

# Electronic Prescription Service

## Electronic Repeat Dispensing



**Gary Mortimer**  
**Senior Implementation Manager**  
**Health and Social Care Information**  
**Centre**

# How does ERD work?



When a prescriber issues an electronic prescription for repeat dispensing this will contain the following information:

- The intended **interval** between each issue of the repeatable prescription.
- How many **times** the repeatable prescription can be issued.

**6 issues X 28 day  
interval = 6 months  
supply**

# Add new courses



EMIS Web Health Care System

Summary Consultations **Medication** Problems Investigations Care History Diary Documents Refer

Add a Drug

Generic / Trade Switch Drug Information Medication Review Local Mixtures My Record

**SHIELDS, Glenn (Mr)** Born: **15-May-1985 (28y)** Gender: **Male** NHS No.: **555 885 3441** Usual

Name

Dosage

Quantity  capsule Duration  Day(s)

Rx Types

Authorising Clinician

Warnings Drug Information

Selected Drug - **Ramipril 1.25mg capsules**  
Contains - Ramipril 1.25 mg



NHS

Electronic  
Prescription  
Service



EMISWeb Health Care System

Summary

Consultations

Medication

Problems

Investigations

Care History

Diary

Documents

Referrals

Add a Drug

Generic / Trade Switch

Drug Information

Medication Review

Local Mixtures

Mv Record

SHIELDS, Glenn (Mr)

555 885 3441

Usual GP: m

Name

Ramipril

Dosage

One To

Quantity

28

capsule

Duration

28

Day(s)

Rx Types

Repeat Dispensing

Authorised Issues

6

Authorising Clinician

NGANGA, Obie (Mr)

☐ Private

Warnings

Drug Information

Current Medication

Past Medication

Allergies

Problems

Selected Drug - **Ramipril 1.25mg capsules**

Contains - Ramipril 1.25 mg

Error



A number of issues must be between 2 and 13 for repeat dispensing.

OK

# Issue Screen



EMIS Web Health Care System

Summary Consultations Medication Problems Investigations Care History Diary Documents Referrals

Match Rx Type Cancel Issue Reprint Grouping View Style Screen Message EPS Nominations Config Print

Issue

Authoriser Medication Regime Review Change All Change Selection Cancel Pharmacy Message Patient Message EPS Nominations Urgency

SHIELDS, Glenn (Mr) Born: 15-May-1985 (28y) Gender: Male Usual GP: NGANGA, Obie (Mr) Active Patient

NHS No.: 555 885 3441

EPS - Direct to Main Pharmacy Boots The Chemists Ltd (FG519) 7 Mell Square, Solihull, West Midlands, B91 3AZ

To Be Signed By: NGANGA, Obie (Mr) Urgency: Routine ☒ Print Token

Ramipril 1.25mg capsules One To Be Taken Each Day, 28 capsule Repeatable (6)

Total Approximate NHS Cost: £0.96

Printer CutePDF Writer Store Postdate 24-Jun-2013 Separate Non-GP


Request Approve and Complete Cancel


Script Destination

Primary Nomination Boots The Chemists Ltd (FG519) (7 Mell Square, Solihull, West Midlands, B91 3AZ)

Appliance Nomination Test Lloyds Pharmacy Test (FN599) (132 Gareth Road Test, The Pallasades, Birmingham, B29 9HW)

NHS Clinical Practitioner | NGANGA, Obie(Mr) | EMISWebCR1 50002





EMIS Web Health Care System

Summary

Consultations

Medication

Problems

Investigations

Care History

Diary

Documents

Referrals

Add Drug

End Course

Reauthorise

Match

Rx Type

Link

Edit

G/T Switch

Issue

Cancel Issue

Reprint

Request Issue

Current / Past

Grouping

View Style

Drug History

Regime Review

Screen Message

EPS Nominations

Patient Actions

Config

Print

Drug Info

SHIELDS, Glenn (Mr)

Born: 15-May-1985 (28y)

Gender: Male

Usual GP: NGANGA, Obie (Mr)

PDS

Active Patient

NHS No.: 555 885 3441

Current

| Drug / Dosage / Quantity   | Usage Current / Average | Last Issue Date / Authoriser | Last Issue Number / Method    |
|--|-------------------------|------------------------------|-------------------------------|
| <b>Acute</b>   |                         |                              |                               |
| A <b>Amoxicillin 250mg capsules</b> One To Be Taken Thrice Daily, 15 capsule                         |                         | ANGA, Obie (Mr)              | Electronic R2 (Stored)        |
| B <b>Triangular calico bandage BP 1980 90cm x 127cm</b> on for a week, 1 bandage                     |                         | ANGA, Obie (Mr)              | Electronic R2 (Stored)        |
| C <b>Methadone 20mg/ml oral solution sugar free</b> be taken 3 times daily, 60 ml                    |                         | ANGA, Obie (Mr)              | Print (Stored)                |
| <b>Repeat</b>  |                         |                              |                               |
| D <b>Dry Skin relief ointment (Mixture)</b> Apply sparingly on over night, 10 gram                   |                         | ANGA, Obie (Mr)              | 3 of 6 Print (Stored)         |
| E <b>Paracetamol 500mg capsules</b> Two To Be Taken Every 4 Hours Up To Four Times A Day, 28 capsule |                         | ANGA, Obie (Mr)              | 3 of 6 Electronic R2 (Stored) |
| <b>Repeat Dispensing</b>   |                         |                              |                               |
| F <b>Ramipril 1.25mg capsules</b> One To Be Taken Each Day, 28 capsule                               |                         | NGANGA, Obie (Mr)            | 0 of 6                        |

Medication Regime Review Date

18-Apr-2014

(Remove)

Exemption Expiry Date

Allergies

No allergies recorded for this patient.

Screen Message

Script Destination

Primary Nomination

Boots The Chemists Ltd (FG519) (7 Mell Square, Solihull, West Midlands, B91 3AZ)

Appliance Nomination

Test Lloyds Pharmacy Test (FN599) (132 Gareth Road Test, The Pallasades, Birmingham, B29 9HW)

NHS

Clinical Practitioner

NGANGA, Obie(Mr)

EMISWebCR1 50002

Digitally Sign Prescription

The system will sign the content displayed here on your behalf, by means of information stored on your smart card as an Advanced Electronic Signature. By entering your PIN here you affirm your intention to digitally sign and issue this electronic prescription.

Do you wish to proceed?

PIN

OK

Cancel

EMIS Web Health Care System

Summary Consultations **Medication** Problems Investigations Care History Diary Documents Referrals

Add Drug End Course Reauthorise Link Rx Type Edit G/T Switch  
 Issue Cancel Issue Reprint Request Issue Grouping View Style Current / Past Drug History View  
 Screen Message Config Print EPS Nominations Patient Actions Regime Review Patient

SHIELDS, Glenn (Mr) Born: 15-May-1985 (28y) Gender: Male Usual GP: NGANGA, Obie (Mr) **PDS** Active Patient

### Current

| Drug / Dosage / Quantity   | Usage Current / Average    | Last Issue Date / Authoriser  | Last Issue Number / Method    |
|--|----------------------------|-------------------------------|-------------------------------|
| <b>Acute</b>   |                            |                               |                               |
| A <b>Amoxicillin 250mg capsules</b> One To Be Taken Three Times A Day, 15 capsule                      |                            | 19-Jun-2013 NGANGA, Obie (Mr) | Electronic R2 (Stored)        |
| B <b>Triangular calico bandage BP 1980 90cm x 127cm</b> Leave on for a week, 1 bandage                 |                            | 19-Jun-2013 NGANGA, Obie (Mr) | Electronic R2 (Stored)        |
| C <b>Methadone 20mg/ml oral solution sugar free</b> 60mg to be taken 3 times daily, 60 ml              |                            | 19-Jun-2013 NGANGA, Obie (Mr) | Print (Stored)                |
| <b>Repeat</b>  |                            |                               |                               |
| D <b>Dry Skin relief ointment (Mixture)</b> Apply sparingly leave on over night, 10 gram               | >1000% >1000%              | 19-Jun-2013 NGANGA, Obie (Mr) | 3 of 6 Print (Stored)         |
| E <b>Paracetamol 500mg capsules</b> Two To Be Taken Every 4-6 Hours Up To Four Times A Day, 28 capsule | 78% 64%                    | 19-Jun-2013 NGANGA, Obie (Mr) | 3 of 6 Electronic R2 (Stored) |
| <b>Repeat Dispensing</b>   |                            |                               |                               |
| F <b>Ramipril 1.25mg capsules</b> One To Be Taken Each Day, 28 capsule                                 | Expected End - 09-Dec-2013 | 24-Jun-2013 NGANGA, Obie (Mr) | 1 of 6 Electronic R2 (Stored) |

Medication Regime Review Date 18-Apr-2014 (Remove) Exemption Expiry Date  
 Screen Message Allergies **No allergies recorded for this patient.**  
 Script Destination

Primary Nomination Boots The Chemists Ltd (FG519) (7 Mell Square, Solihull, West Midlands, B91 3AZ)  
 Appliance Nomination Test Lloyds Pharmacy Test (FN599) (132 Gareth Road Test, The Pallasades, Birmingham, B29 9HW)

NHS Clinical Practitioner | NGANGA, Obie (Mr) | EMISWebCR1 50002



# Do you need to issue a Token?



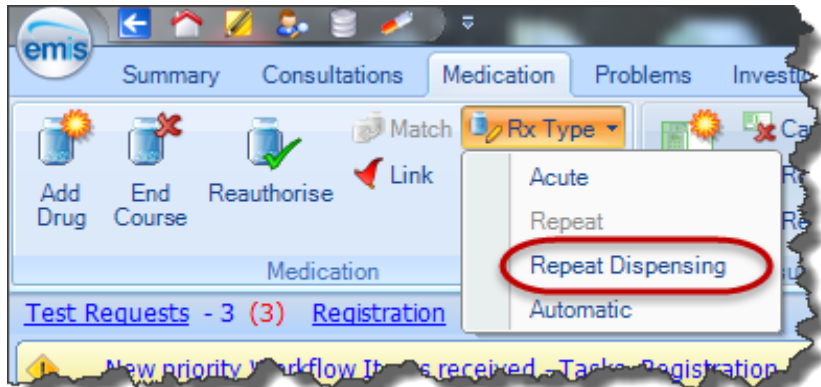
**No**, it is no longer mandatory to issue an RA token at the start of a repeat dispensing prescription. System suppliers are in the process of updating their systems to stop this printing.

- A token can be issued if specifically requested by the patient.

|  |   |  |
|--|---|--|
| Pharmacy Stamp<br><b>Bhogal Pharmacy</b>   | Age<br>42 y<br>D.o.B<br>29 Apr 1970   | Title, Forename, Surname & Address<br><b>Ms Cfh-Donotuse Xtestpatientkdbb</b><br>C/o Npfit Test Data Mgr<br>Princes Exchange, Princes Square<br>Leeds<br>LS1 4HY<br>NHS Number<br>999 037 7987 |
| <small>Please don't stamp over age box<br/>Number of days' treatment<br/>N.B. Ensure dose is stated</small>  |   |  |
| Endorsements   |   |  |
| <b>REPEAT DISPENSING AUTHORISATION FORM RA</b><br>GP REPEAT DISPENSING<br>Authorising no. of issues = 6  |   |  |
| Paracetamol 500mg tablets<br>28 tablet<br>one daily<br>— * —<br>1 item on this prescription.<br>* * * * *  |   |  |
| Signature of Prescriber<br>PRESCRIPTION TOKEN – Not to be used as a prescription, even if signed by an authorised prescriber.<br>Date<br>17 Apr 2013 |   |  |
| For dispenser<br>No. of Prescs.<br>on form   | Dr Greenbrook Heston<br>Greenbrook Heston, Heston Health Centre<br>25 Cranford Lane<br>Hounslow<br>02086303414<br>Hounslow CCG<br>55782832151 | 670657<br>TW5 9ER<br>07Y<br>FP10SS0608   |
| Barcode<br>296E31-E85739-0000CC  |   |  |



# Creating eRD from existing repeat template



Change Prescription Type

Authorising Clinician TEST, Emis (Dr)

Salbutamol 100micrograms/dose inhaler CFC free  
One Or Two Puffs To Be Inhaled Four Times A Day When Required 3 x 200 dose

Type Repeat Dispensing Number of issues 3

Issue Duration 75 days Review Date (optional) dd-MMM-yyyy

Authorise Cancel

# How does ERD work at the pharmacy?



Once the prescriber has issued a repeat dispensing prescription, it will be sent electronically to the NHS Spine, where it will be available to download by the patient's nominated dispenser.



The first prescription will be available **immediately**.

Future prescriptions will be stored on the Spine ready to be downloaded once a previous prescription is deemed complete (either '**dispensed**' or '**not dispensed**').

\*Dispensed means actually given to the patient

# How does ERD work at the pharmacy?



- Each prescription will be automatically downloaded on the pharmacy system 7 days in advance of them being due based on:

**Dispense Notification has been sent**  
**Issue duration - 7 days.**

- When dispensing the last issue of a repeat dispensing prescription, pharmacists should advise patients to contact their prescriber.

# How does ERD work at the pharmacy?



- A pharmacist can manually request future issues based on clinical judgement as long as all items of the previous issue have been marked as 'dispensed' or 'not dispensed'.
- A non-nominated dispenser will need the prescription barcode number/token to be able to access the prescriptions.

# Editing a repeat dispensing Course



EMIS Web Health Care System

Summary Consultations **Medication** Problems Investigations Care History Diary Documents Referrals

Edit a Drug

Generic / Trade Switch Drug Information Medication Review My Record

SHIELDS, Glenn (Mr) Born: 15-May-1985 (28y) Gender: Male NHS No.: 555 885 3441 Usual GP: NGANGA, Obie (Mr) Active Patient

Name: Ramipril 1.25mg capsules

Dosage: One To Be Taken Each Day

Quantity: 56 capsule Duration: 28 Day(s)

Rx Types: Repeat Dispensing Authorised Issues: 6

Authorising Clinician: NGANGA, Obie (Mr) Private

Warnings Drug Information Current Medication Past Medication Allergies Problems

Selected Drug - **Ramipril 1.25mg capsules**  
Contains - Ramipril 1.25 mg

**Pack Details**

| Descripti...      | Price        | Supplier                         |
|-------------------|--------------|----------------------------------|
| <b>28 capsule</b> | <b>£0.96</b> | <b>Drug Tariff England/Wales</b> |
| 28 capsule        | £1.31        | Teva UK Ltd                      |
| 28 capsule        | £0.99        | Actavis UK Ltd                   |
| 28 capsule        | £4.77        | Ranbaxy (UK) Ltd                 |
| 28 capsule        | £4.56        | Generics (UK) Ltd                |

**Optional Prescription Information**



NHS

Electronic  
Prescription  
Service

EMIS Web Health Care System

Summary Consultations Medication Problems Investigations Care History Diary Documents Referrals

Add Drug End Course Reauthorise Link Rx Type Edit G/T Switch Match Authorise and Issue Cancel Issue Reprint Request Issue Grouping View Style Current / Past Drug History Screen Message Regime Review EPS Nominations Patient Actions Config Print Drug Info


SHIELDS, Glenn (Mr) Born: 15-May-1985 (28y) Gender: Male Usual GP: NGANGA, Obie (Mr) PDS Active Patient

NHS No.: 555 885 3441

### Current

| Drug / Dosage / Quantity     | Frequency                | Start Date | End Date | Issue Number / Method  |
|------------------------------|--------------------------|------------|----------|------------------------|
| <b>Acute</b>                 |                          |            |          |                        |
| A Amoxicillin 250mg capsules | Day, 15 capsule          |            |          | R2 (Stored)            |
| B Triangular calico bandage  | on for a week, 1 bandage |            |          | R2 (Stored)            |
| C CD Methadone 20mg tablets  | be taken 3 times daily   |            |          | pred)                  |
| <b>Repeat</b>                |                          |            |          |                        |
| D Dry Skin relief ointment   | on over night, 10 gram   |            |          | rint (Stored)          |
| E Paracetamol 500mg tablets  | Hours Up To Four Times   |            |          | Electronic R2 (Stored) |
| <b>Repeat Dispensing</b>     |                          |            |          |                        |

**Warning**

 The last issue of the following medication were sent using EPS release 2 which has unexpired repeat dispensing batches.

Ramipril 1.25mg capsules

As the prescription has not yet expired a cancellation request will now be sent electronically.



NHS

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Prescription  
Service

locked because it is out of date and needs to be updated.

Medication

Issuing

View

Patient



Prescription Cancellation For SHIELDS, Glenn (Mr): Prescription Batch Was Cancelled



SHIELDS, Glenn (Mr) Born: 15-May-1985 (28y) Gender: Male  
NHS No.: 555 885 3441

Usual GP: NGANGA, Obie (Mr)

PDS

Active Patient





# Cancelling an ERD

- Prescribers can cancel ‘entire scripts’ or ‘single items’
- Cancellation rejection messages / tasks will be returned to the prescriber for scripts/items already “**with dispenser**”, but all future scripts/items will be marked for cancellation.



# Cancelling an ERD



NHS

Electronic  
Prescription  
Service

Active

XXTESTPATIENTKBCU, Cfh-Donotuse (Mr)

Born 07-Jan-1948 (67y)

Gender Male

NHS No. 999 037 7901

Usual GP

Current

| Drug / Dosage / Quantity   | Usage Current / Average | Last Issue Date / Authoriser            | Last Issue Number /  |
|--|-------------------------|---|----------------------|
| D Allopurinol 100mg tablets One To Be Taken Each Day After Food, 28 tablet   |                         | Cancellation Rejected LAMB, Joanne (Dr) | Electronic R2        |
| E Simvastatin 10mg tablets One To Be Taken At Night, 28 tablet   |                         | 07-Aug-2015 LAMB, Joanne (Dr)           | Print (Stored)       |
| Repeat Dispensing  |                         |   |                      |
| F Aspirin 75mg tablets One To Be Taken Each Day, 3 tablet  |                         | 07-Aug-2015 LAMB, Joanne (Dr)           | 1 of 3 Electronic R2 |
| G Calcichew 500mg chewable tablets (Forum Health Products Ltd) One To Be Taken Twice A Day, 28 tablet  |                         | 07-Aug-2015 LAMB, Joanne (Dr)           | 1 of 6 Electronic R2 |
| H Levothyroxine sodium 100microgram tablets One To Be Taken Each Morning At Least Minutes Before Breakfast, Caffeine-containing Drinks Or Other Medication, 28 tablet            |                         | 07-Aug-2015 LAMB, Joanne (Dr)           | 1 of 6 Electronic R2 |
| I Ramipril 1.25mg capsules One To Be Taken Each Day, 28 capsule  |                         | 07-Aug-2015 LAMB, Joanne (Dr)           | 1 of 6 Electronic R2 |
| J Sertraline 100mg tablets One To Be Taken Each Day, 1 tablet<br>Pharmacy Text - Please advise patient to avoid grapefruit juice<br>Patient Text - Please avoid grapefruit juice |                         | 07-Aug-2015 LAMB, Joanne (Dr)           | 1 of 3 Electronic R2 |

Issue

Reauthorise

Cancel Issue

Edit

Rx Type

G/T Switch

End Course

Restart

Match

Link Problems

Reprint

Extra Label

Drug History

Regime

Exempt

Prescrip

Destina

Primary

Allergies No allergies recorded for this patient.

Screen

Message



Active ☒ JCKTESTPATIENT@BCU, Cfh-Donohue (Mr) Born 07-Jan-1948 (67y) Gender Male NHS No. 999 037 7901 Usual GP ( )

Current

| Drug / Dosage / Quantity   | Usage Current / Average    | Last Issue Date / Authoriser             | Last Issue Number / Method |
|--|----------------------------|--|----------------------------|
| <b>Acute</b>   |                            |  |                            |
| A Amoxicillin 250mg capsules Three Times A Day, 21 capsule   |                            | Cancellation Rejected LAMB, Joanne (Dr)  | ✓ Electronic R2            |
| B Chloramphenicol 0.5% eye drops One Drop To Be Used In The Affected Eye(s) Four Times A Day, 10 ml  |                            | Cancellation Rejected LAMB, Joanne (Dr)  | ✓ Electronic R2            |
| C Paracetamol 500mg tablets One To Be Taken Every 4-6 Hours Up To Four Times A Day, 100 tablet   |                            | Cancellation Rejected LAMB, Joanne (Dr)  | ✓ Electronic R2            |
| <b>Repeat</b>  |                            |  |                            |
| D Allopurinol 100mg tablets One To Be Taken Each Day After Food, 28 tablet   |                            | Cancellation Rejected LAMB, Joanne (Dr)  | ✓ Electronic R2            |
| E Simvastatin 10mg tablets One To Be Taken At Night, 28 tablet   |                            | 07-Aug-2015 LAMB, Joanne (Dr)            | ✓ Print (Stored)           |
| <b>Repeat Dispensing</b>   |                            |  |                            |
| F Aspirin 75mg tablets One To Be Taken Each Day, 3 tablet  | Expected End - 16-Aug-2015 | 07-Aug-2015 LAMB, Joanne (Dr)            | ✓ 1 of 3 Electronic R2     |
| G Calcichew 500mg chewable tablets (Forum Health Products Ltd) One To Be Taken Twice A Day, 28 tablet  | Expected End - 30-Oct-2015 | 07-Aug-2015 LAMB, Joanne (Dr)            | ✓ 1 of 6 Electronic R2     |
| H Levothyroxine sodium 100microgram tablets One To Be Taken Each Morning At Least 30 Minutes Before Breakfast, Caffeine-containing Drinks Or Other Medication, 28 tablet | Expected End - 22-Jan-2016 | Cancellation Requested LAMB, Joanne (Dr) | ✓ 1 of 6 Electronic R2     |
| I Ramipril 10mg capsules One To Be Taken Each Day, 28 capsule  | Expected End - 22-Jan-2016 | 07-Aug-2015 LAMB, Joanne (Dr)            | ✓ 1 of 6 Electronic R2     |
| J Sertraline 100mg tablets One To Be Taken Each Day, 1 tablet  | Expected End - 10-Aug-2015 | 07-Aug-2015 LAMB, Joanne (Dr)            | ✓ 1 of 3 Electronic R2     |

Allergies No allergies recorded for this patient.

[Regime Review Date](#)  
[Expiry Date](#)

# Cancellation rejection



NHS

Electronic  
Prescription  
Service

SCR - 47 Documents - 2 Medicine Management - 14 (14)

Prescription Cancellation For XXTESTPATIENTKBCU, CfH-Donotuse (Mr): Prescription Batch Was Not Cancelled With Dispenser Take Manual Means To Cancel The Prescription

Active XXTESTPATIENTKBCU, CfH-Donotuse (Mr) Born 07-Jan-1948 (67y) Gender Male NHS No. 999 037 7901 Usual GP (Dr)

**Current**

| Drug / Dosage / Quantity   | Usage Current / Average    | Last Issue Date / Authoriser            | Last Issue Number / Method |
|--|----------------------------|---|----------------------------|
| <b>Acute</b>   |                            |   |                            |
| A Amoxicillin 250mg capsules Three Times A Day, 21 capsule   |                            | Cancellation Rejected LAMB, Joanne (Dr) | Electronic R2              |
| B Chloramphenicol 0.5% eye drops One Drop To Be Used In The Affected Eye(s) Four Times A Day, 10 ml  |                            | Cancellation Rejected LAMB, Joanne (Dr) | Electronic R2              |
| C Paracetamol 500mg tablets One To Be Taken Every 4-6 Hours Up To Four Times A Day, 100 tablet   |                            | Cancellation Rejected LAMB, Joanne (Dr) | Electronic R2              |
| <b>Repeat</b>  |                            |   |                            |
| D Allopurinol 100mg tablets One To Be Taken Each Day After Food, 28 tablet   |                            | Cancellation Rejected LAMB, Joanne (Dr) | Electronic R2              |
| E Simvastatin 10mg tablets One To Be Taken At Night, 28 tablet   |                            | 07-Aug-2015 LAMB, Joanne (Dr)           | Print (Stored)             |
| <b>Repeat Dispensing</b>   |                            |   |                            |
| F Aspirin 75mg tablets One To Be Taken Each Day, 3 tablet  | Expected End - 16-Aug-2015 | 07-Aug-2015 LAMB, Joanne (Dr)           | 1 of 3 Electronic R2       |
| G CalciChew 500mg chewable tablets (Forum Health Products Ltd) One To Be Taken Three A Day, 28 tablet  | Expected End - 30-Oct-2015 | 07-Aug-2015 LAMB, Joanne (Dr)           | 1 of 6 Electronic R2       |
| H Levothyroxine sodium 100microgram tablets One To Be Taken Each Morning At Least 30 Minutes Before Breakfast, Caffeine-containing Drinks Or Other Medication, 28 tablet | Expected End - 22-Jan-2016 | Cancellation Rejected LAMB, Joanne (Dr) | 1 of 6 Electronic R2       |

Allergies No allergies recorded for this patient.

[Screen Message](#) [Regime Review Date](#) [Exemption Expiry Date](#) [Prescription](#)



## Medication History

SMART Ink

- ☒ Courses of the same preparation (i.e. Levothyroxine sodium 100microgram tablets)
- ☐ Courses of the same ingredient (i.e. Levothyroxine Sodium)

| Date                                      | Type                       | Drug / Dosage / Quantity   | Usage Current / Average |
|---|----------------------------|--|-------------------------|
| Levothyroxine sodium 100microgram tablets |                            |  |                         |
| 25-Dec-2015                               | Medication Batch Issue Due | Levothyroxine sodium 100microgram tablets, One To Be Taken Each Morning At Least 30... |                         |
| 27-Nov-2015                               | Medication Batch Issue Due | Levothyroxine sodium 100microgram tablets, One To Be Taken Each Morning At Least 30... |                         |
| 30-Oct-2015                               | Medication Batch Issue Due | Levothyroxine sodium 100microgram tablets, One To Be Taken Each Morning At Least 30... |                         |
| 02-Oct-2015                               | Medication Batch Issue Due | Levothyroxine sodium 100microgram tablets, One To Be Taken Each Morning At Least 30... |                         |
| 04-Sep-2015                               | Medication Batch Issue Due | Levothyroxine sodium 100microgram tablets, One To Be Taken Each Morning At Least 30... |                         |
| 07-Aug-2015 12:55                         | EPS Cancellation Request   |  |                         |
|   | Completion Date            | 07-Aug-2015 12:55  |                         |
|   | Reason                     | Change to Medication Treatment Regime  |                         |
|   | Requested By               | LAMB, Joanne (Dr)  |                         |
|   | Status                     | Rejected   |                         |
| 07-Aug-2015 10:52                         | Script Printed             |  |                         |
| 07-Aug-2015 10:52                         | Medication Batch Issued    | Levothyroxine sodium 100microgram tablets, One To Be Taken Each Morning At Least 30... |                         |
| 07-Aug-2015 10:32                         | Issued Medication Request  |  |                         |
| 07-Aug-2015                               | Course Commenced           | Levothyroxine sodium 100microgram tablets, One To Be Taken Each Morning At Least 30... |                         |



# View on EPS prescription tracker



EPS Prescription Tracker - Prescription Search - Windows Internet Explorer

https://portal2.national.nhs.uk/prescriptionsadmin/prescriptionssearch/search?id

File Edit View Favorites Tools Help

Favorites Choose & Book NHS Portal NHS.Net open exeter Smartcard Self Help Portal Web Slice Gallery

EPS Prescription Tracker - Prescription Search

Home Change role Help Exit

EPS Prescription Tracker NHS

10 records per page Search:

| <input type="checkbox"/> | Prescription ID      | Status  | Issue Date  | Prescription Type                        |
|--------------------------|----------------------|---|-------------|--|
| <input type="checkbox"/> | 6039A3-B86067-05A8BV | With dispenser<br><b>Pending Cancellation</b> | 07-Aug-2015 | Repeat Dispensing (0003)<br>Issue 1 of 6 |
| <input type="checkbox"/> | 6039A3-B86067-05A8BV | Cancelled                                     | 07-Aug-2015 | Repeat Dispensing (0003)<br>Issue 2 of 6 |
| <input type="checkbox"/> | 6039A3-B86067-05A8BV | Cancelled                                     | 07-Aug-2015 | Repeat Dispensing (0003)<br>Issue 3 of 6 |
| <input type="checkbox"/> | 6039A3-B86067-05A8BV | Cancelled                                     | 07-Aug-2015 | Repeat Dispensing (0003)<br>Issue 4 of 6 |
| <input type="checkbox"/> | 6039A3-B86067-05A8BV | Cancelled                                     | 07-Aug-2015 | Repeat Dispensing (0003)<br>Issue 5 of 6 |
| <input type="checkbox"/> | 6039A3-B86067-05A8BV | Cancelled                                     | 07-Aug-2015 | Repeat Dispensing (0003)<br>Issue 6 of 6 |

Showing 1 to 6 of 6 entries

Previous 1 Next



NHS

Electronic  
Prescription  
Service

# Managing cancellation rejections

EMIS Web Health Care System - SMART Ink

Workflow Manager

Workflow View | Config | Add Note | Delete Note | View History | Print | Process

SCB - 34 | Documents - 8 | Medicine Management - 16 (16)

There are outstanding Summary Care Records waiting to be sent, click to send.

Active | XXTESTPATIENTKBCU, Cfh-Donotuse (Mr) | Born 07-Jan-1948 (67y) | Gender Male | NHS No. 999 037 7901 | Usual GP

LAMB, Joanne (Dr)

| Tasks                             | 0,0   |
|-----------------------------------|-------|
| Lab Reports                       | 0,0   |
| Medicine Management               | 16,16 |
| Medicines Management              |       |
| Requests (0, 0)                   |       |
| Requests with queries (0, 0)      |       |
| Waiting Signing                   |       |
| PS Rejections                     |       |
| Rejected Prescriptions            |       |
| Cancellation Rejections (16, 16)  |       |
| Subsequent Cancellation Rejection |       |
| Completed                         |       |
| Requests                          |       |
| Requests with queries             |       |
| Signed                            |       |
| Rejected Prescriptions            |       |
| GP2GP                             | 0,0   |
| Document Management               | 8,0   |

Patient Details

| Date Rejected       |
|---------------------|
| 05/08/2015 12:19:11 |
| 07/08/2015 11:03:23 |
| 07/08/2015 12:53:17 |
| 07/08/2015 12:55:35 |
| 07/08/2015 12:57:33 |

You should contact the dispenser before processing the cancellation rejection.

Lloydspharmacy

**Processing the rejection will not cancel the electronic prescription and it may still be available to dispense.**

Cancellation of the following prescription was requested (change to medication treatment regime), but it was rejected by EPS which responded with "prescription batch was not cancelled with dispenser".

| Drug / Dosage / Quantity   | Date Last Issued |
|--|------------------|
| Levothyroxine sodium 100microgram tablets One To Be Taken Each Morning At Least 30 Minutes Before Breakfast, Caffeine-containing Drinks Or Other Medication, 28 tablet | 07-Aug-2015      |

☐ Leave as issued

☒ Mark as cancelled





Active ▼ XXTESTPATIENTKBCU, Cfh-Donotuse (Mr)

Born 07-Jan-1948 (67y) Gender Male NHS No. 999 037 7901

Usual GP



## Current

| Drug / Dosage / Quantity   | Usage Current / Average    | Last Issue Date / Authoriser            | Last Issue Number / Method             |
|--|----------------------------|---|--|
| Repeat   |                            |   |  |
| D Allopurinol 100mg tablets One To Be Taken Each Day After Food, 28 tablet   |                            | Cancellation Rejected LAMB, Joanne (Dr) | ✓ Electronic R2                        |
| E Simvastatin 10mg tablets One To Be Taken At Night, 28 tablet   |                            | 07-Aug-2015 LAMB, Joanne (Dr)           | ✓ Print (Stored)                       |
| Repeat Dispensing  |                            |   |  |
| F Aspirin 75mg tablets One To Be Taken Each Day, 3 tablet  | Expected End - 16-Aug-2015 | 07-Aug-2015 LAMB, Joanne (Dr)           | ✓ 1 of 3 Electronic R2                 |
| G Calcichew 500mg chewable tablets (Forum Health Products Ltd) One To Be Taken Twice A Day, 28 tablet  | Expected End - 30-Oct-2015 | 07-Aug-2015 LAMB, Joanne (Dr)           | ✗ 1 of 6 Electronic R2                 |
| H Levothyroxine sodium 100microgram tablets One To Be Taken Each Morning At Least 30 Minutes Before Breakfast, Caffeine-containing Drinks Or Other Medication, 28 tablet | Expected End - 04-Sep-2015 | 07-Aug-2015 LAMB, Joanne (Dr)           | ✓ Cancelled after 1 of 6 Electronic R2 |
| I Ramipril 1.25mg capsules One To Be Taken Each Day, 28 capsule  | Expected End - 22-Jan-2016 | Cancellation Rejected LAMB, Joanne (Dr) | ✓ 1 of 6 Electronic R2                 |
| J Sertraline 100mg tablets One To Be Taken Each Day, 1 tablet  | Expected End - 10-Aug-2015 | 07-Aug-2015 LAMB, Joanne (Dr)           | ✓ 1 of 3 Electronic R2                 |

Pharm Text - Please advise patient to avoid grapefruit juice

Please avoid grapefruit



## Medication History

- ☒ Courses of the same preparation (i.e. Levothyroxine sodium 100microgram tablets)  
☐ Courses of the same ingredient (i.e. Levothyroxine Sodium)

| Date   | Type                                 | Drug / Dosage / Quantity   |
|--|--------------------------------------|--|
| Levothyroxine sodium 100microgram tablets    |                                      |  |
| 25-Dec-2015                                  | Cancelled Medication Batch Issue Due | Levothyroxine sodium 100microgram tablets, One To Be Taken Each Mo |
| 27-Nov-2015                                  | Cancelled Medication Batch Issue Due | Levothyroxine sodium 100microgram tablets, One To Be Taken Each Mo |
| 30-Oct-2015                                  | Cancelled Medication Batch Issue Due | Levothyroxine sodium 100microgram tablets, One To Be Taken Each Mo |
| 02-Oct-2015                                  | Cancelled Medication Batch Issue Due | Levothyroxine sodium 100microgram tablets, One To Be Taken Each Mo |
| 04-Sep-2015                                  | Cancelled Medication Batch Issue Due | Levothyroxine sodium 100microgram tablets, One To Be Taken Each Mo |
| Electronic Type EPS Release 2                |                                      |  |
| Entered By [REDACTED]                        |                                      |  |
| Entered On 07-Aug-2015 10:52                 |                                      |  |
| Issue Type Electronic                        |                                      |  |
| Pharmacy Lloydspharmacy                      |                                      |  |
| Prescriptions <a href="#">View</a>           |                                      |  |
| Privately Prescribed False                   |                                      |  |
| Stamp Doctor [REDACTED]                      |                                      |  |
| 07-Aug-2015 13:50                            | Issue Cancelled                      |  |
| 07-Aug-2015 13:50                            | Issue Cancelled                      |  |
| 07-Aug-2015 13:50                            | Issue Cancelled                      |  |
| 07-Aug-2015 13:50                            | Issue Cancelled                      |  |
| 07-Aug-2015 13:50                            | Issue Cancelled                      |  |
| Cancelled By LAMB, Joanne (Dr)               |                                      |  |
| Reason Change to Medication Treatment Regime |                                      |  |
| 07-Aug-2015 12:55                            | EPS Cancellation Request             |  |
| Completion Date 07-Aug-2015 12:55            |                                      |  |
| Reason Change to Medication Treatment Regime |                                      |  |
| Requested By LAMB, Joanne (Dr)               |                                      |  |
| Status Cancelled                             |                                      |  |

# ‘With Dispenser ‘ Cancellation



- A practice can not cancel a prescription that is ‘with dispenser’ or has been ‘dispensed’.
- Practice should ask dispenser to ‘return’ the prescription

| Scenario                                 | Solution   |
|--|--|
| Cancellation of entire prescription      | Return whole prescription  |
| Single item on a multi item prescription | Two options: <ol style="list-style-type: none"><li>1. Return the whole prescription, the spine will cancel the item and then you can re-download the prescription manually</li><li>2. Mark item requiring cancellation as ‘not-dispensed’ and dispense remaining items</li></ol> |

# Prescription Tracker



# Access to EPS Prescription Tracker



Ensure you can access the Prescription Tracker.

Some pharmacy systems have the internet blocked but access is obtained through intranets - check with your IT helpdesk

<http://systems.hscic.gov.uk/eps/library/rxtracker>

**NHS**Electronic  
Prescription  
Service

## Find by Prescription ID

*\* Denotes required field***\* Prescription ID**

Clear

## Enter Prescription Details

*\* Denotes required field***\* Start Date Range**

to



Prescription Version



Status

*\*\* One of these fields must be populated***\*\* NHS Number****\*\* My Site (X09)**☐**\*\* Prescriber Code****\*\* Dispenser Code**

Clear





## Search Results ?

Actions ▾

10 ▾ records per page

Search: 

| <input type="checkbox"/> | Prescription ID                      | Status                          | Issue Date  | Prescription Treatment Type              |
|--------------------------|--------------------------------------|---------------------------------|-------------|--|
| <input type="checkbox"/> | <a href="#">03EXXX-A81036-6F7200</a> | Claimed                         | 09-Jul-2015 | Repeat Dispensing (0003)<br>Issue 1 of 6 |
| <input type="checkbox"/> | <a href="#">03EXXX-A81036-6F7200</a> | Claimed                         | 24-Jul-2015 | Repeat Dispensing (0003)<br>Issue 2 of 6 |
| <input type="checkbox"/> | <a href="#">03EXXX-A81036-6F7200</a> | Claimed                         | 01-Sep-2015 | Repeat Dispensing (0003)<br>Issue 3 of 6 |
| <input type="checkbox"/> | <a href="#">03EXXX-A81036-6F7200</a> | Awaiting release ready          | 09-Jul-2015 | Repeat Dispensing (0003)<br>Issue 4 of 6 |
| <input type="checkbox"/> | <a href="#">03EXXX-A81036-6F7200</a> | Repeat dispense future instance | 09-Jul-2015 | Repeat Dispensing (0003)<br>Issue 5 of 6 |
| <input type="checkbox"/> | <a href="#">03EXXX-A81036-6F7200</a> | Repeat dispense future instance | 09-Jul-2015 | Repeat Dispensing (0003)<br>Issue 6 of 6 |

Showing 1 to 6 of 6 entries

← Previous

1

Next →



**Prescription ID**  
03EXXX-A81036- XXXX0

**Prescription Treatment Type**  
Repeat Dispensing (0003) - Issue 1 of 6  
Days Supply = 28  
Last Dispense Date = 09-Jul-2015

**Prescription Type**  
General Practitioner Prescribing - GP (0101)

**Date/Time Signed**  
05-Jun-2015 14:55:57

**Prescriber Organisation**  
NORTON MEDICAL CENTRE (A81036)

**Prescriber Contact**  
01642 745350

**Nominated Dispenser**  
Not Recorded

**Dispenser Organisation**  
PHARMACY2U LTD (FLM49)

**Dispenser Contact**  
0113 2650222

**Patient NHS ID**  
448 209 XXXX

**Prescription Status**  
Claimed

**Applied Cancellations**  
None

**Pending Cancellations**  
None

**Prescription Event History** ?

| Message                              | Sent Date            | Organisation | From Status     | To Status       |
|--------------------------------------|----------------------|--------------|-----------------|-----------------|
| Prescription upload successful       | 05-Jun-2015 13:56:07 | A81036       | None            | To be dispensed |
| Nominated Release Request successful | 05-Jun-2015 14:03:04 | None         | To be dispensed | With dispenser  |
| Dispense proposal return successful  | 05-Jun-2015 14:44:57 | FLM49        | With dispenser  | To be dispensed |
| Release Request successful           | 09-Jul-2015 14:07:10 | FLM49        | To be dispensed | With dispenser  |
| Dispense notification successful     | 09-Jul-2015 17:19:30 | FLM49        | With dispenser  | Dispensed       |
| Dispense claim successful            | 14-Jul-2015 11:57:32 | FLM49        | Dispensed       | Claimed         |

Close Show Barcode