

Electronic Prescription Service

Electronic Repeat Dispensing



Gary Mortimer
Senior Implementation Manager
Health and Social Care Information
Centre

How does ERD work?



When a prescriber issues an electronic prescription for repeat dispensing this will contain the following information:

- The intended **interval** between each issue of the repeatable prescription.
- How many **times** the repeatable prescription can be issued.

**6 issues X 28 day
interval = 6 months
supply**

Add new courses



emis EMIS Web Health Care System

Summary Consultations **Medication** Problems Investigations Care History Diary Documents Refer

Add a Drug

Generic / Trade Switch Drug Information Medication Review Local Mixtures My Record ▾

SHIELDS, Glenn (Mr) Born: **15-May-1985 (28y)** Gender: **Male** NHS No.: **555 885 3441** Usual C

Name ▾

Dosage ▾

Quantity capsule Duration Day(s)

Rx Types ▾

Authorising Clinician ▾ Private

Warnings Drug Inform ▾

Past Medication Allergies Problems

Selected Drug - **Ramipril 1.25mg capsules**
Contains - Ramipril 1.25 mg

EMISWeb Health Care System

Summary Consultations Medication Problems Investigations Care History Diary Documents Referrals

Add a Drug

Generic / Trade Switch Drug Information Medication Review Local Mixtures My Record

SHIELDS, Glenn (Mr) 555 885 3441 Usual GP:

Name Ramipril

Dosage One To

Quantity 28 capsule Duration 28 Day(s)

Rx Types Repeat Dispensing Authorised Issues 5

Authorising Clinician NGANGA, Obie (Mr) Private

Warnings Drug Information Current Medication Past Medication Allergies Problems

Selected Drug - **Ramipril 1.25mg capsules**
Contains - Ramipril 1.25 mg

Error

A number of issues must be between 2 and 13 for repeat dispensing.

OK

Issue Screen



EMIS Web Health Care System

Summary Consultations Medication Problems Investigations Care History Diary Documents Referrals

Match Rx Type Cancel Issue Reprint Grouping View Style Screen Message Config EPS Nominations Print

Issue

Authoriser Medication Regime Review Change All Change Selection Cancel Pharmacy Message Patient Message EPS Nominations Urgency

SHIELDS, Glenn (Mr) Born: 15-May-1985 (28y) Gender: Male Usual GP: NGANGA, Obie (Mr) Active Patient

NHS No.: 555 885 3441

EPS - Direct to Main Pharmacy Boots The Chemists Ltd (FG519) 7 Mell Square, Solihull, West Midlands, B91 3AZ

To Be Signed By: NGANGA, Obie (Mr) Urgency: Routine Print Token

Ramipril 1.25mg capsules One To Be Taken Each Day, 28 capsule Repeatable (6)

Total Approximate NHS Cost: £0.96

Printer: CutePDF Writer Store Postdate: 24-Jun-2013 Separate Non-GP

Request Approve and Complete Cancel

Script Destination

Primary Nomination Boots The Chemists Ltd (FG519) (7 Mell Square, Solihull, West Midlands, B91 3AZ)

Appliance Nomination Test Lloyds Pharmacy Test (FN599) (132 Gareth Road Test, The Pallasades, Birmingham, B29 9HW)

NHS Clinical Practitioner | NGANGA, Obie(Mr) | EMISWebCR1 50002

EMIS Web Health Care System

Summary Consultations **Medication** Problems Investigations Care History Diary Documents Referrals

Add Drug End Course Reauthorise Link Match Rx Type Edit G/T Switch
 Issue Cancel Issue Reprint Request Issue Grouping View Style Current / Past Drug History Regime Review Patient Actions Screen Message EPS Nominations Patient Actions Config Print Drug Info

SHIELDS, Glenn (Mr) Born: 15-May-1985 (28y) Gender: Male Usual GP: NGANGA, Obie (Mr) PDS Active Patient

Current

Drug / Dosage / Quantity	Usage Current / Average	Last Issue Date / Authoriser	Last Issue Number / Method
Acute			
A Amoxicillin 250mg capsules One To Be Taken Three Times A Day, 15 capsule		NGANGA, Obie (Mr)	Electronic R2 (Stored)
B Triangular calico bandage BP 1980 90cm x 127cm on for a week, 1 bandage		NGANGA, Obie (Mr)	Electronic R2 (Stored)
C Methadone 20mg/ml oral solution sugar free be taken 3 times daily, 60 ml		NGANGA, Obie (Mr)	Print (Stored)
Repeat			
D Dry Skin relief ointment (Mixture) Apply sparingly on over night, 10 gram		NGANGA, Obie (Mr)	3 of 6 Print (Stored)
E Paracetamol 500mg capsules Two To Be Taken Every Four Hours Up To Four Times A Day, 28 capsule		NGANGA, Obie (Mr)	3 of 6 Electronic R2 (Stored)
Repeat Dispensing			
F Ramipril 1.25mg capsules One To Be Taken Each Day, 28 capsule		NGANGA, Obie (Mr)	0 of 6

Digitally Sign Prescription

The system will sign the content displayed here on your behalf, by means of information stored on your smart card as an Advanced Electronic Signature. By entering your PIN here you affirm your intention to digitally sign and issue this electronic prescription.

Do you wish to proceed?

PIN

OK Cancel

[Medication Regime Review Date](#) 18-Apr-2014 ([Remove](#)) [Exemption Expiry Date](#)
[Screen Message](#) Allergies **No allergies recorded for this patient.**
[Script Destination](#)

Primary Nomination Boots The Chemists Ltd (FG519) (7 Mell Square, Solihull, West Midlands, B91 3AZ)
 Appliance Nomination Test Lloyds Pharmacy Test (FN599) (132 Gareth Road Test, The Pallasades, Birmingham, B29 9HW)

NHS Clinical Practitioner | NGANGA, Obie(Mr) | EMISWebCR1 50002

EMIS Web Health Care System

Summary Consultations Medication Problems Investigations Care History Diary Documents Referrals

Medication Issuing View Patient

SHIELDS, Glenn (Mr) Born: 15-May-1985 (28y) Gender: Male Usual GP: NGANGA, Obie (Mr) PDS Active Patient

Current

Drug / Dosage / Quantity	Usage Current / Average	Last Issue Date / Authoriser	Last Issue Number / Method
Acute			
A Amoxicillin 250mg capsules One To Be Taken Three Times A Day, 15 capsule		19-Jun-2013 NGANGA, Obie (Mr)	Electronic R2 (Stored)
B Triangular calico bandage BP 1980 90cm x 127cm Leave on for a week, 1 bandage		19-Jun-2013 NGANGA, Obie (Mr)	Electronic R2 (Stored)
C Methadone 20mg/ml oral solution sugar free 60mg to be taken 3 times daily, 60 ml		19-Jun-2013 NGANGA, Obie (Mr)	Print (Stored)
Repeat			
D Dry Skin relief ointment (Mixture) Apply sparingly leave on over night, 10 gram	>1000% >1000%	19-Jun-2013 NGANGA, Obie (Mr)	3 of 6 Print (Stored)
E Paracetamol 500mg capsules Two To Be Taken Every 4-6 Hours Up To Four Times A Day, 28 capsule	78% 64%	19-Jun-2013 NGANGA, Obie (Mr)	3 of 6 Electronic R2 (Stored)
Repeat Dispensing			
F Ramipril 1.25mg capsules One To Be Taken Each Day, 28 capsule	Expected End - 09-Dec-2013	24-Jun-2013 NGANGA, Obie (Mr)	1 of 6 Electronic R2 (Stored)

Medication Regime Review Date 18-Apr-2014 (Remove) Exemption Expiry Date Allergies **No allergies recorded for this patient.**

Screen Message
Script Destination

Primary Nomination Boots The Chemists Ltd (FG519) (7 Mell Square, Solihull, West Midlands, B91 3AZ)
Appliance Nomination Test Lloyds Pharmacy Test (FN599) (132 Gareth Road Test, The Pallasades, Birmingham, B29 9HW)

NHS Clinical Practitioner | NGANGA, Obie(Mr) | EMISWebCR1 50002

Do you need to issue a Token?



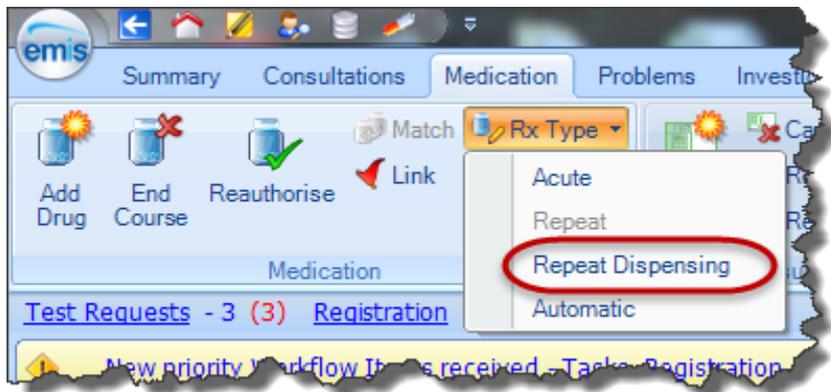
No, it is no longer mandatory to issue an RA token at the start of a repeat dispensing prescription. System suppliers are in the process of updating their systems to stop this printing.

- A token can be issued if specifically requested by the patient.

Pharmacy Stamp Bhogal Pharmacy	Age 42 y D.o.B 29 Apr 1970	Title, Forename, Surname & Address Ms Cfh-Donotuse Xxtestpatientkdbb C/o Npfit Test Data Mgr Princes Exchange, Princes Square Leeds LS1 4HY
<small>Please don't stamp over age box</small> Number of days' treatment N.B. Ensure dose is stated		NHS Number 999 037 7987
Endorsements		REPEAT DISPENSING AUTHORISATION FORM RA GP REPEAT DISPENSING Authorising no. of issues = 6
Paracetamol 500mg tablets 28 tablet one daily 1 item on this prescription.		
Signature of Prescriber PRESCRIPTION TOKEN – Not to be used as a prescription, even if signed by an authorised prescriber.		Date 17 Apr 2013
For dispenser No. of Prescns. on form	Dr Greenbrook Heston Greenbrook Heston, Heston Health Centre 25 Cranford Lane Hounslow 02086303414 Hounslow CCG	670657 TW5 9ER 07Y
NHS 55782832151		FP10SS0608

296E31-E85739-0000CC

Creating eRD from existing repeat template



Change Prescription Type

Authorising Clinician: TEST, Emis (Dr)

Salbutamol 100micrograms/dose inhaler CFC free
One Or Two Puffs To Be Inhaled Four Times A Day When Required 3 x 200 dose

Type	Repeat Dispensing	Number of issues	3
Issue Duration	75 days	Review Date (optional)	dd-MMM-yyyy

Buttons: Authorise, Cancel

How does ERD work at the pharmacy?



Once the prescriber has issued a repeat dispensing prescription, it will be sent electronically to the NHS Spine, where it will be available to download by the patient's nominated dispenser.



The first prescription will be available **immediately**.

Future prescriptions will be stored on the Spine ready to be downloaded once a previous prescription is deemed complete (either '**dispensed**' or '**not dispensed**').

*Dispensed means actually given to the patient

How does ERD work at the pharmacy?



- Each prescription will be automatically downloaded on the pharmacy system 7 days in advance of them being due based on:

Dispense Notification has been sent
Issue duration - 7 days.

- When dispensing the last issue of a repeat dispensing prescription, pharmacists should advise patients to contact their prescriber.

How does ERD work at the pharmacy?



- A pharmacist can manually request future issues based on clinical judgement as long as all items of the previous issue have been marked as 'dispensed' or 'not dispensed'.
- A non-nominated dispenser will need the prescription barcode number/token to be able to access the prescriptions.

Editing a repeat dispensing Course



EMIS Web Health Care System

Summary Consultations **Medication** Problems Investigations Care History Diary Documents Referrals

Edit a Drug

Generic / Trade Switch Drug Information Medication Review My Record

SHIELDS, Glenn (Mr) Born: 15-May-1985 (28y) Gender: Male NHS No.: 555 885 3441 Usual GP: NGANGA, Obie (Mr) Active Patient

Name: Ramipril 1.25mg capsules

Dosage: One To Be Taken Each Day

Quantity: **56** capsule Duration: 28 Day(s)

Rx Types: Repeat Dispensing Authorised Issues: 6

Authorising Clinician: NGANGA, Obie (Mr) Private

Warnings Drug Information Current Medication Past Medication Allergies Problems

Selected Drug - **Ramipril 1.25mg capsules**
Contains - Ramipril 1.25 mg

Pack Details

Descripti...	Price	Supplier
28 capsule	£0.96	Drug Tariff England/Wales
28 capsule	£1.31	Teva UK Ltd
28 capsule	£0.99	Actavis UK Ltd
28 capsule	£4.77	Ranbaxy (UK) Ltd
28 capsule	£4.56	Generics (UK) Ltd

Optional Prescription Information

EMIS Web Health Care System

Summary Consultations Medication Problems Investigations Care History Diary Documents Referrals

Add Drug End Course Reauthorise Link Edit G/T Switch
 Authorise and Issue Cancel Issue Reprint Request Issue
 Grouping View Style Current / Past Drug History
 Screen Message Regime Review EPS Nominations Patient Actions
 Config Print Drug Info

SHIELDS, Glenn (Mr) Born: 15-May-1985 (28y) Gender: Male Usual GP: NGANGA, Obie (Mr) PDS Active Patient
 NHS No.: 555 885 3441

Current

Drug / Dosage / Quantity	Frequency	Number / Method
Acute		
A Amoxicillin 250mg capsules	Day, 15 capsule	R2 (Stored)
B Triangular calico bandage	on for a week, 1 bandage	R2 (Stored)
C CD Methadone 20mg tablets	be taken 3 times daily	Electronic R2 (Stored)
Repeat		
D Dry Skin relief ointment	on over night, 10 grams	Print (Stored)
E Paracetamol 500mg tablets	Hours Up To Four Times Daily	Electronic R2 (Stored)
Repeat Dispensing		

Warning

 The last issue of the following medication were sent using EPS release 2 which has unexpired repeat dispensing batches.

Ramipril 1.25mg capsules

As the prescription has not yet expired a cancellation request will now be sent electronically.

Continue Don't send

...ked because it is out of date and needs to be updated.

Medication	Issuing	View	Patient
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! Prescription Cancellation For SHIELDS, Glenn (Mr): Prescription Batch Was Cancelled

SHIELDS, Glenn (Mr) Born: 15-May-1985 (28y) Gender: Male Usual GP: NGANGA, Obie (Mr) PDS Active Patient
NHS No.: 555 885 3441

Cancelling an ERD



- Prescribers can cancel ‘entire scripts’ or ‘single items’
- Cancellation rejection messages / tasks will be returned to the prescriber for scripts/items already “with dispenser”, but all future scripts/items will be marked for cancellation.



Cancelling an ERD



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Active XXTESTPATIENTKBCU, Cfh-Donotuse (Mr) Born **07-Jan-1948 (67y)** Gender **Male** NHS No. **999 037 7901**
Usual GP

Current

Drug / Dosage / Quantity	Usage Current / Average	Last Issue Date / Authoriser	Last Issue Number /
D Allopurinol 100mg tablets One To Be Taken Each Day After Food, 28 tablet		Cancellation Rejected LAMB, Joanne (Dr)	✓ <i>Electronic R2</i>
E Simvastatin 10mg tablets One To Be Taken At Night, 28 tablet		07-Aug-2015 LAMB, Joanne (Dr)	✓ <i>Print (Stored)</i>
Repeat Dispensing			
F Aspirin 75mg tablets One To Be Taken Each Day, 3 tablet		07-Aug-2015 LAMB, Joanne (Dr)	✓ 1 of 3 <i>Electronic R2</i>
G Calcichew 500mg chewable tablets (Forum Health Products Ltd) One To Be Taken Twice A Day, 28 tablet		07-Aug-2015 LAMB, Joanne (Dr)	✓ 1 of 6 <i>Electronic R2</i>
H Levothyroxine sodium 100microgram tablets One To Be Taken Each Morning At Least Minutes Before Breakfast, Caffeine-containing Drinks Or Other Medication, 28 tablet		07-Aug-2015 LAMB, Joanne (Dr)	✓ 1 of 6 <i>Electronic R2</i>
I Ramipril 1.25mg capsules One To Be Taken Each Day, 28 capsule		07-Aug-2015 LAMB, Joanne (Dr)	✓ 1 of 6 <i>Electronic R2</i>
J Sertraline 100mg tablets One To Be Taken Each Day, 1 tablet Pharmacy Text - Please advise patient to avoid grapefruit juice Patient Text - Please avoid grapefruit juice		07-Aug-2015 LAMB, Joanne (Dr)	✓ 1 of 3 <i>Electronic R2</i>

Allergies **No allergies recorded for this patient.**

[Screen Message](#)

[Regime Exempt](#)

[Prescrip Destina](#)

[Primary](#)

- Issue
- Reauthorise
- Cancel Issue**
- Edit
- Rx Type
- G/T Switch
- End Course
- Restart
- Match
- Link Problems
- Reprint
- Extra Label
- Drug History



Active		XXXXPATIENT@BCU, Cfh-Donohue (Mr)		Born	07-Jan-1948 (67y)	Gender	Male	NHS No.	999 037 7901	2015
		Usual GP								
Current										
Drug / Dosage / Quantity		Usage Current / Average		Last Issue Date / Authoriser		Last Issue Number / Method				
Acute										
A	Amoxicillin 250mg capsules	Three Times A Day, 21 capsule		Cancellation Rejected	LAMB, Joanne (Dr)	✓	Electronic R2			
B	Chloramphenicol 0.5% eye drops	One Drop To Be Used In The Affected Eye(s) Four Times A Day, 10 ml		Cancellation Rejected	LAMB, Joanne (Dr)	✓	Electronic R2			
C	Paracetamol 500mg tablets	One To Be Taken Every 4-6 Hours Up To Four Times A Day, 100 tablet		Cancellation Rejected	LAMB, Joanne (Dr)	✓	Electronic R2			
Repeat										
D	Allopurinol 100mg tablets	One To Be Taken Each Day After Food, 28 tablet		Cancellation Rejected	LAMB, Joanne (Dr)	✓	Electronic R2			
E	Simvastatin 10mg tablets	One To Be Taken At Night, 28 tablet		07-Aug-2015	LAMB, Joanne (Dr)	✓	Print (Stored)			
Repeat Dispensing										
F	Aspirin 75mg tablets	One To Be Taken Each Day, 3 tablet	Expected End - 16-Aug-2015	07-Aug-2015	LAMB, Joanne (Dr)	✓	1 of 3 Electronic R2			
G	Calcichew 500mg chewable tablets (Forum Health Products Ltd)	One To Be Taken Twice A Day, 28 tablets	Expected End - 30-Oct-2015	07-Aug-2015	LAMB, Joanne (Dr)	✓	1 of 6 Electronic R2			
H	Levothyroxine sodium 100microgram tablets	One To Be Taken Each Morning At Least 30 Minutes Before Breakfast, Caffeine-containing Drinks Or Other Medication, 28 tablet	Expected End - 22-Jan-2016	Cancellation Requested	LAMB, Joanne (Dr)	✓	1 of 6 Electronic R2			
I	Ramipril 10mg capsules	One To Be Taken Each Day, 28 capsule	Expected End - 22-Jan-2016	07-Aug-2015	LAMB, Joanne (Dr)	✓	1 of 6 Electronic R2			
J	Sertraline 100mg tablets	One To Be Taken Each Day, 1 tablet	Expected End - 10-Aug-2015	07-Aug-2015	LAMB, Joanne (Dr)	✓	1 of 3 Electronic R2			
Allergies No allergies recorded for this patient.										
Recycle Review Date Extension Expiry Date										

Cancellation rejection



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SCR - 47 Documents - 2 Medicine Management - 14 (14)

Prescription Cancellation For XXTESTPATIENTKBCU, CfH-Donotuse (Mr): Prescription Batch Was Not Cancelled With Dispenser Take Manual Means To Cancel The Prescription

Active XXTESTPATIENTKBCU, CfH-Donotuse (Mr) Born 07-Jan-1948 (67y) Gender Male NHS No. 999 037 7901 Usual GP (Dr)

Current

Drug / Dosage / Quantity	Usage Current / Average	Last Issue Date / Authoriser	Last Issue Number / Method
Acute			
A Amoxicillin 250mg capsules Three Times A Day, 21 capsule		Cancellation Rejected LAMB, Joanne (Dr)	Electronic R2
B Chloramphenicol 0.5% eye drops One Drop To Be Used In The Affected Eye(s) Four Times A Day, 10 ml		Cancellation Rejected LAMB, Joanne (Dr)	Electronic R2
C Paracetamol 500mg tablets One To Be Taken Every 4-6 Hours Up To Four Times A Day, 100 tablet		Cancellation Rejected LAMB, Joanne (Dr)	Electronic R2
Repeat			
D Allopurinol 100mg tablets One To Be Taken Each Day After Food, 28 tablet		Cancellation Rejected LAMB, Joanne (Dr)	Electronic R2
E Simvastatin 10mg tablets One To Be Taken At Night, 28 tablet		07-Aug-2015 LAMB, Joanne (Dr)	Print (Stored)
Repeat Dispensing			
F Aspirin 75mg tablets One To Be Taken Each Day, 3 tablet	Expected End - 16-Aug-2015	07-Aug-2015 LAMB, Joanne (Dr)	1 of 3 Electronic R2
G Calcichew 500mg chewable tablets (Forum Health Products Ltd) One To Be Taken Three A Day, 28 tablets	Expected End - 30-Oct-2015	07-Aug-2015 LAMB, Joanne (Dr)	1 of 6 Electronic R2
H Levothyroxine sodium 100microgram tablets One To Be Taken Each Morning At Least 30 Minutes Before Breakfast, Caffeine-containing Drinks Or Other Medication, 28 tablet	Expected End - 22-Jan-2016	Cancellation Rejected LAMB, Joanne (Dr)	1 of 6 Electronic R2

View My Record (No shared records)

Allergies No allergies recorded for this patient.

[Regime Review Date](#)
[Screen](#)
[Message](#)
[Exemption Expiry Date](#)
[Prescription](#)



Medication History SMART Ink

Courses of the same preparation (i.e. Levothyroxine sodium 100microgram tablets)
 Courses of the same ingredient (i.e. Levothyroxine Sodium)

Date	Type	Drug / Dosage / Quantity	Usage Current / Average
Levothyroxine sodium 100microgram tablets			
25-Dec-2015	Medication Batch Issue Due	Levothyroxine sodium 100microgram tablets, One To Be Taken Each Morning At Least 30...	
27-Nov-2015	Medication Batch Issue Due	Levothyroxine sodium 100microgram tablets, One To Be Taken Each Morning At Least 30...	
30-Oct-2015	Medication Batch Issue Due	Levothyroxine sodium 100microgram tablets, One To Be Taken Each Morning At Least 30...	
02-Oct-2015	Medication Batch Issue Due	Levothyroxine sodium 100microgram tablets, One To Be Taken Each Morning At Least 30...	
04-Sep-2015	Medication Batch Issue Due	Levothyroxine sodium 100microgram tablets, One To Be Taken Each Morning At Least 30...	
07-Aug-2015 12:55	EPS Cancellation Request		
	Completion Date	07-Aug-2015 12:55	
	Reason	Change to Medication Treatment Regime	
	Requested By	LAMB, Joanne (Dr)	
	Status	Rejected	
07-Aug-2015 10:52	Script Printed		
07-Aug-2015 10:52	Medication Batch Issued	Levothyroxine sodium 100microgram tablets, One To Be Taken Each Morning At Least 30...	
07-Aug-2015 10:32	Issued Medication Request		
07-Aug-2015	Course Commenced	Levothyroxine sodium 100microgram tablets, One To Be Taken Each Morning At Least 30...	

View on EPS prescription tracker



EPS Prescription Tracker - Prescription Search - Windows Internet Explorer

https://portal2.national.nhs.uk/prescriptionsadmin/prescriptionssearch/search/id

File Edit View Favorites Tools Help

Home Change role Help Exit

EPS Prescription Tracker NHS

10 records per page Search:

<input type="checkbox"/>	Prescription ID	Status	Issue Date	Prescription Type
<input type="checkbox"/>	6039A3-B86067-05A8BV	With dispenser Pending Cancellation	07-Aug-2015	Repeat Dispensing (0003) Issue 1 of 6
<input type="checkbox"/>	6039A3-B86067-05A8BV	Cancelled	07-Aug-2015	Repeat Dispensing (0003) Issue 2 of 6
<input type="checkbox"/>	6039A3-B86067-05A8BV	Cancelled	07-Aug-2015	Repeat Dispensing (0003) Issue 3 of 6
<input type="checkbox"/>	6039A3-B86067-05A8BV	Cancelled	07-Aug-2015	Repeat Dispensing (0003) Issue 4 of 6
<input type="checkbox"/>	6039A3-B86067-05A8BV	Cancelled	07-Aug-2015	Repeat Dispensing (0003) Issue 5 of 6
<input type="checkbox"/>	6039A3-B86067-05A8BV	Cancelled	07-Aug-2015	Repeat Dispensing (0003) Issue 6 of 6

Showing 1 to 6 of 6 entries

← Previous 1 Next →

Managing cancellation rejections



The screenshot shows the EMS Web Health Care System interface. At the top, there's a 'Workflow Manager' section with icons for 'Workflow View', 'Config', 'Add Note', 'Delete Note', 'View History', 'Print', and 'Process'. Below this is a navigation bar with 'SCB - 34', 'Documents - 8', and 'Medicine Management - 16 (16)'. A yellow banner indicates 'There are outstanding Summary Care Records waiting to be sent, click to send.' The patient details bar shows 'Active', 'XXTESTPATIENTKBCU, CfH-Donotuse (Mr)', 'Born 07-Jan-1948 (67y)', 'Gender Male', 'NHS No. 999 037 7901', and 'Usual GP'. The left sidebar lists various workflow categories, with 'Medicine Management' selected, showing '16,16' items. The main content area displays a table of 'Cancellation Rejections' for the patient. The table has columns for 'Patient Details' and 'Date Rejected'. Below the table, a message states: 'You should contact the dispenser before processing the cancellation rejection. Lloydspharmacy - [redacted] Processing the rejection will not cancel the electronic prescription and it may still be available to dispense. Cancellation of the following prescription was requested (change to medication treatment regime), but it was rejected by EPS which responded with "prescription batch was not cancelled with dispenser".' A table below this message shows the details of the rejected prescription: 'Levothyroxine sodium 100microgram tablets One To Be Taken Each Morning At Least 30 Minutes Before Breakfast, Caffeine-containing' with a 'Date Last Issued' of '07-Aug-2015'. At the bottom right of this table, there are two radio buttons: 'Leave as issued' (unselected) and 'Mark as cancelled' (selected and circled in red).

Patient Details	Date Rejected
[redacted]	05/08/2015 12:19:11
XXTESTPATIENTKBCU, CfH-Donotuse (Mr)	07/08/2015 11:03:23
XXTESTPATIENTKBCU, CfH-Donotuse (Mr)	07/08/2015 12:53:17
XXTESTPATIENTKBCU, CfH-Donotuse (Mr)	07/08/2015 12:55:35
XXTESTPATIENTKBCU, CfH-Donotuse (Mr)	07/08/2015 12:57:33

Drug / Dosage / Quantity	Date Last Issued
Levothyroxine sodium 100microgram tablets One To Be Taken Each Morning At Least 30 Minutes Before Breakfast, Caffeine-containing Drinks Or Other Medication, 28 tablet	07-Aug-2015



Active ▾ XXTESTPATIENTKBCU, Cfh-Donotuse (Mr)

Born 07-Jan-1948 (67y) Gender Male NHS No. 999 037 7901

Usual GP [REDACTED]



Current

Drug / Dosage / Quantity	Usage Current / Average	Last Issue Date / Authoriser	Last Issue Number / Method
Repeat			
D Allopurinol 100mg tablets One To Be Taken Each Day After Food, 28 tablet		Cancellation Rejected LAMB, Joanne (Dr)	✓ Electronic R2
E Simvastatin 10mg tablets One To Be Taken At Night, 28 tablet		07-Aug-2015 LAMB, Joanne (Dr)	✓ Print (Stored)
Repeat Dispensing			
F Aspirin 75mg tablets One To Be Taken Each Day, 3 tablet	Expected End - 16-Aug-2015	07-Aug-2015 LAMB, Joanne (Dr)	✓ 1 of 3 Electronic R2
G Calcichew 500mg chewable tablets (Forum Health Products Ltd) One To Be Taken Twice A Day, 28 tablet	Expected End - 30-Oct-2015	07-Aug-2015 LAMB, Joanne (Dr)	✗ 1 of 6 Electronic R2
H Levothyroxine sodium 100microgram tablets One To Be Taken Each Morning At Least 30 Minutes Before Breakfast, Caffeine-containing Drinks Or Other Medication, 28 tablet	Expected End - 04-Sep-2015	07-Aug-2015 LAMB, Joanne (Dr)	✓ Canceled after 1 of 6 Electronic R2
I Ramipril 1.25mg capsules One To Be Taken Each Day, 28 capsule	Expected End - 22-Jan-2016	Cancellation Rejected LAMB, Joanne (Dr)	✓ 1 of 6 Electronic R2
J Sertraline 100mg tablets One To Be Taken Each Day, 1 tablet	Expected End - 10-Aug-2015	07-Aug-2015 LAMB, Joanne (Dr)	✓ 1 of 3 Electronic R2

Pharm Text - Please advise patient to avoid grapefruit juice

Please avoid grapefruit



Medication History

- Courses of the same preparation (I.e. Levothyroxine sodium 100microgram tablets)
- Courses of the same ingredient (I.e. Levothyroxine Sodium)

Date	Type	Drug / Dosage / Quantity
Levothyroxine sodium 100microgram tablets		
25-Dec-2015	Cancelled Medication Batch Issue Due	Levothyroxine sodium 100microgram tablets, One To Be Taken Each Mo
27-Nov-2015	Cancelled Medication Batch Issue Due	Levothyroxine sodium 100microgram tablets, One To Be Taken Each Mo
30-Oct-2015	Cancelled Medication Batch Issue Due	Levothyroxine sodium 100microgram tablets, One To Be Taken Each Mo
02-Oct-2015	Cancelled Medication Batch Issue Due	Levothyroxine sodium 100microgram tablets, One To Be Taken Each Mo
04-Sep-2015	Cancelled Medication Batch Issue Due	Levothyroxine sodium 100microgram tablets, One To Be Taken Each Mo
	Electronic Type	EPS Release 2
	Entered By	[Redacted]
	Entered On	07-Aug-2015 10:52
	Issue Type	Electronic
	Pharmacy	Lloydspharmacy
	Prescriptions	View
	Privately Prescribed	False
	Stamp Doctor	[Redacted]
07-Aug-2015 13:50	Issue Cancelled	
	Cancelled By	LAMB, Joanne (Dr)
	Reason	Change to Medication Treatment Regime
07-Aug-2015 12:55	EPS Cancellation Request	
	Completion Date	07-Aug-2015 12:55
	Reason	Change to Medication Treatment Regime
	Requested By	LAMB, Joanne (Dr)
	Status	Cancelled

'With Dispenser' Cancellation



- A practice can not cancel a prescription that is 'with dispenser' or has been 'dispensed'.
- Practice should ask dispenser to 'return' the prescription

Scenario	Solution
Cancellation of entire prescription	Return whole prescription
Single item on a multi item prescription	Two options: <ol style="list-style-type: none">1. Return the whole prescription, the spine will cancel the item and then you can re-download the prescription manually2. Mark item requiring cancellation as 'not-dispensed' and dispense remaining items

Prescription Tracker



Access to EPS Prescription Tracker



Ensure you can access the Prescription Tracker.

Some pharmacy systems have the internet blocked but access is obtained through intranets - check with your IT helpdesk

<http://systems.hscic.gov.uk/eps/library/rxtracker>

Find by Prescription ID ?

* Denotes required field

* Prescription ID

Clear

Search

Enter Prescription Details ?

* Denotes required field

* Start Date Range



to



Prescription Version

R2 Prescriptions



Status

Any Status



** One of these fields must be populated

** NHS Number

** My Site (X09)

** Prescriber Code

** Dispenser Code

Clear

Search

Search Results Actions 10  records per pageSearch:

<input type="checkbox"/>	Prescription ID	Status	Issue Date	Prescription Treatment Type
<input type="checkbox"/>	03EXXX-A81036-6F7200	Claimed	09-Jul-2015	Repeat Dispensing (0003) Issue 1 of 6
<input type="checkbox"/>	03EXXX-A81036-6F7200	Claimed	24-Jul-2015	Repeat Dispensing (0003) Issue 2 of 6
<input type="checkbox"/>	03EXXX-A81036-6F7200	Claimed	01-Sep-2015	Repeat Dispensing (0003) Issue 3 of 6
<input type="checkbox"/>	03EXXX-A81036-6F7200	Awaiting release ready	09-Jul-2015	Repeat Dispensing (0003) Issue 4 of 6
<input type="checkbox"/>	03EXXX-A81036-6F7200	Repeat dispense future instance	09-Jul-2015	Repeat Dispensing (0003) Issue 5 of 6
<input type="checkbox"/>	03EXXX-A81036-6F7200	Repeat dispense future instance	09-Jul-2015	Repeat Dispensing (0003) Issue 6 of 6

Showing 1 to 6 of 6 entries

 Previous

1

Next 

Prescription ID

03EXXX-A81036- XXXX0

Prescription Treatment Type

Repeat Dispensing (0003) - Issue 1 of 6

Days Supply = 28

Last Dispense Date = 09-Jul-2015

Prescription Type

General Practitioner Prescribing - GP (0101)

Date/Time Signed

05-Jun-2015 14:55:57

Prescriber Organisation

NORTON MEDICAL CENTRE (A81036)

Prescriber Contact

01642 745350

Nominated Dispenser

Not Recorded

Dispenser Organisation

PHARMACY2U LTD (FLM49)

Dispenser Contact

0113 2650222

Patient NHS ID

448 209 XXXX

Prescription Status

Claimed

Applied Cancellations

None

Pending Cancellations

None

Prescription Event History 

Message	Sent Date	Organisation	From Status	To Status
Prescription upload successful	05-Jun-2015 13:56:07	A81036	None	To be dispensed
Nominated Release Request successful	05-Jun-2015 14:03:04	None	To be dispensed	With dispenser
Dispense proposal return successful	05-Jun-2015 14:44:57	FLM49	With dispenser	To be dispensed
Release Request successful	09-Jul-2015 14:07:10	FLM49	To be dispensed	With dispenser
Dispense notification successful	09-Jul-2015 17:19:30	FLM49	With dispenser	Dispensed
Dispense claim successful	14-Jul-2015 11:57:32	FLM49	Dispensed	Claimed

Close

Show Barcode