NHS Pensions Online (POL) Guide

2. Frequently asked questions
Once you have accessed “N3 Pensions Online” the link to “Frequently Asked Questions” is displayed at the bottom of the page:

Once this link is selected the page covers the following issues:

- Connection Issues
- Registration Issues
- E Forms Issues
- Pol Estimates
- General Issues

Each section then includes links to a list of frequently asked questions for that area of Pensions Online.
2. Frequently asked questions (V2) 05.2019

At the top left hand side of the page there are links present to take you to the following areas:

- **Pensions Online** - this takes you back to the previous page
- **PC Requirements** – which gives details of the PC specification required to access Pensions Online
- **Exit Online Services** – this takes you out of the service completely