

NHS Dental Services

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Ref:OLFUE 3

Date : 24/04/2019

ACTION REQUIRED

Dear colleague,

Subject: Reminder - Mandating of electronic FP17 transmissions

There is now just 1 week to go before the Mandating of electronic FP17/FP17O transmissions comes into effect on the 1st May 2019.

As advised in the previous communications, from the 1st May 2019 FP17/FP17O submissions for new courses of treatment will have to be completed electronically.

Paper FP17/FP17O forms for courses of treatment commenced prior to the 1st May cut-off date will be accepted until 30th June 2019. After this date no paper FP17/FP17O's will be accepted, regardless of the date the course of treatment was commenced.

If you are not already in the process of purchasing a practice management system it would be advisable to ensure that you can log into Compass in order that you can submit via the Compass Online form. Help and guidance for the Compass solution can be found on our website on the 'FP17 processing and payments' page <https://www.nhsbsa.nhs.uk/fp17-processing-and-payments>.

It is advised that you submit some claims electronically prior to the 1 May 2019 to confirm there are no problems with your chosen process of submission.

If you require any assistance or have any questions regarding electronic form submissions please get in touch with our Contact Centre at nhsbsa.dentalservices@nhsbsa.nhs.uk or call 0300 330 1348.

Kind Regards

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