

COVID-19: Pausing of some Provider Assurance Dental Services activities

As you are aware, the situation with coronavirus (COVID-19) is changing on a daily basis. COVID-19's effects are being strongly felt and placing new and increasing pressures on already busy primary care providers. To help manage an increased pressure on dental providers, we've agreed with NHS England and NHS Improvement and the Welsh Government to pause a number of our Provider Assurance activities.

If you're based in England, we will not contact you to request evidence or information in relation to:

- 28 day re-attendance
- Incomplete treatments (Band 2 and / or 3)
- Band 2 fissure sealants
- Band 3 inlays
- Band 1 urgent claim followed by Band 2 claim with no examination

If you're based in Wales, we will not contact you to request evidence or information in relation to the following six-monthly review exercises which were scheduled between April 2019 and March 2021:

- Rates of Band 3 inlay claims
- Rates of FP17W submitted in the final months of the financial year
- Rates of Band 3 recall intervals
- Rates of FP17W claims per patient
- SFE business rates assurance

We hope this will help you to continue to provide the best possible support to patients.

If you're based in England, we are still available to support you with the National Dental Contract Management service. If you would like support with this, email us using: nhsbsa.dentalcases@nhs.net

We are supporting the Health Boards in Wales as necessary.

If you have any questions, please get in touch with us in the usual way – we're here to help.

Email: nhsbsa.dentalcases@nhs.net