

Dentist Bulletin - Wales – May 2021

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Maintain access to Compass and WebEDI

It's important that your browser is up-to-date to maintain access to Compass and WebEDI. Check your browser fits the minimum requirements and, if you need to, upgrade it by **Monday 31 May 2021**:

Browser	Minimum version supported
Chrome	31
Edge	12
Firefox	27
Internet Explorer	11 (Win7)
Opera	20
Safari	9

Annual Reconciliation Report process

The Annual Reconciliation Report (ARR) process is now available in [Compass](#). All providers and performers are required by law to confirm their Net Pensionable Earnings (NPE) for the 2020/21 financial year.

The deadline to confirm your NPE has been extended until **11.59pm on Sunday 18 July 2021**.

Guidance to help you with the ARR process is available on our [website](#).

Your FP17Ws

We're asking everyone to please ensure you monitor your claims in [Compass](#) and regularly correct those that fail validation.

As you know, the data we receive needs to accurately reflect what is happening in Wales to better support commissioning and the resumption of activity. This can relate to the completion of an ACORN (routine or urgent) or the new clinical data set items added to the FP17W from 1 April 2020. You can help improve the ACORN data by evaluating what is received into Compass and by using the useful resources on our website.

Did you know...

Across Wales there are around **56,000** FP17Ws that have been transmitted into Compass that **failed validation**. These FP17Ws have never been corrected and re-transmitted. This means that new patient data is not being reported, applications of fluoride varnish are not recorded when provided and you might be short in respect of your ACORN completions being acknowledged.

Red patients and the number of teeth

A particular area of concern includes ACORN where a patient has a RED status for decay. This requires the number of decayed permanent and/or deciduous teeth to be confirmed. Most claims that are being submitted via Compass are reported with zero at the moment, resulting in rejection.

Improved ACORN validation was introduced from 1 April 2021 and it has become mandatory to complete all eight key data points. Ensuring you do so will help reduce any rejections and ensure your data is up to date.

If you use WebEDI you need to correct the FP17W and FP17WOs in your Practice Management System (PMS) and retransmit using the same claim reference number – look for the Claim response files you receive from Compass in your PMS. Those practices using the online form can amend the FP17W in Compass.

In the spotlight: Welsh Government's requirements and expectations

Our clinical team publishes articles based on feedback and questions that have been raised when they've been talking to dentists and reviewing their clinical records.

Read our latest article about [Welsh Government's requirements and expectations in Quarter 1 and Quarter 2 2021-2022](#).

Non-domestic rates claims

We wrote to all contracts in March 2019 to advise that we would be working with the Welsh Government and Health Boards to assure the accuracy of payments made to dental contract providers.

Our Provider Assurance team contacted a selection of dental contract providers to request evidence that supported claims made for reimbursements of national non-domestic rates (also referred to as SFE business rates reimbursements).

These reviews will be continuing and we'll be contacting providers over a period of two years to review claims for reimbursements made in 2019/20 and 2020/21.

For more information on claiming for your business rates, visit [our website](#).