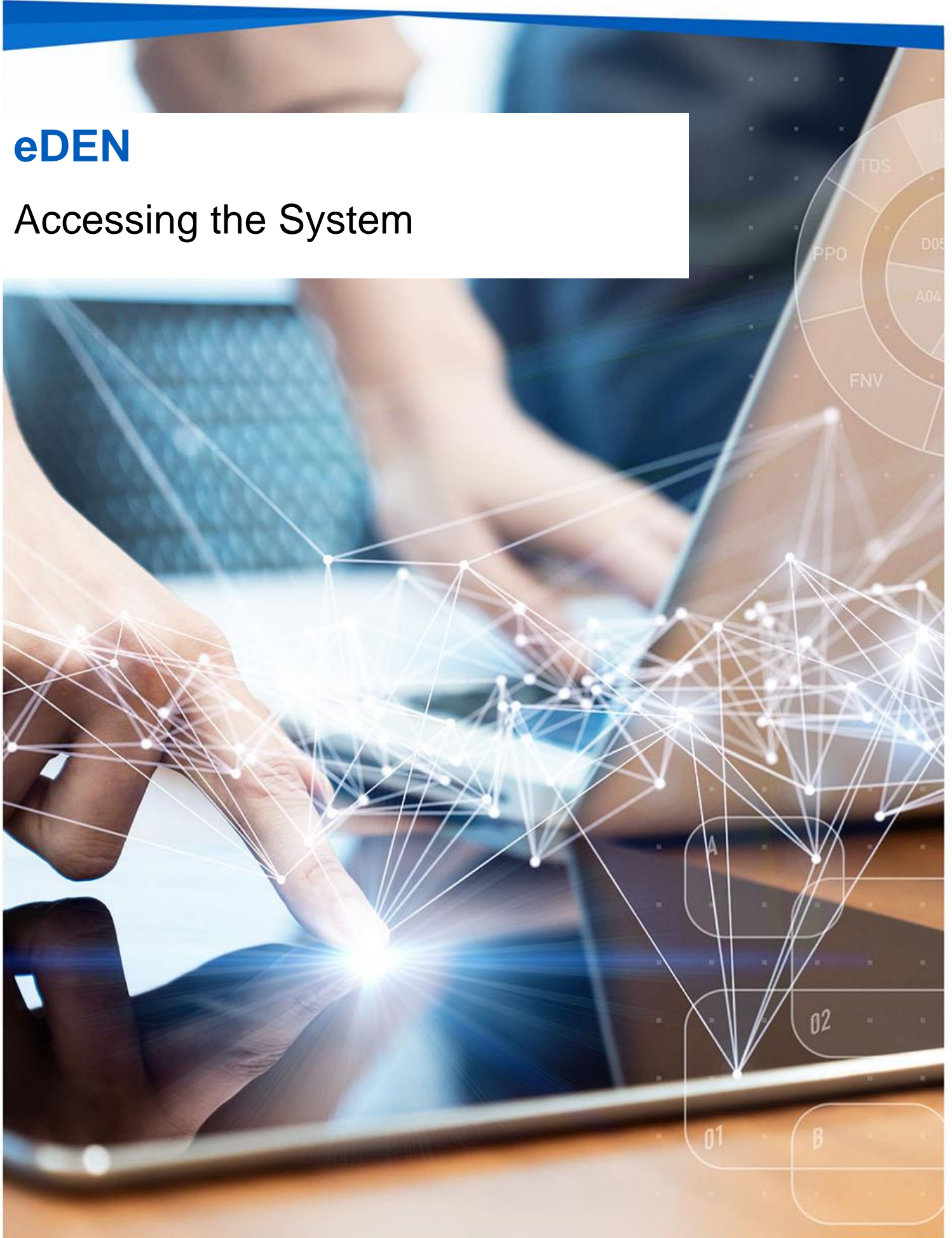


# eDEN

## Accessing the System



## **Interactive Contents**

**Use this interactive content list to jump straight to the content you want to see. Just click the titles below to go directly to that section:**

### **What is eDEN?**

Video: What is eDEN?

### **Activating your account**

### **Signing in to eDEN**

### **Understanding the landing page**

### **Navigating the system**

### **Getting more help**

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## What is eDEN?

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eDEN is an online business intelligence tool that allows you to access dental data. The data is presented in easy-to-use dashboards and reports and allows users to view and analyse a rich source of data.

Users can view data at a commissioner level, down to contract level to view information about individual dental contracts, the people or companies that hold these contracts as well as viewing any treatments carried out by a provider of these services.

### Video: What is eDEN?



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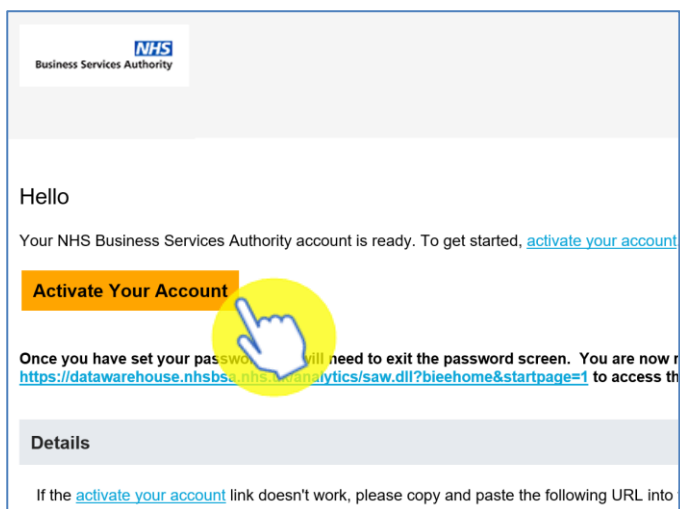
## Activating your account

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Once you are registered for the system your account must be activated and password and security question details set to allow you to access the system.

An email will be sent containing account details and a link to the system.

1. Click the link to activate your account.



2. Create a password.



The screenshot shows the NHS Business Services Authority password reset page. At the top center is the NHS logo and the text 'Business Services Authority' and 'NHS Business Services Authority'. Below this is the heading 'Reset your password' and the instruction 'Set a password for your user account.' There are two input fields: 'New Password' and 'Confirm New Password'. At the bottom of the form is a blue button labeled 'Reset Password'.

3. Click 'Reset' password.

**Business Services Authority**  
NHS Business Services Authority

**Reset your password**  
Set a password for your user account.

New Password  
.....

- The password must have at least 12 characters.
- The password cannot exceed 40 characters.
- The password cannot contain the First Name of the user.
- The password cannot contain the Last Name of the user.
- The password cannot contain the user name.
- The password must have at least 1 lowercase characters.
- The password must have at least 1 uppercase characters.
- The password must have at least 1 numeric characters.
- Cannot repeat last 4 passwords

Confirm New Password  
.....

**Reset Password**

4. You will be notified of the password change success.



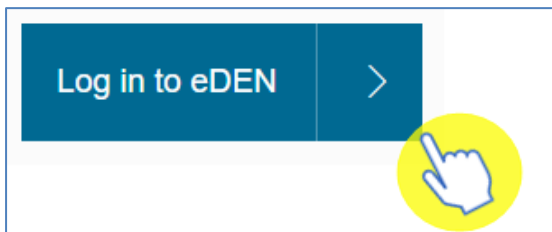
You can now go to the sign in page and log into your new eDEN account.

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## Signing in to eDEN

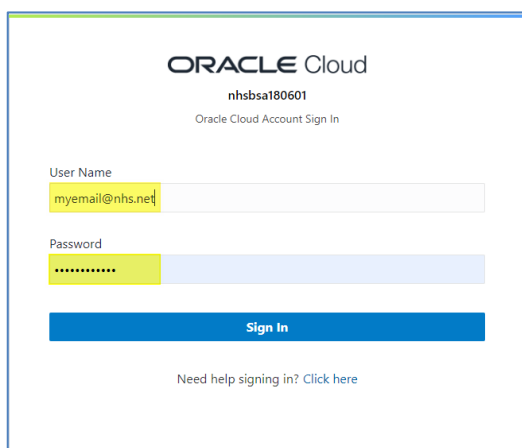
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1. Go to: <https://www.nhsbsa.nhs.uk/access-our-data-products/eden>
2. Click on 'Log in to eDEN'.

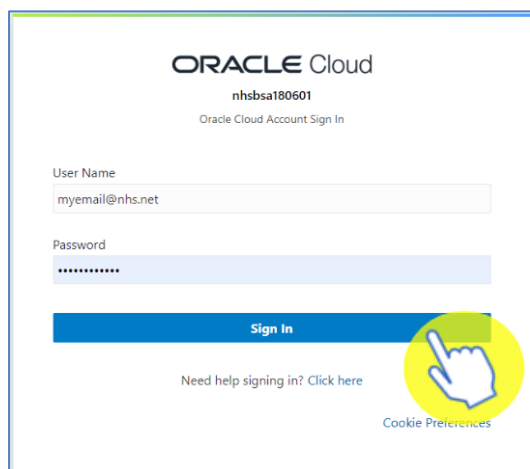


You will be taken to the sign in page for your eDEN account.

3. Enter your email address in the 'User Name' box and your password in the 'Password' box.

A screenshot of the Oracle Cloud sign-in page. At the top, it says "ORACLE Cloud" in bold, followed by "nhsbsa180601" and "Oracle Cloud Account Sign In". Below this are two input fields: "User Name" with the text "myemail@nhs.net" and "Password" with a masked password "\*\*\*\*\*". A blue "Sign In" button is centered below the fields. At the bottom, there is a link that says "Need help signing in? Click here".

4. Click 'Sign in'.

A screenshot of the Oracle Cloud sign-in page, identical to the previous one. A yellow circular callout with a white hand icon pointing to the right is overlaid on the bottom right corner of the "Sign In" button. Below the "Sign In" button, there is a link that says "Need help signing in? Click here" and a "Cookie Preferences" link.

# Understanding the landing page

When you sign into eDEN you will be taken to the landing page.

**eDEN - BETA**  
NHS England & NHS Improvement Commissioner

NHS England and NHS Improvement

Department of Health & Social Care

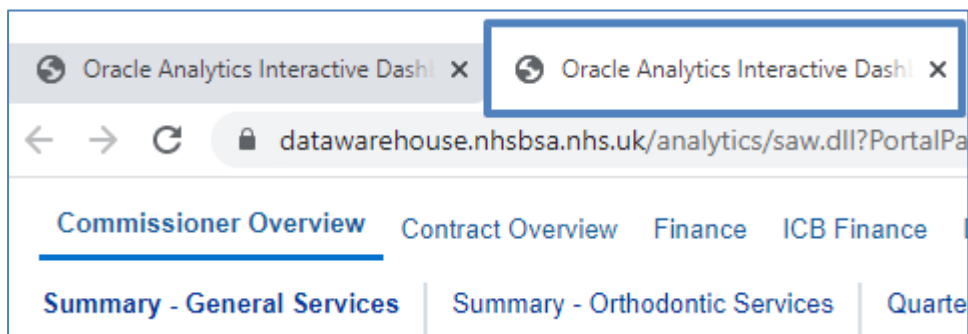
Welcome to eDEN! -- Current Reporting Period: April 2023 -- Select a dashboard from the buttons below to get started!

| Useful Links <b>1</b>  | News <b>2</b>  | Dashboards <b>3</b>  | Feedback <b>4</b>  |
|--|--|--|--|
| <ul style="list-style-type: none"> <li>eDEN Website</li> <li>NHS BSA</li> <li>Dept of Health &amp; Social Care</li> <li>NHS England</li> <li>NHS Improvement</li> <li>NHS Digital</li> <li>Care and Quality Commission</li> <li>Health Education England</li> <li>Public Health England</li> </ul> | <p><b>Welcome to the new NHSBSA eDEN reporting system!</b></p> <p>Dear Colleague,</p> <p>We hope you find this new way of presenting information to you will enable faster and easier access to the data you need.</p> <p>This initial launch contains the new Dentistry Dashboard which combines the best elements of the Year End and Vital Signs reports. To access the dashboard, please click the links opposite this news story.</p> <p>The eDEN tool is designed to evolve over time with feedback from its users. Please do make use of the link at the right-hand side of this page to leave us your feedback on how the system is performing, any technical or suspected data issues or any extra data you would like to see in the future.</p> <p>Our roadmap contains more information on the remainder of the work to be delivered this year and our future plans so far.</p> <p>For more information on eDEN including training materials, please see our website here.</p> <p>The Dental Insight Team</p> | <ul style="list-style-type: none"> <li>NHS England Dentistry Dashboard v1</li> <li>NHS England Urgent Dental Centres (COVID-19)</li> <li>NHS England Dental Triage (COVID-19)</li> <li>NHS England Dental Workforce (COVID-19)</li> <li>COVID Dashboard Quality Assurance report</li> <li>COVID Dashboard Quality Assurance Previous Year</li> </ul> | <p>Please use the above button to report and feedback on any:</p> <ol style="list-style-type: none"> <li>suggestions for improvement</li> <li>technical issues</li> <li>data anomalies</li> </ol> <p>eDEN is a new system and will evolve over time, your feedback on how it is working for you is invaluable.</p> <p><b>Training</b></p> <p>Book an eDEN training Webinar</p> |

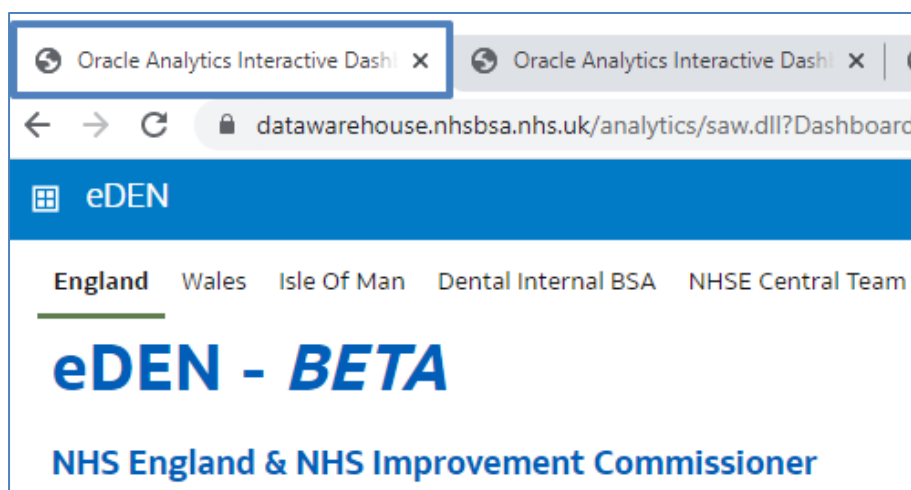
- Useful Links** - From here users can select a hyperlink to useful content external from the eDEN system.
- News** - Important information regarding the system, such as any planned downtime or updates, will be displayed here.
- Dashboards** - Here you will see all the available eDEN dashboards that you have access to.
- Feedback** - Here you can click on the feedback button to give your feedback on the system and its reports.

## Navigating the system

Once selected, the dashboard will open in a separate browser window.



If you wish to navigate back to the landing page after you have viewed other eDEN content, select the original browser window.



Alternatively, use the breadcrumb trail at the bottom of any page by selecting 'eDEN: England' or 'eDEN: Wales' as appropriate.

Portal: Landing Page > eDEN: England > NHS England Dentistry Dashboard v1: Summary - General Services





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## Getting more help

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### **Additional training material and user guides**

The eDEN training team has developed several how to guides to help you get the best out of eDEN. These can be found on our [eDEN Training Hub webpage](#)

### **Webinar sessions**

We offer a free webinar training service to all our users and you can book as many sessions as you need.

Our webinar sessions are 45 minutes long and are tailored to different user types.

Our experienced trainers deliver these sessions using MS Teams and you can take part wherever you are as long as you can get online.

You can find our more and book your webinar by going to our [eDEN Training Hub webpage](#)