | 33.3% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 7 | 22 | 31.8% | 10.5% | 6.5% |
| % of patients satisfied with the treatment they have received | 7 | 7 | 100.0% | 96.7% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

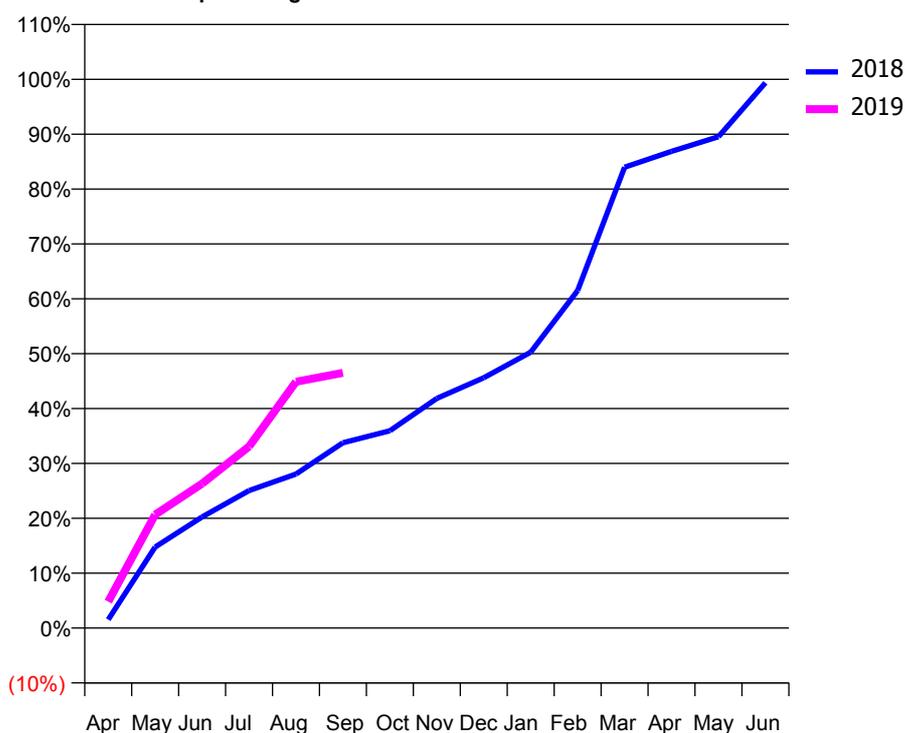
7A6 - Vital Signs Orthodontic At a Glance Contract Report for 183954/0001 - September 2018

| | | | |
|----------------------|-------------------------------|---|-------------|
| Name or company name | Chepstow Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,535 |
| Contract start date | 01/10/2009 | Carry forward orthodontic activity (UOA) | 15 |
| Contract end date | 31/03/2019 | Baseline contract value | £103,913.55 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.23 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 7.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 99 | 36 | 74 |
| May | 167 | 347 | 317 |
| June | 213 | 476 | 404 |
| July | 306 | 589 | 508 |
| August | 333 | 660 | 689 |
| September | 358 | 794 | 714 |
| October | 509 | 845 | |
| November | 688 | 984 | |
| December | 923 | 1,072 | |
| January | 993 | 1,182 | |
| February | 1,354 | 1,446 | |
| March | 1,527 | 1,974 | |
| April | 1,529 | 2,042 | |
| May | 1,571 | 2,105 | |
| June | 1,571 | 2,336 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 104 | 223 | 46.6% | 64.0% | 59.5% |
| % of all assessments that were assess and refuse | 18 | 223 | 8.1% | 11.6% | 11.3% |
| % of all assessments that were assess and review | 101 | 223 | 45.3% | 24.4% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 104 | N/A | 0.3% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 9 | 104 | 8.7% | 4.3% | 2.7% |
| % of case starts with a reported IOTN of 4 | 82 | 104 | 78.8% | 75.4% | 76.5% |
| % of case starts with a reported IOTN of 5 | 13 | 104 | 12.5% | 17.4% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 71 | 83 | 85.5% | 33.3% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 7 | 83 | 8.4% | 10.5% | 6.5% |
| % of patients satisfied with the treatment they have received | 17 | 17 | 100.0% | 96.7% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

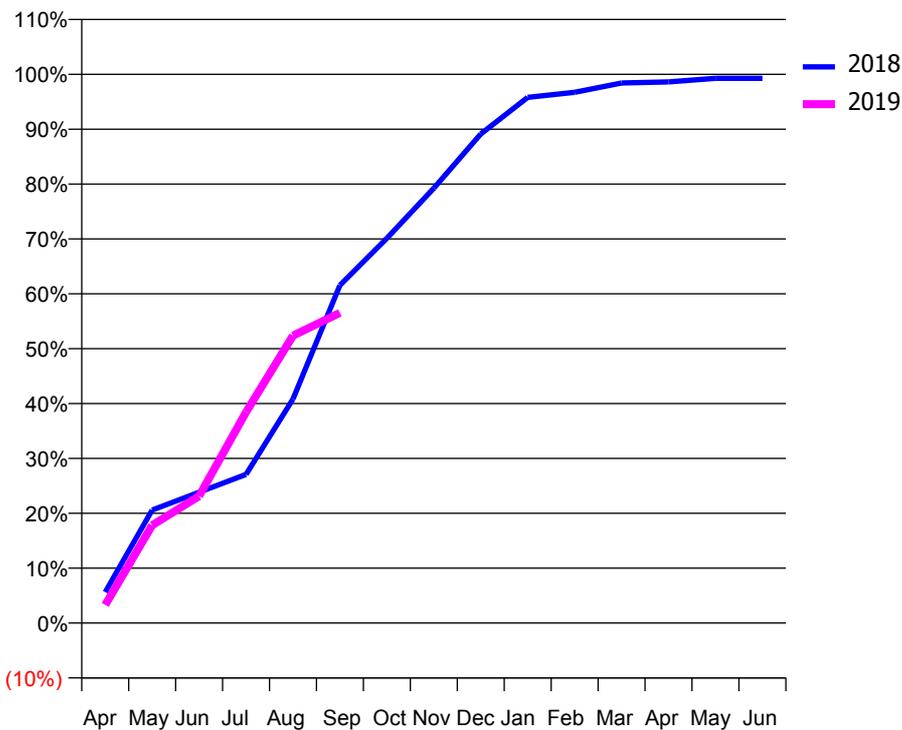
7A6 - Vital Signs Orthodontic At a Glance Contract Report for 183954/0002 - September 2018

| | | | |
|----------------------|-------------------------------|---|-------------|
| Name or company name | Chepstow Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,225 |
| Contract start date | 01/10/2009 | Carry forward orthodontic activity (UOA) | 24 |
| Contract end date | 31/03/2019 | Baseline contract value | £218,319.99 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.10 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 10.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -47 | 185 | 107 |
| May | -15 | 675 | 575 |
| June | 245 | 782 | 746 |
| July | 386 | 889 | 1,240 |
| August | 550 | 1,339 | 1,689 |
| September | 923 | 2,019 | 1,823 |
| October | 1,569 | 2,300 | |
| November | 1,908 | 2,599 | |
| December | 2,126 | 2,923 | |
| January | 2,471 | 3,142 | |
| February | 2,959 | 3,172 | |
| March | 3,623 | 3,228 | |
| April | 3,751 | 3,234 | |
| May | 3,926 | 3,256 | |
| June | 3,926 | 3,256 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 146 | 248 | 58.9% | 64.0% | 59.5% |
| % of all assessments that were assess and refuse | 37 | 248 | 14.9% | 11.6% | 11.3% |
| % of all assessments that were assess and review | 65 | 248 | 26.2% | 24.4% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 146 | N/A | 0.3% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 7 | 146 | 4.8% | 4.3% | 2.7% |
| % of case starts with a reported IOTN of 4 | 105 | 146 | 71.9% | 75.4% | 76.5% |
| % of case starts with a reported IOTN of 5 | 33 | 146 | 22.6% | 17.4% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 99 | 124 | 79.8% | 33.3% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 20 | 124 | 16.1% | 10.5% | 6.5% |
| % of patients satisfied with the treatment they have received | 19 | 20 | 95.0% | 96.7% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

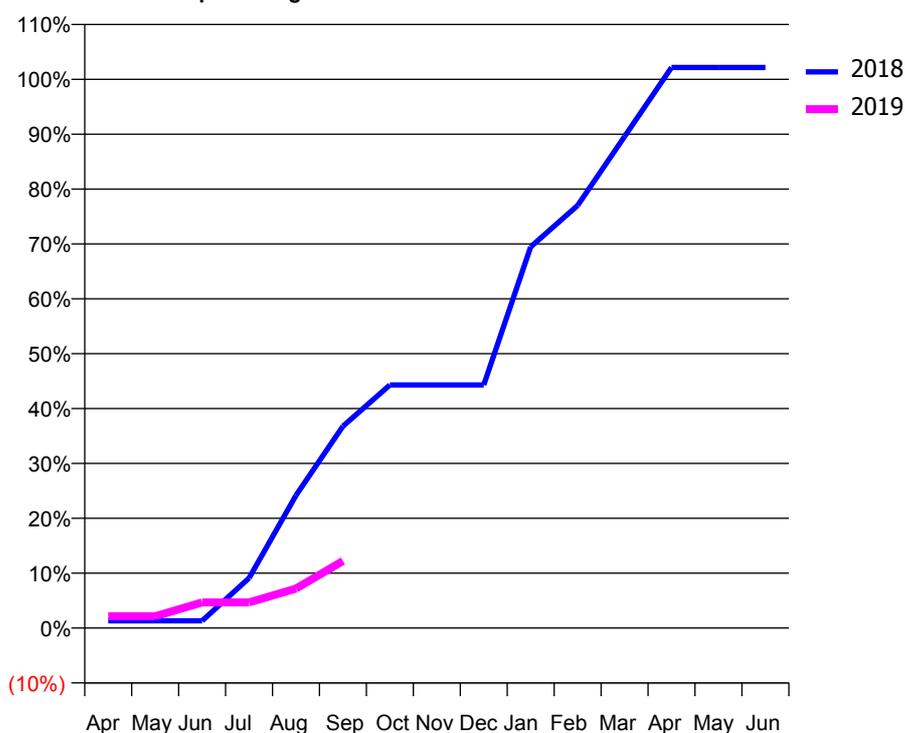
7A6 - Vital Signs Orthodontic At a Glance Contract Report for 190195/0013 - September 2018

| | | | |
|----------------------|--------------------|---|------------|
| Name or company name | Xeon Smiles UK Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 835 |
| Contract start date | 01/04/2012 | Carry forward orthodontic activity (UOA) | -18 |
| Contract end date | 31/03/2019 | Baseline contract value | £56,356.55 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.12 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 7 | 11 | 18 |
| May | 73 | 11 | 18 |
| June | 98 | 11 | 39 |
| July | 98 | 76 | 39 |
| August | 98 | 202 | 60 |
| September | 98 | 307 | 102 |
| October | 195 | 370 | |
| November | 195 | 370 | |
| December | 384 | 370 | |
| January | 405 | 580 | |
| February | 405 | 643 | |
| March | 657 | 748 | |
| April | 846 | 853 | |
| May | 846 | 853 | |
| June | 846 | 853 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 30 | 30 | 100.0% | 64.0% | 59.5% |
| % of all assessments that were assess and refuse | 0 | 30 | 0.0% | 11.6% | 11.3% |
| % of all assessments that were assess and review | 0 | 30 | 0.0% | 24.4% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 30 | N/A | 0.3% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 30 | 3.3% | 4.3% | 2.7% |
| % of case starts with a reported IOTN of 4 | 26 | 30 | 86.7% | 75.4% | 76.5% |
| % of case starts with a reported IOTN of 5 | 1 | 30 | 3.3% | 17.4% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 1 | 10 | 10.0% | 33.3% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 10 | 0.0% | 10.5% | 6.5% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.7% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

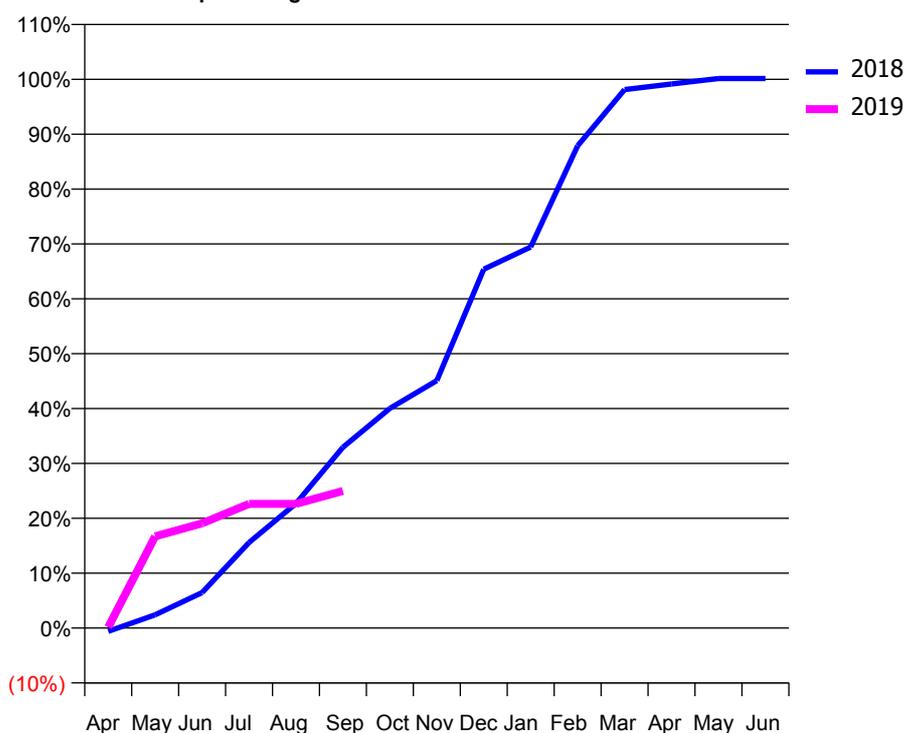
7A6 - Vital Signs Orthodontic At a Glance Contract Report for 190195/0018 - September 2018

| | | | |
|----------------------|--------------------|---|-------------|
| Name or company name | Xeon Smiles UK Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,777 |
| Contract start date | 01/04/2012 | Carry forward orthodontic activity (UOA) | -3 |
| Contract end date | 31/03/2019 | Baseline contract value | £120,210.33 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -13 | -13 | 3 |
| May | -13 | 50 | 297 |
| June | 169 | 134 | 339 |
| July | 301 | 323 | 402 |
| August | 559 | 470 | 402 |
| September | 605 | 682 | 444 |
| October | 605 | 829 | |
| November | 626 | 934 | |
| December | 733 | 1,354 | |
| January | 1,027 | 1,438 | |
| February | 1,323 | 1,820 | |
| March | 1,722 | 2,032 | |
| April | 1,743 | 2,053 | |
| May | 1,743 | 2,074 | |
| June | 1,743 | 2,074 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 88 | 88 | 100.0% | 64.0% | 59.5% |
| % of all assessments that were assess and refuse | 0 | 88 | 0.0% | 11.6% | 11.3% |
| % of all assessments that were assess and review | 0 | 88 | 0.0% | 24.4% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 88 | N/A | 0.3% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 88 | 1.1% | 4.3% | 2.7% |
| % of case starts with a reported IOTN of 4 | 72 | 88 | 81.8% | 75.4% | 76.5% |
| % of case starts with a reported IOTN of 5 | 15 | 88 | 17.0% | 17.4% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 4 | N/A | 33.3% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 4 | 0.0% | 10.5% | 6.5% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 96.7% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

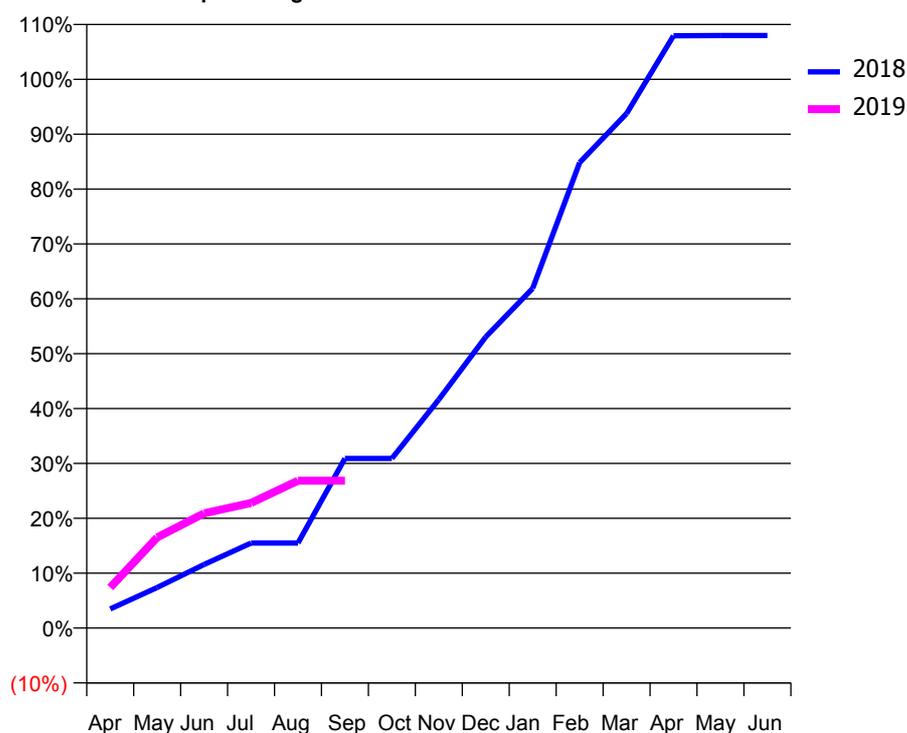
7A6 - Vital Signs Orthodontic At a Glance Contract Report for 192872/0001 - September 2018

| | | | |
|----------------------|----------------------------|---|------------|
| Name or company name | Cathedral Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,162 |
| Contract start date | 01/04/2010 | Carry forward orthodontic activity (UOA) | -83 |
| Contract end date | 31/03/2019 | Baseline contract value | £86,749.72 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 10 | 58 | 86 |
| May | 10 | 123 | 192 |
| June | 10 | 193 | 243 |
| July | 10 | 258 | 265 |
| August | 10 | 258 | 312 |
| September | 537 | 515 | 312 |
| October | 537 | 515 | |
| November | 537 | 694 | |
| December | 911 | 884 | |
| January | 911 | 1,031 | |
| February | 1,085 | 1,413 | |
| March | 1,171 | 1,562 | |
| April | 1,297 | 1,798 | |
| May | 1,297 | 1,799 | |
| June | 1,297 | 1,799 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 70 | 115 | 60.9% | 64.0% | 59.5% |
| % of all assessments that were assess and refuse | 16 | 115 | 13.9% | 11.6% | 11.3% |
| % of all assessments that were assess and review | 29 | 115 | 25.2% | 24.4% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 70 | <i>N/A</i> | 0.3% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 70 | 7.1% | 4.3% | 2.7% |
| % of case starts with a reported IOTN of 4 | 46 | 70 | 65.7% | 75.4% | 76.5% |
| % of case starts with a reported IOTN of 5 | 14 | 70 | 20.0% | 17.4% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 39 | 46 | 84.8% | 33.3% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 46 | 10.9% | 10.5% | 6.5% |
| % of patients satisfied with the treatment they have received | 12 | 12 | 100.0% | 96.7% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

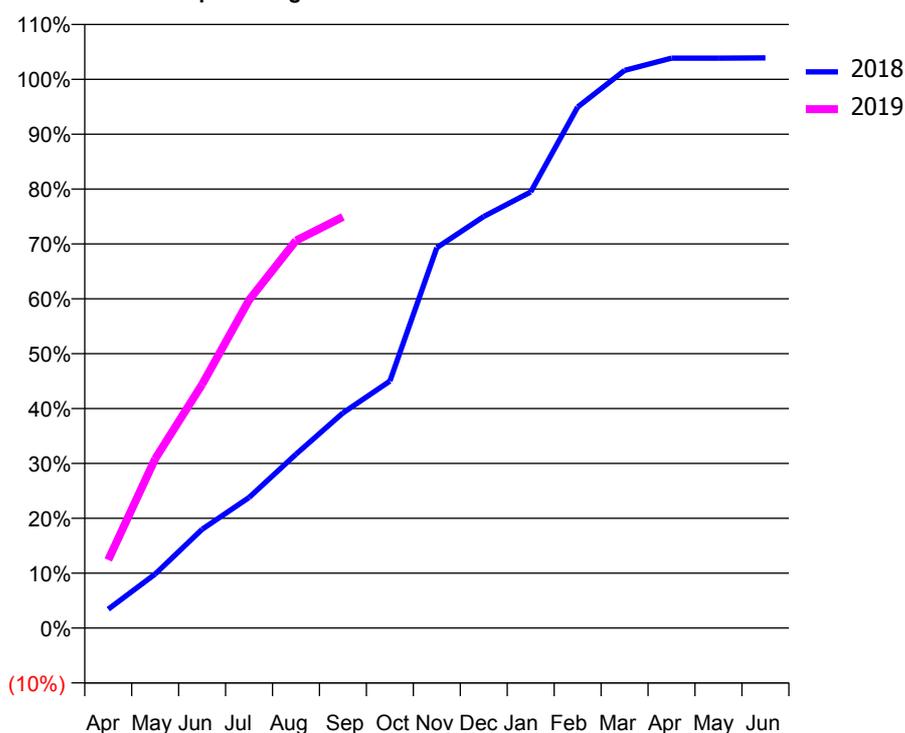
7A6 - Vital Signs Orthodontic At a Glance Contract Report for 194034/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Melin Ltd | 18/19 Contracted general activity (UDA) | 7,446 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -372 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,579 |
| Contract start date | 01/03/2011 | Carry forward orthodontic activity (UOA) | -87 |
| Contract end date | | Baseline contract value | £265,835.87 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.08 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 7.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 106 | 77 | 196 |
| May | 311 | 220 | 487 |
| June | 424 | 402 | 701 |
| July | 662 | 532 | 944 |
| August | 854 | 708 | 1,115 |
| September | 1,204 | 876 | 1,183 |
| October | 1,391 | 1,006 | |
| November | 1,523 | 1,549 | |
| December | 1,569 | 1,676 | |
| January | 1,612 | 1,776 | |
| February | 1,641 | 2,122 | |
| March | 1,757 | 2,271 | |
| April | 1,892 | 2,321 | |
| May | 1,892 | 2,321 | |
| June | 1,892 | 2,322 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 115 | 261 | 44.1% | 64.0% | 59.5% |
| % of all assessments that were assess and refuse | 24 | 261 | 9.2% | 11.6% | 11.3% |
| % of all assessments that were assess and review | 122 | 261 | 46.7% | 24.4% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 115 | N/A | 0.3% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 115 | 0.9% | 4.3% | 2.7% |
| % of case starts with a reported IOTN of 4 | 102 | 115 | 88.7% | 75.4% | 76.5% |
| % of case starts with a reported IOTN of 5 | 12 | 115 | 10.4% | 17.4% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 52 | 64 | 81.3% | 33.3% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 64 | 9.4% | 10.5% | 6.5% |
| % of patients satisfied with the treatment they have received | 14 | 15 | 93.3% | 96.7% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

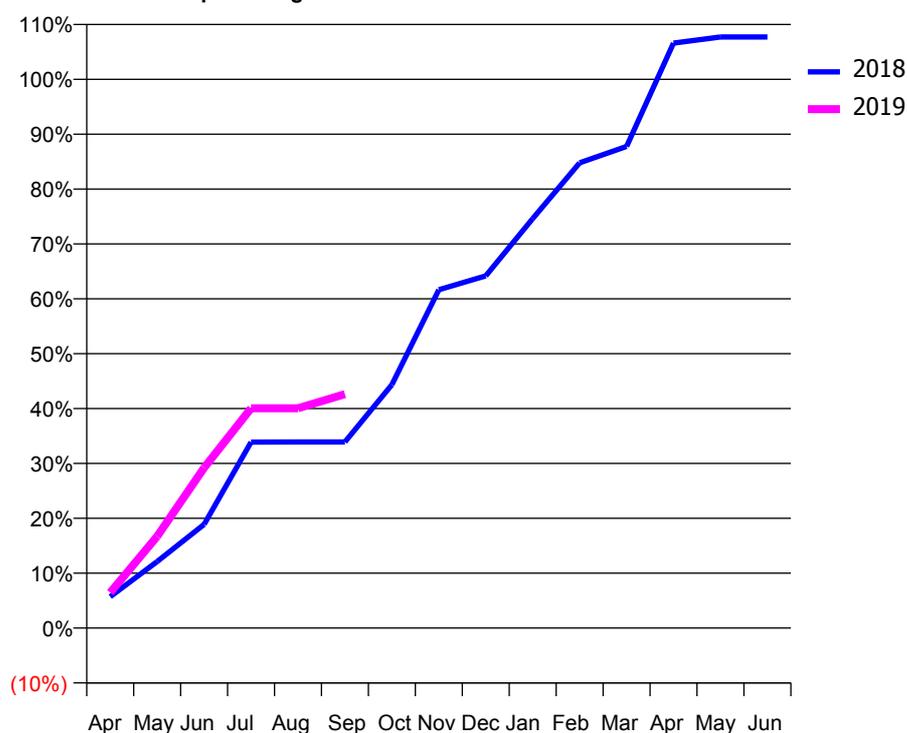
7A6 - Vital Signs Orthodontic At a Glance Contract Report for 333921/0001 - September 2018

| | | | |
|----------------------|----------------|---|-------------|
| Name or company name | MRS FJ WILLNER | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,986 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -190 |
| Contract end date | 31/03/2019 | Baseline contract value | £203,238.56 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 12.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 83 | 217 | 193 |
| May | 104 | 459 | 499 |
| June | 545 | 716 | 872 |
| July | 1,000 | 1,284 | 1,196 |
| August | 1,021 | 1,285 | 1,196 |
| September | 1,065 | 1,285 | 1,273 |
| October | 1,322 | 1,681 | |
| November | 1,345 | 2,337 | |
| December | 1,711 | 2,432 | |
| January | 1,930 | 2,828 | |
| February | 2,573 | 3,213 | |
| March | 2,768 | 3,326 | |
| April | 3,168 | 4,040 | |
| May | 3,168 | 4,082 | |
| June | 3,168 | 4,082 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 185 | 282 | 65.6% | 64.0% | 59.5% |
| % of all assessments that were assess and refuse | 14 | 282 | 5.0% | 11.6% | 11.3% |
| % of all assessments that were assess and review | 83 | 282 | 29.4% | 24.4% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 185 | N/A | 0.3% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 12 | 185 | 6.5% | 4.3% | 2.7% |
| % of case starts with a reported IOTN of 4 | 131 | 185 | 70.8% | 75.4% | 76.5% |
| % of case starts with a reported IOTN of 5 | 37 | 185 | 20.0% | 17.4% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 137 | N/A | 33.3% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 8 | 137 | 5.8% | 10.5% | 6.5% |
| % of patients satisfied with the treatment they have received | 15 | 15 | 100.0% | 96.7% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

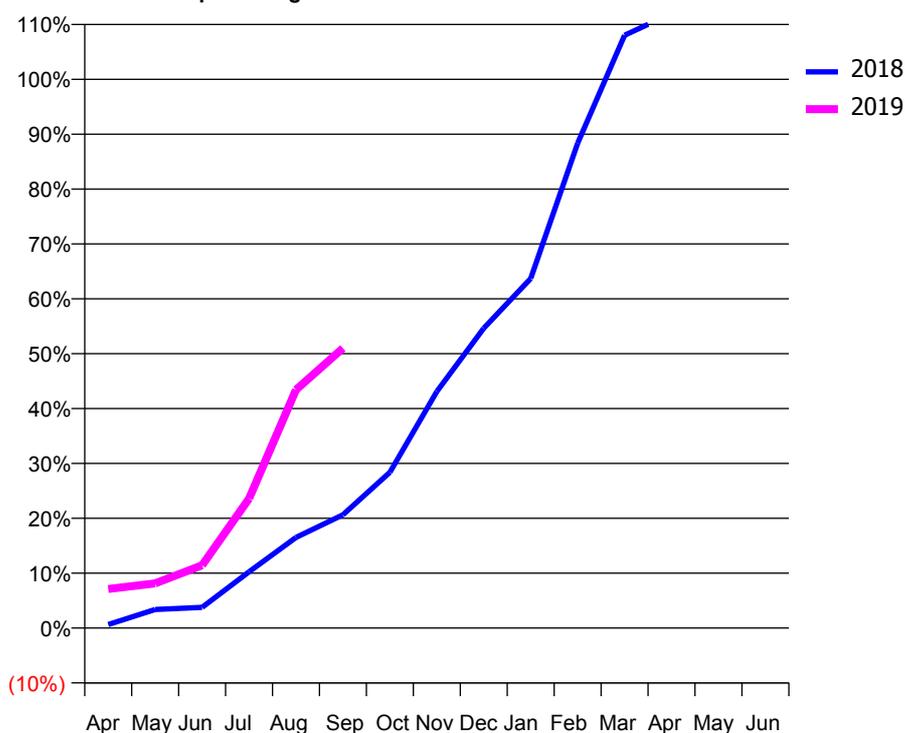
7A7 - Vital Signs Orthodontic At a Glance Contract Report for 100240/0000 - September 2018

| | | | |
|----------------------|-------------------------------|---|-------------|
| Name or company name | Severn Street Dental Practice | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,300 |
| Contract start date | 01/09/2016 | Carry forward orthodontic activity (UOA) | -115 |
| Contract end date | 31/08/2019 | Baseline contract value | £149,195.66 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.30 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 38.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 15 | 164 |
| May | 0 | 78 | 187 |
| June | 0 | 87 | 263 |
| July | 0 | 236 | 543 |
| August | 0 | 380 | 999 |
| September | 0 | 475 | 1,173 |
| October | 0 | 653 | |
| November | 0 | 992 | |
| December | 93 | 1,257 | |
| January | 493 | 1,465 | |
| February | 705 | 2,032 | |
| March | 1,065 | 2,485 | |
| April | 1,824 | 2,576 | |
| May | 1,824 | 2,576 | |
| June | 1,824 | 2,576 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 142 | 317 | 44.8% | 53.7% | 59.5% |
| % of all assessments that were assess and refuse | 38 | 317 | 12.0% | 14.4% | 11.3% |
| % of all assessments that were assess and review | 137 | 317 | 43.2% | 31.9% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 142 | N/A | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 142 | 1.4% | 1.6% | 2.7% |
| % of case starts with a reported IOTN of 4 | 106 | 142 | 74.6% | 51.3% | 76.5% |
| % of case starts with a reported IOTN of 5 | 34 | 142 | 23.9% | 15.8% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 11 | 34 | 32.4% | 57.0% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 34 | 0.0% | 9.9% | 6.5% |
| % of patients satisfied with the treatment they have received | 17 | 17 | 100.0% | 96.4% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

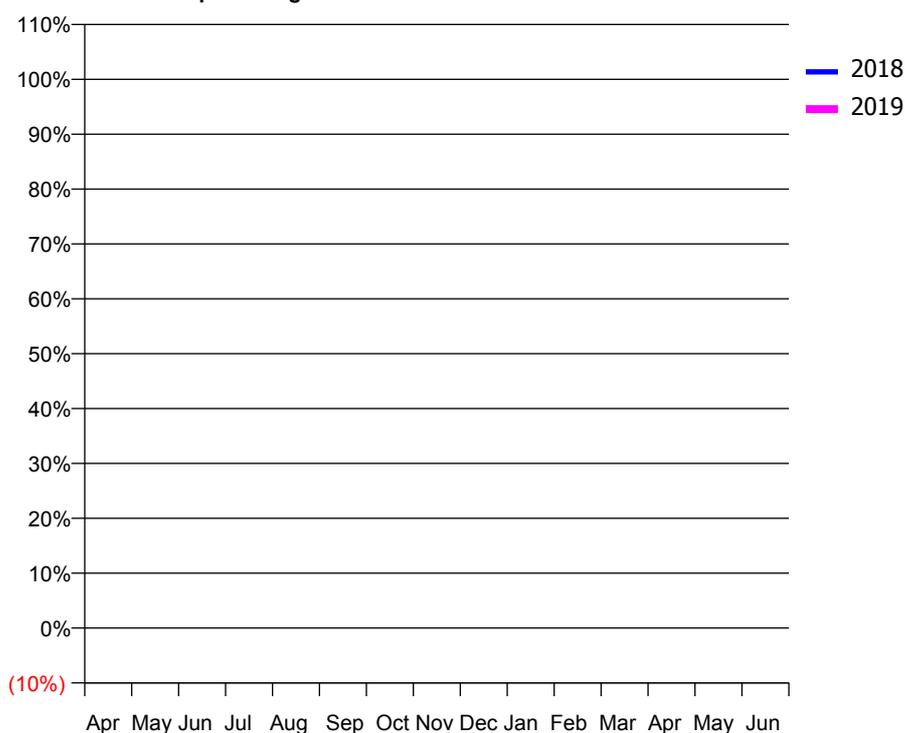
7A7 - Vital Signs Orthodontic At a Glance Contract Report for 131431/0001 - September 2018

| | | | |
|----------------------|-------------------------------|---|-------------|
| Name or company name | Severn Street Dental Practice | 18/19 Contracted general activity (UDA) | 33,000 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 334 |
| Purpose of contract | General | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £849,173.38 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 0 |
| June | 0 | 1 | 0 |
| July | 0 | 1 | 1 |
| August | 0 | 1 | 1 |
| September | 0 | 1 | 1 |
| October | 0 | 2 | |
| November | 0 | 2 | |
| December | 177 | 2 | |
| January | 180 | 2 | |
| February | 180 | 2 | |
| March | 180 | 2 | |
| April | 180 | 2 | |
| May | 180 | 2 | |
| June | 180 | 2 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 0 | 2 | 0.0% | 53.7% | 59.5% |
| % of all assessments that were assess and refuse | 0 | 2 | 0.0% | 14.4% | 11.3% |
| % of all assessments that were assess and review | 2 | 2 | 100.0% | 31.9% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 0 | N/A | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 0 | N/A | 1.6% | 2.7% |
| % of case starts with a reported IOTN of 4 | 0 | 0 | N/A | 51.3% | 76.5% |
| % of case starts with a reported IOTN of 5 | 0 | 0 | N/A | 15.8% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 2 | 2 | 100.0% | 57.0% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 2 | 0.0% | 9.9% | 6.5% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.4% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

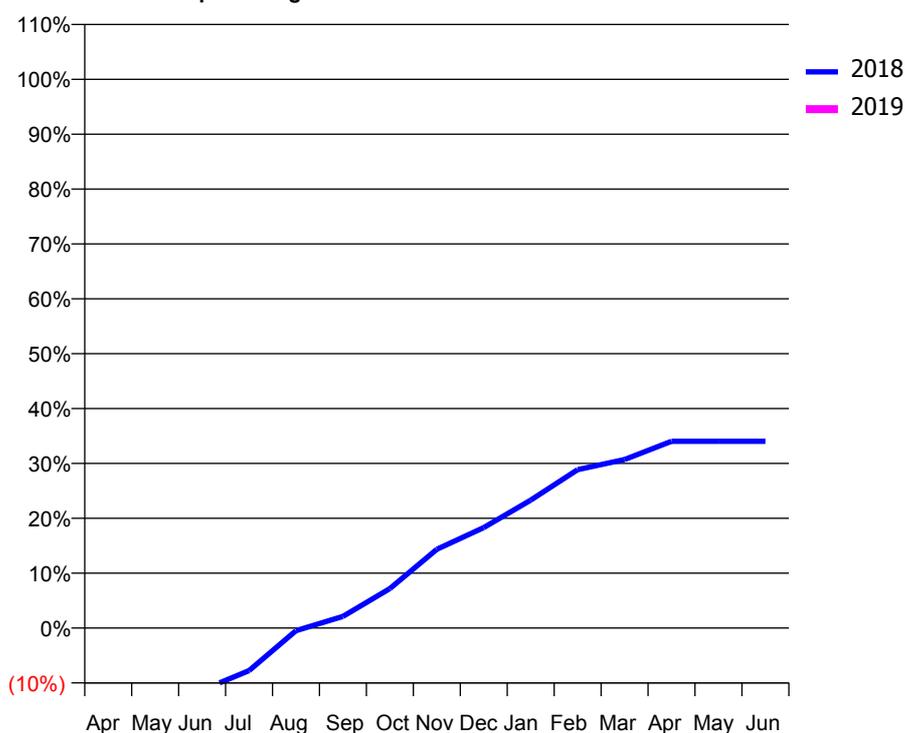
7A7 - Vital Signs Orthodontic At a Glance Contract Report for 144622/0001 - September 2018

| | | | |
|----------------------|------------------------|---|------------|
| Name or company name | A.R.C Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,260 |
| Contract start date | 01/11/2014 | Carry forward orthodontic activity (UOA) | 831 |
| Contract end date | 31/10/2024 | Baseline contract value | £83,154.46 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 11.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -9 | -193 | -807 |
| May | 59 | -192 | -698 |
| June | 103 | -143 | -654 |
| July | 279 | -98 | -473 |
| August | 409 | -6 | -429 |
| September | 499 | 27 | -364 |
| October | 563 | 91 | |
| November | 802 | 181 | |
| December | 869 | 231 | |
| January | 1,030 | 294 | |
| February | 1,182 | 364 | |
| March | 1,330 | 387 | |
| April | 1,374 | 429 | |
| May | 1,374 | 429 | |
| June | 1,374 | 429 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 41 | 84 | 48.8% | 53.7% | 59.5% |
| % of all assessments that were assess and refuse | 32 | 84 | 38.1% | 14.4% | 11.3% |
| % of all assessments that were assess and review | 11 | 84 | 13.1% | 31.9% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 41 | N/A | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 41 | 7.3% | 1.6% | 2.7% |
| % of case starts with a reported IOTN of 4 | 29 | 41 | 70.7% | 51.3% | 76.5% |
| % of case starts with a reported IOTN of 5 | 9 | 41 | 22.0% | 15.8% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 53 | 62 | 85.5% | 57.0% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 62 | 6.5% | 9.9% | 6.5% |
| % of patients satisfied with the treatment they have received | 10 | 10 | 100.0% | 96.4% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

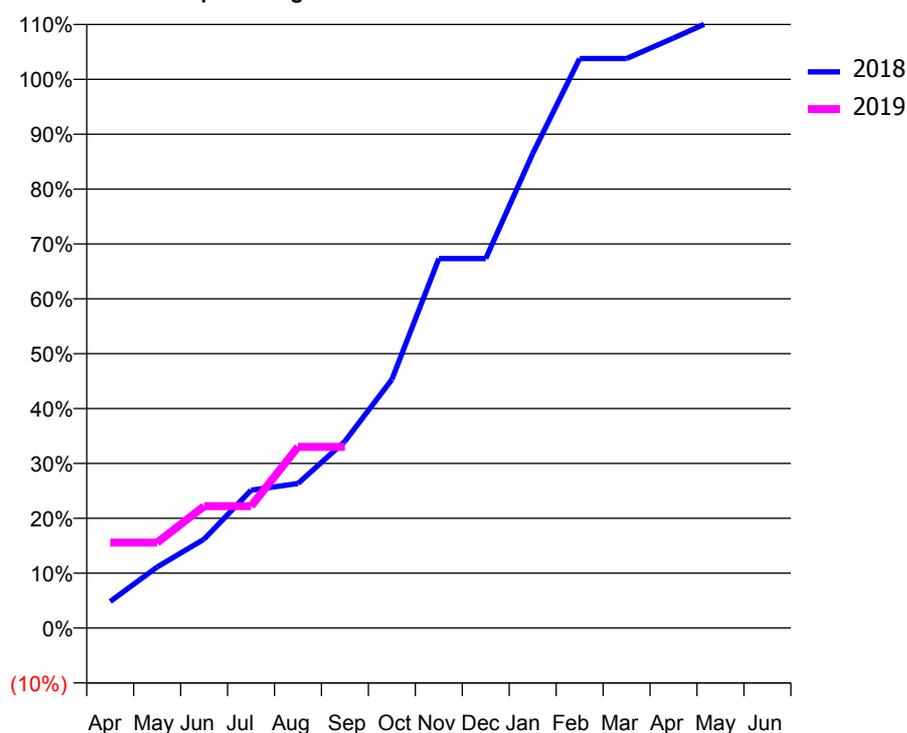
7A7 - Vital Signs Orthodontic At a Glance Contract Report for 197351/0002 - September 2018

| | | | |
|----------------------|----------------------------|---|------------|
| Name or company name | Exclusive Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,260 |
| Contract start date | 01/04/2015 | Carry forward orthodontic activity (UOA) | -196 |
| Contract end date | 31/03/2023 | Baseline contract value | £83,154.46 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 19.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 112 | 83 | 196 |
| May | 394 | 191 | 196 |
| June | 415 | 278 | 280 |
| July | 542 | 431 | 280 |
| August | 647 | 452 | 416 |
| September | 672 | 584 | 416 |
| October | 758 | 777 | |
| November | 894 | 1,155 | |
| December | 1,175 | 1,155 | |
| January | 1,308 | 1,483 | |
| February | 1,360 | 1,780 | |
| March | 1,360 | 1,780 | |
| April | 1,741 | 1,844 | |
| May | 1,783 | 1,910 | |
| June | 1,804 | 1,911 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|-------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 74 | 105 | 70.5% | 53.7% | 59.5% |
| % of all assessments that were assess and refuse | 13 | 105 | 12.4% | 14.4% | 11.3% |
| % of all assessments that were assess and review | 18 | 105 | 17.1% | 31.9% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 74 | <i>N/A</i> | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 74 | <i>1.4%</i> | 1.6% | 2.7% |
| % of case starts with a reported IOTN of 4 | 56 | 74 | 75.7% | 51.3% | 76.5% |
| % of case starts with a reported IOTN of 5 | 16 | 74 | 21.6% | 15.8% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 66 | <i>N/A</i> | 57.0% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 66 | <i>1.5%</i> | 9.9% | 6.5% |
| % of patients satisfied with the treatment they have received | 18 | 20 | 90.0% | 96.4% | 96.2% |

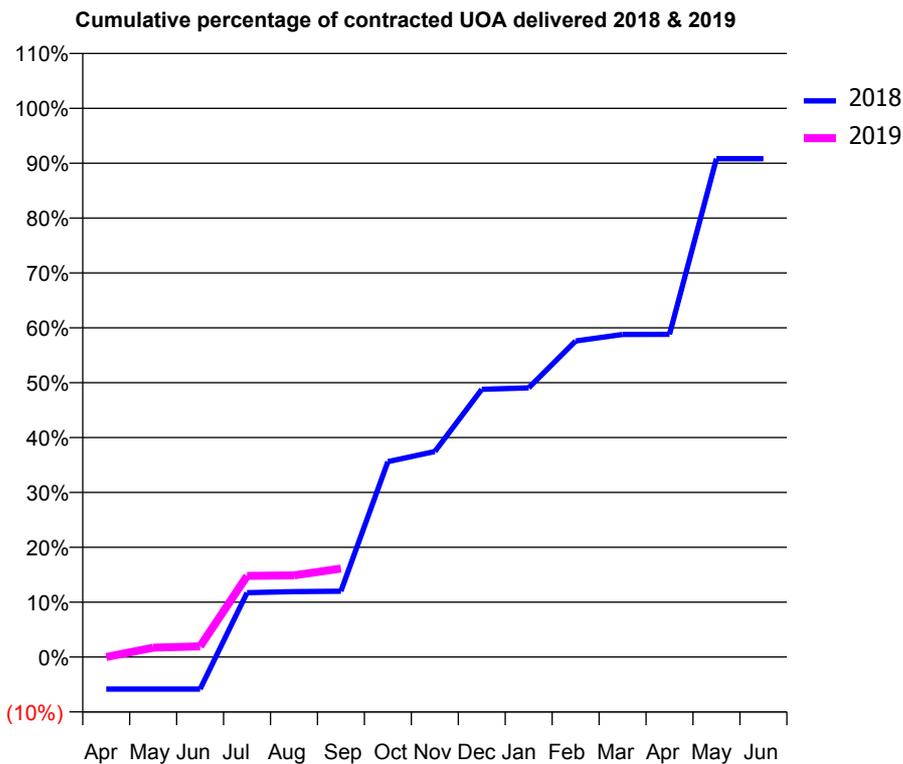
* Figures in italics indicate that the base number is less than 100.

7A7 - Vital Signs Orthodontic At a Glance Contract Report for 642789/0003 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR DR EVANS | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,625 |
| Contract start date | 01/01/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2023 | Baseline contract value | £173,127.47 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 31.3 % |



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 131 | -154 | 0 |
| May | 133 | -154 | 45 |
| June | 619 | -154 | 51 |
| July | 628 | 308 | 388 |
| August | 636 | 313 | 391 |
| September | 641 | 315 | 423 |
| October | 1,104 | 935 | |
| November | 1,114 | 983 | |
| December | 1,589 | 1,281 | |
| January | 1,636 | 1,288 | |
| February | 1,666 | 1,512 | |
| March | 1,667 | 1,543 | |
| April | 2,471 | 1,544 | |
| May | 2,471 | 2,384 | |
| June | 2,471 | 2,384 | |

| QUANTITY METRICS (rolling 12 month period) | Contract Quantity | Contract Base Number | Contract * | Local Health Board | Wales |
|--|-------------------|----------------------|------------|--------------------|-------|
| % of all assessments that were assess and fit appliances (case starts) | 117 | 188 | 62.2% | 53.7% | 59.5% |
| % of all assessments that were assess and refuse | 17 | 188 | 9.0% | 14.4% | 11.3% |
| % of all assessments that were assess and review | 54 | 188 | 28.7% | 31.9% | 29.2% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 117 | N/A | 0.0% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 117 | N/A | 1.6% | 2.7% |
| % of case starts with a reported IOTN of 4 | 1 | 117 | 0.9% | 51.3% | 76.5% |
| % of case starts with a reported IOTN of 5 | 0 | 117 | N/A | 15.8% | 17.5% |
| % of concluded courses in receipt of dual-arch fixed appliances | 96 | 120 | 80.0% | 57.0% | 67.6% |
| % of concluded courses where treatment was abandoned or discontinued | 23 | 120 | 19.2% | 9.9% | 6.5% |
| % of patients satisfied with the treatment they have received | 9 | 9 | 100.0% | 96.4% | 96.2% |

* Figures in italics indicate that the base number is less than 100.

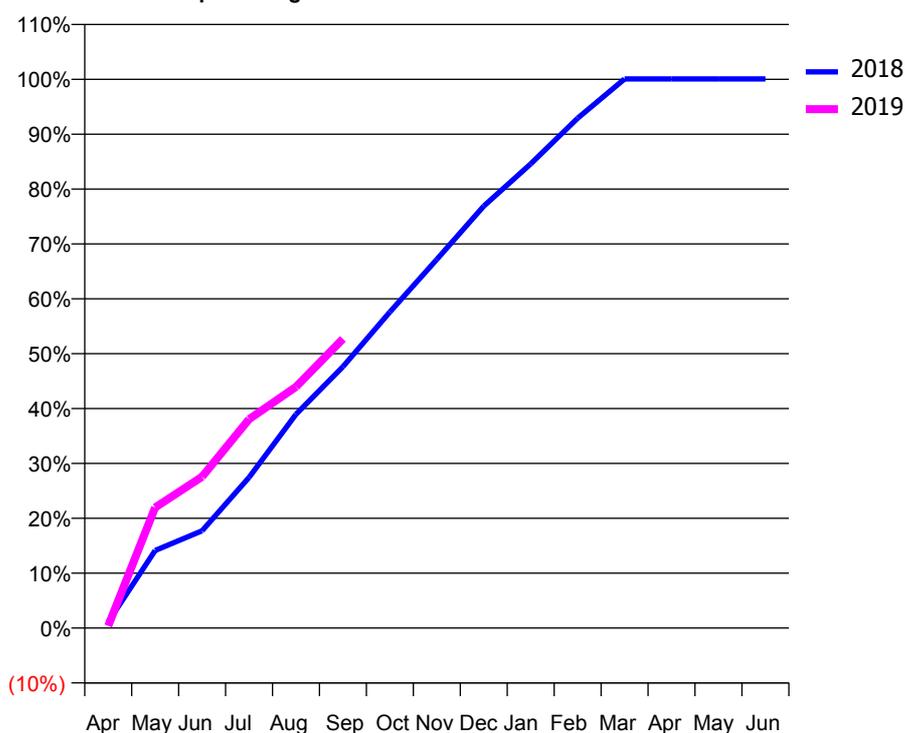
Q44 - Vital Signs Orthodontic At a Glance Contract Report for 125407/0001 - September 2018

| | | | |
|----------------------|-------------------------------|---|-------------|
| Name or company name | Mark Fazakerley (VHO) Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,353 |
| Contract start date | 01/05/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £562,893.87 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 7.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 94 | 33 |
| May | 1,080 | 1,181 | 1,835 |
| June | 1,465 | 1,481 | 2,304 |
| July | 2,438 | 2,294 | 3,179 |
| August | 2,915 | 3,255 | 3,671 |
| September | 3,951 | 3,978 | 4,402 |
| October | 4,682 | 4,812 | |
| November | 5,303 | 5,611 | |
| December | 6,056 | 6,422 | |
| January | 7,045 | 7,066 | |
| February | 7,527 | 7,760 | |
| March | 8,343 | 8,359 | |
| April | 8,356 | 8,359 | |
| May | 8,356 | 8,359 | |
| June | 8,357 | 8,359 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 411 | 577 | 71.2% | 67.7% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 37 | 577 | 6.4% | 7.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 129 | 577 | 22.4% | 25.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 411 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 47 | 411 | 11.4% | 6.8% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 302 | 411 | 73.5% | 74.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 60 | 411 | 14.6% | 17.9% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 307 | 320 | 95.9% | 83.2% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 7 | 320 | 2.2% | 5.1% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 96.7% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

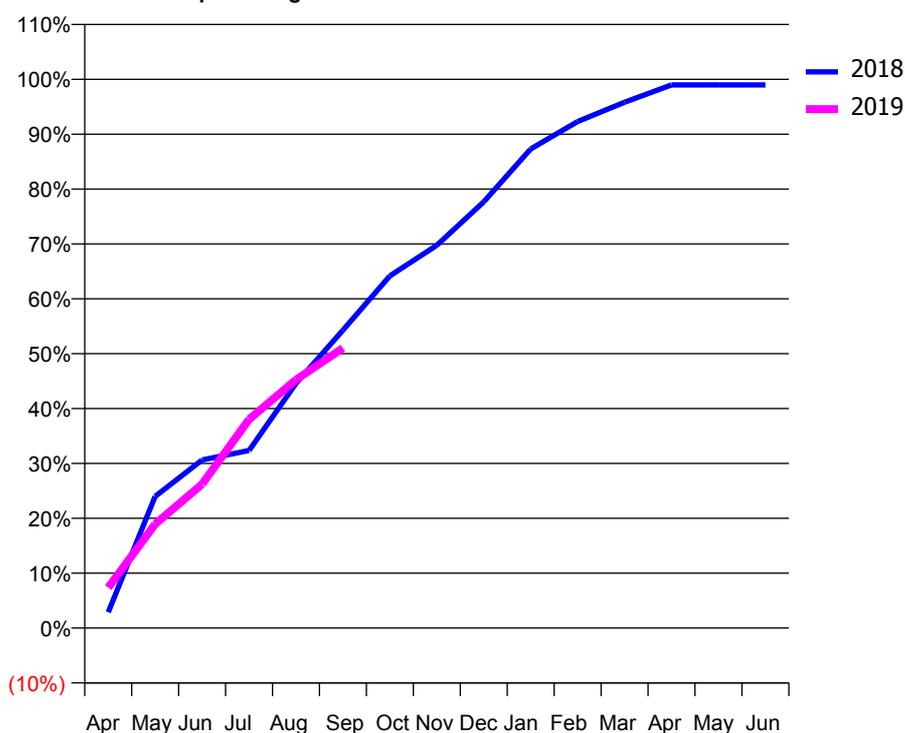
Q44 - Vital Signs Orthodontic At a Glance Contract Report for 146676/0001 - September 2018

| | | | |
|----------------------|-------------------------------|---|-------------|
| Name or company name | Cheshire Cat Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,279 |
| Contract start date | 01/04/2010 | Carry forward orthodontic activity (UOA) | 74 |
| Contract end date | 31/03/2019 | Baseline contract value | £477,237.98 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -122 | 210 | 536 |
| May | 1,066 | 1,746 | 1,378 |
| June | 1,087 | 2,230 | 1,908 |
| July | 2,280 | 2,356 | 2,769 |
| August | 2,301 | 3,245 | 3,294 |
| September | 3,805 | 3,950 | 3,714 |
| October | 3,992 | 4,671 | |
| November | 5,192 | 5,078 | |
| December | 6,389 | 5,654 | |
| January | 6,916 | 6,355 | |
| February | 6,968 | 6,718 | |
| March | 7,056 | 6,974 | |
| April | 7,144 | 7,205 | |
| May | 7,199 | 7,205 | |
| June | 7,199 | 7,205 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 338 | 368 | 91.8% | 67.7% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 368 | 0.0% | 7.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 30 | 368 | 8.2% | 25.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 338 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 338 | 1.2% | 6.8% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 293 | 338 | 86.7% | 74.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 41 | 338 | 12.1% | 17.9% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 210 | 218 | 96.3% | 83.2% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 218 | 1.4% | 5.1% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 12 | 12 | 100.0% | 96.7% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

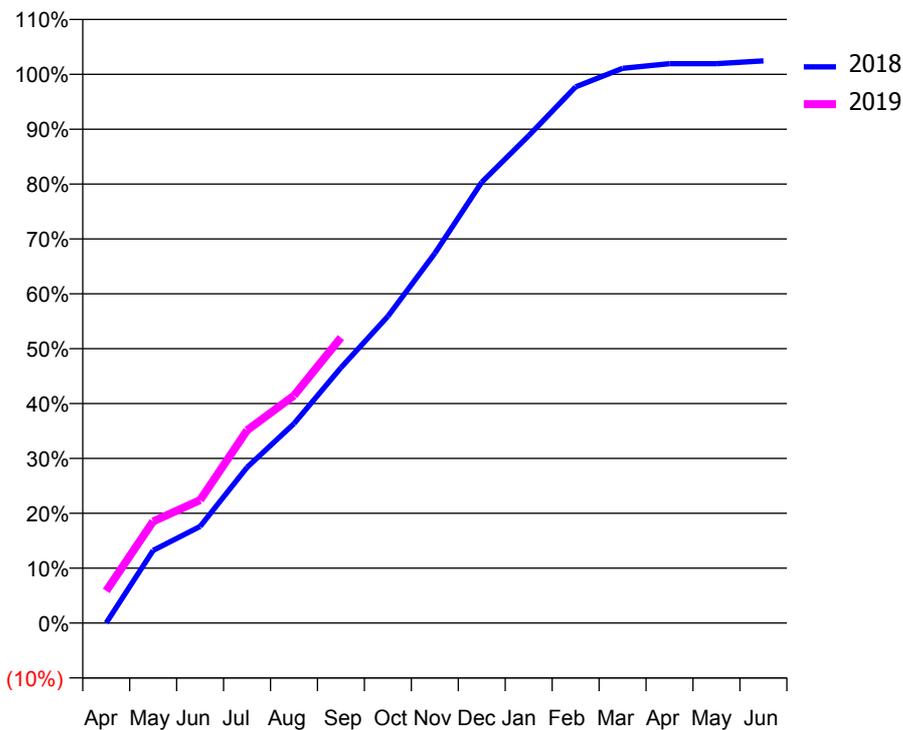
Q44 - Vital Signs Orthodontic At a Glance Contract Report for 148709/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | P O'Neill (W.H.O) LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,394 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £550,465.43 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 7.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 228 | 3 | 492 |
| May | 748 | 1,111 | 1,556 |
| June | 1,214 | 1,478 | 1,881 |
| July | 2,113 | 2,382 | 2,948 |
| August | 2,673 | 3,050 | 3,481 |
| September | 3,644 | 3,906 | 4,367 |
| October | 3,644 | 4,692 | |
| November | 5,114 | 5,656 | |
| December | 5,932 | 6,743 | |
| January | 6,389 | 7,454 | |
| February | 7,343 | 8,202 | |
| March | 8,186 | 8,485 | |
| April | 8,515 | 8,556 | |
| May | 8,517 | 8,557 | |
| June | 8,517 | 8,599 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 421 | 696 | 60.5% | 67.7% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 83 | 696 | 11.9% | 7.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 192 | 696 | 27.6% | 25.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 421 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 9 | 421 | 2.1% | 6.8% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 308 | 421 | 73.2% | 74.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 104 | 421 | 24.7% | 17.9% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 409 | 446 | 91.7% | 83.2% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 14 | 446 | 3.1% | 5.1% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 6 | 83.3% | 96.7% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

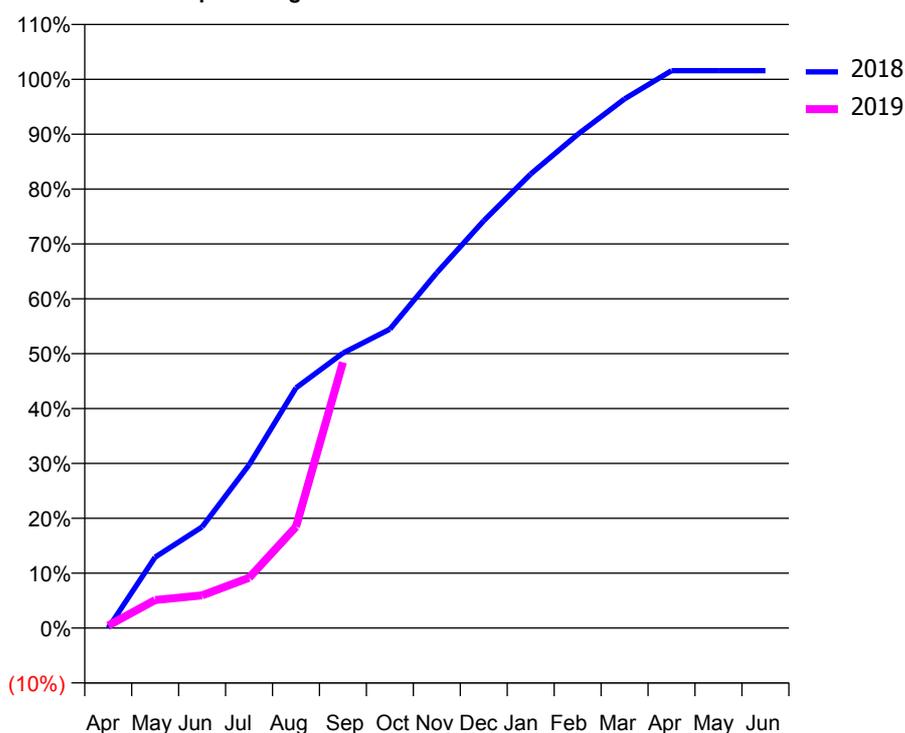
Q44 - Vital Signs Orthodontic At a Glance Contract Report for 167088/0001 - September 2018

| | | | |
|----------------------|-------------------------------|---|-------------|
| Name or company name | Wallasey Orthodontic Practice | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,995 |
| Contract start date | 01/03/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £327,594.21 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 31 | 0 | 22 |
| May | 442 | 645 | 255 |
| June | 636 | 921 | 298 |
| July | 876 | 1,485 | 457 |
| August | 1,175 | 2,186 | 922 |
| September | 1,339 | 2,503 | 2,419 |
| October | 1,536 | 2,721 | |
| November | 2,116 | 3,234 | |
| December | 2,695 | 3,707 | |
| January | 3,082 | 4,133 | |
| February | 3,873 | 4,493 | |
| March | 4,819 | 4,817 | |
| April | 5,012 | 5,073 | |
| May | 5,012 | 5,073 | |
| June | 5,012 | 5,073 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 236 | 312 | 75.6% | 67.7% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 21 | 312 | 6.7% | 7.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 55 | 312 | 17.6% | 25.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 236 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 7 | 236 | 3.0% | 6.8% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 212 | 236 | 89.8% | 74.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 14 | 236 | 5.9% | 17.9% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 352 | 401 | 87.8% | 83.2% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 39 | 401 | 9.7% | 5.1% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.7% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

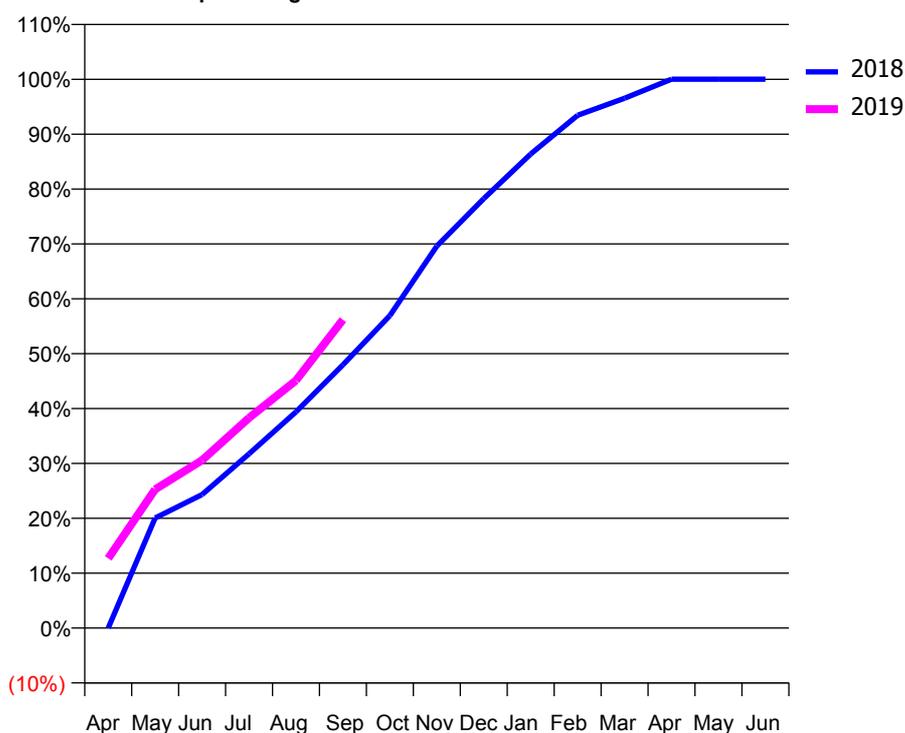
Q44 - Vital Signs Orthodontic At a Glance Contract Report for 183822/0001 - September 2018

| | | | |
|----------------------|-----------------------------|---|-------------|
| Name or company name | Peter Baldwin (VHO) Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,789 |
| Contract start date | 01/05/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £591,099.05 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 7.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 1,117 |
| May | 943 | 1,762 | 2,222 |
| June | 2,329 | 2,138 | 2,688 |
| July | 2,676 | 2,791 | 3,367 |
| August | 3,383 | 3,463 | 3,967 |
| September | 3,803 | 4,216 | 4,939 |
| October | 4,480 | 5,004 | |
| November | 4,960 | 6,117 | |
| December | 5,908 | 6,877 | |
| January | 7,195 | 7,592 | |
| February | 7,998 | 8,213 | |
| March | 8,910 | 8,486 | |
| April | 9,008 | 8,790 | |
| May | 9,008 | 8,790 | |
| June | 9,008 | 8,790 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 439 | 725 | 60.6% | 67.7% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 114 | 725 | 15.7% | 7.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 172 | 725 | 23.7% | 25.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 439 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 75 | 439 | 17.1% | 6.8% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 283 | 439 | 64.5% | 74.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 70 | 439 | 15.9% | 17.9% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 364 | 391 | 93.1% | 83.2% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 23 | 391 | 5.9% | 5.1% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 7 | 7 | 100.0% | 96.7% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

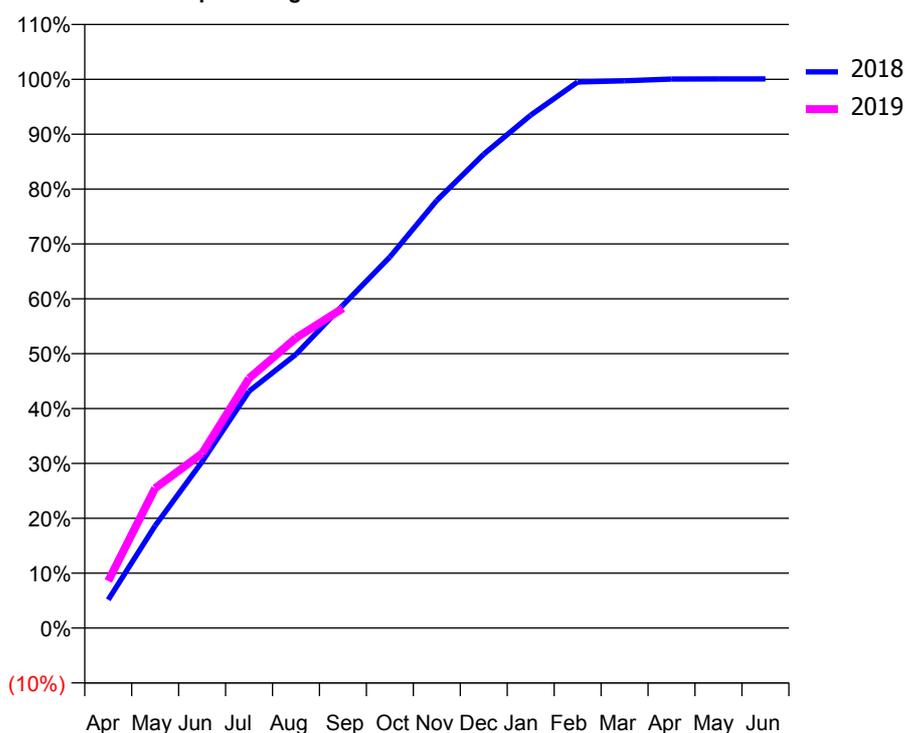
Q44 - Vital Signs Orthodontic At a Glance Contract Report for 187445/0001 - September 2018

| | | | |
|----------------------|-------------------------------|---|-------------|
| Name or company name | Russell, Cumberbirch and Hain | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 13,029 |
| Contract start date | 01/04/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £879,325.99 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 10.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 1,422 | 672 | 1,118 |
| May | 3,688 | 2,431 | 3,321 |
| June | 4,806 | 3,951 | 4,147 |
| July | 6,445 | 5,623 | 5,930 |
| August | 7,302 | 6,498 | 6,887 |
| September | 8,098 | 7,667 | 7,593 |
| October | 9,180 | 8,809 | |
| November | 10,269 | 10,153 | |
| December | 11,208 | 11,252 | |
| January | 12,302 | 12,178 | |
| February | 12,992 | 12,964 | |
| March | 13,049 | 12,994 | |
| April | 13,098 | 13,036 | |
| May | 13,098 | 13,037 | |
| June | 13,098 | 13,037 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 613 | 817 | 75.0% | 67.7% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 30 | 817 | 3.7% | 7.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 174 | 817 | 21.3% | 25.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 613 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 59 | 613 | 9.6% | 6.8% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 459 | 613 | 74.9% | 74.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 89 | 613 | 14.5% | 17.9% | 16.8% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 469 | 555 | 84.5% | 83.2% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 20 | 555 | 3.6% | 5.1% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 17 | 17 | 100.0% | 96.7% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

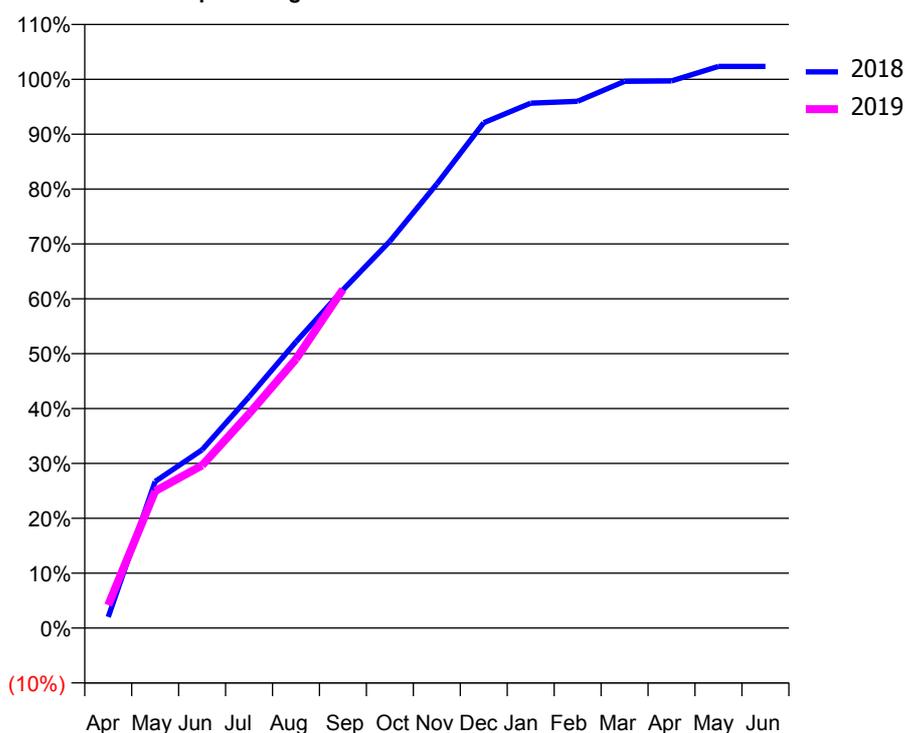
Q44 - Vital Signs Orthodontic At a Glance Contract Report for 194468/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | West House (AOM) LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 9,614 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £631,483.41 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.09 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 7.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 233 | 195 | 402 |
| May | 830 | 2,567 | 2,400 |
| June | 1,655 | 3,124 | 2,850 |
| July | 1,981 | 4,051 | 3,755 |
| August | 3,358 | 5,015 | 4,712 |
| September | 4,325 | 5,924 | 5,931 |
| October | 4,325 | 6,776 | |
| November | 5,436 | 7,778 | |
| December | 6,973 | 8,852 | |
| January | 7,783 | 9,196 | |
| February | 9,054 | 9,229 | |
| March | 9,397 | 9,577 | |
| April | 9,633 | 9,585 | |
| May | 9,635 | 9,840 | |
| June | 9,635 | 9,840 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 458 | 753 | 60.8% | 67.7% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 43 | 753 | 5.7% | 7.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 252 | 753 | 33.5% | 25.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 458 | 0.2% | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 51 | 458 | 11.1% | 6.8% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 335 | 458 | 73.1% | 74.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 71 | 458 | 15.5% | 17.9% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 410 | 448 | 91.5% | 83.2% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 15 | 448 | 3.3% | 5.1% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 6 | 83.3% | 96.7% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

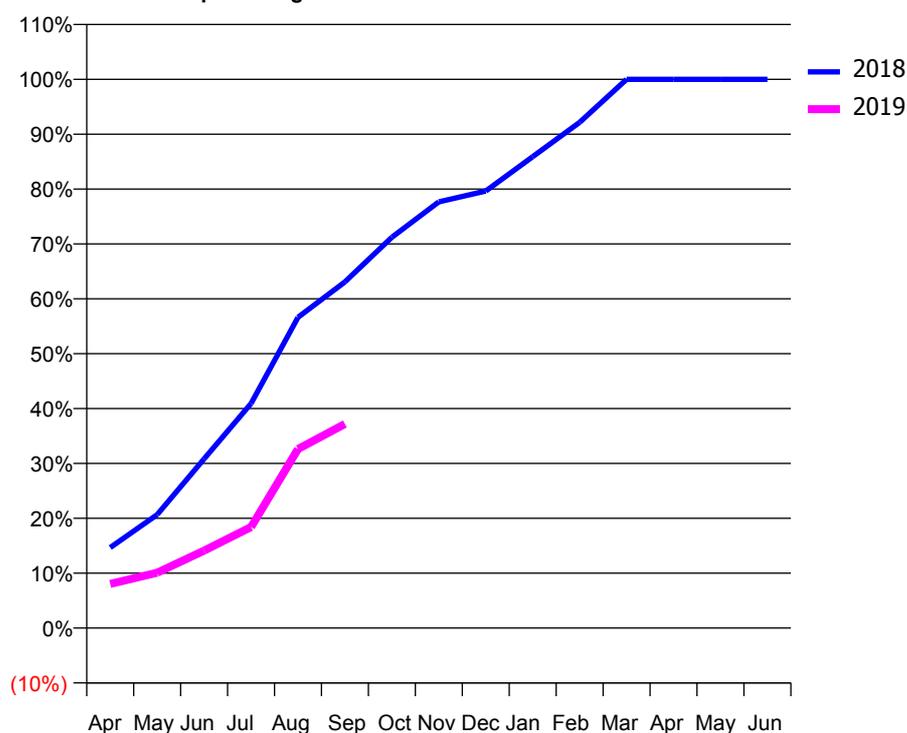
Q44 - Vital Signs Orthodontic At a Glance Contract Report for 210153/0002 - September 2018

| | | | |
|----------------------|-------------------------------|---|------------|
| Name or company name | Latchford Dental Practice Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,070 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £70,140.85 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.11 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 27 | 157 | 86 |
| May | 154 | 221 | 108 |
| June | 198 | 330 | 151 |
| July | 243 | 438 | 197 |
| August | 353 | 606 | 349 |
| September | 526 | 675 | 398 |
| October | 527 | 762 | |
| November | 659 | 831 | |
| December | 809 | 852 | |
| January | 835 | 919 | |
| February | 1,048 | 986 | |
| March | 1,069 | 1,070 | |
| April | 1,070 | 1,070 | |
| May | 1,070 | 1,070 | |
| June | 1,070 | 1,070 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 36 | 73 | 49.3% | 67.7% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 7 | 73 | 9.6% | 7.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 30 | 73 | 41.1% | 25.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 36 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 36 | 8.3% | 6.8% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 26 | 36 | 72.2% | 74.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 7 | 36 | 19.4% | 17.9% | 16.8% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 43 | 55 | 78.2% | 83.2% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 12 | 55 | 21.8% | 5.1% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.7% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

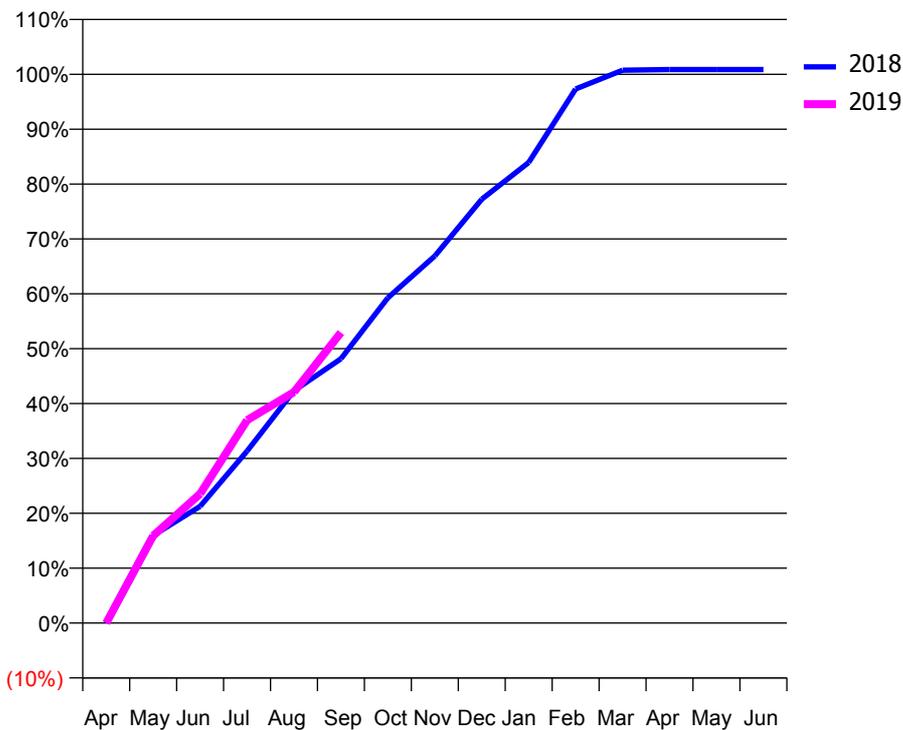
Q44 - Vital Signs Orthodontic At a Glance Contract Report for 336351/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MISS MM EVANS | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,568 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £168,417.37 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 260 | 0 | 0 |
| May | 412 | 410 | 409 |
| June | 436 | 546 | 605 |
| July | 852 | 805 | 950 |
| August | 1,213 | 1,087 | 1,081 |
| September | 1,447 | 1,237 | 1,360 |
| October | 1,447 | 1,522 | |
| November | 1,894 | 1,718 | |
| December | 2,196 | 1,983 | |
| January | 2,346 | 2,155 | |
| February | 2,500 | 2,499 | |
| March | 2,545 | 2,587 | |
| April | 2,569 | 2,590 | |
| May | 2,571 | 2,590 | |
| June | 2,571 | 2,590 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 127 | 206 | 61.7% | 67.7% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 22 | 206 | 10.7% | 7.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 57 | 206 | 27.7% | 25.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 127 | 0.8% | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 127 | N/A | 6.8% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 105 | 127 | 82.7% | 74.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 15 | 127 | 11.8% | 17.9% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 100 | 113 | 88.5% | 83.2% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 8 | 113 | 7.1% | 5.1% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.7% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

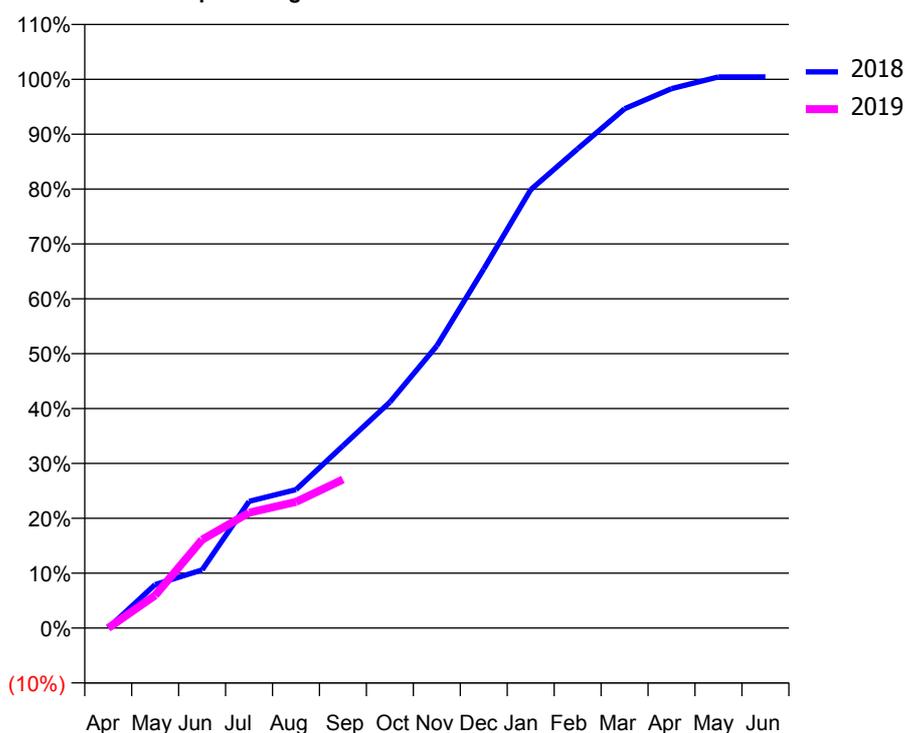
Q44 - Vital Signs Orthodontic At a Glance Contract Report for 363340/0007 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MISS SA HEPENSTAL | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,235 |
| Contract start date | 01/01/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £219,667.25 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 63 | 0 | 0 |
| May | 349 | 256 | 193 |
| June | 485 | 343 | 521 |
| July | 921 | 747 | 680 |
| August | 1,016 | 816 | 744 |
| September | 1,038 | 1,074 | 876 |
| October | 1,473 | 1,332 | |
| November | 1,798 | 1,664 | |
| December | 2,033 | 2,117 | |
| January | 2,331 | 2,584 | |
| February | 2,523 | 2,825 | |
| March | 2,933 | 3,061 | |
| April | 3,273 | 3,180 | |
| May | 3,276 | 3,249 | |
| June | 3,276 | 3,249 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 147 | 244 | 60.2% | 67.7% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 25 | 244 | 10.2% | 7.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 72 | 244 | 29.5% | 25.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 147 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 147 | N/A | 6.8% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 92 | 147 | 62.6% | 74.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 54 | 147 | 36.7% | 17.9% | 16.8% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 119 | 147 | 81.0% | 83.2% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 14 | 147 | 9.5% | 5.1% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 5 | 80.0% | 96.7% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

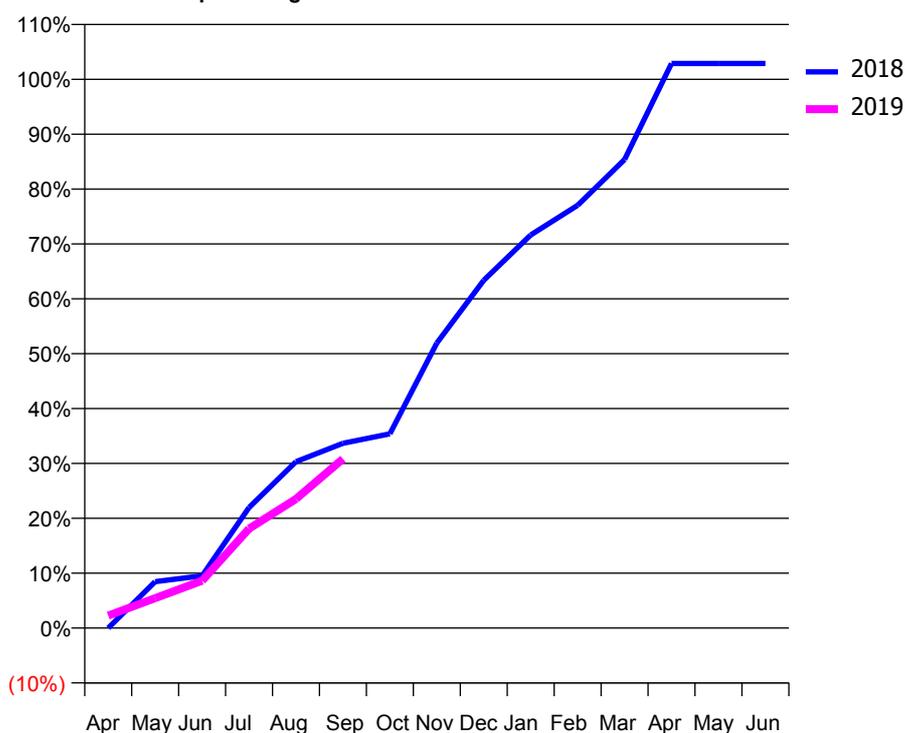
Q44 - Vital Signs Orthodontic At a Glance Contract Report for 675857/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR JW DWYER | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,048 |
| Contract start date | 01/04/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £134,285.10 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 55 | 0 | 47 |
| May | 334 | 173 | 112 |
| June | 334 | 195 | 177 |
| July | 530 | 450 | 371 |
| August | 617 | 621 | 482 |
| September | 922 | 690 | 632 |
| October | 1,189 | 725 | |
| November | 1,402 | 1,064 | |
| December | 1,511 | 1,298 | |
| January | 1,682 | 1,467 | |
| February | 1,791 | 1,578 | |
| March | 1,938 | 1,749 | |
| April | 2,064 | 2,107 | |
| May | 2,064 | 2,107 | |
| June | 2,064 | 2,107 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 98 | 138 | 71.0% | 67.7% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 14 | 138 | 10.1% | 7.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 26 | 138 | 18.8% | 25.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 98 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 98 | 3.1% | 6.8% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 77 | 98 | 78.6% | 74.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 17 | 98 | 17.3% | 17.9% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 110 | 131 | 84.0% | 83.2% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 13 | 131 | 9.9% | 5.1% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 96.7% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

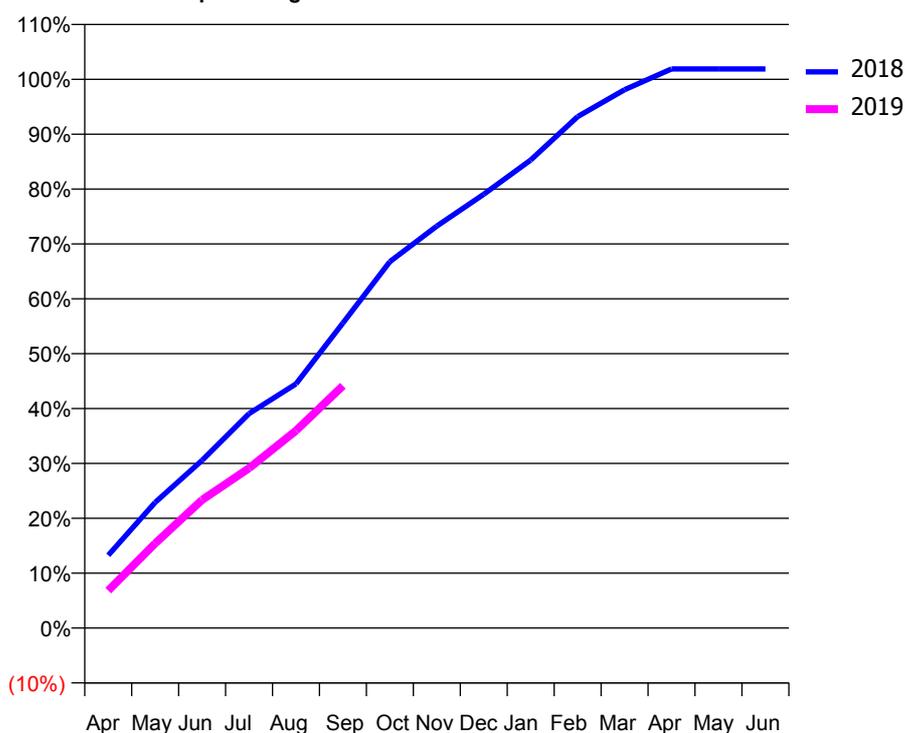
Q44 - Vital Signs Orthodontic At a Glance Contract Report for 678015/0001 - September 2018

| | | | |
|----------------------|-----------------|---|-------------|
| Name or company name | MRS MJ BRINDLEY | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 10,036 |
| Contract start date | 13/06/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £684,249.62 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 7.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 818 | 1,331 | 686 |
| May | 1,671 | 2,298 | 1,548 |
| June | 2,495 | 3,068 | 2,344 |
| July | 3,085 | 3,923 | 2,923 |
| August | 4,505 | 4,466 | 3,611 |
| September | 5,121 | 5,579 | 4,432 |
| October | 6,277 | 6,701 | |
| November | 6,806 | 7,352 | |
| December | 7,705 | 7,933 | |
| January | 8,311 | 8,559 | |
| February | 8,926 | 9,354 | |
| March | 9,763 | 9,845 | |
| April | 10,037 | 10,225 | |
| May | 10,037 | 10,226 | |
| June | 10,037 | 10,226 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 421 | 661 | 63.7% | 67.7% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 64 | 661 | 9.7% | 7.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 176 | 661 | 26.6% | 25.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 421 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 25 | 421 | 5.9% | 6.8% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 300 | 421 | 71.3% | 74.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 95 | 421 | 22.6% | 17.9% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 441 | 480 | 91.9% | 83.2% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 31 | 480 | 6.5% | 5.1% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 16 | 16 | 100.0% | 96.7% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

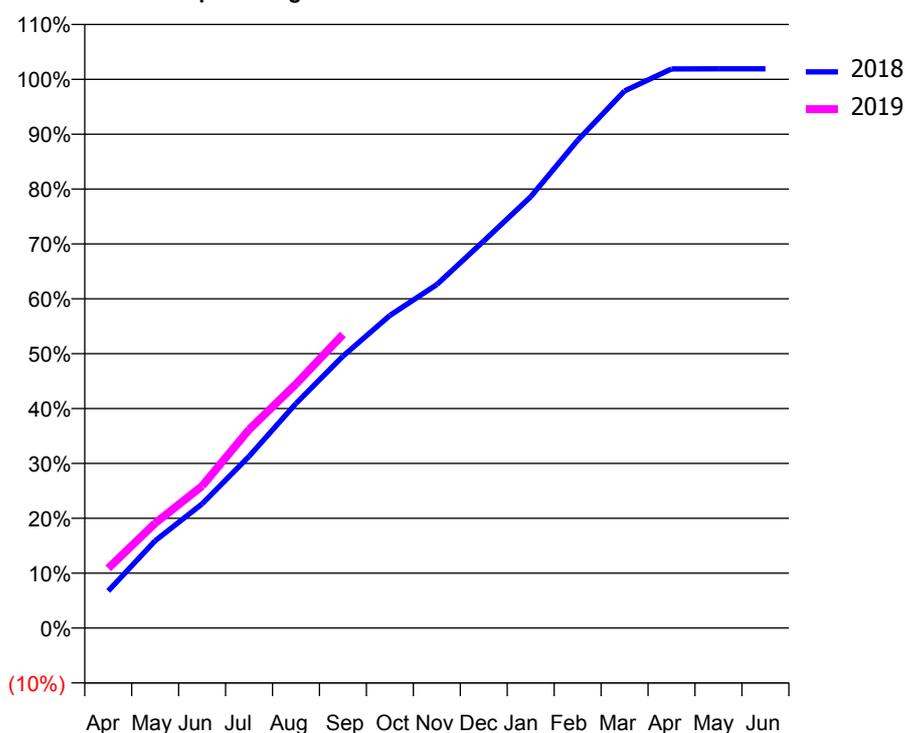
Q44 - Vital Signs Orthodontic At a Glance Contract Report for 678015/0002 - September 2018

| | | | |
|----------------------|-----------------|---|-------------|
| Name or company name | MRS MJ BRINDLEY | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 10,000 |
| Contract start date | 13/06/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £588,331.12 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 8.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 795 | 675 | 1,089 |
| May | 1,514 | 1,590 | 1,912 |
| June | 2,332 | 2,263 | 2,587 |
| July | 2,663 | 3,130 | 3,618 |
| August | 4,006 | 4,093 | 4,448 |
| September | 4,930 | 4,954 | 5,350 |
| October | 5,744 | 5,696 | |
| November | 6,400 | 6,259 | |
| December | 7,120 | 7,053 | |
| January | 8,071 | 7,858 | |
| February | 8,940 | 8,887 | |
| March | 9,860 | 9,789 | |
| April | 10,001 | 10,189 | |
| May | 10,001 | 10,190 | |
| June | 10,001 | 10,190 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 494 | 793 | 62.3% | 67.7% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 105 | 793 | 13.2% | 7.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 194 | 793 | 24.5% | 25.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 494 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 31 | 494 | 6.3% | 6.8% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 366 | 494 | 74.1% | 74.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 96 | 494 | 19.4% | 17.9% | 16.8% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 460 | 498 | 92.4% | 83.2% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 26 | 498 | 5.2% | 5.1% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 15 | 15 | 100.0% | 96.7% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

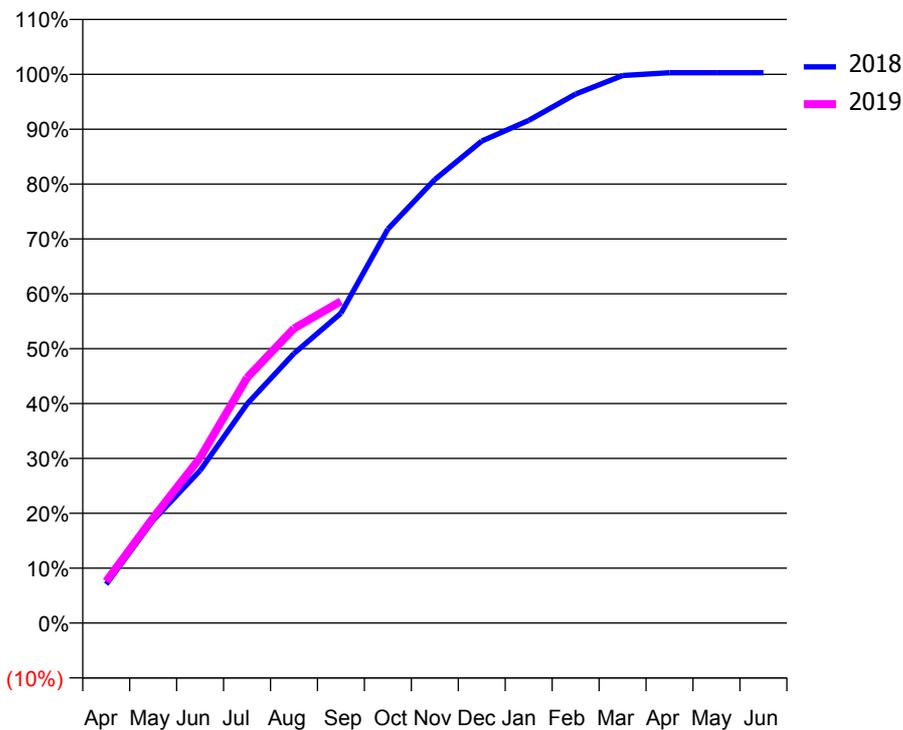
Q44 - Vital Signs Orthodontic At a Glance Contract Report for 736422/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|---------------|
| Name or company name | MR CI LOWE | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 16,355 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,132,856.31 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 13.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 969 | 1,155 | 1,246 |
| May | 2,463 | 3,060 | 3,138 |
| June | 3,714 | 4,548 | 4,926 |
| July | 5,187 | 6,532 | 7,313 |
| August | 6,867 | 8,034 | 8,783 |
| September | 9,151 | 9,232 | 9,591 |
| October | 10,665 | 11,743 | |
| November | 12,627 | 13,218 | |
| December | 13,666 | 14,365 | |
| January | 14,475 | 14,982 | |
| February | 15,569 | 15,766 | |
| March | 16,229 | 16,317 | |
| April | 16,405 | 16,402 | |
| May | 16,405 | 16,402 | |
| June | 16,405 | 16,402 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 798 | 890 | 89.7% | 67.7% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 16 | 890 | 1.8% | 7.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 76 | 890 | 8.5% | 25.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 798 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 45 | 798 | 5.6% | 6.8% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 571 | 798 | 71.6% | 74.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 180 | 798 | 22.6% | 17.9% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 627 | 691 | 90.7% | 83.2% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 40 | 691 | 5.8% | 5.1% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 29 | 30 | 96.7% | 96.7% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

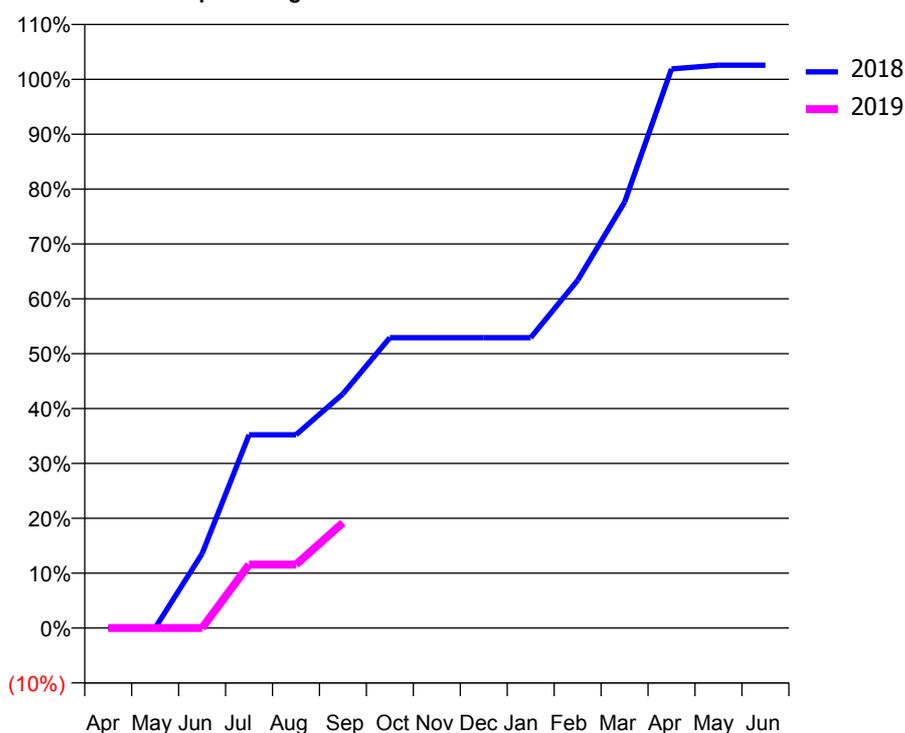
Q44 - Vital Signs Orthodontic At a Glance Contract Report for 745596/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR JP MEISNER | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,131 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £205,338.11 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.09 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -45 | 0 | 0 |
| May | -45 | 0 | 0 |
| June | -45 | 424 | 0 |
| July | 1,027 | 1,103 | 362 |
| August | 1,027 | 1,103 | 362 |
| September | 1,362 | 1,336 | 601 |
| October | 1,362 | 1,657 | |
| November | 1,936 | 1,657 | |
| December | 2,417 | 1,657 | |
| January | 2,417 | 1,657 | |
| February | 2,961 | 1,984 | |
| March | 3,087 | 2,430 | |
| April | 3,131 | 3,190 | |
| May | 3,131 | 3,211 | |
| June | 3,131 | 3,211 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 126 | 168 | 75.0% | 67.7% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 12 | 168 | 7.1% | 7.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 30 | 168 | 17.9% | 25.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 126 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 126 | 1.6% | 6.8% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 94 | 126 | 74.6% | 74.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 29 | 126 | 23.0% | 17.9% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 84 | 100 | 84.0% | 83.2% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 100 | 6.0% | 5.1% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 96.7% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

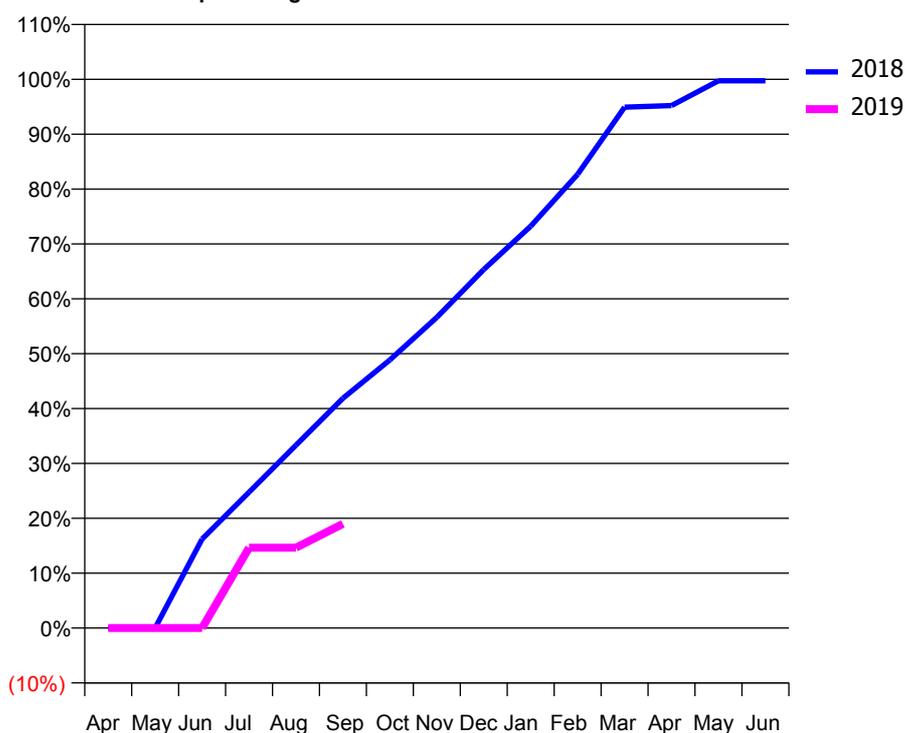
Q44 - Vital Signs Orthodontic At a Glance Contract Report for 745596/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR JP MEISNER | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,479 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £152,146.22 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -10 | 0 | 0 |
| May | -10 | 0 | 0 |
| June | -10 | 402 | 0 |
| July | 781 | 614 | 363 |
| August | 781 | 826 | 363 |
| September | 984 | 1,038 | 471 |
| October | 984 | 1,211 | |
| November | 1,359 | 1,404 | |
| December | 1,760 | 1,620 | |
| January | 1,760 | 1,815 | |
| February | 2,376 | 2,050 | |
| March | 2,377 | 2,353 | |
| April | 2,491 | 2,360 | |
| May | 2,491 | 2,472 | |
| June | 2,492 | 2,472 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 88 | 145 | 60.7% | 67.7% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 23 | 145 | 15.9% | 7.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 34 | 145 | 23.4% | 25.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 88 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 6 | 88 | 6.8% | 6.8% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 60 | 88 | 68.2% | 74.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 22 | 88 | 25.0% | 17.9% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 89 | 98 | 90.8% | 83.2% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 98 | 1.0% | 5.1% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.7% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

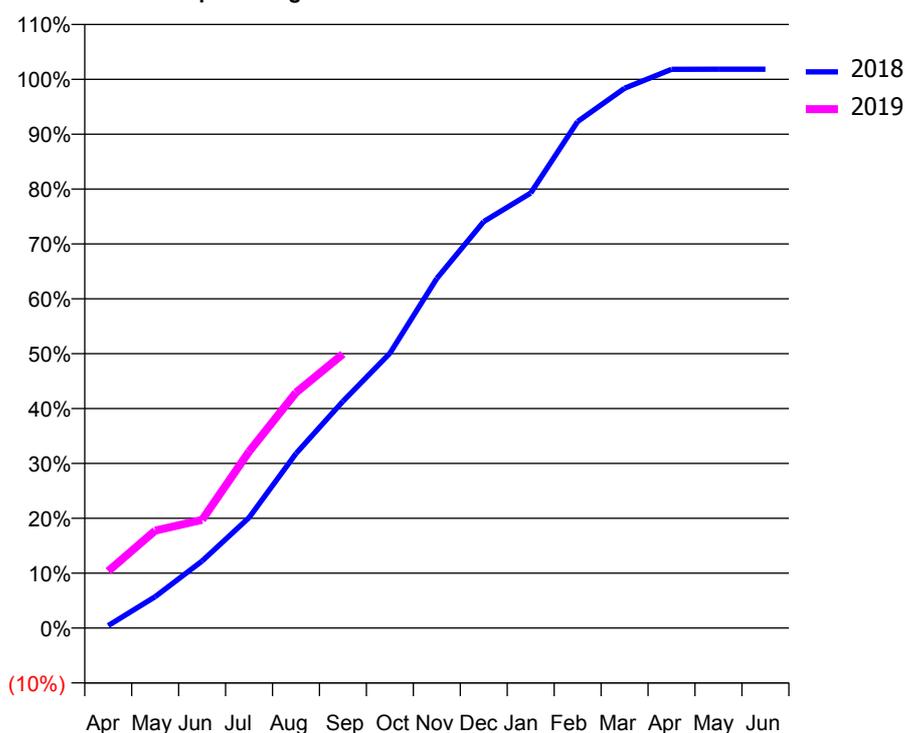
Q44 - Vital Signs Orthodontic At a Glance Contract Report for 751928/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MISS JR GLEDHILL | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 11,958 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £802,502.93 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.09 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 10.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 531 | 54 | 1,241 |
| May | 1,079 | 682 | 2,123 |
| June | 2,168 | 1,461 | 2,357 |
| July | 3,010 | 2,408 | 3,846 |
| August | 3,963 | 3,802 | 5,131 |
| September | 4,059 | 4,939 | 5,970 |
| October | 5,167 | 5,988 | |
| November | 6,331 | 7,620 | |
| December | 7,502 | 8,857 | |
| January | 8,617 | 9,478 | |
| February | 9,919 | 11,037 | |
| March | 10,972 | 11,762 | |
| April | 12,003 | 12,174 | |
| May | 12,064 | 12,179 | |
| June | 12,064 | 12,179 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 617 | 1,103 | 55.9% | 67.7% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 20 | 1,103 | 1.8% | 7.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 466 | 1,103 | 42.2% | 25.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 617 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 30 | 617 | 4.9% | 6.8% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 501 | 617 | 81.2% | 74.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 86 | 617 | 13.9% | 17.9% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 56 | 498 | 11.2% | 83.2% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 12 | 498 | 2.4% | 5.1% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 23 | 24 | 95.8% | 96.7% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

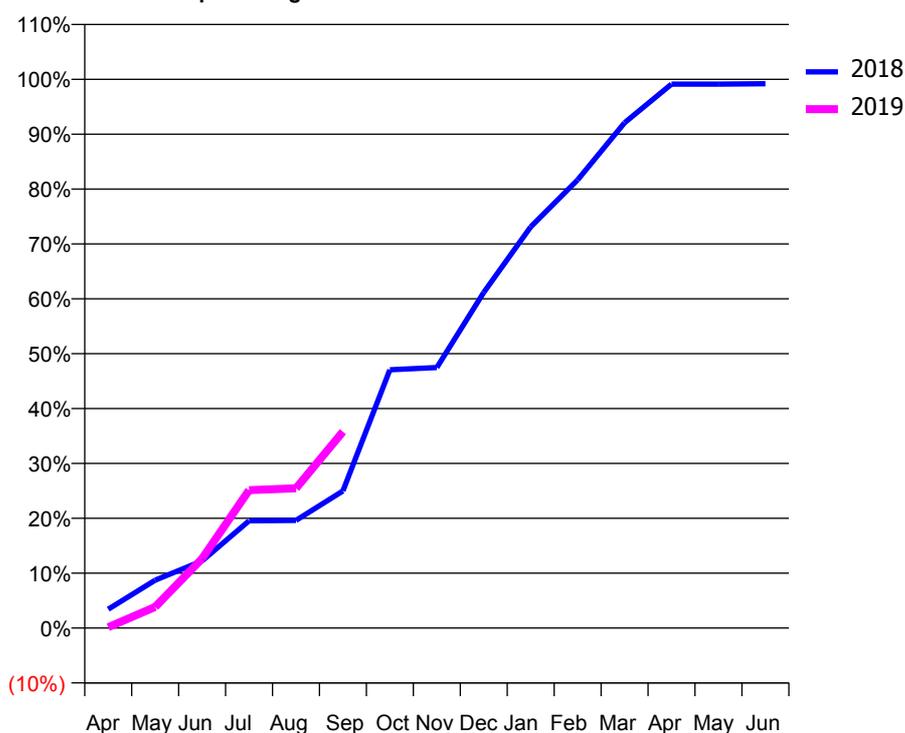
Q45 - Vital Signs Orthodontic At a Glance Contract Report for 101338/0082 - September 2018

| | | | |
|----------------------|--------------------------------|---|-------------|
| Name or company name | Whitecross Dental Care Limited | 18/19 Contracted general activity (UDA) | 18,500 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,249 |
| Contract start date | 01/04/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £602,183.50 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 43 | 2 |
| May | 2 | 109 | 48 |
| June | 70 | 153 | 158 |
| July | 112 | 244 | 314 |
| August | 333 | 245 | 318 |
| September | 417 | 312 | 447 |
| October | 509 | 588 | |
| November | 620 | 593 | |
| December | 746 | 764 | |
| January | 939 | 913 | |
| February | 1,107 | 1,020 | |
| March | 1,217 | 1,150 | |
| April | 1,243 | 1,238 | |
| May | 1,243 | 1,238 | |
| June | 1,243 | 1,239 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 64 | 109 | 58.7% | 56.5% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 22 | 109 | 20.2% | 11.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 23 | 109 | 21.1% | 32.2% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 64 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 64 | 3.1% | 4.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 57 | 64 | 89.1% | 77.5% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 5 | 64 | 7.8% | 17.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 8 | 9 | 88.9% | 87.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 9 | 0.0% | 8.8% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 98.4% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

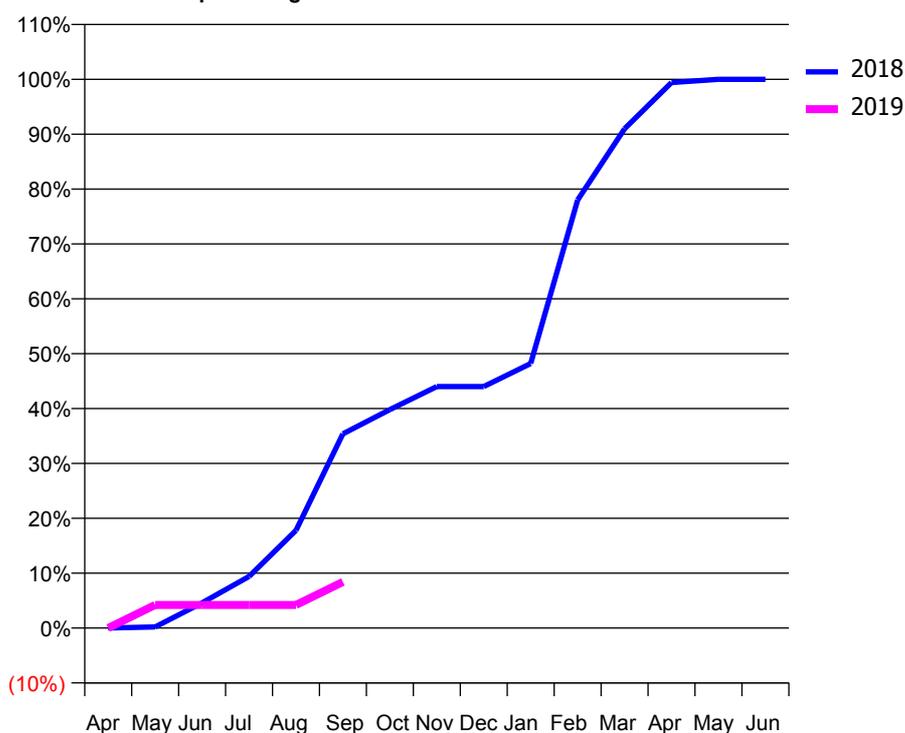
Q45 - Vital Signs Orthodontic At a Glance Contract Report for 101338/0083 - September 2018

| | | | |
|----------------------|--------------------------------|---|-------------|
| Name or company name | Whitecross Dental Care Limited | 18/19 Contracted general activity (UDA) | 32,273 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 500 |
| Contract start date | 01/04/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £919,702.78 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 5 | 1 | 21 |
| June | 6 | 23 | 21 |
| July | 32 | 47 | 21 |
| August | 32 | 89 | 21 |
| September | 116 | 177 | 42 |
| October | 116 | 199 | |
| November | 329 | 220 | |
| December | 350 | 220 | |
| January | 413 | 241 | |
| February | 478 | 390 | |
| March | 503 | 455 | |
| April | 503 | 497 | |
| May | 503 | 500 | |
| June | 503 | 500 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 17 | 25 | 68.0% | 56.5% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 25 | 8.0% | 11.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 6 | 25 | 24.0% | 32.2% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 17 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 17 | 5.9% | 4.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 15 | 17 | 88.2% | 77.5% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 17 | 5.9% | 17.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 1 | 6 | 16.7% | 87.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 6 | 66.7% | 8.8% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 98.4% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

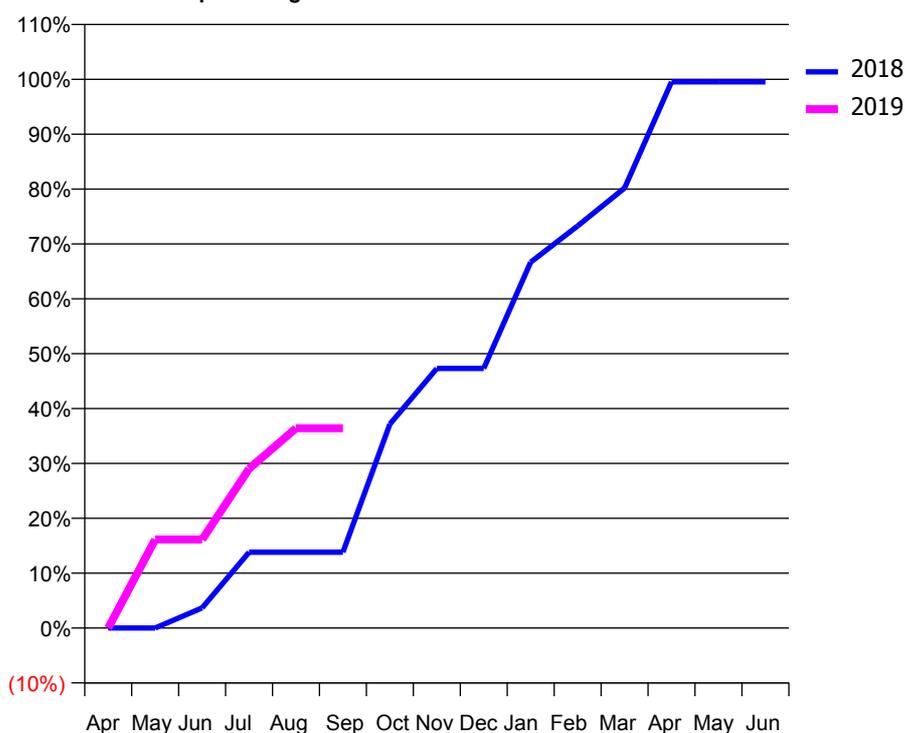
Q45 - Vital Signs Orthodontic At a Glance Contract Report for 127868/0001 - September 2018

| | | | |
|----------------------|--|---|-------------|
| Name or company name | Lambert Coutts & Associates Dental Practice Partne | 18/19 Contracted general activity (UDA) | 25,731 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 651 |
| Contract start date | 09/10/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £769,790.32 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 5 | 0 | 105 |
| June | 5 | 24 | 105 |
| July | 28 | 90 | 189 |
| August | 28 | 90 | 237 |
| September | 160 | 90 | 237 |
| October | 181 | 242 | |
| November | 227 | 308 | |
| December | 290 | 308 | |
| January | 418 | 434 | |
| February | 484 | 477 | |
| March | 591 | 522 | |
| April | 654 | 648 | |
| May | 654 | 648 | |
| June | 655 | 648 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 37 | 57 | 64.9% | 56.5% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 10 | 57 | 17.5% | 11.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 10 | 57 | 17.5% | 32.2% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 37 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 37 | 8.1% | 4.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 30 | 37 | 81.1% | 77.5% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 37 | 10.8% | 17.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 1 | N/A | 87.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 1 | 100.0% | 8.8% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 98.4% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

Q45 - Vital Signs Orthodontic At a Glance Contract Report for 131091/0003 - September 2018

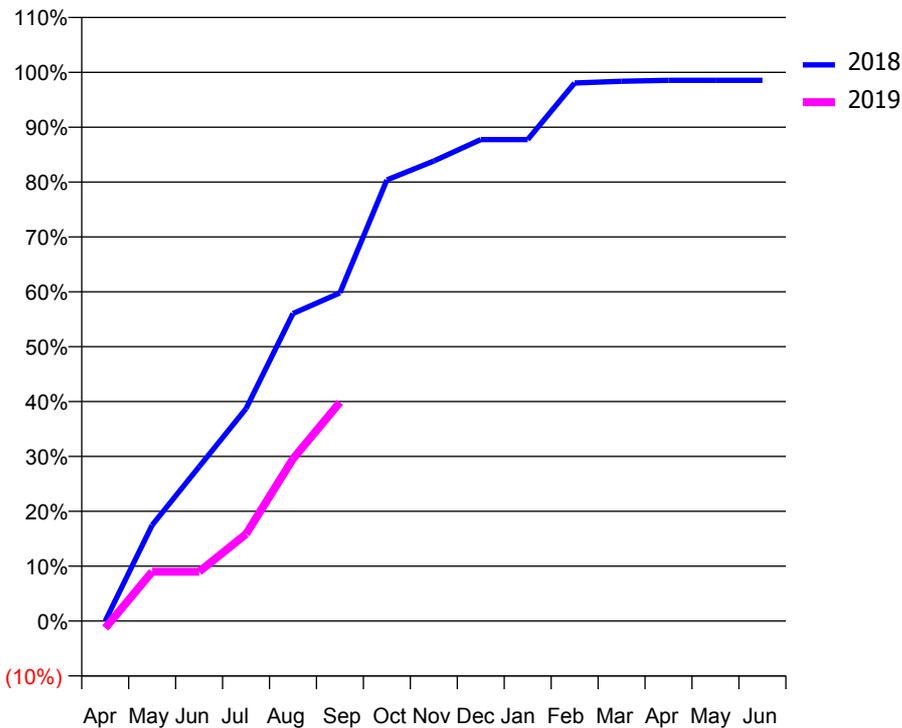
| | |
|----------------------|---------------------------|
| Name or company name | Roseberry Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 03/05/2015 |
| Contract end date | |

| | |
|---|-------------|
| 18/19 Contracted general activity (UDA) | 14,584 |
| Carry forward general activity (UDA) | 349 |
| 18/19 Contracted orthodontic activity (UOA) | 612 |
| Carry forward orthodontic activity (UOA) | 9 |
| Baseline contract value | £496,743.07 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 1 | 0 | -8 |
| May | 4 | 107 | 55 |
| June | 8 | 172 | 55 |
| July | 31 | 237 | 97 |
| August | 122 | 343 | 181 |
| September | 146 | 366 | 244 |
| October | 168 | 492 | |
| November | 300 | 513 | |
| December | 327 | 537 | |
| January | 350 | 537 | |
| February | 413 | 600 | |
| March | 477 | 602 | |
| April | 500 | 603 | |
| May | 500 | 603 | |
| June | 501 | 603 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 23 | 31 | 74.2% | 56.5% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 4 | 31 | 12.9% | 11.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 4 | 31 | 12.9% | 32.2% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 23 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 23 | N/A | 4.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 19 | 23 | 82.6% | 77.5% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 23 | 17.4% | 17.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 13 | N/A | 87.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 13 | 30.8% | 8.8% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 98.4% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

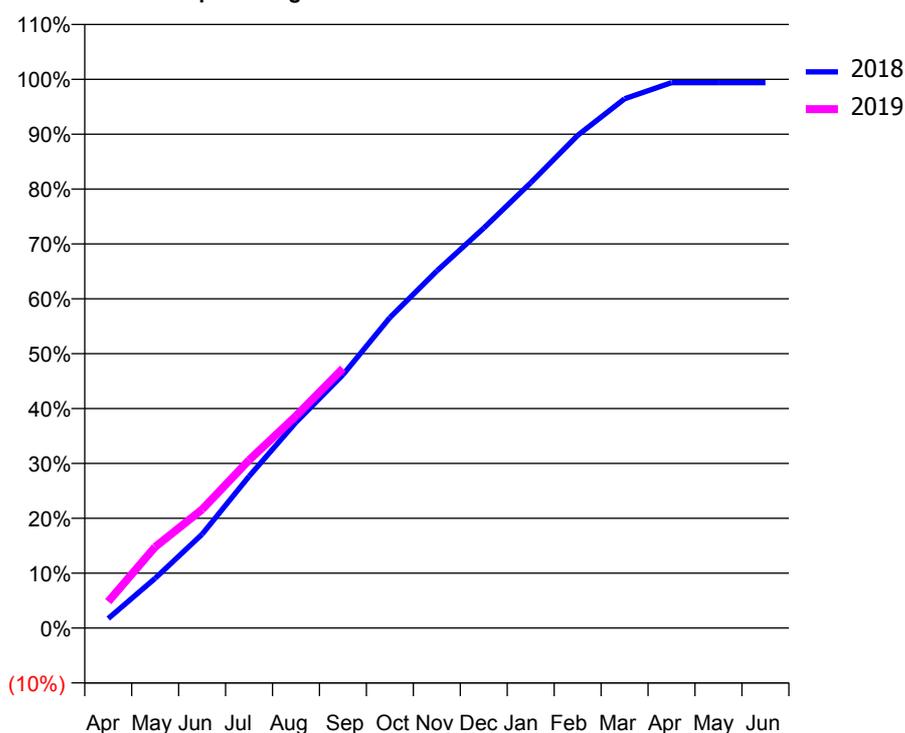
Q45 - Vital Signs Orthodontic At a Glance Contract Report for 148555/0001 - September 2018

| | | | |
|----------------------|---------------------------|---|---------------|
| Name or company name | Falchion Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 19,442 |
| Contract start date | 01/04/2009 | Carry forward orthodontic activity (UOA) | 70 |
| Contract end date | 31/03/2020 | Baseline contract value | £1,310,267.74 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.25 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 21.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 274 | 338 | 935 |
| May | 1,173 | 1,760 | 2,877 |
| June | 2,776 | 3,323 | 4,202 |
| July | 5,019 | 5,374 | 5,954 |
| August | 6,536 | 7,293 | 7,516 |
| September | 8,732 | 8,973 | 9,196 |
| October | 10,603 | 11,000 | |
| November | 12,193 | 12,650 | |
| December | 13,957 | 14,170 | |
| January | 16,086 | 15,774 | |
| February | 17,162 | 17,456 | |
| March | 18,493 | 18,754 | |
| April | 19,378 | 19,324 | |
| May | 19,378 | 19,324 | |
| June | 19,378 | 19,324 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 906 | 1,744 | 51.9% | 56.5% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 150 | 1,744 | 8.6% | 11.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 688 | 1,744 | 39.4% | 32.2% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 906 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 29 | 906 | 3.2% | 4.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 722 | 906 | 79.7% | 77.5% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 152 | 906 | 16.8% | 17.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 923 | 1,037 | 89.0% | 87.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 88 | 1,037 | 8.5% | 8.8% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 29 | 29 | 100.0% | 98.4% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

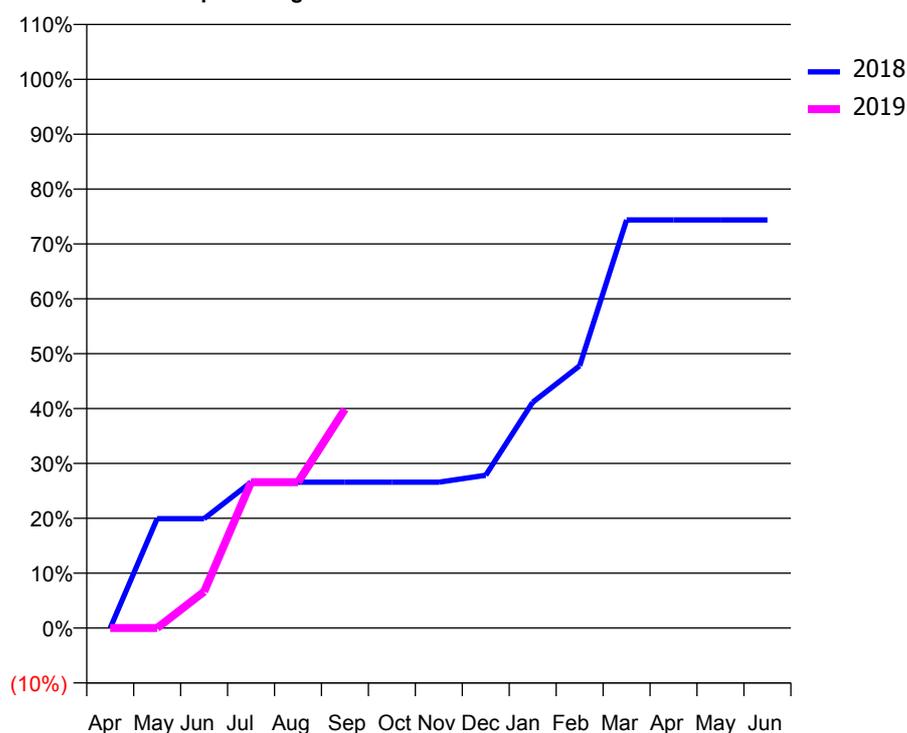
Q45 - Vital Signs Orthodontic At a Glance Contract Report for 210129/0001 - September 2018

| | | | |
|----------------------|-----------------------------|---|---------------|
| Name or company name | Mr B Johnson and Ms F Beaty | 18/19 Contracted general activity (UDA) | 32,845 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 316 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £1,061,484.45 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 63 | 0 |
| June | 0 | 63 | 21 |
| July | 42 | 84 | 84 |
| August | 42 | 84 | 84 |
| September | 42 | 84 | 126 |
| October | 42 | 84 | |
| November | 147 | 84 | |
| December | 168 | 88 | |
| January | 168 | 130 | |
| February | 168 | 151 | |
| March | 189 | 235 | |
| April | 294 | 235 | |
| May | 294 | 235 | |
| June | 294 | 235 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 14 | 14 | 100.0% | 56.5% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 14 | 0.0% | 11.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 14 | 0.0% | 32.2% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 14 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 11 | 14 | 78.6% | 4.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 3 | 14 | 21.4% | 77.5% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 14 | N/A | 17.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 6 | 7 | 85.7% | 87.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 7 | 14.3% | 8.8% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 98.4% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

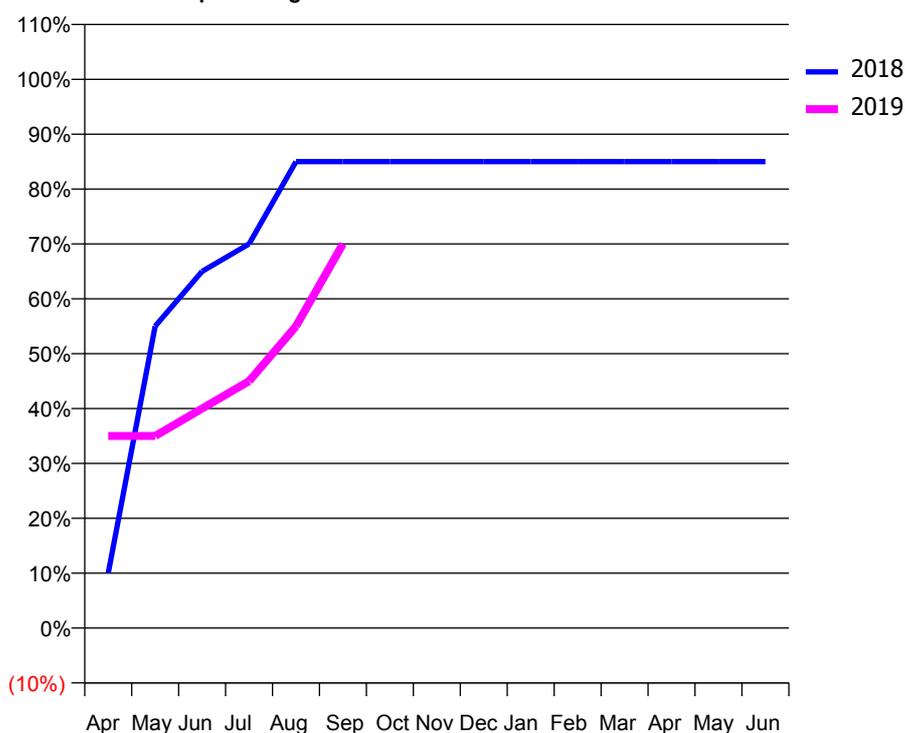
Q45 - Vital Signs Orthodontic At a Glance Contract Report for 224340/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR T PUTTICK | 18/19 Contracted general activity (UDA) | 7,034 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 147 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 420 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £241,396.31 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 21 | 42 | 147 |
| May | 84 | 231 | 147 |
| June | 84 | 273 | 168 |
| July | 147 | 294 | 189 |
| August | 252 | 357 | 231 |
| September | 273 | 357 | 294 |
| October | 336 | 357 | |
| November | 357 | 357 | |
| December | 357 | 357 | |
| January | 357 | 357 | |
| February | 357 | 357 | |
| March | 357 | 357 | |
| April | 357 | 357 | |
| May | 357 | 357 | |
| June | 357 | 357 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 14 | 14 | 100.0% | 56.5% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 14 | 0.0% | 11.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 14 | 0.0% | 32.2% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 14 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 14 | N/A | 4.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 14 | 14 | 100.0% | 77.5% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 14 | N/A | 17.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 23 | 26 | 88.5% | 87.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 26 | 3.8% | 8.8% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 98.4% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

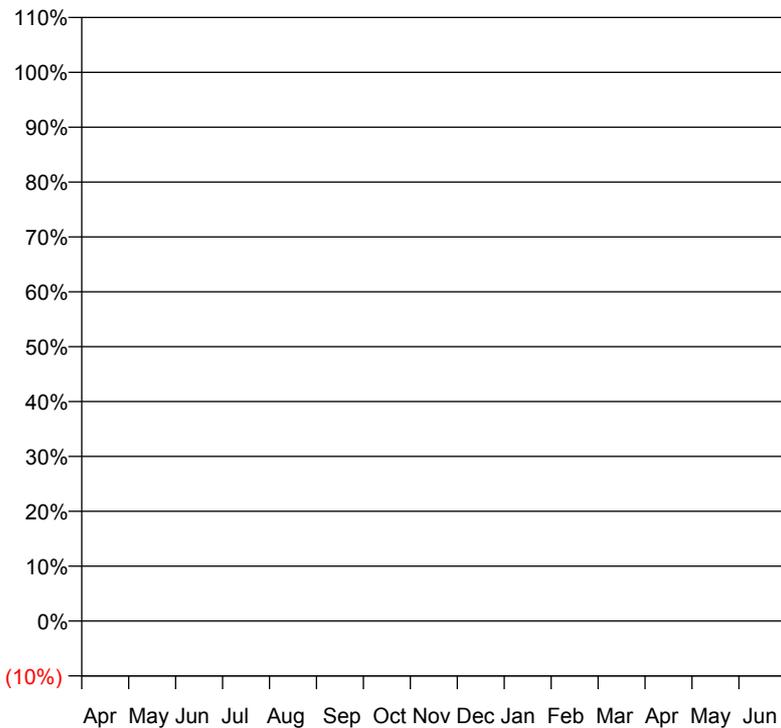
Q45 - Vital Signs Orthodontic At a Glance Contract Report for 326445/0001 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MRS M PUTTICK | 18/19 Contracted general activity (UDA) | 4,030 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £123,023.44 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



— 2018
— 2019

| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 21 | 0 | 21 |
| May | 21 | 21 | 21 |
| June | 42 | 63 | 42 |
| July | 42 | 63 | 42 |
| August | 63 | 63 | 42 |
| September | 63 | 63 | 42 |
| October | 63 | 63 | |
| November | 63 | 63 | |
| December | 63 | 63 | |
| January | 63 | 63 | |
| February | 63 | 63 | |
| March | 63 | 63 | |
| April | 63 | 63 | |
| May | 63 | 63 | |
| June | 63 | 63 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 2 | 2 | 100.0% | 56.5% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 2 | 0.0% | 11.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 2 | 0.0% | 32.2% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 2 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 2 | N/A | 4.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 2 | 2 | 100.0% | 77.5% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 2 | N/A | 17.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 4 | 5 | 80.0% | 87.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 5 | 20.0% | 8.8% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 98.4% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

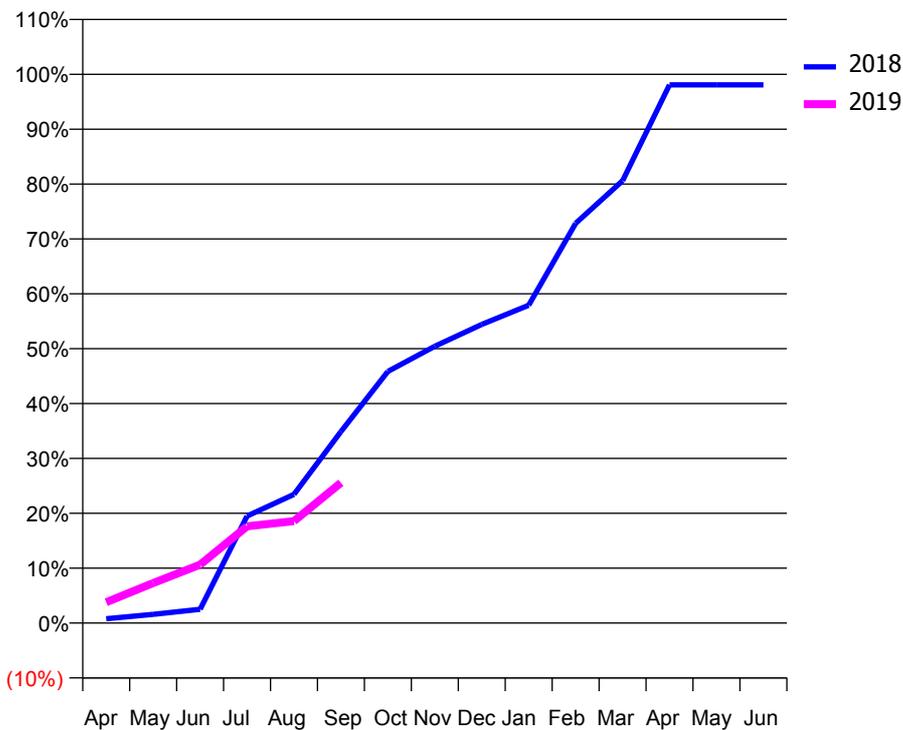
Q45 - Vital Signs Orthodontic At a Glance Contract Report for 328146/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR ND SMITH | 18/19 Contracted general activity (UDA) | 36,811 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 630 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £943,252.17 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.15 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 1 | 5 | 24 |
| May | 4 | 10 | 46 |
| June | 29 | 16 | 67 |
| July | 51 | 123 | 111 |
| August | 98 | 148 | 117 |
| September | 125 | 220 | 161 |
| October | 189 | 289 | |
| November | 351 | 318 | |
| December | 378 | 343 | |
| January | 421 | 365 | |
| February | 444 | 459 | |
| March | 578 | 508 | |
| April | 559 | 618 | |
| May | 613 | 618 | |
| June | 613 | 618 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 30 | 66 | 45.5% | 56.5% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 22 | 66 | 33.3% | 11.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 14 | 66 | 21.2% | 32.2% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 30 | 3.3% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 30 | 3.3% | 4.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 26 | 30 | 86.7% | 77.5% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 30 | 6.7% | 17.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 3 | 5 | 60.0% | 87.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 5 | 20.0% | 8.8% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 98.4% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

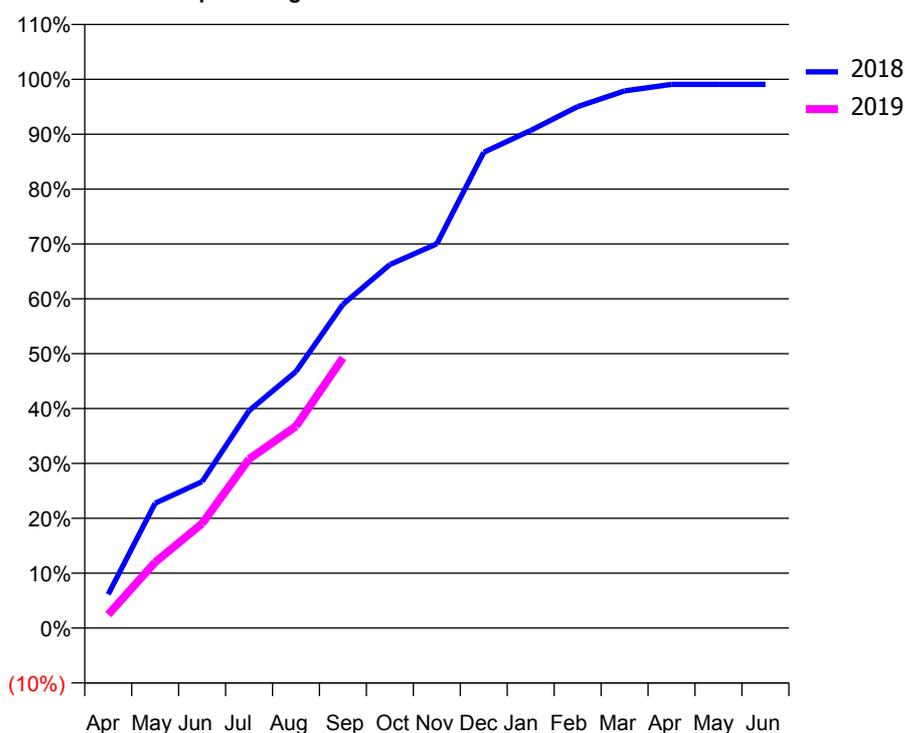
Q45 - Vital Signs Orthodontic At a Glance Contract Report for 650676/0003 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MR PA AVERLEY | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 11,359 |
| Contract start date | 01/01/2009 | Carry forward orthodontic activity (UOA) | 99 |
| Contract end date | 31/03/2019 | Baseline contract value | £656,092.98 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 11.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 599 | 658 | 280 |
| May | 1,682 | 2,436 | 1,362 |
| June | 2,242 | 2,857 | 2,163 |
| July | 2,830 | 4,241 | 3,500 |
| August | 3,893 | 5,004 | 4,177 |
| September | 4,864 | 6,312 | 5,591 |
| October | 6,790 | 7,090 | |
| November | 7,927 | 7,494 | |
| December | 8,642 | 9,280 | |
| January | 9,529 | 9,705 | |
| February | 10,151 | 10,169 | |
| March | 10,704 | 10,477 | |
| April | 10,707 | 10,604 | |
| May | 10,707 | 10,604 | |
| June | 10,707 | 10,604 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 480 | 537 | 89.4% | 56.5% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 31 | 537 | 5.8% | 11.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 26 | 537 | 4.8% | 32.2% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 480 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 30 | 480 | 6.3% | 4.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 321 | 480 | 66.9% | 77.5% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 127 | 480 | 26.5% | 17.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 551 | 603 | 91.4% | 87.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 22 | 603 | 3.6% | 8.8% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 9 | 9 | 100.0% | 98.4% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

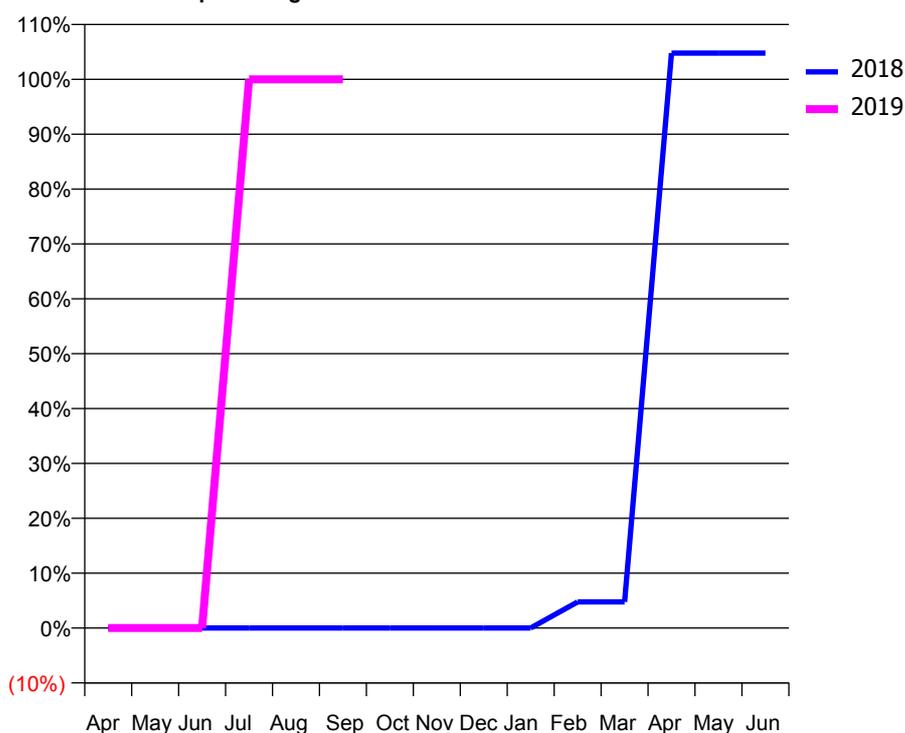
Q45 - Vital Signs Orthodontic At a Glance Contract Report for 661465/0001 - September 2018

| | | | |
|----------------------|-----------------------------|---|-------------|
| Name or company name | Mr M Pearson & Ms J Russell | 18/19 Contracted general activity (UDA) | 15,393 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 21 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £464,999.30 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 3 | 0 | 0 |
| June | 3 | 0 | 0 |
| July | 3 | 0 | 21 |
| August | 3 | 0 | 21 |
| September | 3 | 0 | 21 |
| October | 6 | 0 | |
| November | 6 | 0 | |
| December | 8 | 0 | |
| January | 11 | 0 | |
| February | 15 | 1 | |
| March | 20 | 1 | |
| April | 21 | 22 | |
| May | 21 | 22 | |
| June | 21 | 22 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 2 | 3 | 66.7% | 56.5% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 3 | 0.0% | 11.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 1 | 3 | 33.3% | 32.2% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 2 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 2 | N/A | 4.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 2 | 2 | 100.0% | 77.5% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 2 | N/A | 17.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 87.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 8.8% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 98.4% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

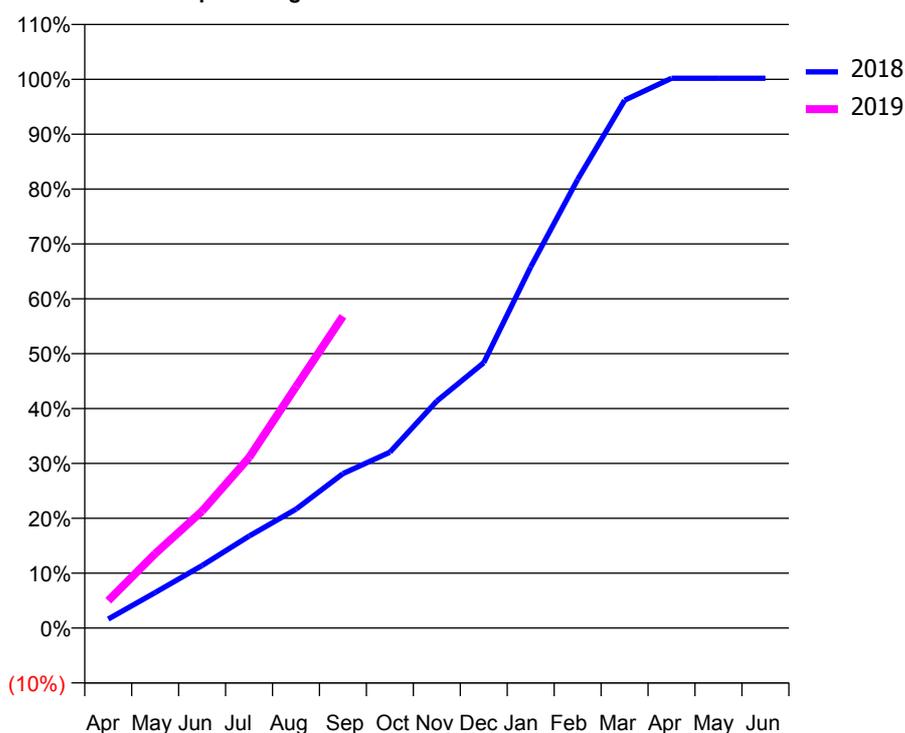
Q45 - Vital Signs Orthodontic At a Glance Contract Report for 725544/0001 - September 2018

| | | | |
|----------------------|---------------|---|---------------|
| Name or company name | MR MG STEDMAN | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 17,367 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,175,120.71 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.21 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 23.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 1,191 | 285 | 868 |
| May | 3,089 | 1,124 | 2,354 |
| June | 4,783 | 1,977 | 3,701 |
| July | 6,373 | 2,908 | 5,397 |
| August | 7,685 | 3,761 | 7,639 |
| September | 9,166 | 4,887 | 9,869 |
| October | 11,789 | 5,567 | |
| November | 13,189 | 7,184 | |
| December | 15,019 | 8,397 | |
| January | 16,359 | 11,429 | |
| February | 16,809 | 14,197 | |
| March | 17,598 | 16,706 | |
| April | 17,940 | 17,399 | |
| May | 17,940 | 17,398 | |
| June | 17,940 | 17,398 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 1,031 | 2,147 | 48.0% | 56.5% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 267 | 2,147 | 12.4% | 11.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 849 | 2,147 | 39.5% | 32.2% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 1,031 | 0.1% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 12 | 1,031 | 1.2% | 4.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 848 | 1,031 | 82.3% | 77.5% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 156 | 1,031 | 15.1% | 17.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 755 | 819 | 92.2% | 87.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 46 | 819 | 5.6% | 8.8% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 21 | 21 | 100.0% | 98.4% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

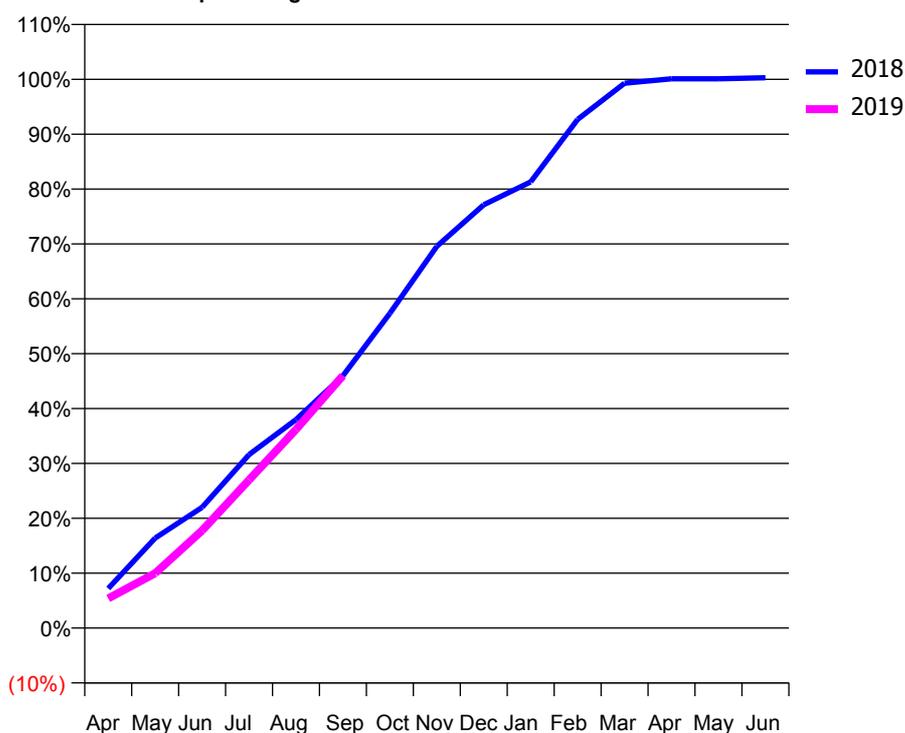
Q45 - Vital Signs Orthodontic At a Glance Contract Report for 736953/0003 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR NA FOX | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 10,533 |
| Contract start date | 01/04/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £630,804.75 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.08 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 11.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 569 | 760 | 569 |
| May | 1,363 | 1,726 | 1,052 |
| June | 2,116 | 2,318 | 1,873 |
| July | 2,974 | 3,330 | 2,843 |
| August | 3,741 | 4,002 | 3,813 |
| September | 4,840 | 4,842 | 4,846 |
| October | 6,187 | 6,041 | |
| November | 7,274 | 7,326 | |
| December | 8,098 | 8,124 | |
| January | 9,047 | 8,565 | |
| February | 10,143 | 9,762 | |
| March | 10,388 | 10,459 | |
| April | 10,546 | 10,543 | |
| May | 10,546 | 10,543 | |
| June | 10,546 | 10,564 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 507 | 511 | 99.2% | 56.5% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 511 | 0.4% | 11.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 2 | 511 | 0.4% | 32.2% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 507 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 33 | 507 | 6.5% | 4.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 389 | 507 | 76.7% | 77.5% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 85 | 507 | 16.8% | 17.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 334 | 407 | 82.1% | 87.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 45 | 407 | 11.1% | 8.8% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 14 | 15 | 93.3% | 98.4% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

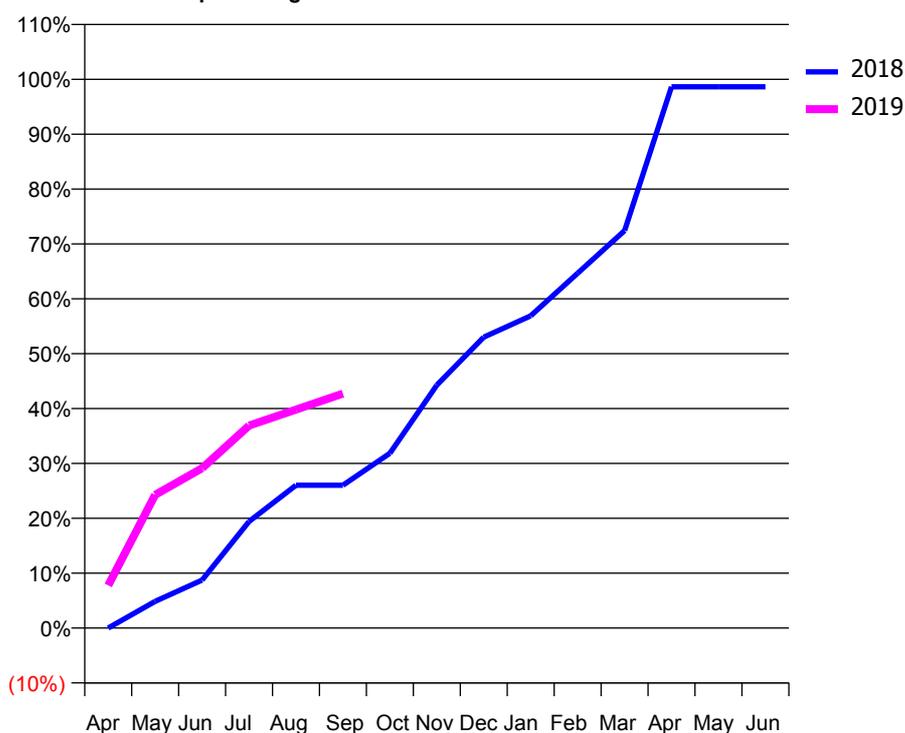
Q45 - Vital Signs Orthodontic At a Glance Contract Report for 739170/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR RS ELSTON | 18/19 Contracted general activity (UDA) | 13,622 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 103 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £322,101.45 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.38 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 5 | 0 | 8 |
| May | 7 | 5 | 25 |
| June | 9 | 9 | 30 |
| July | 16 | 20 | 38 |
| August | 21 | 27 | 41 |
| September | 29 | 27 | 44 |
| October | 37 | 33 | |
| November | 51 | 46 | |
| December | 64 | 55 | |
| January | 68 | 59 | |
| February | 79 | 67 | |
| March | 88 | 75 | |
| April | 95 | 102 | |
| May | 95 | 102 | |
| June | 95 | 102 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 2 | 99 | 2.0% | 56.5% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 99 | 0.0% | 11.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 97 | 99 | 98.0% | 32.2% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 2 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 2 | N/A | 4.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 1 | 2 | 50.0% | 77.5% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 2 | 50.0% | 17.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 87.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 8.8% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 98.4% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

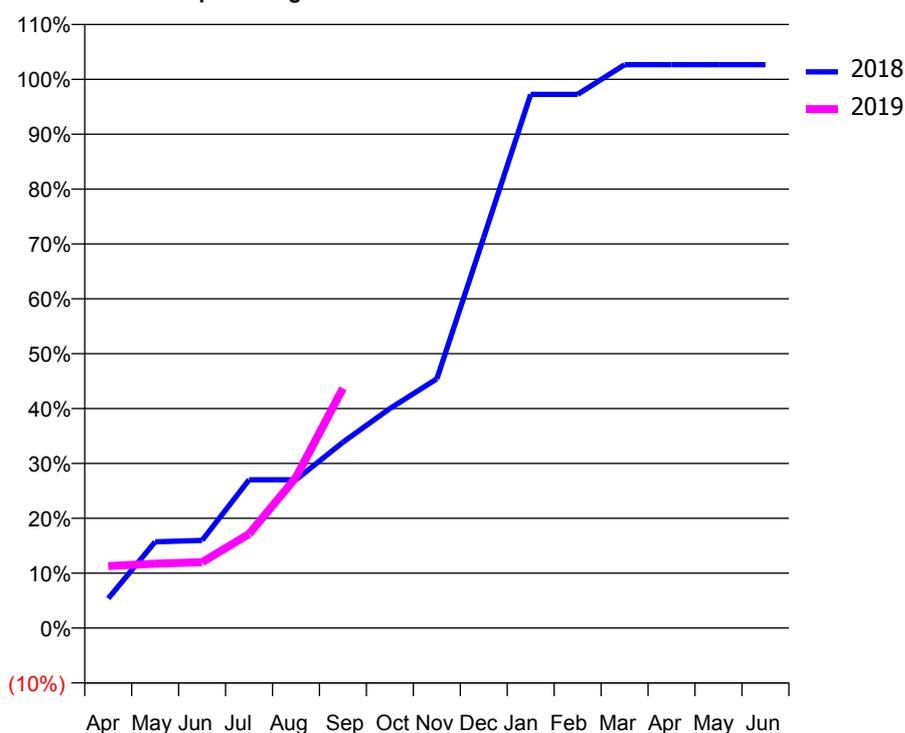
Q45 - Vital Signs Orthodontic At a Glance Contract Report for 832472/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR AR FLETCHER | 18/19 Contracted general activity (UDA) | 32,908 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 407 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £866,744.59 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 21 | 22 | 46 |
| May | 42 | 64 | 48 |
| June | 84 | 65 | 49 |
| July | 89 | 110 | 70 |
| August | 132 | 110 | 112 |
| September | 175 | 138 | 178 |
| October | 238 | 163 | |
| November | 301 | 185 | |
| December | 324 | 290 | |
| January | 350 | 396 | |
| February | 351 | 396 | |
| March | 352 | 418 | |
| April | 396 | 418 | |
| May | 400 | 418 | |
| June | 400 | 418 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 23 | 33 | 69.7% | 56.5% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 33 | 6.1% | 11.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 8 | 33 | 24.2% | 32.2% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 23 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 23 | 21.7% | 4.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 15 | 23 | 65.2% | 77.5% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 23 | 13.0% | 17.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 10 | 12 | 83.3% | 87.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 12 | 16.7% | 8.8% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 98.4% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

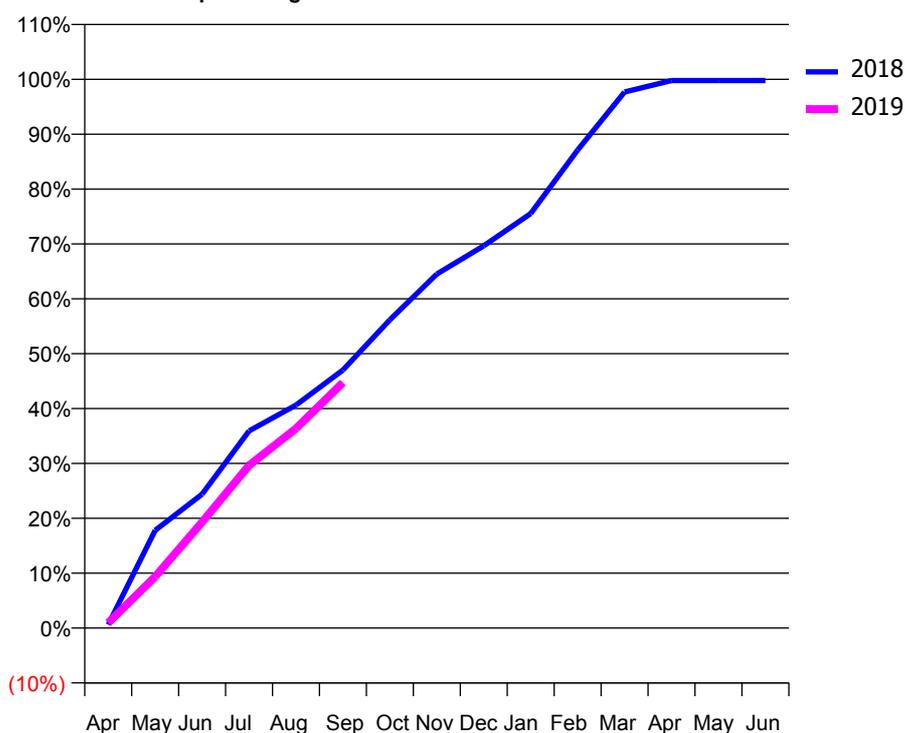
Q45 - Vital Signs Orthodontic At a Glance Contract Report for 839728/0002 - September 2018

| | | | |
|----------------------|---------------|---|---------------|
| Name or company name | MR NJ HUNTLEY | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 18,337 |
| Contract start date | 01/06/2011 | Carry forward orthodontic activity (UOA) | 41 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,237,599.09 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.09 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 19.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 308 | 114 | 176 |
| May | 1,618 | 3,264 | 1,717 |
| June | 2,560 | 4,475 | 3,538 |
| July | 4,396 | 6,590 | 5,436 |
| August | 5,762 | 7,453 | 6,667 |
| September | 7,120 | 8,623 | 8,202 |
| October | 8,277 | 10,298 | |
| November | 10,525 | 11,831 | |
| December | 12,375 | 12,774 | |
| January | 13,960 | 13,851 | |
| February | 15,093 | 15,971 | |
| March | 17,622 | 17,914 | |
| April | 18,269 | 18,296 | |
| May | 18,337 | 18,296 | |
| June | 18,337 | 18,296 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 829 | 1,586 | 52.3% | 56.5% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 260 | 1,586 | 16.4% | 11.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 497 | 1,586 | 31.3% | 32.2% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 829 | 0.1% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 58 | 829 | 7.0% | 4.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 629 | 829 | 75.9% | 77.5% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 140 | 829 | 16.9% | 17.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 513 | 608 | 84.4% | 87.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 74 | 608 | 12.2% | 8.8% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 25 | 26 | 96.2% | 98.4% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

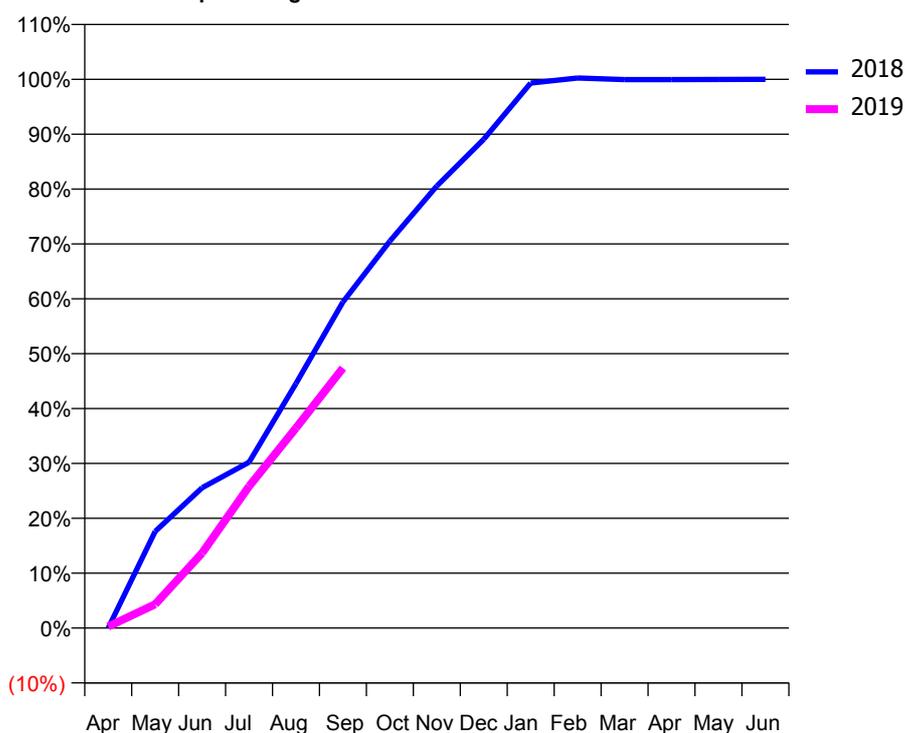
Q45 - Vital Signs Orthodontic At a Glance Contract Report for 839728/0003 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MR NJ HUNTLEY | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,959 |
| Contract start date | 01/06/2011 | Carry forward orthodontic activity (UOA) | 1 |
| Contract end date | 31/03/2019 | Baseline contract value | £424,947.53 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 20 |
| May | 360 | 1,225 | 301 |
| June | 642 | 1,779 | 951 |
| July | 1,452 | 2,104 | 1,798 |
| August | 2,218 | 3,102 | 2,537 |
| September | 2,978 | 4,135 | 3,298 |
| October | 3,483 | 4,907 | |
| November | 4,714 | 5,606 | |
| December | 5,674 | 6,199 | |
| January | 6,058 | 6,911 | |
| February | 6,669 | 6,976 | |
| March | 6,773 | 6,955 | |
| April | 6,967 | 6,955 | |
| May | 6,967 | 6,957 | |
| June | 6,967 | 6,958 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 282 | 595 | 47.4% | 56.5% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 84 | 595 | 14.1% | 11.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 229 | 595 | 38.5% | 32.2% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 282 | 0.4% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 21 | 282 | 7.4% | 4.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 215 | 282 | 76.2% | 77.5% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 44 | 282 | 15.6% | 17.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 307 | 372 | 82.5% | 87.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 57 | 372 | 15.3% | 8.8% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 10 | 10 | 100.0% | 98.4% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

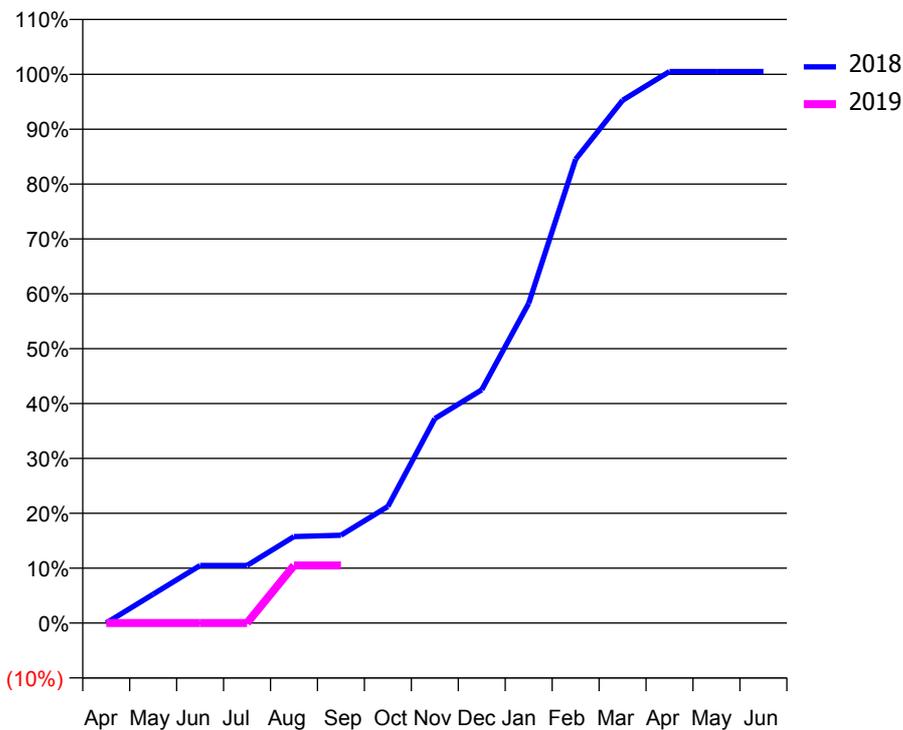
Q45 - Vital Signs Orthodontic At a Glance Contract Report for 919047/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MR TR LEWIS | 18/19 Contracted general activity (UDA) | 4,075 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 400 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £97,001.91 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 21 | 21 | 0 |
| June | 21 | 42 | 0 |
| July | 25 | 42 | 0 |
| August | 46 | 63 | 42 |
| September | 67 | 64 | 42 |
| October | 88 | 85 | |
| November | 130 | 149 | |
| December | 214 | 170 | |
| January | 256 | 233 | |
| February | 257 | 338 | |
| March | 257 | 381 | |
| April | 257 | 402 | |
| May | 257 | 402 | |
| June | 257 | 402 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 18 | 20 | 90.0% | 56.5% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 20 | 10.0% | 11.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 20 | 0.0% | 32.2% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 18 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 18 | N/A | 4.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 15 | 18 | 83.3% | 77.5% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 18 | 16.7% | 17.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 14 | 19 | 73.7% | 87.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 19 | 10.5% | 8.8% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 98.4% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

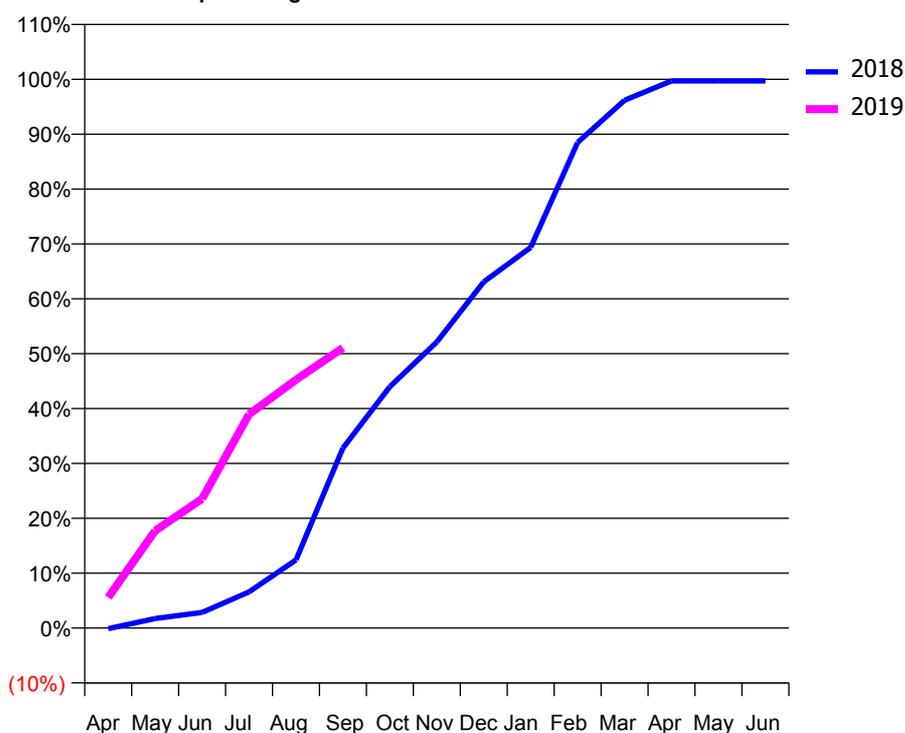
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 101281/0088 - September 2018

| | | | |
|----------------------|-----------------------|---|-------------|
| Name or company name | OASIS DENTAL CARE LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 9,019 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £550,255.45 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 307 | -11 | 504 |
| May | 706 | 157 | 1,598 |
| June | 1,174 | 258 | 2,123 |
| July | 1,595 | 595 | 3,513 |
| August | 2,246 | 1,120 | 4,080 |
| September | 2,691 | 2,959 | 4,605 |
| October | 3,596 | 3,967 | |
| November | 4,037 | 4,702 | |
| December | 5,110 | 5,689 | |
| January | 6,167 | 6,256 | |
| February | 7,303 | 7,980 | |
| March | 8,649 | 8,674 | |
| April | 9,008 | 8,991 | |
| May | 9,008 | 8,991 | |
| June | 9,008 | 8,991 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 508 | 514 | 98.8% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 514 | 0.4% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 4 | 514 | 0.8% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 508 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 50 | 508 | 9.8% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 408 | 508 | 80.3% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 50 | 508 | 9.8% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 366 | 485 | 75.5% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 86 | 485 | 17.7% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 19 | 19 | 100.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

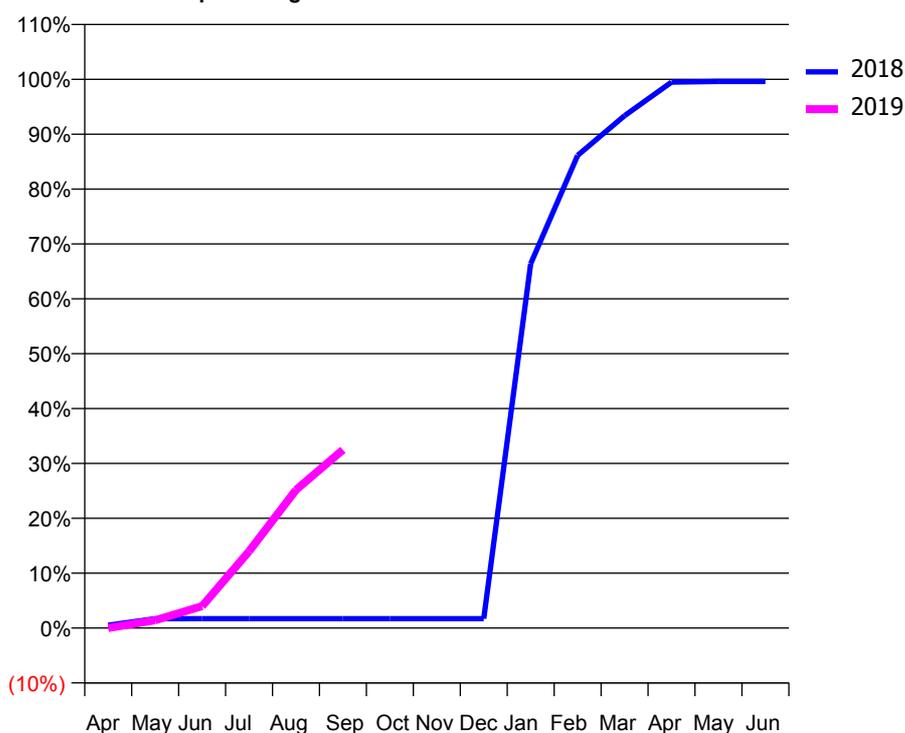
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 101281/0146 - September 2018

| | | | |
|----------------------|-----------------------|---|-------------|
| Name or company name | OASIS DENTAL CARE LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,752 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £113,479.22 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 9 | 0 |
| May | 85 | 30 | 25 |
| June | 193 | 30 | 70 |
| July | 258 | 30 | 245 |
| August | 364 | 30 | 441 |
| September | 492 | 30 | 569 |
| October | 640 | 30 | |
| November | 770 | 30 | |
| December | 1,064 | 30 | |
| January | 1,087 | 1,163 | |
| February | 1,409 | 1,509 | |
| March | 1,641 | 1,636 | |
| April | 1,746 | 1,743 | |
| May | 1,746 | 1,745 | |
| June | 1,746 | 1,745 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 106 | 161 | 65.8% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 5 | 161 | 3.1% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 50 | 161 | 31.1% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 106 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 106 | 0.9% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 98 | 106 | 92.5% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 7 | 106 | 6.6% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 1 | N/A | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 1 | 100.0% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

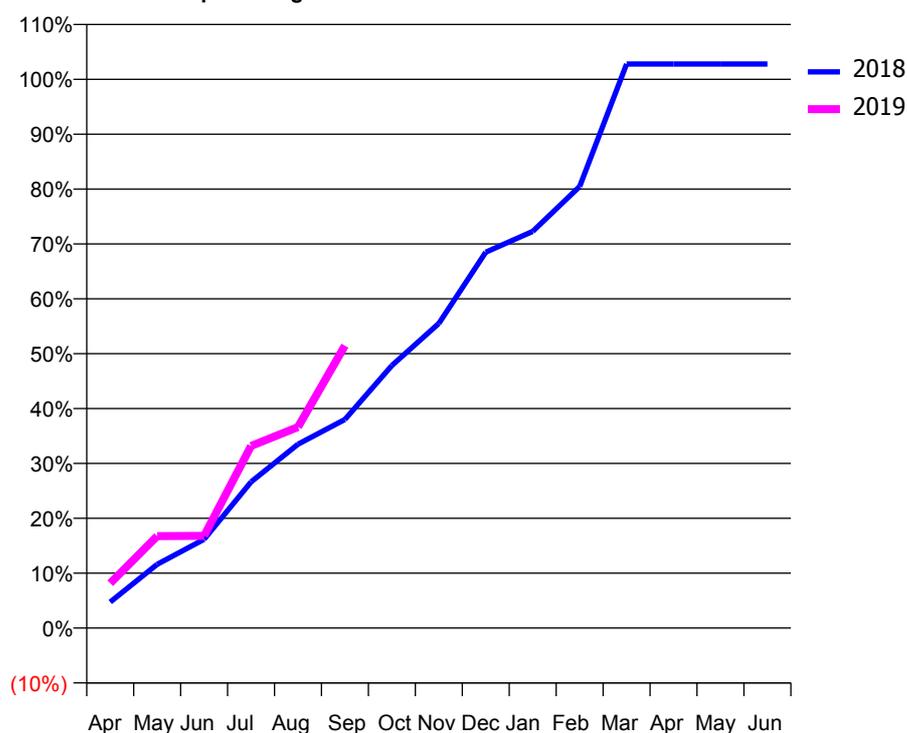
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 101281/0209 - September 2018

| | | | |
|----------------------|-----------------------|---|-------------|
| Name or company name | OASIS DENTAL CARE LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,971 |
| Contract start date | 01/09/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £486,323.01 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 294 | 379 | 651 |
| May | 945 | 925 | 1,335 |
| June | 1,008 | 1,289 | 1,340 |
| July | 1,367 | 2,123 | 2,645 |
| August | 1,662 | 2,671 | 2,919 |
| September | 3,346 | 3,030 | 4,101 |
| October | 4,063 | 3,813 | |
| November | 4,822 | 4,424 | |
| December | 5,351 | 5,460 | |
| January | 6,128 | 5,761 | |
| February | 6,804 | 6,413 | |
| March | 7,963 | 8,193 | |
| April | 7,964 | 8,193 | |
| May | 7,964 | 8,193 | |
| June | 7,964 | 8,193 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 443 | 481 | 92.1% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 481 | 0.0% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 38 | 481 | 7.9% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 443 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 6 | 443 | 1.4% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 360 | 443 | 81.3% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 75 | 443 | 16.9% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 635 | 766 | 82.9% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 45 | 766 | 5.9% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 11 | 11 | 100.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

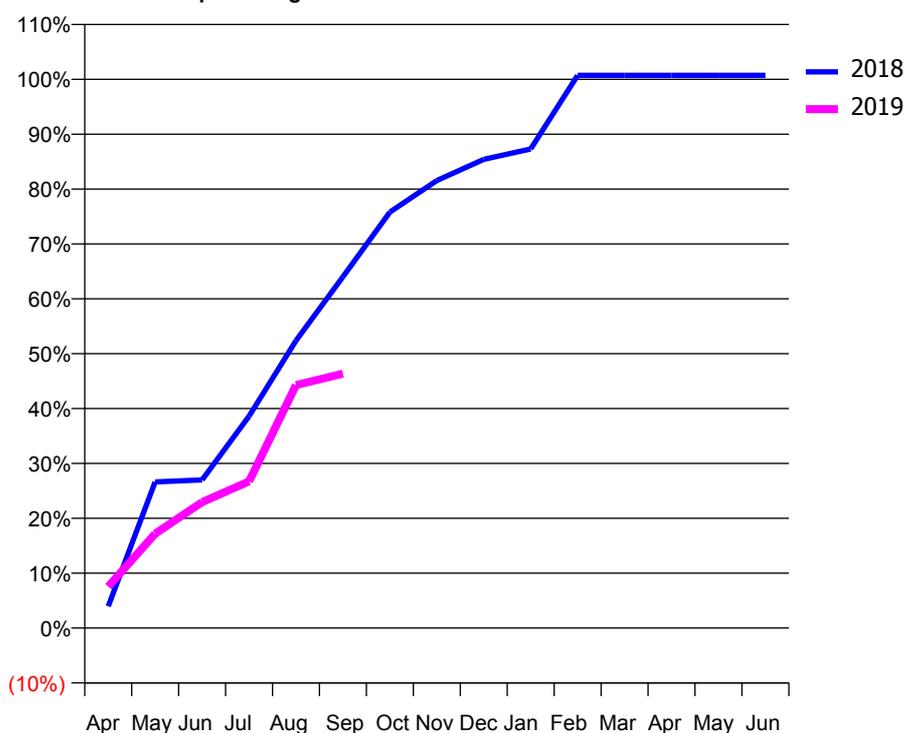
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 102903/0001 - September 2018

| | | | |
|----------------------|-------------------------------|---|---------------|
| Name or company name | Fogg, Whittingham & Casserley | 18/19 Contracted general activity (UDA) | 39,616 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,111 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £1,190,532.98 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.11 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 66 | 44 | 84 |
| May | 132 | 296 | 191 |
| June | 174 | 300 | 255 |
| July | 243 | 429 | 297 |
| August | 396 | 582 | 492 |
| September | 502 | 711 | 515 |
| October | 671 | 842 | |
| November | 869 | 906 | |
| December | 1,000 | 949 | |
| January | 1,065 | 970 | |
| February | 1,110 | 1,119 | |
| March | 1,113 | 1,119 | |
| April | 1,114 | 1,119 | |
| May | 1,113 | 1,119 | |
| June | 1,113 | 1,119 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 43 | 63 | 68.3% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 63 | 3.2% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 18 | 63 | 28.6% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 43 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 43 | 2.3% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 42 | 43 | 97.7% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 43 | N/A | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 41 | N/A | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 8 | 41 | 19.5% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

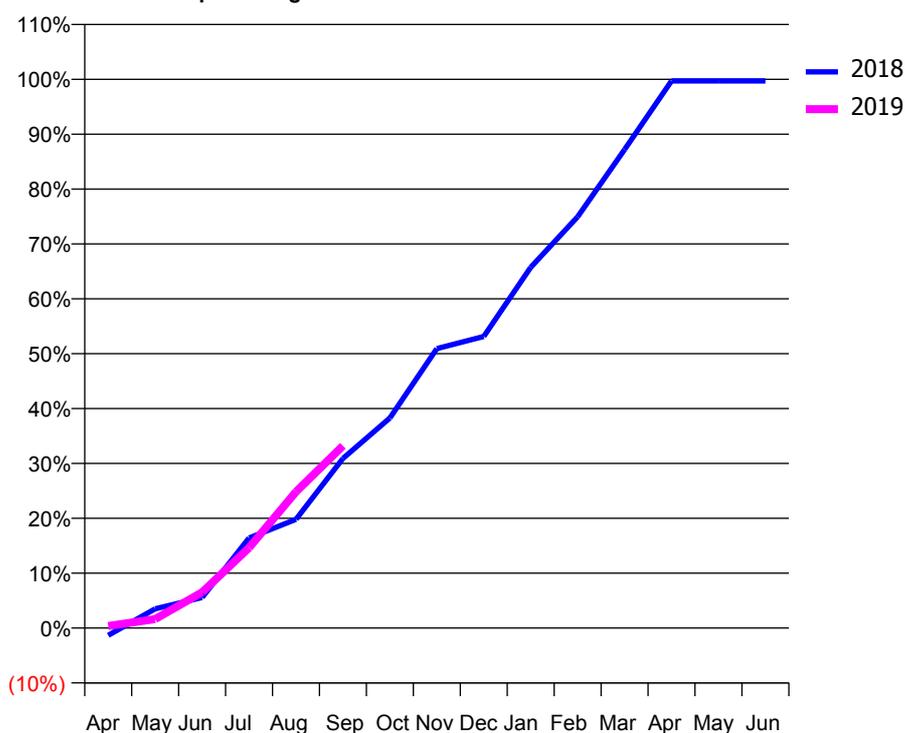
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 104507/0001 - September 2018

| | | | |
|----------------------|----------------------------------|---|---------------|
| Name or company name | Heaton Mersey Orthodontic Centre | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 16,392 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £1,136,134.26 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 8.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 5 | -222 | 63 |
| May | 1,278 | 573 | 267 |
| June | 2,059 | 914 | 1,068 |
| July | 2,887 | 2,690 | 2,400 |
| August | 4,632 | 3,246 | 4,071 |
| September | 5,898 | 5,065 | 5,444 |
| October | 6,893 | 6,277 | |
| November | 8,185 | 8,347 | |
| December | 9,036 | 8,709 | |
| January | 10,394 | 10,774 | |
| February | 11,866 | 12,287 | |
| March | 14,979 | 14,294 | |
| April | 16,167 | 16,344 | |
| May | 16,167 | 16,344 | |
| June | 16,167 | 16,344 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 791 | 966 | 81.9% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 106 | 966 | 11.0% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 69 | 966 | 7.1% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 791 | 0.1% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 26 | 791 | 3.3% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 654 | 791 | 82.7% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 108 | 791 | 13.7% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 726 | 778 | 93.3% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 34 | 778 | 4.4% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 16 | 17 | 94.1% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

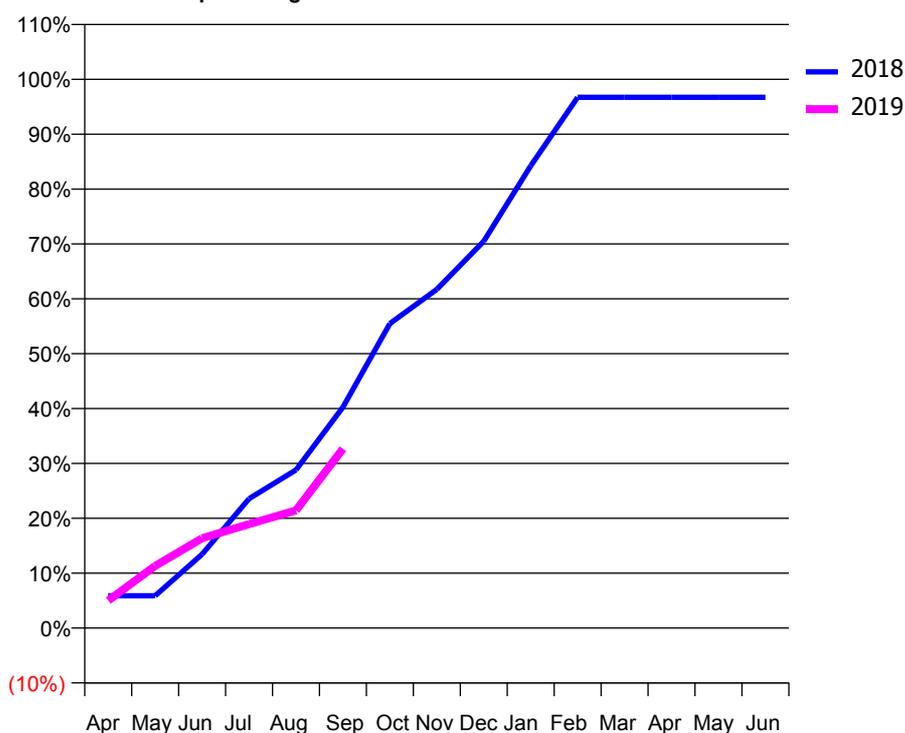
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 108367/0001 - September 2018

| | | | |
|----------------------|---------------------------|---|-------------|
| Name or company name | Bell Lane Dental Practice | 18/19 Contracted general activity (UDA) | 12,338 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,680 |
| Contract start date | 01/04/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £566,182.23 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 142 | 99 | 84 |
| May | 226 | 99 | 190 |
| June | 270 | 226 | 275 |
| July | 419 | 396 | 318 |
| August | 485 | 484 | 360 |
| September | 691 | 676 | 549 |
| October | 805 | 932 | |
| November | 838 | 1,037 | |
| December | 992 | 1,184 | |
| January | 1,037 | 1,415 | |
| February | 1,362 | 1,625 | |
| March | 1,601 | 1,625 | |
| April | 1,649 | 1,625 | |
| May | 1,649 | 1,625 | |
| June | 1,649 | 1,625 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 71 | 79 | 89.9% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 7 | 79 | 8.9% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 1 | 79 | 1.3% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 71 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 71 | 1.4% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 57 | 71 | 80.3% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 13 | 71 | 18.3% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 39 | 67 | 58.2% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 11 | 67 | 16.4% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 2 | 50.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

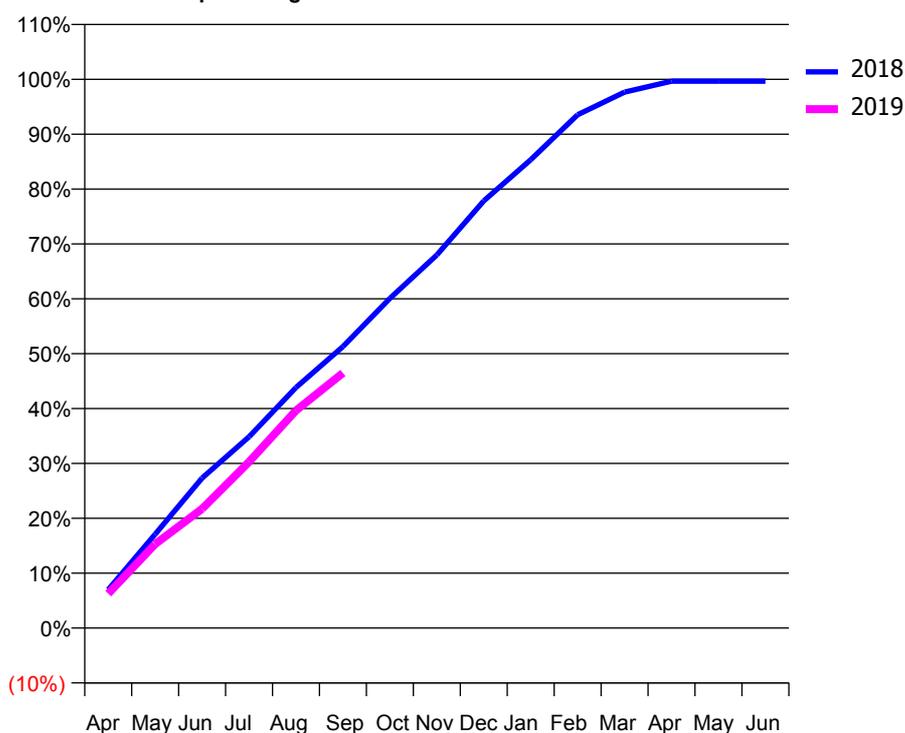
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 125040/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Red Rose Dental Group | 18/19 Contracted general activity (UDA) | 6,575 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,533 |
| Contract start date | 01/04/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £565,931.06 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 624 | 387 | 347 |
| May | 1,229 | 946 | 847 |
| June | 1,721 | 1,513 | 1,202 |
| July | 2,154 | 1,929 | 1,676 |
| August | 2,588 | 2,425 | 2,193 |
| September | 2,852 | 2,838 | 2,572 |
| October | 3,354 | 3,324 | |
| November | 4,001 | 3,761 | |
| December | 4,561 | 4,307 | |
| January | 4,827 | 4,722 | |
| February | 5,049 | 5,175 | |
| March | 5,351 | 5,404 | |
| April | 5,477 | 5,514 | |
| May | 5,477 | 5,514 | |
| June | 5,477 | 5,514 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 244 | 450 | 54.2% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 115 | 450 | 25.6% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 91 | 450 | 20.2% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 244 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 16 | 244 | 6.6% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 187 | 244 | 76.6% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 41 | 244 | 16.8% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 230 | 255 | 90.2% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 16 | 255 | 6.3% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

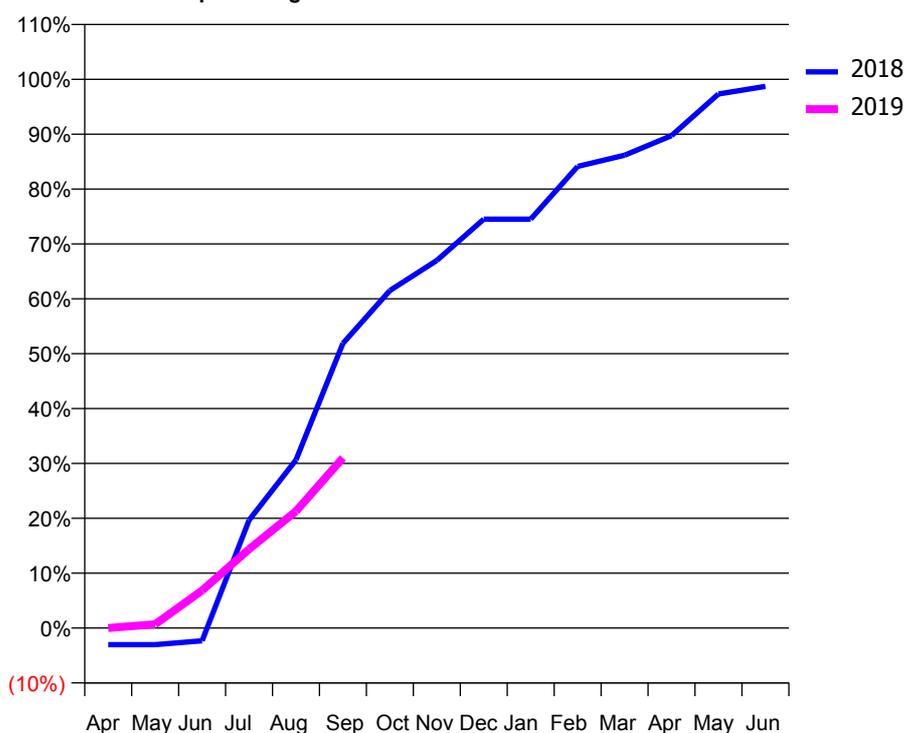
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 126535/0001 - September 2018

| | | | |
|----------------------|------------------|---|-------------|
| Name or company name | KML Orthodontics | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,065 |
| Contract start date | 01/04/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £180,323.50 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -18 | -93 | 0 |
| May | -18 | -93 | 21 |
| June | -18 | -72 | 210 |
| July | -18 | 603 | 441 |
| August | 383 | 939 | 653 |
| September | 1,101 | 1,590 | 950 |
| October | 1,416 | 1,885 | |
| November | 1,437 | 2,053 | |
| December | 1,481 | 2,284 | |
| January | 1,481 | 2,284 | |
| February | 1,481 | 2,578 | |
| March | 1,481 | 2,641 | |
| April | 1,964 | 2,750 | |
| May | 2,510 | 2,983 | |
| June | 2,972 | 3,025 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 114 | 120 | 95.0% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 4 | 120 | 3.3% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 2 | 120 | 1.7% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 114 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 10 | 114 | 8.8% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 91 | 114 | 79.8% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 11 | 114 | 9.6% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 103 | 109 | 94.5% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 109 | 0.9% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

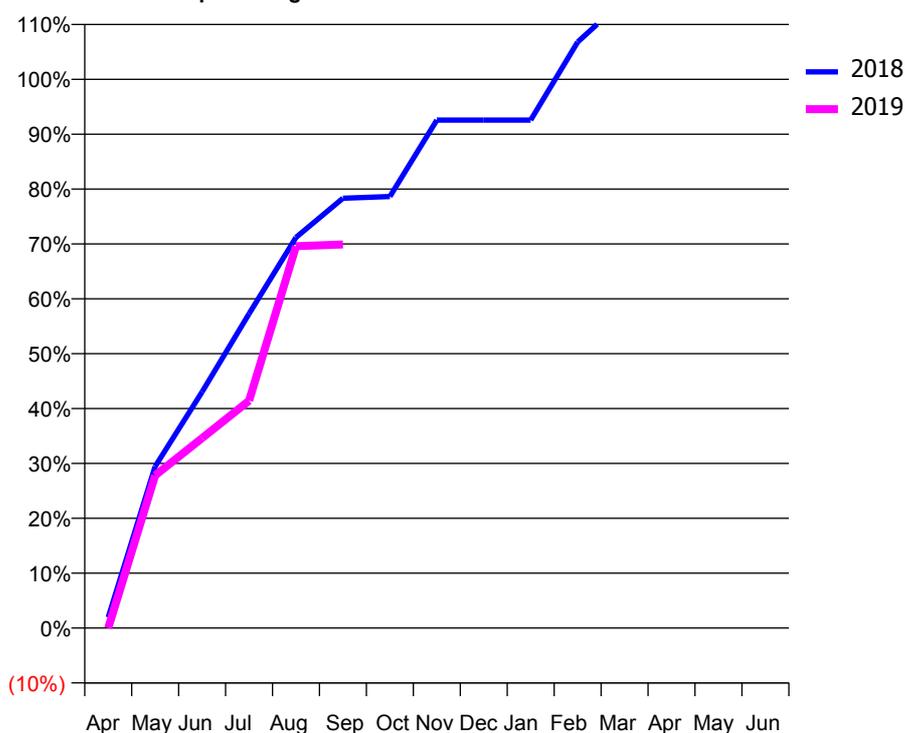
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 134899/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | High Lane Partnership | 18/19 Contracted general activity (UDA) | 14,969 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 309 |
| Contract start date | 01/06/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £437,919.13 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.19 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 6 | 0 |
| May | 105 | 91 | 86 |
| June | 171 | 133 | 107 |
| July | 173 | 177 | 128 |
| August | 304 | 220 | 215 |
| September | 305 | 242 | 216 |
| October | 306 | 243 | |
| November | 329 | 286 | |
| December | 329 | 286 | |
| January | 329 | 286 | |
| February | 329 | 330 | |
| March | 329 | 354 | |
| April | 329 | 354 | |
| May | 328 | 354 | |
| June | 329 | 354 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 15 | 29 | 51.7% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 6 | 29 | 20.7% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 8 | 29 | 27.6% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 15 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 15 | N/A | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 12 | 15 | 80.0% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 15 | 20.0% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 9 | N/A | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 9 | 22.2% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

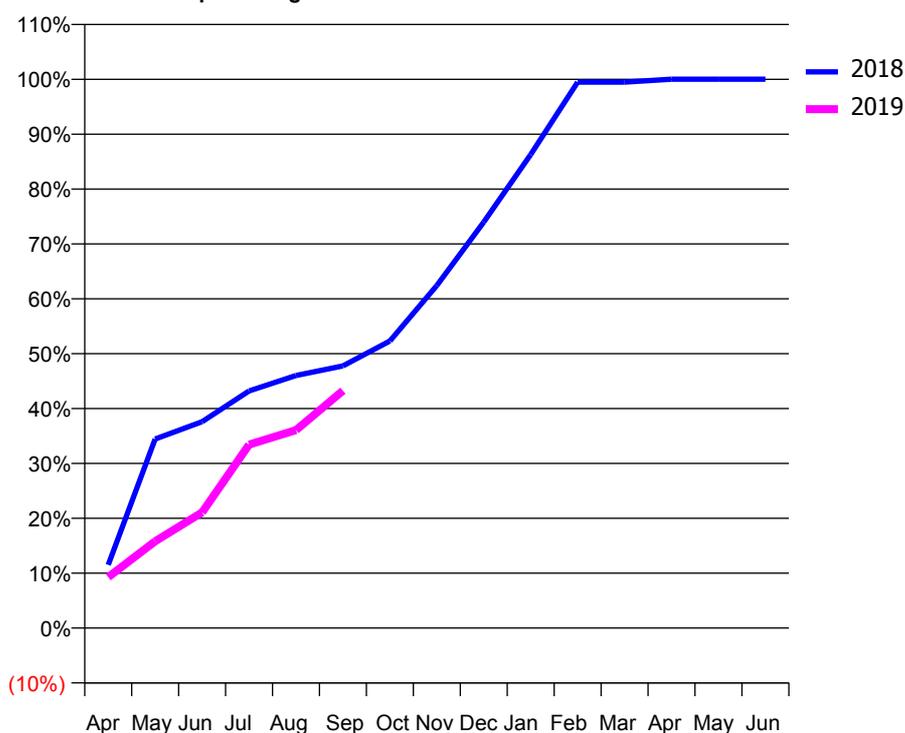
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 136433/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Links Associates Salford Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 12,025 |
| Contract start date | 01/07/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £733,622.96 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 933 | 1,384 | 1,115 |
| May | 2,153 | 4,143 | 1,902 |
| June | 4,066 | 4,521 | 2,534 |
| July | 6,611 | 5,195 | 4,020 |
| August | 7,862 | 5,533 | 4,337 |
| September | 8,540 | 5,743 | 5,202 |
| October | 9,149 | 6,289 | |
| November | 10,249 | 7,507 | |
| December | 10,801 | 8,897 | |
| January | 12,718 | 10,375 | |
| February | 12,760 | 11,964 | |
| March | 12,760 | 11,964 | |
| April | 12,760 | 12,027 | |
| May | 12,760 | 12,027 | |
| June | 12,760 | 12,027 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 547 | 547 | 100.0% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 547 | 0.0% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 547 | 0.0% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 547 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 18 | 547 | 3.3% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 424 | 547 | 77.5% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 104 | 547 | 19.0% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 524 | N/A | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 36 | 524 | 6.9% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 7 | 7 | 100.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

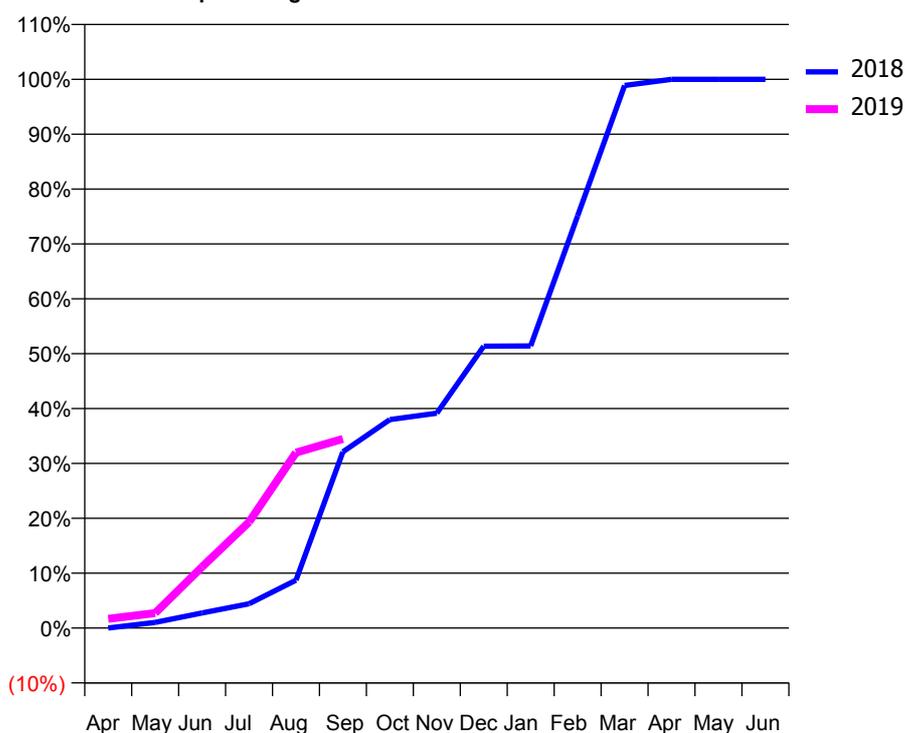
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 137596/0001 - September 2018

| | | | |
|----------------------|--------------------|---|-------------|
| Name or company name | Lotus Orthodontics | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,500 |
| Contract start date | 21/01/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £146,351.03 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -1 | 0 | 42 |
| May | 127 | 26 | 68 |
| June | 170 | 69 | 279 |
| July | 529 | 111 | 483 |
| August | 681 | 218 | 799 |
| September | 807 | 803 | 862 |
| October | 807 | 950 | |
| November | 1,234 | 979 | |
| December | 1,323 | 1,284 | |
| January | 1,428 | 1,285 | |
| February | 1,743 | 1,878 | |
| March | 2,331 | 2,472 | |
| April | 2,500 | 2,500 | |
| May | 2,500 | 2,500 | |
| June | 2,500 | 2,500 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 120 | 176 | 68.2% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 34 | 176 | 19.3% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 22 | 176 | 12.5% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 120 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 120 | 4.2% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 111 | 120 | 92.5% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 120 | 3.3% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 111 | 116 | 95.7% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 116 | 3.4% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 8 | 100.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

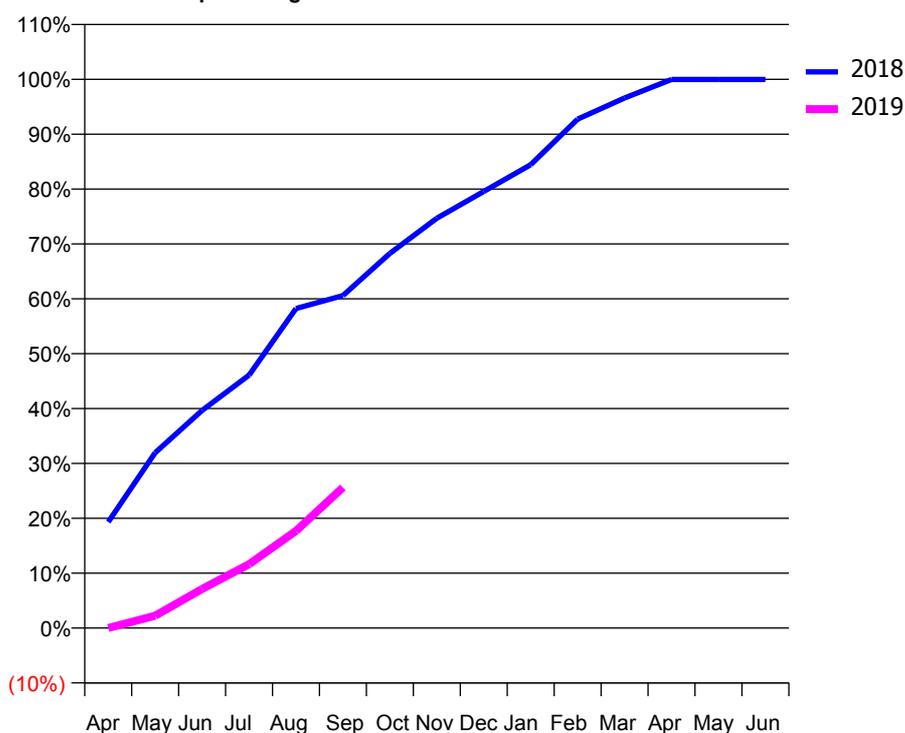
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 155985/0002 - September 2018

| | | | |
|----------------------|-----------------------|---|-------------|
| Name or company name | Northern Orthodontics | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,596 |
| Contract start date | 01/04/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £327,592.14 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 112 | 1,081 | 0 |
| May | 503 | 1,788 | 126 |
| June | 1,039 | 2,219 | 399 |
| July | 1,621 | 2,580 | 651 |
| August | 2,017 | 3,258 | 991 |
| September | 2,409 | 3,390 | 1,434 |
| October | 2,602 | 3,820 | |
| November | 3,500 | 4,179 | |
| December | 4,416 | 4,452 | |
| January | 5,209 | 4,725 | |
| February | 5,447 | 5,189 | |
| March | 5,598 | 5,405 | |
| April | 5,598 | 5,594 | |
| May | 5,598 | 5,594 | |
| June | 5,598 | 5,594 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 172 | 182 | 94.5% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 182 | 0.0% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 10 | 182 | 5.5% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 172 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 172 | 2.3% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 133 | 172 | 77.3% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 32 | 172 | 18.6% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 317 | N/A | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 20 | 317 | 6.3% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

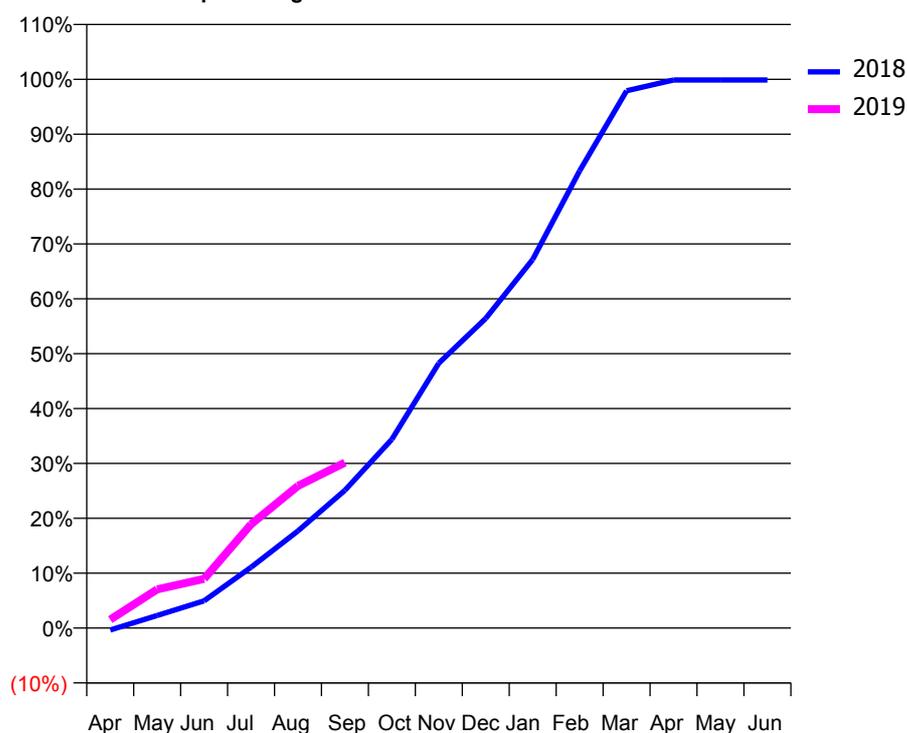
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 159336/0001 - September 2018

| | | | |
|----------------------|-------------------------------|---|-------------|
| Name or company name | Manchester Orthodontic Centre | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,500 |
| Contract start date | 01/04/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £323,582.12 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 117 | -21 | 85 |
| May | 457 | 126 | 388 |
| June | 667 | 273 | 493 |
| July | 1,445 | 609 | 1,041 |
| August | 1,613 | 973 | 1,425 |
| September | 2,035 | 1,381 | 1,658 |
| October | 3,013 | 1,892 | |
| November | 3,391 | 2,656 | |
| December | 3,980 | 3,104 | |
| January | 4,128 | 3,694 | |
| February | 4,805 | 4,582 | |
| March | 5,311 | 5,385 | |
| April | 5,437 | 5,493 | |
| May | 5,437 | 5,493 | |
| June | 5,437 | 5,493 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 275 | 307 | 89.6% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 10 | 307 | 3.3% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 22 | 307 | 7.2% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 275 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 34 | 275 | 12.4% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 205 | 275 | 74.5% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 35 | 275 | 12.7% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 224 | 258 | 86.8% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 17 | 258 | 6.6% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 3 | 66.7% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

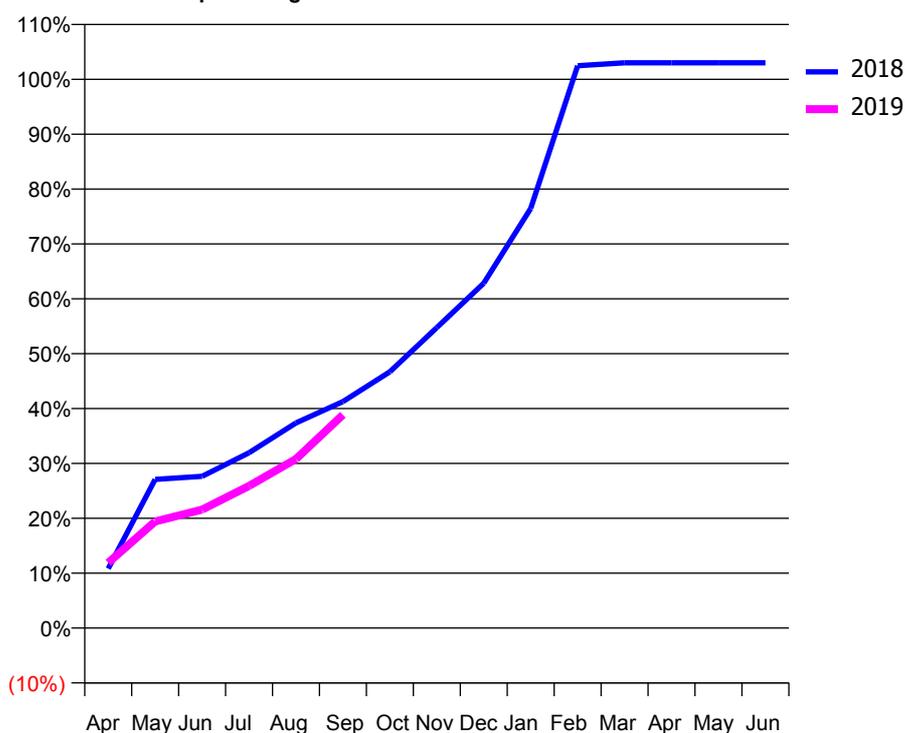
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 175366/0001 - September 2018

| | | | |
|----------------------|-----------------------------|---|-------------|
| Name or company name | Links Associates Ashton Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,900 |
| Contract start date | 01/07/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £228,307.60 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 342 | 423 | 464 |
| May | 1,077 | 1,057 | 758 |
| June | 1,438 | 1,078 | 842 |
| July | 1,587 | 1,246 | 1,010 |
| August | 1,755 | 1,458 | 1,201 |
| September | 2,429 | 1,609 | 1,516 |
| October | 2,429 | 1,821 | |
| November | 2,555 | 2,136 | |
| December | 2,597 | 2,451 | |
| January | 2,786 | 2,982 | |
| February | 3,334 | 3,996 | |
| March | 3,882 | 4,017 | |
| April | 3,966 | 4,017 | |
| May | 3,966 | 4,017 | |
| June | 3,966 | 4,017 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 188 | 188 | 100.0% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 188 | 0.0% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 188 | 0.0% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 188 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 188 | 2.7% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 133 | 188 | 70.7% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 47 | 188 | 25.0% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 103 | N/A | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 16 | 103 | 15.5% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

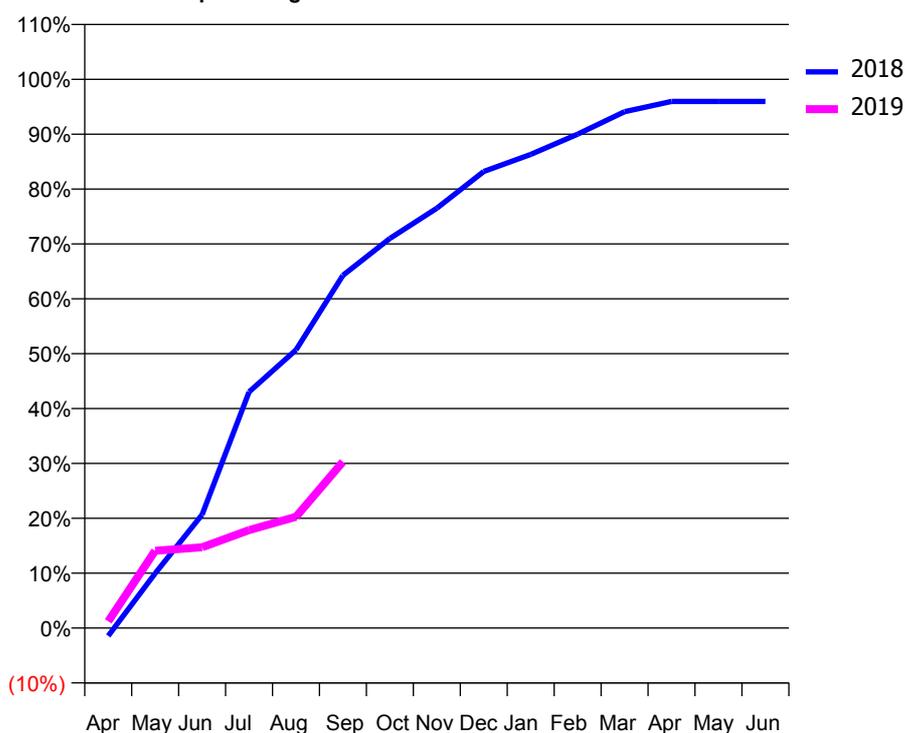
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 184551/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Bamford Dental Practice | 18/19 Contracted general activity (UDA) | 9,554 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,597 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £502,614.76 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 86 | -52 | 44 |
| May | 225 | 358 | 507 |
| June | 377 | 743 | 529 |
| July | 829 | 1,548 | 642 |
| August | 1,131 | 1,823 | 729 |
| September | 1,365 | 2,312 | 1,090 |
| October | 1,538 | 2,554 | |
| November | 1,671 | 2,752 | |
| December | 2,038 | 2,993 | |
| January | 2,280 | 3,105 | |
| February | 2,775 | 3,237 | |
| March | 3,250 | 3,385 | |
| April | 3,523 | 3,452 | |
| May | 3,523 | 3,452 | |
| June | 3,523 | 3,452 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 106 | 165 | 64.2% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 16 | 165 | 9.7% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 43 | 165 | 26.1% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 106 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 106 | N/A | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 90 | 106 | 84.9% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 13 | 106 | 12.3% | 15.3% | 16.8% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 108 | 137 | 78.8% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 19 | 137 | 13.9% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 4 | 75.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

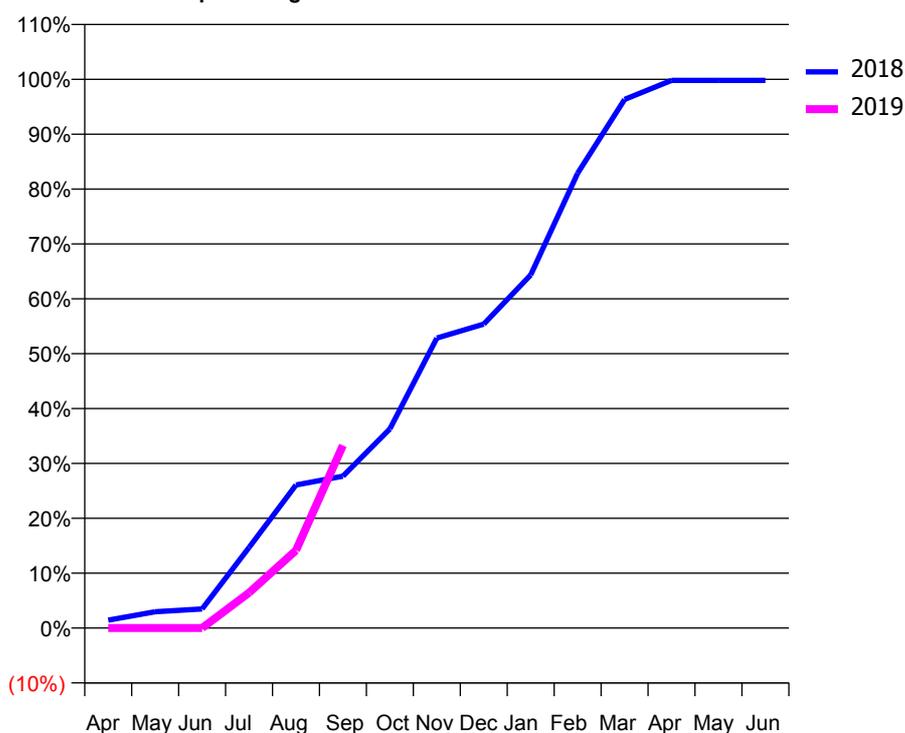
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 190063/0004 - September 2018

| | | | |
|----------------------|-------------------------------|---|-------------|
| Name or company name | Denton Orthodontic Centre Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,232 |
| Contract start date | 01/04/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £247,743.01 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -65 | 61 | 0 |
| May | 82 | 126 | 0 |
| June | 292 | 147 | 0 |
| July | 481 | 622 | 273 |
| August | 779 | 1,104 | 599 |
| September | 1,578 | 1,171 | 1,408 |
| October | 2,067 | 1,536 | |
| November | 2,638 | 2,236 | |
| December | 3,002 | 2,344 | |
| January | 3,046 | 2,723 | |
| February | 3,681 | 3,508 | |
| March | 4,123 | 4,077 | |
| April | 4,230 | 4,223 | |
| May | 4,230 | 4,223 | |
| June | 4,230 | 4,223 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 209 | 279 | 74.9% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 53 | 279 | 19.0% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 17 | 279 | 6.1% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 209 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 17 | 209 | 8.1% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 127 | 209 | 60.8% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 65 | 209 | 31.1% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 190 | 212 | 89.6% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 12 | 212 | 5.7% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 4 | 75.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

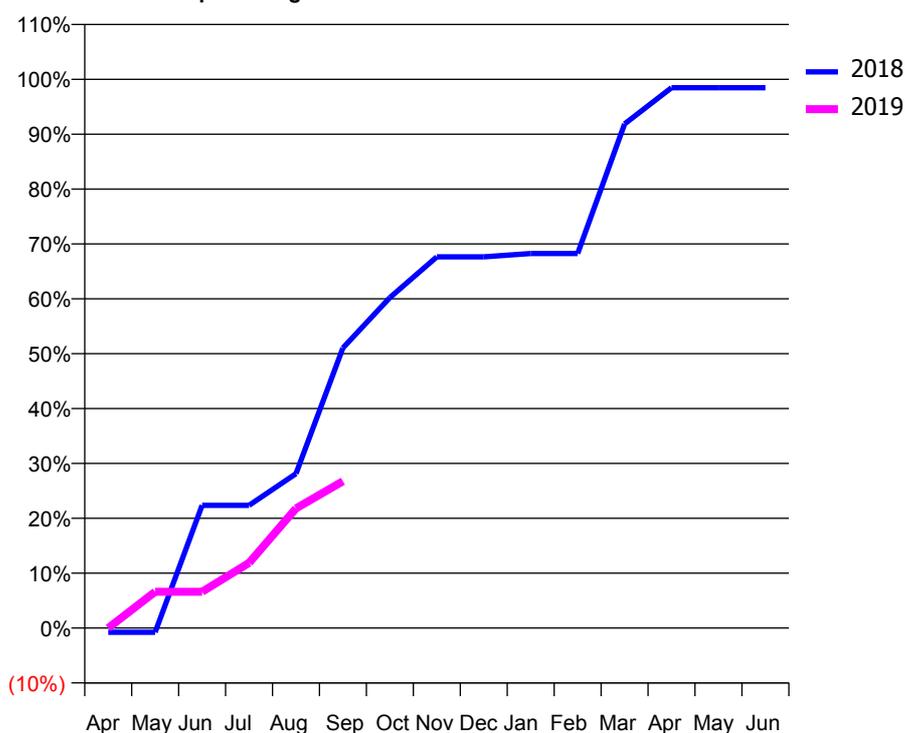
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 190470/0007 - September 2018

| | | | |
|----------------------|-------------------------|---|---------------|
| Name or company name | G.k.A (1996) Ltd | 18/19 Contracted general activity (UDA) | 40,268 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,541 |
| Contract start date | 01/05/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £1,292,765.85 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 177 | -20 | 0 |
| May | 303 | -20 | 168 |
| June | 409 | 568 | 168 |
| July | 704 | 568 | 302 |
| August | 1,010 | 715 | 554 |
| September | 1,332 | 1,297 | 680 |
| October | 1,344 | 1,530 | |
| November | 1,744 | 1,719 | |
| December | 1,744 | 1,719 | |
| January | 2,017 | 1,734 | |
| February | 2,080 | 1,734 | |
| March | 2,246 | 2,334 | |
| April | 2,435 | 2,502 | |
| May | 2,519 | 2,502 | |
| June | 2,521 | 2,502 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|---------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 88 | 125 | 70.4% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 8 | 125 | 6.4% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 29 | 125 | 23.2% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 88 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 88 | <i>1.1%</i> | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 72 | 88 | <i>81.8%</i> | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 14 | 88 | <i>15.9%</i> | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 104 | 112 | 92.9% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 112 | 2.7% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | <i>100.0%</i> | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

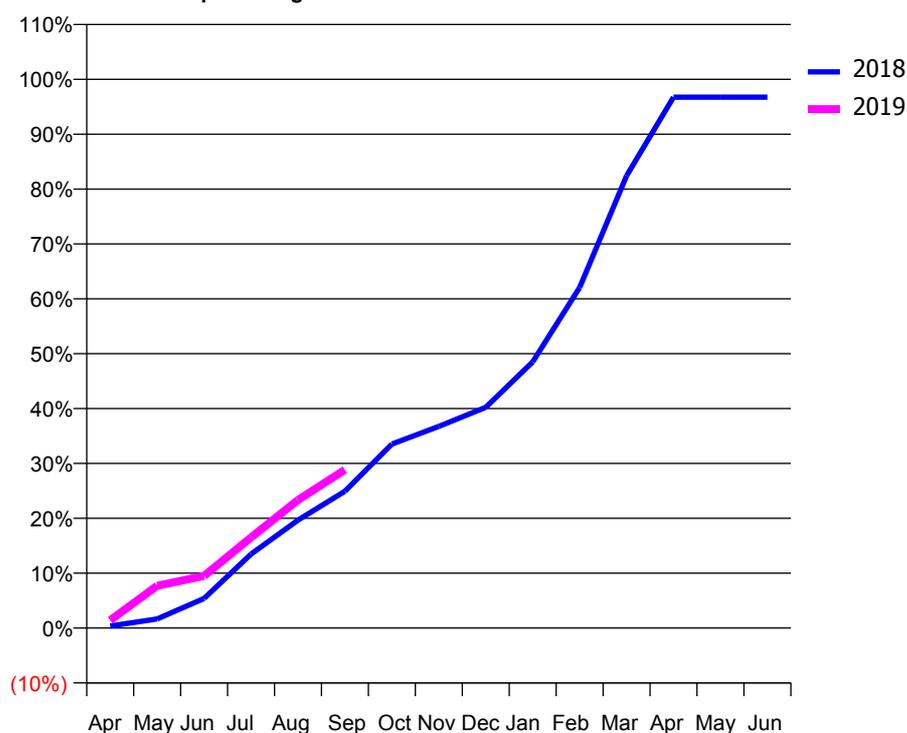
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 193496/0002 - September 2018

| | | | |
|----------------------|----------------------|---|-------------|
| Name or company name | Dentalign i Ormskirk | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 16,345 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £979,111.35 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 8.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 63 | 231 |
| May | 630 | 273 | 1,260 |
| June | 1,327 | 882 | 1,554 |
| July | 2,856 | 2,205 | 2,700 |
| August | 3,782 | 3,213 | 3,813 |
| September | 4,202 | 4,074 | 4,716 |
| October | 5,409 | 5,481 | |
| November | 6,199 | 6,006 | |
| December | 7,598 | 6,573 | |
| January | 8,123 | 7,925 | |
| February | 9,831 | 10,144 | |
| March | 13,081 | 13,472 | |
| April | 15,124 | 15,814 | |
| May | 15,124 | 15,814 | |
| June | 15,124 | 15,814 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 793 | 798 | 99.4% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 798 | 0.1% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 4 | 798 | 0.5% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 793 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 31 | 793 | 3.9% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 607 | 793 | 76.5% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 150 | 793 | 18.9% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 627 | 748 | 83.8% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 80 | 748 | 10.7% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 23 | 24 | 95.8% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

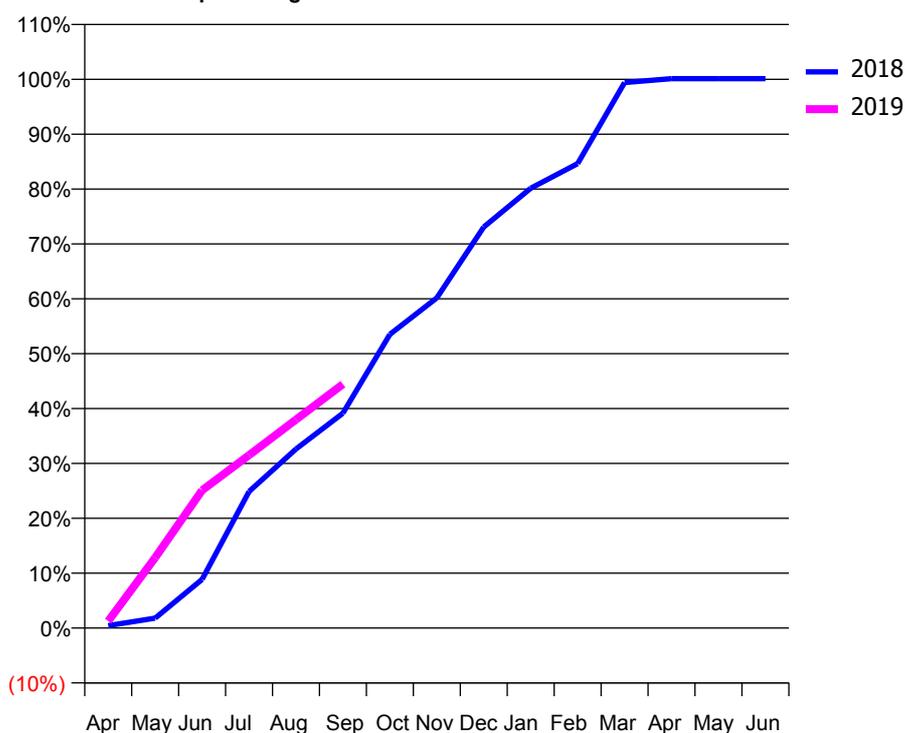
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 198889/0002 - September 2018

| | | | |
|----------------------|---------------------|---|-------------|
| Name or company name | Kings Dental Centre | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,274 |
| Contract start date | 01/05/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £192,678.45 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -295 | 15 | 42 |
| May | -231 | 59 | 420 |
| June | 108 | 290 | 822 |
| July | 623 | 815 | 1,032 |
| August | 709 | 1,068 | 1,244 |
| September | 1,151 | 1,282 | 1,455 |
| October | 1,871 | 1,752 | |
| November | 2,253 | 1,970 | |
| December | 2,547 | 2,393 | |
| January | 2,803 | 2,624 | |
| February | 3,034 | 2,771 | |
| March | 3,245 | 3,255 | |
| April | 3,289 | 3,278 | |
| May | 3,289 | 3,278 | |
| June | 3,289 | 3,278 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 164 | 176 | 93.2% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 10 | 176 | 5.7% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 2 | 176 | 1.1% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 164 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 164 | N/A | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 131 | 164 | 79.9% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 33 | 164 | 20.1% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 105 | 121 | 86.8% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 12 | 121 | 9.9% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

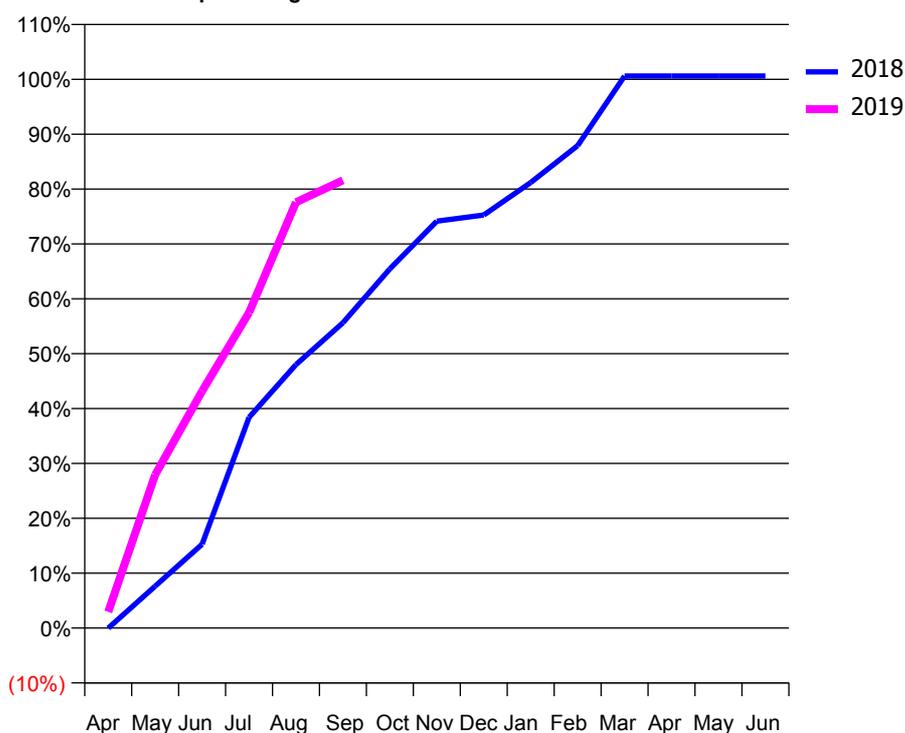
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 198889/0003 - September 2018

| | | | |
|----------------------|---------------------|---|-------------|
| Name or company name | Kings Dental Centre | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,200 |
| Contract start date | 01/05/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £128,788.89 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -88 | -1 | 65 |
| May | 148 | 168 | 614 |
| June | 148 | 336 | 950 |
| July | 651 | 845 | 1,265 |
| August | 757 | 1,056 | 1,707 |
| September | 1,243 | 1,224 | 1,795 |
| October | 1,518 | 1,440 | |
| November | 1,751 | 1,631 | |
| December | 1,835 | 1,656 | |
| January | 1,961 | 1,786 | |
| February | 2,088 | 1,934 | |
| March | 2,195 | 2,213 | |
| April | 2,199 | 2,213 | |
| May | 2,199 | 2,213 | |
| June | 2,199 | 2,213 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 132 | 147 | 89.8% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 14 | 147 | 9.5% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 1 | 147 | 0.7% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 132 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 132 | N/A | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 108 | 132 | 81.8% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 24 | 132 | 18.2% | 15.3% | 16.8% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 97 | 114 | 85.1% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 15 | 114 | 13.2% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

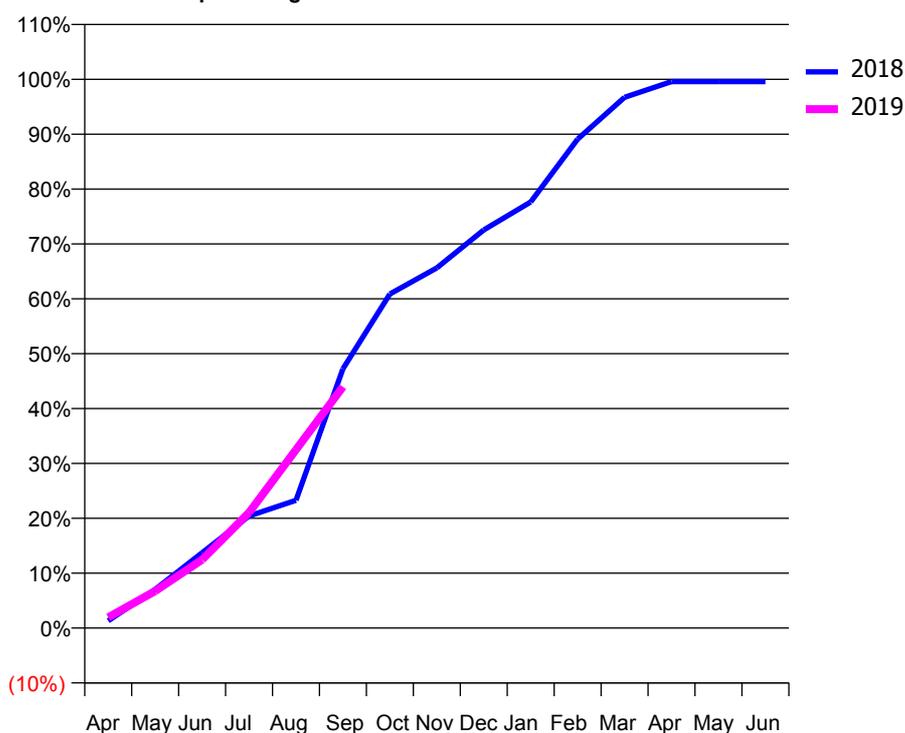
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 199346/0001 - September 2018

| | | | |
|----------------------|-------------------------------|---|-------------|
| Name or company name | Northenden House Orthodontics | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,200 |
| Contract start date | 01/04/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £128,788.89 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -49 | 29 | 43 |
| May | 35 | 155 | 148 |
| June | 98 | 302 | 274 |
| July | 371 | 449 | 463 |
| August | 499 | 512 | 715 |
| September | 625 | 1,039 | 967 |
| October | 900 | 1,339 | |
| November | 1,110 | 1,444 | |
| December | 1,194 | 1,596 | |
| January | 1,467 | 1,708 | |
| February | 1,866 | 1,960 | |
| March | 2,143 | 2,128 | |
| April | 2,164 | 2,191 | |
| May | 2,208 | 2,191 | |
| June | 2,208 | 2,191 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 101 | 111 | 91.0% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 4 | 111 | 3.6% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 6 | 111 | 5.4% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 101 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 101 | 4.0% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 81 | 101 | 80.2% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 16 | 101 | 15.8% | 15.3% | 16.8% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 109 | N/A | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 109 | 0.9% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

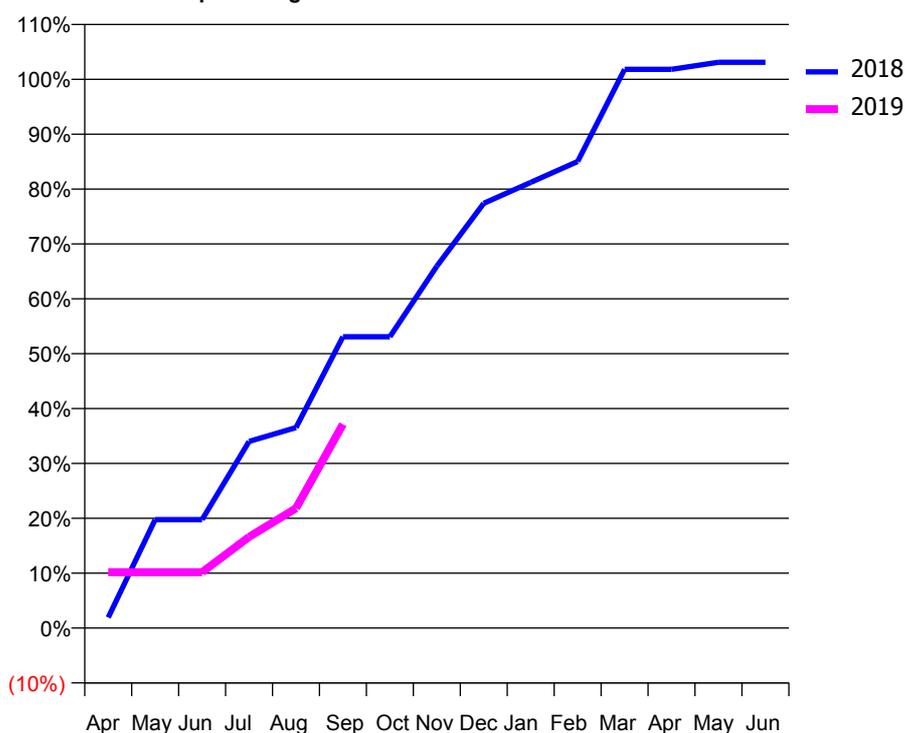
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 219762/0001 - September 2018

| | | | |
|----------------------|---------------|---|------------|
| Name or company name | MR SG SPENCER | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,650 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £97,074.64 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 12 | 32 | 168 |
| May | 119 | 326 | 168 |
| June | 119 | 326 | 168 |
| July | 183 | 561 | 274 |
| August | 289 | 603 | 360 |
| September | 375 | 876 | 613 |
| October | 375 | 876 | |
| November | 546 | 1,088 | |
| December | 861 | 1,277 | |
| January | 924 | 1,340 | |
| February | 1,451 | 1,403 | |
| March | 1,619 | 1,680 | |
| April | 1,682 | 1,680 | |
| May | 1,682 | 1,701 | |
| June | 1,682 | 1,701 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 69 | 76 | 90.8% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 76 | 2.6% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 5 | 76 | 6.6% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 2 | 69 | 2.9% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 69 | N/A | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 39 | 69 | 56.5% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 28 | 69 | 40.6% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 30 | 35 | 85.7% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 35 | 0.0% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

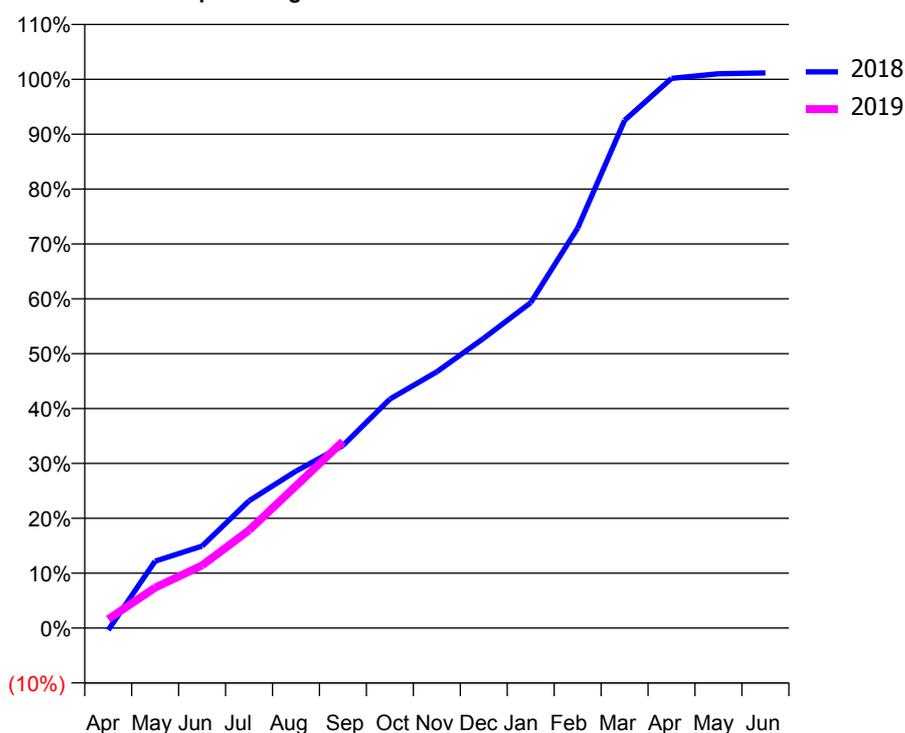
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 238279/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR HP PATEL | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 15,541 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £948,169.37 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 8.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 148 | -57 | 252 |
| May | 422 | 1,896 | 1,145 |
| June | 422 | 2,322 | 1,776 |
| July | 3,797 | 3,602 | 2,770 |
| August | 4,203 | 4,445 | 4,025 |
| September | 5,276 | 5,170 | 5,284 |
| October | 5,989 | 6,486 | |
| November | 6,676 | 7,258 | |
| December | 8,490 | 8,207 | |
| January | 10,309 | 9,214 | |
| February | 11,830 | 11,326 | |
| March | 14,750 | 14,377 | |
| April | 15,534 | 15,566 | |
| May | 15,535 | 15,697 | |
| June | 15,537 | 15,720 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 738 | 1,169 | 63.1% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 13 | 1,169 | 1.1% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 418 | 1,169 | 35.8% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 738 | 0.1% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 42 | 738 | 5.7% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 569 | 738 | 77.1% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 124 | 738 | 16.8% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 614 | 709 | 86.6% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 72 | 709 | 10.2% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 18 | 19 | 94.7% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

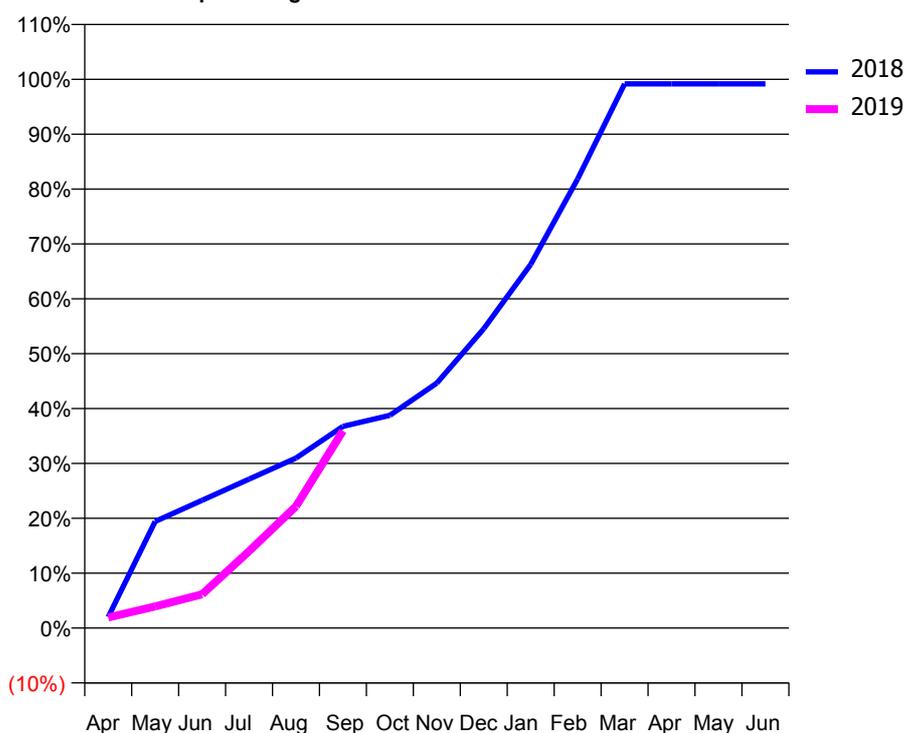
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 239615/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|---------------|
| Name or company name | MR RS SINGH | 18/19 Contracted general activity (UDA) | 39,521 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,091 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £1,387,591.65 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 5 | 22 | 21 |
| May | 27 | 212 | 43 |
| June | 52 | 254 | 67 |
| July | 157 | 296 | 153 |
| August | 262 | 338 | 242 |
| September | 286 | 401 | 392 |
| October | 330 | 423 | |
| November | 436 | 487 | |
| December | 585 | 595 | |
| January | 776 | 723 | |
| February | 1,180 | 893 | |
| March | 1,306 | 1,082 | |
| April | 1,306 | 1,082 | |
| May | 1,308 | 1,082 | |
| June | 1,308 | 1,082 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 50 | 75 | 66.7% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 9 | 75 | 12.0% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 16 | 75 | 21.3% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 50 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 50 | N/A | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 40 | 50 | 80.0% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 10 | 50 | 20.0% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 18 | 73 | 24.7% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 28 | 73 | 38.4% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

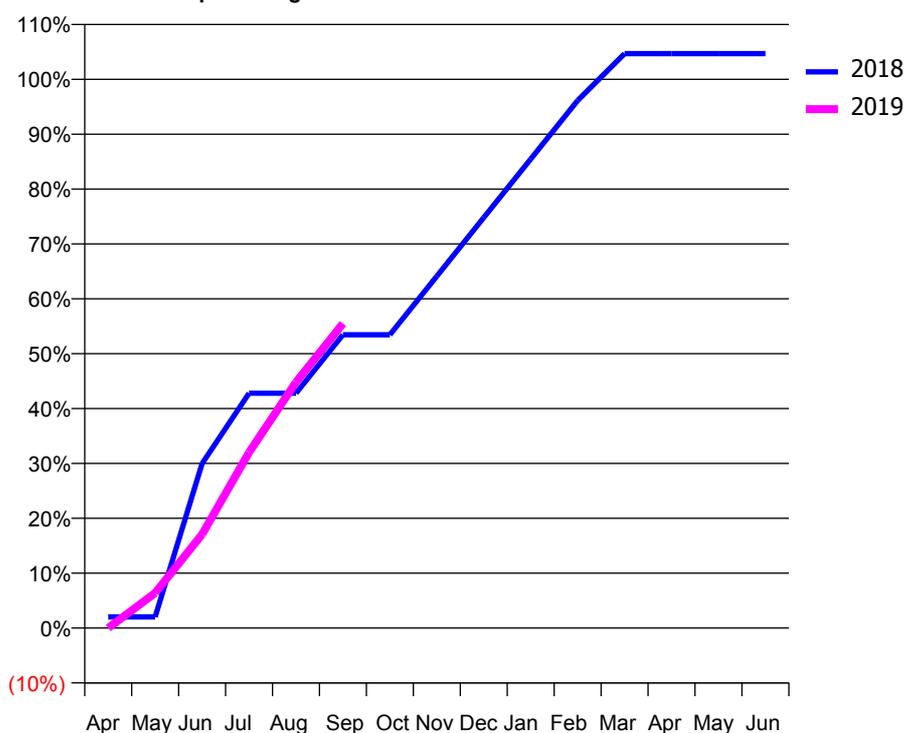
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 307351/0001 - September 2018

| | | | |
|----------------------|--------------|---|------------|
| Name or company name | MR J BRADY | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 984 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £59,100.44 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 20 | 20 | 0 |
| May | 63 | 20 | 63 |
| June | 231 | 295 | 168 |
| July | 273 | 421 | 315 |
| August | 357 | 421 | 441 |
| September | 400 | 526 | 546 |
| October | 568 | 526 | |
| November | 740 | 631 | |
| December | 782 | 736 | |
| January | 866 | 841 | |
| February | 909 | 946 | |
| March | 972 | 1,030 | |
| April | 1,035 | 1,030 | |
| May | 1,035 | 1,030 | |
| June | 1,035 | 1,030 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 50 | 50 | 100.0% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 50 | 0.0% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 50 | 0.0% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 50 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 50 | N/A | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 42 | 50 | 84.0% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 8 | 50 | 16.0% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 35 | 37 | 94.6% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 37 | 2.7% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

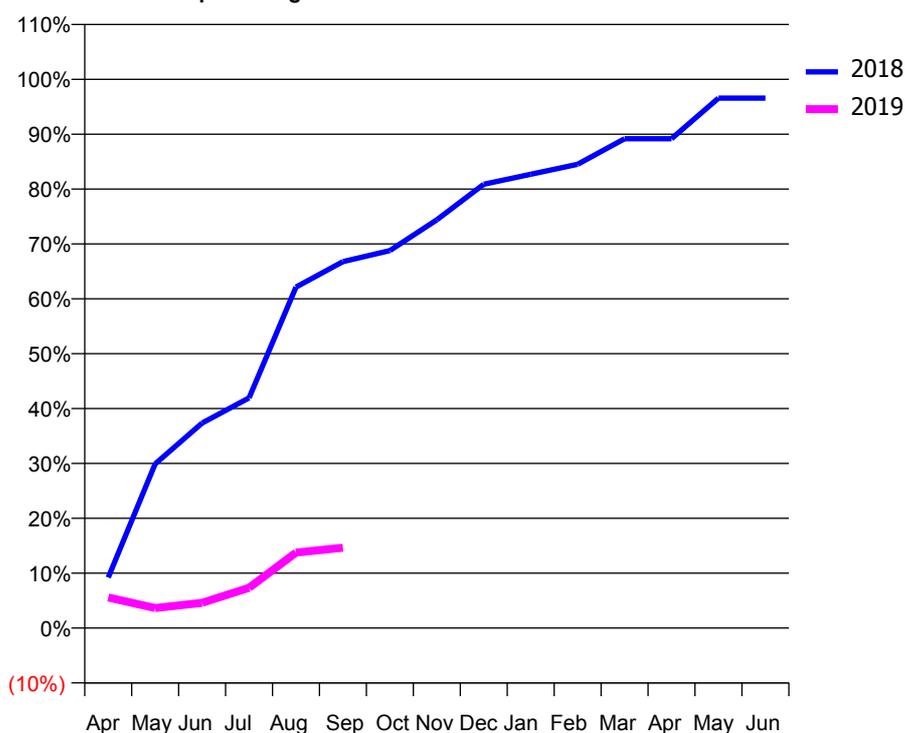
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 321931/0003 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR DC LAVERY | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,300 |
| Contract start date | 01/11/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £150,865.91 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 218 | 212 | 128 |
| May | 304 | 688 | 84 |
| June | 591 | 859 | 106 |
| July | 910 | 965 | 169 |
| August | 1,183 | 1,429 | 316 |
| September | 1,267 | 1,536 | 337 |
| October | 1,267 | 1,582 | |
| November | 2,196 | 1,711 | |
| December | 2,303 | 1,860 | |
| January | 2,303 | 1,902 | |
| February | 2,303 | 1,944 | |
| March | 2,303 | 2,051 | |
| April | 2,304 | 2,051 | |
| May | 2,304 | 2,221 | |
| June | 2,304 | 2,221 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 53 | 61 | 86.9% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 8 | 61 | 13.1% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 61 | 0.0% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 53 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 53 | 1.9% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 43 | 53 | 81.1% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 9 | 53 | 17.0% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 76 | 88 | 86.4% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 9 | 88 | 10.2% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

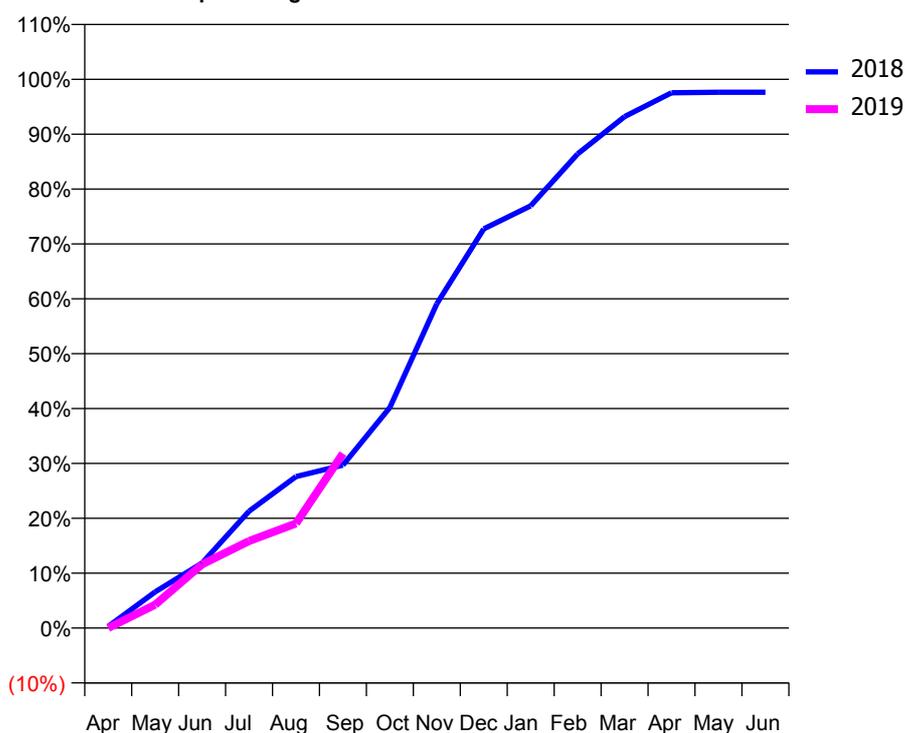
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 329622/0002 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MR SD HOWARTH | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,000 |
| Contract start date | 01/08/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £131,207.33 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.11 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 47 | 6 | 0 |
| May | 91 | 132 | 85 |
| June | 114 | 237 | 232 |
| July | 285 | 426 | 317 |
| August | 348 | 552 | 381 |
| September | 1,064 | 594 | 636 |
| October | 1,493 | 804 | |
| November | 1,689 | 1,182 | |
| December | 1,880 | 1,455 | |
| January | 1,964 | 1,539 | |
| February | 2,006 | 1,728 | |
| March | 2,006 | 1,864 | |
| April | 2,006 | 1,951 | |
| May | 2,006 | 1,953 | |
| June | 2,006 | 1,953 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 95 | 116 | 81.9% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 7 | 116 | 6.0% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 14 | 116 | 12.1% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 95 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 95 | 3.2% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 80 | 95 | 84.2% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 12 | 95 | 12.6% | 15.3% | 16.8% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 67 | <i>N/A</i> | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 67 | 0.0% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

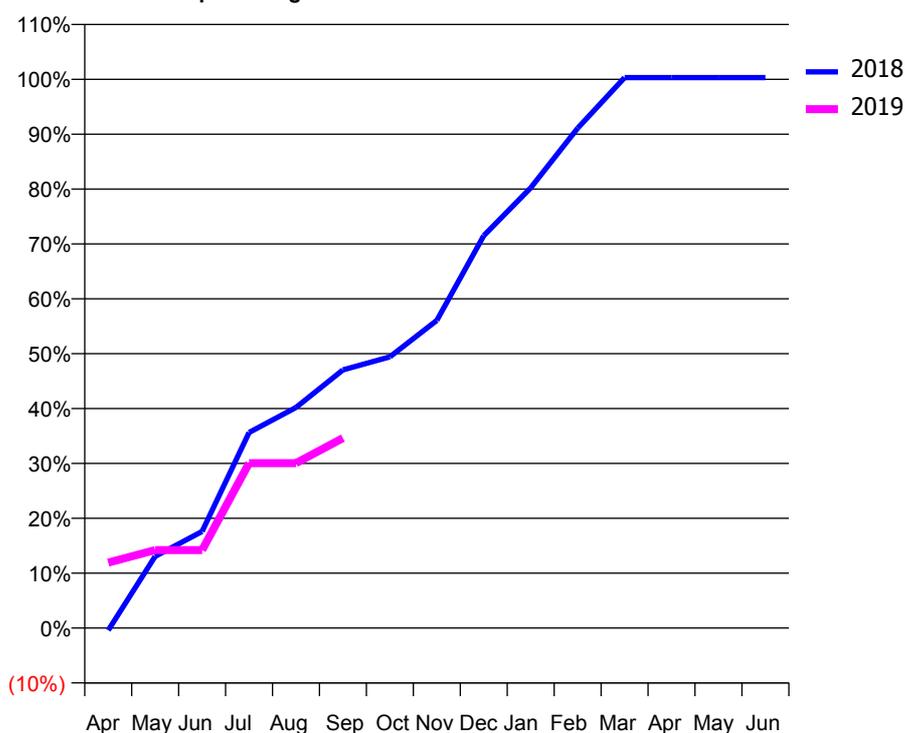
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 567442/0002 - September 2018

| | | | |
|----------------------|--------------|---|------------|
| Name or company name | MR TM MCHALE | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 965 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £62,504.24 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 119 | -4 | 115 |
| May | 224 | 126 | 137 |
| June | 309 | 170 | 137 |
| July | 315 | 344 | 290 |
| August | 485 | 388 | 290 |
| September | 531 | 454 | 334 |
| October | 574 | 477 | |
| November | 596 | 541 | |
| December | 681 | 690 | |
| January | 724 | 774 | |
| February | 788 | 879 | |
| March | 940 | 968 | |
| April | 961 | 968 | |
| May | 961 | 968 | |
| June | 961 | 968 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 39 | 69 | 56.5% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 17 | 69 | 24.6% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 13 | 69 | 18.8% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 39 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 39 | 7.7% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 27 | 39 | 69.2% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 9 | 39 | 23.1% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 44 | N/A | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 44 | 11.4% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

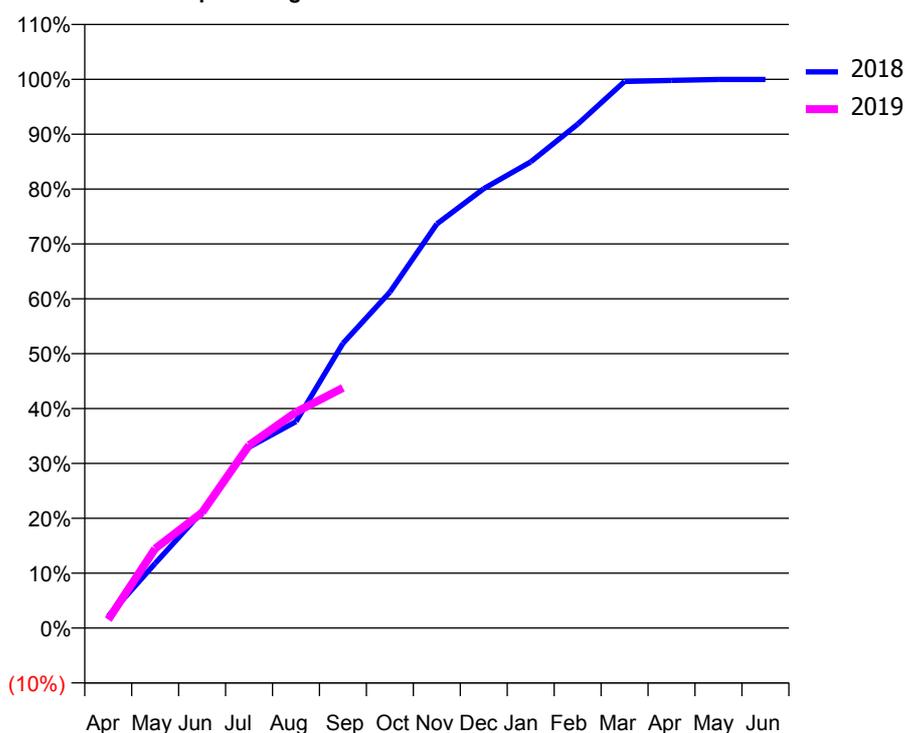
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 650293/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR M KHURANA | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 13,983 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £818,570.56 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 181 | 304 | 215 |
| May | 1,866 | 1,647 | 2,023 |
| June | 2,576 | 2,963 | 2,945 |
| July | 4,022 | 4,609 | 4,659 |
| August | 5,076 | 5,260 | 5,501 |
| September | 6,015 | 7,253 | 6,120 |
| October | 7,008 | 8,559 | |
| November | 8,921 | 10,297 | |
| December | 10,337 | 11,197 | |
| January | 11,635 | 11,879 | |
| February | 12,769 | 12,838 | |
| March | 13,782 | 13,926 | |
| April | 14,023 | 13,956 | |
| May | 14,002 | 13,977 | |
| June | 14,026 | 13,977 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 609 | 879 | 69.3% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 89 | 879 | 10.1% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 181 | 879 | 20.6% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 609 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 19 | 609 | 3.1% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 545 | 609 | 89.5% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 39 | 609 | 6.4% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 560 | 608 | 92.1% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 9 | 608 | 1.5% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 25 | 27 | 92.6% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

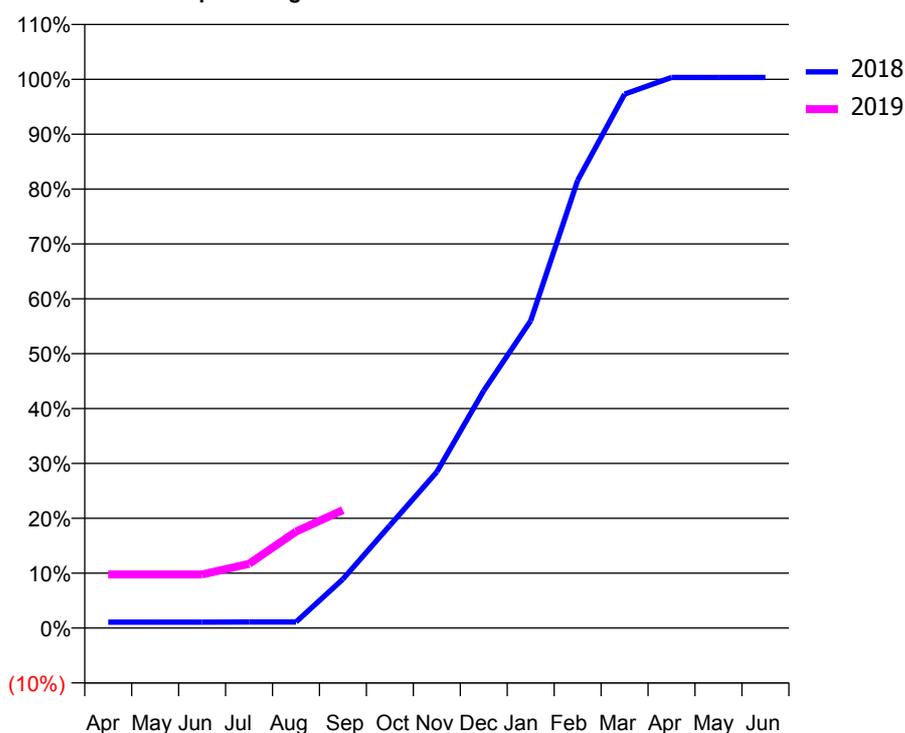
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 650293/0002 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR M KHURANA | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,150 |
| Contract start date | 01/06/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £131,207.33 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -4 | 23 | 210 |
| May | -4 | 23 | 210 |
| June | -3 | 23 | 210 |
| July | 186 | 24 | 252 |
| August | 186 | 24 | 378 |
| September | 438 | 192 | 462 |
| October | 564 | 402 | |
| November | 734 | 612 | |
| December | 988 | 930 | |
| January | 1,219 | 1,204 | |
| February | 1,539 | 1,754 | |
| March | 1,961 | 2,092 | |
| April | 2,152 | 2,157 | |
| May | 2,152 | 2,157 | |
| June | 2,152 | 2,157 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 115 | 125 | 92.0% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 10 | 125 | 8.0% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 125 | 0.0% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 115 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 115 | N/A | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 104 | 115 | 90.4% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 11 | 115 | 9.6% | 15.3% | 16.8% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 60 | 65 | 92.3% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 65 | 4.6% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

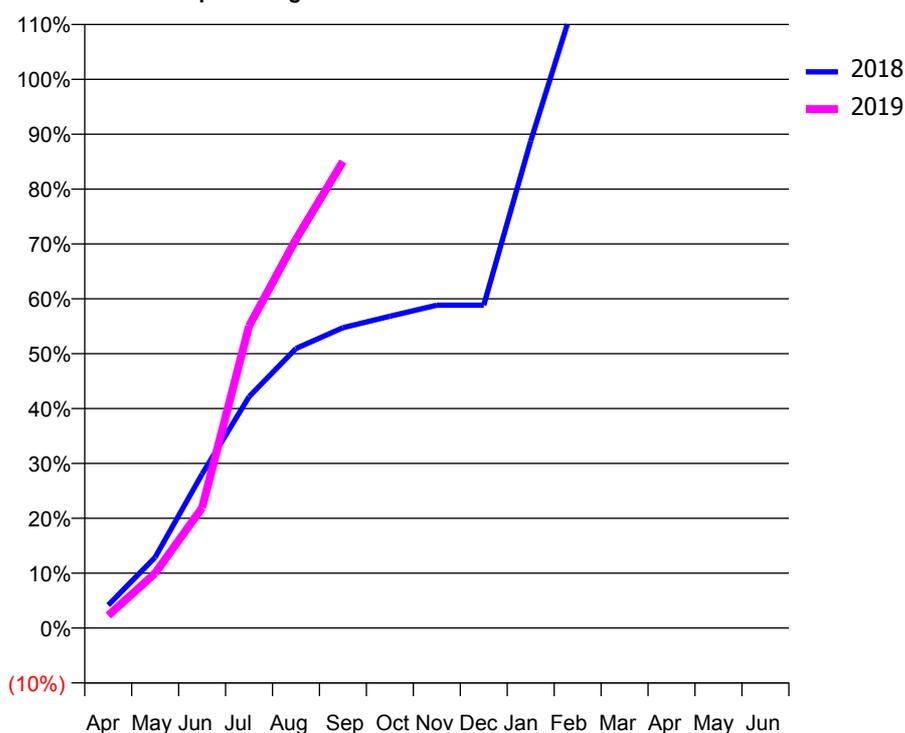
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 676616/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR RJ DORRINGTON | 18/19 Contracted general activity (UDA) | 13,620 |
| Contract type name | Pilot Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,482 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £405,264.28 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.24 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 3 | 62 | 34 |
| May | 9 | 191 | 148 |
| June | 212 | 416 | 325 |
| July | 511 | 625 | 816 |
| August | 857 | 755 | 1,050 |
| September | 1,030 | 811 | 1,260 |
| October | 1,420 | 842 | |
| November | 1,539 | 872 | |
| December | 1,541 | 872 | |
| January | 1,563 | 1,315 | |
| February | 1,563 | 1,718 | |
| March | 1,565 | 1,720 | |
| April | 1,587 | 1,722 | |
| May | 1,587 | 1,744 | |
| June | 1,587 | 1,744 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 101 | 172 | 58.7% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 4 | 172 | 2.3% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 67 | 172 | 39.0% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 101 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 22 | 101 | 21.8% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 71 | 101 | 70.3% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 8 | 101 | 7.9% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 72 | 96 | 75.0% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 96 | 4.2% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

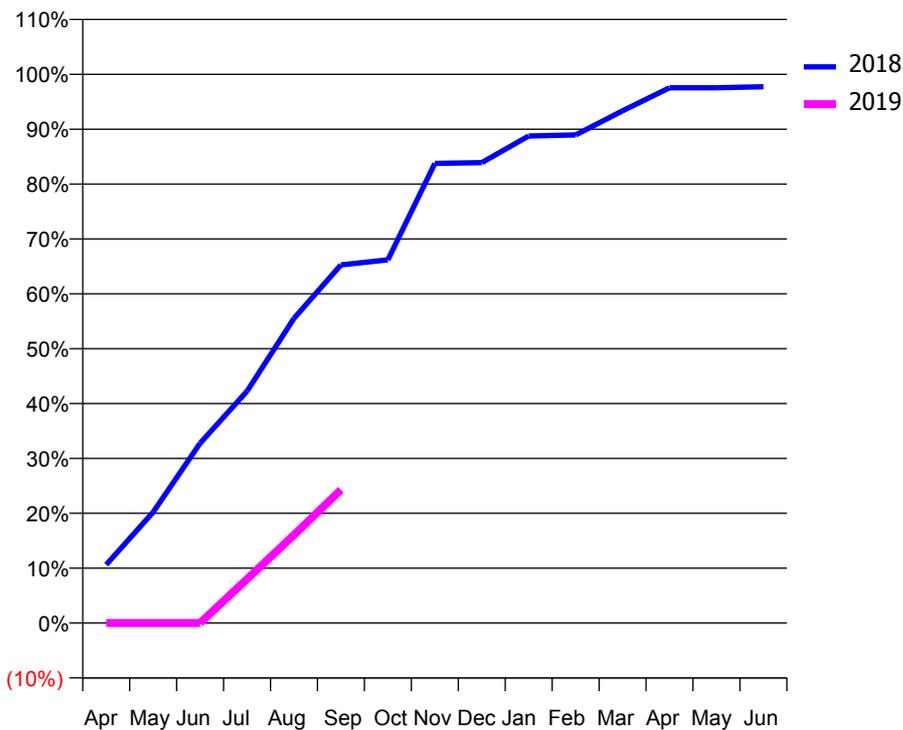
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 679224/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Mr V Singla | 18/19 Contracted general activity (UDA) | 3,916 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 523 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £152,768.19 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.39 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 23 | 56 | 0 |
| May | 144 | 106 | 0 |
| June | 144 | 171 | 0 |
| July | 383 | 221 | 42 |
| August | 431 | 290 | 84 |
| September | 504 | 341 | 127 |
| October | 506 | 346 | |
| November | 518 | 438 | |
| December | 521 | 439 | |
| January | 523 | 464 | |
| February | 527 | 465 | |
| March | 534 | 488 | |
| April | 535 | 510 | |
| May | 535 | 510 | |
| June | 535 | 511 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 13 | 32 | 40.6% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 4 | 32 | 12.5% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 15 | 32 | 46.9% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 13 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 13 | 23.1% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 8 | 13 | 61.5% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 13 | 15.4% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 8 | 12 | 66.7% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 12 | 0.0% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

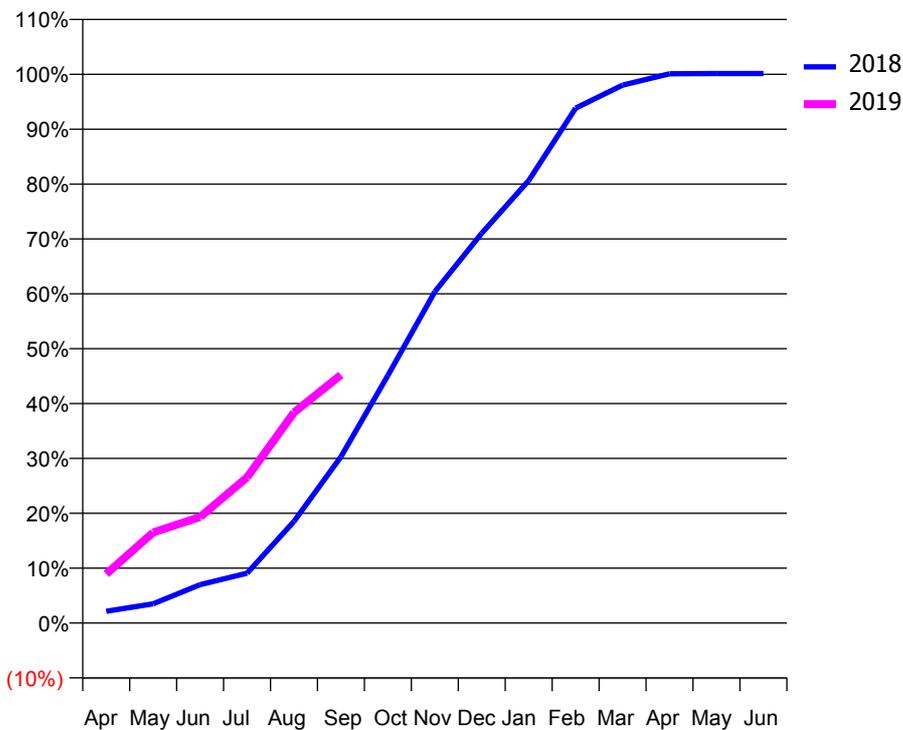
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 723312/0003 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Aligned Dental Care Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,083 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £199,689.74 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 234 | 66 | 276 |
| May | 513 | 108 | 509 |
| June | 749 | 216 | 596 |
| July | 1,007 | 280 | 819 |
| August | 1,332 | 571 | 1,183 |
| September | 1,422 | 934 | 1,394 |
| October | 1,735 | 1,391 | |
| November | 1,949 | 1,862 | |
| December | 2,170 | 2,190 | |
| January | 2,341 | 2,486 | |
| February | 2,617 | 2,893 | |
| March | 2,938 | 3,022 | |
| April | 3,128 | 3,086 | |
| May | 3,128 | 3,087 | |
| June | 3,128 | 3,087 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 168 | 237 | 70.9% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 60 | 237 | 25.3% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 9 | 237 | 3.8% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 168 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 9 | 168 | 5.4% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 131 | 168 | 78.0% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 28 | 168 | 16.7% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 102 | 128 | 79.7% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 128 | 4.7% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

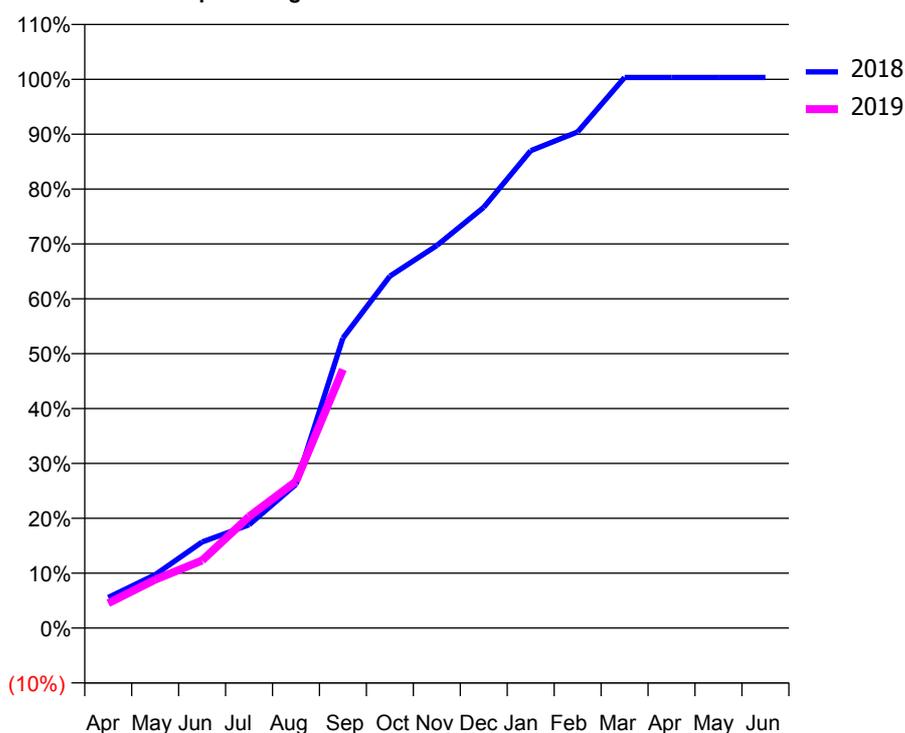
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 783579/0003 - September 2018

| | | | |
|----------------------|-----------------------------|---|-------------|
| Name or company name | Northwest Orthodontists Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 10,229 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £624,090.96 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 85 | 570 | 462 |
| May | 1,599 | 994 | 903 |
| June | 2,187 | 1,605 | 1,260 |
| July | 2,947 | 1,924 | 2,078 |
| August | 3,915 | 2,680 | 2,733 |
| September | 5,746 | 5,405 | 4,822 |
| October | 5,851 | 6,560 | |
| November | 6,466 | 7,131 | |
| December | 6,970 | 7,842 | |
| January | 7,690 | 8,898 | |
| February | 8,853 | 9,247 | |
| March | 10,253 | 10,263 | |
| April | 10,253 | 10,263 | |
| May | 10,253 | 10,263 | |
| June | 10,253 | 10,263 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 459 | 487 | 94.3% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 12 | 487 | 2.5% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 16 | 487 | 3.3% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 2 | 459 | 0.4% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 23 | 459 | 5.0% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 364 | 459 | 79.3% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 68 | 459 | 14.8% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 382 | N/A | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 382 | 0.8% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

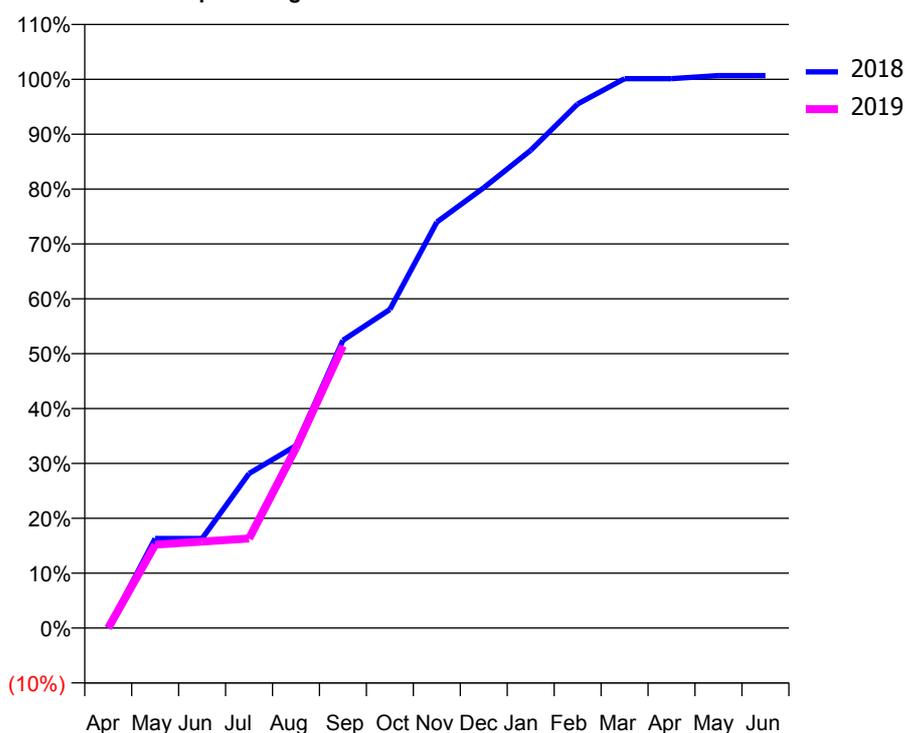
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 783579/0005 - September 2018

| | | | |
|----------------------|-----------------------------|---|-------------|
| Name or company name | Northwest Orthodontists Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,729 |
| Contract start date | 01/04/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £219,388.69 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 23 | 0 | 0 |
| May | 338 | 609 | 567 |
| June | 867 | 609 | 588 |
| July | 1,329 | 1,050 | 609 |
| August | 1,499 | 1,239 | 1,224 |
| September | 2,360 | 1,955 | 1,917 |
| October | 2,679 | 2,165 | |
| November | 3,120 | 2,759 | |
| December | 3,624 | 2,992 | |
| January | 3,666 | 3,246 | |
| February | 3,729 | 3,561 | |
| March | 3,729 | 3,733 | |
| April | 3,729 | 3,733 | |
| May | 3,729 | 3,754 | |
| June | 3,729 | 3,754 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 178 | 178 | 100.0% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 178 | 0.0% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 178 | 0.0% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 178 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 18 | 178 | 10.1% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 143 | 178 | 80.3% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 16 | 178 | 9.0% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 1 | 173 | 0.6% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 173 | 0.6% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

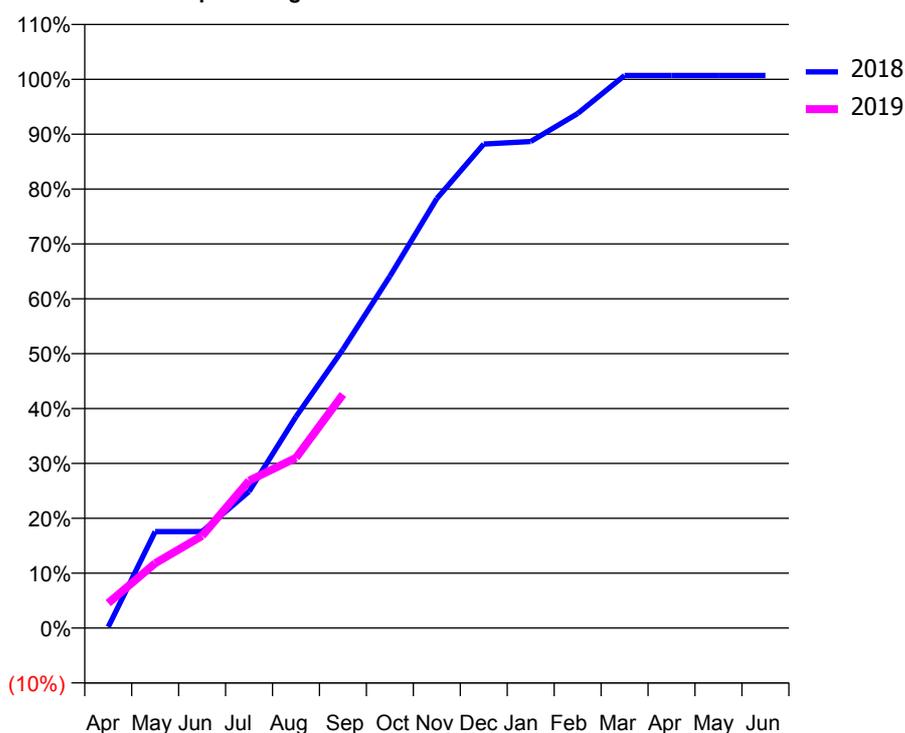
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 783579/0006 - September 2018

| | | | |
|----------------------|-----------------------------|---|-------------|
| Name or company name | Northwest Orthodontists Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,621 |
| Contract start date | 01/04/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £270,515.24 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 162 | 10 | 210 |
| May | 855 | 812 | 546 |
| June | 1,233 | 812 | 777 |
| July | 1,632 | 1,150 | 1,241 |
| August | 1,926 | 1,780 | 1,434 |
| September | 2,629 | 2,347 | 1,967 |
| October | 2,671 | 2,962 | |
| November | 3,154 | 3,617 | |
| December | 3,679 | 4,076 | |
| January | 3,910 | 4,097 | |
| February | 4,314 | 4,332 | |
| March | 4,631 | 4,653 | |
| April | 4,631 | 4,653 | |
| May | 4,631 | 4,653 | |
| June | 4,631 | 4,653 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 204 | 222 | 91.9% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 6 | 222 | 2.7% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 12 | 222 | 5.4% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 204 | 0.5% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 6 | 204 | 2.9% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 165 | 204 | 80.9% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 32 | 204 | 15.7% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 151 | N/A | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 151 | 1.3% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

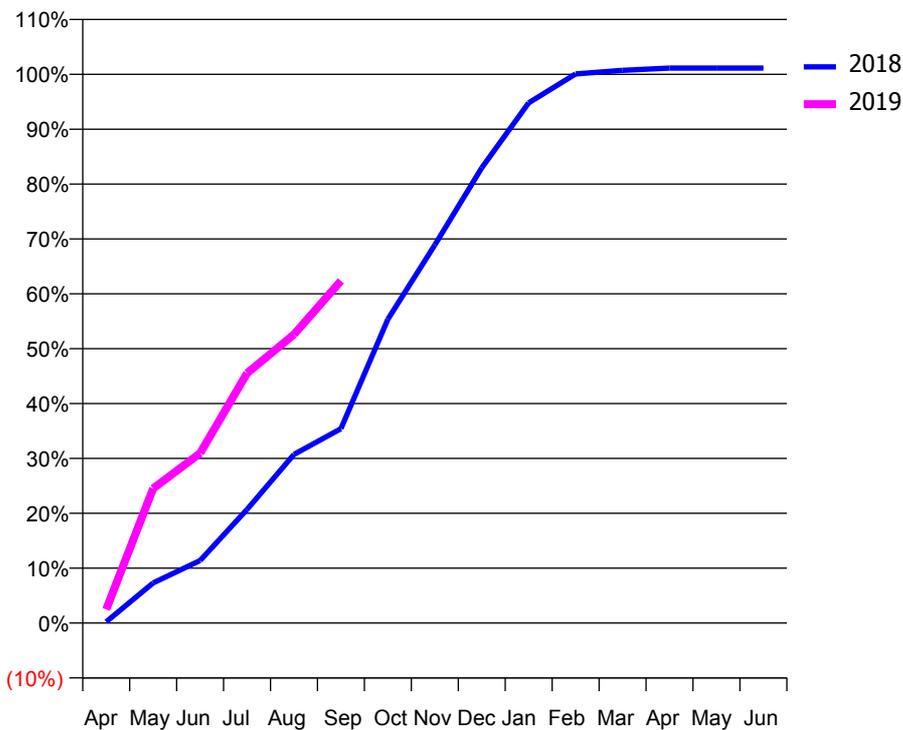
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 813559/0002 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR NA HALL | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,632 |
| Contract start date | 01/04/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £213,682.08 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -34 | 8 | 90 |
| May | 73 | 266 | 891 |
| June | 137 | 414 | 1,124 |
| July | 478 | 752 | 1,654 |
| August | 820 | 1,116 | 1,910 |
| September | 1,031 | 1,286 | 2,265 |
| October | 1,389 | 2,011 | |
| November | 1,772 | 2,503 | |
| December | 1,985 | 3,013 | |
| January | 2,178 | 3,443 | |
| February | 2,361 | 3,634 | |
| March | 3,214 | 3,658 | |
| April | 3,550 | 3,673 | |
| May | 3,571 | 3,673 | |
| June | 3,571 | 3,673 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 217 | 300 | 72.3% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 26 | 300 | 8.7% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 57 | 300 | 19.0% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 217 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 217 | 2.3% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 175 | 217 | 80.6% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 36 | 217 | 16.6% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 151 | 178 | 84.8% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 16 | 178 | 9.0% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

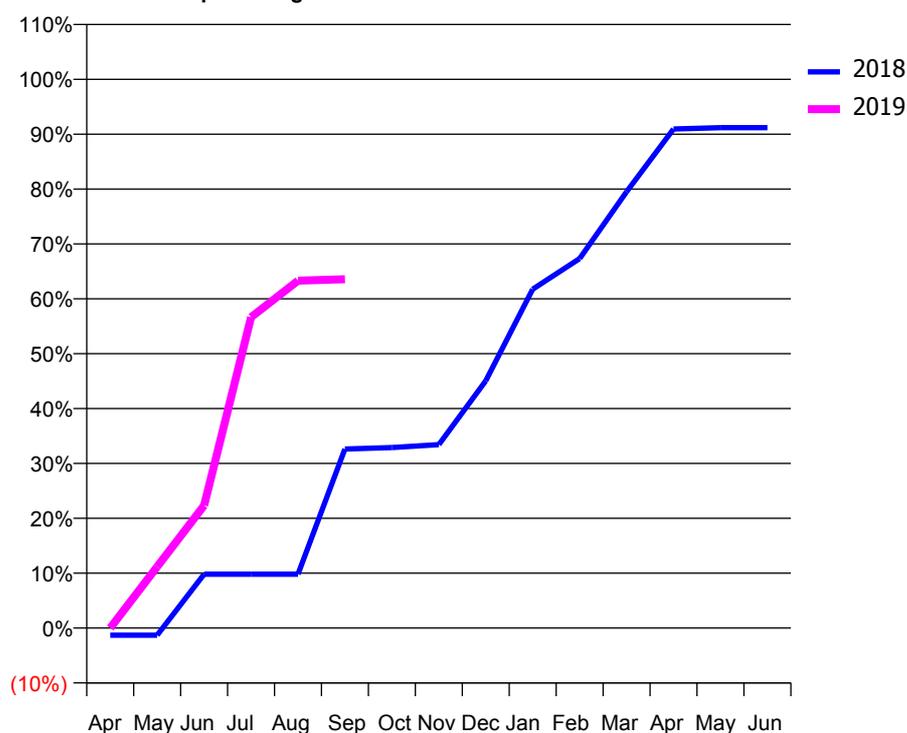
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 824372/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MRS LR DOVER | 18/19 Contracted general activity (UDA) | 760 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 376 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £34,897.36 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 8 | -5 | 0 |
| May | 92 | -5 | 42 |
| June | 117 | 37 | 84 |
| July | 138 | 37 | 213 |
| August | 159 | 37 | 238 |
| September | 180 | 123 | 239 |
| October | 222 | 124 | |
| November | 243 | 126 | |
| December | 306 | 170 | |
| January | 307 | 233 | |
| February | 349 | 254 | |
| March | 349 | 300 | |
| April | 349 | 343 | |
| May | 370 | 344 | |
| June | 370 | 344 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 23 | 34 | 67.6% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 9 | 34 | 26.5% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 2 | 34 | 5.9% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 23 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 23 | 4.3% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 14 | 23 | 60.9% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 5 | 23 | 21.7% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 19 | 20 | 95.0% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 20 | 0.0% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

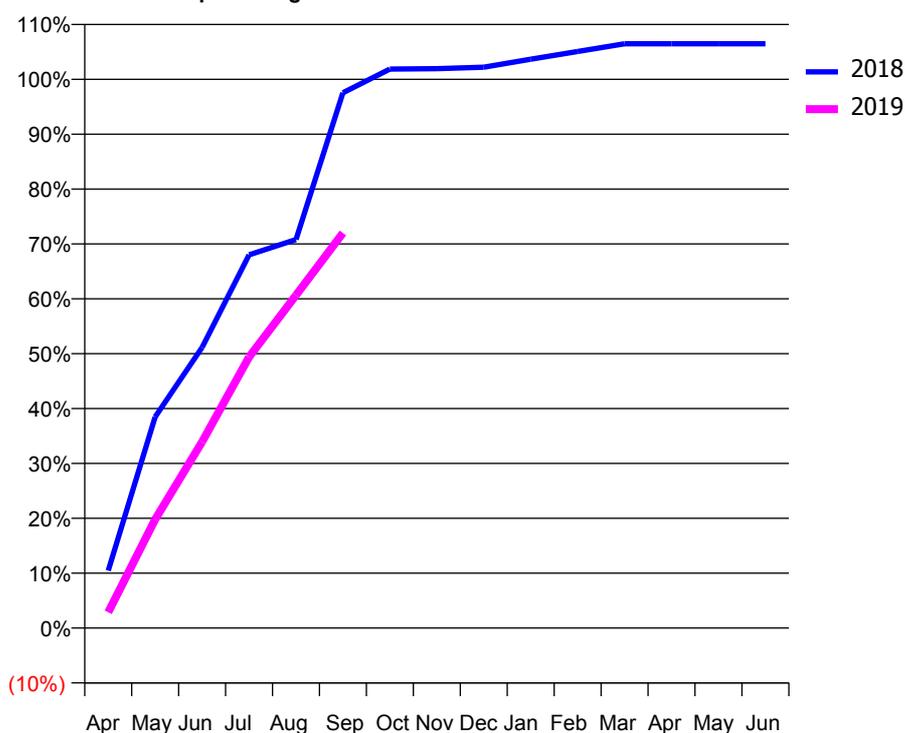
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 829188/0001 - September 2018

| | | | |
|----------------------|--------------|---|------------|
| Name or company name | MR WW LEE | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,500 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £87,810.62 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 51 | 157 | 43 |
| May | 347 | 577 | 297 |
| June | 496 | 767 | 509 |
| July | 748 | 1,020 | 741 |
| August | 1,044 | 1,062 | 910 |
| September | 1,359 | 1,463 | 1,080 |
| October | 1,527 | 1,528 | |
| November | 1,527 | 1,529 | |
| December | 1,527 | 1,533 | |
| January | 1,549 | 1,555 | |
| February | 1,550 | 1,576 | |
| March | 1,550 | 1,597 | |
| April | 1,550 | 1,597 | |
| May | 1,550 | 1,597 | |
| June | 1,550 | 1,597 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 57 | 72 | 79.2% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 15 | 72 | 20.8% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 72 | 0.0% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 57 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 57 | N/A | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 48 | 57 | 84.2% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 9 | 57 | 15.8% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 43 | 53 | 81.1% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 10 | 53 | 18.9% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 4 | 50.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

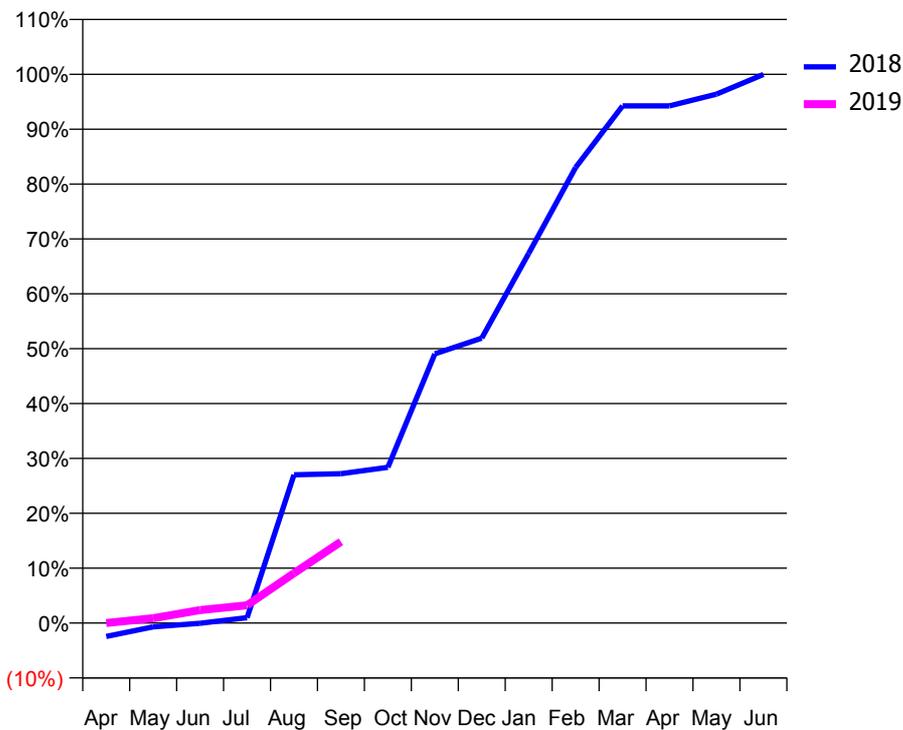
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 840696/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR MJ KELLY | 18/19 Contracted general activity (UDA) | 7,750 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,035 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £413,059.09 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | -75 | 0 |
| May | 27 | -22 | 27 |
| June | 34 | -2 | 72 |
| July | 40 | 30 | 98 |
| August | 68 | 820 | 276 |
| September | 96 | 826 | 450 |
| October | 147 | 861 | |
| November | 1,258 | 1,489 | |
| December | 1,769 | 1,576 | |
| January | 1,769 | 2,044 | |
| February | 1,796 | 2,520 | |
| March | 2,416 | 2,860 | |
| April | 2,804 | 2,860 | |
| May | 2,889 | 2,925 | |
| June | 2,960 | 3,034 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 125 | 236 | 53.0% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 57 | 236 | 24.2% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 54 | 236 | 22.9% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 125 | 0.8% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 125 | 1.6% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 107 | 125 | 85.6% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 14 | 125 | 11.2% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 64 | 82 | 78.0% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 13 | 82 | 15.9% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

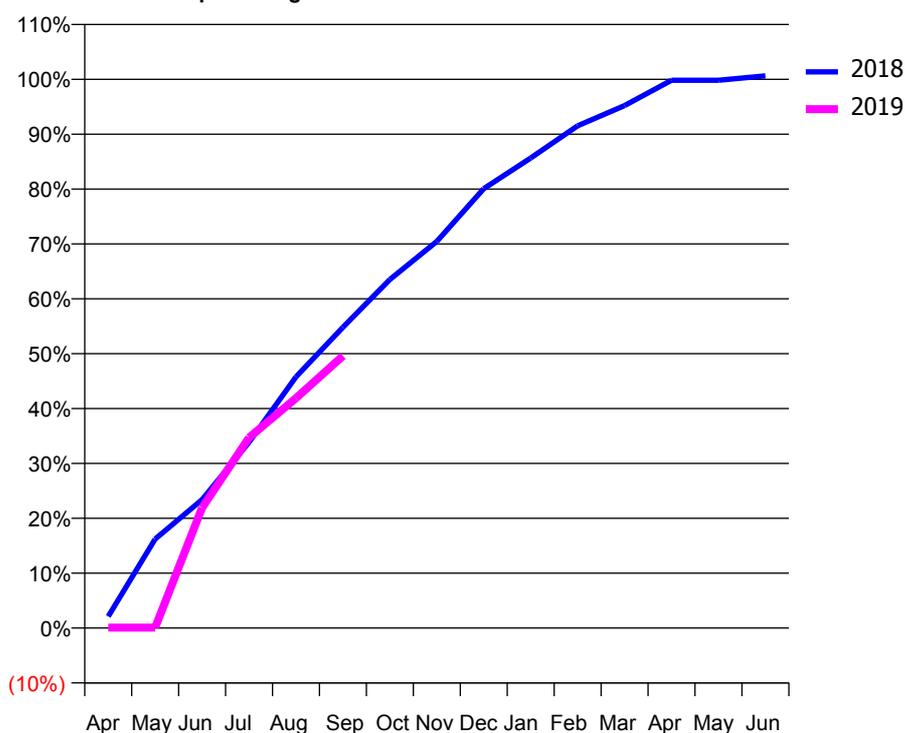
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 857475/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MS M PATEL | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,916 |
| Contract start date | 01/11/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £482,924.06 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 169 | 7 |
| May | 0 | 1,284 | 7 |
| June | 759 | 1,853 | 1,736 |
| July | 2,996 | 2,680 | 2,747 |
| August | 3,672 | 3,624 | 3,316 |
| September | 4,539 | 4,338 | 3,926 |
| October | 5,107 | 5,028 | |
| November | 5,681 | 5,578 | |
| December | 6,843 | 6,338 | |
| January | 7,497 | 6,780 | |
| February | 7,740 | 7,244 | |
| March | 8,076 | 7,536 | |
| April | 8,077 | 7,902 | |
| May | 8,077 | 7,902 | |
| June | 8,077 | 7,966 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 357 | 438 | 81.5% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 5 | 438 | 1.1% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 76 | 438 | 17.4% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 4 | 357 | 1.1% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 11 | 357 | 3.1% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 276 | 357 | 77.3% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 66 | 357 | 18.5% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 271 | 309 | 87.7% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 12 | 309 | 3.9% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

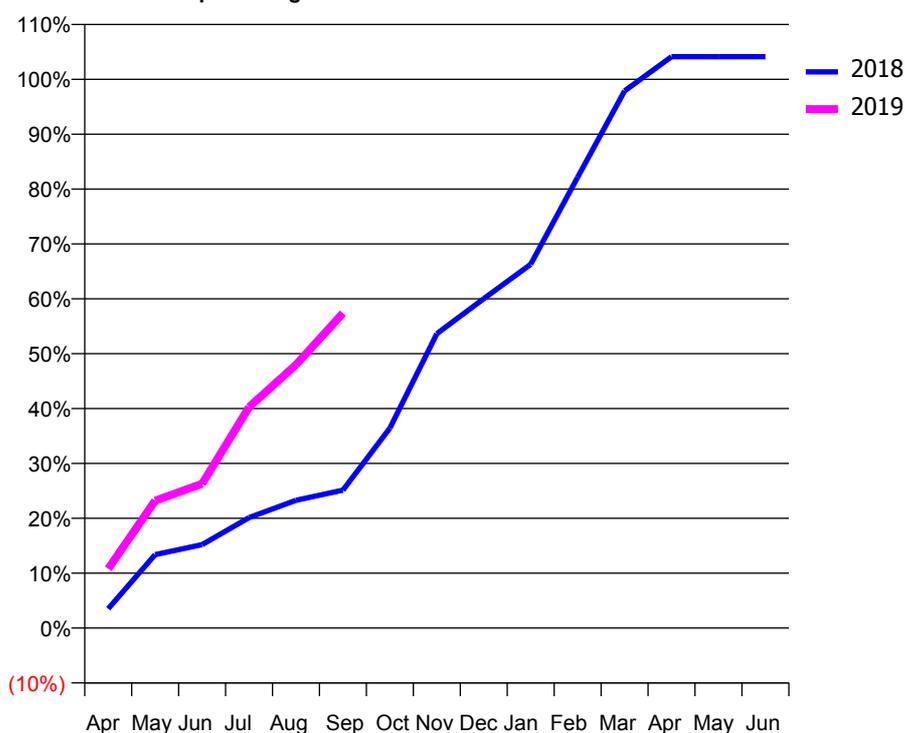
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 907359/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR MP GEORGESON | 18/19 Contracted general activity (UDA) | 8,950 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,361 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £297,817.57 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 153 | 48 | 147 |
| May | 952 | 182 | 316 |
| June | 973 | 207 | 358 |
| July | 994 | 274 | 548 |
| August | 994 | 317 | 653 |
| September | 1,015 | 342 | 781 |
| October | 1,036 | 496 | |
| November | 1,146 | 730 | |
| December | 1,314 | 817 | |
| January | 1,363 | 902 | |
| February | 1,366 | 1,118 | |
| March | 1,406 | 1,332 | |
| April | 1,427 | 1,417 | |
| May | 1,425 | 1,417 | |
| June | 1,425 | 1,417 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 88 | 115 | 76.5% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 15 | 115 | 13.0% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 12 | 115 | 10.4% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 88 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 88 | 5.7% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 64 | 88 | 72.7% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 17 | 88 | 19.3% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 27 | 42 | 64.3% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 42 | 14.3% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

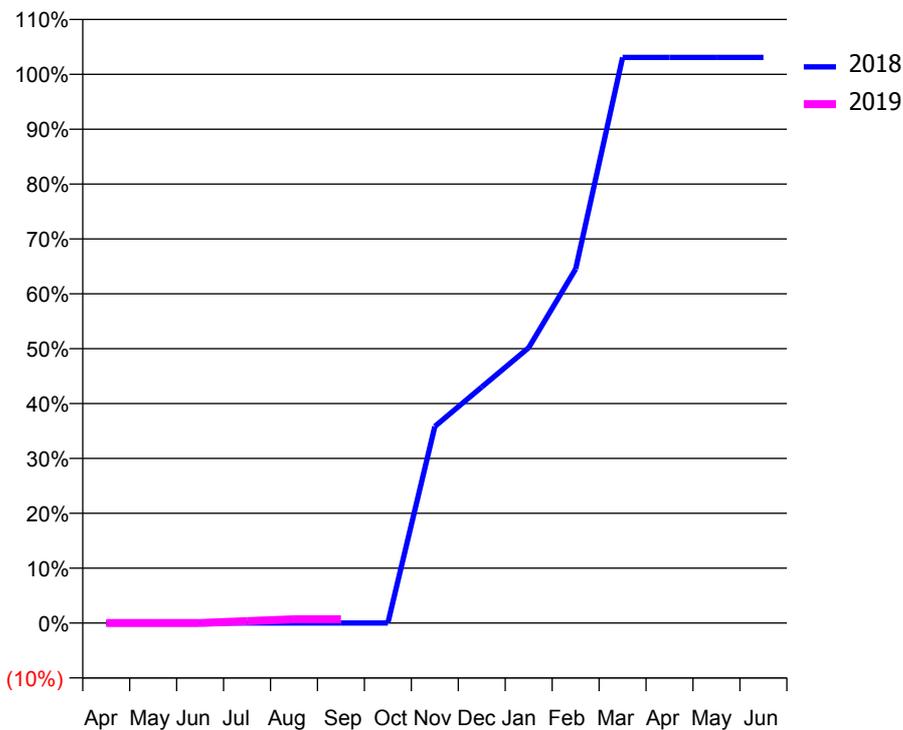
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 909580/0002 - September 2018

| | | | |
|----------------------|---------------------------|---|------------|
| Name or company name | P&J Noble Dental Practice | 18/19 Contracted general activity (UDA) | 1,706 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 293 |
| Contract start date | 01/04/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £66,407.32 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.14 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 0 |
| June | 0 | 0 | 0 |
| July | 0 | 0 | 1 |
| August | 0 | 0 | 2 |
| September | 0 | 0 | 2 |
| October | 0 | 0 | |
| November | 0 | 105 | |
| December | 0 | 126 | |
| January | 156 | 147 | |
| February | 183 | 189 | |
| March | 272 | 302 | |
| April | 274 | 302 | |
| May | 295 | 302 | |
| June | 295 | 302 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 14 | 25 | 56.0% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 25 | 0.0% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 11 | 25 | 44.0% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 14 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 14 | N/A | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 12 | 14 | 85.7% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 14 | 14.3% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

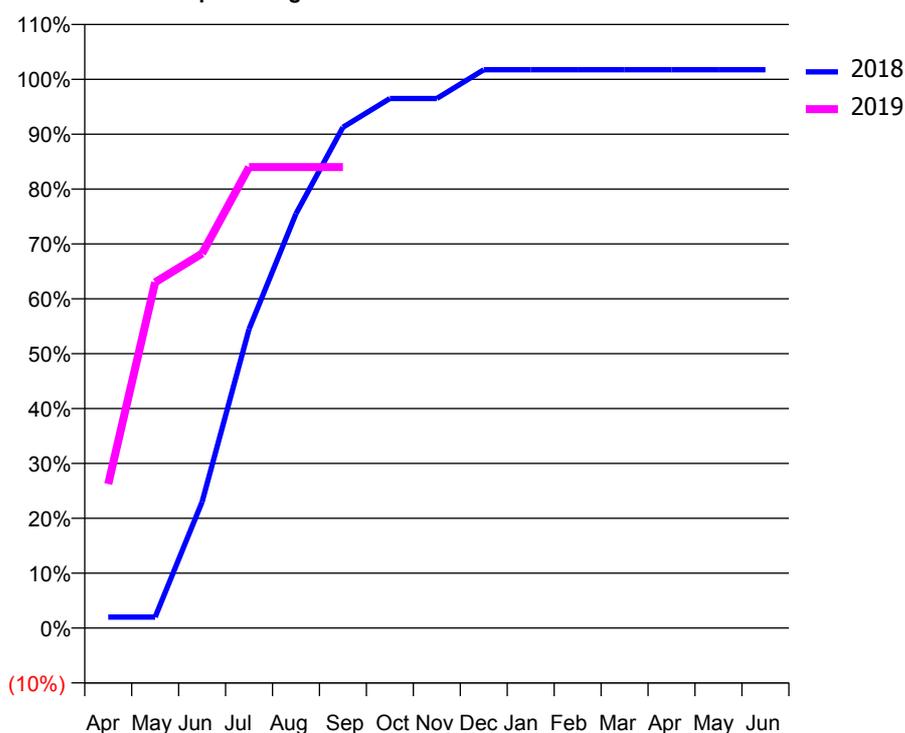
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 910864/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR D END | 18/19 Contracted general activity (UDA) | 9,584 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 400 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £330,734.26 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 8 | 8 | 105 |
| May | 50 | 8 | 252 |
| June | 71 | 92 | 273 |
| July | 218 | 218 | 336 |
| August | 302 | 302 | 336 |
| September | 365 | 365 | 336 |
| October | 365 | 386 | |
| November | 386 | 386 | |
| December | 386 | 407 | |
| January | 407 | 407 | |
| February | 407 | 407 | |
| March | 408 | 407 | |
| April | 408 | 407 | |
| May | 408 | 407 | |
| June | 408 | 407 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 19 | 19 | 100.0% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 19 | 0.0% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 19 | 0.0% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 19 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 19 | 15.8% | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 13 | 19 | 68.4% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 19 | 15.8% | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 15 | N/A | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 15 | 0.0% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

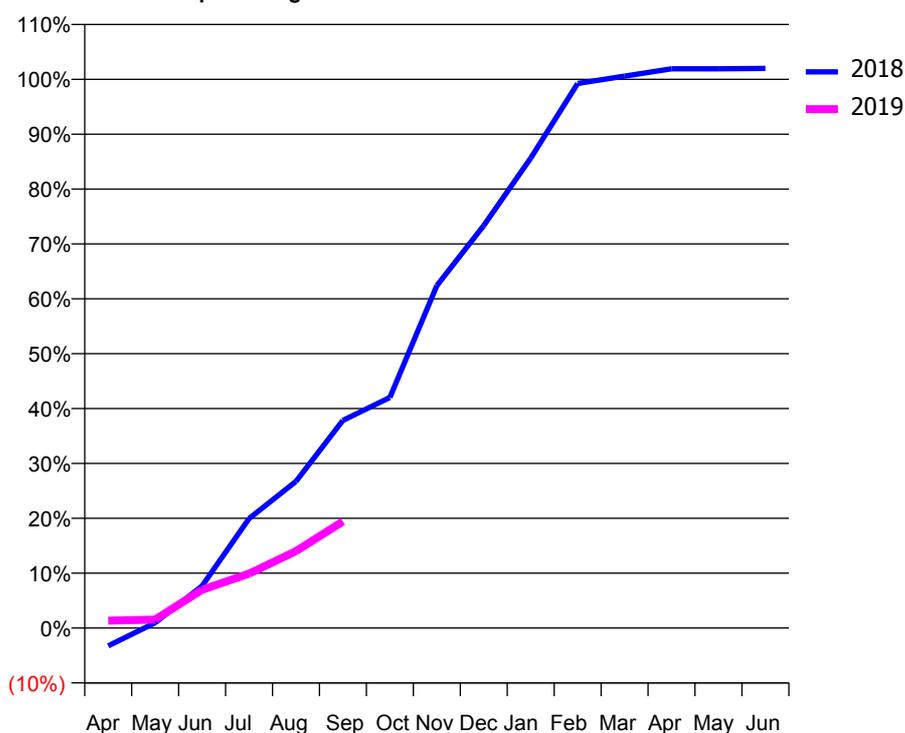
Q46 - Vital Signs Orthodontic At a Glance Contract Report for 919160/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR CH HEWITT | 18/19 Contracted general activity (UDA) | 14,632 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,564 |
| Contract start date | 01/02/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £467,616.97 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -36 | -51 | 21 |
| May | 7 | 15 | 24 |
| June | 113 | 120 | 109 |
| July | 156 | 312 | 155 |
| August | 245 | 418 | 219 |
| September | 483 | 592 | 304 |
| October | 571 | 657 | |
| November | 677 | 976 | |
| December | 783 | 1,147 | |
| January | 931 | 1,339 | |
| February | 1,144 | 1,552 | |
| March | 1,339 | 1,573 | |
| April | 1,487 | 1,594 | |
| May | 1,487 | 1,594 | |
| June | 1,487 | 1,595 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 61 | 89 | 68.5% | 80.2% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 12 | 89 | 13.5% | 6.8% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 16 | 89 | 18.0% | 13.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 61 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 61 | N/A | 4.4% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 61 | 61 | 100.0% | 79.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 61 | N/A | 15.3% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 57 | 72 | 79.2% | 66.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 72 | 5.6% | 7.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 94.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

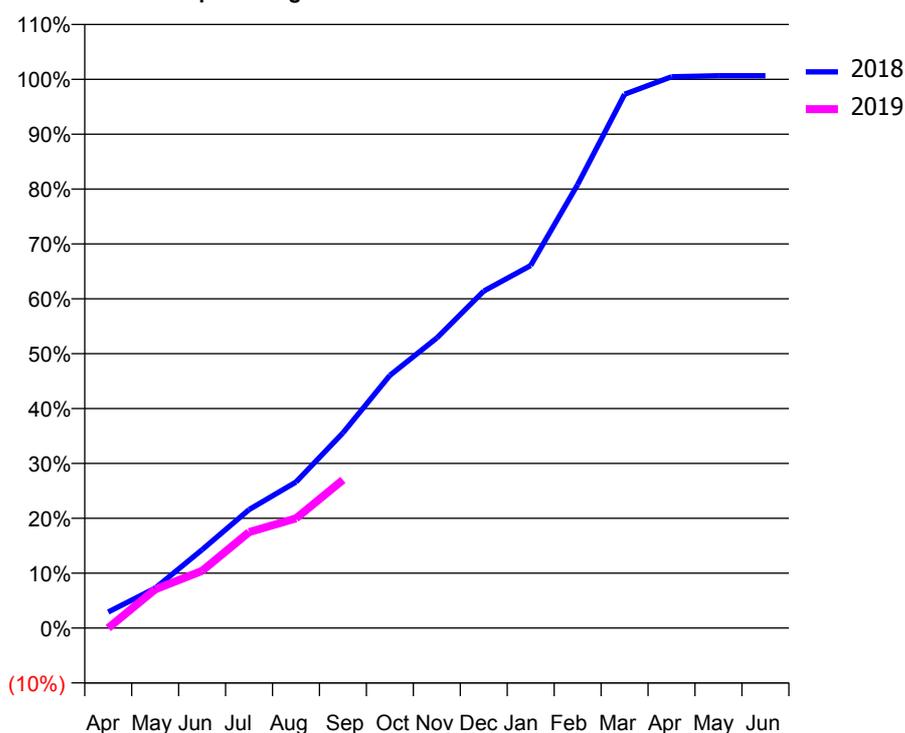
Q47 - Vital Signs Orthodontic At a Glance Contract Report for 104604/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Orthoworld 2000 Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 10,861 |
| Contract start date | 01/04/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £739,741.21 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.17 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 7.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 632 | 317 | 0 |
| May | 1,237 | 789 | 765 |
| June | 1,661 | 1,552 | 1,131 |
| July | 2,715 | 2,345 | 1,898 |
| August | 3,611 | 2,890 | 2,170 |
| September | 4,783 | 3,862 | 2,932 |
| October | 5,986 | 5,000 | |
| November | 6,606 | 5,742 | |
| December | 7,573 | 6,669 | |
| January | 9,118 | 7,176 | |
| February | 10,006 | 8,779 | |
| March | 10,691 | 10,565 | |
| April | 10,922 | 10,911 | |
| May | 10,922 | 10,932 | |
| June | 10,923 | 10,932 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 469 | 855 | 54.9% | 74.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 47 | 855 | 5.5% | 6.7% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 339 | 855 | 39.6% | 19.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 469 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 7 | 469 | 1.5% | 4.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 421 | 469 | 89.8% | 79.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 38 | 469 | 8.1% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 237 | 289 | 82.0% | 63.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 36 | 289 | 12.5% | 13.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 25 | 25 | 100.0% | 98.1% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

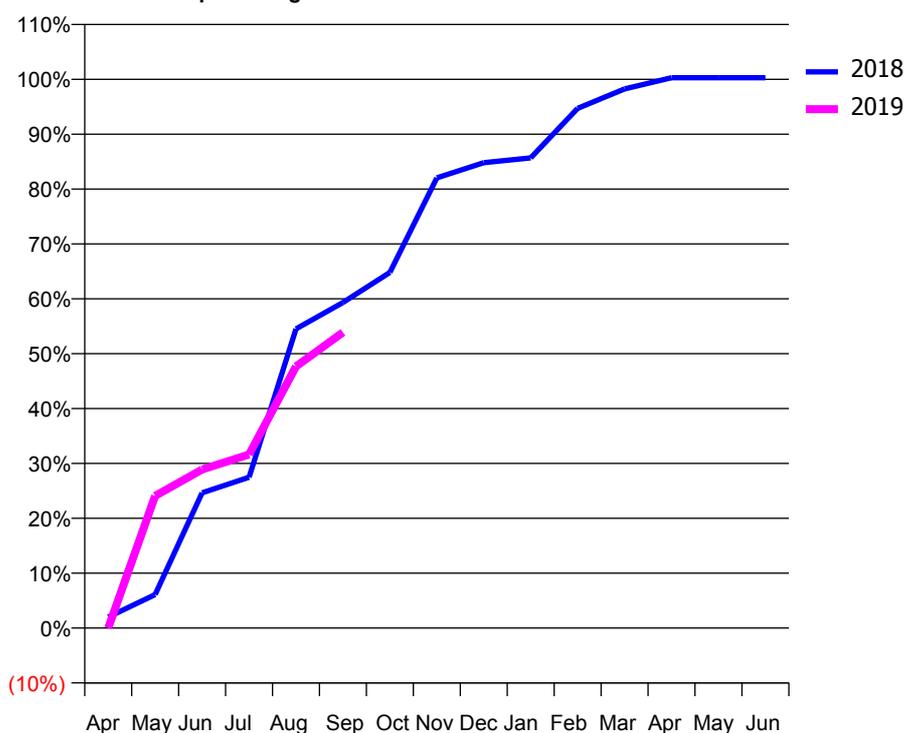
Q47 - Vital Signs Orthodontic At a Glance Contract Report for 114642/0001 - September 2018

| | | | |
|----------------------|--------------------------|---|-------------|
| Name or company name | Preston Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,060 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £206,402.95 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 48 | 61 | 0 |
| May | 195 | 187 | 737 |
| June | 195 | 754 | 884 |
| July | 491 | 841 | 968 |
| August | 890 | 1,668 | 1,459 |
| September | 1,079 | 1,815 | 1,649 |
| October | 1,079 | 1,983 | |
| November | 1,649 | 2,510 | |
| December | 2,344 | 2,595 | |
| January | 2,827 | 2,622 | |
| February | 3,017 | 2,898 | |
| March | 3,123 | 3,006 | |
| April | 3,123 | 3,069 | |
| May | 3,123 | 3,069 | |
| June | 3,123 | 3,069 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 137 | 157 | 87.3% | 74.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 7 | 157 | 4.5% | 6.7% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 13 | 157 | 8.3% | 19.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 137 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 7 | 137 | 5.1% | 4.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 112 | 137 | 81.8% | 79.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 18 | 137 | 13.1% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 121 | 129 | 93.8% | 63.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 129 | 4.7% | 13.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 11 | 11 | 100.0% | 98.1% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

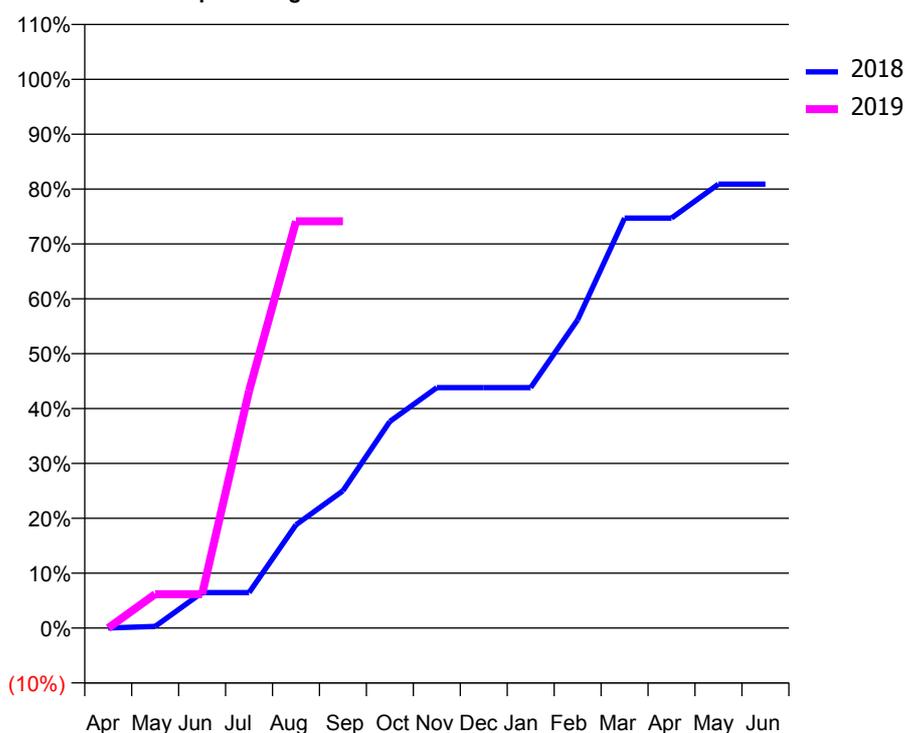
Q47 - Vital Signs Orthodontic At a Glance Contract Report for 123188/0001 - September 2018

| | | | |
|----------------------|-------------------------------|---|------------|
| Name or company name | Cramond House Dental Practice | 18/19 Contracted general activity (UDA) | 1,520 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 340 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £57,017.35 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 28 | 0 | 0 |
| May | 28 | 1 | 21 |
| June | 70 | 22 | 21 |
| July | 113 | 22 | 147 |
| August | 155 | 64 | 252 |
| September | 218 | 85 | 252 |
| October | 219 | 128 | |
| November | 283 | 149 | |
| December | 305 | 149 | |
| January | 389 | 149 | |
| February | 410 | 191 | |
| March | 410 | 254 | |
| April | 474 | 254 | |
| May | 474 | 275 | |
| June | 474 | 275 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 21 | 22 | 95.5% | 74.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 22 | 0.0% | 6.7% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 1 | 22 | 4.5% | 19.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 21 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 21 | 4.8% | 4.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 15 | 21 | 71.4% | 79.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 5 | 21 | 23.8% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 13 | 17 | 76.5% | 63.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 17 | 0.0% | 13.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 98.1% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

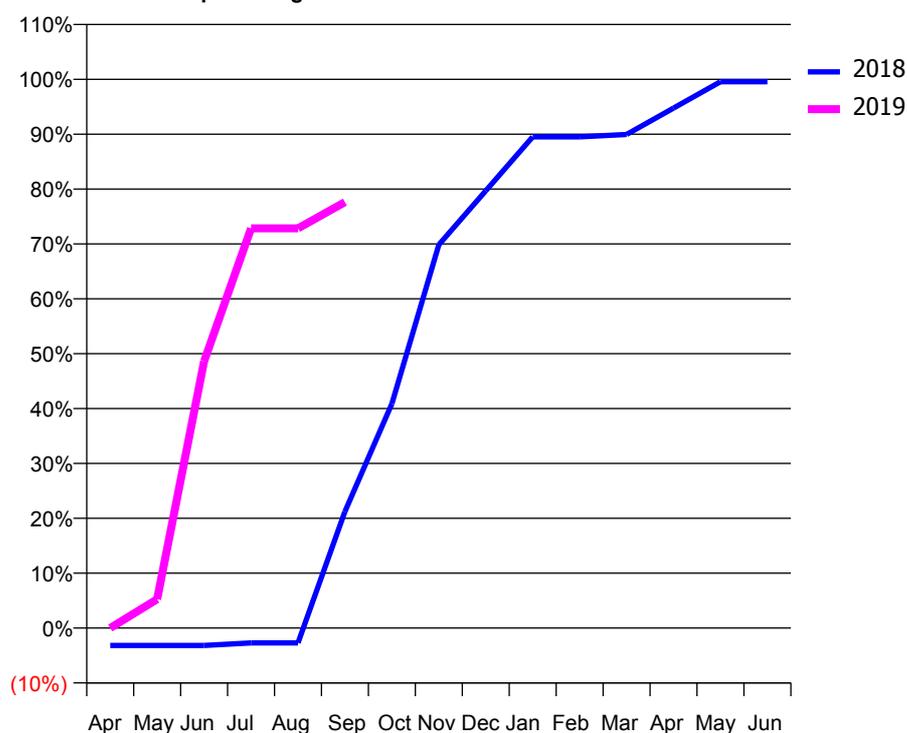
Q47 - Vital Signs Orthodontic At a Glance Contract Report for 126691/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Diamond Smiles Dental Centre | 18/19 Contracted general activity (UDA) | 3,299 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 438 |
| Contract start date | 01/07/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £106,180.97 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -5 | -14 | 0 |
| May | -5 | -14 | 23 |
| June | -5 | -14 | 213 |
| July | 37 | -12 | 319 |
| August | 38 | -12 | 319 |
| September | 38 | 93 | 340 |
| October | 186 | 179 | |
| November | 229 | 306 | |
| December | 293 | 349 | |
| January | 318 | 392 | |
| February | 361 | 392 | |
| March | 403 | 394 | |
| April | 424 | 415 | |
| May | 424 | 436 | |
| June | 424 | 436 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 33 | 45 | 73.3% | 74.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 45 | 6.7% | 6.7% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 9 | 45 | 20.0% | 19.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 33 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 33 | <i>N/A</i> | 4.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 27 | 33 | 81.8% | 79.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 5 | 33 | 15.2% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 6 | 29 | 20.7% | 63.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 10 | 29 | 34.5% | 13.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 98.1% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

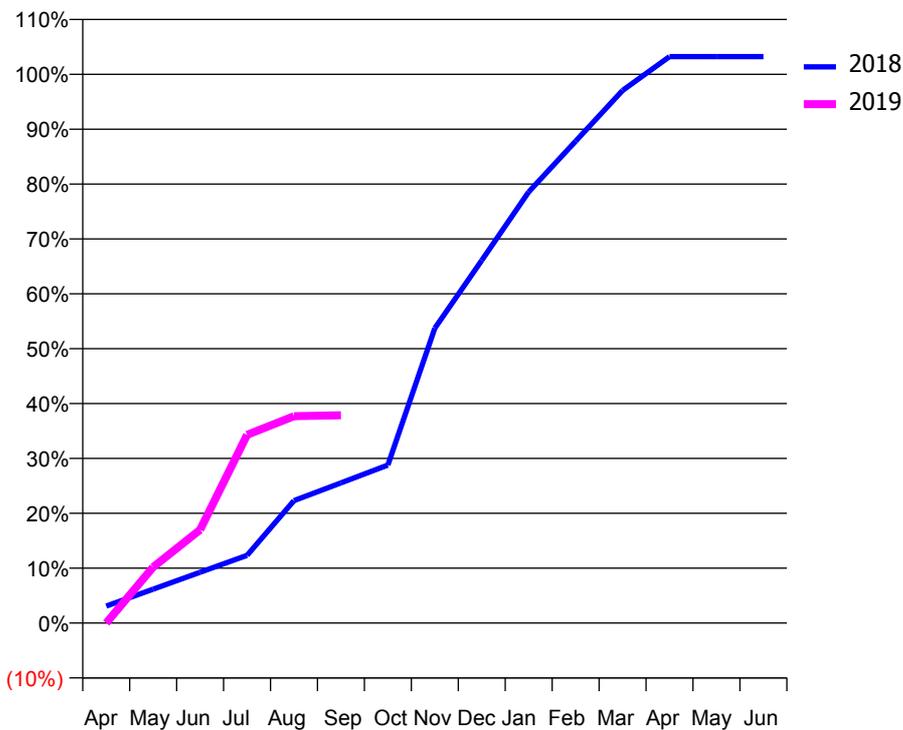
Q47 - Vital Signs Orthodontic At a Glance Contract Report for 134341/0001 - September 2018

| | | | |
|----------------------|-----------------------------------|---|------------|
| Name or company name | The Macfarlane Dental Partnership | 18/19 Contracted general activity (UDA) | 1,926 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 618 |
| Contract start date | 01/01/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £95,326.83 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 3 | 21 | 0 |
| May | 3 | 42 | 63 |
| June | 66 | 63 | 105 |
| July | 87 | 84 | 212 |
| August | 171 | 152 | 233 |
| September | 171 | 174 | 234 |
| October | 213 | 196 | |
| November | 255 | 366 | |
| December | 339 | 450 | |
| January | 362 | 535 | |
| February | 362 | 598 | |
| March | 551 | 661 | |
| April | 576 | 703 | |
| May | 576 | 703 | |
| June | 576 | 703 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 37 | 46 | 80.4% | 74.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 4 | 46 | 8.7% | 6.7% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 5 | 46 | 10.9% | 19.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 37 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 37 | 2.7% | 4.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 32 | 37 | 86.5% | 79.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 37 | 10.8% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 12 | 16 | 75.0% | 63.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 16 | 12.5% | 13.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 98.1% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

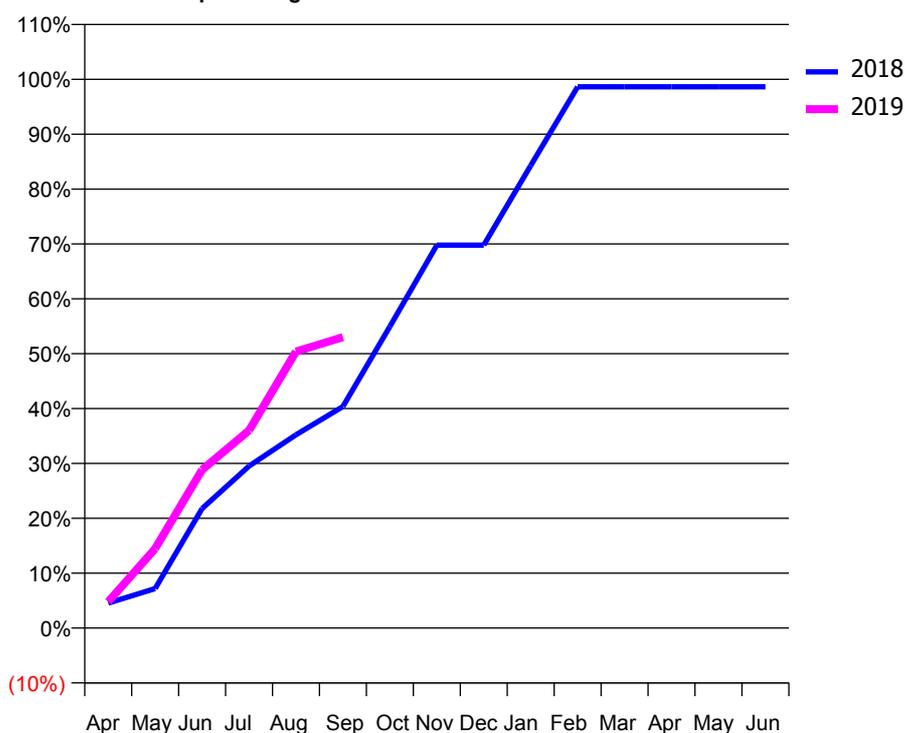
Q47 - Vital Signs Orthodontic At a Glance Contract Report for 137162/0001 - September 2018

| | | | |
|----------------------|--------------------------------|---|-------------|
| Name or company name | Oakland Family Dental Practice | 18/19 Contracted general activity (UDA) | 1,800 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 877 |
| Contract start date | 01/04/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £104,682.03 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.08 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 80 | 40 | 42 |
| May | 193 | 63 | 127 |
| June | 262 | 191 | 253 |
| July | 267 | 259 | 316 |
| August | 525 | 309 | 442 |
| September | 632 | 354 | 465 |
| October | 780 | 482 | |
| November | 780 | 612 | |
| December | 803 | 612 | |
| January | 803 | 739 | |
| February | 890 | 865 | |
| March | 912 | 865 | |
| April | 934 | 865 | |
| May | 934 | 865 | |
| June | 934 | 865 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 46 | 57 | 80.7% | 74.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 10 | 57 | 17.5% | 6.7% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 1 | 57 | 1.8% | 19.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 46 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 46 | 4.3% | 4.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 40 | 46 | 87.0% | 79.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 46 | 6.5% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 1 | 17 | 5.9% | 63.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 17 | 35.3% | 13.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 98.1% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

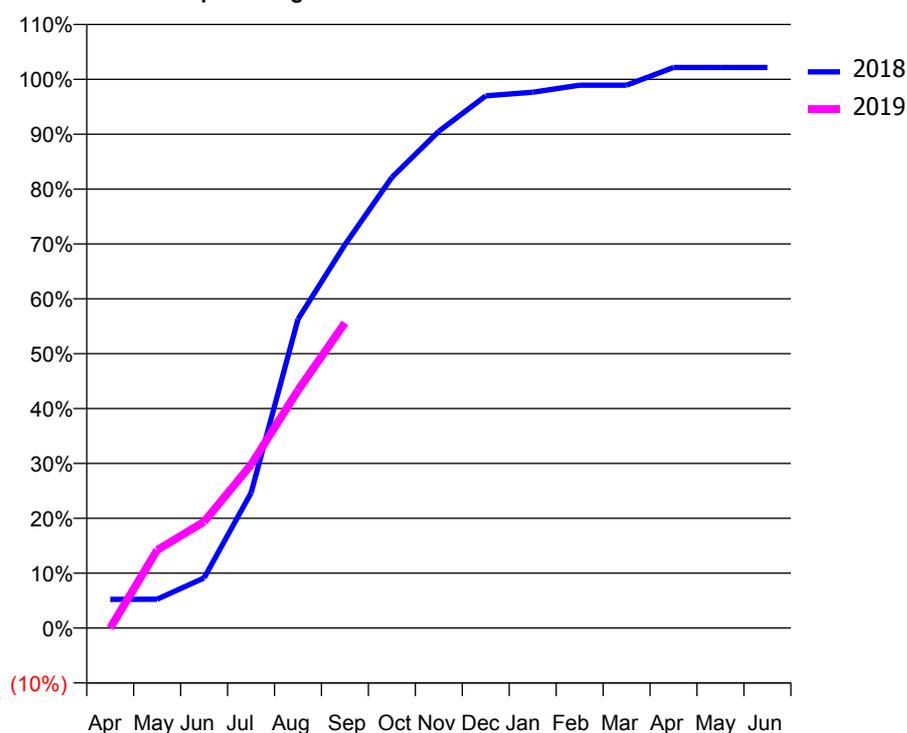
Q47 - Vital Signs Orthodontic At a Glance Contract Report for 142433/0003 - September 2018

| | | | |
|----------------------|-------------------|---|-------------|
| Name or company name | Dentalign Preston | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,251 |
| Contract start date | 25/06/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £220,100.09 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 65 | 170 | 0 |
| May | 257 | 171 | 462 |
| June | 364 | 297 | 630 |
| July | 532 | 801 | 968 |
| August | 763 | 1,830 | 1,409 |
| September | 910 | 2,271 | 1,808 |
| October | 1,689 | 2,670 | |
| November | 1,752 | 2,943 | |
| December | 2,173 | 3,153 | |
| January | 2,572 | 3,174 | |
| February | 2,658 | 3,216 | |
| March | 3,243 | 3,216 | |
| April | 3,337 | 3,321 | |
| May | 3,337 | 3,321 | |
| June | 3,379 | 3,321 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 136 | 136 | 100.0% | 74.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 136 | 0.0% | 6.7% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 136 | 0.0% | 19.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 136 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 16 | 136 | 11.8% | 4.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 103 | 136 | 75.7% | 79.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 16 | 136 | 11.8% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 31 | 95 | 32.6% | 63.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 95 | 4.2% | 13.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 98.1% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

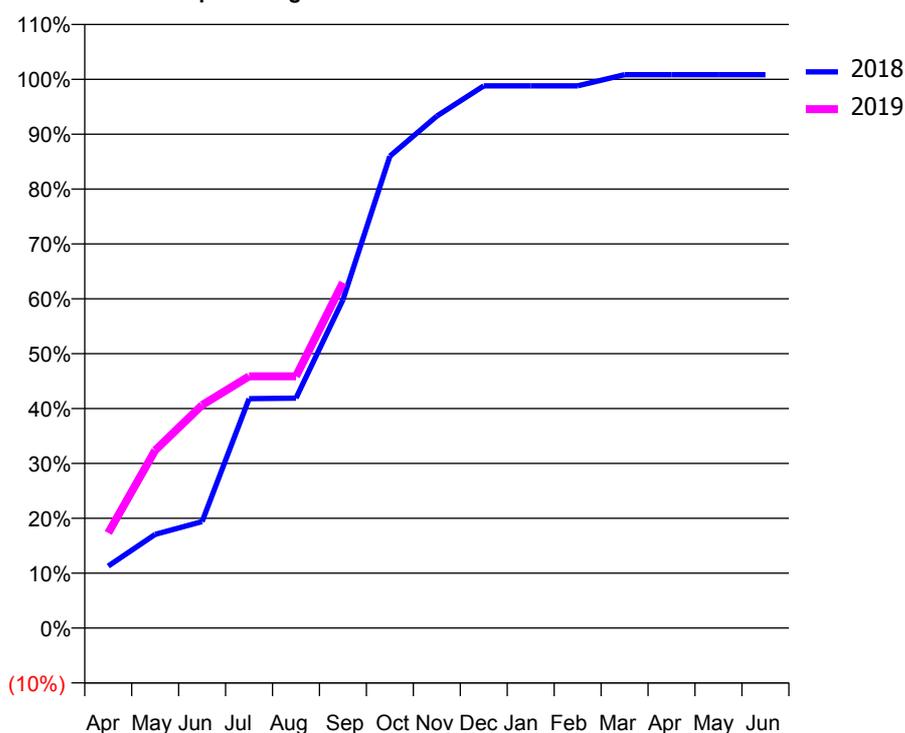
Q47 - Vital Signs Orthodontic At a Glance Contract Report for 142646/0001 - September 2018

| | | | |
|----------------------|-----------------------------|---|-------------|
| Name or company name | Perfectalign at the Beeches | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,911 |
| Contract start date | 01/06/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £469,355.67 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 485 | 781 | 1,199 |
| May | 615 | 1,180 | 2,238 |
| June | 1,079 | 1,341 | 2,808 |
| July | 2,416 | 2,888 | 3,170 |
| August | 3,444 | 2,896 | 3,170 |
| September | 4,277 | 4,134 | 4,352 |
| October | 5,207 | 5,943 | |
| November | 6,642 | 6,448 | |
| December | 6,642 | 6,828 | |
| January | 6,642 | 6,828 | |
| February | 6,915 | 6,828 | |
| March | 6,957 | 6,969 | |
| April | 6,957 | 6,969 | |
| May | 6,957 | 6,969 | |
| June | 6,957 | 6,969 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 341 | 380 | 89.7% | 74.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 30 | 380 | 7.9% | 6.7% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 9 | 380 | 2.4% | 19.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 341 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 39 | 341 | 11.4% | 4.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 261 | 341 | 76.5% | 79.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 41 | 341 | 12.0% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 209 | 231 | 90.5% | 63.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 9 | 231 | 3.9% | 13.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 9 | 10 | 90.0% | 98.1% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

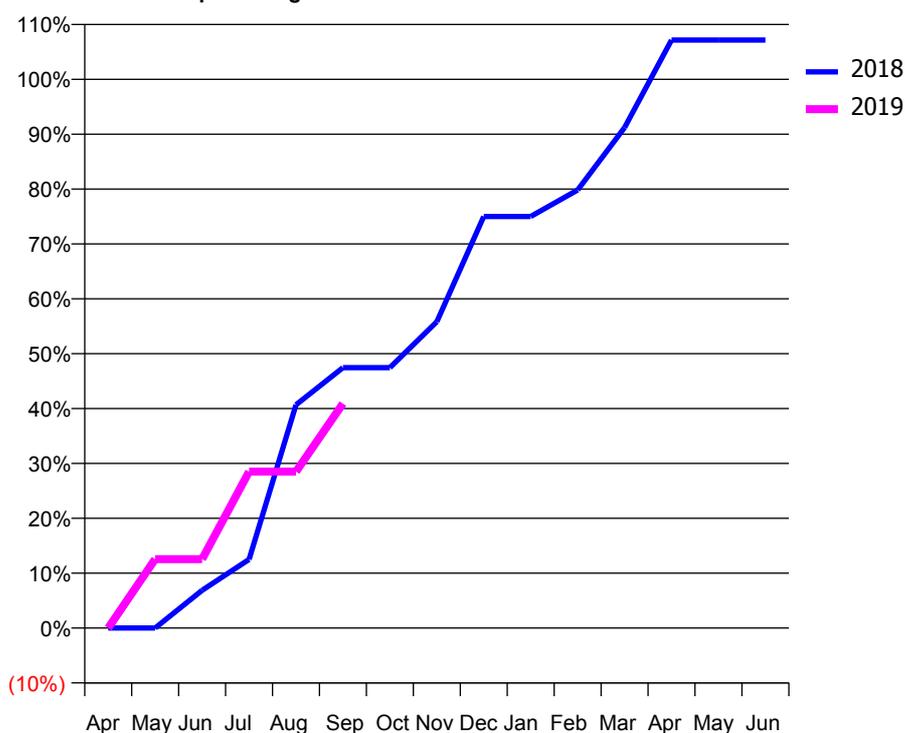
Q47 - Vital Signs Orthodontic At a Glance Contract Report for 148601/0002 - September 2018

| | | | |
|----------------------|---------------------------|---|-------------|
| Name or company name | Redbridge Associates Ltd. | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,863 |
| Contract start date | 01/04/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £121,533.48 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 37 | 0 | 0 |
| May | 121 | 0 | 234 |
| June | 310 | 128 | 234 |
| July | 503 | 233 | 531 |
| August | 776 | 758 | 531 |
| September | 1,114 | 884 | 762 |
| October | 1,116 | 884 | |
| November | 1,116 | 1,040 | |
| December | 1,431 | 1,397 | |
| January | 1,432 | 1,397 | |
| February | 1,706 | 1,487 | |
| March | 1,709 | 1,699 | |
| April | 1,984 | 1,996 | |
| May | 1,984 | 1,996 | |
| June | 1,984 | 1,996 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 89 | 103 | 86.4% | 74.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 5 | 103 | 4.9% | 6.7% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 9 | 103 | 8.7% | 19.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 89 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 89 | 2.2% | 4.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 77 | 89 | 86.5% | 79.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 10 | 89 | 11.2% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 9 | <i>N/A</i> | 63.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 9 | 11.1% | 13.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 98.1% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

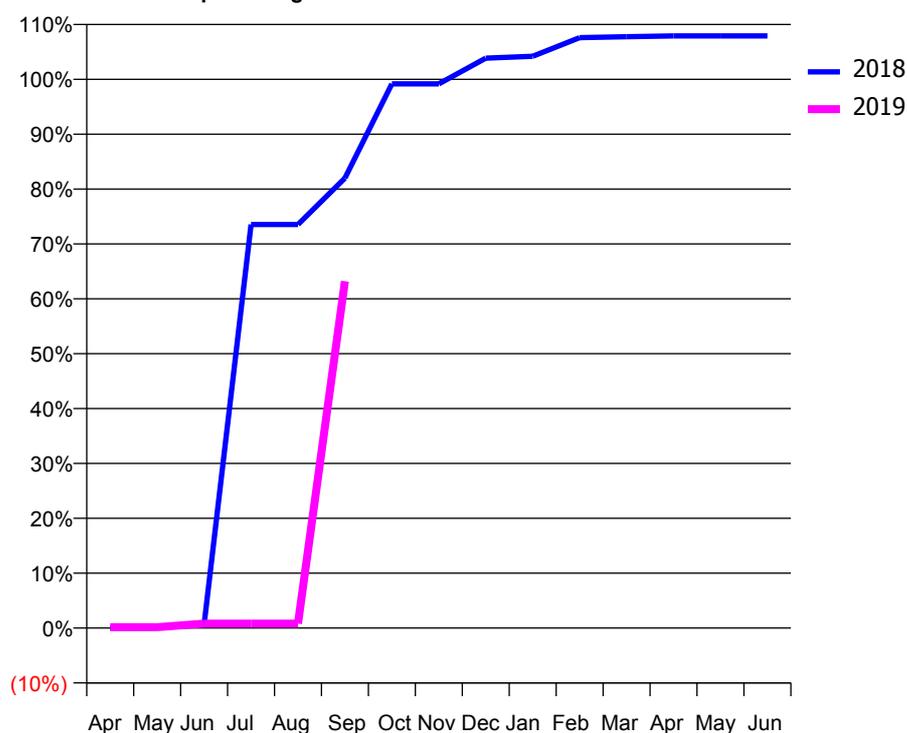
Q47 - Vital Signs Orthodontic At a Glance Contract Report for 167711/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | Bridge Dental Practice | 18/19 Contracted general activity (UDA) | 2,000 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 617 |
| Contract start date | 01/09/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £81,809.31 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 1 |
| May | 0 | 1 | 1 |
| June | 0 | 4 | 5 |
| July | 0 | 454 | 5 |
| August | 357 | 454 | 5 |
| September | 357 | 506 | 390 |
| October | 504 | 612 | |
| November | 504 | 612 | |
| December | 546 | 641 | |
| January | 546 | 643 | |
| February | 546 | 664 | |
| March | 588 | 665 | |
| April | 588 | 666 | |
| May | 588 | 666 | |
| June | 673 | 666 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 25 | 50 | 50.0% | 74.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 50 | 6.0% | 6.7% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 22 | 50 | 44.0% | 19.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 25 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 25 | 4.0% | 4.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 24 | 25 | 96.0% | 79.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 25 | N/A | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 27 | N/A | 63.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 27 | 0.0% | 13.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 98.1% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

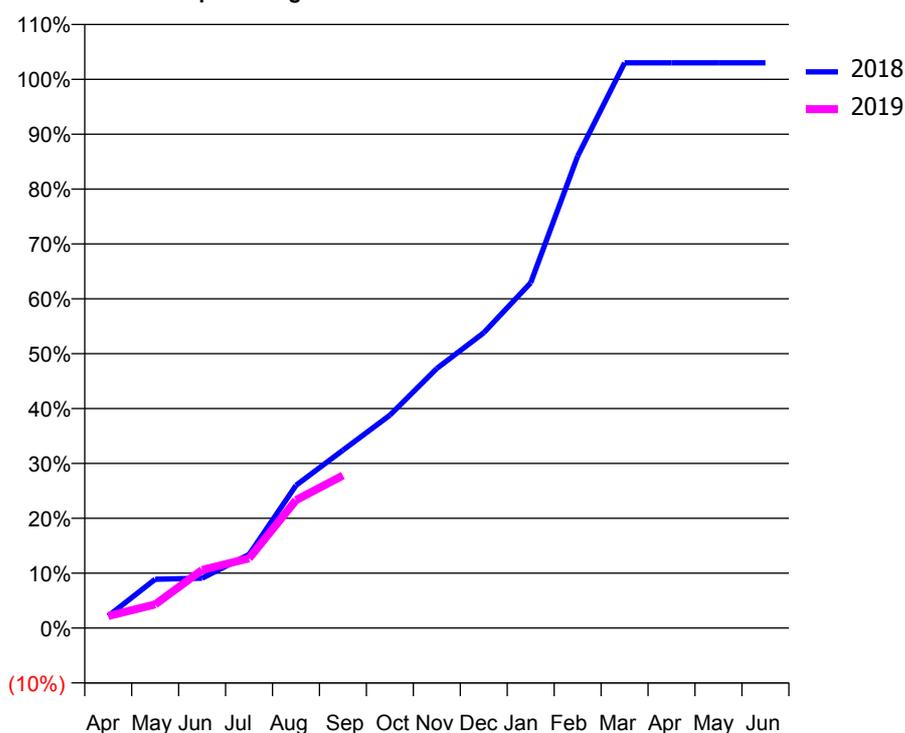
Q47 - Vital Signs Orthodontic At a Glance Contract Report for 171859/0004 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Oak Dental Care Limited | 18/19 Contracted general activity (UDA) | 4,600 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,000 |
| Contract start date | 01/04/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £202,004.36 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 20 | 22 | 22 |
| May | 86 | 89 | 43 |
| June | 317 | 91 | 106 |
| July | 384 | 134 | 127 |
| August | 517 | 260 | 233 |
| September | 539 | 324 | 278 |
| October | 728 | 388 | |
| November | 939 | 473 | |
| December | 982 | 538 | |
| January | 984 | 629 | |
| February | 1,026 | 860 | |
| March | 1,026 | 1,030 | |
| April | 1,026 | 1,030 | |
| May | 1,026 | 1,030 | |
| June | 1,026 | 1,030 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 46 | 64 | 71.9% | 74.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 7 | 64 | 10.9% | 6.7% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 11 | 64 | 17.2% | 19.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 46 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 46 | N/A | 4.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 33 | 46 | 71.7% | 79.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 13 | 46 | 28.3% | 15.6% | 16.8% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 5 | N/A | 63.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 5 | 0.0% | 13.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 98.1% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

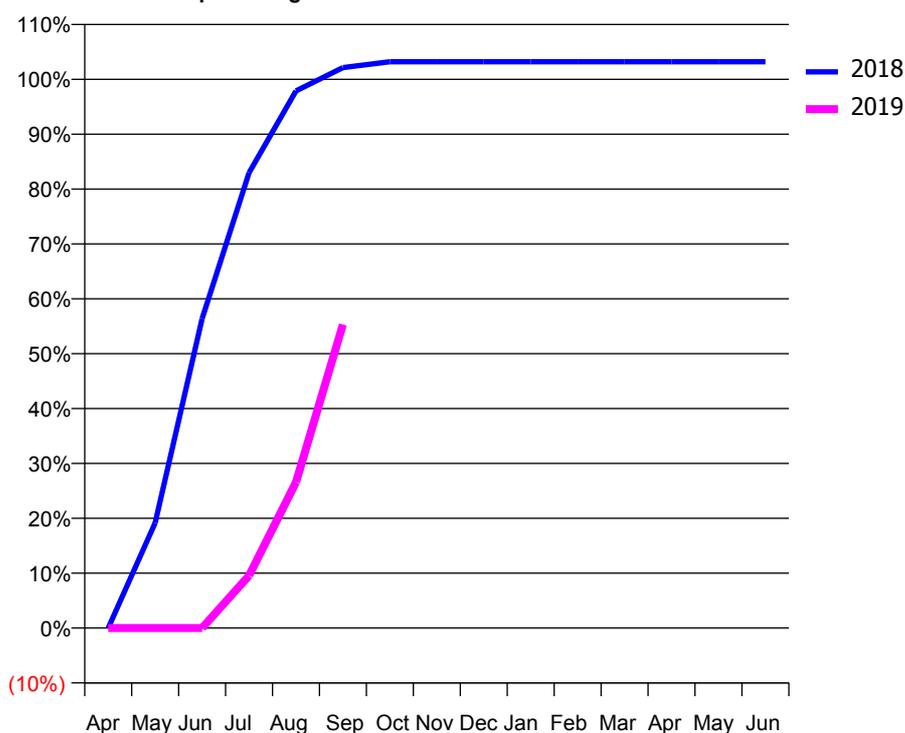
Q47 - Vital Signs Orthodontic At a Glance Contract Report for 177709/0001 - September 2018

| | | | |
|----------------------|--------------------------|---|------------|
| Name or company name | Green Dental Partnership | 18/19 Contracted general activity (UDA) | 1,466 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 94 |
| Contract start date | 01/04/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £37,388.23 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.50 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 2 | 18 | 0 |
| June | 17 | 53 | 0 |
| July | 33 | 78 | 9 |
| August | 49 | 92 | 25 |
| September | 60 | 96 | 52 |
| October | 72 | 97 | |
| November | 87 | 97 | |
| December | 102 | 97 | |
| January | 133 | 97 | |
| February | 141 | 97 | |
| March | 179 | 97 | |
| April | 179 | 97 | |
| May | 186 | 97 | |
| June | 186 | 97 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 0 | 53 | 0.0% | 74.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 53 | 0.0% | 6.7% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 53 | 53 | 100.0% | 19.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 0 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 0 | N/A | 4.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 0 | N/A | 79.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 0 | N/A | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 63.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 13.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 98.1% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

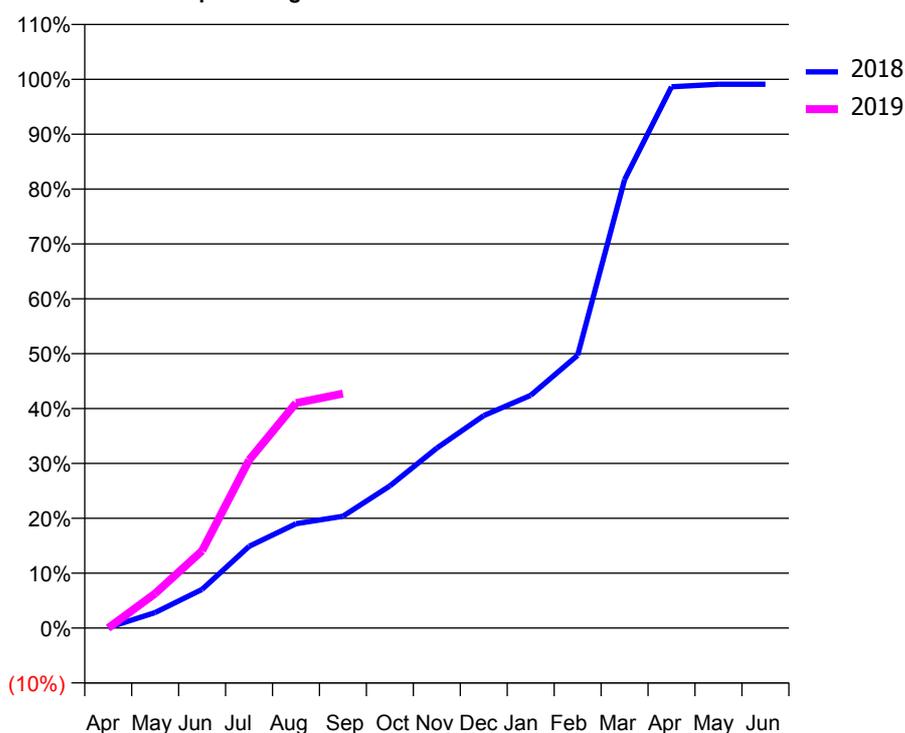
Q47 - Vital Signs Orthodontic At a Glance Contract Report for 185450/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Matterson and Partners | 18/19 Contracted general activity (UDA) | 5,600 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,427 |
| Contract start date | 01/01/2016 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £303,975.22 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 122 | 4 | 0 |
| May | 169 | 130 | 153 |
| June | 257 | 324 | 342 |
| July | 488 | 685 | 743 |
| August | 786 | 874 | 995 |
| September | 1,144 | 937 | 1,037 |
| October | 1,312 | 1,191 | |
| November | 1,564 | 1,508 | |
| December | 1,756 | 1,781 | |
| January | 1,798 | 1,950 | |
| February | 1,967 | 2,286 | |
| March | 2,347 | 3,758 | |
| April | 2,431 | 4,536 | |
| May | 2,431 | 4,557 | |
| June | 2,431 | 4,557 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 222 | 226 | 98.2% | 74.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 226 | 0.4% | 6.7% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 3 | 226 | 1.3% | 19.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 222 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 222 | N/A | 4.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 184 | 222 | 82.9% | 79.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 38 | 222 | 17.1% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 164 | N/A | 63.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 20 | 164 | 12.2% | 13.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 98.1% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

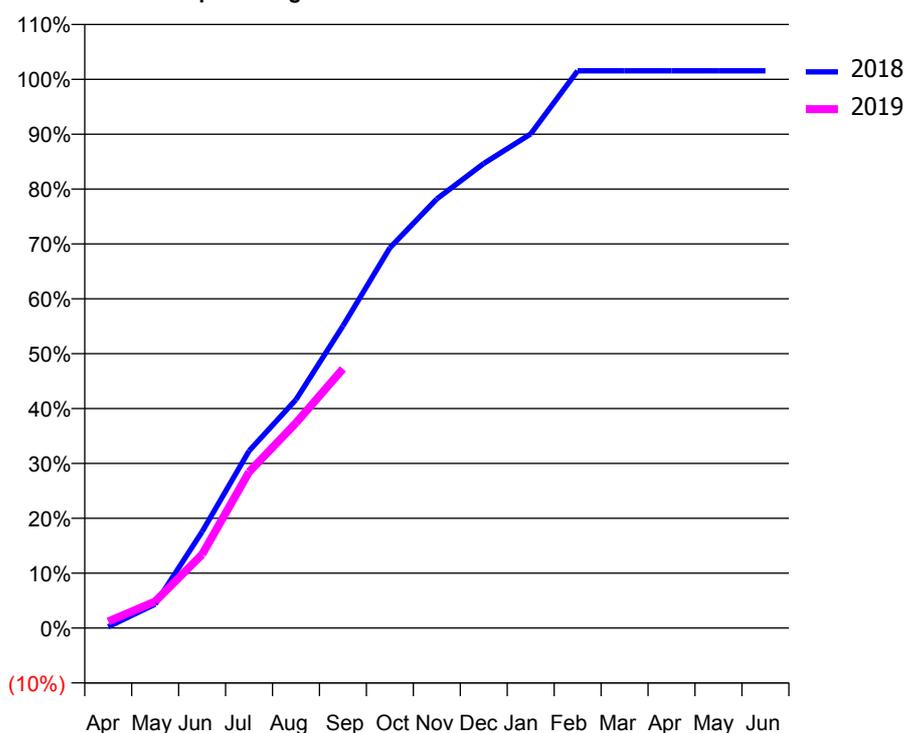
Q47 - Vital Signs Orthodontic At a Glance Contract Report for 185450/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Matterson and Partners | 18/19 Contracted general activity (UDA) | 3,700 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,196 |
| Contract start date | 01/01/2016 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £444,207.89 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 118 | 12 | 63 |
| May | 674 | 226 | 252 |
| June | 1,120 | 912 | 697 |
| July | 1,542 | 1,678 | 1,479 |
| August | 2,362 | 2,163 | 1,942 |
| September | 3,121 | 2,860 | 2,454 |
| October | 3,669 | 3,601 | |
| November | 4,322 | 4,063 | |
| December | 4,721 | 4,399 | |
| January | 4,868 | 4,678 | |
| February | 5,036 | 5,276 | |
| March | 5,204 | 5,276 | |
| April | 5,204 | 5,276 | |
| May | 5,204 | 5,276 | |
| June | 5,204 | 5,276 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 241 | 245 | 98.4% | 74.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 245 | 0.0% | 6.7% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 4 | 245 | 1.6% | 19.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 241 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 241 | N/A | 4.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 198 | 241 | 82.2% | 79.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 43 | 241 | 17.8% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 343 | N/A | 63.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 67 | 343 | 19.5% | 13.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 98.1% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

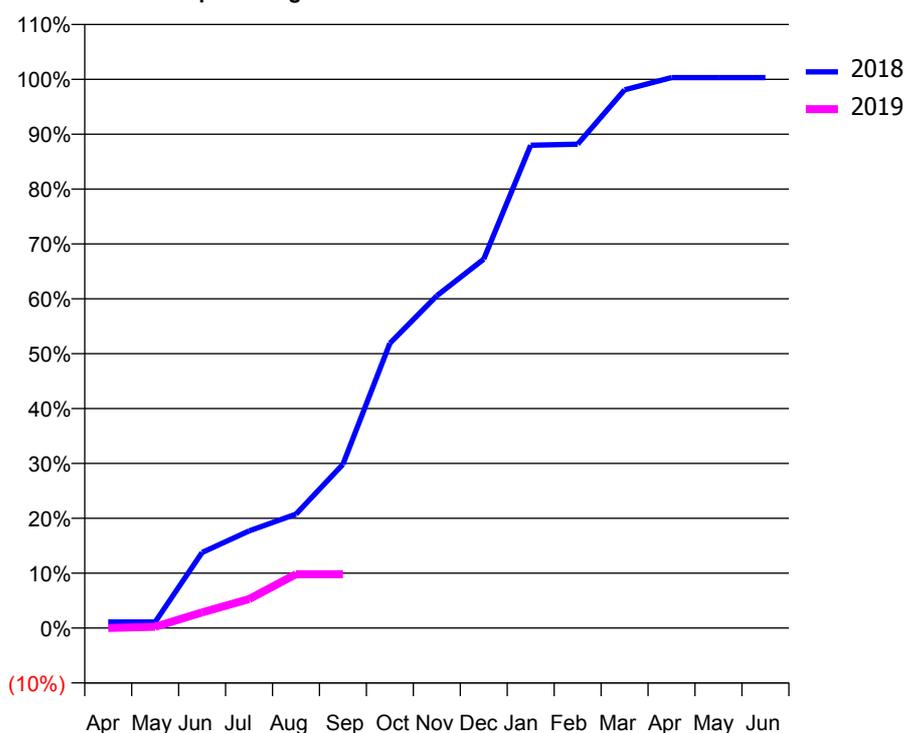
Q47 - Vital Signs Orthodontic At a Glance Contract Report for 186872/0001 - September 2018

| | | | |
|----------------------|---------------------|---|---------------|
| Name or company name | ORTHOWORLD 2000 LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 15,203 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,024,638.74 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 9.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 244 | 167 | 0 |
| May | 673 | 167 | 34 |
| June | 996 | 2,093 | 434 |
| July | 2,865 | 2,693 | 804 |
| August | 3,715 | 3,155 | 1,492 |
| September | 4,162 | 4,536 | 1,492 |
| October | 6,412 | 7,888 | |
| November | 9,046 | 9,206 | |
| December | 9,762 | 10,223 | |
| January | 10,895 | 13,376 | |
| February | 10,895 | 13,406 | |
| March | 14,417 | 14,909 | |
| April | 15,288 | 15,249 | |
| May | 15,288 | 15,249 | |
| June | 15,309 | 15,249 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 577 | 772 | 74.7% | 74.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 92 | 772 | 11.9% | 6.7% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 103 | 772 | 13.3% | 19.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 577 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 23 | 577 | 4.0% | 4.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 460 | 577 | 79.7% | 79.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 91 | 577 | 15.8% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 462 | 547 | 84.5% | 63.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 63 | 547 | 11.5% | 13.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 12 | 12 | 100.0% | 98.1% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

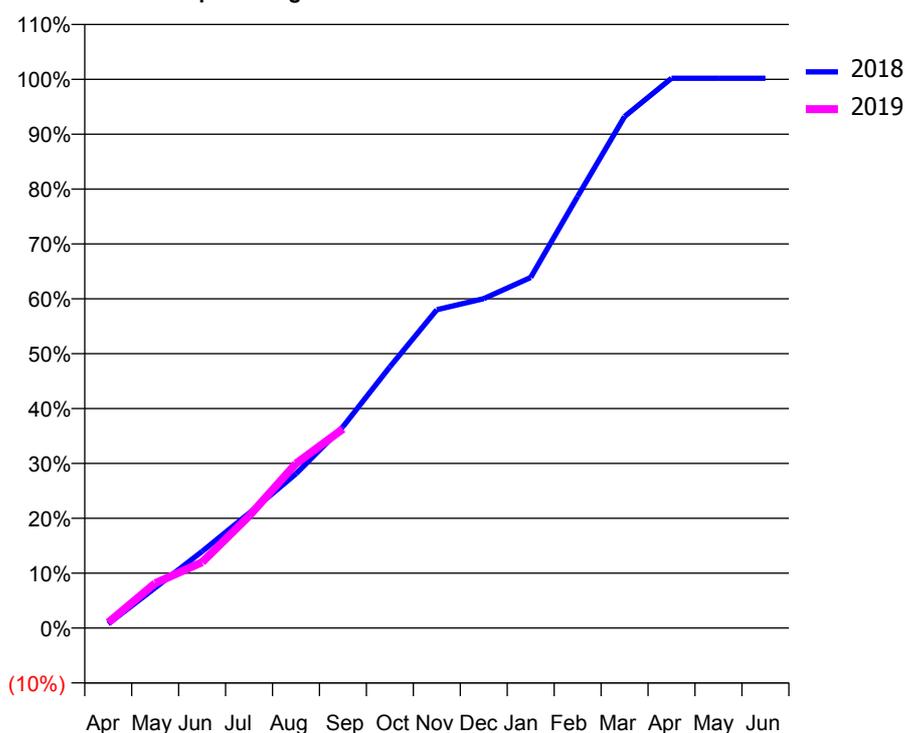
Q47 - Vital Signs Orthodontic At a Glance Contract Report for 193496/0003 - September 2018

| | | | |
|----------------------|-----------------------------|---|---------------|
| Name or company name | Dentalign <i>z</i> Ormskirk | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 22,964 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,541,107.21 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 20.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 67 | 176 | 231 |
| May | 1,204 | 1,684 | 1,873 |
| June | 2,383 | 3,209 | 2,755 |
| July | 4,114 | 4,809 | 4,691 |
| August | 4,787 | 6,455 | 6,883 |
| September | 7,398 | 8,422 | 8,336 |
| October | 8,727 | 10,931 | |
| November | 10,037 | 13,320 | |
| December | 11,532 | 13,782 | |
| January | 13,110 | 14,668 | |
| February | 15,243 | 18,063 | |
| March | 20,697 | 21,410 | |
| April | 21,733 | 23,006 | |
| May | 21,733 | 23,006 | |
| June | 21,754 | 23,006 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 1,236 | 1,239 | 99.8% | 74.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 1,239 | 0.0% | 6.7% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 3 | 1,239 | 0.2% | 19.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 1,236 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 30 | 1,236 | 2.4% | 4.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 957 | 1,236 | 77.4% | 79.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 243 | 1,236 | 19.7% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 1,073 | 1,278 | 84.0% | 63.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 133 | 1,278 | 10.4% | 13.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 25 | 25 | 100.0% | 98.1% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

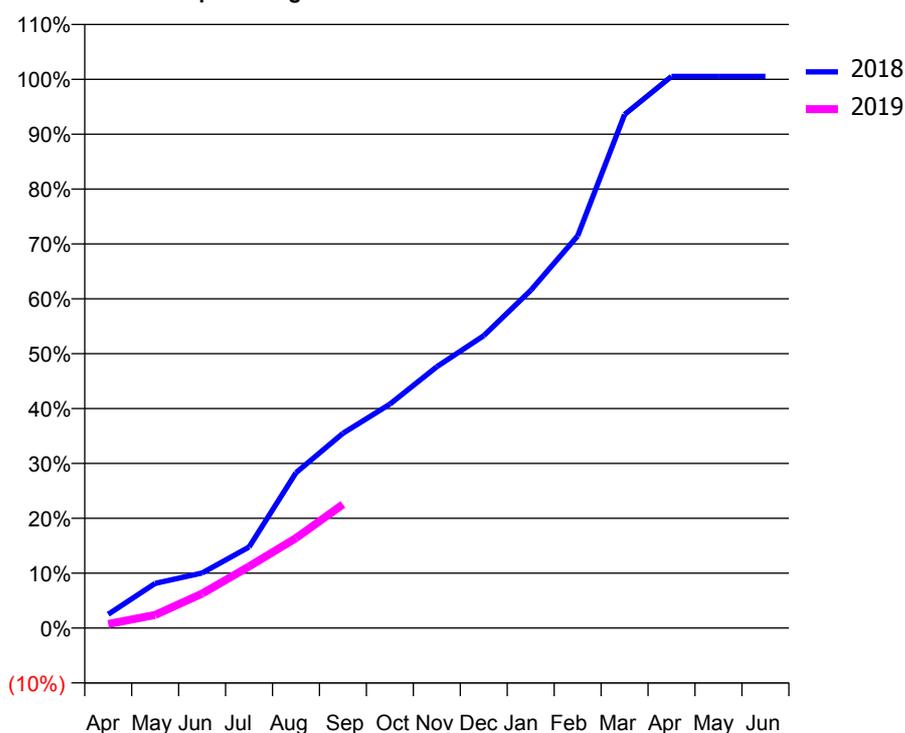
Q47 - Vital Signs Orthodontic At a Glance Contract Report for 193496/0004 - September 2018

| | | | |
|----------------------|----------------------|---|---------------|
| Name or company name | Dentalign i Ormskirk | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 17,843 |
| Contract start date | 01/05/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,197,308.70 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 12.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 103 | 446 | 130 |
| May | 1,705 | 1,454 | 428 |
| June | 2,777 | 1,790 | 1,121 |
| July | 4,018 | 2,636 | 2,003 |
| August | 5,111 | 5,051 | 2,927 |
| September | 7,173 | 6,334 | 4,019 |
| October | 8,917 | 7,279 | |
| November | 10,282 | 8,497 | |
| December | 11,542 | 9,505 | |
| January | 12,806 | 10,979 | |
| February | 14,024 | 12,749 | |
| March | 15,578 | 16,697 | |
| April | 16,524 | 17,936 | |
| May | 16,524 | 17,936 | |
| June | 16,524 | 17,936 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 747 | 747 | 100.0% | 74.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 747 | 0.0% | 6.7% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 747 | 0.0% | 19.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 747 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 27 | 747 | 3.6% | 4.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 623 | 747 | 83.4% | 79.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 90 | 747 | 12.0% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 279 | 494 | 56.5% | 63.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 173 | 494 | 35.0% | 13.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 13 | 13 | 100.0% | 98.1% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

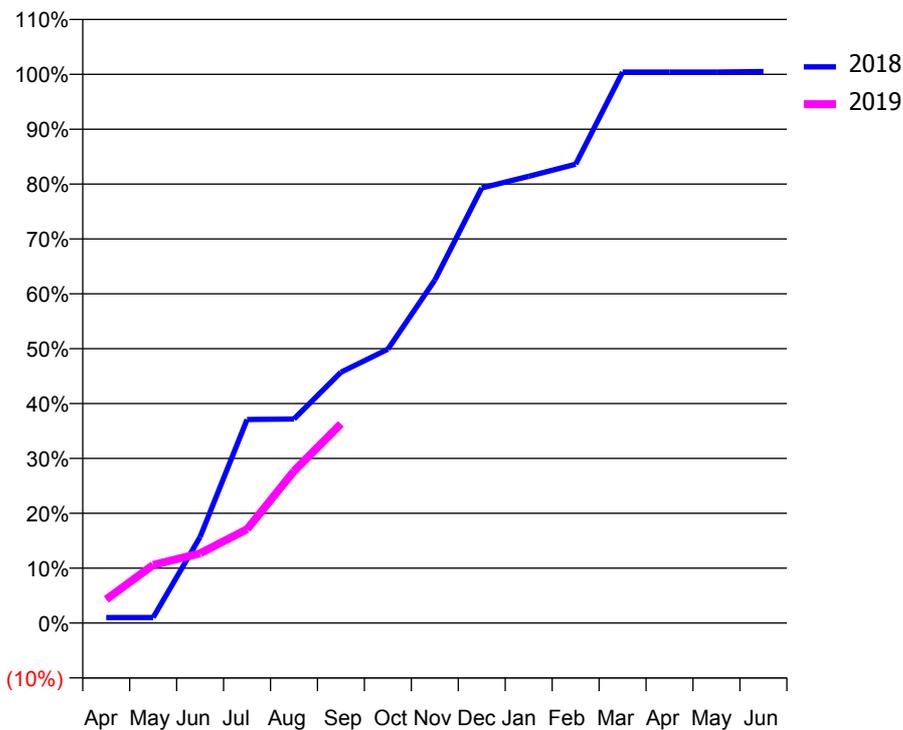
Q47 - Vital Signs Orthodontic At a Glance Contract Report for 198447/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|---------------|
| Name or company name | Dentistry 4 All | 18/19 Contracted general activity (UDA) | 34,000 |
| Contract type name | Pilot Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,000 |
| Contract start date | 01/04/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £1,159,325.54 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 200 | 10 | 43 |
| May | 371 | 10 | 106 |
| June | 371 | 157 | 127 |
| July | 731 | 371 | 171 |
| August | 754 | 372 | 277 |
| September | 754 | 457 | 363 |
| October | 840 | 499 | |
| November | 861 | 625 | |
| December | 987 | 793 | |
| January | 1,008 | 814 | |
| February | 1,009 | 836 | |
| March | 1,010 | 1,004 | |
| April | 1,010 | 1,004 | |
| May | 1,010 | 1,004 | |
| June | 1,010 | 1,005 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 44 | 52 | 84.6% | 74.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 52 | 1.9% | 6.7% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 7 | 52 | 13.5% | 19.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 44 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 44 | 2.3% | 4.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 40 | 44 | 90.9% | 79.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 44 | 6.8% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 32 | 51 | 62.7% | 63.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 51 | 9.8% | 13.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 98.1% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

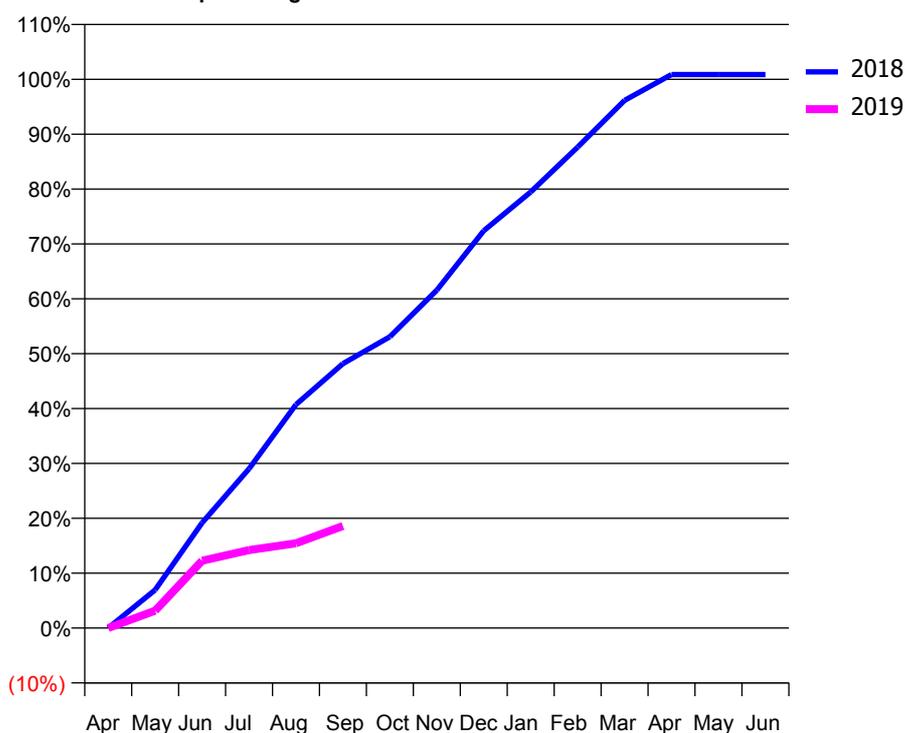
Q47 - Vital Signs Orthodontic At a Glance Contract Report for 214973/0001 - September 2018

| | | | |
|----------------------|-----------------|---|-------------|
| Name or company name | MISS SM MATTHEW | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,820 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £184,944.75 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.11 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -52 | 0 | 0 |
| May | 243 | 196 | 89 |
| June | 374 | 541 | 346 |
| July | 547 | 819 | 401 |
| August | 865 | 1,149 | 436 |
| September | 1,047 | 1,359 | 525 |
| October | 1,557 | 1,497 | |
| November | 1,741 | 1,737 | |
| December | 2,065 | 2,042 | |
| January | 2,371 | 2,241 | |
| February | 2,659 | 2,472 | |
| March | 2,812 | 2,712 | |
| April | 2,820 | 2,845 | |
| May | 2,821 | 2,845 | |
| June | 2,821 | 2,845 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 91 | 299 | 30.4% | 74.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 51 | 299 | 17.1% | 6.7% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 157 | 299 | 52.5% | 19.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 91 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 7 | 91 | 7.7% | 4.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 60 | 91 | 65.9% | 79.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 22 | 91 | 24.2% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 76 | 141 | 53.9% | 63.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 21 | 141 | 14.9% | 13.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 98.1% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

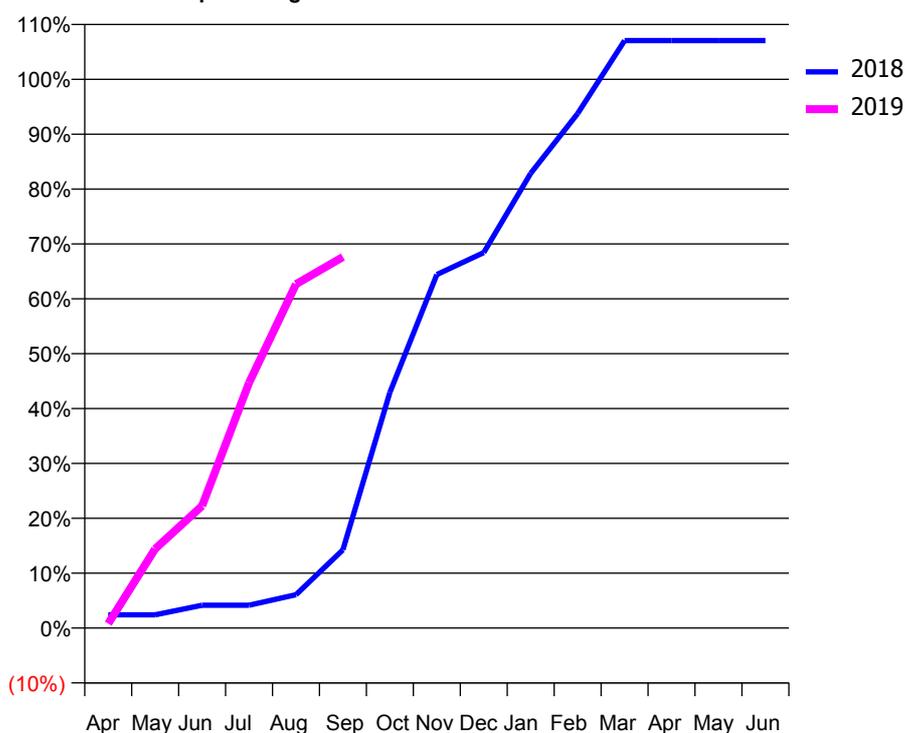
Q47 - Vital Signs Orthodontic At a Glance Contract Report for 243396/0001 - September 2018

| | | | |
|----------------------|--------------|---|------------|
| Name or company name | MR SR PATEL | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 624 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £42,702.29 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.09 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -18 | 15 | 5 |
| May | -18 | 15 | 90 |
| June | -17 | 26 | 139 |
| July | 56 | 26 | 279 |
| August | 56 | 38 | 391 |
| September | 64 | 89 | 422 |
| October | 118 | 268 | |
| November | 191 | 402 | |
| December | 360 | 427 | |
| January | 411 | 517 | |
| February | 479 | 585 | |
| March | 609 | 668 | |
| April | 609 | 668 | |
| May | 609 | 668 | |
| June | 609 | 668 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 44 | 143 | 30.8% | 74.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 143 | 1.4% | 6.7% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 97 | 143 | 67.8% | 19.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 44 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 44 | 4.5% | 4.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 34 | 44 | 77.3% | 79.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 8 | 44 | 18.2% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 22 | 32 | 68.8% | 63.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 9 | 32 | 28.1% | 13.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 98.1% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

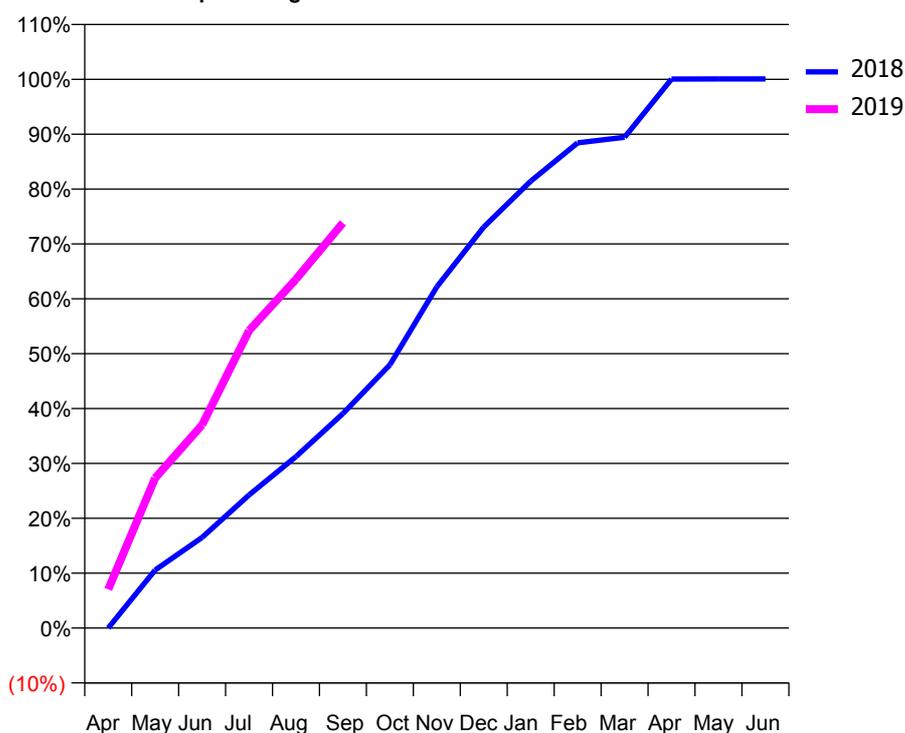
Q47 - Vital Signs Orthodontic At a Glance Contract Report for 575585/0001 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MRS CA TAYLOR | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,335 |
| Contract start date | 21/03/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £285,081.44 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.15 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 262 | 0 | 306 |
| May | 1,104 | 503 | 1,185 |
| June | 1,555 | 786 | 1,604 |
| July | 2,097 | 1,154 | 2,350 |
| August | 2,578 | 1,486 | 2,755 |
| September | 2,911 | 1,859 | 3,200 |
| October | 3,324 | 2,281 | |
| November | 3,840 | 2,956 | |
| December | 4,325 | 3,475 | |
| January | 4,572 | 3,872 | |
| February | 4,635 | 4,204 | |
| March | 5,058 | 4,252 | |
| April | 5,364 | 4,756 | |
| May | 5,366 | 4,758 | |
| June | 5,366 | 4,758 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 286 | 568 | 50.4% | 74.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 30 | 568 | 5.3% | 6.7% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 252 | 568 | 44.4% | 19.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 286 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 42 | 286 | 14.7% | 4.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 204 | 286 | 71.3% | 79.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 38 | 286 | 13.3% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 178 | 203 | 87.7% | 63.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 10 | 203 | 4.9% | 13.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 10 | 80.0% | 98.1% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

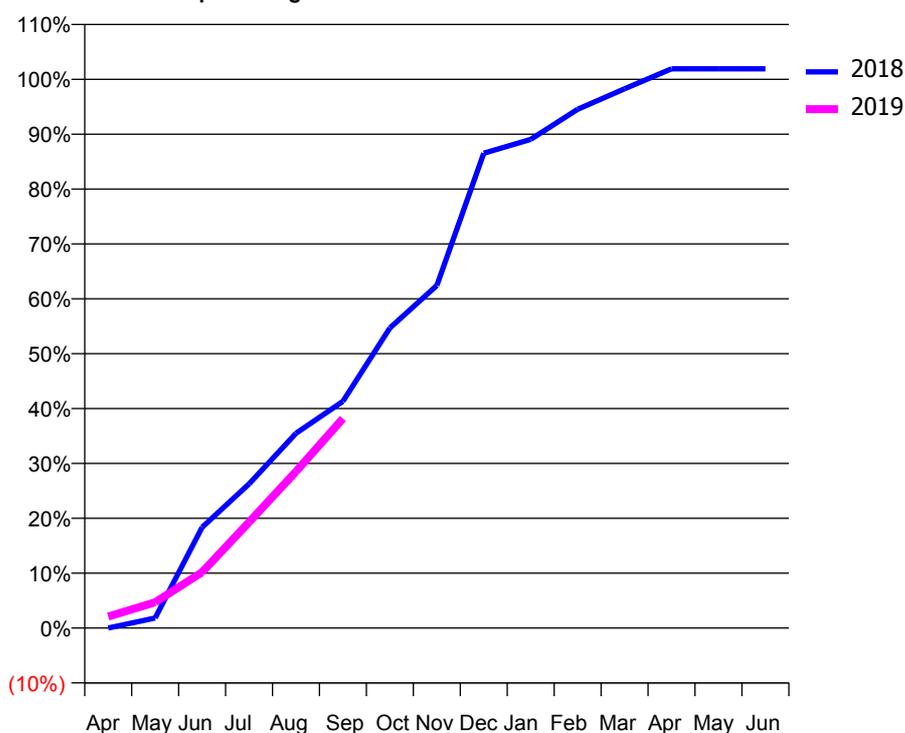
Q47 - Vital Signs Orthodontic At a Glance Contract Report for 629154/0003 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Denpoint Dental Care | 18/19 Contracted general activity (UDA) | 3,050 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,150 |
| Contract start date | 01/06/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £156,199.32 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 22 | 0 | 24 |
| May | 129 | 21 | 54 |
| June | 150 | 211 | 117 |
| July | 200 | 302 | 222 |
| August | 289 | 408 | 328 |
| September | 505 | 475 | 439 |
| October | 716 | 629 | |
| November | 760 | 718 | |
| December | 852 | 995 | |
| January | 937 | 1,024 | |
| February | 979 | 1,087 | |
| March | 979 | 1,130 | |
| April | 1,085 | 1,172 | |
| May | 1,085 | 1,172 | |
| June | 1,085 | 1,172 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 55 | 89 | 61.8% | 74.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 9 | 89 | 10.1% | 6.7% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 25 | 89 | 28.1% | 19.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 55 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 55 | N/A | 4.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 53 | 55 | 96.4% | 79.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 55 | 3.6% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 38 | N/A | 63.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 38 | 10.5% | 13.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 98.1% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

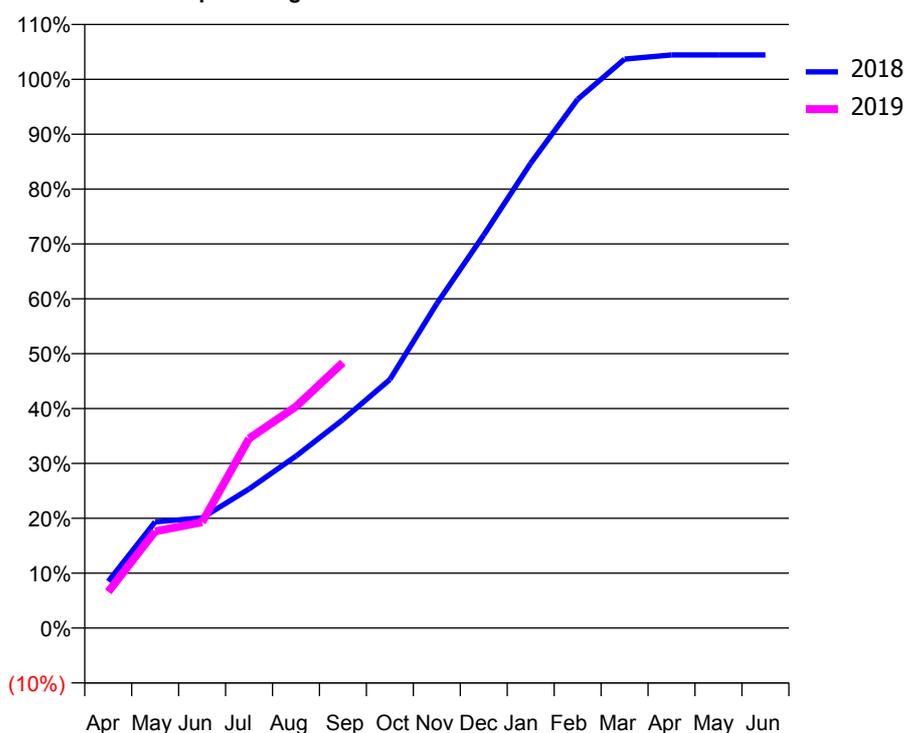
Q47 - Vital Signs Orthodontic At a Glance Contract Report for 649295/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|---------------|
| Name or company name | MR YM CAMUS | 18/19 Contracted general activity (UDA) | 55,732 |
| Contract type name | Pilot Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,904 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £1,533,217.84 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -21 | 247 | 192 |
| May | 56 | 562 | 512 |
| June | 504 | 583 | 560 |
| July | 569 | 736 | 1,003 |
| August | 593 | 910 | 1,172 |
| September | 857 | 1,103 | 1,405 |
| October | 1,459 | 1,315 | |
| November | 1,589 | 1,717 | |
| December | 2,016 | 2,080 | |
| January | 2,150 | 2,460 | |
| February | 2,389 | 2,798 | |
| March | 2,962 | 3,011 | |
| April | 3,007 | 3,033 | |
| May | 3,008 | 3,033 | |
| June | 3,008 | 3,033 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 157 | 208 | 75.5% | 74.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 26 | 208 | 12.5% | 6.7% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 25 | 208 | 12.0% | 19.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 157 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 157 | 1.9% | 4.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 135 | 157 | 86.0% | 79.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 19 | 157 | 12.1% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 2 | 36 | 5.6% | 63.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 12 | 36 | 33.3% | 13.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 98.1% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

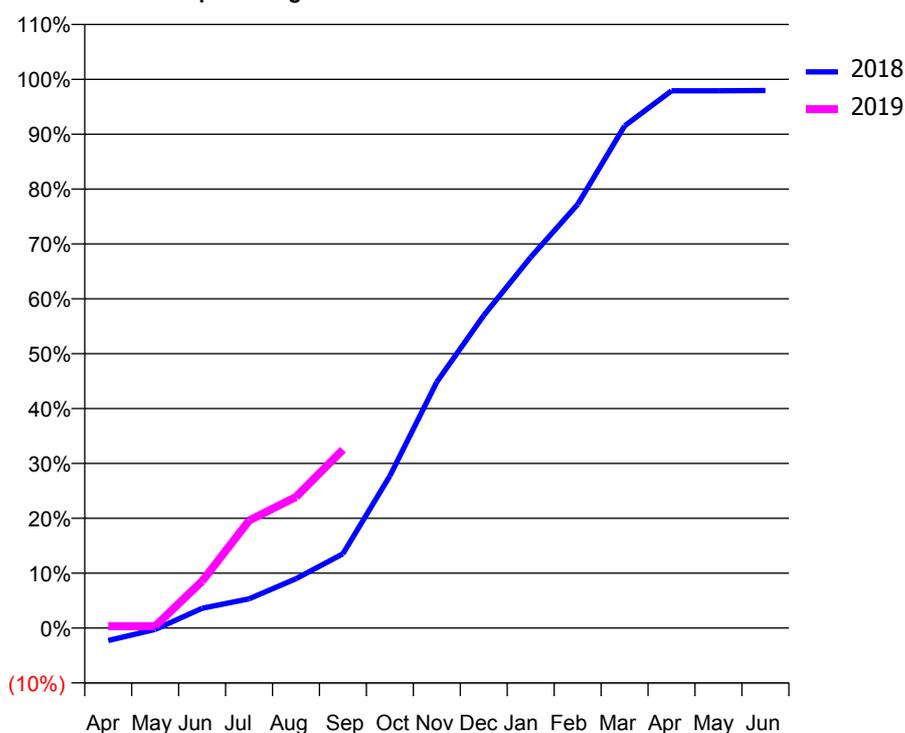
Q47 - Vital Signs Orthodontic At a Glance Contract Report for 676209/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|---------------|
| Name or company name | MR SL MORGAN | 18/19 Contracted general activity (UDA) | 38,336 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,289 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £1,392,683.75 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.10 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 509 | -144 | 21 |
| May | 551 | -17 | 22 |
| June | 834 | 227 | 536 |
| July | 1,276 | 335 | 1,233 |
| August | 1,562 | 566 | 1,503 |
| September | 1,709 | 851 | 2,044 |
| October | 2,195 | 1,744 | |
| November | 2,909 | 2,821 | |
| December | 3,707 | 3,582 | |
| January | 3,775 | 4,250 | |
| February | 4,450 | 4,855 | |
| March | 5,580 | 5,754 | |
| April | 6,119 | 6,158 | |
| May | 6,119 | 6,158 | |
| June | 6,145 | 6,160 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 342 | 652 | 52.5% | 74.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 85 | 652 | 13.0% | 6.7% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 225 | 652 | 34.5% | 19.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 342 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 9 | 342 | 2.6% | 4.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 269 | 342 | 78.7% | 79.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 63 | 342 | 18.4% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 156 | 187 | 83.4% | 63.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 18 | 187 | 9.6% | 13.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 98.1% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

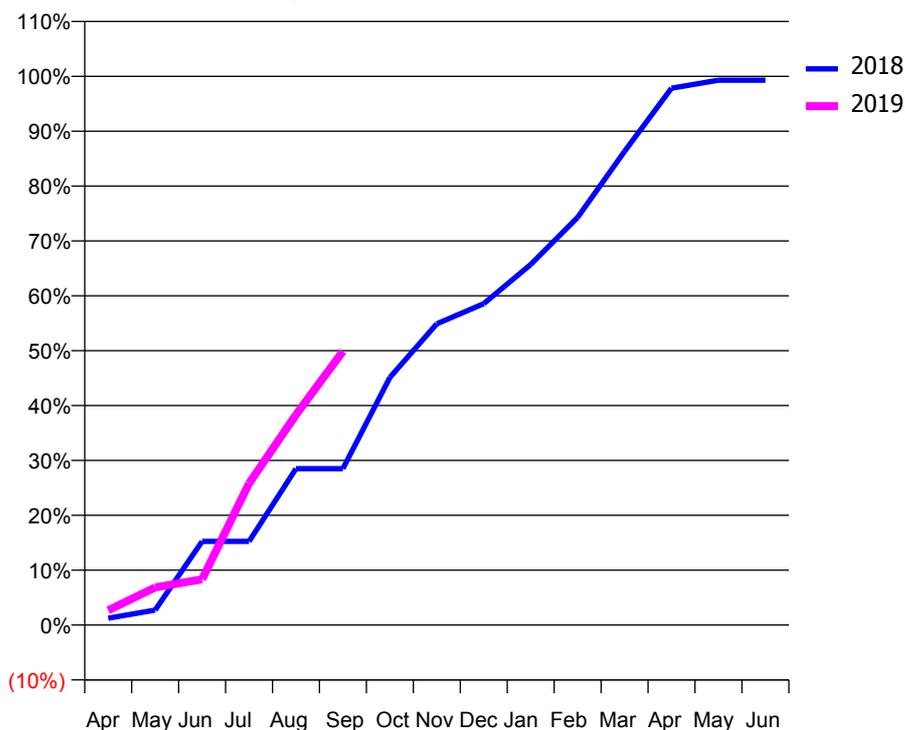
Q47 - Vital Signs Orthodontic At a Glance Contract Report for 723207/0002 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR SH CARTER | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,590 |
| Contract start date | 10/04/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £579,134.42 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 8.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 178 | 107 | 231 |
| May | 703 | 235 | 589 |
| June | 1,018 | 1,310 | 716 |
| July | 1,271 | 1,310 | 2,219 |
| August | 1,838 | 2,448 | 3,292 |
| September | 2,595 | 2,448 | 4,285 |
| October | 3,099 | 3,876 | |
| November | 4,050 | 4,716 | |
| December | 5,292 | 5,031 | |
| January | 5,691 | 5,645 | |
| February | 6,910 | 6,382 | |
| March | 8,002 | 7,416 | |
| April | 8,298 | 8,403 | |
| May | 8,361 | 8,529 | |
| June | 8,592 | 8,529 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 491 | 599 | 82.0% | 74.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 30 | 599 | 5.0% | 6.7% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 78 | 599 | 13.0% | 19.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 491 | 0.2% | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 17 | 491 | 3.5% | 4.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 365 | 491 | 74.3% | 79.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 105 | 491 | 21.4% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 122 | 420 | 29.0% | 63.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 54 | 420 | 12.9% | 13.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 9 | 9 | 100.0% | 98.1% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

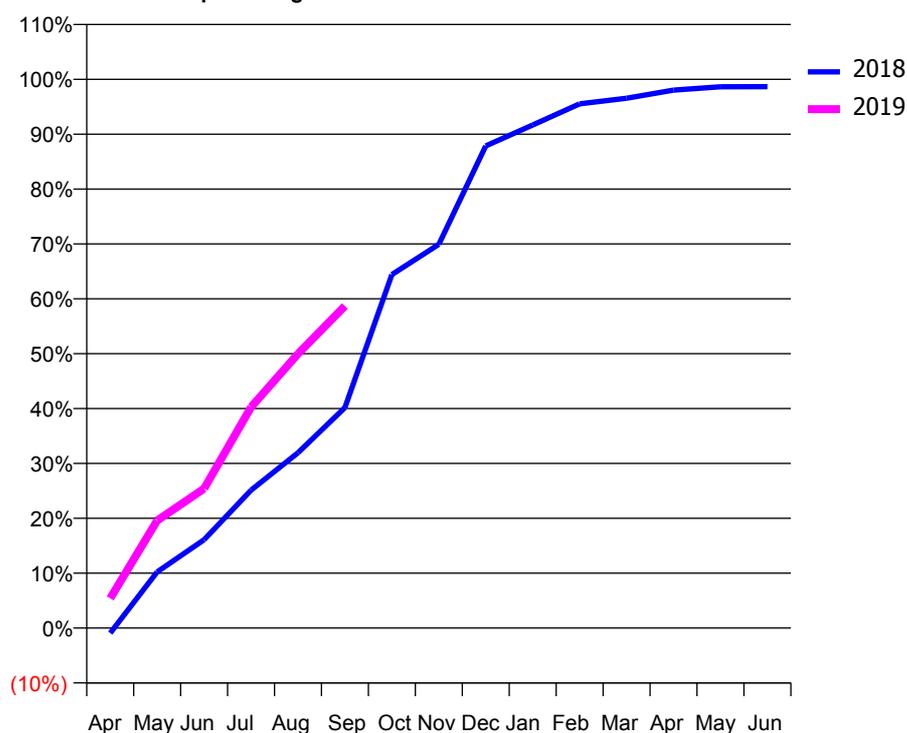
Q47 - Vital Signs Orthodontic At a Glance Contract Report for 820539/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MISS DA FOX | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,960 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £264,404.79 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 96 | -37 | 215 |
| May | 594 | 405 | 776 |
| June | 959 | 638 | 1,007 |
| July | 1,410 | 995 | 1,595 |
| August | 1,622 | 1,265 | 1,979 |
| September | 1,935 | 1,591 | 2,324 |
| October | 2,266 | 2,551 | |
| November | 2,490 | 2,769 | |
| December | 2,886 | 3,479 | |
| January | 3,017 | 3,630 | |
| February | 3,531 | 3,783 | |
| March | 3,875 | 3,823 | |
| April | 3,922 | 3,882 | |
| May | 3,922 | 3,906 | |
| June | 3,922 | 3,907 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 212 | 437 | 48.5% | 74.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 104 | 437 | 23.8% | 6.7% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 121 | 437 | 27.7% | 19.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 212 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 9 | 212 | 4.2% | 4.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 166 | 212 | 78.3% | 79.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 37 | 212 | 17.5% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 138 | 173 | 79.8% | 63.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 18 | 173 | 10.4% | 13.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 8 | 100.0% | 98.1% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

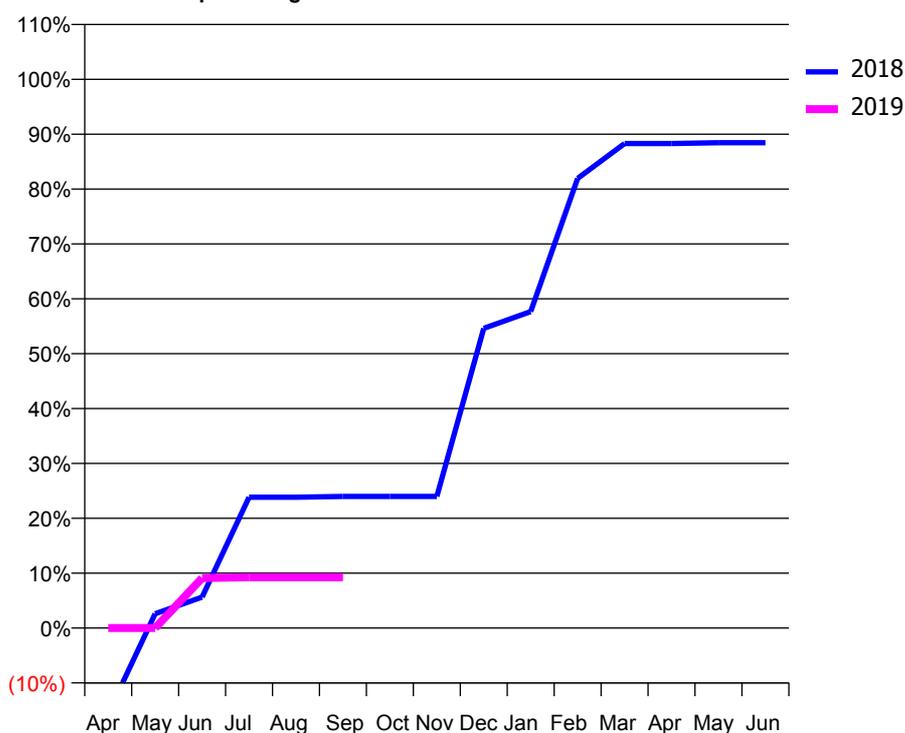
Q47 - Vital Signs Orthodontic At a Glance Contract Report for 842540/0003 - September 2018

| | | | |
|----------------------|----------------|---|------------|
| Name or company name | MISS JS PRASAD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 692 |
| Contract start date | 01/04/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £45,408.50 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 13 | -108 | 0 |
| May | 13 | 18 | 0 |
| June | 13 | 39 | 63 |
| July | 34 | 165 | 64 |
| August | 34 | 165 | 64 |
| September | 34 | 166 | 64 |
| October | 98 | 166 | |
| November | 98 | 166 | |
| December | 98 | 378 | |
| January | 394 | 399 | |
| February | 499 | 567 | |
| March | 499 | 611 | |
| April | 583 | 611 | |
| May | 584 | 612 | |
| June | 584 | 612 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 25 | 34 | 73.5% | 74.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 5 | 34 | 14.7% | 6.7% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 4 | 34 | 11.8% | 19.0% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 25 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 25 | 4.0% | 4.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 22 | 25 | 88.0% | 79.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 25 | 8.0% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 2 | 18 | 11.1% | 63.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 18 | 0.0% | 13.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 98.1% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

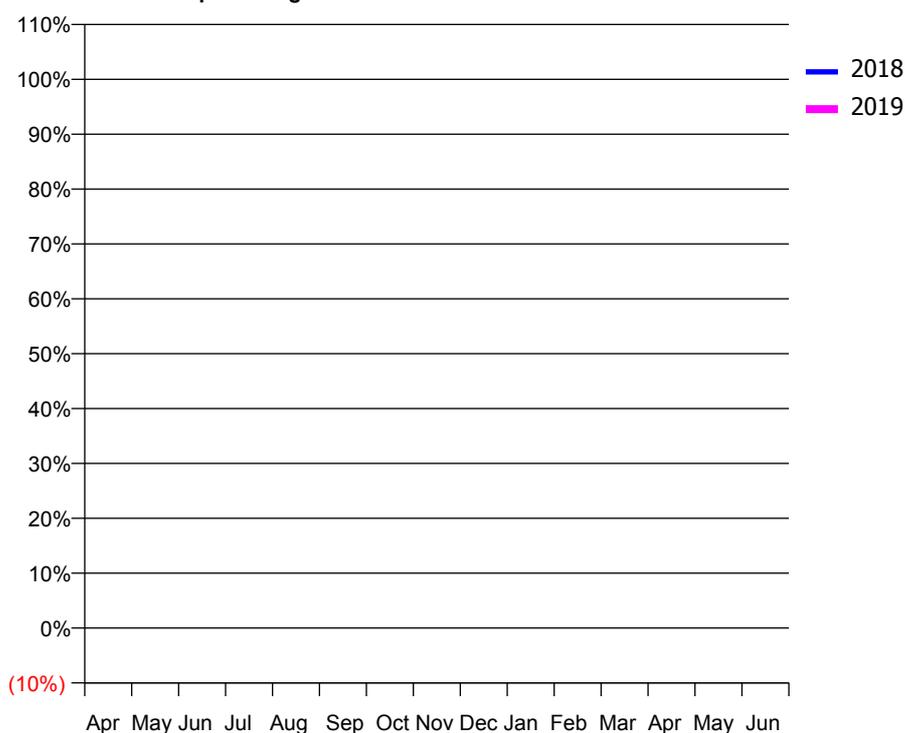
Q48 - Vital Signs Orthodontic At a Glance Contract Report for 147753/0001 - September 2018

| | | | |
|----------------------|--------------------------------------|---|-------------|
| Name or company name | Abercromby Health Centre Partnership | 18/19 Contracted general activity (UDA) | 13,675 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 15/08/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £422,046.62 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 23 |
| June | 0 | 0 | 23 |
| July | 0 | 0 | 23 |
| August | 0 | 0 | 23 |
| September | 0 | 0 | 23 |
| October | 0 | 0 | |
| November | 0 | 0 | |
| December | 0 | 0 | |
| January | 0 | 0 | |
| February | 0 | 0 | |
| March | 0 | 0 | |
| April | 0 | 0 | |
| May | 0 | 0 | |
| June | 0 | 0 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 1 | 1 | 100.0% | 72.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 1 | 0.0% | 13.0% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 1 | 0.0% | 14.6% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 1 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 1 | N/A | 4.3% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 1 | N/A | 76.8% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 1 | N/A | 18.0% | 16.8% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 1 | N/A | 82.0% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 1 | 0.0% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

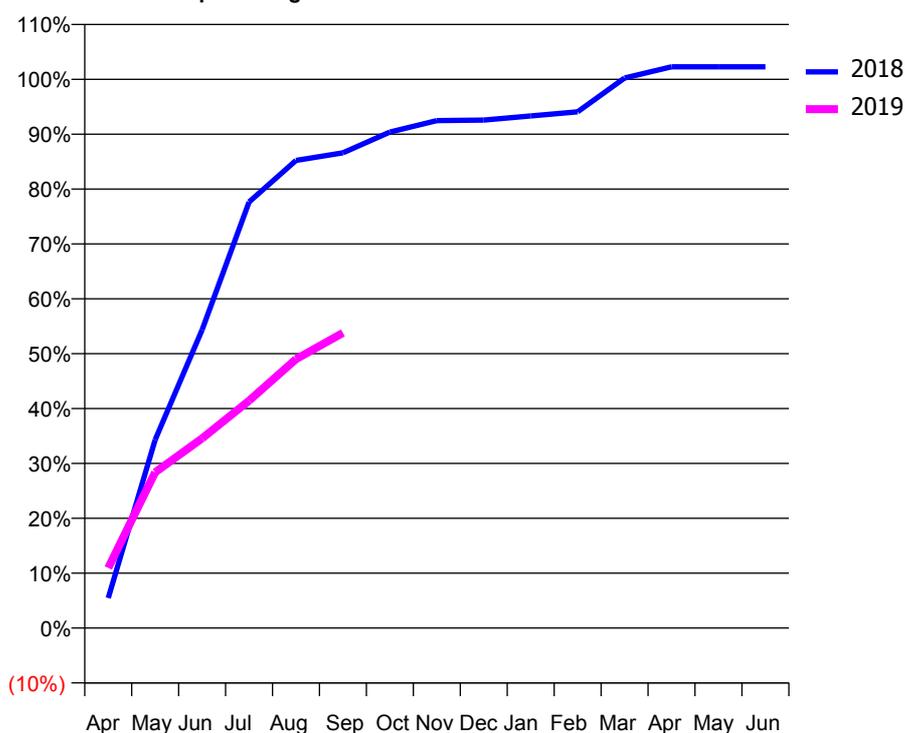
Q48 - Vital Signs Orthodontic At a Glance Contract Report for 172014/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Mrs D Sundarraj | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,069 |
| Contract start date | 01/01/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £207,831.42 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 106 | 168 | 336 |
| May | 663 | 1,053 | 871 |
| June | 1,067 | 1,668 | 1,061 |
| July | 1,644 | 2,383 | 1,272 |
| August | 1,749 | 2,615 | 1,504 |
| September | 1,941 | 2,658 | 1,651 |
| October | 2,413 | 2,774 | |
| November | 2,710 | 2,838 | |
| December | 3,095 | 2,841 | |
| January | 3,118 | 2,864 | |
| February | 3,120 | 2,887 | |
| March | 3,129 | 3,076 | |
| April | 3,154 | 3,139 | |
| May | 3,154 | 3,139 | |
| June | 3,175 | 3,139 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 101 | 129 | 78.3% | 72.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 28 | 129 | 21.7% | 13.0% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 129 | 0.0% | 14.6% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 101 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 101 | 1.0% | 4.3% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 85 | 101 | 84.2% | 76.8% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 15 | 101 | 14.9% | 18.0% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 1 | N/A | 82.0% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 1 | 0.0% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

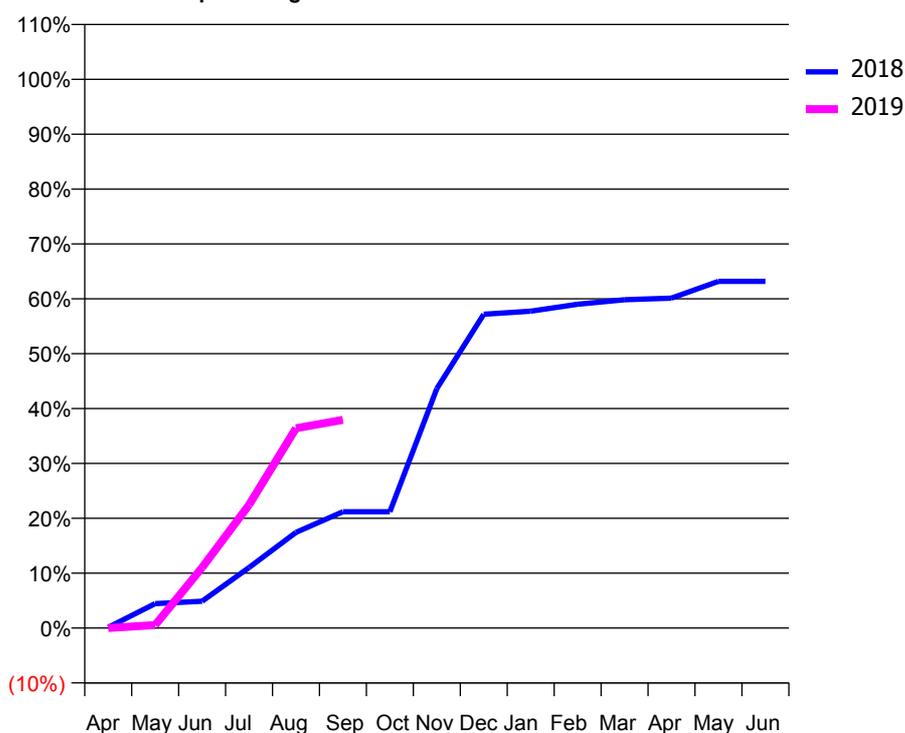
Q48 - Vital Signs Orthodontic At a Glance Contract Report for 181528/0006 - September 2018

| | | | |
|----------------------|-----------------------------------|---|------------|
| Name or company name | Salaried Dental Service, Knowsley | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 717 |
| Contract start date | 01/04/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2021 | Baseline contract value | £85,507.63 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 85 | 1 | 0 |
| May | 111 | 32 | 4 |
| June | 167 | 35 | 79 |
| July | 233 | 79 | 161 |
| August | 321 | 125 | 261 |
| September | 327 | 152 | 272 |
| October | 376 | 152 | |
| November | 402 | 313 | |
| December | 445 | 410 | |
| January | 488 | 414 | |
| February | 513 | 423 | |
| March | 590 | 429 | |
| April | 628 | 431 | |
| May | 629 | 453 | |
| June | 629 | 453 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 25 | 131 | 19.1% | 72.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 18 | 131 | 13.7% | 13.0% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 88 | 131 | 67.2% | 14.6% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 25 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 25 | <i>N/A</i> | 4.3% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 17 | 25 | 68.0% | 76.8% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 8 | 25 | 32.0% | 18.0% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 29 | 55 | 52.7% | 82.0% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 12 | 55 | 21.8% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

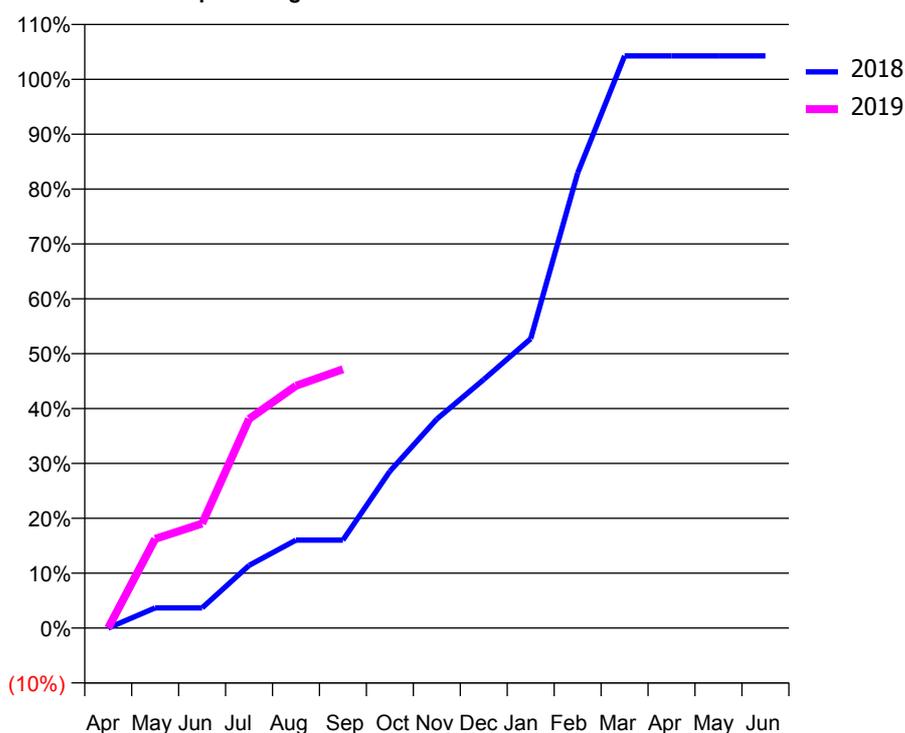
Q48 - Vital Signs Orthodontic At a Glance Contract Report for 184217/0001 - September 2018

| | | | |
|----------------------|-----------------------------------|---|-------------|
| Name or company name | The Liverpool Brace Place Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 9,046 |
| Contract start date | 06/04/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £603,156.12 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 24.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 126 | 333 | 1,470 |
| June | 126 | 333 | 1,722 |
| July | 3,575 | 1,032 | 3,448 |
| August | 8,243 | 1,451 | 3,994 |
| September | 8,243 | 1,451 | 4,267 |
| October | 8,842 | 2,585 | |
| November | 9,241 | 3,446 | |
| December | 9,241 | 4,097 | |
| January | 9,369 | 4,769 | |
| February | 9,475 | 7,499 | |
| March | 9,476 | 9,431 | |
| April | 9,476 | 9,431 | |
| May | 9,476 | 9,431 | |
| June | 9,476 | 9,431 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 585 | 585 | 100.0% | 72.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 585 | 0.0% | 13.0% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 585 | 0.0% | 14.6% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 585 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 17 | 585 | 2.9% | 4.3% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 468 | 585 | 80.0% | 76.8% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 98 | 585 | 16.8% | 18.0% | 16.8% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 168 | 179 | 93.9% | 82.0% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 179 | 0.0% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 14 | 15 | 93.3% | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

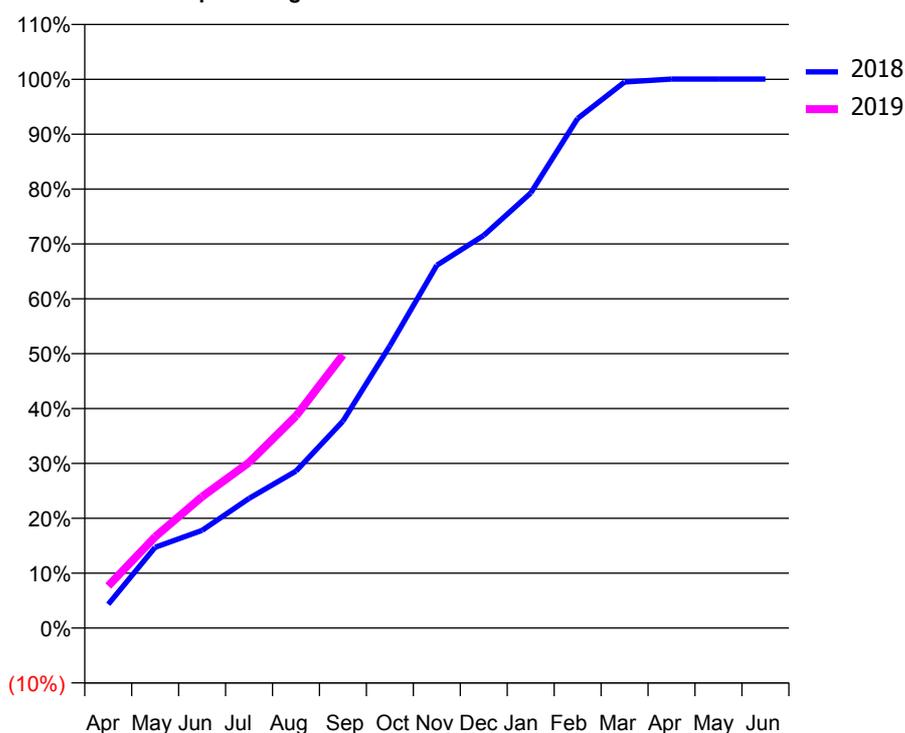
Q48 - Vital Signs Orthodontic At a Glance Contract Report for 329398/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR DJ PLUNKETT | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,020 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £328,211.70 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.08 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 10.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 293 | 217 | 385 |
| May | 618 | 739 | 835 |
| June | 1,034 | 894 | 1,202 |
| July | 1,580 | 1,186 | 1,515 |
| August | 2,195 | 1,436 | 1,940 |
| September | 2,621 | 1,893 | 2,498 |
| October | 2,990 | 2,582 | |
| November | 3,218 | 3,319 | |
| December | 3,497 | 3,592 | |
| January | 3,916 | 3,979 | |
| February | 4,643 | 4,662 | |
| March | 4,982 | 4,995 | |
| April | 5,003 | 5,022 | |
| May | 5,010 | 5,022 | |
| June | 5,010 | 5,022 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 259 | 446 | 58.1% | 72.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 55 | 446 | 12.3% | 13.0% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 132 | 446 | 29.6% | 14.6% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 259 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 21 | 259 | 8.1% | 4.3% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 185 | 259 | 71.4% | 76.8% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 53 | 259 | 20.5% | 18.0% | 16.8% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 207 | 243 | 85.2% | 82.0% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 19 | 243 | 7.8% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

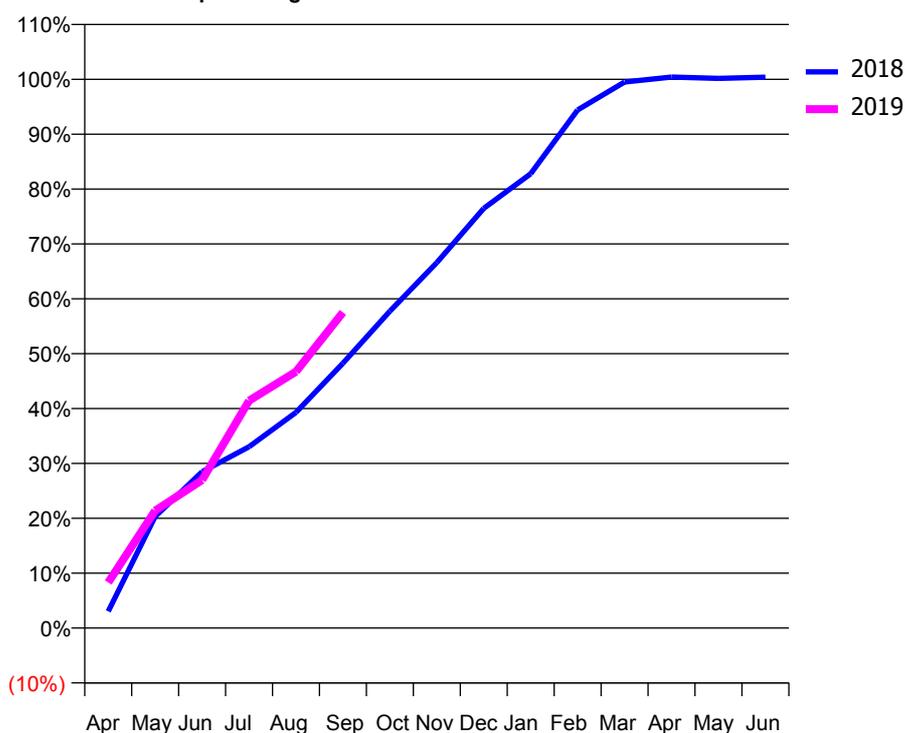
Q48 - Vital Signs Orthodontic At a Glance Contract Report for 634816/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR TH MARTIN | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 9,644 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £656,145.91 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 20.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 594 | 294 | 802 |
| May | 2,014 | 1,960 | 2,062 |
| June | 2,462 | 2,746 | 2,601 |
| July | 3,088 | 3,187 | 3,995 |
| August | 3,698 | 3,791 | 4,507 |
| September | 4,852 | 4,654 | 5,548 |
| October | 5,653 | 5,569 | |
| November | 6,407 | 6,424 | |
| December | 7,535 | 7,375 | |
| January | 7,802 | 7,985 | |
| February | 8,880 | 9,105 | |
| March | 9,426 | 9,596 | |
| April | 9,749 | 9,683 | |
| May | 9,770 | 9,659 | |
| June | 9,770 | 9,680 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 496 | 761 | 65.2% | 72.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 99 | 761 | 13.0% | 13.0% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 166 | 761 | 21.8% | 14.6% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 496 | 0.2% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 32 | 496 | 6.5% | 4.3% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 378 | 496 | 76.2% | 76.8% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 85 | 496 | 17.1% | 18.0% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 386 | 542 | 71.2% | 82.0% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 93 | 542 | 17.2% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 7 | 85.7% | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

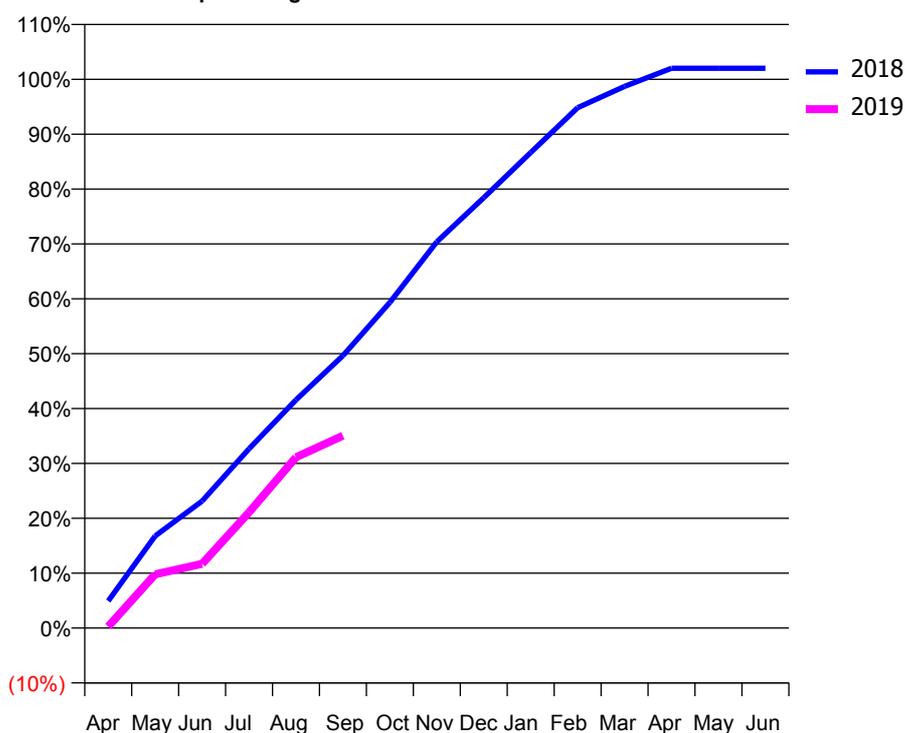
Q48 - Vital Signs Orthodontic At a Glance Contract Report for 675857/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR JW DWYER | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,720 |
| Contract start date | 01/04/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £416,760.15 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 13.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 575 | 382 | 22 |
| May | 1,574 | 1,295 | 756 |
| June | 1,703 | 1,786 | 903 |
| July | 3,062 | 2,522 | 1,629 |
| August | 3,062 | 3,211 | 2,402 |
| September | 4,516 | 3,832 | 2,707 |
| October | 5,138 | 4,582 | |
| November | 5,949 | 5,434 | |
| December | 6,460 | 6,055 | |
| January | 6,924 | 6,689 | |
| February | 7,292 | 7,321 | |
| March | 7,613 | 7,621 | |
| April | 7,761 | 7,875 | |
| May | 7,761 | 7,875 | |
| June | 7,761 | 7,875 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 316 | 428 | 73.8% | 72.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 88 | 428 | 20.6% | 13.0% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 24 | 428 | 5.6% | 14.6% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 316 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 14 | 316 | 4.4% | 4.3% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 235 | 316 | 74.4% | 76.8% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 63 | 316 | 19.9% | 18.0% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 335 | 355 | 94.4% | 82.0% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 16 | 355 | 4.5% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

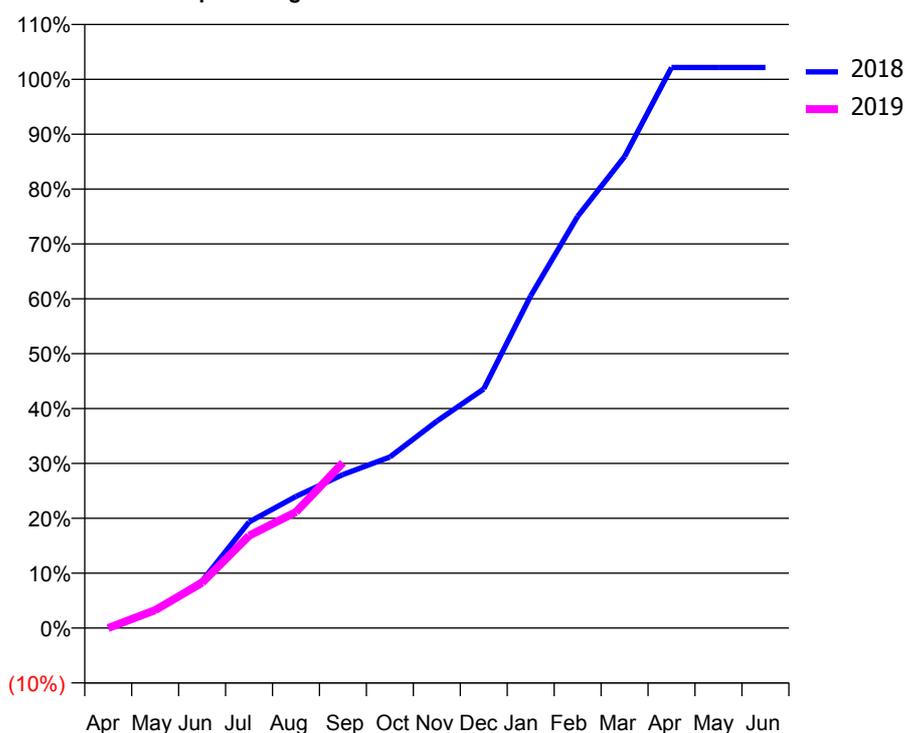
Q48 - Vital Signs Orthodontic At a Glance Contract Report for 829188/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR WW LEE | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,911 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £317,176.15 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 12.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 171 | 190 | 193 |
| June | 594 | 507 | 489 |
| July | 1,303 | 1,142 | 995 |
| August | 1,324 | 1,418 | 1,250 |
| September | 1,579 | 1,653 | 1,781 |
| October | 2,629 | 1,843 | |
| November | 3,265 | 2,228 | |
| December | 3,712 | 2,575 | |
| January | 3,754 | 3,578 | |
| February | 4,817 | 4,434 | |
| March | 5,583 | 5,079 | |
| April | 6,015 | 6,038 | |
| May | 6,035 | 6,038 | |
| June | 6,035 | 6,038 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 294 | 375 | 78.4% | 72.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 81 | 375 | 21.6% | 13.0% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 375 | 0.0% | 14.6% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 294 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 294 | 1.0% | 4.3% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 240 | 294 | 81.6% | 76.8% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 42 | 294 | 14.3% | 18.0% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 197 | 232 | 84.9% | 82.0% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 26 | 232 | 11.2% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 11 | 11 | 100.0% | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

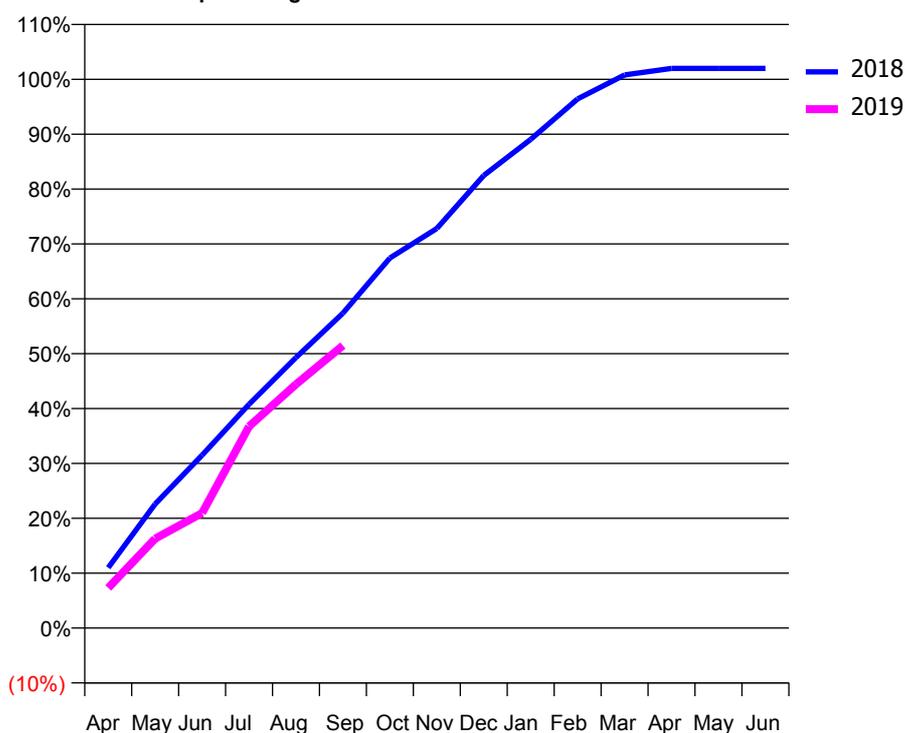
Q48 - Vital Signs Orthodontic At a Glance Contract Report for 910147/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR RC WOODIER | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,555 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £381,451.58 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 10.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 370 | 611 | 406 |
| May | 1,404 | 1,256 | 905 |
| June | 1,794 | 1,750 | 1,164 |
| July | 2,410 | 2,265 | 2,042 |
| August | 2,846 | 2,738 | 2,467 |
| September | 3,298 | 3,188 | 2,860 |
| October | 3,734 | 3,745 | |
| November | 4,293 | 4,045 | |
| December | 4,735 | 4,581 | |
| January | 5,186 | 4,946 | |
| February | 5,623 | 5,356 | |
| March | 5,662 | 5,599 | |
| April | 5,687 | 5,665 | |
| May | 5,666 | 5,665 | |
| June | 5,666 | 5,665 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 249 | 377 | 66.0% | 72.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 61 | 377 | 16.2% | 13.0% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 67 | 377 | 17.8% | 14.6% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 249 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 15 | 249 | 6.0% | 4.3% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 178 | 249 | 71.5% | 76.8% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 55 | 249 | 22.1% | 18.0% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 209 | 259 | 80.7% | 82.0% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 259 | 2.3% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

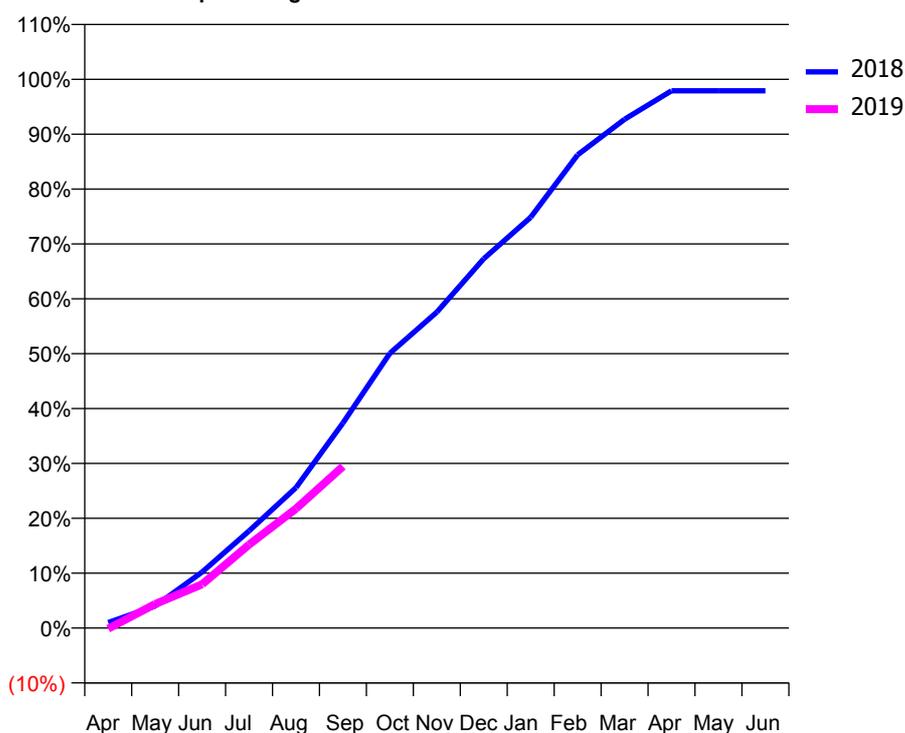
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 122955/0001 - September 2018

| | | | |
|----------------------|--------------------------------|---|-------------|
| Name or company name | Derwent House Orthodontics LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,490 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 135 |
| Contract end date | 31/03/2019 | Baseline contract value | £420,234.09 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 65 | -9 |
| May | 448 | 261 | 285 |
| June | 680 | 662 | 518 |
| July | 871 | 1,149 | 986 |
| August | 1,146 | 1,660 | 1,412 |
| September | 2,034 | 2,424 | 1,911 |
| October | 2,727 | 3,250 | |
| November | 3,189 | 3,736 | |
| December | 4,483 | 4,369 | |
| January | 4,805 | 4,858 | |
| February | 5,015 | 5,597 | |
| March | 5,316 | 6,017 | |
| April | 5,484 | 6,355 | |
| May | 5,505 | 6,355 | |
| June | 5,505 | 6,355 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 287 | 287 | 100.0% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 287 | 0.0% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 287 | 0.0% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 287 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 287 | 0.7% | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 266 | 287 | 92.7% | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 11 | 287 | 3.8% | 15.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 218 | 243 | 89.7% | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 11 | 243 | 4.5% | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

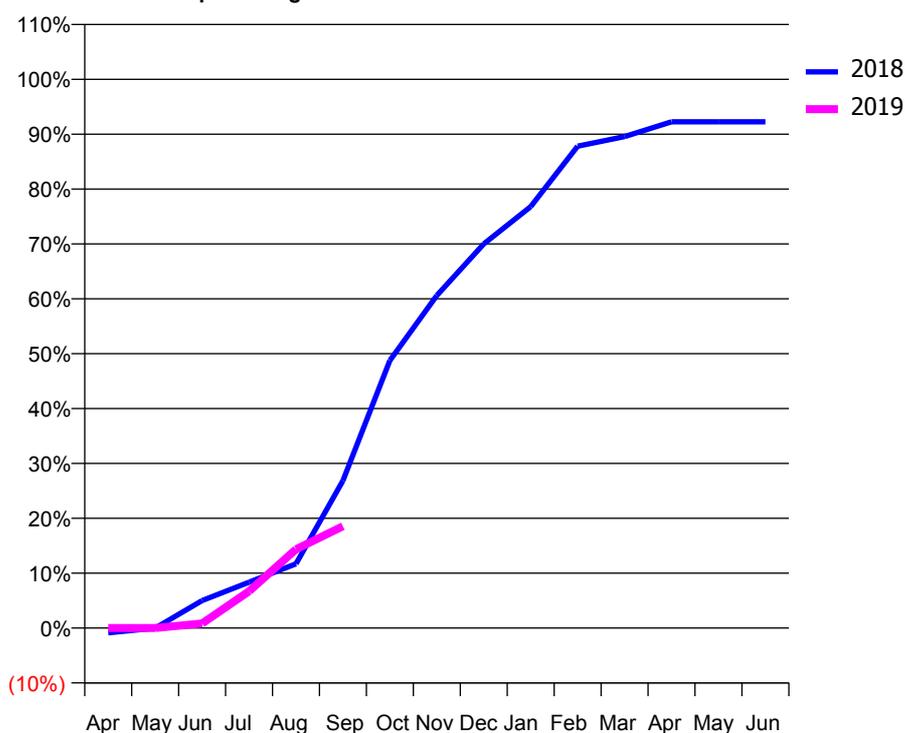
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 122955/0002 - September 2018

| | | | |
|----------------------|--------------------------------|---|-------------|
| Name or company name | Derwent House Orthodontics LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,500 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £150,586.44 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | -22 | 0 |
| May | 420 | -1 | 0 |
| June | 462 | 125 | 21 |
| July | 526 | 209 | 168 |
| August | 592 | 293 | 359 |
| September | 718 | 671 | 464 |
| October | 997 | 1,219 | |
| November | 1,039 | 1,515 | |
| December | 2,054 | 1,750 | |
| January | 2,098 | 1,920 | |
| February | 2,161 | 2,195 | |
| March | 2,352 | 2,239 | |
| April | 2,436 | 2,306 | |
| May | 2,436 | 2,306 | |
| June | 2,436 | 2,306 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 99 | 99 | 100.0% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 99 | 0.0% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 99 | 0.0% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 99 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 99 | 2.0% | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 96 | 99 | 97.0% | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 99 | N/A | 15.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 89 | 94 | 94.7% | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 94 | 2.1% | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

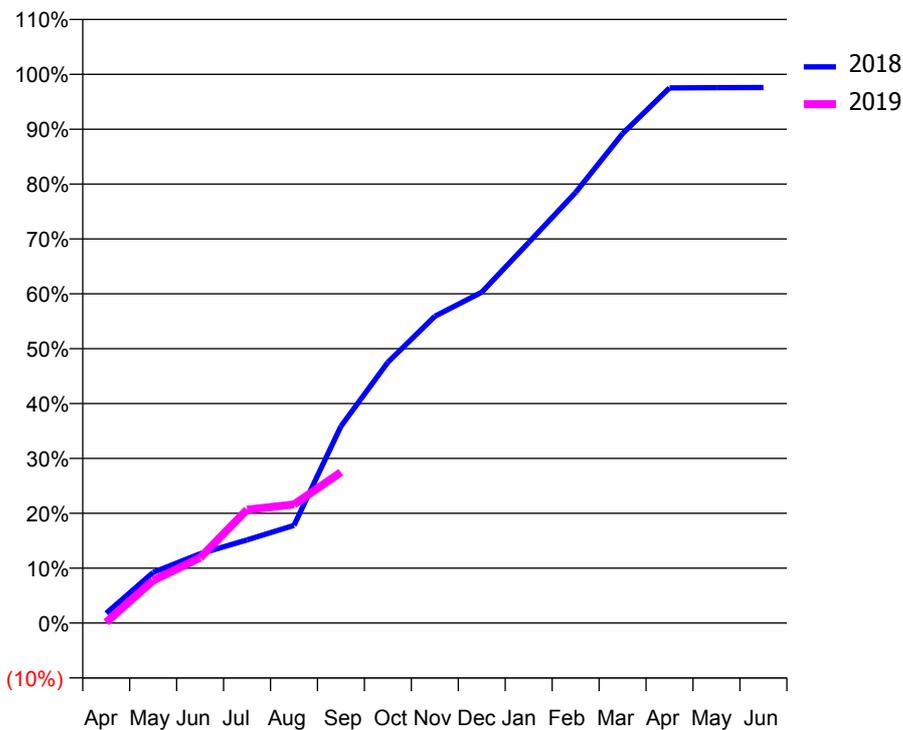
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 126624/0001 - September 2018

| | | | |
|----------------------|--|---|---------------|
| Name or company name | The Killingworth Dental Practice Partnership | 18/19 Contracted general activity (UDA) | 58,286 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,619 |
| Contract start date | 01/05/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £1,869,913.21 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 47 | 4 |
| May | 172 | 242 | 203 |
| June | 341 | 331 | 312 |
| July | 364 | 397 | 541 |
| August | 748 | 466 | 566 |
| September | 882 | 939 | 720 |
| October | 1,137 | 1,245 | |
| November | 1,545 | 1,464 | |
| December | 1,714 | 1,579 | |
| January | 1,909 | 1,816 | |
| February | 2,163 | 2,055 | |
| March | 2,375 | 2,336 | |
| April | 2,608 | 2,554 | |
| May | 2,629 | 2,555 | |
| June | 2,629 | 2,556 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 106 | 218 | 48.6% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 67 | 218 | 30.7% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 45 | 218 | 20.6% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 106 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 106 | 3.8% | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 91 | 106 | 85.8% | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 11 | 106 | 10.4% | 15.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 7 | 13 | 53.8% | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 13 | 46.2% | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

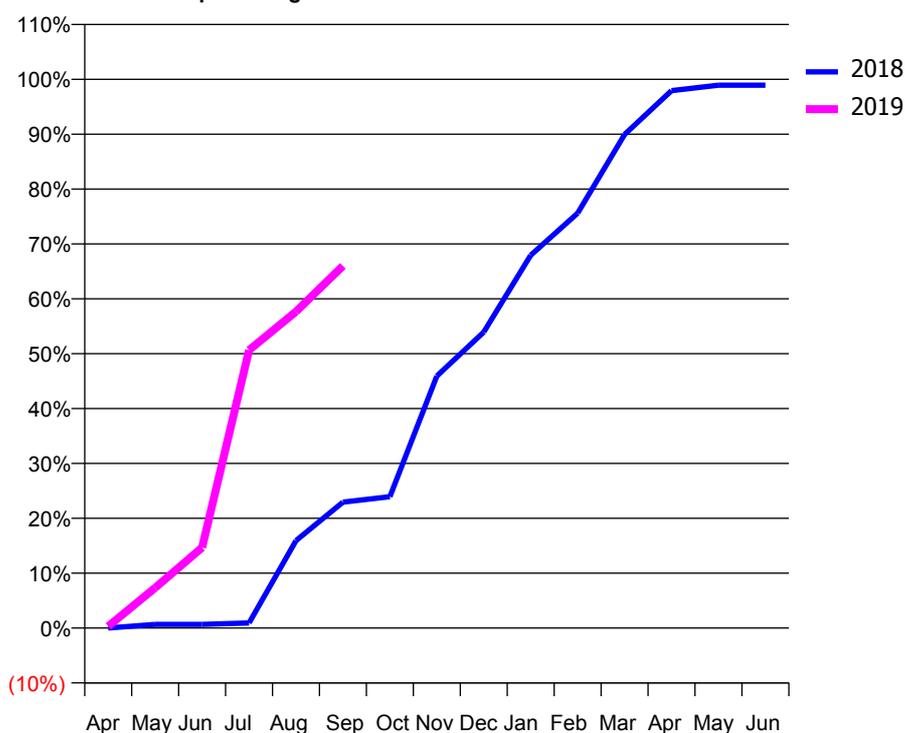
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 141593/0001 - September 2018

| | | | |
|----------------------|----------------------------|---|-------------|
| Name or company name | J R P Jones and Associates | 18/19 Contracted general activity (UDA) | 26,411 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 616 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 300 |
| Contract start date | 01/03/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £705,924.32 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 1 |
| May | 1 | 2 | 22 |
| June | 23 | 2 | 44 |
| July | 45 | 3 | 152 |
| August | 74 | 48 | 173 |
| September | 119 | 69 | 198 |
| October | 144 | 72 | |
| November | 189 | 138 | |
| December | 211 | 162 | |
| January | 216 | 204 | |
| February | 243 | 227 | |
| March | 266 | 270 | |
| April | 270 | 294 | |
| May | 270 | 297 | |
| June | 271 | 297 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 19 | 48 | 39.6% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 10 | 48 | 20.8% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 19 | 48 | 39.6% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 19 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 19 | 5.3% | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 18 | 19 | 94.7% | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 19 | <i>N/A</i> | 15.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 6 | 8 | 75.0% | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 8 | 12.5% | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

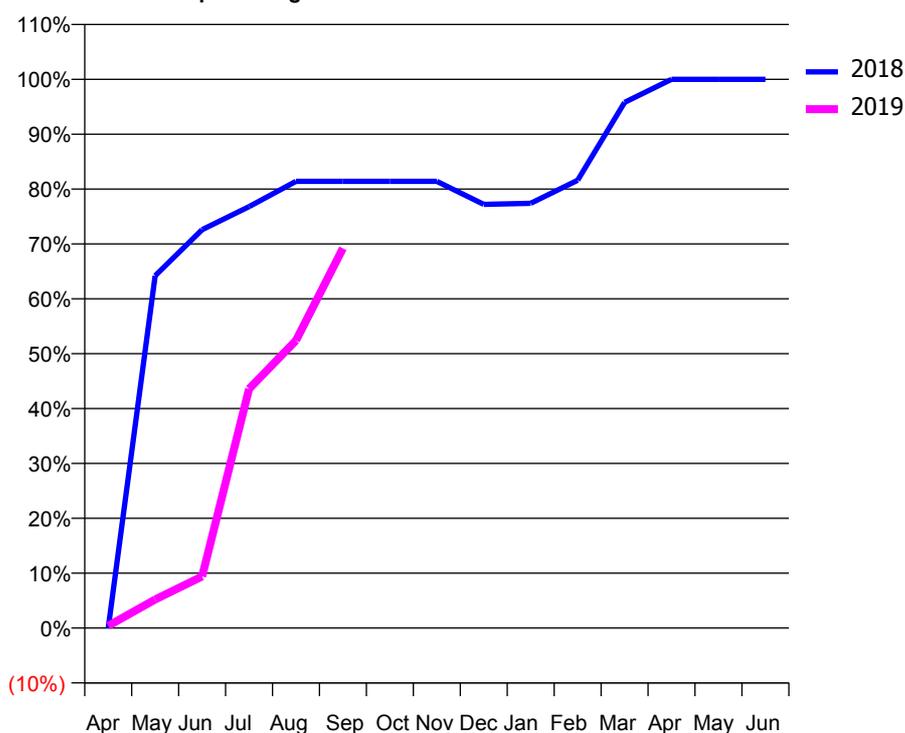
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 141852/0001 - September 2018

| | | | |
|----------------------|-------------------------------------|---|-------------|
| Name or company name | Perfect Smile Gateshead Partnership | 18/19 Contracted general activity (UDA) | 28,872 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 500 |
| Contract start date | 01/07/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £858,767.73 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.11 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 130 | 0 | 2 |
| May | 161 | 321 | 26 |
| June | 184 | 363 | 47 |
| July | 278 | 384 | 218 |
| August | 323 | 407 | 262 |
| September | 484 | 407 | 346 |
| October | 484 | 407 | |
| November | 507 | 407 | |
| December | 507 | 386 | |
| January | 507 | 387 | |
| February | 507 | 408 | |
| March | 507 | 479 | |
| April | 507 | 500 | |
| May | 505 | 500 | |
| June | 505 | 500 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 21 | 40 | 52.5% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 40 | 5.0% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 17 | 40 | 42.5% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 21 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 21 | N/A | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 21 | 21 | 100.0% | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 21 | N/A | 15.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 2 | N/A | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 2 | 0.0% | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

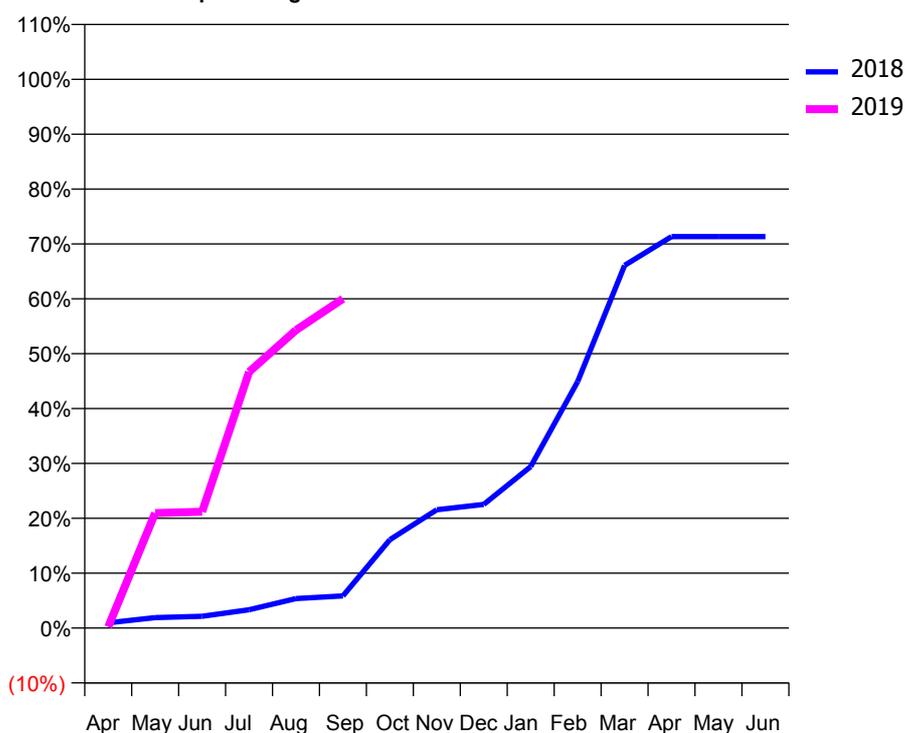
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 157457/0001 - September 2018

| | | | |
|----------------------|---------------------------------|---|-------------|
| Name or company name | Northumbria Dental Care Limited | 18/19 Contracted general activity (UDA) | 13,343 |
| Contract type name | Pilot Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 420 |
| Contract start date | 01/01/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £447,978.33 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.10 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 22 | 4 | 1 |
| May | 85 | 8 | 88 |
| June | 112 | 9 | 89 |
| July | 154 | 14 | 196 |
| August | 156 | 23 | 228 |
| September | 223 | 25 | 252 |
| October | 246 | 68 | |
| November | 248 | 91 | |
| December | 249 | 95 | |
| January | 271 | 124 | |
| February | 293 | 189 | |
| March | 322 | 278 | |
| April | 343 | 300 | |
| May | 385 | 300 | |
| June | 385 | 300 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 23 | 75 | 30.7% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 10 | 75 | 13.3% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 42 | 75 | 56.0% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 23 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 23 | N/A | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 19 | 23 | 82.6% | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 23 | 17.4% | 15.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 1 | N/A | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 1 | 0.0% | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

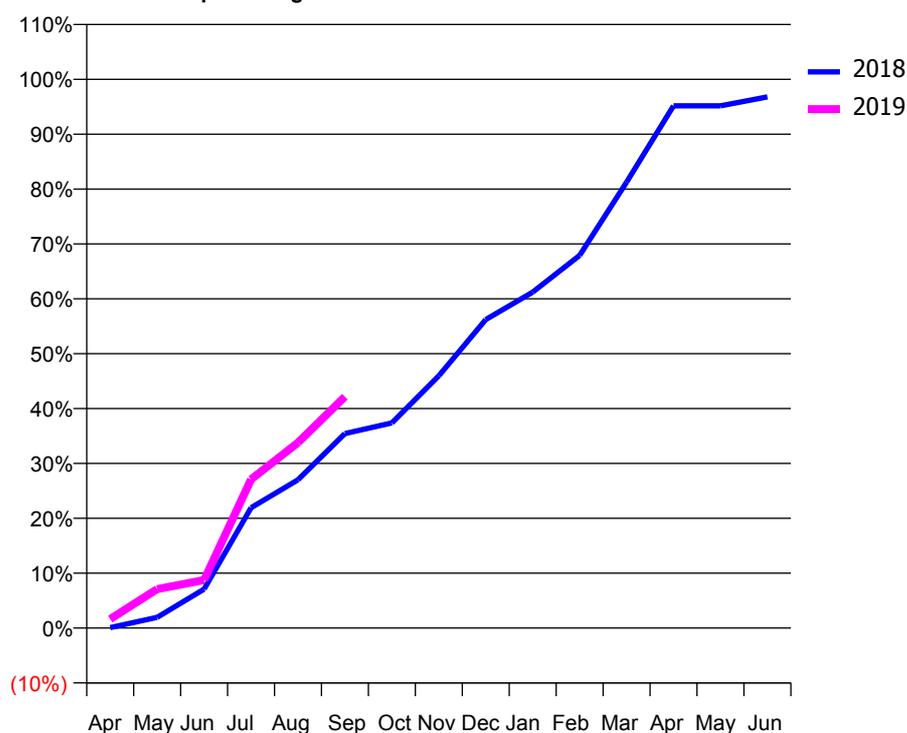
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 170011/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|---------------|
| Name or company name | SRDP | 18/19 Contracted general activity (UDA) | 71,715 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,281 |
| Contract start date | 01/10/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £2,113,459.91 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -36 | 1 | 21 |
| May | 30 | 25 | 91 |
| June | 114 | 91 | 112 |
| July | 265 | 281 | 347 |
| August | 339 | 346 | 433 |
| September | 531 | 454 | 540 |
| October | 664 | 479 | |
| November | 751 | 589 | |
| December | 923 | 720 | |
| January | 967 | 784 | |
| February | 1,057 | 870 | |
| March | 1,211 | 1,041 | |
| April | 1,212 | 1,219 | |
| May | 1,233 | 1,219 | |
| June | 1,233 | 1,240 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|---------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 62 | 103 | 60.2% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 11 | 103 | 10.7% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 30 | 103 | 29.1% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 62 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 62 | <i>1.6%</i> | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 45 | 62 | <i>72.6%</i> | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 16 | 62 | <i>25.8%</i> | 15.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 55 | 63 | <i>87.3%</i> | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 8 | 63 | <i>12.7%</i> | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | <i>100.0%</i> | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

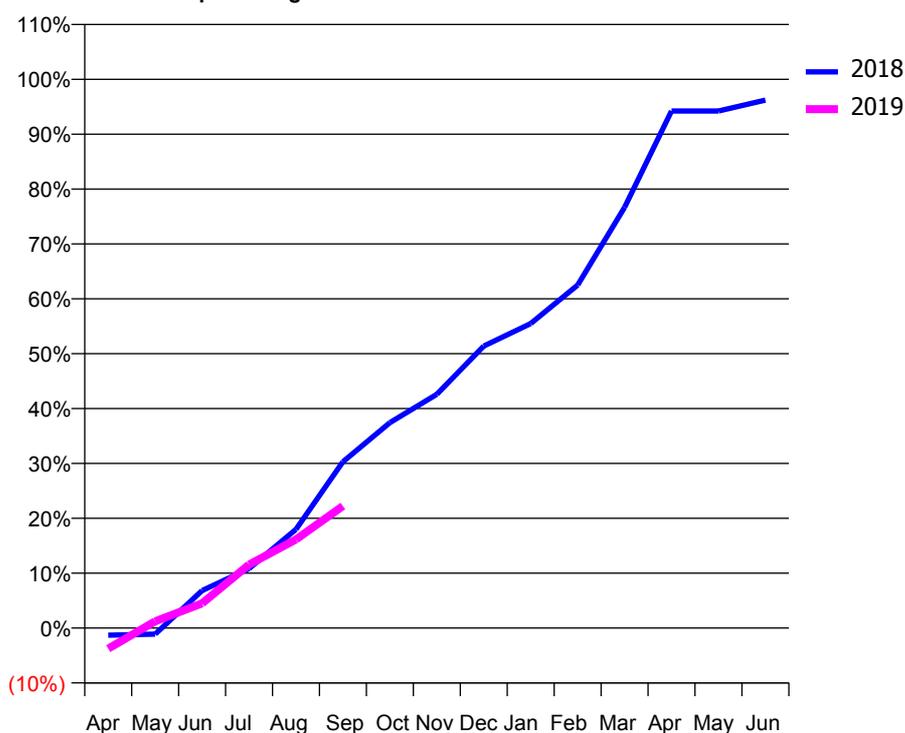
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 170011/0003 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | SRDP | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 12,550 |
| Contract start date | 01/04/2012 | Carry forward orthodontic activity (UOA) | 475 |
| Contract end date | 31/03/2019 | Baseline contract value | £707,734.52 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 9.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 278 | -166 | -474 |
| May | 608 | -143 | 153 |
| June | 1,072 | 856 | 566 |
| July | 1,789 | 1,360 | 1,452 |
| August | 2,487 | 2,258 | 2,027 |
| September | 4,351 | 3,802 | 2,791 |
| October | 5,272 | 4,697 | |
| November | 5,679 | 5,345 | |
| December | 6,472 | 6,450 | |
| January | 7,712 | 6,964 | |
| February | 8,768 | 7,843 | |
| March | 11,280 | 9,621 | |
| April | 11,932 | 11,823 | |
| May | 12,040 | 11,823 | |
| June | 12,382 | 12,075 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 541 | 792 | 68.3% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 15 | 792 | 1.9% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 236 | 792 | 29.8% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 541 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 541 | N/A | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 450 | 541 | 83.2% | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 91 | 541 | 16.8% | 15.1% | 16.8% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 263 | 277 | 94.9% | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 8 | 277 | 2.9% | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 9 | 88.9% | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

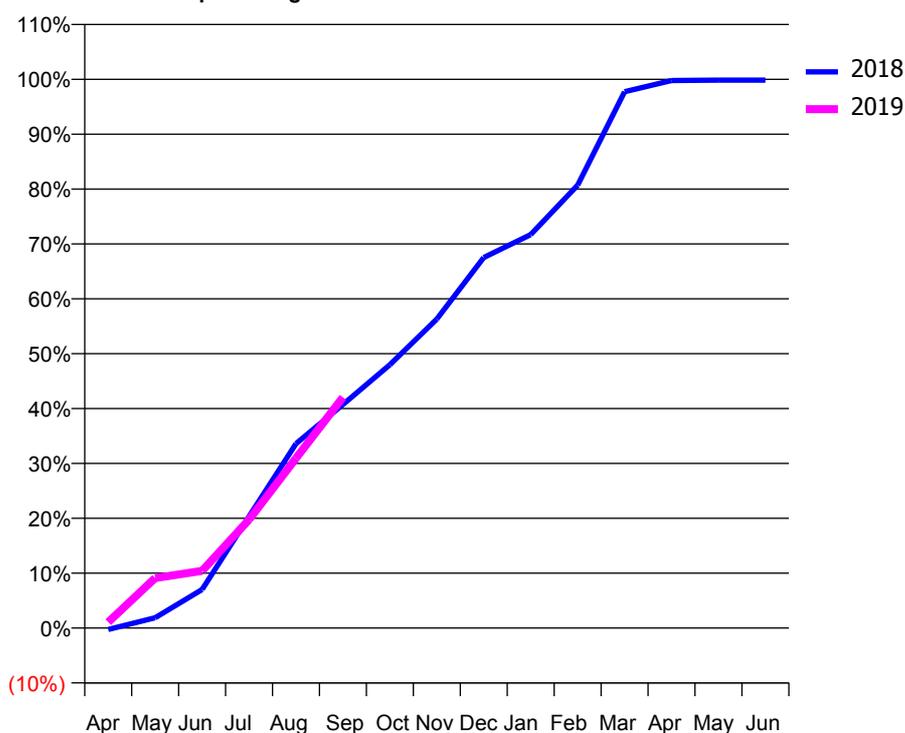
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 176648/0001 - September 2018

| | | | |
|----------------------|-------------------------------|---|---------------|
| Name or company name | South Tyneside Smiles Limited | 18/19 Contracted general activity (UDA) | 85,974 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,119 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £2,477,125.90 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 21 | -6 | 23 |
| May | 288 | 40 | 193 |
| June | 333 | 149 | 221 |
| July | 552 | 431 | 419 |
| August | 772 | 712 | 656 |
| September | 967 | 863 | 891 |
| October | 1,141 | 1,017 | |
| November | 1,376 | 1,193 | |
| December | 1,571 | 1,431 | |
| January | 1,700 | 1,519 | |
| February | 1,829 | 1,710 | |
| March | 2,109 | 2,071 | |
| April | 2,109 | 2,114 | |
| May | 2,109 | 2,116 | |
| June | 2,109 | 2,116 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 100 | 164 | 61.0% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 20 | 164 | 12.2% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 44 | 164 | 26.8% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 100 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 100 | 4.0% | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 75 | 100 | 75.0% | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 20 | 100 | 20.0% | 15.1% | 16.8% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 76 | 90 | 84.4% | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 11 | 90 | 12.2% | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

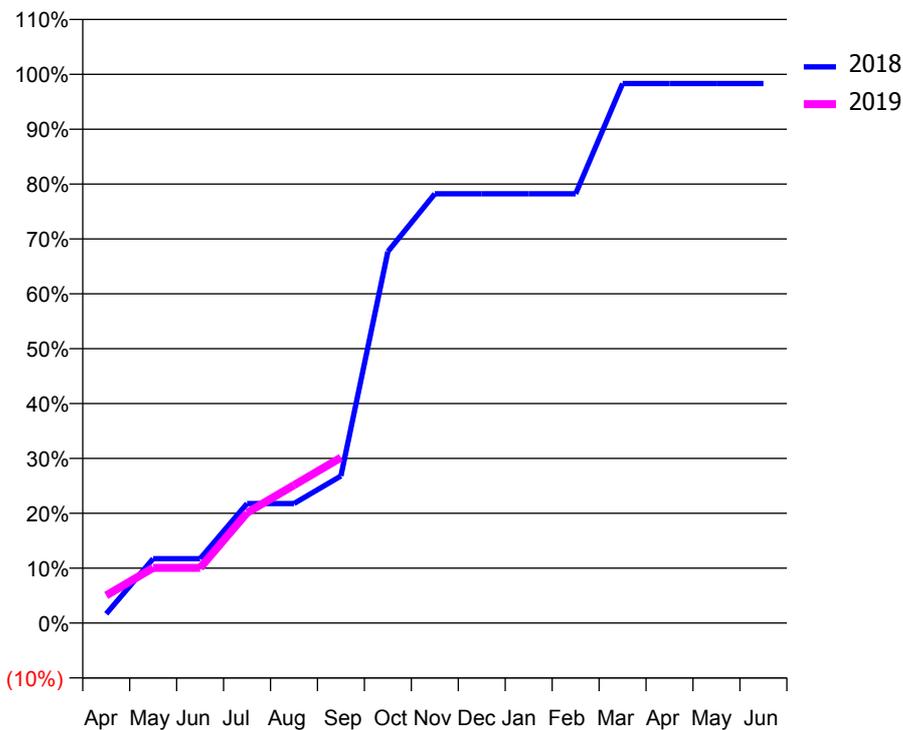
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 177644/0001 - September 2018

| | | | |
|----------------------|--------------------------------|---|-------------|
| Name or company name | Goodteeth Dental Surgeries Ltd | 18/19 Contracted general activity (UDA) | 8,745 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -134 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 418 |
| Contract start date | 01/09/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £236,393.67 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 7 | 21 |
| May | 21 | 49 | 42 |
| June | 21 | 49 | 42 |
| July | 42 | 91 | 84 |
| August | 42 | 91 | 105 |
| September | 84 | 112 | 126 |
| October | 173 | 283 | |
| November | 215 | 327 | |
| December | 257 | 327 | |
| January | 257 | 327 | |
| February | 278 | 327 | |
| March | 425 | 411 | |
| April | 425 | 411 | |
| May | 425 | 411 | |
| June | 425 | 411 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 20 | 23 | 87.0% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 23 | 4.3% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 2 | 23 | 8.7% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 20 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 20 | N/A | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 18 | 20 | 90.0% | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 20 | 10.0% | 15.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

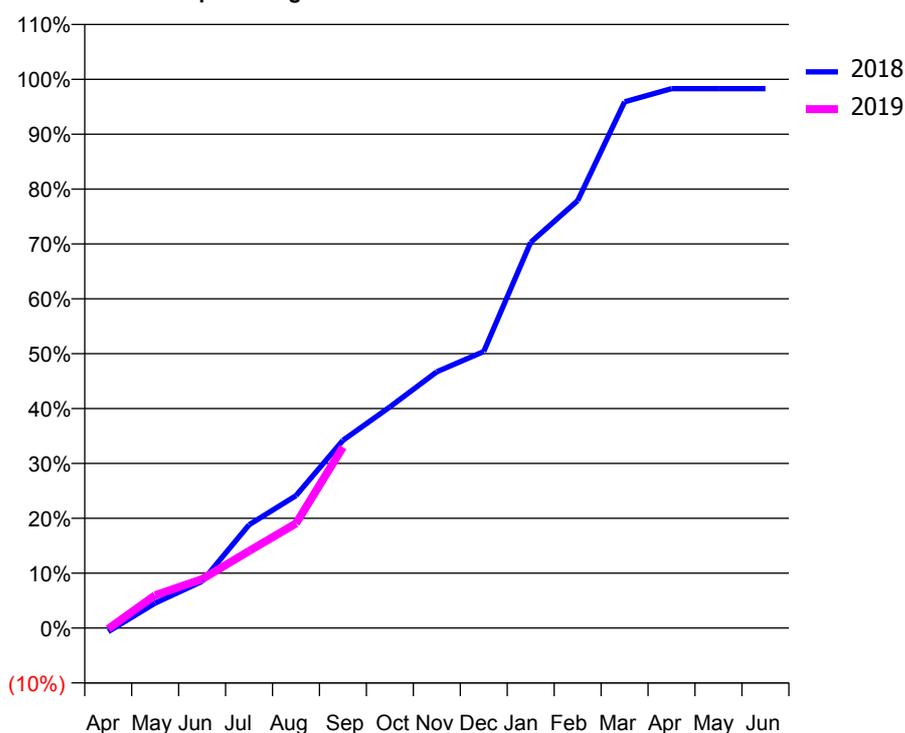
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 186872/0018 - September 2018

| | | | |
|----------------------|---------------------|---|-------------|
| Name or company name | ORTHOWORLD 2000 LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 9,586 |
| Contract start date | 01/07/2012 | Carry forward orthodontic activity (UOA) | 163 |
| Contract end date | 31/03/2019 | Baseline contract value | £550,748.29 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 7.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 152 | -65 | -16 |
| May | 348 | 436 | 574 |
| June | 1,128 | 816 | 854 |
| July | 1,905 | 1,803 | 1,345 |
| August | 2,614 | 2,314 | 1,828 |
| September | 3,211 | 3,279 | 3,161 |
| October | 4,284 | 3,863 | |
| November | 5,496 | 4,477 | |
| December | 6,172 | 4,830 | |
| January | 7,095 | 6,739 | |
| February | 7,867 | 7,466 | |
| March | 8,938 | 9,192 | |
| April | 9,366 | 9,423 | |
| May | 9,366 | 9,423 | |
| June | 9,367 | 9,423 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 444 | 676 | 65.7% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 119 | 676 | 17.6% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 113 | 676 | 16.7% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 444 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 15 | 444 | 3.4% | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 367 | 444 | 82.7% | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 61 | 444 | 13.7% | 15.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 139 | 173 | 80.3% | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 31 | 173 | 17.9% | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 9 | 88.9% | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

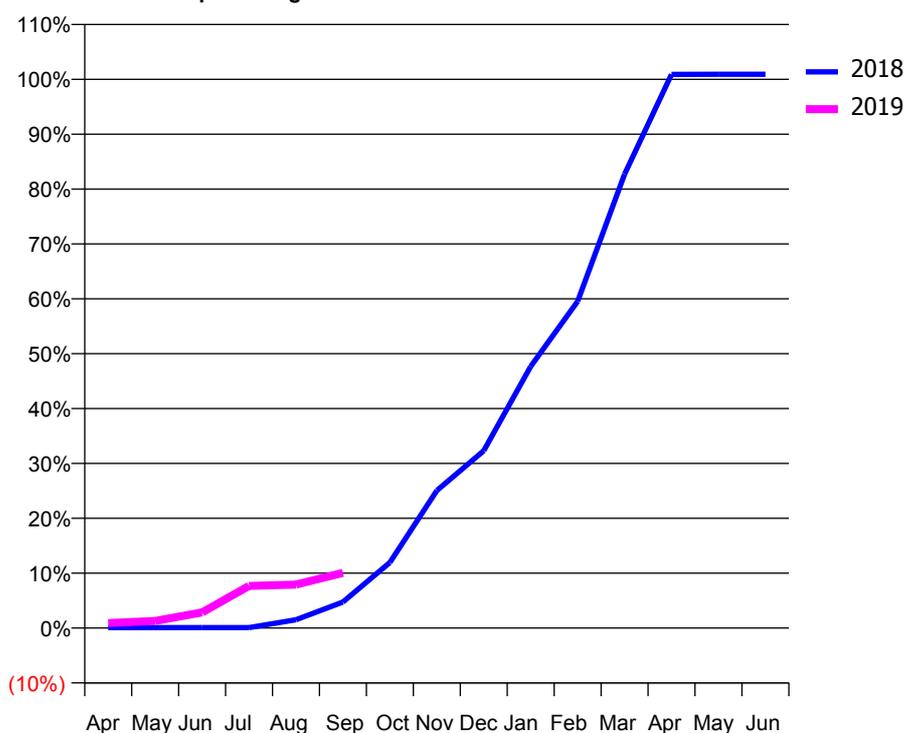
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 191639/0001 - September 2018

| | | | |
|----------------------|--------------------------|---|-------------|
| Name or company name | Osborne Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,411 |
| Contract start date | 01/01/2013 | Carry forward orthodontic activity (UOA) | -49 |
| Contract end date | 31/03/2019 | Baseline contract value | £310,973.04 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 5 | 49 |
| May | 0 | 5 | 70 |
| June | 385 | 5 | 154 |
| July | 962 | 5 | 415 |
| August | 1,069 | 82 | 429 |
| September | 1,069 | 257 | 544 |
| October | 1,190 | 647 | |
| November | 1,936 | 1,356 | |
| December | 2,301 | 1,748 | |
| January | 3,006 | 2,580 | |
| February | 3,645 | 3,221 | |
| March | 4,295 | 4,476 | |
| April | 4,890 | 5,459 | |
| May | 5,017 | 5,460 | |
| June | 5,080 | 5,460 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 271 | 400 | 67.8% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 77 | 400 | 19.3% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 52 | 400 | 13.0% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 271 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 271 | 0.4% | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 240 | 271 | 88.6% | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 22 | 271 | 8.1% | 15.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 222 | 270 | 82.2% | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 21 | 270 | 7.8% | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 4 | 50.0% | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

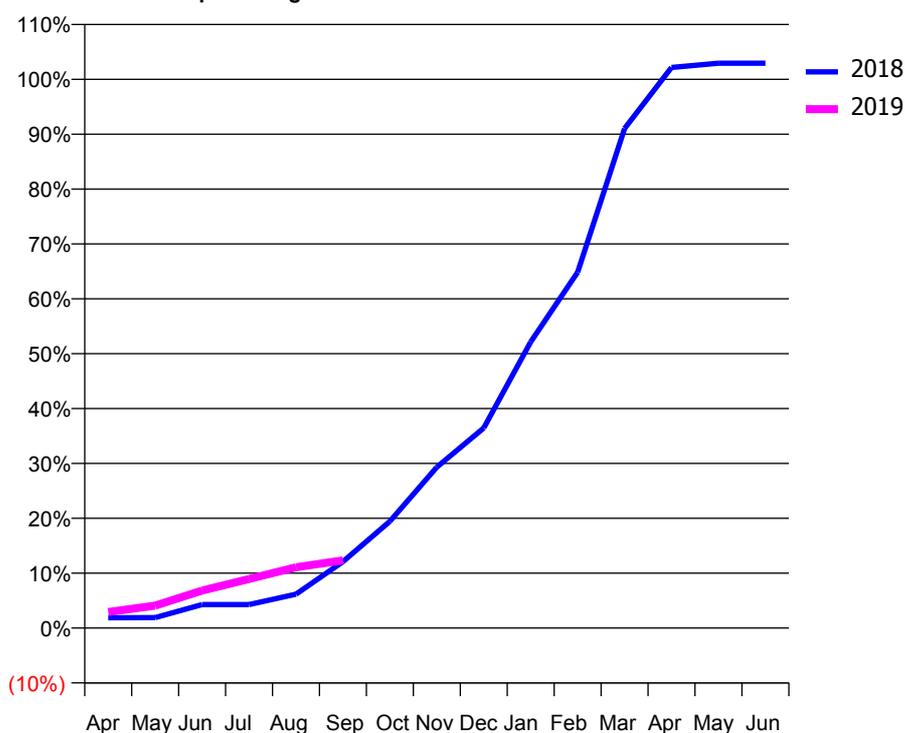
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 191639/0002 - September 2018

| | | | |
|----------------------|--------------------------|---|-------------|
| Name or company name | Osborne Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,411 |
| Contract start date | 01/01/2013 | Carry forward orthodontic activity (UOA) | -158 |
| Contract end date | 31/03/2019 | Baseline contract value | £310,973.04 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 90 | 102 | 158 |
| May | 90 | 103 | 221 |
| June | 560 | 232 | 370 |
| July | 1,039 | 232 | 484 |
| August | 1,318 | 334 | 600 |
| September | 1,318 | 654 | 668 |
| October | 1,463 | 1,052 | |
| November | 2,001 | 1,587 | |
| December | 2,212 | 1,973 | |
| January | 2,711 | 2,821 | |
| February | 3,343 | 3,509 | |
| March | 4,236 | 4,926 | |
| April | 5,215 | 5,527 | |
| May | 5,786 | 5,569 | |
| June | 5,849 | 5,569 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 261 | 369 | 70.7% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 66 | 369 | 17.9% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 42 | 369 | 11.4% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 261 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 261 | N/A | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 231 | 261 | 88.5% | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 15 | 261 | 5.7% | 15.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 172 | 205 | 83.9% | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 14 | 205 | 6.8% | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 8 | 75.0% | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

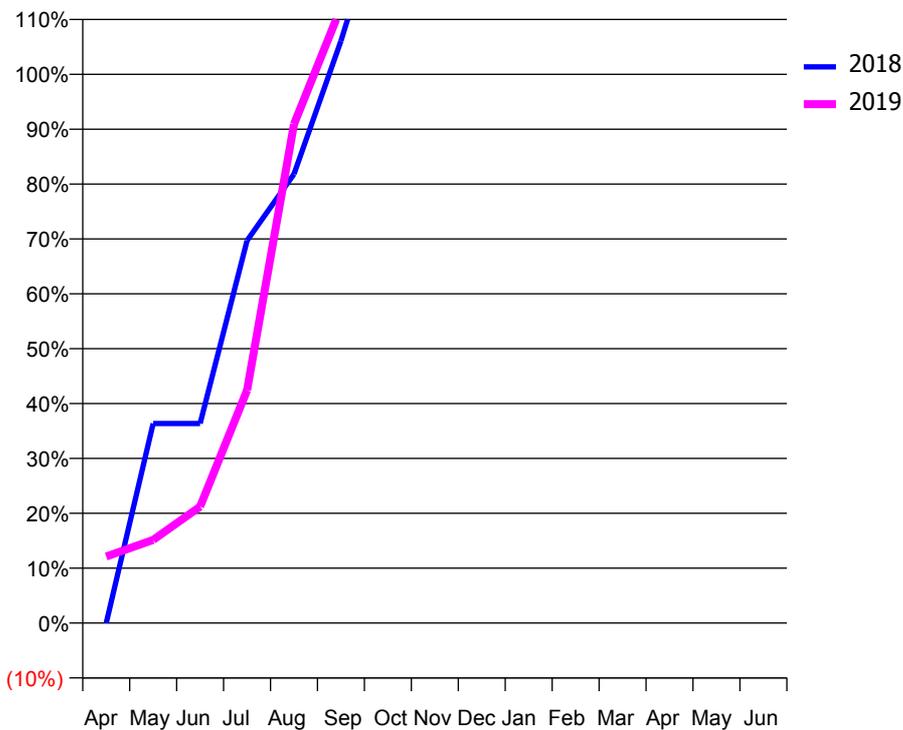
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 214922/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MISS AL DAVIDSON | 18/19 Contracted general activity (UDA) | 650 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 33 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £21,472.87 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.57 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 2 | 0 | 4 |
| May | 20 | 12 | 5 |
| June | 31 | 12 | 7 |
| July | 45 | 23 | 14 |
| August | 57 | 27 | 30 |
| September | 65 | 35 | 37 |
| October | 75 | 44 | |
| November | 98 | 45 | |
| December | 102 | 51 | |
| January | 110 | 59 | |
| February | 135 | 72 | |
| March | 136 | 75 | |
| April | 140 | 76 | |
| May | 140 | 76 | |
| June | 140 | 76 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 0 | 78 | 0.0% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 78 | 0.0% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 78 | 78 | 100.0% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 0 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 0 | N/A | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 0 | N/A | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 0 | N/A | 15.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

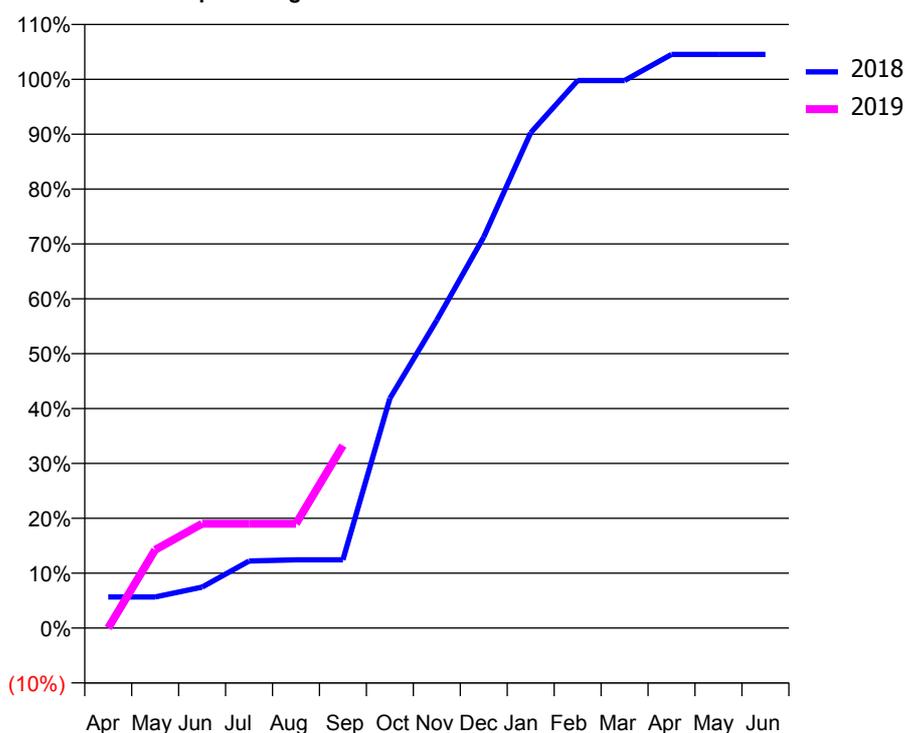
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 215031/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MR RJ GOVAN | 18/19 Contracted general activity (UDA) | 1,100 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 442 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £47,366.92 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 15 | 25 | 0 |
| May | 19 | 25 | 63 |
| June | 19 | 33 | 84 |
| July | 125 | 54 | 84 |
| August | 125 | 55 | 84 |
| September | 125 | 55 | 147 |
| October | 297 | 185 | |
| November | 361 | 248 | |
| December | 403 | 315 | |
| January | 403 | 399 | |
| February | 425 | 441 | |
| March | 446 | 441 | |
| April | 467 | 462 | |
| May | 467 | 462 | |
| June | 467 | 462 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 28 | 28 | 100.0% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 28 | 0.0% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 28 | 0.0% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 28 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 28 | N/A | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 25 | 28 | 89.3% | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 28 | 10.7% | 15.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 20 | 34 | 58.8% | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 34 | 8.8% | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

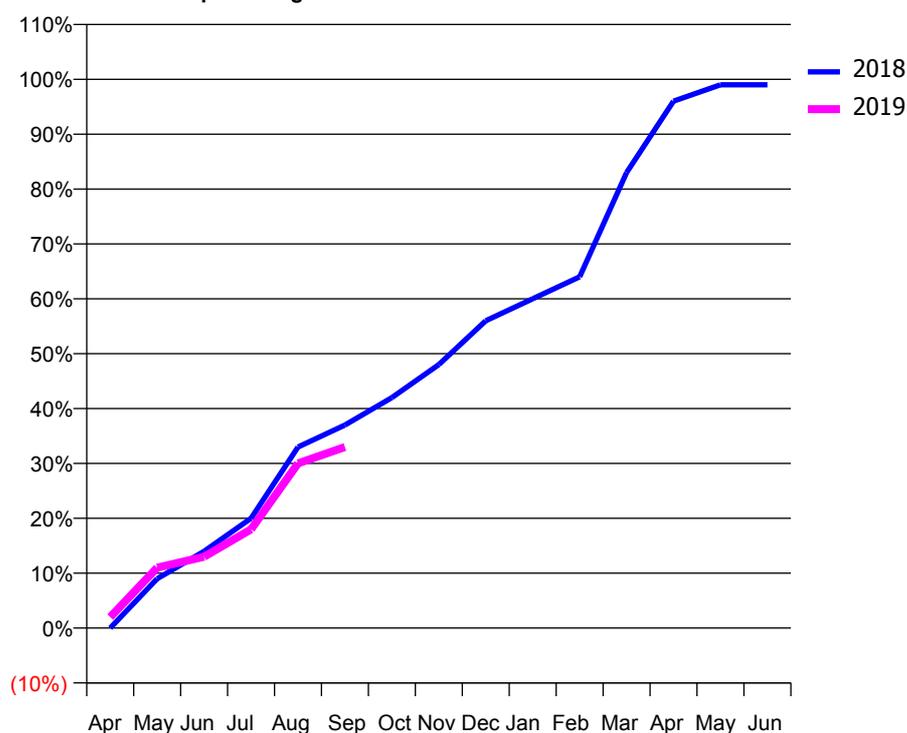
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 219576/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR DJ WHITE | 18/19 Contracted general activity (UDA) | 29,504 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 100 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £791,541.31 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 2 | -0 | 2 |
| May | 39 | 9 | 11 |
| June | 45 | 14 | 13 |
| July | 45 | 20 | 18 |
| August | 52 | 33 | 30 |
| September | 53 | 37 | 33 |
| October | 58 | 42 | |
| November | 66 | 48 | |
| December | 70 | 56 | |
| January | 74 | 60 | |
| February | 79 | 64 | |
| March | 91 | 83 | |
| April | 93 | 96 | |
| May | 98 | 99 | |
| June | 98 | 99 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 0 | 95 | 0.0% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 95 | 0.0% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 95 | 95 | 100.0% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 0 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 0 | N/A | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 0 | N/A | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 0 | N/A | 15.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

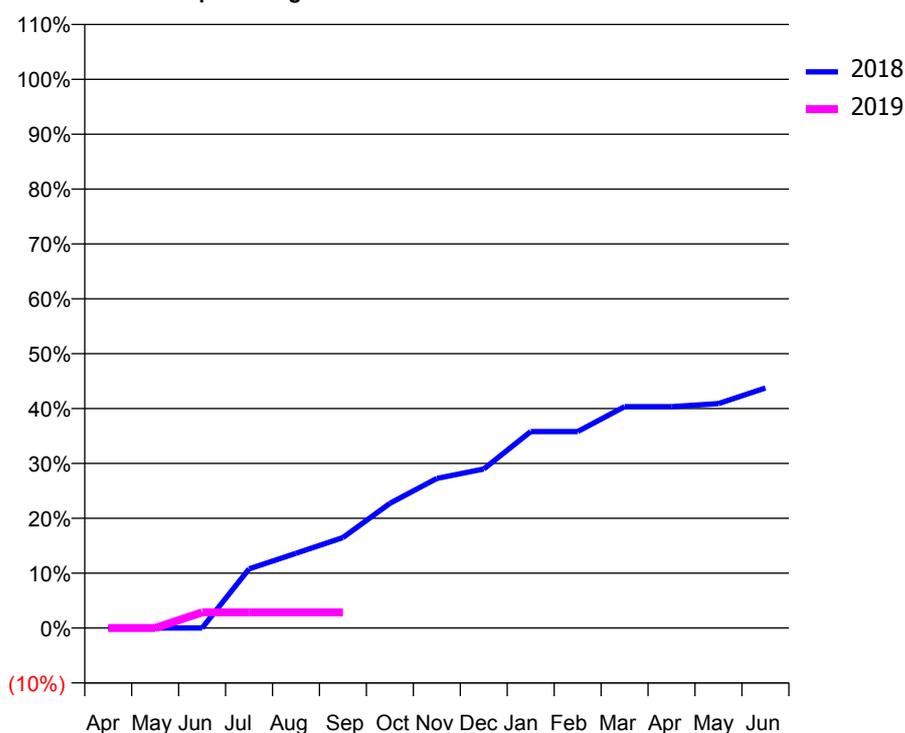
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 245380/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MR JI SPEDDING | 18/19 Contracted general activity (UDA) | 3,500 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 176 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £88,026.56 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.31 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 12 | 0 | 0 |
| June | 29 | 0 | 5 |
| July | 55 | 19 | 5 |
| August | 69 | 24 | 5 |
| September | 81 | 29 | 5 |
| October | 97 | 40 | |
| November | 104 | 48 | |
| December | 135 | 51 | |
| January | 136 | 63 | |
| February | 176 | 63 | |
| March | 181 | 71 | |
| April | 181 | 71 | |
| May | 181 | 72 | |
| June | 181 | 77 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 0 | 53 | 0.0% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 53 | 0.0% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 53 | 53 | 100.0% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 0 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 0 | N/A | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 0 | N/A | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 0 | N/A | 15.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

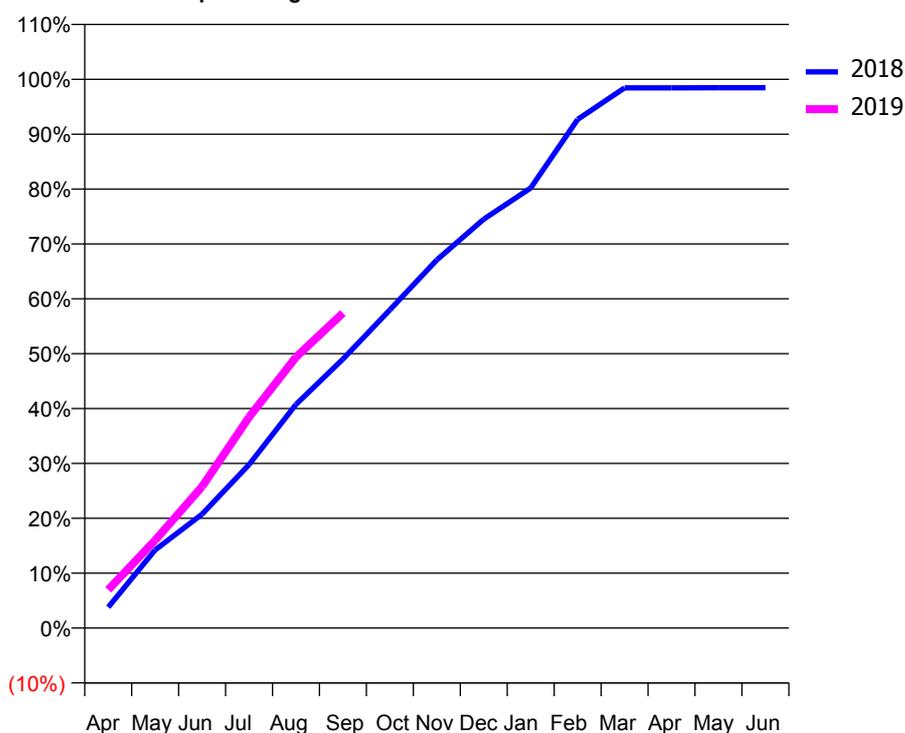
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 253677/0001 - September 2018

| | | | |
|----------------------|-----------------|---|---------------|
| Name or company name | MR CD RUSHFORTH | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 21,746 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 334 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,355,800.61 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.49 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 18.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|--------|
| | 2017 | 2018 | 2019 |
| April | 577 | 827 | 1,515 |
| May | 1,899 | 3,096 | 3,481 |
| June | 3,097 | 4,512 | 5,606 |
| July | 4,389 | 6,478 | 8,364 |
| August | 5,514 | 8,865 | 10,738 |
| September | 7,071 | 10,659 | 12,484 |
| October | 9,176 | 12,612 | |
| November | 11,306 | 14,587 | |
| December | 13,273 | 16,205 | |
| January | 14,919 | 17,439 | |
| February | 17,609 | 20,158 | |
| March | 20,668 | 21,407 | |
| April | 22,375 | 21,407 | |
| May | 22,396 | 21,410 | |
| June | 22,396 | 21,412 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 1,079 | 2,720 | 39.7% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 270 | 2,720 | 9.9% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 1,371 | 2,720 | 50.4% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 4 | 1,079 | 0.4% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 21 | 1,079 | 1.9% | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 794 | 1,079 | 73.6% | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 258 | 1,079 | 23.9% | 15.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 754 | 852 | 88.5% | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 83 | 852 | 9.7% | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 28 | 28 | 100.0% | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

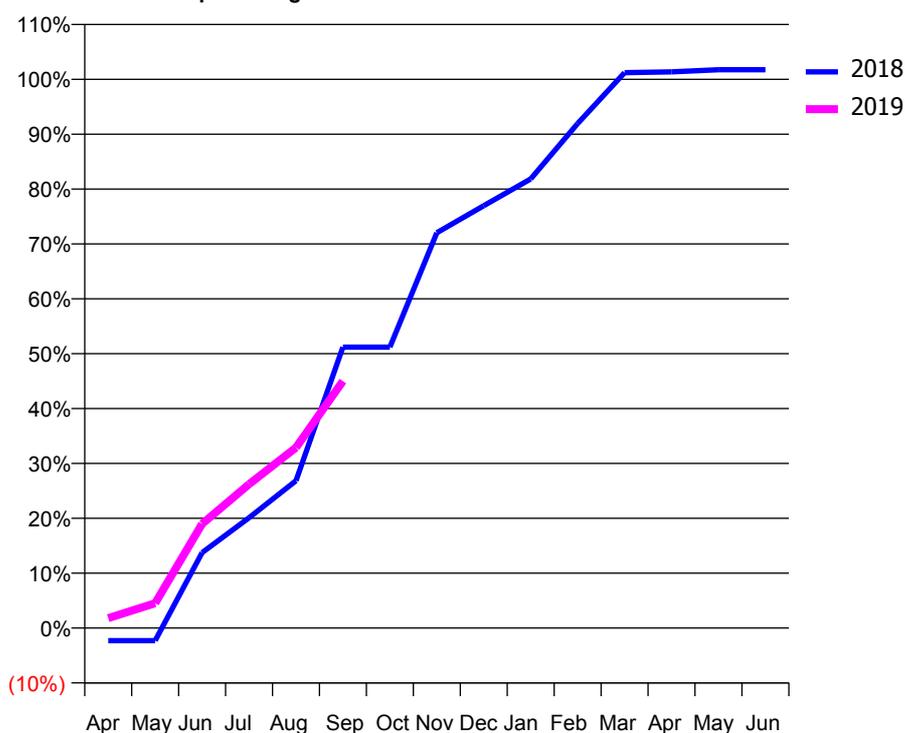
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 270601/0002 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MR UM QURESHI | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,376 |
| Contract start date | 01/11/2010 | Carry forward orthodontic activity (UOA) | -97 |
| Contract end date | 31/03/2019 | Baseline contract value | £362,295.40 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.28 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -309 | -125 | 97 |
| May | -201 | -125 | 243 |
| June | 115 | 739 | 1,021 |
| July | 202 | 1,081 | 1,409 |
| August | 541 | 1,443 | 1,769 |
| September | 1,232 | 2,752 | 2,420 |
| October | 1,666 | 2,752 | |
| November | 2,226 | 3,873 | |
| December | 2,805 | 4,138 | |
| January | 2,938 | 4,400 | |
| February | 3,361 | 4,942 | |
| March | 4,335 | 5,441 | |
| April | 4,699 | 5,448 | |
| May | 4,699 | 5,469 | |
| June | 5,251 | 5,469 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 224 | 577 | 38.8% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 45 | 577 | 7.8% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 308 | 577 | 53.4% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 224 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 224 | 0.4% | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 199 | 224 | 88.8% | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 17 | 224 | 7.6% | 15.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 312 | 325 | 96.0% | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 325 | 0.0% | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

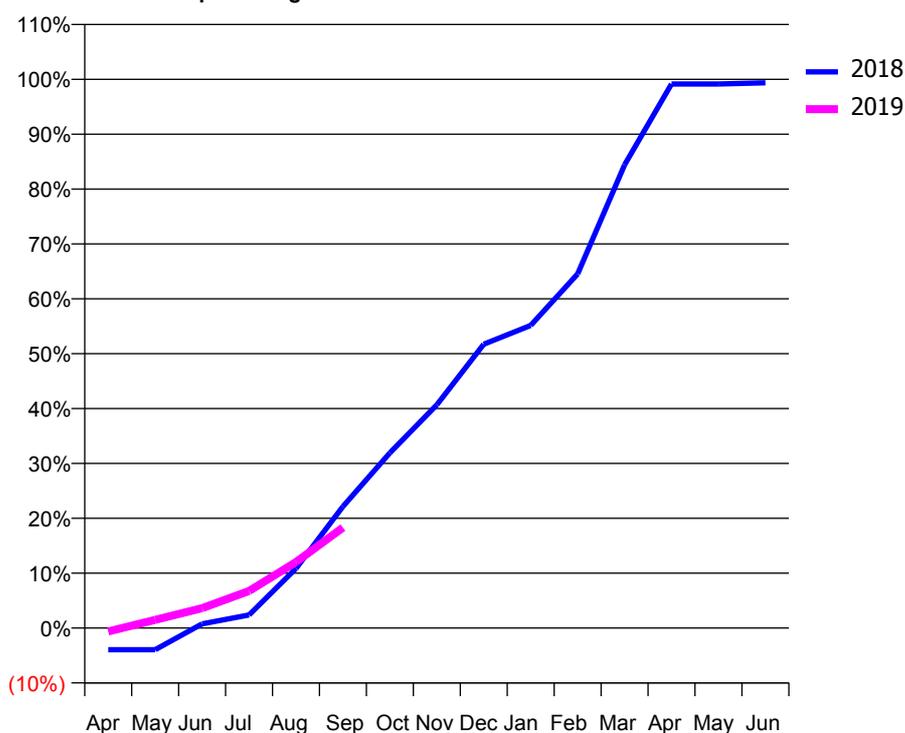
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 270601/0003 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MR UM QURESHI | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 10,753 |
| Contract start date | 01/12/2010 | Carry forward orthodontic activity (UOA) | 70 |
| Contract end date | 31/03/2019 | Baseline contract value | £722,421.38 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.41 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 8.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | -397 | -427 | -70 |
| May | 16 | -427 | 161 |
| June | 620 | 81 | 390 |
| July | 780 | 257 | 728 |
| August | 1,128 | 1,169 | 1,292 |
| September | 1,994 | 2,380 | 1,968 |
| October | 2,412 | 3,432 | |
| November | 2,773 | 4,374 | |
| December | 4,428 | 5,561 | |
| January | 4,828 | 5,931 | |
| February | 5,701 | 6,940 | |
| March | 7,503 | 9,076 | |
| April | 8,979 | 10,662 | |
| May | 8,979 | 10,662 | |
| June | 10,322 | 10,683 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 474 | 980 | 48.4% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 56 | 980 | 5.7% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 450 | 980 | 45.9% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 474 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 15 | 474 | 3.2% | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 389 | 474 | 82.1% | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 69 | 474 | 14.6% | 15.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 404 | 420 | 96.2% | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 420 | 0.5% | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 12 | 12 | 100.0% | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

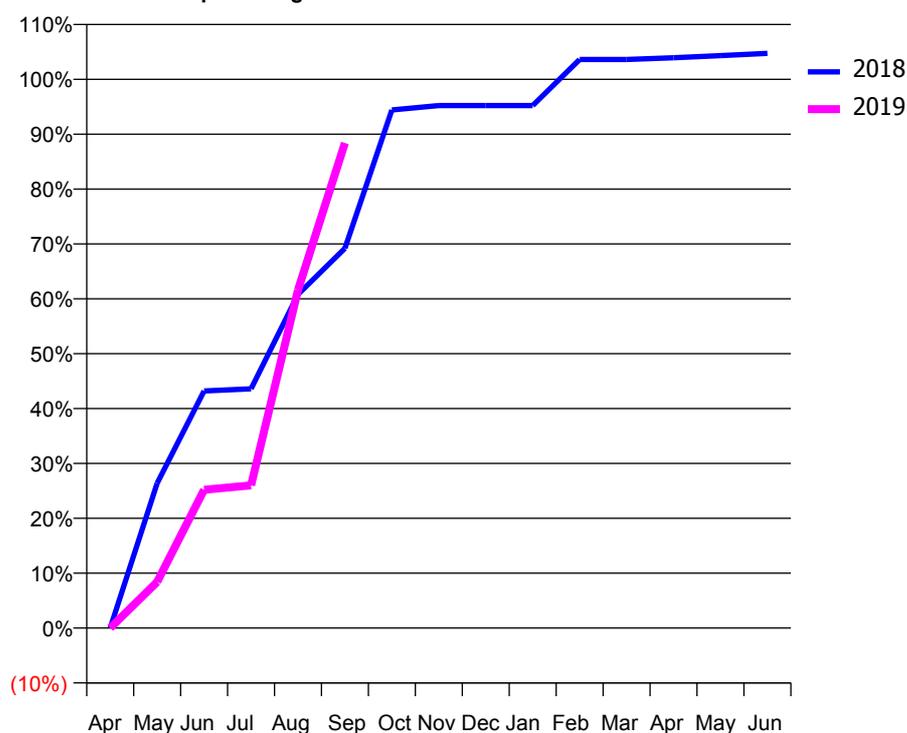
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 329711/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR S NEPALI | 18/19 Contracted general activity (UDA) | 9,100 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 250 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £231,550.00 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.34 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 63 | 0 | 0 |
| May | 148 | 66 | 21 |
| June | 170 | 108 | 63 |
| July | 238 | 109 | 65 |
| August | 239 | 152 | 154 |
| September | 242 | 173 | 221 |
| October | 246 | 236 | |
| November | 246 | 238 | |
| December | 246 | 238 | |
| January | 246 | 238 | |
| February | 246 | 259 | |
| March | 246 | 259 | |
| April | 246 | 260 | |
| May | 246 | 261 | |
| June | 247 | 262 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 14 | 29 | 48.3% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 29 | 3.4% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 14 | 29 | 48.3% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 14 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 14 | 7.1% | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 7 | 14 | 50.0% | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 6 | 14 | 42.9% | 15.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

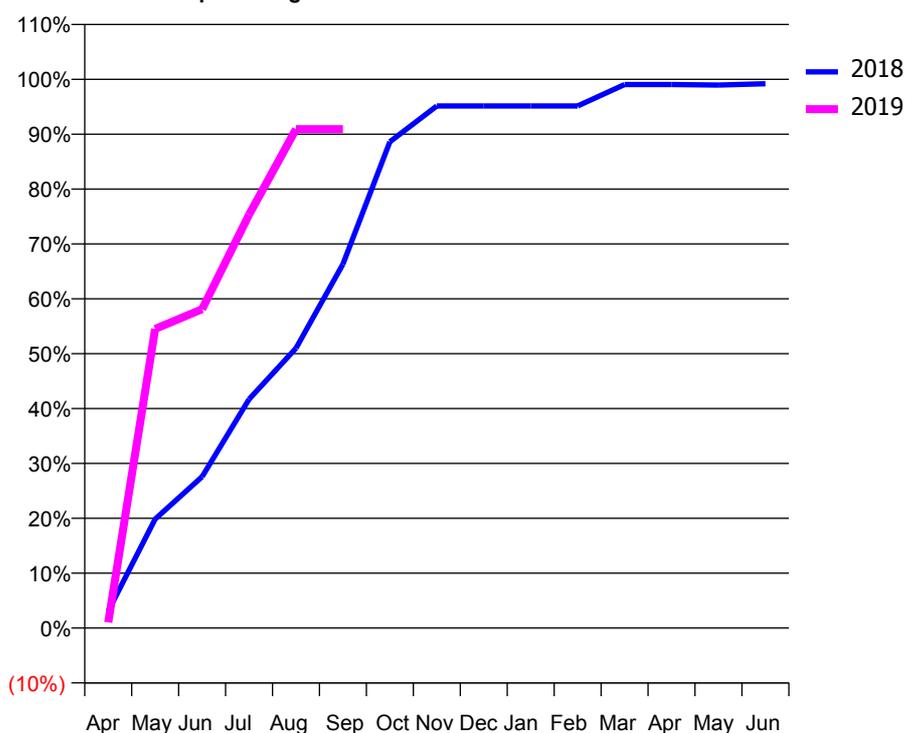
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 573639/0005 - September 2018

| | | | |
|----------------------|------------------------------------|---|-------------|
| Name or company name | Windmill (Heaton) Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 16,923 |
| Contract start date | 01/04/2012 | Carry forward orthodontic activity (UOA) | -173 |
| Contract end date | 31/03/2019 | Baseline contract value | £941,310.54 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.40 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 16.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|--------|
| | 2017 | 2018 | 2019 |
| April | 484 | 525 | 173 |
| May | 1,466 | 3,363 | 9,224 |
| June | 2,126 | 4,666 | 9,833 |
| July | 2,680 | 7,059 | 12,748 |
| August | 3,973 | 8,629 | 15,387 |
| September | 5,249 | 11,221 | 15,387 |
| October | 6,391 | 14,994 | |
| November | 8,116 | 16,101 | |
| December | 12,000 | 16,101 | |
| January | 14,271 | 16,101 | |
| February | 16,955 | 16,101 | |
| March | 16,955 | 16,762 | |
| April | 16,976 | 16,762 | |
| May | 17,058 | 16,744 | |
| June | 17,078 | 16,786 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 944 | 2,208 | 42.8% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 297 | 2,208 | 13.5% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 967 | 2,208 | 43.8% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 3 | 944 | 0.3% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 43 | 944 | 4.6% | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 757 | 944 | 80.2% | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 141 | 944 | 14.9% | 15.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 200 | 570 | 35.1% | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 16 | 570 | 2.8% | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 17 | 17 | 100.0% | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

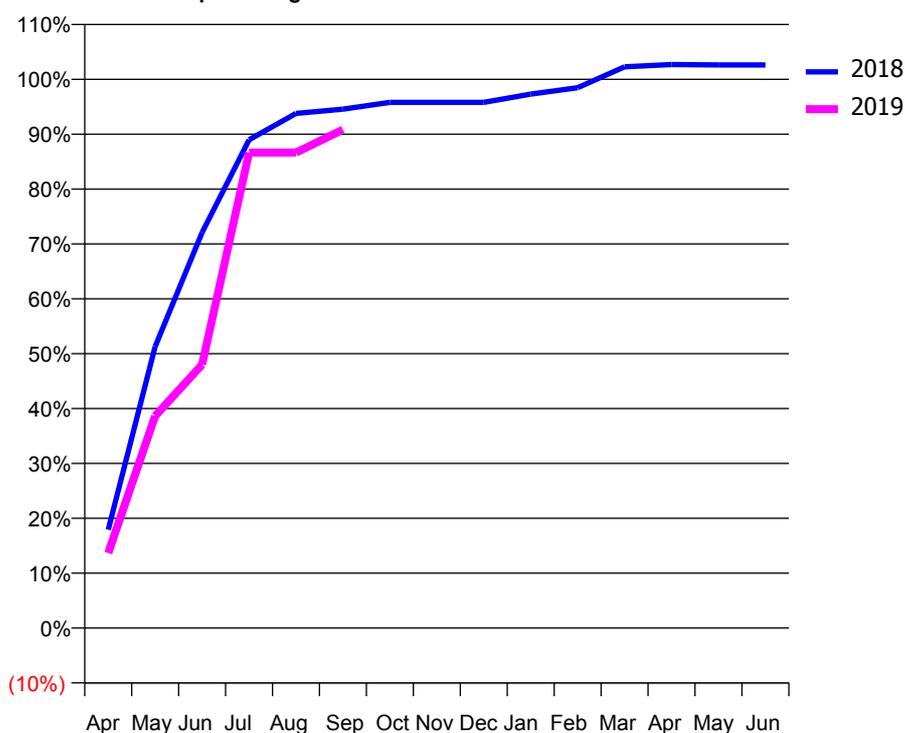
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 573639/0006 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR SB PABARY | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 9,464 |
| Contract start date | 01/04/2013 | Carry forward orthodontic activity (UOA) | -247 |
| Contract end date | 31/03/2019 | Baseline contract value | £523,789.90 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 21 | 1,697 | 1,294 |
| May | 183 | 4,854 | 3,657 |
| June | 302 | 6,821 | 4,543 |
| July | 589 | 8,420 | 8,199 |
| August | 3,031 | 8,875 | 8,199 |
| September | 5,347 | 8,949 | 8,595 |
| October | 7,466 | 9,065 | |
| November | 8,448 | 9,065 | |
| December | 9,350 | 9,065 | |
| January | 9,639 | 9,208 | |
| February | 9,639 | 9,318 | |
| March | 9,639 | 9,680 | |
| April | 9,736 | 9,718 | |
| May | 9,749 | 9,712 | |
| June | 9,748 | 9,711 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 396 | 1,239 | 32.0% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 562 | 1,239 | 45.4% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 281 | 1,239 | 22.7% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 396 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 33 | 396 | 8.3% | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 268 | 396 | 67.7% | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 93 | 396 | 23.5% | 15.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 158 | 256 | 61.7% | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 23 | 256 | 9.0% | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 12 | 12 | 100.0% | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

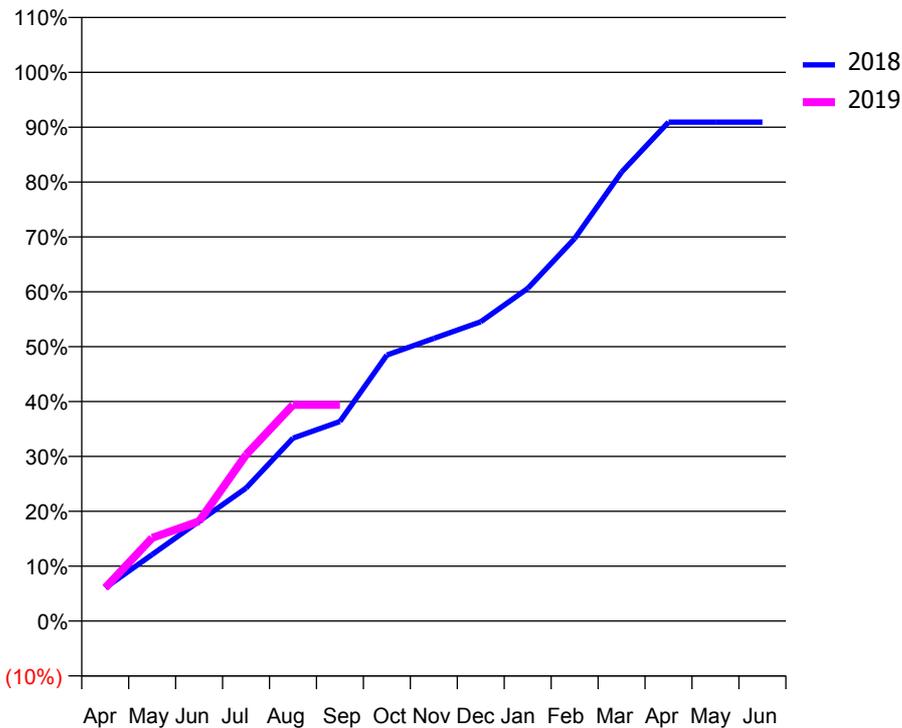
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 574112/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|---------------|
| Name or company name | Mr D Hall | 18/19 Contracted general activity (UDA) | 40,129 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 1,528 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 33 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £1,029,809.09 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 1 | 2 | 2 |
| May | 5 | 4 | 5 |
| June | 6 | 6 | 6 |
| July | 9 | 8 | 10 |
| August | 9 | 11 | 13 |
| September | 12 | 12 | 13 |
| October | 18 | 16 | |
| November | 22 | 17 | |
| December | 24 | 18 | |
| January | 26 | 20 | |
| February | 28 | 23 | |
| March | 30 | 27 | |
| April | 32 | 30 | |
| May | 32 | 30 | |
| June | 32 | 30 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 0 | 32 | 0.0% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 32 | 0.0% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 32 | 32 | 100.0% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 0 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 0 | N/A | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 0 | N/A | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 0 | N/A | 15.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

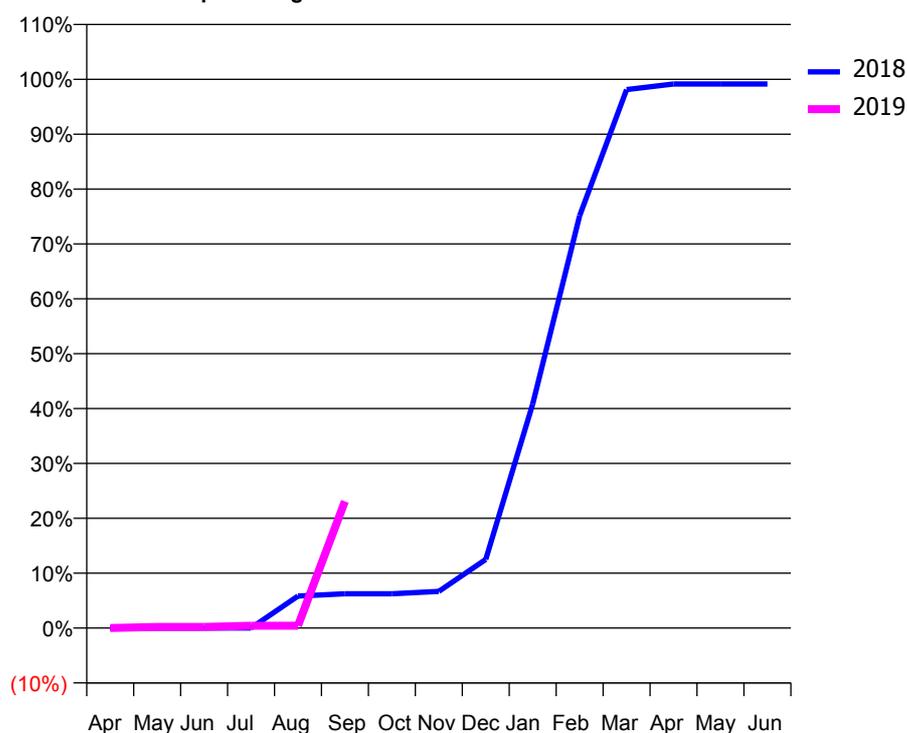
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 653314/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR JN BUTTERWORTH | 18/19 Contracted general activity (UDA) | 19,662 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 374 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £472,446.79 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 1 |
| June | 0 | 0 | 1 |
| July | 0 | 0 | 2 |
| August | 0 | 22 | 2 |
| September | 0 | 23 | 86 |
| October | 0 | 23 | |
| November | 190 | 25 | |
| December | 190 | 47 | |
| January | 190 | 153 | |
| February | 232 | 281 | |
| March | 295 | 367 | |
| April | 381 | 371 | |
| May | 381 | 371 | |
| June | 381 | 371 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 21 | 26 | 80.8% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 26 | 3.8% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 4 | 26 | 15.4% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 21 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 21 | N/A | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 16 | 21 | 76.2% | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 21 | 19.0% | 15.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

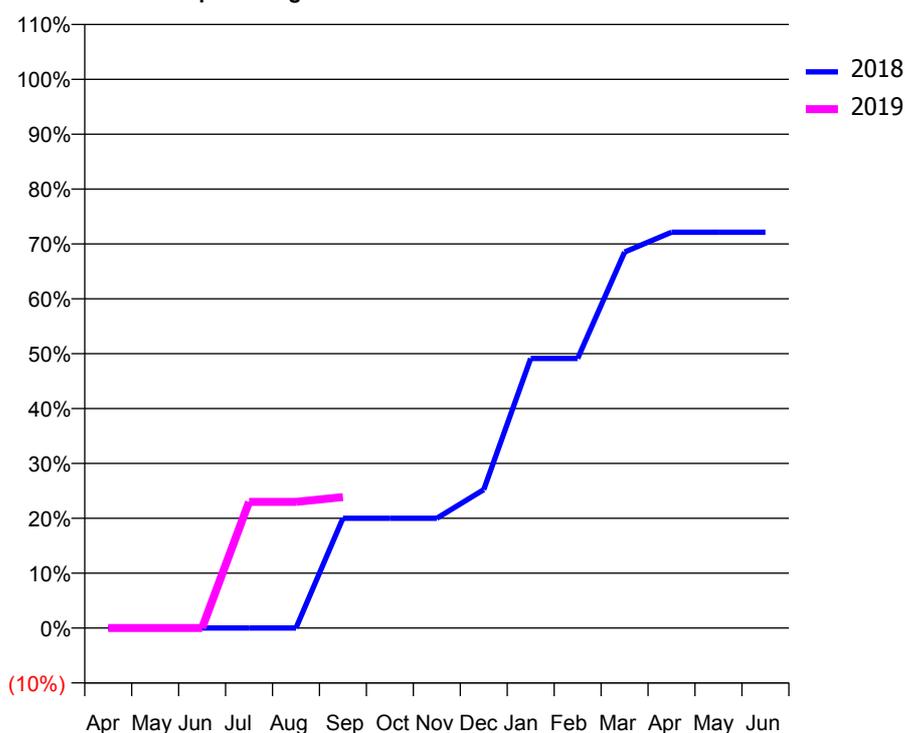
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 660957/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR CJ BARR | 18/19 Contracted general activity (UDA) | 200 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,548 |
| Contract start date | 17/03/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £173,643.23 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.33 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 0 |
| June | 0 | 0 | 0 |
| July | 329 | 0 | 586 |
| August | 331 | 0 | 586 |
| September | 407 | 510 | 608 |
| October | 1,127 | 510 | |
| November | 1,175 | 510 | |
| December | 1,179 | 643 | |
| January | 1,271 | 1,252 | |
| February | 1,930 | 1,252 | |
| March | 2,307 | 1,746 | |
| April | 2,524 | 1,838 | |
| May | 2,524 | 1,838 | |
| June | 2,524 | 1,838 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 86 | 212 | 40.6% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 14 | 212 | 6.6% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 112 | 212 | 52.8% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 86 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 86 | <i>N/A</i> | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 82 | 86 | 95.3% | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 86 | 4.7% | 15.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | <i>N/A</i> | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | <i>N/A</i> | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

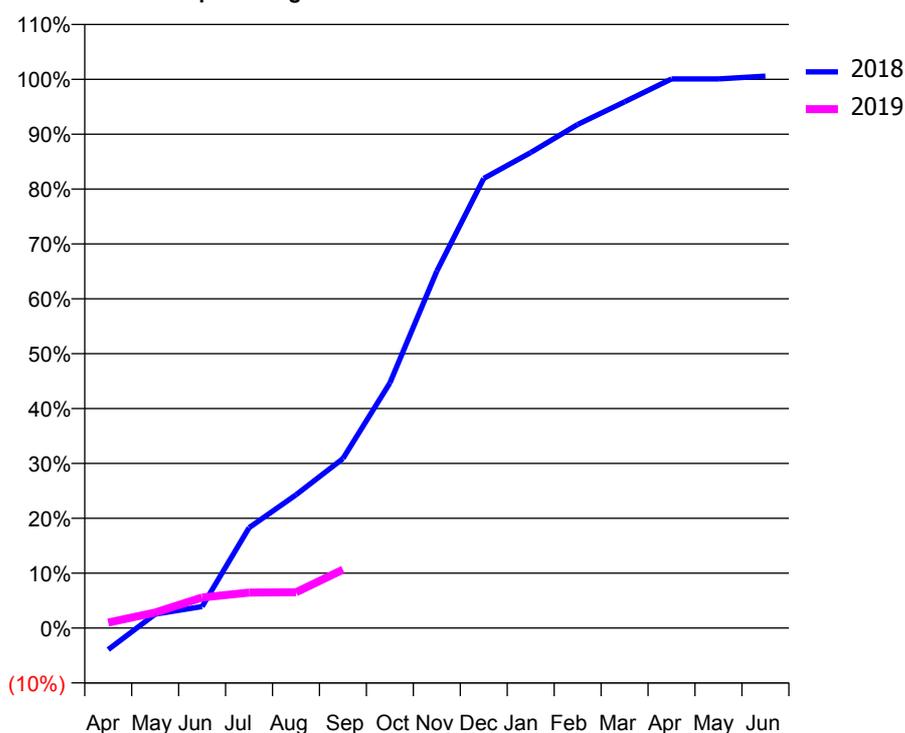
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 713023/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | Mr I A Aluko | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,600 |
| Contract start date | 01/07/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £305,612.38 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -209 | -181 | 46 |
| May | 302 | 117 | 130 |
| June | 833 | 180 | 256 |
| July | 855 | 841 | 298 |
| August | 1,219 | 1,117 | 300 |
| September | 1,901 | 1,420 | 489 |
| October | 2,523 | 2,055 | |
| November | 2,989 | 2,992 | |
| December | 3,436 | 3,769 | |
| January | 3,817 | 3,986 | |
| February | 4,133 | 4,221 | |
| March | 4,332 | 4,411 | |
| April | 4,419 | 4,603 | |
| May | 4,419 | 4,603 | |
| June | 4,419 | 4,626 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 180 | 215 | 83.7% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 215 | 1.4% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 32 | 215 | 14.9% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 180 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 180 | 2.8% | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 157 | 180 | 87.2% | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 18 | 180 | 10.0% | 15.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 36 | 119 | 30.3% | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 10 | 119 | 8.4% | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

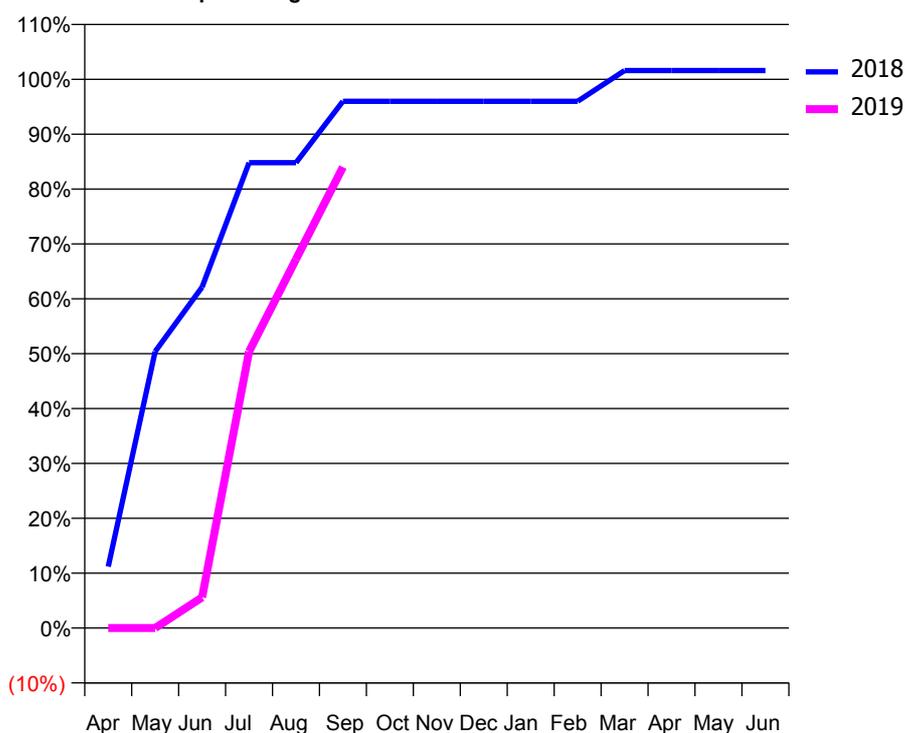
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 784540/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | JL and VA Gamon | 18/19 Contracted general activity (UDA) | 13,247 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 62 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 375 |
| Contract start date | 12/04/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £320,131.07 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.21 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 23 | 42 | 0 |
| May | 23 | 189 | 0 |
| June | 23 | 233 | 21 |
| July | 23 | 318 | 189 |
| August | 27 | 318 | 252 |
| September | 27 | 360 | 315 |
| October | 27 | 360 | |
| November | 37 | 360 | |
| December | 38 | 360 | |
| January | 166 | 360 | |
| February | 271 | 360 | |
| March | 357 | 381 | |
| April | 378 | 381 | |
| May | 378 | 381 | |
| June | 378 | 381 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 16 | 16 | 100.0% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 16 | 0.0% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 16 | 0.0% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 16 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 16 | N/A | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 14 | 16 | 87.5% | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 16 | 12.5% | 15.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 4 | 7 | 57.1% | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 7 | 14.3% | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

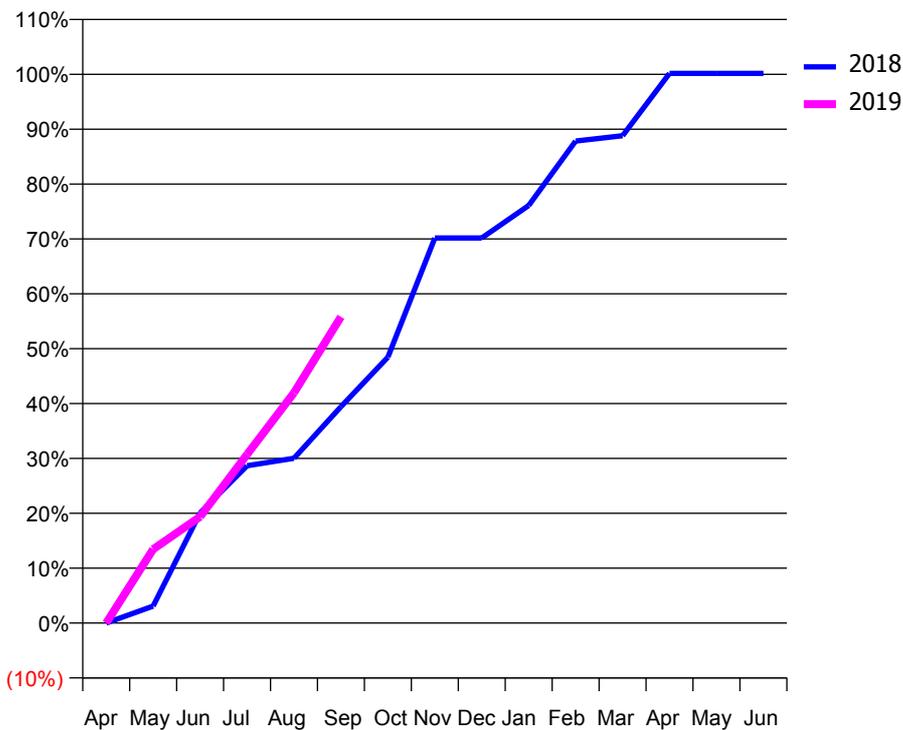
Q49 - Vital Signs Orthodontic At a Glance Contract Report for 914797/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MR RJ PARKER | 18/19 Contracted general activity (UDA) | 300 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -2 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 810 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £59,882.66 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.12 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 8 | 25 | 109 |
| June | 51 | 163 | 157 |
| July | 271 | 232 | 249 |
| August | 401 | 243 | 340 |
| September | 413 | 319 | 452 |
| October | 481 | 392 | |
| November | 527 | 568 | |
| December | 553 | 568 | |
| January | 560 | 616 | |
| February | 610 | 711 | |
| March | 612 | 719 | |
| April | 813 | 811 | |
| May | 814 | 811 | |
| June | 814 | 811 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 42 | 121 | 34.7% | 48.3% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 8 | 121 | 6.6% | 13.9% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 71 | 121 | 58.7% | 37.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 42 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 42 | <i>N/A</i> | 2.6% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 37 | 42 | 88.1% | 81.3% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 42 | 9.5% | 15.1% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 25 | 33 | 75.8% | 77.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 33 | 15.2% | 6.4% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 95.6% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

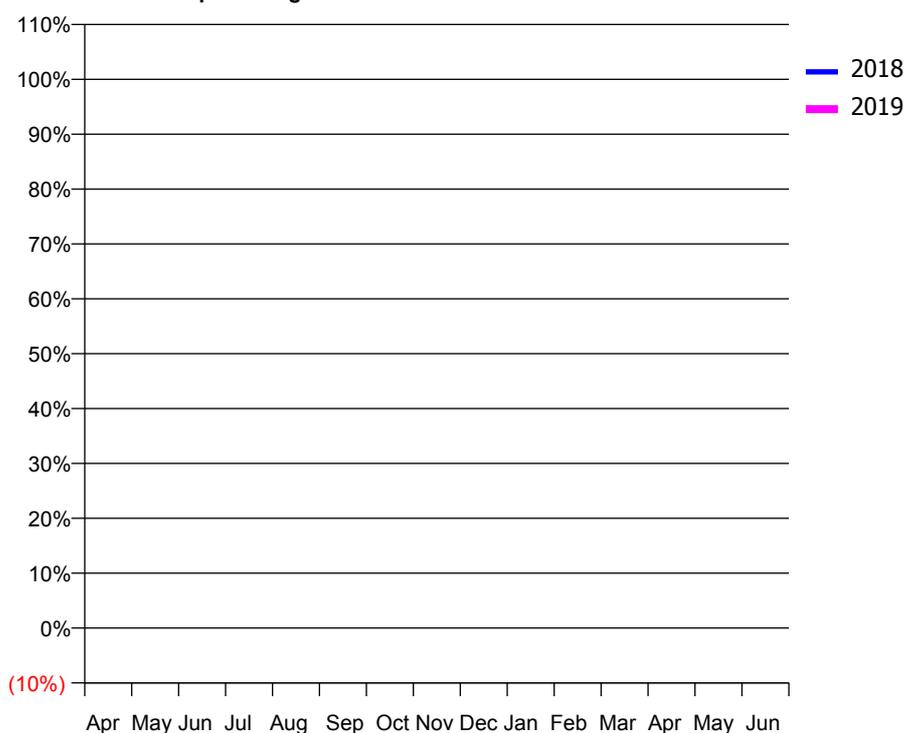
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 100470/0000 - September 2018

| | | | |
|----------------------|------------------------|---|-------|
| Name or company name | The Forum Practice Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/05/2017 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £1.00 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 64 |
| May | 0 | 0 | 108 |
| June | 0 | 0 | 108 |
| July | 0 | 86 | 245 |
| August | 0 | 1,718 | 373 |
| September | 0 | 2,433 | 436 |
| October | 0 | 3,469 | |
| November | 0 | 3,989 | |
| December | 0 | 4,887 | |
| January | 0 | 4,994 | |
| February | 0 | 5,869 | |
| March | 0 | 6,159 | |
| April | 0 | 6,397 | |
| May | 0 | 6,397 | |
| June | 0 | 6,397 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 208 | 237 | 87.8% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 4 | 237 | 1.7% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 25 | 237 | 10.5% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 208 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 208 | N/A | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 200 | 208 | 96.2% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 8 | 208 | 3.8% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 48 | 102 | 47.1% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 17 | 102 | 16.7% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

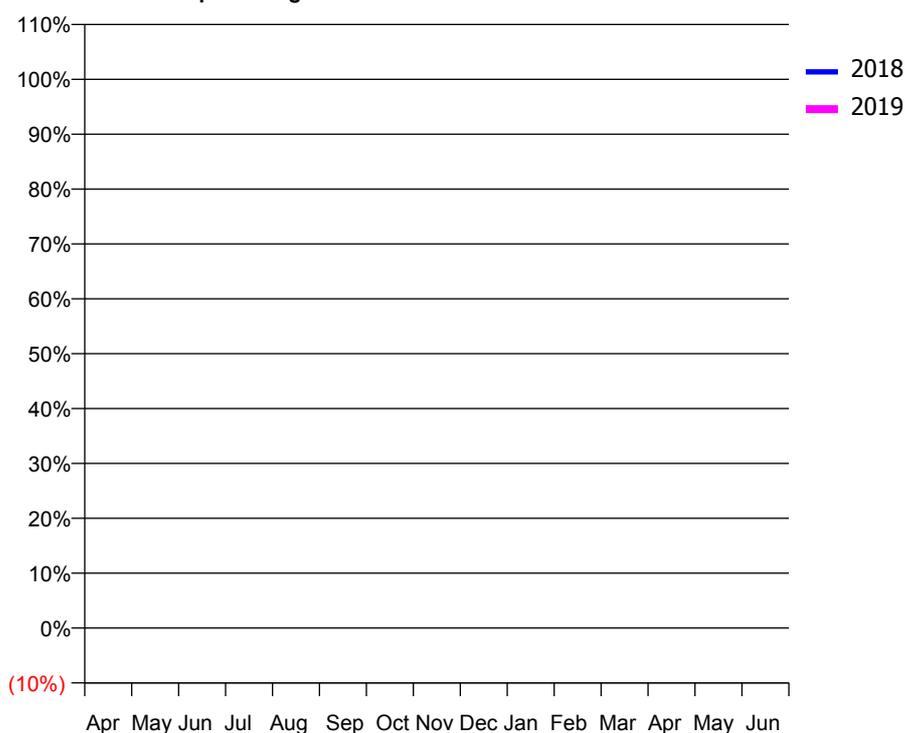
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 100489/0000 - September 2018

| | | | |
|----------------------|----------------------------------|---|-------------|
| Name or company name | Mr K Dobbs (NLAG Ortho Patients) | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/07/2017 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £176,516.00 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.23 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 128 |
| June | 0 | 0 | 128 |
| July | 0 | 0 | 329 |
| August | 0 | 0 | 329 |
| September | 0 | 0 | 670 |
| October | 0 | 767 | |
| November | 0 | 1,872 | |
| December | 0 | 2,308 | |
| January | 0 | 2,308 | |
| February | 0 | 2,711 | |
| March | 0 | 2,931 | |
| April | 0 | 3,091 | |
| May | 0 | 3,093 | |
| June | 0 | 3,093 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 215 | 283 | 76.0% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 283 | 0.0% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 68 | 283 | 24.0% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 24 | 215 | 11.2% | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 21 | 215 | 9.8% | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 126 | 215 | 58.6% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 41 | 215 | 19.1% | 15.6% | 16.8% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 4 | 13 | 30.8% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 9 | 13 | 69.2% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

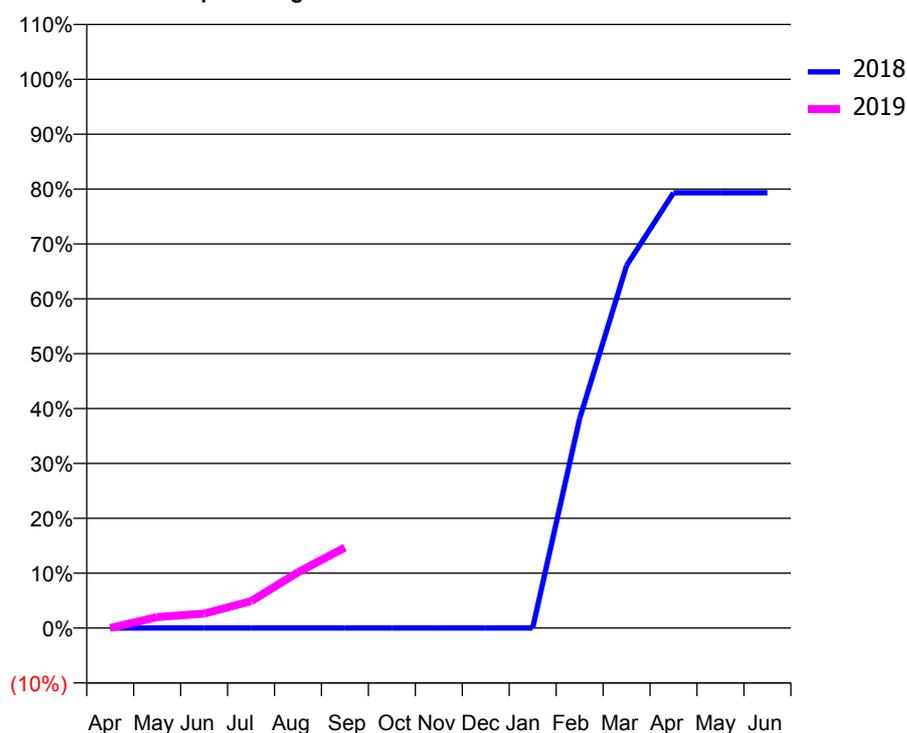
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 100553/0000 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Mrs Julie Finn | 18/19 Contracted general activity (UDA) | 1,973 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 690 |
| Contract start date | 22/10/2017 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 21/10/2018 | Baseline contract value | £108,309.76 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 14 |
| June | 0 | 0 | 18 |
| July | 0 | 0 | 34 |
| August | 0 | 0 | 70 |
| September | 0 | 0 | 101 |
| October | 0 | 0 | |
| November | 0 | 0 | |
| December | 0 | 0 | |
| January | 0 | 0 | |
| February | 0 | 210 | |
| March | 0 | 363 | |
| April | 0 | 436 | |
| May | 0 | 436 | |
| June | 0 | 436 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 23 | 89 | 25.8% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 89 | 1.1% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 65 | 89 | 73.0% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 23 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 23 | N/A | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 23 | 23 | 100.0% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 23 | N/A | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

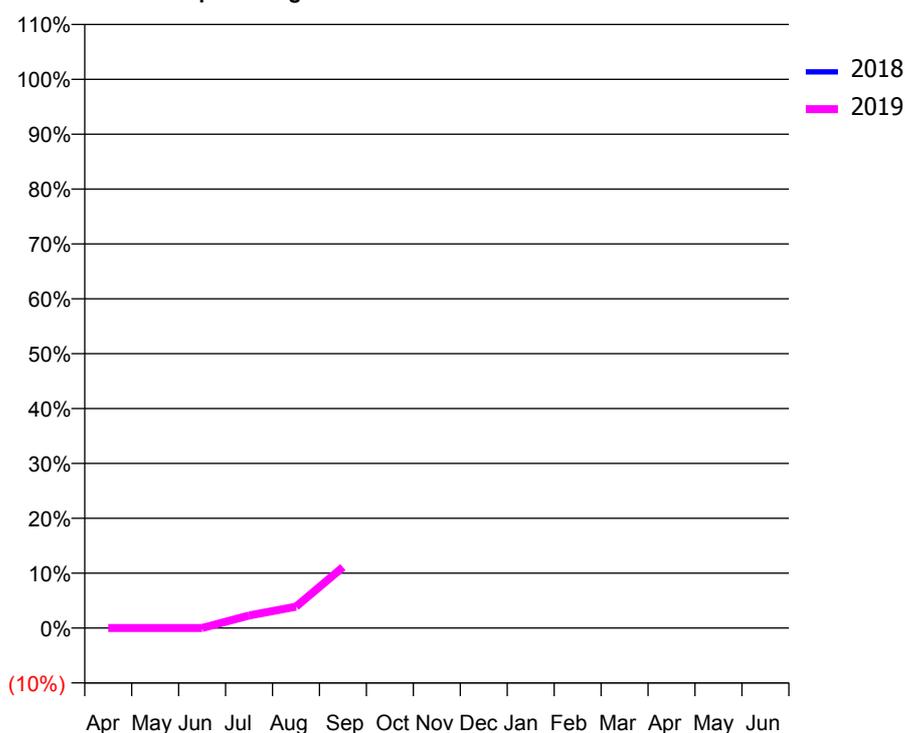
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 100695/0000 - September 2018

| | | | |
|----------------------|------------------------|---|-------------|
| Name or company name | The Forum Practice Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,300 |
| Contract start date | 01/04/2018 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £355,950.00 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | | 0 | 0 |
| May | | 0 | 0 |
| June | | 0 | 0 |
| July | | 0 | 144 |
| August | | 0 | 245 |
| September | | 0 | 700 |
| October | | 0 | |
| November | | 0 | |
| December | | 0 | |
| January | | 0 | |
| February | | 0 | |
| March | | 0 | |
| April | | 0 | |
| May | | 0 | |
| June | | 0 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 30 | 98 | 30.6% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 17 | 98 | 17.3% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 51 | 98 | 52.0% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 30 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 30 | N/A | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 26 | 30 | 86.7% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 30 | 13.3% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 1 | N/A | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 1 | 100.0% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

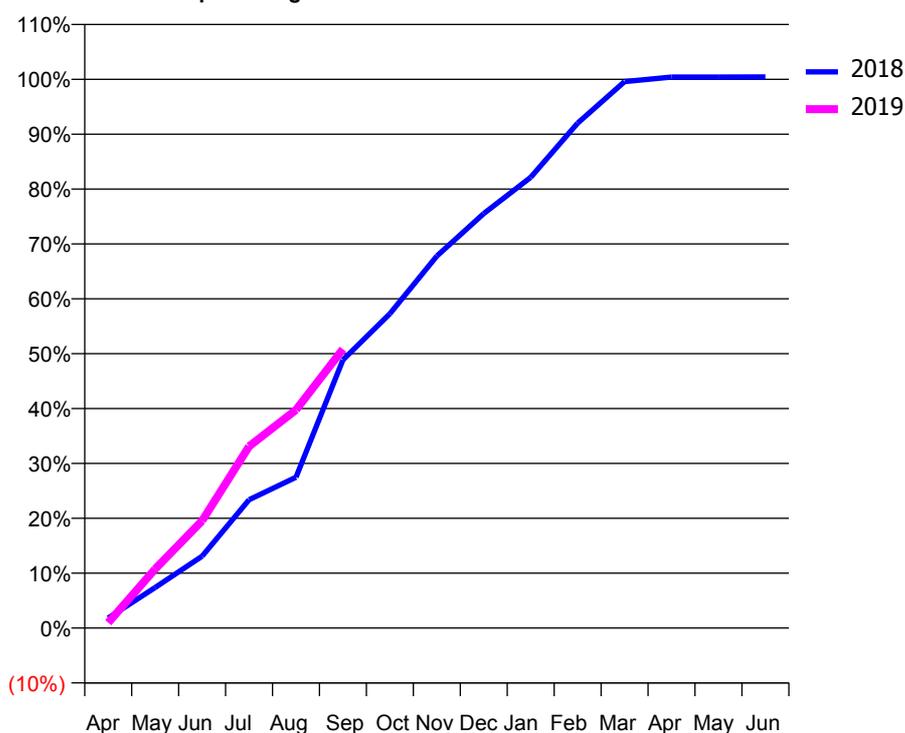
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 101974/0001 - September 2018

| | | | |
|----------------------|----------------------------------|---|-------------|
| Name or company name | SMILE ORTHODONTICS YORKSHIRE LLP | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 13,002 |
| Contract start date | 01/04/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £737,131.83 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 11.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 42 | 239 | 127 |
| May | 275 | 960 | 1,399 |
| June | 843 | 1,702 | 2,542 |
| July | 1,354 | 3,041 | 4,306 |
| August | 1,881 | 3,575 | 5,171 |
| September | 2,889 | 6,354 | 6,610 |
| October | 3,547 | 7,447 | |
| November | 5,553 | 8,813 | |
| December | 6,605 | 9,820 | |
| January | 9,003 | 10,677 | |
| February | 10,528 | 11,962 | |
| March | 12,505 | 12,947 | |
| April | 13,186 | 13,054 | |
| May | 13,189 | 13,056 | |
| June | 13,195 | 13,057 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 636 | 856 | 74.3% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 67 | 856 | 7.8% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 153 | 856 | 17.9% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 636 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 10 | 636 | 1.6% | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 531 | 636 | 83.5% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 95 | 636 | 14.9% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 304 | 398 | 76.4% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 65 | 398 | 16.3% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 9 | 9 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

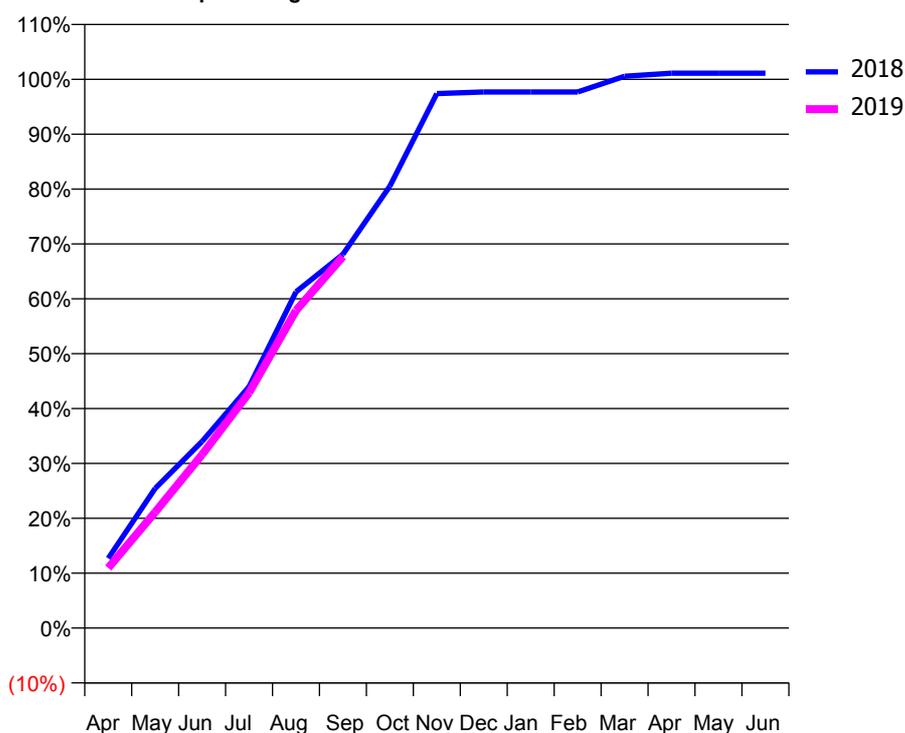
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 102741/0001 - September 2018

| | | | |
|----------------------|-------------------|---|-------------|
| Name or company name | Orthokind Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,500 |
| Contract start date | 21/10/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £425,202.94 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 56 | 953 | 822 |
| May | 1,645 | 1,908 | 1,584 |
| June | 2,301 | 2,550 | 2,370 |
| July | 2,784 | 3,299 | 3,216 |
| August | 3,706 | 4,595 | 4,339 |
| September | 4,594 | 5,108 | 5,077 |
| October | 5,229 | 6,039 | |
| November | 5,717 | 7,304 | |
| December | 6,386 | 7,327 | |
| January | 6,881 | 7,327 | |
| February | 7,053 | 7,327 | |
| March | 7,441 | 7,540 | |
| April | 7,505 | 7,582 | |
| May | 7,505 | 7,582 | |
| June | 7,505 | 7,582 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 363 | 393 | 92.4% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 14 | 393 | 3.6% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 16 | 393 | 4.1% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 363 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 31 | 363 | 8.5% | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 263 | 363 | 72.5% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 66 | 363 | 18.2% | 15.6% | 16.8% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 320 | 346 | 92.5% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 15 | 346 | 4.3% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 8 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

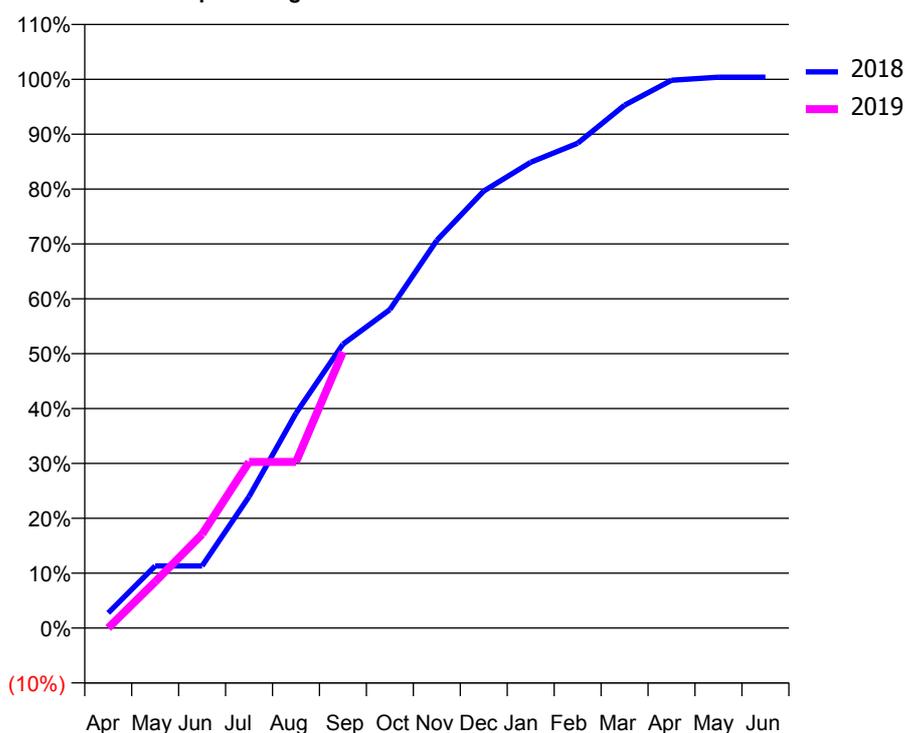
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 106003/0001 - September 2018

| | | | |
|----------------------|---|---|-------------|
| Name or company name | Orthodontic Centre (UK) Limited Company | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 12,421 |
| Contract start date | 01/04/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £683,363.32 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.11 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 9.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 81 | 341 | 0 |
| May | 2,002 | 1,407 | 1,048 |
| June | 2,978 | 1,407 | 2,124 |
| July | 3,672 | 2,978 | 3,759 |
| August | 4,457 | 4,862 | 3,759 |
| September | 5,828 | 6,425 | 6,251 |
| October | 7,476 | 7,208 | |
| November | 8,859 | 8,776 | |
| December | 9,790 | 9,890 | |
| January | 10,699 | 10,542 | |
| February | 11,437 | 10,974 | |
| March | 12,254 | 11,834 | |
| April | 12,490 | 12,398 | |
| May | 12,532 | 12,469 | |
| June | 12,532 | 12,469 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 565 | 1,065 | 53.1% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 101 | 1,065 | 9.5% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 399 | 1,065 | 37.5% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 3 | 565 | 0.5% | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 565 | 0.9% | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 520 | 565 | 92.0% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 32 | 565 | 5.7% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 474 | 519 | 91.3% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 19 | 519 | 3.7% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 28 | 28 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

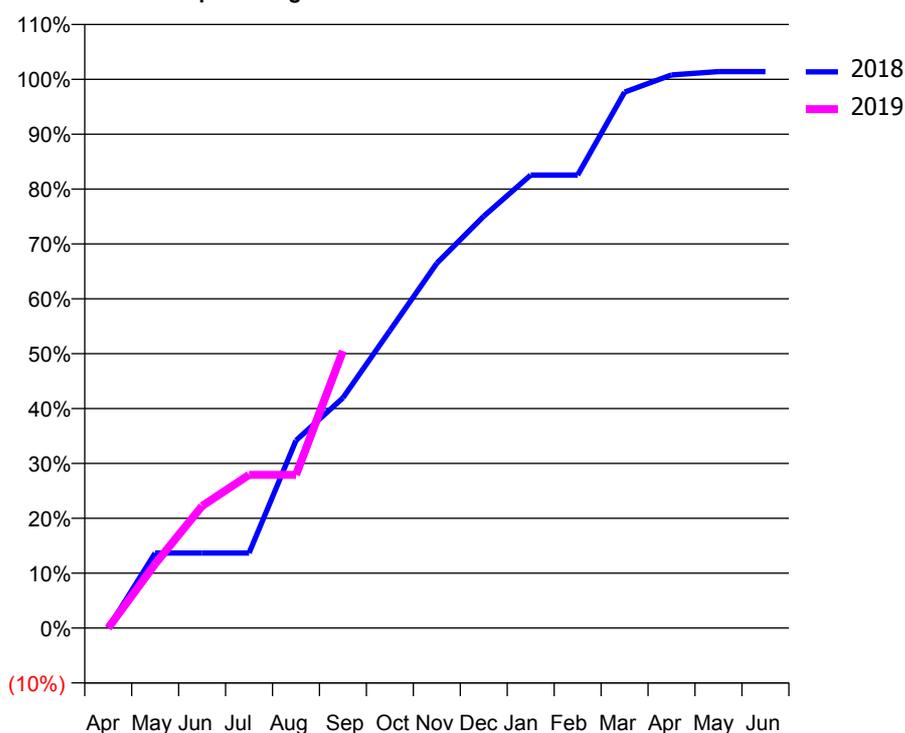
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 106003/0002 - September 2018

| | | | |
|----------------------|---|---|-------------|
| Name or company name | Orthodontic Centre (UK) Limited Company | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,500 |
| Contract start date | 01/01/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/12/2019 | Baseline contract value | £186,264.95 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 75 | 0 | 0 |
| May | 562 | 479 | 409 |
| June | 585 | 479 | 778 |
| July | 909 | 479 | 977 |
| August | 1,105 | 1,196 | 977 |
| September | 1,433 | 1,468 | 1,767 |
| October | 1,433 | 1,897 | |
| November | 2,138 | 2,327 | |
| December | 2,449 | 2,627 | |
| January | 2,648 | 2,889 | |
| February | 3,117 | 2,889 | |
| March | 3,290 | 3,418 | |
| April | 3,500 | 3,528 | |
| May | 3,500 | 3,549 | |
| June | 3,500 | 3,549 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 179 | 283 | 63.3% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 38 | 283 | 13.4% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 66 | 283 | 23.3% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 179 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 179 | 1.1% | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 164 | 179 | 91.6% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 12 | 179 | 6.7% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 142 | 154 | 92.2% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 154 | 3.9% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

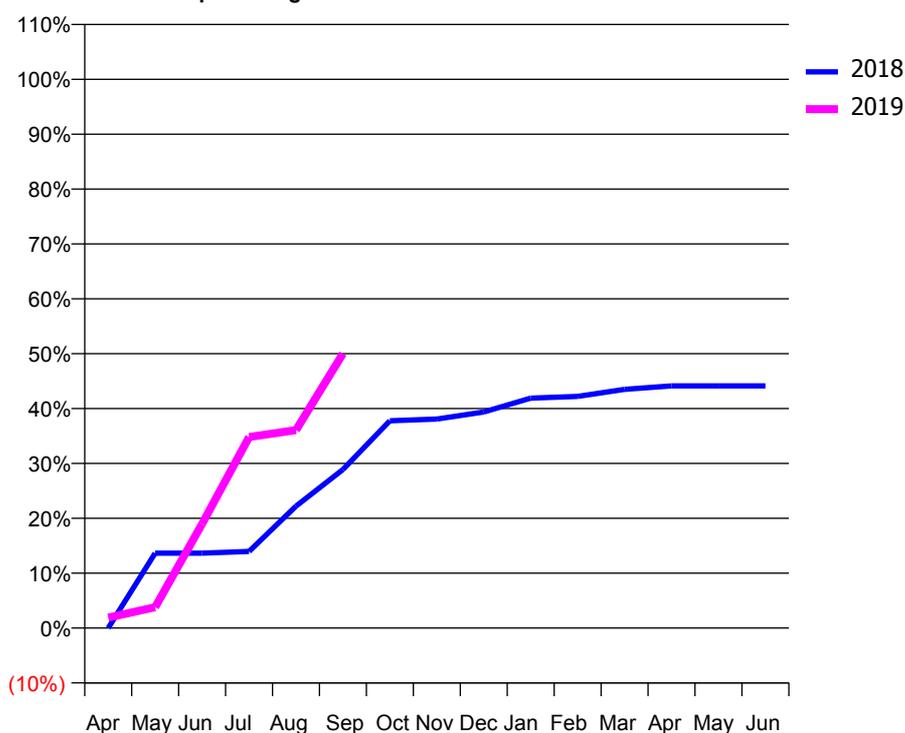
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 114650/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Community Dental Clinic | 18/19 Contracted general activity (UDA) | 4,500 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 158 |
| Contract start date | 01/05/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 30/09/2018 | Baseline contract value | £440,965.91 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 2 | 0 | 3 |
| May | 5 | 43 | 6 |
| June | 29 | 43 | 30 |
| July | 52 | 44 | 55 |
| August | 53 | 70 | 57 |
| September | 96 | 91 | 79 |
| October | 117 | 119 | |
| November | 117 | 120 | |
| December | 183 | 124 | |
| January | 183 | 132 | |
| February | 249 | 133 | |
| March | 291 | 137 | |
| April | 313 | 139 | |
| May | 313 | 139 | |
| June | 314 | 139 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 5 | 48 | 10.4% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 48 | 0.0% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 43 | 48 | 89.6% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 5 | 20.0% | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 5 | N/A | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 4 | 5 | 80.0% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 5 | N/A | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 10 | N/A | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 10 | 50.0% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

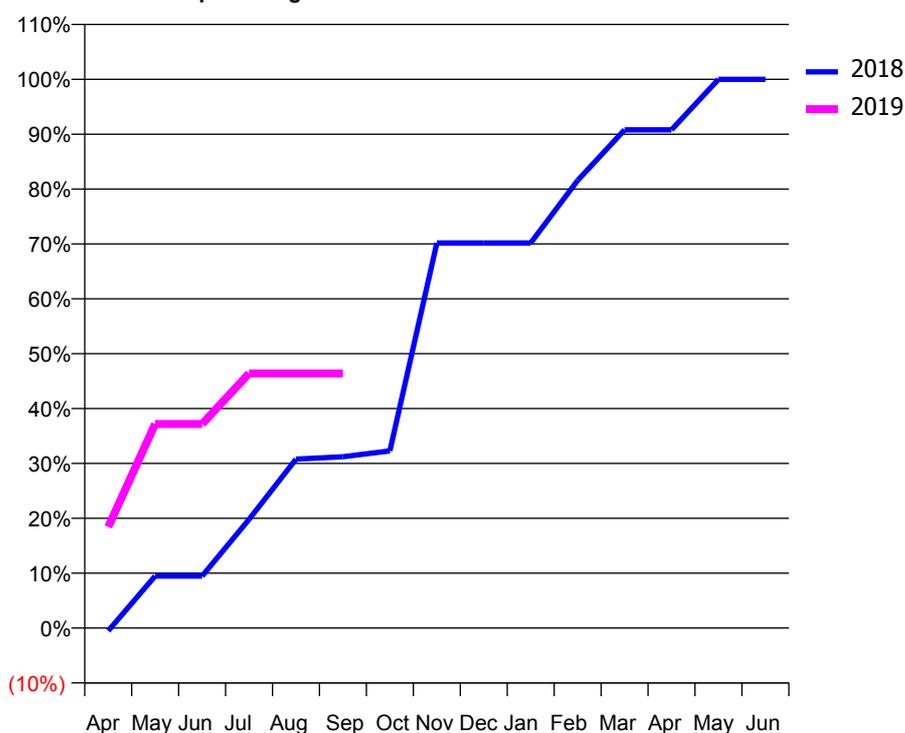
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 115339/0001 - September 2018

| | | | |
|----------------------|--------------------------|---|-------------|
| Name or company name | Bondgate Dental Practice | 18/19 Contracted general activity (UDA) | 9,998 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 228 |
| Contract start date | 01/03/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £262,928.98 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.26 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 22 | -1 | 42 |
| May | 26 | 22 | 85 |
| June | 28 | 22 | 85 |
| July | 50 | 45 | 106 |
| August | 50 | 70 | 106 |
| September | 77 | 71 | 106 |
| October | 79 | 74 | |
| November | 80 | 160 | |
| December | 81 | 160 | |
| January | 130 | 160 | |
| February | 137 | 186 | |
| March | 205 | 207 | |
| April | 205 | 207 | |
| May | 205 | 228 | |
| June | 226 | 228 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 14 | 15 | 93.3% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 15 | 6.7% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 15 | 0.0% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 14 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 14 | N/A | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 12 | 14 | 85.7% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 14 | 14.3% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 3 | 4 | 75.0% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 4 | 25.0% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

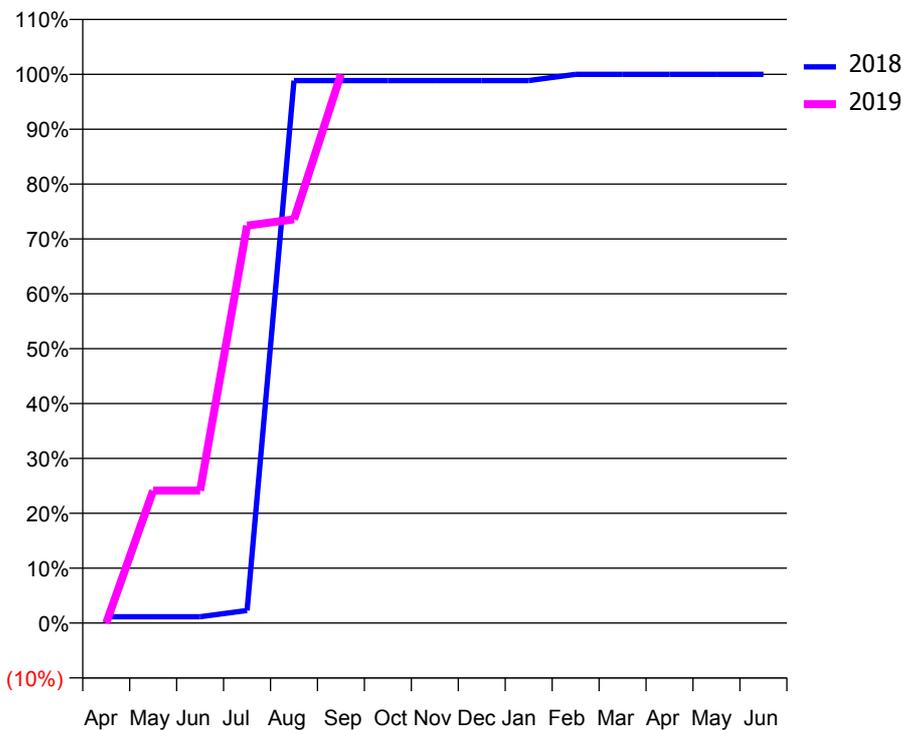
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 121517/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|---------------|
| Name or company name | K L DOBBS | 18/19 Contracted general activity (UDA) | 27,495 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 87 |
| Contract start date | 01/11/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £1,014,215.22 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 2 | 1 | 0 |
| May | 2 | 1 | 21 |
| June | 2 | 1 | 21 |
| July | 2 | 2 | 63 |
| August | 2 | 86 | 64 |
| September | 44 | 86 | 87 |
| October | 86 | 86 | |
| November | 87 | 86 | |
| December | 87 | 86 | |
| January | 87 | 86 | |
| February | 87 | 87 | |
| March | 88 | 87 | |
| April | 88 | 87 | |
| May | 88 | 87 | |
| June | 88 | 87 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 4 | 10 | 40.0% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 10 | 0.0% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 6 | 10 | 60.0% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 4 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 4 | N/A | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 4 | 4 | 100.0% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 4 | N/A | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 1 | 4 | 25.0% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 4 | 75.0% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

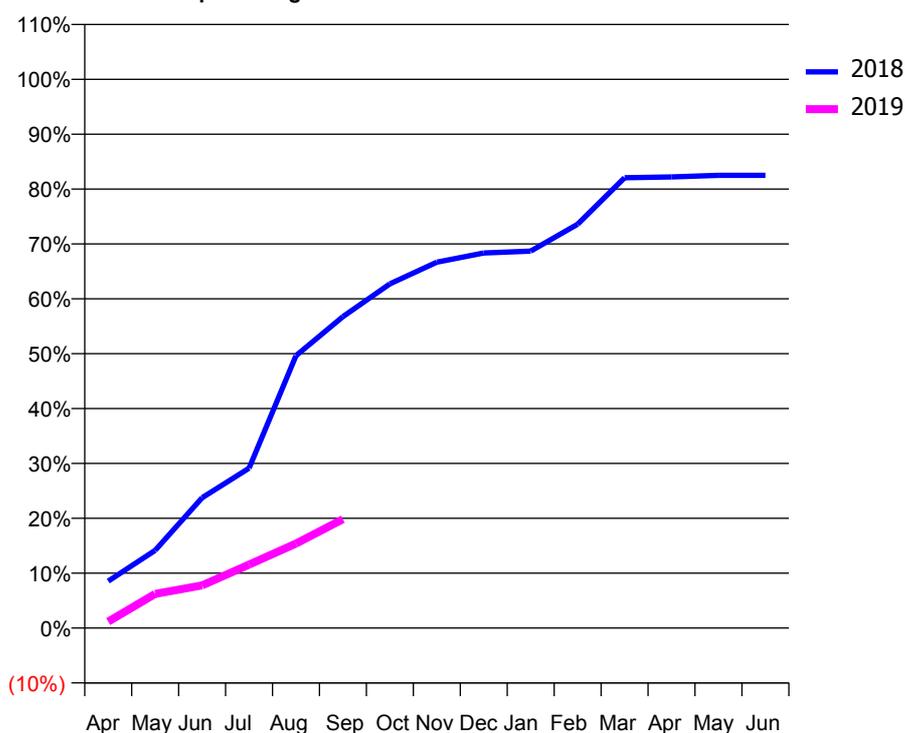
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 121517/0002 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | K L DOBBS | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,192 |
| Contract start date | 01/11/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £433,886.71 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 46 | 615 | 84 |
| May | 1,218 | 1,019 | 447 |
| June | 1,716 | 1,707 | 559 |
| July | 2,911 | 2,095 | 831 |
| August | 3,700 | 3,570 | 1,107 |
| September | 4,405 | 4,081 | 1,427 |
| October | 5,028 | 4,510 | |
| November | 5,815 | 4,795 | |
| December | 6,440 | 4,915 | |
| January | 6,779 | 4,940 | |
| February | 6,790 | 5,292 | |
| March | 7,194 | 5,902 | |
| April | 7,196 | 5,912 | |
| May | 7,195 | 5,933 | |
| June | 7,217 | 5,933 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 154 | 259 | 59.5% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 259 | 0.0% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 105 | 259 | 40.5% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 154 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 154 | 2.6% | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 118 | 154 | 76.6% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 32 | 154 | 20.8% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 242 | 284 | 85.2% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 26 | 284 | 9.2% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

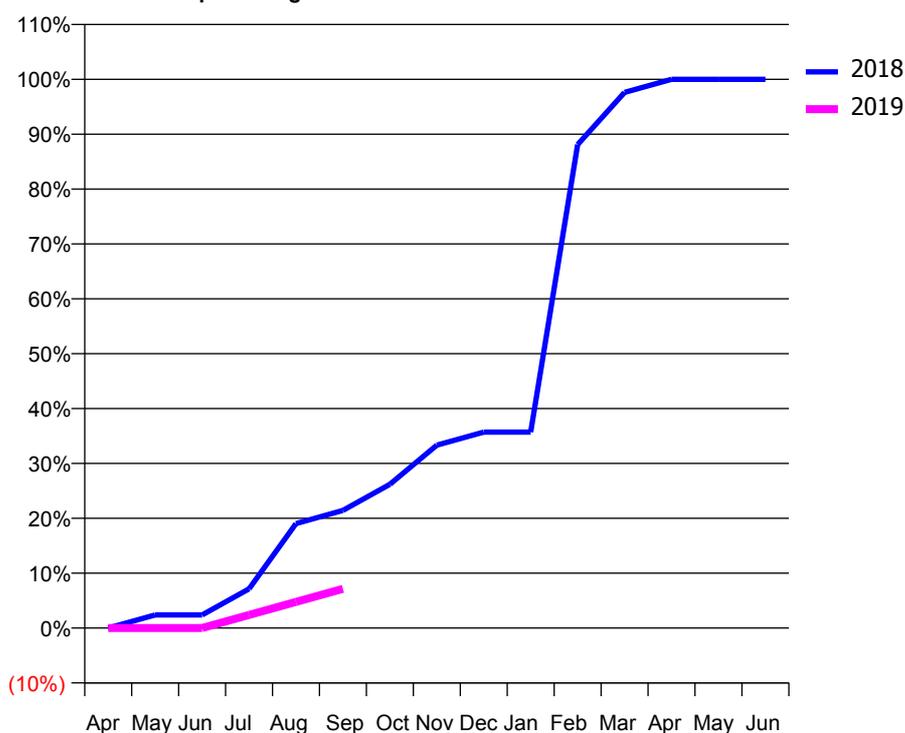
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 125717/0001 - September 2018

| | | | |
|----------------------|----------------------------------|---|-------------|
| Name or company name | Andrew Jones Dental Practice Ltd | 18/19 Contracted general activity (UDA) | 5,433 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 42 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £150,764.76 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.13 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 2 | 0 | 0 |
| May | 6 | 1 | 0 |
| June | 6 | 1 | 0 |
| July | 7 | 3 | 1 |
| August | 9 | 8 | 2 |
| September | 17 | 9 | 3 |
| October | 17 | 11 | |
| November | 17 | 14 | |
| December | 19 | 15 | |
| January | 21 | 15 | |
| February | 21 | 37 | |
| March | 28 | 41 | |
| April | 34 | 42 | |
| May | 34 | 42 | |
| June | 34 | 42 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 0 | 37 | 0.0% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 5 | 37 | 13.5% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 32 | 37 | 86.5% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 0 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 0 | N/A | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 0 | N/A | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 0 | N/A | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

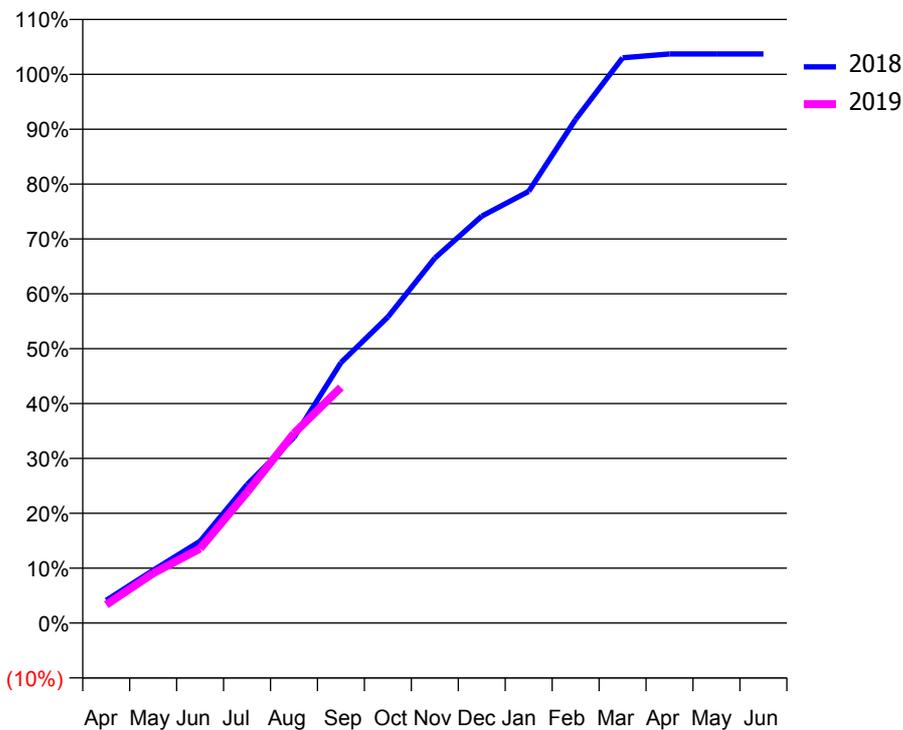
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 132330/0001 - September 2018

| | | | |
|----------------------|-----------------------|---|-------------|
| Name or company name | Quantum Ortho Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,812 |
| Contract start date | 01/04/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £566,133.93 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 7.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 66 | 365 | 294 |
| May | 760 | 848 | 798 |
| June | 1,183 | 1,314 | 1,197 |
| July | 1,855 | 2,222 | 2,100 |
| August | 2,450 | 2,982 | 3,049 |
| September | 3,491 | 4,181 | 3,784 |
| October | 4,422 | 4,916 | |
| November | 5,819 | 5,861 | |
| December | 7,100 | 6,533 | |
| January | 7,751 | 6,932 | |
| February | 8,637 | 8,089 | |
| March | 9,080 | 9,076 | |
| April | 9,102 | 9,139 | |
| May | 9,102 | 9,139 | |
| June | 9,102 | 9,139 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 417 | 417 | 100.0% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 417 | 0.0% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 417 | 0.0% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 417 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 19 | 417 | 4.6% | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 324 | 417 | 77.7% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 72 | 417 | 17.3% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 299 | 331 | 90.3% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 30 | 331 | 9.1% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 6 | 83.3% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

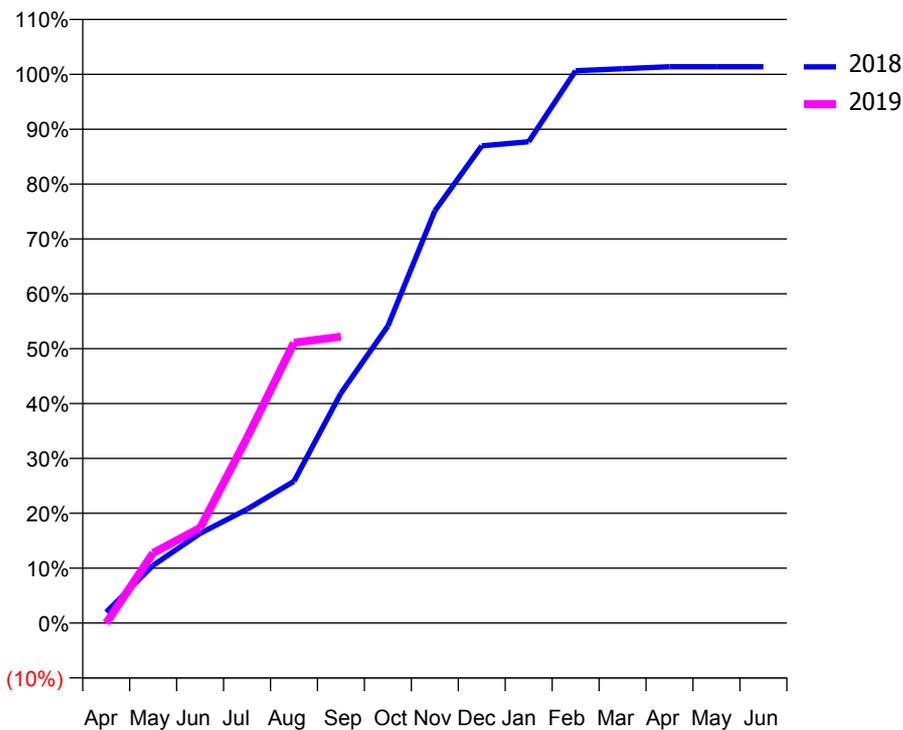
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 132667/0001 - September 2018

| | | | |
|----------------------|----------------------------|---|-------------|
| Name or company name | Barton Dental Care Limited | 18/19 Contracted general activity (UDA) | 9,295 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 548 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £329,079.13 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.57 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 7 | 11 | 0 |
| May | 30 | 58 | 70 |
| June | 76 | 90 | 95 |
| July | 122 | 114 | 185 |
| August | 126 | 142 | 280 |
| September | 197 | 230 | 286 |
| October | 225 | 297 | |
| November | 270 | 412 | |
| December | 312 | 477 | |
| January | 363 | 481 | |
| February | 410 | 552 | |
| March | 526 | 554 | |
| April | 551 | 556 | |
| May | 551 | 556 | |
| June | 551 | 556 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 27 | 89 | 30.3% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 89 | 1.1% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 61 | 89 | 68.5% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 27 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 6 | 27 | 22.2% | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 16 | 27 | 59.3% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 5 | 27 | 18.5% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 7 | 11 | 63.6% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 11 | 0.0% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

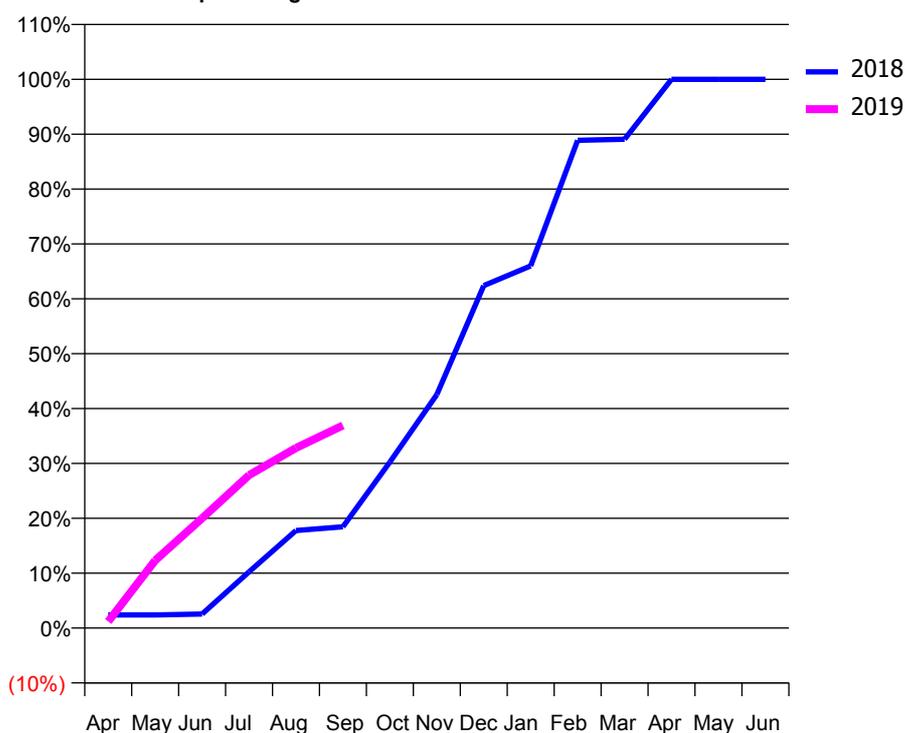
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 143464/0001 - September 2018

| | | | |
|----------------------|---------------------------------|---|-------------|
| Name or company name | The Dental Health Practice Ltd. | 18/19 Contracted general activity (UDA) | 5,931 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 585 |
| Contract start date | 01/01/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £225,454.16 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.08 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 13 | 14 | 7 |
| May | 57 | 14 | 72 |
| June | 75 | 15 | 117 |
| July | 100 | 60 | 163 |
| August | 164 | 104 | 192 |
| September | 177 | 108 | 216 |
| October | 223 | 177 | |
| November | 268 | 249 | |
| December | 311 | 365 | |
| January | 333 | 386 | |
| February | 376 | 520 | |
| March | 550 | 521 | |
| April | 595 | 585 | |
| May | 595 | 585 | |
| June | 595 | 585 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 33 | 84 | 39.3% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 9 | 84 | 10.7% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 42 | 84 | 50.0% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 33 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 33 | 9.1% | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 22 | 33 | 66.7% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 8 | 33 | 24.2% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 25 | 29 | 86.2% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 29 | 0.0% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

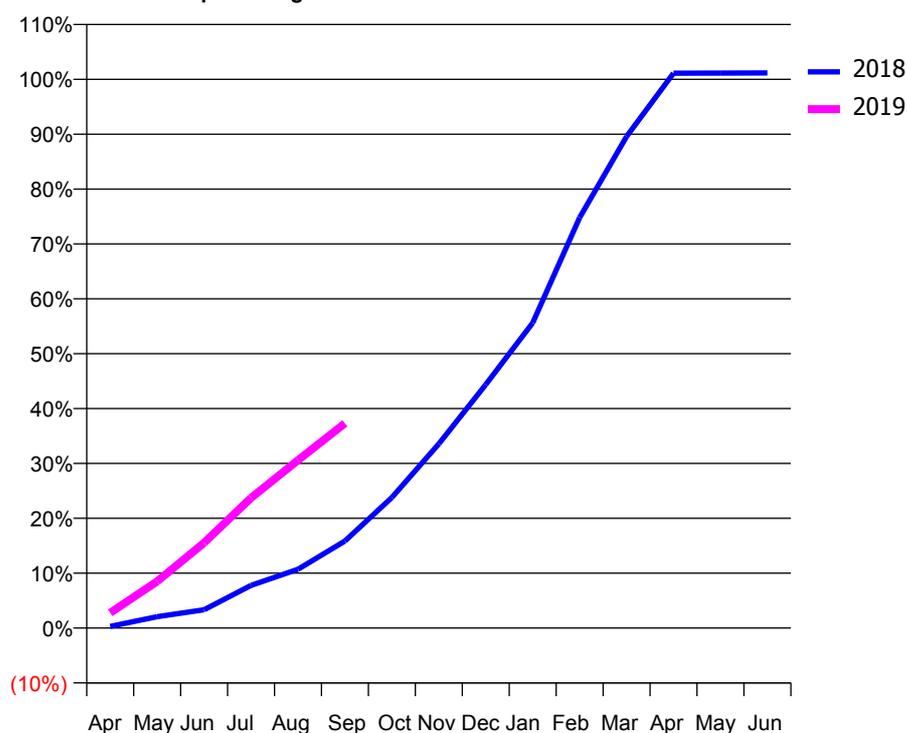
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 147761/0001 - September 2018

| | | | |
|----------------------|-------------------------------|---|-------------|
| Name or company name | ALPHA WINDMILL (YORK) LIMITED | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,000 |
| Contract start date | 01/04/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £445,302.54 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.20 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 8.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 119 | 25 | 222 |
| May | 543 | 166 | 680 |
| June | 936 | 267 | 1,244 |
| July | 1,472 | 623 | 1,898 |
| August | 2,079 | 858 | 2,448 |
| September | 2,632 | 1,269 | 2,984 |
| October | 3,144 | 1,903 | |
| November | 3,601 | 2,685 | |
| December | 4,025 | 3,550 | |
| January | 4,794 | 4,448 | |
| February | 5,575 | 5,985 | |
| March | 6,362 | 7,167 | |
| April | 7,162 | 8,088 | |
| May | 7,270 | 8,091 | |
| June | 7,272 | 8,093 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 453 | 1,063 | 42.6% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 205 | 1,063 | 19.3% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 405 | 1,063 | 38.1% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 453 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 10 | 453 | 2.2% | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 387 | 453 | 85.4% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 55 | 453 | 12.1% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 255 | 405 | 63.0% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 42 | 405 | 10.4% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 9 | 9 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

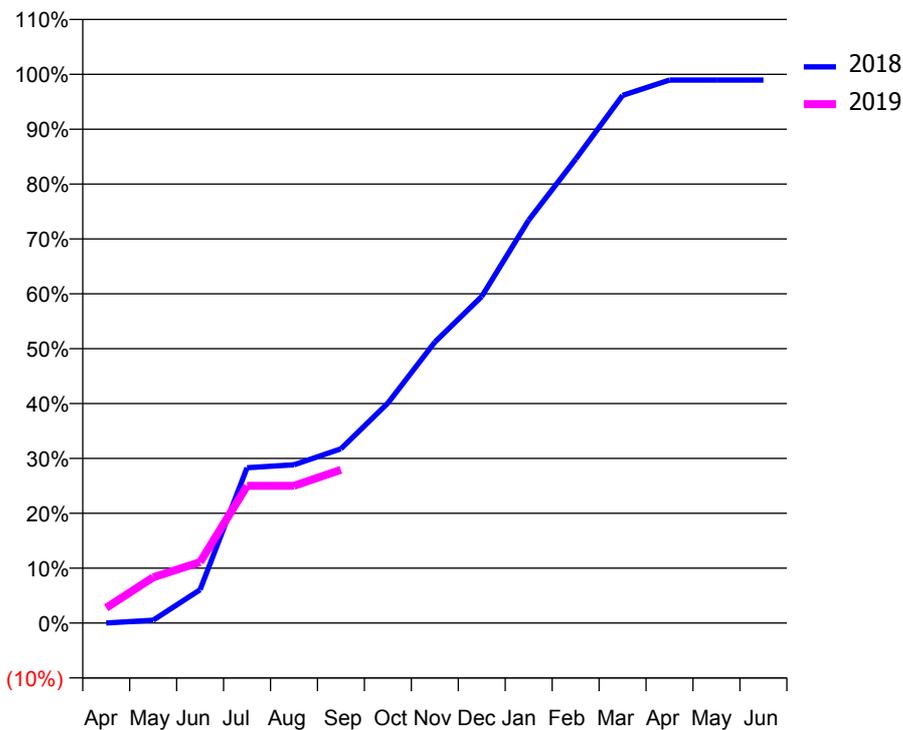
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 155365/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Ishak Practices Ltd | 18/19 Contracted general activity (UDA) | 17,246 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 756 |
| Contract start date | 01/06/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £451,042.11 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 21 | 0 | 21 |
| May | 105 | 4 | 63 |
| June | 126 | 46 | 84 |
| July | 168 | 214 | 189 |
| August | 189 | 218 | 189 |
| September | 210 | 240 | 211 |
| October | 273 | 303 | |
| November | 357 | 387 | |
| December | 525 | 450 | |
| January | 609 | 555 | |
| February | 672 | 639 | |
| March | 735 | 727 | |
| April | 756 | 748 | |
| May | 756 | 748 | |
| June | 756 | 748 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 35 | 36 | 97.2% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 36 | 2.8% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 36 | 0.0% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 35 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 8 | 35 | 22.9% | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 19 | 35 | 54.3% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 8 | 35 | 22.9% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 2 | 43 | 4.7% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 43 | 2.3% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

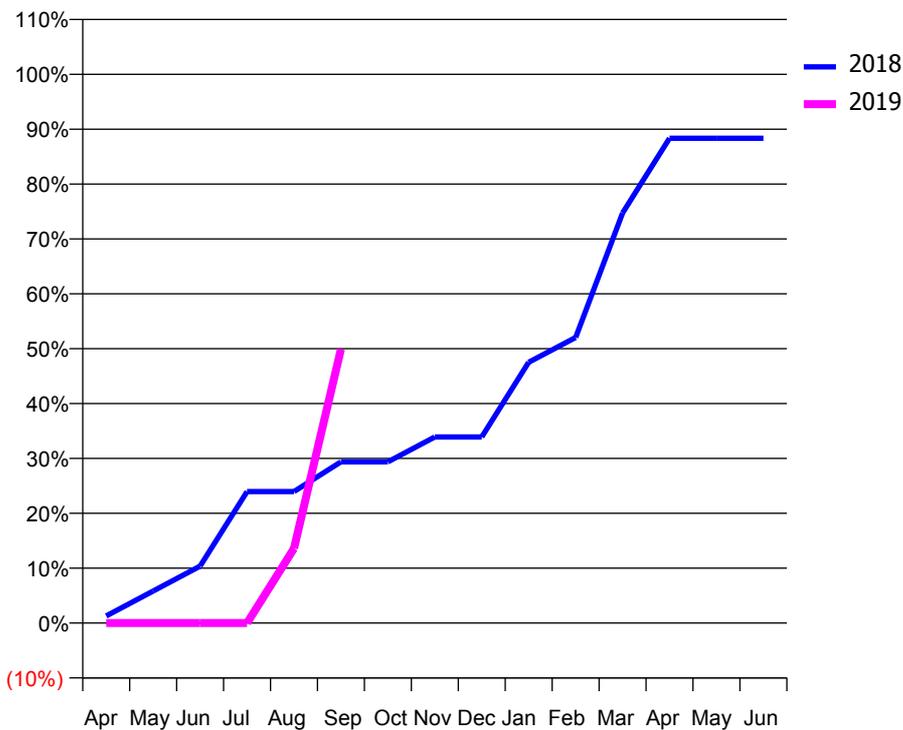
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 158488/0001 - September 2018

| | | | |
|----------------------|----------------------------|---|-------------|
| Name or company name | Bedale Dental Practice Ltd | 18/19 Contracted general activity (UDA) | 3,500 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 463 |
| Contract start date | 01/02/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £119,359.80 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 64 | 6 | 0 |
| May | 85 | 27 | 0 |
| June | 85 | 48 | 0 |
| July | 127 | 111 | 0 |
| August | 127 | 111 | 63 |
| September | 148 | 136 | 231 |
| October | 152 | 136 | |
| November | 215 | 157 | |
| December | 257 | 157 | |
| January | 299 | 220 | |
| February | 320 | 241 | |
| March | 427 | 346 | |
| April | 469 | 409 | |
| May | 469 | 409 | |
| June | 469 | 409 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 24 | 24 | 100.0% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 24 | 0.0% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 24 | 0.0% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 24 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 24 | 4.2% | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 19 | 24 | 79.2% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 24 | 16.7% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 12 | N/A | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 12 | 0.0% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

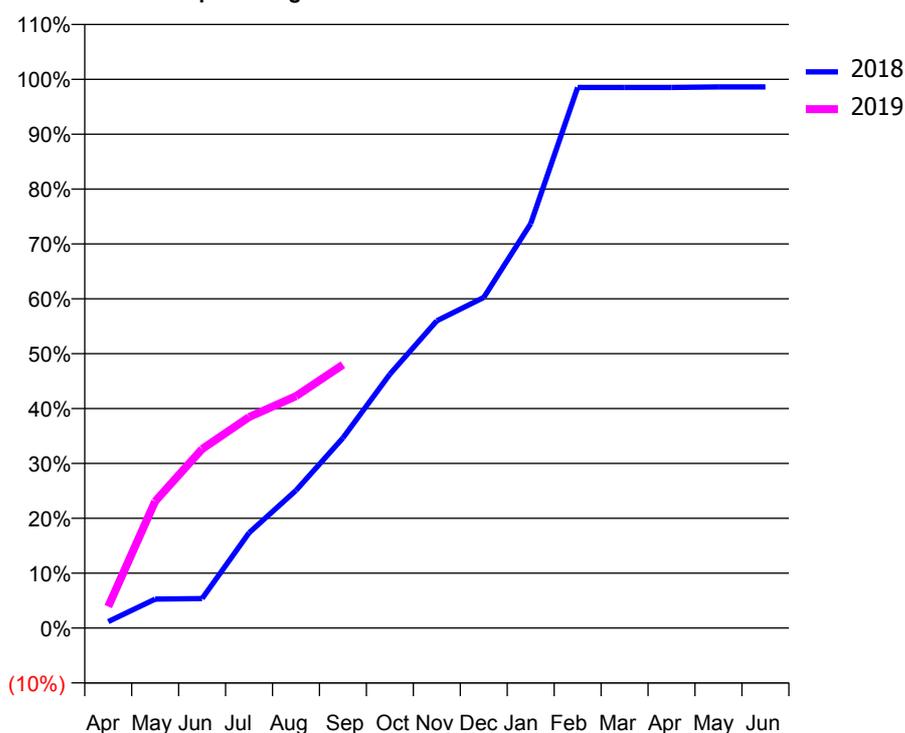
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 164690/0002 - September 2018

| | | | |
|----------------------|-----------------|---|------------|
| Name or company name | IDH 477 Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,100 |
| Contract start date | 12/07/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £72,160.15 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.15 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 13 | 43 |
| May | 52 | 58 | 254 |
| June | 53 | 59 | 359 |
| July | 53 | 191 | 423 |
| August | 53 | 276 | 465 |
| September | 53 | 381 | 528 |
| October | 234 | 509 | |
| November | 342 | 616 | |
| December | 556 | 663 | |
| January | 663 | 811 | |
| February | 901 | 1,084 | |
| March | 1,111 | 1,084 | |
| April | 1,111 | 1,084 | |
| May | 1,113 | 1,085 | |
| June | 1,113 | 1,085 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 61 | 74 | 82.4% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 74 | 4.1% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 10 | 74 | 13.5% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 61 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 6 | 61 | 9.8% | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 46 | 61 | 75.4% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 9 | 61 | 14.8% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 1 | 1 | 100.0% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 1 | 0.0% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 2 | 50.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

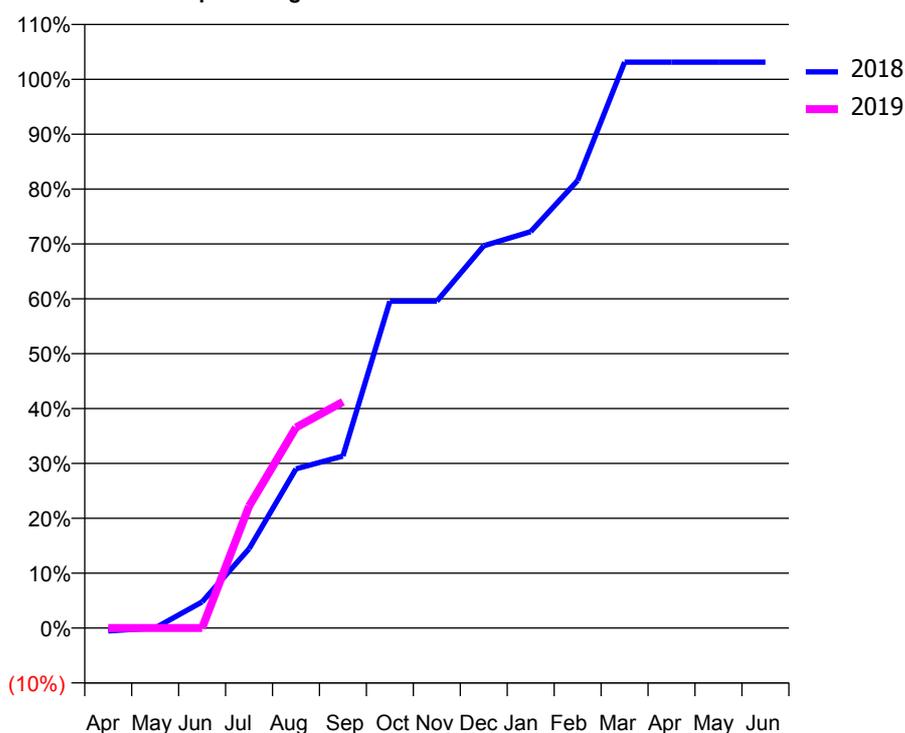
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 170690/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Church House Dental Practice | 18/19 Contracted general activity (UDA) | 26,382 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 900 |
| Contract start date | 18/03/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £894,529.24 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 18 | -5 | 0 |
| May | 18 | -0 | 0 |
| June | 194 | 43 | 0 |
| July | 323 | 130 | 200 |
| August | 345 | 261 | 329 |
| September | 371 | 282 | 371 |
| October | 524 | 536 | |
| November | 657 | 536 | |
| December | 745 | 627 | |
| January | 874 | 650 | |
| February | 895 | 734 | |
| March | 895 | 928 | |
| April | 895 | 928 | |
| May | 895 | 928 | |
| June | 895 | 928 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 50 | 78 | 64.1% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 5 | 78 | 6.4% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 23 | 78 | 29.5% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 50 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 50 | 8.0% | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 43 | 50 | 86.0% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 50 | 6.0% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 18 | 52 | 34.6% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 52 | 7.7% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

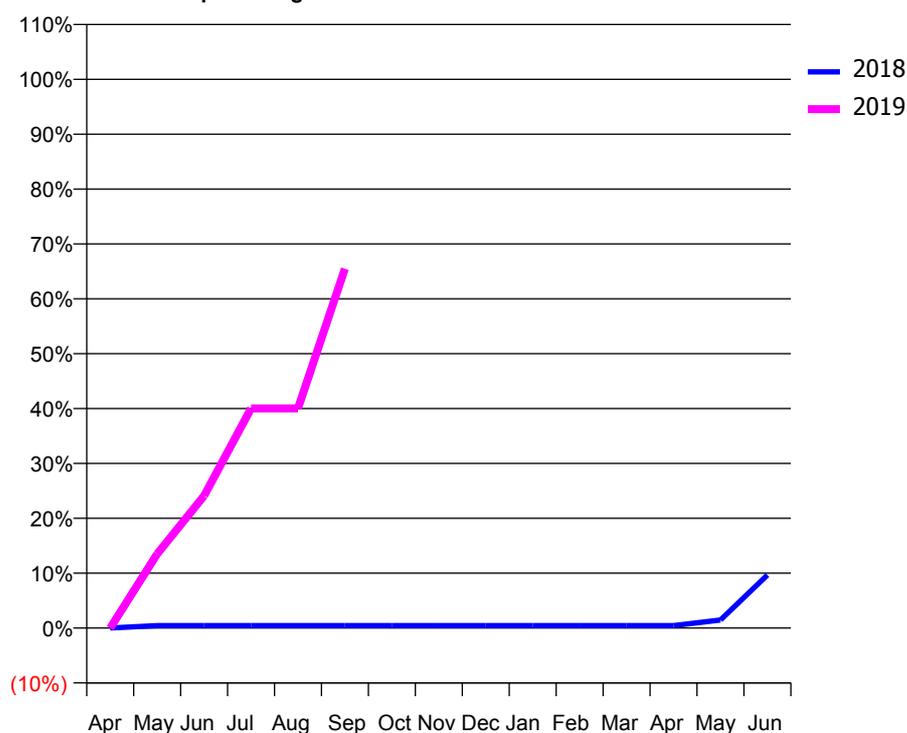
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 175927/0001 - September 2018

| | | | |
|----------------------|---------------------------|---|-------------|
| Name or company name | Pierce and Geddes Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,600 |
| Contract start date | 01/03/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £244,805.34 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.21 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|-------|
| | 2017 | 2018 | 2019 |
| April | 591 | 0 | 0 |
| May | 865 | 21 | 621 |
| June | 996 | 21 | 1,109 |
| July | 1,144 | 21 | 1,841 |
| August | 1,209 | 21 | 1,841 |
| September | 1,316 | 21 | 3,012 |
| October | 1,401 | 21 | |
| November | 1,486 | 21 | |
| December | 2,362 | 21 | |
| January | 2,363 | 21 | |
| February | 2,697 | 21 | |
| March | 2,888 | 21 | |
| April | 2,949 | 21 | |
| May | 2,949 | 67 | |
| June | 2,949 | 445 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 159 | 210 | 75.7% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 27 | 210 | 12.9% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 24 | 210 | 11.4% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 159 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 159 | 1.9% | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 152 | 159 | 95.6% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 159 | 2.5% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 1 | 3 | 33.3% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 3 | 66.7% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

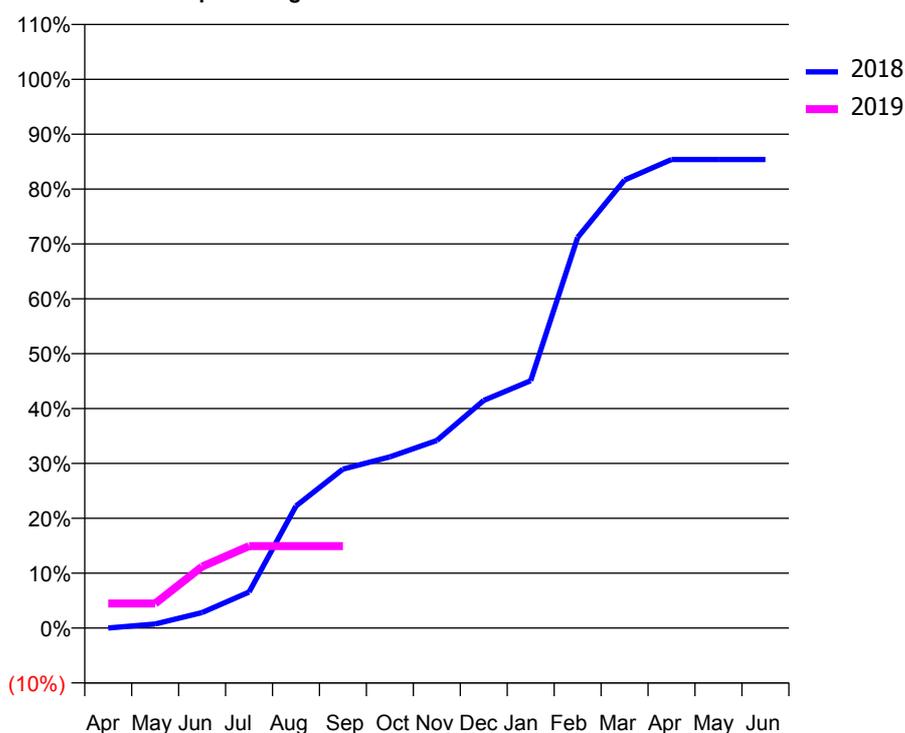
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 177032/0001 - September 2018

| | | | |
|----------------------|---------------------------|---|------------|
| Name or company name | Orchard House Dental Care | 18/19 Contracted general activity (UDA) | 390 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 134 |
| Contract start date | 01/04/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £27,789.28 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.40 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 3 | 0 | 6 |
| May | 10 | 1 | 6 |
| June | 17 | 4 | 15 |
| July | 17 | 9 | 20 |
| August | 34 | 30 | 20 |
| September | 37 | 39 | 20 |
| October | 45 | 42 | |
| November | 56 | 46 | |
| December | 64 | 56 | |
| January | 71 | 60 | |
| February | 84 | 95 | |
| March | 113 | 109 | |
| April | 119 | 114 | |
| May | 127 | 114 | |
| June | 127 | 114 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 1 | 75 | 1.3% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 8 | 75 | 10.7% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 66 | 75 | 88.0% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 1 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 1 | N/A | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 1 | N/A | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 1 | N/A | 15.6% | 16.8% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

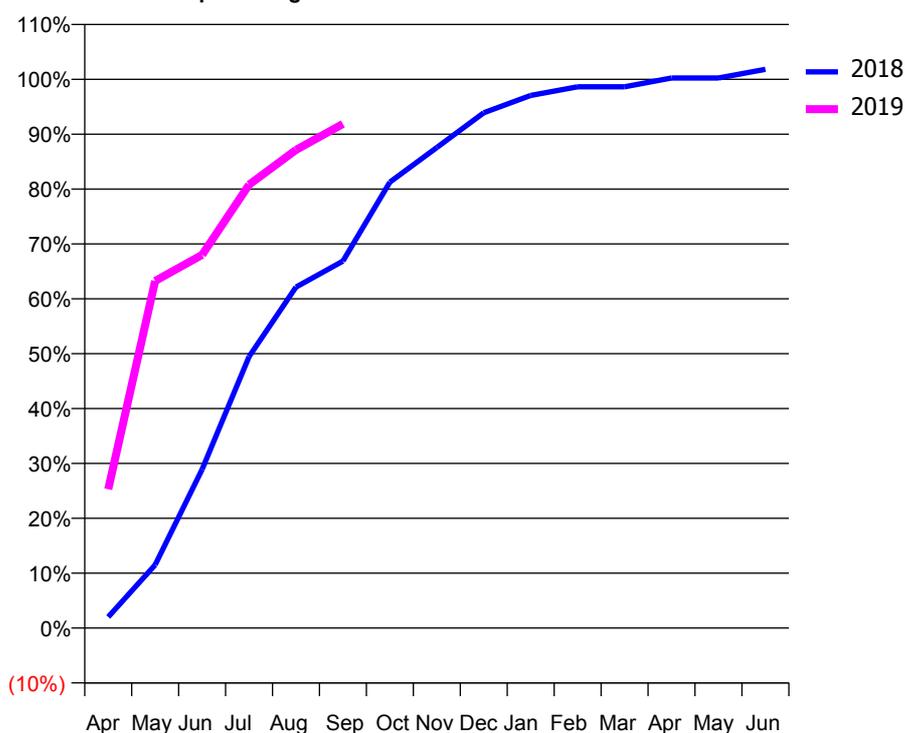
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 177717/0003 - September 2018

| | | | |
|----------------------|-----------------|---|------------|
| Name or company name | Smile Lincs Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,328 |
| Contract start date | 01/09/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £85,398.59 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 104 | 27 | 336 |
| May | 209 | 153 | 840 |
| June | 335 | 384 | 903 |
| July | 650 | 657 | 1,073 |
| August | 860 | 825 | 1,157 |
| September | 923 | 888 | 1,220 |
| October | 986 | 1,079 | |
| November | 1,091 | 1,163 | |
| December | 1,133 | 1,247 | |
| January | 1,345 | 1,289 | |
| February | 1,345 | 1,310 | |
| March | 1,345 | 1,310 | |
| April | 1,409 | 1,331 | |
| May | 1,451 | 1,331 | |
| June | 1,451 | 1,352 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 81 | 81 | 100.0% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 81 | 0.0% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 81 | 0.0% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 81 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 81 | 1.2% | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 65 | 81 | 80.2% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 15 | 81 | 18.5% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 5 | 28 | 17.9% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 28 | 0.0% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

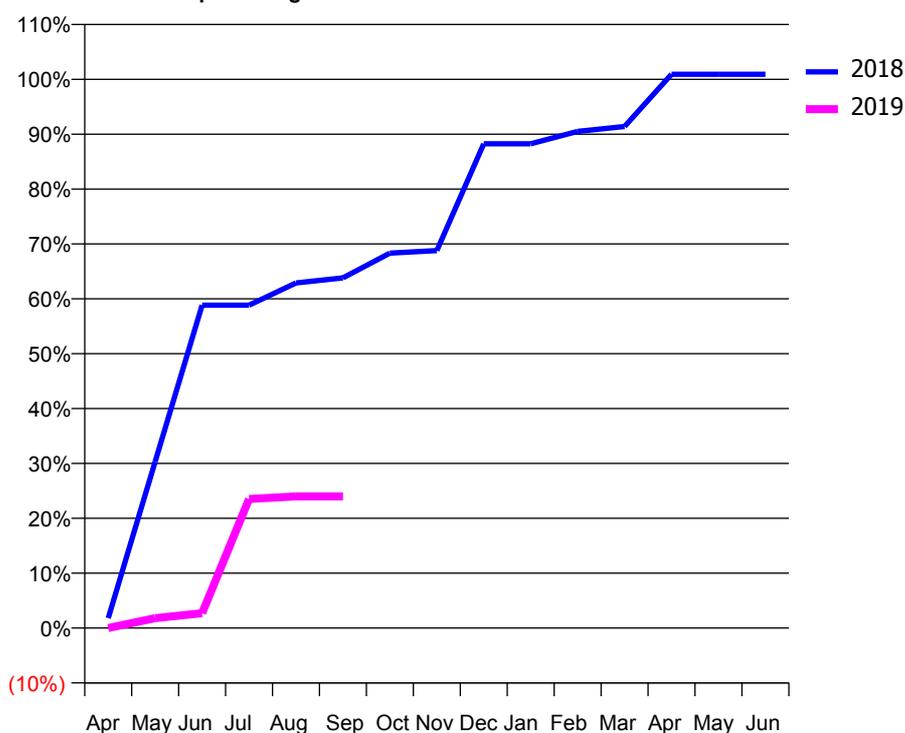
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 178691/0001 - September 2018

| | | | |
|----------------------|-----------------------------------|---|-------------|
| Name or company name | The Regent Street Dental Practice | 18/19 Contracted general activity (UDA) | 5,508 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 221 |
| Contract start date | 01/10/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £162,781.58 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 10 | 4 | 0 |
| May | 11 | 67 | 4 |
| June | 15 | 130 | 6 |
| July | 103 | 130 | 52 |
| August | 151 | 139 | 53 |
| September | 218 | 141 | 53 |
| October | 221 | 151 | |
| November | 222 | 152 | |
| December | 223 | 195 | |
| January | 223 | 195 | |
| February | 223 | 200 | |
| March | 223 | 202 | |
| April | 226 | 223 | |
| May | 226 | 223 | |
| June | 226 | 223 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 6 | 35 | 17.1% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 28 | 35 | 80.0% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 1 | 35 | 2.9% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 6 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 6 | 16.7% | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 4 | 6 | 66.7% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 6 | 16.7% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 12 | N/A | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 12 | 33.3% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

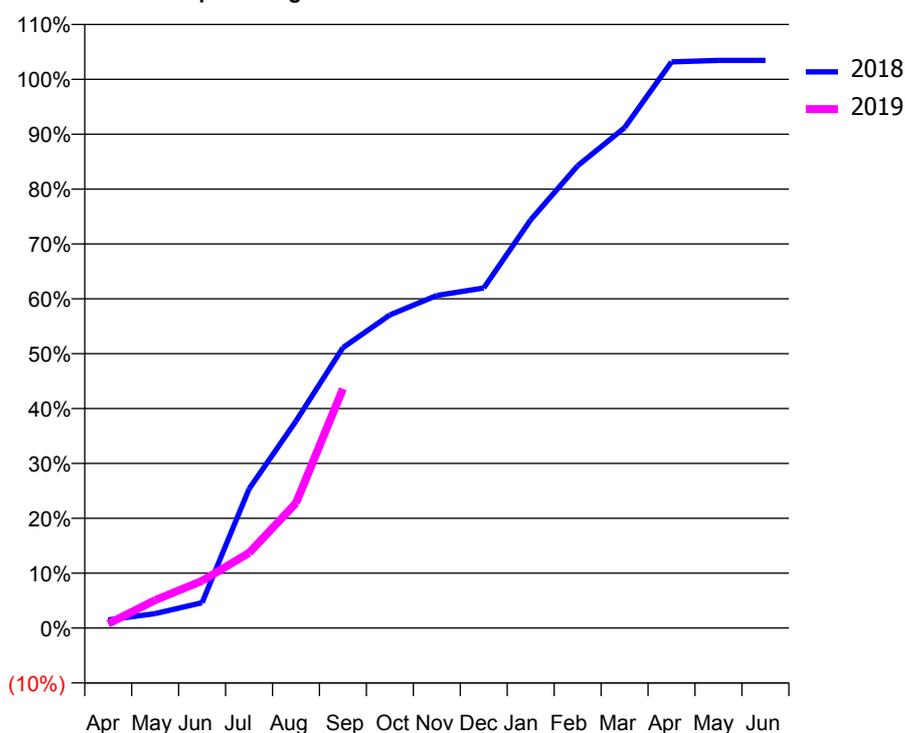
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 183652/0003 - September 2018

| | | | |
|----------------------|-------------------|---|-------------|
| Name or company name | Haricover Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,889 |
| Contract start date | 01/05/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £419,830.95 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 2 | 118 | 63 |
| May | 36 | 208 | 402 |
| June | 1,228 | 365 | 679 |
| July | 1,740 | 2,001 | 1,080 |
| August | 4,169 | 2,976 | 1,796 |
| September | 6,398 | 4,031 | 3,440 |
| October | 6,821 | 4,501 | |
| November | 7,652 | 4,782 | |
| December | 7,669 | 4,889 | |
| January | 7,821 | 5,868 | |
| February | 7,874 | 6,645 | |
| March | 7,895 | 7,194 | |
| April | 7,895 | 8,140 | |
| May | 7,896 | 8,161 | |
| June | 7,896 | 8,161 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 365 | 379 | 96.3% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 11 | 379 | 2.9% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 3 | 379 | 0.8% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 365 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 365 | 1.4% | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 244 | 365 | 66.8% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 116 | 365 | 31.8% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 223 | 278 | 80.2% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 24 | 278 | 8.6% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 8 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

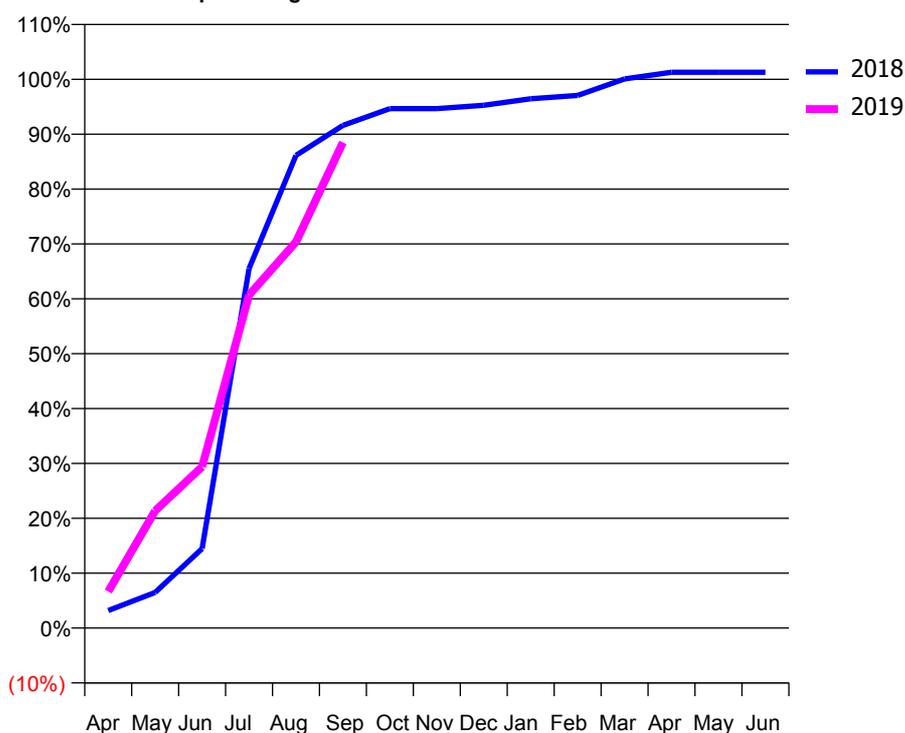
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 183652/0004 - September 2018

| | | | |
|----------------------|--------------------|---|-------------|
| Name or company name | Haricovert Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,500 |
| Contract start date | 01/05/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/12/2019 | Baseline contract value | £178,628.09 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 71 | 112 | 233 |
| May | 108 | 227 | 748 |
| June | 1,357 | 507 | 1,029 |
| July | 2,168 | 2,294 | 2,125 |
| August | 3,040 | 3,015 | 2,463 |
| September | 3,519 | 3,206 | 3,097 |
| October | 3,586 | 3,313 | |
| November | 3,705 | 3,313 | |
| December | 3,717 | 3,334 | |
| January | 3,822 | 3,376 | |
| February | 3,878 | 3,397 | |
| March | 3,878 | 3,502 | |
| April | 3,879 | 3,545 | |
| May | 3,880 | 3,545 | |
| June | 3,880 | 3,545 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 162 | 192 | 84.4% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 21 | 192 | 10.9% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 9 | 192 | 4.7% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 162 | 0.6% | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 8 | 162 | 4.9% | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 101 | 162 | 62.3% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 52 | 162 | 32.1% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 114 | 141 | 80.9% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 15 | 141 | 10.6% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

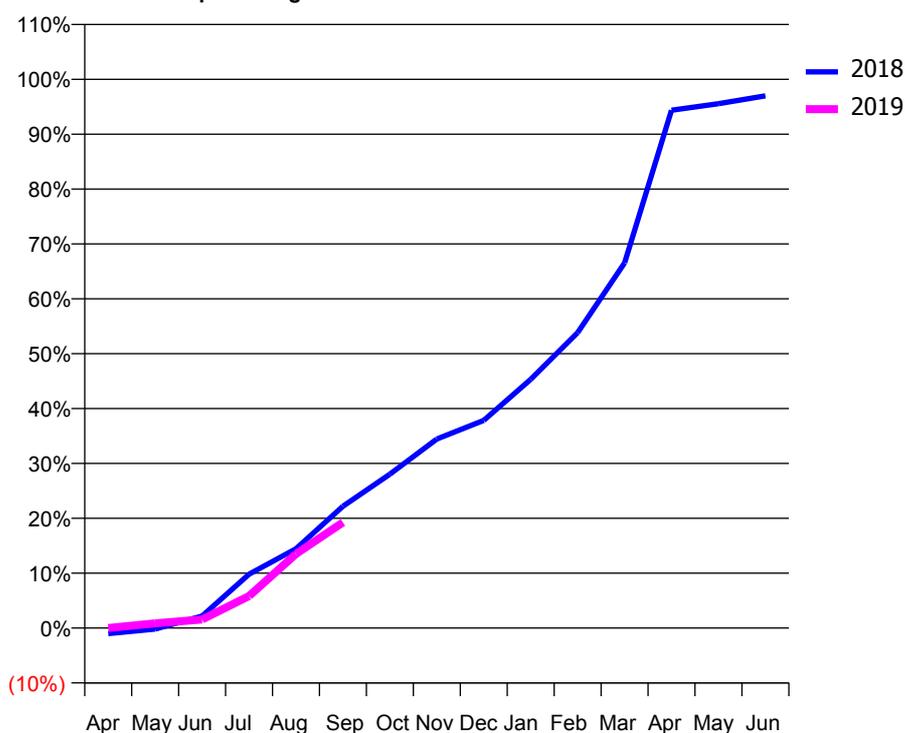
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 184268/0001 - September 2018

| | | | |
|----------------------|-----------------------------|---|-------------|
| Name or company name | Alpha Windmill (Bedale) Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,500 |
| Contract start date | 01/03/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £407,153.04 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.18 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 49 | -78 | 0 |
| May | 203 | -16 | 64 |
| June | 396 | 165 | 117 |
| July | 613 | 737 | 437 |
| August | 1,030 | 1,083 | 1,012 |
| September | 2,254 | 1,664 | 1,445 |
| October | 3,186 | 2,103 | |
| November | 3,615 | 2,583 | |
| December | 4,513 | 2,838 | |
| January | 4,784 | 3,399 | |
| February | 5,300 | 4,037 | |
| March | 7,058 | 4,991 | |
| April | 7,390 | 7,078 | |
| May | 7,391 | 7,167 | |
| June | 7,392 | 7,273 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 329 | 768 | 42.8% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 145 | 768 | 18.9% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 294 | 768 | 38.3% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 4 | 329 | 1.2% | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 15 | 329 | 4.6% | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 253 | 329 | 76.9% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 56 | 329 | 17.0% | 15.6% | 16.8% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 303 | 376 | 80.6% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 54 | 376 | 14.4% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 7 | 7 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

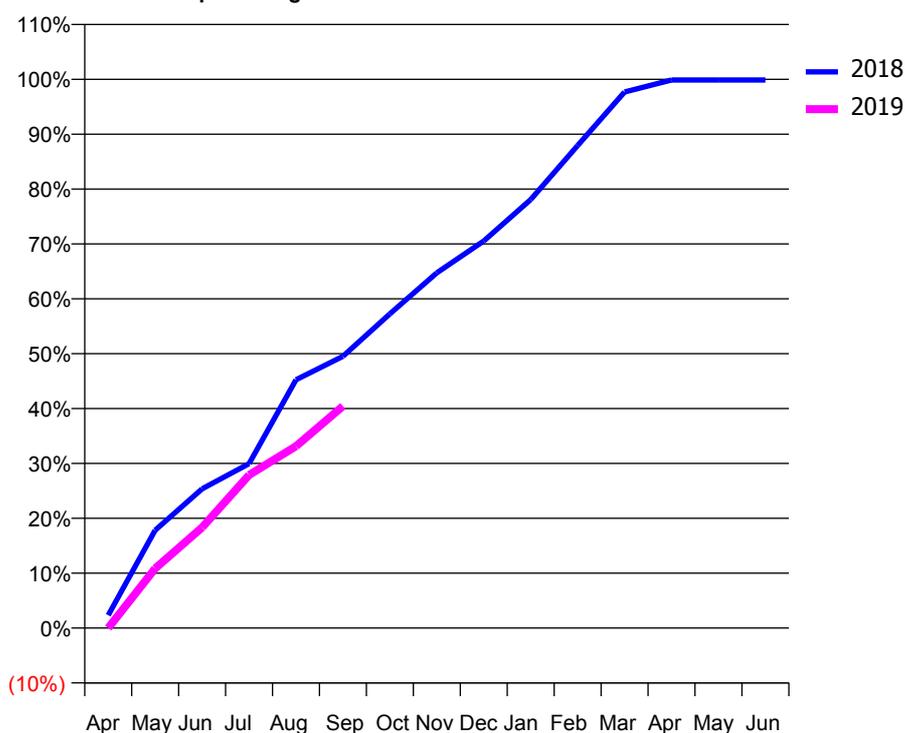
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 195561/0001 - September 2018

| | | | |
|----------------------|--------------------------|---|-------------|
| Name or company name | ROBERTS-HARRY CLINIC LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 16,192 |
| Contract start date | 01/05/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £917,984.81 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 12.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 2 | 380 | 0 |
| May | 2,580 | 2,885 | 1,757 |
| June | 3,148 | 4,109 | 2,967 |
| July | 4,350 | 4,852 | 4,517 |
| August | 5,699 | 7,326 | 5,364 |
| September | 7,200 | 8,019 | 6,549 |
| October | 8,985 | 9,270 | |
| November | 10,497 | 10,483 | |
| December | 11,572 | 11,420 | |
| January | 13,348 | 12,641 | |
| February | 15,249 | 14,237 | |
| March | 16,194 | 15,819 | |
| April | 16,215 | 16,172 | |
| May | 16,236 | 16,172 | |
| June | 16,236 | 16,172 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 709 | 802 | 88.4% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 39 | 802 | 4.9% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 54 | 802 | 6.7% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 709 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 20 | 709 | 2.8% | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 556 | 709 | 78.4% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 129 | 709 | 18.2% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 723 | 793 | 91.2% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 41 | 793 | 5.2% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 19 | 20 | 95.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

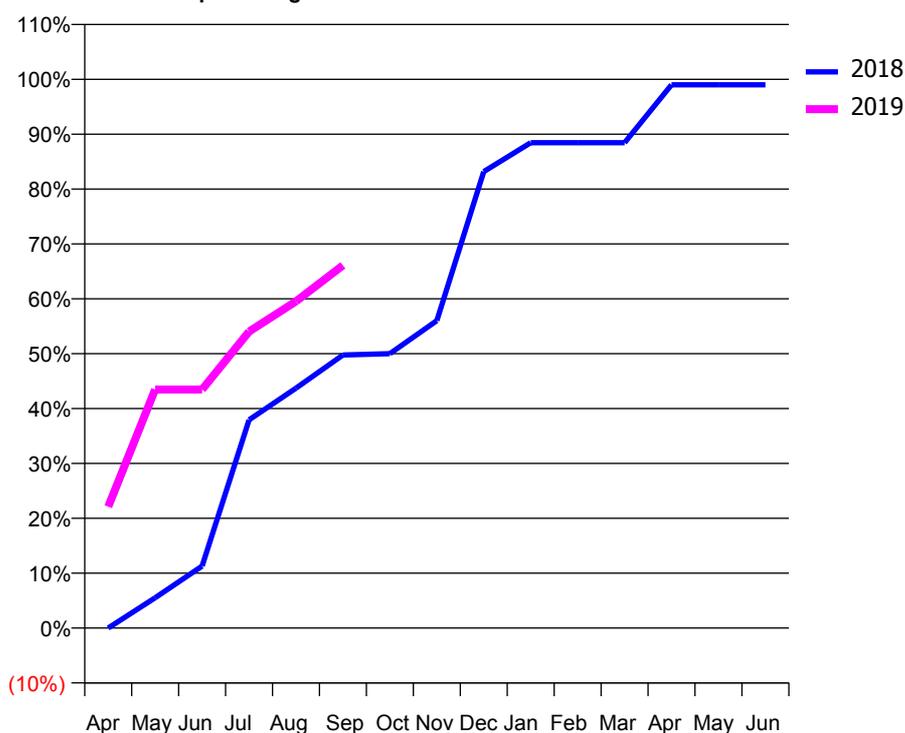
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 197580/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|------------|
| Name or company name | CLOCK TOWER DENTAL CARE LTD. | 18/19 Contracted general activity (UDA) | 2,000 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 398 |
| Contract start date | 01/12/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £91,171.56 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.19 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 2 | 0 | 88 |
| May | 5 | 22 | 173 |
| June | 5 | 45 | 173 |
| July | 28 | 151 | 215 |
| August | 38 | 174 | 237 |
| September | 85 | 198 | 263 |
| October | 127 | 199 | |
| November | 172 | 223 | |
| December | 174 | 331 | |
| January | 176 | 352 | |
| February | 176 | 352 | |
| March | 224 | 352 | |
| April | 309 | 394 | |
| May | 330 | 394 | |
| June | 330 | 394 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 23 | 33 | 69.7% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 33 | 6.1% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 8 | 33 | 24.2% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 23 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 23 | N/A | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 18 | 23 | 78.3% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 5 | 23 | 21.7% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 9 | N/A | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 9 | 0.0% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

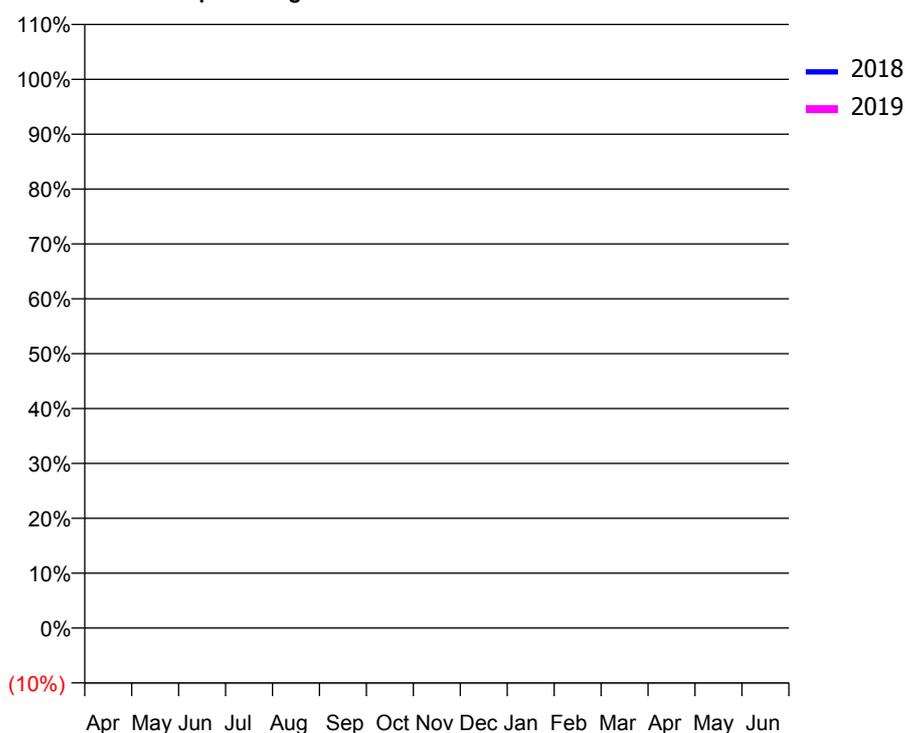
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 235113/0002 - September 2018

| | | | |
|----------------------|---------------|---|-------|
| Name or company name | MR JJ O'DWYER | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/05/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 30/04/2018 | Baseline contract value | £0.08 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 21 | 21 |
| June | 0 | 21 | 21 |
| July | 0 | 21 | 21 |
| August | 0 | 21 | 21 |
| September | 0 | 21 | 21 |
| October | 0 | 21 | |
| November | 0 | 21 | |
| December | 0 | 21 | |
| January | 0 | 21 | |
| February | 0 | 21 | |
| March | 0 | 21 | |
| April | 0 | 21 | |
| May | 0 | 21 | |
| June | 0 | 21 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 1 | 1 | 100.0% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 1 | 0.0% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 1 | 0.0% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 1 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 1 | N/A | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 1 | 1 | 100.0% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 1 | N/A | 15.6% | 16.8% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 1 | 1 | 100.0% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 1 | 0.0% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

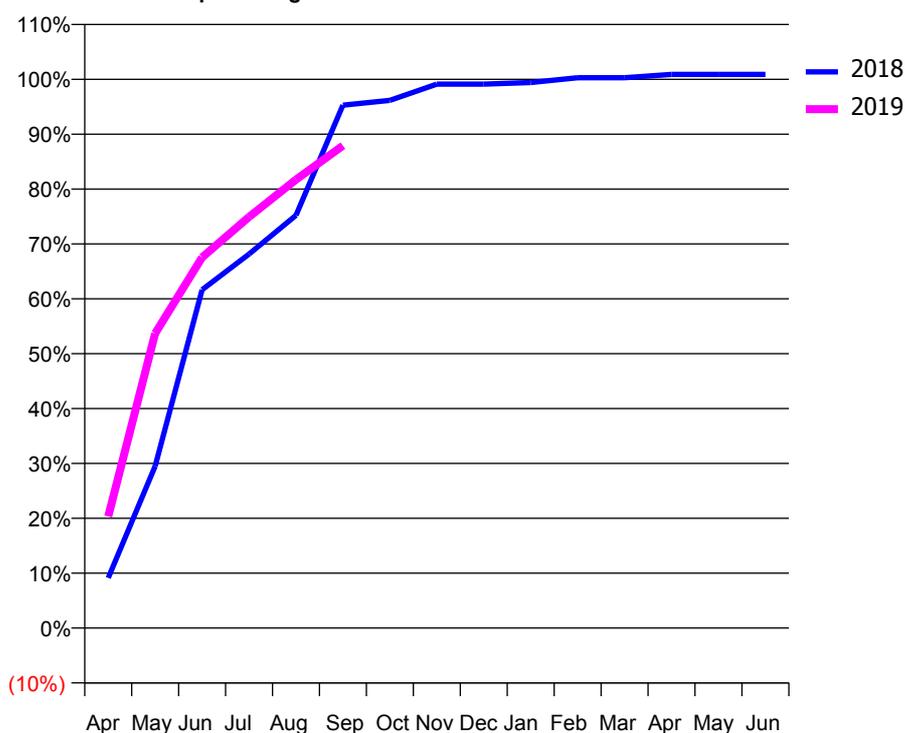
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 573973/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR SB JAMIESON | 18/19 Contracted general activity (UDA) | 8,938 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 339 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £228,665.10 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.15 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 9 | 31 | 69 |
| May | 123 | 100 | 182 |
| June | 136 | 209 | 229 |
| July | 186 | 231 | 254 |
| August | 189 | 255 | 277 |
| September | 231 | 323 | 298 |
| October | 254 | 326 | |
| November | 275 | 336 | |
| December | 275 | 336 | |
| January | 282 | 337 | |
| February | 324 | 340 | |
| March | 345 | 340 | |
| April | 345 | 342 | |
| May | 345 | 342 | |
| June | 345 | 342 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 14 | 55 | 25.5% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 11 | 55 | 20.0% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 30 | 55 | 54.5% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 14 | <i>N/A</i> | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 10 | 14 | 71.4% | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 4 | 14 | 28.6% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 14 | <i>N/A</i> | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 5 | 9 | 55.6% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 9 | 33.3% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

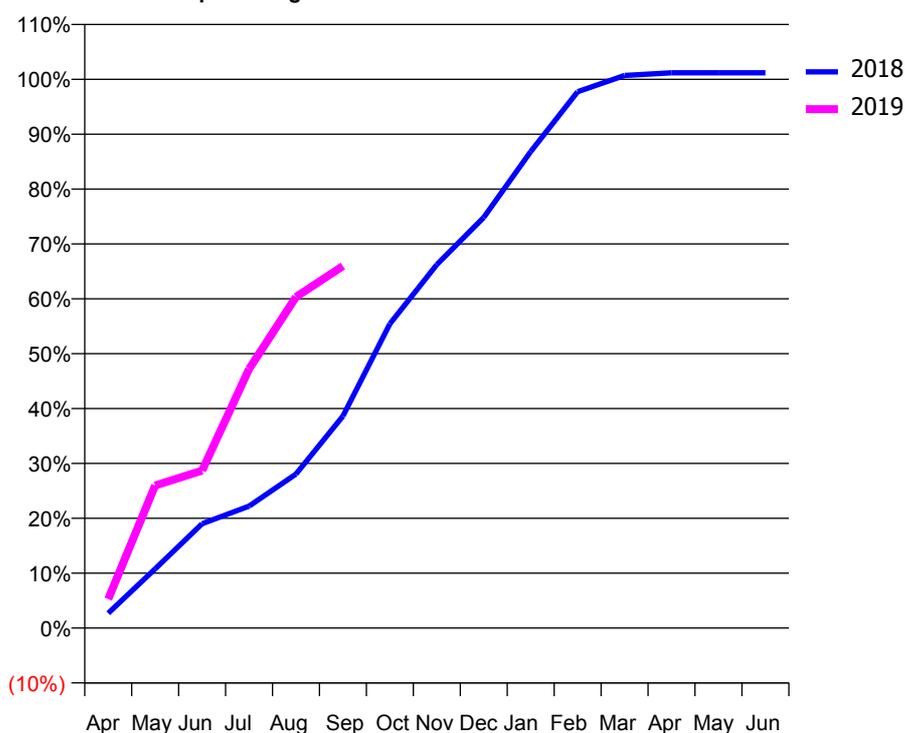
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 732974/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR IJ AUCKLAND | 18/19 Contracted general activity (UDA) | 1,480 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 815 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £113,046.54 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.15 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 2 | 22 | 43 |
| May | 92 | 88 | 212 |
| June | 95 | 155 | 234 |
| July | 165 | 181 | 385 |
| August | 214 | 229 | 492 |
| September | 283 | 315 | 538 |
| October | 354 | 452 | |
| November | 400 | 540 | |
| December | 448 | 610 | |
| January | 494 | 708 | |
| February | 525 | 797 | |
| March | 596 | 821 | |
| April | 685 | 825 | |
| May | 769 | 825 | |
| June | 769 | 825 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 49 | 100 | 49.0% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 12 | 100 | 12.0% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 39 | 100 | 39.0% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 49 | <i>N/A</i> | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 49 | <i>N/A</i> | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 15 | 49 | 30.6% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 49 | 8.2% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 27 | <i>N/A</i> | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 27 | 14.8% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

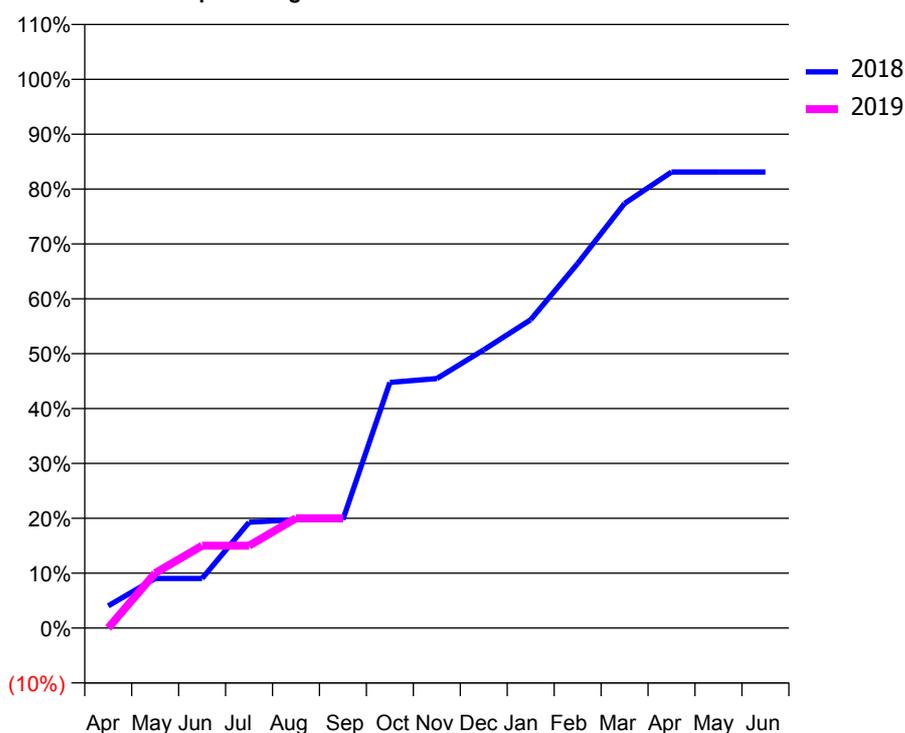
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 749869/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MRS ML GATECLIFF | 18/19 Contracted general activity (UDA) | 2,024 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 420 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £91,549.27 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -11 | 17 | 0 |
| May | 52 | 38 | 42 |
| June | 52 | 38 | 63 |
| July | 73 | 81 | 63 |
| August | 73 | 83 | 84 |
| September | 115 | 83 | 84 |
| October | 178 | 188 | |
| November | 264 | 191 | |
| December | 351 | 213 | |
| January | 351 | 236 | |
| February | 373 | 279 | |
| March | 416 | 325 | |
| April | 416 | 349 | |
| May | 416 | 349 | |
| June | 416 | 349 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 16 | 30 | 53.3% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 30 | 10.0% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 11 | 30 | 36.7% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 16 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 16 | N/A | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 15 | 16 | 93.8% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 16 | 6.3% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 10 | 17 | 58.8% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 17 | 29.4% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

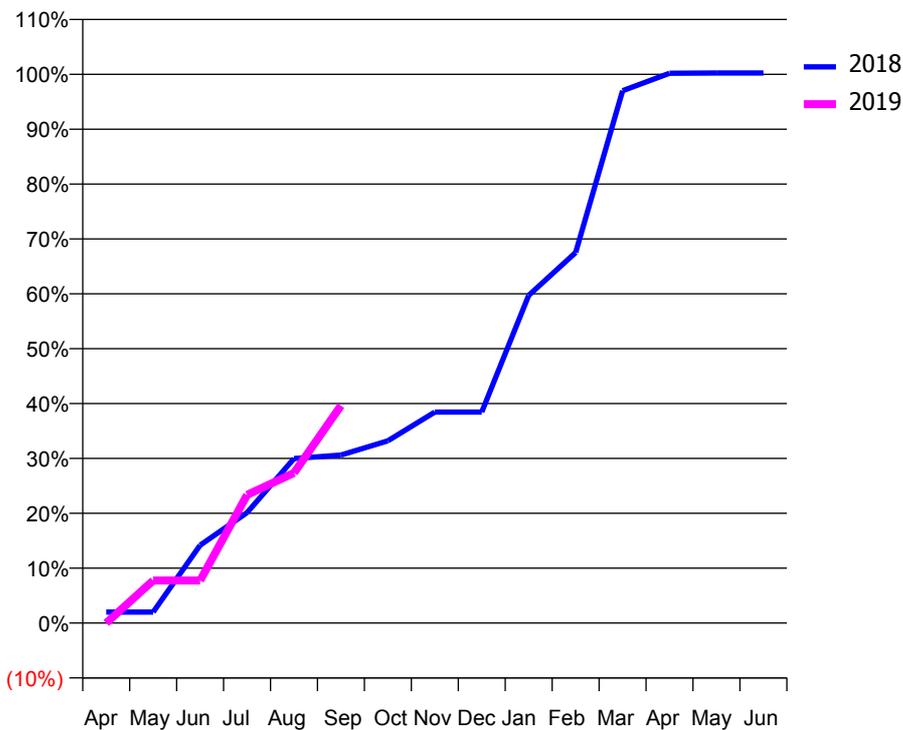
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 809632/0004 - September 2018

| | | | |
|----------------------|----------------|---|-------------|
| Name or company name | MR GJ ATHERTON | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,300 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £187,089.30 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 41 | 66 | 0 |
| May | 235 | 66 | 256 |
| June | 397 | 468 | 256 |
| July | 572 | 664 | 771 |
| August | 572 | 989 | 903 |
| September | 913 | 1,010 | 1,307 |
| October | 913 | 1,096 | |
| November | 1,738 | 1,269 | |
| December | 2,085 | 1,269 | |
| January | 2,085 | 1,970 | |
| February | 2,962 | 2,228 | |
| March | 3,334 | 3,201 | |
| April | 3,398 | 3,306 | |
| May | 3,398 | 3,308 | |
| June | 3,398 | 3,308 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 173 | 228 | 75.9% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 5 | 228 | 2.2% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 50 | 228 | 21.9% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 173 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 173 | 0.6% | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 128 | 173 | 74.0% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 38 | 173 | 22.0% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 89 | 115 | 77.4% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 20 | 115 | 17.4% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

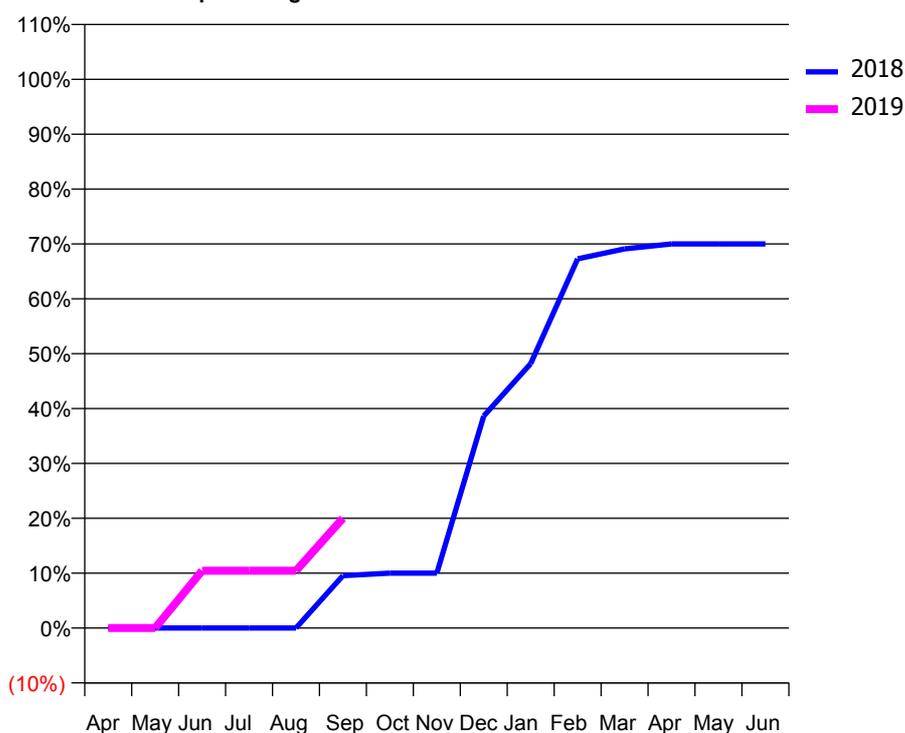
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 811076/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MR DR FEIRN | 18/19 Contracted general activity (UDA) | 1,000 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 220 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £40,429.52 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -3 | 0 | 0 |
| May | -3 | 0 | 0 |
| June | -3 | 0 | 23 |
| July | -3 | 0 | 23 |
| August | 39 | 0 | 23 |
| September | 40 | 21 | 44 |
| October | 61 | 22 | |
| November | 62 | 22 | |
| December | 62 | 85 | |
| January | 85 | 106 | |
| February | 106 | 148 | |
| March | 107 | 152 | |
| April | 107 | 154 | |
| May | 107 | 154 | |
| June | 107 | 154 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 9 | 14 | 64.3% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 14 | 21.4% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 2 | 14 | 14.3% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 9 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 9 | 22.2% | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 4 | 9 | 44.4% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 9 | 22.2% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 5 | 10 | 50.0% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 10 | 20.0% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

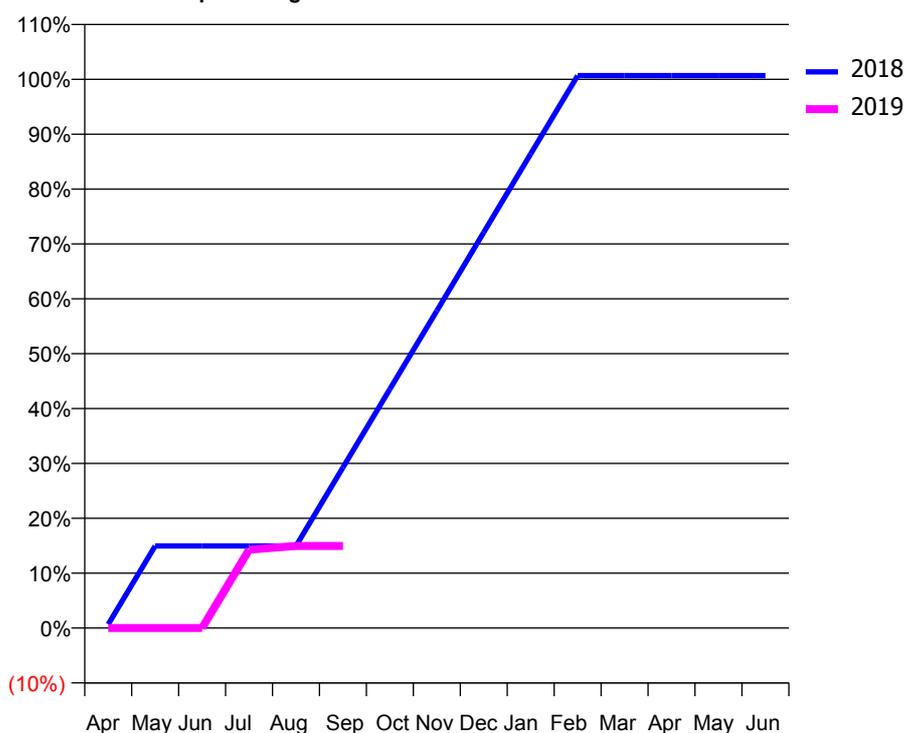
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 915009/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MR NJ ALLDAY | 18/19 Contracted general activity (UDA) | 1,000 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 147 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £36,828.42 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 1 | 0 |
| May | 21 | 22 | 0 |
| June | 21 | 22 | 0 |
| July | 21 | 22 | 21 |
| August | 42 | 22 | 22 |
| September | 42 | 43 | 22 |
| October | 42 | 64 | |
| November | 42 | 85 | |
| December | 63 | 106 | |
| January | 64 | 127 | |
| February | 64 | 148 | |
| March | 106 | 148 | |
| April | 148 | 148 | |
| May | 148 | 148 | |
| June | 148 | 148 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 6 | 7 | 85.7% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 7 | 0.0% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 1 | 7 | 14.3% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 6 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 6 | 16.7% | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 4 | 6 | 66.7% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 6 | 16.7% | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 5 | 6 | 83.3% | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 6 | 0.0% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

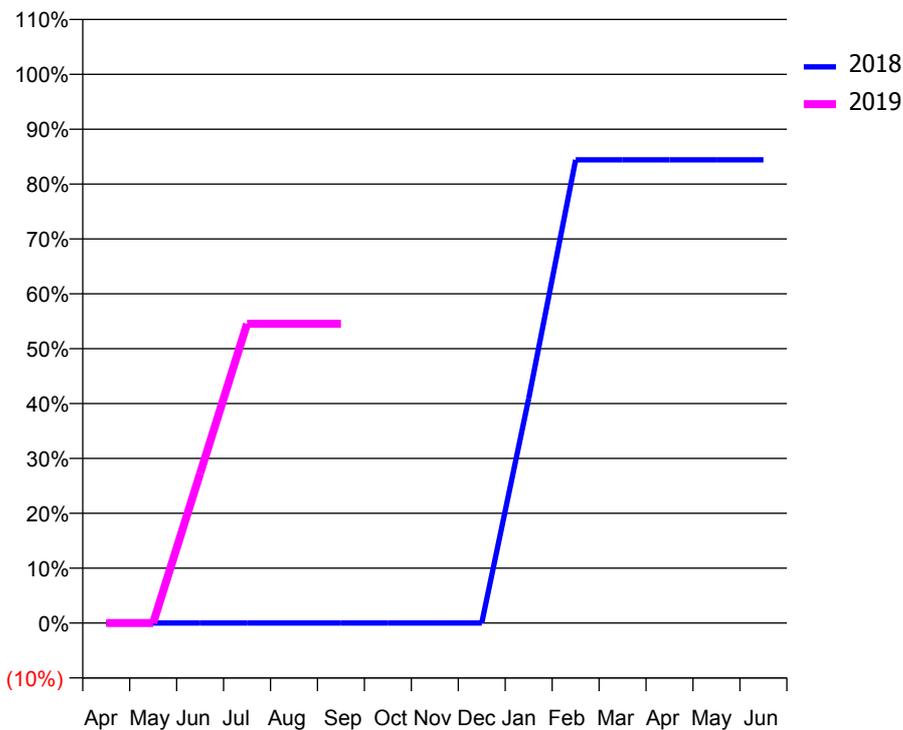
Q50 - Vital Signs Orthodontic At a Glance Contract Report for 999334/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MR EO DUODU | 18/19 Contracted general activity (UDA) | 1,043 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 154 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £41,609.46 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -2 | 0 | 0 |
| May | -2 | 0 | 0 |
| June | -2 | 0 | 42 |
| July | -2 | 0 | 84 |
| August | -2 | 0 | 84 |
| September | -2 | 0 | 84 |
| October | -2 | 0 | |
| November | 2 | 0 | |
| December | 2 | 0 | |
| January | 2 | 63 | |
| February | 44 | 130 | |
| March | 107 | 130 | |
| April | 107 | 130 | |
| May | 107 | 130 | |
| June | 107 | 130 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 11 | 11 | 100.0% | 65.4% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 11 | 0.0% | 9.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 11 | 0.0% | 25.3% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 11 | N/A | 0.6% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 11 | 9.1% | 3.9% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 10 | 11 | 90.9% | 78.9% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 11 | N/A | 15.6% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 2 | N/A | 77.4% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 2 | 0.0% | 9.2% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

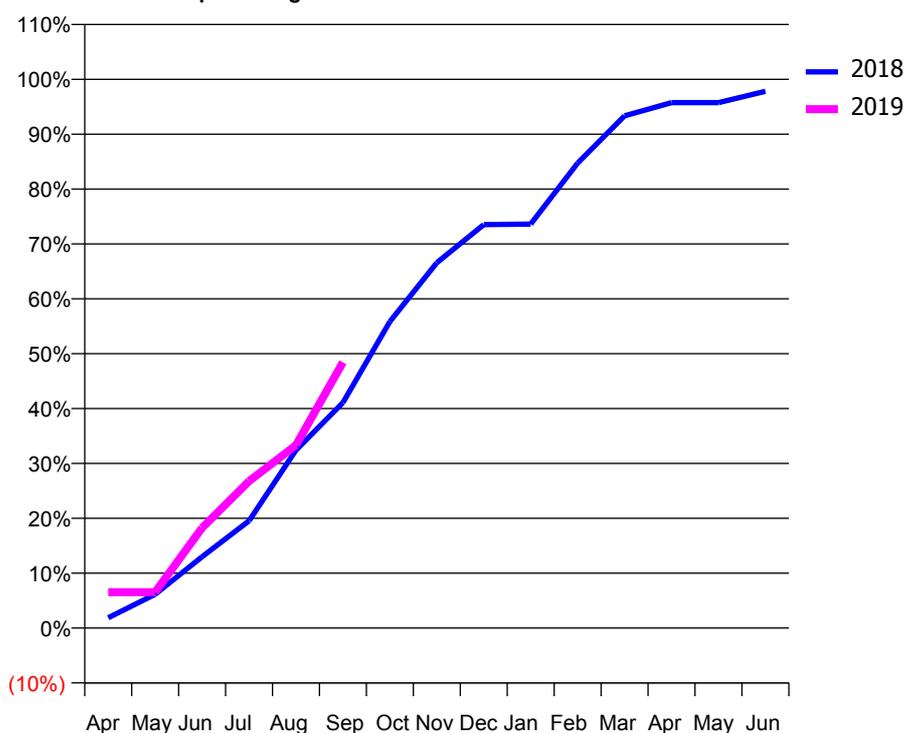
Q51 - Vital Signs Orthodontic At a Glance Contract Report for 101338/0069 - September 2018

| | | | |
|----------------------|--------------------------------|---|-------------|
| Name or company name | Whitecross Dental Care Limited | 18/19 Contracted general activity (UDA) | 24,277 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,008 |
| Contract start date | 01/11/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £760,924.45 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.10 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 3 | 19 | 66 |
| May | 5 | 62 | 66 |
| June | 27 | 131 | 184 |
| July | 142 | 197 | 270 |
| August | 213 | 327 | 336 |
| September | 325 | 414 | 488 |
| October | 414 | 563 | |
| November | 524 | 671 | |
| December | 590 | 741 | |
| January | 680 | 742 | |
| February | 809 | 854 | |
| March | 940 | 941 | |
| April | 982 | 965 | |
| May | 1,003 | 965 | |
| June | 1,004 | 986 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 48 | 101 | 47.5% | 59.1% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 12 | 101 | 11.9% | 19.0% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 41 | 101 | 40.6% | 21.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 48 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 48 | 4.2% | 2.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 37 | 48 | 77.1% | 79.1% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 9 | 48 | 18.8% | 18.2% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 12 | 14 | 85.7% | 76.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 14 | 7.1% | 5.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

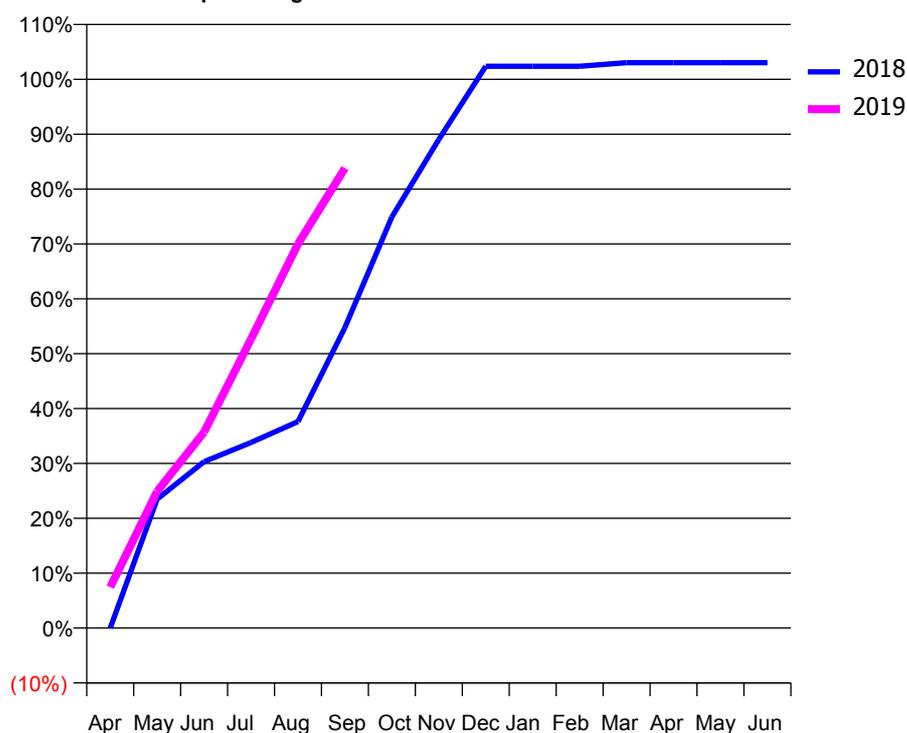
Q51 - Vital Signs Orthodontic At a Glance Contract Report for 101370/0005 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Petrie Tucker & Partners Ltd | 18/19 Contracted general activity (UDA) | 24,146 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 630 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £732,388.77 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 14 | 0 | 47 |
| May | 14 | 148 | 157 |
| June | 35 | 191 | 225 |
| July | 39 | 213 | 332 |
| August | 64 | 237 | 441 |
| September | 130 | 345 | 528 |
| October | 298 | 472 | |
| November | 427 | 561 | |
| December | 472 | 645 | |
| January | 536 | 645 | |
| February | 601 | 645 | |
| March | 601 | 649 | |
| April | 601 | 649 | |
| May | 601 | 649 | |
| June | 601 | 649 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 38 | 74 | 51.4% | 59.1% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 10 | 74 | 13.5% | 19.0% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 26 | 74 | 35.1% | 21.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 38 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 38 | 2.6% | 2.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 33 | 38 | 86.8% | 79.1% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 38 | 10.5% | 18.2% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 24 | 34 | 70.6% | 76.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 34 | 2.9% | 5.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

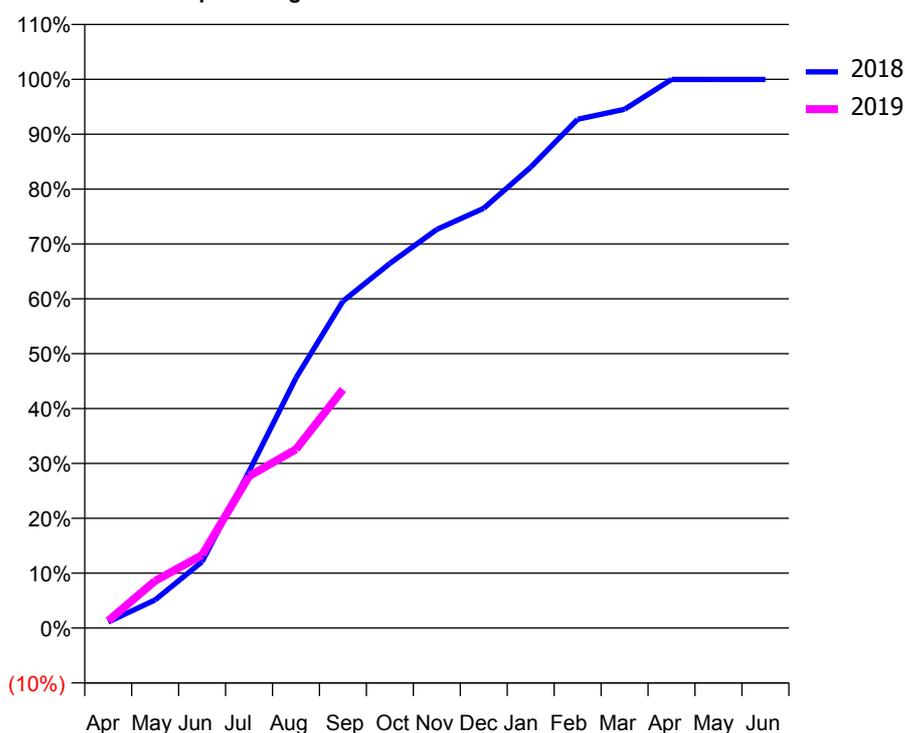
Q51 - Vital Signs Orthodontic At a Glance Contract Report for 101699/0001 - September 2018

| | | | |
|----------------------|--------------------|---|-------------|
| Name or company name | Orthoscene Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 11,617 |
| Contract start date | 01/04/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £720,744.13 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 10.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 339 | 128 | 154 |
| May | 1,942 | 597 | 1,000 |
| June | 3,690 | 1,405 | 1,547 |
| July | 5,231 | 3,318 | 3,216 |
| August | 6,019 | 5,297 | 3,785 |
| September | 7,346 | 6,920 | 5,051 |
| October | 7,919 | 7,721 | |
| November | 8,897 | 8,440 | |
| December | 10,201 | 8,888 | |
| January | 10,959 | 9,755 | |
| February | 11,130 | 10,770 | |
| March | 11,531 | 10,981 | |
| April | 11,575 | 11,614 | |
| May | 11,596 | 11,614 | |
| June | 11,596 | 11,614 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 461 | 525 | 87.8% | 59.1% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 525 | 0.0% | 19.0% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 64 | 525 | 12.2% | 21.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 461 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 461 | 0.7% | 2.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 376 | 461 | 81.6% | 79.1% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 81 | 461 | 17.6% | 18.2% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 457 | 491 | 93.1% | 76.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 24 | 491 | 4.9% | 5.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 34 | 36 | 94.4% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

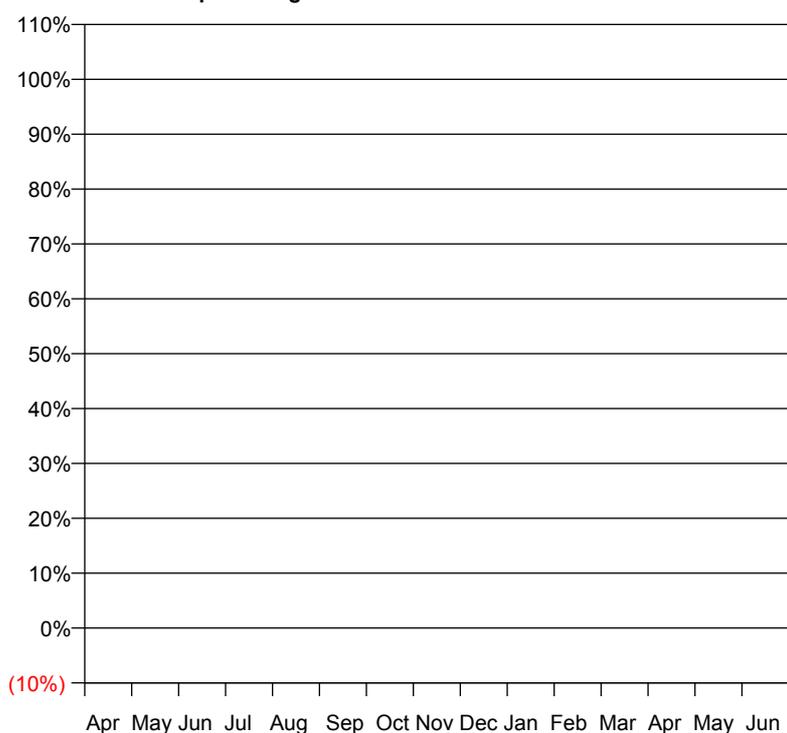
Q51 - Vital Signs Orthodontic At a Glance Contract Report for 104221/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Hoyland Family Dental Centre | 18/19 Contracted general activity (UDA) | 24,001 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/01/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £673,004.19 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



— 2018
— 2019

| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 1 | 0 | 0 |
| May | 1 | 0 | 1 |
| June | 1 | 0 | 1 |
| July | 1 | 0 | 1 |
| August | 1 | 0 | 1 |
| September | 1 | 0 | 1 |
| October | 1 | 0 | |
| November | 1 | 0 | |
| December | 1 | 0 | |
| January | 1 | 0 | |
| February | 1 | 0 | |
| March | 1 | 0 | |
| April | 1 | 0 | |
| May | 1 | 0 | |
| June | 1 | 0 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 0 | 1 | 0.0% | 59.1% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 1 | 0.0% | 19.0% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 1 | 1 | 100.0% | 21.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 0 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 0 | N/A | 2.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 0 | N/A | 79.1% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 0 | N/A | 18.2% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 76.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 5.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

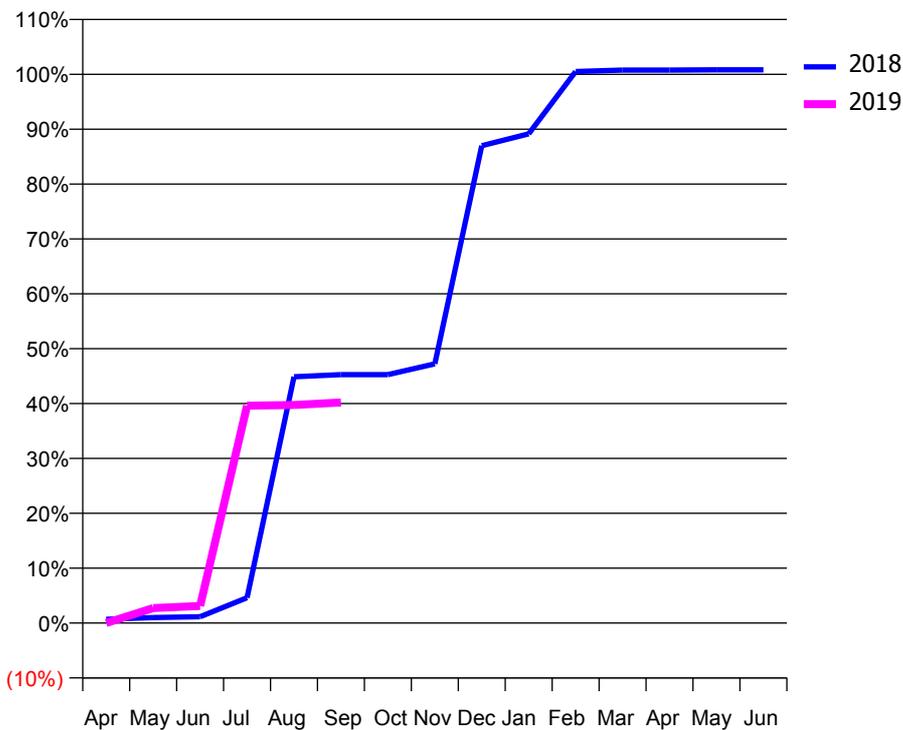
Q51 - Vital Signs Orthodontic At a Glance Contract Report for 109983/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Smile Create Ltd | 18/19 Contracted general activity (UDA) | 15,796 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,575 |
| Contract start date | 01/04/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £555,377.07 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.10 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -2 | 11 | 0 |
| May | 24 | 16 | 43 |
| June | 26 | 18 | 49 |
| July | 365 | 73 | 624 |
| August | 471 | 707 | 626 |
| September | 498 | 713 | 633 |
| October | 544 | 713 | |
| November | 1,154 | 744 | |
| December | 1,156 | 1,370 | |
| January | 1,163 | 1,404 | |
| February | 1,207 | 1,583 | |
| March | 1,586 | 1,587 | |
| April | 1,586 | 1,587 | |
| May | 1,586 | 1,588 | |
| June | 1,586 | 1,588 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 66 | 190 | 34.7% | 59.1% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 34 | 190 | 17.9% | 19.0% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 90 | 190 | 47.4% | 21.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 66 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 66 | 7.6% | 2.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 49 | 66 | 74.2% | 79.1% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 12 | 66 | 18.2% | 18.2% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 7 | 68 | 10.3% | 76.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 8 | 68 | 11.8% | 5.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

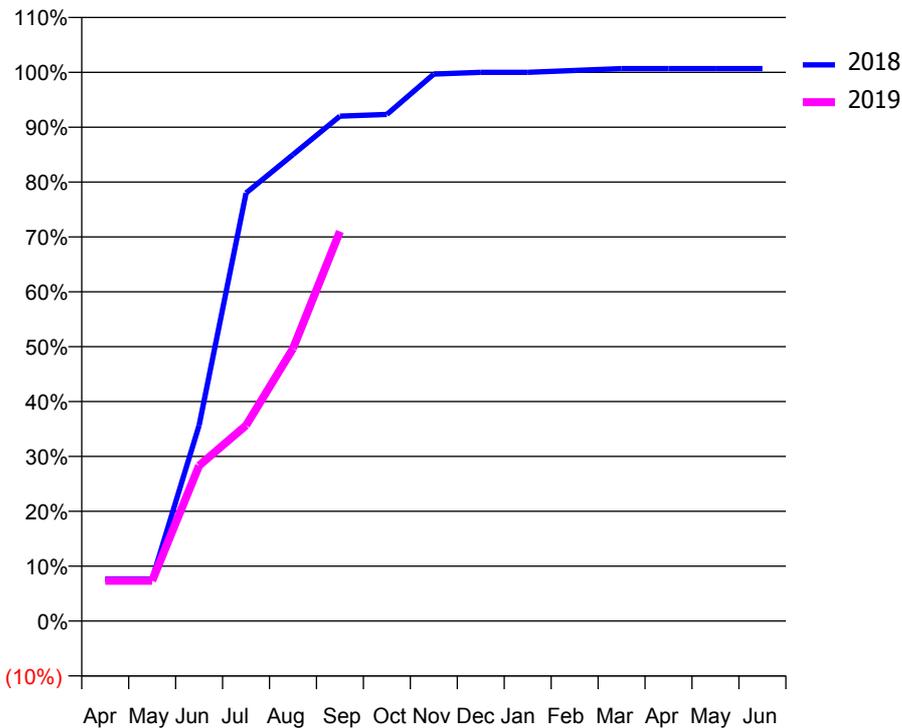
Q51 - Vital Signs Orthodontic At a Glance Contract Report for 112348/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|---------------|
| Name or company name | Wright Dental Care Ltd | 18/19 Contracted general activity (UDA) | 50,922 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 300 |
| Contract start date | 01/12/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £1,354,632.30 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.14 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 63 | 23 | 22 |
| May | 85 | 23 | 22 |
| June | 128 | 107 | 85 |
| July | 212 | 234 | 107 |
| August | 233 | 255 | 149 |
| September | 255 | 276 | 213 |
| October | 256 | 277 | |
| November | 278 | 299 | |
| December | 279 | 300 | |
| January | 301 | 300 | |
| February | 302 | 301 | |
| March | 302 | 302 | |
| April | 302 | 302 | |
| May | 302 | 302 | |
| June | 302 | 302 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 11 | 19 | 57.9% | 59.1% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 19 | 10.5% | 19.0% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 6 | 19 | 31.6% | 21.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 11 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 11 | N/A | 2.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 10 | 11 | 90.9% | 79.1% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 11 | 9.1% | 18.2% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 15 | N/A | 76.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 15 | 20.0% | 5.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

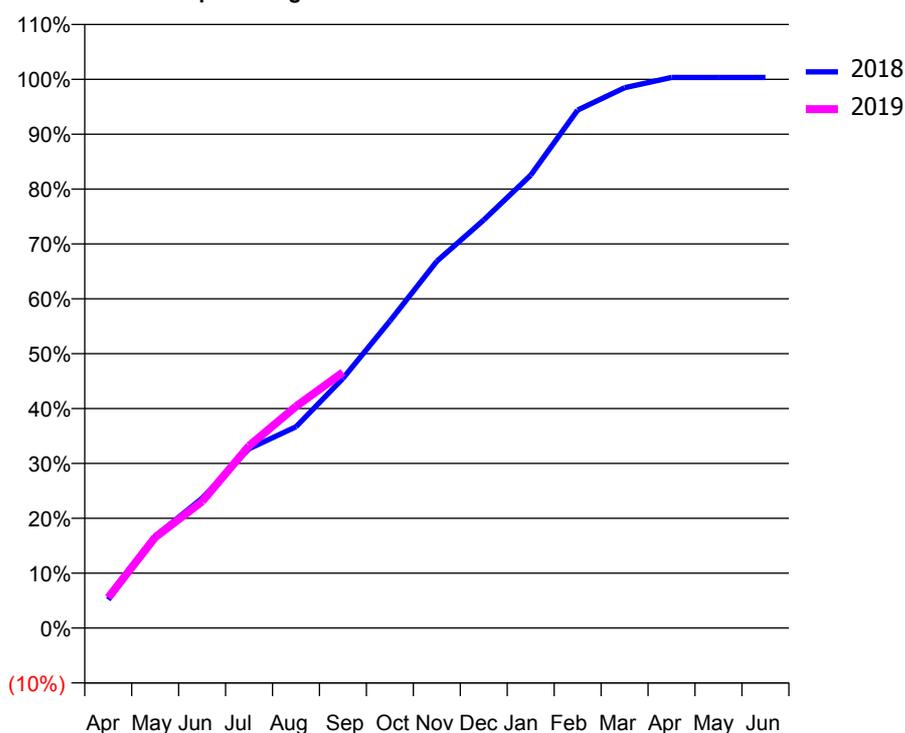
Q51 - Vital Signs Orthodontic At a Glance Contract Report for 134279/0001 - September 2018

| | | | |
|----------------------|---------------------------------|---|---------------|
| Name or company name | Orthodontic Centre (UK) Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 18,725 |
| Contract start date | 01/01/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,161,740.03 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.11 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 19.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 264 | 972 | 1,037 |
| May | 2,819 | 3,135 | 3,098 |
| June | 3,793 | 4,430 | 4,319 |
| July | 5,403 | 6,117 | 6,219 |
| August | 6,058 | 6,870 | 7,563 |
| September | 7,461 | 8,517 | 8,727 |
| October | 9,679 | 10,474 | |
| November | 12,185 | 12,517 | |
| December | 14,314 | 13,926 | |
| January | 15,785 | 15,454 | |
| February | 17,572 | 17,672 | |
| March | 18,813 | 18,435 | |
| April | 19,038 | 18,788 | |
| May | 19,059 | 18,788 | |
| June | 19,059 | 18,788 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 885 | 1,498 | 59.1% | 59.1% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 306 | 1,498 | 20.4% | 19.0% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 307 | 1,498 | 20.5% | 21.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 885 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 23 | 885 | 2.6% | 2.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 751 | 885 | 84.9% | 79.1% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 110 | 885 | 12.4% | 18.2% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 794 | 848 | 93.6% | 76.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 36 | 848 | 4.2% | 5.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 21 | 21 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

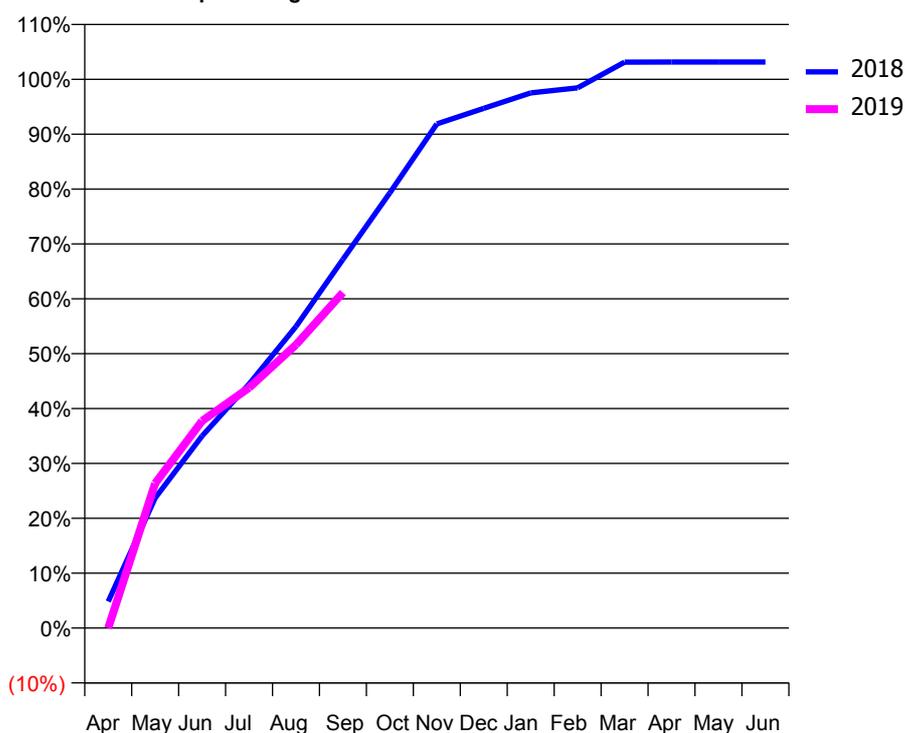
Q51 - Vital Signs Orthodontic At a Glance Contract Report for 144959/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Kaye and Rafferty Ltd | 18/19 Contracted general activity (UDA) | 21,500 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,249 |
| Contract start date | 01/07/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £714,315.27 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 206 | 109 | 0 |
| May | 548 | 533 | 593 |
| June | 864 | 787 | 849 |
| July | 1,077 | 1,000 | 985 |
| August | 1,478 | 1,236 | 1,161 |
| September | 1,712 | 1,511 | 1,375 |
| October | 1,967 | 1,784 | |
| November | 2,163 | 2,066 | |
| December | 2,189 | 2,130 | |
| January | 2,191 | 2,193 | |
| February | 2,259 | 2,214 | |
| March | 2,281 | 2,319 | |
| April | 2,302 | 2,320 | |
| May | 2,302 | 2,320 | |
| June | 2,302 | 2,320 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 104 | 142 | 73.2% | 59.1% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 142 | 0.0% | 19.0% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 38 | 142 | 26.8% | 21.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 104 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 19 | 104 | 18.3% | 2.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 51 | 104 | 49.0% | 79.1% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 34 | 104 | 32.7% | 18.2% | 16.8% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 64 | 68 | 94.1% | 76.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 68 | 2.9% | 5.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

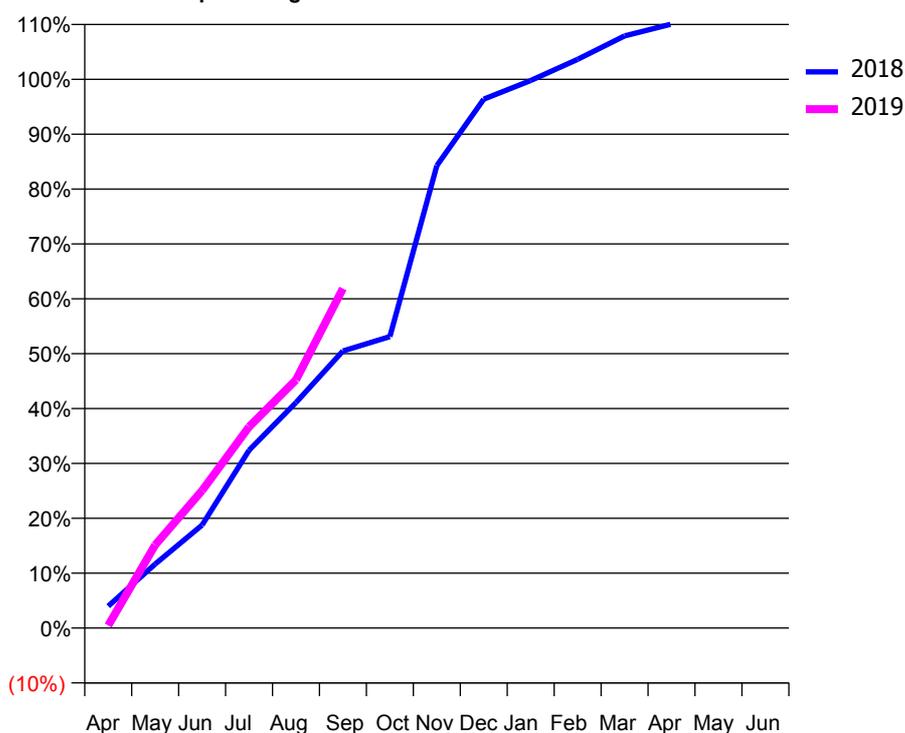
Q51 - Vital Signs Orthodontic At a Glance Contract Report for 145033/0001 - September 2018

| | | | |
|----------------------|----------------------------|---|-------------|
| Name or company name | Orthodontic Centre (uk)Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,968 |
| Contract start date | 01/09/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £306,705.25 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.11 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 109 | 198 | 23 |
| May | 110 | 579 | 752 |
| June | 111 | 933 | 1,245 |
| July | 2,040 | 1,610 | 1,822 |
| August | 2,584 | 2,042 | 2,247 |
| September | 2,936 | 2,508 | 3,074 |
| October | 3,574 | 2,639 | |
| November | 3,846 | 4,186 | |
| December | 4,171 | 4,788 | |
| January | 4,171 | 4,957 | |
| February | 4,670 | 5,148 | |
| March | 4,958 | 5,361 | |
| April | 4,963 | 5,468 | |
| May | 4,963 | 5,468 | |
| June | 4,963 | 5,468 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 284 | 370 | 76.8% | 59.1% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 64 | 370 | 17.3% | 19.0% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 22 | 370 | 5.9% | 21.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 284 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 284 | N/A | 2.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 261 | 284 | 91.9% | 79.1% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 22 | 284 | 7.7% | 18.2% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 184 | 196 | 93.9% | 76.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 10 | 196 | 5.1% | 5.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

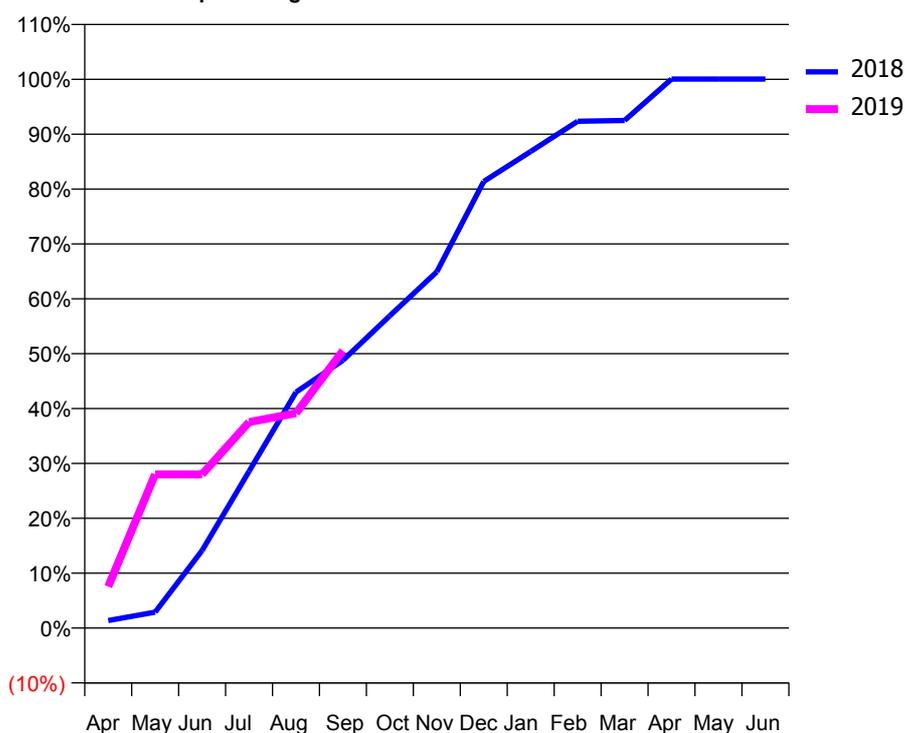
Q51 - Vital Signs Orthodontic At a Glance Contract Report for 151653/0002 - September 2018

| | | | |
|----------------------|------------------------|---|-------------|
| Name or company name | The Forum Practice Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,959 |
| Contract start date | 01/10/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £121,540.66 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.20 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 29 | 27 | 148 |
| May | 50 | 57 | 549 |
| June | 379 | 277 | 549 |
| July | 464 | 560 | 735 |
| August | 594 | 842 | 767 |
| September | 685 | 956 | 990 |
| October | 798 | 1,115 | |
| November | 993 | 1,272 | |
| December | 1,372 | 1,594 | |
| January | 1,435 | 1,701 | |
| February | 1,691 | 1,809 | |
| March | 1,868 | 1,812 | |
| April | 1,944 | 1,960 | |
| May | 1,986 | 1,960 | |
| June | 1,986 | 1,960 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 91 | 172 | 52.9% | 59.1% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 20 | 172 | 11.6% | 19.0% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 61 | 172 | 35.5% | 21.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 91 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 91 | <i>N/A</i> | 2.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 82 | 91 | 90.1% | 79.1% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 9 | 91 | 9.9% | 18.2% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 63 | 98 | 64.3% | 76.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 98 | 0.0% | 5.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

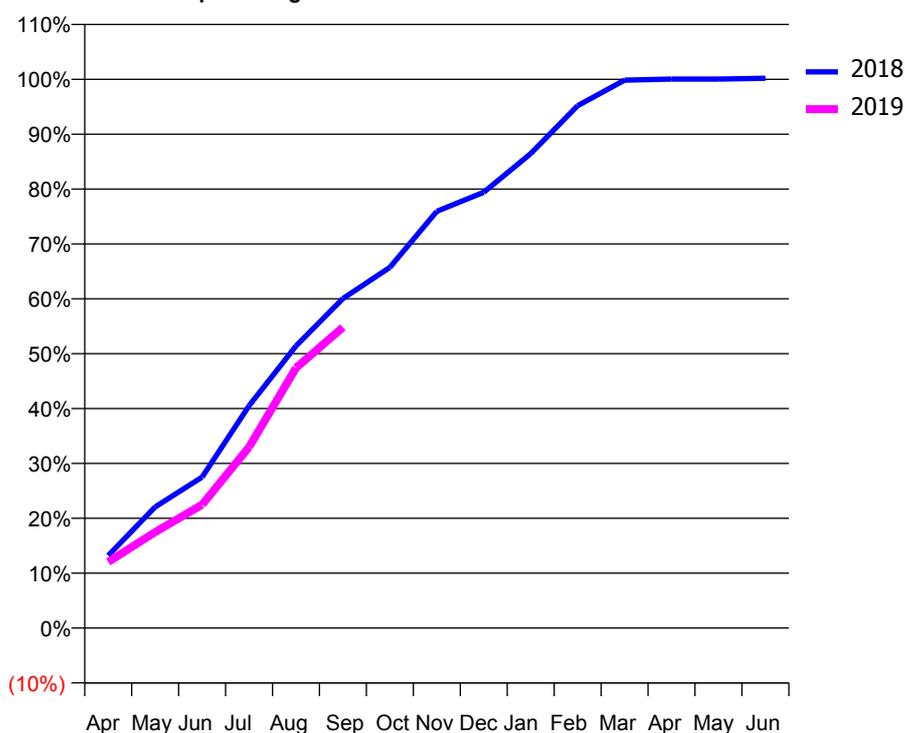
Q51 - Vital Signs Orthodontic At a Glance Contract Report for 156531/0001 - September 2018

| | | | |
|----------------------|------------------|---|---------------|
| Name or company name | Orthocentres Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 32,345 |
| Contract start date | 01/01/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £2,006,754.66 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 31.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|--------|
| | 2017 | 2018 | 2019 |
| April | 913 | 4,273 | 3,897 |
| May | 6,698 | 7,141 | 5,659 |
| June | 8,033 | 8,895 | 7,273 |
| July | 11,798 | 13,101 | 10,667 |
| August | 14,461 | 16,627 | 15,330 |
| September | 17,778 | 19,419 | 17,726 |
| October | 19,933 | 21,256 | |
| November | 23,648 | 24,561 | |
| December | 25,884 | 25,687 | |
| January | 29,210 | 27,963 | |
| February | 31,328 | 30,785 | |
| March | 31,902 | 32,292 | |
| April | 32,204 | 32,355 | |
| May | 32,204 | 32,356 | |
| June | 32,209 | 32,404 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 1,429 | 2,567 | 55.7% | 59.1% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 701 | 2,567 | 27.3% | 19.0% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 437 | 2,567 | 17.0% | 21.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 1,429 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 13 | 1,429 | 0.9% | 2.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 1,125 | 1,429 | 78.7% | 79.1% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 279 | 1,429 | 19.5% | 18.2% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 1,149 | 1,389 | 82.7% | 76.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 81 | 1,389 | 5.8% | 5.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 34 | 34 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

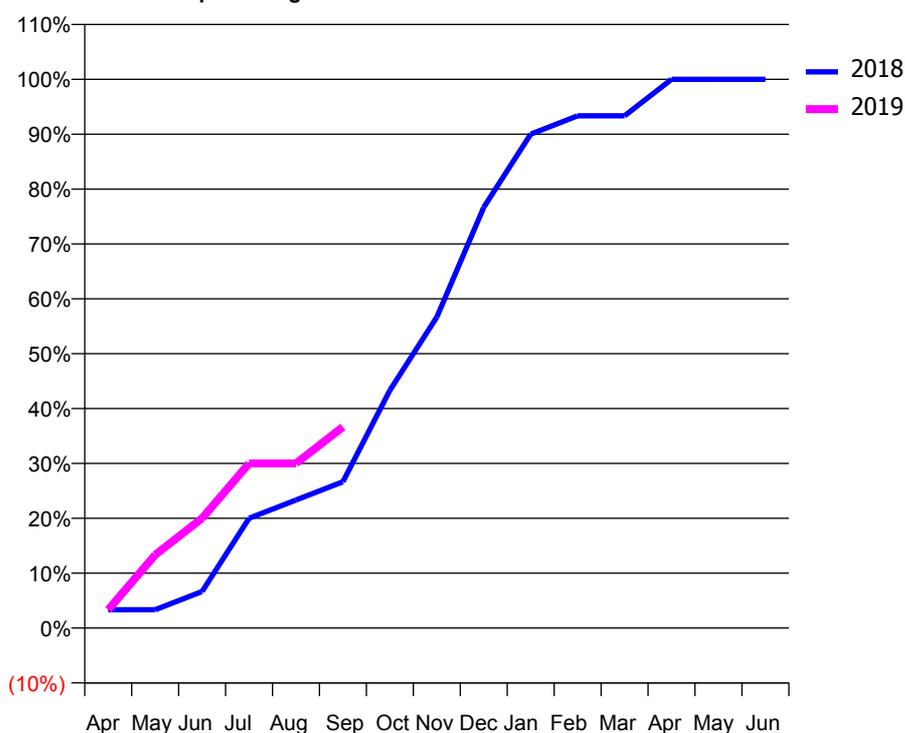
Q51 - Vital Signs Orthodontic At a Glance Contract Report for 157708/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Doncaster Dental Centre | 18/19 Contracted general activity (UDA) | 32,715 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 630 |
| Contract start date | 01/09/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £977,636.49 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 21 | 21 |
| May | 0 | 21 | 84 |
| June | 105 | 42 | 126 |
| July | 147 | 126 | 189 |
| August | 147 | 147 | 189 |
| September | 252 | 168 | 231 |
| October | 252 | 273 | |
| November | 399 | 357 | |
| December | 420 | 483 | |
| January | 462 | 567 | |
| February | 483 | 588 | |
| March | 567 | 588 | |
| April | 630 | 630 | |
| May | 630 | 630 | |
| June | 630 | 630 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 33 | 33 | 100.0% | 59.1% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 33 | 0.0% | 19.0% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 33 | 0.0% | 21.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 33 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 33 | N/A | 2.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 33 | 33 | 100.0% | 79.1% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 33 | N/A | 18.2% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 26 | 28 | 92.9% | 76.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 28 | 0.0% | 5.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

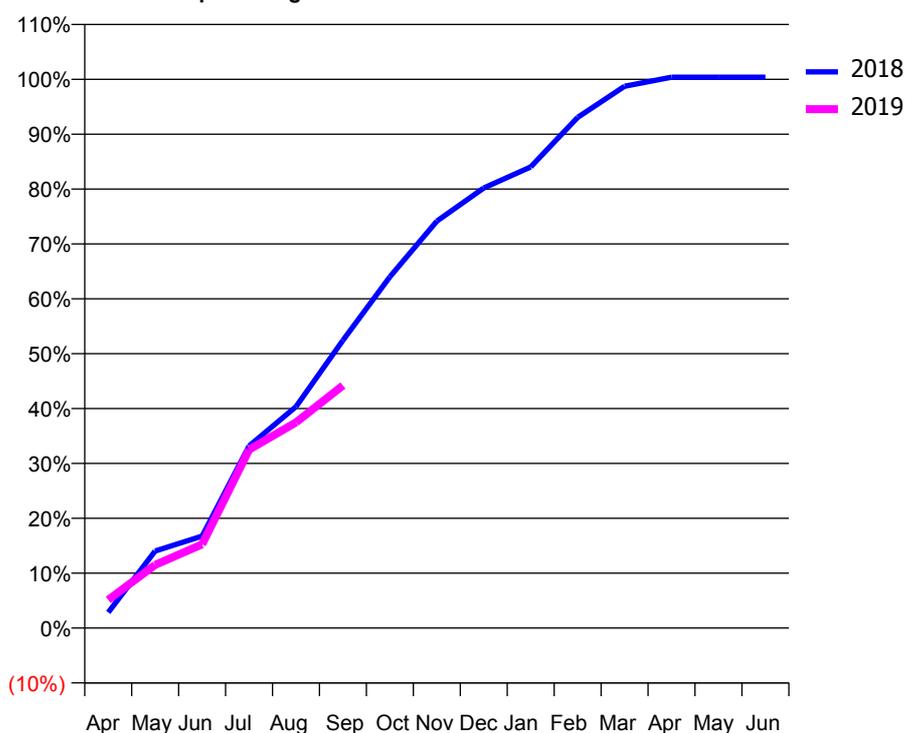
Q51 - Vital Signs Orthodontic At a Glance Contract Report for 183652/0001 - September 2018

| | | | |
|----------------------|-------------------|---|-------------|
| Name or company name | Haricover Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 13,076 |
| Contract start date | 01/05/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £791,595.83 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 12.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 293 | 373 | 670 |
| May | 2,657 | 1,836 | 1,505 |
| June | 3,835 | 2,191 | 1,994 |
| July | 5,707 | 4,338 | 4,251 |
| August | 6,654 | 5,276 | 4,900 |
| September | 8,409 | 6,856 | 5,780 |
| October | 10,526 | 8,368 | |
| November | 11,322 | 9,696 | |
| December | 12,243 | 10,485 | |
| January | 12,487 | 10,987 | |
| February | 12,870 | 12,169 | |
| March | 13,197 | 12,911 | |
| April | 13,179 | 13,127 | |
| May | 13,180 | 13,127 | |
| June | 13,180 | 13,127 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 566 | 962 | 58.8% | 59.1% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 178 | 962 | 18.5% | 19.0% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 218 | 962 | 22.7% | 21.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 566 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 566 | 0.9% | 2.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 393 | 566 | 69.4% | 79.1% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 154 | 566 | 27.2% | 18.2% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 178 | 648 | 27.5% | 76.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 34 | 648 | 5.2% | 5.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

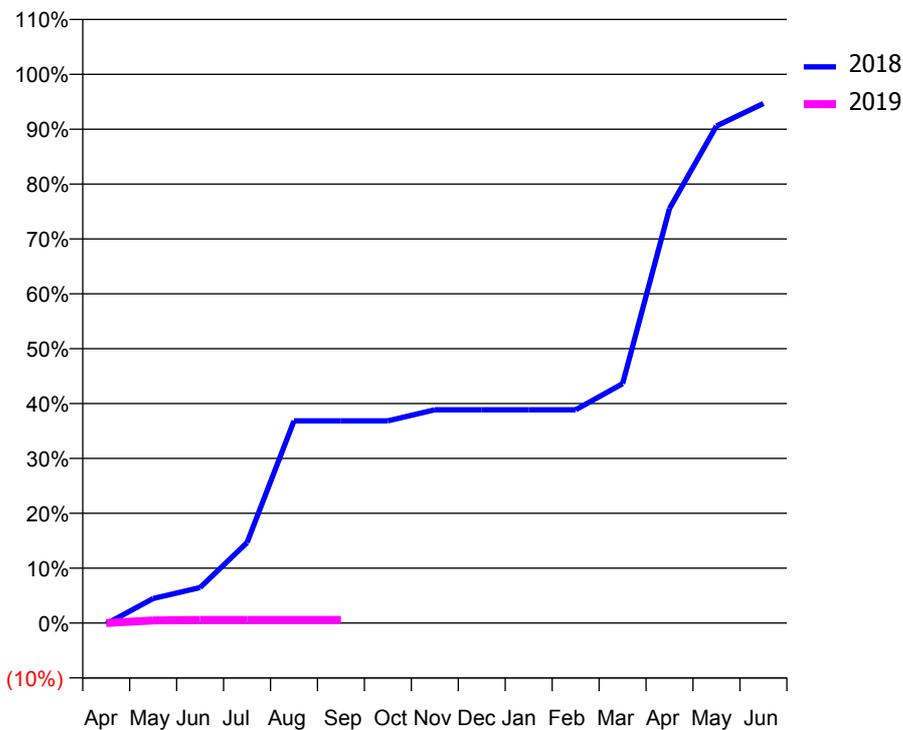
Q51 - Vital Signs Orthodontic At a Glance Contract Report for 230901/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Julius Dental | 18/19 Contracted general activity (UDA) | 19,164 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,050 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £617,342.34 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.11 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 114 | -2 | 0 |
| May | 136 | 47 | 5 |
| June | 138 | 68 | 6 |
| July | 159 | 154 | 6 |
| August | 222 | 387 | 6 |
| September | 348 | 387 | 6 |
| October | 369 | 387 | |
| November | 538 | 408 | |
| December | 538 | 408 | |
| January | 559 | 408 | |
| February | 564 | 408 | |
| March | 843 | 458 | |
| April | 997 | 793 | |
| May | 1,039 | 951 | |
| June | 1,039 | 994 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 27 | 73 | 37.0% | 59.1% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 6 | 73 | 8.2% | 19.0% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 40 | 73 | 54.8% | 21.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 27 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 27 | 3.7% | 2.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 17 | 27 | 63.0% | 79.1% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 8 | 27 | 29.6% | 18.2% | 16.8% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 2 | 23 | 8.7% | 76.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 23 | 21.7% | 5.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

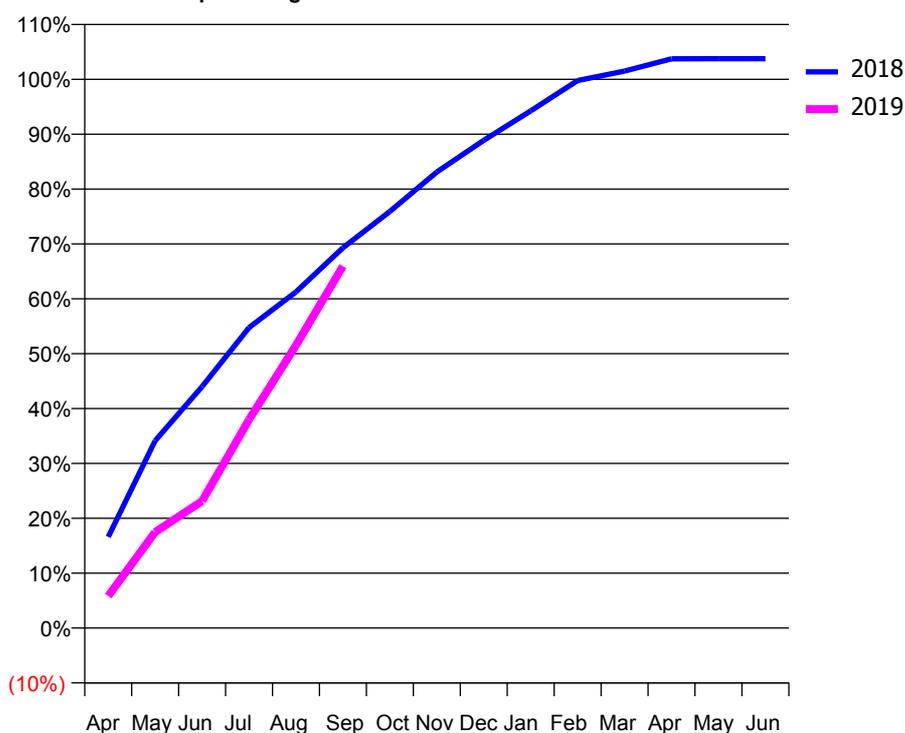
Q51 - Vital Signs Orthodontic At a Glance Contract Report for 649503/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR MG HEANUE | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,362 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £394,712.41 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.11 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 127 | 1,057 | 372 |
| May | 148 | 2,172 | 1,113 |
| June | 2,192 | 2,800 | 1,472 |
| July | 4,164 | 3,484 | 2,417 |
| August | 4,513 | 3,897 | 3,279 |
| September | 5,723 | 4,408 | 4,196 |
| October | 6,089 | 4,830 | |
| November | 6,642 | 5,287 | |
| December | 6,758 | 5,655 | |
| January | 6,826 | 5,995 | |
| February | 6,943 | 6,348 | |
| March | 6,978 | 6,457 | |
| April | 7,008 | 6,599 | |
| May | 7,029 | 6,601 | |
| June | 7,029 | 6,601 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 293 | 652 | 44.9% | 59.1% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 129 | 652 | 19.8% | 19.0% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 230 | 652 | 35.3% | 21.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 293 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 293 | 1.4% | 2.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 221 | 293 | 75.4% | 79.1% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 68 | 293 | 23.2% | 18.2% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 265 | 301 | 88.0% | 76.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 23 | 301 | 7.6% | 5.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 20 | 21 | 95.2% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

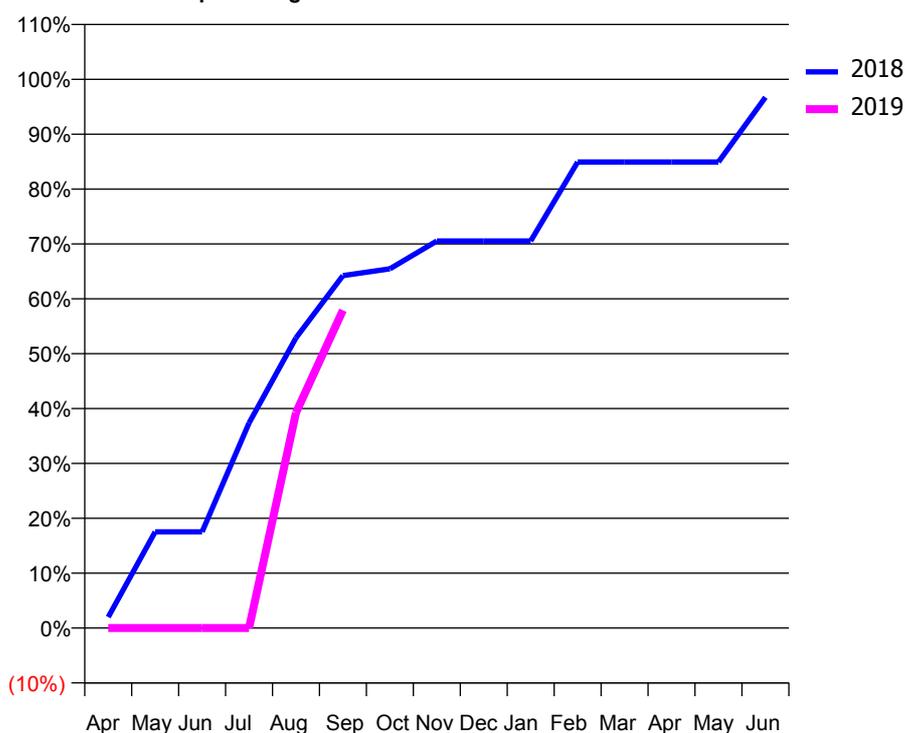
Q51 - Vital Signs Orthodontic At a Glance Contract Report for 677582/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR NC PATEL | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,384 |
| Contract start date | 04/01/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2021 | Baseline contract value | £208,928.28 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 68 | 68 | 0 |
| May | 222 | 593 | 0 |
| June | 222 | 593 | 0 |
| July | 1,292 | 1,265 | 0 |
| August | 1,577 | 1,790 | 1,328 |
| September | 1,703 | 2,173 | 1,960 |
| October | 1,703 | 2,215 | |
| November | 1,940 | 2,387 | |
| December | 1,940 | 2,387 | |
| January | 1,940 | 2,387 | |
| February | 1,940 | 2,874 | |
| March | 2,402 | 2,874 | |
| April | 2,402 | 2,874 | |
| May | 3,284 | 2,874 | |
| June | 3,284 | 3,273 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 148 | 155 | 95.5% | 59.1% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 4 | 155 | 2.6% | 19.0% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 3 | 155 | 1.9% | 21.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 148 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 16 | 148 | 10.8% | 2.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 96 | 148 | 64.9% | 79.1% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 35 | 148 | 23.6% | 18.2% | 16.8% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 123 | 135 | 91.1% | 76.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 135 | 2.2% | 5.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

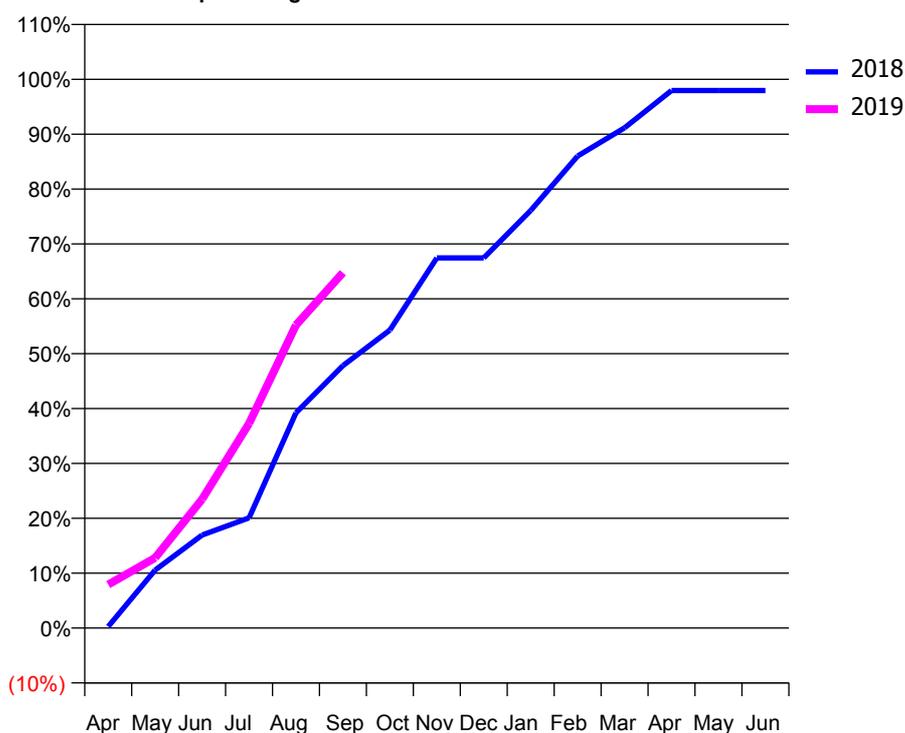
Q51 - Vital Signs Orthodontic At a Glance Contract Report for 762091/0001 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MS UB DOHERTY | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,853 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £114,964.18 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.15 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 306 | 5 | 147 |
| May | 306 | 196 | 237 |
| June | 474 | 314 | 435 |
| July | 518 | 372 | 691 |
| August | 1,126 | 727 | 1,023 |
| September | 1,290 | 886 | 1,200 |
| October | 1,380 | 1,006 | |
| November | 1,475 | 1,250 | |
| December | 1,554 | 1,250 | |
| January | 1,670 | 1,410 | |
| February | 1,758 | 1,594 | |
| March | 1,790 | 1,689 | |
| April | 1,852 | 1,815 | |
| May | 1,853 | 1,815 | |
| June | 1,858 | 1,815 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 97 | 210 | 46.2% | 59.1% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 16 | 210 | 7.6% | 19.0% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 97 | 210 | 46.2% | 21.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 97 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 97 | <i>N/A</i> | 2.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 83 | 97 | 85.6% | 79.1% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 14 | 97 | 14.4% | 18.2% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 69 | 75 | 92.0% | 76.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 75 | 5.3% | 5.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

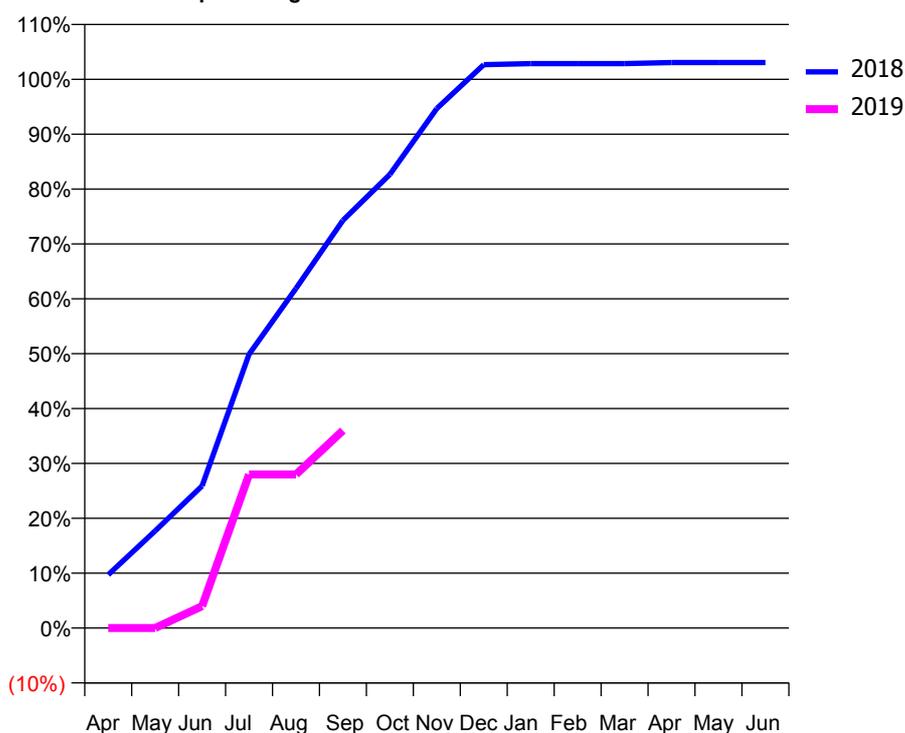
Q51 - Vital Signs Orthodontic At a Glance Contract Report for 916889/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR SG EMMS | 18/19 Contracted general activity (UDA) | 16,671 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 525 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £511,561.38 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 27 | 51 | 0 |
| May | 132 | 93 | 0 |
| June | 195 | 136 | 21 |
| July | 280 | 262 | 147 |
| August | 343 | 325 | 147 |
| September | 343 | 390 | 189 |
| October | 365 | 434 | |
| November | 386 | 497 | |
| December | 428 | 539 | |
| January | 428 | 540 | |
| February | 449 | 540 | |
| March | 513 | 540 | |
| April | 534 | 541 | |
| May | 534 | 541 | |
| June | 534 | 541 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 16 | 21 | 76.2% | 59.1% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 21 | 4.8% | 19.0% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 4 | 21 | 19.0% | 21.8% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 16 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 16 | N/A | 2.0% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 16 | 16 | 100.0% | 79.1% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 16 | N/A | 18.2% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 1 | 24 | 4.2% | 76.6% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 24 | 8.3% | 5.3% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.8% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

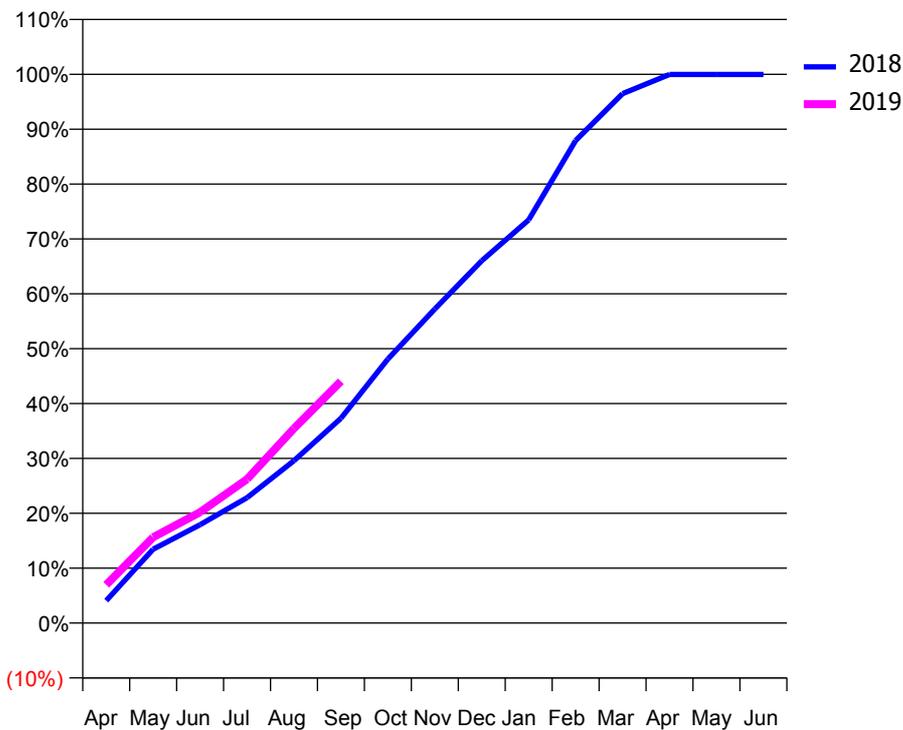
Q52 - Vital Signs Orthodontic At a Glance Contract Report for 101338/0088 - September 2018

| | | | |
|----------------------|--------------------------------|---|---------------|
| Name or company name | Whitecross Dental Care Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 30,926 |
| Contract start date | 01/06/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,981,083.22 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 22.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|--------|
| | 2017 | 2018 | 2019 |
| April | 3,265 | 1,268 | 2,159 |
| May | 6,064 | 4,161 | 4,840 |
| June | 8,541 | 5,540 | 6,246 |
| July | 11,357 | 7,069 | 8,111 |
| August | 14,207 | 9,152 | 10,972 |
| September | 16,378 | 11,541 | 13,622 |
| October | 18,658 | 14,876 | |
| November | 21,260 | 17,699 | |
| December | 24,004 | 20,414 | |
| January | 25,720 | 22,723 | |
| February | 27,604 | 27,191 | |
| March | 29,525 | 29,832 | |
| April | 30,717 | 30,918 | |
| May | 30,740 | 30,918 | |
| June | 30,740 | 30,918 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 1,535 | 2,440 | 62.9% | 55.0% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 349 | 2,440 | 14.3% | 14.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 556 | 2,440 | 22.8% | 30.7% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 1,535 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 26 | 1,535 | 1.7% | 1.2% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 1,279 | 1,535 | 83.3% | 78.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 218 | 1,535 | 14.2% | 19.5% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 1,205 | 1,322 | 91.1% | 85.5% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 89 | 1,322 | 6.7% | 6.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 26 | 27 | 96.3% | 95.0% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

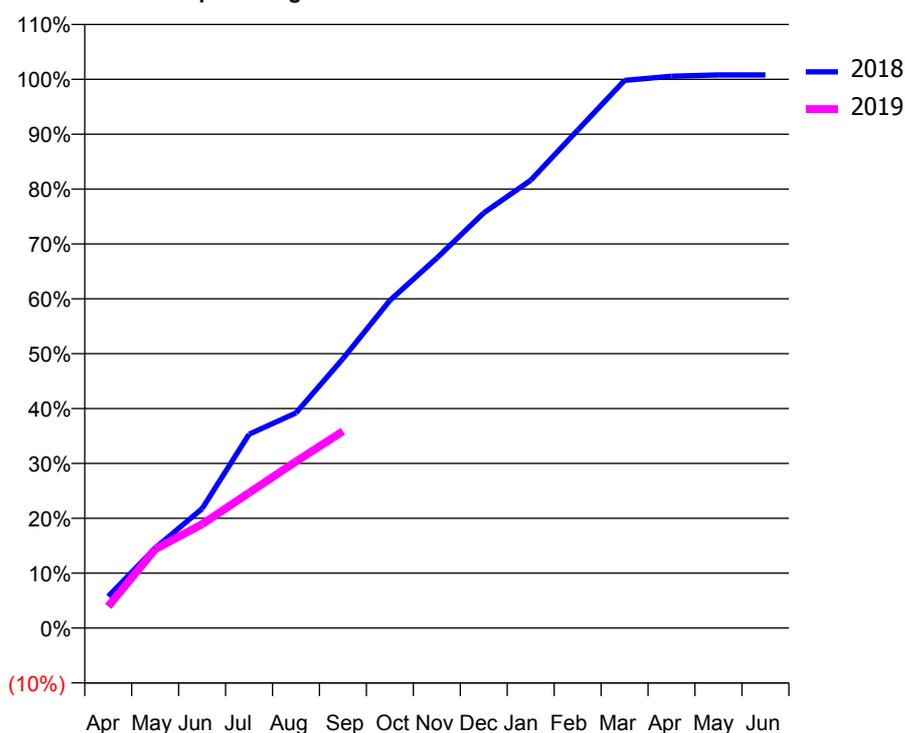
Q52 - Vital Signs Orthodontic At a Glance Contract Report for 101338/0089 - September 2018

| | | | |
|----------------------|--------------------------------|---|-------------|
| Name or company name | Whitecross Dental Care Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,569 |
| Contract start date | 01/06/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £550,228.02 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 212 | 494 | 337 |
| May | 1,093 | 1,249 | 1,229 |
| June | 1,514 | 1,865 | 1,620 |
| July | 2,154 | 3,027 | 2,111 |
| August | 2,913 | 3,359 | 2,600 |
| September | 3,752 | 4,205 | 3,073 |
| October | 4,631 | 5,117 | |
| November | 5,492 | 5,778 | |
| December | 6,330 | 6,482 | |
| January | 7,092 | 6,992 | |
| February | 7,905 | 7,773 | |
| March | 8,501 | 8,552 | |
| April | 8,675 | 8,616 | |
| May | 8,675 | 8,637 | |
| June | 8,675 | 8,637 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 360 | 460 | 78.3% | 55.0% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 56 | 460 | 12.2% | 14.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 44 | 460 | 9.6% | 30.7% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 360 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 360 | 0.8% | 1.2% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 273 | 360 | 75.8% | 78.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 82 | 360 | 22.8% | 19.5% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 368 | 414 | 88.9% | 85.5% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 22 | 414 | 5.3% | 6.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 95.0% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

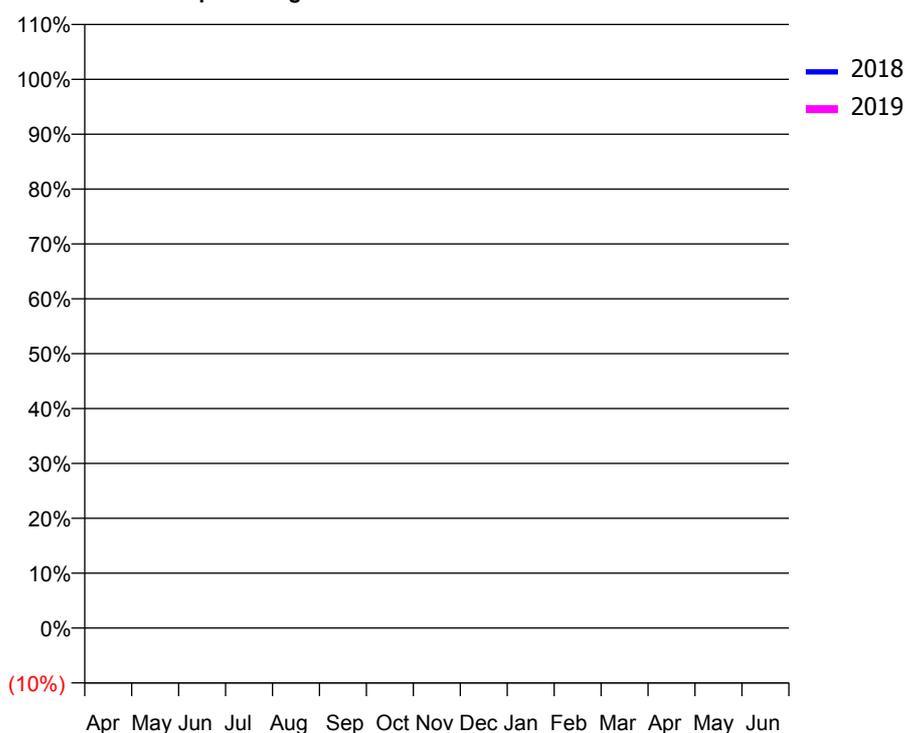
Q52 - Vital Signs Orthodontic At a Glance Contract Report for 101338/0139 - September 2018

| | | | |
|----------------------|--------------------------------|---|-------------|
| Name or company name | Whitecross Dental Care Limited | 18/19 Contracted general activity (UDA) | 28,439 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/06/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £824,853.04 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 0 |
| June | 0 | 0 | 0 |
| July | 0 | 0 | 0 |
| August | 0 | 0 | 1 |
| September | 0 | 0 | 1 |
| October | 0 | 0 | |
| November | 0 | 0 | |
| December | 0 | 0 | |
| January | 0 | 0 | |
| February | 0 | 0 | |
| March | 0 | 0 | |
| April | 0 | 0 | |
| May | 0 | 0 | |
| June | 0 | 0 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 0 | 1 | 0.0% | 55.0% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 1 | 0.0% | 14.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 1 | 1 | 100.0% | 30.7% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 0 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 0 | N/A | 1.2% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 0 | N/A | 78.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 0 | N/A | 19.5% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 85.5% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 6.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 95.0% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

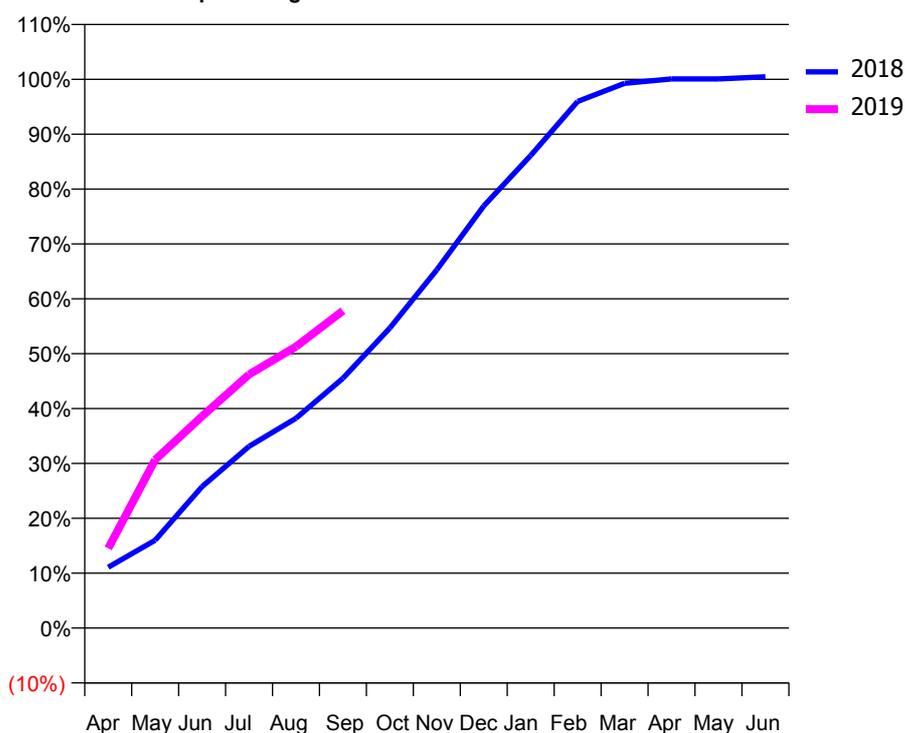
Q52 - Vital Signs Orthodontic At a Glance Contract Report for 101338/0150 - September 2018

| | | | |
|----------------------|--------------------------------|---|-------------|
| Name or company name | Whitecross Dental Care Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,657 |
| Contract start date | 01/04/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £349,990.39 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 367 | 627 | 821 |
| May | 966 | 906 | 1,734 |
| June | 1,432 | 1,458 | 2,184 |
| July | 1,968 | 1,873 | 2,614 |
| August | 2,252 | 2,163 | 2,901 |
| September | 2,763 | 2,574 | 3,271 |
| October | 3,197 | 3,094 | |
| November | 3,471 | 3,694 | |
| December | 3,959 | 4,351 | |
| January | 4,643 | 4,871 | |
| February | 5,219 | 5,429 | |
| March | 5,593 | 5,616 | |
| April | 5,662 | 5,661 | |
| May | 5,662 | 5,661 | |
| June | 5,662 | 5,682 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 300 | 426 | 70.4% | 55.0% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 72 | 426 | 16.9% | 14.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 54 | 426 | 12.7% | 30.7% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 300 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 300 | 0.7% | 1.2% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 225 | 300 | 75.0% | 78.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 72 | 300 | 24.0% | 19.5% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 215 | 240 | 89.6% | 85.5% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 15 | 240 | 6.3% | 6.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 95.0% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

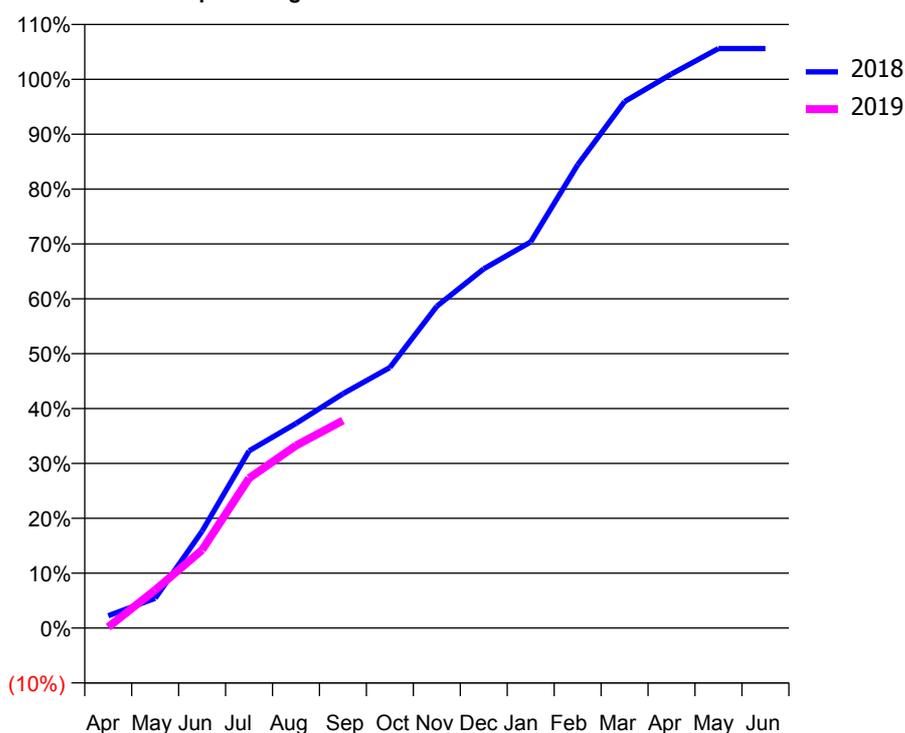
Q52 - Vital Signs Orthodontic At a Glance Contract Report for 132853/0001 - September 2018

| | | | |
|----------------------|-----------------------------|---|-------------|
| Name or company name | Regent Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 12,171 |
| Contract start date | 01/06/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £706,552.45 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.09 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 8.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | -520 | 272 | 21 |
| May | 1,000 | 659 | 844 |
| June | 2,452 | 2,150 | 1,733 |
| July | 4,018 | 3,929 | 3,324 |
| August | 4,426 | 4,539 | 4,049 |
| September | 5,499 | 5,198 | 4,603 |
| October | 6,555 | 5,779 | |
| November | 8,176 | 7,138 | |
| December | 9,219 | 7,967 | |
| January | 10,635 | 8,563 | |
| February | 12,483 | 10,274 | |
| March | 13,128 | 11,676 | |
| April | 13,132 | 12,287 | |
| May | 13,132 | 12,851 | |
| June | 12,481 | 12,852 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 579 | 799 | 72.5% | 55.0% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 110 | 799 | 13.8% | 14.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 110 | 799 | 13.8% | 30.7% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 579 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 579 | 0.9% | 1.2% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 434 | 579 | 75.0% | 78.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 136 | 579 | 23.5% | 19.5% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 519 | 582 | 89.2% | 85.5% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 40 | 582 | 6.9% | 6.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 22 | 24 | 91.7% | 95.0% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

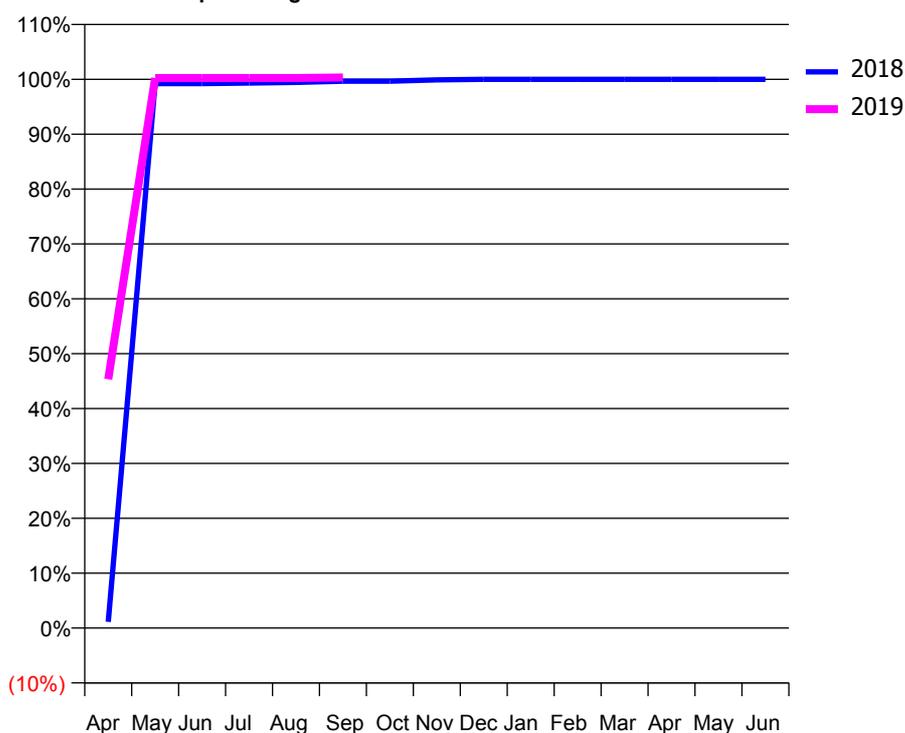
Q52 - Vital Signs Orthodontic At a Glance Contract Report for 143170/0001 - September 2018

| | | | |
|----------------------|----------------------------|---|-------------|
| Name or company name | Joe Kelly & Associates Ltd | 18/19 Contracted general activity (UDA) | 13,120 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 880 |
| Contract start date | 01/11/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £469,399.60 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 21 | 10 | 399 |
| May | 861 | 873 | 882 |
| June | 862 | 873 | 882 |
| July | 863 | 874 | 882 |
| August | 863 | 875 | 882 |
| September | 865 | 877 | 883 |
| October | 865 | 877 | |
| November | 886 | 879 | |
| December | 889 | 880 | |
| January | 889 | 880 | |
| February | 889 | 880 | |
| March | 889 | 880 | |
| April | 889 | 880 | |
| May | 890 | 880 | |
| June | 890 | 880 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 42 | 47 | 89.4% | 55.0% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 47 | 6.4% | 14.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 2 | 47 | 4.3% | 30.7% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 42 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 42 | N/A | 1.2% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 34 | 42 | 81.0% | 78.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 8 | 42 | 19.0% | 19.5% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 35 | 42 | 83.3% | 85.5% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 42 | 2.4% | 6.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 95.0% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

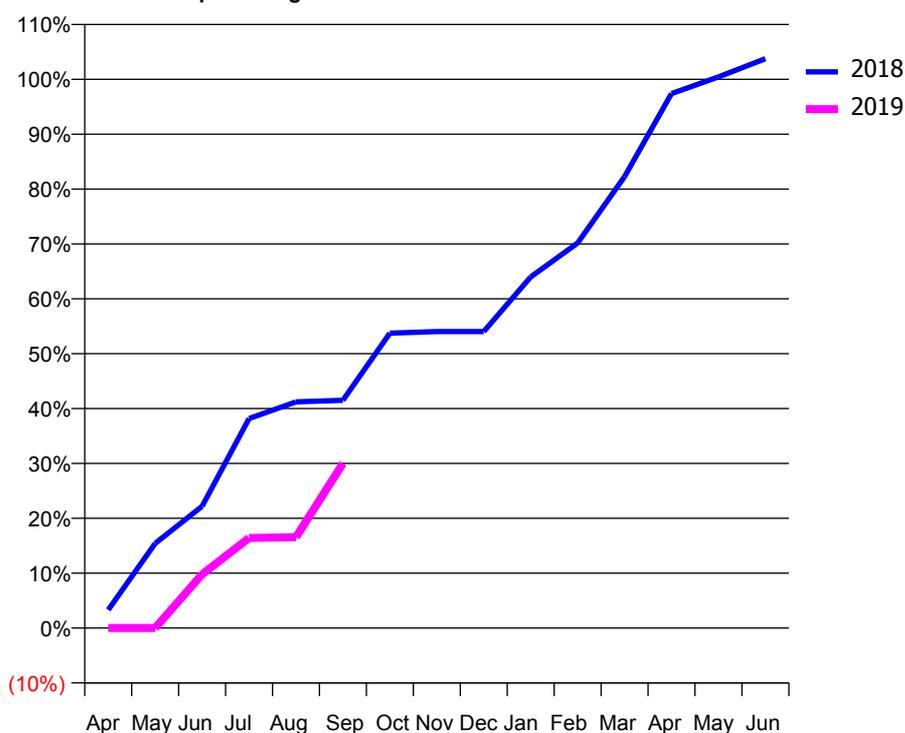
Q52 - Vital Signs Orthodontic At a Glance Contract Report for 143839/0001 - September 2018

| | | | |
|----------------------|-----------------------------------|---|-------------|
| Name or company name | Belle Isle Family Dental Practice | 18/19 Contracted general activity (UDA) | 14,200 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 694 |
| Contract start date | 01/12/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £435,346.35 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.09 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 2 | 23 | 0 |
| May | 44 | 107 | 0 |
| June | 67 | 154 | 68 |
| July | 153 | 265 | 114 |
| August | 177 | 286 | 115 |
| September | 177 | 288 | 208 |
| October | 327 | 373 | |
| November | 460 | 375 | |
| December | 570 | 375 | |
| January | 612 | 444 | |
| February | 633 | 487 | |
| March | 696 | 571 | |
| April | 696 | 676 | |
| May | 696 | 697 | |
| June | 696 | 720 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 32 | 60 | 53.3% | 55.0% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 17 | 60 | 28.3% | 14.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 11 | 60 | 18.3% | 30.7% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 32 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 32 | 6.3% | 1.2% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 30 | 32 | 93.8% | 78.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 32 | N/A | 19.5% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 33 | 40 | 82.5% | 85.5% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 40 | 5.0% | 6.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 95.0% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

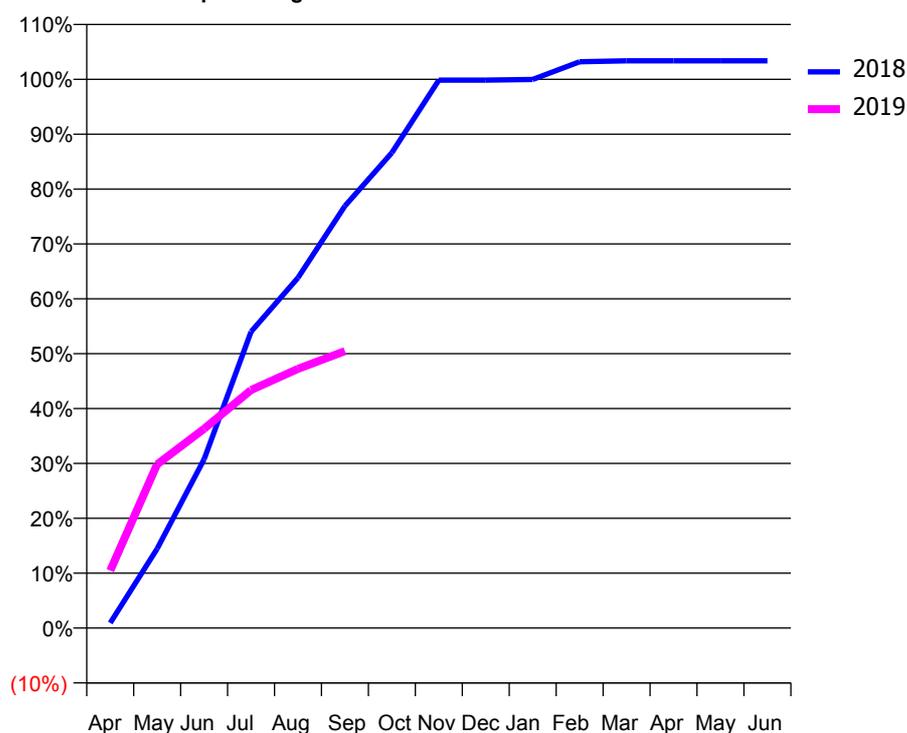
Q52 - Vital Signs Orthodontic At a Glance Contract Report for 151211/0001 - September 2018

| | | | |
|----------------------|---|---|-------------|
| Name or company name | Milne, Spencer & Harris Dental Surgeons | 18/19 Contracted general activity (UDA) | 22,000 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 650 |
| Contract start date | 01/04/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £765,471.51 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 2 | 6 | 68 |
| May | 89 | 94 | 194 |
| June | 131 | 200 | 236 |
| July | 198 | 351 | 282 |
| August | 220 | 415 | 307 |
| September | 325 | 500 | 328 |
| October | 372 | 563 | |
| November | 438 | 649 | |
| December | 506 | 649 | |
| January | 613 | 650 | |
| February | 655 | 671 | |
| March | 655 | 672 | |
| April | 656 | 672 | |
| May | 656 | 672 | |
| June | 656 | 672 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 26 | 30 | 86.7% | 55.0% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 30 | 3.3% | 14.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 3 | 30 | 10.0% | 30.7% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 26 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 26 | 3.8% | 1.2% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 25 | 26 | 96.2% | 78.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 26 | N/A | 19.5% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 10 | 21 | 47.6% | 85.5% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 21 | 9.5% | 6.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 95.0% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

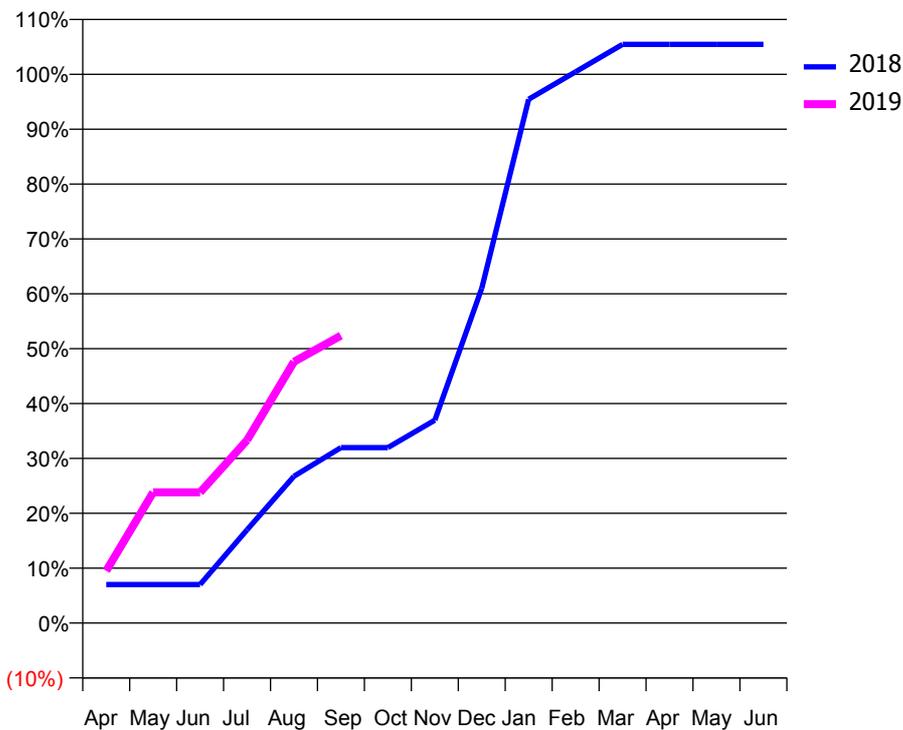
Q52 - Vital Signs Orthodontic At a Glance Contract Report for 151211/0002 - September 2018

| | | | |
|----------------------|---|---|-------------|
| Name or company name | Milne, Spencer & Harris Dental Surgeons | 18/19 Contracted general activity (UDA) | 11,795 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 441 |
| Contract start date | 01/04/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £404,820.33 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 31 | 42 |
| May | 0 | 31 | 105 |
| June | 0 | 31 | 105 |
| July | 0 | 75 | 147 |
| August | 0 | 118 | 210 |
| September | 42 | 141 | 231 |
| October | 85 | 141 | |
| November | 127 | 163 | |
| December | 190 | 269 | |
| January | 386 | 421 | |
| February | 408 | 443 | |
| March | 450 | 465 | |
| April | 450 | 465 | |
| May | 450 | 465 | |
| June | 450 | 465 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 27 | 32 | 84.4% | 55.0% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 32 | 6.3% | 14.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 3 | 32 | 9.4% | 30.7% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 27 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 27 | N/A | 1.2% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 26 | 27 | 96.3% | 78.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 27 | 3.7% | 19.5% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 7 | 12 | 58.3% | 85.5% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 12 | 8.3% | 6.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 95.0% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

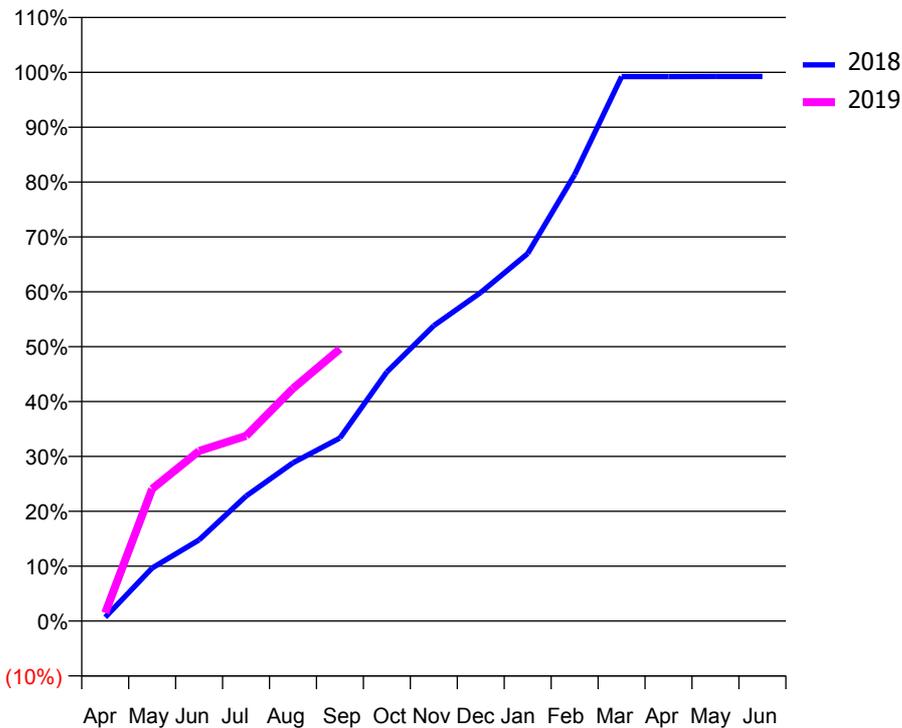
Q52 - Vital Signs Orthodontic At a Glance Contract Report for 162965/0002 - September 2018

| | | | |
|----------------------|----------------------------------|---|-------------|
| Name or company name | Clarendon Dental Spa (Leeds) Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,315 |
| Contract start date | 01/10/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £272,904.94 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 330 | 30 | 64 |
| May | 878 | 417 | 1,039 |
| June | 1,005 | 638 | 1,338 |
| July | 1,527 | 983 | 1,456 |
| August | 1,934 | 1,245 | 1,829 |
| September | 2,169 | 1,439 | 2,140 |
| October | 2,508 | 1,959 | |
| November | 3,107 | 2,323 | |
| December | 3,328 | 2,584 | |
| January | 3,648 | 2,890 | |
| February | 3,789 | 3,510 | |
| March | 3,832 | 4,281 | |
| April | 4,259 | 4,281 | |
| May | 4,259 | 4,282 | |
| June | 4,259 | 4,282 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 236 | 363 | 65.0% | 55.0% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 77 | 363 | 21.2% | 14.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 50 | 363 | 13.8% | 30.7% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 236 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 236 | 1.7% | 1.2% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 191 | 236 | 80.9% | 78.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 41 | 236 | 17.4% | 19.5% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 104 | 173 | 60.1% | 85.5% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 9 | 173 | 5.2% | 6.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 95.0% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

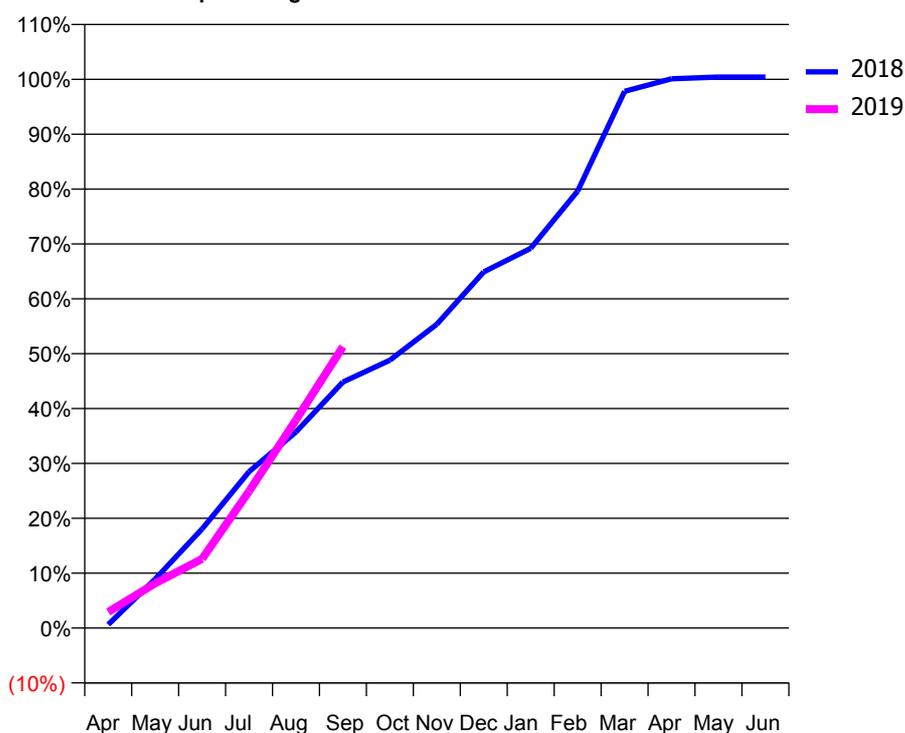
Q52 - Vital Signs Orthodontic At a Glance Contract Report for 183652/0002 - September 2018

| | | | |
|----------------------|--------------------|---|---------------|
| Name or company name | Haricovert Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 19,657 |
| Contract start date | 01/05/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,235,351.25 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 14.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|--------|
| | 2017 | 2018 | 2019 |
| April | 501 | 127 | 574 |
| May | 1,361 | 1,755 | 1,601 |
| June | 2,029 | 3,553 | 2,479 |
| July | 2,855 | 5,603 | 4,901 |
| August | 4,305 | 7,024 | 7,459 |
| September | 5,199 | 8,814 | 10,078 |
| October | 5,418 | 9,593 | |
| November | 7,418 | 10,882 | |
| December | 12,140 | 12,759 | |
| January | 13,831 | 13,602 | |
| February | 15,945 | 15,653 | |
| March | 19,767 | 19,224 | |
| April | 19,770 | 19,674 | |
| May | 19,784 | 19,737 | |
| June | 19,784 | 19,737 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 1,001 | 1,124 | 89.1% | 55.0% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 83 | 1,124 | 7.4% | 14.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 40 | 1,124 | 3.6% | 30.7% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 1,001 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 20 | 1,001 | 2.0% | 1.2% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 733 | 1,001 | 73.2% | 78.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 247 | 1,001 | 24.7% | 19.5% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 590 | 755 | 78.1% | 85.5% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 52 | 755 | 6.9% | 6.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 16 | 16 | 100.0% | 95.0% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

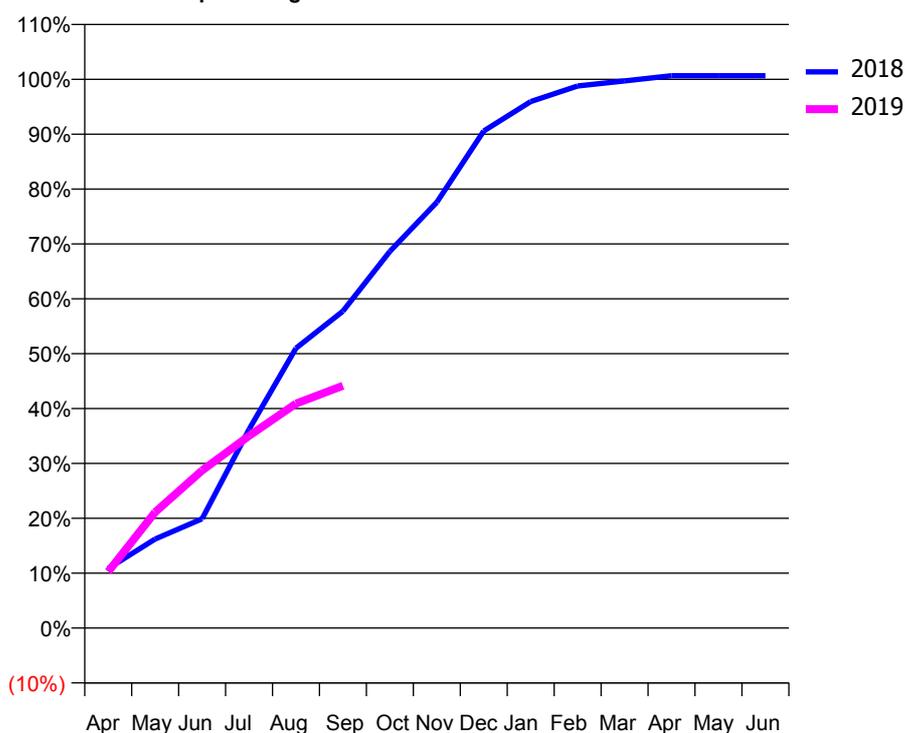
Q52 - Vital Signs Orthodontic At a Glance Contract Report for 188115/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | St Michaels Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,709 |
| Contract start date | 01/07/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £295,942.40 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 215 | 511 | 484 |
| May | 596 | 764 | 995 |
| June | 808 | 938 | 1,352 |
| July | 1,005 | 1,706 | 1,650 |
| August | 1,096 | 2,401 | 1,926 |
| September | 1,245 | 2,719 | 2,079 |
| October | 1,735 | 3,232 | |
| November | 2,267 | 3,654 | |
| December | 2,648 | 4,265 | |
| January | 3,093 | 4,518 | |
| February | 4,027 | 4,652 | |
| March | 4,710 | 4,695 | |
| April | 4,710 | 4,739 | |
| May | 4,710 | 4,739 | |
| June | 4,710 | 4,739 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 197 | 235 | 83.8% | 55.0% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 27 | 235 | 11.5% | 14.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 11 | 235 | 4.7% | 30.7% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 197 | 0.5% | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 8 | 197 | 4.1% | 1.2% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 155 | 197 | 78.7% | 78.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 33 | 197 | 16.8% | 19.5% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 173 | 199 | 86.9% | 85.5% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 199 | 2.5% | 6.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 5 | 80.0% | 95.0% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

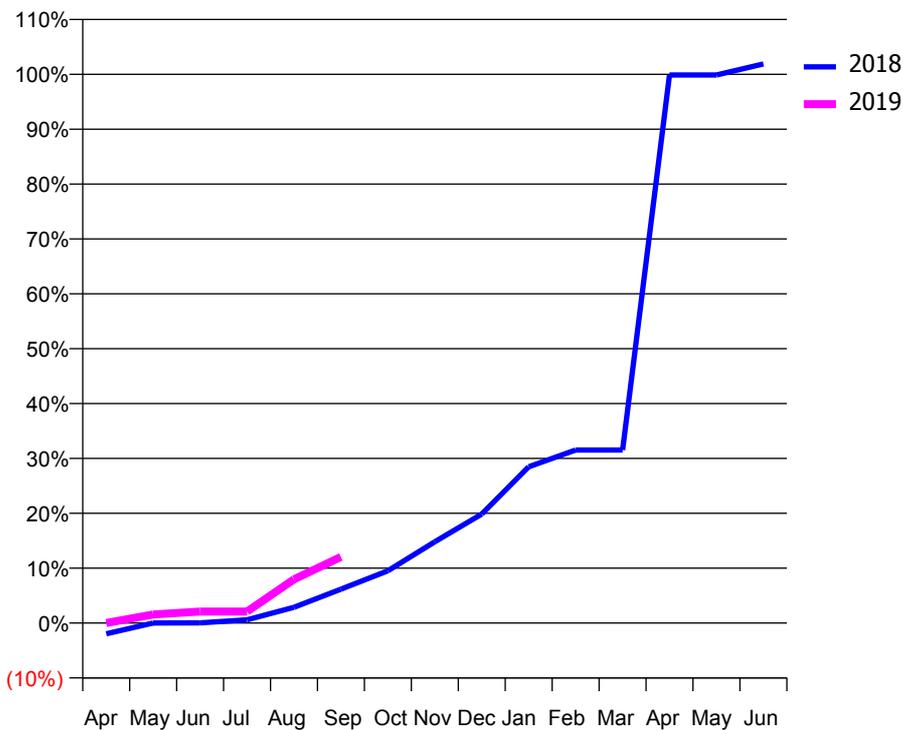
Q52 - Vital Signs Orthodontic At a Glance Contract Report for 189669/0001 - September 2018

| | | | |
|----------------------|--------------------|---|-------------|
| Name or company name | NSS Properties Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,189 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £265,733.90 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 27 | -83 | 0 |
| May | 241 | 1 | 66 |
| June | 306 | 2 | 88 |
| July | 603 | 25 | 88 |
| August | 1,049 | 120 | 334 |
| September | 1,305 | 259 | 505 |
| October | 1,630 | 399 | |
| November | 1,867 | 621 | |
| December | 1,867 | 832 | |
| January | 2,146 | 1,193 | |
| February | 2,338 | 1,321 | |
| March | 2,338 | 1,321 | |
| April | 2,338 | 4,184 | |
| May | 4,127 | 4,184 | |
| June | 4,106 | 4,268 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 211 | 280 | 75.4% | 55.0% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 25 | 280 | 8.9% | 14.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 44 | 280 | 15.7% | 30.7% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 211 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 211 | N/A | 1.2% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 202 | 211 | 95.7% | 78.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 9 | 211 | 4.3% | 19.5% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 185 | 204 | 90.7% | 85.5% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 13 | 204 | 6.4% | 6.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 30 | 31 | 96.8% | 95.0% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

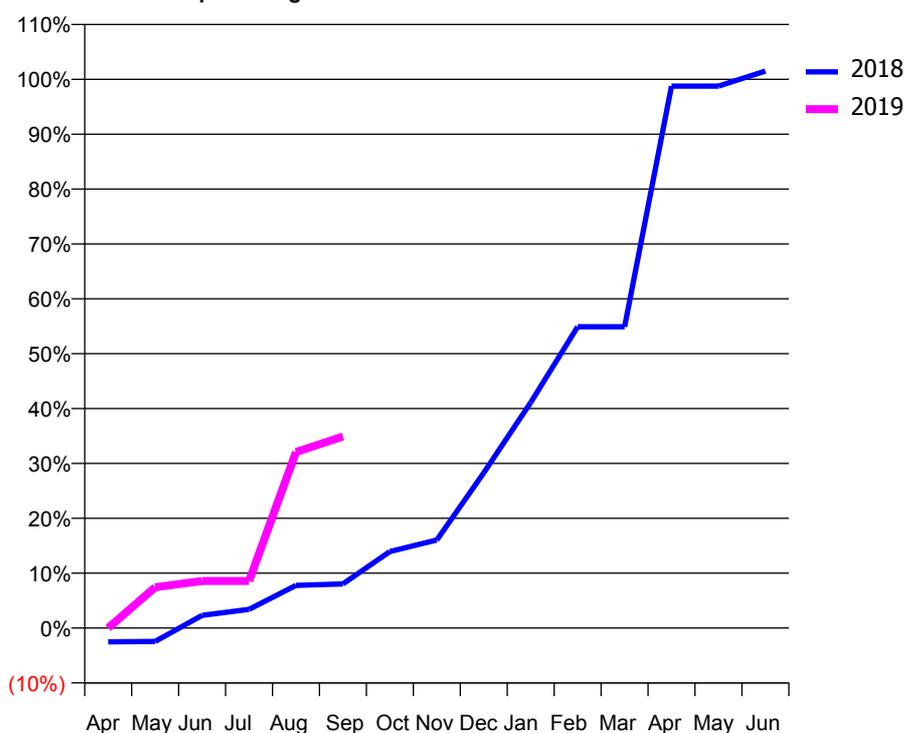
Q52 - Vital Signs Orthodontic At a Glance Contract Report for 189669/0002 - September 2018

| | | | |
|----------------------|--------------------|---|-------------|
| Name or company name | NSS Properties Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,996 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £231,963.45 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | -101 | 0 |
| May | 158 | -98 | 297 |
| June | 285 | 93 | 343 |
| July | 627 | 136 | 343 |
| August | 1,135 | 311 | 1,281 |
| September | 1,771 | 321 | 1,395 |
| October | 2,220 | 557 | |
| November | 2,390 | 641 | |
| December | 2,647 | 1,130 | |
| January | 2,779 | 1,642 | |
| February | 2,935 | 2,194 | |
| March | 2,935 | 2,194 | |
| April | 2,935 | 3,946 | |
| May | 3,895 | 3,946 | |
| June | 3,895 | 4,056 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 236 | 354 | 66.7% | 55.0% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 51 | 354 | 14.4% | 14.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 67 | 354 | 18.9% | 30.7% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 236 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 236 | N/A | 1.2% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 227 | 236 | 96.2% | 78.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 8 | 236 | 3.4% | 19.5% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 153 | 172 | 89.0% | 85.5% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 15 | 172 | 8.7% | 6.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 16 | 17 | 94.1% | 95.0% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

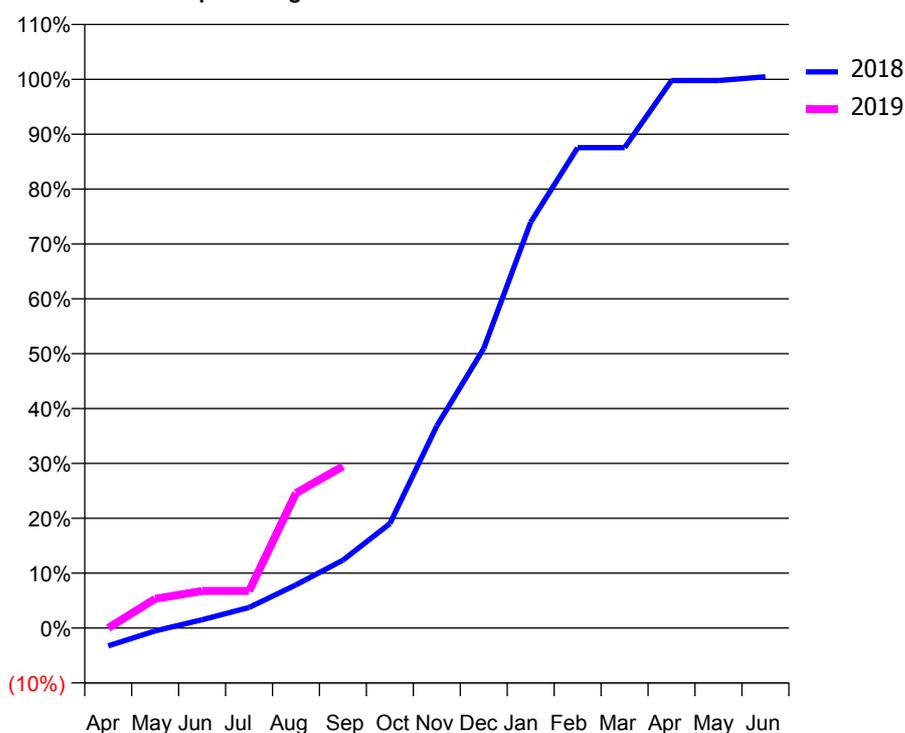
Q52 - Vital Signs Orthodontic At a Glance Contract Report for 189669/0003 - September 2018

| | | | |
|----------------------|--------------------|---|-------------|
| Name or company name | NSS Properties Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,148 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £186,155.90 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -8 | -103 | 0 |
| May | 274 | -17 | 168 |
| June | 379 | 48 | 213 |
| July | 678 | 118 | 213 |
| August | 1,083 | 248 | 774 |
| September | 1,464 | 389 | 928 |
| October | 1,886 | 599 | |
| November | 2,312 | 1,160 | |
| December | 2,396 | 1,604 | |
| January | 2,611 | 2,328 | |
| February | 2,849 | 2,756 | |
| March | 2,849 | 2,756 | |
| April | 2,849 | 3,141 | |
| May | 3,003 | 3,141 | |
| June | 3,003 | 3,162 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 170 | 300 | 56.7% | 55.0% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 44 | 300 | 14.7% | 14.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 86 | 300 | 28.7% | 30.7% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 170 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 170 | N/A | 1.2% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 155 | 170 | 91.2% | 78.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 14 | 170 | 8.2% | 19.5% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 132 | 140 | 94.3% | 85.5% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 140 | 4.3% | 6.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 9 | 88.9% | 95.0% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

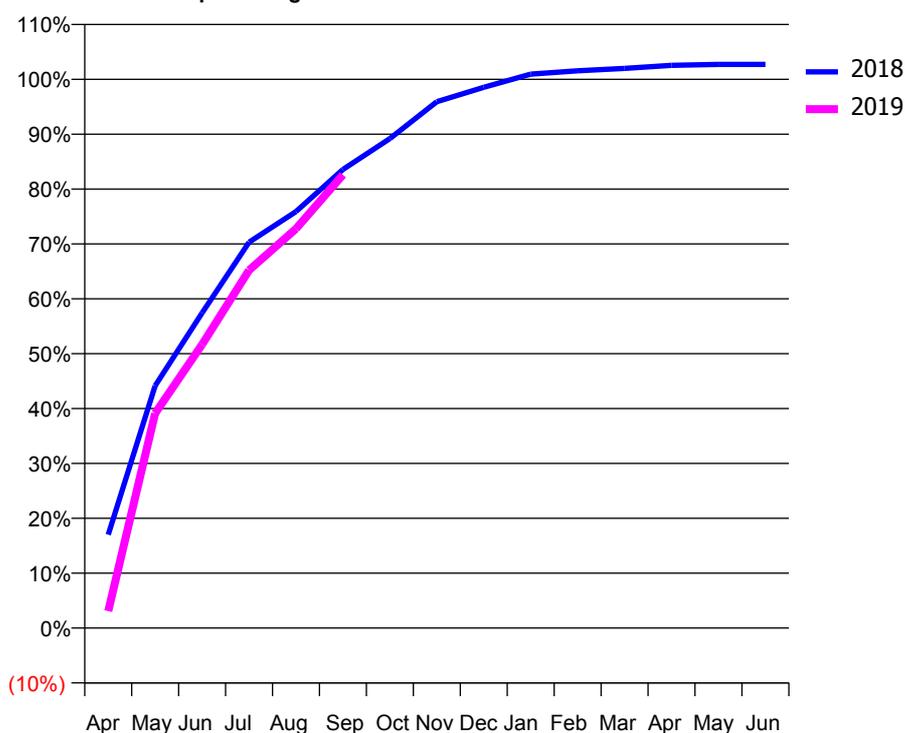
Q52 - Vital Signs Orthodontic At a Glance Contract Report for 264539/0002 - September 2018

| | | | |
|----------------------|----------------|---|-------------|
| Name or company name | MR DI PETRUCCI | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 13,287 |
| Contract start date | 03/11/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 02/11/2019 | Baseline contract value | £723,791.91 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 8.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|--------|
| | 2017 | 2018 | 2019 |
| April | 1,676 | 2,261 | 410 |
| May | 2,774 | 5,866 | 5,200 |
| June | 3,732 | 7,630 | 6,865 |
| July | 4,805 | 9,341 | 8,664 |
| August | 5,524 | 10,084 | 9,669 |
| September | 6,294 | 11,103 | 10,974 |
| October | 7,446 | 11,850 | |
| November | 9,111 | 12,745 | |
| December | 10,465 | 13,091 | |
| January | 11,386 | 13,411 | |
| February | 12,469 | 13,493 | |
| March | 13,044 | 13,549 | |
| April | 13,535 | 13,626 | |
| May | 13,534 | 13,647 | |
| June | 13,555 | 13,647 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 595 | 1,648 | 36.1% | 55.0% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 390 | 1,648 | 23.7% | 14.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 663 | 1,648 | 40.2% | 30.7% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 595 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 595 | N/A | 1.2% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 443 | 595 | 74.5% | 78.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 148 | 595 | 24.9% | 19.5% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 294 | 467 | 63.0% | 85.5% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 68 | 467 | 14.6% | 6.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 7 | 7 | 100.0% | 95.0% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

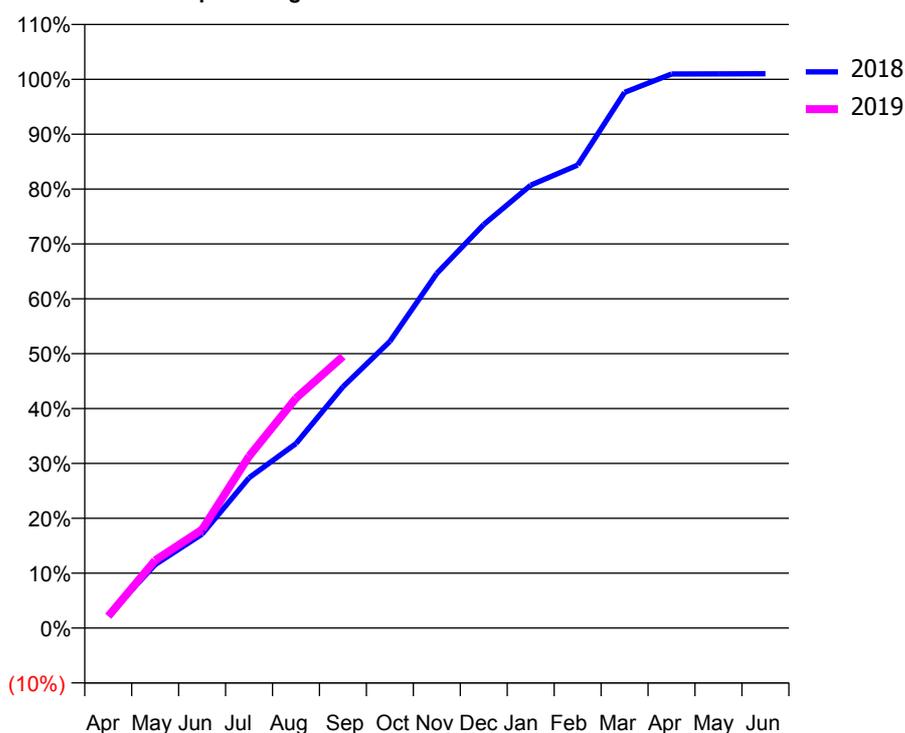
Q52 - Vital Signs Orthodontic At a Glance Contract Report for 318574/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR AI TAYLOR | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,608 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £360,509.07 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 249 | 128 | 120 |
| May | 387 | 648 | 692 |
| June | 727 | 960 | 1,007 |
| July | 1,357 | 1,536 | 1,756 |
| August | 1,900 | 1,886 | 2,349 |
| September | 2,580 | 2,465 | 2,776 |
| October | 3,043 | 2,930 | |
| November | 3,678 | 3,625 | |
| December | 4,233 | 4,125 | |
| January | 4,465 | 4,526 | |
| February | 4,864 | 4,731 | |
| March | 5,385 | 5,474 | |
| April | 5,618 | 5,663 | |
| May | 5,618 | 5,664 | |
| June | 5,639 | 5,665 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 265 | 722 | 36.7% | 55.0% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 129 | 722 | 17.9% | 14.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 328 | 722 | 45.4% | 30.7% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 265 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 265 | N/A | 1.2% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 205 | 265 | 77.4% | 78.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 59 | 265 | 22.3% | 19.5% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 186 | 214 | 86.9% | 85.5% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 21 | 214 | 9.8% | 6.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 95.0% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

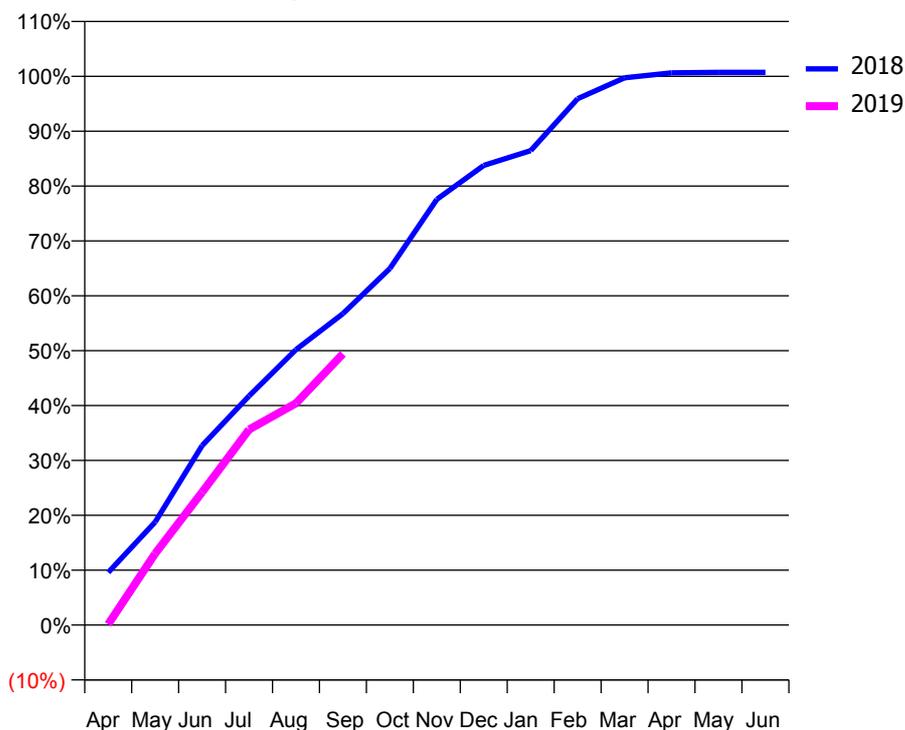
Q52 - Vital Signs Orthodontic At a Glance Contract Report for 575941/0001 - September 2018

| | | | |
|----------------------|---------------|---|---------------|
| Name or company name | MR MH PEARSON | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 21,111 |
| Contract start date | 01/06/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,229,808.98 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 12.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|--------|
| | 2017 | 2018 | 2019 |
| April | 1,144 | 2,028 | 32 |
| May | 7,566 | 3,963 | 2,749 |
| June | 9,092 | 6,904 | 5,109 |
| July | 11,795 | 8,813 | 7,524 |
| August | 13,115 | 10,598 | 8,531 |
| September | 15,467 | 11,980 | 10,435 |
| October | 16,063 | 13,718 | |
| November | 18,236 | 16,374 | |
| December | 19,386 | 17,683 | |
| January | 20,593 | 18,251 | |
| February | 20,657 | 20,250 | |
| March | 20,797 | 21,051 | |
| April | 21,177 | 21,243 | |
| May | 21,177 | 21,264 | |
| June | 21,235 | 21,264 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 855 | 2,831 | 30.2% | 55.0% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 321 | 2,831 | 11.3% | 14.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 1,655 | 2,831 | 58.5% | 30.7% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 855 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 14 | 855 | 1.6% | 1.2% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 606 | 855 | 70.9% | 78.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 225 | 855 | 26.3% | 19.5% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 773 | 835 | 92.6% | 85.5% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 33 | 835 | 4.0% | 6.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 24 | 25 | 96.0% | 95.0% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

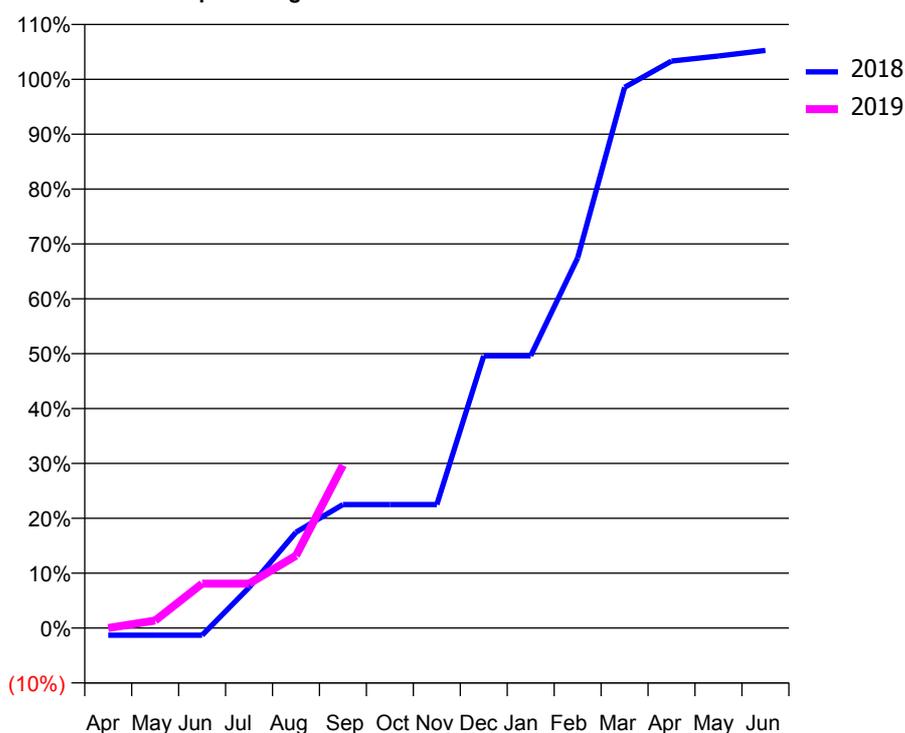
Q52 - Vital Signs Orthodontic At a Glance Contract Report for 632813/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR JL SEDDON | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,261 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £133,656.69 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 45 | -30 | 0 |
| May | 112 | -30 | 31 |
| June | 162 | -30 | 183 |
| July | 241 | 167 | 183 |
| August | 520 | 395 | 298 |
| September | 751 | 509 | 671 |
| October | 1,107 | 509 | |
| November | 1,107 | 509 | |
| December | 1,107 | 1,122 | |
| January | 1,131 | 1,122 | |
| February | 1,668 | 1,525 | |
| March | 1,696 | 2,228 | |
| April | 1,696 | 2,336 | |
| May | 2,038 | 2,357 | |
| June | 2,231 | 2,380 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 116 | 237 | 48.9% | 55.0% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 26 | 237 | 11.0% | 14.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 95 | 237 | 40.1% | 30.7% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 116 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 116 | N/A | 1.2% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 97 | 116 | 83.6% | 78.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 19 | 116 | 16.4% | 19.5% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 68 | 71 | 95.8% | 85.5% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 71 | 1.4% | 6.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 95.0% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

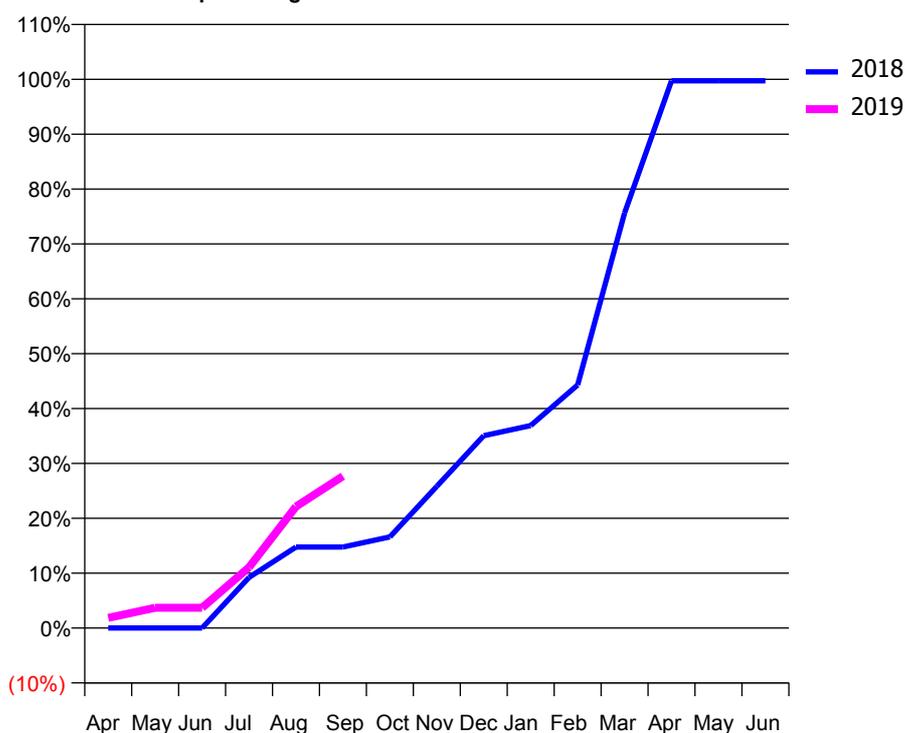
Q52 - Vital Signs Orthodontic At a Glance Contract Report for 751952/0002 - September 2018

| | | | |
|----------------------|--------------|---|------------|
| Name or company name | MR DF SCHUTH | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,138 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £71,544.30 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 23 | 0 | 21 |
| May | 44 | 0 | 42 |
| June | 128 | 0 | 42 |
| July | 128 | 105 | 126 |
| August | 254 | 168 | 252 |
| September | 297 | 168 | 315 |
| October | 297 | 189 | |
| November | 402 | 294 | |
| December | 402 | 399 | |
| January | 675 | 420 | |
| February | 912 | 504 | |
| March | 1,059 | 861 | |
| April | 1,059 | 1,135 | |
| May | 1,059 | 1,135 | |
| June | 1,059 | 1,135 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 68 | 69 | 98.6% | 55.0% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 69 | 1.4% | 14.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 0 | 69 | 0.0% | 30.7% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 68 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 68 | N/A | 1.2% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 51 | 68 | 75.0% | 78.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 17 | 68 | 25.0% | 19.5% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 23 | 33 | 69.7% | 85.5% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 33 | 3.0% | 6.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 2 | 50.0% | 95.0% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

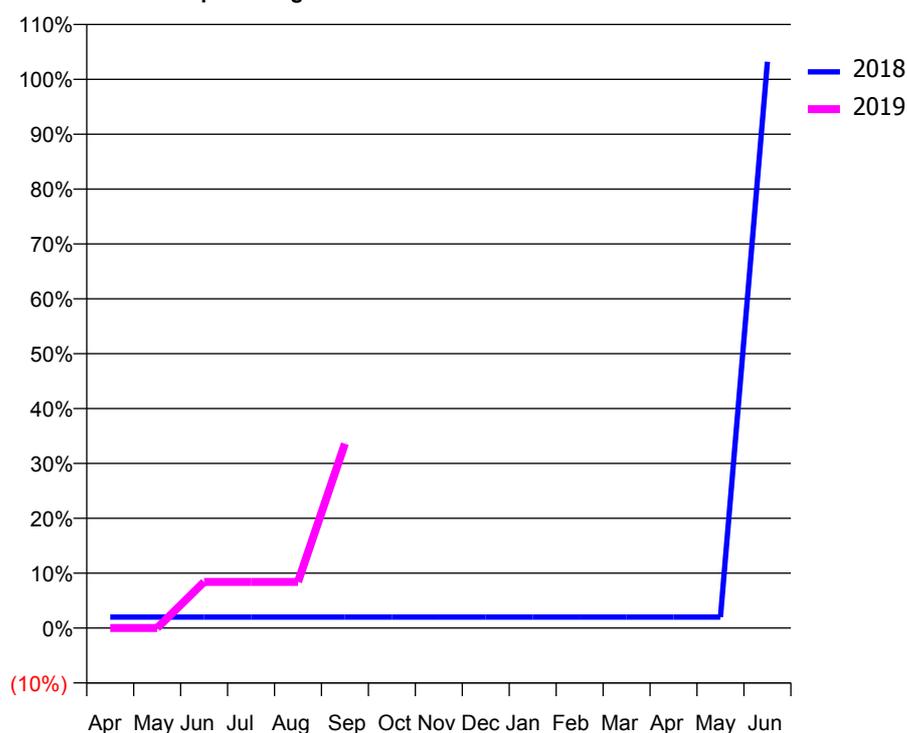
Q52 - Vital Signs Orthodontic At a Glance Contract Report for 811459/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR MA SILVESTER | 18/19 Contracted general activity (UDA) | 9,000 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 250 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £292,075.07 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 5 | 0 |
| May | 0 | 5 | 0 |
| June | 21 | 5 | 21 |
| July | 42 | 5 | 21 |
| August | 84 | 5 | 21 |
| September | 126 | 5 | 84 |
| October | 149 | 5 | |
| November | 170 | 5 | |
| December | 170 | 5 | |
| January | 234 | 5 | |
| February | 234 | 5 | |
| March | 277 | 5 | |
| April | 277 | 5 | |
| May | 277 | 5 | |
| June | 277 | 258 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 16 | 18 | 88.9% | 55.0% | 63.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 18 | 0.0% | 14.3% | 11.2% | 11.5% |
| % of all assessments that were assess and review | 2 | 18 | 11.1% | 30.7% | 25.5% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 16 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 16 | N/A | 1.2% | 3.8% | 4.0% |
| % of case starts with a reported IOTN of 4 | 14 | 16 | 87.5% | 78.7% | 78.7% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 16 | 12.5% | 19.5% | 16.8% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 12 | 13 | 92.3% | 85.5% | 76.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 13 | 0.0% | 6.7% | 7.8% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 95.0% | 96.5% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

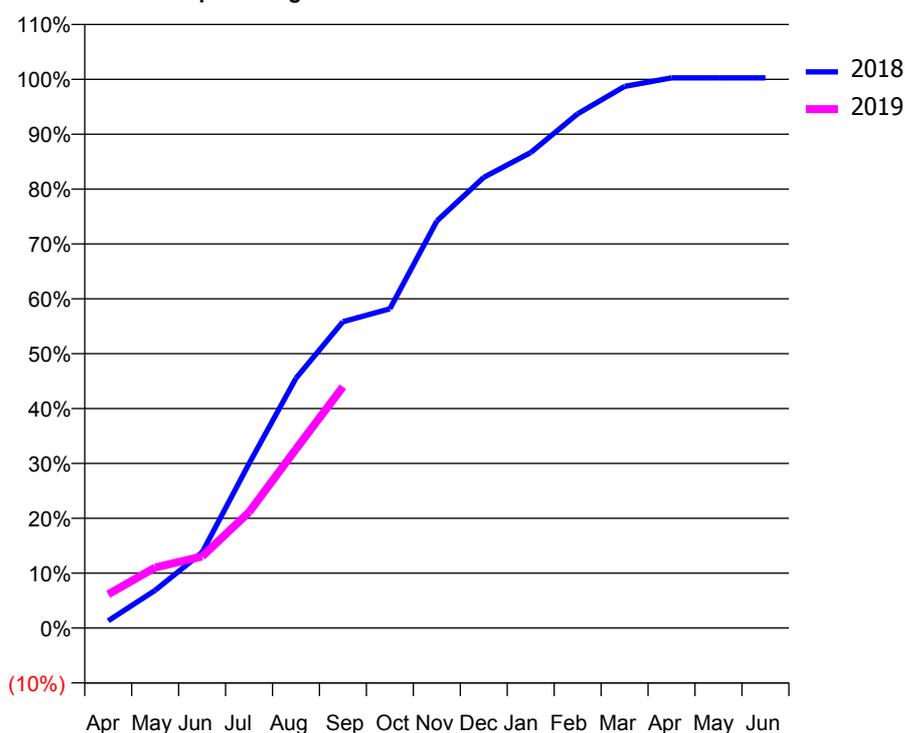
Q53 - Vital Signs Orthodontic At a Glance Contract Report for 101281/0093 - September 2018

| | | | |
|----------------------|-----------------------|---|-------------|
| Name or company name | OASIS DENTAL CARE LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 13,516 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -35 |
| Contract end date | 31/03/2019 | Baseline contract value | £909,723.96 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 8.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 696 | 180 | 833 |
| May | 949 | 931 | 1,490 |
| June | 1,694 | 1,862 | 1,763 |
| July | 2,599 | 4,053 | 2,855 |
| August | 4,183 | 6,156 | 4,409 |
| September | 5,258 | 7,546 | 5,942 |
| October | 6,106 | 7,863 | |
| November | 7,776 | 10,026 | |
| December | 8,937 | 11,100 | |
| January | 9,949 | 11,711 | |
| February | 11,083 | 12,664 | |
| March | 12,917 | 13,340 | |
| April | 13,526 | 13,551 | |
| May | 13,526 | 13,551 | |
| June | 13,526 | 13,551 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 566 | 594 | 95.3% | 60.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 594 | 0.0% | 9.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 28 | 594 | 4.7% | 29.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 2 | 566 | 0.4% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 61 | 566 | 10.8% | 3.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 405 | 566 | 71.6% | 70.3% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 98 | 566 | 17.3% | 15.5% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 335 | 545 | 61.5% | 67.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 97 | 545 | 17.8% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 13 | 15 | 86.7% | 95.3% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

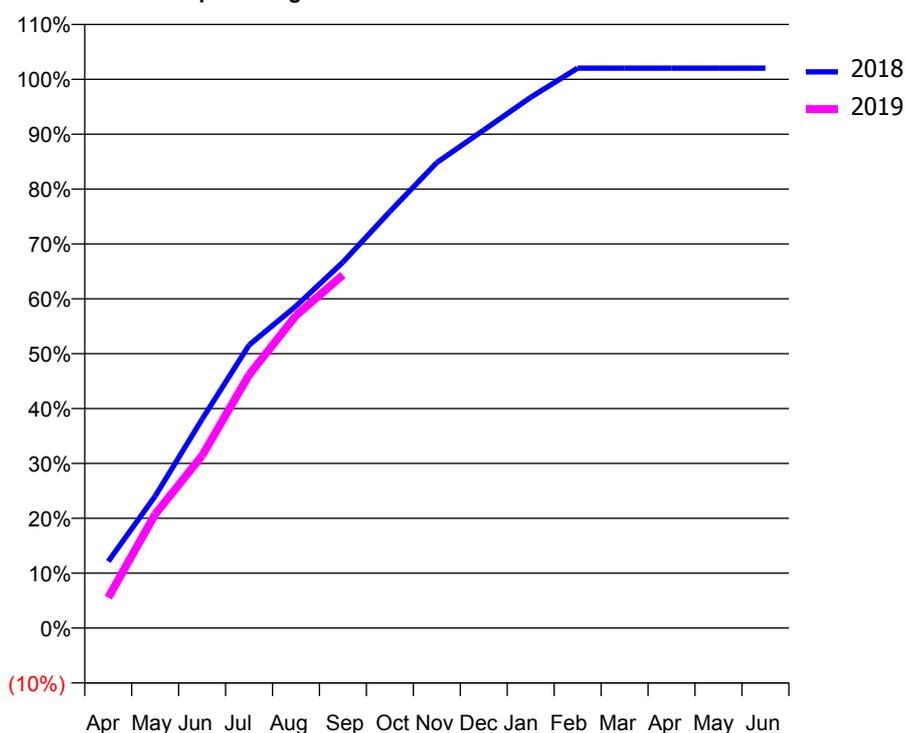
Q53 - Vital Signs Orthodontic At a Glance Contract Report for 103926/0001 - September 2018

| | | | |
|----------------------|-------------------------------|---|-------------|
| Name or company name | Aesthetic Dental Care Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 12,066 |
| Contract start date | 01/03/2008 | Carry forward orthodontic activity (UOA) | -241 |
| Contract end date | 31/03/2019 | Baseline contract value | £718,765.39 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.14 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 8.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 281 | 1,465 | 670 |
| May | 516 | 2,901 | 2,502 |
| June | 950 | 4,594 | 3,791 |
| July | 1,902 | 6,224 | 5,567 |
| August | 3,210 | 7,078 | 6,870 |
| September | 4,511 | 8,046 | 7,764 |
| October | 5,408 | 9,158 | |
| November | 7,804 | 10,235 | |
| December | 8,731 | 10,949 | |
| January | 9,942 | 11,671 | |
| February | 11,609 | 12,311 | |
| March | 12,440 | 12,311 | |
| April | 12,441 | 12,311 | |
| May | 12,441 | 12,311 | |
| June | 12,441 | 12,311 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 553 | 1,141 | 48.5% | 60.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 64 | 1,141 | 5.6% | 9.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 524 | 1,141 | 45.9% | 29.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 4 | 553 | 0.7% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 21 | 553 | 3.8% | 3.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 429 | 553 | 77.6% | 70.3% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 99 | 553 | 17.9% | 15.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 4 | 555 | 0.7% | 67.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 16 | 555 | 2.9% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 22 | 24 | 91.7% | 95.3% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

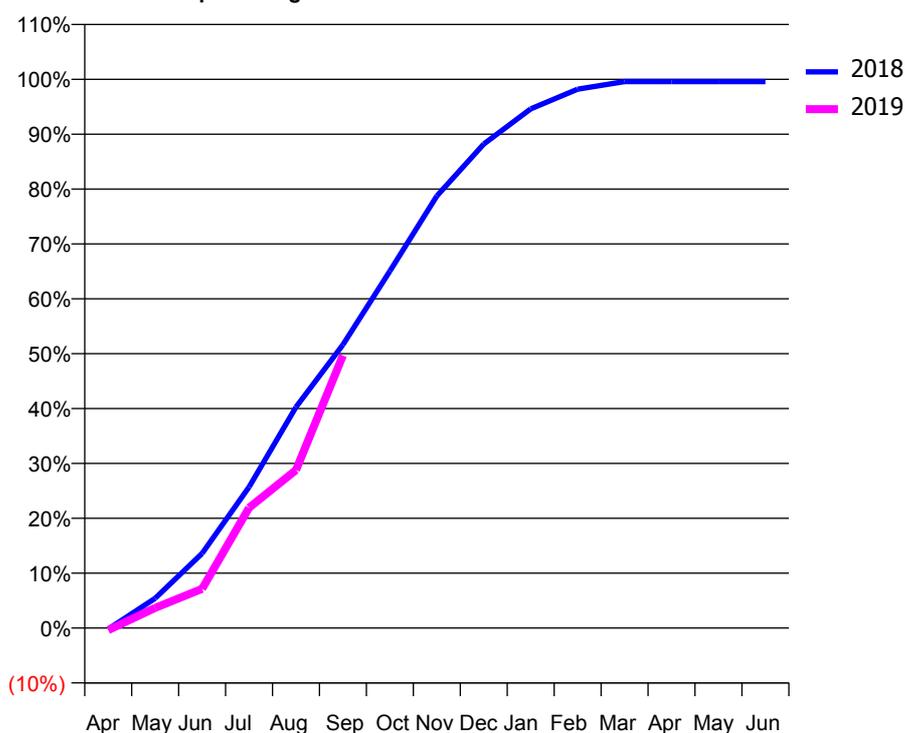
Q53 - Vital Signs Orthodontic At a Glance Contract Report for 104337/0001 - September 2018

| | | | |
|----------------------|---------------------------|---|-------------|
| Name or company name | Pinnacle Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,582 |
| Contract start date | 01/03/2015 | Carry forward orthodontic activity (UOA) | 31 |
| Contract end date | 31/03/2019 | Baseline contract value | £497,243.64 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 34 | -15 | -31 |
| May | 76 | 411 | 278 |
| June | 257 | 1,031 | 542 |
| July | 1,352 | 1,949 | 1,662 |
| August | 2,681 | 3,053 | 2,183 |
| September | 3,885 | 3,914 | 3,765 |
| October | 5,132 | 4,932 | |
| November | 6,084 | 5,970 | |
| December | 6,408 | 6,687 | |
| January | 6,871 | 7,173 | |
| February | 7,312 | 7,446 | |
| March | 7,565 | 7,551 | |
| April | 7,565 | 7,551 | |
| May | 7,565 | 7,551 | |
| June | 7,565 | 7,551 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 351 | 464 | 75.6% | 60.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 37 | 464 | 8.0% | 9.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 76 | 464 | 16.4% | 29.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 351 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 18 | 351 | 5.1% | 3.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 283 | 351 | 80.6% | 70.3% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 49 | 351 | 14.0% | 15.5% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 273 | 316 | 86.4% | 67.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 20 | 316 | 6.3% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 9 | 88.9% | 95.3% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

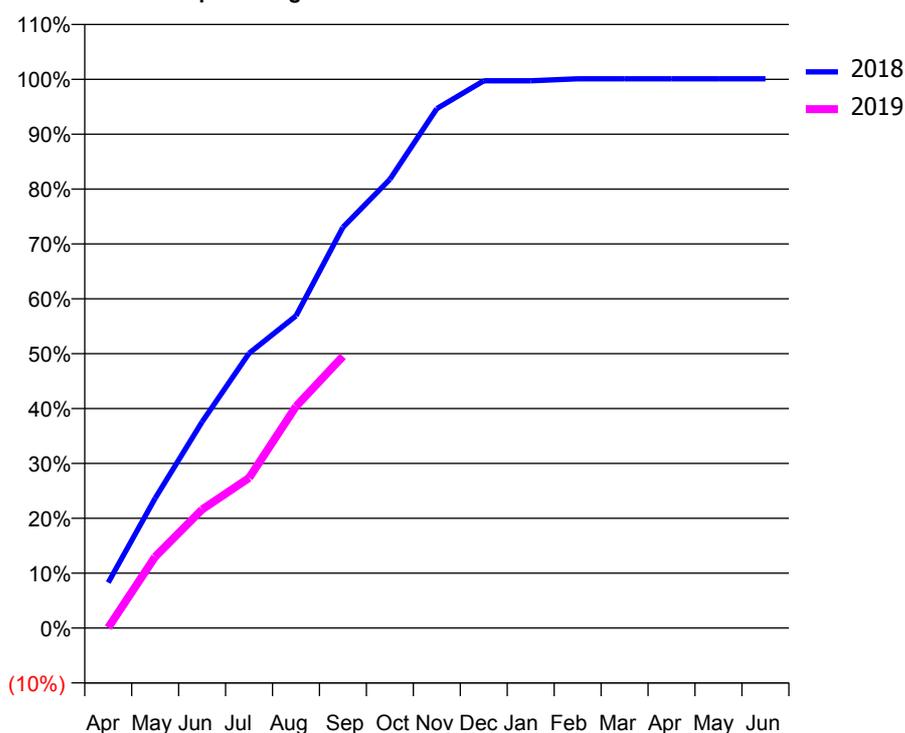
Q53 - Vital Signs Orthodontic At a Glance Contract Report for 114960/0001 - September 2018

| | | | |
|----------------------|--------------------------------|---|-------------|
| Name or company name | Stratford Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 12,500 |
| Contract start date | 01/08/2014 | Carry forward orthodontic activity (UOA) | -12 |
| Contract end date | 31/03/2019 | Baseline contract value | £819,852.78 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 7.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 250 | 1,036 | 12 |
| May | 250 | 2,957 | 1,623 |
| June | 455 | 4,698 | 2,702 |
| July | 3,430 | 6,260 | 3,421 |
| August | 5,647 | 7,111 | 5,049 |
| September | 6,570 | 9,128 | 6,190 |
| October | 8,530 | 10,221 | |
| November | 9,185 | 11,833 | |
| December | 11,230 | 12,467 | |
| January | 11,230 | 12,467 | |
| February | 11,892 | 12,512 | |
| March | 12,549 | 12,512 | |
| April | 12,809 | 12,512 | |
| May | 12,831 | 12,512 | |
| June | 13,196 | 12,512 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 467 | 536 | 87.1% | 60.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 69 | 536 | 12.9% | 9.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 536 | 0.0% | 29.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 467 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 8 | 467 | 1.7% | 3.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 351 | 467 | 75.2% | 70.3% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 106 | 467 | 22.7% | 15.5% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 568 | 640 | 88.8% | 67.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 35 | 640 | 5.5% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 15 | 15 | 100.0% | 95.3% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

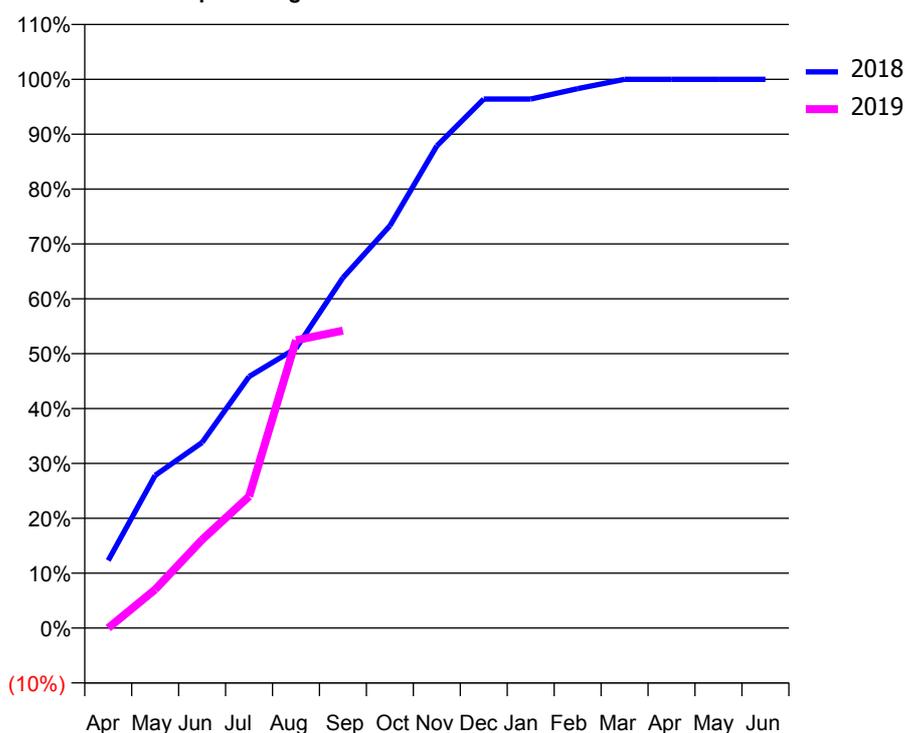
Q53 - Vital Signs Orthodontic At a Glance Contract Report for 142034/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Evesham Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,452 |
| Contract start date | 01/06/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £151,776.67 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 43 | 302 | 0 |
| May | 43 | 682 | 172 |
| June | 44 | 829 | 395 |
| July | 583 | 1,124 | 588 |
| August | 1,115 | 1,250 | 1,286 |
| September | 1,343 | 1,565 | 1,329 |
| October | 1,731 | 1,797 | |
| November | 2,172 | 2,154 | |
| December | 2,172 | 2,364 | |
| January | 2,172 | 2,364 | |
| February | 2,471 | 2,410 | |
| March | 2,471 | 2,452 | |
| April | 2,513 | 2,452 | |
| May | 2,513 | 2,452 | |
| June | 2,513 | 2,452 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 110 | 118 | 93.2% | 60.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 8 | 118 | 6.8% | 9.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 118 | 0.0% | 29.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 110 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 110 | N/A | 3.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 81 | 110 | 73.6% | 70.3% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 29 | 110 | 26.4% | 15.5% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 79 | 88 | 89.8% | 67.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 88 | 4.5% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 95.3% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

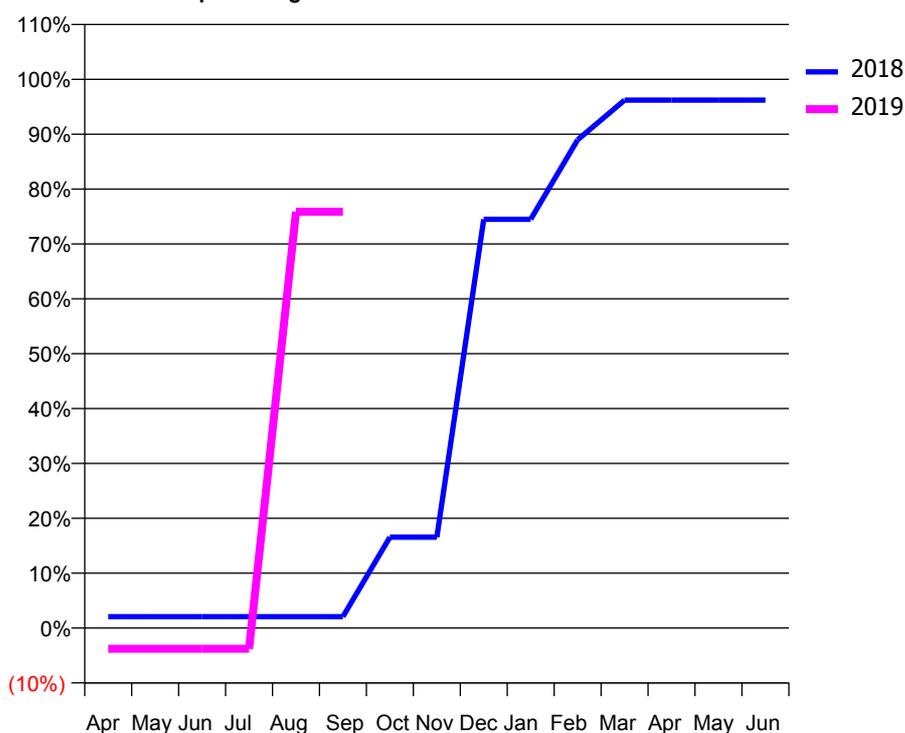
Q53 - Vital Signs Orthodontic At a Glance Contract Report for 143502/0001 - September 2018

| | | | |
|----------------------|----------------------------|---|-------------|
| Name or company name | Light Lane Dental Practice | 18/19 Contracted general activity (UDA) | 22,006 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 290 |
| Contract start date | 01/10/2015 | Carry forward orthodontic activity (UOA) | 11 |
| Contract end date | | Baseline contract value | £616,912.15 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 6 | 6 | -11 |
| May | 6 | 6 | -11 |
| June | 6 | 6 | -11 |
| July | 111 | 6 | -11 |
| August | 216 | 6 | 220 |
| September | 237 | 6 | 220 |
| October | 258 | 48 | |
| November | 258 | 48 | |
| December | 258 | 216 | |
| January | 258 | 216 | |
| February | 279 | 258 | |
| March | 300 | 279 | |
| April | 300 | 279 | |
| May | 300 | 279 | |
| June | 300 | 279 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 25 | 25 | 100.0% | 60.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 25 | 0.0% | 9.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 25 | 0.0% | 29.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 25 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 25 | 4.0% | 3.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 22 | 25 | 88.0% | 70.3% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 25 | 8.0% | 15.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 67.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 95.3% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

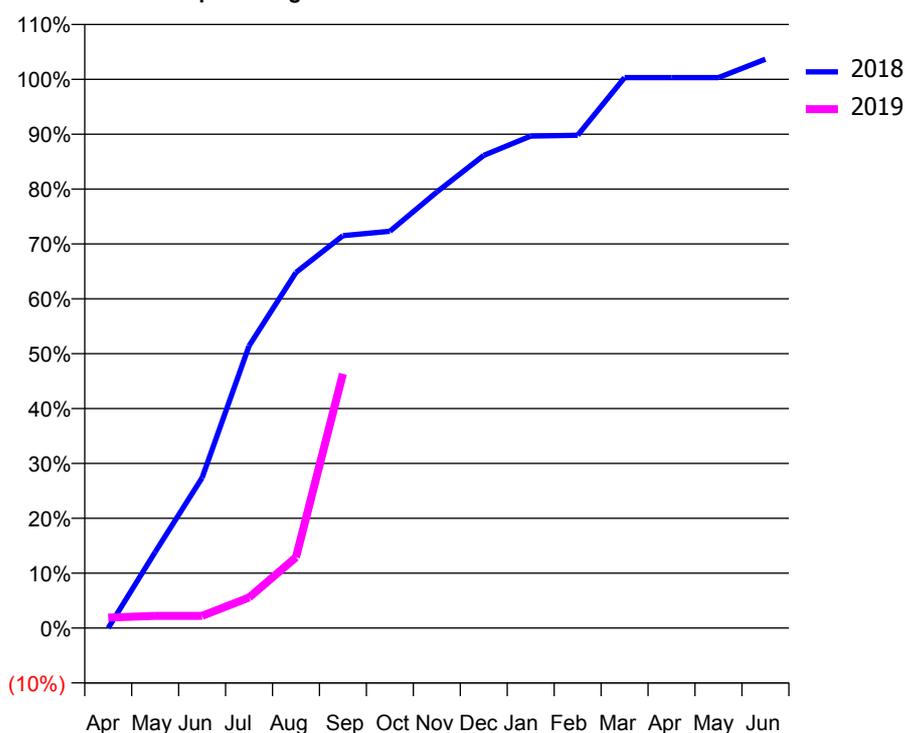
Q53 - Vital Signs Orthodontic At a Glance Contract Report for 150312/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Dorset House Dental | 18/19 Contracted general activity (UDA) | 21,588 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 268 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 628 |
| Contract start date | 01/04/2015 | Carry forward orthodontic activity (UOA) | -12 |
| Contract end date | | Baseline contract value | £697,556.96 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 55 | 0 | 12 |
| May | 97 | 87 | 14 |
| June | 140 | 172 | 14 |
| July | 330 | 323 | 35 |
| August | 435 | 407 | 81 |
| September | 435 | 449 | 291 |
| October | 459 | 454 | |
| November | 459 | 499 | |
| December | 527 | 541 | |
| January | 528 | 563 | |
| February | 528 | 564 | |
| March | 530 | 630 | |
| April | 551 | 630 | |
| May | 551 | 630 | |
| June | 551 | 651 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 22 | 42 | 52.4% | 60.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 17 | 42 | 40.5% | 9.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 3 | 42 | 7.1% | 29.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 22 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 22 | N/A | 3.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 15 | 22 | 68.2% | 70.3% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 7 | 22 | 31.8% | 15.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 1 | 7 | 14.3% | 67.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 7 | 28.6% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 95.3% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

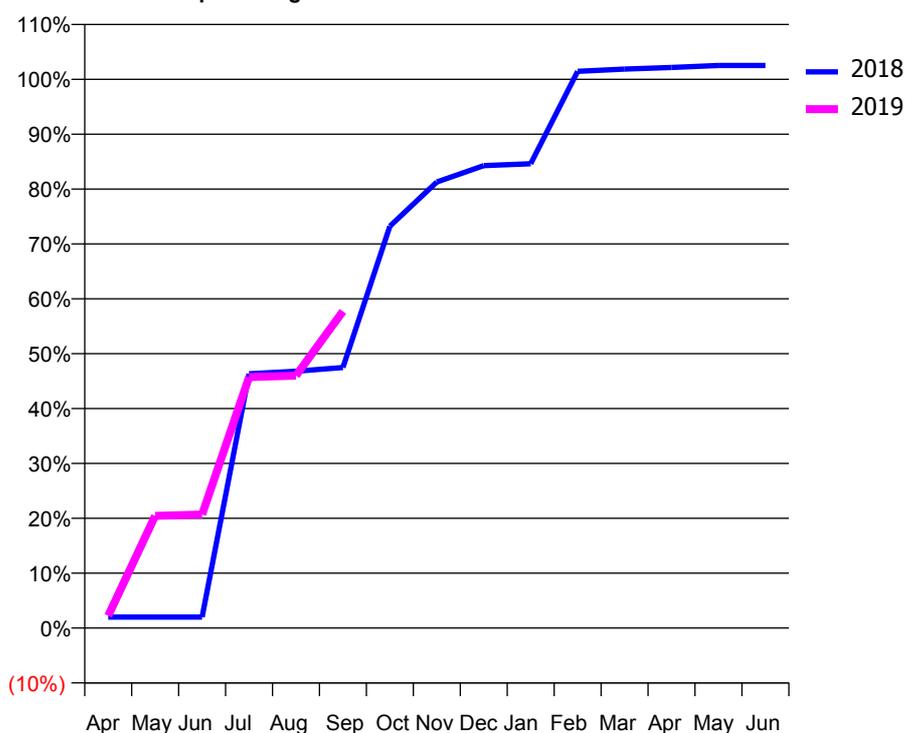
Q53 - Vital Signs Orthodontic At a Glance Contract Report for 171212/0001 - September 2018

| | | | |
|----------------------|--------------------------------|---|-------------|
| Name or company name | Castle Quay (Hereford) Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 12,348 |
| Contract start date | 01/09/2012 | Carry forward orthodontic activity (UOA) | -246 |
| Contract end date | 31/03/2019 | Baseline contract value | £821,788.42 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 9.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 774 | 247 | 276 |
| May | 794 | 247 | 2,525 |
| June | 4,933 | 247 | 2,554 |
| July | 4,970 | 5,721 | 5,648 |
| August | 5,000 | 5,778 | 5,680 |
| September | 7,142 | 5,863 | 7,126 |
| October | 10,385 | 9,041 | |
| November | 10,455 | 10,036 | |
| December | 12,288 | 10,405 | |
| January | 13,210 | 10,447 | |
| February | 13,270 | 12,528 | |
| March | 13,281 | 12,578 | |
| April | 13,291 | 12,615 | |
| May | 13,291 | 12,659 | |
| June | 13,291 | 12,659 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 634 | 1,148 | 55.2% | 60.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 188 | 1,148 | 16.4% | 9.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 326 | 1,148 | 28.4% | 29.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 634 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 634 | N/A | 3.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 1 | 634 | 0.2% | 70.3% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 634 | N/A | 15.5% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 521 | 609 | 85.6% | 67.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 74 | 609 | 12.2% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 27 | 28 | 96.4% | 95.3% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

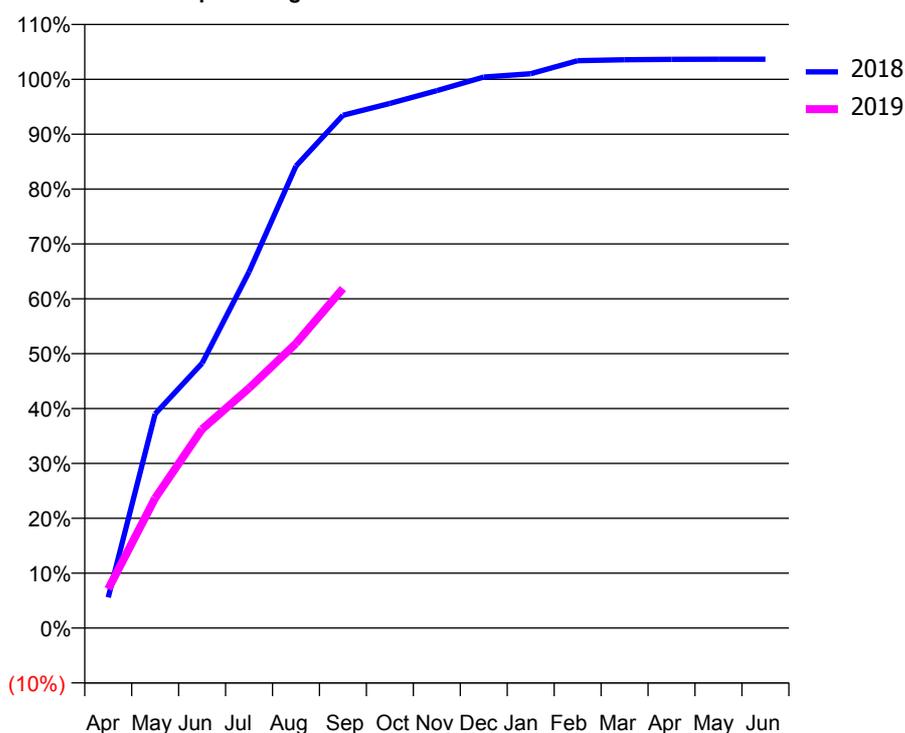
Q53 - Vital Signs Orthodontic At a Glance Contract Report for 174416/0001 - September 2018

| | | | |
|----------------------|-------------------|---|-------------|
| Name or company name | Trinity Gate Ltd. | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,097 |
| Contract start date | 01/06/2012 | Carry forward orthodontic activity (UOA) | -81 |
| Contract end date | 31/03/2019 | Baseline contract value | £268,912.40 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.09 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 83 | 229 | 292 |
| May | 343 | 1,599 | 970 |
| June | 2,287 | 1,977 | 1,485 |
| July | 3,419 | 2,660 | 1,791 |
| August | 3,897 | 3,449 | 2,125 |
| September | 4,068 | 3,828 | 2,535 |
| October | 4,145 | 3,917 | |
| November | 4,166 | 4,012 | |
| December | 4,216 | 4,114 | |
| January | 4,228 | 4,138 | |
| February | 4,247 | 4,236 | |
| March | 4,248 | 4,243 | |
| April | 4,252 | 4,246 | |
| May | 4,254 | 4,247 | |
| June | 4,254 | 4,247 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 130 | 281 | 46.3% | 60.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 75 | 281 | 26.7% | 9.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 76 | 281 | 27.0% | 29.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 130 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 130 | N/A | 3.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 110 | 130 | 84.6% | 70.3% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 17 | 130 | 13.1% | 15.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 140 | 237 | 59.1% | 67.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 30 | 237 | 12.7% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 95.3% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

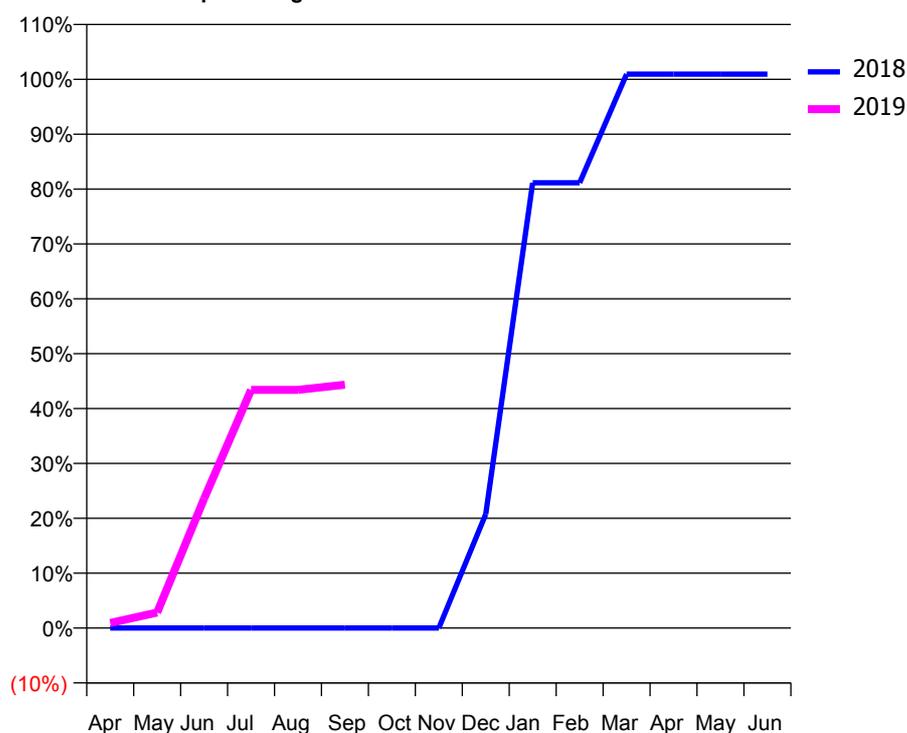
Q53 - Vital Signs Orthodontic At a Glance Contract Report for 179531/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Mr & Mrs Parvis | 18/19 Contracted general activity (UDA) | 14,510 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -1 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 106 |
| Contract start date | 01/07/2013 | Carry forward orthodontic activity (UOA) | -1 |
| Contract end date | | Baseline contract value | £365,767.35 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.19 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 1 | 0 | 1 |
| May | 22 | 0 | 3 |
| June | 22 | 0 | 25 |
| July | 65 | 0 | 46 |
| August | 88 | 0 | 46 |
| September | 94 | 0 | 47 |
| October | 94 | 0 | |
| November | 97 | 0 | |
| December | 102 | 22 | |
| January | 104 | 86 | |
| February | 105 | 86 | |
| March | 106 | 107 | |
| April | 106 | 107 | |
| May | 106 | 107 | |
| June | 106 | 107 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 7 | 13 | 53.8% | 60.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 13 | 23.1% | 9.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 3 | 13 | 23.1% | 29.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 7 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 7 | 14.3% | 3.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 5 | 7 | 71.4% | 70.3% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 7 | 14.3% | 15.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 2 | 8 | 25.0% | 67.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 8 | 0.0% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 95.3% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

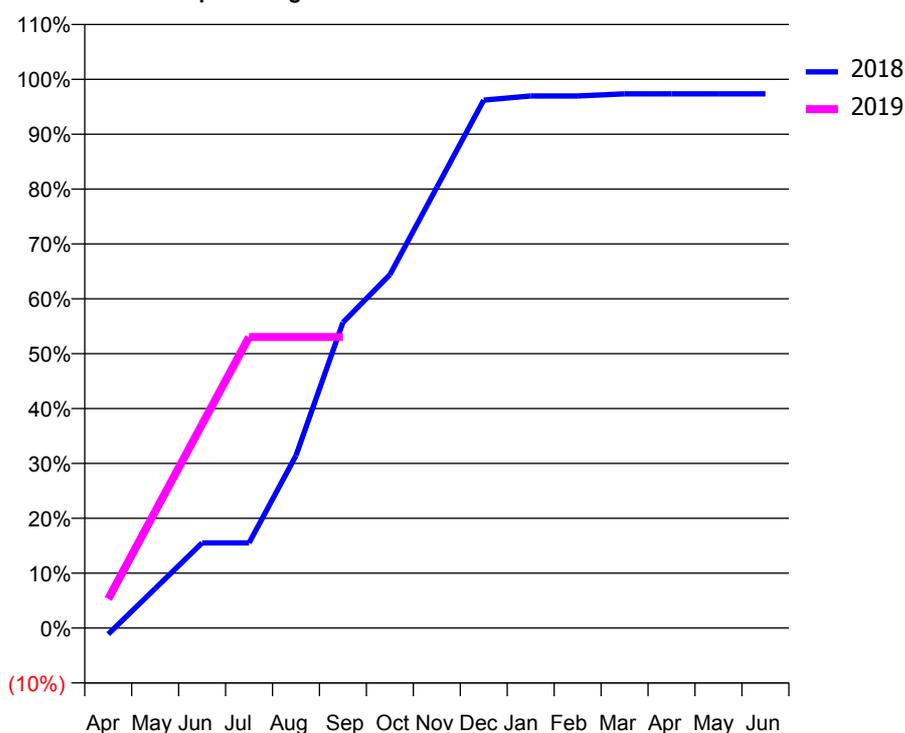
Q53 - Vital Signs Orthodontic At a Glance Contract Report for 179531/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Mr & Mrs Parvis | 18/19 Contracted general activity (UDA) | 16,334 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -35 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 264 |
| Contract start date | 01/07/2013 | Carry forward orthodontic activity (UOA) | 7 |
| Contract end date | | Baseline contract value | £433,199.60 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.29 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -2 | -3 | 14 |
| May | 40 | 19 | 56 |
| June | 61 | 41 | 98 |
| July | 103 | 41 | 140 |
| August | 124 | 83 | 140 |
| September | 126 | 147 | 140 |
| October | 126 | 170 | |
| November | 130 | 212 | |
| December | 225 | 254 | |
| January | 229 | 256 | |
| February | 258 | 256 | |
| March | 261 | 257 | |
| April | 261 | 257 | |
| May | 261 | 257 | |
| June | 261 | 257 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 12 | 17 | 70.6% | 60.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 17 | 0.0% | 9.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 5 | 17 | 29.4% | 29.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 12 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 12 | 16.7% | 3.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 8 | 12 | 66.7% | 70.3% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 12 | 8.3% | 15.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 3 | 14 | 21.4% | 67.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 14 | 7.1% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 95.3% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

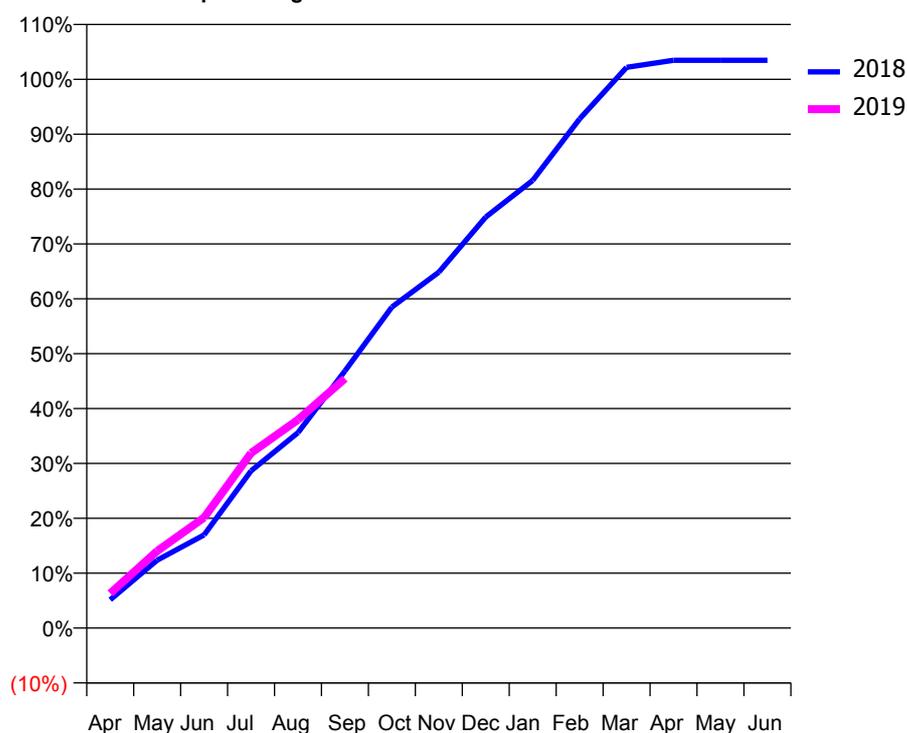
Q53 - Vital Signs Orthodontic At a Glance Contract Report for 193143/0002 - September 2018

| | | | |
|----------------------|---|---|-------------|
| Name or company name | Orthodontics for you (Bromsgrove) Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,467 |
| Contract start date | 01/06/2007 | Carry forward orthodontic activity (UOA) | -129 |
| Contract end date | 31/03/2019 | Baseline contract value | £424,055.28 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.17 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 520 | 334 | 409 |
| May | 927 | 800 | 908 |
| June | 1,322 | 1,098 | 1,302 |
| July | 1,867 | 1,853 | 2,063 |
| August | 2,401 | 2,303 | 2,455 |
| September | 2,962 | 3,030 | 2,940 |
| October | 3,462 | 3,783 | |
| November | 4,240 | 4,194 | |
| December | 4,870 | 4,844 | |
| January | 5,477 | 5,275 | |
| February | 6,004 | 6,000 | |
| March | 6,586 | 6,608 | |
| April | 6,640 | 6,691 | |
| May | 6,640 | 6,691 | |
| June | 6,640 | 6,691 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 294 | 891 | 33.0% | 60.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 123 | 891 | 13.8% | 9.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 474 | 891 | 53.2% | 29.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 294 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 17 | 294 | 5.8% | 3.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 190 | 294 | 64.6% | 70.3% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 70 | 294 | 23.8% | 15.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 183 | 222 | 82.4% | 67.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 18 | 222 | 8.1% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 95.3% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

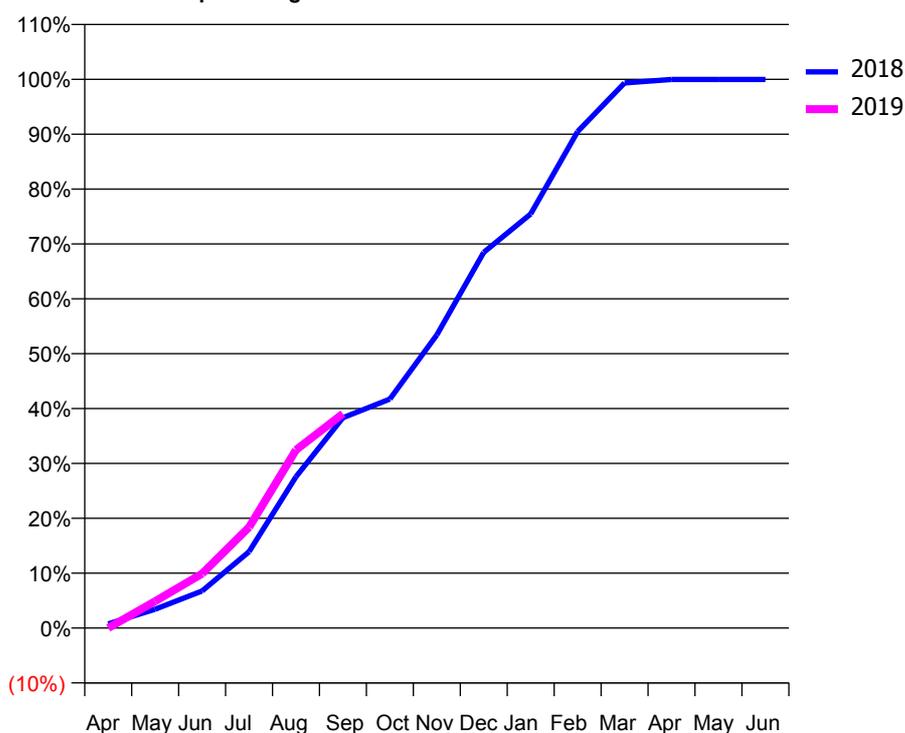
Q53 - Vital Signs Orthodontic At a Glance Contract Report for 198641/0001 - September 2018

| | | | |
|----------------------|-----------------------|---|---------------|
| Name or company name | Pinnacle Orthodontics | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 16,512 |
| Contract start date | 01/10/2012 | Carry forward orthodontic activity (UOA) | 4 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,121,152.49 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 11.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 188 | 127 | -4 |
| May | 691 | 568 | 806 |
| June | 1,165 | 1,114 | 1,637 |
| July | 2,283 | 2,299 | 3,035 |
| August | 3,122 | 4,553 | 5,361 |
| September | 4,836 | 6,329 | 6,451 |
| October | 5,733 | 6,888 | |
| November | 7,892 | 8,822 | |
| December | 10,256 | 11,307 | |
| January | 11,644 | 12,459 | |
| February | 13,745 | 14,941 | |
| March | 15,976 | 16,403 | |
| April | 16,512 | 16,508 | |
| May | 16,512 | 16,508 | |
| June | 16,512 | 16,508 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 766 | 1,453 | 52.7% | 60.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 89 | 1,453 | 6.1% | 9.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 598 | 1,453 | 41.2% | 29.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 766 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 41 | 766 | 5.4% | 3.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 608 | 766 | 79.4% | 70.3% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 116 | 766 | 15.1% | 15.5% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 464 | 534 | 86.9% | 67.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 42 | 534 | 7.9% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 17 | 17 | 100.0% | 95.3% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

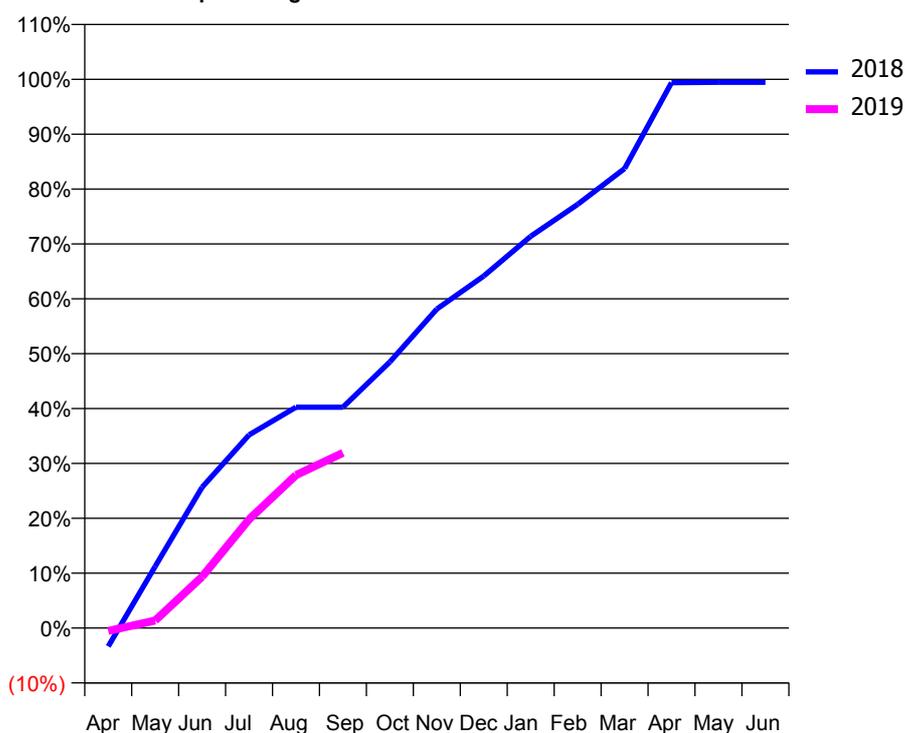
Q53 - Vital Signs Orthodontic At a Glance Contract Report for 239984/0001 - September 2018

| | | | |
|----------------------|---------------------------------|---|-------------|
| Name or company name | Old Square Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,716 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 15 |
| Contract end date | 31/03/2019 | Baseline contract value | £178,140.54 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -33 | -91 | -15 |
| May | 242 | 305 | 37 |
| June | 357 | 697 | 254 |
| July | 652 | 956 | 538 |
| August | 839 | 1,093 | 757 |
| September | 887 | 1,093 | 867 |
| October | 1,166 | 1,317 | |
| November | 1,570 | 1,579 | |
| December | 1,860 | 1,742 | |
| January | 2,223 | 1,939 | |
| February | 2,609 | 2,097 | |
| March | 2,617 | 2,274 | |
| April | 2,625 | 2,699 | |
| May | 2,625 | 2,701 | |
| June | 2,625 | 2,701 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 116 | 221 | 52.5% | 60.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 18 | 221 | 8.1% | 9.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 87 | 221 | 39.4% | 29.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 116 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 116 | 1.7% | 3.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 95 | 116 | 81.9% | 70.3% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 17 | 116 | 14.7% | 15.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 1 | 106 | 0.9% | 67.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 17 | 106 | 16.0% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 95.3% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

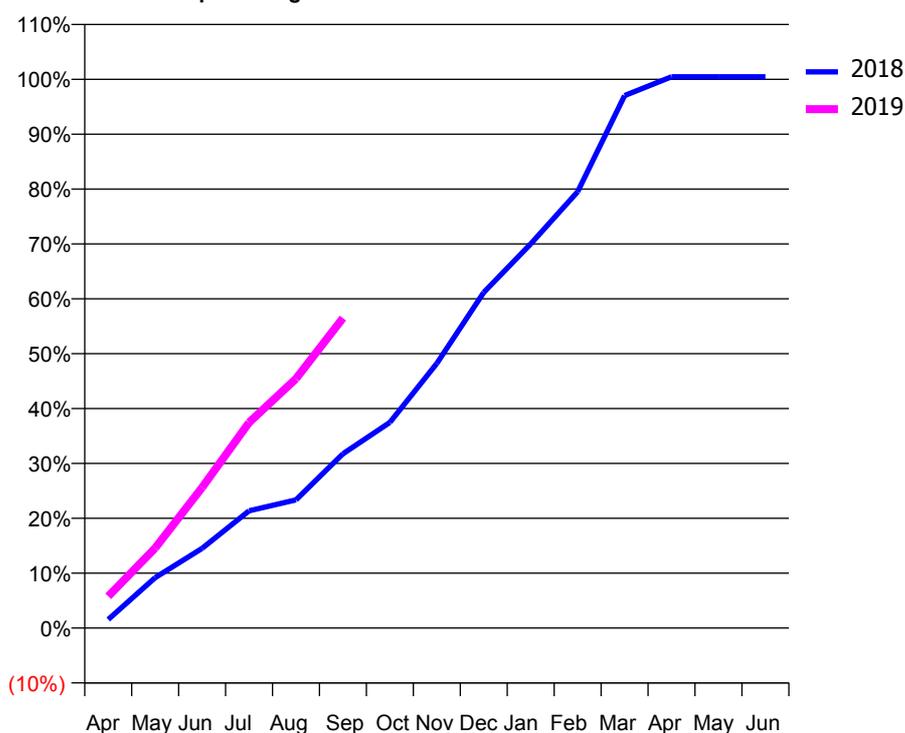
Q53 - Vital Signs Orthodontic At a Glance Contract Report for 243868/0006 - September 2018

| | | | |
|----------------------|-------------------------------------|---|-------------|
| Name or company name | HOLYWELL HOUSE ORTHODONTICS LIMITED | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,516 |
| Contract start date | 01/04/2007 | Carry forward orthodontic activity (UOA) | -25 |
| Contract end date | 31/03/2019 | Baseline contract value | £361,790.35 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 109 | 87 | 319 |
| May | 785 | 507 | 804 |
| June | 1,478 | 801 | 1,413 |
| July | 2,215 | 1,179 | 2,066 |
| August | 2,509 | 1,288 | 2,507 |
| September | 2,994 | 1,751 | 3,116 |
| October | 3,435 | 2,068 | |
| November | 3,729 | 2,660 | |
| December | 4,254 | 3,374 | |
| January | 4,426 | 3,861 | |
| February | 4,658 | 4,386 | |
| March | 5,204 | 5,352 | |
| April | 5,519 | 5,541 | |
| May | 5,519 | 5,541 | |
| June | 5,519 | 5,541 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 341 | 345 | 98.8% | 60.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 345 | 0.0% | 9.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 4 | 345 | 1.2% | 29.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 341 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 341 | 0.3% | 3.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 278 | 341 | 81.5% | 70.3% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 61 | 341 | 17.9% | 15.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 22 | 256 | 8.6% | 67.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 14 | 256 | 5.5% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 5 | 80.0% | 95.3% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

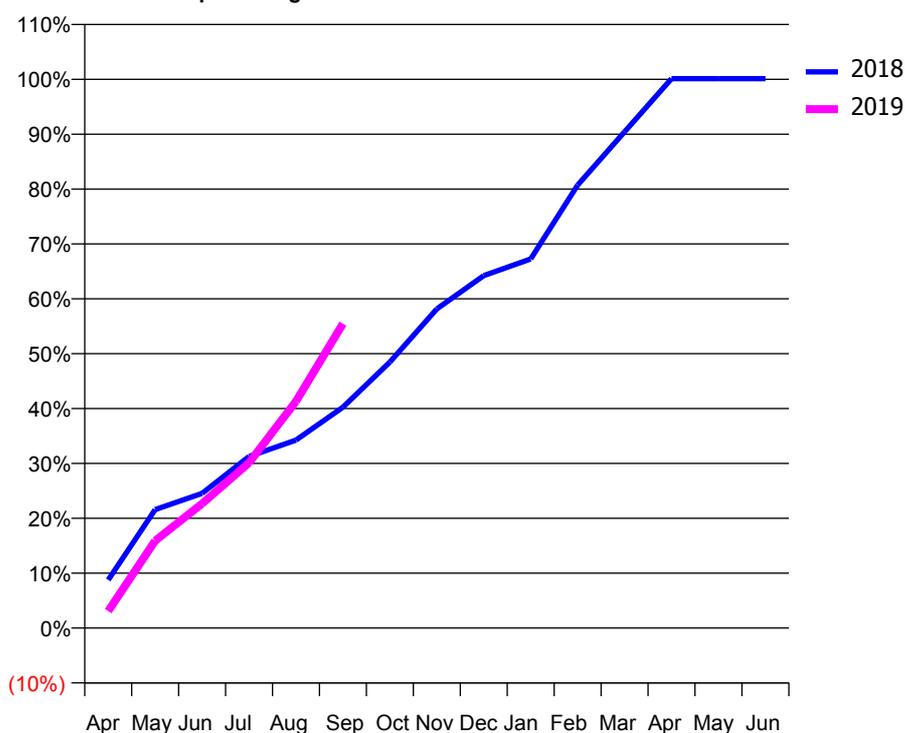
Q53 - Vital Signs Orthodontic At a Glance Contract Report for 243868/0009 - September 2018

| | | | |
|----------------------|-------------------------------------|---|-------------|
| Name or company name | HOLYWELL HOUSE ORTHODONTICS LIMITED | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,818 |
| Contract start date | 01/10/2008 | Carry forward orthodontic activity (UOA) | -3 |
| Contract end date | 31/03/2019 | Baseline contract value | £184,830.54 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 204 | 247 | 87 |
| May | 523 | 608 | 448 |
| June | 523 | 692 | 639 |
| July | 951 | 881 | 849 |
| August | 1,162 | 965 | 1,164 |
| September | 1,313 | 1,134 | 1,563 |
| October | 1,737 | 1,366 | |
| November | 2,053 | 1,639 | |
| December | 2,330 | 1,810 | |
| January | 2,505 | 1,895 | |
| February | 2,611 | 2,275 | |
| March | 2,996 | 2,548 | |
| April | 3,017 | 2,821 | |
| May | 3,017 | 2,821 | |
| June | 3,017 | 2,821 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 155 | 158 | 98.1% | 60.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 158 | 0.0% | 9.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 3 | 158 | 1.9% | 29.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 155 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 155 | N/A | 3.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 118 | 155 | 76.1% | 70.3% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 37 | 155 | 23.9% | 15.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 5 | 127 | 3.9% | 67.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 8 | 127 | 6.3% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 95.3% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

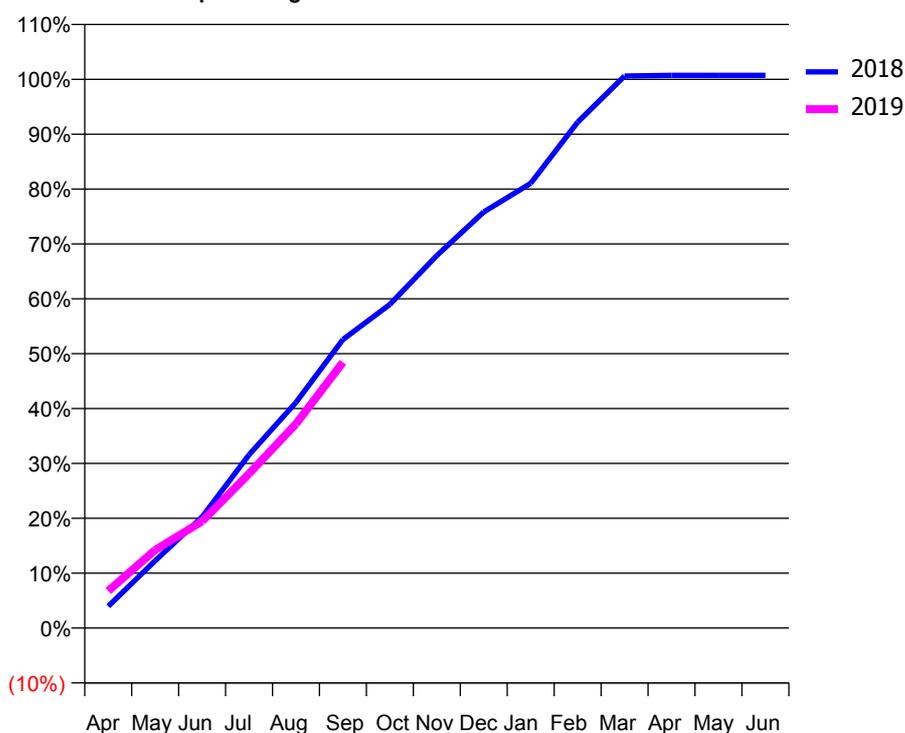
Q53 - Vital Signs Orthodontic At a Glance Contract Report for 274895/0001 - September 2018

| | | | |
|----------------------|----------------------------------|---|---------------|
| Name or company name | Accessible Orthodontics (AD) Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 17,407 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,141,712.25 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 12.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 336 | 690 | 1,176 |
| May | 1,662 | 2,135 | 2,478 |
| June | 2,600 | 3,523 | 3,387 |
| July | 4,716 | 5,498 | 4,899 |
| August | 6,212 | 7,157 | 6,477 |
| September | 7,265 | 9,152 | 8,431 |
| October | 9,229 | 10,265 | |
| November | 11,165 | 11,819 | |
| December | 12,837 | 13,199 | |
| January | 13,710 | 14,108 | |
| February | 15,726 | 16,044 | |
| March | 17,406 | 17,512 | |
| April | 17,574 | 17,533 | |
| May | 17,574 | 17,533 | |
| June | 17,574 | 17,533 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 785 | 1,154 | 68.0% | 60.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 1,154 | 0.0% | 9.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 369 | 1,154 | 32.0% | 29.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 785 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 53 | 785 | 6.8% | 3.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 600 | 785 | 76.4% | 70.3% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 132 | 785 | 16.8% | 15.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 730 | 735 | 99.3% | 67.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 735 | 0.4% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 12 | 12 | 100.0% | 95.3% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

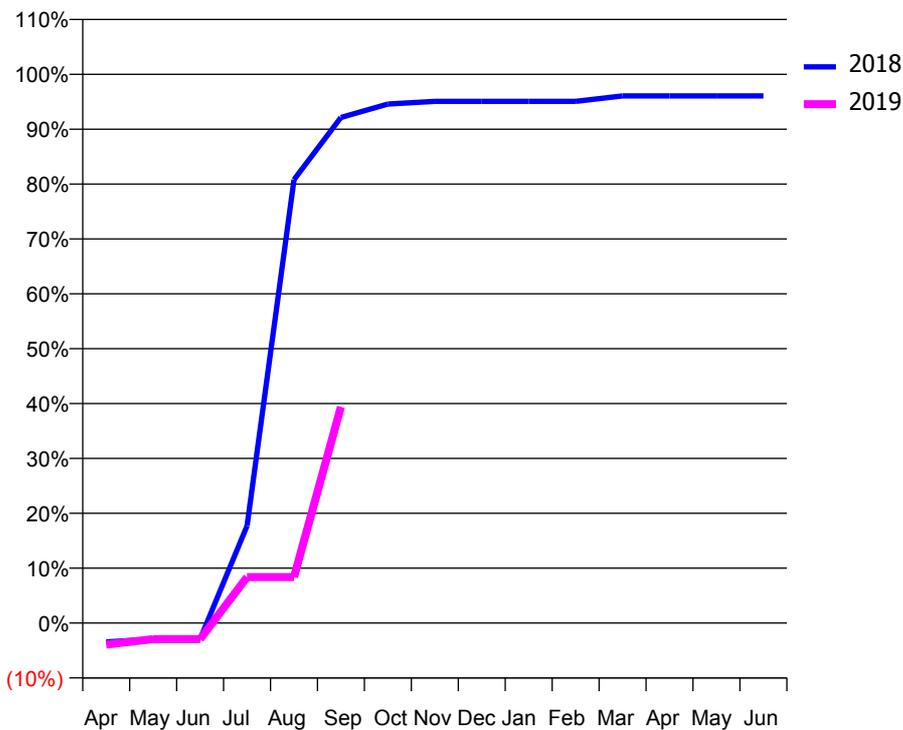
Q53 - Vital Signs Orthodontic At a Glance Contract Report for 325708/0006 - September 2018

| | | | |
|----------------------|--|---|-------------|
| Name or company name | Balbir S Bhandal, Amrik S Bhandal & Baljit S Bhandal | 18/19 Contracted general activity (UDA) | 23,158 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 264 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 203 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 8 |
| Contract end date | | Baseline contract value | £555,416.65 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.11 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 5 | -7 | -8 |
| May | 110 | -6 | -6 |
| June | 110 | -6 | -6 |
| July | 174 | 36 | 17 |
| August | 174 | 164 | 17 |
| September | 174 | 187 | 80 |
| October | 174 | 192 | |
| November | 174 | 193 | |
| December | 195 | 193 | |
| January | 195 | 193 | |
| February | 195 | 193 | |
| March | 196 | 195 | |
| April | 196 | 195 | |
| May | 196 | 195 | |
| June | 196 | 195 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 4 | 16 | 25.0% | 60.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 5 | 16 | 31.3% | 9.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 7 | 16 | 43.8% | 29.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 4 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 4 | <i>N/A</i> | 3.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 3 | 4 | 75.0% | 70.3% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 4 | 25.0% | 15.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 6 | 11 | 54.5% | 67.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 11 | 45.5% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 95.3% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

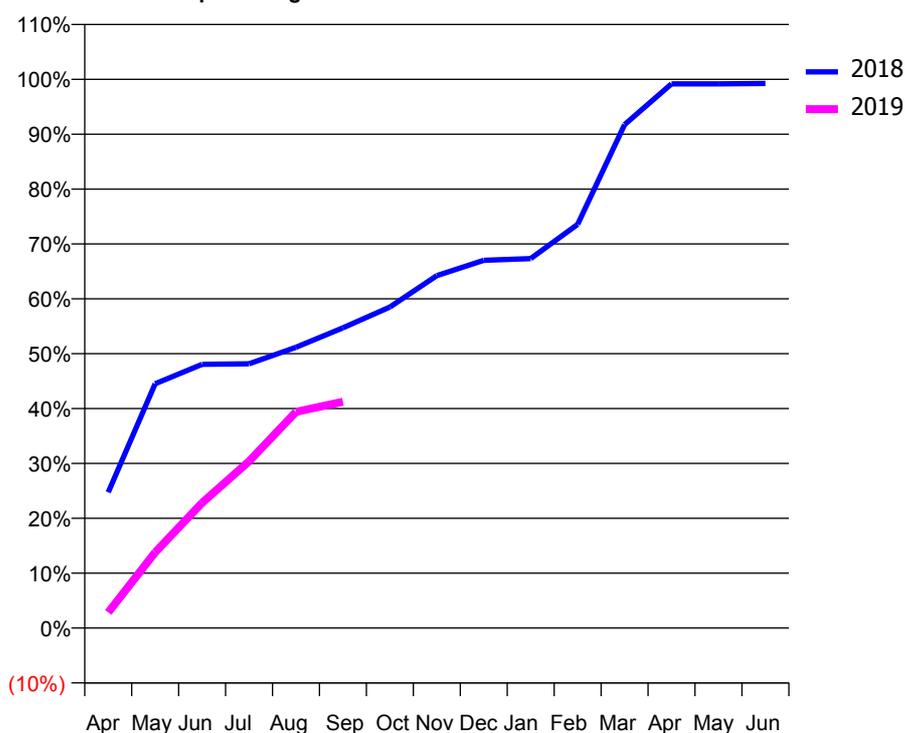
Q53 - Vital Signs Orthodontic At a Glance Contract Report for 574422/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR R OSMAN | 18/19 Contracted general activity (UDA) | 5,528 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 176 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,188 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 9 |
| Contract end date | | Baseline contract value | £208,225.75 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.17 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 319 | 294 | 34 |
| May | 506 | 529 | 164 |
| June | 700 | 571 | 271 |
| July | 1,089 | 572 | 361 |
| August | 1,155 | 608 | 468 |
| September | 1,162 | 650 | 490 |
| October | 1,164 | 695 | |
| November | 1,206 | 763 | |
| December | 1,206 | 796 | |
| January | 1,206 | 800 | |
| February | 1,206 | 874 | |
| March | 1,206 | 1,090 | |
| April | 1,207 | 1,178 | |
| May | 1,207 | 1,178 | |
| June | 1,207 | 1,179 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 47 | 110 | 42.7% | 60.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 16 | 110 | 14.5% | 9.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 47 | 110 | 42.7% | 29.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 47 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 47 | 2.1% | 3.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 46 | 47 | 97.9% | 70.3% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 47 | <i>N/A</i> | 15.5% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 32 | 43 | 74.4% | 67.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 7 | 43 | 16.3% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 95.3% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

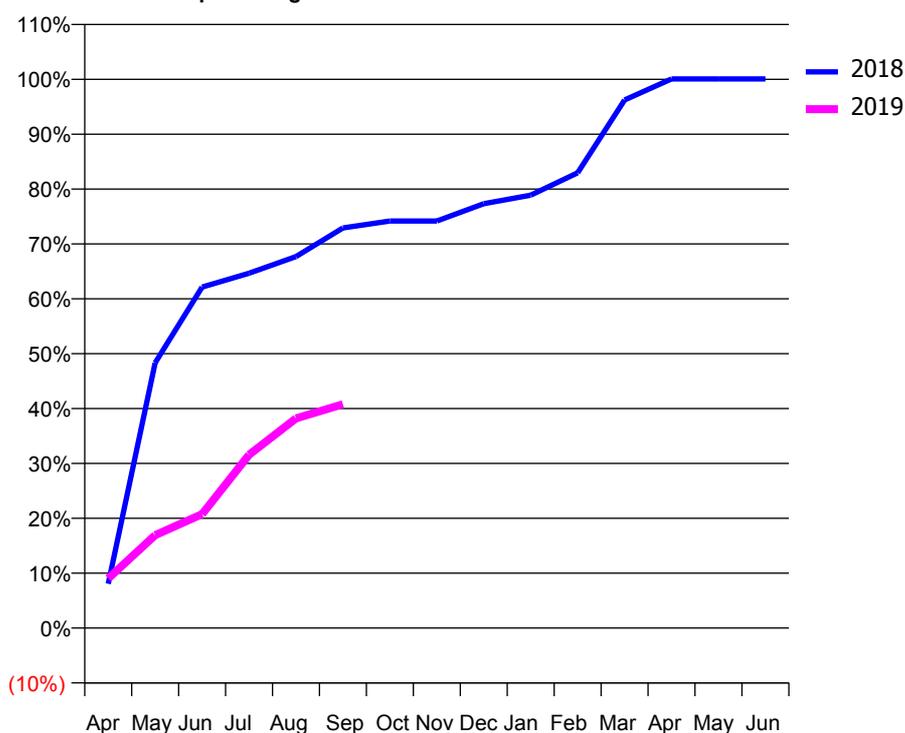
Q53 - Vital Signs Orthodontic At a Glance Contract Report for 574422/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR R OSMAN | 18/19 Contracted general activity (UDA) | 30,693 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,672 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -1 |
| Contract end date | | Baseline contract value | £898,178.07 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 353 | 135 | 151 |
| May | 990 | 808 | 283 |
| June | 1,095 | 1,039 | 347 |
| July | 1,856 | 1,081 | 528 |
| August | 1,898 | 1,132 | 639 |
| September | 1,920 | 1,219 | 682 |
| October | 1,920 | 1,240 | |
| November | 1,920 | 1,240 | |
| December | 1,920 | 1,293 | |
| January | 1,920 | 1,319 | |
| February | 1,920 | 1,387 | |
| March | 1,920 | 1,609 | |
| April | 1,920 | 1,673 | |
| May | 1,920 | 1,673 | |
| June | 1,921 | 1,673 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|---------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 55 | 154 | 35.7% | 60.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 32 | 154 | 20.8% | 9.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 67 | 154 | 43.5% | 29.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 55 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 55 | <i>1.8%</i> | 3.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 44 | 55 | <i>80.0%</i> | 70.3% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 6 | 55 | <i>10.9%</i> | 15.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 41 | 61 | <i>67.2%</i> | 67.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 14 | 61 | <i>23.0%</i> | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | <i>100.0%</i> | 95.3% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

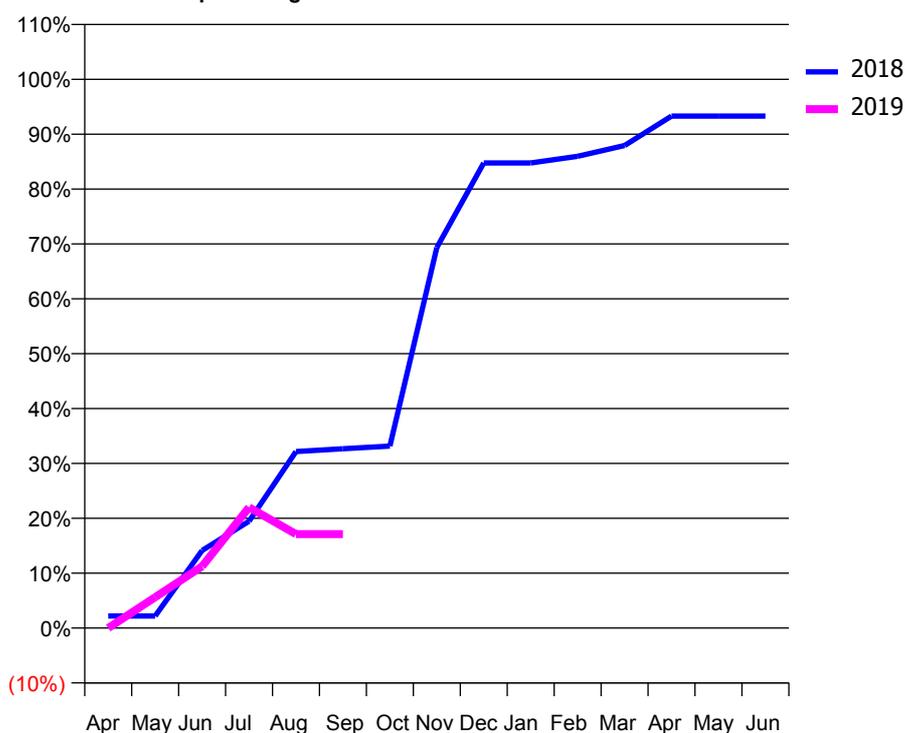
Q53 - Vital Signs Orthodontic At a Glance Contract Report for 619744/0006 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR AM WILLIAMS | 18/19 Contracted general activity (UDA) | 7,452 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 41 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 409 |
| Contract start date | 02/07/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £180,651.20 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.16 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 9 | 0 |
| May | 1 | 9 | 23 |
| June | 113 | 58 | 46 |
| July | 177 | 80 | 90 |
| August | 200 | 132 | 70 |
| September | 200 | 134 | 70 |
| October | 268 | 136 | |
| November | 376 | 284 | |
| December | 377 | 347 | |
| January | 427 | 347 | |
| February | 427 | 352 | |
| March | 430 | 360 | |
| April | 430 | 382 | |
| May | 430 | 382 | |
| June | 430 | 382 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 16 | 40 | 40.0% | 60.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 40 | 5.0% | 9.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 22 | 40 | 55.0% | 29.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 16 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 16 | 6.3% | 3.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 15 | 16 | 93.8% | 70.3% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 16 | N/A | 15.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 7 | 8 | 87.5% | 67.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 8 | 0.0% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 95.3% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

Q53 - Vital Signs Orthodontic At a Glance Contract Report for 732052/0003 - September 2018

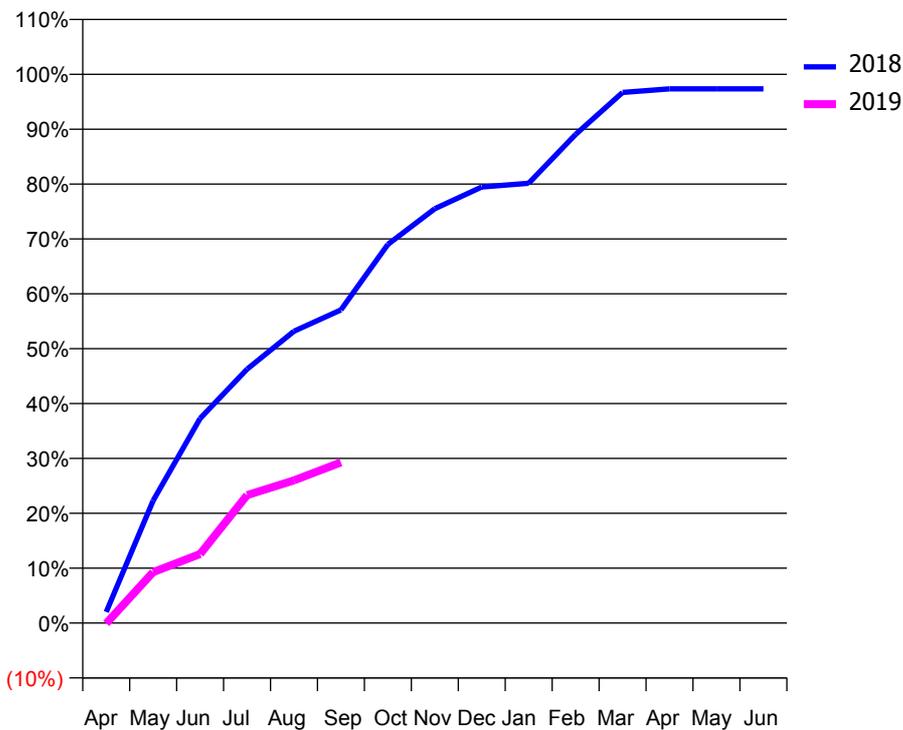
| | |
|----------------------|--|
| Name or company name | Balbir S Bhandal, Amrik S Bhandal & Baljit S Bhandal |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|---------------|
| 18/19 Contracted general activity (UDA) | 100,734 |
| Carry forward general activity (UDA) | 1,889 |
| 18/19 Contracted orthodontic activity (UOA) | 3,423 |
| Carry forward orthodontic activity (UOA) | 91 |
| Baseline contract value | £2,949,536.28 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.09 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 311 | 69 | -3 |
| May | 1,015 | 764 | 318 |
| June | 1,494 | 1,276 | 431 |
| July | 1,854 | 1,584 | 798 |
| August | 2,238 | 1,820 | 890 |
| September | 2,530 | 1,953 | 1,002 |
| October | 2,975 | 2,362 | |
| November | 3,260 | 2,585 | |
| December | 3,455 | 2,720 | |
| January | 3,483 | 2,743 | |
| February | 3,528 | 3,048 | |
| March | 3,533 | 3,310 | |
| April | 3,540 | 3,332 | |
| May | 3,540 | 3,332 | |
| June | 3,541 | 3,332 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 113 | 202 | 55.9% | 60.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 21 | 202 | 10.4% | 9.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 68 | 202 | 33.7% | 29.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 113 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 113 | 3.5% | 3.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 89 | 113 | 78.8% | 70.3% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 20 | 113 | 17.7% | 15.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 99 | 118 | 83.9% | 67.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 15 | 118 | 12.7% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 95.3% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

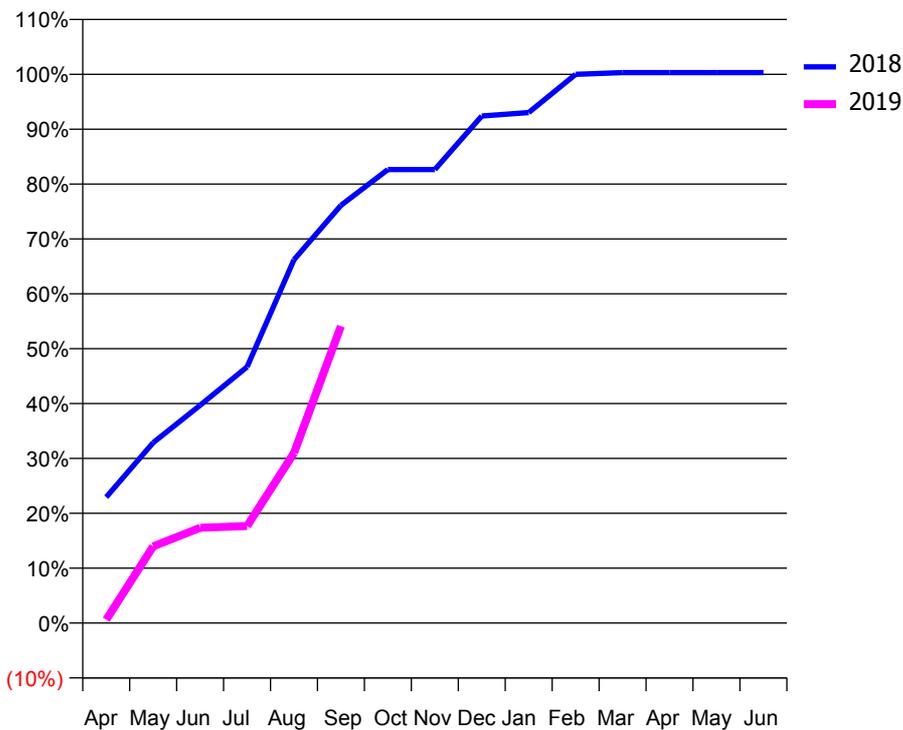
Q53 - Vital Signs Orthodontic At a Glance Contract Report for 740179/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR JC ALLEN | 18/19 Contracted general activity (UDA) | 28,247 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -8 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 645 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -4 |
| Contract end date | | Baseline contract value | £970,804.08 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.14 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 25 | 148 | 4 |
| May | 30 | 212 | 90 |
| June | 53 | 256 | 112 |
| July | 227 | 301 | 114 |
| August | 291 | 427 | 200 |
| September | 464 | 491 | 349 |
| October | 528 | 533 | |
| November | 573 | 533 | |
| December | 617 | 596 | |
| January | 622 | 600 | |
| February | 646 | 645 | |
| March | 647 | 647 | |
| April | 647 | 647 | |
| May | 647 | 647 | |
| June | 647 | 647 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 23 | 41 | 56.1% | 60.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 7 | 41 | 17.1% | 9.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 11 | 41 | 26.8% | 29.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 23 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 23 | 4.3% | 3.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 18 | 23 | 78.3% | 70.3% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 23 | 17.4% | 15.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 28 | 30 | 93.3% | 67.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 30 | 6.7% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 95.3% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

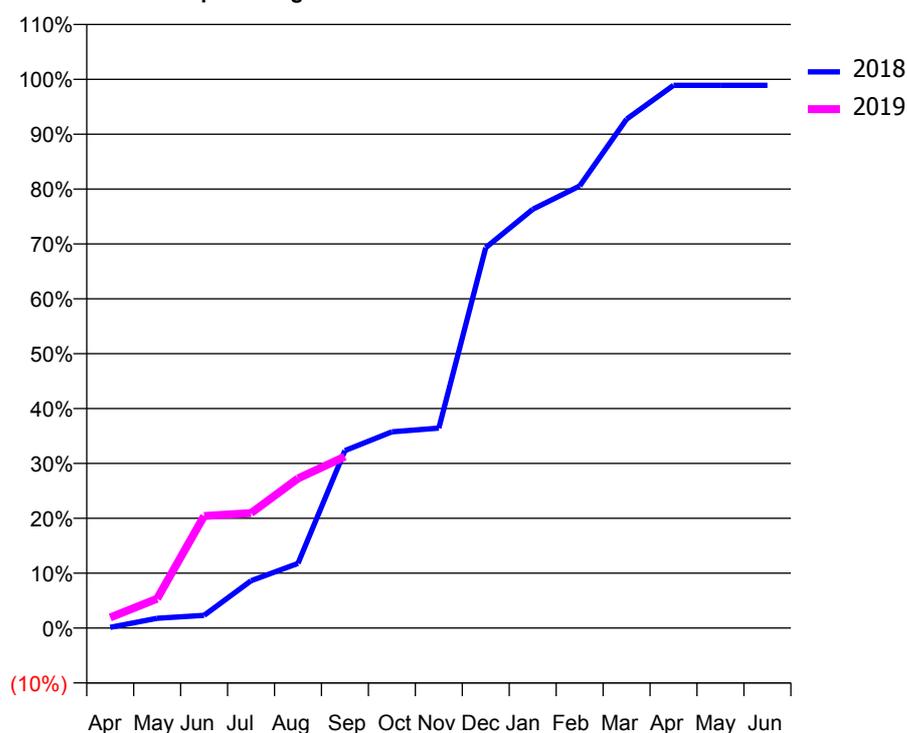
Q53 - Vital Signs Orthodontic At a Glance Contract Report for 825212/0003 - September 2018

| | | | |
|----------------------|--------------|---|------------|
| Name or company name | MR D DALBY | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 730 |
| Contract start date | 01/08/2012 | Carry forward orthodontic activity (UOA) | 8 |
| Contract end date | | Baseline contract value | £50,742.80 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.24 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -15 | 1 | 14 |
| May | -10 | 13 | 39 |
| June | -1 | 17 | 149 |
| July | 88 | 63 | 153 |
| August | 121 | 86 | 199 |
| September | 190 | 236 | 228 |
| October | 325 | 261 | |
| November | 378 | 266 | |
| December | 470 | 506 | |
| January | 520 | 557 | |
| February | 590 | 588 | |
| March | 684 | 677 | |
| April | 728 | 722 | |
| May | 728 | 722 | |
| June | 728 | 722 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 32 | 97 | 33.0% | 60.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 97 | 2.1% | 9.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 63 | 97 | 64.9% | 29.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 32 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 32 | 6.3% | 3.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 26 | 32 | 81.3% | 70.3% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 32 | 12.5% | 15.5% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 37 | <i>N/A</i> | 67.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 37 | 2.7% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 95.3% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

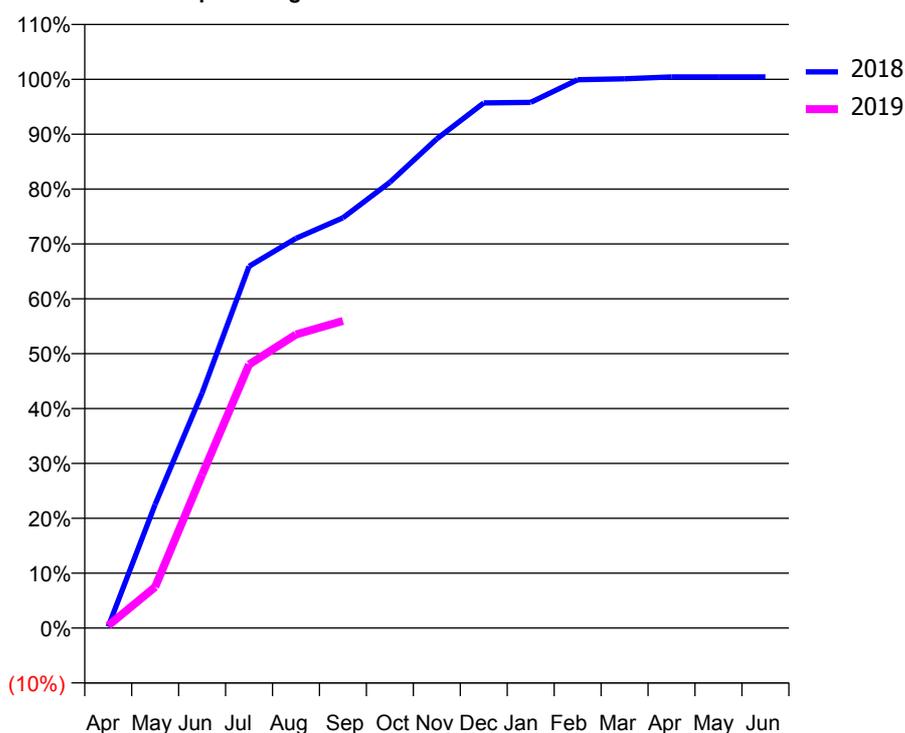
Q53 - Vital Signs Orthodontic At a Glance Contract Report for 890936/0002 - September 2018

| | | | |
|----------------------|-------------------------------------|---|-------------|
| Name or company name | Leamington Spa Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 14,260 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -60 |
| Contract end date | 31/03/2019 | Baseline contract value | £935,302.85 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 8.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 458 | 36 | 64 |
| May | 3,171 | 3,213 | 1,069 |
| June | 4,693 | 6,110 | 3,983 |
| July | 6,543 | 9,400 | 6,850 |
| August | 7,761 | 10,127 | 7,628 |
| September | 8,773 | 10,659 | 7,982 |
| October | 9,907 | 11,583 | |
| November | 11,364 | 12,711 | |
| December | 12,625 | 13,647 | |
| January | 13,438 | 13,660 | |
| February | 13,536 | 14,247 | |
| March | 14,296 | 14,273 | |
| April | 14,296 | 14,320 | |
| May | 14,296 | 14,320 | |
| June | 14,296 | 14,320 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 537 | 897 | 59.9% | 60.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 208 | 897 | 23.2% | 9.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 152 | 897 | 16.9% | 29.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 537 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 537 | N/A | 3.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 416 | 537 | 77.5% | 70.3% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 105 | 537 | 19.6% | 15.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 690 | 734 | 94.0% | 67.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 21 | 734 | 2.9% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 18 | 18 | 100.0% | 95.3% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

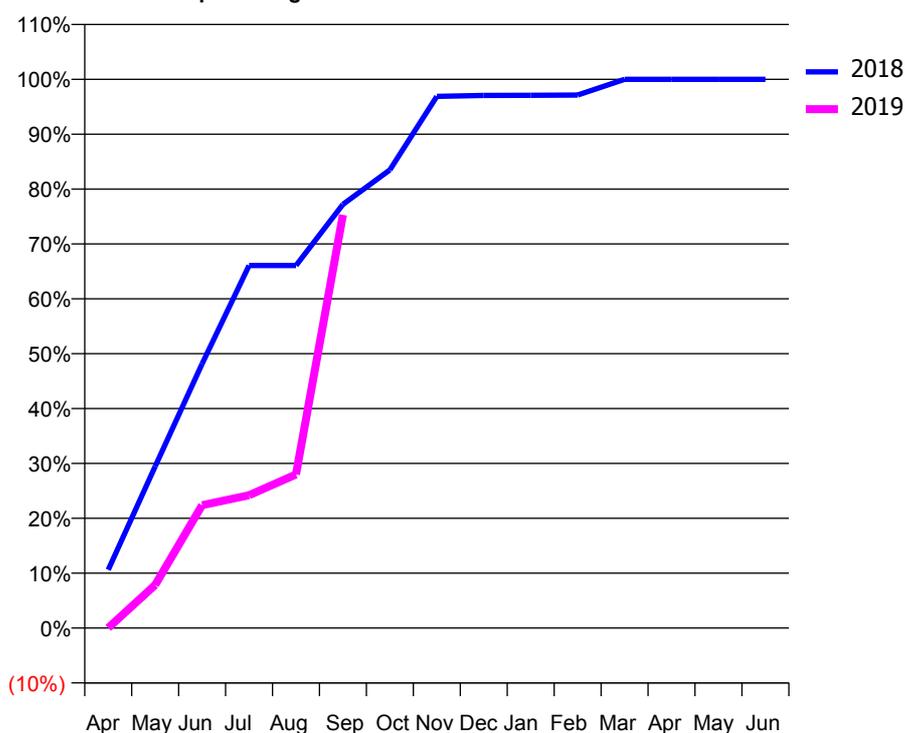
Q53 - Vital Signs Orthodontic At a Glance Contract Report for 925926/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR PK MAHAPATRA | 18/19 Contracted general activity (UDA) | 3,200 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -64 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,404 |
| Contract start date | 01/02/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £262,968.31 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.12 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 129 | 255 | 1 |
| May | 315 | 708 | 189 |
| June | 727 | 1,158 | 538 |
| July | 1,240 | 1,588 | 582 |
| August | 1,297 | 1,588 | 673 |
| September | 1,526 | 1,856 | 1,810 |
| October | 1,859 | 2,007 | |
| November | 1,991 | 2,329 | |
| December | 2,225 | 2,333 | |
| January | 2,415 | 2,334 | |
| February | 2,415 | 2,335 | |
| March | 2,415 | 2,404 | |
| April | 2,419 | 2,404 | |
| May | 2,419 | 2,404 | |
| June | 2,419 | 2,404 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 109 | 210 | 51.9% | 60.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 24 | 210 | 11.4% | 9.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 77 | 210 | 36.7% | 29.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 109 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 109 | N/A | 3.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 101 | 109 | 92.7% | 70.3% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 7 | 109 | 6.4% | 15.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 91 | 105 | 86.7% | 67.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 9 | 105 | 8.6% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 11 | 12 | 91.7% | 95.3% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

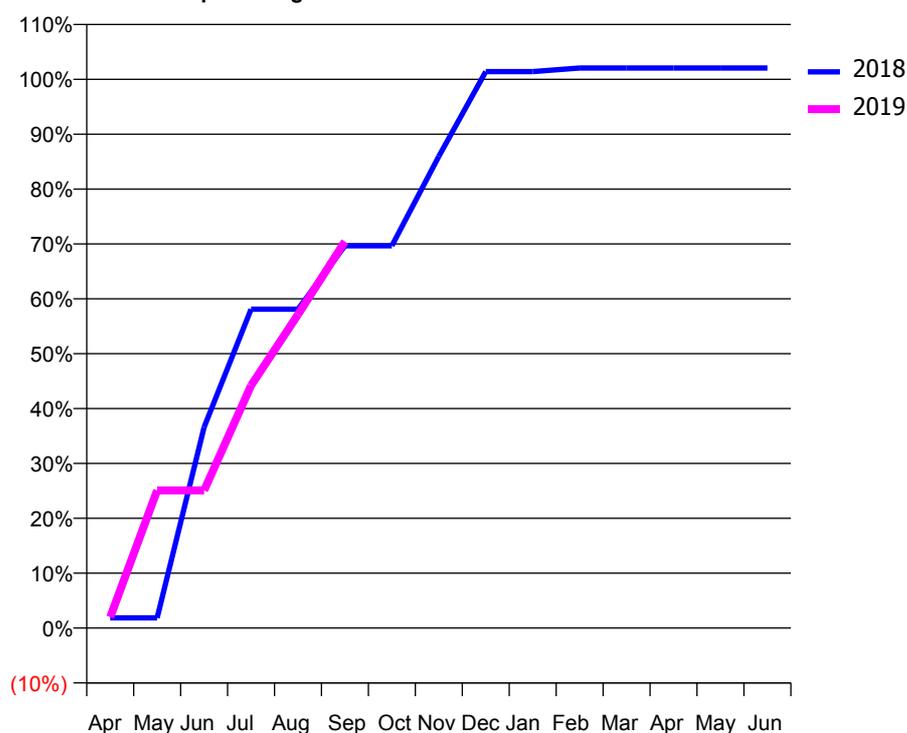
Q53 - Vital Signs Orthodontic At a Glance Contract Report for 972126/0001 - September 2018

| | | | |
|----------------------|----------------|---|-------------|
| Name or company name | MR SJ SIDDIQUI | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,006 |
| Contract start date | 01/04/2012 | Carry forward orthodontic activity (UOA) | -120 |
| Contract end date | 31/03/2019 | Baseline contract value | £396,359.00 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 865 | 112 | 120 |
| May | 1,541 | 112 | 1,506 |
| June | 1,628 | 2,199 | 1,506 |
| July | 3,041 | 3,490 | 2,655 |
| August | 3,465 | 3,490 | 3,431 |
| September | 4,130 | 4,183 | 4,231 |
| October | 5,070 | 4,183 | |
| November | 5,734 | 5,163 | |
| December | 6,093 | 6,090 | |
| January | 6,093 | 6,090 | |
| February | 6,114 | 6,129 | |
| March | 6,118 | 6,129 | |
| April | 6,118 | 6,129 | |
| May | 6,118 | 6,129 | |
| June | 6,118 | 6,129 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 279 | 474 | 58.9% | 60.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 41 | 474 | 8.6% | 9.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 154 | 474 | 32.5% | 29.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 279 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 279 | N/A | 3.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 247 | 279 | 88.5% | 70.3% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 28 | 279 | 10.0% | 15.5% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 268 | N/A | 67.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 12 | 268 | 4.5% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 6 | 83.3% | 95.3% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

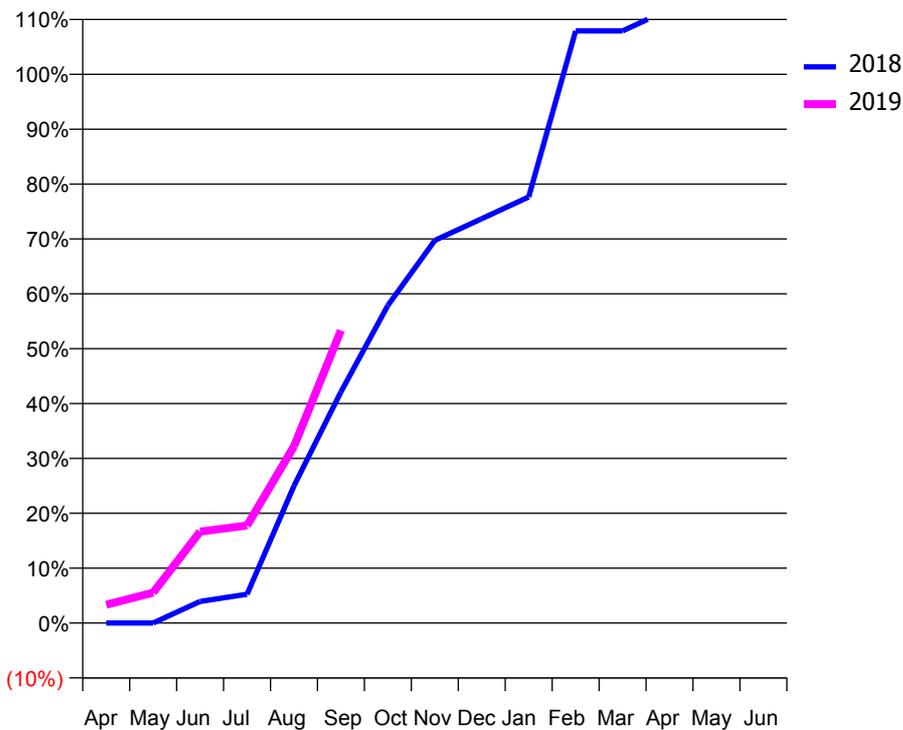
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 100459/0000 - September 2018

| | | | |
|----------------------|--------------------------------|---|-------------|
| Name or company name | Richmond House Dental Practice | 18/19 Contracted general activity (UDA) | 8,918 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -112 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 90 |
| Contract start date | 01/06/2017 | Carry forward orthodontic activity (UOA) | -1 |
| Contract end date | | Baseline contract value | £265,545.03 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 3 |
| May | 0 | 0 | 5 |
| June | 0 | 3 | 15 |
| July | 0 | 4 | 16 |
| August | 0 | 19 | 29 |
| September | 0 | 32 | 48 |
| October | 0 | 44 | |
| November | 0 | 53 | |
| December | 0 | 56 | |
| January | 0 | 59 | |
| February | 0 | 82 | |
| March | 0 | 82 | |
| April | 0 | 85 | |
| May | 0 | 85 | |
| June | 0 | 85 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 0 | 100 | 0.0% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 30 | 100 | 30.0% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 70 | 100 | 70.0% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 0 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 0 | N/A | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 0 | N/A | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 0 | N/A | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

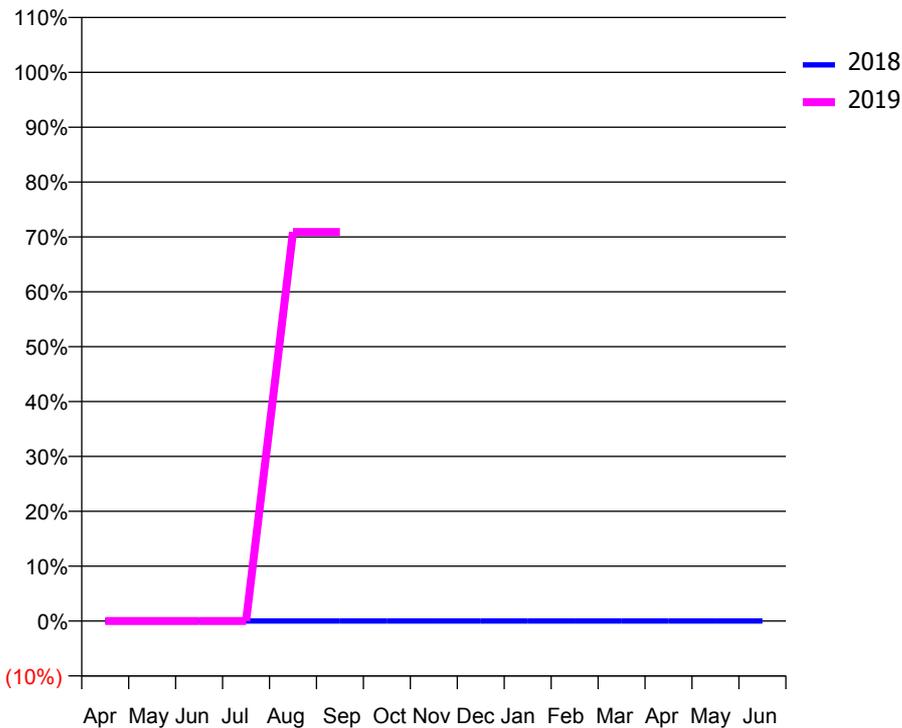
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 100622/0000 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR SL REES | 18/19 Contracted general activity (UDA) | 6,811 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -136 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 450 |
| Contract start date | 01/12/2017 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £250,952.20 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | | 0 | 0 |
| May | | 0 | 0 |
| June | | 0 | 0 |
| July | | 0 | 0 |
| August | | 0 | 319 |
| September | | 0 | 319 |
| October | | 0 | |
| November | | 0 | |
| December | | 0 | |
| January | | 0 | |
| February | | 0 | |
| March | | 0 | |
| April | | 0 | |
| May | | 0 | |
| June | | 0 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 14 | 41 | 34.1% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 9 | 41 | 22.0% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 18 | 41 | 43.9% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 14 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 14 | N/A | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 10 | 14 | 71.4% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 14 | 28.6% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

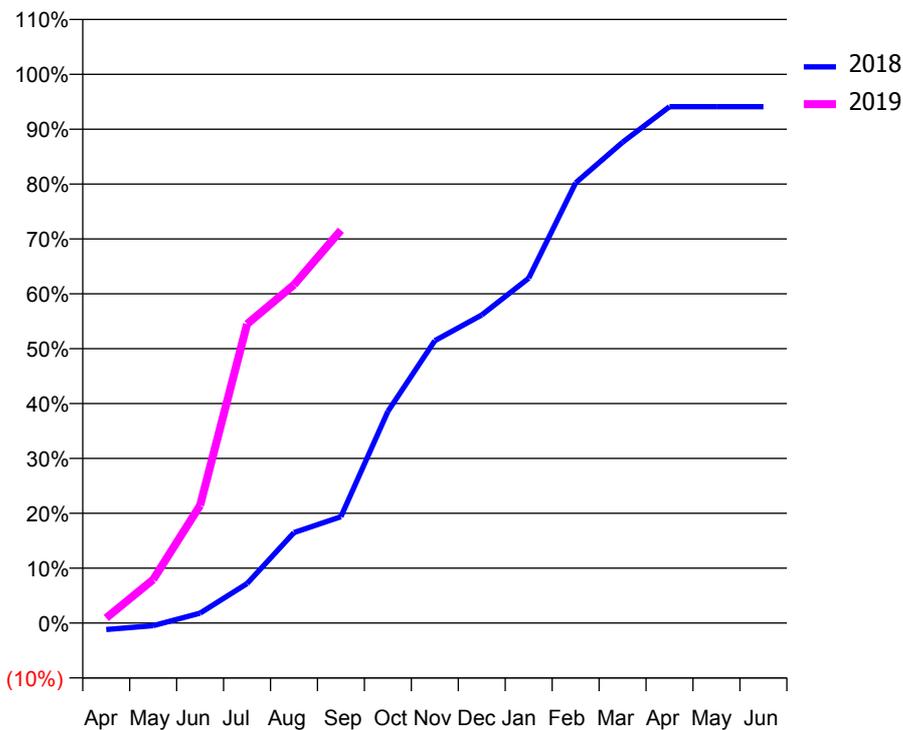
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 101370/0096 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Petrie Tucker & Partners Ltd | 18/19 Contracted general activity (UDA) | 26,000 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 644 |
| Contract start date | 01/04/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £680,640.06 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 21 | -12 | 6 |
| May | 67 | -5 | 51 |
| June | 93 | 18 | 138 |
| July | 98 | 72 | 351 |
| August | 144 | 165 | 397 |
| September | 230 | 194 | 461 |
| October | 251 | 386 | |
| November | 398 | 515 | |
| December | 463 | 562 | |
| January | 486 | 629 | |
| February | 556 | 803 | |
| March | 600 | 877 | |
| April | 621 | 942 | |
| May | 621 | 942 | |
| June | 621 | 942 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 55 | 110 | 50.0% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 42 | 110 | 38.2% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 13 | 110 | 11.8% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 55 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 55 | <i>N/A</i> | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 50 | 55 | 90.9% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 5 | 55 | 9.1% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 15 | 17 | 88.2% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 17 | 5.9% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

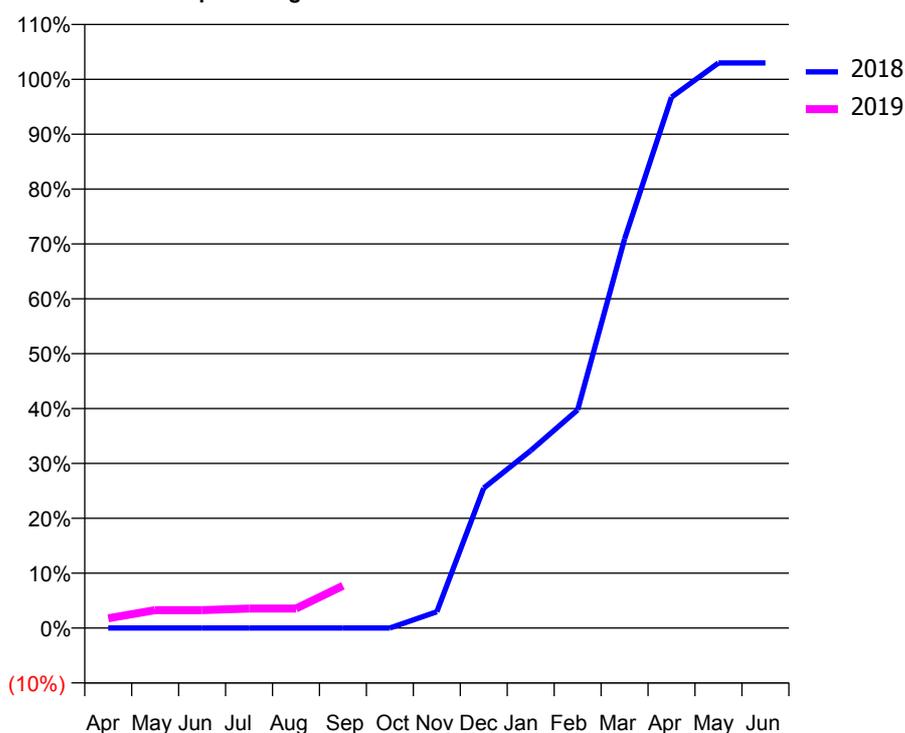
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 108162/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Gupta & Gupta | 18/19 Contracted general activity (UDA) | 16,327 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 337 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -6 |
| Contract end date | | Baseline contract value | £412,915.22 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 6 |
| May | 1 | 0 | 11 |
| June | 1 | 0 | 11 |
| July | 2 | 0 | 12 |
| August | 5 | 0 | 12 |
| September | 5 | 0 | 26 |
| October | 5 | 0 | |
| November | 95 | 10 | |
| December | 97 | 86 | |
| January | 143 | 109 | |
| February | 228 | 134 | |
| March | 335 | 239 | |
| April | 335 | 326 | |
| May | 335 | 347 | |
| June | 335 | 347 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 16 | 64 | 25.0% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 9 | 64 | 14.1% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 39 | 64 | 60.9% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 16 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 16 | 6.3% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 13 | 16 | 81.3% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 16 | 12.5% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 7 | N/A | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 7 | 14.3% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

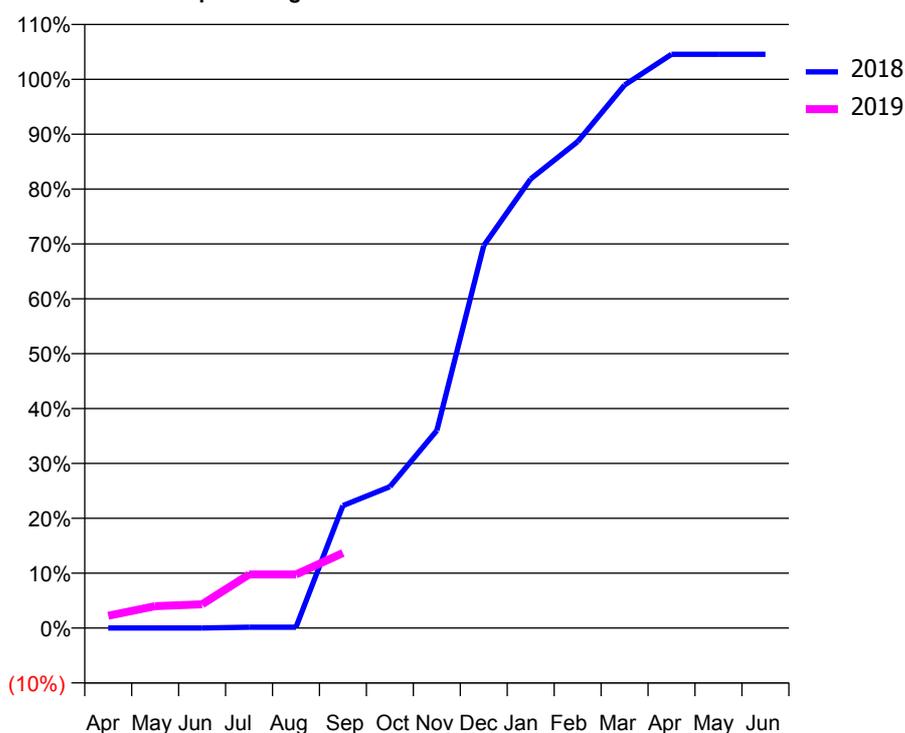
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 110272/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Purity Dental Surgery | 18/19 Contracted general activity (UDA) | 33,454 |
| Contract type name | Pilot Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,250 |
| Contract start date | 01/04/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £872,736.48 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.10 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 25 | 0 | 28 |
| May | 25 | 0 | 50 |
| June | 114 | 0 | 54 |
| July | 157 | 2 | 122 |
| August | 242 | 2 | 122 |
| September | 285 | 279 | 171 |
| October | 539 | 322 | |
| November | 608 | 450 | |
| December | 634 | 871 | |
| January | 705 | 1,023 | |
| February | 860 | 1,108 | |
| March | 953 | 1,237 | |
| April | 995 | 1,307 | |
| May | 1,008 | 1,307 | |
| June | 1,008 | 1,307 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 55 | 126 | 43.7% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 32 | 126 | 25.4% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 39 | 126 | 31.0% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 55 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 55 | <i>N/A</i> | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 47 | 55 | 85.5% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 6 | 55 | 10.9% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 25 | 52 | 48.1% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 52 | 11.5% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

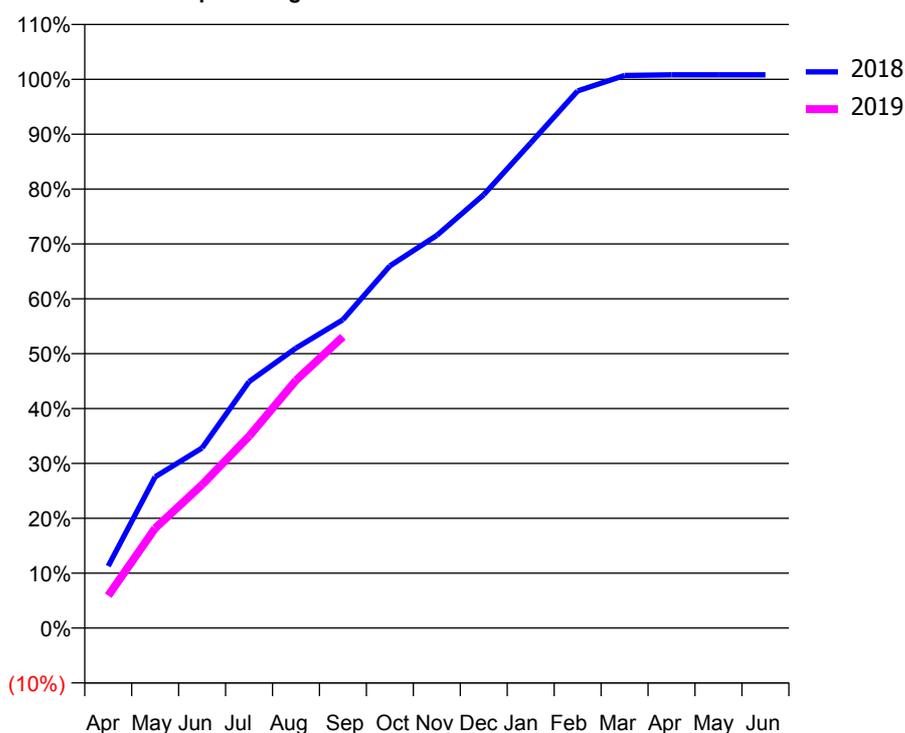
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 110353/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Wylde Green Orthodontics LLP | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,811 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -73 |
| Contract end date | 31/03/2023 | Baseline contract value | £591,939.68 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 1,228 | 996 | 520 |
| May | 2,385 | 2,427 | 1,603 |
| June | 2,987 | 2,892 | 2,301 |
| July | 3,687 | 3,957 | 3,079 |
| August | 4,563 | 4,496 | 3,978 |
| September | 5,375 | 4,950 | 4,677 |
| October | 6,205 | 5,814 | |
| November | 6,913 | 6,304 | |
| December | 7,640 | 6,959 | |
| January | 8,362 | 7,788 | |
| February | 8,874 | 8,624 | |
| March | 8,995 | 8,873 | |
| April | 9,018 | 8,884 | |
| May | 9,019 | 8,884 | |
| June | 9,019 | 8,884 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 401 | 620 | 64.7% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 197 | 620 | 31.8% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 22 | 620 | 3.5% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 401 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 15 | 401 | 3.7% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 257 | 401 | 64.1% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 129 | 401 | 32.2% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 312 | 342 | 91.2% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 14 | 342 | 4.1% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

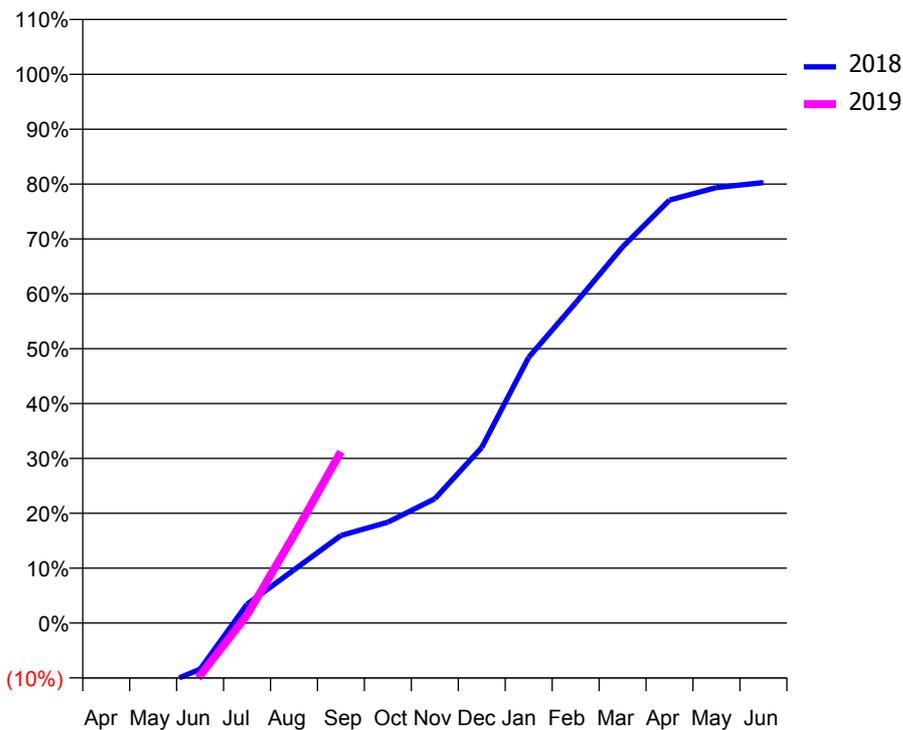
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 111287/0001 - September 2018

| | | | |
|----------------------|--------------------------------|---|-------------|
| Name or company name | Black Country Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,483 |
| Contract start date | 01/01/2015 | Carry forward orthodontic activity (UOA) | 936 |
| Contract end date | 31/03/2019 | Baseline contract value | £224,594.14 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | -635 | -936 |
| May | 210 | -569 | -678 |
| June | 213 | -400 | -334 |
| July | 299 | 163 | 51 |
| August | 426 | 460 | 558 |
| September | 662 | 757 | 1,087 |
| October | 1,216 | 872 | |
| November | 1,703 | 1,074 | |
| December | 1,914 | 1,517 | |
| January | 2,385 | 2,297 | |
| February | 2,683 | 2,768 | |
| March | 3,447 | 3,251 | |
| April | 3,834 | 3,656 | |
| May | 3,898 | 3,764 | |
| June | 3,898 | 3,807 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 251 | 324 | 77.5% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 37 | 324 | 11.4% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 36 | 324 | 11.1% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 251 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 251 | 1.2% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 190 | 251 | 75.7% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 55 | 251 | 21.9% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 25 | 117 | 21.4% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 117 | 3.4% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 13 | 13 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

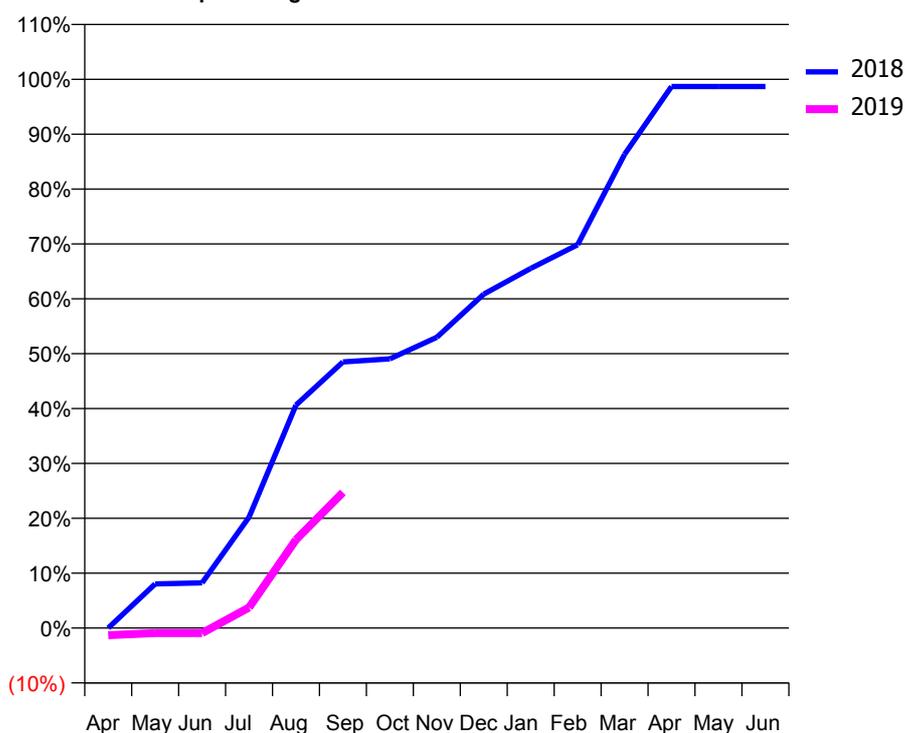
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 122068/0001 - September 2018

| | | | |
|----------------------|--------------------------|---|-------------|
| Name or company name | Jandu, Bhambra and Payne | 18/19 Contracted general activity (UDA) | 1,413 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 534 |
| Contract start date | 01/04/2014 | Carry forward orthodontic activity (UOA) | 7 |
| Contract end date | | Baseline contract value | £106,269.70 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | -7 |
| May | 0 | 43 | -5 |
| June | 126 | 44 | -5 |
| July | 212 | 108 | 20 |
| August | 235 | 217 | 86 |
| September | 298 | 259 | 132 |
| October | 361 | 262 | |
| November | 424 | 283 | |
| December | 490 | 325 | |
| January | 512 | 350 | |
| February | 514 | 373 | |
| March | 538 | 461 | |
| April | 540 | 527 | |
| May | 540 | 527 | |
| June | 540 | 527 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 19 | 44 | 43.2% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 8 | 44 | 18.2% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 17 | 44 | 38.6% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 19 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 19 | <i>N/A</i> | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 17 | 19 | 89.5% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 19 | 5.3% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 18 | 23 | 78.3% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 23 | 13.0% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

Q54 - Vital Signs Orthodontic At a Glance Contract Report for 125008/0001 - September 2018

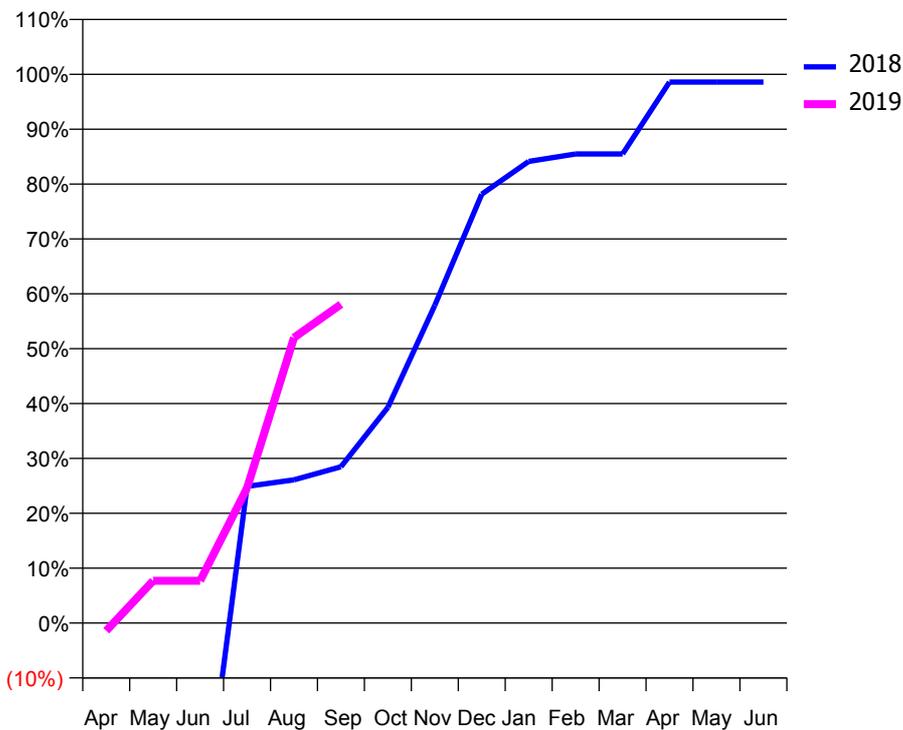
| | |
|----------------------|-------------------------|
| Name or company name | Briars Dental Practice |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 18/19 Contracted general activity (UDA) | 18,492 |
| Carry forward general activity (UDA) | -298 |
| 18/19 Contracted orthodontic activity (UOA) | 1,763 |
| Carry forward orthodontic activity (UOA) | 25 |
| Baseline contract value | £561,021.19 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 62 | -1,026 | -25 |
| May | 316 | -956 | 136 |
| June | 426 | -723 | 136 |
| July | 700 | 439 | 434 |
| August | 805 | 460 | 917 |
| September | 847 | 502 | 1,024 |
| October | 1,418 | 693 | |
| November | 1,461 | 1,021 | |
| December | 1,653 | 1,378 | |
| January | 1,716 | 1,483 | |
| February | 1,716 | 1,507 | |
| March | 1,745 | 1,507 | |
| April | 1,850 | 1,738 | |
| May | 1,850 | 1,738 | |
| June | 1,850 | 1,738 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 107 | 143 | 74.8% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 10 | 143 | 7.0% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 26 | 143 | 18.2% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 107 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 107 | N/A | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 92 | 107 | 86.0% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 15 | 107 | 14.0% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 31 | 63 | 49.2% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 29 | 63 | 46.0% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

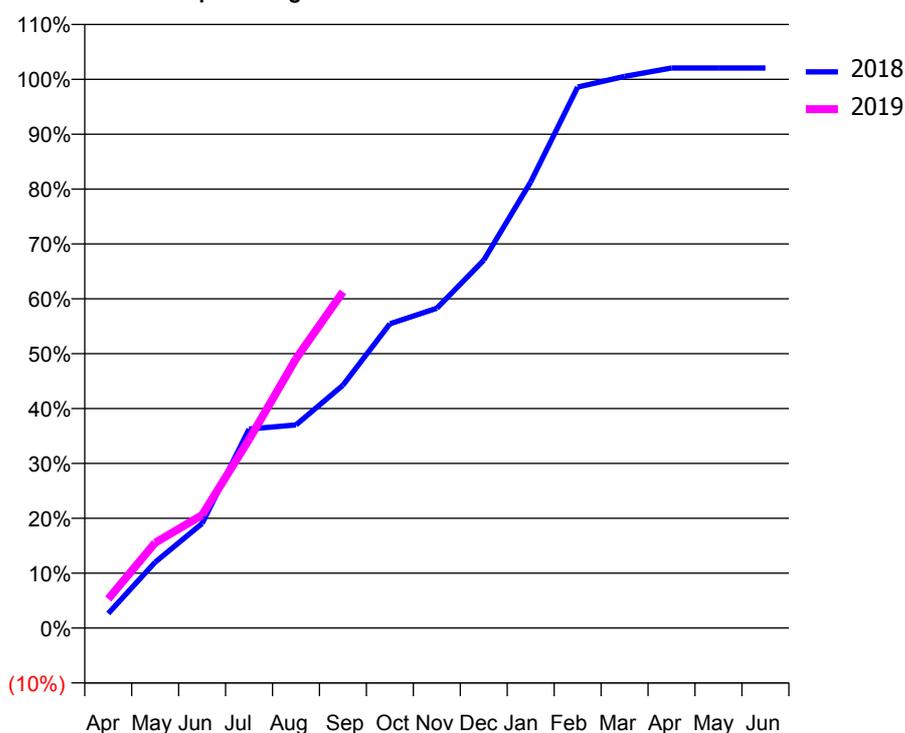
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 126543/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Amblecote Dental Care | 18/19 Contracted general activity (UDA) | 21,139 |
| Contract type name | Pilot Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,699 |
| Contract start date | 01/10/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £785,177.96 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.20 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 144 | 45 | 90 |
| May | 244 | 204 | 264 |
| June | 294 | 324 | 350 |
| July | 520 | 616 | 584 |
| August | 660 | 629 | 834 |
| September | 774 | 752 | 1,041 |
| October | 1,056 | 942 | |
| November | 1,361 | 990 | |
| December | 1,498 | 1,139 | |
| January | 1,530 | 1,381 | |
| February | 1,560 | 1,675 | |
| March | 1,610 | 1,708 | |
| April | 1,678 | 1,734 | |
| May | 1,678 | 1,734 | |
| June | 1,678 | 1,734 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 84 | 399 | 21.1% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 92 | 399 | 23.1% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 223 | 399 | 55.9% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 84 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 84 | 1.2% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 74 | 84 | 88.1% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 9 | 84 | 10.7% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 5 | 47 | 10.6% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 47 | 8.5% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

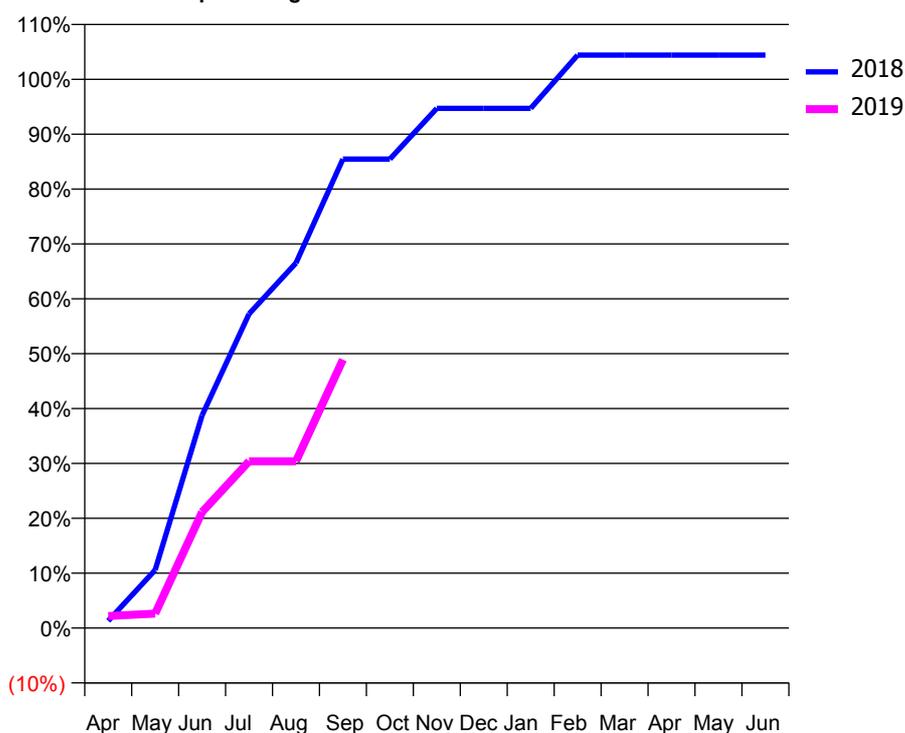
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 129321/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Smile By Smile Dental | 18/19 Contracted general activity (UDA) | 8,806 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 70 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 227 |
| Contract start date | 01/08/2011 | Carry forward orthodontic activity (UOA) | -4 |
| Contract end date | | Baseline contract value | £216,929.45 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.09 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 13 | 3 | 5 |
| May | 77 | 24 | 6 |
| June | 77 | 88 | 48 |
| July | 164 | 130 | 69 |
| August | 165 | 151 | 69 |
| September | 186 | 194 | 111 |
| October | 207 | 194 | |
| November | 209 | 215 | |
| December | 209 | 215 | |
| January | 209 | 215 | |
| February | 209 | 237 | |
| March | 209 | 237 | |
| April | 230 | 237 | |
| May | 230 | 237 | |
| June | 230 | 237 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 7 | 10 | 70.0% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 10 | 0.0% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 3 | 10 | 30.0% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 7 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 7 | N/A | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 6 | 7 | 85.7% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 7 | 14.3% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 5 | 7 | 71.4% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 7 | 28.6% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

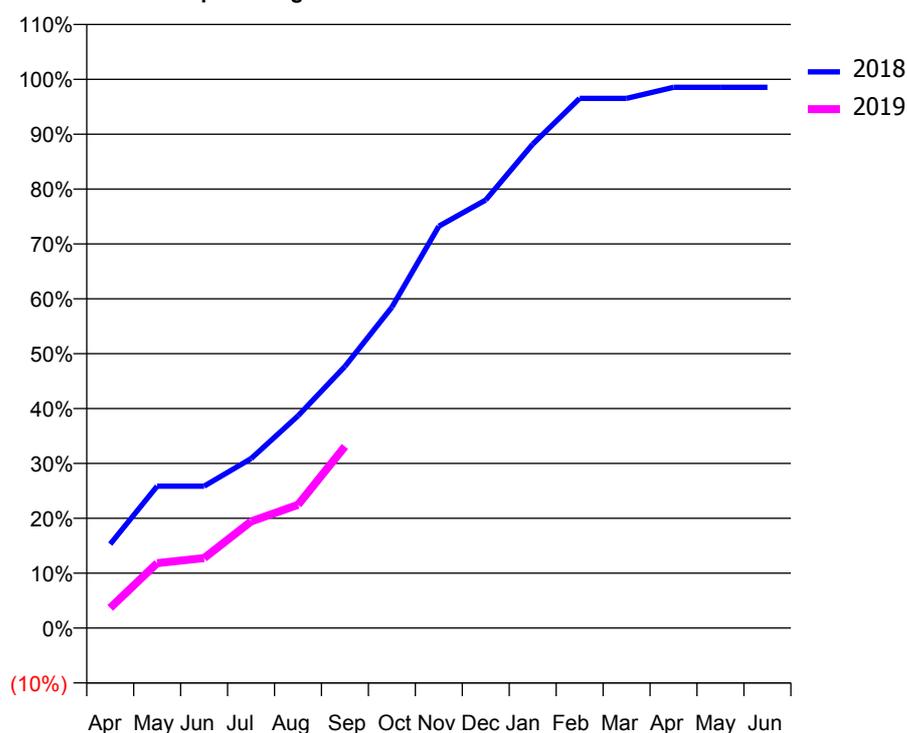
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 131342/0001 - September 2018

| | | | |
|----------------------|-----------------------------------|---|---------------|
| Name or company name | Camila Pema Dhaya & Jatinder Kaur | 18/19 Contracted general activity (UDA) | 44,254 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -273 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,091 |
| Contract start date | 01/04/2010 | Carry forward orthodontic activity (UOA) | 16 |
| Contract end date | | Baseline contract value | £1,329,614.45 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 30 | 167 | 40 |
| May | 54 | 282 | 129 |
| June | 58 | 282 | 139 |
| July | 188 | 337 | 212 |
| August | 279 | 422 | 245 |
| September | 459 | 520 | 361 |
| October | 662 | 638 | |
| November | 711 | 799 | |
| December | 824 | 851 | |
| January | 1,041 | 962 | |
| February | 1,068 | 1,053 | |
| March | 1,072 | 1,053 | |
| April | 1,074 | 1,075 | |
| May | 1,075 | 1,075 | |
| June | 1,076 | 1,075 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 38 | 172 | 22.1% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 26 | 172 | 15.1% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 108 | 172 | 62.8% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 38 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 38 | 7.9% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 24 | 38 | 63.2% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 11 | 38 | 28.9% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 15 | 24 | 62.5% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 24 | 25.0% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

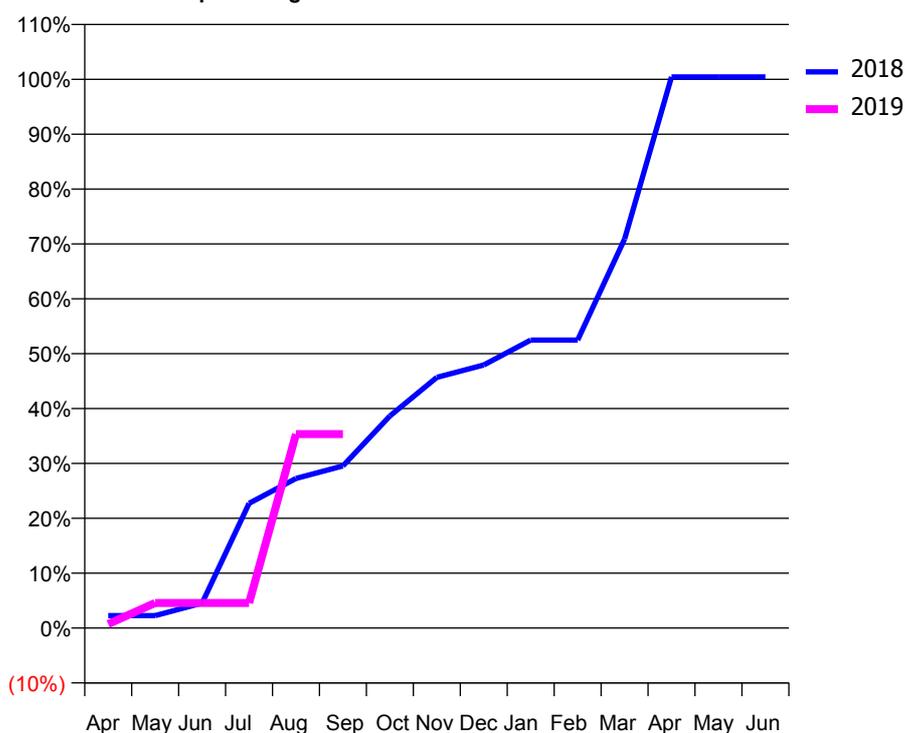
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 138657/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Coalway Road Dental Practice | 18/19 Contracted general activity (UDA) | 15,000 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -24 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 546 |
| Contract start date | 01/06/2011 | Carry forward orthodontic activity (UOA) | -4 |
| Contract end date | | Baseline contract value | £339,111.51 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 21 | 21 | 4 |
| May | 42 | 21 | 25 |
| June | 42 | 42 | 25 |
| July | 147 | 210 | 25 |
| August | 147 | 252 | 193 |
| September | 168 | 273 | 193 |
| October | 189 | 357 | |
| November | 189 | 422 | |
| December | 210 | 443 | |
| January | 231 | 485 | |
| February | 378 | 485 | |
| March | 504 | 655 | |
| April | 546 | 928 | |
| May | 546 | 928 | |
| June | 546 | 928 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 40 | 40 | 100.0% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 40 | 0.0% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 40 | 0.0% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 40 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 40 | 5.0% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 28 | 40 | 70.0% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 10 | 40 | 25.0% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 16 | 24 | 66.7% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 8 | 24 | 33.3% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

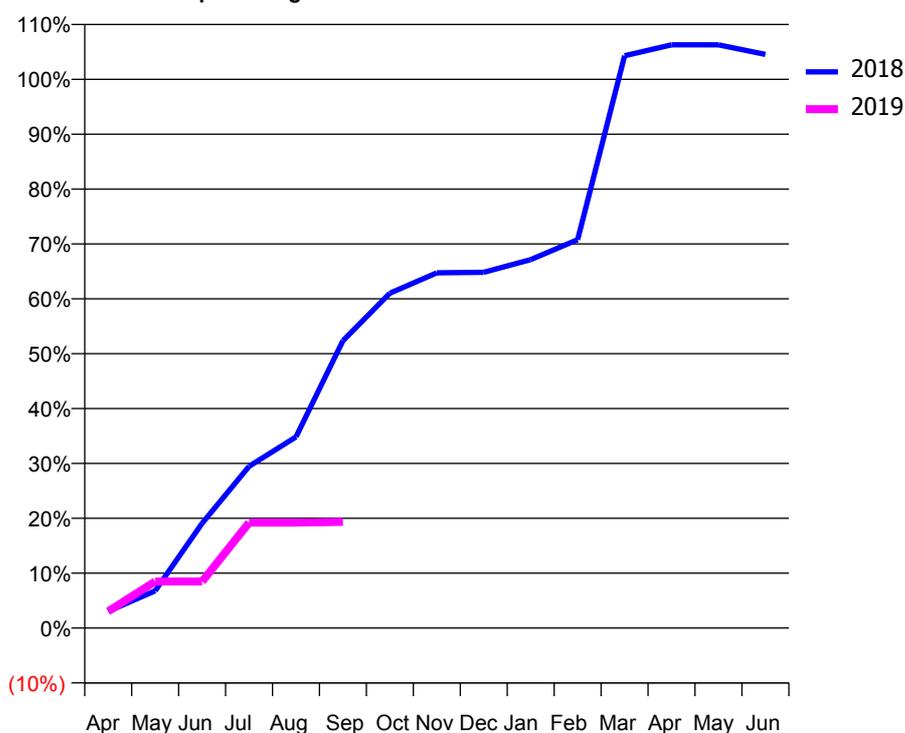
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 140260/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Thornley & Thornley | 18/19 Contracted general activity (UDA) | 3,132 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -62 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 791 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -24 |
| Contract end date | | Baseline contract value | £135,361.75 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.08 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 103 | 37 | 24 |
| May | 245 | 82 | 67 |
| June | 252 | 231 | 67 |
| July | 350 | 357 | 152 |
| August | 401 | 422 | 152 |
| September | 638 | 634 | 153 |
| October | 752 | 739 | |
| November | 902 | 784 | |
| December | 916 | 785 | |
| January | 927 | 813 | |
| February | 946 | 857 | |
| March | 948 | 1,263 | |
| April | 948 | 1,287 | |
| May | 948 | 1,287 | |
| June | 952 | 1,266 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 37 | 59 | 62.7% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 6 | 59 | 10.2% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 16 | 59 | 27.1% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 37 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 37 | 10.8% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 25 | 37 | 67.6% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 8 | 37 | 21.6% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 29 | 33 | 87.9% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 33 | 9.1% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

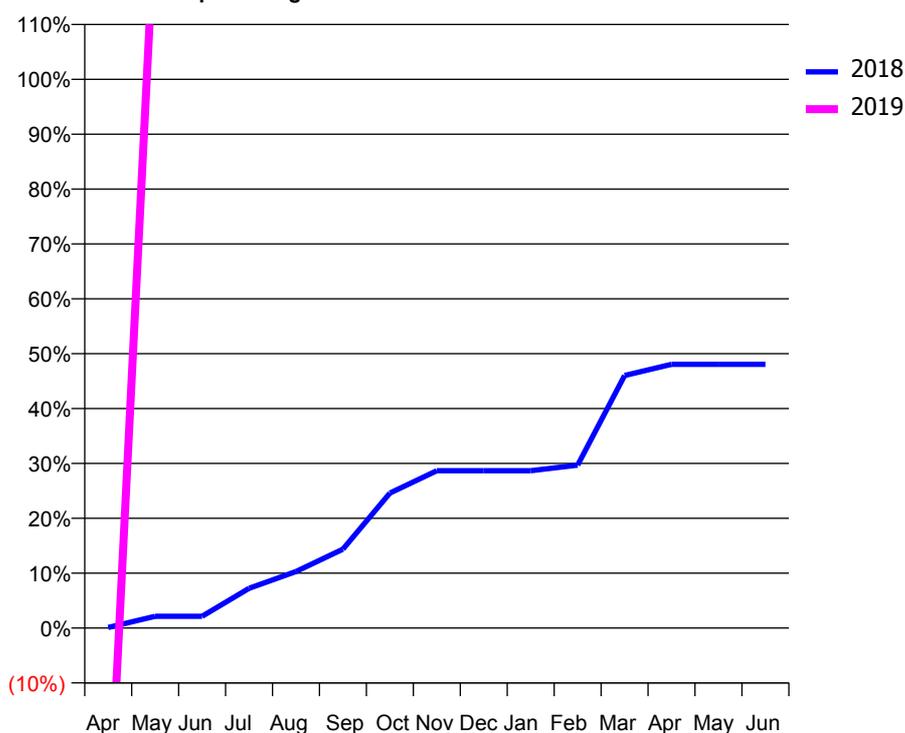
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 142131/0004 - September 2018

| | | | |
|----------------------|--------------------------|---|------------|
| Name or company name | New Road Dental Practice | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 630 |
| Contract start date | 13/06/2011 | Carry forward orthodontic activity (UOA) | 691 |
| Contract end date | 31/03/2019 | Baseline contract value | £30,325.81 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 2 | 2 | -250 |
| May | 2 | 44 | 821 |
| June | 2 | 44 | 821 |
| July | 23 | 149 | 863 |
| August | 23 | 212 | 863 |
| September | 23 | 296 | 884 |
| October | 65 | 506 | |
| November | 86 | 590 | |
| December | 86 | 590 | |
| January | 212 | 590 | |
| February | 296 | 611 | |
| March | 464 | 947 | |
| April | 632 | 989 | |
| May | 632 | 989 | |
| June | 632 | 989 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 109 | 109 | 100.0% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 109 | 0.0% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 109 | 0.0% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 109 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 109 | 3.7% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 75 | 109 | 68.8% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 30 | 109 | 27.5% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 13 | 29 | 44.8% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 16 | 29 | 55.2% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

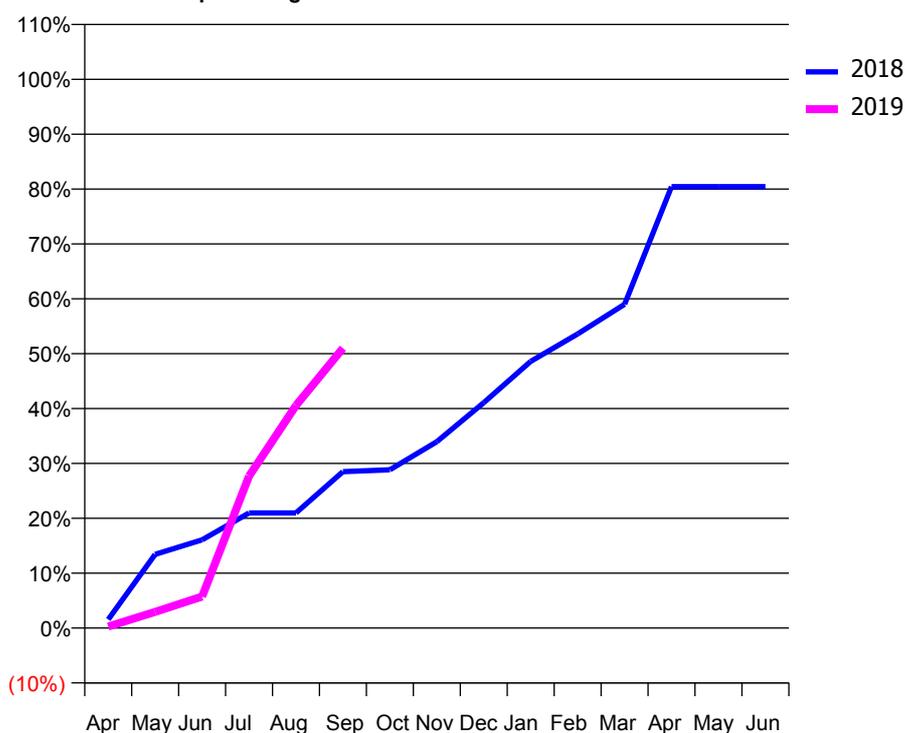
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 148733/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | Morgan Dental | 18/19 Contracted general activity (UDA) | 773 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 900 |
| Contract start date | 01/10/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £79,304.20 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.12 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 9 | 14 | 3 |
| May | 156 | 121 | 27 |
| June | 157 | 145 | 52 |
| July | 181 | 189 | 249 |
| August | 204 | 189 | 365 |
| September | 247 | 257 | 459 |
| October | 423 | 260 | |
| November | 469 | 306 | |
| December | 493 | 370 | |
| January | 560 | 437 | |
| February | 633 | 482 | |
| March | 760 | 531 | |
| April | 909 | 724 | |
| May | 911 | 724 | |
| June | 913 | 724 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 41 | 100 | 41.0% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 9 | 100 | 9.0% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 50 | 100 | 50.0% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 41 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 41 | 4.9% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 38 | 41 | 92.7% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 41 | 2.4% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 20 | 28 | 71.4% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 28 | 14.3% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

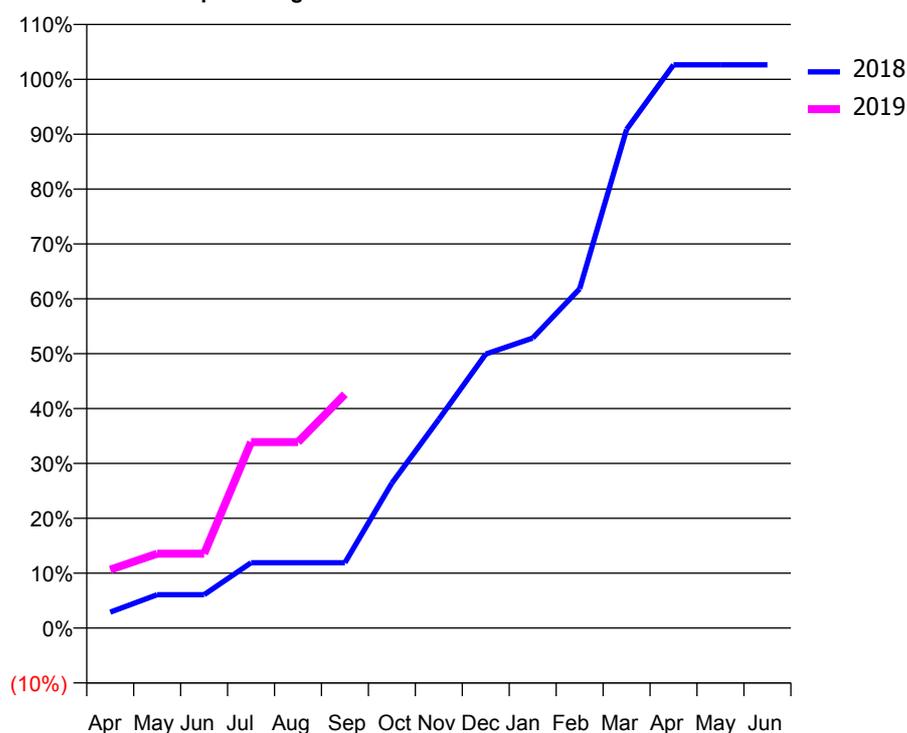
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 150665/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Shaw & Jandu Dental Practice | 18/19 Contracted general activity (UDA) | 10,110 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 723 |
| Contract start date | 01/04/2009 | Carry forward orthodontic activity (UOA) | -14 |
| Contract end date | | Baseline contract value | £261,261.90 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -5 | 21 | 77 |
| May | -5 | 44 | 98 |
| June | 37 | 44 | 98 |
| July | 121 | 86 | 245 |
| August | 184 | 86 | 245 |
| September | 226 | 86 | 308 |
| October | 247 | 191 | |
| November | 289 | 275 | |
| December | 352 | 361 | |
| January | 499 | 382 | |
| February | 583 | 447 | |
| March | 730 | 657 | |
| April | 730 | 742 | |
| May | 730 | 742 | |
| June | 730 | 742 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 45 | 46 | 97.8% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 46 | 0.0% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 1 | 46 | 2.2% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 45 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 45 | N/A | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 41 | 45 | 91.1% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 45 | 8.9% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 14 | 27 | 51.9% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 8 | 27 | 29.6% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

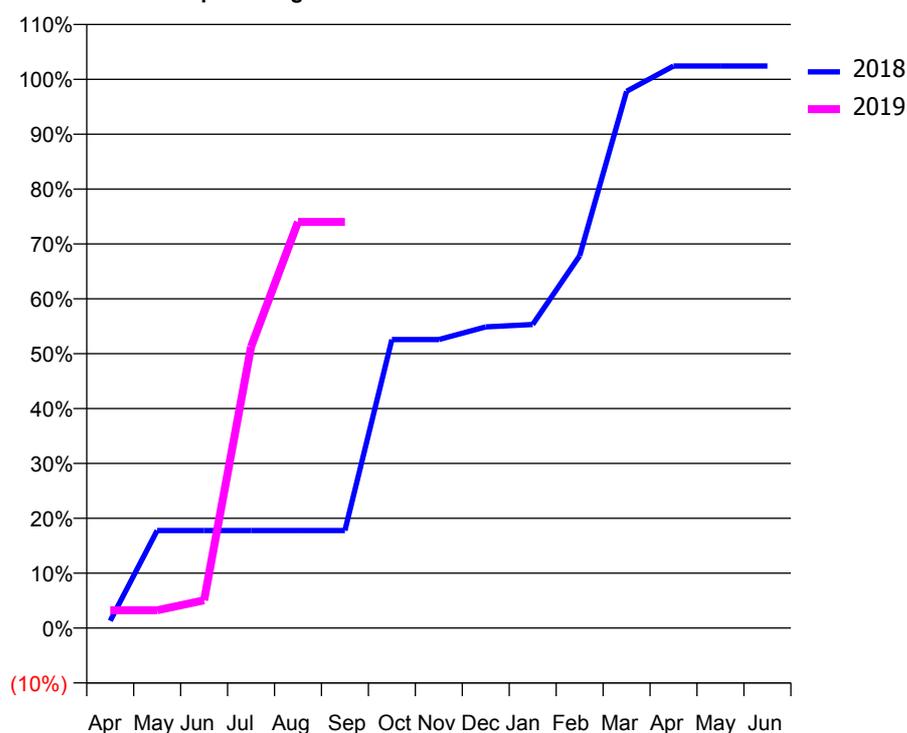
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 155861/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Bilston Dental Surgery | 18/19 Contracted general activity (UDA) | 16,221 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 209 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 554 |
| Contract start date | 25/02/2011 | Carry forward orthodontic activity (UOA) | -18 |
| Contract end date | | Baseline contract value | £383,470.32 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 24 | 12 | 18 |
| May | 150 | 162 | 18 |
| June | 213 | 162 | 28 |
| July | 341 | 162 | 284 |
| August | 341 | 162 | 410 |
| September | 341 | 162 | 410 |
| October | 534 | 479 | |
| November | 534 | 479 | |
| December | 539 | 500 | |
| January | 540 | 504 | |
| February | 540 | 618 | |
| March | 540 | 891 | |
| April | 545 | 933 | |
| May | 566 | 933 | |
| June | 566 | 933 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 54 | 81 | 66.7% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 6 | 81 | 7.4% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 21 | 81 | 25.9% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 54 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 54 | <i>N/A</i> | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 50 | 54 | 92.6% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 54 | 7.4% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 3 | 6 | 50.0% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 6 | 50.0% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

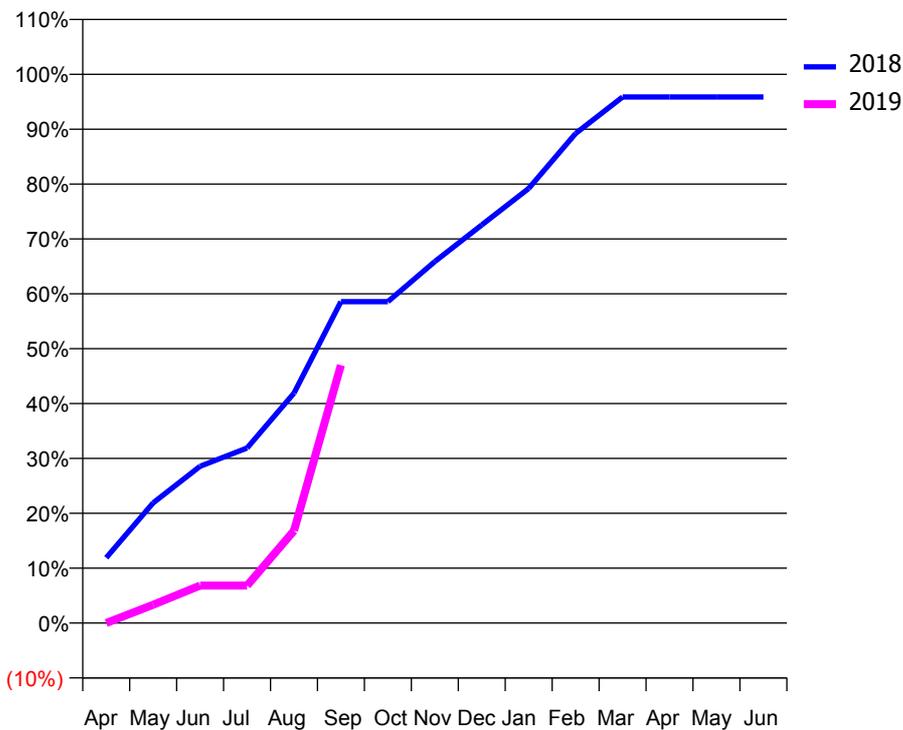
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 157422/0007 - September 2018

| | | | |
|----------------------|------------------------|---|------------|
| Name or company name | Priory Dental Practice | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 630 |
| Contract start date | 13/06/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £30,325.81 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 14 | 75 | 0 |
| May | 16 | 138 | 21 |
| June | 58 | 180 | 43 |
| July | 145 | 201 | 43 |
| August | 272 | 264 | 106 |
| September | 357 | 369 | 296 |
| October | 403 | 369 | |
| November | 490 | 415 | |
| December | 512 | 457 | |
| January | 537 | 499 | |
| February | 579 | 562 | |
| March | 642 | 604 | |
| April | 642 | 604 | |
| May | 642 | 604 | |
| June | 642 | 604 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 26 | 29 | 89.7% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 29 | 3.4% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 2 | 29 | 6.9% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 26 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 26 | N/A | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 26 | 26 | 100.0% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 26 | N/A | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 13 | 20 | 65.0% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 20 | 5.0% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

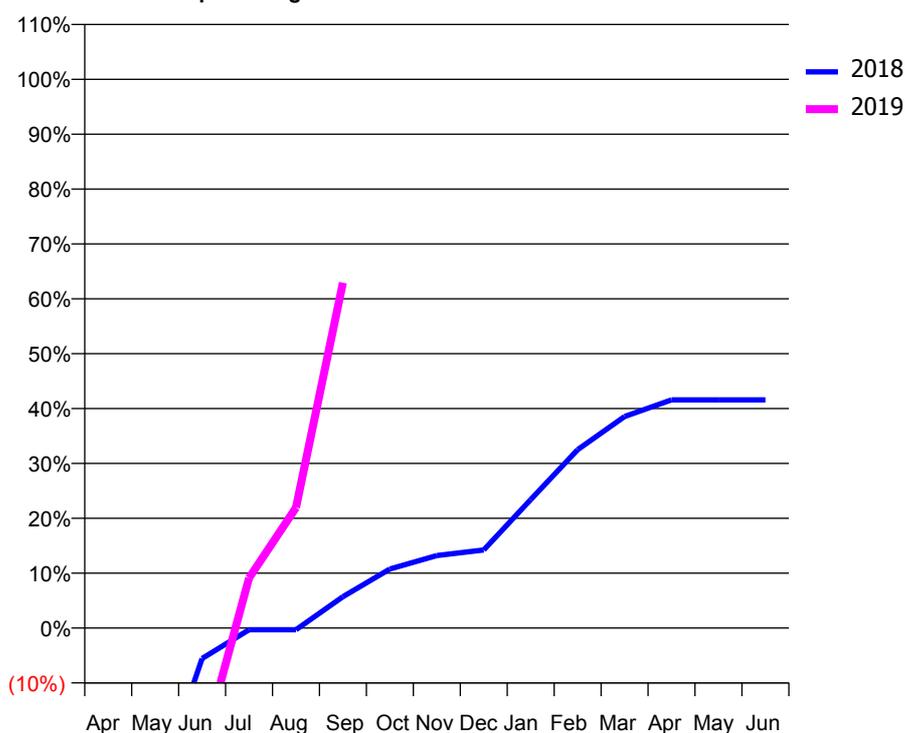
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 171654/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Kingswinford Health Centre 2 | 18/19 Contracted general activity (UDA) | 11,155 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 374 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 820 |
| Contract start date | 01/09/2014 | Carry forward orthodontic activity (UOA) | 1,215 |
| Contract end date | | Baseline contract value | £323,581.91 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|--------|
| | 2017 | 2018 | 2019 |
| April | 0 | -756 | -1,215 |
| May | 273 | -641 | -774 |
| June | 349 | -116 | -184 |
| July | 437 | -7 | 75 |
| August | 710 | -7 | 180 |
| September | 710 | 119 | 516 |
| October | 710 | 224 | |
| November | 710 | 275 | |
| December | 732 | 296 | |
| January | 732 | 487 | |
| February | 795 | 676 | |
| March | 799 | 802 | |
| April | 799 | 865 | |
| May | 799 | 865 | |
| June | 799 | 865 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 118 | 132 | 89.4% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 4 | 132 | 3.0% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 10 | 132 | 7.6% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 118 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 118 | 4.2% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 92 | 118 | 78.0% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 21 | 118 | 17.8% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 18 | 43 | 41.9% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 24 | 43 | 55.8% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

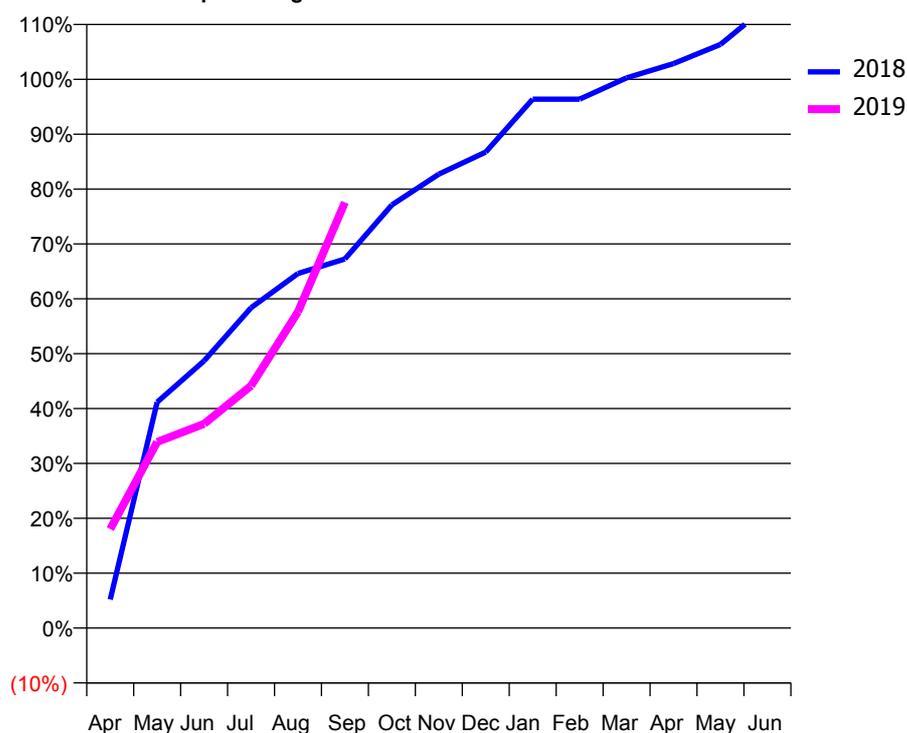
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 176745/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Dr V Ansari | 18/19 Contracted general activity (UDA) | 3,216 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 1 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,050 |
| Contract start date | 01/04/2012 | Carry forward orthodontic activity (UOA) | -48 |
| Contract end date | | Baseline contract value | £217,718.84 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.11 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 780 | 125 | 370 |
| May | 1,059 | 991 | 695 |
| June | 1,222 | 1,172 | 763 |
| July | 1,320 | 1,405 | 905 |
| August | 1,422 | 1,555 | 1,181 |
| September | 1,554 | 1,619 | 1,590 |
| October | 1,768 | 1,856 | |
| November | 1,967 | 1,991 | |
| December | 2,116 | 2,088 | |
| January | 2,095 | 2,320 | |
| February | 2,095 | 2,320 | |
| March | 2,053 | 2,413 | |
| April | 2,053 | 2,476 | |
| May | 2,074 | 2,560 | |
| June | 2,095 | 2,728 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 123 | 263 | 46.8% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 61 | 263 | 23.2% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 79 | 263 | 30.0% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 123 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 123 | 0.8% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 119 | 123 | 96.7% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 123 | 2.4% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 86 | 98 | 87.8% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 11 | 98 | 11.2% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

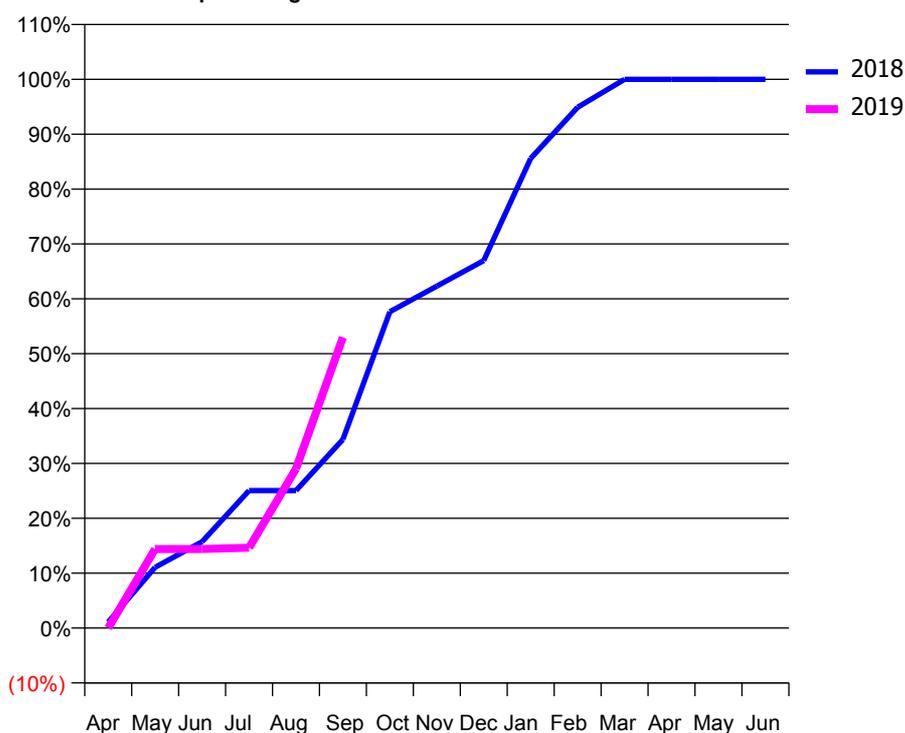
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 184926/0001 - September 2018

| | | | |
|----------------------|-------------------------------|---|-------------|
| Name or company name | Mrs Jaspreet Kiran Kaur Pahal | 18/19 Contracted general activity (UDA) | 7,545 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 84 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 451 |
| Contract start date | 01/01/2016 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £207,236.21 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 5 | 5 | 0 |
| May | 5 | 50 | 65 |
| June | 7 | 71 | 65 |
| July | 114 | 113 | 66 |
| August | 114 | 113 | 131 |
| September | 114 | 155 | 239 |
| October | 114 | 260 | |
| November | 282 | 281 | |
| December | 370 | 302 | |
| January | 413 | 386 | |
| February | 435 | 428 | |
| March | 456 | 451 | |
| April | 456 | 451 | |
| May | 456 | 451 | |
| June | 456 | 451 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 25 | 35 | 71.4% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 5 | 35 | 14.3% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 5 | 35 | 14.3% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 25 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 25 | 12.0% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 19 | 25 | 76.0% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 25 | 8.0% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 9 | N/A | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 9 | 0.0% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

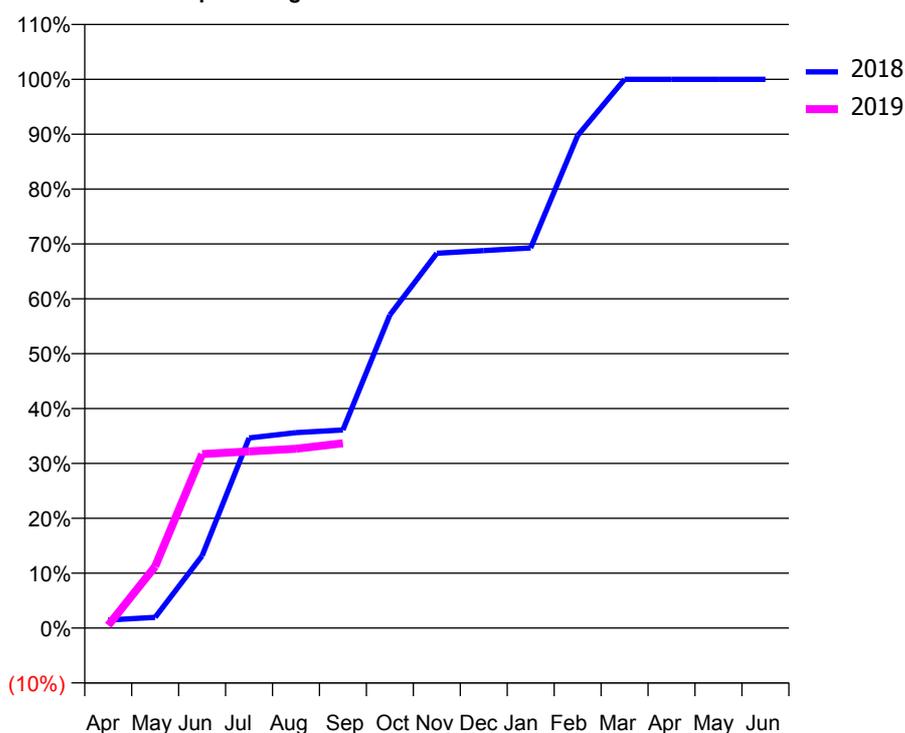
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 190489/0001 - September 2018

| | | | |
|----------------------|-------------------------------------|---|-------------|
| Name or company name | Titley, Darby, Dehal and Associates | 18/19 Contracted general activity (UDA) | 27,023 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 205 |
| Contract start date | 01/11/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £656,605.01 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.10 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -1 | 3 | 1 |
| May | -1 | 4 | 23 |
| June | 22 | 27 | 65 |
| July | 22 | 71 | 66 |
| August | 22 | 73 | 67 |
| September | 22 | 74 | 69 |
| October | 22 | 117 | |
| November | 106 | 140 | |
| December | 107 | 141 | |
| January | 108 | 142 | |
| February | 175 | 184 | |
| March | 203 | 205 | |
| April | 204 | 205 | |
| May | 204 | 205 | |
| June | 204 | 205 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 9 | 21 | 42.9% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 21 | 14.3% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 9 | 21 | 42.9% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 9 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 9 | N/A | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 9 | 9 | 100.0% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 9 | N/A | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 1 | 7 | 14.3% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 7 | 0.0% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

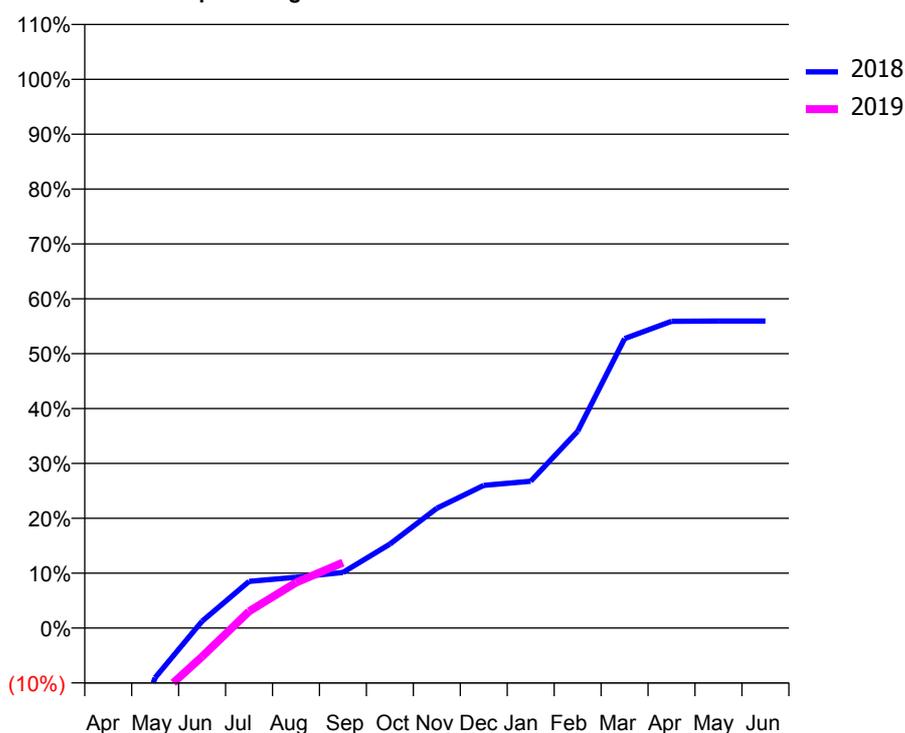
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 192198/0001 - September 2018

| | | | |
|----------------------|-------------------------------------|---|-------------|
| Name or company name | Mr Richard Cure & Mr Preshaan Sitlu | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,643 |
| Contract start date | 02/08/2010 | Carry forward orthodontic activity (UOA) | 1,279 |
| Contract end date | 31/03/2019 | Baseline contract value | £110,558.03 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 454 | -983 | -828 |
| May | 454 | -263 | -214 |
| June | 728 | 36 | -86 |
| July | 900 | 247 | 50 |
| August | 984 | 269 | 136 |
| September | 984 | 294 | 196 |
| October | 1,220 | 444 | |
| November | 1,327 | 634 | |
| December | 1,412 | 755 | |
| January | 1,412 | 777 | |
| February | 1,580 | 1,041 | |
| March | 1,604 | 1,531 | |
| April | 1,625 | 1,623 | |
| May | 2,234 | 1,624 | |
| June | 2,234 | 1,624 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 131 | 229 | 57.2% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 31 | 229 | 13.5% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 67 | 229 | 29.3% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 131 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 131 | N/A | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 110 | 131 | 84.0% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 20 | 131 | 15.3% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 13 | 118 | 11.0% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 118 | 3.4% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 11 | 11 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

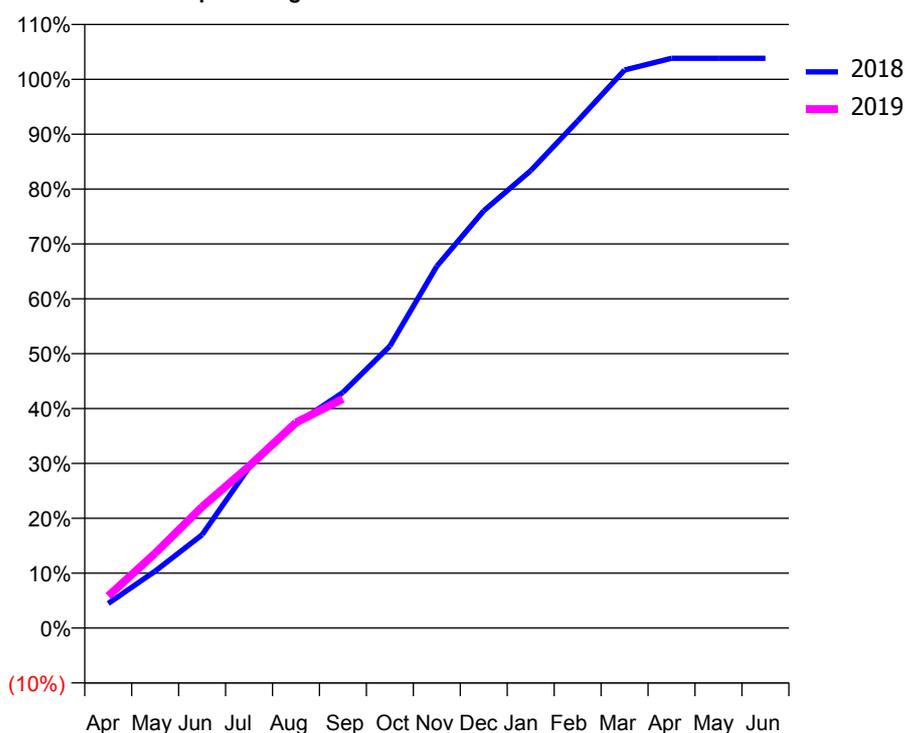
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 199001/0001 - September 2018

| | | | |
|----------------------|----------------------|---|-------------|
| Name or company name | Orthodontics For You | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 12,637 |
| Contract start date | 01/07/2011 | Carry forward orthodontic activity (UOA) | -252 |
| Contract end date | 31/03/2019 | Baseline contract value | £824,580.30 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.08 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 70 | 565 | 736 |
| May | 1,306 | 1,312 | 1,721 |
| June | 2,430 | 2,149 | 2,793 |
| July | 3,117 | 3,700 | 3,729 |
| August | 4,210 | 4,702 | 4,733 |
| September | 5,003 | 5,425 | 5,277 |
| October | 6,498 | 6,493 | |
| November | 8,116 | 8,335 | |
| December | 8,559 | 9,608 | |
| January | 9,979 | 10,533 | |
| February | 11,287 | 11,677 | |
| March | 12,161 | 12,852 | |
| April | 12,161 | 13,120 | |
| May | 12,161 | 13,120 | |
| June | 12,161 | 13,120 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 595 | 1,732 | 34.4% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 151 | 1,732 | 8.7% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 986 | 1,732 | 56.9% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 595 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 595 | 0.3% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 429 | 595 | 72.1% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 136 | 595 | 22.9% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 347 | 436 | 79.6% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 34 | 436 | 7.8% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 13 | 13 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

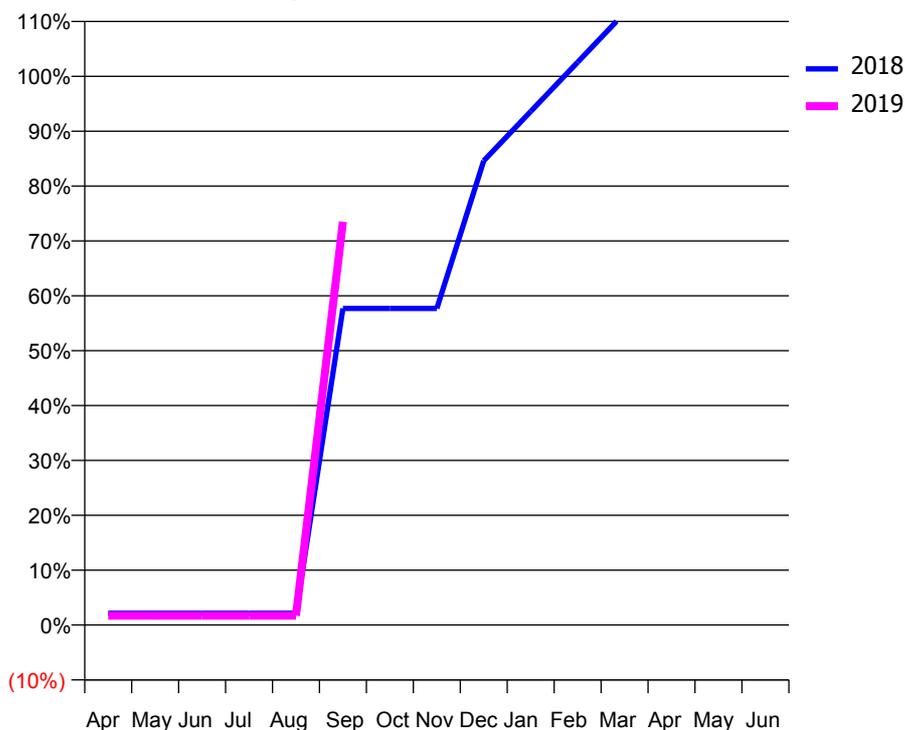
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 220124/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR PK PATEL | 18/19 Contracted general activity (UDA) | 11,324 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -171 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 234 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -4 |
| Contract end date | | Baseline contract value | £351,240.61 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 5 | 5 | 4 |
| May | 5 | 5 | 4 |
| June | 26 | 5 | 4 |
| July | 26 | 5 | 4 |
| August | 26 | 5 | 4 |
| September | 47 | 135 | 172 |
| October | 70 | 135 | |
| November | 133 | 135 | |
| December | 154 | 198 | |
| January | 154 | 219 | |
| February | 154 | 240 | |
| March | 240 | 261 | |
| April | 240 | 261 | |
| May | 240 | 261 | |
| June | 240 | 261 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 14 | 14 | 100.0% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 14 | 0.0% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 14 | 0.0% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 14 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 14 | N/A | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 12 | 14 | 85.7% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 14 | 14.3% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 6 | 6 | 100.0% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 6 | 0.0% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

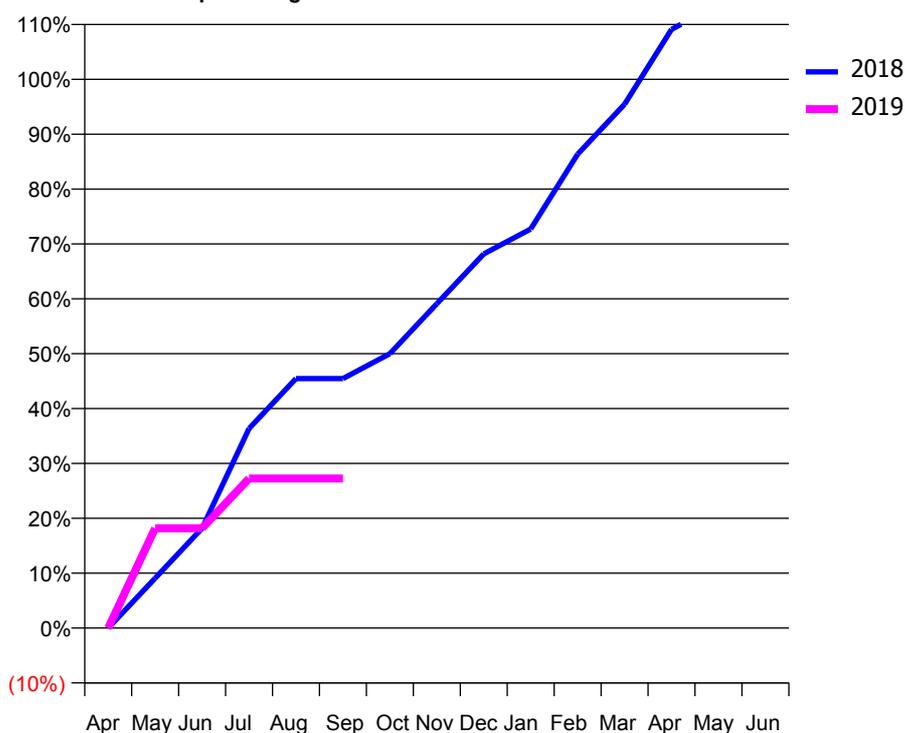
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 220922/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR JS SIDHU | 18/19 Contracted general activity (UDA) | 19,884 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 22 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £509,009.10 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 2 | 4 |
| June | 0 | 4 | 4 |
| July | 0 | 8 | 6 |
| August | 0 | 10 | 6 |
| September | 0 | 10 | 6 |
| October | 0 | 11 | |
| November | 4 | 13 | |
| December | 7 | 15 | |
| January | 12 | 16 | |
| February | 14 | 19 | |
| March | 18 | 21 | |
| April | 21 | 24 | |
| May | 21 | 25 | |
| June | 21 | 25 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 0 | 22 | 0.0% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 13 | 22 | 59.1% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 9 | 22 | 40.9% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 0 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 0 | N/A | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 0 | N/A | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 0 | N/A | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

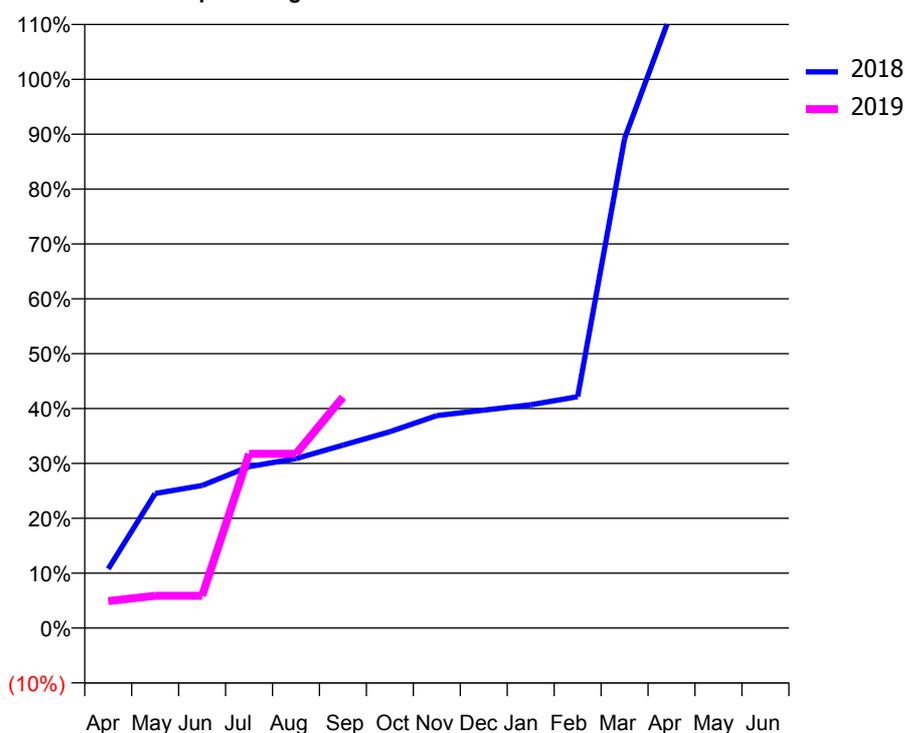
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 244228/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR JS BARDHA | 18/19 Contracted general activity (UDA) | 9,698 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 204 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -4 |
| Contract end date | | Baseline contract value | £278,171.41 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.11 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 17 | 22 | 10 |
| May | 47 | 50 | 12 |
| June | 55 | 53 | 12 |
| July | 56 | 60 | 65 |
| August | 64 | 63 | 65 |
| September | 66 | 68 | 86 |
| October | 69 | 73 | |
| November | 70 | 79 | |
| December | 75 | 81 | |
| January | 149 | 83 | |
| February | 194 | 86 | |
| March | 211 | 182 | |
| April | 211 | 229 | |
| May | 211 | 229 | |
| June | 211 | 229 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 10 | 59 | 16.9% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 59 | 0.0% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 49 | 59 | 83.1% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 10 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 10 | N/A | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 8 | 10 | 80.0% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 10 | 20.0% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

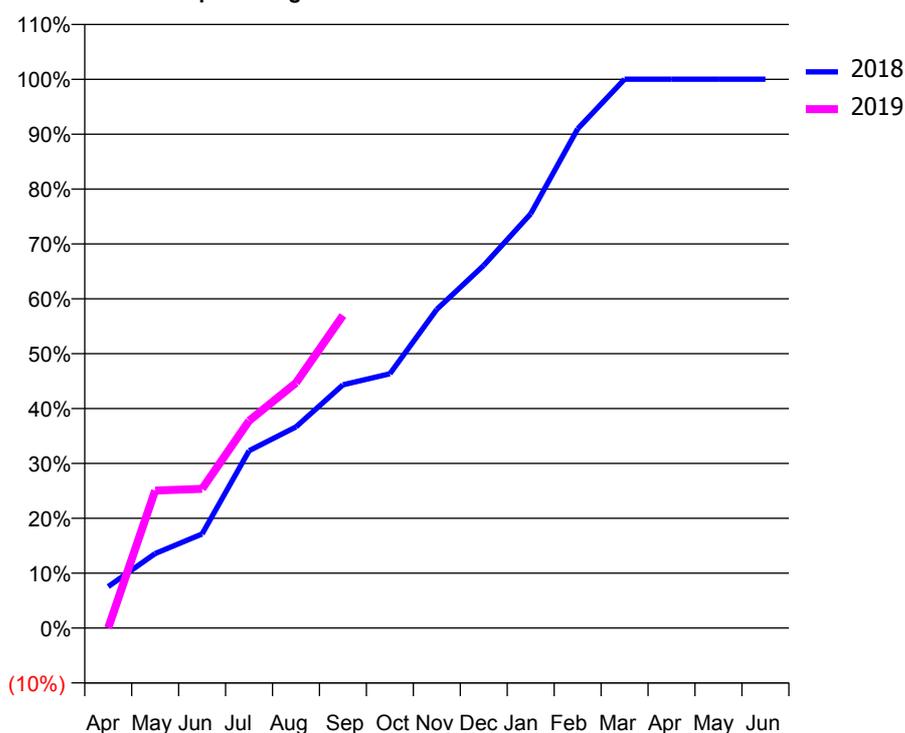
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 249432/0001 - September 2018

| | | | |
|----------------------|-------------------------------|---|-------------|
| Name or company name | C S Practice Services Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,292 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -1 |
| Contract end date | 31/03/2019 | Baseline contract value | £412,692.58 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.08 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 297 | 476 | 2 |
| May | 1,231 | 854 | 1,576 |
| June | 1,500 | 1,078 | 1,597 |
| July | 2,246 | 2,033 | 2,377 |
| August | 2,846 | 2,306 | 2,812 |
| September | 3,285 | 2,789 | 3,584 |
| October | 3,409 | 2,915 | |
| November | 4,022 | 3,654 | |
| December | 4,556 | 4,158 | |
| January | 4,931 | 4,750 | |
| February | 5,417 | 5,724 | |
| March | 6,158 | 6,293 | |
| April | 6,391 | 6,293 | |
| May | 6,391 | 6,293 | |
| June | 6,391 | 6,293 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 340 | 485 | 70.1% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 32 | 485 | 6.6% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 113 | 485 | 23.3% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 340 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 13 | 340 | 3.8% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 262 | 340 | 77.1% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 64 | 340 | 18.8% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 245 | N/A | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 8 | 245 | 3.3% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 9 | 9 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

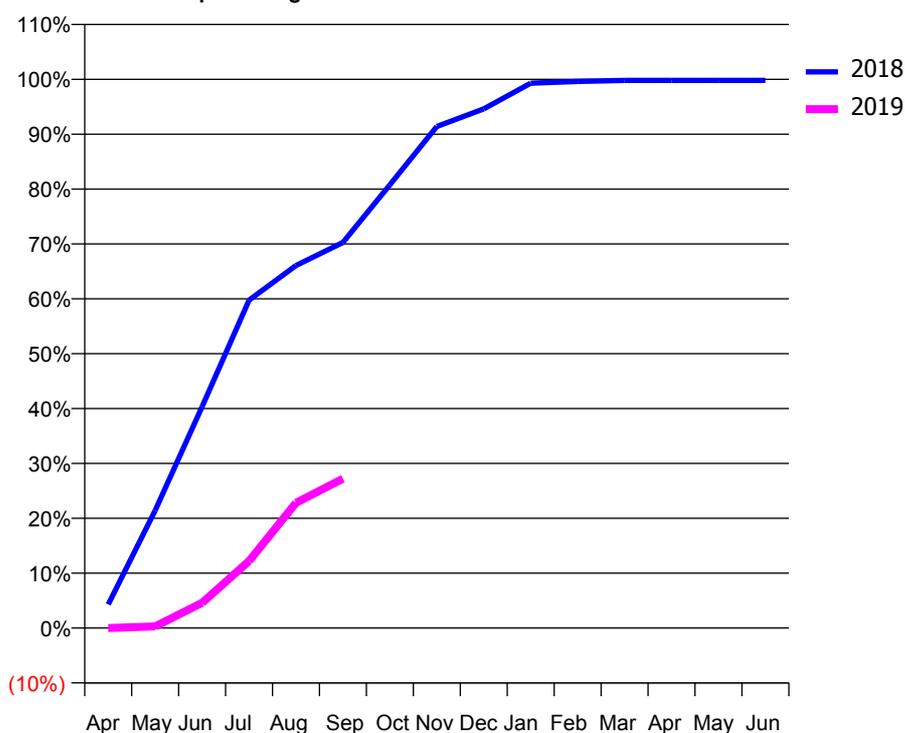
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 250333/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR JS JANDU | 18/19 Contracted general activity (UDA) | 22,064 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 612 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 999 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £644,162.26 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 21 | 43 | 0 |
| May | 42 | 214 | 3 |
| June | 43 | 403 | 46 |
| July | 91 | 597 | 122 |
| August | 219 | 660 | 228 |
| September | 408 | 702 | 272 |
| October | 513 | 807 | |
| November | 538 | 913 | |
| December | 748 | 945 | |
| January | 916 | 992 | |
| February | 979 | 995 | |
| March | 1,000 | 997 | |
| April | 1,000 | 997 | |
| May | 1,000 | 997 | |
| June | 1,000 | 997 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 26 | 62 | 41.9% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 7 | 62 | 11.3% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 29 | 62 | 46.8% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 26 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 26 | N/A | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 25 | 26 | 96.2% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 26 | 3.8% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 15 | N/A | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 8 | 15 | 53.3% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

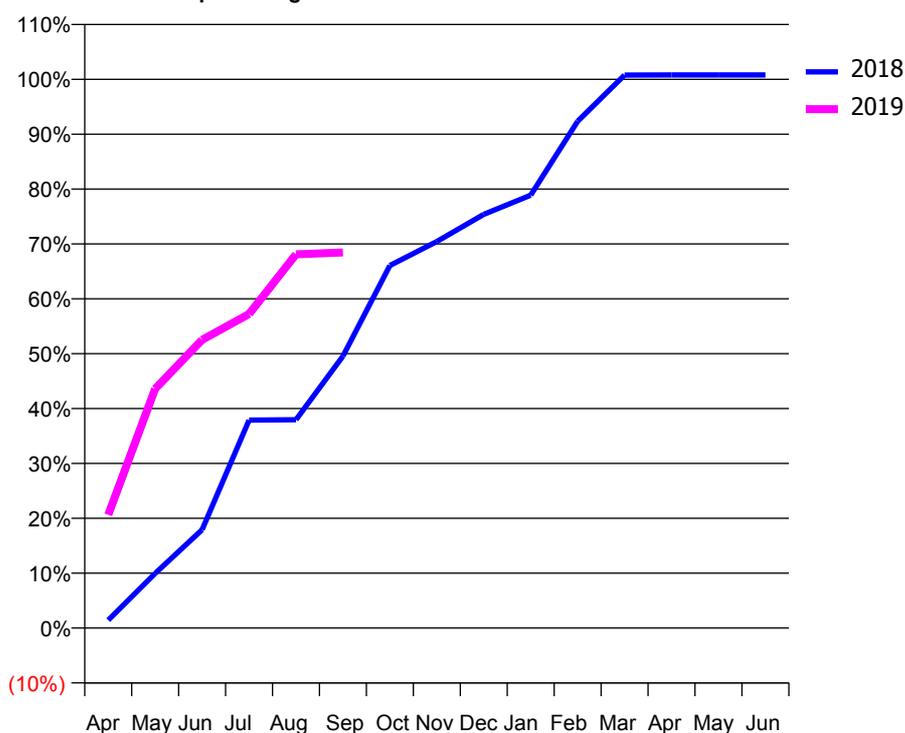
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 300012/0003 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR EE THOMPSON | 18/19 Contracted general activity (UDA) | 24,718 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,142 |
| Contract start date | 20/09/2010 | Carry forward orthodontic activity (UOA) | -20 |
| Contract end date | | Baseline contract value | £791,138.09 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 286 | 36 | 442 |
| May | 519 | 249 | 934 |
| June | 692 | 448 | 1,125 |
| July | 1,203 | 947 | 1,226 |
| August | 1,482 | 949 | 1,459 |
| September | 1,549 | 1,238 | 1,466 |
| October | 1,645 | 1,651 | |
| November | 1,645 | 1,760 | |
| December | 1,819 | 1,884 | |
| January | 1,843 | 1,971 | |
| February | 1,917 | 2,308 | |
| March | 1,943 | 2,518 | |
| April | 2,153 | 2,519 | |
| May | 2,155 | 2,519 | |
| June | 2,155 | 2,519 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 129 | 200 | 64.5% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 36 | 200 | 18.0% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 35 | 200 | 17.5% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 129 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 129 | 1.6% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 107 | 129 | 82.9% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 20 | 129 | 15.5% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 82 | 88 | 93.2% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 88 | 3.4% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 7 | 8 | 87.5% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

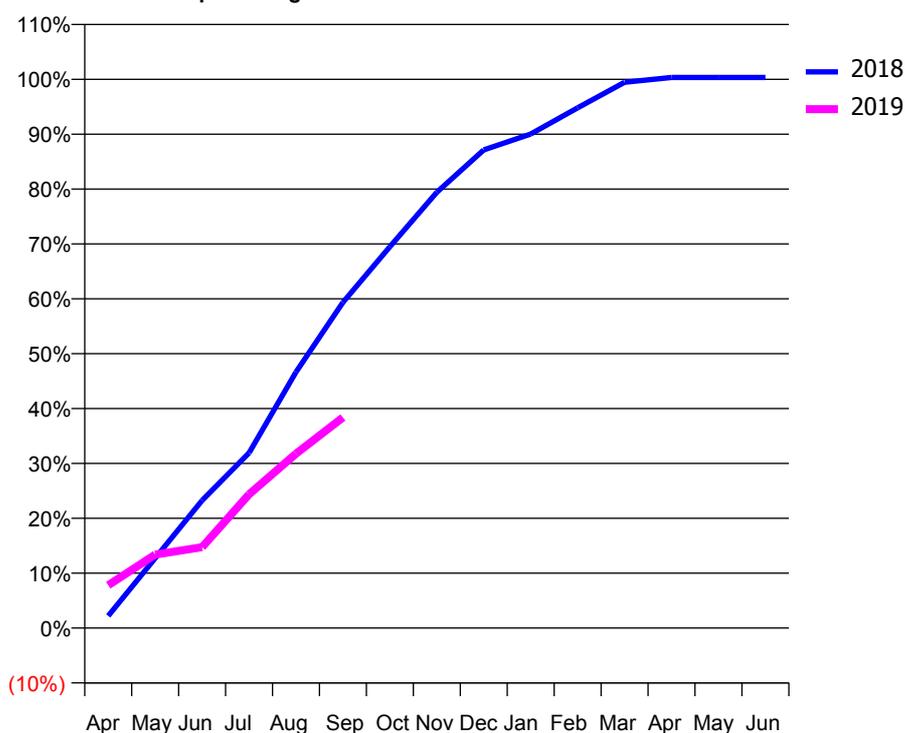
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 305057/0001 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MRS GJ COTTAM | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,347 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -8 |
| Contract end date | 31/03/2019 | Baseline contract value | £157,639.52 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.18 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 10 | 52 | 183 |
| May | 80 | 299 | 314 |
| June | 145 | 546 | 346 |
| July | 293 | 749 | 572 |
| August | 351 | 1,095 | 746 |
| September | 416 | 1,393 | 901 |
| October | 944 | 1,631 | |
| November | 1,635 | 1,864 | |
| December | 2,098 | 2,045 | |
| January | 2,229 | 2,113 | |
| February | 2,237 | 2,225 | |
| March | 2,329 | 2,334 | |
| April | 2,350 | 2,355 | |
| May | 2,350 | 2,355 | |
| June | 2,350 | 2,355 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|--------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 88 | 190 | 46.3% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 35 | 190 | 18.4% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 67 | 190 | 35.3% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 88 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 88 | <i>N/A</i> | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 74 | 88 | <i>84.1%</i> | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 14 | 88 | <i>15.9%</i> | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 5 | 104 | 4.8% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 10 | 104 | 9.6% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 4 | <i>75.0%</i> | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

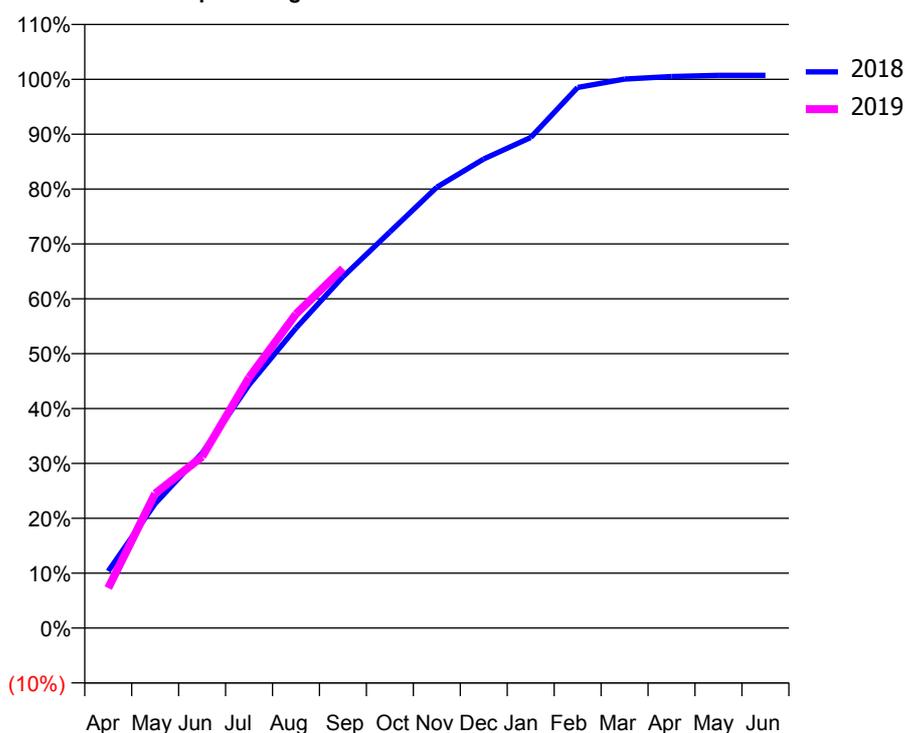
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 305057/0002 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MRS GJ COTTAM | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 9,014 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -73 |
| Contract end date | 31/03/2019 | Baseline contract value | £605,868.18 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.26 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 1,109 | 1,044 | 657 |
| May | 2,015 | 2,283 | 2,211 |
| June | 2,646 | 3,209 | 2,814 |
| July | 3,750 | 4,461 | 4,115 |
| August | 4,658 | 5,502 | 5,159 |
| September | 5,004 | 6,441 | 5,907 |
| October | 5,901 | 7,265 | |
| November | 6,766 | 8,086 | |
| December | 7,572 | 8,602 | |
| January | 8,262 | 8,996 | |
| February | 8,797 | 9,915 | |
| March | 8,996 | 10,068 | |
| April | 9,093 | 10,115 | |
| May | 9,089 | 10,137 | |
| June | 9,092 | 10,137 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 430 | 1,147 | 37.5% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 104 | 1,147 | 9.1% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 613 | 1,147 | 53.4% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 430 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 430 | 0.5% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 331 | 430 | 77.0% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 97 | 430 | 22.6% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 225 | 289 | 77.9% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 33 | 289 | 11.4% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 4 | 50.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

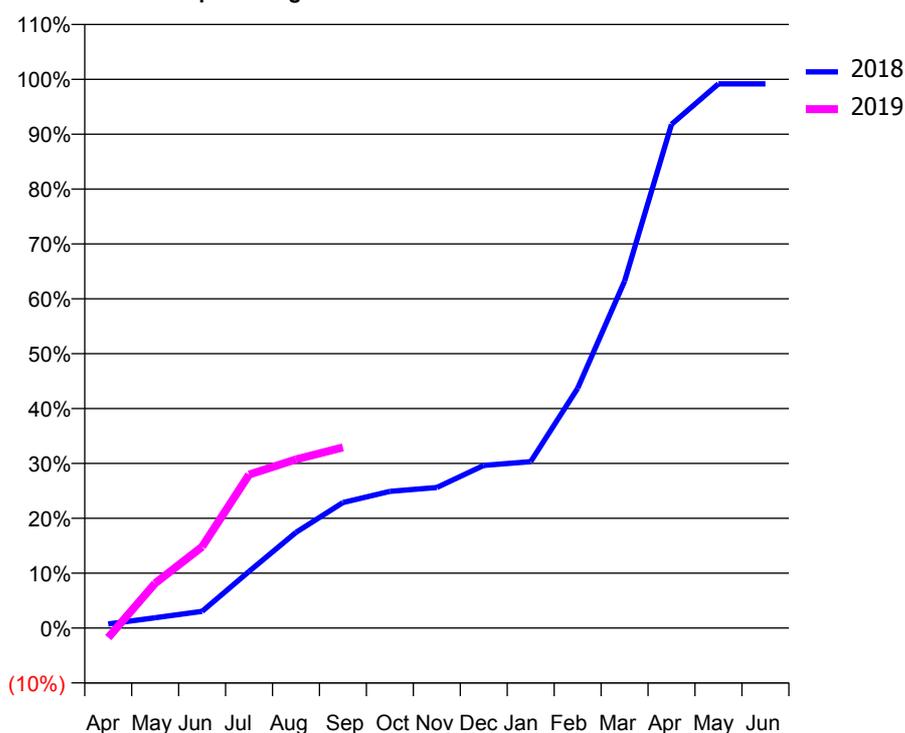
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 325708/0002 - September 2018

| | | | |
|----------------------|--|---|-------------|
| Name or company name | Balbir S Bhandal, Amrik S Bhandal & Baljit S Bhandal | 18/19 Contracted general activity (UDA) | 8,791 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -111 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,964 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 52 |
| Contract end date | | Baseline contract value | £417,526.80 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 393 | 46 | -52 |
| May | 1,271 | 118 | 242 |
| June | 1,425 | 191 | 439 |
| July | 1,509 | 646 | 829 |
| August | 2,005 | 1,091 | 911 |
| September | 2,311 | 1,432 | 976 |
| October | 2,700 | 1,560 | |
| November | 2,715 | 1,603 | |
| December | 2,748 | 1,856 | |
| January | 2,814 | 1,898 | |
| February | 2,944 | 2,735 | |
| March | 2,946 | 3,959 | |
| April | 2,947 | 5,747 | |
| May | 2,947 | 6,209 | |
| June | 2,947 | 6,209 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 268 | 425 | 63.1% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 59 | 425 | 13.9% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 98 | 425 | 23.1% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 268 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 7 | 268 | 2.6% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 235 | 268 | 87.7% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 25 | 268 | 9.3% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 83 | 192 | 43.2% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 102 | 192 | 53.1% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

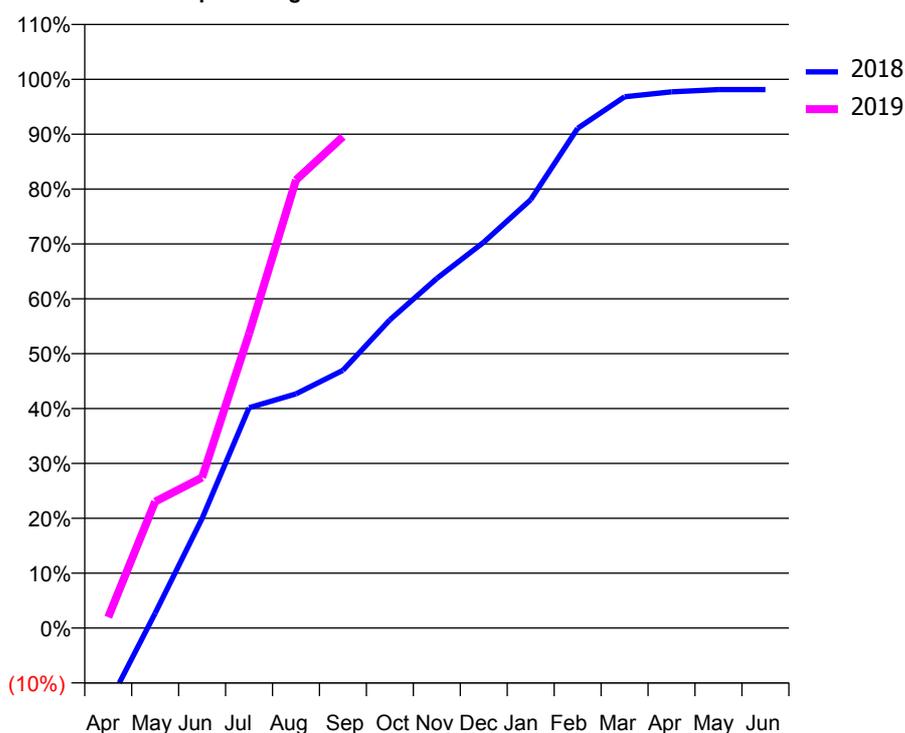
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 325708/0016 - September 2018

| | | | |
|----------------------|--|---|---------------|
| Name or company name | Balbir S Bhandal, Amrik S Bhandal & Baljit S Bhandal | 18/19 Contracted general activity (UDA) | 57,385 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -584 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,152 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 97 |
| Contract end date | | Baseline contract value | £1,869,239.20 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 141 | -719 | 102 |
| May | 588 | 139 | 1,187 |
| June | 897 | 1,030 | 1,413 |
| July | 1,495 | 2,069 | 2,764 |
| August | 2,196 | 2,199 | 4,207 |
| September | 2,797 | 2,420 | 4,613 |
| October | 3,338 | 2,894 | |
| November | 3,711 | 3,282 | |
| December | 3,894 | 3,622 | |
| January | 4,075 | 4,021 | |
| February | 4,399 | 4,692 | |
| March | 5,155 | 4,988 | |
| April | 5,387 | 5,034 | |
| May | 5,387 | 5,055 | |
| June | 5,387 | 5,055 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 339 | 565 | 60.0% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 52 | 565 | 9.2% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 174 | 565 | 30.8% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 339 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 6 | 339 | 1.8% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 264 | 339 | 77.9% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 69 | 339 | 20.4% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 99 | 209 | 47.4% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 105 | 209 | 50.2% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 15 | 18 | 83.3% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

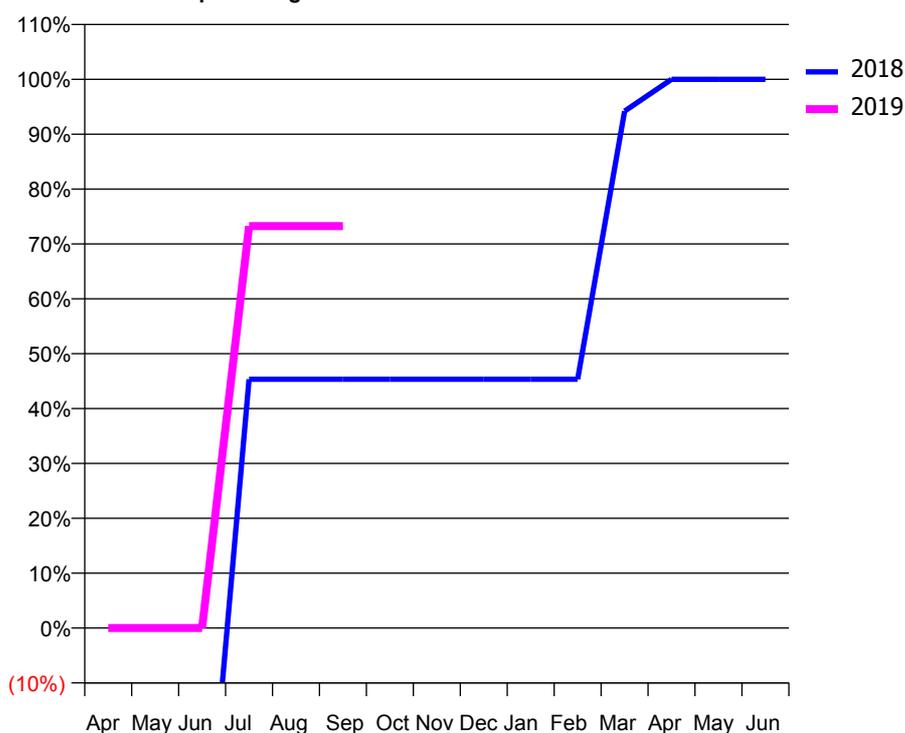
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 325708/0018 - September 2018

| | | | |
|----------------------|--|---|-------------|
| Name or company name | Balbir S Bhandal, Amrik S Bhandal & Baljit S Bhandal | 18/19 Contracted general activity (UDA) | 13,769 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -275 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 172 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £321,377.29 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -2 | -300 | 0 |
| May | 61 | -237 | 0 |
| June | 61 | -90 | 0 |
| July | 61 | 78 | 126 |
| August | 61 | 78 | 126 |
| September | 82 | 78 | 126 |
| October | 82 | 78 | |
| November | 82 | 78 | |
| December | 82 | 78 | |
| January | 82 | 78 | |
| February | 82 | 78 | |
| March | 166 | 162 | |
| April | 229 | 172 | |
| May | 229 | 172 | |
| June | 229 | 172 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 10 | 20 | 50.0% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 20 | 5.0% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 9 | 20 | 45.0% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 10 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 10 | 10.0% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 6 | 10 | 60.0% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 10 | 30.0% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 10 | 10 | 100.0% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 10 | 0.0% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

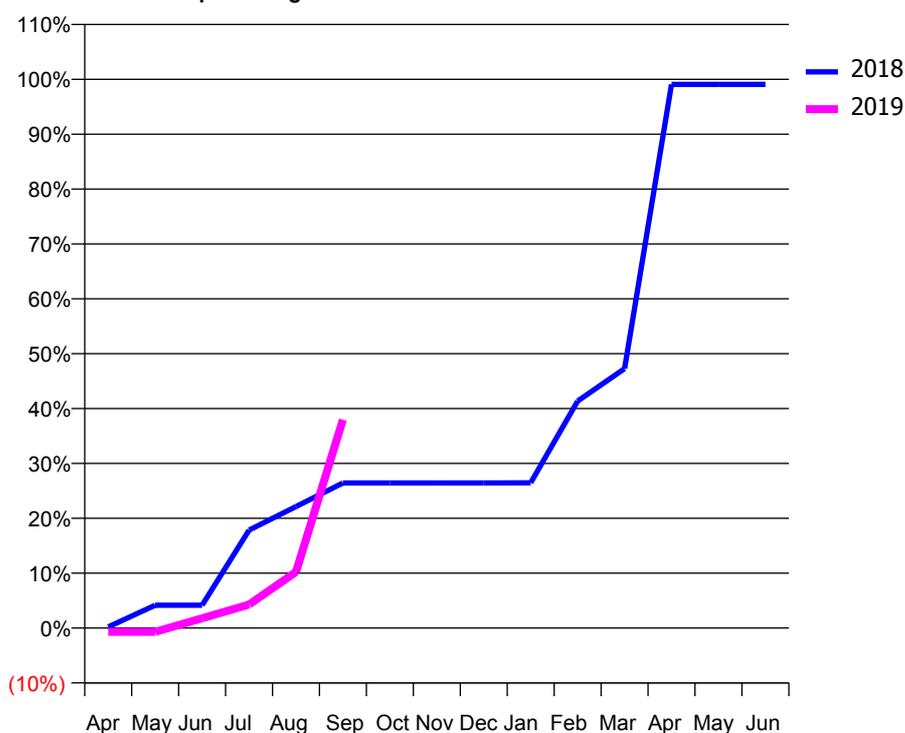
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 325708/0020 - September 2018

| | | | |
|----------------------|---------------|---|------------|
| Name or company name | MR BS BHANDAL | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 840 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 27 |
| Contract end date | 31/03/2019 | Baseline contract value | £56,385.27 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -5 | 6 | -6 |
| May | 293 | 122 | -6 |
| June | 630 | 122 | 15 |
| July | 777 | 525 | 36 |
| August | 798 | 651 | 86 |
| September | 819 | 777 | 319 |
| October | 819 | 777 | |
| November | 819 | 777 | |
| December | 819 | 777 | |
| January | 820 | 778 | |
| February | 820 | 1,216 | |
| March | 841 | 1,390 | |
| April | 846 | 2,913 | |
| May | 846 | 2,913 | |
| June | 846 | 2,913 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 116 | 158 | 73.4% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 12 | 158 | 7.6% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 30 | 158 | 19.0% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 116 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 116 | N/A | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 90 | 116 | 77.6% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 26 | 116 | 22.4% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 13 | 35 | 37.1% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 20 | 35 | 57.1% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

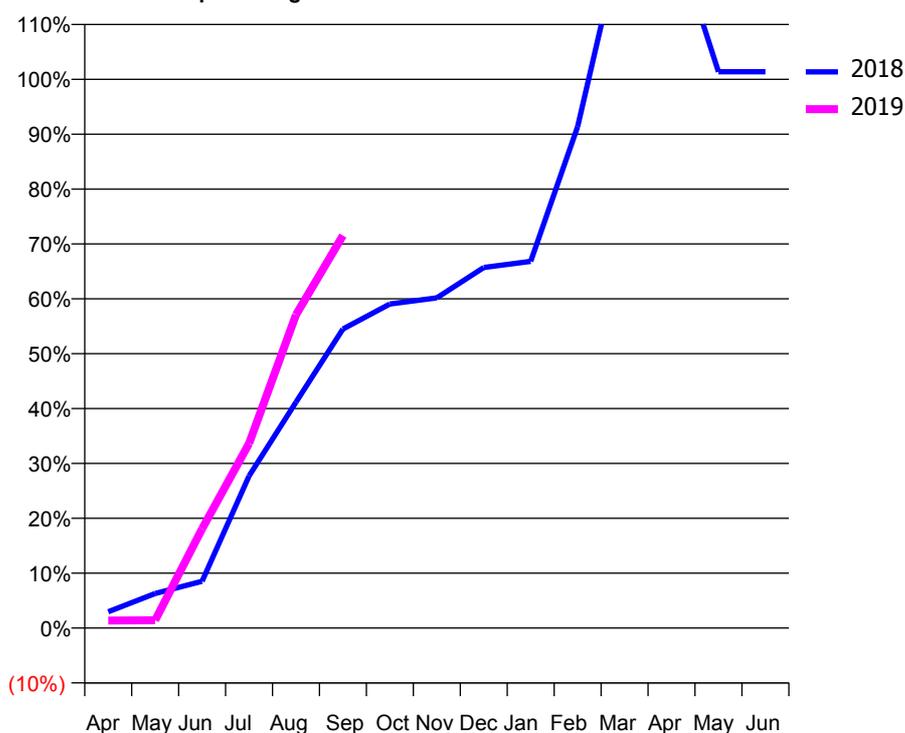
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 325708/0031 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MR BS BHANDAL | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,890 |
| Contract start date | 01/04/2015 | Carry forward orthodontic activity (UOA) | -26 |
| Contract end date | 31/03/2019 | Baseline contract value | £115,092.53 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 461 | 56 | 26 |
| May | 704 | 119 | 27 |
| June | 796 | 161 | 342 |
| July | 1,006 | 524 | 636 |
| August | 1,477 | 778 | 1,079 |
| September | 1,553 | 1,030 | 1,352 |
| October | 1,775 | 1,116 | |
| November | 1,789 | 1,137 | |
| December | 1,820 | 1,242 | |
| January | 1,820 | 1,263 | |
| February | 1,883 | 1,727 | |
| March | 1,904 | 2,420 | |
| April | 1,904 | 2,420 | |
| May | 1,904 | 1,916 | |
| June | 1,904 | 1,916 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 129 | 130 | 99.2% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 130 | 0.0% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 1 | 130 | 0.8% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 129 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 129 | 0.8% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 112 | 129 | 86.8% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 16 | 129 | 12.4% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 29 | 55 | 52.7% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 25 | 55 | 45.5% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

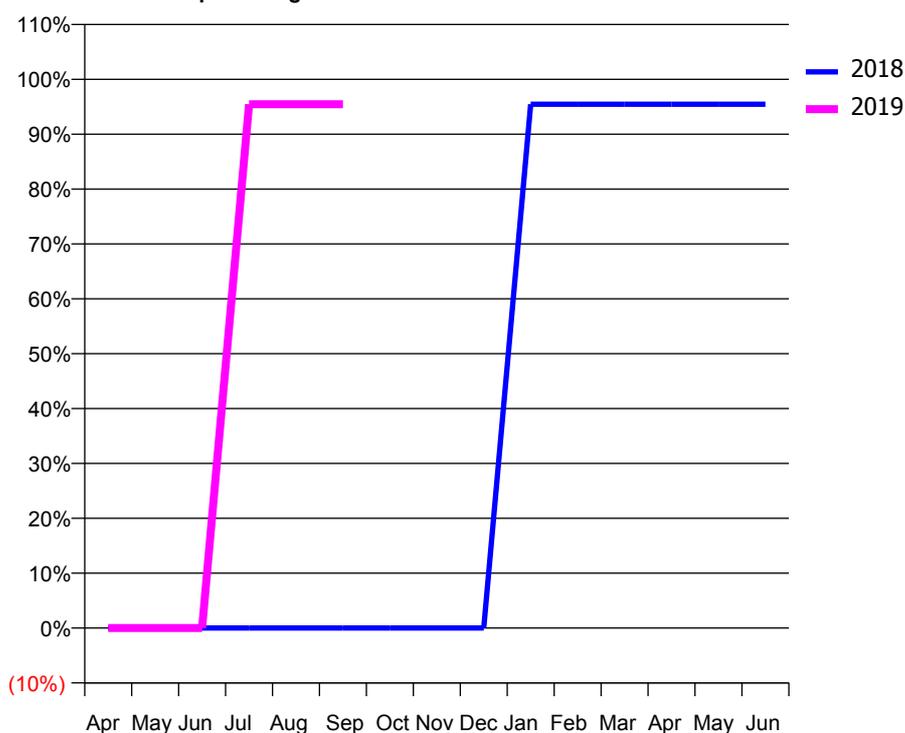
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 328944/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR P TANGRI | 18/19 Contracted general activity (UDA) | 14,197 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 82 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 22 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £328,616.34 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 0 |
| June | 0 | 0 | 0 |
| July | 0 | 0 | 21 |
| August | 0 | 0 | 21 |
| September | 0 | 0 | 21 |
| October | 0 | 0 | |
| November | 0 | 0 | |
| December | 0 | 0 | |
| January | 0 | 21 | |
| February | 0 | 21 | |
| March | 0 | 21 | |
| April | 0 | 21 | |
| May | 0 | 21 | |
| June | 0 | 21 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 2 | 2 | 100.0% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 2 | 0.0% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 2 | 0.0% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 2 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 2 | N/A | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 2 | 2 | 100.0% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 2 | N/A | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

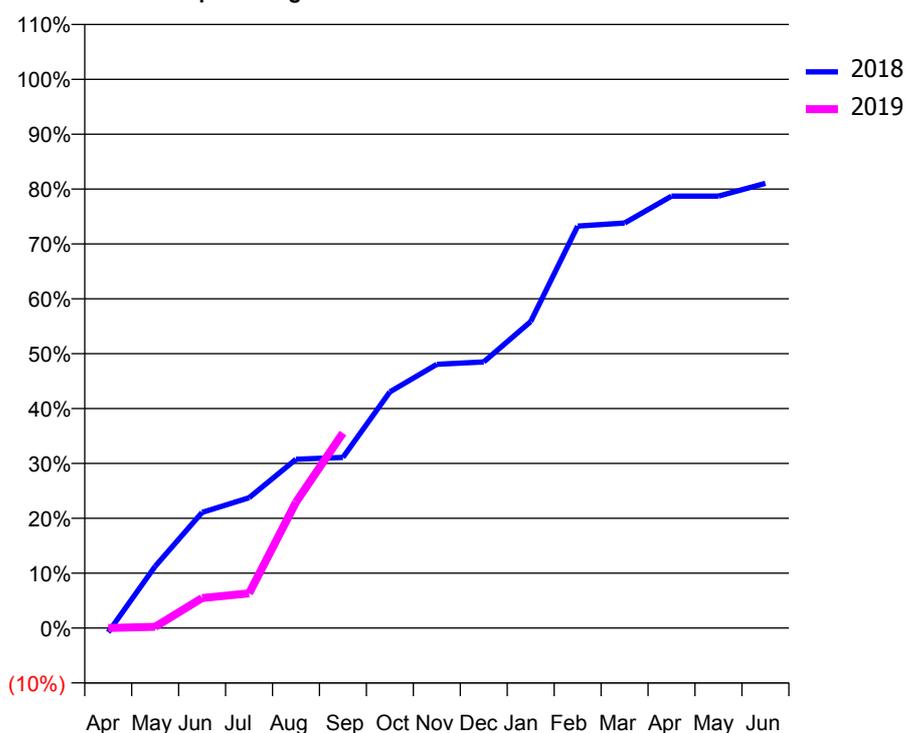
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 331902/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MR MA PLUMB | 18/19 Contracted general activity (UDA) | 460 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 897 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £71,849.51 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | -7 | 0 |
| May | 27 | 101 | 2 |
| June | 27 | 189 | 49 |
| July | 30 | 213 | 57 |
| August | 138 | 276 | 206 |
| September | 160 | 279 | 319 |
| October | 270 | 386 | |
| November | 439 | 431 | |
| December | 590 | 435 | |
| January | 696 | 501 | |
| February | 717 | 657 | |
| March | 761 | 662 | |
| April | 908 | 706 | |
| May | 908 | 706 | |
| June | 908 | 727 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 35 | 83 | 42.2% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 8 | 83 | 9.6% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 40 | 83 | 48.2% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 35 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 35 | 2.9% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 29 | 35 | 82.9% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 35 | 11.4% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 18 | 31 | 58.1% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 31 | 19.4% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

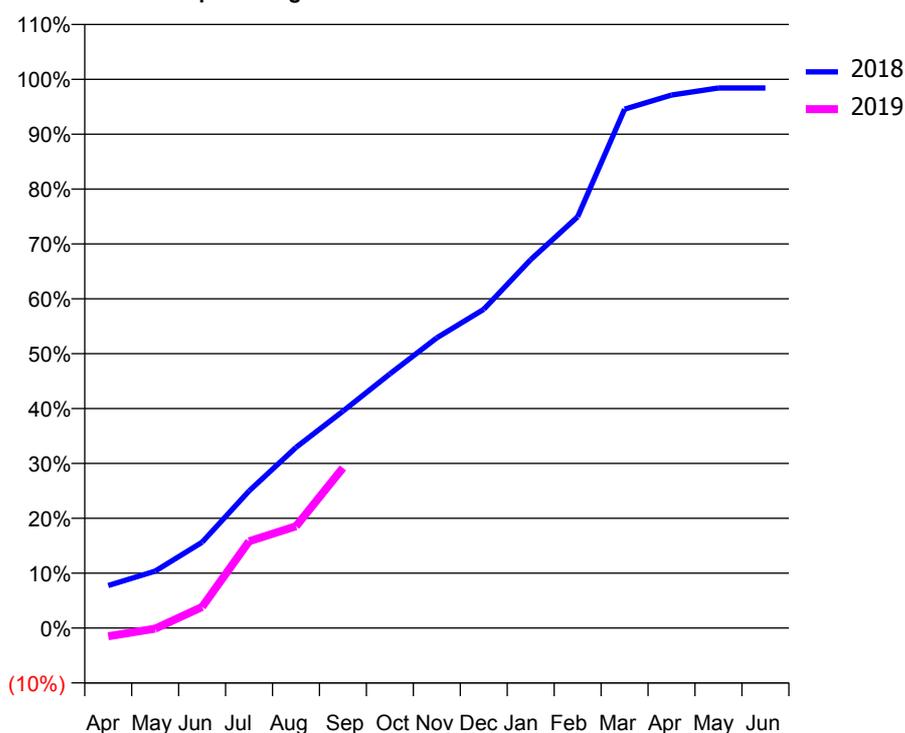
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 573086/0002 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR EJ CROUCH | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,637 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 26 |
| Contract end date | 31/03/2019 | Baseline contract value | £110,037.53 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 203 | 127 | -25 |
| May | 625 | 170 | -2 |
| June | 820 | 256 | 63 |
| July | 1,291 | 409 | 259 |
| August | 1,566 | 539 | 304 |
| September | 1,609 | 647 | 478 |
| October | 1,630 | 758 | |
| November | 1,630 | 866 | |
| December | 1,631 | 951 | |
| January | 1,652 | 1,099 | |
| February | 1,656 | 1,227 | |
| March | 1,657 | 1,548 | |
| April | 1,657 | 1,590 | |
| May | 1,657 | 1,611 | |
| June | 1,657 | 1,611 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 71 | 102 | 69.6% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 7 | 102 | 6.9% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 24 | 102 | 23.5% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 71 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 71 | <i>N/A</i> | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 67 | 71 | 94.4% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 71 | 5.6% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 25 | 70 | 35.7% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 70 | 4.3% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

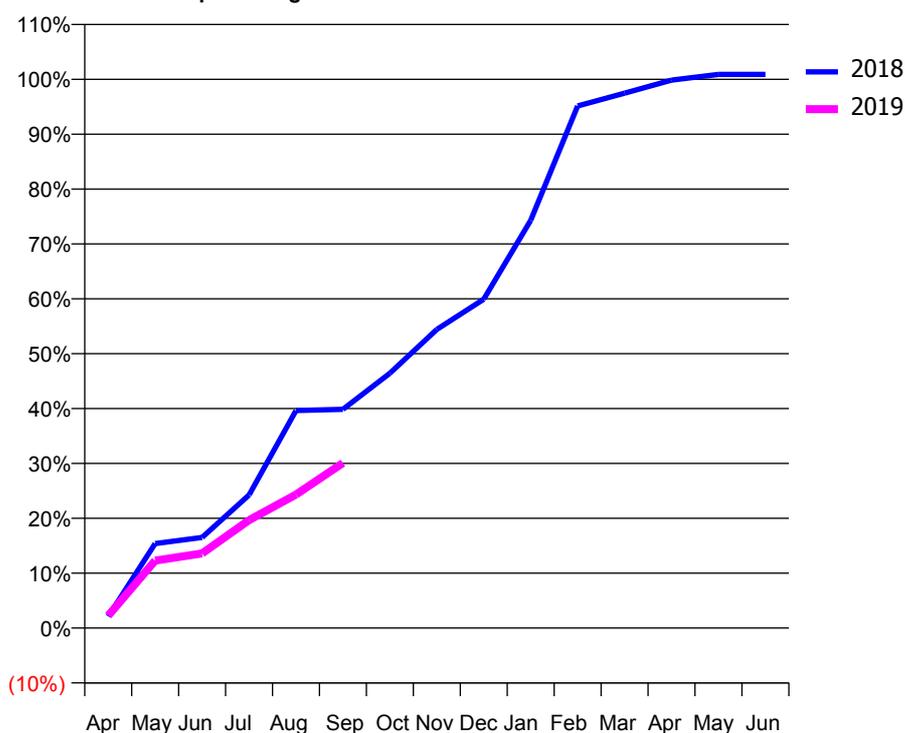
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 619744/0004 - September 2018

| | | | |
|----------------------|-------------------------|---|---------------|
| Name or company name | MR AM WILLIAMS | 18/19 Contracted general activity (UDA) | 42,273 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,974 |
| Contract start date | 01/07/2012 | Carry forward orthodontic activity (UOA) | -17 |
| Contract end date | | Baseline contract value | £1,113,654.76 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.12 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 176 | 42 | 45 |
| May | 357 | 304 | 243 |
| June | 382 | 326 | 269 |
| July | 596 | 479 | 388 |
| August | 878 | 783 | 480 |
| September | 1,034 | 787 | 594 |
| October | 1,336 | 917 | |
| November | 1,454 | 1,074 | |
| December | 1,818 | 1,183 | |
| January | 1,932 | 1,467 | |
| February | 1,934 | 1,878 | |
| March | 1,988 | 1,924 | |
| April | 1,990 | 1,971 | |
| May | 1,990 | 1,992 | |
| June | 1,991 | 1,992 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 81 | 166 | 48.8% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 18 | 166 | 10.8% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 67 | 166 | 40.4% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 81 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 7 | 81 | 8.6% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 61 | 81 | 75.3% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 13 | 81 | 16.0% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 44 | 57 | 77.2% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 57 | 8.8% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

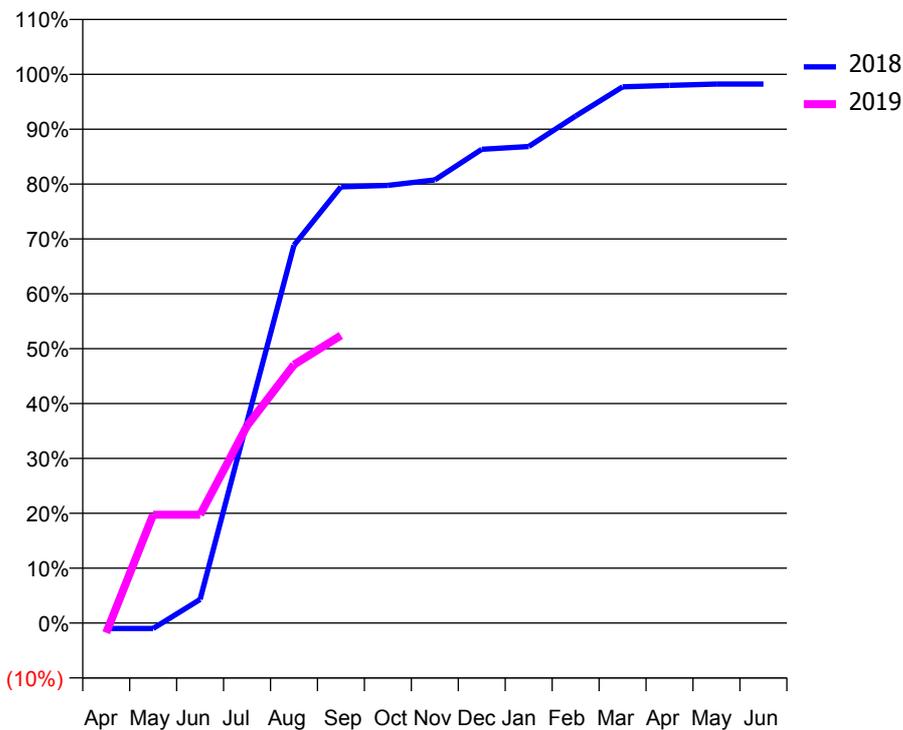
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 630179/0001 - September 2018

| | | | |
|----------------------|----------------------------|---|-------------|
| Name or company name | Blackheath Dental Practice | 18/19 Contracted general activity (UDA) | 13,502 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -85 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 395 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 7 |
| Contract end date | | Baseline contract value | £351,940.56 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -6 | -4 | -7 |
| May | 17 | -4 | 78 |
| June | 81 | 17 | 78 |
| July | 252 | 145 | 142 |
| August | 252 | 272 | 186 |
| September | 256 | 314 | 207 |
| October | 277 | 315 | |
| November | 319 | 319 | |
| December | 321 | 341 | |
| January | 344 | 343 | |
| February | 365 | 365 | |
| March | 389 | 386 | |
| April | 390 | 387 | |
| May | 391 | 388 | |
| June | 391 | 388 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 13 | 28 | 46.4% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 28 | 0.0% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 15 | 28 | 53.6% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 13 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 13 | N/A | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 11 | 13 | 84.6% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 13 | 15.4% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 13 | N/A | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 13 | 15.4% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

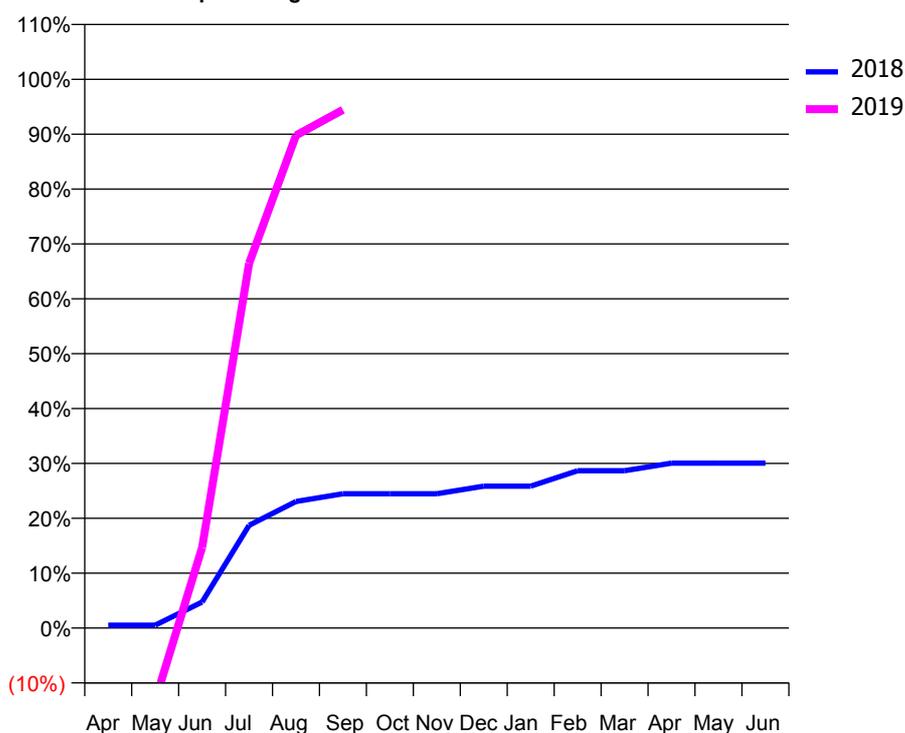
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 638633/0005 - September 2018

| | | | |
|----------------------|--|---|------------|
| Name or company name | Balbir S Bhandal, Amrik S Bhandal & Baljit S Bhandal | 18/19 Contracted general activity (UDA) | 2,045 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -38 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 450 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 1,049 |
| Contract end date | | Baseline contract value | £75,039.62 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|--------|
| | 2017 | 2018 | 2019 |
| April | 42 | 8 | -1,049 |
| May | 105 | 8 | -60 |
| June | 211 | 71 | 66 |
| July | 316 | 281 | 299 |
| August | 361 | 346 | 404 |
| September | 383 | 367 | 425 |
| October | 386 | 367 | |
| November | 413 | 367 | |
| December | 457 | 388 | |
| January | 479 | 388 | |
| February | 479 | 430 | |
| March | 479 | 430 | |
| April | 458 | 451 | |
| May | 458 | 451 | |
| June | 458 | 451 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 74 | 75 | 98.7% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 75 | 0.0% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 1 | 75 | 1.3% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 74 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 74 | 2.7% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 57 | 74 | 77.0% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 15 | 74 | 20.3% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 14 | 27 | 51.9% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 27 | 3.7% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

Q54 - Vital Signs Orthodontic At a Glance Contract Report for 638633/0011 - September 2018

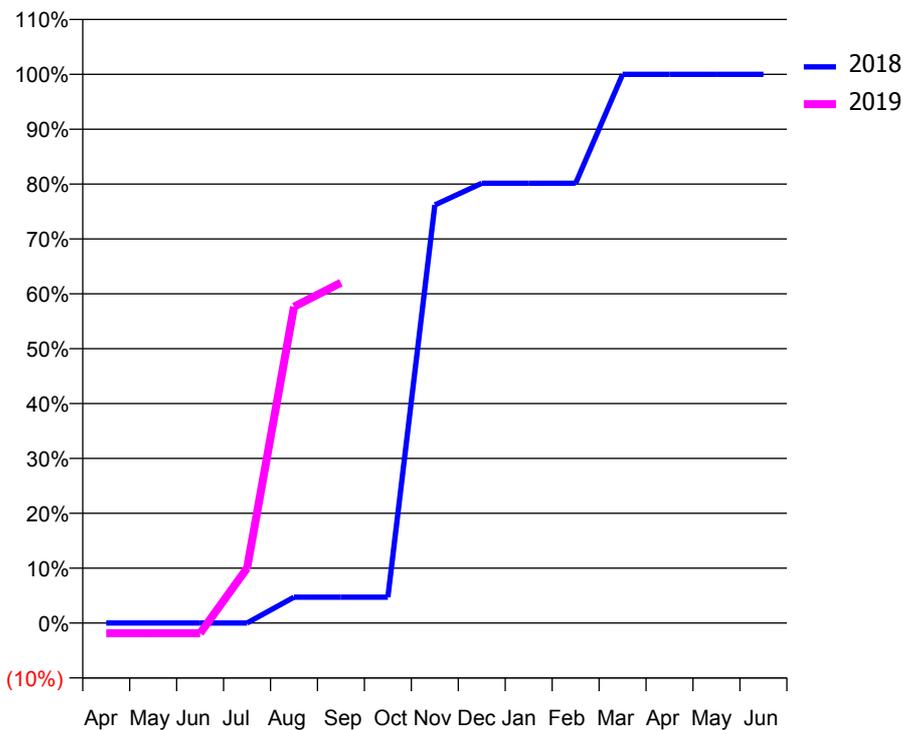
| | |
|----------------------|--|
| Name or company name | Balbir S Bhandal, Amrik S Bhandal & Baljit S Bhandal |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 18/19 Contracted general activity (UDA) | 13,730 |
| Carry forward general activity (UDA) | -252 |
| 18/19 Contracted orthodontic activity (UOA) | 529 |
| Carry forward orthodontic activity (UOA) | 10 |
| Baseline contract value | £373,707.46 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 5 | 0 | -10 |
| May | 5 | 0 | -10 |
| June | 5 | 0 | -10 |
| July | 5 | 0 | 53 |
| August | 50 | 25 | 305 |
| September | 155 | 25 | 328 |
| October | 197 | 25 | |
| November | 197 | 403 | |
| December | 263 | 424 | |
| January | 284 | 424 | |
| February | 284 | 424 | |
| March | 498 | 529 | |
| April | 519 | 529 | |
| May | 519 | 529 | |
| June | 519 | 529 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 40 | 40 | 100.0% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 40 | 0.0% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 40 | 0.0% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 40 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 40 | N/A | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 33 | 40 | 82.5% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 7 | 40 | 17.5% | 16.7% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 5 | 11 | 45.5% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 11 | 9.1% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

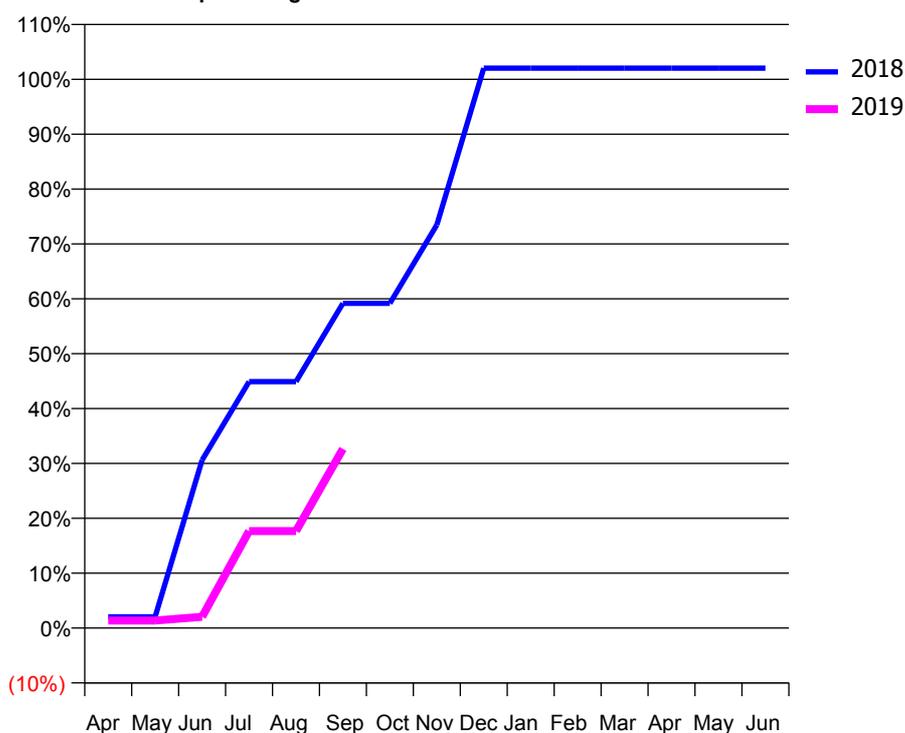
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 638633/0019 - September 2018

| | | | |
|----------------------|--|---|------------|
| Name or company name | Balbir S Bhandal, Amrik S Bhandal & Baljit S Bhandal | 18/19 Contracted general activity (UDA) | 2,037 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 37 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 147 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -2 |
| Contract end date | | Baseline contract value | £54,044.37 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 3 | 3 | 2 |
| May | 66 | 3 | 2 |
| June | 130 | 45 | 3 |
| July | 130 | 66 | 26 |
| August | 131 | 66 | 26 |
| September | 131 | 87 | 48 |
| October | 131 | 87 | |
| November | 131 | 108 | |
| December | 152 | 150 | |
| January | 152 | 150 | |
| February | 152 | 150 | |
| March | 152 | 150 | |
| April | 152 | 150 | |
| May | 152 | 150 | |
| June | 152 | 150 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 6 | 10 | 60.0% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 10 | 0.0% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 4 | 10 | 40.0% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 6 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 6 | N/A | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 6 | 6 | 100.0% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 6 | N/A | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 5 | 8 | 62.5% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 8 | 0.0% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

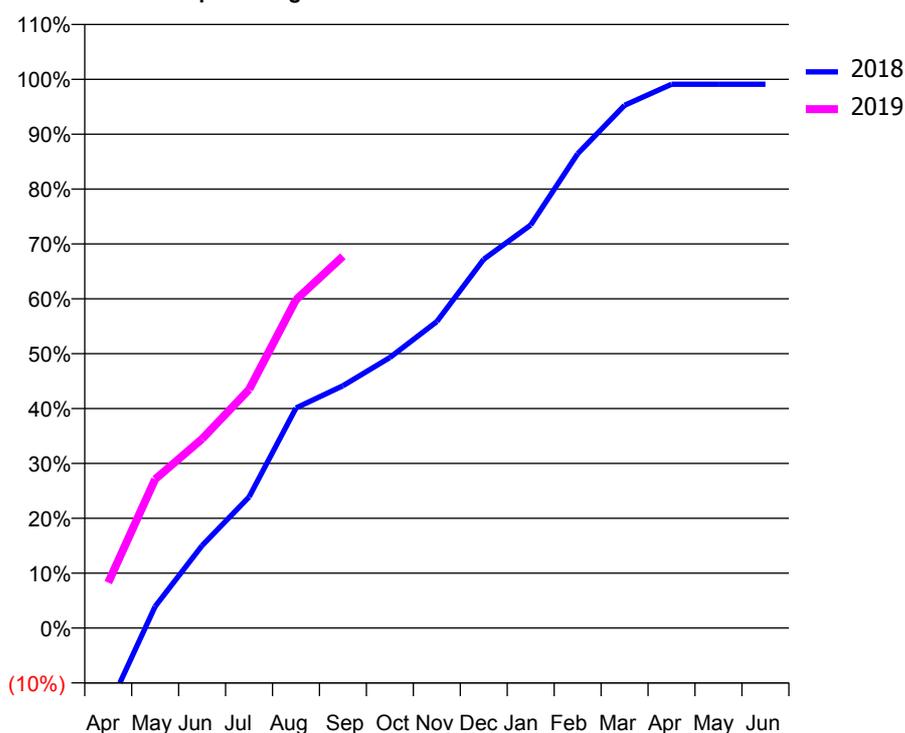
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 638633/0020 - September 2018

| | | | |
|----------------------|--|---|---------------|
| Name or company name | Balbir S Bhandal, Amrik S Bhandal & Baljit S Bhandal | 18/19 Contracted general activity (UDA) | 97,227 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -1,838 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,238 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 56 |
| Contract end date | | Baseline contract value | £3,553,808.51 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 530 | -913 | 517 |
| May | 1,460 | 246 | 1,691 |
| June | 2,354 | 938 | 2,150 |
| July | 3,088 | 1,491 | 2,712 |
| August | 3,929 | 2,502 | 3,732 |
| September | 4,341 | 2,755 | 4,226 |
| October | 4,792 | 3,075 | |
| November | 5,158 | 3,484 | |
| December | 5,504 | 4,192 | |
| January | 5,698 | 4,581 | |
| February | 6,005 | 5,392 | |
| March | 6,248 | 5,943 | |
| April | 6,279 | 6,182 | |
| May | 6,280 | 6,182 | |
| June | 6,280 | 6,182 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 360 | 619 | 58.2% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 57 | 619 | 9.2% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 202 | 619 | 32.6% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 360 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 9 | 360 | 2.5% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 289 | 360 | 80.3% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 61 | 360 | 16.9% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 111 | 270 | 41.1% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 155 | 270 | 57.4% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 6 | 83.3% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

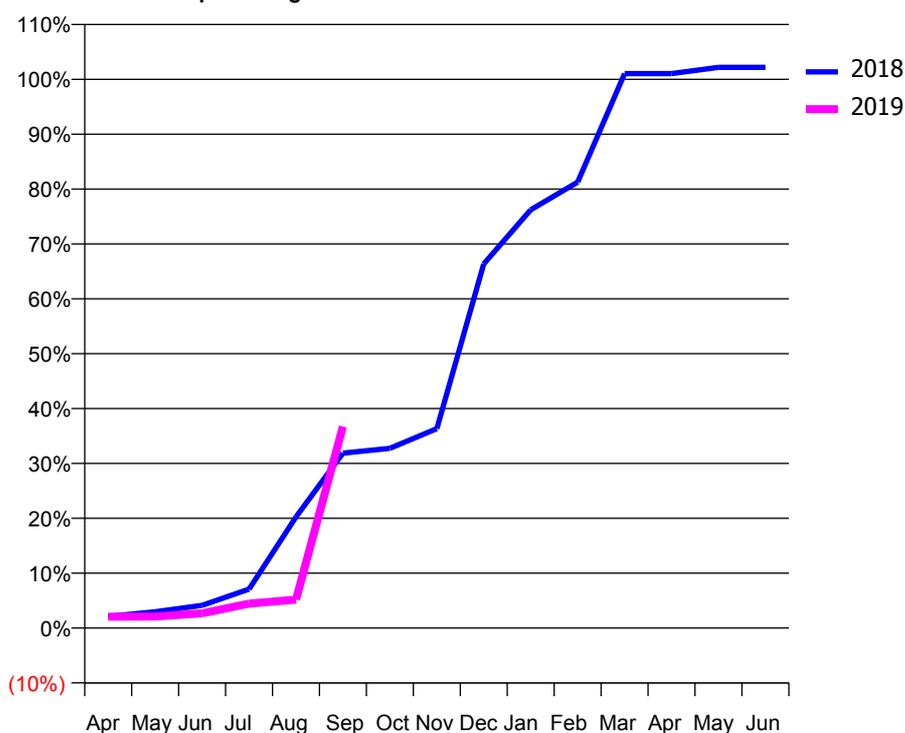
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 643572/0001 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | DR JF ALLSOPP | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 10,581 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -219 |
| Contract end date | 31/03/2019 | Baseline contract value | £679,128.34 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 310 | 233 | 219 |
| May | 384 | 327 | 221 |
| June | 1,147 | 454 | 285 |
| July | 1,260 | 777 | 470 |
| August | 1,373 | 2,220 | 549 |
| September | 2,090 | 3,494 | 3,887 |
| October | 3,480 | 3,589 | |
| November | 6,008 | 3,982 | |
| December | 9,222 | 7,273 | |
| January | 10,570 | 8,352 | |
| February | 10,807 | 8,904 | |
| March | 10,858 | 11,072 | |
| April | 10,858 | 11,072 | |
| May | 10,858 | 11,198 | |
| June | 10,858 | 11,198 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 508 | 1,131 | 44.9% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 68 | 1,131 | 6.0% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 555 | 1,131 | 49.1% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 508 | 0.2% | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 19 | 508 | 3.7% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 443 | 508 | 87.2% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 45 | 508 | 8.9% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 377 | 390 | 96.7% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 13 | 390 | 3.3% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 4 | 75.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

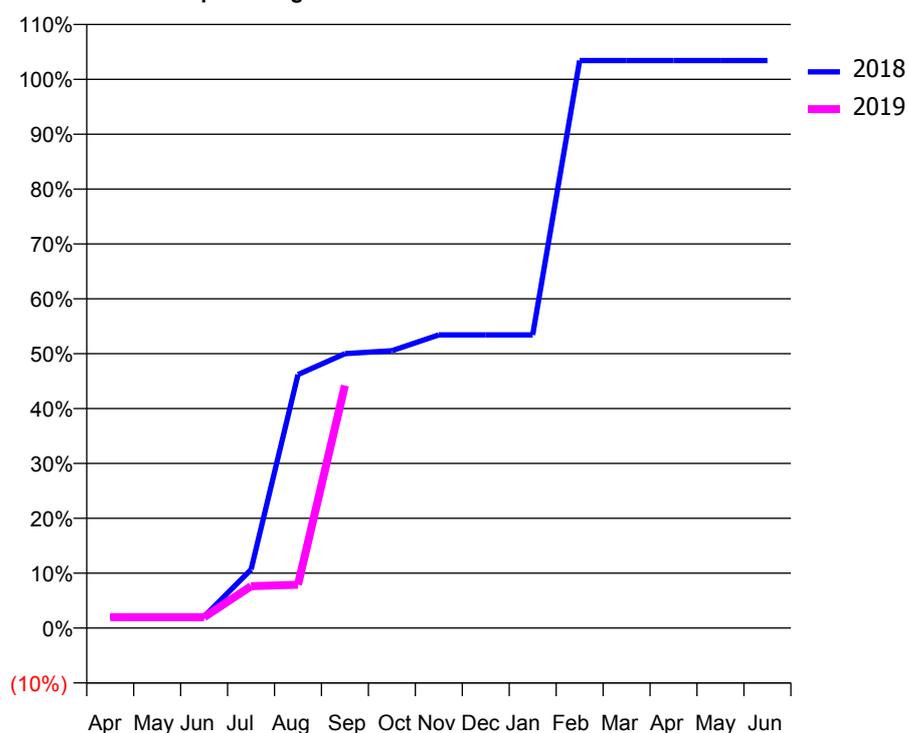
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 643572/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | DR JF ALLSOPP | 18/19 Contracted general activity (UDA) | 4,835 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 47 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 760 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -15 |
| Contract end date | | Baseline contract value | £166,624.93 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 9 | 16 | 15 |
| May | 9 | 16 | 15 |
| June | 9 | 16 | 15 |
| July | 9 | 81 | 58 |
| August | 287 | 351 | 60 |
| September | 287 | 380 | 336 |
| October | 287 | 384 | |
| November | 371 | 406 | |
| December | 776 | 406 | |
| January | 776 | 406 | |
| February | 776 | 786 | |
| March | 776 | 786 | |
| April | 776 | 786 | |
| May | 776 | 786 | |
| June | 776 | 786 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 34 | 43 | 79.1% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 43 | 0.0% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 9 | 43 | 20.9% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 34 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 34 | 5.9% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 32 | 34 | 94.1% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 34 | N/A | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 26 | 28 | 92.9% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 28 | 7.1% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

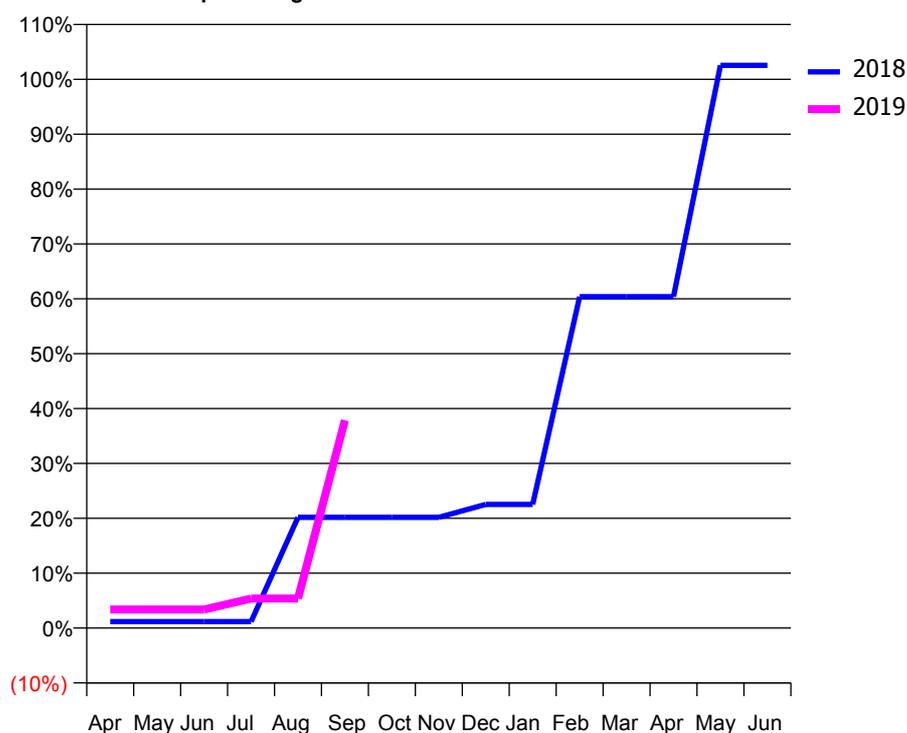
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 643572/0007 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | DR JF ALLSOPP | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,100 |
| Contract start date | 13/06/2011 | Carry forward orthodontic activity (UOA) | -71 |
| Contract end date | 31/03/2019 | Baseline contract value | £101,085.98 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 42 | 42 | 71 |
| May | 42 | 42 | 71 |
| June | 42 | 42 | 71 |
| July | 88 | 42 | 113 |
| August | 636 | 720 | 113 |
| September | 783 | 720 | 795 |
| October | 783 | 720 | |
| November | 909 | 720 | |
| December | 1,931 | 804 | |
| January | 1,931 | 804 | |
| February | 2,141 | 2,156 | |
| March | 2,162 | 2,156 | |
| April | 2,162 | 2,156 | |
| May | 2,162 | 3,661 | |
| June | 2,162 | 3,661 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 173 | 173 | 100.0% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 173 | 0.0% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 173 | 0.0% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 173 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 6 | 173 | 3.5% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 158 | 173 | 91.3% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 9 | 173 | 5.2% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 96 | 98 | 98.0% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 98 | 2.0% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

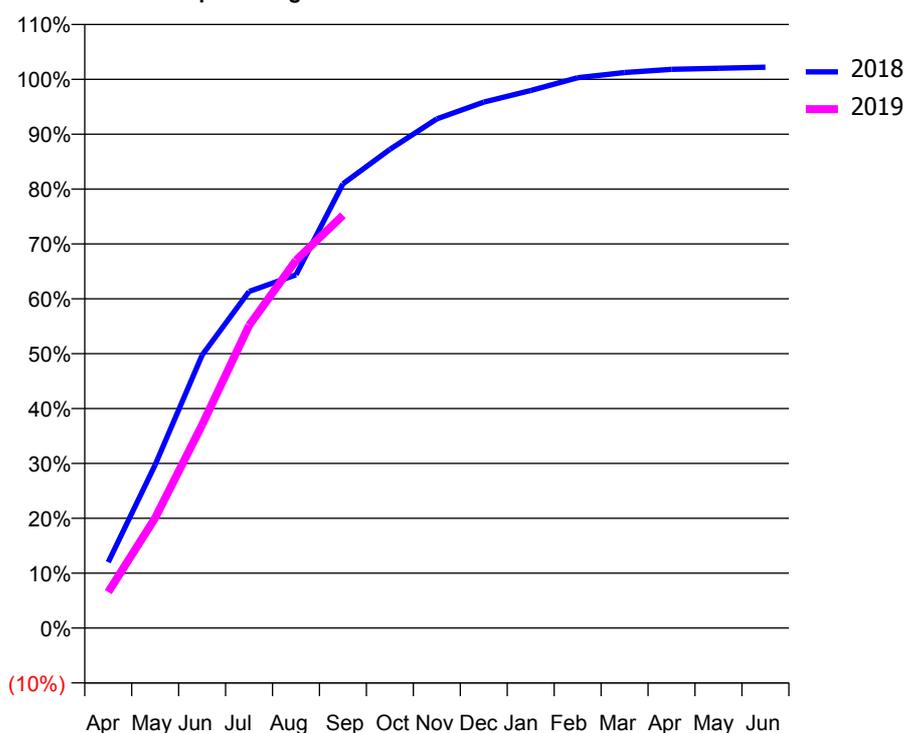
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 644277/0001 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MR JS NANDHRA | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 11,043 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -220 |
| Contract end date | 31/03/2019 | Baseline contract value | £881,446.08 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 408 | 1,326 | 724 |
| May | 1,123 | 3,283 | 2,215 |
| June | 2,308 | 5,492 | 4,087 |
| July | 4,556 | 6,773 | 6,090 |
| August | 6,063 | 7,109 | 7,400 |
| September | 6,651 | 8,939 | 8,305 |
| October | 7,412 | 9,632 | |
| November | 8,971 | 10,245 | |
| December | 9,878 | 10,585 | |
| January | 10,388 | 10,816 | |
| February | 10,705 | 11,075 | |
| March | 10,895 | 11,180 | |
| April | 10,937 | 11,243 | |
| May | 10,937 | 11,264 | |
| June | 10,937 | 11,285 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 506 | 521 | 97.1% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 15 | 521 | 2.9% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 521 | 0.0% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 506 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 9 | 506 | 1.8% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 424 | 506 | 83.8% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 71 | 506 | 14.0% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 465 | 520 | 89.4% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 43 | 520 | 8.3% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 16 | 16 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

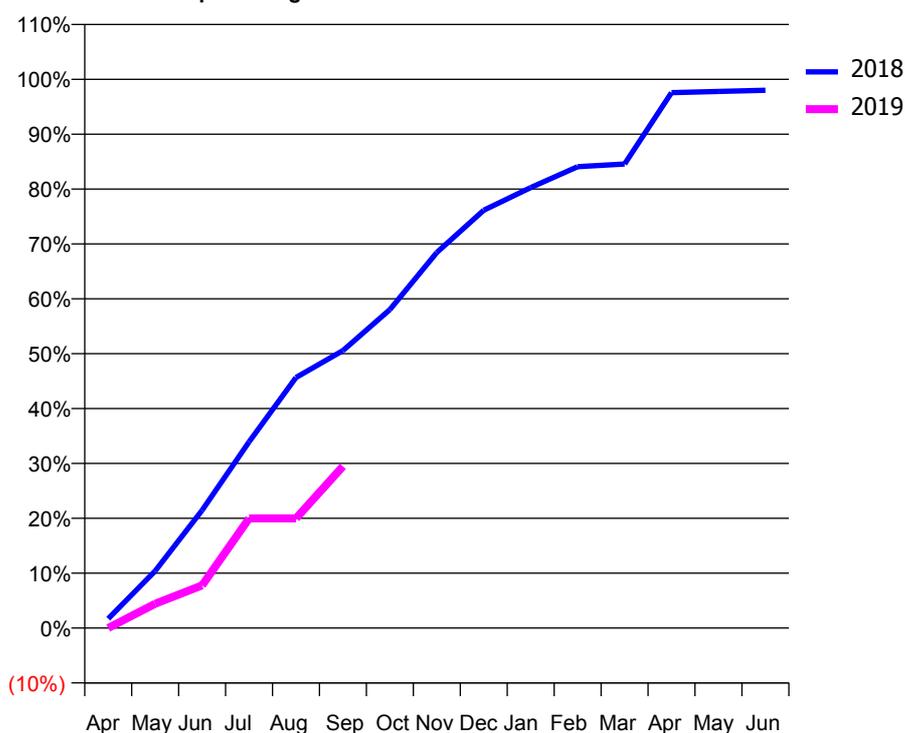
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 648639/0001 - September 2018

| | | | |
|----------------------|----------------------------|---|-------------|
| Name or company name | Edgbaston Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,204 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £551,666.21 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 164 | 166 | 0 |
| May | 281 | 1,006 | 364 |
| June | 1,303 | 2,077 | 638 |
| July | 2,275 | 3,284 | 1,640 |
| August | 3,032 | 4,418 | 1,640 |
| September | 3,485 | 4,892 | 2,418 |
| October | 3,828 | 5,614 | |
| November | 5,106 | 6,622 | |
| December | 6,139 | 7,365 | |
| January | 6,572 | 7,765 | |
| February | 7,229 | 8,133 | |
| March | 8,321 | 8,179 | |
| April | 9,289 | 9,439 | |
| May | 9,609 | 9,460 | |
| June | 9,609 | 9,481 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 354 | 384 | 92.2% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 30 | 384 | 7.8% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 384 | 0.0% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 354 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 354 | N/A | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 284 | 354 | 80.2% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 69 | 354 | 19.5% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 328 | 352 | 93.2% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 352 | 1.7% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 13 | 13 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

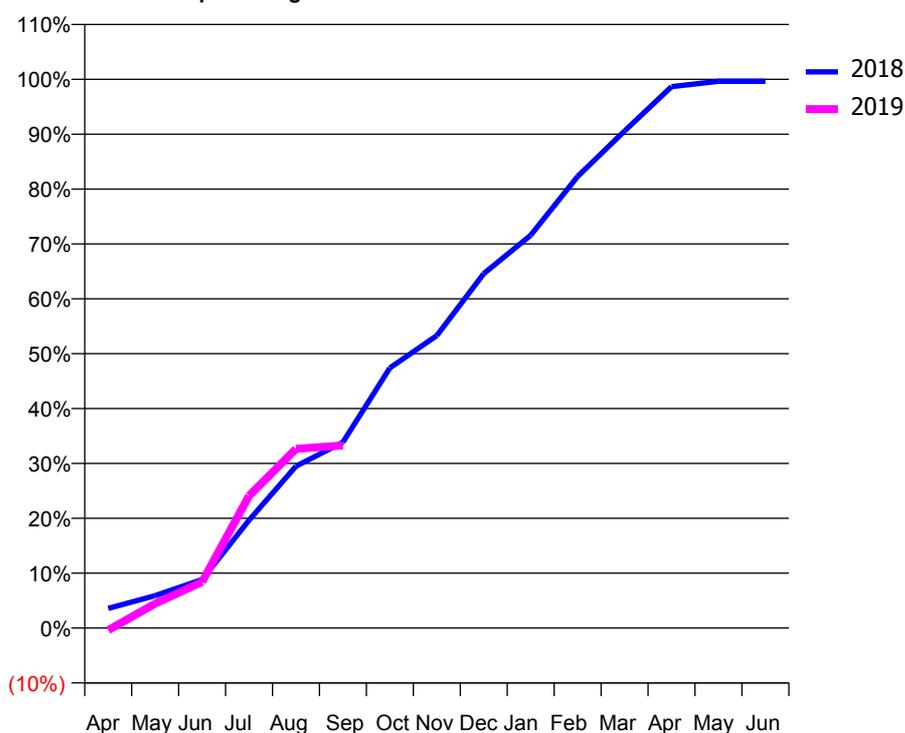
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 648728/0001 - September 2018

| | | | |
|----------------------|----------------|---|-------------|
| Name or company name | MRS EH ROBERTS | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,768 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 15 |
| Contract end date | 31/03/2019 | Baseline contract value | £225,386.90 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 298 | 141 | -15 |
| May | 952 | 233 | 168 |
| June | 1,288 | 348 | 317 |
| July | 1,603 | 774 | 908 |
| August | 1,837 | 1,161 | 1,230 |
| September | 2,133 | 1,333 | 1,254 |
| October | 2,366 | 1,866 | |
| November | 2,624 | 2,098 | |
| December | 2,816 | 2,542 | |
| January | 2,908 | 2,817 | |
| February | 3,091 | 3,239 | |
| March | 3,670 | 3,565 | |
| April | 3,840 | 3,883 | |
| May | 3,840 | 3,921 | |
| June | 3,840 | 3,921 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 182 | 238 | 76.5% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 42 | 238 | 17.6% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 14 | 238 | 5.9% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 182 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 6 | 182 | 3.3% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 139 | 182 | 76.4% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 37 | 182 | 20.3% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 183 | 190 | 96.3% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 190 | 2.6% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

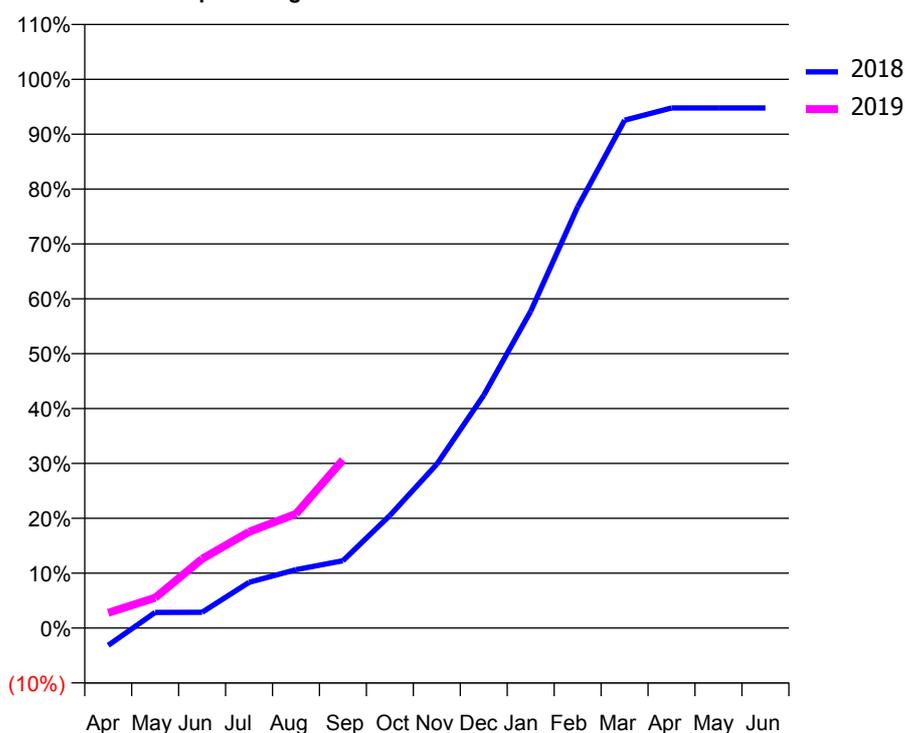
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 650641/0001 - September 2018

| | | | |
|----------------------|--------------------|---|-------------|
| Name or company name | MRS N SHOJA-ASSADI | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,862 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £256,381.40 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.11 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 57 | -122 | 107 |
| May | 309 | 110 | 213 |
| June | 666 | 111 | 487 |
| July | 1,276 | 322 | 677 |
| August | 1,657 | 411 | 804 |
| September | 2,035 | 474 | 1,183 |
| October | 2,329 | 792 | |
| November | 2,835 | 1,153 | |
| December | 2,983 | 1,639 | |
| January | 3,046 | 2,229 | |
| February | 3,046 | 2,964 | |
| March | 3,614 | 3,574 | |
| April | 3,719 | 3,660 | |
| May | 3,719 | 3,660 | |
| June | 3,719 | 3,660 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 241 | 263 | 91.6% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 7 | 263 | 2.7% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 15 | 263 | 5.7% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 241 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 8 | 241 | 3.3% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 201 | 241 | 83.4% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 30 | 241 | 12.4% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 131 | N/A | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 14 | 131 | 10.7% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

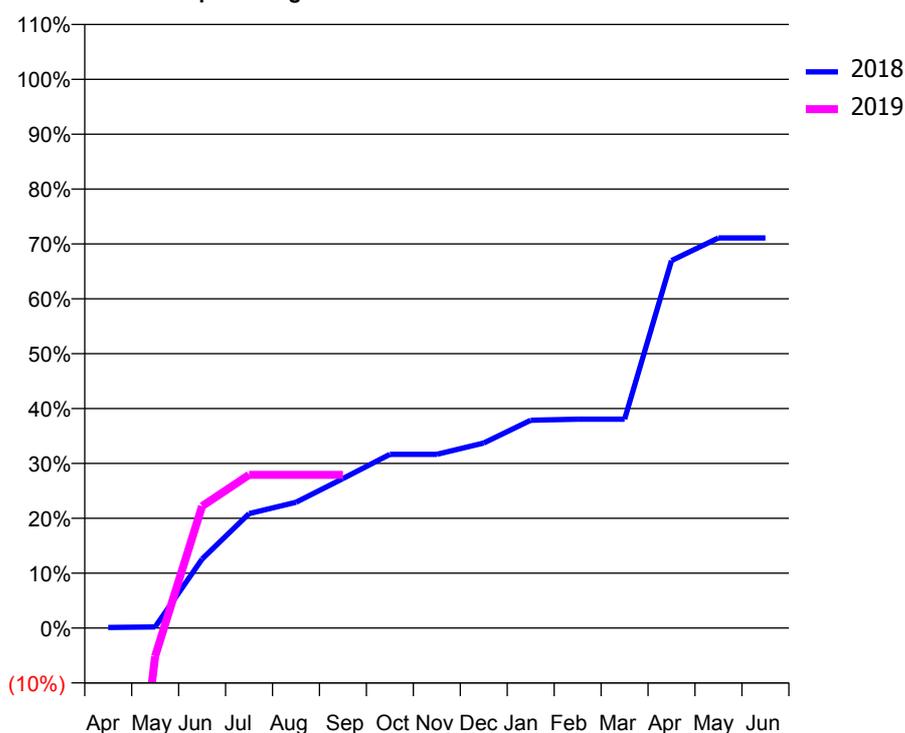
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 658421/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Hayers Dental Surgery | 18/19 Contracted general activity (UDA) | 21,866 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -410 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 387 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 294 |
| Contract end date | | Baseline contract value | £548,862.11 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 1 | 1 | -294 |
| May | 23 | 2 | -20 |
| June | 131 | 128 | 86 |
| July | 197 | 212 | 108 |
| August | 220 | 233 | 108 |
| September | 241 | 277 | 108 |
| October | 262 | 322 | |
| November | 262 | 322 | |
| December | 304 | 343 | |
| January | 367 | 385 | |
| February | 388 | 387 | |
| March | 388 | 387 | |
| April | 388 | 681 | |
| May | 388 | 723 | |
| June | 388 | 723 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 40 | 48 | 83.3% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 48 | 4.2% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 6 | 48 | 12.5% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 40 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 40 | N/A | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 35 | 40 | 87.5% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 5 | 40 | 12.5% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 20 | 22 | 90.9% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 22 | 4.5% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

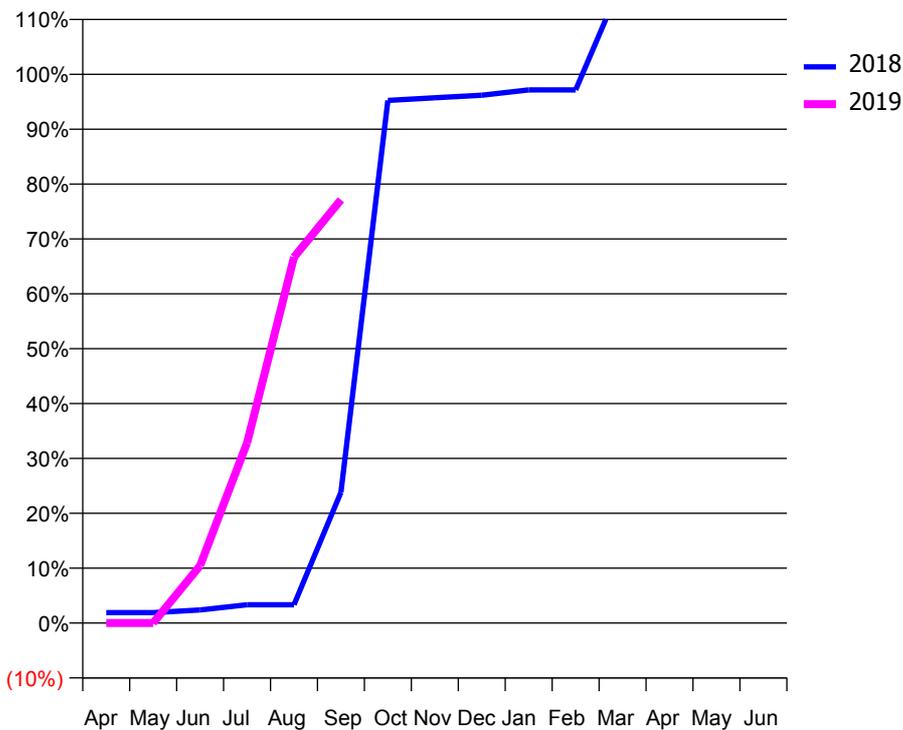
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 673749/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR R KUMAR | 18/19 Contracted general activity (UDA) | 9,973 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 210 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £271,177.03 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.14 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 21 | 4 | 0 |
| May | 45 | 4 | 0 |
| June | 70 | 5 | 22 |
| July | 71 | 7 | 69 |
| August | 71 | 7 | 140 |
| September | 99 | 50 | 162 |
| October | 229 | 200 | |
| November | 233 | 201 | |
| December | 236 | 202 | |
| January | 242 | 204 | |
| February | 242 | 204 | |
| March | 242 | 246 | |
| April | 273 | 246 | |
| May | 273 | 246 | |
| June | 273 | 246 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 16 | 38 | 42.1% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 9 | 38 | 23.7% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 13 | 38 | 34.2% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 16 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 16 | N/A | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 4 | 16 | 25.0% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 12 | 16 | 75.0% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

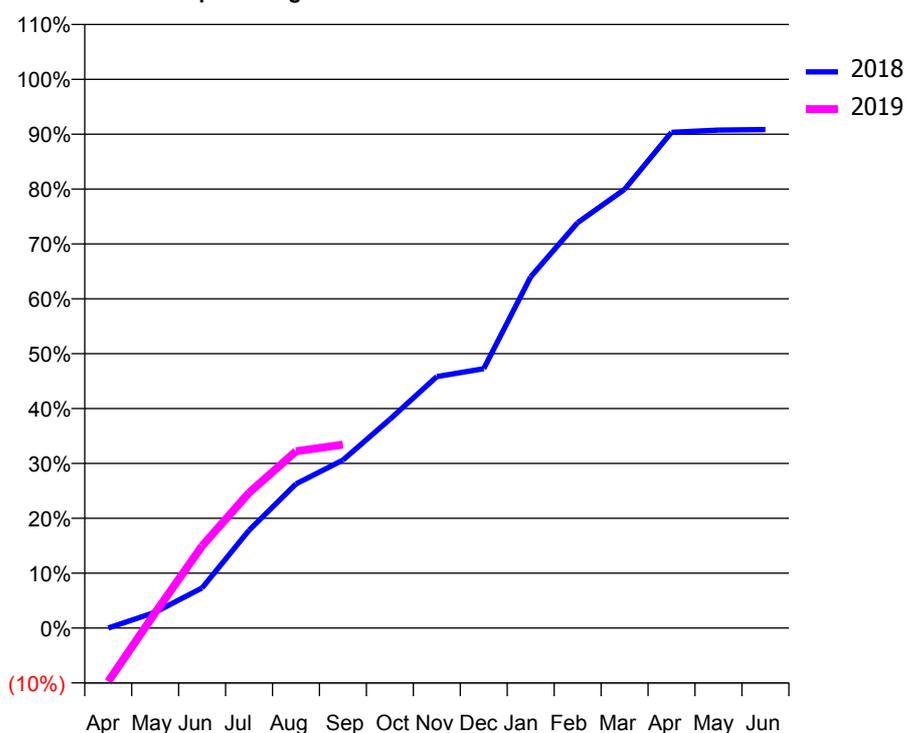
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 735213/0002 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR PL MASON | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,085 |
| Contract start date | 22/03/2014 | Carry forward orthodontic activity (UOA) | 497 |
| Contract end date | 31/03/2019 | Baseline contract value | £342,636.35 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 98 | 0 | -497 |
| May | 676 | 176 | 141 |
| June | 995 | 449 | 761 |
| July | 1,255 | 1,093 | 1,254 |
| August | 1,565 | 1,612 | 1,638 |
| September | 2,158 | 1,878 | 1,700 |
| October | 2,526 | 2,334 | |
| November | 3,145 | 2,811 | |
| December | 3,301 | 2,900 | |
| January | 3,665 | 3,927 | |
| February | 4,060 | 4,532 | |
| March | 5,005 | 4,905 | |
| April | 5,155 | 5,542 | |
| May | 5,246 | 5,568 | |
| June | 5,248 | 5,573 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 278 | 476 | 58.4% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 11 | 476 | 2.3% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 187 | 476 | 39.3% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 278 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 278 | 1.8% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 195 | 278 | 70.1% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 50 | 278 | 18.0% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 8 | 191 | 4.2% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 191 | 2.1% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 7 | 85.7% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

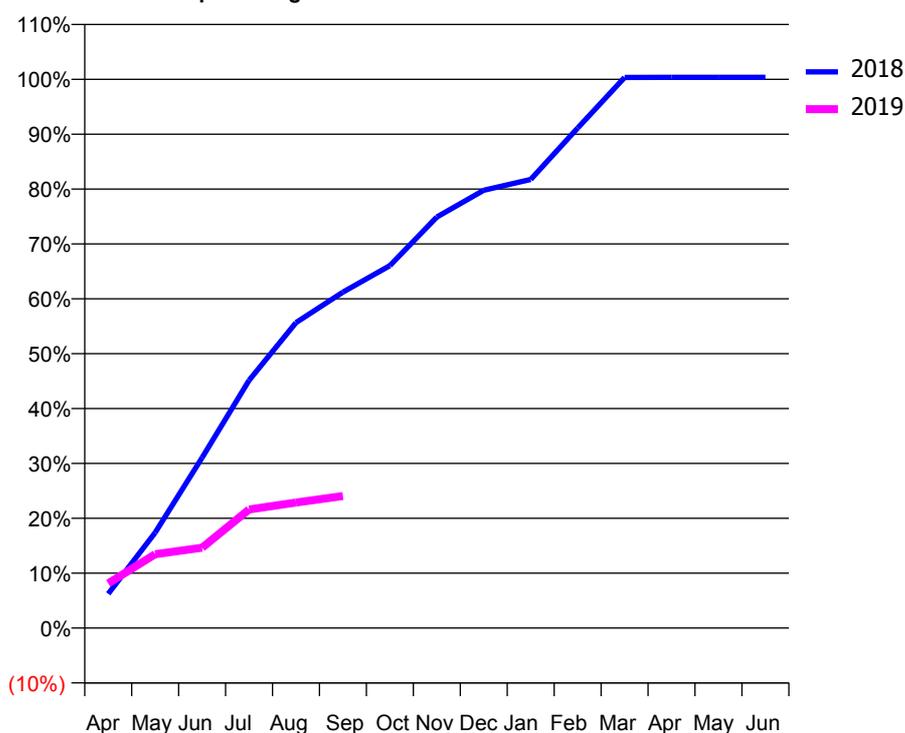
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 735337/0001 - September 2018

| | | | |
|----------------------|-----------------------------|---|-------------|
| Name or company name | Addison Dental Practice Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 9,034 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -34 |
| Contract end date | 31/03/2019 | Baseline contract value | £605,606.15 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.19 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 844 | 611 | 735 |
| May | 2,127 | 1,699 | 1,216 |
| June | 2,981 | 3,033 | 1,322 |
| July | 3,895 | 4,410 | 1,953 |
| August | 5,006 | 5,438 | 2,067 |
| September | 5,818 | 5,981 | 2,174 |
| October | 7,148 | 6,451 | |
| November | 8,167 | 7,318 | |
| December | 8,461 | 7,793 | |
| January | 8,697 | 7,986 | |
| February | 8,872 | 8,900 | |
| March | 9,103 | 9,801 | |
| April | 9,151 | 9,804 | |
| May | 9,153 | 9,804 | |
| June | 9,153 | 9,804 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 277 | 462 | 60.0% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 56 | 462 | 12.1% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 129 | 462 | 27.9% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 277 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 23 | 277 | 8.3% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 191 | 277 | 69.0% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 58 | 277 | 20.9% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 311 | N/A | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 311 | 0.6% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 9 | 9 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

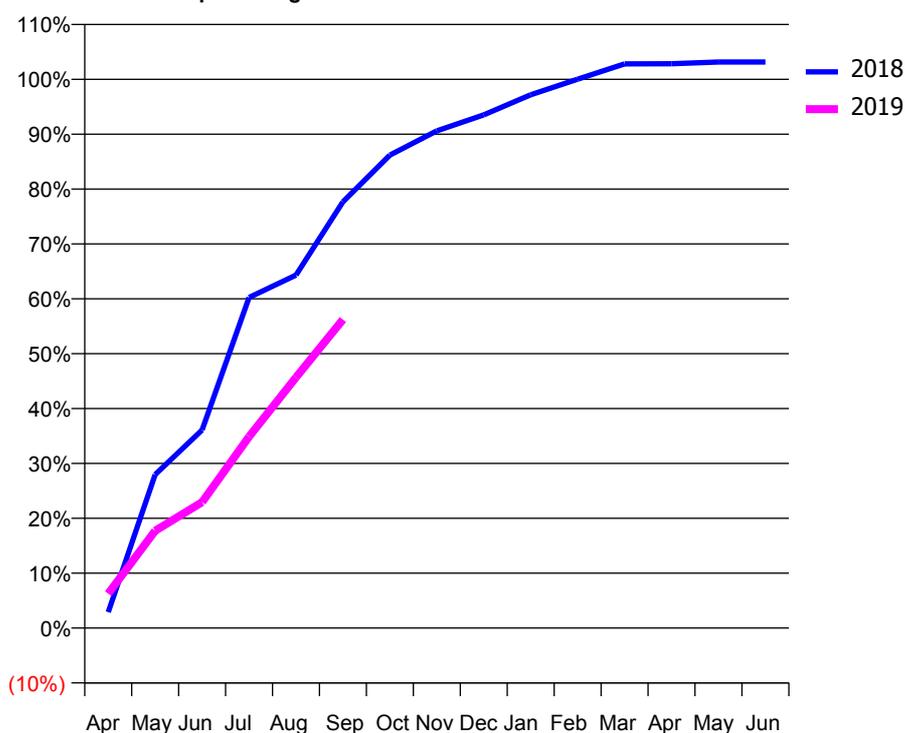
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 761923/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR RD SLATER | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,345 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -166 |
| Contract end date | 31/03/2019 | Baseline contract value | £558,945.84 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.12 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 265 | 243 | 524 |
| May | 461 | 2,334 | 1,479 |
| June | 623 | 3,012 | 1,915 |
| July | 844 | 5,027 | 2,912 |
| August | 2,347 | 5,368 | 3,813 |
| September | 3,038 | 6,482 | 4,691 |
| October | 4,025 | 7,192 | |
| November | 4,727 | 7,560 | |
| December | 6,538 | 7,803 | |
| January | 8,178 | 8,109 | |
| February | 8,490 | 8,346 | |
| March | 8,490 | 8,579 | |
| April | 8,490 | 8,581 | |
| May | 8,515 | 8,607 | |
| June | 8,515 | 8,607 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 287 | 925 | 31.0% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 153 | 925 | 16.5% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 485 | 925 | 52.4% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 287 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 287 | N/A | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 212 | 287 | 73.9% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 71 | 287 | 24.7% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 297 | 389 | 76.3% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 13 | 389 | 3.3% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 13 | 14 | 92.9% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

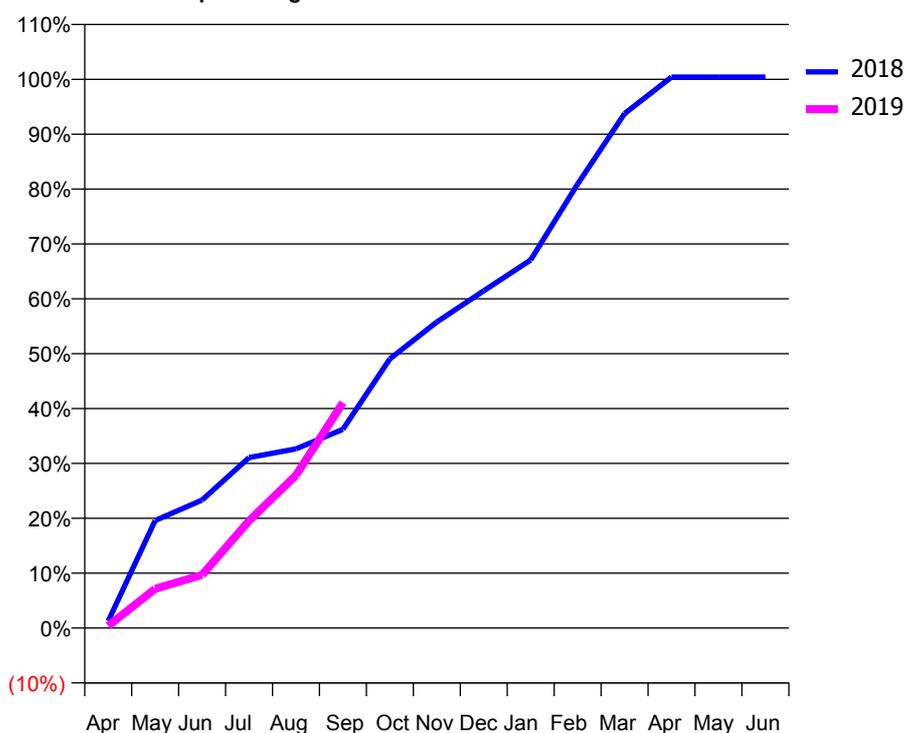
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 776998/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR DL DALY | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,130 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -17 |
| Contract end date | 31/03/2019 | Baseline contract value | £251,773.26 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 91 | 53 | 17 |
| May | 932 | 809 | 295 |
| June | 2,331 | 964 | 400 |
| July | 2,733 | 1,283 | 807 |
| August | 3,048 | 1,348 | 1,150 |
| September | 3,426 | 1,496 | 1,696 |
| October | 3,594 | 2,026 | |
| November | 3,679 | 2,304 | |
| December | 3,721 | 2,538 | |
| January | 3,931 | 2,771 | |
| February | 3,973 | 3,342 | |
| March | 4,120 | 3,872 | |
| April | 4,120 | 4,147 | |
| May | 4,120 | 4,147 | |
| June | 4,120 | 4,147 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 204 | 250 | 81.6% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 32 | 250 | 12.8% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 14 | 250 | 5.6% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 204 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 204 | N/A | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 186 | 204 | 91.2% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 18 | 204 | 8.8% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 167 | 180 | 92.8% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 11 | 180 | 6.1% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

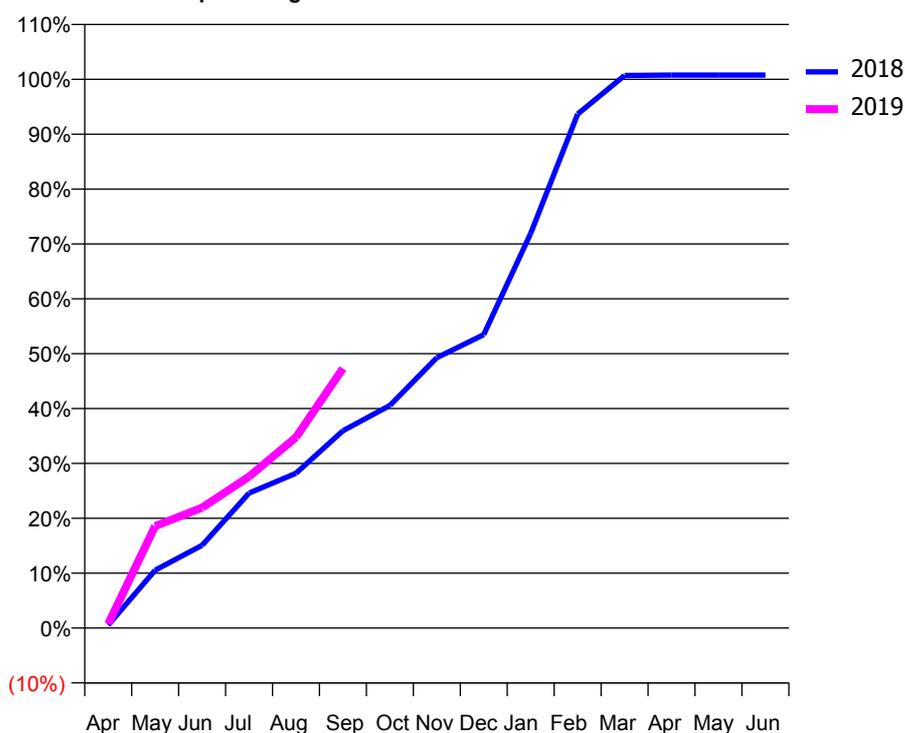
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 833657/0001 - September 2018

| | | | |
|----------------------|-----------------|---|-------------|
| Name or company name | MR AA DHOPATKAR | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,636 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -36 |
| Contract end date | 31/03/2023 | Baseline contract value | £290,063.84 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 376 | 25 | 36 |
| May | 1,006 | 489 | 861 |
| June | 1,191 | 699 | 1,018 |
| July | 1,706 | 1,140 | 1,280 |
| August | 1,890 | 1,308 | 1,612 |
| September | 2,096 | 1,667 | 2,193 |
| October | 2,552 | 1,881 | |
| November | 3,168 | 2,284 | |
| December | 3,809 | 2,479 | |
| January | 4,350 | 3,334 | |
| February | 4,522 | 4,342 | |
| March | 4,634 | 4,668 | |
| April | 4,655 | 4,672 | |
| May | 4,660 | 4,672 | |
| June | 4,660 | 4,672 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 267 | 332 | 80.4% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 64 | 332 | 19.3% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 1 | 332 | 0.3% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 267 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 267 | N/A | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 220 | 267 | 82.4% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 47 | 267 | 17.6% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 118 | 154 | 76.6% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 10 | 154 | 6.5% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

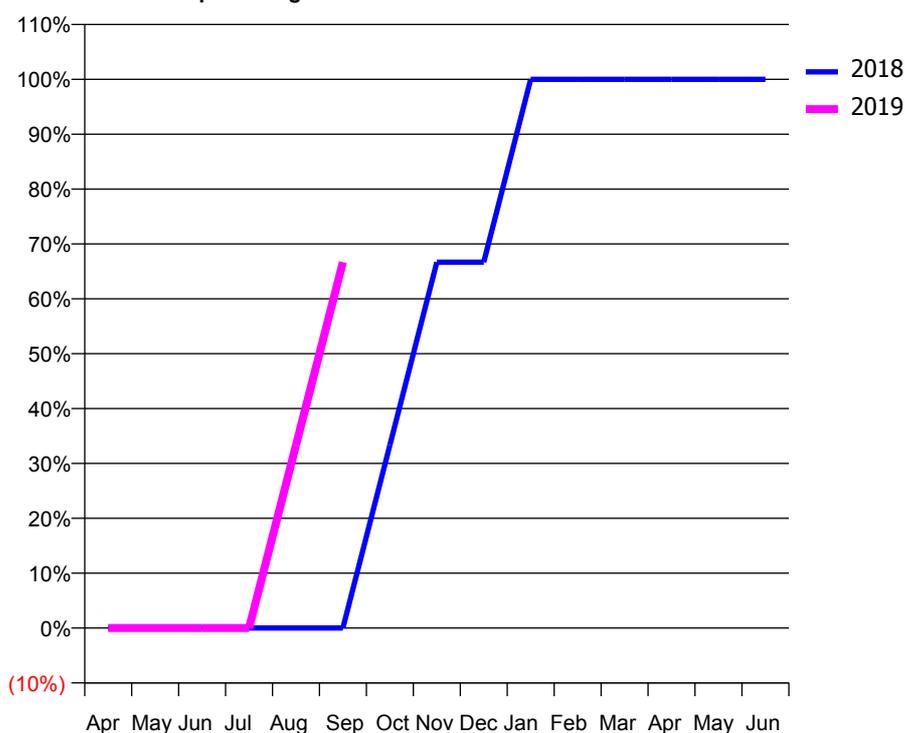
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 901245/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MR DG HENDERSON | 18/19 Contracted general activity (UDA) | 3,830 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 41 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £99,762.47 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 0 |
| June | 0 | 0 | 0 |
| July | 0 | 0 | 0 |
| August | 0 | 0 | 1 |
| September | 2 | 0 | 2 |
| October | 1 | 1 | |
| November | 1 | 2 | |
| December | 1 | 2 | |
| January | 2 | 3 | |
| February | 2 | 3 | |
| March | 3 | 3 | |
| April | 3 | 3 | |
| May | 3 | 3 | |
| June | 3 | 3 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 0 | 5 | 0.0% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 5 | 0.0% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 5 | 5 | 100.0% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 0 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 0 | N/A | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 0 | N/A | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 0 | N/A | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

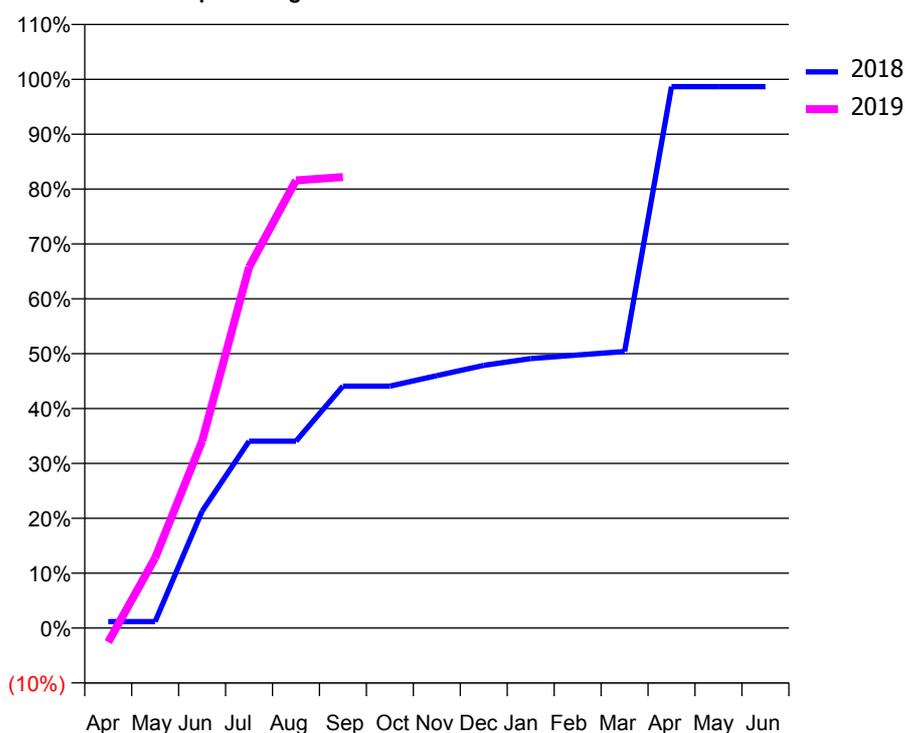
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 913286/0005 - September 2018

| | | | |
|----------------------|----------------|---|-------------|
| Name or company name | HC1287 Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,469 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 90 |
| Contract end date | 31/03/2019 | Baseline contract value | £232,079.00 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 80 | -90 |
| May | 567 | 80 | 443 |
| June | 1,407 | 1,446 | 1,182 |
| July | 1,428 | 2,311 | 2,282 |
| August | 1,703 | 2,311 | 2,830 |
| September | 2,081 | 2,992 | 2,851 |
| October | 2,737 | 2,992 | |
| November | 3,138 | 3,122 | |
| December | 3,309 | 3,249 | |
| January | 3,464 | 3,333 | |
| February | 3,590 | 3,377 | |
| March | 3,591 | 3,420 | |
| April | 4,074 | 6,696 | |
| May | 4,095 | 6,697 | |
| June | 4,095 | 6,697 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 318 | 335 | 94.9% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 6 | 335 | 1.8% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 11 | 335 | 3.3% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 318 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 318 | 0.6% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 299 | 318 | 94.0% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 10 | 318 | 3.1% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 77 | N/A | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 16 | 77 | 20.8% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

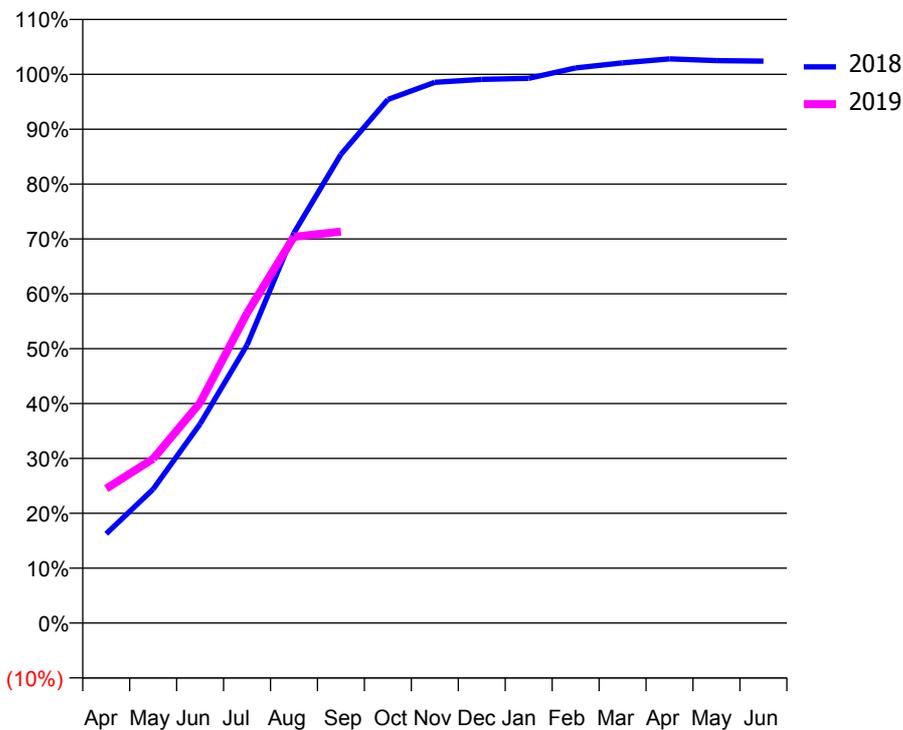
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 913618/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Mere Green Dental | 18/19 Contracted general activity (UDA) | 5,306 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -104 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 959 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -19 |
| Contract end date | | Baseline contract value | £194,799.20 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.09 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 19 | 156 | 235 |
| May | 24 | 234 | 287 |
| June | 52 | 348 | 385 |
| July | 170 | 486 | 542 |
| August | 365 | 682 | 675 |
| September | 501 | 819 | 684 |
| October | 617 | 915 | |
| November | 756 | 945 | |
| December | 865 | 950 | |
| January | 899 | 952 | |
| February | 948 | 970 | |
| March | 957 | 979 | |
| April | 978 | 986 | |
| May | 978 | 983 | |
| June | 978 | 982 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 36 | 158 | 22.8% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 37 | 158 | 23.4% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 85 | 158 | 53.8% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 36 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 36 | 8.3% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 30 | 36 | 83.3% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 36 | 5.6% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 60 | <i>N/A</i> | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 26 | 60 | 43.3% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

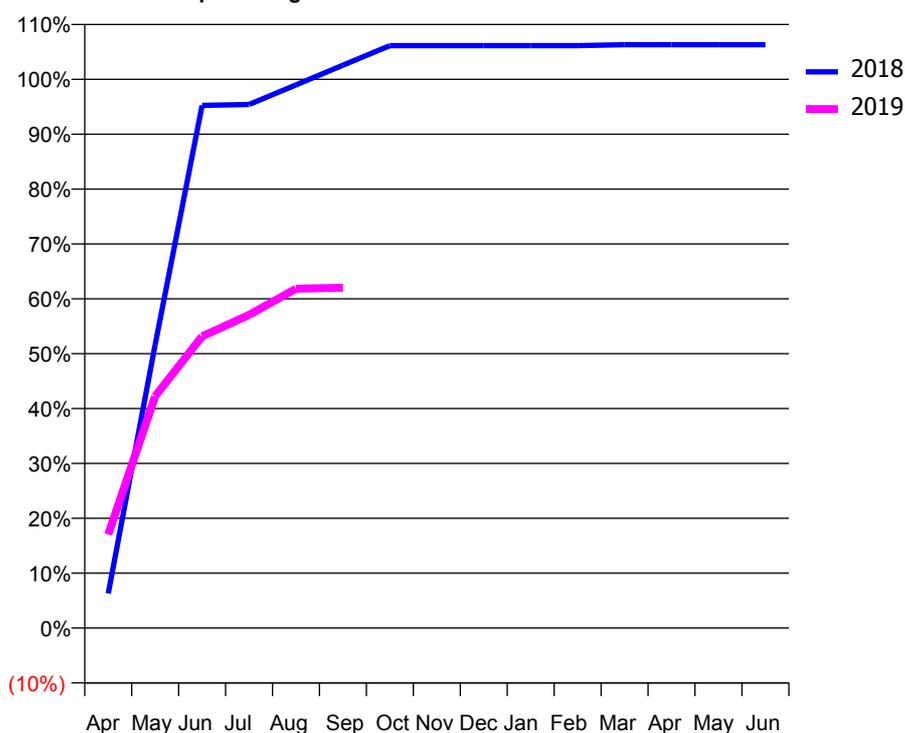
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 938181/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR SS ATTHI | 18/19 Contracted general activity (UDA) | 11,107 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -222 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 587 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -11 |
| Contract end date | | Baseline contract value | £377,410.34 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 12 | 37 | 100 |
| May | 143 | 303 | 248 |
| June | 250 | 559 | 312 |
| July | 275 | 560 | 335 |
| August | 362 | 581 | 363 |
| September | 574 | 602 | 364 |
| October | 640 | 623 | |
| November | 663 | 623 | |
| December | 663 | 623 | |
| January | 663 | 623 | |
| February | 663 | 623 | |
| March | 664 | 624 | |
| April | 664 | 624 | |
| May | 665 | 624 | |
| June | 665 | 624 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 18 | 36 | 50.0% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 8 | 36 | 22.2% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 10 | 36 | 27.8% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 18 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 18 | N/A | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 18 | 18 | 100.0% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 18 | N/A | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 8 | 11 | 72.7% | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 11 | 27.3% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

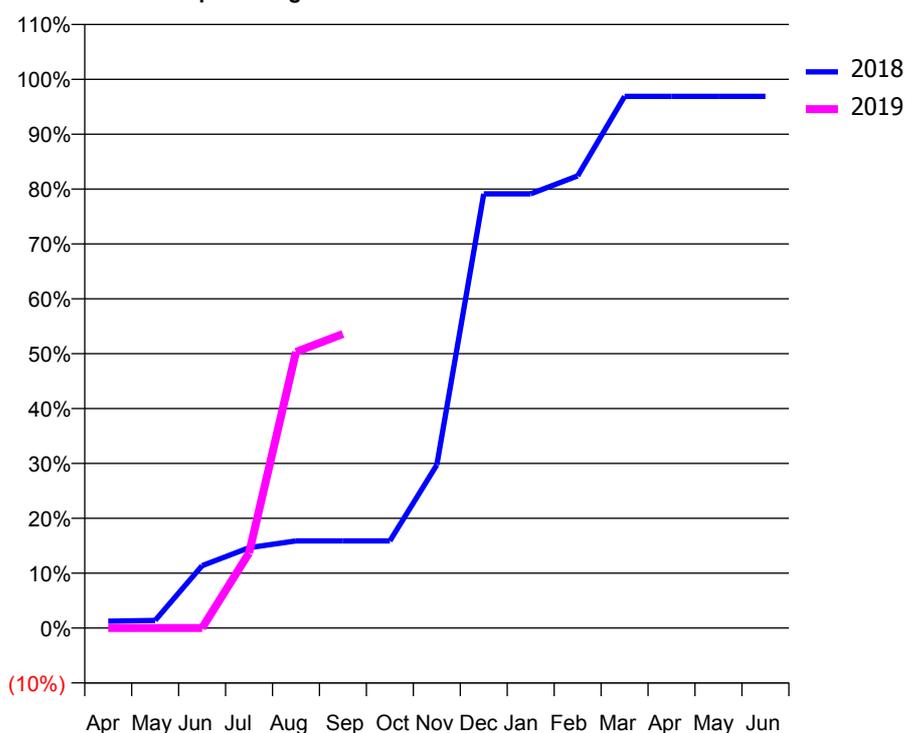
Q54 - Vital Signs Orthodontic At a Glance Contract Report for 946303/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MR E ACHEAMPONG | 18/19 Contracted general activity (UDA) | 1,810 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 642 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £86,466.46 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.08 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 5 | 8 | 0 |
| May | 111 | 9 | 0 |
| June | 154 | 73 | 0 |
| July | 261 | 94 | 88 |
| August | 387 | 102 | 323 |
| September | 430 | 102 | 344 |
| October | 494 | 102 | |
| November | 537 | 191 | |
| December | 558 | 508 | |
| January | 583 | 508 | |
| February | 607 | 529 | |
| March | 607 | 622 | |
| April | 650 | 622 | |
| May | 650 | 622 | |
| June | 650 | 622 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 42 | 64 | 65.6% | 56.5% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 16 | 64 | 25.0% | 11.4% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 6 | 64 | 9.4% | 32.1% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 42 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 42 | 9.5% | 2.1% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 30 | 42 | 71.4% | 80.2% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 8 | 42 | 19.0% | 16.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 20 | N/A | 60.4% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 20 | 0.0% | 13.1% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 3 | 66.7% | 94.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

Q55 - Vital Signs Orthodontic At a Glance Contract Report for 100150/0000 - September 2018

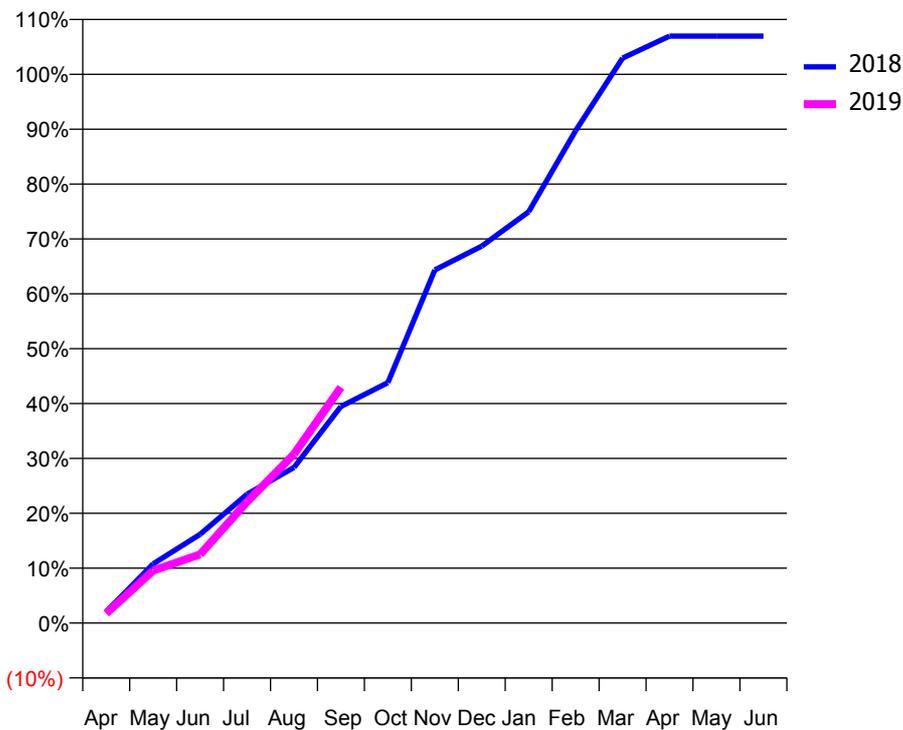
| | |
|----------------------|-------------------------|
| Name or company name | MR JD AL-DAMOUK |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/06/2016 |
| Contract end date | |

| | |
|---|-------------|
| 18/19 Contracted general activity (UDA) | 19,709 |
| Carry forward general activity (UDA) | 0 |
| 18/19 Contracted orthodontic activity (UOA) | 575 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £578,330.84 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.70 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 12 | 10 |
| May | 0 | 62 | 55 |
| June | 24 | 93 | 72 |
| July | 98 | 135 | 127 |
| August | 178 | 163 | 177 |
| September | 255 | 227 | 247 |
| October | 287 | 252 | |
| November | 326 | 370 | |
| December | 350 | 395 | |
| January | 377 | 431 | |
| February | 390 | 516 | |
| March | 428 | 592 | |
| April | 434 | 615 | |
| May | 437 | 615 | |
| June | 437 | 615 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 0 | 635 | 0.0% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 635 | 0.0% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 635 | 635 | 100.0% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 0 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 0 | N/A | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 0 | N/A | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 0 | N/A | 17.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

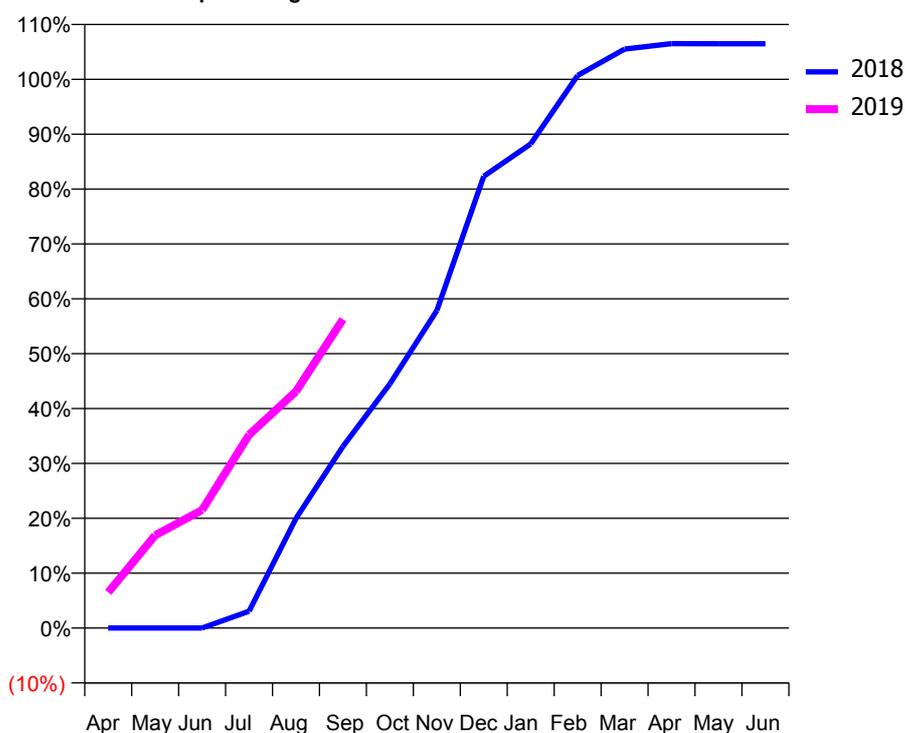
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 100467/0000 - September 2018

| | | | |
|----------------------|---------------------------|---|-------------|
| Name or company name | Raynesway Dental Practice | 18/19 Contracted general activity (UDA) | 631 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,388 |
| Contract start date | 01/07/2017 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £491,586.05 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.10 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 482 |
| May | 0 | 0 | 1,248 |
| June | 0 | 0 | 1,590 |
| July | 0 | 170 | 2,603 |
| August | 0 | 1,107 | 3,186 |
| September | 0 | 1,833 | 4,156 |
| October | 0 | 2,465 | |
| November | 0 | 3,206 | |
| December | 0 | 4,561 | |
| January | 0 | 4,888 | |
| February | 0 | 5,580 | |
| March | 0 | 5,846 | |
| April | 0 | 5,901 | |
| May | 0 | 5,900 | |
| June | 0 | 5,900 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 358 | 1,150 | 31.1% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 135 | 1,150 | 11.7% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 657 | 1,150 | 57.1% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 358 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 358 | N/A | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 300 | 358 | 83.8% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 58 | 358 | 16.2% | 17.7% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 37 | 371 | 10.0% | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 16 | 371 | 4.3% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

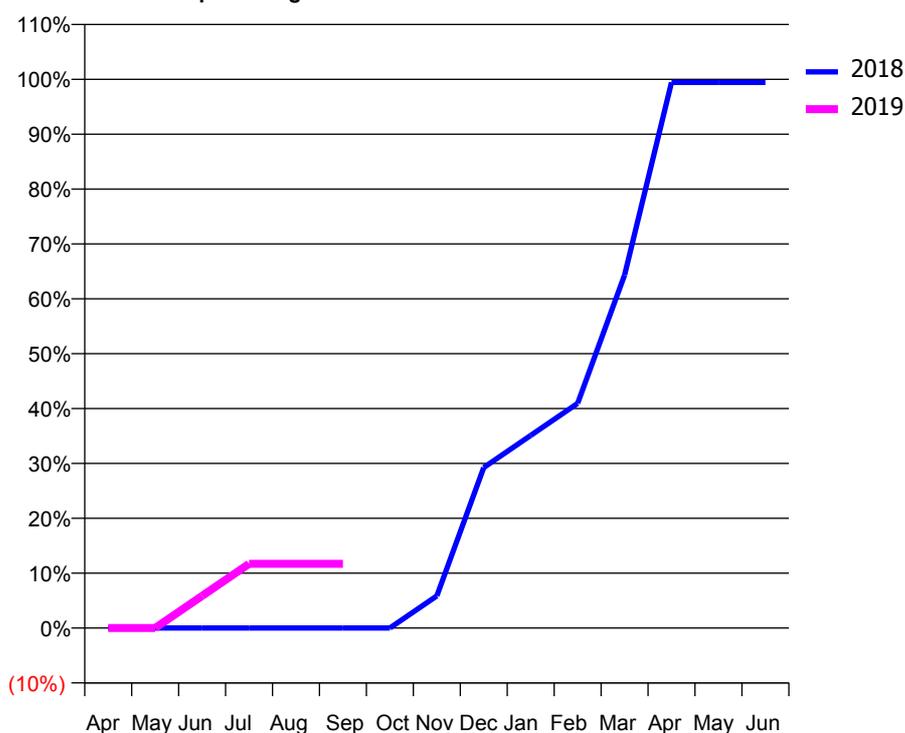
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 101281/0025 - September 2018

| | | | |
|----------------------|-----------------------|---|------------|
| Name or company name | OASIS DENTAL CARE LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 359 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £24,812.85 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 7 | 0 | 0 |
| May | 28 | 0 | 0 |
| June | 28 | 0 | 21 |
| July | 70 | 0 | 42 |
| August | 91 | 0 | 42 |
| September | 112 | 0 | 42 |
| October | 112 | 0 | |
| November | 133 | 21 | |
| December | 154 | 105 | |
| January | 217 | 126 | |
| February | 322 | 147 | |
| March | 364 | 231 | |
| April | 364 | 357 | |
| May | 364 | 357 | |
| June | 364 | 357 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 20 | 20 | 100.0% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 20 | 0.0% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 20 | 0.0% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 20 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 20 | 10.0% | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 16 | 20 | 80.0% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 20 | 10.0% | 17.7% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

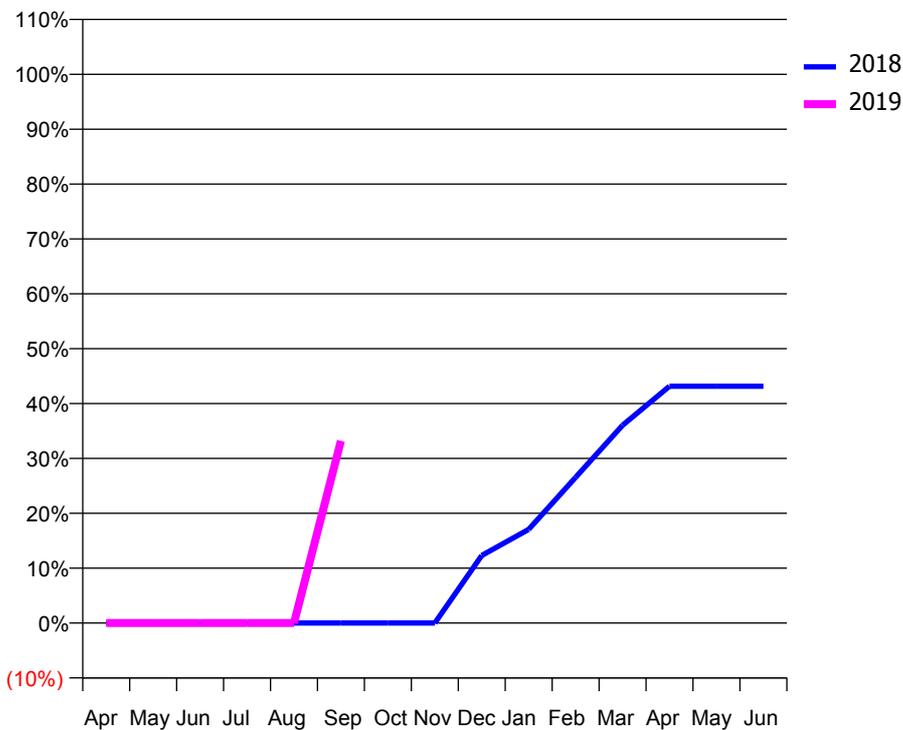
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 101281/0042 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | OASIS DENTAL CARE LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 885 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £54,440.16 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 22 | 0 | 0 |
| June | 337 | 0 | 0 |
| July | 379 | 0 | 0 |
| August | 379 | 0 | 0 |
| September | 379 | 0 | 294 |
| October | 379 | 0 | |
| November | 379 | 0 | |
| December | 379 | 109 | |
| January | 379 | 151 | |
| February | 379 | 235 | |
| March | 379 | 319 | |
| April | 379 | 382 | |
| May | 379 | 382 | |
| June | 379 | 382 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 33 | 33 | 100.0% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 33 | 0.0% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 33 | 0.0% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 33 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 33 | 3.0% | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 30 | 33 | 90.9% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 33 | 6.1% | 17.7% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

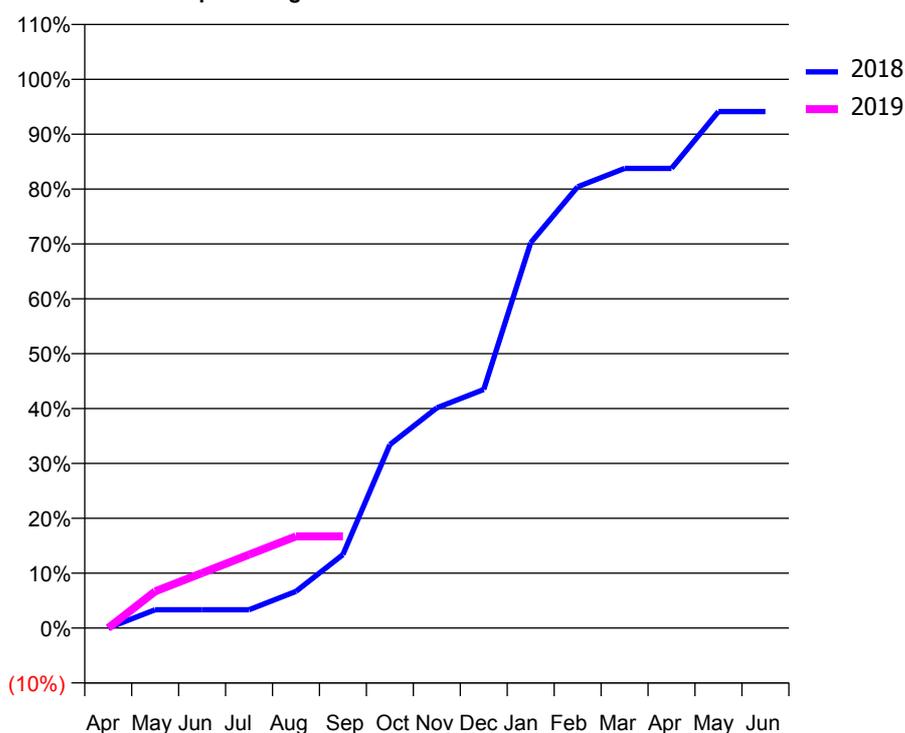
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 101281/0048 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | OASIS DENTAL CARE LTD | 18/19 Contracted general activity (UDA) | 19,361 |
| Contract type name | Pilot Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 628 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £509,516.88 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -12 | 0 | 0 |
| May | 31 | 21 | 42 |
| June | 56 | 21 | 63 |
| July | 123 | 21 | 84 |
| August | 165 | 42 | 105 |
| September | 186 | 84 | 105 |
| October | 228 | 210 | |
| November | 270 | 252 | |
| December | 316 | 273 | |
| January | 316 | 441 | |
| February | 358 | 505 | |
| March | 463 | 526 | |
| April | 526 | 526 | |
| May | 526 | 591 | |
| June | 526 | 591 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 29 | 33 | 87.9% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 33 | 6.1% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 2 | 33 | 6.1% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 29 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 29 | 3.4% | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 22 | 29 | 75.9% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 6 | 29 | 20.7% | 17.7% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 7 | 9 | 77.8% | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 9 | 11.1% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

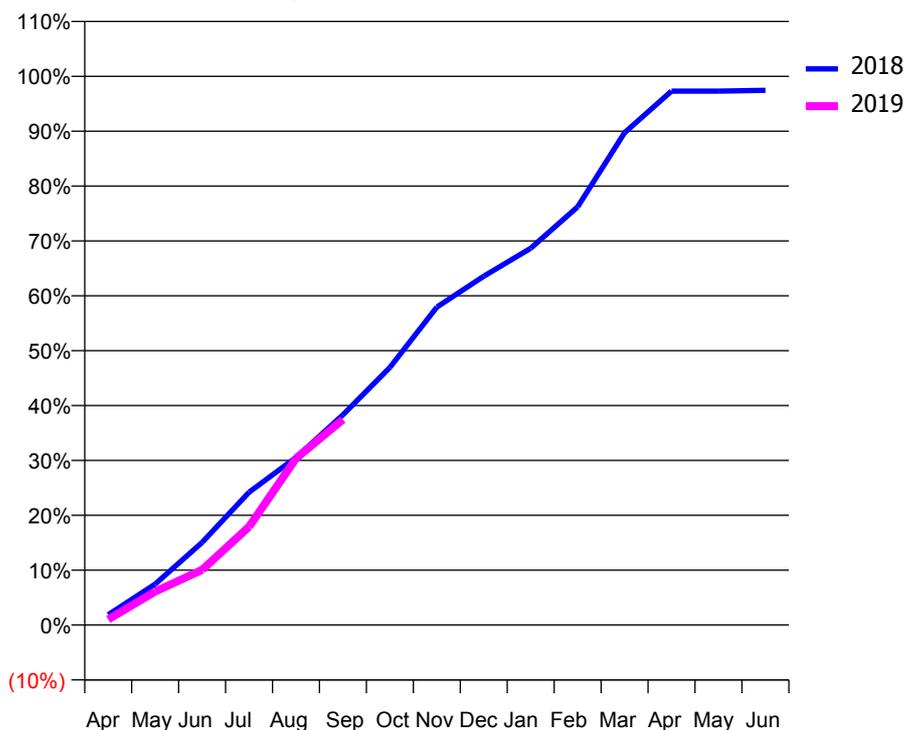
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 101370/0039 - September 2018

| | | | |
|----------------------|------------------------------|---|---------------|
| Name or company name | Petrie Tucker & Partners Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 14,868 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,001,595.50 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.25 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 9.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 192 | 281 | 152 |
| May | 453 | 1,110 | 908 |
| June | 858 | 2,239 | 1,494 |
| July | 2,127 | 3,599 | 2,663 |
| August | 2,925 | 4,541 | 4,514 |
| September | 3,687 | 5,696 | 5,569 |
| October | 4,699 | 6,979 | |
| November | 5,611 | 8,615 | |
| December | 6,896 | 9,450 | |
| January | 8,309 | 10,209 | |
| February | 10,910 | 11,330 | |
| March | 13,914 | 13,341 | |
| April | 14,711 | 14,466 | |
| May | 14,712 | 14,466 | |
| June | 14,778 | 14,487 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 646 | 1,612 | 40.1% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 230 | 1,612 | 14.3% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 736 | 1,612 | 45.7% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 3 | 646 | 0.5% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 56 | 646 | 8.7% | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 457 | 646 | 70.7% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 129 | 646 | 20.0% | 17.7% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 229 | 374 | 61.2% | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 48 | 374 | 12.8% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 16 | 16 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

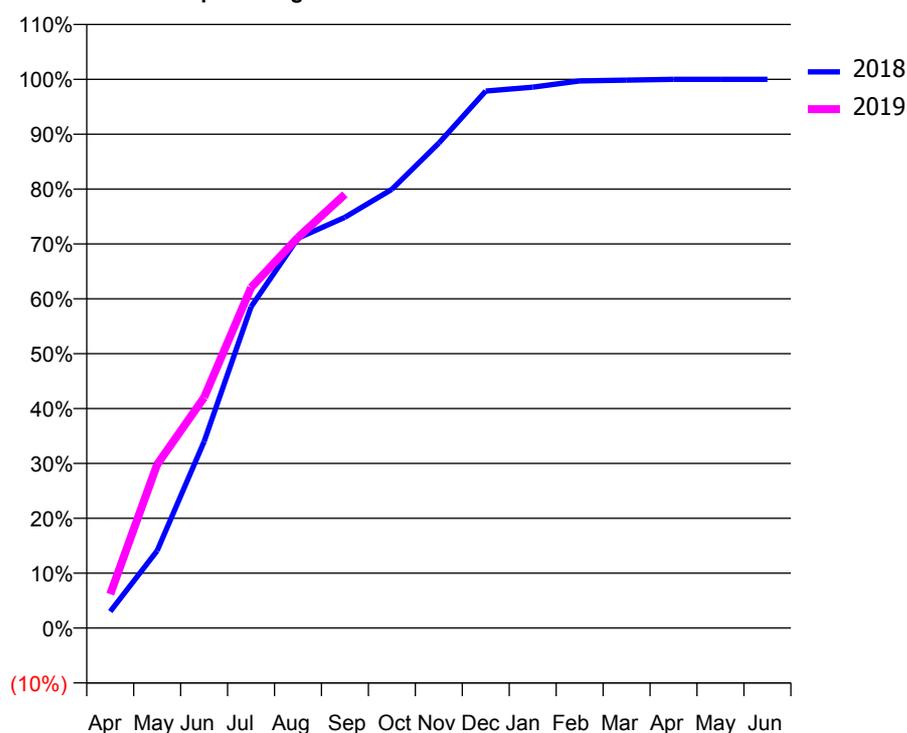
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 101435/0065 - September 2018

| | | | |
|----------------------|--------------|---|------------|
| Name or company name | IDH Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,392 |
| Contract start date | 21/07/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £93,275.03 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -11 | 42 | 86 |
| May | 136 | 196 | 415 |
| June | 291 | 473 | 585 |
| July | 491 | 815 | 864 |
| August | 720 | 989 | 991 |
| September | 807 | 1,042 | 1,100 |
| October | 944 | 1,113 | |
| November | 1,407 | 1,230 | |
| December | 1,539 | 1,362 | |
| January | 1,724 | 1,372 | |
| February | 1,796 | 1,388 | |
| March | 1,796 | 1,390 | |
| April | 1,814 | 1,392 | |
| May | 1,814 | 1,392 | |
| June | 1,814 | 1,392 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 65 | 151 | 43.0% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 8 | 151 | 5.3% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 78 | 151 | 51.7% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 65 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 65 | 7.7% | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 47 | 65 | 72.3% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 13 | 65 | 20.0% | 17.7% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | <i>N/A</i> | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | <i>N/A</i> | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

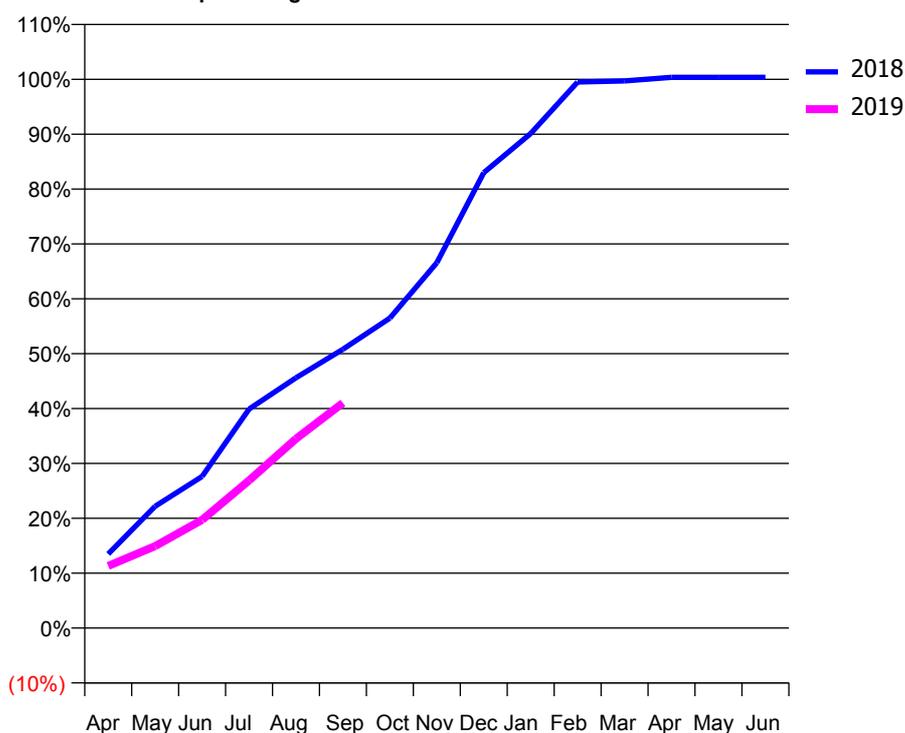
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 111295/0002 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Modwena Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,013 |
| Contract start date | 01/10/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £318,455.12 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.12 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 677 | 567 |
| May | 783 | 1,112 | 749 |
| June | 1,182 | 1,385 | 989 |
| July | 1,383 | 2,000 | 1,349 |
| August | 1,776 | 2,286 | 1,729 |
| September | 2,194 | 2,547 | 2,056 |
| October | 2,636 | 2,832 | |
| November | 3,380 | 3,337 | |
| December | 4,242 | 4,160 | |
| January | 5,290 | 4,518 | |
| February | 6,370 | 4,988 | |
| March | 6,631 | 4,998 | |
| April | 6,631 | 5,031 | |
| May | 6,631 | 5,031 | |
| June | 6,631 | 5,031 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 211 | 337 | 62.6% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 31 | 337 | 9.2% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 95 | 337 | 28.2% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 211 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 9 | 211 | 4.3% | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 165 | 211 | 78.2% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 36 | 211 | 17.1% | 17.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 247 | 274 | 90.1% | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 26 | 274 | 9.5% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

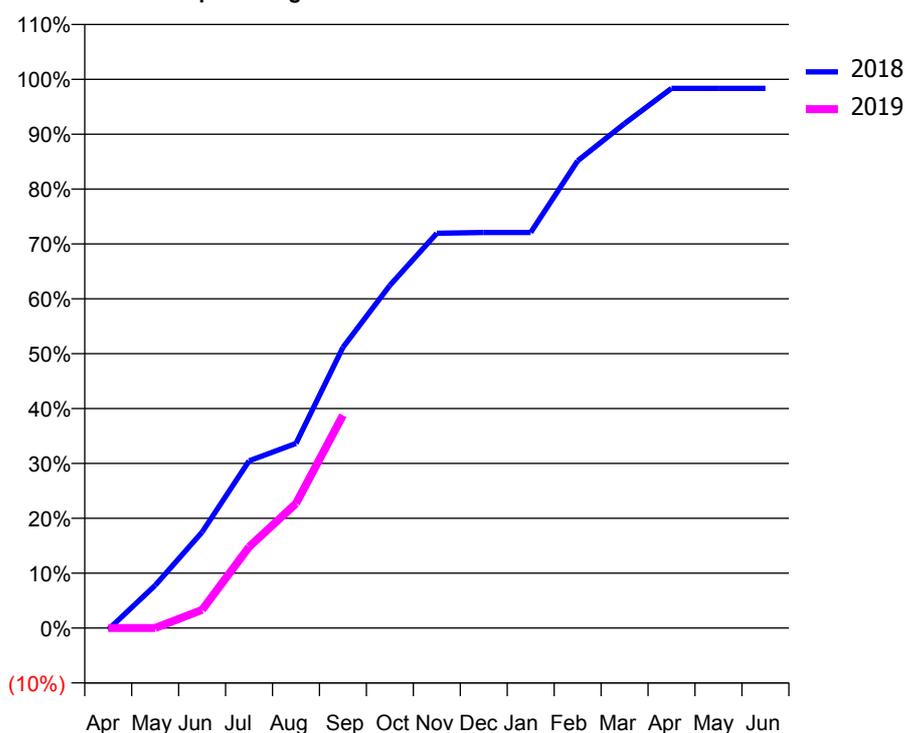
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 111295/0003 - September 2018

| | | | |
|----------------------|------------------------------|---|------------|
| Name or company name | Modwena Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,326 |
| Contract start date | 01/10/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £90,397.22 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 23 | -4 | 0 |
| May | 47 | 103 | 0 |
| June | 68 | 232 | 44 |
| July | 323 | 404 | 196 |
| August | 513 | 446 | 301 |
| September | 619 | 678 | 514 |
| October | 662 | 828 | |
| November | 730 | 954 | |
| December | 916 | 956 | |
| January | 1,126 | 956 | |
| February | 1,150 | 1,129 | |
| March | 1,194 | 1,219 | |
| April | 1,279 | 1,304 | |
| May | 1,322 | 1,304 | |
| June | 1,322 | 1,304 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 54 | 81 | 66.7% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 12 | 81 | 14.8% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 15 | 81 | 18.5% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 54 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 54 | 1.9% | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 39 | 54 | 72.2% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 14 | 54 | 25.9% | 17.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 47 | N/A | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 47 | 10.6% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

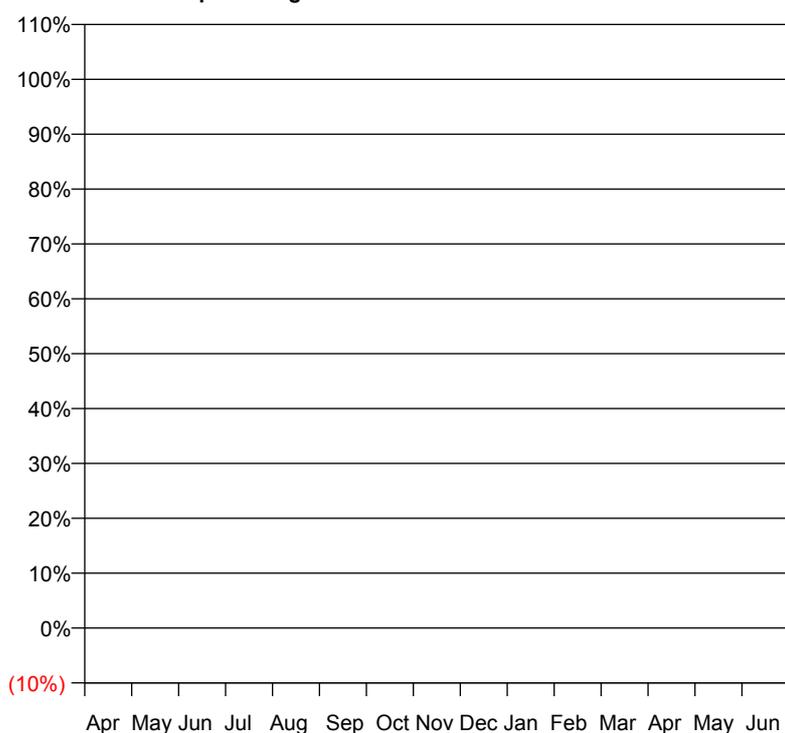
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 125725/0001 - September 2018

| | | | |
|----------------------|-----------------|---|-------------|
| Name or company name | D A Bradley Ltd | 18/19 Contracted general activity (UDA) | 3,700 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/09/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £100,172.78 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 0 |
| June | 0 | 0 | 1 |
| July | 0 | 0 | 1 |
| August | 1 | 1 | 1 |
| September | 5 | 2 | 3 |
| October | 5 | 2 | |
| November | 5 | 3 | |
| December | 5 | 3 | |
| January | 5 | 3 | |
| February | 5 | 6 | |
| March | 6 | 9 | |
| April | 6 | 9 | |
| May | 6 | 9 | |
| June | 6 | 9 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 0 | 10 | 0.0% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 10 | 0.0% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 10 | 10 | 100.0% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 0 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 0 | N/A | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 0 | N/A | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 0 | N/A | 17.7% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

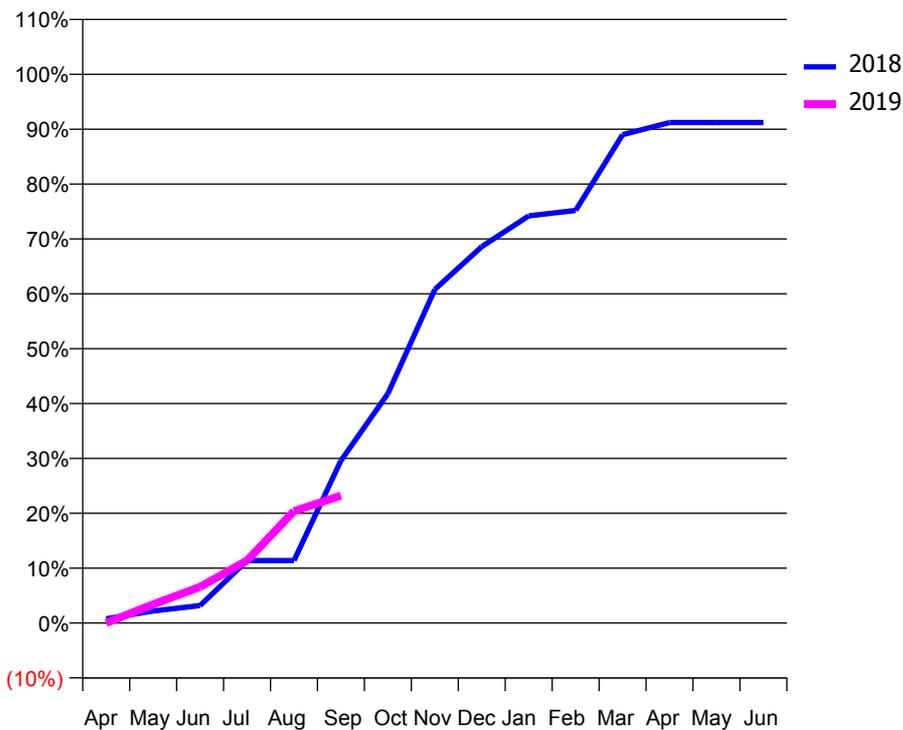
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 125725/0002 - September 2018

| | | | |
|----------------------|-----------------|---|------------|
| Name or company name | D A Bradley Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 500 |
| Contract start date | 01/09/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £33,330.32 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.57 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 17 | 4 | 0 |
| May | 36 | 11 | 17 |
| June | 39 | 16 | 33 |
| July | 84 | 57 | 57 |
| August | 154 | 57 | 102 |
| September | 188 | 148 | 116 |
| October | 201 | 209 | |
| November | 213 | 304 | |
| December | 224 | 343 | |
| January | 234 | 371 | |
| February | 293 | 376 | |
| March | 350 | 445 | |
| April | 383 | 456 | |
| May | 383 | 456 | |
| June | 383 | 456 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 8 | 264 | 3.0% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 264 | 0.4% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 255 | 264 | 96.6% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 8 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 8 | 12.5% | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 7 | 8 | 87.5% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 8 | <i>N/A</i> | 17.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 5 | <i>N/A</i> | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 5 | 0.0% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

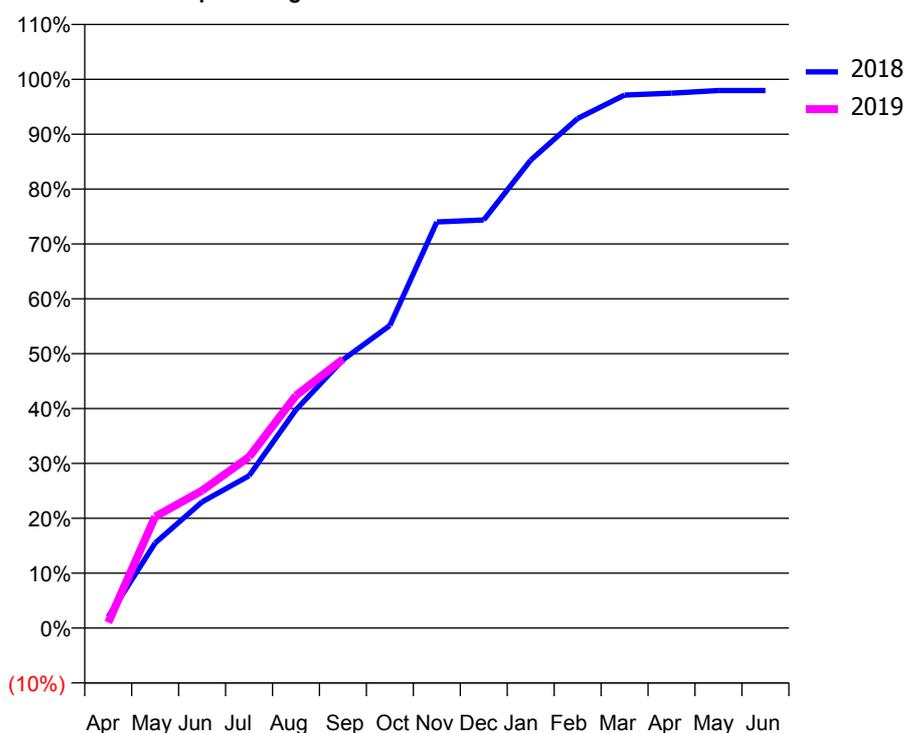
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 128198/0001 - September 2018

| | | | |
|----------------------|------------------------------------|---|-------------|
| Name or company name | Regent Street Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,308 |
| Contract start date | 01/04/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £424,250.57 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 361 | 130 | 63 |
| May | 757 | 977 | 1,280 |
| June | 1,251 | 1,451 | 1,581 |
| July | 1,842 | 1,750 | 1,968 |
| August | 2,343 | 2,509 | 2,673 |
| September | 2,541 | 3,084 | 3,090 |
| October | 3,544 | 3,479 | |
| November | 3,917 | 4,669 | |
| December | 4,835 | 4,691 | |
| January | 5,074 | 5,379 | |
| February | 5,746 | 5,858 | |
| March | 6,288 | 6,127 | |
| April | 6,439 | 6,149 | |
| May | 6,444 | 6,179 | |
| June | 6,461 | 6,179 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 287 | 502 | 57.2% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 57 | 502 | 11.4% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 158 | 502 | 31.5% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 287 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 25 | 287 | 8.7% | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 175 | 287 | 61.0% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 84 | 287 | 29.3% | 17.7% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 244 | 283 | 86.2% | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 34 | 283 | 12.0% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

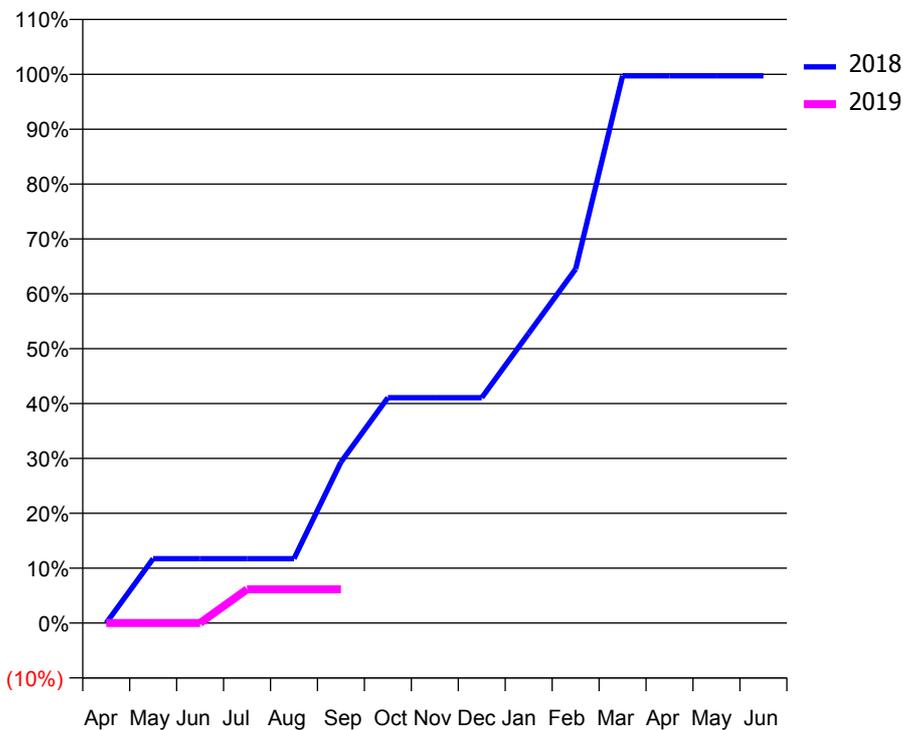
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 129186/0002 - September 2018

| | | | |
|----------------------|-----------------------|---|------------|
| Name or company name | Derwent Street Dental | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 358 |
| Contract start date | 15/10/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £22,479.04 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 3 | 0 | 0 |
| May | 3 | 42 | 0 |
| June | 3 | 42 | 0 |
| July | 3 | 42 | 22 |
| August | 3 | 42 | 22 |
| September | 3 | 105 | 22 |
| October | 3 | 147 | |
| November | 3 | 147 | |
| December | 3 | 147 | |
| January | 3 | 189 | |
| February | 171 | 231 | |
| March | 318 | 357 | |
| April | 360 | 357 | |
| May | 360 | 357 | |
| June | 360 | 357 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 13 | 14 | 92.9% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 14 | 0.0% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 1 | 14 | 7.1% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 13 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 13 | N/A | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 13 | 13 | 100.0% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 13 | N/A | 17.7% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 13 | N/A | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 13 | 7.7% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

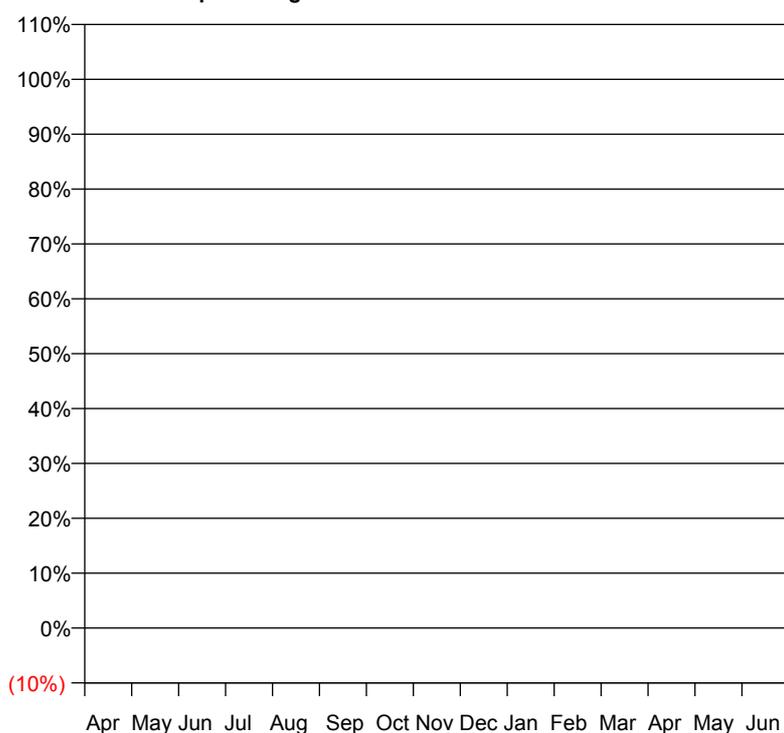
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 134678/0001 - September 2018

| | | | |
|----------------------|-----------------------|---|-------------|
| Name or company name | IDH Mansfield Limited | 18/19 Contracted general activity (UDA) | 33,500 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/02/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £820,278.96 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



— 2018
— 2019

| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 0 |
| June | 0 | 0 | 0 |
| July | 0 | 0 | 0 |
| August | 0 | 0 | 1 |
| September | 0 | 0 | 1 |
| October | 0 | 0 | |
| November | 0 | 0 | |
| December | 0 | 0 | |
| January | 0 | 0 | |
| February | 0 | 0 | |
| March | 0 | 0 | |
| April | 0 | 0 | |
| May | 0 | 0 | |
| June | 0 | 0 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 0 | 1 | 0.0% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 1 | 0.0% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 1 | 1 | 100.0% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 0 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 0 | N/A | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 0 | N/A | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 0 | N/A | 17.7% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

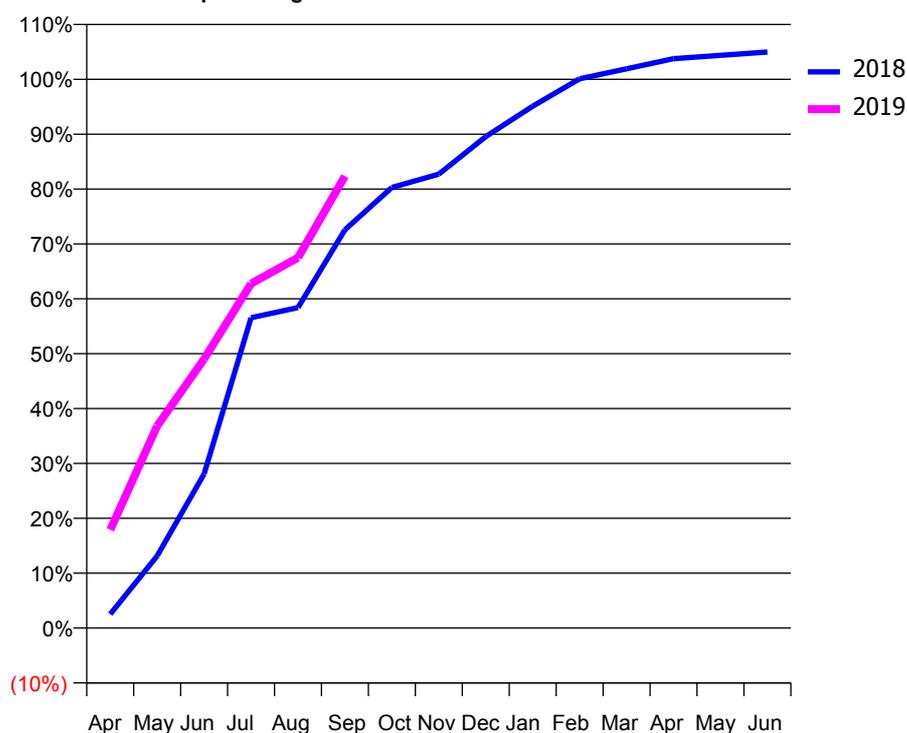
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 135372/0001 - September 2018

| | | | |
|----------------------|----------------------------------|---|-------------|
| Name or company name | No.1 The Orthodontic Specialists | 18/19 Contracted general activity (UDA) | 44 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,438 |
| Contract start date | 14/12/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £233,804.40 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 69 | 87 | 615 |
| May | 245 | 452 | 1,266 |
| June | 639 | 966 | 1,686 |
| July | 1,402 | 1,944 | 2,158 |
| August | 1,640 | 2,008 | 2,321 |
| September | 2,709 | 2,495 | 2,831 |
| October | 4,429 | 2,760 | |
| November | 4,796 | 2,844 | |
| December | 5,261 | 3,079 | |
| January | 6,119 | 3,269 | |
| February | 6,367 | 3,441 | |
| March | 6,631 | 3,504 | |
| April | 6,694 | 3,567 | |
| May | 6,694 | 3,588 | |
| June | 6,694 | 3,609 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 183 | 436 | 42.0% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 4 | 436 | 0.9% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 249 | 436 | 57.1% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 183 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 7 | 183 | 3.8% | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 141 | 183 | 77.0% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 32 | 183 | 17.5% | 17.7% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 291 | 320 | 90.9% | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 15 | 320 | 4.7% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

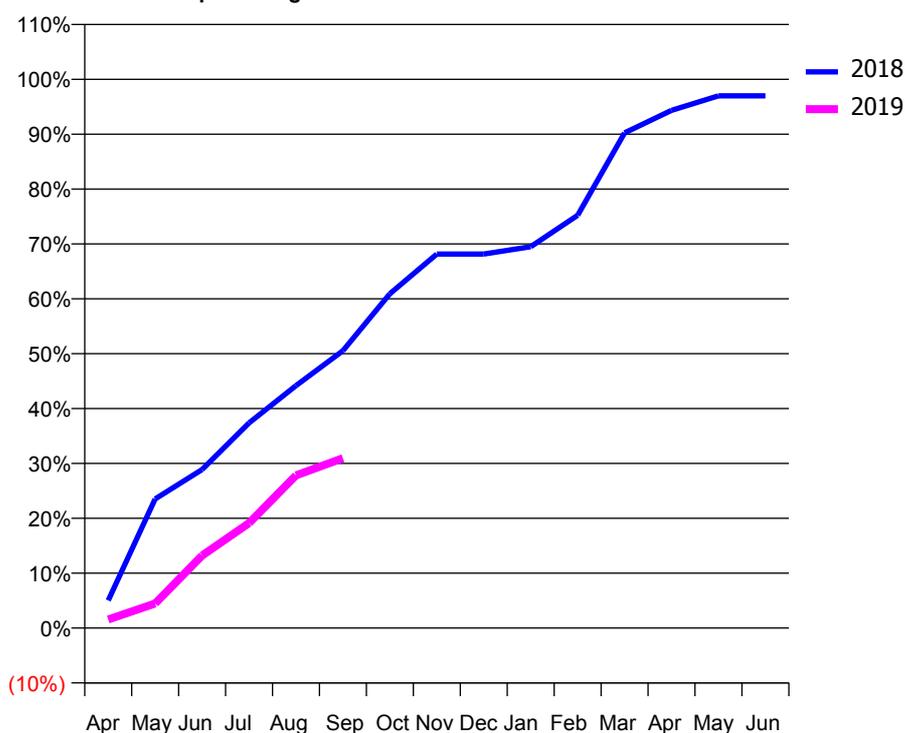
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 148369/0002 - September 2018

| | | | |
|----------------------|--------------|---|-------|
| Name or company name | KH & GW Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,589 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £1.01 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.22 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 61 | 80 | 25 |
| May | 271 | 374 | 71 |
| June | 460 | 459 | 210 |
| July | 799 | 594 | 304 |
| August | 946 | 702 | 442 |
| September | 1,009 | 803 | 492 |
| October | 1,157 | 968 | |
| November | 1,430 | 1,083 | |
| December | 1,558 | 1,083 | |
| January | 1,579 | 1,104 | |
| February | 1,579 | 1,195 | |
| March | 1,583 | 1,434 | |
| April | 1,584 | 1,499 | |
| May | 1,584 | 1,541 | |
| June | 1,585 | 1,541 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 54 | 150 | 36.0% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 21 | 150 | 14.0% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 75 | 150 | 50.0% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 54 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 54 | <i>N/A</i> | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 39 | 54 | 72.2% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 15 | 54 | 27.8% | 17.7% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 12 | 16 | 75.0% | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 16 | 12.5% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

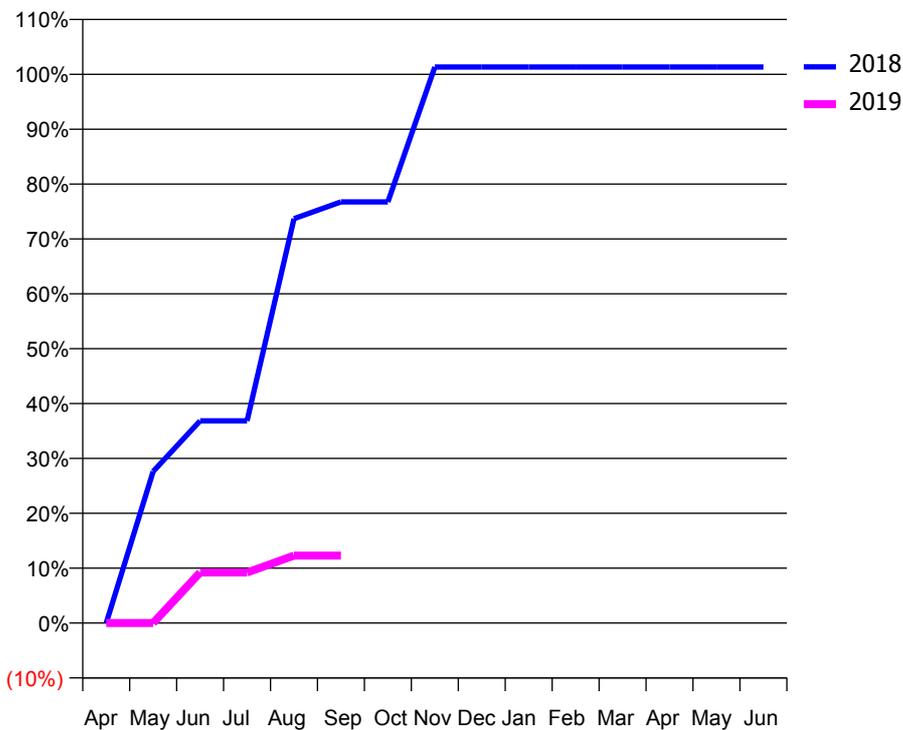
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 169544/0001 - September 2018

| | | | |
|----------------------|-----------------------------|---|------------|
| Name or company name | STEEPLE GRANGE SMILES LTD., | 18/19 Contracted general activity (UDA) | 153 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 684 |
| Contract start date | 15/08/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £50,570.62 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 14 | 0 | 0 |
| May | 161 | 189 | 0 |
| June | 182 | 252 | 63 |
| July | 224 | 252 | 63 |
| August | 245 | 504 | 84 |
| September | 354 | 525 | 84 |
| October | 480 | 525 | |
| November | 505 | 693 | |
| December | 568 | 693 | |
| January | 631 | 693 | |
| February | 698 | 693 | |
| March | 719 | 693 | |
| April | 761 | 693 | |
| May | 761 | 693 | |
| June | 761 | 693 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 14 | 14 | 100.0% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 14 | 0.0% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 14 | 0.0% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 14 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 14 | N/A | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 11 | 14 | 78.6% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 14 | 7.1% | 17.7% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 8 | N/A | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 8 | 12.5% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

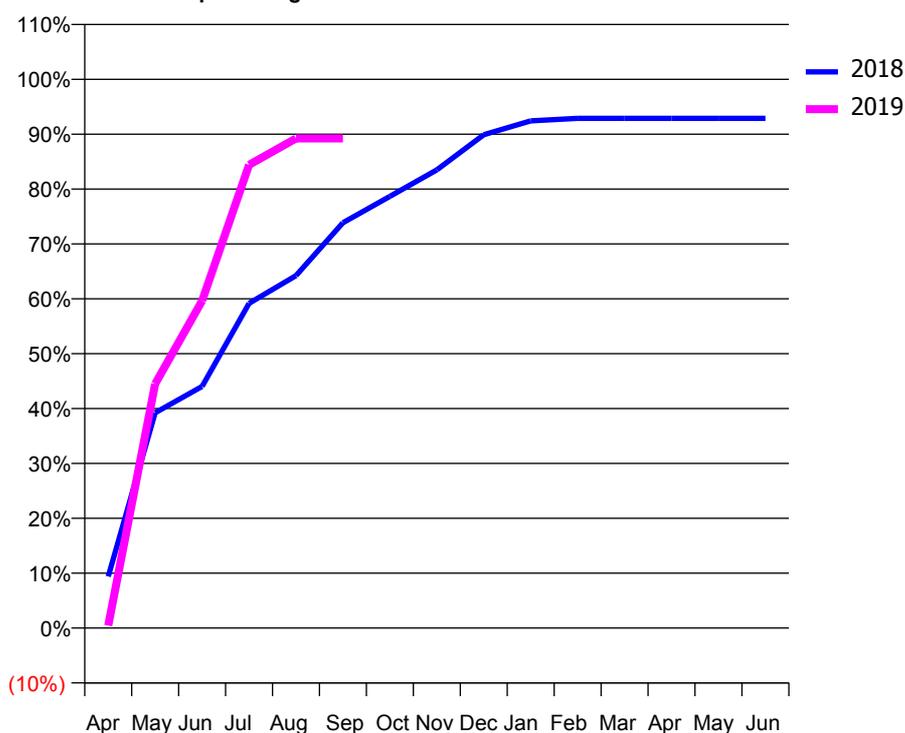
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 170739/0001 - September 2018

| | | | |
|----------------------|---------------------------------|---|-------------|
| Name or company name | Trinity Terrace Dental Practice | 18/19 Contracted general activity (UDA) | 32,380 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 436 |
| Contract start date | 02/08/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £715,415.82 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.35 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 74 | 41 | 2 |
| May | 96 | 171 | 194 |
| June | 139 | 192 | 260 |
| July | 163 | 258 | 368 |
| August | 187 | 280 | 389 |
| September | 231 | 322 | 389 |
| October | 252 | 343 | |
| November | 280 | 364 | |
| December | 288 | 392 | |
| January | 293 | 403 | |
| February | 294 | 405 | |
| March | 432 | 405 | |
| April | 433 | 405 | |
| May | 433 | 405 | |
| June | 433 | 405 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 22 | 53 | 41.5% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 9 | 53 | 17.0% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 22 | 53 | 41.5% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 22 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 22 | 4.5% | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 19 | 22 | 86.4% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 22 | 9.1% | 17.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 17 | 19 | 89.5% | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 19 | 10.5% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

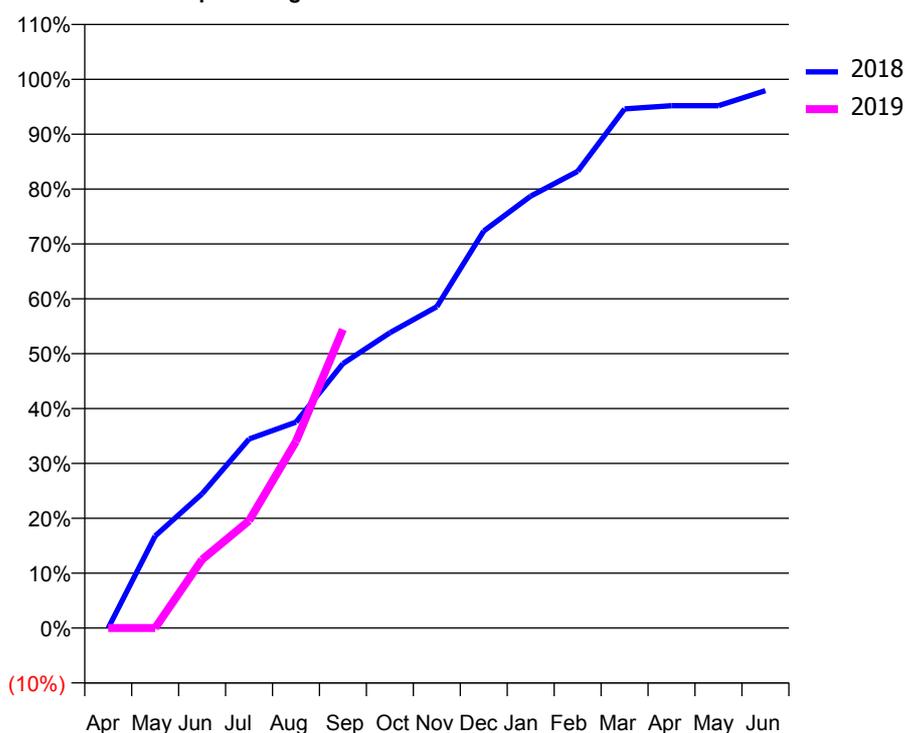
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 172464/0002 - September 2018

| | | | |
|----------------------|--|---|-------------|
| Name or company name | Charnwood Research Centre Limited T/A East Midle | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,563 |
| Contract start date | 28/03/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £575,078.44 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.18 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -289 | 0 | 0 |
| May | -289 | 1,436 | 0 |
| June | 1,725 | 2,095 | 1,070 |
| July | 2,884 | 2,950 | 1,676 |
| August | 3,478 | 3,213 | 2,913 |
| September | 4,225 | 4,125 | 4,660 |
| October | 5,234 | 4,608 | |
| November | 6,169 | 5,015 | |
| December | 6,631 | 6,195 | |
| January | 8,124 | 6,739 | |
| February | 8,920 | 7,127 | |
| March | 9,021 | 8,102 | |
| April | 9,064 | 8,151 | |
| May | 9,662 | 8,151 | |
| June | 9,665 | 8,386 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 410 | 883 | 46.4% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 100 | 883 | 11.3% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 373 | 883 | 42.2% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 410 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 410 | 1.0% | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 313 | 410 | 76.3% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 85 | 410 | 20.7% | 17.7% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 405 | 471 | 86.0% | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 31 | 471 | 6.6% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 7 | 7 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

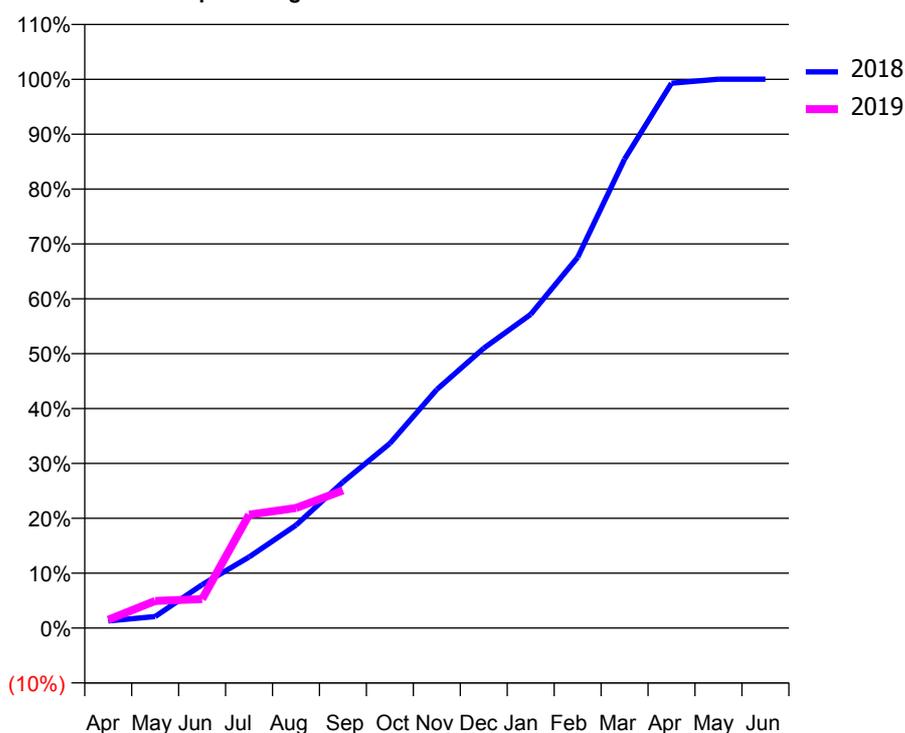
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 177261/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | Orthoworld | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,676 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £585,751.03 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.16 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -99 | 112 | 132 |
| May | -99 | 183 | 428 |
| June | -99 | 686 | 458 |
| July | -99 | 1,123 | 1,793 |
| August | 1,284 | 1,626 | 1,898 |
| September | 2,669 | 2,308 | 2,175 |
| October | 3,411 | 2,919 | |
| November | 3,866 | 3,772 | |
| December | 5,013 | 4,425 | |
| January | 5,339 | 4,959 | |
| February | 6,615 | 5,861 | |
| March | 7,507 | 7,415 | |
| April | 7,620 | 8,614 | |
| May | 7,650 | 8,678 | |
| June | 8,805 | 8,678 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 382 | 945 | 40.4% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 73 | 945 | 7.7% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 490 | 945 | 51.9% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 382 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 19 | 382 | 5.0% | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 249 | 382 | 65.2% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 108 | 382 | 28.3% | 17.7% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 100 | 183 | 54.6% | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 29 | 183 | 15.8% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 12 | 13 | 92.3% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

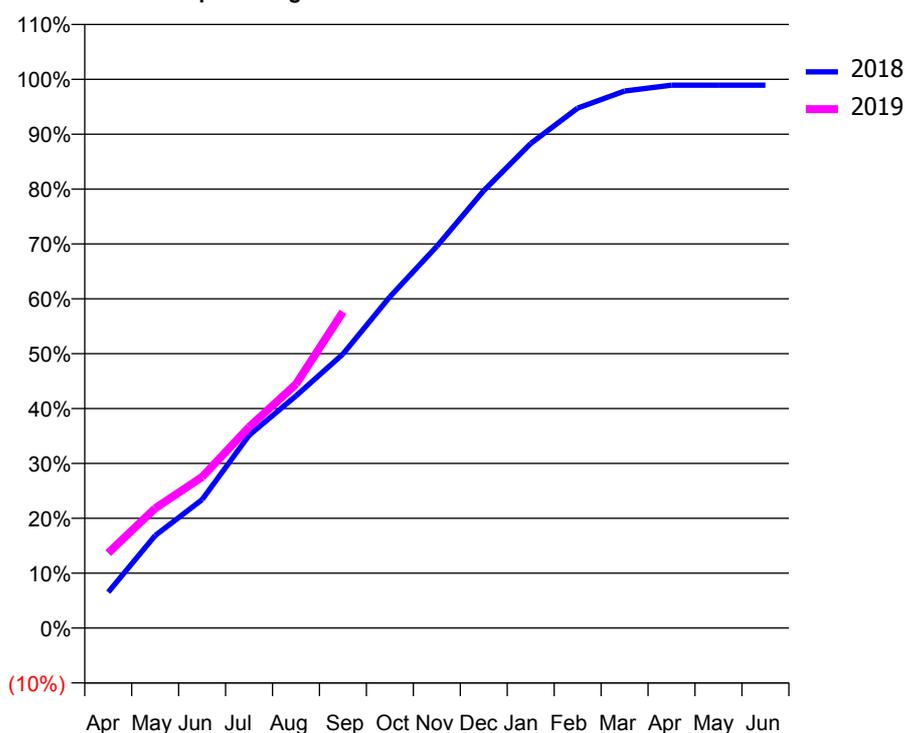
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 178764/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|---------------|
| Name or company name | Smile by Design Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 19,288 |
| Contract start date | 01/03/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/10/2024 | Baseline contract value | £1,195,819.16 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.14 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 14.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|--------|
| | 2017 | 2018 | 2019 |
| April | 623 | 1,260 | 2,636 |
| May | 2,737 | 3,250 | 4,208 |
| June | 3,731 | 4,516 | 5,310 |
| July | 6,223 | 6,775 | 7,065 |
| August | 7,209 | 8,162 | 8,573 |
| September | 9,470 | 9,630 | 11,114 |
| October | 10,507 | 11,642 | |
| November | 13,403 | 13,417 | |
| December | 15,917 | 15,374 | |
| January | 16,959 | 17,031 | |
| February | 19,182 | 18,275 | |
| March | 19,926 | 18,873 | |
| April | 19,926 | 19,080 | |
| May | 19,949 | 19,080 | |
| June | 19,949 | 19,080 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 966 | 1,553 | 62.2% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 88 | 1,553 | 5.7% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 499 | 1,553 | 32.1% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 966 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 10 | 966 | 1.0% | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 741 | 966 | 76.7% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 213 | 966 | 22.0% | 17.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 836 | 1,017 | 82.2% | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 138 | 1,017 | 13.6% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 27 | 28 | 96.4% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

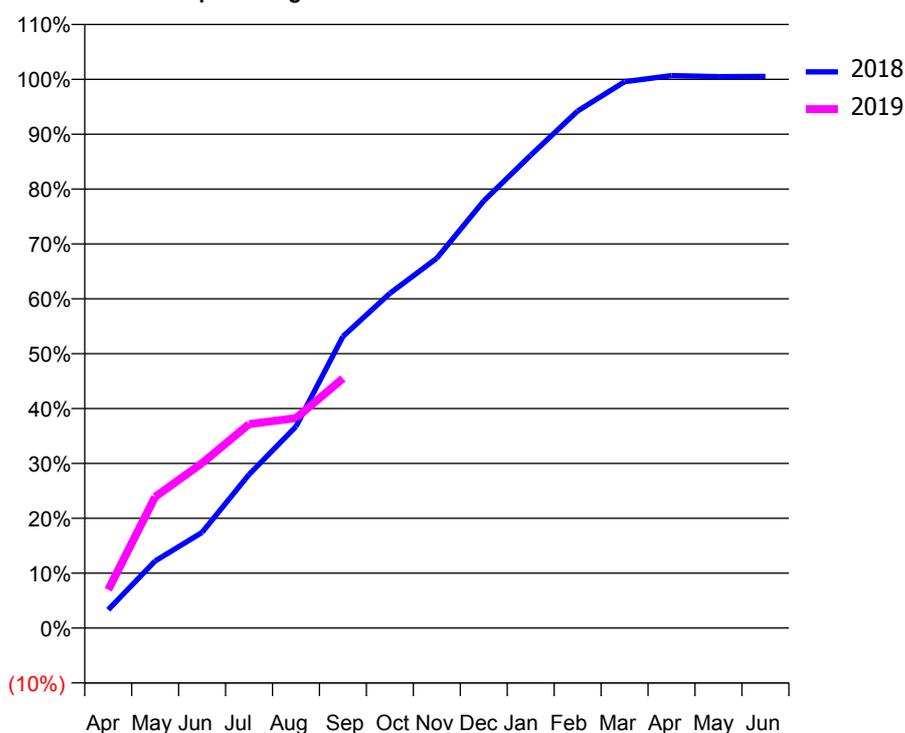
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 183067/0002 - September 2018

| | | | |
|----------------------|---------------------------------------|---|-------------|
| Name or company name | Refine Specialist Dental Care Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,396 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £435,082.83 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.11 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 138 | 246 | 516 |
| May | 138 | 903 | 1,769 |
| June | 1,236 | 1,289 | 2,223 |
| July | 1,981 | 2,070 | 2,749 |
| August | 3,242 | 2,717 | 2,830 |
| September | 4,575 | 3,930 | 3,365 |
| October | 5,406 | 4,512 | |
| November | 6,384 | 4,985 | |
| December | 6,699 | 5,757 | |
| January | 7,493 | 6,372 | |
| February | 7,996 | 6,968 | |
| March | 8,807 | 7,363 | |
| April | 9,497 | 7,445 | |
| May | 9,497 | 7,431 | |
| June | 9,499 | 7,434 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 331 | 605 | 54.7% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 35 | 605 | 5.8% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 239 | 605 | 39.5% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 2 | 331 | 0.6% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 9 | 331 | 2.7% | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 254 | 331 | 76.7% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 66 | 331 | 19.9% | 17.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 141 | 196 | 71.9% | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 19 | 196 | 9.7% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 9 | 88.9% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

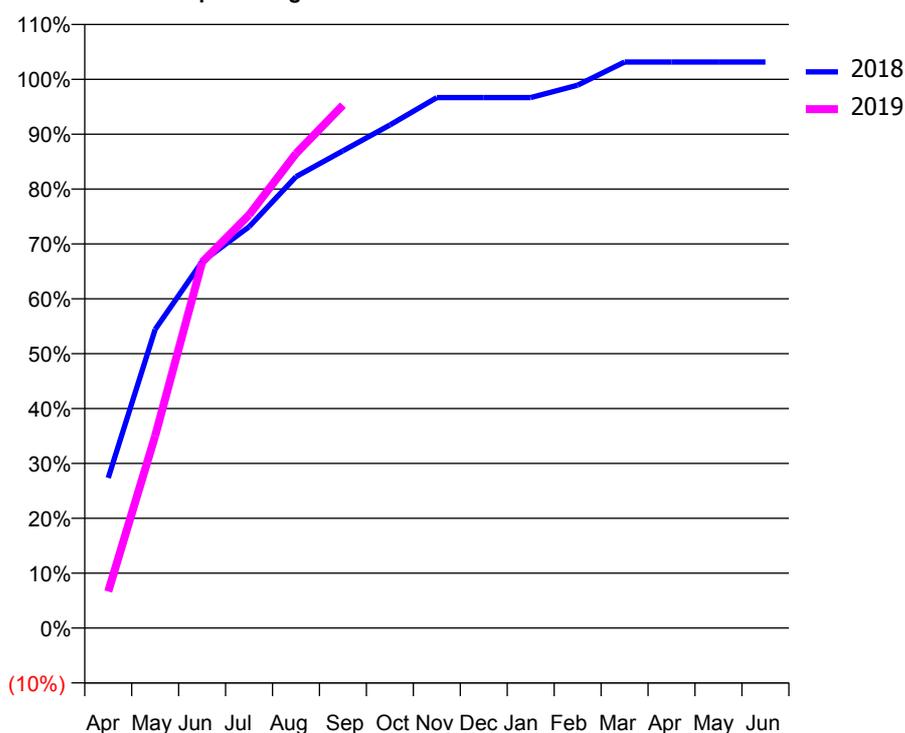
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 183830/0002 - September 2018

| | | | |
|----------------------|--------------|---|------------|
| Name or company name | KH & GW Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,020 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £69,168.33 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.16 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 232 | 279 | 68 |
| May | 379 | 555 | 357 |
| June | 631 | 681 | 680 |
| July | 743 | 746 | 768 |
| August | 873 | 839 | 882 |
| September | 983 | 887 | 972 |
| October | 988 | 935 | |
| November | 991 | 986 | |
| December | 998 | 986 | |
| January | 998 | 986 | |
| February | 999 | 1,009 | |
| March | 1,023 | 1,052 | |
| April | 1,024 | 1,052 | |
| May | 1,024 | 1,052 | |
| June | 1,024 | 1,052 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 50 | 138 | 36.2% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 17 | 138 | 12.3% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 71 | 138 | 51.4% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 50 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 50 | 4.0% | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 37 | 50 | 74.0% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 11 | 50 | 22.0% | 17.7% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 21 | 28 | 75.0% | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 28 | 3.6% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

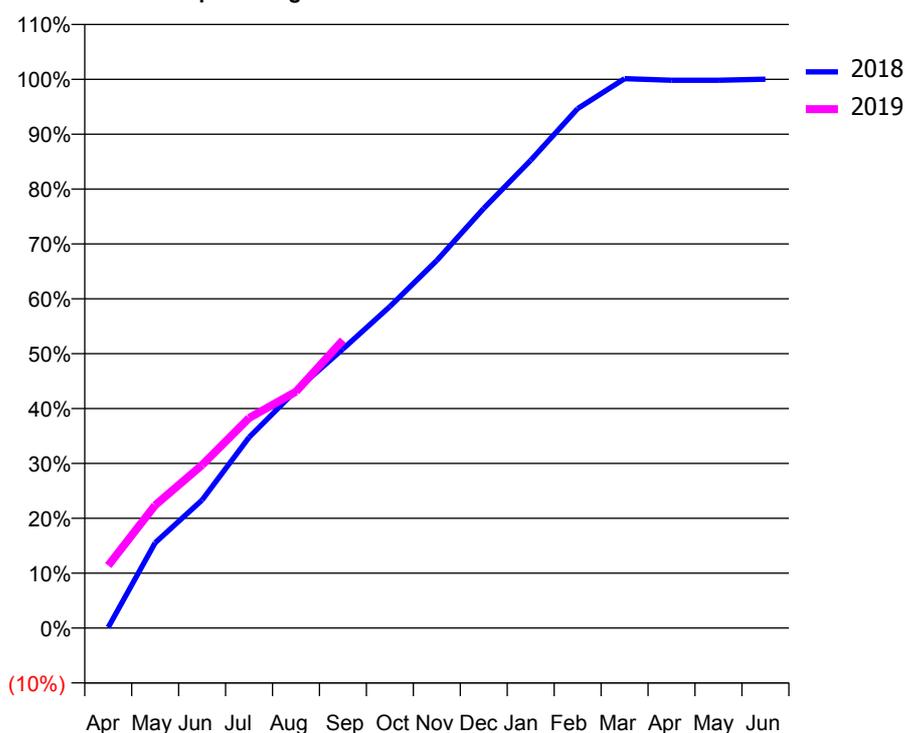
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 189081/0001 - September 2018

| | | | |
|----------------------|------------------------------------|---|---------------|
| Name or company name | Mansfield Orthodontic Practice Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 20,629 |
| Contract start date | 01/09/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,416,406.19 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.12 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 15.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|--------|
| | 2017 | 2018 | 2019 |
| April | -98 | 26 | 2,348 |
| May | -98 | 3,208 | 4,618 |
| June | -98 | 4,813 | 6,128 |
| July | -98 | 7,172 | 7,895 |
| August | -98 | 8,933 | 8,888 |
| September | 1,451 | 10,490 | 10,819 |
| October | 3,000 | 12,089 | |
| November | 6,163 | 13,819 | |
| December | 14,668 | 15,777 | |
| January | 16,210 | 17,584 | |
| February | 16,820 | 19,524 | |
| March | 19,724 | 20,651 | |
| April | 20,382 | 20,592 | |
| May | 20,447 | 20,593 | |
| June | 20,590 | 20,635 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 985 | 1,579 | 62.4% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 140 | 1,579 | 8.9% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 454 | 1,579 | 28.8% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 985 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 985 | 0.2% | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 906 | 985 | 92.0% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 72 | 985 | 7.3% | 17.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 667 | 831 | 80.3% | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 67 | 831 | 8.1% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 18 | 20 | 90.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

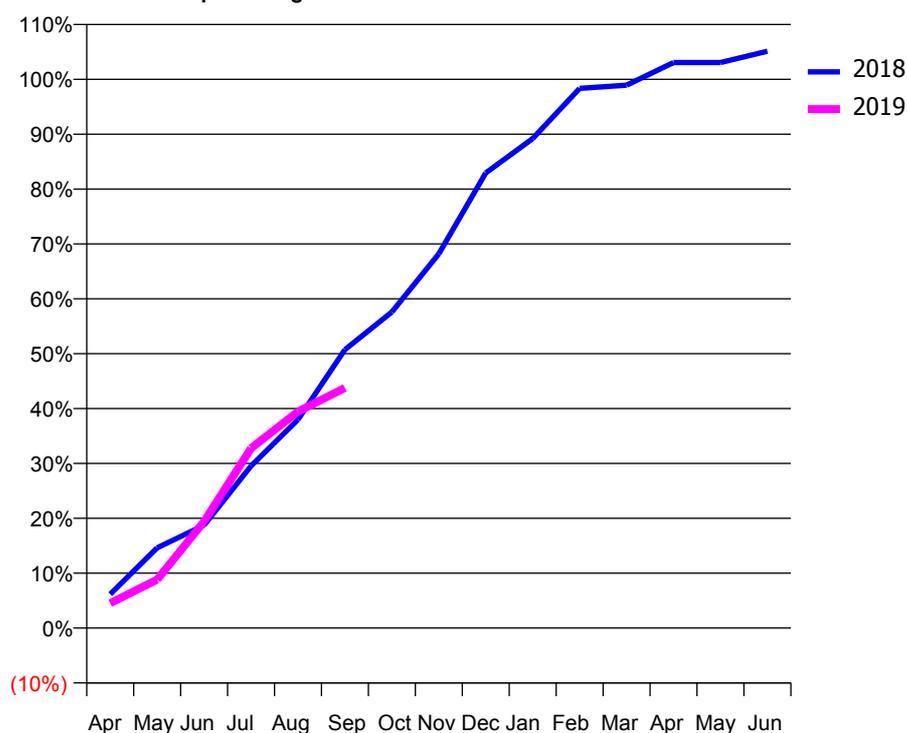
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 193437/0002 - September 2018

| | | | |
|----------------------|--------------------|---|-------|
| Name or company name | Risley Hill Dental | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,019 |
| Contract start date | 29/09/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £1.01 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.11 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 86 | 63 | 46 |
| May | 171 | 149 | 90 |
| June | 215 | 191 | 198 |
| July | 192 | 301 | 334 |
| August | 318 | 387 | 402 |
| September | 429 | 517 | 446 |
| October | 600 | 587 | |
| November | 686 | 695 | |
| December | 837 | 845 | |
| January | 881 | 909 | |
| February | 1,012 | 1,002 | |
| March | 1,055 | 1,008 | |
| April | 1,076 | 1,050 | |
| May | 1,076 | 1,050 | |
| June | 1,076 | 1,071 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 47 | 104 | 45.2% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 41 | 104 | 39.4% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 16 | 104 | 15.4% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 47 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 47 | <i>N/A</i> | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 32 | 47 | 68.1% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 13 | 47 | 27.7% | 17.7% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 20 | 23 | 87.0% | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 23 | 13.0% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

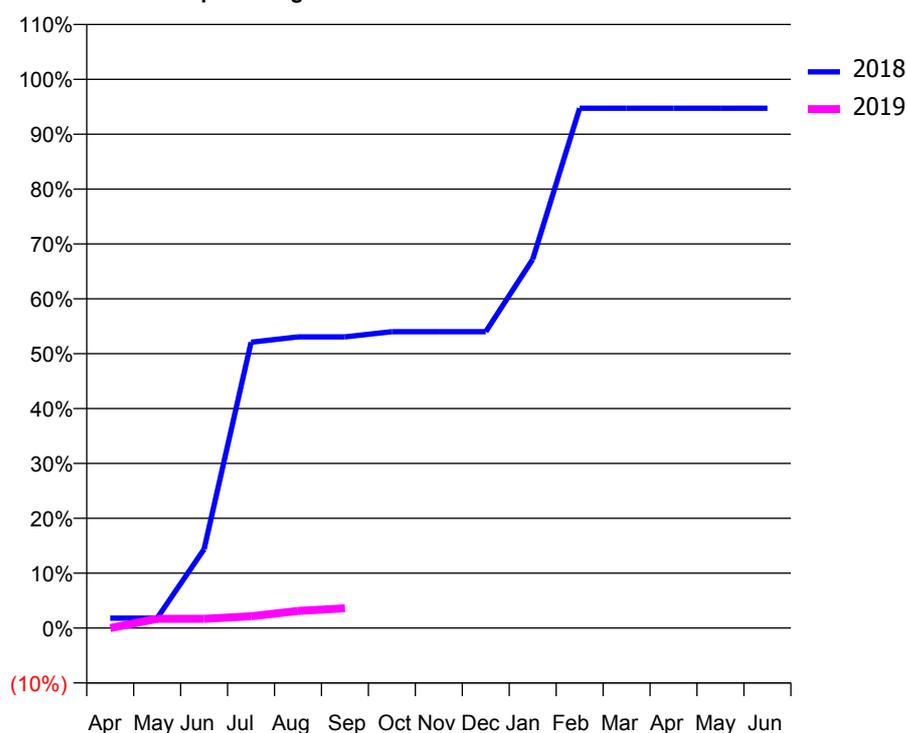
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 197572/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Buxton Dental Practice | 18/19 Contracted general activity (UDA) | 4,594 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 167 |
| Contract start date | 08/11/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £126,392.13 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.09 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 3 | 0 |
| May | 22 | 3 | 3 |
| June | 22 | 24 | 3 |
| July | 23 | 87 | 4 |
| August | 44 | 89 | 5 |
| September | 44 | 89 | 6 |
| October | 66 | 90 | |
| November | 150 | 90 | |
| December | 109 | 90 | |
| January | 130 | 112 | |
| February | 131 | 158 | |
| March | 173 | 158 | |
| April | 173 | 158 | |
| May | 173 | 158 | |
| June | 173 | 158 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 4 | 7 | 57.1% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 7 | 0.0% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 3 | 7 | 42.9% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 4 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 4 | N/A | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 2 | 4 | 50.0% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 4 | 25.0% | 17.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

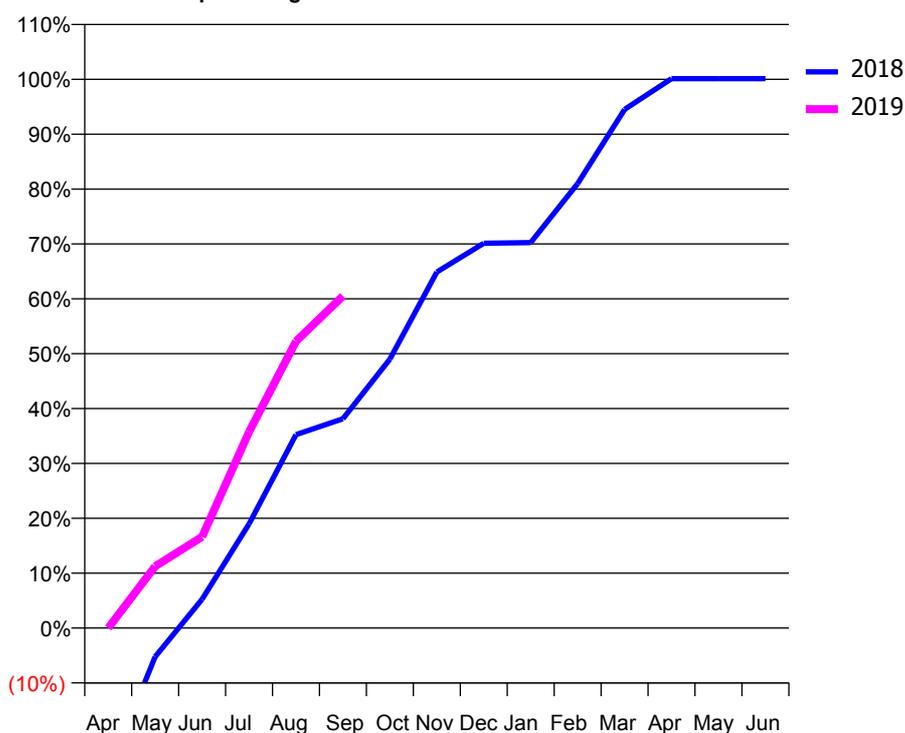
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 269891/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Westdale Dental | 18/19 Contracted general activity (UDA) | 24,872 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 800 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £659,034.05 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 13 | -212 | 0 |
| May | 167 | -42 | 90 |
| June | 191 | 42 | 133 |
| July | 263 | 152 | 286 |
| August | 306 | 282 | 418 |
| September | 369 | 305 | 484 |
| October | 733 | 392 | |
| November | 844 | 519 | |
| December | 957 | 561 | |
| January | 1,023 | 562 | |
| February | 1,173 | 648 | |
| March | 1,237 | 756 | |
| April | 1,237 | 801 | |
| May | 1,237 | 801 | |
| June | 1,237 | 801 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 46 | 77 | 59.7% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 77 | 2.6% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 29 | 77 | 37.7% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 46 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 46 | 2.2% | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 37 | 46 | 80.4% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 7 | 46 | 15.2% | 17.7% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 46 | 48 | 95.8% | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 48 | 4.2% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

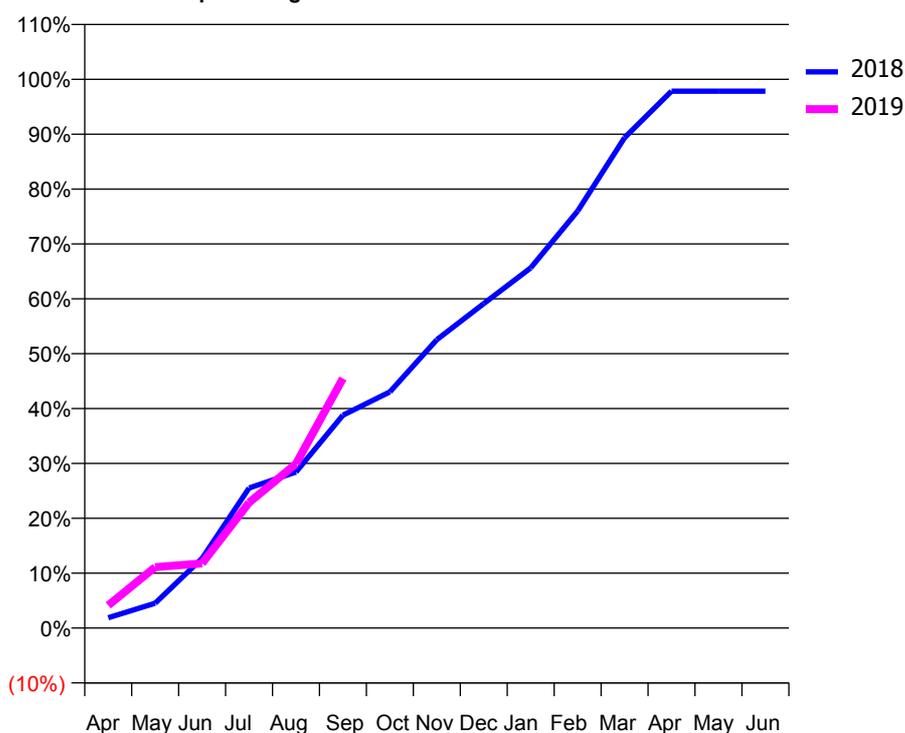
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 331864/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MISS L KO | 18/19 Contracted general activity (UDA) | 28,035 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,062 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £723,047.03 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.36 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 78 | 20 | 44 |
| May | 101 | 48 | 118 |
| June | 170 | 135 | 125 |
| July | 265 | 271 | 243 |
| August | 421 | 302 | 318 |
| September | 515 | 412 | 483 |
| October | 539 | 457 | |
| November | 616 | 558 | |
| December | 641 | 628 | |
| January | 712 | 697 | |
| February | 879 | 807 | |
| March | 995 | 949 | |
| April | 1,039 | 1,039 | |
| May | 1,039 | 1,039 | |
| June | 1,039 | 1,039 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 47 | 170 | 27.6% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 11 | 170 | 6.5% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 112 | 170 | 65.9% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 47 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 47 | <i>N/A</i> | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 46 | 47 | 97.9% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 47 | 2.1% | 17.7% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 11 | 44 | 25.0% | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 7 | 44 | 15.9% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

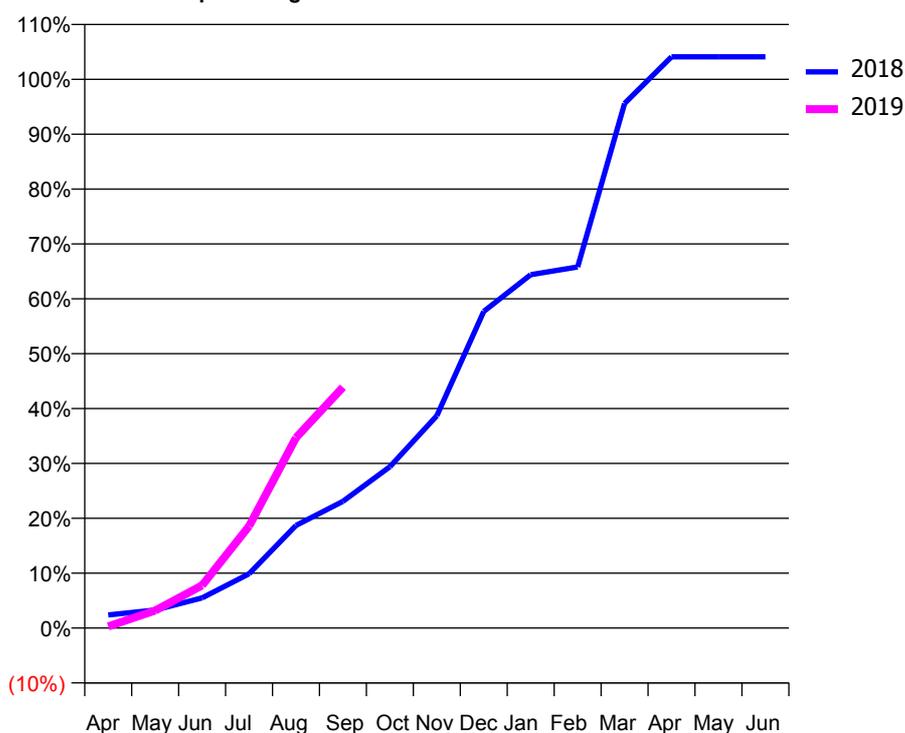
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 361054/0001 - September 2018

| | | | |
|----------------------|------------------|---|------------|
| Name or company name | MISS CL WILLIAMS | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,000 |
| Contract start date | 01/04/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £57,476.04 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.19 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 25 | 24 | 3 |
| May | 39 | 33 | 32 |
| June | 106 | 55 | 78 |
| July | 106 | 99 | 186 |
| August | 106 | 187 | 347 |
| September | 127 | 231 | 439 |
| October | 127 | 294 | |
| November | 244 | 387 | |
| December | 944 | 577 | |
| January | 960 | 644 | |
| February | 964 | 658 | |
| March | 997 | 956 | |
| April | 1,002 | 1,041 | |
| May | 1,002 | 1,041 | |
| June | 1,002 | 1,041 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 58 | 124 | 46.8% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 19 | 124 | 15.3% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 47 | 124 | 37.9% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 58 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 58 | 1.7% | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 48 | 58 | 82.8% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 8 | 58 | 13.8% | 17.7% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 41 | <i>N/A</i> | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 41 | 9.8% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 3 | 66.7% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

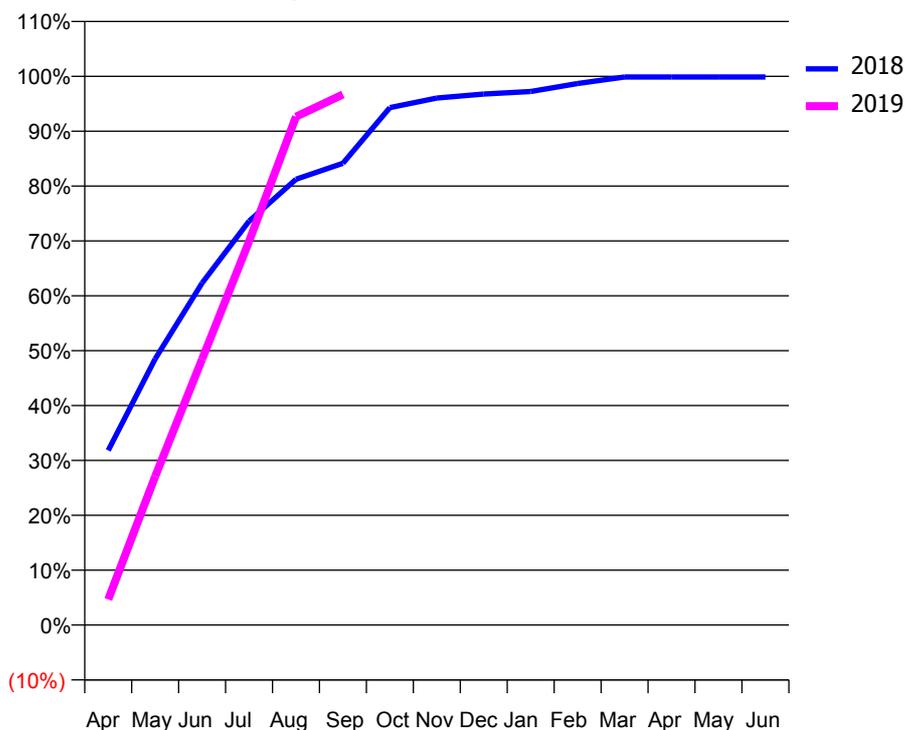
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 638900/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR RM SKEGGS | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,746 |
| Contract start date | 06/10/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £588,385.12 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 7.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 175 | 2,784 | 409 |
| May | 175 | 4,242 | 2,368 |
| June | 3,667 | 5,451 | 4,237 |
| July | 4,959 | 6,438 | 6,115 |
| August | 7,609 | 7,105 | 8,103 |
| September | 8,821 | 7,359 | 8,456 |
| October | 9,094 | 8,247 | |
| November | 9,137 | 8,399 | |
| December | 9,137 | 8,462 | |
| January | 9,179 | 8,504 | |
| February | 9,179 | 8,630 | |
| March | 9,691 | 8,735 | |
| April | 9,756 | 8,735 | |
| May | 9,756 | 8,735 | |
| June | 9,756 | 8,735 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 459 | 701 | 65.5% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 104 | 701 | 14.8% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 138 | 701 | 19.7% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 459 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 15 | 459 | 3.3% | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 351 | 459 | 76.5% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 91 | 459 | 19.8% | 17.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 446 | 524 | 85.1% | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 68 | 524 | 13.0% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 11 | 11 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

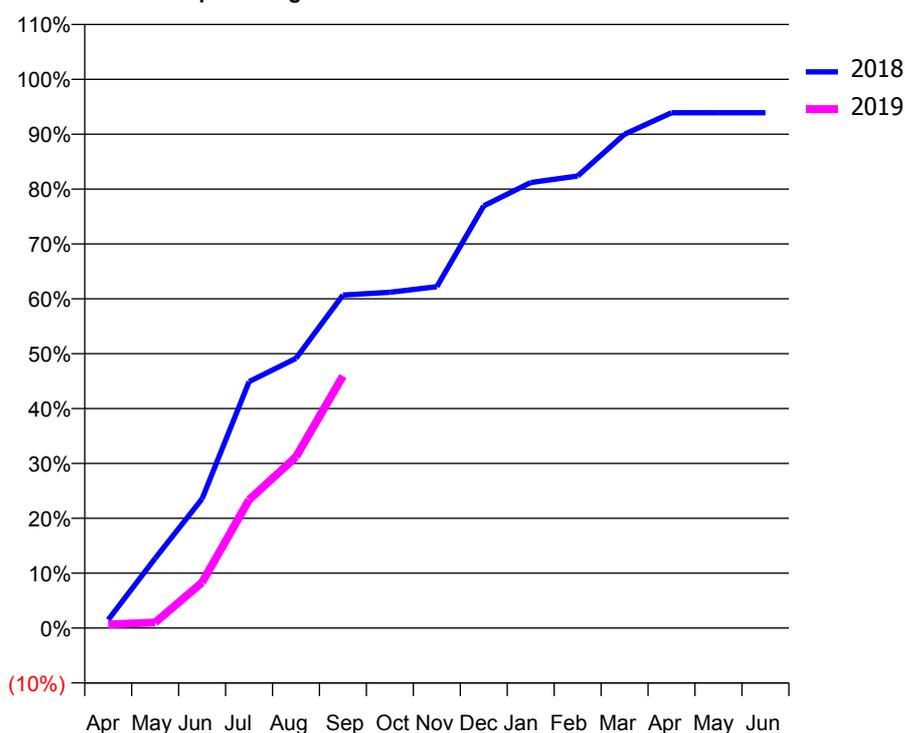
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 653861/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR AF CHALMERS | 18/19 Contracted general activity (UDA) | 14,500 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 590 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £430,940.70 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.08 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 22 | 9 | 4 |
| May | 46 | 75 | 6 |
| June | 111 | 139 | 49 |
| July | 218 | 265 | 138 |
| August | 239 | 290 | 184 |
| September | 304 | 358 | 271 |
| October | 372 | 361 | |
| November | 459 | 367 | |
| December | 588 | 454 | |
| January | 592 | 479 | |
| February | 594 | 486 | |
| March | 596 | 531 | |
| April | 596 | 554 | |
| May | 597 | 554 | |
| June | 597 | 554 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 21 | 68 | 30.9% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 12 | 68 | 17.6% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 35 | 68 | 51.5% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 21 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 21 | N/A | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 17 | 21 | 81.0% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 21 | 19.0% | 17.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 34 | N/A | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 34 | 8.8% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

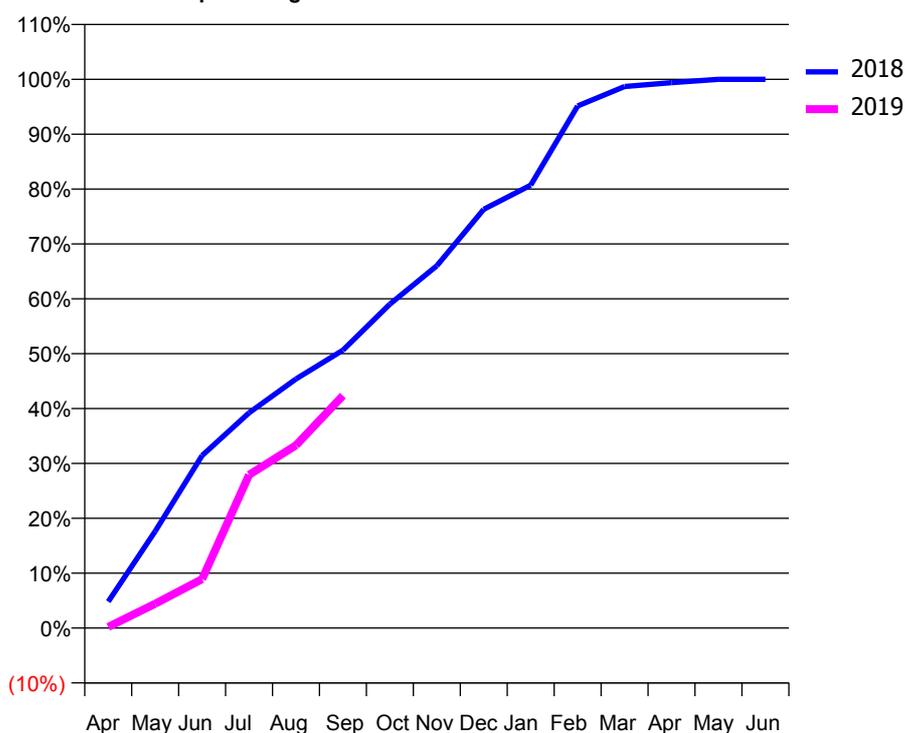
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 657247/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR RV PATEL | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,920 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £429,878.84 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.09 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 117 | 333 | 14 |
| May | 1,396 | 1,220 | 306 |
| June | 2,462 | 2,176 | 617 |
| July | 3,162 | 2,715 | 1,932 |
| August | 4,167 | 3,141 | 2,304 |
| September | 4,373 | 3,504 | 2,931 |
| October | 5,343 | 4,085 | |
| November | 6,054 | 4,569 | |
| December | 6,371 | 5,281 | |
| January | 7,096 | 5,584 | |
| February | 8,207 | 6,583 | |
| March | 9,209 | 6,829 | |
| April | 9,199 | 6,877 | |
| May | 8,964 | 6,919 | |
| June | 8,964 | 6,920 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 287 | 746 | 38.5% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 39 | 746 | 5.2% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 420 | 746 | 56.3% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 287 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 10 | 287 | 3.5% | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 248 | 287 | 86.4% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 29 | 287 | 10.1% | 17.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 326 | 356 | 91.6% | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 22 | 356 | 6.2% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 15 | 15 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

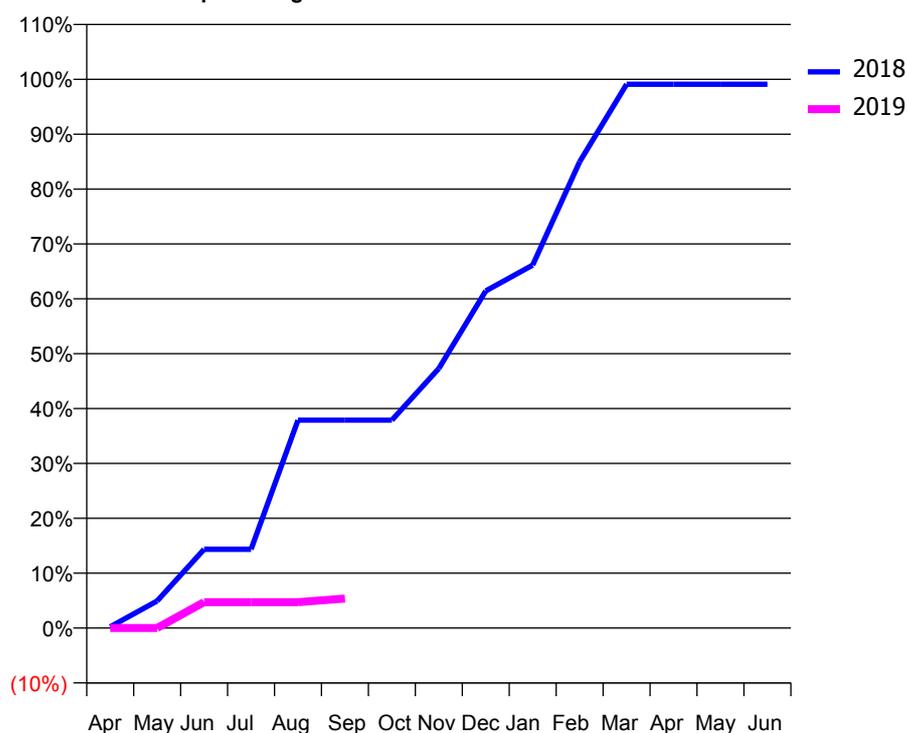
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 729388/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MR JP WARD | 18/19 Contracted general activity (UDA) | 1,628 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 446 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £72,602.71 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 1 | 0 |
| May | 0 | 22 | 0 |
| June | 0 | 64 | 21 |
| July | 0 | 64 | 21 |
| August | 0 | 169 | 21 |
| September | 63 | 169 | 24 |
| October | 63 | 169 | |
| November | 130 | 211 | |
| December | 236 | 274 | |
| January | 236 | 295 | |
| February | 342 | 379 | |
| March | 384 | 442 | |
| April | 447 | 442 | |
| May | 447 | 442 | |
| June | 447 | 442 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 14 | 17 | 82.4% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 17 | 5.9% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 2 | 17 | 11.8% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 14 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 14 | 7.1% | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 10 | 14 | 71.4% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 14 | 21.4% | 17.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 3 | 4 | 75.0% | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 4 | 0.0% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

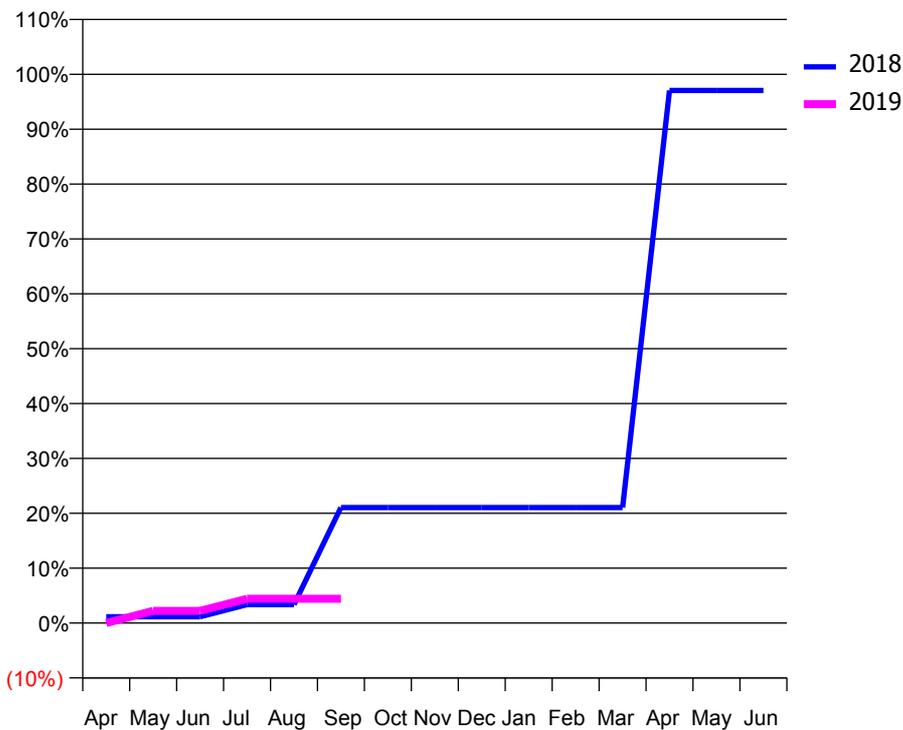
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 746436/0002 - September 2018

| | | | |
|----------------------|--------------|---|------------|
| Name or company name | MR MN BURTON | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 950 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £62,309.42 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 11 | 0 |
| May | 21 | 11 | 21 |
| June | 21 | 11 | 21 |
| July | 42 | 32 | 42 |
| August | 42 | 32 | 42 |
| September | 189 | 200 | 42 |
| October | 273 | 200 | |
| November | 294 | 200 | |
| December | 294 | 200 | |
| January | 315 | 200 | |
| February | 336 | 200 | |
| March | 357 | 200 | |
| April | 861 | 922 | |
| May | 861 | 922 | |
| June | 861 | 922 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 39 | 39 | 100.0% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 39 | 0.0% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 39 | 0.0% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 39 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 39 | N/A | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 37 | 39 | 94.9% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 39 | 5.1% | 17.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 7 | 9 | 77.8% | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 9 | 0.0% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

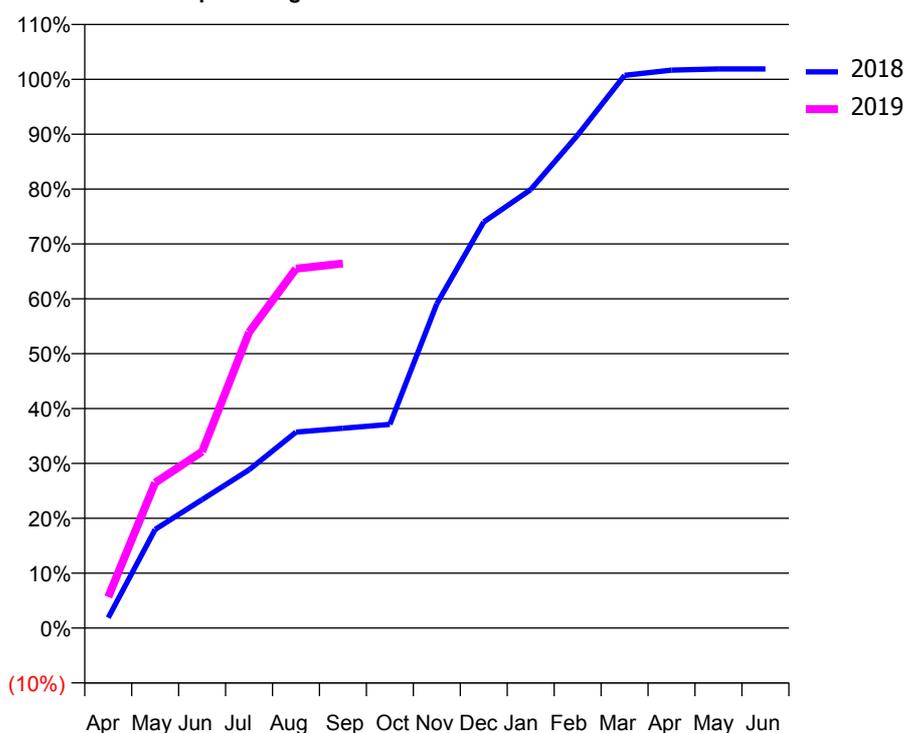
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 813842/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MR DA DUNNING | 18/19 Contracted general activity (UDA) | 2,012 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 423 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £72,036.75 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.33 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 75 | 8 | 24 |
| May | 159 | 76 | 112 |
| June | 181 | 99 | 136 |
| July | 225 | 122 | 228 |
| August | 292 | 151 | 277 |
| September | 294 | 154 | 281 |
| October | 340 | 157 | |
| November | 342 | 250 | |
| December | 343 | 313 | |
| January | 365 | 338 | |
| February | 411 | 380 | |
| March | 415 | 426 | |
| April | 439 | 430 | |
| May | 441 | 431 | |
| June | 441 | 431 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 24 | 78 | 30.8% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 78 | 0.0% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 54 | 78 | 69.2% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 24 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 24 | N/A | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 17 | 24 | 70.8% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 7 | 24 | 29.2% | 17.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 16 | 20 | 80.0% | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 20 | 5.0% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

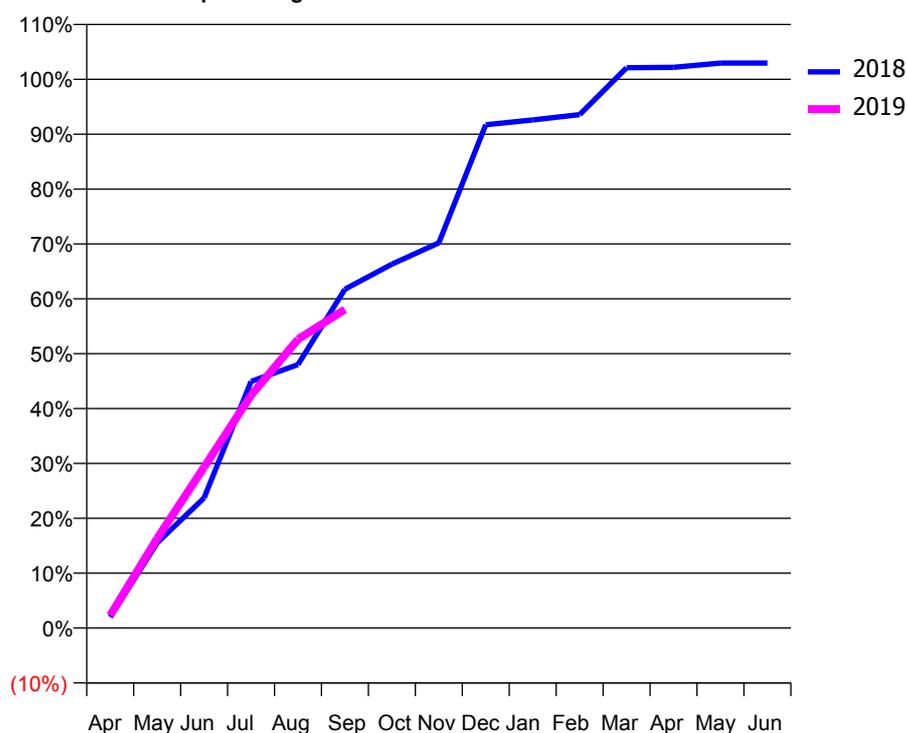
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 825050/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR LS MASTERSON | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,752 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £174,394.46 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 55 | 64 |
| May | 0 | 427 | 449 |
| June | 0 | 653 | 807 |
| July | 0 | 1,237 | 1,168 |
| August | 0 | 1,321 | 1,448 |
| September | 21 | 1,699 | 1,598 |
| October | 21 | 1,825 | |
| November | 252 | 1,932 | |
| December | 1,283 | 2,524 | |
| January | 2,417 | 2,548 | |
| February | 2,753 | 2,575 | |
| March | 2,816 | 2,810 | |
| April | 2,816 | 2,812 | |
| May | 2,816 | 2,833 | |
| June | 2,816 | 2,833 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 126 | 219 | 57.5% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 14 | 219 | 6.4% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 79 | 219 | 36.1% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 126 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 126 | N/A | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 98 | 126 | 77.8% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 25 | 126 | 19.8% | 17.7% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 125 | 133 | 94.0% | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 133 | 3.8% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

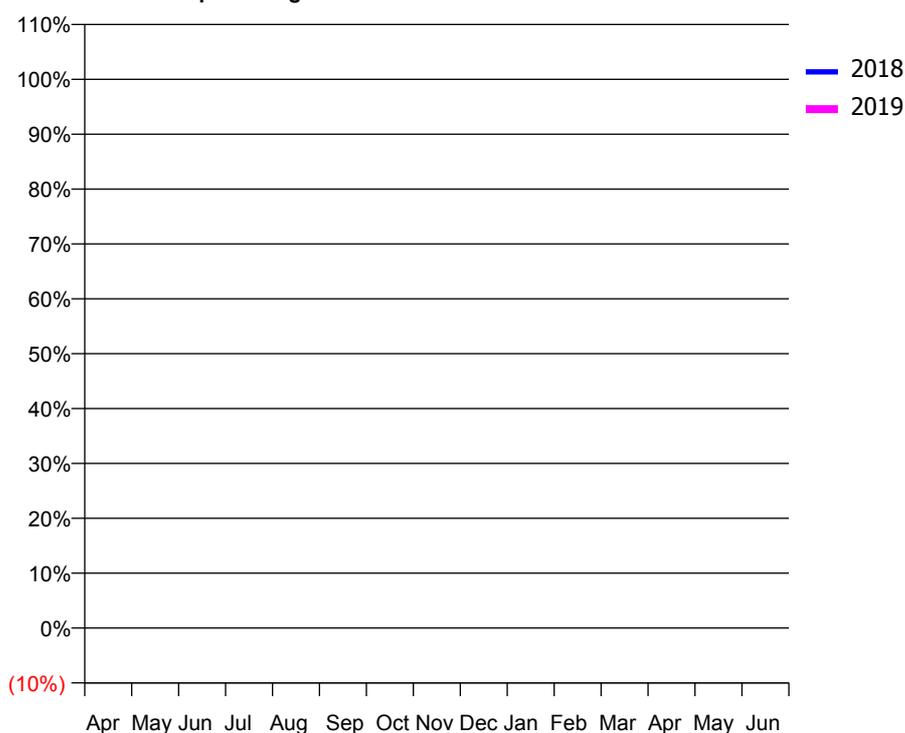
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 833517/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MISS NS FRY | 18/19 Contracted general activity (UDA) | 8,960 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £205,522.11 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 1 | 22 |
| June | 1 | 1 | 23 |
| July | 1 | 1 | 23 |
| August | 2 | 1 | 23 |
| September | 2 | 3 | 23 |
| October | 2 | 6 | |
| November | 2 | 6 | |
| December | 2 | 6 | |
| January | 2 | 6 | |
| February | 2 | 6 | |
| March | 2 | 6 | |
| April | 2 | 6 | |
| May | 2 | 6 | |
| June | 2 | 6 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 1 | 6 | 16.7% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 6 | 16.7% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 4 | 6 | 66.7% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 1 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 1 | N/A | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 1 | 1 | 100.0% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 1 | N/A | 17.7% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 21 | N/A | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 21 | 9.5% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

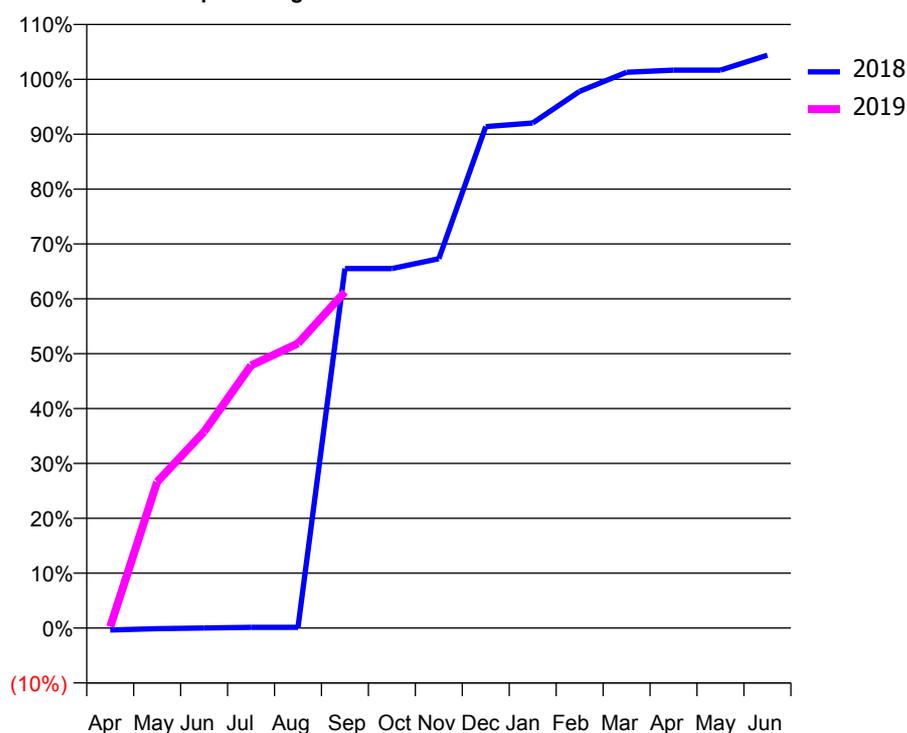
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 833517/0002 - September 2018

| | | | |
|----------------------|--------------|---|------------|
| Name or company name | MISS NS FRY | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 777 |
| Contract start date | 01/04/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £50,903.99 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.15 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 7 | -3 | 2 |
| May | 12 | -1 | 207 |
| June | 13 | 0 | 278 |
| July | 16 | 1 | 372 |
| August | 19 | 1 | 403 |
| September | 23 | 509 | 476 |
| October | 263 | 509 | |
| November | 286 | 523 | |
| December | 398 | 710 | |
| January | 399 | 715 | |
| February | 640 | 760 | |
| March | 773 | 787 | |
| April | 773 | 790 | |
| May | 773 | 790 | |
| June | 773 | 811 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 33 | 147 | 22.4% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 44 | 147 | 29.9% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 70 | 147 | 47.6% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 33 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 33 | <i>N/A</i> | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 31 | 33 | 93.9% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 33 | 6.1% | 17.7% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 34 | <i>N/A</i> | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 34 | 11.8% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

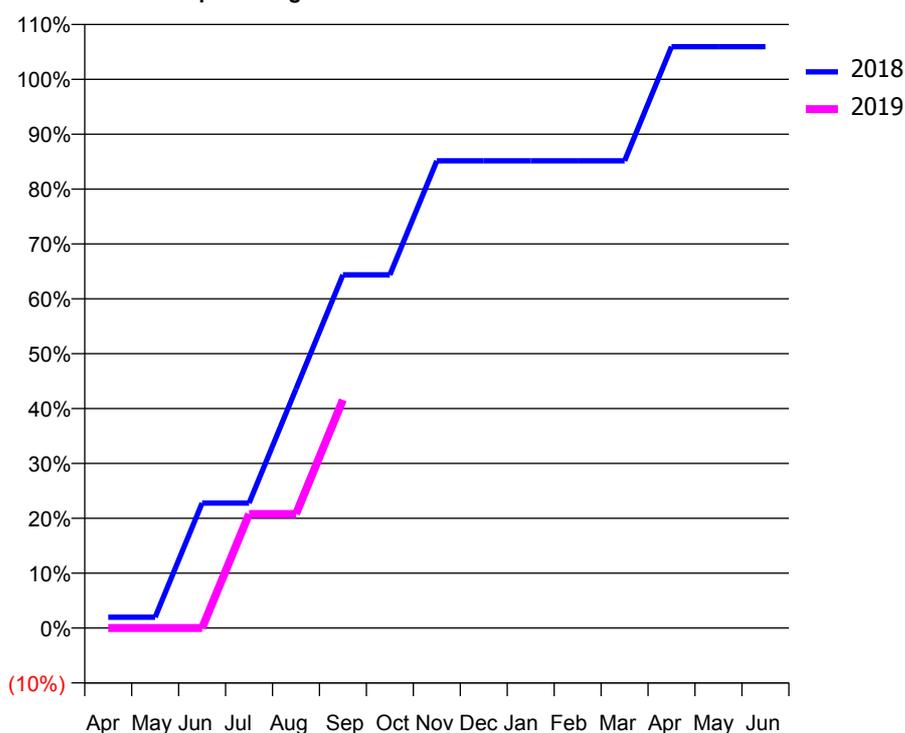
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 931136/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR TJ MALHI | 18/19 Contracted general activity (UDA) | 35,031 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 101 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £868,592.25 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.08 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 2 | 2 | 0 |
| May | 2 | 2 | 0 |
| June | 2 | 23 | 0 |
| July | 23 | 23 | 21 |
| August | 23 | 44 | 21 |
| September | 51 | 65 | 42 |
| October | 187 | 65 | |
| November | 292 | 86 | |
| December | 439 | 86 | |
| January | 502 | 86 | |
| February | 523 | 86 | |
| March | 523 | 86 | |
| April | 523 | 107 | |
| May | 523 | 107 | |
| June | 523 | 107 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 4 | 4 | 100.0% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 4 | 0.0% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 4 | 0.0% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 4 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 4 | N/A | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 2 | 4 | 50.0% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 4 | 50.0% | 17.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 3 | 7 | 42.9% | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 7 | 0.0% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

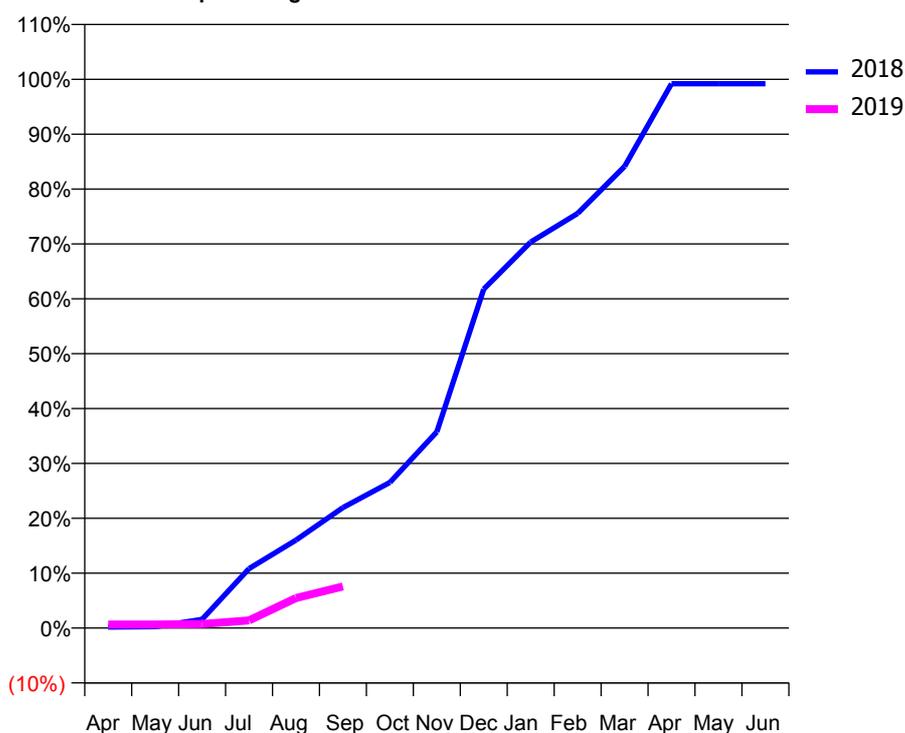
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 959901/0001 - September 2018

| | | | |
|----------------------|--------------------------------|---|-------------|
| Name or company name | Peak Smiles Studio Partnership | 18/19 Contracted general activity (UDA) | 369 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,233 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £231,046.37 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 55 | 6 | 21 |
| May | 160 | 8 | 21 |
| June | 182 | 51 | 24 |
| July | 435 | 350 | 45 |
| August | 731 | 518 | 177 |
| September | 836 | 710 | 245 |
| October | 1,298 | 858 | |
| November | 1,347 | 1,156 | |
| December | 1,707 | 1,997 | |
| January | 2,173 | 2,274 | |
| February | 2,577 | 2,443 | |
| March | 2,830 | 2,720 | |
| April | 3,124 | 3,207 | |
| May | 3,124 | 3,207 | |
| June | 3,124 | 3,207 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 130 | 163 | 79.8% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 16 | 163 | 9.8% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 17 | 163 | 10.4% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 130 | 0.8% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 130 | 1.5% | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 77 | 130 | 59.2% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 130 | 2.3% | 17.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 44 | N/A | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 44 | 9.1% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

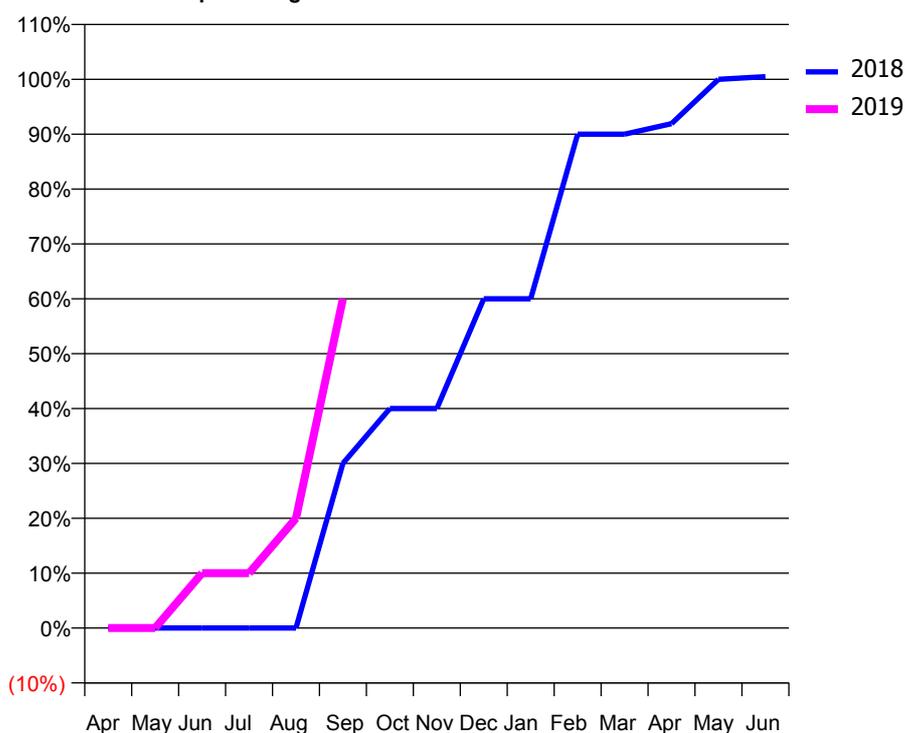
Q55 - Vital Signs Orthodontic At a Glance Contract Report for 997277/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR CA CUNNINGTON | 18/19 Contracted general activity (UDA) | 10,740 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 210 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £250,412.02 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 0 |
| June | 0 | 0 | 21 |
| July | 0 | 0 | 21 |
| August | 0 | 0 | 42 |
| September | 0 | 63 | 126 |
| October | 0 | 84 | |
| November | 0 | 84 | |
| December | 0 | 126 | |
| January | 189 | 126 | |
| February | 210 | 189 | |
| March | 210 | 189 | |
| April | 210 | 193 | |
| May | 210 | 210 | |
| June | 210 | 211 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 14 | 16 | 87.5% | 46.7% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 16 | 0.0% | 9.1% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 2 | 16 | 12.5% | 44.2% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 14 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 14 | 14.3% | 2.9% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 8 | 14 | 57.1% | 77.9% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 14 | 21.4% | 17.7% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 19 | N/A | 73.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 19 | 5.3% | 9.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

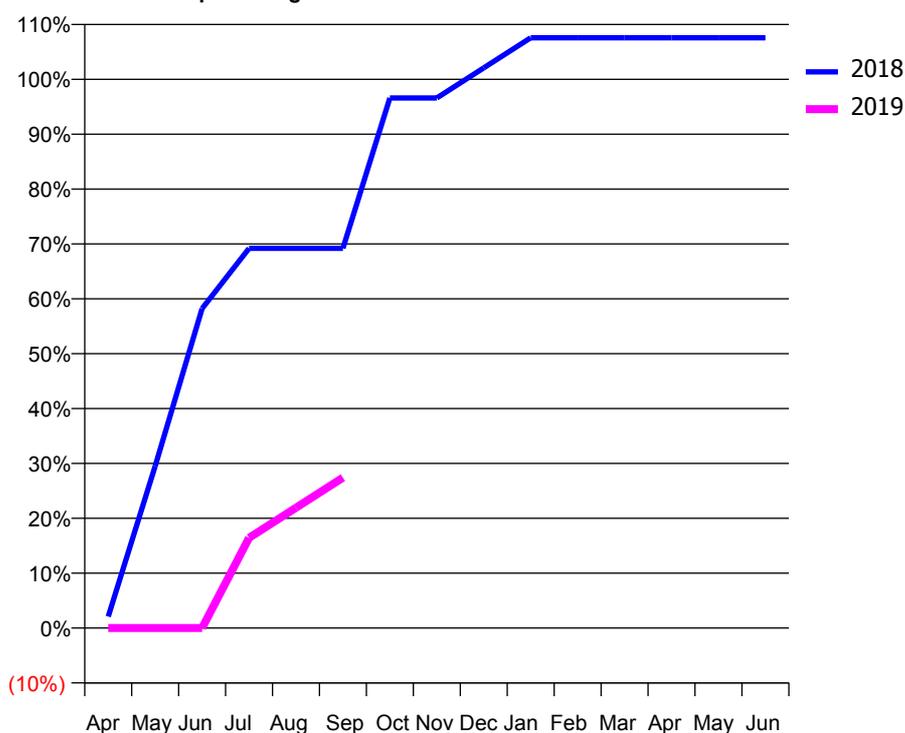
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 101281/0058 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | OASIS DENTAL CARE LTD | 18/19 Contracted general activity (UDA) | 23,334 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 383 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £568,383.66 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 8 | 8 | 0 |
| May | 94 | 113 | 0 |
| June | 178 | 223 | 0 |
| July | 178 | 265 | 63 |
| August | 262 | 265 | 84 |
| September | 262 | 265 | 105 |
| October | 283 | 370 | |
| November | 283 | 370 | |
| December | 325 | 391 | |
| January | 409 | 412 | |
| February | 409 | 412 | |
| March | 409 | 412 | |
| April | 409 | 412 | |
| May | 409 | 412 | |
| June | 409 | 412 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 12 | 12 | 100.0% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 12 | 0.0% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 12 | 0.0% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 12 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 12 | 41.7% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 7 | 12 | 58.3% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 12 | N/A | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 1 | N/A | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 1 | 0.0% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

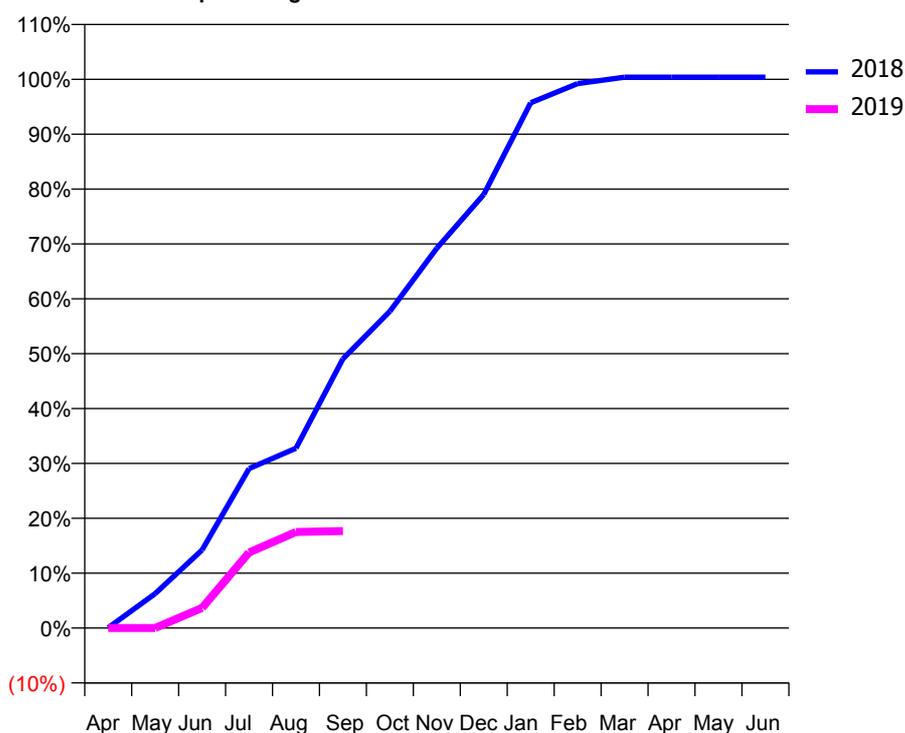
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 103748/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Zain Shamoan | 18/19 Contracted general activity (UDA) | 3,783 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,800 |
| Contract start date | 07/12/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £221,910.65 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.10 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 24 | 1 | 0 |
| May | 155 | 113 | 0 |
| June | 156 | 256 | 66 |
| July | 405 | 523 | 248 |
| August | 524 | 590 | 315 |
| September | 571 | 883 | 318 |
| October | 867 | 1,039 | |
| November | 1,008 | 1,246 | |
| December | 1,193 | 1,422 | |
| January | 1,390 | 1,723 | |
| February | 1,566 | 1,786 | |
| March | 1,777 | 1,807 | |
| April | 1,778 | 1,807 | |
| May | 1,801 | 1,807 | |
| June | 1,801 | 1,807 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 58 | 116 | 50.0% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 10 | 116 | 8.6% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 48 | 116 | 41.4% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 58 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 58 | 5.2% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 51 | 58 | 87.9% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 58 | 6.9% | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 33 | 50 | 66.0% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 50 | 10.0% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

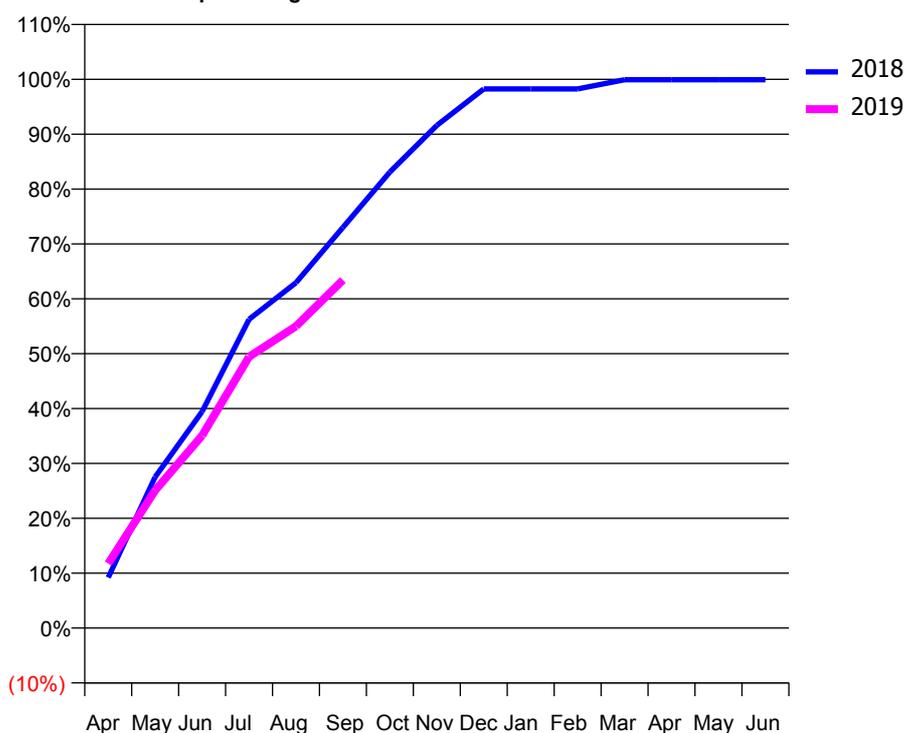
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 105171/0001 - September 2018

| | | | |
|----------------------|-----------------------------|---|-------------|
| Name or company name | Gentle Dental Practices Ltd | 18/19 Contracted general activity (UDA) | 13,538 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,260 |
| Contract start date | 01/06/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £404,712.54 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 110 | 116 | 148 |
| May | 240 | 347 | 316 |
| June | 450 | 497 | 442 |
| July | 729 | 709 | 623 |
| August | 771 | 793 | 693 |
| September | 900 | 920 | 799 |
| October | 985 | 1,047 | |
| November | 1,093 | 1,154 | |
| December | 1,160 | 1,238 | |
| January | 1,205 | 1,238 | |
| February | 1,249 | 1,238 | |
| March | 1,270 | 1,259 | |
| April | 1,270 | 1,259 | |
| May | 1,270 | 1,259 | |
| June | 1,270 | 1,259 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 54 | 75 | 72.0% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 17 | 75 | 22.7% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 4 | 75 | 5.3% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 54 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 54 | 3.7% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 45 | 54 | 83.3% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 7 | 54 | 13.0% | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 46 | 60 | 76.7% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 60 | 10.0% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 4 | 75.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

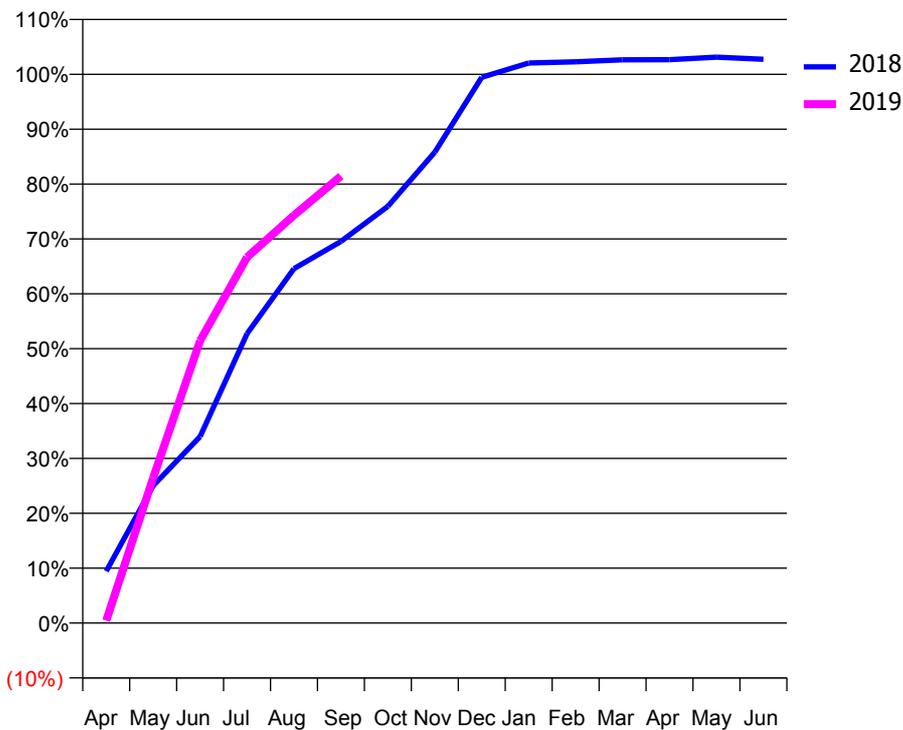
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 116483/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Mr Wadhvani & Mr Hirani | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,800 |
| Contract start date | 01/04/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £301,429.89 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.10 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 38 | 454 | 21 |
| May | 38 | 1,201 | 1,269 |
| June | 59 | 1,631 | 2,470 |
| July | 1,337 | 2,532 | 3,200 |
| August | 1,493 | 3,100 | 3,567 |
| September | 2,226 | 3,338 | 3,910 |
| October | 2,787 | 3,645 | |
| November | 3,239 | 4,119 | |
| December | 3,794 | 4,774 | |
| January | 4,229 | 4,899 | |
| February | 4,797 | 4,909 | |
| March | 4,875 | 4,926 | |
| April | 4,900 | 4,928 | |
| May | 4,901 | 4,950 | |
| June | 4,903 | 4,931 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 259 | 436 | 59.4% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 36 | 436 | 8.3% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 141 | 436 | 32.3% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 259 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 34 | 259 | 13.1% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 172 | 259 | 66.4% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 53 | 259 | 20.5% | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 28 | 227 | 12.3% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 33 | 227 | 14.5% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 10 | 10 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

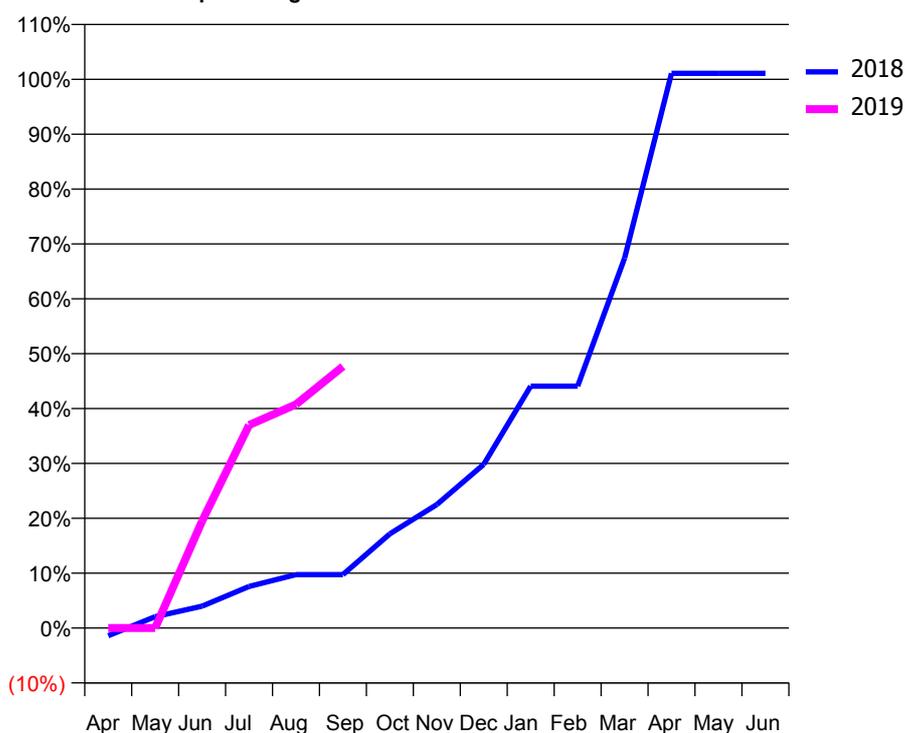
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 116483/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | Mr Wadhvani & Mr Hirani | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,200 |
| Contract start date | 01/04/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £75,357.47 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.09 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | -17 | 0 |
| May | 63 | 25 | 0 |
| June | 85 | 48 | 234 |
| July | 148 | 91 | 444 |
| August | 195 | 117 | 489 |
| September | 195 | 117 | 572 |
| October | 321 | 206 | |
| November | 427 | 270 | |
| December | 471 | 358 | |
| January | 576 | 529 | |
| February | 790 | 529 | |
| March | 987 | 809 | |
| April | 1,183 | 1,213 | |
| May | 1,183 | 1,213 | |
| June | 1,183 | 1,213 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 80 | 109 | 73.4% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 109 | 2.8% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 26 | 109 | 23.9% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 80 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 10 | 80 | 12.5% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 51 | 80 | 63.7% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 17 | 80 | 21.3% | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 1 | 17 | 5.9% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 17 | 23.5% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

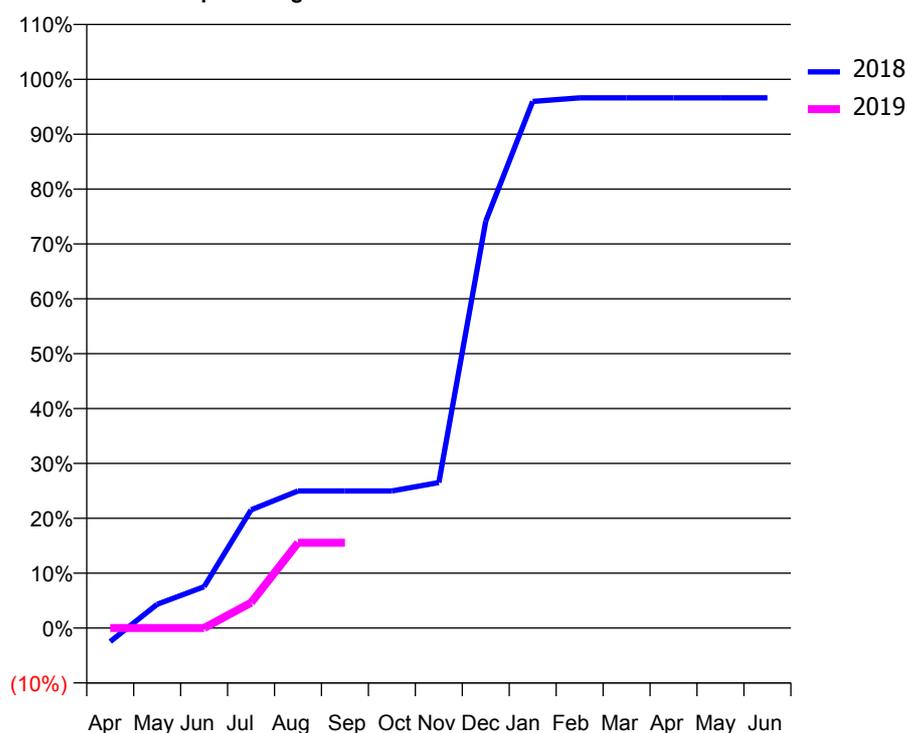
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 117994/0002 - September 2018

| | | | |
|----------------------|-----------------------------|---|------------|
| Name or company name | Wensleydale Dental Practice | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,365 |
| Contract start date | 01/07/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £85,706.60 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.09 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | -34 | 0 |
| May | 0 | 59 | 0 |
| June | 214 | 103 | 0 |
| July | 262 | 294 | 63 |
| August | 439 | 341 | 212 |
| September | 556 | 341 | 212 |
| October | 619 | 341 | |
| November | 874 | 362 | |
| December | 1,000 | 1,012 | |
| January | 1,169 | 1,310 | |
| February | 1,274 | 1,319 | |
| March | 1,276 | 1,319 | |
| April | 1,329 | 1,319 | |
| May | 1,329 | 1,319 | |
| June | 1,329 | 1,319 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 58 | 81 | 71.6% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 81 | 3.7% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 20 | 81 | 24.7% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 58 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 58 | 1.7% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 53 | 58 | 91.4% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 58 | 6.9% | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 20 | <i>N/A</i> | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 20 | 0.0% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 1 | 0.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

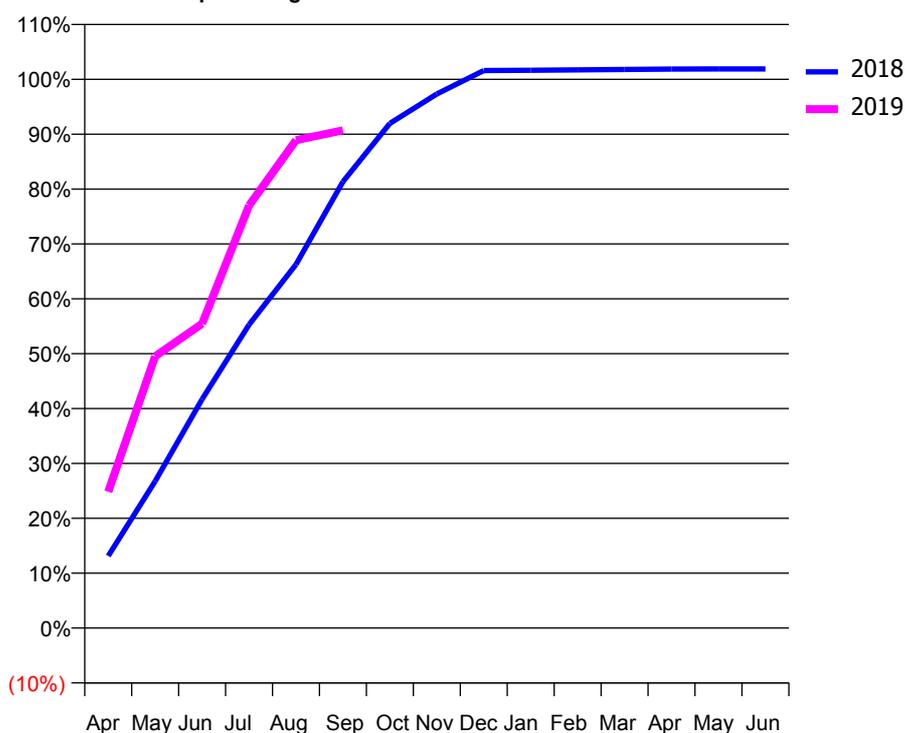
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 118036/0001 - September 2018

| | | | |
|----------------------|---|---|---------------|
| Name or company name | DU TOIT & BURGER PARTNERSHIP (IPSWICH) LT | 18/19 Contracted general activity (UDA) | 42,501 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,184 |
| Contract start date | 01/04/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £1,455,605.56 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 924 | 944 | 1,785 |
| May | 1,833 | 1,922 | 3,557 |
| June | 2,681 | 2,996 | 3,984 |
| July | 3,829 | 3,972 | 5,532 |
| August | 4,345 | 4,761 | 6,387 |
| September | 4,669 | 5,843 | 6,516 |
| October | 5,685 | 6,606 | |
| November | 6,507 | 6,992 | |
| December | 7,314 | 7,298 | |
| January | 7,337 | 7,302 | |
| February | 7,346 | 7,308 | |
| March | 7,359 | 7,312 | |
| April | 7,362 | 7,317 | |
| May | 7,363 | 7,319 | |
| June | 7,363 | 7,319 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 379 | 462 | 82.0% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 31 | 462 | 6.7% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 52 | 462 | 11.3% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 379 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 7 | 379 | 1.8% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 274 | 379 | 72.3% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 98 | 379 | 25.9% | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 231 | 322 | 71.7% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 23 | 322 | 7.1% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 13 | 13 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

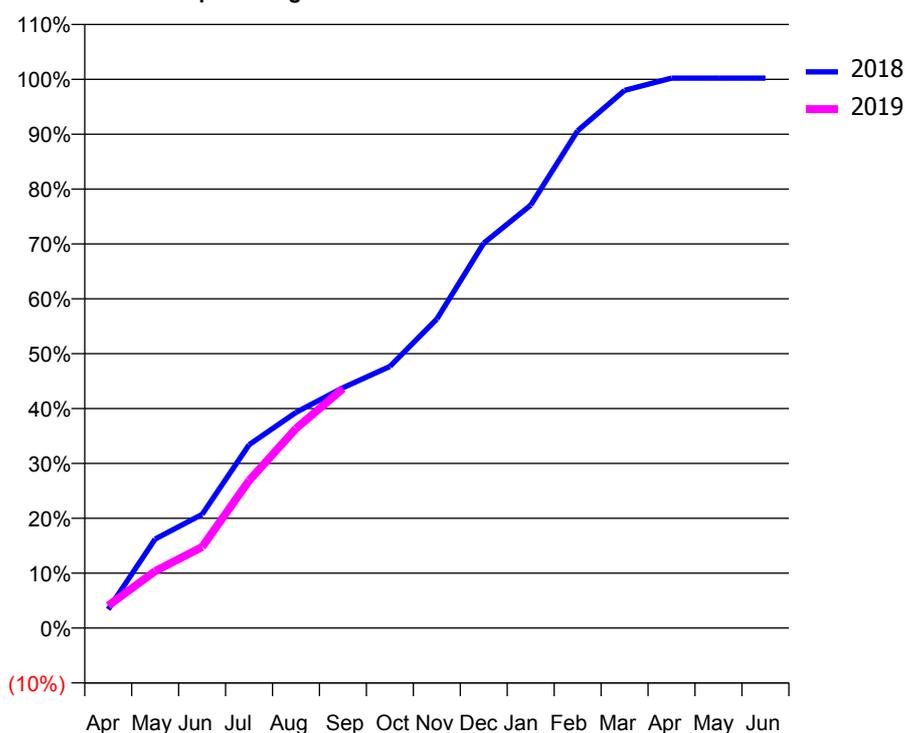
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 122521/0001 - September 2018

| | | | |
|----------------------|--------------------|---|-------------|
| Name or company name | Portman Healthcare | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 11,474 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £699,594.11 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.18 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 1,261 | 390 | 470 |
| May | 2,080 | 1,861 | 1,191 |
| June | 4,172 | 2,377 | 1,695 |
| July | 6,153 | 3,834 | 3,085 |
| August | 7,341 | 4,508 | 4,173 |
| September | 7,512 | 5,025 | 5,006 |
| October | 7,829 | 5,471 | |
| November | 7,899 | 6,460 | |
| December | 8,678 | 8,048 | |
| January | 9,203 | 8,843 | |
| February | 10,292 | 10,399 | |
| March | 11,371 | 11,243 | |
| April | 11,497 | 11,499 | |
| May | 11,497 | 11,499 | |
| June | 11,497 | 11,499 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 516 | 1,233 | 41.8% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 166 | 1,233 | 13.5% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 551 | 1,233 | 44.7% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 516 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 28 | 516 | 5.4% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 389 | 516 | 75.4% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 99 | 516 | 19.2% | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 399 | 459 | 86.9% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 32 | 459 | 7.0% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

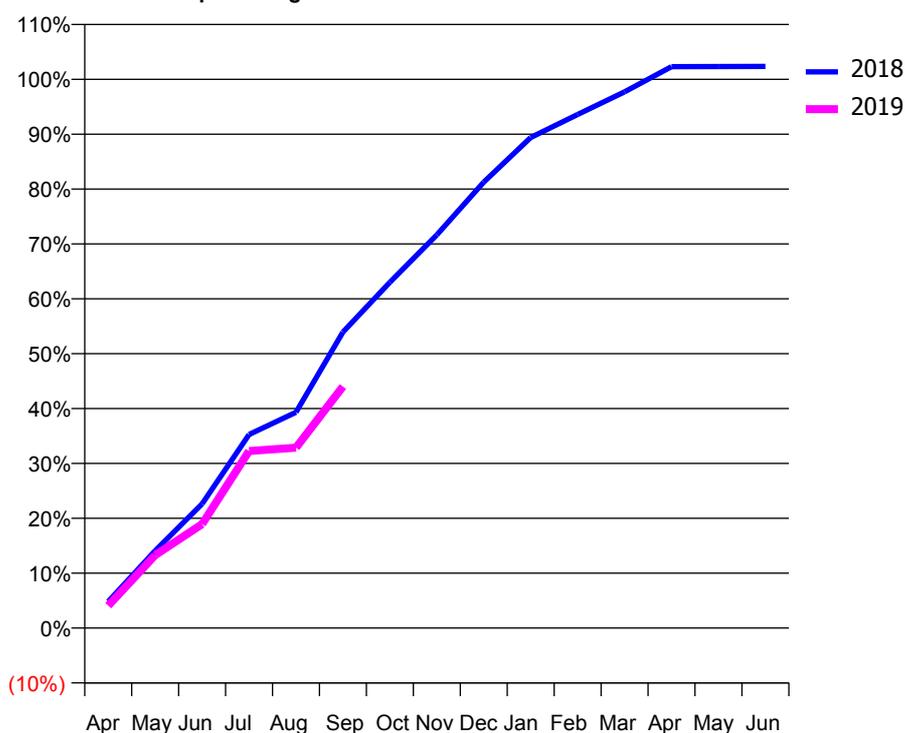
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 123889/0001 - September 2018

| | | | |
|----------------------|---------------------|---|-------------|
| Name or company name | Graham Best Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,200 |
| Contract start date | 01/06/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £255,320.73 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 374 | 203 | 172 |
| May | 1,067 | 592 | 558 |
| June | 1,469 | 950 | 795 |
| July | 2,169 | 1,481 | 1,355 |
| August | 2,571 | 1,652 | 1,381 |
| September | 2,761 | 2,265 | 1,848 |
| October | 3,270 | 2,646 | |
| November | 3,569 | 3,009 | |
| December | 3,780 | 3,413 | |
| January | 3,920 | 3,754 | |
| February | 4,198 | 3,931 | |
| March | 4,249 | 4,104 | |
| April | 4,272 | 4,296 | |
| May | 4,273 | 4,297 | |
| June | 4,273 | 4,299 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 190 | 245 | 77.6% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 46 | 245 | 18.8% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 9 | 245 | 3.7% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 190 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 6 | 190 | 3.2% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 126 | 190 | 66.3% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 55 | 190 | 28.9% | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 168 | 181 | 92.8% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 181 | 3.3% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 5 | 80.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

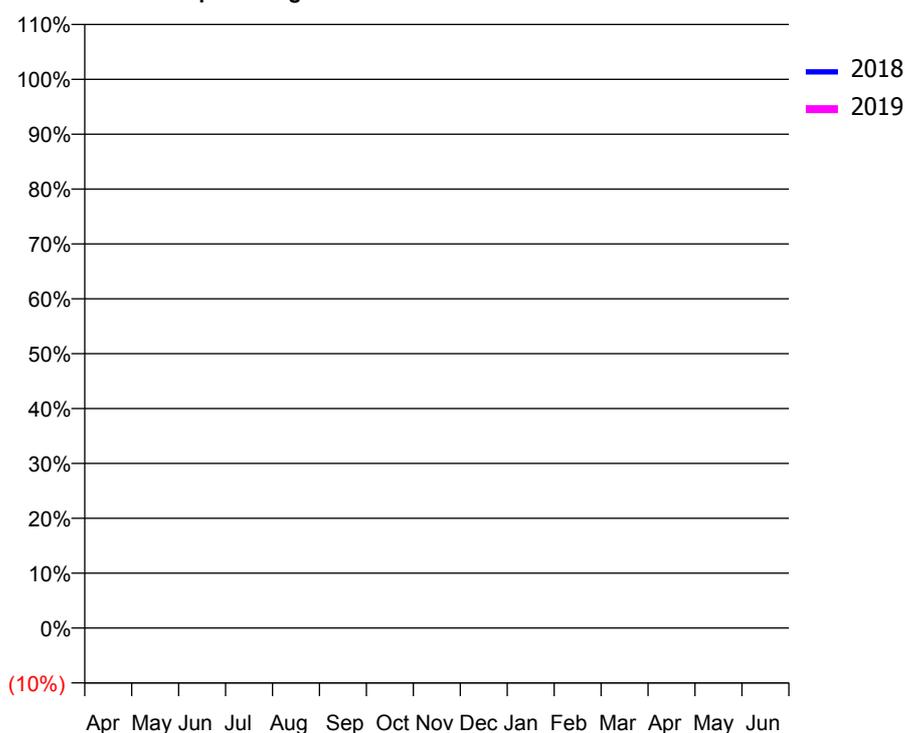
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 124230/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Kenneth Ng Surgery Ltd | 18/19 Contracted general activity (UDA) | 9,340 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/08/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £245,198.10 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.13 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 1 | 1 |
| May | 48 | 24 | 1 |
| June | 51 | 46 | 2 |
| July | 55 | 50 | 3 |
| August | 55 | 98 | 7 |
| September | 99 | 99 | 7 |
| October | 102 | 120 | |
| November | 124 | 130 | |
| December | 124 | 175 | |
| January | 124 | 200 | |
| February | 124 | 203 | |
| March | 125 | 204 | |
| April | 127 | 207 | |
| May | 127 | 207 | |
| June | 127 | 207 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 5 | 36 | 13.9% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 36 | 0.0% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 31 | 36 | 86.1% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 5 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 5 | N/A | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 3 | 5 | 60.0% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 5 | 40.0% | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 2 | N/A | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 2 | 0.0% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

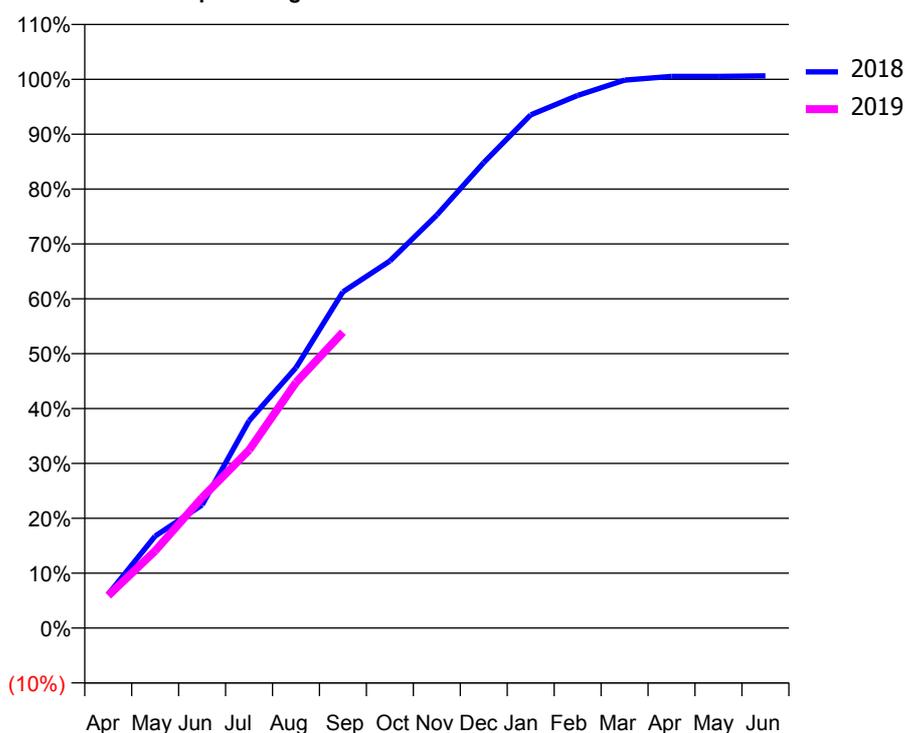
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 132306/0001 - September 2018

| | | | |
|----------------------|---------------------|---|---------------|
| Name or company name | Anglia Orthodontics | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 20,512 |
| Contract start date | 01/04/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,288,110.41 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 10.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|--------|
| | 2017 | 2018 | 2019 |
| April | 152 | 1,265 | 1,210 |
| May | 3,332 | 3,437 | 2,885 |
| June | 3,564 | 4,604 | 4,876 |
| July | 7,249 | 7,750 | 6,654 |
| August | 8,424 | 9,734 | 9,180 |
| September | 9,953 | 12,564 | 11,056 |
| October | 11,423 | 13,721 | |
| November | 13,429 | 15,438 | |
| December | 15,561 | 17,399 | |
| January | 17,050 | 19,181 | |
| February | 18,453 | 19,907 | |
| March | 20,160 | 20,479 | |
| April | 20,680 | 20,618 | |
| May | 20,701 | 20,618 | |
| June | 20,785 | 20,639 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 916 | 1,223 | 74.9% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 290 | 1,223 | 23.7% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 17 | 1,223 | 1.4% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 2 | 916 | 0.2% | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 15 | 916 | 1.6% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 754 | 916 | 82.3% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 143 | 916 | 15.6% | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 780 | 841 | 92.7% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 35 | 841 | 4.2% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 27 | 27 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

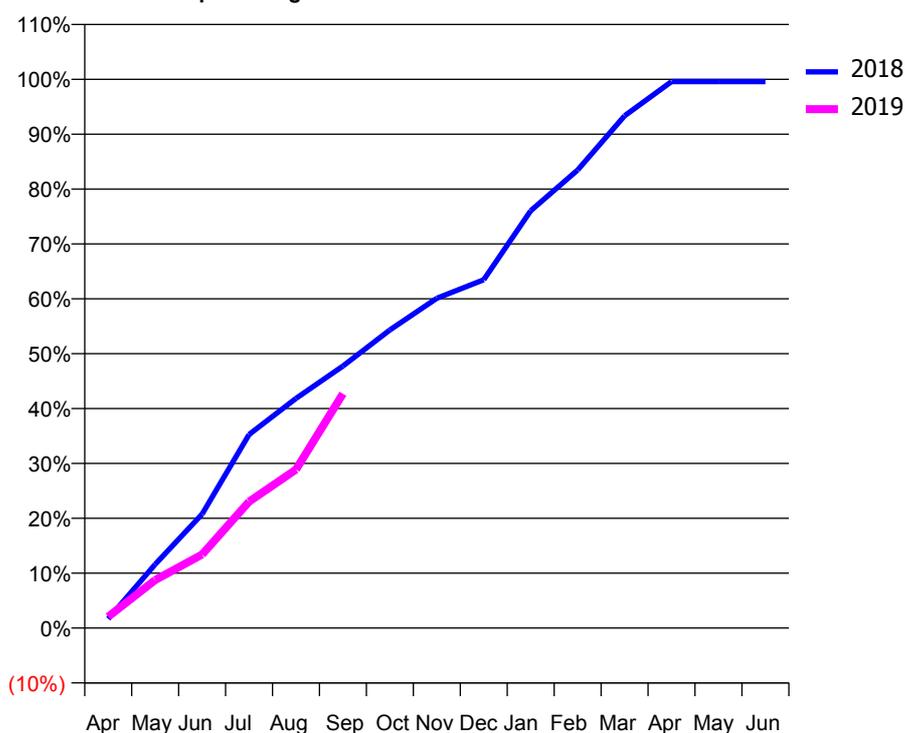
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 132306/0003 - September 2018

| | | | |
|----------------------|---------------------|---|-------------|
| Name or company name | Anglia Orthodontics | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,128 |
| Contract start date | 01/04/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £322,027.60 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -26 | 86 | 106 |
| May | 952 | 595 | 449 |
| June | 952 | 1,065 | 687 |
| July | 2,085 | 1,809 | 1,181 |
| August | 2,455 | 2,146 | 1,482 |
| September | 2,778 | 2,448 | 2,190 |
| October | 3,063 | 2,786 | |
| November | 3,713 | 3,082 | |
| December | 3,950 | 3,255 | |
| January | 4,472 | 3,899 | |
| February | 4,728 | 4,280 | |
| March | 4,986 | 4,786 | |
| April | 5,177 | 5,106 | |
| May | 5,177 | 5,106 | |
| June | 5,198 | 5,106 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 235 | 305 | 77.0% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 46 | 305 | 15.1% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 24 | 305 | 7.9% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 235 | 0.4% | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 235 | 0.9% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 196 | 235 | 83.4% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 30 | 235 | 12.8% | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 223 | 251 | 88.8% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 18 | 251 | 7.2% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

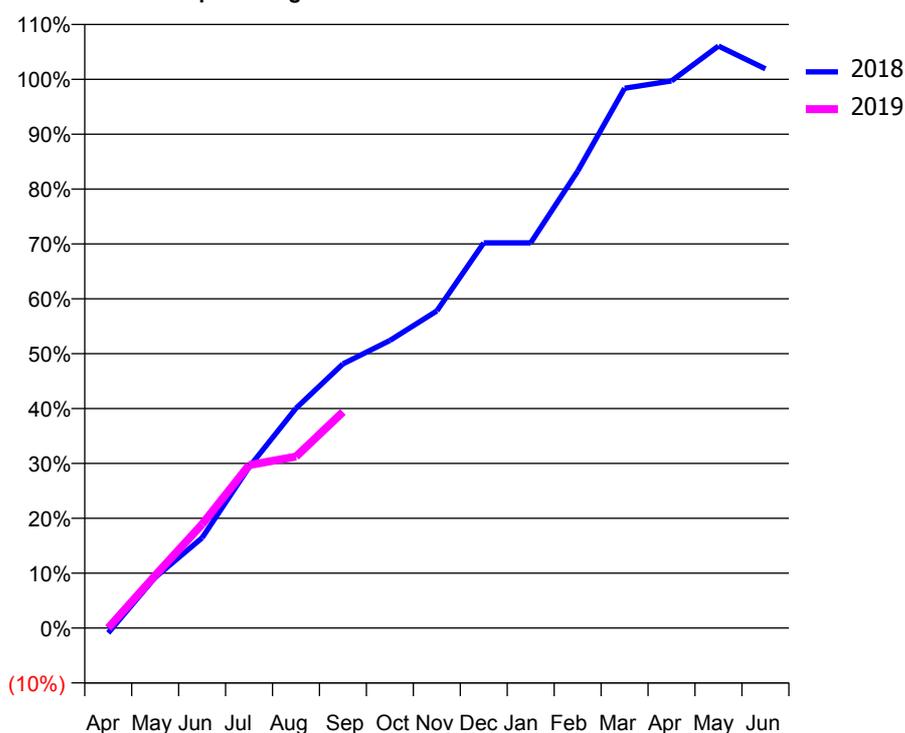
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 133582/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Dr Horan & Dr Simkiene | 18/19 Contracted general activity (UDA) | 15,998 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,054 |
| Contract start date | 01/05/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £603,376.67 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.67 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | -37 | 0 |
| May | 999 | 374 | 388 |
| June | 1,093 | 667 | 767 |
| July | 1,618 | 1,189 | 1,204 |
| August | 1,846 | 1,624 | 1,267 |
| September | 2,317 | 1,951 | 1,596 |
| October | 2,317 | 2,124 | |
| November | 2,788 | 2,343 | |
| December | 3,222 | 2,846 | |
| January | 3,359 | 2,846 | |
| February | 3,967 | 3,375 | |
| March | 3,967 | 3,988 | |
| April | 3,967 | 4,042 | |
| May | 3,996 | 4,300 | |
| June | 4,017 | 4,131 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 175 | 481 | 36.4% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 7 | 481 | 1.5% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 299 | 481 | 62.2% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 175 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 175 | N/A | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 130 | 175 | 74.3% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 45 | 175 | 25.7% | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 102 | 139 | 73.4% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 33 | 139 | 23.7% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

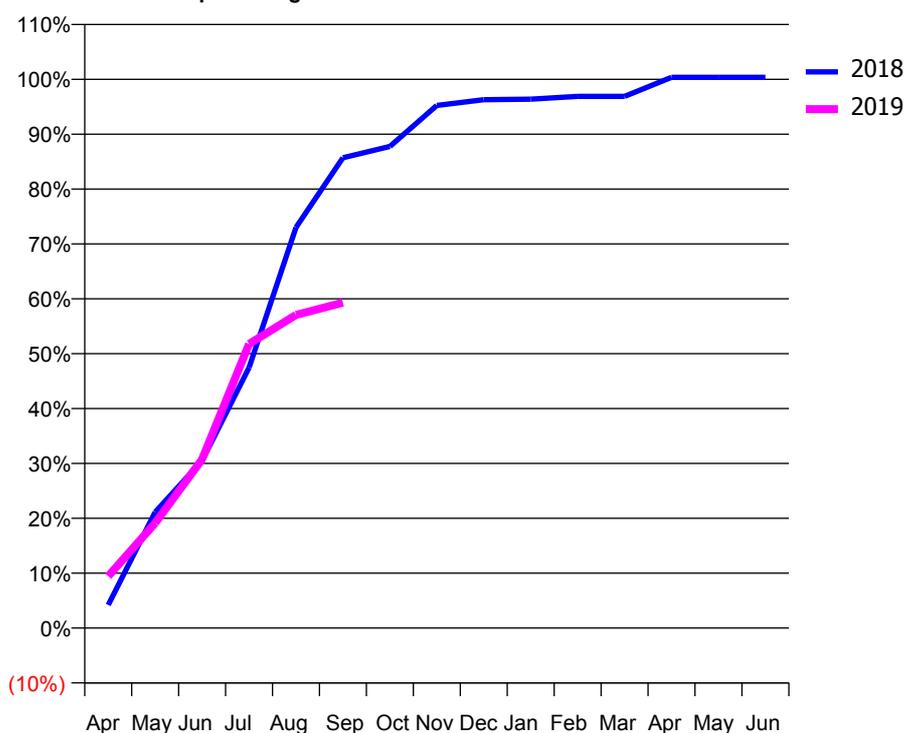
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 157635/0001 - September 2018

| | | | |
|----------------------|--------------------------|---|-------------|
| Name or company name | Friars Street Dental Ltd | 18/19 Contracted general activity (UDA) | 2,500 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,022 |
| Contract start date | 01/11/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £186,107.00 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 149 | 85 | 191 |
| May | 256 | 427 | 387 |
| June | 428 | 617 | 622 |
| July | 707 | 960 | 1,047 |
| August | 927 | 1,476 | 1,154 |
| September | 1,053 | 1,733 | 1,199 |
| October | 1,117 | 1,775 | |
| November | 1,244 | 1,926 | |
| December | 1,503 | 1,947 | |
| January | 1,756 | 1,949 | |
| February | 2,002 | 1,959 | |
| March | 2,065 | 1,959 | |
| April | 2,131 | 2,029 | |
| May | 2,131 | 2,029 | |
| June | 2,131 | 2,029 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 70 | 110 | 63.6% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 17 | 110 | 15.5% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 23 | 110 | 20.9% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 70 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 70 | <i>N/A</i> | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 61 | 70 | 87.1% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 9 | 70 | 12.9% | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 102 | <i>N/A</i> | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 102 | 0.0% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

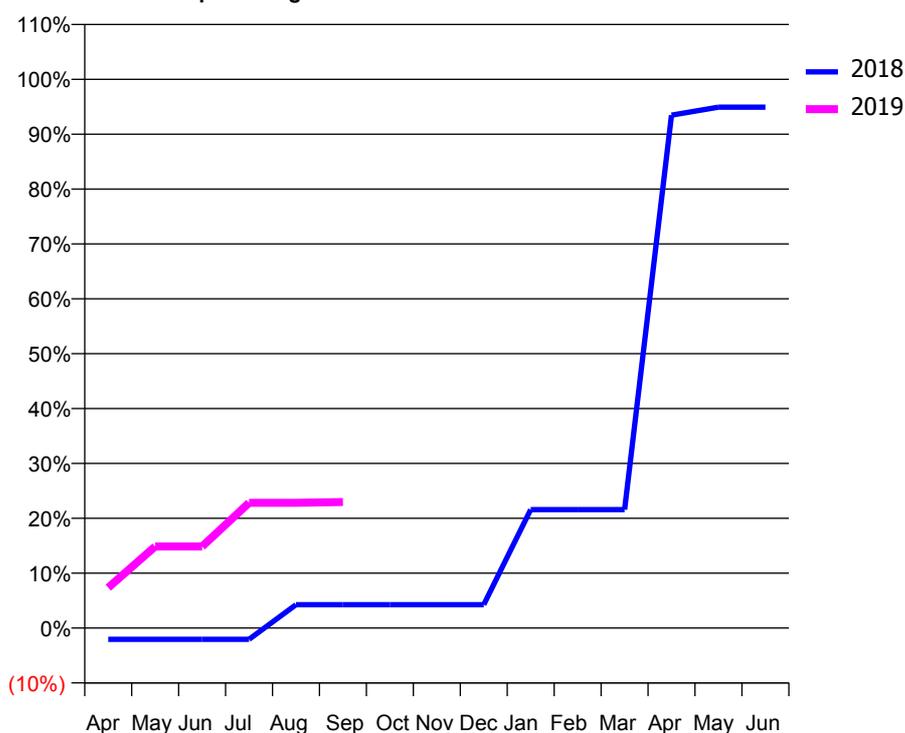
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 157872/0001 - September 2018

| | | | |
|----------------------|-----------------------|---|------------|
| Name or company name | St Marks Orthodontics | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,454 |
| Contract start date | 19/08/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £88,910.12 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 3 | -30 | 107 |
| May | 4 | -30 | 216 |
| June | 48 | -30 | 216 |
| July | 49 | -30 | 332 |
| August | 136 | 62 | 332 |
| September | 169 | 62 | 334 |
| October | 169 | 62 | |
| November | 238 | 62 | |
| December | 301 | 62 | |
| January | 301 | 314 | |
| February | 559 | 314 | |
| March | 857 | 314 | |
| April | 1,403 | 1,359 | |
| May | 1,403 | 1,380 | |
| June | 1,403 | 1,380 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 78 | 107 | 72.9% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 107 | 1.9% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 27 | 107 | 25.2% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 78 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 78 | 1.3% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 70 | 78 | 89.7% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 7 | 78 | 9.0% | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 1 | 3 | 33.3% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 3 | 33.3% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

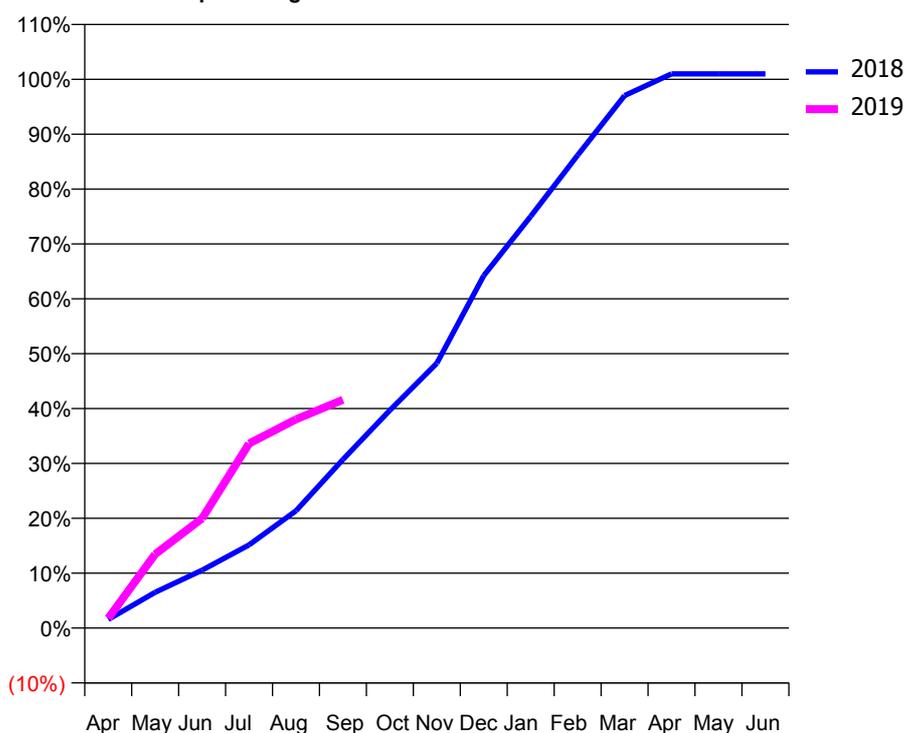
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 163325/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Campbell Huber Orthodontists | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,781 |
| Contract start date | 01/04/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £296,618.15 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.27 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 94 | 75 | 85 |
| May | 145 | 312 | 643 |
| June | 493 | 504 | 956 |
| July | 780 | 724 | 1,607 |
| August | 1,089 | 1,022 | 1,819 |
| September | 1,415 | 1,468 | 1,989 |
| October | 2,012 | 1,897 | |
| November | 2,437 | 2,307 | |
| December | 2,921 | 3,070 | |
| January | 3,463 | 3,587 | |
| February | 3,884 | 4,119 | |
| March | 4,028 | 4,639 | |
| April | 4,077 | 4,828 | |
| May | 4,833 | 4,828 | |
| June | 4,833 | 4,828 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 239 | 616 | 38.8% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 92 | 616 | 14.9% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 285 | 616 | 46.3% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 239 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 75 | 239 | 31.4% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 130 | 239 | 54.4% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 33 | 239 | 13.8% | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 170 | 215 | 79.1% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 33 | 215 | 15.3% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

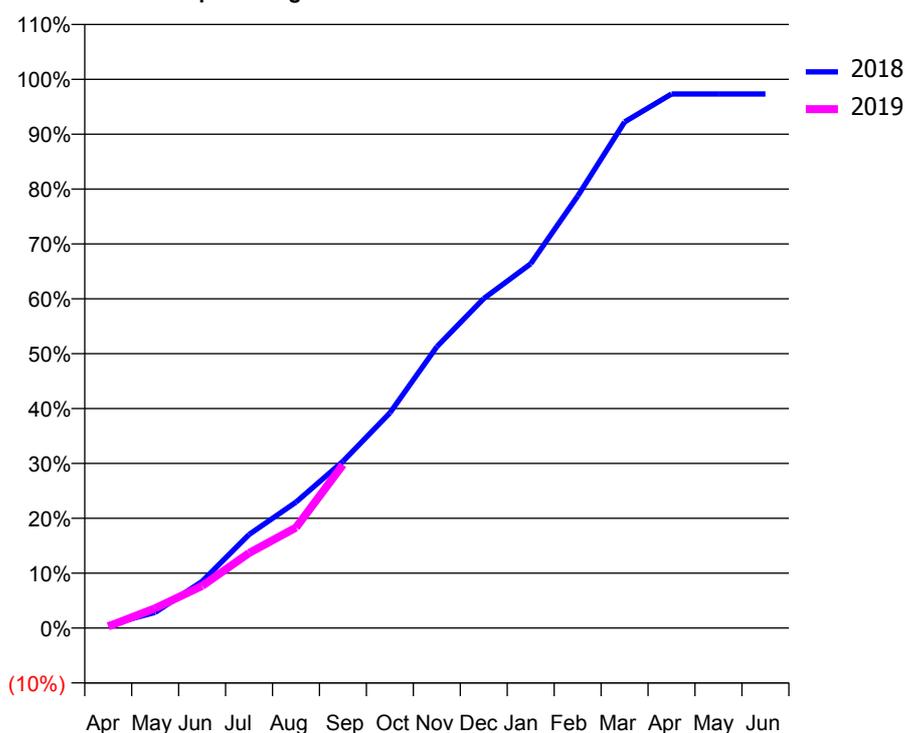
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 163325/0002 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Campbell Huber Orthodontists | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,075 |
| Contract start date | 01/09/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/08/2019 | Baseline contract value | £265,213.26 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.26 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 23 | 23 | 12 |
| May | 24 | 116 | 147 |
| June | 205 | 347 | 313 |
| July | 338 | 695 | 557 |
| August | 431 | 935 | 746 |
| September | 494 | 1,238 | 1,213 |
| October | 723 | 1,598 | |
| November | 1,031 | 2,089 | |
| December | 1,201 | 2,447 | |
| January | 1,506 | 2,705 | |
| February | 2,042 | 3,208 | |
| March | 2,747 | 3,759 | |
| April | 2,919 | 3,966 | |
| May | 4,075 | 3,966 | |
| June | 4,096 | 3,966 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 166 | 620 | 26.8% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 108 | 620 | 17.4% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 346 | 620 | 55.8% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 166 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 50 | 166 | 30.1% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 94 | 166 | 56.6% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 21 | 166 | 12.7% | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 70 | 88 | 79.5% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 12 | 88 | 13.6% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

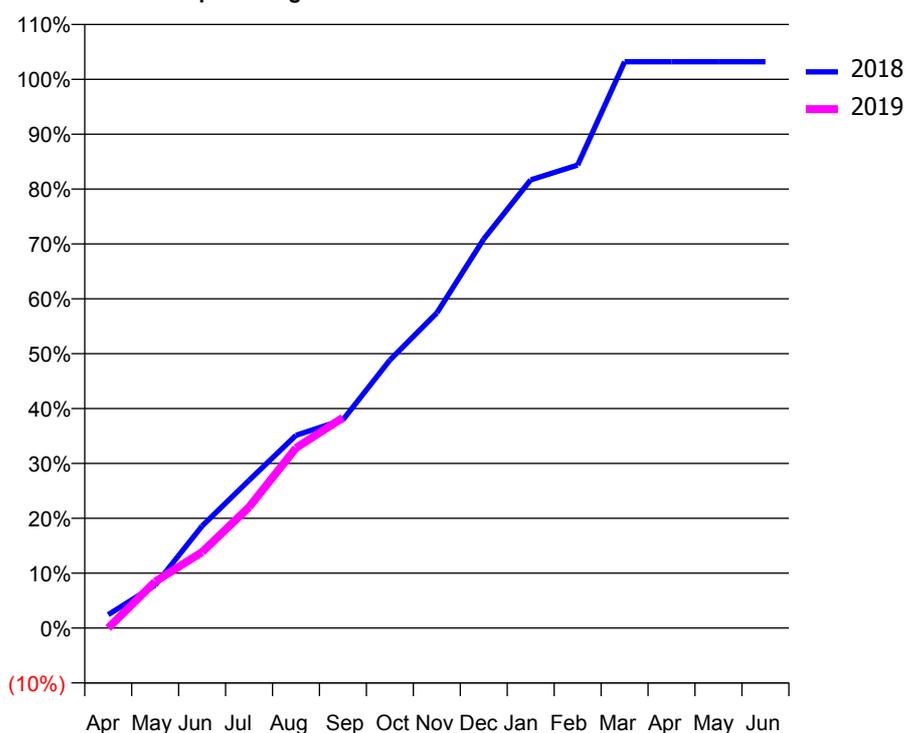
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 168289/0001 - September 2018

| | | | |
|----------------------|--------------------------------|---|------------|
| Name or company name | Mr Wolkenstein & Ms L Lucchesi | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 780 |
| Contract start date | 01/04/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £48,982.35 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.18 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 63 | 19 | 0 |
| May | 110 | 61 | 66 |
| June | 133 | 145 | 108 |
| July | 410 | 210 | 172 |
| August | 412 | 274 | 256 |
| September | 433 | 296 | 299 |
| October | 475 | 381 | |
| November | 475 | 448 | |
| December | 538 | 553 | |
| January | 644 | 637 | |
| February | 707 | 658 | |
| March | 772 | 805 | |
| April | 774 | 805 | |
| May | 775 | 805 | |
| June | 778 | 805 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 38 | 46 | 82.6% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 46 | 0.0% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 8 | 46 | 17.4% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 38 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 38 | 7.9% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 26 | 38 | 68.4% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 9 | 38 | 23.7% | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 19 | 23 | 82.6% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 23 | 4.3% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

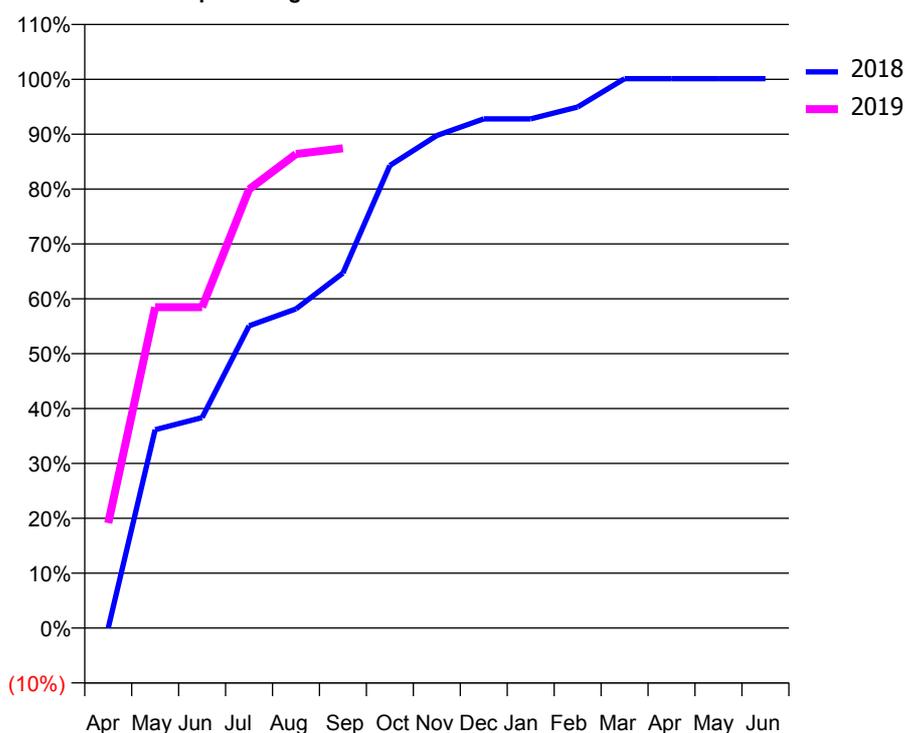
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 169501/0001 - September 2018

| | | | |
|----------------------|-----------------|---|-------------|
| Name or company name | Orthoactive Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,996 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £178,874.57 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 3 | 0 | 573 |
| May | 1,086 | 1,068 | 1,752 |
| June | 1,556 | 1,133 | 1,752 |
| July | 2,074 | 1,627 | 2,395 |
| August | 2,077 | 1,718 | 2,588 |
| September | 2,207 | 1,911 | 2,619 |
| October | 2,450 | 2,490 | |
| November | 2,606 | 2,651 | |
| December | 2,681 | 2,741 | |
| January | 2,833 | 2,741 | |
| February | 2,949 | 2,805 | |
| March | 2,954 | 2,957 | |
| April | 2,954 | 2,957 | |
| May | 2,954 | 2,957 | |
| June | 2,954 | 2,957 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 170 | 265 | 64.2% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 56 | 265 | 21.1% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 39 | 265 | 14.7% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 170 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 170 | 0.6% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 80 | 170 | 47.1% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 89 | 170 | 52.4% | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 126 | N/A | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 126 | 3.2% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 7 | 7 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

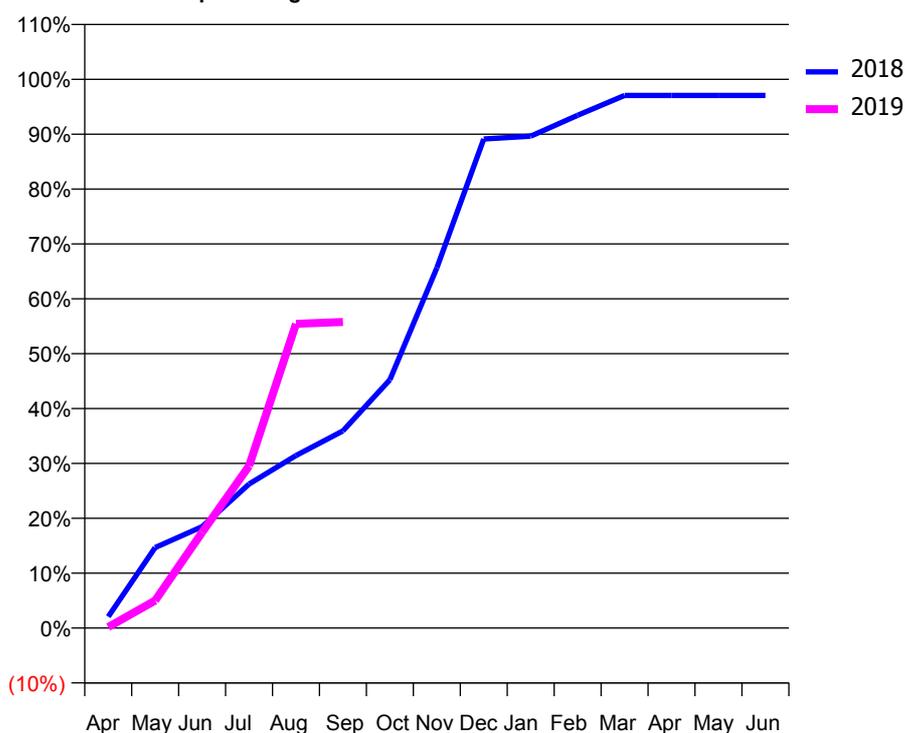
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 171239/0001 - September 2018

| | | | |
|----------------------|----------------------------|---|-------------|
| Name or company name | The Loddon Dental Practice | 18/19 Contracted general activity (UDA) | 18,962 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 579 |
| Contract start date | 13/10/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £526,368.01 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 83 | 12 | 1 |
| May | 169 | 85 | 29 |
| June | 190 | 107 | 101 |
| July | 317 | 152 | 171 |
| August | 359 | 182 | 321 |
| September | 382 | 208 | 323 |
| October | 447 | 262 | |
| November | 468 | 380 | |
| December | 490 | 516 | |
| January | 511 | 519 | |
| February | 558 | 541 | |
| March | 582 | 562 | |
| April | 603 | 562 | |
| May | 626 | 562 | |
| June | 628 | 562 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 29 | 100 | 29.0% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 13 | 100 | 13.0% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 58 | 100 | 58.0% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 29 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 29 | 6.9% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 21 | 29 | 72.4% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 6 | 29 | 20.7% | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 19 | 34 | 55.9% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 34 | 11.8% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

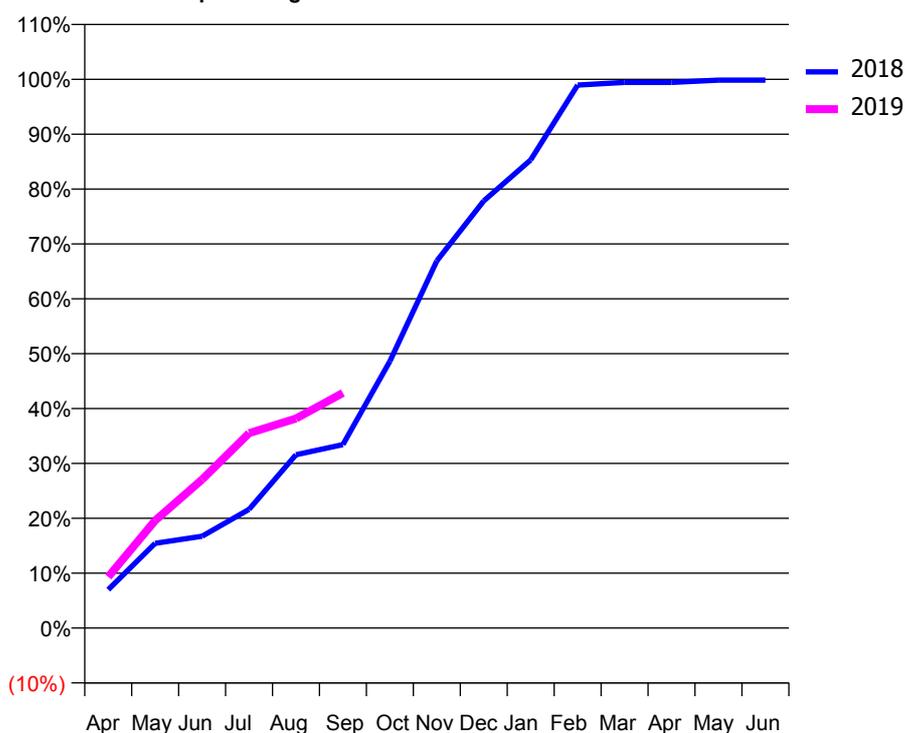
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 171239/0002 - September 2018

| | | | |
|----------------------|----------------------------|---|-------------|
| Name or company name | The Loddon Dental Practice | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,936 |
| Contract start date | 04/01/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £303,701.51 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 345 | 460 |
| May | 129 | 763 | 967 |
| June | 278 | 826 | 1,336 |
| July | 536 | 1,068 | 1,753 |
| August | 979 | 1,559 | 1,885 |
| September | 1,481 | 1,650 | 2,115 |
| October | 2,164 | 2,400 | |
| November | 3,076 | 3,303 | |
| December | 3,713 | 3,842 | |
| January | 4,236 | 4,211 | |
| February | 4,870 | 4,884 | |
| March | 4,915 | 4,908 | |
| April | 4,937 | 4,908 | |
| May | 5,001 | 4,929 | |
| June | 5,001 | 4,929 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 248 | 498 | 49.8% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 64 | 498 | 12.9% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 186 | 498 | 37.3% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 248 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 248 | 1.2% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 209 | 248 | 84.3% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 36 | 248 | 14.5% | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 40 | 44 | 90.9% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 44 | 6.8% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 8 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

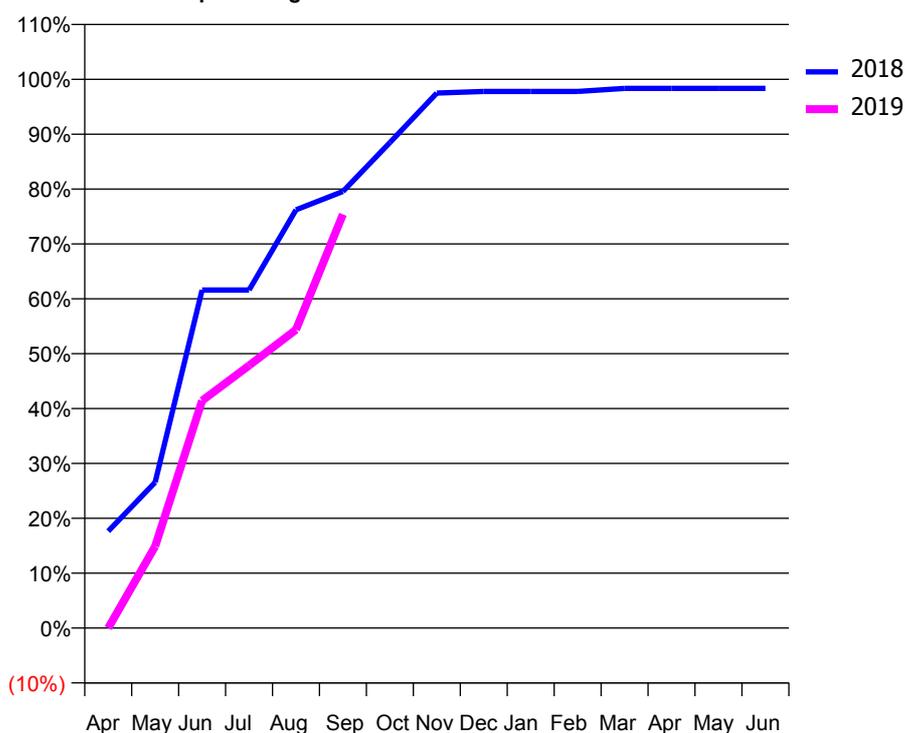
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 176702/0001 - September 2018

| | | | |
|----------------------|--------------------------------|---|-------------|
| Name or company name | Jeffrey Sherer and Larry Levin | 18/19 Contracted general activity (UDA) | 12,500 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 719 |
| Contract start date | 01/04/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £317,202.11 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 120 | 127 | 0 |
| May | 225 | 191 | 107 |
| June | 269 | 443 | 298 |
| July | 378 | 443 | 344 |
| August | 610 | 548 | 391 |
| September | 715 | 572 | 542 |
| October | 736 | 636 | |
| November | 737 | 701 | |
| December | 737 | 703 | |
| January | 737 | 703 | |
| February | 737 | 703 | |
| March | 737 | 707 | |
| April | 717 | 707 | |
| May | 717 | 707 | |
| June | 718 | 707 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 34 | 56 | 60.7% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 15 | 56 | 26.8% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 7 | 56 | 12.5% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 34 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 34 | N/A | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 34 | 34 | 100.0% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 34 | N/A | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 23 | 23 | 100.0% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 23 | 0.0% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

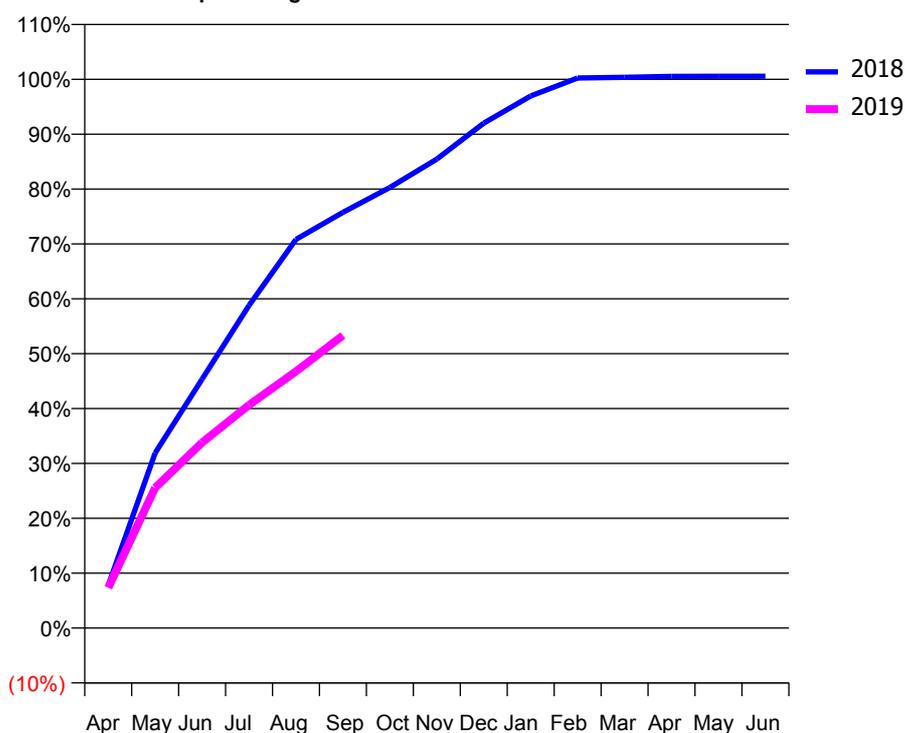
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 178861/0001 - September 2018

| | | | |
|----------------------|--------------------|---|-------------|
| Name or company name | Smile Orthodontics | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 13,458 |
| Contract start date | 01/07/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £782,636.16 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 1,029 | 1,046 | 992 |
| May | 3,112 | 4,293 | 3,441 |
| June | 6,589 | 6,104 | 4,551 |
| July | 8,383 | 7,915 | 5,471 |
| August | 9,721 | 9,531 | 6,294 |
| September | 11,718 | 10,193 | 7,176 |
| October | 12,649 | 10,806 | |
| November | 13,095 | 11,501 | |
| December | 13,529 | 12,382 | |
| January | 13,538 | 13,049 | |
| February | 13,566 | 13,491 | |
| March | 13,623 | 13,507 | |
| April | 13,639 | 13,529 | |
| May | 13,660 | 13,531 | |
| June | 13,660 | 13,531 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 467 | 1,361 | 34.3% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 166 | 1,361 | 12.2% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 728 | 1,361 | 53.5% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 467 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 8 | 467 | 1.7% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 379 | 467 | 81.2% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 80 | 467 | 17.1% | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 421 | 488 | 86.3% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 44 | 488 | 9.0% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 14 | 14 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

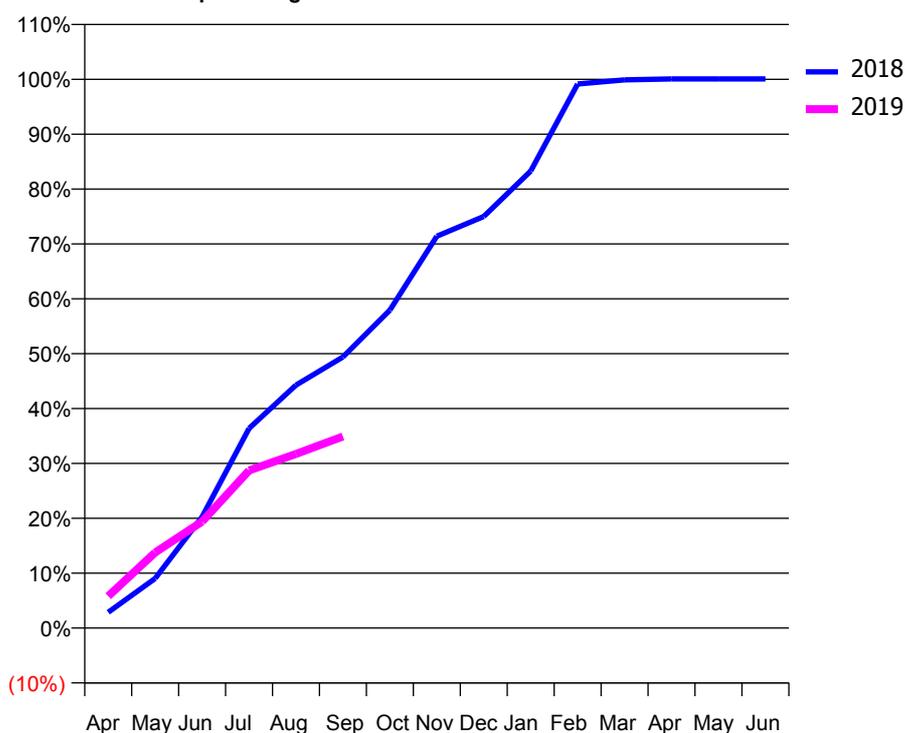
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 182397/0001 - September 2018

| | | | |
|----------------------|--------------------------------|---|---------------|
| Name or company name | Bank Bulidings Dental Practice | 18/19 Contracted general activity (UDA) | 40,973 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,067 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £1,139,529.86 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.15 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 137 | 88 | 178 |
| May | 503 | 277 | 422 |
| June | 804 | 622 | 595 |
| July | 1,085 | 1,116 | 881 |
| August | 1,306 | 1,358 | 973 |
| September | 1,657 | 1,515 | 1,071 |
| October | 1,960 | 1,777 | |
| November | 2,252 | 2,190 | |
| December | 2,575 | 2,300 | |
| January | 2,774 | 2,554 | |
| February | 2,901 | 3,041 | |
| March | 3,033 | 3,064 | |
| April | 3,100 | 3,069 | |
| May | 3,100 | 3,069 | |
| June | 3,101 | 3,069 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 119 | 245 | 48.6% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 37 | 245 | 15.1% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 89 | 245 | 36.3% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 119 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 119 | 4.2% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 74 | 119 | 62.2% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 40 | 119 | 33.6% | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 48 | N/A | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 48 | 8.3% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 5 | 80.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

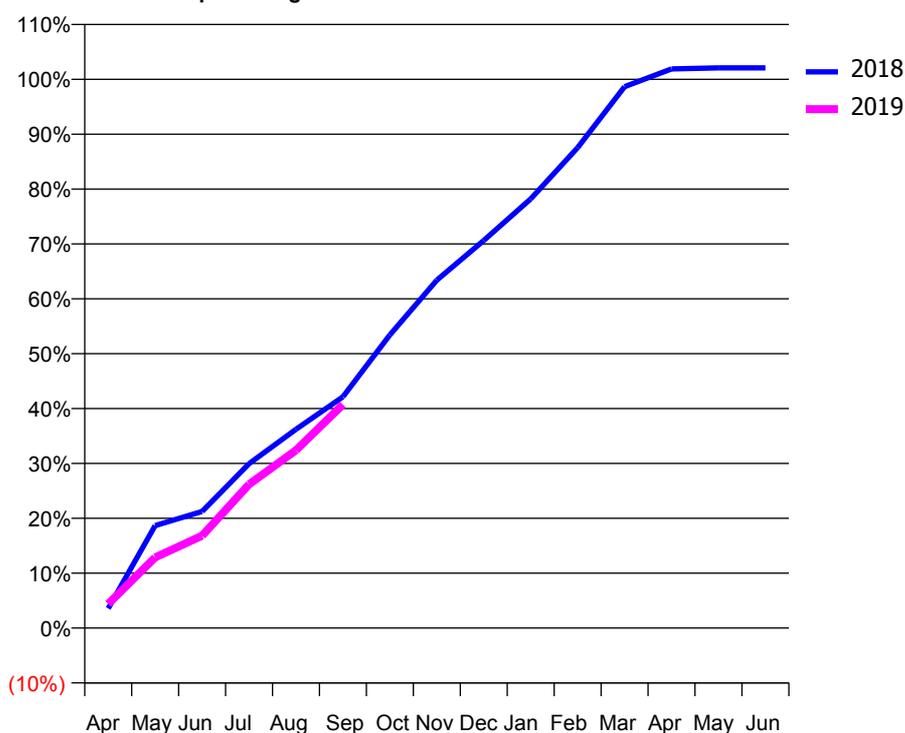
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 186872/0002 - September 2018

| | | | |
|----------------------|---------------------|---|-------------|
| Name or company name | ORTHOWORLD 2000 LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 10,779 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £717,197.23 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 215 | 387 | 474 |
| May | 802 | 2,013 | 1,388 |
| June | 1,138 | 2,290 | 1,815 |
| July | 2,458 | 3,228 | 2,824 |
| August | 3,069 | 3,904 | 3,493 |
| September | 3,781 | 4,543 | 4,390 |
| October | 4,831 | 5,759 | |
| November | 5,756 | 6,834 | |
| December | 6,160 | 7,614 | |
| January | 7,215 | 8,430 | |
| February | 9,887 | 9,435 | |
| March | 10,807 | 10,634 | |
| April | 10,818 | 10,981 | |
| May | 10,904 | 11,002 | |
| June | 10,988 | 11,003 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 505 | 933 | 54.1% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 215 | 933 | 23.0% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 213 | 933 | 22.8% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 2 | 505 | 0.4% | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 34 | 505 | 6.7% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 360 | 505 | 71.3% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 103 | 505 | 20.4% | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 299 | 315 | 94.9% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 7 | 315 | 2.2% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 13 | 14 | 92.9% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

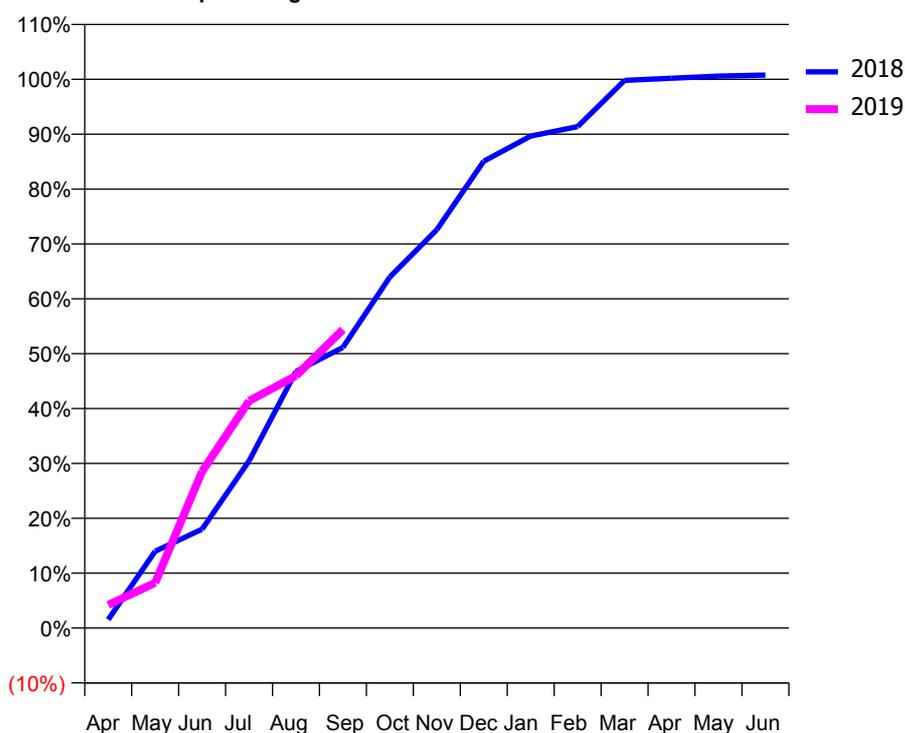
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 188301/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Capel Dental Ltd | 18/19 Contracted general activity (UDA) | 5,612 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 522 |
| Contract start date | 01/09/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £191,764.73 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.38 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 7 | 8 | 22 |
| May | 176 | 73 | 43 |
| June | 281 | 94 | 149 |
| July | 366 | 159 | 216 |
| August | 366 | 244 | 240 |
| September | 410 | 267 | 284 |
| October | 431 | 334 | |
| November | 454 | 379 | |
| December | 456 | 444 | |
| January | 478 | 468 | |
| February | 500 | 477 | |
| March | 525 | 521 | |
| April | 525 | 523 | |
| May | 527 | 525 | |
| June | 527 | 526 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 24 | 64 | 37.5% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 11 | 64 | 17.2% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 29 | 64 | 45.3% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 24 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 24 | <i>N/A</i> | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 22 | 24 | 91.7% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 24 | 8.3% | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 14 | 14 | 100.0% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 14 | 0.0% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

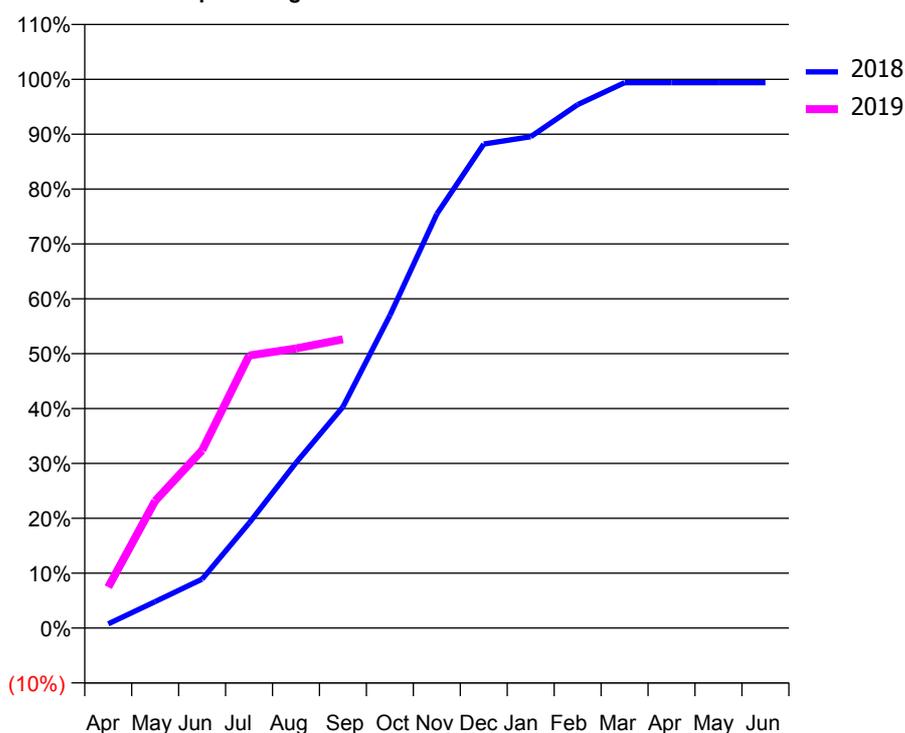
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 198390/0001 - September 2018

| | | | |
|----------------------|------------------------------------|---|-------------|
| Name or company name | Stewart House Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,847 |
| Contract start date | 01/10/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £368,964.91 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.13 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 72 | 45 | 436 |
| May | 404 | 282 | 1,355 |
| June | 682 | 522 | 1,893 |
| July | 1,035 | 1,119 | 2,903 |
| August | 1,524 | 1,761 | 2,979 |
| September | 2,267 | 2,356 | 3,076 |
| October | 2,812 | 3,331 | |
| November | 3,642 | 4,412 | |
| December | 4,002 | 5,157 | |
| January | 4,003 | 5,236 | |
| February | 4,611 | 5,576 | |
| March | 5,658 | 5,810 | |
| April | 5,890 | 5,810 | |
| May | 5,890 | 5,810 | |
| June | 5,890 | 5,810 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 298 | 609 | 48.9% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 156 | 609 | 25.6% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 155 | 609 | 25.5% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 4 | 298 | 1.3% | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 298 | 0.7% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 207 | 298 | 69.5% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 85 | 298 | 28.5% | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 212 | 274 | 77.4% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 29 | 274 | 10.6% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 17 | 18 | 94.4% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

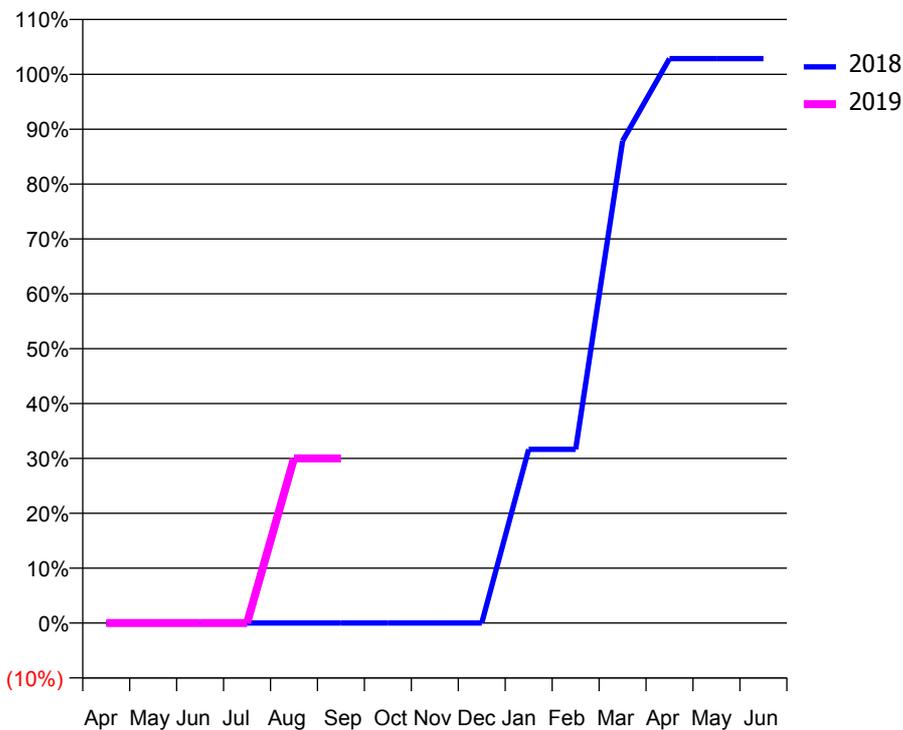
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 209325/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Shiamiela Hussain | 18/19 Contracted general activity (UDA) | 4,640 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 420 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £174,092.31 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 1 | 0 | 0 |
| June | 5 | 0 | 0 |
| July | 5 | 0 | 0 |
| August | 27 | 0 | 126 |
| September | 27 | 0 | 126 |
| October | 27 | 0 | |
| November | 48 | 0 | |
| December | 48 | 0 | |
| January | 48 | 133 | |
| February | 52 | 133 | |
| March | 53 | 369 | |
| April | 54 | 432 | |
| May | 54 | 432 | |
| June | 54 | 432 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 27 | 35 | 77.1% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 35 | 8.6% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 5 | 35 | 14.3% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 27 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 27 | 3.7% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 22 | 27 | 81.5% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 27 | 7.4% | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | <i>N/A</i> | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | <i>N/A</i> | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

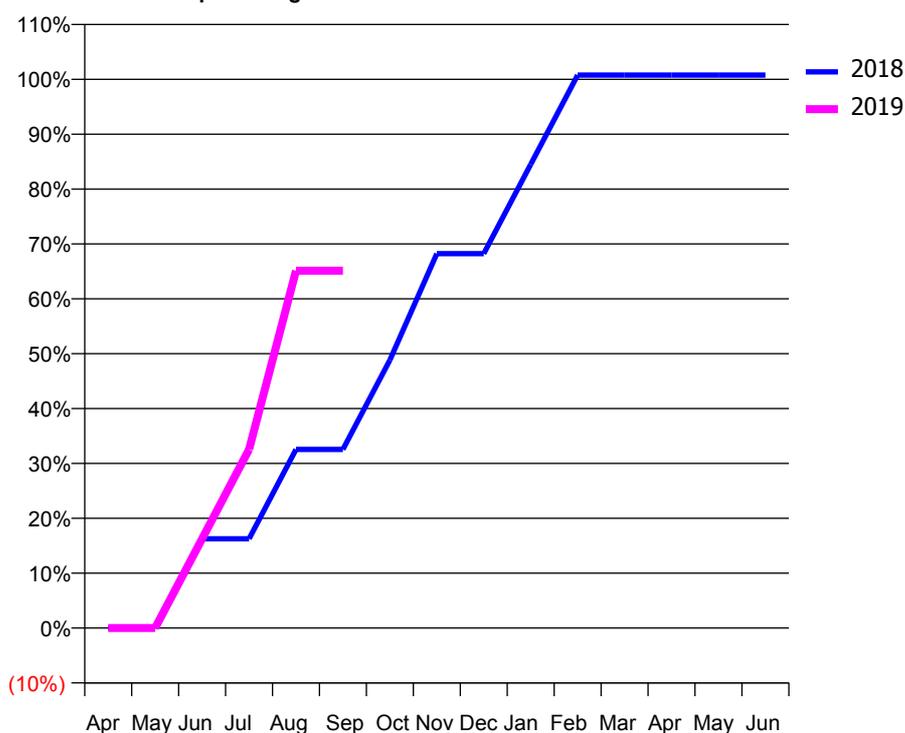
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 220469/0001 - September 2018

| | | | |
|----------------------|--------------------------|---|------------|
| Name or company name | Riverside Dental Surgery | 18/19 Contracted general activity (UDA) | 2,583 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 129 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £66,283.71 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.14 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 22 | 0 | 0 |
| June | 22 | 21 | 21 |
| July | 43 | 21 | 42 |
| August | 43 | 42 | 84 |
| September | 43 | 42 | 84 |
| October | 64 | 63 | |
| November | 65 | 88 | |
| December | 86 | 88 | |
| January | 86 | 109 | |
| February | 86 | 130 | |
| March | 86 | 130 | |
| April | 86 | 130 | |
| May | 86 | 130 | |
| June | 107 | 130 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 10 | 10 | 100.0% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 10 | 0.0% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 10 | 0.0% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 10 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 10 | N/A | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 9 | 10 | 90.0% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 10 | N/A | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

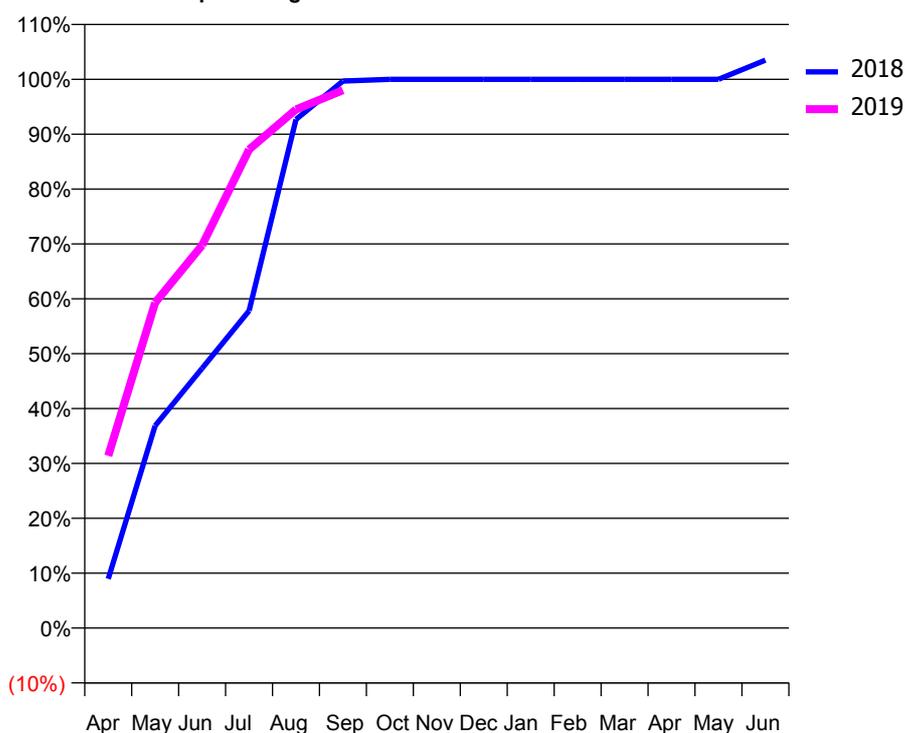
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 222224/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR DA STOTT | 18/19 Contracted general activity (UDA) | 12,808 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 602 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £343,510.45 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 131 | 54 | 189 |
| May | 404 | 222 | 357 |
| June | 530 | 285 | 420 |
| July | 593 | 348 | 525 |
| August | 596 | 558 | 569 |
| September | 617 | 600 | 590 |
| October | 617 | 602 | |
| November | 617 | 602 | |
| December | 617 | 602 | |
| January | 617 | 602 | |
| February | 617 | 602 | |
| March | 617 | 602 | |
| April | 617 | 602 | |
| May | 617 | 602 | |
| June | 617 | 623 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 29 | 33 | 87.9% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 33 | 6.1% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 2 | 33 | 6.1% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 29 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 29 | 6.9% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 22 | 29 | 75.9% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 5 | 29 | 17.2% | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 17 | N/A | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 17 | 5.9% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

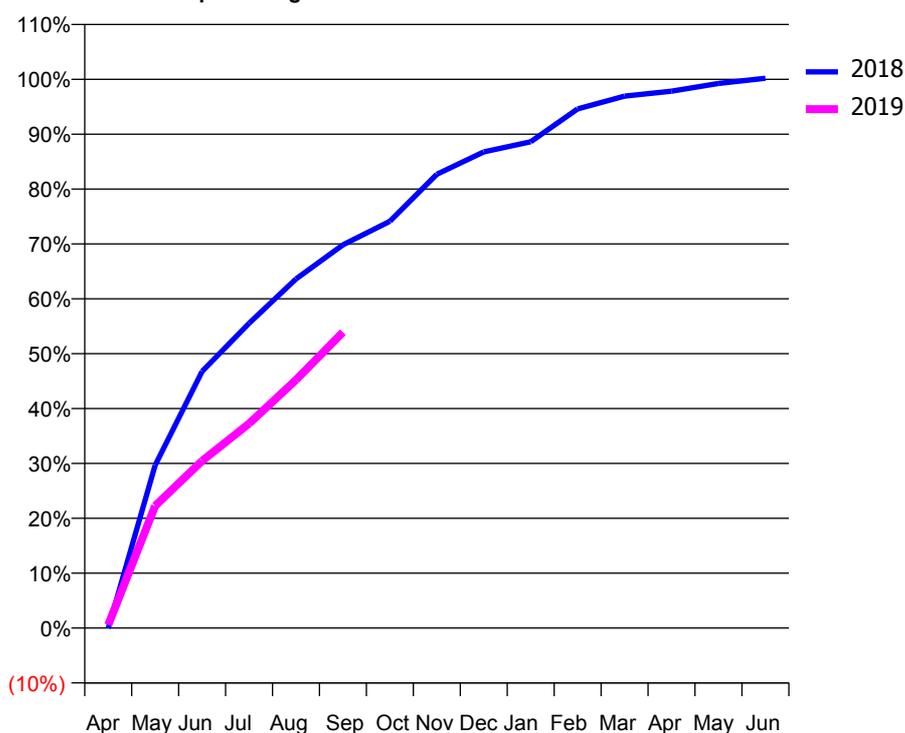
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 232246/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR TI DAVIES | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,476 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £286,971.47 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.08 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 23 | -3 | 25 |
| May | 1,505 | 1,328 | 997 |
| June | 1,774 | 2,094 | 1,364 |
| July | 2,421 | 2,486 | 1,668 |
| August | 3,031 | 2,847 | 2,024 |
| September | 3,450 | 3,125 | 2,413 |
| October | 3,813 | 3,318 | |
| November | 4,027 | 3,701 | |
| December | 4,072 | 3,884 | |
| January | 4,151 | 3,966 | |
| February | 4,305 | 4,234 | |
| March | 4,390 | 4,339 | |
| April | 4,437 | 4,379 | |
| May | 4,462 | 4,442 | |
| June | 4,462 | 4,484 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 145 | 940 | 15.4% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 195 | 940 | 20.7% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 600 | 940 | 63.8% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 145 | 0.7% | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 145 | N/A | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 137 | 145 | 94.5% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 145 | N/A | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 163 | 184 | 88.6% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 184 | 1.6% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

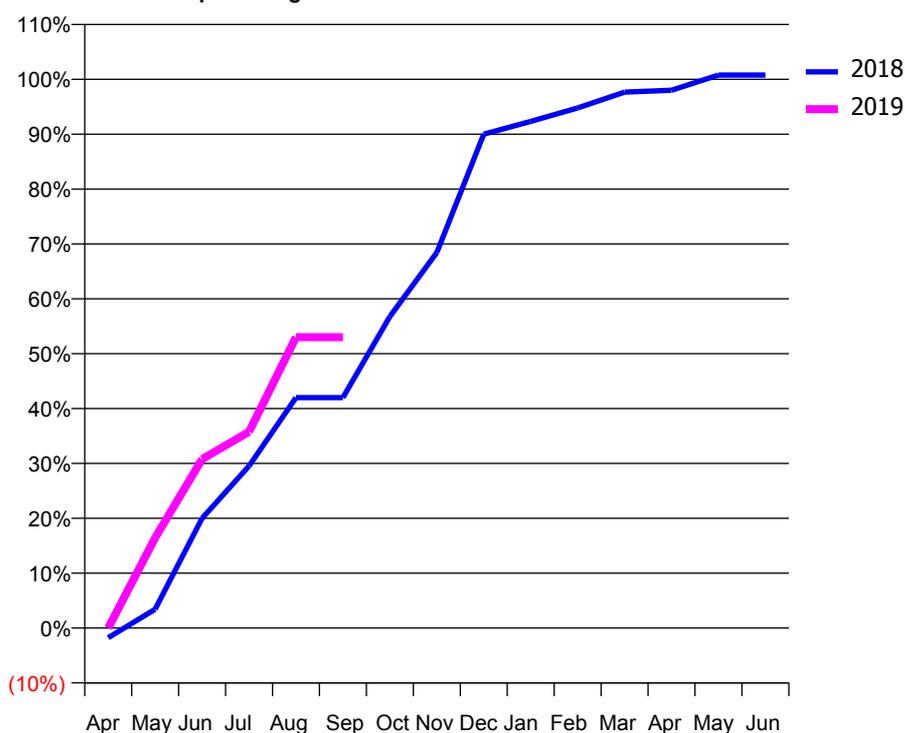
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 299022/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MR G KARATZOPOULOS | 18/19 Contracted general activity (UDA) | 551 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 900 |
| Contract start date | 01/08/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £71,571.06 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.08 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -27 | -16 | 0 |
| May | -27 | 31 | 148 |
| June | 41 | 180 | 277 |
| July | 87 | 266 | 322 |
| August | 200 | 378 | 477 |
| September | 222 | 378 | 477 |
| October | 289 | 511 | |
| November | 314 | 616 | |
| December | 384 | 810 | |
| January | 478 | 831 | |
| February | 524 | 853 | |
| March | 545 | 879 | |
| April | 822 | 882 | |
| May | 884 | 907 | |
| June | 884 | 907 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 46 | 86 | 53.5% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 18 | 86 | 20.9% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 22 | 86 | 25.6% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 46 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 46 | N/A | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 21 | 46 | 45.7% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 24 | 46 | 52.2% | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 29 | N/A | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 29 | 13.8% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

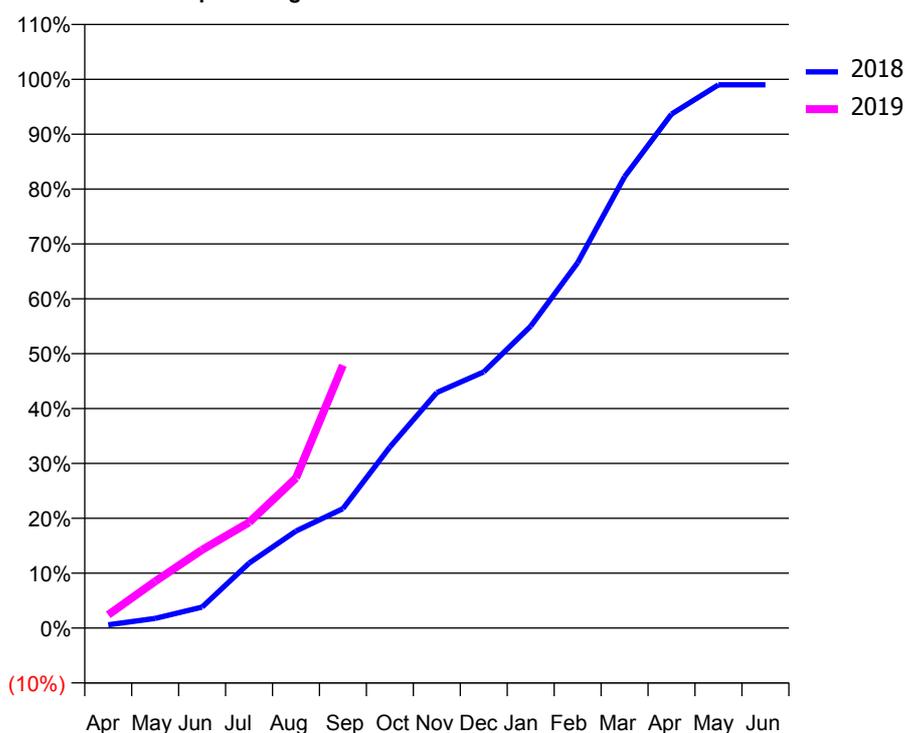
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 329185/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|---------------|
| Name or company name | MR HS SKOYLES | 18/19 Contracted general activity (UDA) | 42,279 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,200 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £1,154,405.94 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.30 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 33 | 7 | 29 |
| May | 60 | 21 | 102 |
| June | 172 | 46 | 171 |
| July | 283 | 142 | 231 |
| August | 331 | 212 | 328 |
| September | 440 | 261 | 575 |
| October | 526 | 396 | |
| November | 557 | 515 | |
| December | 603 | 560 | |
| January | 664 | 660 | |
| February | 702 | 799 | |
| March | 1,024 | 987 | |
| April | 1,077 | 1,124 | |
| May | 1,104 | 1,188 | |
| June | 1,148 | 1,188 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 49 | 628 | 7.8% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 29 | 628 | 4.6% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 550 | 628 | 87.6% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 49 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 49 | 6.1% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 27 | 49 | 55.1% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 19 | 49 | 38.8% | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 20 | 38 | 52.6% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 38 | 13.2% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

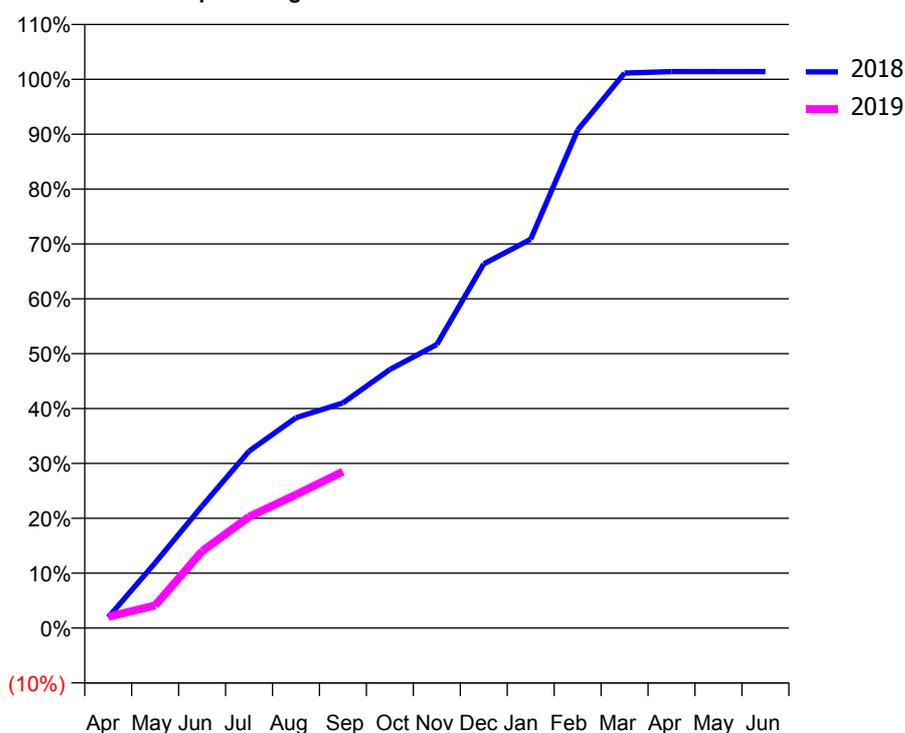
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 566497/0002 - September 2018

| | | | |
|----------------------|--------------|---|------------|
| Name or company name | MR RA DORR | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,070 |
| Contract start date | 01/06/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £67,193.74 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 6 | 21 | 22 |
| May | 132 | 127 | 44 |
| June | 284 | 238 | 150 |
| July | 392 | 345 | 217 |
| August | 504 | 410 | 260 |
| September | 549 | 439 | 305 |
| October | 678 | 504 | |
| November | 739 | 553 | |
| December | 826 | 710 | |
| January | 912 | 758 | |
| February | 975 | 971 | |
| March | 1,085 | 1,082 | |
| April | 1,108 | 1,085 | |
| May | 1,109 | 1,085 | |
| June | 1,109 | 1,085 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 44 | 88 | 50.0% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 6 | 88 | 6.8% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 38 | 88 | 43.2% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 44 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 44 | 2.3% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 41 | 44 | 93.2% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 44 | 2.3% | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 47 | 59 | 79.7% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 11 | 59 | 18.6% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

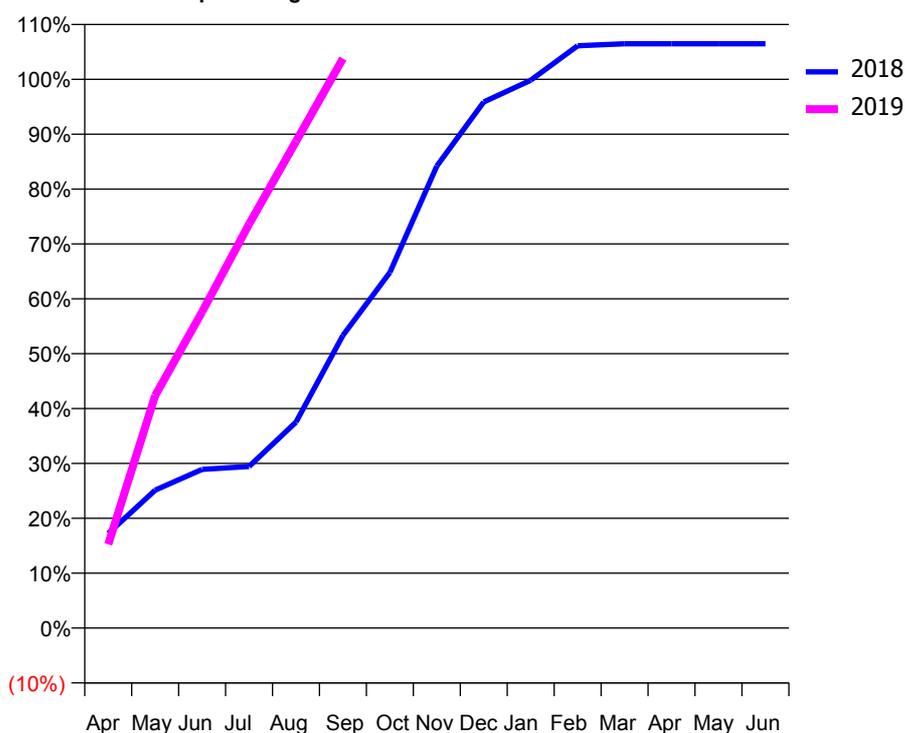
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 636444/0001 - September 2018

| | | | |
|----------------------|----------------|---|------------|
| Name or company name | MRS LD POULTER | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 557 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £35,626.87 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 78 | 96 | 85 |
| May | 163 | 140 | 236 |
| June | 273 | 161 | 321 |
| July | 296 | 164 | 410 |
| August | 401 | 209 | 494 |
| September | 465 | 297 | 578 |
| October | 528 | 361 | |
| November | 593 | 469 | |
| December | 593 | 534 | |
| January | 593 | 556 | |
| February | 594 | 591 | |
| March | 594 | 593 | |
| April | 594 | 593 | |
| May | 594 | 593 | |
| June | 595 | 593 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 44 | 62 | 71.0% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 4 | 62 | 6.5% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 14 | 62 | 22.6% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 44 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 6 | 44 | 13.6% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 31 | 44 | 70.5% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 6 | 44 | 13.6% | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 11 | 18 | 61.1% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 18 | 22.2% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

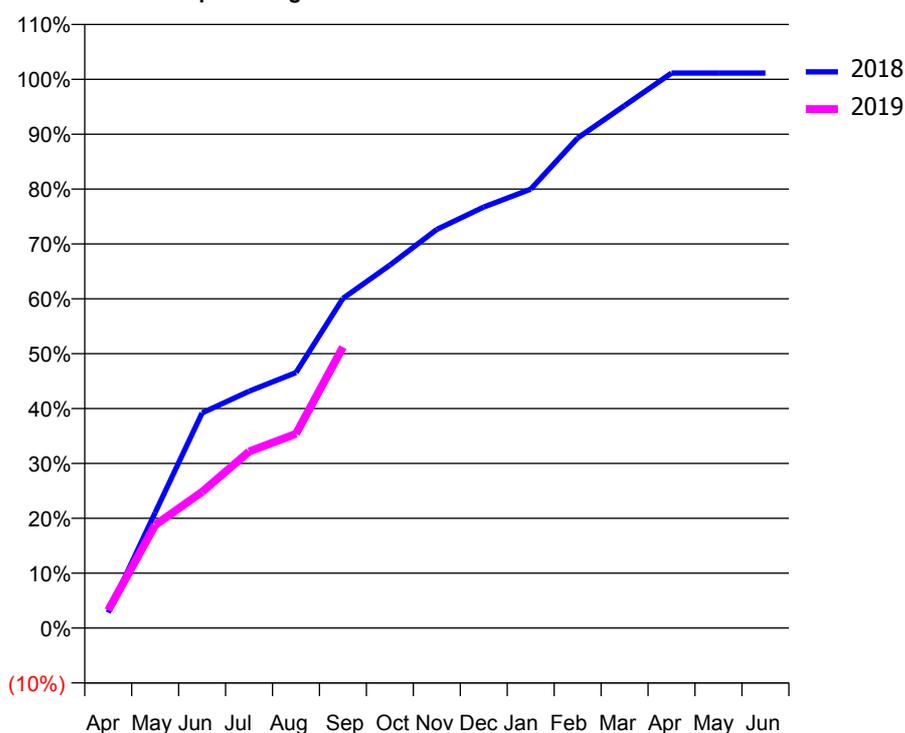
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 729159/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MRS AM RAE | 18/19 Contracted general activity (UDA) | 612 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 709 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £61,198.41 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 20 | 23 |
| May | 112 | 149 | 133 |
| June | 201 | 278 | 176 |
| July | 349 | 306 | 228 |
| August | 413 | 330 | 251 |
| September | 643 | 426 | 363 |
| October | 689 | 469 | |
| November | 756 | 515 | |
| December | 799 | 544 | |
| January | 866 | 567 | |
| February | 934 | 633 | |
| March | 1,019 | 675 | |
| April | 1,019 | 717 | |
| May | 1,019 | 717 | |
| June | 1,019 | 717 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 29 | 74 | 39.2% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 15 | 74 | 20.3% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 30 | 74 | 40.5% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 29 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 29 | <i>N/A</i> | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 23 | 29 | 79.3% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 6 | 29 | 20.7% | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 40 | 41 | 97.6% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 41 | 2.4% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

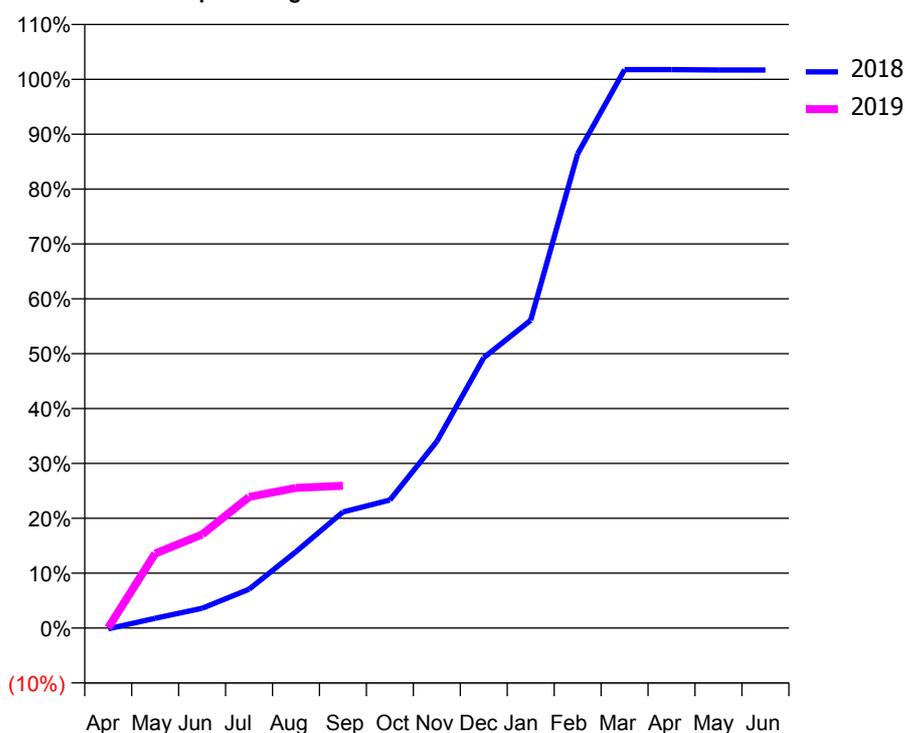
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 736619/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR DB BUCHANAN | 18/19 Contracted general activity (UDA) | 1,628 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,257 |
| Contract start date | 01/08/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £127,556.73 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.10 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 25 | -2 | 1 |
| May | 49 | 22 | 171 |
| June | 91 | 45 | 214 |
| July | 154 | 89 | 300 |
| August | 238 | 175 | 321 |
| September | 242 | 266 | 326 |
| October | 501 | 293 | |
| November | 629 | 427 | |
| December | 693 | 619 | |
| January | 694 | 705 | |
| February | 866 | 1,086 | |
| March | 1,170 | 1,279 | |
| April | 1,255 | 1,279 | |
| May | 1,255 | 1,278 | |
| June | 1,255 | 1,278 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 63 | 89 | 70.8% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 6 | 89 | 6.7% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 20 | 89 | 22.5% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 63 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 63 | 1.6% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 52 | 63 | 82.5% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 10 | 63 | 15.9% | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 29 | 34 | 85.3% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 34 | 0.0% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

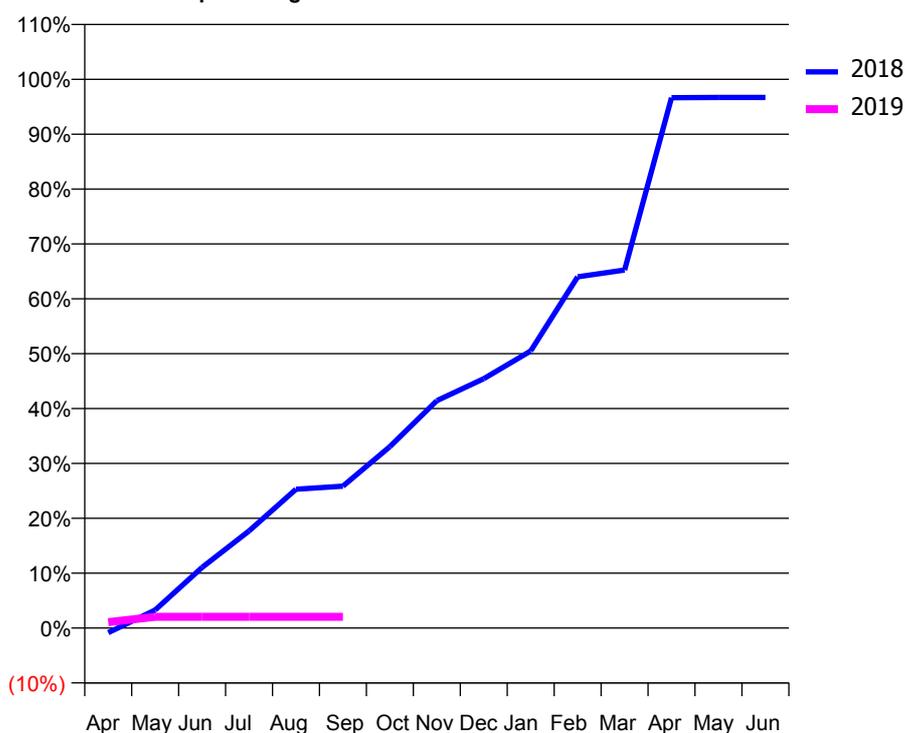
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 759953/0001 - September 2018

| | | | |
|----------------------|--------------|---|------------|
| Name or company name | MR RA PARKER | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 930 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 29/06/2018 | Baseline contract value | £62,417.87 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.22 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -21 | -32 | 10 |
| May | 284 | 124 | 19 |
| June | 583 | 416 | 19 |
| July | 925 | 666 | 19 |
| August | 1,079 | 952 | 19 |
| September | 1,306 | 973 | 19 |
| October | 1,484 | 1,244 | |
| November | 1,855 | 1,559 | |
| December | 1,968 | 1,709 | |
| January | 2,118 | 1,899 | |
| February | 2,564 | 2,408 | |
| March | 3,212 | 2,455 | |
| April | 3,688 | 3,636 | |
| May | 3,730 | 3,638 | |
| June | 3,730 | 3,638 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 124 | 257 | 48.2% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 16 | 257 | 6.2% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 117 | 257 | 45.5% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 124 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 22 | 124 | 17.7% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 77 | 124 | 62.1% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 24 | 124 | 19.4% | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 135 | N/A | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 13 | 135 | 9.6% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 6 | 66.7% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

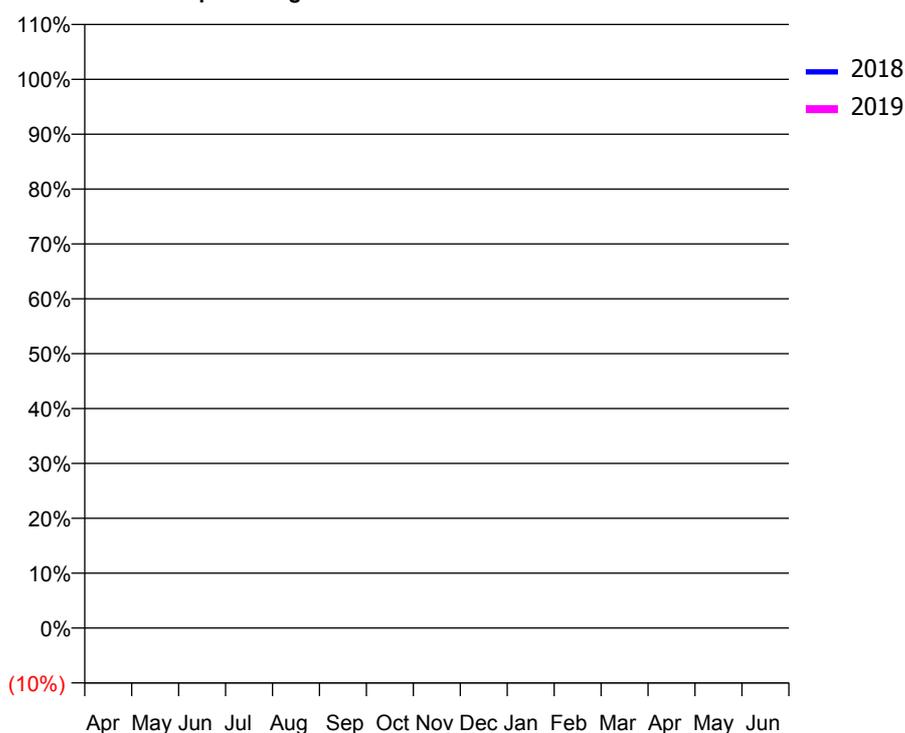
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 800759/0002 - September 2018

| | | | |
|----------------------|--------------|---|------------|
| Name or company name | MR D JONES | 18/19 Contracted general activity (UDA) | 1,409 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 28/07/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £27,388.50 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 4 | 1 | 0 |
| June | 7 | 6 | 0 |
| July | 14 | 10 | 21 |
| August | 14 | 10 | 28 |
| September | 19 | 12 | 28 |
| October | 22 | 13 | |
| November | 22 | 15 | |
| December | 23 | 15 | |
| January | 23 | 23 | |
| February | 24 | 45 | |
| March | 35 | 48 | |
| April | 37 | 53 | |
| May | 37 | 55 | |
| June | 37 | 55 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 4 | 25 | 16.0% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 25 | 0.0% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 21 | 25 | 84.0% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 4 | 25.0% | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 4 | 25.0% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 4 | N/A | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 4 | N/A | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 1 | N/A | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 1 | 0.0% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

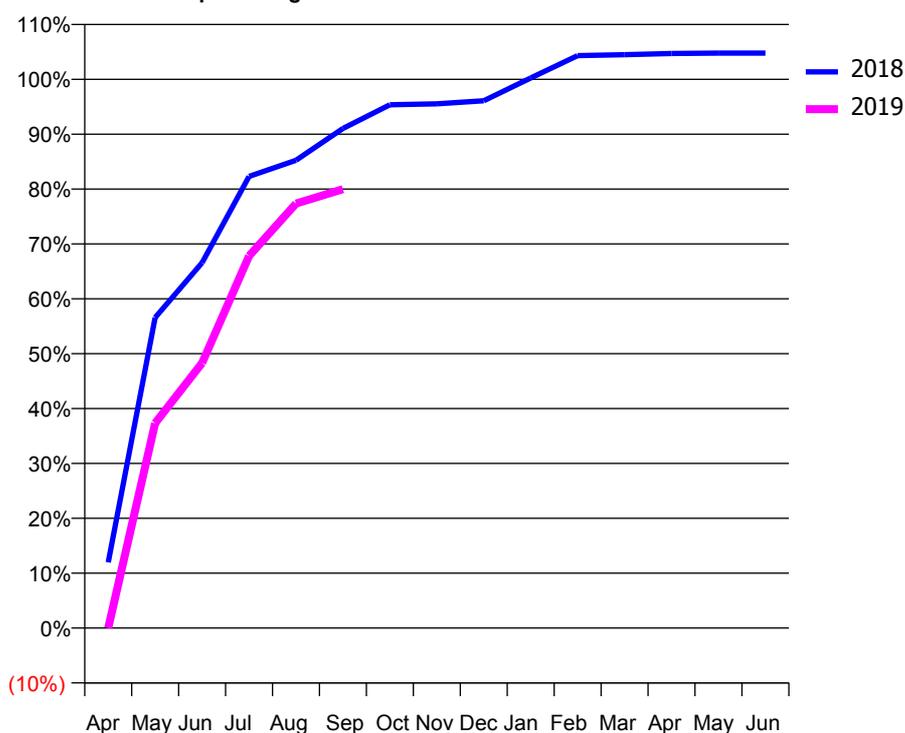
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 817899/0003 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MRS AM BRANCH | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,762 |
| Contract start date | 05/01/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £112,782.44 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.26 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 229 | 211 | 0 |
| May | 890 | 997 | 658 |
| June | 1,147 | 1,173 | 851 |
| July | 1,365 | 1,450 | 1,195 |
| August | 1,522 | 1,502 | 1,363 |
| September | 1,568 | 1,604 | 1,409 |
| October | 1,601 | 1,680 | |
| November | 1,696 | 1,683 | |
| December | 1,751 | 1,693 | |
| January | 1,784 | 1,766 | |
| February | 1,788 | 1,838 | |
| March | 1,835 | 1,841 | |
| April | 1,835 | 1,845 | |
| May | 1,836 | 1,846 | |
| June | 1,836 | 1,846 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 75 | 185 | 40.5% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 7 | 185 | 3.8% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 103 | 185 | 55.7% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 75 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 75 | 4.0% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 55 | 75 | 73.3% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 17 | 75 | 22.7% | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 79 | 91 | 86.8% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 7 | 91 | 7.7% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

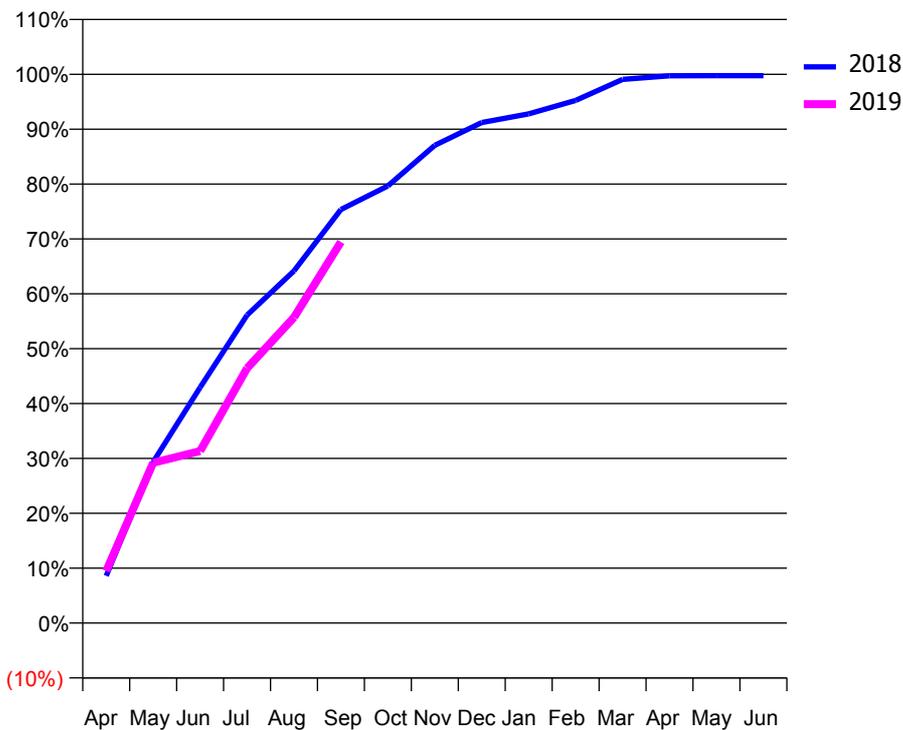
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 822493/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR AR HARE | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 10,286 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £641,356.81 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 205 | 885 | 975 |
| May | 2,326 | 3,019 | 3,004 |
| June | 3,457 | 4,417 | 3,224 |
| July | 4,782 | 5,772 | 4,777 |
| August | 5,559 | 6,601 | 5,730 |
| September | 6,721 | 7,751 | 7,143 |
| October | 7,684 | 8,193 | |
| November | 8,505 | 8,955 | |
| December | 8,950 | 9,382 | |
| January | 9,348 | 9,545 | |
| February | 9,682 | 9,795 | |
| March | 10,218 | 10,190 | |
| April | 10,365 | 10,257 | |
| May | 10,367 | 10,259 | |
| June | 10,389 | 10,259 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 447 | 871 | 51.3% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 212 | 871 | 24.3% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 212 | 871 | 24.3% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 447 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 16 | 447 | 3.6% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 347 | 447 | 77.6% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 83 | 447 | 18.6% | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 360 | 395 | 91.1% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 21 | 395 | 5.3% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 28 | 28 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

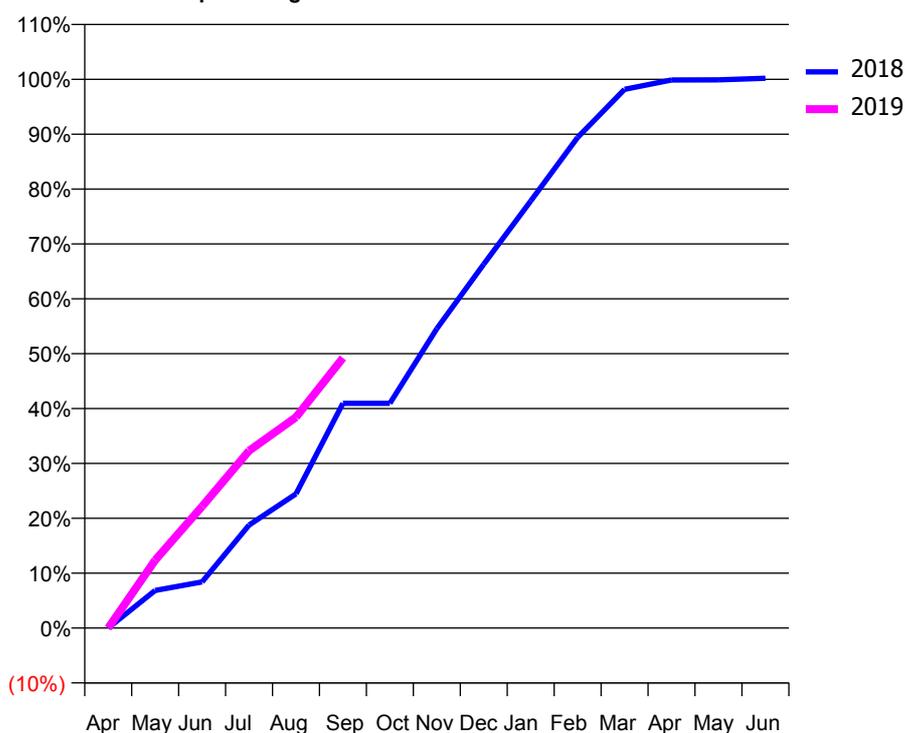
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 822493/0002 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR AR HARE | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,593 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £473,510.14 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 92 | 0 | 0 |
| May | 704 | 520 | 939 |
| June | 1,154 | 639 | 1,683 |
| July | 1,671 | 1,425 | 2,453 |
| August | 1,973 | 1,857 | 2,917 |
| September | 2,615 | 3,110 | 3,737 |
| October | 2,935 | 3,110 | |
| November | 4,100 | 4,143 | |
| December | 4,725 | 5,035 | |
| January | 4,874 | 5,908 | |
| February | 6,027 | 6,790 | |
| March | 7,059 | 7,454 | |
| April | 7,551 | 7,584 | |
| May | 7,594 | 7,586 | |
| June | 7,594 | 7,607 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 390 | 562 | 69.4% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 74 | 562 | 13.2% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 98 | 562 | 17.4% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 390 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 15 | 390 | 3.8% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 307 | 390 | 78.7% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 66 | 390 | 16.9% | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 237 | 284 | 83.5% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 35 | 284 | 12.3% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 12 | 13 | 92.3% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

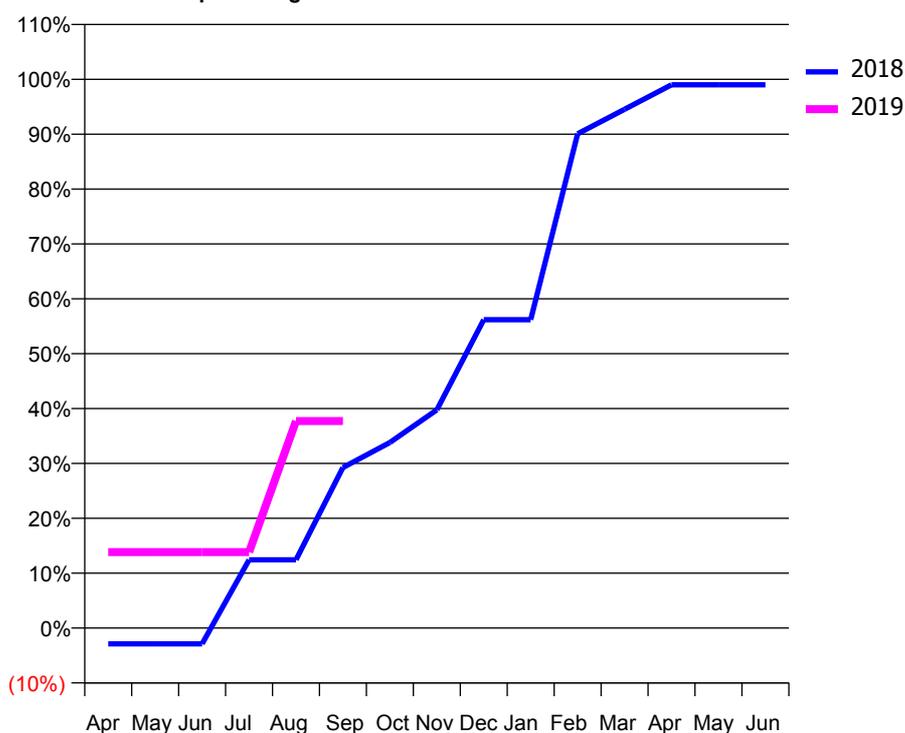
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 827134/0006 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR JG PLUMMER | 18/19 Contracted general activity (UDA) | 13,778 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,408 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £560,955.04 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -28 | -41 | 195 |
| May | -28 | -41 | 195 |
| June | 308 | -41 | 195 |
| July | 308 | 175 | 195 |
| August | 434 | 175 | 531 |
| September | 434 | 412 | 531 |
| October | 434 | 476 | |
| November | 562 | 560 | |
| December | 562 | 791 | |
| January | 563 | 791 | |
| February | 563 | 1,268 | |
| March | 799 | 1,331 | |
| April | 1,324 | 1,394 | |
| May | 1,367 | 1,394 | |
| June | 1,367 | 1,394 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 72 | 94 | 76.6% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 94 | 0.0% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 22 | 94 | 23.4% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 72 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 72 | 2.8% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 63 | 72 | 87.5% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 7 | 72 | 9.7% | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 2 | 3 | 66.7% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 3 | 33.3% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

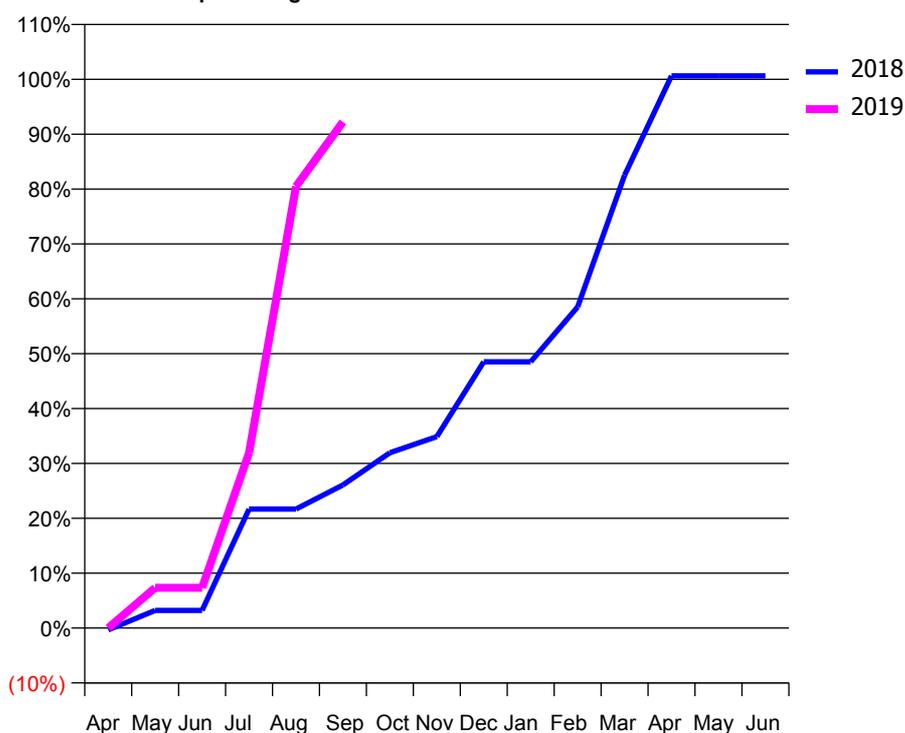
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 827134/0007 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR JG PLUMMER | 18/19 Contracted general activity (UDA) | 17,482 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,430 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £705,773.61 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.15 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 40 | -5 | 0 |
| May | 239 | 46 | 105 |
| June | 426 | 46 | 105 |
| July | 532 | 310 | 457 |
| August | 532 | 310 | 1,151 |
| September | 591 | 373 | 1,319 |
| October | 637 | 457 | |
| November | 747 | 499 | |
| December | 915 | 694 | |
| January | 1,045 | 694 | |
| February | 1,108 | 837 | |
| March | 1,341 | 1,180 | |
| April | 1,425 | 1,439 | |
| May | 1,425 | 1,439 | |
| June | 1,425 | 1,439 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 109 | 205 | 53.2% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 205 | 1.5% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 93 | 205 | 45.4% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 109 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 109 | N/A | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 91 | 109 | 83.5% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 18 | 109 | 16.5% | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 41 | 46 | 89.1% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 46 | 8.7% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

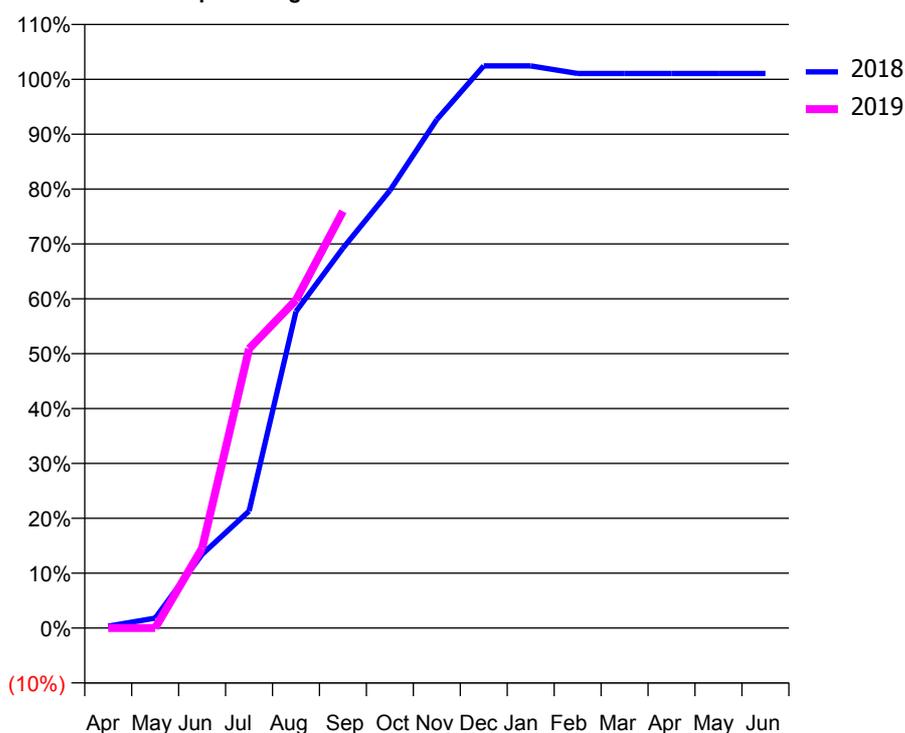
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 827134/0008 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR JG PLUMMER | 18/19 Contracted general activity (UDA) | 25,930 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,430 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £852,042.08 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.17 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 287 | 5 | 0 |
| May | 569 | 26 | 0 |
| June | 788 | 192 | 208 |
| July | 1,024 | 305 | 728 |
| August | 1,365 | 825 | 855 |
| September | 1,435 | 990 | 1,086 |
| October | 1,435 | 1,140 | |
| November | 1,435 | 1,325 | |
| December | 1,435 | 1,465 | |
| January | 1,435 | 1,465 | |
| February | 1,435 | 1,445 | |
| March | 1,435 | 1,445 | |
| April | 1,435 | 1,445 | |
| May | 1,435 | 1,445 | |
| June | 1,435 | 1,445 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 68 | 206 | 33.0% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 27 | 206 | 13.1% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 111 | 206 | 53.9% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 68 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 68 | <i>N/A</i> | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 63 | 68 | 92.6% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 5 | 68 | 7.4% | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 33 | 36 | 91.7% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 36 | 8.3% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

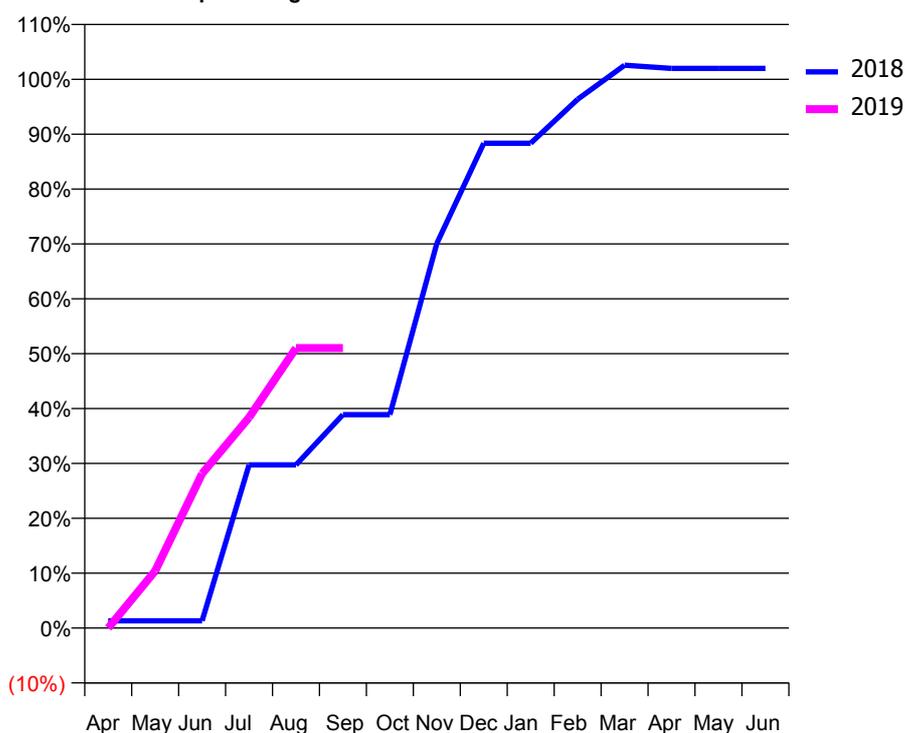
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 827134/0009 - September 2018

| | | | |
|----------------------|-------------------------|---|---------------|
| Name or company name | MR JG PLUMMER | 18/19 Contracted general activity (UDA) | 32,392 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,980 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £1,080,480.30 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.10 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 191 | 26 | 0 |
| May | 365 | 26 | 206 |
| June | 377 | 26 | 557 |
| July | 780 | 589 | 760 |
| August | 864 | 589 | 1,010 |
| September | 1,103 | 770 | 1,010 |
| October | 1,390 | 770 | |
| November | 2,006 | 1,388 | |
| December | 2,006 | 1,749 | |
| January | 2,006 | 1,749 | |
| February | 2,006 | 1,908 | |
| March | 2,006 | 2,031 | |
| April | 2,006 | 2,019 | |
| May | 2,006 | 2,019 | |
| June | 2,006 | 2,019 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 105 | 213 | 49.3% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 213 | 0.9% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 106 | 213 | 49.8% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 105 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 105 | 1.0% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 81 | 105 | 77.1% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 23 | 105 | 21.9% | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 49 | 61 | 80.3% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 61 | 8.2% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

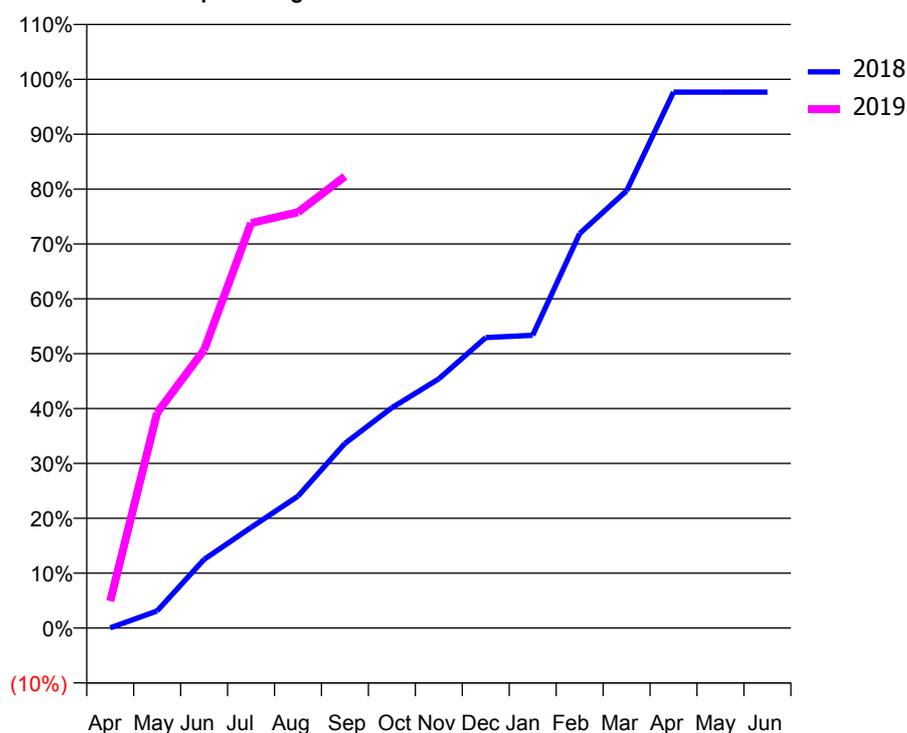
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 827134/0010 - September 2018

| | | | |
|----------------------|-------------------------|---|---------------|
| Name or company name | MR JG PLUMMER | 18/19 Contracted general activity (UDA) | 51,443 |
| Contract type name | Pilot Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,750 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £1,663,806.62 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.21 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 198 | 1 | 135 |
| May | 337 | 86 | 1,079 |
| June | 435 | 344 | 1,394 |
| July | 790 | 504 | 2,030 |
| August | 849 | 661 | 2,084 |
| September | 1,124 | 925 | 2,263 |
| October | 1,480 | 1,104 | |
| November | 1,902 | 1,249 | |
| December | 1,977 | 1,456 | |
| January | 2,027 | 1,467 | |
| February | 2,179 | 1,977 | |
| March | 2,316 | 2,191 | |
| April | 2,746 | 2,686 | |
| May | 2,746 | 2,686 | |
| June | 2,746 | 2,686 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 176 | 525 | 33.5% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 7 | 525 | 1.3% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 342 | 525 | 65.1% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 176 | 0.6% | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 176 | N/A | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 147 | 176 | 83.5% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 28 | 176 | 15.9% | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 77 | 86 | 89.5% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 86 | 4.7% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 5 | 80.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

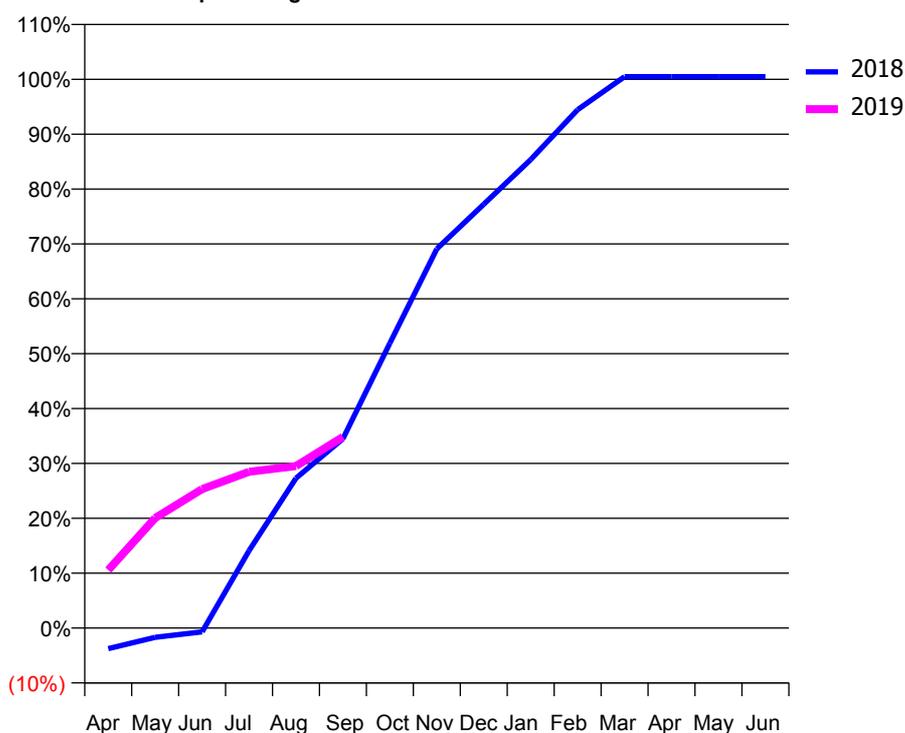
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 827134/0012 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR JG PLUMMER | 18/19 Contracted general activity (UDA) | 22,126 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,090 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £826,898.01 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 55 | -79 | 221 |
| May | 206 | -36 | 419 |
| June | 293 | -15 | 529 |
| July | 448 | 295 | 595 |
| August | 619 | 571 | 617 |
| September | 704 | 721 | 728 |
| October | 854 | 1,085 | |
| November | 1,067 | 1,444 | |
| December | 1,496 | 1,614 | |
| January | 1,583 | 1,784 | |
| February | 1,734 | 1,974 | |
| March | 1,797 | 2,100 | |
| April | 1,967 | 2,100 | |
| May | 2,009 | 2,100 | |
| June | 2,009 | 2,100 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 100 | 141 | 70.9% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 141 | 2.1% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 38 | 141 | 27.0% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 100 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 100 | 3.0% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 83 | 100 | 83.0% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 14 | 100 | 14.0% | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 28 | 34 | 82.4% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 34 | 17.6% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

Q56 - Vital Signs Orthodontic At a Glance Contract Report for 827134/0013 - September 2018

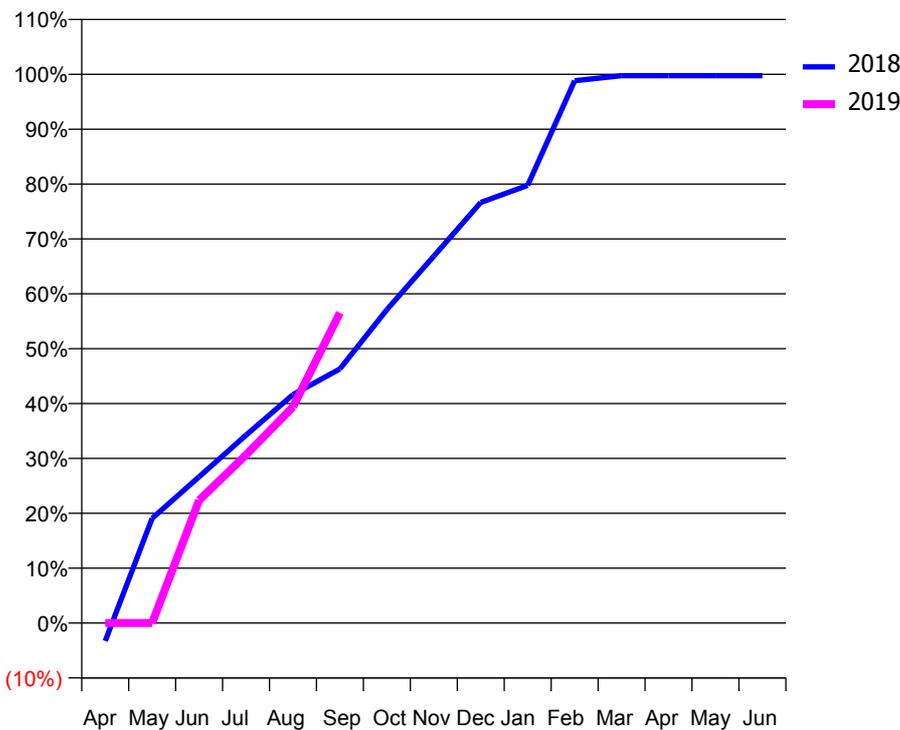
| | |
|----------------------|-------------------------|
| Name or company name | MR JG PLUMMER |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 18/19 Contracted general activity (UDA) | 24,945 |
| Carry forward general activity (UDA) | 0 |
| 18/19 Contracted orthodontic activity (UOA) | 2,064 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £887,313.70 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.13 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 544 | -68 | 0 |
| May | 1,079 | 394 | 0 |
| June | 1,188 | 550 | 462 |
| July | 1,597 | 707 | 633 |
| August | 1,912 | 859 | 813 |
| September | 1,996 | 956 | 1,167 |
| October | 1,996 | 1,179 | |
| November | 1,996 | 1,380 | |
| December | 1,996 | 1,582 | |
| January | 1,996 | 1,646 | |
| February | 1,996 | 2,040 | |
| March | 1,996 | 2,059 | |
| April | 1,996 | 2,059 | |
| May | 1,996 | 2,059 | |
| June | 1,996 | 2,059 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 101 | 268 | 37.7% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 46 | 268 | 17.2% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 121 | 268 | 45.1% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 101 | 1.0% | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 101 | N/A | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 84 | 101 | 83.2% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 16 | 101 | 15.8% | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 50 | 60 | 83.3% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 7 | 60 | 11.7% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

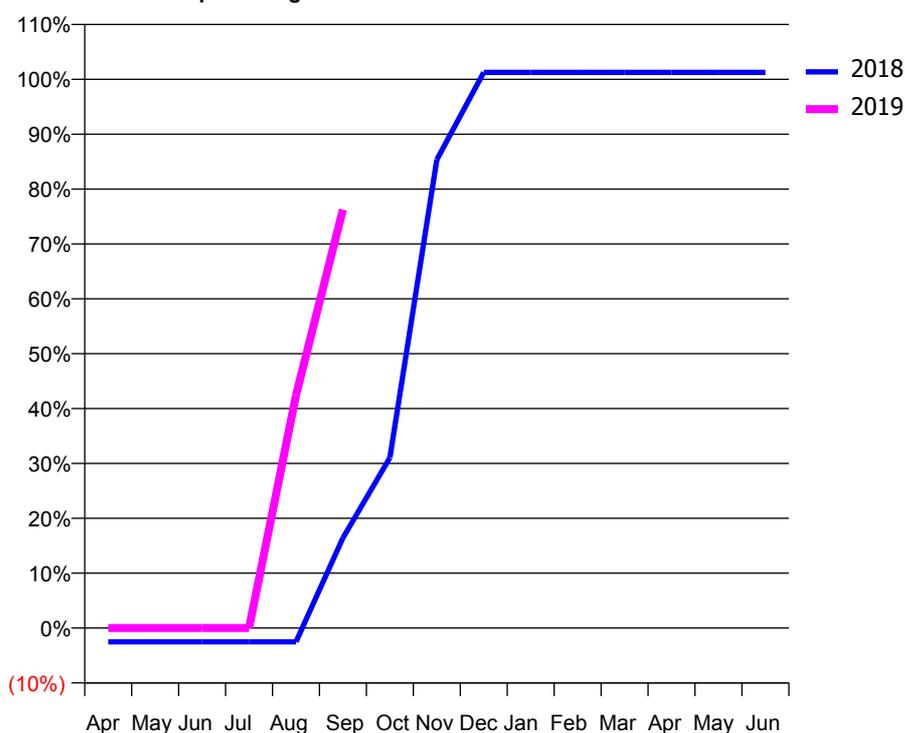
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 827134/0014 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR JG PLUMMER | 18/19 Contracted general activity (UDA) | 15,368 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 396 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £517,411.58 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 1 | -10 | 0 |
| May | 6 | -10 | 0 |
| June | 7 | -10 | 0 |
| July | 78 | -10 | 0 |
| August | 148 | -10 | 168 |
| September | 285 | 65 | 302 |
| October | 327 | 123 | |
| November | 327 | 338 | |
| December | 327 | 401 | |
| January | 327 | 401 | |
| February | 377 | 401 | |
| March | 383 | 401 | |
| April | 383 | 401 | |
| May | 386 | 401 | |
| June | 386 | 401 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 28 | 78 | 35.9% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 8 | 78 | 10.3% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 42 | 78 | 53.8% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 28 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 28 | <i>N/A</i> | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 24 | 28 | 85.7% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 28 | 14.3% | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 8 | 10 | 80.0% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 10 | 20.0% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

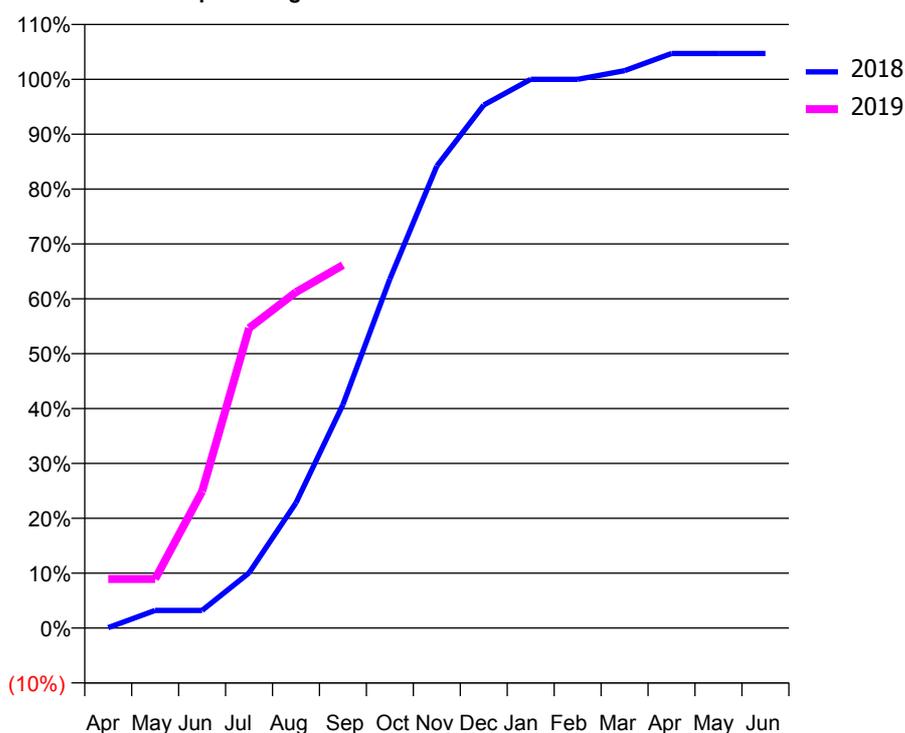
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 827134/0015 - September 2018

| | | | |
|----------------------|-------------------------|---|---------------|
| Name or company name | MR JG PLUMMER | 18/19 Contracted general activity (UDA) | 51,722 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,341 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £1,422,670.41 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 37 | 1 | 120 |
| May | 80 | 43 | 120 |
| June | 80 | 43 | 334 |
| July | 185 | 135 | 733 |
| August | 445 | 306 | 821 |
| September | 554 | 546 | 887 |
| October | 556 | 853 | |
| November | 644 | 1,129 | |
| December | 708 | 1,278 | |
| January | 708 | 1,341 | |
| February | 751 | 1,341 | |
| March | 1,004 | 1,362 | |
| April | 1,131 | 1,404 | |
| May | 1,299 | 1,404 | |
| June | 1,299 | 1,404 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 83 | 140 | 59.3% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 140 | 0.7% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 56 | 140 | 40.0% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 83 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 83 | 3.6% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 67 | 83 | 80.7% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 13 | 83 | 15.7% | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 14 | 20 | 70.0% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 20 | 25.0% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

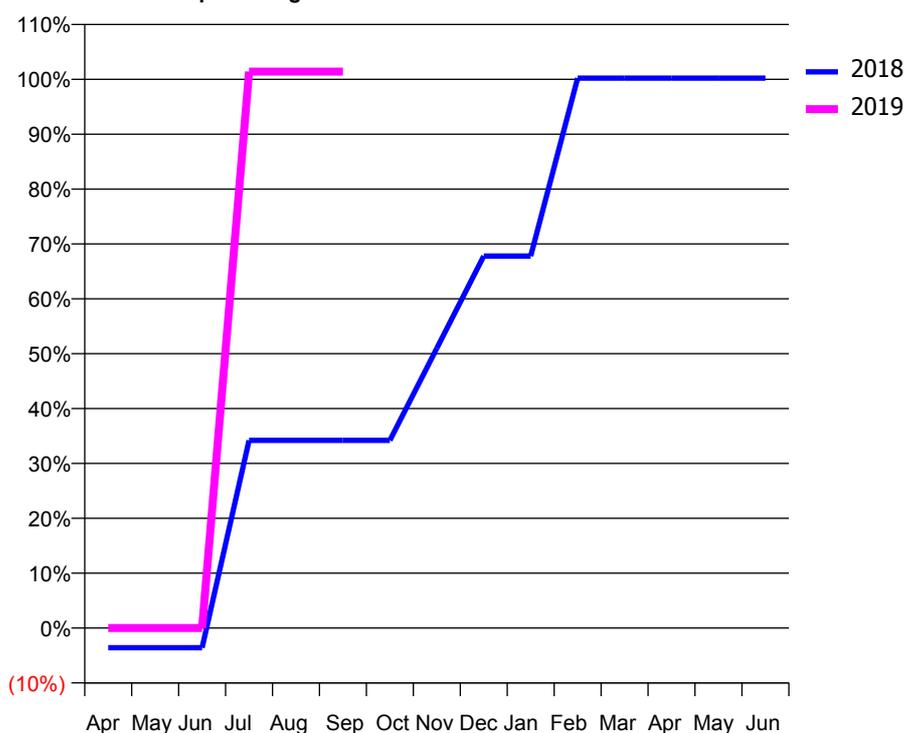
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 827134/0016 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR JG PLUMMER | 18/19 Contracted general activity (UDA) | 20,424 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 500 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £631,861.68 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -10 | -18 | 0 |
| May | -10 | -18 | 0 |
| June | 57 | -18 | 0 |
| July | 295 | 171 | 507 |
| August | 388 | 171 | 507 |
| September | 479 | 171 | 507 |
| October | 479 | 171 | |
| November | 479 | 255 | |
| December | 479 | 339 | |
| January | 479 | 339 | |
| February | 479 | 501 | |
| March | 479 | 501 | |
| April | 480 | 501 | |
| May | 482 | 501 | |
| June | 482 | 501 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 39 | 57 | 68.4% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 57 | 1.8% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 17 | 57 | 29.8% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 39 | 2.6% | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 39 | N/A | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 35 | 39 | 89.7% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 39 | 7.7% | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 32 | 38 | 84.2% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 38 | 15.8% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

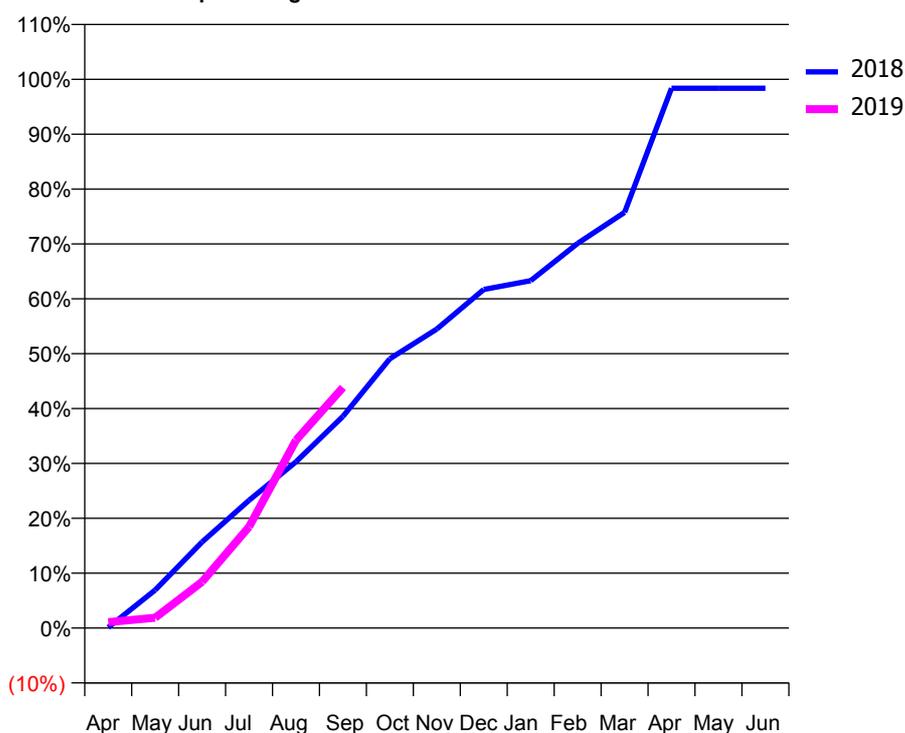
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 827134/0019 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MR JG PLUMMER | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,900 |
| Contract start date | 01/04/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £434,103.65 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.19 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 878 | 8 | 75 |
| May | 1,874 | 478 | 129 |
| June | 2,215 | 1,083 | 582 |
| July | 2,703 | 1,606 | 1,273 |
| August | 3,506 | 2,090 | 2,361 |
| September | 4,252 | 2,662 | 3,025 |
| October | 4,929 | 3,386 | |
| November | 5,334 | 3,760 | |
| December | 5,509 | 4,257 | |
| January | 5,684 | 4,368 | |
| February | 5,943 | 4,837 | |
| March | 6,317 | 5,226 | |
| April | 6,877 | 6,787 | |
| May | 6,877 | 6,787 | |
| June | 6,877 | 6,787 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 324 | 732 | 44.3% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 24 | 732 | 3.3% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 384 | 732 | 52.5% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 324 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 324 | 0.3% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 269 | 324 | 83.0% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 54 | 324 | 16.7% | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 185 | 214 | 86.4% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 18 | 214 | 8.4% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 10 | 11 | 90.9% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

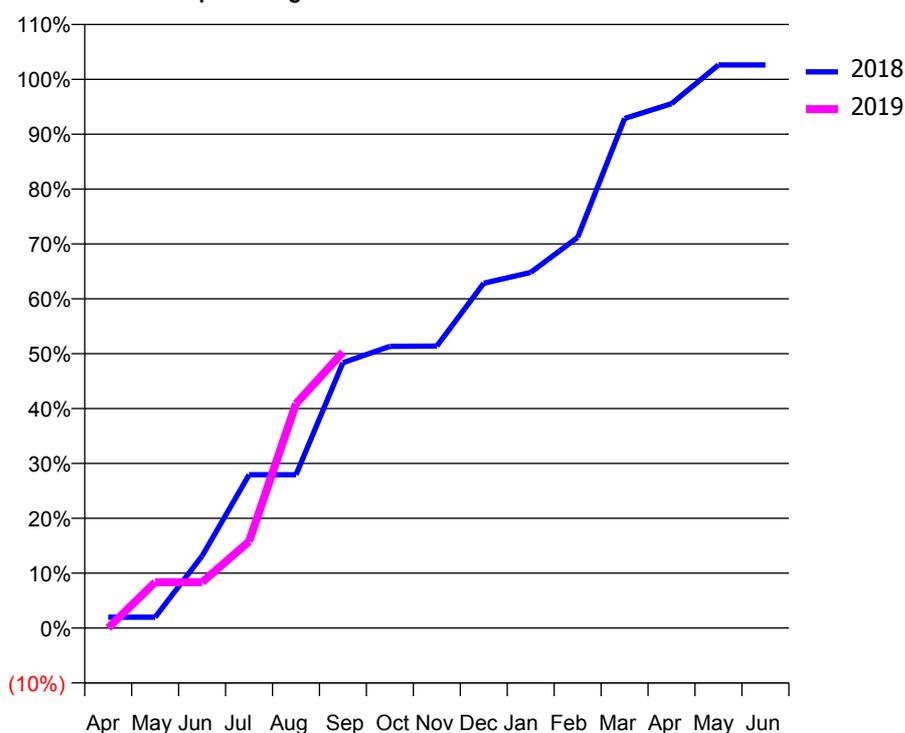
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 830240/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR WA BOTHA | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,595 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £539,760.46 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 172 | 169 | 0 |
| May | 172 | 169 | 719 |
| June | 172 | 1,130 | 719 |
| July | 172 | 2,402 | 1,357 |
| August | 172 | 2,402 | 3,514 |
| September | 172 | 4,156 | 4,321 |
| October | 3,227 | 4,413 | |
| November | 6,048 | 4,417 | |
| December | 6,459 | 5,401 | |
| January | 6,459 | 5,569 | |
| February | 6,543 | 6,119 | |
| March | 6,908 | 7,981 | |
| April | 7,522 | 8,213 | |
| May | 8,588 | 8,819 | |
| June | 8,764 | 8,819 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 441 | 726 | 60.7% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 42 | 726 | 5.8% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 243 | 726 | 33.5% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 441 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 55 | 441 | 12.5% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 311 | 441 | 70.5% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 75 | 441 | 17.0% | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 752 | 800 | 94.0% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 9 | 800 | 1.1% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 14 | 14 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

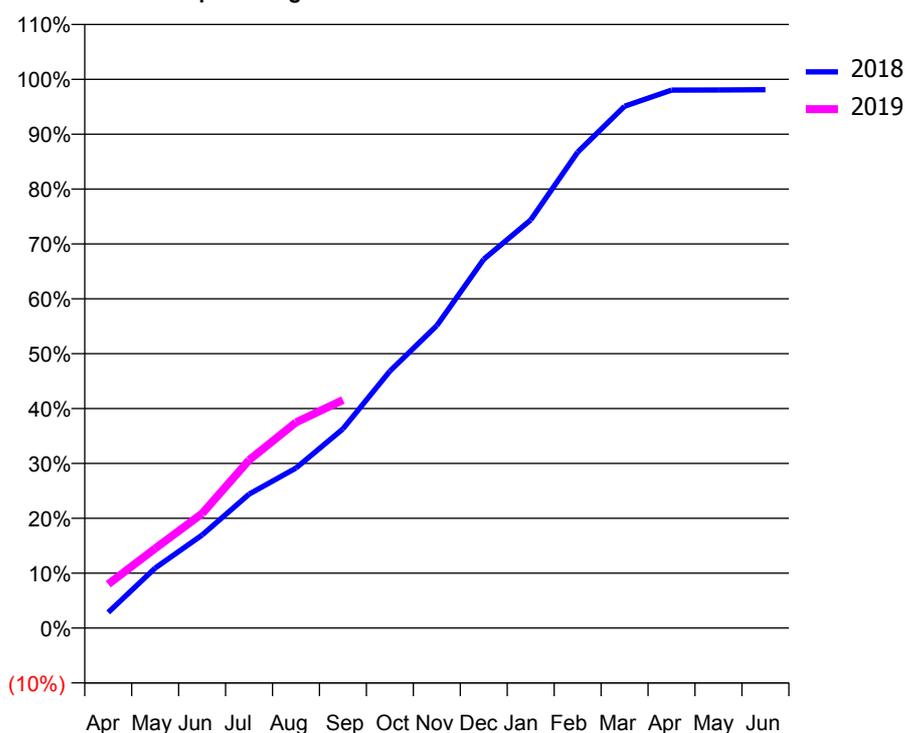
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 866377/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR F SAYME | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,057 |
| Contract start date | 04/05/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £502,388.03 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -29 | 229 | 644 |
| May | 1,598 | 881 | 1,169 |
| June | 1,897 | 1,365 | 1,680 |
| July | 3,127 | 1,966 | 2,466 |
| August | 4,044 | 2,349 | 3,019 |
| September | 4,705 | 2,925 | 3,348 |
| October | 5,654 | 3,772 | |
| November | 6,287 | 4,441 | |
| December | 6,660 | 5,415 | |
| January | 6,898 | 5,992 | |
| February | 7,232 | 6,987 | |
| March | 7,812 | 7,662 | |
| April | 7,971 | 7,897 | |
| May | 7,975 | 7,900 | |
| June | 7,975 | 7,903 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 391 | 682 | 57.3% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 155 | 682 | 22.7% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 136 | 682 | 19.9% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 391 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 391 | 1.3% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 324 | 391 | 82.9% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 62 | 391 | 15.9% | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 285 | 326 | 87.4% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 11 | 326 | 3.4% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 12 | 12 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

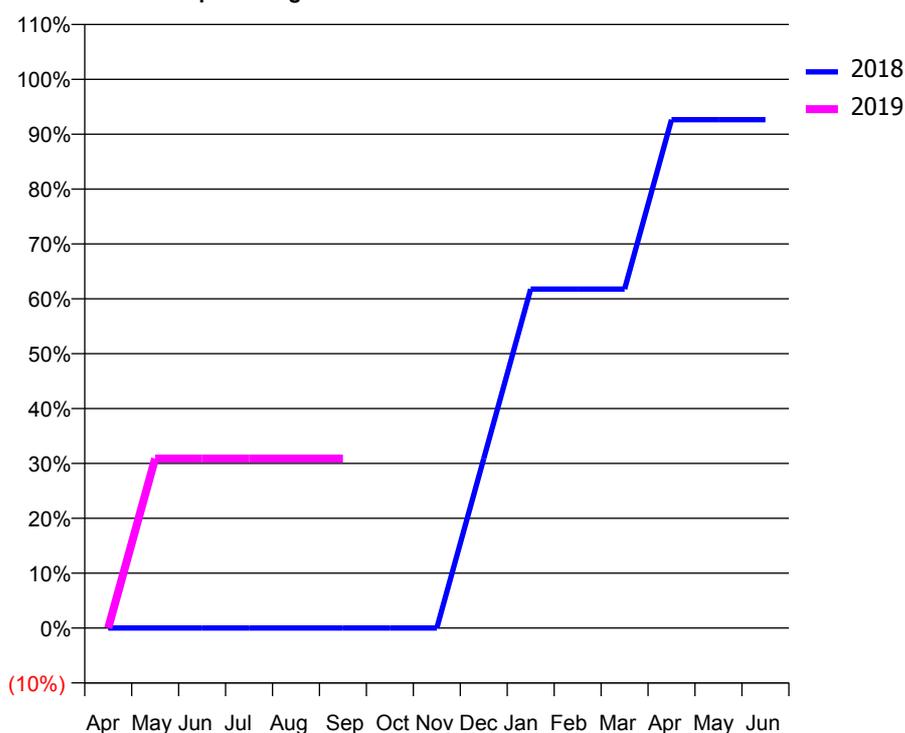
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 905941/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Dental Surgery | 18/19 Contracted general activity (UDA) | 10,641 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 68 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £318,440.29 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 21 |
| June | 0 | 0 | 21 |
| July | 21 | 0 | 21 |
| August | 42 | 0 | 21 |
| September | 42 | 0 | 21 |
| October | 42 | 0 | |
| November | 42 | 0 | |
| December | 42 | 21 | |
| January | 42 | 42 | |
| February | 63 | 42 | |
| March | 63 | 42 | |
| April | 63 | 63 | |
| May | 63 | 63 | |
| June | 64 | 63 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 4 | 4 | 100.0% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 4 | 0.0% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 4 | 0.0% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 4 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 4 | 25.0% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 3 | 4 | 75.0% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 4 | N/A | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

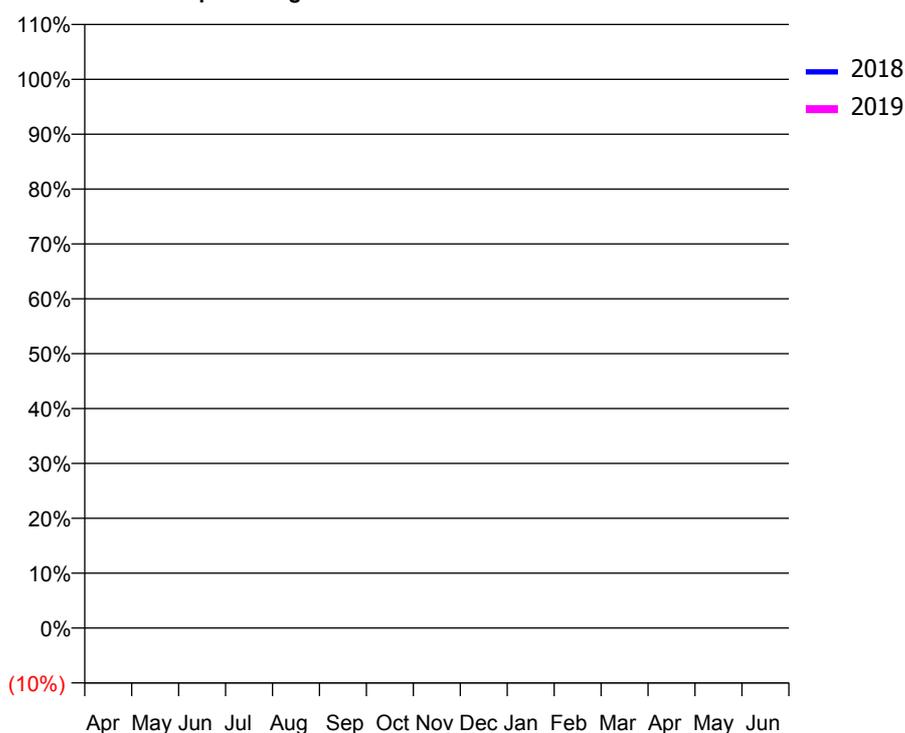
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 915246/0001 - September 2018

| | | | |
|----------------------|----------------|---|-------------|
| Name or company name | MRS CH JACKMAN | 18/19 Contracted general activity (UDA) | 20,400 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £542,141.45 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 0 |
| June | 0 | 0 | 0 |
| July | 0 | 0 | 0 |
| August | 0 | 0 | 0 |
| September | 0 | 0 | 1 |
| October | 0 | 0 | |
| November | 0 | 0 | |
| December | 0 | 0 | |
| January | 0 | 0 | |
| February | 0 | 0 | |
| March | 0 | 0 | |
| April | 0 | 0 | |
| May | 0 | 0 | |
| June | 0 | 0 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 0 | 1 | 0.0% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 1 | 0.0% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 1 | 1 | 100.0% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 0 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 0 | N/A | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 0 | N/A | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 0 | N/A | 18.4% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

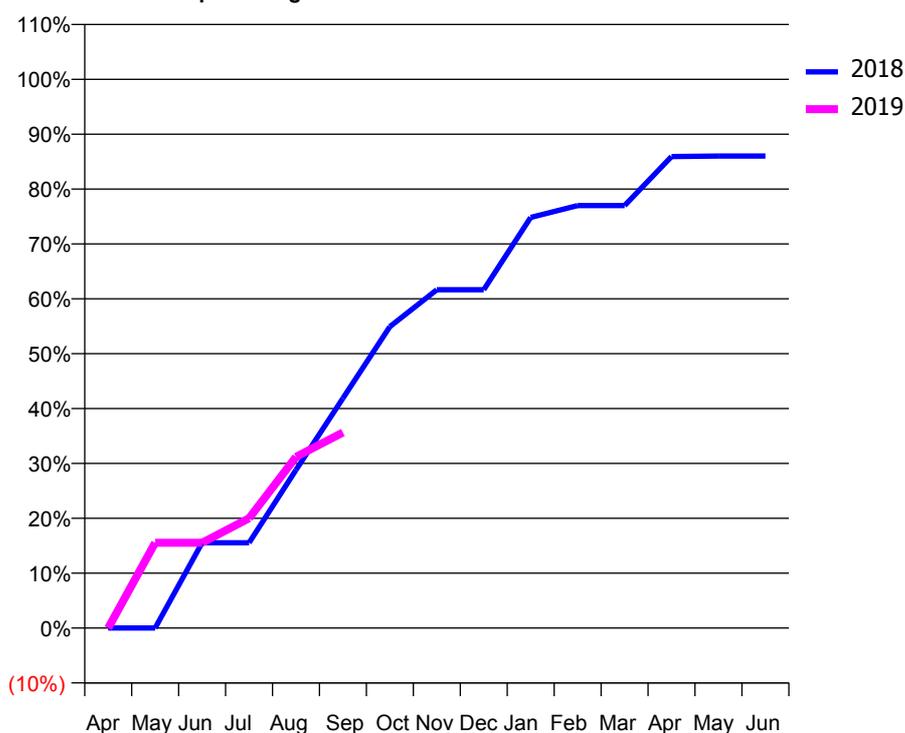
Q56 - Vital Signs Orthodontic At a Glance Contract Report for 919470/0001 - September 2018

| | | | |
|----------------------|--------------|---|------------|
| Name or company name | MR SC WARDLE | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 965 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £61,207.49 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -4 | 0 | 0 |
| May | 229 | 0 | 150 |
| June | 229 | 150 | 150 |
| July | 354 | 150 | 193 |
| August | 376 | 278 | 301 |
| September | 376 | 404 | 344 |
| October | 587 | 530 | |
| November | 608 | 595 | |
| December | 672 | 595 | |
| January | 761 | 722 | |
| February | 829 | 743 | |
| March | 976 | 743 | |
| April | 976 | 829 | |
| May | 976 | 830 | |
| June | 976 | 830 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 36 | 50 | 72.0% | 48.8% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 50 | 6.0% | 13.6% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 11 | 50 | 22.0% | 37.6% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 36 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 36 | 8.3% | 5.0% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 27 | 36 | 75.0% | 76.1% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 36 | 11.1% | 18.4% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 30 | 43 | 69.8% | 78.6% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 43 | 4.7% | 7.0% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 96.4% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

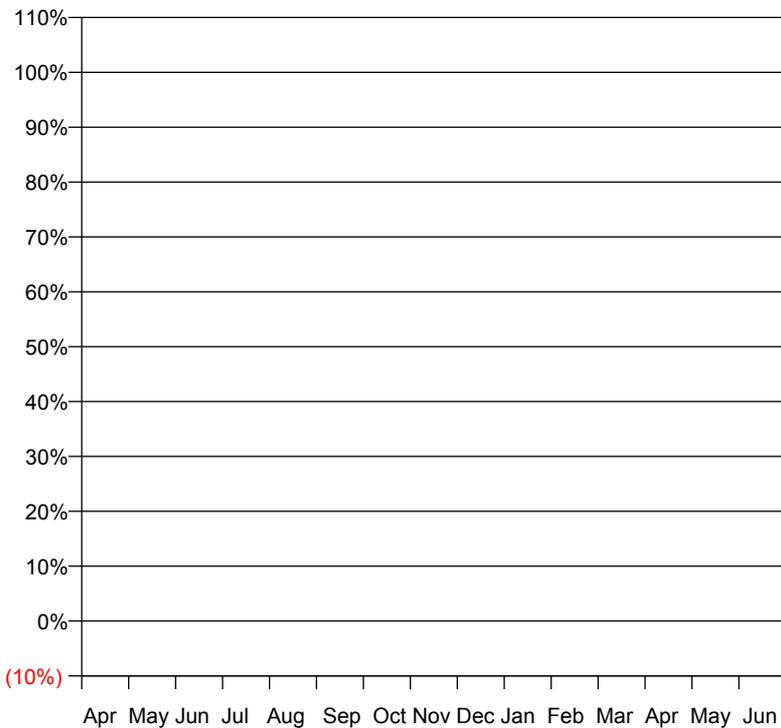
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 100731/0000 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR AF CLOUGH | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/06/2018 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £310,896.63 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|-------|
| | 2017 | 2018 | 2019 |
| April | | 0 | 0 |
| May | | 0 | 0 |
| June | | 0 | 0 |
| July | | 0 | 1,115 |
| August | | 0 | 3,390 |
| September | | 0 | 4,845 |
| October | | 0 | |
| November | | 0 | |
| December | | 0 | |
| January | | 0 | |
| February | | 0 | |
| March | | 0 | |
| April | | 0 | |
| May | | 0 | |
| June | | 0 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 231 | 232 | 99.6% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 232 | 0.0% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 1 | 232 | 0.4% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 231 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 231 | N/A | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 218 | 231 | 94.4% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 5 | 231 | 2.2% | 13.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

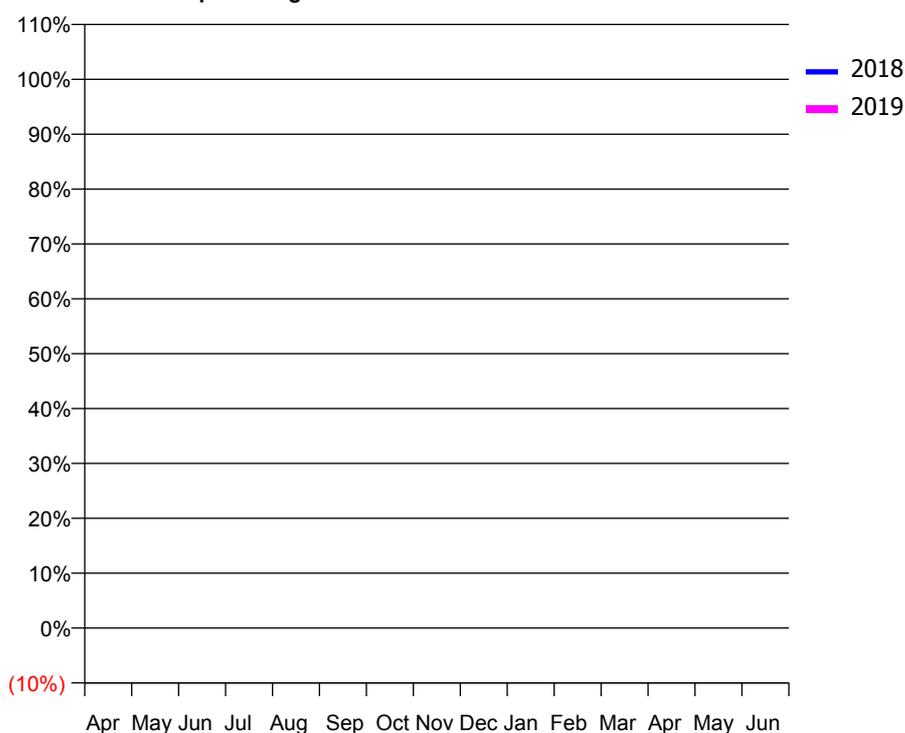
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 100734/0000 - September 2018

| | | | |
|----------------------|-------------------------------|---|------------|
| Name or company name | Penhaligon Witham Partnership | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/06/2018 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £13,240.27 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | | 0 | 0 |
| May | | 0 | 0 |
| June | | 0 | 0 |
| July | | 0 | 0 |
| August | | 0 | 42 |
| September | | 0 | 212 |
| October | | 0 | |
| November | | 0 | |
| December | | 0 | |
| January | | 0 | |
| February | | 0 | |
| March | | 0 | |
| April | | 0 | |
| May | | 0 | |
| June | | 0 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 10 | 10 | 100.0% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 10 | 0.0% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 10 | 0.0% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 10 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 10 | N/A | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 10 | 10 | 100.0% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 10 | N/A | 13.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

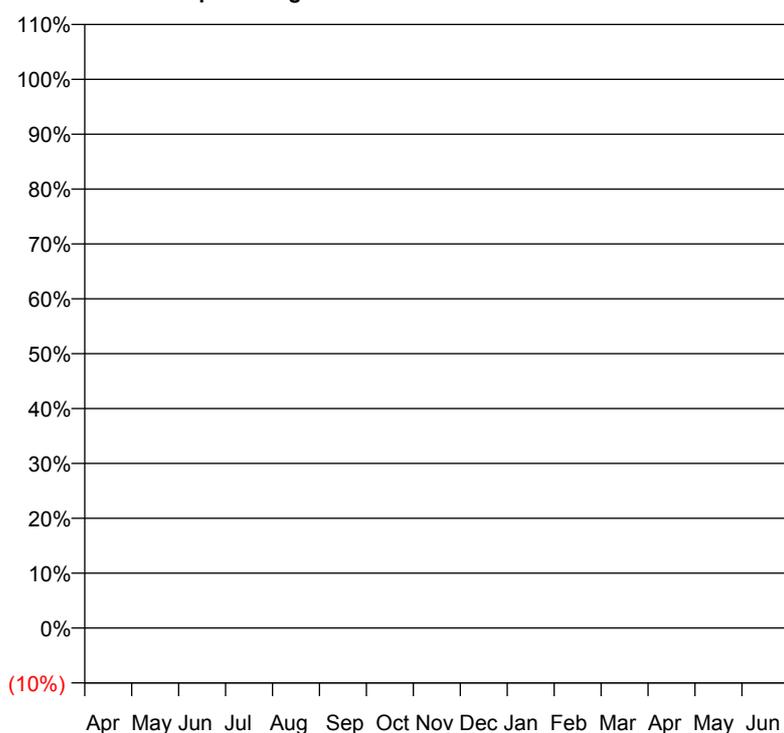
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 100736/0000 - September 2018

| | | | |
|----------------------|--------------|---|------------|
| Name or company name | J & S Essex | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/06/2018 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £75,832.00 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|-------|
| | 2017 | 2018 | 2019 |
| April | | 0 | 0 |
| May | | 0 | 0 |
| June | | 0 | 0 |
| July | | 0 | 0 |
| August | | 0 | 210 |
| September | | 0 | 1,603 |
| October | | 0 | |
| November | | 0 | |
| December | | 0 | |
| January | | 0 | |
| February | | 0 | |
| March | | 0 | |
| April | | 0 | |
| May | | 0 | |
| June | | 0 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 76 | 77 | 98.7% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 77 | 0.0% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 1 | 77 | 1.3% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 76 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 76 | N/A | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 12 | 76 | 15.8% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 76 | 2.6% | 13.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

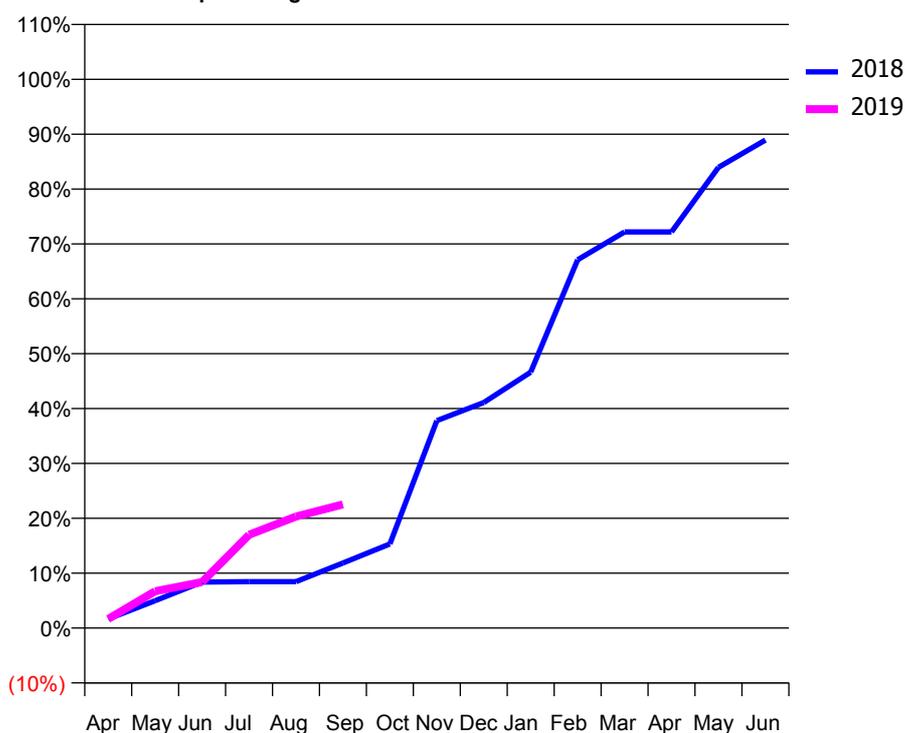
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 101370/0098 - September 2018

| | | | |
|----------------------|---|---|-------------|
| Name or company name | Du Toit and BurgerPartnership Ltd (Harwich) | 18/19 Contracted general activity (UDA) | 19,884 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,265 |
| Contract start date | 01/04/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £666,310.67 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 21 | 21 |
| May | 0 | 63 | 85 |
| June | 0 | 106 | 106 |
| July | 0 | 107 | 215 |
| August | 0 | 107 | 257 |
| September | 0 | 150 | 285 |
| October | 0 | 194 | |
| November | 0 | 478 | |
| December | 0 | 520 | |
| January | 210 | 590 | |
| February | 252 | 849 | |
| March | 592 | 913 | |
| April | 952 | 913 | |
| May | 995 | 1,062 | |
| June | 996 | 1,125 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 67 | 108 | 62.0% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 17 | 108 | 15.7% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 24 | 108 | 22.2% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 67 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 14 | 67 | 20.9% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 48 | 67 | 71.6% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 5 | 67 | 7.5% | 13.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 2 | 7 | 28.6% | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 7 | 14.3% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

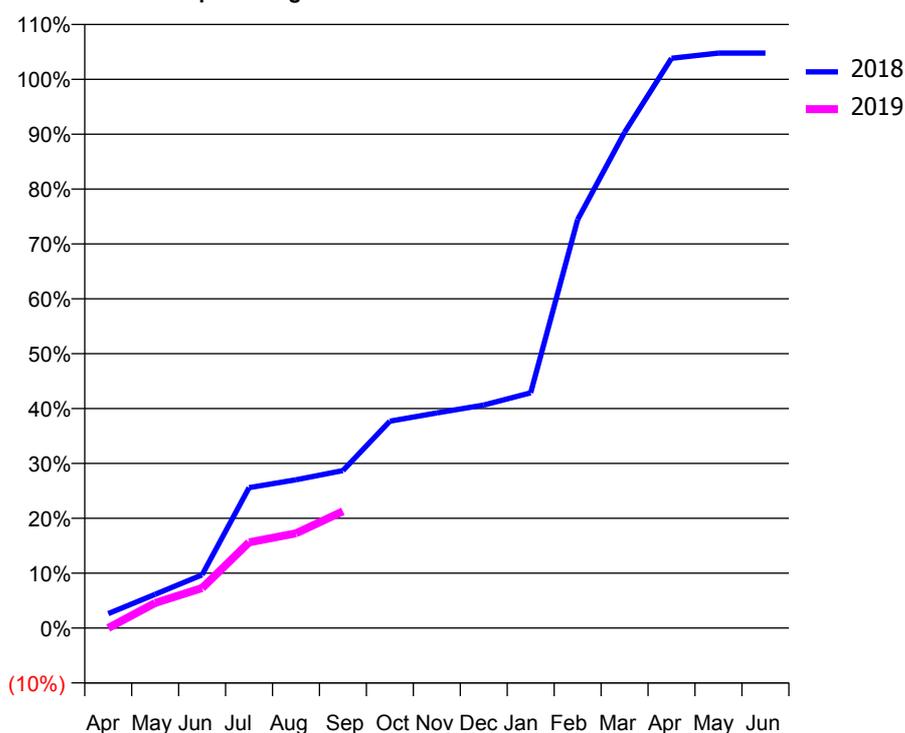
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 101370/0114 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Petrie Tucker & Partners Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,000 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £250,408.36 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -68 | 117 | 0 |
| May | 197 | 274 | 183 |
| June | 321 | 432 | 292 |
| July | 482 | 1,140 | 625 |
| August | 800 | 1,203 | 691 |
| September | 963 | 1,278 | 851 |
| October | 1,229 | 1,679 | |
| November | 1,984 | 1,746 | |
| December | 2,292 | 1,810 | |
| January | 2,615 | 1,909 | |
| February | 3,074 | 3,315 | |
| March | 3,799 | 4,023 | |
| April | 4,294 | 4,624 | |
| May | 4,337 | 4,667 | |
| June | 4,337 | 4,667 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 203 | 370 | 54.9% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 52 | 370 | 14.1% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 115 | 370 | 31.1% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 203 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 28 | 203 | 13.8% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 140 | 203 | 69.0% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 34 | 203 | 16.7% | 13.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 78 | 111 | 70.3% | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 111 | 3.6% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

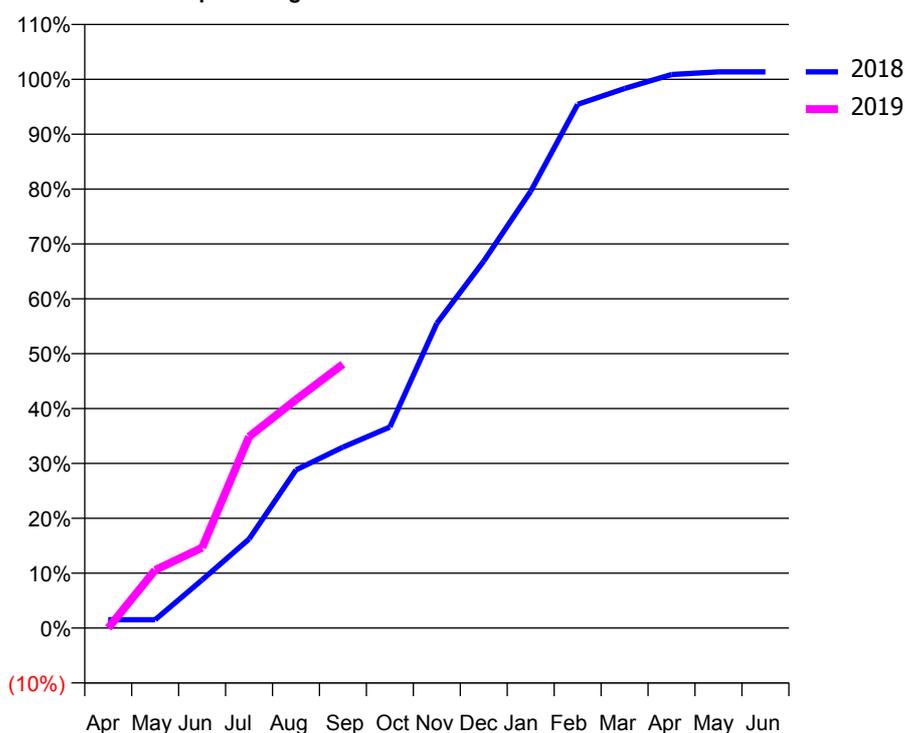
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 101559/0001 - September 2018

| | | | |
|----------------------|----------------------|---|-------------|
| Name or company name | R Patel & Associates | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,200 |
| Contract start date | 01/10/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £259,844.22 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 107 | 64 | 0 |
| May | 514 | 64 | 444 |
| June | 598 | 368 | 615 |
| July | 1,207 | 681 | 1,465 |
| August | 1,646 | 1,210 | 1,748 |
| September | 2,037 | 1,385 | 2,020 |
| October | 2,296 | 1,538 | |
| November | 2,362 | 2,332 | |
| December | 2,768 | 2,808 | |
| January | 3,292 | 3,343 | |
| February | 3,460 | 4,008 | |
| March | 3,814 | 4,129 | |
| April | 4,107 | 4,236 | |
| May | 4,262 | 4,257 | |
| June | 4,264 | 4,257 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 230 | 403 | 57.1% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 60 | 403 | 14.9% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 113 | 403 | 28.0% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 230 | 0.4% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 230 | 0.9% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 155 | 230 | 67.4% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 32 | 230 | 13.9% | 13.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 125 | N/A | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 125 | 4.0% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

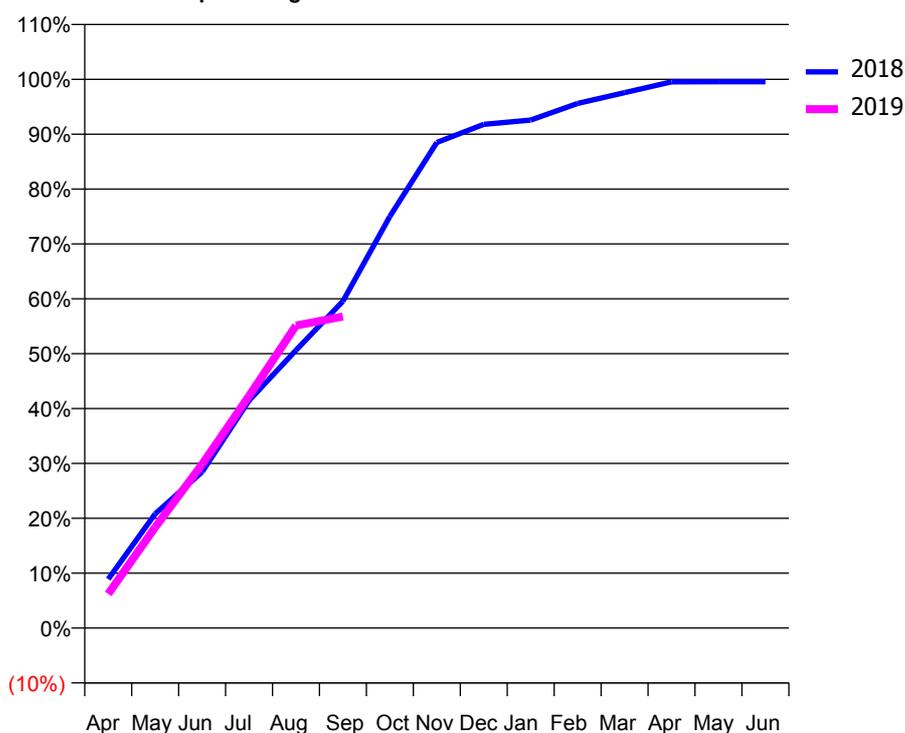
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 115347/0001 - September 2018

| | | | |
|----------------------|--------------------------------|---|-------------|
| Name or company name | Mr H.S. Kehlar and Mr S. Kumar | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,404 |
| Contract start date | 01/04/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £375,127.83 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 350 | 573 | 399 |
| May | 776 | 1,337 | 1,176 |
| June | 1,052 | 1,828 | 1,911 |
| July | 1,894 | 2,664 | 2,710 |
| August | 2,189 | 3,253 | 3,530 |
| September | 2,739 | 3,827 | 3,635 |
| October | 3,328 | 4,820 | |
| November | 4,340 | 5,686 | |
| December | 4,823 | 5,897 | |
| January | 5,167 | 5,948 | |
| February | 6,081 | 6,142 | |
| March | 6,464 | 6,269 | |
| April | 6,464 | 6,395 | |
| May | 6,464 | 6,396 | |
| June | 6,494 | 6,396 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 294 | 324 | 90.7% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 12 | 324 | 3.7% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 18 | 324 | 5.6% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 294 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 26 | 294 | 8.8% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 213 | 294 | 72.4% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 55 | 294 | 18.7% | 13.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 221 | 230 | 96.1% | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 230 | 0.4% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 8 | 100.0% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

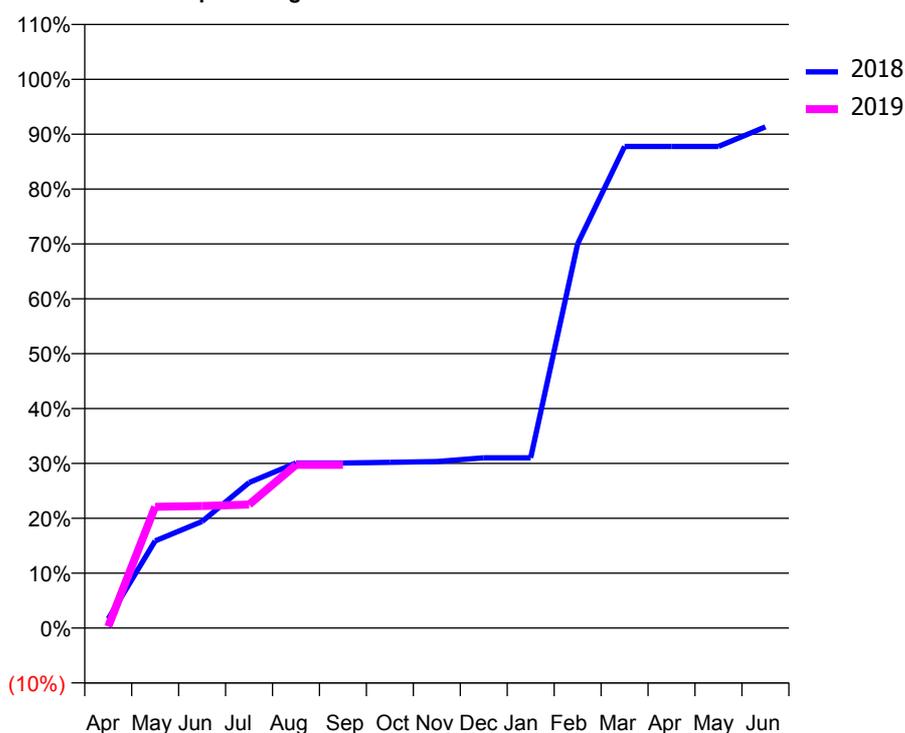
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 119261/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Tiptree Dental Surgery | 18/19 Contracted general activity (UDA) | 17,496 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 592 |
| Contract start date | 01/05/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £808,813.12 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 12 | 10 | 2 |
| May | 12 | 94 | 131 |
| June | 54 | 115 | 132 |
| July | 117 | 157 | 133 |
| August | 180 | 178 | 176 |
| September | 222 | 178 | 176 |
| October | 286 | 179 | |
| November | 307 | 180 | |
| December | 328 | 184 | |
| January | 329 | 184 | |
| February | 350 | 415 | |
| March | 602 | 520 | |
| April | 602 | 520 | |
| May | 602 | 520 | |
| June | 602 | 541 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 26 | 26 | 100.0% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 26 | 0.0% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 26 | 0.0% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 26 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 26 | N/A | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 22 | 26 | 84.6% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 26 | 15.4% | 13.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 18 | N/A | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 18 | 0.0% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

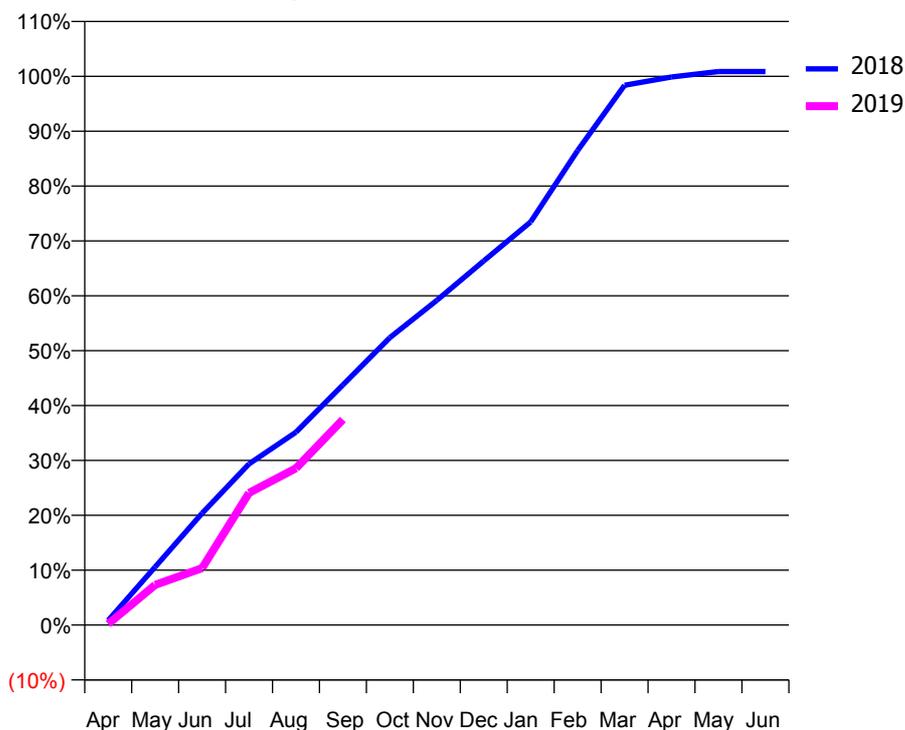
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 130788/0001 - September 2018

| | | | |
|----------------------|--|---|---------------|
| Name or company name | Byles & Sebastian Orthodontic Practice | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 20,792 |
| Contract start date | 01/08/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,195,062.85 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 12.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 584 | 178 | 41 |
| May | 2,436 | 2,200 | 1,523 |
| June | 4,310 | 4,238 | 2,157 |
| July | 5,490 | 6,107 | 5,006 |
| August | 6,759 | 7,310 | 5,940 |
| September | 8,031 | 9,099 | 7,788 |
| October | 9,883 | 10,889 | |
| November | 12,302 | 12,304 | |
| December | 14,322 | 13,795 | |
| January | 16,154 | 15,277 | |
| February | 18,982 | 17,979 | |
| March | 20,596 | 20,451 | |
| April | 20,718 | 20,763 | |
| May | 20,970 | 20,973 | |
| June | 20,970 | 20,973 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 930 | 1,336 | 69.6% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 97 | 1,336 | 7.3% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 309 | 1,336 | 23.1% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 930 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 15 | 930 | 1.6% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 787 | 930 | 84.6% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 118 | 930 | 12.7% | 13.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 644 | 721 | 89.3% | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 43 | 721 | 6.0% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 18 | 19 | 94.7% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

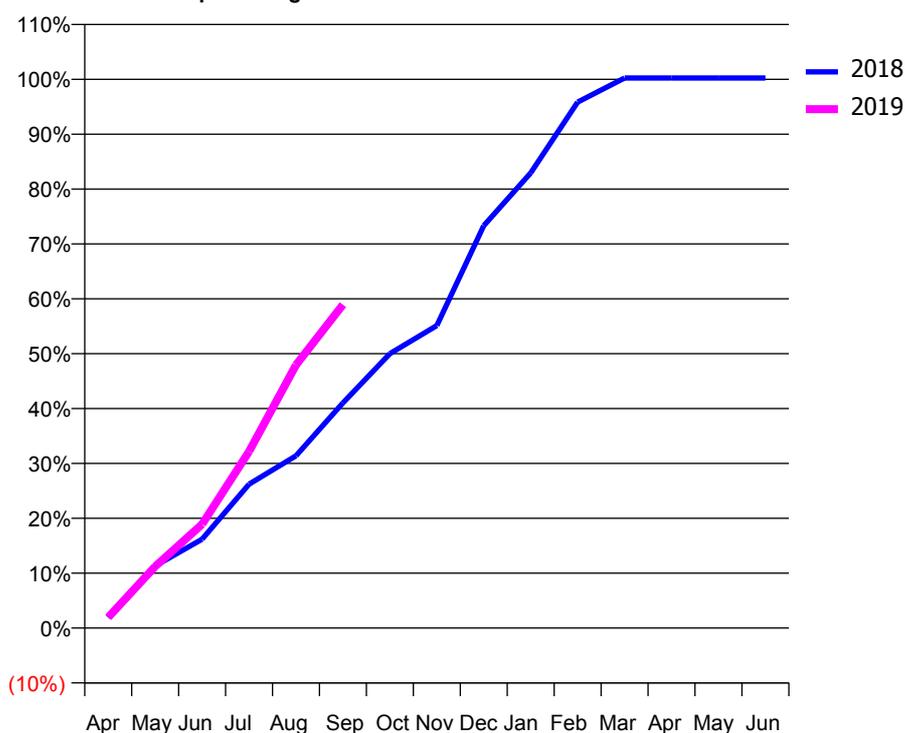
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 131903/0002 - September 2018

| | | | |
|----------------------|-------------------------------|---|-------------|
| Name or company name | Penhaligon Witham Partnership | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,253 |
| Contract start date | 01/12/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £263,132.46 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.27 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 126 | 81 | 83 |
| May | 1,320 | 481 | 477 |
| June | 1,839 | 689 | 804 |
| July | 2,067 | 1,115 | 1,369 |
| August | 2,280 | 1,335 | 2,039 |
| September | 2,532 | 1,745 | 2,506 |
| October | 2,802 | 2,127 | |
| November | 3,132 | 2,344 | |
| December | 3,401 | 3,118 | |
| January | 3,737 | 3,527 | |
| February | 3,953 | 4,076 | |
| March | 4,103 | 4,263 | |
| April | 4,243 | 4,263 | |
| May | 4,243 | 4,263 | |
| June | 4,266 | 4,263 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 216 | 739 | 29.2% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 188 | 739 | 25.4% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 335 | 739 | 45.3% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 216 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 9 | 216 | 4.2% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 186 | 216 | 86.1% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 21 | 216 | 9.7% | 13.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 73 | 77 | 94.8% | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 77 | 2.6% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 7 | 7 | 100.0% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

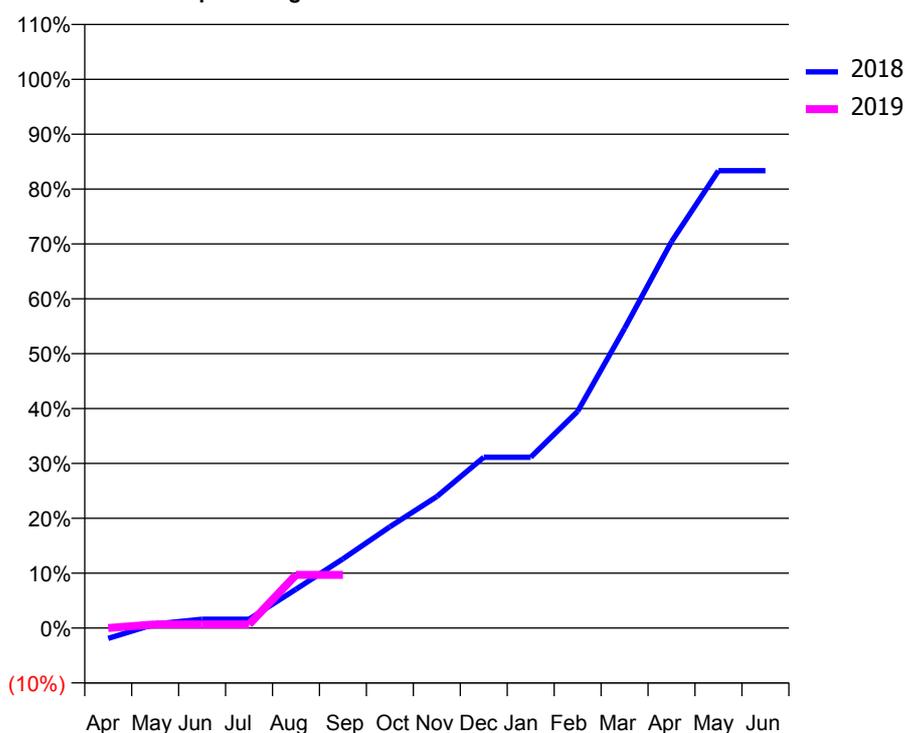
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 145394/0002 - September 2018

| | | | |
|----------------------|----------------------------|---|-------------|
| Name or company name | Ongar Road Dental Practice | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,299 |
| Contract start date | 01/04/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £250,517.05 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 49 | -96 | 1 |
| May | 303 | 37 | 29 |
| June | 751 | 81 | 29 |
| July | 1,014 | 81 | 29 |
| August | 1,014 | 356 | 417 |
| September | 1,270 | 634 | 417 |
| October | 1,270 | 928 | |
| November | 1,640 | 1,205 | |
| December | 2,186 | 1,565 | |
| January | 2,186 | 1,565 | |
| February | 2,380 | 1,986 | |
| March | 2,674 | 2,746 | |
| April | 2,957 | 3,540 | |
| May | 4,182 | 4,191 | |
| June | 4,203 | 4,191 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 191 | 230 | 83.0% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 22 | 230 | 9.6% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 17 | 230 | 7.4% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 191 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 19 | 191 | 9.9% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 127 | 191 | 66.5% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 36 | 191 | 18.8% | 13.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 109 | 115 | 94.8% | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 115 | 3.5% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

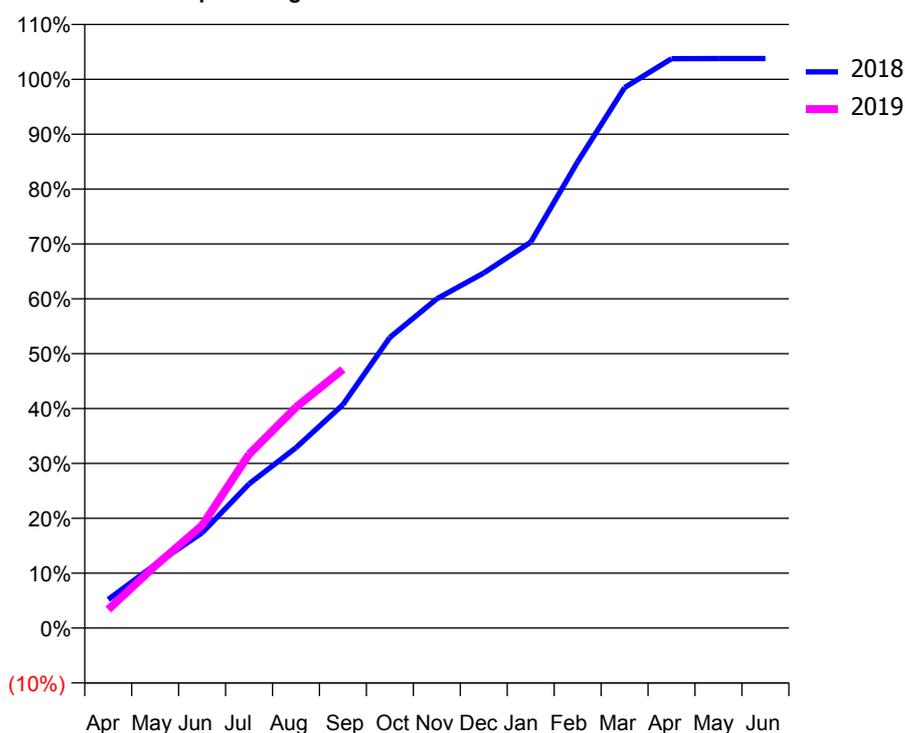
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 148695/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | Mr C Wallis | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 12,145 |
| Contract start date | 02/06/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £789,619.83 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 8.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 696 | 632 | 412 |
| May | 2,141 | 1,404 | 1,376 |
| June | 3,036 | 2,109 | 2,270 |
| July | 4,168 | 3,189 | 3,847 |
| August | 4,929 | 3,993 | 4,888 |
| September | 6,071 | 4,944 | 5,724 |
| October | 6,945 | 6,431 | |
| November | 7,633 | 7,286 | |
| December | 9,213 | 7,859 | |
| January | 9,704 | 8,539 | |
| February | 10,674 | 10,321 | |
| March | 11,883 | 11,960 | |
| April | 12,208 | 12,602 | |
| May | 12,208 | 12,603 | |
| June | 12,208 | 12,603 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 628 | 859 | 73.1% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 175 | 859 | 20.4% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 56 | 859 | 6.5% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 628 | 0.2% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 44 | 628 | 7.0% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 496 | 628 | 79.0% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 82 | 628 | 13.1% | 13.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 456 | 512 | 89.1% | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 40 | 512 | 7.8% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 15 | 16 | 93.8% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

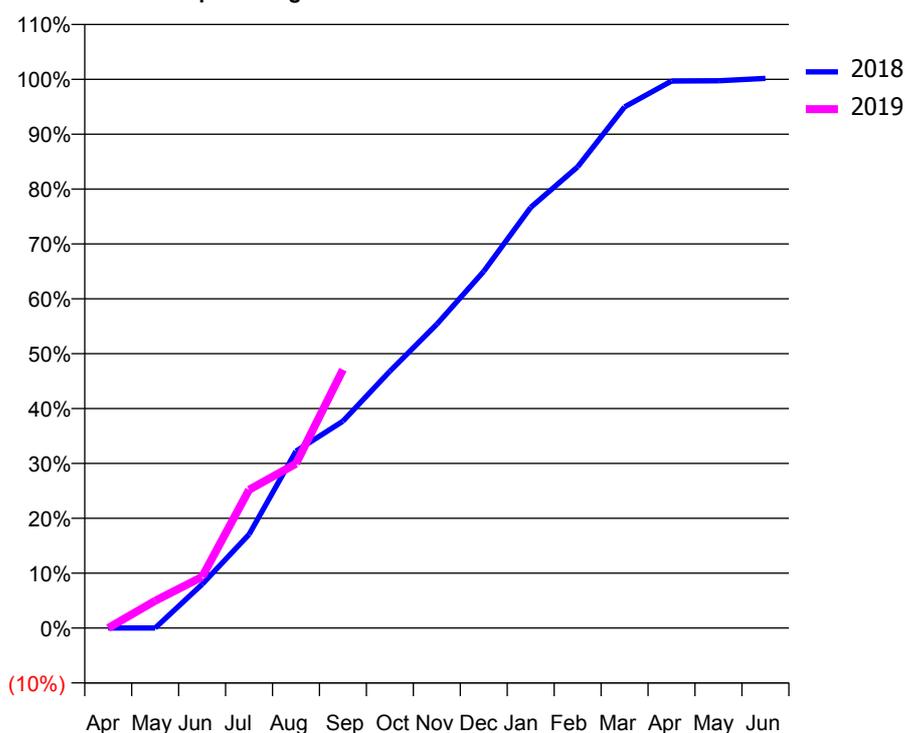
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 153885/0001 - September 2018

| | | | |
|----------------------|-------------------------------|---|-------------|
| Name or company name | Mr M. Kazemi and Dr S Dhillon | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 10,280 |
| Contract start date | 01/04/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £577,809.84 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 7.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 31 | -1 | 2 |
| May | 31 | -1 | 511 |
| June | 31 | 819 | 960 |
| July | 2,664 | 1,756 | 2,590 |
| August | 3,945 | 3,315 | 3,079 |
| September | 5,386 | 3,876 | 4,842 |
| October | 6,627 | 4,811 | |
| November | 7,191 | 5,691 | |
| December | 8,753 | 6,683 | |
| January | 9,454 | 7,880 | |
| February | 9,937 | 8,640 | |
| March | 10,168 | 9,763 | |
| April | 10,194 | 10,247 | |
| May | 10,241 | 10,252 | |
| June | 10,279 | 10,297 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 538 | 661 | 81.4% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 67 | 661 | 10.1% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 56 | 661 | 8.5% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 538 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 538 | 0.9% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 444 | 538 | 82.5% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 83 | 538 | 15.4% | 13.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 249 | 490 | 50.8% | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 26 | 490 | 5.3% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 16 | 16 | 100.0% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

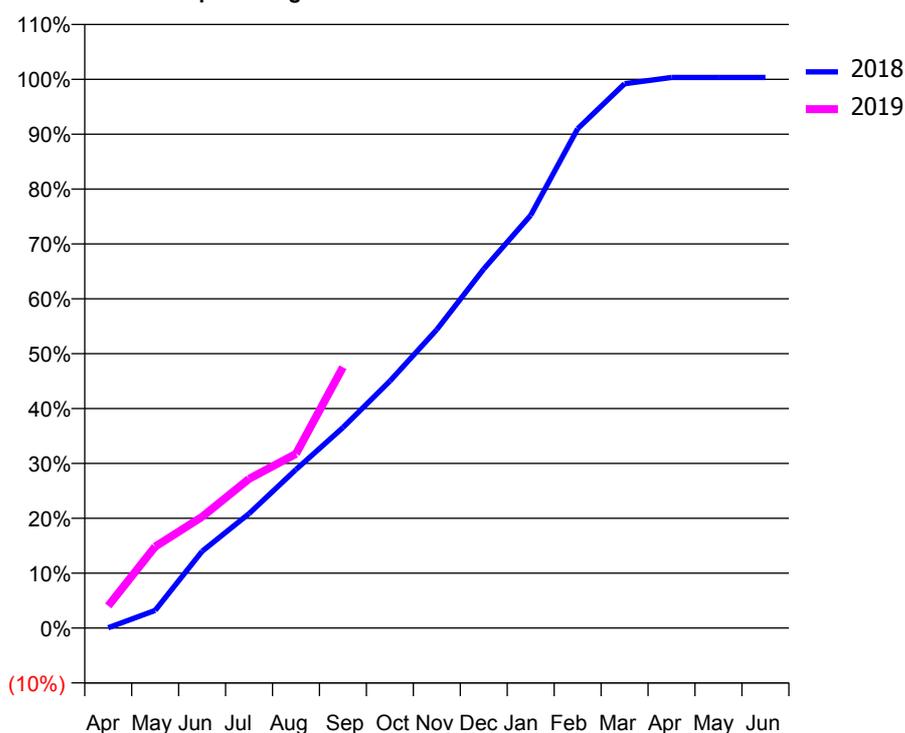
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 186872/0007 - September 2018

| | | | |
|----------------------|---------------------|---|-------------|
| Name or company name | ORTHOWORLD 2000 LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,700 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £565,631.47 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 133 | 5 | 351 |
| May | 514 | 280 | 1,291 |
| June | 1,141 | 1,217 | 1,764 |
| July | 2,148 | 1,814 | 2,365 |
| August | 2,891 | 2,513 | 2,762 |
| September | 3,960 | 3,178 | 4,134 |
| October | 5,007 | 3,915 | |
| November | 6,710 | 4,732 | |
| December | 7,141 | 5,692 | |
| January | 7,644 | 6,544 | |
| February | 8,107 | 7,917 | |
| March | 8,575 | 8,630 | |
| April | 8,705 | 8,729 | |
| May | 8,705 | 8,729 | |
| June | 8,705 | 8,729 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 453 | 817 | 55.4% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 239 | 817 | 29.3% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 125 | 817 | 15.3% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 453 | 0.2% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 33 | 453 | 7.3% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 353 | 453 | 77.9% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 66 | 453 | 14.6% | 13.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 333 | 382 | 87.2% | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 22 | 382 | 5.8% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 11 | 12 | 91.7% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

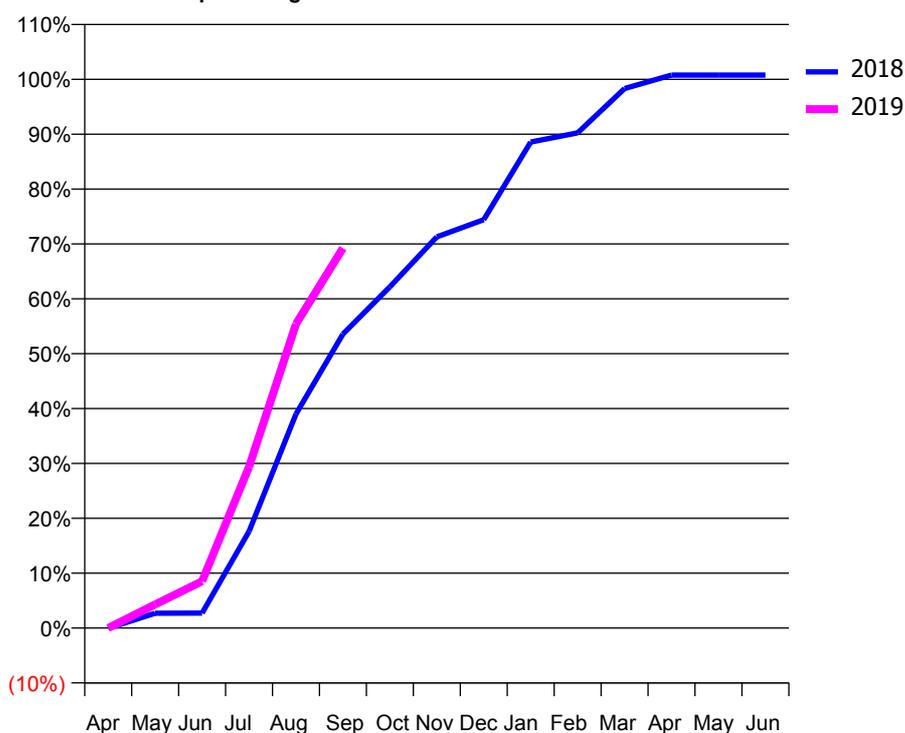
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 186872/0014 - September 2018

| | | | |
|----------------------|---------------------|---|-------------|
| Name or company name | ORTHOWORLD 2000 LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,039 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £522,665.95 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 431 | -7 | 0 |
| May | 1,628 | 281 | 346 |
| June | 2,161 | 282 | 686 |
| July | 3,344 | 1,823 | 2,364 |
| August | 3,863 | 4,036 | 4,454 |
| September | 4,723 | 5,541 | 5,565 |
| October | 5,643 | 6,434 | |
| November | 6,490 | 7,374 | |
| December | 7,097 | 7,699 | |
| January | 7,720 | 9,163 | |
| February | 8,554 | 9,334 | |
| March | 8,844 | 10,172 | |
| April | 9,270 | 10,424 | |
| May | 9,975 | 10,425 | |
| June | 10,148 | 10,425 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 510 | 661 | 77.2% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 93 | 661 | 14.1% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 58 | 661 | 8.8% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 510 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 510 | 0.2% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 397 | 510 | 77.8% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 90 | 510 | 17.6% | 13.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 568 | 748 | 75.9% | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 122 | 748 | 16.3% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 9 | 9 | 100.0% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

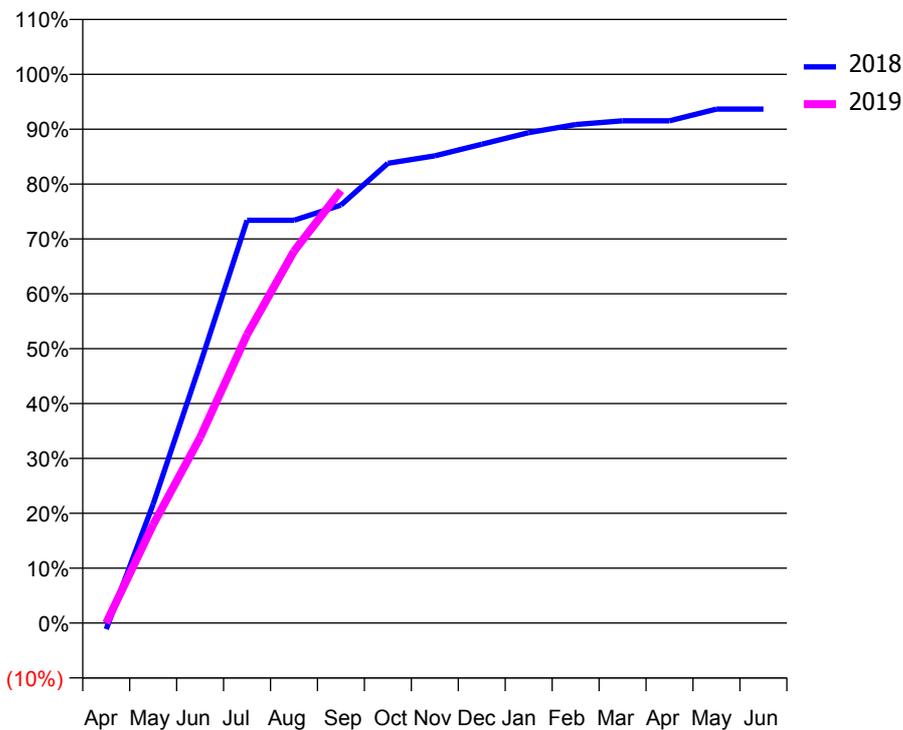
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 188018/0002 - September 2018

| | | | |
|----------------------|----------------------|---|-------------|
| Name or company name | Messrs. Lee & Perera | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,044 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £194,738.42 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 254 | -34 | 0 |
| May | 1,098 | 659 | 546 |
| June | 2,085 | 1,436 | 1,029 |
| July | 2,547 | 2,234 | 1,600 |
| August | 2,652 | 2,234 | 2,063 |
| September | 2,757 | 2,318 | 2,399 |
| October | 2,757 | 2,550 | |
| November | 2,799 | 2,592 | |
| December | 2,841 | 2,656 | |
| January | 2,883 | 2,720 | |
| February | 2,883 | 2,765 | |
| March | 2,946 | 2,786 | |
| April | 2,967 | 2,786 | |
| May | 2,968 | 2,851 | |
| June | 2,968 | 2,851 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 140 | 148 | 94.6% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 148 | 2.0% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 5 | 148 | 3.4% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 140 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 15 | 140 | 10.7% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 119 | 140 | 85.0% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 6 | 140 | 4.3% | 13.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 126 | 186 | 67.7% | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 14 | 186 | 7.5% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

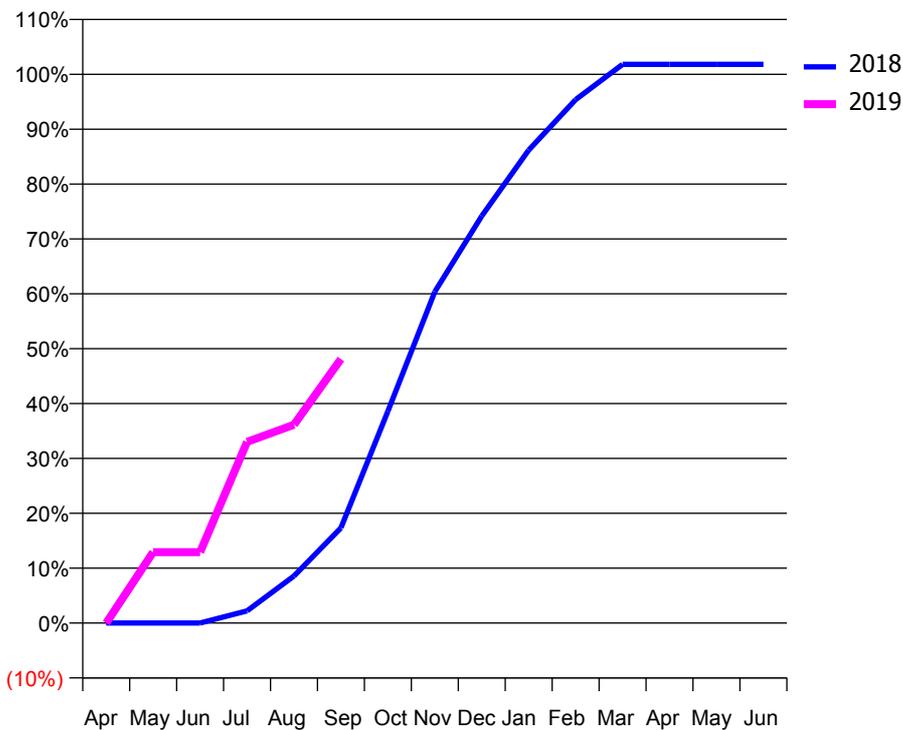
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 188190/0002 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | J & S Essex | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,391 |
| Contract start date | 28/11/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £271,685.53 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -69 | 0 | 0 |
| May | 47 | 0 | 567 |
| June | 91 | 0 | 567 |
| July | 224 | 98 | 1,450 |
| August | 224 | 377 | 1,587 |
| September | 292 | 761 | 2,112 |
| October | 602 | 1,695 | |
| November | 814 | 2,652 | |
| December | 1,289 | 3,257 | |
| January | 1,522 | 3,784 | |
| February | 1,544 | 4,188 | |
| March | 2,267 | 4,471 | |
| April | 2,352 | 4,471 | |
| May | 3,293 | 4,471 | |
| June | 3,511 | 4,471 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 272 | 403 | 67.5% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 403 | 0.2% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 130 | 403 | 32.3% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 272 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 272 | N/A | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 229 | 272 | 84.2% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 34 | 272 | 12.5% | 13.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 483 | N/A | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 58 | 483 | 12.0% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 7 | 8 | 87.5% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

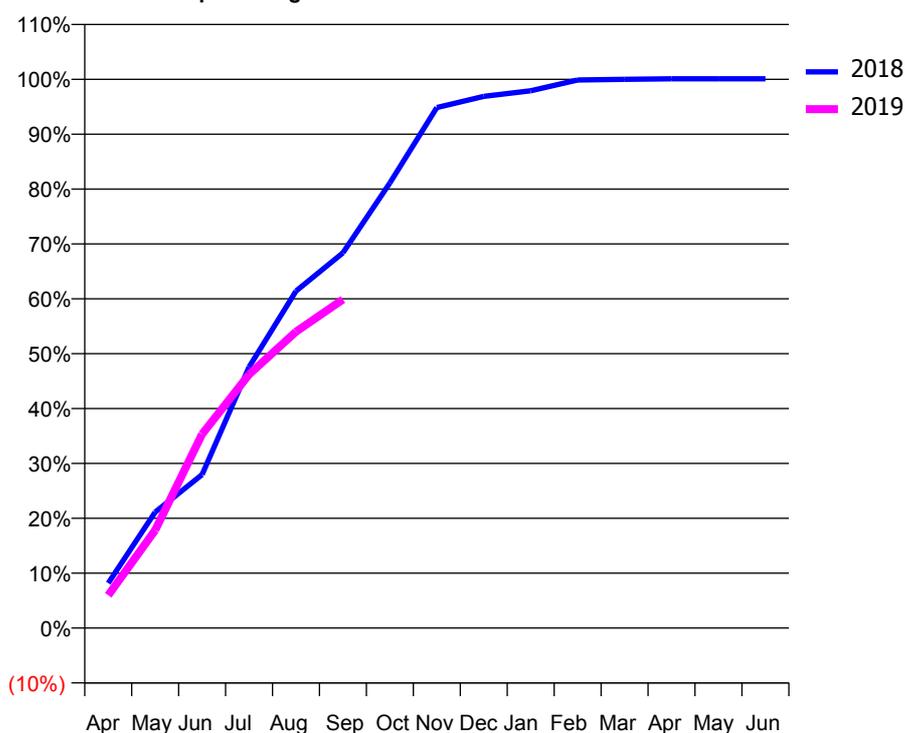
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 199559/0003 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | Parmar Dental | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,159 |
| Contract start date | 24/08/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £133,586.34 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 163 | 177 | 129 |
| May | 483 | 456 | 385 |
| June | 823 | 604 | 763 |
| July | 1,209 | 1,027 | 998 |
| August | 1,446 | 1,326 | 1,166 |
| September | 1,807 | 1,476 | 1,293 |
| October | 1,998 | 1,751 | |
| November | 2,107 | 2,048 | |
| December | 2,111 | 2,092 | |
| January | 2,120 | 2,114 | |
| February | 2,123 | 2,156 | |
| March | 2,165 | 2,159 | |
| April | 2,165 | 2,161 | |
| May | 2,165 | 2,161 | |
| June | 2,165 | 2,161 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 93 | 119 | 78.2% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 20 | 119 | 16.8% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 6 | 119 | 5.0% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 93 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 93 | <i>N/A</i> | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 83 | 93 | 89.2% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 10 | 93 | 10.8% | 13.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 2 | 105 | 1.9% | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 7 | 105 | 6.7% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

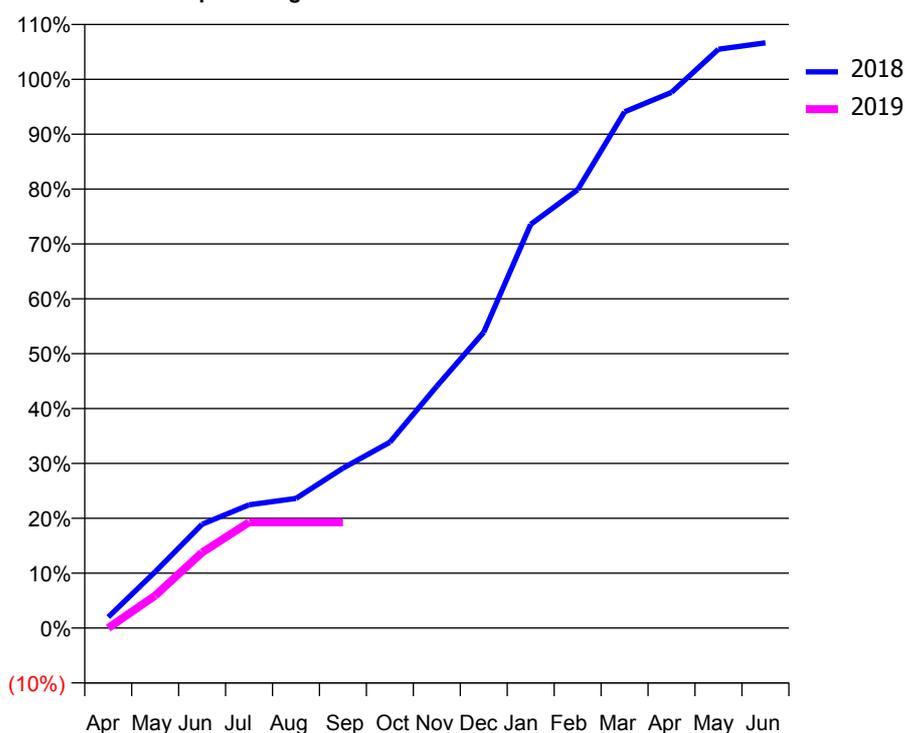
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 246190/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR NM SHAH | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,340 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £307,314.04 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 85 | 107 | 0 |
| May | 568 | 548 | 315 |
| June | 1,177 | 1,010 | 735 |
| July | 1,325 | 1,199 | 1,029 |
| August | 1,619 | 1,262 | 1,029 |
| September | 2,165 | 1,556 | 1,029 |
| October | 2,711 | 1,808 | |
| November | 3,509 | 2,354 | |
| December | 3,509 | 2,879 | |
| January | 4,644 | 3,929 | |
| February | 4,644 | 4,265 | |
| March | 4,644 | 5,023 | |
| April | 5,442 | 5,212 | |
| May | 5,463 | 5,632 | |
| June | 5,463 | 5,695 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 250 | 250 | 100.0% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 250 | 0.0% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 250 | 0.0% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 250 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 250 | N/A | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 211 | 250 | 84.4% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 35 | 250 | 14.0% | 13.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 193 | 226 | 85.4% | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 20 | 226 | 8.8% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 5 | 80.0% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

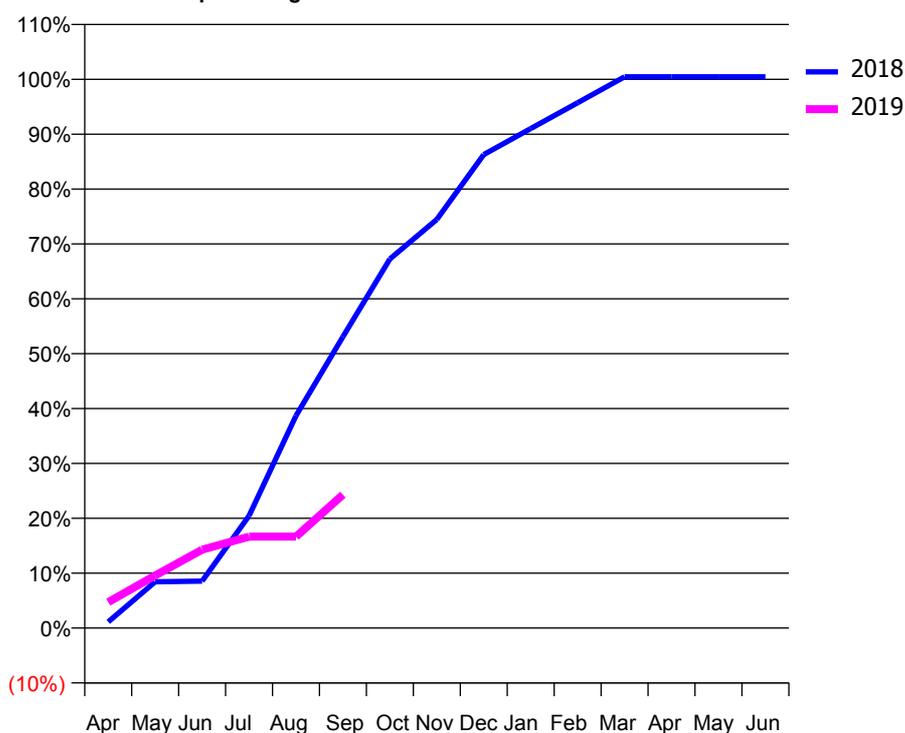
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 271187/0002 - September 2018

| | | | |
|----------------------|-----------------------|---|------------|
| Name or company name | Harlow Dental Surgery | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 889 |
| Contract start date | 01/04/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £55,095.52 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -32 | 10 | 42 |
| May | 94 | 75 | 85 |
| June | 94 | 76 | 127 |
| July | 158 | 182 | 148 |
| August | 182 | 344 | 148 |
| September | 395 | 472 | 216 |
| October | 500 | 598 | |
| November | 647 | 662 | |
| December | 710 | 767 | |
| January | 731 | 809 | |
| February | 731 | 851 | |
| March | 899 | 893 | |
| April | 899 | 893 | |
| May | 899 | 893 | |
| June | 899 | 893 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 30 | 37 | 81.1% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 37 | 0.0% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 7 | 37 | 18.9% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 30 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 30 | N/A | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 30 | 30 | 100.0% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 30 | N/A | 13.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 4 | 11 | 36.4% | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 11 | 27.3% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

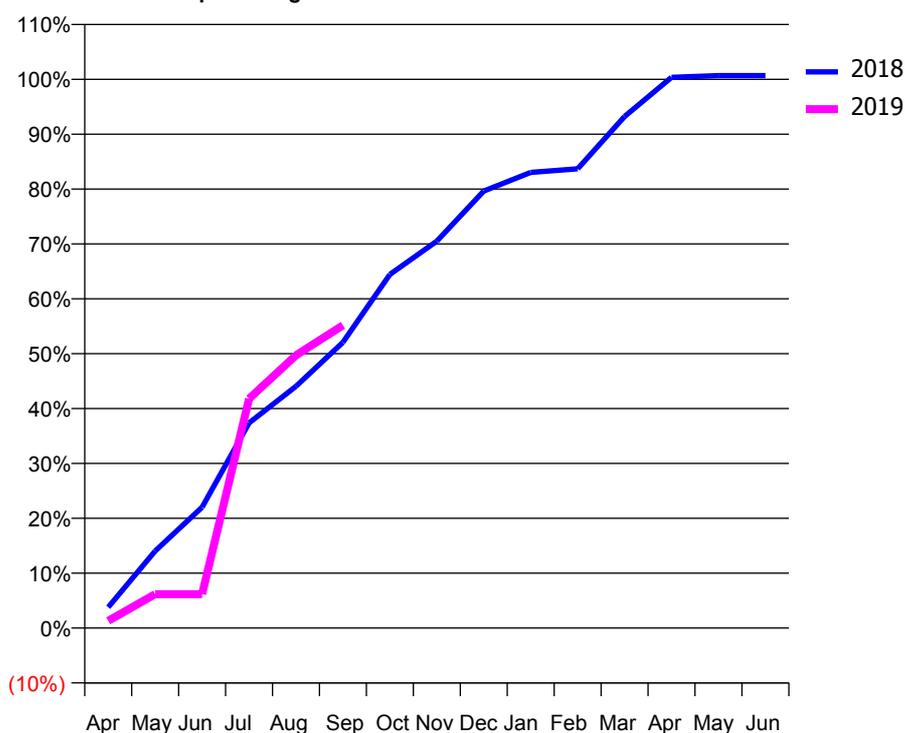
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 326275/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR GM DAVIES | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,396 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £411,842.90 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 679 | 243 | 84 |
| May | 1,671 | 898 | 395 |
| June | 2,438 | 1,408 | 395 |
| July | 2,798 | 2,391 | 2,673 |
| August | 3,171 | 2,818 | 3,179 |
| September | 3,681 | 3,330 | 3,528 |
| October | 3,837 | 4,122 | |
| November | 4,448 | 4,509 | |
| December | 4,739 | 5,094 | |
| January | 5,080 | 5,311 | |
| February | 5,438 | 5,352 | |
| March | 6,032 | 5,962 | |
| April | 6,425 | 6,418 | |
| May | 6,426 | 6,439 | |
| June | 6,426 | 6,439 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 302 | 646 | 46.7% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 65 | 646 | 10.1% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 279 | 646 | 43.2% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 302 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 302 | 0.3% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 206 | 302 | 68.2% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 84 | 302 | 27.8% | 13.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 72 | 76 | 94.7% | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 76 | 5.3% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 7 | 85.7% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

Q57 - Vital Signs Orthodontic At a Glance Contract Report for 336084/0001 - September 2018

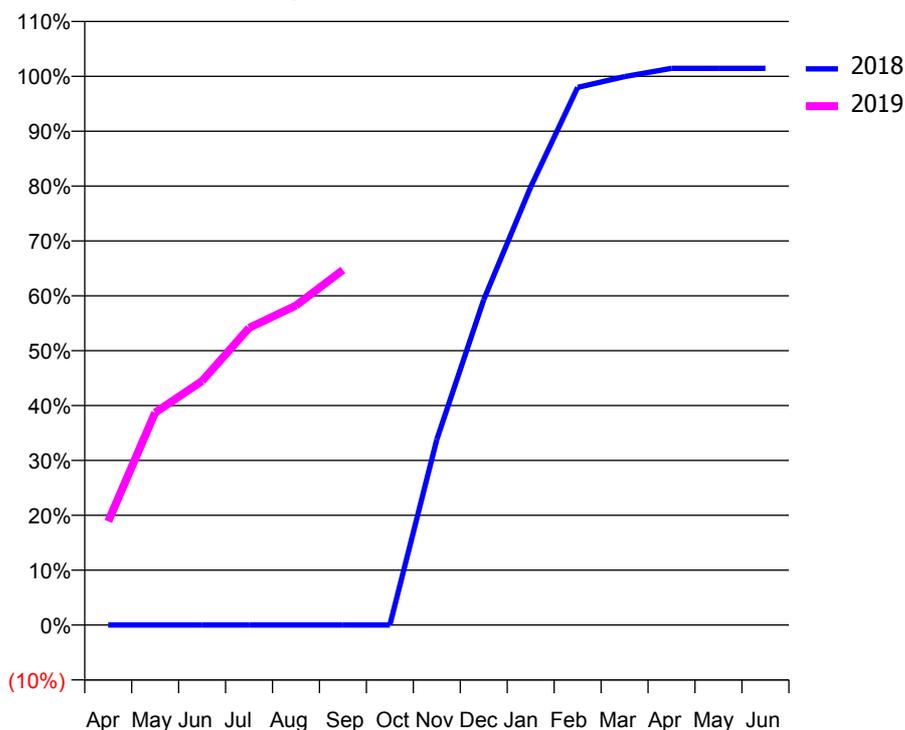
| | |
|----------------------|-------------------------|
| Name or company name | MR CA VAN DER MERWE |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | |

| | |
|---|-------------|
| 18/19 Contracted general activity (UDA) | 17,359 |
| Carry forward general activity (UDA) | 0 |
| 18/19 Contracted orthodontic activity (UOA) | 2,870 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £934,671.82 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.21 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 542 |
| May | 0 | 0 | 1,111 |
| June | 0 | 0 | 1,276 |
| July | 0 | 0 | 1,554 |
| August | 0 | 0 | 1,671 |
| September | 0 | 0 | 1,857 |
| October | 0 | 0 | |
| November | 0 | 518 | |
| December | 0 | 908 | |
| January | 0 | 1,222 | |
| February | 0 | 1,500 | |
| March | 0 | 1,530 | |
| April | 0 | 1,553 | |
| May | 0 | 1,553 | |
| June | 0 | 1,553 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 150 | 449 | 33.4% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 17 | 449 | 3.8% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 282 | 449 | 62.8% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 150 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 150 | N/A | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 149 | 150 | 99.3% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 150 | 0.7% | 13.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 2 | 4 | 50.0% | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 4 | 50.0% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 7 | 7 | 100.0% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

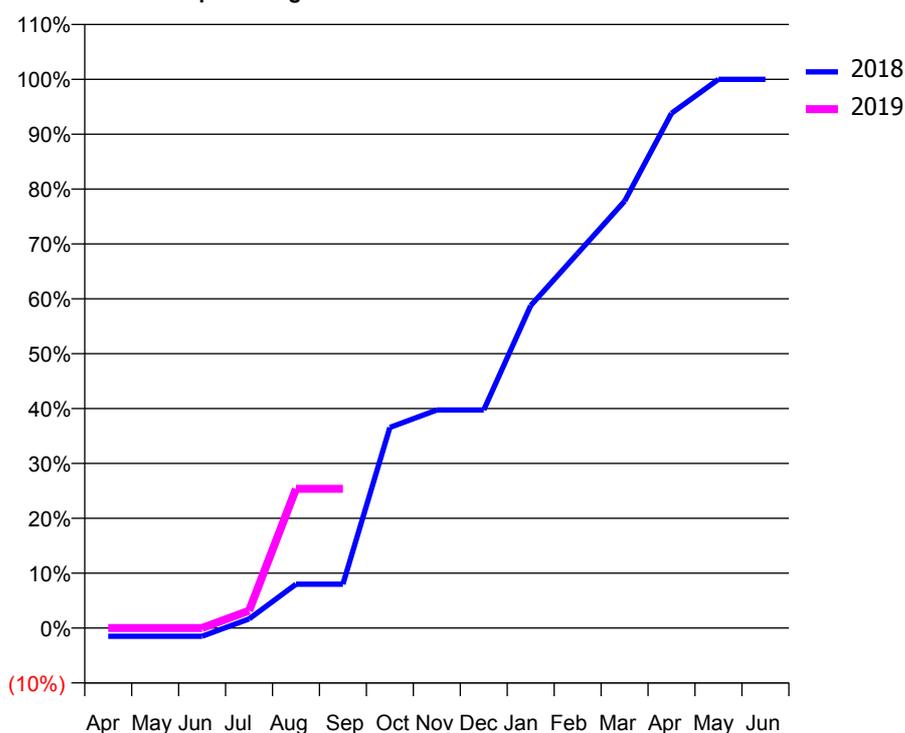
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 567140/0002 - September 2018

| | | | |
|----------------------|--------------|---|------------|
| Name or company name | MR SA NAJEFI | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 662 |
| Contract start date | 01/04/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £38,098.72 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | -10 | 0 |
| May | 0 | -10 | 0 |
| June | 0 | -10 | 0 |
| July | 0 | 11 | 21 |
| August | 0 | 53 | 168 |
| September | 0 | 53 | 168 |
| October | 0 | 242 | |
| November | 0 | 263 | |
| December | 0 | 263 | |
| January | 147 | 389 | |
| February | 189 | 452 | |
| March | 252 | 515 | |
| April | 336 | 621 | |
| May | 652 | 662 | |
| June | 652 | 662 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 37 | 38 | 97.4% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 38 | 2.6% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 38 | 0.0% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 37 | 2.7% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 37 | N/A | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 33 | 37 | 89.2% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 37 | N/A | 13.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 1 | 33 | 3.0% | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 33 | 15.2% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

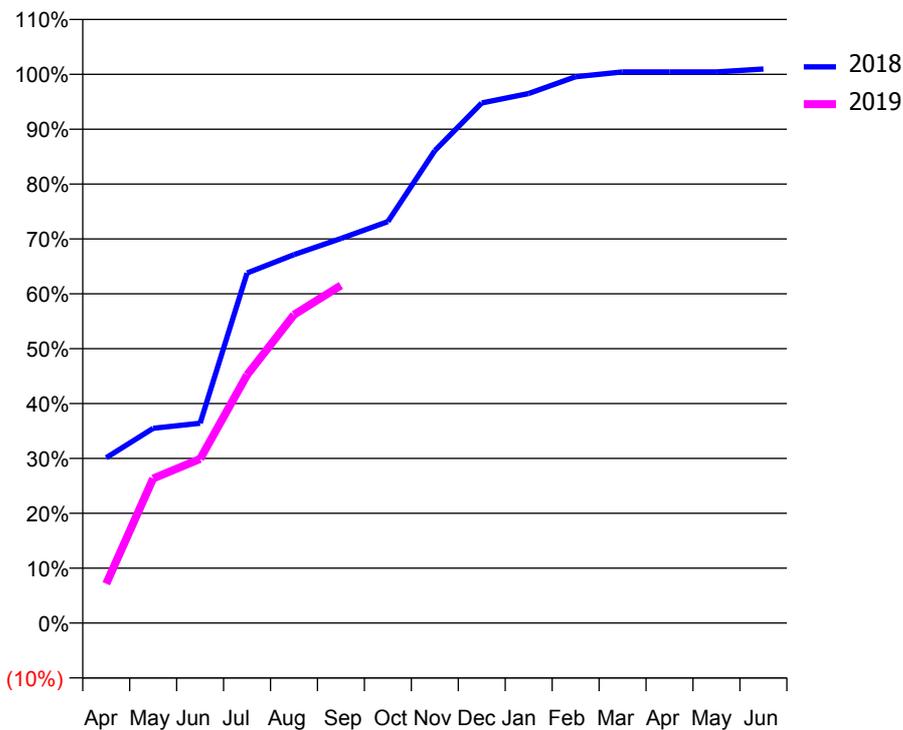
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 649694/0002 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR SB DENNY | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,962 |
| Contract start date | 02/11/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £245,136.85 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.09 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 890 | 1,194 | 284 |
| May | 1,132 | 1,406 | 1,044 |
| June | 1,165 | 1,443 | 1,185 |
| July | 1,369 | 2,527 | 1,792 |
| August | 1,543 | 2,660 | 2,226 |
| September | 1,833 | 2,776 | 2,438 |
| October | 2,142 | 2,898 | |
| November | 2,857 | 3,411 | |
| December | 3,122 | 3,755 | |
| January | 3,324 | 3,823 | |
| February | 3,624 | 3,944 | |
| March | 3,971 | 3,979 | |
| April | 4,047 | 3,979 | |
| May | 4,090 | 3,979 | |
| June | 4,111 | 4,000 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 171 | 409 | 41.8% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 63 | 409 | 15.4% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 175 | 409 | 42.8% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 171 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 171 | 0.6% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 145 | 171 | 84.8% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 24 | 171 | 14.0% | 13.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 31 | N/A | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 31 | 3.2% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

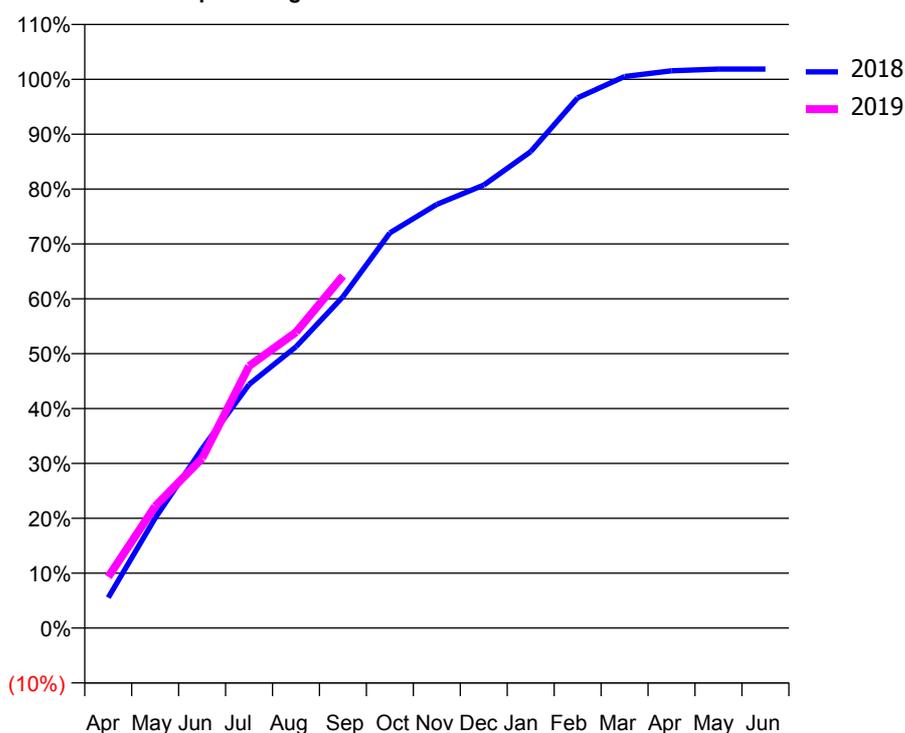
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 651184/0001 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MR SJ JACKSON | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,562 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £419,967.06 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 455 | 364 | 612 |
| May | 1,018 | 1,314 | 1,457 |
| June | 1,641 | 2,144 | 2,029 |
| July | 2,501 | 2,914 | 3,133 |
| August | 2,733 | 3,364 | 3,537 |
| September | 3,309 | 3,961 | 4,211 |
| October | 3,927 | 4,726 | |
| November | 4,651 | 5,066 | |
| December | 5,562 | 5,297 | |
| January | 5,971 | 5,697 | |
| February | 6,488 | 6,340 | |
| March | 6,743 | 6,595 | |
| April | 6,767 | 6,663 | |
| May | 6,767 | 6,684 | |
| June | 6,767 | 6,684 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 330 | 389 | 84.8% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 47 | 389 | 12.1% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 12 | 389 | 3.1% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 330 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 10 | 330 | 3.0% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 271 | 330 | 82.1% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 47 | 330 | 14.2% | 13.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 279 | 287 | 97.2% | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 287 | 0.7% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 10 | 10 | 100.0% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

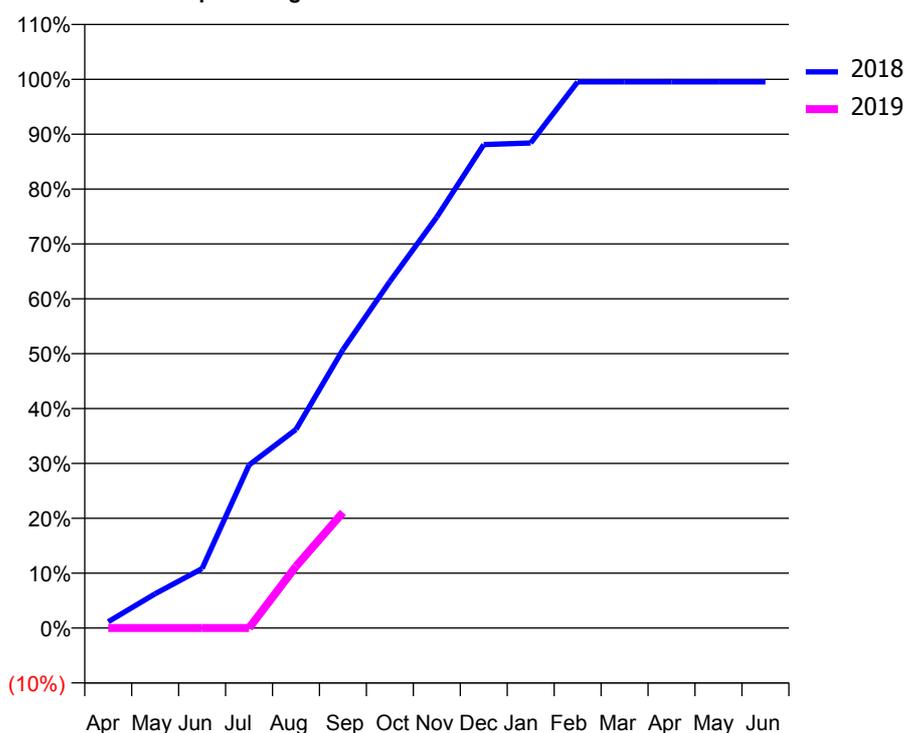
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 737968/0001 - September 2018

| | | | |
|----------------------|---------------------|---|-------------|
| Name or company name | Evergreen Dentistry | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,766 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £179,855.04 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.28 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -32 | 32 | 0 |
| May | -32 | 173 | 0 |
| June | -9 | 300 | 0 |
| July | 295 | 822 | 0 |
| August | 347 | 1,001 | 311 |
| September | 908 | 1,403 | 583 |
| October | 1,133 | 1,747 | |
| November | 1,366 | 2,072 | |
| December | 1,551 | 2,437 | |
| January | 1,840 | 2,445 | |
| February | 2,290 | 2,753 | |
| March | 2,557 | 2,753 | |
| April | 2,653 | 2,753 | |
| May | 2,653 | 2,753 | |
| June | 2,653 | 2,753 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 81 | 313 | 25.9% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 16 | 313 | 5.1% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 216 | 313 | 69.0% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 81 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 81 | <i>N/A</i> | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 65 | 81 | 80.2% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 16 | 81 | 19.8% | 13.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 44 | <i>N/A</i> | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 44 | 4.5% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

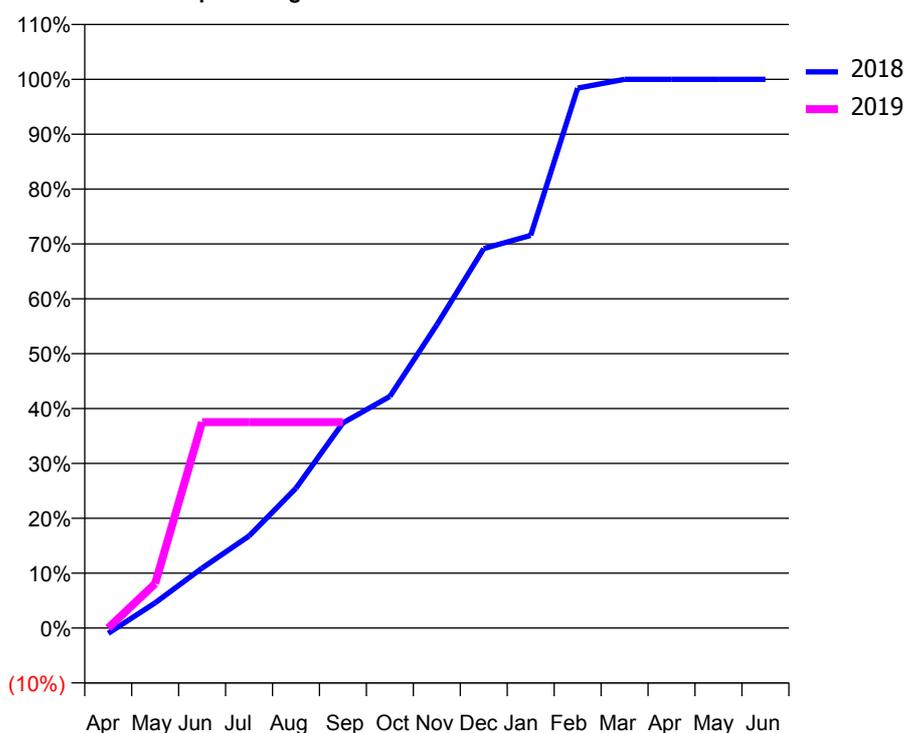
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 739553/0001 - September 2018

| | | | |
|----------------------|---------------------|---|-------------|
| Name or company name | Evergreen Dentistry | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,616 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £170,138.18 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.38 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -17 | -26 | 0 |
| May | -17 | 120 | 212 |
| June | -17 | 286 | 982 |
| July | 25 | 439 | 982 |
| August | 25 | 667 | 982 |
| September | 496 | 978 | 982 |
| October | 1,021 | 1,104 | |
| November | 1,530 | 1,446 | |
| December | 1,759 | 1,809 | |
| January | 1,767 | 1,872 | |
| February | 2,197 | 2,574 | |
| March | 2,559 | 2,616 | |
| April | 2,560 | 2,616 | |
| May | 2,560 | 2,616 | |
| June | 2,560 | 2,616 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 116 | 300 | 38.7% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 11 | 300 | 3.7% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 173 | 300 | 57.7% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 116 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 116 | N/A | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 98 | 116 | 84.5% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 18 | 116 | 15.5% | 13.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 133 | N/A | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 133 | 3.8% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

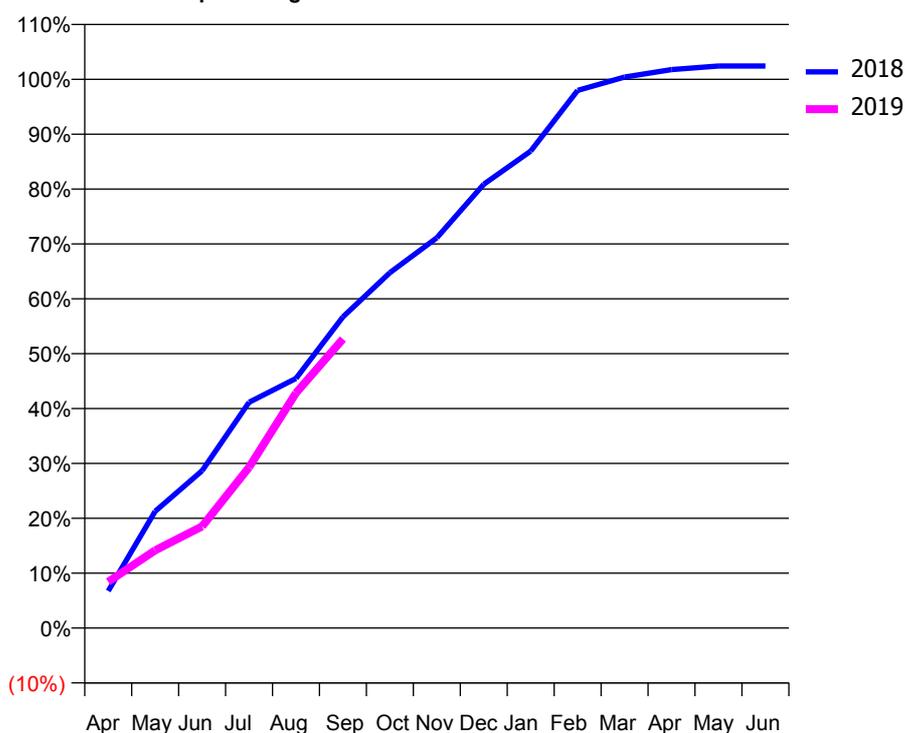
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 825948/0008 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MR JK KOTECHA | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,239 |
| Contract start date | 01/04/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £381,547.43 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 1,139 | 423 | 526 |
| May | 2,262 | 1,331 | 883 |
| June | 2,609 | 1,795 | 1,156 |
| July | 3,426 | 2,575 | 1,828 |
| August | 3,903 | 2,848 | 2,673 |
| September | 4,347 | 3,549 | 3,286 |
| October | 4,830 | 4,053 | |
| November | 5,208 | 4,452 | |
| December | 5,613 | 5,062 | |
| January | 6,117 | 5,441 | |
| February | 6,309 | 6,134 | |
| March | 6,373 | 6,285 | |
| April | 6,374 | 6,370 | |
| May | 6,374 | 6,412 | |
| June | 6,374 | 6,412 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 298 | 314 | 94.9% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 11 | 314 | 3.5% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 5 | 314 | 1.6% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 298 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 25 | 298 | 8.4% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 207 | 298 | 69.5% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 66 | 298 | 22.1% | 13.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 197 | 253 | 77.9% | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 28 | 253 | 11.1% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

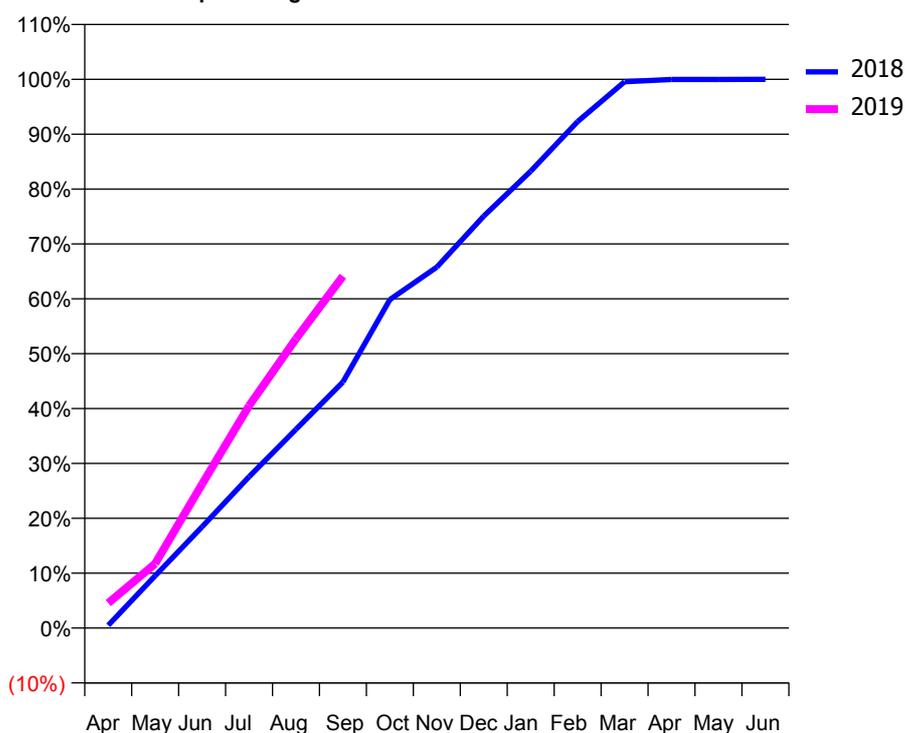
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 890944/0003 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR AF CLOUGH | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,896 |
| Contract start date | 01/10/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £315,947.57 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 119 | 24 | 223 |
| May | 119 | 464 | 574 |
| June | 140 | 900 | 1,285 |
| July | 140 | 1,345 | 1,984 |
| August | 1,142 | 1,766 | 2,581 |
| September | 1,812 | 2,186 | 3,140 |
| October | 2,410 | 2,918 | |
| November | 2,979 | 3,207 | |
| December | 3,532 | 3,660 | |
| January | 3,931 | 4,058 | |
| February | 4,492 | 4,499 | |
| March | 4,857 | 4,853 | |
| April | 4,874 | 4,873 | |
| May | 4,874 | 4,874 | |
| June | 4,874 | 4,875 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 275 | 521 | 52.8% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 188 | 521 | 36.1% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 58 | 521 | 11.1% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 275 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 275 | N/A | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 237 | 275 | 86.2% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 38 | 275 | 13.8% | 13.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 219 | N/A | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 8 | 219 | 3.7% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

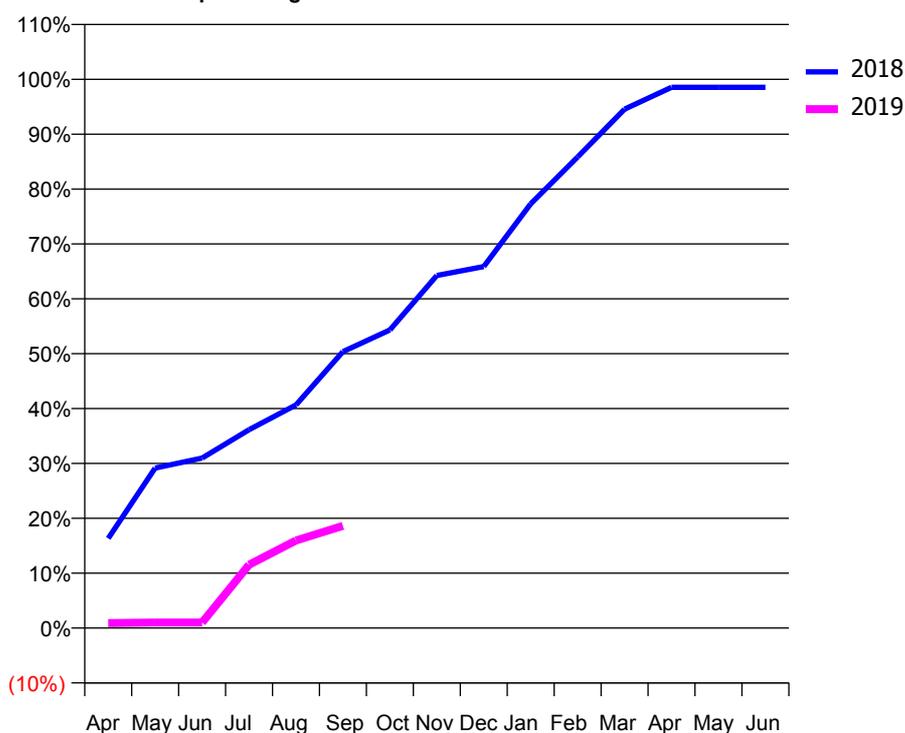
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 913324/0003 - September 2018

| | | | |
|----------------------|----------------------------|---|-------------|
| Name or company name | Dr C Bentley & Dr S Sedani | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,669 |
| Contract start date | 01/04/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £169,940.41 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.18 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 53 | 436 | 24 |
| May | 53 | 778 | 27 |
| June | 53 | 827 | 27 |
| July | 53 | 965 | 308 |
| August | 53 | 1,085 | 426 |
| September | 53 | 1,344 | 497 |
| October | 53 | 1,450 | |
| November | 53 | 1,715 | |
| December | 53 | 1,758 | |
| January | 53 | 2,063 | |
| February | 53 | 2,291 | |
| March | 53 | 2,524 | |
| April | 53 | 2,630 | |
| May | 53 | 2,630 | |
| June | 53 | 2,630 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 78 | 224 | 34.8% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 33 | 224 | 14.7% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 113 | 224 | 50.4% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 78 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 11 | 78 | 14.1% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 62 | 78 | 79.5% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 5 | 78 | 6.4% | 13.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 91 | <i>N/A</i> | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 20 | 91 | 22.0% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

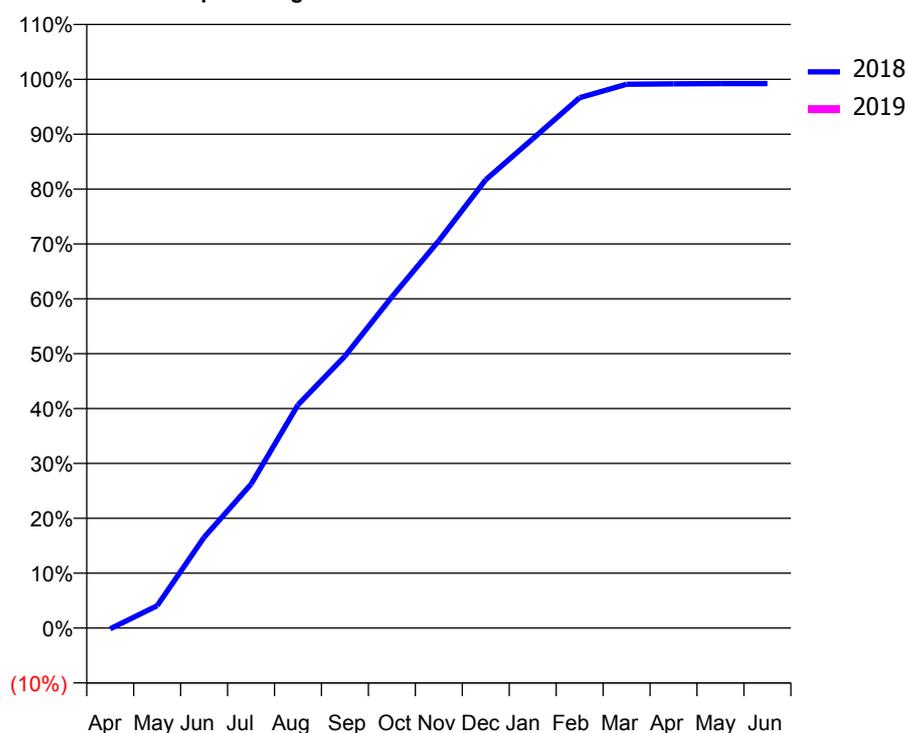
Q57 - Vital Signs Orthodontic At a Glance Contract Report for 913839/0001 - September 2018

| | | | |
|----------------------|---------------------|---|------------|
| Name or company name | MR PM PRABHAKAR RAO | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/05/2018 | Baseline contract value | £75,851.73 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.11 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -12 | -11 | 0 |
| May | 736 | 285 | 10 |
| June | 1,348 | 1,157 | 16 |
| July | 2,147 | 1,836 | 16 |
| August | 3,261 | 2,848 | 16 |
| September | 3,685 | 3,468 | 16 |
| October | 4,460 | 4,223 | |
| November | 4,911 | 4,940 | |
| December | 5,569 | 5,719 | |
| January | 6,019 | 6,241 | |
| February | 6,218 | 6,764 | |
| March | 6,508 | 6,937 | |
| April | 6,899 | 6,942 | |
| May | 6,968 | 6,945 | |
| June | 6,989 | 6,945 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 154 | 500 | 30.8% | 61.9% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 132 | 500 | 26.4% | 13.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 214 | 500 | 42.8% | 24.5% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 154 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 14 | 154 | 9.1% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 128 | 154 | 83.1% | 79.7% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 12 | 154 | 7.8% | 13.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 371 | 938 | 39.6% | 60.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 498 | 938 | 53.1% | 14.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 95.6% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

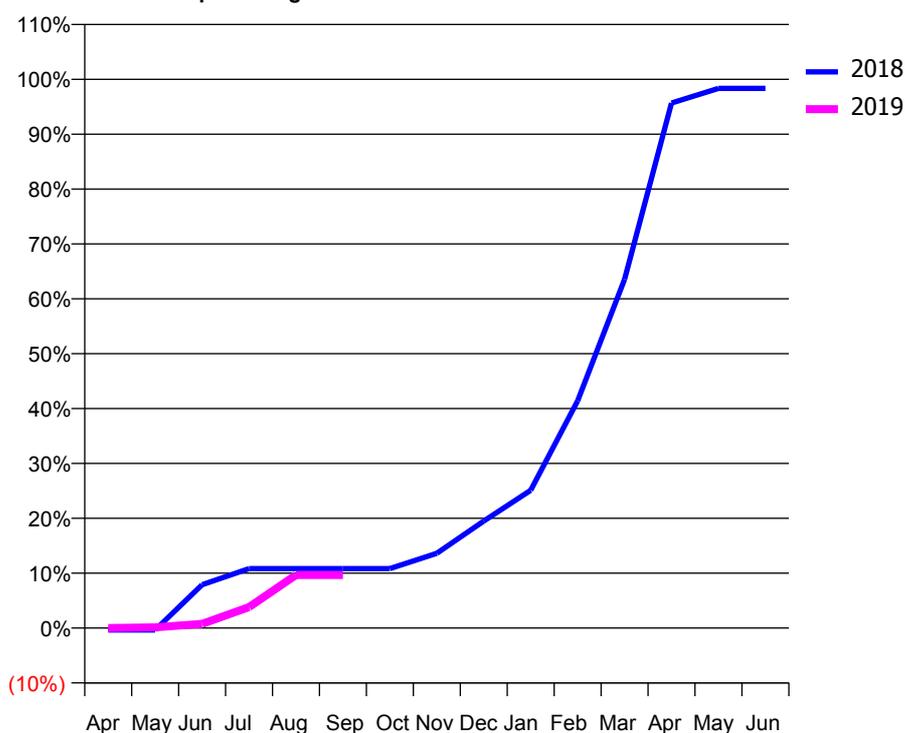
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 100041/0000 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | 2:30 Ltd | 18/19 Contracted general activity (UDA) | 31,550 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 785 |
| Contract start date | 01/04/2016 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £943,035.11 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | -3 | 0 |
| May | 1 | -3 | 1 |
| June | 1 | 62 | 6 |
| July | 27 | 85 | 30 |
| August | 33 | 85 | 76 |
| September | 99 | 85 | 76 |
| October | 188 | 85 | |
| November | 212 | 107 | |
| December | 241 | 153 | |
| January | 263 | 197 | |
| February | 329 | 325 | |
| March | 457 | 499 | |
| April | 761 | 751 | |
| May | 782 | 772 | |
| June | 782 | 772 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 35 | 63 | 55.6% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 63 | 3.2% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 26 | 63 | 41.3% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 35 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 35 | <i>N/A</i> | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 34 | 35 | 97.1% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 35 | 2.9% | 18.0% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | <i>N/A</i> | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | <i>N/A</i> | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

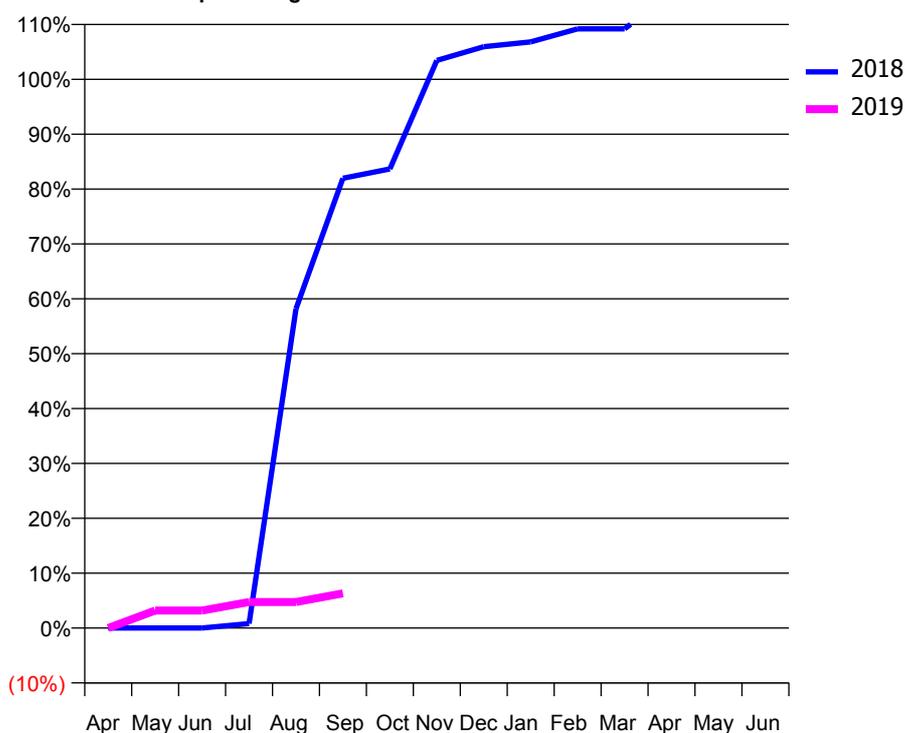
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 100309/0000 - September 2018

| | | | |
|----------------------|----------------|---|-------------|
| Name or company name | MRS AA SOYOMBO | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,700 |
| Contract start date | 01/02/2017 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £177,063.78 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.12 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 86 |
| June | 0 | 0 | 86 |
| July | 0 | 22 | 128 |
| August | 0 | 1,571 | 128 |
| September | 0 | 2,213 | 171 |
| October | 0 | 2,259 | |
| November | 0 | 2,793 | |
| December | 0 | 2,860 | |
| January | 0 | 2,884 | |
| February | 0 | 2,948 | |
| March | 0 | 2,948 | |
| April | 0 | 3,121 | |
| May | 0 | 3,121 | |
| June | 0 | 3,121 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 49 | 89 | 55.1% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 89 | 0.0% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 40 | 89 | 44.9% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 49 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 49 | N/A | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 47 | 49 | 95.9% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 49 | 4.1% | 18.0% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 3 | 7 | 42.9% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 7 | 42.9% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

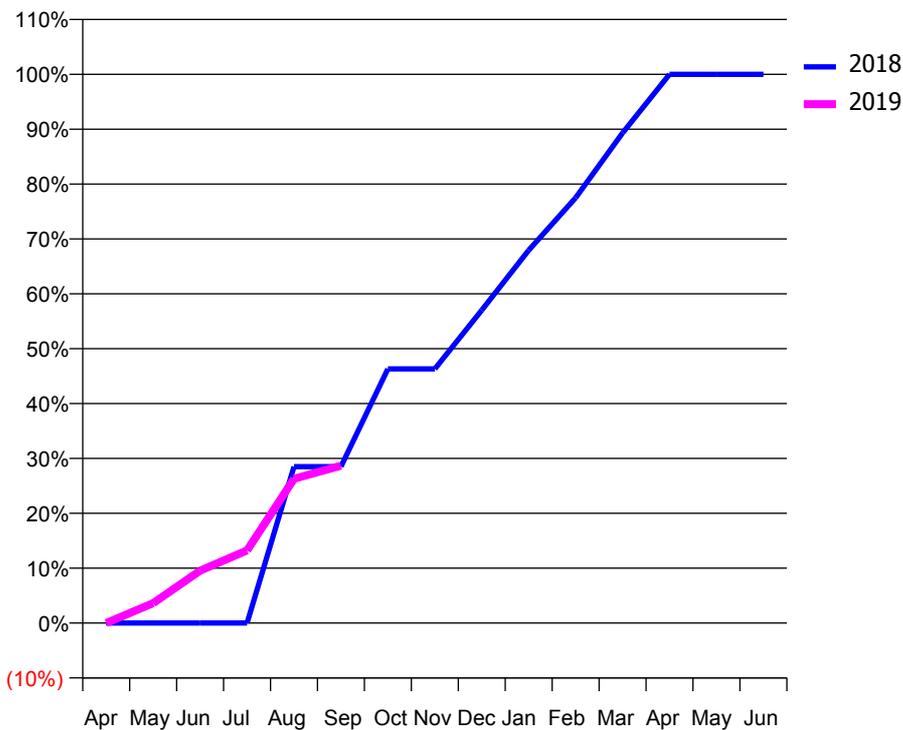
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 100339/0000 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | Oradi Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,768 |
| Contract start date | 01/04/2017 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2026 | Baseline contract value | £117,144.04 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.17 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 64 |
| June | 0 | 0 | 169 |
| July | 0 | 0 | 234 |
| August | 0 | 504 | 465 |
| September | 0 | 504 | 507 |
| October | 0 | 819 | |
| November | 0 | 819 | |
| December | 0 | 1,008 | |
| January | 0 | 1,201 | |
| February | 0 | 1,370 | |
| March | 0 | 1,579 | |
| April | 0 | 1,768 | |
| May | 0 | 1,768 | |
| June | 0 | 1,768 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 84 | 112 | 75.0% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 9 | 112 | 8.0% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 19 | 112 | 17.0% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 84 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 6 | 84 | 7.1% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 72 | 84 | 85.7% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 6 | 84 | 7.1% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 7 | 82 | 8.5% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 7 | 82 | 8.5% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

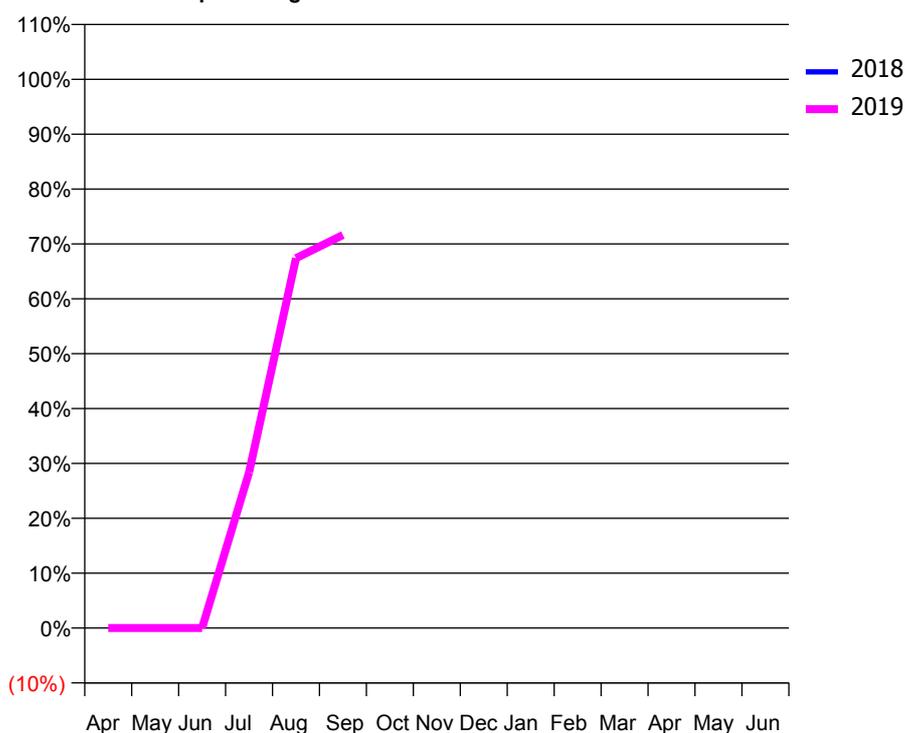
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 100697/0000 - September 2018

| | | | |
|----------------------|-------------------------------------|---|------------|
| Name or company name | Smile Creations Innovations Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 592 |
| Contract start date | 01/04/2018 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £33,702.83 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | | 0 | 0 |
| May | | 0 | 0 |
| June | | 0 | 0 |
| July | | 0 | 168 |
| August | | 0 | 399 |
| September | | 0 | 424 |
| October | | 0 | |
| November | | 0 | |
| December | | 0 | |
| January | | 0 | |
| February | | 0 | |
| March | | 0 | |
| April | | 0 | |
| May | | 0 | |
| June | | 0 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 21 | 21 | 100.0% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 21 | 0.0% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 21 | 0.0% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 21 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 21 | 14.3% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 15 | 21 | 71.4% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 21 | 14.3% | 18.0% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

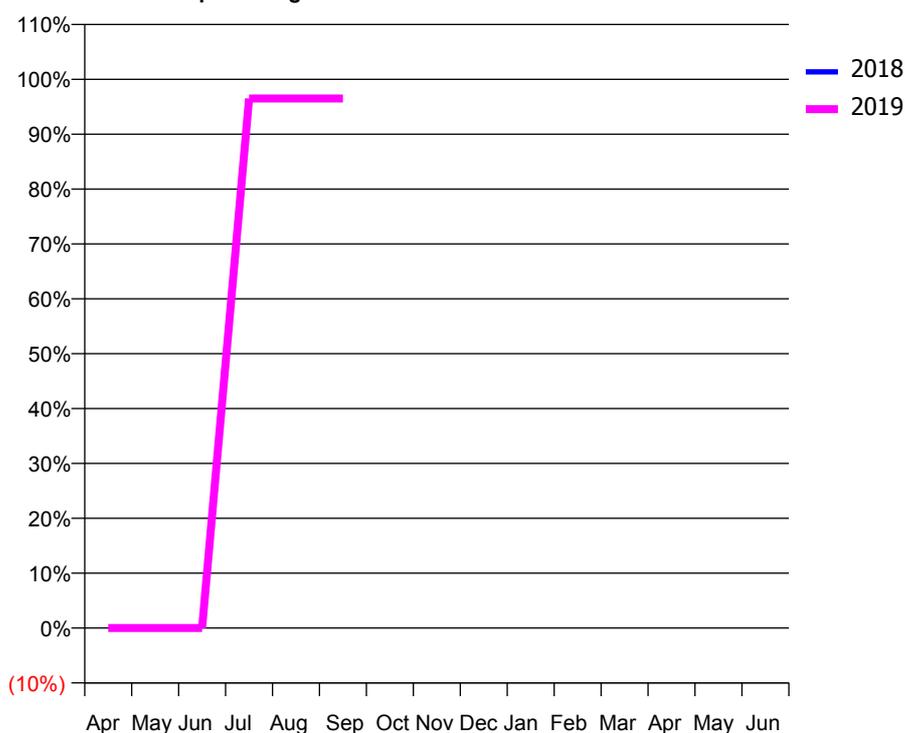
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 100700/0000 - September 2018

| | | | |
|----------------------|--------------|---|------------|
| Name or company name | MR RM TOBIN | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 370 |
| Contract start date | 01/04/2018 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £21,064.27 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | | 0 | 0 |
| May | | 0 | 0 |
| June | | 0 | 0 |
| July | | 0 | 357 |
| August | | 0 | 357 |
| September | | 0 | 357 |
| October | | 0 | |
| November | | 0 | |
| December | | 0 | |
| January | | 0 | |
| February | | 0 | |
| March | | 0 | |
| April | | 0 | |
| May | | 0 | |
| June | | 0 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 17 | 17 | 100.0% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 17 | 0.0% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 17 | 0.0% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 17 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 17 | 5.9% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 15 | 17 | 88.2% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 17 | 5.9% | 18.0% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

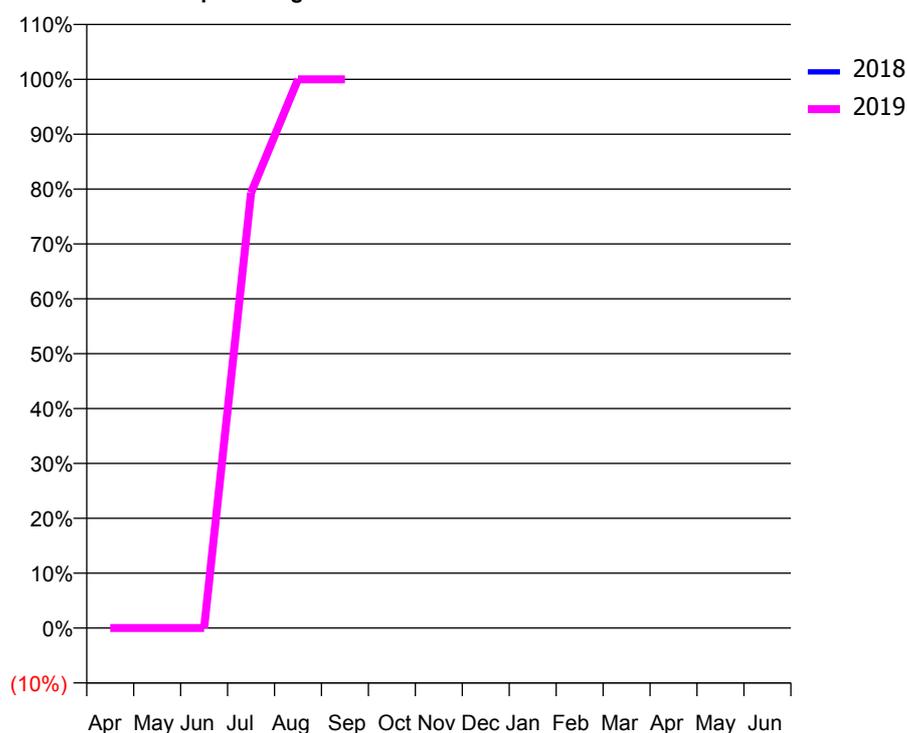
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 100701/0000 - September 2018

| | | | |
|----------------------|--------------|---|------------|
| Name or company name | MR RM TOBIN | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 741 |
| Contract start date | 01/04/2018 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £42,128.54 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | | 0 | 0 |
| May | | 0 | 0 |
| June | | 0 | 0 |
| July | | 0 | 588 |
| August | | 0 | 741 |
| September | | 0 | 741 |
| October | | 0 | |
| November | | 0 | |
| December | | 0 | |
| January | | 0 | |
| February | | 0 | |
| March | | 0 | |
| April | | 0 | |
| May | | 0 | |
| June | | 0 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 35 | 41 | 85.4% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 41 | 4.9% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 4 | 41 | 9.8% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 35 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 35 | N/A | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 31 | 35 | 88.6% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 35 | 11.4% | 18.0% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

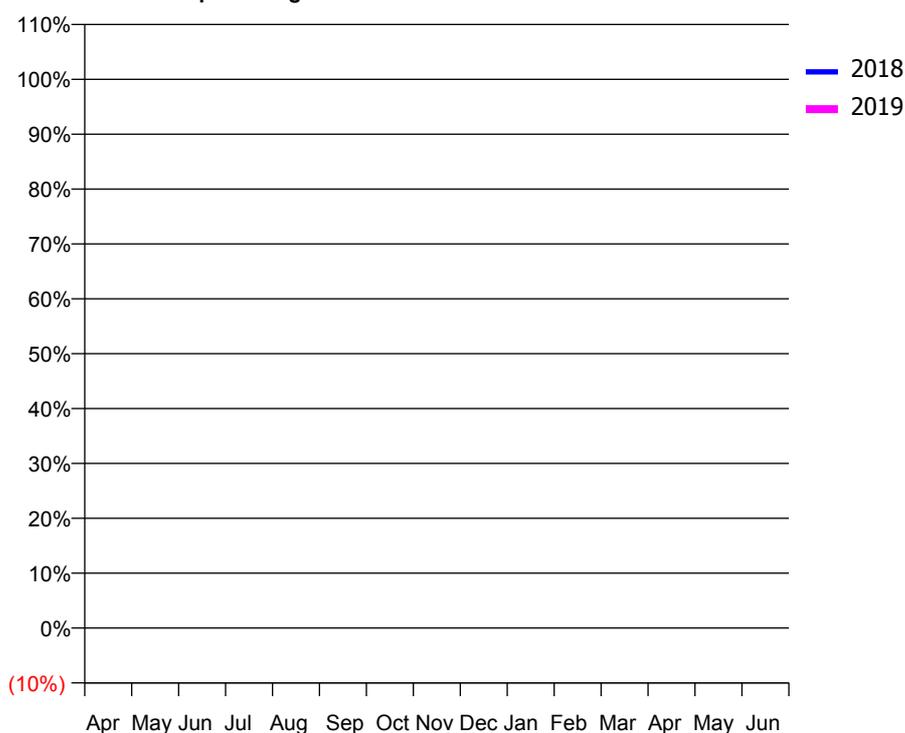
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 101338/0065 - September 2018

| | | | |
|----------------------|--------------------------------|---|-------------|
| Name or company name | Whitecross Dental Care Limited | 18/19 Contracted general activity (UDA) | 13,500 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/06/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £320,339.09 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 0 |
| June | 0 | 0 | 0 |
| July | 0 | 0 | 0 |
| August | 0 | 0 | 1 |
| September | 0 | 0 | 1 |
| October | 0 | 0 | |
| November | 0 | 0 | |
| December | 0 | 0 | |
| January | 0 | 0 | |
| February | 0 | 0 | |
| March | 0 | 0 | |
| April | 0 | 0 | |
| May | 0 | 0 | |
| June | 0 | 0 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 0 | 1 | 0.0% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 1 | 0.0% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 1 | 1 | 100.0% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 0 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 0 | N/A | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 0 | N/A | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 0 | N/A | 18.0% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

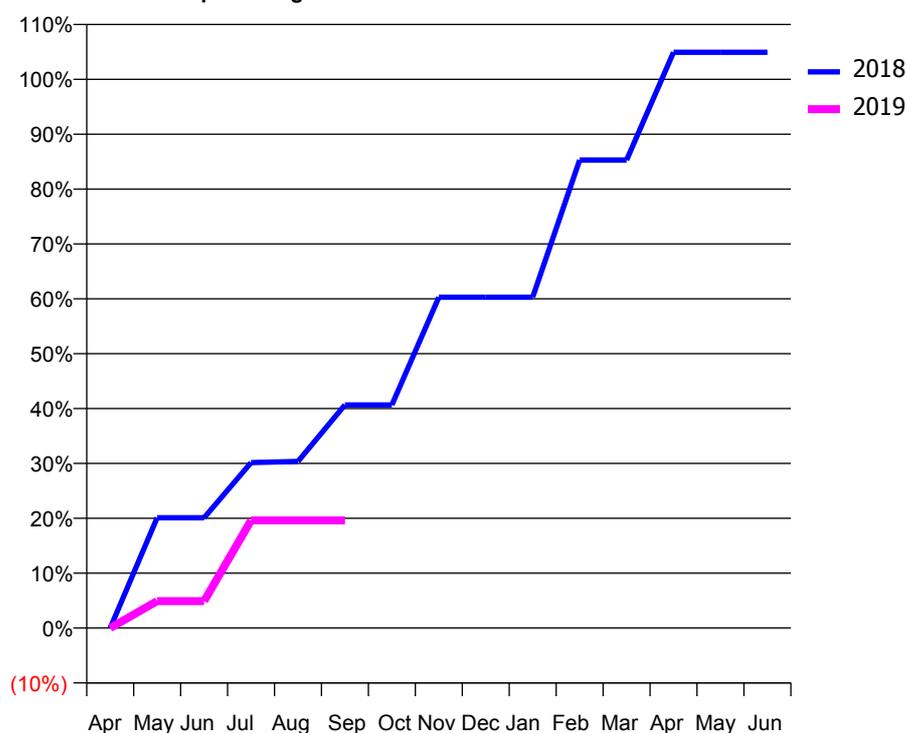
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 101435/0003 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | IDH Limited | 18/19 Contracted general activity (UDA) | 15,825 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 428 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £436,797.94 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 86 | 21 |
| June | 0 | 86 | 21 |
| July | 0 | 129 | 84 |
| August | 0 | 130 | 84 |
| September | 0 | 174 | 84 |
| October | 0 | 174 | |
| November | 0 | 258 | |
| December | 217 | 258 | |
| January | 217 | 258 | |
| February | 343 | 365 | |
| March | 344 | 365 | |
| April | 429 | 449 | |
| May | 429 | 449 | |
| June | 429 | 449 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 17 | 20 | 85.0% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 20 | 5.0% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 2 | 20 | 10.0% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 17 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 17 | 5.9% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 14 | 17 | 82.4% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 17 | 11.8% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

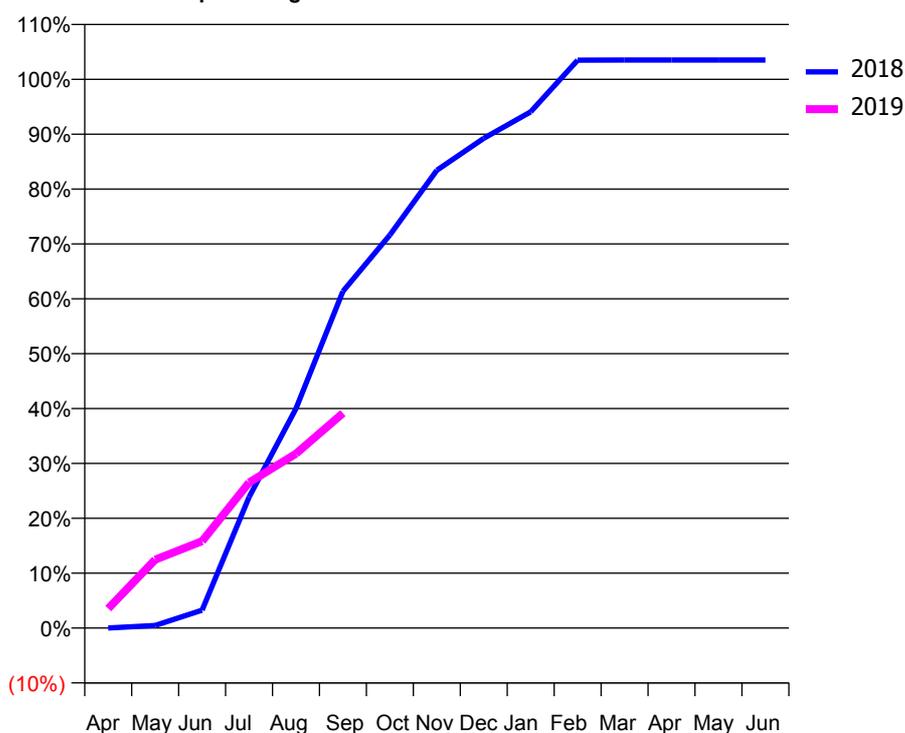
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 106194/0003 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Weston Favell Dental Surgery | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,697 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £176,875.94 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 1 | 0 | 96 |
| May | 302 | 13 | 336 |
| June | 512 | 88 | 427 |
| July | 683 | 644 | 715 |
| August | 915 | 1,079 | 857 |
| September | 1,147 | 1,655 | 1,056 |
| October | 1,802 | 1,932 | |
| November | 1,844 | 2,250 | |
| December | 1,928 | 2,407 | |
| January | 2,206 | 2,537 | |
| February | 2,421 | 2,791 | |
| March | 2,423 | 2,792 | |
| April | 2,468 | 2,792 | |
| May | 2,700 | 2,792 | |
| June | 2,700 | 2,792 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 100 | 218 | 45.9% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 67 | 218 | 30.7% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 51 | 218 | 23.4% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 100 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 100 | 5.0% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 84 | 100 | 84.0% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 11 | 100 | 11.0% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 191 | N/A | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 35 | 191 | 18.3% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

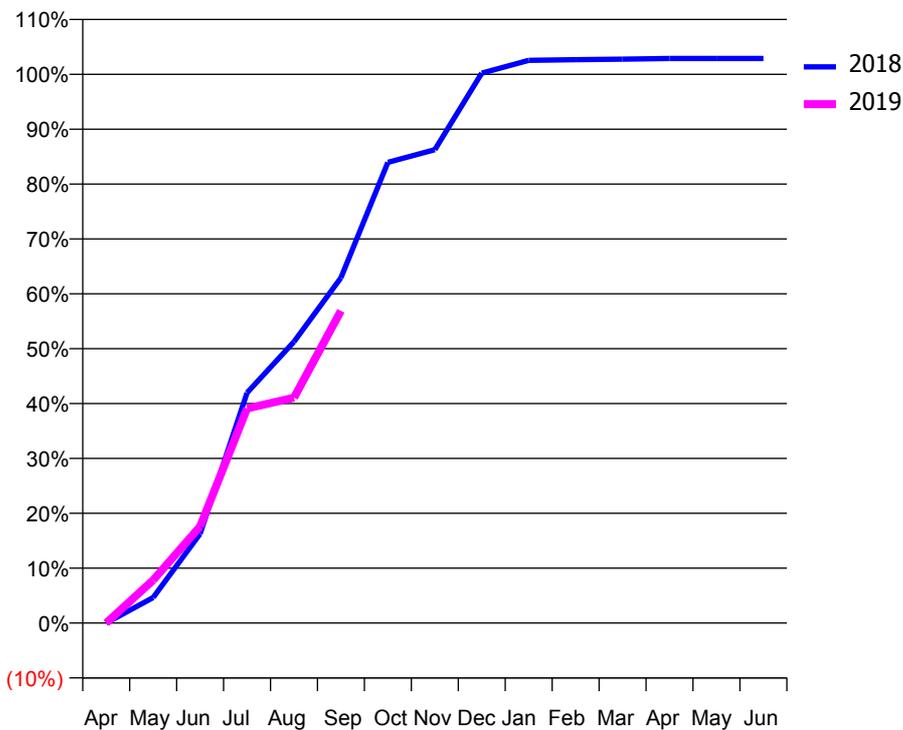
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 107581/0003 - September 2018

| | | | |
|----------------------|------------------------------|---|------------|
| Name or company name | Mr R Naidoo and Mrs S Naidoo | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,074 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £70,435.11 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 21 | 42 | 84 |
| June | 253 | 147 | 189 |
| July | 379 | 379 | 420 |
| August | 589 | 463 | 441 |
| September | 610 | 568 | 611 |
| October | 673 | 758 | |
| November | 736 | 779 | |
| December | 800 | 905 | |
| January | 863 | 926 | |
| February | 906 | 927 | |
| March | 906 | 928 | |
| April | 906 | 929 | |
| May | 906 | 929 | |
| June | 906 | 929 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 46 | 53 | 86.8% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 53 | 3.8% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 5 | 53 | 9.4% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 46 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 7 | 46 | 15.2% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 32 | 46 | 69.6% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 7 | 46 | 15.2% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 61 | N/A | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 61 | 4.9% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

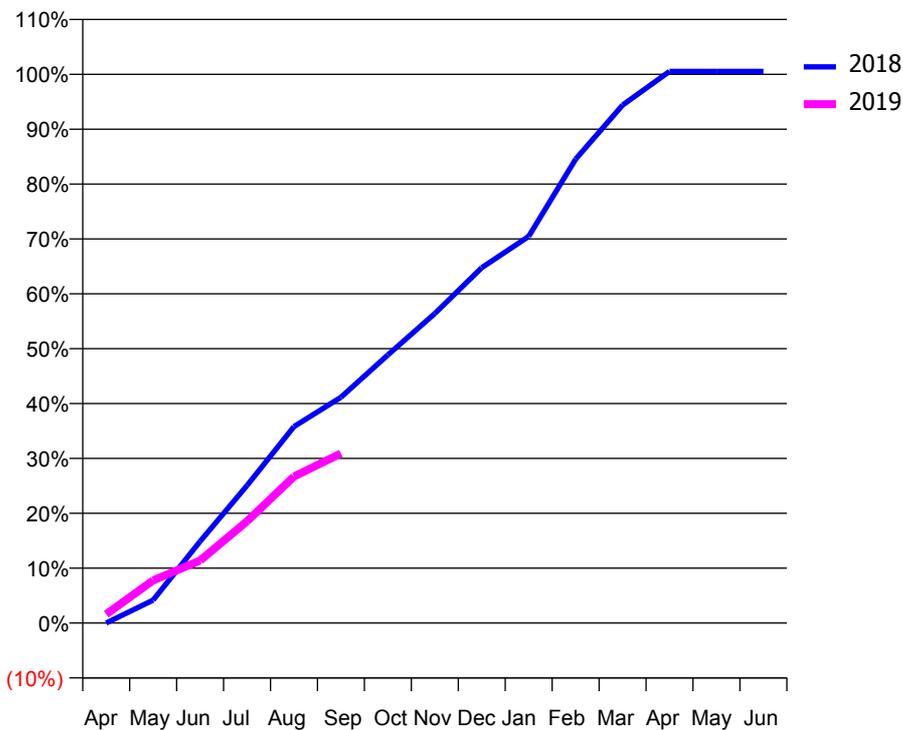
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 119202/0001 - September 2018

| | | | |
|----------------------|--------------------|---|-------------|
| Name or company name | Orthostyle Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 13,103 |
| Contract start date | 01/04/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 30/11/2019 | Baseline contract value | £859,328.10 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 444 | 0 | 210 |
| May | 2,225 | 550 | 1,018 |
| June | 3,261 | 1,951 | 1,493 |
| July | 5,390 | 3,287 | 2,432 |
| August | 6,741 | 4,693 | 3,499 |
| September | 8,358 | 5,390 | 4,050 |
| October | 9,553 | 6,401 | |
| November | 10,780 | 7,392 | |
| December | 11,565 | 8,485 | |
| January | 11,929 | 9,231 | |
| February | 12,567 | 11,075 | |
| March | 12,958 | 12,369 | |
| April | 13,578 | 13,172 | |
| May | 13,578 | 13,172 | |
| June | 13,579 | 13,172 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 546 | 1,001 | 54.5% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 86 | 1,001 | 8.6% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 369 | 1,001 | 36.9% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 546 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 546 | 0.7% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 429 | 546 | 78.6% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 111 | 546 | 20.3% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 449 | 502 | 89.4% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 42 | 502 | 8.4% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 15 | 16 | 93.8% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

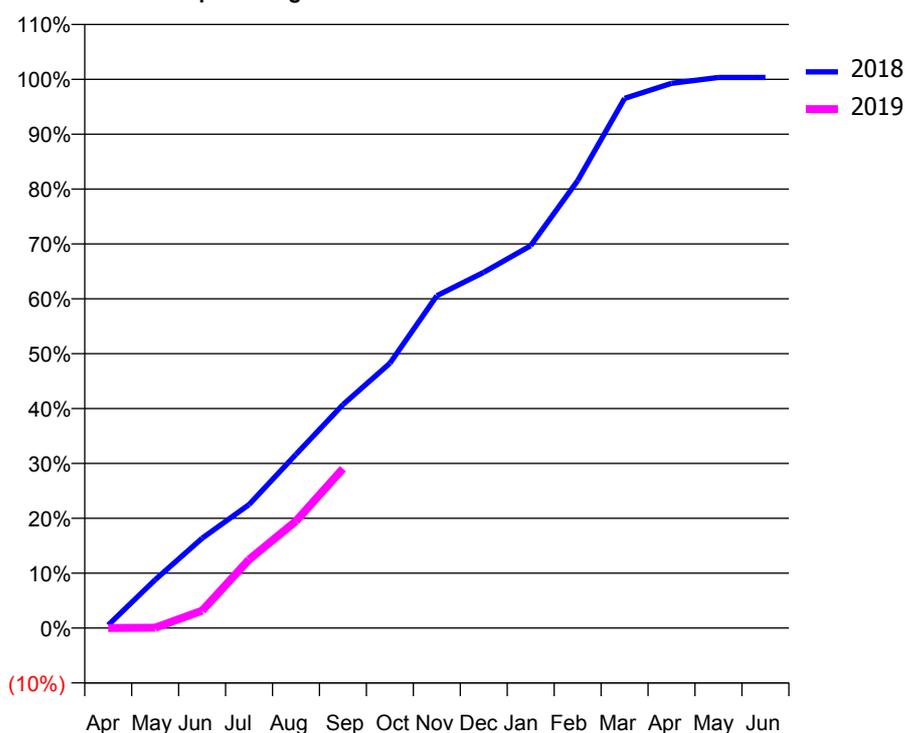
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 126047/0002 - September 2018

| | | | |
|----------------------|-----------------------|---|-------------|
| Name or company name | Conation Partners Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,960 |
| Contract start date | 01/10/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £231,039.79 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -96 | 22 | 0 |
| May | -53 | 348 | 2 |
| June | 94 | 648 | 125 |
| July | 829 | 891 | 494 |
| August | 1,123 | 1,254 | 772 |
| September | 2,181 | 1,612 | 1,150 |
| October | 2,433 | 1,911 | |
| November | 2,710 | 2,398 | |
| December | 2,962 | 2,567 | |
| January | 3,153 | 2,759 | |
| February | 3,491 | 3,228 | |
| March | 3,854 | 3,822 | |
| April | 3,963 | 3,931 | |
| May | 3,963 | 3,973 | |
| June | 3,963 | 3,973 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 169 | 229 | 73.8% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 31 | 229 | 13.5% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 29 | 229 | 12.7% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 169 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 169 | N/A | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 136 | 169 | 80.5% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 33 | 169 | 19.5% | 18.0% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 100 | 139 | 71.9% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 7 | 139 | 5.0% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

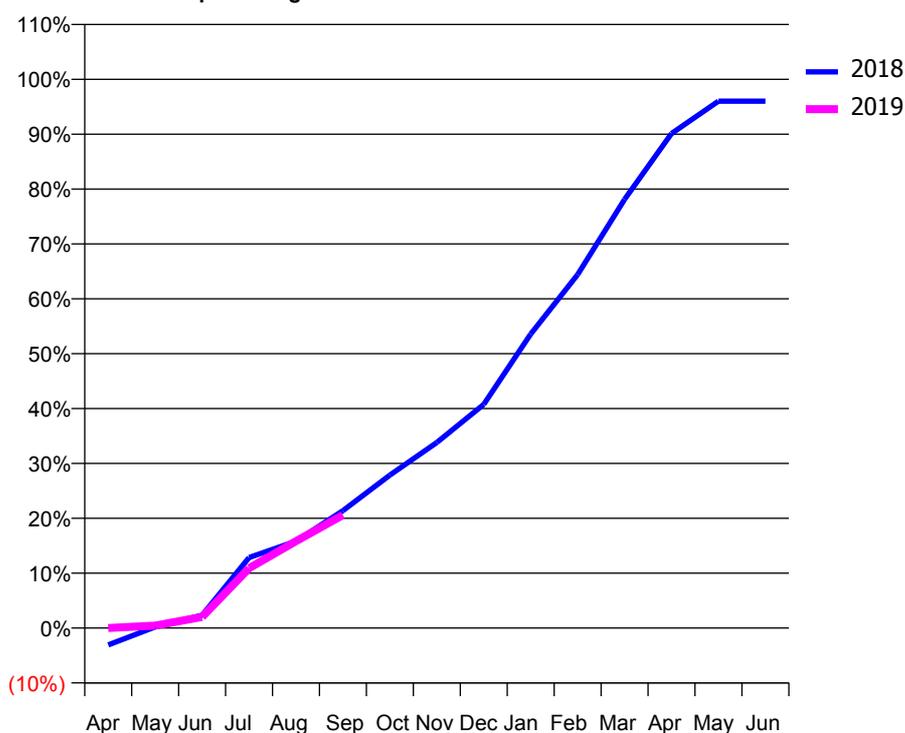
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 126462/0001 - September 2018

| | | | |
|----------------------|------------------------------------|---|---------------|
| Name or company name | Hitchin Orthodontic Clinic Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 18,983 |
| Contract start date | 18/06/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,183,628.96 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | -308 | -586 | 0 |
| May | -307 | 39 | 87 |
| June | 555 | 446 | 385 |
| July | 1,865 | 2,438 | 2,069 |
| August | 2,976 | 3,004 | 3,006 |
| September | 3,507 | 4,063 | 3,909 |
| October | 4,201 | 5,292 | |
| November | 5,269 | 6,421 | |
| December | 6,132 | 7,737 | |
| January | 8,526 | 10,169 | |
| February | 12,181 | 12,228 | |
| March | 15,299 | 14,832 | |
| April | 16,834 | 17,108 | |
| May | 18,334 | 18,226 | |
| June | 18,397 | 18,226 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 850 | 1,241 | 68.5% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 391 | 1,241 | 31.5% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 1,241 | 0.0% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 2 | 850 | 0.2% | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 42 | 850 | 4.9% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 634 | 850 | 74.6% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 171 | 850 | 20.1% | 18.0% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 461 | 521 | 88.5% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 25 | 521 | 4.8% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 26 | 27 | 96.3% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

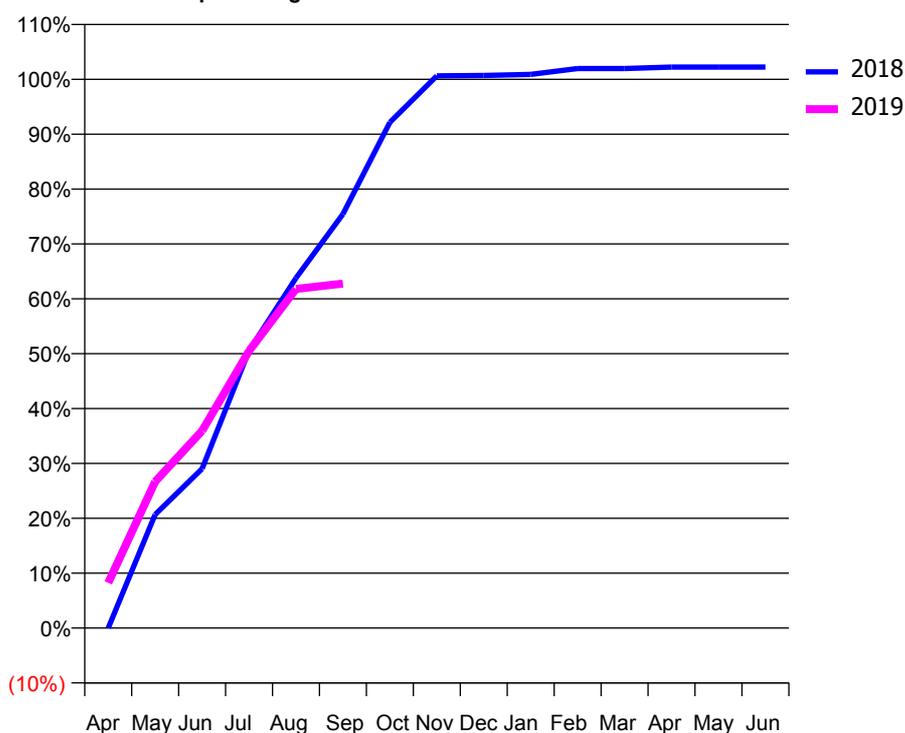
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 138134/0001 - September 2018

| | | | |
|----------------------|-------------------------------------|---|-------------|
| Name or company name | Smile Creations Innovations Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,694 |
| Contract start date | 02/12/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £287,167.47 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 127 | 0 | 387 |
| May | 127 | 976 | 1,252 |
| June | 1,551 | 1,369 | 1,687 |
| July | 2,277 | 2,385 | 2,371 |
| August | 3,213 | 3,008 | 2,901 |
| September | 3,213 | 3,557 | 2,946 |
| October | 3,533 | 4,346 | |
| November | 4,041 | 4,745 | |
| December | 4,125 | 4,749 | |
| January | 4,469 | 4,758 | |
| February | 4,471 | 4,808 | |
| March | 4,504 | 4,808 | |
| April | 4,588 | 4,821 | |
| May | 4,630 | 4,821 | |
| June | 4,651 | 4,821 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 187 | 548 | 34.1% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 97 | 548 | 17.7% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 264 | 548 | 48.2% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 187 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 25 | 187 | 13.4% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 105 | 187 | 56.1% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 57 | 187 | 30.5% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 161 | 183 | 88.0% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 11 | 183 | 6.0% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

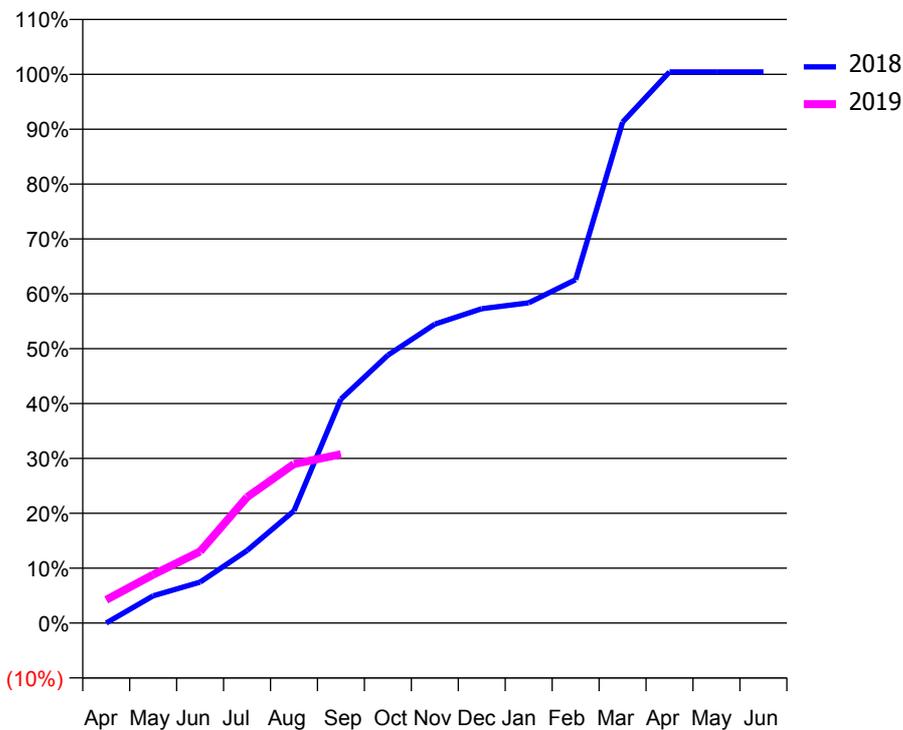
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 139149/0001 - September 2018

| | | | |
|----------------------|------------------------------------|---|-------------|
| Name or company name | Harpenden Orthodontic Care Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,956 |
| Contract start date | 01/04/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £371,375.72 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 21 | 0 | 252 |
| May | 192 | 295 | 525 |
| June | 297 | 444 | 777 |
| July | 403 | 787 | 1,366 |
| August | 970 | 1,218 | 1,727 |
| September | 1,372 | 2,431 | 1,832 |
| October | 2,002 | 2,908 | |
| November | 2,636 | 3,244 | |
| December | 3,140 | 3,412 | |
| January | 3,731 | 3,475 | |
| February | 4,328 | 3,727 | |
| March | 5,266 | 5,436 | |
| April | 5,858 | 5,982 | |
| May | 5,957 | 5,982 | |
| June | 5,957 | 5,982 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 263 | 279 | 94.3% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 7 | 279 | 2.5% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 9 | 279 | 3.2% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 263 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 15 | 263 | 5.7% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 198 | 263 | 75.3% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 49 | 263 | 18.6% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 206 | 248 | 83.1% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 23 | 248 | 9.3% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

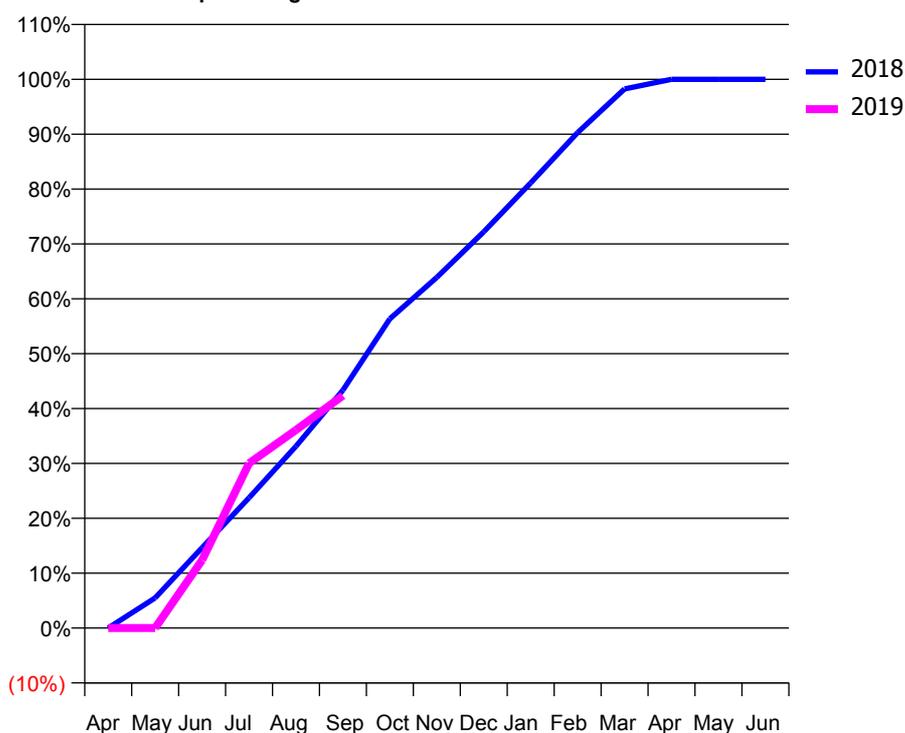
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 147419/0001 - September 2018

| | | | |
|----------------------|--|---|-------------|
| Name or company name | Rickmansworth Orthodontic Practice Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 10,376 |
| Contract start date | 01/04/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £646,981.08 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 995 | 570 | 0 |
| June | 1,901 | 1,519 | 1,285 |
| July | 3,329 | 2,464 | 3,115 |
| August | 3,941 | 3,437 | 3,745 |
| September | 4,705 | 4,499 | 4,396 |
| October | 5,848 | 5,847 | |
| November | 6,406 | 6,632 | |
| December | 7,859 | 7,493 | |
| January | 8,556 | 8,417 | |
| February | 8,595 | 9,367 | |
| March | 10,292 | 10,194 | |
| April | 10,376 | 10,376 | |
| May | 10,376 | 10,376 | |
| June | 10,376 | 10,376 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 487 | 673 | 72.4% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 673 | 0.0% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 186 | 673 | 27.6% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 487 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 487 | N/A | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 373 | 487 | 76.6% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 113 | 487 | 23.2% | 18.0% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 448 | 487 | 92.0% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 22 | 487 | 4.5% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 14 | 14 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

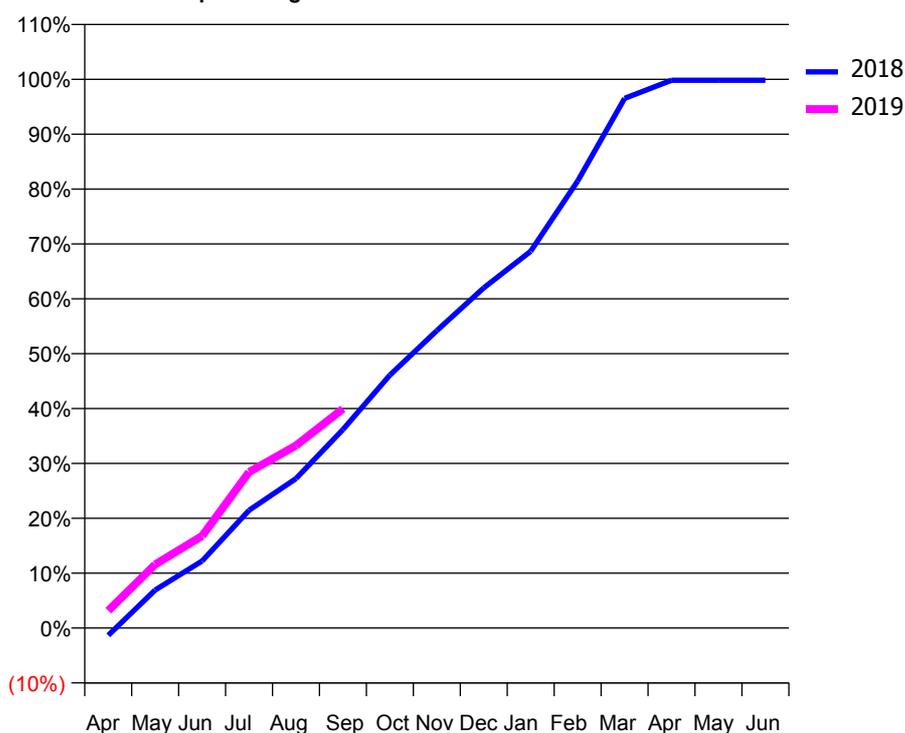
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 148407/0001 - September 2018

| | | | |
|----------------------|--------------------------|---|---------------|
| Name or company name | Harpden Orthodontics LLP | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 27,721 |
| Contract start date | 01/04/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,708,431.70 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 9.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|--------|
| | 2017 | 2018 | 2019 |
| April | 213 | -371 | 875 |
| May | 2,160 | 1,922 | 3,210 |
| June | 3,615 | 3,385 | 4,650 |
| July | 6,752 | 5,952 | 7,881 |
| August | 8,808 | 7,552 | 9,219 |
| September | 10,408 | 10,025 | 11,075 |
| October | 13,566 | 12,776 | |
| November | 16,849 | 15,025 | |
| December | 19,668 | 17,184 | |
| January | 21,697 | 19,036 | |
| February | 24,835 | 22,578 | |
| March | 30,216 | 26,759 | |
| April | 31,425 | 27,669 | |
| May | 31,425 | 27,669 | |
| June | 31,417 | 27,669 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 1,385 | 2,132 | 65.0% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 125 | 2,132 | 5.9% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 622 | 2,132 | 29.2% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 2 | 1,385 | 0.1% | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 51 | 1,385 | 3.7% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 1,065 | 1,385 | 76.9% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 260 | 1,385 | 18.8% | 18.0% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 999 | 1,115 | 89.6% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 54 | 1,115 | 4.8% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 47 | 47 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

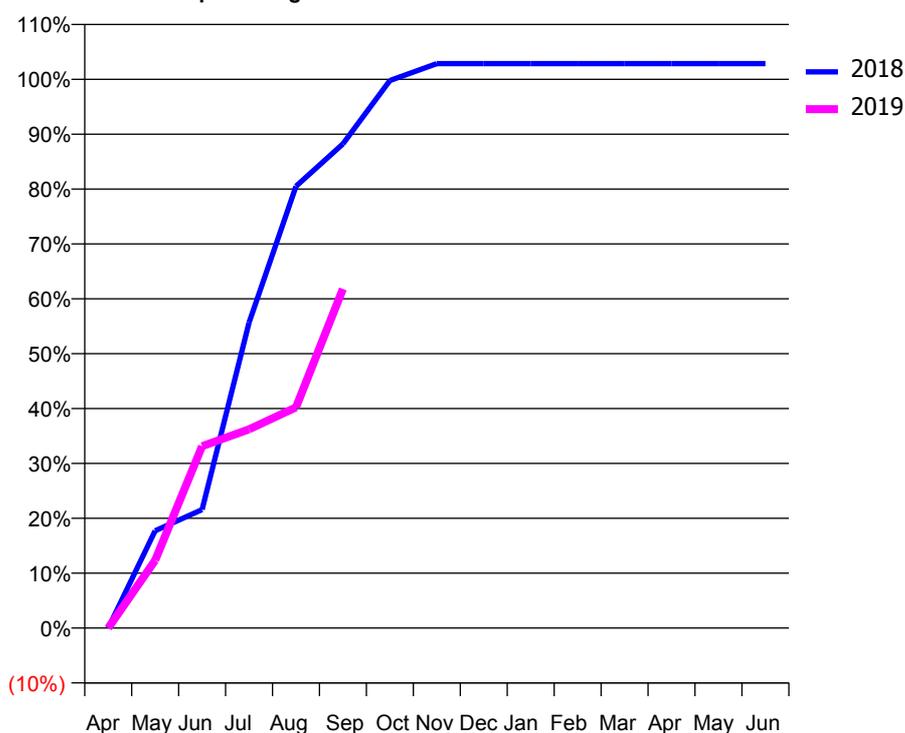
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 153559/0001 - September 2018

| | | | |
|----------------------|----------------------------------|---|-------------|
| Name or company name | Borehamwood Ortho Clinic Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,725 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £169,902.26 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 126 | 0 | 0 |
| May | 546 | 483 | 336 |
| June | 777 | 588 | 903 |
| July | 945 | 1,517 | 987 |
| August | 1,264 | 2,194 | 1,096 |
| September | 1,999 | 2,404 | 1,684 |
| October | 2,423 | 2,719 | |
| November | 2,591 | 2,803 | |
| December | 2,866 | 2,803 | |
| January | 2,929 | 2,803 | |
| February | 2,929 | 2,803 | |
| March | 2,929 | 2,803 | |
| April | 2,930 | 2,803 | |
| May | 2,930 | 2,803 | |
| June | 2,930 | 2,803 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 100 | 100 | 100.0% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 100 | 0.0% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 100 | 0.0% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 100 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 100 | 2.0% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 74 | 100 | 74.0% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 23 | 100 | 23.0% | 18.0% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 90 | N/A | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 90 | 2.2% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

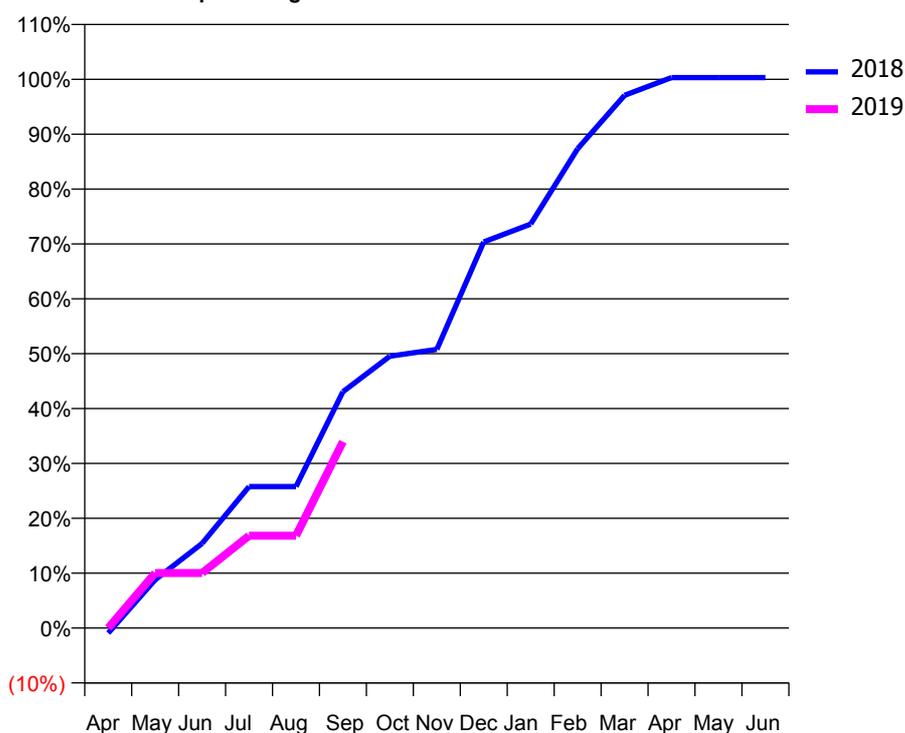
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 155438/0003 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Syteldent Ltd | 18/19 Contracted general activity (UDA) | 23,050 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 648 |
| Contract start date | 01/08/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £623,321.50 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | -6 | 0 |
| May | 43 | 57 | 65 |
| June | 112 | 100 | 65 |
| July | 112 | 167 | 109 |
| August | 180 | 167 | 109 |
| September | 180 | 279 | 220 |
| October | 180 | 321 | |
| November | 316 | 329 | |
| December | 340 | 456 | |
| January | 404 | 477 | |
| February | 469 | 566 | |
| March | 621 | 629 | |
| April | 663 | 650 | |
| May | 642 | 650 | |
| June | 642 | 650 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 29 | 54 | 53.7% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 7 | 54 | 13.0% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 18 | 54 | 33.3% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 29 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 29 | 3.4% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 26 | 29 | 89.7% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 29 | 6.9% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 34 | 53 | 64.2% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 12 | 53 | 22.6% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

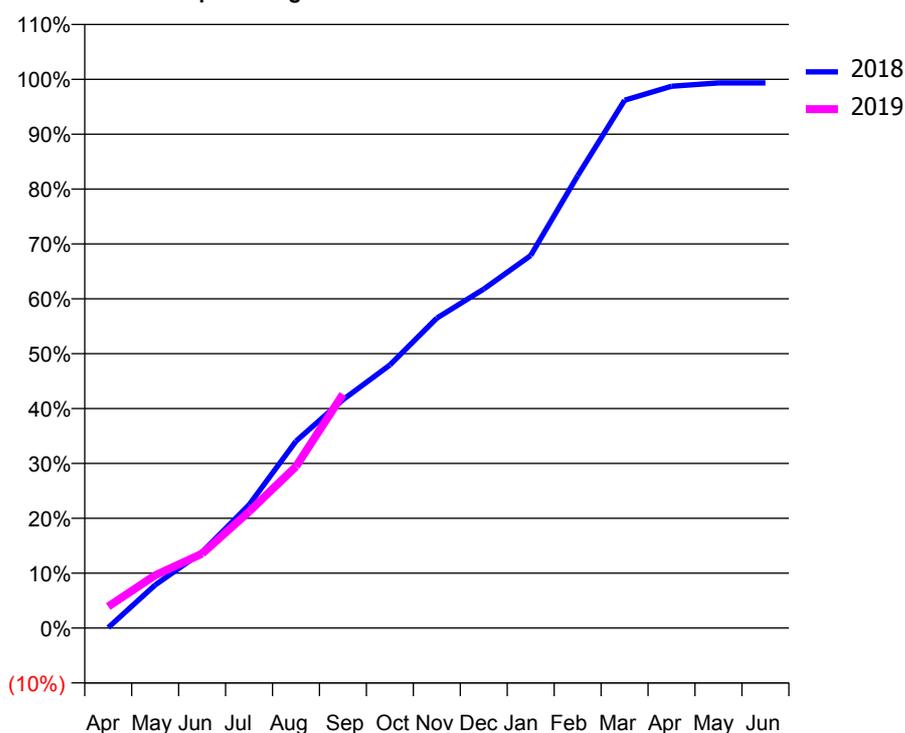
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 166901/0002 - September 2018

| | | | |
|----------------------|---------------------|---|-------------|
| Name or company name | Purely Orthodontics | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 10,707 |
| Contract start date | 08/08/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £662,469.20 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | -105 | 9 | 420 |
| May | 842 | 840 | 1,030 |
| June | 2,153 | 1,482 | 1,451 |
| July | 2,755 | 2,405 | 2,271 |
| August | 3,411 | 3,647 | 3,153 |
| September | 4,066 | 4,456 | 4,561 |
| October | 5,121 | 5,132 | |
| November | 6,448 | 6,048 | |
| December | 7,120 | 6,613 | |
| January | 7,351 | 7,269 | |
| February | 8,906 | 8,824 | |
| March | 9,654 | 10,298 | |
| April | 10,219 | 10,571 | |
| May | 10,568 | 10,635 | |
| June | 10,632 | 10,636 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 508 | 600 | 84.7% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 11 | 600 | 1.8% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 81 | 600 | 13.5% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 508 | 0.2% | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 20 | 508 | 3.9% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 382 | 508 | 75.2% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 105 | 508 | 20.7% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 445 | 482 | 92.3% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 35 | 482 | 7.3% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 15 | 15 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

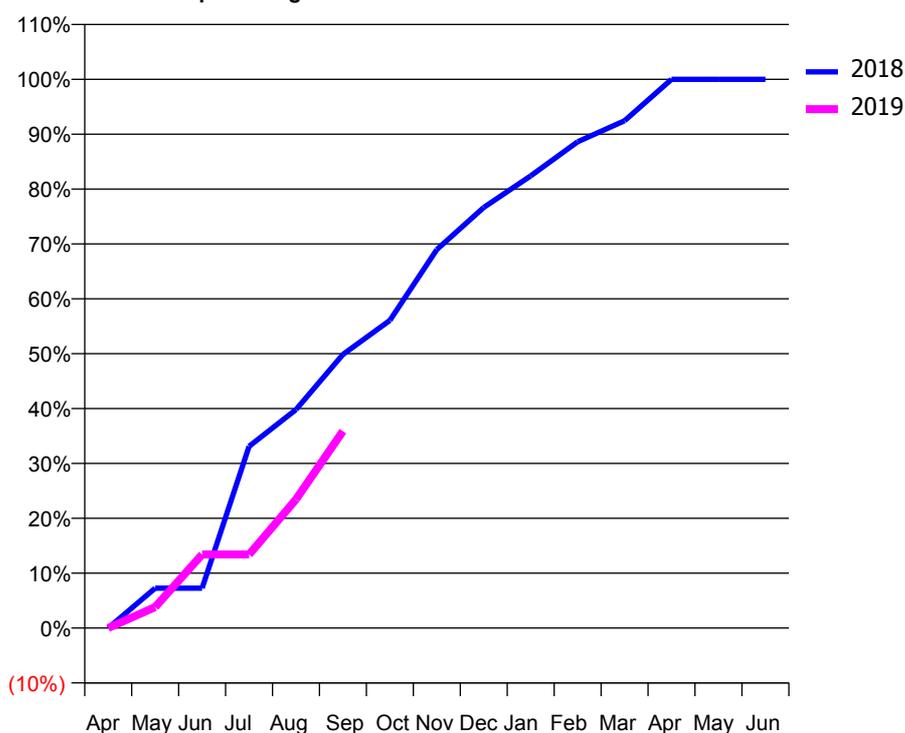
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 167045/0001 - September 2018

| | | | |
|----------------------|-----------------------------|---|-------------|
| Name or company name | QUALITY DENTAL CARE LIMITED | 18/19 Contracted general activity (UDA) | 18,500 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,389 |
| Contract start date | 05/02/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £708,904.14 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.22 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 697 | 319 | 168 |
| June | 1,056 | 319 | 588 |
| July | 1,387 | 1,453 | 588 |
| August | 2,269 | 1,747 | 1,029 |
| September | 2,269 | 2,188 | 1,575 |
| October | 2,752 | 2,461 | |
| November | 2,899 | 3,028 | |
| December | 3,277 | 3,364 | |
| January | 3,646 | 3,616 | |
| February | 3,646 | 3,889 | |
| March | 4,389 | 4,057 | |
| April | 4,389 | 4,389 | |
| May | 4,389 | 4,389 | |
| June | 4,389 | 4,389 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 174 | 296 | 58.8% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 296 | 0.3% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 121 | 296 | 40.9% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 174 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 174 | N/A | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 112 | 174 | 64.4% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 61 | 174 | 35.1% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 154 | 204 | 75.5% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 46 | 204 | 22.5% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

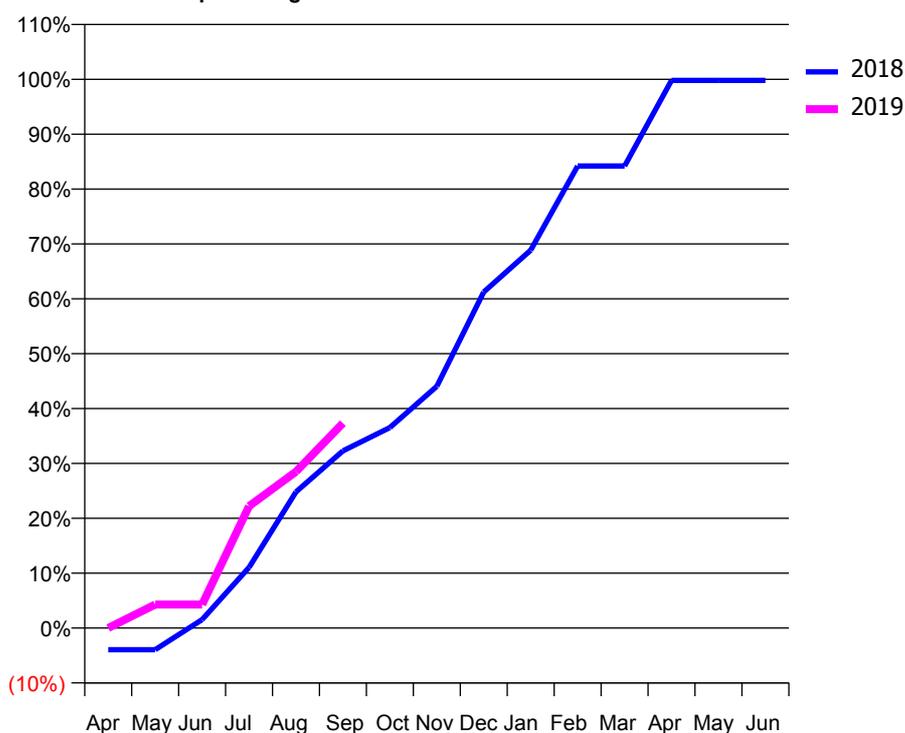
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 168513/0001 - September 2018

| | | | |
|----------------------|-------------------|---|-------------|
| Name or company name | MHT Solutions Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 9,915 |
| Contract start date | 01/06/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £660,860.27 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -77 | -395 | 0 |
| May | 345 | -395 | 424 |
| June | 345 | 152 | 424 |
| July | 1,983 | 1,099 | 2,203 |
| August | 2,407 | 2,466 | 2,827 |
| September | 3,345 | 3,209 | 3,701 |
| October | 4,119 | 3,630 | |
| November | 4,973 | 4,378 | |
| December | 6,168 | 6,084 | |
| January | 6,677 | 6,842 | |
| February | 7,225 | 8,366 | |
| March | 7,981 | 8,366 | |
| April | 9,522 | 9,918 | |
| May | 9,522 | 9,918 | |
| June | 9,522 | 9,918 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 491 | 781 | 62.9% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 231 | 781 | 29.6% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 59 | 781 | 7.6% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 491 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 32 | 491 | 6.5% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 330 | 491 | 67.2% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 125 | 491 | 25.5% | 18.0% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 384 | 440 | 87.3% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 24 | 440 | 5.5% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 22 | 24 | 91.7% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

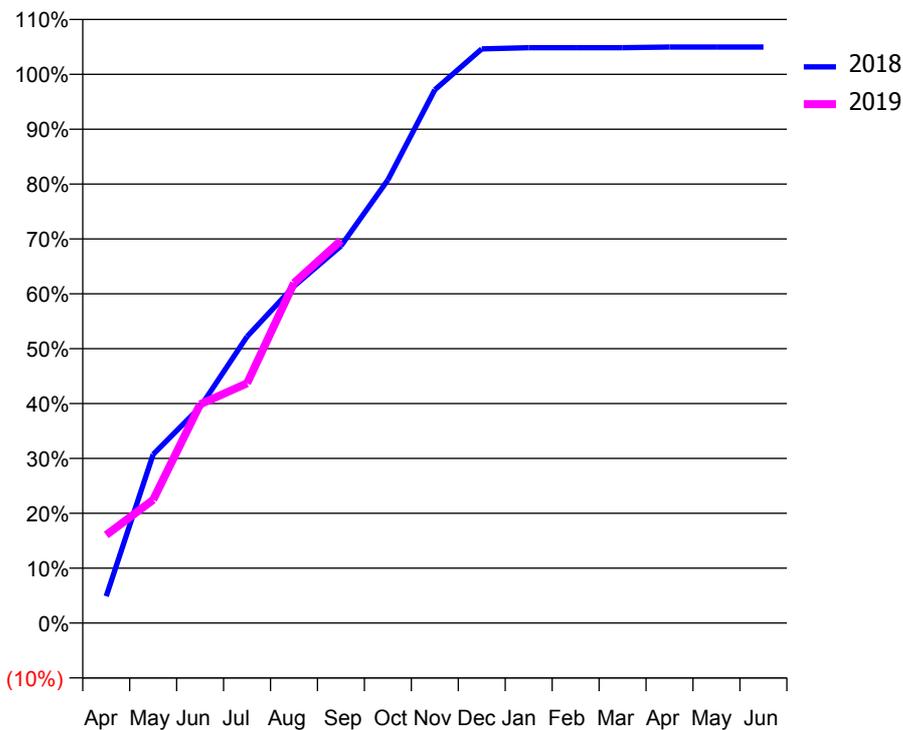
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 171247/0001 - September 2018

| | | | |
|----------------------|---------------------------------|---|---------------|
| Name or company name | Sharing Smiles Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 18,907 |
| Contract start date | 01/08/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,141,050.94 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|--------|
| | 2017 | 2018 | 2019 |
| April | 21 | 924 | 3,034 |
| May | 2,919 | 5,811 | 4,247 |
| June | 4,515 | 7,438 | 7,535 |
| July | 5,971 | 9,870 | 8,261 |
| August | 14,680 | 11,607 | 11,717 |
| September | 16,727 | 12,990 | 13,178 |
| October | 16,998 | 15,269 | |
| November | 19,011 | 18,371 | |
| December | 19,171 | 19,782 | |
| January | 19,197 | 19,824 | |
| February | 19,197 | 19,824 | |
| March | 19,197 | 19,824 | |
| April | 19,197 | 19,845 | |
| May | 19,197 | 19,845 | |
| June | 19,197 | 19,845 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 949 | 1,108 | 85.6% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 156 | 1,108 | 14.1% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 3 | 1,108 | 0.3% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 6 | 949 | 0.6% | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 131 | 949 | 13.8% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 654 | 949 | 68.9% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 158 | 949 | 16.6% | 18.0% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 879 | 890 | 98.8% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 890 | 0.7% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 15 | 16 | 93.8% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

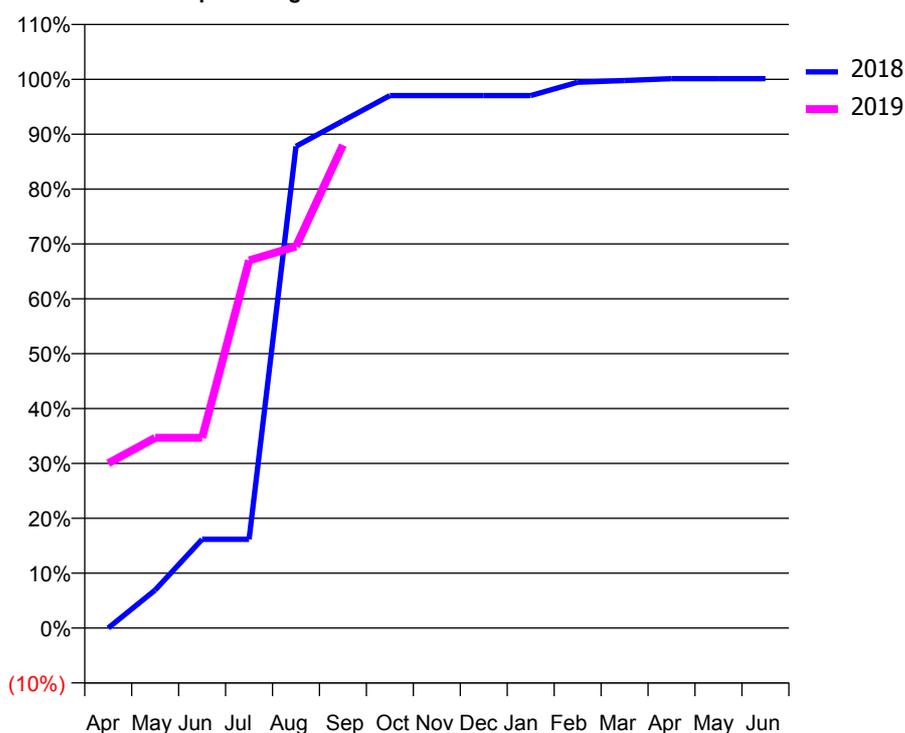
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 178187/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | Oradi Ltd. | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 909 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2026 | Baseline contract value | £59,620.06 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 273 |
| May | 316 | 63 | 315 |
| June | 316 | 147 | 315 |
| July | 505 | 147 | 609 |
| August | 547 | 798 | 632 |
| September | 652 | 840 | 800 |
| October | 843 | 882 | |
| November | 885 | 882 | |
| December | 886 | 882 | |
| January | 886 | 882 | |
| February | 909 | 904 | |
| March | 909 | 907 | |
| April | 909 | 910 | |
| May | 909 | 910 | |
| June | 909 | 910 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 42 | 49 | 85.7% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 49 | 0.0% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 7 | 49 | 14.3% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 42 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 42 | 2.4% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 39 | 42 | 92.9% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 42 | 4.8% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 9 | 55 | 16.4% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 7 | 55 | 12.7% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

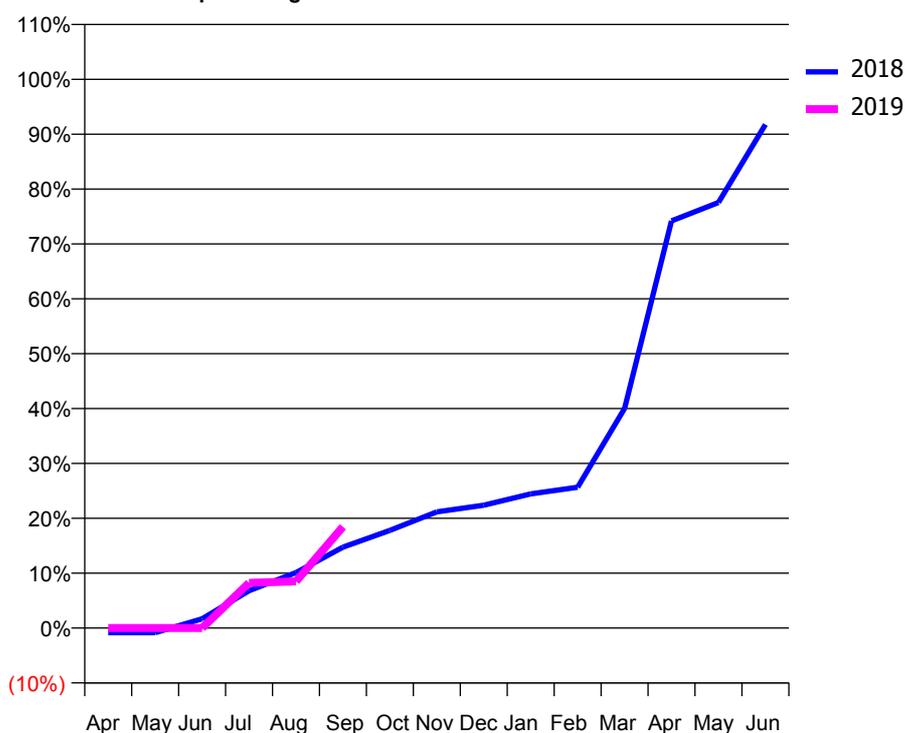
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 181080/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Watford Orthodontic Practice | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,633 |
| Contract start date | 01/04/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £475,952.05 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.08 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -11 | -65 | 0 |
| May | -11 | -65 | 0 |
| June | -11 | 128 | 0 |
| July | -11 | 520 | 628 |
| August | 1,127 | 771 | 650 |
| September | 1,686 | 1,125 | 1,408 |
| October | 1,948 | 1,359 | |
| November | 2,825 | 1,617 | |
| December | 3,367 | 1,709 | |
| January | 4,172 | 1,866 | |
| February | 4,908 | 1,959 | |
| March | 6,002 | 3,055 | |
| April | 7,067 | 5,664 | |
| May | 7,455 | 5,919 | |
| June | 7,568 | 7,005 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 343 | 516 | 66.5% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 46 | 516 | 8.9% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 127 | 516 | 24.6% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 343 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 15 | 343 | 4.4% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 228 | 343 | 66.5% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 100 | 343 | 29.2% | 18.0% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 201 | 233 | 86.3% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 14 | 233 | 6.0% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 10 | 11 | 90.9% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

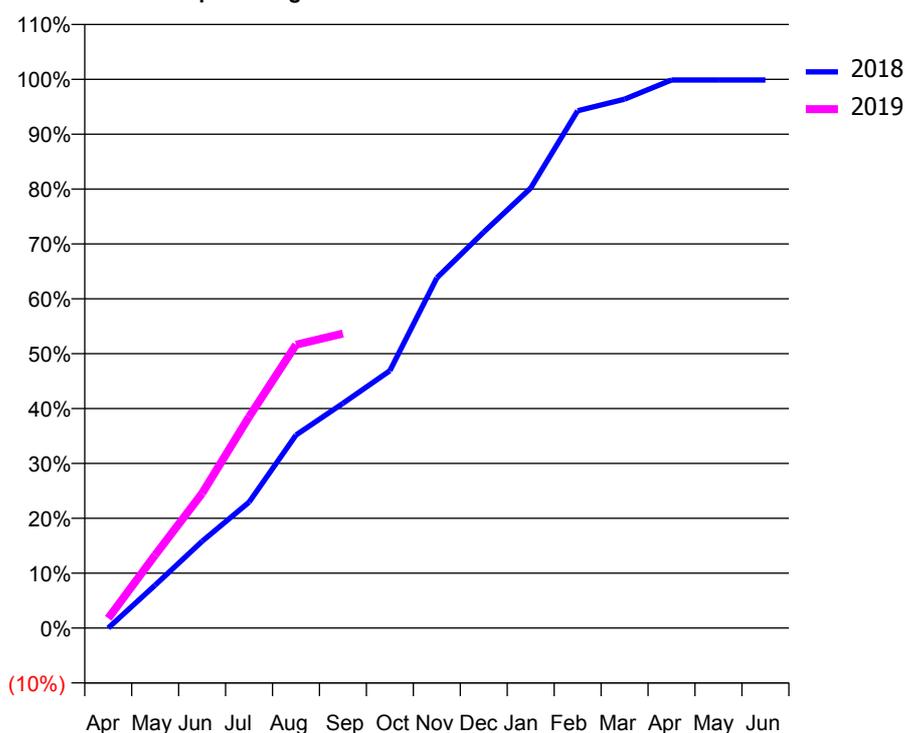
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 186872/0005 - September 2018

| | | | |
|----------------------|---------------------|---|-------------|
| Name or company name | ORTHOWORLD 2000 LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,225 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £489,736.81 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 107 | 0 | 129 |
| May | 698 | 566 | 962 |
| June | 1,168 | 1,142 | 1,773 |
| July | 1,953 | 1,657 | 2,782 |
| August | 2,678 | 2,542 | 3,730 |
| September | 3,100 | 2,958 | 3,878 |
| October | 3,966 | 3,389 | |
| November | 4,570 | 4,610 | |
| December | 5,648 | 5,213 | |
| January | 6,057 | 5,792 | |
| February | 6,680 | 6,811 | |
| March | 7,181 | 6,964 | |
| April | 7,224 | 7,215 | |
| May | 7,247 | 7,215 | |
| June | 7,247 | 7,215 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 384 | 565 | 68.0% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 45 | 565 | 8.0% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 136 | 565 | 24.1% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 384 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 45 | 384 | 11.7% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 289 | 384 | 75.3% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 49 | 384 | 12.8% | 18.0% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 256 | 288 | 88.9% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 14 | 288 | 4.9% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 12 | 12 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

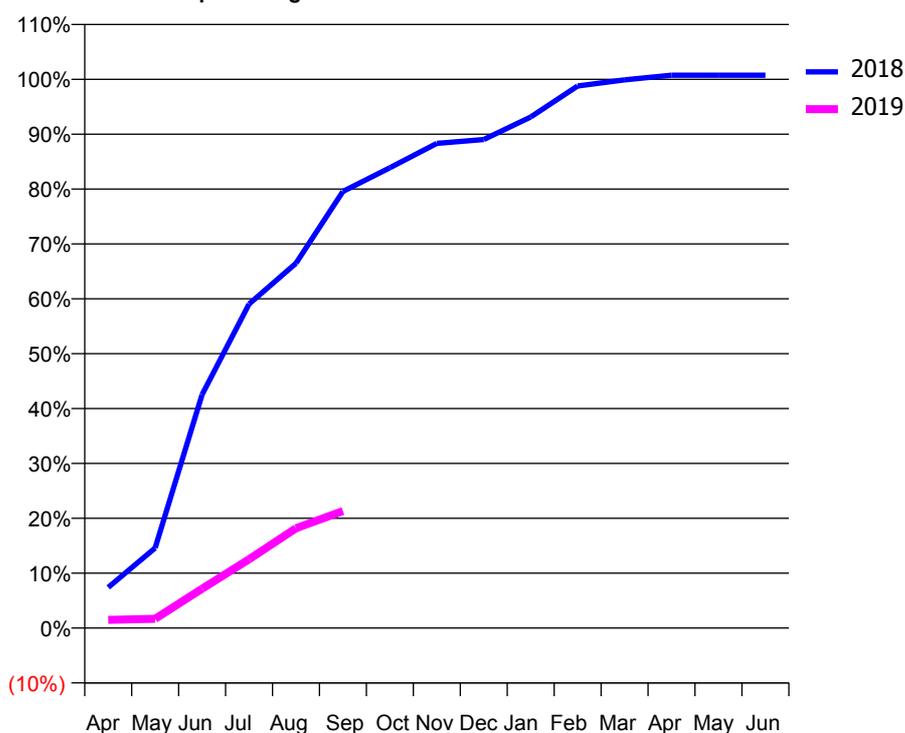
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 187402/0003 - September 2018

| | | | |
|----------------------|-------------------------|---|---------------|
| Name or company name | Moopen Dental Care | 18/19 Contracted general activity (UDA) | 44,871 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,926 |
| Contract start date | 01/02/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £1,414,517.63 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.18 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 417 | 217 | 44 |
| May | 638 | 427 | 49 |
| June | 844 | 1,245 | 210 |
| July | 1,162 | 1,728 | 367 |
| August | 1,233 | 1,945 | 532 |
| September | 1,443 | 2,328 | 624 |
| October | 1,767 | 2,454 | |
| November | 2,157 | 2,584 | |
| December | 2,657 | 2,605 | |
| January | 2,854 | 2,725 | |
| February | 2,912 | 2,890 | |
| March | 2,957 | 2,923 | |
| April | 2,990 | 2,948 | |
| May | 2,990 | 2,948 | |
| June | 2,990 | 2,948 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 51 | 326 | 15.6% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 51 | 326 | 15.6% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 224 | 326 | 68.7% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 51 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 51 | <i>N/A</i> | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 25 | 51 | 49.0% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 26 | 51 | 51.0% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 21 | <i>N/A</i> | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 21 | 0.0% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

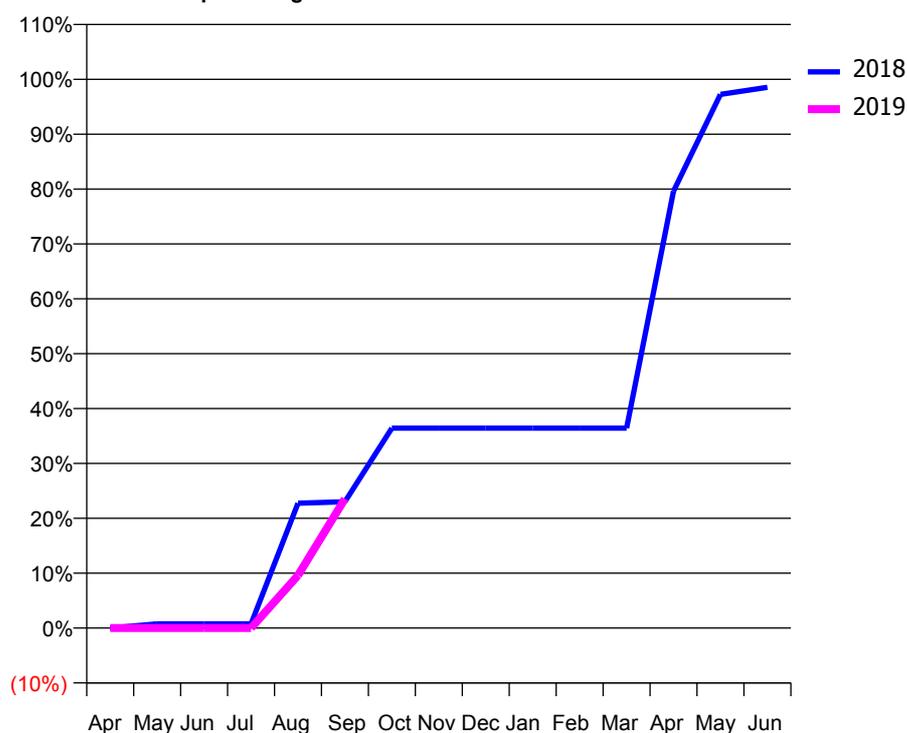
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 187801/0002 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | Cheyne Walk | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,135 |
| Contract start date | 08/08/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £537,438.31 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 22 | 0 | 0 |
| May | 22 | 63 | 0 |
| June | 66 | 63 | 0 |
| July | 549 | 63 | 0 |
| August | 549 | 1,850 | 781 |
| September | 1,500 | 1,872 | 1,915 |
| October | 2,092 | 2,964 | |
| November | 3,311 | 2,964 | |
| December | 4,006 | 2,964 | |
| January | 4,494 | 2,964 | |
| February | 5,569 | 2,964 | |
| March | 6,348 | 2,964 | |
| April | 6,348 | 6,477 | |
| May | 8,221 | 7,911 | |
| June | 8,221 | 8,016 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 386 | 390 | 99.0% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 390 | 0.3% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 3 | 390 | 0.8% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 386 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 386 | N/A | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 383 | 386 | 99.2% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 386 | N/A | 18.0% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 280 | N/A | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 280 | 0.0% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 40 | 43 | 93.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

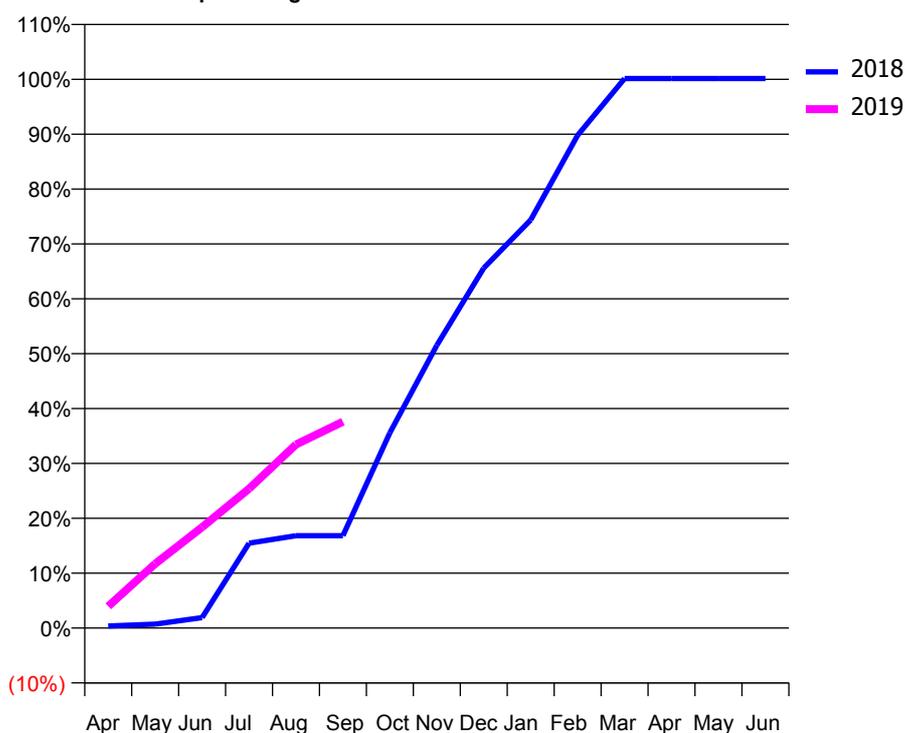
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 188093/0001 - September 2018

| | | | |
|----------------------|---------------------|---|-------------|
| Name or company name | Inline Orthodontics | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 12,238 |
| Contract start date | 01/10/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £802,599.50 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 45 | 487 |
| May | 1,740 | 87 | 1,432 |
| June | 2,746 | 234 | 2,251 |
| July | 3,182 | 1,893 | 3,107 |
| August | 4,302 | 2,061 | 4,094 |
| September | 4,779 | 2,061 | 4,602 |
| October | 5,661 | 4,354 | |
| November | 6,047 | 6,307 | |
| December | 8,579 | 8,029 | |
| January | 9,419 | 9,100 | |
| February | 10,931 | 10,990 | |
| March | 12,111 | 12,254 | |
| April | 12,115 | 12,254 | |
| May | 12,136 | 12,254 | |
| June | 12,136 | 12,254 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 711 | 711 | 100.0% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 711 | 0.0% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 711 | 0.0% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 2 | 711 | 0.3% | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 32 | 711 | 4.5% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 503 | 711 | 70.7% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 172 | 711 | 24.2% | 18.0% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 512 | 560 | 91.4% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 30 | 560 | 5.4% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 18 | 18 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

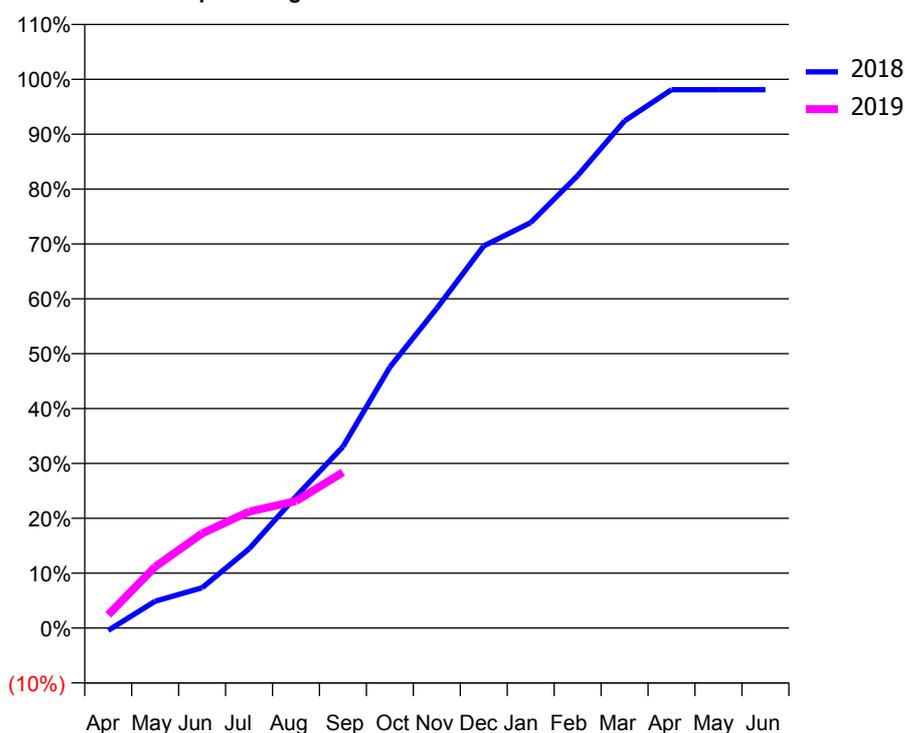
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 192961/0001 - September 2018

| | | | |
|----------------------|--|---|-------------|
| Name or company name | Mrs P Hadj-Bagheri, Mr M Eyrumlu and Mr A Eyruml | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,500 |
| Contract start date | 01/12/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £273,695.43 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.12 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | -20 | 109 |
| May | 458 | 220 | 503 |
| June | 1,280 | 330 | 776 |
| July | 1,949 | 649 | 955 |
| August | 2,163 | 1,080 | 1,041 |
| September | 2,453 | 1,487 | 1,277 |
| October | 2,796 | 2,140 | |
| November | 3,206 | 2,623 | |
| December | 3,402 | 3,133 | |
| January | 3,465 | 3,325 | |
| February | 3,812 | 3,710 | |
| March | 4,329 | 4,159 | |
| April | 4,371 | 4,414 | |
| May | 4,480 | 4,414 | |
| June | 4,480 | 4,414 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 195 | 319 | 61.1% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 7 | 319 | 2.2% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 117 | 319 | 36.7% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 195 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 13 | 195 | 6.7% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 182 | 195 | 93.3% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 195 | N/A | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

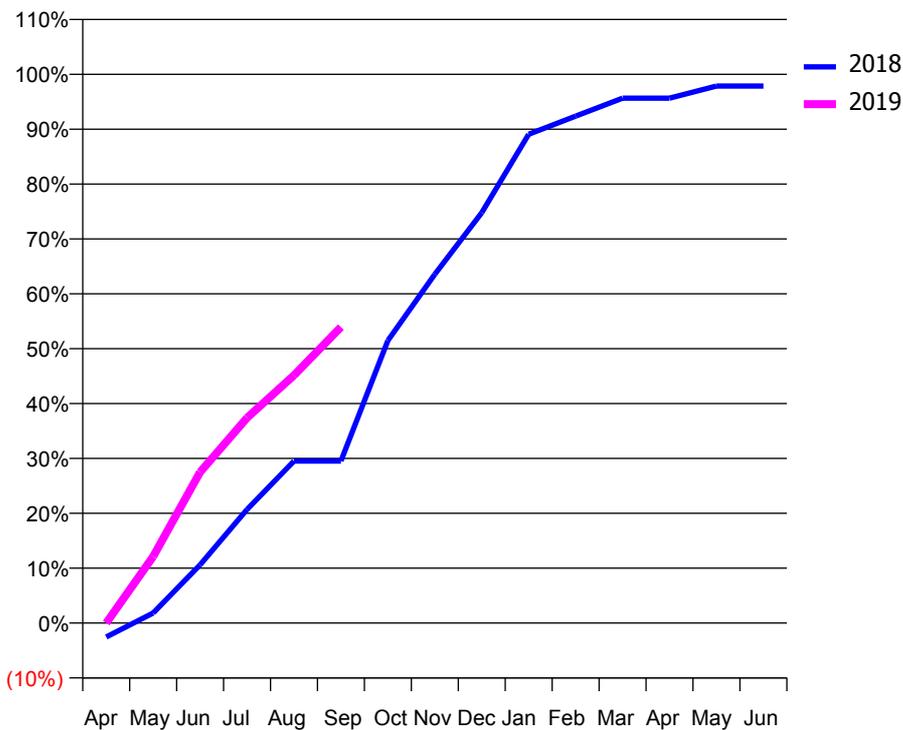
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 196355/0001 - September 2018

| | | | |
|----------------------|-------------------|---|-------------|
| Name or company name | Ortho-Tek Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,911 |
| Contract start date | 01/04/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £118,222.26 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | -49 | 0 |
| May | 224 | 35 | 232 |
| June | 337 | 203 | 526 |
| July | 491 | 396 | 715 |
| August | 556 | 564 | 863 |
| September | 711 | 564 | 1,031 |
| October | 711 | 984 | |
| November | 1,029 | 1,215 | |
| December | 1,241 | 1,429 | |
| January | 1,325 | 1,702 | |
| February | 1,388 | 1,765 | |
| March | 1,406 | 1,828 | |
| April | 1,805 | 1,828 | |
| May | 1,847 | 1,870 | |
| June | 1,847 | 1,870 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 112 | 113 | 99.1% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 113 | 0.0% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 1 | 113 | 0.9% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 112 | 0.9% | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 112 | 3.6% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 87 | 112 | 77.7% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 20 | 112 | 17.9% | 18.0% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 93 | 111 | 83.8% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 15 | 111 | 13.5% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

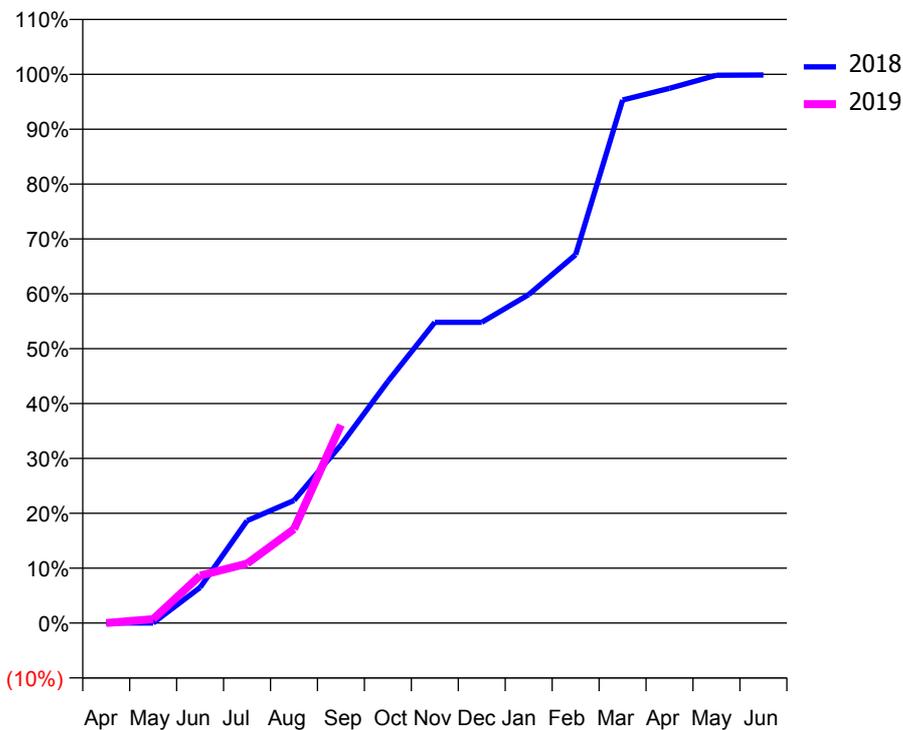
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 197726/0001 - September 2018

| | | | |
|----------------------|---|---|-------------|
| Name or company name | The Tomlinson Avenue Orthodontic Centre Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,937 |
| Contract start date | 15/12/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £166,497.23 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -12 | 0 | 0 |
| May | -12 | 0 | 21 |
| June | -12 | 191 | 254 |
| July | -12 | 548 | 318 |
| August | 1,273 | 656 | 503 |
| September | 1,568 | 953 | 1,060 |
| October | 1,631 | 1,293 | |
| November | 2,118 | 1,610 | |
| December | 2,328 | 1,610 | |
| January | 2,476 | 1,758 | |
| February | 2,876 | 1,972 | |
| March | 2,939 | 2,799 | |
| April | 2,939 | 2,862 | |
| May | 2,939 | 2,932 | |
| June | 2,939 | 2,933 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 147 | 230 | 63.9% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 230 | 0.9% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 81 | 230 | 35.2% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 147 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 147 | 2.0% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 116 | 147 | 78.9% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 28 | 147 | 19.0% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 39 | 42 | 92.9% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 42 | 0.0% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

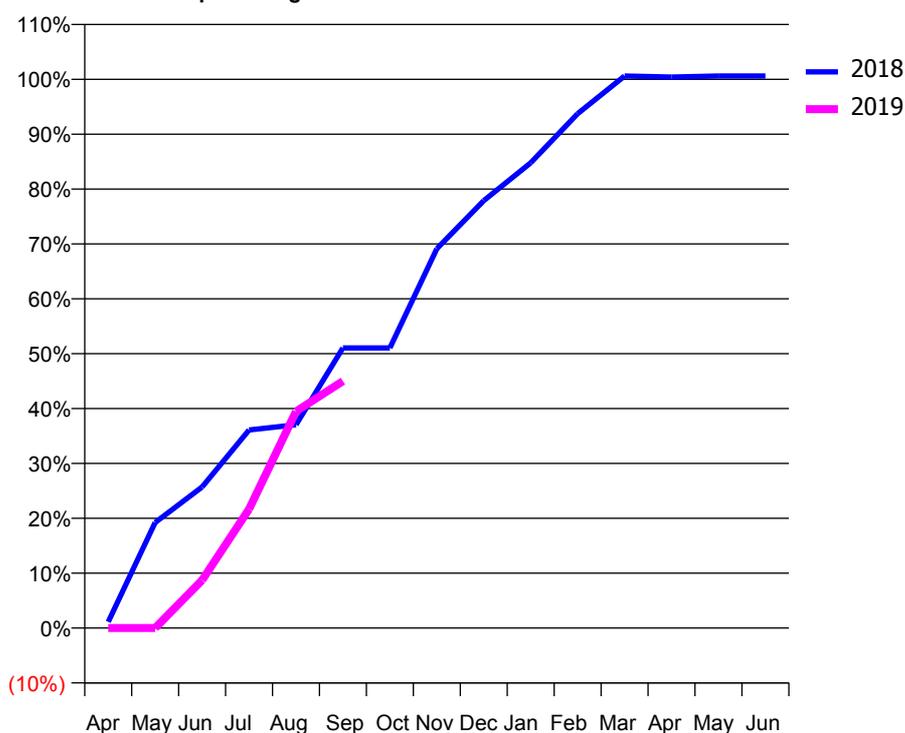
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 199761/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Watford Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 11,015 |
| Contract start date | 01/04/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £688,102.64 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | -244 | 124 | 0 |
| May | 739 | 2,119 | 0 |
| June | 739 | 2,833 | 960 |
| July | 1,690 | 3,975 | 2,388 |
| August | 4,687 | 4,080 | 4,349 |
| September | 5,468 | 5,624 | 4,958 |
| October | 5,888 | 5,624 | |
| November | 7,403 | 7,614 | |
| December | 8,055 | 8,580 | |
| January | 8,632 | 9,338 | |
| February | 9,871 | 10,325 | |
| March | 10,694 | 11,081 | |
| April | 10,887 | 11,060 | |
| May | 10,929 | 11,081 | |
| June | 10,950 | 11,081 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 492 | 694 | 70.9% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 74 | 694 | 10.7% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 128 | 694 | 18.4% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 492 | 0.2% | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 23 | 492 | 4.7% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 397 | 492 | 80.7% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 67 | 492 | 13.6% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 164 | 446 | 36.8% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 33 | 446 | 7.4% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 15 | 15 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

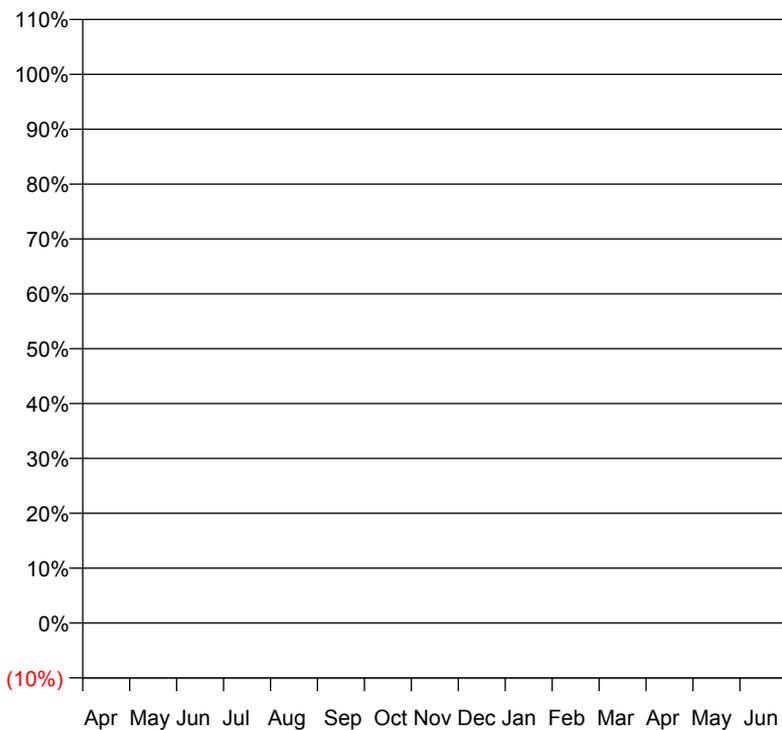
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 201162/0003 - September 2018

| | | | |
|----------------------|--------------|---|------------|
| Name or company name | MR JG MCKEON | 18/19 Contracted general activity (UDA) | 1,872 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/04/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £49,956.94 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



— 2018
— 2019

| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 23 | 0 | 0 |
| May | 23 | 0 | 0 |
| June | 23 | 0 | 0 |
| July | 23 | 0 | 0 |
| August | 23 | 0 | 0 |
| September | 0 | 0 | 1 |
| October | 0 | 0 | |
| November | 1 | 0 | |
| December | 2 | 0 | |
| January | 0 | 0 | |
| February | 0 | 0 | |
| March | 1 | 1 | |
| April | 1 | 1 | |
| May | 1 | 1 | |
| June | 1 | 1 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 0 | 1 | 0.0% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 1 | 0.0% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 1 | 1 | 100.0% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 0 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 0 | N/A | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 0 | N/A | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 0 | N/A | 18.0% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

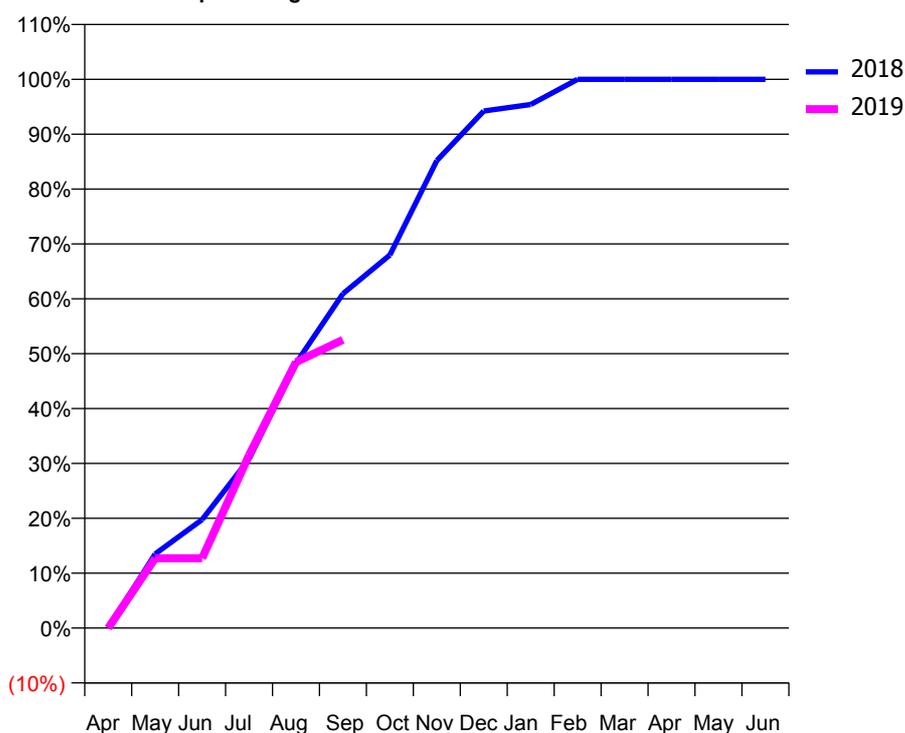
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 232718/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR A RUMBAK | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,747 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £231,825.01 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.25 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 770 | 506 | 477 |
| June | 823 | 741 | 477 |
| July | 1,156 | 1,154 | 1,182 |
| August | 1,510 | 1,808 | 1,816 |
| September | 1,815 | 2,283 | 1,968 |
| October | 2,018 | 2,547 | |
| November | 2,465 | 3,192 | |
| December | 2,969 | 3,530 | |
| January | 2,990 | 3,575 | |
| February | 3,536 | 3,747 | |
| March | 3,747 | 3,747 | |
| April | 3,747 | 3,747 | |
| May | 3,747 | 3,747 | |
| June | 3,747 | 3,747 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 144 | 549 | 26.2% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 549 | 0.2% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 404 | 549 | 73.6% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 144 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 144 | 0.7% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 109 | 144 | 75.7% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 34 | 144 | 23.6% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 39 | N/A | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 39 | 0.0% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 7 | 7 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

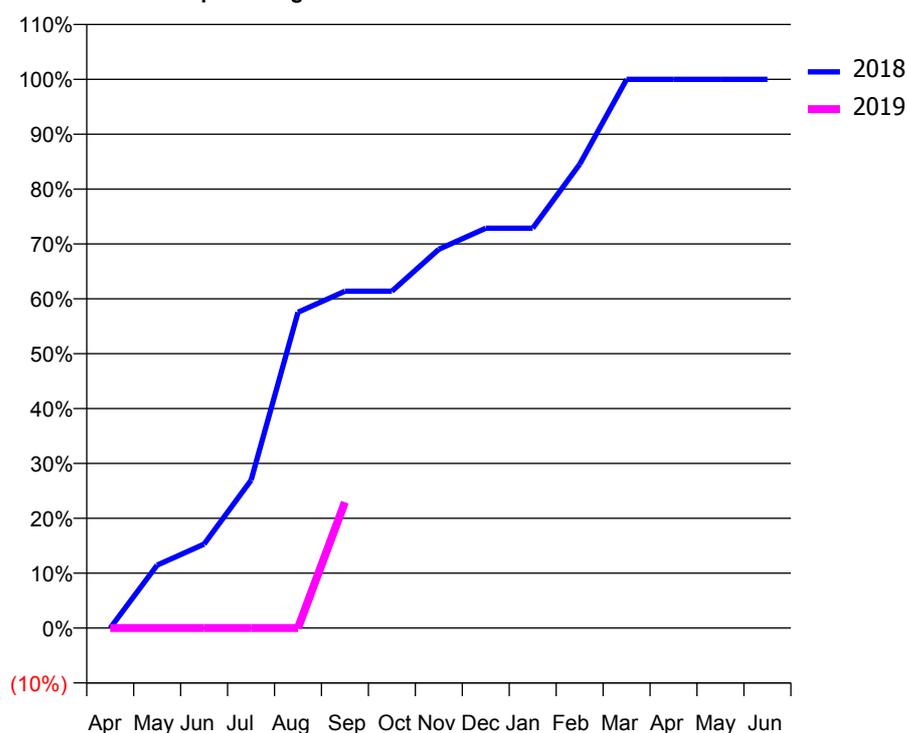
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 263605/0003 - September 2018

| | | | |
|----------------------|--------------|---|------------|
| Name or company name | MR MD VERNON | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 549 |
| Contract start date | 01/02/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £33,969.60 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 63 | 0 |
| June | 151 | 84 | 0 |
| July | 256 | 148 | 0 |
| August | 299 | 316 | 0 |
| September | 341 | 337 | 126 |
| October | 404 | 337 | |
| November | 425 | 379 | |
| December | 425 | 400 | |
| January | 425 | 400 | |
| February | 426 | 464 | |
| March | 552 | 549 | |
| April | 552 | 549 | |
| May | 552 | 549 | |
| June | 552 | 549 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 16 | 18 | 88.9% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 18 | 0.0% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 2 | 18 | 11.1% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 16 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 16 | N/A | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 13 | 16 | 81.3% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 16 | 18.8% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 26 | 29 | 89.7% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 29 | 3.4% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

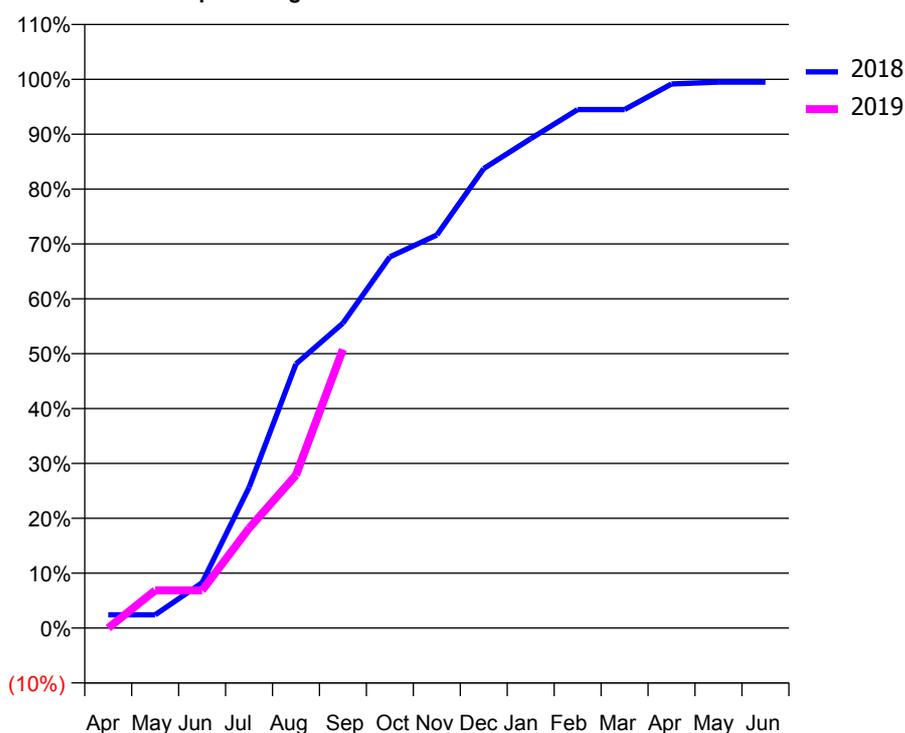
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 333441/0001 - September 2018

| | | | |
|----------------------|----------------|---|-------------|
| Name or company name | MRS AA SOYOMBO | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,028 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £526,468.30 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.44 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 194 | 0 |
| May | 0 | 194 | 550 |
| June | 637 | 664 | 550 |
| July | 972 | 2,058 | 1,461 |
| August | 1,218 | 3,865 | 2,237 |
| September | 1,474 | 4,461 | 4,077 |
| October | 5,138 | 5,430 | |
| November | 5,323 | 5,749 | |
| December | 6,023 | 6,723 | |
| January | 6,919 | 7,159 | |
| February | 7,928 | 7,586 | |
| March | 7,928 | 7,586 | |
| April | 8,024 | 7,959 | |
| May | 8,024 | 7,986 | |
| June | 8,024 | 7,986 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 334 | 922 | 36.2% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 56 | 922 | 6.1% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 532 | 922 | 57.7% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 334 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 334 | 0.3% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 318 | 334 | 95.2% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 13 | 334 | 3.9% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 144 | 204 | 70.6% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 54 | 204 | 26.5% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 7 | 7 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

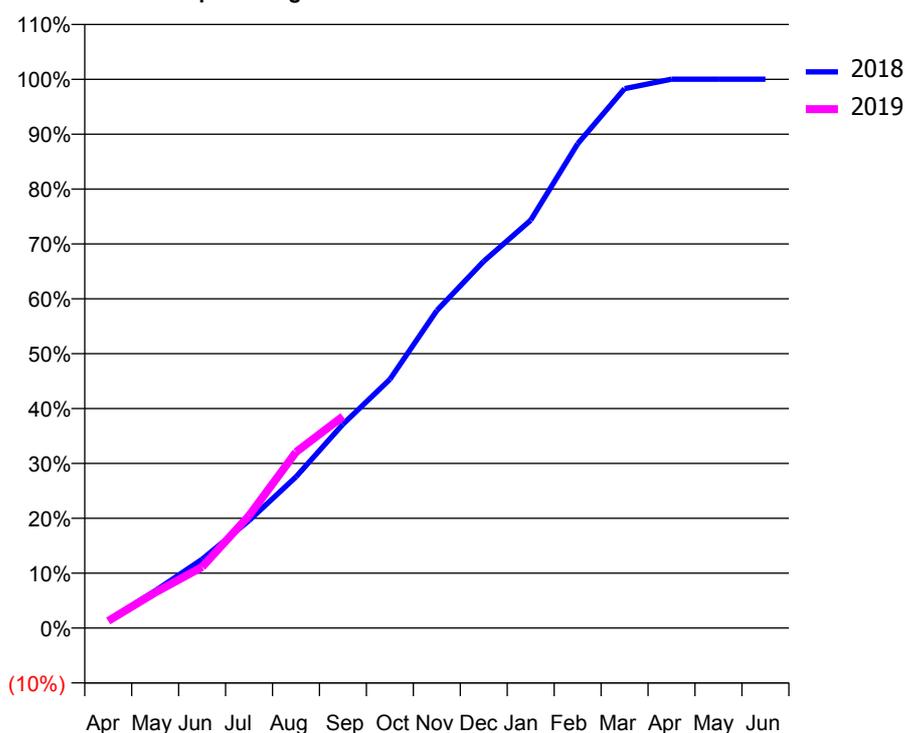
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 335460/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR SF ISMAIL | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,302 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £461,809.06 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 44 | 106 | 94 |
| May | 460 | 496 | 473 |
| June | 693 | 916 | 813 |
| July | 1,525 | 1,431 | 1,497 |
| August | 2,085 | 2,012 | 2,341 |
| September | 2,785 | 2,712 | 2,816 |
| October | 3,759 | 3,310 | |
| November | 4,488 | 4,226 | |
| December | 5,253 | 4,881 | |
| January | 5,673 | 5,427 | |
| February | 6,501 | 6,443 | |
| March | 7,239 | 7,178 | |
| April | 7,302 | 7,304 | |
| May | 7,302 | 7,304 | |
| June | 7,302 | 7,304 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 357 | 503 | 71.0% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 47 | 503 | 9.3% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 99 | 503 | 19.7% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 2 | 357 | 0.6% | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 12 | 357 | 3.4% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 270 | 357 | 75.6% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 64 | 357 | 17.9% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 284 | 317 | 89.6% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 25 | 317 | 7.9% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 9 | 10 | 90.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

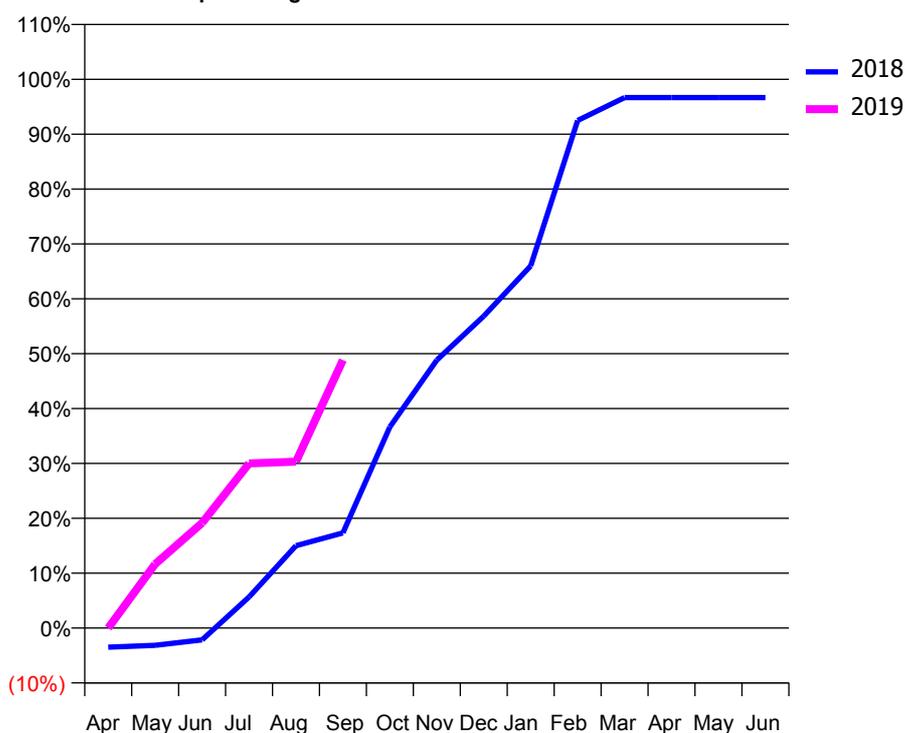
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 363456/0002 - September 2018

| | | | |
|----------------------|------------------|---|------------|
| Name or company name | Ballard & Tucker | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 600 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £40,001.61 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.24 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 10 | -21 | 0 |
| May | 25 | -19 | 70 |
| June | 30 | -13 | 115 |
| July | 53 | 34 | 180 |
| August | 56 | 90 | 182 |
| September | 64 | 104 | 293 |
| October | 197 | 220 | |
| November | 267 | 293 | |
| December | 312 | 341 | |
| January | 344 | 396 | |
| February | 383 | 555 | |
| March | 433 | 580 | |
| April | 573 | 580 | |
| May | 574 | 580 | |
| June | 576 | 580 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 36 | 117 | 30.8% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 6 | 117 | 5.1% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 75 | 117 | 64.1% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 36 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 36 | 2.8% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 28 | 36 | 77.8% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 7 | 36 | 19.4% | 18.0% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 1 | 12 | 8.3% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 12 | 8.3% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

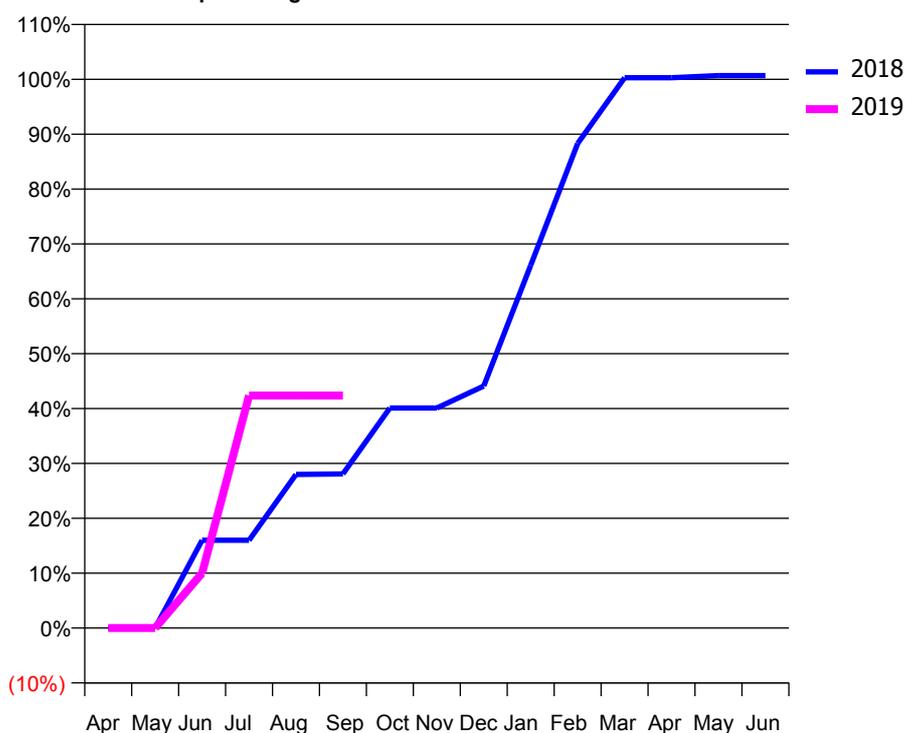
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 573949/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR IJ DIBBLE | 18/19 Contracted general activity (UDA) | 4,055 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,050 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £215,610.24 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -3 | 0 | 0 |
| May | -3 | 0 | 0 |
| June | -3 | 168 | 105 |
| July | 187 | 168 | 445 |
| August | 272 | 294 | 445 |
| September | 293 | 295 | 445 |
| October | 380 | 421 | |
| November | 527 | 421 | |
| December | 592 | 463 | |
| January | 718 | 694 | |
| February | 844 | 927 | |
| March | 1,012 | 1,053 | |
| April | 1,054 | 1,053 | |
| May | 1,054 | 1,057 | |
| June | 1,054 | 1,057 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 59 | 59 | 100.0% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 59 | 0.0% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 59 | 0.0% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 59 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 59 | N/A | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 43 | 59 | 72.9% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 16 | 59 | 27.1% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 27 | N/A | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 27 | 0.0% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

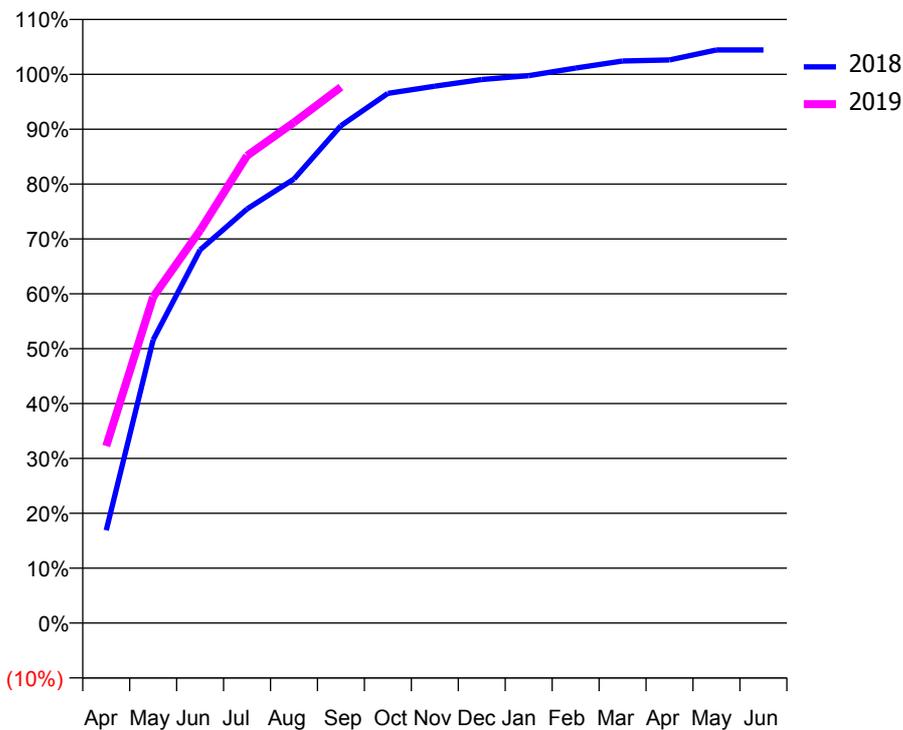
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 577987/0001 - September 2018

| | | | |
|----------------------|--------------|---|------------|
| Name or company name | MR K SHETH | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,153 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £71,728.26 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.27 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 200 | 195 | 372 |
| May | 485 | 595 | 685 |
| June | 485 | 784 | 825 |
| July | 830 | 870 | 982 |
| August | 983 | 933 | 1,052 |
| September | 1,056 | 1,045 | 1,126 |
| October | 1,070 | 1,113 | |
| November | 1,070 | 1,128 | |
| December | 1,137 | 1,142 | |
| January | 1,137 | 1,150 | |
| February | 1,168 | 1,166 | |
| March | 1,168 | 1,181 | |
| April | 1,168 | 1,183 | |
| May | 1,189 | 1,204 | |
| June | 1,189 | 1,204 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 55 | 249 | 22.1% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 45 | 249 | 18.1% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 149 | 249 | 59.8% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 3 | 55 | 5.5% | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 55 | 9.1% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 39 | 55 | 70.9% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 8 | 55 | 14.5% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 19 | 25 | 76.0% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 25 | 8.0% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

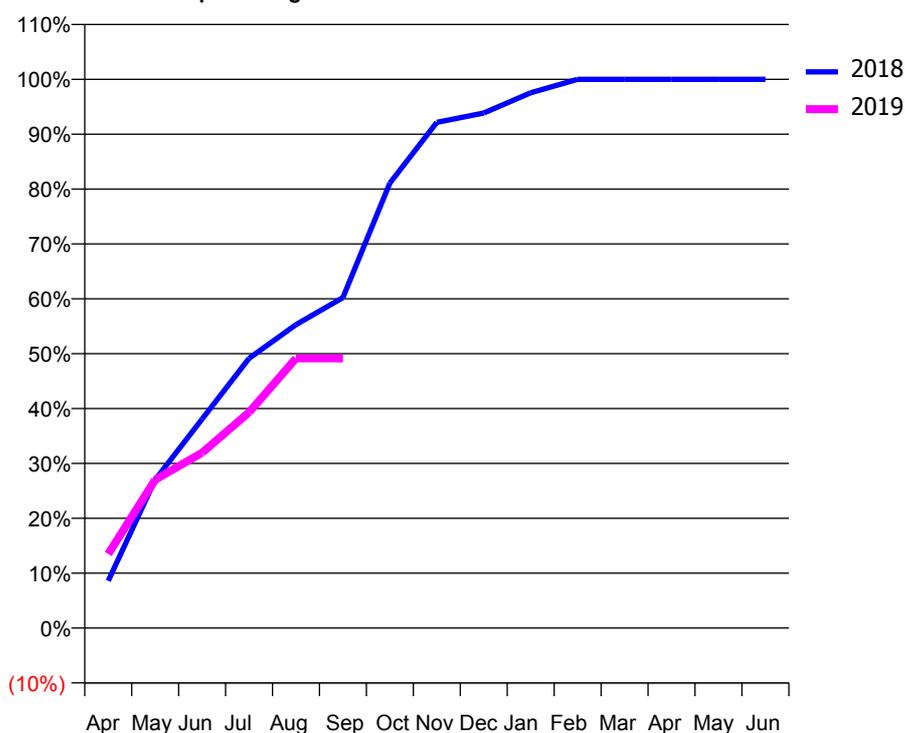
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 623628/0003 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR J PANDYA | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,709 |
| Contract start date | 01/12/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £106,624.45 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 126 | 147 | 231 |
| May | 483 | 462 | 462 |
| June | 609 | 651 | 546 |
| July | 945 | 840 | 672 |
| August | 1,092 | 945 | 840 |
| September | 1,197 | 1,029 | 840 |
| October | 1,365 | 1,386 | |
| November | 1,491 | 1,575 | |
| December | 1,491 | 1,604 | |
| January | 1,661 | 1,667 | |
| February | 1,661 | 1,709 | |
| March | 1,709 | 1,709 | |
| April | 1,709 | 1,709 | |
| May | 1,709 | 1,709 | |
| June | 1,709 | 1,709 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 73 | 81 | 90.1% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 81 | 3.7% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 5 | 81 | 6.2% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 73 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 7 | 73 | 9.6% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 51 | 73 | 69.9% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 15 | 73 | 20.5% | 18.0% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 59 | 63 | 93.7% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 63 | 1.6% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

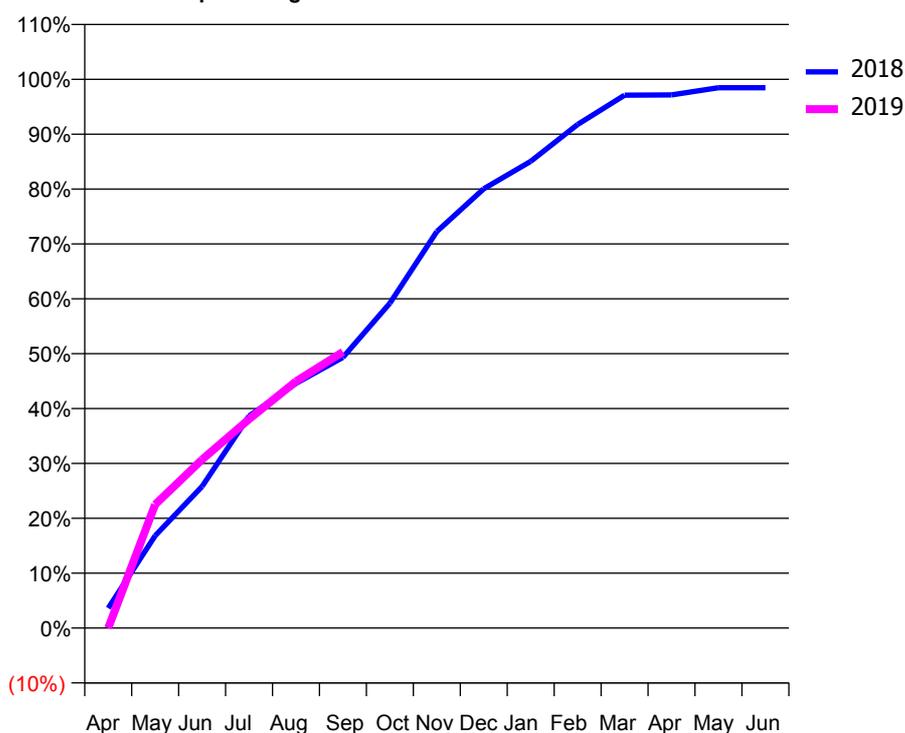
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 631256/0001 - September 2018

| | | | |
|----------------------|-----------------------------|---|-------------|
| Name or company name | Smiles Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 10,755 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2026 | Baseline contract value | £705,109.25 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.26 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 527 | 391 | 0 |
| May | 836 | 1,810 | 2,421 |
| June | 1,634 | 2,775 | 3,302 |
| July | 3,948 | 4,157 | 4,093 |
| August | 4,765 | 4,797 | 4,834 |
| September | 6,010 | 5,304 | 5,411 |
| October | 6,757 | 6,366 | |
| November | 7,719 | 7,771 | |
| December | 8,373 | 8,610 | |
| January | 8,949 | 9,146 | |
| February | 9,723 | 9,869 | |
| March | 10,385 | 10,443 | |
| April | 10,645 | 10,449 | |
| May | 10,670 | 10,589 | |
| June | 10,673 | 10,589 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 492 | 1,151 | 42.7% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 85 | 1,151 | 7.4% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 574 | 1,151 | 49.9% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 492 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 13 | 492 | 2.6% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 365 | 492 | 74.2% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 114 | 492 | 23.2% | 18.0% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 410 | 457 | 89.7% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 17 | 457 | 3.7% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 17 | 18 | 94.4% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

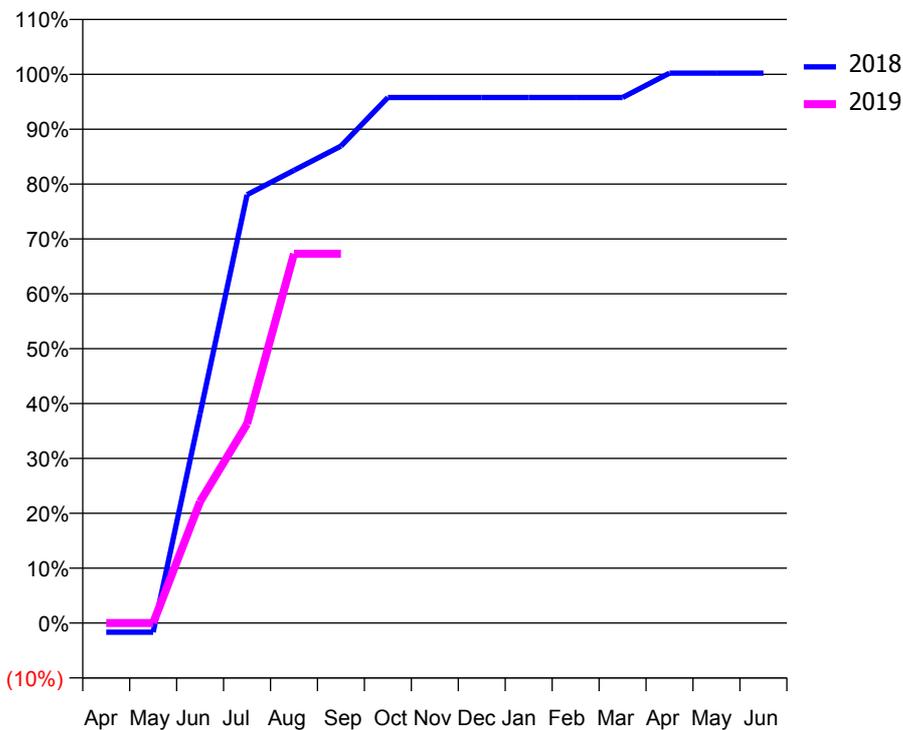
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 674591/0001 - September 2018

| | | | |
|----------------------|--------------|---|------------|
| Name or company name | MR S POPAT | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 474 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £29,572.83 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | -8 | 0 |
| May | 126 | -8 | 0 |
| June | 336 | 181 | 105 |
| July | 466 | 370 | 172 |
| August | 466 | 391 | 319 |
| September | 466 | 412 | 319 |
| October | 466 | 454 | |
| November | 466 | 454 | |
| December | 466 | 454 | |
| January | 466 | 454 | |
| February | 466 | 454 | |
| March | 466 | 454 | |
| April | 466 | 475 | |
| May | 466 | 475 | |
| June | 466 | 475 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 19 | 19 | 100.0% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 19 | 0.0% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 19 | 0.0% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 19 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 19 | 5.3% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 15 | 19 | 78.9% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 19 | 15.8% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 17 | 18 | 94.4% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 18 | 5.6% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

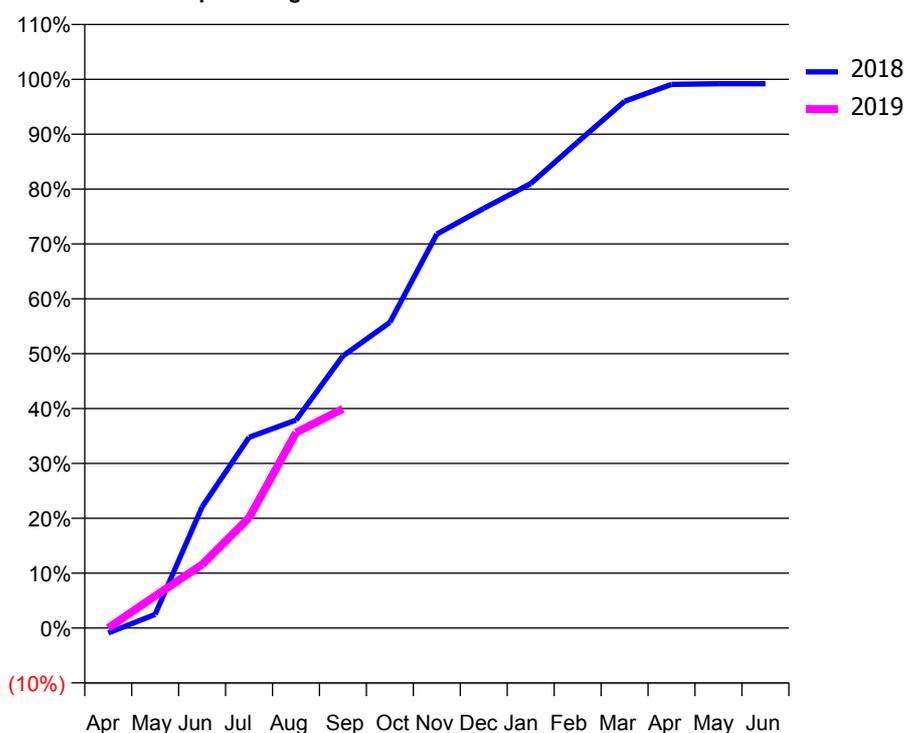
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 732656/0004 - September 2018

| | | | |
|----------------------|---------------|---|------------|
| Name or company name | MR TS CLAYDON | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,522 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £94,045.18 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | -14 | 0 |
| May | 259 | 38 | 89 |
| June | 643 | 336 | 176 |
| July | 769 | 529 | 306 |
| August | 904 | 577 | 542 |
| September | 927 | 755 | 608 |
| October | 1,013 | 848 | |
| November | 1,038 | 1,093 | |
| December | 1,129 | 1,164 | |
| January | 1,239 | 1,233 | |
| February | 1,325 | 1,348 | |
| March | 1,412 | 1,461 | |
| April | 1,412 | 1,508 | |
| May | 1,508 | 1,510 | |
| June | 1,508 | 1,510 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 66 | 124 | 53.2% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 24 | 124 | 19.4% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 34 | 124 | 27.4% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 66 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 66 | 4.5% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 59 | 66 | 89.4% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 66 | 6.1% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 10 | 14 | 71.4% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 14 | 0.0% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

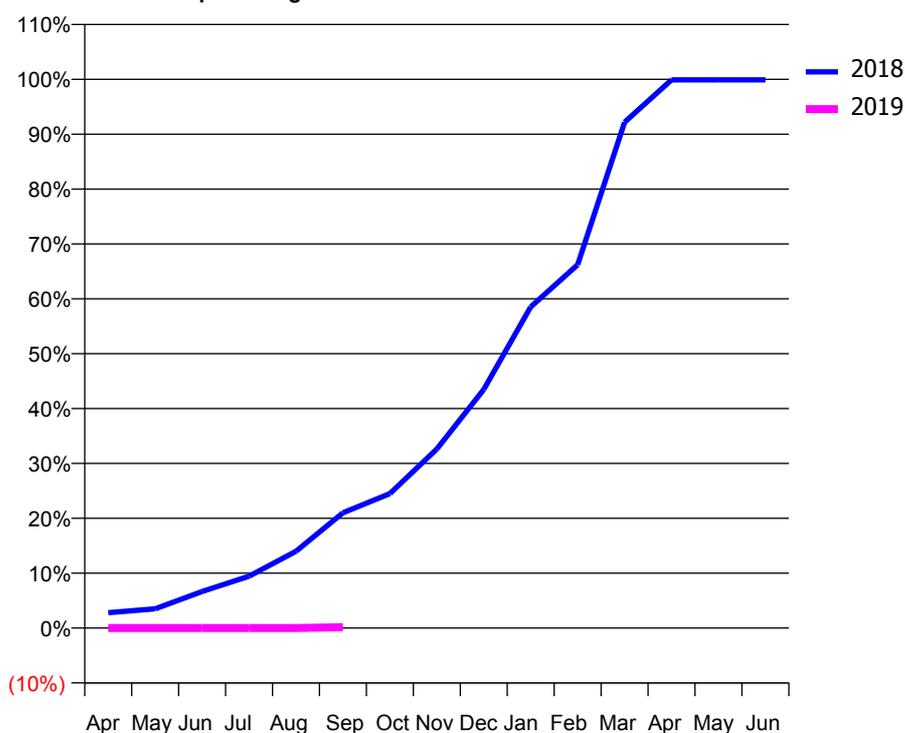
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 736155/0001 - September 2018

| | | | |
|----------------------|--|---|---------------|
| Name or company name | Marsh Road Dental Practice Partnership | 18/19 Contracted general activity (UDA) | 22,556 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,000 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £1,046,944.18 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 41 | 168 | 0 |
| May | 225 | 210 | 0 |
| June | 692 | 399 | 0 |
| July | 1,219 | 567 | 0 |
| August | 1,689 | 840 | 0 |
| September | 2,184 | 1,260 | 9 |
| October | 2,482 | 1,470 | |
| November | 3,079 | 1,957 | |
| December | 3,734 | 2,608 | |
| January | 4,091 | 3,511 | |
| February | 4,553 | 3,973 | |
| March | 5,439 | 5,531 | |
| April | 6,006 | 5,993 | |
| May | 6,006 | 5,993 | |
| June | 6,006 | 5,993 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 227 | 236 | 96.2% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 6 | 236 | 2.5% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 3 | 236 | 1.3% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 2 | 227 | 0.9% | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 9 | 227 | 4.0% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 165 | 227 | 72.7% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 45 | 227 | 19.8% | 18.0% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 1 | 162 | 0.6% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 49 | 162 | 30.2% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

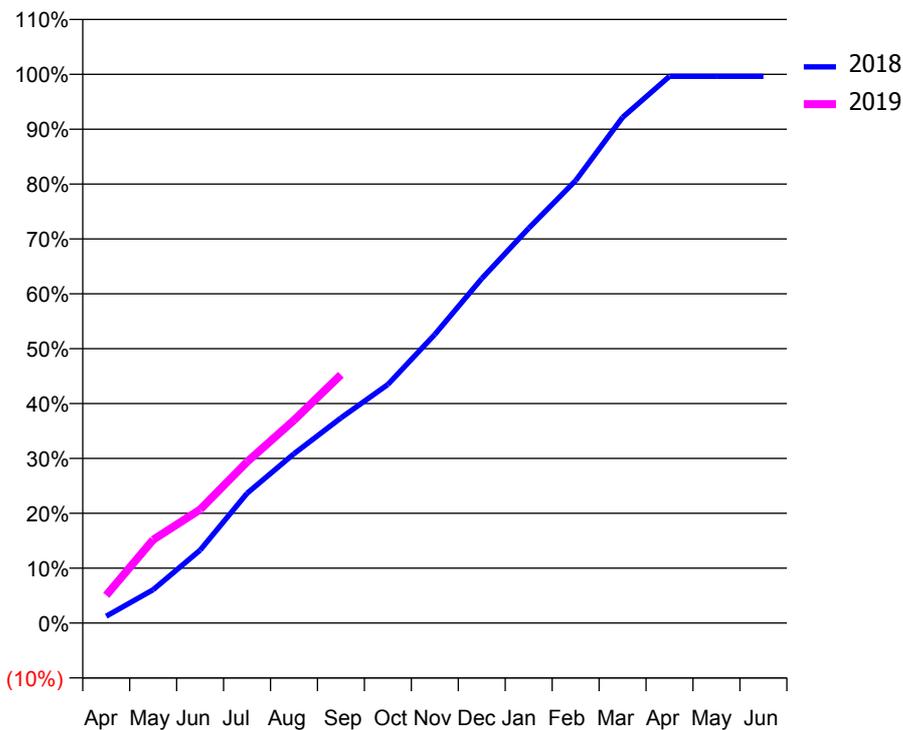
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 748897/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR RM TOBIN | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,736 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £574,030.53 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 429 | 110 | 443 |
| May | 1,536 | 530 | 1,325 |
| June | 2,457 | 1,160 | 1,808 |
| July | 3,349 | 2,065 | 2,566 |
| August | 3,648 | 2,695 | 3,229 |
| September | 4,112 | 3,266 | 3,953 |
| October | 4,605 | 3,797 | |
| November | 5,164 | 4,595 | |
| December | 5,655 | 5,483 | |
| January | 6,249 | 6,285 | |
| February | 6,927 | 7,043 | |
| March | 7,704 | 8,051 | |
| April | 8,359 | 8,704 | |
| May | 8,720 | 8,704 | |
| June | 8,720 | 8,704 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 458 | 497 | 92.2% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 4 | 497 | 0.8% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 35 | 497 | 7.0% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 458 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 40 | 458 | 8.7% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 385 | 458 | 84.1% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 32 | 458 | 7.0% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 267 | 315 | 84.8% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 29 | 315 | 9.2% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 8 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

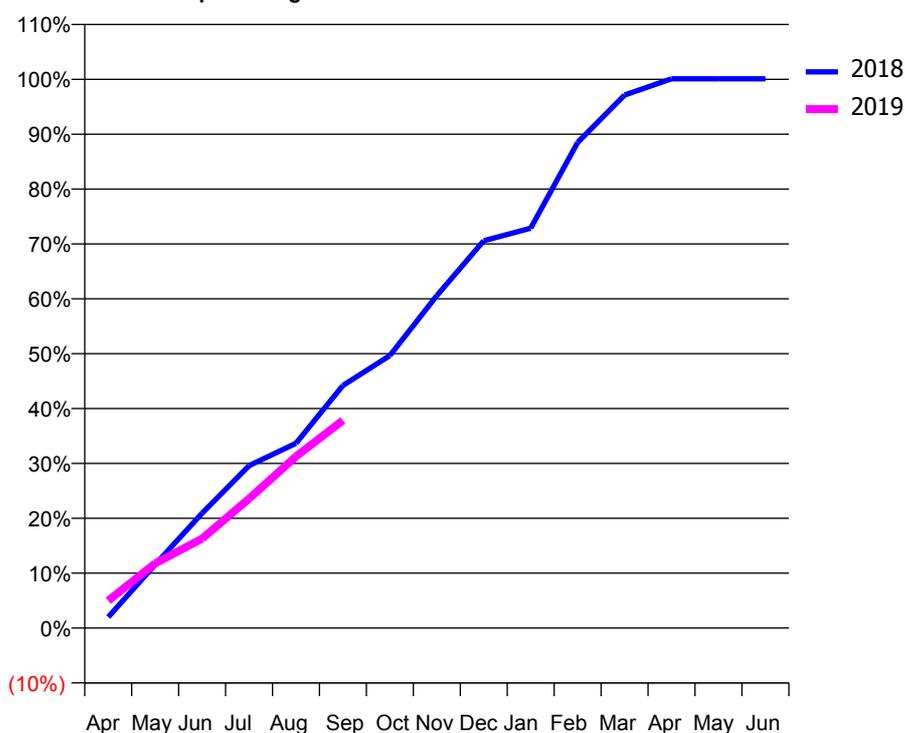
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 748897/0002 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR RM TOBIN | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 9,276 |
| Contract start date | 01/09/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £573,964.27 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 422 | 185 | 462 |
| May | 1,456 | 1,073 | 1,092 |
| June | 2,171 | 1,942 | 1,512 |
| July | 2,797 | 2,746 | 2,186 |
| August | 3,135 | 3,124 | 2,901 |
| September | 3,912 | 4,100 | 3,511 |
| October | 4,803 | 4,606 | |
| November | 5,586 | 5,620 | |
| December | 6,354 | 6,546 | |
| January | 6,774 | 6,758 | |
| February | 7,683 | 8,209 | |
| March | 8,636 | 9,009 | |
| April | 9,272 | 9,284 | |
| May | 9,272 | 9,284 | |
| June | 9,272 | 9,284 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 426 | 428 | 99.5% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 428 | 0.0% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 2 | 428 | 0.5% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 426 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 20 | 426 | 4.7% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 344 | 426 | 80.8% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 60 | 426 | 14.1% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 153 | 323 | 47.4% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 14 | 323 | 4.3% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 12 | 12 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

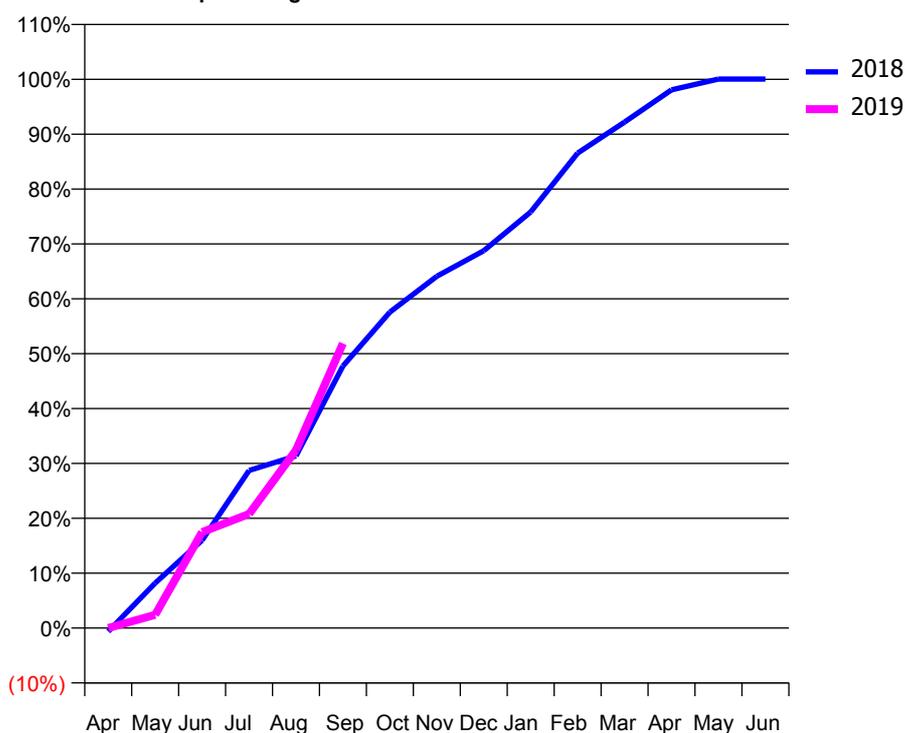
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 750344/0001 - September 2018

| | | | |
|----------------------|-------------------|---|-------------|
| Name or company name | MISS LH PIETERSEN | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 15,976 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £996,117.53 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | -52 | -101 | 0 |
| May | 397 | 1,310 | 386 |
| June | 607 | 2,557 | 2,792 |
| July | 1,434 | 4,590 | 3,322 |
| August | 2,236 | 5,010 | 5,183 |
| September | 2,836 | 7,626 | 8,285 |
| October | 3,806 | 9,198 | |
| November | 8,821 | 10,240 | |
| December | 9,564 | 10,987 | |
| January | 9,900 | 12,112 | |
| February | 11,138 | 13,828 | |
| March | 11,436 | 14,730 | |
| April | 12,951 | 15,669 | |
| May | 15,875 | 15,984 | |
| June | 15,875 | 15,984 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 853 | 933 | 91.4% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 7 | 933 | 0.8% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 73 | 933 | 7.8% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 853 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 119 | 853 | 14.0% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 589 | 853 | 69.1% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 144 | 853 | 16.9% | 18.0% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 537 | 1,052 | 51.0% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 45 | 1,052 | 4.3% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 37 | 39 | 94.9% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

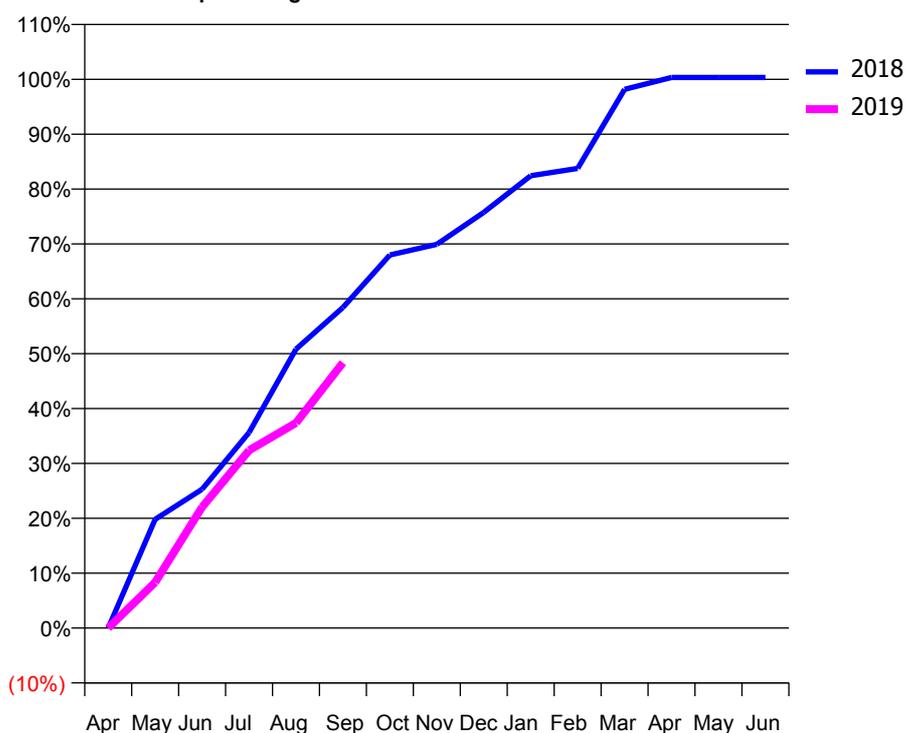
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 763950/0001 - September 2018

| | | | |
|----------------------|---------------------|---|-------------|
| Name or company name | Ortho Hemel Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,984 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £435,472.31 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -52 | 0 | 0 |
| May | 2,075 | 1,384 | 582 |
| June | 2,778 | 1,766 | 1,540 |
| July | 3,471 | 2,489 | 2,261 |
| August | 4,028 | 3,550 | 2,611 |
| September | 4,521 | 4,081 | 3,377 |
| October | 4,828 | 4,748 | |
| November | 5,690 | 4,884 | |
| December | 5,980 | 5,290 | |
| January | 6,285 | 5,756 | |
| February | 6,611 | 5,849 | |
| March | 6,918 | 6,857 | |
| April | 7,003 | 7,007 | |
| May | 7,003 | 7,007 | |
| June | 7,003 | 7,007 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 298 | 453 | 65.8% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 16 | 453 | 3.5% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 139 | 453 | 30.7% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 298 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 298 | 0.3% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 254 | 298 | 85.2% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 42 | 298 | 14.1% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 260 | 283 | 91.9% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 17 | 283 | 6.0% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 10 | 11 | 90.9% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

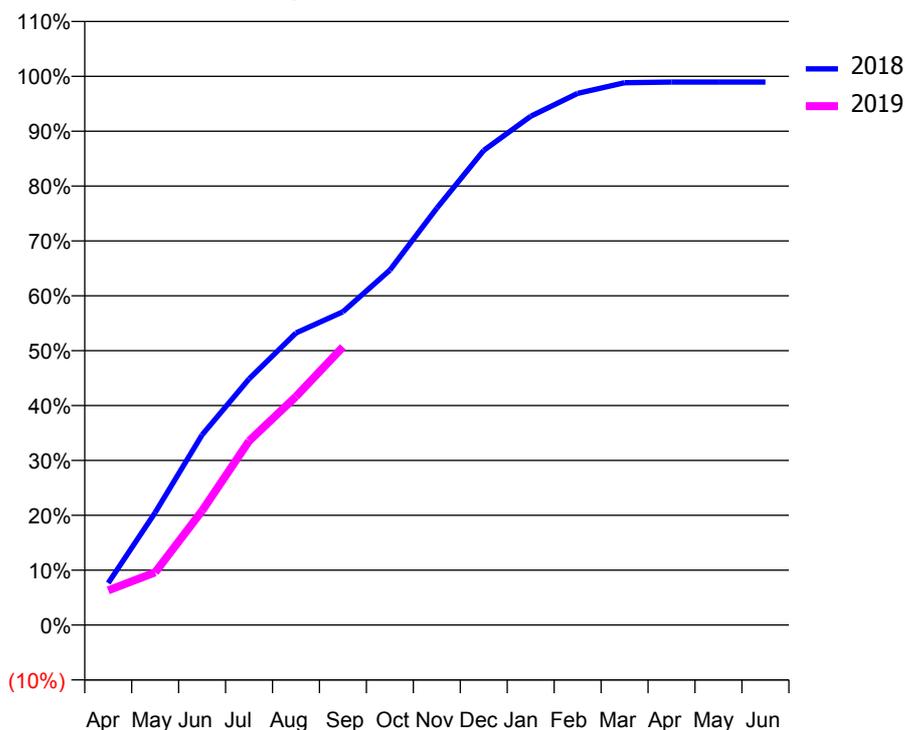
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 819107/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR JS EVANS | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,600 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2025 | Baseline contract value | £439,693.27 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 415 | 505 | 418 |
| May | 1,410 | 1,353 | 634 |
| June | 1,849 | 2,288 | 1,375 |
| July | 2,258 | 2,960 | 2,214 |
| August | 2,626 | 3,513 | 2,749 |
| September | 3,229 | 3,768 | 3,346 |
| October | 3,886 | 4,269 | |
| November | 4,587 | 5,014 | |
| December | 5,053 | 5,709 | |
| January | 5,588 | 6,119 | |
| February | 6,419 | 6,395 | |
| March | 6,586 | 6,522 | |
| April | 6,670 | 6,530 | |
| May | 6,670 | 6,530 | |
| June | 6,670 | 6,531 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 287 | 523 | 54.9% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 194 | 523 | 37.1% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 42 | 523 | 8.0% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 287 | 0.3% | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 17 | 287 | 5.9% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 180 | 287 | 62.7% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 87 | 287 | 30.3% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 247 | 267 | 92.5% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 10 | 267 | 3.7% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

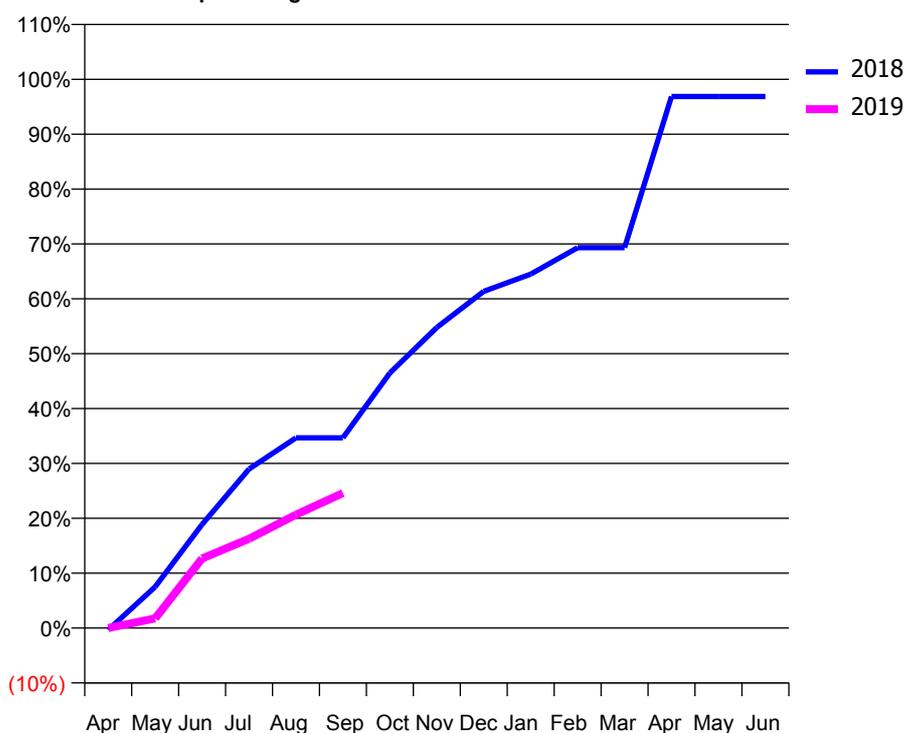
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 853038/0003 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR S WAGNER | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,800 |
| Contract start date | 01/02/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £299,291.53 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | -17 | 0 |
| May | 446 | 361 | 84 |
| June | 1,202 | 907 | 609 |
| July | 1,649 | 1,391 | 781 |
| August | 1,883 | 1,664 | 992 |
| September | 2,247 | 1,664 | 1,181 |
| October | 2,442 | 2,231 | |
| November | 3,013 | 2,630 | |
| December | 3,570 | 2,945 | |
| January | 3,865 | 3,096 | |
| February | 4,160 | 3,327 | |
| March | 4,531 | 3,327 | |
| April | 4,783 | 4,650 | |
| May | 4,783 | 4,650 | |
| June | 4,783 | 4,650 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 200 | 200 | 100.0% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 200 | 0.0% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 200 | 0.0% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 200 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 19 | 200 | 9.5% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 146 | 200 | 73.0% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 35 | 200 | 17.5% | 18.0% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 215 | 246 | 87.4% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 26 | 246 | 10.6% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

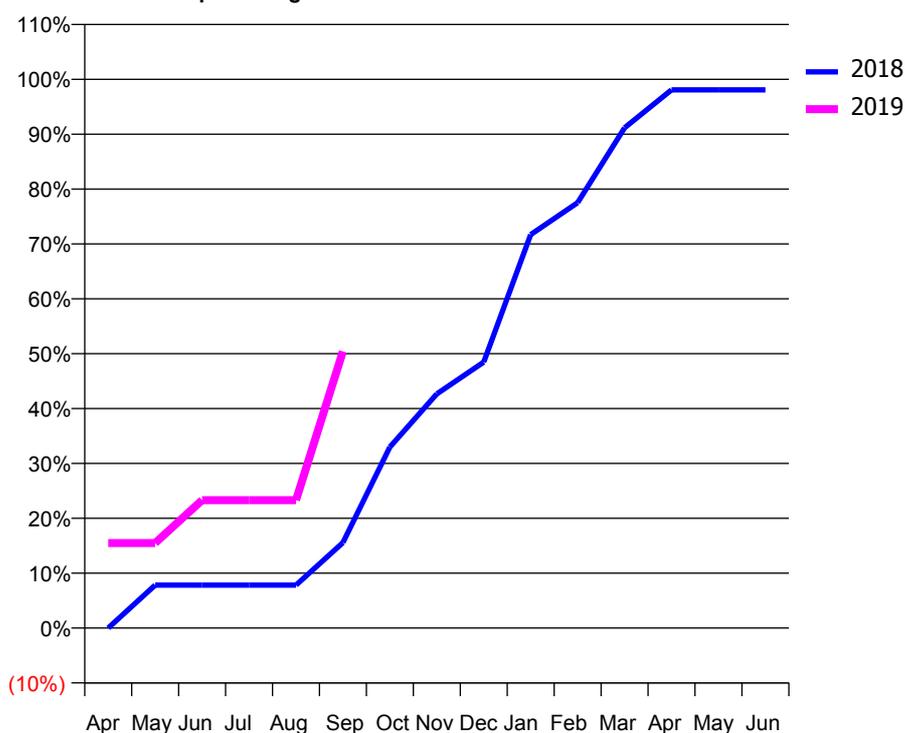
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 869732/0002 - September 2018

| | | | |
|----------------------|--|---|------------|
| Name or company name | The Specialist Orthodontic Centre, Hertfordshire | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,085 |
| Contract start date | 30/03/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £65,054.06 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 65 | 0 | 168 |
| May | 178 | 85 | 168 |
| June | 266 | 85 | 253 |
| July | 322 | 85 | 253 |
| August | 369 | 85 | 253 |
| September | 584 | 169 | 547 |
| October | 607 | 358 | |
| November | 649 | 463 | |
| December | 821 | 526 | |
| January | 865 | 778 | |
| February | 890 | 841 | |
| March | 1,019 | 989 | |
| April | 1,085 | 1,064 | |
| May | 1,085 | 1,064 | |
| June | 1,085 | 1,064 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 68 | 82 | 82.9% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 6 | 82 | 7.3% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 8 | 82 | 9.8% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 68 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 68 | N/A | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 59 | 68 | 86.8% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 9 | 68 | 13.2% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 14 | 43 | 32.6% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 43 | 14.0% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

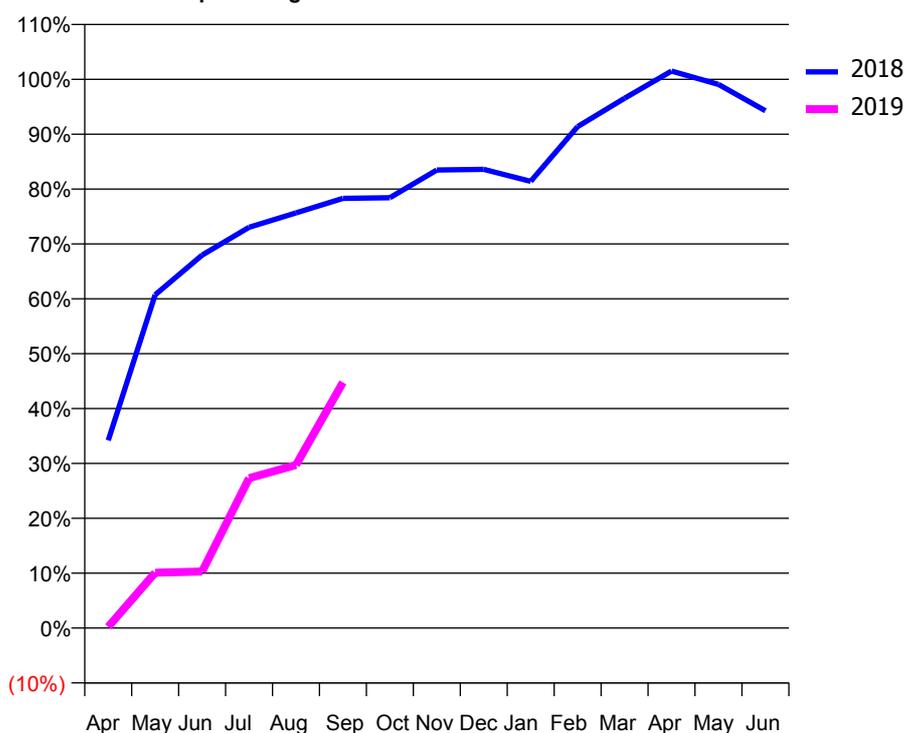
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 908312/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MR CW LEWIS | 18/19 Contracted general activity (UDA) | 450 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 871 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £72,721.82 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.28 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 278 | 298 | 2 |
| May | 472 | 529 | 88 |
| June | 559 | 592 | 90 |
| July | 646 | 636 | 238 |
| August | 648 | 659 | 259 |
| September | 802 | 682 | 390 |
| October | 847 | 683 | |
| November | 853 | 727 | |
| December | 853 | 728 | |
| January | 879 | 709 | |
| February | 884 | 796 | |
| March | 908 | 841 | |
| April | 908 | 884 | |
| May | 912 | 863 | |
| June | 891 | 821 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 41 | 66 | 62.1% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 7 | 66 | 10.6% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 18 | 66 | 27.3% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 41 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 41 | 9.8% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 23 | 41 | 56.1% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 14 | 41 | 34.1% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 8 | 61 | 13.1% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 8 | 61 | 13.1% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

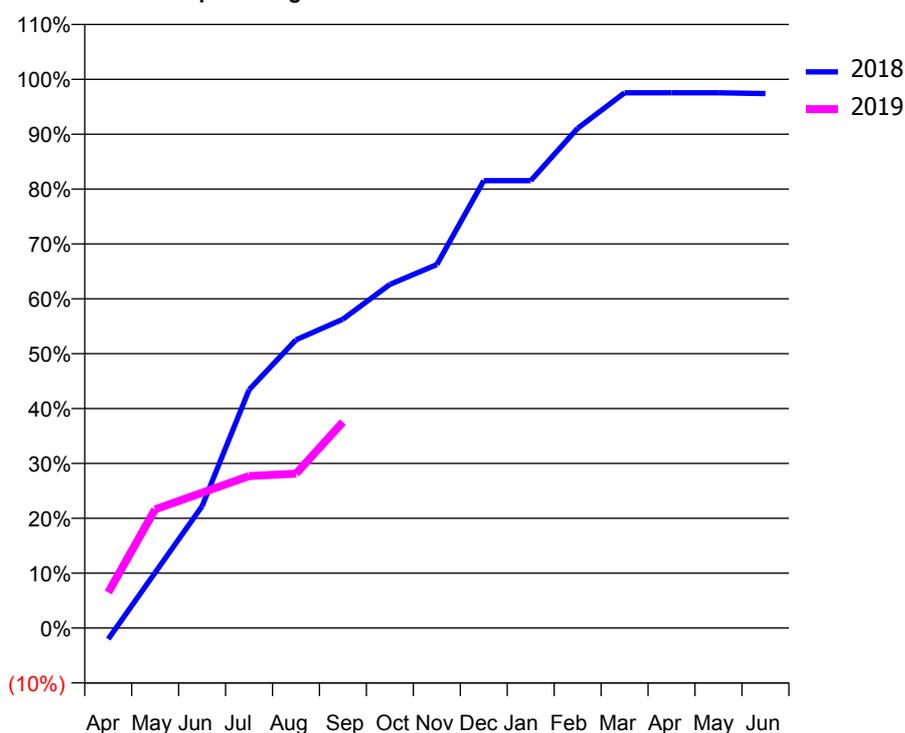
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 917125/0002 - September 2018

| | | | |
|----------------------|---------------------------|---|------------|
| Name or company name | Facial Aesthetic (UK) Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 693 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £45,448.53 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.09 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 36 | -14 | 45 |
| May | 184 | 70 | 150 |
| June | 227 | 154 | 171 |
| July | 291 | 301 | 192 |
| August | 335 | 364 | 195 |
| September | 463 | 390 | 260 |
| October | 484 | 434 | |
| November | 505 | 459 | |
| December | 568 | 565 | |
| January | 574 | 565 | |
| February | 616 | 631 | |
| March | 637 | 676 | |
| April | 679 | 676 | |
| May | 679 | 676 | |
| June | 679 | 675 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 25 | 48 | 52.1% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 13 | 48 | 27.1% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 10 | 48 | 20.8% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 25 | 4.0% | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 25 | 8.0% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 21 | 25 | 84.0% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 25 | 4.0% | 18.0% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 20 | 23 | 87.0% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 23 | 13.0% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

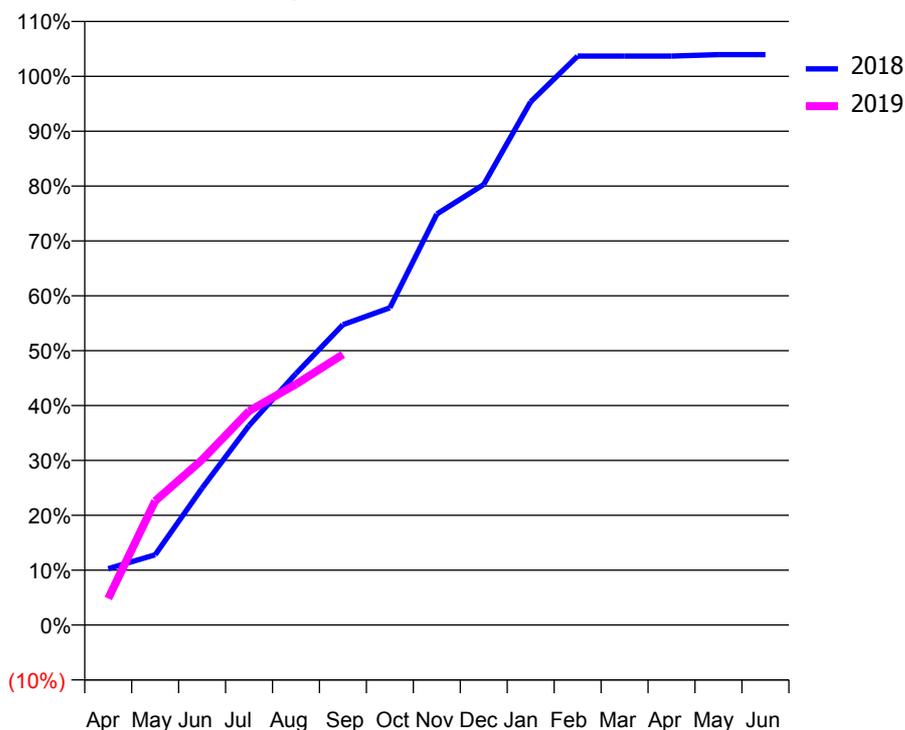
Q58 - Vital Signs Orthodontic At a Glance Contract Report for 951277/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MS M REINACH | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,807 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £486,789.82 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -19 | 802 | 378 |
| May | 199 | 999 | 1,764 |
| June | 598 | 1,948 | 2,352 |
| July | 1,278 | 2,838 | 3,045 |
| August | 1,933 | 3,577 | 3,427 |
| September | 2,483 | 4,274 | 3,851 |
| October | 3,612 | 4,513 | |
| November | 4,179 | 5,848 | |
| December | 4,809 | 6,268 | |
| January | 5,612 | 7,444 | |
| February | 6,015 | 8,095 | |
| March | 7,299 | 8,095 | |
| April | 7,857 | 8,095 | |
| May | 7,857 | 8,116 | |
| June | 7,857 | 8,116 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 384 | 384 | 100.0% | 67.4% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 384 | 0.0% | 9.3% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 384 | 0.0% | 23.3% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 384 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 49 | 384 | 12.8% | 5.6% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 268 | 384 | 69.8% | 75.8% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 67 | 384 | 17.4% | 18.0% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 3 | 510 | 0.6% | 71.2% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 34 | 510 | 6.7% | 6.7% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 15 | 16 | 93.8% | 96.7% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

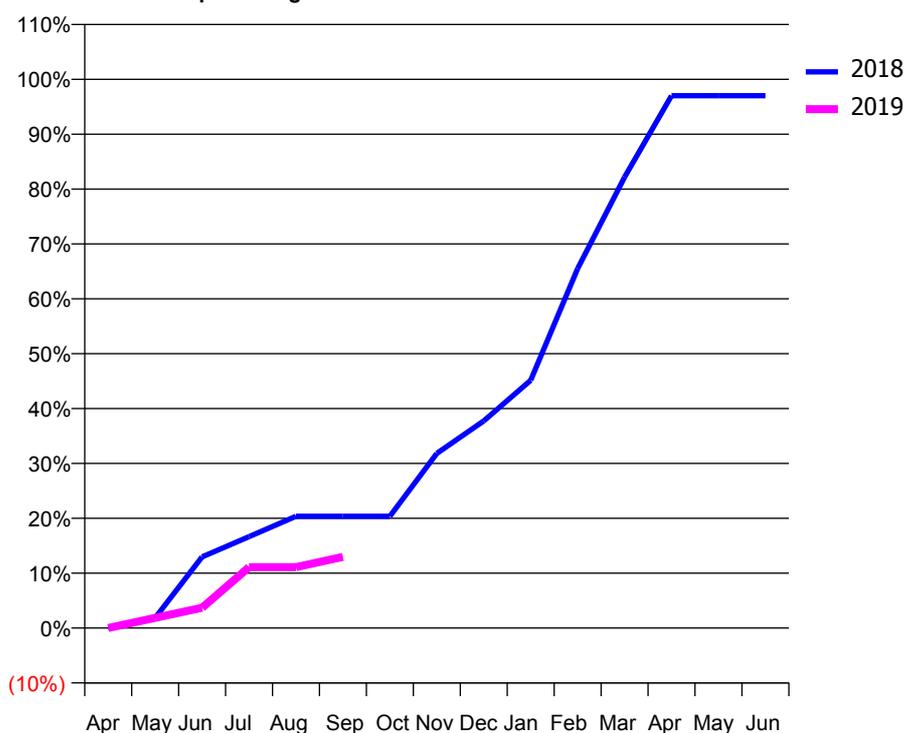
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 101281/0034 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | OASIS DENTAL CARE LTD | 18/19 Contracted general activity (UDA) | 7,246 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,134 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £249,897.09 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 21 | 21 | 21 |
| June | 42 | 147 | 42 |
| July | 63 | 189 | 126 |
| August | 63 | 231 | 126 |
| September | 147 | 231 | 147 |
| October | 210 | 231 | |
| November | 252 | 361 | |
| December | 336 | 428 | |
| January | 613 | 512 | |
| February | 634 | 743 | |
| March | 974 | 932 | |
| April | 1,079 | 1,100 | |
| May | 1,079 | 1,100 | |
| June | 1,079 | 1,100 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 50 | 50 | 100.0% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 50 | 0.0% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 50 | 0.0% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 50 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 50 | 10.0% | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 40 | 50 | 80.0% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 5 | 50 | 10.0% | 23.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 11 | 23 | 47.8% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 23 | 4.3% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

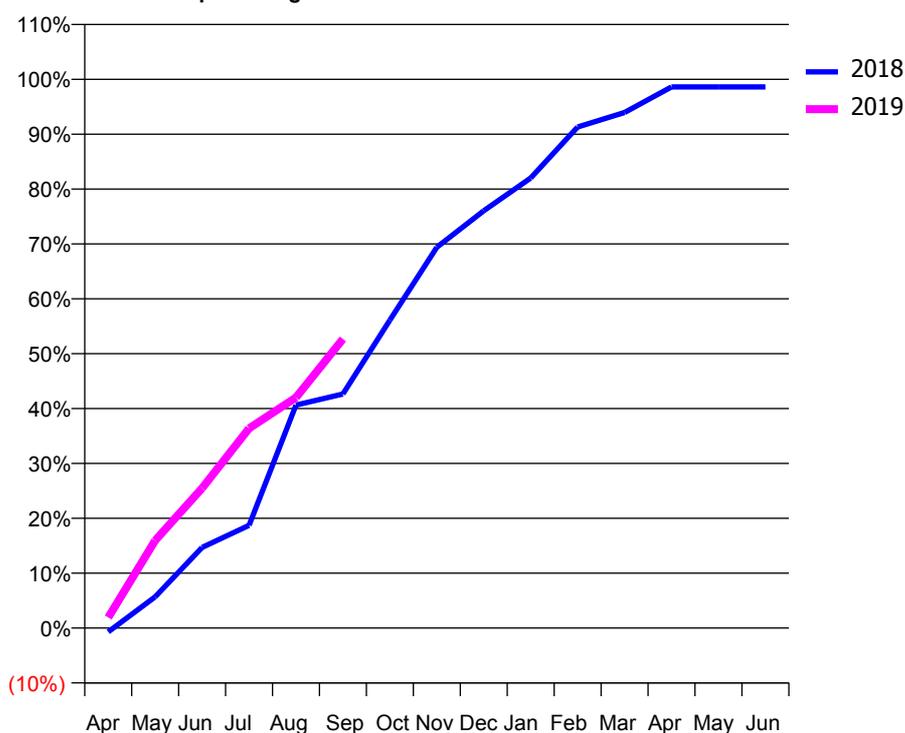
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 101281/0077 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | OASIS DENTAL CARE LTD | 18/19 Contracted general activity (UDA) | 33,200 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,163 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 44 |
| Contract end date | | Baseline contract value | £952,478.39 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.16 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 464 | -23 | 61 |
| May | 618 | 180 | 505 |
| June | 787 | 465 | 806 |
| July | 1,018 | 592 | 1,151 |
| August | 1,102 | 1,285 | 1,329 |
| September | 1,460 | 1,349 | 1,666 |
| October | 1,775 | 1,775 | |
| November | 2,090 | 2,195 | |
| December | 2,258 | 2,405 | |
| January | 2,524 | 2,594 | |
| February | 2,825 | 2,888 | |
| March | 3,007 | 2,972 | |
| April | 3,123 | 3,119 | |
| May | 3,123 | 3,119 | |
| June | 3,123 | 3,119 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 167 | 214 | 78.0% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 214 | 1.4% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 44 | 214 | 20.6% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 167 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 167 | 1.2% | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 118 | 167 | 70.7% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 14 | 167 | 8.4% | 23.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 177 | 194 | 91.2% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 12 | 194 | 6.2% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

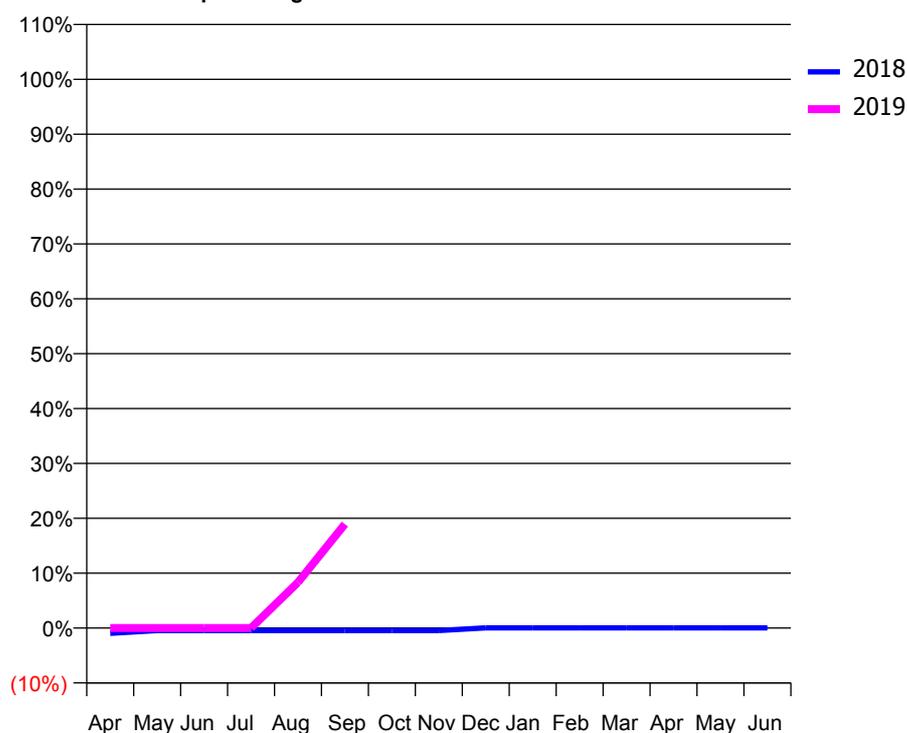
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 101370/0033 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Petrie Tucker & Partners Ltd | 18/19 Contracted general activity (UDA) | 2,500 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,510 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £363,564.22 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.20 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 1 | -41 | 0 |
| May | 1 | -20 | 0 |
| June | 1 | -20 | 0 |
| July | 1 | -20 | 0 |
| August | 1 | -20 | 376 |
| September | 749 | -20 | 854 |
| October | 976 | -20 | |
| November | 1,563 | -20 | |
| December | 1,841 | 2 | |
| January | 2,311 | 2 | |
| February | 3,056 | 2 | |
| March | 4,023 | 2 | |
| April | 4,427 | 2 | |
| May | 4,469 | 2 | |
| June | 4,469 | 2 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 31 | 255 | 12.2% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 17 | 255 | 6.7% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 207 | 255 | 81.2% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 8 | 31 | 25.8% | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 31 | 12.9% | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 5 | 31 | 16.1% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 31 | 3.2% | 23.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 5 | N/A | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 5 | 100.0% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

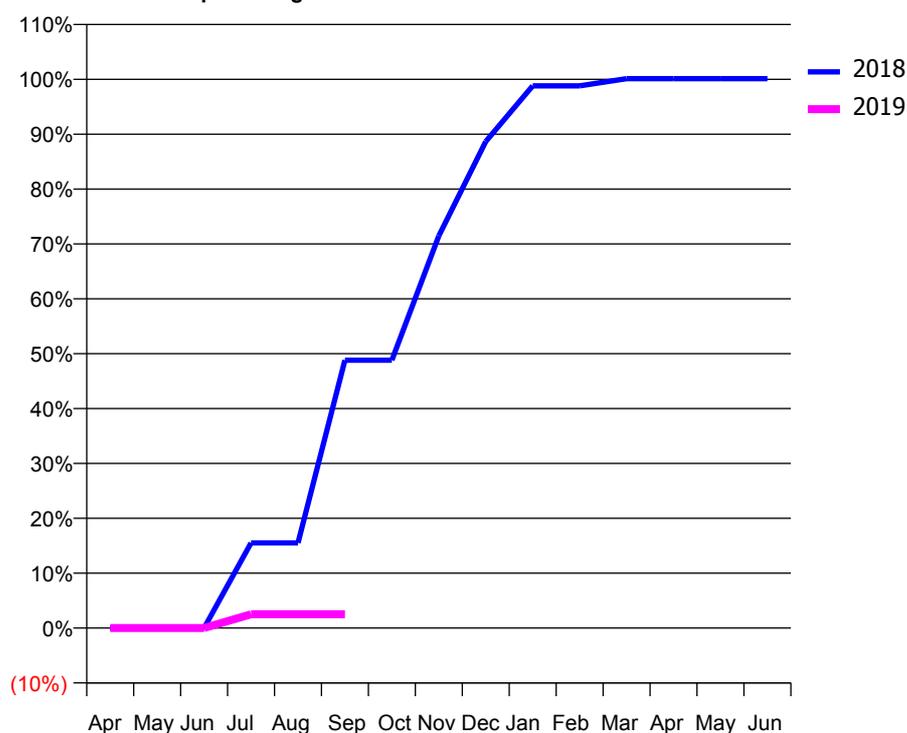
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 104213/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|------------|
| Name or company name | Clearly Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 838 |
| Contract start date | 01/07/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £50,189.88 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -1 | 0 | 0 |
| May | 4 | 0 | 0 |
| June | 4 | 0 | 0 |
| July | 68 | 130 | 21 |
| August | 156 | 130 | 21 |
| September | 436 | 409 | 21 |
| October | 436 | 409 | |
| November | 436 | 599 | |
| December | 457 | 743 | |
| January | 562 | 828 | |
| February | 688 | 828 | |
| March | 847 | 839 | |
| April | 848 | 839 | |
| May | 848 | 839 | |
| June | 848 | 839 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 20 | 51 | 39.2% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 51 | 2.0% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 30 | 51 | 58.8% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 20 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 20 | N/A | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 20 | 20 | 100.0% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 20 | N/A | 23.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

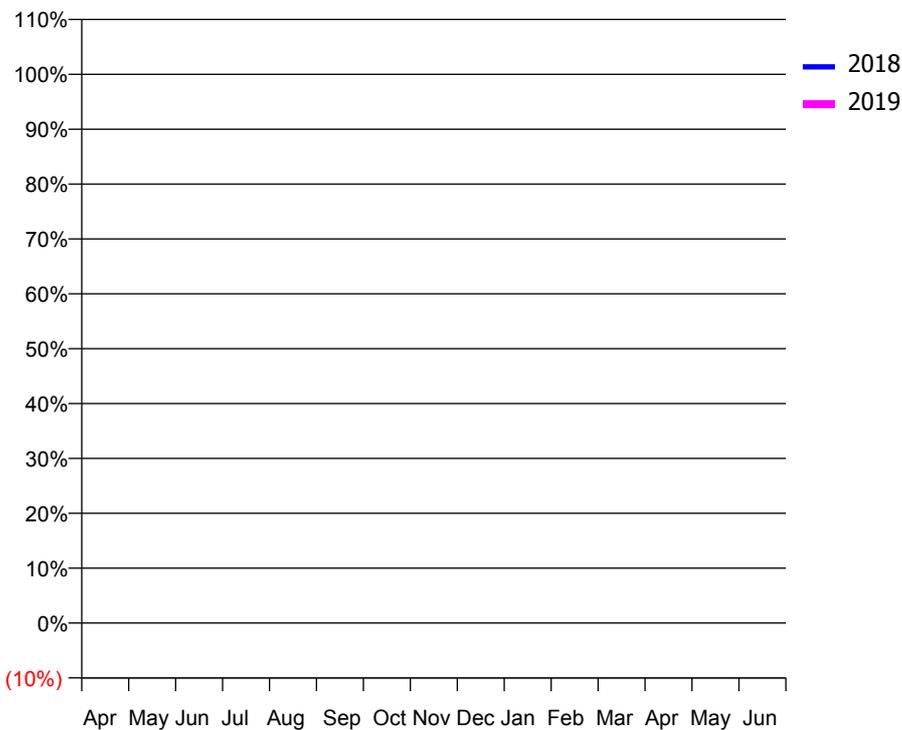
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 104213/0002 - September 2018

| | | | |
|----------------------|------------------------------|---|------------|
| Name or company name | Clearly Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/07/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £97,211.00 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 21 | 21 |
| May | 256 | 128 | 263 |
| June | 387 | 128 | 462 |
| July | 1,047 | 451 | 527 |
| August | 1,220 | 451 | 527 |
| September | 1,331 | 833 | 572 |
| October | 1,510 | 833 | |
| November | 1,916 | 1,066 | |
| December | 2,224 | 1,299 | |
| January | 2,572 | 1,558 | |
| February | 2,783 | 1,712 | |
| March | 3,004 | 1,977 | |
| April | 3,308 | 2,418 | |
| May | 3,316 | 2,433 | |
| June | 3,316 | 2,434 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 105 | 179 | 58.7% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 179 | 0.6% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 73 | 179 | 40.8% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 105 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 105 | N/A | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 9 | 105 | 8.6% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 96 | 105 | 91.4% | 23.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

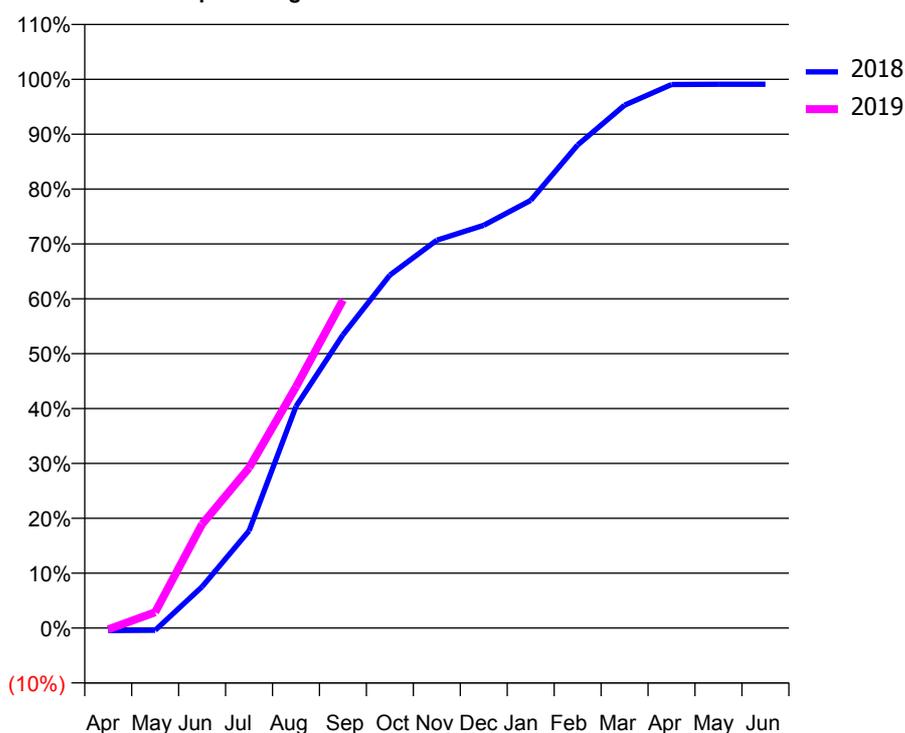
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 117250/0002 - September 2018

| | | | |
|----------------------|------------------------------------|---|-------------|
| Name or company name | Hallcross Dental Practices Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,291 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | 21 |
| Contract end date | 31/03/2019 | Baseline contract value | £154,396.27 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -34 | -11 | -6 |
| May | 277 | -10 | 66 |
| June | 1,209 | 174 | 434 |
| July | 1,781 | 410 | 669 |
| August | 1,871 | 934 | 1,007 |
| September | 1,969 | 1,235 | 1,369 |
| October | 1,995 | 1,487 | |
| November | 2,155 | 1,634 | |
| December | 2,155 | 1,697 | |
| January | 2,155 | 1,802 | |
| February | 2,239 | 2,035 | |
| March | 2,260 | 2,203 | |
| April | 2,280 | 2,290 | |
| May | 2,280 | 2,291 | |
| June | 2,280 | 2,291 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 114 | 211 | 54.0% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 9 | 211 | 4.3% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 88 | 211 | 41.7% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 114 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 114 | 3.5% | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 104 | 114 | 91.2% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 114 | 3.5% | 23.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 57 | 89 | 64.0% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 89 | 3.4% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 6 | 83.3% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

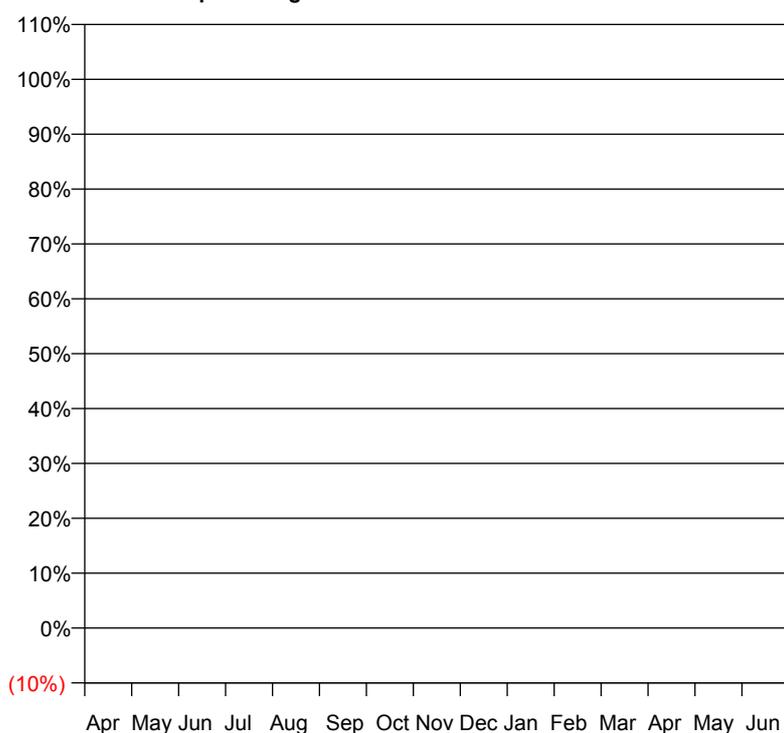
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 117250/0005 - September 2018

| | | | |
|----------------------|------------------------------------|---|-------------|
| Name or company name | Hallcross Dental Practices Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/01/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £108,499.02 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 66 |
| May | 211 | 190 | 326 |
| June | 345 | 481 | 414 |
| July | 542 | 502 | 744 |
| August | 735 | 614 | 958 |
| September | 825 | 769 | 1,106 |
| October | 997 | 876 | |
| November | 1,173 | 1,157 | |
| December | 1,454 | 1,308 | |
| January | 1,711 | 1,418 | |
| February | 1,905 | 1,652 | |
| March | 2,272 | 1,895 | |
| April | 2,421 | 2,042 | |
| May | 2,421 | 2,042 | |
| June | 2,421 | 2,042 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 113 | 178 | 63.5% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 10 | 178 | 5.6% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 55 | 178 | 30.9% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 113 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 113 | N/A | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 2 | 113 | 1.8% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 108 | 113 | 95.6% | 23.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 54 | 79 | 68.4% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 79 | 5.1% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 7 | 7 | 100.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

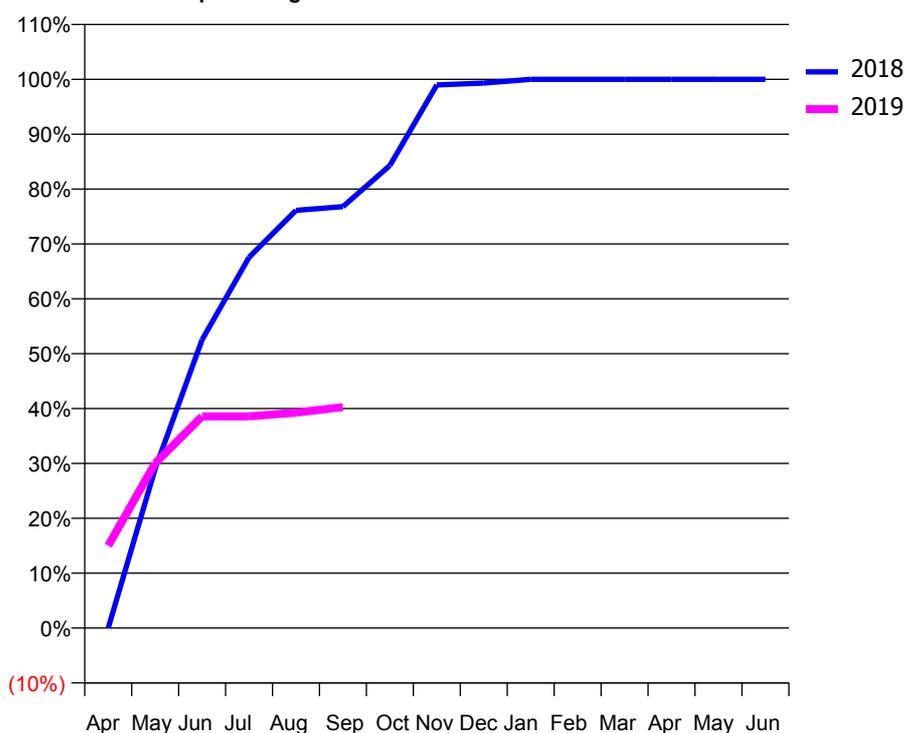
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 117412/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | HS Virdee Ltd | 18/19 Contracted general activity (UDA) | 10,377 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -183 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 293 |
| Contract start date | 01/11/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £291,970.20 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 1 | 0 | 44 |
| May | 1 | 85 | 88 |
| June | 26 | 154 | 113 |
| July | 133 | 198 | 113 |
| August | 137 | 223 | 115 |
| September | 161 | 225 | 118 |
| October | 203 | 247 | |
| November | 224 | 290 | |
| December | 271 | 291 | |
| January | 292 | 293 | |
| February | 293 | 293 | |
| March | 293 | 293 | |
| April | 293 | 293 | |
| May | 293 | 293 | |
| June | 293 | 293 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 8 | 26 | 30.8% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 4 | 26 | 15.4% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 14 | 26 | 53.8% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 8 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 8 | N/A | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 8 | 8 | 100.0% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 8 | N/A | 23.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 9 | 9 | 100.0% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 9 | 0.0% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

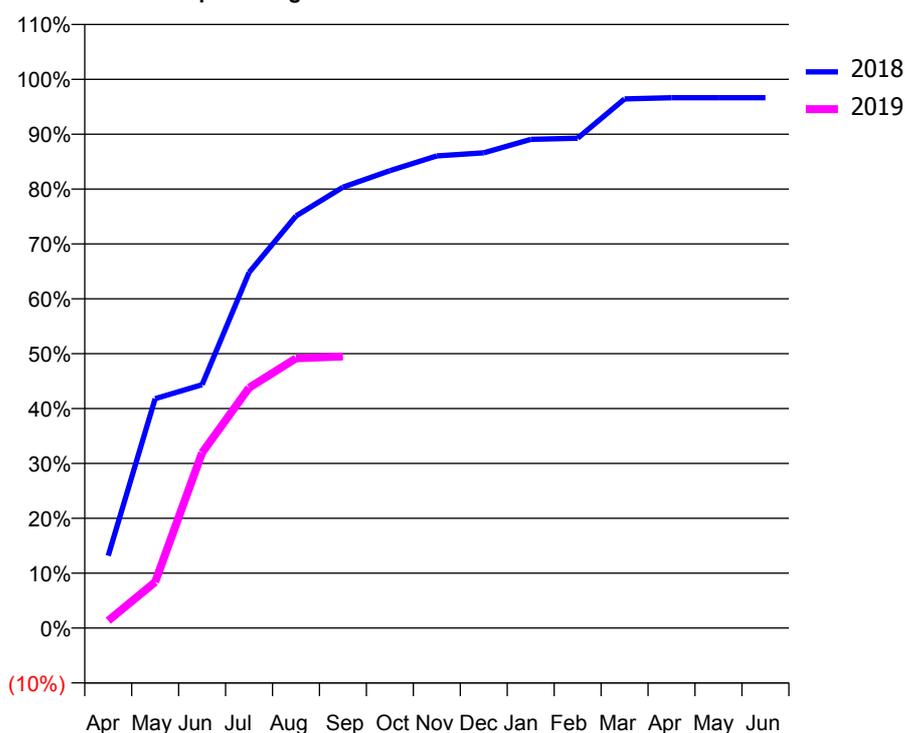
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 118680/0003 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Mr P Sitlu & Mr I Bhyat | 18/19 Contracted general activity (UDA) | 30,774 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 895 |
| Contract start date | 09/12/2008 | Carry forward orthodontic activity (UOA) | 30 |
| Contract end date | | Baseline contract value | £685,068.65 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 29 | 118 | 12 |
| May | 102 | 374 | 75 |
| June | 297 | 397 | 286 |
| July | 413 | 580 | 392 |
| August | 488 | 672 | 440 |
| September | 541 | 719 | 443 |
| October | 704 | 746 | |
| November | 802 | 770 | |
| December | 845 | 775 | |
| January | 857 | 797 | |
| February | 870 | 799 | |
| March | 876 | 863 | |
| April | 879 | 865 | |
| May | 879 | 865 | |
| June | 879 | 865 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 28 | 62 | 45.2% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 4 | 62 | 6.5% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 30 | 62 | 48.4% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 28 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 28 | N/A | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 27 | 28 | 96.4% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 28 | 3.6% | 23.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 7 | 68 | 10.3% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 68 | 7.4% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 1 | 0.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

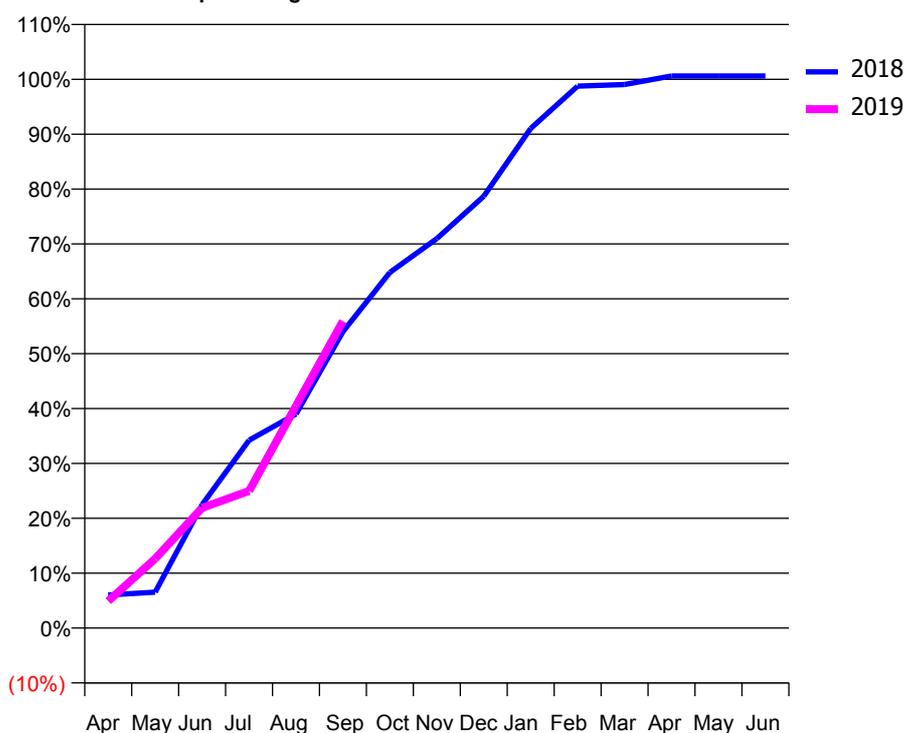
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 121789/0001 - September 2018

| | | | |
|----------------------|--|---|-------------|
| Name or company name | Mr C Lucas, Mr M Hamburger, R Ingledew | 18/19 Contracted general activity (UDA) | 4,345 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -87 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,361 |
| Contract start date | 01/04/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £210,443.98 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 82 | 67 |
| May | 0 | 89 | 172 |
| June | 85 | 306 | 298 |
| July | 106 | 466 | 340 |
| August | 253 | 531 | 551 |
| September | 317 | 735 | 761 |
| October | 380 | 882 | |
| November | 444 | 966 | |
| December | 885 | 1,071 | |
| January | 1,011 | 1,239 | |
| February | 1,191 | 1,344 | |
| March | 1,338 | 1,348 | |
| April | 1,359 | 1,369 | |
| May | 1,359 | 1,369 | |
| June | 1,359 | 1,369 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 68 | 73 | 93.2% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 4 | 73 | 5.5% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 1 | 73 | 1.4% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 68 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 8 | 68 | 11.8% | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 46 | 68 | 67.6% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 14 | 68 | 20.6% | 23.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 14 | 18 | 77.8% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 18 | 5.6% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

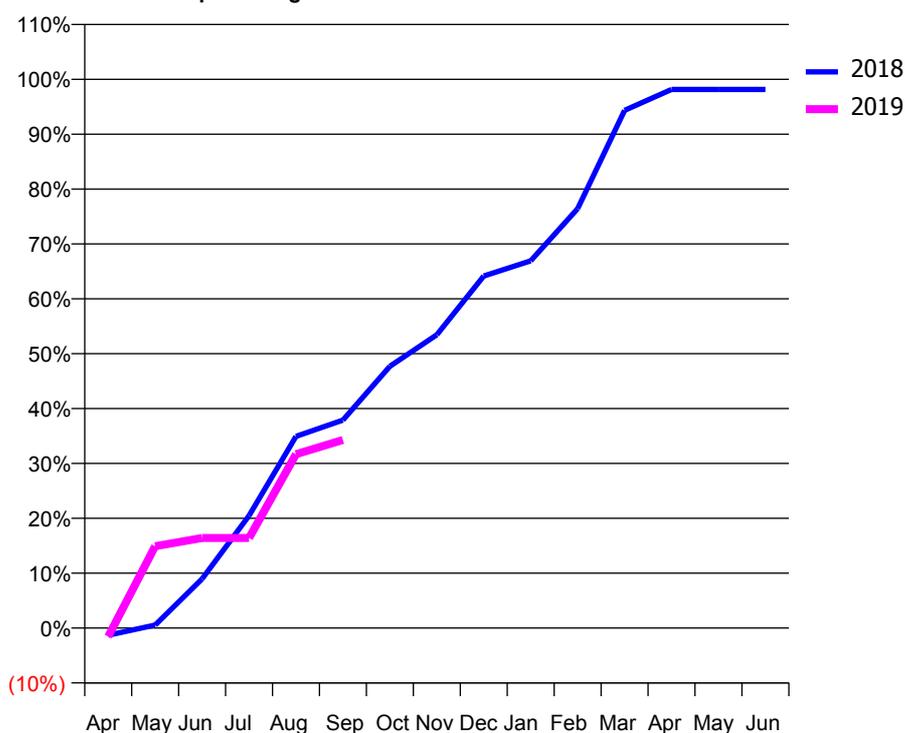
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 123218/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Dayadent Limited | 18/19 Contracted general activity (UDA) | 4,952 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -69 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,657 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | 26 |
| Contract end date | | Baseline contract value | £292,869.07 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.16 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -14 | -22 | -26 |
| May | -14 | 9 | 247 |
| June | -14 | 149 | 272 |
| July | 160 | 341 | 272 |
| August | 289 | 581 | 525 |
| September | 495 | 630 | 568 |
| October | 495 | 793 | |
| November | 736 | 889 | |
| December | 1,039 | 1,067 | |
| January | 1,118 | 1,113 | |
| February | 1,150 | 1,271 | |
| March | 1,354 | 1,569 | |
| April | 1,629 | 1,632 | |
| May | 1,629 | 1,632 | |
| June | 1,629 | 1,632 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 72 | 156 | 46.2% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 22 | 156 | 14.1% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 62 | 156 | 39.7% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 72 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 72 | <i>N/A</i> | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 70 | 72 | 97.2% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 72 | 2.8% | 23.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 2 | 5 | 40.0% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 5 | 0.0% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 7 | 85.7% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

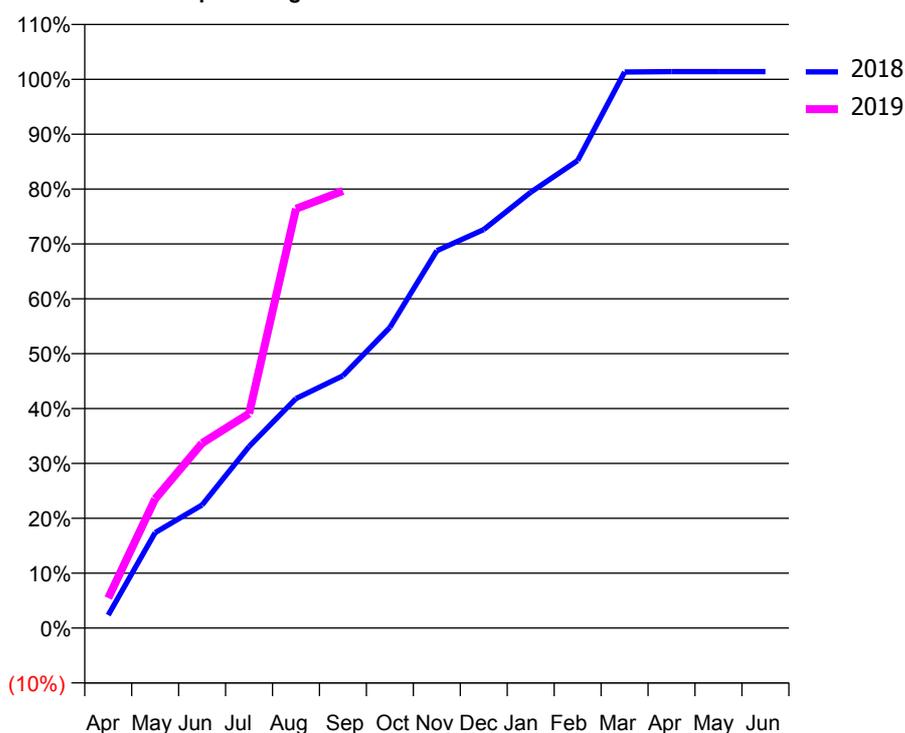
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 126071/0001 - September 2018

| | | | |
|----------------------|--------------------------|---|-------------|
| Name or company name | Wilson, Edwards & Sanghi | 18/19 Contracted general activity (UDA) | 37,524 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,318 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £976,083.48 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.36 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -3 | 32 | 72 |
| May | 208 | 235 | 310 |
| June | 259 | 303 | 444 |
| July | 506 | 447 | 515 |
| August | 771 | 565 | 1,007 |
| September | 950 | 621 | 1,050 |
| October | 985 | 740 | |
| November | 1,058 | 929 | |
| December | 1,090 | 981 | |
| January | 1,139 | 1,073 | |
| February | 1,151 | 1,151 | |
| March | 1,335 | 1,369 | |
| April | 1,336 | 1,370 | |
| May | 1,337 | 1,370 | |
| June | 1,337 | 1,370 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 80 | 198 | 40.4% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 9 | 198 | 4.5% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 109 | 198 | 55.1% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 80 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 80 | <i>N/A</i> | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 66 | 80 | 82.5% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 13 | 80 | 16.3% | 23.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 55 | 75 | 73.3% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 14 | 75 | 18.7% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

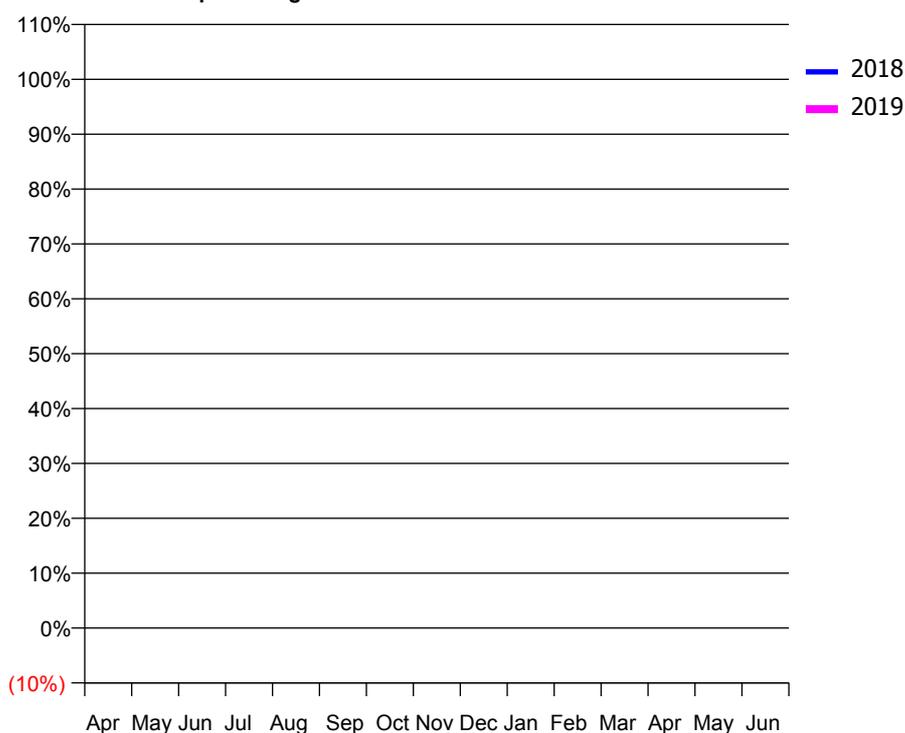
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 127078/0004 - September 2018

| | | | |
|----------------------|----------------------------|---|-------------|
| Name or company name | The Whitehouse Surgery Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/01/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £103,372.00 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 195 | 53 | 149 |
| June | 437 | 211 | 296 |
| July | 676 | 410 | 714 |
| August | 980 | 674 | 869 |
| September | 1,182 | 763 | 1,275 |
| October | 1,356 | 876 | |
| November | 1,641 | 1,196 | |
| December | 1,887 | 1,413 | |
| January | 2,034 | 1,567 | |
| February | 2,210 | 1,779 | |
| March | 2,341 | 1,993 | |
| April | 2,704 | 2,232 | |
| May | 2,704 | 2,253 | |
| June | 2,704 | 2,253 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 128 | 222 | 57.7% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 60 | 222 | 27.0% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 34 | 222 | 15.3% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 128 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 128 | N/A | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 2 | 128 | 1.6% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 126 | 128 | 98.4% | 23.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 28 | 40 | 70.0% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 40 | 2.5% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

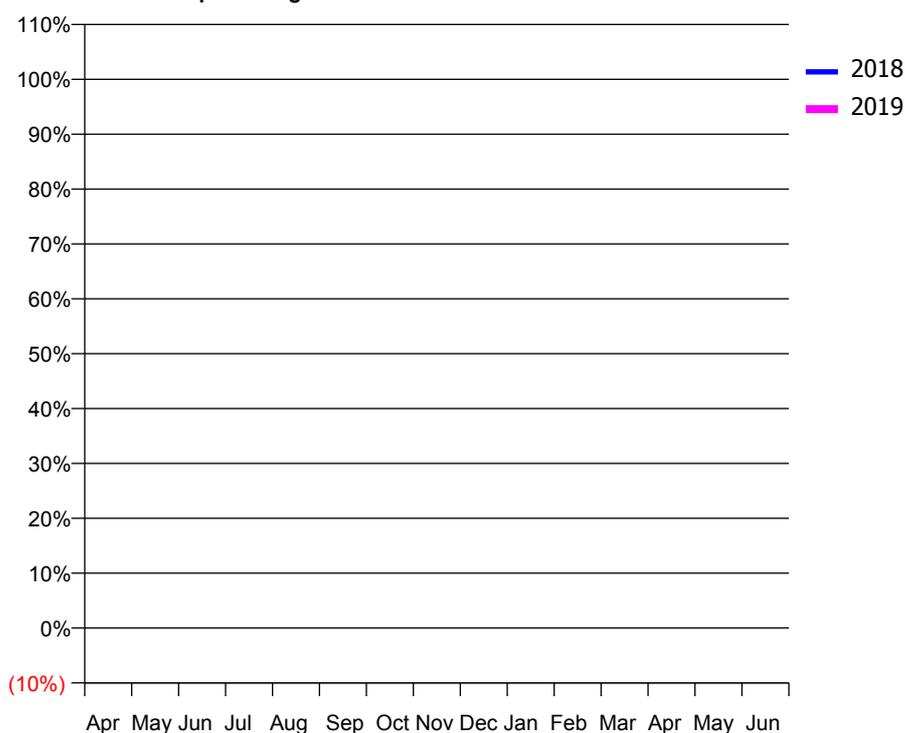
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 130796/0004 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | JDRM Dental Care Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/01/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £63,993.02 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 216 | 266 | 143 |
| June | 413 | 375 | 234 |
| July | 564 | 443 | 432 |
| August | 765 | 701 | 564 |
| September | 982 | 886 | 634 |
| October | 1,120 | 1,086 | |
| November | 1,277 | 1,263 | |
| December | 1,521 | 1,542 | |
| January | 1,715 | 1,802 | |
| February | 1,935 | 1,899 | |
| March | 2,094 | 2,052 | |
| April | 2,292 | 2,052 | |
| May | 2,292 | 2,190 | |
| June | 2,292 | 2,190 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 87 | 199 | 43.7% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 87 | 199 | 43.7% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 25 | 199 | 12.6% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 87 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 87 | <i>N/A</i> | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 18 | 87 | 20.7% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 69 | 87 | 79.3% | 23.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 90 | 107 | 84.1% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 16 | 107 | 15.0% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

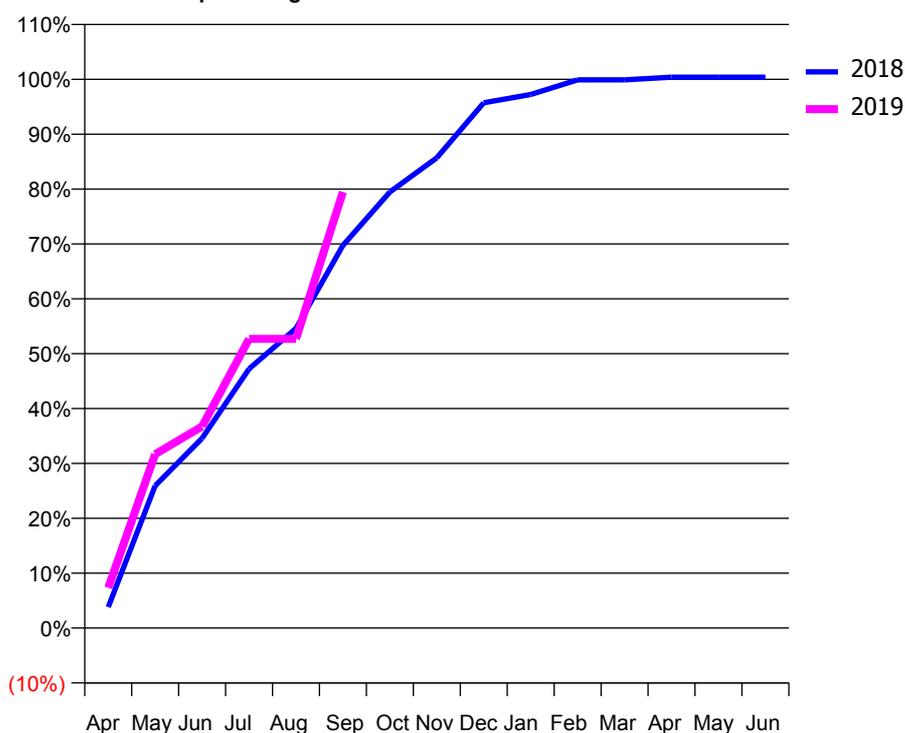
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 134503/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Mr Haren and Mrs Sonal Patel | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,894 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £240,921.18 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.11 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 150 | 286 |
| May | 0 | 1,015 | 1,234 |
| June | 147 | 1,354 | 1,431 |
| July | 785 | 1,849 | 2,052 |
| August | 1,090 | 2,138 | 2,052 |
| September | 1,662 | 2,730 | 3,094 |
| October | 1,988 | 3,111 | |
| November | 2,515 | 3,355 | |
| December | 2,868 | 3,747 | |
| January | 3,170 | 3,806 | |
| February | 3,669 | 3,911 | |
| March | 3,880 | 3,911 | |
| April | 3,895 | 3,930 | |
| May | 3,895 | 3,930 | |
| June | 3,895 | 3,930 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 191 | 468 | 40.8% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 4 | 468 | 0.9% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 273 | 468 | 58.3% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 191 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 9 | 191 | 4.7% | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 141 | 191 | 73.8% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 41 | 191 | 21.5% | 23.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 141 | 161 | 87.6% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 18 | 161 | 11.2% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 7 | 8 | 87.5% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

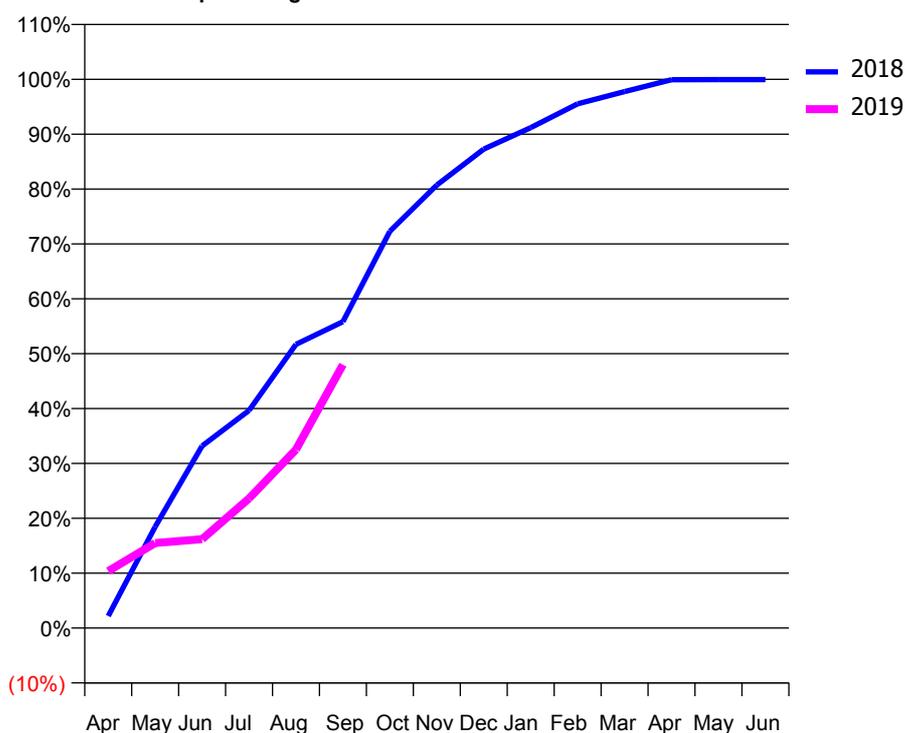
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 134503/0002 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Mr Haren and Mrs Sonal Patel | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,885 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | 2 |
| Contract end date | 31/03/2019 | Baseline contract value | £220,511.04 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.09 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 3 | 85 | 403 |
| May | 505 | 717 | 602 |
| June | 676 | 1,289 | 629 |
| July | 1,309 | 1,541 | 918 |
| August | 2,036 | 2,009 | 1,264 |
| September | 2,404 | 2,169 | 1,864 |
| October | 3,204 | 2,809 | |
| November | 3,292 | 3,136 | |
| December | 3,668 | 3,391 | |
| January | 3,689 | 3,542 | |
| February | 3,689 | 3,711 | |
| March | 3,901 | 3,798 | |
| April | 3,903 | 3,882 | |
| May | 3,903 | 3,883 | |
| June | 3,903 | 3,883 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 165 | 284 | 58.1% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 30 | 284 | 10.6% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 89 | 284 | 31.3% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 165 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 165 | 1.8% | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 128 | 165 | 77.6% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 33 | 165 | 20.0% | 23.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 115 | 206 | 55.8% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 206 | 1.5% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 4 | 75.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

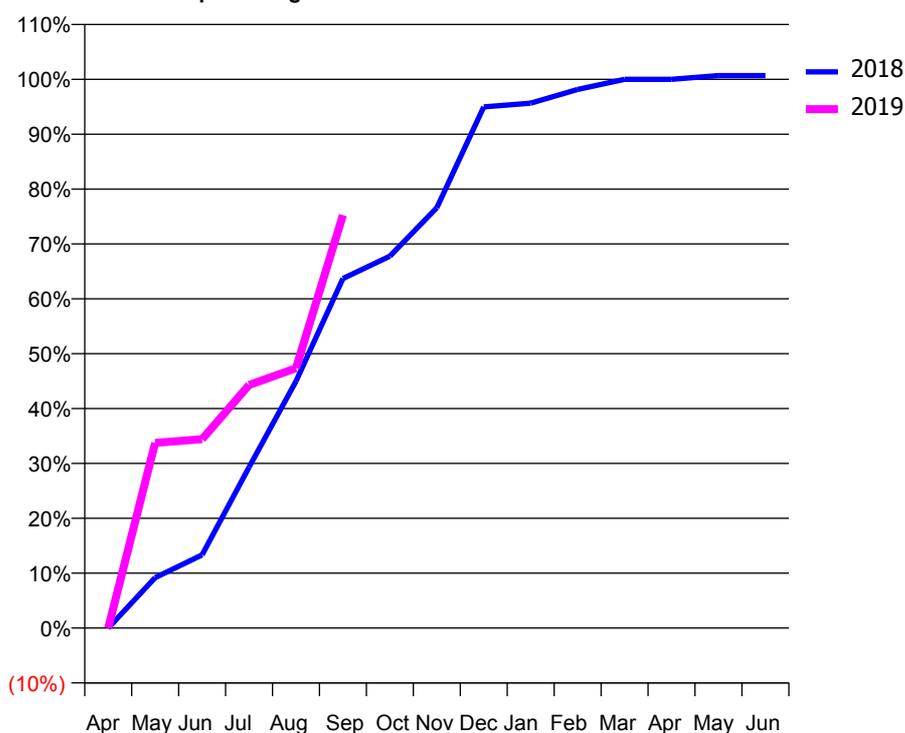
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 136336/0001 - September 2018

| | | | |
|----------------------|----------------------------|---|-------------|
| Name or company name | Gosal Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,173 |
| Contract start date | 01/02/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £381,932.50 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 72 | 0 | 0 |
| May | 321 | 567 | 2,083 |
| June | 575 | 823 | 2,125 |
| July | 1,251 | 1,810 | 2,734 |
| August | 1,734 | 2,776 | 2,923 |
| September | 2,511 | 3,931 | 4,645 |
| October | 3,267 | 4,183 | |
| November | 4,128 | 4,729 | |
| December | 4,863 | 5,863 | |
| January | 5,325 | 5,905 | |
| February | 5,892 | 6,058 | |
| March | 6,165 | 6,173 | |
| April | 6,176 | 6,173 | |
| May | 6,176 | 6,215 | |
| June | 6,176 | 6,215 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 330 | 342 | 96.5% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 9 | 342 | 2.6% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 3 | 342 | 0.9% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 330 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 12 | 330 | 3.6% | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 258 | 330 | 78.2% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 60 | 330 | 18.2% | 23.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 228 | 246 | 92.7% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 9 | 246 | 3.7% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

Q59 - Vital Signs Orthodontic At a Glance Contract Report for 137766/0001 - September 2018

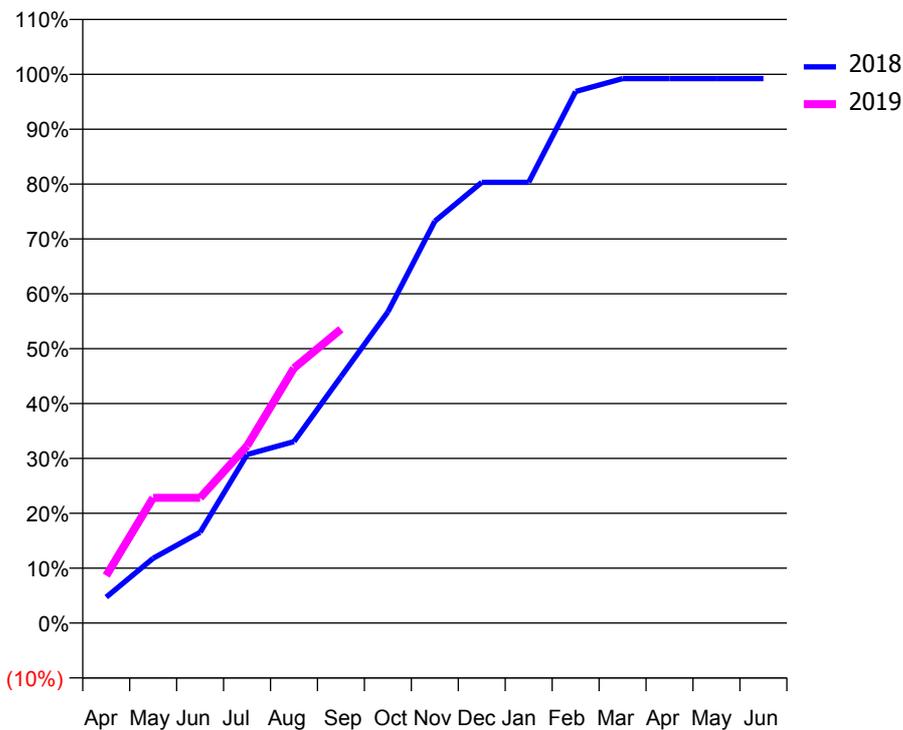
| | |
|----------------------|---------------------------|
| Name or company name | Mr B Patel & Mr R Jansari |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/04/2010 |
| Contract end date | |

| | |
|---|---------------|
| 18/19 Contracted general activity (UDA) | 41,661 |
| Carry forward general activity (UDA) | -26 |
| 18/19 Contracted orthodontic activity (UOA) | 889 |
| Carry forward orthodontic activity (UOA) | 7 |
| Baseline contract value | £1,297,594.50 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -22 | 42 | 77 |
| May | 2 | 105 | 203 |
| June | 22 | 147 | 203 |
| July | 89 | 273 | 287 |
| August | 89 | 294 | 413 |
| September | 131 | 399 | 476 |
| October | 178 | 504 | |
| November | 535 | 651 | |
| December | 598 | 714 | |
| January | 640 | 714 | |
| February | 767 | 861 | |
| March | 893 | 882 | |
| April | 893 | 882 | |
| May | 893 | 882 | |
| June | 893 | 882 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 47 | 47 | 100.0% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 47 | 0.0% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 47 | 0.0% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 47 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 47 | N/A | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 46 | 47 | 97.9% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 47 | 2.1% | 23.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 14 | 24 | 58.3% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 24 | 8.3% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

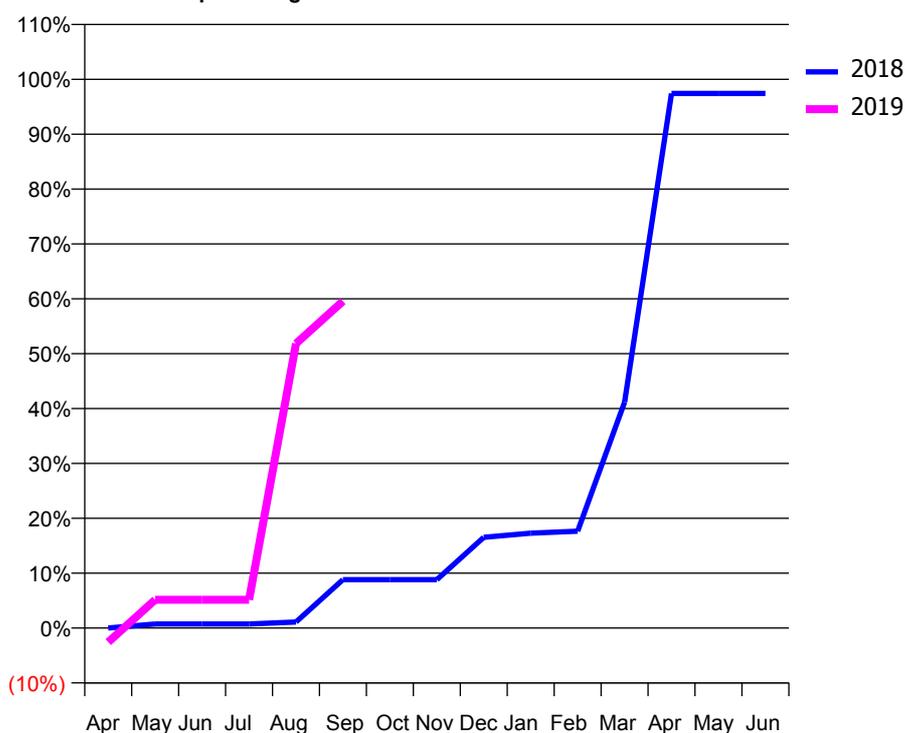
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 139874/0001 - September 2018

| | | | |
|----------------------|-------------------|---|-------------|
| Name or company name | C M Desai Limited | 18/19 Contracted general activity (UDA) | 8,313 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -104 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 272 |
| Contract start date | 01/03/2008 | Carry forward orthodontic activity (UOA) | 7 |
| Contract end date | | Baseline contract value | £240,169.39 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.26 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -1 | 0 | -7 |
| May | -1 | 2 | 14 |
| June | -1 | 2 | 14 |
| July | 43 | 2 | 14 |
| August | 43 | 3 | 141 |
| September | 44 | 24 | 162 |
| October | 44 | 24 | |
| November | 66 | 24 | |
| December | 66 | 45 | |
| January | 69 | 47 | |
| February | 73 | 48 | |
| March | 74 | 112 | |
| April | 74 | 265 | |
| May | 158 | 265 | |
| June | 158 | 265 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 19 | 30 | 63.3% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 30 | 0.0% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 11 | 30 | 36.7% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 19 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 19 | N/A | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 17 | 19 | 89.5% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 19 | 5.3% | 23.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 4 | N/A | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 4 | 100.0% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

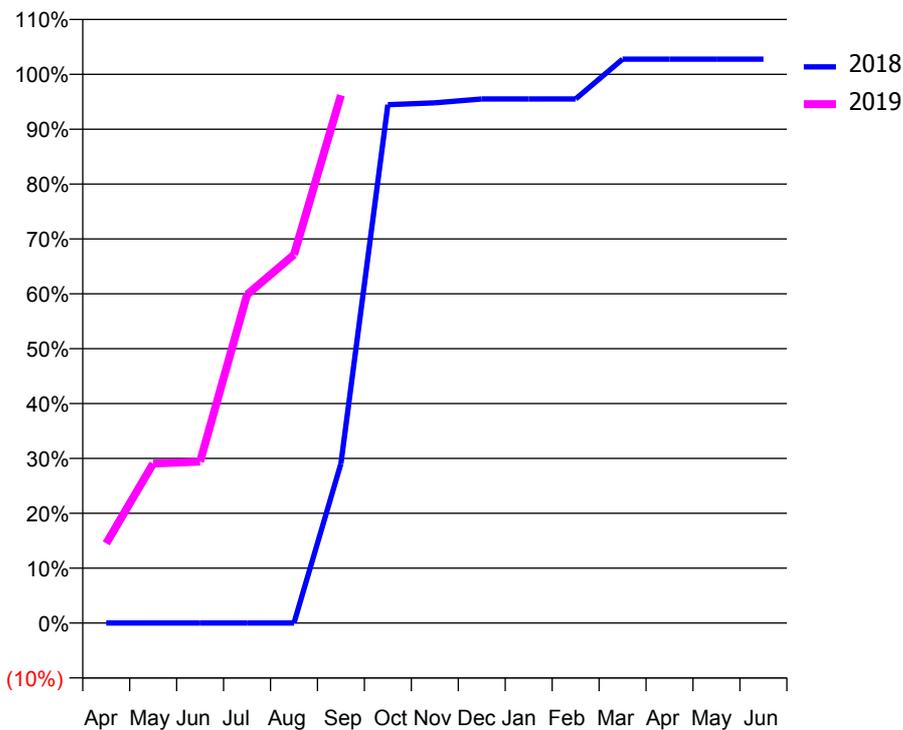
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 143448/0001 - September 2018

| | | | |
|----------------------|---------------------------------------|---|-------------|
| Name or company name | Dr D J Duplessis & Ms Lieze Duplessis | 18/19 Contracted general activity (UDA) | 9,098 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 260 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 289 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £266,705.29 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 42 |
| May | 0 | 0 | 84 |
| June | 0 | 0 | 85 |
| July | 63 | 0 | 173 |
| August | 276 | 0 | 194 |
| September | 278 | 84 | 278 |
| October | 279 | 273 | |
| November | 279 | 274 | |
| December | 279 | 276 | |
| January | 279 | 276 | |
| February | 279 | 276 | |
| March | 300 | 297 | |
| April | 300 | 297 | |
| May | 300 | 297 | |
| June | 300 | 297 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 24 | 28 | 85.7% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 28 | 0.0% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 4 | 28 | 14.3% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 24 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 24 | N/A | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 23 | 24 | 95.8% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 24 | N/A | 23.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 1 | N/A | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 1 | 0.0% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

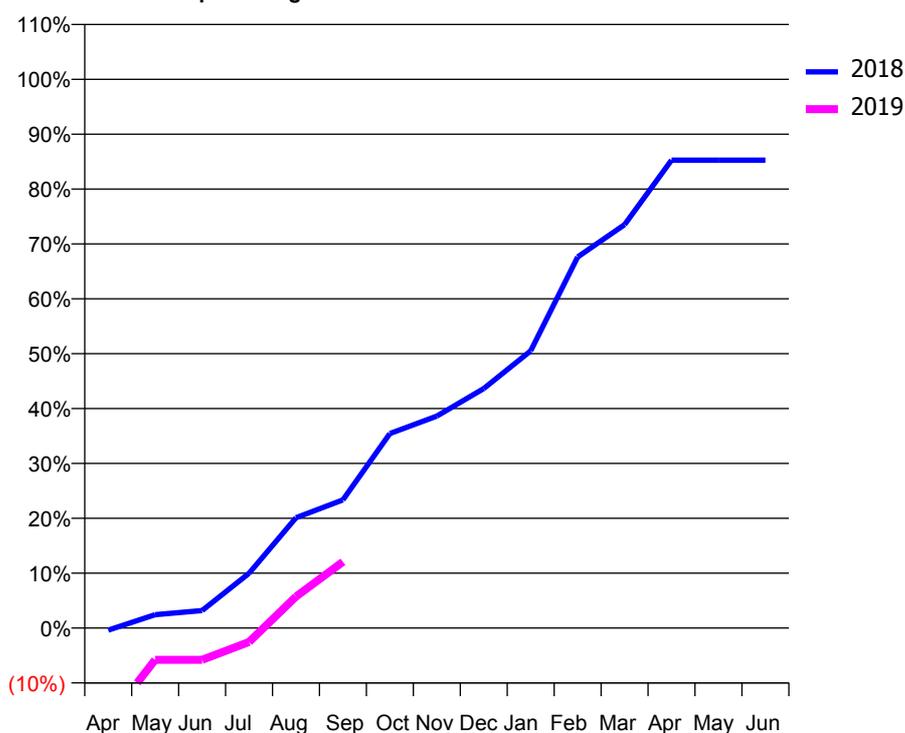
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 151653/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | The Forum Practice Ltd | 18/19 Contracted general activity (UDA) | 500 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 9 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,169 |
| Contract start date | 01/10/2011 | Carry forward orthodontic activity (UOA) | 197 |
| Contract end date | | Baseline contract value | £87,103.81 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.11 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 1 | -6 | -197 |
| May | 3 | 36 | -68 |
| June | 139 | 47 | -68 |
| July | 271 | 147 | -30 |
| August | 332 | 296 | 67 |
| September | 385 | 344 | 141 |
| October | 587 | 522 | |
| November | 819 | 569 | |
| December | 936 | 643 | |
| January | 1,002 | 744 | |
| February | 1,027 | 996 | |
| March | 1,027 | 1,083 | |
| April | 1,051 | 1,256 | |
| May | 1,179 | 1,256 | |
| June | 1,179 | 1,256 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 54 | 179 | 30.2% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 11 | 179 | 6.1% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 114 | 179 | 63.7% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 54 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 54 | <i>N/A</i> | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 52 | 54 | 96.3% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 54 | 3.7% | 23.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 45 | 56 | 80.4% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 56 | 8.9% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

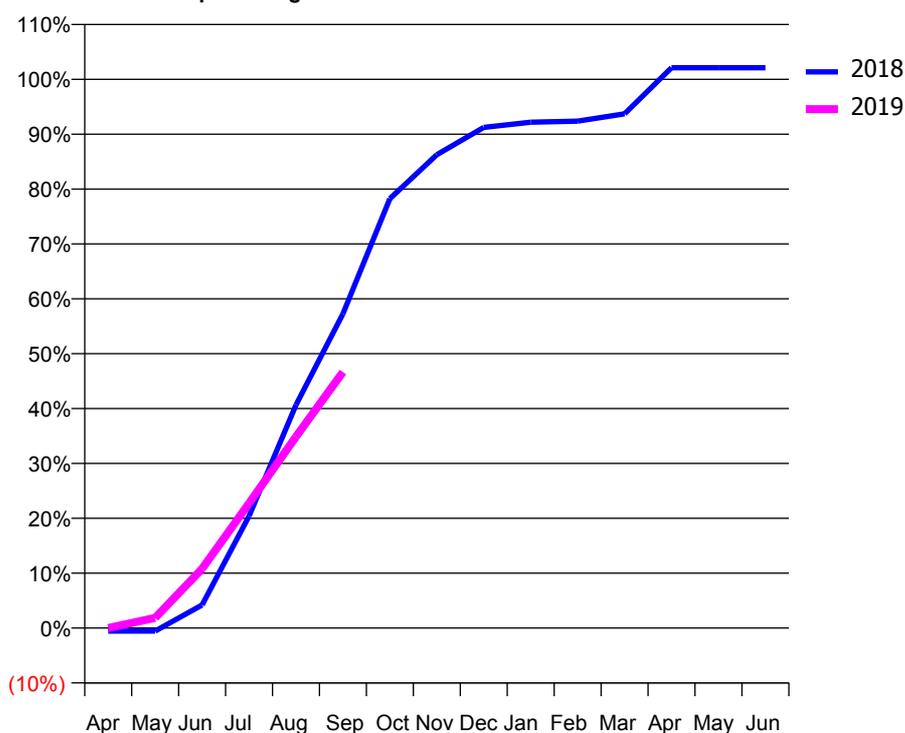
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 153931/0001 - September 2018

| | | | |
|----------------------|--|---|-------------|
| Name or company name | Wong, Wallbuton, Eastwood, Ashraf & Butcher. | 18/19 Contracted general activity (UDA) | 31,000 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 536 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £727,112.23 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | -3 | 0 |
| May | 4 | -3 | 10 |
| June | 71 | 22 | 58 |
| July | 73 | 107 | 122 |
| August | 145 | 213 | 187 |
| September | 297 | 300 | 250 |
| October | 386 | 410 | |
| November | 412 | 452 | |
| December | 435 | 478 | |
| January | 456 | 483 | |
| February | 477 | 484 | |
| March | 498 | 491 | |
| April | 520 | 535 | |
| May | 520 | 535 | |
| June | 520 | 535 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 24 | 60 | 40.0% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 60 | 0.0% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 36 | 60 | 60.0% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 24 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 24 | 8.3% | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 15 | 24 | 62.5% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 6 | 24 | 25.0% | 23.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 4 | 30 | 13.3% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 30 | 6.7% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

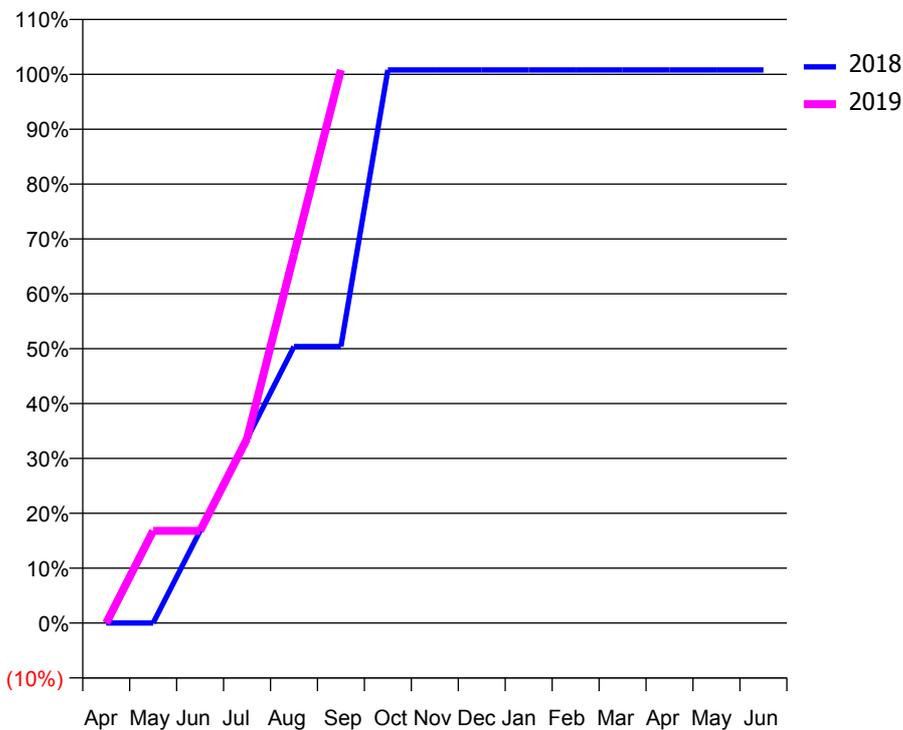
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 157813/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | H.S. Virdee (Home Farm) Ltd. | 18/19 Contracted general activity (UDA) | 8,251 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -159 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 125 |
| Contract start date | 01/09/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £218,625.16 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 21 |
| June | 0 | 21 | 21 |
| July | 63 | 42 | 42 |
| August | 63 | 63 | 84 |
| September | 84 | 63 | 126 |
| October | 84 | 126 | |
| November | 84 | 126 | |
| December | 105 | 126 | |
| January | 126 | 126 | |
| February | 126 | 126 | |
| March | 126 | 126 | |
| April | 126 | 126 | |
| May | 126 | 126 | |
| June | 126 | 126 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 9 | 9 | 100.0% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 9 | 0.0% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 9 | 0.0% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 9 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 9 | 11.1% | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 8 | 9 | 88.9% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 9 | N/A | 23.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 4 | 6 | 66.7% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 6 | 16.7% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

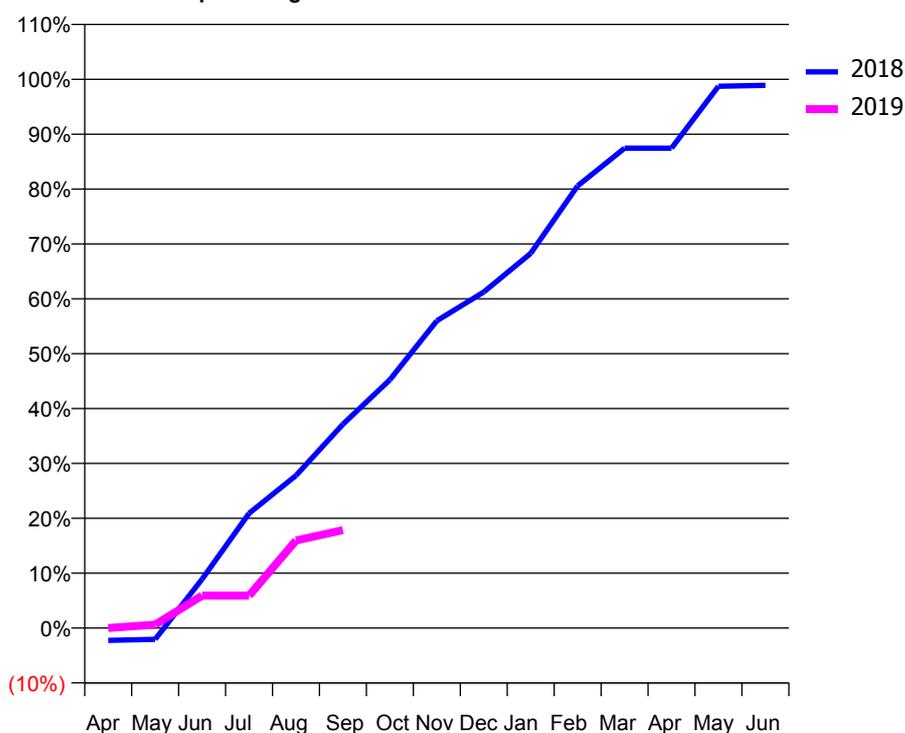
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 163139/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | C O (Leicester) Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 13,746 |
| Contract start date | 01/09/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £850,497.58 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 10.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | -419 | -313 | 0 |
| May | -419 | -288 | 84 |
| June | -419 | 1,233 | 811 |
| July | 2,971 | 2,892 | 811 |
| August | 3,552 | 3,844 | 2,193 |
| September | 4,382 | 5,134 | 2,453 |
| October | 6,036 | 6,255 | |
| November | 6,720 | 7,744 | |
| December | 8,051 | 8,466 | |
| January | 9,974 | 9,441 | |
| February | 12,121 | 11,140 | |
| March | 12,800 | 12,092 | |
| April | 13,292 | 12,092 | |
| May | 13,439 | 13,653 | |
| June | 13,439 | 13,675 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 518 | 594 | 87.2% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 594 | 0.2% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 75 | 594 | 12.6% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 518 | 0.2% | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 12 | 518 | 2.3% | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 404 | 518 | 78.0% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 101 | 518 | 19.5% | 23.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 276 | 283 | 97.5% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 283 | 0.0% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 11 | 13 | 84.6% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

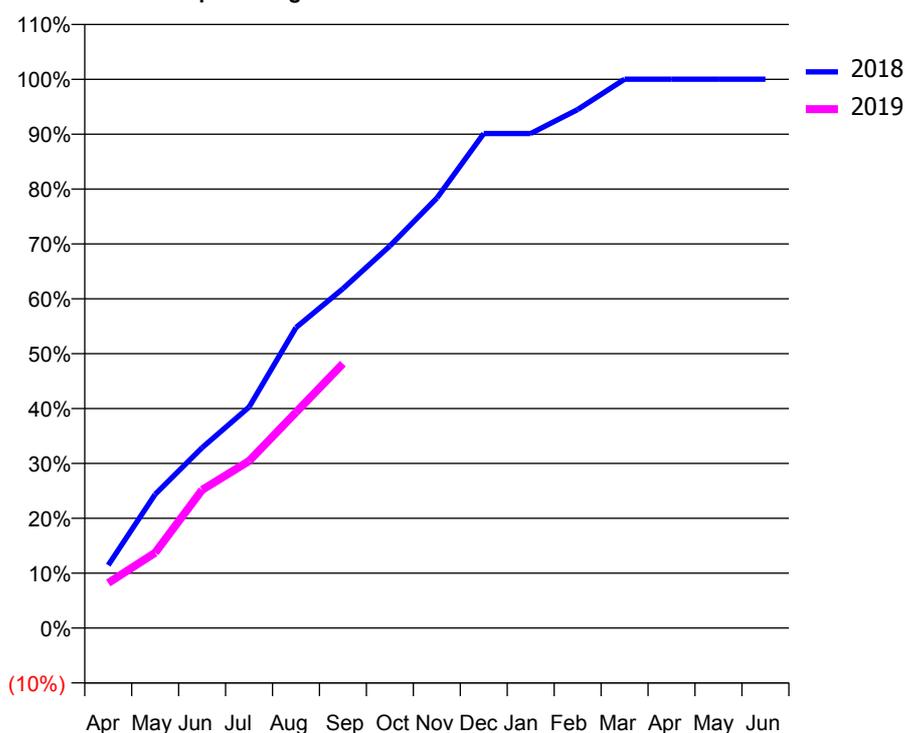
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 166189/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Mr R Kidy & Ms P Sarna | 18/19 Contracted general activity (UDA) | 7,050 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,137 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £439,017.19 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.10 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 147 | 474 | 340 |
| May | 885 | 1,008 | 568 |
| June | 1,236 | 1,360 | 1,042 |
| July | 1,583 | 1,666 | 1,259 |
| August | 1,875 | 2,265 | 1,627 |
| September | 2,405 | 2,559 | 1,993 |
| October | 2,675 | 2,881 | |
| November | 3,276 | 3,241 | |
| December | 3,767 | 3,728 | |
| January | 3,963 | 3,728 | |
| February | 4,137 | 3,909 | |
| March | 4,137 | 4,138 | |
| April | 4,137 | 4,138 | |
| May | 4,137 | 4,138 | |
| June | 4,137 | 4,138 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 158 | 465 | 34.0% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 80 | 465 | 17.2% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 227 | 465 | 48.8% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 158 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 158 | N/A | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 154 | 158 | 97.5% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 158 | 2.5% | 23.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 100 | 115 | 87.0% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 15 | 115 | 13.0% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

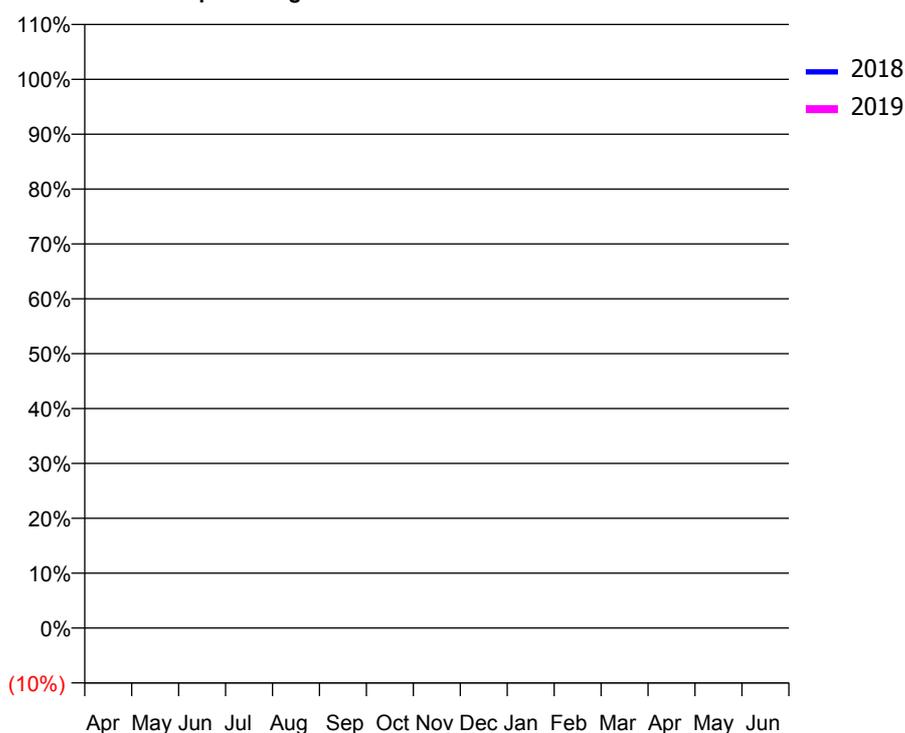
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 166316/0002 - September 2018

| | | | |
|----------------------|---------------------------|---|-------|
| Name or company name | Mr K Bergens & Ms K Plumb | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £1.02 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 90 | 119 | 106 |
| June | 219 | 190 | 129 |
| July | 419 | 366 | 201 |
| August | 473 | 601 | 224 |
| September | 518 | 749 | 313 |
| October | 518 | 923 | |
| November | 775 | 1,009 | |
| December | 824 | 1,178 | |
| January | 852 | 1,199 | |
| February | 1,072 | 1,412 | |
| March | 1,243 | 1,412 | |
| April | 1,527 | 1,433 | |
| May | 1,527 | 1,433 | |
| June | 1,527 | 1,433 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 47 | 76 | 61.8% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 10 | 76 | 13.2% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 19 | 76 | 25.0% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 47 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 47 | N/A | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 40 | 47 | 85.1% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 6 | 47 | 12.8% | 23.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 4 | 75.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

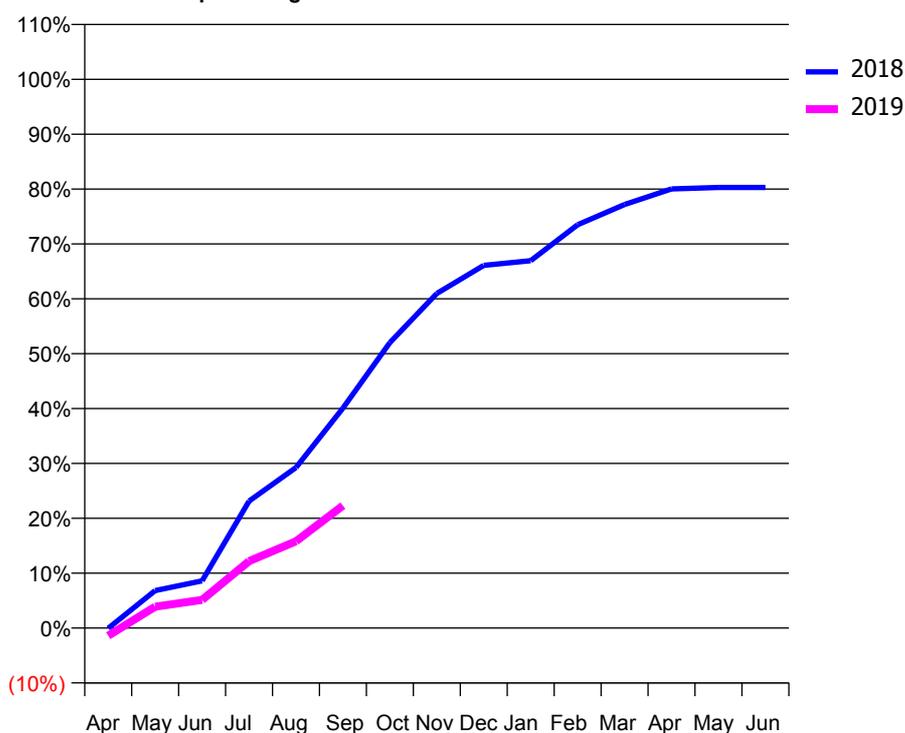
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 166316/0003 - September 2018

| | | | |
|----------------------|---------------------------|---|-------------|
| Name or company name | Mr K Bergens & Ms K Plumb | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,335 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 105 |
| Contract end date | 31/03/2019 | Baseline contract value | £481,094.06 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -62 | -5 | -105 |
| May | 618 | 507 | 285 |
| June | 1,053 | 640 | 377 |
| July | 1,541 | 1,720 | 895 |
| August | 1,766 | 2,173 | 1,159 |
| September | 1,932 | 2,978 | 1,636 |
| October | 1,932 | 3,865 | |
| November | 2,805 | 4,530 | |
| December | 3,054 | 4,912 | |
| January | 3,319 | 4,975 | |
| February | 4,187 | 5,461 | |
| March | 4,932 | 5,736 | |
| April | 5,865 | 5,946 | |
| May | 5,886 | 5,967 | |
| June | 5,886 | 5,967 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 220 | 349 | 63.0% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 38 | 349 | 10.9% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 91 | 349 | 26.1% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 220 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 220 | N/A | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 178 | 220 | 80.9% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 31 | 220 | 14.1% | 23.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 318 | 359 | 88.6% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 39 | 359 | 10.9% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 13 | 13 | 100.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

Q59 - Vital Signs Orthodontic At a Glance Contract Report for 171751/0001 - September 2018

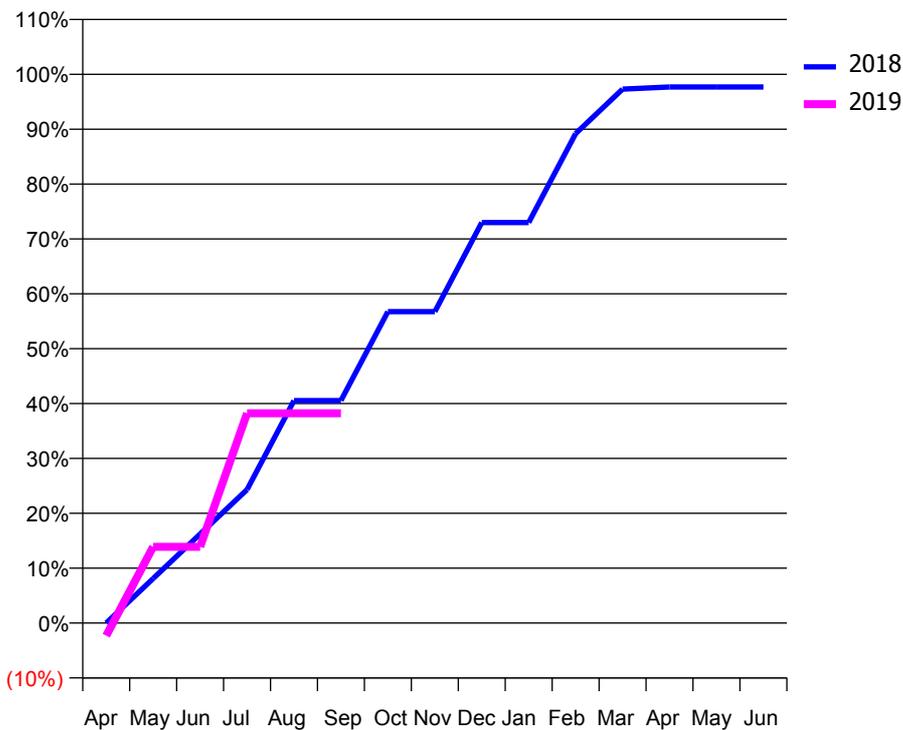
| | |
|----------------------|-------------------------|
| Name or company name | E Gayton & K Gayton |
| Contract type name | GDS Contract |
| Purpose of contract | General and Orthodontic |
| Contract start date | 01/11/2013 |
| Contract end date | |

| | |
|---|-------------|
| 18/19 Contracted general activity (UDA) | 4,850 |
| Carry forward general activity (UDA) | 0 |
| 18/19 Contracted orthodontic activity (UOA) | 259 |
| Carry forward orthodontic activity (UOA) | 6 |
| Baseline contract value | £133,250.68 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 1 | 0 | -6 |
| May | 22 | 21 | 36 |
| June | 22 | 42 | 36 |
| July | 43 | 63 | 99 |
| August | 106 | 105 | 99 |
| September | 110 | 105 | 99 |
| October | 131 | 147 | |
| November | 152 | 147 | |
| December | 194 | 189 | |
| January | 195 | 189 | |
| February | 217 | 231 | |
| March | 218 | 252 | |
| April | 260 | 253 | |
| May | 260 | 253 | |
| June | 260 | 253 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 12 | 13 | 92.3% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 13 | 0.0% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 1 | 13 | 7.7% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 12 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 12 | N/A | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 10 | 12 | 83.3% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 12 | 16.7% | 23.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 9 | 11 | 81.8% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 11 | 9.1% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

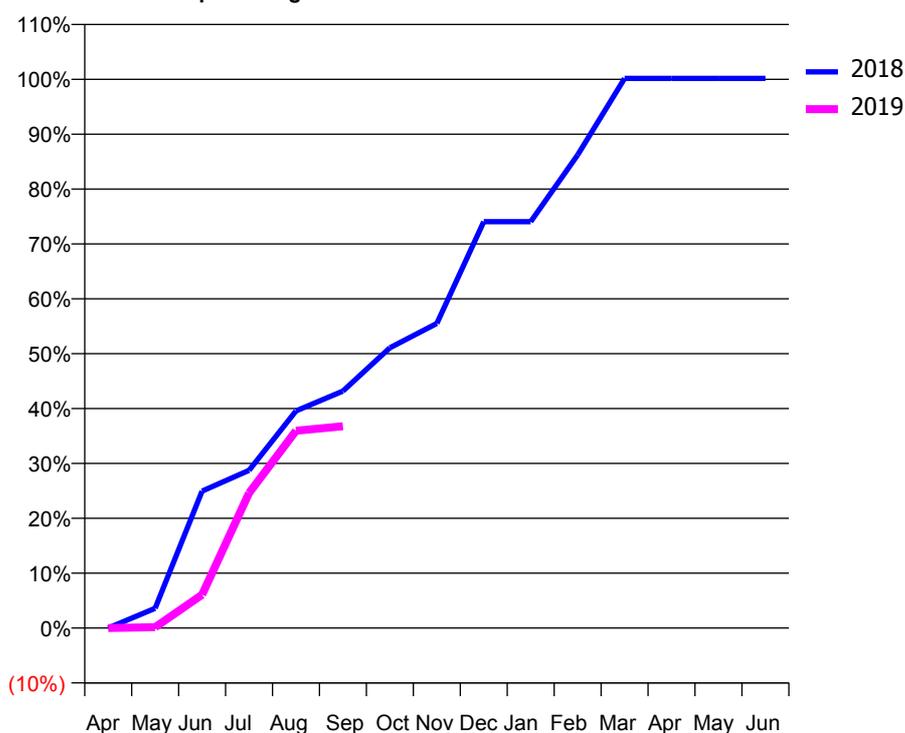
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 176591/0001 - September 2018

| | | | |
|----------------------|------------------------------------|---|-------------|
| Name or company name | James Cooil and Associates Limited | 18/19 Contracted general activity (UDA) | 4,056 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 4 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 609 |
| Contract start date | 01/05/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £136,751.97 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.14 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -99 | 0 | 0 |
| May | -77 | 22 | 1 |
| June | -77 | 152 | 37 |
| July | -77 | 175 | 150 |
| August | -77 | 241 | 219 |
| September | -77 | 263 | 224 |
| October | -77 | 311 | |
| November | -35 | 338 | |
| December | 19 | 451 | |
| January | 46 | 451 | |
| February | 128 | 525 | |
| March | 254 | 610 | |
| April | 608 | 610 | |
| May | 609 | 610 | |
| June | 609 | 610 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 25 | 88 | 28.4% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 16 | 88 | 18.2% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 47 | 88 | 53.4% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 25 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 25 | N/A | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 21 | 25 | 84.0% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 25 | 16.0% | 23.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

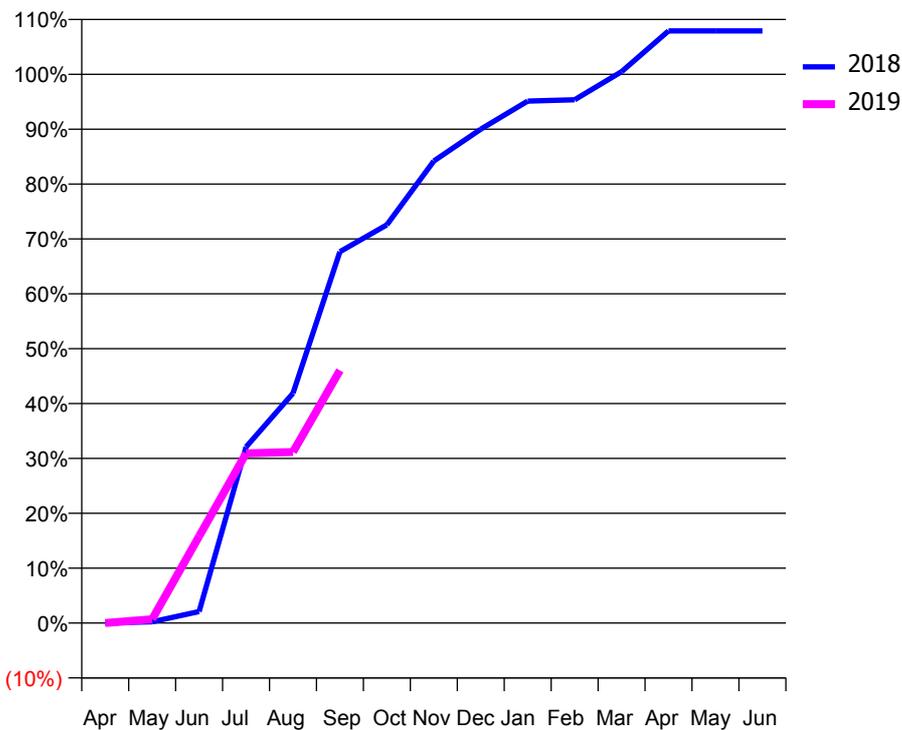
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 178055/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Sloss, Sloss & Bentley | 18/19 Contracted general activity (UDA) | 11,800 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 430 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £291,987.91 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.09 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 2 | 1 | 3 |
| June | 6 | 9 | 68 |
| July | 92 | 138 | 133 |
| August | 116 | 180 | 134 |
| September | 159 | 291 | 198 |
| October | 161 | 312 | |
| November | 266 | 362 | |
| December | 309 | 387 | |
| January | 383 | 409 | |
| February | 433 | 410 | |
| March | 457 | 432 | |
| April | 461 | 464 | |
| May | 461 | 464 | |
| June | 462 | 464 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 17 | 49 | 34.7% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 13 | 49 | 26.5% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 19 | 49 | 38.8% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 17 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 17 | 11.8% | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 13 | 17 | 76.5% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 17 | 11.8% | 23.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 1 | <i>N/A</i> | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 1 | 0.0% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

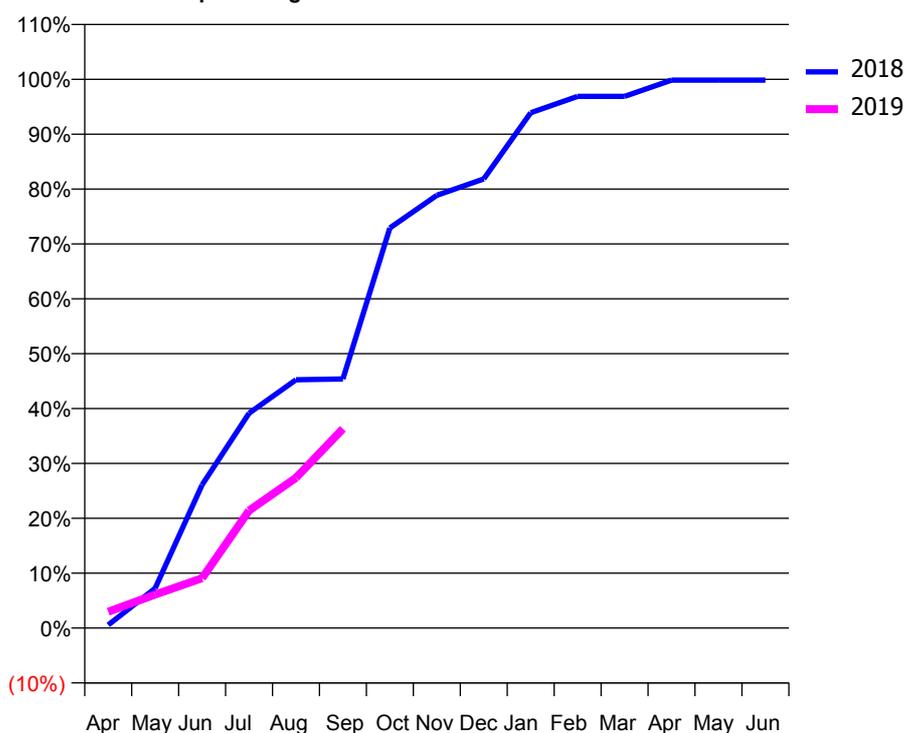
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 187208/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|---------------|
| Name or company name | Mr N Maxey & Mr W Welch | 18/19 Contracted general activity (UDA) | 63,070 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 705 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 1 |
| Contract end date | | Baseline contract value | £1,549,149.27 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.16 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 4 | 21 |
| May | 0 | 51 | 43 |
| June | 63 | 184 | 64 |
| July | 89 | 276 | 151 |
| August | 179 | 319 | 193 |
| September | 230 | 320 | 256 |
| October | 305 | 514 | |
| November | 376 | 556 | |
| December | 423 | 577 | |
| January | 461 | 662 | |
| February | 555 | 683 | |
| March | 715 | 683 | |
| April | 715 | 704 | |
| May | 715 | 704 | |
| June | 715 | 704 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 30 | 39 | 76.9% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 6 | 39 | 15.4% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 3 | 39 | 7.7% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 30 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 30 | <i>N/A</i> | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 25 | 30 | 83.3% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 5 | 30 | 16.7% | 23.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 19 | 24 | 79.2% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 24 | 12.5% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

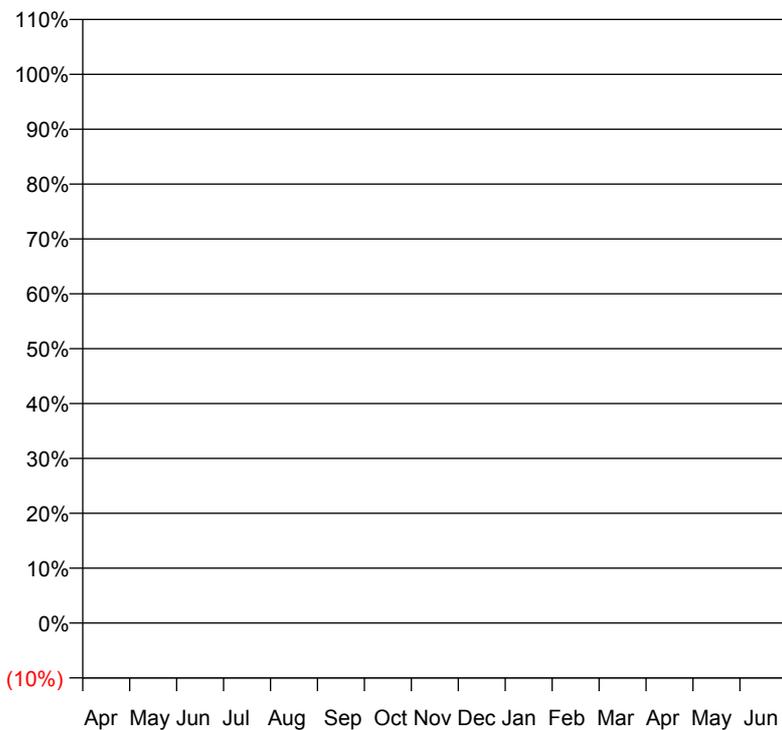
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 192171/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | Harborough Orthodontics | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/01/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £54,767.02 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 22 | 68 |
| May | 21 | 171 | 170 |
| June | 21 | 171 | 285 |
| July | 22 | 325 | 394 |
| August | 85 | 347 | 459 |
| September | 86 | 498 | 461 |
| October | 86 | 850 | |
| November | 111 | 1,148 | |
| December | 136 | 1,470 | |
| January | 178 | 1,691 | |
| February | 394 | 1,830 | |
| March | 508 | 1,981 | |
| April | 508 | 2,027 | |
| May | 508 | 2,028 | |
| June | 508 | 2,029 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 93 | 209 | 44.5% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 112 | 209 | 53.6% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 4 | 209 | 1.9% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 93 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 93 | 2.2% | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 20 | 93 | 21.5% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 71 | 93 | 76.3% | 23.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 17 | 29 | 58.6% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 29 | 17.2% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

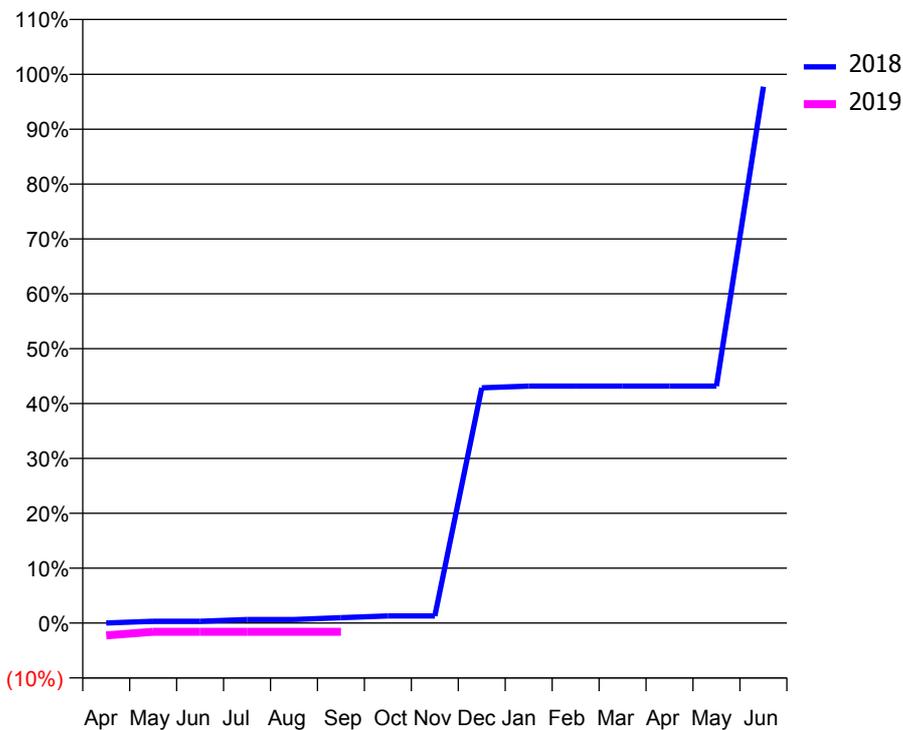
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 229792/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR JJ CLIFFE | 18/19 Contracted general activity (UDA) | 8,300 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 308 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 7 |
| Contract end date | | Baseline contract value | £205,681.71 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | -7 |
| May | 0 | 1 | -5 |
| June | 1 | 1 | -5 |
| July | 2 | 2 | -5 |
| August | 3 | 2 | -5 |
| September | 3 | 3 | -5 |
| October | 3 | 4 | |
| November | 3 | 4 | |
| December | 4 | 132 | |
| January | 5 | 133 | |
| February | 26 | 133 | |
| March | 26 | 133 | |
| April | 26 | 133 | |
| May | 173 | 133 | |
| June | 362 | 301 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 15 | 21 | 71.4% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 21 | 9.5% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 4 | 21 | 19.0% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 15 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 15 | N/A | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 15 | 15 | 100.0% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 15 | N/A | 23.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 21 | 26 | 80.8% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 26 | 11.5% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

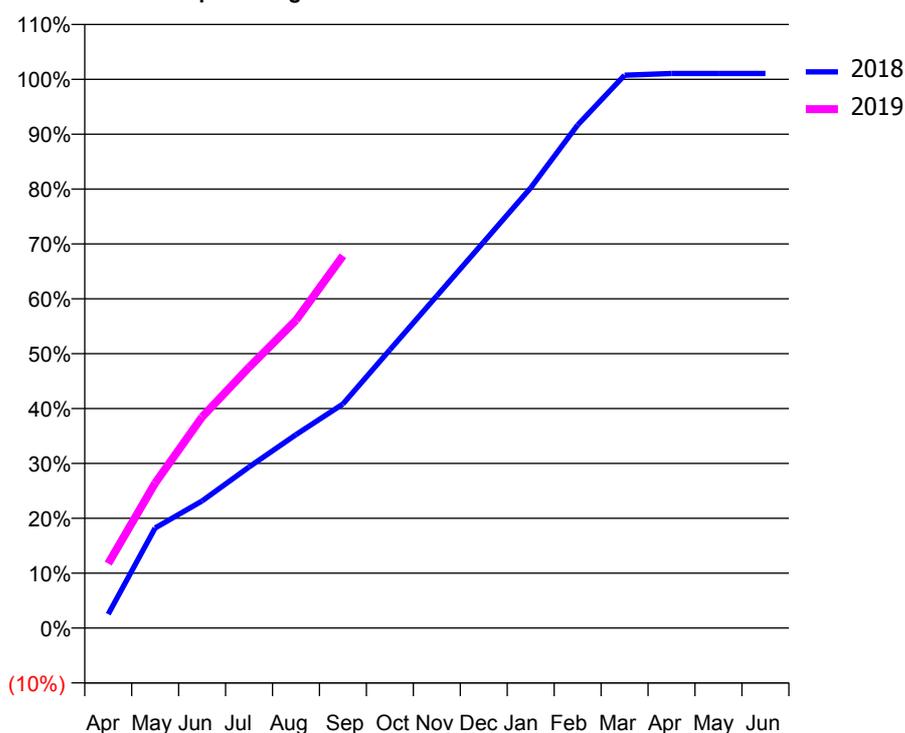
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 243868/0001 - September 2018

| | | | |
|----------------------|-------------------------------------|---|-------------|
| Name or company name | Holywell House Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 13,238 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £819,033.06 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 16.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 762 | 336 | 1,558 |
| May | 1,499 | 2,415 | 3,496 |
| June | 2,558 | 3,066 | 5,092 |
| July | 3,701 | 3,885 | 6,291 |
| August | 4,542 | 4,666 | 7,425 |
| September | 5,662 | 5,405 | 8,979 |
| October | 6,733 | 6,712 | |
| November | 8,269 | 8,014 | |
| December | 9,850 | 9,316 | |
| January | 10,988 | 10,619 | |
| February | 12,332 | 12,134 | |
| March | 13,218 | 13,336 | |
| April | 13,260 | 13,378 | |
| May | 13,260 | 13,379 | |
| June | 13,260 | 13,378 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 814 | 819 | 99.4% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 819 | 0.4% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 2 | 819 | 0.2% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 814 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 814 | 0.6% | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 729 | 814 | 89.6% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 77 | 814 | 9.5% | 23.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 20 | 697 | 2.9% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 53 | 697 | 7.6% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 22 | 22 | 100.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

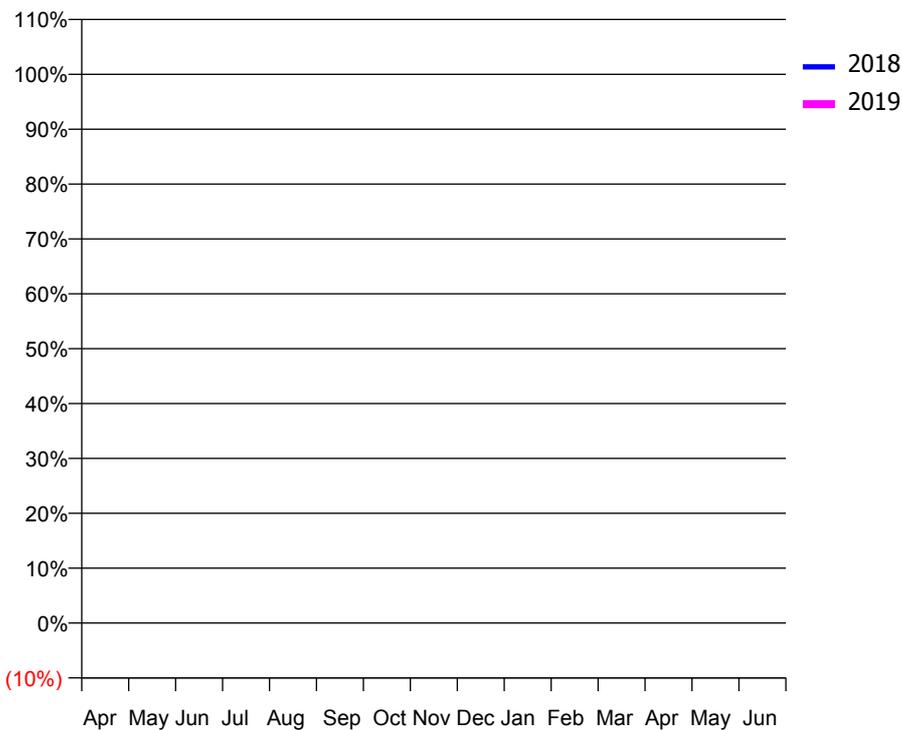
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 243868/0011 - September 2018

| | | | |
|----------------------|-------------------------------------|---|-------------|
| Name or company name | Holywell House Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/12/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £140,627.00 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 194 | 42 | 192 |
| May | 305 | 323 | 590 |
| June | 500 | 515 | 766 |
| July | 783 | 896 | 1,153 |
| August | 1,126 | 1,110 | 1,505 |
| September | 1,383 | 1,282 | 1,775 |
| October | 1,447 | 1,496 | |
| November | 1,472 | 1,669 | |
| December | 1,792 | 1,862 | |
| January | 2,007 | 1,949 | |
| February | 2,372 | 2,119 | |
| March | 2,568 | 2,267 | |
| April | 2,678 | 2,352 | |
| May | 2,678 | 2,352 | |
| June | 2,678 | 2,352 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 133 | 221 | 60.2% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 221 | 0.9% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 86 | 221 | 38.9% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 133 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 133 | N/A | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 1 | 133 | 0.8% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 132 | 133 | 99.2% | 23.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 74 | N/A | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 74 | 6.8% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

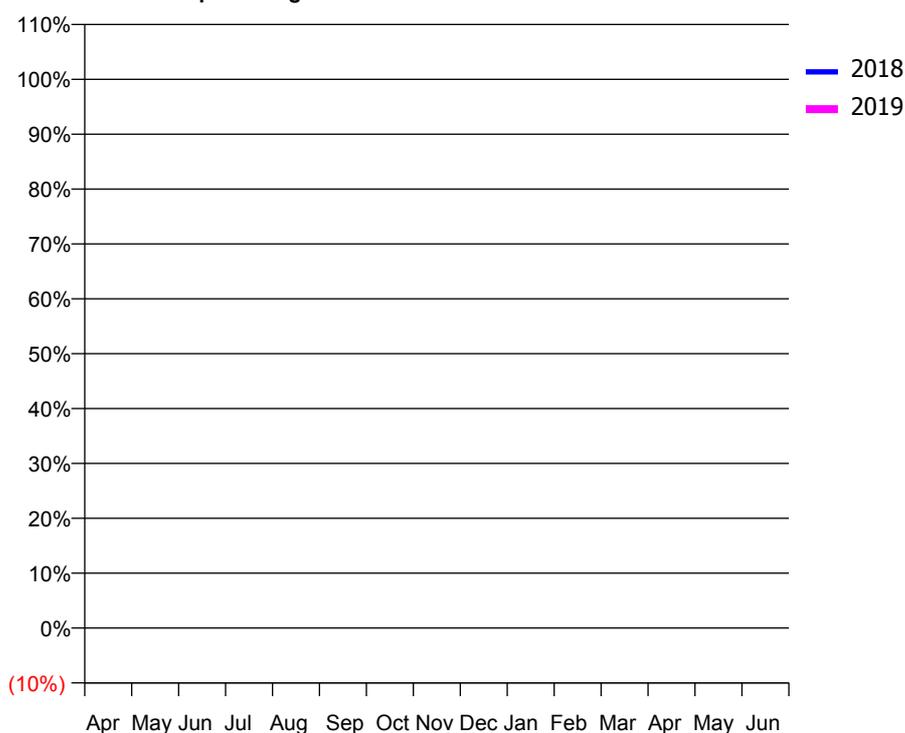
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 321389/0004 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MISS CL TRACEY | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 16/03/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £47,426.02 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 22 | 84 | 106 |
| June | 171 | 233 | 128 |
| July | 257 | 422 | 171 |
| August | 321 | 486 | 171 |
| September | 515 | 594 | 362 |
| October | 641 | 705 | |
| November | 727 | 752 | |
| December | 858 | 862 | |
| January | 945 | 884 | |
| February | 1,055 | 1,054 | |
| March | 1,204 | 1,308 | |
| April | 1,352 | 1,519 | |
| May | 1,352 | 1,520 | |
| June | 1,352 | 1,520 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 60 | 89 | 67.4% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 89 | 0.0% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 29 | 89 | 32.6% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 60 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 60 | N/A | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 13 | 60 | 21.7% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 47 | 60 | 78.3% | 23.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 52 | N/A | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 52 | 11.5% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

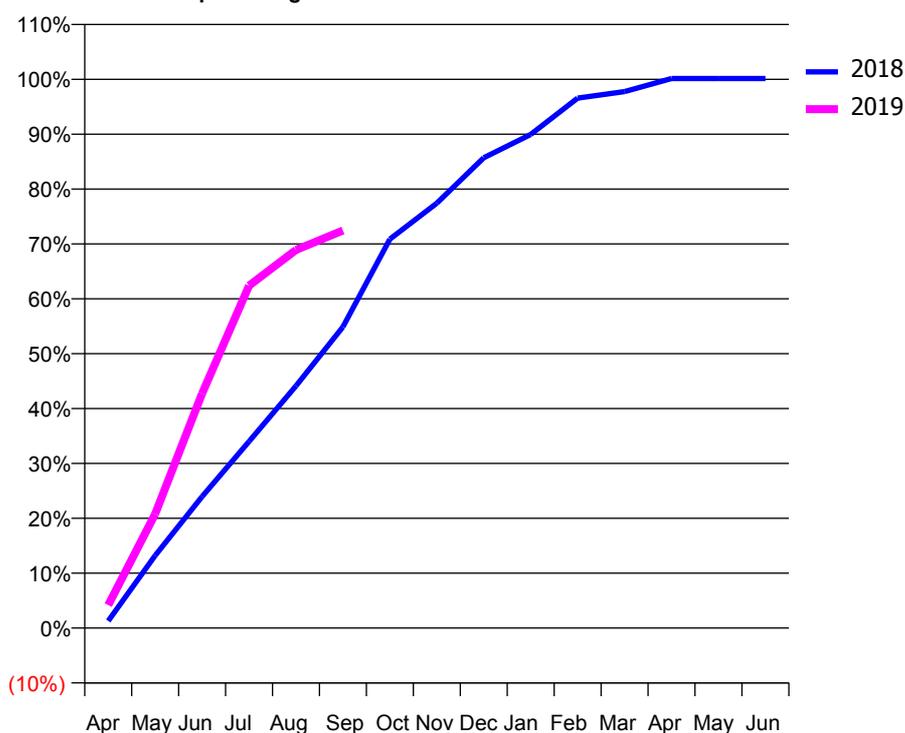
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 397156/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR MD CLARE | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,554 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £238,481.00 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.10 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 231 | 46 | 149 |
| May | 510 | 470 | 739 |
| June | 682 | 852 | 1,519 |
| July | 1,211 | 1,209 | 2,218 |
| August | 1,715 | 1,568 | 2,449 |
| September | 2,095 | 1,950 | 2,575 |
| October | 2,263 | 2,519 | |
| November | 2,452 | 2,752 | |
| December | 2,834 | 3,046 | |
| January | 3,044 | 3,197 | |
| February | 3,296 | 3,432 | |
| March | 3,453 | 3,474 | |
| April | 3,516 | 3,559 | |
| May | 3,516 | 3,559 | |
| June | 3,516 | 3,559 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 197 | 216 | 91.2% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 216 | 1.4% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 16 | 216 | 7.4% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 197 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 197 | 1.5% | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 168 | 197 | 85.3% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 25 | 197 | 12.7% | 23.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 158 | 163 | 96.9% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 163 | 3.1% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

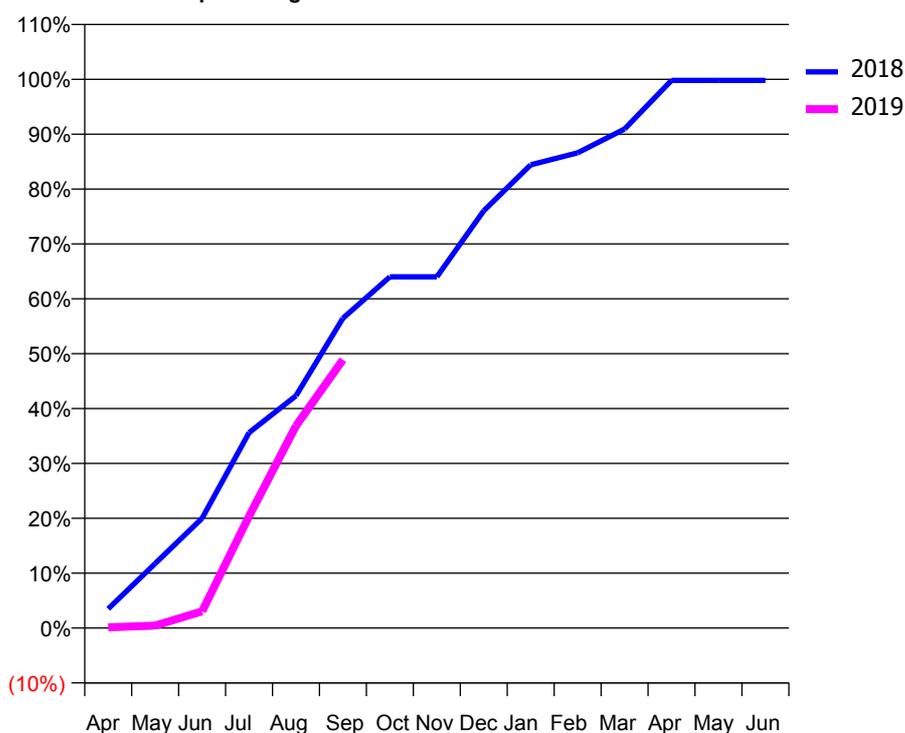
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 564249/0001 - September 2018

| | | | |
|----------------------|-----------------------------|---|-------------|
| Name or company name | Melton Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,742 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 12 |
| Contract end date | 31/03/2019 | Baseline contract value | £409,985.41 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.23 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 215 | 9 |
| May | 1,146 | 720 | 30 |
| June | 1,146 | 1,226 | 206 |
| July | 2,199 | 2,183 | 1,375 |
| August | 3,578 | 2,595 | 2,484 |
| September | 3,578 | 3,461 | 3,296 |
| October | 3,578 | 3,923 | |
| November | 5,254 | 3,923 | |
| December | 5,254 | 4,662 | |
| January | 5,797 | 5,174 | |
| February | 5,829 | 5,308 | |
| March | 5,944 | 5,574 | |
| April | 6,008 | 6,118 | |
| May | 6,154 | 6,118 | |
| June | 6,154 | 6,118 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 291 | 398 | 73.1% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 52 | 398 | 13.1% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 55 | 398 | 13.8% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 291 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 35 | 291 | 12.0% | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 210 | 291 | 72.2% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 45 | 291 | 15.5% | 23.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 270 | 309 | 87.4% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 14 | 309 | 4.5% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 7 | 7 | 100.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

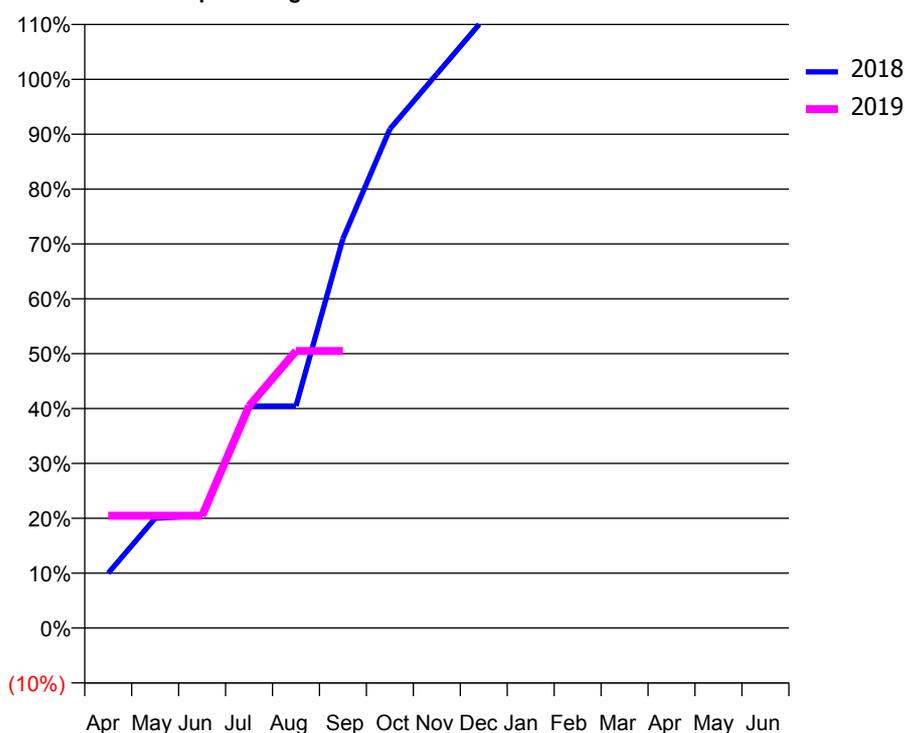
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 573477/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR TW POWELL | 18/19 Contracted general activity (UDA) | 20,000 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 210 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £505,110.93 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.14 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 21 | 43 |
| May | 21 | 42 | 43 |
| June | 42 | 43 | 43 |
| July | 126 | 85 | 85 |
| August | 232 | 85 | 106 |
| September | 232 | 149 | 106 |
| October | 234 | 191 | |
| November | 234 | 212 | |
| December | 234 | 233 | |
| January | 237 | 233 | |
| February | 237 | 233 | |
| March | 237 | 233 | |
| April | 237 | 233 | |
| May | 237 | 233 | |
| June | 237 | 233 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 9 | 10 | 90.0% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 10 | 0.0% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 1 | 10 | 10.0% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 9 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 9 | 33.3% | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 6 | 9 | 66.7% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 9 | N/A | 23.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 2 | 7 | 28.6% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 7 | 0.0% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

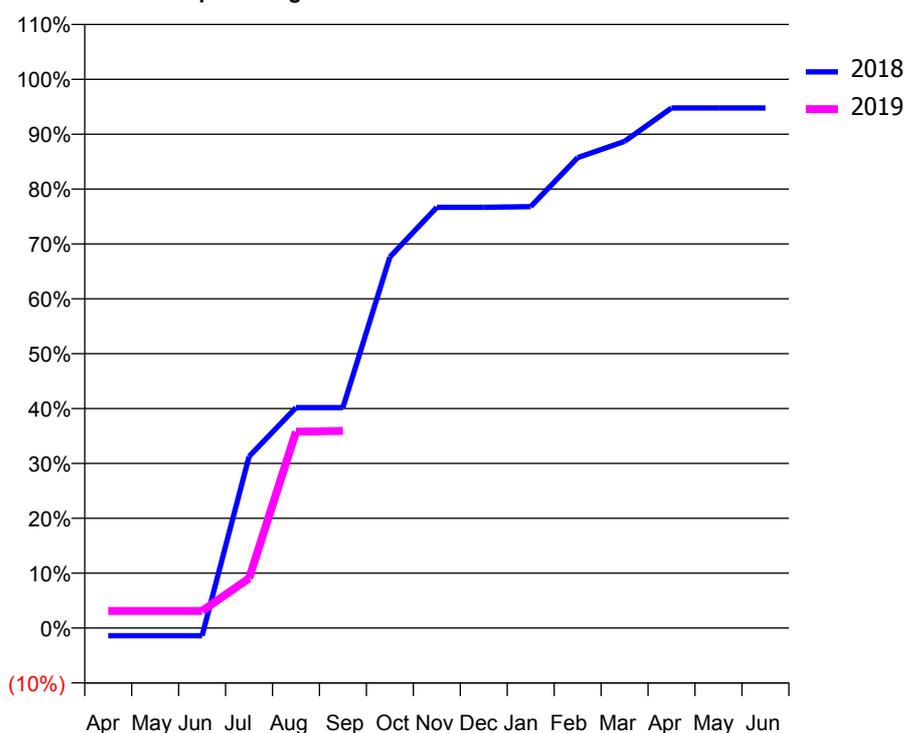
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 796964/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR A SMITH | 18/19 Contracted general activity (UDA) | 33,500 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 707 |
| Contract start date | 01/08/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £945,450.81 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | -10 | 22 |
| May | 1 | -10 | 22 |
| June | 1 | -10 | 22 |
| July | 85 | 221 | 64 |
| August | 128 | 284 | 253 |
| September | 212 | 284 | 254 |
| October | 233 | 478 | |
| November | 233 | 542 | |
| December | 298 | 542 | |
| January | 508 | 543 | |
| February | 613 | 606 | |
| March | 613 | 627 | |
| April | 697 | 670 | |
| May | 697 | 670 | |
| June | 697 | 670 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 31 | 37 | 83.8% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 37 | 2.7% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 5 | 37 | 13.5% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 31 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 31 | N/A | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 30 | 31 | 96.8% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 31 | 3.2% | 23.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 34 | N/A | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 9 | 34 | 26.5% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 2 | 50.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

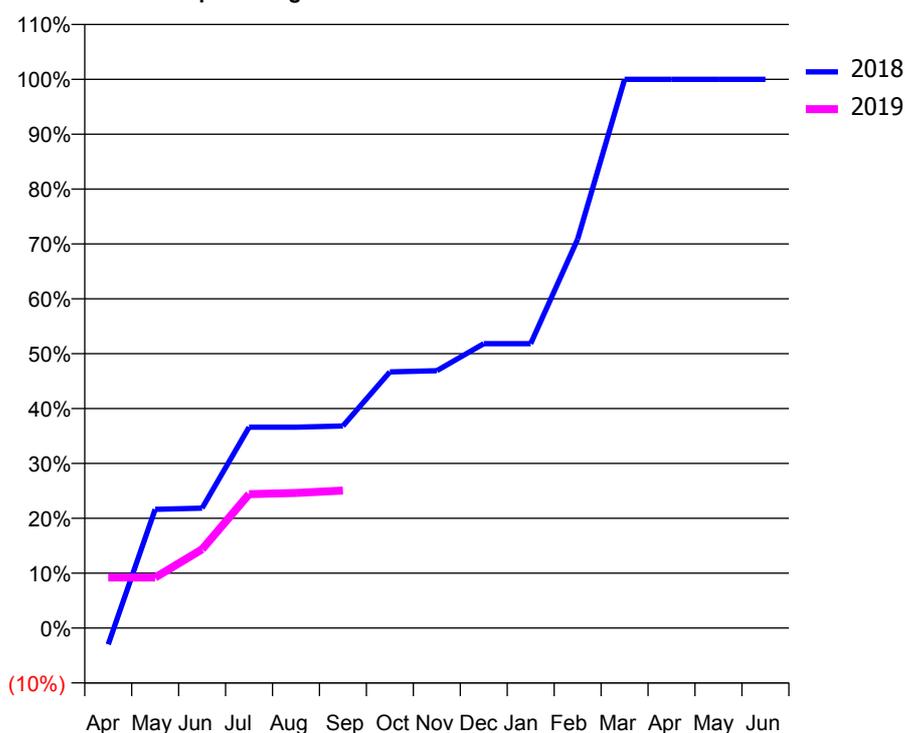
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 812692/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR RD KIDY | 18/19 Contracted general activity (UDA) | 18,737 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 467 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £414,407.77 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.09 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -5 | -14 | 43 |
| May | -5 | 101 | 43 |
| June | 61 | 102 | 67 |
| July | 148 | 171 | 114 |
| August | 235 | 171 | 115 |
| September | 235 | 172 | 117 |
| October | 362 | 218 | |
| November | 383 | 219 | |
| December | 427 | 242 | |
| January | 450 | 242 | |
| February | 450 | 331 | |
| March | 451 | 467 | |
| April | 453 | 467 | |
| May | 453 | 467 | |
| June | 453 | 467 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 18 | 52 | 34.6% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 6 | 52 | 11.5% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 28 | 52 | 53.8% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 18 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 18 | <i>N/A</i> | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 17 | 18 | 94.4% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 18 | 5.6% | 23.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 13 | 13 | 100.0% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 13 | 0.0% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

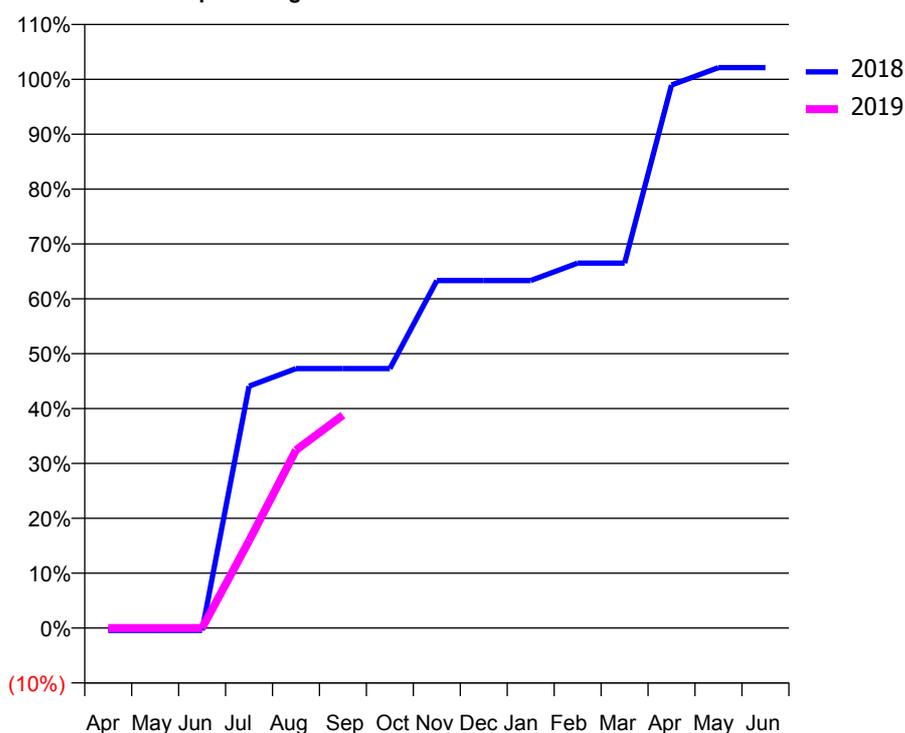
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 840386/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR AW GEMMELL | 18/19 Contracted general activity (UDA) | 21,500 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 660 |
| Contract start date | 01/08/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £523,578.52 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -62 | -3 | 0 |
| May | -62 | -3 | 0 |
| June | -62 | -3 | 0 |
| July | 68 | 291 | 105 |
| August | 68 | 312 | 214 |
| September | 195 | 312 | 256 |
| October | 195 | 312 | |
| November | 279 | 418 | |
| December | 531 | 418 | |
| January | 531 | 418 | |
| February | 531 | 439 | |
| March | 531 | 439 | |
| April | 531 | 653 | |
| May | 573 | 674 | |
| June | 657 | 674 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 29 | 49 | 59.2% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 4 | 49 | 8.2% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 16 | 49 | 32.7% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 29 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 29 | <i>N/A</i> | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 27 | 29 | 93.1% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 29 | 3.4% | 23.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 1 | <i>N/A</i> | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 1 | 0.0% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

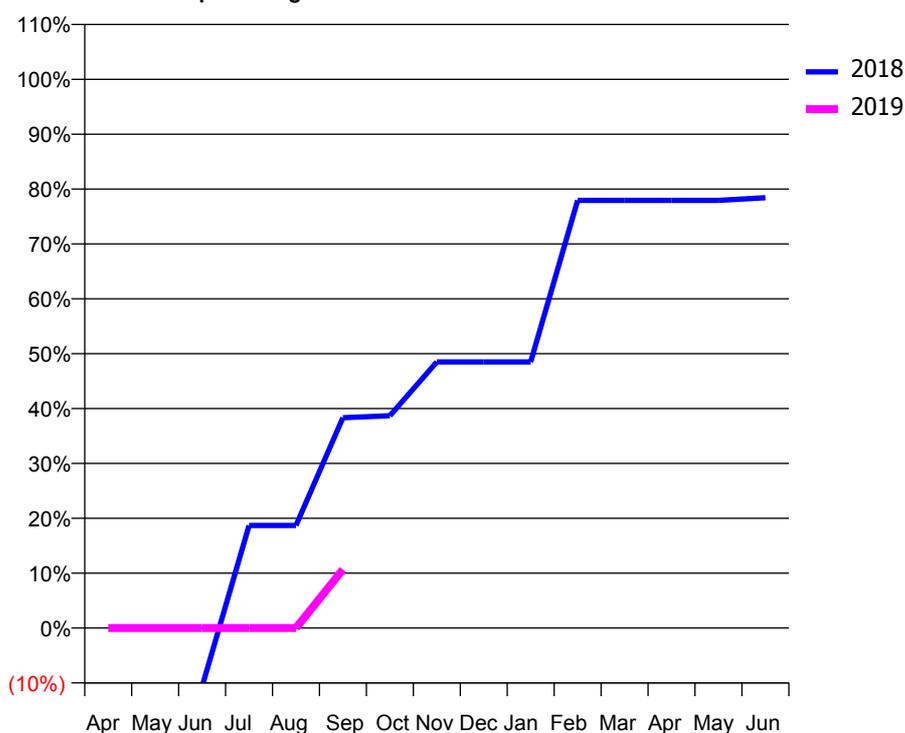
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 888761/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MR JF HAWKINS | 18/19 Contracted general activity (UDA) | 2,400 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 197 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £66,706.77 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.17 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -4 | -23 | 0 |
| May | 20 | -23 | 0 |
| June | 20 | -23 | 0 |
| July | 20 | 40 | 0 |
| August | 20 | 40 | 0 |
| September | 84 | 82 | 21 |
| October | 127 | 83 | |
| November | 148 | 104 | |
| December | 150 | 104 | |
| January | 151 | 104 | |
| February | 152 | 167 | |
| March | 153 | 167 | |
| April | 174 | 167 | |
| May | 174 | 167 | |
| June | 174 | 168 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 5 | 6 | 83.3% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 6 | 0.0% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 1 | 6 | 16.7% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 5 | 20.0% | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 5 | N/A | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 3 | 5 | 60.0% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 5 | 20.0% | 23.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 9 | N/A | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 9 | 11.1% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

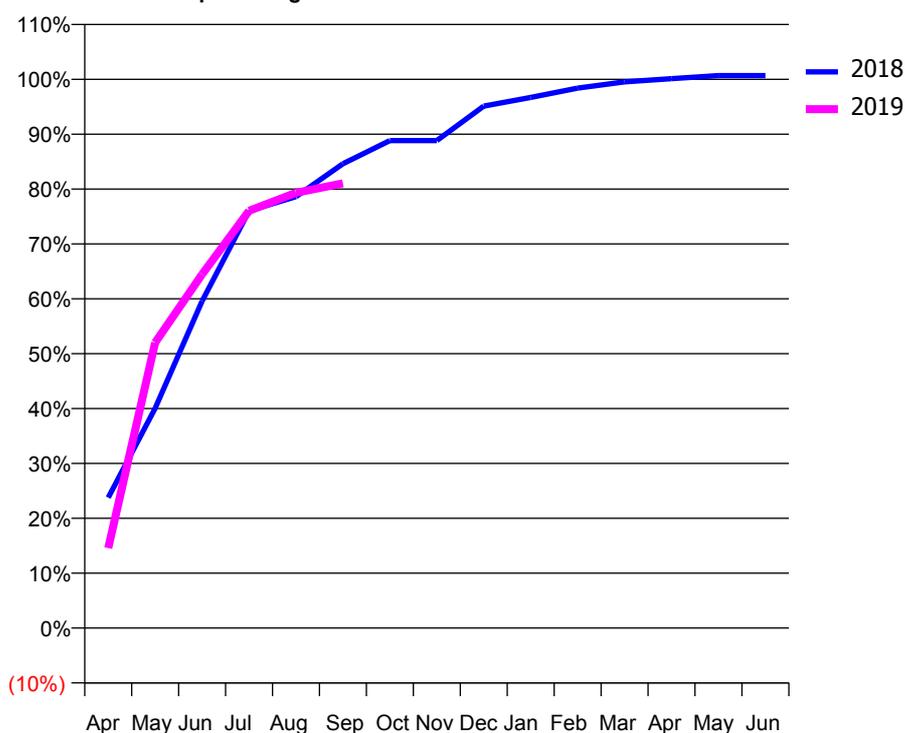
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 914541/0001 - September 2018

| | | | |
|----------------------|-----------------------------|---|-------------|
| Name or company name | Melton Orthodontics No2 Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,045 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £245,726.07 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.29 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 875 | 589 |
| May | 1,980 | 1,475 | 2,104 |
| June | 1,980 | 2,195 | 2,608 |
| July | 2,888 | 2,800 | 3,076 |
| August | 3,187 | 2,895 | 3,208 |
| September | 3,187 | 3,116 | 3,278 |
| October | 3,187 | 3,272 | |
| November | 3,415 | 3,272 | |
| December | 3,415 | 3,503 | |
| January | 3,562 | 3,561 | |
| February | 3,591 | 3,624 | |
| March | 3,687 | 3,666 | |
| April | 3,695 | 3,687 | |
| May | 3,695 | 3,708 | |
| June | 3,695 | 3,708 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 183 | 225 | 81.3% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 38 | 225 | 16.9% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 4 | 225 | 1.8% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 183 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 23 | 183 | 12.6% | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 149 | 183 | 81.4% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 11 | 183 | 6.0% | 23.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 169 | 181 | 93.4% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 11 | 181 | 6.1% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

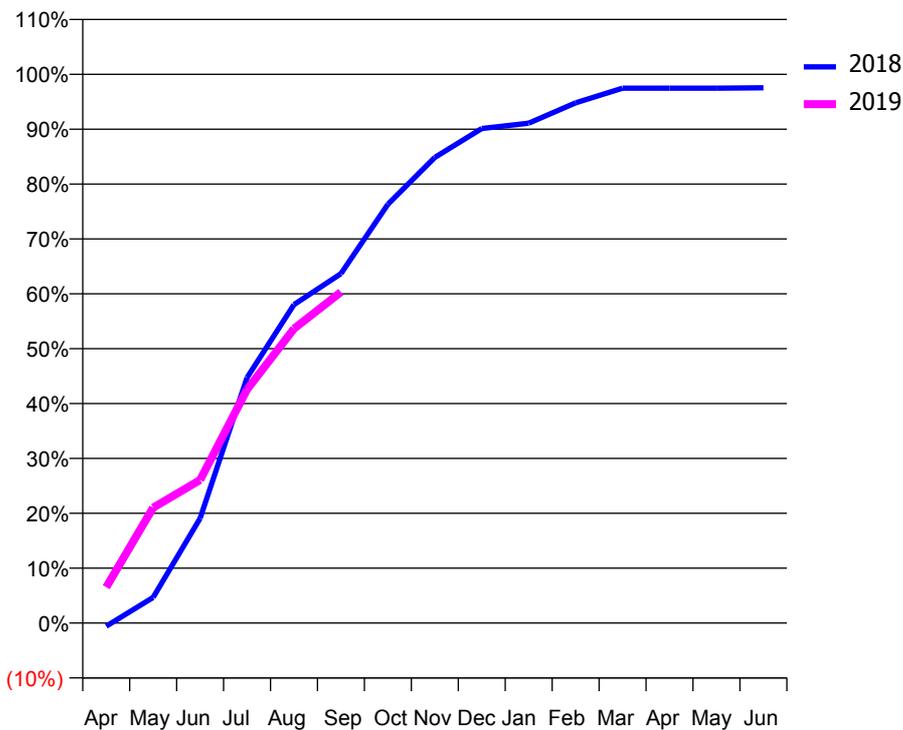
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 914975/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR CR SUTTON | 18/19 Contracted general activity (UDA) | 1,350 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,346 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £125,639.56 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.39 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 73 | -8 | 88 |
| May | 292 | 63 | 283 |
| June | 413 | 257 | 351 |
| July | 597 | 602 | 573 |
| August | 721 | 781 | 722 |
| September | 797 | 857 | 812 |
| October | 913 | 1,027 | |
| November | 1,010 | 1,142 | |
| December | 1,045 | 1,213 | |
| January | 1,166 | 1,226 | |
| February | 1,264 | 1,276 | |
| March | 1,295 | 1,312 | |
| April | 1,320 | 1,312 | |
| May | 1,320 | 1,312 | |
| June | 1,320 | 1,313 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 57 | 193 | 29.5% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 5 | 193 | 2.6% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 131 | 193 | 67.9% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 57 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 57 | 7.0% | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 47 | 57 | 82.5% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 6 | 57 | 10.5% | 23.9% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 5 | 43 | 11.6% | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 43 | 9.3% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

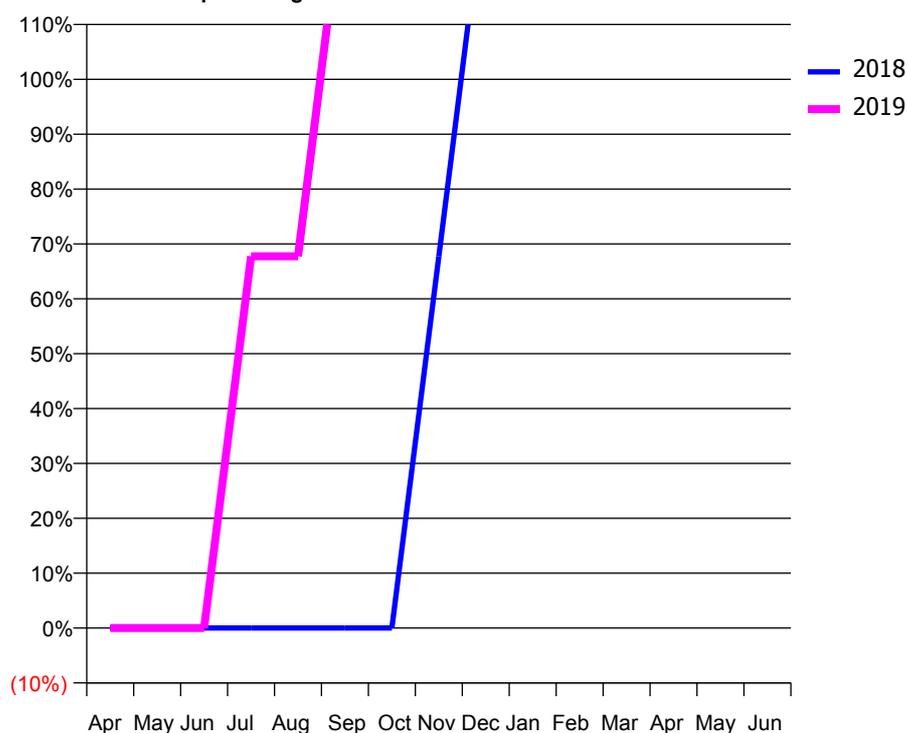
Q59 - Vital Signs Orthodontic At a Glance Contract Report for 929328/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR VH PEART | 18/19 Contracted general activity (UDA) | 18,638 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 31 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £458,244.27 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 0 |
| June | 0 | 0 | 0 |
| July | 0 | 0 | 21 |
| August | 21 | 0 | 21 |
| September | 21 | 0 | 42 |
| October | 21 | 0 | |
| November | 21 | 21 | |
| December | 21 | 42 | |
| January | 21 | 42 | |
| February | 21 | 42 | |
| March | 42 | 42 | |
| April | 42 | 42 | |
| May | 42 | 42 | |
| June | 42 | 42 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 4 | 4 | 100.0% | 63.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 4 | 0.0% | 8.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 4 | 0.0% | 27.9% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 4 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 4 | N/A | 2.8% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 4 | 4 | 100.0% | 71.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 4 | N/A | 23.9% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 2 | N/A | 63.0% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 2 | 0.0% | 7.3% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.5% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

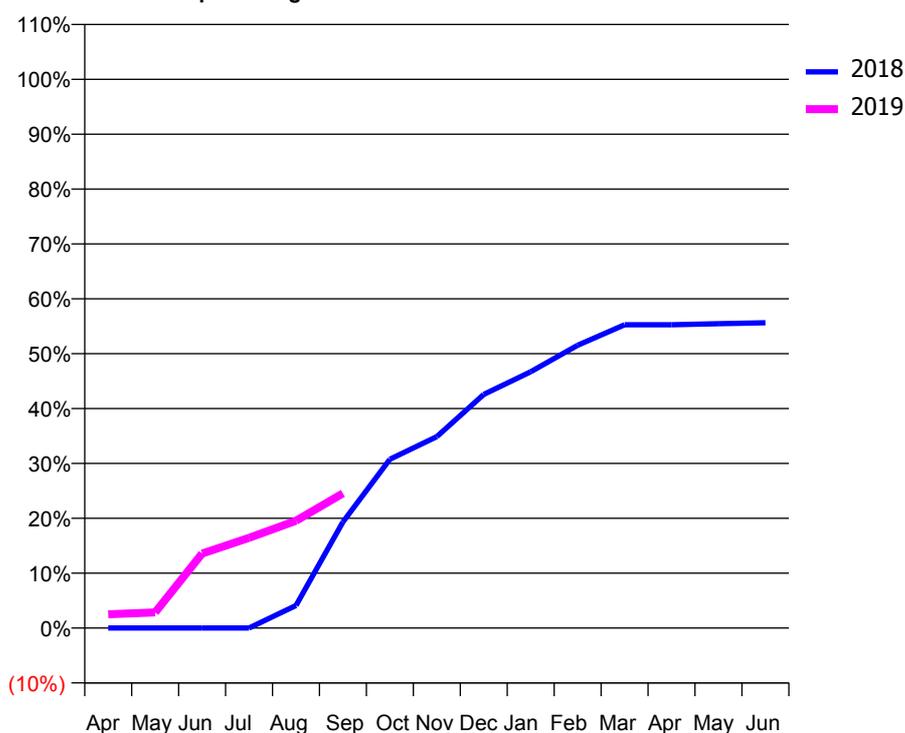
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 100486/0000 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | New Park House Dental Centre | 18/19 Contracted general activity (UDA) | 4,528 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 839 |
| Contract start date | 01/08/2017 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £180,377.13 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 21 |
| May | 0 | 0 | 24 |
| June | 0 | 0 | 114 |
| July | 0 | 0 | 138 |
| August | 0 | 23 | 164 |
| September | 0 | 108 | 206 |
| October | 0 | 172 | |
| November | 0 | 195 | |
| December | 0 | 238 | |
| January | 0 | 261 | |
| February | 0 | 288 | |
| March | 0 | 309 | |
| April | 0 | 309 | |
| May | 0 | 310 | |
| June | 0 | 311 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 21 | 40 | 52.5% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 5 | 40 | 12.5% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 14 | 40 | 35.0% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 21 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 21 | N/A | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 16 | 21 | 76.2% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 5 | 21 | 23.8% | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 7 | 26 | 26.9% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 26 | 3.8% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

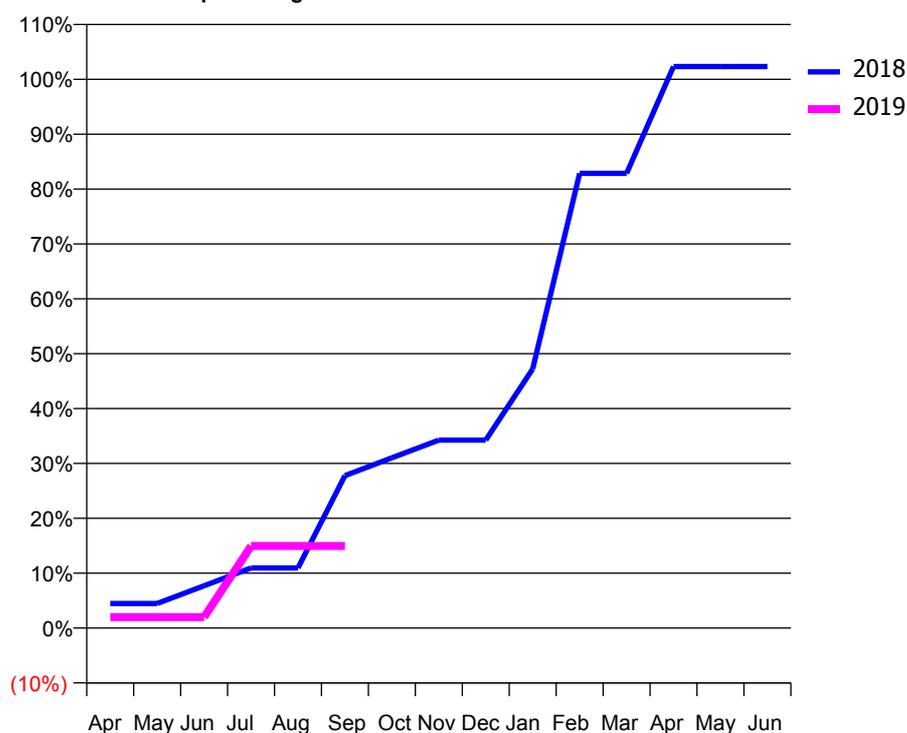
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 101281/0063 - September 2018

| | | | |
|----------------------|-------------------------|---|---------------|
| Name or company name | OASIS DENTAL CARE LTD | 18/19 Contracted general activity (UDA) | 67,013 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 648 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -13 |
| Contract end date | | Baseline contract value | £1,711,617.07 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 10 | 29 | 13 |
| May | 12 | 29 | 13 |
| June | 33 | 50 | 13 |
| July | 75 | 71 | 97 |
| August | 96 | 71 | 97 |
| September | 117 | 180 | 97 |
| October | 117 | 201 | |
| November | 188 | 222 | |
| December | 230 | 222 | |
| January | 251 | 306 | |
| February | 440 | 537 | |
| March | 593 | 537 | |
| April | 656 | 663 | |
| May | 656 | 663 | |
| June | 656 | 663 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 27 | 27 | 100.0% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 27 | 0.0% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 27 | 0.0% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 27 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 27 | 18.5% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 20 | 27 | 74.1% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 27 | 7.4% | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 4 | 7 | 57.1% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 7 | 14.3% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

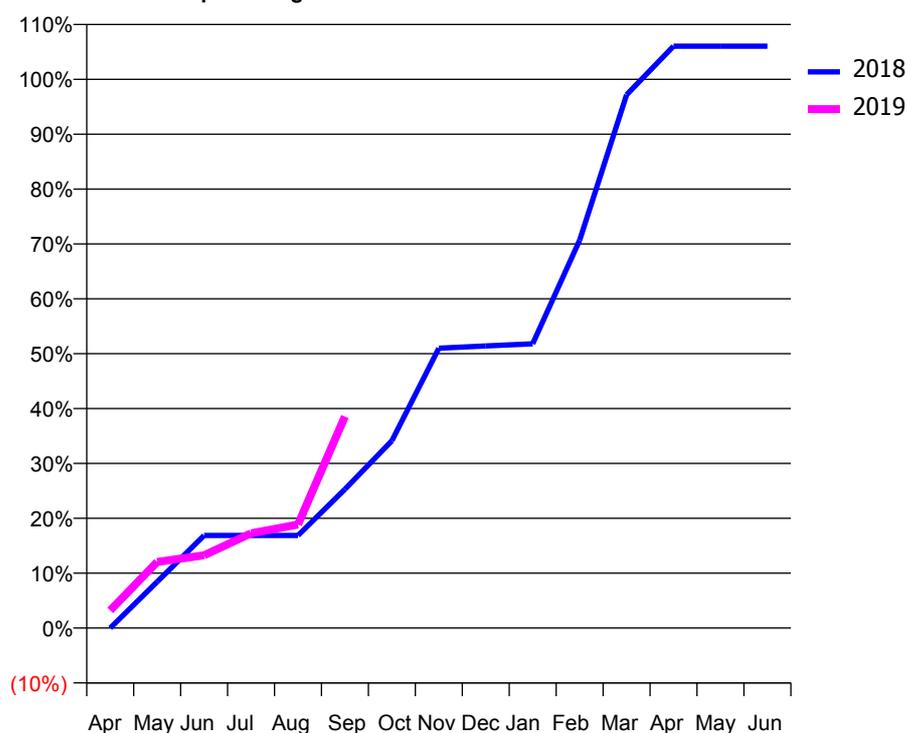
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 106313/0001 - September 2018

| | | | |
|----------------------|--|---|-------------|
| Name or company name | Butler and Finnigan Dental Practice (BC) Ltd | 18/19 Contracted general activity (UDA) | 10,500 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 249 |
| Contract start date | 01/04/2014 | Carry forward orthodontic activity (UOA) | -5 |
| Contract end date | | Baseline contract value | £265,984.83 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.15 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 42 | 0 | 8 |
| May | 65 | 21 | 30 |
| June | 68 | 42 | 33 |
| July | 91 | 42 | 43 |
| August | 114 | 42 | 47 |
| September | 136 | 63 | 96 |
| October | 137 | 85 | |
| November | 180 | 127 | |
| December | 180 | 128 | |
| January | 182 | 129 | |
| February | 242 | 176 | |
| March | 242 | 242 | |
| April | 263 | 264 | |
| May | 263 | 264 | |
| June | 263 | 264 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 13 | 49 | 26.5% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 49 | 4.1% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 34 | 49 | 69.4% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 13 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 13 | N/A | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 9 | 13 | 69.2% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 13 | 30.8% | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 1 | N/A | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 1 | 0.0% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

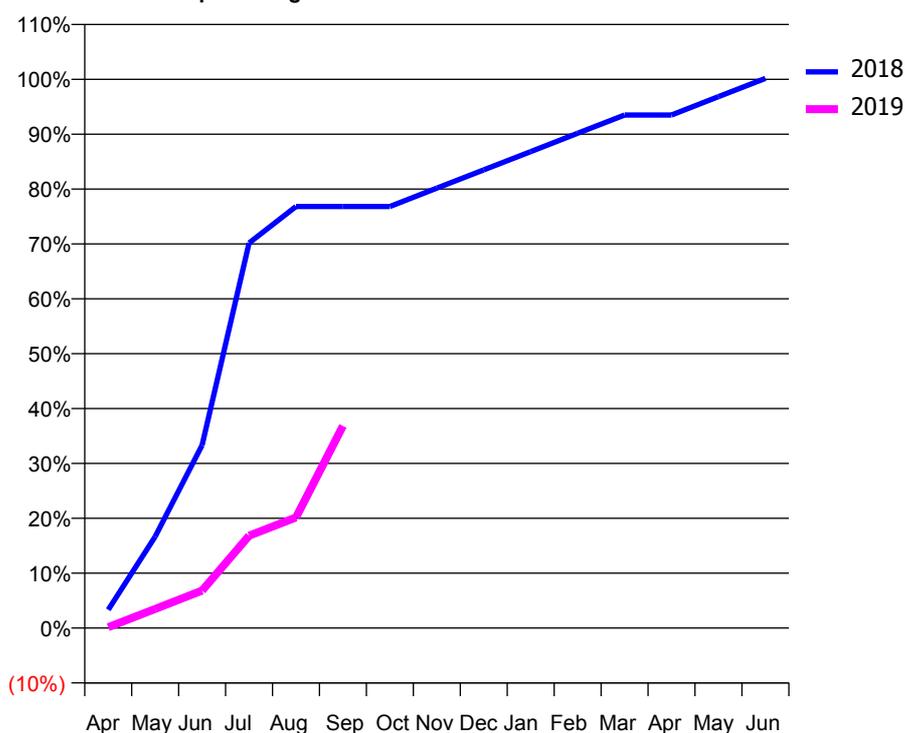
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 107220/0001 - September 2018

| | | | |
|----------------------|-----------------------------------|---|-------------|
| Name or company name | Castle View House Dental Practice | 18/19 Contracted general activity (UDA) | 25,580 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 630 |
| Contract start date | 01/04/2014 | Carry forward orthodontic activity (UOA) | -1 |
| Contract end date | | Baseline contract value | £816,967.60 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 21 | 1 |
| May | 42 | 105 | 22 |
| June | 126 | 210 | 43 |
| July | 126 | 442 | 106 |
| August | 147 | 484 | 127 |
| September | 147 | 484 | 232 |
| October | 147 | 484 | |
| November | 147 | 505 | |
| December | 252 | 526 | |
| January | 462 | 547 | |
| February | 462 | 568 | |
| March | 567 | 589 | |
| April | 630 | 589 | |
| May | 630 | 610 | |
| June | 630 | 631 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 18 | 18 | 100.0% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 18 | 0.0% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 18 | 0.0% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 18 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 18 | 5.6% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 17 | 18 | 94.4% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 18 | N/A | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 11 | 12 | 91.7% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 12 | 0.0% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

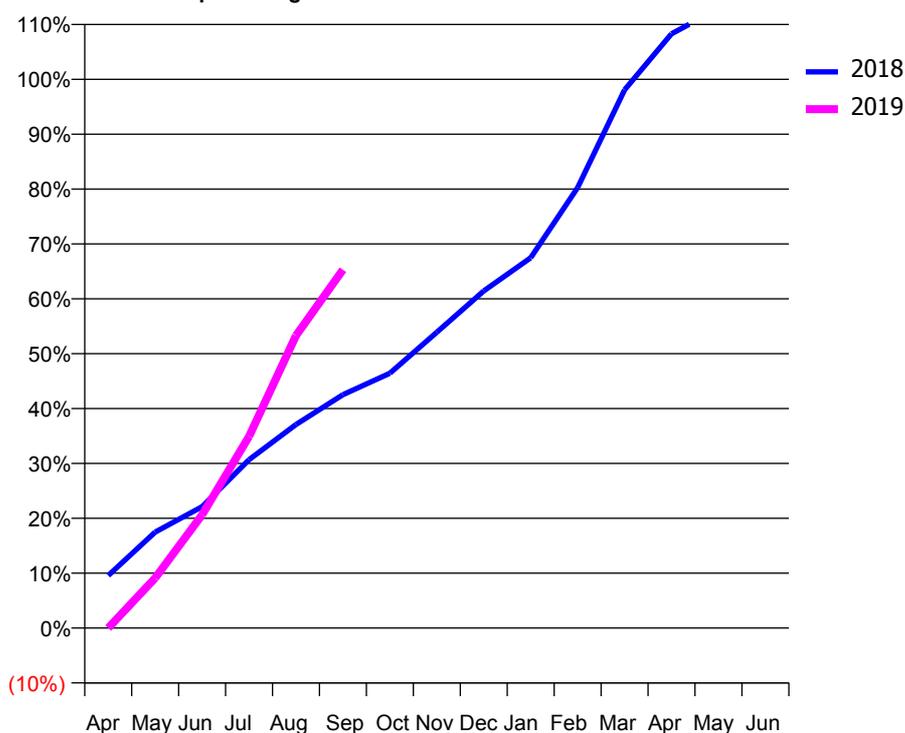
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 111295/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Modwena Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 10,106 |
| Contract start date | 01/10/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £541,997.63 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.08 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 12.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 928 | 968 | 0 |
| May | 1,523 | 1,768 | 922 |
| June | 2,299 | 2,235 | 2,087 |
| July | 3,393 | 3,101 | 3,531 |
| August | 4,228 | 3,748 | 5,386 |
| September | 5,209 | 4,297 | 6,599 |
| October | 6,077 | 4,692 | |
| November | 6,946 | 5,447 | |
| December | 8,022 | 6,208 | |
| January | 8,735 | 6,819 | |
| February | 9,569 | 8,111 | |
| March | 9,902 | 9,912 | |
| April | 10,038 | 10,944 | |
| May | 10,038 | 11,406 | |
| June | 10,038 | 11,406 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 637 | 1,137 | 56.0% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 136 | 1,137 | 12.0% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 364 | 1,137 | 32.0% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 637 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 30 | 637 | 4.7% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 524 | 637 | 82.3% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 82 | 637 | 12.9% | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 421 | 464 | 90.7% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 40 | 464 | 8.6% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 12 | 12 | 100.0% | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

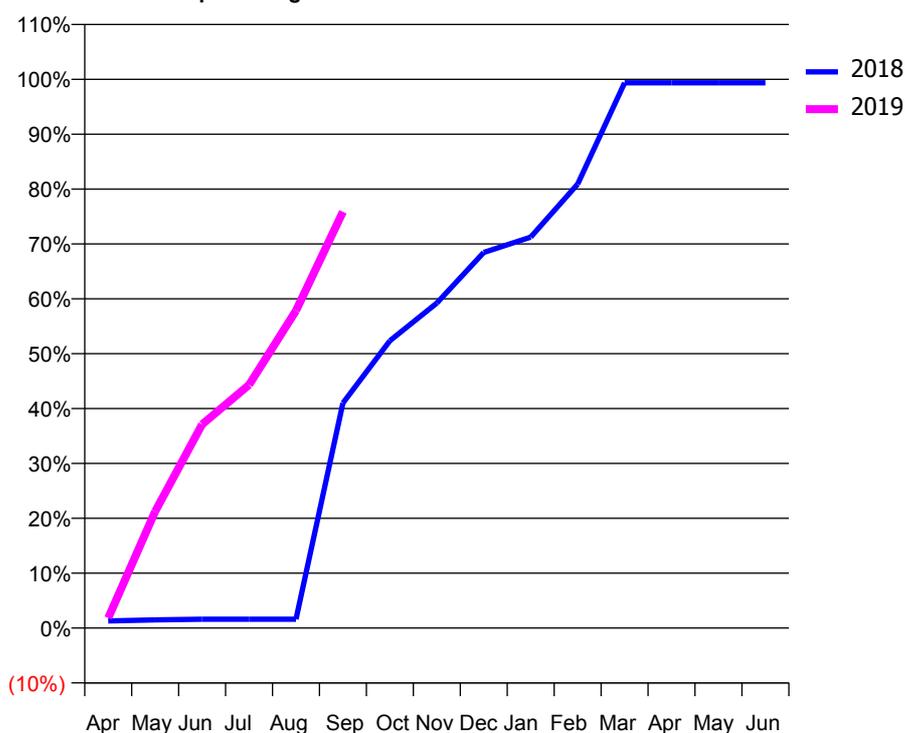
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 121495/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | The Smileworks Ltd | 18/19 Contracted general activity (UDA) | 10,000 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -167 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 932 |
| Contract start date | 01/12/2009 | Carry forward orthodontic activity (UOA) | 6 |
| Contract end date | | Baseline contract value | £316,870.85 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.13 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 12 | 17 |
| May | 90 | 14 | 198 |
| June | 153 | 15 | 346 |
| July | 387 | 15 | 413 |
| August | 492 | 15 | 539 |
| September | 597 | 382 | 707 |
| October | 702 | 488 | |
| November | 703 | 552 | |
| December | 747 | 638 | |
| January | 790 | 664 | |
| February | 878 | 754 | |
| March | 921 | 926 | |
| April | 922 | 926 | |
| May | 922 | 926 | |
| June | 922 | 926 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 58 | 98 | 59.2% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 98 | 0.0% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 40 | 98 | 40.8% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 58 | 1.7% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 58 | N/A | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 54 | 58 | 93.1% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 58 | 5.2% | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 18 | 26 | 69.2% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 7 | 26 | 26.9% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

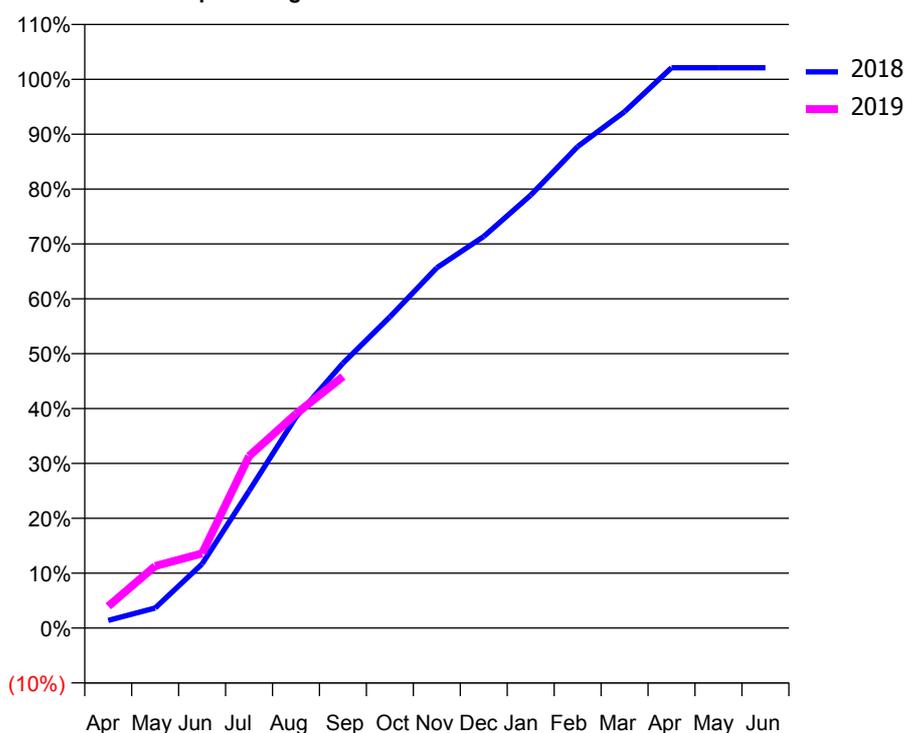
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 134864/0001 - September 2018

| | | | |
|----------------------|--------------------------|---|-------------|
| Name or company name | ARC Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,500 |
| Contract start date | 01/11/2014 | Carry forward orthodontic activity (UOA) | -130 |
| Contract end date | 31/03/2019 | Baseline contract value | £441,375.64 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 150 | 90 | 258 |
| May | 759 | 238 | 734 |
| June | 1,101 | 759 | 885 |
| July | 1,656 | 1,624 | 2,038 |
| August | 2,201 | 2,500 | 2,538 |
| September | 2,889 | 3,137 | 2,979 |
| October | 3,321 | 3,685 | |
| November | 4,273 | 4,268 | |
| December | 4,804 | 4,639 | |
| January | 5,360 | 5,127 | |
| February | 5,915 | 5,704 | |
| March | 6,198 | 6,116 | |
| April | 6,501 | 6,636 | |
| May | 6,501 | 6,636 | |
| June | 6,501 | 6,636 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 295 | 580 | 50.9% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 248 | 580 | 42.8% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 37 | 580 | 6.4% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 295 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 24 | 295 | 8.1% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 228 | 295 | 77.3% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 41 | 295 | 13.9% | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 232 | 298 | 77.9% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 34 | 298 | 11.4% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 18 | 20 | 90.0% | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

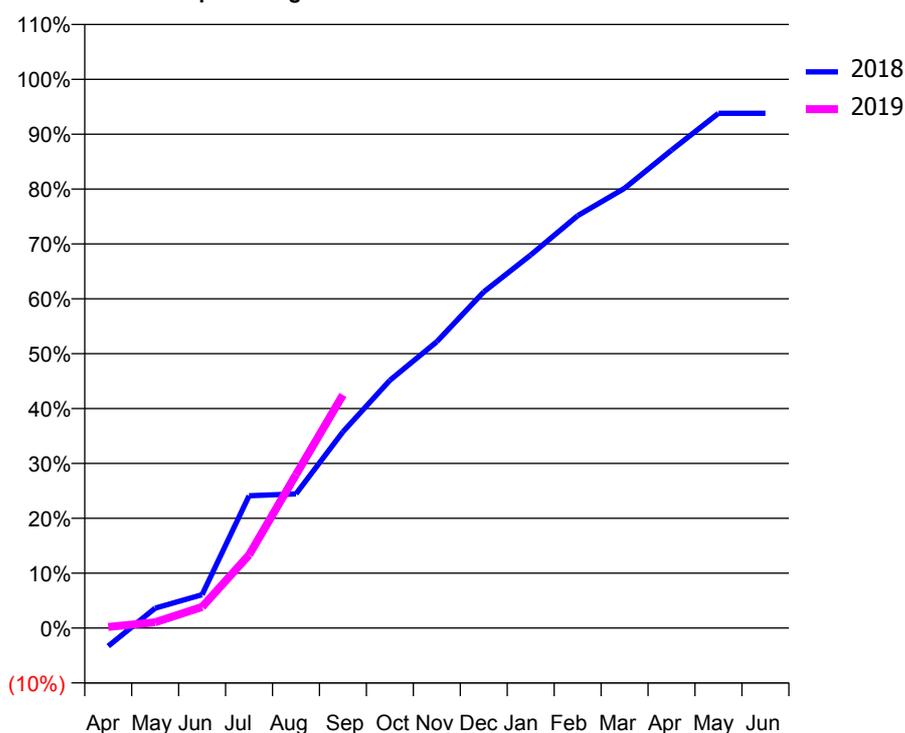
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 139920/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|---------------|
| Name or company name | Shelton Dental Centre | 18/19 Contracted general activity (UDA) | 47,905 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 1,330 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 937 |
| Contract start date | 01/04/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £1,152,203.95 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.10 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -10 | -31 | 2 |
| May | 60 | 34 | 10 |
| June | 62 | 57 | 36 |
| July | 96 | 226 | 125 |
| August | 124 | 229 | 262 |
| September | 217 | 335 | 398 |
| October | 286 | 423 | |
| November | 402 | 489 | |
| December | 488 | 574 | |
| January | 515 | 637 | |
| February | 626 | 704 | |
| March | 818 | 751 | |
| April | 906 | 816 | |
| May | 906 | 879 | |
| June | 906 | 879 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 43 | 105 | 41.0% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 17 | 105 | 16.2% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 45 | 105 | 42.9% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 43 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 43 | <i>N/A</i> | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 23 | 43 | 53.5% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 43 | <i>N/A</i> | 16.5% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 27 | 30 | 90.0% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 30 | 0.0% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

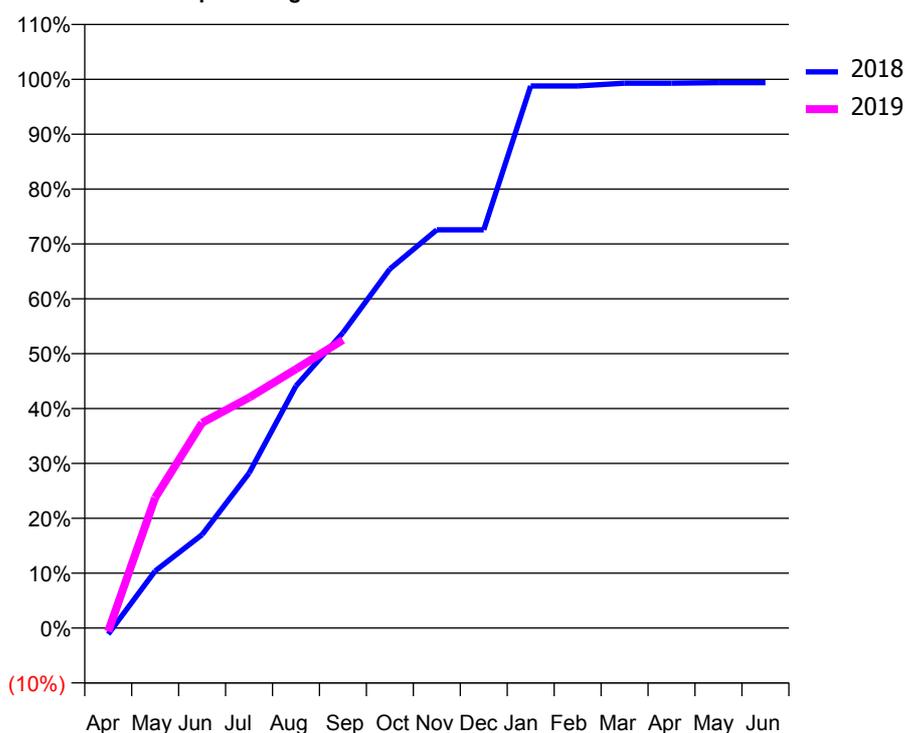
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 140015/0001 - September 2018

| | | | |
|----------------------|---------------------------|---|-------------|
| Name or company name | Shropshire Dental Limited | 18/19 Contracted general activity (UDA) | 16,278 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 185 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 981 |
| Contract start date | 01/10/2014 | Carry forward orthodontic activity (UOA) | 6 |
| Contract end date | | Baseline contract value | £465,581.31 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.10 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 20 | -11 | -6 |
| May | 177 | 102 | 233 |
| June | 203 | 167 | 367 |
| July | 253 | 277 | 412 |
| August | 304 | 433 | 463 |
| September | 418 | 528 | 515 |
| October | 488 | 642 | |
| November | 488 | 712 | |
| December | 488 | 712 | |
| January | 694 | 969 | |
| February | 811 | 969 | |
| March | 835 | 974 | |
| April | 948 | 974 | |
| May | 970 | 975 | |
| June | 970 | 975 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 43 | 127 | 33.9% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 35 | 127 | 27.6% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 49 | 127 | 38.6% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 43 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 43 | <i>N/A</i> | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 37 | 43 | 86.0% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 5 | 43 | 11.6% | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 14 | 18 | 77.8% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 18 | 22.2% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

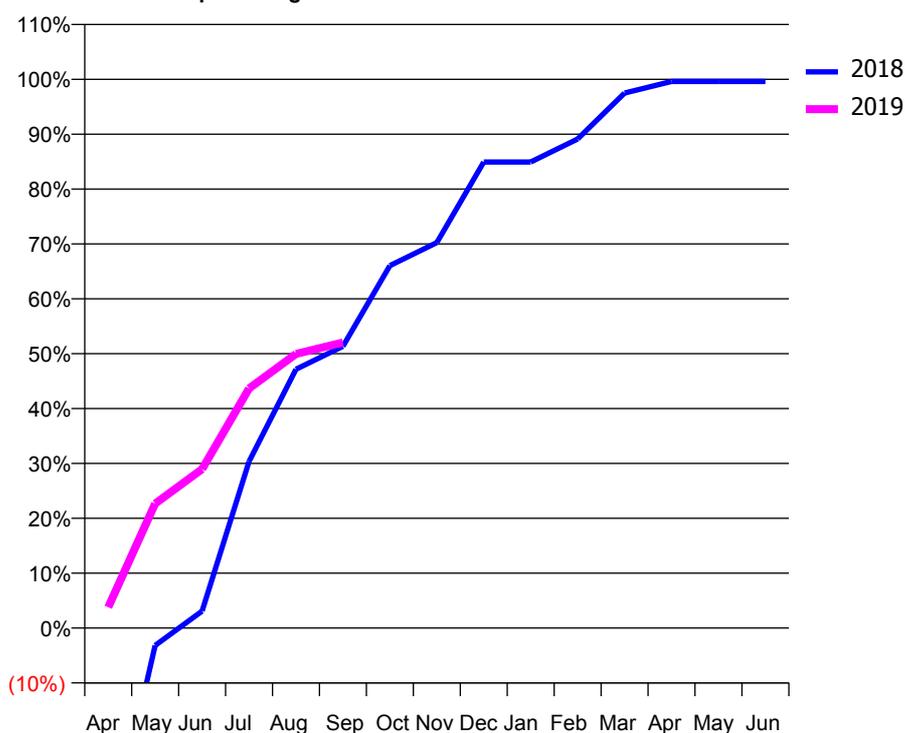
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 140392/0001 - September 2018

| | | | |
|----------------------|-----------------------------------|---|-------------|
| Name or company name | Regency House Dental Practice Ltd | 18/19 Contracted general activity (UDA) | 16,694 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 577 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,001 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | 4 |
| Contract end date | | Baseline contract value | £505,887.13 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 42 | -410 | 38 |
| May | 296 | -32 | 227 |
| June | 464 | 31 | 290 |
| July | 758 | 304 | 437 |
| August | 800 | 472 | 500 |
| September | 821 | 514 | 521 |
| October | 905 | 661 | |
| November | 968 | 703 | |
| December | 989 | 850 | |
| January | 989 | 850 | |
| February | 989 | 892 | |
| March | 1,010 | 976 | |
| April | 1,031 | 997 | |
| May | 1,031 | 997 | |
| June | 1,031 | 997 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 48 | 48 | 100.0% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 48 | 0.0% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 48 | 0.0% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 48 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 48 | N/A | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 47 | 48 | 97.9% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 48 | 2.1% | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 40 | 51 | 78.4% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 51 | 11.8% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

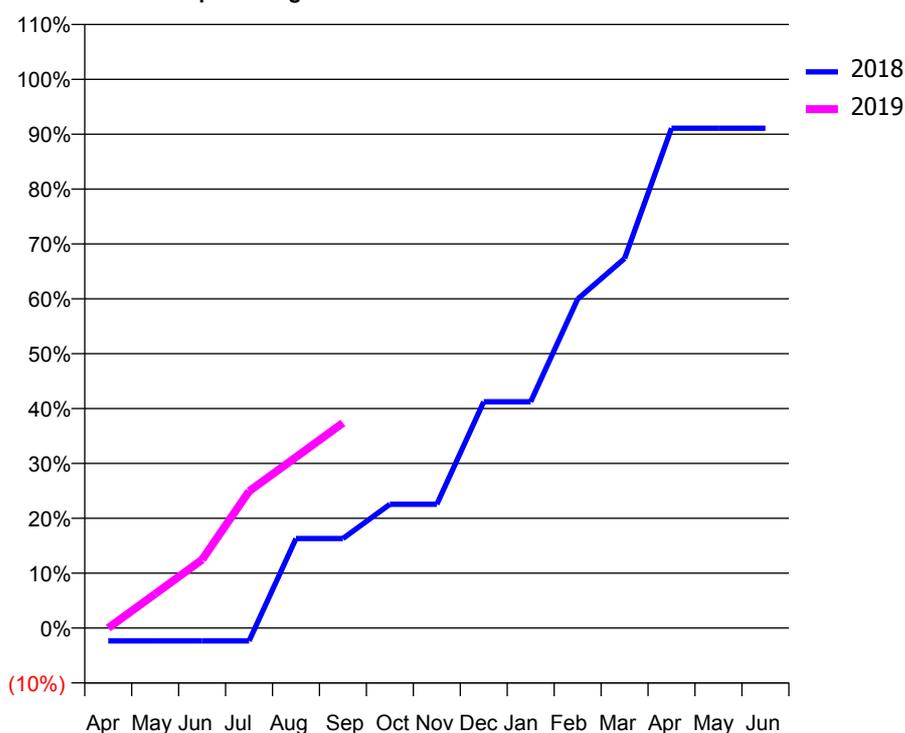
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 141585/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | Shifnal Dental Practice | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 337 |
| Contract start date | 01/06/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £22,781.20 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -7 | -8 | 0 |
| May | 35 | -8 | 21 |
| June | 56 | -8 | 42 |
| July | 56 | -8 | 84 |
| August | 77 | 55 | 105 |
| September | 98 | 55 | 126 |
| October | 119 | 76 | |
| November | 119 | 76 | |
| December | 140 | 139 | |
| January | 203 | 139 | |
| February | 224 | 202 | |
| March | 308 | 227 | |
| April | 329 | 307 | |
| May | 329 | 307 | |
| June | 329 | 307 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 20 | 20 | 100.0% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 20 | 0.0% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 0 | 20 | 0.0% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 20 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 20 | N/A | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 18 | 20 | 90.0% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 20 | N/A | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 12 | N/A | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 12 | 8.3% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

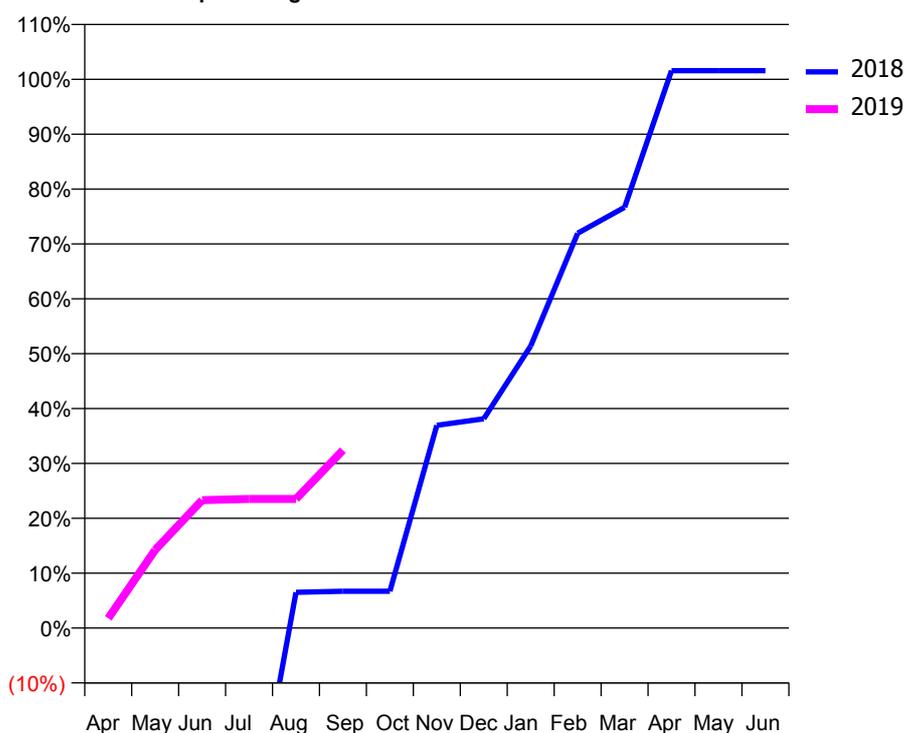
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 148423/0001 - September 2018

| | | | |
|----------------------|-----------------------------------|---|-------------|
| Name or company name | Kinver Dental and Implant Surgery | 18/19 Contracted general activity (UDA) | 7,076 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 5 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 506 |
| Contract start date | 05/01/2015 | Carry forward orthodontic activity (UOA) | -8 |
| Contract end date | | Baseline contract value | £187,975.64 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.14 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 18 | -382 | 9 |
| May | 66 | -357 | 72 |
| June | 199 | -357 | 118 |
| July | 242 | -206 | 119 |
| August | 370 | 33 | 119 |
| September | 435 | 34 | 164 |
| October | 457 | 34 | |
| November | 458 | 187 | |
| December | 458 | 193 | |
| January | 481 | 260 | |
| February | 481 | 364 | |
| March | 502 | 388 | |
| April | 502 | 514 | |
| May | 502 | 514 | |
| June | 502 | 514 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 31 | 61 | 50.8% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 9 | 61 | 14.8% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 21 | 61 | 34.4% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 31 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 31 | 16.1% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 24 | 31 | 77.4% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 31 | 6.5% | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 10 | 13 | 76.9% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 13 | 7.7% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

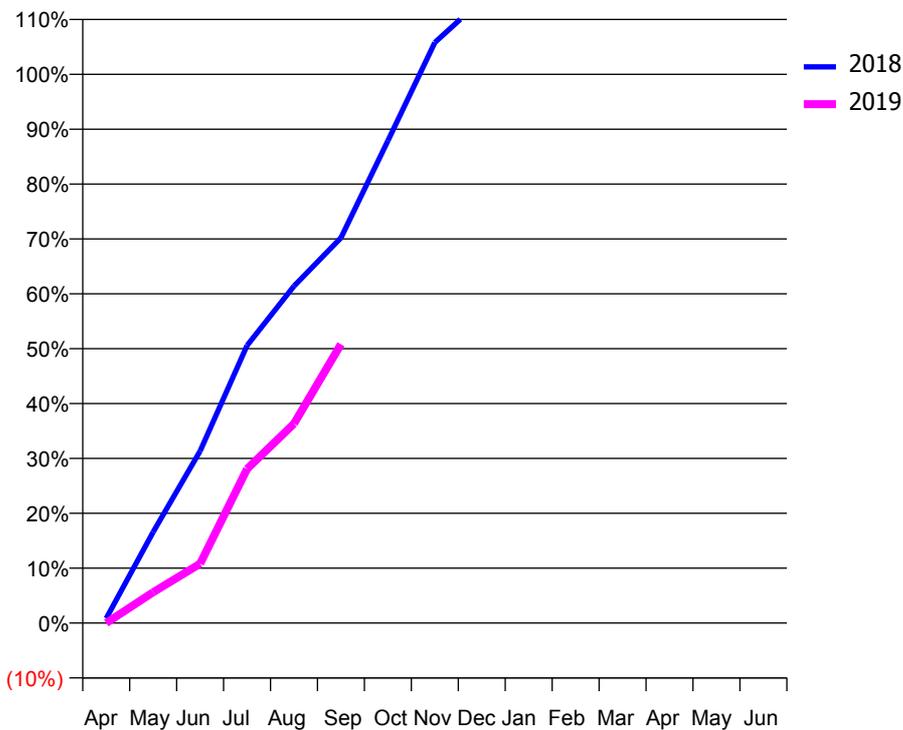
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 152455/0001 - September 2018

| | | | |
|----------------------|------------------------------------|---|---------------|
| Name or company name | Stoke Orthodontic Services Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 17,205 |
| Contract start date | 17/03/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,051,663.41 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 23.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 732 | 150 | 0 |
| May | 2,436 | 2,852 | 965 |
| June | 3,485 | 5,393 | 1,858 |
| July | 5,301 | 8,703 | 4,831 |
| August | 5,301 | 10,564 | 6,251 |
| September | 9,885 | 12,078 | 8,742 |
| October | 11,271 | 15,121 | |
| November | 12,194 | 18,201 | |
| December | 12,976 | 19,534 | |
| January | 14,932 | 21,419 | |
| February | 16,252 | 22,368 | |
| March | 17,175 | 27,542 | |
| April | 17,355 | 28,362 | |
| May | 17,355 | 28,362 | |
| June | 17,355 | 28,362 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 1,176 | 1,628 | 72.2% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 163 | 1,628 | 10.0% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 289 | 1,628 | 17.8% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 4 | 1,176 | 0.3% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 57 | 1,176 | 4.8% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 840 | 1,176 | 71.4% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 272 | 1,176 | 23.1% | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 654 | 768 | 85.2% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 86 | 768 | 11.2% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 15 | 16 | 93.8% | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

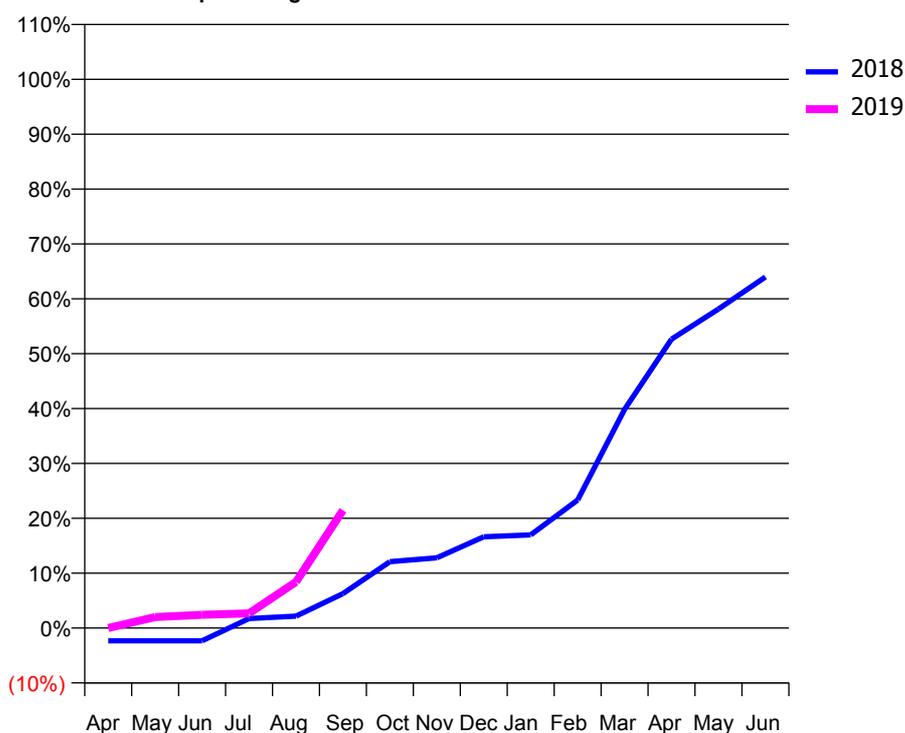
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 159263/0001 - September 2018

| | | | |
|----------------------|-----------------------------|---|------------|
| Name or company name | Smile Design Shropshire Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,155 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £77,889.92 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 205 | -27 | 0 |
| May | 463 | -27 | 23 |
| June | 571 | -27 | 28 |
| July | 761 | 20 | 31 |
| August | 827 | 25 | 97 |
| September | 856 | 72 | 248 |
| October | 860 | 139 | |
| November | 990 | 147 | |
| December | 1,015 | 191 | |
| January | 1,019 | 195 | |
| February | 1,062 | 268 | |
| March | 1,104 | 458 | |
| April | 1,127 | 605 | |
| May | 1,128 | 668 | |
| June | 1,128 | 735 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 43 | 86 | 50.0% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 26 | 86 | 30.2% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 17 | 86 | 19.8% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 43 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 43 | 9.3% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 32 | 43 | 74.4% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 7 | 43 | 16.3% | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 53 | 63 | 84.1% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 63 | 4.8% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

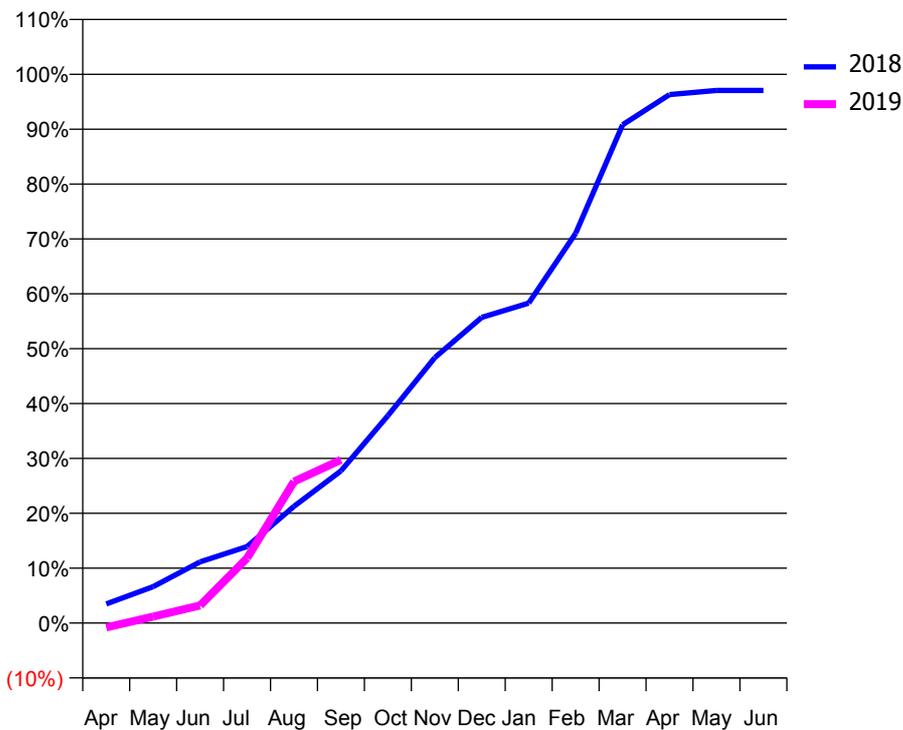
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 181110/0004 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | IDH Limited | 18/19 Contracted general activity (UDA) | 25,040 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,792 |
| Contract start date | 01/08/2008 | Carry forward orthodontic activity (UOA) | 82 |
| Contract end date | | Baseline contract value | £787,632.41 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 316 | 97 | -23 |
| May | 533 | 185 | 33 |
| June | 646 | 311 | 90 |
| July | 867 | 389 | 330 |
| August | 959 | 594 | 720 |
| September | 1,244 | 774 | 830 |
| October | 1,493 | 1,055 | |
| November | 1,803 | 1,351 | |
| December | 1,969 | 1,555 | |
| January | 2,071 | 1,628 | |
| February | 2,231 | 1,983 | |
| March | 2,554 | 2,535 | |
| April | 2,660 | 2,689 | |
| May | 2,662 | 2,710 | |
| June | 2,662 | 2,710 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 130 | 335 | 38.8% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 143 | 335 | 42.7% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 62 | 335 | 18.5% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 130 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 130 | 3.8% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 105 | 130 | 80.8% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 19 | 130 | 14.6% | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 108 | 117 | 92.3% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 117 | 3.4% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

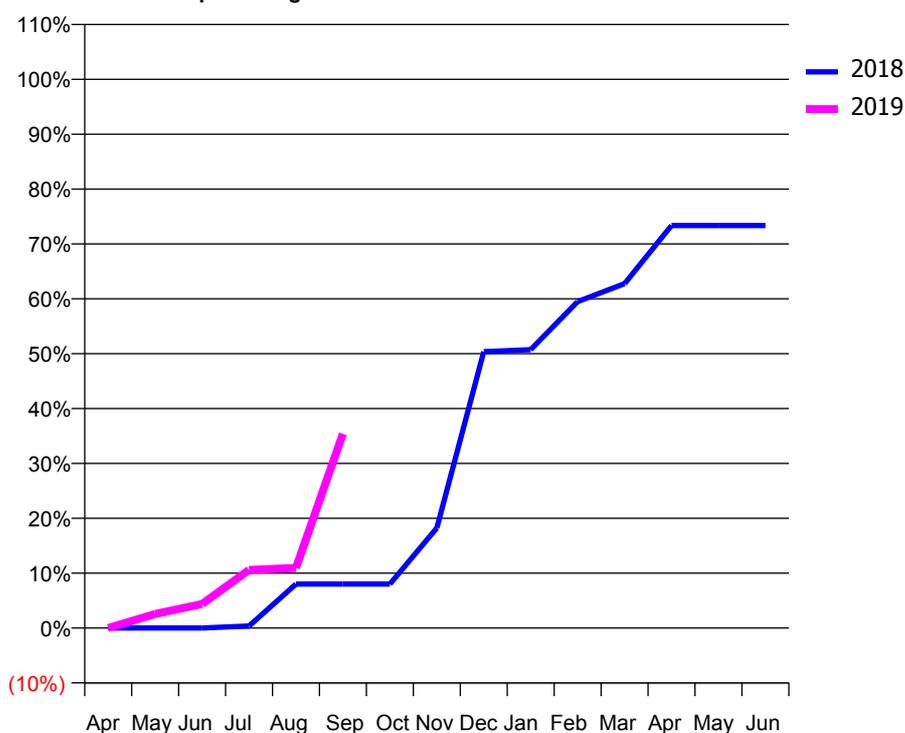
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 188239/0001 - September 2018

| | | | |
|----------------------|---------------------------------|---|-------------|
| Name or company name | Dr J S Jandu and Ms K K Bhambra | 18/19 Contracted general activity (UDA) | 8,309 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 86 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 274 |
| Contract start date | 01/12/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £223,513.94 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.15 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 3 | 0 | 0 |
| May | 24 | 0 | 7 |
| June | 150 | 0 | 12 |
| July | 213 | 1 | 29 |
| August | 213 | 22 | 30 |
| September | 234 | 22 | 97 |
| October | 234 | 22 | |
| November | 234 | 50 | |
| December | 234 | 138 | |
| January | 255 | 139 | |
| February | 255 | 163 | |
| March | 255 | 172 | |
| April | 255 | 201 | |
| May | 255 | 201 | |
| June | 255 | 201 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 10 | 80 | 12.5% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 13 | 80 | 16.3% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 57 | 80 | 71.3% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 10 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 10 | N/A | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 6 | 10 | 60.0% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 10 | 40.0% | 16.5% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

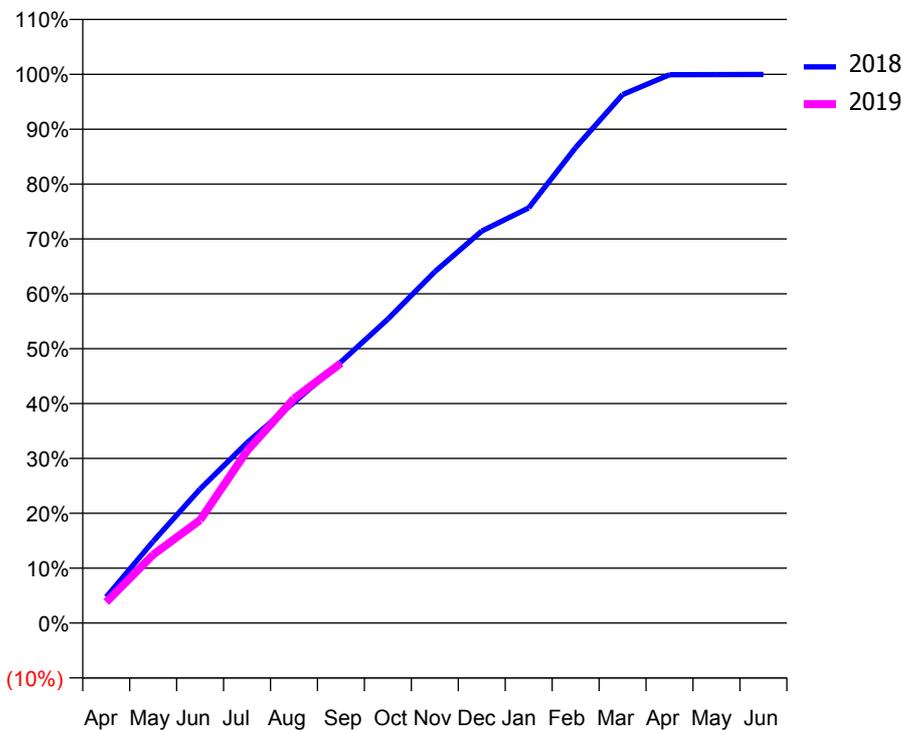
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 193968/0001 - September 2018

| | | | |
|----------------------|----------------------|---|-------------|
| Name or company name | Madeley Practice Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 11,508 |
| Contract start date | 01/10/2014 | Carry forward orthodontic activity (UOA) | 3 |
| Contract end date | 31/03/2019 | Baseline contract value | £719,671.20 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 10.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 281 | 546 | 439 |
| May | 1,346 | 1,714 | 1,433 |
| June | 2,105 | 2,812 | 2,160 |
| July | 3,296 | 3,784 | 3,611 |
| August | 3,984 | 4,630 | 4,706 |
| September | 5,043 | 5,474 | 5,449 |
| October | 6,375 | 6,373 | |
| November | 7,786 | 7,367 | |
| December | 8,953 | 8,221 | |
| January | 9,932 | 8,705 | |
| February | 10,717 | 9,971 | |
| March | 11,302 | 11,083 | |
| April | 11,505 | 11,498 | |
| May | 11,510 | 11,501 | |
| June | 11,516 | 11,505 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 547 | 913 | 59.9% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 41 | 913 | 4.5% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 325 | 913 | 35.6% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 547 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 19 | 547 | 3.5% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 439 | 547 | 80.3% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 88 | 547 | 16.1% | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 336 | 412 | 81.6% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 39 | 412 | 9.5% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 10 | 11 | 90.9% | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

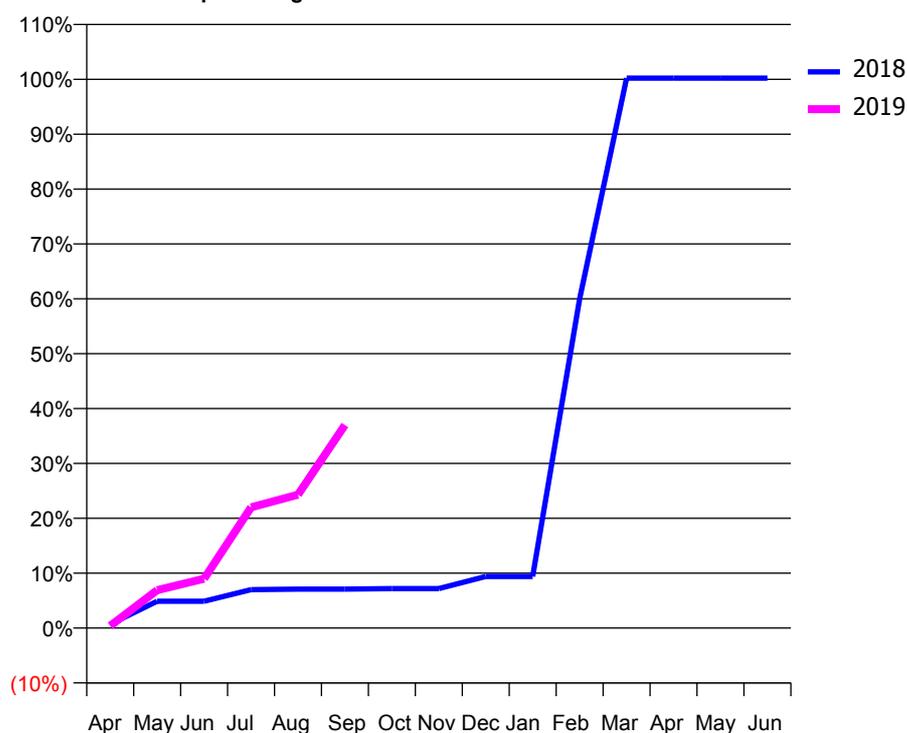
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 195170/0001 - September 2018

| | | | |
|----------------------|--|---|---------------|
| Name or company name | Station House Dental Practice (Telford) Ltd. | 18/19 Contracted general activity (UDA) | 39,000 |
| Contract type name | Pilot Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,000 |
| Contract start date | 01/12/2009 | Carry forward orthodontic activity (UOA) | -2 |
| Contract end date | | Baseline contract value | £1,130,747.98 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 2 | 7 | 4 |
| May | 44 | 49 | 69 |
| June | 65 | 49 | 90 |
| July | 65 | 70 | 220 |
| August | 89 | 71 | 243 |
| September | 111 | 71 | 370 |
| October | 132 | 72 | |
| November | 132 | 72 | |
| December | 153 | 94 | |
| January | 155 | 94 | |
| February | 179 | 600 | |
| March | 1,002 | 1,002 | |
| April | 1,002 | 1,002 | |
| May | 1,002 | 1,002 | |
| June | 1,002 | 1,002 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 61 | 79 | 77.2% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 14 | 79 | 17.7% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 4 | 79 | 5.1% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 61 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 61 | <i>N/A</i> | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 47 | 61 | 77.0% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 14 | 61 | 23.0% | 16.5% | 17.5% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 45 | 54 | 83.3% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 8 | 54 | 14.8% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

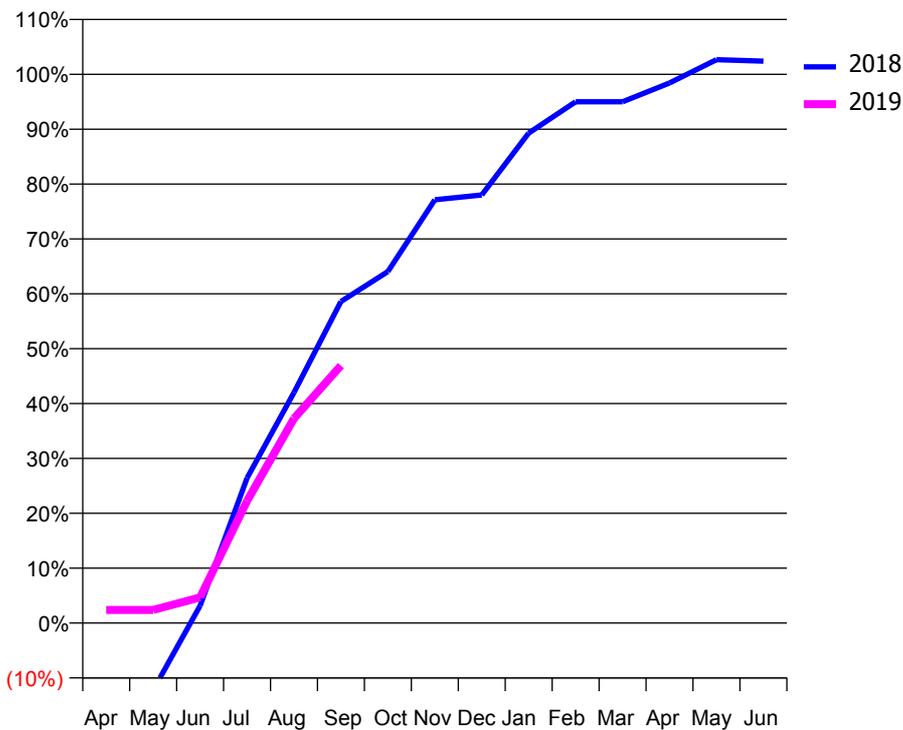
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 197351/0001 - September 2018

| | | | |
|----------------------|----------------------------|---|-------------|
| Name or company name | Exclusive Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,497 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | -179 |
| Contract end date | 31/03/2019 | Baseline contract value | £506,136.99 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 222 | -1,658 | 179 |
| May | 1,633 | -922 | 179 |
| June | 1,831 | 237 | 350 |
| July | 3,387 | 1,982 | 1,670 |
| August | 4,239 | 3,150 | 2,795 |
| September | 4,233 | 4,392 | 3,518 |
| October | 5,481 | 4,802 | |
| November | 6,737 | 5,782 | |
| December | 7,251 | 5,848 | |
| January | 7,550 | 6,695 | |
| February | 7,619 | 7,121 | |
| March | 7,621 | 7,122 | |
| April | 7,860 | 7,379 | |
| May | 7,933 | 7,697 | |
| June | 7,934 | 7,676 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 317 | 456 | 69.5% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 93 | 456 | 20.4% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 46 | 456 | 10.1% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 317 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 317 | 1.6% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 250 | 317 | 78.9% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 57 | 317 | 18.0% | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 141 | 320 | 44.1% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 7 | 320 | 2.2% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 12 | 12 | 100.0% | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

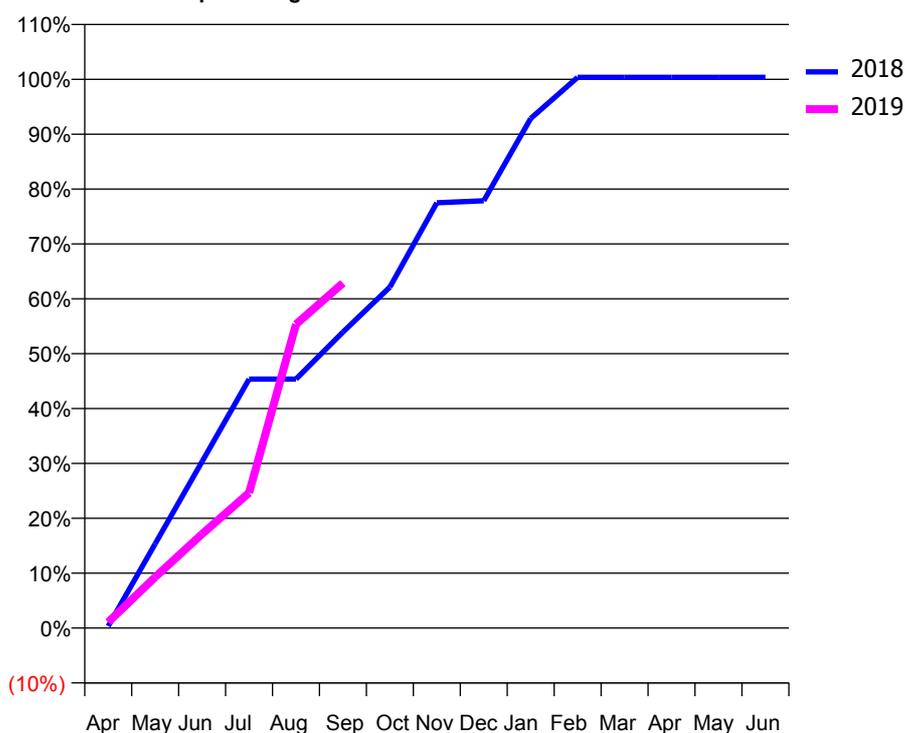
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 198595/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Khanna Dental Limited | 18/19 Contracted general activity (UDA) | 12,412 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 119 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 280 |
| Contract start date | 01/07/2014 | Carry forward orthodontic activity (UOA) | -1 |
| Contract end date | | Baseline contract value | £363,321.21 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.09 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 22 | 1 | 3 |
| May | 89 | 43 | 26 |
| June | 131 | 85 | 48 |
| July | 174 | 127 | 69 |
| August | 196 | 127 | 155 |
| September | 238 | 151 | 176 |
| October | 238 | 174 | |
| November | 238 | 217 | |
| December | 259 | 218 | |
| January | 260 | 260 | |
| February | 281 | 281 | |
| March | 281 | 281 | |
| April | 281 | 281 | |
| May | 281 | 281 | |
| June | 281 | 281 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 14 | 25 | 56.0% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 4 | 25 | 16.0% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 7 | 25 | 28.0% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 14 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 14 | <i>N/A</i> | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 11 | 14 | 78.6% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 14 | 21.4% | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 6 | 6 | 100.0% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 6 | 0.0% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

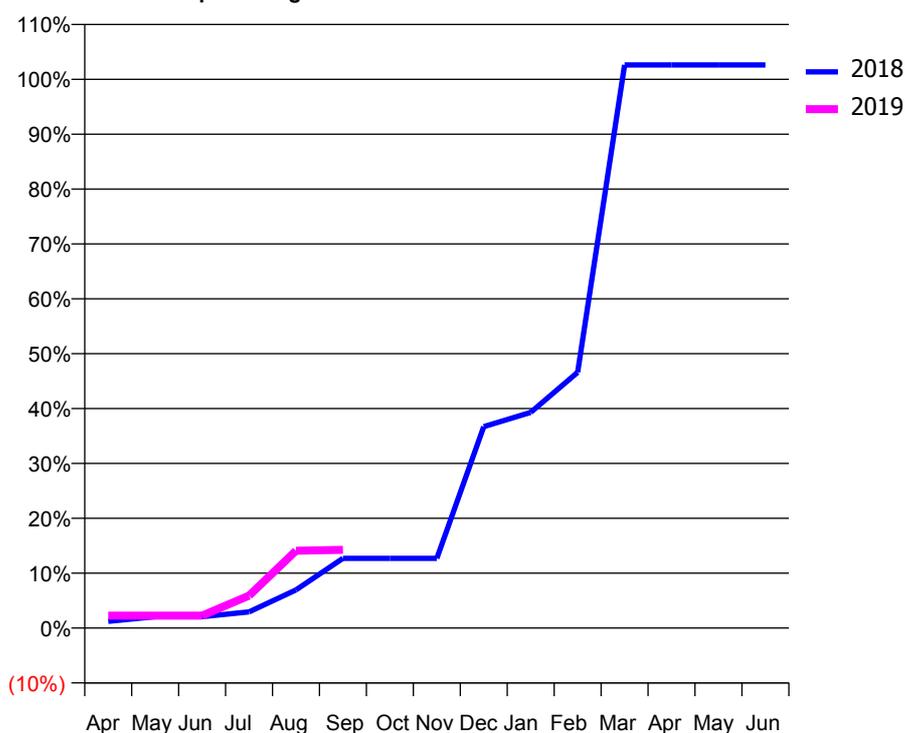
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 215708/0001 - September 2018

| | | | |
|----------------------|---|---|-------------|
| Name or company name | Asquith House Dental Practice Partnership | 18/19 Contracted general activity (UDA) | 10,628 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 8 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 575 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -12 |
| Contract end date | | Baseline contract value | £332,933.77 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.10 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 22 | 7 | 13 |
| May | 139 | 12 | 13 |
| June | 212 | 12 | 13 |
| July | 277 | 17 | 34 |
| August | 283 | 40 | 81 |
| September | 287 | 73 | 82 |
| October | 340 | 73 | |
| November | 366 | 73 | |
| December | 433 | 211 | |
| January | 466 | 226 | |
| February | 512 | 268 | |
| March | 565 | 590 | |
| April | 571 | 590 | |
| May | 574 | 590 | |
| June | 574 | 590 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 26 | 128 | 20.3% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 47 | 128 | 36.7% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 55 | 128 | 43.0% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 26 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 26 | 7.7% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 22 | 26 | 84.6% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 26 | 7.7% | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 1 | <i>N/A</i> | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 1 | 0.0% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

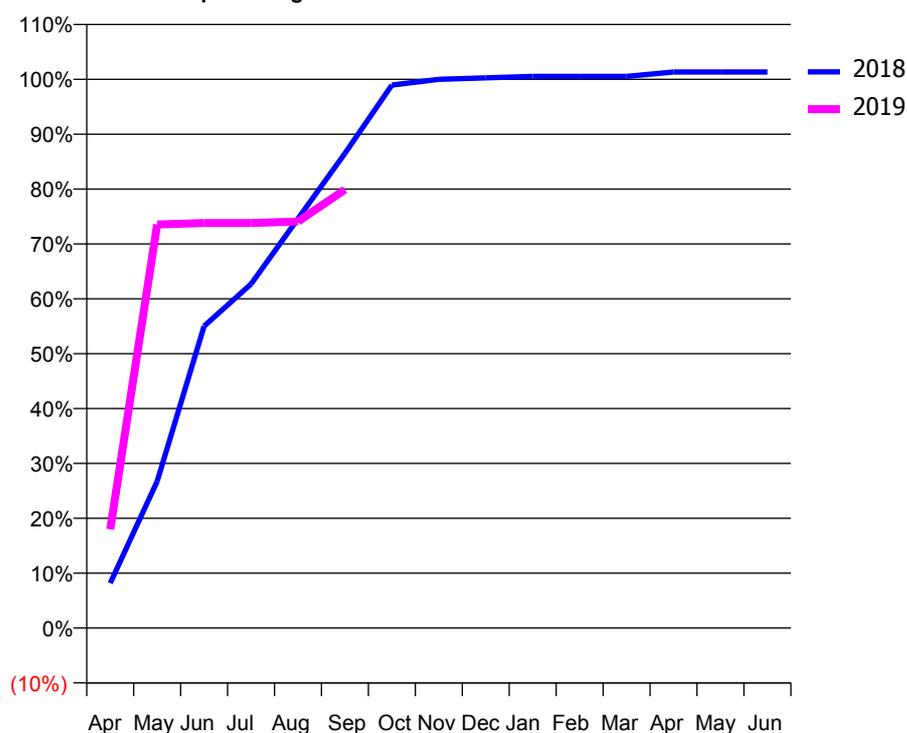
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 238120/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | DR AS SADHRA | 18/19 Contracted general activity (UDA) | 783 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 378 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -5 |
| Contract end date | | Baseline contract value | £37,118.54 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 31 | 68 |
| May | 22 | 101 | 278 |
| June | 22 | 208 | 279 |
| July | 44 | 237 | 279 |
| August | 70 | 282 | 280 |
| September | 142 | 327 | 302 |
| October | 207 | 374 | |
| November | 337 | 378 | |
| December | 341 | 379 | |
| January | 364 | 380 | |
| February | 408 | 380 | |
| March | 409 | 380 | |
| April | 409 | 383 | |
| May | 409 | 383 | |
| June | 409 | 383 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 16 | 33 | 48.5% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 6 | 33 | 18.2% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 11 | 33 | 33.3% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 16 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 16 | N/A | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 16 | 16 | 100.0% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 16 | N/A | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 11 | 20 | 55.0% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 20 | 15.0% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

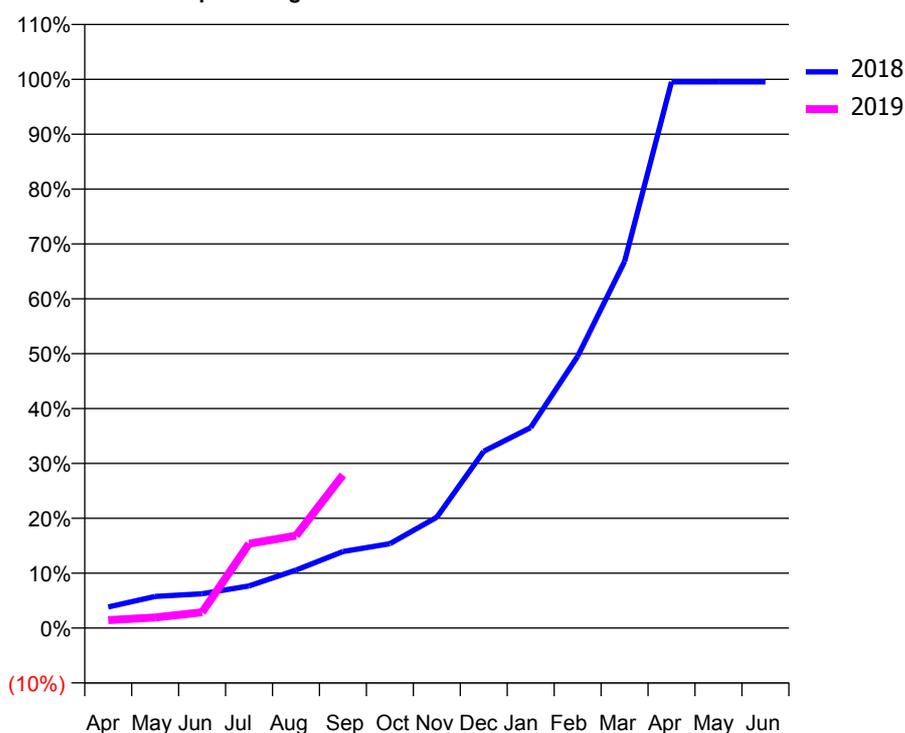
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 303496/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MR AR FEE | 18/19 Contracted general activity (UDA) | 1,774 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 208 |
| Contract start date | 13/09/2010 | Carry forward orthodontic activity (UOA) | 1 |
| Contract end date | | Baseline contract value | £60,661.20 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.27 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 4 | 8 | 3 |
| May | 4 | 12 | 4 |
| June | 5 | 13 | 6 |
| July | 10 | 16 | 32 |
| August | 12 | 22 | 35 |
| September | 13 | 29 | 58 |
| October | 13 | 32 | |
| November | 18 | 42 | |
| December | 22 | 67 | |
| January | 22 | 76 | |
| February | 67 | 103 | |
| March | 96 | 139 | |
| April | 214 | 207 | |
| May | 214 | 207 | |
| June | 214 | 207 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 8 | 77 | 10.4% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 77 | 3.9% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 66 | 77 | 85.7% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 8 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 8 | N/A | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 7 | 8 | 87.5% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 8 | 12.5% | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 6 | 7 | 85.7% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 7 | 14.3% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

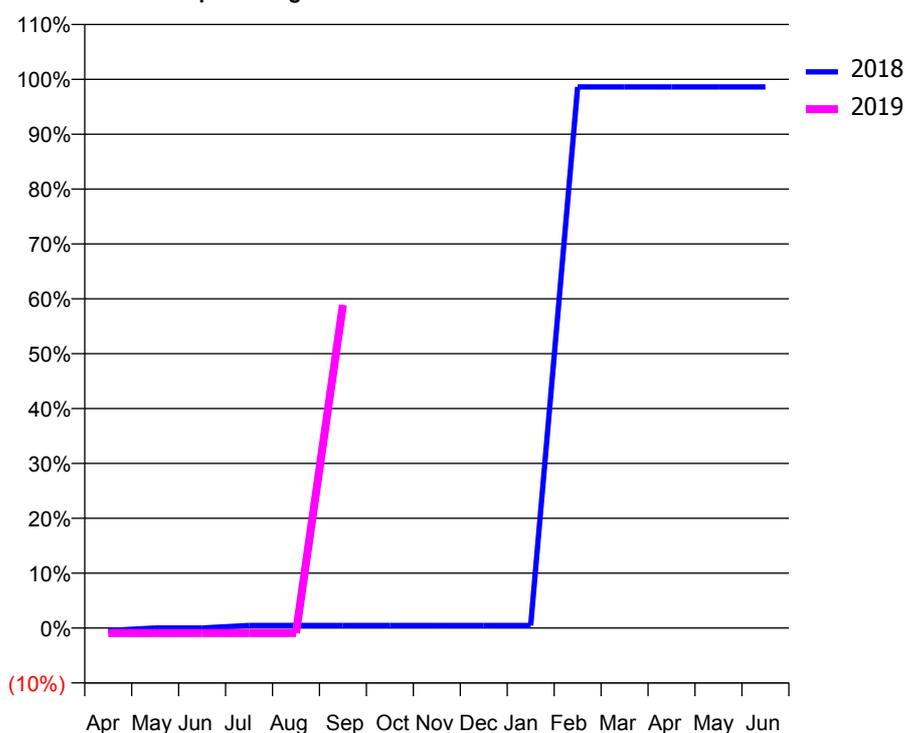
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 361747/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MRS NK SUNNER | 18/19 Contracted general activity (UDA) | 6,987 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 279 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 214 |
| Contract start date | 01/06/2015 | Carry forward orthodontic activity (UOA) | 3 |
| Contract end date | | Baseline contract value | £186,499.47 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 6 | -1 | -2 |
| May | 6 | -0 | -2 |
| June | 71 | -0 | -2 |
| July | 92 | 1 | -2 |
| August | 114 | 1 | -2 |
| September | 114 | 1 | 126 |
| October | 135 | 1 | |
| November | 135 | 1 | |
| December | 135 | 1 | |
| January | 156 | 1 | |
| February | 156 | 211 | |
| March | 199 | 211 | |
| April | 209 | 211 | |
| May | 209 | 211 | |
| June | 209 | 211 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 16 | 19 | 84.2% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 19 | 5.3% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 2 | 19 | 10.5% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 16 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 16 | N/A | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 16 | 16 | 100.0% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 16 | N/A | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 1 | 4 | 25.0% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 4 | 0.0% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

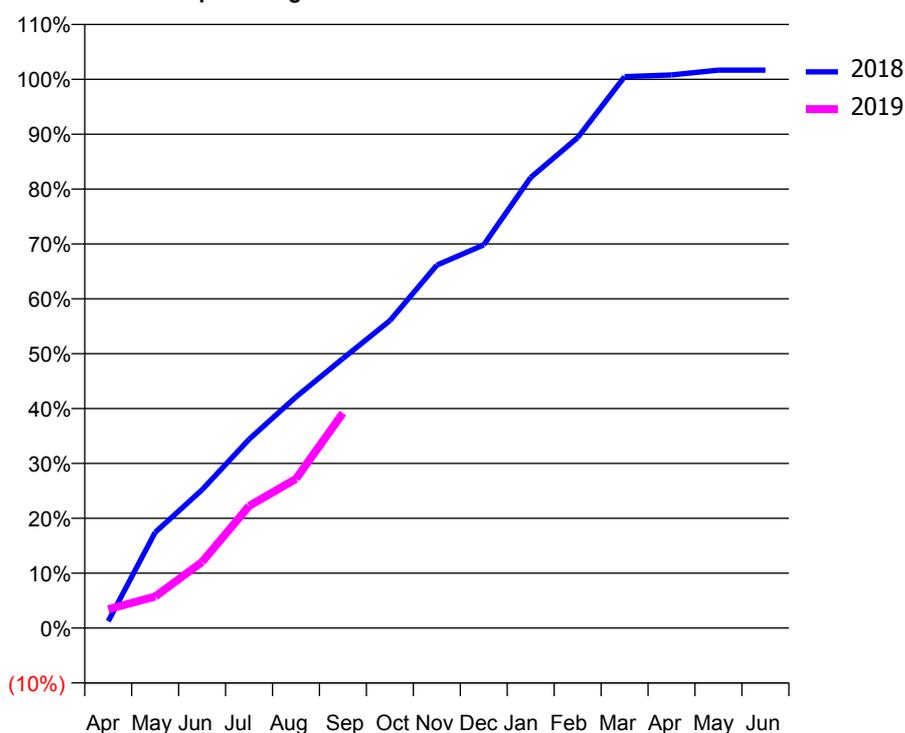
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 551333/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR JD MUIR | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,357 |
| Contract start date | 01/05/2006 | Carry forward orthodontic activity (UOA) | -123 |
| Contract end date | 31/03/2019 | Baseline contract value | £427,508.46 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.11 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 267 | 92 | 253 |
| May | 1,096 | 1,282 | 423 |
| June | 1,772 | 1,854 | 887 |
| July | 2,628 | 2,530 | 1,636 |
| August | 3,281 | 3,099 | 2,000 |
| September | 3,485 | 3,614 | 2,883 |
| October | 4,198 | 4,122 | |
| November | 5,121 | 4,865 | |
| December | 5,649 | 5,137 | |
| January | 6,521 | 6,041 | |
| February | 7,142 | 6,574 | |
| March | 7,408 | 7,393 | |
| April | 7,438 | 7,415 | |
| May | 7,449 | 7,480 | |
| June | 7,449 | 7,480 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 306 | 535 | 57.2% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 110 | 535 | 20.6% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 119 | 535 | 22.2% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 306 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 306 | 0.7% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 267 | 306 | 87.3% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 34 | 306 | 11.1% | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 282 | 300 | 94.0% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 15 | 300 | 5.0% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 7 | 7 | 100.0% | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

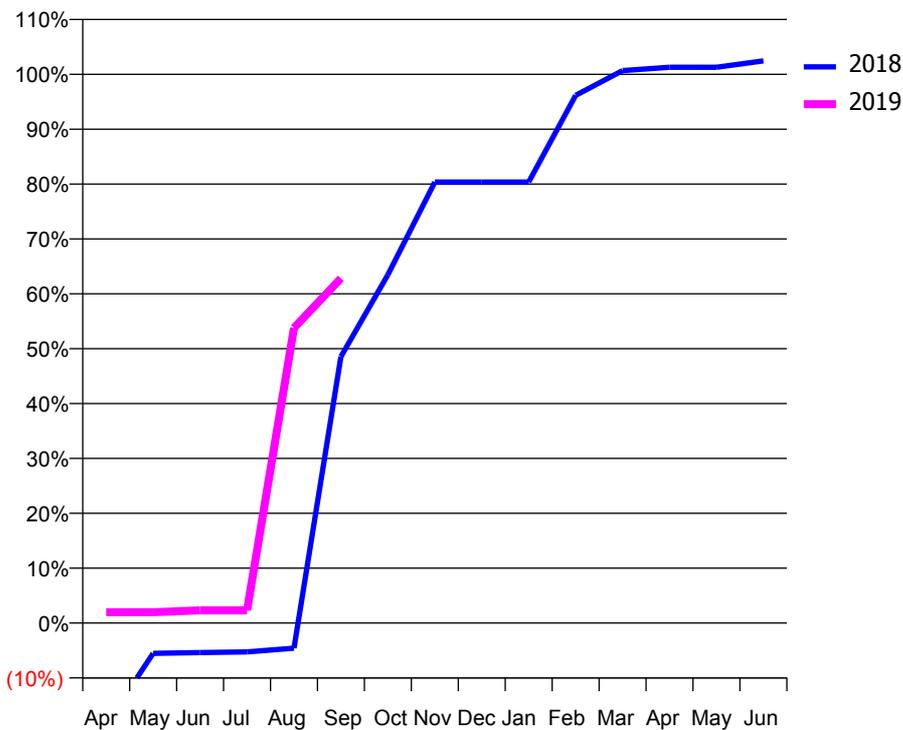
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 574880/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR MB WARAICH | 18/19 Contracted general activity (UDA) | 6,462 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,462 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -29 |
| Contract end date | | Baseline contract value | £211,373.52 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 29 | -271 | 29 |
| May | 29 | -81 | 29 |
| June | 32 | -79 | 34 |
| July | 37 | -77 | 34 |
| August | 506 | -67 | 786 |
| September | 554 | 710 | 918 |
| October | 1,148 | 928 | |
| November | 1,178 | 1,175 | |
| December | 1,184 | 1,175 | |
| January | 1,186 | 1,175 | |
| February | 1,191 | 1,406 | |
| March | 1,571 | 1,472 | |
| April | 1,596 | 1,481 | |
| May | 1,716 | 1,481 | |
| June | 1,716 | 1,498 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 75 | 172 | 43.6% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 25 | 172 | 14.5% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 72 | 172 | 41.9% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 75 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 75 | <i>N/A</i> | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 69 | 75 | 92.0% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 75 | 5.3% | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 79 | 82 | 96.3% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 82 | 2.4% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 11 | 11 | 100.0% | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

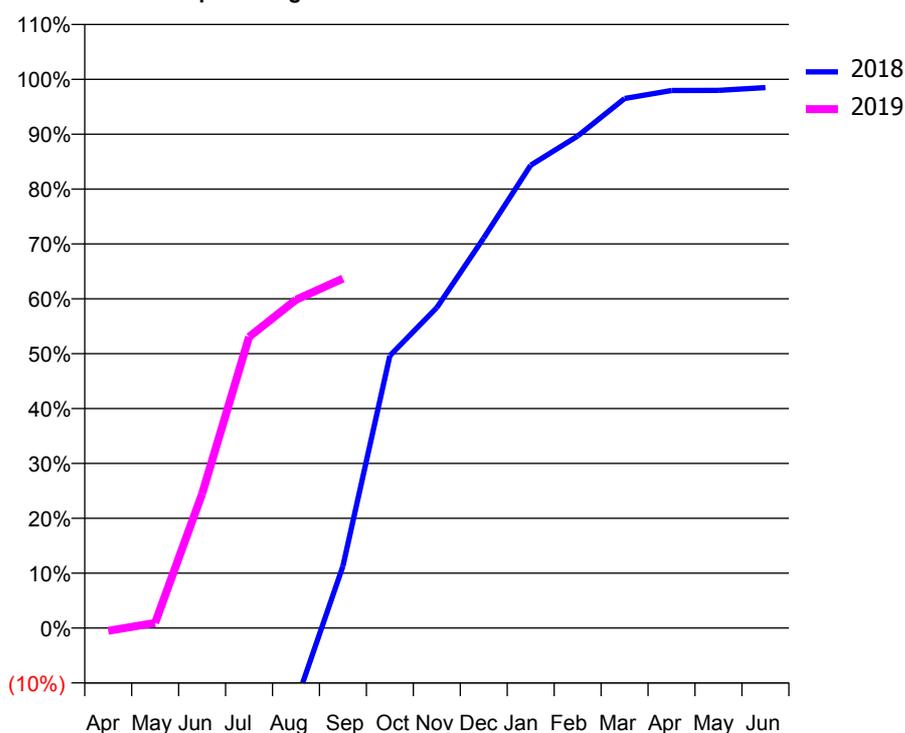
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 636053/0001 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MR SS NANDHRA | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,341 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 65 |
| Contract end date | 31/03/2019 | Baseline contract value | £255,706.04 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 87 | -2,360 | -23 |
| May | 675 | -2,338 | 41 |
| June | 1,327 | -1,637 | 1,061 |
| July | 2,085 | -1,205 | 2,303 |
| August | 2,610 | -590 | 2,597 |
| September | 2,862 | 489 | 2,765 |
| October | 3,163 | 2,155 | |
| November | 3,323 | 2,535 | |
| December | 3,709 | 3,086 | |
| January | 3,941 | 3,661 | |
| February | 4,260 | 3,892 | |
| March | 4,494 | 4,189 | |
| April | 4,494 | 4,252 | |
| May | 4,494 | 4,253 | |
| June | 4,564 | 4,276 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 316 | 360 | 87.8% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 42 | 360 | 11.7% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 2 | 360 | 0.6% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 316 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 316 | 0.6% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 257 | 316 | 81.3% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 51 | 316 | 16.1% | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 147 | 215 | 68.4% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 23 | 215 | 10.7% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 8 | 100.0% | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

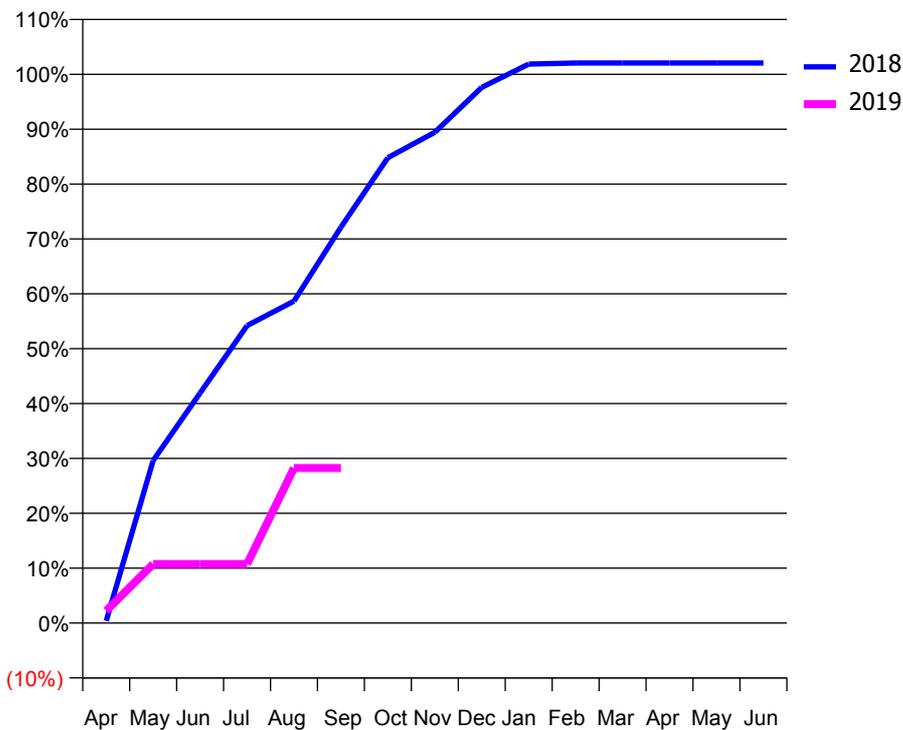
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 643203/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MR GP MANZIE | 18/19 Contracted general activity (UDA) | 1,646 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 492 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -10 |
| Contract end date | | Baseline contract value | £80,607.78 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 2 | 11 |
| May | 24 | 152 | 53 |
| June | 24 | 215 | 53 |
| July | 45 | 278 | 53 |
| August | 48 | 301 | 139 |
| September | 113 | 370 | 139 |
| October | 180 | 435 | |
| November | 244 | 459 | |
| December | 463 | 501 | |
| January | 484 | 523 | |
| February | 526 | 524 | |
| March | 484 | 524 | |
| April | 485 | 524 | |
| May | 485 | 524 | |
| June | 485 | 524 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 14 | 20 | 70.0% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 20 | 0.0% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 6 | 20 | 30.0% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 14 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 14 | 7.1% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 9 | 14 | 64.3% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 14 | 14.3% | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 19 | 20 | 95.0% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 20 | 5.0% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

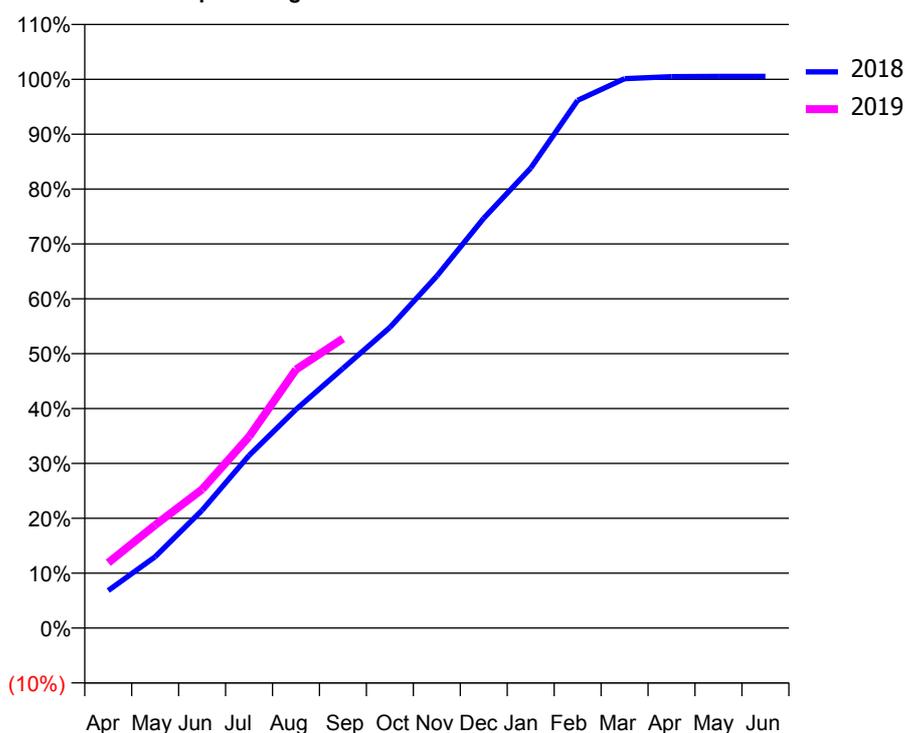
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 651230/0002 - September 2018

| | | | |
|----------------------|------------------|---|-------------|
| Name or company name | PKD Orthodontics | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,363 |
| Contract start date | 01/05/2012 | Carry forward orthodontic activity (UOA) | -43 |
| Contract end date | 31/03/2019 | Baseline contract value | £565,094.04 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.08 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 8.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 170 | 572 | 995 |
| May | 851 | 1,087 | 1,570 |
| June | 1,072 | 1,796 | 2,114 |
| July | 1,169 | 2,631 | 2,917 |
| August | 1,544 | 3,331 | 3,941 |
| September | 2,914 | 3,956 | 4,412 |
| October | 3,667 | 4,581 | |
| November | 4,068 | 5,365 | |
| December | 5,516 | 6,246 | |
| January | 6,429 | 7,009 | |
| February | 7,413 | 8,042 | |
| March | 8,062 | 8,372 | |
| April | 8,439 | 8,402 | |
| May | 8,439 | 8,406 | |
| June | 8,439 | 8,406 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 414 | 724 | 57.2% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 98 | 724 | 13.5% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 212 | 724 | 29.3% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 414 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 12 | 414 | 2.9% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 322 | 414 | 77.8% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 78 | 414 | 18.8% | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 346 | 390 | 88.7% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 21 | 390 | 5.4% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 12 | 13 | 92.3% | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

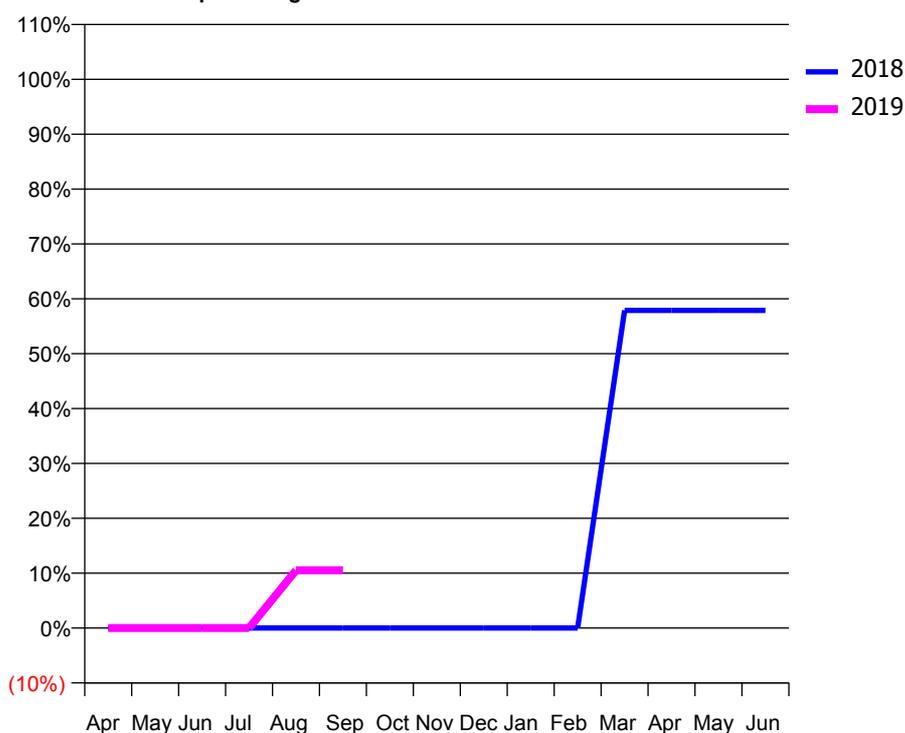
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 739618/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MR J LAMPARD | 18/19 Contracted general activity (UDA) | 1,850 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 38 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £50,078.66 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 0 |
| June | 0 | 0 | 0 |
| July | 0 | 0 | 0 |
| August | 0 | 0 | 4 |
| September | 0 | 0 | 4 |
| October | 0 | 0 | |
| November | 8 | 0 | |
| December | 8 | 0 | |
| January | 29 | 0 | |
| February | 29 | 0 | |
| March | 29 | 22 | |
| April | 29 | 22 | |
| May | 29 | 22 | |
| June | 29 | 22 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 2 | 3 | 66.7% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 3 | 0.0% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 1 | 3 | 33.3% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 2 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 2 | 100.0% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 2 | N/A | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 2 | N/A | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 1 | N/A | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 1 | 0.0% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

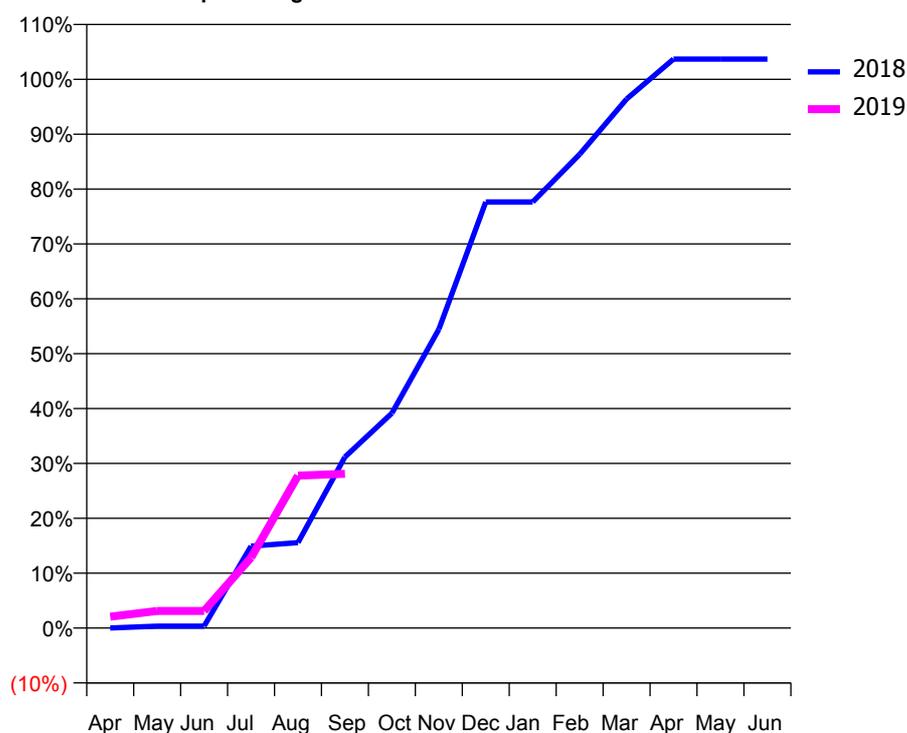
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 772992/0001 - September 2018

| | | | |
|----------------------|--------------|---|------------|
| Name or company name | MISS C BANKS | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 288 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -6 |
| Contract end date | 31/03/2019 | Baseline contract value | £17,217.99 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.15 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 6 | 0 | 6 |
| May | 8 | 1 | 9 |
| June | 10 | 1 | 9 |
| July | 10 | 43 | 37 |
| August | 34 | 45 | 80 |
| September | 36 | 90 | 81 |
| October | 81 | 113 | |
| November | 81 | 157 | |
| December | 107 | 224 | |
| January | 134 | 224 | |
| February | 155 | 249 | |
| March | 228 | 278 | |
| April | 229 | 299 | |
| May | 229 | 299 | |
| June | 229 | 299 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 12 | 44 | 27.3% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 9 | 44 | 20.5% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 23 | 44 | 52.3% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 12 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 12 | 8.3% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 8 | 12 | 66.7% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 12 | 25.0% | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 3 | N/A | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 3 | 66.7% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

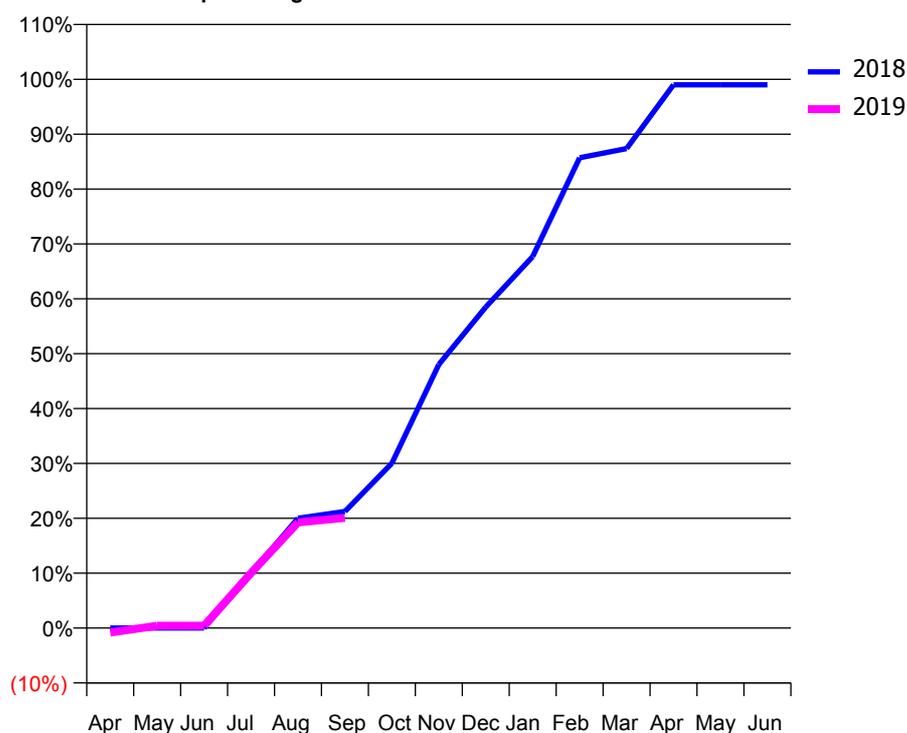
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 822167/0003 - September 2018

| | | | |
|----------------------|-----------------|---|------------|
| Name or company name | MISS CD HOLLINS | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 239 |
| Contract start date | 06/02/2007 | Carry forward orthodontic activity (UOA) | 2 |
| Contract end date | 31/03/2019 | Baseline contract value | £15,979.43 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | -2 |
| May | 21 | 0 | 1 |
| June | 21 | 0 | 1 |
| July | 42 | 24 | 24 |
| August | 84 | 48 | 46 |
| September | 84 | 51 | 48 |
| October | 106 | 72 | |
| November | 106 | 115 | |
| December | 151 | 140 | |
| January | 155 | 162 | |
| February | 197 | 205 | |
| March | 230 | 209 | |
| April | 230 | 237 | |
| May | 230 | 237 | |
| June | 230 | 237 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 10 | 33 | 30.3% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 11 | 33 | 33.3% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 12 | 33 | 36.4% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 10 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 10 | <i>N/A</i> | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 8 | 10 | 80.0% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 10 | 20.0% | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 2 | <i>N/A</i> | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 2 | 0.0% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

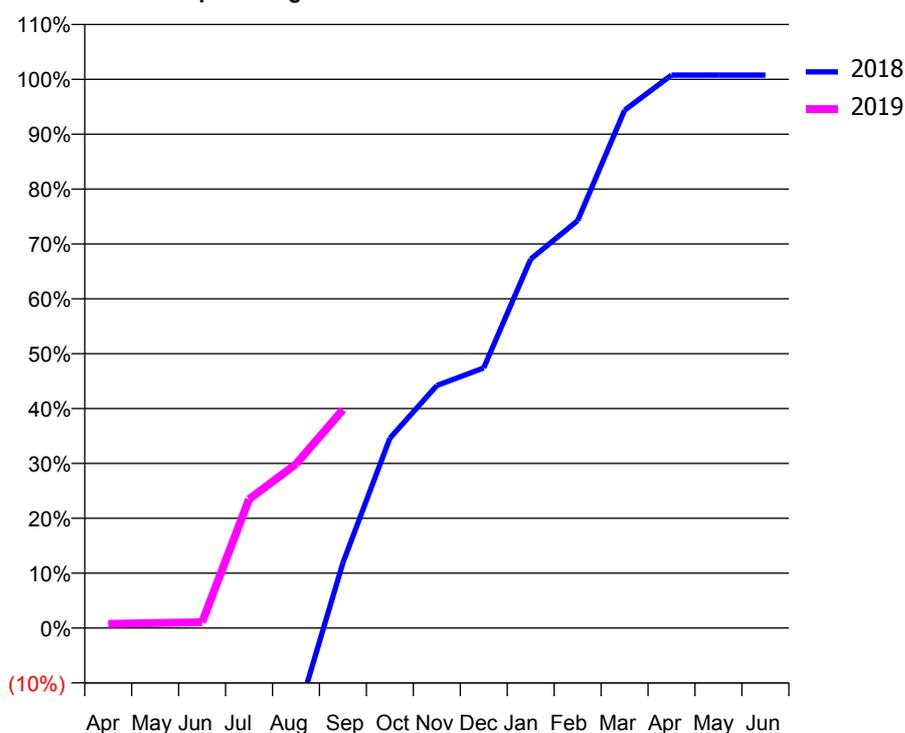
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 840610/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR RK NAHAR | 18/19 Contracted general activity (UDA) | 17,203 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 562 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 656 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -5 |
| Contract end date | | Baseline contract value | £454,342.55 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 50 | -391 | 5 |
| May | 92 | -367 | 6 |
| June | 138 | -346 | 7 |
| July | 277 | -217 | 154 |
| August | 350 | -111 | 196 |
| September | 415 | 78 | 261 |
| October | 439 | 227 | |
| November | 504 | 290 | |
| December | 506 | 311 | |
| January | 553 | 441 | |
| February | 577 | 487 | |
| March | 619 | 619 | |
| April | 661 | 661 | |
| May | 685 | 661 | |
| June | 685 | 661 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 40 | 54 | 74.1% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 5 | 54 | 9.3% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 9 | 54 | 16.7% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 40 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 40 | N/A | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 32 | 40 | 80.0% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 8 | 40 | 20.0% | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 36 | 46 | 78.3% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 46 | 6.5% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

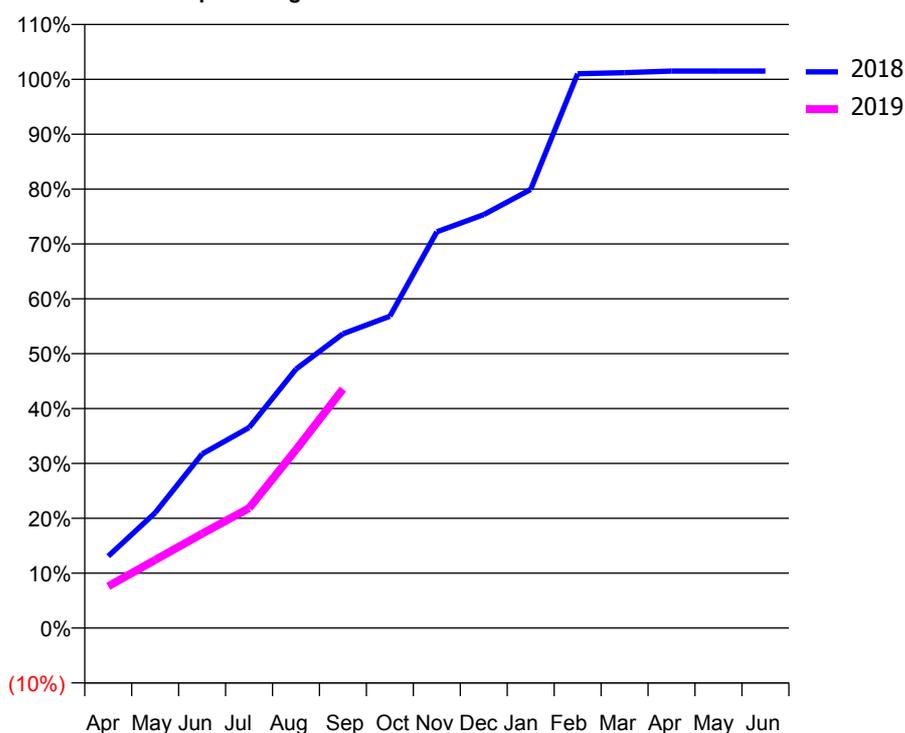
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 910066/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | DR AJ FAGG | 18/19 Contracted general activity (UDA) | 777 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,378 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -21 |
| Contract end date | | Baseline contract value | £89,593.43 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 7 | 183 | 105 |
| May | 474 | 294 | 171 |
| June | 474 | 444 | 237 |
| July | 686 | 511 | 301 |
| August | 928 | 660 | 448 |
| September | 1,054 | 750 | 600 |
| October | 1,123 | 795 | |
| November | 1,220 | 1,010 | |
| December | 1,265 | 1,054 | |
| January | 1,334 | 1,118 | |
| February | 1,383 | 1,413 | |
| March | 1,407 | 1,416 | |
| April | 1,408 | 1,420 | |
| May | 1,408 | 1,420 | |
| June | 1,408 | 1,420 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 58 | 87 | 66.7% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 6 | 87 | 6.9% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 23 | 87 | 26.4% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 58 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 58 | <i>N/A</i> | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 55 | 58 | 94.8% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 58 | 5.2% | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 49 | 57 | 86.0% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 57 | 10.5% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

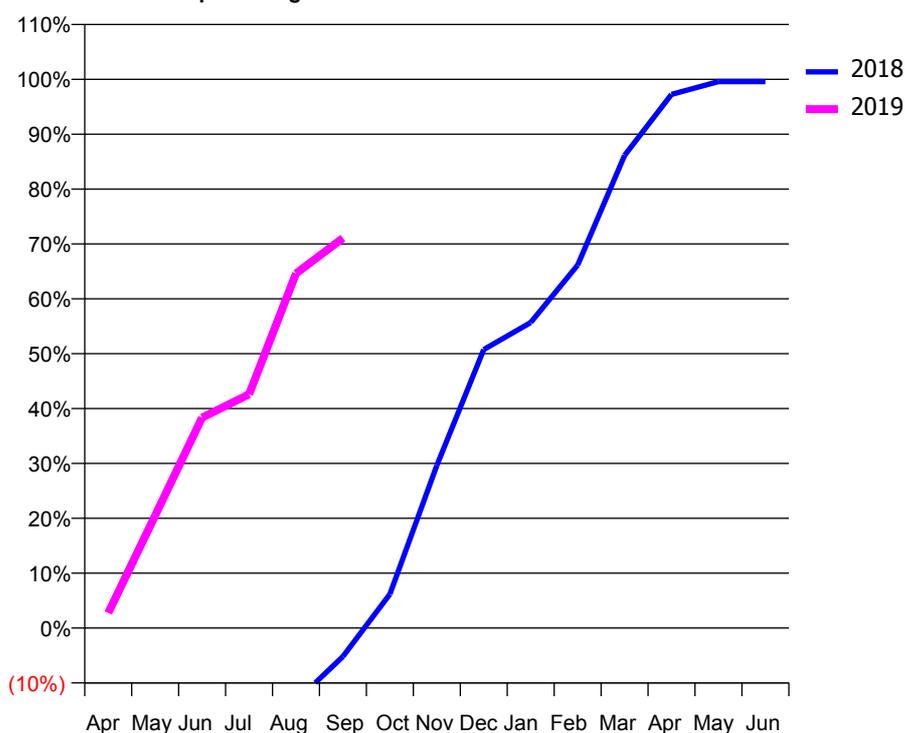
Q60 - Vital Signs Orthodontic At a Glance Contract Report for 927201/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR N AHMED | 18/19 Contracted general activity (UDA) | 17,708 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 29 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,688 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 11 |
| Contract end date | | Baseline contract value | £601,799.70 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 170 | -2,078 | 74 |
| May | 349 | -1,482 | 551 |
| June | 756 | -753 | 1,031 |
| July | 841 | -514 | 1,145 |
| August | 1,014 | -360 | 1,737 |
| September | 1,381 | -140 | 1,910 |
| October | 1,574 | 166 | |
| November | 1,665 | 797 | |
| December | 1,881 | 1,364 | |
| January | 2,081 | 1,497 | |
| February | 2,358 | 1,778 | |
| March | 2,557 | 2,315 | |
| April | 2,646 | 2,614 | |
| May | 2,647 | 2,677 | |
| June | 2,647 | 2,677 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 222 | 352 | 63.1% | 59.3% | 57.8% | 60.8% |
| % of all assessments that were assess and refuse | 33 | 352 | 9.4% | 15.7% | 11.3% | 11.5% |
| % of all assessments that were assess and review | 97 | 352 | 27.6% | 25.0% | 31.0% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 222 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 12 | 222 | 5.4% | 3.7% | 3.9% | 4.0% |
| % of case starts with a reported IOTN of 4 | 165 | 222 | 74.3% | 78.6% | 76.5% | 77.9% |
| % of case starts with a reported IOTN of 5 | 42 | 222 | 18.9% | 16.5% | 17.5% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 113 | 127 | 89.0% | 80.9% | 69.4% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 127 | 3.9% | 8.2% | 9.0% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.2% | 95.8% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

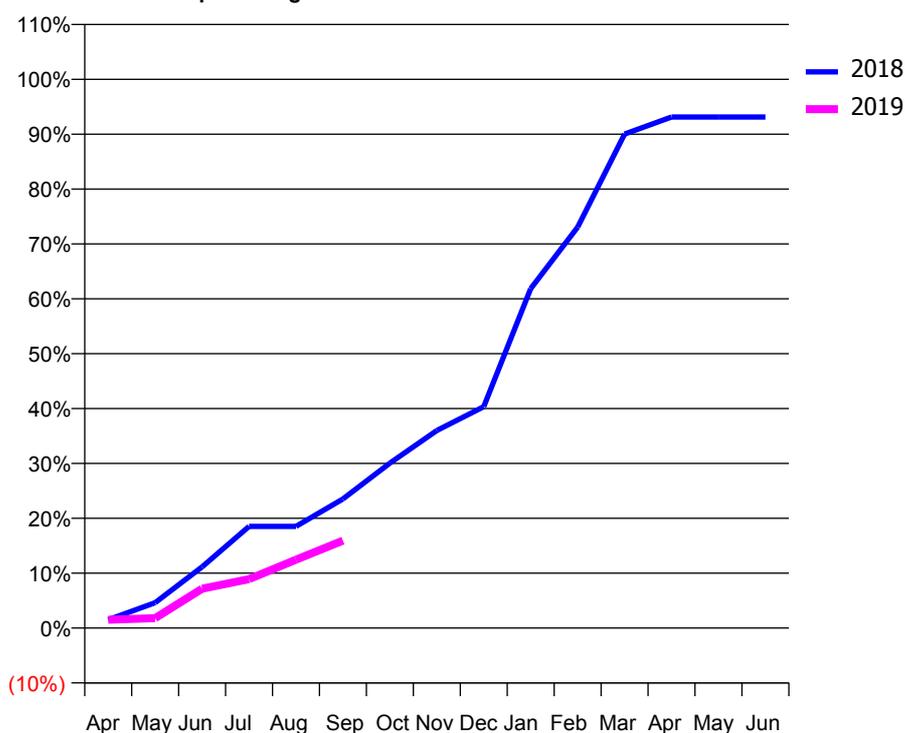
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 101370/0143 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Petrie Tucker & Partners Ltd | 18/19 Contracted general activity (UDA) | 18,993 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,381 |
| Contract start date | 01/04/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £565,410.28 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.11 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 21 | 21 |
| May | 0 | 64 | 25 |
| June | 112 | 154 | 99 |
| July | 209 | 256 | 123 |
| August | 209 | 256 | 172 |
| September | 366 | 325 | 220 |
| October | 411 | 415 | |
| November | 551 | 497 | |
| December | 1,130 | 557 | |
| January | 1,258 | 854 | |
| February | 1,300 | 1,009 | |
| March | 1,300 | 1,243 | |
| April | 1,322 | 1,286 | |
| May | 1,323 | 1,286 | |
| June | 1,323 | 1,286 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 53 | 157 | 33.8% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 33 | 157 | 21.0% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 71 | 157 | 45.2% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 53 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 17 | 53 | 32.1% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 31 | 53 | 58.5% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 5 | 53 | 9.4% | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 1 | 3 | 33.3% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 3 | 66.7% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

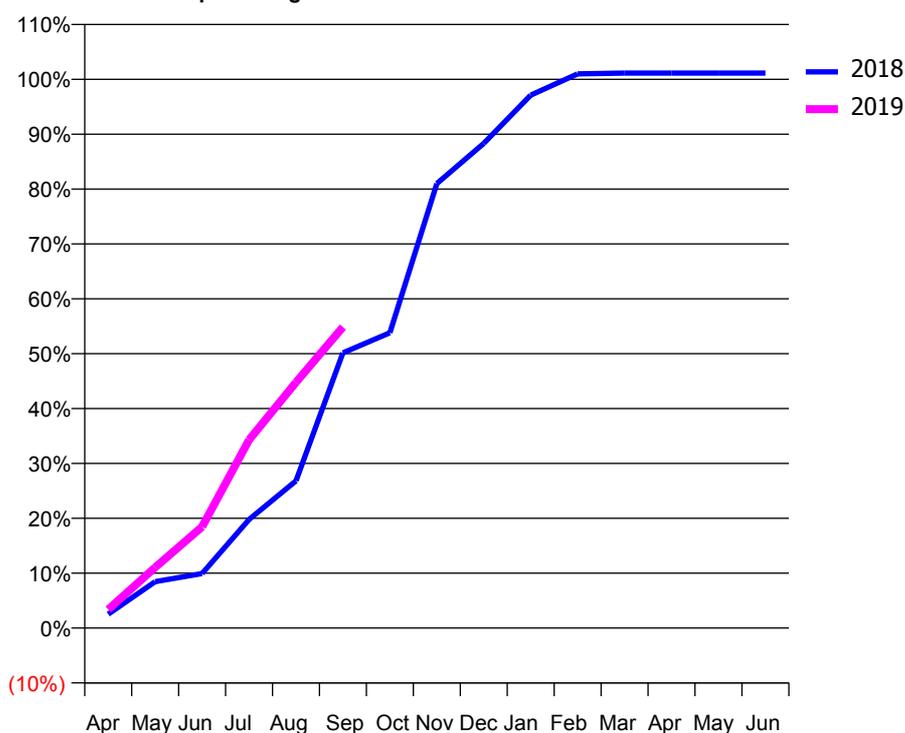
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 109061/0001 - September 2018

| | | | |
|----------------------|--------------------------|---|-------------|
| Name or company name | Davidoff Dental Practice | 18/19 Contracted general activity (UDA) | 14,478 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -51 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,420 |
| Contract start date | 23/11/2012 | Carry forward orthodontic activity (UOA) | -16 |
| Contract end date | | Baseline contract value | £519,903.03 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.19 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 62 | 36 | 48 |
| May | 239 | 120 | 157 |
| June | 252 | 141 | 262 |
| July | 561 | 281 | 487 |
| August | 675 | 381 | 636 |
| September | 884 | 712 | 779 |
| October | 1,038 | 764 | |
| November | 1,183 | 1,150 | |
| December | 1,248 | 1,254 | |
| January | 1,255 | 1,379 | |
| February | 1,315 | 1,434 | |
| March | 1,400 | 1,436 | |
| April | 1,466 | 1,436 | |
| May | 1,466 | 1,436 | |
| June | 1,466 | 1,436 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 59 | 325 | 18.2% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 64 | 325 | 19.7% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 202 | 325 | 62.2% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 59 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 59 | <i>N/A</i> | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 48 | 59 | 81.4% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 11 | 59 | 18.6% | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 52 | 57 | 91.2% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 57 | 1.8% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

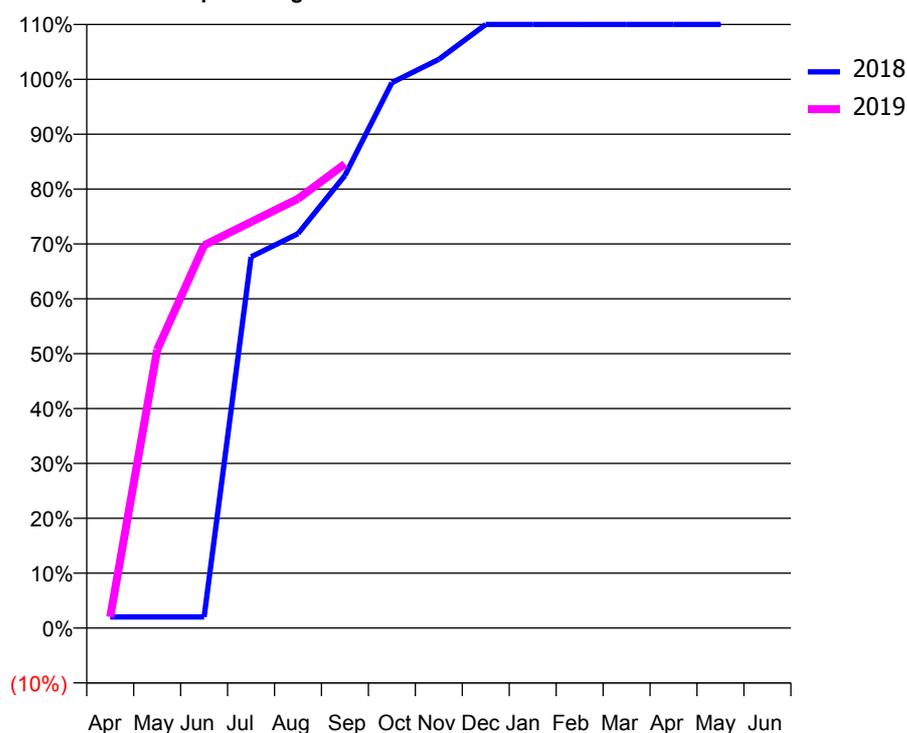
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 109177/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | The Orthodontic Gallery | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 992 |
| Contract start date | 01/09/2007 | Carry forward orthodontic activity (UOA) | -20 |
| Contract end date | 31/03/2019 | Baseline contract value | £67,388.80 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 20 | 20 | 20 |
| May | 104 | 20 | 503 |
| June | 356 | 20 | 692 |
| July | 356 | 671 | 734 |
| August | 356 | 713 | 776 |
| September | 356 | 818 | 839 |
| October | 356 | 986 | |
| November | 356 | 1,028 | |
| December | 864 | 1,091 | |
| January | 906 | 1,091 | |
| February | 906 | 1,091 | |
| March | 969 | 1,091 | |
| April | 1,016 | 1,091 | |
| May | 1,016 | 1,091 | |
| June | 1,016 | 1,112 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 53 | 53 | 100.0% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 53 | 0.0% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 0 | 53 | 0.0% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 53 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 7 | 53 | 13.2% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 43 | 53 | 81.1% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 53 | 5.7% | 13.2% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 81 | N/A | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 81 | 0.0% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

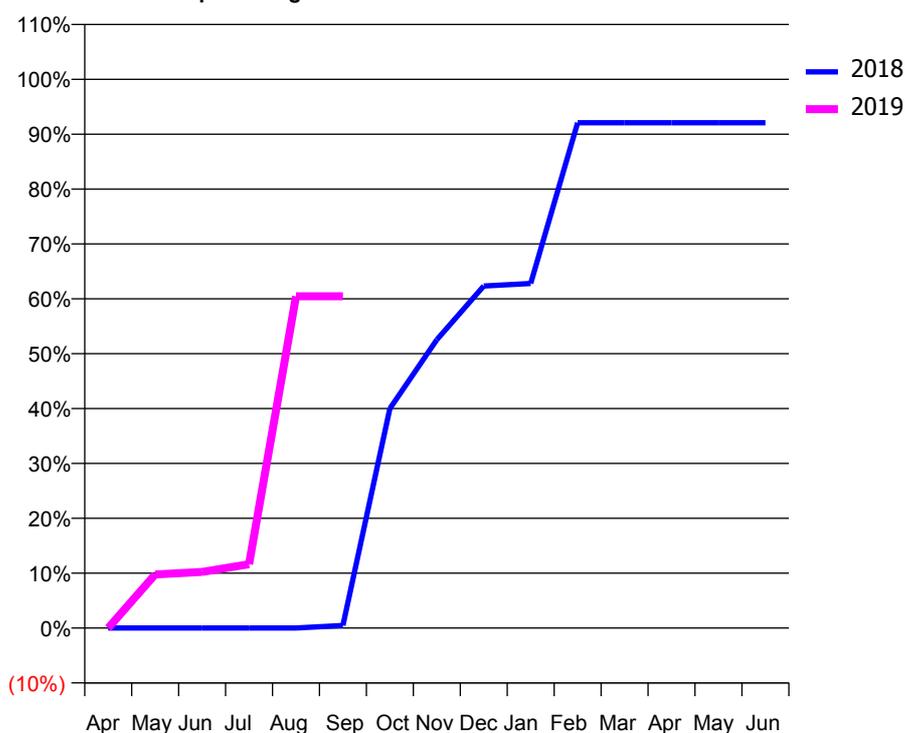
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 109665/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Woodford Dental Care | 18/19 Contracted general activity (UDA) | 15,510 |
| Contract type name | Pilot Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 215 |
| Contract start date | 01/11/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £536,795.70 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.32 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 21 |
| June | 0 | 0 | 22 |
| July | 63 | 0 | 25 |
| August | 63 | 0 | 130 |
| September | 106 | 1 | 130 |
| October | 106 | 86 | |
| November | 130 | 113 | |
| December | 131 | 134 | |
| January | 153 | 135 | |
| February | 153 | 198 | |
| March | 196 | 198 | |
| April | 217 | 198 | |
| May | 217 | 198 | |
| June | 217 | 198 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 15 | 29 | 51.7% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 5 | 29 | 17.2% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 9 | 29 | 31.0% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 15 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 15 | N/A | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 15 | 15 | 100.0% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 15 | N/A | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 3 | N/A | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 3 | 0.0% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

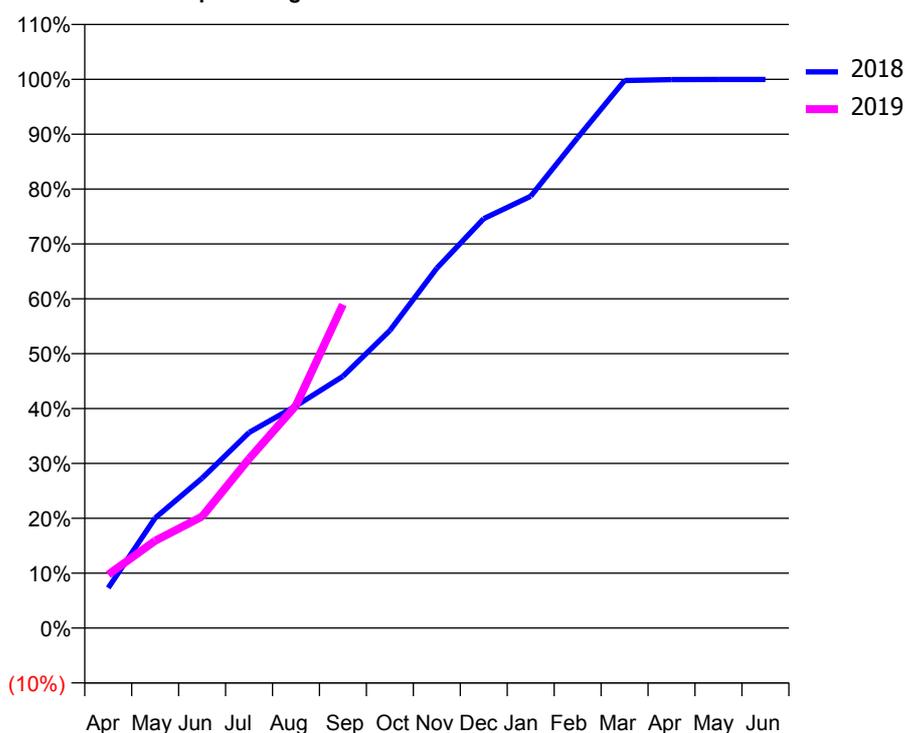
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 114200/0001 - September 2018

| | | | |
|----------------------|-----------------------|---|-------------|
| Name or company name | Share a Smile Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 11,779 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | 4 |
| Contract end date | 31/03/2019 | Baseline contract value | £772,524.65 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 4 | 862 | 1,148 |
| May | 1,144 | 2,362 | 1,875 |
| June | 2,160 | 3,216 | 2,395 |
| July | 3,214 | 4,197 | 3,634 |
| August | 4,429 | 4,769 | 4,777 |
| September | 5,282 | 5,404 | 6,945 |
| October | 6,509 | 6,386 | |
| November | 7,511 | 7,724 | |
| December | 8,807 | 8,788 | |
| January | 9,305 | 9,268 | |
| February | 10,193 | 10,525 | |
| March | 11,772 | 11,752 | |
| April | 11,772 | 11,773 | |
| May | 11,774 | 11,775 | |
| June | 11,774 | 11,775 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 623 | 1,030 | 60.5% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 178 | 1,030 | 17.3% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 229 | 1,030 | 22.2% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 623 | 0.2% | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 15 | 623 | 2.4% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 555 | 623 | 89.1% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 49 | 623 | 7.9% | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 517 | 556 | 93.0% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 21 | 556 | 3.8% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 19 | 20 | 95.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

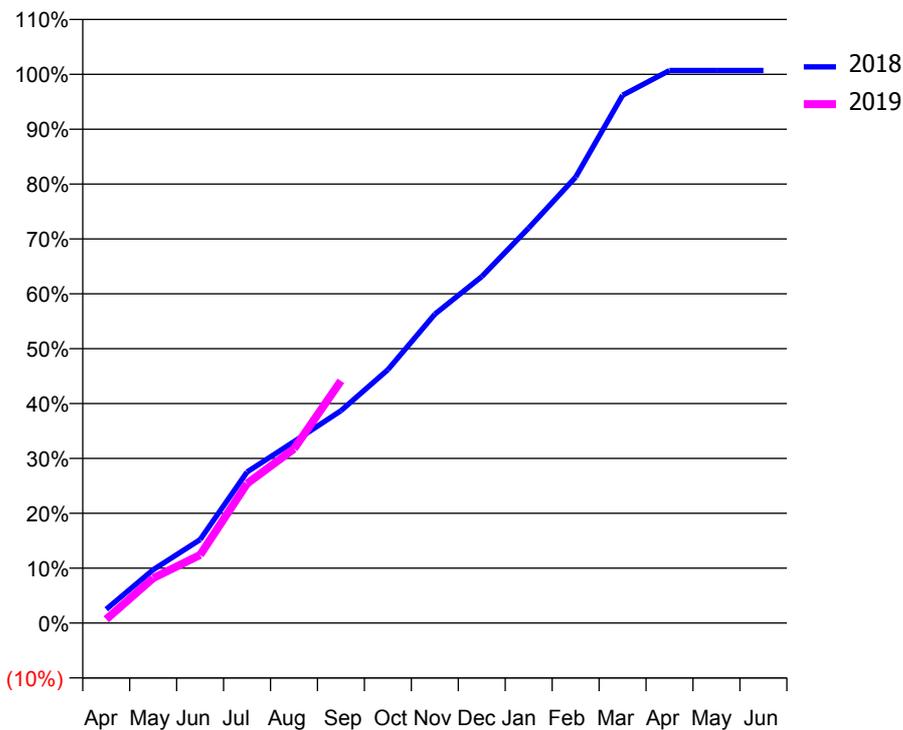
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 136263/0001 - September 2018

| | | | |
|----------------------|---------------------------------|---|-------------|
| Name or company name | Barnet Orthodontic Practice Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,222 |
| Contract start date | 01/06/2012 | Carry forward orthodontic activity (UOA) | -36 |
| Contract end date | 31/03/2019 | Baseline contract value | £351,917.50 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 187 | 131 | 36 |
| May | 445 | 508 | 428 |
| June | 636 | 794 | 648 |
| July | 1,093 | 1,438 | 1,328 |
| August | 1,433 | 1,727 | 1,659 |
| September | 1,978 | 2,021 | 2,305 |
| October | 2,683 | 2,411 | |
| November | 3,003 | 2,940 | |
| December | 3,448 | 3,297 | |
| January | 3,837 | 3,759 | |
| February | 4,408 | 4,243 | |
| March | 5,164 | 5,023 | |
| April | 5,248 | 5,258 | |
| May | 5,248 | 5,258 | |
| June | 5,248 | 5,258 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 260 | 517 | 50.3% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 103 | 517 | 19.9% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 154 | 517 | 29.8% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 260 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 260 | N/A | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 243 | 260 | 93.5% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 16 | 260 | 6.2% | 13.2% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 151 | 199 | 75.9% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 16 | 199 | 8.0% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 10 | 11 | 90.9% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

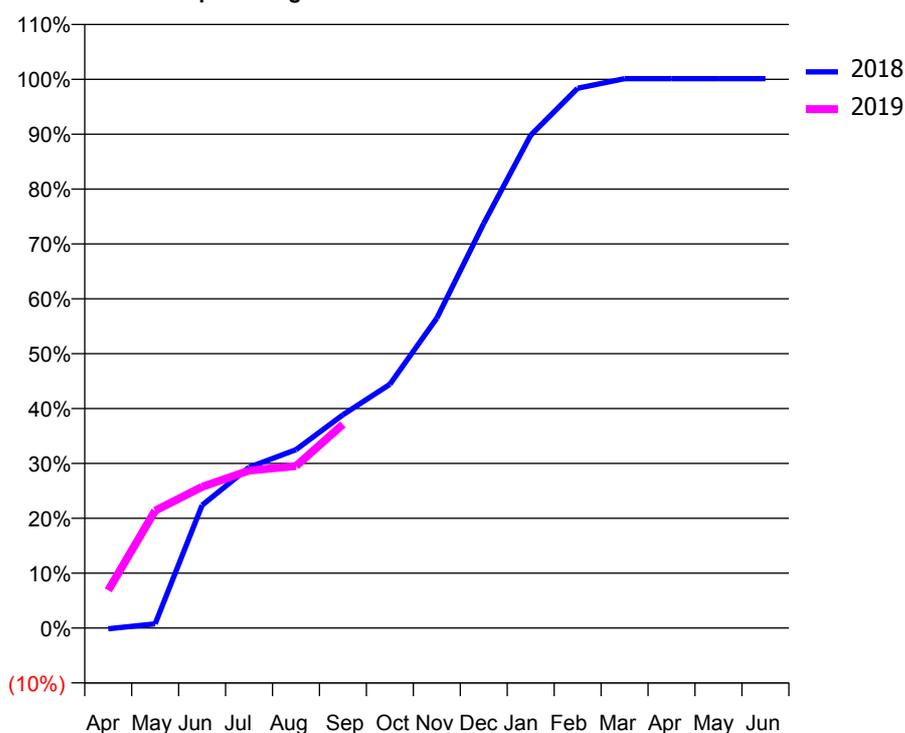
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 140252/0001 - September 2018

| | | | |
|----------------------|---------------------------|---|-------------|
| Name or company name | Mrs S Talwar & Dr R Khera | 18/19 Contracted general activity (UDA) | 3,745 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -75 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,645 |
| Contract start date | 10/01/2009 | Carry forward orthodontic activity (UOA) | -3 |
| Contract end date | | Baseline contract value | £272,916.70 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.16 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -4 | -4 | 182 |
| May | 461 | 20 | 566 |
| June | 668 | 592 | 681 |
| July | 949 | 775 | 759 |
| August | 1,124 | 860 | 781 |
| September | 1,373 | 1,028 | 982 |
| October | 1,644 | 1,175 | |
| November | 2,047 | 1,494 | |
| December | 2,530 | 1,950 | |
| January | 2,604 | 2,375 | |
| February | 2,636 | 2,602 | |
| March | 2,641 | 2,648 | |
| April | 2,641 | 2,648 | |
| May | 2,641 | 2,648 | |
| June | 2,641 | 2,648 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 117 | 292 | 40.1% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 89 | 292 | 30.5% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 86 | 292 | 29.5% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 117 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 117 | N/A | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 112 | 117 | 95.7% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 117 | 3.4% | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 97 | 103 | 94.2% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 103 | 3.9% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 5 | 80.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

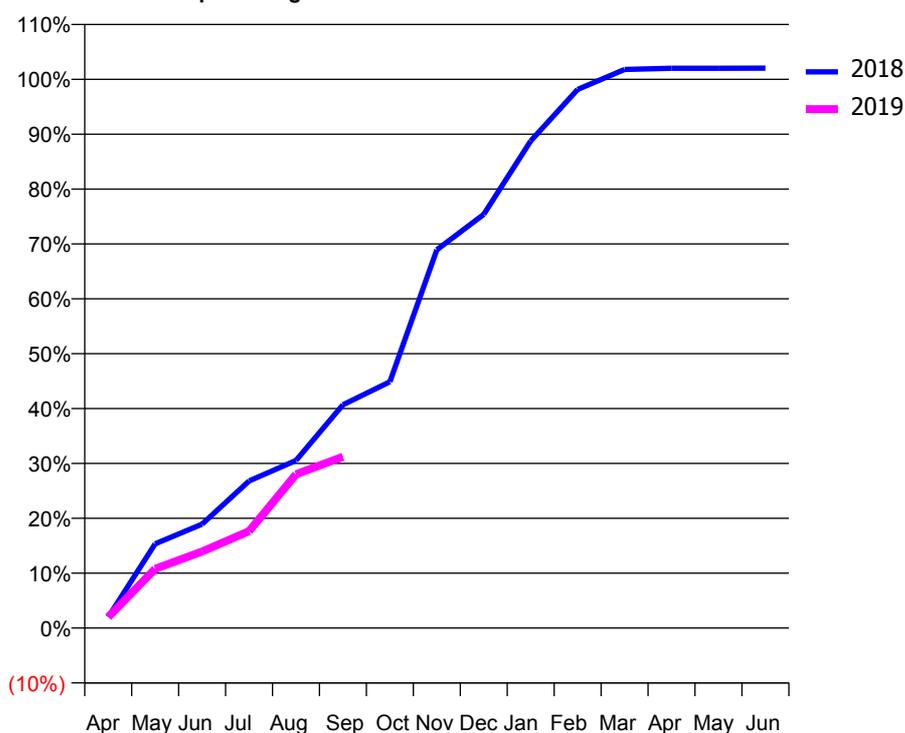
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 143693/0002 - September 2018

| | | | |
|----------------------|-------------------------------|---|---------------|
| Name or company name | Newham Family Dental Care Ltd | 18/19 Contracted general activity (UDA) | 30,063 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -601 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,781 |
| Contract start date | 12/03/2008 | Carry forward orthodontic activity (UOA) | -96 |
| Contract end date | | Baseline contract value | £1,713,668.03 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.11 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 96 | 96 | 96 |
| May | 96 | 734 | 516 |
| June | 866 | 906 | 666 |
| July | 1,677 | 1,282 | 844 |
| August | 1,876 | 1,460 | 1,340 |
| September | 2,383 | 1,945 | 1,493 |
| October | 3,130 | 2,146 | |
| November | 3,527 | 3,295 | |
| December | 3,725 | 3,604 | |
| January | 4,170 | 4,243 | |
| February | 4,526 | 4,693 | |
| March | 4,949 | 4,867 | |
| April | 4,949 | 4,877 | |
| May | 4,949 | 4,877 | |
| June | 4,949 | 4,878 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 199 | 347 | 57.3% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 33 | 347 | 9.5% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 115 | 347 | 33.1% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 199 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 34 | 199 | 17.1% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 126 | 199 | 63.3% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 38 | 199 | 19.1% | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 108 | N/A | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 108 | 2.8% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 9 | 9 | 100.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

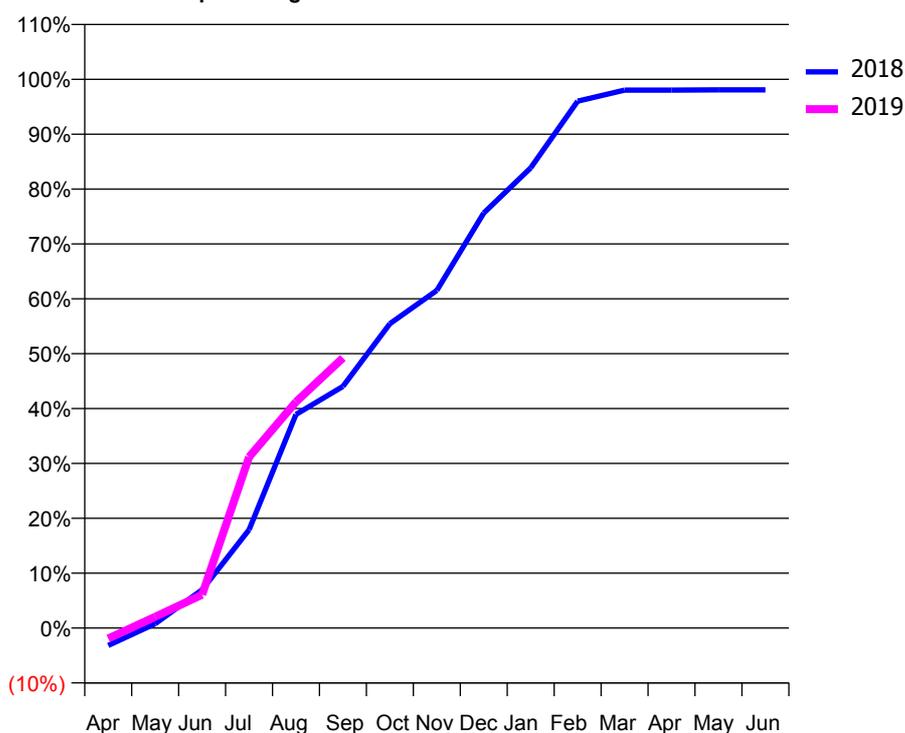
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 149578/0002 - September 2018

| | | | |
|----------------------|----------------|---|-------------|
| Name or company name | Dentasmile Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,137 |
| Contract start date | 11/11/2012 | Carry forward orthodontic activity (UOA) | 41 |
| Contract end date | | Baseline contract value | £140,181.19 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 45 | -68 | -41 |
| May | 194 | 17 | 44 |
| June | 262 | 149 | 130 |
| July | 544 | 383 | 666 |
| August | 610 | 832 | 881 |
| September | 830 | 941 | 1,052 |
| October | 940 | 1,185 | |
| November | 1,347 | 1,315 | |
| December | 1,674 | 1,616 | |
| January | 1,763 | 1,792 | |
| February | 1,872 | 2,052 | |
| March | 2,069 | 2,095 | |
| April | 2,069 | 2,095 | |
| May | 2,069 | 2,096 | |
| June | 2,069 | 2,096 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 107 | 161 | 66.5% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 29 | 161 | 18.0% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 25 | 161 | 15.5% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 107 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 12 | 107 | 11.2% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 55 | 107 | 51.4% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 39 | 107 | 36.4% | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 56 | 99 | 56.6% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 27 | 99 | 27.3% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

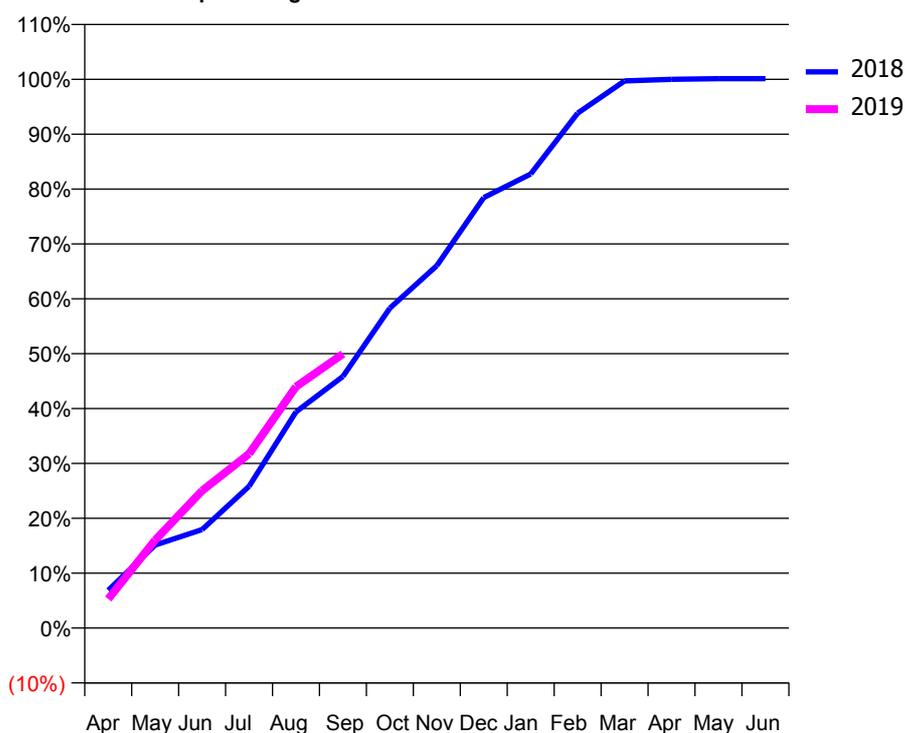
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 150525/0002 - September 2018

| | | | |
|----------------------|------------------------|---|---------------|
| Name or company name | The Nightingale Clinic | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 20,714 |
| Contract start date | 05/09/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £1,390,248.24 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 7.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|--------|
| | 2017 | 2018 | 2019 |
| April | 1,601 | 1,425 | 1,097 |
| May | 3,640 | 3,136 | 3,322 |
| June | 4,534 | 3,718 | 5,186 |
| July | 6,600 | 5,351 | 6,578 |
| August | 8,212 | 8,160 | 9,110 |
| September | 9,559 | 9,498 | 10,348 |
| October | 11,462 | 12,075 | |
| November | 14,307 | 13,678 | |
| December | 16,861 | 16,251 | |
| January | 18,111 | 17,140 | |
| February | 19,133 | 19,435 | |
| March | 20,288 | 20,654 | |
| April | 20,967 | 20,710 | |
| May | 20,967 | 20,735 | |
| June | 20,967 | 20,737 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 1,006 | 1,511 | 66.6% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 243 | 1,511 | 16.1% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 262 | 1,511 | 17.3% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 1,006 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 1,006 | 0.1% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 873 | 1,006 | 86.8% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 132 | 1,006 | 13.1% | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 907 | 1,041 | 87.1% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 92 | 1,041 | 8.8% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 15 | 15 | 100.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

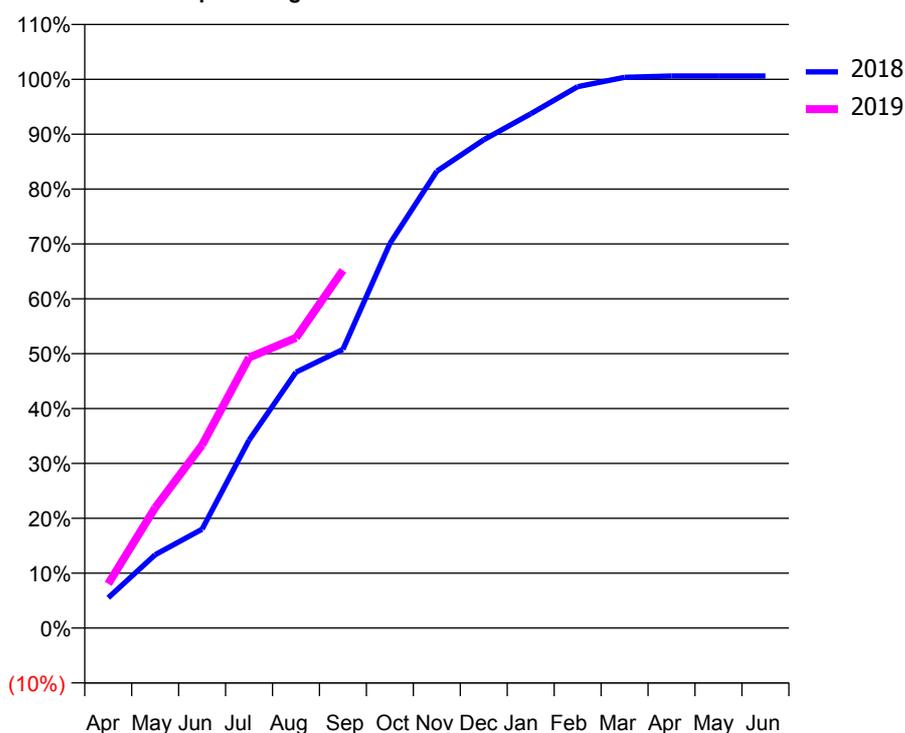
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 153710/0001 - September 2018

| | | | |
|----------------------|-----------------------------|---|-------------|
| Name or company name | Inspire Dental Dagenham Ltd | 18/19 Contracted general activity (UDA) | 28,268 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -535 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,513 |
| Contract start date | 01/12/2007 | Carry forward orthodontic activity (UOA) | -15 |
| Contract end date | | Baseline contract value | £930,957.98 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.12 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 50 | 139 | 203 |
| May | 187 | 336 | 551 |
| June | 235 | 453 | 838 |
| July | 246 | 861 | 1,239 |
| August | 294 | 1,172 | 1,329 |
| September | 692 | 1,276 | 1,638 |
| October | 1,038 | 1,761 | |
| November | 1,346 | 2,092 | |
| December | 1,659 | 2,236 | |
| January | 1,822 | 2,355 | |
| February | 2,080 | 2,479 | |
| March | 2,565 | 2,522 | |
| April | 2,582 | 2,528 | |
| May | 2,582 | 2,528 | |
| June | 2,582 | 2,528 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 129 | 363 | 35.5% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 138 | 363 | 38.0% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 96 | 363 | 26.4% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 129 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 129 | 3.9% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 81 | 129 | 62.8% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 42 | 129 | 32.6% | 13.2% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 2 | 81 | 2.5% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 8 | 81 | 9.9% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

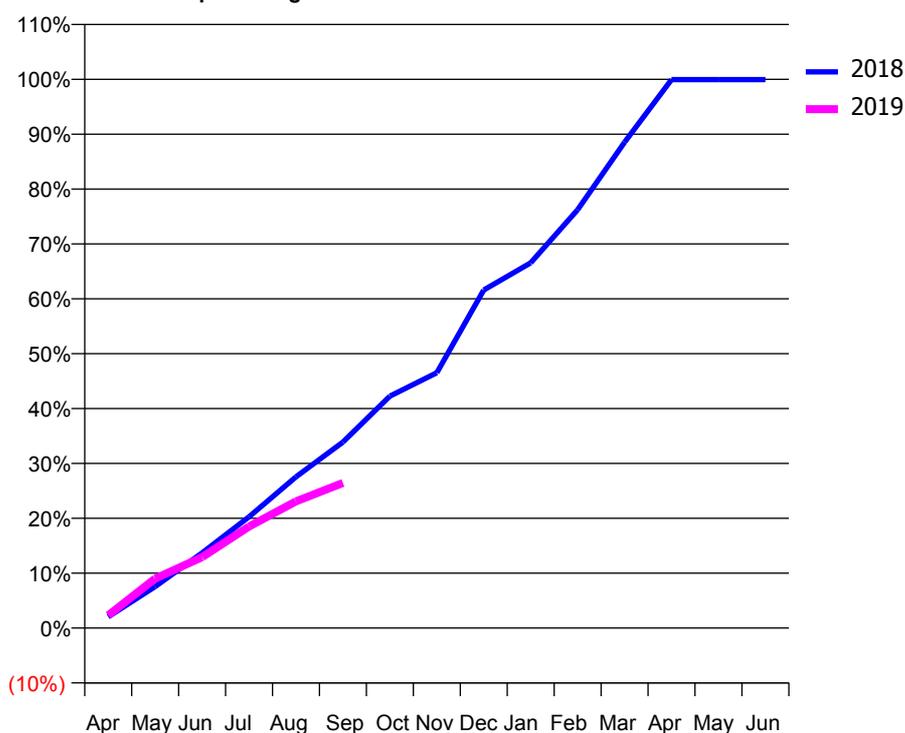
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 157597/0001 - September 2018

| | | | |
|----------------------|----------------------------|---|-------------|
| Name or company name | Gaurav Madhok Orthodontics | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,664 |
| Contract start date | 01/02/2007 | Carry forward orthodontic activity (UOA) | 5 |
| Contract end date | 31/03/2019 | Baseline contract value | £575,152.69 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 47 | 177 | 201 |
| May | 233 | 655 | 781 |
| June | 448 | 1,186 | 1,120 |
| July | 1,000 | 1,756 | 1,604 |
| August | 1,438 | 2,388 | 2,001 |
| September | 1,725 | 2,937 | 2,290 |
| October | 2,710 | 3,661 | |
| November | 3,410 | 4,032 | |
| December | 4,093 | 5,338 | |
| January | 4,457 | 5,767 | |
| February | 5,458 | 6,605 | |
| March | 7,194 | 7,670 | |
| April | 8,674 | 8,659 | |
| May | 8,674 | 8,659 | |
| June | 8,673 | 8,659 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 360 | 869 | 41.4% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 191 | 869 | 22.0% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 318 | 869 | 36.6% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 360 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 19 | 360 | 5.3% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 300 | 360 | 83.3% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 41 | 360 | 11.4% | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 374 | 395 | 94.7% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 12 | 395 | 3.0% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 18 | 19 | 94.7% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

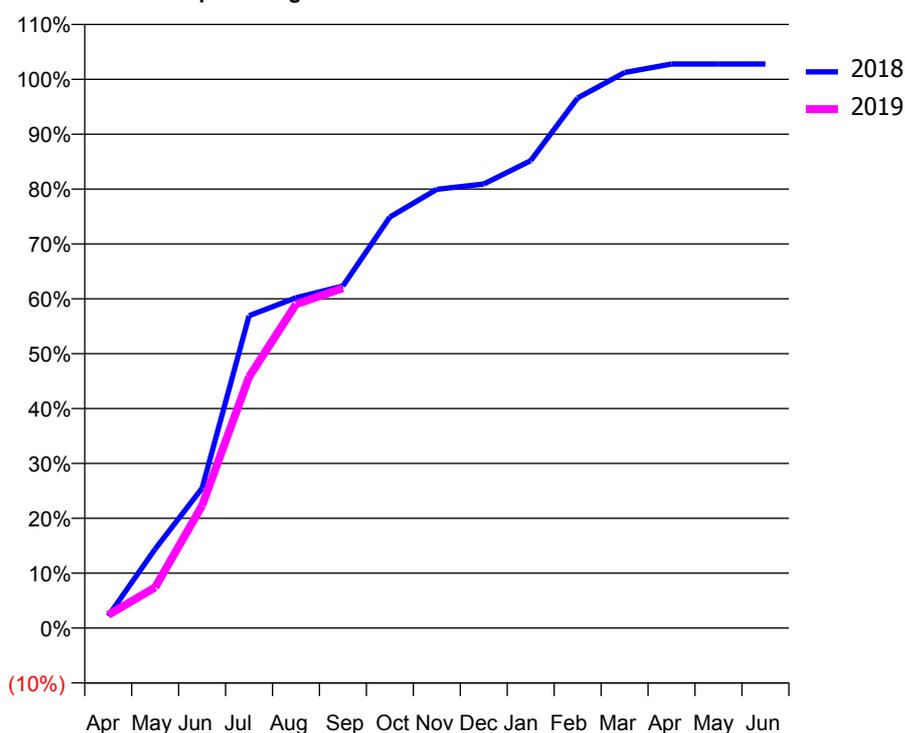
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 174122/0001 - September 2018

| | | | |
|----------------------|--|---|-------------|
| Name or company name | Mr Matthew Power, Mrs Nicola Power and Mr Jayesh | 18/19 Contracted general activity (UDA) | 529 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -11 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 10,864 |
| Contract start date | 01/11/2010 | Carry forward orthodontic activity (UOA) | -217 |
| Contract end date | | Baseline contract value | £762,075.58 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 291 | 238 | 259 |
| May | 1,244 | 1,564 | 806 |
| June | 4,480 | 2,770 | 2,425 |
| July | 5,501 | 6,183 | 4,974 |
| August | 6,057 | 6,540 | 6,410 |
| September | 7,404 | 6,771 | 6,728 |
| October | 7,533 | 8,137 | |
| November | 8,923 | 8,685 | |
| December | 9,093 | 8,790 | |
| January | 9,430 | 9,252 | |
| February | 10,806 | 10,493 | |
| March | 11,101 | 10,998 | |
| April | 11,102 | 11,166 | |
| May | 11,104 | 11,166 | |
| June | 11,104 | 11,166 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 519 | 532 | 97.6% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 7 | 532 | 1.3% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 6 | 532 | 1.1% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 519 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 10 | 519 | 1.9% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 451 | 519 | 86.9% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 57 | 519 | 11.0% | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 382 | 394 | 97.0% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 7 | 394 | 1.8% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 9 | 88.9% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

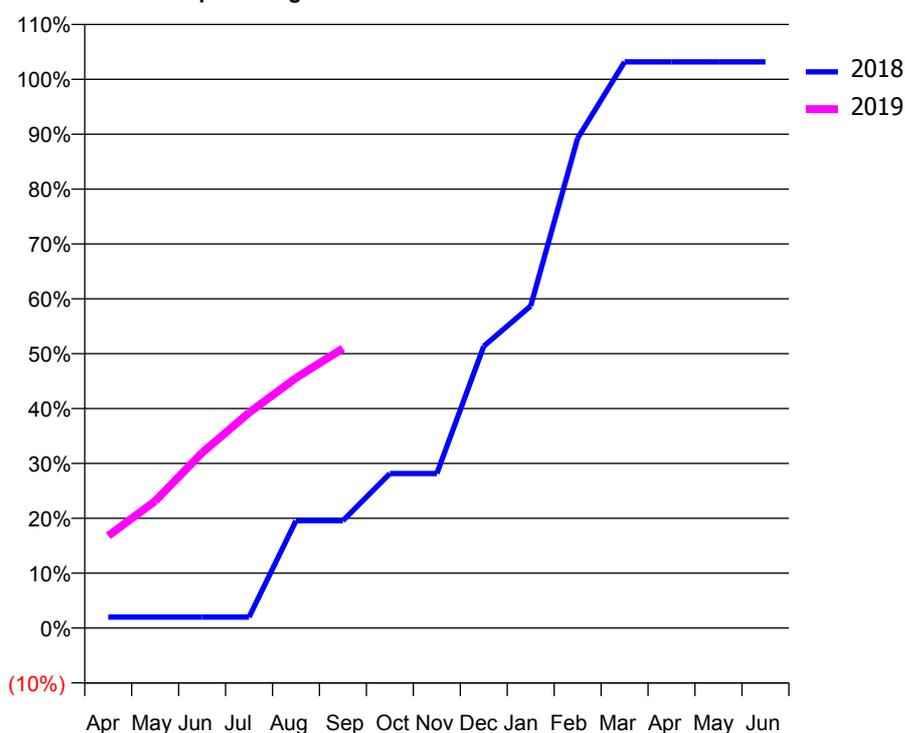
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 184837/0001 - September 2018

| | | | |
|----------------------|-------------------------------------|---|-------------|
| Name or company name | Chadwell Heath Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,675 |
| Contract start date | 14/09/2007 | Carry forward orthodontic activity (UOA) | -134 |
| Contract end date | 31/03/2019 | Baseline contract value | £449,754.57 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 123 | 134 | 1,121 |
| May | 1,261 | 134 | 1,544 |
| June | 1,884 | 134 | 2,133 |
| July | 1,884 | 134 | 2,620 |
| August | 3,382 | 1,307 | 3,043 |
| September | 3,835 | 1,307 | 3,401 |
| October | 3,835 | 1,880 | |
| November | 5,109 | 1,880 | |
| December | 5,696 | 3,429 | |
| January | 6,064 | 3,918 | |
| February | 6,064 | 5,958 | |
| March | 7,098 | 6,887 | |
| April | 7,484 | 6,887 | |
| May | 7,484 | 6,887 | |
| June | 7,484 | 6,887 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 424 | 489 | 86.7% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 26 | 489 | 5.3% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 39 | 489 | 8.0% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 424 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 22 | 424 | 5.2% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 339 | 424 | 80.0% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 63 | 424 | 14.9% | 13.2% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 262 | 276 | 94.9% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 276 | 0.4% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 9 | 9 | 100.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

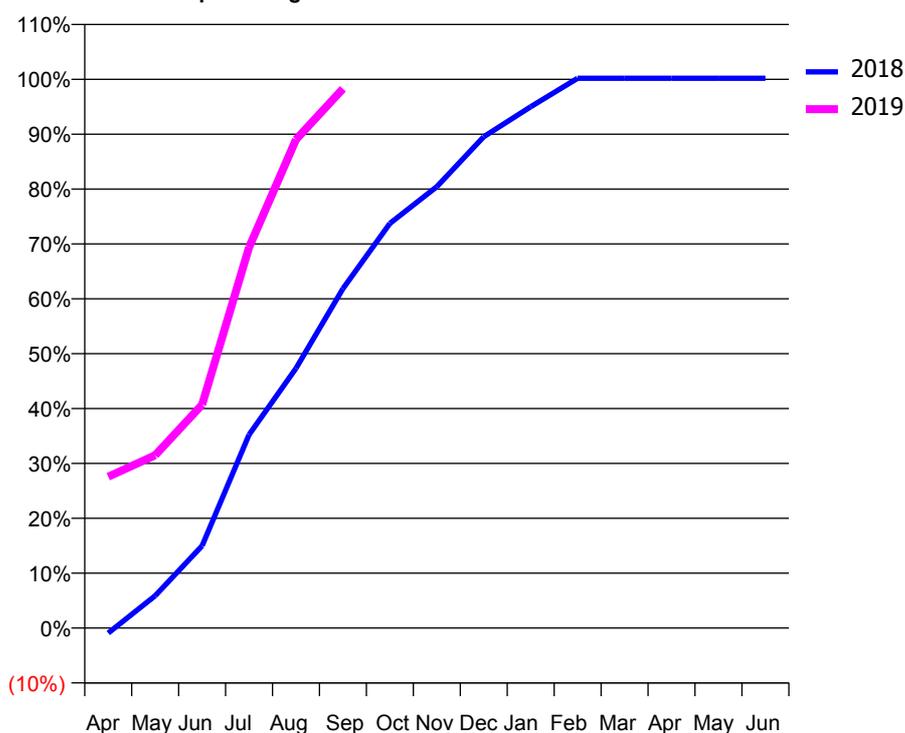
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 190799/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|---------------|
| Name or company name | P J Dental Surgery | 18/19 Contracted general activity (UDA) | 29,693 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 397 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,614 |
| Contract start date | 01/02/2015 | Carry forward orthodontic activity (UOA) | -3 |
| Contract end date | | Baseline contract value | £1,033,532.63 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 161 | -15 | 445 |
| May | 289 | 95 | 508 |
| June | 459 | 242 | 657 |
| July | 627 | 569 | 1,120 |
| August | 753 | 764 | 1,437 |
| September | 1,070 | 998 | 1,586 |
| October | 1,261 | 1,190 | |
| November | 1,261 | 1,298 | |
| December | 1,368 | 1,445 | |
| January | 1,578 | 1,533 | |
| February | 1,599 | 1,617 | |
| March | 1,599 | 1,617 | |
| April | 1,599 | 1,617 | |
| May | 1,599 | 1,617 | |
| June | 1,599 | 1,617 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 104 | 114 | 91.2% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 114 | 1.8% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 8 | 114 | 7.0% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 104 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 104 | N/A | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 103 | 104 | 99.0% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 104 | 1.0% | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

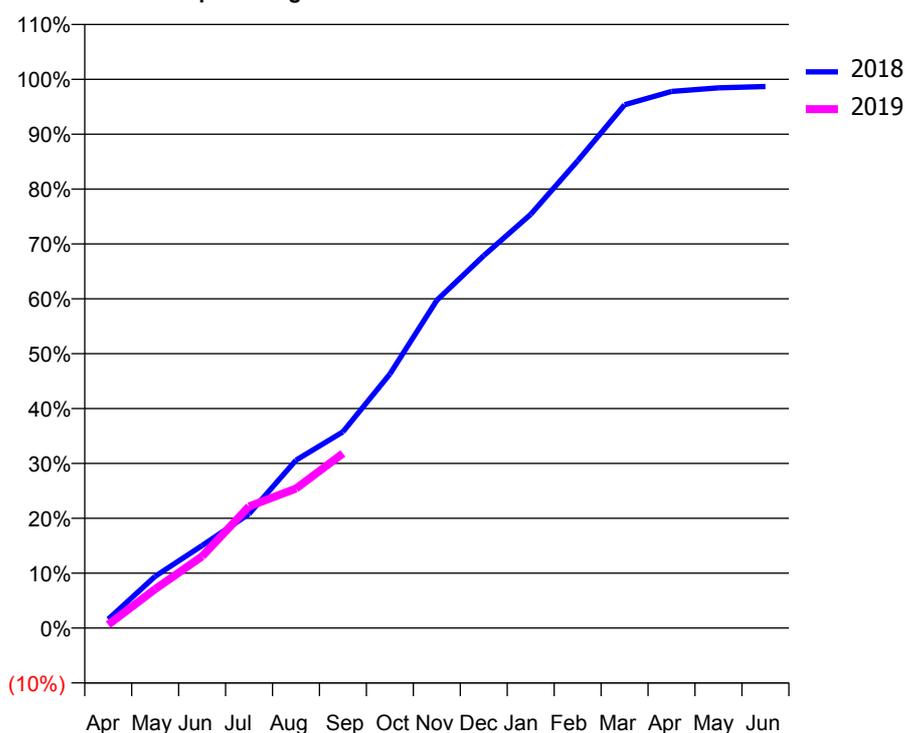
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 194042/0001 - September 2018

| | | | |
|----------------------|-------------------------------------|---|---------------|
| Name or company name | Romford Orthodontics Centre Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 26,525 |
| Contract start date | 01/04/2010 | Carry forward orthodontic activity (UOA) | 351 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,696,495.78 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 9.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 1,004 | 431 | 163 |
| May | 3,278 | 2,500 | 1,885 |
| June | 5,524 | 3,989 | 3,464 |
| July | 7,838 | 5,520 | 5,882 |
| August | 10,084 | 8,114 | 6,744 |
| September | 12,780 | 9,488 | 8,445 |
| October | 14,857 | 12,276 | |
| November | 16,423 | 15,847 | |
| December | 19,668 | 18,002 | |
| January | 20,529 | 19,999 | |
| February | 21,877 | 22,584 | |
| March | 24,367 | 25,294 | |
| April | 26,584 | 25,940 | |
| May | 26,601 | 26,110 | |
| June | 26,623 | 26,174 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 1,193 | 2,049 | 58.2% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 305 | 2,049 | 14.9% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 551 | 2,049 | 26.9% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 1,193 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 28 | 1,193 | 2.3% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 1,016 | 1,193 | 85.2% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 134 | 1,193 | 11.2% | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 736 | 868 | 84.8% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 80 | 868 | 9.2% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 28 | 29 | 96.6% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

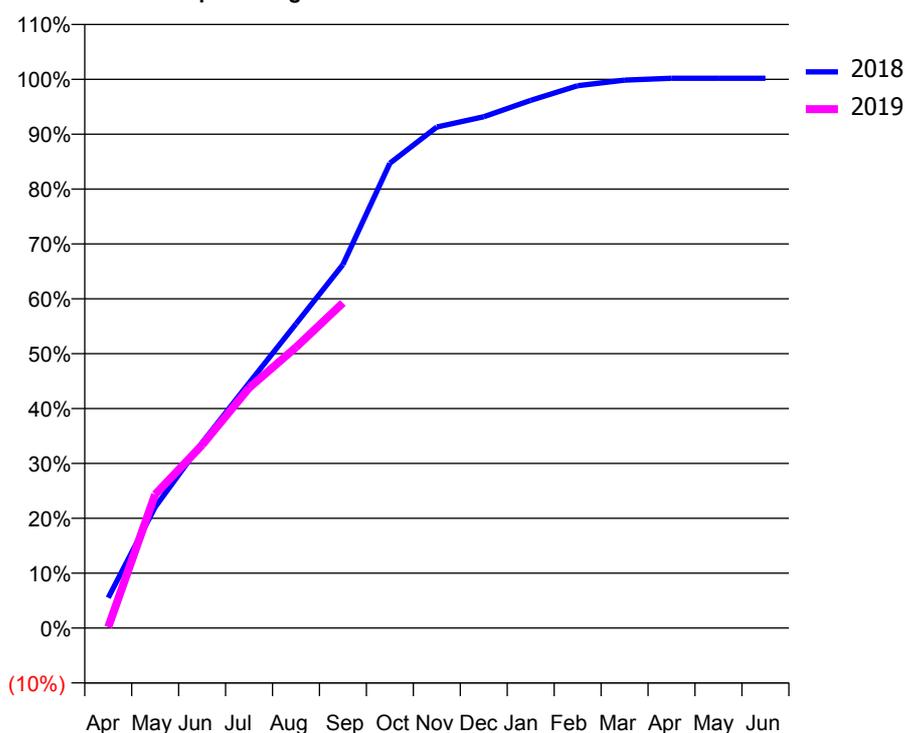
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 195960/0001 - September 2018

| | | | |
|----------------------|--------------------------------|---|-------------|
| Name or company name | Southover Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,809 |
| Contract start date | 01/11/2008 | Carry forward orthodontic activity (UOA) | -11 |
| Contract end date | 31/03/2019 | Baseline contract value | £392,111.30 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 541 | 321 | 11 |
| May | 1,622 | 1,280 | 1,415 |
| June | 2,390 | 1,962 | 1,937 |
| July | 3,507 | 2,594 | 2,542 |
| August | 4,230 | 3,221 | 2,972 |
| September | 4,580 | 3,847 | 3,441 |
| October | 5,445 | 4,921 | |
| November | 5,756 | 5,304 | |
| December | 5,818 | 5,412 | |
| January | 5,818 | 5,586 | |
| February | 5,821 | 5,741 | |
| March | 5,827 | 5,800 | |
| April | 5,827 | 5,820 | |
| May | 5,827 | 5,820 | |
| June | 5,827 | 5,820 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 238 | 868 | 27.4% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 101 | 868 | 11.6% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 529 | 868 | 60.9% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 238 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 238 | 1.7% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 205 | 238 | 86.1% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 29 | 238 | 12.2% | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 201 | 235 | 85.5% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 11 | 235 | 4.7% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 15 | 15 | 100.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

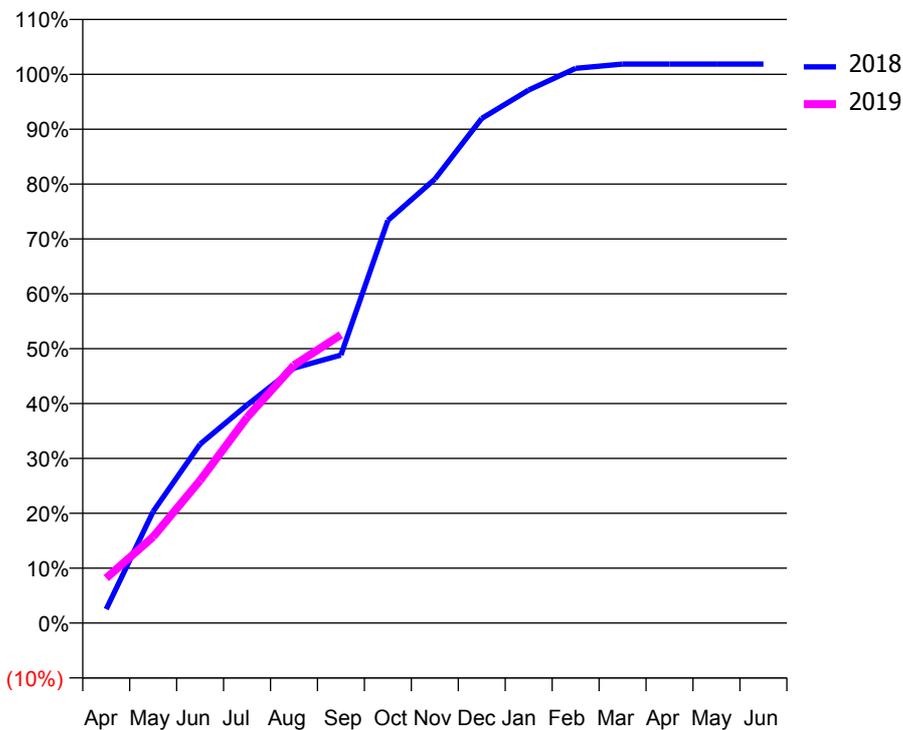
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 199850/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | The Brace Orthodontic Centre | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,306 |
| Contract start date | 01/04/2009 | Carry forward orthodontic activity (UOA) | -99 |
| Contract end date | 31/03/2019 | Baseline contract value | £365,129.29 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 400 | 134 | 435 |
| May | 1,072 | 1,079 | 834 |
| June | 1,387 | 1,730 | 1,380 |
| July | 2,017 | 2,108 | 1,989 |
| August | 2,815 | 2,465 | 2,493 |
| September | 3,025 | 2,591 | 2,787 |
| October | 3,655 | 3,893 | |
| November | 3,886 | 4,292 | |
| December | 4,411 | 4,880 | |
| January | 4,978 | 5,153 | |
| February | 5,230 | 5,363 | |
| March | 5,293 | 5,405 | |
| April | 5,293 | 5,405 | |
| May | 5,314 | 5,405 | |
| June | 5,314 | 5,405 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 262 | 262 | 100.0% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 262 | 0.0% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 0 | 262 | 0.0% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 262 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 262 | 0.4% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 246 | 262 | 93.9% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 15 | 262 | 5.7% | 13.2% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 219 | 251 | 87.3% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 30 | 251 | 12.0% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 4 | 75.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

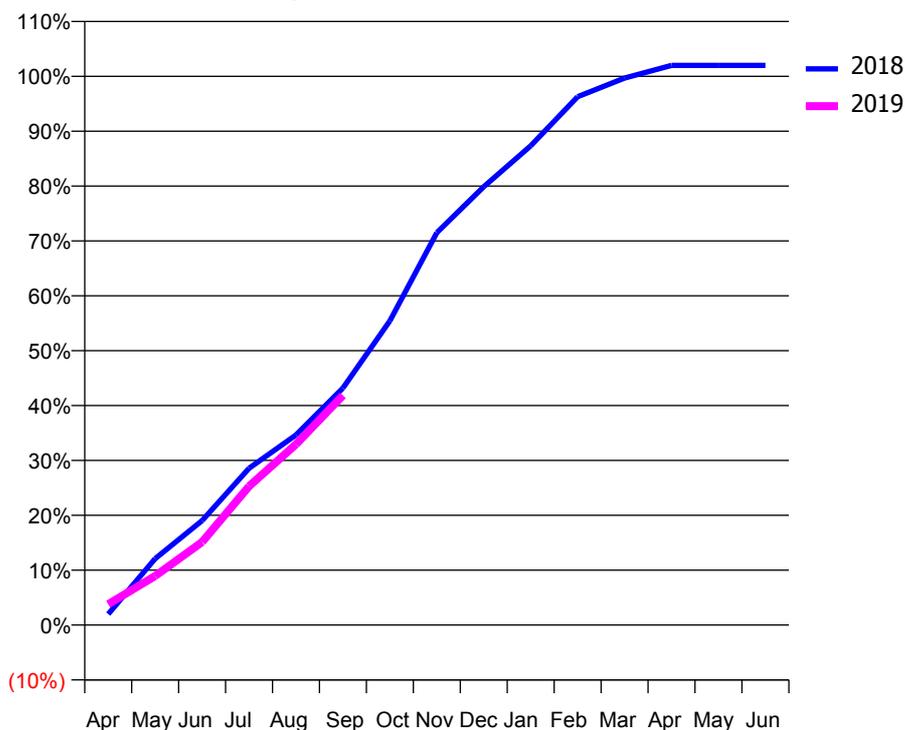
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 221651/0001 - September 2018

| | | | |
|----------------------|--------------|---|---------------|
| Name or company name | MR MM PATEL | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 16,315 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -324 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,095,815.48 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.12 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 755 | 326 | 618 |
| May | 3,273 | 1,972 | 1,458 |
| June | 4,648 | 3,106 | 2,467 |
| July | 6,728 | 4,660 | 4,127 |
| August | 8,185 | 5,651 | 5,374 |
| September | 9,427 | 7,045 | 6,827 |
| October | 10,719 | 9,044 | |
| November | 12,125 | 11,664 | |
| December | 13,041 | 13,030 | |
| January | 14,294 | 14,249 | |
| February | 15,482 | 15,710 | |
| March | 16,303 | 16,261 | |
| April | 16,643 | 16,639 | |
| May | 16,643 | 16,639 | |
| June | 16,643 | 16,639 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 776 | 776 | 100.0% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 776 | 0.0% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 0 | 776 | 0.0% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 776 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 147 | 776 | 18.9% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 573 | 776 | 73.8% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 56 | 776 | 7.2% | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 591 | 616 | 95.9% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 11 | 616 | 1.8% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 23 | 23 | 100.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

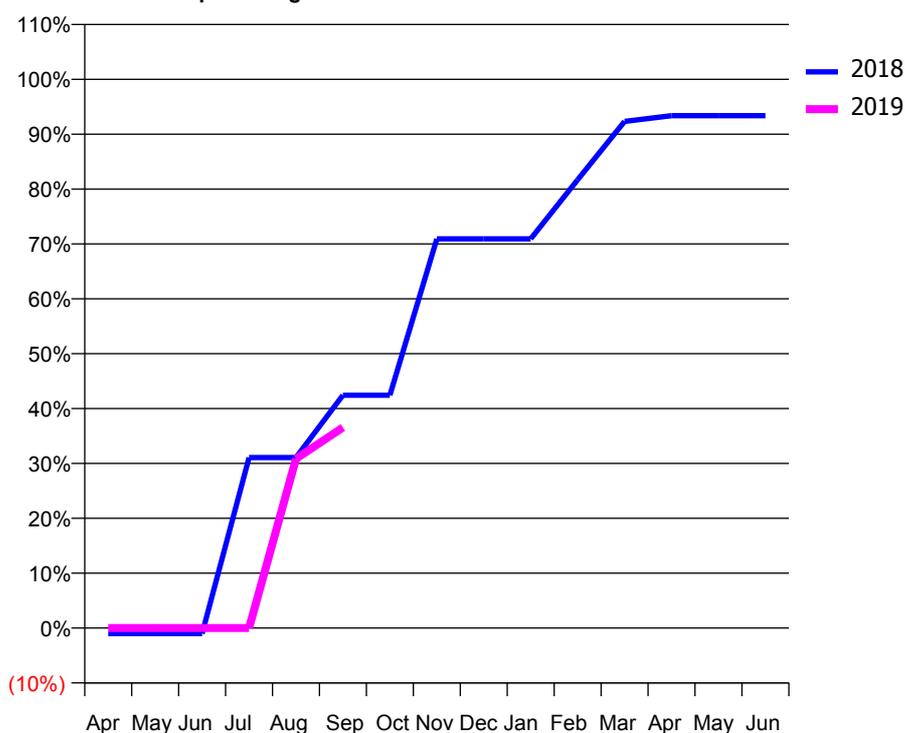
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 230308/0001 - September 2018

| | | | |
|----------------------|-------------------|---|-------------|
| Name or company name | MR S HADJ-BAGHERI | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,984 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £195,745.21 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 60 | -31 | 0 |
| May | 298 | -31 | 0 |
| June | 1,126 | -31 | 0 |
| July | 1,307 | 927 | 0 |
| August | 1,801 | 927 | 921 |
| September | 1,910 | 1,266 | 1,091 |
| October | 1,910 | 1,266 | |
| November | 2,471 | 2,116 | |
| December | 3,423 | 2,116 | |
| January | 3,423 | 2,116 | |
| February | 2,478 | 2,438 | |
| March | 2,952 | 2,755 | |
| April | 2,953 | 2,786 | |
| May | 2,953 | 2,786 | |
| June | 2,953 | 2,786 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 125 | 162 | 77.2% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 5 | 162 | 3.1% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 32 | 162 | 19.8% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 125 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 125 | 3.2% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 79 | 125 | 63.2% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 42 | 125 | 33.6% | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 152 | 155 | 98.1% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 155 | 1.9% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

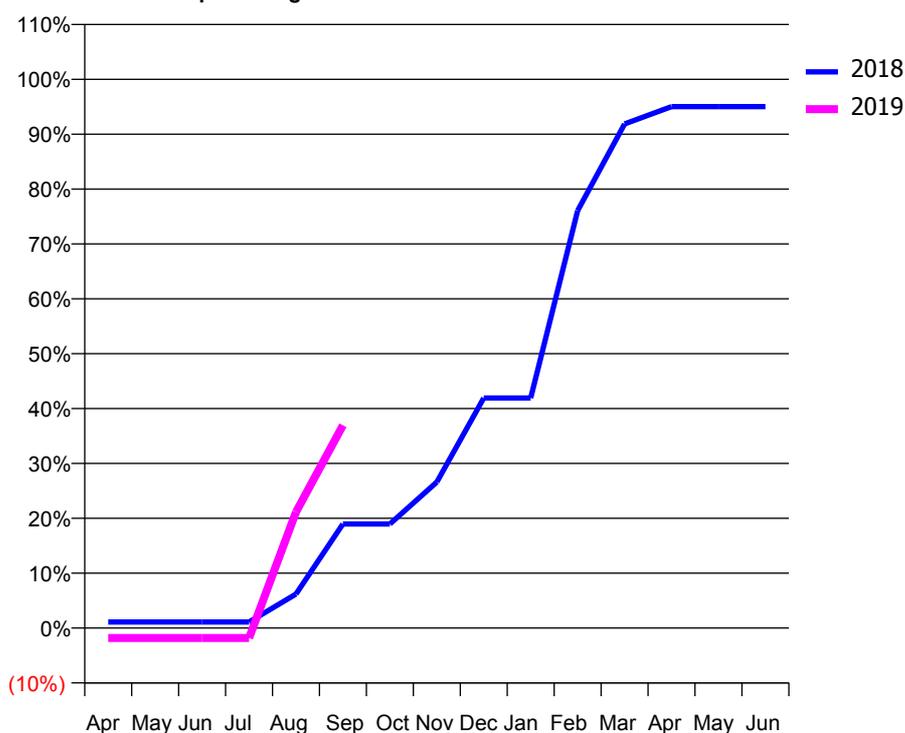
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 234125/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR NI AMIN | 18/19 Contracted general activity (UDA) | 16,536 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -69 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 823 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 15 |
| Contract end date | | Baseline contract value | £542,928.04 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 13 | 9 | -15 |
| May | 13 | 9 | -15 |
| June | 181 | 9 | -15 |
| July | 433 | 9 | -15 |
| August | 433 | 51 | 174 |
| September | 475 | 156 | 304 |
| October | 475 | 156 | |
| November | 622 | 219 | |
| December | 769 | 345 | |
| January | 769 | 345 | |
| February | 832 | 626 | |
| March | 832 | 756 | |
| April | 832 | 782 | |
| May | 832 | 782 | |
| June | 832 | 782 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 49 | 59 | 83.1% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 59 | 0.0% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 10 | 59 | 16.9% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 49 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 49 | 4.1% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 42 | 49 | 85.7% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 5 | 49 | 10.2% | 13.2% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

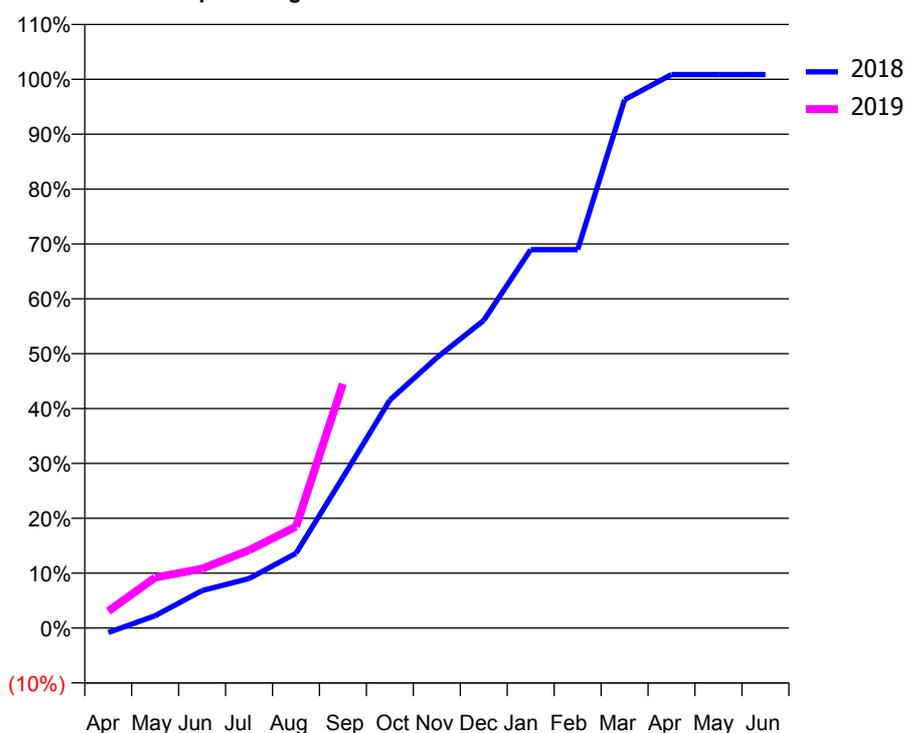
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 250643/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MISS SY BHUIYAN | 18/19 Contracted general activity (UDA) | 5,300 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -106 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,850 |
| Contract start date | 01/06/2015 | Carry forward orthodontic activity (UOA) | -60 |
| Contract end date | | Baseline contract value | £721,557.38 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 53 | -57 | 211 |
| May | 223 | 153 | 631 |
| June | 538 | 468 | 740 |
| July | 1,042 | 617 | 971 |
| August | 1,277 | 934 | 1,265 |
| September | 1,951 | 1,881 | 3,049 |
| October | 2,394 | 2,847 | |
| November | 2,982 | 3,376 | |
| December | 3,297 | 3,840 | |
| January | 3,549 | 4,724 | |
| February | 4,941 | 4,724 | |
| March | 6,121 | 6,595 | |
| April | 6,772 | 6,910 | |
| May | 6,772 | 6,910 | |
| June | 6,772 | 6,910 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 386 | 395 | 97.7% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 9 | 395 | 2.3% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 0 | 395 | 0.0% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 386 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 386 | 0.8% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 346 | 386 | 89.6% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 36 | 386 | 9.3% | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 166 | N/A | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 7 | 166 | 4.2% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

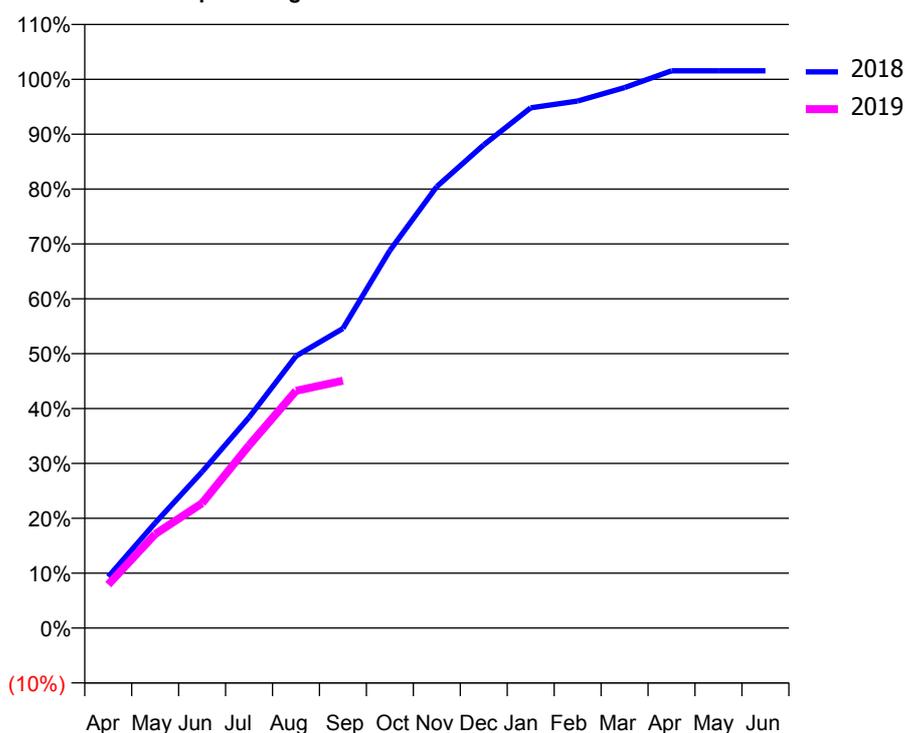
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 272825/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR MN TALATI | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,424 |
| Contract start date | 01/11/2008 | Carry forward orthodontic activity (UOA) | -53 |
| Contract end date | 31/03/2019 | Baseline contract value | £240,536.65 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 64 | 320 | 271 |
| May | 298 | 656 | 586 |
| June | 491 | 975 | 779 |
| July | 650 | 1,315 | 1,140 |
| August | 935 | 1,697 | 1,480 |
| September | 1,325 | 1,869 | 1,543 |
| October | 1,787 | 2,356 | |
| November | 2,236 | 2,755 | |
| December | 2,656 | 3,015 | |
| January | 2,891 | 3,246 | |
| February | 3,231 | 3,288 | |
| March | 3,462 | 3,372 | |
| April | 3,525 | 3,477 | |
| May | 3,525 | 3,477 | |
| June | 3,525 | 3,477 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 154 | 154 | 100.0% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 154 | 0.0% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 0 | 154 | 0.0% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 154 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 22 | 154 | 14.3% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 111 | 154 | 72.1% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 18 | 154 | 11.7% | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 55 | 142 | 38.7% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 12 | 142 | 8.5% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 5 | 80.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

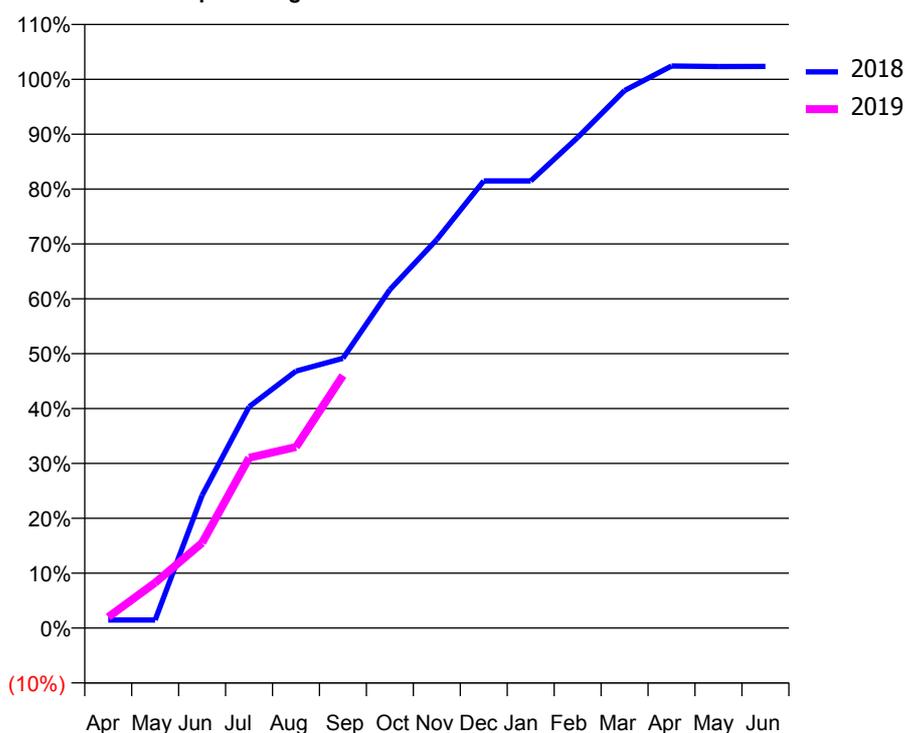
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 330884/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR SJ HARIA | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 13,615 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -272 |
| Contract end date | 31/03/2019 | Baseline contract value | £892,907.03 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 248 | 200 | 272 |
| May | 1,827 | 200 | 1,124 |
| June | 2,184 | 3,291 | 2,112 |
| July | 4,237 | 5,488 | 4,223 |
| August | 6,447 | 6,376 | 4,491 |
| September | 7,250 | 6,691 | 6,265 |
| October | 9,037 | 8,396 | |
| November | 9,724 | 9,639 | |
| December | 10,702 | 11,092 | |
| January | 11,937 | 11,092 | |
| February | 12,739 | 12,171 | |
| March | 13,373 | 13,335 | |
| April | 13,626 | 13,944 | |
| May | 13,815 | 13,932 | |
| June | 13,815 | 13,934 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 622 | 965 | 64.5% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 142 | 965 | 14.7% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 201 | 965 | 20.8% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 622 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 25 | 622 | 4.0% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 482 | 622 | 77.5% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 115 | 622 | 18.5% | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 631 | 680 | 92.8% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 26 | 680 | 3.8% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 10 | 12 | 83.3% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

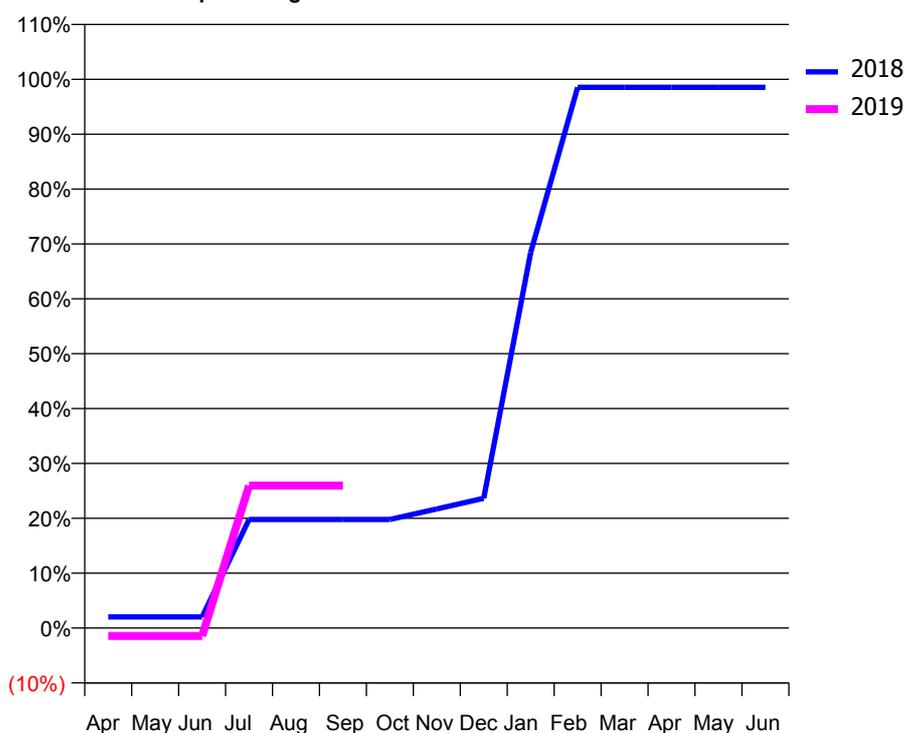
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 388904/0001 - September 2018

| | | | |
|----------------------|--------------|---|------------|
| Name or company name | DR AM COHEN | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,087 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 16 |
| Contract end date | 31/03/2019 | Baseline contract value | £74,628.39 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 95 | 22 | -16 |
| May | 181 | 22 | -16 |
| June | 188 | 22 | -16 |
| July | 322 | 215 | 282 |
| August | 395 | 215 | 282 |
| September | 419 | 215 | 282 |
| October | 452 | 215 | |
| November | 452 | 236 | |
| December | 452 | 257 | |
| January | 452 | 744 | |
| February | 662 | 1,071 | |
| March | 1,121 | 1,071 | |
| April | 1,121 | 1,071 | |
| May | 1,121 | 1,071 | |
| June | 1,121 | 1,071 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 59 | 59 | 100.0% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 59 | 0.0% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 0 | 59 | 0.0% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 59 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 8 | 59 | 13.6% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 48 | 59 | 81.4% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 59 | 5.1% | 13.2% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 7 | 11 | 63.6% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 11 | 0.0% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

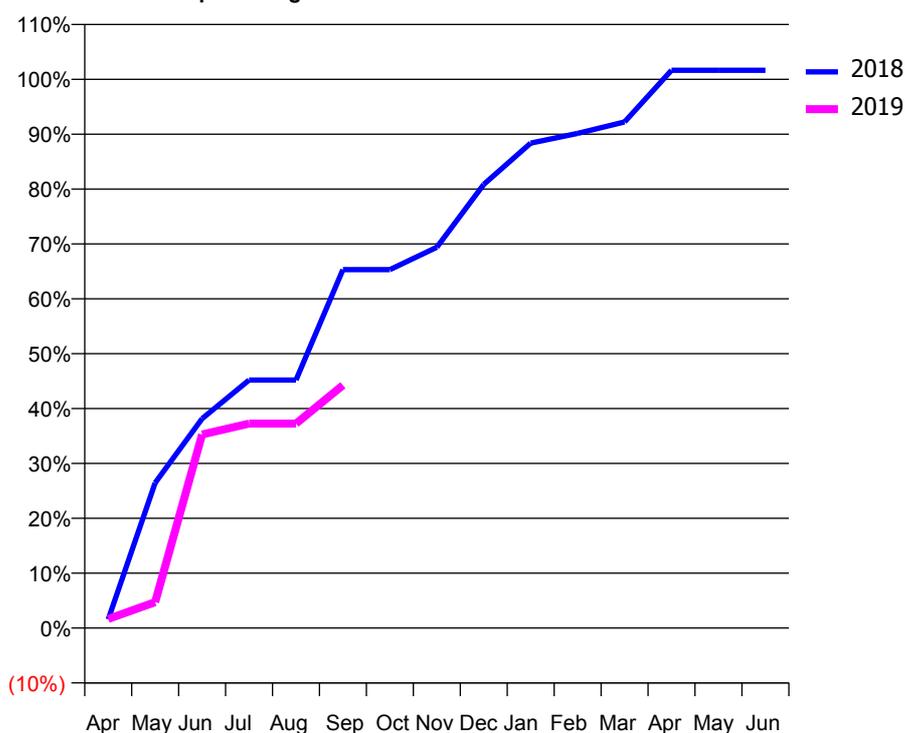
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 555770/0002 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MR GI GILBERT | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,233 |
| Contract start date | 04/11/2006 | Carry forward orthodontic activity (UOA) | -70 |
| Contract end date | 31/03/2019 | Baseline contract value | £285,083.53 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 85 | 67 | 70 |
| May | 274 | 1,120 | 200 |
| June | 679 | 1,615 | 1,493 |
| July | 1,341 | 1,913 | 1,577 |
| August | 1,341 | 1,913 | 1,577 |
| September | 1,404 | 2,765 | 1,873 |
| October | 2,929 | 2,765 | |
| November | 3,836 | 2,937 | |
| December | 4,293 | 3,422 | |
| January | 4,294 | 3,741 | |
| February | 4,295 | 3,816 | |
| March | 4,295 | 3,904 | |
| April | 4,299 | 4,302 | |
| May | 4,300 | 4,302 | |
| June | 4,300 | 4,303 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 176 | 181 | 97.2% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 181 | 1.1% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 3 | 181 | 1.7% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 176 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 23 | 176 | 13.1% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 136 | 176 | 77.3% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 16 | 176 | 9.1% | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 175 | 214 | 81.8% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 214 | 2.3% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

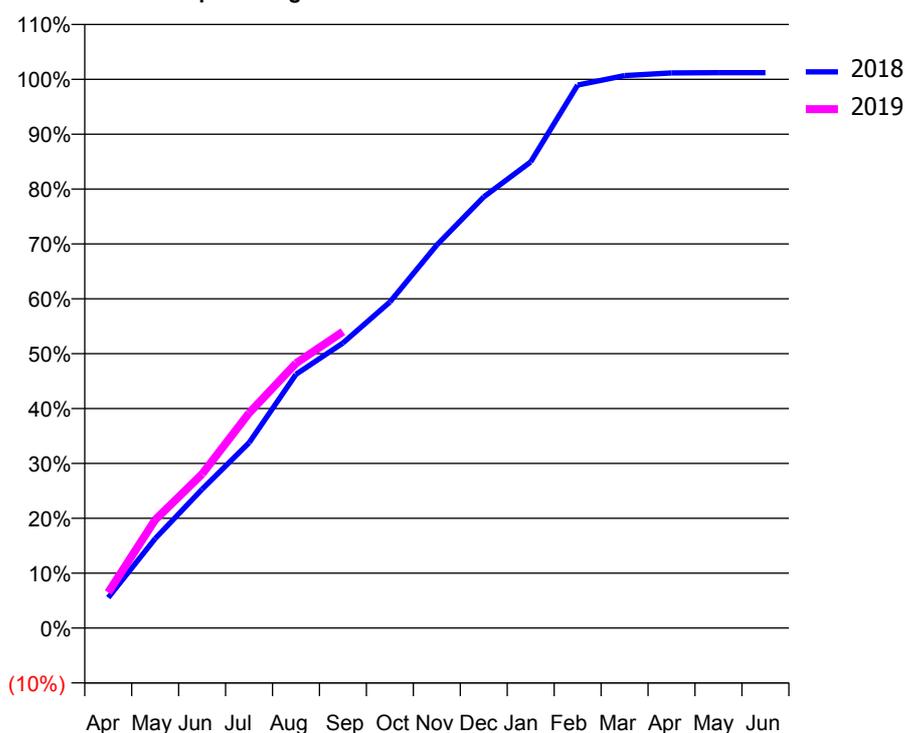
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 556459/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR GP DINDOL | 18/19 Contracted general activity (UDA) | 5,459 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -109 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,491 |
| Contract start date | 19/07/2008 | Carry forward orthodontic activity (UOA) | -30 |
| Contract end date | | Baseline contract value | £524,142.07 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.24 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 77 | 138 | 162 |
| May | 281 | 406 | 491 |
| June | 465 | 630 | 699 |
| July | 629 | 841 | 976 |
| August | 833 | 1,152 | 1,202 |
| September | 1,014 | 1,294 | 1,345 |
| October | 1,323 | 1,480 | |
| November | 1,632 | 1,739 | |
| December | 1,866 | 1,957 | |
| January | 2,078 | 2,116 | |
| February | 2,440 | 2,465 | |
| March | 2,516 | 2,508 | |
| April | 2,535 | 2,520 | |
| May | 2,536 | 2,521 | |
| June | 2,538 | 2,521 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 108 | 446 | 24.2% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 111 | 446 | 24.9% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 227 | 446 | 50.9% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 108 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 108 | 0.9% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 101 | 108 | 93.5% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 6 | 108 | 5.6% | 13.2% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 108 | N/A | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 13 | 108 | 12.0% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

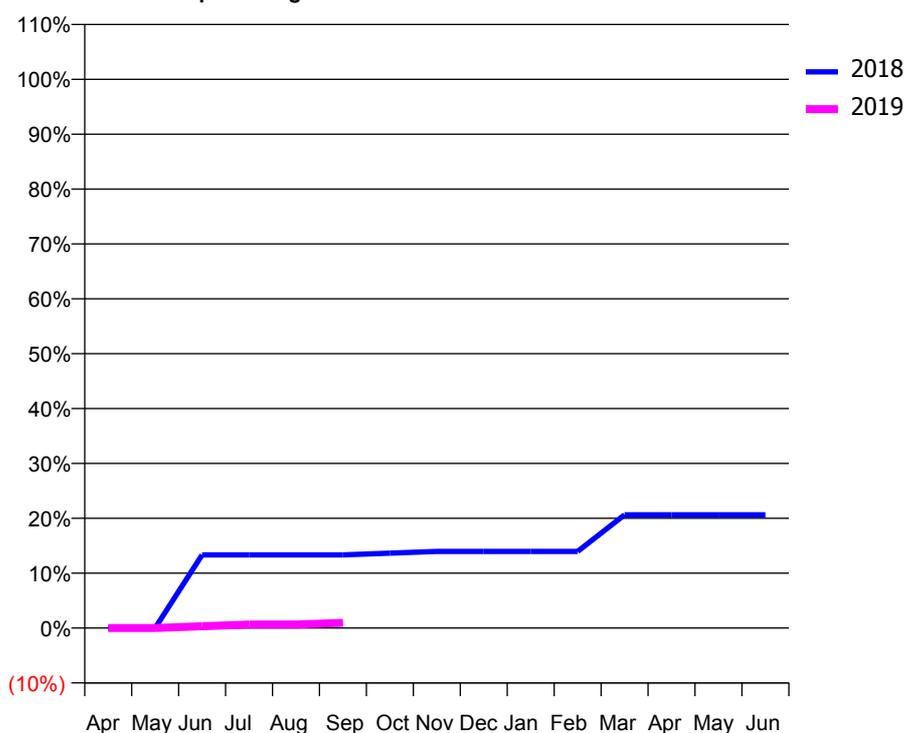
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 574732/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR B LILADHAR | 18/19 Contracted general activity (UDA) | 3,503 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 315 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £128,882.56 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 21 | 0 | 0 |
| June | 21 | 42 | 1 |
| July | 24 | 42 | 2 |
| August | 24 | 42 | 2 |
| September | 45 | 42 | 3 |
| October | 45 | 43 | |
| November | 45 | 44 | |
| December | 66 | 44 | |
| January | 66 | 44 | |
| February | 66 | 44 | |
| March | 108 | 65 | |
| April | 150 | 65 | |
| May | 150 | 65 | |
| June | 150 | 65 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 1 | 6 | 16.7% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 6 | 0.0% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 5 | 6 | 83.3% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 1 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 1 | N/A | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 1 | 1 | 100.0% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 1 | N/A | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 5 | 7 | 71.4% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 7 | 0.0% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

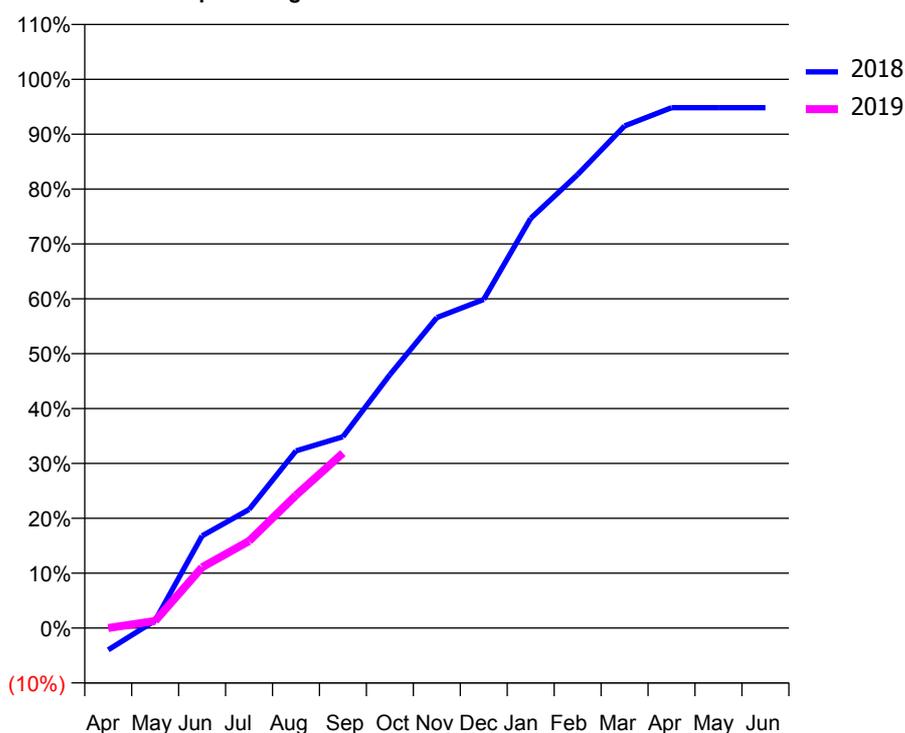
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 575135/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MRS LC LYONS | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,152 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £212,207.55 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.27 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -51 | -126 | 0 |
| May | 93 | 43 | 41 |
| June | 400 | 530 | 349 |
| July | 674 | 681 | 500 |
| August | 890 | 1,018 | 763 |
| September | 1,185 | 1,099 | 1,005 |
| October | 1,473 | 1,455 | |
| November | 2,039 | 1,783 | |
| December | 2,114 | 1,887 | |
| January | 2,258 | 2,353 | |
| February | 2,816 | 2,605 | |
| March | 2,954 | 2,884 | |
| April | 3,026 | 2,989 | |
| May | 3,026 | 2,989 | |
| June | 3,026 | 2,989 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 131 | 326 | 40.2% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 84 | 326 | 25.8% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 111 | 326 | 34.0% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 131 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 18 | 131 | 13.7% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 82 | 131 | 62.6% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 31 | 131 | 23.7% | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 82 | 121 | 67.8% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 26 | 121 | 21.5% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

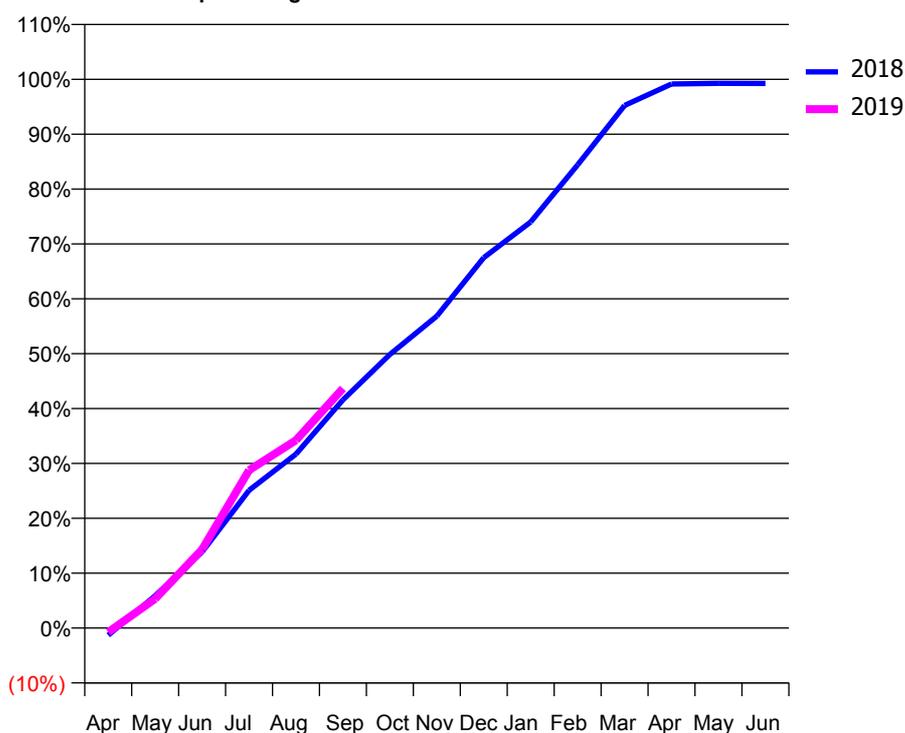
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 631752/0002 - September 2018

| | | | |
|----------------------|--------------|---|---------------|
| Name or company name | Mr HA Patel | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 19,261 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 145 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,263,224.22 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 7.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | -161 | -254 | -145 |
| May | 1,829 | 1,132 | 1,026 |
| June | 3,393 | 2,673 | 2,758 |
| July | 5,434 | 4,833 | 5,540 |
| August | 5,481 | 6,106 | 6,595 |
| September | 9,037 | 8,007 | 8,413 |
| October | 10,471 | 9,605 | |
| November | 12,435 | 10,947 | |
| December | 14,286 | 13,002 | |
| January | 15,325 | 14,252 | |
| February | 15,978 | 16,261 | |
| March | 18,412 | 18,344 | |
| April | 18,887 | 19,097 | |
| May | 19,006 | 19,117 | |
| June | 19,007 | 19,116 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 899 | 1,967 | 45.7% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 587 | 1,967 | 29.8% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 481 | 1,967 | 24.5% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 2 | 899 | 0.2% | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 33 | 899 | 3.7% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 694 | 899 | 77.2% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 168 | 899 | 18.7% | 13.2% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 888 | 928 | 95.7% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 20 | 928 | 2.2% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 26 | 26 | 100.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

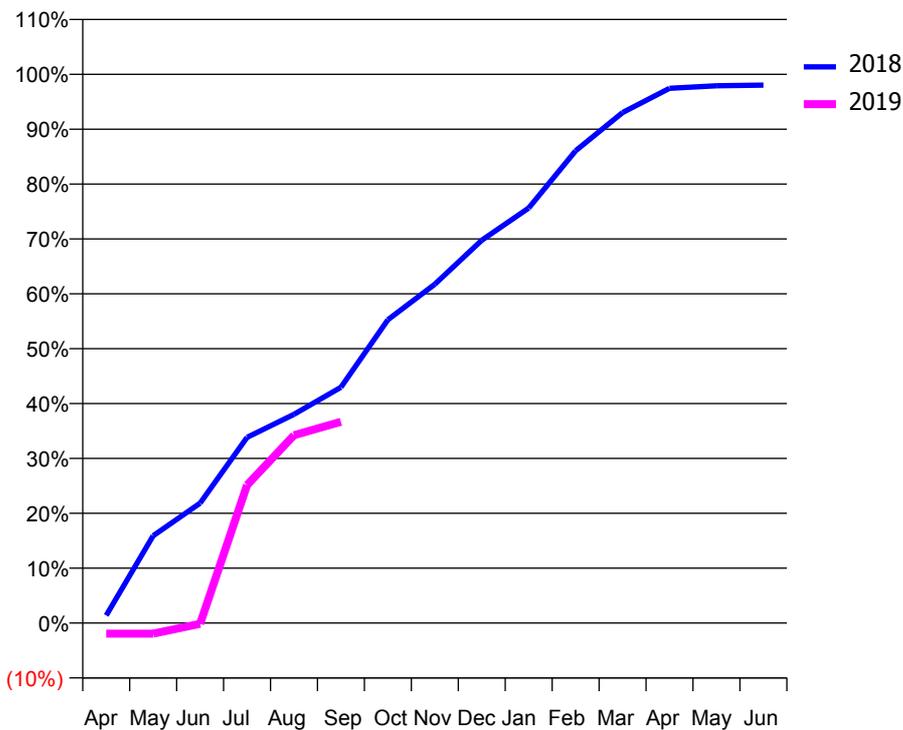
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 631752/0003 - September 2018

| | | | |
|----------------------|--------------|---|---------------|
| Name or company name | Mr HA Patel | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 18,029 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 354 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,209,797.69 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | -343 | 251 | -354 |
| May | 1,668 | 2,867 | -354 |
| June | 2,712 | 3,940 | -30 |
| July | 4,506 | 6,102 | 4,533 |
| August | 6,191 | 6,860 | 6,170 |
| September | 7,785 | 7,744 | 6,615 |
| October | 9,852 | 9,966 | |
| November | 11,358 | 11,131 | |
| December | 12,727 | 12,578 | |
| January | 14,932 | 13,635 | |
| February | 16,740 | 15,517 | |
| March | 17,941 | 16,770 | |
| April | 18,195 | 17,569 | |
| May | 18,280 | 17,653 | |
| June | 18,280 | 17,675 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 792 | 1,357 | 58.4% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 312 | 1,357 | 23.0% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 253 | 1,357 | 18.6% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 792 | 0.1% | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 40 | 792 | 5.1% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 629 | 792 | 79.4% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 122 | 792 | 15.4% | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 768 | 863 | 89.0% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 46 | 863 | 5.3% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 18 | 18 | 100.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

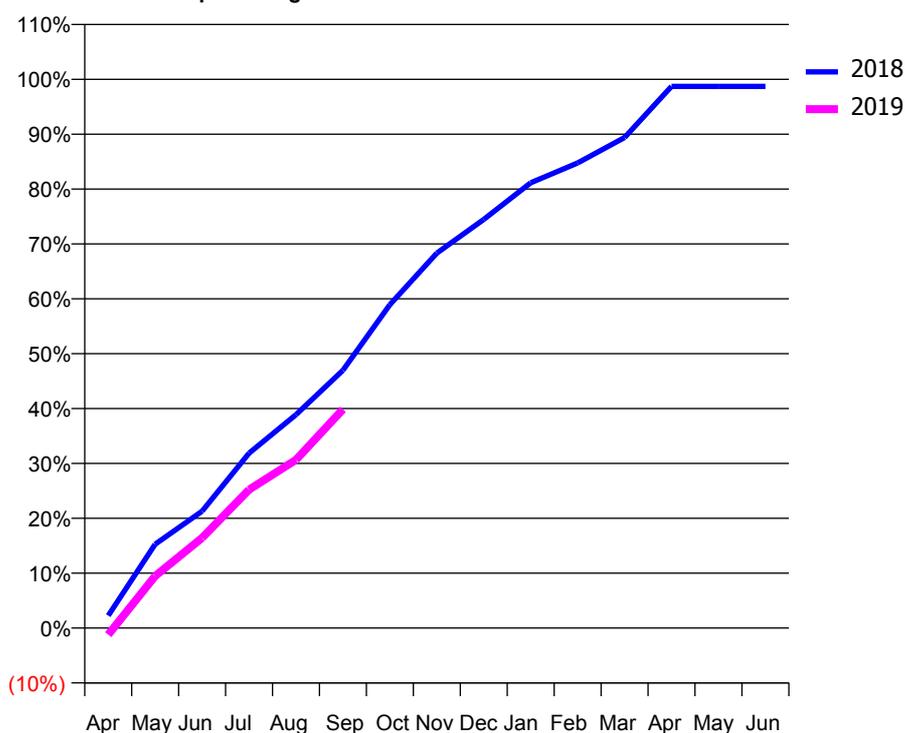
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 631752/0004 - September 2018

| | | | |
|----------------------|--------------|---|---------------|
| Name or company name | MR HA PATEL | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 25,678 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 331 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,732,379.99 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 8.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|--------|
| | 2017 | 2018 | 2019 |
| April | 310 | 580 | -317 |
| May | 3,035 | 3,924 | 2,431 |
| June | 4,492 | 5,465 | 4,220 |
| July | 8,154 | 8,182 | 6,478 |
| August | 10,188 | 9,988 | 7,872 |
| September | 12,769 | 12,058 | 10,232 |
| October | 15,239 | 15,131 | |
| November | 17,102 | 17,544 | |
| December | 19,671 | 19,120 | |
| January | 21,784 | 20,837 | |
| February | 23,337 | 21,763 | |
| March | 24,530 | 22,951 | |
| April | 25,627 | 25,347 | |
| May | 25,628 | 25,347 | |
| June | 25,628 | 25,347 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 1,120 | 1,711 | 65.5% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 293 | 1,711 | 17.1% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 298 | 1,711 | 17.4% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 1,120 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 39 | 1,120 | 3.5% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 925 | 1,120 | 82.6% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 156 | 1,120 | 13.9% | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 1,152 | 1,230 | 93.7% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 59 | 1,230 | 4.8% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 19 | 22 | 86.4% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

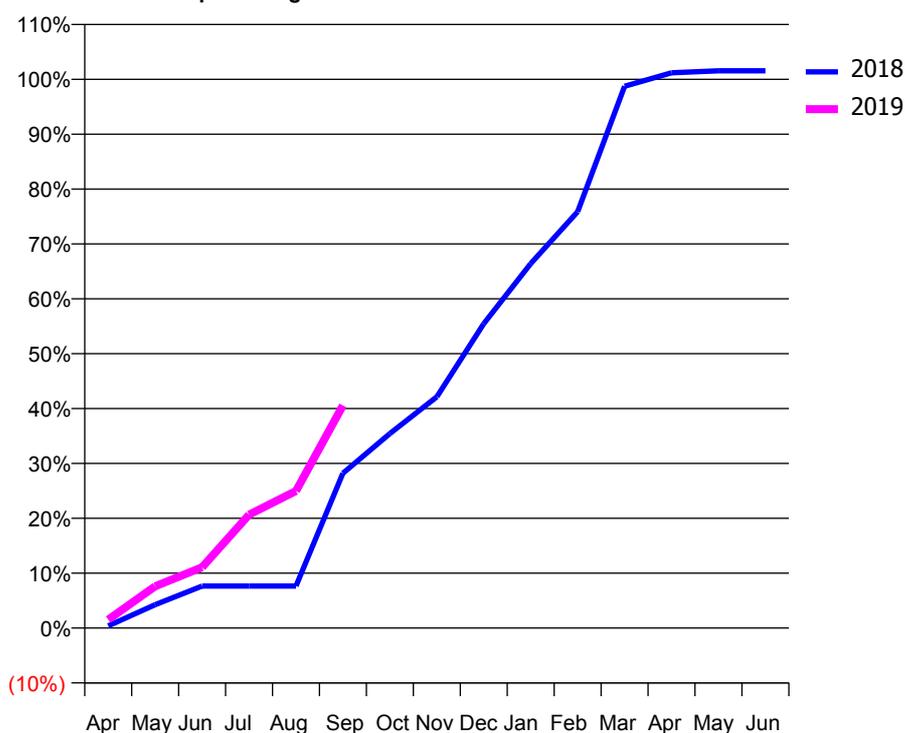
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 631752/0005 - September 2018

| | | | |
|----------------------|-------------------------------|---|-------------|
| Name or company name | Angle House Orthodontics Ltd. | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,000 |
| Contract start date | 01/04/2015 | Carry forward orthodontic activity (UOA) | -93 |
| Contract end date | 31/03/2019 | Baseline contract value | £364,340.98 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 348 | 24 | 93 |
| May | 685 | 255 | 457 |
| June | 1,652 | 459 | 664 |
| July | 2,799 | 459 | 1,240 |
| August | 3,408 | 459 | 1,499 |
| September | 4,313 | 1,693 | 2,434 |
| October | 4,821 | 2,126 | |
| November | 5,328 | 2,528 | |
| December | 5,498 | 3,327 | |
| January | 5,603 | 3,984 | |
| February | 5,750 | 4,552 | |
| March | 5,940 | 5,924 | |
| April | 6,003 | 6,071 | |
| May | 6,024 | 6,093 | |
| June | 6,024 | 6,093 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 312 | 516 | 60.5% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 143 | 516 | 27.7% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 61 | 516 | 11.8% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 312 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 36 | 312 | 11.5% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 229 | 312 | 73.4% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 47 | 312 | 15.1% | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 258 | 272 | 94.9% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 11 | 272 | 4.0% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

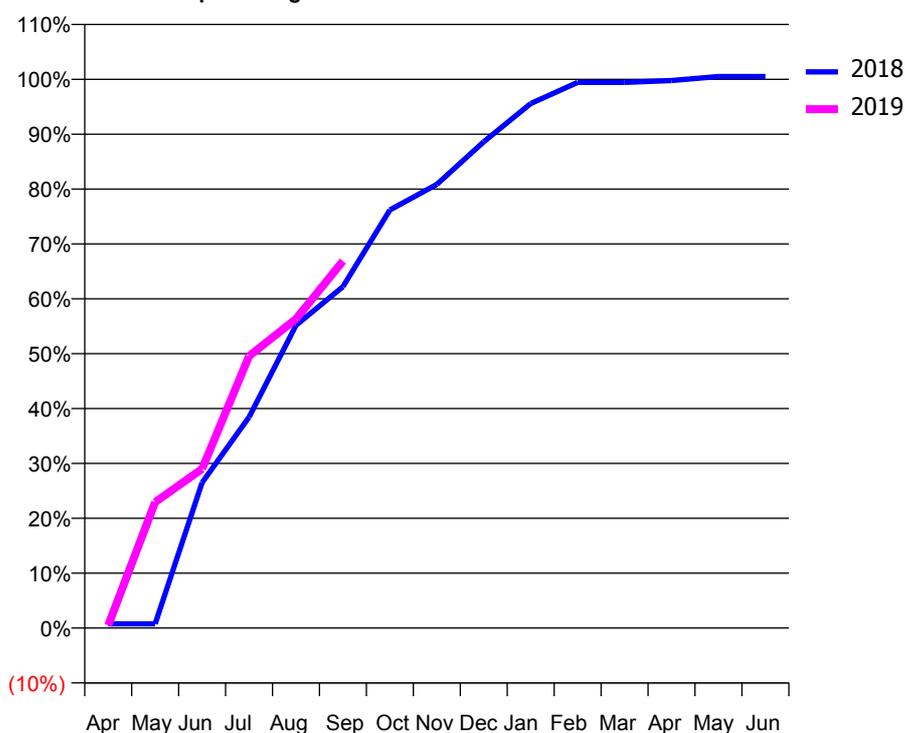
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 638390/0001 - September 2018

| | | | |
|----------------------|-----------------------------------|---|-------------|
| Name or company name | Angle House Orthodontic Chingford | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,017 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -30 |
| Contract end date | 31/03/2019 | Baseline contract value | £402,287.64 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 12 | 46 | 30 |
| May | 722 | 46 | 1,381 |
| June | 1,038 | 1,595 | 1,745 |
| July | 2,009 | 2,314 | 2,983 |
| August | 2,821 | 3,320 | 3,390 |
| September | 3,134 | 3,743 | 4,023 |
| October | 3,265 | 4,584 | |
| November | 3,657 | 4,864 | |
| December | 4,078 | 5,331 | |
| January | 4,249 | 5,751 | |
| February | 4,480 | 5,983 | |
| March | 6,020 | 5,983 | |
| April | 6,041 | 6,004 | |
| May | 6,063 | 6,047 | |
| June | 6,063 | 6,047 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 291 | 481 | 60.5% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 53 | 481 | 11.0% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 137 | 481 | 28.5% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 291 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 10 | 291 | 3.4% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 246 | 291 | 84.5% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 35 | 291 | 12.0% | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 292 | 303 | 96.4% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 9 | 303 | 3.0% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 8 | 100.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

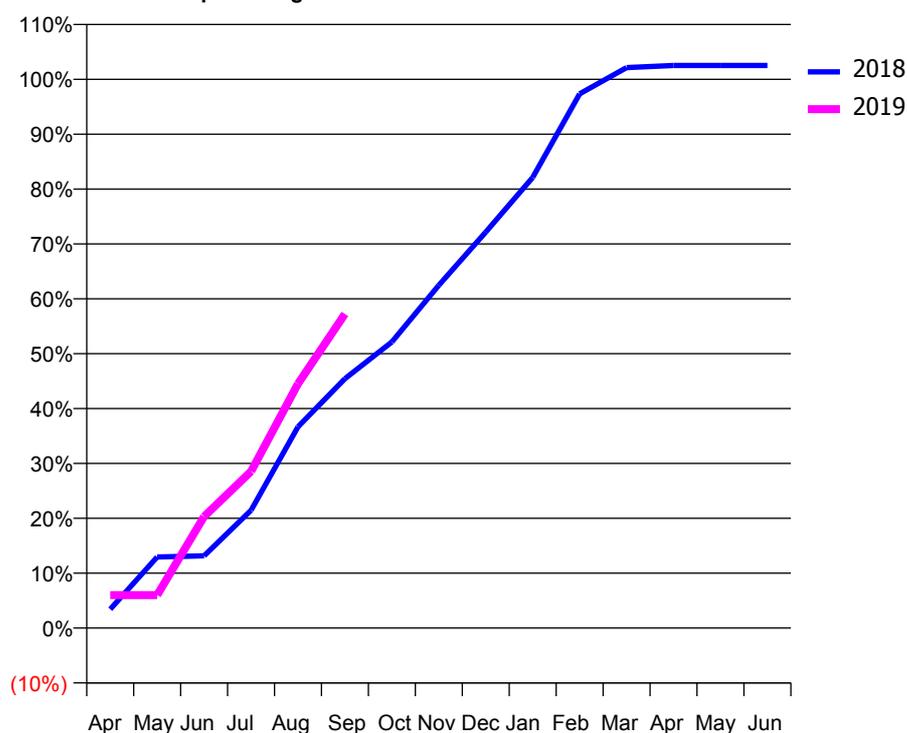
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 650242/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR H SHAH | 18/19 Contracted general activity (UDA) | 27,477 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -469 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,314 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -26 |
| Contract end date | | Baseline contract value | £897,033.95 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.13 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 88 | 45 | 79 |
| May | 213 | 170 | 79 |
| June | 260 | 173 | 267 |
| July | 291 | 282 | 375 |
| August | 475 | 482 | 585 |
| September | 563 | 597 | 752 |
| October | 671 | 685 | |
| November | 762 | 821 | |
| December | 962 | 948 | |
| January | 1,013 | 1,079 | |
| February | 1,113 | 1,279 | |
| March | 1,276 | 1,342 | |
| April | 1,341 | 1,347 | |
| May | 1,341 | 1,347 | |
| June | 1,341 | 1,347 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 55 | 393 | 14.0% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 60 | 393 | 15.3% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 278 | 393 | 70.7% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 55 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 55 | <i>N/A</i> | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 46 | 55 | 83.6% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 8 | 55 | 14.5% | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 40 | 46 | 87.0% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 46 | 6.5% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

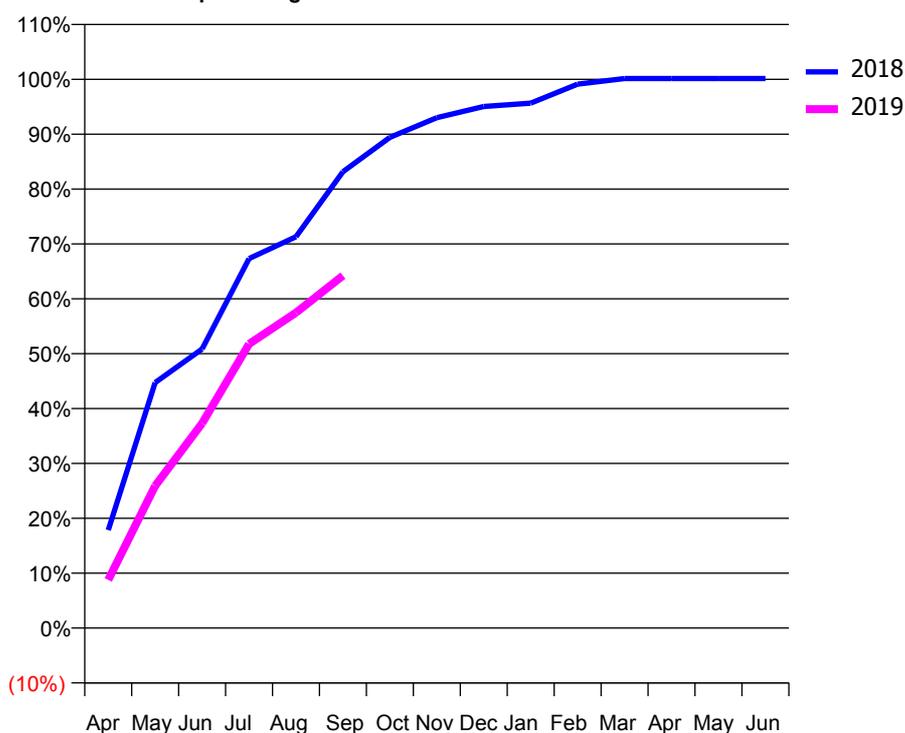
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 822507/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR Y DANIEL | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,417 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -6 |
| Contract end date | 31/03/2019 | Baseline contract value | £289,647.12 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 6 | 788 | 388 |
| May | 2,331 | 1,976 | 1,144 |
| June | 2,694 | 2,246 | 1,648 |
| July | 3,166 | 2,974 | 2,287 |
| August | 3,533 | 3,150 | 2,539 |
| September | 3,825 | 3,673 | 2,837 |
| October | 3,937 | 3,950 | |
| November | 4,114 | 4,108 | |
| December | 4,220 | 4,198 | |
| January | 4,328 | 4,225 | |
| February | 4,396 | 4,378 | |
| March | 4,412 | 4,424 | |
| April | 4,435 | 4,424 | |
| May | 4,435 | 4,424 | |
| June | 4,435 | 4,423 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 164 | 304 | 53.9% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 29 | 304 | 9.5% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 111 | 304 | 36.5% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 164 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 11 | 164 | 6.7% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 146 | 164 | 89.0% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 7 | 164 | 4.3% | 13.2% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 115 | 134 | 85.8% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 7 | 134 | 5.2% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 9 | 88.9% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

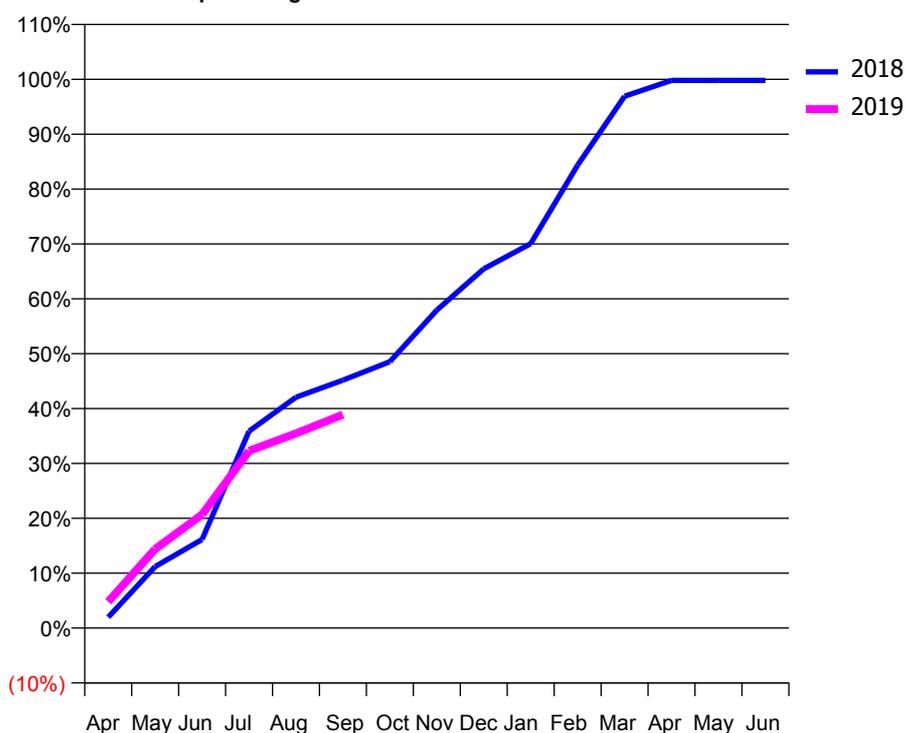
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 917079/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MRS A LEE | 18/19 Contracted general activity (UDA) | 9,302 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 125 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,353 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 3 |
| Contract end date | | Baseline contract value | £378,633.04 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 40 | 28 | 65 |
| May | 191 | 159 | 195 |
| June | 304 | 229 | 280 |
| July | 421 | 509 | 437 |
| August | 488 | 597 | 480 |
| September | 514 | 641 | 526 |
| October | 698 | 689 | |
| November | 851 | 822 | |
| December | 944 | 929 | |
| January | 1,011 | 994 | |
| February | 1,102 | 1,197 | |
| March | 1,254 | 1,375 | |
| April | 1,339 | 1,416 | |
| May | 1,339 | 1,416 | |
| June | 1,339 | 1,416 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 59 | 124 | 47.6% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 22 | 124 | 17.7% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 43 | 124 | 34.7% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 59 | <i>N/A</i> | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 59 | 6.8% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 41 | 59 | 69.5% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 13 | 59 | 22.0% | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 45 | <i>N/A</i> | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 45 | 4.4% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

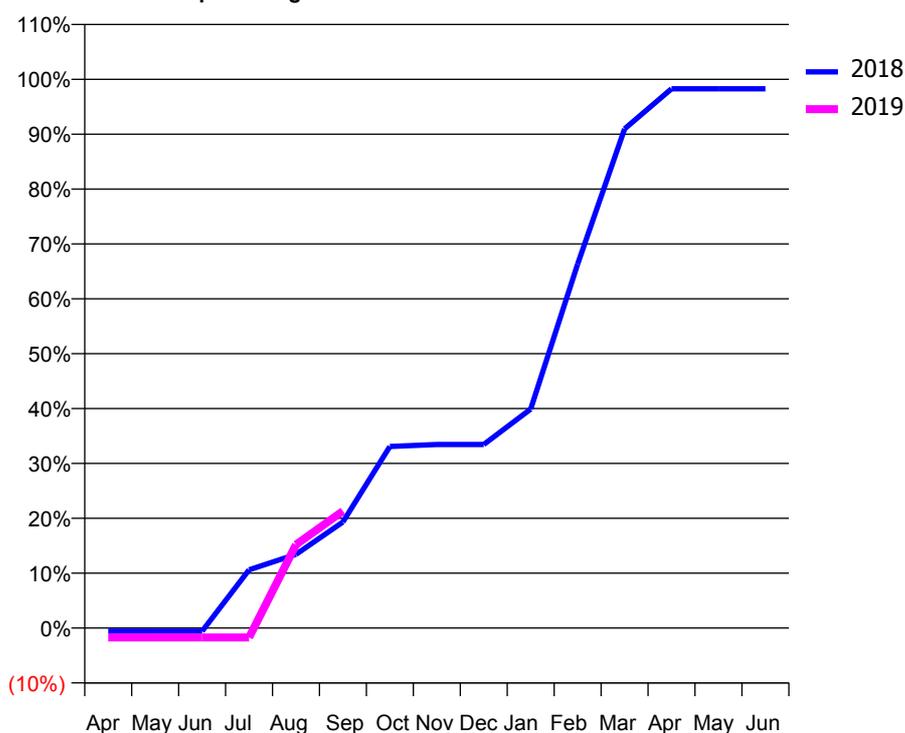
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 925152/0001 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MR GP MANCINI | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,106 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 106 |
| Contract end date | 31/03/2019 | Baseline contract value | £400,457.32 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 122 | -36 | -106 |
| May | 448 | -36 | -106 |
| June | 1,217 | -36 | -106 |
| July | 1,627 | 648 | -106 |
| August | 1,997 | 820 | 928 |
| September | 2,194 | 1,180 | 1,301 |
| October | 2,194 | 2,021 | |
| November | 2,372 | 2,042 | |
| December | 2,372 | 2,042 | |
| January | 3,319 | 2,436 | |
| February | 4,292 | 4,050 | |
| March | 5,559 | 5,554 | |
| April | 6,070 | 6,000 | |
| May | 6,070 | 6,000 | |
| June | 6,070 | 6,000 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 295 | 459 | 64.3% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 30 | 459 | 6.5% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 134 | 459 | 29.2% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 295 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 9 | 295 | 3.1% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 218 | 295 | 73.9% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 67 | 295 | 22.7% | 13.2% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 115 | 118 | 97.5% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 118 | 0.0% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

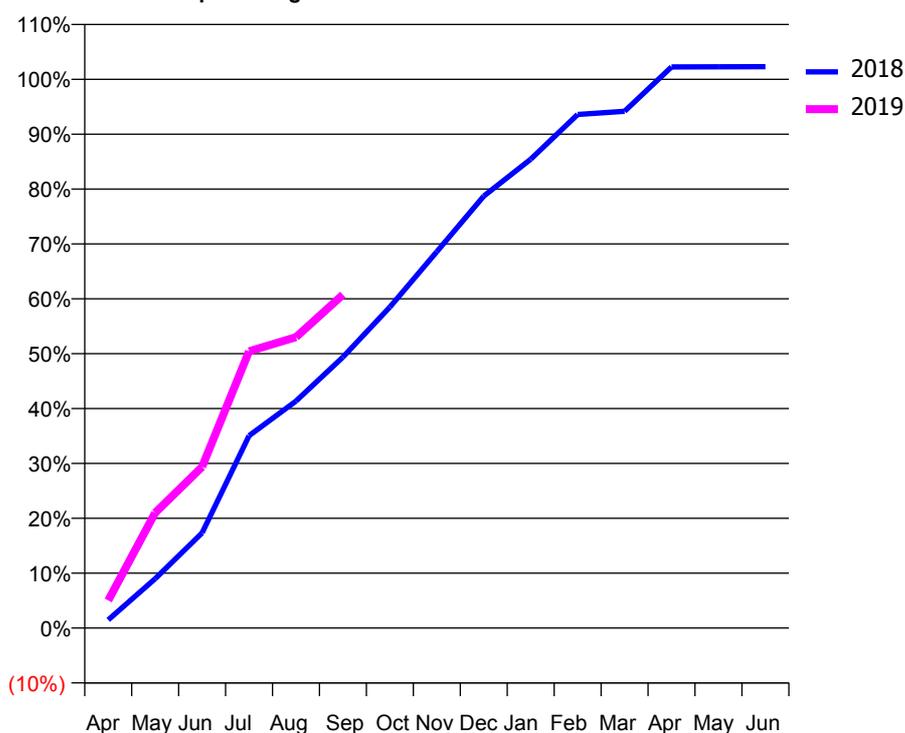
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 967114/0001 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MR A BOU SABA | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,295 |
| Contract start date | 24/01/2007 | Carry forward orthodontic activity (UOA) | -86 |
| Contract end date | 31/03/2019 | Baseline contract value | £289,095.15 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 86 | 64 | 216 |
| May | 957 | 386 | 902 |
| June | 1,280 | 745 | 1,262 |
| July | 1,726 | 1,506 | 2,166 |
| August | 2,075 | 1,777 | 2,277 |
| September | 2,314 | 2,121 | 2,609 |
| October | 2,725 | 2,512 | |
| November | 3,027 | 2,946 | |
| December | 3,335 | 3,381 | |
| January | 3,693 | 3,669 | |
| February | 3,979 | 4,019 | |
| March | 4,148 | 4,044 | |
| April | 4,167 | 4,392 | |
| May | 4,356 | 4,393 | |
| June | 4,356 | 4,394 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 219 | 586 | 37.4% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 140 | 586 | 23.9% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 227 | 586 | 38.7% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 219 | N/A | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 24 | 219 | 11.0% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 160 | 219 | 73.1% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 34 | 219 | 15.5% | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 169 | 195 | 86.7% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 23 | 195 | 11.8% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 12 | 12 | 100.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

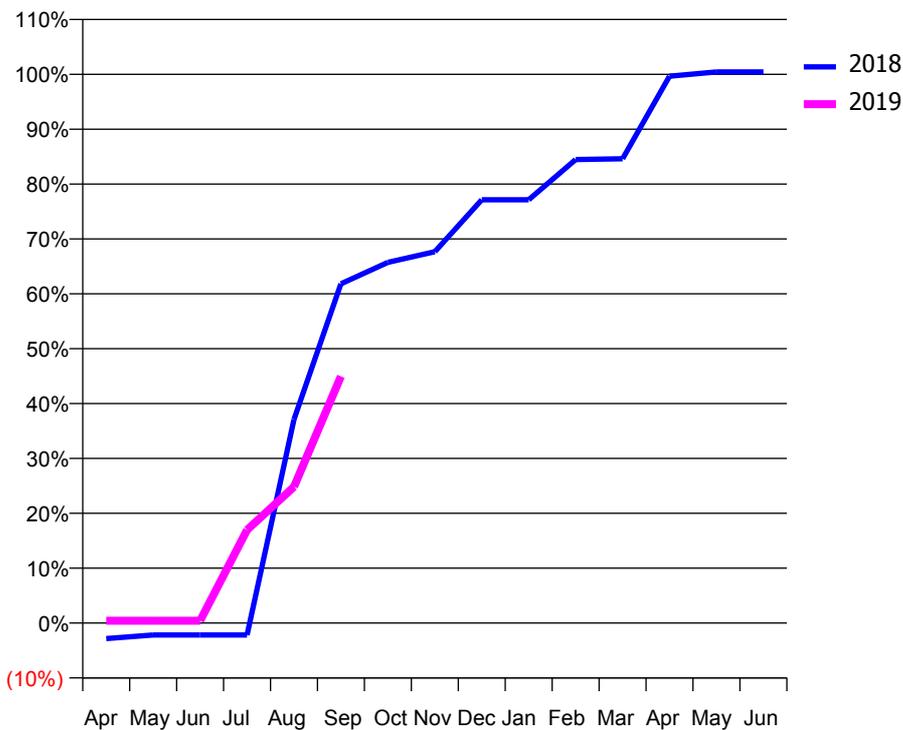
Q61 - Vital Signs Orthodontic At a Glance Contract Report for 968994/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR A ALVANOS | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,233 |
| Contract start date | 01/08/2008 | Carry forward orthodontic activity (UOA) | -14 |
| Contract end date | 31/03/2019 | Baseline contract value | £217,549.93 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -86 | -92 | 14 |
| May | 523 | -71 | 14 |
| June | 547 | -71 | 14 |
| July | 547 | -71 | 549 |
| August | 1,573 | 1,200 | 803 |
| September | 1,811 | 1,999 | 1,453 |
| October | 2,004 | 2,125 | |
| November | 2,004 | 2,188 | |
| December | 2,212 | 2,494 | |
| January | 2,342 | 2,494 | |
| February | 2,801 | 2,731 | |
| March | 3,116 | 2,735 | |
| April | 3,116 | 3,222 | |
| May | 3,141 | 3,247 | |
| June | 3,141 | 3,247 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 143 | 143 | 100.0% | 58.8% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 143 | 0.0% | 16.6% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 0 | 143 | 0.0% | 24.7% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 143 | 0.7% | 0.0% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 32 | 143 | 22.4% | 5.3% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 108 | 143 | 75.5% | 81.2% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 143 | 1.4% | 13.2% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 146 | 164 | 89.0% | 85.2% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 164 | 1.8% | 5.3% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 95.6% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

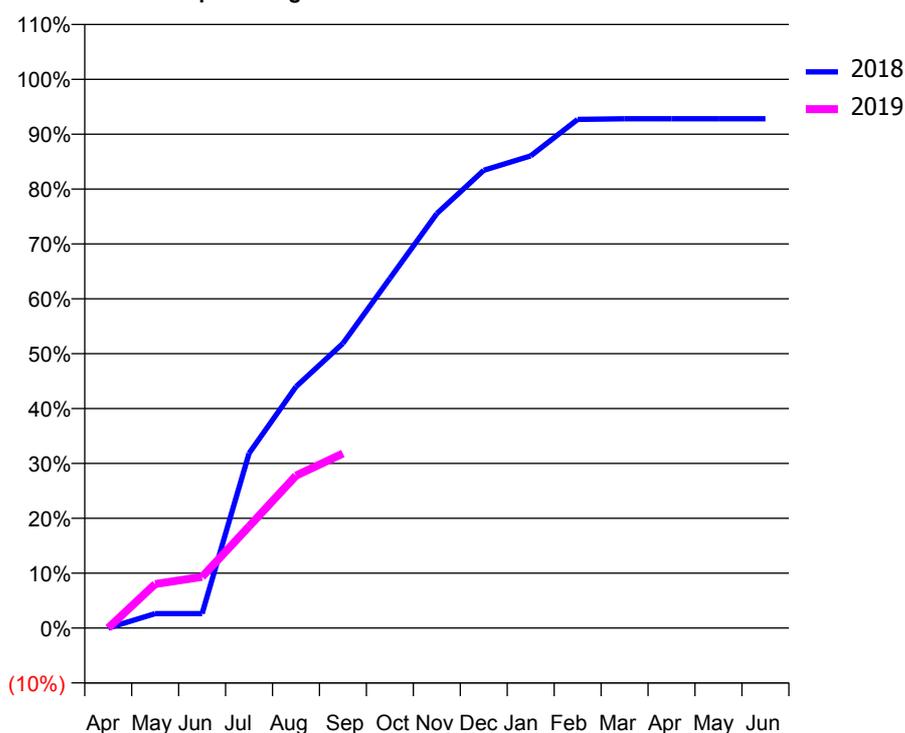
Q62 - Vital Signs Orthodontic At a Glance Contract Report for 101370/0045 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Petrie Tucker & Partners Ltd | 18/19 Contracted general activity (UDA) | 19,022 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,598 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £679,284.54 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 42 | 128 |
| June | 0 | 42 | 149 |
| July | 420 | 509 | 296 |
| August | 420 | 703 | 444 |
| September | 441 | 829 | 508 |
| October | 546 | 1,018 | |
| November | 798 | 1,207 | |
| December | 903 | 1,333 | |
| January | 1,029 | 1,375 | |
| February | 1,176 | 1,481 | |
| March | 1,176 | 1,483 | |
| April | 1,239 | 1,483 | |
| May | 1,281 | 1,483 | |
| June | 1,281 | 1,483 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 56 | 63 | 88.9% | 73.9% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 63 | 1.6% | 8.0% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 6 | 63 | 9.5% | 18.2% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 56 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 56 | 8.9% | 6.8% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 50 | 56 | 89.3% | 73.8% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 56 | 1.8% | 16.9% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 14 | 25 | 56.0% | 79.7% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 25 | 16.0% | 4.8% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 89.9% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

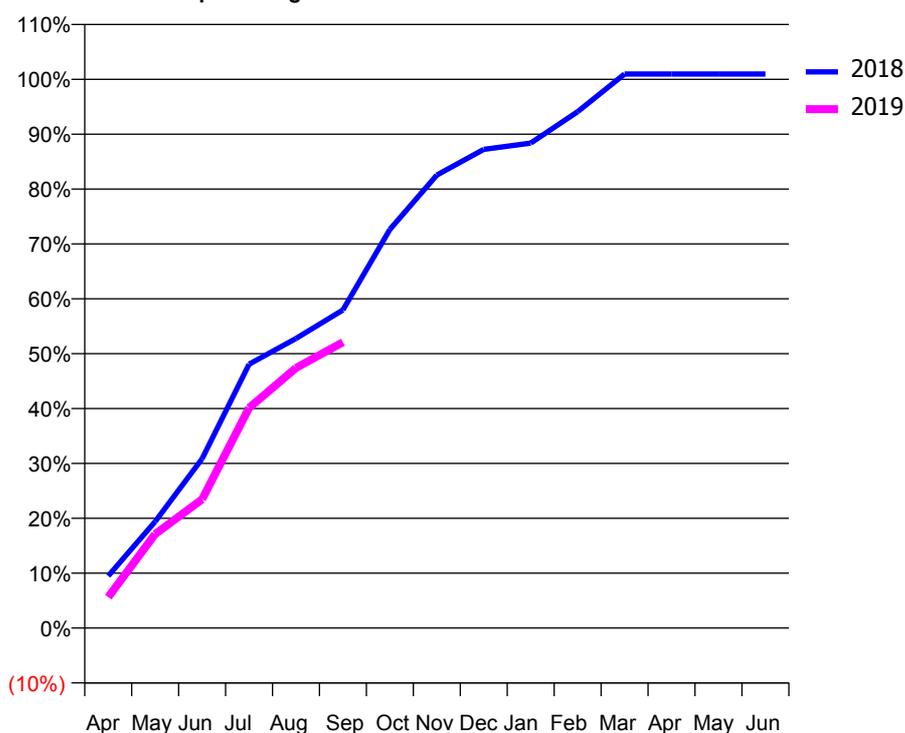
Q62 - Vital Signs Orthodontic At a Glance Contract Report for 163805/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Julian Konviser Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,033 |
| Contract start date | 01/10/2014 | Carry forward orthodontic activity (UOA) | -39 |
| Contract end date | 31/03/2019 | Baseline contract value | £271,436.55 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 32 | 383 | 228 |
| May | 1,153 | 782 | 690 |
| June | 1,514 | 1,244 | 946 |
| July | 1,682 | 1,939 | 1,618 |
| August | 1,871 | 2,128 | 1,912 |
| September | 2,543 | 2,338 | 2,101 |
| October | 3,089 | 2,930 | |
| November | 3,404 | 3,329 | |
| December | 3,719 | 3,518 | |
| January | 3,824 | 3,564 | |
| February | 3,992 | 3,795 | |
| March | 4,059 | 4,072 | |
| April | 4,059 | 4,072 | |
| May | 4,059 | 4,072 | |
| June | 4,059 | 4,072 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 184 | 184 | 100.0% | 73.9% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 184 | 0.0% | 8.0% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 0 | 184 | 0.0% | 18.2% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 184 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 184 | 1.6% | 6.8% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 140 | 184 | 76.1% | 73.8% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 41 | 184 | 22.3% | 16.9% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 149 | 205 | 72.7% | 79.7% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 205 | 2.9% | 4.8% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 11 | 15 | 73.3% | 89.9% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

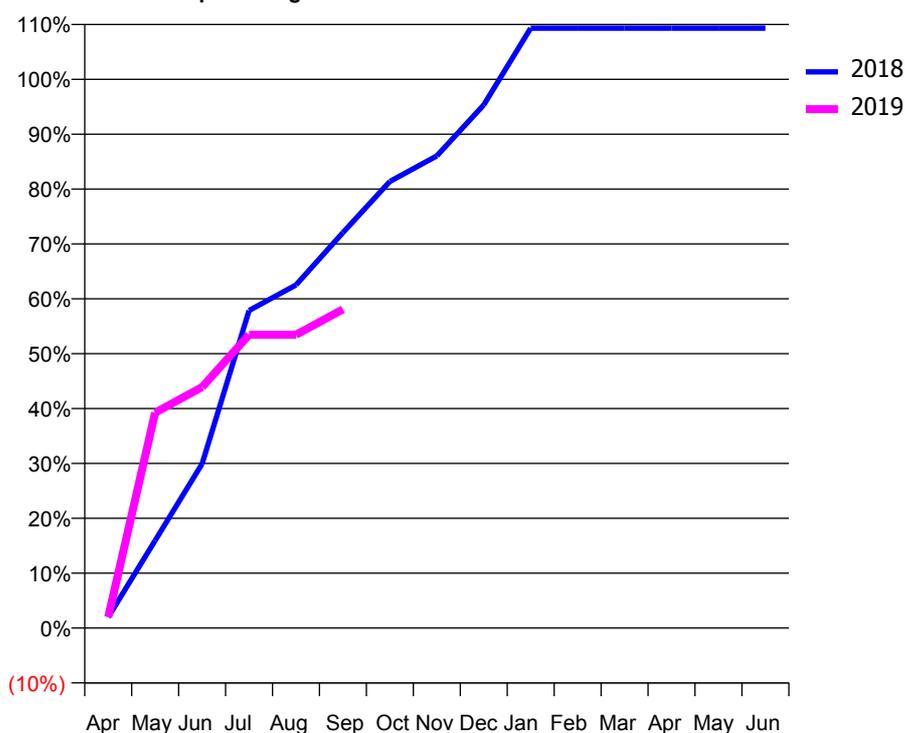
Q62 - Vital Signs Orthodontic At a Glance Contract Report for 180505/0001 - September 2018

| | | | |
|----------------------|----------------------------------|---|-------------|
| Name or company name | A Patel, K Patel, G Pathmanathan | 18/19 Contracted general activity (UDA) | 27,409 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -538 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 451 |
| Contract start date | 01/08/2015 | Carry forward orthodontic activity (UOA) | -9 |
| Contract end date | | Baseline contract value | £902,585.47 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 9 | 9 | 9 |
| May | 31 | 72 | 177 |
| June | 31 | 135 | 198 |
| July | 57 | 261 | 241 |
| August | 99 | 282 | 241 |
| September | 103 | 325 | 262 |
| October | 208 | 367 | |
| November | 292 | 388 | |
| December | 334 | 430 | |
| January | 376 | 493 | |
| February | 439 | 493 | |
| March | 460 | 493 | |
| April | 460 | 493 | |
| May | 460 | 493 | |
| June | 460 | 493 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 20 | 21 | 95.2% | 73.9% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 21 | 0.0% | 8.0% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 1 | 21 | 4.8% | 18.2% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 20 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 20 | N/A | 6.8% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 16 | 20 | 80.0% | 73.8% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 20 | 20.0% | 16.9% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 6 | 8 | 75.0% | 79.7% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 8 | 25.0% | 4.8% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 89.9% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

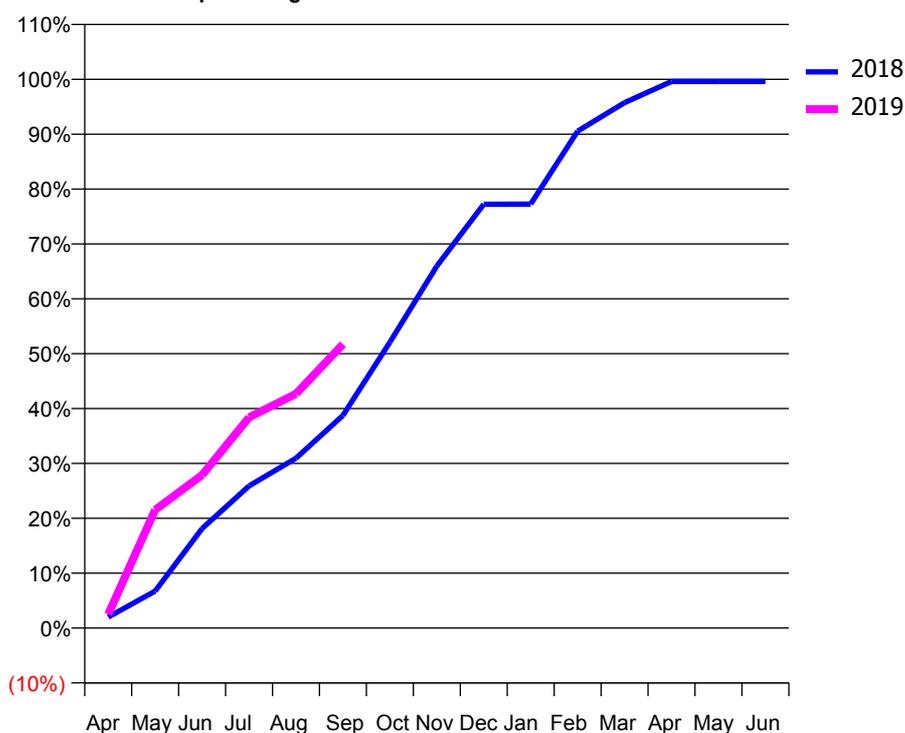
Q62 - Vital Signs Orthodontic At a Glance Contract Report for 182680/0001 - September 2018

| | | | |
|----------------------|-----------------------------|---|---------------|
| Name or company name | Inspire Dental Southall Ltd | 18/19 Contracted general activity (UDA) | 54,717 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -855 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,640 |
| Contract start date | 01/05/2007 | Carry forward orthodontic activity (UOA) | 14 |
| Contract end date | | Baseline contract value | £1,691,646.95 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 289 | 73 | 91 |
| May | 878 | 245 | 784 |
| June | 991 | 660 | 1,015 |
| July | 1,318 | 943 | 1,398 |
| August | 1,588 | 1,127 | 1,554 |
| September | 1,762 | 1,410 | 1,883 |
| October | 1,961 | 1,896 | |
| November | 2,160 | 2,401 | |
| December | 2,778 | 2,811 | |
| January | 2,870 | 2,812 | |
| February | 3,172 | 3,296 | |
| March | 3,676 | 3,485 | |
| April | 3,686 | 3,626 | |
| May | 3,807 | 3,626 | |
| June | 3,807 | 3,626 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 196 | 277 | 70.8% | 73.9% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 77 | 277 | 27.8% | 8.0% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 4 | 277 | 1.4% | 18.2% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 196 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 196 | N/A | 6.8% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 165 | 196 | 84.2% | 73.8% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 30 | 196 | 15.3% | 16.9% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 210 | N/A | 79.7% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 24 | 210 | 11.4% | 4.8% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 89.9% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

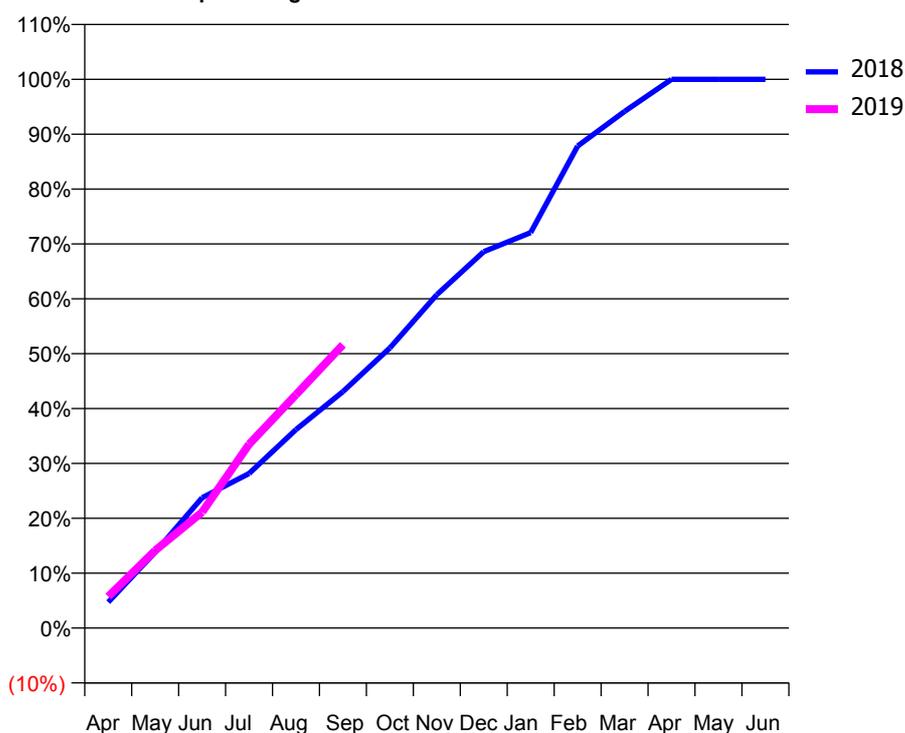
Q62 - Vital Signs Orthodontic At a Glance Contract Report for 195723/0001 - September 2018

| | | | |
|----------------------|-------------------------------|---|-------------|
| Name or company name | Ealing Dental Specialists Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 15,353 |
| Contract start date | 01/07/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £956,082.61 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 13.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 1,503 | 723 | 882 |
| May | 2,676 | 2,121 | 2,171 |
| June | 3,298 | 3,646 | 3,242 |
| July | 4,784 | 4,324 | 5,144 |
| August | 6,531 | 5,552 | 6,530 |
| September | 8,153 | 6,614 | 7,928 |
| October | 8,768 | 7,837 | |
| November | 9,626 | 9,329 | |
| December | 10,361 | 10,532 | |
| January | 11,246 | 11,065 | |
| February | 12,257 | 13,487 | |
| March | 14,132 | 14,453 | |
| April | 15,353 | 15,353 | |
| May | 15,353 | 15,353 | |
| June | 15,357 | 15,353 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 821 | 840 | 97.7% | 73.9% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 10 | 840 | 1.2% | 8.0% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 9 | 840 | 1.1% | 18.2% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 821 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 6 | 821 | 0.7% | 6.8% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 629 | 821 | 76.6% | 73.8% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 186 | 821 | 22.7% | 16.9% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 636 | 673 | 94.5% | 79.7% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 23 | 673 | 3.4% | 4.8% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 22 | 23 | 95.7% | 89.9% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

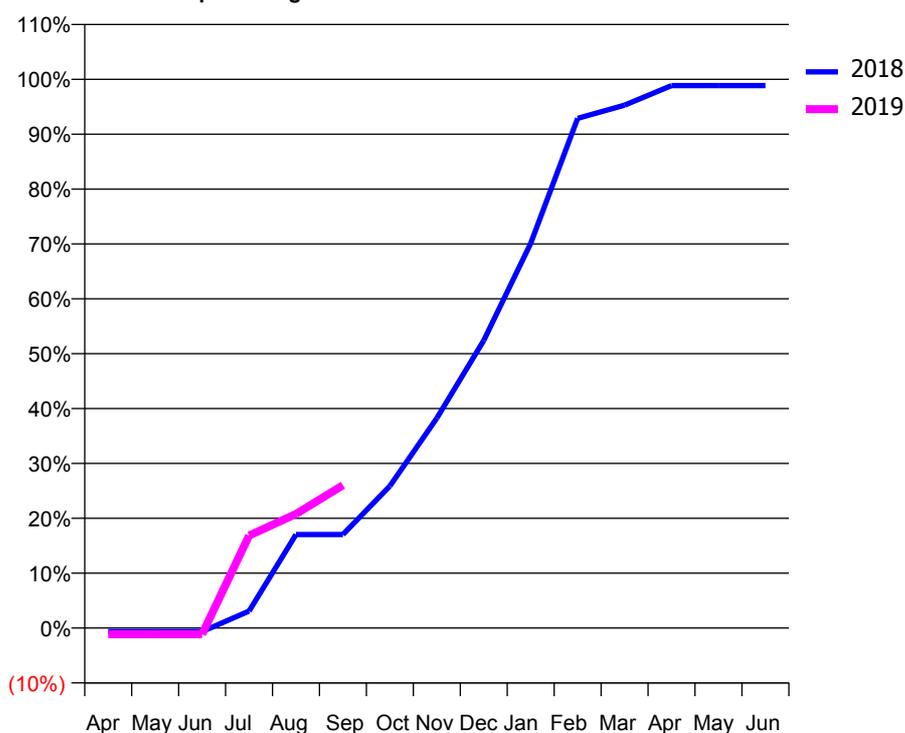
Q62 - Vital Signs Orthodontic At a Glance Contract Report for 230308/0003 - September 2018

| | | | |
|----------------------|-------------------|---|---------------|
| Name or company name | MR S HADJ-BAGHERI | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 20,245 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 231 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,327,647.65 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 16.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 405 | -134 | -231 |
| May | 1,704 | -134 | -231 |
| June | 2,044 | -134 | -231 |
| July | 4,350 | 627 | 3,412 |
| August | 5,940 | 3,451 | 4,210 |
| September | 6,953 | 3,451 | 5,271 |
| October | 7,499 | 5,241 | |
| November | 8,985 | 7,747 | |
| December | 9,926 | 10,607 | |
| January | 12,019 | 14,189 | |
| February | 13,954 | 18,806 | |
| March | 17,670 | 19,290 | |
| April | 20,111 | 20,014 | |
| May | 20,111 | 20,014 | |
| June | 20,111 | 20,014 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 1,018 | 2,115 | 48.1% | 73.9% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 334 | 2,115 | 15.8% | 8.0% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 763 | 2,115 | 36.1% | 18.2% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 1,018 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 186 | 1,018 | 18.3% | 6.8% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 671 | 1,018 | 65.9% | 73.8% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 161 | 1,018 | 15.8% | 16.9% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 771 | 824 | 93.6% | 79.7% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 37 | 824 | 4.5% | 4.8% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 12 | 14 | 85.7% | 89.9% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

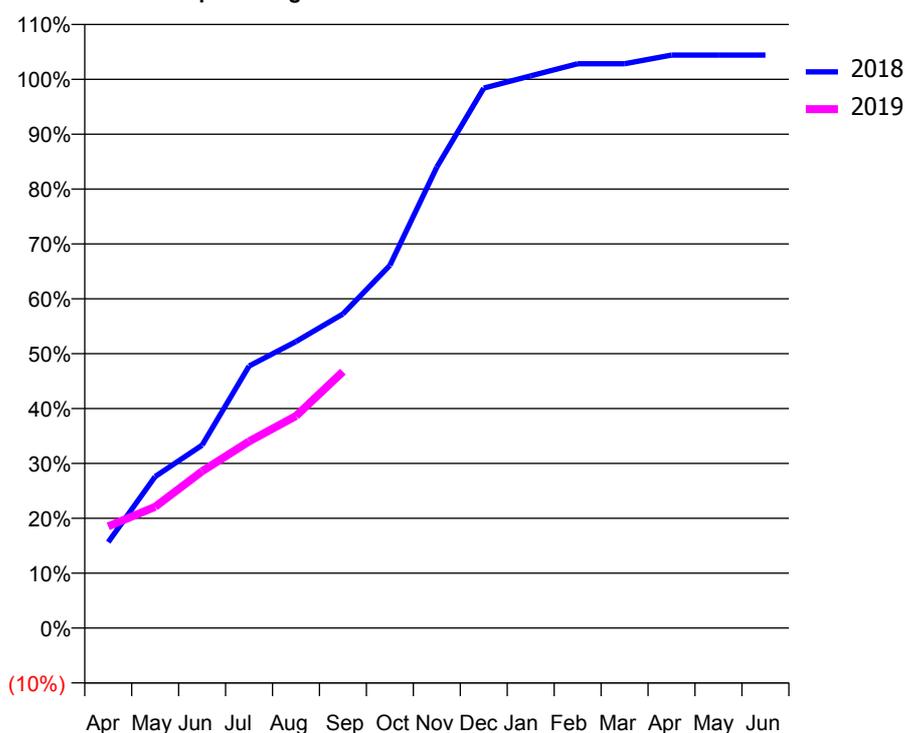
Q62 - Vital Signs Orthodontic At a Glance Contract Report for 653233/0002 - September 2018

| | | | |
|----------------------|---------------------|---|-------------|
| Name or company name | MRS F CAMPBELL-BARR | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,000 |
| Contract start date | 10/01/2010 | Carry forward orthodontic activity (UOA) | -60 |
| Contract end date | 31/03/2019 | Baseline contract value | £196,746.84 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.11 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 60 | 470 | 556 |
| May | 60 | 828 | 663 |
| June | 60 | 1,000 | 857 |
| July | 144 | 1,432 | 1,020 |
| August | 421 | 1,566 | 1,159 |
| September | 421 | 1,717 | 1,402 |
| October | 1,542 | 1,983 | |
| November | 2,092 | 2,520 | |
| December | 2,369 | 2,952 | |
| January | 2,604 | 3,019 | |
| February | 3,007 | 3,085 | |
| March | 3,028 | 3,085 | |
| April | 3,049 | 3,132 | |
| May | 3,049 | 3,132 | |
| June | 3,050 | 3,132 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 124 | 273 | 45.4% | 73.9% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 6 | 273 | 2.2% | 8.0% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 143 | 273 | 52.4% | 18.2% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 124 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 124 | 4.0% | 6.8% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 115 | 124 | 92.7% | 73.8% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 124 | 3.2% | 16.9% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 194 | N/A | 79.7% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 194 | 3.1% | 4.8% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 4 | 75.0% | 89.9% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

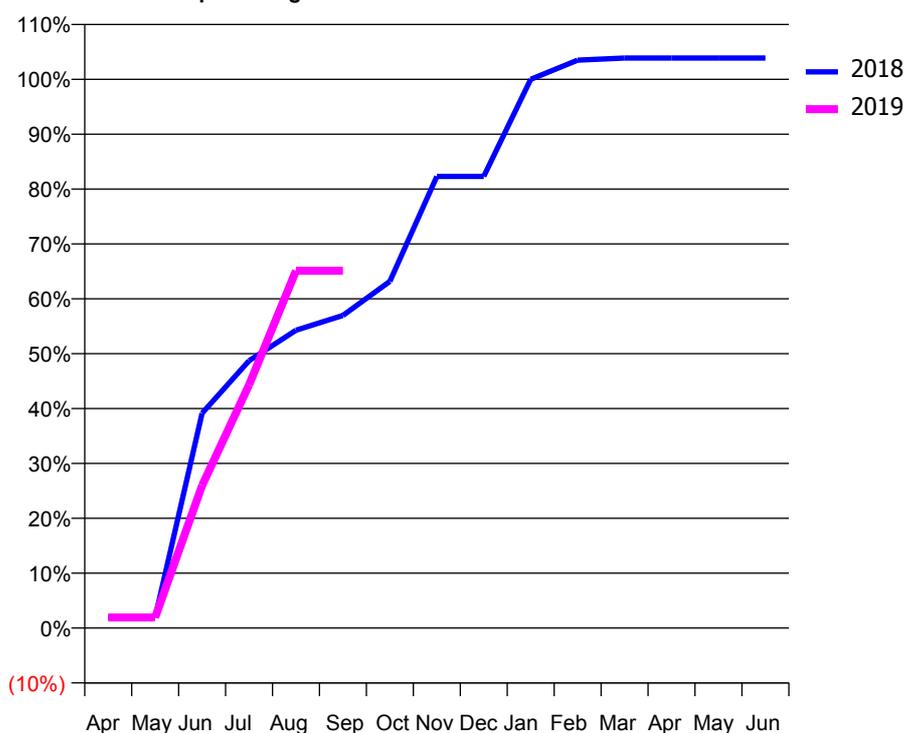
Q62 - Vital Signs Orthodontic At a Glance Contract Report for 740489/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR TS CHEEMA | 18/19 Contracted general activity (UDA) | 6,236 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -41 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 774 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -15 |
| Contract end date | | Baseline contract value | £205,540.09 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.19 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 15 | 15 | 15 |
| May | 15 | 15 | 15 |
| June | 172 | 303 | 201 |
| July | 238 | 377 | 343 |
| August | 238 | 420 | 504 |
| September | 315 | 441 | 504 |
| October | 316 | 489 | |
| November | 541 | 637 | |
| December | 541 | 637 | |
| January | 667 | 774 | |
| February | 759 | 801 | |
| March | 781 | 804 | |
| April | 804 | 804 | |
| May | 805 | 804 | |
| June | 805 | 804 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 36 | 136 | 26.5% | 73.9% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 13 | 136 | 9.6% | 8.0% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 87 | 136 | 64.0% | 18.2% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 36 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 36 | <i>N/A</i> | 6.8% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 16 | 36 | 44.4% | 73.8% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 36 | 8.3% | 16.9% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 54 | <i>N/A</i> | 79.7% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 54 | 5.6% | 4.8% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 89.9% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

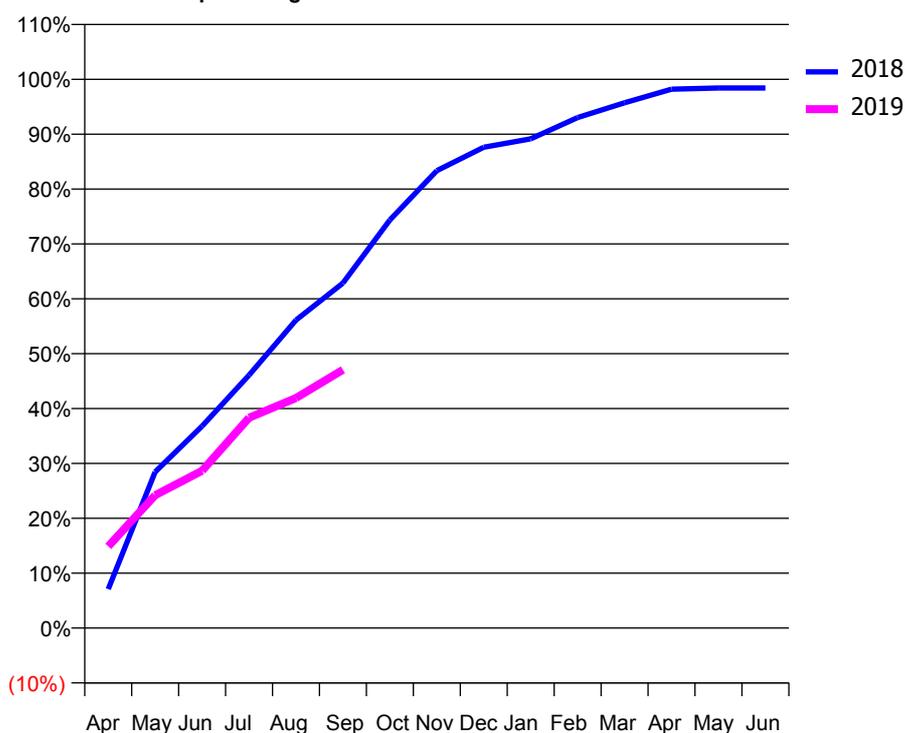
Q62 - Vital Signs Orthodontic At a Glance Contract Report for 741590/0001 - September 2018

| | | | |
|----------------------|----------------|---|-------------|
| Name or company name | MISS FJ MILLEN | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,040 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 111 |
| Contract end date | 31/03/2019 | Baseline contract value | £446,983.77 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -153 | 499 | 1,048 |
| May | 773 | 2,003 | 1,704 |
| June | 1,361 | 2,591 | 2,019 |
| July | 2,319 | 3,246 | 2,699 |
| August | 2,775 | 3,951 | 2,951 |
| September | 3,495 | 4,425 | 3,313 |
| October | 3,970 | 5,236 | |
| November | 4,652 | 5,868 | |
| December | 5,261 | 6,169 | |
| January | 5,807 | 6,276 | |
| February | 6,249 | 6,549 | |
| March | 6,564 | 6,739 | |
| April | 6,901 | 6,913 | |
| May | 6,930 | 6,929 | |
| June | 6,930 | 6,929 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 286 | 322 | 88.8% | 73.9% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 30 | 322 | 9.3% | 8.0% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 6 | 322 | 1.9% | 18.2% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 286 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 37 | 286 | 12.9% | 6.8% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 202 | 286 | 70.6% | 73.8% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 47 | 286 | 16.4% | 16.9% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 272 | 310 | 87.7% | 79.7% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 27 | 310 | 8.7% | 4.8% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 89.9% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

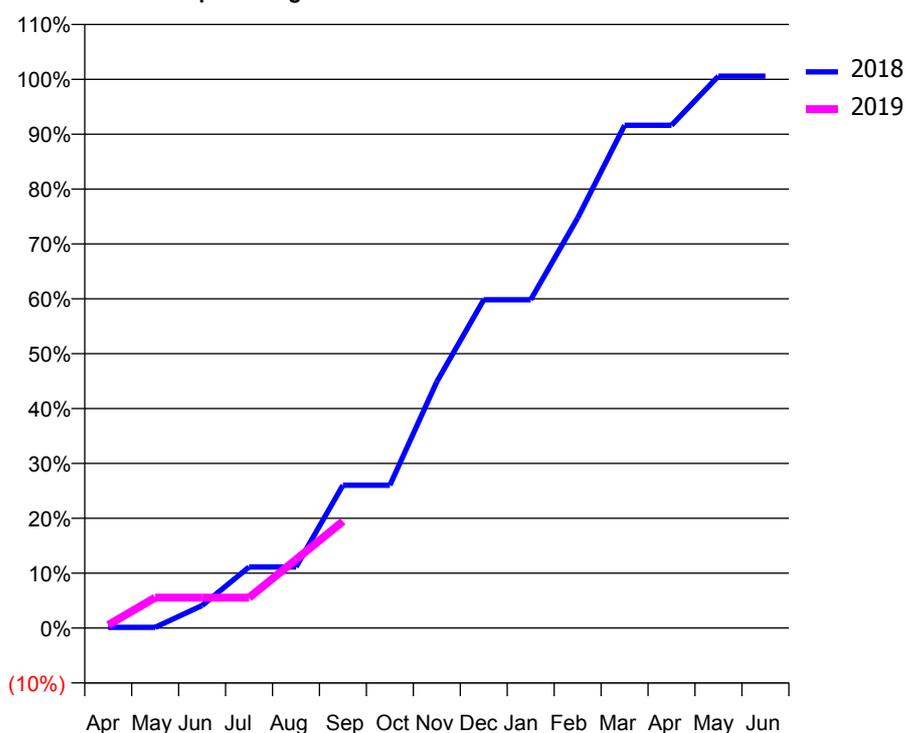
Q62 - Vital Signs Orthodontic At a Glance Contract Report for 754382/0001 - September 2018

| | | | |
|----------------------|----------------|---|-------------|
| Name or company name | MISS M MOKHBER | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,113 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -12 |
| Contract end date | 31/03/2019 | Baseline contract value | £138,557.47 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -55 | 3 | 12 |
| May | -55 | 3 | 117 |
| June | -55 | 87 | 117 |
| July | 173 | 235 | 117 |
| August | 279 | 235 | 264 |
| September | 428 | 550 | 411 |
| October | 605 | 550 | |
| November | 873 | 949 | |
| December | 1,266 | 1,264 | |
| January | 1,266 | 1,264 | |
| February | 1,569 | 1,579 | |
| March | 1,695 | 1,936 | |
| April | 2,116 | 1,936 | |
| May | 2,116 | 2,125 | |
| June | 2,116 | 2,125 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 94 | 94 | 100.0% | 73.9% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 94 | 0.0% | 8.0% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 0 | 94 | 0.0% | 18.2% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 94 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 94 | 2.1% | 6.8% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 65 | 94 | 69.1% | 73.8% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 27 | 94 | 28.7% | 16.9% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 85 | 85 | 100.0% | 79.7% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 85 | 0.0% | 4.8% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 89.9% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

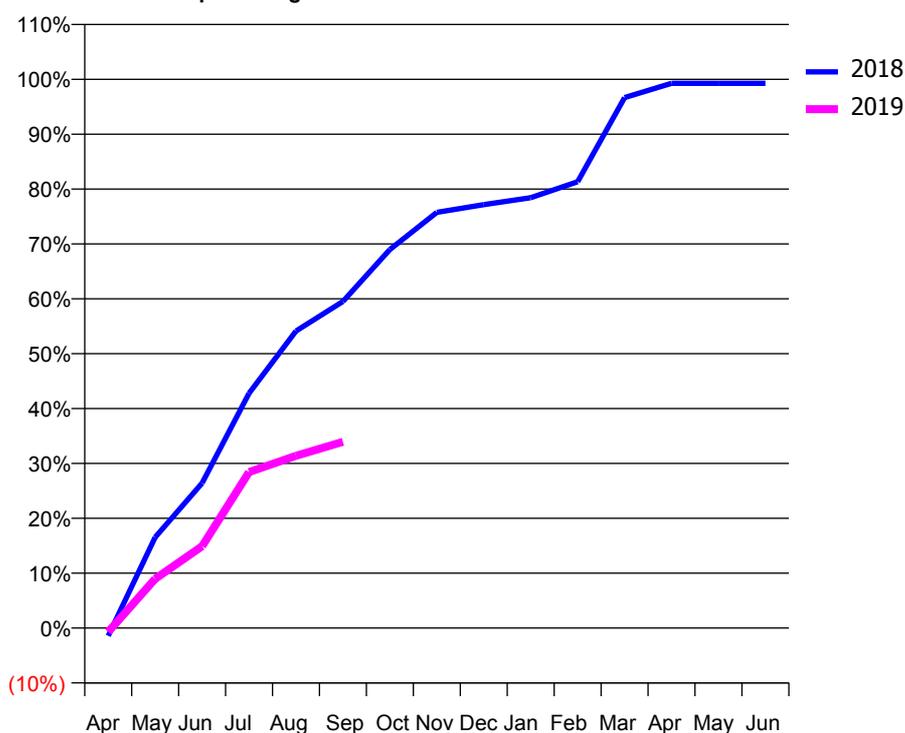
Q62 - Vital Signs Orthodontic At a Glance Contract Report for 763950/0003 - September 2018

| | | | |
|----------------------|-----------------------|---|-------------|
| Name or company name | Northbridge Ortho Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,650 |
| Contract start date | 01/06/2008 | Carry forward orthodontic activity (UOA) | 12 |
| Contract end date | 31/03/2019 | Baseline contract value | £111,468.59 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 53 | -24 | -12 |
| May | 184 | 273 | 148 |
| June | 338 | 436 | 246 |
| July | 646 | 706 | 469 |
| August | 739 | 893 | 518 |
| September | 924 | 982 | 560 |
| October | 1,121 | 1,138 | |
| November | 1,311 | 1,250 | |
| December | 1,312 | 1,273 | |
| January | 1,338 | 1,294 | |
| February | 1,457 | 1,342 | |
| March | 1,583 | 1,595 | |
| April | 1,625 | 1,638 | |
| May | 1,625 | 1,638 | |
| June | 1,625 | 1,638 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 57 | 122 | 46.7% | 73.9% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 7 | 122 | 5.7% | 8.0% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 58 | 122 | 47.5% | 18.2% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 57 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 57 | <i>N/A</i> | 6.8% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 52 | 57 | 91.2% | 73.8% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 5 | 57 | 8.8% | 16.9% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 47 | 56 | 83.9% | 79.7% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 56 | 10.7% | 4.8% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 89.9% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

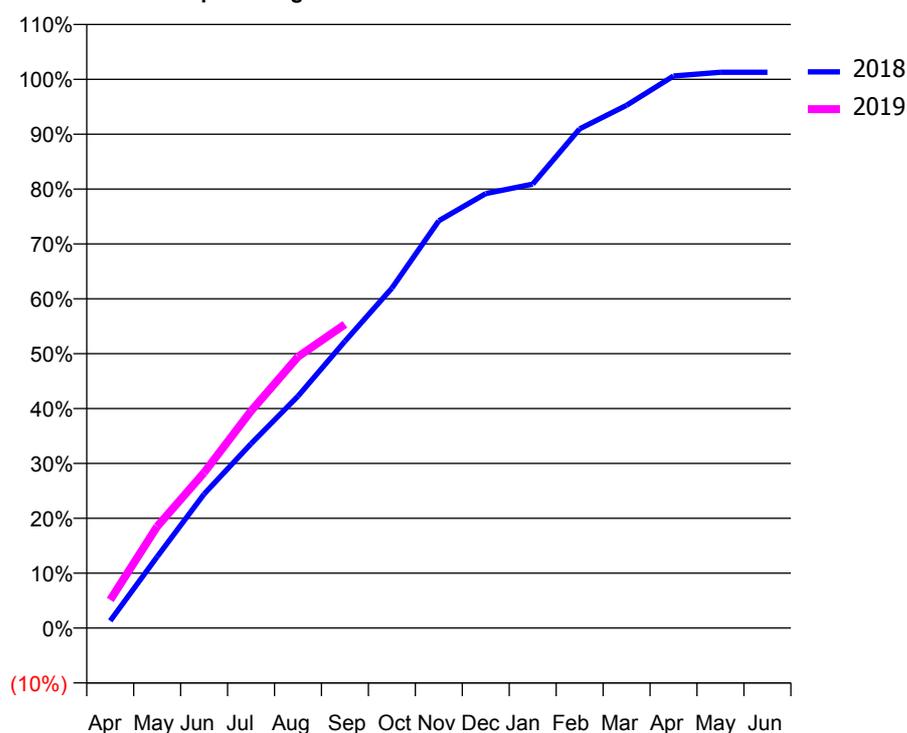
Q62 - Vital Signs Orthodontic At a Glance Contract Report for 763950/0004 - September 2018

| | | | |
|----------------------|-----------------------|---|-------------|
| Name or company name | Northbridge Ortho Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,552 |
| Contract start date | 01/06/2008 | Carry forward orthodontic activity (UOA) | -83 |
| Contract end date | 31/03/2019 | Baseline contract value | £442,662.32 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 147 | 86 | 336 |
| May | 719 | 851 | 1,212 |
| June | 989 | 1,601 | 1,856 |
| July | 1,769 | 2,201 | 2,592 |
| August | 2,564 | 2,769 | 3,240 |
| September | 3,002 | 3,424 | 3,626 |
| October | 3,484 | 4,058 | |
| November | 4,403 | 4,863 | |
| December | 5,072 | 5,188 | |
| January | 5,156 | 5,300 | |
| February | 5,951 | 5,960 | |
| March | 6,509 | 6,242 | |
| April | 6,617 | 6,592 | |
| May | 6,617 | 6,635 | |
| June | 6,617 | 6,635 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 311 | 539 | 57.7% | 73.9% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 33 | 539 | 6.1% | 8.0% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 195 | 539 | 36.2% | 18.2% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 311 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 311 | 0.6% | 6.8% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 265 | 311 | 85.2% | 73.8% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 41 | 311 | 13.2% | 16.9% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 220 | 240 | 91.7% | 79.7% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 13 | 240 | 5.4% | 4.8% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 89.9% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

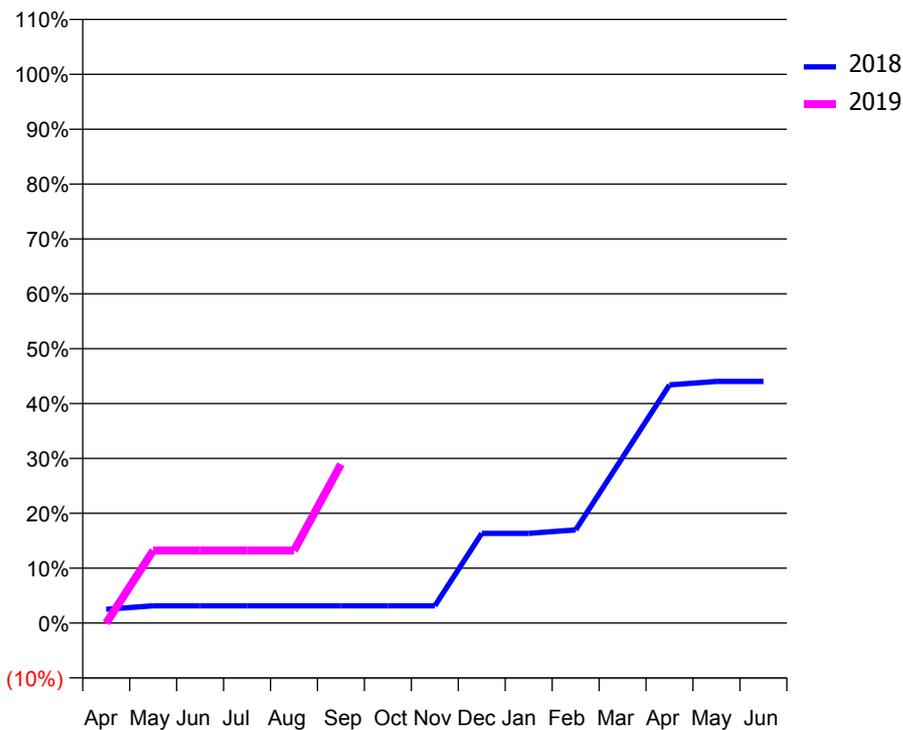
Q62 - Vital Signs Orthodontic At a Glance Contract Report for 812196/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MISS JP WATKINS | 18/19 Contracted general activity (UDA) | 1,719 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 159 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £51,051.05 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -7 | 4 | 0 |
| May | -7 | 5 | 21 |
| June | -7 | 5 | 21 |
| July | -7 | 5 | 21 |
| August | -7 | 5 | 21 |
| September | -7 | 5 | 46 |
| October | -7 | 5 | |
| November | -7 | 5 | |
| December | -7 | 26 | |
| January | -7 | 26 | |
| February | -7 | 27 | |
| March | -7 | 48 | |
| April | -7 | 69 | |
| May | -7 | 70 | |
| June | -7 | 70 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 6 | 8 | 75.0% | 73.9% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 8 | 12.5% | 8.0% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 1 | 8 | 12.5% | 18.2% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 6 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 6 | N/A | 6.8% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 6 | 6 | 100.0% | 73.8% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 6 | N/A | 16.9% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 1 | N/A | 79.7% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 1 | 100.0% | 4.8% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 89.9% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

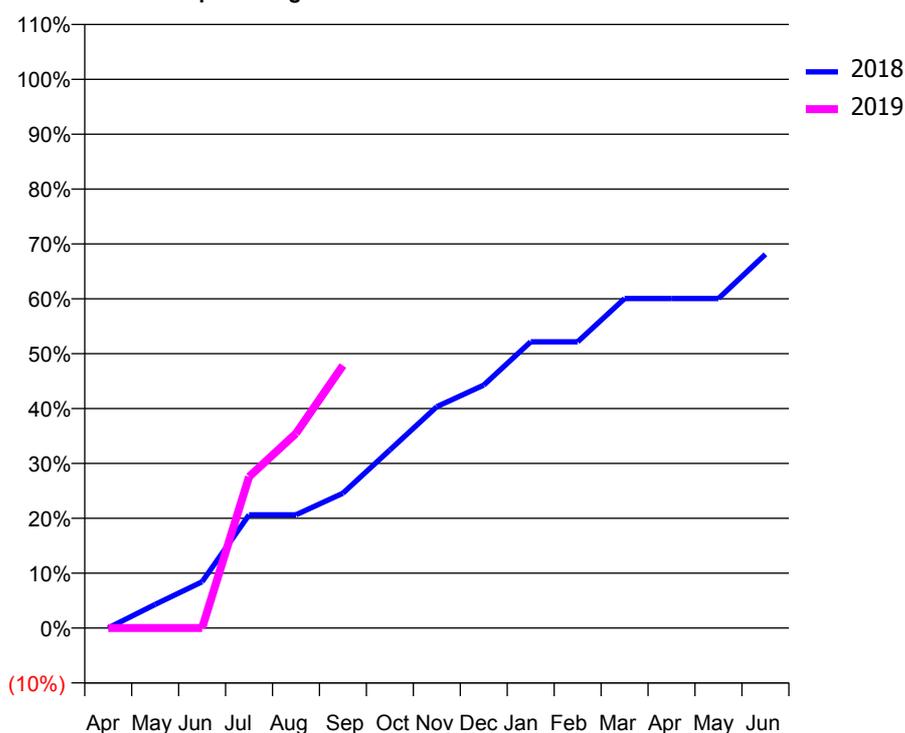
Q62 - Vital Signs Orthodontic At a Glance Contract Report for 813923/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR JS MANDAIR | 18/19 Contracted general activity (UDA) | 4,546 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 533 |
| Contract start date | 01/11/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £199,702.79 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 43 | 23 | 0 |
| June | 85 | 45 | 0 |
| July | 127 | 110 | 147 |
| August | 149 | 110 | 189 |
| September | 191 | 131 | 255 |
| October | 277 | 173 | |
| November | 299 | 215 | |
| December | 341 | 236 | |
| January | 341 | 278 | |
| February | 426 | 278 | |
| March | 447 | 320 | |
| April | 491 | 320 | |
| May | 533 | 320 | |
| June | 533 | 363 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 23 | 27 | 85.2% | 73.9% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 27 | 7.4% | 8.0% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 2 | 27 | 7.4% | 18.2% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 23 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 23 | N/A | 6.8% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 17 | 23 | 73.9% | 73.8% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 23 | 17.4% | 16.9% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 13 | 19 | 68.4% | 79.7% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 19 | 5.3% | 4.8% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 89.9% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

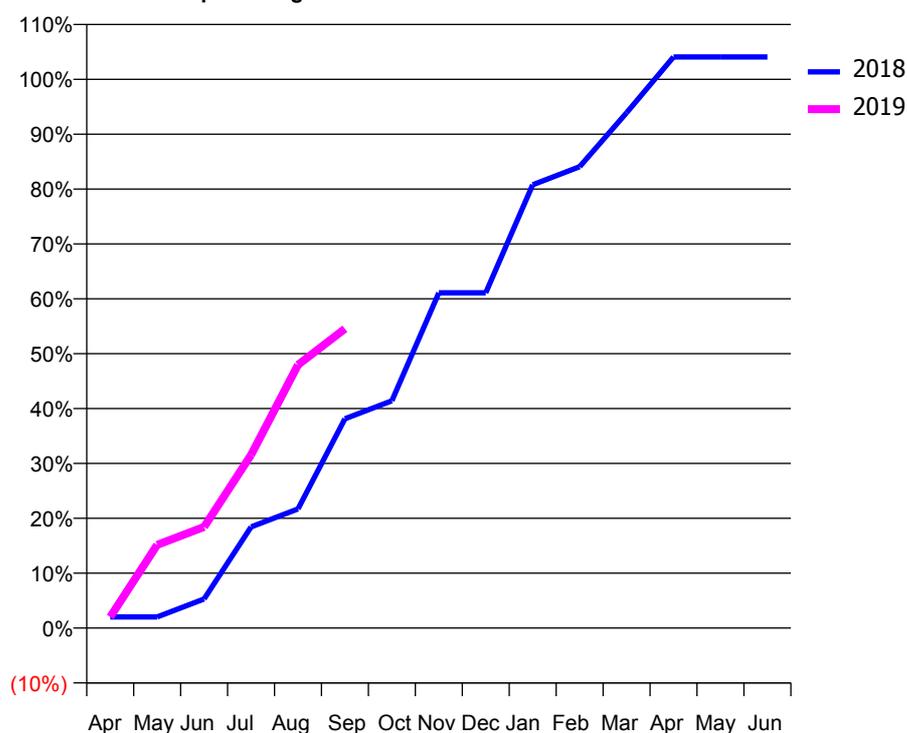
Q62 - Vital Signs Orthodontic At a Glance Contract Report for 846791/0001 - September 2018

| | | | |
|----------------------|----------------|---|------------|
| Name or company name | MR RM HENNEBRY | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 640 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -13 |
| Contract end date | 31/03/2019 | Baseline contract value | £41,972.65 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 13 | 13 | 13 |
| May | 35 | 13 | 97 |
| June | 35 | 34 | 118 |
| July | 57 | 118 | 202 |
| August | 57 | 139 | 307 |
| September | 162 | 244 | 349 |
| October | 309 | 265 | |
| November | 393 | 391 | |
| December | 414 | 391 | |
| January | 519 | 517 | |
| February | 519 | 538 | |
| March | 648 | 601 | |
| April | 671 | 666 | |
| May | 671 | 666 | |
| June | 671 | 666 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 36 | 36 | 100.0% | 73.9% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 36 | 0.0% | 8.0% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 0 | 36 | 0.0% | 18.2% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 36 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 36 | 2.8% | 6.8% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 34 | 36 | 94.4% | 73.8% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 36 | 2.8% | 16.9% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 39 | N/A | 79.7% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 39 | 5.1% | 4.8% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 89.9% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

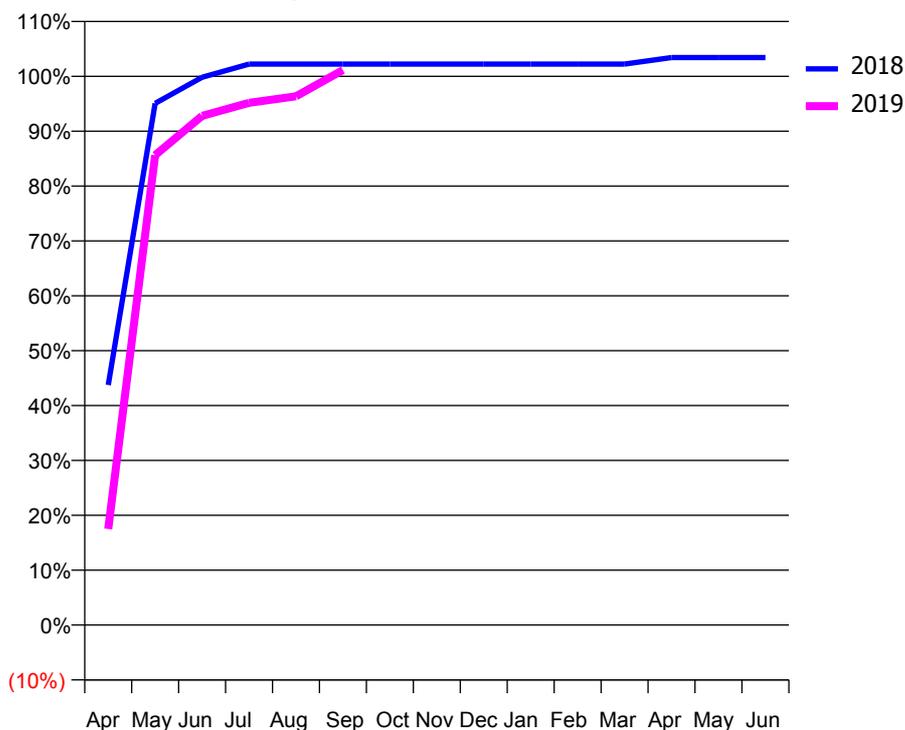
Q62 - Vital Signs Orthodontic At a Glance Contract Report for 854859/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR NN LAI | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,760 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -35 |
| Contract end date | 31/03/2019 | Baseline contract value | £114,670.22 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 35 | 770 | 308 |
| May | 35 | 1,673 | 1,507 |
| June | 35 | 1,757 | 1,633 |
| July | 1,736 | 1,799 | 1,675 |
| August | 1,841 | 1,799 | 1,696 |
| September | 1,841 | 1,799 | 1,780 |
| October | 1,841 | 1,799 | |
| November | 1,841 | 1,799 | |
| December | 1,841 | 1,799 | |
| January | 1,841 | 1,799 | |
| February | 1,841 | 1,799 | |
| March | 1,841 | 1,799 | |
| April | 1,841 | 1,820 | |
| May | 1,841 | 1,820 | |
| June | 1,841 | 1,820 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 84 | 84 | 100.0% | 73.9% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 84 | 0.0% | 8.0% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 0 | 84 | 0.0% | 18.2% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 84 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 84 | N/A | 6.8% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 84 | N/A | 73.8% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 84 | N/A | 16.9% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 1 | 75 | 1.3% | 79.7% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 75 | 0.0% | 4.8% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 7 | 7 | 100.0% | 89.9% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

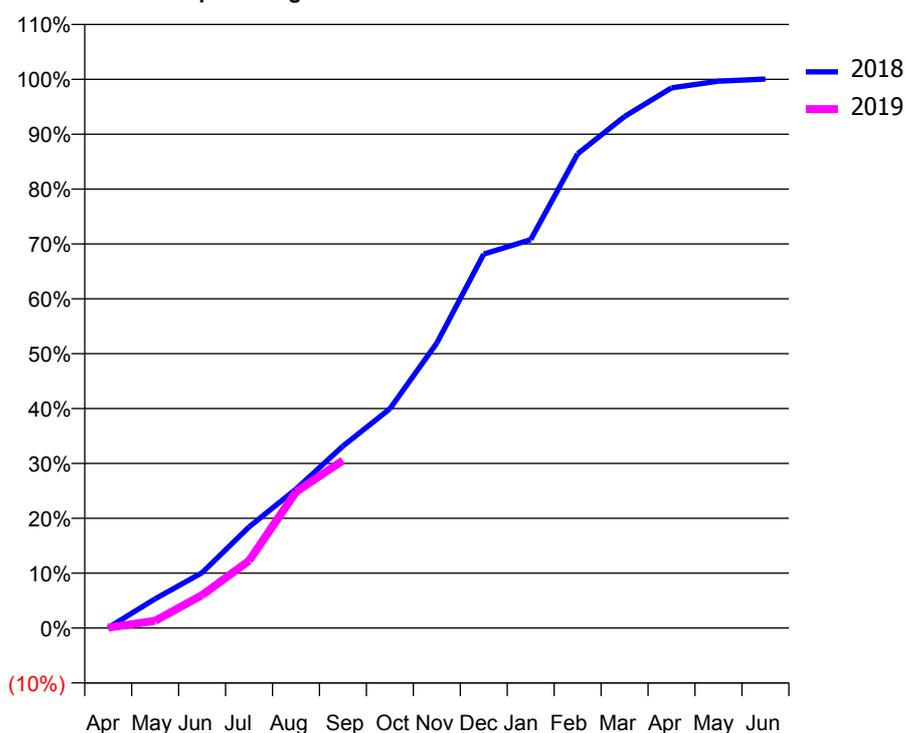
Q62 - Vital Signs Orthodontic At a Glance Contract Report for 912387/0002 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR S KUMAR | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,026 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -2 |
| Contract end date | 31/03/2019 | Baseline contract value | £264,034.26 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 9 | 2 | 4 |
| May | 9 | 215 | 53 |
| June | 9 | 406 | 242 |
| July | 9 | 742 | 494 |
| August | 261 | 1,020 | 999 |
| September | 786 | 1,335 | 1,230 |
| October | 955 | 1,608 | |
| November | 1,543 | 2,091 | |
| December | 2,471 | 2,744 | |
| January | 2,660 | 2,849 | |
| February | 3,206 | 3,480 | |
| March | 3,752 | 3,753 | |
| April | 3,899 | 3,963 | |
| May | 3,933 | 4,012 | |
| June | 4,028 | 4,028 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 186 | 261 | 71.3% | 73.9% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 4 | 261 | 1.5% | 8.0% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 71 | 261 | 27.2% | 18.2% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 186 | 0.5% | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 31 | 186 | 16.7% | 6.8% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 109 | 186 | 58.6% | 73.8% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 40 | 186 | 21.5% | 16.9% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 106 | 121 | 87.6% | 79.7% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 11 | 121 | 9.1% | 4.8% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 89.9% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

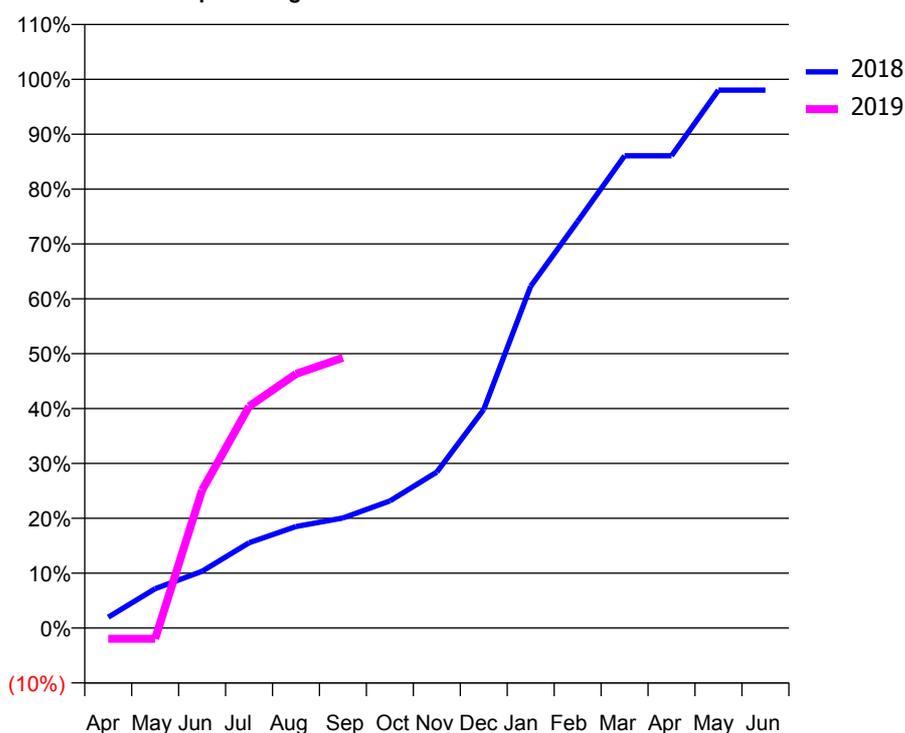
Q62 - Vital Signs Orthodontic At a Glance Contract Report for 913073/0001 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MISS SJ BURNS | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,421 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 28 |
| Contract end date | 31/03/2019 | Baseline contract value | £113,654.09 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.19 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 23 | 28 | -28 |
| May | 49 | 102 | -28 |
| June | 85 | 147 | 357 |
| July | 296 | 221 | 574 |
| August | 340 | 263 | 658 |
| September | 510 | 285 | 700 |
| October | 611 | 329 | |
| November | 675 | 404 | |
| December | 697 | 566 | |
| January | 743 | 885 | |
| February | 914 | 1,053 | |
| March | 1,250 | 1,223 | |
| April | 1,314 | 1,223 | |
| May | 1,462 | 1,393 | |
| June | 1,462 | 1,393 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 87 | 132 | 65.9% | 73.9% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 5 | 132 | 3.8% | 8.0% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 40 | 132 | 30.3% | 18.2% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 87 | <i>N/A</i> | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 21 | 87 | 24.1% | 6.8% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 56 | 87 | 64.4% | 73.8% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 6 | 87 | 6.9% | 16.9% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 74 | <i>N/A</i> | 79.7% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 23 | 74 | 31.1% | 4.8% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 89.9% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

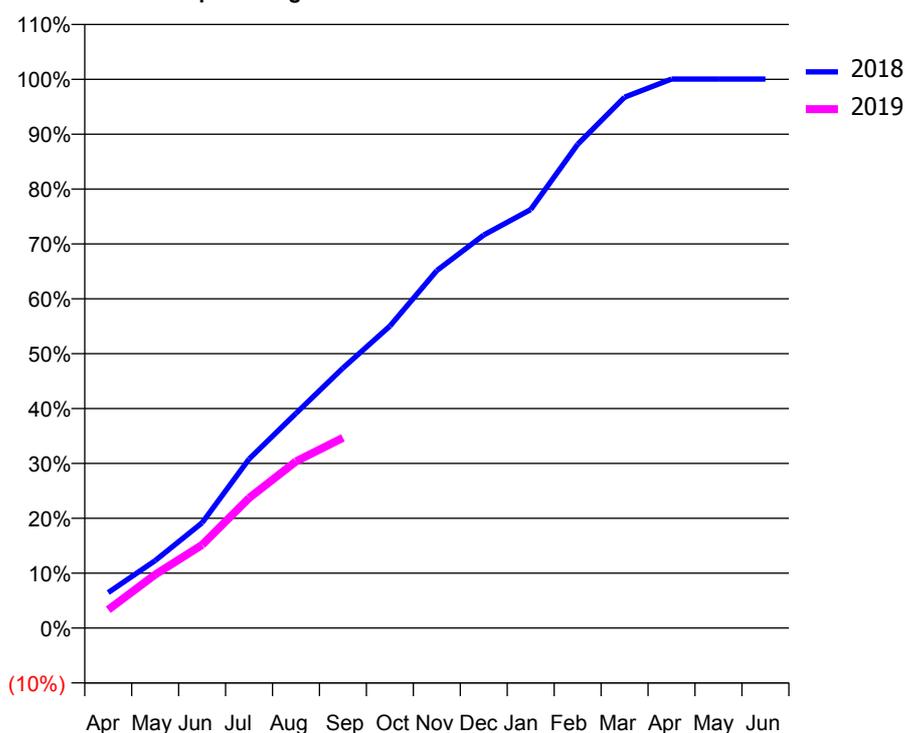
Q62 - Vital Signs Orthodontic At a Glance Contract Report for 919284/0001 - September 2018

| | | | |
|----------------------|------------------|---|---------------|
| Name or company name | MR M ALIMADADIAN | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 24,911 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -9 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,633,798.84 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 16.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 589 | 1,611 | 829 |
| May | 2,501 | 3,061 | 2,425 |
| June | 4,402 | 4,776 | 3,775 |
| July | 7,466 | 7,675 | 5,901 |
| August | 8,988 | 9,748 | 7,564 |
| September | 11,312 | 11,802 | 8,636 |
| October | 13,823 | 13,708 | |
| November | 16,976 | 16,228 | |
| December | 19,346 | 17,843 | |
| January | 20,711 | 18,998 | |
| February | 23,151 | 21,959 | |
| March | 24,898 | 24,101 | |
| April | 24,940 | 24,920 | |
| May | 24,898 | 24,920 | |
| June | 24,921 | 24,920 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 1,038 | 1,109 | 93.6% | 73.9% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 70 | 1,109 | 6.3% | 8.0% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 1 | 1,109 | 0.1% | 18.2% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 6 | 1,038 | 0.6% | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 50 | 1,038 | 4.8% | 6.8% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 795 | 1,038 | 76.6% | 73.8% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 169 | 1,038 | 16.3% | 16.9% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 1,141 | 1,210 | 94.3% | 79.7% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 40 | 1,210 | 3.3% | 4.8% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 29 | 35 | 82.9% | 89.9% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

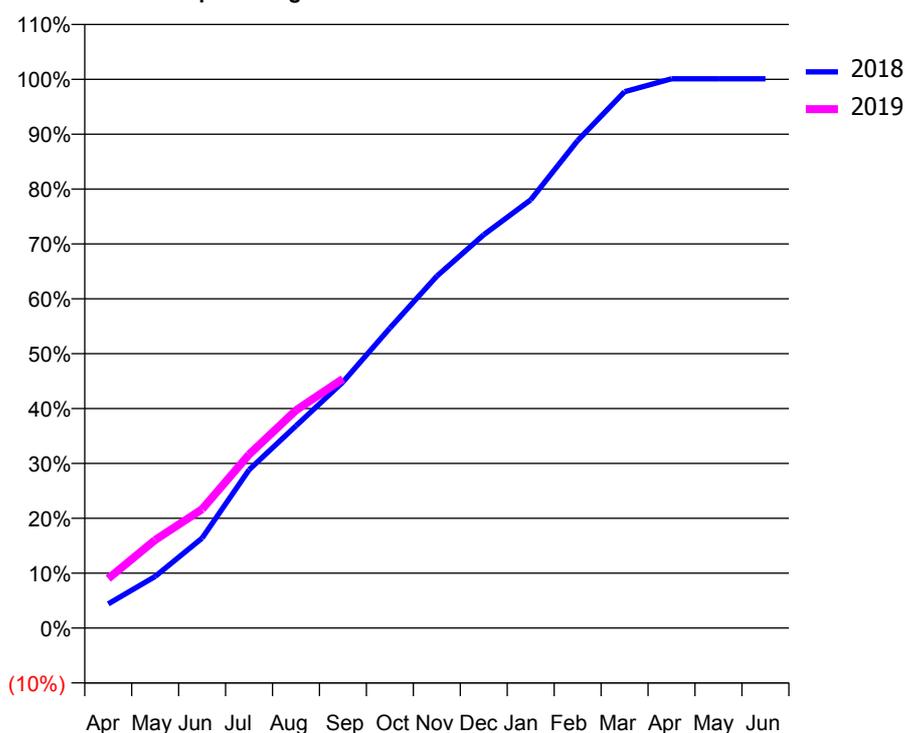
Q62 - Vital Signs Orthodontic At a Glance Contract Report for 919284/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|---------------|
| Name or company name | MR M ALIMADADIAN | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 16,948 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -17 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,134,425.71 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 13.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 392 | 747 | 1,529 |
| May | 1,816 | 1,593 | 2,721 |
| June | 2,890 | 2,778 | 3,670 |
| July | 4,765 | 4,888 | 5,360 |
| August | 5,958 | 6,246 | 6,725 |
| September | 7,618 | 7,598 | 7,698 |
| October | 10,194 | 9,262 | |
| November | 11,899 | 10,868 | |
| December | 13,374 | 12,149 | |
| January | 14,058 | 13,226 | |
| February | 15,531 | 15,053 | |
| March | 16,763 | 16,565 | |
| April | 16,994 | 16,965 | |
| May | 16,973 | 16,965 | |
| June | 16,973 | 16,965 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 821 | 887 | 92.6% | 73.9% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 63 | 887 | 7.1% | 8.0% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 3 | 887 | 0.3% | 18.2% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 6 | 821 | 0.7% | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 46 | 821 | 5.6% | 6.8% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 641 | 821 | 78.1% | 73.8% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 118 | 821 | 14.4% | 16.9% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 741 | 790 | 93.8% | 79.7% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 27 | 790 | 3.4% | 4.8% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 23 | 25 | 92.0% | 89.9% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

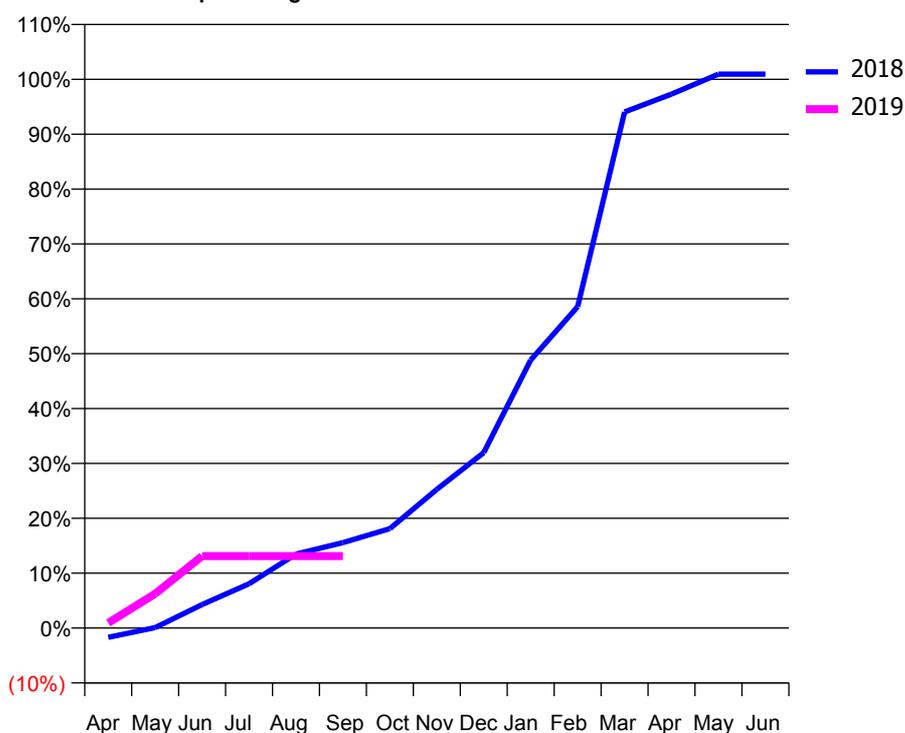
Q62 - Vital Signs Orthodontic At a Glance Contract Report for 925152/0003 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MR GP MANCINI | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,146 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -39 |
| Contract end date | 31/03/2019 | Baseline contract value | £271,923.19 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -4 | -71 | 39 |
| May | 127 | 4 | 259 |
| June | 127 | 178 | 544 |
| July | 730 | 335 | 544 |
| August | 773 | 559 | 544 |
| September | 1,195 | 645 | 544 |
| October | 1,454 | 751 | |
| November | 1,744 | 1,048 | |
| December | 2,044 | 1,326 | |
| January | 2,044 | 2,025 | |
| February | 2,784 | 2,428 | |
| March | 3,327 | 3,899 | |
| April | 4,012 | 4,034 | |
| May | 4,075 | 4,185 | |
| June | 4,075 | 4,185 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 200 | 242 | 82.6% | 73.9% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 242 | 1.2% | 8.0% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 39 | 242 | 16.1% | 18.2% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 200 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 9 | 200 | 4.5% | 6.8% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 146 | 200 | 73.0% | 73.8% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 43 | 200 | 21.5% | 16.9% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 120 | N/A | 79.7% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 120 | 1.7% | 4.8% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 89.9% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

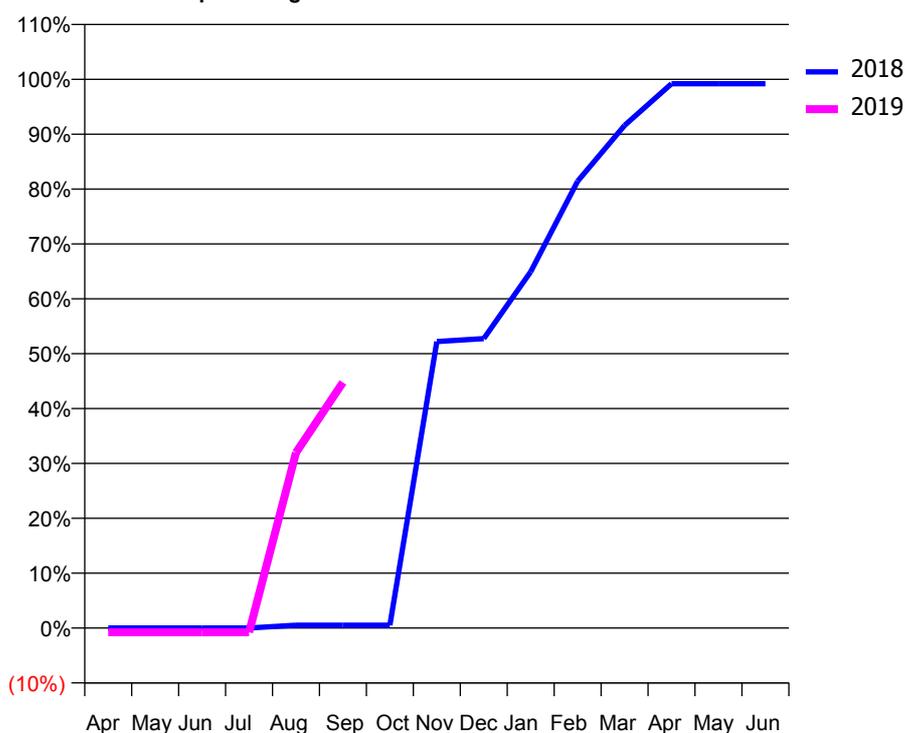
Q62 - Vital Signs Orthodontic At a Glance Contract Report for 925152/0005 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MR GP MANCINI | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,140 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 33 |
| Contract end date | 31/03/2019 | Baseline contract value | £271,503.47 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -93 | -1 | -33 |
| May | -9 | -1 | -33 |
| June | 12 | -1 | -33 |
| July | 358 | -1 | -33 |
| August | 1,039 | 22 | 1,324 |
| September | 1,251 | 22 | 1,853 |
| October | 2,266 | 22 | |
| November | 2,266 | 2,162 | |
| December | 2,267 | 2,184 | |
| January | 3,640 | 2,688 | |
| February | 3,682 | 3,371 | |
| March | 4,139 | 3,792 | |
| April | 4,139 | 4,107 | |
| May | 4,139 | 4,107 | |
| June | 4,139 | 4,107 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 289 | 386 | 74.9% | 73.9% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 4 | 386 | 1.0% | 8.0% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 93 | 386 | 24.1% | 18.2% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 289 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 11 | 289 | 3.8% | 6.8% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 213 | 289 | 73.7% | 73.8% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 65 | 289 | 22.5% | 16.9% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 148 | 157 | 94.3% | 79.7% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 7 | 157 | 4.5% | 4.8% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 89.9% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

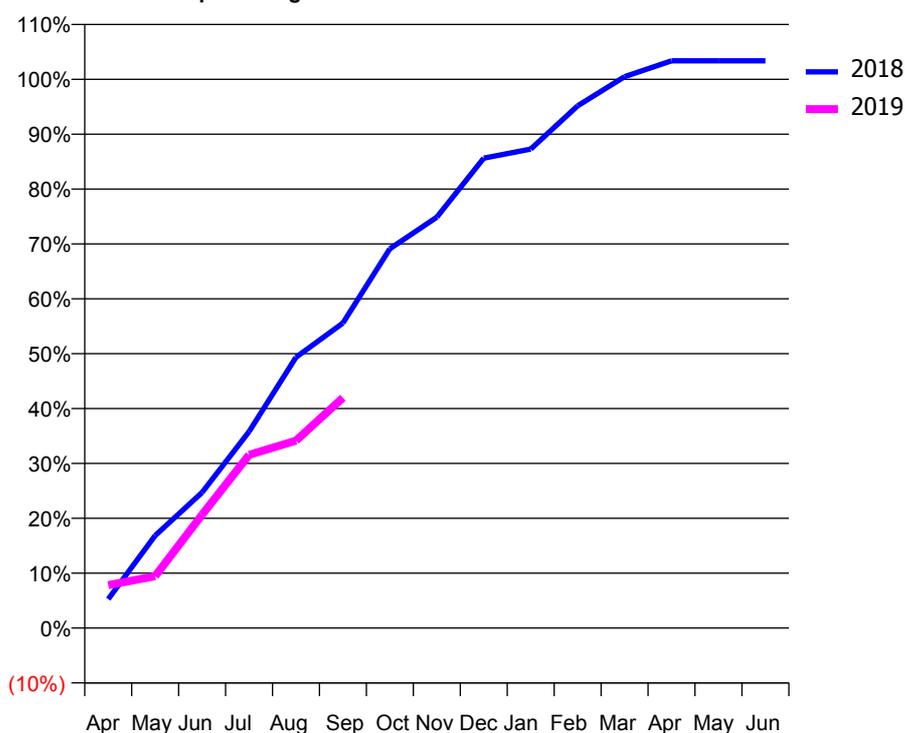
Q62 - Vital Signs Orthodontic At a Glance Contract Report for 959847/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR AY LAM | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,116 |
| Contract start date | 01/10/2008 | Carry forward orthodontic activity (UOA) | -102 |
| Contract end date | 31/03/2019 | Baseline contract value | £329,865.80 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 109 | 270 | 400 |
| May | 235 | 862 | 484 |
| June | 386 | 1,265 | 1,057 |
| July | 533 | 1,832 | 1,614 |
| August | 915 | 2,525 | 1,747 |
| September | 2,011 | 2,844 | 2,147 |
| October | 2,708 | 3,537 | |
| November | 3,569 | 3,831 | |
| December | 4,182 | 4,381 | |
| January | 4,623 | 4,465 | |
| February | 4,623 | 4,868 | |
| March | 5,274 | 5,141 | |
| April | 5,274 | 5,288 | |
| May | 5,274 | 5,288 | |
| June | 5,274 | 5,288 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 217 | 242 | 89.7% | 73.9% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 8 | 242 | 3.3% | 8.0% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 17 | 242 | 7.0% | 18.2% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 217 | N/A | 0.2% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 10 | 217 | 4.6% | 6.8% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 155 | 217 | 71.4% | 73.8% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 51 | 217 | 23.5% | 16.9% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 215 | 238 | 90.3% | 79.7% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 8 | 238 | 3.4% | 4.8% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 89.9% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

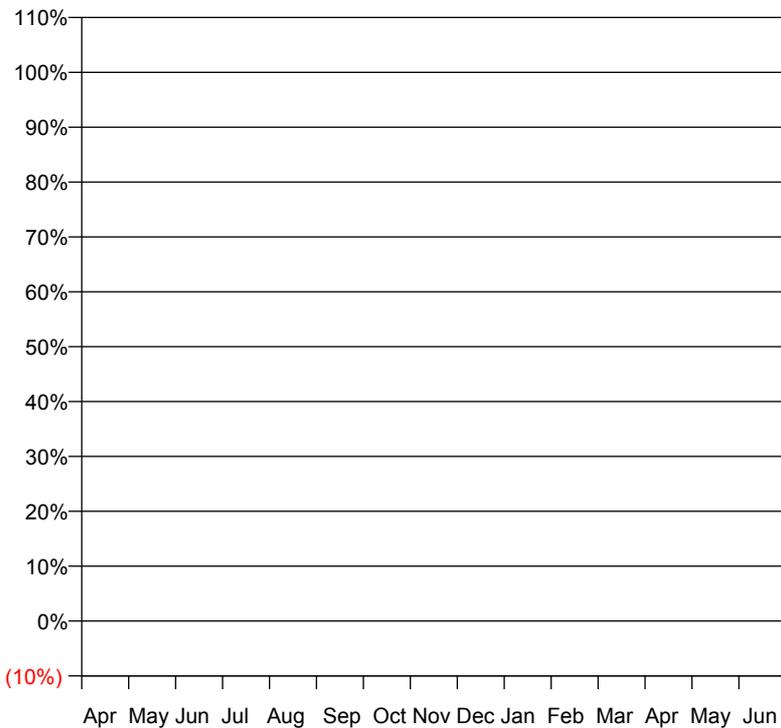
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 101435/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | IDH Limited | 18/19 Contracted general activity (UDA) | 13,959 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £364,160.61 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 0 |
| June | 0 | 0 | 0 |
| July | 0 | 0 | 0 |
| August | 0 | 0 | 1 |
| September | 0 | 0 | 1 |
| October | 0 | 0 | |
| November | 0 | 0 | |
| December | 0 | 0 | |
| January | 0 | 0 | |
| February | 0 | 0 | |
| March | 0 | 0 | |
| April | 0 | 0 | |
| May | 0 | 0 | |
| June | 0 | 0 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 0 | 1 | 0.0% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 1 | 0.0% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 1 | 1 | 100.0% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 0 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 0 | N/A | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 0 | N/A | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 0 | N/A | 13.1% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

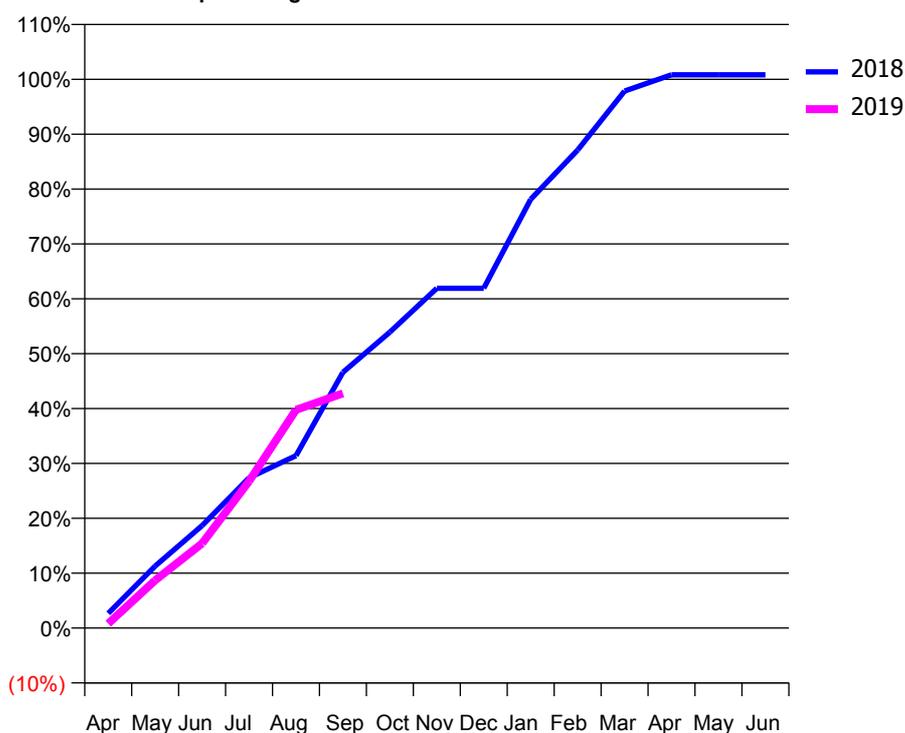
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 111732/0001 - September 2018

| | | | |
|----------------------|--------------------------------|---|-------------|
| Name or company name | Richmond Hill Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,813 |
| Contract start date | 31/10/2014 | Carry forward orthodontic activity (UOA) | -63 |
| Contract end date | 31/03/2019 | Baseline contract value | £514,064.38 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 38 | 210 | 63 |
| May | 1,410 | 882 | 680 |
| June | 1,741 | 1,459 | 1,205 |
| July | 2,141 | 2,139 | 2,091 |
| August | 2,975 | 2,454 | 3,107 |
| September | 4,069 | 3,642 | 3,342 |
| October | 4,376 | 4,213 | |
| November | 4,724 | 4,838 | |
| December | 5,535 | 4,838 | |
| January | 6,488 | 6,104 | |
| February | 6,488 | 6,805 | |
| March | 7,575 | 7,645 | |
| April | 7,851 | 7,876 | |
| May | 7,851 | 7,876 | |
| June | 7,851 | 7,876 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 369 | 369 | 100.0% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 369 | 0.0% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 0 | 369 | 0.0% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 369 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 10 | 369 | 2.7% | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 321 | 369 | 87.0% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 38 | 369 | 10.3% | 13.1% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 428 | N/A | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 11 | 428 | 2.6% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 12 | 14 | 85.7% | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

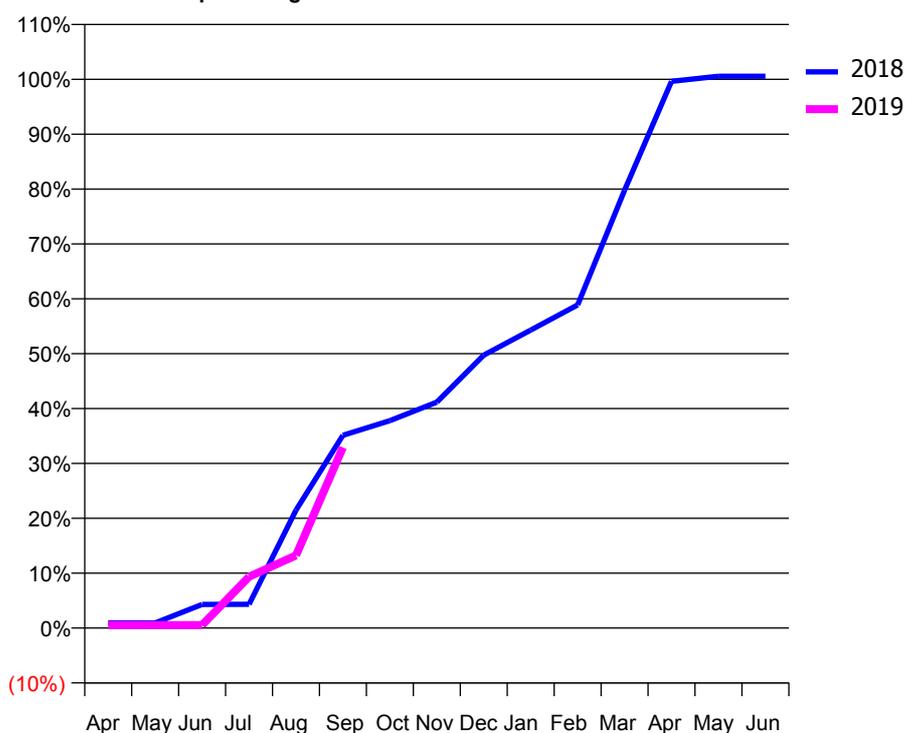
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 115681/0002 - September 2018

| | | | |
|----------------------|-----------------------------|---|-------------|
| Name or company name | Bateman, Knight & McConnell | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,638 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | -20 |
| Contract end date | 31/03/2019 | Baseline contract value | £244,225.27 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -7 | 34 | 20 |
| May | -7 | 34 | 20 |
| June | 282 | 157 | 20 |
| July | 455 | 158 | 341 |
| August | 486 | 782 | 482 |
| September | 767 | 1,278 | 1,198 |
| October | 1,197 | 1,375 | |
| November | 1,472 | 1,498 | |
| December | 1,834 | 1,810 | |
| January | 2,064 | 1,976 | |
| February | 2,206 | 2,143 | |
| March | 2,969 | 2,904 | |
| April | 3,516 | 3,625 | |
| May | 3,672 | 3,658 | |
| June | 3,672 | 3,658 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 158 | 391 | 40.4% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 22 | 391 | 5.6% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 211 | 391 | 54.0% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 158 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 18 | 158 | 11.4% | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 115 | 158 | 72.8% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 17 | 158 | 10.8% | 13.1% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 151 | 164 | 92.1% | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 164 | 0.6% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

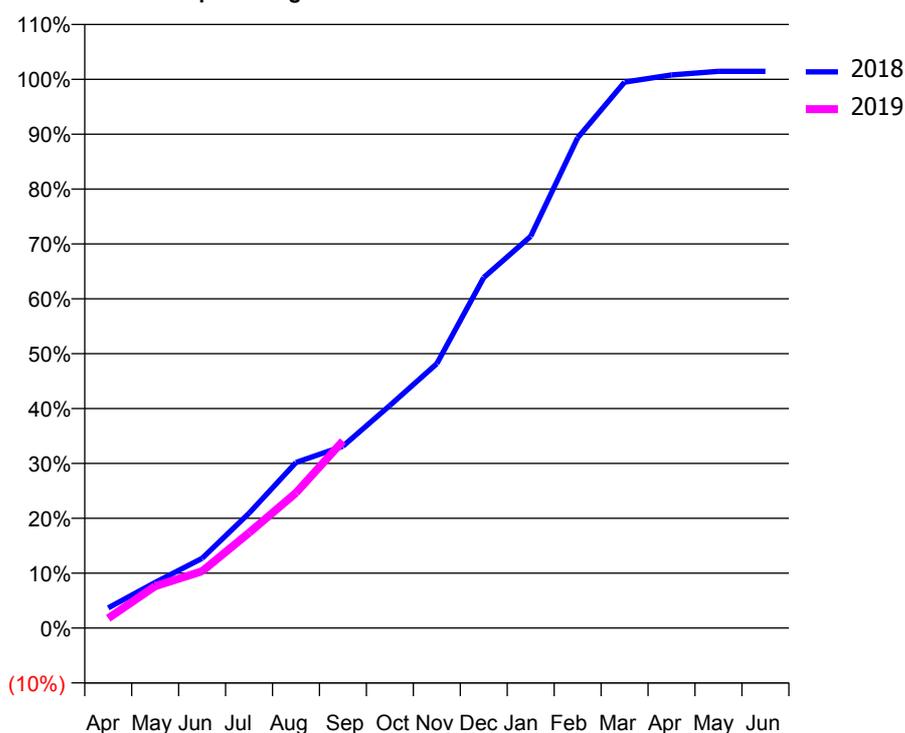
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 117323/0001 - September 2018

| | | | |
|----------------------|--------------------------------|---|-------------|
| Name or company name | Wimbledon Orthodontic Practice | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,406 |
| Contract start date | 28/02/2008 | Carry forward orthodontic activity (UOA) | -93 |
| Contract end date | 31/03/2019 | Baseline contract value | £431,453.69 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 603 | 235 | 114 |
| May | 1,803 | 533 | 489 |
| June | 3,130 | 814 | 663 |
| July | 4,016 | 1,341 | 1,112 |
| August | 4,415 | 1,933 | 1,579 |
| September | 4,774 | 2,122 | 2,183 |
| October | 4,895 | 2,598 | |
| November | 5,153 | 3,087 | |
| December | 5,399 | 4,093 | |
| January | 5,603 | 4,573 | |
| February | 6,105 | 5,723 | |
| March | 6,620 | 6,373 | |
| April | 6,645 | 6,457 | |
| May | 6,795 | 6,499 | |
| June | 6,795 | 6,499 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 318 | 506 | 62.8% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 67 | 506 | 13.2% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 121 | 506 | 23.9% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 318 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 6 | 318 | 1.9% | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 281 | 318 | 88.4% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 31 | 318 | 9.7% | 13.1% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 268 | 335 | 80.0% | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 28 | 335 | 8.4% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 15 | 15 | 100.0% | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

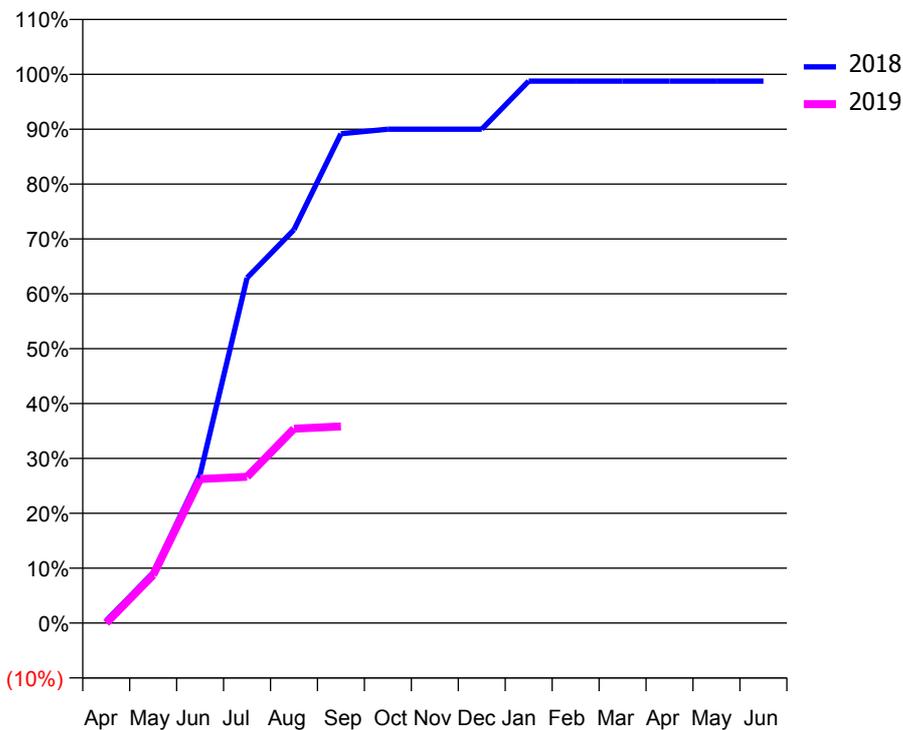
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 117471/0001 - September 2018

| | | | |
|----------------------|-----------------------------------|---|-------------|
| Name or company name | Summerstown Dental Centre Limited | 18/19 Contracted general activity (UDA) | 11,000 |
| Contract type name | Pilot Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 240 |
| Contract start date | 01/06/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £339,572.22 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -1 | 1 | 0 |
| May | 41 | 22 | 21 |
| June | 41 | 65 | 63 |
| July | 43 | 151 | 64 |
| August | 106 | 172 | 85 |
| September | 129 | 214 | 86 |
| October | 151 | 216 | |
| November | 174 | 216 | |
| December | 196 | 216 | |
| January | 259 | 237 | |
| February | 259 | 237 | |
| March | 259 | 237 | |
| April | 259 | 237 | |
| May | 259 | 237 | |
| June | 259 | 237 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 5 | 9 | 55.6% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 9 | 0.0% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 4 | 9 | 44.4% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 5 | 20.0% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 5 | N/A | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 4 | 5 | 80.0% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 5 | N/A | 13.1% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 14 | N/A | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 14 | 0.0% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

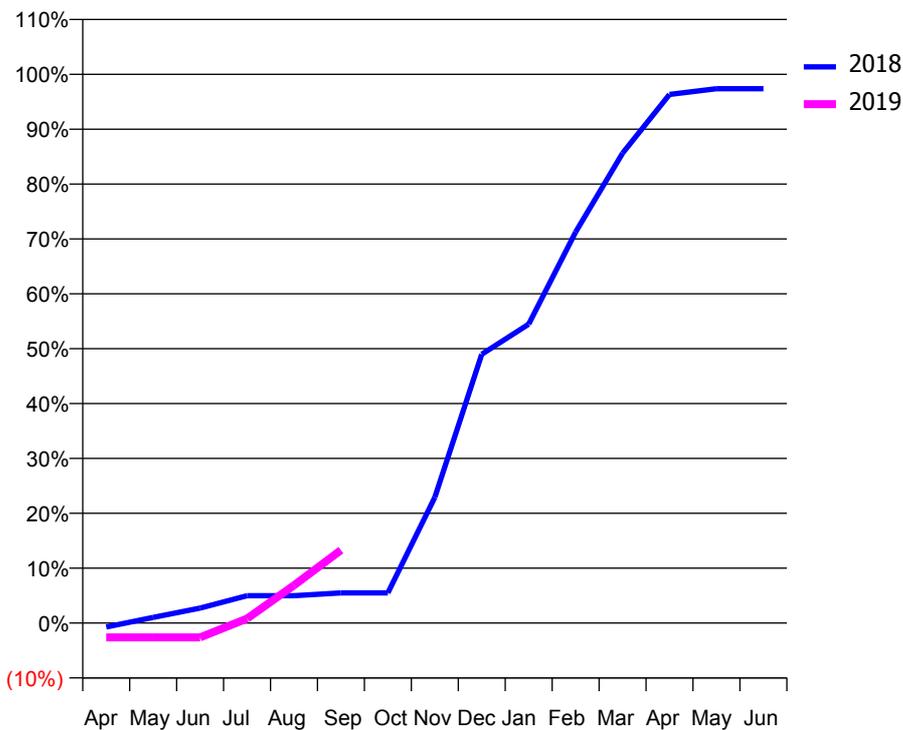
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 119644/0001 - September 2018

| | | | |
|----------------------|----------------------------------|---|-------------|
| Name or company name | Perfect Smile Associates Limited | 18/19 Contracted general activity (UDA) | 15,740 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 362 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,000 |
| Contract start date | 17/05/2011 | Carry forward orthodontic activity (UOA) | 105 |
| Contract end date | | Baseline contract value | £737,400.94 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.08 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 14 | -30 | -105 |
| May | 309 | 41 | -105 |
| June | 685 | 109 | -105 |
| July | 959 | 199 | 33 |
| August | 1,254 | 199 | 275 |
| September | 1,254 | 220 | 531 |
| October | 1,776 | 220 | |
| November | 1,776 | 917 | |
| December | 2,485 | 1,959 | |
| January | 3,159 | 2,179 | |
| February | 3,280 | 2,850 | |
| March | 3,721 | 3,425 | |
| April | 3,968 | 3,853 | |
| May | 3,968 | 3,895 | |
| June | 3,968 | 3,895 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 204 | 527 | 38.7% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 137 | 527 | 26.0% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 186 | 527 | 35.3% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 204 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 204 | 0.5% | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 190 | 204 | 93.1% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 12 | 204 | 5.9% | 13.1% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 8 | 18 | 44.4% | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 18 | 0.0% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

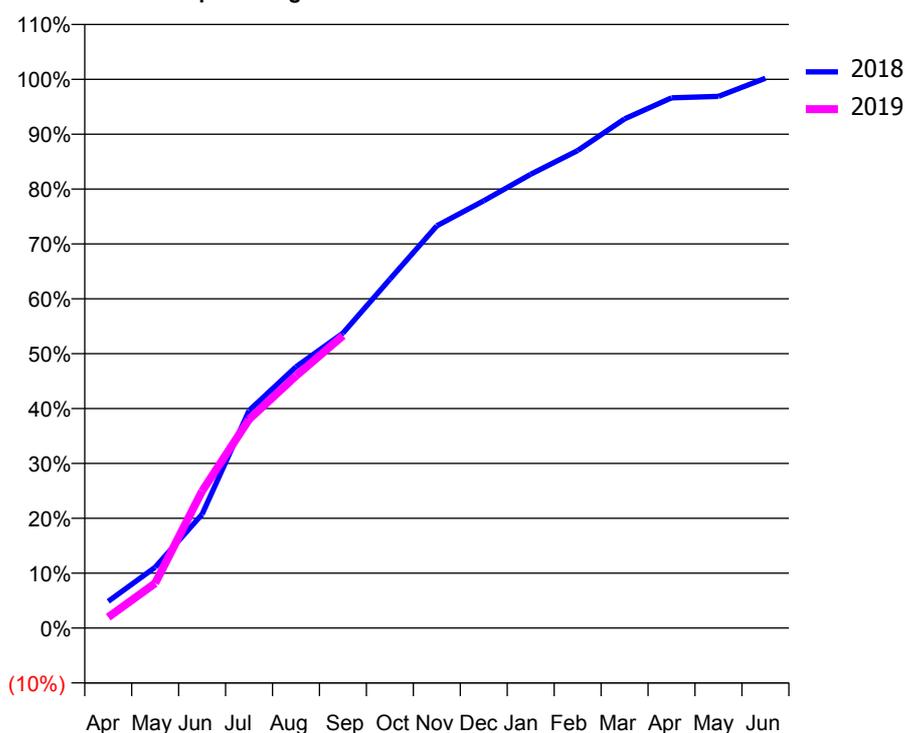
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 120820/0001 - September 2018

| | | | |
|----------------------|-----------------------------|---|---------------|
| Name or company name | Sutton Orthodontic Practice | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 15,545 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -29 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,046,427.25 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 7.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 321 | 755 | 306 |
| May | 2,481 | 1,723 | 1,270 |
| June | 4,249 | 3,224 | 3,878 |
| July | 5,917 | 6,163 | 5,912 |
| August | 7,346 | 7,399 | 7,144 |
| September | 8,333 | 8,354 | 8,282 |
| October | 9,669 | 9,882 | |
| November | 11,398 | 11,394 | |
| December | 12,708 | 12,103 | |
| January | 13,899 | 12,853 | |
| February | 14,546 | 13,524 | |
| March | 15,639 | 14,423 | |
| April | 15,739 | 15,019 | |
| May | 15,781 | 15,062 | |
| June | 15,802 | 15,574 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 749 | 945 | 79.3% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 103 | 945 | 10.9% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 93 | 945 | 9.8% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 749 | 0.1% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 749 | 0.7% | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 621 | 749 | 82.9% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 119 | 749 | 15.9% | 13.1% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 524 | 644 | 81.4% | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 68 | 644 | 10.6% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 18 | 18 | 100.0% | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

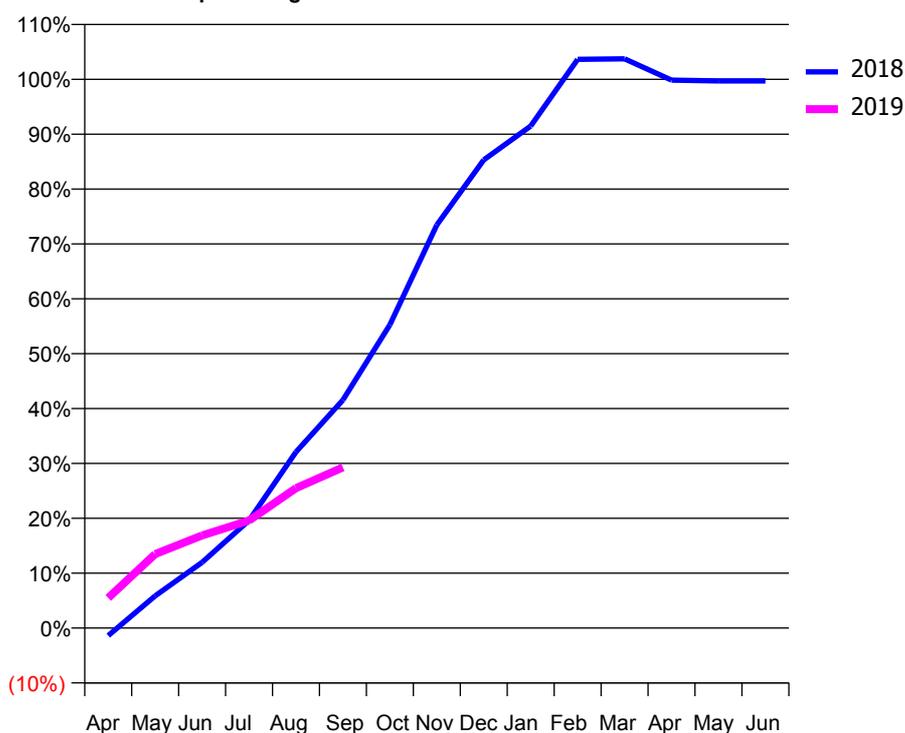
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 121401/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | Namta Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 12,950 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 40 |
| Contract end date | 31/03/2019 | Baseline contract value | £850,234.13 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 916 | -180 | 713 |
| May | 2,157 | 759 | 1,745 |
| June | 3,296 | 1,551 | 2,186 |
| July | 4,893 | 2,542 | 2,538 |
| August | 6,082 | 4,155 | 3,302 |
| September | 7,606 | 5,382 | 3,793 |
| October | 9,126 | 7,157 | |
| November | 9,578 | 9,514 | |
| December | 10,180 | 11,047 | |
| January | 10,549 | 11,845 | |
| February | 10,920 | 13,420 | |
| March | 11,909 | 13,434 | |
| April | 12,748 | 12,931 | |
| May | 12,769 | 12,910 | |
| June | 12,769 | 12,910 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 560 | 771 | 72.6% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 64 | 771 | 8.3% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 147 | 771 | 19.1% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 560 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 40 | 560 | 7.1% | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 448 | 560 | 80.0% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 70 | 560 | 12.5% | 13.1% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 561 | 616 | 91.1% | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 37 | 616 | 6.0% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 19 | 22 | 86.4% | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

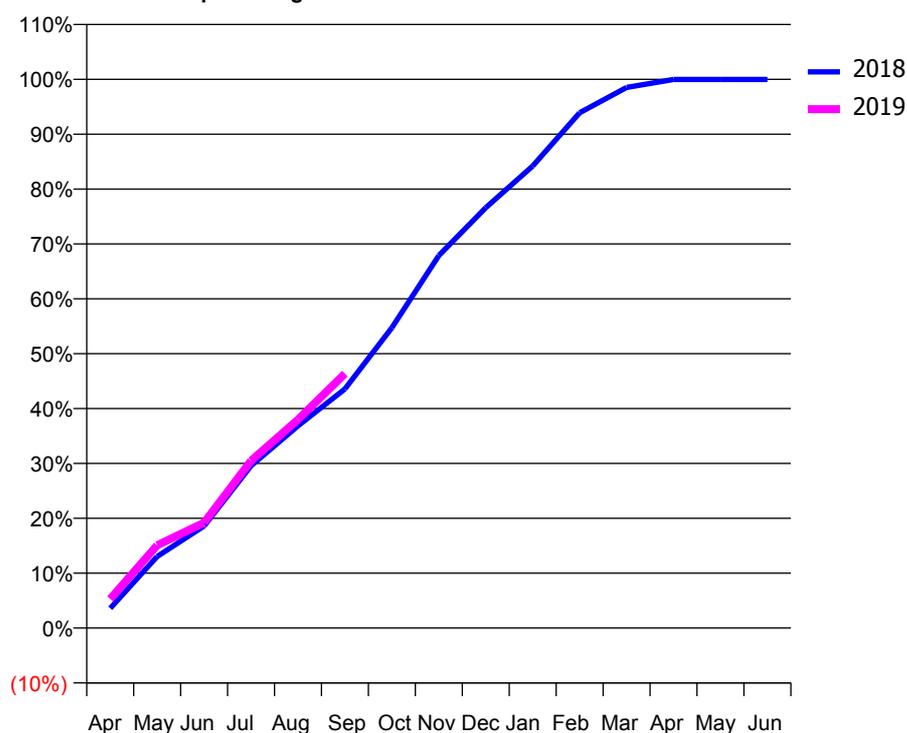
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 125423/0001 - September 2018

| | | | |
|----------------------|----------------------------------|---|-------------|
| Name or company name | Chapel Road Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 14,528 |
| Contract start date | 01/08/2009 | Carry forward orthodontic activity (UOA) | 5 |
| Contract end date | 31/03/2019 | Baseline contract value | £998,563.28 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.21 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 970 | 525 | 772 |
| May | 2,146 | 1,896 | 2,191 |
| June | 3,595 | 2,701 | 2,791 |
| July | 4,996 | 4,297 | 4,429 |
| August | 5,641 | 5,354 | 5,519 |
| September | 6,383 | 6,330 | 6,737 |
| October | 7,205 | 7,952 | |
| November | 8,333 | 9,863 | |
| December | 9,134 | 11,130 | |
| January | 9,898 | 12,232 | |
| February | 11,971 | 13,643 | |
| March | 13,860 | 14,313 | |
| April | 14,528 | 14,522 | |
| May | 14,528 | 14,523 | |
| June | 14,528 | 14,523 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 692 | 1,179 | 58.7% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 289 | 1,179 | 24.5% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 198 | 1,179 | 16.8% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 692 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 37 | 692 | 5.3% | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 637 | 692 | 92.1% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 16 | 692 | 2.3% | 13.1% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 485 | 650 | 74.6% | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 13 | 650 | 2.0% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 15 | 15 | 100.0% | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

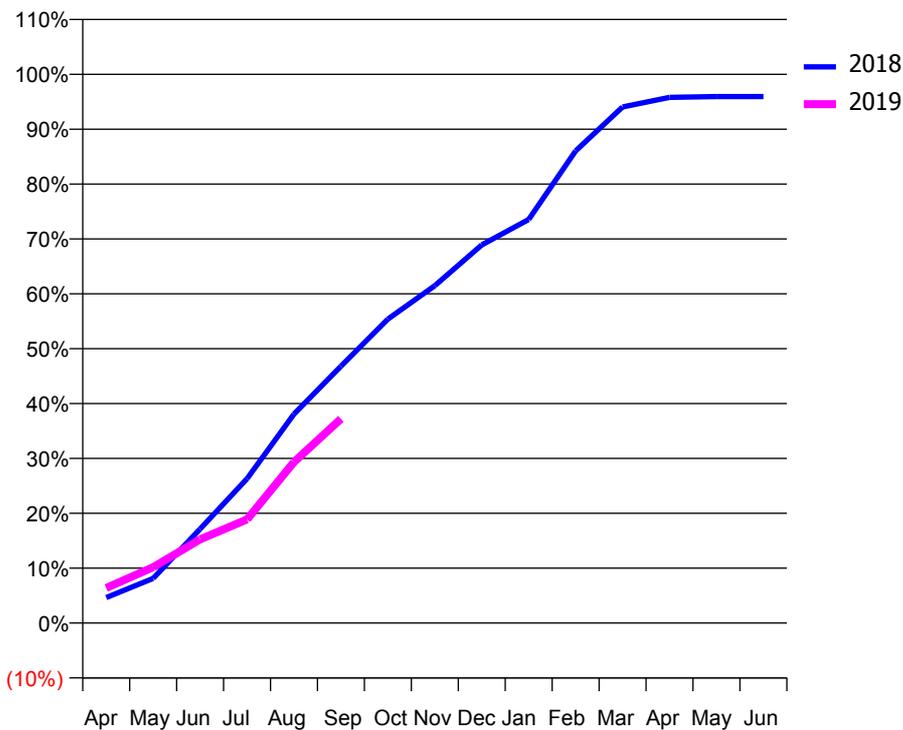
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 141097/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Mr DJ Mehigan & Miss AM Peel | 18/19 Contracted general activity (UDA) | 14,962 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 11 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 688 |
| Contract start date | 01/11/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £376,806.25 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.91 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 39 | 32 | 44 |
| May | 58 | 56 | 70 |
| June | 83 | 118 | 105 |
| July | 107 | 181 | 130 |
| August | 136 | 262 | 202 |
| September | 180 | 322 | 256 |
| October | 214 | 381 | |
| November | 285 | 423 | |
| December | 305 | 474 | |
| January | 339 | 506 | |
| February | 403 | 592 | |
| March | 488 | 647 | |
| April | 529 | 659 | |
| May | 529 | 660 | |
| June | 529 | 660 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 7 | 630 | 1.1% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 11 | 630 | 1.7% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 612 | 630 | 97.1% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 7 | 14.3% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 7 | N/A | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 6 | 7 | 85.7% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 7 | N/A | 13.1% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 3 | 6 | 50.0% | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 6 | 50.0% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

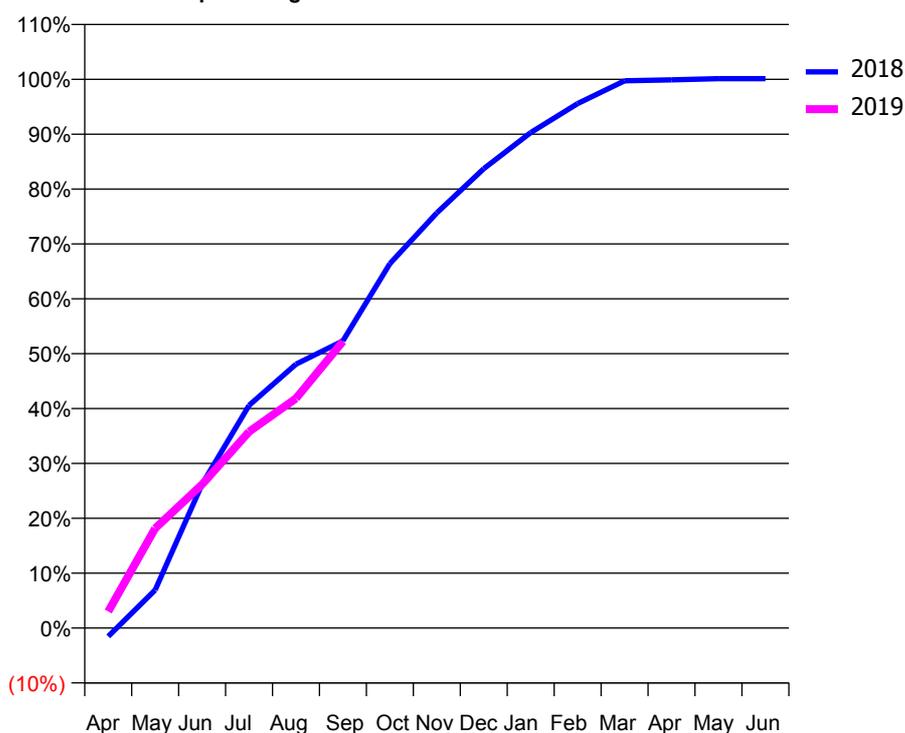
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 146498/0001 - September 2018

| | | | |
|----------------------|-----------------------|---|---------------|
| Name or company name | The McDonogh Practice | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 29,821 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -32 |
| Contract end date | 31/03/2019 | Baseline contract value | £2,043,899.10 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 14.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|--------|
| | 2017 | 2018 | 2019 |
| April | -258 | -459 | 898 |
| May | 4,498 | 2,066 | 5,414 |
| June | 8,671 | 7,819 | 7,805 |
| July | 12,608 | 12,106 | 10,671 |
| August | 14,098 | 14,343 | 12,482 |
| September | 17,620 | 15,606 | 15,575 |
| October | 20,616 | 19,800 | |
| November | 22,961 | 22,560 | |
| December | 24,348 | 24,961 | |
| January | 25,286 | 26,924 | |
| February | 27,182 | 28,503 | |
| March | 28,841 | 29,742 | |
| April | 29,275 | 29,787 | |
| May | 29,361 | 29,853 | |
| June | 29,362 | 29,853 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 1,411 | 2,596 | 54.4% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 357 | 2,596 | 13.8% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 828 | 2,596 | 31.9% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 2 | 1,411 | 0.1% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 59 | 1,411 | 4.2% | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 1,035 | 1,411 | 73.4% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 298 | 1,411 | 21.1% | 13.1% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 1,128 | 1,309 | 86.2% | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 83 | 1,309 | 6.3% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 33 | 35 | 94.3% | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

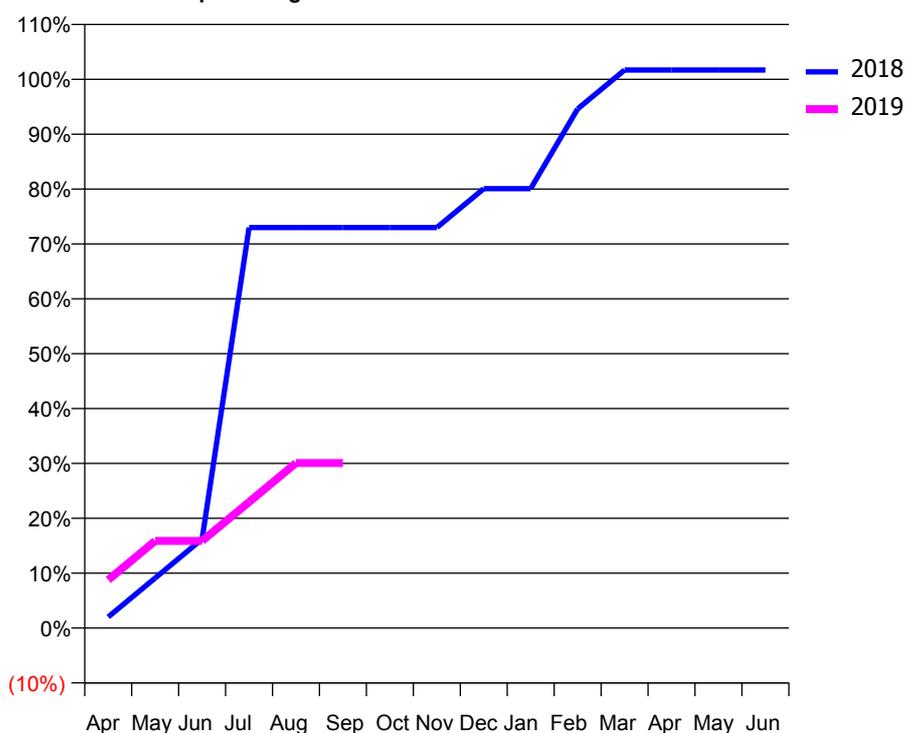
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 147060/0001 - September 2018

| | | | |
|----------------------|---------------------------|---|-------------|
| Name or company name | Purley Whites Dental Care | 18/19 Contracted general activity (UDA) | 10,277 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -143 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 296 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -5 |
| Contract end date | | Baseline contract value | £285,754.66 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 6 | 6 | 26 |
| May | 6 | 27 | 47 |
| June | 7 | 48 | 47 |
| July | 28 | 216 | 68 |
| August | 70 | 216 | 89 |
| September | 91 | 216 | 89 |
| October | 113 | 216 | |
| November | 114 | 216 | |
| December | 135 | 237 | |
| January | 303 | 237 | |
| February | 303 | 280 | |
| March | 303 | 301 | |
| April | 303 | 301 | |
| May | 303 | 301 | |
| June | 303 | 301 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 8 | 9 | 88.9% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 9 | 0.0% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 1 | 9 | 11.1% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 8 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 6 | 8 | 75.0% | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 2 | 8 | 25.0% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 8 | N/A | 13.1% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 7 | 15 | 46.7% | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 15 | 20.0% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

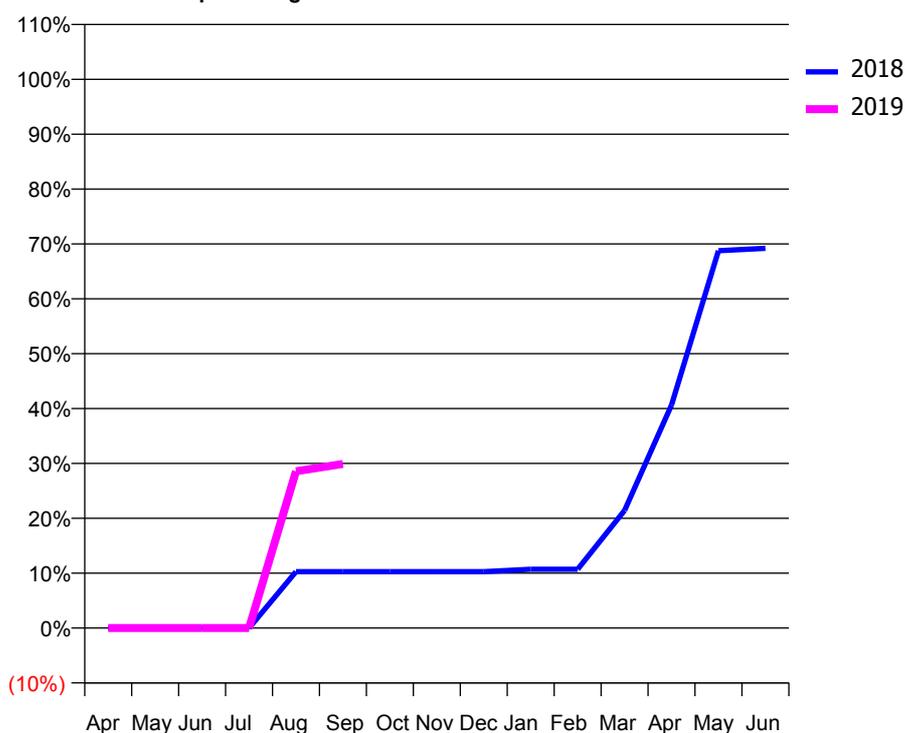
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 166634/0001 - September 2018

| | | | |
|----------------------|---------------------------------|---|-------------|
| Name or company name | Lancaster House Dental Practice | 18/19 Contracted general activity (UDA) | 14,290 |
| Contract type name | Pilot Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 224 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £392,377.46 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 0 |
| June | 0 | 0 | 0 |
| July | 0 | 0 | 0 |
| August | 1 | 23 | 64 |
| September | 1 | 23 | 67 |
| October | 2 | 23 | |
| November | 2 | 23 | |
| December | 2 | 23 | |
| January | 24 | 24 | |
| February | 24 | 24 | |
| March | 110 | 48 | |
| April | 153 | 91 | |
| May | 195 | 154 | |
| June | 195 | 155 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 9 | 19 | 47.4% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 6 | 19 | 31.6% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 4 | 19 | 21.1% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 9 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 9 | N/A | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 9 | 9 | 100.0% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 9 | N/A | 13.1% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 3 | N/A | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 3 | 33.3% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

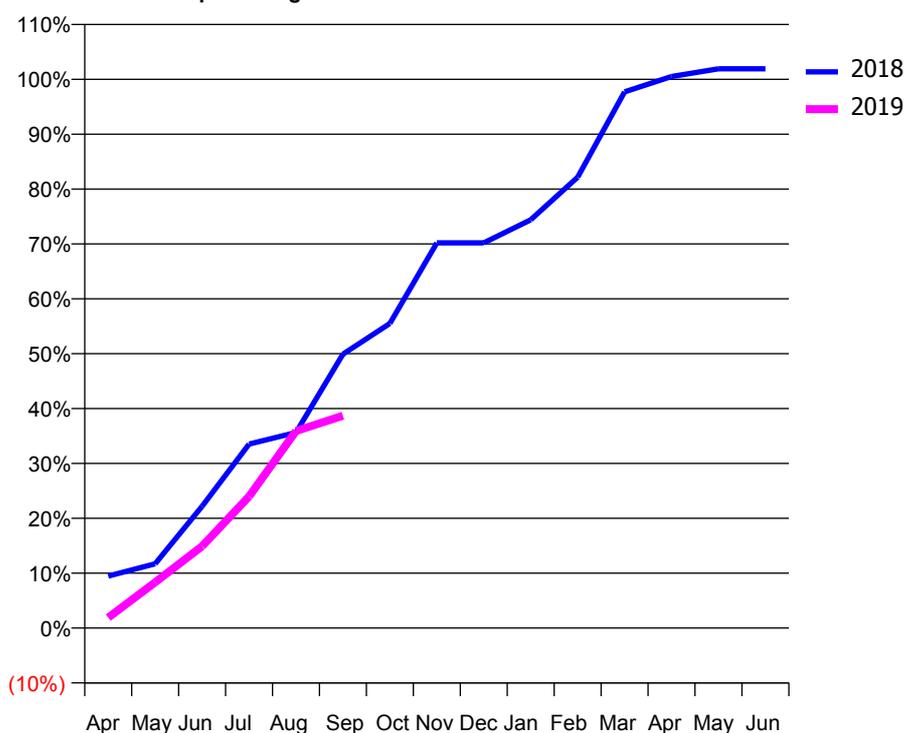
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 167592/0001 - September 2018

| | | | |
|----------------------|-----------------------|---|-------------|
| Name or company name | Quadrant Orthodontics | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,000 |
| Contract start date | 02/11/2011 | Carry forward orthodontic activity (UOA) | -57 |
| Contract end date | 31/03/2019 | Baseline contract value | £199,141.91 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 51 | 284 | 57 |
| May | 540 | 351 | 250 |
| June | 774 | 666 | 447 |
| July | 1,240 | 1,006 | 720 |
| August | 2,547 | 1,069 | 1,077 |
| September | 2,554 | 1,497 | 1,161 |
| October | 2,568 | 1,665 | |
| November | 2,574 | 2,106 | |
| December | 2,605 | 2,106 | |
| January | 2,775 | 2,232 | |
| February | 2,775 | 2,465 | |
| March | 2,888 | 2,931 | |
| April | 3,051 | 3,015 | |
| May | 3,051 | 3,057 | |
| June | 3,051 | 3,057 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 132 | 132 | 100.0% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 132 | 0.0% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 0 | 132 | 0.0% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 132 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 132 | 2.3% | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 114 | 132 | 86.4% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 13 | 132 | 9.8% | 13.1% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 1 | 153 | 0.7% | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 153 | 2.6% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

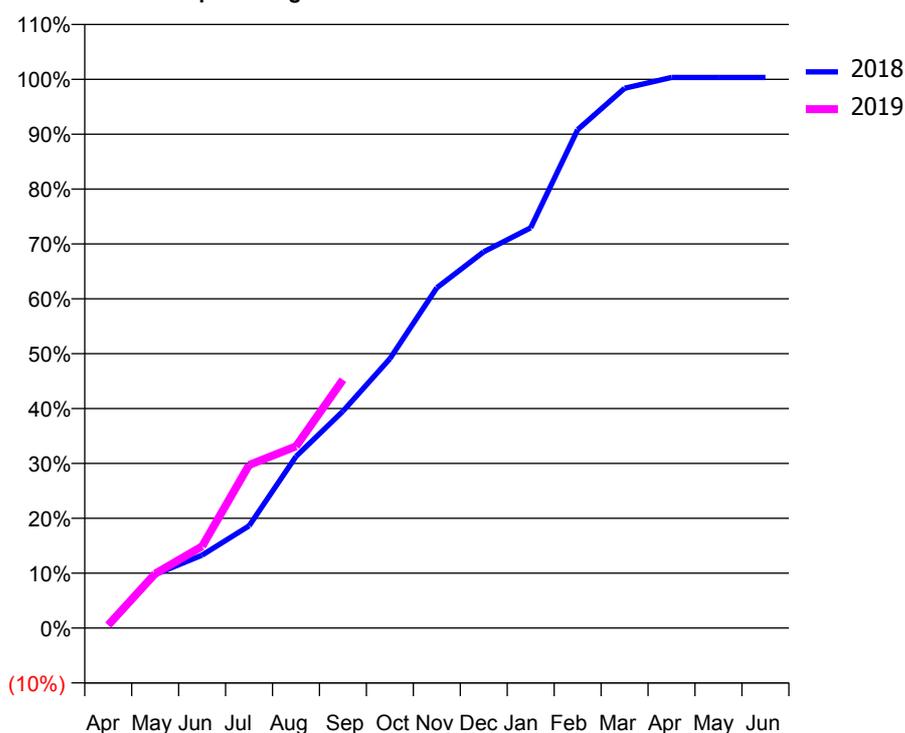
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 169552/0001 - September 2018

| | | | |
|----------------------|------------------------|---|-------------|
| Name or company name | Battersea Orthodontics | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 10,227 |
| Contract start date | 05/02/2010 | Carry forward orthodontic activity (UOA) | -33 |
| Contract end date | 31/03/2019 | Baseline contract value | £664,739.28 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 98 | 60 | 57 |
| May | 1,037 | 998 | 1,014 |
| June | 1,528 | 1,360 | 1,523 |
| July | 3,208 | 1,906 | 3,040 |
| August | 3,838 | 3,197 | 3,386 |
| September | 4,678 | 4,042 | 4,628 |
| October | 5,383 | 5,019 | |
| November | 6,303 | 6,342 | |
| December | 7,258 | 7,012 | |
| January | 8,166 | 7,459 | |
| February | 9,396 | 9,288 | |
| March | 10,216 | 10,061 | |
| April | 10,287 | 10,260 | |
| May | 10,287 | 10,260 | |
| June | 10,287 | 10,260 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 520 | 691 | 75.3% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 691 | 0.0% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 171 | 691 | 24.7% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 520 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 27 | 520 | 5.2% | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 407 | 520 | 78.3% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 86 | 520 | 16.5% | 13.1% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 349 | 610 | 57.2% | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 9 | 610 | 1.5% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 16 | 18 | 88.9% | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

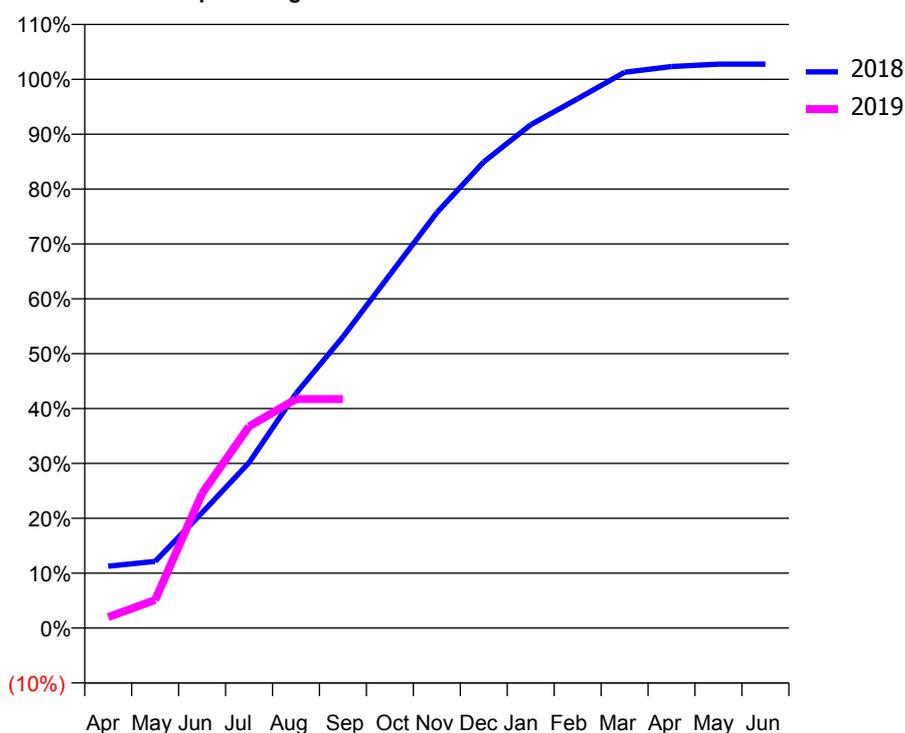
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 184543/0001 - September 2018

| | | | |
|----------------------|--|---|-------------|
| Name or company name | Grosvenor Orthodontic Clinic (Beckenham) Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 14,345 |
| Contract start date | 01/02/2013 | Carry forward orthodontic activity (UOA) | -287 |
| Contract end date | 31/03/2019 | Baseline contract value | £916,086.06 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 1,183 | 1,617 | 287 |
| May | 2,535 | 1,744 | 732 |
| June | 3,280 | 3,018 | 3,520 |
| July | 5,048 | 4,325 | 5,273 |
| August | 6,558 | 6,131 | 5,987 |
| September | 8,244 | 7,613 | 5,987 |
| October | 9,474 | 9,237 | |
| November | 10,450 | 10,861 | |
| December | 11,652 | 12,186 | |
| January | 13,462 | 13,156 | |
| February | 14,265 | 13,836 | |
| March | 14,374 | 14,530 | |
| April | 14,374 | 14,677 | |
| May | 14,374 | 14,740 | |
| June | 14,374 | 14,740 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 622 | 642 | 96.9% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 642 | 0.3% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 18 | 642 | 2.8% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 622 | 0.2% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 622 | N/A | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 553 | 622 | 88.9% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 63 | 622 | 10.1% | 13.1% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 382 | 445 | 85.8% | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 31 | 445 | 7.0% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 11 | 11 | 100.0% | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

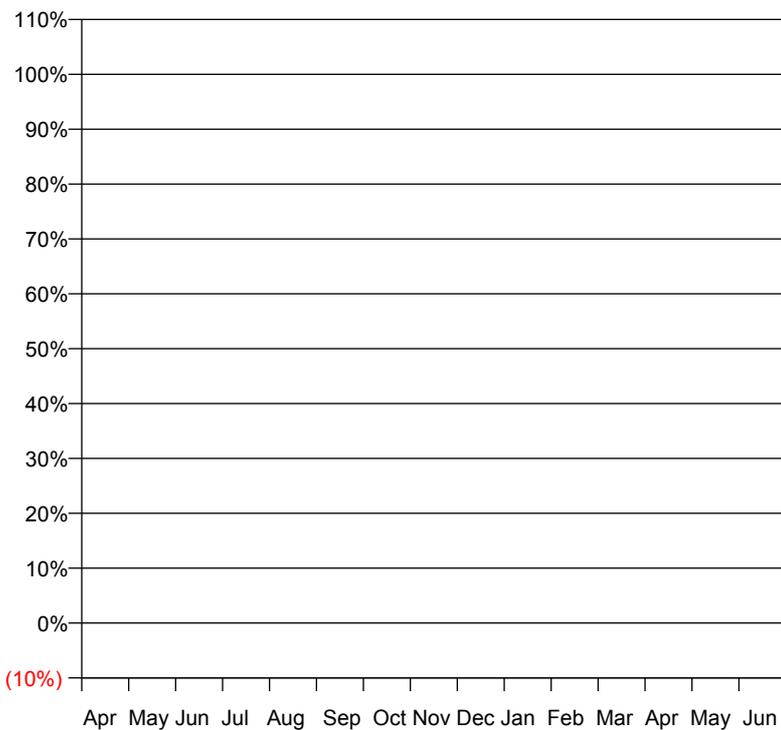
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 186198/0001 - September 2018

| | | | |
|----------------------|---------------------------------|---|-------------|
| Name or company name | S Cowley, R Ingham and J Angelo | 18/19 Contracted general activity (UDA) | 29,500 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 804 |
| Purpose of contract | General | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 03/12/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £831,221.86 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



— 2018
— 2019

| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 0 |
| June | 0 | 0 | 0 |
| July | 0 | 0 | 1 |
| August | 0 | 0 | 1 |
| September | 0 | 0 | 1 |
| October | 0 | 0 | |
| November | 0 | 0 | |
| December | 0 | 0 | |
| January | 0 | 0 | |
| February | 0 | 0 | |
| March | 0 | 0 | |
| April | 0 | 0 | |
| May | 0 | 0 | |
| June | 0 | 0 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 0 | 1 | 0.0% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 1 | 0.0% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 1 | 1 | 100.0% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 0 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 0 | N/A | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 0 | N/A | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 0 | N/A | 13.1% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

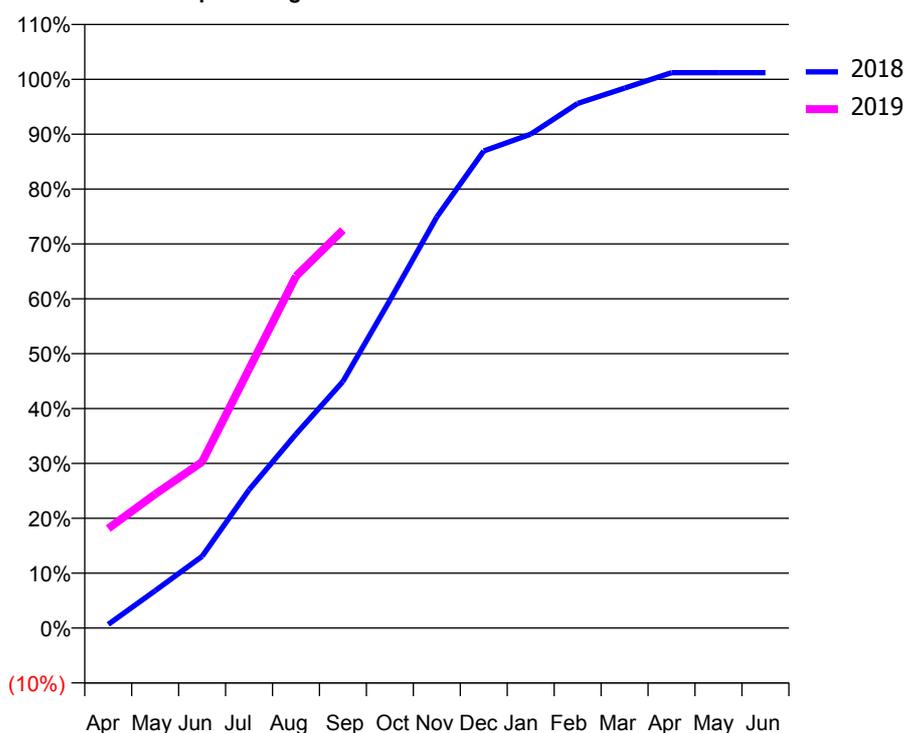
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 273740/0003 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR J PATEL | 18/19 Contracted general activity (UDA) | 4,500 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -90 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 750 |
| Contract start date | 01/10/2013 | Carry forward orthodontic activity (UOA) | -9 |
| Contract end date | | Baseline contract value | £152,113.45 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.09 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 3 | 5 | 136 |
| May | 7 | 51 | 183 |
| June | 33 | 98 | 227 |
| July | 34 | 189 | 354 |
| August | 39 | 265 | 481 |
| September | 39 | 337 | 544 |
| October | 40 | 448 | |
| November | 203 | 562 | |
| December | 227 | 652 | |
| January | 249 | 675 | |
| February | 309 | 717 | |
| March | 501 | 738 | |
| April | 501 | 759 | |
| May | 501 | 759 | |
| June | 501 | 759 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 44 | 78 | 56.4% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 13 | 78 | 16.7% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 21 | 78 | 26.9% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 44 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 44 | 2.3% | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 35 | 44 | 79.5% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 8 | 44 | 18.2% | 13.1% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 1 | 2 | 50.0% | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 2 | 0.0% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

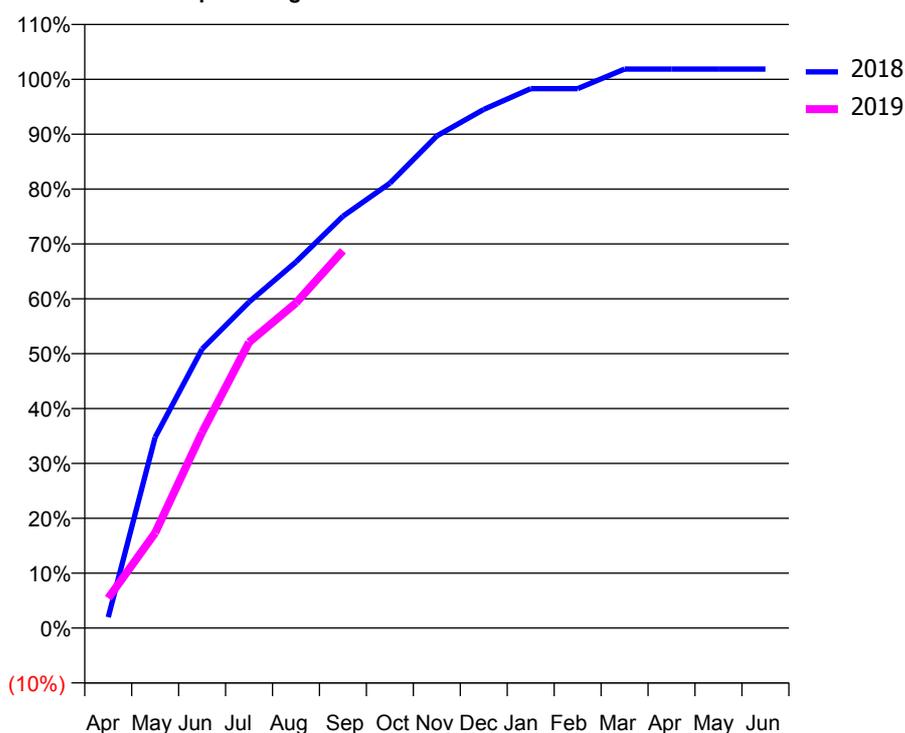
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 336491/0002 - September 2018

| | | | |
|----------------------|-------------------|---|-------------|
| Name or company name | MISS JA SILVESTER | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,764 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | -33 |
| Contract end date | 31/03/2019 | Baseline contract value | £116,158.87 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 35 | 35 | 96 |
| May | 469 | 613 | 306 |
| June | 561 | 897 | 629 |
| July | 851 | 1,048 | 919 |
| August | 921 | 1,177 | 1,045 |
| September | 1,006 | 1,324 | 1,213 |
| October | 1,222 | 1,430 | |
| November | 1,546 | 1,582 | |
| December | 1,887 | 1,667 | |
| January | 1,887 | 1,734 | |
| February | 1,887 | 1,734 | |
| March | 1,887 | 1,797 | |
| April | 1,887 | 1,797 | |
| May | 1,887 | 1,797 | |
| June | 1,887 | 1,797 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 81 | 88 | 92.0% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 88 | 0.0% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 7 | 88 | 8.0% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 81 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 81 | 2.5% | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 59 | 81 | 72.8% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 19 | 81 | 23.5% | 13.1% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 67 | 71 | 94.4% | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 71 | 1.4% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

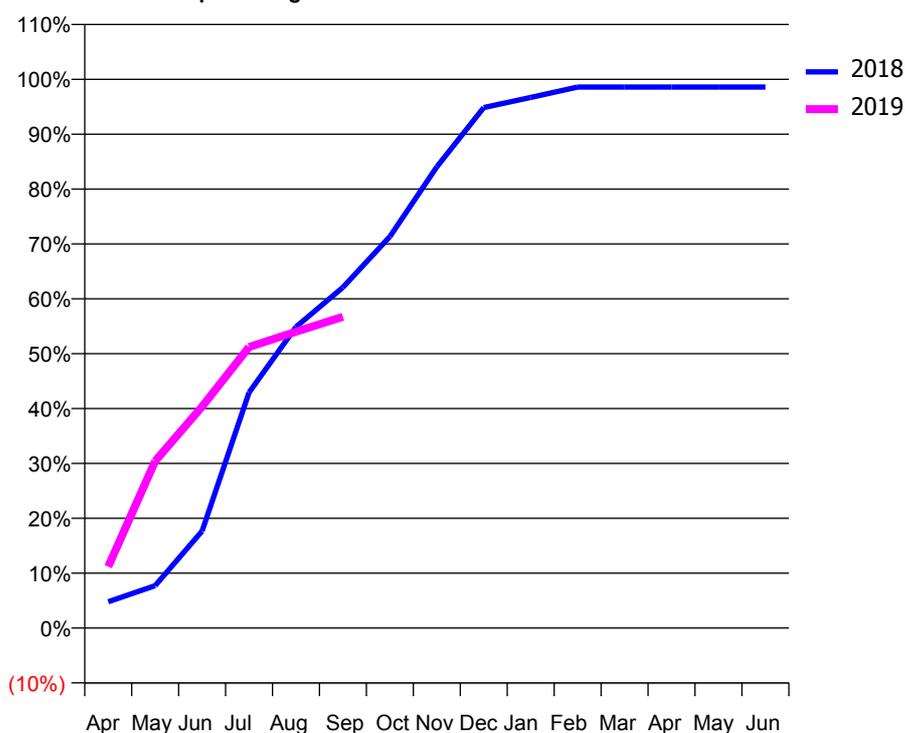
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 339199/0002 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR K BANAI | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,331 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 33 |
| Contract end date | 31/03/2019 | Baseline contract value | £152,554.83 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 21 | 112 | 261 |
| May | 384 | 180 | 709 |
| June | 573 | 412 | 941 |
| July | 640 | 1,001 | 1,194 |
| August | 935 | 1,279 | 1,259 |
| September | 1,231 | 1,447 | 1,322 |
| October | 1,294 | 1,663 | |
| November | 1,527 | 1,959 | |
| December | 1,805 | 2,211 | |
| January | 1,933 | 2,254 | |
| February | 2,104 | 2,298 | |
| March | 2,273 | 2,298 | |
| April | 2,316 | 2,298 | |
| May | 2,316 | 2,298 | |
| June | 2,316 | 2,298 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 107 | 121 | 88.4% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 5 | 121 | 4.1% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 9 | 121 | 7.4% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 107 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 13 | 107 | 12.1% | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 80 | 107 | 74.8% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 14 | 107 | 13.1% | 13.1% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 88 | 99 | 88.9% | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 99 | 5.1% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 7 | 85.7% | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

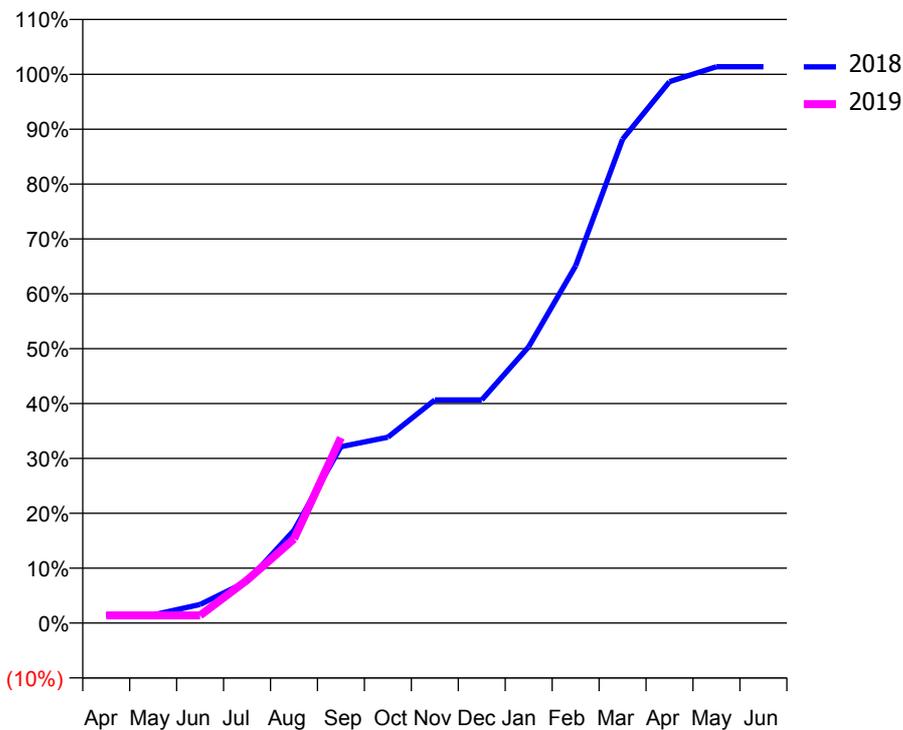
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 623369/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR RP BATEMAN | 18/19 Contracted general activity (UDA) | 1,777 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | -33 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,951 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -55 |
| Contract end date | 31/03/2019 | Baseline contract value | £344,140.64 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 19 | 59 | 55 |
| May | 19 | 59 | 55 |
| June | 335 | 134 | 55 |
| July | 335 | 300 | 309 |
| August | 694 | 668 | 605 |
| September | 999 | 1,270 | 1,334 |
| October | 1,517 | 1,338 | |
| November | 1,518 | 1,606 | |
| December | 2,119 | 1,606 | |
| January | 2,332 | 1,989 | |
| February | 2,615 | 2,572 | |
| March | 3,384 | 3,484 | |
| April | 3,679 | 3,898 | |
| May | 3,967 | 4,006 | |
| June | 4,010 | 4,006 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 180 | 405 | 44.4% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 61 | 405 | 15.1% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 164 | 405 | 40.5% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 180 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 24 | 180 | 13.3% | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 139 | 180 | 77.2% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 14 | 180 | 7.8% | 13.1% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 104 | 154 | 67.5% | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 37 | 154 | 24.0% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 5 | 60.0% | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

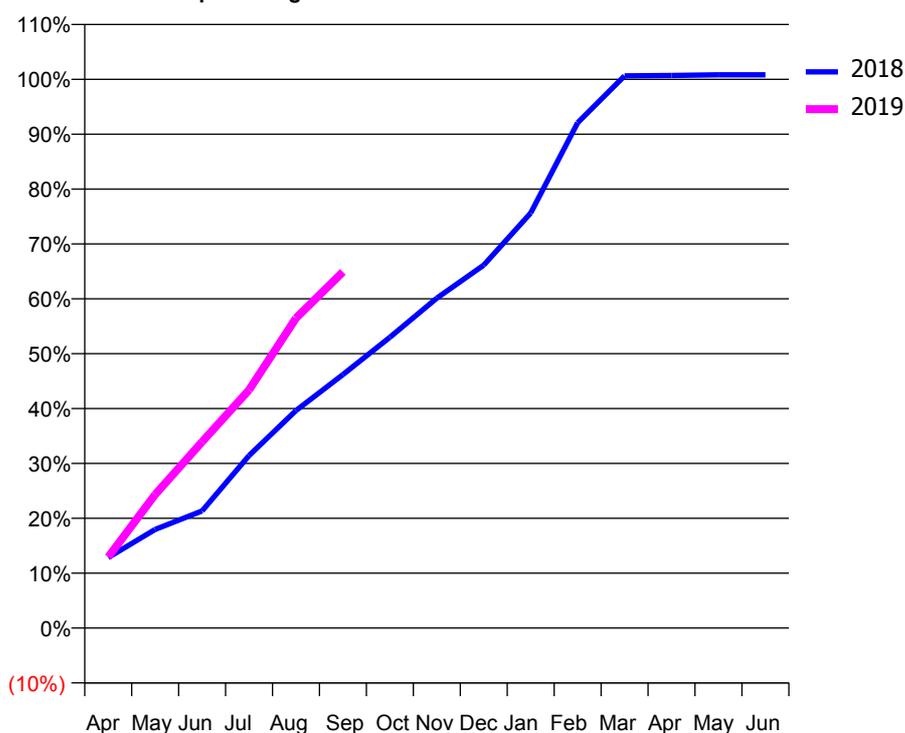
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 748838/0001 - September 2018

| | | | |
|----------------------|----------------|---|---------------|
| Name or company name | MR PS WILLIAMS | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 20,481 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -165 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,414,570.40 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 11.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|--------|
| | 2017 | 2018 | 2019 |
| April | 1,204 | 2,631 | 2,652 |
| May | 2,849 | 3,678 | 4,982 |
| June | 3,578 | 4,370 | 6,949 |
| July | 5,427 | 6,437 | 8,887 |
| August | 7,078 | 8,120 | 11,567 |
| September | 8,445 | 9,460 | 13,291 |
| October | 11,074 | 10,851 | |
| November | 12,934 | 12,314 | |
| December | 14,956 | 13,544 | |
| January | 16,273 | 15,487 | |
| February | 18,308 | 18,857 | |
| March | 20,468 | 20,611 | |
| April | 20,506 | 20,624 | |
| May | 20,510 | 20,646 | |
| June | 20,552 | 20,646 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 1,102 | 2,529 | 43.6% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 791 | 2,529 | 31.3% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 636 | 2,529 | 25.1% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 1,102 | 0.1% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 141 | 1,102 | 12.8% | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 850 | 1,102 | 77.1% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 104 | 1,102 | 9.4% | 13.1% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 116 | 485 | 23.9% | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 41 | 485 | 8.5% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 41 | 42 | 97.6% | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

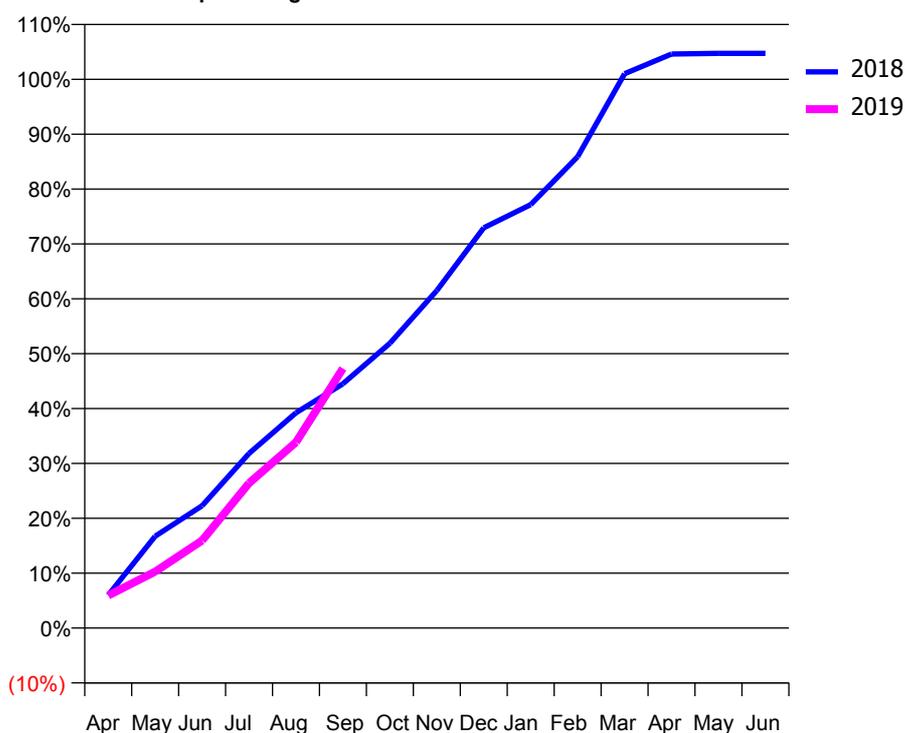
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 748838/0002 - September 2018

| | | | |
|----------------------|----------------|---|---------------|
| Name or company name | MR PS WILLIAMS | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 15,498 |
| Contract start date | 18/12/2008 | Carry forward orthodontic activity (UOA) | -310 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,040,480.75 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 7.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 2,160 | 929 | 920 |
| May | 3,543 | 2,594 | 1,593 |
| June | 4,481 | 3,453 | 2,473 |
| July | 5,764 | 4,931 | 4,095 |
| August | 7,491 | 6,079 | 5,248 |
| September | 8,553 | 6,899 | 7,331 |
| October | 9,551 | 8,043 | |
| November | 10,850 | 9,533 | |
| December | 11,826 | 11,304 | |
| January | 12,264 | 11,959 | |
| February | 14,720 | 13,312 | |
| March | 15,852 | 15,655 | |
| April | 15,853 | 16,211 | |
| May | 15,962 | 16,232 | |
| June | 15,962 | 16,232 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 749 | 1,583 | 47.3% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 379 | 1,583 | 23.9% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 455 | 1,583 | 28.7% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 749 | 0.1% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 32 | 749 | 4.3% | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 600 | 749 | 80.1% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 106 | 749 | 14.2% | 13.1% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 560 | 634 | 88.3% | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 37 | 634 | 5.8% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 15 | 16 | 93.8% | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

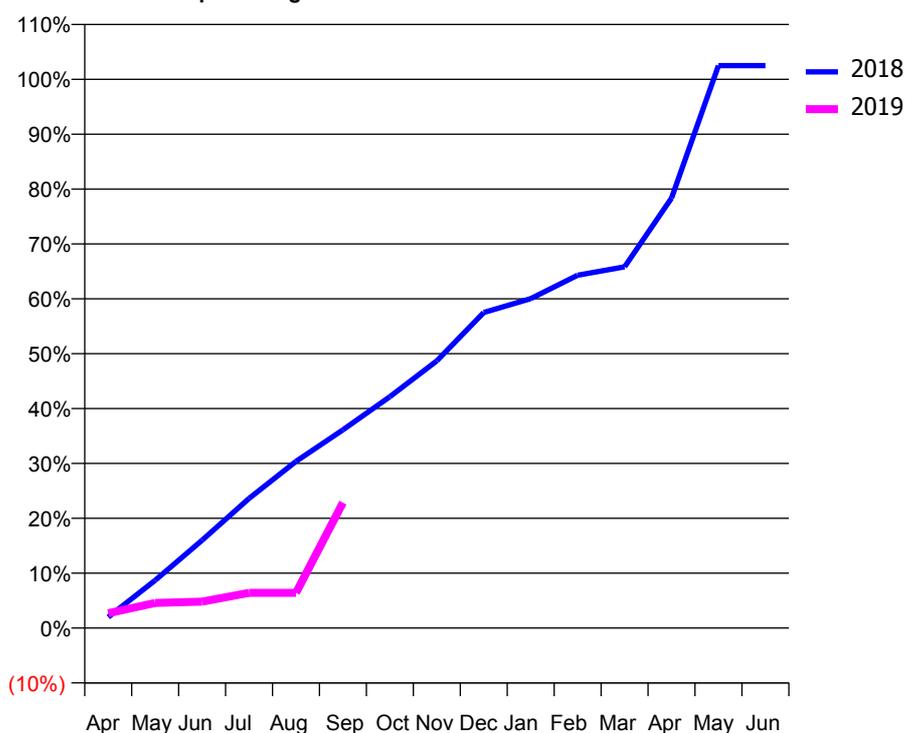
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 751618/0001 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MISS K BORHAN | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,604 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -92 |
| Contract end date | 31/03/2019 | Baseline contract value | £296,320.54 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.10 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 72 | 92 | 125 |
| May | 310 | 401 | 211 |
| June | 612 | 737 | 222 |
| July | 996 | 1,088 | 295 |
| August | 1,568 | 1,398 | 295 |
| September | 1,839 | 1,663 | 1,052 |
| October | 2,179 | 1,941 | |
| November | 2,290 | 2,242 | |
| December | 2,823 | 2,647 | |
| January | 3,250 | 2,764 | |
| February | 3,671 | 2,960 | |
| March | 4,021 | 3,031 | |
| April | 4,128 | 3,607 | |
| May | 4,703 | 4,719 | |
| June | 4,703 | 4,719 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 188 | 562 | 33.5% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 21 | 562 | 3.7% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 353 | 562 | 62.8% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 188 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 188 | N/A | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 149 | 188 | 79.3% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 39 | 188 | 20.7% | 13.1% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 108 | 118 | 91.5% | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 118 | 0.8% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

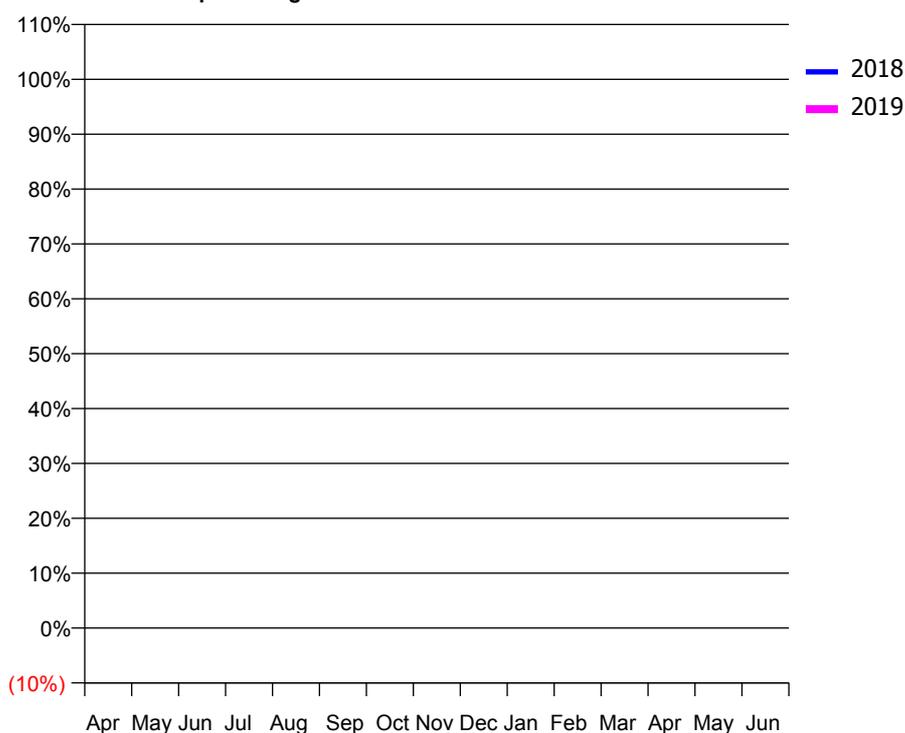
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 752304/0002 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR MS DARR | 18/19 Contracted general activity (UDA) | 21,659 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/01/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £564,083.20 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 5 |
| May | 0 | 0 | 8 |
| June | 0 | 2 | 9 |
| July | 0 | 2 | 11 |
| August | 2 | 3 | 14 |
| September | 23 | 3 | 1 |
| October | 44 | 7 | |
| November | 44 | 8 | |
| December | 45 | 1 | |
| January | 46 | 1 | |
| February | 68 | 2 | |
| March | 2 | 22 | |
| April | 2 | 22 | |
| May | 2 | 22 | |
| June | 2 | 22 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 2 | 24 | 8.3% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 6 | 24 | 25.0% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 16 | 24 | 66.7% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 2 | <i>N/A</i> | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 2 | 50.0% | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 1 | 2 | 50.0% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 2 | <i>N/A</i> | 13.1% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 3 | 7 | 42.9% | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 7 | 42.9% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

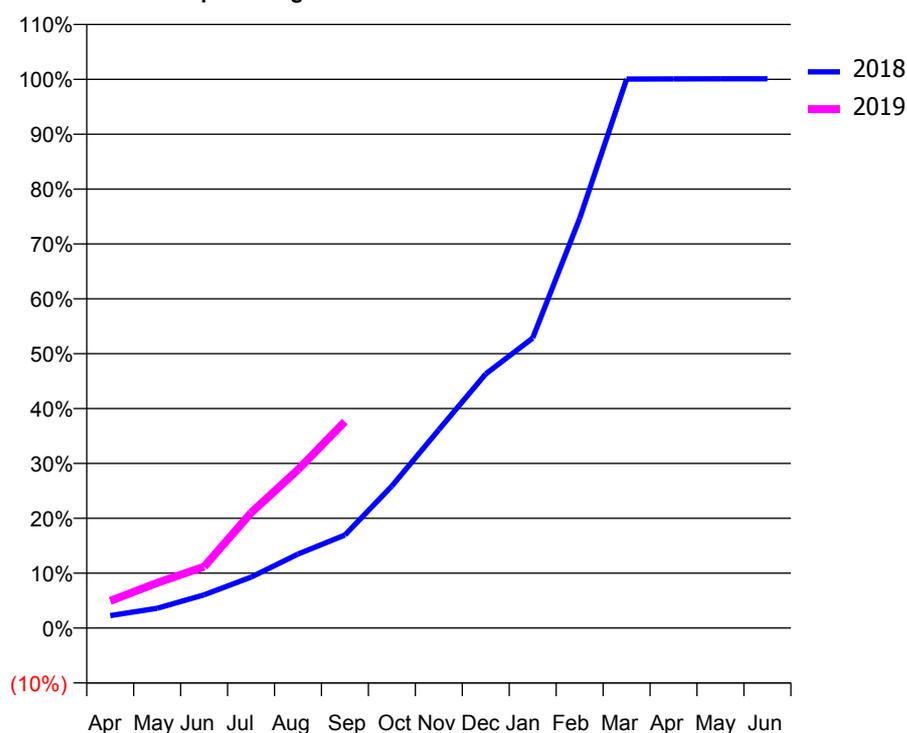
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 752304/0003 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR MS DARR | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,500 |
| Contract start date | 01/04/2010 | Carry forward orthodontic activity (UOA) | -5 |
| Contract end date | 31/03/2019 | Baseline contract value | £451,705.85 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 70 | 148 | 321 |
| May | 1,044 | 235 | 535 |
| June | 1,233 | 393 | 727 |
| July | 1,719 | 604 | 1,365 |
| August | 2,100 | 876 | 1,876 |
| September | 2,603 | 1,102 | 2,445 |
| October | 3,120 | 1,683 | |
| November | 3,435 | 2,349 | |
| December | 4,015 | 3,011 | |
| January | 4,278 | 3,435 | |
| February | 4,834 | 4,851 | |
| March | 6,043 | 6,502 | |
| April | 6,576 | 6,504 | |
| May | 6,577 | 6,505 | |
| June | 6,577 | 6,505 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 353 | 1,000 | 35.3% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 147 | 1,000 | 14.7% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 500 | 1,000 | 50.0% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 353 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 57 | 353 | 16.1% | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 259 | 353 | 73.4% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 34 | 353 | 9.6% | 13.1% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 237 | 332 | 71.4% | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 80 | 332 | 24.1% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 14 | 14 | 100.0% | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

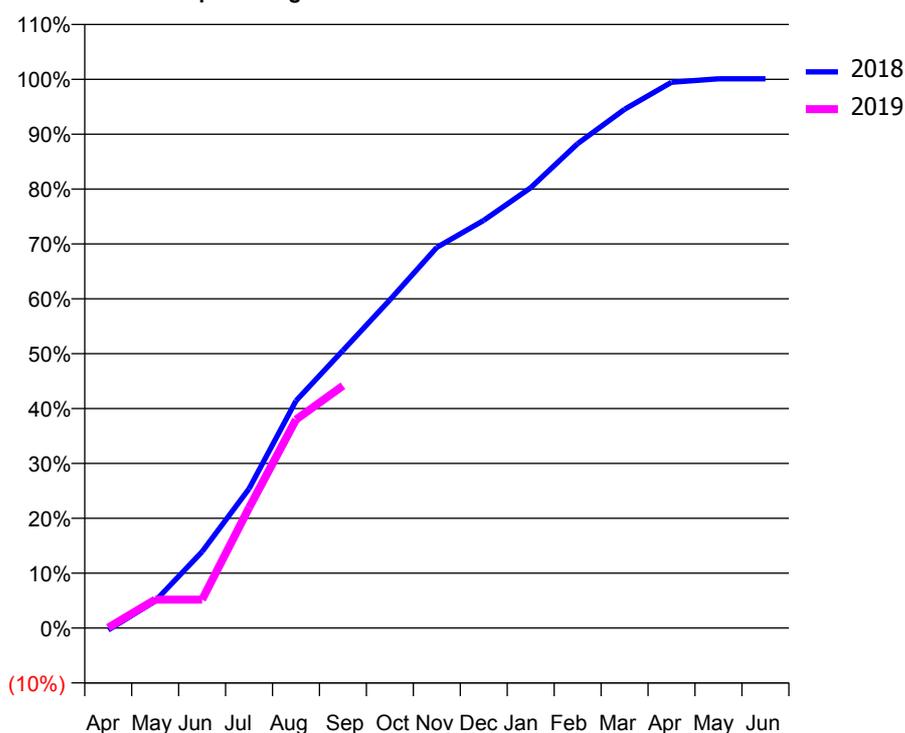
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 755192/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR JP WARD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,401 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -3 |
| Contract end date | 31/03/2019 | Baseline contract value | £225,045.27 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 22 | -13 | 3 |
| May | 131 | 167 | 176 |
| June | 177 | 473 | 176 |
| July | 387 | 864 | 746 |
| August | 513 | 1,408 | 1,292 |
| September | 941 | 1,720 | 1,502 |
| October | 1,172 | 2,034 | |
| November | 1,466 | 2,359 | |
| December | 1,933 | 2,527 | |
| January | 2,248 | 2,729 | |
| February | 2,693 | 3,002 | |
| March | 3,071 | 3,215 | |
| April | 3,388 | 3,383 | |
| May | 3,388 | 3,404 | |
| June | 3,388 | 3,404 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 158 | 217 | 72.8% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 5 | 217 | 2.3% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 54 | 217 | 24.9% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 158 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 158 | 1.9% | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 117 | 158 | 74.1% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 35 | 158 | 22.2% | 13.1% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 125 | 145 | 86.2% | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 145 | 1.4% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

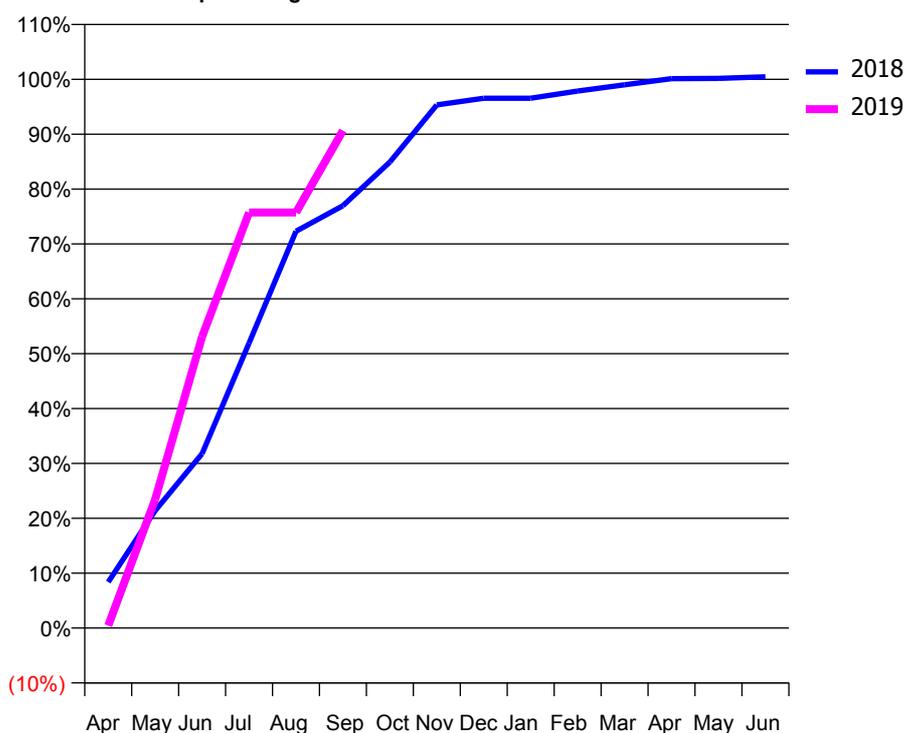
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 760757/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR PA HILL | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,212 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -33 |
| Contract end date | 31/03/2019 | Baseline contract value | £481,933.54 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 24 | 604 | 33 |
| May | 1,040 | 1,542 | 1,689 |
| June | 2,311 | 2,291 | 3,831 |
| July | 4,750 | 3,746 | 5,462 |
| August | 5,524 | 5,214 | 5,462 |
| September | 6,150 | 5,551 | 6,538 |
| October | 6,778 | 6,124 | |
| November | 6,841 | 6,876 | |
| December | 7,070 | 6,963 | |
| January | 7,187 | 6,963 | |
| February | 7,206 | 7,057 | |
| March | 7,237 | 7,140 | |
| April | 7,237 | 7,221 | |
| May | 7,237 | 7,223 | |
| June | 7,237 | 7,245 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 374 | 824 | 45.4% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 824 | 0.2% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 448 | 824 | 54.4% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 374 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 16 | 374 | 4.3% | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 340 | 374 | 90.9% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 16 | 374 | 4.3% | 13.1% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 272 | 315 | 86.3% | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 315 | 0.6% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

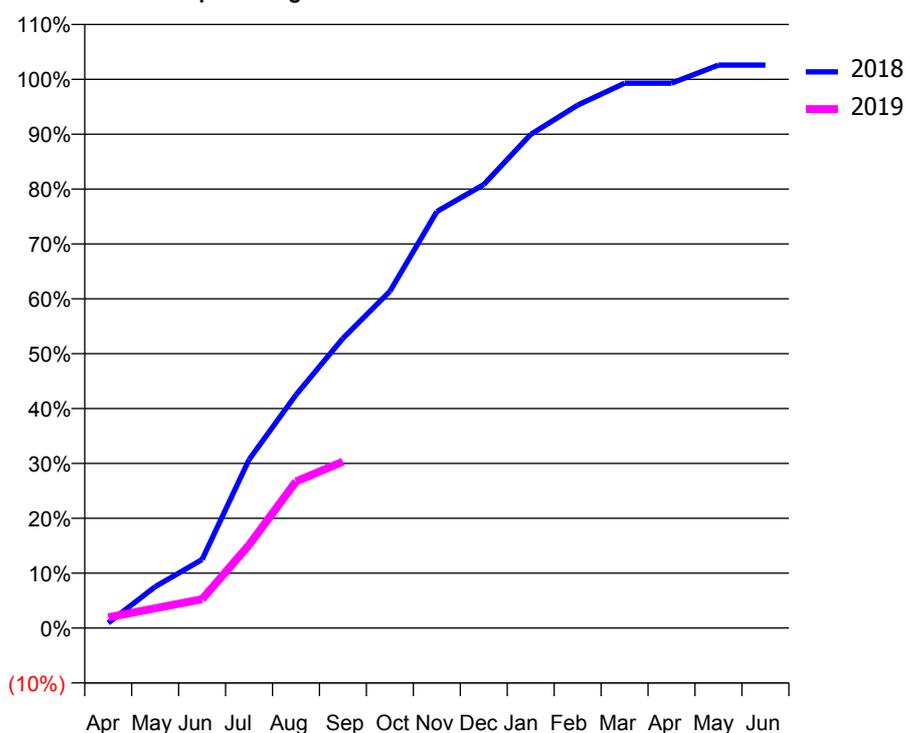
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 762210/0001 - September 2018

| | | | |
|----------------------|---------------|---|------------|
| Name or company name | MISS CA STOCK | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,273 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -25 |
| Contract end date | 31/03/2019 | Baseline contract value | £84,137.08 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 25 | 12 | 25 |
| May | 88 | 96 | 46 |
| June | 88 | 159 | 67 |
| July | 193 | 391 | 193 |
| August | 214 | 541 | 340 |
| September | 382 | 672 | 386 |
| October | 424 | 781 | |
| November | 445 | 966 | |
| December | 592 | 1,029 | |
| January | 802 | 1,145 | |
| February | 949 | 1,213 | |
| March | 1,159 | 1,264 | |
| April | 1,285 | 1,264 | |
| May | 1,285 | 1,306 | |
| June | 1,285 | 1,306 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 46 | 92 | 50.0% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 92 | 3.3% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 43 | 92 | 46.7% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 46 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 46 | 4.3% | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 32 | 46 | 69.6% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 10 | 46 | 21.7% | 13.1% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 35 | 37 | 94.6% | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 37 | 2.7% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

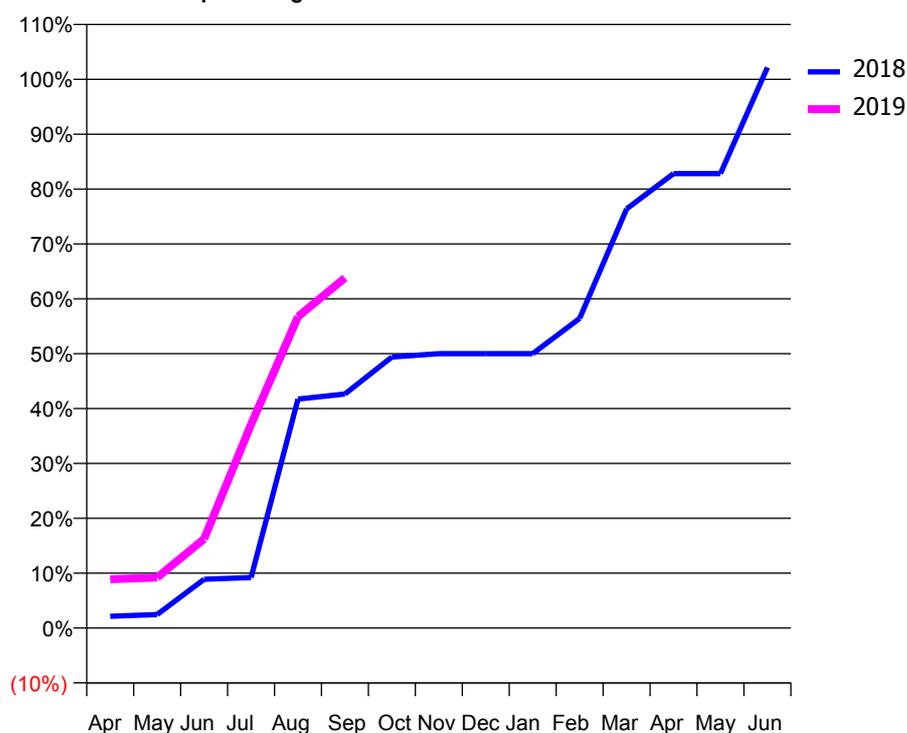
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 775215/0010 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR C PATEL | 18/19 Contracted general activity (UDA) | 23,346 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 3,708 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 326 |
| Contract start date | 01/01/2016 | Carry forward orthodontic activity (UOA) | -7 |
| Contract end date | | Baseline contract value | £765,680.89 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.15 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 13 | 7 | 29 |
| May | 78 | 8 | 30 |
| June | 121 | 29 | 53 |
| July | 142 | 30 | 121 |
| August | 165 | 136 | 185 |
| September | 166 | 139 | 208 |
| October | 187 | 161 | |
| November | 229 | 163 | |
| December | 250 | 163 | |
| January | 250 | 163 | |
| February | 356 | 184 | |
| March | 356 | 249 | |
| April | 356 | 270 | |
| May | 356 | 270 | |
| June | 356 | 333 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 25 | 40 | 62.5% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 10 | 40 | 25.0% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 5 | 40 | 12.5% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 2 | 25 | 8.0% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 25 | N/A | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 8 | 25 | 32.0% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 5 | 25 | 20.0% | 13.1% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 1 | N/A | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 1 | 0.0% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

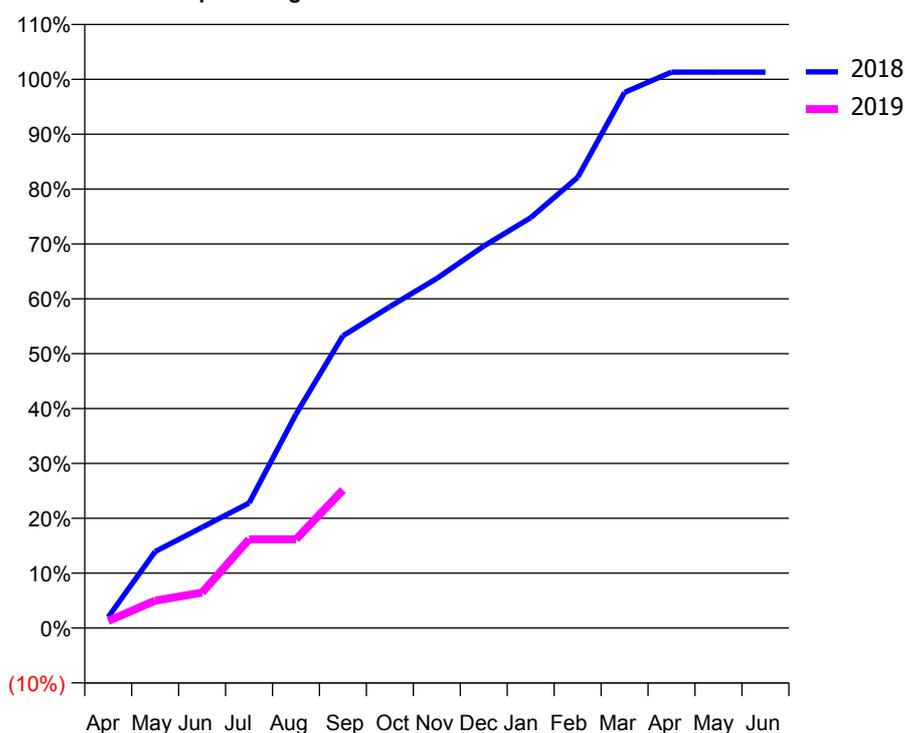
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 835129/0001 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MRS KL CLARKE | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,850 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -37 |
| Contract end date | 31/03/2019 | Baseline contract value | £187,471.31 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 57 | 57 | 37 |
| May | 57 | 397 | 142 |
| June | 351 | 523 | 184 |
| July | 565 | 649 | 461 |
| August | 712 | 1,111 | 461 |
| September | 1,052 | 1,518 | 717 |
| October | 1,392 | 1,669 | |
| November | 1,627 | 1,816 | |
| December | 1,795 | 1,984 | |
| January | 2,030 | 2,131 | |
| February | 2,366 | 2,341 | |
| March | 2,933 | 2,782 | |
| April | 2,954 | 2,887 | |
| May | 2,954 | 2,887 | |
| June | 2,954 | 2,887 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 101 | 101 | 100.0% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 101 | 0.0% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 0 | 101 | 0.0% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 101 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 101 | 1.0% | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 79 | 101 | 78.2% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 19 | 101 | 18.8% | 13.1% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 66 | 72 | 91.7% | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 72 | 4.2% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

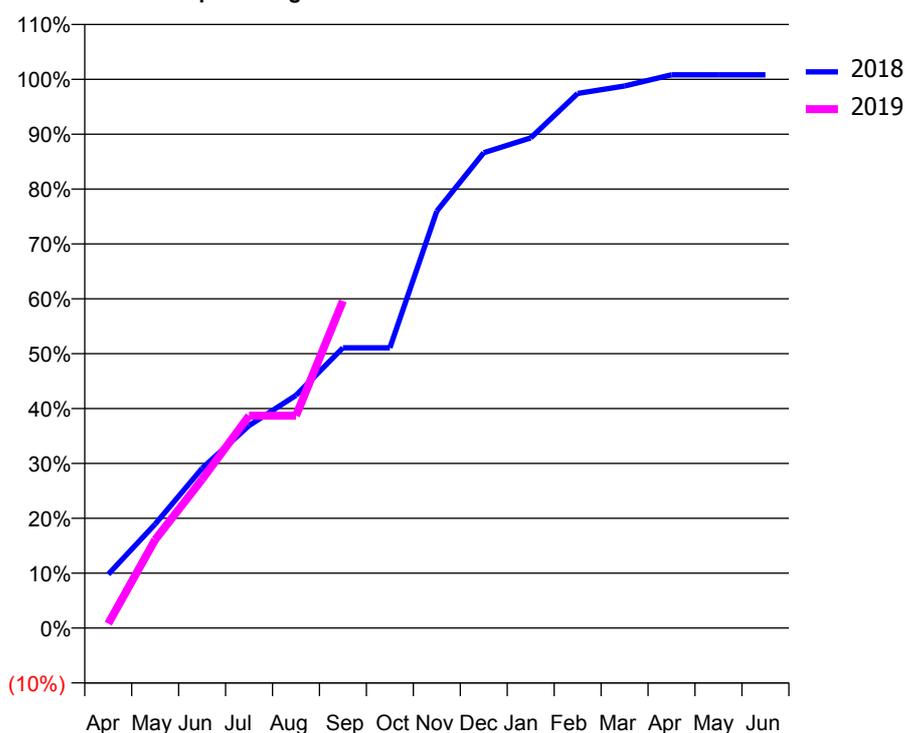
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 854824/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR SK SADIQ | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,200 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -34 |
| Contract end date | 31/03/2019 | Baseline contract value | £251,095.78 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 217 | 411 | 34 |
| May | 471 | 796 | 676 |
| June | 1,202 | 1,223 | 1,138 |
| July | 1,691 | 1,550 | 1,625 |
| August | 2,281 | 1,781 | 1,625 |
| September | 2,523 | 2,145 | 2,504 |
| October | 2,547 | 2,145 | |
| November | 2,907 | 3,192 | |
| December | 3,430 | 3,638 | |
| January | 3,701 | 3,751 | |
| February | 3,845 | 4,092 | |
| March | 4,200 | 4,149 | |
| April | 4,231 | 4,234 | |
| May | 4,231 | 4,234 | |
| June | 4,231 | 4,234 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 219 | 321 | 68.2% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 11 | 321 | 3.4% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 91 | 321 | 28.3% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 2 | 219 | 0.9% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 11 | 219 | 5.0% | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 157 | 219 | 71.7% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 33 | 219 | 15.1% | 13.1% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 165 | 179 | 92.2% | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 179 | 0.6% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 4 | 75.0% | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

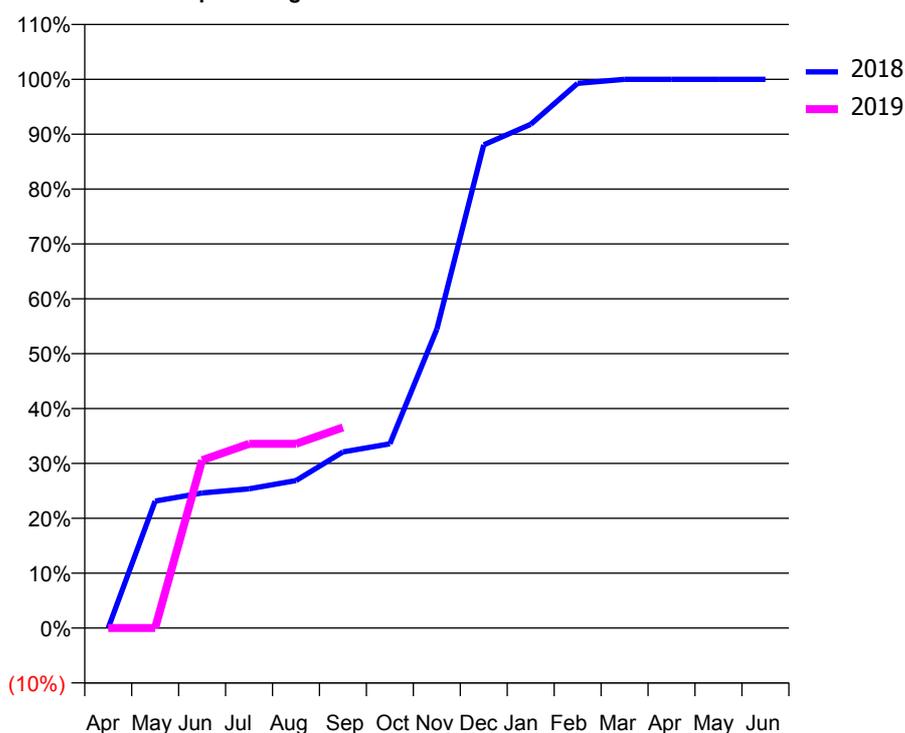
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 909548/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR HS KALSI | 18/19 Contracted general activity (UDA) | 7,537 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 161 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 134 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £210,763.24 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.13 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -3 | 0 | 0 |
| May | 20 | 31 | 0 |
| June | 30 | 33 | 41 |
| July | 31 | 34 | 45 |
| August | 34 | 36 | 45 |
| September | 34 | 43 | 49 |
| October | 34 | 45 | |
| November | 78 | 73 | |
| December | 99 | 118 | |
| January | 125 | 123 | |
| February | 126 | 133 | |
| March | 131 | 134 | |
| April | 134 | 134 | |
| May | 134 | 134 | |
| June | 134 | 134 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 4 | 60 | 6.7% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 60 | 0.0% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 56 | 60 | 93.3% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 4 | N/A | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 4 | 25.0% | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 3 | 4 | 75.0% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 4 | N/A | 13.1% | 13.9% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

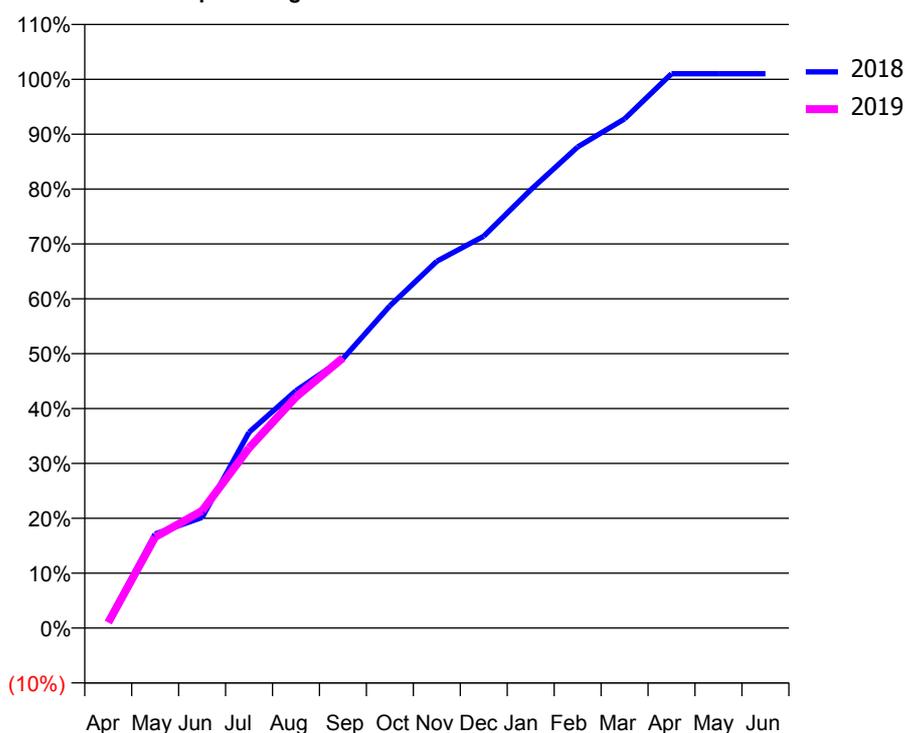
Q63 - Vital Signs Orthodontic At a Glance Contract Report for 949612/0003 - September 2018

| | | | |
|----------------------|---------------------|---|-------------|
| Name or company name | Simply Orthodontics | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 11,563 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | -117 |
| Contract end date | 31/03/2019 | Baseline contract value | £764,109.33 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | -160 | 132 | 117 |
| May | 957 | 1,983 | 1,918 |
| June | 1,443 | 2,329 | 2,472 |
| July | 2,178 | 4,126 | 3,794 |
| August | 3,093 | 5,003 | 4,869 |
| September | 4,430 | 5,676 | 5,692 |
| October | 5,642 | 6,789 | |
| November | 7,325 | 7,729 | |
| December | 8,320 | 8,258 | |
| January | 9,263 | 9,234 | |
| February | 10,166 | 10,137 | |
| March | 11,627 | 10,729 | |
| April | 11,694 | 11,679 | |
| May | 11,695 | 11,680 | |
| June | 11,695 | 11,680 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 557 | 608 | 91.6% | 55.6% | 60.3% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 608 | 0.2% | 13.9% | 14.0% | 11.5% |
| % of all assessments that were assess and review | 50 | 608 | 8.2% | 30.5% | 25.7% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 557 | 0.2% | 0.1% | 0.1% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 23 | 557 | 4.1% | 5.4% | 5.6% | 4.0% |
| % of case starts with a reported IOTN of 4 | 437 | 557 | 78.5% | 80.4% | 79.4% | 77.9% |
| % of case starts with a reported IOTN of 5 | 94 | 557 | 16.9% | 13.1% | 13.9% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 519 | 539 | 96.3% | 73.6% | 80.1% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 539 | 0.7% | 5.9% | 5.4% | 7.8% |
| % of patients satisfied with the treatment they have received | 9 | 9 | 100.0% | 94.5% | 94.0% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

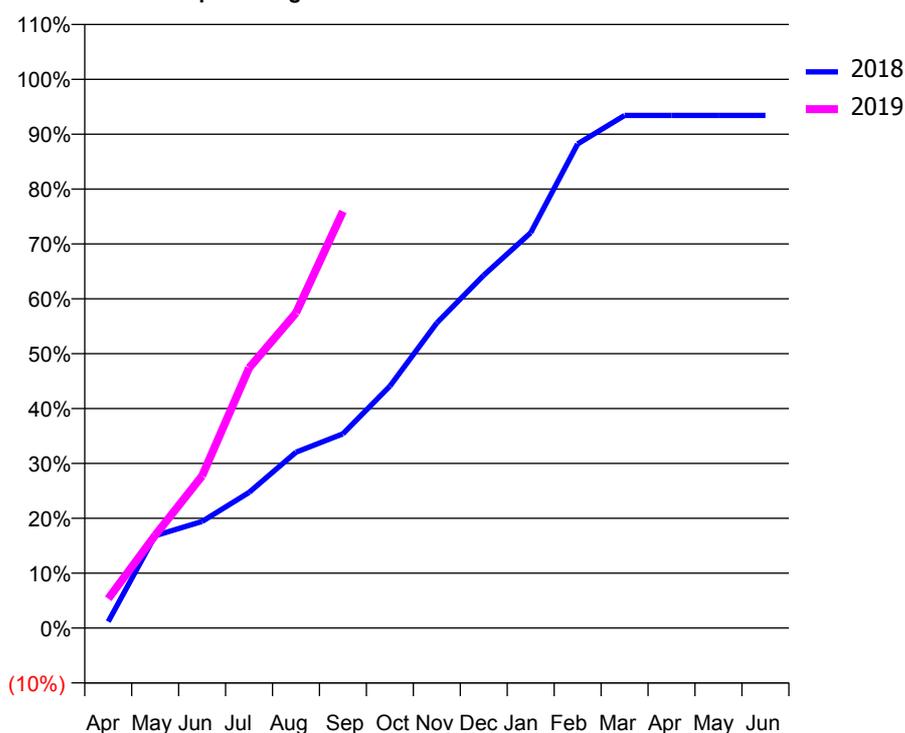
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 101281/0111 - September 2018

| | | | |
|----------------------|-----------------------|---|-------------|
| Name or company name | OASIS DENTAL CARE LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,616 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £166,928.94 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.22 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 183 | 34 | 140 |
| May | 398 | 483 | 442 |
| June | 647 | 557 | 725 |
| July | 859 | 709 | 1,240 |
| August | 1,154 | 919 | 1,502 |
| September | 1,445 | 1,015 | 1,986 |
| October | 1,709 | 1,264 | |
| November | 1,995 | 1,595 | |
| December | 2,295 | 1,844 | |
| January | 2,437 | 2,066 | |
| February | 2,532 | 2,530 | |
| March | 2,558 | 2,679 | |
| April | 2,559 | 2,679 | |
| May | 2,562 | 2,679 | |
| June | 2,562 | 2,679 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 162 | 428 | 37.9% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 13 | 428 | 3.0% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 253 | 428 | 59.1% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 162 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 162 | N/A | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 153 | 162 | 94.4% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 9 | 162 | 5.6% | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 84 | 117 | 71.8% | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 11 | 117 | 9.4% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 9 | 9 | 100.0% | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

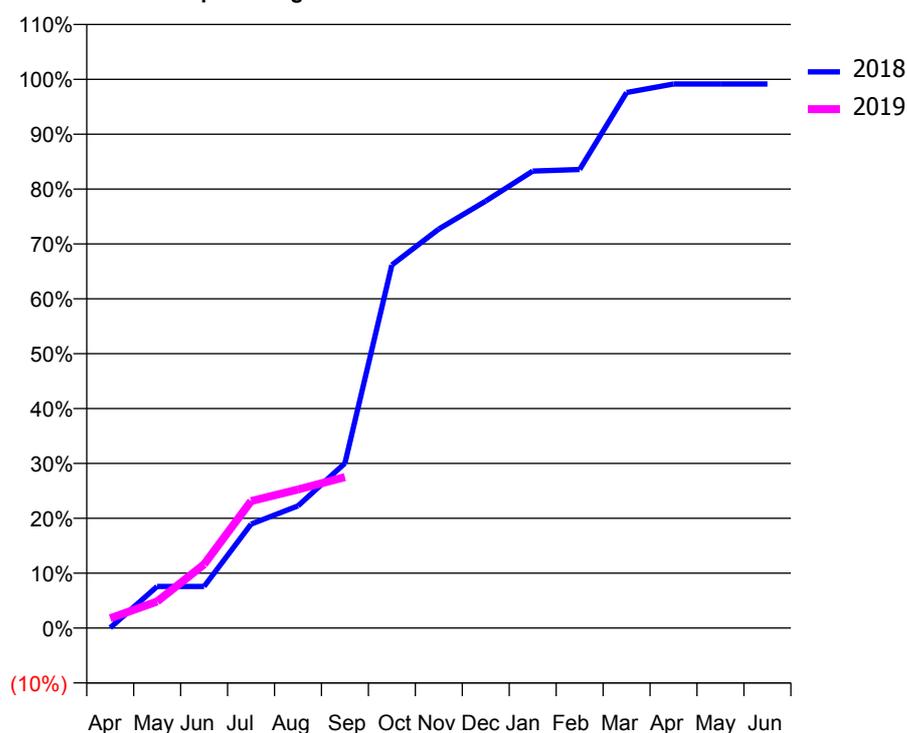
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 109002/0002 - September 2018

| | | | |
|----------------------|------------------------|---|------------|
| Name or company name | Dr Dominic Killian Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,285 |
| Contract start date | 01/10/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £85,345.84 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.13 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 1 | 23 |
| May | 423 | 107 | 62 |
| June | 496 | 107 | 149 |
| July | 613 | 267 | 297 |
| August | 675 | 314 | 325 |
| September | 753 | 424 | 354 |
| October | 755 | 934 | |
| November | 903 | 1,026 | |
| December | 1,035 | 1,098 | |
| January | 1,193 | 1,175 | |
| February | 1,280 | 1,179 | |
| March | 1,718 | 1,377 | |
| April | 1,766 | 1,399 | |
| May | 1,766 | 1,399 | |
| June | 1,766 | 1,399 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 48 | 381 | 12.6% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 96 | 381 | 25.2% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 237 | 381 | 62.2% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 48 | <i>N/A</i> | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 48 | <i>N/A</i> | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 35 | 48 | 72.9% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 12 | 48 | 25.0% | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 46 | 50 | 92.0% | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 50 | 2.0% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

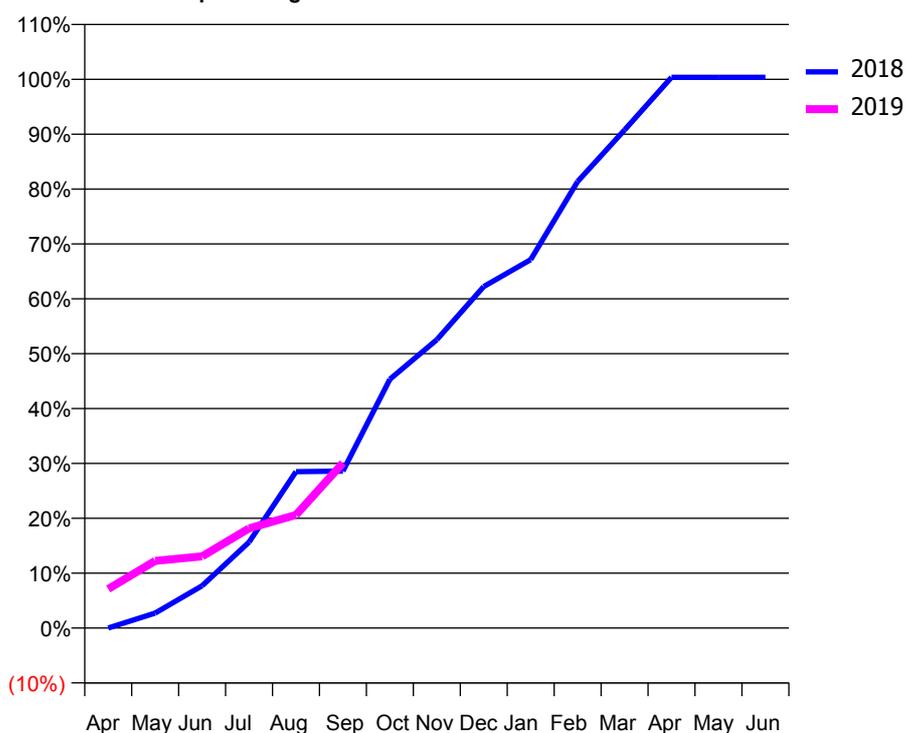
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 113387/0001 - September 2018

| | | | |
|----------------------|---------------------------------|---|-------------|
| Name or company name | Hanlon, Gardner Dental Surgeons | 18/19 Contracted general activity (UDA) | 5,000 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 896 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £168,787.24 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.15 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 2 | 0 | 64 |
| May | 109 | 24 | 110 |
| June | 132 | 69 | 117 |
| July | 154 | 140 | 163 |
| August | 219 | 255 | 185 |
| September | 245 | 256 | 269 |
| October | 333 | 406 | |
| November | 381 | 471 | |
| December | 448 | 558 | |
| January | 473 | 602 | |
| February | 564 | 729 | |
| March | 738 | 813 | |
| April | 760 | 899 | |
| May | 760 | 899 | |
| June | 760 | 899 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 44 | 56 | 78.6% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 56 | 0.0% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 12 | 56 | 21.4% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 44 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 44 | N/A | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 41 | 44 | 93.2% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 44 | 6.8% | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 14 | 23 | 60.9% | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 7 | 23 | 30.4% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

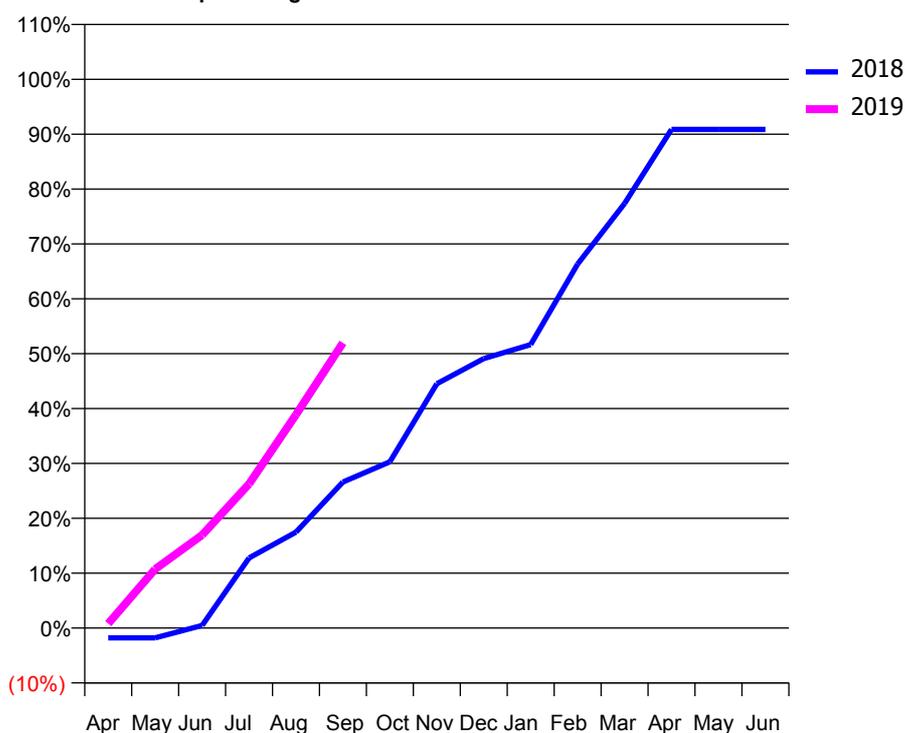
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 114677/0001 - September 2018

| | | | |
|----------------------|--------------------------------|---|-------------|
| Name or company name | Salisbury Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,400 |
| Contract start date | 01/09/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £225,491.28 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -124 | -75 | 28 |
| May | -124 | -75 | 365 |
| June | -11 | 20 | 576 |
| July | 236 | 532 | 893 |
| August | 236 | 727 | 1,322 |
| September | 455 | 1,107 | 1,767 |
| October | 822 | 1,261 | |
| November | 1,658 | 1,852 | |
| December | 1,701 | 2,043 | |
| January | 2,539 | 2,149 | |
| February | 2,876 | 2,760 | |
| March | 3,130 | 3,219 | |
| April | 3,151 | 3,780 | |
| May | 3,745 | 3,780 | |
| June | 3,745 | 3,780 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 208 | 367 | 56.7% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 12 | 367 | 3.3% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 147 | 367 | 40.1% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 208 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 208 | N/A | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 183 | 208 | 88.0% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 25 | 208 | 12.0% | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 98 | 115 | 85.2% | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 11 | 115 | 9.6% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 9 | 9 | 100.0% | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

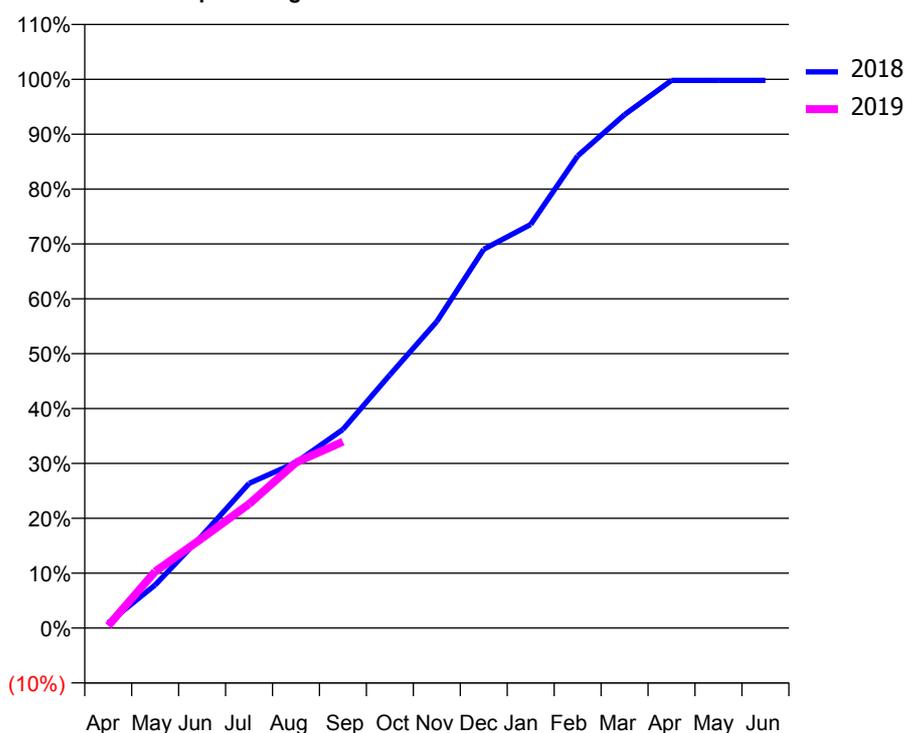
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 125385/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Dr Michael Frain Ltd | 18/19 Contracted general activity (UDA) | 14,500 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,228 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £677,456.33 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.53 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 226 | 50 | 22 |
| May | 808 | 410 | 538 |
| June | 1,274 | 881 | 856 |
| July | 1,820 | 1,378 | 1,182 |
| August | 2,178 | 1,578 | 1,577 |
| September | 2,453 | 1,892 | 1,776 |
| October | 2,676 | 2,413 | |
| November | 3,290 | 2,921 | |
| December | 3,815 | 3,609 | |
| January | 4,039 | 3,845 | |
| February | 4,494 | 4,498 | |
| March | 5,000 | 4,892 | |
| April | 5,227 | 5,218 | |
| May | 5,227 | 5,218 | |
| June | 5,227 | 5,218 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 226 | 584 | 38.7% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 49 | 584 | 8.4% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 309 | 584 | 52.9% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 226 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 11 | 226 | 4.9% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 153 | 226 | 67.7% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 62 | 226 | 27.4% | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 224 | 355 | 63.1% | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 111 | 355 | 31.3% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 7 | 7 | 100.0% | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

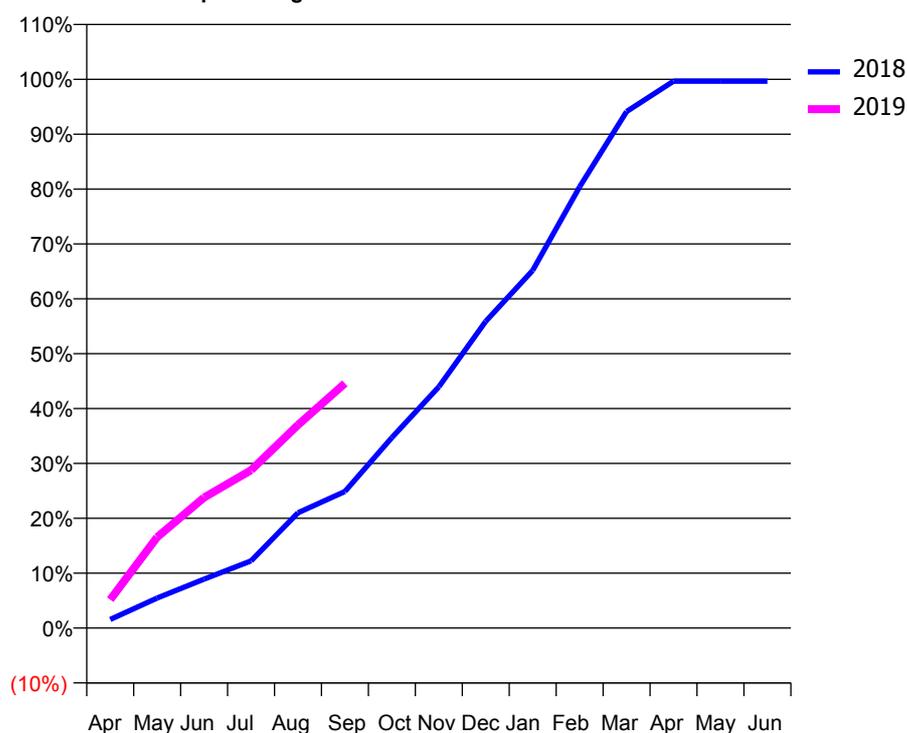
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 133620/0001 - September 2018

| | | | |
|----------------------|--------------------|---|-------------|
| Name or company name | Cloudshell Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,560 |
| Contract start date | 01/09/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/08/2022 | Baseline contract value | £448,027.13 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 8.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 81 | 112 | 340 |
| May | 643 | 395 | 1,087 |
| June | 1,032 | 643 | 1,561 |
| July | 1,520 | 882 | 1,888 |
| August | 2,029 | 1,515 | 2,429 |
| September | 2,697 | 1,795 | 2,925 |
| October | 3,492 | 2,502 | |
| November | 3,898 | 3,170 | |
| December | 4,159 | 4,030 | |
| January | 4,512 | 4,699 | |
| February | 5,063 | 5,798 | |
| March | 6,074 | 6,786 | |
| April | 6,549 | 7,185 | |
| May | 6,549 | 7,185 | |
| June | 6,549 | 7,185 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 384 | 650 | 59.1% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 44 | 650 | 6.8% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 222 | 650 | 34.2% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 384 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 44 | 384 | 11.5% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 295 | 384 | 76.8% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 43 | 384 | 11.2% | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 229 | 235 | 97.4% | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 235 | 1.3% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 13 | 14 | 92.9% | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

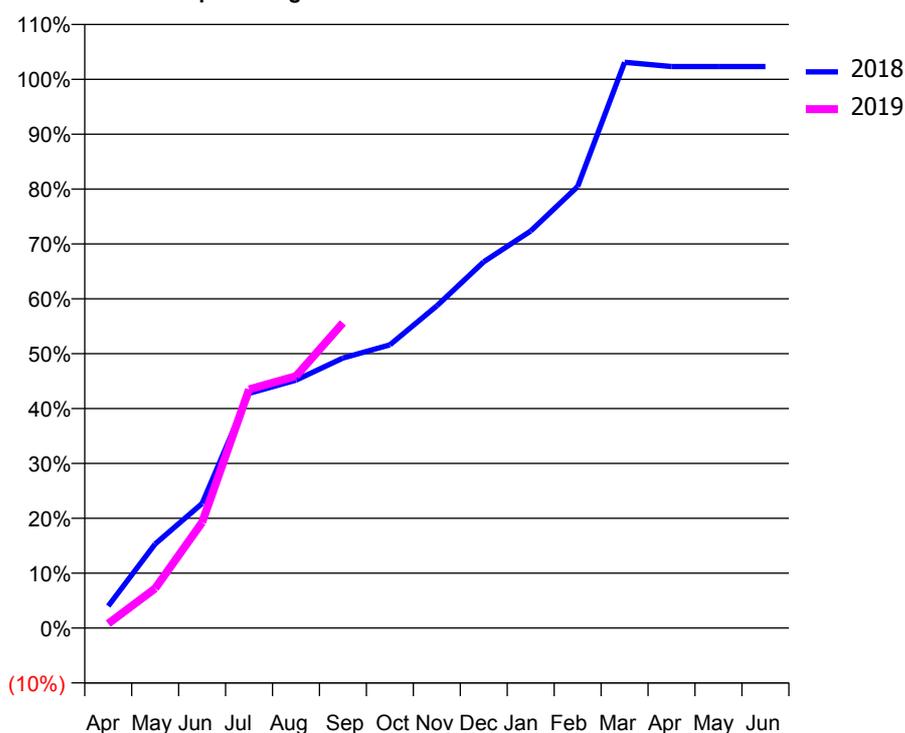
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 136840/0001 - September 2018

| | | | |
|----------------------|------------------|---|-------------|
| Name or company name | RUH Orthodontics | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,616 |
| Contract start date | 01/04/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2022 | Baseline contract value | £170,946.76 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -109 | 105 | 21 |
| May | -46 | 401 | 189 |
| June | -24 | 594 | 504 |
| July | 270 | 1,119 | 1,138 |
| August | 438 | 1,182 | 1,201 |
| September | 543 | 1,287 | 1,455 |
| October | 1,089 | 1,350 | |
| November | 1,342 | 1,536 | |
| December | 1,682 | 1,746 | |
| January | 2,275 | 1,893 | |
| February | 2,531 | 2,105 | |
| March | 2,695 | 2,697 | |
| April | 2,672 | 2,677 | |
| May | 2,672 | 2,677 | |
| June | 2,672 | 2,677 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 141 | 143 | 98.6% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 143 | 0.0% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 2 | 143 | 1.4% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 141 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 141 | 1.4% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 115 | 141 | 81.6% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 12 | 141 | 8.5% | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 41 | 97 | 42.3% | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 97 | 4.1% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

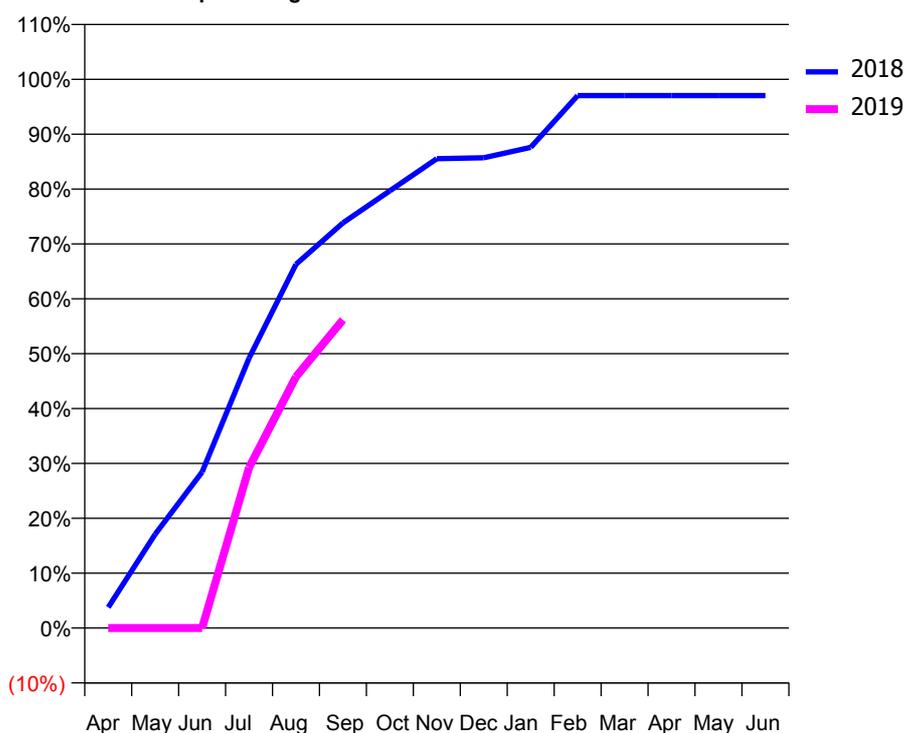
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 137995/0002 - September 2018

| | | | |
|----------------------|---|---|------------|
| Name or company name | Nelson Street Dental Practice Partnership | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,015 |
| Contract start date | 01/04/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £66,602.75 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 129 | 42 | 0 |
| May | 235 | 190 | 0 |
| June | 298 | 316 | 0 |
| July | 425 | 547 | 297 |
| August | 593 | 737 | 465 |
| September | 677 | 821 | 570 |
| October | 866 | 886 | |
| November | 909 | 951 | |
| December | 909 | 953 | |
| January | 954 | 974 | |
| February | 975 | 1,079 | |
| March | 980 | 1,079 | |
| April | 1,046 | 1,079 | |
| May | 1,067 | 1,079 | |
| June | 1,067 | 1,079 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 39 | 48 | 81.3% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 48 | 0.0% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 9 | 48 | 18.8% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 39 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 39 | 7.7% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 31 | 39 | 79.5% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 5 | 39 | 12.8% | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 19 | 21 | 90.5% | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 21 | 4.8% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

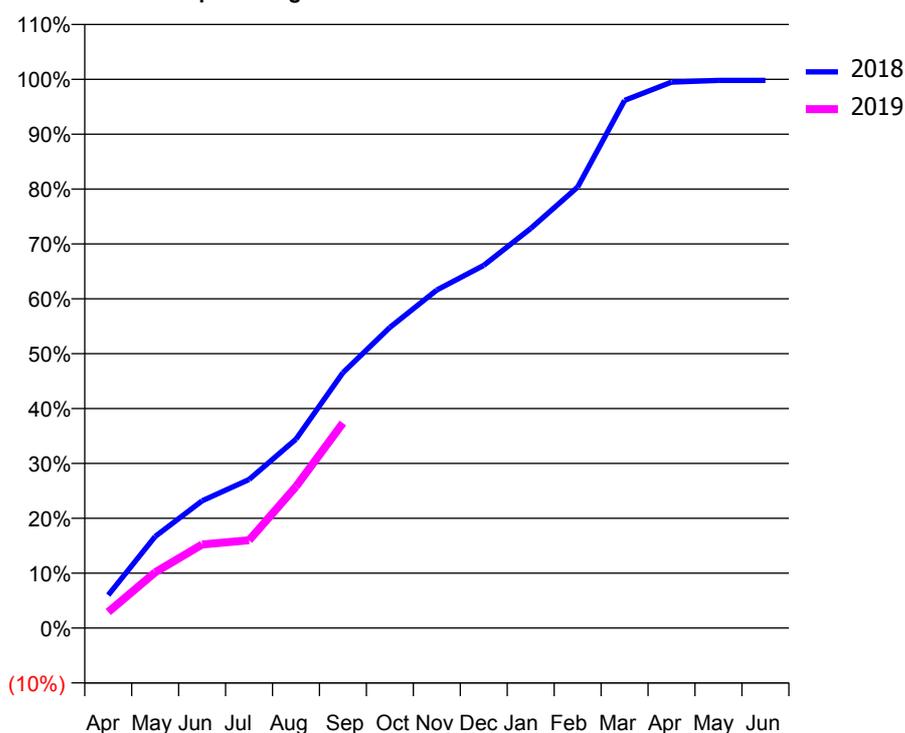
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 140163/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Cheltenham Orthodontics Ltd. | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,395 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £409,703.84 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 627 | 422 | 187 |
| May | 1,294 | 1,173 | 650 |
| June | 2,043 | 1,632 | 974 |
| July | 3,087 | 1,905 | 1,023 |
| August | 3,620 | 2,422 | 1,649 |
| September | 4,012 | 3,274 | 2,389 |
| October | 4,580 | 3,854 | |
| November | 5,664 | 4,333 | |
| December | 6,062 | 4,650 | |
| January | 6,196 | 5,123 | |
| February | 6,328 | 5,653 | |
| March | 6,328 | 6,764 | |
| April | 6,395 | 6,999 | |
| May | 6,396 | 7,020 | |
| June | 6,396 | 7,020 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 286 | 585 | 48.9% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 64 | 585 | 10.9% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 235 | 585 | 40.2% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 2 | 286 | 0.7% | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 21 | 286 | 7.3% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 194 | 286 | 67.8% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 68 | 286 | 23.8% | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 330 | N/A | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 28 | 330 | 8.5% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 8 | 100.0% | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

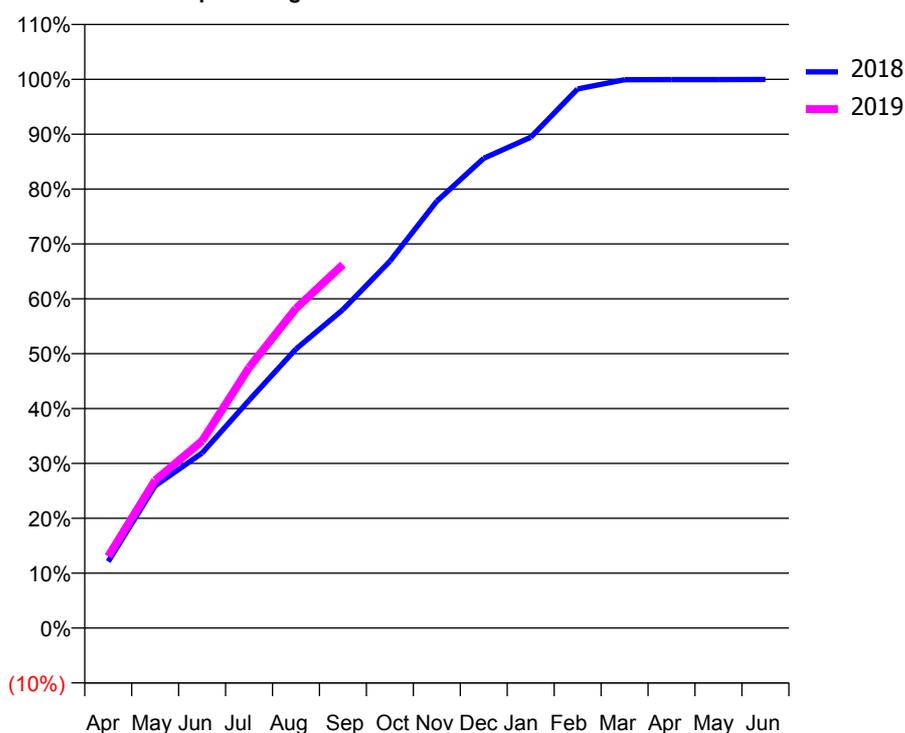
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 156701/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Phoenix Orthodontics | 18/19 Contracted general activity (UDA) | 30 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,042 |
| Contract start date | 01/06/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £540,094.09 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 9.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 1,073 | 1,078 | 1,050 |
| May | 2,259 | 2,305 | 2,166 |
| June | 3,295 | 2,836 | 2,742 |
| July | 4,083 | 3,689 | 3,818 |
| August | 4,889 | 4,520 | 4,684 |
| September | 5,826 | 5,158 | 5,326 |
| October | 6,552 | 5,940 | |
| November | 7,233 | 6,914 | |
| December | 7,761 | 7,608 | |
| January | 8,058 | 7,948 | |
| February | 8,063 | 8,731 | |
| March | 8,066 | 8,881 | |
| April | 8,069 | 8,882 | |
| May | 8,069 | 8,884 | |
| June | 8,069 | 8,886 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 428 | 493 | 86.8% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 37 | 493 | 7.5% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 28 | 493 | 5.7% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 428 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 38 | 428 | 8.9% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 354 | 428 | 82.7% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 35 | 428 | 8.2% | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 386 | 472 | 81.8% | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 43 | 472 | 9.1% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 9 | 88.9% | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

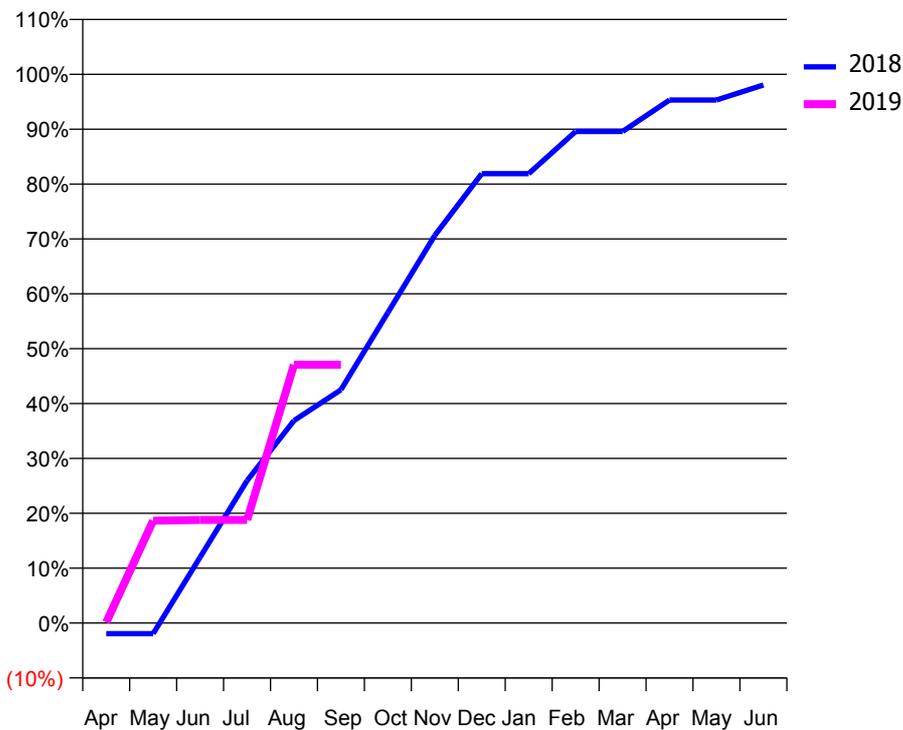
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 158542/0001 - September 2018

| | | | |
|----------------------|-------------------------------------|---|------------|
| Name or company name | Mr CS Lambert-Rose and Miss SL Watt | 18/19 Contracted general activity (UDA) | 680 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 697 |
| Contract start date | 18/05/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £65,017.32 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -17 | -15 | 1 |
| May | -17 | -15 | 130 |
| June | -17 | 92 | 131 |
| July | -17 | 199 | 131 |
| August | -17 | 283 | 328 |
| September | 162 | 326 | 328 |
| October | 250 | 434 | |
| November | 337 | 542 | |
| December | 446 | 628 | |
| January | 489 | 628 | |
| February | 489 | 687 | |
| March | 717 | 687 | |
| April | 887 | 731 | |
| May | 887 | 731 | |
| June | 996 | 752 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 35 | 75 | 46.7% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 9 | 75 | 12.0% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 31 | 75 | 41.3% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 35 | <i>N/A</i> | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 35 | <i>N/A</i> | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 32 | 35 | 91.4% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 35 | 8.6% | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 14 | 18 | 77.8% | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 18 | 5.6% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 3 | 66.7% | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

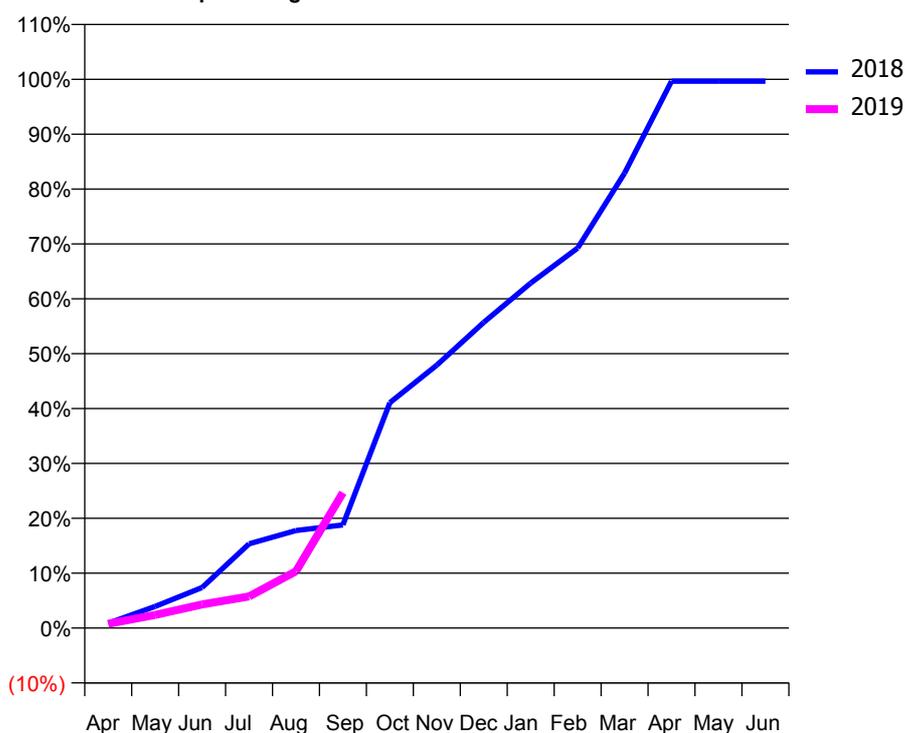
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 182591/0001 - September 2018

| | | | |
|----------------------|-----------------------|---|-------------|
| Name or company name | Bath Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,057 |
| Contract start date | 01/05/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 30/04/2021 | Baseline contract value | £541,431.78 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.08 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 9.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 116 | 79 | 63 |
| May | 470 | 353 | 193 |
| June | 810 | 660 | 347 |
| July | 1,294 | 1,370 | 465 |
| August | 1,534 | 1,587 | 834 |
| September | 2,353 | 1,678 | 1,987 |
| October | 3,088 | 3,667 | |
| November | 3,718 | 4,276 | |
| December | 4,520 | 4,973 | |
| January | 5,129 | 5,611 | |
| February | 5,801 | 6,180 | |
| March | 6,998 | 7,401 | |
| April | 8,027 | 8,894 | |
| May | 8,027 | 8,894 | |
| June | 8,027 | 8,894 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 438 | 528 | 83.0% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 528 | 0.6% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 87 | 528 | 16.5% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 438 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 20 | 438 | 4.6% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 330 | 438 | 75.3% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 87 | 438 | 19.9% | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 248 | 292 | 84.9% | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 8 | 292 | 2.7% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 12 | 13 | 92.3% | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

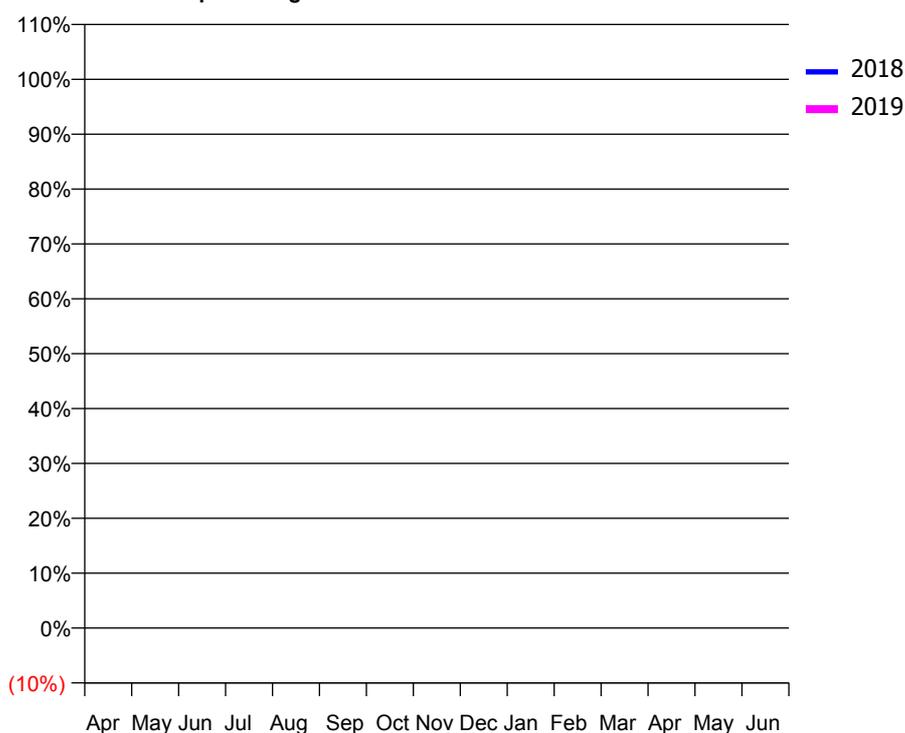
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 182869/0001 - September 2018

| | | | |
|----------------------|----------------------------------|---|-------------|
| Name or company name | Market Place Dental Practice Ltd | 18/19 Contracted general activity (UDA) | 25,000 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/04/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £641,908.33 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 0 |
| June | 0 | 0 | 0 |
| July | 0 | 0 | 0 |
| August | 0 | 0 | 1 |
| September | 0 | 0 | 1 |
| October | 0 | 0 | |
| November | 0 | 0 | |
| December | 0 | 0 | |
| January | 0 | 0 | |
| February | 0 | 0 | |
| March | 0 | 0 | |
| April | 0 | 0 | |
| May | 0 | 0 | |
| June | 0 | 0 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 0 | 1 | 0.0% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 1 | 0.0% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 1 | 1 | 100.0% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 0 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 0 | N/A | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 0 | N/A | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 0 | N/A | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

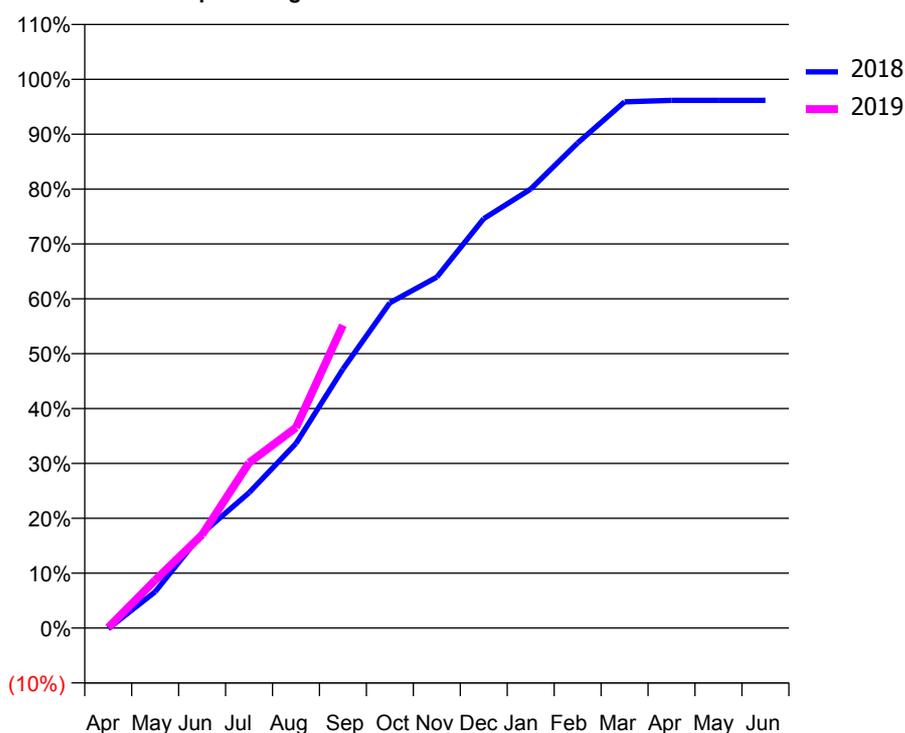
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 191221/0001 - September 2018

| | | | |
|----------------------|-------------------------------|---|-------------|
| Name or company name | Mid Wessex Orthodontic Clinic | 18/19 Contracted general activity (UDA) | 20 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,126 |
| Contract start date | 01/03/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £274,172.48 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 63 | -6 | 4 |
| May | 953 | 281 | 360 |
| June | 1,136 | 734 | 701 |
| July | 1,741 | 1,049 | 1,243 |
| August | 1,884 | 1,431 | 1,507 |
| September | 2,479 | 2,006 | 2,277 |
| October | 2,963 | 2,520 | |
| November | 3,183 | 2,719 | |
| December | 3,337 | 3,172 | |
| January | 3,560 | 3,401 | |
| February | 3,992 | 3,758 | |
| March | 4,103 | 4,077 | |
| April | 4,107 | 4,089 | |
| May | 4,107 | 4,089 | |
| June | 4,107 | 4,089 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 198 | 423 | 46.8% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 24 | 423 | 5.7% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 201 | 423 | 47.5% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 198 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 198 | 2.0% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 174 | 198 | 87.9% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 18 | 198 | 9.1% | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 134 | 139 | 96.4% | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 139 | 1.4% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 7 | 85.7% | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

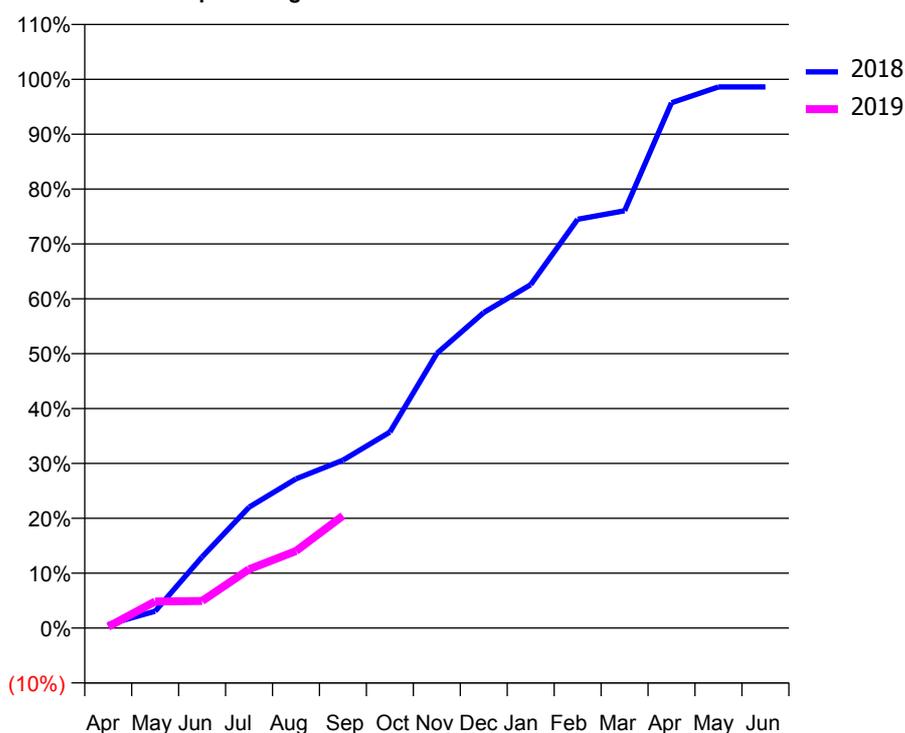
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 231401/0002 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MR JA DICKSON | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,040 |
| Contract start date | 01/04/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £130,697.44 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.21 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 17 | 14 | 5 |
| May | 93 | 67 | 99 |
| June | 148 | 284 | 101 |
| July | 331 | 482 | 218 |
| August | 511 | 595 | 286 |
| September | 637 | 669 | 417 |
| October | 730 | 781 | |
| November | 948 | 1,095 | |
| December | 1,030 | 1,257 | |
| January | 1,326 | 1,368 | |
| February | 1,500 | 1,629 | |
| March | 1,865 | 1,663 | |
| April | 2,021 | 2,093 | |
| May | 2,026 | 2,156 | |
| June | 2,029 | 2,156 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 87 | 191 | 45.5% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 40 | 191 | 20.9% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 64 | 191 | 33.5% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 87 | <i>N/A</i> | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 87 | 5.7% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 71 | 87 | 81.6% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 11 | 87 | 12.6% | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 91 | 110 | 82.7% | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 12 | 110 | 10.9% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

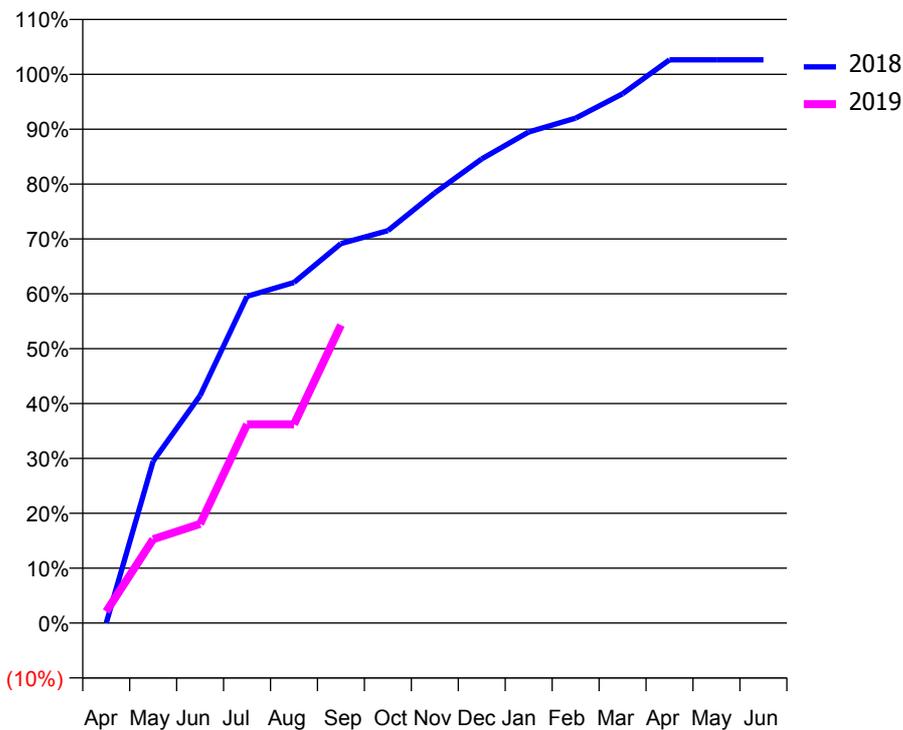
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 233544/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR D LYONS | 18/19 Contracted general activity (UDA) | 1,909 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,002 |
| Contract start date | 01/03/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £113,951.36 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 24 | 0 | 21 |
| May | 198 | 325 | 153 |
| June | 272 | 457 | 181 |
| July | 310 | 656 | 363 |
| August | 311 | 684 | 363 |
| September | 313 | 762 | 544 |
| October | 452 | 788 | |
| November | 500 | 864 | |
| December | 617 | 932 | |
| January | 628 | 986 | |
| February | 702 | 1,014 | |
| March | 875 | 1,063 | |
| April | 1,047 | 1,131 | |
| May | 1,089 | 1,131 | |
| June | 1,090 | 1,131 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 42 | 129 | 32.6% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 39 | 129 | 30.2% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 48 | 129 | 37.2% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 42 | <i>N/A</i> | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 42 | 2.4% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 34 | 42 | 81.0% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 7 | 42 | 16.7% | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 40 | 48 | 83.3% | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 48 | 6.3% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 3 | 66.7% | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

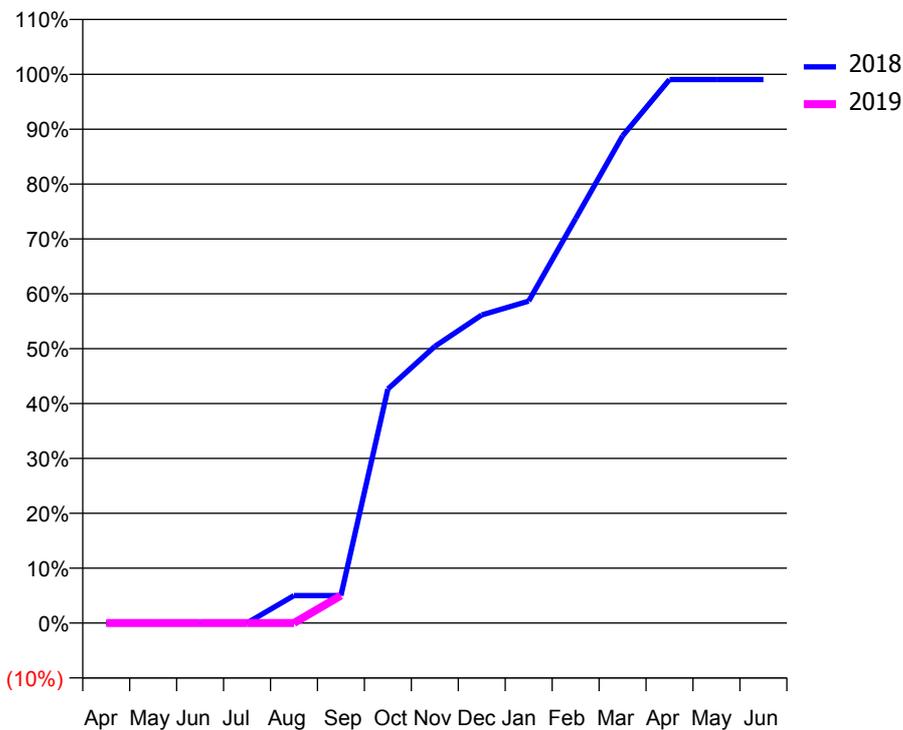
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 235997/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MR MJ BASSETT-CROSS | 18/19 Contracted general activity (UDA) | 1,350 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 837 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £88,372.85 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 4 | 0 | 0 |
| June | 6 | 0 | 0 |
| July | 8 | 0 | 0 |
| August | 8 | 42 | 0 |
| September | 8 | 42 | 42 |
| October | 365 | 357 | |
| November | 496 | 422 | |
| December | 586 | 470 | |
| January | 586 | 491 | |
| February | 672 | 617 | |
| March | 777 | 743 | |
| April | 840 | 829 | |
| May | 840 | 829 | |
| June | 840 | 829 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 40 | 46 | 87.0% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 46 | 0.0% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 6 | 46 | 13.0% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 40 | <i>N/A</i> | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 17 | 40 | 42.5% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 18 | 40 | 45.0% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 40 | 10.0% | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 24 | 29 | 82.8% | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 29 | 3.4% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 5 | 80.0% | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

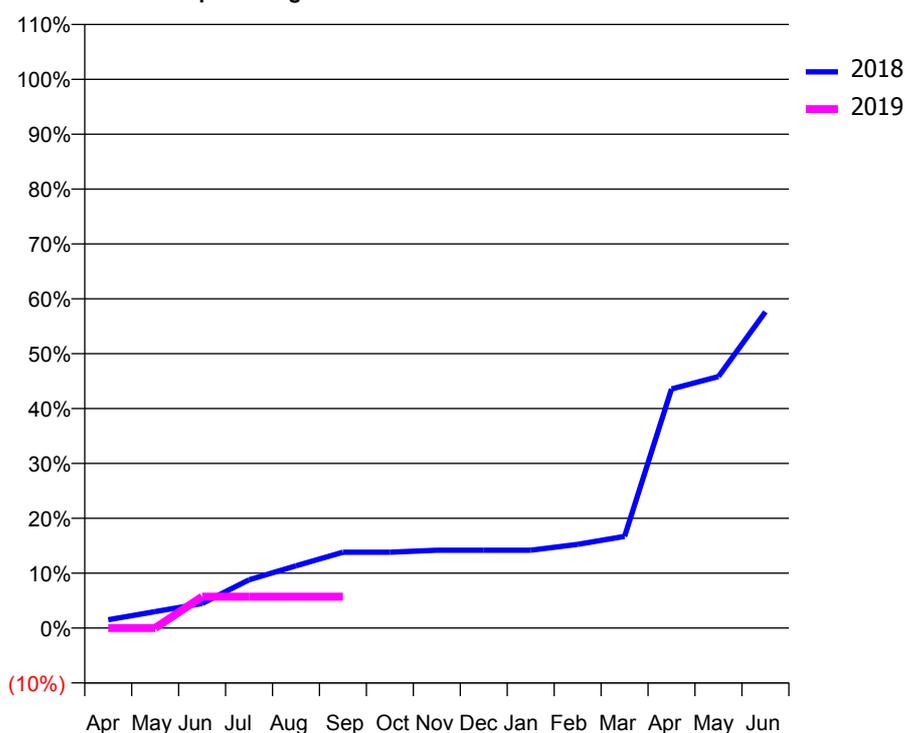
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 270563/0003 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR RS DHARWAR | 18/19 Contracted general activity (UDA) | 19,451 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,502 |
| Contract start date | 01/02/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £570,486.15 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 24 | 90 | 0 |
| May | 642 | 177 | 0 |
| June | 924 | 265 | 86 |
| July | 1,092 | 520 | 86 |
| August | 1,135 | 671 | 86 |
| September | 1,431 | 818 | 86 |
| October | 1,600 | 818 | |
| November | 1,769 | 839 | |
| December | 2,001 | 839 | |
| January | 2,216 | 839 | |
| February | 2,407 | 902 | |
| March | 4,407 | 988 | |
| April | 5,128 | 2,577 | |
| May | 5,130 | 2,711 | |
| June | 5,130 | 3,409 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 129 | 139 | 92.8% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 9 | 139 | 6.5% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 1 | 139 | 0.7% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 129 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 8 | 129 | 6.2% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 86 | 129 | 66.7% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 34 | 129 | 26.4% | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 7 | N/A | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 7 | 14.3% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 4 | 75.0% | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

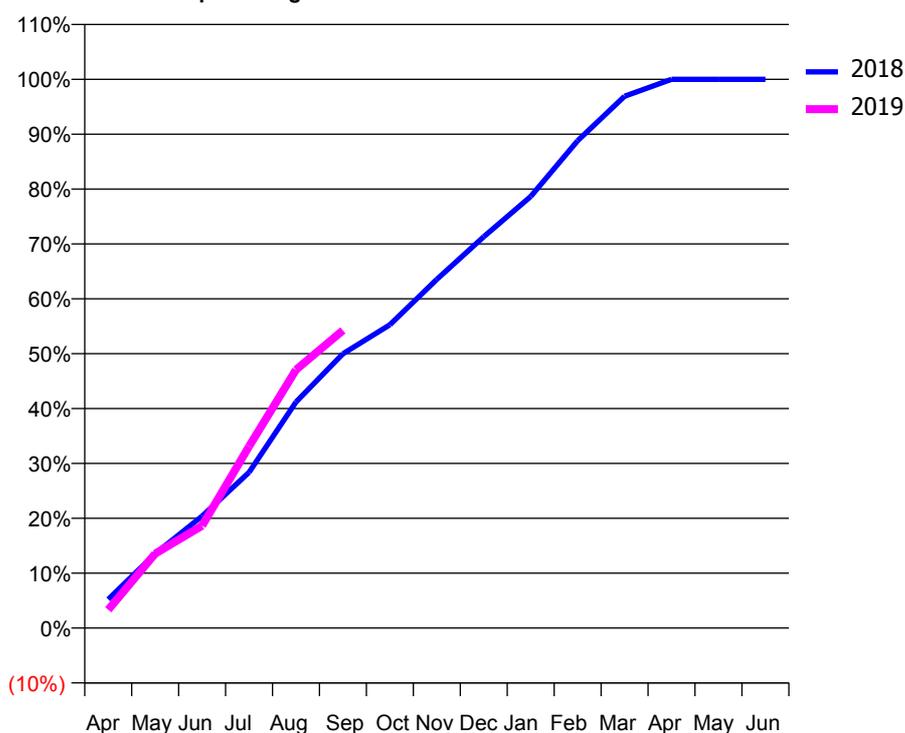
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 333956/0001 - September 2018

| | | | |
|----------------------|----------------|---|-------------|
| Name or company name | MR JJ KERRIGAN | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,838 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2021 | Baseline contract value | £262,465.06 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.09 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 111 | 220 | 128 |
| May | 572 | 571 | 520 |
| June | 803 | 860 | 716 |
| July | 1,160 | 1,196 | 1,271 |
| August | 1,525 | 1,737 | 1,806 |
| September | 1,810 | 2,107 | 2,082 |
| October | 2,277 | 2,330 | |
| November | 2,647 | 2,679 | |
| December | 3,026 | 3,006 | |
| January | 3,345 | 3,315 | |
| February | 3,470 | 3,744 | |
| March | 3,770 | 4,086 | |
| April | 3,841 | 4,216 | |
| May | 3,883 | 4,216 | |
| June | 3,883 | 4,216 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 197 | 302 | 65.2% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 27 | 302 | 8.9% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 78 | 302 | 25.8% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 197 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 8 | 197 | 4.1% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 129 | 197 | 65.5% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 55 | 197 | 27.9% | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 161 | 192 | 83.9% | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 22 | 192 | 11.5% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

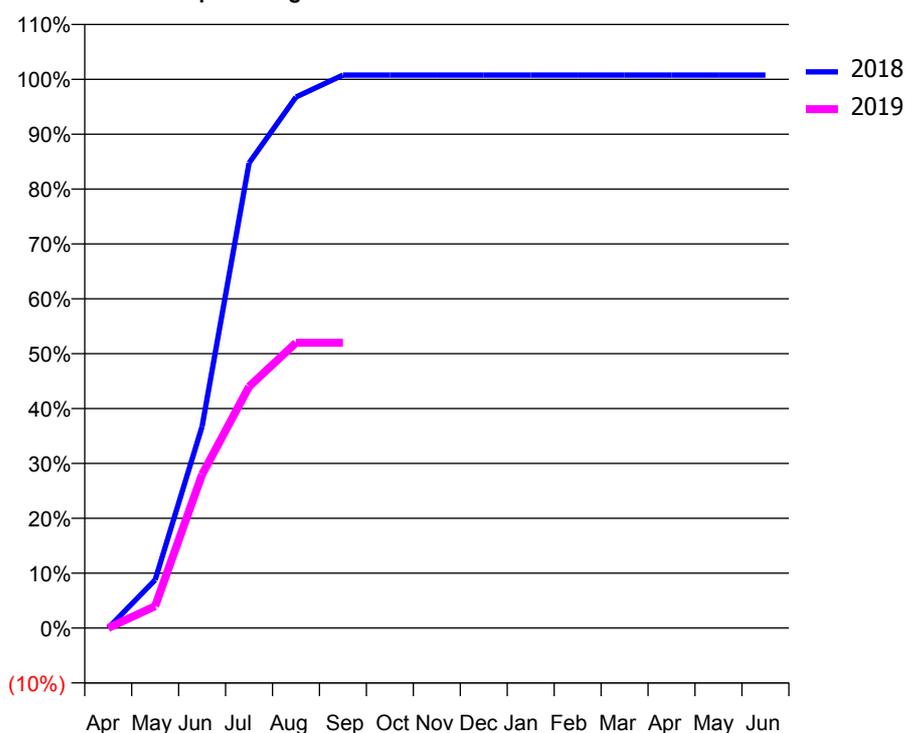
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 559598/0002 - September 2018

| | | | |
|----------------------|---------------|---|------------|
| Name or company name | MISS RA EVANS | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 525 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £34,432.39 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.15 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 59 | 0 | 0 |
| May | 83 | 46 | 21 |
| June | 127 | 193 | 147 |
| July | 194 | 445 | 231 |
| August | 218 | 508 | 273 |
| September | 283 | 529 | 273 |
| October | 371 | 529 | |
| November | 481 | 529 | |
| December | 608 | 529 | |
| January | 611 | 529 | |
| February | 612 | 529 | |
| March | 612 | 529 | |
| April | 612 | 529 | |
| May | 633 | 529 | |
| June | 633 | 529 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 13 | 13 | 100.0% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 13 | 0.0% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 0 | 13 | 0.0% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 13 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 13 | N/A | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 13 | N/A | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 13 | N/A | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 5 | N/A | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 5 | 40.0% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

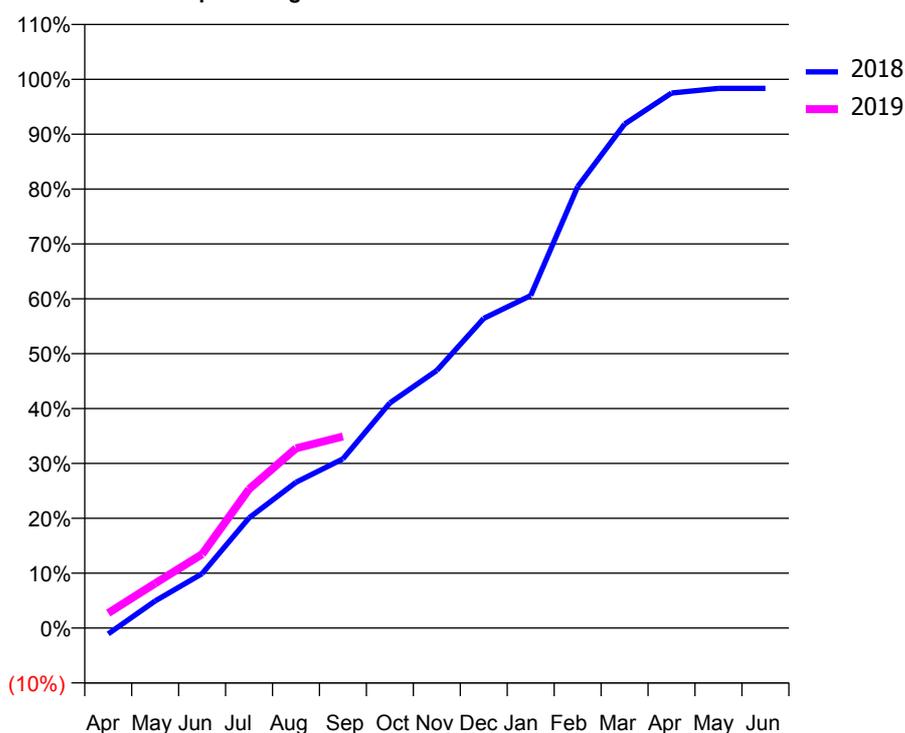
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 652563/0003 - September 2018

| | | | |
|----------------------|----------------|---|-------------|
| Name or company name | MRS CL MATHEWS | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,410 |
| Contract start date | 01/07/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £154,378.63 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -84 | -28 | 66 |
| May | 64 | 129 | 196 |
| June | 112 | 259 | 324 |
| July | 433 | 524 | 610 |
| August | 628 | 693 | 789 |
| September | 755 | 805 | 841 |
| October | 1,025 | 1,071 | |
| November | 1,161 | 1,225 | |
| December | 1,442 | 1,473 | |
| January | 1,571 | 1,581 | |
| February | 1,849 | 2,099 | |
| March | 2,231 | 2,397 | |
| April | 2,359 | 2,545 | |
| May | 2,382 | 2,567 | |
| June | 2,382 | 2,567 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 120 | 221 | 54.3% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 38 | 221 | 17.2% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 63 | 221 | 28.5% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 120 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 120 | 0.8% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 106 | 120 | 88.3% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 13 | 120 | 10.8% | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 101 | 133 | 75.9% | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 12 | 133 | 9.0% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

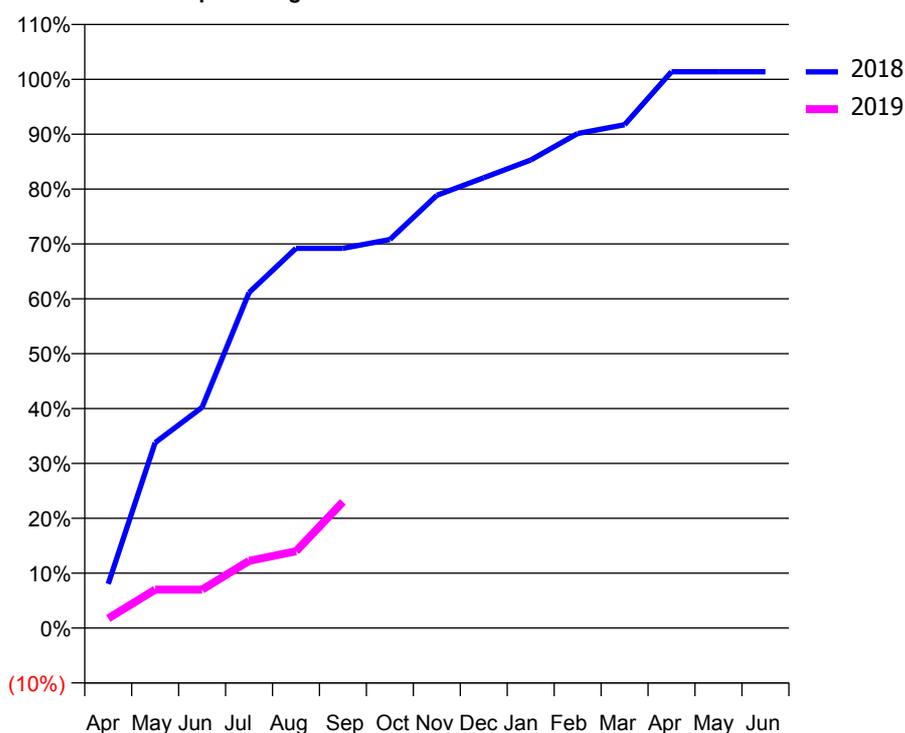
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 731633/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR PJ COOKE | 18/19 Contracted general activity (UDA) | 1,285 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,200 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £105,559.06 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 105 | 21 |
| May | 126 | 441 | 84 |
| June | 147 | 525 | 84 |
| July | 336 | 798 | 147 |
| August | 588 | 903 | 168 |
| September | 777 | 903 | 276 |
| October | 882 | 924 | |
| November | 987 | 1,029 | |
| December | 1,050 | 1,071 | |
| January | 1,071 | 1,113 | |
| February | 1,113 | 1,176 | |
| March | 1,155 | 1,197 | |
| April | 1,281 | 1,323 | |
| May | 1,365 | 1,323 | |
| June | 1,365 | 1,323 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 35 | 59 | 59.3% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 59 | 3.4% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 22 | 59 | 37.3% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 35 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 35 | N/A | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 35 | N/A | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 35 | N/A | 14.8% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 15 | N/A | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 15 | 0.0% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

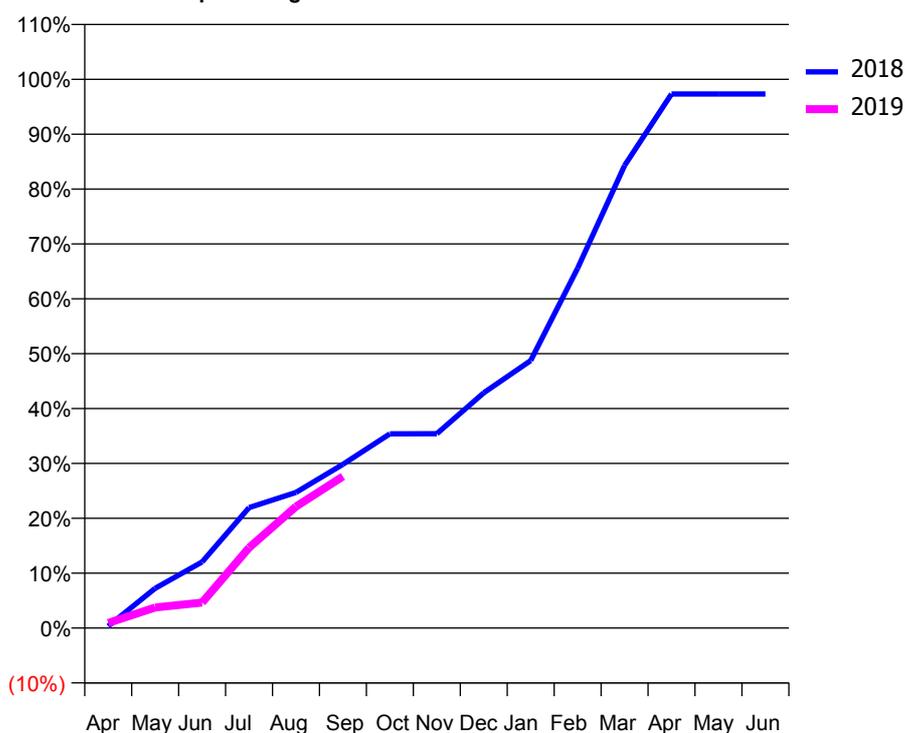
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 748544/0001 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MRS AJ FERRIS | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,370 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £151,817.66 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.18 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -2 | 9 | 22 |
| May | 126 | 187 | 89 |
| June | 217 | 311 | 110 |
| July | 356 | 566 | 347 |
| August | 547 | 638 | 525 |
| September | 760 | 770 | 655 |
| October | 969 | 913 | |
| November | 1,173 | 914 | |
| December | 1,493 | 1,106 | |
| January | 1,626 | 1,258 | |
| February | 1,843 | 1,692 | |
| March | 2,228 | 2,175 | |
| April | 2,293 | 2,511 | |
| May | 2,293 | 2,511 | |
| June | 2,293 | 2,511 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 115 | 164 | 70.1% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 25 | 164 | 15.2% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 24 | 164 | 14.6% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 115 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 7 | 115 | 6.1% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 76 | 115 | 66.1% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 30 | 115 | 26.1% | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 63 | 81 | 77.8% | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 11 | 81 | 13.6% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

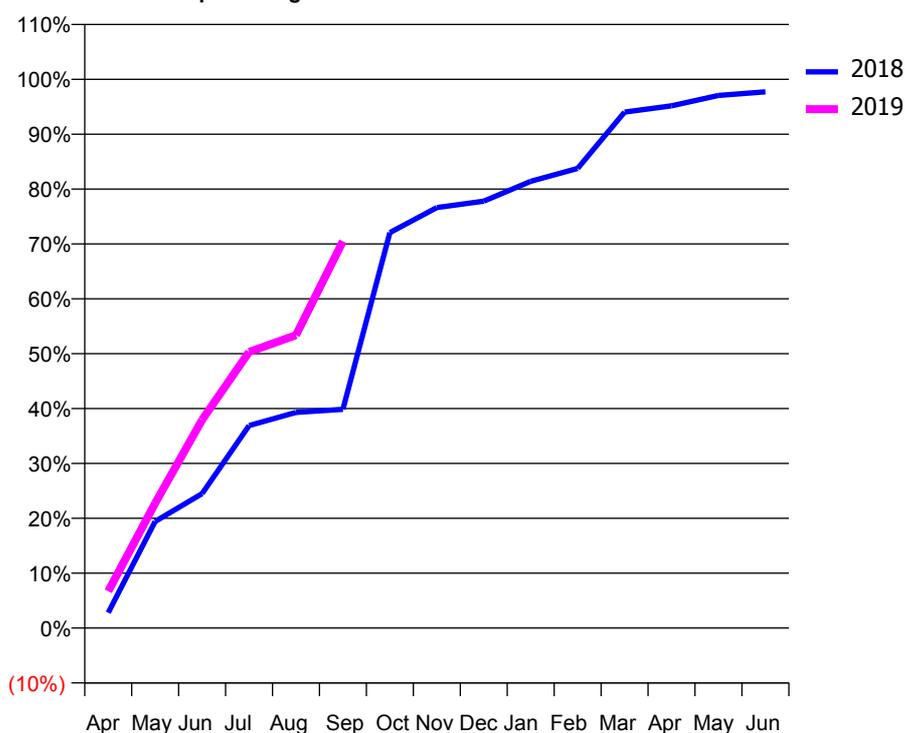
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 755680/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MRS MJ ELSEY | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,458 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £221,504.79 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.15 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -44 | 107 | 232 |
| May | 140 | 739 | 787 |
| June | 313 | 932 | 1,312 |
| July | 313 | 1,404 | 1,740 |
| August | 313 | 1,495 | 1,846 |
| September | 1,243 | 1,516 | 2,437 |
| October | 1,841 | 2,741 | |
| November | 1,983 | 2,915 | |
| December | 2,811 | 2,959 | |
| January | 2,833 | 3,097 | |
| February | 3,207 | 3,186 | |
| March | 3,382 | 3,577 | |
| April | 3,445 | 3,620 | |
| May | 3,508 | 3,692 | |
| June | 3,530 | 3,717 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 235 | 321 | 73.2% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 18 | 321 | 5.6% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 68 | 321 | 21.2% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 235 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 19 | 235 | 8.1% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 175 | 235 | 74.5% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 41 | 235 | 17.4% | 14.8% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 10 | 191 | 5.2% | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 10 | 191 | 5.2% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 7 | 8 | 87.5% | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

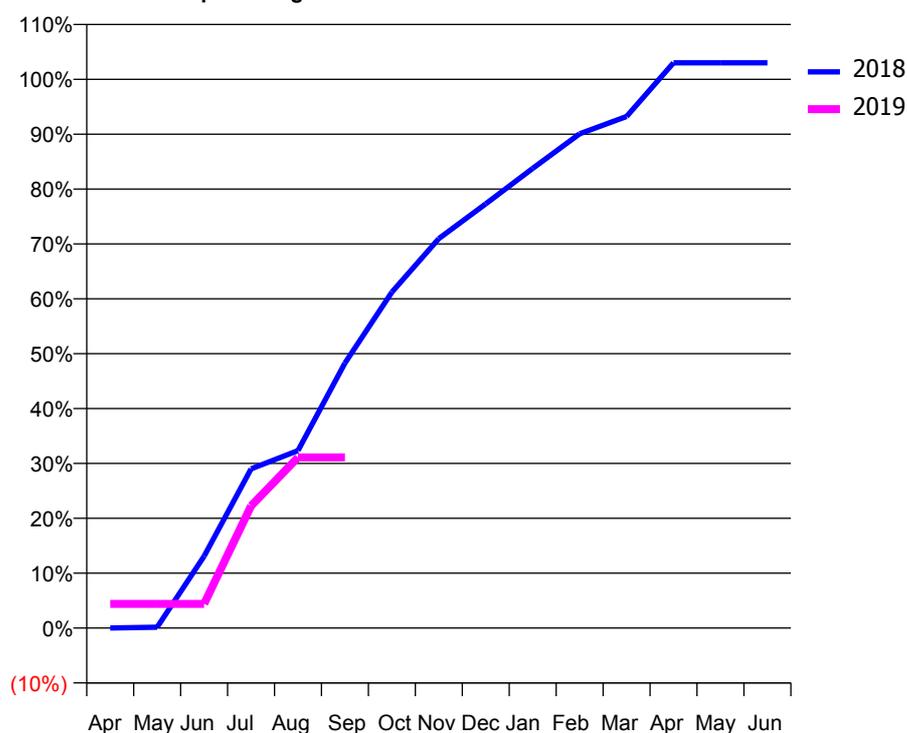
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 817953/0001 - September 2018

| | | | |
|----------------------|---------------|---|------------|
| Name or company name | MR CR BORLAND | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 476 |
| Contract start date | 06/10/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £31,787.64 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 21 |
| May | 42 | 1 | 21 |
| June | 84 | 87 | 21 |
| July | 210 | 193 | 106 |
| August | 273 | 215 | 148 |
| September | 315 | 321 | 148 |
| October | 316 | 407 | |
| November | 316 | 472 | |
| December | 406 | 514 | |
| January | 430 | 557 | |
| February | 456 | 599 | |
| March | 457 | 620 | |
| April | 478 | 685 | |
| May | 521 | 685 | |
| June | 521 | 685 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 25 | 31 | 80.6% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 5 | 31 | 16.1% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 1 | 31 | 3.2% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 25 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 25 | 8.0% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 17 | 25 | 68.0% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 25 | 12.0% | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 13 | 22 | 59.1% | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 22 | 18.2% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

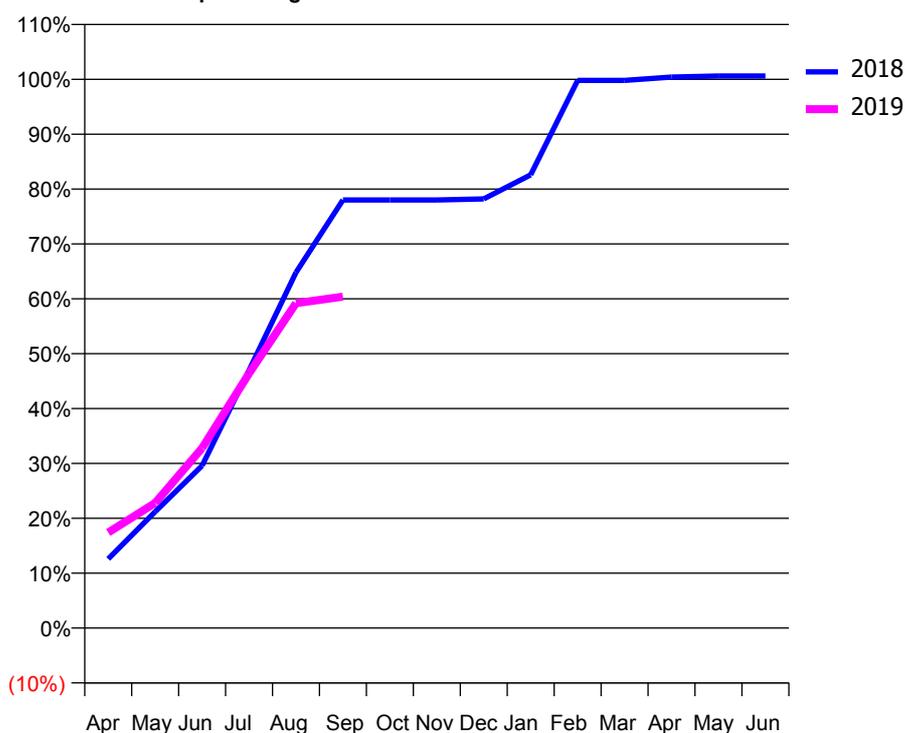
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 820059/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MR AJ SMITH | 18/19 Contracted general activity (UDA) | 800 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 500 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £59,862.75 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.08 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 190 | 63 | 87 |
| May | 256 | 106 | 114 |
| June | 277 | 148 | 164 |
| July | 351 | 235 | 232 |
| August | 373 | 324 | 296 |
| September | 396 | 390 | 302 |
| October | 420 | 390 | |
| November | 425 | 390 | |
| December | 429 | 391 | |
| January | 431 | 413 | |
| February | 455 | 499 | |
| March | 500 | 499 | |
| April | 500 | 502 | |
| May | 500 | 503 | |
| June | 500 | 503 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 18 | 55 | 32.7% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 55 | 1.8% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 36 | 55 | 65.5% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 18 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 18 | N/A | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 17 | 18 | 94.4% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 18 | 5.6% | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

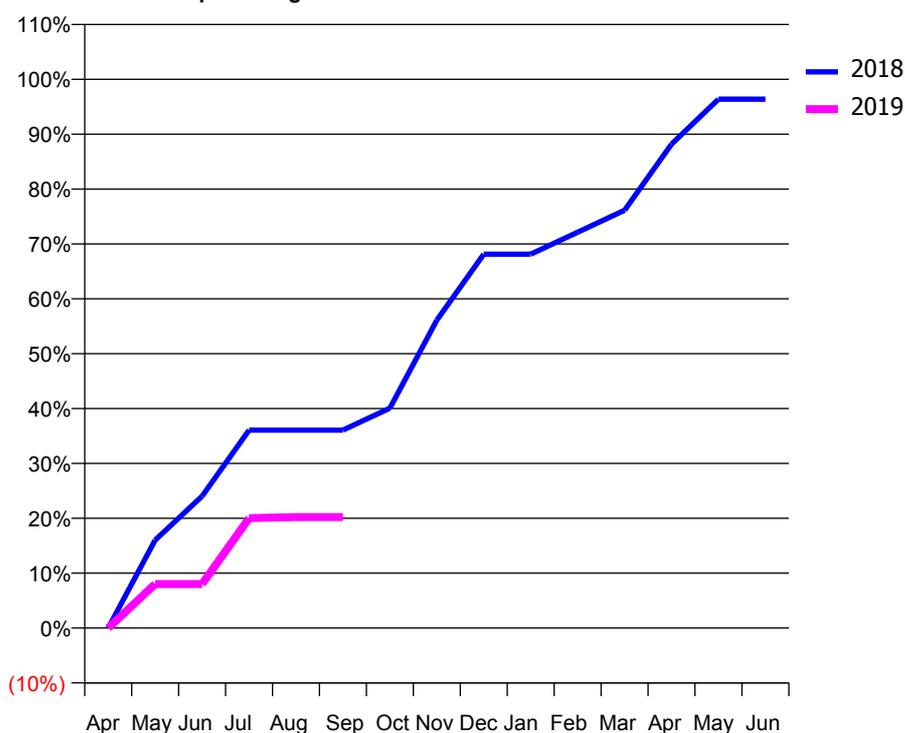
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 839329/0002 - September 2018

| | | | |
|----------------------|---------------|---|------------|
| Name or company name | MR SJ MCELROY | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 524 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £33,539.45 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -8 | 0 | 0 |
| May | 181 | 84 | 42 |
| June | 224 | 126 | 42 |
| July | 329 | 189 | 105 |
| August | 524 | 189 | 106 |
| September | 546 | 189 | 106 |
| October | 610 | 210 | |
| November | 610 | 294 | |
| December | 610 | 357 | |
| January | 610 | 357 | |
| February | 610 | 378 | |
| March | 610 | 399 | |
| April | 611 | 462 | |
| May | 611 | 505 | |
| June | 632 | 505 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 20 | 22 | 90.9% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 22 | 4.5% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 1 | 22 | 4.5% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 20 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 20 | 10.0% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 11 | 20 | 55.0% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 20 | 15.0% | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 28 | N/A | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 28 | 7.1% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

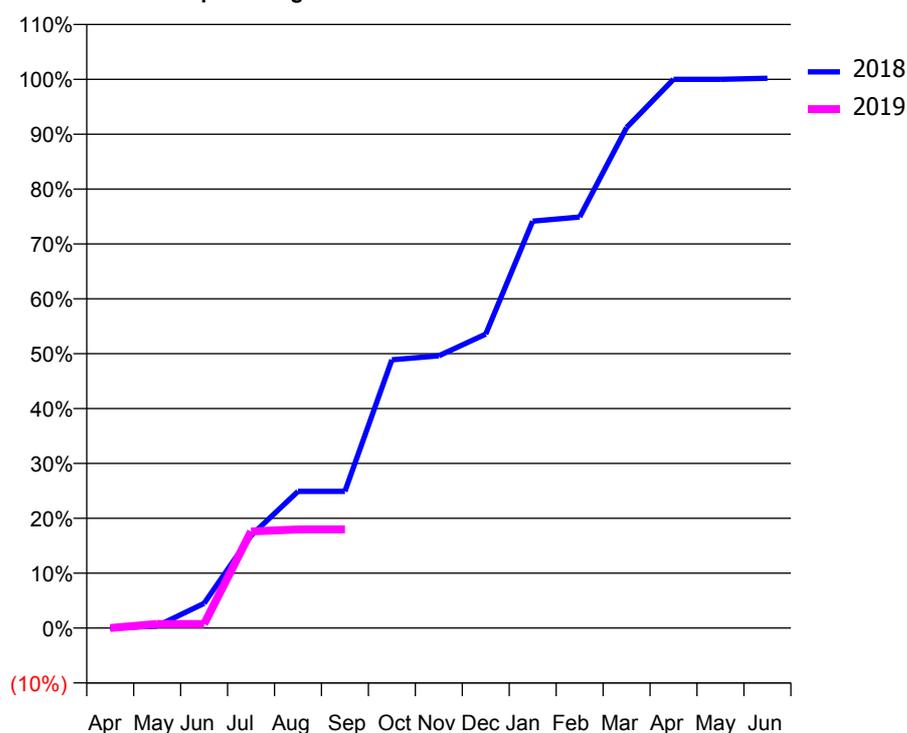
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 839329/0003 - September 2018

| | | | |
|----------------------|---------------|---|------------|
| Name or company name | MR SJ MCELROY | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 534 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £35,853.23 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.47 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 9 | 0 | 0 |
| May | 75 | 2 | 4 |
| June | 99 | 24 | 4 |
| July | 125 | 90 | 94 |
| August | 125 | 133 | 96 |
| September | 295 | 133 | 96 |
| October | 360 | 261 | |
| November | 406 | 265 | |
| December | 408 | 286 | |
| January | 417 | 396 | |
| February | 417 | 400 | |
| March | 507 | 487 | |
| April | 507 | 534 | |
| May | 510 | 534 | |
| June | 512 | 535 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 22 | 59 | 37.3% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 59 | 1.7% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 36 | 59 | 61.0% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 22 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 22 | 4.5% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 17 | 22 | 77.3% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 22 | 18.2% | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 7 | 20 | 35.0% | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 20 | 15.0% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

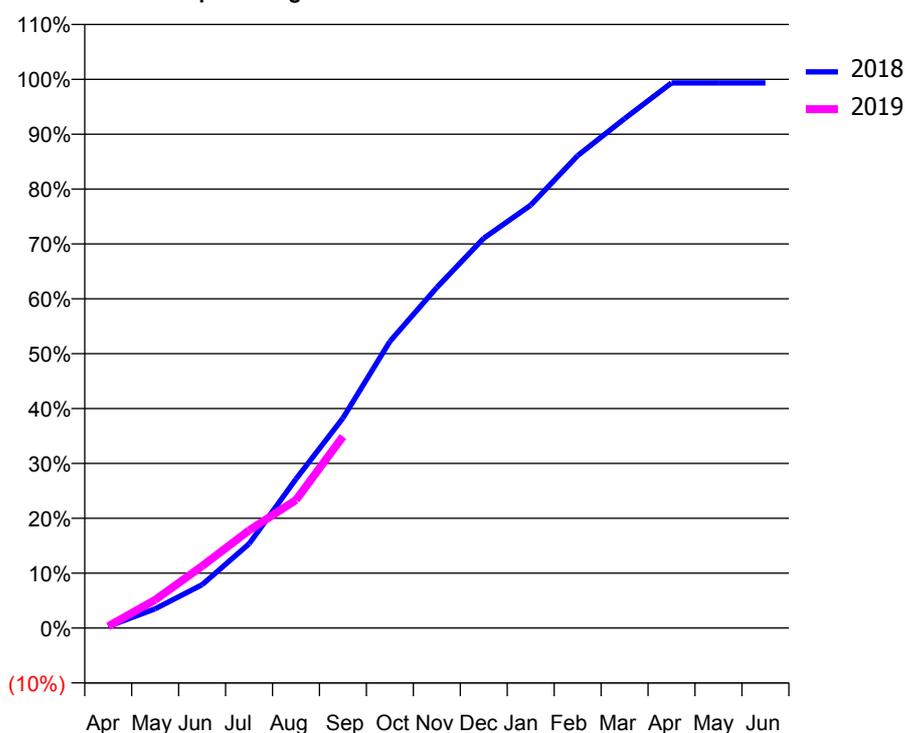
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 888990/0001 - September 2018

| | | | |
|----------------------|------------------|---|-------------|
| Name or company name | MRS JE WHITEHEAD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,183 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £396,091.92 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -203 | 19 | 21 |
| May | -86 | 217 | 317 |
| June | 55 | 488 | 699 |
| July | 292 | 949 | 1,101 |
| August | 1,030 | 1,679 | 1,442 |
| September | 1,612 | 2,365 | 2,158 |
| October | 2,158 | 3,230 | |
| November | 2,483 | 3,838 | |
| December | 3,087 | 4,393 | |
| January | 3,601 | 4,765 | |
| February | 4,022 | 5,323 | |
| March | 4,992 | 5,740 | |
| April | 5,796 | 6,142 | |
| May | 6,135 | 6,142 | |
| June | 6,156 | 6,142 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 278 | 411 | 67.6% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 27 | 411 | 6.6% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 106 | 411 | 25.8% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 278 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 278 | N/A | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 223 | 278 | 80.2% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 278 | N/A | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 111 | 122 | 91.0% | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 122 | 1.6% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 10 | 10 | 100.0% | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

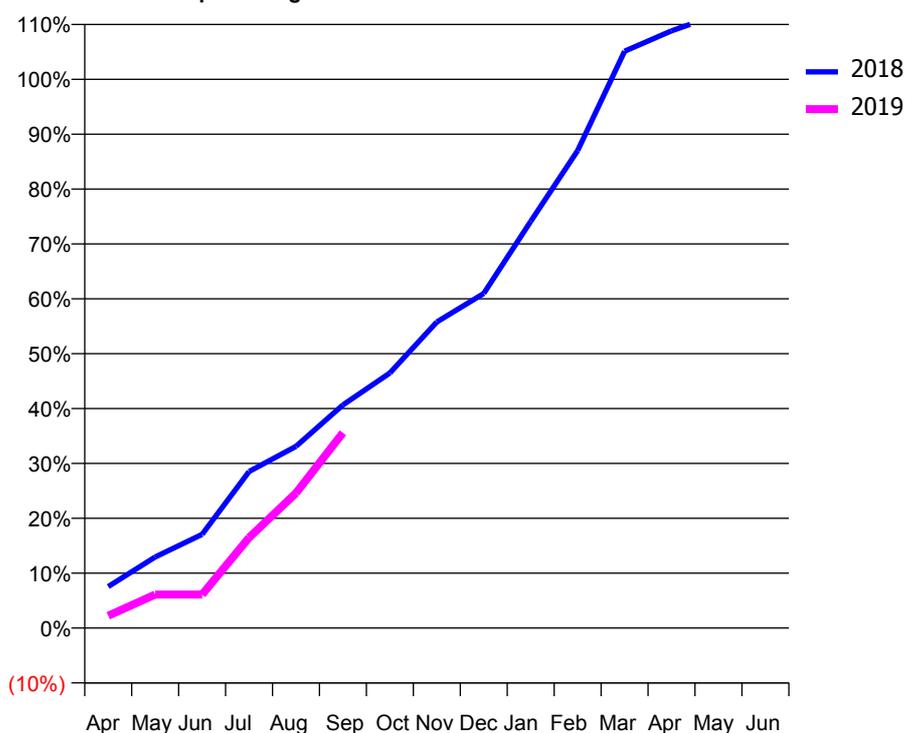
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 908320/0002 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MRS CG GOLDEN | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,818 |
| Contract start date | 01/07/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £180,555.30 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -6 | 213 | 63 |
| May | 125 | 365 | 172 |
| June | 189 | 481 | 172 |
| July | 452 | 804 | 465 |
| August | 646 | 933 | 693 |
| September | 760 | 1,146 | 1,003 |
| October | 1,076 | 1,310 | |
| November | 1,349 | 1,572 | |
| December | 1,507 | 1,718 | |
| January | 1,540 | 2,088 | |
| February | 1,864 | 2,452 | |
| March | 2,380 | 2,962 | |
| April | 2,615 | 3,067 | |
| May | 2,640 | 3,151 | |
| June | 2,641 | 3,151 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 141 | 261 | 54.0% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 65 | 261 | 24.9% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 55 | 261 | 21.1% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 141 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 141 | 0.7% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 122 | 141 | 86.5% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 18 | 141 | 12.8% | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 109 | 120 | 90.8% | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 120 | 2.5% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

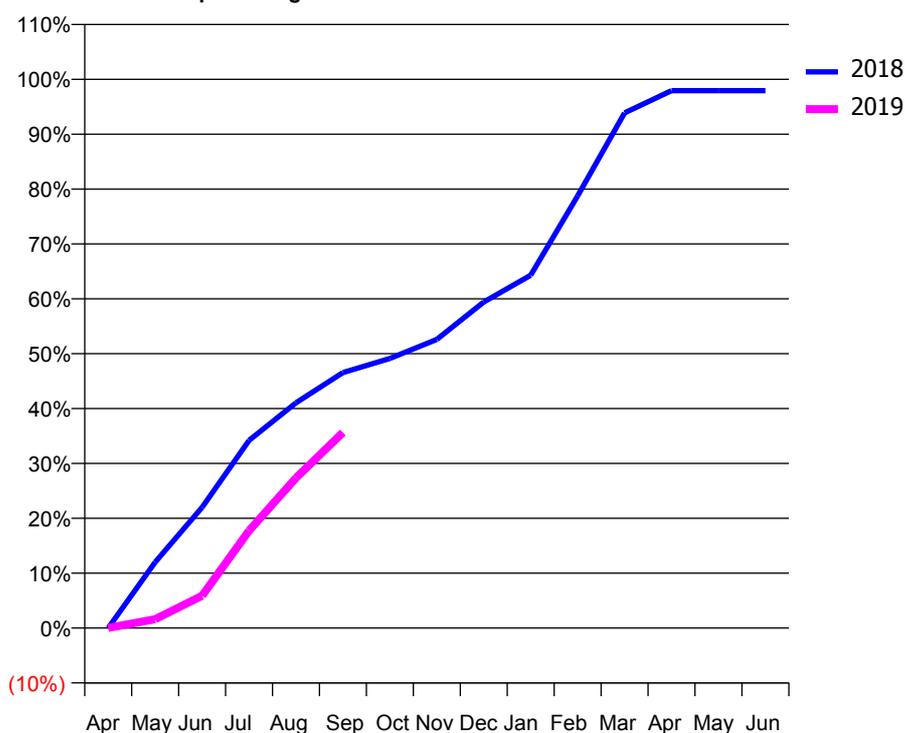
Q64 - Vital Signs Orthodontic At a Glance Contract Report for 982911/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR A REHMAN | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,023 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £410,319.01 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.20 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 4 | 0 | 2 |
| May | 239 | 795 | 97 |
| June | 1,012 | 1,457 | 354 |
| July | 1,590 | 2,266 | 1,069 |
| August | 2,253 | 2,720 | 1,648 |
| September | 2,711 | 3,085 | 2,147 |
| October | 3,287 | 3,255 | |
| November | 3,696 | 3,485 | |
| December | 3,988 | 3,936 | |
| January | 4,559 | 4,260 | |
| February | 5,006 | 5,217 | |
| March | 5,862 | 6,219 | |
| April | 6,057 | 6,488 | |
| May | 6,058 | 6,488 | |
| June | 6,058 | 6,488 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 253 | 527 | 48.0% | 57.3% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 127 | 527 | 24.1% | 10.0% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 147 | 527 | 27.9% | 32.7% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 253 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 17 | 253 | 6.7% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 189 | 253 | 74.7% | 76.8% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 46 | 253 | 18.2% | 14.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 271 | N/A | 62.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 271 | 1.8% | 8.9% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 7 | 7 | 100.0% | 93.7% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

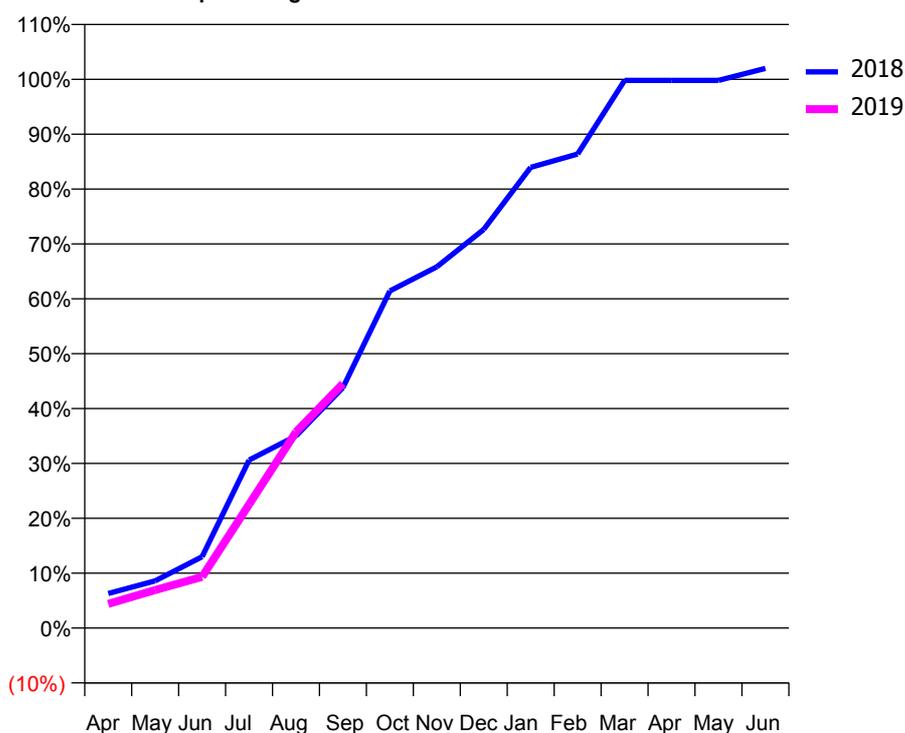
Q65 - Vital Signs Orthodontic At a Glance Contract Report for 101362/0045 - September 2018

| | | | |
|----------------------|--------------------------|---|-------------|
| Name or company name | Rodericks Dental Limited | 18/19 Contracted general activity (UDA) | 33,727 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -555 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 954 |
| Contract start date | 01/02/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £767,406.54 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 87 | 60 | 42 |
| May | 407 | 82 | 66 |
| June | 558 | 124 | 89 |
| July | 648 | 292 | 215 |
| August | 775 | 334 | 341 |
| September | 819 | 418 | 425 |
| October | 820 | 586 | |
| November | 862 | 628 | |
| December | 862 | 693 | |
| January | 862 | 801 | |
| February | 883 | 824 | |
| March | 947 | 952 | |
| April | 950 | 952 | |
| May | 951 | 952 | |
| June | 951 | 973 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 46 | 60 | 76.7% | 59.6% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 6 | 60 | 10.0% | 12.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 8 | 60 | 13.3% | 28.2% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 46 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 46 | 4.3% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 44 | 46 | 95.7% | 79.6% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 46 | N/A | 14.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 40 | N/A | 82.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 8 | 40 | 20.0% | 8.4% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 97.5% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

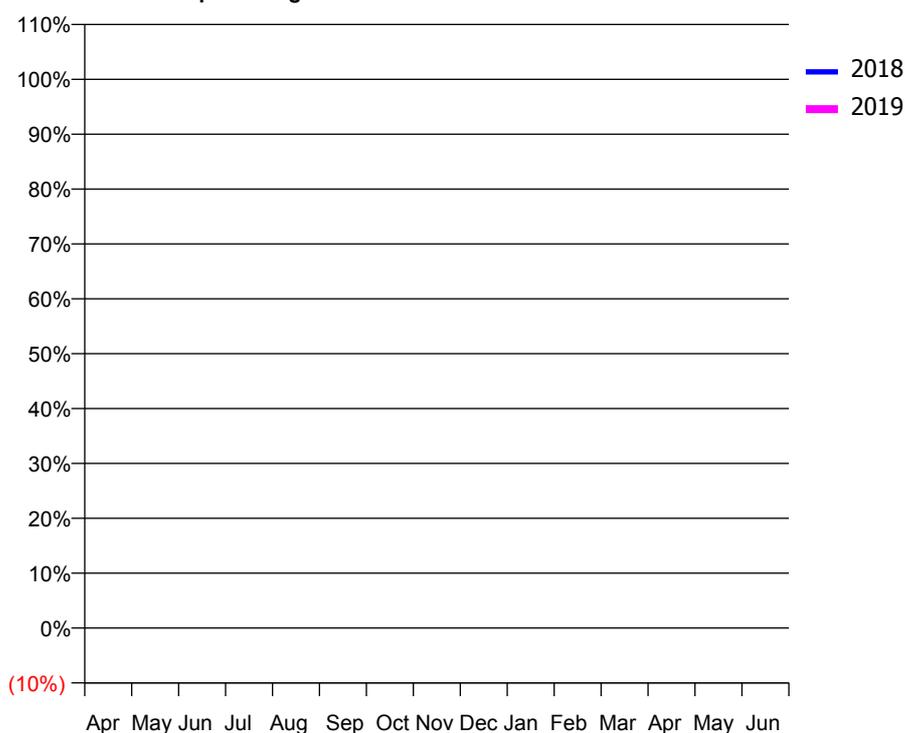
Q65 - Vital Signs Orthodontic At a Glance Contract Report for 101370/0031 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Petrie Tucker & Partners Ltd | 18/19 Contracted general activity (UDA) | 29,000 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £616,072.34 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 0 |
| June | 0 | 0 | 0 |
| July | 0 | 0 | 0 |
| August | 0 | 0 | 0 |
| September | 0 | 0 | 1 |
| October | 0 | 0 | |
| November | 0 | 0 | |
| December | 0 | 0 | |
| January | 0 | 0 | |
| February | 0 | 0 | |
| March | 0 | 0 | |
| April | 0 | 0 | |
| May | 0 | 0 | |
| June | 0 | 0 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 0 | 1 | 0.0% | 59.6% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 1 | 0.0% | 12.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 1 | 1 | 100.0% | 28.2% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 0 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 0 | N/A | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 0 | N/A | 79.6% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 0 | N/A | 14.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 82.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 8.4% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.5% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

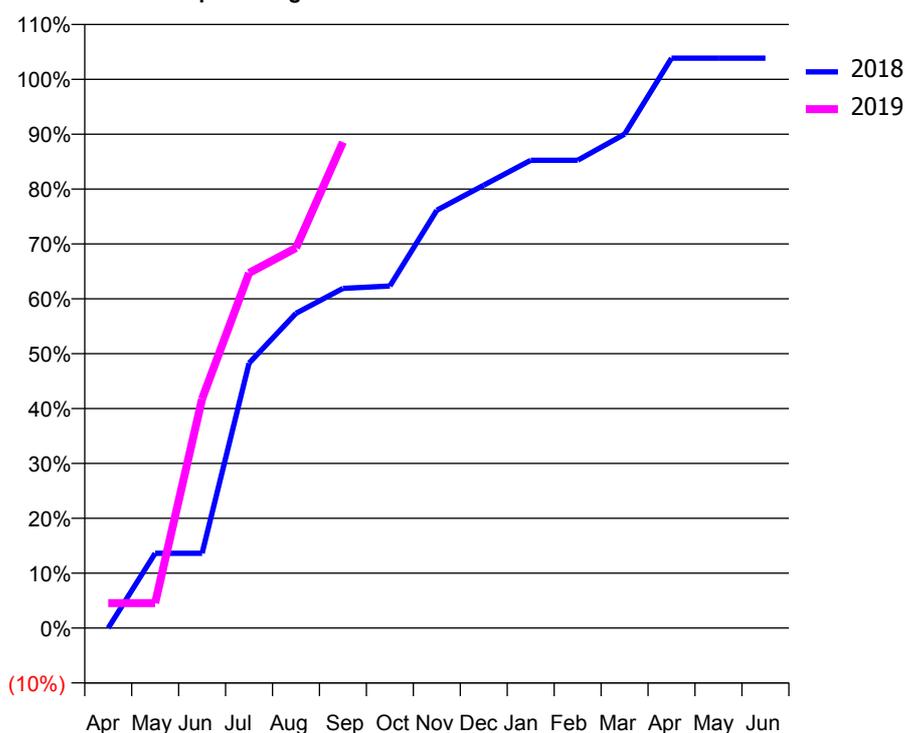
Q65 - Vital Signs Orthodontic At a Glance Contract Report for 106089/0001 - September 2018

| | | | |
|----------------------|-----------------------------------|---|-------------|
| Name or company name | Church Street Dental Practice Ltd | 18/19 Contracted general activity (UDA) | 3,250 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 462 |
| Contract start date | 01/04/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £101,364.32 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.11 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 96 | 0 | 21 |
| May | 222 | 63 | 21 |
| June | 222 | 63 | 193 |
| July | 311 | 223 | 299 |
| August | 334 | 265 | 320 |
| September | 397 | 286 | 409 |
| October | 418 | 288 | |
| November | 460 | 352 | |
| December | 461 | 373 | |
| January | 461 | 394 | |
| February | 461 | 394 | |
| March | 462 | 416 | |
| April | 462 | 480 | |
| May | 462 | 480 | |
| June | 462 | 480 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 28 | 42 | 66.7% | 59.6% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 42 | 2.4% | 12.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 13 | 42 | 31.0% | 28.2% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 28 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 28 | N/A | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 25 | 28 | 89.3% | 79.6% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 28 | 10.7% | 14.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 82.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 8.4% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 97.5% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

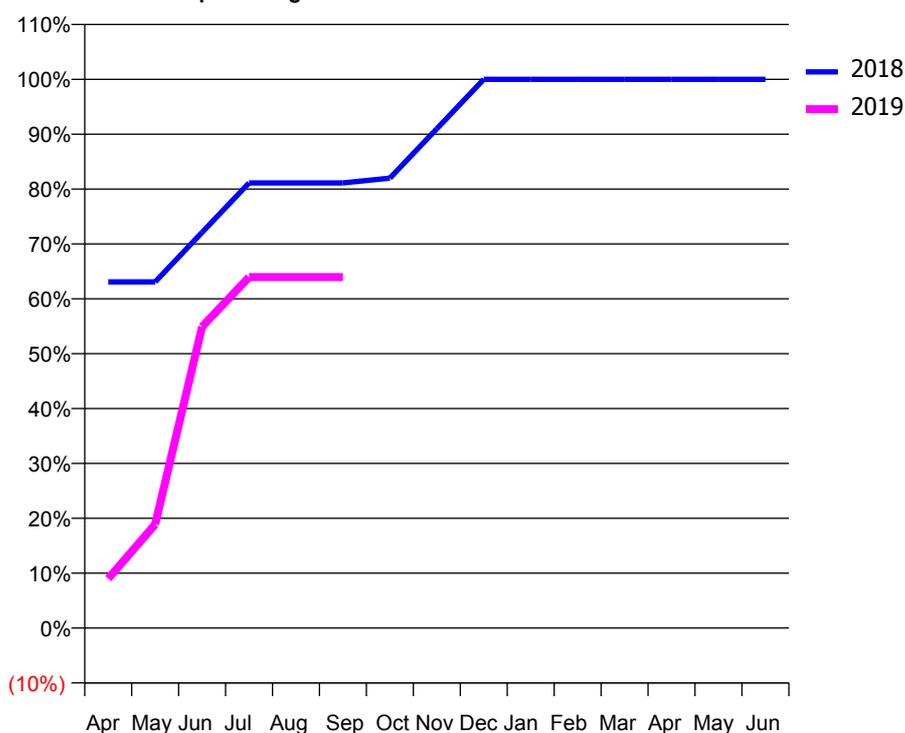
Q65 - Vital Signs Orthodontic At a Glance Contract Report for 111333/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | Connor Hichens | 18/19 Contracted general activity (UDA) | 2,700 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 233 |
| Contract start date | 01/12/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £73,982.15 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 147 | 21 |
| May | 71 | 147 | 44 |
| June | 72 | 168 | 128 |
| July | 136 | 189 | 149 |
| August | 136 | 189 | 149 |
| September | 136 | 189 | 149 |
| October | 136 | 191 | |
| November | 136 | 212 | |
| December | 178 | 233 | |
| January | 241 | 233 | |
| February | 241 | 233 | |
| March | 241 | 233 | |
| April | 241 | 233 | |
| May | 241 | 233 | |
| June | 241 | 233 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 9 | 13 | 69.2% | 59.6% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 13 | 0.0% | 12.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 4 | 13 | 30.8% | 28.2% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 9 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 9 | 11.1% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 7 | 9 | 77.8% | 79.6% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 9 | 11.1% | 14.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 3 | 10 | 30.0% | 82.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 10 | 10.0% | 8.4% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 97.5% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

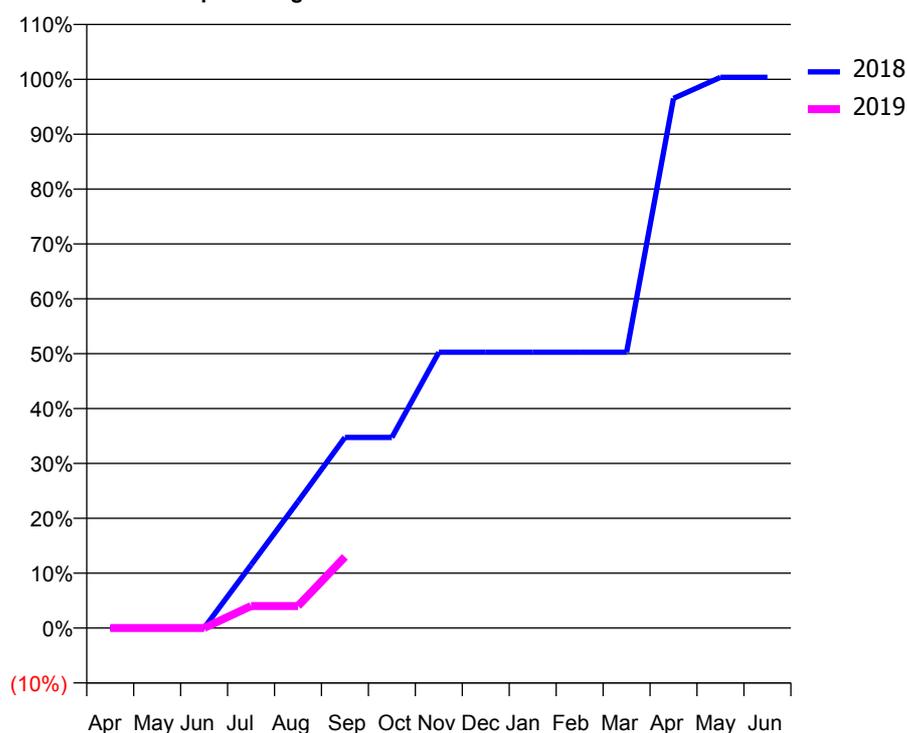
Q65 - Vital Signs Orthodontic At a Glance Contract Report for 119075/0001 - September 2018

| | | | |
|----------------------|--|---|------------|
| Name or company name | Christchurch Healthcare and Management Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 547 |
| Contract start date | 01/07/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 30/06/2021 | Baseline contract value | £39,031.00 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.12 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 0 |
| June | 0 | 0 | 0 |
| July | 0 | 63 | 22 |
| August | 0 | 126 | 22 |
| September | 231 | 190 | 71 |
| October | 231 | 190 | |
| November | 231 | 275 | |
| December | 231 | 275 | |
| January | 231 | 275 | |
| February | 231 | 275 | |
| March | 442 | 275 | |
| April | 463 | 528 | |
| May | 507 | 549 | |
| June | 507 | 549 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 22 | 32 | 68.8% | 59.6% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 32 | 3.1% | 12.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 9 | 32 | 28.1% | 28.2% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 22 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 22 | 4.5% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 18 | 22 | 81.8% | 79.6% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 22 | 9.1% | 14.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 9 | 11 | 81.8% | 82.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 11 | 0.0% | 8.4% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.5% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

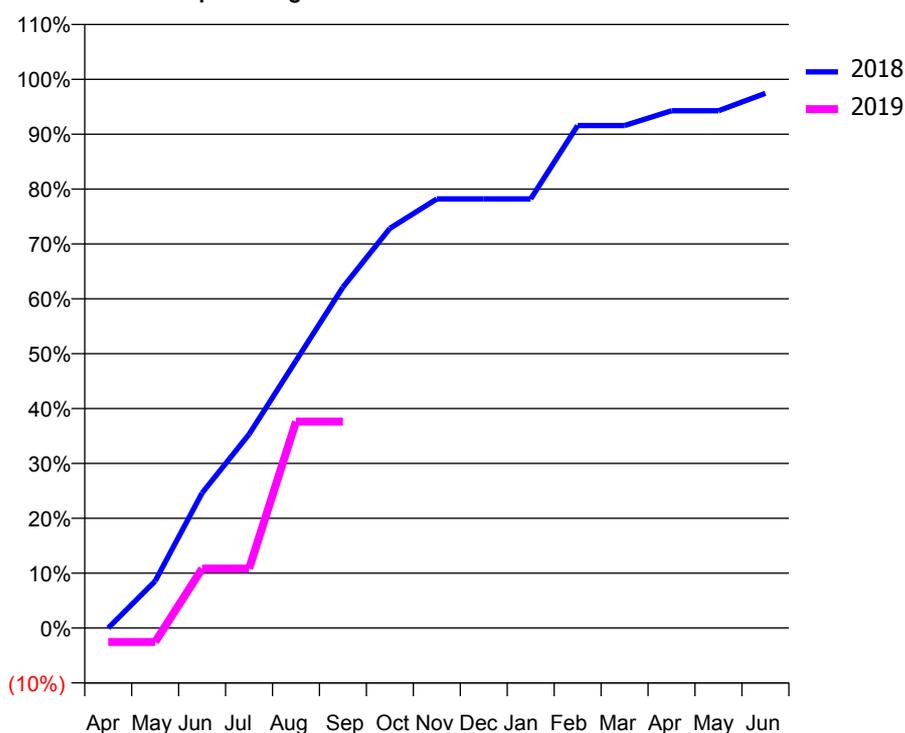
Q65 - Vital Signs Orthodontic At a Glance Contract Report for 122165/0001 - September 2018

| | | | |
|----------------------|---------------------------|---|-------------|
| Name or company name | Passage House Dental Care | 18/19 Contracted general activity (UDA) | 28,767 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 147 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 784 |
| Contract start date | 01/10/2008 | Carry forward orthodontic activity (UOA) | 20 |
| Contract end date | | Baseline contract value | £768,559.00 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 42 | 0 | -20 |
| May | 84 | 67 | -20 |
| June | 109 | 193 | 85 |
| July | 214 | 277 | 85 |
| August | 361 | 382 | 295 |
| September | 424 | 487 | 295 |
| October | 466 | 571 | |
| November | 613 | 613 | |
| December | 718 | 613 | |
| January | 760 | 613 | |
| February | 760 | 718 | |
| March | 781 | 718 | |
| April | 802 | 739 | |
| May | 802 | 739 | |
| June | 802 | 764 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 29 | 29 | 100.0% | 59.6% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 29 | 0.0% | 12.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 0 | 29 | 0.0% | 28.2% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 29 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 29 | 13.8% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 18 | 29 | 62.1% | 79.6% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 7 | 29 | 24.1% | 14.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 26 | 30 | 86.7% | 82.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 30 | 10.0% | 8.4% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 97.5% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

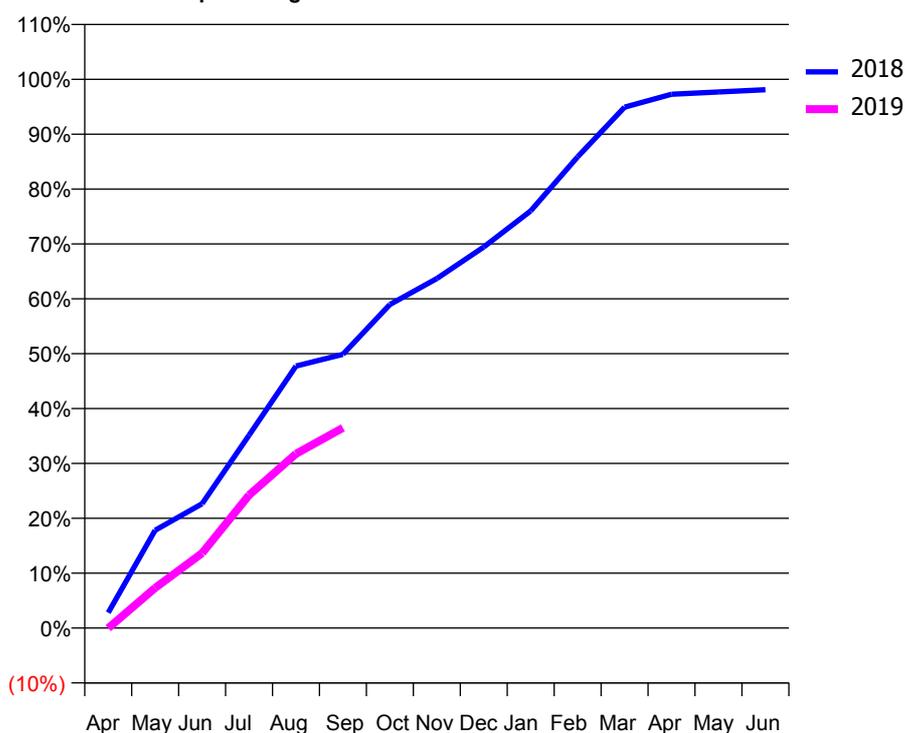
Q65 - Vital Signs Orthodontic At a Glance Contract Report for 123412/0001 - September 2018

| | | | |
|----------------------|-----------------------------|---|-------------|
| Name or company name | Clifton Orthodontics Centre | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,398 |
| Contract start date | 01/10/2011 | Carry forward orthodontic activity (UOA) | 103 |
| Contract end date | 31/03/2027 | Baseline contract value | £369,577.85 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.29 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 151 | -2 |
| May | 403 | 962 | 395 |
| June | 934 | 1,223 | 737 |
| July | 1,709 | 1,898 | 1,308 |
| August | 2,236 | 2,577 | 1,714 |
| September | 2,612 | 2,692 | 1,970 |
| October | 3,284 | 3,182 | |
| November | 3,812 | 3,438 | |
| December | 4,494 | 3,749 | |
| January | 4,813 | 4,104 | |
| February | 5,218 | 4,635 | |
| March | 5,386 | 5,124 | |
| April | 5,389 | 5,251 | |
| May | 5,389 | 5,273 | |
| June | 5,389 | 5,295 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 213 | 586 | 36.3% | 59.6% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 170 | 586 | 29.0% | 12.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 203 | 586 | 34.6% | 28.2% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 213 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 213 | 0.5% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 164 | 213 | 77.0% | 79.6% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 48 | 213 | 22.5% | 14.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 212 | 239 | 88.7% | 82.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 239 | 2.1% | 8.4% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 97.5% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

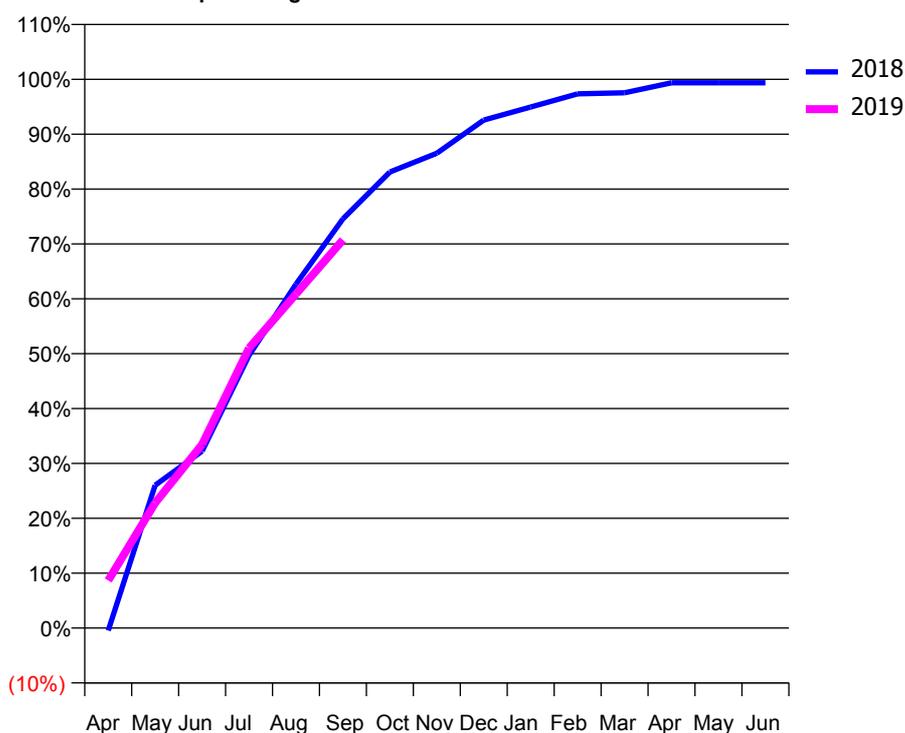
Q65 - Vital Signs Orthodontic At a Glance Contract Report for 129496/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Smile Solutions Orthodontics | 18/19 Contracted general activity (UDA) | 900 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 5 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,008 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 52 |
| Contract end date | 31/03/2020 | Baseline contract value | £567,095.09 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.17 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 596 | -37 | 695 |
| May | 815 | 2,084 | 1,825 |
| June | 2,119 | 2,581 | 2,679 |
| July | 3,275 | 3,981 | 4,085 |
| August | 3,966 | 5,018 | 4,875 |
| September | 4,754 | 5,970 | 5,663 |
| October | 5,602 | 6,654 | |
| November | 5,738 | 6,928 | |
| December | 6,569 | 7,412 | |
| January | 6,794 | 7,604 | |
| February | 7,311 | 7,796 | |
| March | 7,556 | 7,812 | |
| April | 7,990 | 7,956 | |
| May | 7,971 | 7,956 | |
| June | 7,971 | 7,956 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 351 | 839 | 41.8% | 59.6% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 38 | 839 | 4.5% | 12.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 450 | 839 | 53.6% | 28.2% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 2 | 351 | 0.6% | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 21 | 351 | 6.0% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 267 | 351 | 76.1% | 79.6% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 58 | 351 | 16.5% | 14.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 311 | 361 | 86.1% | 82.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 28 | 361 | 7.8% | 8.4% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 16 | 16 | 100.0% | 97.5% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

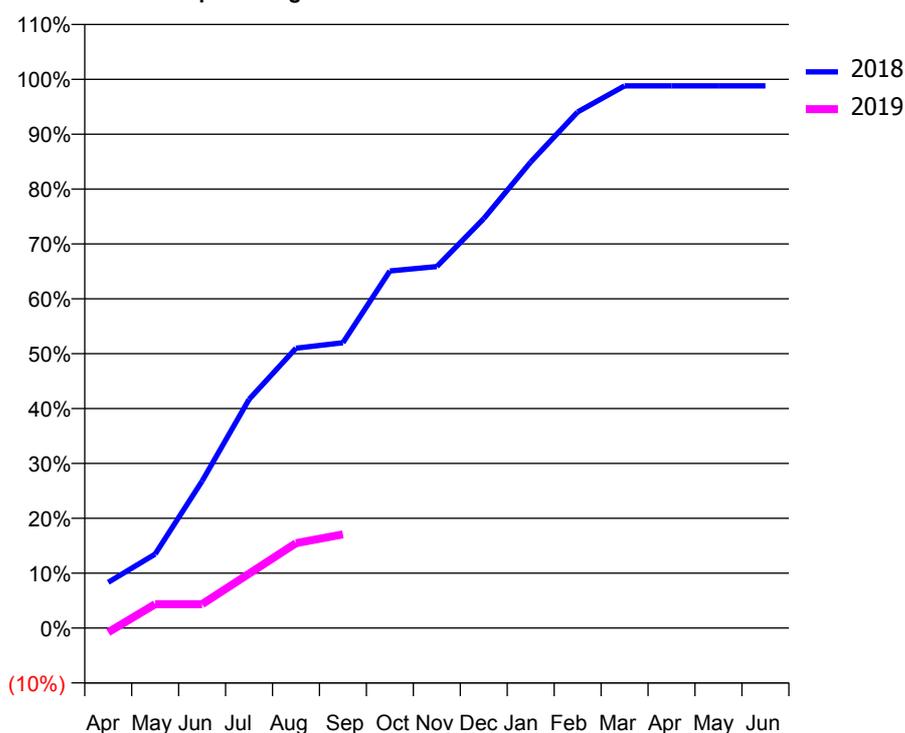
Q65 - Vital Signs Orthodontic At a Glance Contract Report for 129690/0001 - September 2018

| | | | |
|----------------------|-------------------------------|---|-------------|
| Name or company name | Dulverton Dental Practice Ltd | 18/19 Contracted general activity (UDA) | 16,500 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 504 |
| Contract start date | 02/04/2007 | Carry forward orthodontic activity (UOA) | 6 |
| Contract end date | | Baseline contract value | £494,357.27 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.38 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 21 | 42 | -4 |
| May | 54 | 68 | 22 |
| June | 78 | 135 | 22 |
| July | 126 | 210 | 50 |
| August | 255 | 257 | 78 |
| September | 297 | 262 | 86 |
| October | 297 | 328 | |
| November | 297 | 332 | |
| December | 297 | 376 | |
| January | 298 | 428 | |
| February | 450 | 474 | |
| March | 501 | 498 | |
| April | 501 | 498 | |
| May | 501 | 498 | |
| June | 501 | 498 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 15 | 62 | 24.2% | 59.6% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 10 | 62 | 16.1% | 12.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 37 | 62 | 59.7% | 28.2% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 15 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 15 | N/A | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 15 | 15 | 100.0% | 79.6% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 15 | N/A | 14.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 17 | N/A | 82.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 17 | 23.5% | 8.4% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.5% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

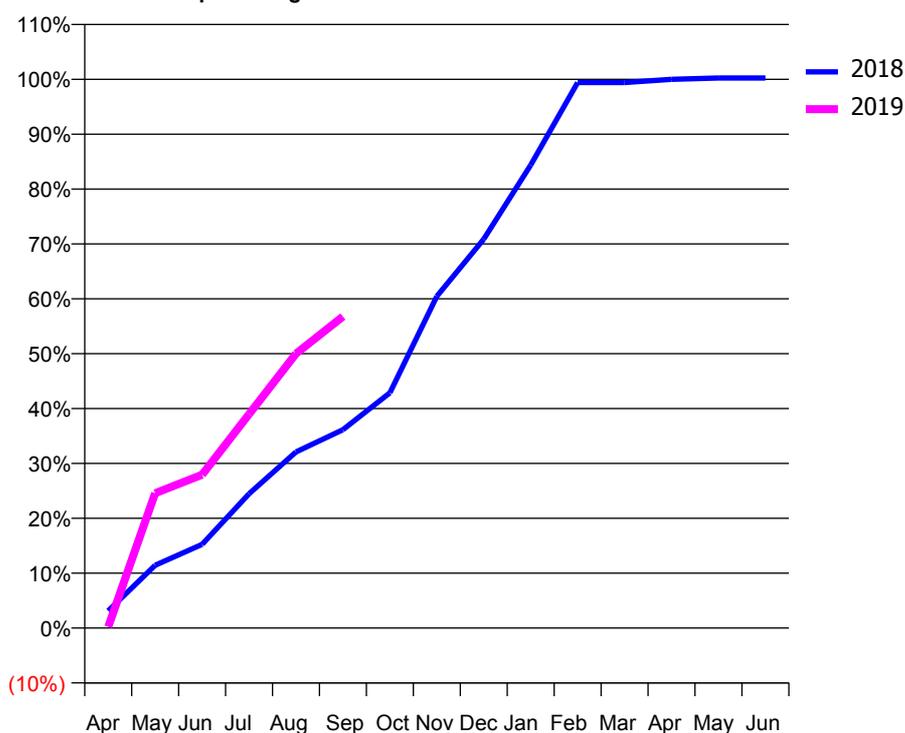
Q65 - Vital Signs Orthodontic At a Glance Contract Report for 157465/0001 - September 2018

| | | | |
|----------------------|----------------------------|---|-------------|
| Name or company name | Wells Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 9,356 |
| Contract start date | 01/09/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £620,966.89 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 9.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 294 | 294 | 21 |
| May | 2,187 | 1,071 | 2,299 |
| June | 2,397 | 1,428 | 2,614 |
| July | 3,106 | 2,289 | 3,647 |
| August | 3,513 | 3,003 | 4,678 |
| September | 4,302 | 3,381 | 5,312 |
| October | 5,192 | 4,011 | |
| November | 6,044 | 5,657 | |
| December | 6,829 | 6,631 | |
| January | 7,524 | 7,893 | |
| February | 8,574 | 9,300 | |
| March | 9,208 | 9,300 | |
| April | 9,355 | 9,356 | |
| May | 9,356 | 9,377 | |
| June | 9,356 | 9,377 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 544 | 558 | 97.5% | 59.6% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 8 | 558 | 1.4% | 12.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 6 | 558 | 1.1% | 28.2% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 544 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 544 | N/A | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 446 | 544 | 82.0% | 79.6% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 98 | 544 | 18.0% | 14.7% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 337 | 390 | 86.4% | 82.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 33 | 390 | 8.5% | 8.4% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 16 | 18 | 88.9% | 97.5% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

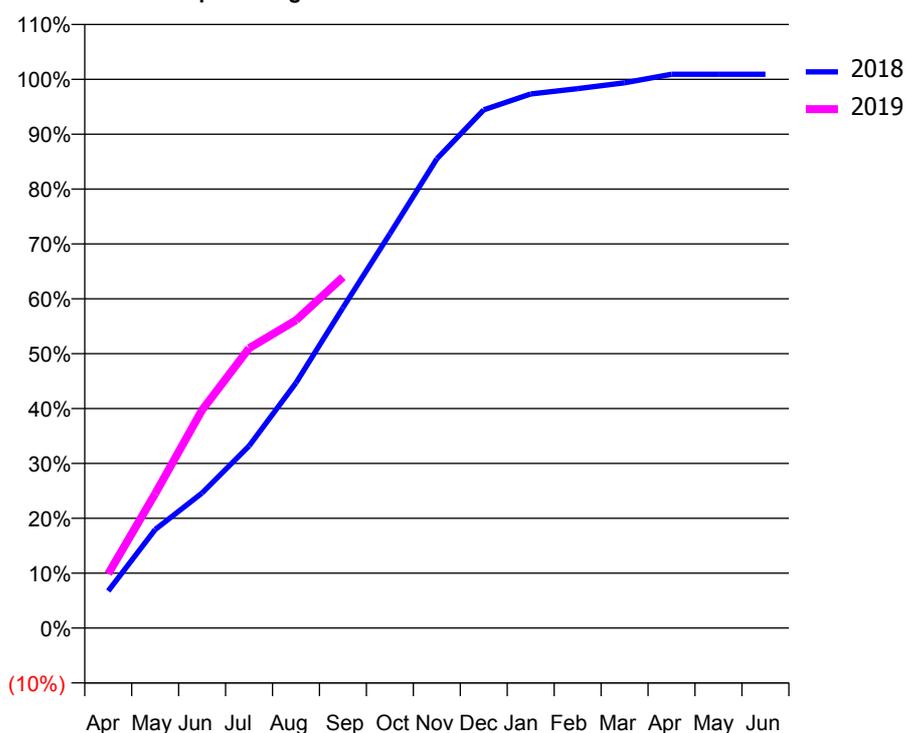
Q65 - Vital Signs Orthodontic At a Glance Contract Report for 161136/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Straight & Bright Dental LTD | 18/19 Contracted general activity (UDA) | 388 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,957 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2021 | Baseline contract value | £508,763.47 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.16 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 255 | 471 | 688 |
| May | 940 | 1,249 | 1,703 |
| June | 1,564 | 1,712 | 2,765 |
| July | 2,338 | 2,309 | 3,548 |
| August | 2,922 | 3,109 | 3,902 |
| September | 3,794 | 4,061 | 4,449 |
| October | 4,570 | 4,998 | |
| November | 4,853 | 5,948 | |
| December | 5,224 | 6,570 | |
| January | 5,652 | 6,770 | |
| February | 6,307 | 6,839 | |
| March | 6,671 | 6,912 | |
| April | 6,962 | 7,020 | |
| May | 6,983 | 7,020 | |
| June | 6,984 | 7,020 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 335 | 878 | 38.2% | 59.6% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 79 | 878 | 9.0% | 12.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 464 | 878 | 52.8% | 28.2% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 335 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 10 | 335 | 3.0% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 266 | 335 | 79.4% | 79.6% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 57 | 335 | 17.0% | 14.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 205 | 372 | 55.1% | 82.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 32 | 372 | 8.6% | 8.4% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 12 | 13 | 92.3% | 97.5% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

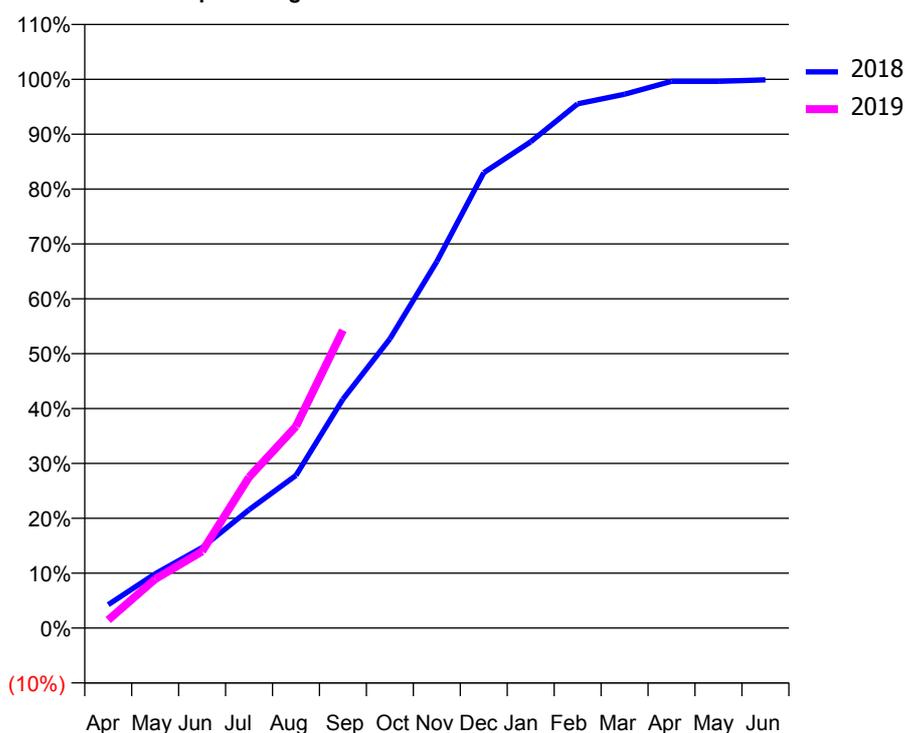
Q65 - Vital Signs Orthodontic At a Glance Contract Report for 176710/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|---------------|
| Name or company name | Q Dental Care Limited | 18/19 Contracted general activity (UDA) | 630 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 15,713 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | 15 |
| Contract end date | 31/03/2020 | Baseline contract value | £1,081,022.62 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 14.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 749 | 670 | 232 |
| May | 2,570 | 1,553 | 1,403 |
| June | 4,565 | 2,304 | 2,196 |
| July | 6,410 | 3,387 | 4,321 |
| August | 7,781 | 4,371 | 5,776 |
| September | 9,035 | 6,554 | 8,528 |
| October | 10,391 | 8,279 | |
| November | 11,928 | 10,495 | |
| December | 13,179 | 13,039 | |
| January | 14,264 | 13,924 | |
| February | 15,315 | 15,009 | |
| March | 15,625 | 15,284 | |
| April | 15,654 | 15,656 | |
| May | 15,654 | 15,656 | |
| June | 15,654 | 15,698 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 831 | 1,334 | 62.3% | 59.6% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 184 | 1,334 | 13.8% | 12.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 319 | 1,334 | 23.9% | 28.2% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 831 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 67 | 831 | 8.1% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 648 | 831 | 78.0% | 79.6% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 111 | 831 | 13.4% | 14.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 673 | 727 | 92.6% | 82.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 31 | 727 | 4.3% | 8.4% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 8 | 100.0% | 97.5% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

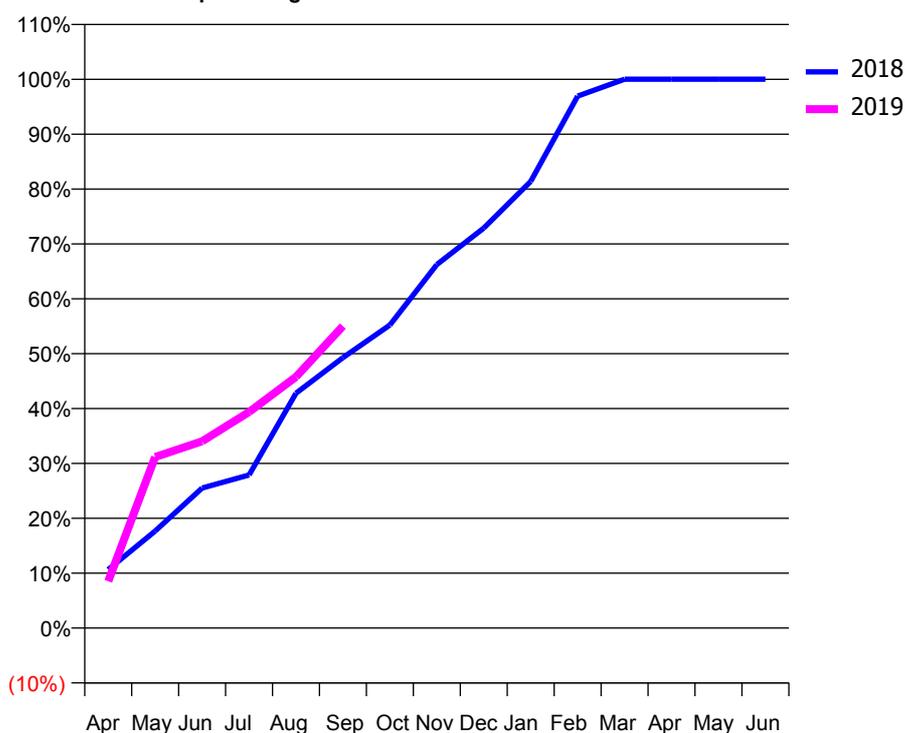
Q65 - Vital Signs Orthodontic At a Glance Contract Report for 176710/0003 - September 2018

| | | | |
|----------------------|-----------------------|---|---------------|
| Name or company name | Q Dental Care Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 21,588 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £1,465,995.24 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.08 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 18.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|--------|
| | 2017 | 2018 | 2019 |
| April | 4,519 | 2,301 | 1,844 |
| May | 7,490 | 3,819 | 6,727 |
| June | 8,554 | 5,507 | 7,348 |
| July | 9,846 | 6,022 | 8,502 |
| August | 11,344 | 9,241 | 9,883 |
| September | 12,995 | 10,636 | 11,878 |
| October | 14,451 | 11,919 | |
| November | 15,944 | 14,300 | |
| December | 16,780 | 15,734 | |
| January | 20,256 | 17,571 | |
| February | 21,127 | 20,925 | |
| March | 21,543 | 21,592 | |
| April | 21,604 | 21,592 | |
| May | 21,604 | 21,592 | |
| June | 21,625 | 21,592 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 1,075 | 1,692 | 63.5% | 59.6% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 189 | 1,692 | 11.2% | 12.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 428 | 1,692 | 25.3% | 28.2% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 1,075 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 57 | 1,075 | 5.3% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 892 | 1,075 | 83.0% | 79.6% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 125 | 1,075 | 11.6% | 14.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 834 | 919 | 90.8% | 82.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 35 | 919 | 3.8% | 8.4% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 30 | 30 | 100.0% | 97.5% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

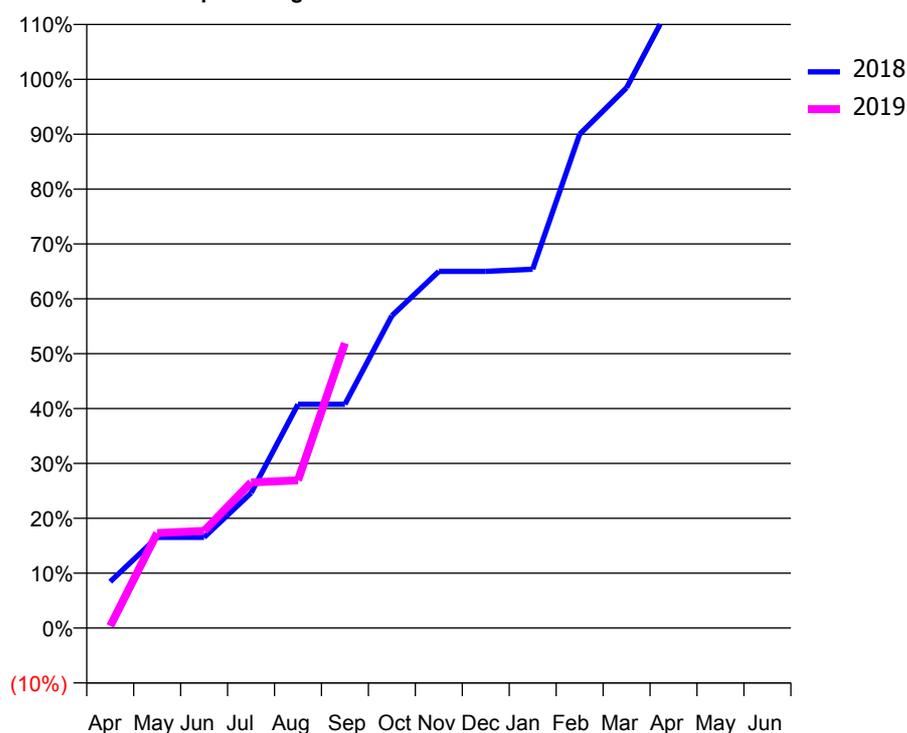
Q65 - Vital Signs Orthodontic At a Glance Contract Report for 186716/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Parkfield Dental Surgery Ltd | 18/19 Contracted general activity (UDA) | 29,027 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 260 |
| Contract start date | 01/04/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £710,891.38 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 22 | 1 |
| May | 23 | 43 | 45 |
| June | 44 | 43 | 46 |
| July | 88 | 64 | 69 |
| August | 89 | 106 | 70 |
| September | 111 | 106 | 135 |
| October | 132 | 148 | |
| November | 195 | 169 | |
| December | 239 | 169 | |
| January | 239 | 170 | |
| February | 262 | 234 | |
| March | 263 | 256 | |
| April | 263 | 298 | |
| May | 263 | 298 | |
| June | 263 | 298 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 15 | 28 | 53.6% | 59.6% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 4 | 28 | 14.3% | 12.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 9 | 28 | 32.1% | 28.2% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 15 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 15 | 33.3% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 10 | 15 | 66.7% | 79.6% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 15 | N/A | 14.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 9 | 17 | 52.9% | 82.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 7 | 17 | 41.2% | 8.4% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 97.5% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

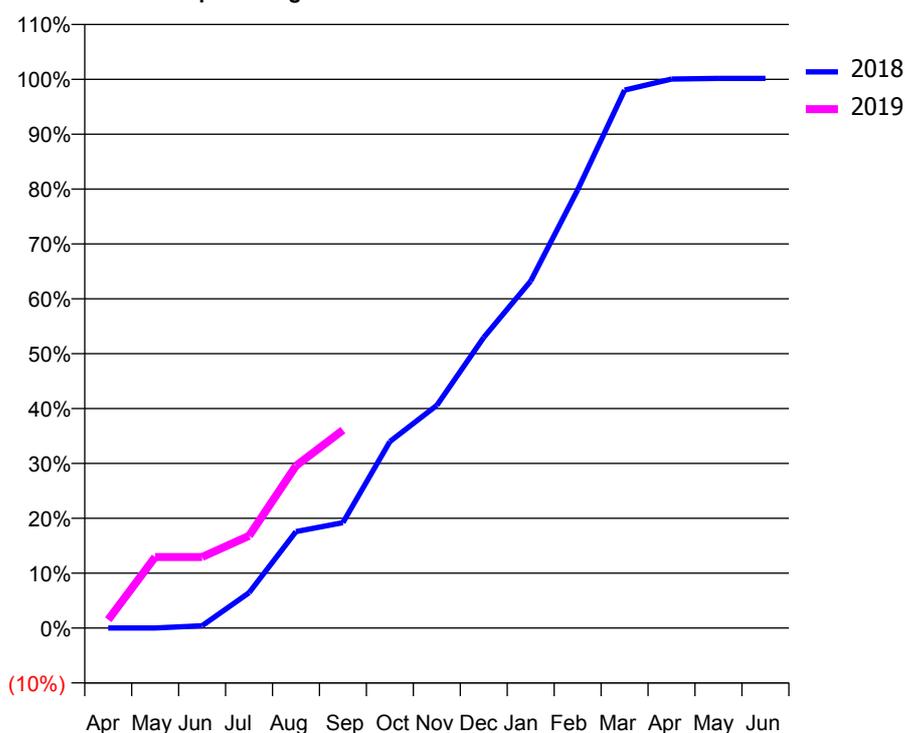
Q65 - Vital Signs Orthodontic At a Glance Contract Report for 186872/0009 - September 2018

| | | | |
|----------------------|---------------------|---|---------------|
| Name or company name | ORTHOWORLD 2000 LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 15,648 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,051,331.82 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 15.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 63 | 0 | 237 |
| May | 1,098 | 0 | 2,026 |
| June | 1,565 | 65 | 2,026 |
| July | 2,957 | 1,010 | 2,631 |
| August | 3,789 | 2,753 | 4,626 |
| September | 4,903 | 3,005 | 5,644 |
| October | 6,556 | 5,320 | |
| November | 7,490 | 6,351 | |
| December | 7,930 | 8,289 | |
| January | 8,935 | 9,892 | |
| February | 10,515 | 12,496 | |
| March | 13,411 | 15,338 | |
| April | 15,267 | 15,653 | |
| May | 15,729 | 15,674 | |
| June | 15,729 | 15,674 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 882 | 975 | 90.5% | 59.6% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 4 | 975 | 0.4% | 12.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 89 | 975 | 9.1% | 28.2% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 2 | 882 | 0.2% | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 67 | 882 | 7.6% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 720 | 882 | 81.6% | 79.6% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 86 | 882 | 9.8% | 14.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 475 | 572 | 83.0% | 82.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 60 | 572 | 10.5% | 8.4% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 47 | 48 | 97.9% | 97.5% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

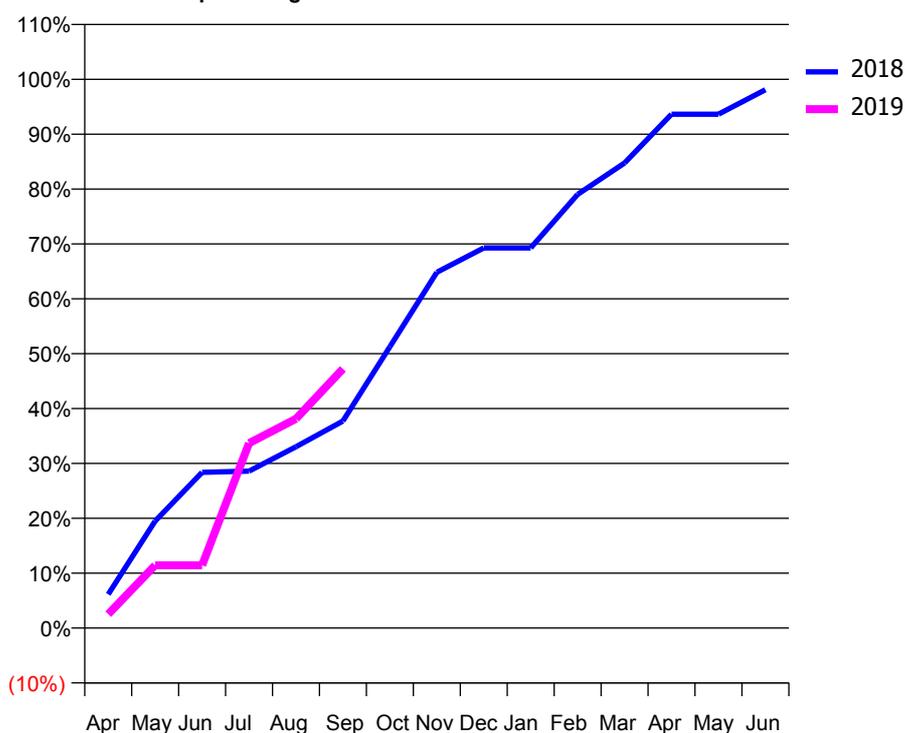
Q65 - Vital Signs Orthodontic At a Glance Contract Report for 197963/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Linden House Dental Practice | 18/19 Contracted general activity (UDA) | 3,702 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 472 |
| Contract start date | 01/02/2011 | Carry forward orthodontic activity (UOA) | 9 |
| Contract end date | | Baseline contract value | £119,698.50 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 1 | 29 | 12 |
| May | 45 | 92 | 54 |
| June | 67 | 134 | 54 |
| July | 130 | 135 | 159 |
| August | 173 | 156 | 180 |
| September | 194 | 178 | 223 |
| October | 236 | 242 | |
| November | 321 | 306 | |
| December | 321 | 327 | |
| January | 364 | 327 | |
| February | 407 | 373 | |
| March | 475 | 400 | |
| April | 475 | 442 | |
| May | 475 | 442 | |
| June | 475 | 463 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 25 | 35 | 71.4% | 59.6% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 6 | 35 | 17.1% | 12.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 4 | 35 | 11.4% | 28.2% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 25 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 25 | 4.0% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 19 | 25 | 76.0% | 79.6% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 5 | 25 | 20.0% | 14.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 16 | N/A | 82.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 16 | 0.0% | 8.4% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 97.5% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

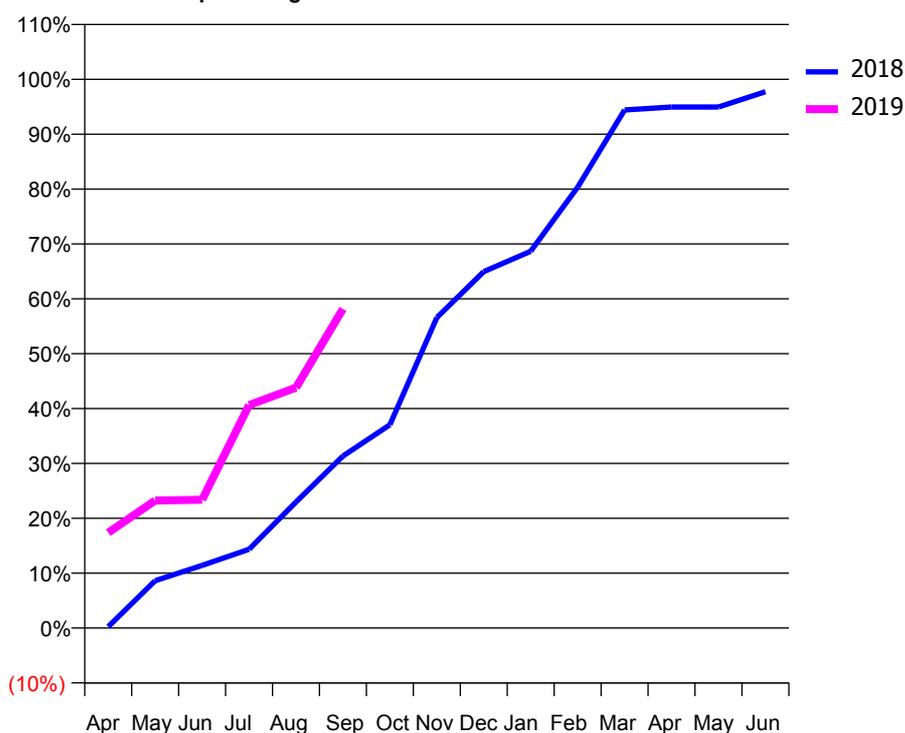
Q65 - Vital Signs Orthodontic At a Glance Contract Report for 222399/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR S KUMORDZIE | 18/19 Contracted general activity (UDA) | 5,751 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 55 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 753 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 17 |
| Contract end date | | Baseline contract value | £186,613.79 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 23 | 2 | 131 |
| May | 91 | 65 | 175 |
| June | 154 | 86 | 176 |
| July | 219 | 108 | 306 |
| August | 282 | 173 | 330 |
| September | 282 | 236 | 438 |
| October | 346 | 279 | |
| November | 396 | 426 | |
| December | 501 | 489 | |
| January | 607 | 517 | |
| February | 654 | 605 | |
| March | 718 | 711 | |
| April | 719 | 715 | |
| May | 761 | 715 | |
| June | 761 | 736 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 44 | 79 | 55.7% | 59.6% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 13 | 79 | 16.5% | 12.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 22 | 79 | 27.8% | 28.2% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 44 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 44 | 6.8% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 31 | 44 | 70.5% | 79.6% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 10 | 44 | 22.7% | 14.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 35 | N/A | 82.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 35 | 5.7% | 8.4% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 97.5% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

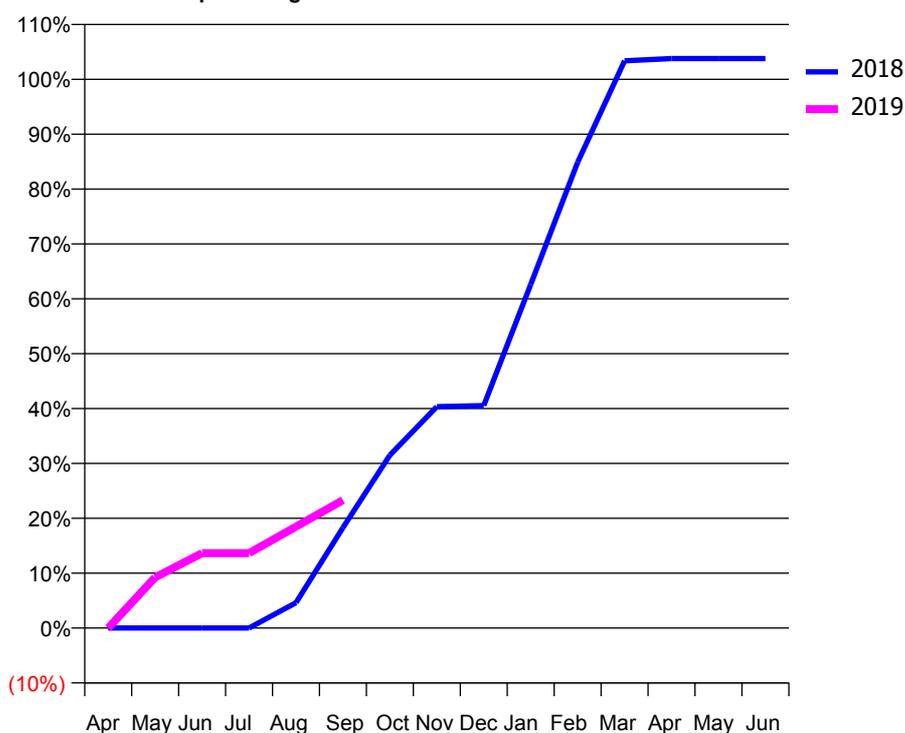
Q65 - Vital Signs Orthodontic At a Glance Contract Report for 331791/0001 - September 2018

| | | | |
|----------------------|----------------|---|------------|
| Name or company name | MR AM RICHARDS | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 476 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £31,980.29 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 44 |
| June | 2 | 0 | 65 |
| July | 46 | 0 | 65 |
| August | 89 | 22 | 88 |
| September | 131 | 87 | 111 |
| October | 176 | 150 | |
| November | 177 | 192 | |
| December | 199 | 193 | |
| January | 222 | 298 | |
| February | 243 | 404 | |
| March | 391 | 492 | |
| April | 476 | 494 | |
| May | 497 | 494 | |
| June | 497 | 494 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 24 | 38 | 63.2% | 59.6% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 5 | 38 | 13.2% | 12.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 9 | 38 | 23.7% | 28.2% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 24 | <i>N/A</i> | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 24 | <i>N/A</i> | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 22 | 24 | 91.7% | 79.6% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 24 | 4.2% | 14.7% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 15 | <i>N/A</i> | 82.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 15 | 6.7% | 8.4% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 97.5% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

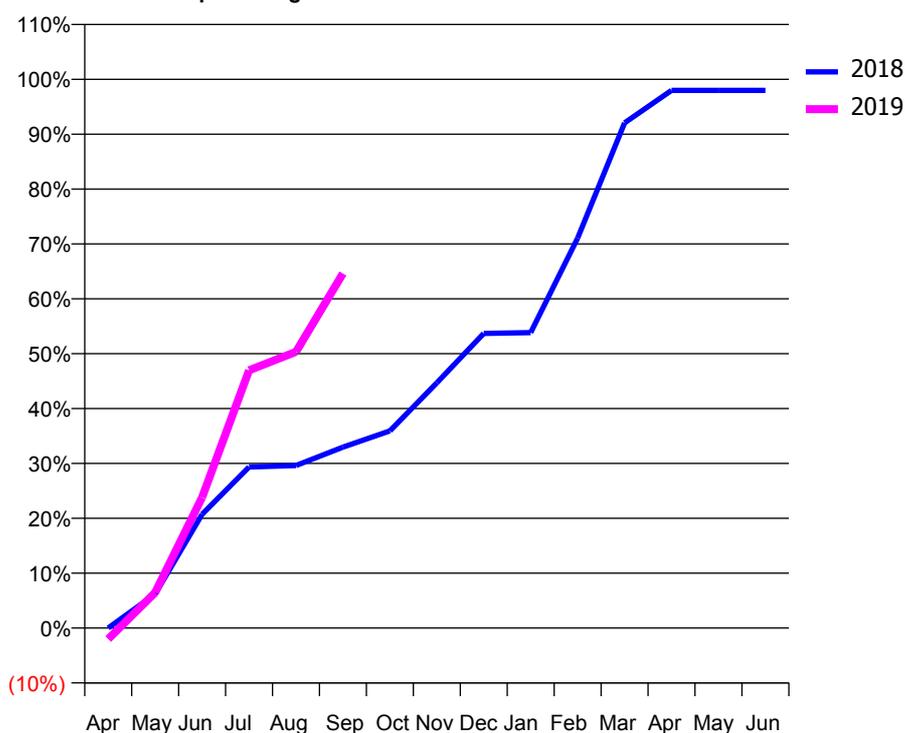
Q65 - Vital Signs Orthodontic At a Glance Contract Report for 568031/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MR SC LAWSON | 18/19 Contracted general activity (UDA) | 2,000 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 743 |
| Contract start date | 01/01/2015 | Carry forward orthodontic activity (UOA) | 15 |
| Contract end date | | Baseline contract value | £97,288.14 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.13 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | -15 |
| May | 95 | 46 | 48 |
| June | 248 | 154 | 177 |
| July | 321 | 218 | 349 |
| August | 344 | 220 | 374 |
| September | 357 | 245 | 480 |
| October | 488 | 267 | |
| November | 510 | 332 | |
| December | 555 | 399 | |
| January | 578 | 400 | |
| February | 602 | 528 | |
| March | 709 | 684 | |
| April | 735 | 728 | |
| May | 757 | 728 | |
| June | 757 | 728 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 47 | 78 | 60.3% | 59.6% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 8 | 78 | 10.3% | 12.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 23 | 78 | 29.5% | 28.2% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 47 | <i>N/A</i> | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 47 | 8.5% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 36 | 47 | 76.6% | 79.6% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 6 | 47 | 12.8% | 14.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 30 | 34 | 88.2% | 82.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 34 | 0.0% | 8.4% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 97.5% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

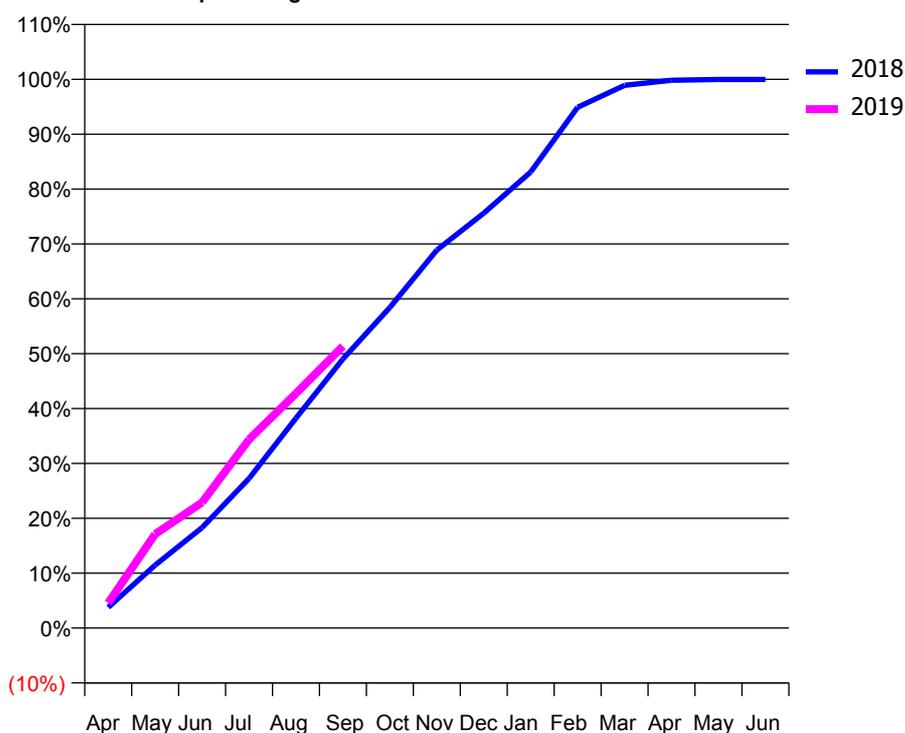
Q65 - Vital Signs Orthodontic At a Glance Contract Report for 644927/0003 - September 2018

| | | | |
|----------------------|----------------|---|---------------|
| Name or company name | MR MR BRICKLEY | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 14,874 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 4 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,040,376.22 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 12.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 626 | 560 | 680 |
| May | 1,672 | 1,707 | 2,548 |
| June | 2,540 | 2,724 | 3,404 |
| July | 3,477 | 4,057 | 5,113 |
| August | 4,384 | 5,689 | 6,361 |
| September | 4,700 | 7,293 | 7,641 |
| October | 6,077 | 8,689 | |
| November | 7,574 | 10,244 | |
| December | 9,300 | 11,244 | |
| January | 10,741 | 12,361 | |
| February | 12,775 | 14,116 | |
| March | 14,732 | 14,711 | |
| April | 14,864 | 14,847 | |
| May | 14,864 | 14,869 | |
| June | 14,864 | 14,870 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 745 | 885 | 84.2% | 59.6% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 110 | 885 | 12.4% | 12.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 30 | 885 | 3.4% | 28.2% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 745 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 39 | 745 | 5.2% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 542 | 745 | 72.8% | 79.6% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 153 | 745 | 20.5% | 14.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 800 | 1,047 | 76.4% | 82.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 184 | 1,047 | 17.6% | 8.4% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 32 | 32 | 100.0% | 97.5% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

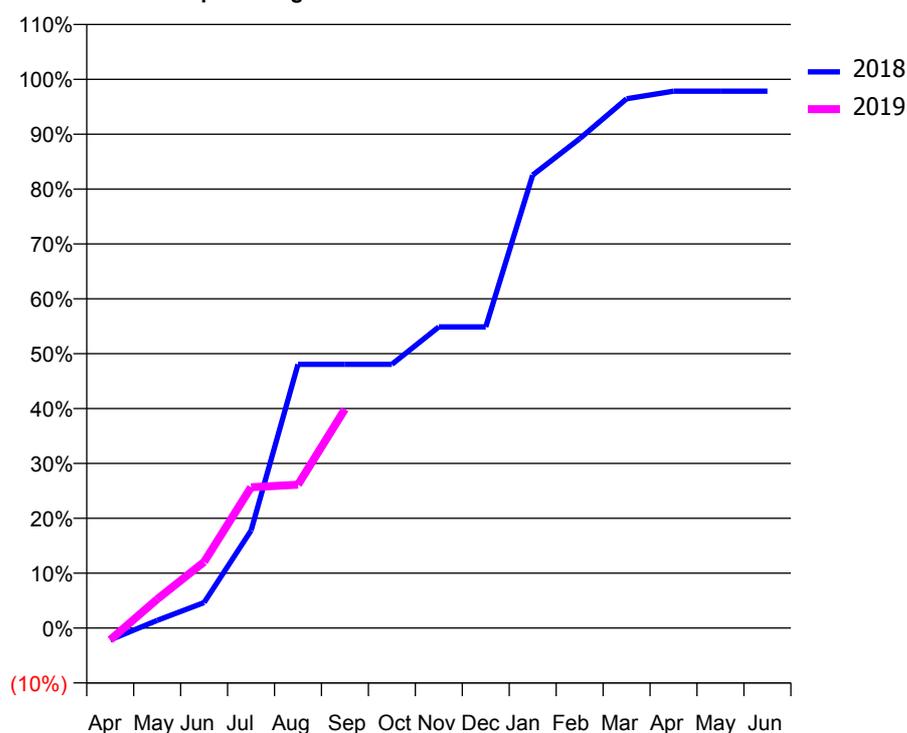
Q65 - Vital Signs Orthodontic At a Glance Contract Report for 810339/0001 - September 2018

| | | | |
|----------------------|-----------------|---|------------|
| Name or company name | MRS C MATHIESON | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 647 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 14 |
| Contract end date | 31/03/2021 | Baseline contract value | £43,924.62 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.13 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 1 | -14 | -14 |
| May | 1 | 9 | 34 |
| June | 5 | 30 | 78 |
| July | 158 | 115 | 166 |
| August | 160 | 311 | 169 |
| September | 181 | 311 | 258 |
| October | 181 | 311 | |
| November | 229 | 355 | |
| December | 367 | 355 | |
| January | 373 | 534 | |
| February | 394 | 577 | |
| March | 418 | 624 | |
| April | 591 | 633 | |
| May | 633 | 633 | |
| June | 633 | 633 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 30 | 70 | 42.9% | 59.6% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 4 | 70 | 5.7% | 12.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 36 | 70 | 51.4% | 28.2% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 30 | <i>N/A</i> | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 30 | 16.7% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 22 | 30 | 73.3% | 79.6% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 30 | 10.0% | 14.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 13 | 15 | 86.7% | 82.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 15 | 0.0% | 8.4% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 97.5% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

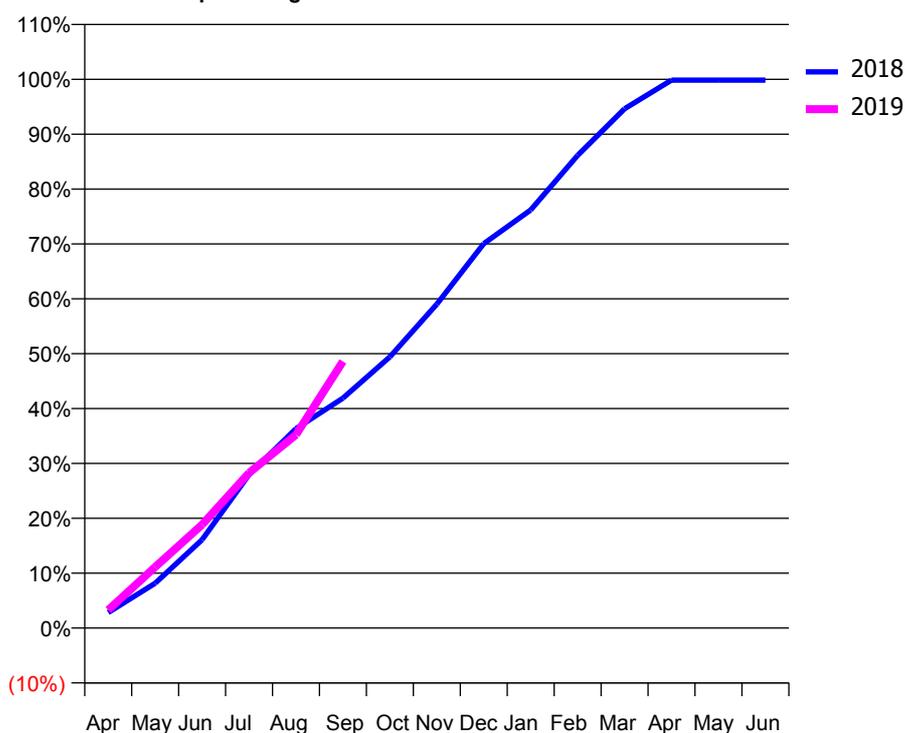
Q65 - Vital Signs Orthodontic At a Glance Contract Report for 813958/0001 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MR AA PARFITT | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,970 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 14 |
| Contract end date | | Baseline contract value | £602,344.61 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 7.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -252 | 254 | 296 |
| May | -86 | 732 | 999 |
| June | 1,015 | 1,445 | 1,691 |
| July | 1,844 | 2,509 | 2,538 |
| August | 2,266 | 3,259 | 3,160 |
| September | 3,191 | 3,758 | 4,359 |
| October | 4,184 | 4,434 | |
| November | 5,329 | 5,295 | |
| December | 6,448 | 6,284 | |
| January | 7,363 | 6,834 | |
| February | 7,974 | 7,727 | |
| March | 8,322 | 8,488 | |
| April | 9,045 | 8,956 | |
| May | 9,045 | 8,956 | |
| June | 9,045 | 8,956 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 414 | 1,290 | 32.1% | 59.6% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 327 | 1,290 | 25.3% | 12.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 549 | 1,290 | 42.6% | 28.2% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 414 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 414 | 0.2% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 346 | 414 | 83.6% | 79.6% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 67 | 414 | 16.2% | 14.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 375 | 394 | 95.2% | 82.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 11 | 394 | 2.8% | 8.4% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 13 | 14 | 92.9% | 97.5% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

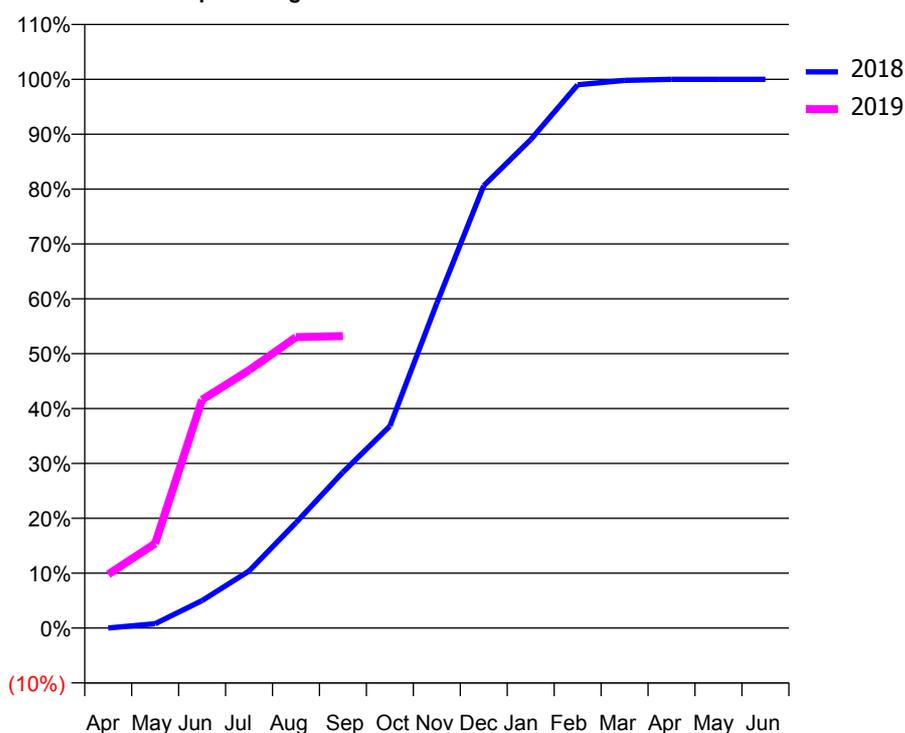
Q65 - Vital Signs Orthodontic At a Glance Contract Report for 836133/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MRS LA BARNES | 18/19 Contracted general activity (UDA) | 13,500 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -63 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 500 |
| Contract start date | 01/06/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £337,799.16 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 21 | 0 | 49 |
| May | 28 | 4 | 77 |
| June | 31 | 25 | 208 |
| July | 59 | 52 | 235 |
| August | 134 | 96 | 265 |
| September | 241 | 142 | 266 |
| October | 247 | 184 | |
| November | 253 | 296 | |
| December | 324 | 403 | |
| January | 345 | 445 | |
| February | 391 | 495 | |
| March | 435 | 499 | |
| April | 501 | 500 | |
| May | 502 | 500 | |
| June | 502 | 500 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 27 | 87 | 31.0% | 59.6% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 23 | 87 | 26.4% | 12.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 37 | 87 | 42.5% | 28.2% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 27 | <i>N/A</i> | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 27 | 7.4% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 21 | 27 | 77.8% | 79.6% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 27 | 14.8% | 14.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 6 | 11 | 54.5% | 82.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 11 | 18.2% | 8.4% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 97.5% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

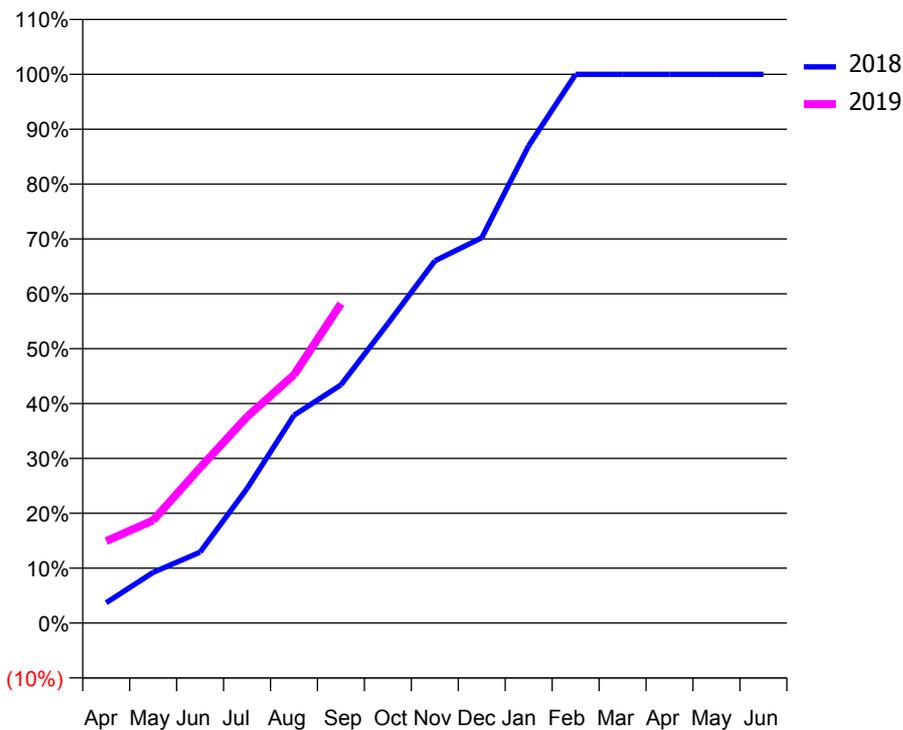
Q65 - Vital Signs Orthodontic At a Glance Contract Report for 913782/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR PJ DRUGAN | 18/19 Contracted general activity (UDA) | 31,020 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,138 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £751,692.16 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 21 | 42 | 170 |
| May | 105 | 105 | 213 |
| June | 315 | 147 | 322 |
| July | 466 | 279 | 428 |
| August | 508 | 431 | 515 |
| September | 655 | 494 | 662 |
| October | 760 | 621 | |
| November | 886 | 751 | |
| December | 907 | 799 | |
| January | 950 | 990 | |
| February | 1,034 | 1,138 | |
| March | 1,160 | 1,138 | |
| April | 1,202 | 1,138 | |
| May | 1,139 | 1,138 | |
| June | 1,139 | 1,138 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 62 | 81 | 76.5% | 59.6% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 4 | 81 | 4.9% | 12.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 15 | 81 | 18.5% | 28.2% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 62 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 10 | 62 | 16.1% | 5.2% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 45 | 62 | 72.6% | 79.6% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 7 | 62 | 11.3% | 14.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 36 | 44 | 81.8% | 82.0% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 44 | 4.5% | 8.4% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.5% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

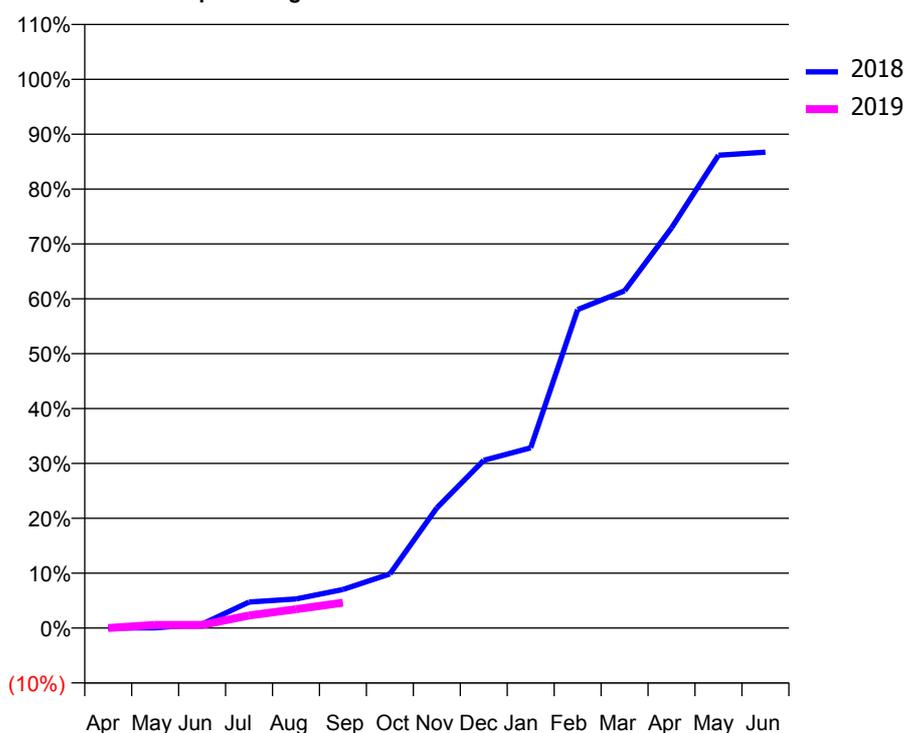
Q66 - Vital Signs Orthodontic At a Glance Contract Report for 101192/0007 - September 2018

| | | | |
|----------------------|------------------------------|---|---------------|
| Name or company name | Community Dental Centres Ltd | 18/19 Contracted general activity (UDA) | 36,000 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,677 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £1,209,826.88 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.23 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 1 | 21 |
| June | 0 | 26 | 21 |
| July | 0 | 174 | 84 |
| August | 0 | 195 | 126 |
| September | 0 | 258 | 170 |
| October | 21 | 363 | |
| November | 21 | 805 | |
| December | 50 | 1,124 | |
| January | 71 | 1,208 | |
| February | 113 | 2,134 | |
| March | 347 | 2,260 | |
| April | 872 | 2,681 | |
| May | 2,361 | 3,168 | |
| June | 3,509 | 3,189 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 151 | 158 | 95.6% | 61.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 158 | 0.6% | 10.1% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 6 | 158 | 3.8% | 27.9% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 151 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 151 | 0.7% | 3.1% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 126 | 151 | 83.4% | 76.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 22 | 151 | 14.6% | 19.2% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 8 | 12 | 66.7% | 78.2% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 12 | 25.0% | 10.2% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 8 | 100.0% | 97.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

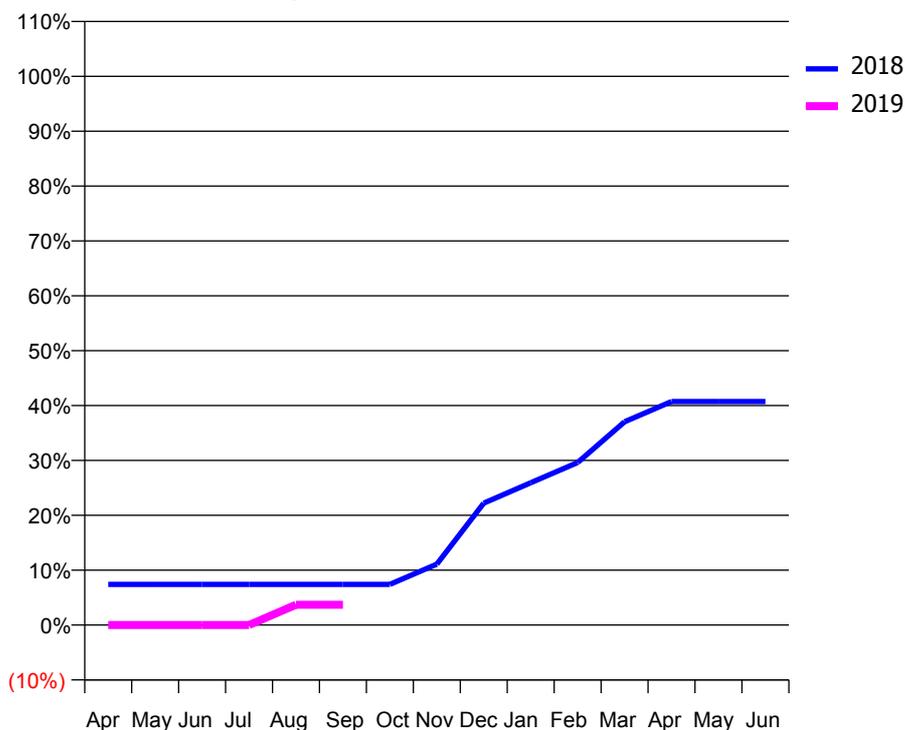
Q66 - Vital Signs Orthodontic At a Glance Contract Report for 106828/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Fairfield House | 18/19 Contracted general activity (UDA) | 29,644 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 27 |
| Contract start date | 01/10/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £757,066.09 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 2 | 0 |
| May | 0 | 2 | 0 |
| June | 0 | 2 | 0 |
| July | 0 | 2 | 0 |
| August | 0 | 2 | 1 |
| September | 0 | 2 | 1 |
| October | 0 | 2 | |
| November | 0 | 3 | |
| December | 0 | 6 | |
| January | 0 | 7 | |
| February | 0 | 8 | |
| March | 0 | 10 | |
| April | 9 | 11 | |
| May | 9 | 11 | |
| June | 9 | 11 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 0 | 10 | 0.0% | 61.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 10 | 30.0% | 10.1% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 7 | 10 | 70.0% | 27.9% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 0 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 0 | N/A | 3.1% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 0 | N/A | 76.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 0 | N/A | 19.2% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 78.2% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 10.2% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

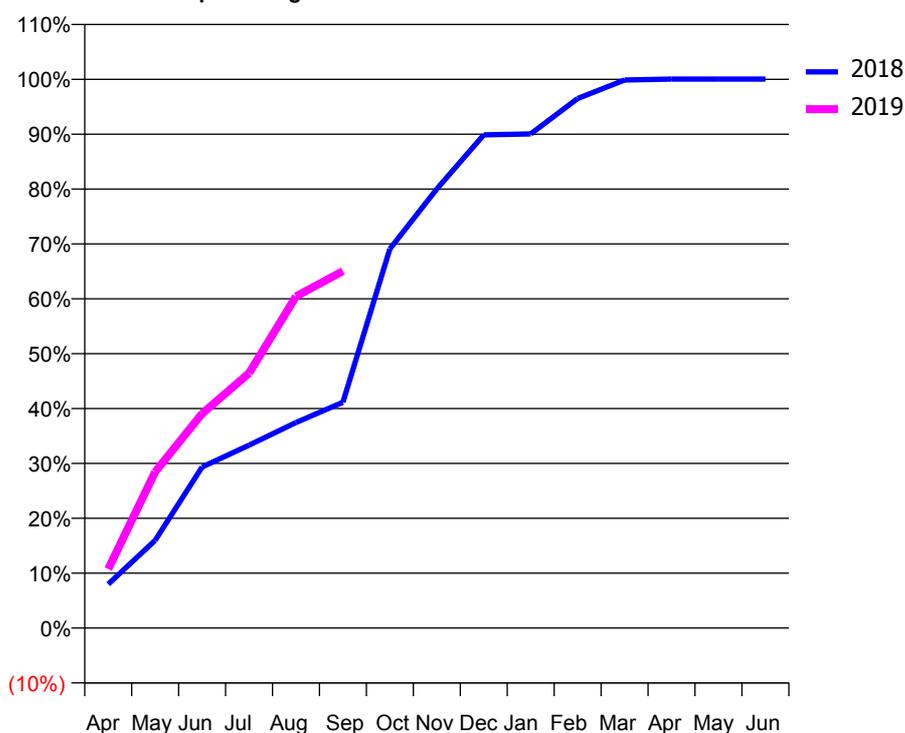
Q66 - Vital Signs Orthodontic At a Glance Contract Report for 116106/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | Ward Dental Ltd | 18/19 Contracted general activity (UDA) | 1,378 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 650 |
| Contract start date | 01/06/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £80,637.02 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.12 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 1 | 52 | 70 |
| May | 27 | 104 | 185 |
| June | 76 | 191 | 254 |
| July | 210 | 217 | 302 |
| August | 258 | 243 | 393 |
| September | 305 | 267 | 423 |
| October | 307 | 449 | |
| November | 315 | 520 | |
| December | 364 | 584 | |
| January | 429 | 585 | |
| February | 513 | 627 | |
| March | 661 | 649 | |
| April | 661 | 650 | |
| May | 661 | 650 | |
| June | 661 | 650 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 35 | 104 | 33.7% | 61.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 15 | 104 | 14.4% | 10.1% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 54 | 104 | 51.9% | 27.9% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 35 | 2.9% | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 35 | 2.9% | 3.1% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 28 | 35 | 80.0% | 76.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 5 | 35 | 14.3% | 19.2% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 15 | 26 | 57.7% | 78.2% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 26 | 23.1% | 10.2% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 97.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

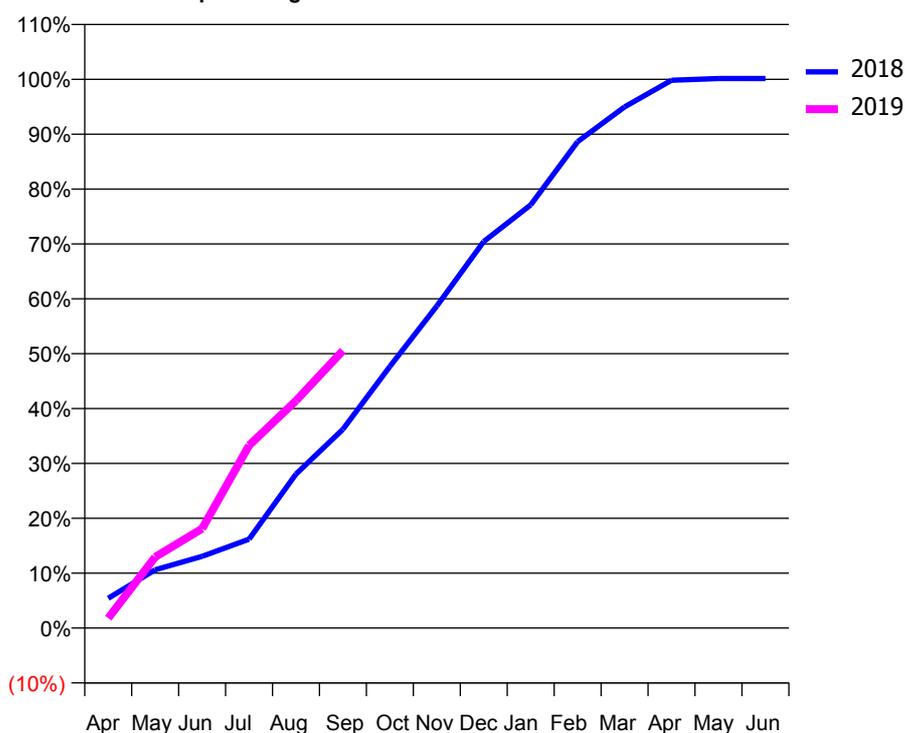
Q66 - Vital Signs Orthodontic At a Glance Contract Report for 135402/0001 - September 2018

| | | | |
|----------------------|------------------------|---|-------------|
| Name or company name | River Practice Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,000 |
| Contract start date | 01/04/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £453,682.80 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -216 | 380 | 127 |
| May | 74 | 744 | 906 |
| June | 167 | 915 | 1,268 |
| July | 474 | 1,134 | 2,330 |
| August | 1,205 | 1,964 | 2,900 |
| September | 1,736 | 2,536 | 3,540 |
| October | 2,486 | 3,338 | |
| November | 3,345 | 4,108 | |
| December | 4,636 | 4,931 | |
| January | 5,374 | 5,397 | |
| February | 5,991 | 6,205 | |
| March | 6,951 | 6,648 | |
| April | 6,977 | 6,988 | |
| May | 6,977 | 7,009 | |
| June | 6,978 | 7,010 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 382 | 485 | 78.8% | 61.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 66 | 485 | 13.6% | 10.1% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 37 | 485 | 7.6% | 27.9% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 5 | 382 | 1.3% | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 382 | 0.3% | 3.1% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 315 | 382 | 82.5% | 76.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 54 | 382 | 14.1% | 19.2% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 167 | 441 | 37.9% | 78.2% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 49 | 441 | 11.1% | 10.2% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 17 | 18 | 94.4% | 97.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

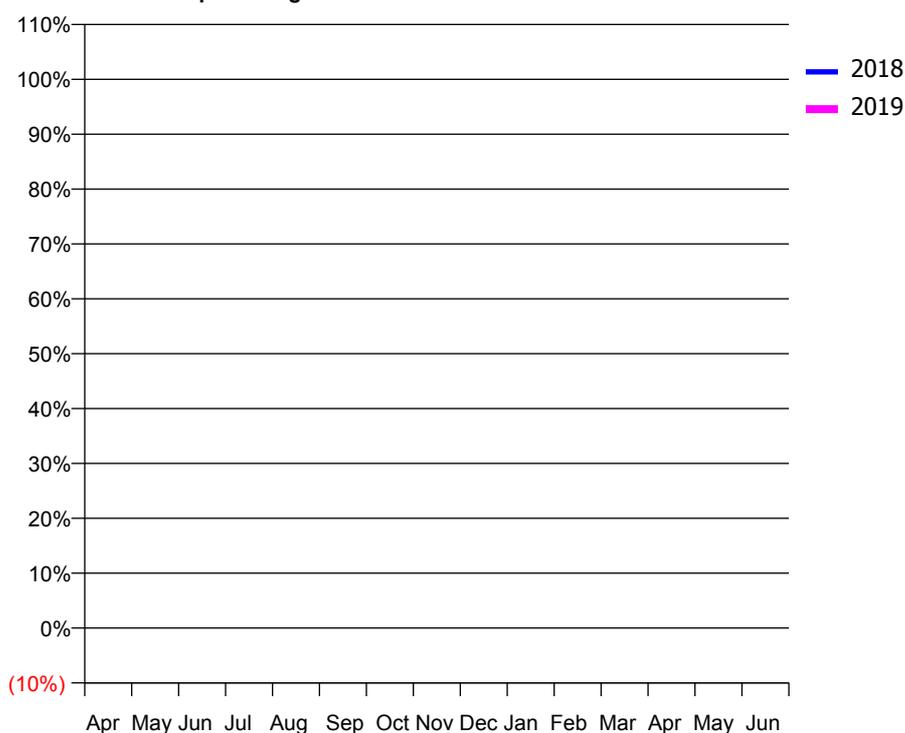
Q66 - Vital Signs Orthodontic At a Glance Contract Report for 136212/0001 - September 2018

| | | | |
|----------------------|----------------|---|---------------|
| Name or company name | PCH Dental CIC | 18/19 Contracted general activity (UDA) | 46,000 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/04/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £6,642,031.25 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 128 | 342 | 45 |
| May | 340 | 864 | 213 |
| June | 573 | 1,070 | 403 |
| July | 1,079 | 1,529 | 828 |
| August | 1,332 | 2,147 | 1,209 |
| September | 1,507 | 2,682 | 1,672 |
| October | 1,913 | 3,105 | |
| November | 2,166 | 3,603 | |
| December | 2,553 | 4,056 | |
| January | 3,071 | 4,422 | |
| February | 3,494 | 4,422 | |
| March | 3,863 | 4,422 | |
| April | 4,168 | 4,485 | |
| May | 4,210 | 4,507 | |
| June | 4,214 | 4,509 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 164 | 240 | 68.3% | 61.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 49 | 240 | 20.4% | 10.1% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 27 | 240 | 11.3% | 27.9% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 164 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 6 | 164 | 3.7% | 3.1% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 144 | 164 | 87.8% | 76.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 14 | 164 | 8.5% | 19.2% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 21 | 102 | 20.6% | 78.2% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 10 | 102 | 9.8% | 10.2% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 97.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

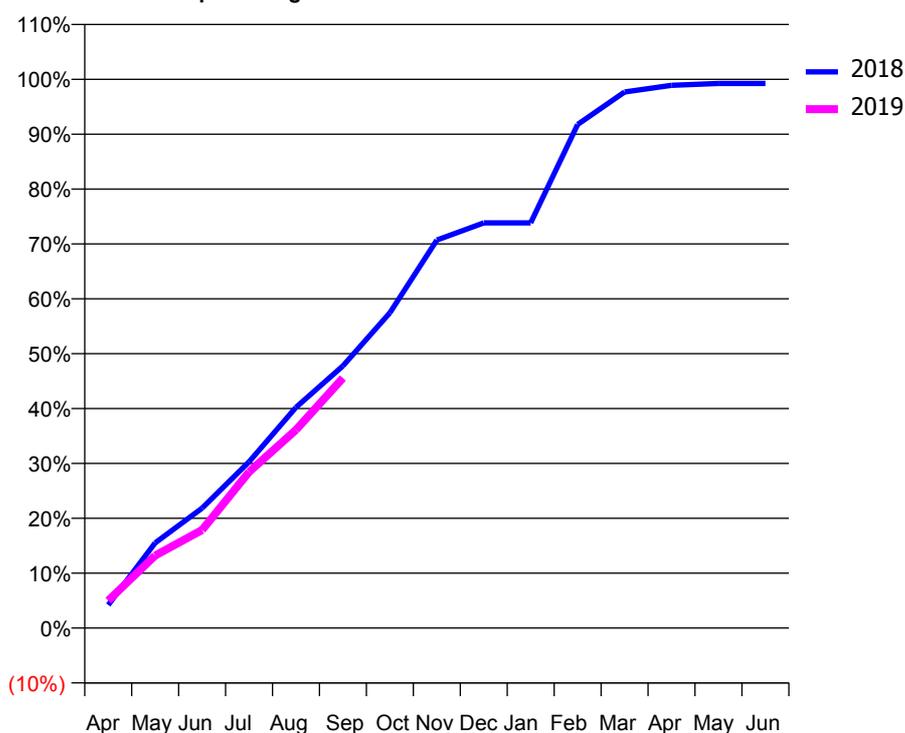
Q66 - Vital Signs Orthodontic At a Glance Contract Report for 139173/0001 - September 2018

| | | | |
|----------------------|--|---|-------------|
| Name or company name | North Devon Orthodontic Centre Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 12,111 |
| Contract start date | 01/05/2009 | Carry forward orthodontic activity (UOA) | 91 |
| Contract end date | 31/03/2019 | Baseline contract value | £794,398.92 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 10.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 570 | 509 | 607 |
| May | 1,846 | 1,878 | 1,599 |
| June | 2,653 | 2,647 | 2,166 |
| July | 3,714 | 3,670 | 3,447 |
| August | 4,932 | 4,871 | 4,374 |
| September | 6,125 | 5,784 | 5,519 |
| October | 7,173 | 6,958 | |
| November | 8,499 | 8,562 | |
| December | 9,418 | 8,941 | |
| January | 10,318 | 8,941 | |
| February | 11,048 | 11,115 | |
| March | 12,149 | 11,831 | |
| April | 12,213 | 11,978 | |
| May | 12,213 | 12,020 | |
| June | 12,213 | 12,020 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 565 | 611 | 92.5% | 61.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 12 | 611 | 2.0% | 10.1% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 34 | 611 | 5.6% | 27.9% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 565 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 17 | 565 | 3.0% | 3.1% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 447 | 565 | 79.1% | 76.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 95 | 565 | 16.8% | 19.2% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 668 | 769 | 86.9% | 78.2% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 71 | 769 | 9.2% | 10.2% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 17 | 18 | 94.4% | 97.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

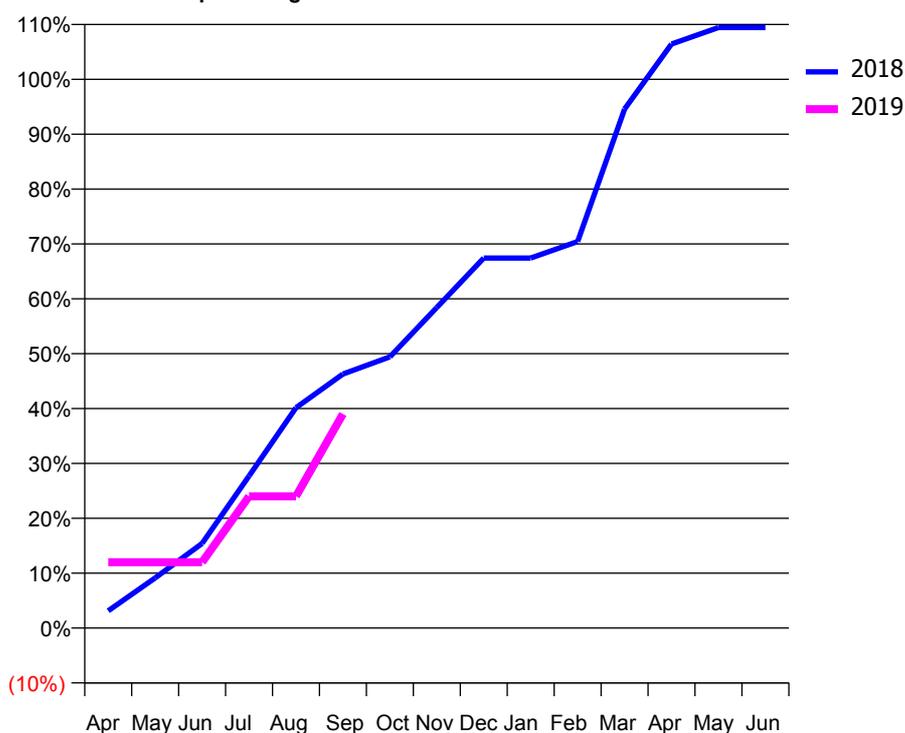
Q66 - Vital Signs Orthodontic At a Glance Contract Report for 141461/0001 - September 2018

| | | | |
|----------------------|-------------------------------------|---|-------------|
| Name or company name | Queen Annes Dental Practice Limited | 18/19 Contracted general activity (UDA) | 14,575 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 700 |
| Contract start date | 01/10/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £442,350.76 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.14 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 1 | 22 | 84 |
| May | 9 | 64 | 84 |
| June | 19 | 108 | 84 |
| July | 158 | 194 | 168 |
| August | 224 | 281 | 168 |
| September | 320 | 324 | 273 |
| October | 517 | 346 | |
| November | 548 | 409 | |
| December | 620 | 472 | |
| January | 687 | 472 | |
| February | 775 | 493 | |
| March | 777 | 662 | |
| April | 778 | 745 | |
| May | 778 | 766 | |
| June | 778 | 766 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 39 | 45 | 86.7% | 61.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 45 | 2.2% | 10.1% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 5 | 45 | 11.1% | 27.9% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 39 | <i>N/A</i> | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 39 | <i>N/A</i> | 3.1% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 35 | 39 | 89.7% | 76.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 39 | 7.7% | 19.2% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 19 | 28 | 67.9% | 78.2% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 28 | 0.0% | 10.2% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 97.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

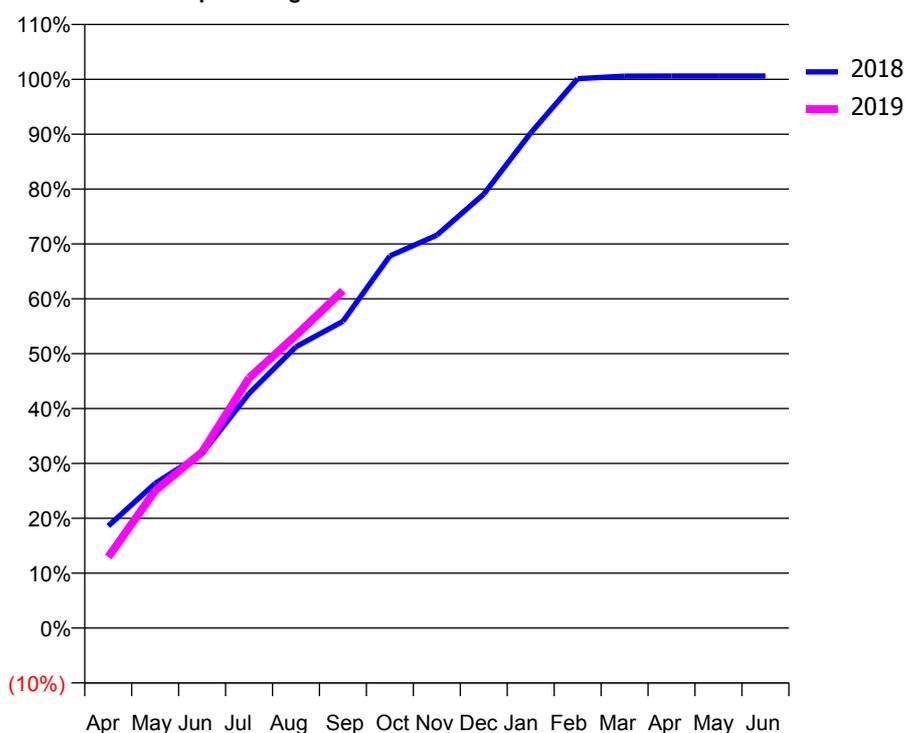
Q66 - Vital Signs Orthodontic At a Glance Contract Report for 163651/0001 - September 2018

| | | | |
|----------------------|---------------------------|---|-------------|
| Name or company name | Plymouth Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,485 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £162,970.86 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 424 | 462 | 322 |
| May | 599 | 655 | 622 |
| June | 756 | 791 | 797 |
| July | 953 | 1,063 | 1,133 |
| August | 1,045 | 1,274 | 1,326 |
| September | 1,222 | 1,389 | 1,528 |
| October | 1,615 | 1,685 | |
| November | 1,871 | 1,779 | |
| December | 2,081 | 1,965 | |
| January | 2,228 | 2,242 | |
| February | 2,438 | 2,488 | |
| March | 2,502 | 2,499 | |
| April | 2,502 | 2,500 | |
| May | 2,502 | 2,500 | |
| June | 2,502 | 2,500 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 119 | 300 | 39.7% | 61.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 33 | 300 | 11.0% | 10.1% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 148 | 300 | 49.3% | 27.9% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 119 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 119 | 1.7% | 3.1% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 94 | 119 | 79.0% | 76.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 23 | 119 | 19.3% | 19.2% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 90 | 119 | 75.6% | 78.2% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 27 | 119 | 22.7% | 10.2% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 97.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

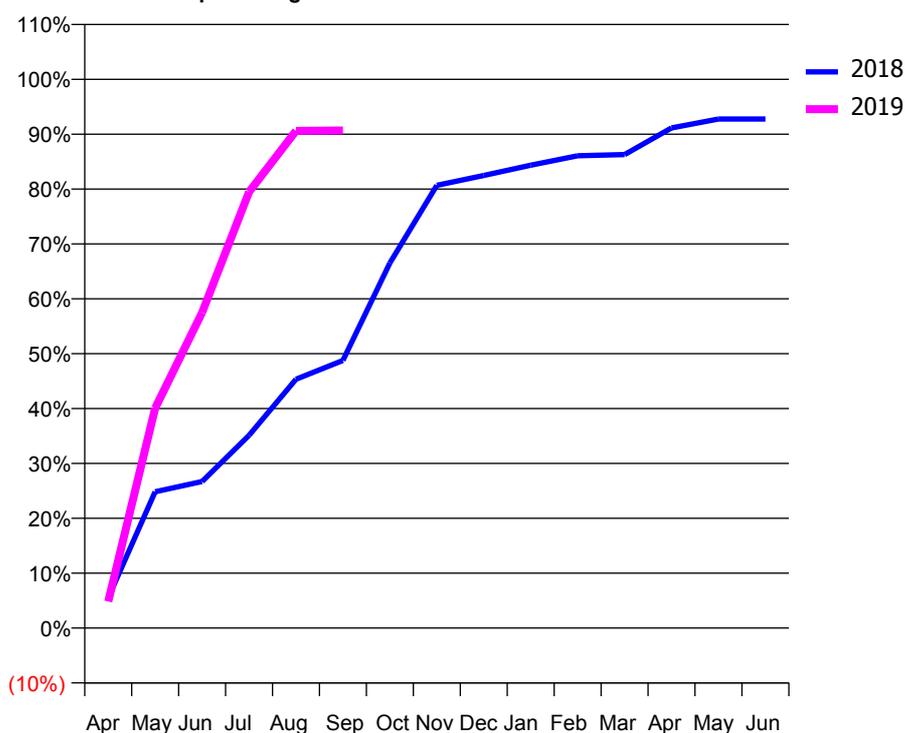
Q66 - Vital Signs Orthodontic At a Glance Contract Report for 167827/0002 - September 2018

| | | | |
|----------------------|-----------------|---|------------|
| Name or company name | Tully Crine LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,341 |
| Contract start date | 01/07/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £87,945.03 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.18 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 143 | 74 | 65 |
| May | 342 | 333 | 537 |
| June | 430 | 358 | 771 |
| July | 695 | 471 | 1,066 |
| August | 916 | 608 | 1,215 |
| September | 963 | 654 | 1,216 |
| October | 990 | 892 | |
| November | 1,079 | 1,082 | |
| December | 1,184 | 1,106 | |
| January | 1,210 | 1,131 | |
| February | 1,231 | 1,154 | |
| March | 1,255 | 1,157 | |
| April | 1,276 | 1,222 | |
| May | 1,318 | 1,244 | |
| June | 1,330 | 1,244 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 89 | 137 | 65.0% | 61.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 25 | 137 | 18.2% | 10.1% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 23 | 137 | 16.8% | 27.9% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 89 | <i>N/A</i> | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 89 | 2.2% | 3.1% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 81 | 89 | 91.0% | 76.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 5 | 89 | 5.6% | 19.2% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 32 | 76 | 42.1% | 78.2% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 76 | 2.6% | 10.2% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 97.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

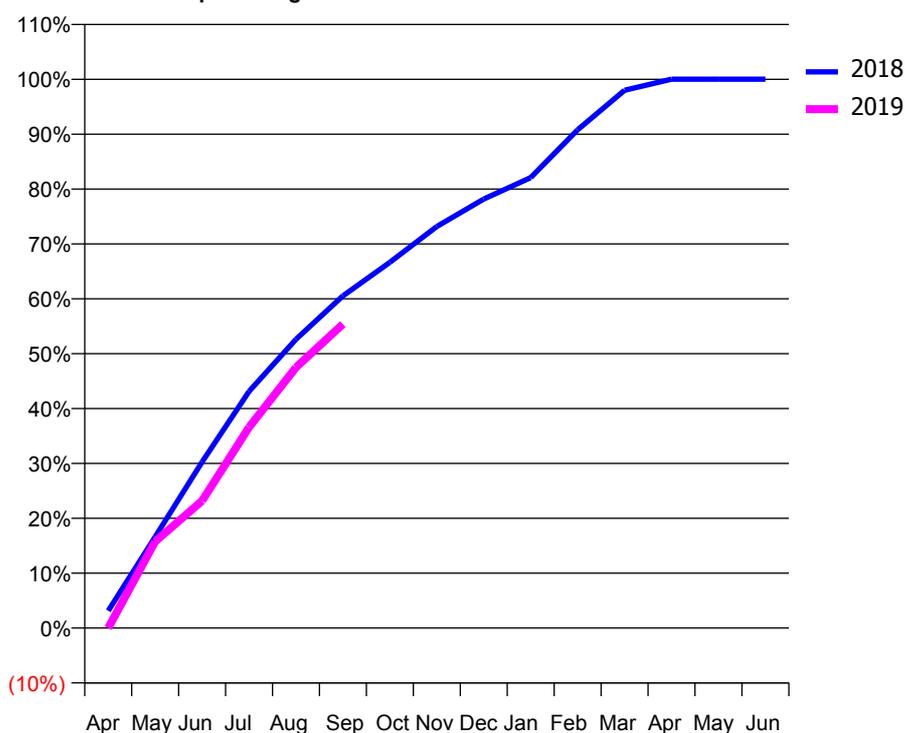
Q66 - Vital Signs Orthodontic At a Glance Contract Report for 172685/0001 - September 2018

| | | | |
|----------------------|-------------------------------|---|---------------|
| Name or company name | Devon Square Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 17,980 |
| Contract start date | 01/12/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,157,482.28 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 14.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 997 | 567 | 0 |
| May | 2,827 | 2,985 | 2,835 |
| June | 4,823 | 5,445 | 4,168 |
| July | 6,651 | 7,755 | 6,580 |
| August | 8,488 | 9,463 | 8,539 |
| September | 10,665 | 10,885 | 9,957 |
| October | 12,289 | 11,985 | |
| November | 14,167 | 13,159 | |
| December | 15,548 | 14,055 | |
| January | 17,047 | 14,760 | |
| February | 17,672 | 16,326 | |
| March | 17,990 | 17,620 | |
| April | 17,990 | 17,981 | |
| May | 17,990 | 17,982 | |
| June | 17,990 | 17,982 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 809 | 1,276 | 63.4% | 61.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 64 | 1,276 | 5.0% | 10.1% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 403 | 1,276 | 31.6% | 27.9% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 809 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 19 | 809 | 2.3% | 3.1% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 630 | 809 | 77.9% | 76.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 153 | 809 | 18.9% | 19.2% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 1,177 | 1,251 | 94.1% | 78.2% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 35 | 1,251 | 2.8% | 10.2% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 31 | 31 | 100.0% | 97.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

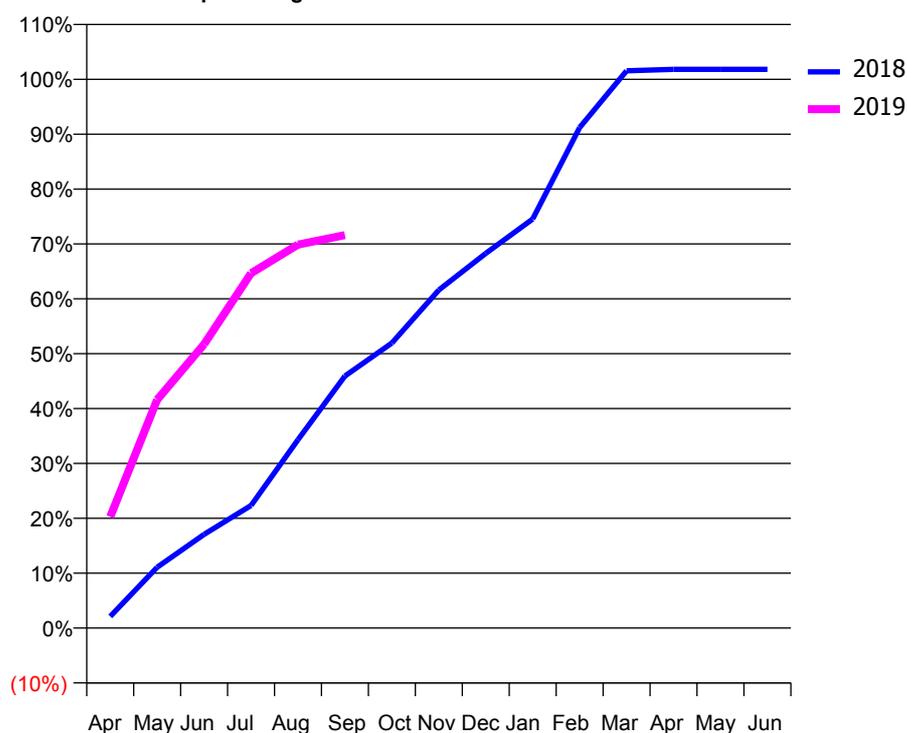
Q66 - Vital Signs Orthodontic At a Glance Contract Report for 175064/0002 - September 2018

| | | | |
|----------------------|---------------------------|---|------------|
| Name or company name | Milehouse Dental Care Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,500 |
| Contract start date | 01/09/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £98,373.42 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.18 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 28 | 32 | 304 |
| May | 118 | 166 | 624 |
| June | 146 | 256 | 776 |
| July | 148 | 335 | 970 |
| August | 443 | 515 | 1,048 |
| September | 689 | 689 | 1,074 |
| October | 715 | 779 | |
| November | 892 | 924 | |
| December | 1,045 | 1,024 | |
| January | 1,245 | 1,118 | |
| February | 1,379 | 1,368 | |
| March | 1,472 | 1,523 | |
| April | 1,483 | 1,527 | |
| May | 1,483 | 1,527 | |
| June | 1,483 | 1,527 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 87 | 206 | 42.2% | 61.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 6 | 206 | 2.9% | 10.1% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 113 | 206 | 54.9% | 27.9% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 87 | <i>N/A</i> | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 87 | <i>N/A</i> | 3.1% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 87 | 87 | 100.0% | 76.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 87 | <i>N/A</i> | 19.2% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 39 | <i>N/A</i> | 78.2% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 39 | 7.7% | 10.2% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 97.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

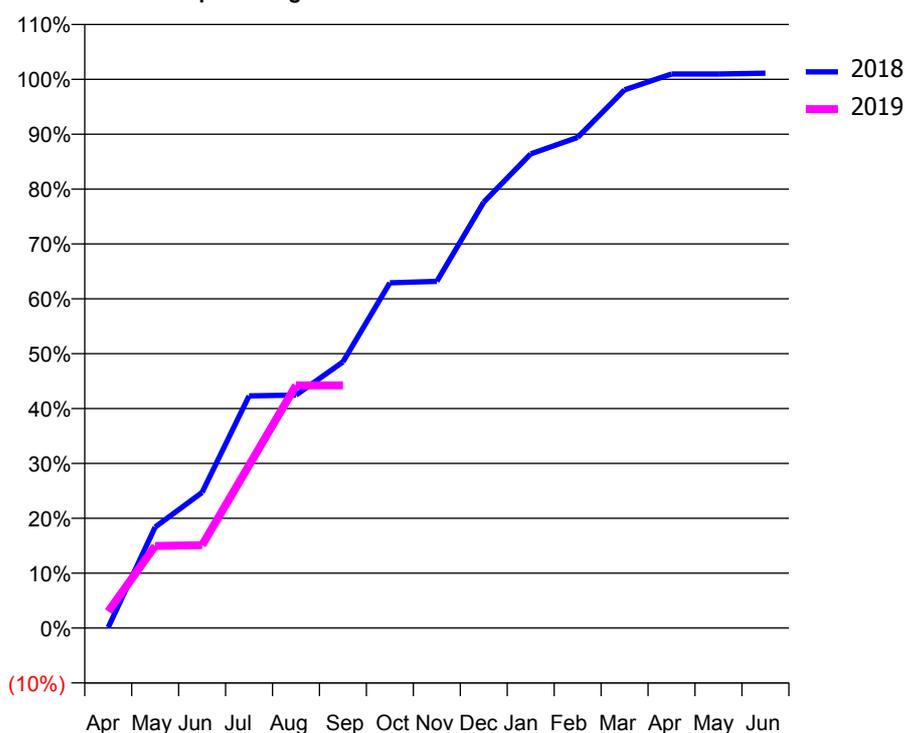
Q66 - Vital Signs Orthodontic At a Glance Contract Report for 177091/0002 - September 2018

| | | | |
|----------------------|--------------------------|---|------------|
| Name or company name | Highland Dental Care Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 728 |
| Contract start date | 01/08/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £47,743.90 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 33 | 1 | 22 |
| May | 188 | 134 | 109 |
| June | 254 | 180 | 110 |
| July | 410 | 308 | 216 |
| August | 432 | 309 | 322 |
| September | 542 | 353 | 322 |
| October | 565 | 458 | |
| November | 608 | 460 | |
| December | 612 | 565 | |
| January | 633 | 629 | |
| February | 654 | 651 | |
| March | 677 | 714 | |
| April | 762 | 735 | |
| May | 763 | 735 | |
| June | 763 | 736 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 33 | 47 | 70.2% | 61.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 7 | 47 | 14.9% | 10.1% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 7 | 47 | 14.9% | 27.9% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 33 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 33 | N/A | 3.1% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 30 | 33 | 90.9% | 76.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 33 | 9.1% | 19.2% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 3 | 13 | 23.1% | 78.2% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 13 | 15.4% | 10.2% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 97.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

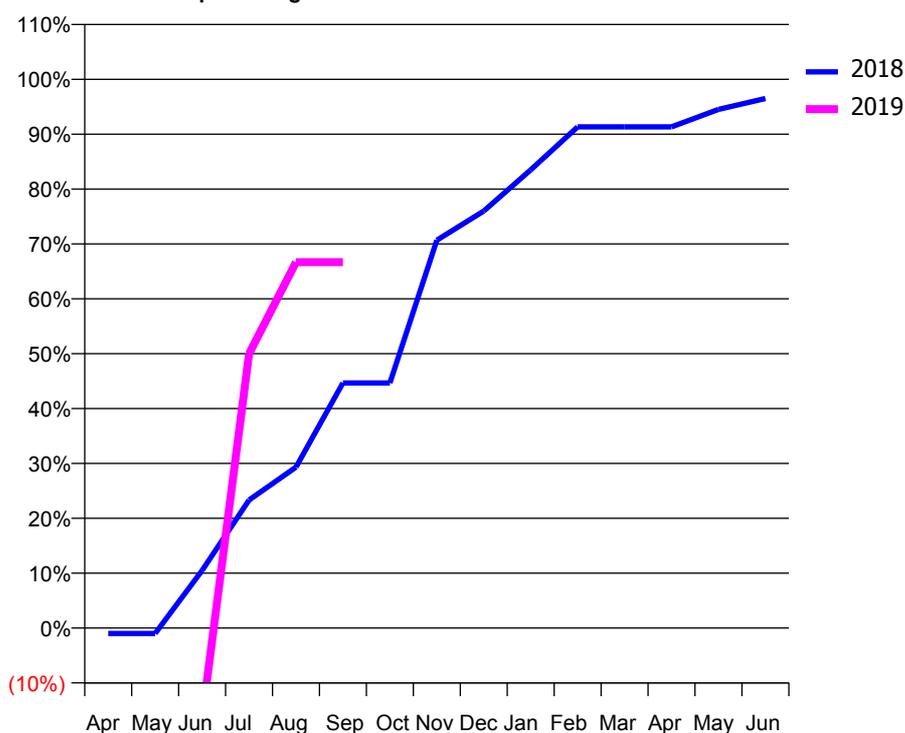
Q66 - Vital Signs Orthodontic At a Glance Contract Report for 195715/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|------------|
| Name or company name | Tor Lodge Dental Partnership | 18/19 Contracted general activity (UDA) | 1,330 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 1 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 126 |
| Contract start date | 15/11/2013 | Carry forward orthodontic activity (UOA) | 21 |
| Contract end date | | Baseline contract value | £54,235.27 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.64 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -14 | -6 | -21 |
| May | 9 | -6 | -21 |
| June | 80 | 63 | -21 |
| July | 105 | 140 | 63 |
| August | 107 | 176 | 84 |
| September | 133 | 268 | 84 |
| October | 312 | 268 | |
| November | 335 | 424 | |
| December | 414 | 456 | |
| January | 440 | 501 | |
| February | 485 | 548 | |
| March | 557 | 548 | |
| April | 566 | 548 | |
| May | 566 | 567 | |
| June | 573 | 579 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 18 | 74 | 24.3% | 61.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 74 | 0.0% | 10.1% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 56 | 74 | 75.7% | 27.9% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 18 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 13 | 18 | 72.2% | 3.1% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 5 | 18 | 27.8% | 76.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 18 | N/A | 19.2% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 14 | N/A | 78.2% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 14 | 0.0% | 10.2% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

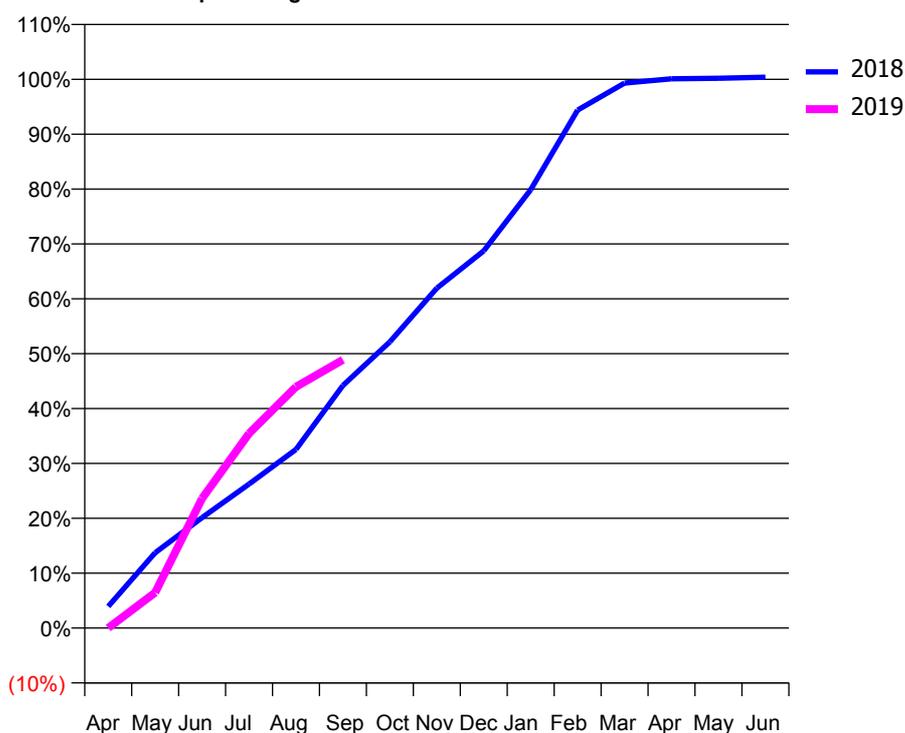
Q66 - Vital Signs Orthodontic At a Glance Contract Report for 199834/0001 - September 2018

| | | | |
|----------------------|---------------------------------------|---|---------------|
| Name or company name | The Crescent Specialist Dental Centre | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 23,062 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,545,751.67 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.11 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 20.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|--------|
| | 2017 | 2018 | 2019 |
| April | 1,122 | 908 | 0 |
| May | 3,656 | 3,165 | 1,494 |
| June | 5,169 | 4,644 | 5,446 |
| July | 7,511 | 6,052 | 8,177 |
| August | 9,956 | 7,509 | 10,140 |
| September | 11,993 | 10,194 | 11,275 |
| October | 13,683 | 12,032 | |
| November | 14,679 | 14,283 | |
| December | 16,187 | 15,850 | |
| January | 17,388 | 18,423 | |
| February | 19,852 | 21,766 | |
| March | 22,750 | 22,906 | |
| April | 22,845 | 23,080 | |
| May | 22,908 | 23,106 | |
| June | 22,929 | 23,152 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 1,142 | 1,798 | 63.5% | 61.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 182 | 1,798 | 10.1% | 10.1% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 474 | 1,798 | 26.4% | 27.9% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 1,142 | 0.1% | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 75 | 1,142 | 6.6% | 3.1% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 766 | 1,142 | 67.1% | 76.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 293 | 1,142 | 25.7% | 19.2% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 2,301 | 2,777 | 82.9% | 78.2% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 397 | 2,777 | 14.3% | 10.2% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 39 | 39 | 100.0% | 97.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

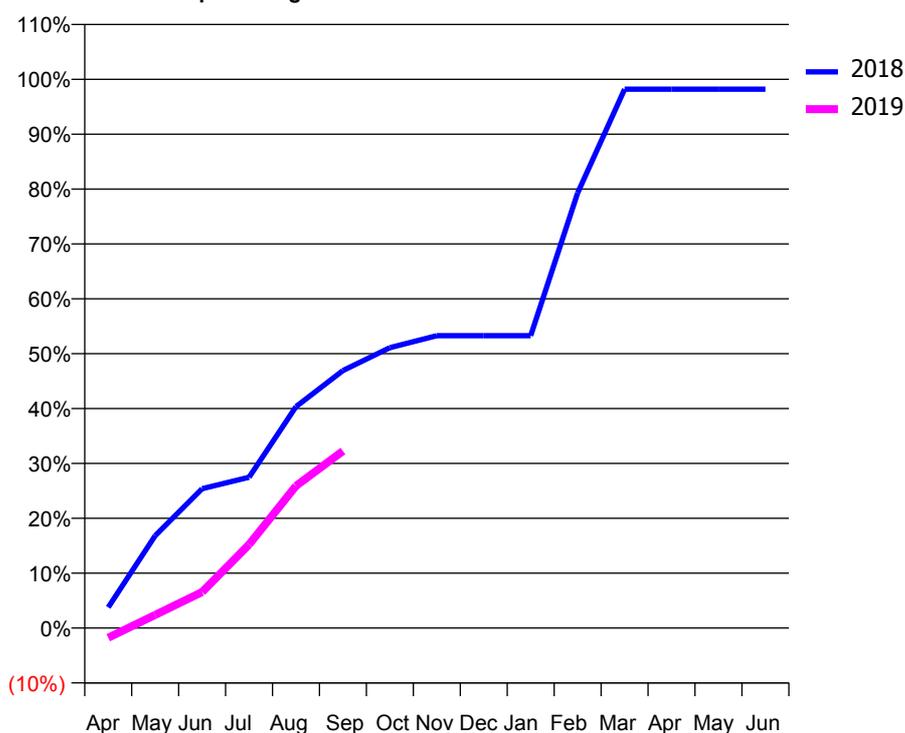
Q66 - Vital Signs Orthodontic At a Glance Contract Report for 229342/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR IJ MILLS | 18/19 Contracted general activity (UDA) | 17,382 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,004 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 18 |
| Contract end date | | Baseline contract value | £790,275.77 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 45 | 38 | -18 |
| May | 111 | 169 | 24 |
| June | 155 | 255 | 66 |
| July | 221 | 276 | 153 |
| August | 349 | 405 | 260 |
| September | 391 | 471 | 324 |
| October | 417 | 513 | |
| November | 505 | 535 | |
| December | 572 | 535 | |
| January | 698 | 535 | |
| February | 890 | 796 | |
| March | 997 | 986 | |
| April | 997 | 986 | |
| May | 997 | 986 | |
| June | 997 | 986 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 41 | 58 | 70.7% | 61.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 58 | 0.0% | 10.1% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 17 | 58 | 29.3% | 27.9% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 41 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 41 | 2.4% | 3.1% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 36 | 41 | 87.8% | 76.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 41 | 9.8% | 19.2% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 4 | 11 | 36.4% | 78.2% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 11 | 9.1% | 10.2% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 97.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

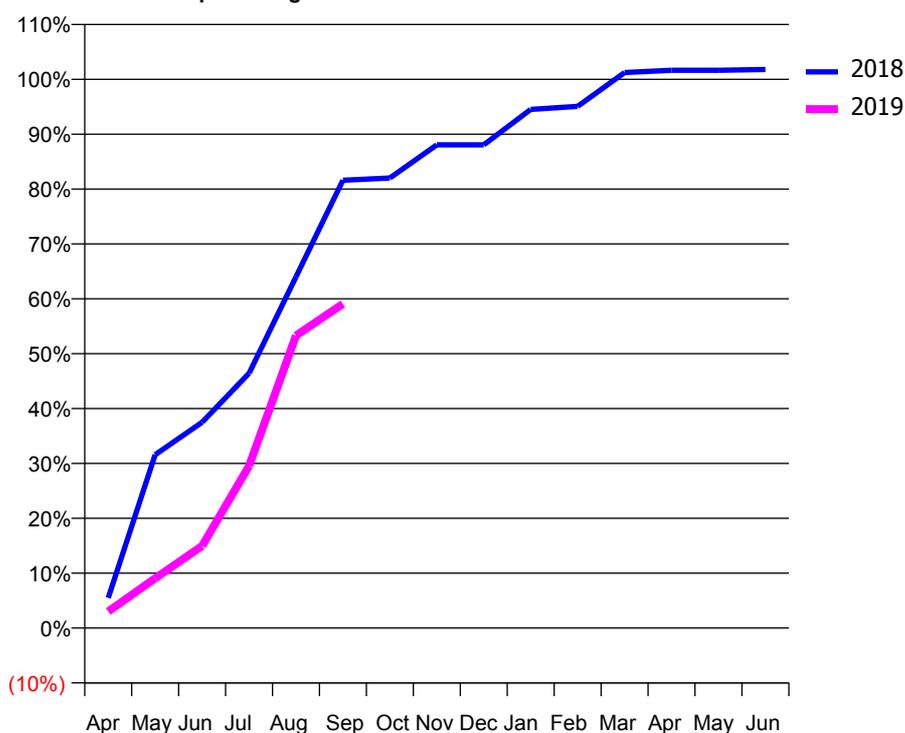
Q66 - Vital Signs Orthodontic At a Glance Contract Report for 324205/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR DK BURGESS | 18/19 Contracted general activity (UDA) | 2,137 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 728 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £104,850.36 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 21 | 40 | 22 |
| May | 23 | 230 | 66 |
| June | 48 | 273 | 109 |
| July | 281 | 338 | 215 |
| August | 345 | 466 | 388 |
| September | 345 | 594 | 430 |
| October | 409 | 597 | |
| November | 473 | 641 | |
| December | 494 | 641 | |
| January | 497 | 688 | |
| February | 524 | 692 | |
| March | 700 | 737 | |
| April | 722 | 740 | |
| May | 723 | 740 | |
| June | 723 | 741 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 28 | 59 | 47.5% | 61.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 29 | 59 | 49.2% | 10.1% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 2 | 59 | 3.4% | 27.9% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 28 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 28 | N/A | 3.1% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 22 | 28 | 78.6% | 76.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 6 | 28 | 21.4% | 19.2% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 14 | 26 | 53.8% | 78.2% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 26 | 0.0% | 10.2% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

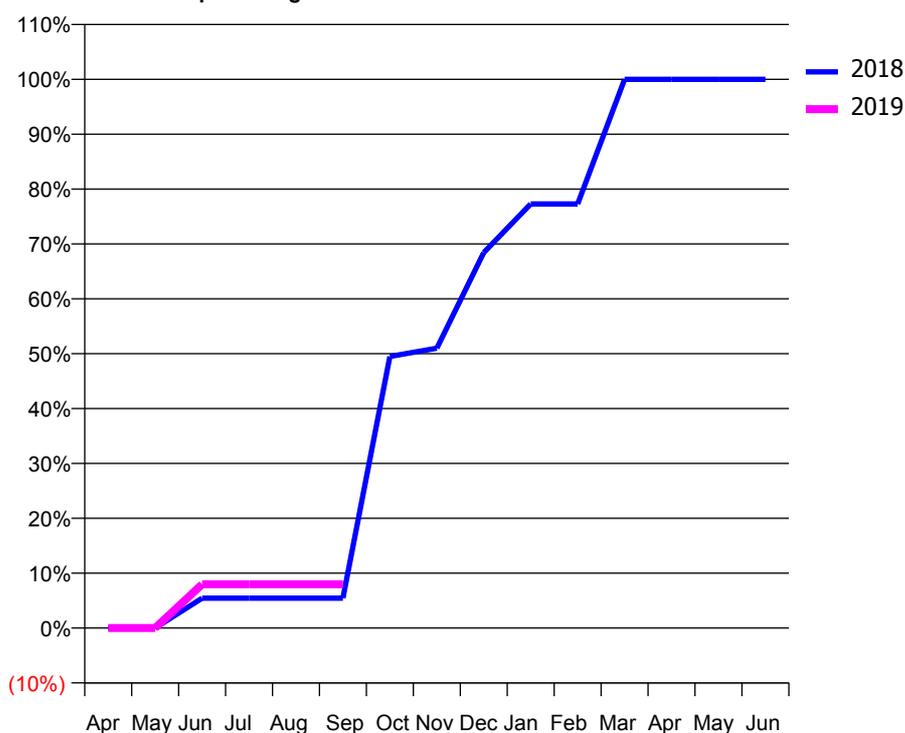
Q66 - Vital Signs Orthodontic At a Glance Contract Report for 332941/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR JF STEYN | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,297 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £287,629.32 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 0 |
| June | 214 | 234 | 343 |
| July | 806 | 234 | 343 |
| August | 1,356 | 234 | 343 |
| September | 1,823 | 234 | 343 |
| October | 2,356 | 2,127 | |
| November | 2,356 | 2,191 | |
| December | 2,356 | 2,940 | |
| January | 3,478 | 3,321 | |
| February | 3,478 | 3,321 | |
| March | 4,298 | 4,297 | |
| April | 4,298 | 4,297 | |
| May | 4,298 | 4,297 | |
| June | 4,298 | 4,297 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 205 | 306 | 67.0% | 61.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 20 | 306 | 6.5% | 10.1% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 81 | 306 | 26.5% | 27.9% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 205 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 205 | 1.5% | 3.1% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 158 | 205 | 77.1% | 76.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 44 | 205 | 21.5% | 19.2% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 63 | 132 | 47.7% | 78.2% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 7 | 132 | 5.3% | 10.2% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 97.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

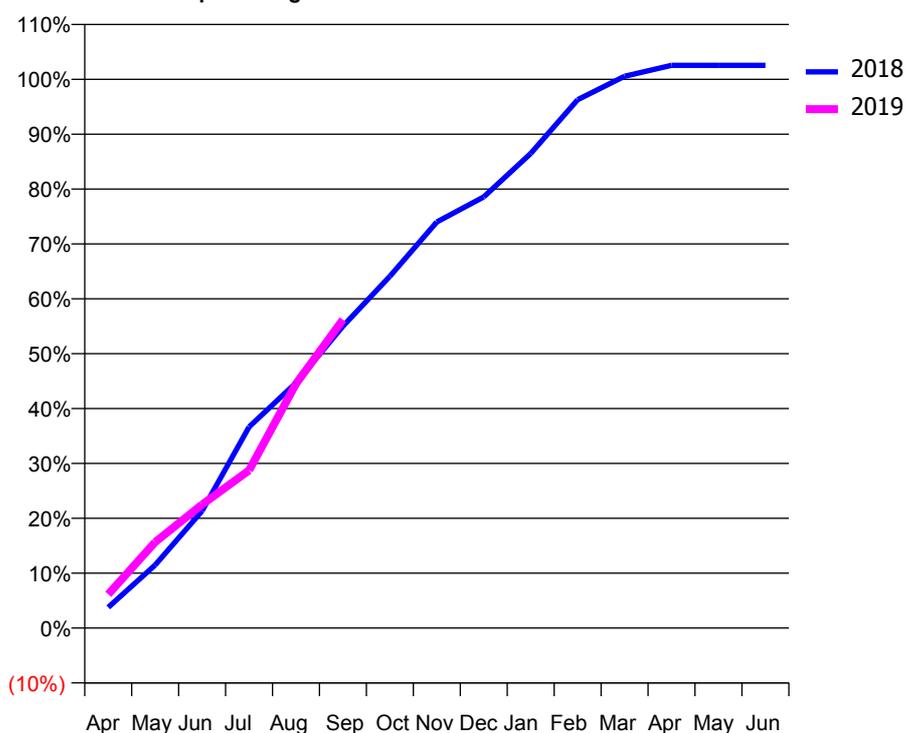
Q66 - Vital Signs Orthodontic At a Glance Contract Report for 338869/0001 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MR JR MACHELL | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,528 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £297,007.71 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 363 | 171 | 278 |
| May | 796 | 520 | 709 |
| June | 1,131 | 966 | 1,019 |
| July | 1,921 | 1,660 | 1,302 |
| August | 2,286 | 2,023 | 2,016 |
| September | 2,760 | 2,490 | 2,544 |
| October | 3,360 | 2,903 | |
| November | 3,807 | 3,351 | |
| December | 4,051 | 3,557 | |
| January | 4,377 | 3,916 | |
| February | 4,556 | 4,360 | |
| March | 4,606 | 4,553 | |
| April | 4,611 | 4,643 | |
| May | 4,611 | 4,643 | |
| June | 4,611 | 4,643 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 216 | 444 | 48.6% | 61.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 31 | 444 | 7.0% | 10.1% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 197 | 444 | 44.4% | 27.9% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 216 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 216 | N/A | 3.1% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 171 | 216 | 79.2% | 76.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 44 | 216 | 20.4% | 19.2% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 214 | 238 | 89.9% | 78.2% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 15 | 238 | 6.3% | 10.2% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 97.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

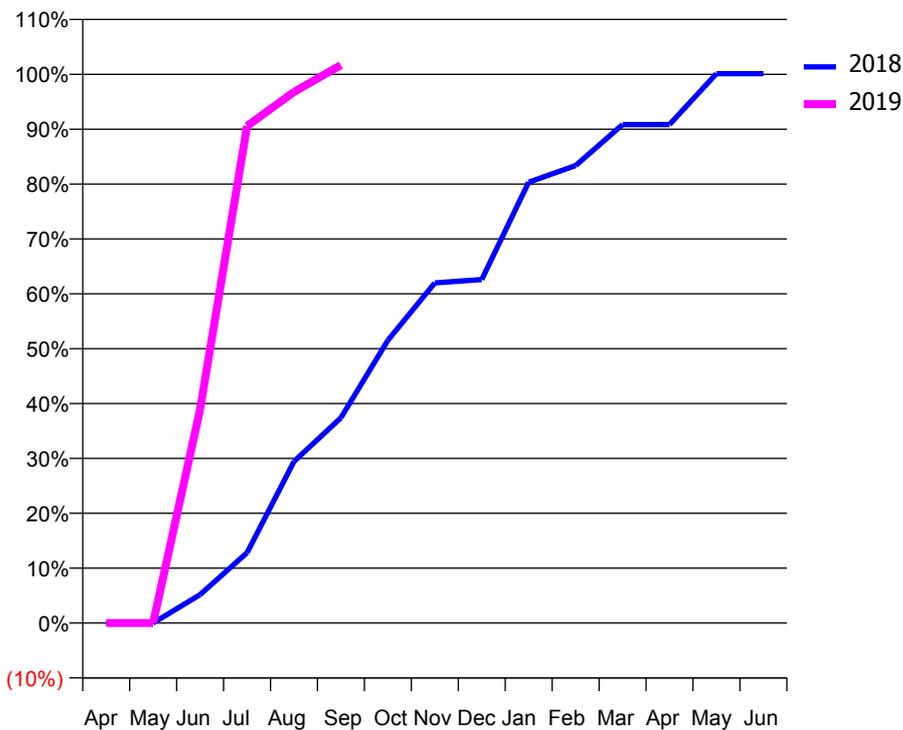
Q66 - Vital Signs Orthodontic At a Glance Contract Report for 570370/0001 - September 2018

| | | | |
|----------------------|----------------|---|-------------|
| Name or company name | MISS SC COOPER | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,740 |
| Contract start date | 01/08/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 30/09/2018 | Baseline contract value | £108,444.75 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 26 | 0 | 0 |
| June | 26 | 180 | 678 |
| July | 263 | 446 | 1,576 |
| August | 263 | 1,025 | 1,684 |
| September | 1,102 | 1,302 | 1,769 |
| October | 1,258 | 1,793 | |
| November | 2,024 | 2,157 | |
| December | 2,359 | 2,178 | |
| January | 2,503 | 2,796 | |
| February | 2,834 | 2,901 | |
| March | 3,164 | 3,161 | |
| April | 3,422 | 3,161 | |
| May | 3,528 | 3,484 | |
| June | 3,528 | 3,484 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 183 | 291 | 62.9% | 61.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 18 | 291 | 6.2% | 10.1% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 90 | 291 | 30.9% | 27.9% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 183 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 21 | 183 | 11.5% | 3.1% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 111 | 183 | 60.7% | 76.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 50 | 183 | 27.3% | 19.2% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 76 | 78 | 97.4% | 78.2% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 78 | 1.3% | 10.2% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 97.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

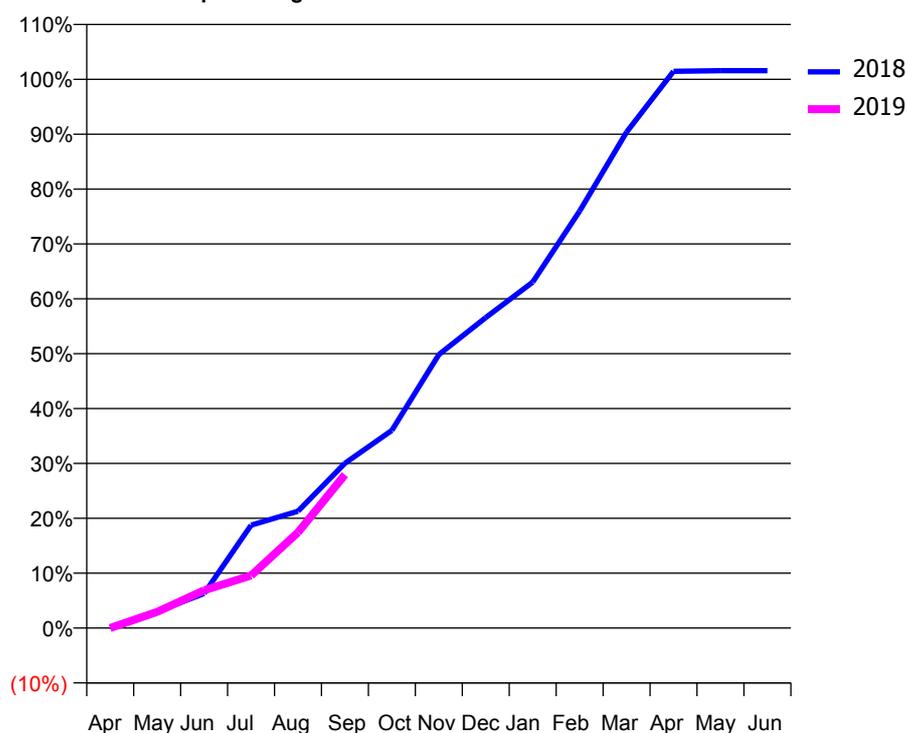
Q66 - Vital Signs Orthodontic At a Glance Contract Report for 634891/0001 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MISS JE LEWIS | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,540 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £166,621.69 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.10 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -50 | 0 | 0 |
| May | 67 | 76 | 75 |
| June | 201 | 160 | 175 |
| July | 226 | 476 | 243 |
| August | 353 | 541 | 443 |
| September | 463 | 763 | 710 |
| October | 619 | 915 | |
| November | 777 | 1,266 | |
| December | 933 | 1,437 | |
| January | 1,125 | 1,601 | |
| February | 1,616 | 1,930 | |
| March | 2,314 | 2,296 | |
| April | 2,627 | 2,577 | |
| May | 2,648 | 2,580 | |
| June | 2,648 | 2,580 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 116 | 269 | 43.1% | 61.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 87 | 269 | 32.3% | 10.1% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 66 | 269 | 24.5% | 27.9% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 116 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 116 | N/A | 3.1% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 97 | 116 | 83.6% | 76.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 14 | 116 | 12.1% | 19.2% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 161 | N/A | 78.2% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 18 | 161 | 11.2% | 10.2% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 4 | 75.0% | 97.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

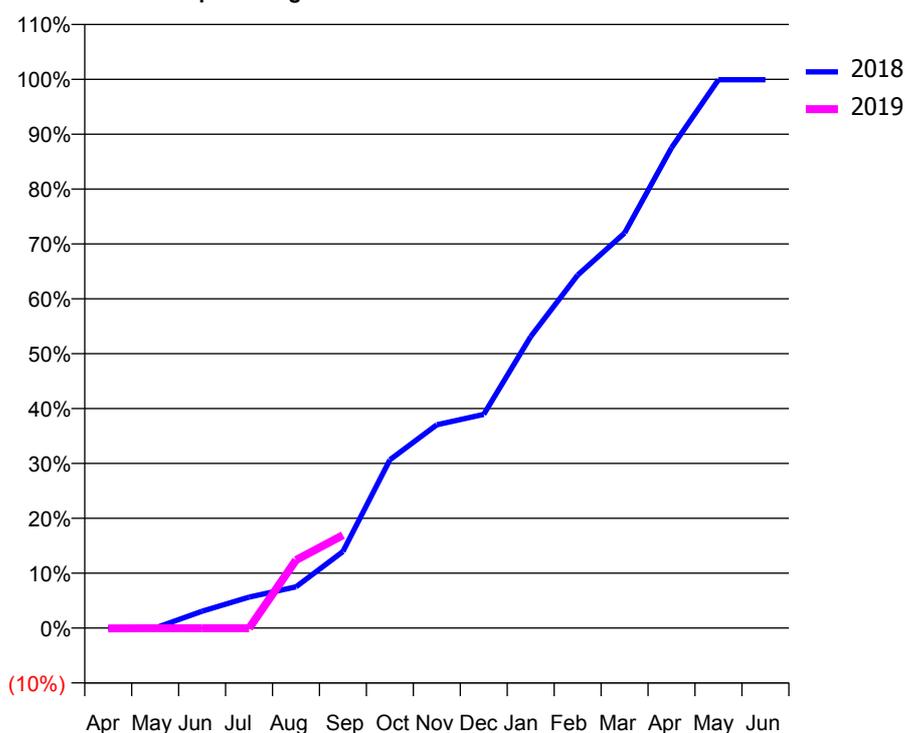
Q66 - Vital Signs Orthodontic At a Glance Contract Report for 642363/0001 - September 2018

| | | | |
|----------------------|-----------------|---|-------------|
| Name or company name | MISS PM TEBBETT | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,414 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 3 |
| Contract end date | 31/03/2019 | Baseline contract value | £236,924.90 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | -3 |
| May | 0 | 0 | -2 |
| June | 106 | 105 | -2 |
| July | 362 | 193 | -2 |
| August | 454 | 256 | 423 |
| September | 454 | 476 | 578 |
| October | 1,151 | 1,047 | |
| November | 1,365 | 1,265 | |
| December | 1,747 | 1,329 | |
| January | 2,083 | 1,813 | |
| February | 2,104 | 2,196 | |
| March | 2,676 | 2,458 | |
| April | 3,390 | 2,988 | |
| May | 3,432 | 3,411 | |
| June | 3,432 | 3,411 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 171 | 235 | 72.8% | 61.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 49 | 235 | 20.9% | 10.1% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 15 | 235 | 6.4% | 27.9% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 171 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 171 | 2.3% | 3.1% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 130 | 171 | 76.0% | 76.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 37 | 171 | 21.6% | 19.2% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 185 | 250 | 74.0% | 78.2% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 21 | 250 | 8.4% | 10.2% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 97.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

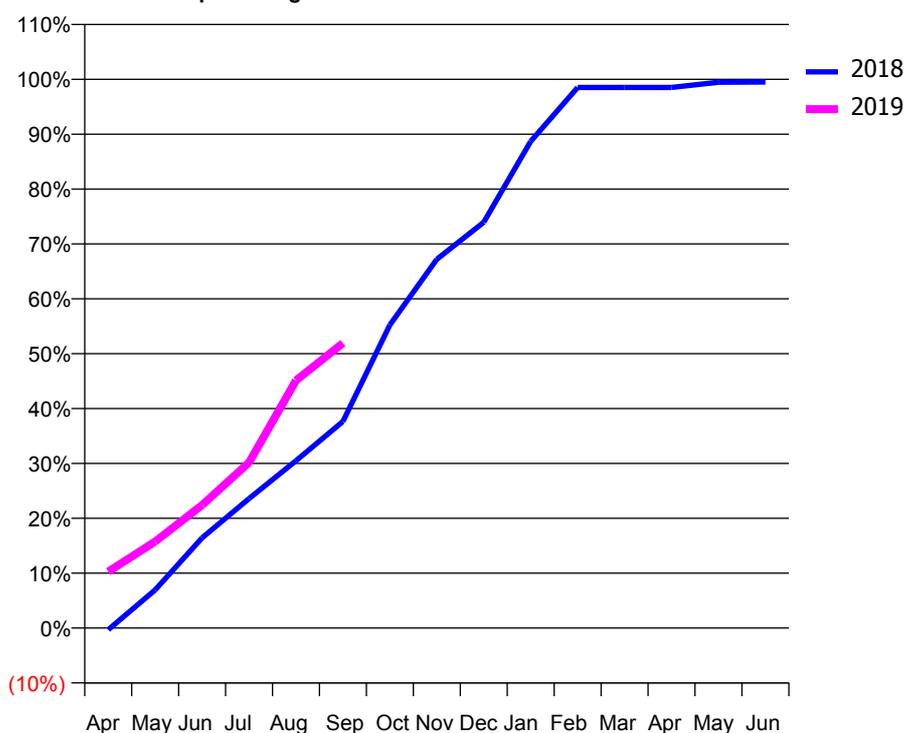
Q66 - Vital Signs Orthodontic At a Glance Contract Report for 731862/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR SJ MORRIS | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,447 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 22 |
| Contract end date | 31/03/2019 | Baseline contract value | £308,809.33 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | -15 | 457 |
| May | 0 | 309 | 701 |
| June | 519 | 731 | 997 |
| July | 796 | 1,049 | 1,342 |
| August | 1,268 | 1,356 | 2,007 |
| September | 1,526 | 1,674 | 2,309 |
| October | 1,788 | 2,457 | |
| November | 2,091 | 2,989 | |
| December | 2,572 | 3,289 | |
| January | 3,005 | 3,944 | |
| February | 3,521 | 4,381 | |
| March | 4,149 | 4,381 | |
| April | 4,431 | 4,381 | |
| May | 4,431 | 4,423 | |
| June | 4,432 | 4,425 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 233 | 440 | 53.0% | 61.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 25 | 440 | 5.7% | 10.1% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 182 | 440 | 41.4% | 27.9% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 233 | 0.4% | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 233 | 0.9% | 3.1% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 180 | 233 | 77.3% | 76.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 49 | 233 | 21.0% | 19.2% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 190 | 214 | 88.8% | 78.2% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 19 | 214 | 8.9% | 10.2% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 97.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

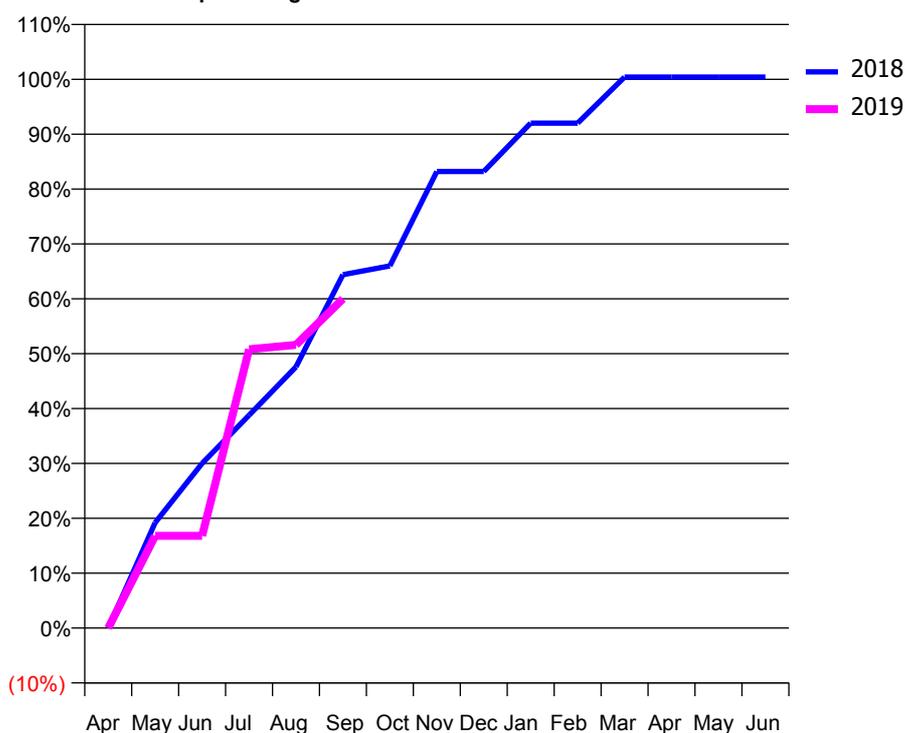
Q66 - Vital Signs Orthodontic At a Glance Contract Report for 738964/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MR PA BALDWIN | 18/19 Contracted general activity (UDA) | 1,815 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | -36 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 250 |
| Contract start date | 01/06/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £62,148.04 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 56 | 0 | 0 |
| May | 56 | 48 | 42 |
| June | 59 | 75 | 42 |
| July | 122 | 97 | 127 |
| August | 122 | 119 | 129 |
| September | 187 | 161 | 150 |
| October | 210 | 165 | |
| November | 210 | 208 | |
| December | 211 | 208 | |
| January | 211 | 230 | |
| February | 253 | 230 | |
| March | 253 | 251 | |
| April | 253 | 251 | |
| May | 253 | 251 | |
| June | 253 | 251 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 12 | 18 | 66.7% | 61.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 18 | 16.7% | 10.1% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 3 | 18 | 16.7% | 27.9% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 12 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 12 | N/A | 3.1% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 10 | 12 | 83.3% | 76.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 12 | 16.7% | 19.2% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 6 | N/A | 78.2% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 6 | 33.3% | 10.2% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

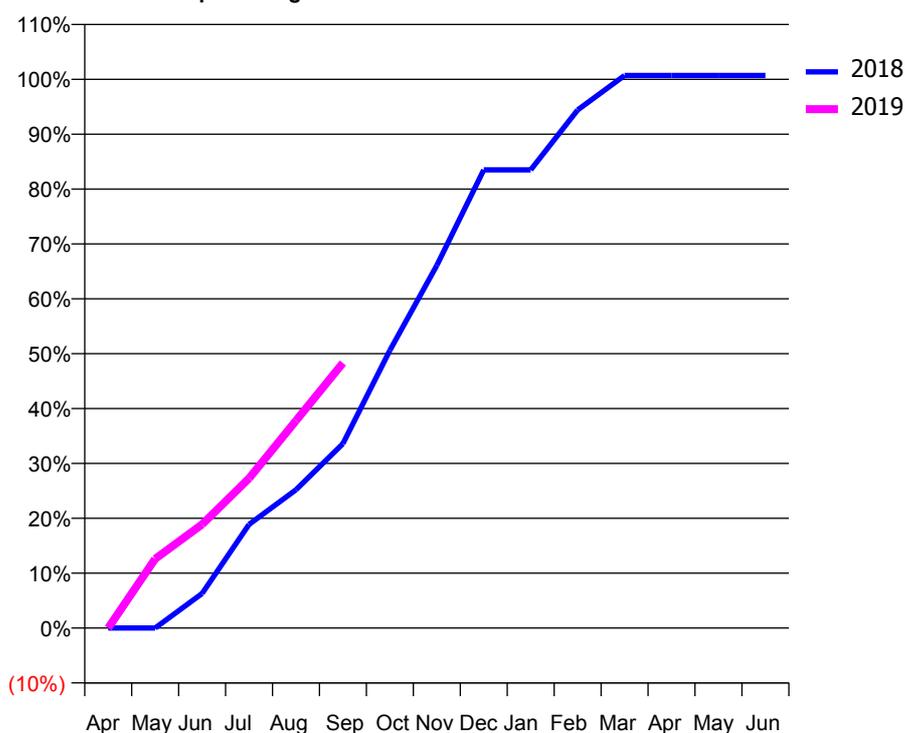
Q66 - Vital Signs Orthodontic At a Glance Contract Report for 762520/0001 - September 2018

| | | | |
|----------------------|-----------------------------|---|---------------|
| Name or company name | Castle View Dental Practice | 18/19 Contracted general activity (UDA) | 31,724 |
| Contract type name | Pilot Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,000 |
| Contract start date | 01/09/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £1,041,455.12 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 21 | 0 | 126 |
| June | 168 | 63 | 189 |
| July | 357 | 189 | 273 |
| August | 483 | 252 | 378 |
| September | 567 | 336 | 483 |
| October | 634 | 506 | |
| November | 697 | 661 | |
| December | 907 | 835 | |
| January | 911 | 835 | |
| February | 933 | 944 | |
| March | 1,001 | 1,007 | |
| April | 1,001 | 1,007 | |
| May | 1,001 | 1,007 | |
| June | 1,001 | 1,007 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 58 | 62 | 93.5% | 61.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 62 | 4.8% | 10.1% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 1 | 62 | 1.6% | 27.9% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 58 | <i>N/A</i> | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 58 | 6.9% | 3.1% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 45 | 58 | 77.6% | 76.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 9 | 58 | 15.5% | 19.2% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 38 | 52 | 73.1% | 78.2% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 9 | 52 | 17.3% | 10.2% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 5 | 80.0% | 97.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

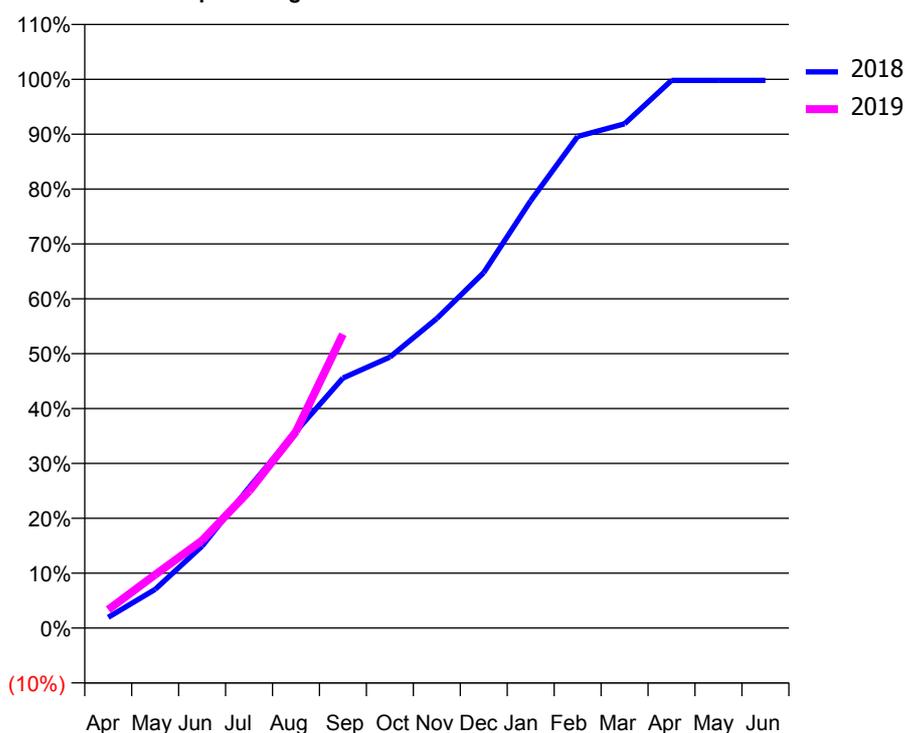
Q66 - Vital Signs Orthodontic At a Glance Contract Report for 833533/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR A GREEN | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,528 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £297,007.71 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 40 | 88 | 152 |
| May | 460 | 319 | 440 |
| June | 691 | 676 | 723 |
| July | 1,027 | 1,160 | 1,129 |
| August | 1,409 | 1,622 | 1,621 |
| September | 1,619 | 2,063 | 2,424 |
| October | 1,871 | 2,235 | |
| November | 2,318 | 2,554 | |
| December | 2,811 | 2,933 | |
| January | 3,189 | 3,526 | |
| February | 3,735 | 4,056 | |
| March | 4,283 | 4,161 | |
| April | 4,535 | 4,519 | |
| May | 4,535 | 4,519 | |
| June | 4,535 | 4,519 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 227 | 395 | 57.5% | 61.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 76 | 395 | 19.2% | 10.1% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 92 | 395 | 23.3% | 27.9% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 227 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 227 | N/A | 3.1% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 183 | 227 | 80.6% | 76.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 43 | 227 | 18.9% | 19.2% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 239 | 269 | 88.8% | 78.2% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 16 | 269 | 5.9% | 10.2% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 11 | 11 | 100.0% | 97.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

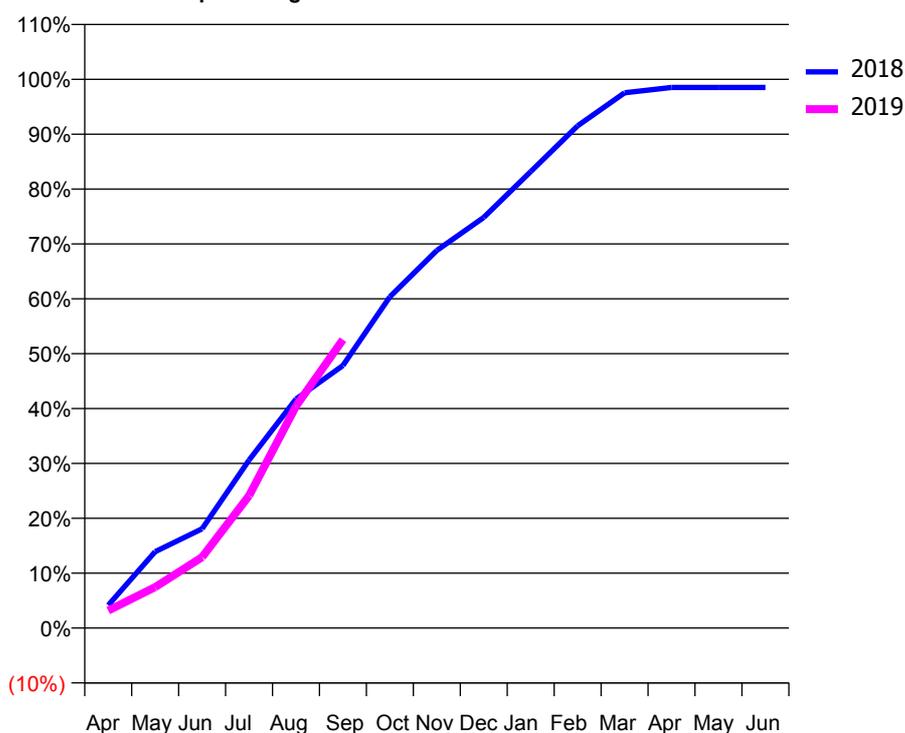
Q66 - Vital Signs Orthodontic At a Glance Contract Report for 916498/0001 - September 2018

| | | | |
|----------------------|-----------------|---|-------------|
| Name or company name | MR RA SNELGROVE | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,529 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 14 |
| Contract end date | 31/03/2019 | Baseline contract value | £297,007.71 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 592 | 189 | 145 |
| May | 1,243 | 630 | 338 |
| June | 1,772 | 819 | 585 |
| July | 1,982 | 1,386 | 1,093 |
| August | 2,507 | 1,890 | 1,832 |
| September | 2,952 | 2,167 | 2,380 |
| October | 3,225 | 2,734 | |
| November | 3,603 | 3,116 | |
| December | 3,796 | 3,389 | |
| January | 4,069 | 3,767 | |
| February | 4,237 | 4,145 | |
| March | 4,363 | 4,418 | |
| April | 4,405 | 4,462 | |
| May | 4,405 | 4,462 | |
| June | 4,405 | 4,462 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 216 | 386 | 56.0% | 61.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 77 | 386 | 19.9% | 10.1% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 93 | 386 | 24.1% | 27.9% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 216 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 216 | N/A | 3.1% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 161 | 216 | 74.5% | 76.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 53 | 216 | 24.5% | 19.2% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 182 | 210 | 86.7% | 78.2% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 18 | 210 | 8.6% | 10.2% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 97.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

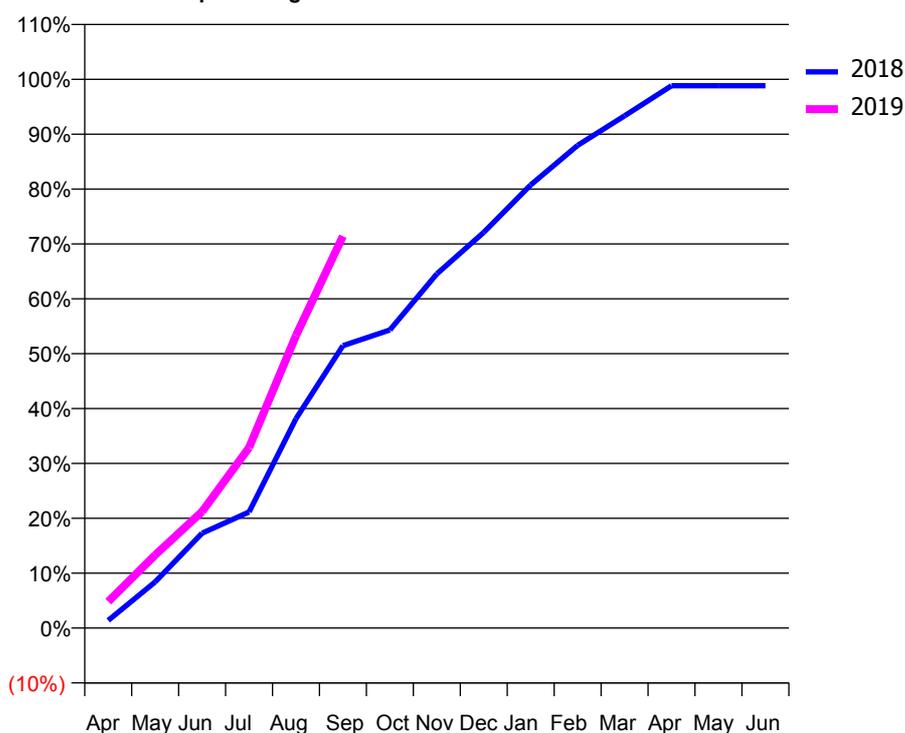
Q66 - Vital Signs Orthodontic At a Glance Contract Report for 921181/0001 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MISS J DAVIES | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,528 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £297,007.71 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 231 | 63 | 218 |
| May | 399 | 381 | 603 |
| June | 609 | 783 | 961 |
| July | 924 | 958 | 1,490 |
| August | 1,429 | 1,728 | 2,414 |
| September | 1,912 | 2,330 | 3,233 |
| October | 2,332 | 2,460 | |
| November | 2,525 | 2,922 | |
| December | 2,717 | 3,265 | |
| January | 3,224 | 3,656 | |
| February | 3,707 | 3,983 | |
| March | 4,421 | 4,227 | |
| April | 4,612 | 4,475 | |
| May | 4,612 | 4,475 | |
| June | 4,612 | 4,475 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 242 | 558 | 43.4% | 61.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 32 | 558 | 5.7% | 10.1% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 284 | 558 | 50.9% | 27.9% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 242 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 242 | N/A | 3.1% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 198 | 242 | 81.8% | 76.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 44 | 242 | 18.2% | 19.2% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 207 | 248 | 83.5% | 78.2% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 37 | 248 | 14.9% | 10.2% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 97.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

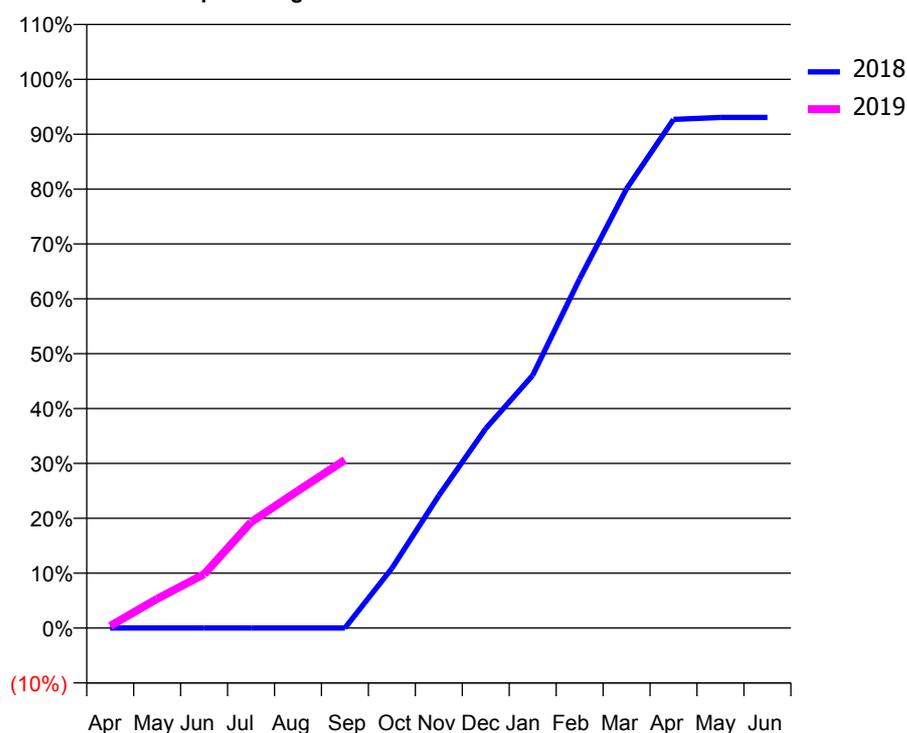
Q67 - Vital Signs Orthodontic At a Glance Contract Report for 100487/0000 - September 2018

| | | | |
|----------------------|-------------------------------|---|-------------|
| Name or company name | Mid Kent Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 17,219 |
| Contract start date | 01/08/2017 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £993,020.21 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 8.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 68 |
| May | 0 | 0 | 917 |
| June | 0 | 0 | 1,692 |
| July | 0 | 0 | 3,323 |
| August | 0 | 0 | 4,310 |
| September | 0 | 0 | 5,276 |
| October | 0 | 1,250 | |
| November | 0 | 2,772 | |
| December | 0 | 4,175 | |
| January | 0 | 5,286 | |
| February | 0 | 7,305 | |
| March | 0 | 9,191 | |
| April | 0 | 10,639 | |
| May | 0 | 10,681 | |
| June | 0 | 10,681 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 748 | 1,099 | 68.1% | 77.8% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 62 | 1,099 | 5.6% | 6.3% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 289 | 1,099 | 26.3% | 15.8% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 748 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 748 | N/A | 2.0% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 604 | 748 | 80.7% | 77.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 141 | 748 | 18.9% | 18.3% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 596 | 757 | 78.7% | 66.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 32 | 757 | 4.2% | 7.6% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 23 | 23 | 100.0% | 96.0% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

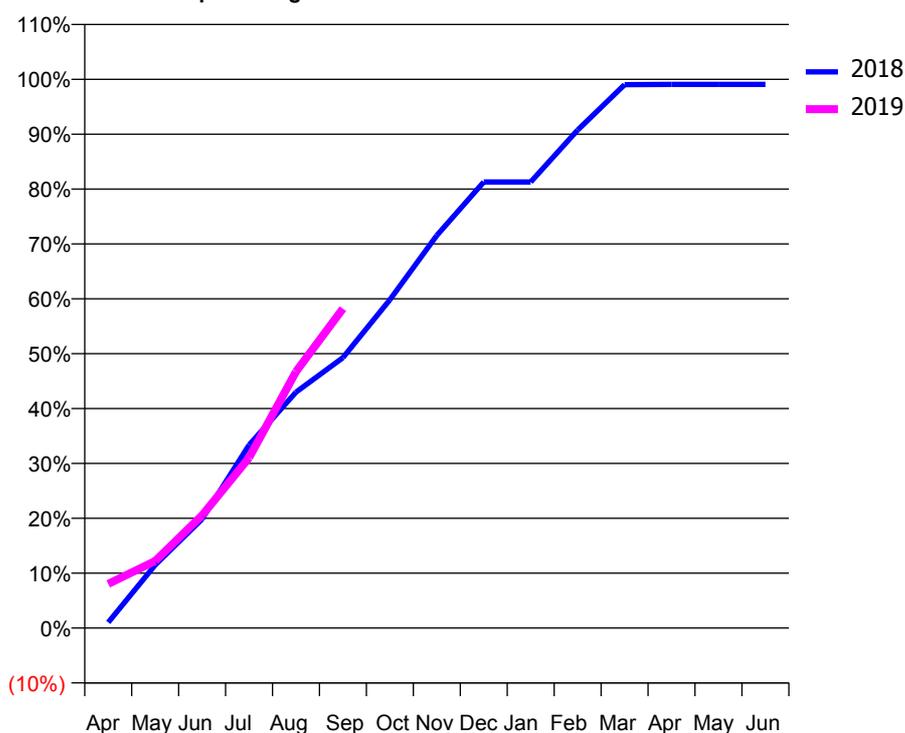
Q67 - Vital Signs Orthodontic At a Glance Contract Report for 101281/0035 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | OASIS DENTAL CARE LTD | 18/19 Contracted general activity (UDA) | 7,549 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,029 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 19 |
| Contract end date | | Baseline contract value | £370,978.68 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 170 | 21 | 163 |
| May | 317 | 233 | 248 |
| June | 359 | 403 | 417 |
| July | 464 | 677 | 630 |
| August | 675 | 872 | 948 |
| September | 802 | 1,000 | 1,181 |
| October | 991 | 1,214 | |
| November | 1,227 | 1,452 | |
| December | 1,311 | 1,649 | |
| January | 1,564 | 1,649 | |
| February | 1,658 | 1,841 | |
| March | 1,858 | 2,009 | |
| April | 2,008 | 2,010 | |
| May | 2,008 | 2,010 | |
| June | 2,007 | 2,010 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 107 | 139 | 77.0% | 77.8% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 12 | 139 | 8.6% | 6.3% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 20 | 139 | 14.4% | 15.8% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 107 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 9 | 107 | 8.4% | 2.0% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 79 | 107 | 73.8% | 77.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 19 | 107 | 17.8% | 18.3% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 69 | 79 | 87.3% | 66.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 7 | 79 | 8.9% | 7.6% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 96.0% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

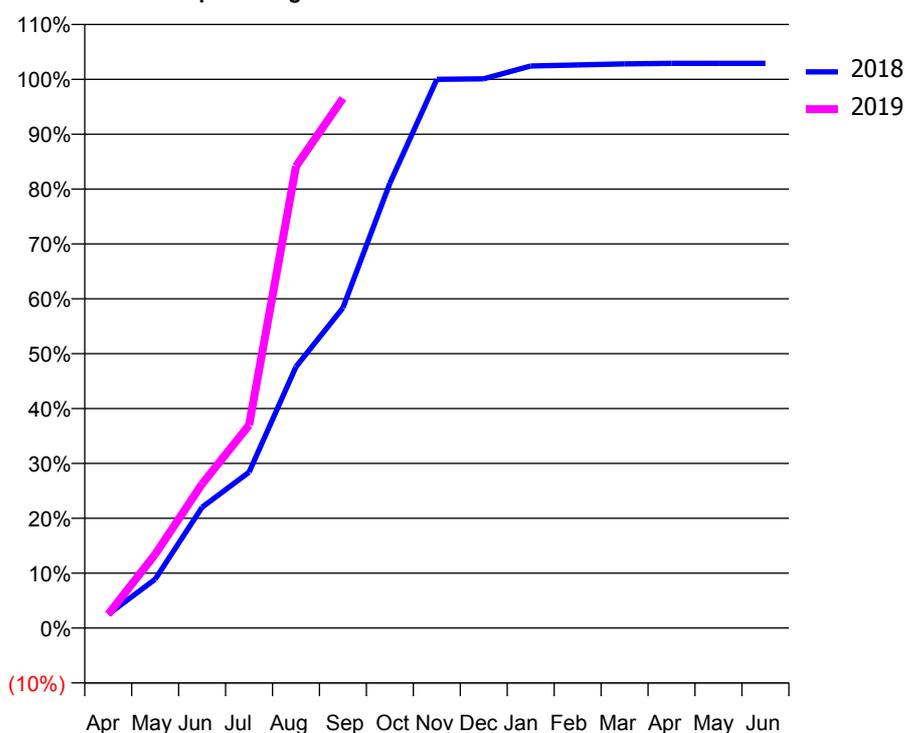
Q67 - Vital Signs Orthodontic At a Glance Contract Report for 101281/0105 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | OASIS DENTAL CARE LTD | 18/19 Contracted general activity (UDA) | 19,191 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,035 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -20 |
| Contract end date | | Baseline contract value | £504,981.11 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.08 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 88 | 26 | 26 |
| May | 153 | 92 | 139 |
| June | 153 | 228 | 272 |
| July | 196 | 294 | 383 |
| August | 263 | 493 | 871 |
| September | 624 | 604 | 999 |
| October | 750 | 839 | |
| November | 876 | 1,035 | |
| December | 877 | 1,036 | |
| January | 919 | 1,060 | |
| February | 1,046 | 1,062 | |
| March | 1,049 | 1,064 | |
| April | 1,049 | 1,065 | |
| May | 1,049 | 1,065 | |
| June | 1,049 | 1,065 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 79 | 133 | 59.4% | 77.8% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 54 | 133 | 40.6% | 6.3% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 0 | 133 | 0.0% | 15.8% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 79 | <i>N/A</i> | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 19 | 79 | 24.1% | 2.0% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 47 | 79 | 59.5% | 77.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 13 | 79 | 16.5% | 18.3% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 41 | 45 | 91.1% | 66.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 45 | 4.4% | 7.6% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 96.0% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

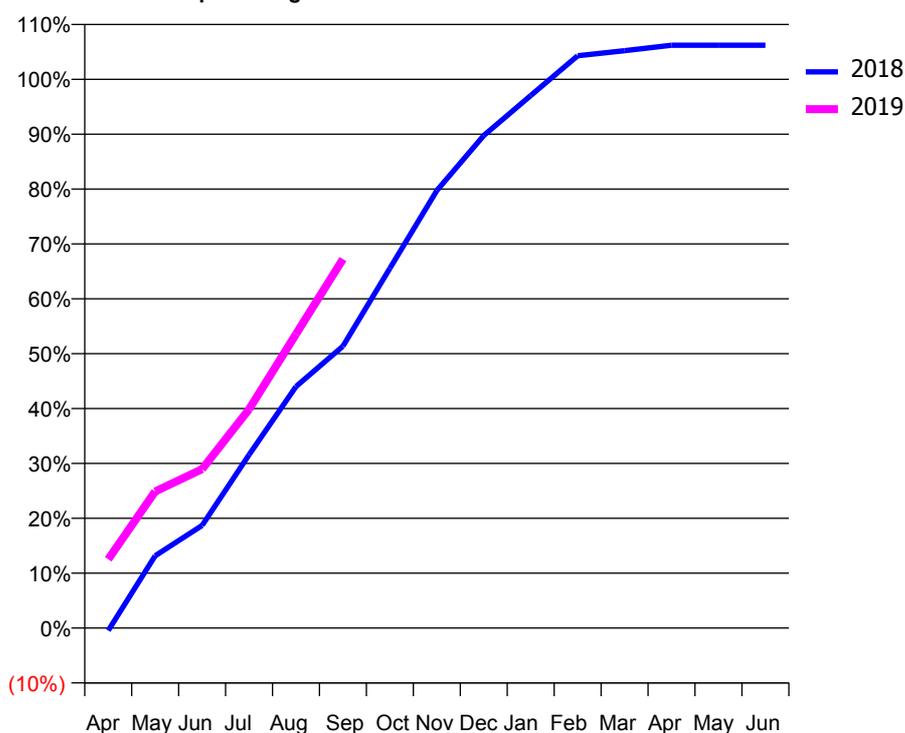
Q67 - Vital Signs Orthodontic At a Glance Contract Report for 101281/0210 - September 2018

| | | | |
|----------------------|-----------------------|---|-------------|
| Name or company name | OASIS DENTAL CARE LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,630 |
| Contract start date | 01/09/2009 | Carry forward orthodontic activity (UOA) | -92 |
| Contract end date | 31/08/2019 | Baseline contract value | £306,310.80 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 146 | -22 | 580 |
| May | 483 | 610 | 1,152 |
| June | 777 | 866 | 1,341 |
| July | 1,051 | 1,462 | 1,847 |
| August | 1,408 | 2,038 | 2,480 |
| September | 1,703 | 2,378 | 3,113 |
| October | 2,018 | 3,035 | |
| November | 2,422 | 3,691 | |
| December | 2,739 | 4,156 | |
| January | 2,992 | 4,492 | |
| February | 3,311 | 4,829 | |
| March | 3,962 | 4,871 | |
| April | 4,289 | 4,917 | |
| May | 4,289 | 4,917 | |
| June | 4,562 | 4,917 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 274 | 291 | 94.2% | 77.8% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 7 | 291 | 2.4% | 6.3% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 10 | 291 | 3.4% | 15.8% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 274 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 274 | 1.5% | 2.0% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 202 | 274 | 73.7% | 77.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 65 | 274 | 23.7% | 18.3% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 57 | 185 | 30.8% | 66.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 185 | 1.6% | 7.6% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 96.0% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

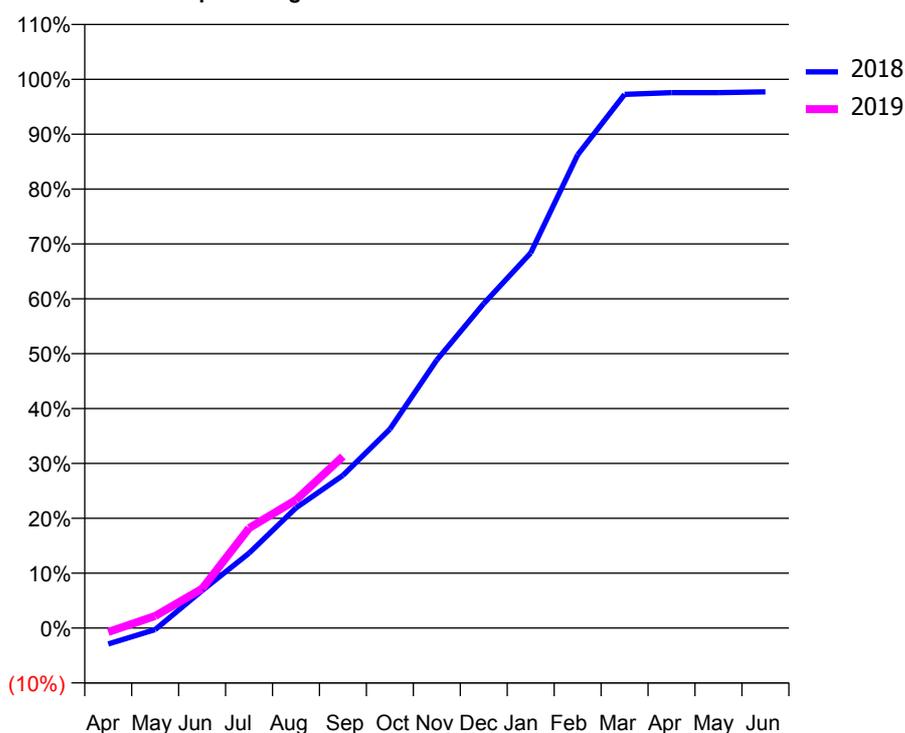
Q67 - Vital Signs Orthodontic At a Glance Contract Report for 115924/0001 - September 2018

| | | | |
|----------------------|------------------|---|-------------|
| Name or company name | Aligndent NK Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 13,600 |
| Contract start date | 01/04/2013 | Carry forward orthodontic activity (UOA) | 311 |
| Contract end date | 31/03/2019 | Baseline contract value | £781,237.90 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 7.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | -197 | -398 | -100 |
| May | 984 | -41 | 299 |
| June | 1,924 | 929 | 975 |
| July | 2,801 | 1,857 | 2,478 |
| August | 4,253 | 2,979 | 3,175 |
| September | 4,952 | 3,785 | 4,254 |
| October | 6,179 | 4,929 | |
| November | 7,953 | 6,644 | |
| December | 8,592 | 8,042 | |
| January | 8,888 | 9,294 | |
| February | 9,646 | 11,727 | |
| March | 11,282 | 13,226 | |
| April | 13,159 | 13,268 | |
| May | 13,202 | 13,268 | |
| June | 13,202 | 13,289 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 684 | 712 | 96.1% | 77.8% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 20 | 712 | 2.8% | 6.3% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 8 | 712 | 1.1% | 15.8% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 684 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 684 | 0.7% | 2.0% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 548 | 684 | 80.1% | 77.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 80 | 684 | 11.7% | 18.3% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 787 | N/A | 66.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 139 | 787 | 17.7% | 7.6% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 50 | 52 | 96.2% | 96.0% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

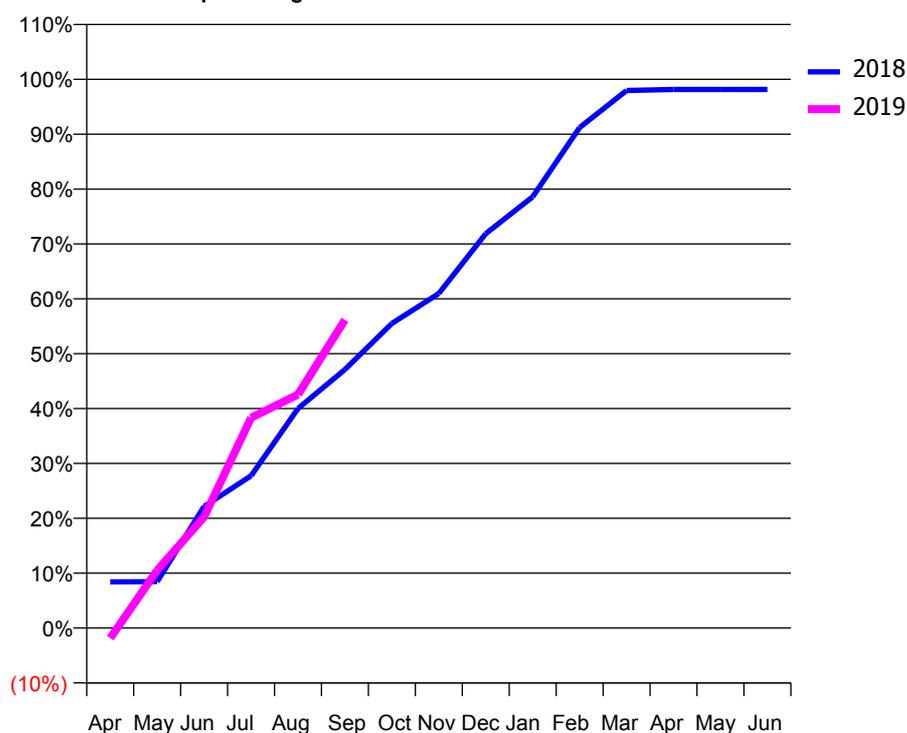
Q67 - Vital Signs Orthodontic At a Glance Contract Report for 119059/0001 - September 2018

| | | | |
|----------------------|--------------------------|---|------------|
| Name or company name | Bespoke Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,560 |
| Contract start date | 01/04/2013 | Carry forward orthodontic activity (UOA) | 29 |
| Contract end date | 31/03/2019 | Baseline contract value | £89,134.52 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 84 | 131 | -29 |
| May | 300 | 132 | 164 |
| June | 364 | 346 | 316 |
| July | 649 | 433 | 598 |
| August | 757 | 624 | 664 |
| September | 867 | 735 | 876 |
| October | 956 | 866 | |
| November | 1,024 | 951 | |
| December | 1,024 | 1,121 | |
| January | 1,024 | 1,226 | |
| February | 1,024 | 1,423 | |
| March | 1,566 | 1,528 | |
| April | 1,566 | 1,531 | |
| May | 1,566 | 1,531 | |
| June | 1,566 | 1,531 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 80 | 122 | 65.6% | 77.8% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 8 | 122 | 6.6% | 6.3% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 34 | 122 | 27.9% | 15.8% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 80 | <i>N/A</i> | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 80 | 2.5% | 2.0% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 58 | 80 | 72.5% | 77.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 20 | 80 | 25.0% | 18.3% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 22 | 36 | 61.1% | 66.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 11 | 36 | 30.6% | 7.6% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 96.0% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

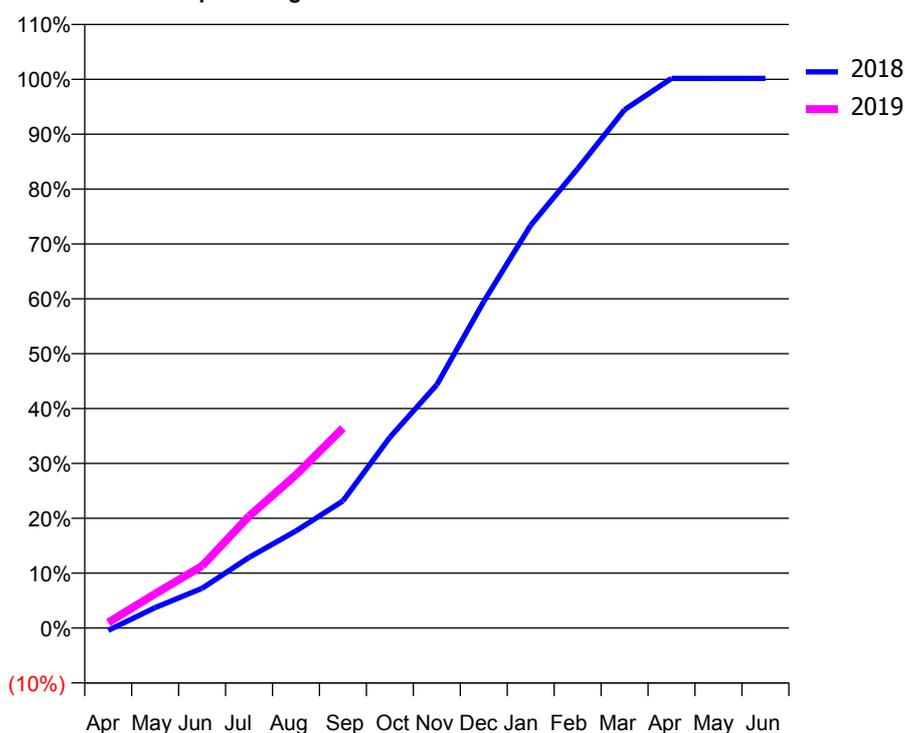
Q67 - Vital Signs Orthodontic At a Glance Contract Report for 133035/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|---------------|
| Name or company name | Rochester Orthodontic Centre | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 38,257 |
| Contract start date | 07/04/2013 | Carry forward orthodontic activity (UOA) | -66 |
| Contract end date | 31/03/2019 | Baseline contract value | £2,579,216.78 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 23.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|--------|
| | 2017 | 2018 | 2019 |
| April | 1,506 | -174 | 389 |
| May | 3,440 | 1,425 | 2,394 |
| June | 5,270 | 2,770 | 4,330 |
| July | 8,109 | 4,926 | 7,804 |
| August | 10,658 | 6,773 | 10,685 |
| September | 12,446 | 8,862 | 13,941 |
| October | 14,407 | 13,299 | |
| November | 18,017 | 16,966 | |
| December | 22,351 | 22,759 | |
| January | 24,638 | 28,076 | |
| February | 28,914 | 32,024 | |
| March | 33,885 | 36,139 | |
| April | 37,763 | 38,323 | |
| May | 37,763 | 38,323 | |
| June | 37,763 | 38,323 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 2,081 | 2,094 | 99.4% | 77.8% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 11 | 2,094 | 0.5% | 6.3% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 2 | 2,094 | 0.1% | 15.8% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 2,081 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 47 | 2,081 | 2.3% | 2.0% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 1,506 | 2,081 | 72.4% | 77.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 514 | 2,081 | 24.7% | 18.3% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 1,613 | 1,794 | 89.9% | 66.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 147 | 1,794 | 8.2% | 7.6% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 33 | 33 | 100.0% | 96.0% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

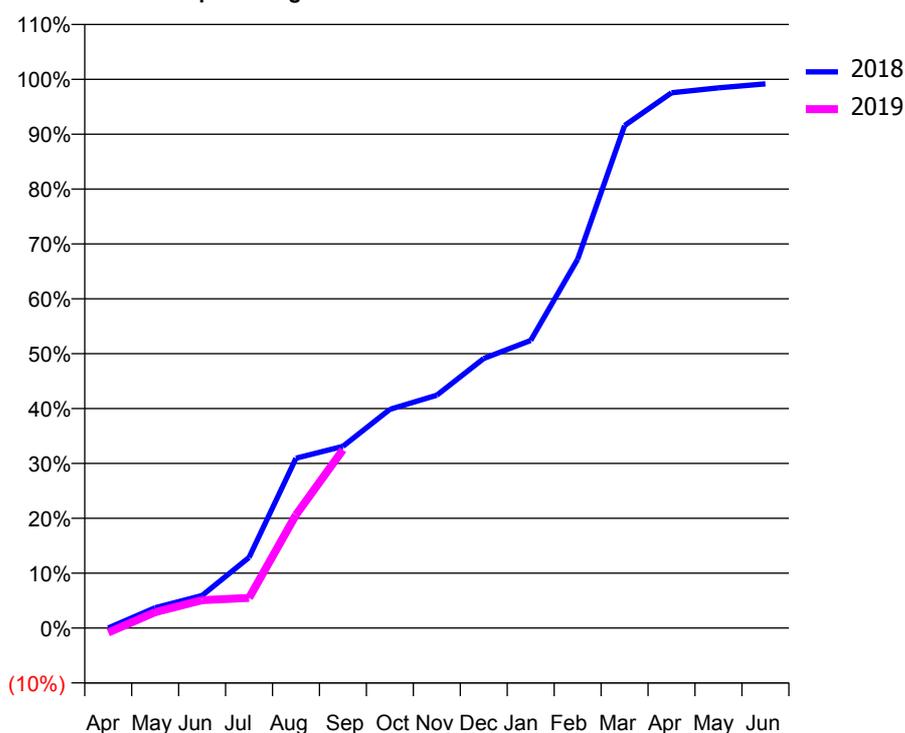
Q67 - Vital Signs Orthodontic At a Glance Contract Report for 148350/0001 - September 2018

| | | | |
|----------------------|---|---|-------------|
| Name or company name | Folkestone & Dover Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,796 |
| Contract start date | 01/04/2008 | Carry forward orthodontic activity (UOA) | 48 |
| Contract end date | 31/03/2019 | Baseline contract value | £392,707.39 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 64 | 0 | -48 |
| May | 278 | 214 | 168 |
| June | 436 | 344 | 294 |
| July | 777 | 746 | 319 |
| August | 1,093 | 1,794 | 1,196 |
| September | 1,511 | 1,920 | 1,883 |
| October | 1,875 | 2,310 | |
| November | 2,422 | 2,460 | |
| December | 3,194 | 2,847 | |
| January | 3,662 | 3,037 | |
| February | 4,131 | 3,895 | |
| March | 4,947 | 5,307 | |
| April | 5,758 | 5,654 | |
| May | 5,844 | 5,706 | |
| June | 5,844 | 5,748 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 274 | 389 | 70.4% | 77.8% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 70 | 389 | 18.0% | 6.3% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 45 | 389 | 11.6% | 15.8% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 274 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 274 | 0.4% | 2.0% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 217 | 274 | 79.2% | 77.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 55 | 274 | 20.1% | 18.3% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 249 | 330 | 75.5% | 66.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 47 | 330 | 14.2% | 7.6% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 5 | 80.0% | 96.0% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

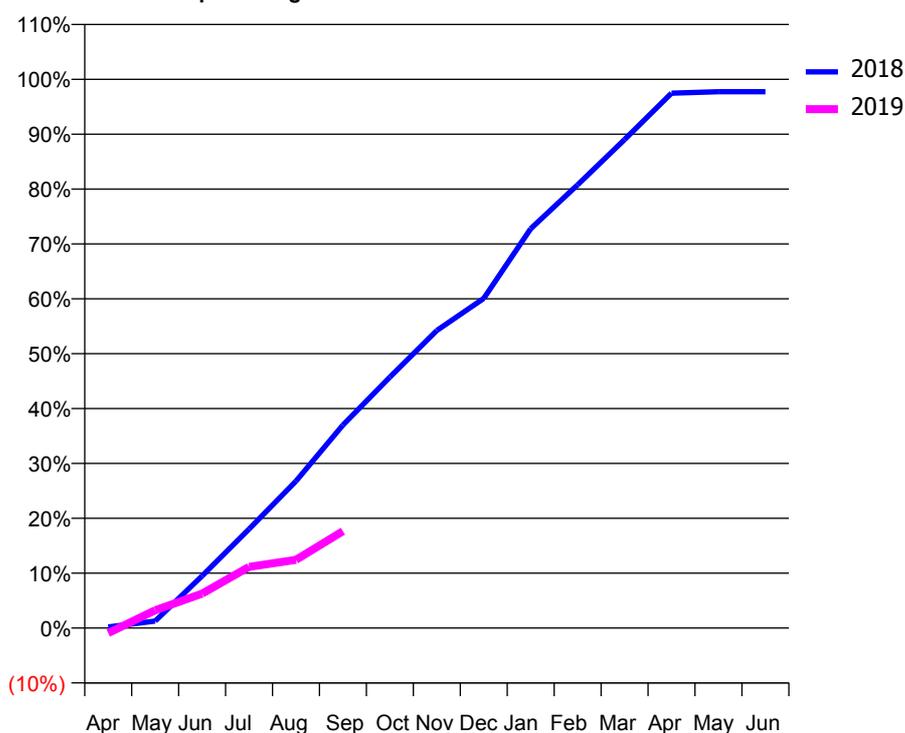
Q67 - Vital Signs Orthodontic At a Glance Contract Report for 195820/0001 - September 2018

| | | | |
|----------------------|--------------------------------|---|---------------|
| Name or company name | Mr B Hayes (Aligndent Limited) | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 25,364 |
| Contract start date | 01/01/2008 | Carry forward orthodontic activity (UOA) | 409 |
| Contract end date | 31/03/2025 | Baseline contract value | £1,712,194.56 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 8.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | -302 | 39 | -237 |
| May | 584 | 234 | 821 |
| June | 1,909 | 1,746 | 1,592 |
| July | 3,263 | 3,312 | 2,830 |
| August | 4,976 | 4,918 | 3,156 |
| September | 7,034 | 6,794 | 4,477 |
| October | 8,654 | 8,399 | |
| November | 9,907 | 9,957 | |
| December | 11,358 | 11,032 | |
| January | 12,518 | 13,364 | |
| February | 13,909 | 14,832 | |
| March | 16,934 | 16,346 | |
| April | 19,310 | 17,900 | |
| May | 20,453 | 17,949 | |
| June | 20,454 | 17,949 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 747 | 1,469 | 50.9% | 77.8% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 140 | 1,469 | 9.5% | 6.3% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 582 | 1,469 | 39.6% | 15.8% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 747 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 747 | N/A | 2.0% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 628 | 747 | 84.1% | 77.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 67 | 747 | 9.0% | 18.3% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 865 | N/A | 66.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 90 | 865 | 10.4% | 7.6% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 19 | 19 | 100.0% | 96.0% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

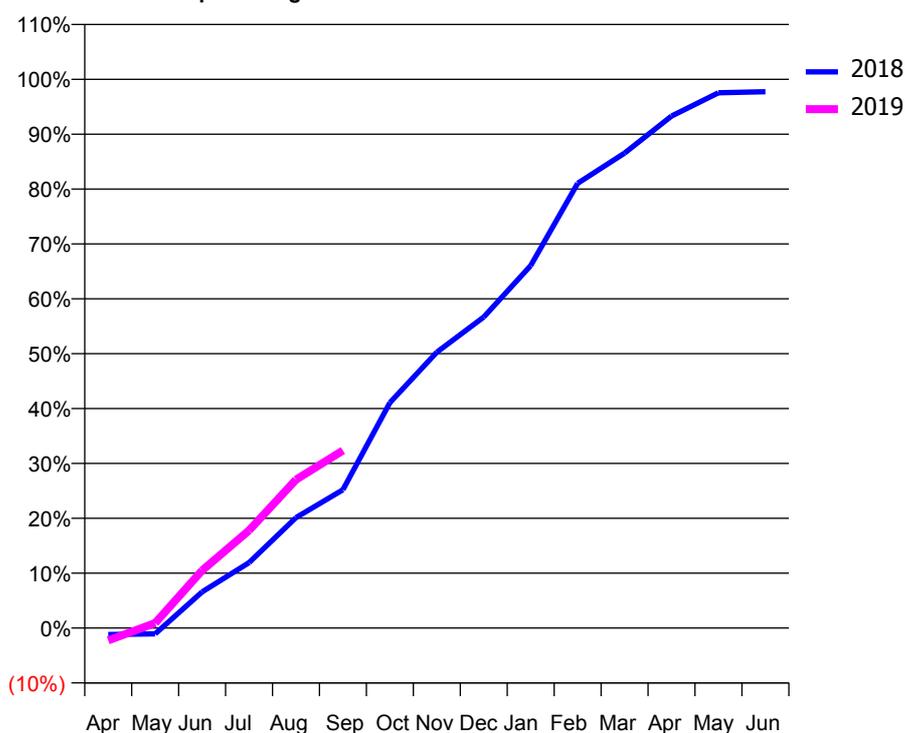
Q67 - Vital Signs Orthodontic At a Glance Contract Report for 197602/0001 - September 2018

| | | | |
|----------------------|-------------------------------------|---|---------------|
| Name or company name | Richard Flanagan and Associates Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 20,293 |
| Contract start date | 01/09/2007 | Carry forward orthodontic activity (UOA) | 458 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,404,494.64 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.12 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 11.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | -195 | -242 | -458 |
| May | 377 | -221 | 184 |
| June | 1,060 | 1,337 | 2,131 |
| July | 4,142 | 2,420 | 3,612 |
| August | 4,702 | 4,085 | 5,486 |
| September | 6,041 | 5,114 | 6,566 |
| October | 7,314 | 8,336 | |
| November | 8,981 | 10,202 | |
| December | 10,657 | 11,503 | |
| January | 13,330 | 13,400 | |
| February | 14,596 | 16,445 | |
| March | 17,481 | 17,561 | |
| April | 17,750 | 18,933 | |
| May | 19,691 | 19,793 | |
| June | 20,051 | 19,835 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 1,013 | 1,626 | 62.3% | 77.8% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 212 | 1,626 | 13.0% | 6.3% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 401 | 1,626 | 24.7% | 15.8% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 1,013 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 14 | 1,013 | 1.4% | 2.0% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 788 | 1,013 | 77.8% | 77.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 211 | 1,013 | 20.8% | 18.3% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 731 | 863 | 84.7% | 66.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 39 | 863 | 4.5% | 7.6% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 16 | 17 | 94.1% | 96.0% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

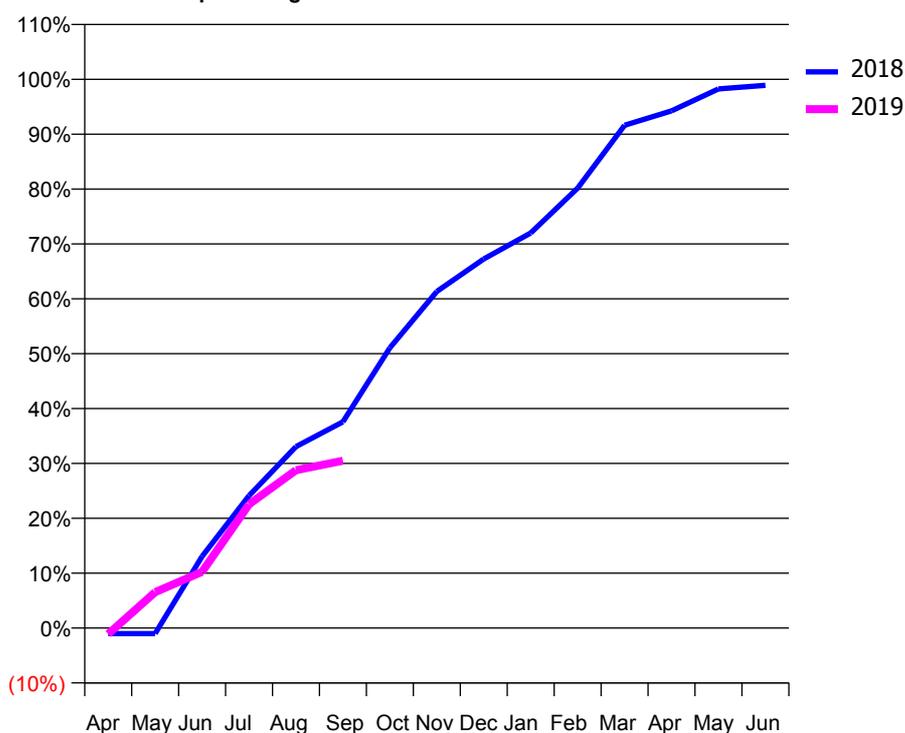
Q67 - Vital Signs Orthodontic At a Glance Contract Report for 197602/0003 - September 2018

| | | | |
|----------------------|-------------------------------------|---|-------------|
| Name or company name | Richard Flanagan and Associates Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 9,110 |
| Contract start date | 01/09/2007 | Carry forward orthodontic activity (UOA) | 100 |
| Contract end date | 31/03/2019 | Baseline contract value | £610,975.65 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.12 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -2 | -93 | -100 |
| May | 151 | -93 | 596 |
| June | 1,838 | 1,191 | 933 |
| July | 4,362 | 2,199 | 2,054 |
| August | 4,991 | 3,012 | 2,620 |
| September | 5,560 | 3,423 | 2,777 |
| October | 6,140 | 4,653 | |
| November | 6,929 | 5,587 | |
| December | 7,672 | 6,127 | |
| January | 7,940 | 6,557 | |
| February | 8,002 | 7,304 | |
| March | 8,401 | 8,346 | |
| April | 8,438 | 8,585 | |
| May | 8,988 | 8,950 | |
| June | 9,017 | 9,010 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 399 | 642 | 62.1% | 77.8% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 64 | 642 | 10.0% | 6.3% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 179 | 642 | 27.9% | 15.8% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 399 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 20 | 399 | 5.0% | 2.0% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 287 | 399 | 71.9% | 77.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 92 | 399 | 23.1% | 18.3% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 332 | 398 | 83.4% | 66.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 21 | 398 | 5.3% | 7.6% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 12 | 13 | 92.3% | 96.0% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

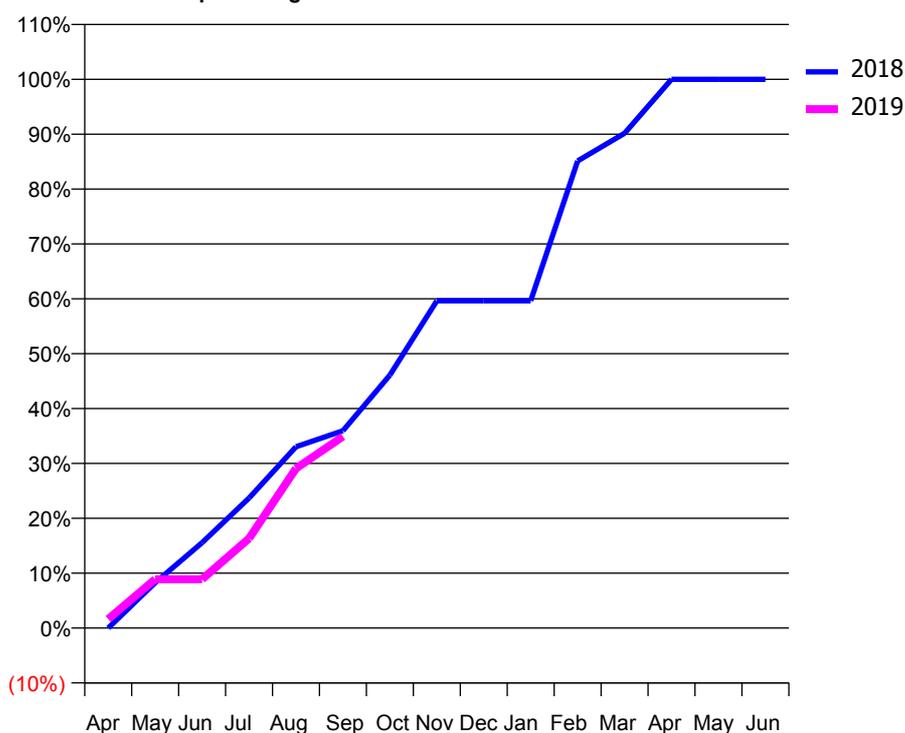
Q67 - Vital Signs Orthodontic At a Glance Contract Report for 326852/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR PM DAVIS | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,910 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 1 |
| Contract end date | 31/03/2019 | Baseline contract value | £456,169.92 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -41 | 0 | 129 |
| May | -41 | 654 | 704 |
| June | 169 | 1,232 | 704 |
| July | 1,366 | 1,875 | 1,292 |
| August | 1,933 | 2,614 | 2,300 |
| September | 2,542 | 2,845 | 2,762 |
| October | 3,193 | 3,647 | |
| November | 3,676 | 4,718 | |
| December | 4,835 | 4,718 | |
| January | 5,234 | 4,718 | |
| February | 5,833 | 6,734 | |
| March | 7,228 | 7,133 | |
| April | 7,963 | 7,910 | |
| May | 7,963 | 7,910 | |
| June | 7,963 | 7,910 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 377 | 377 | 100.0% | 77.8% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 377 | 0.0% | 6.3% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 0 | 377 | 0.0% | 15.8% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 377 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 377 | 0.3% | 2.0% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 329 | 377 | 87.3% | 77.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 43 | 377 | 11.4% | 18.3% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 355 | 375 | 94.7% | 66.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 16 | 375 | 4.3% | 7.6% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 13 | 14 | 92.9% | 96.0% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

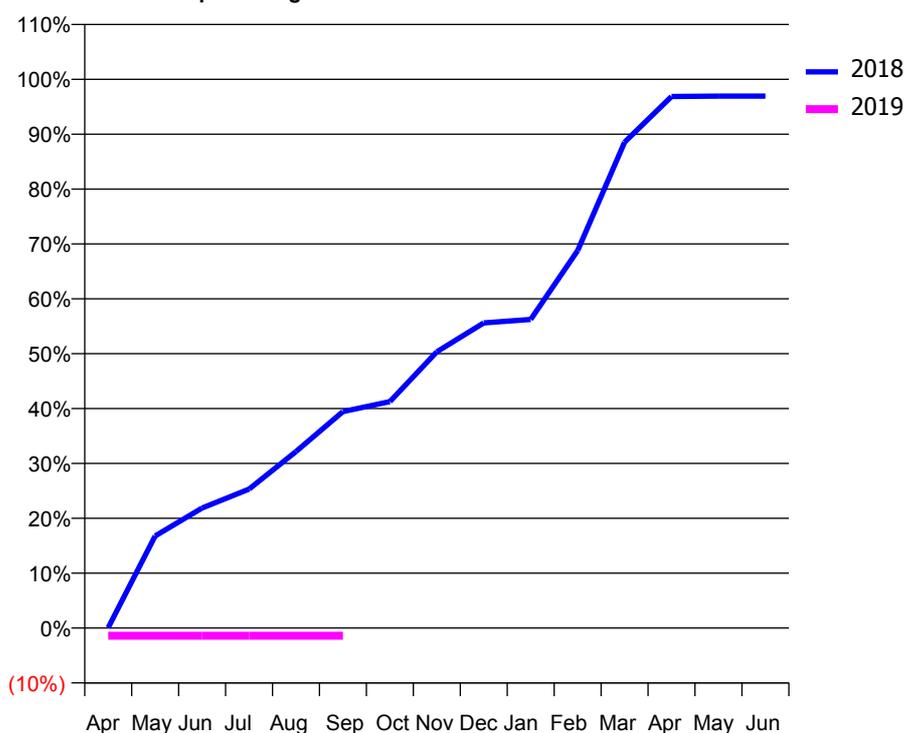
Q67 - Vital Signs Orthodontic At a Glance Contract Report for 330736/0018 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR N PATEL | 18/19 Contracted general activity (UDA) | 38,100 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 350 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,275 |
| Contract start date | 01/01/2015 | Carry forward orthodontic activity (UOA) | 39 |
| Contract end date | | Baseline contract value | £997,860.21 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 1 | -18 |
| May | 73 | 214 | -18 |
| June | 77 | 279 | -18 |
| July | 382 | 323 | -18 |
| August | 390 | 410 | -18 |
| September | 566 | 503 | -18 |
| October | 780 | 526 | |
| November | 786 | 642 | |
| December | 1,000 | 709 | |
| January | 1,064 | 717 | |
| February | 1,175 | 877 | |
| March | 1,198 | 1,129 | |
| April | 1,261 | 1,235 | |
| May | 1,307 | 1,236 | |
| June | 1,307 | 1,236 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 32 | 133 | 24.1% | 77.8% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 15 | 133 | 11.3% | 6.3% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 86 | 133 | 64.7% | 15.8% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 32 | <i>N/A</i> | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 32 | <i>N/A</i> | 2.0% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 31 | 32 | 96.9% | 77.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 32 | 3.1% | 18.3% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 1 | 10 | 10.0% | 66.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 7 | 10 | 70.0% | 7.6% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 96.0% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

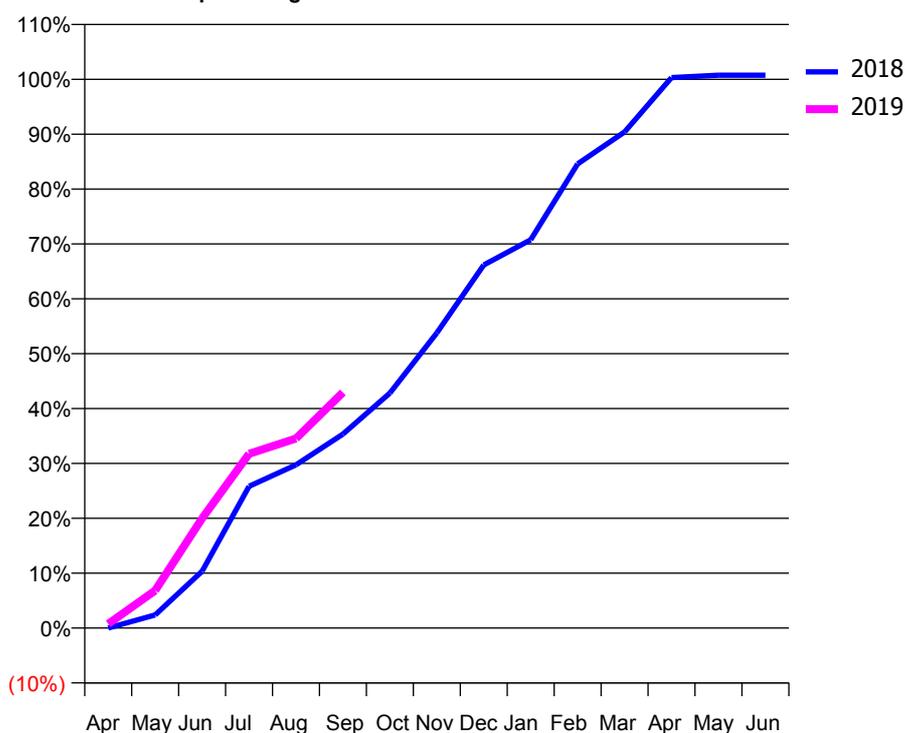
Q67 - Vital Signs Orthodontic At a Glance Contract Report for 332321/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MRS RA KANE | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,498 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -34 |
| Contract end date | 31/03/2019 | Baseline contract value | £301,060.65 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 21 | -1 | 34 |
| May | 256 | 108 | 307 |
| June | 613 | 465 | 899 |
| July | 1,012 | 1,162 | 1,428 |
| August | 1,075 | 1,338 | 1,554 |
| September | 1,348 | 1,590 | 1,932 |
| October | 1,793 | 1,926 | |
| November | 2,363 | 2,419 | |
| December | 2,806 | 2,976 | |
| January | 3,126 | 3,182 | |
| February | 3,427 | 3,805 | |
| March | 4,035 | 4,066 | |
| April | 4,434 | 4,512 | |
| May | 4,497 | 4,532 | |
| June | 4,497 | 4,532 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 239 | 289 | 82.7% | 77.8% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 22 | 289 | 7.6% | 6.3% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 28 | 289 | 9.7% | 15.8% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 239 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 13 | 239 | 5.4% | 2.0% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 193 | 239 | 80.8% | 77.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 32 | 239 | 13.4% | 18.3% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 180 | 214 | 84.1% | 66.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 15 | 214 | 7.0% | 7.6% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 7 | 7 | 100.0% | 96.0% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

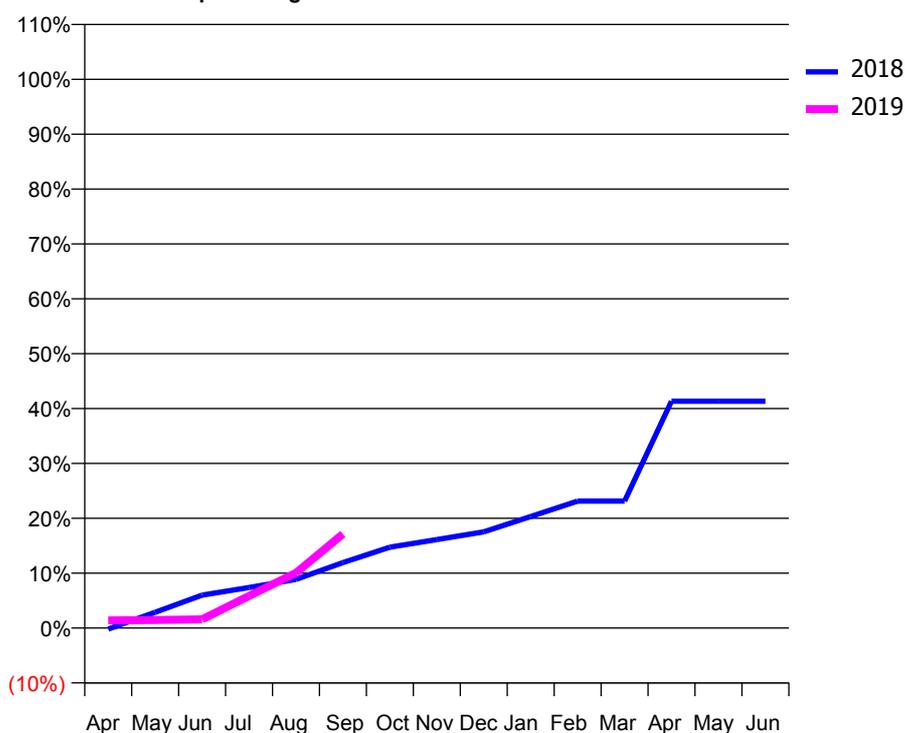
Q67 - Vital Signs Orthodontic At a Glance Contract Report for 574376/0002 - September 2018

| | | | |
|----------------------|----------------|---|------------|
| Name or company name | MR EM CAMPBELL | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,500 |
| Contract start date | 01/12/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £94,939.83 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 4 | -3 | 21 |
| May | 130 | 43 | 22 |
| June | 194 | 90 | 24 |
| July | 321 | 111 | 88 |
| August | 405 | 133 | 151 |
| September | 405 | 179 | 257 |
| October | 510 | 221 | |
| November | 511 | 242 | |
| December | 511 | 263 | |
| January | 658 | 305 | |
| February | 1,082 | 347 | |
| March | 1,338 | 347 | |
| April | 1,489 | 620 | |
| May | 1,489 | 620 | |
| June | 1,489 | 620 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 34 | 39 | 87.2% | 77.8% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 39 | 0.0% | 6.3% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 5 | 39 | 12.8% | 15.8% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 34 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 34 | N/A | 2.0% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 27 | 34 | 79.4% | 77.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 4 | 34 | 11.8% | 18.3% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 46 | N/A | 66.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 7 | 46 | 15.2% | 7.6% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 96.0% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

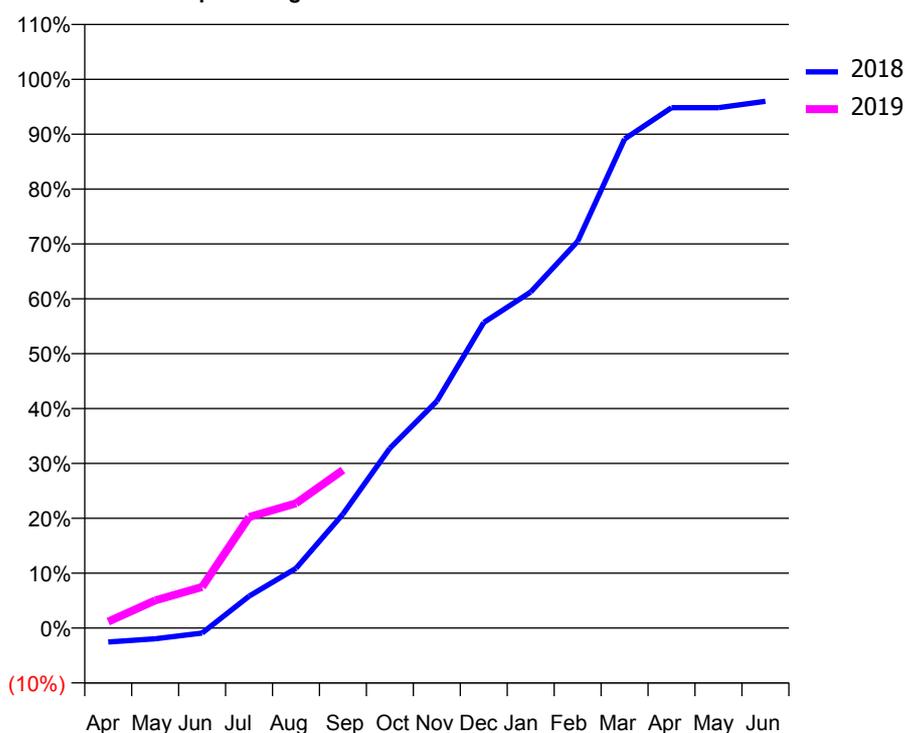
Q67 - Vital Signs Orthodontic At a Glance Contract Report for 574376/0003 - September 2018

| | | | |
|----------------------|----------------|---|-------------|
| Name or company name | MR EM CAMPBELL | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,561 |
| Contract start date | 01/12/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £233,553.68 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -133 | -91 | 42 |
| May | 39 | -70 | 179 |
| June | 109 | -33 | 267 |
| July | 371 | 207 | 720 |
| August | 566 | 388 | 809 |
| September | 884 | 739 | 1,025 |
| October | 1,139 | 1,167 | |
| November | 1,464 | 1,472 | |
| December | 2,482 | 1,983 | |
| January | 2,861 | 2,181 | |
| February | 3,125 | 2,509 | |
| March | 3,302 | 3,174 | |
| April | 3,470 | 3,377 | |
| May | 3,470 | 3,377 | |
| June | 3,470 | 3,418 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 176 | 275 | 64.0% | 77.8% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 20 | 275 | 7.3% | 6.3% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 79 | 275 | 28.7% | 15.8% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 176 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 10 | 176 | 5.7% | 2.0% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 139 | 176 | 79.0% | 77.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 23 | 176 | 13.1% | 18.3% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 2 | 100 | 2.0% | 66.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 100 | 4.0% | 7.6% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 96.0% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

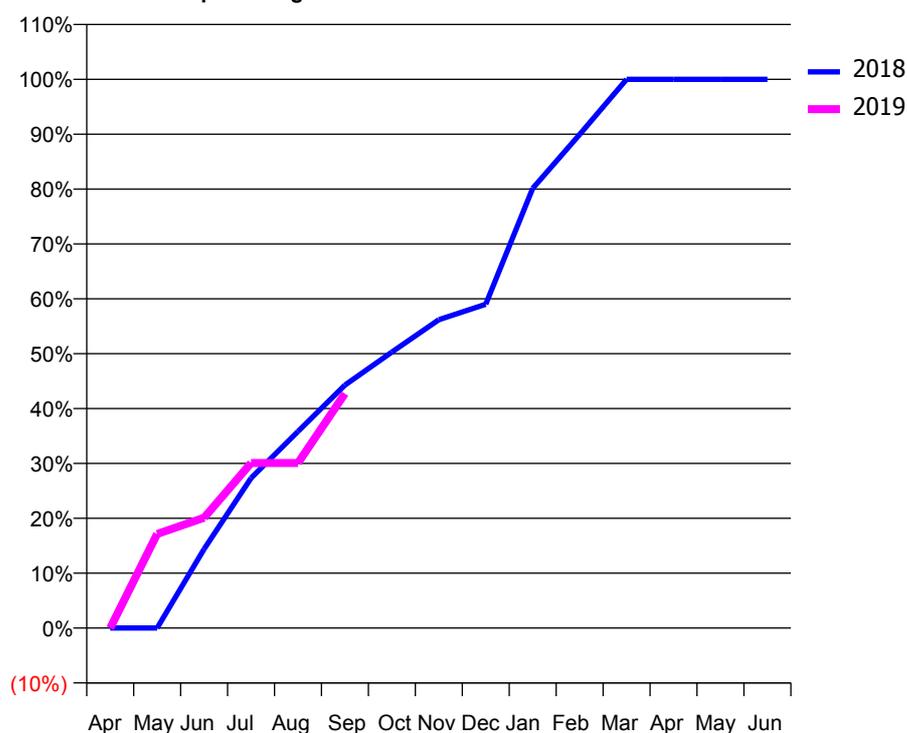
Q67 - Vital Signs Orthodontic At a Glance Contract Report for 623369/0001 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MR RP BATEMAN | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,493 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £100,610.95 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 256 |
| June | 341 | 215 | 300 |
| July | 342 | 408 | 449 |
| August | 647 | 535 | 449 |
| September | 707 | 661 | 638 |
| October | 941 | 751 | |
| November | 1,089 | 839 | |
| December | 1,111 | 881 | |
| January | 1,346 | 1,196 | |
| February | 1,346 | 1,343 | |
| March | 1,493 | 1,493 | |
| April | 1,493 | 1,493 | |
| May | 1,493 | 1,493 | |
| June | 1,493 | 1,493 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 70 | 91 | 76.9% | 77.8% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 4 | 91 | 4.4% | 6.3% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 17 | 91 | 18.7% | 15.8% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 70 | <i>N/A</i> | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 7 | 70 | 10.0% | 2.0% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 55 | 70 | 78.6% | 77.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 6 | 70 | 8.6% | 18.3% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 41 | 54 | 75.9% | 66.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 54 | 3.7% | 7.6% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 96.0% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

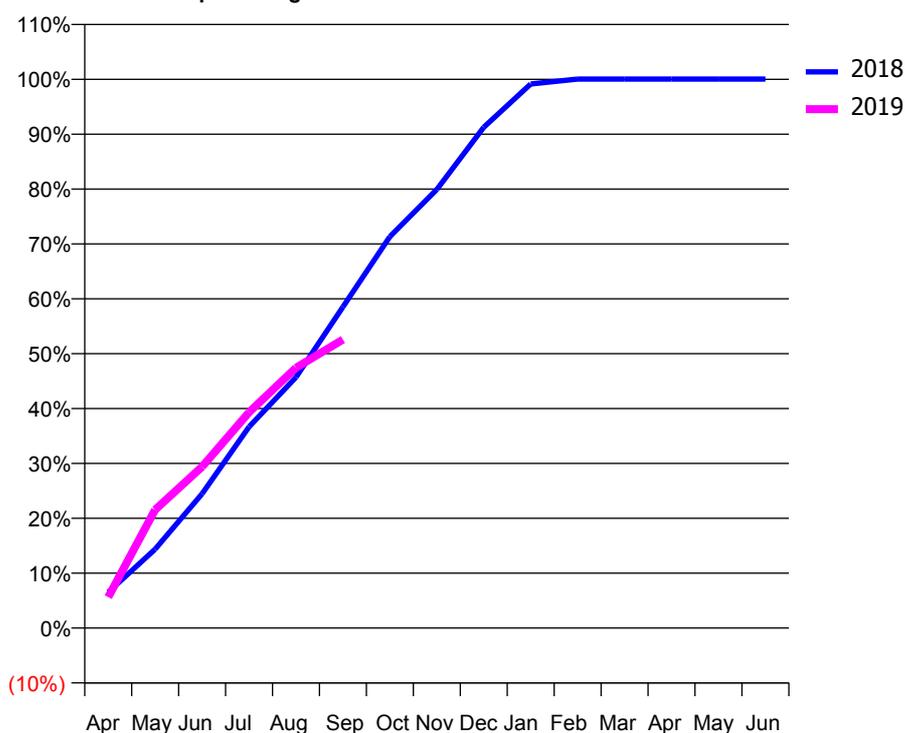
Q67 - Vital Signs Orthodontic At a Glance Contract Report for 811319/0001 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MR TD BAMFORD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 9,370 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -4 |
| Contract end date | 31/03/2019 | Baseline contract value | £632,527.97 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 693 | 613 | 529 |
| May | 1,874 | 1,348 | 2,020 |
| June | 2,411 | 2,294 | 2,756 |
| July | 3,873 | 3,438 | 3,684 |
| August | 4,318 | 4,283 | 4,444 |
| September | 6,936 | 5,484 | 4,927 |
| October | 8,628 | 6,684 | |
| November | 9,273 | 7,488 | |
| December | 9,365 | 8,551 | |
| January | 9,369 | 9,290 | |
| February | 9,369 | 9,374 | |
| March | 9,371 | 9,374 | |
| April | 9,371 | 9,374 | |
| May | 9,371 | 9,374 | |
| June | 9,371 | 9,374 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 422 | 440 | 95.9% | 77.8% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 440 | 0.0% | 6.3% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 18 | 440 | 4.1% | 15.8% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 422 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 422 | 1.2% | 2.0% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 340 | 422 | 80.6% | 77.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 77 | 422 | 18.2% | 18.3% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 540 | 559 | 96.6% | 66.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 7 | 559 | 1.3% | 7.6% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 14 | 16 | 87.5% | 96.0% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

Q67 - Vital Signs Orthodontic At a Glance Contract Report for 822264/0001 - September 2018

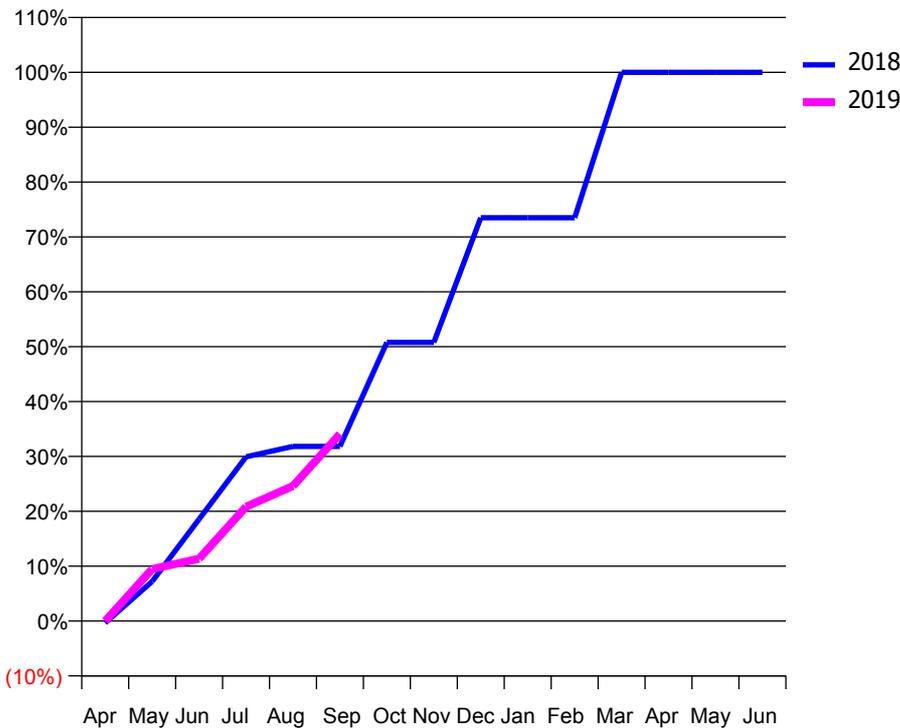
| | |
|----------------------|--------------|
| Name or company name | MR KJ HARVEY |
| Contract type name | PDS Contract |
| Purpose of contract | Orthodontic |
| Contract start date | 01/04/2006 |
| Contract end date | 31/03/2019 |

| | |
|---|------------|
| 18/19 Contracted general activity (UDA) | 0 |
| Carry forward general activity (UDA) | 0 |
| 18/19 Contracted orthodontic activity (UOA) | 1,109 |
| Carry forward orthodontic activity (UOA) | 0 |
| Baseline contract value | £75,654.02 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -35 | -4 | 0 |
| May | -32 | 80 | 105 |
| June | 35 | 206 | 126 |
| July | 77 | 332 | 231 |
| August | 337 | 353 | 273 |
| September | 488 | 353 | 378 |
| October | 597 | 563 | |
| November | 723 | 563 | |
| December | 849 | 815 | |
| January | 849 | 815 | |
| February | 1,017 | 815 | |
| March | 1,105 | 1,109 | |
| April | 1,105 | 1,109 | |
| May | 1,105 | 1,109 | |
| June | 1,105 | 1,109 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 55 | 55 | 100.0% | 77.8% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 55 | 0.0% | 6.3% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 0 | 55 | 0.0% | 15.8% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 55 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 6 | 55 | 10.9% | 2.0% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 38 | 55 | 69.1% | 77.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 11 | 55 | 20.0% | 18.3% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 57 | 68 | 83.8% | 66.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 68 | 4.4% | 7.6% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 96.0% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

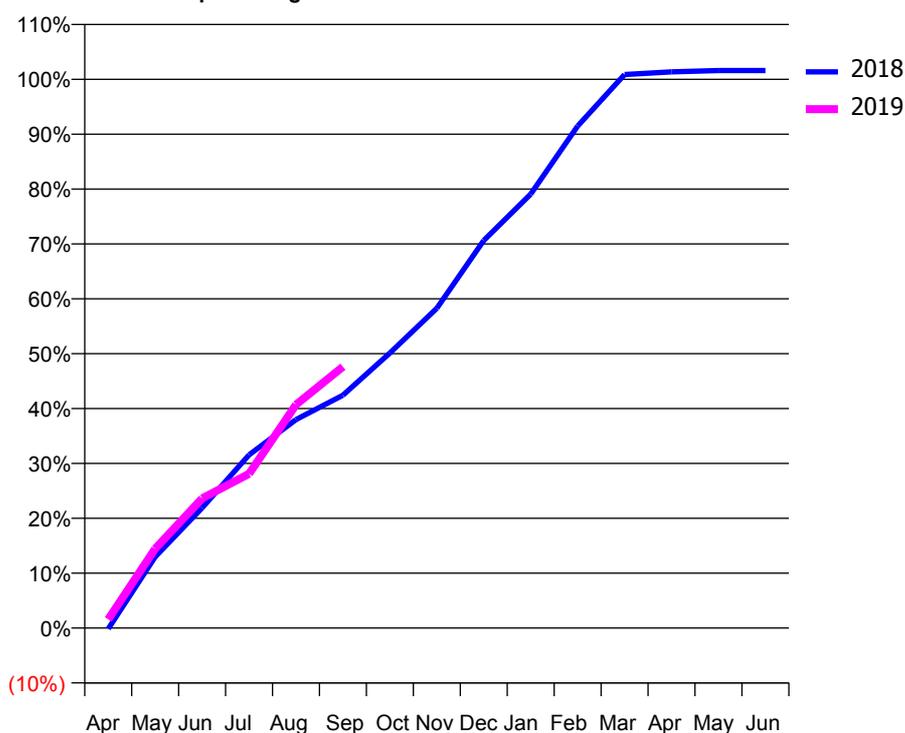
Q67 - Vital Signs Orthodontic At a Glance Contract Report for 835412/0001 - September 2018

| | | | |
|----------------------|----------------|---|-------------|
| Name or company name | MR JP COSTELLO | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,503 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -136 |
| Contract end date | 31/03/2019 | Baseline contract value | £580,059.58 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -44 | -14 | 136 |
| May | -44 | 1,103 | 1,228 |
| June | -44 | 1,863 | 2,009 |
| July | 1,014 | 2,684 | 2,391 |
| August | 1,711 | 3,230 | 3,462 |
| September | 1,711 | 3,608 | 4,050 |
| October | 1,711 | 4,263 | |
| November | 5,184 | 4,956 | |
| December | 5,734 | 6,006 | |
| January | 5,927 | 6,724 | |
| February | 7,187 | 7,778 | |
| March | 8,111 | 8,576 | |
| April | 8,237 | 8,618 | |
| May | 8,237 | 8,639 | |
| June | 8,258 | 8,639 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 431 | 431 | 100.0% | 77.8% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 431 | 0.0% | 6.3% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 0 | 431 | 0.0% | 15.8% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 431 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 8 | 431 | 1.9% | 2.0% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 336 | 431 | 78.0% | 77.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 83 | 431 | 19.3% | 18.3% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 389 | 445 | 87.4% | 66.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 27 | 445 | 6.1% | 7.6% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 7 | 8 | 87.5% | 96.0% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

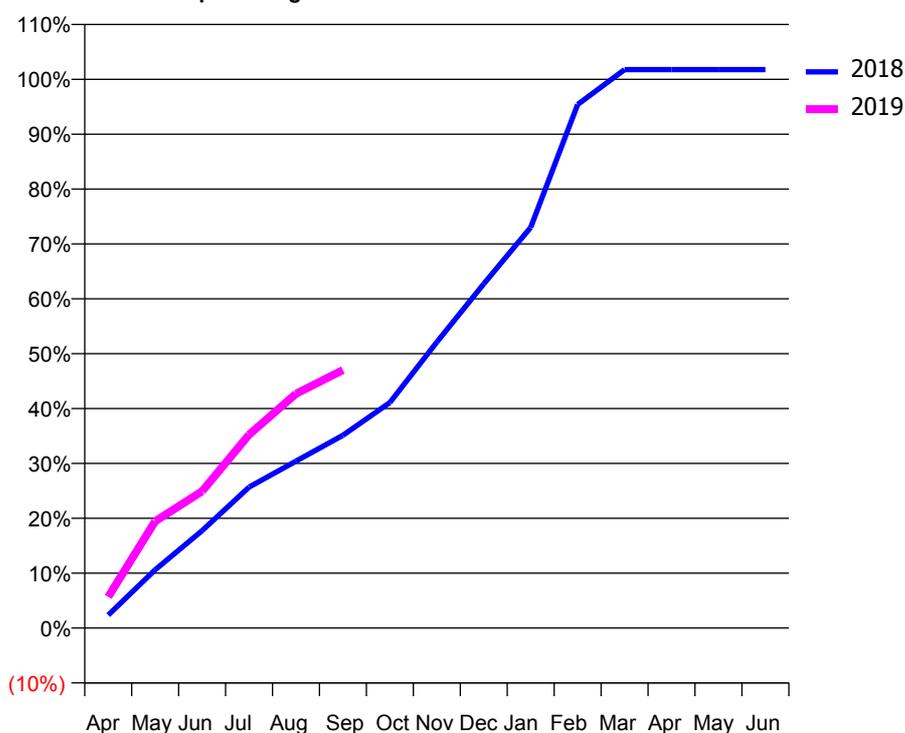
Q67 - Vital Signs Orthodontic At a Glance Contract Report for 835412/0002 - September 2018

| | | | |
|----------------------|----------------|---|-------------|
| Name or company name | MR JP COSTELLO | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,344 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -94 |
| Contract end date | 31/03/2019 | Baseline contract value | £364,558.21 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 126 | 304 |
| May | 0 | 567 | 1,039 |
| June | 462 | 949 | 1,333 |
| July | 1,180 | 1,373 | 1,883 |
| August | 1,180 | 1,625 | 2,282 |
| September | 1,432 | 1,878 | 2,513 |
| October | 2,398 | 2,197 | - |
| November | 3,284 | 2,785 | - |
| December | 3,662 | 3,352 | - |
| January | 4,061 | 3,902 | - |
| February | 4,607 | 5,099 | - |
| March | 4,796 | 5,439 | - |
| April | 4,985 | 5,439 | - |
| May | 5,027 | 5,439 | - |
| June | 5,048 | 5,439 | - |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 288 | 288 | 100.0% | 77.8% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 288 | 0.0% | 6.3% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 0 | 288 | 0.0% | 15.8% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 288 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 288 | 1.4% | 2.0% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 237 | 288 | 82.3% | 77.9% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 46 | 288 | 16.0% | 18.3% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 249 | 274 | 90.9% | 66.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 13 | 274 | 4.7% | 7.6% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 96.0% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

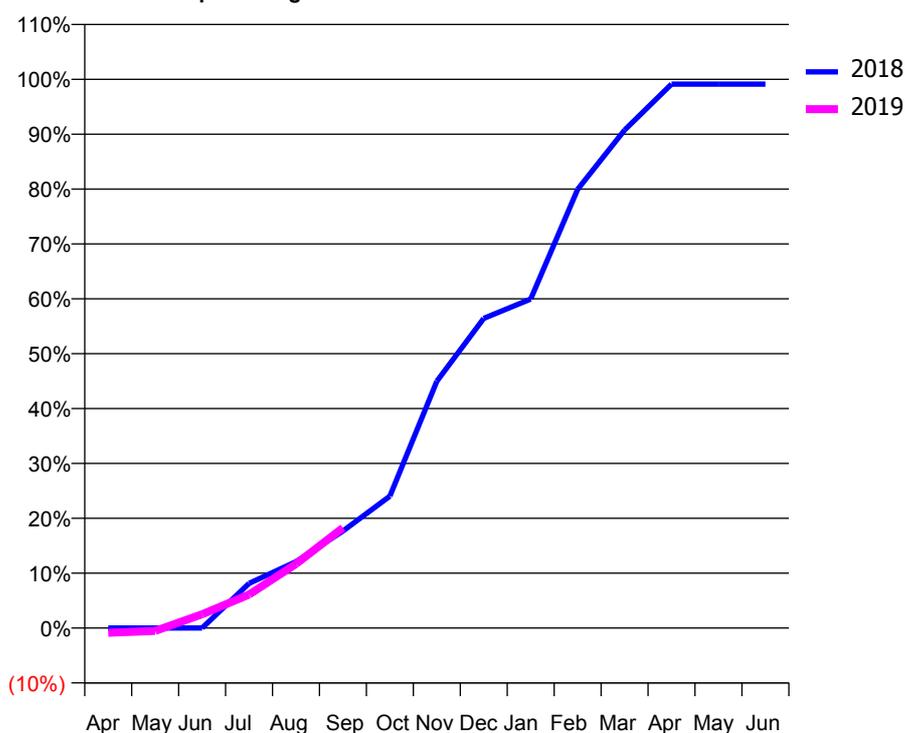
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 100163/0000 - September 2018

| | | | |
|----------------------|-----------------------------------|---|-------------|
| Name or company name | SIMPLY ORTHODONTICS GUILDFORD LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,292 |
| Contract start date | 01/06/2016 | Carry forward orthodontic activity (UOA) | 38 |
| Contract end date | 31/03/2019 | Baseline contract value | £245,262.48 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | -38 |
| May | 0 | 0 | -23 |
| June | 0 | 0 | 108 |
| July | 452 | 349 | 262 |
| August | 1,134 | 519 | 502 |
| September | 1,710 | 759 | 784 |
| October | 1,983 | 1,032 | |
| November | 2,263 | 1,930 | |
| December | 2,432 | 2,422 | |
| January | 2,432 | 2,573 | |
| February | 2,496 | 3,431 | |
| March | 3,470 | 3,895 | |
| April | 3,470 | 4,254 | |
| May | 3,580 | 4,254 | |
| June | 3,580 | 4,254 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 218 | 422 | 51.7% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 11 | 422 | 2.6% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 193 | 422 | 45.7% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 218 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 7 | 218 | 3.2% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 165 | 218 | 75.7% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 45 | 218 | 20.6% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 137 | 150 | 91.3% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 11 | 150 | 7.3% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

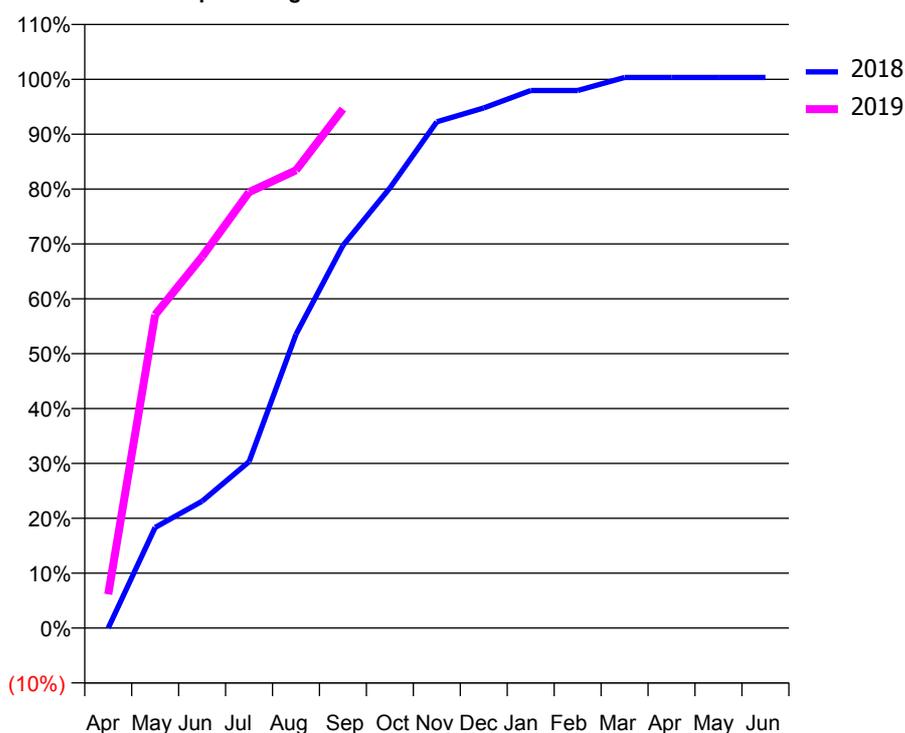
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 101281/0207 - September 2018

| | | | |
|----------------------|-----------------------|---|-------------|
| Name or company name | OASIS DENTAL CARE LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,635 |
| Contract start date | 01/10/2009 | Carry forward orthodontic activity (UOA) | -9 |
| Contract end date | 31/03/2019 | Baseline contract value | £174,380.91 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 21 | 0 | 162 |
| May | 525 | 483 | 1,504 |
| June | 798 | 609 | 1,783 |
| July | 1,176 | 799 | 2,093 |
| August | 1,575 | 1,410 | 2,198 |
| September | 2,020 | 1,837 | 2,492 |
| October | 2,293 | 2,113 | |
| November | 2,403 | 2,431 | |
| December | 2,594 | 2,497 | |
| January | 2,594 | 2,581 | |
| February | 2,595 | 2,581 | |
| March | 2,637 | 2,644 | |
| April | 2,637 | 2,644 | |
| May | 2,637 | 2,644 | |
| June | 2,637 | 2,644 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 154 | 228 | 67.5% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 228 | 0.0% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 74 | 228 | 32.5% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 154 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 8 | 154 | 5.2% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 133 | 154 | 86.4% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 13 | 154 | 8.4% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 77 | N/A | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 77 | 2.6% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

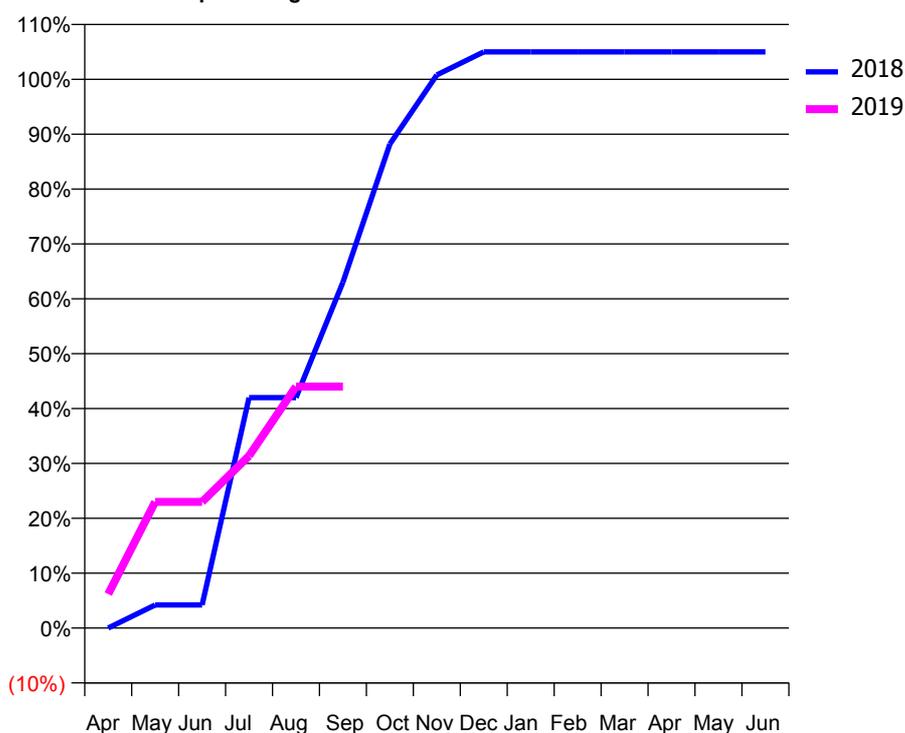
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 101281/0235 - September 2018

| | | | |
|----------------------|-----------------------|---|------------|
| Name or company name | OASIS DENTAL CARE LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 500 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | -10 |
| Contract end date | 31/03/2019 | Baseline contract value | £32,788.77 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 31 |
| May | 0 | 21 | 115 |
| June | 0 | 21 | 115 |
| July | 42 | 210 | 157 |
| August | 42 | 210 | 220 |
| September | 42 | 315 | 220 |
| October | 42 | 441 | |
| November | 336 | 504 | |
| December | 336 | 525 | |
| January | 336 | 525 | |
| February | 357 | 525 | |
| March | 504 | 525 | |
| April | 504 | 525 | |
| May | 505 | 525 | |
| June | 505 | 525 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 22 | 22 | 100.0% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 22 | 0.0% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 0 | 22 | 0.0% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 22 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 22 | 4.5% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 19 | 22 | 86.4% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 22 | 9.1% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 18 | 20 | 90.0% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 20 | 0.0% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

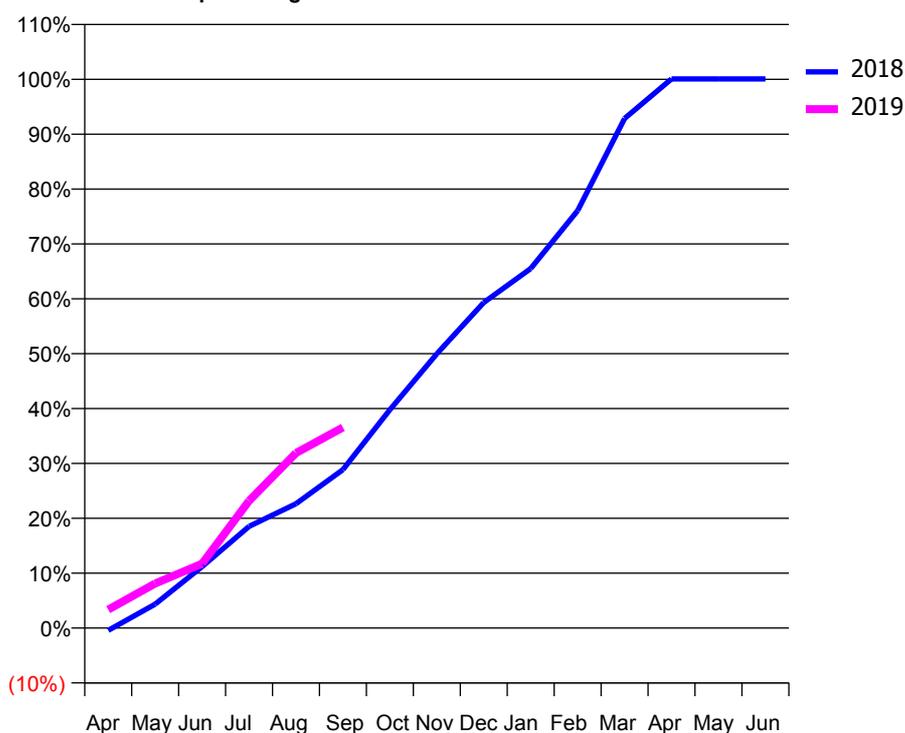
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 102296/0001 - September 2018

| | | | |
|----------------------|--|---|-------------|
| Name or company name | Mr Richard Williams and Miss Faiza Darugar | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,837 |
| Contract start date | 01/04/2012 | Carry forward orthodontic activity (UOA) | -4 |
| Contract end date | 31/03/2019 | Baseline contract value | £579,508.61 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.23 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 572 | -40 | 298 |
| May | 1,247 | 385 | 718 |
| June | 1,658 | 990 | 1,036 |
| July | 2,408 | 1,638 | 2,048 |
| August | 2,905 | 2,003 | 2,819 |
| September | 3,389 | 2,550 | 3,231 |
| October | 3,655 | 3,516 | |
| November | 3,944 | 4,417 | |
| December | 4,252 | 5,243 | |
| January | 4,582 | 5,790 | |
| February | 4,947 | 6,723 | |
| March | 7,733 | 8,207 | |
| April | 8,679 | 8,842 | |
| May | 8,679 | 8,842 | |
| June | 8,679 | 8,842 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 446 | 807 | 55.3% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 66 | 807 | 8.2% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 295 | 807 | 36.6% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 446 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 43 | 446 | 9.6% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 313 | 446 | 70.2% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 87 | 446 | 19.5% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 339 | 362 | 93.6% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 15 | 362 | 4.1% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 15 | 15 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

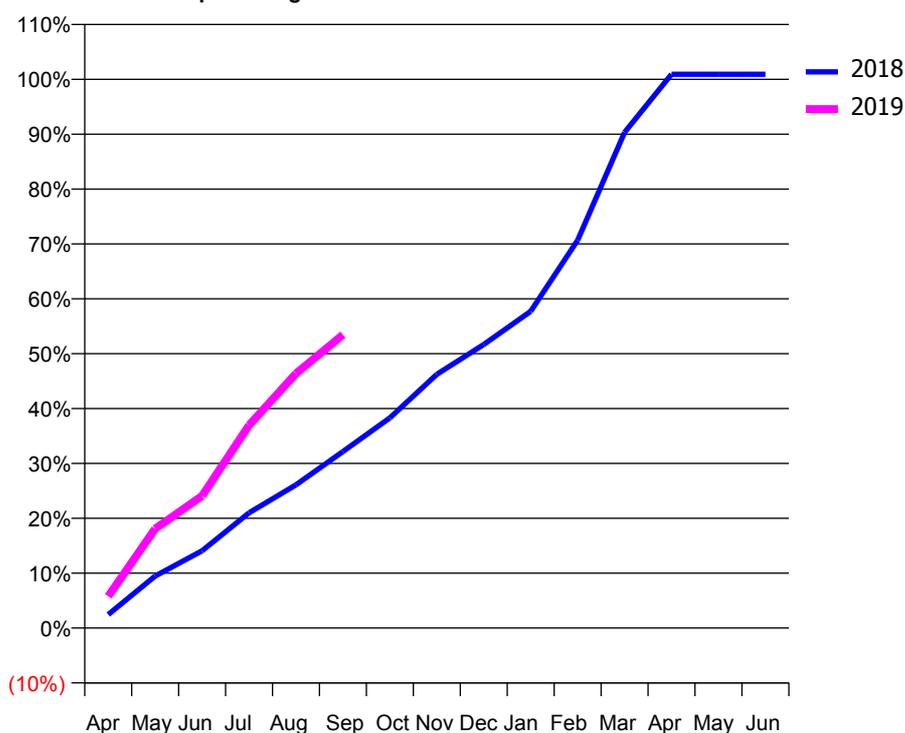
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 104930/0001 - September 2018

| | | | |
|----------------------|--------------------------|---|-------------|
| Name or company name | Dentalign Eastbourne Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,000 |
| Contract start date | 01/10/2008 | Carry forward orthodontic activity (UOA) | -64 |
| Contract end date | 31/03/2019 | Baseline contract value | £452,728.29 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 175 | 173 | 405 |
| May | 791 | 663 | 1,266 |
| June | 1,226 | 986 | 1,686 |
| July | 1,860 | 1,470 | 2,588 |
| August | 2,542 | 1,827 | 3,247 |
| September | 2,881 | 2,252 | 3,742 |
| October | 3,350 | 2,681 | |
| November | 4,234 | 3,236 | |
| December | 4,838 | 3,618 | |
| January | 5,332 | 4,040 | |
| February | 5,804 | 4,948 | |
| March | 6,890 | 6,323 | |
| April | 7,041 | 7,064 | |
| May | 7,041 | 7,064 | |
| June | 7,041 | 7,064 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 420 | 432 | 97.2% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 11 | 432 | 2.5% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 1 | 432 | 0.2% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 420 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 10 | 420 | 2.4% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 359 | 420 | 85.5% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 50 | 420 | 11.9% | 17.8% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 212 | 249 | 85.1% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 18 | 249 | 7.2% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 20 | 21 | 95.2% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

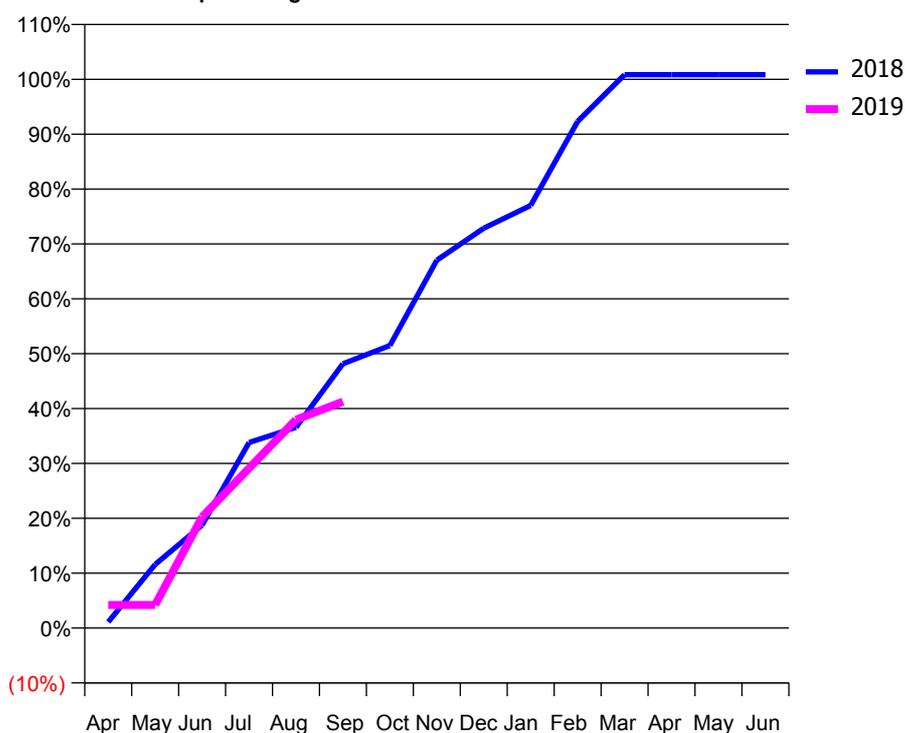
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 124761/0001 - September 2018

| | | | |
|----------------------|-------------------------------|---|-------------|
| Name or company name | Ortho Clinic (Surrey) Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,806 |
| Contract start date | 01/05/2011 | Carry forward orthodontic activity (UOA) | -32 |
| Contract end date | 31/03/2019 | Baseline contract value | £243,057.90 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.13 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 105 | 42 | 160 |
| May | 525 | 441 | 160 |
| June | 735 | 714 | 771 |
| July | 1,302 | 1,287 | 1,109 |
| August | 1,365 | 1,392 | 1,445 |
| September | 1,953 | 1,833 | 1,571 |
| October | 2,457 | 1,959 | |
| November | 2,625 | 2,551 | |
| December | 2,814 | 2,773 | |
| January | 3,129 | 2,931 | |
| February | 3,507 | 3,514 | |
| March | 3,822 | 3,838 | |
| April | 3,864 | 3,838 | |
| May | 3,864 | 3,838 | |
| June | 3,864 | 3,838 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 166 | 224 | 74.1% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 224 | 0.0% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 58 | 224 | 25.9% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 166 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 166 | N/A | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 137 | 166 | 82.5% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 29 | 166 | 17.5% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 134 | N/A | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 10 | 134 | 7.5% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

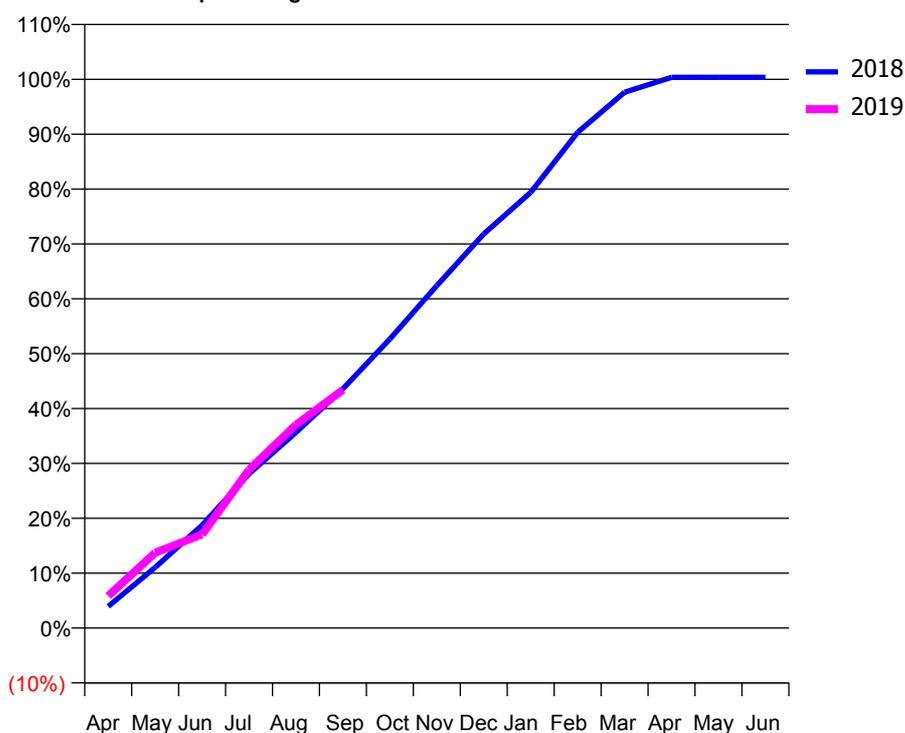
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 146862/0001 - September 2018

| | | | |
|----------------------|-----------------------------------|---|-------------|
| Name or company name | Sackville Road Orthodontic Clinic | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,944 |
| Contract start date | 01/10/2009 | Carry forward orthodontic activity (UOA) | -25 |
| Contract end date | 31/03/2019 | Baseline contract value | £468,871.36 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 187 | 273 | 407 |
| May | 1,187 | 768 | 953 |
| June | 1,460 | 1,301 | 1,185 |
| July | 1,985 | 1,952 | 2,004 |
| August | 2,426 | 2,477 | 2,573 |
| September | 2,825 | 3,027 | 3,014 |
| October | 3,547 | 3,657 | |
| November | 4,101 | 4,334 | |
| December | 4,756 | 4,987 | |
| January | 5,415 | 5,512 | |
| February | 5,924 | 6,272 | |
| March | 6,638 | 6,780 | |
| April | 6,953 | 6,969 | |
| May | 6,953 | 6,969 | |
| June | 6,974 | 6,969 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 333 | 339 | 98.2% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 4 | 339 | 1.2% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 2 | 339 | 0.6% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 333 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 333 | 0.3% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 251 | 333 | 75.4% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 80 | 333 | 24.0% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 264 | 297 | 88.9% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 32 | 297 | 10.8% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

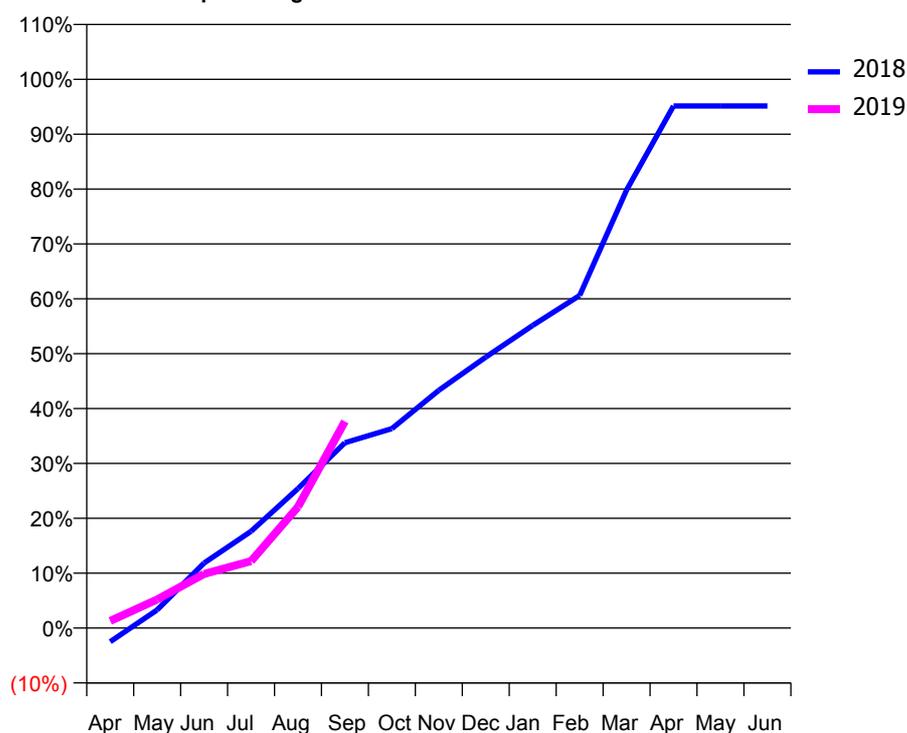
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 148776/0001 - September 2018

| | | | |
|----------------------|---|---|-------------|
| Name or company name | Anglesea Terrace Orthodontic Practice Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,130 |
| Contract start date | 01/04/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £545,697.15 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -208 | -204 | 105 |
| May | 107 | 270 | 424 |
| June | 212 | 963 | 802 |
| July | 594 | 1,433 | 991 |
| August | 1,245 | 2,067 | 1,796 |
| September | 2,589 | 2,745 | 3,061 |
| October | 2,807 | 2,955 | |
| November | 3,567 | 3,522 | |
| December | 4,264 | 4,013 | |
| January | 4,688 | 4,483 | |
| February | 5,784 | 4,928 | |
| March | 6,939 | 6,490 | |
| April | 7,905 | 7,735 | |
| May | 7,926 | 7,735 | |
| June | 7,926 | 7,735 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 389 | 458 | 84.9% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 69 | 458 | 15.1% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 0 | 458 | 0.0% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 389 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 389 | N/A | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 302 | 389 | 77.6% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 85 | 389 | 21.9% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 239 | 349 | 68.5% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 42 | 349 | 12.0% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 10 | 80.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

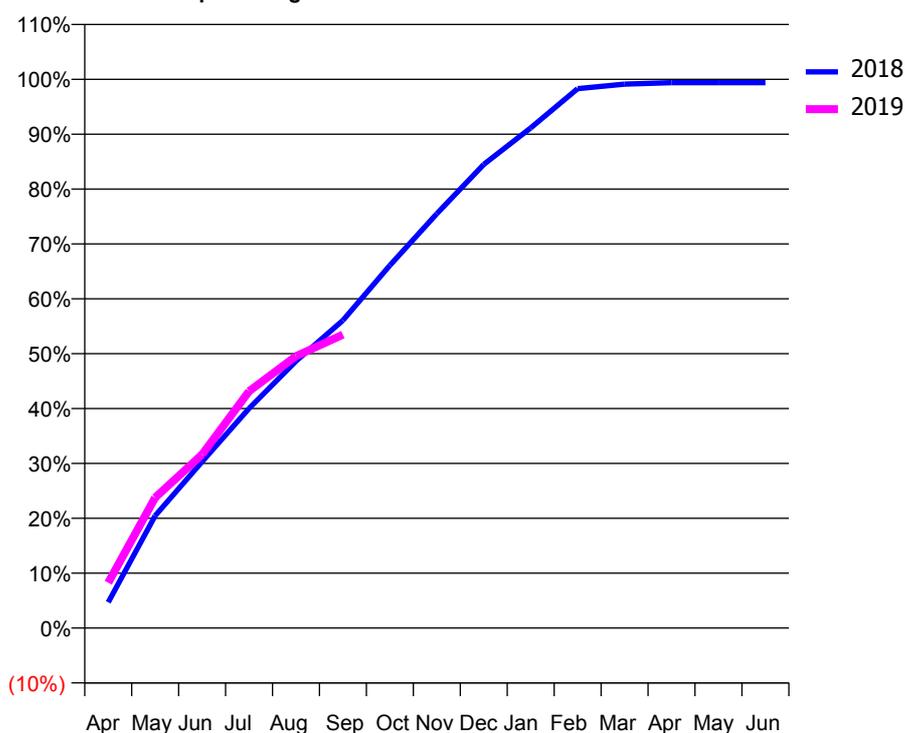
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 155349/0001 - September 2018

| | | | |
|----------------------|---------------------|---|-------------|
| Name or company name | E & G Ortho Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 10,755 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 66 |
| Contract end date | 31/03/2019 | Baseline contract value | £698,756.14 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.12 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 781 | 504 | 889 |
| May | 2,111 | 2,202 | 2,557 |
| June | 3,018 | 3,260 | 3,401 |
| July | 4,246 | 4,305 | 4,643 |
| August | 4,980 | 5,233 | 5,327 |
| September | 5,920 | 6,030 | 5,751 |
| October | 6,930 | 7,109 | |
| November | 7,860 | 8,121 | |
| December | 8,537 | 9,088 | |
| January | 9,301 | 9,802 | |
| February | 10,096 | 10,571 | |
| March | 10,643 | 10,659 | |
| April | 10,727 | 10,688 | |
| May | 10,755 | 10,688 | |
| June | 10,755 | 10,688 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 528 | 542 | 97.4% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 542 | 0.0% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 14 | 542 | 2.6% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 528 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 8 | 528 | 1.5% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 432 | 528 | 81.8% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 86 | 528 | 16.3% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 427 | 499 | 85.6% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 499 | 1.2% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 15 | 15 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

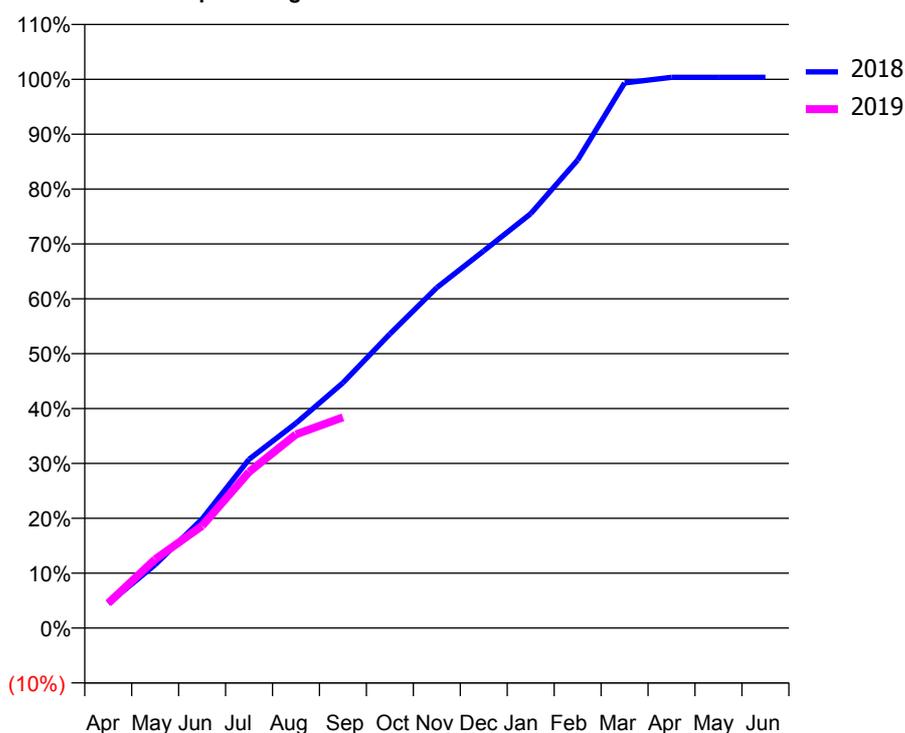
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 155349/0002 - September 2018

| | | | |
|----------------------|---------------------|---|-------------|
| Name or company name | E & G Ortho Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,268 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | -22 |
| Contract end date | 31/03/2019 | Baseline contract value | £411,039.94 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.10 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 91 | 280 | 284 |
| May | 149 | 723 | 785 |
| June | 679 | 1,246 | 1,168 |
| July | 1,130 | 1,928 | 1,784 |
| August | 1,586 | 2,340 | 2,212 |
| September | 1,890 | 2,801 | 2,407 |
| October | 2,312 | 3,359 | |
| November | 2,949 | 3,888 | |
| December | 3,576 | 4,308 | |
| January | 4,367 | 4,732 | |
| February | 5,551 | 5,345 | |
| March | 6,247 | 6,227 | |
| April | 6,268 | 6,290 | |
| May | 6,268 | 6,290 | |
| June | 6,268 | 6,290 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 286 | 324 | 88.3% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 324 | 0.9% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 35 | 324 | 10.8% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 286 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 286 | 1.7% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 217 | 286 | 75.9% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 62 | 286 | 21.7% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 208 | 274 | 75.9% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 22 | 274 | 8.0% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 10 | 10 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

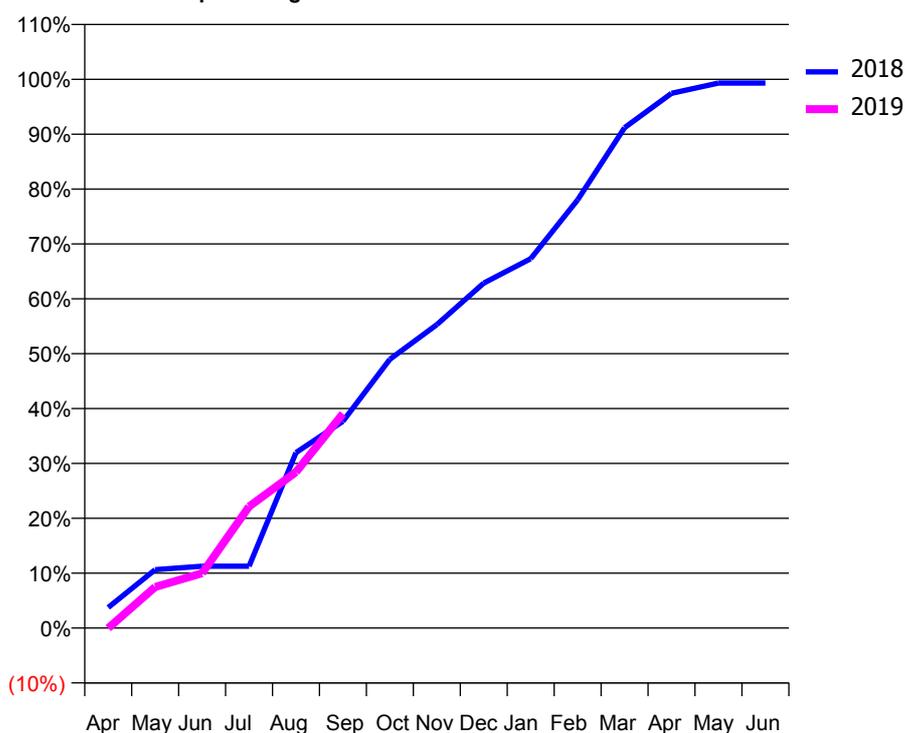
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 156574/0001 - September 2018

| | | | |
|----------------------|--------------------|---|-------------|
| Name or company name | Total Orthodontics | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,356 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 23 |
| Contract end date | 31/03/2019 | Baseline contract value | £216,610.87 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 23 | 126 | -1 |
| May | 69 | 357 | 251 |
| June | 392 | 378 | 335 |
| July | 539 | 378 | 743 |
| August | 896 | 1,073 | 954 |
| September | 1,148 | 1,264 | 1,311 |
| October | 1,383 | 1,644 | |
| November | 1,469 | 1,856 | |
| December | 2,229 | 2,110 | |
| January | 2,271 | 2,259 | |
| February | 2,901 | 2,619 | |
| March | 3,258 | 3,060 | |
| April | 3,447 | 3,270 | |
| May | 3,447 | 3,333 | |
| June | 3,447 | 3,333 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 176 | 191 | 92.1% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 15 | 191 | 7.9% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 0 | 191 | 0.0% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 176 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 176 | 0.6% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 151 | 176 | 85.8% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 24 | 176 | 13.6% | 17.8% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 130 | 156 | 83.3% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 22 | 156 | 14.1% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 5 | 80.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

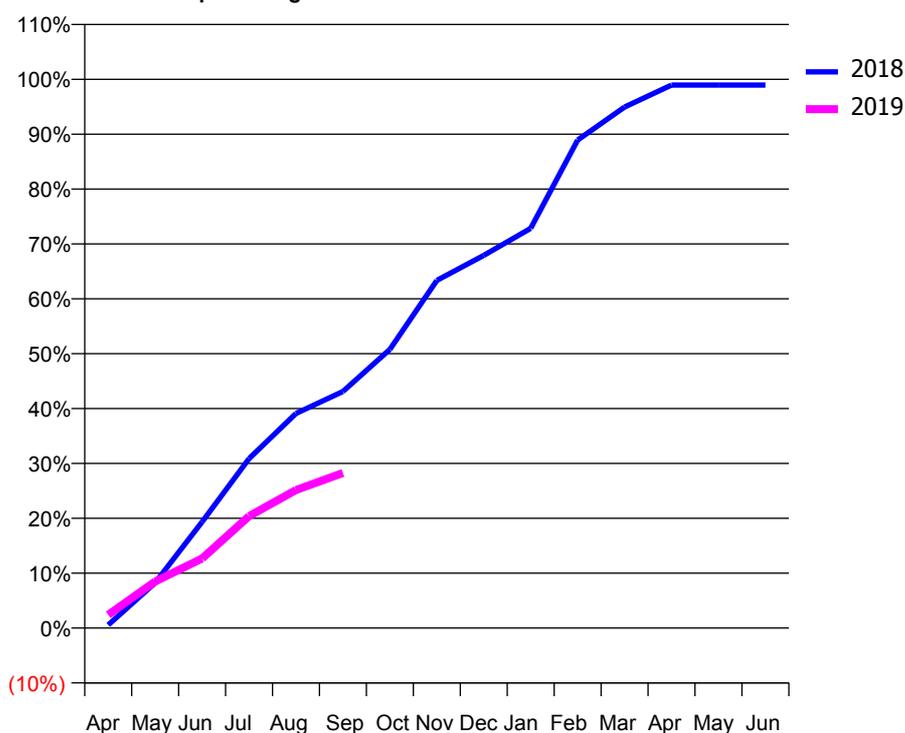
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 156574/0002 - September 2018

| | | | |
|----------------------|--------------------|---|-------------|
| Name or company name | Total Orthodontics | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 11,513 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 120 |
| Contract end date | 31/03/2019 | Baseline contract value | £777,102.29 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | -247 | 66 | 279 |
| May | 790 | 948 | 976 |
| June | 1,903 | 2,229 | 1,459 |
| July | 2,915 | 3,556 | 2,349 |
| August | 3,906 | 4,501 | 2,895 |
| September | 4,242 | 4,963 | 3,254 |
| October | 5,460 | 5,845 | |
| November | 7,434 | 7,294 | |
| December | 8,341 | 7,819 | |
| January | 8,383 | 8,386 | |
| February | 9,496 | 10,238 | |
| March | 10,424 | 10,931 | |
| April | 10,928 | 11,393 | |
| May | 10,928 | 11,393 | |
| June | 11,432 | 11,393 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 473 | 473 | 100.0% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 473 | 0.0% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 0 | 473 | 0.0% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 473 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 9 | 473 | 1.9% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 444 | 473 | 93.9% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 19 | 473 | 4.0% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 505 | 521 | 96.9% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 10 | 521 | 1.9% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 12 | 13 | 92.3% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

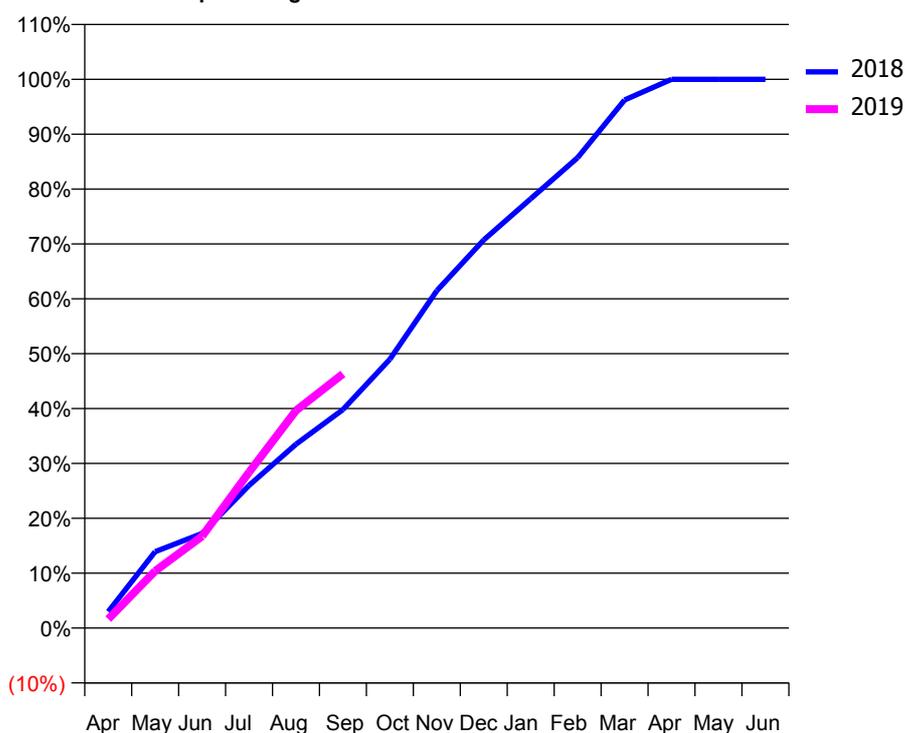
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 156574/0004 - September 2018

| | | | |
|----------------------|--------------------|---|-------------|
| Name or company name | Total Orthodontics | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,040 |
| Contract start date | 01/05/2010 | Carry forward orthodontic activity (UOA) | 1 |
| Contract end date | 31/03/2019 | Baseline contract value | £325,733.23 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 151 | 83 |
| May | 424 | 701 | 524 |
| June | 1,155 | 869 | 843 |
| July | 1,471 | 1,310 | 1,431 |
| August | 1,702 | 1,688 | 1,998 |
| September | 1,870 | 2,007 | 2,334 |
| October | 2,147 | 2,469 | |
| November | 2,442 | 3,099 | |
| December | 3,786 | 3,565 | |
| January | 3,975 | 3,943 | |
| February | 4,584 | 4,321 | |
| March | 5,046 | 4,850 | |
| April | 5,151 | 5,039 | |
| May | 5,151 | 5,039 | |
| June | 5,151 | 5,039 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 258 | 258 | 100.0% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 258 | 0.0% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 0 | 258 | 0.0% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 258 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 11 | 258 | 4.3% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 213 | 258 | 82.6% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 31 | 258 | 12.0% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 278 | 287 | 96.9% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 287 | 1.4% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

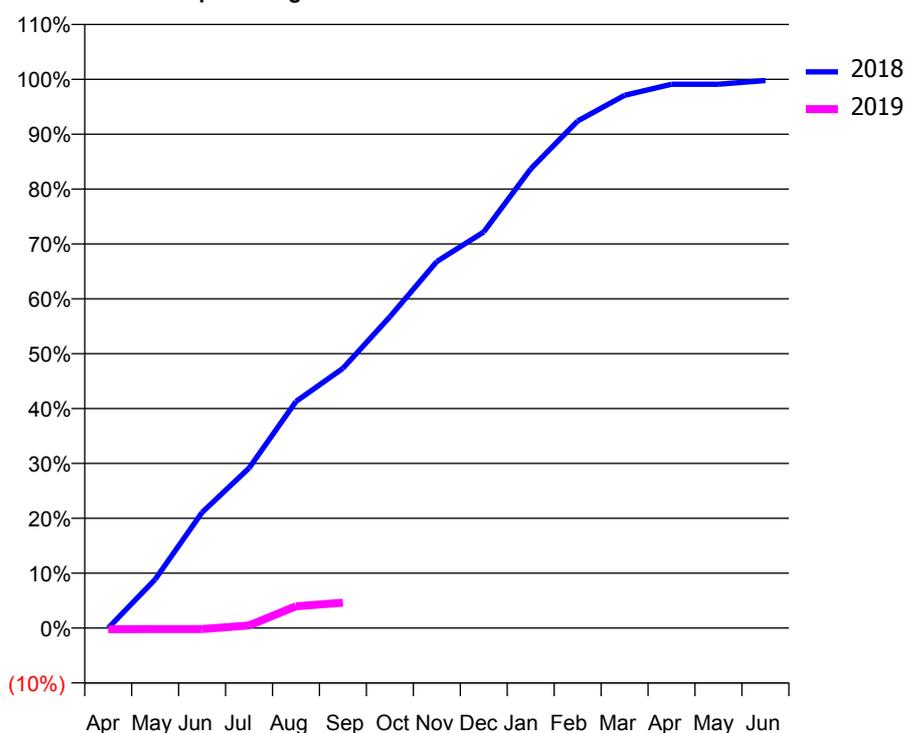
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 156574/0005 - September 2018

| | | | |
|----------------------|--------------------|---|-------------|
| Name or company name | Total Orthodontics | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,127 |
| Contract start date | 01/04/2012 | Carry forward orthodontic activity (UOA) | 7 |
| Contract end date | 31/03/2019 | Baseline contract value | £200,280.68 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 88 | 0 | -7 |
| May | 112 | 277 | -6 |
| June | 706 | 659 | -6 |
| July | 979 | 912 | 15 |
| August | 1,252 | 1,291 | 124 |
| September | 1,378 | 1,480 | 145 |
| October | 1,630 | 1,774 | |
| November | 1,819 | 2,089 | |
| December | 2,096 | 2,257 | |
| January | 2,285 | 2,616 | |
| February | 2,411 | 2,889 | |
| March | 2,411 | 3,036 | |
| April | 3,108 | 3,099 | |
| May | 3,129 | 3,099 | |
| June | 3,129 | 3,120 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 86 | 88 | 97.7% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 88 | 2.3% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 0 | 88 | 0.0% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 86 | <i>N/A</i> | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 86 | 1.2% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 62 | 86 | 72.1% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 23 | 86 | 26.7% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 109 | 125 | 87.2% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 12 | 125 | 9.6% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

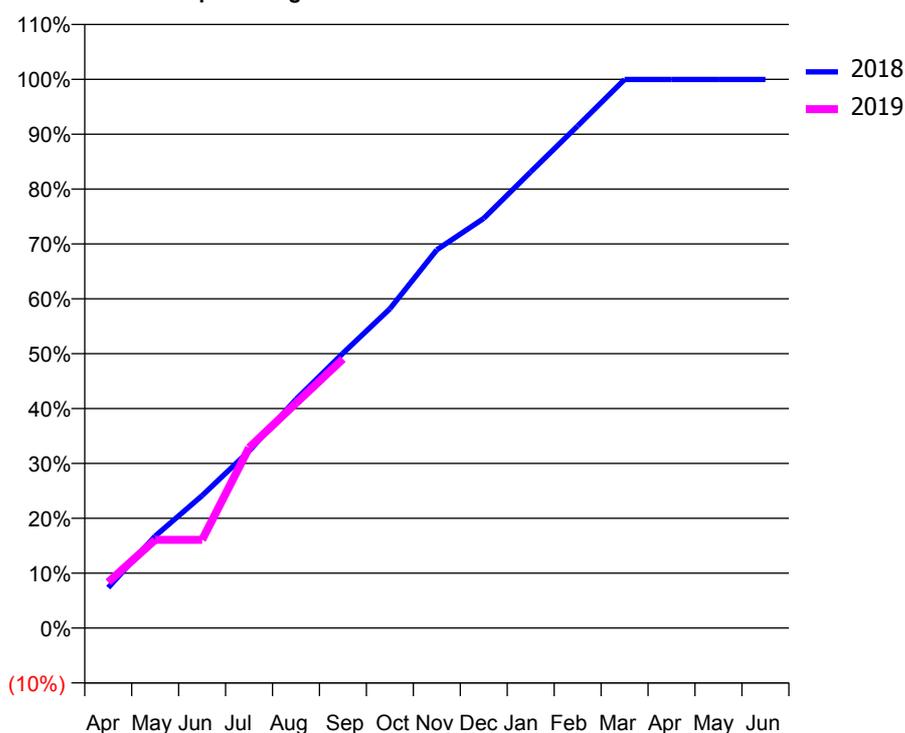
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 169110/0009 - September 2018

| | | | |
|----------------------|----------------------------|---|-------------|
| Name or company name | Dentalign Orthodontics LLP | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,254 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 2 |
| Contract end date | 31/03/2019 | Baseline contract value | £411,550.06 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 519 | 460 | 523 |
| May | 519 | 1,048 | 1,006 |
| June | 1,427 | 1,510 | 1,006 |
| July | 1,912 | 2,018 | 2,056 |
| August | 2,479 | 2,606 | 2,562 |
| September | 3,090 | 3,131 | 3,066 |
| October | 3,636 | 3,639 | |
| November | 4,170 | 4,311 | |
| December | 4,675 | 4,669 | |
| January | 5,180 | 5,198 | |
| February | 5,705 | 5,723 | |
| March | 6,062 | 6,252 | |
| April | 6,252 | 6,252 | |
| May | 6,252 | 6,252 | |
| June | 6,252 | 6,252 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 296 | 304 | 97.4% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 304 | 0.0% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 8 | 304 | 2.6% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 296 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 296 | N/A | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 234 | 296 | 79.1% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 60 | 296 | 20.3% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 297 | N/A | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 297 | 1.0% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

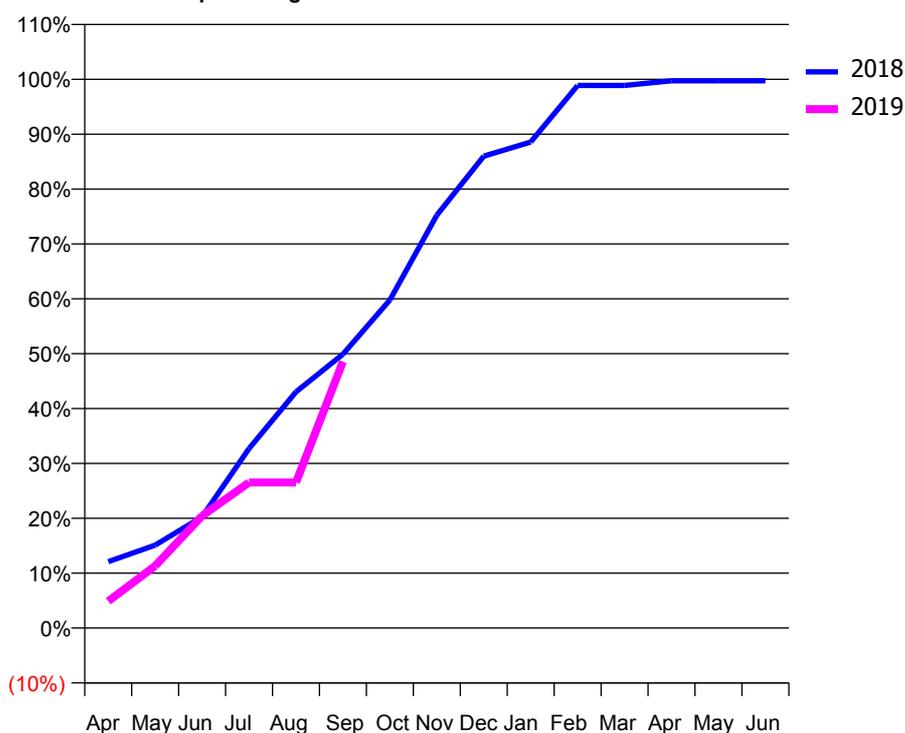
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 169110/0015 - September 2018

| | | | |
|----------------------|----------------------------|---|-------------|
| Name or company name | Dentalign Orthodontics LLP | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,889 |
| Contract start date | 01/04/2014 | Carry forward orthodontic activity (UOA) | 13 |
| Contract end date | 31/03/2019 | Baseline contract value | £320,433.84 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 231 | 592 | 239 |
| May | 525 | 739 | 554 |
| June | 886 | 991 | 999 |
| July | 1,432 | 1,600 | 1,297 |
| August | 1,856 | 2,104 | 1,297 |
| September | 2,192 | 2,440 | 2,374 |
| October | 2,675 | 2,923 | |
| November | 3,116 | 3,679 | |
| December | 3,519 | 4,204 | |
| January | 3,624 | 4,330 | |
| February | 3,985 | 4,834 | |
| March | 4,552 | 4,834 | |
| April | 4,892 | 4,876 | |
| May | 4,892 | 4,876 | |
| June | 4,934 | 4,876 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 232 | 232 | 100.0% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 232 | 0.0% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 0 | 232 | 0.0% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 232 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 232 | 0.4% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 171 | 232 | 73.7% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 60 | 232 | 25.9% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 159 | 180 | 88.3% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 9 | 180 | 5.0% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

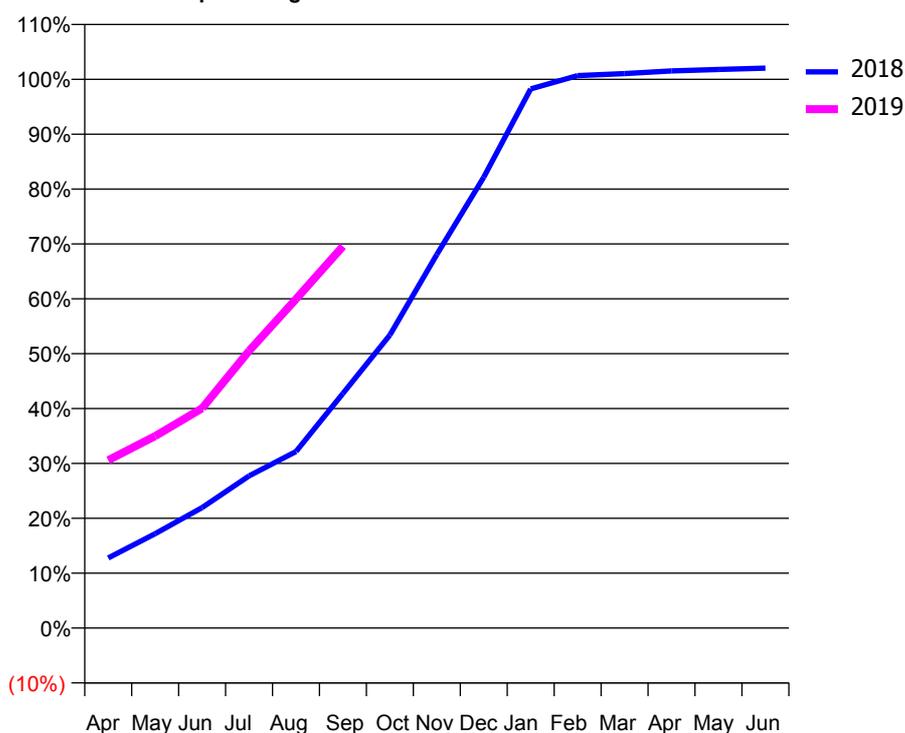
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 175471/0001 - September 2018

| | | | |
|----------------------|-----------------------------|---|-------------|
| Name or company name | Surrey Orthodontics Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,153 |
| Contract start date | 01/01/2012 | Carry forward orthodontic activity (UOA) | -163 |
| Contract end date | 31/03/2019 | Baseline contract value | £528,213.42 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.10 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 1,575 | 1,042 | 2,493 |
| May | 1,953 | 1,401 | 2,852 |
| June | 2,399 | 1,789 | 3,266 |
| July | 3,135 | 2,261 | 4,119 |
| August | 4,124 | 2,623 | 4,887 |
| September | 5,011 | 3,485 | 5,672 |
| October | 5,852 | 4,353 | |
| November | 6,744 | 5,552 | |
| December | 7,378 | 6,699 | |
| January | 7,784 | 8,010 | |
| February | 8,145 | 8,209 | |
| March | 8,166 | 8,237 | |
| April | 8,188 | 8,278 | |
| May | 8,230 | 8,299 | |
| June | 8,230 | 8,319 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 486 | 917 | 53.0% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 152 | 917 | 16.6% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 279 | 917 | 30.4% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 486 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 25 | 486 | 5.1% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 396 | 486 | 81.5% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 65 | 486 | 13.4% | 17.8% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 368 | 436 | 84.4% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 25 | 436 | 5.7% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 12 | 12 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

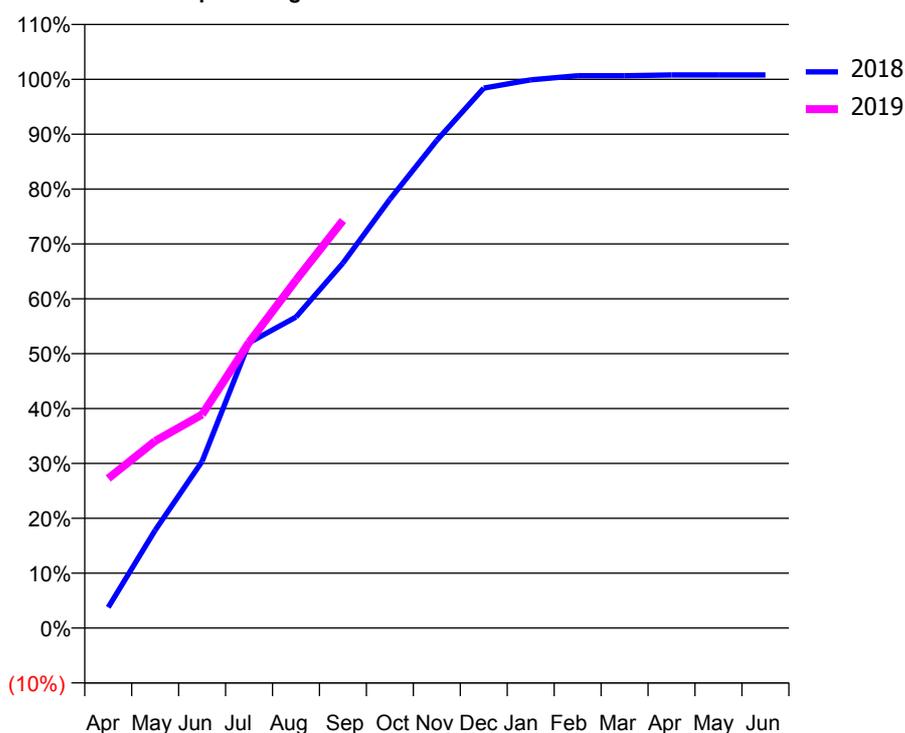
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 178462/0001 - September 2018

| | | | |
|----------------------|---------------------|---|-------------|
| Name or company name | IQ Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,776 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | -22 |
| Contract end date | 31/03/2019 | Baseline contract value | £175,513.07 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 105 | 757 |
| May | 0 | 495 | 946 |
| June | 546 | 843 | 1,080 |
| July | 336 | 1,443 | 1,445 |
| August | 1,262 | 1,573 | 1,760 |
| September | 1,367 | 1,846 | 2,062 |
| October | 1,577 | 2,169 | |
| November | 1,682 | 2,467 | |
| December | 1,854 | 2,731 | |
| January | 2,232 | 2,773 | |
| February | 2,421 | 2,794 | |
| March | 2,736 | 2,794 | |
| April | 2,778 | 2,798 | |
| May | 2,778 | 2,798 | |
| June | 2,778 | 2,798 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 154 | 154 | 100.0% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 154 | 0.0% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 0 | 154 | 0.0% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 154 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 154 | 0.6% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 90 | 154 | 58.4% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 63 | 154 | 40.9% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 115 | 128 | 89.8% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 128 | 0.0% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

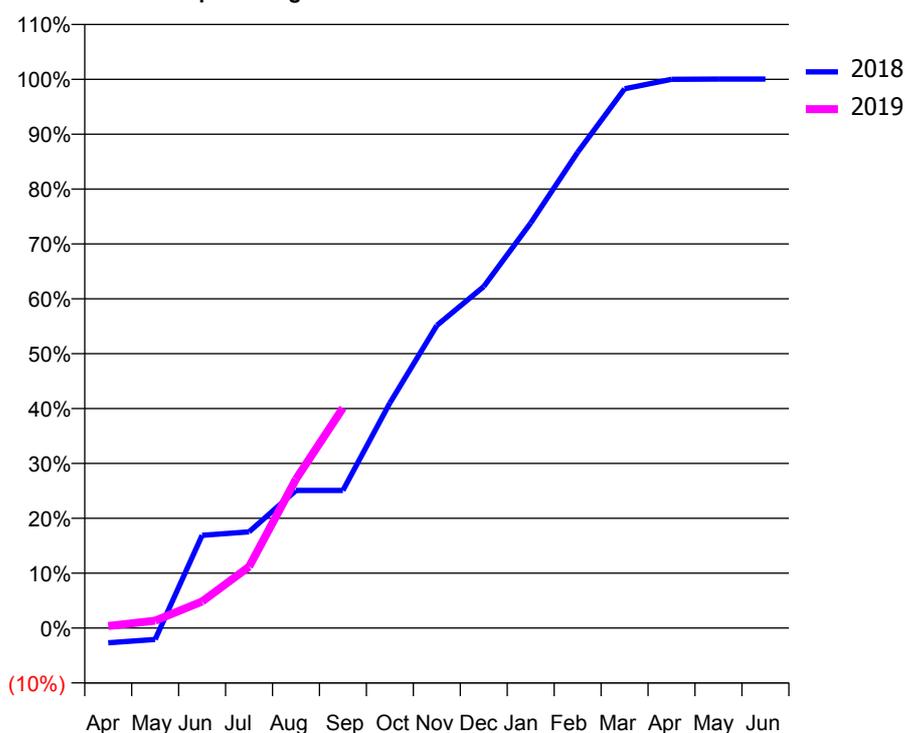
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 183482/0001 - September 2018

| | | | |
|----------------------|---|---|-------------|
| Name or company name | Surrey Orthodontics (Godalming) Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 13,971 |
| Contract start date | 20/03/2015 | Carry forward orthodontic activity (UOA) | -4 |
| Contract end date | 31/03/2019 | Baseline contract value | £865,033.14 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 7.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 2 | -377 | 53 |
| May | 1,764 | -292 | 187 |
| June | 2,412 | 2,361 | 676 |
| July | 2,412 | 2,449 | 1,560 |
| August | 4,435 | 3,503 | 3,793 |
| September | 4,435 | 3,503 | 5,602 |
| October | 7,335 | 5,732 | |
| November | 8,303 | 7,705 | |
| December | 8,983 | 8,693 | |
| January | 10,587 | 10,312 | |
| February | 11,514 | 12,113 | |
| March | 12,785 | 13,728 | |
| April | 12,785 | 13,971 | |
| May | 13,573 | 13,975 | |
| June | 13,594 | 13,975 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 783 | 1,125 | 69.6% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 86 | 1,125 | 7.6% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 256 | 1,125 | 22.8% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 783 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 783 | 0.6% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 589 | 783 | 75.2% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 182 | 783 | 23.2% | 17.8% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 30 | 721 | 4.2% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 40 | 721 | 5.5% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 20 | 21 | 95.2% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

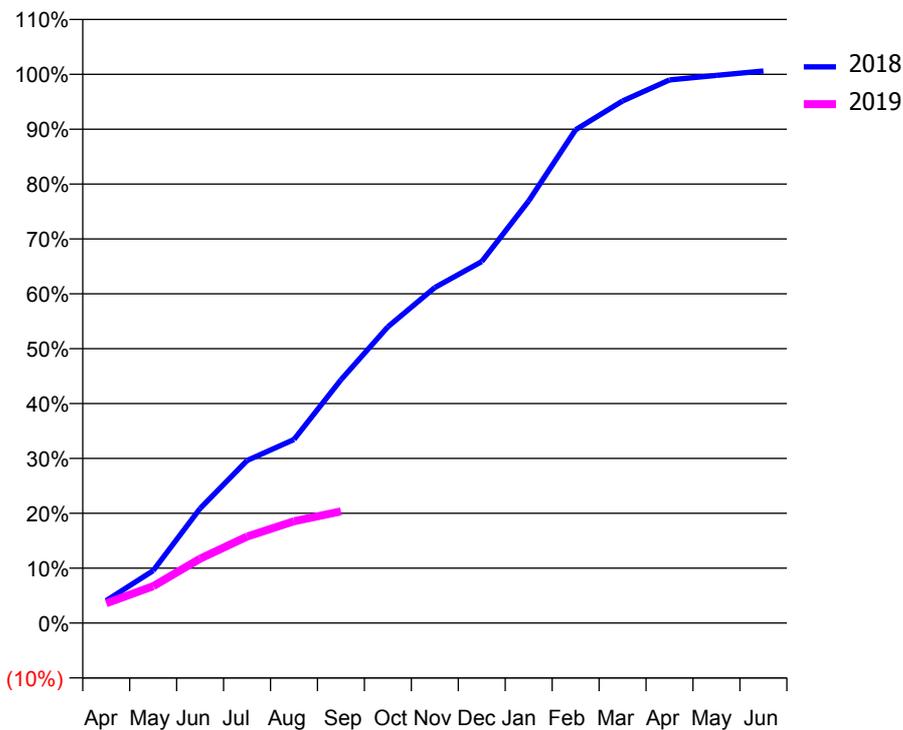
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 186872/0006 - September 2018

| | | | |
|----------------------|---------------------|---|-------------|
| Name or company name | ORTHOWORLD 2000 LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,730 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -46 |
| Contract end date | 31/03/2019 | Baseline contract value | £504,441.90 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 103 | 317 | 278 |
| May | 550 | 739 | 519 |
| June | 1,066 | 1,614 | 907 |
| July | 1,902 | 2,290 | 1,218 |
| August | 2,931 | 2,586 | 1,434 |
| September | 3,762 | 3,427 | 1,573 |
| October | 4,727 | 4,172 | |
| November | 5,392 | 4,727 | |
| December | 5,860 | 5,092 | |
| January | 6,370 | 5,945 | |
| February | 6,700 | 6,950 | |
| March | 7,571 | 7,354 | |
| April | 7,721 | 7,651 | |
| May | 7,742 | 7,714 | |
| June | 7,742 | 7,777 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 282 | 380 | 74.2% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 47 | 380 | 12.4% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 51 | 380 | 13.4% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 282 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 22 | 282 | 7.8% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 209 | 282 | 74.1% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 51 | 282 | 18.1% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 416 | 537 | 77.5% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 89 | 537 | 16.6% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 9 | 9 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

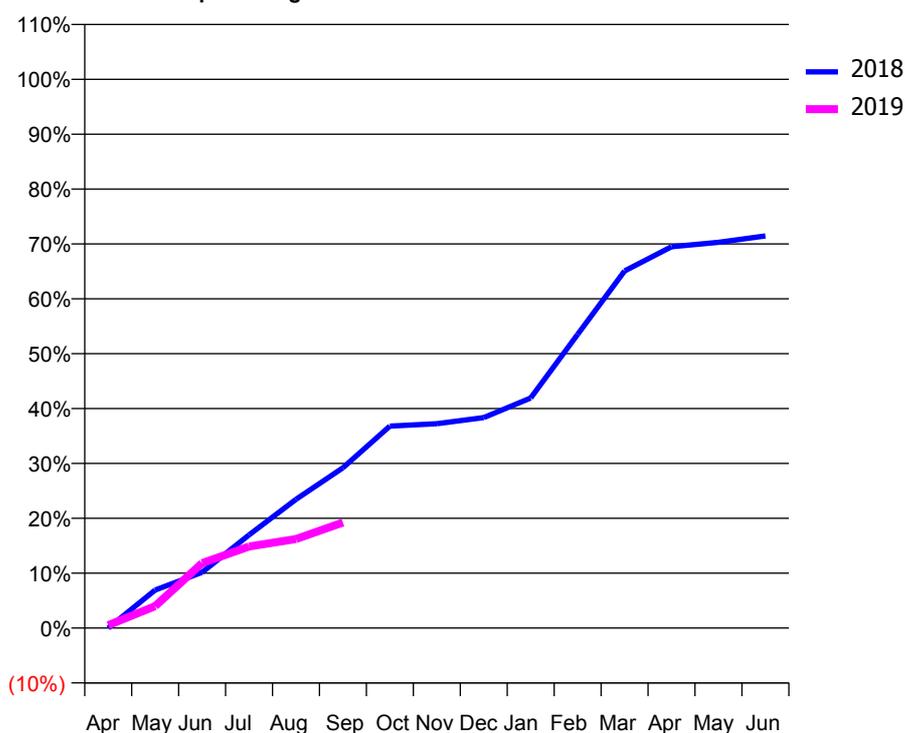
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 188751/0003 - September 2018

| | | | |
|----------------------|--------------------------|---|-------------|
| Name or company name | Mr P Boamah & Mr C Amin. | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,323 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £349,069.17 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 49 | 0 | 28 |
| May | 159 | 369 | 212 |
| June | 289 | 540 | 630 |
| July | 684 | 904 | 791 |
| August | 966 | 1,248 | 863 |
| September | 1,273 | 1,554 | 1,024 |
| October | 1,400 | 1,959 | |
| November | 1,559 | 1,982 | |
| December | 2,356 | 2,041 | |
| January | 2,401 | 2,231 | |
| February | 2,751 | 2,849 | |
| March | 2,986 | 3,464 | |
| April | 3,348 | 3,699 | |
| May | 3,369 | 3,741 | |
| June | 3,369 | 3,804 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 156 | 265 | 58.9% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 27 | 265 | 10.2% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 82 | 265 | 30.9% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 156 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 156 | N/A | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 134 | 156 | 85.9% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 22 | 156 | 14.1% | 17.8% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 1 | 61 | 1.6% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 61 | 4.9% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 11 | 11 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

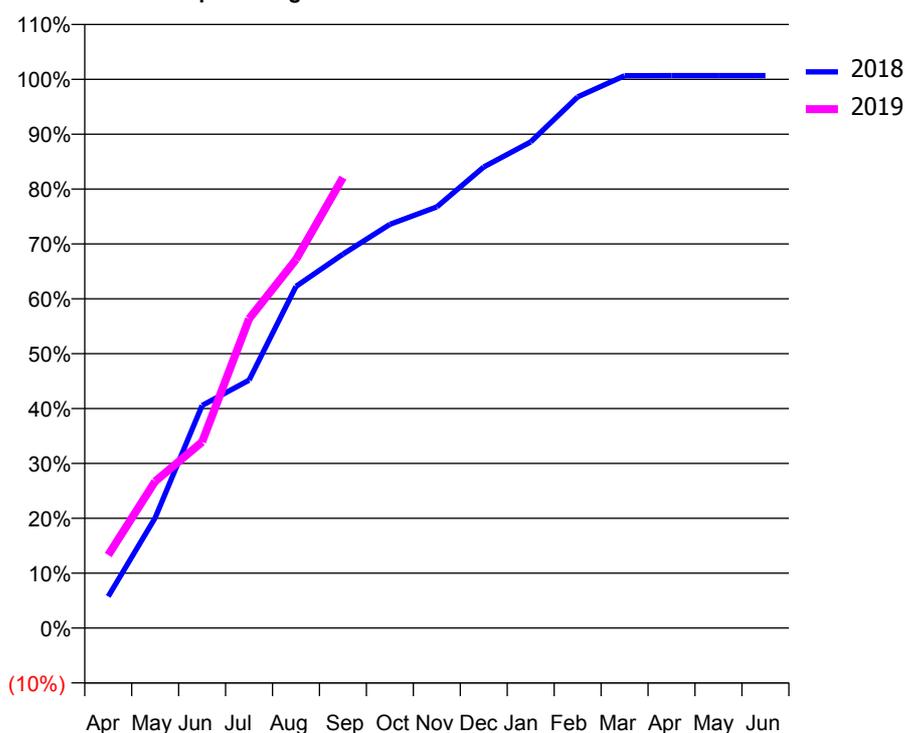
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 199737/0003 - September 2018

| | | | |
|----------------------|-----------------------------------|---|-------------|
| Name or company name | Rectory House Dental Practice Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,735 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | -25 |
| Contract end date | 31/03/2019 | Baseline contract value | £244,932.07 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 148 | 215 | 497 |
| May | 1,126 | 750 | 998 |
| June | 1,739 | 1,515 | 1,267 |
| July | 1,937 | 1,687 | 2,105 |
| August | 2,315 | 2,325 | 2,508 |
| September | 2,635 | 2,545 | 3,066 |
| October | 2,820 | 2,748 | |
| November | 3,035 | 2,866 | |
| December | 3,167 | 3,138 | |
| January | 3,257 | 3,309 | |
| February | 3,417 | 3,615 | |
| March | 3,779 | 3,759 | |
| April | 3,782 | 3,760 | |
| May | 3,783 | 3,760 | |
| June | 3,783 | 3,760 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 202 | 391 | 51.7% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 53 | 391 | 13.6% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 136 | 391 | 34.8% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 202 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 10 | 202 | 5.0% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 158 | 202 | 78.2% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 34 | 202 | 16.8% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 21 | 186 | 11.3% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 186 | 0.5% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 13 | 13 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

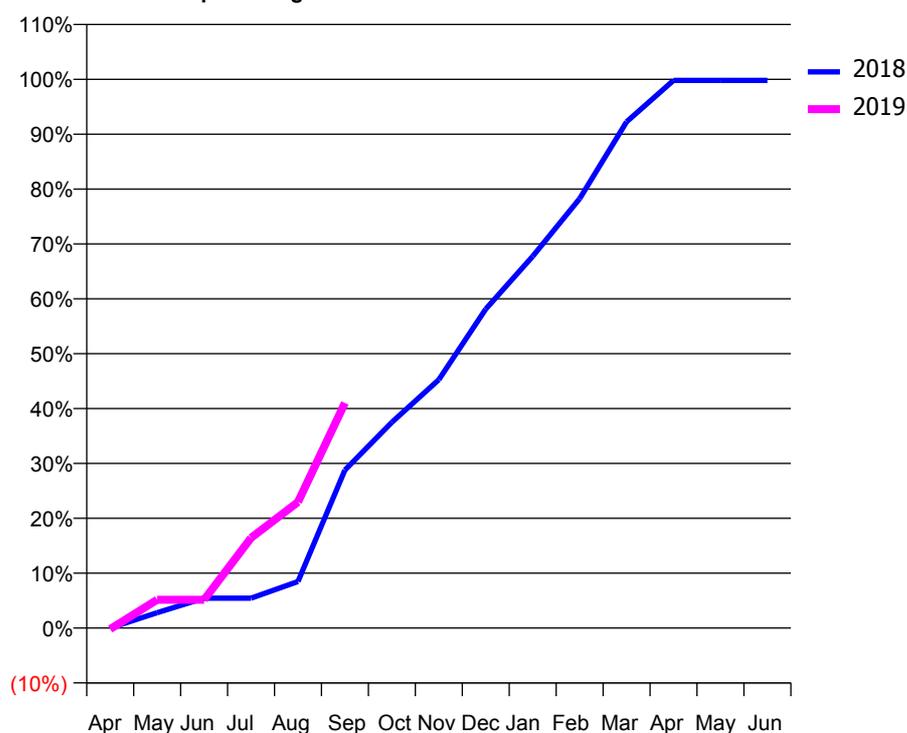
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 207896/0005 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | DR AM MCCANCE | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 9,005 |
| Contract start date | 08/04/2013 | Carry forward orthodontic activity (UOA) | 18 |
| Contract end date | 31/03/2019 | Baseline contract value | £591,101.42 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 294 | 0 | -18 |
| May | 588 | 252 | 465 |
| June | 819 | 491 | 465 |
| July | 1,428 | 491 | 1,481 |
| August | 1,617 | 764 | 2,069 |
| September | 2,037 | 2,593 | 3,694 |
| October | 2,037 | 3,378 | |
| November | 2,721 | 4,076 | |
| December | 4,073 | 5,234 | |
| January | 4,472 | 6,099 | |
| February | 5,564 | 7,047 | |
| March | 7,101 | 8,307 | |
| April | 7,756 | 8,987 | |
| May | 7,756 | 8,987 | |
| June | 7,756 | 8,987 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 490 | 497 | 98.6% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 497 | 0.2% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 6 | 497 | 1.2% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 490 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 25 | 490 | 5.1% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 398 | 490 | 81.2% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 66 | 490 | 13.5% | 17.8% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 226 | N/A | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 15 | 226 | 6.6% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 7 | 7 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

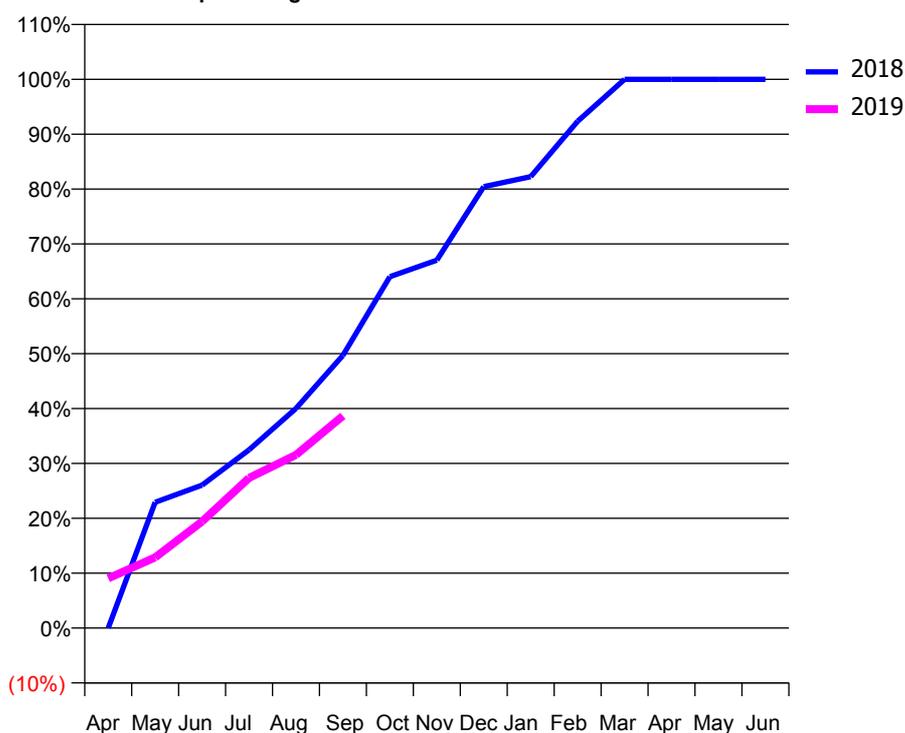
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 241296/0002 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MRS SK TIBBLE | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,623 |
| Contract start date | 01/11/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £250,892.44 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.27 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 1 | 0 | 328 |
| May | 57 | 830 | 466 |
| June | 460 | 944 | 704 |
| July | 793 | 1,177 | 991 |
| August | 1,333 | 1,450 | 1,143 |
| September | 1,495 | 1,800 | 1,401 |
| October | 1,766 | 2,320 | |
| November | 2,235 | 2,429 | |
| December | 2,420 | 2,914 | |
| January | 2,791 | 2,980 | |
| February | 3,373 | 3,346 | |
| March | 3,620 | 3,623 | |
| April | 3,623 | 3,623 | |
| May | 3,623 | 3,623 | |
| June | 3,623 | 3,623 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 144 | 342 | 42.1% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 9 | 342 | 2.6% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 189 | 342 | 55.3% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 144 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 7 | 144 | 4.9% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 101 | 144 | 70.1% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 36 | 144 | 25.0% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 121 | 148 | 81.8% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 148 | 4.1% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

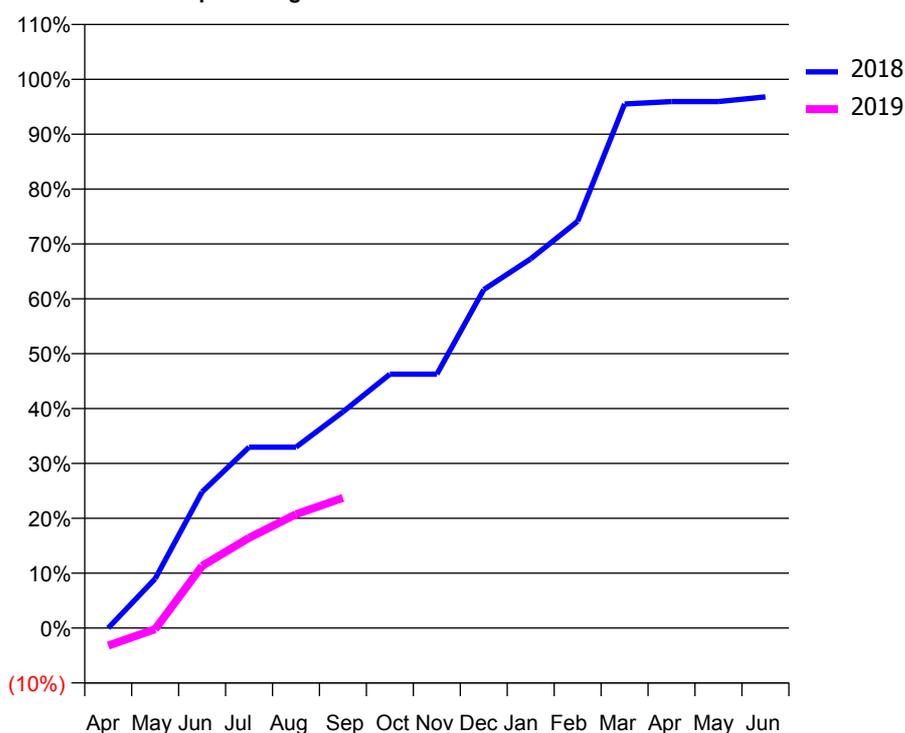
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 263273/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR AT SMITH | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,912 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 158 |
| Contract end date | 31/03/2019 | Baseline contract value | £316,609.78 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 66 | 0 | -158 |
| May | 168 | 442 | -11 |
| June | 590 | 1,219 | 556 |
| July | 1,354 | 1,619 | 808 |
| August | 2,191 | 1,619 | 1,018 |
| September | 2,636 | 1,935 | 1,165 |
| October | 2,899 | 2,273 | |
| November | 3,489 | 2,273 | |
| December | 3,969 | 3,030 | |
| January | 3,990 | 3,305 | |
| February | 4,494 | 3,641 | |
| March | 4,876 | 4,691 | |
| April | 4,876 | 4,712 | |
| May | 4,939 | 4,712 | |
| June | 4,981 | 4,754 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 204 | 207 | 98.6% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 207 | 1.4% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 0 | 207 | 0.0% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 204 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 9 | 204 | 4.4% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 150 | 204 | 73.5% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 45 | 204 | 22.1% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 199 | 209 | 95.2% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 209 | 2.4% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 9 | 10 | 90.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

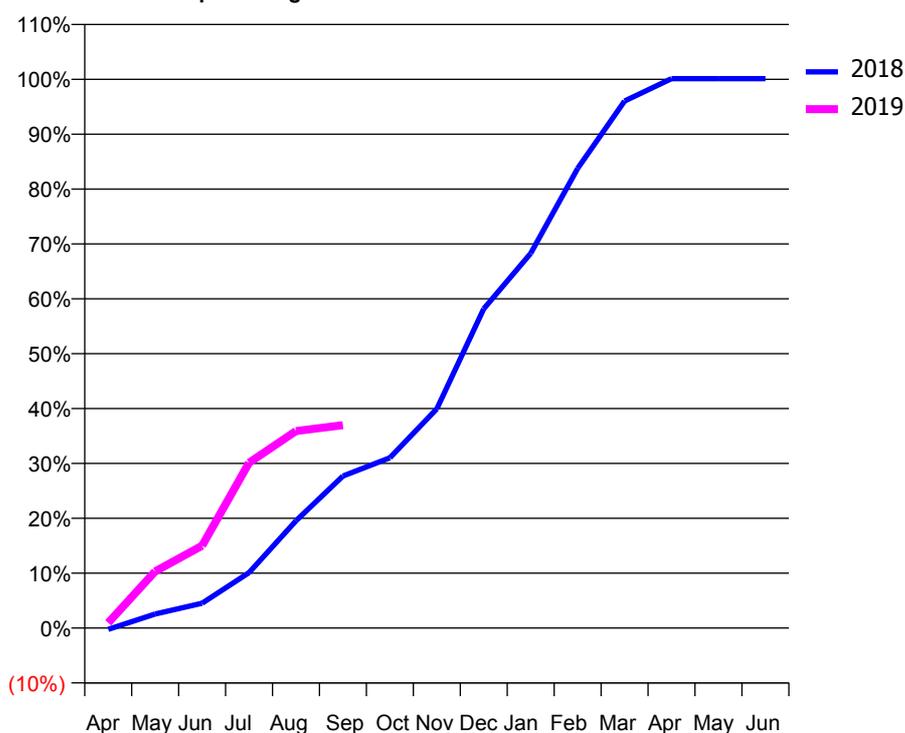
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 310328/0002 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR JY LIU | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,206 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | -4 |
| Contract end date | 31/03/2019 | Baseline contract value | £210,241.55 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -4 | -8 | 31 |
| May | 192 | 82 | 331 |
| June | 283 | 145 | 481 |
| July | 586 | 324 | 966 |
| August | 715 | 627 | 1,151 |
| September | 850 | 888 | 1,185 |
| October | 1,098 | 995 | |
| November | 1,444 | 1,281 | |
| December | 1,721 | 1,865 | |
| January | 2,079 | 2,189 | |
| February | 2,420 | 2,685 | |
| March | 2,983 | 3,079 | |
| April | 3,093 | 3,210 | |
| May | 3,198 | 3,210 | |
| June | 3,198 | 3,210 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 167 | 265 | 63.0% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 28 | 265 | 10.6% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 70 | 265 | 26.4% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 167 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 8 | 167 | 4.8% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 125 | 167 | 74.9% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 34 | 167 | 20.4% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 102 | 129 | 79.1% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 17 | 129 | 13.2% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 10 | 11 | 90.9% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

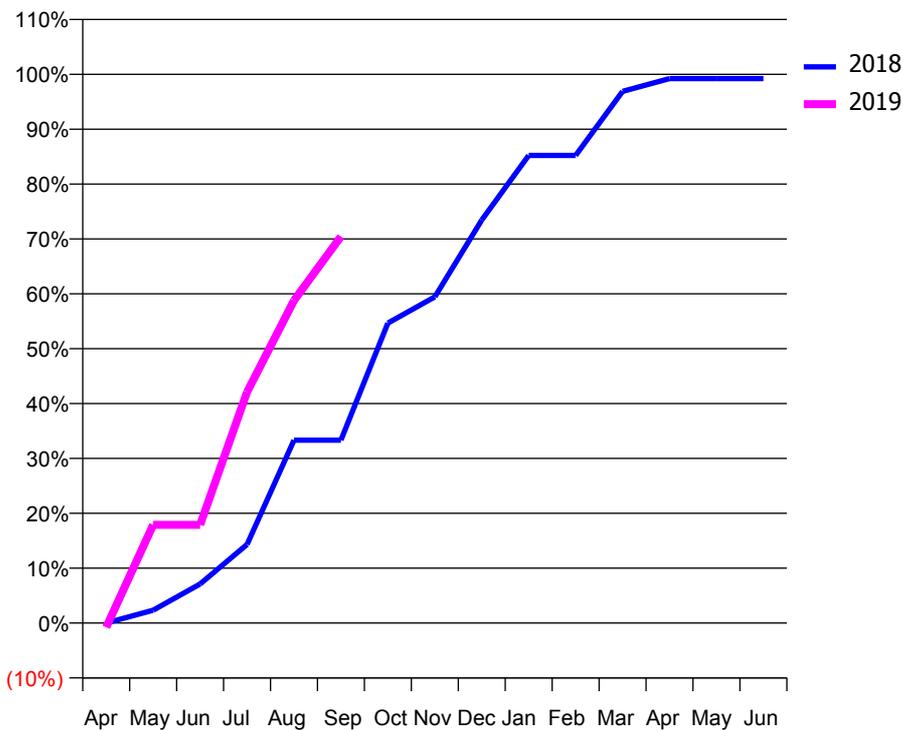
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 320684/0002 - September 2018

| | | | |
|----------------------|------------------|---|------------|
| Name or company name | MRS CJ PRITCHARD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 900 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 7 |
| Contract end date | 31/03/2019 | Baseline contract value | £59,019.77 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -9 | 0 | -7 |
| May | 37 | 21 | 161 |
| June | 144 | 64 | 161 |
| July | 207 | 129 | 379 |
| August | 209 | 300 | 529 |
| September | 419 | 300 | 634 |
| October | 419 | 492 | |
| November | 505 | 535 | |
| December | 569 | 661 | |
| January | 590 | 767 | |
| February | 590 | 767 | |
| March | 821 | 872 | |
| April | 821 | 893 | |
| May | 822 | 893 | |
| June | 822 | 893 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 60 | 76 | 78.9% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 9 | 76 | 11.8% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 7 | 76 | 9.2% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 60 | <i>N/A</i> | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 60 | 1.7% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 36 | 60 | 60.0% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 23 | 60 | 38.3% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 46 | <i>N/A</i> | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 46 | 8.7% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

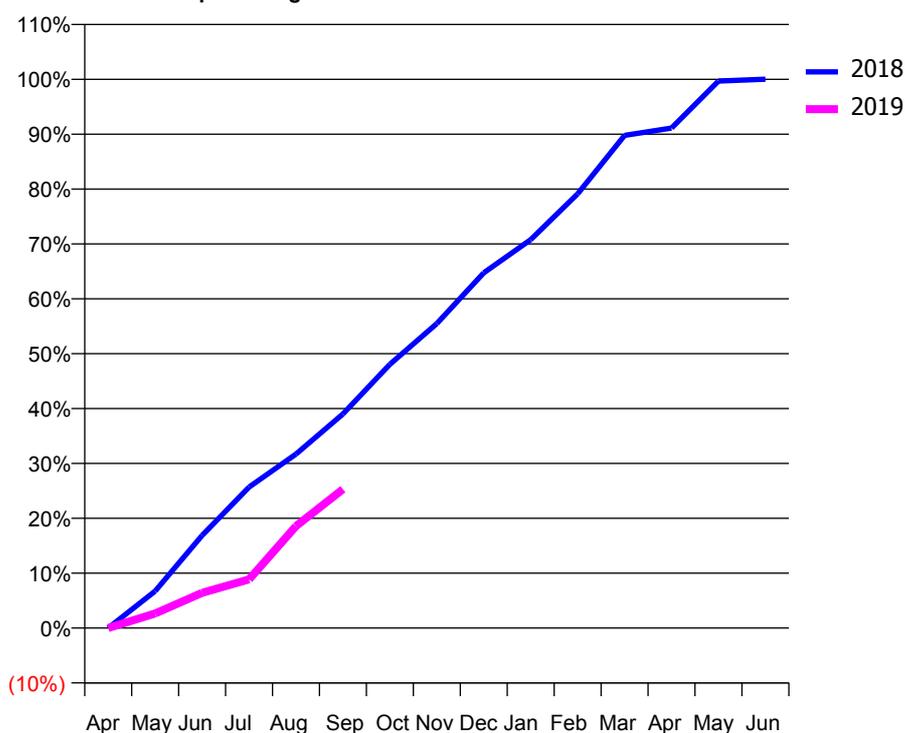
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 331465/0002 - September 2018

| | | | |
|----------------------|-----------------|---|-------------|
| Name or company name | MISS SK TOPPING | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,474 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | -1 |
| Contract end date | 31/03/2019 | Baseline contract value | £424,548.91 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.04 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -8 | 0 | 1 |
| May | 160 | 436 | 172 |
| June | 567 | 1,093 | 415 |
| July | 974 | 1,663 | 575 |
| August | 1,322 | 2,052 | 1,203 |
| September | 1,793 | 2,526 | 1,638 |
| October | 2,308 | 3,111 | |
| November | 2,800 | 3,592 | |
| December | 3,560 | 4,191 | |
| January | 4,171 | 4,582 | |
| February | 4,171 | 5,123 | |
| March | 4,171 | 5,812 | |
| April | 6,457 | 5,898 | |
| May | 6,478 | 6,454 | |
| June | 6,478 | 6,476 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 265 | 477 | 55.6% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 96 | 477 | 20.1% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 116 | 477 | 24.3% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 265 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 13 | 265 | 4.9% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 190 | 265 | 71.7% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 62 | 265 | 23.4% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 269 | 342 | 78.7% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 20 | 342 | 5.8% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 14 | 14 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

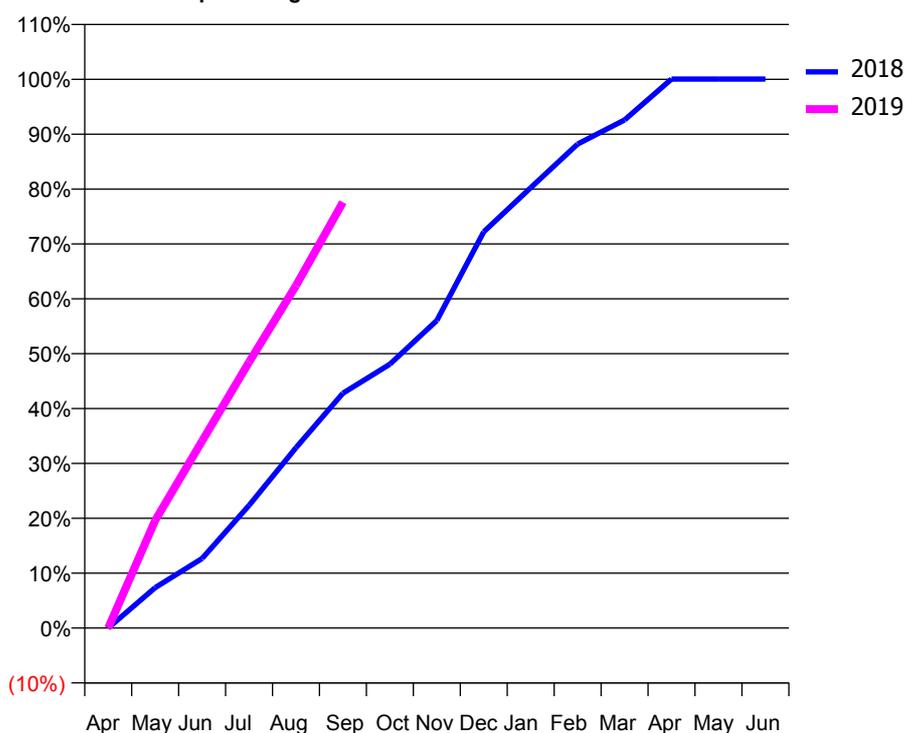
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 635677/0001 - September 2018

| | | | |
|----------------------|-----------------|---|------------|
| Name or company name | MISS JM EDWARDS | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,250 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 30/09/2018 | Baseline contract value | £82,999.47 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 53 | 184 | 245 |
| June | 256 | 317 | 426 |
| July | 451 | 559 | 606 |
| August | 662 | 822 | 780 |
| September | 955 | 1,070 | 970 |
| October | 1,105 | 1,202 | |
| November | 1,472 | 1,401 | |
| December | 1,693 | 1,805 | |
| January | 1,852 | 2,006 | |
| February | 2,029 | 2,205 | |
| March | 2,357 | 2,315 | |
| April | 2,396 | 2,501 | |
| May | 2,505 | 2,501 | |
| June | 2,505 | 2,501 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 111 | 236 | 47.0% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 35 | 236 | 14.8% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 90 | 236 | 38.1% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 111 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 4 | 111 | 3.6% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 93 | 111 | 83.8% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 10 | 111 | 9.0% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 101 | 135 | 74.8% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 9 | 135 | 6.7% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

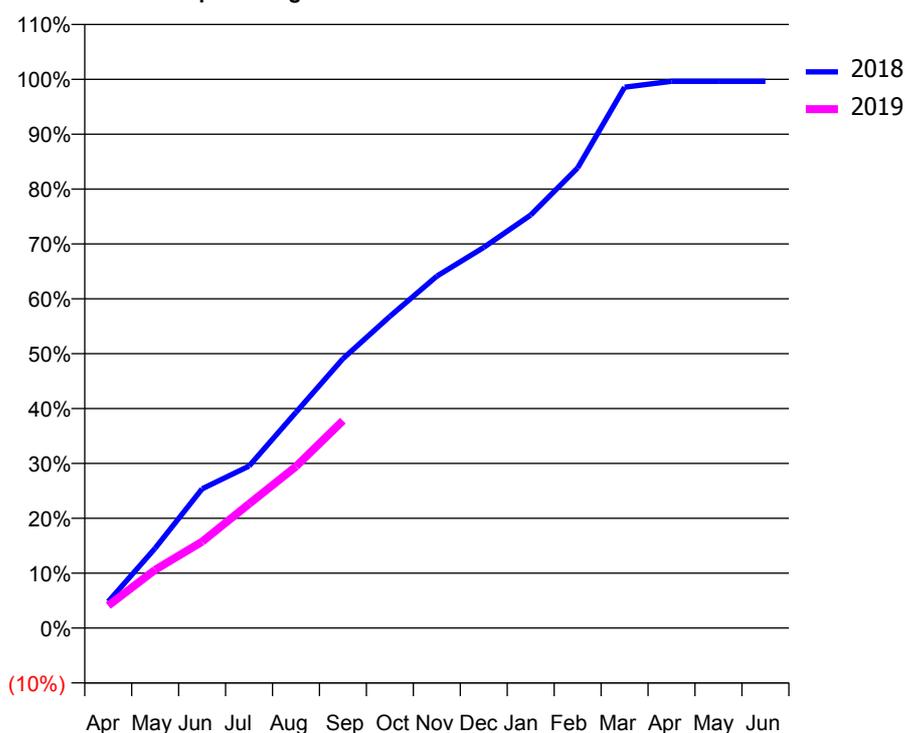
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 656968/0002 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MRS VJ DIXON | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,097 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 14 |
| Contract end date | 31/03/2019 | Baseline contract value | £276,589.13 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 84 | 197 | 168 |
| May | 633 | 596 | 435 |
| June | 1,099 | 1,039 | 645 |
| July | 1,352 | 1,209 | 928 |
| August | 1,837 | 1,612 | 1,206 |
| September | 2,176 | 2,011 | 1,548 |
| October | 2,684 | 2,327 | |
| November | 3,188 | 2,627 | |
| December | 3,507 | 2,842 | |
| January | 3,742 | 3,083 | |
| February | 3,890 | 3,435 | |
| March | 4,061 | 4,038 | |
| April | 4,061 | 4,082 | |
| May | 4,061 | 4,082 | |
| June | 4,061 | 4,082 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 165 | 334 | 49.4% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 63 | 334 | 18.9% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 106 | 334 | 31.7% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 165 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 165 | 0.6% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 145 | 165 | 87.9% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 19 | 165 | 11.5% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 203 | 245 | 82.9% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 36 | 245 | 14.7% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

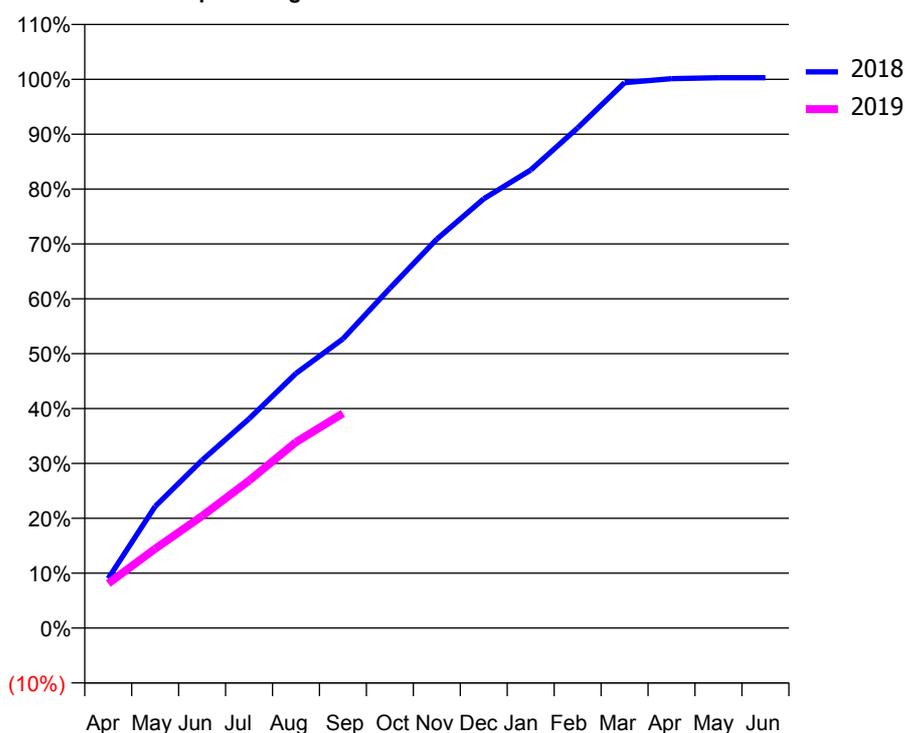
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 677256/0001 - September 2018

| | | | |
|----------------------|--------------------|---|---------------|
| Name or company name | MR GT WYNNE-HUGHES | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 13,141 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -37 |
| Contract end date | 31/03/2026 | Baseline contract value | £1,483,015.19 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.17 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 433 | 1,188 | 1,068 |
| May | 1,282 | 2,912 | 1,900 |
| June | 2,055 | 4,019 | 2,682 |
| July | 2,692 | 5,012 | 3,531 |
| August | 4,750 | 6,098 | 4,453 |
| September | 6,192 | 6,926 | 5,141 |
| October | 7,257 | 8,137 | |
| November | 8,503 | 9,312 | |
| December | 9,476 | 10,281 | |
| January | 10,304 | 10,967 | |
| February | 11,277 | 11,975 | |
| March | 12,942 | 13,060 | |
| April | 13,143 | 13,155 | |
| May | 13,145 | 13,178 | |
| June | 13,145 | 13,178 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 536 | 935 | 57.3% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 108 | 935 | 11.6% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 291 | 935 | 31.1% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 536 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 536 | N/A | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 422 | 536 | 78.7% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 107 | 536 | 20.0% | 17.8% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 583 | 640 | 91.1% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 28 | 640 | 4.4% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 15 | 16 | 93.8% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

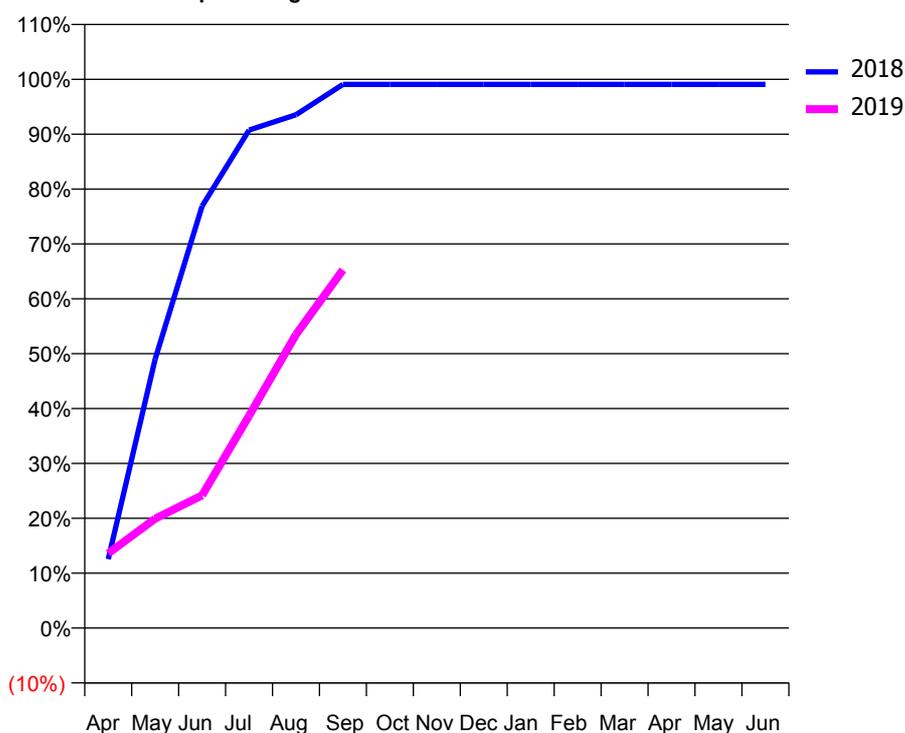
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 729175/0002 - September 2018

| | | | |
|----------------------|--------------|---|------------|
| Name or company name | MR LD MURRAY | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 757 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 7 |
| Contract end date | 31/03/2019 | Baseline contract value | £49,734.13 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.13 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 72 | 95 | 103 |
| May | 266 | 371 | 151 |
| June | 312 | 582 | 183 |
| July | 406 | 687 | 293 |
| August | 476 | 708 | 405 |
| September | 590 | 750 | 494 |
| October | 637 | 750 | |
| November | 722 | 750 | |
| December | 747 | 750 | |
| January | 760 | 750 | |
| February | 760 | 750 | |
| March | 760 | 750 | |
| April | 760 | 750 | |
| May | 760 | 750 | |
| June | 760 | 750 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 22 | 61 | 36.1% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 25 | 61 | 41.0% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 14 | 61 | 23.0% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 22 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 22 | N/A | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 21 | 22 | 95.5% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 22 | 4.5% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 1 | 36 | 2.8% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 36 | 13.9% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

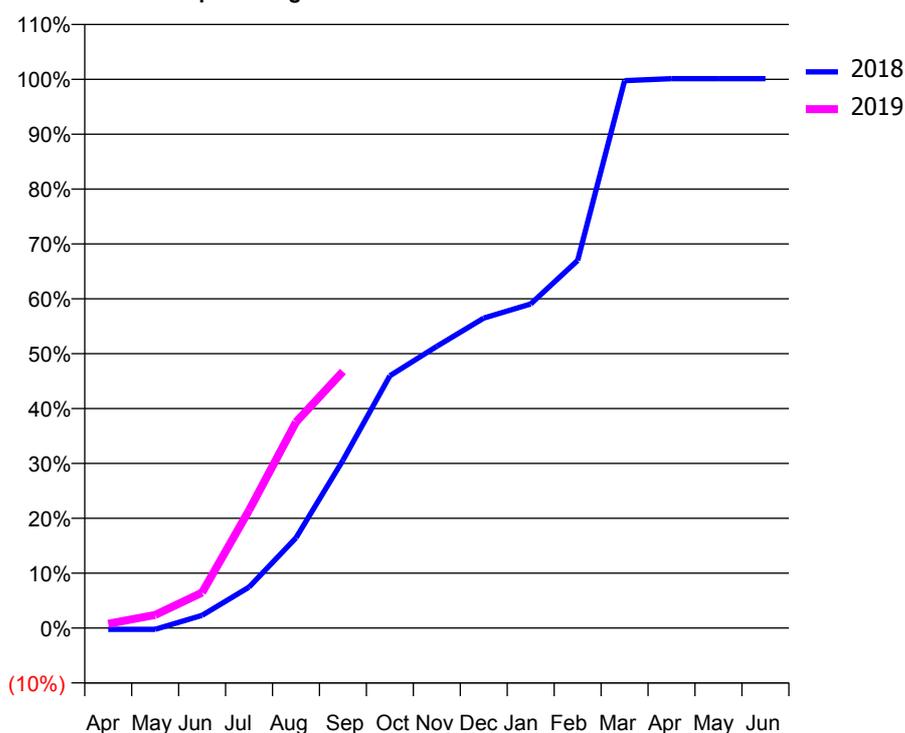
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 729809/0003 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR MR SWAN | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,636 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | -2 |
| Contract end date | 31/03/2019 | Baseline contract value | £103,151.49 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -41 | -4 | 13 |
| May | 22 | -4 | 39 |
| June | 190 | 38 | 106 |
| July | 253 | 122 | 351 |
| August | 253 | 269 | 614 |
| September | 400 | 500 | 765 |
| October | 547 | 752 | |
| November | 631 | 840 | |
| December | 1,035 | 924 | |
| January | 1,082 | 966 | |
| February | 1,166 | 1,096 | |
| March | 1,565 | 1,632 | |
| April | 1,632 | 1,638 | |
| May | 1,632 | 1,638 | |
| June | 1,632 | 1,638 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 91 | 149 | 61.1% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 24 | 149 | 16.1% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 34 | 149 | 22.8% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 91 | <i>N/A</i> | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 91 | <i>N/A</i> | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 75 | 91 | 82.4% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 16 | 91 | 17.6% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 25 | <i>N/A</i> | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 25 | 8.0% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

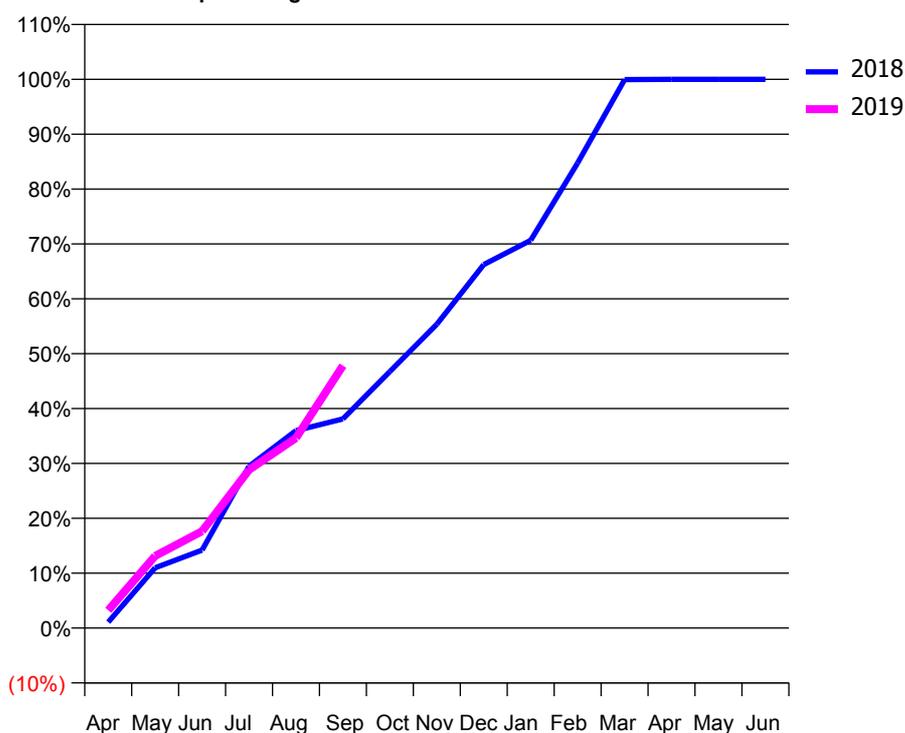
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 742856/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MRS MA YATES | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,949 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £130,760.32 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 28 | 21 | 63 |
| May | 161 | 214 | 256 |
| June | 294 | 277 | 344 |
| July | 569 | 575 | 562 |
| August | 758 | 701 | 675 |
| September | 779 | 743 | 932 |
| October | 947 | 911 | |
| November | 1,039 | 1,079 | |
| December | 1,333 | 1,291 | |
| January | 1,564 | 1,377 | |
| February | 1,732 | 1,652 | |
| March | 1,862 | 1,948 | |
| April | 1,970 | 1,949 | |
| May | 1,970 | 1,949 | |
| June | 1,970 | 1,949 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 105 | 123 | 85.4% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 11 | 123 | 8.9% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 7 | 123 | 5.7% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 105 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 105 | N/A | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 87 | 105 | 82.9% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 18 | 105 | 17.1% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 84 | 108 | 77.8% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 13 | 108 | 12.0% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

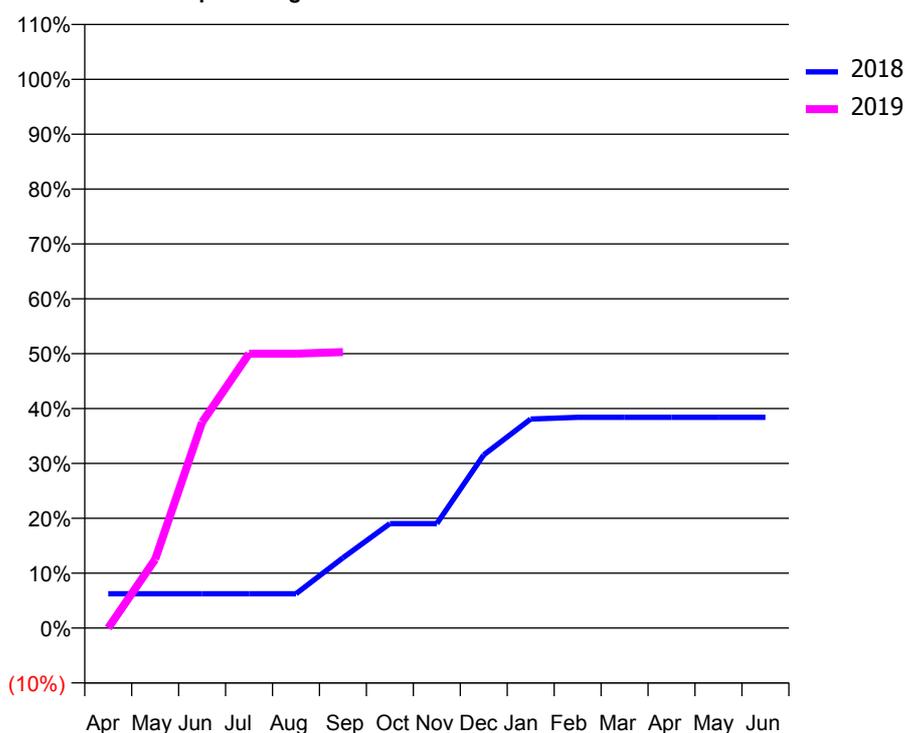
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 748943/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MR JD BRODERICK | 18/19 Contracted general activity (UDA) | 9,070 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 302 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 336 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £232,495.12 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 21 | 21 | 0 |
| May | 21 | 21 | 42 |
| June | 21 | 21 | 126 |
| July | 22 | 21 | 168 |
| August | 22 | 21 | 168 |
| September | 44 | 43 | 169 |
| October | 44 | 64 | |
| November | 128 | 64 | |
| December | 130 | 106 | |
| January | 131 | 128 | |
| February | 152 | 129 | |
| March | 258 | 129 | |
| April | 258 | 129 | |
| May | 258 | 129 | |
| June | 258 | 129 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 12 | 15 | 80.0% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 15 | 6.7% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 2 | 15 | 13.3% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 12 | <i>N/A</i> | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 12 | 16.7% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 9 | 12 | 75.0% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 12 | 8.3% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 3 | 5 | 60.0% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 5 | 20.0% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

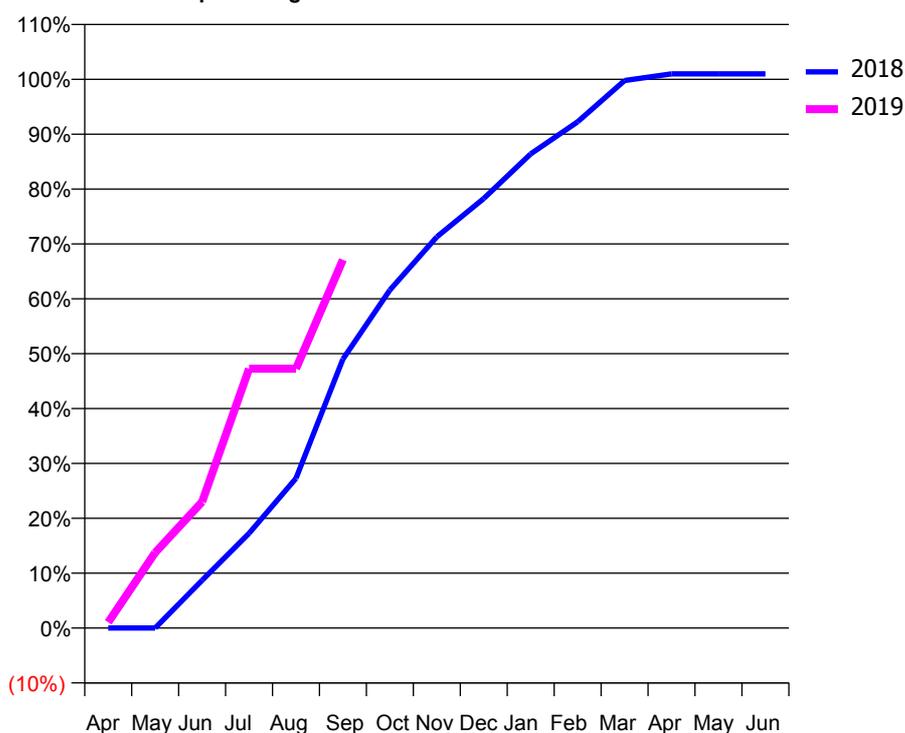
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 753653/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MISS R GUPTA | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,818 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -18 |
| Contract end date | 31/03/2019 | Baseline contract value | £119,240.51 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 19 |
| May | 98 | 0 | 250 |
| June | 324 | 158 | 418 |
| July | 545 | 314 | 859 |
| August | 554 | 496 | 859 |
| September | 554 | 891 | 1,220 |
| October | 894 | 1,120 | |
| November | 1,081 | 1,296 | |
| December | 1,338 | 1,423 | |
| January | 1,424 | 1,571 | |
| February | 1,570 | 1,677 | |
| March | 1,747 | 1,814 | |
| April | 1,872 | 1,836 | |
| May | 1,872 | 1,836 | |
| June | 1,872 | 1,836 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|---------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 99 | 224 | 44.2% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 33 | 224 | 14.7% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 92 | 224 | 41.1% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 99 | <i>N/A</i> | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 99 | <i>N/A</i> | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 84 | 99 | <i>84.8%</i> | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 15 | 99 | <i>15.2%</i> | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 43 | 50 | <i>86.0%</i> | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 50 | <i>8.0%</i> | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 8 | <i>100.0%</i> | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

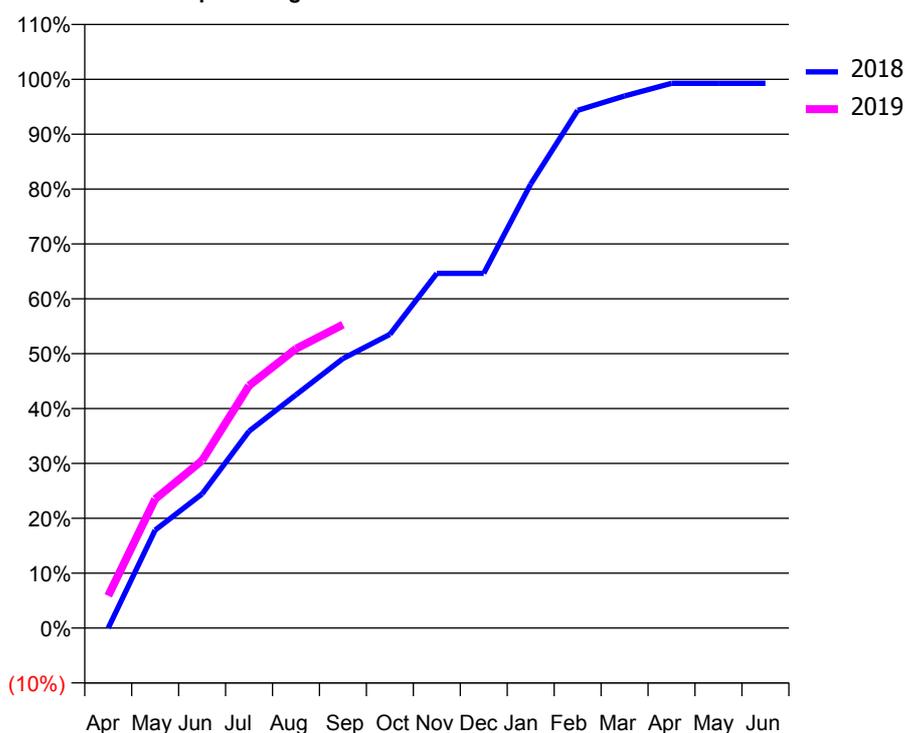
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 812765/0002 - September 2018

| | | | |
|----------------------|------------------|---|------------|
| Name or company name | MISS CP MCGOVERN | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 953 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 7 |
| Contract end date | 31/03/2019 | Baseline contract value | £62,495.74 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 56 |
| May | 63 | 170 | 224 |
| June | 147 | 233 | 291 |
| July | 147 | 342 | 421 |
| August | 147 | 405 | 485 |
| September | 294 | 468 | 527 |
| October | 401 | 510 | |
| November | 512 | 616 | |
| December | 575 | 616 | |
| January | 731 | 771 | |
| February | 731 | 899 | |
| March | 930 | 924 | |
| April | 951 | 946 | |
| May | 953 | 946 | |
| June | 953 | 946 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 53 | 58 | 91.4% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 2 | 58 | 3.4% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 3 | 58 | 5.2% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 53 | <i>N/A</i> | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 53 | 3.8% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 44 | 53 | 83.0% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 7 | 53 | 13.2% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 41 | 48 | 85.4% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 48 | 8.3% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 11 | 12 | 91.7% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

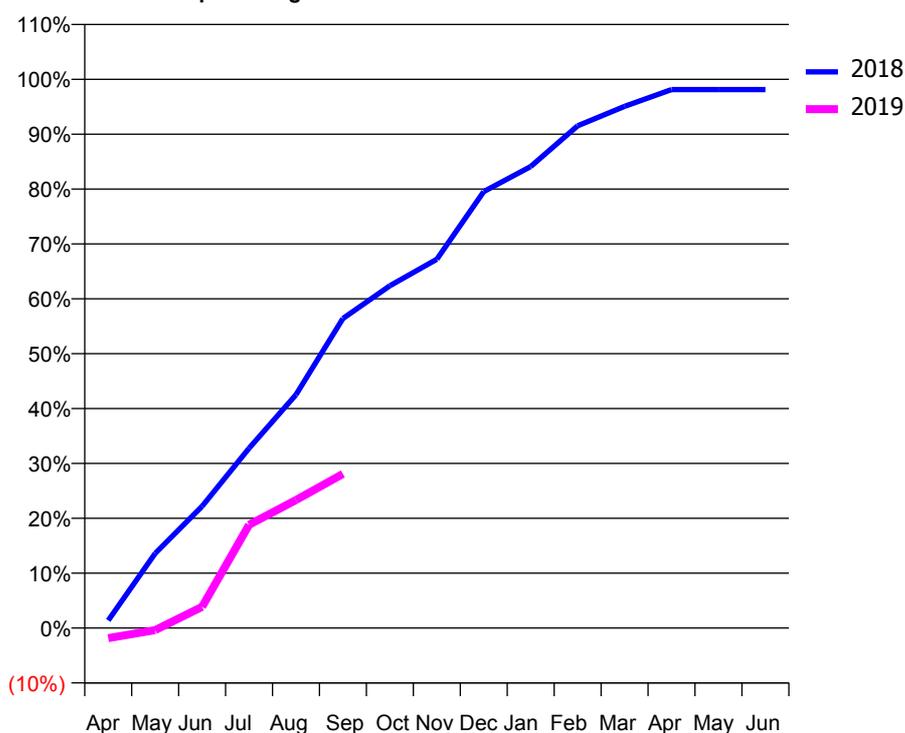
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 835021/0002 - September 2018

| | | | |
|----------------------|----------------|---|-------------|
| Name or company name | MR TP MCDONOGH | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,589 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 142 |
| Contract end date | 31/03/2019 | Baseline contract value | £497,667.86 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 151 | 105 | -140 |
| May | 466 | 1,033 | -30 |
| June | 907 | 1,684 | 293 |
| July | 1,248 | 2,488 | 1,429 |
| August | 2,134 | 3,228 | 1,770 |
| September | 3,277 | 4,281 | 2,131 |
| October | 4,104 | 4,733 | |
| November | 4,700 | 5,101 | |
| December | 5,863 | 6,036 | |
| January | 6,262 | 6,382 | |
| February | 6,934 | 6,946 | |
| March | 7,253 | 7,215 | |
| April | 7,635 | 7,447 | |
| May | 7,589 | 7,447 | |
| June | 7,589 | 7,447 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 258 | 400 | 64.5% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 7 | 400 | 1.8% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 135 | 400 | 33.8% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 258 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 12 | 258 | 4.7% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 163 | 258 | 63.2% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 42 | 258 | 16.3% | 17.8% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 249 | 319 | 78.1% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 319 | 0.9% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 15 | 15 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

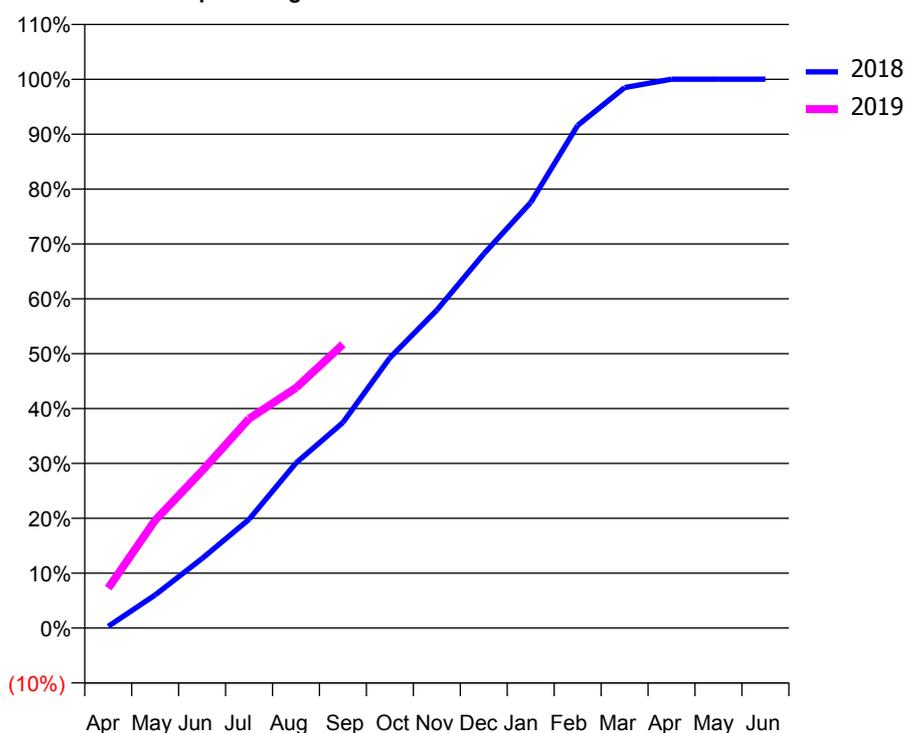
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 840165/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR DC BRYAN | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,370 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £490,077.31 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 480 | 22 | 536 |
| May | 1,101 | 444 | 1,448 |
| June | 1,781 | 935 | 2,112 |
| July | 2,444 | 1,460 | 2,813 |
| August | 2,773 | 2,216 | 3,225 |
| September | 3,700 | 2,761 | 3,811 |
| October | 4,350 | 3,630 | |
| November | 4,903 | 4,270 | |
| December | 5,329 | 5,025 | |
| January | 5,713 | 5,715 | |
| February | 6,182 | 6,750 | |
| March | 6,993 | 7,259 | |
| April | 7,355 | 7,370 | |
| May | 7,565 | 7,370 | |
| June | 7,565 | 7,370 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 402 | 504 | 79.8% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 52 | 504 | 10.3% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 50 | 504 | 9.9% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 402 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 24 | 402 | 6.0% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 316 | 402 | 78.6% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 55 | 402 | 13.7% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 393 | 528 | 74.4% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 56 | 528 | 10.6% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 13 | 13 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

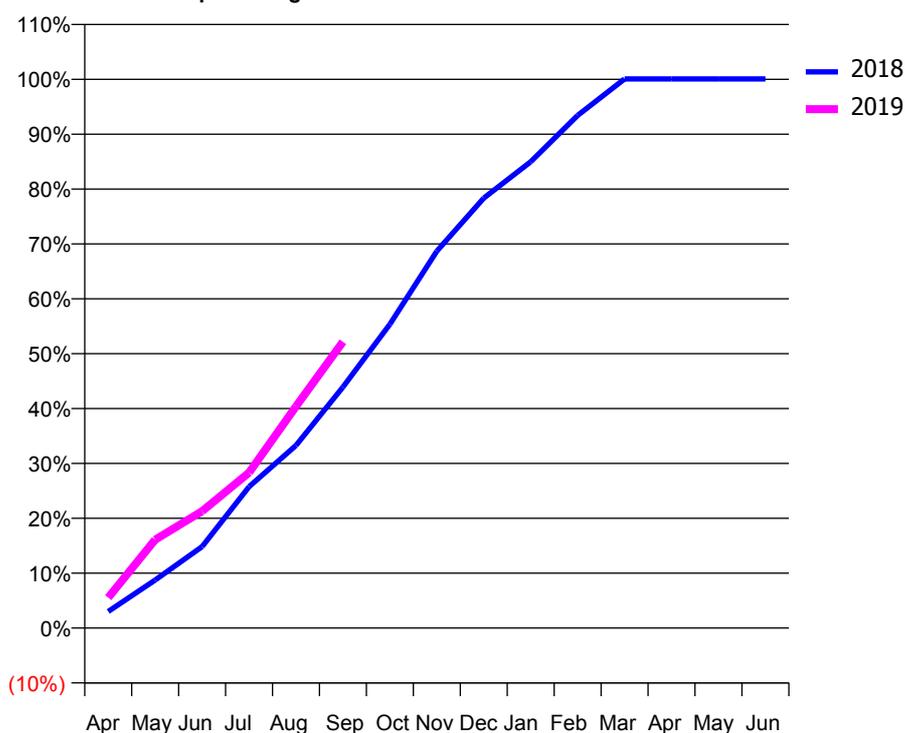
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 923044/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR RM JONES | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,963 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -4 |
| Contract end date | 31/03/2019 | Baseline contract value | £463,353.38 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 443 | 210 | 386 |
| May | 900 | 609 | 1,121 |
| June | 1,282 | 1,033 | 1,482 |
| July | 2,185 | 1,793 | 1,973 |
| August | 2,546 | 2,318 | 2,813 |
| September | 3,071 | 3,057 | 3,632 |
| October | 3,344 | 3,855 | |
| November | 4,192 | 4,783 | |
| December | 4,591 | 5,455 | |
| January | 5,137 | 5,917 | |
| February | 6,044 | 6,505 | |
| March | 6,863 | 6,967 | |
| April | 7,010 | 6,967 | |
| May | 7,010 | 6,967 | |
| June | 7,010 | 6,967 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 363 | 363 | 100.0% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 363 | 0.0% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 0 | 363 | 0.0% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 363 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 363 | 0.6% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 320 | 363 | 88.2% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 36 | 363 | 9.9% | 17.8% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 350 | 399 | 87.7% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 29 | 399 | 7.3% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 14 | 14 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

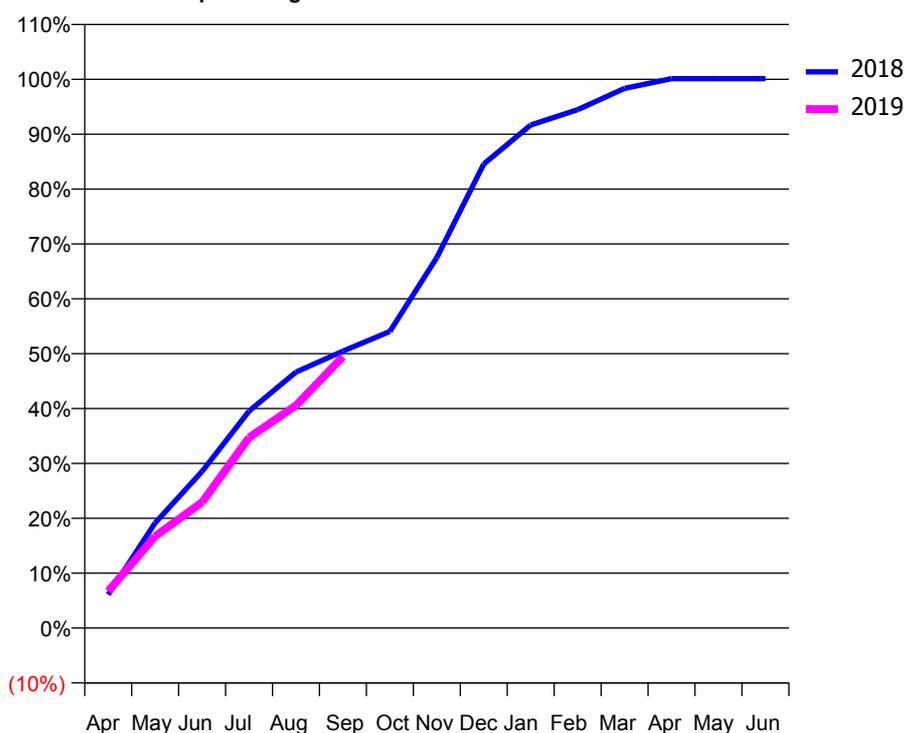
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 923044/0003 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR RM JONES | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,264 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | -9 |
| Contract end date | 31/03/2019 | Baseline contract value | £549,928.55 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 294 | 504 | 555 |
| May | 2,167 | 1,583 | 1,382 |
| June | 2,738 | 2,360 | 1,894 |
| July | 3,410 | 3,267 | 2,869 |
| August | 4,279 | 3,855 | 3,352 |
| September | 5,560 | 4,170 | 4,087 |
| October | 6,152 | 4,468 | |
| November | 6,576 | 5,581 | |
| December | 6,832 | 6,988 | |
| January | 7,592 | 7,576 | |
| February | 8,318 | 7,807 | |
| March | 8,402 | 8,126 | |
| April | 8,427 | 8,273 | |
| May | 8,427 | 8,273 | |
| June | 8,427 | 8,273 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 396 | 396 | 100.0% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 396 | 0.0% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 0 | 396 | 0.0% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 396 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 9 | 396 | 2.3% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 303 | 396 | 76.5% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 83 | 396 | 21.0% | 17.8% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 423 | 465 | 91.0% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 18 | 465 | 3.9% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 10 | 10 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

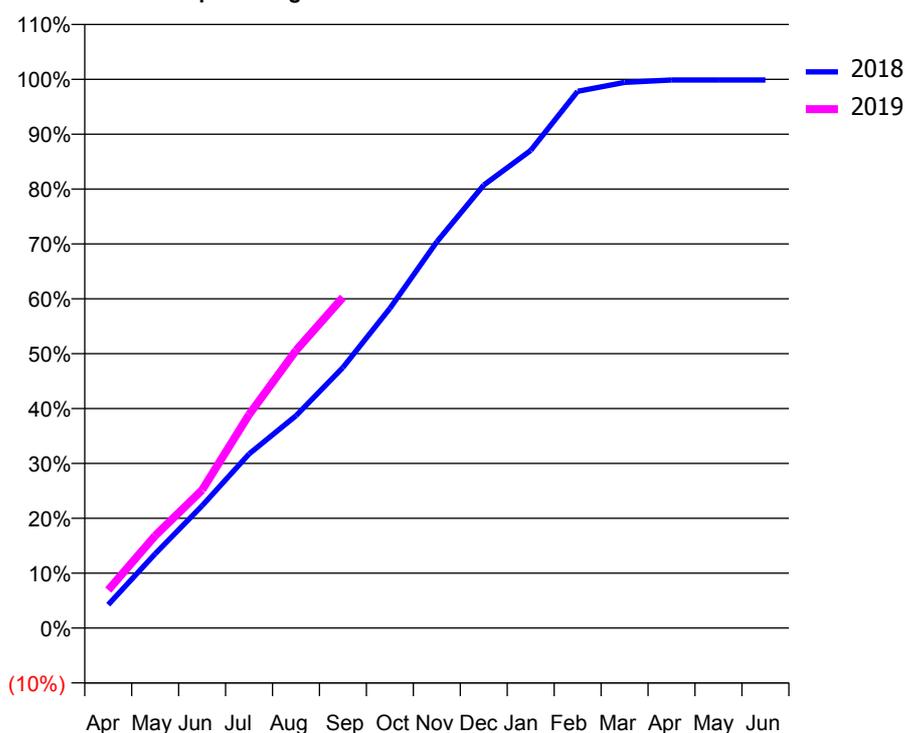
Q68 - Vital Signs Orthodontic At a Glance Contract Report for 923044/0004 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR RM JONES | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 9,343 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 11 |
| Contract end date | 31/03/2019 | Baseline contract value | £629,140.53 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 138 | 399 | 648 |
| May | 899 | 1,264 | 1,573 |
| June | 1,424 | 2,083 | 2,350 |
| July | 2,285 | 2,965 | 3,635 |
| August | 2,852 | 3,616 | 4,727 |
| September | 3,700 | 4,435 | 5,630 |
| October | 4,414 | 5,443 | |
| November | 5,300 | 6,577 | |
| December | 6,270 | 7,543 | |
| January | 6,753 | 8,131 | |
| February | 7,404 | 9,139 | |
| March | 8,181 | 9,290 | |
| April | 8,686 | 9,332 | |
| May | 8,686 | 9,332 | |
| June | 8,686 | 9,332 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 506 | 507 | 99.8% | 74.4% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 507 | 0.0% | 7.2% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 1 | 507 | 0.2% | 18.4% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 506 | N/A | 0.0% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 506 | 0.2% | 2.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 391 | 506 | 77.3% | 78.7% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 113 | 506 | 22.3% | 17.8% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 347 | 407 | 85.3% | 70.9% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 37 | 407 | 9.1% | 6.5% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 14 | 14 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

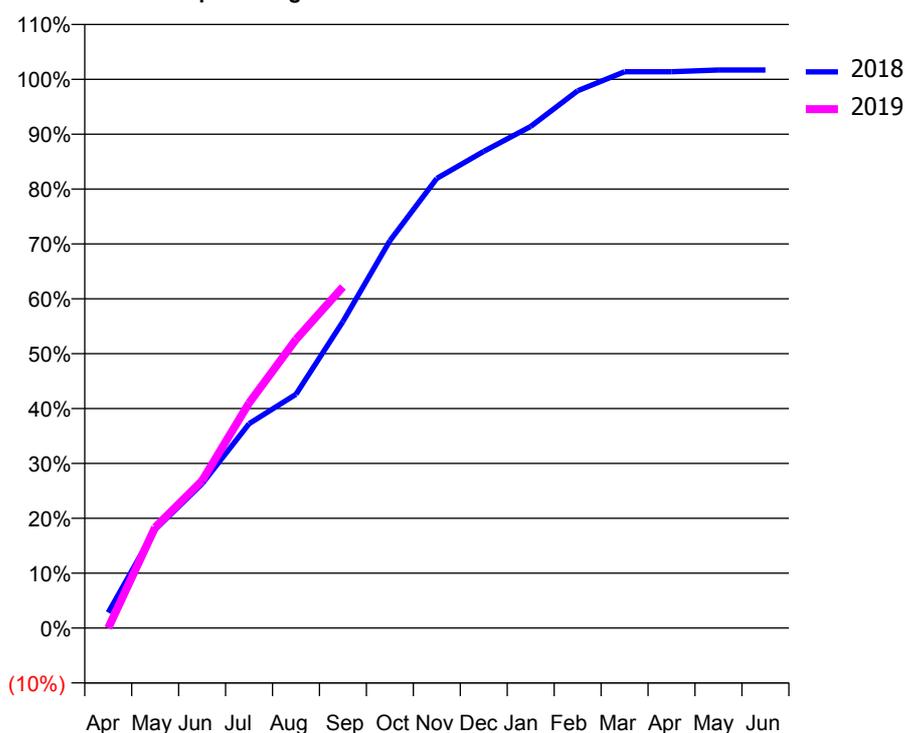
Q69 - Vital Signs Orthodontic At a Glance Contract Report for 105279/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | PCORTHO Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,803 |
| Contract start date | 01/01/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £436,666.50 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.11 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 193 | 0 |
| May | 1,165 | 1,223 | 1,249 |
| June | 2,074 | 1,789 | 1,826 |
| July | 2,646 | 2,533 | 2,791 |
| August | 2,992 | 2,898 | 3,579 |
| September | 3,693 | 3,799 | 4,228 |
| October | 4,086 | 4,802 | |
| November | 4,690 | 5,574 | |
| December | 5,243 | 5,910 | |
| January | 5,592 | 6,218 | |
| February | 6,006 | 6,660 | |
| March | 6,665 | 6,897 | |
| April | 6,815 | 6,897 | |
| May | 6,836 | 6,918 | |
| June | 6,836 | 6,918 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 323 | 943 | 34.3% | 50.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 91 | 943 | 9.7% | 11.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 529 | 943 | 56.1% | 37.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 323 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 323 | N/A | 2.5% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 294 | 323 | 91.0% | 80.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 29 | 323 | 9.0% | 16.0% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 259 | 300 | 86.3% | 73.1% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 29 | 300 | 9.7% | 6.0% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 11 | 11 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

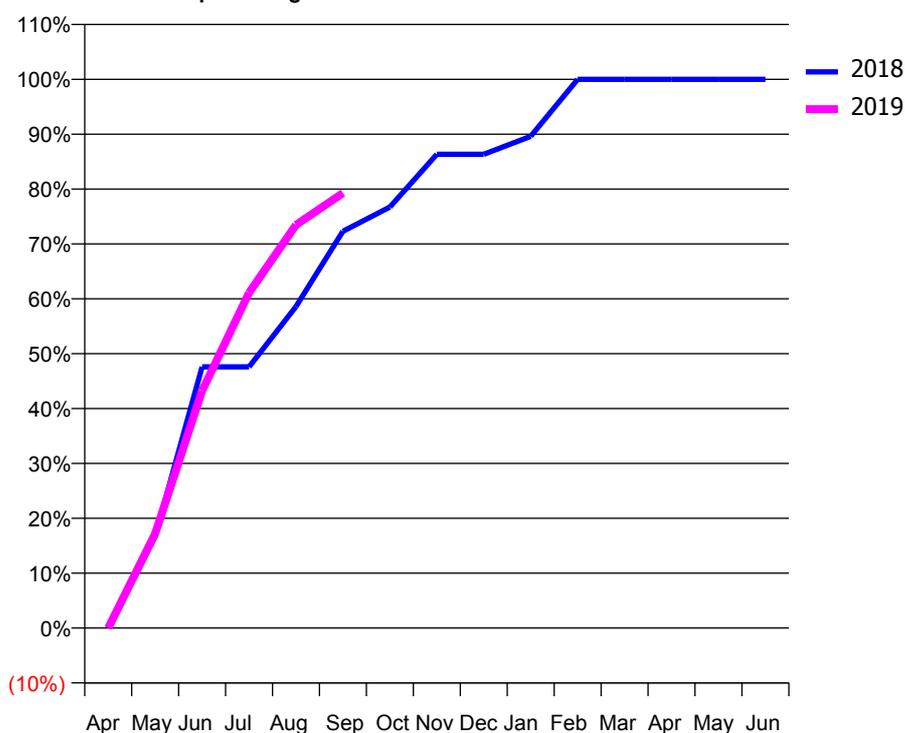
Q69 - Vital Signs Orthodontic At a Glance Contract Report for 109576/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Impressions Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,579 |
| Contract start date | 10/12/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £229,726.50 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 448 | 600 | 615 |
| June | 1,447 | 1,704 | 1,547 |
| July | 1,652 | 1,704 | 2,187 |
| August | 2,326 | 2,097 | 2,629 |
| September | 3,010 | 2,588 | 2,837 |
| October | 3,542 | 2,746 | |
| November | 3,542 | 3,090 | |
| December | 3,542 | 3,090 | |
| January | 3,566 | 3,207 | |
| February | 3,566 | 3,579 | |
| March | 3,566 | 3,579 | |
| April | 3,579 | 3,579 | |
| May | 3,579 | 3,579 | |
| June | 3,579 | 3,579 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 169 | 448 | 37.7% | 50.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 113 | 448 | 25.2% | 11.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 166 | 448 | 37.1% | 37.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 169 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 169 | 0.6% | 2.5% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 142 | 169 | 84.0% | 80.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 26 | 169 | 15.4% | 16.0% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 230 | 253 | 90.9% | 73.1% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 17 | 253 | 6.7% | 6.0% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 11 | 11 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

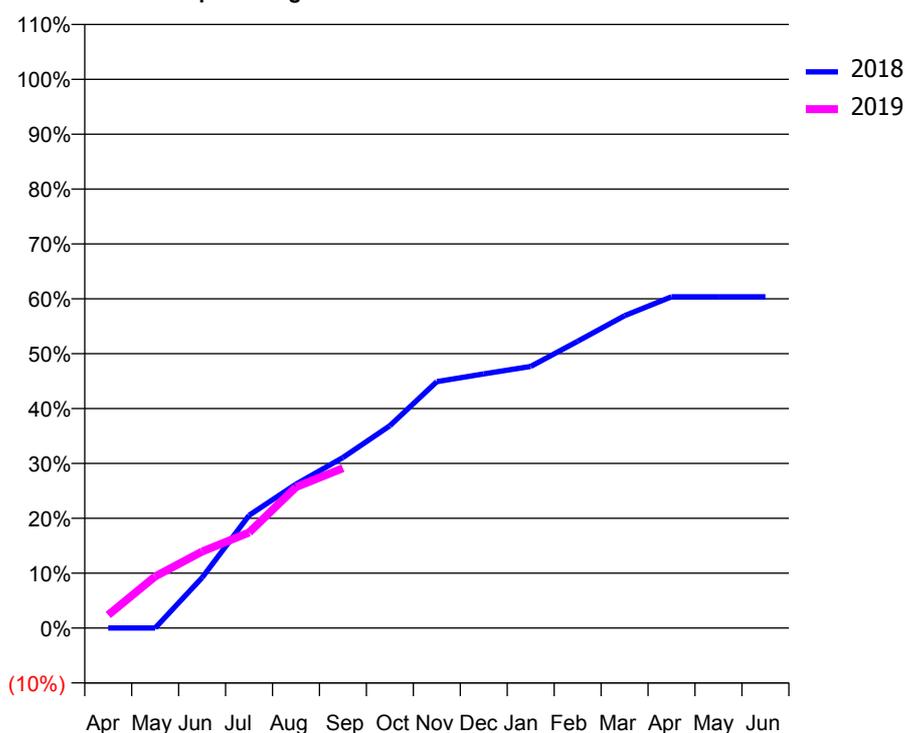
Q69 - Vital Signs Orthodontic At a Glance Contract Report for 154601/0013 - September 2018

| | | | |
|----------------------|-------------------------------------|---|-------|
| Name or company name | Oxfordshire Priority Dental Service | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,850 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £1.01 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 126 | 0 | 44 |
| May | 189 | 0 | 174 |
| June | 189 | 170 | 258 |
| July | 315 | 380 | 322 |
| August | 441 | 485 | 475 |
| September | 546 | 575 | 539 |
| October | 693 | 682 | |
| November | 756 | 831 | |
| December | 842 | 857 | |
| January | 927 | 882 | |
| February | 927 | 967 | |
| March | 928 | 1,053 | |
| April | 929 | 1,117 | |
| May | 929 | 1,117 | |
| June | 950 | 1,117 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 56 | 80 | 70.0% | 50.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 11 | 80 | 13.8% | 11.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 13 | 80 | 16.3% | 37.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 56 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 56 | N/A | 2.5% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 22 | 56 | 39.3% | 80.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 34 | 56 | 60.7% | 16.0% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 30 | 42 | 71.4% | 73.1% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 42 | 4.8% | 6.0% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

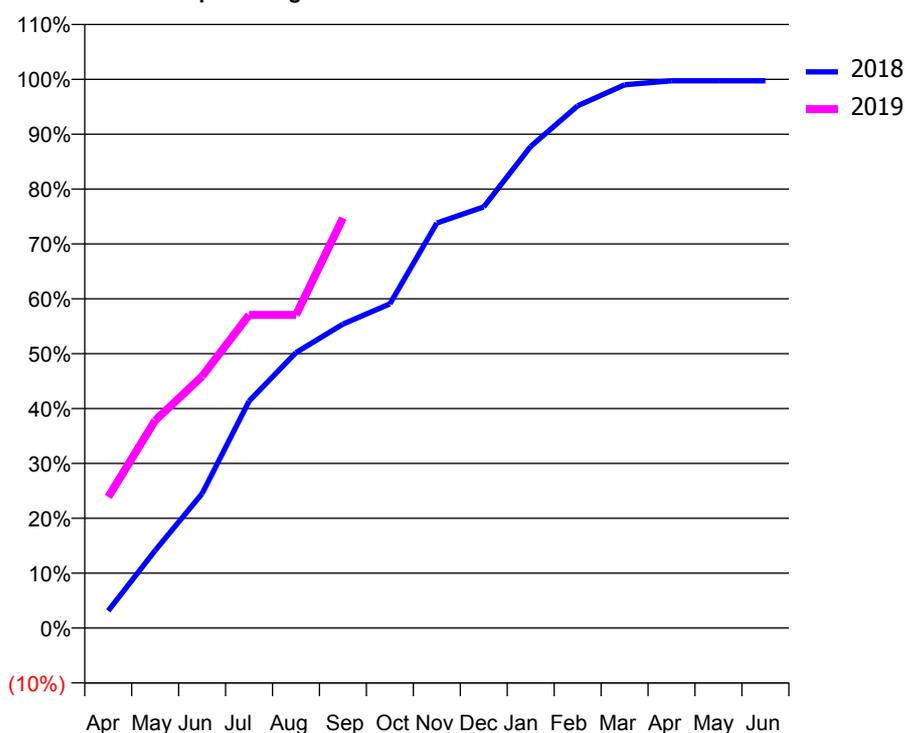
Q69 - Vital Signs Orthodontic At a Glance Contract Report for 169110/0003 - September 2018

| | | | |
|----------------------|----------------------------|---|-------------|
| Name or company name | Dentalign Orthodontics LLP | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,867 |
| Contract start date | 01/05/2007 | Carry forward orthodontic activity (UOA) | 8 |
| Contract end date | 31/03/2019 | Baseline contract value | £184,025.12 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 45 | 90 | 685 |
| May | 751 | 405 | 1,084 |
| June | 835 | 702 | 1,315 |
| July | 1,135 | 1,186 | 1,636 |
| August | 1,456 | 1,439 | 1,636 |
| September | 1,690 | 1,588 | 2,142 |
| October | 1,965 | 1,694 | |
| November | 2,301 | 2,116 | |
| December | 2,491 | 2,200 | |
| January | 2,680 | 2,516 | |
| February | 2,828 | 2,728 | |
| March | 2,851 | 2,838 | |
| April | 2,872 | 2,859 | |
| May | 2,851 | 2,859 | |
| June | 2,851 | 2,859 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 165 | 176 | 93.8% | 50.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 176 | 0.0% | 11.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 11 | 176 | 6.3% | 37.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 165 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 165 | 0.6% | 2.5% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 154 | 165 | 93.3% | 80.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 10 | 165 | 6.1% | 16.0% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 4 | 166 | 2.4% | 73.1% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 166 | 0.6% | 6.0% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

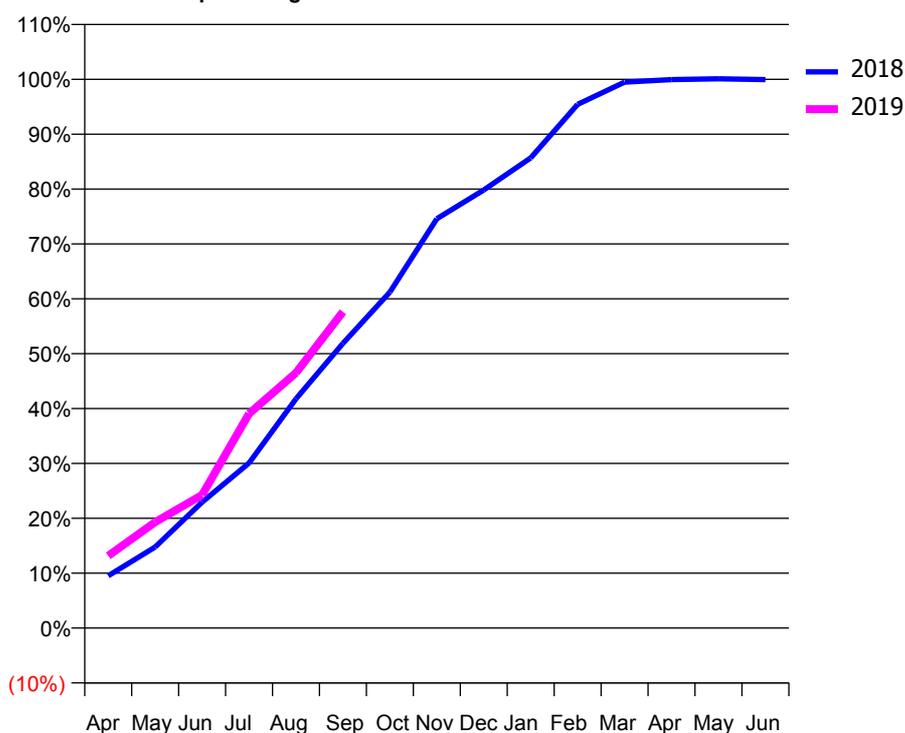
Q69 - Vital Signs Orthodontic At a Glance Contract Report for 169110/0010 - September 2018

| | | | |
|----------------------|----------------------------|---|-------------|
| Name or company name | Dentalign Orthodontics LLP | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 13,657 |
| Contract start date | 01/04/2013 | Carry forward orthodontic activity (UOA) | 9 |
| Contract end date | 31/03/2019 | Baseline contract value | £876,516.09 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 8.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 1,550 | 1,302 | 1,797 |
| May | 2,458 | 2,016 | 2,637 |
| June | 3,025 | 3,134 | 3,313 |
| July | 4,083 | 4,109 | 5,338 |
| August | 4,965 | 5,706 | 6,350 |
| September | 6,335 | 7,083 | 7,871 |
| October | 7,471 | 8,360 | |
| November | 8,588 | 10,187 | |
| December | 9,915 | 10,901 | |
| January | 10,784 | 11,699 | |
| February | 12,385 | 13,032 | |
| March | 13,510 | 13,585 | |
| April | 13,678 | 13,648 | |
| May | 13,657 | 13,669 | |
| June | 13,657 | 13,648 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 702 | 708 | 99.2% | 50.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 708 | 0.1% | 11.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 5 | 708 | 0.7% | 37.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 702 | 0.1% | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 702 | 0.4% | 2.5% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 532 | 702 | 75.8% | 80.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 108 | 702 | 15.4% | 16.0% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 70 | 594 | 11.8% | 73.1% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 33 | 594 | 5.6% | 6.0% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 10 | 11 | 90.9% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

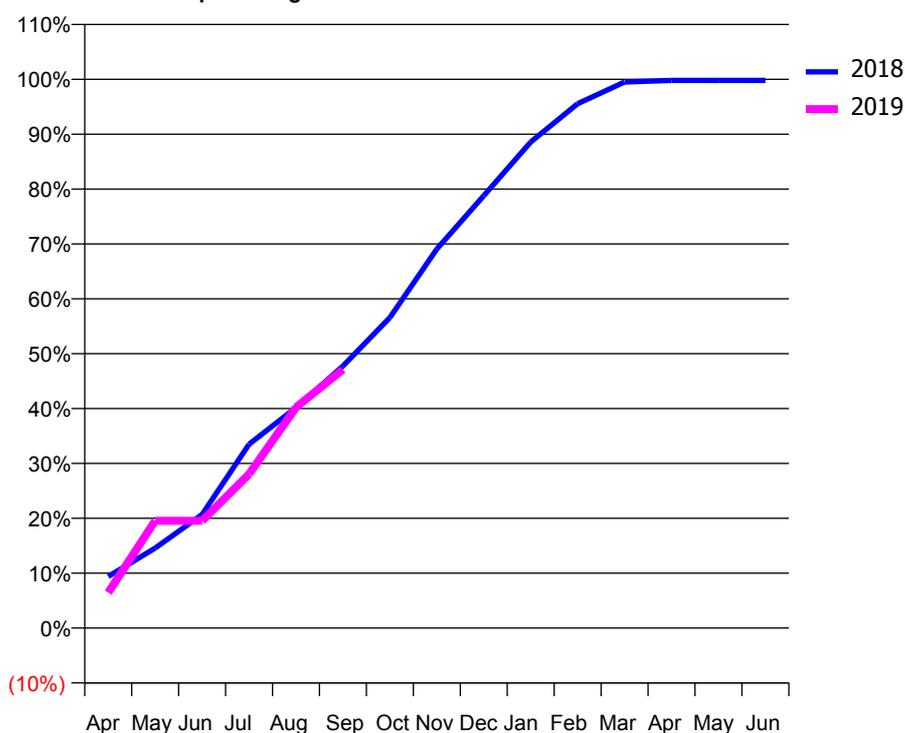
Q69 - Vital Signs Orthodontic At a Glance Contract Report for 169110/0011 - September 2018

| | | | |
|----------------------|----------------------------|---|-------------|
| Name or company name | Dentalign Orthodontics LLP | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,929 |
| Contract start date | 01/04/2013 | Carry forward orthodontic activity (UOA) | 14 |
| Contract end date | 31/03/2019 | Baseline contract value | £444,726.95 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 564 | 652 | 448 |
| May | 1,490 | 1,009 | 1,355 |
| June | 1,790 | 1,434 | 1,355 |
| July | 2,448 | 2,321 | 1,945 |
| August | 2,890 | 2,783 | 2,787 |
| September | 3,379 | 3,309 | 3,264 |
| October | 3,988 | 3,921 | |
| November | 4,473 | 4,786 | |
| December | 4,919 | 5,459 | |
| January | 5,195 | 6,136 | |
| February | 6,124 | 6,621 | |
| March | 6,881 | 6,894 | |
| April | 6,923 | 6,915 | |
| May | 6,944 | 6,915 | |
| June | 6,965 | 6,915 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 325 | 384 | 84.6% | 50.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 6 | 384 | 1.6% | 11.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 53 | 384 | 13.8% | 37.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 325 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 25 | 325 | 7.7% | 2.5% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 220 | 325 | 67.7% | 80.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 77 | 325 | 23.7% | 16.0% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 198 | 271 | 73.1% | 73.1% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 10 | 271 | 3.7% | 6.0% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 9 | 88.9% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

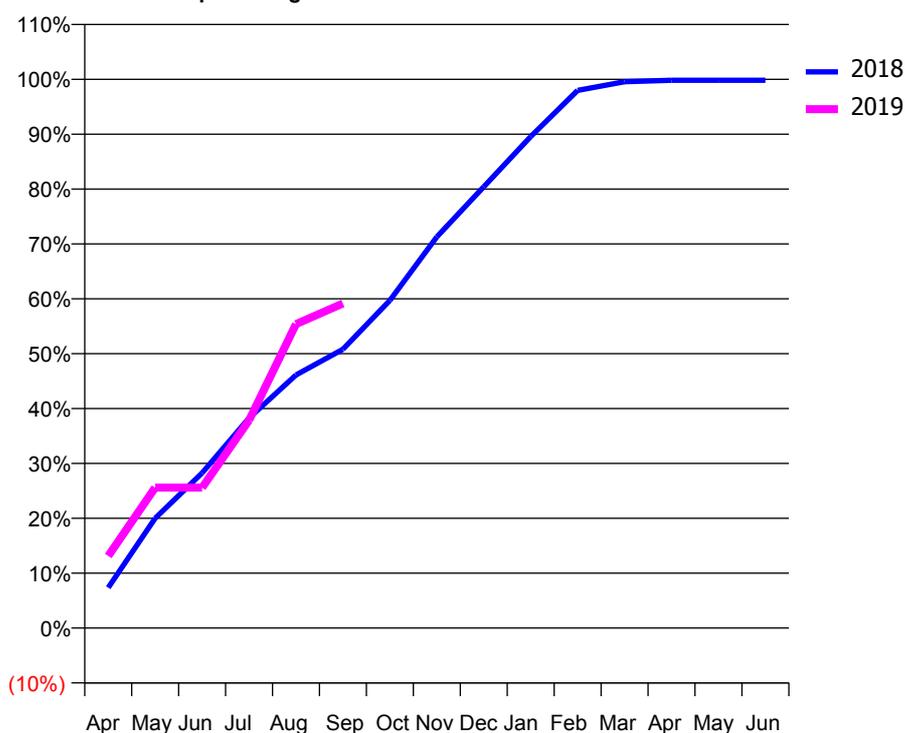
Q69 - Vital Signs Orthodontic At a Glance Contract Report for 169110/0012 - September 2018

| | | | |
|----------------------|----------------------------|---|-------------|
| Name or company name | Dentalign Orthodontics LLP | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 9,474 |
| Contract start date | 01/04/2013 | Carry forward orthodontic activity (UOA) | 16 |
| Contract end date | 31/03/2019 | Baseline contract value | £608,065.28 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.8 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 445 | 698 | 1,244 |
| May | 1,682 | 1,895 | 2,425 |
| June | 2,186 | 2,677 | 2,425 |
| July | 3,303 | 3,627 | 3,588 |
| August | 3,834 | 4,370 | 5,247 |
| September | 4,939 | 4,812 | 5,604 |
| October | 5,824 | 5,657 | |
| November | 6,794 | 6,753 | |
| December | 7,701 | 7,618 | |
| January | 8,227 | 8,484 | |
| February | 9,069 | 9,282 | |
| March | 9,497 | 9,433 | |
| April | 9,458 | 9,458 | |
| May | 9,458 | 9,458 | |
| June | 9,458 | 9,458 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 498 | 501 | 99.4% | 50.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 501 | 0.0% | 11.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 3 | 501 | 0.6% | 37.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 498 | 0.2% | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 27 | 498 | 5.4% | 2.5% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 388 | 498 | 77.9% | 80.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 81 | 498 | 16.3% | 16.0% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 170 | 400 | 42.5% | 73.1% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 11 | 400 | 2.8% | 6.0% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

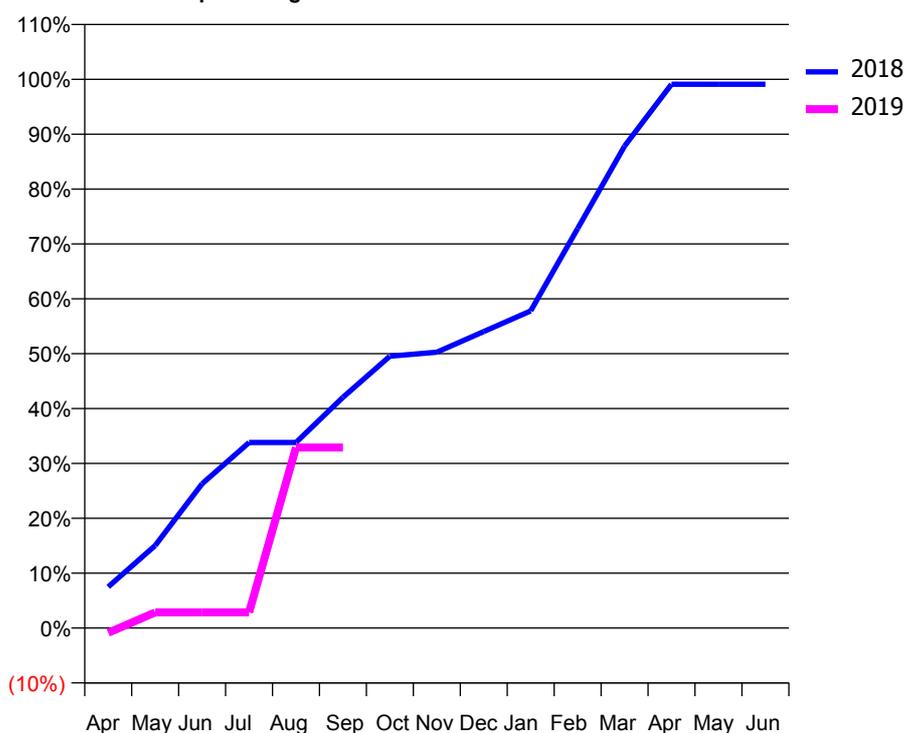
Q69 - Vital Signs Orthodontic At a Glance Contract Report for 169110/0013 - September 2018

| | | | |
|----------------------|----------------------------|---|------------|
| Name or company name | Dentalign Orthodontics LLP | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 559 |
| Contract start date | 01/04/2013 | Carry forward orthodontic activity (UOA) | 5 |
| Contract end date | 31/03/2019 | Baseline contract value | £35,892.57 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -9 | 42 | -5 |
| May | -8 | 84 | 16 |
| June | 34 | 147 | 16 |
| July | 34 | 189 | 16 |
| August | 55 | 189 | 184 |
| September | 97 | 235 | 184 |
| October | 164 | 277 | |
| November | 311 | 281 | |
| December | 374 | 302 | |
| January | 416 | 323 | |
| February | 437 | 407 | |
| March | 479 | 491 | |
| April | 563 | 554 | |
| May | 563 | 554 | |
| June | 563 | 554 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 25 | 25 | 100.0% | 50.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 25 | 0.0% | 11.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 0 | 25 | 0.0% | 37.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 25 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 25 | N/A | 2.5% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 18 | 25 | 72.0% | 80.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 7 | 25 | 28.0% | 16.0% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 6 | 22 | 27.3% | 73.1% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 9 | 22 | 40.9% | 6.0% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

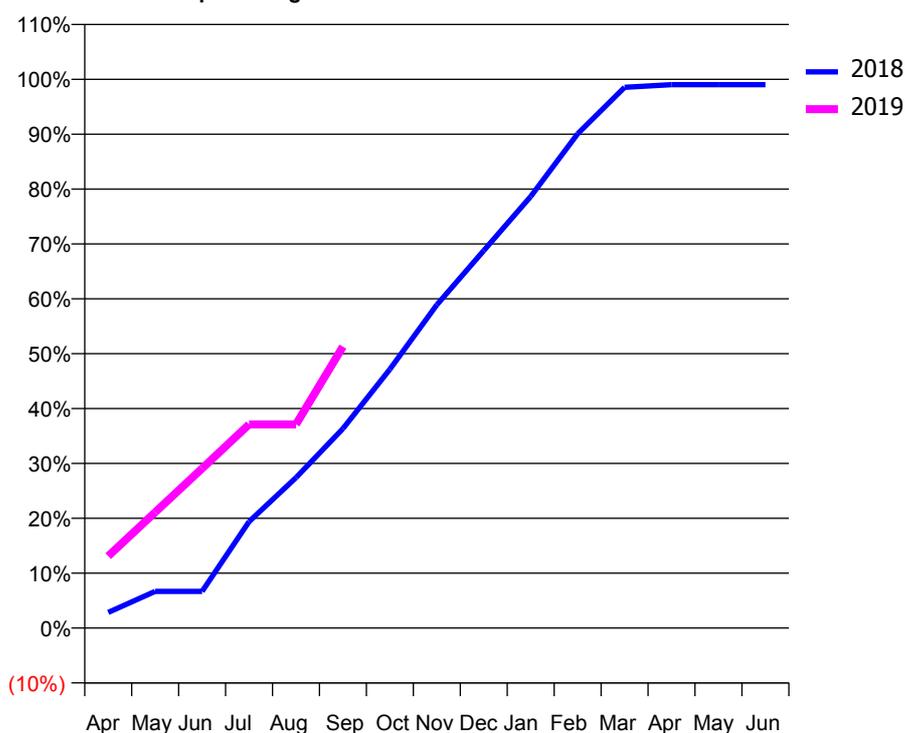
Q69 - Vital Signs Orthodontic At a Glance Contract Report for 169110/0014 - September 2018

| | | | |
|----------------------|----------------------------|---|-------------|
| Name or company name | Dentalign Orthodontics LLP | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,468 |
| Contract start date | 01/04/2013 | Carry forward orthodontic activity (UOA) | 44 |
| Contract end date | 31/03/2019 | Baseline contract value | £286,747.99 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 189 | 127 | 586 |
| May | 947 | 299 | 943 |
| June | 1,136 | 299 | 1,300 |
| July | 1,412 | 867 | 1,658 |
| August | 1,412 | 1,225 | 1,658 |
| September | 2,168 | 1,624 | 2,292 |
| October | 2,546 | 2,107 | |
| November | 2,759 | 2,632 | |
| December | 3,099 | 3,073 | |
| January | 3,291 | 3,514 | |
| February | 3,736 | 4,024 | |
| March | 4,200 | 4,403 | |
| April | 4,473 | 4,424 | |
| May | 4,473 | 4,424 | |
| June | 4,473 | 4,424 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 246 | 250 | 98.4% | 50.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 250 | 0.0% | 11.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 4 | 250 | 1.6% | 37.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 246 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 8 | 246 | 3.3% | 2.5% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 182 | 246 | 74.0% | 80.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 55 | 246 | 22.4% | 16.0% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 1 | 227 | 0.4% | 73.1% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 18 | 227 | 7.9% | 6.0% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

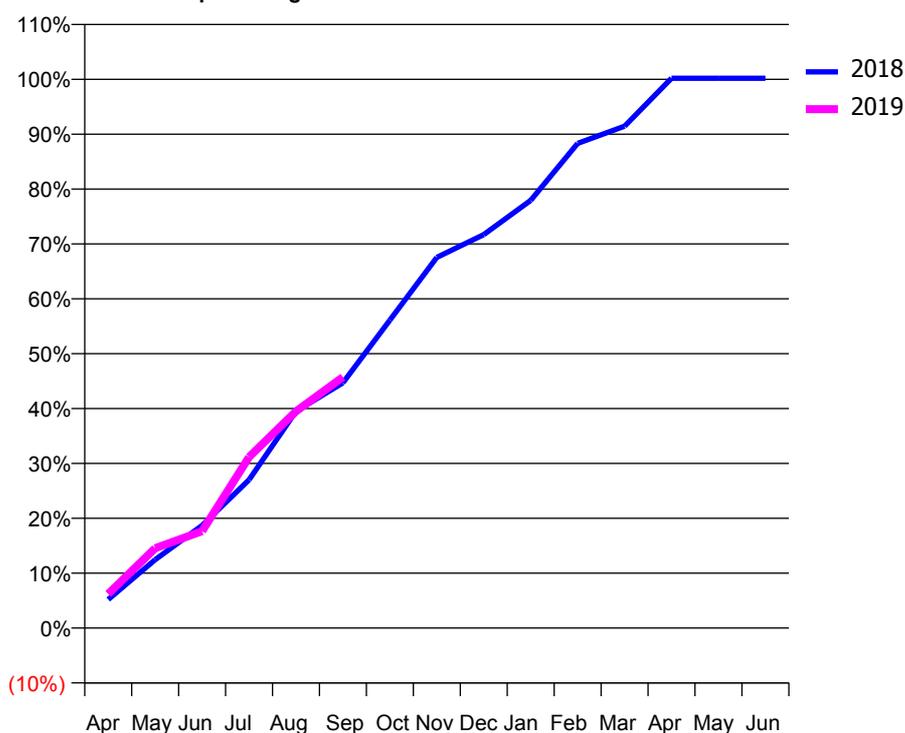
Q69 - Vital Signs Orthodontic At a Glance Contract Report for 180750/0001 - September 2018

| | | | |
|----------------------|-------------------------------|---|-------------|
| Name or company name | MR AL DAVEY AND MR N OROLOGGA | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,021 |
| Contract start date | 01/01/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £129,722.62 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.08 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 112 | 105 | 126 |
| May | 311 | 252 | 294 |
| June | 454 | 378 | 357 |
| July | 616 | 546 | 630 |
| August | 842 | 798 | 798 |
| September | 1,092 | 903 | 924 |
| October | 1,324 | 1,134 | |
| November | 1,647 | 1,365 | |
| December | 1,765 | 1,449 | |
| January | 1,873 | 1,575 | |
| February | 1,999 | 1,785 | |
| March | 2,062 | 1,848 | |
| April | 2,062 | 2,025 | |
| May | 2,062 | 2,025 | |
| June | 2,062 | 2,025 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 97 | 106 | 91.5% | 50.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 106 | 0.0% | 11.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 9 | 106 | 8.5% | 37.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 97 | <i>N/A</i> | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 97 | <i>N/A</i> | 2.5% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 74 | 97 | 76.3% | 80.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 23 | 97 | 23.7% | 16.0% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 186 | 191 | 97.4% | 73.1% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 191 | 2.6% | 6.0% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

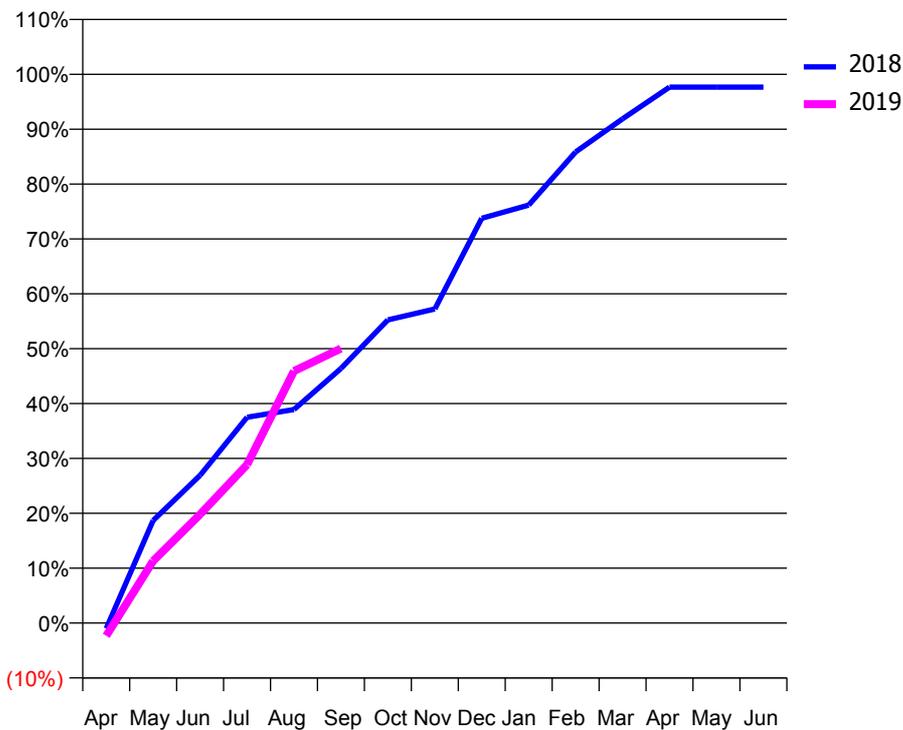
Q69 - Vital Signs Orthodontic At a Glance Contract Report for 183164/0001 - September 2018

| | | | |
|----------------------|--------------------------------|---|-------------|
| Name or company name | Smiles Better Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,736 |
| Contract start date | 01/04/2010 | Carry forward orthodontic activity (UOA) | 157 |
| Contract end date | 31/03/2019 | Baseline contract value | £432,365.96 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.14 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 105 | -68 | -157 |
| May | 874 | 1,259 | 762 |
| June | 1,509 | 1,814 | 1,335 |
| July | 1,890 | 2,526 | 1,944 |
| August | 2,449 | 2,621 | 3,094 |
| September | 2,879 | 3,125 | 3,370 |
| October | 3,658 | 3,722 | |
| November | 4,847 | 3,855 | |
| December | 5,310 | 4,968 | |
| January | 5,979 | 5,131 | |
| February | 6,189 | 5,782 | |
| March | 6,453 | 6,190 | |
| April | 6,666 | 6,579 | |
| May | 6,668 | 6,579 | |
| June | 6,668 | 6,579 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 317 | 888 | 35.7% | 50.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 212 | 888 | 23.9% | 11.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 359 | 888 | 40.4% | 37.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 317 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 317 | 1.6% | 2.5% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 246 | 317 | 77.6% | 80.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 66 | 317 | 20.8% | 16.0% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 188 | 289 | 65.1% | 73.1% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 43 | 289 | 14.9% | 6.0% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 7 | 7 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

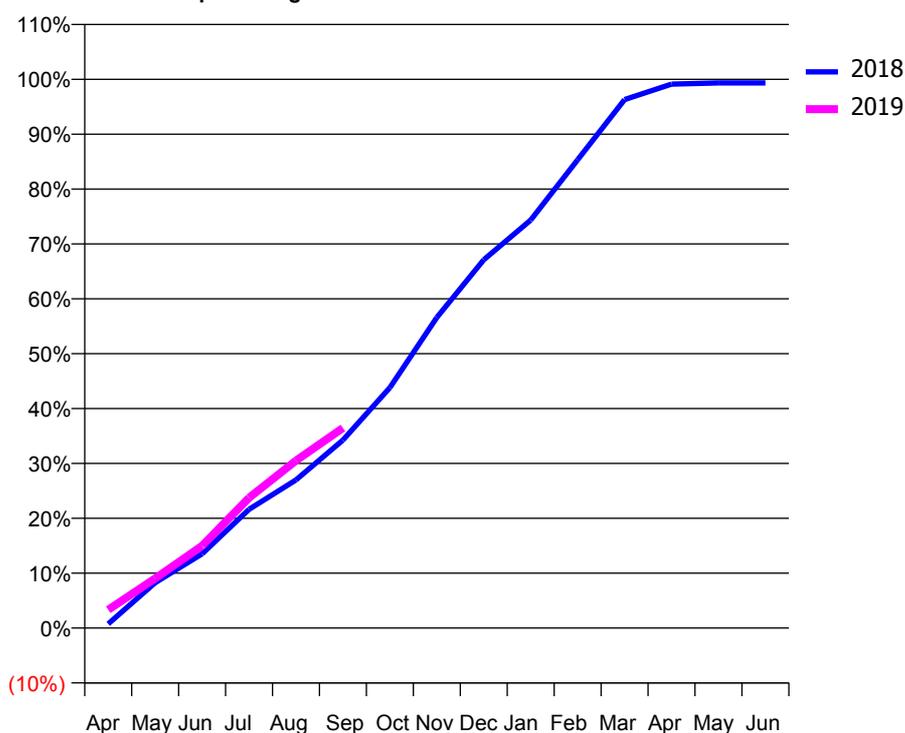
Q69 - Vital Signs Orthodontic At a Glance Contract Report for 184241/0001 - September 2018

| | | | |
|----------------------|----------------------------|---|-------------|
| Name or company name | Newbury Orthodontic Centre | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 11,631 |
| Contract start date | 01/11/2015 | Carry forward orthodontic activity (UOA) | 77 |
| Contract end date | 31/03/2019 | Baseline contract value | £746,517.11 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 448 | 88 | 388 |
| May | 1,359 | 961 | 1,052 |
| June | 2,208 | 1,573 | 1,744 |
| July | 3,381 | 2,516 | 2,761 |
| August | 3,982 | 3,139 | 3,549 |
| September | 4,583 | 3,983 | 4,241 |
| October | 5,468 | 5,096 | |
| November | 6,636 | 6,585 | |
| December | 7,763 | 7,806 | |
| January | 8,641 | 8,648 | |
| February | 9,184 | 9,925 | |
| March | 10,871 | 11,202 | |
| April | 11,539 | 11,530 | |
| May | 11,539 | 11,553 | |
| June | 11,539 | 11,554 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 547 | 1,072 | 51.0% | 50.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 219 | 1,072 | 20.4% | 11.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 306 | 1,072 | 28.5% | 37.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 547 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 15 | 547 | 2.7% | 2.5% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 441 | 547 | 80.6% | 80.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 89 | 547 | 16.3% | 16.0% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 519 | 548 | 94.7% | 73.1% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 22 | 548 | 4.0% | 6.0% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 26 | 26 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

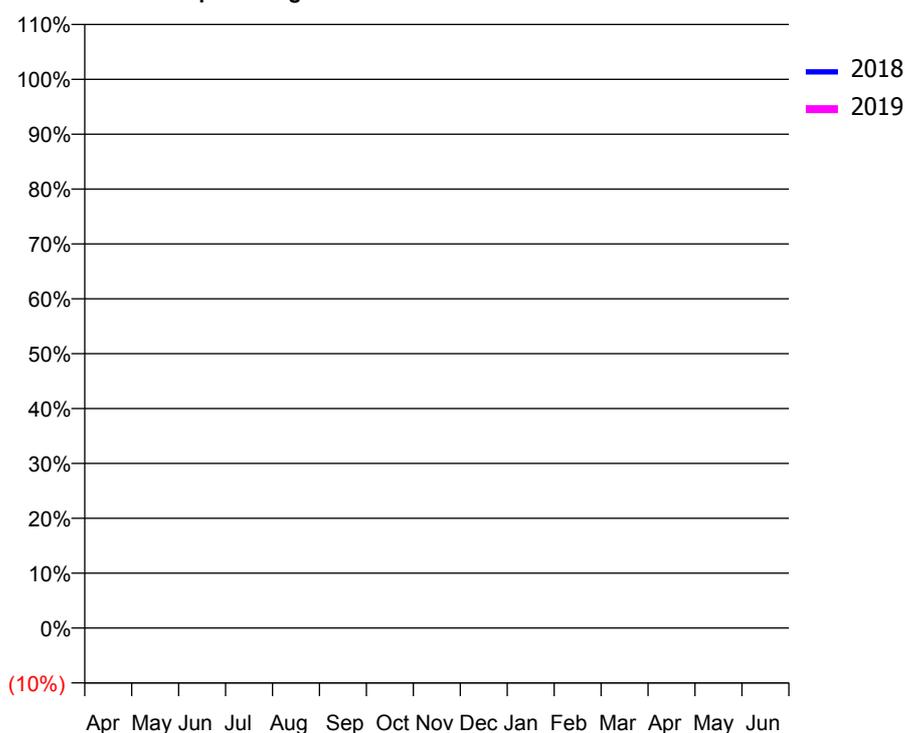
Q69 - Vital Signs Orthodontic At a Glance Contract Report for 186201/0001 - September 2018

| | | | |
|----------------------|---------------------------------|---|---------------|
| Name or company name | Perfect Smile Bracknell Limited | 18/19 Contracted general activity (UDA) | 48,508 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 1,910 |
| Purpose of contract | General | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/11/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £1,219,032.85 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 2 |
| May | 0 | 1 | 2 |
| June | 0 | 1 | 2 |
| July | 0 | 2 | 2 |
| August | 0 | 3 | 2 |
| September | 0 | 3 | 2 |
| October | 0 | 3 | |
| November | 0 | 4 | |
| December | 0 | 4 | |
| January | 21 | 4 | |
| February | 21 | 4 | |
| March | 21 | 4 | |
| April | 22 | 5 | |
| May | 22 | 5 | |
| June | 22 | 5 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 0 | 4 | 0.0% | 50.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 1 | 4 | 25.0% | 11.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 3 | 4 | 75.0% | 37.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 0 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 0 | N/A | 2.5% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 0 | N/A | 80.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 0 | N/A | 16.0% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 73.1% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 6.0% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

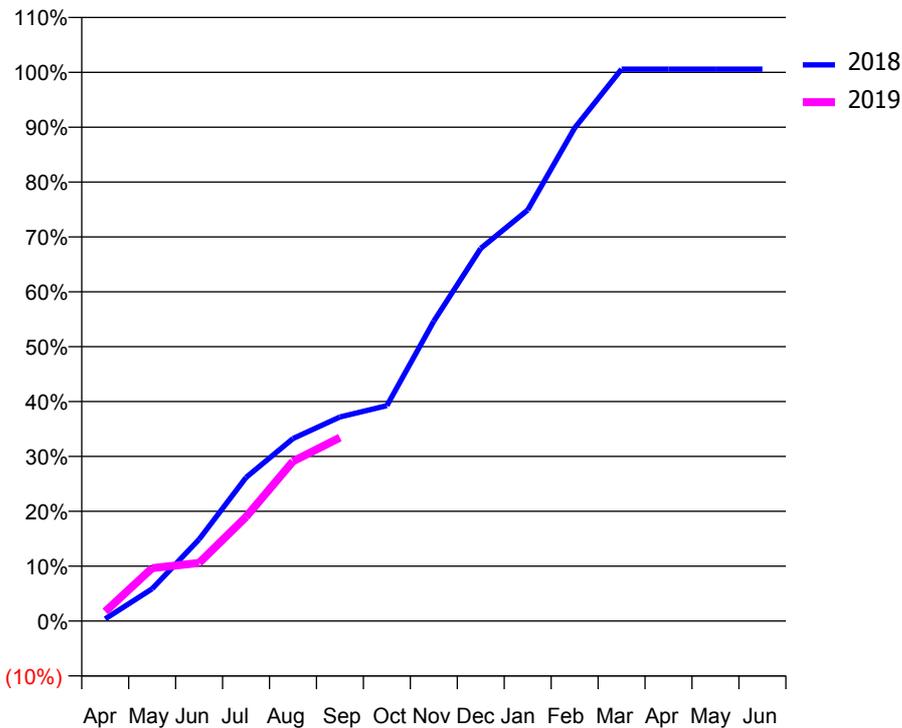
Q69 - Vital Signs Orthodontic At a Glance Contract Report for 186872/0004 - September 2018

| | | | |
|----------------------|---------------------|---|-------------|
| Name or company name | ORTHOWORLD 2000 LTD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,323 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £341,669.24 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.44 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 58 | 21 | 93 |
| May | 64 | 313 | 514 |
| June | 97 | 793 | 564 |
| July | 149 | 1,393 | 1,011 |
| August | 242 | 1,770 | 1,550 |
| September | 356 | 1,980 | 1,780 |
| October | 591 | 2,090 | |
| November | 677 | 2,909 | |
| December | 1,152 | 3,615 | |
| January | 1,222 | 3,987 | |
| February | 1,581 | 4,783 | |
| March | 2,323 | 5,354 | |
| April | 5,325 | 5,354 | |
| May | 5,325 | 5,354 | |
| June | 5,325 | 5,354 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 230 | 605 | 38.0% | 50.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 48 | 605 | 7.9% | 11.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 327 | 605 | 54.0% | 37.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 230 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 230 | 1.3% | 2.5% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 181 | 230 | 78.7% | 80.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 46 | 230 | 20.0% | 16.0% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 194 | 254 | 76.4% | 73.1% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 36 | 254 | 14.2% | 6.0% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 7 | 85.7% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

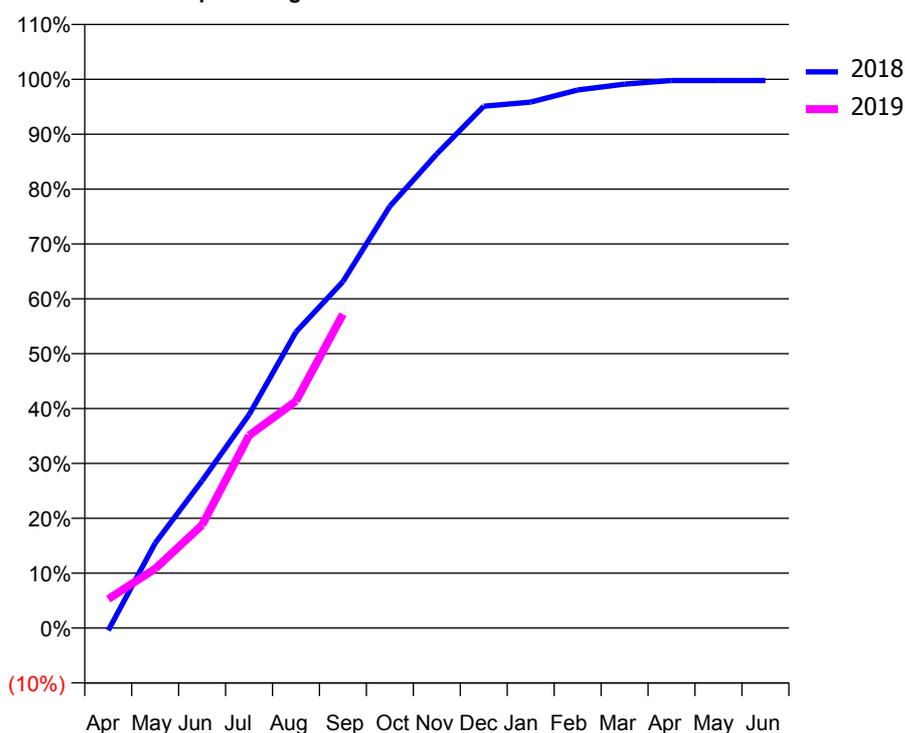
Q69 - Vital Signs Orthodontic At a Glance Contract Report for 193607/0001 - September 2018

| | | | |
|----------------------|--------------------|---|-------------|
| Name or company name | Witney Brace Place | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 6,487 |
| Contract start date | 12/12/2011 | Carry forward orthodontic activity (UOA) | 15 |
| Contract end date | 31/03/2019 | Baseline contract value | £416,383.31 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.14 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 225 | -29 | 342 |
| May | 666 | 1,003 | 701 |
| June | 666 | 1,742 | 1,218 |
| July | 2,078 | 2,523 | 2,277 |
| August | 2,463 | 3,501 | 2,684 |
| September | 3,441 | 4,095 | 3,710 |
| October | 4,375 | 4,987 | |
| November | 5,081 | 5,605 | |
| December | 5,454 | 6,169 | |
| January | 5,957 | 6,218 | |
| February | 6,182 | 6,361 | |
| March | 6,458 | 6,430 | |
| April | 6,458 | 6,472 | |
| May | 6,458 | 6,472 | |
| June | 6,458 | 6,472 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 273 | 727 | 37.6% | 50.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 94 | 727 | 12.9% | 11.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 360 | 727 | 49.5% | 37.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 273 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 23 | 273 | 8.4% | 2.5% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 210 | 273 | 76.9% | 80.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 39 | 273 | 14.3% | 16.0% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 171 | 311 | 55.0% | 73.1% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 17 | 311 | 5.5% | 6.0% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 11 | 12 | 91.7% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

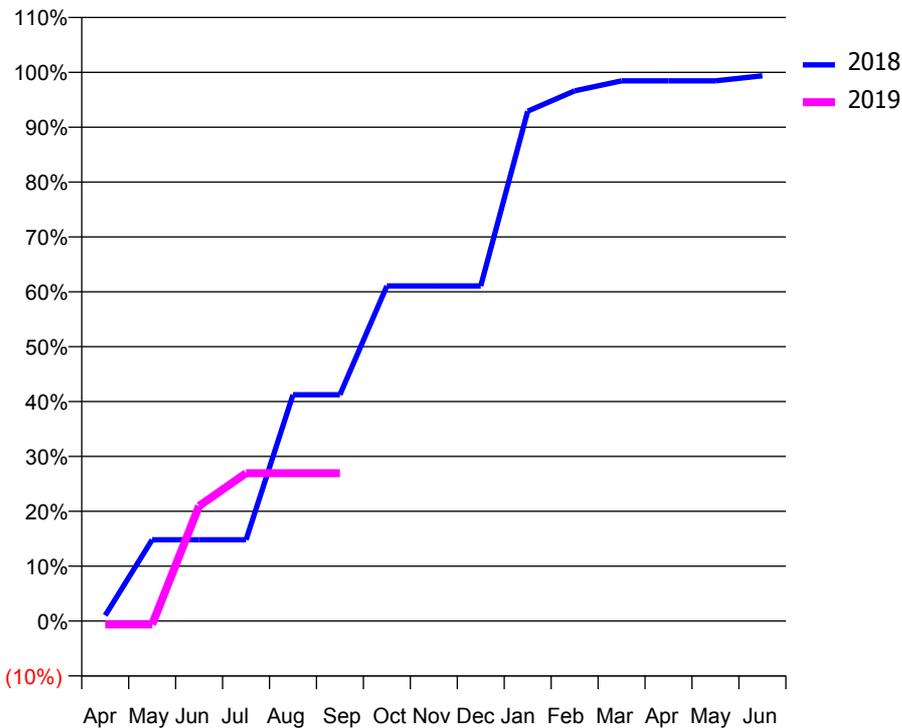
Q69 - Vital Signs Orthodontic At a Glance Contract Report for 195332/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Oxford Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,784 |
| Contract start date | 01/10/2015 | Carry forward orthodontic activity (UOA) | 50 |
| Contract end date | 31/03/2019 | Baseline contract value | £499,634.29 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 52 | 80 | -50 |
| May | 439 | 1,154 | -50 |
| June | 439 | 1,154 | 1,633 |
| July | 1,446 | 1,154 | 2,098 |
| August | 1,446 | 3,210 | 2,098 |
| September | 1,446 | 3,210 | 2,098 |
| October | 2,428 | 4,753 | |
| November | 2,428 | 4,753 | |
| December | 2,428 | 4,753 | |
| January | 6,338 | 7,231 | |
| February | 6,848 | 7,521 | |
| March | 7,554 | 7,662 | |
| April | 7,759 | 7,662 | |
| May | 7,759 | 7,662 | |
| June | 7,759 | 7,734 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 298 | 813 | 36.7% | 50.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 287 | 813 | 35.3% | 11.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 228 | 813 | 28.0% | 37.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 298 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 8 | 298 | 2.7% | 2.5% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 240 | 298 | 80.5% | 80.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 50 | 298 | 16.8% | 16.0% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 248 | 277 | 89.5% | 73.1% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 13 | 277 | 4.7% | 6.0% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 12 | 12 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

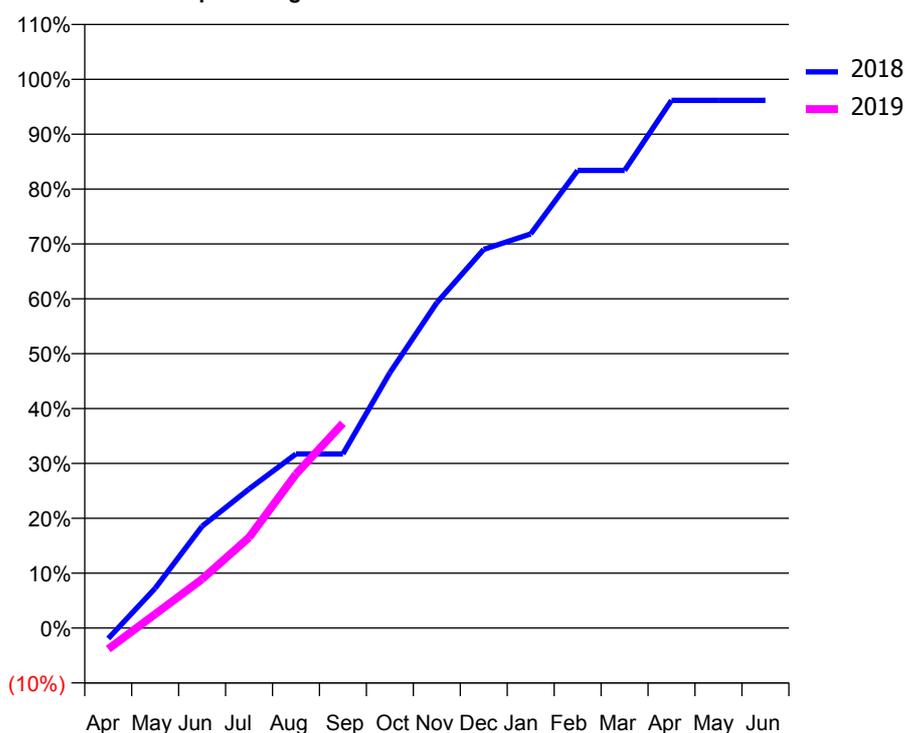
Q69 - Vital Signs Orthodontic At a Glance Contract Report for 196355/0003 - September 2018

| | | | |
|----------------------|-------------------|---|-------------|
| Name or company name | Ortho-Tek Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,265 |
| Contract start date | 01/04/2013 | Carry forward orthodontic activity (UOA) | 202 |
| Contract end date | 31/03/2019 | Baseline contract value | £337,890.51 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -66 | -102 | -202 |
| May | 691 | 381 | 134 |
| June | 1,028 | 977 | 470 |
| July | 1,554 | 1,334 | 869 |
| August | 2,184 | 1,671 | 1,478 |
| September | 2,688 | 1,671 | 1,965 |
| October | 2,814 | 2,449 | |
| November | 3,385 | 3,121 | |
| December | 3,941 | 3,633 | |
| January | 4,197 | 3,781 | |
| February | 4,533 | 4,390 | |
| March | 4,953 | 4,390 | |
| April | 5,142 | 5,062 | |
| May | 5,163 | 5,062 | |
| June | 5,163 | 5,062 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 267 | 267 | 100.0% | 50.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 267 | 0.0% | 11.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 0 | 267 | 0.0% | 37.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 267 | 0.4% | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 14 | 267 | 5.2% | 2.5% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 193 | 267 | 72.3% | 80.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 57 | 267 | 21.3% | 16.0% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 277 | 324 | 85.5% | 73.1% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 37 | 324 | 11.4% | 6.0% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

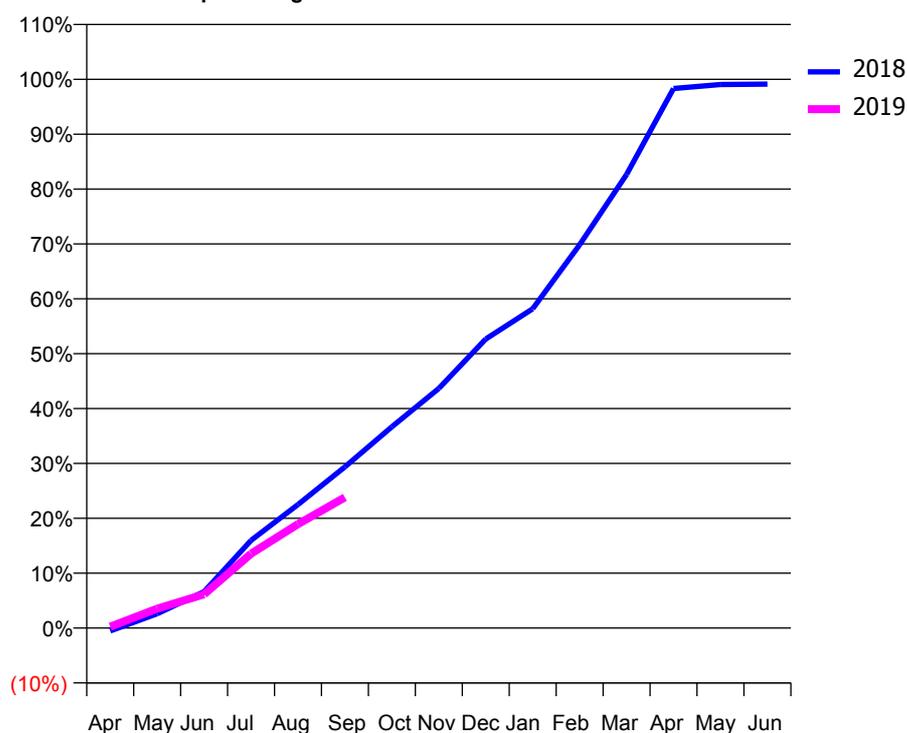
Q69 - Vital Signs Orthodontic At a Glance Contract Report for 234249/0002 - September 2018

| | | | |
|----------------------|--------------------------------------|---|---------------|
| Name or company name | The Orthodontic Centre (Reading) Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 32,639 |
| Contract start date | 01/04/2013 | Carry forward orthodontic activity (UOA) | 285 |
| Contract end date | 31/03/2019 | Baseline contract value | £2,094,812.44 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 16.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 398 | -180 | 87 |
| May | 2,256 | 855 | 1,155 |
| June | 3,952 | 2,166 | 2,005 |
| July | 5,909 | 5,214 | 4,420 |
| August | 7,813 | 7,350 | 6,180 |
| September | 10,005 | 9,586 | 7,771 |
| October | 11,818 | 11,971 | |
| November | 13,737 | 14,253 | |
| December | 16,614 | 17,195 | |
| January | 18,758 | 18,988 | |
| February | 21,659 | 22,800 | |
| March | 27,750 | 26,980 | |
| April | 32,087 | 32,094 | |
| May | 32,219 | 32,329 | |
| June | 32,227 | 32,354 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 1,408 | 3,139 | 44.9% | 50.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 496 | 3,139 | 15.8% | 11.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 1,235 | 3,139 | 39.3% | 37.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 1,408 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 15 | 1,408 | 1.1% | 2.5% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 1,207 | 1,408 | 85.7% | 80.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 165 | 1,408 | 11.7% | 16.0% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 1,151 | 1,258 | 91.5% | 73.1% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 33 | 1,258 | 2.6% | 6.0% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 30 | 31 | 96.8% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

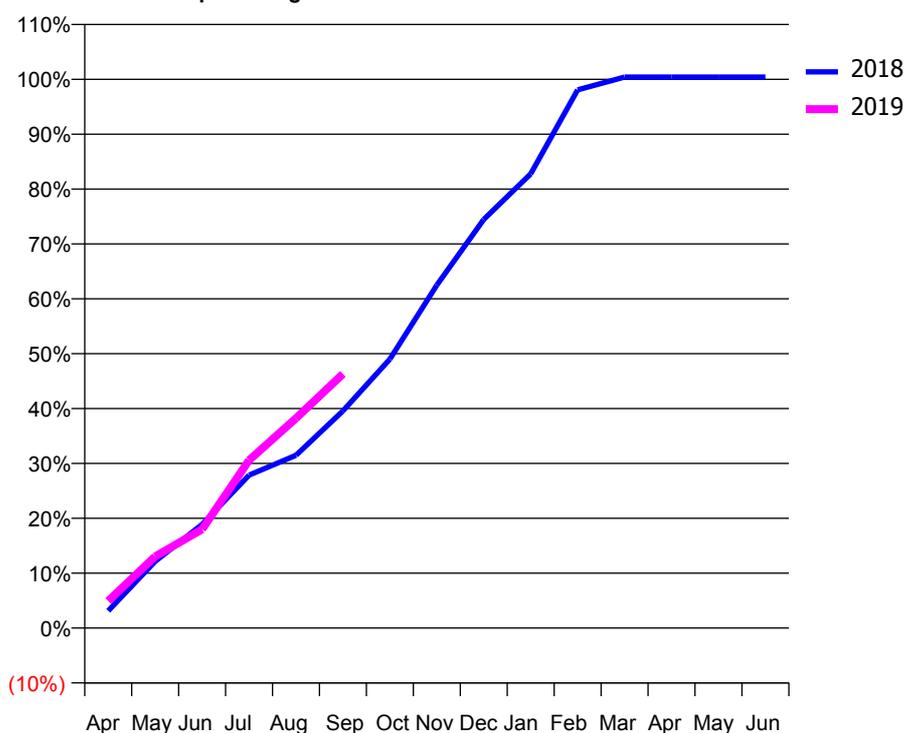
Q69 - Vital Signs Orthodontic At a Glance Contract Report for 274895/0002 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR AL DAVEY | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,670 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £299,754.90 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 144 | 147 | 231 |
| May | 626 | 567 | 609 |
| June | 957 | 882 | 840 |
| July | 1,477 | 1,302 | 1,428 |
| August | 1,957 | 1,470 | 1,785 |
| September | 2,277 | 1,848 | 2,163 |
| October | 2,840 | 2,289 | |
| November | 3,199 | 2,919 | |
| December | 3,460 | 3,477 | |
| January | 3,744 | 3,865 | |
| February | 4,143 | 4,580 | |
| March | 4,669 | 4,689 | |
| April | 4,711 | 4,689 | |
| May | 4,711 | 4,689 | |
| June | 4,711 | 4,689 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 235 | 304 | 77.3% | 50.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 304 | 0.0% | 11.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 69 | 304 | 22.7% | 37.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 235 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 235 | N/A | 2.5% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 196 | 235 | 83.4% | 80.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 39 | 235 | 16.6% | 16.0% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 221 | 248 | 89.1% | 73.1% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 26 | 248 | 10.5% | 6.0% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 14 | 15 | 93.3% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

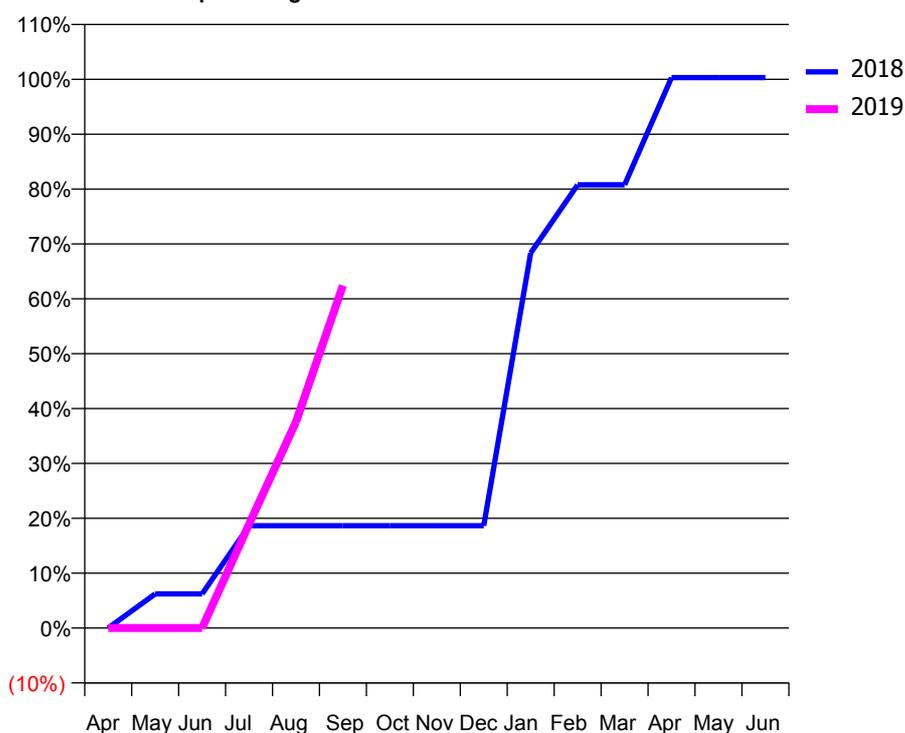
Q69 - Vital Signs Orthodontic At a Glance Contract Report for 321737/0001 - September 2018

| | | | |
|----------------------|---------------|---|------------|
| Name or company name | MISS JA KESKA | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 338 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £21,695.32 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -1 | 0 | 0 |
| May | -1 | 21 | 0 |
| June | 41 | 21 | 0 |
| July | 41 | 63 | 64 |
| August | 41 | 63 | 127 |
| September | 63 | 63 | 211 |
| October | 63 | 63 | |
| November | 63 | 63 | |
| December | 63 | 63 | |
| January | 63 | 231 | |
| February | 294 | 273 | |
| March | 294 | 273 | |
| April | 342 | 339 | |
| May | 342 | 339 | |
| June | 342 | 339 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 23 | 27 | 85.2% | 50.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 27 | 11.1% | 11.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 1 | 27 | 3.7% | 37.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 23 | <i>N/A</i> | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 23 | <i>N/A</i> | 2.5% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 18 | 23 | 78.3% | 80.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 5 | 23 | 21.7% | 16.0% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 13 | 13 | 100.0% | 73.1% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 13 | 0.0% | 6.0% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | <i>N/A</i> | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

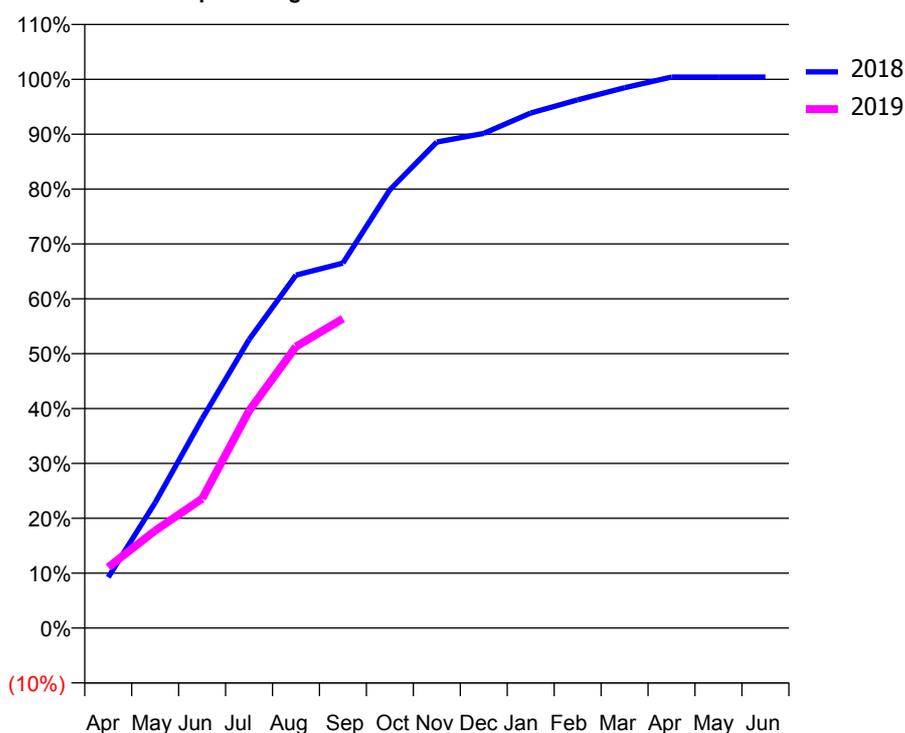
Q69 - Vital Signs Orthodontic At a Glance Contract Report for 351458/0002 - September 2018

| | | | |
|----------------------|--------------------------|---|-------------|
| Name or company name | Temple Square Dental Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,940 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £188,710.79 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 217 | 272 | 326 |
| May | 476 | 672 | 522 |
| June | 656 | 1,121 | 693 |
| July | 957 | 1,546 | 1,164 |
| August | 1,303 | 1,891 | 1,508 |
| September | 1,581 | 1,955 | 1,658 |
| October | 1,837 | 2,348 | |
| November | 2,077 | 2,604 | |
| December | 2,268 | 2,650 | |
| January | 2,629 | 2,759 | |
| February | 2,928 | 2,830 | |
| March | 2,933 | 2,895 | |
| April | 2,933 | 2,952 | |
| May | 2,933 | 2,952 | |
| June | 2,933 | 2,952 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 122 | 232 | 52.6% | 50.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 7 | 232 | 3.0% | 11.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 103 | 232 | 44.4% | 37.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 122 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 122 | 4.1% | 2.5% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 95 | 122 | 77.9% | 80.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 22 | 122 | 18.0% | 16.0% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 113 | 133 | 85.0% | 73.1% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 8 | 133 | 6.0% | 6.0% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 7 | 8 | 87.5% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

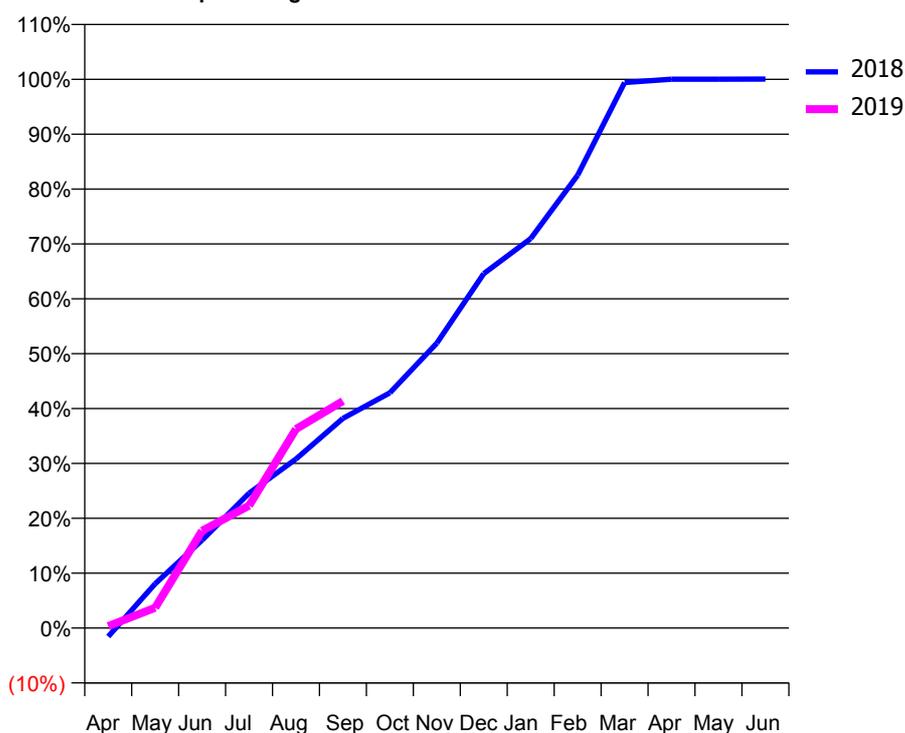
Q69 - Vital Signs Orthodontic At a Glance Contract Report for 657131/0002 - September 2018

| | | | |
|----------------------|--------------|---|---------------|
| Name or company name | MR PO ILORI | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 19,286 |
| Contract start date | 01/04/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £1,237,917.13 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 10.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | -303 | 66 |
| May | 0 | 1,557 | 714 |
| June | 623 | 3,089 | 3,419 |
| July | 2,773 | 4,740 | 4,304 |
| August | 3,438 | 5,942 | 6,994 |
| September | 5,267 | 7,369 | 7,978 |
| October | 6,925 | 8,269 | |
| November | 9,051 | 10,015 | |
| December | 10,381 | 12,456 | |
| January | 12,177 | 13,687 | |
| February | 15,506 | 15,915 | |
| March | 18,344 | 19,172 | |
| April | 18,983 | 19,289 | |
| May | 18,983 | 19,290 | |
| June | 18,983 | 19,293 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 911 | 1,727 | 52.8% | 50.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 13 | 1,727 | 0.8% | 11.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 803 | 1,727 | 46.5% | 37.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 5 | 911 | 0.5% | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 31 | 911 | 3.4% | 2.5% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 671 | 911 | 73.7% | 80.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 203 | 911 | 22.3% | 16.0% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 1,134 | 1,200 | 94.5% | 73.1% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 58 | 1,200 | 4.8% | 6.0% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 23 | 23 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

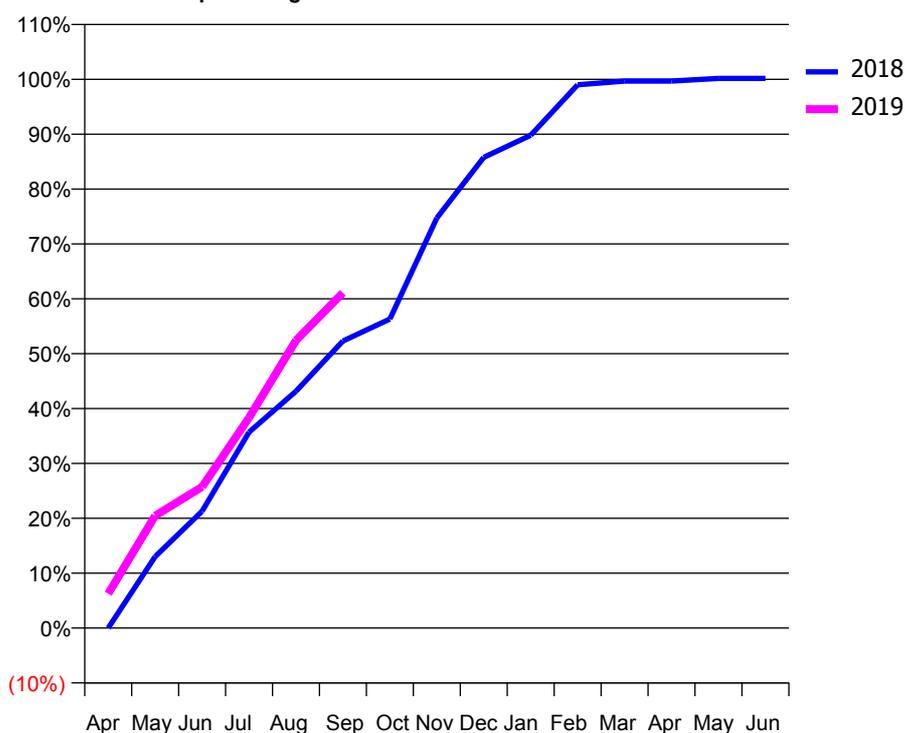
Q69 - Vital Signs Orthodontic At a Glance Contract Report for 754390/0001 - September 2018

| | | | |
|----------------------|-----------------|---|-------------|
| Name or company name | MR MD NORTHWOOD | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 12,740 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £817,746.77 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.47 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 7.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | -93 | 0 | 798 |
| May | 604 | 1,659 | 2,609 |
| June | 799 | 2,714 | 3,280 |
| July | 1,641 | 4,550 | 4,886 |
| August | 3,654 | 5,497 | 6,678 |
| September | 5,373 | 6,665 | 7,783 |
| October | 5,985 | 7,174 | |
| November | 7,012 | 9,520 | |
| December | 8,291 | 10,926 | |
| January | 9,528 | 11,441 | |
| February | 10,441 | 12,612 | |
| March | 12,257 | 12,698 | |
| April | 12,447 | 12,698 | |
| May | 12,763 | 12,761 | |
| June | 12,764 | 12,761 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 601 | 1,859 | 32.3% | 50.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 204 | 1,859 | 11.0% | 11.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 1,054 | 1,859 | 56.7% | 37.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 601 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 6 | 601 | 1.0% | 2.5% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 579 | 601 | 96.3% | 80.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 8 | 601 | 1.3% | 16.0% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 629 | 689 | 91.3% | 73.1% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 31 | 689 | 4.5% | 6.0% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 24 | 24 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

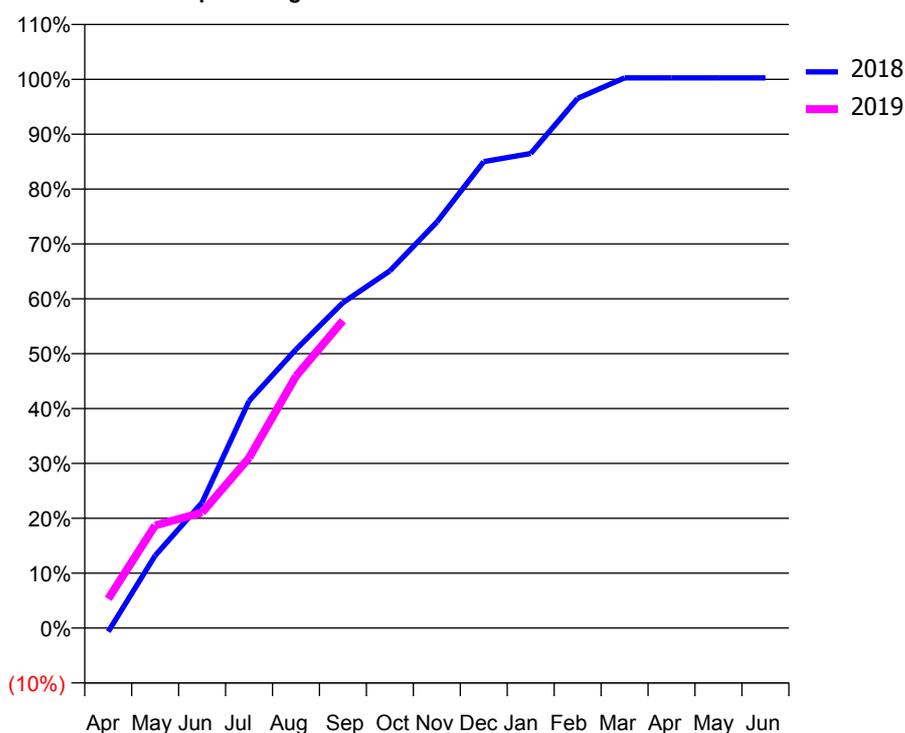
Q69 - Vital Signs Orthodontic At a Glance Contract Report for 754668/0001 - September 2018

| | | | |
|----------------------|---------------|---|-------------|
| Name or company name | MISS FM LEAHY | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,482 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £287,687.67 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.22 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 358 | -30 | 239 |
| May | 741 | 592 | 838 |
| June | 877 | 1,025 | 943 |
| July | 1,276 | 1,855 | 1,391 |
| August | 1,988 | 2,276 | 2,057 |
| September | 2,274 | 2,658 | 2,511 |
| October | 2,565 | 2,918 | |
| November | 3,001 | 3,316 | |
| December | 3,301 | 3,810 | |
| January | 3,604 | 3,876 | |
| February | 3,884 | 4,326 | |
| March | 4,053 | 4,494 | |
| April | 4,074 | 4,494 | |
| May | 4,452 | 4,494 | |
| June | 4,453 | 4,494 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 192 | 575 | 33.4% | 50.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 116 | 575 | 20.2% | 11.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 267 | 575 | 46.4% | 37.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 192 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 8 | 192 | 4.2% | 2.5% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 147 | 192 | 76.6% | 80.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 37 | 192 | 19.3% | 16.0% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 227 | 243 | 93.4% | 73.1% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 8 | 243 | 3.3% | 6.0% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

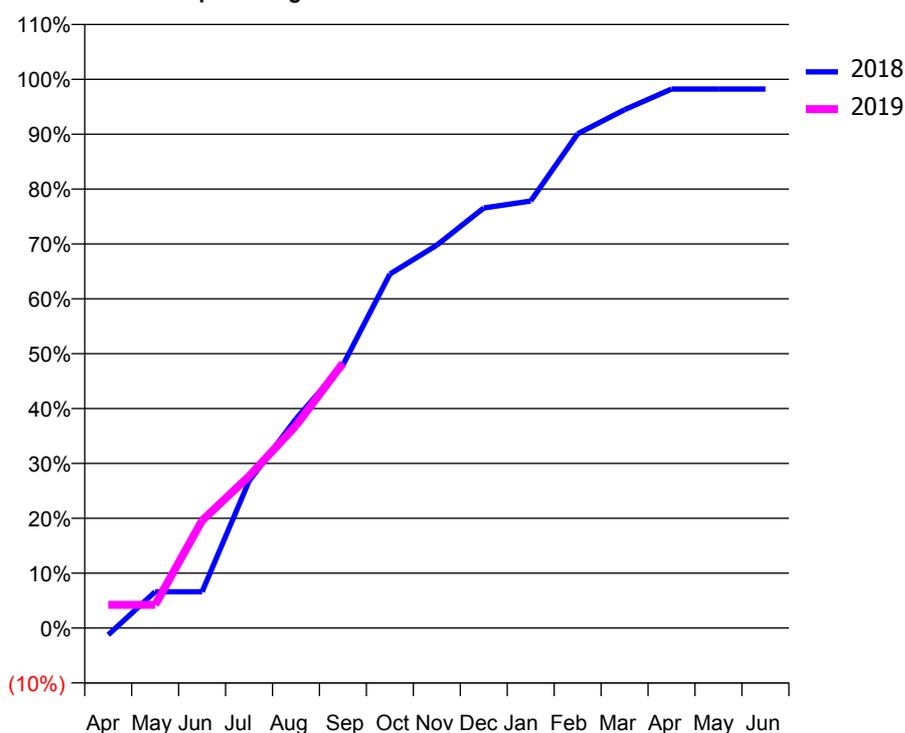
Q69 - Vital Signs Orthodontic At a Glance Contract Report for 775215/0009 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR C PATEL | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,843 |
| Contract start date | 01/04/2013 | Carry forward orthodontic activity (UOA) | 33 |
| Contract end date | 31/03/2019 | Baseline contract value | £118,317.83 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.31 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -3 | -23 | 78 |
| May | 127 | 122 | 78 |
| June | 186 | 122 | 361 |
| July | 398 | 494 | 510 |
| August | 537 | 703 | 680 |
| September | 610 | 883 | 890 |
| October | 916 | 1,189 | |
| November | 1,059 | 1,286 | |
| December | 1,271 | 1,411 | |
| January | 1,381 | 1,434 | |
| February | 1,497 | 1,660 | |
| March | 1,681 | 1,741 | |
| April | 1,774 | 1,810 | |
| May | 1,774 | 1,810 | |
| June | 1,774 | 1,810 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 83 | 205 | 40.5% | 50.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 36 | 205 | 17.6% | 11.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 86 | 205 | 42.0% | 37.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 83 | <i>N/A</i> | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 83 | 2.4% | 2.5% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 68 | 83 | 81.9% | 80.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 13 | 83 | 15.7% | 16.0% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 5 | 65 | 7.7% | 73.1% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 14 | 65 | 21.5% | 6.0% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 4 | 4 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

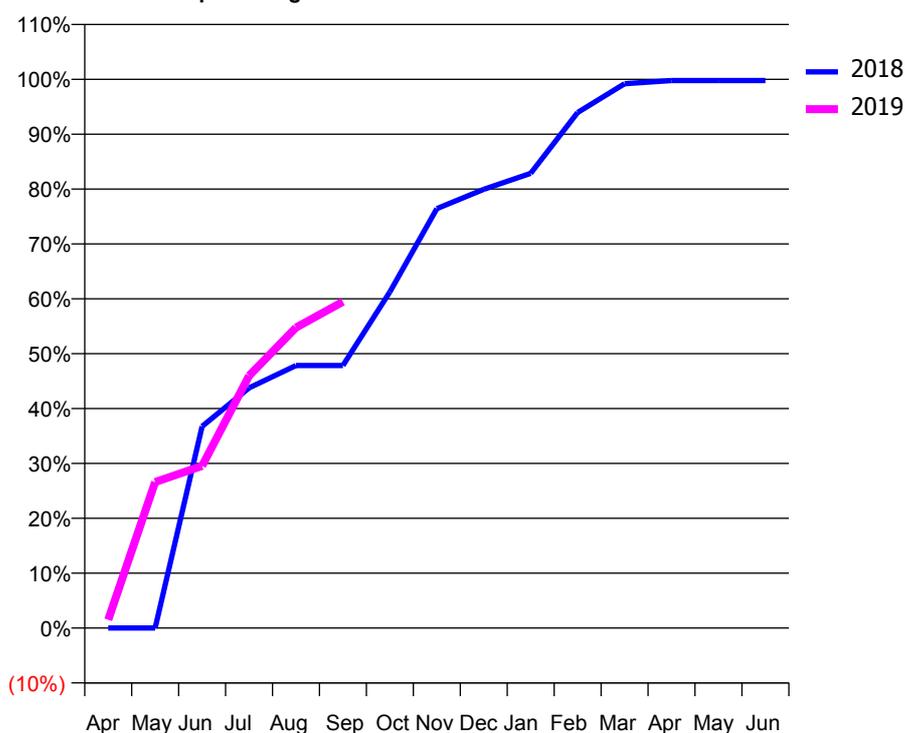
Q69 - Vital Signs Orthodontic At a Glance Contract Report for 803480/0003 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR MY CHEUNG | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,599 |
| Contract start date | 01/04/2013 | Carry forward orthodontic activity (UOA) | 8 |
| Contract end date | 31/03/2019 | Baseline contract value | £230,990.32 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 69 | 0 | 55 |
| May | 323 | 0 | 958 |
| June | 491 | 1,323 | 1,063 |
| July | 974 | 1,575 | 1,655 |
| August | 1,511 | 1,722 | 1,971 |
| September | 1,758 | 1,722 | 2,140 |
| October | 2,227 | 2,205 | |
| November | 2,826 | 2,751 | |
| December | 3,016 | 2,877 | |
| January | 3,122 | 2,982 | |
| February | 3,487 | 3,381 | |
| March | 3,613 | 3,570 | |
| April | 3,613 | 3,591 | |
| May | 3,613 | 3,591 | |
| June | 3,613 | 3,591 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 188 | 266 | 70.7% | 50.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 266 | 0.0% | 11.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 78 | 266 | 29.3% | 37.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 3 | 188 | 1.6% | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 9 | 188 | 4.8% | 2.5% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 145 | 188 | 77.1% | 80.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 31 | 188 | 16.5% | 16.0% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 165 | 174 | 94.8% | 73.1% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 9 | 174 | 5.2% | 6.0% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 6 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

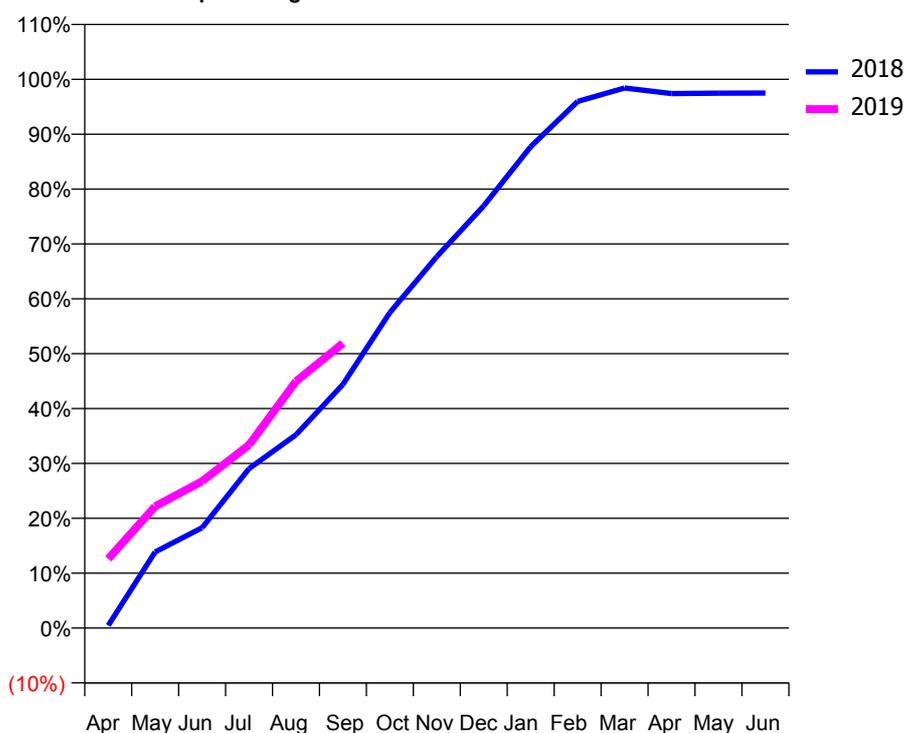
Q69 - Vital Signs Orthodontic At a Glance Contract Report for 839175/0005 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR U BOSE | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,391 |
| Contract start date | 01/04/2013 | Carry forward orthodontic activity (UOA) | 135 |
| Contract end date | 31/03/2019 | Baseline contract value | £346,035.29 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.40 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 118 | 26 | 679 |
| May | 536 | 748 | 1,195 |
| June | 1,105 | 986 | 1,442 |
| July | 1,673 | 1,567 | 1,799 |
| August | 2,186 | 1,899 | 2,424 |
| September | 2,796 | 2,393 | 2,798 |
| October | 3,107 | 3,100 | |
| November | 3,427 | 3,649 | |
| December | 3,608 | 4,148 | |
| January | 4,227 | 4,729 | |
| February | 4,765 | 5,174 | |
| March | 4,963 | 5,306 | |
| April | 5,303 | 5,250 | |
| May | 5,329 | 5,255 | |
| June | 5,332 | 5,256 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 279 | 514 | 54.3% | 50.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 26 | 514 | 5.1% | 11.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 209 | 514 | 40.7% | 37.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 279 | N/A | 0.1% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 8 | 279 | 2.9% | 2.5% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 219 | 279 | 78.5% | 80.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 51 | 279 | 18.3% | 16.0% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 272 | N/A | 73.1% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 38 | 272 | 14.0% | 6.0% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 97.2% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

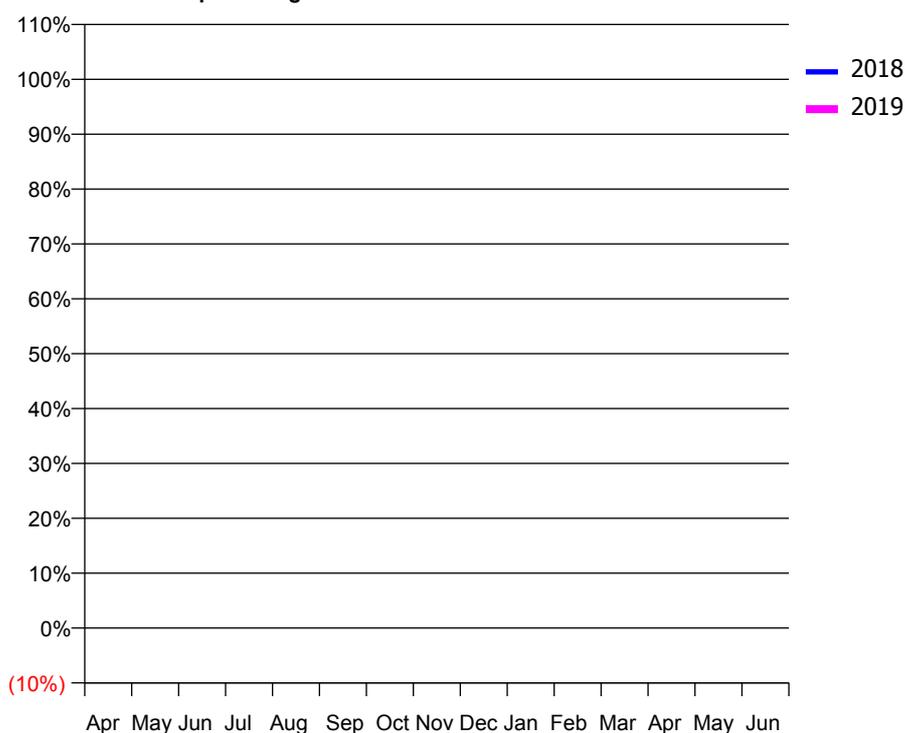
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 101338/0034 - September 2018

| | | | |
|----------------------|--------------------------------|---|-------------|
| Name or company name | Whitecross Dental Care Limited | 18/19 Contracted general activity (UDA) | 34,000 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 822 |
| Purpose of contract | General | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £959,996.05 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 0 |
| June | 0 | 0 | 0 |
| July | 0 | 0 | 1 |
| August | 0 | 0 | 1 |
| September | 0 | 0 | 1 |
| October | 0 | 0 | |
| November | 0 | 0 | |
| December | 0 | 0 | |
| January | 0 | 0 | |
| February | 0 | 0 | |
| March | 0 | 0 | |
| April | 0 | 0 | |
| May | 0 | 0 | |
| June | 0 | 0 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 0 | 1 | 0.0% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 1 | 0.0% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 1 | 1 | 100.0% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 0 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 0 | N/A | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 0 | 0 | N/A | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 0 | N/A | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

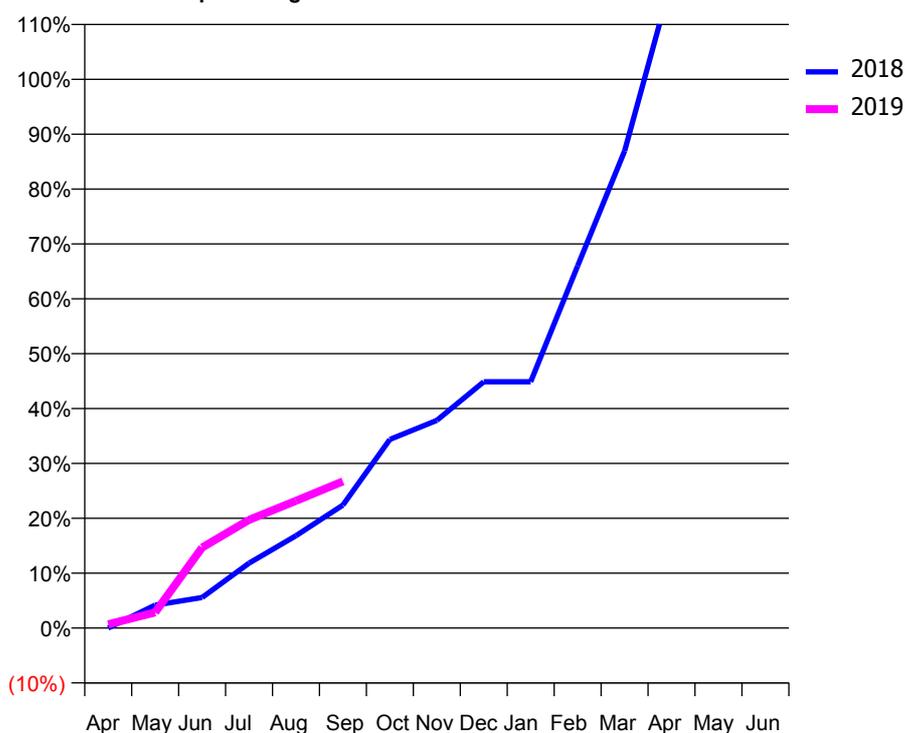
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 101338/0091 - September 2018

| | | | |
|----------------------|--------------------------------|---|-------------|
| Name or company name | Whitecross Dental Care Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,017 |
| Contract start date | 20/07/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £181,638.53 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -62 | 0 | 21 |
| May | -62 | 126 | 86 |
| June | -62 | 168 | 443 |
| July | -62 | 357 | 595 |
| August | -62 | 508 | 700 |
| September | -62 | 676 | 807 |
| October | -62 | 1,037 | |
| November | 131 | 1,142 | |
| December | 2,718 | 1,354 | |
| January | 2,949 | 1,354 | |
| February | 3,339 | 1,991 | |
| March | 3,423 | 2,623 | |
| April | 3,553 | 3,557 | |
| May | 3,574 | 3,557 | |
| June | 3,574 | 3,578 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 179 | 236 | 75.8% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 10 | 236 | 4.2% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 47 | 236 | 19.9% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 179 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 179 | N/A | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 73 | 179 | 40.8% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 28 | 179 | 15.6% | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 37 | 194 | 19.1% | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 17 | 194 | 8.8% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 6 | 7 | 85.7% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

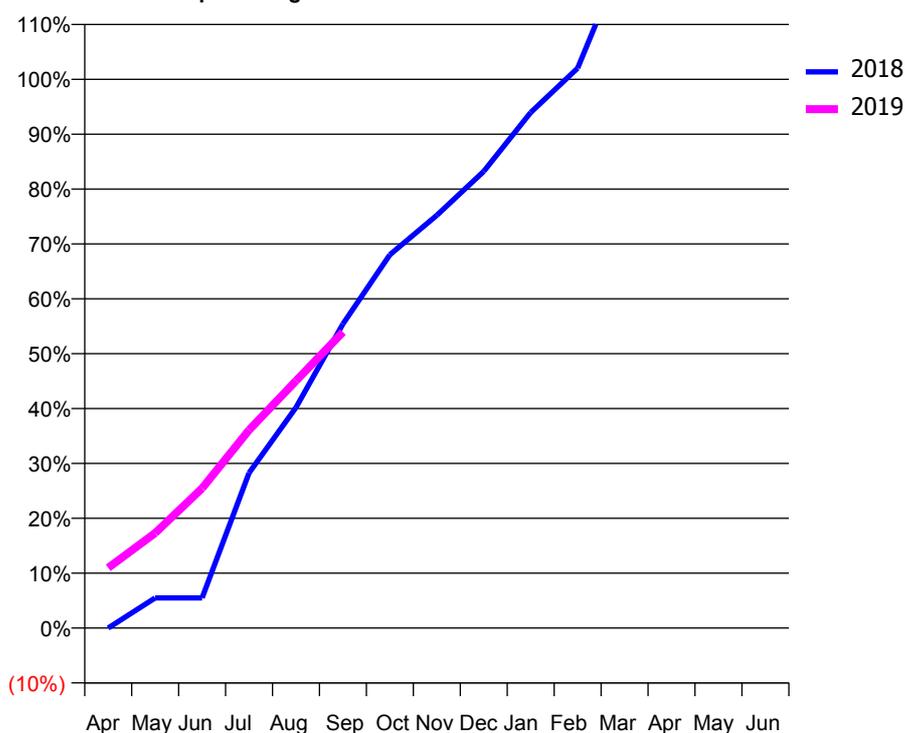
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 102938/0001 - September 2018

| | | | |
|----------------------|-------------------------------------|---|-------------|
| Name or company name | Milford Dental Practice Partnership | 18/19 Contracted general activity (UDA) | 10,405 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,368 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £398,765.39 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 158 | 0 | 260 |
| May | 475 | 130 | 410 |
| June | 583 | 130 | 603 |
| July | 904 | 670 | 855 |
| August | 1,072 | 952 | 1,067 |
| September | 1,242 | 1,312 | 1,277 |
| October | 1,242 | 1,611 | |
| November | 1,242 | 1,781 | |
| December | 1,821 | 1,971 | |
| January | 2,074 | 2,225 | |
| February | 2,289 | 2,416 | |
| March | 2,478 | 2,904 | |
| April | 2,585 | 2,904 | |
| May | 2,586 | 2,904 | |
| June | 2,586 | 2,904 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 136 | 167 | 81.4% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 10 | 167 | 6.0% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 21 | 167 | 12.6% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 136 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 136 | 2.2% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 110 | 136 | 80.9% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 23 | 136 | 16.9% | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 117 | 127 | 92.1% | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 8 | 127 | 6.3% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

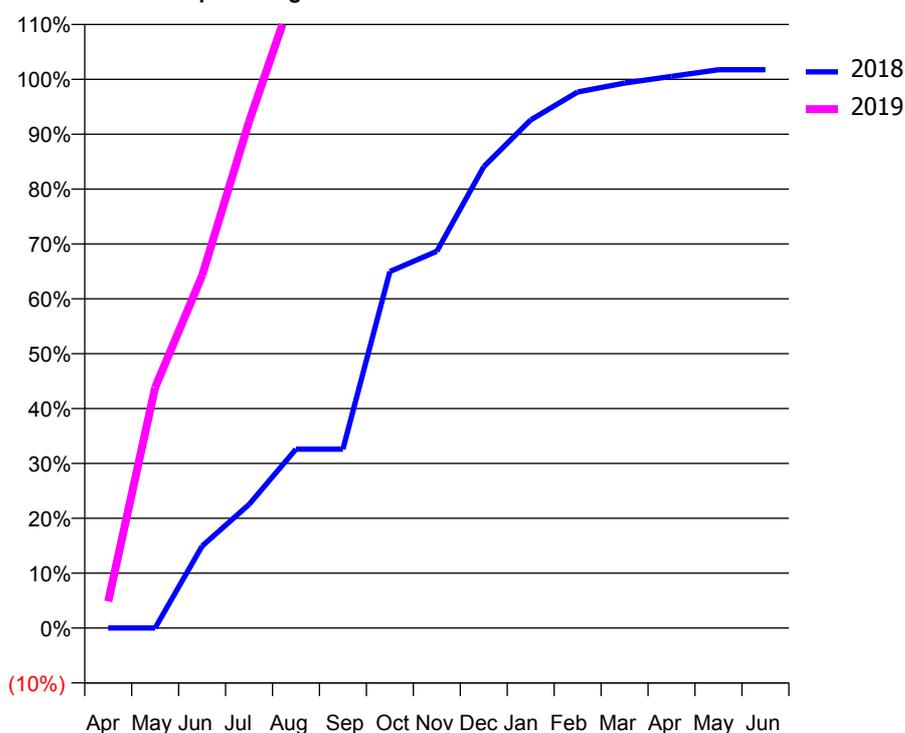
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 106488/0002 - September 2018

| | | | |
|----------------------|----------------------------|---|-------------|
| Name or company name | Solent House Dental Centre | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,727 |
| Contract start date | 01/04/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £103,709.47 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -25 | 0 | 84 |
| May | 308 | 0 | 757 |
| June | 309 | 258 | 1,109 |
| July | 568 | 389 | 1,594 |
| August | 896 | 563 | 2,023 |
| September | 1,108 | 563 | 2,341 |
| October | 1,276 | 1,122 | |
| November | 1,446 | 1,186 | |
| December | 1,657 | 1,452 | |
| January | 1,847 | 1,599 | |
| February | 1,975 | 1,687 | |
| March | 2,060 | 1,715 | |
| April | 2,060 | 1,736 | |
| May | 2,060 | 1,757 | |
| June | 2,086 | 1,757 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 170 | 260 | 65.4% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 69 | 260 | 26.5% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 21 | 260 | 8.1% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 170 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 170 | 0.6% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 136 | 170 | 80.0% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 33 | 170 | 19.4% | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 90 | 99 | 90.9% | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 99 | 3.0% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 9 | 88.9% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

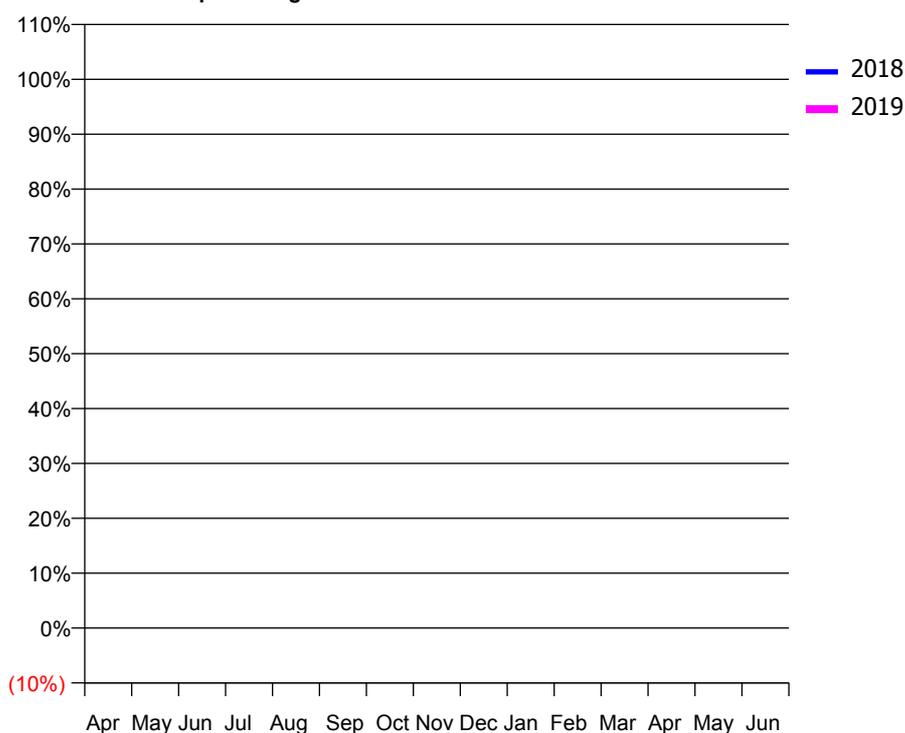
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 116718/0001 - September 2018

| | | | |
|----------------------|--------------------------------------|---|---------------|
| Name or company name | St James Dental Practice Partnership | 18/19 Contracted general activity (UDA) | 21,572 |
| Contract type name | Pilot Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 0 |
| Contract start date | 01/01/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £1,865,107.06 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -12,879 | 354 | 0 |
| May | -12,612 | 919 | 22 |
| June | -12,410 | 1,258 | 43 |
| July | -12,000 | 1,785 | 1 |
| August | -11,584 | 2,530 | 1 |
| September | -10,721 | 3,645 | 1 |
| October | -10,396 | 3,905 | |
| November | -9,649 | 4,054 | |
| December | -9,013 | 5,009 | |
| January | -8,689 | 5,165 | |
| February | -7,598 | 6,624 | |
| March | -6,671 | 7,034 | |
| April | -6,627 | 7,354 | |
| May | -6,581 | 7,354 | |
| June | -6,538 | 7,354 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 179 | 273 | 65.6% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 58 | 273 | 21.2% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 36 | 273 | 13.2% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 179 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 1 | 179 | 0.6% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 132 | 179 | 73.7% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 46 | 179 | 25.7% | 17.7% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 100 | 109 | 91.7% | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 4 | 109 | 3.7% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

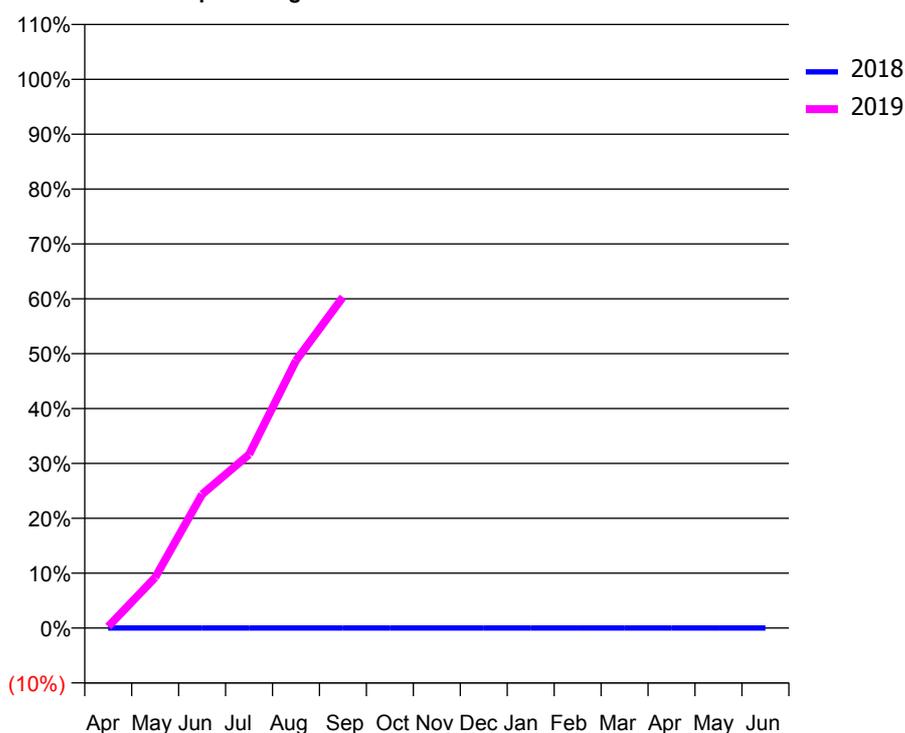
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 116718/0003 - September 2018

| | | | |
|----------------------|---|---|-------------|
| Name or company name | Mr R Lyddon, Mr N Forster & Mrs E Lewin | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,500 |
| Contract start date | 01/04/2014 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £487,479.73 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|-------|
| | 2017 | 2018 | 2019 |
| April | 21 | 0 | 21 |
| May | 63 | 0 | 690 |
| June | 63 | 0 | 1,828 |
| July | 105 | 0 | 2,372 |
| August | 189 | 0 | 3,655 |
| September | 210 | 0 | 4,523 |
| October | 252 | 0 | |
| November | 273 | 0 | |
| December | 273 | 0 | |
| January | 273 | 0 | |
| February | 273 | 0 | |
| March | 273 | 0 | |
| April | 273 | 0 | |
| May | 273 | 0 | |
| June | 273 | 0 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 216 | 297 | 72.7% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 44 | 297 | 14.8% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 37 | 297 | 12.5% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 216 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 216 | 1.4% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 159 | 216 | 73.6% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 51 | 216 | 23.6% | 17.7% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 20 | 26 | 76.9% | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 5 | 26 | 19.2% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 8 | 100.0% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

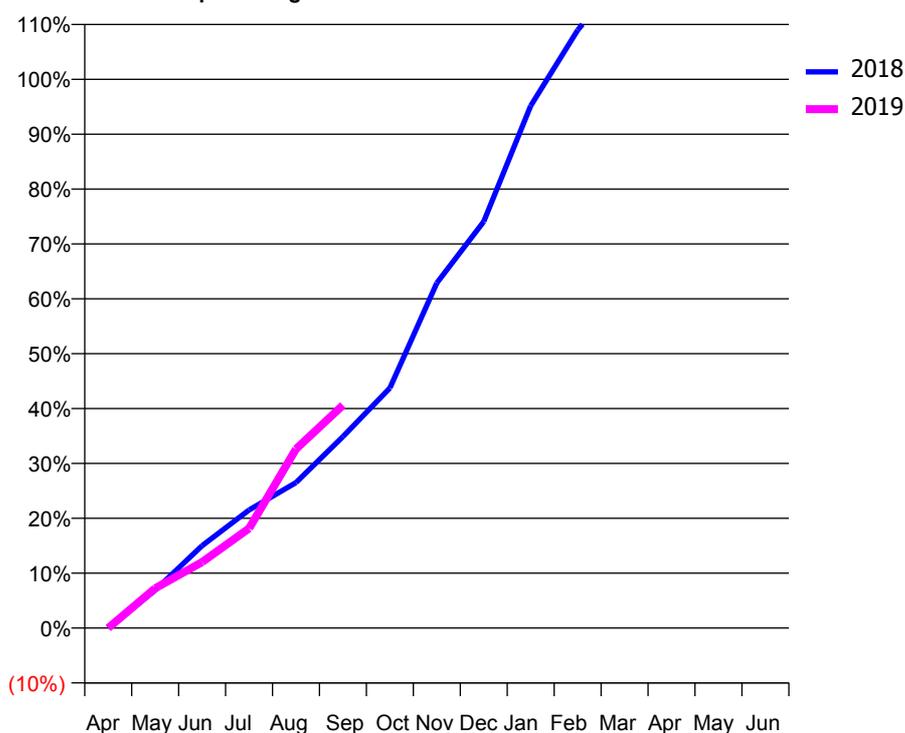
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 126411/0001 - September 2018

| | | | |
|----------------------|-----------------------------|---|-------------|
| Name or company name | Southsea Orthodontic Centre | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 12,650 |
| Contract start date | 22/04/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £652,765.15 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 8.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | -52 | 0 | 0 |
| May | 2,491 | 872 | 917 |
| June | 2,950 | 1,900 | 1,520 |
| July | 4,460 | 2,722 | 2,298 |
| August | 5,699 | 3,354 | 4,127 |
| September | 6,168 | 4,413 | 5,136 |
| October | 7,851 | 5,534 | |
| November | 9,001 | 7,957 | |
| December | 9,001 | 9,370 | |
| January | 10,645 | 12,037 | |
| February | 12,326 | 13,783 | |
| March | 13,436 | 15,082 | |
| April | 15,664 | 15,179 | |
| May | 15,664 | 15,179 | |
| June | 15,685 | 15,179 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 725 | 1,511 | 48.0% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 256 | 1,511 | 16.9% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 530 | 1,511 | 35.1% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 725 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 44 | 725 | 6.1% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 540 | 725 | 74.5% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 140 | 725 | 19.3% | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 558 | 627 | 89.0% | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 37 | 627 | 5.9% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 19 | 19 | 100.0% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

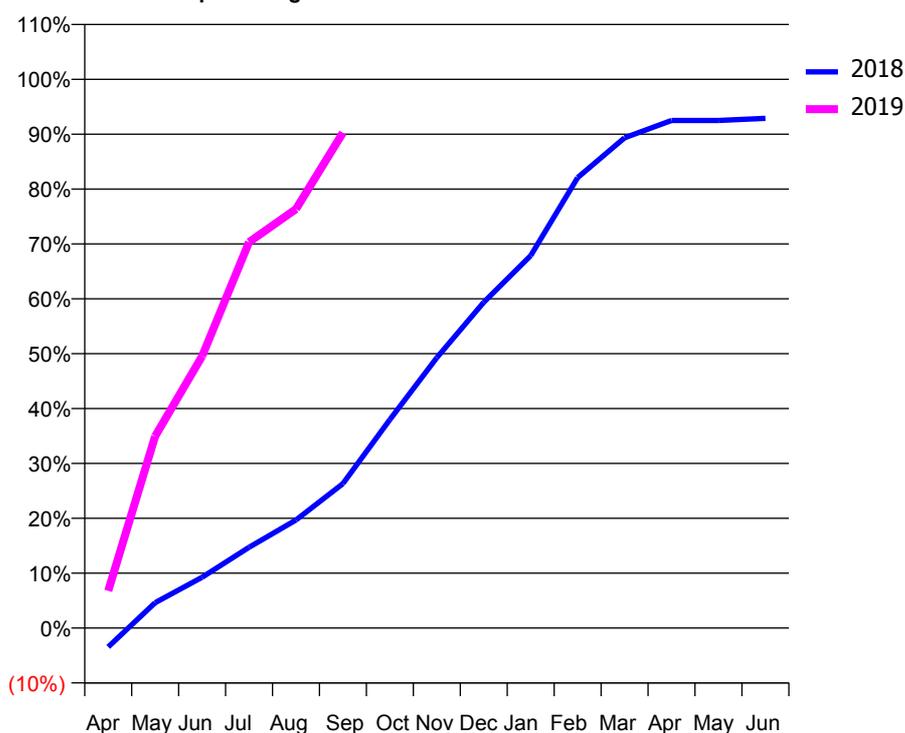
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 129992/0013 - September 2018

| | | | |
|----------------------|---|---|-------------|
| Name or company name | Somerset Partnership NHS Foundation Trust | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,475 |
| Contract start date | 01/04/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 12/09/2018 | Baseline contract value | £151,244.25 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -489 | -190 | 168 |
| May | -65 | 254 | 865 |
| June | 167 | 509 | 1,226 |
| July | 698 | 809 | 1,741 |
| August | 956 | 1,083 | 1,890 |
| September | 1,277 | 1,447 | 2,234 |
| October | 1,896 | 2,089 | |
| November | 2,497 | 2,710 | |
| December | 3,116 | 3,265 | |
| January | 3,607 | 3,733 | |
| February | 4,173 | 4,514 | |
| March | 4,584 | 4,914 | |
| April | 5,223 | 5,087 | |
| May | 5,307 | 5,087 | |
| June | 5,307 | 5,108 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 279 | 346 | 80.6% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 41 | 346 | 11.8% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 26 | 346 | 7.5% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 279 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 10 | 279 | 3.6% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 207 | 279 | 74.2% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 62 | 279 | 22.2% | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 32 | 56 | 57.1% | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 21 | 56 | 37.5% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 11 | 11 | 100.0% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

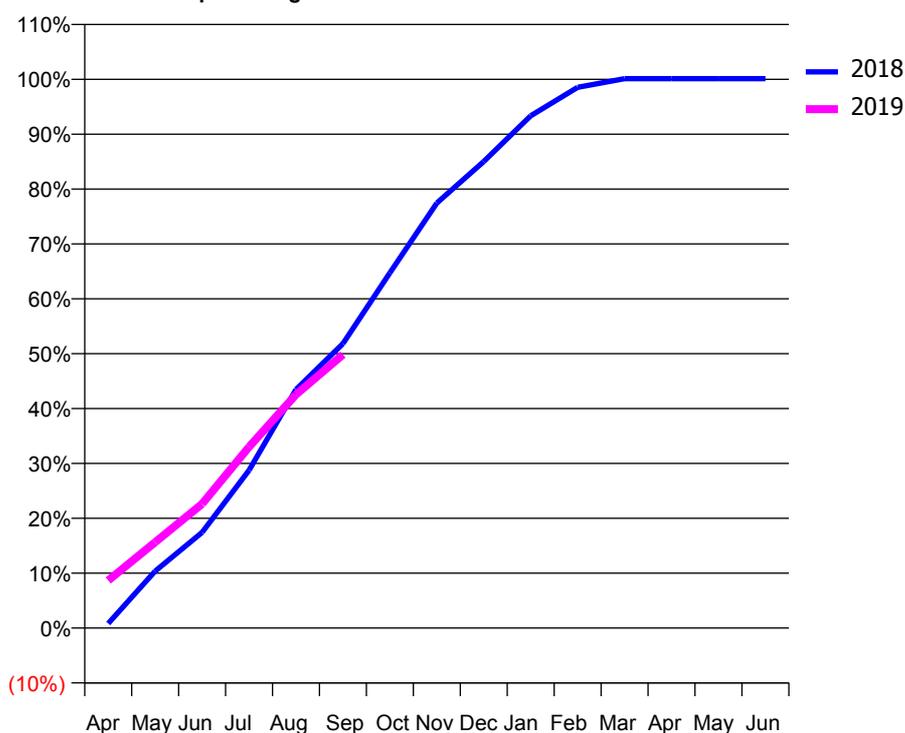
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 138304/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | Mrs P Wilson | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 10,709 |
| Contract start date | 23/04/2012 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £630,043.79 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.9 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 741 | 89 | 928 |
| May | 1,561 | 1,111 | 1,674 |
| June | 2,478 | 1,867 | 2,424 |
| July | 4,007 | 3,080 | 3,536 |
| August | 4,961 | 4,655 | 4,558 |
| September | 6,507 | 5,549 | 5,337 |
| October | 7,243 | 6,931 | |
| November | 8,041 | 8,293 | |
| December | 8,397 | 9,104 | |
| January | 8,776 | 9,997 | |
| February | 9,413 | 10,553 | |
| March | 10,332 | 10,721 | |
| April | 11,793 | 10,721 | |
| May | 12,066 | 10,721 | |
| June | 12,066 | 10,721 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 501 | 682 | 73.5% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 95 | 682 | 13.9% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 86 | 682 | 12.6% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 501 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 19 | 501 | 3.8% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 396 | 501 | 79.0% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 86 | 501 | 17.2% | 17.7% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 370 | 426 | 86.9% | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 44 | 426 | 10.3% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 12 | 14 | 85.7% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

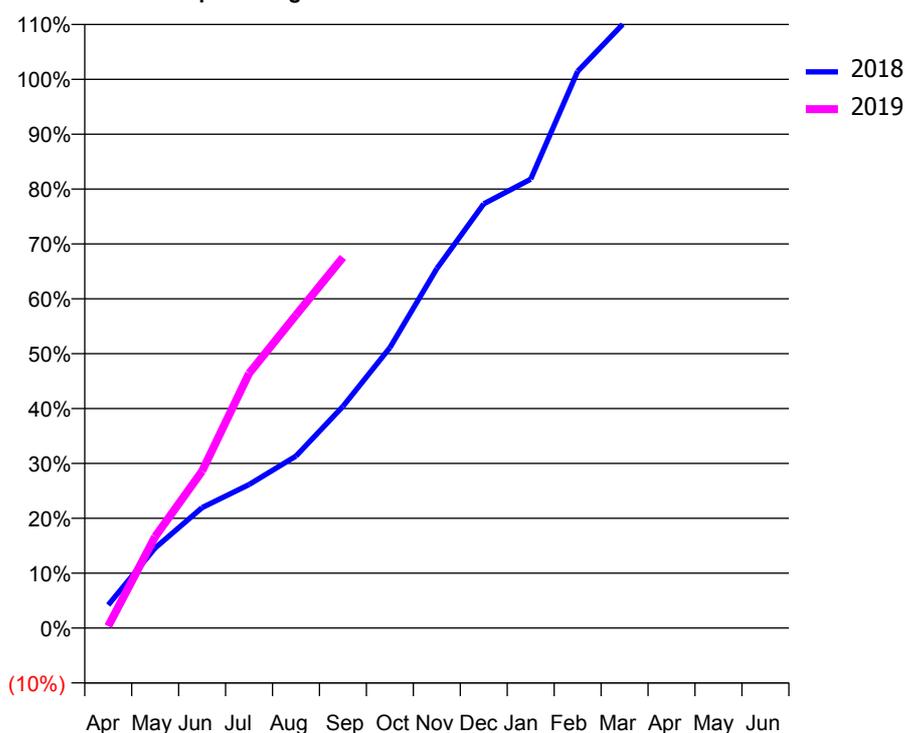
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 139165/0002 - September 2018

| | | | |
|----------------------|---------------------------|---|-------------|
| Name or company name | Smile Dental Care Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,000 |
| Contract start date | 01/04/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £119,318.84 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.10 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 110 | 84 | 7 |
| May | 320 | 292 | 333 |
| June | 443 | 439 | 572 |
| July | 593 | 523 | 928 |
| August | 762 | 627 | 1,141 |
| September | 1,063 | 808 | 1,351 |
| October | 1,359 | 1,022 | |
| November | 1,447 | 1,310 | |
| December | 1,675 | 1,546 | |
| January | 1,886 | 1,636 | |
| February | 2,145 | 2,029 | |
| March | 2,305 | 2,207 | |
| April | 2,410 | 2,296 | |
| May | 2,410 | 2,296 | |
| June | 2,411 | 2,296 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 128 | 280 | 45.7% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 90 | 280 | 32.1% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 62 | 280 | 22.1% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 128 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 128 | 2.3% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 113 | 128 | 88.3% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 12 | 128 | 9.4% | 17.7% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 78 | 102 | 76.5% | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 14 | 102 | 13.7% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

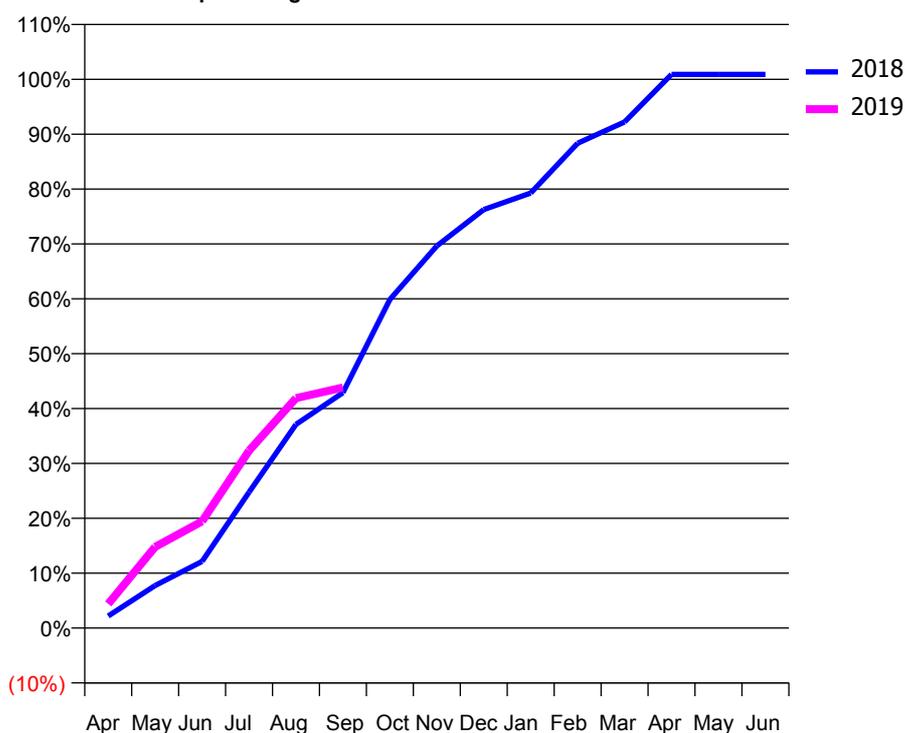
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 151904/0001 - September 2018

| | | | |
|----------------------|-------------------|---|-------------|
| Name or company name | Only Orthodontics | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 11,190 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2026 | Baseline contract value | £733,900.27 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 481 | 247 | 494 |
| May | 1,468 | 869 | 1,655 |
| June | 2,448 | 1,359 | 2,178 |
| July | 3,678 | 2,771 | 3,618 |
| August | 3,899 | 4,154 | 4,689 |
| September | 4,654 | 4,800 | 4,905 |
| October | 5,875 | 6,700 | |
| November | 6,812 | 7,792 | |
| December | 7,320 | 8,532 | |
| January | 8,193 | 8,870 | |
| February | 9,478 | 9,886 | |
| March | 10,771 | 10,321 | |
| April | 11,887 | 11,290 | |
| May | 11,930 | 11,290 | |
| June | 11,930 | 11,290 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 528 | 1,084 | 48.7% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 130 | 1,084 | 12.0% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 426 | 1,084 | 39.3% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 58 | 528 | 11.0% | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 18 | 528 | 3.4% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 371 | 528 | 70.3% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 74 | 528 | 14.0% | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 431 | 595 | 72.4% | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 32 | 595 | 5.4% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 13 | 13 | 100.0% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

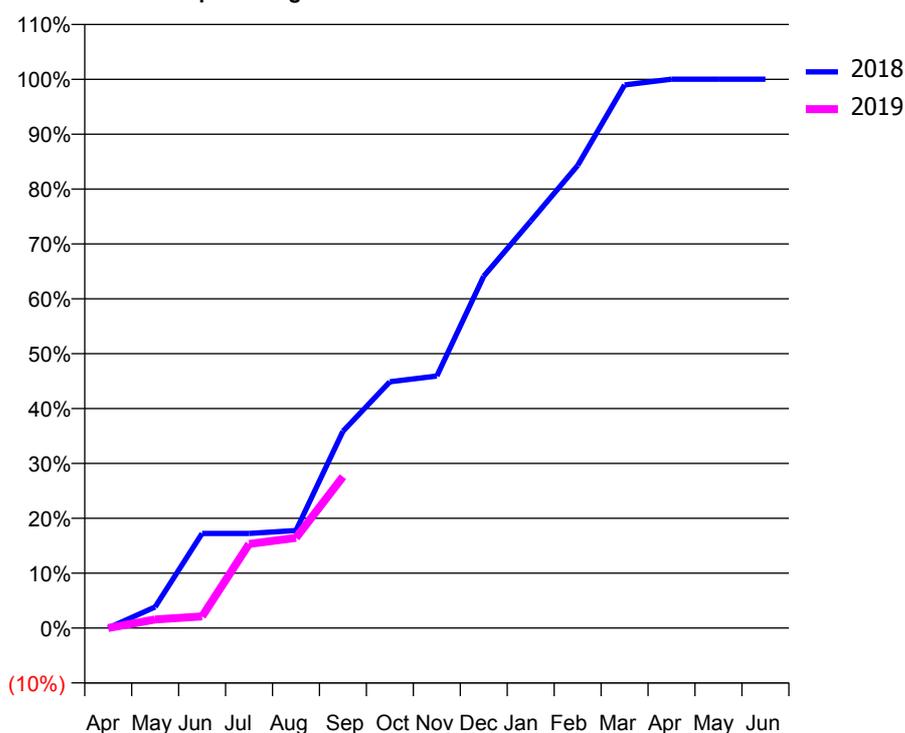
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 151904/0002 - September 2018

| | | | |
|----------------------|-------------------|---|-------------|
| Name or company name | Only Orthodontics | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 4,000 |
| Contract start date | 01/04/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £239,138.82 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 154 | 63 |
| June | 1 | 690 | 85 |
| July | 131 | 690 | 613 |
| August | 1,286 | 711 | 658 |
| September | 1,749 | 1,434 | 1,103 |
| October | 2,144 | 1,795 | |
| November | 2,144 | 1,837 | |
| December | 3,310 | 2,565 | |
| January | 3,769 | 2,966 | |
| February | 3,811 | 3,372 | |
| March | 3,937 | 3,959 | |
| April | 4,021 | 4,001 | |
| May | 4,021 | 4,001 | |
| June | 4,021 | 4,001 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 170 | 349 | 48.7% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 53 | 349 | 15.2% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 126 | 349 | 36.1% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 6 | 170 | 3.5% | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 170 | 1.8% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 130 | 170 | 76.5% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 29 | 170 | 17.1% | 17.7% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 198 | 211 | 93.8% | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 6 | 211 | 2.8% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 5 | 100.0% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

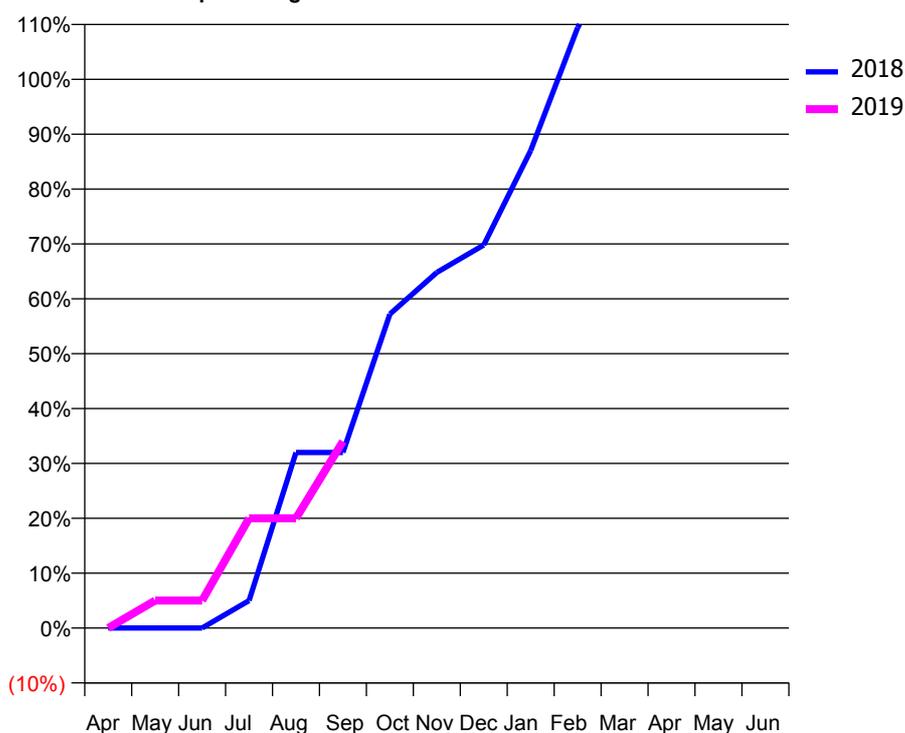
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 169269/0001 - September 2018

| | | | |
|----------------------|------------------------------|---|-------------|
| Name or company name | Pasadena Dental Practice Ltd | 18/19 Contracted general activity (UDA) | 15,000 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 500 |
| Contract start date | 29/09/2007 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £405,369.00 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 10 | 0 | 0 |
| May | 10 | 0 | 25 |
| June | 40 | 0 | 25 |
| July | 256 | 25 | 100 |
| August | 256 | 160 | 100 |
| September | 280 | 160 | 170 |
| October | 395 | 286 | |
| November | 445 | 324 | |
| December | 511 | 349 | |
| January | 512 | 435 | |
| February | 618 | 547 | |
| March | 620 | 614 | |
| April | 854 | 620 | |
| May | 854 | 620 | |
| June | 854 | 620 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 26 | 112 | 23.2% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 13 | 112 | 11.6% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 73 | 112 | 65.2% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 26 | <i>N/A</i> | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 26 | <i>N/A</i> | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 18 | 26 | 69.2% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 26 | 11.5% | 17.7% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 1 | 18 | 5.6% | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 18 | 16.7% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

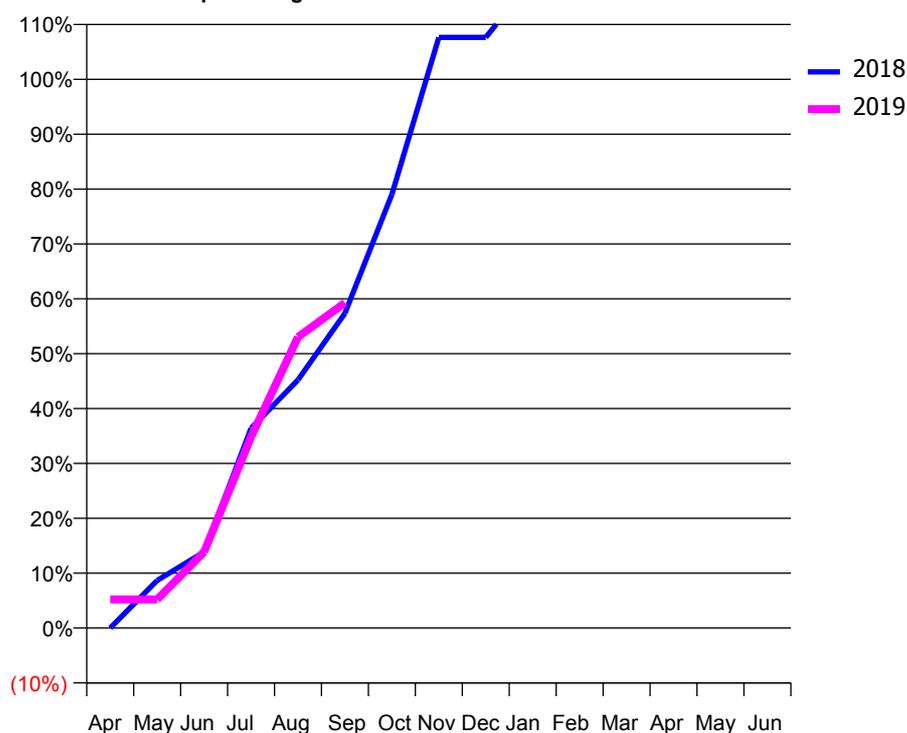
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 170747/0001 - September 2018

| | | | |
|----------------------|----------------|---|-------------|
| Name or company name | Miss P Kotecha | 18/19 Contracted general activity (UDA) | 16,248 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,423 |
| Contract start date | 01/12/2013 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £573,326.27 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 121 | 0 | 126 |
| May | 226 | 210 | 126 |
| June | 373 | 336 | 336 |
| July | 528 | 882 | 844 |
| August | 570 | 1,096 | 1,285 |
| September | 889 | 1,390 | 1,436 |
| October | 1,082 | 1,915 | |
| November | 1,943 | 2,608 | |
| December | 2,027 | 2,608 | |
| January | 2,027 | 2,860 | |
| February | 2,027 | 2,839 | |
| March | 2,258 | 3,662 | |
| April | 2,577 | 3,704 | |
| May | 2,598 | 3,704 | |
| June | 2,598 | 3,704 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 182 | 182 | 100.0% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 182 | 0.0% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 0 | 182 | 0.0% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 182 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 182 | N/A | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 165 | 182 | 90.7% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 17 | 182 | 9.3% | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 99 | N/A | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 99 | 0.0% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 5 | 7 | 71.4% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

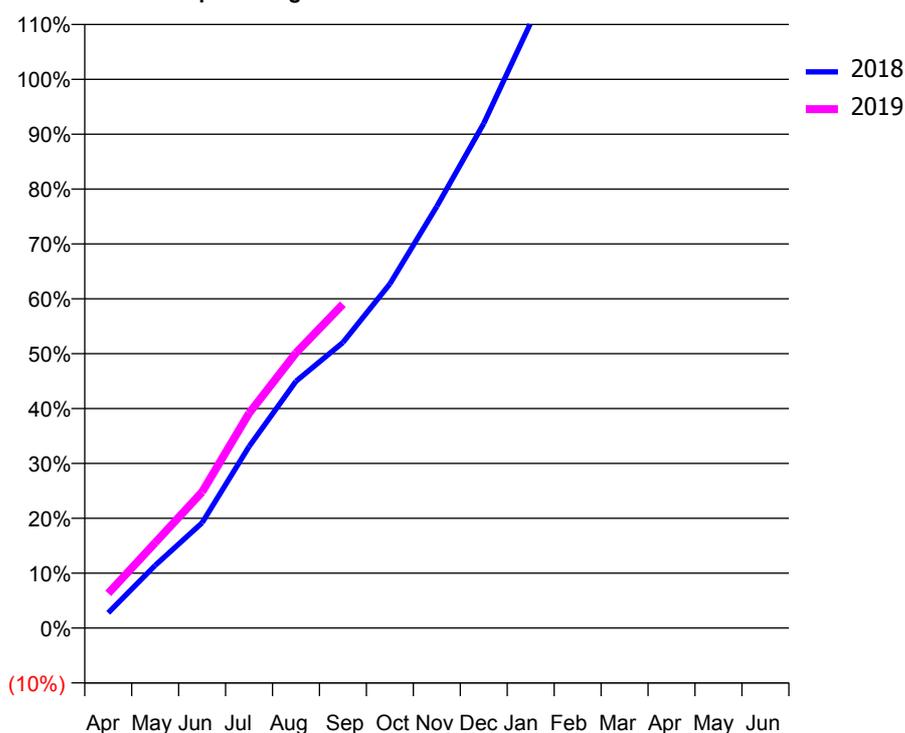
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 177261/0002 - September 2018

| | | | |
|----------------------|---------------------|---|-------------|
| Name or company name | Orthoworld 2000 Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 8,429 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2021 | Baseline contract value | £498,398.68 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.14 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 609 | 234 | 533 |
| May | 2,912 | 962 | 1,310 |
| June | 3,642 | 1,616 | 2,090 |
| July | 3,993 | 2,788 | 3,300 |
| August | 4,423 | 3,792 | 4,227 |
| September | 5,380 | 4,386 | 4,974 |
| October | 6,160 | 5,286 | |
| November | 6,410 | 6,476 | |
| December | 7,427 | 7,751 | |
| January | 8,406 | 9,294 | |
| February | 9,755 | 10,809 | |
| March | 10,437 | 11,798 | |
| April | 10,546 | 11,854 | |
| May | 10,571 | 11,854 | |
| June | 10,571 | 11,854 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 569 | 1,144 | 49.7% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 261 | 1,144 | 22.8% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 314 | 1,144 | 27.4% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 569 | 0.2% | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 26 | 569 | 4.6% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 453 | 569 | 79.6% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 88 | 569 | 15.5% | 17.7% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 329 | 385 | 85.5% | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 13 | 385 | 3.4% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 13 | 13 | 100.0% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

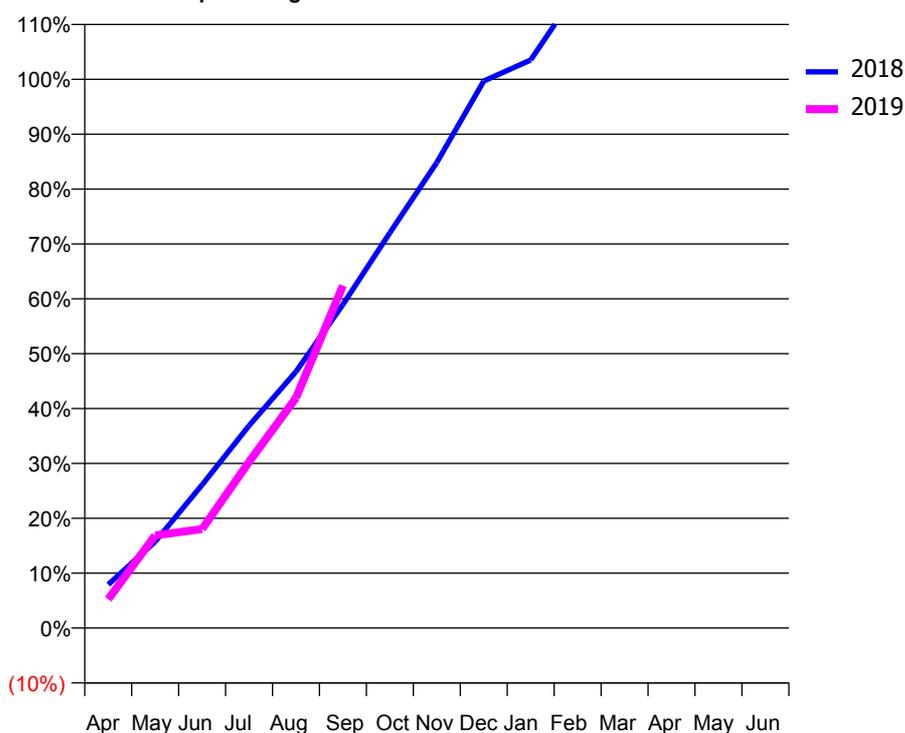
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 181595/0002 - September 2018

| | | | |
|----------------------|----------------------|---|-------------|
| Name or company name | Mr D Tehrani Yeganeh | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,684 |
| Contract start date | 01/04/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2020 | Baseline contract value | £503,933.08 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.10 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | -1,651 | 609 | 403 |
| May | -957 | 1,210 | 1,297 |
| June | -409 | 2,005 | 1,386 |
| July | 417 | 2,835 | 2,328 |
| August | 1,503 | 3,591 | 3,224 |
| September | 2,753 | 4,530 | 4,795 |
| October | 3,698 | 5,535 | |
| November | 4,609 | 6,520 | |
| December | 5,665 | 7,659 | |
| January | 6,519 | 7,953 | |
| February | 7,938 | 8,923 | |
| March | 9,016 | 9,191 | |
| April | 9,246 | 9,211 | |
| May | 9,263 | 9,211 | |
| June | 9,263 | 9,211 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 440 | 992 | 44.4% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 189 | 992 | 19.1% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 363 | 992 | 36.6% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 440 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 58 | 440 | 13.2% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 361 | 440 | 82.0% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 21 | 440 | 4.8% | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 320 | 347 | 92.2% | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 19 | 347 | 5.5% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 12 | 12 | 100.0% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

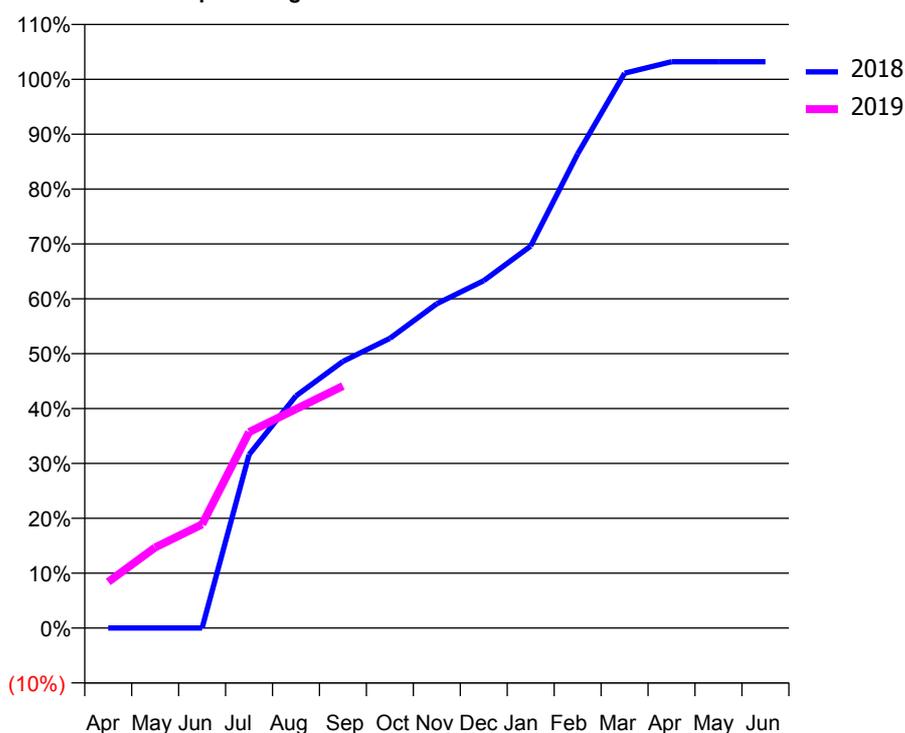
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 183563/0001 - September 2018

| | | | |
|----------------------|--------------------------|---|-------------|
| Name or company name | Madeira Road Partnership | 18/19 Contracted general activity (UDA) | 11,520 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 1,000 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £344,513.95 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.6 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 84 |
| May | 0 | 0 | 147 |
| June | 0 | 0 | 189 |
| July | 0 | 316 | 357 |
| August | 0 | 423 | 399 |
| September | 0 | 486 | 441 |
| October | 0 | 528 | |
| November | 0 | 591 | |
| December | 0 | 633 | |
| January | 0 | 696 | |
| February | 0 | 864 | |
| March | 0 | 1,011 | |
| April | 0 | 1,032 | |
| May | 0 | 1,032 | |
| June | 0 | 1,032 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 47 | 47 | 100.0% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 47 | 0.0% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 0 | 47 | 0.0% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 47 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 6 | 47 | 12.8% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 35 | 47 | 74.5% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 6 | 47 | 12.8% | 17.7% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 51 | 56 | 91.1% | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 56 | 5.4% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

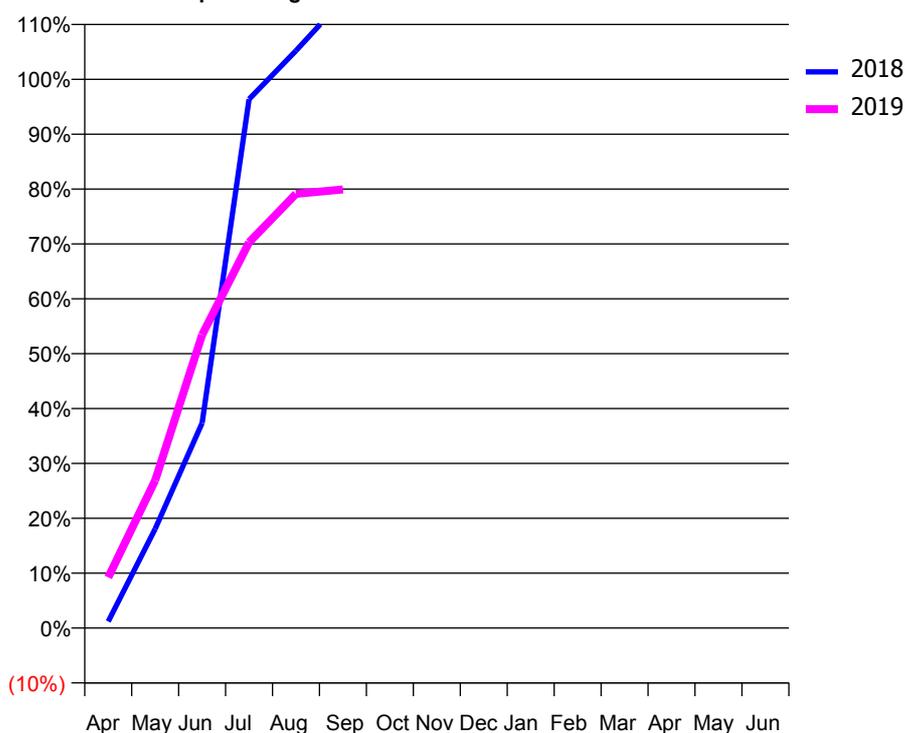
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 188492/0001 - September 2018

| | | | |
|----------------------|---------------------------------|---|-------------|
| Name or company name | Guinea Court Dental Partnership | 18/19 Contracted general activity (UDA) | 3,500 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 249 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £102,185.60 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.32 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | -1 | 3 | 23 |
| May | 4 | 45 | 67 |
| June | 27 | 93 | 133 |
| July | 154 | 240 | 175 |
| August | 175 | 262 | 197 |
| September | 175 | 285 | 199 |
| October | 196 | 285 | |
| November | 221 | 285 | |
| December | 246 | 285 | |
| January | 289 | 327 | |
| February | 312 | 330 | |
| March | 312 | 311 | |
| April | 312 | 312 | |
| May | 312 | 312 | |
| June | 312 | 312 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 11 | 27 | 40.7% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 3 | 27 | 11.1% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 13 | 27 | 48.1% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 11 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 11 | N/A | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 8 | 11 | 72.7% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 11 | 27.3% | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 15 | N/A | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 15 | 0.0% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 1 | 1 | 100.0% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

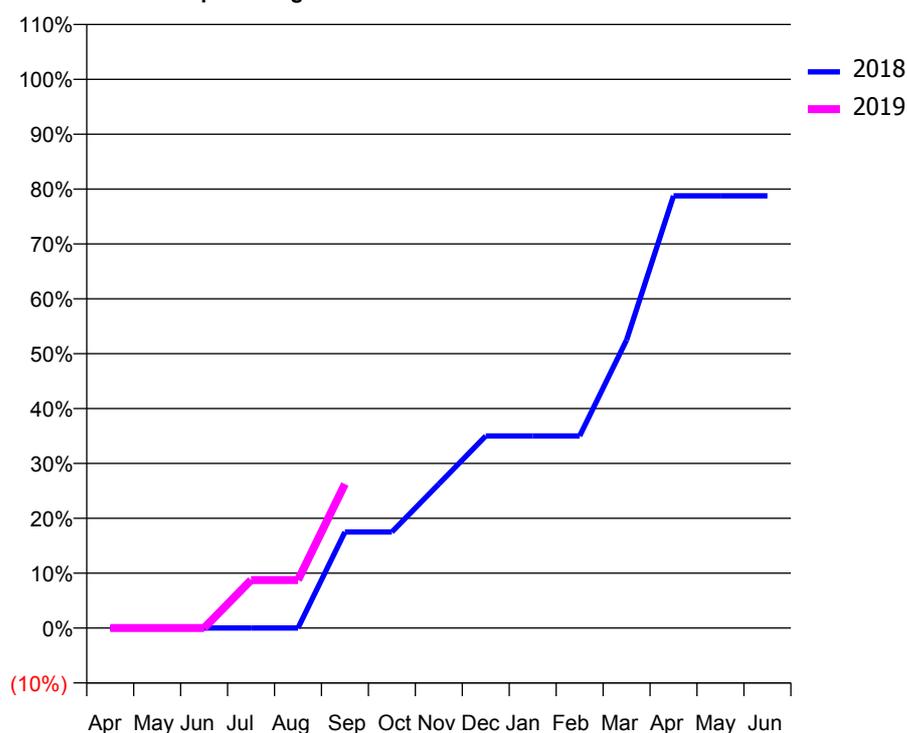
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 190195/0006 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | Xeon Smiles UK Ltd | 18/19 Contracted general activity (UDA) | 4,501 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 240 |
| Contract start date | 09/06/2008 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £119,695.57 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 0 |
| June | 42 | 0 | 0 |
| July | 42 | 0 | 21 |
| August | 42 | 0 | 21 |
| September | 42 | 42 | 63 |
| October | 84 | 42 | |
| November | 84 | 63 | |
| December | 84 | 84 | |
| January | 84 | 84 | |
| February | 105 | 84 | |
| March | 147 | 126 | |
| April | 189 | 189 | |
| May | 189 | 189 | |
| June | 189 | 189 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 10 | 10 | 100.0% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 10 | 0.0% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 0 | 10 | 0.0% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 10 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 10 | N/A | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 8 | 10 | 80.0% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 10 | 20.0% | 17.7% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 1 | N/A | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 1 | 0.0% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

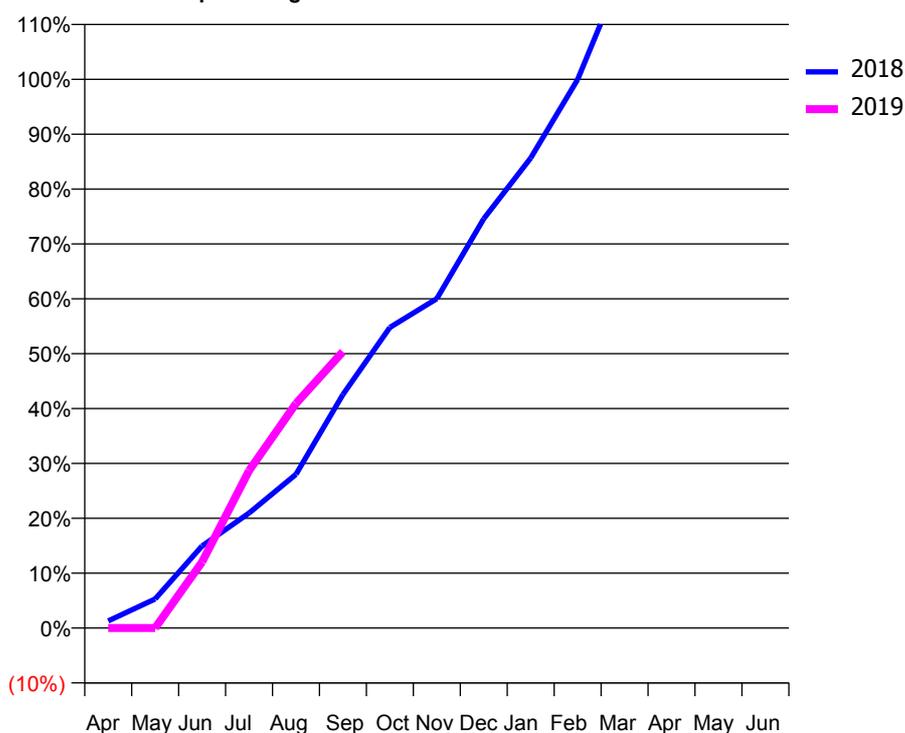
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 191396/0001 - September 2018

| | | | |
|----------------------|---|---|-------------|
| Name or company name | Elizabeth Richardson (trading as Basingstoke Orthoc | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,473 |
| Contract start date | 01/05/2015 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £207,281.72 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.7 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 23 | 45 | 0 |
| May | 230 | 184 | 0 |
| June | 334 | 520 | 419 |
| July | 535 | 728 | 996 |
| August | 663 | 973 | 1,421 |
| September | 795 | 1,478 | 1,749 |
| October | 1,298 | 1,903 | |
| November | 1,798 | 2,085 | |
| December | 2,229 | 2,590 | |
| January | 2,667 | 2,975 | |
| February | 3,185 | 3,472 | |
| March | 4,000 | 4,190 | |
| April | 4,147 | 4,571 | |
| May | 4,147 | 4,571 | |
| June | 4,147 | 4,576 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 227 | 399 | 56.9% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 41 | 399 | 10.3% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 131 | 399 | 32.8% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 227 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 13 | 227 | 5.7% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 152 | 227 | 67.0% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 52 | 227 | 22.9% | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 144 | 171 | 84.2% | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 14 | 171 | 8.2% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 21 | 21 | 100.0% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

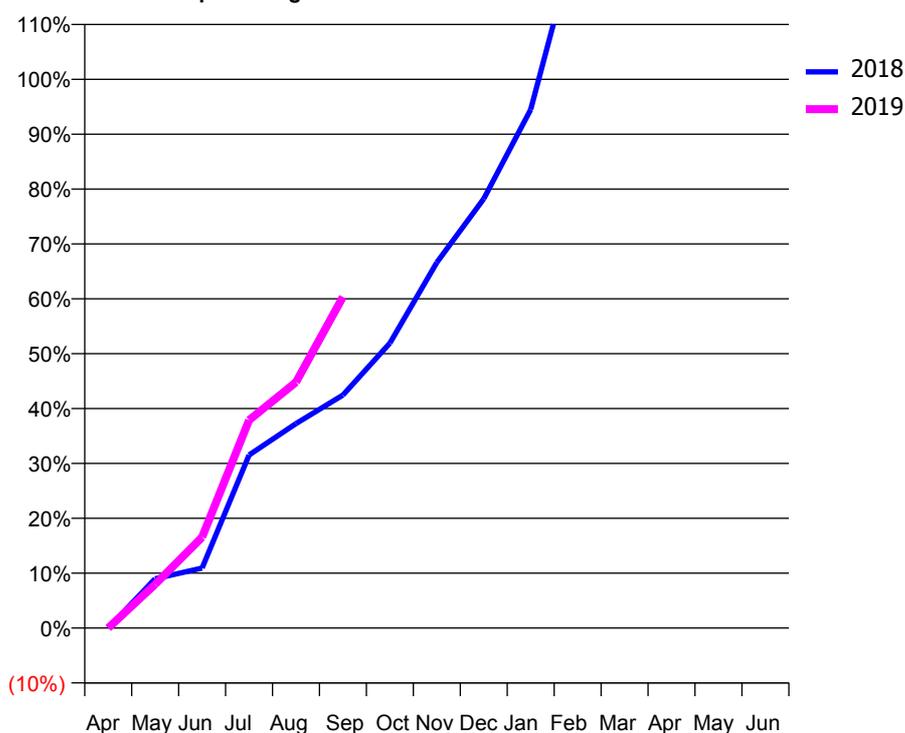
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 193682/0001 - September 2018

| | | | |
|----------------------|---------------------|---|-------------|
| Name or company name | Braceurself Limited | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,446 |
| Contract start date | 01/04/2011 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £198,011.91 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 211 | 0 | 0 |
| May | 421 | 310 | 275 |
| June | 803 | 377 | 571 |
| July | 1,342 | 1,087 | 1,306 |
| August | 1,516 | 1,284 | 1,544 |
| September | 1,727 | 1,463 | 2,079 |
| October | 1,902 | 1,789 | |
| November | 2,712 | 2,296 | |
| December | 3,108 | 2,696 | |
| January | 3,279 | 3,256 | |
| February | 3,491 | 4,361 | |
| March | 4,226 | 4,990 | |
| April | 5,157 | 5,488 | |
| May | 5,431 | 5,555 | |
| June | 5,431 | 5,555 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 291 | 437 | 66.6% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 34 | 437 | 7.8% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 112 | 437 | 25.6% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 291 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 291 | 1.0% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 221 | 291 | 75.9% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 58 | 291 | 19.9% | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 4 | 229 | 1.7% | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 16 | 229 | 7.0% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 12 | 14 | 85.7% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

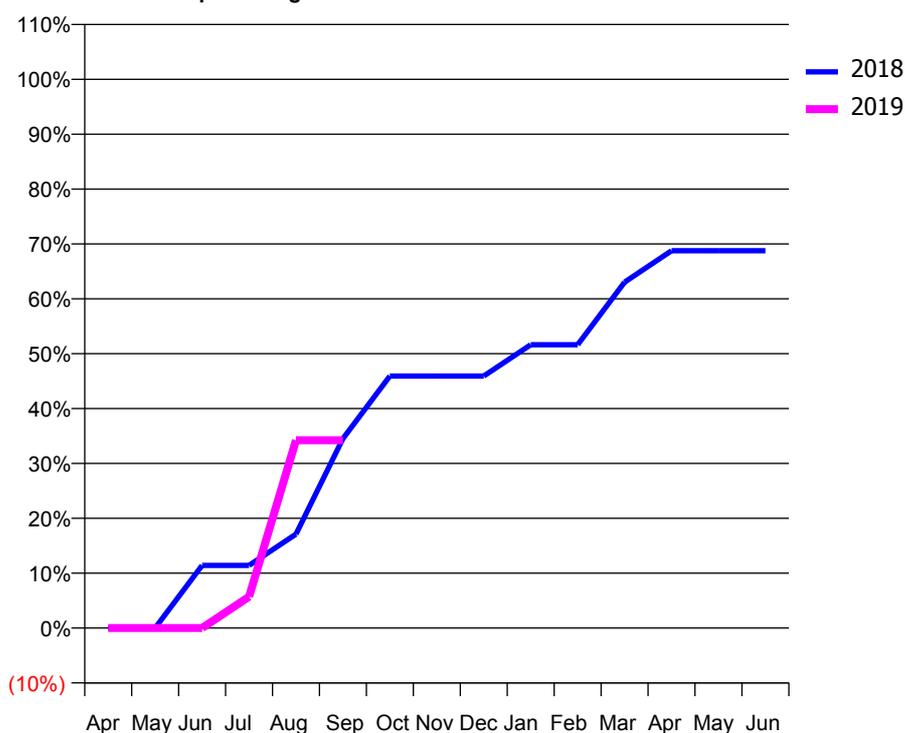
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 215066/0001 - September 2018

| | | | |
|----------------------|---------------|---|------------|
| Name or company name | MR AM SIMMONS | 18/19 Contracted general activity (UDA) | 1,000 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 10 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 368 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £50,823.88 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 0 | 0 | 0 |
| June | 0 | 42 | 0 |
| July | 0 | 42 | 21 |
| August | 0 | 63 | 126 |
| September | 0 | 127 | 126 |
| October | 0 | 169 | |
| November | 0 | 169 | |
| December | 0 | 169 | |
| January | 127 | 190 | |
| February | 127 | 190 | |
| March | 148 | 232 | |
| April | 148 | 253 | |
| May | 379 | 253 | |
| June | 379 | 253 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 12 | 12 | 100.0% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 12 | 0.0% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 0 | 12 | 0.0% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 12 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 12 | 16.7% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 7 | 12 | 58.3% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 1 | 12 | 8.3% | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 20 | N/A | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 20 | 0.0% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

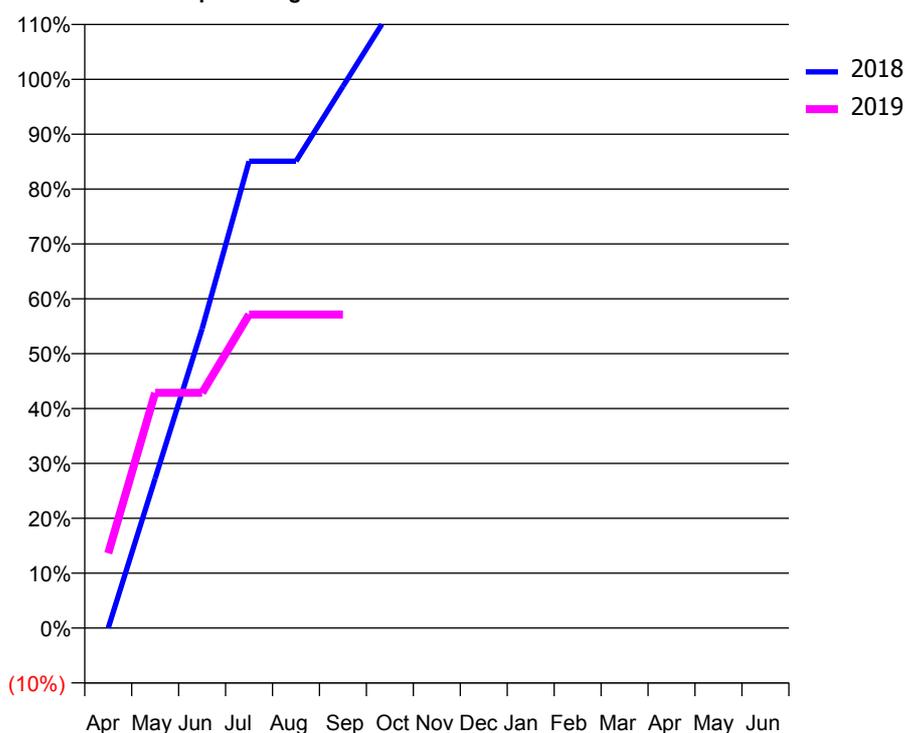
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 215872/0003 - September 2018

| | | | |
|----------------------|--------------------------|---|------------|
| Name or company name | Gosport Road Partnership | 18/19 Contracted general activity (UDA) | 1,849 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 35 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 154 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £56,820.08 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.07 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 21 |
| May | 0 | 42 | 66 |
| June | 0 | 84 | 66 |
| July | 0 | 131 | 88 |
| August | 0 | 131 | 88 |
| September | 21 | 152 | 88 |
| October | 21 | 173 | |
| November | 24 | 173 | |
| December | 25 | 173 | |
| January | 76 | 173 | |
| February | 119 | 194 | |
| March | 207 | 194 | |
| April | 207 | 194 | |
| May | 207 | 215 | |
| June | 207 | 215 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 7 | 12 | 58.3% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 12 | 0.0% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 5 | 12 | 41.7% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 7 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 7 | N/A | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 4 | 7 | 57.1% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 3 | 7 | 42.9% | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 3 | 12 | 25.0% | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 12 | 0.0% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

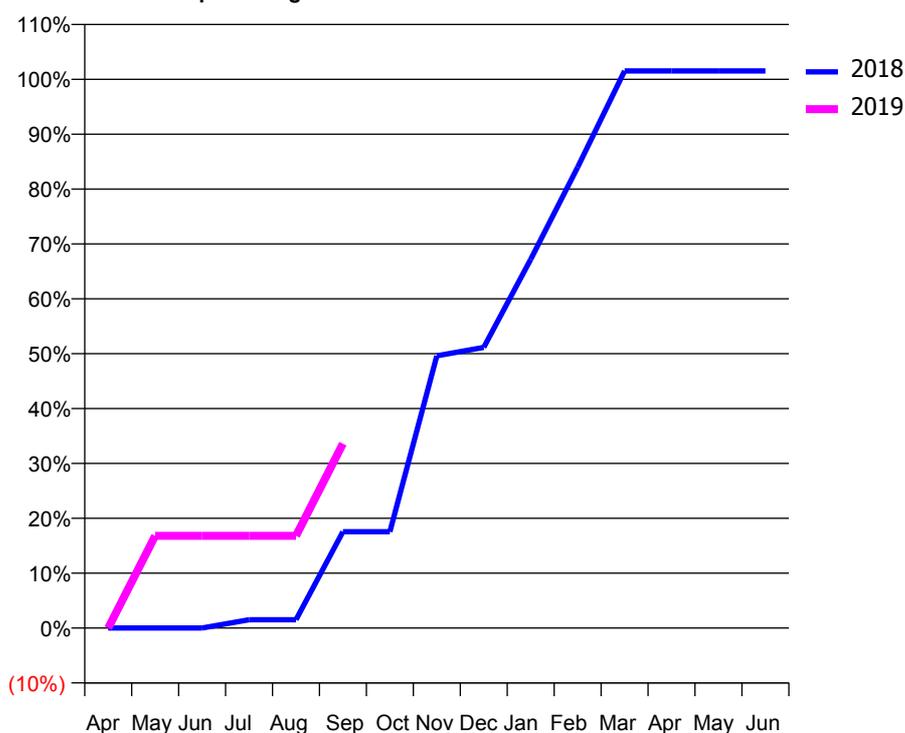
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 221252/0001 - September 2018

| | | | |
|----------------------|-----------------------------------|---|------------|
| Name or company name | East End Lodge Dental Partnership | 18/19 Contracted general activity (UDA) | 1,500 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 131 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £47,918.76 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.13 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 1 | 0 | 0 |
| May | 5 | 0 | 22 |
| June | 5 | 0 | 22 |
| July | 6 | 2 | 22 |
| August | 7 | 2 | 22 |
| September | 32 | 23 | 44 |
| October | 32 | 23 | |
| November | 32 | 65 | |
| December | 33 | 67 | |
| January | 54 | 88 | |
| February | 60 | 110 | |
| March | 103 | 133 | |
| April | 124 | 133 | |
| May | 124 | 133 | |
| June | 124 | 133 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 7 | 14 | 50.0% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 14 | 0.0% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 7 | 14 | 50.0% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 7 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 7 | N/A | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 7 | 7 | 100.0% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 7 | N/A | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 0 | N/A | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 0 | N/A | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

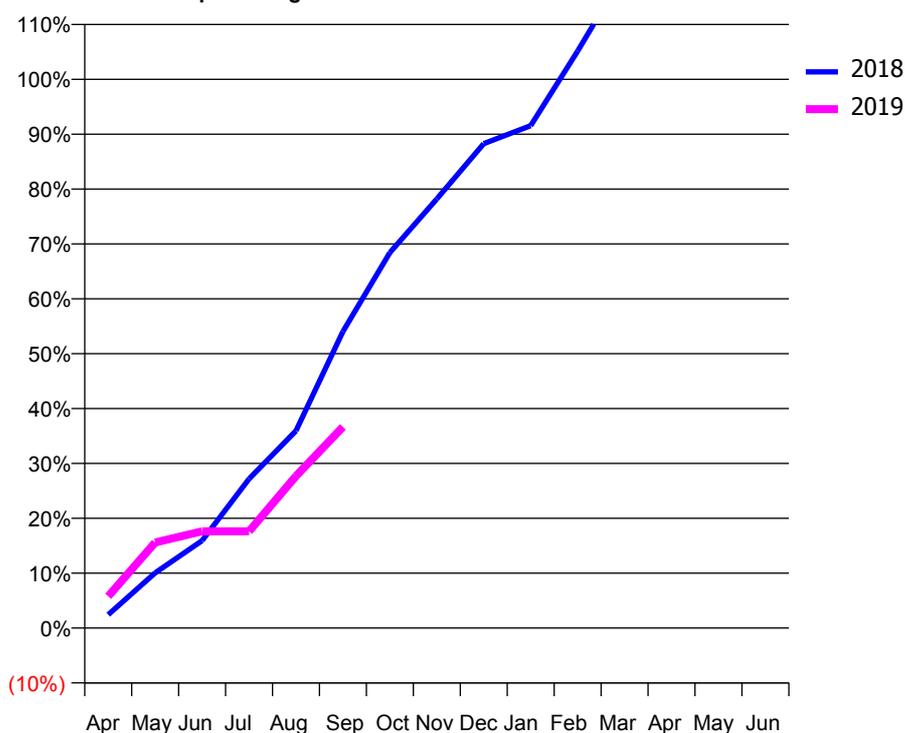
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 250481/0002 - September 2018

| | | | |
|----------------------|-------------------|---|-------------|
| Name or company name | MR GK FLATISCHLER | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 10,372 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £680,195.56 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.03 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 6.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | -61 | 254 | 601 |
| May | 692 | 1,044 | 1,617 |
| June | 1,457 | 1,652 | 1,829 |
| July | 1,991 | 2,821 | 1,829 |
| August | 2,828 | 3,728 | 2,874 |
| September | 3,778 | 5,604 | 3,802 |
| October | 5,140 | 7,097 | |
| November | 6,442 | 8,111 | |
| December | 6,442 | 9,156 | |
| January | 8,622 | 9,496 | |
| February | 11,151 | 10,905 | |
| March | 11,840 | 12,391 | |
| April | 12,434 | 12,800 | |
| May | 12,520 | 12,802 | |
| June | 12,520 | 12,802 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 515 | 796 | 64.7% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 120 | 796 | 15.1% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 161 | 796 | 20.2% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 515 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 12 | 515 | 2.3% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 397 | 515 | 77.1% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 106 | 515 | 20.6% | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 185 | N/A | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 9 | 185 | 4.9% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 24 | 27 | 88.9% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

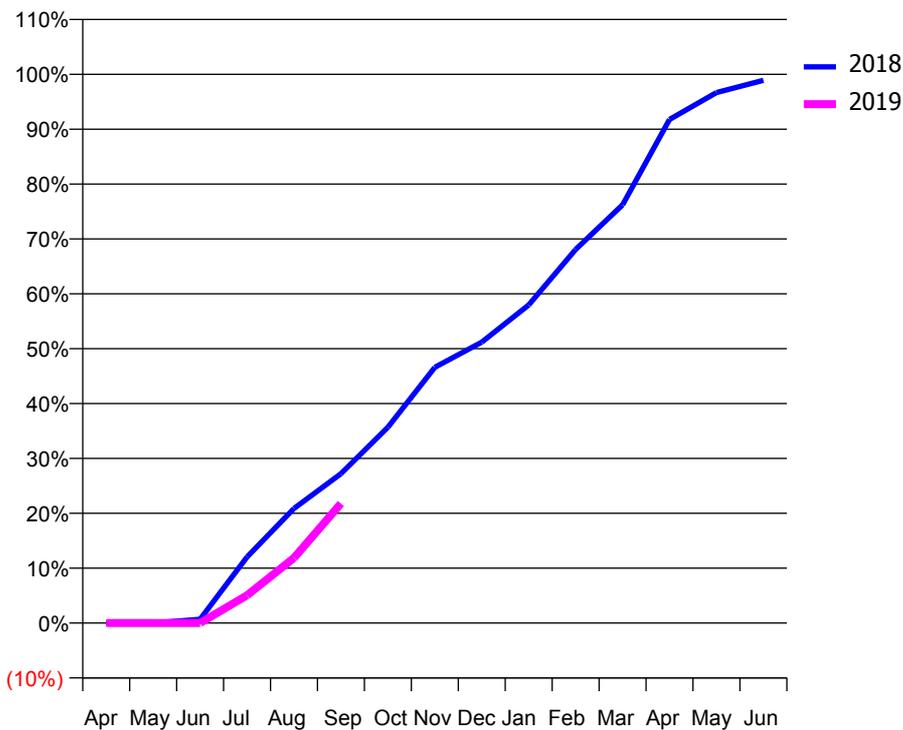
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 254169/0002 - September 2018

| | | | |
|----------------------|-------------------|---|-------------|
| Name or company name | MR V KONTOGIANNIS | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,869 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2026 | Baseline contract value | £253,762.89 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 2.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 2 | 0 | 0 |
| May | 2 | 0 | 0 |
| June | 2 | 27 | 0 |
| July | 270 | 466 | 196 |
| August | 388 | 808 | 460 |
| September | 959 | 1,053 | 843 |
| October | 980 | 1,381 | |
| November | 1,773 | 1,803 | |
| December | 2,360 | 1,981 | |
| January | 2,360 | 2,243 | |
| February | 3,159 | 2,634 | |
| March | 3,506 | 2,949 | |
| April | 3,550 | 3,550 | |
| May | 4,540 | 3,740 | |
| June | 4,591 | 3,826 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 166 | 376 | 44.1% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 117 | 376 | 31.1% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 93 | 376 | 24.7% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 166 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 8 | 166 | 4.8% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 124 | 166 | 74.7% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 33 | 166 | 19.9% | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 110 | N/A | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 13 | 110 | 11.8% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 7 | 9 | 77.8% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

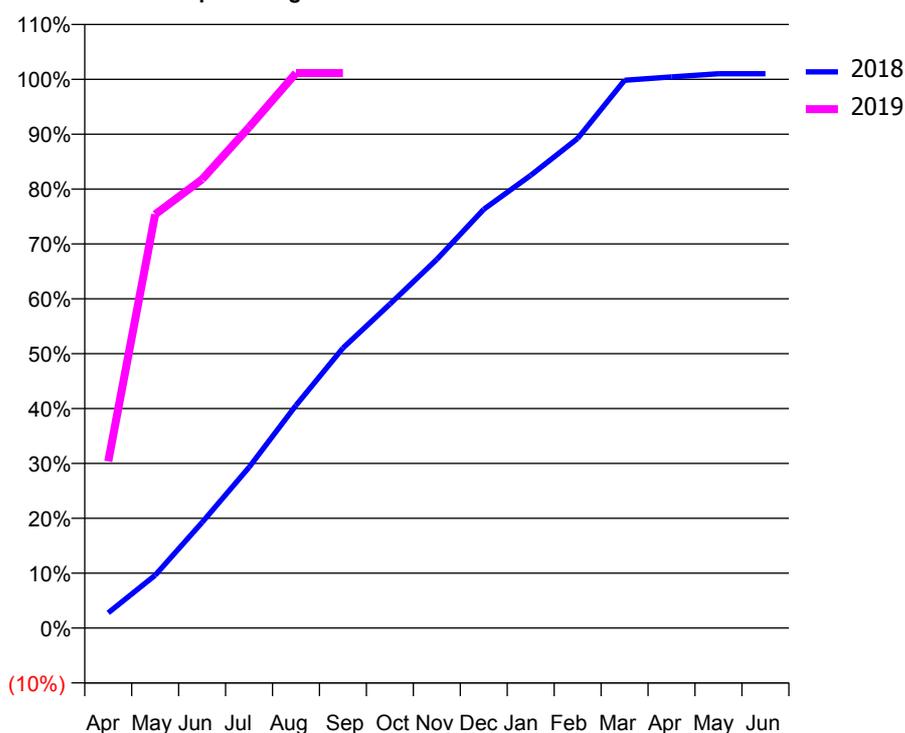
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 310360/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|-------------|
| Name or company name | MRS ME LAMMIMAN | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 671 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £258,005.43 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.10 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | 260 | 112 | 204 |
| May | 547 | 388 | 506 |
| June | 779 | 775 | 549 |
| July | 1,541 | 1,180 | 612 |
| August | 1,963 | 1,635 | 679 |
| September | 2,325 | 2,055 | 679 |
| October | 2,684 | 2,377 | |
| November | 3,084 | 2,706 | |
| December | 3,423 | 3,073 | |
| January | 3,573 | 3,322 | |
| February | 3,911 | 3,592 | |
| March | 4,032 | 4,019 | |
| April | 4,159 | 4,044 | |
| May | 4,159 | 4,067 | |
| June | 4,159 | 4,067 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 124 | 280 | 44.3% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 5 | 280 | 1.8% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 151 | 280 | 53.9% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 124 | 0.8% | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 10 | 124 | 8.1% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 79 | 124 | 63.7% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 32 | 124 | 25.8% | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 217 | 248 | 87.5% | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 25 | 248 | 10.1% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 1 | 0.0% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

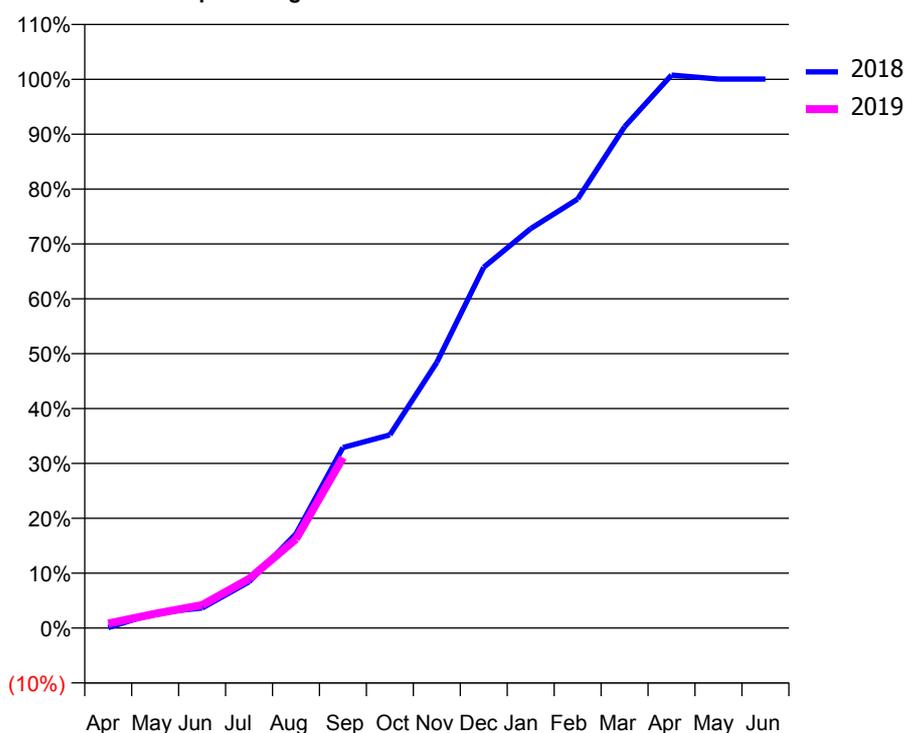
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 332682/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MRS EC WEEKS | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 2,730 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £163,958.05 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.02 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 1.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|------|
| | 2017 | 2018 | 2019 |
| April | -111 | 2 | 23 |
| May | -48 | 75 | 71 |
| June | 141 | 100 | 114 |
| July | 382 | 230 | 245 |
| August | 490 | 469 | 443 |
| September | 679 | 898 | 848 |
| October | 1,127 | 961 | |
| November | 1,573 | 1,322 | |
| December | 1,644 | 1,795 | |
| January | 1,777 | 1,987 | |
| February | 2,029 | 2,134 | |
| March | 2,391 | 2,494 | |
| April | 2,731 | 2,751 | |
| May | 2,731 | 2,731 | |
| June | 2,731 | 2,731 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 129 | 169 | 76.3% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 21 | 169 | 12.4% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 19 | 169 | 11.2% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 129 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 14 | 129 | 10.9% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 96 | 129 | 74.4% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 16 | 129 | 12.4% | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 114 | 134 | 85.1% | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 14 | 134 | 10.4% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 3 | 3 | 100.0% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

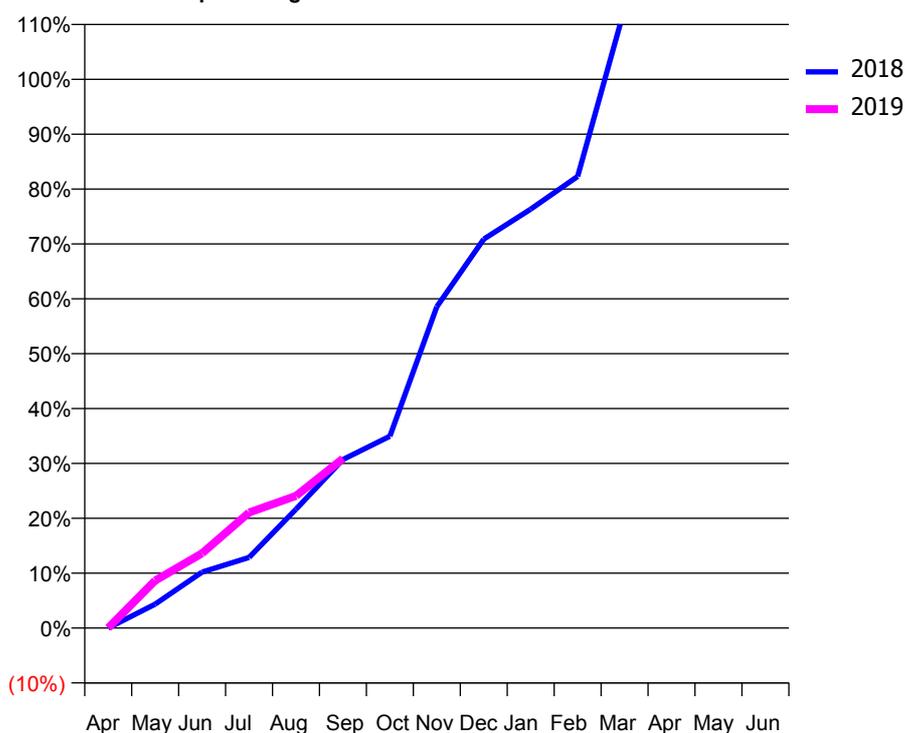
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 338389/0001 - September 2018

| | | | |
|----------------------|-----------------|---|-------------|
| Name or company name | MR TA HARTRIDGE | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,915 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2026 | Baseline contract value | £519,113.55 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.06 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 5.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 146 | 0 | 2 |
| May | 1,407 | 344 | 684 |
| June | 1,993 | 808 | 1,078 |
| July | 2,455 | 1,018 | 1,667 |
| August | 2,843 | 1,714 | 1,907 |
| September | 2,843 | 2,431 | 2,445 |
| October | 4,317 | 2,767 | |
| November | 4,516 | 4,635 | |
| December | 5,262 | 5,609 | |
| January | 5,906 | 6,042 | |
| February | 6,296 | 6,515 | |
| March | 8,502 | 8,930 | |
| April | 9,519 | 9,486 | |
| May | 9,540 | 9,486 | |
| June | 9,540 | 9,486 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 436 | 875 | 49.8% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 126 | 875 | 14.4% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 313 | 875 | 35.8% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 436 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 28 | 436 | 6.4% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 317 | 436 | 72.7% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 91 | 436 | 20.9% | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 342 | 392 | 87.2% | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 22 | 392 | 5.6% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 9 | 88.9% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

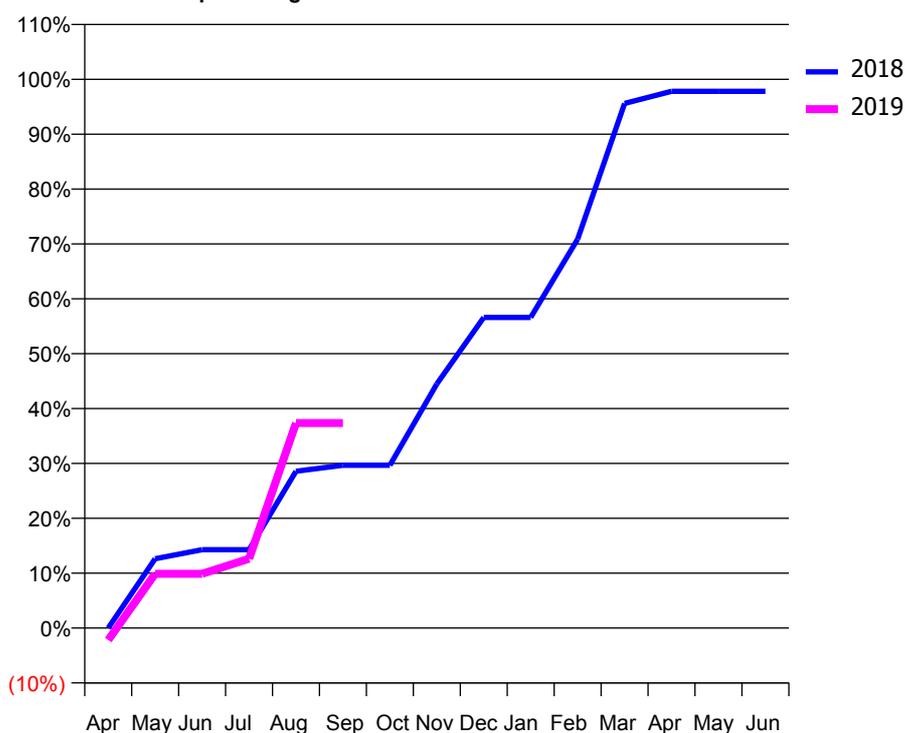
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 567485/0002 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MR PT JONES | 18/19 Contracted general activity (UDA) | 800 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 2 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 182 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 4 |
| Contract end date | | Baseline contract value | £37,135.71 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 18 | 0 | -4 |
| May | 18 | 23 | 18 |
| June | 20 | 26 | 18 |
| July | 43 | 26 | 23 |
| August | 43 | 52 | 68 |
| September | 49 | 54 | 68 |
| October | 71 | 54 | |
| November | 97 | 81 | |
| December | 121 | 103 | |
| January | 122 | 103 | |
| February | 166 | 129 | |
| March | 167 | 174 | |
| April | 170 | 178 | |
| May | 173 | 178 | |
| June | 173 | 178 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 8 | 37 | 21.6% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 37 | 0.0% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 29 | 37 | 78.4% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 8 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 8 | 25.0% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 4 | 8 | 50.0% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 2 | 8 | 25.0% | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 6 | N/A | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 0 | 6 | 0.0% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

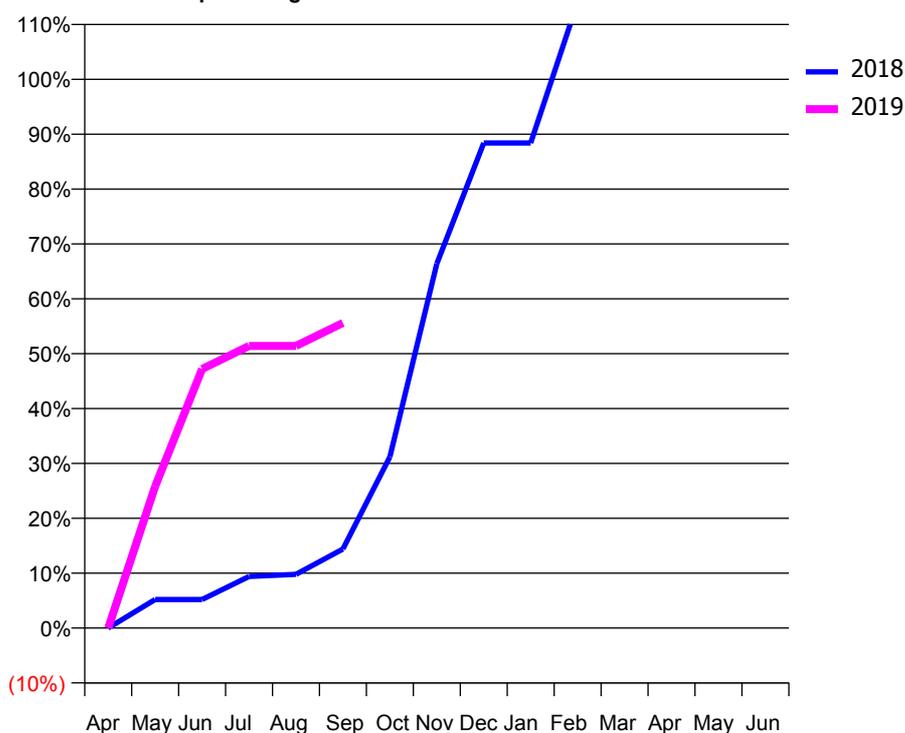
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 574074/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | Mr N Jones | 18/19 Contracted general activity (UDA) | 13,816 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 500 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £437,597.63 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.13 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 25 | 26 | 129 |
| June | 25 | 26 | 236 |
| July | 73 | 47 | 257 |
| August | 73 | 49 | 257 |
| September | 183 | 72 | 278 |
| October | 291 | 156 | |
| November | 314 | 332 | |
| December | 317 | 442 | |
| January | 317 | 442 | |
| February | 391 | 570 | |
| March | 451 | 596 | |
| April | 621 | 596 | |
| May | 621 | 597 | |
| June | 621 | 597 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 38 | 60 | 63.3% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 7 | 60 | 11.7% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 15 | 60 | 25.0% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 38 | 2.6% | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 5 | 38 | 13.2% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 26 | 38 | 68.4% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 6 | 38 | 15.8% | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 3 | 11 | 27.3% | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 3 | 11 | 27.3% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 2 | 2 | 100.0% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

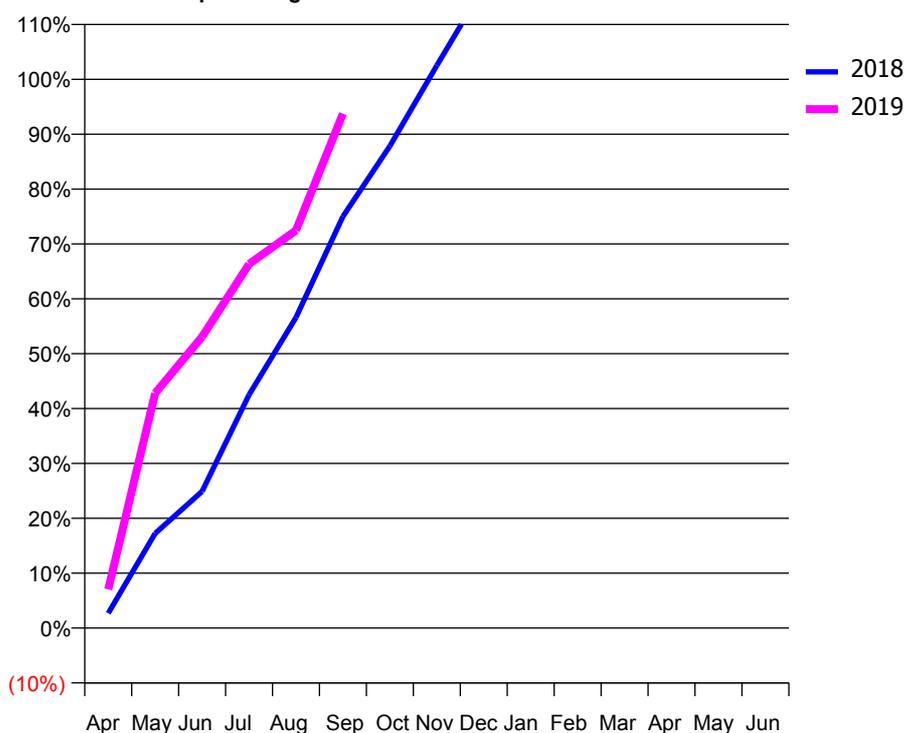
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 737267/0001 - September 2018

| | | | |
|----------------------|------------------|---|-------------|
| Name or company name | MS NM HENDRICKSE | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,750 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £341,377.34 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.5 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 196 | 155 | 406 |
| May | 1,734 | 992 | 2,461 |
| June | 2,242 | 1,433 | 3,052 |
| July | 2,548 | 2,446 | 3,814 |
| August | 2,968 | 3,254 | 4,167 |
| September | 3,446 | 4,312 | 5,390 |
| October | 4,107 | 5,051 | - |
| November | 4,762 | 5,894 | - |
| December | 5,286 | 6,718 | - |
| January | 5,634 | 7,038 | - |
| February | 5,889 | 7,054 | - |
| March | 6,370 | 7,055 | - |
| April | 6,608 | 7,056 | - |
| May | 6,611 | 7,107 | - |
| June | 6,611 | 7,107 | - |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 384 | 806 | 47.6% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 197 | 806 | 24.4% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 225 | 806 | 27.9% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 384 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 17 | 384 | 4.4% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 256 | 384 | 66.7% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 108 | 384 | 28.1% | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 207 | 246 | 84.1% | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 21 | 246 | 8.5% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 9 | 9 | 100.0% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

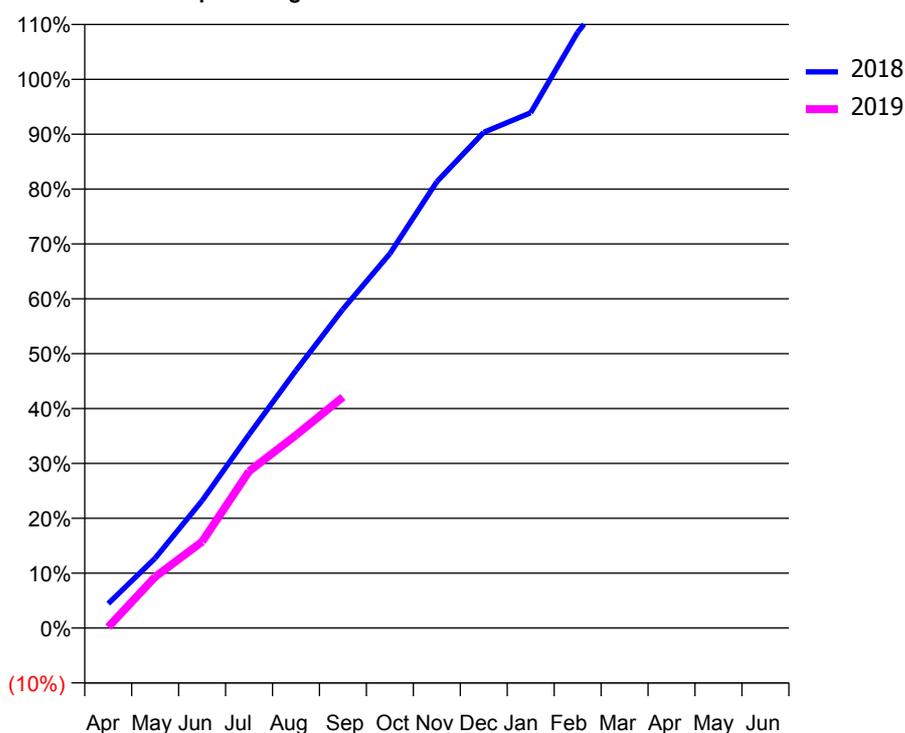
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 745383/0001 - September 2018

| | | | |
|----------------------|--------------|---|-------------|
| Name or company name | MR DJ GALE | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 7,045 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2026 | Baseline contract value | £462,031.35 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.09 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 4.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 185 | 314 | 13 |
| May | 828 | 896 | 658 |
| June | 1,228 | 1,636 | 1,108 |
| July | 1,822 | 2,485 | 2,014 |
| August | 2,495 | 3,307 | 2,477 |
| September | 3,014 | 4,093 | 2,966 |
| October | 3,450 | 4,806 | |
| November | 4,522 | 5,730 | |
| December | 5,294 | 6,364 | |
| January | 5,900 | 6,615 | |
| February | 6,823 | 7,648 | |
| March | 7,416 | 8,405 | |
| April | 7,865 | 8,634 | |
| May | 7,866 | 8,634 | |
| June | 7,866 | 8,634 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 341 | 753 | 45.3% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 244 | 753 | 32.4% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 168 | 753 | 22.3% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 2 | 341 | 0.6% | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 341 | N/A | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 259 | 341 | 76.0% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 80 | 341 | 23.5% | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 257 | 281 | 91.5% | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 15 | 281 | 5.3% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 15 | 16 | 93.8% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

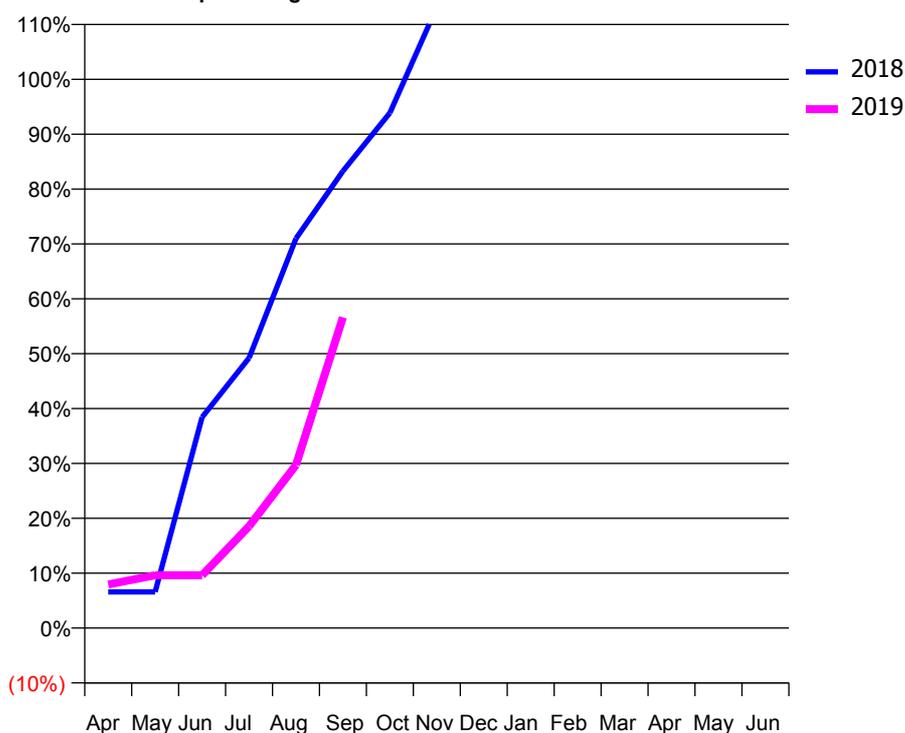
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 767689/0001 - September 2018

| | | | |
|----------------------|--------------------------------|---|-------------|
| Name or company name | Southampton Orthodontic Centre | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 12,502 |
| Contract start date | 30/10/2009 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £616,902.30 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.00 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 8.3 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|--------|-------|
| | 2017 | 2018 | 2019 |
| April | 0 | 823 | 993 |
| May | 0 | 823 | 1,203 |
| June | 6,254 | 4,803 | 1,203 |
| July | 8,874 | 6,155 | 2,320 |
| August | 8,874 | 8,876 | 3,716 |
| September | 12,481 | 10,411 | 7,079 |
| October | 12,966 | 11,736 | |
| November | 12,966 | 14,146 | |
| December | 12,966 | 14,654 | |
| January | 12,966 | 14,654 | |
| February | 15,179 | 15,011 | |
| March | 15,179 | 16,531 | |
| April | 15,179 | 18,045 | |
| May | 15,179 | 18,045 | |
| June | 15,179 | 18,045 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 704 | 704 | 100.0% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 0 | 704 | 0.0% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 0 | 704 | 0.0% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 704 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 2 | 704 | 0.3% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 631 | 704 | 89.6% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 68 | 704 | 9.7% | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 597 | 807 | 74.0% | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 91 | 807 | 11.3% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 15 | 16 | 93.8% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

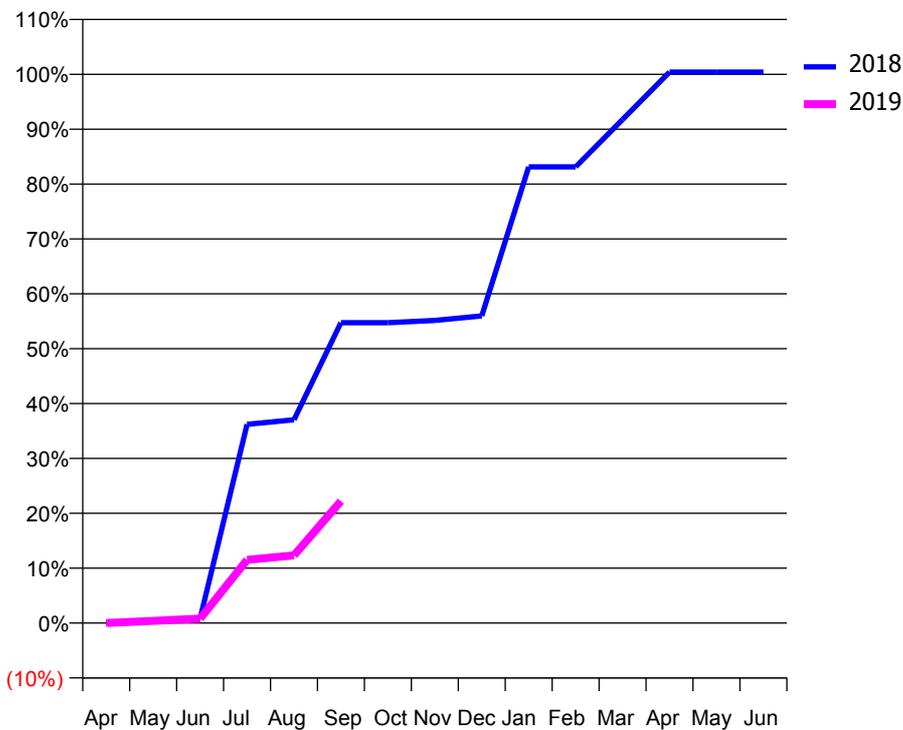
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 820563/0001 - September 2018

| | | | |
|----------------------|-------------------------|---|------------|
| Name or company name | MR MJ COLE | 18/19 Contracted general activity (UDA) | 1,870 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 243 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £64,411.65 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.13 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.1 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 0 | 0 |
| May | 22 | 1 | 1 |
| June | 86 | 2 | 2 |
| July | 108 | 88 | 28 |
| August | 108 | 90 | 30 |
| September | 129 | 133 | 54 |
| October | 193 | 133 | |
| November | 193 | 134 | |
| December | 193 | 136 | |
| January | 214 | 202 | |
| February | 214 | 202 | |
| March | 257 | 223 | |
| April | 257 | 244 | |
| May | 257 | 244 | |
| June | 257 | 244 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 8 | 22 | 36.4% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 4 | 22 | 18.2% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 10 | 22 | 45.5% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 8 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 3 | 8 | 37.5% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 5 | 8 | 62.5% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 8 | N/A | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 15 | N/A | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 2 | 15 | 13.3% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

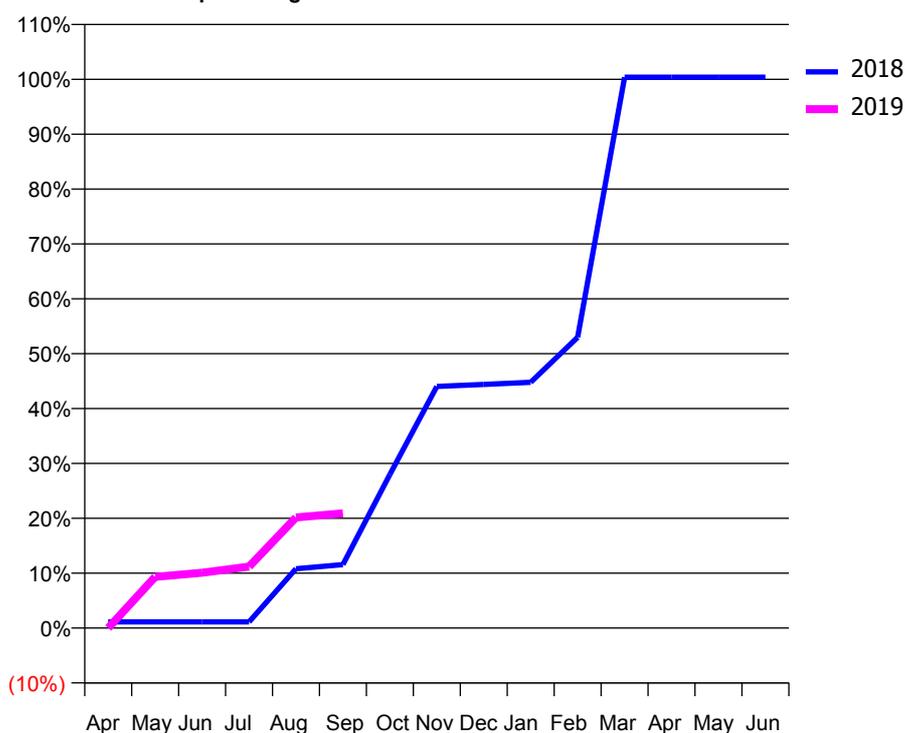
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 915394/0001 - September 2018

| | | | |
|----------------------|---------------------------|---|------------|
| Name or company name | Linden Avenue Partnership | 18/19 Contracted general activity (UDA) | 2,800 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 73 |
| Purpose of contract | General and Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 268 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £89,245.19 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.09 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 0.2 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|------|------|
| | 2017 | 2018 | 2019 |
| April | 0 | 3 | 0 |
| May | 1 | 3 | 25 |
| June | 1 | 3 | 27 |
| July | 1 | 3 | 30 |
| August | 1 | 29 | 54 |
| September | 22 | 31 | 56 |
| October | 22 | 75 | |
| November | 67 | 118 | |
| December | 67 | 119 | |
| January | 67 | 120 | |
| February | 67 | 142 | |
| March | 67 | 269 | |
| April | 279 | 269 | |
| May | 279 | 269 | |
| June | 279 | 269 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 13 | 34 | 38.2% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 10 | 34 | 29.4% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 11 | 34 | 32.4% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 13 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 0 | 13 | N/A | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 13 | 13 | 100.0% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 0 | 13 | N/A | 17.7% | 17.1% | 16.7 % |
| % of concluded courses in receipt of dual-arch fixed appliances | 0 | 14 | N/A | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 1 | 14 | 7.1% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 0 | 0 | N/A | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

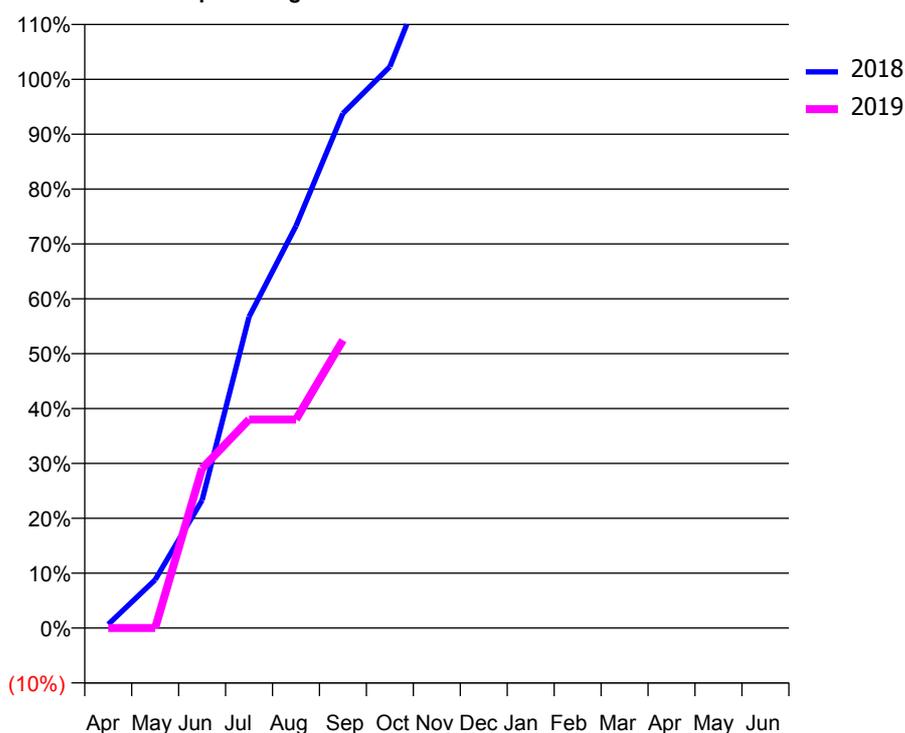
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 939900/0001 - September 2018

| | | | |
|----------------------|----------------|---|-------------|
| Name or company name | MRS KM ROWLAND | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | GDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 3,349 |
| Contract start date | 01/04/2006 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | | Baseline contract value | £219,641.01 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.05 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.0 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 190 | 22 | 0 |
| May | 190 | 295 | 0 |
| June | 1,220 | 781 | 974 |
| July | 2,705 | 1,900 | 1,273 |
| August | 3,008 | 2,454 | 1,273 |
| September | 3,289 | 3,141 | 1,757 |
| October | 3,556 | 3,426 | |
| November | 3,855 | 4,139 | |
| December | 3,855 | 4,790 | |
| January | 4,438 | 5,162 | |
| February | 4,581 | 5,859 | |
| March | 5,927 | 6,660 | |
| April | 6,973 | 7,007 | |
| May | 6,973 | 7,007 | |
| June | 6,974 | 7,012 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 255 | 653 | 39.1% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 56 | 653 | 8.6% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 342 | 653 | 52.4% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 1 | 255 | 0.4% | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 67 | 255 | 26.3% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 165 | 255 | 64.7% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 21 | 255 | 8.2% | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 166 | 191 | 86.9% | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 14 | 191 | 7.3% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 8 | 8 | 100.0% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.

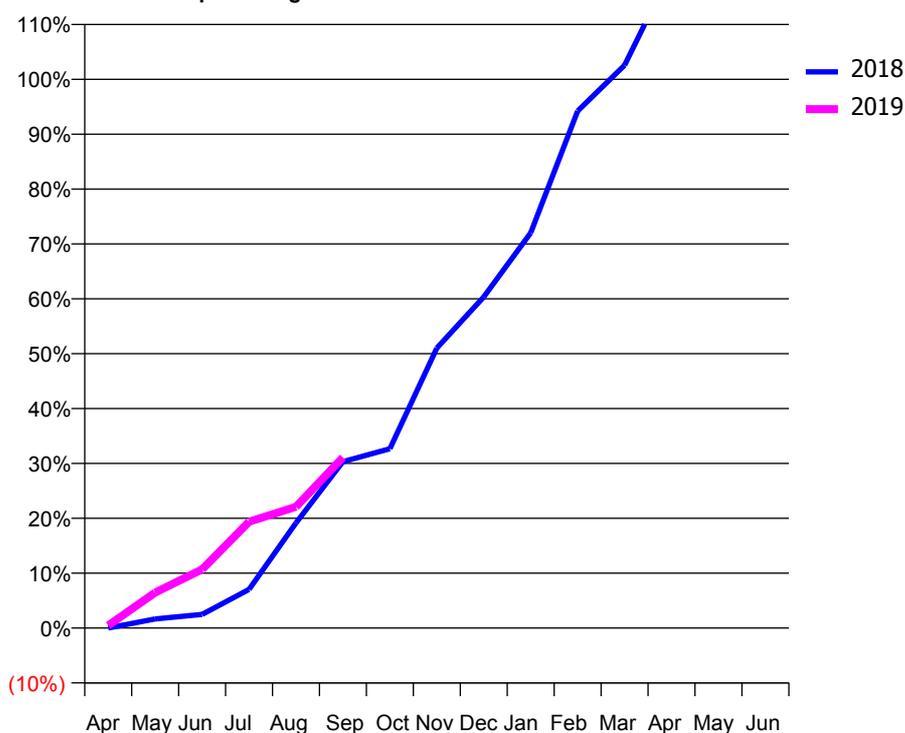
Q70 - Vital Signs Orthodontic At a Glance Contract Report for 946532/0001 - September 2018

| | | | |
|----------------------|--------------------------|---|-------------|
| Name or company name | Optimum Orthodontics Ltd | 18/19 Contracted general activity (UDA) | 0 |
| Contract type name | PDS Contract | Carry forward general activity (UDA) | 0 |
| Purpose of contract | Orthodontic | 18/19 Contracted orthodontic activity (UOA) | 5,060 |
| Contract start date | 04/01/2010 | Carry forward orthodontic activity (UOA) | 0 |
| Contract end date | 31/03/2019 | Baseline contract value | £263,456.02 |

| ACCESS | Contract | England and Wales |
|--|----------|-------------------|
| 24 month ratio of assessments to patient IDs | 1.01 | 1.08 |

| ACTIVITY | Contract |
|---|----------|
| Contract assess and fit appliances (case starts) as a percentage of Area Team case starts | 3.4 % |

Cumulative percentage of contracted UOA delivered 2018 & 2019



| Month | Adjusted Scheduled Activity (UOA) | | |
|-----------|-----------------------------------|-------|-------|
| | 2017 | 2018 | 2019 |
| April | 30 | 0 | 24 |
| May | 749 | 84 | 327 |
| June | 979 | 126 | 541 |
| July | 1,175 | 357 | 980 |
| August | 1,364 | 969 | 1,118 |
| September | 1,364 | 1,534 | 1,574 |
| October | 2,467 | 1,653 | |
| November | 2,698 | 2,582 | |
| December | 3,226 | 3,053 | |
| January | 3,564 | 3,644 | |
| February | 3,669 | 4,767 | |
| March | 5,399 | 5,190 | |
| April | 6,051 | 6,067 | |
| May | 6,051 | 6,067 | |
| June | 6,051 | 6,067 | |

QUANTITY METRICS (rolling 12 month period)

| | Contract Quantity | Contract Base Number | Contract * | Area Team | Region | England |
|--|-------------------|----------------------|------------|-----------|--------|---------|
| % of all assessments that were assess and fit appliances (case starts) | 286 | 394 | 72.6% | 56.9% | 62.5% | 60.8% |
| % of all assessments that were assess and refuse | 38 | 394 | 9.6% | 15.8% | 10.7% | 11.5% |
| % of all assessments that were assess and review | 70 | 394 | 17.8% | 27.3% | 26.8% | 27.7% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 5 or below | 0 | 286 | N/A | 0.8% | 0.2% | 0.1% |
| % of case starts with a reported IOTN of 3 and Aesthetic Component of 6 or above | 8 | 286 | 2.8% | 4.6% | 3.4% | 4.0% |
| % of case starts with a reported IOTN of 4 | 177 | 286 | 61.9% | 75.2% | 78.0% | 77.9% |
| % of case starts with a reported IOTN of 5 | 99 | 286 | 34.6% | 17.7% | 17.1% | 16.7% |
| % of concluded courses in receipt of dual-arch fixed appliances | 231 | 269 | 85.9% | 73.4% | 72.5% | 73.7% |
| % of concluded courses where treatment was abandoned or discontinued | 12 | 269 | 4.5% | 7.3% | 7.6% | 7.8% |
| % of patients satisfied with the treatment they have received | 7 | 7 | 100.0% | 93.8% | 96.2% | 95.9% |

* Figures in italics indicate that the base number is less than 100.