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Business Services Authority



## Hints & Tips Dispensing Contractors

Pharmacy

Dispensing Doctors

Prescribing-only GPs  
(Personal Administration)

Appliance Contractors

Issue 48

July 2022

### Welcome to Hints and Tips for Dispensing Contractors

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### **Batch submissions - Account Identifier Document**

This month we sent out communications informing you that from August 2022 pharmacy contractors will no longer need to print and submit a copy of your completed FP34C declaration.

You must continue to submit your FP34C declaration via the Manage Your Service portal (MYS) by the 5th day of the following month in which the supply was made.

You will also receive your Account Identifier Document from us each month for you to place inside your prescription bundle before returning it to us for payment.

**Read the flyer sent to all pharmacy contractors**

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### **Licensed Medicines - now available**

For patients needing melatonin tablets, instead of using a Special, the following licensed products are now available:

- Adaflex 1mg tablets (AGB-Pharma) x 30
- Adaflex 2mg tablets (AGB-Pharma) x 30
- Adaflex 4mg tablets (AGB-Pharma) x 30
- Adaflex 5mg tablets (AGB-Pharma) x 30

For patients needing liothyronine 10microgram capsules, instead of using a Special, the following licensed product is now available:

- Liothyronine 10microgram capsules (Roma Pharmaceuticals Ltd) x 28

For patients needing Chloral hydrate 500mg/5ml oral solution, instead of using a Special, the following licensed product is now available:

- Chloral hydrate 500mg/5ml oral solution (Marlborough Pharmaceuticals Ltd) x 150ml

For patients needing Atorvastatin as an oral suspension, the following licensed product is now available:

- Atorvastatin 20mg/5ml oral suspension sugar free (Rosemont Pharmaceuticals Ltd)



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### **Real Time Exemption Checking - Department for Work and Pensions rollout complete**

The Department for Work and Pensions (DWP) functionality has been successfully rolled out to all pharmacies using Real Time Exemption Checking (RTEC).

This means pharmacies using RTEC can now check if a patient is eligible for

free NHS prescriptions against DWP exemptions.

More than 9,000 pharmacies are currently using RTEC. Pharmacies have reported that using RTEC saves staff time as patients do not need to complete the declaration on an EPS token when an exemption is found.

Before RTEC can be activated for an individual pharmacy, the pharmacy contractor must confirm that they agree to the terms of the RTEC user agreement. It is therefore recommended that all contractors complete this to avoid delays in their system supplier activating RTEC.



**Find out more about RTEC including how to register**

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### **Quarterly New Medicines Service Data (NMS) returns not required for Q1 2022/23**

Due to the pandemic, contractors were not required to [submit their completed](#)

[NMS](#) summary data to us in 2021/22. NHS England has been reviewing this data requirement and will advise in due course arrangements for later quarters in 22/23.

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**[The Dispensing Doctors' Annual Conference 2022 - book your place](#)**



Dispensing Doctors - did you know that the NHSBSA can provide data to improve the way you administer your business?

You can find out how and much more at the Dispensing Doctors Associations (DDA) Annual Conference in Birmingham Wednesday 28 – Thursday 29 September.

Including:

- new technology to help improve your service to patients
- a dispensing doctor's guide to ePact2
- how you are paid

The conference will be held at the Burlington Hotel Events Centre (next to Birmingham New Street Station).

It is free of charge for DDA members to attend. Non-members have to pay a delegate fee.

**Find out more and book your place**

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### **Endorsing Serious Shortage Protocols (SSPs)**

What is an SSP?

If the Department of Health & Social Care (DHSC) decides there is a serious shortage of a specific medicine or appliance, they may issue a Serious Shortage Protocol (SSP).

Under an SSP, pharmacists have the power to dispense an alternative to a prescribed medication, without first having to contact the patient's GP.

**Find out more about how to endorse SSPs**

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### **New dm+d browser**

We have produced a new [dm+d browser \(nhsbsa.nhs.uk\)](https://nhsbsa.nhs.uk/dm+d-browser) with feedback from our external users. It is designed for use across desktop and mobile devices.

The existing old legacy dm+d browser will no longer be available from October 2022 and anyone who has bookmarked this page should bookmark the new [dm+d browser \(nhsbsa.nhs.uk\)](https://nhsbsa.nhs.uk/dm+d-browser) page instead.

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### **Electronic Repeat Dispensing (eRD)**





We're continuing to provide eRD support to GP colleagues and will be stepping up this support in October. In advance of this, we'd like to remind community pharmacy colleagues about the support available to you:

- [read our eRD guides](#)
- [download and display our patient facing fliers](#)
- [contact us](#) with any questions you have

It might also be useful to make contact with your local GP practices who send their electronic prescriptions to you and ask who their eRD Champion is. Good communication between the local pharmacy team and GP Practices can make a real difference in maximising and maintain eRD use.

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## Useful links

[NHS England and Wales Drug Tariff](#)

[Guidance on sorting your FP10s and using the red separator](#)

[Sending in your reimbursement and remuneration claims](#)

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## More information

For more information you can access our online [Knowledge Base](#) or contact us via [email](#).

You can also call us on **0300 330 1349**.

Our opening hours are 8am to 6pm, Monday to Friday

### **Coronavirus (COVID-19) and contacting our services**

If you need to contact us, our response times may be slower than usual during the coronavirus outbreak.

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If you've got a hint or tip that you would like us to write about in a future edition, email: [\*\*nhsbsa.communicationsteam@nhs.net\*\*](mailto:nhsbsa.communicationsteam@nhs.net)

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