Dental Insight at the NHSBSA

What is eDEN?

Our Dental Insight team has developed an online business intelligence tool. It allows registered users across England and Wales to view and analyse dental data. The data is presented in easy-to-use dashboards.

Who can use it?

eDEN is used by dental commissioners, practice managers and providers. Our aim is to ensure NHS colleagues across England and Wales have access to high quality, insightful dashboard and regular reports. We already have many users who actively provide feedback which helps us to make the tool even better.

What are the benefits?

eDEN is internet based and easily accessible. This means you get flexible access to FP17 and Compass data right down to dental performer level. The dashboards and reports are automatically updated with the latest available data. Everything in eDEN is exportable to Excel, PDF and PowerPoint so can be shared with non-users of the system.

What data does eDEN contain?

Contractual – eDEN shows information about dental contracts and the people or companies that hold these contracts. It also identifies who performs the dental work on each contract.

Activity - eDEN shows any treatment carried out at a dental surgery. This includes the total activity broken down by the performer of the treatment and type of treatment.

Financial - This data includes total contract value, remuneration, pensions and business rate information

Access - You can see patient access levels across England and Wales and track historic levels

Risk - We develop risk models to identify contract outliers and risks to both the provision and quality of dental care, working closely with NHS Dental Services

How to register and get support?

If eDEN sounds like a helpful tool for you or your organisation please visit [www.nhsbsa.nhs.uk/eDEN](http://www.nhsbsa.nhs.uk/eDEN) or email [nhsbsa.dentalinsight@nhs.net](mailto:nhsbsa.dentalinsight@nhs.net). We’re always on hand to offer advice and support and we have a team of dedicated training advisors that provide webinars and detailed learning resources to help you get the most out of the tool.