

## NHS Community Pharmacist Consultation Service (CPCS)

#### Community Pharmacy Contractors Guide to CPCS IT Provider 'Switching'

NHS England and NHS Improvement





#### Introduction

- Since the launch of NHS CPCS in October 2019, two assured CPCS IT solutions have been centrally procured to support community pharmacy contractors with the delivery of the service
- A 'provider pays' commissioning model will come into effect on 01 April 2022, when the responsibility for the cost of CPCS IT solutions will transfer to community pharmacy contractors

### What should community pharmacy contractors be doing to prepare for this change?

- The 'provider pays' transition period runs from mid-November 2021 until 28 February 2022, during which time contractors should enter into their own contractual arrangements with one of the four assured IT providers:
  - o <u>Cegedim</u>
  - o PharmOutcomes
  - o Positive Solutions
  - o Sonar Informatics



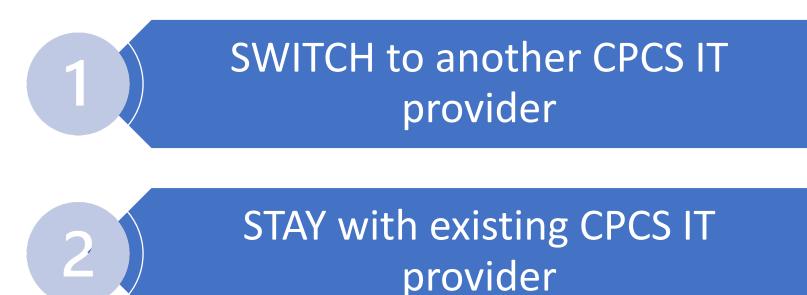
# What should community pharmacy contractors <sup>L</sup> be doing to prepare for this change?

- A comprehensive Buyer's Guide will be published in October 2021 to aid pharmacy contractors to purchase CPCS IT solutions
- The Buyer's Guide will be supported by a webinar
- Act early contractors are advised to act promptly to sign up to a CPCS IT provider from mid-November to ensure smooth transition and avoid service interruption





### From mid-Nov 2021 until 28 Feb 2022 contractors have one of 3 choices in the move to 'provider pays':



DE-REGISTER from the service BY 28 Feb 22



claims for up to 28

davs

#### 1. SWITCH to another CPCS IT provider

There are five steps to switching NHS CPCS IT provider:

contractor



before switch date

latest to maintain

service continuity



### 2. STAY with existing CPCS IT provider

There are two steps to remaining with your existing NHS CPCS IT provider:

Contact existing IT provider to confirm intention to stay

Contractors should confirm their to stay with their existing IT provider before 28 Feb 22 at the latest to maintain service continuity

2

Existing IT supplier will confirm new service agreement with contractor



#### 3. DE-REGISTER from NHS CPCS service



#### Confirm your intention to deregister from NHS CPCS

Contractors who wish to de-register from the service on 01 April 2022 should login to the NHS Business Services Authority <u>Manage Your Service (MYS)</u> portal to request to deregister from by **28 February 2022** at the latest. De-registration will take effect within 28 days of the request via MYS



#### Questions?



If you have any further questions please contact <a href="mailto:claire.hobbs01@nhs.net">claire.hobbs01@nhs.net</a>