

Using the practice dashboard for EPS and eRD: a step-by-step guide

This guide for GP practices and prescribers shows you how to access data on your monthly Electronic Prescription Service (EPS) and Electronic Repeat Dispensing (eRD) use.

About the dashboard

The EPS utilisation dashboard allows GP practices and CCGs to:

- compare EPS and eRD prescribing between GP practices and CCGs
- identify the opportunities to maximise EPS and eRD locally
- help prioritise potential areas of activity
- monitor the impact of initiatives to increase EPS and eRD

[If you're registered for ePACT2, you can access the EPS utilisation dashboard here.](#)

Otherwise, use this step-by-step guide to access the data.

Accessing the dashboard

1. Access the EPS utilisation dashboard via the NHSBSA website. Visit: www.nhsbsa.nhs.uk/epsdashboard
2. Click the link for EPS prescribing data dashboard. The dashboard will download as an Excel spread sheet. This may take a few minutes.

The screenshot shows the NHSBSA Business Services Authority website. At the top right is the NHS logo and 'Business Services Authority'. Below is a search bar and a navigation menu with categories like 'Prescription data', 'ePACT2', 'Information Services Portal (ISP)', 'Dental data', and 'Requesting patient data not available through Freedom of Information'. The main content area is titled 'Electronic prescription service (EPS) utilisation dashboard'. It includes a description of the dashboard's purpose, a list of features, and a link to a guide on accessing the dashboard. A red arrow points to the 'EPS prescribing data dashboard (Excel: 10.3MB)' link at the bottom left of the page.

The data is updated on a regular basis. To access the most up to date information, we recommend downloading the dashboard every month.

3. Click the downloaded file to open the dashboard and click Enable Editing. You will be presented with an introduction page with four options:

- Practice Dashboard
- Practice Data
- CCG Dashboard
- CCG Data

NHS Business Services Authority

EPS Prescribing Dashboard

This dashboard shows Electronic Prescription Service (EPS) and Electronic Repeat Dispensing (eRD) usage for practices and CCGs.

The dashboard provides data for GP practices within CCGs in England only. Please note that if a GP Practice has closed or has had no prescribing in the latest dataset it will not appear in the GP Practice selection. Figures at CCG, AHSN, Region and England levels are totals of items prescribed in GP practices within CCGs that have been prescribed and dispensed during the reporting period.

Please note that there may be instances where EPS items may exceed Opportunity Items due to the way opportunity items are currently being calculated. For the dashboard refresh for May 19 prescriptions data, the opportunity items includes all CD drugs other than those included on FP10MDA forms for all the time periods. Previously Schedule 2 and 3 were excluded. From May 19 the opportunity items are all items dispensed by an English Pharmacy or English Appliance Contractor but excludes any items on a FP10MDA form.

Click the links below or the worksheet tabs to view the data.

- [Practice Dashboard](#)
- [Practice Data](#)
- [CCG Dashboard](#)
- [CCG Data](#)

Measures included in this dashboard

The number of items is the number of times a product appears on a prescription form not the quantity prescribed. Items that have been referred back, disallowed or not dispensed are excluded from all item counts.

EPS Items as a Percentage of All Items

Description	All items supplied through EPS as a percentage of all items prescribed and dispensed
Numerator	Number of items prescribed and dispensed via EPS during the reporting period
Denominator	The total number of items prescribed and dispensed during the reporting period

EPS Items as a Percentage of EPS Opportunity Items

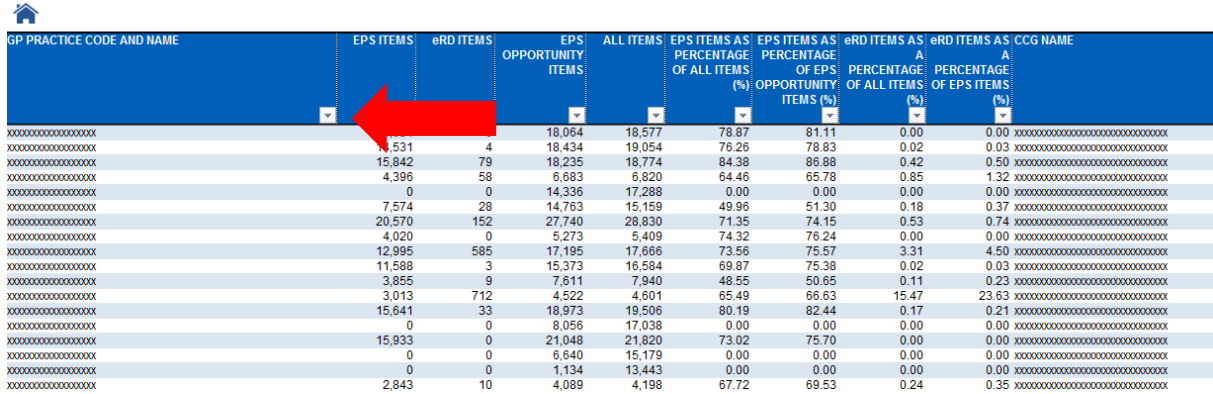
Description	All items supplied through EPS as a percentage of the total number of items prescribed and dispensed via EPS and paper which can be prescribed using EPS in the current release.
Numerator	Number of items prescribed and dispensed via EPS during the reporting period
Denominator	The total number of items prescribed and dispensed via EPS and paper which can be prescribed using EPS in the current release.

Accessing your practice data

- Click Practice Data.
- Find your practice under GP PRACTICE CODE AND NAME (column A).

You can also use the drop down menu to search by practice code or name:

EPS Prescribing Data - GP Practices (Feb 2019)



GP PRACTICE CODE AND NAME	EPS ITEMS	eRD ITEMS	EPS OPPORTUNITY ITEMS	ALL ITEMS	EPS ITEMS AS PERCENTAGE OF ALL ITEMS (%)	EPS ITEMS AS PERCENTAGE OF EPS OPPORTUNITY ITEMS (%)	eRD ITEMS AS PERCENTAGE OF ALL ITEMS (%)	eRD ITEMS AS PERCENTAGE OF EPS ITEMS (%)	CGG NAME
XXXXXXXXXXXXXXXXXXXX	14,651	0	18,064	18,577	78.87	81.11	0.00	0.00	XXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXX	14,531	4	18,434	19,054	76.26	78.83	0.02	0.03	XXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXX	15,842	79	18,235	18,774	84.38	86.88	0.42	0.50	XXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXX	4,396	58	6,683	6,820	64.46	65.78	0.85	1.32	XXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXX	0	0	14,336	17,288	0.00	0.00	0.00	0.00	XXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXX	7,574	28	14,763	15,159	49.96	51.30	0.18	0.37	XXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXX	20,570	152	27,740	28,830	71.35	74.15	0.53	0.74	XXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXX	4,020	0	5,273	5,409	74.32	76.24	0.00	0.00	XXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXX	12,995	585	17,195	17,666	73.56	75.57	3.31	4.50	XXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXX	11,588	3	15,373	16,584	69.87	75.38	0.02	0.03	XXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXX	3,855	9	7,611	7,940	48.55	50.65	0.11	0.23	XXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXX	3,013	712	4,522	4,601	65.49	66.63	15.47	23.63	XXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXX	15,641	33	18,973	19,506	80.19	82.44	0.17	0.21	XXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXX	0	0	8,056	17,038	0.00	0.00	0.00	0.00	XXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXX	15,933	0	21,048	21,820	73.02	75.70	0.00	0.00	XXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXX	0	0	6,640	15,179	0.00	0.00	0.00	0.00	XXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXX	0	0	1,134	13,443	0.00	0.00	0.00	0.00	XXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXX	2,843	10	4,089	4,198	67.72	69.53	0.24	0.35	XXXXXXXXXXXXXXXXXXXX

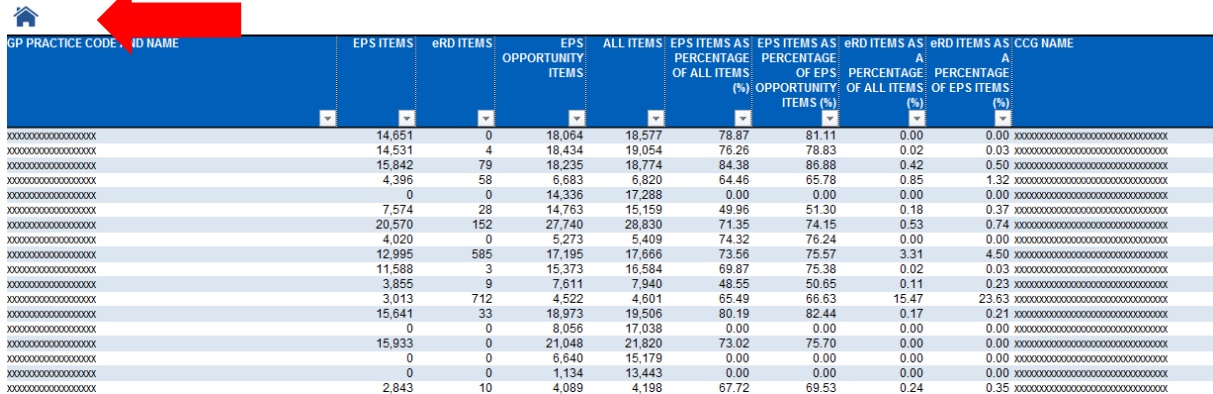
Column F shows your EPS as a percentage of all items dispensed.

Column I shows your eRD items as a percentage of EPS items.

If you are a dispensing practice, column G shows your EPS items as percentage of EPS opportunity items. This is your potential maximum level of EPS.

- Click on the home icon at the top of the sheet to return to the introduction screen

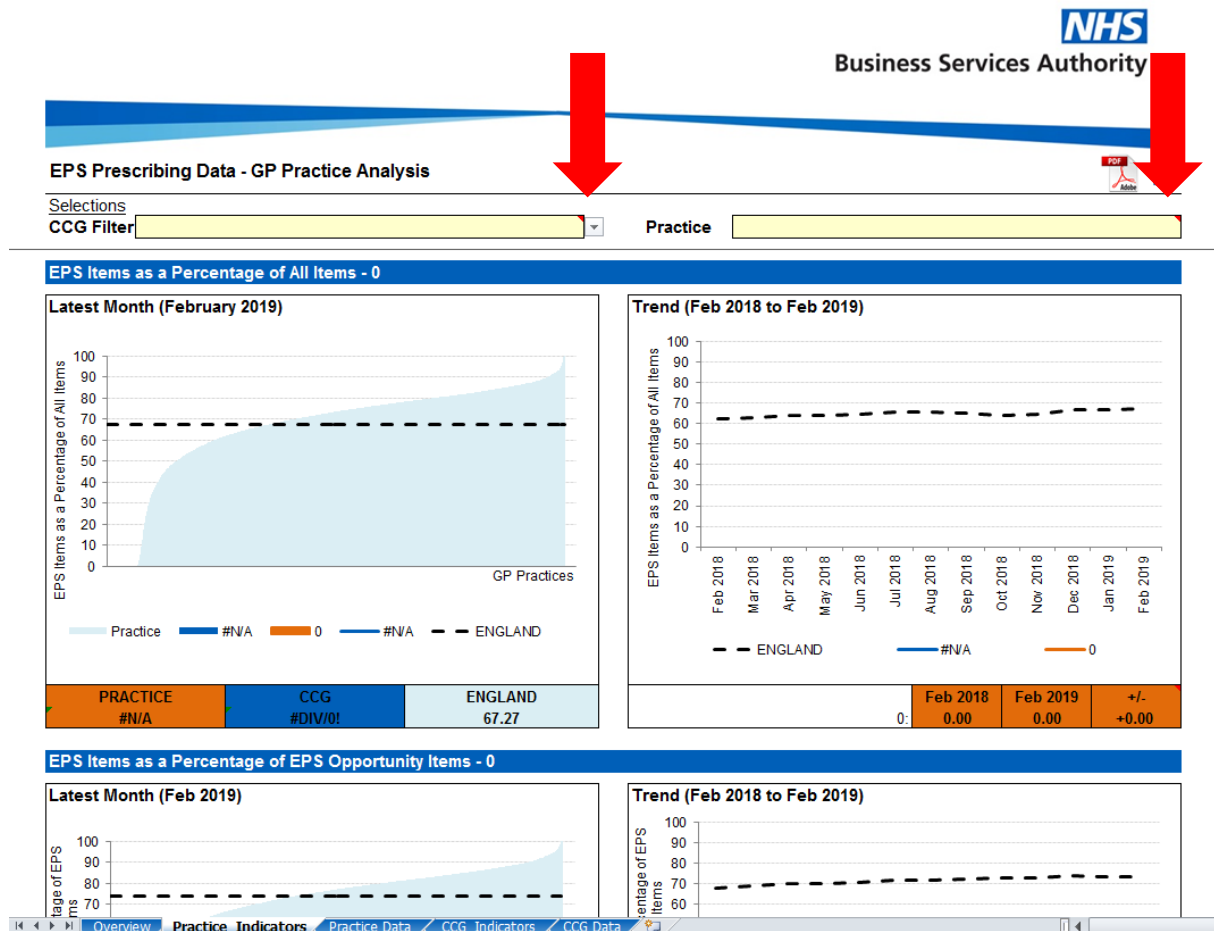
EPS Prescribing Data - GP Practices (Feb 2019)



GP PRACTICE CODE AND NAME	EPS ITEMS	eRD ITEMS	EPS OPPORTUNITY ITEMS	ALL ITEMS	EPS ITEMS AS PERCENTAGE OF ALL ITEMS (%)	EPS ITEMS AS PERCENTAGE OF EPS OPPORTUNITY ITEMS (%)	eRD ITEMS AS PERCENTAGE OF ALL ITEMS (%)	eRD ITEMS AS PERCENTAGE OF EPS ITEMS (%)	CGG NAME
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Comparing your practice data with CCG and UK figures

- Click Practice Dashboard.
- Use the drop down lists to select your CCG and practice to see your analysis for EPS and eRD.



This will display a series of graphs, allowing you to compare data for your practice with your CCG and UK-wide figures, including:

- EPS as a percentage of all items for the previous month
- EPS as a percentage of all items for the previous 12 months
- eRD items as a percentage of all items for the previous month
- eRD items as a percentage of all items for the previous 12 months

Exiting the dashboard

- To exit the dashboard, close Excel. You will see a prompt asking if you want to save the changes you made? Click Don't Save

If you have any questions about your data, or for more information about EPS and eRD and how we can help, contact the NHSBSA EPS team: nhsbsa.epssupport@nhs.net