

A decorative horizontal bar at the top of the page, featuring a blue background with a green gradient on the left side.

NHS Pensions Online Guide (POL)

33. Noticeboard

The link to the Noticeboard is held on the main employers menu.

Welcome to the NHS Pension Scheme ONLINE
Welcome

EA - 5812 Back Print Employer Menu E-Forms

Exit Online Services
Member search
Site Update

Welcome NHSPA diagnostic user (5812) to the NHS Pensions Online Service. Your email address is 5812@pensionsagency.nhs.uk. If this is incorrect please ask your administrator to amend your email address.

Please select an area of the site you would like to visit

- » E-FORMS
- » MEMERZONE
- » NOTIFICATIONS
- » NOTICE BOARD
- » ERROR HANDLING
- » ESR STATUS
- » CHANGE PASSWORD
- » VIEW EMPLOYER CONTACTS
- » VIEW PENSION CONTACTS
- » CHECK MEMBER CHOICE STATUS

All benefit values quoted on Pensions Online are based on the Pensionable Pay and membership details we hold as being correct. You should alert members to this fact when furnishing them with any benefit quotations. You may wish to make use of the membership statement facility by printing statements and sending them with the quotations. This way the member will be able to refer to the membership data we hold when assessing their benefit values.

After selecting the link the 1st page shows the total number of items on the Noticeboard that have not been opened and the number that were posted to Noticeboard the previous day that have not yet been opened.

Welcome to the NHS Pension Scheme ONLINE
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EA - 5812 Back Print Employer Menu E-Forms

Exit Online Services
Member search
Site Update

» Notice Board

Current Status of Notice Board as of 14/Nov/2011 05:22:17

All items un-opened which were posted yesterday	0
All items un-opened	38

To view all items on Noticeboard select the blue link.

This then displays all items sent to the Noticeboard for your attention, with the newest items at the top of the list.

deleted 6 weeks after being posted to the Notice Board.

The following notifications have been received						
Notification Type	Surname	First name	Membership number	Date received	Status	Delete
Preserved Pensionable Pay				25-Oct-2011		
Refund				25-Oct-2011		
Preserved Pensionable Pay		:		25-Oct-2011		
Preserved Pensionable Pay				25-Oct-2011		
Preserved Pensionable Pay				25-Oct-2011		
Preserved Pensionable Pay				25-Oct-2011		

The following records have been data cleansed and are now accessible						
Type of Request	Surname	First name	Membership number	Date received	Delete	
Service statement estimate request				20-Oct-2011		
ARER estimate request				20-Oct-2011		
Service statement estimate request				20-Oct-2011		
Service statement estimate request				20-Oct-2011		
Service statement estimate request				20-Oct-2011		
Service statement estimate request				20-Oct-2011		

The following records have been submitted for data cleanse or manual calculation					
Type of request	Surname	First name	Membership number	Date submitted	
Redundancy estimate - Manual case				20-Oct-2011	
ARER - Manual case				20-Oct-2011	

The Noticeboard screen is split into 3 sections:

- Received Notifications
- Completed Data Cleanse Items
- Submitted Data Cleanse Items or Manual Cases

Received Notifications

The types of Notifications you will receive are as follows:

- Refund - this is confirmation of a refund of contributions being paid to someone who has left your employment
- Preserved Pensionable Pay - this is the pensionable pay figure calculated by The NHSBSA and asks for confirmation of whether it is correct. To confirm or amend please submit **EA TPP** form in Pensions Online **E-Forms**.
- Retirement Benefits
- Age Estimates – Manual Case
- Ill Health Estimate – Manual Case
- Redundancy Estimates – Manual Case
- ARER Estimates – Manual Case
- Employer Funded ER Estimate – Manual Case
- Benefit Statement – Manual Case
- Service Statement – Manual Case
- AVC Request – Manual Case

You will be able to view the notification; save the document to your PC or local network and/or print it out.

Where it is not possible to send a reply via the Notice Board the reply will arrive by post. These items do not have an envelope icon and you will not be able to click on

the item, as there is no document to view. The entry is there to tell you that the The NHSBSA Administrator has completed their action. This type of item will be classified as un-read until you delete it.

You may delete an item, providing you have been provided with the rights to delete, by clicking on the 'trash can' icon. Otherwise they will be deleted 6 weeks after being posted to the Noticeboard.

Records Submitted for Data Cleanse or Manual Calculation

If when try to calculate benefits in **Memberzone** you receive a message advising that the member record is excluded from Pensions Online it may be because a Data Cleanse needs performing or a manual calculation is needed.

An electronic request will be sent to The NHSBSA and the Noticeboard will record this and display the type of request that has been made.

When completed by The NHSBSA this entry will be removed and you will either receive a Notification in section 1 or 2 of the page advising that either the manual calculation or Data Cleanse action has been completed.