

How to complete a Disclosure and Barring Service (DBS) check in NHS Jobs user guide

This guide gives you instructions for how to complete a [DBS](#) check in the NHS Jobs service.

You'll confirm if the applicant needs a DBS check to complete their pre-employment information before they can start their new job.

For users of NHS Jobs and Electronic Staff Record (ESR) integration, go to the '[Process flow diagram](#)' page.

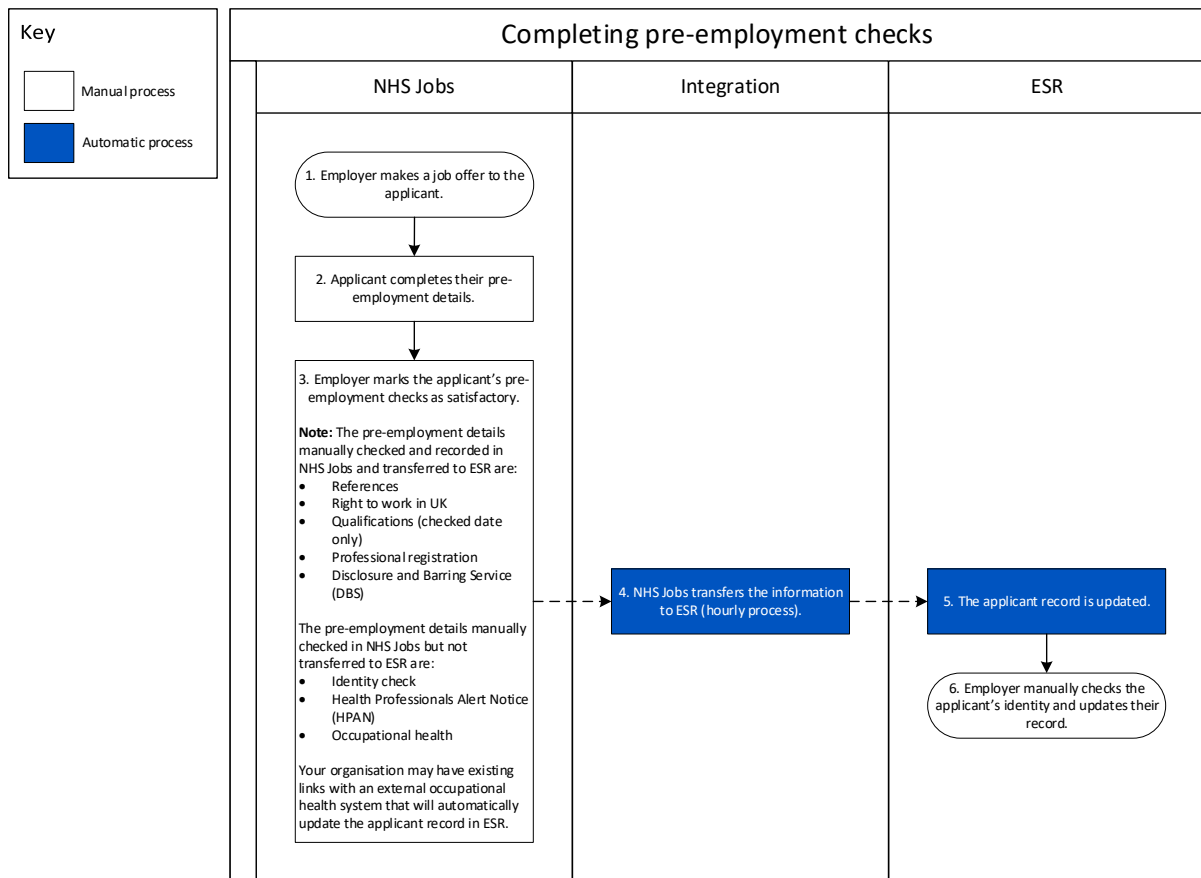
To find out which roles can do this, go to the '**Roles and permissions**' link in the '**Help and information**' section of the [employer dashboard](#).

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Process flow diagram

This diagram shows the integration between NHS Jobs and ESR for completing a DBS check.



Go to the ['Pre-employment checks'](#) page.

Pre-employment checks

This page gives you instructions for how to access pre-employment checks.

Important: You must have an applicant who has accepted a conditional job offer and completed their pre-employment checks.

To access pre-employment checks, complete the following step:

1. Select the '[Pre-employment checks](#)' link.

NHS Jobs

You're viewing Change

Signed in as NHS BSA Training Sign Out

Show tasks for all accounts

BETA Your [feedback](#) will help us to improve this service.

NHS Business Services Authority
Dashboard

Tasks by stage **Listings by user**

Showing tasks for
All users

Draft	386 - on track 22, overdue 364
Approvals	3 - on track 1, overdue 2
Published	4
Shortlisting	8 - on track 1, overdue 7
Interviews	1 - on track 0, overdue 1
Ready to offer	42 - on track 16, overdue 26
Conditional offers	22 - on track 5, overdue 17
1 Pre-employment checks	24 - on track 4, overdue 20
Contracts	57 - on track 11, overdue 46
End recruitment	7 - on track 4, overdue 3

What you can do

- [Create a job listing](#)
- [Search for a listing](#)
- [Search for an applicant](#)

Manage the account

- [Manage users](#)
- [At risk applicants](#)
- [Accredited logos](#)
- [Key performance indicators \(KPIs\)](#)
- [Approval settings](#)
- [Departments](#)
- [Welsh listings](#)

Documents and templates

- [Overview of your organisation](#)
- [Supporting documents](#)
- [Contract templates](#)
- [Offer letter templates](#)

Help and information

- [The employer hub](#)
- [Roles and permissions](#)
- [Contact your super users](#)

Reporting

- [Run a report](#)

Privacy policy [Terms and conditions](#) [Accessibility Statement](#) [Cookies](#) [How to create and publish jobs](#)

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Applicant's pre-employment checks

This page gives you instructions for how to find the applicant and start their pre-employment checks.

Important: In this example, the **Outstanding checks** section shows the 'DBS' check is outstanding.

Find the applicant and complete the following steps:

1. Select the 'Applicant' link to view the applicant's details (optional).
2. Select the 'Job title' link to view the job details (optional).
3. Select the '[View checks or withdraw offer](#)' link.

The screenshot shows the NHS BSA Training 'Pre-employment checks' page. At the top, it says 'You're viewing NHS BSA Training' and 'Signed in as Liam M1'. Below that, there's a 'Show tasks for all accounts' toggle. The main content area has a 'BETA' notice and a 'Go back' link. The page title is 'NHS BSA Training Pre-employment checks'. There's a dropdown menu for 'Showing tasks for' set to 'All users'. Below that is a table of pre-employment checks.

Applicant	Job title	Deadline	Outstanding checks	What needs doing next
Liam MA AR-210128-00006	Learning Consultant T2020-21-4641	01 Apr 2022 ON TRACK	References Home address Identity check Right to work in the UK Qualifications Professional registrations DBS HPANs Health assessment	View checks or withdraw offer

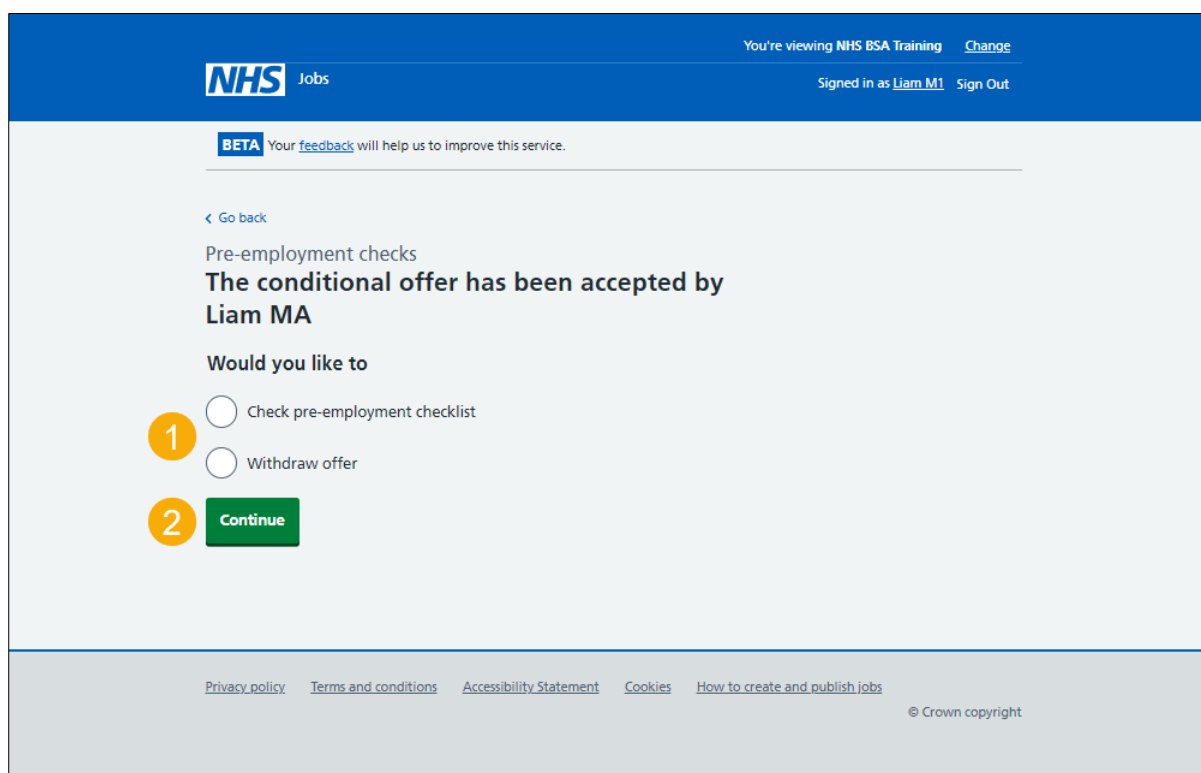
At the bottom of the page, there are links for 'Privacy policy', 'Terms and conditions', 'Accessibility Statement', 'Cookies', and 'How to create and publish jobs'. The footer also includes '© Crown copyright'.

Check pre-employment checklist or withdraw offer

This page gives you instructions for how to confirm if you want to check the pre-employment checklist or withdraw the job offer.

To confirm if you want to check the pre-employment checklist or withdraw the job offer, complete the following steps:

1. Select an answer:
 - [‘Check pre-employment checklist’](#)
 - ‘Withdraw offer’
2. Select the ‘Continue’ button.



The screenshot shows the NHS Jobs portal interface. At the top, there is a blue header with the NHS logo and 'Jobs' text. On the right side of the header, it says 'You're viewing NHS BSA Training' with a 'Change' link, and 'Signed in as Liam M1' with a 'Sign Out' link. Below the header, there is a 'BETA' badge and a message: 'Your feedback will help us to improve this service.' A 'Go back' link is visible. The main content area displays 'Pre-employment checks' and a large heading: 'The conditional offer has been accepted by Liam MA'. Below this, it asks 'Would you like to' and provides two radio button options: 'Check pre-employment checklist' (marked with a yellow circle containing the number 1) and 'Withdraw offer'. A green 'Continue' button (marked with a yellow circle containing the number 2) is positioned below the radio buttons. At the bottom of the page, there are links for 'Privacy policy', 'Terms and conditions', 'Accessibility Statement', 'Cookies', and 'How to create and publish jobs', along with a copyright notice: '© Crown copyright'.

If you've withdrawn the applicant's job offer, you've reached the end of this user guide.

Disclosure and Barring Service (DBS) check

This page gives you instructions for how to start the applicant's DBS check.

Important: In this example, the status is **NOT STARTED** as you haven't started the applicant's DBS check.

To start the applicant's DBS check, complete the following step:

1. Select the '[Disclosure and Barring Service \(DBS\) check](#)' link.

The screenshot shows the NHS Jobs interface for a pre-employment checklist for Liam MA. The page is titled 'Pre-employment checklist for Liam MA' and includes a 'Go back' link. The checklist is organized into several sections, each with a list of items and their completion status:

- References:**
 - References: COMPLETED
- Identity:**
 - Home address: COMPLETED
 - Identity check: COMPLETED
 - Inter Authority Transfer (IAT): COMPLETED
- Right to work:**
 - Right to work in the UK: NOT STARTED
- Qualifications and registrations:**
 - Qualifications: NOT STARTED
 - Professional registrations: STARTED
- Background checks:**
 - 1 Disclosure and Barring Service (DBS) check: NOT STARTED (highlighted with a red box)
 - Healthcare Professional Alert Notices (HPANs): COMPLETED

What DBS check does the applicant need?

This page gives you instructions for how to confirm if the applicant needs a DBS check.

Important: If a DBS is needed, make sure you select the correct level.

To confirm if a DBS check is needed, complete the following steps:

1. Select an answer:
 - [‘Basic, Standard or Enhanced level’](#)
 - [‘Enhanced with barred list’](#)
 - [‘Not required’](#)
2. Select the ‘Continue’ button.

The screenshot shows the NHS Jobs interface. At the top, it says 'You're viewing NHS BSA Training' with a 'Change' link. The user is signed in as 'Liam M1' with a 'Sign Out' link. A 'BETA' banner indicates that feedback will help improve the service. The main heading is 'Pre-employment checks' with the specific question 'What DBS check does Liam MA need?'. Below this, it asks to 'Select the level' and lists five options: 'Basic', 'Standard', 'Enhanced', 'Enhanced with barred list', and 'Not required'. A yellow circle with the number '1' is next to the 'Enhanced' option. Below the options is an 'or' separator and a green 'Continue' button with a yellow circle containing the number '2' next to it. At the bottom of the page, there are links for 'Privacy policy', 'Terms and conditions', 'Accessibility Statement', 'Cookies', and 'How to create and publish jobs', along with a copyright notice '© Crown copyright'.

Which barred list was the DBS check with?

This page gives you instructions for how to confirm the barred list for the DBS check.

Important: You'll only see this page if the applicant needs an enhanced with barred list DBS check.

To confirm the barred list for the DBS check, complete the following steps:

1. Select an answer.
2. Select the ['Continue'](#) button.

The screenshot shows a web page for NHS Jobs. At the top, there is a blue header with the NHS logo and the word 'Jobs'. To the right of the header, it says 'You're viewing NHS Training and Support' with a 'Change' link, and 'Signed in as Liam M1' with a 'Sign Out' link. Below the header, there is a 'BETA' badge and a message: 'Your feedback will help us to improve this service.' A 'Go back' link is visible. The main content area is titled 'Pre-employment checks' and 'Which barred list was the DBS check with?'. There are three radio button options: 'Adult', 'Children', and 'Both', with 'Children' selected. A green 'Continue' button is located below the options. At the bottom of the page, there is a footer with links for 'Privacy policy', 'Terms and conditions', 'Accessibility Statement', 'Cookies', and 'How to create and publish jobs', and a copyright notice '© Crown copyright'.

When did the applicant last have a DBS check?

This page gives you instructions for how to confirm the applicant's last DBS check date.

Important: You'll only see this page if the applicant needs a DBS check.

To confirm the applicant's last DBS check date, complete the following steps:

1. In the **Day**, **Month** and **Year** boxes, enter the details.
2. Select the '[Continue](#)' button.

The screenshot shows the NHS Jobs interface. At the top, there is a blue header with the NHS logo and 'Jobs' text. On the right side of the header, it says 'You're viewing NHS BSA Training' with a 'Change' link, and 'Signed in as Liam M1' with a 'Sign Out' link. Below the header, there is a 'BETA' badge and a message: 'Your feedback will help us to improve this service.' A 'Go back' link is visible. The main heading is 'Pre-employment checks' followed by 'When did Liam MA last have a DBS check?'. Below this, there is explanatory text: 'You'll find this on a copy of the employee's DBS Certificate in their employment file.' and an example: 'For example, 15 03 2012'. There are three input fields labeled 'Day', 'Month', and 'Year'. A large orange circle with the number '1' is positioned to the left of the 'Day' field. Below the input fields is a green 'Continue' button with a large orange circle containing the number '2' to its left. At the bottom of the page, there is a footer with links for 'Privacy policy', 'Terms and conditions', 'Accessibility Statement', 'Cookies', and 'How to create and publish jobs', along with a copyright notice: '© Crown copyright'.

Tip: You must enter the date in the DD-MM-YYYY format. For example, 15 03 2012.

When was this document received?

This page gives you instructions for how to confirm when this document was received.

To confirm when this document was received, complete the following steps:

1. In the **Day**, **Month** and **Year** boxes, enter the details.
2. Select the '[Continue](#)' button.

The screenshot shows the NHS Jobs website interface. At the top, there is a blue header with the NHS logo and 'Jobs' text. On the right side of the header, it says 'You're viewing NHS BSA Training' with a 'Change' link, and 'Signed in as Liam.M1' with a 'Sign Out' link. Below the header, there is a 'BETA' badge and a message: 'Your feedback will help us to improve this service.' A 'Go back' link is visible. The main content area is titled 'Pre-employment checks' and 'When was this document received?'. Below this, it says 'For example, 15 03 2012' and shows three input boxes labeled 'Day', 'Month', and 'Year'. A yellow circle with the number '1' is next to the 'Day' box. Below the input boxes, there is a yellow circle with the number '2' next to a green 'Continue' button. At the bottom of the page, there are links for 'Privacy policy', 'Terms and conditions', 'Accessibility Statement', 'Cookies', and 'How to create and publish jobs', along with a copyright notice '© Crown copyright'.

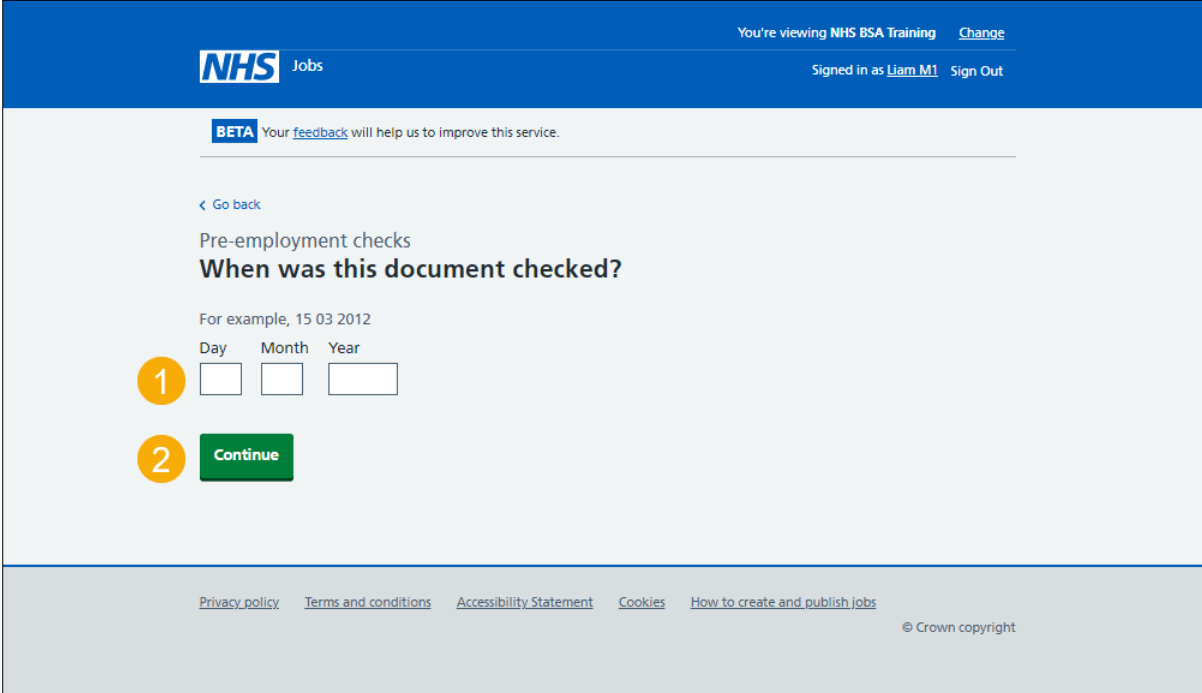
Tip: You must enter the date in the DD-MM-YYYY format. For example, 15 03 2012.

When was this document checked?

This page gives you instructions for how to confirm when this document was checked.

To confirm when this document was checked, complete the following steps:

1. In the **Day**, **Month** and **Year** boxes, enter the details.
2. Select the '[Continue](#)' button.



The screenshot shows the NHS Jobs website interface. At the top, there is a blue header with the NHS logo and 'Jobs' text. On the right side of the header, it says 'You're viewing NHS BSA Training' with a 'Change' link, and 'Signed in as Liam.M1' with a 'Sign Out' link. Below the header, there is a 'BETA' badge and a message: 'Your feedback will help us to improve this service.' A 'Go back' link is visible. The main content area is titled 'Pre-employment checks' and 'When was this document checked?'. Below this, it says 'For example, 15 03 2012' and shows three input boxes labeled 'Day', 'Month', and 'Year'. A yellow circle with the number '1' is next to the 'Day' box. Below the input boxes, there is a yellow circle with the number '2' next to a green 'Continue' button. At the bottom of the page, there are links for 'Privacy policy', 'Terms and conditions', 'Accessibility Statement', 'Cookies', and 'How to create and publish jobs', along with a copyright notice: '© Crown copyright'.

Tip: You must enter the date in the DD-MM-YYYY format. For example, 15 03 2012.

Who checked the DBS status?

This page gives you instructions for how to confirm who checked the DBS status.

To confirm who checked the DBS status, complete the following steps:

1. In the **First name** box, enter the details.
2. In the **Last name** box, enter the details.
3. Select the **'Continue'** button.

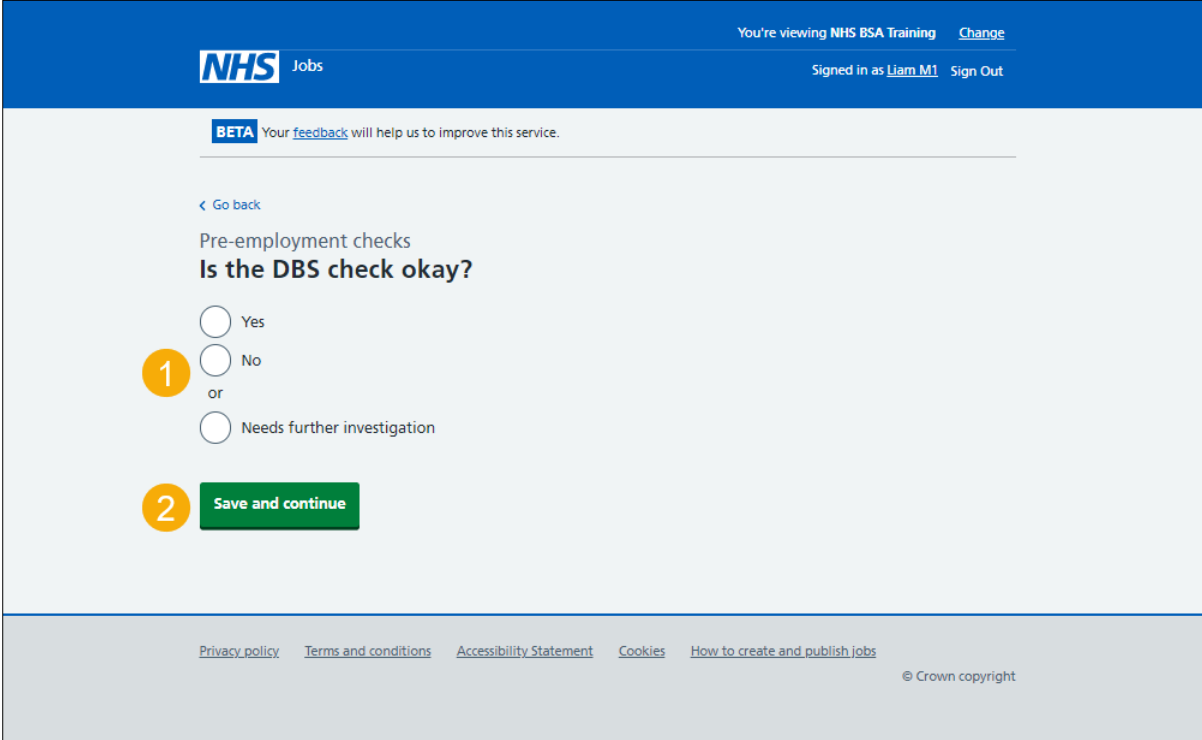
The screenshot shows the NHS Jobs website interface. At the top, there is a blue header with the NHS logo and 'Jobs' text on the left, and user information 'You're viewing NHS BSA Training' and 'Change' on the right. Below the header, there is a 'Signed in as Liam M1' and 'Sign Out' link. A 'BETA' badge with the text 'Your feedback will help us to improve this service.' is visible. The main content area has a 'Go back' link and the title 'Pre-employment checks' followed by 'Who checked the DBS status?'. There are three numbered steps: 1. 'First name' with an input field, 2. 'Last name' with an input field, and 3. 'Continue' with a green button. The footer contains links for 'Privacy policy', 'Terms and conditions', 'Accessibility Statement', 'Cookies', and 'How to create and publish jobs', along with the copyright notice '© Crown copyright'.

Is the DBS check okay?

This page gives you instructions for how to confirm if the DBS check is okay.

To confirm if the DBS check is okay, complete the following steps:

1. Select an answer.
2. Select the '[Continue](#)' button.



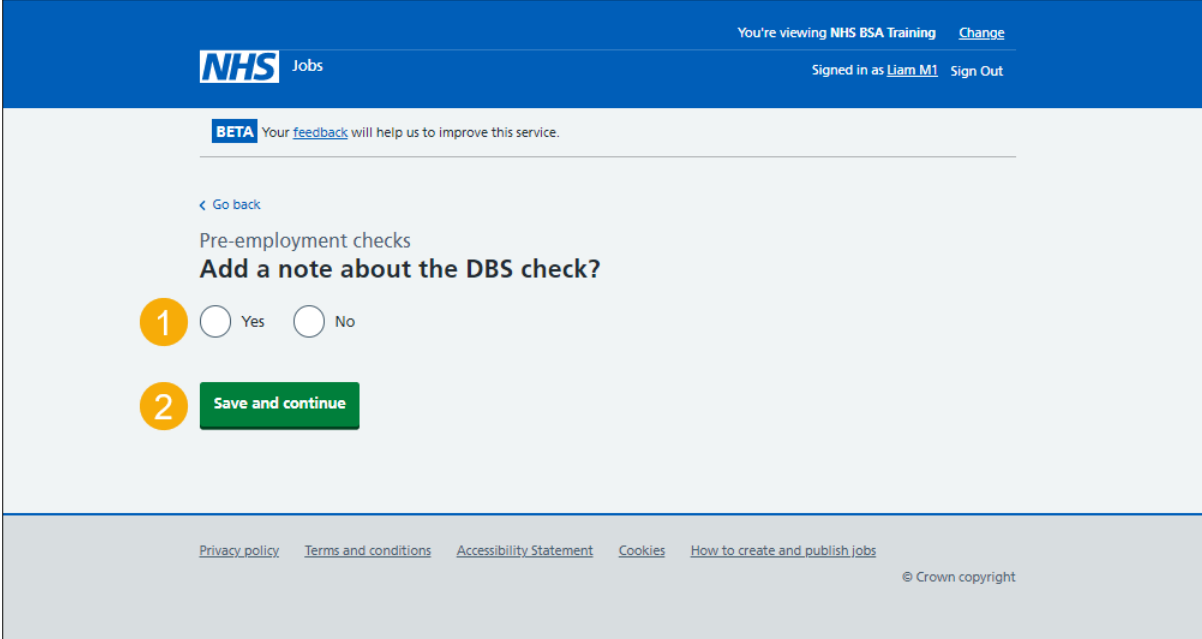
The screenshot shows the NHS Jobs interface. At the top, there is a blue header with the NHS logo and 'Jobs' text on the left, and 'You're viewing NHS BSA Training' and 'Change' on the right. Below the header, it says 'Signed in as Liam M1' and 'Sign Out'. A 'BETA' badge is present with the text 'Your feedback will help us to improve this service.' Below this is a 'Go back' link. The main heading is 'Pre-employment checks' followed by 'Is the DBS check okay?'. There are three radio button options: 'Yes', 'No', and 'Needs further investigation'. A yellow circle with the number '1' is next to the 'No' option. Below the options is a green button with a white circle containing the number '2' and the text 'Save and continue'. At the bottom of the page, there are links for 'Privacy policy', 'Terms and conditions', 'Accessibility Statement', 'Cookies', and 'How to create and publish jobs', along with a copyright notice '© Crown copyright'.

Add a note about the DBS check?

This page gives you instructions for how to confirm if you want to add a note about the DBS check.

To confirm if you want to add a note about the DBS check, complete the following steps:

1. Select an answer:
 - ['Yes'](#)
 - ['No'](#)
2. Select 'Save and continue'.



The screenshot shows a web form titled "Add a note about the DBS check?". At the top, there is a blue header with the NHS logo and "Jobs" text. On the right side of the header, it says "You're viewing NHS BSA Training" with a "Change" link, and "Signed in as Liam M1" with a "Sign Out" link. Below the header, there is a "BETA" badge and a message: "Your feedback will help us to improve this service." A "Go back" link is visible. The main heading is "Pre-employment checks" followed by "Add a note about the DBS check?". Below this, there are two radio button options: "Yes" and "No", with a "1" in a yellow circle next to the "Yes" option. Below the radio buttons is a green button labeled "Save and continue" with a "2" in a yellow circle next to it. At the bottom of the page, there are links for "Privacy policy", "Terms and conditions", "Accessibility Statement", "Cookies", and "How to create and publish jobs". The footer text is "© Crown copyright".

Add a note

This page gives you instructions for how to add a note.

Important: You'll only see this page if you're adding a note about the DBS check.

To add a note, complete the following steps:

1. In the **Subject** box, enter the details.
2. In the **Detail** box, enter the details.
3. Select the [Continue](#) button.

The screenshot shows the NHS Jobs interface for adding a note. At the top, there is a blue header with the NHS logo and 'Jobs' text. On the right side of the header, it says 'You're viewing NHS BSA Training' with a 'Change' link, and 'Signed in as Liam M1' with a 'Sign Out' link. Below the header, there is a 'BETA' badge and a message: 'Your feedback will help us to improve this service.' A 'Go back' link is visible. The main content area is titled 'Pre-employment checks' and 'Add a note'. It contains three numbered steps: 1. A 'Subject' label above a text input field. 2. A 'Detail' label above a large text area. 3. A green 'Continue' button. At the bottom of the page, there are links for 'Privacy policy', 'Terms and conditions', 'Accessibility Statement', 'Cookies', and 'How to create and publish jobs', along with a copyright notice: '© Crown copyright'.

Add another note about the DBS check?

This page gives you instructions for how to confirm if you want to add another note about the DBS check.

to confirm if you want to add another note about the DBS check, complete the following steps:

1. Select an answer.
 - [‘Yes’](#)
 - [‘No’](#)
2. Select ‘Save and continue’.

The screenshot shows a web interface for NHS Jobs. At the top, there is a blue header with the NHS logo and 'Jobs' text. On the right side of the header, it says 'You're viewing NHS BSA Training' with a 'Change' link, and 'Signed in as Liam.M1' with a 'Sign Out' link. Below the header, there is a 'BETA' badge and a message: 'Your feedback will help us to improve this service.' A 'Go back' link is visible. The main content area is titled 'Pre-employment checks' and 'Add another note about the DBS check?'. There are two radio buttons: 'Yes' and 'No'. A green button labeled 'Save and continue' is positioned below the radio buttons. At the bottom of the page, there are links for 'Privacy policy', 'Terms and conditions', 'Accessibility Statement', 'Cookies', and 'How to create and publish jobs'. The footer text reads '© Crown copyright'.

Check the DBS details

This page gives you instructions for how to check the DBS details.

To check, edit and confirm the DBS details, complete the following steps:

1. Select an answer.
 - [‘Yes’](#)
 - [‘No’](#)
2. Select ‘Save and continue’.

You're viewing NHS BSA Training [Change](#)

NHS Jobs Signed in as [Liam M1](#) [Sign Out](#)

BETA Your [feedback](#) will help us to improve this service.

[Go back](#)

Pre-employment checks

Disclosure and Barring Service (DBS) check

Date received	26 January 2022
Date checked	26 January 2022
Checked by	Joe Bloggs
DBS check status	Yes

DBS check level	Basic
Date last completed	26 January 2022
DBS checked	The applicant's DBS is satisfactory.

Edit this information?

1 Yes No

2 [Continue](#)

[Privacy policy](#) [Terms and conditions](#) [Accessibility Statement](#) [Cookies](#) [How to create and publish jobs](#)

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Check the DBS status in NHS Jobs

This page gives you instructions for how to check the DBS status in NHS Jobs.

Important: In this example, the status is **COMPLETED** as you've completed the applicant's DBS check. You need to complete all sections of the pre-employment checklist before you can issue a contract.

To go to another pre-employment check, complete the following steps:

1. Select a pre-employment link.

The screenshot shows the 'Pre-employment checklist for Liam MA' in the NHS Jobs system. The page header includes the NHS logo, 'Jobs', and user information: 'You're viewing NHS BSA Training Change' and 'Signed in as Liam M1 Sign Out'. A 'BETA' notice is present. The checklist is organized into several sections:

- References:** 'References' link with a 'COMPLETED' status.
- Identity:** 'Home address', 'Identity check', and 'Inter Authority Transfer (IAT)' links, all with 'COMPLETED' status.
- Right to work:** 'Right to work in the UK' link with a 'NOT STARTED' status. A yellow circle with the number '1' is next to the link.
- Qualifications and registrations:** 'Qualifications' link with 'NOT STARTED' status and 'Professional registrations' link with 'STARTED' status. Both links have a yellow circle with the number '1' next to them.
- Background checks:** 'Disclosure and Barring Service (DBS) check' and 'Healthcare Professional Alert Notices (HPANs)' links, both with 'COMPLETED' status. The 'COMPLETED' button for the DBS check is highlighted with a red box.

Tip: To find out how to complete a pre-employment check, go to a user guide or video from the '**Complete pre-employment checks**' section of the '[Help and support for employers](#)' webpage.

For users of NHS Jobs and ESR integration, go to the '[Check the DBS details in ESR](#)' page.

You've completed the DBS check in NHS Jobs and reached the end of this user guide.

Check the DBS details in ESR

This page gives you instructions for how to check the DBS details in ESR.

Important: This information is found in the applicant record within the 'Extra Person Information' section of ESR and can be checked with the correct ESR roles and permissions.

1. The applicant's DBS details are shown.

The screenshot shows the Oracle Applications interface for ESR. The main window is titled 'Extra Person Information' and displays the following details for an applicant:

- Name:** Enter HR Extra Information(Admin09, Mr. Anthony)
- Type of DBS Disclosure:** Enhanced
- Date DBS Form Sent to Person:** 10-JAN-2021
- DBS Form Ref No:** 100003454345B
- DBS Administrator 1:** Admin23, Mr. Anthony
- DBS Requested by VPD:** 504 (504 ESR Training)
- Cert of Good Standing Received From:** (Empty field)
- Date DBS Form Returned:** 23-JAN-2021
- ID Documents Verified:** Route 1
- DBS Form Correct:** Yes
- DBS Administrator 2:** (Empty field)
- Date DBS/CoGS Requested:** (Empty field)
- Date DBS/CoGS Received:** (Empty field)
- DBS Disclosure Issue Date:** (Empty field)
- DBS Website Check:** 13-JAN-2021
- DBS Website Match:** Yes
- DBS Unique Number:** 667783762
- DBS Check Outcome:** Post To Be Offered
- Childrens Barred List Check Requested:** Yes
- Adults Barred List Check Requested:** No
- AdultsFirst Requested:** (Empty field)
- AdultsFirst Received:** (Empty field)
- Permission to Check DBS Status:** Yes
- E-Rec Vacancy Ref:** 504-Matron08 (Modern Matron)

Tip: For more information about ESR, go to the '[ESR User Manual](#)'.

You've checked the DBS details in ESR and reached the end of this user guide.