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**PHARMACY ACCESS SCHEME (ENGLAND)**

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**9. Review Process**

- 9.1 A review process is included in the scheme to allow for consideration of extenuating circumstances which may mean that access is not being protected in the way intended by the scheme. The cases that will qualify for a review are as follows:
    - 9.1.1 Inaccuracies (for example if the pharmacy postcode is incorrect or the distance from the next pharmacy is calculated incorrectly).
    - 9.1.2 Physical feature anomalies (such as a semi-permanent roadblock meaning two pharmacies are then more than 1 mile from each other).
  - 9.2 Pharmacies, which were paid fewer than 1,200 or more than 104,789 SAFs in 2019/20 will not be considered for the review process.
  - 9.3 Applications for review must be submitted between 4 January and 4 March 2022. Reviews will be administered and completed by NHS England and NHS Improvement (NHSE&I), including the assessment of and decisions taken on all applications for review. All pharmacy contractors will be informed of the outcome of the review process by the end of May 2022.
  - 9.4 Contractors must apply for the review process through a portal commissioned by NHSE&I. The detail of how to apply will be communicated to contractors prior to 1 January 2022. Applications for review must contain evidence of how the contractor meets the eligibility criteria (for example, proof of their correct address, a physical anomaly along the mapped route or distance from another pharmacy). Only distance data from Ordnance Survey Road network mapping will be accepted as evidence for the purpose of the review process.
  - 9.5 Contractors, who are deemed to be eligible for PhAS through the review process, will have their payments backdated to 1 January 2022.
  - 9.6 Appropriate review processes will be adopted for relevant pharmacies with LPS contracts that return to the pharmaceutical list.
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