



Dentist Bulletin

NHS Dental Services

April 2020

Coronavirus (COVID-19) guidance

Any guidance around COVID-19 in dental settings will come from NHS England and NHS Improvement.

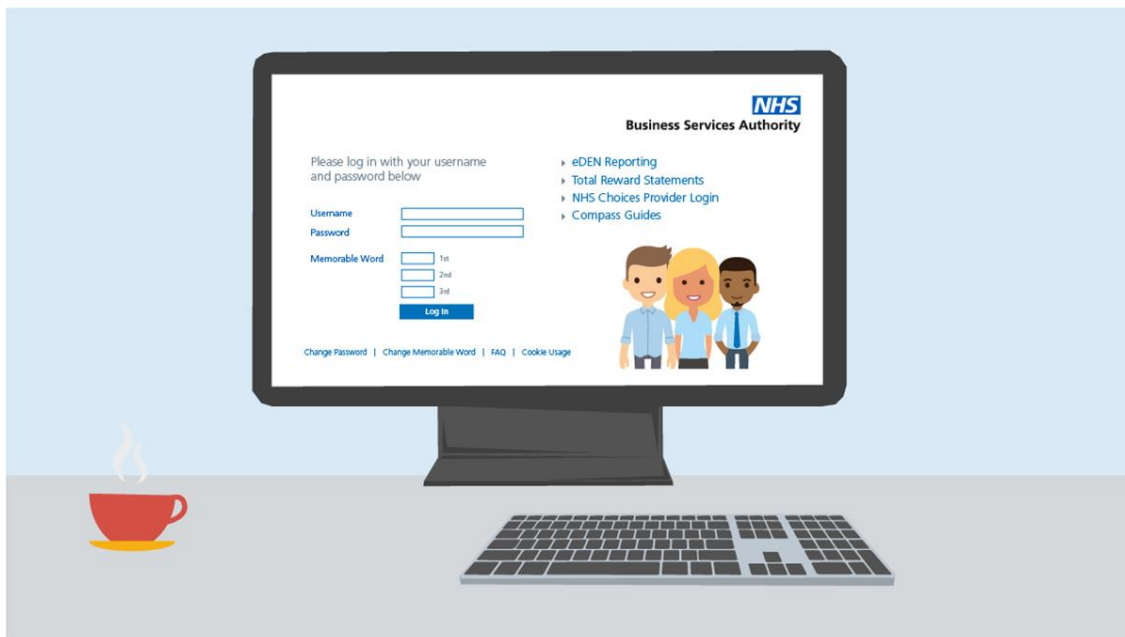
If you're based in England, the current guidance from NHS England and NHS Improvement can be found on their [website](#).

Patient charges

A ministerial decision has been made to freeze dental patient charges at 2019/20 levels for six months in light of the COVID-19 pandemic. Therefore, the

current charges will remain the same until 30 September 2020. A decision on what happens beyond the six months will be made in due course.

Compass downtime



Due to essential maintenance, Compass will be temporarily unavailable between 18:00 on Thursday 23 April 2020 and 08:00 on Monday 27 April 2020. Please accept our apologies for any inconvenience this may cause.

Annual Reconciliation Report

The Annual Reconciliation Report (ARR) process is now available in [Compass](#). All providers and performers are required by law to confirm their net earnings for the 2019/20 financial year by 30 June 2020.

Guidance is available on our [website](#).

Non-Domestic Rates 2020/21 - hints and tips

Before submitting your claim for Non-Domestic Rates Payment 2020/21, please check that you:

1. Use the correct form

Please download and complete the current application form for SFE (Non-Domestic Rates) from our [website](#), as out-dated application forms will not be accepted. Where appropriate, please ensure you have applied for Small Business Rate Relief. This can be scanned and submitted via email to nhsbsa.sfe@nhs.net.

2. Submit the correct evidence

Documentary evidence must be submitted along with your application in support of the NHS activity percentage being claimed (such as a copy of accounts or a letter from a certified accountant).

For current applications (2020/21), evidence must cover the financial year 2018/19.

3. [Ask Us](#) knowledge base

We have a dedicated section of our [Ask Us](#) knowledge base available to answer any queries.

eDEN update



We have been working on a number of new releases for the March/April period which includes an update to the finance reports, the NHS England boundary changes and the Dental Assurance Framework reports. However, we are now also being asked to support the efforts of the wider NHS with COVID-19 data requests which will have a knock on impact on the delivery of our planned reporting projects. Further information will be available in the eDEN bulletin which will be issued this week.

Don't forget to follow us on Twitter - search for [@NHSDental](https://twitter.com/NHSDental)

