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July 2021



Business Services Authority

Your NHS Jobs newsletter

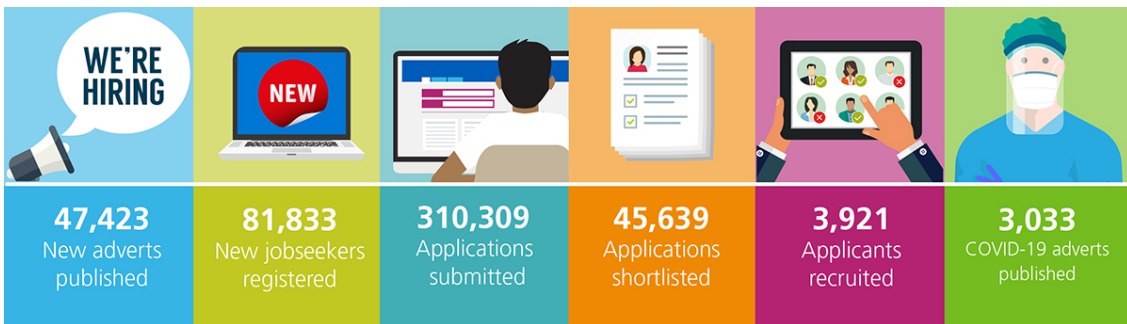


NHS Jobs - A Workforce Service delivered by the NHSBSA

In this edition, find out about the Defence Employer Recognition Scheme, how we're using your feedback to improve NHS Jobs and learn more about a research opportunity for GPs and APs.

Did you know?

In June there were...



...on NHS Jobs

Information for all NHS Jobs users



NHSBSA awarded the Defence Employer Recognition Scheme Gold Award

The Gold Award, part of the [Defence Employer Recognition Scheme](#), is the Ministry of Defence's highest level of recognition for employers who support and advocate for the Armed Forces Community.

The award celebrates our commitment towards those who serve, veterans and their families, and recognises the organisation as a 'forces friendly' employer.

This is a huge achievement as the team weren't expecting to reach gold, especially during such a challenging year.

Two members of our team have worked on this in addition to their high workload; Jon Lee, NHS Jobs Stakeholder Engagement Lead, and Neil Emery, NHSBSA Optimisation Lead. They have:

- Created a Veteran Support Partnership
- Identified external 'supportive' employers to join the partnership
- Promoted the addition of the Armed Forces Covenant as part of their existing procurement process
- Established internal armed forces network to enable colleagues to support the community.
- Ran internal events including guest speakers from the military, "We care" cafés and external military employment events to promote NHSBSA as an employer of choice.

The team continued to implement the 2020 NHSBSA Veteran Support Strategy which gave the direction, milestones and tangible outputs that support the Gold Award criteria.

The strategy is also supported by NHSBSA CEO Michael Brodie, who said "we're absolutely delighted to have been recognised with this award. We value our colleagues very highly at NHSBSA and we proudly work together as an organisation to support the Armed Forces community."

If you would like to find out more, you can email us at nhsbsa.veteransnetwork@nhs.net

Are you an attending practitioner (AP) or general

practitioner (GP)?

The NHS Business Services Authority needs your help to gather feedback on the new digital Medical Certificate of Cause of Death system, to help improve the service.

The research will take place via telephone call, lasting for 10 minutes. If you would like to take part, please contact: deborah.robinson4@nhs.net

New NHS Jobs service



The new NHS Jobs service and ESR

As you know, we're continuing to build a brand-new NHS Jobs service based on user feedback. By placing the user at the heart of its development, it's our users' needs and wants which help drive the design and build of the service.

We know that many of you will have questions about the new service, including how it works with NHS Electronic Staff Record (ESR).

We worked closely with South Tyneside and Sunderland Foundation Trust to trial the improved automation between NHS Jobs and ESR. [You can find out about more about this on our website.](#)

You can also take a look at our [other case studies](#), some of which we have featured in our previous newsletters.

Or you can [get in touch with the team.](#)



You speak - we act!

In the June newsletter we talked about what we do with user feedback, below are some examples of actions we have taken in direct response to your input.

We have:

- Removed the need for users to know their Virtual Private Database (VPD) number when pulling vacancy information from ESR.
- Enabled the option to amend the job title when pulling roles through from ESR, as the job titles as created in ESR are not always meaningful to applicants.
- Introduced a new Team Manager role within NHS Jobs to allow organisations to easily manage their workload across their recruitment teams, with flexibility to enable Team Managers and Super Users to assign and unassign listings within teams.

We are working on:

- Transfer of supporting documents for third party applicant tracking system (ATS) users.
- Showing character counts when creating a vacancy, so you know what space you have left.
- Moving the location of the 'Apply Now' button in the mobile layout.
- Creating questions relating to driving abilities, particularly for ambulance services and community-based roles.
- Increasing the character limit from 1,000 to 1,500 within the job overview, 'Candidate skills' and 'Working for your organisation' sections when creating an advert.

We are starting to:

- Explore how to incorporate long listing and pre-screening tests.
- Review designs for invites to remote interviews.
- Develop the ability for customised job reference numbers.

The project team must still prioritise delivering the minimum viable product (MVP) to support everyone's move onto the new service, along with legal and security requirements, but it's important that you continue to share your feedback so that the new NHS Jobs develops and evolves to meet your needs.

If you want to find out progress on a specific piece of feedback, please contact your [Stakeholder Engagement Lead](#).

Talk to us

Click the button above to get in touch and tell us about your experience using NHS Jobs.

Thanks for reading

Did someone forward you this newsletter? Make sure you don't miss out on all the latest news from NHS Jobs.

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