eOPS

Accessing the System

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What is eOPS?

eOPS is an online business intelligence tool that allows you to access ophthalmic data. The data is presented in easy-to-use dashboards and reports and allows users to view and analyse a rich source of data.

Users can view activity data about services carried out by an ophthalmic provider, such as the number of NHS sight tests performed, and the number of vouchers, supplements, repairs, or replacements. You can also view data around eligibility indicators submitted on the GOS forms.

Video: What is eOPS?

Activating your account

Once you are registered for the system your account must be activated and password and security question details set to allow you to access the system.

An email will be sent containing account details and a link to the system.

1.   Click the link to activate your account.
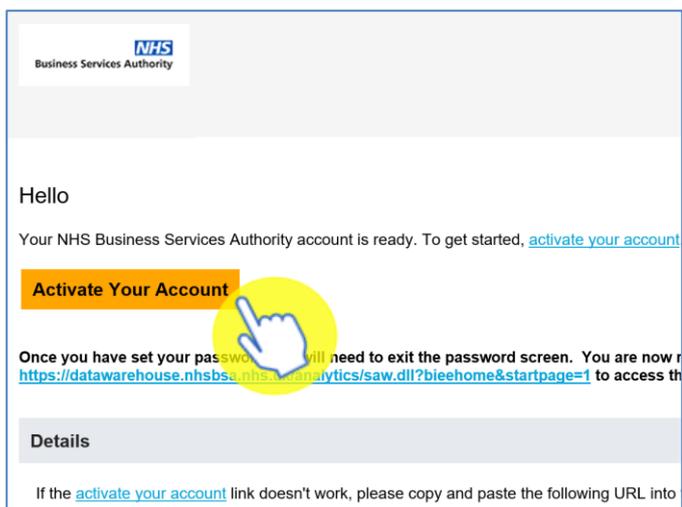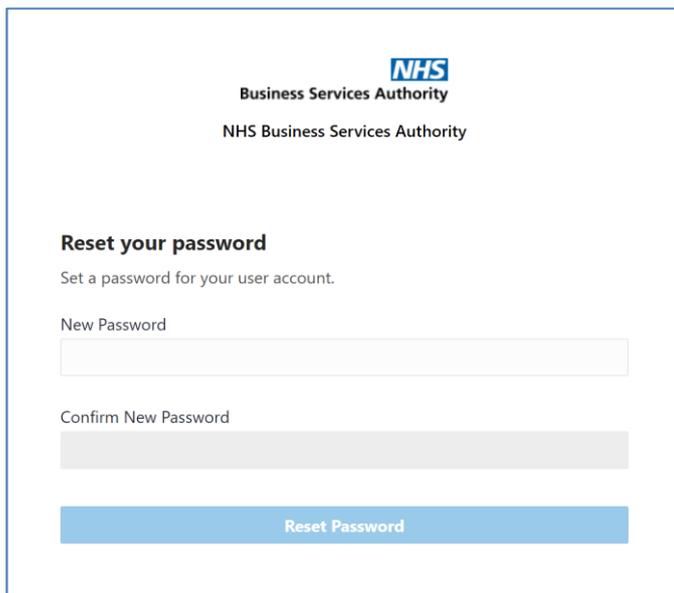
2.   Create a password.

3.   Click 'Reset' password.

4.   You will be notified of the password change success.

You can now go to the sign in page and log into your new eOPS account.

Signing in to eOPS

1. Go to: https://www.nhsbsa.nhs.uk/access-our-data-products/eops

2. Click on 'Log in to eOPS'.
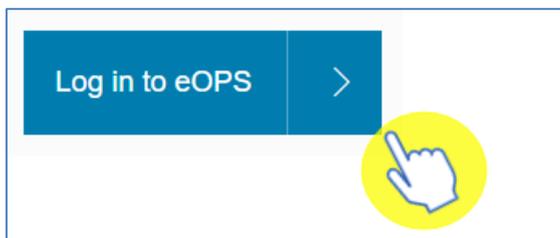
You will be taken to the sign in page for your eOPS account.

3. Enter your email address in the 'User Name' box and your password in the 'Password' box.

4. Click 'Sign in'.
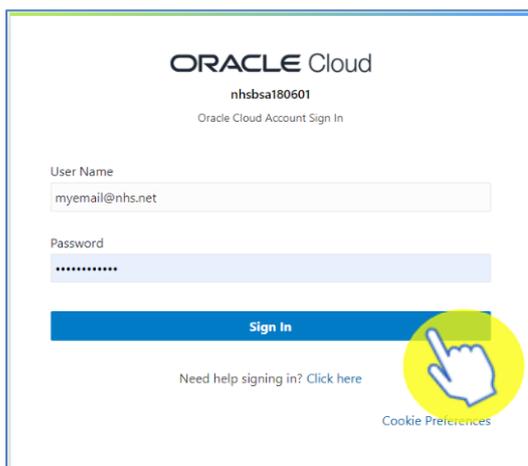
Understanding the landing page

When you sign into eOPS you will be taken to the landing page.

1. **Useful Links -** From here users can select a hyperlink to useful content external from the eOPS system.

2. **News** - Important information regarding the system, such as any planned downtime or updates, will be displayed here.

3. **Dashboards** - Here you will see all the available eOPS commissioner dashboards. As an England Commissioner you will be able to select the 'eOPSv1' dashboard, 'eOPSv2' dashboard and the new the 'eOPSv3' dashboard which includes 'Performer Level' data.

4. **Feedback -** Here you can click on the feedback button to give your feedback on the system and its reports.

Navigating the system

If you have selected the new 'eOPSv3' dashboard, the dashboard will open in a separate browser window.
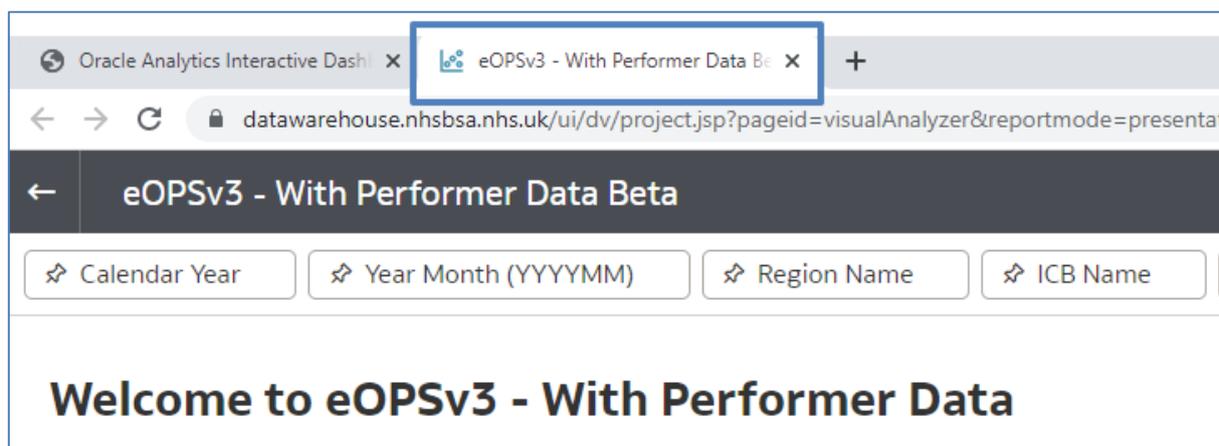
Once the dashboard has opened, to view any other page of the dashboard, select the page option at the bottom of the dashboard.

If you wish to navigate back to the landing page after you have viewed other eOPS content, select the original browser window.
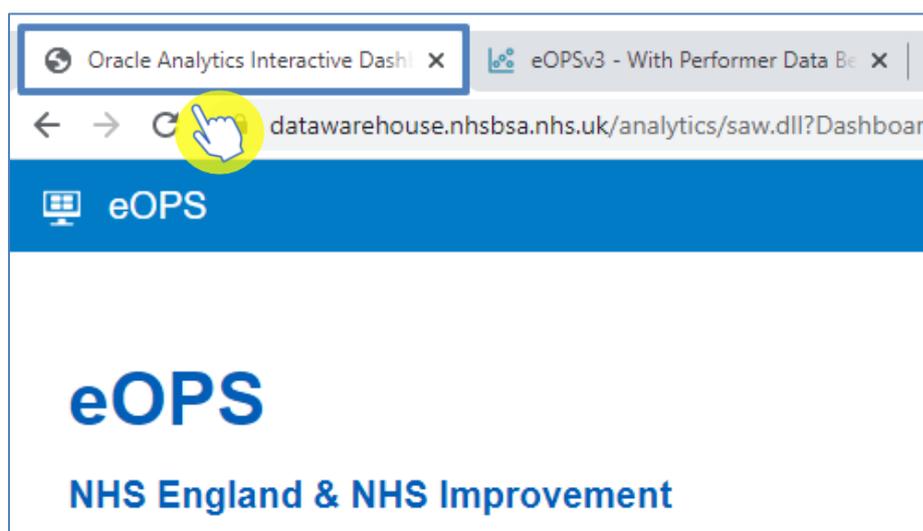
Getting more help

Additional training material and user guides

The eOPS training team has developed several how to guides to help you get the best out of eOPS. These can be found on our [eOPS Training Hub webpage](#)

Webinar sessions

We offer a free webinar training service to all our users and you can book as many sessions as you need.

Our webinar sessions are 45 minutes long and are tailored to different user types.

Our experienced trainers deliver these sessions using MS Teams and you can take part wherever you are as long as you can get online.

You can find our more and book your webinar by going to our [eOPS Training Hub webpage](#)