

National Dental Contract Management (NDCM) Service – Mid-year review National update June 2019

This briefing note is to advise that following a successful pilot phase, NHS England's NDCM Service is being rolled out to include all NHS Dental Contract Providers in England from the mid-year point of 2019/20.

Background

The NHS Business Services Authority's (NHSBSA) Provider Assurance team use FP17/FP17(O) data to give assurances to NHS England about the effectiveness and value for money delivered under NHS primary care dentistry contracts.

The Provider Assurance team have been delivering a phased rollout of a national single operating model (SOM) of year-end reconciliation and mid-year review of dental contracts.

The roll-out commenced at the mid-year point of 2018/19 and included NHS Dental Contract Providers in many parts of England.

The roll-out will complete with the inclusion of all NHS Dental Contract Providers from the mid-year point of 2019/20. This is projected to start in October 2019.

Purpose

NHS England have instructed NHSBSA to advise NHS Dental Contract Providers of their mid delivery position based on FP17/FP17(O) data submitted in the 2019/20 financial year, up to and including 30 September 2019. This will include any proposed further action.

Potential outcomes defined in the SOM and outlined at the mid-year 2019/20 point may be:

- 'Carry forward' of activity is considered a priority before the current year's delivery commences and will not be considered in the 2019/20 mid-year delivery position
- A small number of NHS Dental Contract Providers will be asked to collaborate in a formal review of 2019/20 delivery to date, and submit an action plan for on-going delivery, if they have delivered less than 30% of their contacted activity at the mid-year point
- Any NHS Dental Contract Provider requested to complete a review and action plan will be advised that withholding of money is a potential outcome

Further queries

Those included in the roll-out to date will be contacted by NHS Business Services Authority regarding their contracts' reconciliation of 2018/19.

Those not included in the roll-out to date will be contacted by NHSBSA after the reconciliation of 2018/19 is completed by their local NHS England dental team.

In the meantime all NHS Dental Contract Providers can continue to monitor their FP7/FP17(O) claim submission via their monthly schedule and by logging into [CoMPASS](#).

If NHS Dental Contract Providers have any queries regarding the 2019/20 mid-year review of their delivery, they should raise them with the Provider Assurance team via email at: nhsbsa.dentalcases@nhs.net .
More information can be found on the NHSBSA [website](#)