

Commissioner Bulletin - England

October 2020

In this bulletin:

- [COVID-19: infection prevention and control guidance](#)
- [Post Annual Reconciliation Report](#)
- [Year-End Reconciliation 2019/20 for GDS and PDS contracts](#)
- [eDEN is launching for providers and practice managers](#)
- [KO41b data collection for 2019/20](#)
- [PPE Portal](#)

COVID-19 information for dental contracts

We've launched a new page on our website for [COVID-19 information for dental contracts](#). Find information, guidance and FAQ documents to help providers in your area with:

- COVID-19 workforce forms
- COVID-19 triage forms
- COVID-19 pay concerns survey

Post Annual Reconciliation Report

The Post Annual Reconciliation Report (ARR) process will be available in [Compass](#) on 2 November 2020. If a provider or performer in your area needs to make amendments to their 2019/20 pension data, advise them to:

- Log in to Compass
- Click the pension folder
- Click Post ARR

Year-End Reconciliation 2019/20 for GDS and PDS contracts

GDS and PDS contracts identified as being affected by the Exceptional Circumstances methodology will have a revised Year-End letter published on [Compass](#) by midday on Monday 26 October 2020. Where applicable, we will email the business owner to confirm the letter is available to view. We will use the email address attached to the contract in Compass.

Underperformance recoveries have been stopped for those contracts that have been identified as being affected and any carry forward previously added has been removed.

Where underperformance recovery has been amended, we have recalculated this based on the contracts new position and any instalments previously taken. This means remaining instalments will not commence until the 1 December pay (November schedule).

If providers are not contacted by 26 October 2020, it means the mechanisms for financial reconciliation set out in the NHS England and NHS Improvement [letters to all providers on 25 March 2020 and 15 April 2020](#) mitigated the impact of COVID-19 on their contract. Recovery will continue as advised in the Year-End letter published on 29 July 2020.

If you have any questions about Year-End Reconciliation for GDS or PDS contracts, please email nhsbsa.dentalcases@nhs.net.

Prototype contracts identified as being affected by the Exceptional Circumstances methodology will receive a communication shortly.

eDEN is launching for providers and practice managers

Don't forget to register your interest for eDEN, the reporting platform for providers and practice managers.

eDEN is an easy to use reporting system based in the cloud that will provide a quicker route for you to access information on your dental contracts.

The first set of dashboards will contain information on your contract including performer level detail, on a cumulative monthly basis.

We are aiming to launch eDEN for providers and practice managers the week commencing 26 October. To register, just complete the registration form on our [eDEN page](#).

If you have any questions, we'll be pleased to help. Please don't hesitate to contact us at nhsbsa.dentalinsight@nhs.net.

KO41b data collection for 2019/20

In light of the current pressures faced by dentistry in responding to COVID-19, NHS Digital has confirmed that the annual information requirement relating to the 2019/20 period will not be collected as usual.

NHS Digital is planning to improve and refine the data collection and the reporting method for future years. If you would like to help shape the revised approach, please contact: nhs.comp@nhs.net.

More information is available on [NHS Digital's KO41b complaints collection page](#).

PPE Portal

The Department of Health and Social Care (DHSC) has increased order limits on the [PPE Portal](#). Dentists and Orthodontists in England can order PPE through the PPE Portal, free of charge, to meet the increased need that has arisen as a result of the COVID-19 pandemic.

Read our [PPE Portal news article](#) for more information, including instructions for accessing the PPE Portal.