

December 2019

Issue 37

## Provider news round-up

Please note: It is the responsibility of the contract holder to ensure that the information is communicated to relevant members of the practice team and acted upon.



### Communications and Events

#### Monthly Survey



#### Survey deadline

The latest monthly survey was sent out on 9 December 2019. The deadline for completing the survey is 30 December 2019.

#### Why fill in the survey?

Your feedback is really important to us and we'll use it to shape the future of dental contract reform (DCR).

### **Regulation update**

On 13 November 2019, we advised you that the regulations have been laid which extend the prototype agreement scheme until 31 March 2022.

We will be sending you your contract extensions in the New Year. You must sign and return the contract to continue under your prototype arrangements from April 2020.



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### **Engagement events**

We are planning to hold some prototype engagement events in the New Year and will let you know when dates and venues have been confirmed. We've already asked for your input, as we wanted to identify hot topics to make sure you find the event informative and enjoyable. Thank you to all who contacted us with your input, we've received some really helpful feedback.

If you haven't sent us your ideas yet, there's still time to get in touch. Please email us at: [nhsbsa.dentalcontractreform@nhs.net](mailto:nhsbsa.dentalcontractreform@nhs.net)

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## '60 seconds with' interviews



We're looking for new volunteers for our '60 seconds with' interview series.

The interview is your chance to share your experience working as a prototype practice. It is part of our communications strategy to share these stories.

If you have not already been approached and would like to be involved, please email: [claire.osborne@dhsc.gov.uk](mailto:claire.osborne@dhsc.gov.uk).

We would also like to thank those who have already participated.



### Important Updates

#### Reminder: Year-End 2019/20

Year-end letters were sent out at the end of September and included an Annex B declaration for you to sign and send to your NHS England Local Dental Team. If you've not done this, please ensure you give this your attention as soon as possible.

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## **Dental Quality and Outcomes Framework**

No funding will be associated to the Dental Quality and Outcomes Framework (DQOF) in 2018/19 or 2019/20. This decision was made by the DCR programme and previously conveyed to practices in factsheets.

You will still need to collect data and you will still receive information about your achievement against the indicators.

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## **BPS 2017 guidance on periodontal assessment**

We've listened to your feedback about the new periodontal classification and how it should be handled with regards to the clinical pathway in the DCR programme.

### **Recording information within the clinical pathway and the risk assignment**

You should:

- continue to use the clinical pathway as set out in the DCR software
- supplement the clinical record with local templates to record additional information (if necessary)
- override the generated periodontal RAG if you do not feel it is appropriate

### **Reviewing the clinical pathway**

You should continue to review the clinical pathway against current clinical

guidelines at appropriate intervals. The new periodontal classifications and forthcoming revision of delivering better oral health are examples that need to be considered.

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## Performance management

To help you manage your contract, the following tools are available:

- monthly reports allowing you to manage your performance and contract activity. The reports can also help with managing your capitation lists and identify patients due to be removed.
- modelling tool enabling you to forecast your year-end position and identify areas to focus on. The tool is designed to help you meet your contract measures.
- exchange mechanism which allows the exchange of non-capitated activity for seeing additional patients.
- bulk transfer tool which enables you to move patients between performers as they join and leave a practice.

Full details of the reports and the exchange mechanism are included in Issue 10 of DCR News.

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## Bulk transfers

We've improved the bulk transfer process for transferring capitation patients and we hope you are finding it easier. If you need help with the process, please read the guidance on our [website](#).

if you have any feedback about the bulk transfer process, please email us at: [nhsbsa.dentalcontractreform@nhs.net](mailto:nhsbsa.dentalcontractreform@nhs.net)

Please note: This only affects monthly prototype reports.

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## Contact us



### Merry Christmas

Merry Christmas from all working in the dental contract reform team.

We hope you enjoy the festive period and we wish you the best for 2020.

### Do you have a question?

We're here to support you with the DCR programme. If you have a question, please email us: [nhsbsa.dentalservices@nhsbsa.nhs.uk](mailto:nhsbsa.dentalservices@nhsbsa.nhs.uk).

### Further information

Further information about the DCR programme can be found on our [website](#).

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