

Dentist Bulletin England – June 2020

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Coronavirus (COVID-19): Capturing workforce activity in Compass

In light of NHS England and NHS Improvement’s guidance on redeploying the clinical dental workforce and continued contracted payments, we have launched a new workforce form in Compass on 1 June 2020 for primary care dental contract providers.

The form has been designed to help NHS England and NHS Improvement understand how the dental workforce is supporting the national and local NHS response to COVID-19. The form captures:

- current workforce resource
- redeployment information

NHS England and NHS Improvement requires a monthly return to be completed for each current GDS contract and PDS agreement in England. In our original email to providers, we asked for April 2020 and May 2020 data to be submitted using Compass no later than 5 June 2020. However, NHS England and NHS Improvement has agreed to extend the deadline for submission until 19 June 2020.

Data must be submitted on a monthly basis thereafter by close of business on the 5th working day of the month.

Table: Monthly submission due dates for June to September 2020

Month of data	Submission Due
Jun-20	Tue 7 Jul
Jul-20	Fri 7 Aug
Aug-20	Mon 7 Sep
Sep-20	Wed 7 Oct

To support you with this new form, we've published a guidance document and some questions and answers on our [website](#).

If you have any additional questions, please email us at:
nhsbsa.dentalservices@nhsbsa.nhs.uk.

Compass Triage form

We've made some small amendments to the triage form in Compass. We've updated our guidance and FAQ document on our [website](#) to reflect the changes.

June Processing Date

The processing date for June has been extended from Friday 12 June to Tuesday 23 June 2020. All contract amendments and payment adjustments should be entered and authorised by this date to be included in the June processing. The full Schedule Programme can be found on our [website](#).

Updating users in Compass


Each dental contract number is linked to a Provider ID and it holds details of participants (users). It is important that participants are maintained and updated in Compass. This is particularly important for business owners/responsible dentist participants.

You can see participants in Compass by accessing the 'Provider' folder in Compass. Once in this folder, select 'Provider Search' to view only. If you wish to add or remove a participant, select 'Provider & User Update'.

If you need help with adding participants, read our 'how to guide' on our [website](#).

To make changes to business owners/responsible dentists, contact your commissioner who'll be able to make the changes for you.

Compass account management

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If you enter incorrect Compass account details three times, your account will be blocked for 60 minutes. After 60 minutes, you can try again to access your account. If you have forgotten your log in details, our [guidance document](#) can help you reset your password or memorable word.