NHS
Business Services Authority

eDEN Dashboard Guidance for English Commissioners

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About this document

Dashboard name:

NHS England Dentistry Dashboard

This document is designed to sit alongside the NHS England Dentistry Dashboard content to provide some context around the different types of analyses and information presented.

General Notes

Data extracted from FP17s scheduled each month of the reporting year in accordance with year-end methodology.

Each FP17 scheduled between April and June is allocated to a Reporting Year based on the treatment completion date.

Delivery is measured against contracted values and activity as entered on CoMPASS, for each Reporting year, by commissioners.

Current year to date is the latest reporting Time period and the comparators are previous full reporting years.

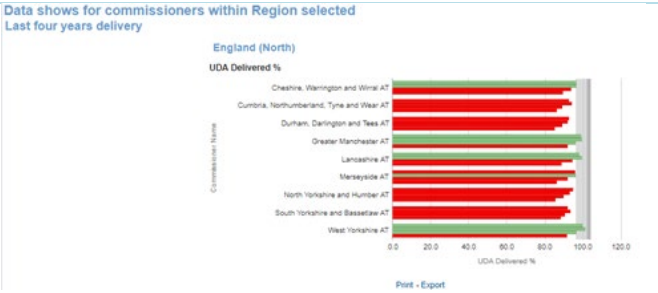
Dashboard Section – Commissioner Overview

Summary – General Services

Dental Services – General (Paid by the NHS BSA)

% of UDA/UOA or COT Services Provided	Delivered measure expressed as a percentage of measure contracted. For example: (UDA Achieved - Carry Forward UDA) / Contracted UDA) x 100	89.5 % of UDA Services Provided
No. of General Contracts	The number of contracts paid by the NHSBSA with at least 1 UDA scheduled during the reporting period.	199 No. of General Contracts
Value of UDA Services	The total contracted value for general commissioned services for all contracts paid by the NHSBSA.	69M Value of UDA Services

Commissioners within Region

Data for Commissioners within selected Region	Bar Graph with UDA delivery percentage by Commissioner within the selected region. Red indicates delivery under 96% and Green is 96% or over.	

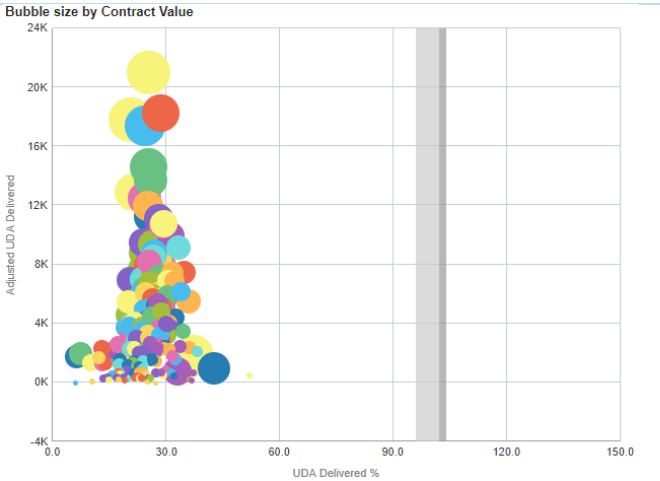
UDA Services - Delivery by Reporting Year

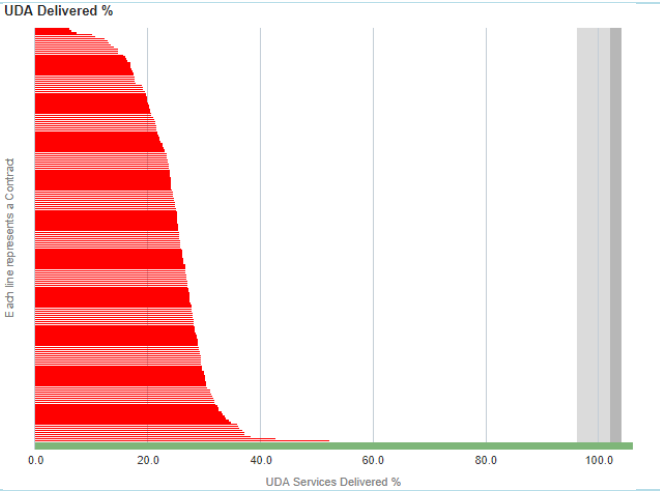
UDA Services Delivered time series	Table illustrating annual UDA delivered expressed as a percentage of UDA contracted	

2015/2016	2016/2017	2017/2018	2018/2019
UDA Delivered %	UDA Delivered %	UDA Delivered %	UDA Delivered %
96.2	95.4	93.6	89.5

Contract UDA Service Delivery Comparison

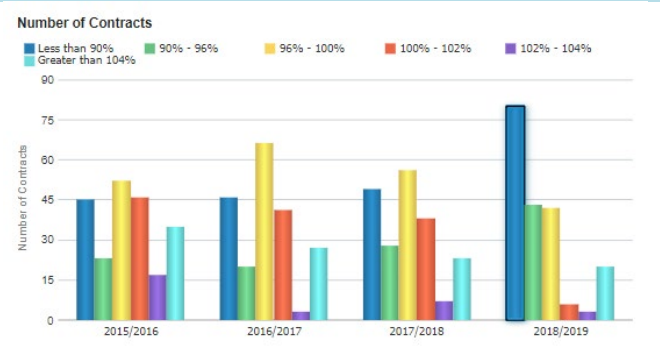
Contract UDA Service Delivery Comparison (Paid by NSBSA)	Bubble chart with amount and percentage of UDA delivered percentage by contract. Bubble size illustrates contract value commissioned.	
Contract UDA Service Delivery Comparison (Paid by NSBSA)	Bar Chart – showing UDA delivery for all contracts under a selected commissioner. Red indicates delivery under 96% and Green is 96% or over.	

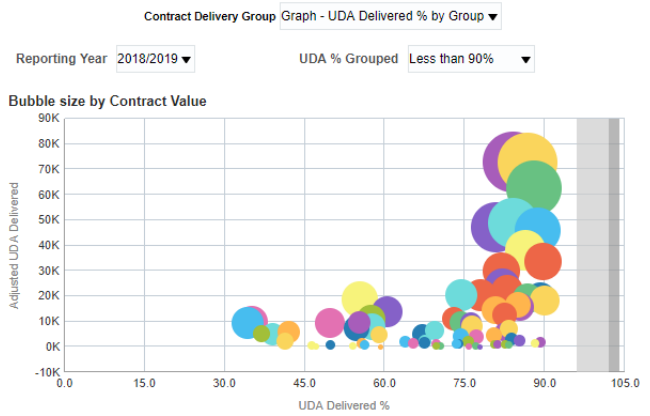




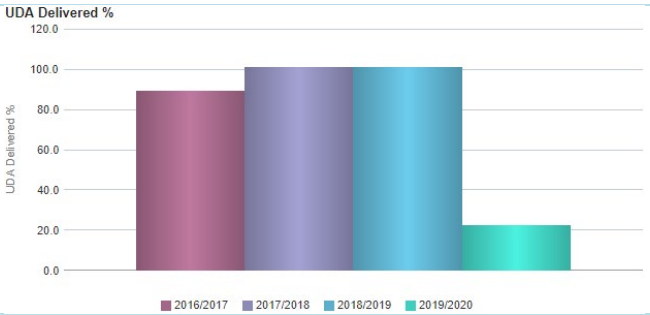
Contracts grouped by % service delivered

Contracts grouped by % service delivered	Graphic of Number of contracts grouped by percentage of UDA delivered.	



Contracts grouped by % service delivered	Bubble chart with amount and percentage of UDA delivered percentage by contract. Bubble size illustrates contract value commissioned.	

Individual Contract UDA Services - Delivery by Reporting Year

Individual Contract UDA Services - Delivery by Reporting Year	Table of data – showing % of UDA delivered for selected contract number and name.	2016/2017 UDA Delivered %: 89.4 2017/2018 UDA Delivered %: 100.9 2018/2019 UDA Delivered %: 101.3 2019/2020 UDA Delivered %: 22.9
Individual Contract UDA Services - Delivery by Reporting Year	Bar chart - showing % of UDA delivered for selected contract number and name.	

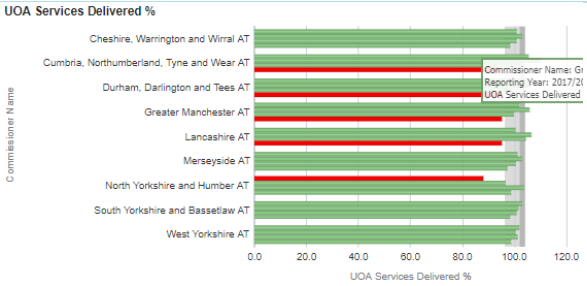
Summary – Orthodontic Services

Dental Services – General (Paid by the NHS BSA)

% of UOA Services Provided	Performance Tile – Showing percentage of UOA Services Provided for the selected Commissioner	98.4 % of UOA Services Provided
No. of Orthodontic Contracts	Performance Tile - Showing No. of Orthodontic Contracts for the selected Commissioner	17 No. of Orthodontic Contracts

Value of UOA Services	Performance Tile - Showing Value of UOA Services for the selected Commissioner	£8.3M Value of UOA Services

Commissioners within Region

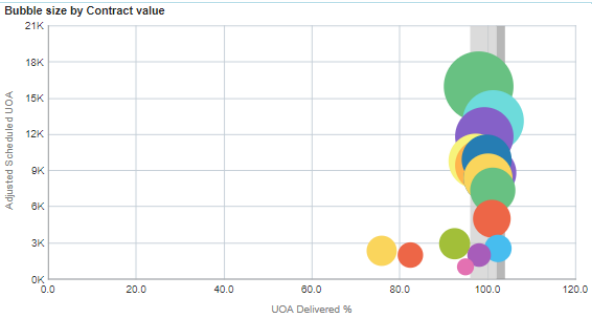
UOA Services Delivered %	Horizontal Bar chart – showing all Commissioners under the region, green bars represent commissioner achieving the 96% threshold for the retrospective time period, red indicates they fall under the threshold	

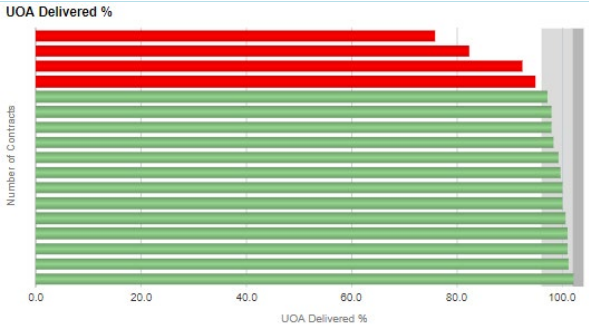
UOA Services - Delivery by Reporting Year

UOA Services – Delivery by Reporting Year	Table of data – showing % of UOA delivered for the selected Commissioner for the latest 4 years	

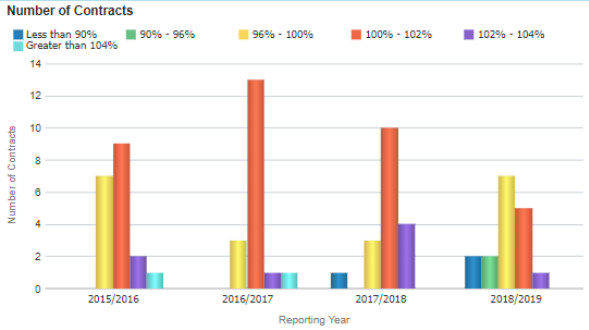
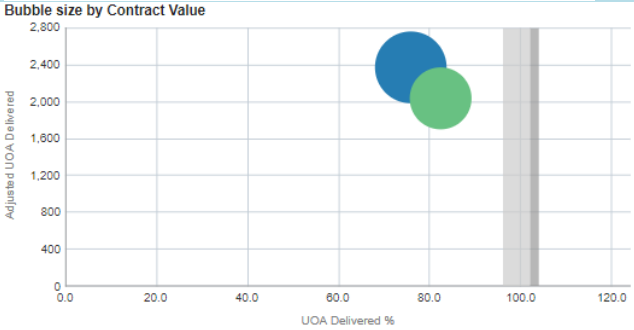
2015/2016	2016/2017	2017/2018	2018/2019
UOA Delivered %	UOA Delivered %	UOA Delivered %	UOA Delivered %
100.6	100.5	100.9	98.4

Contract UOA Service Delivery Comparison

Contracts UOA Services Delivery Comparison (Paid by NHSBSA) 2018/2019	Bubble chart – showing bubble for each contract under the selected commissioner, higher up the chart the more 'Adjusted Scheduled UOA' provided, further to the right higher % of UOA Delivered, bubble sized by the UOA Financial Value i.e. bigger the	

	bubble bigger the value	
Contracts UOA Services Delivery Comparison (Paid by NHSBSA) 2018/2019	Horizontal bar chart – showing all contracts under the selected commissioner, green bars represent commissioner achieving the 96% threshold for the retrospective time period, red indicates they fall under the threshold.	

Contracts grouped by % service delivered

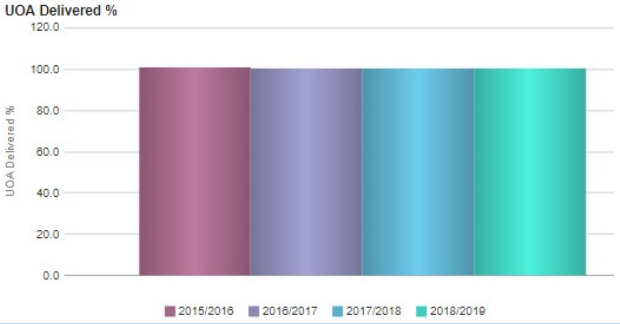
Contracts grouped (Paid by NHSBSA) by % services delivered	Vertical bar chart – showing the number of contracts grouped by % of UOA delivered for each of the latest 4 financial years.	
Contracts grouped (Paid by NHSBSA) by % services delivered	Bubble chart - showing bubble for each contract in the selected grouping and time period, higher up the chart the more 'Adjusted Scheduled UOA' provided, further to the right higher % of UOA Delivered, bubble sized by the UOA Financial Value i.e. bigger the bubble bigger the value	

Individual Contract UOA Services - Delivery by Reporting Year

Individual Contract UOA Services – Delivery by reporting year	Table of data - showing % of UOA delivered for the selected contract for the latest 4 years	

2015/2016	2016/2017	2017/2018	2018/2019
UOA Delivered %	UOA Delivered %	UOA Delivered %	UOA Delivered %
100.6	100.0	100.1	100.0

Individual Contract UOA Services – Delivery by reporting year	Bar chart - showing % of UOA delivered for the selected contract for the latest 4 years	



Dashboard Section – Contract Overview

Contract Profile

Note: Re-attendance data Includes all FP17s in the reporting period, regardless of treatment dates, also urgent, orthodontic & foundation dentist FP17s.

Re-attendance intervals are the number of days between the date of acceptance and the most recent date of completion from the two most recent FP17s scheduled in the same or a previous schedule month for FP17s for the same patient identity (surname, initial, gender and date of birth) with a previous course of treatment for that patient identity at the same contract . Expressed as a percentage of total FP17s by Adult/Child and by Patient charge status (Child/Exempt Adult/Non-Exempt Adult) with National and Regional comparators.

Contract Information

Details of contract - Contract details as entered by commissioners on CoMPASS

Contract Information:

Provider Name	Provider Number	Provider Start	Provider End date	Contract Type	Contract Start Date	Contract End Date	Contract Paid by NHS BSA	Prototype Contract
Jaquith House Dental Practice Partnership		Apr 2017		GDS	Apr 2006		Y	

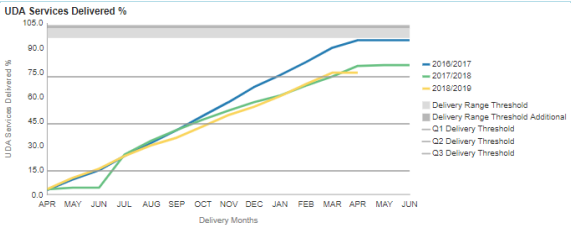
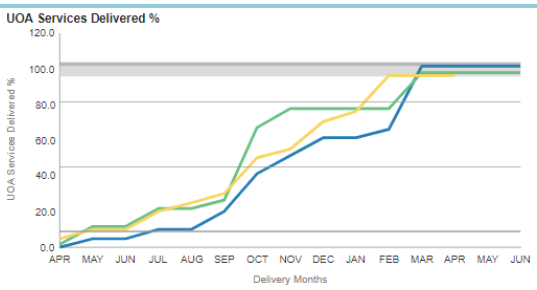
Print - Export

Services Delivered in Year

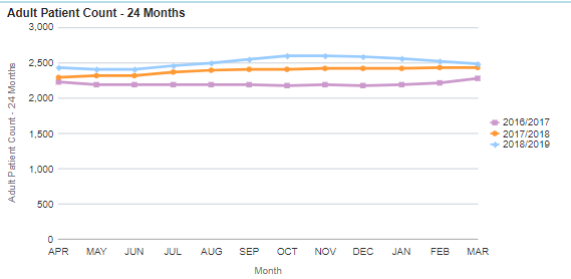
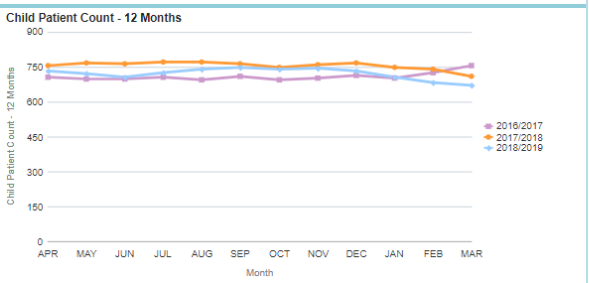
% Annual UDA Services Delivered	Performance Tile – Showing percentage of annual UDA services delivered for the selected time period and contract.	96.7 % Annual UDA Services Delivered
% Annual UOA Services Delivered	Performance Tile – Showing percentage of annual UOA services delivered for the selected time period and contract.	96.7 % Annual UOA Services Delivered

% Annual COT Services Delivered	Performance Tile – Showing percentage of annual COT services delivered for the selected time period and contract.	

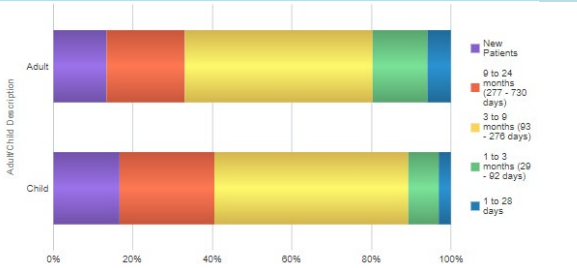
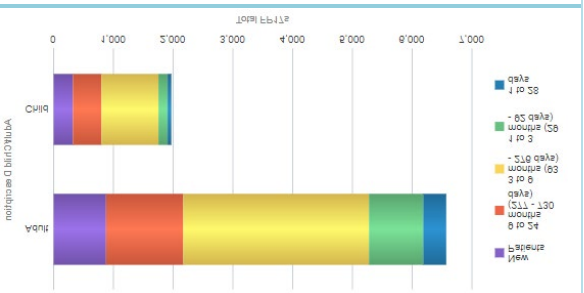
Delivery of UDA and UOA Contracted

Delivery of UDA and UOA Services Contracted – UDA Services Delivered %	Line chart – showing line for % of UDA services delivered for each financial year, grey bar represents delivery threshold, grey lines represent quarterly thresholds	
Delivery of UDA and UOA Services Contracted – UOA Services Delivered %	Line chart – showing line for % of UOA services delivered for each financial year, grey bar represents delivery threshold, grey lines represent quarterly thresholds	

Patient Access

Patient Access – Adult Patient Count – 24 Months	Line chart - snapshot at end of each month with a count of unique adults patients over previous 24 months for last 3 years.	
Patient Access – Child Patient Count – 12 Months	Line chart - snapshot at end of each month with a count of unique child patients over previous 12 months for last 3 years.	

General Forms for the same Patient ID (Re-attendance) Adult/Child

FP17 forms for the same Patient ID (Re-attendance) Adult/Child Current year to date	Stacked horizontal bar chart – for the selected contract showing % of adult and child in each re-attendance period	
FP17 forms for the same Patient ID (Re-attendance) Adult/Child Forms processed between selected time period	Stacked horizontal bar chart – for the selected contract showing total FP17s of adult and child in each re-attendance period	

Activity Summary

Dental Services - General

Dental Services - General	Table of data – showing Reporting Year Contract Number, UDA financial value, UDA services Contracted, UDA carry forwards, UDA provided to date, Balance of UDA, % of UDA Services Provided.	

Contract Number	Reporting Year	UDA Financial Value	UDA Services Contracted	UDA Carry Forward	UDA Provided to date	Balance of UDA	% of UDA Services Provided
0000000000	2015/2016	£359,171.88	12,522	278	12,443.4	-357	97.2
	2016/2017	£361,686.08	12,522	357	12,836.2	-43	99.7
	2017/2018	£365,809.30	12,522	43	12,119.2	-446	96.4
	2018/2019	£371,954.90	12,522	445	10,911.6	-2,055	83.6

Dental Services - Orthodontic

Dental Services - Orthodontic	Table of data - showing Reporting Year Contract Number, UOA financial value, UOA services Contracted, UOA carry forwards, UOA provided to date, Balance of	

Contract Number	Reporting Year	UOA Financial Value	UOA Services Contracted	UOA Carry Forward	UOA Provided to date	Balance of UOA	% of UOA Services Provided
00000000000	2015/2016	£0.00	0	0	0.0	0	
	2016/2017	£0.00	0	0	0.0	0	
	2017/2018	£0.00	0	0	0.0	0	
	2018/2019	£0.00	0	0	0.0	0	

	UOA, % of UOA Services Provided.	

Dental Services - Courses of Treatment

Dental Services - Courses of Treatment	Table of data - showing Reporting Year Contract Number, COT financial value, COT services Contracted, COT carry forwards, COT provided to date, Balance of COT, % of COT Services Provided.	

Contract Number	Reporting Year	COT Financial Value	COT Services Contracted	COT Carry Forward	COT Provided to date	% of COT Services Provided
000000000	2015/2016	£0.00	0	0	0.0	
	2016/2017	£0.00	0	0	0.0	
	2017/2018	£0.00	0	0	0.0	
	2018/2019	£0.00	0	0	0.0	

Dental Services - Other

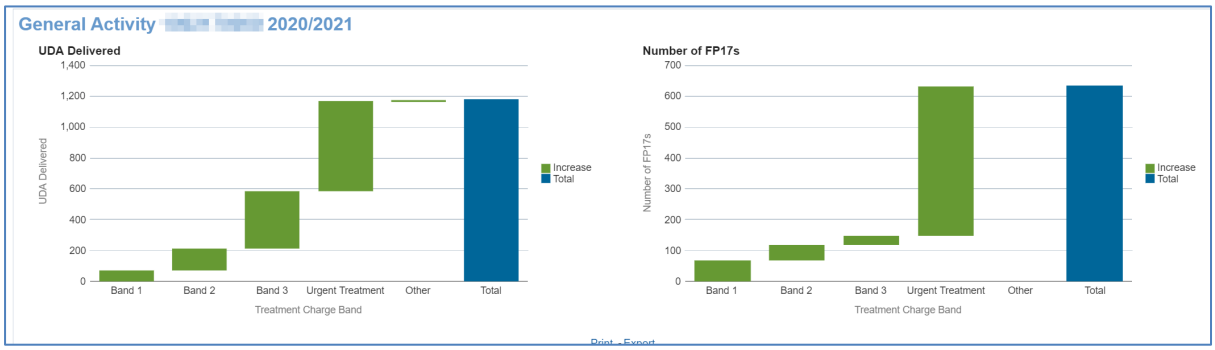
Dental Services - Other	Table of data – showing Contract Number, Reporting Year, Other Financial Value, Other Services Contracted	

Contract Number	Reporting Year	Other Financial Value	Other Services Contracted
0000000000	2015/2016	£0.00	0
	2016/2017	£0.00	0
	2017/2018	£0.00	0
	2018/2019	£0.00	0

Activity Analysis

General Activity

Waterfall charts – showing UDA delivered and number of FP17s for the selected contractor and time period. Green bars show each Treatment Charge Band.



UDA by Patient Charge Status

UDA by Patient Charge Status - Table showing breakdown of patient charge status for the selected charge band, time period and contract number. The table shows the corresponding Contract, Commissioner and Country percentages

UDA by Patient Charge Status

Contract Number	Contract - % Exempt UDA Delivered	Contract - % Non-Exempt UDA Delivered	Contract - % Child UDA Delivered	Commissioner - % Exempt UDA Delivered	Commissioner - % Non-Exempt UDA Delivered	Commissioner - % Child UDA Delivered	Country - % Exempt UDA Delivered	Country - % Non-Exempt UDA Delivered	Country - % Child UDA Delivered
[illegible]	32.2	44.0	23.8	23.4	57.5	19.0	26.2	54.6	19.2

Print - Export

UDA by Patient Charge Status and Band

UDA by Patient Charge Status and Band - Table showing breakdown of patient charge status for the selected charge band, time period and contract number. The table shows the corresponding Contract, Commissioner and Country percentages

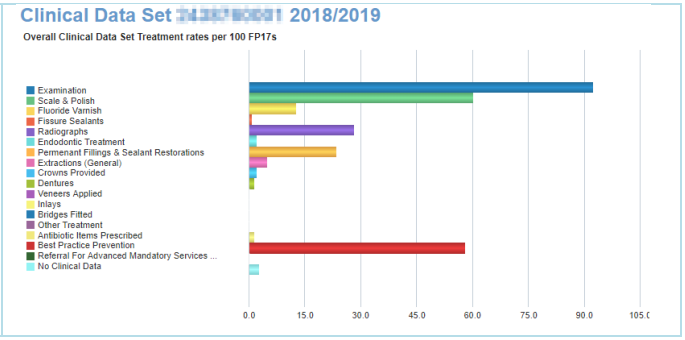
UDA by Patient Charge Status and Band

	Contract - % Exempt UDA Delivered	Contract - % Non-Exempt UDA Delivered	Contract - % Child UDA Delivered	Commissioner - % Exempt UDA Delivered	Commissioner - % Non-Exempt UDA Delivered	Commissioner - % Child UDA Delivered	Country - % Exempt UDA Delivered	Country - % Non-Exempt UDA Delivered	Country - % Child UDA Delivered
Band 1	14.3	50.7	34.9	10.6	42.7	46.7	11.3	44.7	44.0
	Contract - % Exempt UDA Delivered	Contract - % Non-Exempt UDA Delivered	Contract - % Child UDA Delivered	Commissioner - % Exempt UDA Delivered	Commissioner - % Non-Exempt UDA Delivered	Commissioner - % Child UDA Delivered	Country - % Exempt UDA Delivered	Country - % Non-Exempt UDA Delivered	Country - % Child UDA Delivered
Band 2	30.1	41.9	28.0	20.8	57.8	21.4	23.3	53.5	23.2
	Contract - % Non-Exempt UDA Delivered	Contract - % Exempt UDA Delivered	Contract - % Child UDA Delivered	Commissioner - % Exempt UDA Delivered	Commissioner - % Non-Exempt UDA Delivered	Commissioner - % Child UDA Delivered	Country - % Exempt UDA Delivered	Country - % Non-Exempt UDA Delivered	Country - % Child UDA Delivered
Band 3	31.3	68.8	0.0	40.4	55.9	3.8	43.6	52.8	3.6
	Contract - % Exempt UDA Delivered	Contract - % Non-Exempt UDA Delivered	Contract - % Child UDA Delivered	Commissioner - % Exempt UDA Delivered	Commissioner - % Non-Exempt UDA Delivered	Commissioner - % Child UDA Delivered	Country - % Exempt UDA Delivered	Country - % Non-Exempt UDA Delivered	Country - % Child UDA Delivered
Urgent	46.2	42.4	11.4	23.1	66.3	10.6	26.1	62.3	11.6

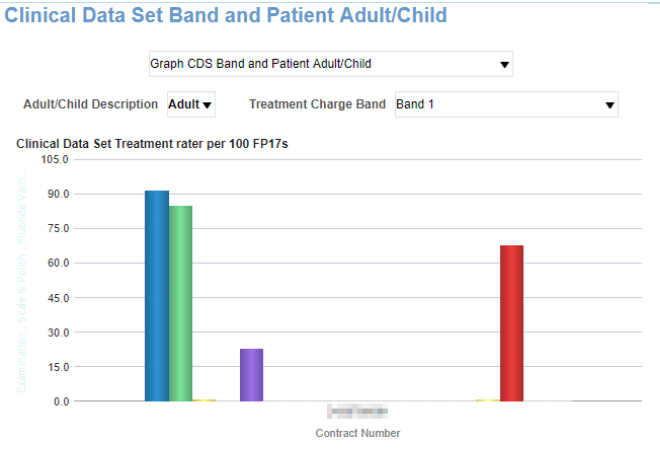
Print - Export

Clinical Data Set

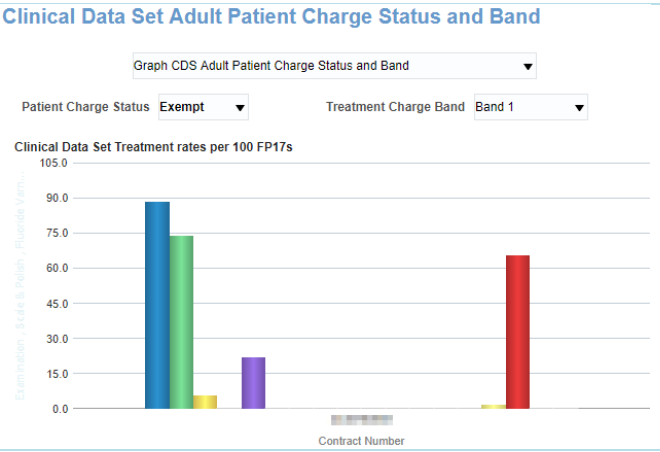
Overall Clinical Data Set Treatment rates

Overall Clinical Data Set Treatment rates per 100 FP17s	Horizontal bar chart – showing the overall clinical data set treatment rates per 100 FP17's, for the selected time period and contract	

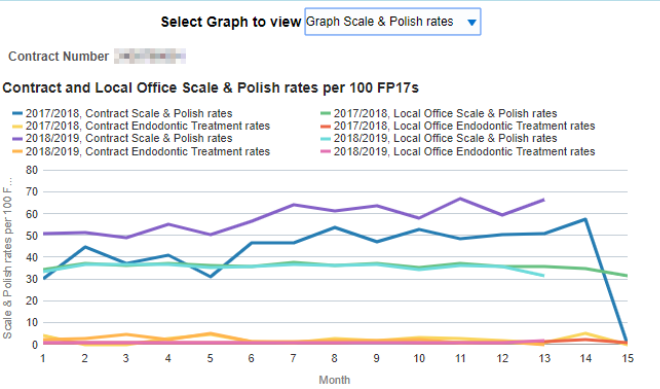
Clinical Data Set Band and Patient Adult/Child

Clinical Data Set Band and Patient Adult/Child	Vertical bar chart – showing clinical data set treatment rates per 100 FP17's, for the selected time period, adult/child description, treatment charge band and contract	

Clinical Data Set Adult Patient Charge Status and Band

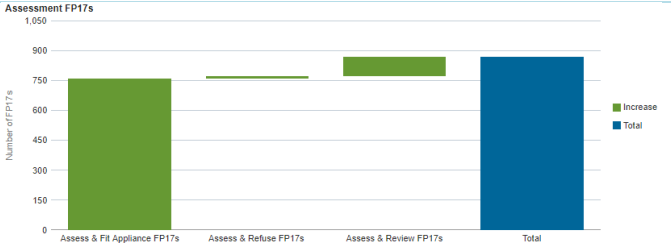
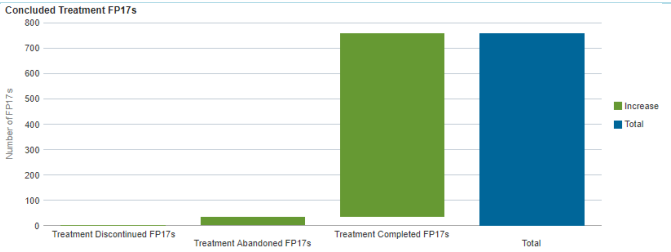
Clinical Data Set Adult Patient Charge Status and Band	Vertical bar chart – showing clinical data set treatment rates per 100 FP17's, for the selected time period, patient charge status, treatment charge band and contract	

CDS Rates per 100 FP17s over time

Clinical Data Set Rates per 100 FP17s over time	Line chart – showing CDS Rates per 100 FP17s over time for the latest 15 months by month. Three views to choose from: Scale and Polish, Radio Graph or Fluoride Varnish rates.	

Orthodontic Data

Orthodontic FP17s in selected year

Orthodontic FP17s	Waterfall chart – showing number of FP17s for the selected contractor and time period. Green bars represent assessment type blue bar shows the total.	
Orthodontic FP17s	Table of data – showing Assessment FP17s, % of all assessments that were assess and fit appliance (case starts), % of all assessments that were assess and review, % of all assessments that were assess and refuse.	Assessment FP17s: 870 % of all assessments that were assess and fit appliance (case starts): 87.5 % of all assessments that were assess and review: 10.9 % of all assessments that were assess and refuse: 1.6
Concluded treatment FP17s	Bar chart showing the number of concluded treatment FP17s, green bars represent the concluded treatment categories, blue bar shows total.	
Concluded treatment FP17s	Table of data – showing: Concluded treatment FP17s, Completed treatment FP17s, % concluded treatment where treatment was completed, Concluded courses abandoned or	Concluded Treatment FP17s: 758 Completed Treatment FP17s: 721 % concluded treatment where treatment was completed: 95.1 Concluded courses abandoned or discontinued: 37 % concluded courses where treatment was abandoned or discontinued: 4.9

	discontinued, % concluded treatment where treatment was completed	
Concluded treatment FP17s	Table of data – showing Forms With Orthodontic Regulation 11 Replacement Appliance, Forms With Repair to Appliance Fitted By Another Dentist	Forms With Orthodontic Regulation 11 Replacement Appliance: 74 Forms With Repair to Appliance Fitted By Another Dentist: 0

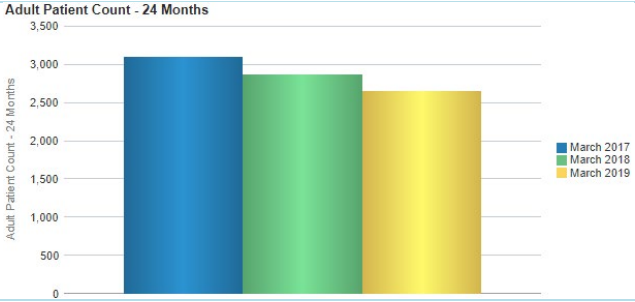
Patient Access

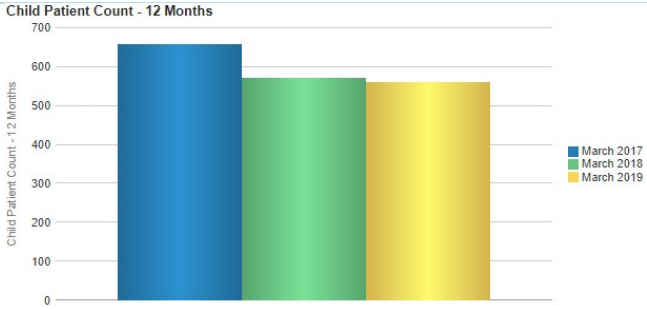
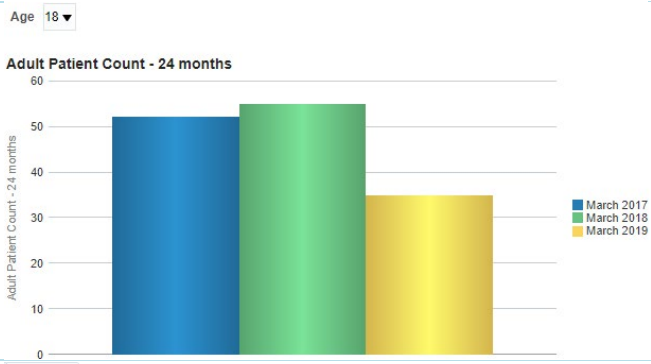
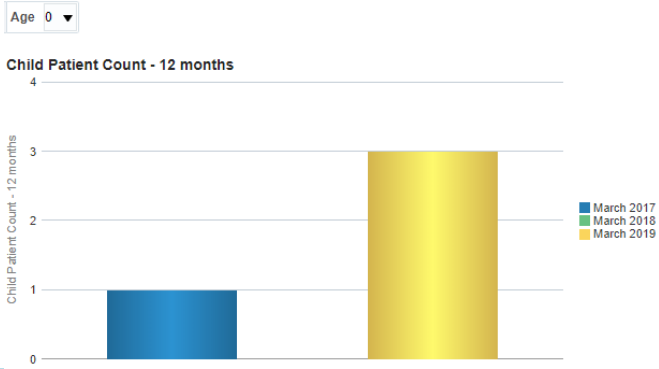
During the last 12 or 24 months. Patients have been identified by using surname, first initial, gender and date of birth. No other identifiers have been used. This is a pragmatic compromise between undercounting patients with common identifiers and over-counting where there are slight differences in recorded details.

Each unique patient ID is counted against the dentist contract against which the most recent claim was recorded in the 12 or 24 month period, with the following exceptions. If the most recent claim is for urgent treatment, orthodontic treatment, free treatment or treatment on referral the ID remains with the previous contract, if there is one within the 12 or 24 month period. If the claim for the previous contract occurred before the 12 or 24 month period the ID is allocated to the most recent contract.

Patient Access	Table – Showing 12 month and 24 month patient counts by adult/child. For the selected contract.	
Patient Access	Vertical bar chart – Showing 24 month adult patient count up to the time period indicated.	

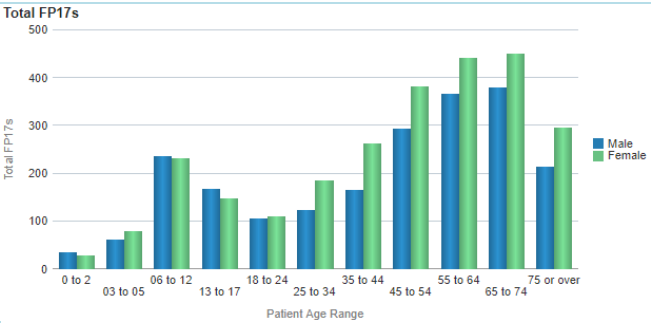
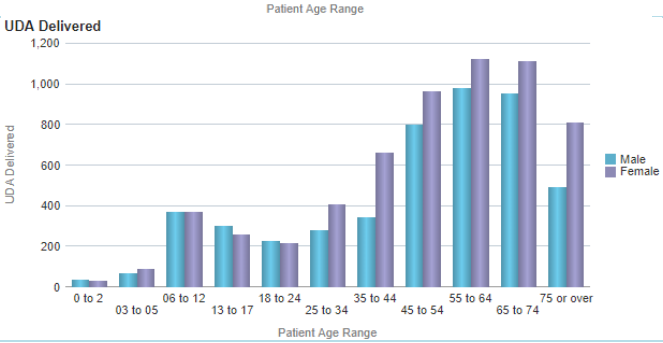
Snapshot Month	Adult Patient Count - 24 Months	Child Patient Count - 12 Months
March 2017	3,097	657
March 2018	2,872	570
March 2019	2,651	559



Patient Access	Vertical bar chart – Showing 12 month child patient count up to the time period indicated.	
Patient Access - By Age	Vertical bar chart – Showing 24 month adult patient count up to the time period indicated for the selected patient age band.	
Patient Access - By Age	Vertical bar chart – Showing 12 month child patient count up to the time period indicated for the selected child age band.	

Patient Profile

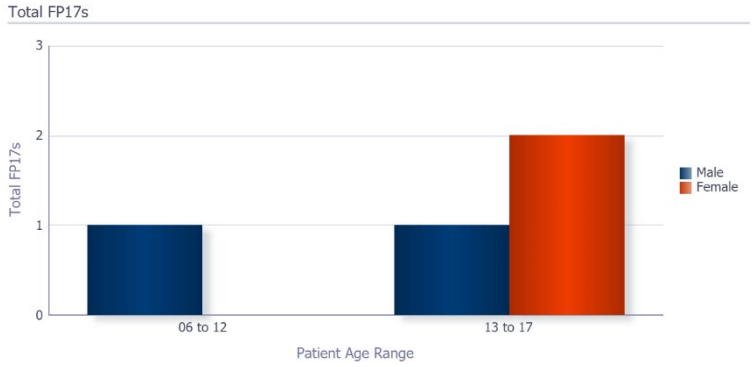
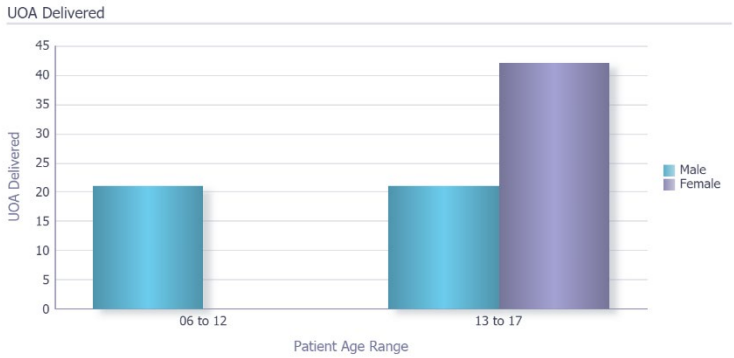
Patient Profile – General

Patient Profile - General	Vertical bar chart – showing Total FP17's for each age group and sex.	
Patient Profile - General	Vertical bar chart – showing UDA delivered for each age group and sex.	

Patient Profile - General	Table of data – showing Total FP17's, % FP17s, UDA Delivered, % UDA and Number of patients treated. Split by age group for selected gender.	Patient Gender Female ▾

Patient Age Range	Total FP17s	% FP17s	UDA Delivered	% UDA	Number of patients treated
0 to 2	30	1.1%	32	0.5%	25
03 to 05	80	3.1%	89	1.5%	54
06 to 12	232	8.9%	370	6.1%	140
13 to 17	149	5.7%	259	4.3%	99
18 to 24	111	4.2%	218	3.6%	84
25 to 34	185	7.1%	406	6.7%	125
35 to 44	263	10.0%	664	11.0%	165
45 to 54	382	14.6%	964	15.9%	239
55 to 64	442	16.9%	1,122	18.6%	266
65 to 74	450	17.2%	1,112	18.4%	240
75 or over	295	11.3%	811	13.4%	168
Total	**2,619**	**100.0%**	**6,049**	**100.0%**	**1,545**

Patient Profile – Orthodontic

Patient Profile - General	Vertical bar chart – showing Total FP17's for each age group and sex.	
Patient Profile - General	Vertical bar chart – showing UOA delivered for each age group and sex.	
Patient Profile - General	Table of data – showing Total FP17's, % FP17s, UOA Delivered, % UOA and Number of patients treated. Split by age group for selected gender.	Patient Gender Female ▾

Patient Age Range	Total FP17s	% FP17s	UOA Delivered	% UOA	Number of patients treated
13 to 17	2	100.0%	42	100.0%	2
Total	**2**	**100.0%**	**42**	**100.0%**	**2**

Print - Export

Performer Profile

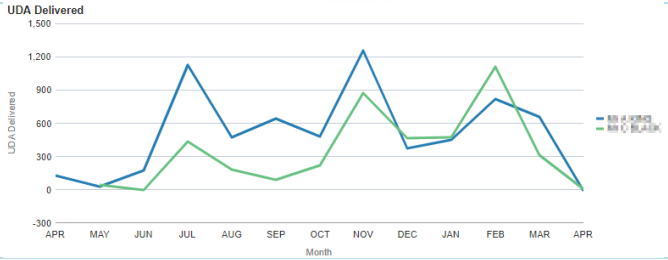
Performer Summary

Performer Summary	Table of data- showing data for UDA and UOA for selected contract, broken down to individual performers.	

Performer Number	Performer Name	Foundation Dentist	UDA Delivered	UDA Percentage	UOA Delivered	UOA Percentage
[illegible]	[illegible]		522.40	49.3%	0	
[illegible]	[illegible]		98.00	9.2%	0	
[illegible]	[illegible]		222.60	21.0%	0	
[illegible]	[illegible]		217.60	20.5%	0	

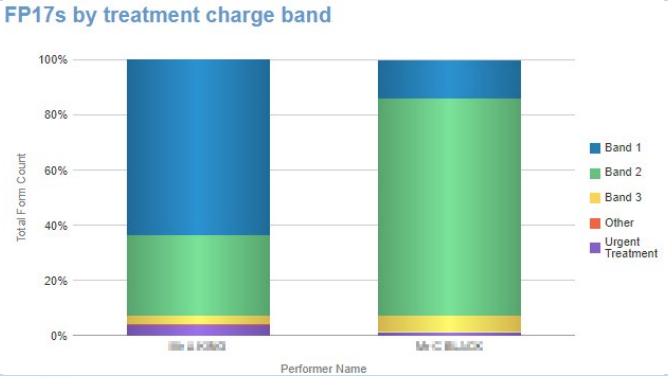
UDA Delivered	Vertical bar chart – showing UDA delivered by performer.	

UDA Delivered	Line chart – showing time series of UDA delivered by performer.	

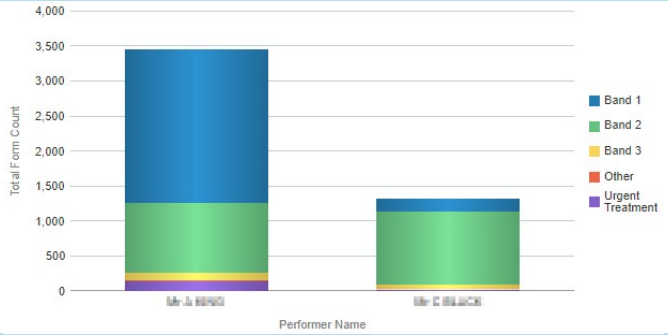


FP17s by treatment charge band

FP17's by treatment charge band	Stacked bar chart – showing percentage breakdown by charge band from total form count, by performer	

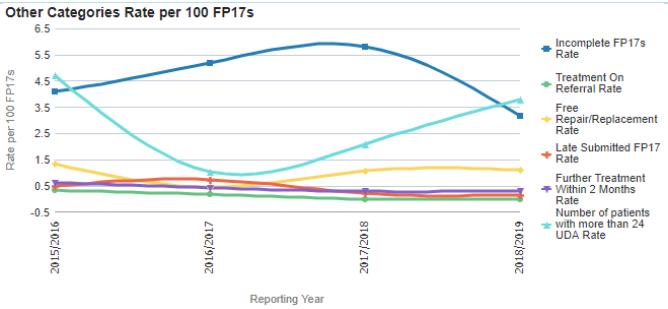
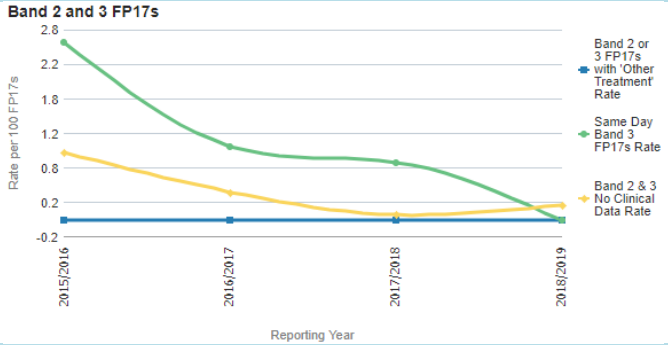


FP17's by treatment charge band	Stacked bar chart – showing breakdown by charge band from total form count, by performer	



Monitoring

General Forms with Other Treatment Categories

<table>
<tr><td>FP17s with Other Treatment Categories</td><td>Table of data – showing: Total FP17s, Incomplete treatment, treatment on referral, Free repair/replacement, Late submitted FP17, Further Treatment within 2 months, Number of patients with more than 24 UDA, Band 2 or 3 FP17s, Band 2 or 3 FP17s ‘Other treatment’, Band 3 FP17s, Band 3 Same Day FP17s, Band 2 & 3 No clinical data.</td><td>
<table>
<tr><th>Reporting Year</th><th>Total FP17s</th><th>Incomplete Treatment</th><th>Treatment On Referral</th><th>Free Repair/Replacement</th><th>Late Submitted FP17s</th><th>Further Treatment Within 2 Months</th><th>Number of patients with more than 24 UDA</th><th>Band 2 or 3 FP17s</th><th>B ‘C</th></tr>
<tr><td>2015/2016</td><td>5,955</td><td>245</td><td>21</td><td>81</td><td>31</td><td>39</td><td>11</td><td>2,139</td><td></td></tr>
<tr><td>2016/2017</td><td>6,157</td><td>321</td><td>12</td><td>30</td><td>47</td><td>28</td><td>2</td><td>2,429</td><td></td></tr>
<tr><td>2017/2018</td><td>5,125</td><td>300</td><td>1</td><td>56</td><td>12</td><td>16</td><td>5</td><td>2,384</td><td></td></tr>
<tr><td>2018/2019</td><td>4,766</td><td>153</td><td>1</td><td>54</td><td>9</td><td>16</td><td>7</td><td>2,215</td><td></td></tr>
</table>
</td></tr>
<tr><td>Other categories rate per 100 FP17s</td><td>Line chart – showing trend over time for other categories rate per 100 FP17s</td><td> 
</td></tr>
<tr><td>Band 2 and 3 FP17s</td><td>Line chart – showing trend over time for band 2 and 3 rate per 100 FP17s</td><td> 
</td></tr>
</table>

Monthly Dentistry Report

This report will show the contract data for the current year to date.

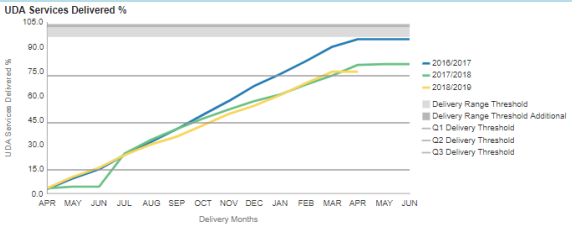
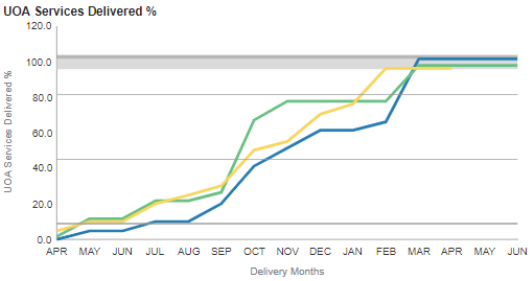
Details of contract

Contract details as entered by commissioners on CoMPASS

Provider Name	Contract Number	Contract Type Name	Contract Start Date	Contract End Date
[redacted]	[redacted]	GDS	01/04/2006 00:00:00	

Export

Delivery of UDA and UOA Contracted

Delivery of UDA and UOA Services Contracted – UDA Services Delivered %	Line chart – showing line for % of UDA services delivered for each financial year, grey bar represents delivery threshold, grey lines represent quarterly thresholds	
Delivery of UDA and UOA Services Contracted – UOA Services Delivered %	Line chart – showing line for % of UOA services delivered for each financial year, grey bar represents delivery threshold, grey lines represent quarterly thresholds	
Delivery of UDA and UOA Services Contracted – UDA	Table of data – showing UDA activity, carried forward UDA, balance of	Contracted general activity (UDA): 10,628 General activity scheduled (UDA): 1,111.40 FD general activity (UDA): 0 Carried forward general activity (UDA): -212 Adjusted scheduled activity (UDA): 1,323.40 Balance of activity (UDA): 9,304.60 DR Contracted general activity scheduled %: 12.45

<table>
<tr><td>activity overview</td><td>activity, total FP17s, sedations, domiciliary and patients treated</td><td>
<table>
<tr><th>Total General FP17s</th><th>Sedations FP17s</th><th>Domiciliary visits FP17s</th><th>Patients treated (general)</th></tr>
<tr><td>723</td><td>0</td><td>0</td><td>688</td></tr>
</table>
</td></tr>
<tr><td>Delivery of UDA and UOA Services Contracted – UOA activity overview</td><td>Table of data – showing UOA activity, carried forward UOA, balance of activity, total FP17s and patients treated</td><td>
<table>
<tr><th>Contracted orthodontic activity (UOA)</th><th>Orthodontic activity scheduled (UOA)</th><th>FD orthodontic activity (UOA)</th><th>Carried forward orthodontic activity (UOA)</th><th>Adjusted scheduled activity (UOA)</th><th>Balance of activity (UOA)</th><th>Contracted orthodontic activity scheduled %</th></tr>
<tr><td>575</td><td>84</td><td>0</td><td>4</td><td>80.00</td><td>495.00 DR</td><td>13.91</td></tr>
</table>
<table>
<tr><th>Total Ortho FP17s</th><th>Patients treated (orthodontic)</th></tr>
<tr><td>4</td><td>4</td></tr>
</table>
</td></tr>
</table>

Dashboard Section - Finance

Monthly payment data is extracted from CoMPASS and reported for each month of the financial year.

Finance Reports

Country and Region Payment	National and regional Financial Year to date payments
Local Office Payments	Local Office Financial Year to date payments
Local Office Payments Breakdown	Local Office Breakdown by Payment Category and Payment Code
Contract Payment	Contract level Financial Year to date payments
Download Region Payments data	Download Regional payments data to separate table

Dental charges - Column summary

Column name	Definition
Baseline Payment	This is the monthly payment made to the contract. It will reflect any adjustments to the Monthly Baseline Allocation (Contract value).
Business Rates	Payments made for business rates re-imbursement.
Sickness	Payments made for sickness. Example Long-term sickness payments
Maternity/Paternity/Adoptive Leave	Payments made for maternity, paternity or adoptive leave. Example statutory maternity payments.
VDP Service Cost	Payments relating to vocational trainee costs as defined in the statement of financial entitlement. These costs are funded by your region (England only).
Trainers Grant	Payment to dentists who train vocational trainees as defined in the statement of financial entitlement.
These costs are funded by your region (England only).	
Trainee Salary & ENIC	Payments relating to vocational trainee salary and national insurance contributions costs as defined in the statement of financial entitlement. These costs are funded by your region (England only).
Seniority	Payments made for seniority.
Specific Items	Payments made in addition or deduction to the Baseline Payment that do not fall into the above categories. These will be non-recurrent items, which cannot be included within the Annual Contract Value.
Performance Adjustment	Positive or negative payments made to reflect performance of contract.

Patient Charge Revenue	Using the information processed from FP17s, the NHSBSA calculates the amount of money that should have been collected from the patient by the dentist for treatments carried out. This calculated patient charge revenue is then deducted from the payments paid to the contract provider. Remitted patient charges are deducted from the patient charge revenue. In cases where the patient charge revenue exceeds the baseline payment, the full patient charge revenue cannot be deducted. The NHSBSA payment system will automatically attempt to recover any remaining patient charges from future payments and these will appear as a payment and/or deductions to offset any potential negative payments through the debt recovery process. Patient charge revenue is not collected from contracts not paid by the NHSBSA. (e.g. Community or Trust led contracts).
Net Cost	This is the baseline payment after additions and deductions and net of patient charge revenue received.
Employer Pension Contribution	This is the amount paid by the AT or LHB into the dentists' superannuation scheme.
Net Charge to AT/LHB	This is the total financial commitment of the AT or LHB for the practice and is defined as: Baseline Payment plus Additions, less Deductions, less Patient Charge Revenue, plus Employer Contribution

Dental contract payment - column summary

Column name	Definition
Net Cost	This is the baseline payment after additions and deductions and net of patient charge revenue received.
NHSBSA DAR Adjustment	Deductions made by NHSBSA DAR following challenge, audit or similar exercises carried out on behalf of NHS England or the Welsh Government.
Collection of money on behalf of AT/LHB	Example clinical waste charges
Payment received to offset negative contract payment	Payment received to offset negative contract payment details any payments greater than zero received to the contract that has been sourced from another related contract. This process, automatic within CoMPASS, offsets any potential negative payment before it is made wherever possible. A related contract could be located anywhere but will share the same Provider ID.
Deduction to offset negative payment on another contract	Deduction to offset negative payment on another contract details deductions (any payments less than zero) from the contract that have been

	automatically made by CoMPASS to offset a potential negative payment on a different but related contract. A related contract could be located anywhere but will share the same Provider ID.
Legal and Compliance deductions	Example Fixed Levy charges
NHS DS charges including global crossing	Example CHAPs costs
Employees Pension Contribution	These deductions are made from the money paid to the practice to cover Dentists' contributions to their superannuation scheme.
Net Payment to the Contract	This is the amount paid to the provider and is defined as: Baseline Payment plus Contract Additions, less Contract Deductions, less Employees Contribution, less Patient Charge Revenue.

Dental Assurance Framework

General – Commissioner Rates and Comparisons

Delivery Indicators

Table showing % Contracted UDA delivered for the quarter selected for Commissioner, England and indication for whether performance within expected delivery parameters

Delivery Indicators

	Commissioner	England	Commissioner
% Contracted UDA Delivered	92.6	88.1	Within Expected Delivery Parameters

Quality Indicators

Table showing performance for quality indicators within selected quarter for commissioner and England.

Quality Indicators

* WARNING. These indicators are not yet finalised. Although they are included in the total flag count they should not be used on an individual basis.

	Jan - Mar 20	Jan - Mar 20
	Commissioner	England
Radiographs Rate per 100 FP17s	30.1	24.3
Fluoride Varnish Rate per 100 FP17s (3-16 yr old patients)	54.1	61.7
Fissure Sealants per 100 FP17s (3-16 yr old patients)	2.4	1.9
Endodontic Treatment Rate per 100 FP17s	1.8	1.1
Extractions Rate per 100 FP17s	7.7	6.1
Extractions as a % of Extractions + Endodontic Treatment - Adults	77.5	84.2
Inlay Rate per 100 FP17s	0.5	0.2
* Re-attending 3 Months - Child	8.8	7.9
* Re-attending 3 Months - Adult	15.0	3.7
* Average Band 3 to Band day	251.8	227.6

Patient Satisfaction Indicators

Table showing patient satisfaction rates within selected quarter for the commissioner and England.

Patient Satisfaction Indicators

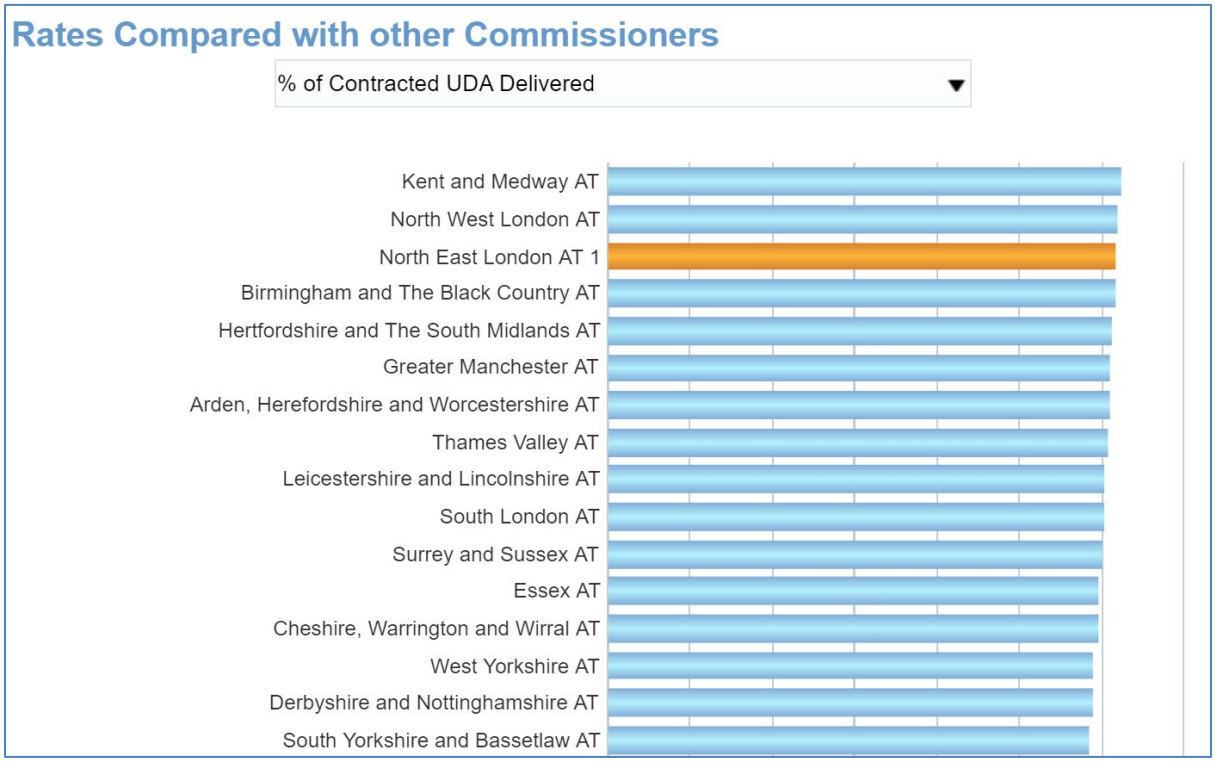
* WARNING. These indicators are not yet finalised. Although they are included in the total flag count they should not be used on an individual basis.

	Jan - Mar 20	Jan - Mar 20
	Commissioner	England
* % satisfied with dentistry received *	93.4	94.9
% satisfied with wait for an appointment *	85.1	90.1

Export

Rates Compared with other Commissioners

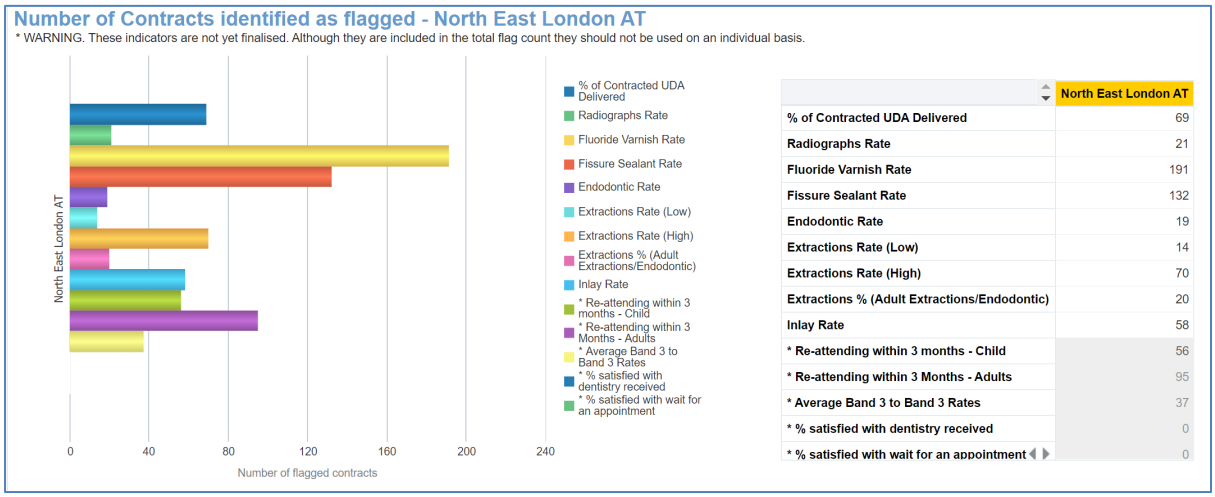
Bar chart to allow comparisons with other commissioner for selected indicator within the selected quarter



General Flagged Totals

Number of Contracts identified as flagged

Bar chart and table showing number of contracts flagged for each indicator for selected commissioner and quarter



	North East London AT
% of Contracted UDA Delivered	69
Radiographs Rate	21
Fluoride Varnish Rate	191
Fissure Sealant Rate	132
Endodontic Rate	19
Extractions Rate (Low)	14
Extractions Rate (High)	70
Extractions % (Adult Extractions/Endodontic)	20
Inlay Rate	58
* Re-attending within 3 months - Child	56
* Re-attending within 3 Months - Adults	95
* Average Band 3 to Band 3 Rates	37
* % satisfied with dentistry received	0
* % satisfied with wait for an appointment	0

Priority Contracts

Table showing contracts within a selected commissioner area and quarter. Contracts ordered by number flags across indicators.

Priority Contracts

Ordered by number of flags. Please note this is only intended as a quick reference and not a definitive list.

Contract Number	Name or Company Name	Total Flags	Under-delivering UDA	Radiograph Rate	Fluoride Varnish Rate	Fissure Sealant Rate	Endodontic Rate	Extractions Rate Low	Extraction Rate High	Extraction % Rate	Inlay Rate	Child Re-attendance %	Adult Re-attendance %	Band 3 to Band 3	% Satisfied Dentistry
[illegible]	[illegible]	7	N	N	Y	Y	N	N	Y	Y	N	Y	Y	Y	N
[illegible]	Sunny Smiles Dental Partnership	6	N	N	Y	Y	N	N	N	N	Y	Y	Y	Y	N
[illegible]	Whitechapel Dental Centre	6	N	N	Y	Y	N	N	Y	N	Y	Y	Y	N	N
[illegible]	MR AN AL-ATTAR	6	N	N	Y	Y	Y	N	Y	Y	N	N	Y	N	N
[illegible]	Nimit Patel	5	Y	Y	Y	N	Y	Y	N	N	N	N	N	N	N
[illegible]	Oral Surgery Ltd	5	Y	Y	Y	N	N	N	Y	Y	N	N	N	N	N
[illegible]	Oral Surgery Ltd	5	Y	Y	Y	N	N	N	Y	Y	N	N	N	N	N
[illegible]	Southend Road Dental Surgery Limited	5	N	N	Y	Y	N	N	Y	N	Y	N	Y	N	N
[illegible]	Davidoff Dental Practice	5	N	N	Y	N	N	Y	N	N	Y	Y	Y	N	N
[illegible]	Care Dental Practice	5	Y	N	Y	N	N	N	N	N	Y	N	Y	Y	N

Contract Data

Table showing detailed contract data information for every contract within a commissioner area for the selected quarter.

Contract data for North East London AT

January to March 2020

Contract Number	Contract Number and Name	Contract Start Date	Contract End Date	Contracted UDA	UDA Carried Forward	Total Flags	UDA Scheduled	Adjusted Scheduled UDA	% of Contracted UDA Delivered	Flag Under-delivering UDA	Total FP17s	R C P
[illegible]	[illegible]	01/09/2012 00:00:00		34,092	502	7	33,371.00	32,869.00	96.4		4,049	
[illegible]	[illegible]	01/04/2006 00:00:00		20,606	563	6	20,722.40	20,159.40	97.8		1,460	
[illegible]	[illegible]	01/04/2006 00:00:00		21,524	39	6	21,173.80	21,134.80	98.2		1,456	
[illegible]	[illegible]	01/04/2006 00:00:00		11,408	0	6	11,475.60	11,475.60	100.6		1,370	
[illegible]	[illegible]	01/06/2016 00:00:00	31/05/2021	8,650	0	5	5,703.00	5,703.00	65.9	Y	1,278	
[illegible]	[illegible]	01/07/2018 00:00:00	30/06/2021	4,680	0	5	1,795.00	1,795.00	38.4	Y	397	
[illegible]	[illegible]	01/07/2018 00:00:00	30/06/2021	4,680	0	5	1,907.00	1,907.00	40.7	Y	582	
[illegible]	[illegible]	01/04/2008 00:00:00		13,304	0	5	11,531.80	11,531.80	86.7		1,239	
[illegible]	[illegible]	23/11/2012 00:00:00		14,478	-276	5	13,754.20	14,030.20	96.9		1,758	
[illegible]	[illegible]	01/10/2007 00:00:00		5,915	-101	5	4,772.60	4,873.60	82.4	Y	435	
[illegible]	[illegible]	01/05/2013		53,705	649	5	49,158.00	48,509.00	90.3		5,185	

General – Contract Profile

Contract Data and Profile General DAF

Table showing contract details as entered by commissioners on COMPASS and UDA performance data.

Contract Data & Profile General DAF

Contract Number and Name	Contract Type	Contract Start Date	Contract End Date	Principal Practice Full Address	Feedback from Commissioner or previous DS excercises
[illegible]	GDS	09/02/2016 00:00:00	05/04/2017 00:00:00	[illegible]	

UDA Services Contracted	
UDA Carry Forward	
UOA Services Contracted	
UOA Carry Forward	
UDA Services	Within Expected Delivery Parameters

Export

Orthodontic – Commissioner Rates and Comparisons

Delivery

Table showing % Contracted UOA delivered for 12 months selected for Commissioner, England and indication for whether performance within expected delivery parameters

Delivery

	Commissioner	England	Commissioner
% of Contracted UOA Delivered (Year to Date)	89.3	93.3	Within Expected Delivery Parameters

Assessment

Table showing % of assessments for commissioner and England.

Assessment

	Commissioner	England
% of assessments that are Assess and fit appliance	66.4	57.8
% of assessments that are Assess and refuse	11.3	12.3
% of assessments that are Assess and review	22.3	29.9
% of reported assessments and review where patient is 9 years old or under	13.5	9.6

Treatment

Treatment

Table showing ratio and % of treatments concluded for the commissioner and England.

Treatment

	Commissioner	England
Ratio of reported concluded (completed, abandoned or discontinued) courses of treatment to reported assess and fit appliance.	0.4	0.8
% of concluded* (completed, abandoned or discontinued) courses of treatment reported as using removable appliances only. * currently only using completed	0.9	1.2

Outcomes

Table showing ratio of the number of UOAs reported per completed case, % of contracts meeting expected reporting of PAR scores and % of concluded courses of treatment is reported as abandoned or discontinued.

Outcomes

	Commissioner	England
Ratio of the number of UOAs reported per reported completed case (not including abandoned or discontinued cases)	56.1	30.8
% of contracts meeting their expected reporting of PAR scores	67.7	64.5
% of concluded (completed, abandoned or discontinued) courses of treatment where treatment is reported as abandoned or discontinued	8.0	8.1

Export

Orthodontic Flagged Totals

Priority Contracts

Table showing contracts within a selected commissioner area. Contracts ordered by number flags across indicators.

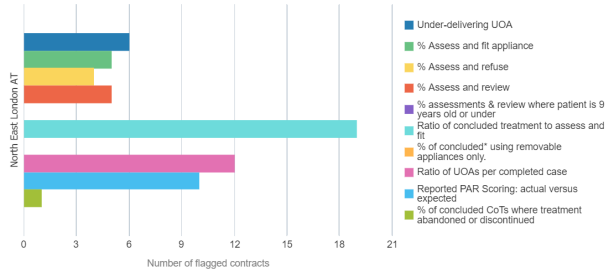
Priority Contracts North East London AT
(by number of flags)

Contract Number	Name or Company Name	Total Flags	Under-delivering UOA	% Assess and fit appliance	% Assess and refuse	% Assess and review	% assessments & review where patient is 9 years old or under	Ratio of concluded treatment to assess and fit	% of concluded* using removable appliances only.
[redacted]	[redacted]	4	N	N	Y	N	N	Y	N
[redacted]	[redacted]	3	N	N	N	Y	N	Y	N
[redacted]	[redacted]	3	Y	N	N	N	N	Y	N
[redacted]	[redacted]	3	N	N	N	N	N	Y	N
[redacted]	[redacted]	3	N	N	N	N	N	Y	N
[redacted]	[redacted]	3	N	N	N	N	N	Y	N
[redacted]	[redacted]	3	N	Y	N	Y	N	N	N
[redacted]	[redacted]	3	N	Y	Y	N	N	N	N
[redacted]	[redacted]	3	N	Y	Y	N	N	N	N
[redacted]	[redacted]	3	N	Y	N	Y	N	N	N
[redacted]	[redacted]	3	N	Y	N	Y	N	N	N

Number of Contracts identified as flagged

Bar chart and table showing number of contracts flagged for each indicator for selected commissioner

Number of Contracts identified as flagged - North East London AT



	Commissioner
Under-delivering UOA	6
% Assess and fit appliance	5
% Assess and refuse	4
% Assess and review	5
% assessments & review where patient is 9 years old or under	0
Ratio of concluded treatment to assess and fit	19
% of concluded* using removable appliances only.	0
Ratio of UOAs per completed case	12
Reported PAR Scoring: actual versus expected	10
% of concluded CoTs where treatment abandoned or	1

Orthodontic – Contract Profile

Contract Data and Profile General DAF

Table showing contract details as entered by commissioners on COMPASS and UOA performance data.

Contract Data & Profile Orthodontic DAF

Contract Number and Name	Contract Type	Contract Start Date	Contract End Date	Feedback from Commissioner or previous DS excercises
[illegible]	GDS	09/02/2016 00:00:00	05/04//2017	

Principal Practice Full Address
[illegible]

Contracted UOA	
UOA Carry Forward	
UOA Scheduled	
Adjusted Scheduled UOA	

Export

Contract Data

Table showing detailed orthodontic contract data information for every contract within a commissioner area for 12 months

Contract Orthodontic data for North East London AT

12 months April to March 2020

Contract Number	Contract Number and Name	Contract Start Date	Contract End Date	Total Flags	Contracted UOA	UOA Carried Forward	UOA Delivered	Adjusted Scheduled UOA	% of Contracted UOA Delivered	Flag Under-delivering UOA	All Assessment FP17s	As Fi ap FF
[illegible]	[illegible]	01/04/2019 00:00:00	31/03/2026	7	10,712	0	10,096	10,096	94.3		1121	
[illegible]	[illegible]	01/04/2019 00:00:00	31/03/2026	7	11,272	0	8,242	8,242	73.1	Y	1250	
[illegible]	[illegible]	01/10/2019 00:00:00	30/09/2026	7	7,623	0	5,654	5,654	74.2	Y	901	
[illegible]	[illegible]	01/04/2019 00:00:00	31/03/2026	6	6,652	0	2,016	2,016	30.3	Y	271	
[illegible]	[illegible]	01/04/2019 00:00:00	31/03/2026	6	7,000	0	6,995	6,995	99.9		925	
[illegible]	[illegible]	01/04/2018 00:00:00	31/03/2020	5	7,612	-93	6,766	6,859	90.1		858	
[illegible]	[illegible]	01/04/2019 00:00:00	31/03/2026	5	7,597	0	7,657	7,657	100.8		834	
[illegible]	[illegible]	01/04/2019 00:00:00	31/03/2026	5	5,912	0	5,817	5,817	98.4		652	
[illegible]	[illegible]	01/04/2019 00:00:00	31/03/2026	5	6,620	0	6,566	6,566	99.2		783	
[illegible]	[illegible]	01/10/2019 00:00:00	30/09/2026	5	5,914	0	4,338	4,338	73.4	Y	289	
[illegible]	[illegible]	01/10/2019 00:00:00	30/09/2026	5	9,693	0	4,161	4,161	42.9	Y	294	
[illegible]	[illegible]	01/11/2006		5	688	0	659	659	95.7		469	

Year End Summary

Guidance for the current Year End Summary can be found on the Guidance tab of this dashboard.

Commissioner Overview | Contract Overview | Finance | Dental Assurance Framework | **Year End 2019/20 Summary**

Guidance | Year End 2019/20 Summary

NHS
Business Services Authority

Provider Assurance Year End 2019/2020

Year-end finalised delivery position based on the FP17/FP17(O) data you have submitted using the mechanisms for financial reconciliation set out in the NHS England and NHS Improvement letters to all providers on 25 March 2020 and 16 April 2020 to mitigate the impact of COVID-19 for providers in respect of the 2019/20 financial year.

Guidance Notes: This report contains the details from FP17s processed for the schedule period April 2019 to June 2020 for the reporting year 2019/2020 for England and FP17s processed for the schedule period March 2019 to June 2019 for th
reporting year 2018/2019 . The information within the report includes the data items and descriptions listed below.
Year end Methodology: Data based on year-end methodology. Year-end methodology will include all activity data (including amendments) collected from FP17s scheduled in any of the fifteen schedule months from April to June, where the date
completion is on or between 1 April and 31 March of the year. For example 2018-19 will include all activity data (including amendments) collected from FP17s scheduled in any of the fifteen schedule months from April 2018 to June 2019, where t
date of completion is on or between 1 April 2018 and 31 March 2019. Where FP17s do not have a date of completion, e.g. where the patient has failed to return to complete the treatment, the date of acceptance is used.
Option 1: Using the standard methodology for the 2019/20 year up to and including a date of completion 29/2/2020 with the addition of FP17s scheduled March 2019 to June 2019 with a date of completion up to and including 31/3/2019.
Option 2: Using the standard methodology for the 2019/20 year.
Option 3: Using the standard methodology for the 2019/20 year up to and including a date of completion 29/2/2020 with the addition of FP17s derived from the best 3 treatment months average

Contract Number:*This is a unique 10 character number which identifies a contract.*
Name / Body / Partnership:*The name of the provider*
Q Code:*Previous Code of the primary care organisation commissiong a contract prior to April 2020*
Commissioner Q Name:*Previous Name of the primary care organisation commissiong a contract prior to April 2020*

Getting more help

Additional training material and user guides

The eDEN training team has developed several how to guides to help you get the best out of eDEN. These can be found on our eDEN training hub