

## Using the dispensing dashboard for EPS and eRD: a step-by-step guide

This guide for pharmacists shows you how to access your monthly Electronic Prescription Service (EPS) and Electronic Repeat Dispensing (eRD) use.

### About the dashboard

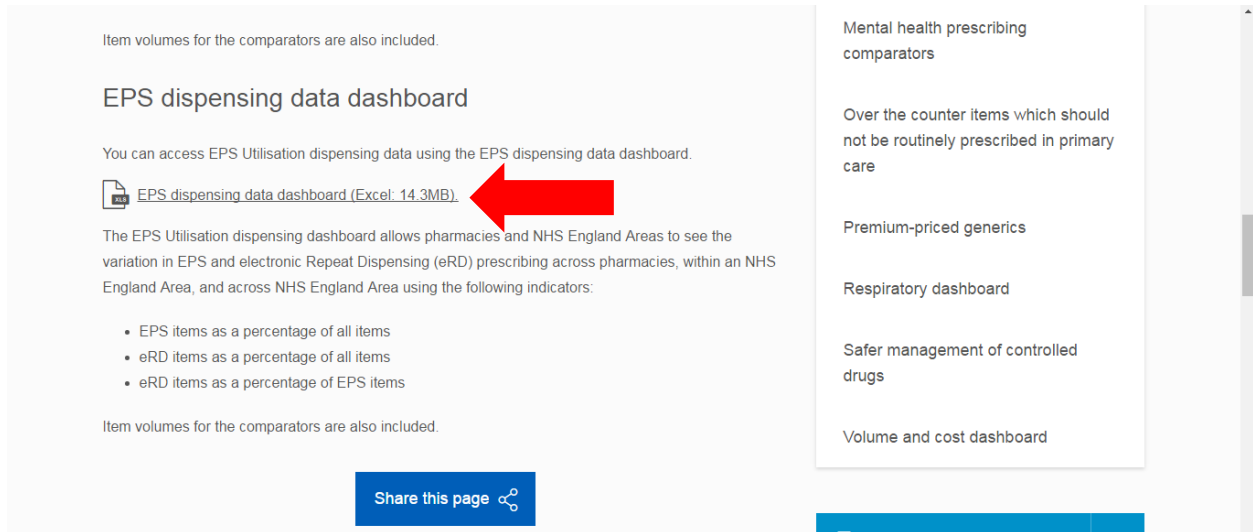
The EPS dispensing data dashboard allows you to:

- compare EPS and eRD within a local area and across NHS England
- identify the opportunities to maximise EPS and eRD locally
- prioritise areas of activity
- monitor the impact of initiatives to increase EPS and eRD

Use this step-by-step guide to access the data.

## Accessing the dashboard

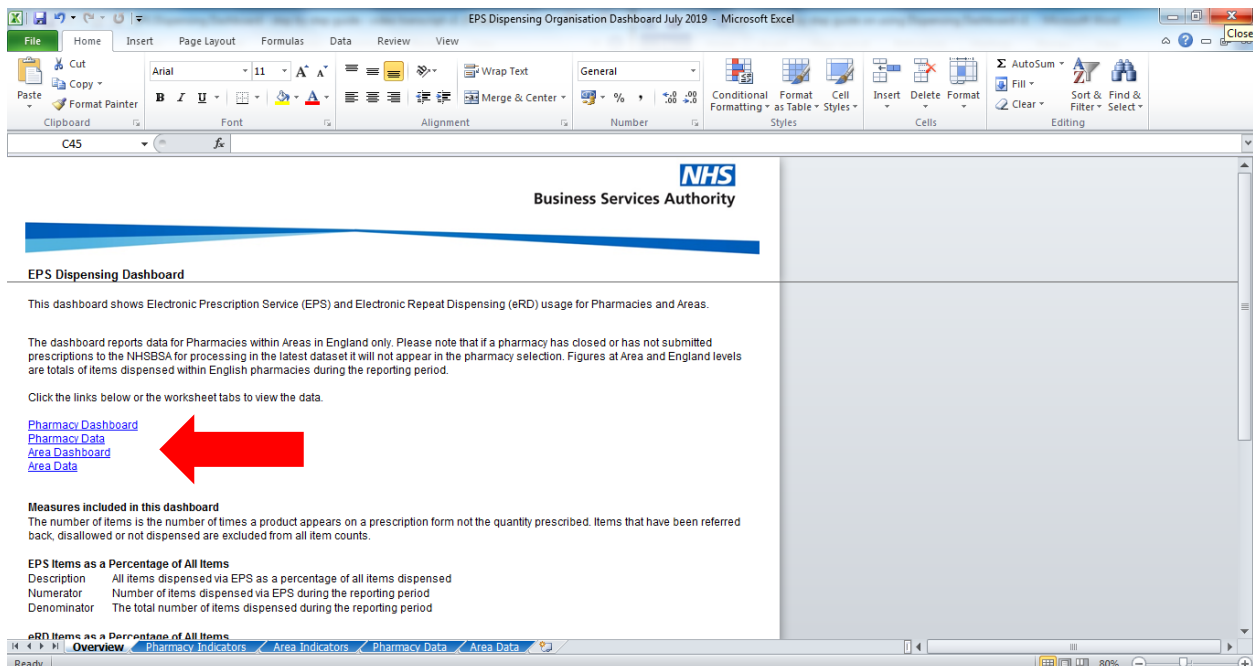
1. You can access the dashboard via the NHSBSA website. Visit: [www.nhsbsa.nhs.uk/epsdashboard](http://www.nhsbsa.nhs.uk/epsdashboard)
2. Click the link for EPS dispensing data dashboard. The dashboard will download as an Excel spread sheet. This may take a few minutes.



This data is updated on a regular basis. To access the most up to date information, we recommend downloading the dashboard every month.

3. Click the downloaded file to open the dashboard and click Enable Editing. You will be presented with an introduction page with four options:

- Pharmacy Dashboard
- Pharmacy Data
- Area Dashboard
- Area Data



## Accessing your pharmacy data

- Click Pharmacy Data.
- Find your practice under PHARMACY CODE (column A) or PHARMACY NAME (column B).

You can also use the drop down menu to search by pharmacy code or name:

Pharmacy Co	Pharmacy Name	Area	EPS Item	eRD Item	All Items	EPS Items as a % of All Items	eRD Items as a % of All Items	eRD Items as a % of EPS Item
FA002	L ROWLAND & CO (RETAIL) LTD	Q46	7,346	722	9,054	81.14	7.97	9.83
FA007	L ROWLAND & CO (RETAIL) LTD	Q57	7,454	539	8,268	90.15	6.52	7.23
FA008	BOOTS UK LIMITED	Q52	2,072	147	3,269	63.38	4.5	7.09
FA012	BRIGHT BRIDGE LTD	Q61	21,099	14,179	22,629	93.24	62.66	67.2
FA015	FRESHNAME 376 LTD	Q67	8,606	184	15,858	54.27	1.16	2.14
FA026	AA RX LIMITED	Q53	4,061	-	6,545	62.05	0	0
FA029	L ROWLAND & CO (RETAIL) LTD	Q70	2,717	296	3,045	89.23	9.72	10.89
FA031	PETER JAMES (BRIDGEGATE CHEMIST) LIMITED	Q51	29,942	1,427	34,925	85.73	4.09	4.77
FA037	NEVLIN PHARMACY LIMITED	Q49	5,089	1,209	5,561	91.51	21.74	23.76
FA040	DAY LEWIS PLC	Q70	4,173	1,109	4,483	93.08	24.74	26.58
FA041	BESTWAY NATIONAL CHEMISTS LIMITED	Q66	4,980	564	5,621	88.6	10.03	11.33
FA042	LLOYDS PHARMACY LTD	Q56	1,951	-	4,489	43.46	0	0
FA044	GORGEMead LIMITED	Q47	6,926	683	8,075	85.77	8.46	9.86
FA049	MR M CHANDRAMOHAN	Q61	4,316	1,128	5,231	82.51	21.56	26.14
FA052	TESCO STORES LIMITED	Q61	4,118	492	6,353	64.82	7.74	11.95
FA053	BOOTS UK LIMITED	Q62	1,851	135	2,513	73.66	5.37	7.29
FA056	LLOYDS PHARMACY LTD	Q56	1,757	-	2,600	67.58	0	0
FA057	GAINMOOR LTD	Q44	3,875	686	4,211	92.02	16.29	17.7
FA058	WM MORRISON SUPERMARKETS PLC	Q60	3,098	86	3,961	78.21	2.17	2.78
FA064	GORGEMead LIMITED	Q46	8,470	140	11,250	75.29	1.24	1.65
FA065	BESTWAY NATIONAL CHEMISTS LIMITED	Q61	2,536	291	3,245	78.15	8.97	11.47
FA066	SINGLEWELL PHARMACY LTD	Q67	5,509	107	8,211	67.09	1.3	1.94
FA076	BOOTS UK LIMITED	Q60	10,653	235	13,651	78.04	1.72	2.21
FA078	FAIRVIEW PHARMACY LIMITED	Q62	9,797	2,764	12,142	80.69	22.76	28.21
FA079	PHIL DAWES	Q66	9,359	2,208	10,483	89.28	21.06	23.59
FA083	BOUNCE HEALTHCARE LTD	Q48	6,184	62	7,803	79.25	0.79	1
FA084	BOOTS UK LIMITED	Q63	5,834	390	8,600	67.84	4.53	6.68
FA088	ASDA STORES LTD	Q68	2,284	214	2,863	79.78	7.47	9.37

Column E shows your number of EPS items dispensed.

Column F shows your number of eRD items dispensed.

Column H shows your EPS items as percentage of all items.

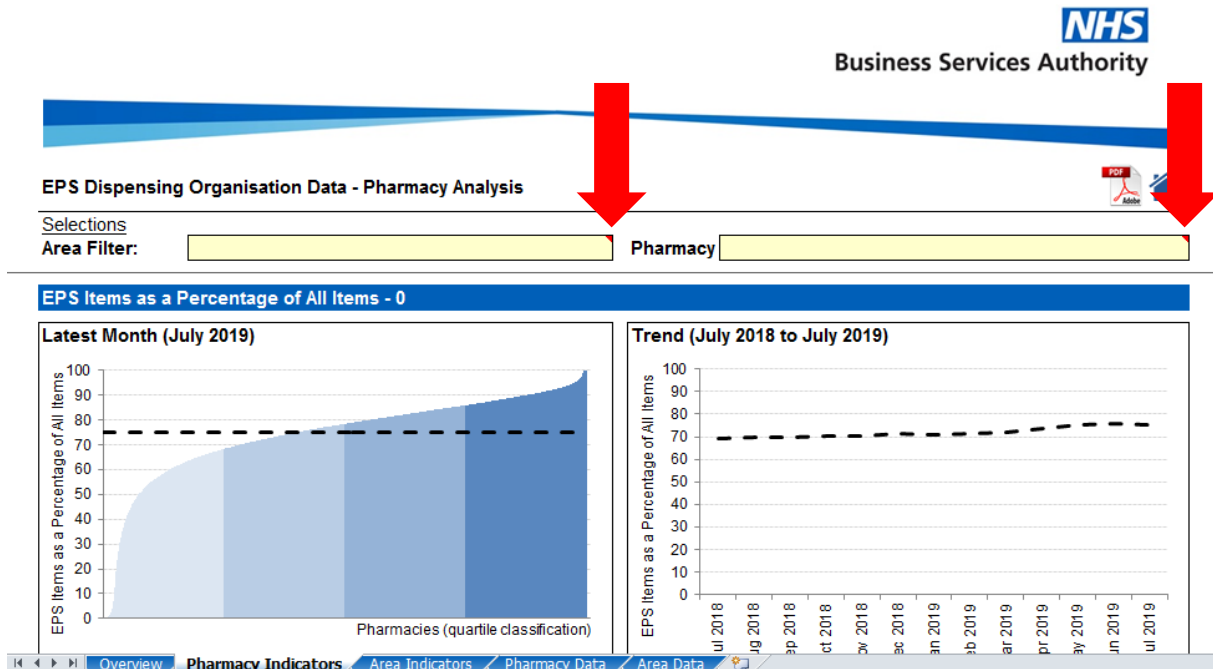
Column I shows your eRD items as percentage of all items.

- Click on the home icon at the top of the sheet to return to the introduction screen

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FA007	L ROWLAND & CO (RETAIL) LTD	Q57	ESSEX AREA	7,454	539	8,268	90.15	6.52	7.23
FA008	BOOTS UK LIMITED	Q52	WEST YORKSHIRE AREA	2,072	147	3,269	63.38	4.5	7.09
FA012	BRIGHT BRIDGE LTD	Q61	NORTH EAST LONDON AREA	21,099	14,179	22,629	93.24	62.66	67.2
FA015	FRESHNAME 376 LTD	Q67	KENT AND MEDWAY AREA	8,606	184	15,858	54.27	1.16	2.14
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FA031	PETER JAMES (BRIDGEGATE CHEMIST) LIMITED	Q51	SOUTH YORKSHIRE AND BASSETLAW AREA	29,942	1,427	34,925	85.73	4.09	4.77
FA037	NEVLIN PHARMACY LIMITED	Q49	CUMBRIA,NORTHUMB,TYNE & WEAR AREA	5,089	1,209	5,561	91.51	21.74	23.76
FA040	DAY LEWIS PLC	Q70	WESSEX AREA	4,173	1,109	4,483	93.08	24.74	26.58
FA041	BESTWAY NATIONAL CHEMISTS LIMITED	Q66	DEVON,CORNWALL&ISLES OF SCILLY AREA	4,980	564	5,621	88.6	10.03	11.33
FA042	LLOYDS PHARMACY LTD	Q56	EAST ANGLIA AREA	1,951	-	4,489	43.46	0	0
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## Comparing your pharmacy data with area and UK figures

- Click Pharmacy Dashboard.
- Use the drop down lists to select your area and pharmacy to see your analysis for EPS and eRD.



This will display a series of graphs, allowing you to compare data for your pharmacy with your area and UK-wide figures, including:

- EPS as a percentage of all items for the previous month
- EPS as a percentage of all items for the previous 12 months
- eRD items as a percentage of all items for the previous month
- eRD items as a percentage of all items for the previous 12 months

### Exiting the dashboard

- To exit the dashboard, close Excel. You will see a prompt asking if you want to save the changes you made? Click Don't Save.

If you have any questions about your data, or for more information about EPS and eRD and how we can help, contact the NHSBSA EPS team: [nhsbsa.epssupport@nhs.net](mailto:nhsbsa.epssupport@nhs.net) or visit [www.nhsbsa.nhs.uk/eps](http://www.nhsbsa.nhs.uk/eps)