

## Dentist Bulletin – Wales – June 2021

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### Annual Reconciliation Report process

The Annual Reconciliation Report (ARR) process is now available in [Compass](#). All providers and performers are required by law to confirm their Net Pensionable Earnings (NPE) for the 2020/21 financial year.

The deadline to confirm your NPE has been extended until **11.59pm on Sunday 18 July 2021**.

Guidance to help you with the ARR process is available on our [website](#).

### Maintain access to Compass and WebEDI

It's important that your browser is up-to-date to maintain access to Compass and WebEDI. Compass and WebEDI are compatible with the following browser versions (v) or later:

- Chrome v31
- Edge v12
- Firefox v27
- Internet Explorer v11 (Windows 7)
- Opera v20
- Safari v9

### Provider Assurance Dental ACORN support

During 2020/21 our Provider Assurance Dental team supported a small selection of dental contractors in Wales, reviewing the accurate completion of the ACORN. We've published an [article on our ACORN support page](#) demonstrating the overall findings from these reviews.

Further ACORN support reviews have now been agreed with Welsh Government. We're working with Health Boards to identify dental contractors that might benefit from this support — with a focus on providing feedback to providers at performer level.

### Improved ACORN validation

Improved ACORN validation was introduced from 1 April 2021. It is mandatory to complete all eight key data points if the FP17W submitted indicates that the ACORN assessment was

carried out. The presence of some data points is conditional on other aspects of the FP17W.

We acknowledge that since 1 April 2021 there has been an increased number of forms that have failed validation and apologise for any concern or inconvenience this has caused.

Further discussions have taken place to review the situation with reference to the following error code associated with forms submitted with ACORN values included:

<b>Error description</b>	<b>Description</b>	<b>Correction</b>
@342	This error code invalidates forms if the ACORN indicator for Periodontitis is not completed. Current validation requires an indicator for Periodontitis for over 12s to be included.	The validation that requires Periodontitis for over 12s has been removed to help accommodate instances where a periodontal exam is not possible.  Correction – as the validation has been removed or inhibited, you need to re-transmit the forms so they can now be validated.

### **Maintain access to eDEN**

Registered eDEN users (both commissioner and dental provider/practice managers) lose access to the system if they have not logged in for six months. Therefore we are being proactive in contacting users who have not logged in for around five months and encouraging users to log back in to retain access. We would also like to understand why this might be and if there is anything that we can do to make eDEN more helpful or relevant to your work.

If you are a user you will be sent a short survey which will take one minute of your time to answer, after which you will be redirected to the eDEN login page where you can keep your access by logging into the system.