

A decorative horizontal bar at the top of the page, featuring a blue background with a green gradient on the left side.

NHS Pensions Online (POL) Guide

15. SS10 Joiner Form

This joiner form should be used for all eligible staff at Trusts, Primary Care Trusts (PCTs), General Practitioner (GP) Practice Doctors and Direction Employers.

It should not be used for Practitioners, Assistant Practitioners, Locum Practitioners or non-medical GP Practice employees.

Once you have accessed the E-Forms menu select the link for the SS10 and you will be presented with a page asking for the members' personal details, as follows:

Welcome to the NHS Pension Scheme ONLINE
Joiner version

EA - 5812 Back Print Employer Menu E-Forms

[Exit Online Services](#)

You are currently logged-in as an Employer for EA 5812 ?

[Site Update](#)

NI Number

Surname

Forename

Former Surname

Date of Birth Day Month Year

Date of Commencement Day Month Year

SD Membership Number
(e.g. 12345678)

It is essential that correct information be entered on this screen to enable the joiner form to be processed to the correct member record.

Important Note:

If you do not know, or are unsure of, the members' NI number then this field should be left blank. If the member has been issued with a temporary NI number by Her Majesty's Revenue and Customs (HMRC) (NI number prefixed with TN) or a temporary NI number used by The NHSBSA (NI number prefixed with ZZ) you should not use these numbers and the field should be left blank.

The following fields must be completed for you to be able to proceed and submit full joiner details:

Surname

Forename(s)

Former surname (maiden name), if applicable

Date of Birth

Date of Commencement (start date of this employment not date member originally joined the Scheme)

Existing Scheme Members will already have an Superannuation Division (SD) reference number but if you do not know this information the field should be left blank.

If you know the members NI number you can do a search for the SD number via the **“Member Search”** link on the main Employer menu.

If the search identifies an existing member record for the NI number entered it is important to check that the traced record matches your employee by checking their full name and date of birth against that of the traced record.

Where the details do not match, then the NI number you hold must be checked with HMRC. In these cases you can submit the joiner form without an NI number.

When this page has been completed and you select “submit” you will be taken to the SS10 joiner form.

Where an existing member record is found the SD number will be pre-populated on the joiner form, as follows:

Welcome to the NHS Pension Scheme ONLINE
Joiner - SS10

NHS Pensions Agency

Back Print Employer Menu E-Forms

National Health Service Pension Scheme
Joining or rejoining the scheme

Please leave the shaded boxes blank

1. National Insurance number	?	<input type="text"/>
2. SD number (e.g. 12345678)	?	21000003
3. Date of birth	?	05-April-1950
4. Has date of birth been verified?	?	No
5. Surname	?	epsumame
6. Other names	?	epforename

When you click “submit” a range of validation checks are performed on the information input and error messages will be produced where invalid or mismatching information has been entered.

The following pages show examples of some of these checks and error messages.

If the Date of Commencement overlaps with the dates of a previous employment you will receive a message as follows:

Welcome to the NHS Pension Scheme ONLINE
Joiner version

EA - 5812 Back Print Employer Menu E-Forms

Exit Online Services

Site Update

You are currently logged-in as an Employer for EA 5812 ?

****This member is employed wholetime elsewhere up to 31/10/1987. Please amend the date of commencement to 01/11/1987. Please refund any overpaid contributions.**

NI Number

Surname

Forename

Former Surname

Date of Birth

Date of Commencement

SD Membership Number (e.g. 12345678)

Submit

If you submit a joiner that matches identically to an existing employment with your Authority/GP Practice, you will receive the following message:

Welcome to the NHS Pension Scheme ONLINE
Joiner version

EA - 5812 Back Print Employer Menu E-Forms

Exit Online Services

Site Update

You are currently logged-in as an Employer for EA 5812 ?

****We already hold a Part Time employment with you starting on 24/12/2007. Should you wish to open another employment, please tick the checkbox.**

NI Number

Surname

Forename

Former Surname

Date of Birth

Date of Commencement

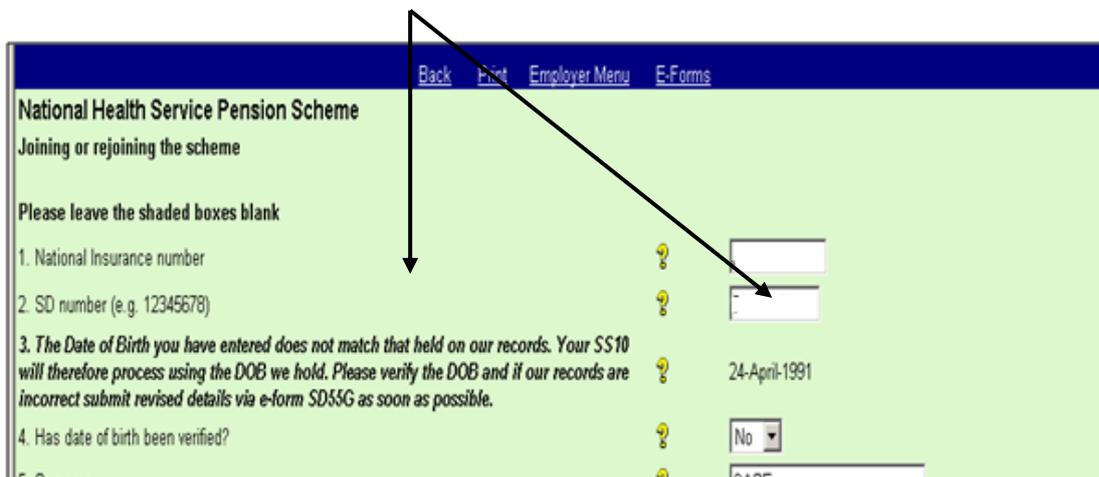
SD Membership Number (e.g. 12345678)

Submit

Before continuing you should ensure that the joiner details you are submitting are not a duplicate and that this is a genuine concurrent part time employment.

If you do not wish to continue with the submission select either “Employer Menu” or “E-Forms” on the dark blue bar at the top of the screen.

If you are submitting a joiner for an existing member and enter a Date of Birth that does not match the details held by The NHSBSA then you will still be taken to the joiner form but the DOB displayed will be that held by The NHSBSA, and a message will be displayed on the page advising of this fact, as follows:



The screenshot shows a web form titled "National Health Service Pension Scheme" with the sub-heading "Joining or rejoining the scheme". At the top, there is a dark blue navigation bar with links for "Back", "Print", "Employer Menu", and "E-Forms". Below the title, a message reads "Please leave the shaded boxes blank". The form contains several fields:

- 1. National Insurance number: A text input field.
- 2. SD number (e.g. 12345678): A text input field.
- 3. Date of Birth: A date input field showing "24-April-1991". A yellow warning icon is next to it, and a message states: "The Date of Birth you have entered does not match that held on our records. Your SS10 will therefore process using the DOB we hold. Please verify the DOB and if our records are incorrect submit revised details via e-form SD55G as soon as possible." A black arrow points from the top of the page down to the warning icon.
- 4. Has date of birth been verified?: A dropdown menu with "No" selected.
- 5. Summary: A text input field with "CASE" entered.

You should then verify the members correct Date of Birth by sight of their birth certificate and submit a form **SD55G** if the date held by The NHSBSA is incorrect.

The joiner form holds various other validations and if mismatching details are entered you will receive an on screen error message.

For example:

- If you state the member is male then the title you select should not be Mrs, Miss or Ms
- If you state the employment is whole time then you should not enter any details for the contracted and standard part time hours/sessions
- If you select a capacity code of “01” (nurse, health visitor or midwife) then the employment type must be “officer” and the “As & When” and “Locum” fields must = “no”.
- If you select a capacity code of “03” (doctor) then the employment type must be “specialist or non-specialist”
- An employment can only be shown as “Maximum P/T Specialist” if the capacity code is “03”, the employment type is “Specialist” and the actual and standard sessions are completed as 10/11ths.

Examples of some error messages are as follows:

13. Date member became pensionable in present employment 01 January 2010

14. Capacity in which employed ?

***15. Capacity code - as you have selected an employment as a Max Part time specialist, you can only enter a capacity code of 03, 08.

***16. Type of employment: Please select Specialist, as you have chosen to select a Max Part Time Specialist.

17. Is employment Whole time, Part time or Max part time specialist? ?

***18. Is this a locum employment? You must select No from the drop down as you have selected a capacity code other than 03, 08 or 10. ?

***19. Is employment "as and when" sessions or hours? This is a mandatory field, please select yes or no from the drop down. ?

Only answer this question if the employment is part-time sessional

20. What proportion of whole time does the member work? ?

**Actual sessions must be equal to 10, as you have selected Max Part Time Specialist.

**Standard sessions must be equal to 11, as you have selected Max Part Time Specialist.

Only answer this question if the employment is part-time hourly

21. Please give the number of hours worked as a proportion of whole-time. ?

Give your answer to 2 decimal places.

Actual [] []

Whole time [] []

***22. Is the member classed as MHO in this employment: This is a mandatory field, please select yes or no from the drop down. ?

Only answer this question if you have answered "yes" to question 22

23. Has the member had any previous psychiatric hospital employment? ?

24. Members home address ?

Postcode

***25. Disability - This is a mandatory field please make your selection from the drop down menu. ?

***26. Religion/Belief - This is a mandatory field please make your selection from the drop down menu. ?

***27. Sexual Orientation - This is a mandatory field please make your selection from the drop down menu. ?

***28. Ethnicity Code - This is a mandatory field please insert a valid code. A full list of codes can be viewed by selecting ?

***29. Area of Work - This is a mandatory field please make your selection from the drop down menu. ?

***30. Job Role - This is a mandatory field please make your selection from the drop down menu. ?

Submit Cancel

Fields 25 - 30 on the joiner form relate to Census information and once submitted to The NHSBSA the details are not visible on the member record.

On some fields details of the options for completion are held in the drop down menu by selecting the arrow at the side of the completion area:

Postcode

25. Disability ?

26. Religion/Belief ?

27. Sexual Orientation ?

28. Ethnicity Code ?

29. Area of Work ?

30. Job Role ?

Submit

Select

Select

Learning Disability / Difficulty

Long-Standing Illness

Mental Health condition

Not Declared

No

Other

Physical Impairment

Sensory Impairment

Yes - unspecified

Unknown

As there is a number of options for the Ethnicity Code a list is available by selecting “?” at the side of the field, as follows:

Pensions On-Line - Forms on the Web (E-Forms)Joiners User Guide - Microsoft Internet Explorer provided by Envision

Box 21. Ethnicity Code - Use a proper Ethnic Code From the table below.

query - Top 69 of 69 Rows				
	CODE	DESCRIPTION	ESRCODE	TYPE
1	A	White - British	[empty string]	Ethnicity
2	B	White - Irish	[empty string]	Ethnicity
3	C	White - Any other white background	[empty string]	Ethnicity
4	C2	White - Northern Irish	[empty string]	Ethnicity
5	C3	White - Unspecified	[empty string]	Ethnicity
6	CA	White - English	[empty string]	Ethnicity
7	CB	White - Scottish	[empty string]	Ethnicity
8	CC	White - Welsh	[empty string]	Ethnicity
9	CD	White - Cornish	[empty string]	Ethnicity
10	CE	White - Cypriot (non specific)	[empty string]	Ethnicity
11	CF	White - Greek	[empty string]	Ethnicity
12	CG	White - Greek Cypriot	[empty string]	Ethnicity
13	CH	White - Turkish	[empty string]	Ethnicity
14	CJ	White - Turkish Cypriot	[empty string]	Ethnicity
15	CK	White - Italian	[empty string]	Ethnicity

Once the joiner form has processed you will receive an **SD55 Notification** via Pensions Online, generally the next day.

If no **SD55 Notification** is received and the member does not appear on your list of employees on the **ADP4** form then this is an indication that the joiner form has not processed successfully and you should check your **Error Handling**.

If there no error has been produced in Error Handling then the error may be for The NHSBSA to resolve and you should contact us for further information.