

You must only use this process if your Dental Foundation Training Scheme has advised you to claim for travel and/ or subsistence via Compass and the NHSBSA.

How do I access Compass?

When you applied to the Performer List you will have provided an email address and an activation email would have been sent to that address. By clicking on the link in the activation email, you can set up your Compass login details by creating a:

- username
- password
- memorable word

What do I do if I cannot find my activation email?

If you've checked your email (including the junk mail / trash) and there is no sign of your activation email or if you've accidentally deleted it, please contact us on 0300 330 1348. You will need your performer number and GDC number to hand when you call.

How to claim

Travel and subsistence can be claimed for attending Continuing Professional Development (CPD) courses and foundation training courses. Claims should be completed on an FP84 claim form.

The FP84 claim form must be signed by the course organiser to confirm your attendance.

Travel and Subsistence claims for each course should be claimed for separately.

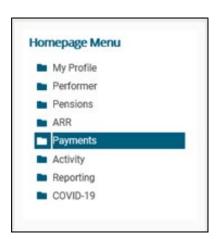
Ensure that your claims are entered in Compass in a timely manner – we recommend at least once a month.

To guarantee that claims are paid, you should submit your claims in Compass by the **8th of the month** – claims received after this date might miss the cut off and need to be re-entered.

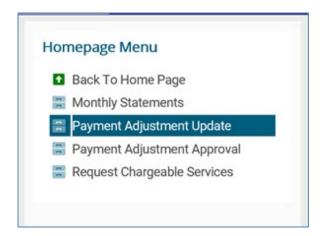
Log in to Compass: https://www.nhsbsa.nhs.uk/compass

How to submit a claim

Navigate to the **Payments** folder



> Select Payment Adjustment Update





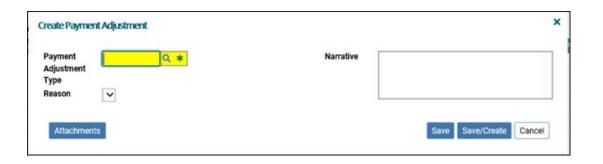
Now select the 'Create Payment Adjustment' button

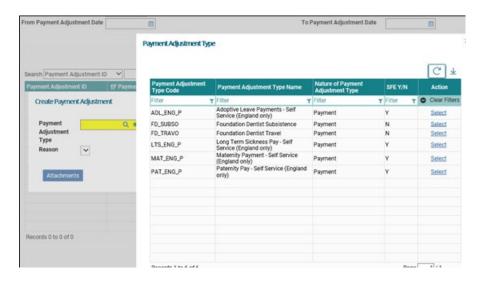
The following screen will be presented:

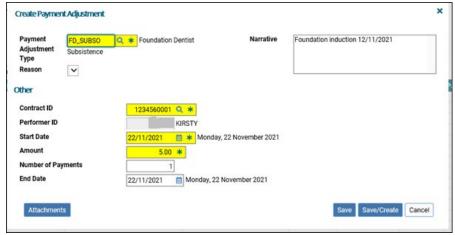
Click on the magnifying glass and you will be presented with a list of available adjustment codes.

- For subsistence claims, selectFoundation Dentist Subsistence (FD_SUBSO)
- For travel claims, select
 Foundation Dentist Travel (FD_TRAVO)

You will then be presented with the Create Payment Adjustment page:







Subsistence claims

For subsistence claims, you need to enter:

- the **contract ID** this is the contract number you work under
- details of the course and the date of the course in the narrative box in the top right
- the total amount you are claiming for subsistence this must be within the allowance detailed on the FP84 claim form

Tip: if you do not know the contract ID you work under, use the magnifying glass to look it up.

The following fields will be prepopulated:

- your **performer number**
- the **start date** this is the next payment run date and you must not amend it. This is not the date of the course
- the **end date** you should not amend this date
- the **number of payments** this will always be one

If the amount claimed exceeds the agreed allowance, the claim will be rejected and will need to be re-entered.

Receipts or proof of purchase must be provided together with details of the time of departure and return.

Travel claims

For travel claims, you need to enter:

- the **contract ID** this is the contract number you work under
- details of the course and the date of the course in the narrative box in the top right
- the total amount you are claiming for travel this must be within the allowance detailed on the FP84 claim form

Tip: If you do not know the contract ID you work under, use the magnifying glass to look it up.

The following fields will be prepopulated:

- your **performer number**
- the **start date** this is the next payment run date and you must not amend it. This is not the date of the course
- the **end date** you should not amend this date
- the **number of payments** this will always be one

If the amount claimed exceeds the allowance detailed on the FP84 claim form, your claim will be rejected and will need to be re-entered.

If you are claiming mileage at the higher rate because you have a passenger, please ensure this is stated on the FP84 claim form. You must also include the passenger's Performer Number on the claim form. Please note the additional 0.05p per mile covers all passengers and is <u>not</u> an additional payment per passenger.

Receipts or proof of purchase for public transport and/or parking must be provided. Claims for a taxi/uber will be rejected unless they are accompanied by a letter of authorisation from your regional team.

Attachments

For all claims you must attach a copy of the **signed FP84 claim** form together with any **receipts/proof of purchase**.

Please note NHS Dental Services are unable to view HEIC type files.

To attach files:

select the **Attachments** button

> select the **Add File** button

You will then be presented with the File Upload page.

You can then either:

drag and drop the relevant file

browse for a file'

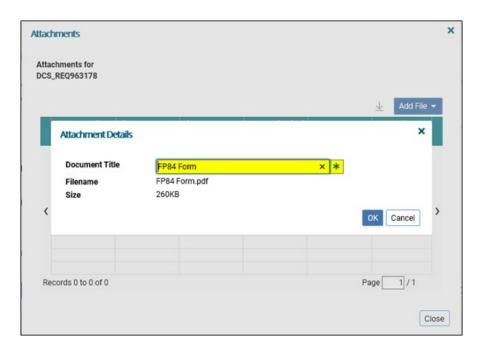




Once your file has finished uploading select **OK**.

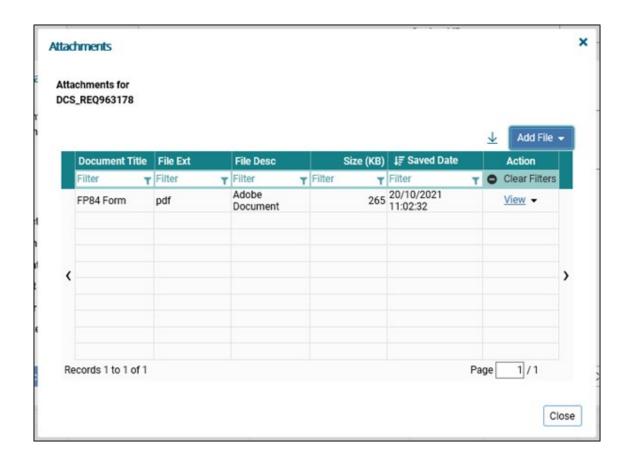
Another box confirming the attachment details will be presented.

If this is correct select **OK**.





The document will then show in the table and you can either repeat the process to add another document or select **Close**.



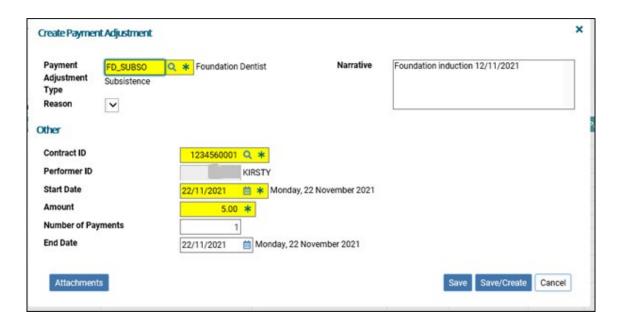
You will now be returned to the main page.

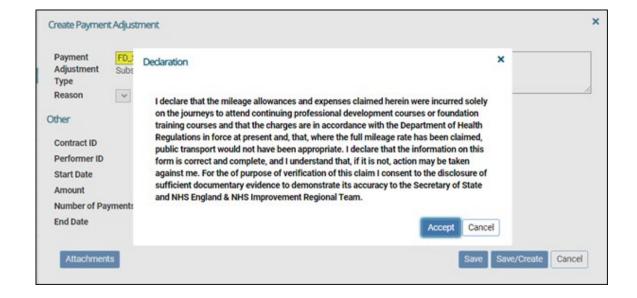
You can either:

- > select **Save** to submit the claim
- select Save/Create to submit the claim and create another claim

On selecting **Save**, a declaration will be presented which replicates the declaration the FP84.

Please read this declaration carefully and then select **Accept.**





Once submitted the claim will be passed to NHS Dental Services to be checked and approved or rejected.

The status of the claim will be presented in the table within the **Payment Adjustment Update Screen**.

If no results are showing, click **Search**.



Cancelling a travel or subsistence claim

If you realise that the claim is incorrect or submitted in error, as long as the status is not Completed, it can be cancelled.

To do this, select the small black drop-down arrow at the side of the View Payment Adjustment box and select **Cancel Payment Adjustment**.

The details of the claim will then be presented and you should select **Cancel Payment Adjustment**.



