

### Introduction

This guide has been produced to help providers and clinicians to:

- use the online FP17 form available in the NHSBSA Compass system
- understand the changes to the FP17 required to support the contract changes announced on 19<sup>th</sup> July 2022.
- address some of the more common questions relating to the business rules associated with the processing of FP17s, whether they have been submitted using the online forms or submitted via a practice management system.

This guide can also be used as a training tool for individuals new to NHS dentistry.

Please note that this guide is only to be used for the submission of dental activity submissions for general courses of NHS dental treatment in England.

Details on the dental activity submission for orthodontic courses of NHS dental treatment can be found in Guidance for the completion of FP170 activity submissions.

# Activity Claim Creation Contract ID Personal ID Location ID Form Type

**Contract ID -** Enter the 10 numeric character contract number of the provider. This is required on every form.

**Personal ID -** Enter the 6-digit number of the clinician responsible for this course of treatment. This may pre-populate following Compass log in or you can enter it manually. This is required on every form.

**Location ID-** Enter the 6-digit location ID number. This may pre-populate, or you can enter it manually. This is required on every form.

Form Type - Select FP17 from the drop-down list.

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Patient's NHS Number - Enter the patient's 10-digit NHS number.

**Surname** - Enter the patient's surname up to 14 alpha characters. This is required on every form.

**Forename** - Enter the patient's forename up to 14 alpha characters. This is required on every form.

**Address** - Enter the patient's house number or name and street. This is required on every form.

**Postcode** - Enter the patient's postcode.

**Sex** – Select the sex at birth, M for Male or F for Female. This is required on every form.

**Date of Birth** – Enter the patient's date of birth in format ddmmyyyy. This is required on every form.

Previous Surname	
(If changed since last visit)	
Email Address	
Patient Declined	
Mobile Phone Number	
Patient Declined	

**Previous Surname** – Enter the patient's previous surname if changed since last visit.

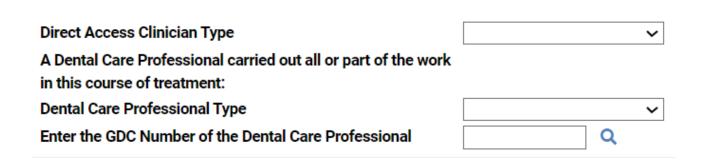
**Email Address** – Enter the patient's email address if the patient has not declined sharing their email address with the NHSBSA via their PR form

**Patient Declined** - Tick this box if the patient has declined sharing their email address with the NHSBSA via their PR form.

**Mobile Number** – Enter the patient's 11-digit mobile number if the patient has not declined sharing their mobile number with the NHSBSA via their PR form.

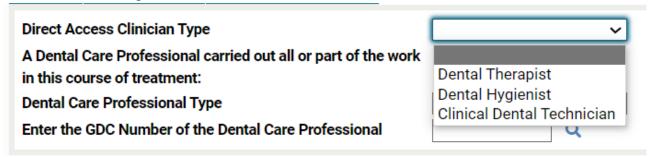
**Patient Declined** - Tick this box if the patient has declined sharing their 11-digit mobile number with the NHSBSA via their PR form

### **Dental Care Professional**

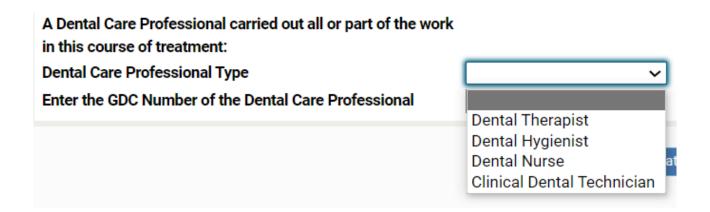


If a Dental Care Professional (DCP) is providing the full course of dental treatment as a Direct Access Clinician, please select the Direct Access Clinician type from the drop down list (Dental Therapist, Dental Hygienist or Clinical Dental Technician).

Please note that the boxes below this do not need completing unless another DCP clinician is assisting with the course of treatment.



Where a DCP is assisting with a course of treatment opened by a dentist or Direct Access Clinician, select one of the DCP options available from the drop down list.



Only one box is required to be selected.

The GDC Number of the DCP must be entered, this can be completed by clicking on the magnifying glass next to the box and selecting from the list, or alternatively manually entering their GDC number. The system will automatically insert the mandatory leading zeroes and show the name of the DCP to the right of the box.

When a DCP GDC Number is entered, one of the DCP options must be selected and vice versa otherwise the form will be rejected. Any DCP whose details are entered here must be present on the DCP GDC register and must be registered at of the Date of Acceptance entered, otherwise the form will be rejected.

Where a DCP has assisted on a course of treatment for part or all of the treatment , there must still be the personal ID number of the clinician responsible for the course of treatment entered on the form and at least one "significant" Clinical Data Set treatment item must also be entered.

The personal ID number included on the FP17 is at the discretion of the Provider, but the recommendation is that it is either the dentist or Direct Access Clinician supervising the treatment, or alternatively the personal ID number of the contract holder.

Tre			
For Incomplete Treatment the Band for ac Treatment provided	ctual 🔻		
Date of Acceptance	<b>*</b>	Completion Date same as Acceptance	
Date of Completion or Last Visit	<b>≐</b> *	Flexible Commissioning Flag	~

**Incomplete treatment** – For banded courses of treatment commenced but not completed, select 1,2 or 3 from the drop-down list to show the work that has been completed. The patient charge will be calculated against whichever of these boxes is crossed. A charge band must also be present in Treatment Category, showing the treatment that has been started, so the band crossed in this section must be the same as, or higher than, the band crossed in Treatment Dates/Incomplete.

**Date of Acceptance** – Enter date of acceptance for the course of treatment. This is required on every form.

**Completion or Last Visit** – Enter date of completion if the course was completed, or the date of last visit if it was not completed. All forms should be submitted within two months of the date of completion. If a decision is made to mark the form as incomplete, it should be submitted as quickly as possible.

**Completion date same as acceptance** – This can be Selected if the date of acceptance and date of completion are the same. There is no need to complete the Completion or Last Visit information if this is selected

**Flexible Commissioning Flag** – Select an option from the drop-down menu. Please note that these indicators should only be used if the contract is participating in a flexible commissioning arrangement and the care which has been provided relates to that arrangement.

### **Exemptions, Remissions & Patient Charge**

Patient Under 18		ull remission - ( C2 cert		Partial remission - HC3 cert	Expectant mother	Nursing mother	
Aged 18 in full- time education	☐ In	come support (		NHS tax credit exemption	Income-based jobseeker's allowance	Pension credit guarantee credit	
Prisoner	en	come-related ( mployment and upport allowance		Universal Credit			
Evidence of Exempt	tion or Remission see	n Yes					
Patient Charge Coll	lected	140	0.00				

**Patient Under 18** – Select this box if patient is under 18.

**Full Remission** – HC2 cert. – Select this box if patient is named on an HC2 certificate.

**Partial Remission** – HC3 cert. – Select this box if patient is named on an HC3 certificate.

**Expectant mother** – Select this box if the patient is pregnant.

**Nursing mother** – Select this box if the patient had a baby in the last 12 months.

**Aged 18 in full time education** – Select this box if the patient is aged 18 and in full time education.

**Income Support** – Select this box if the patient or patient's partner receives Income Support.

**NHS** tax credit exemption – Select this box if the patient is named on an NHS Tax Credit Exemption Certificate.

**Income-based jobseekers allowance** – Select this box if the patient or patient's partner receive Income-based Jobseekers Allowance.

**Pension credit guarantee credit** – Select this box if the patient or patient's partner receive Pension Credit Guarantee Credit.

**Prisoner** – Select this box if the patient is in prison or a young offender institution.

**Income related employment and support allowance** - Select this box if the patient or patient's partner receive Income related employment and support allowance.

**Universal credit** - Select this box if the patient or patient's partner receive universal credit

**Evidence of Exemption or Remission seen** – Select either the Yes or No box to indicate whether the patient provided evidence of exemption or remission.

**Patient Charge Collected** – Enter any NHS patient charge that has been collected for this course of treatment.

	Treatme	nt Catego	ory			
Band 1	Band 2		Band 3	Urgent treatment	Regulation 11 replacement appliance	
Prescription only	Denture repairs		Bridge repairs	Arrest of bleeding	Removal of sutures	

- **Band 1** Select this box for a band 1 course of treatment.
- **Band 2** Select this box for a band 2 course of treatment.
- **Band 3** Select this box for a band 3 course of treatment.

**Urgent treatment** – Select this box for treatment that falls in the band 1 urgent treatment category.

**Regulation 11 replacement appliance** – Select this box if a non-orthodontic replacement appliance under Regulation 11 has been provided –a patient's charge needs to be entered which should be 30% of the band 3 charge per appliance.

**Prescription only** – Select this box if the only treatment provided during this course of treatment is the issue of a prescription. No patient charge will be deducted.

**Denture repairs** – Select this box if the only treatment provided during this course of treatment is for denture repairs. No patient charge will be deducted.

**Bridge repairs** – Select this box if the only treatment provided during this course of treatment is for bridge repairs. No patient charge will be deducted.

**Arrest of bleeding** – Select this box if the only treatment provided during this course of treatment is for the arrest of bleeding. No patient charge will be deducted.

**Removal of sutures** – Select this box if the only treatment provided during this course of treatment is for the removal of sutures. No patient charge will be deducted.

# Only one of these boxes can be crossed.

Please note that for any claim with a Date of Acceptance on or after 1<sup>st</sup> April 2022, unless it is saved as a draft claim, any entry made on this screen must conform with any entries made on the Clinical Data Set tab as follows. It is important that the clinical dataset accurately reflects the treatment provided, as this may affect the allocation of units of dental activity.

- If Band 1 is entered only treatments appropriate to Band 1 can be selected on the Clinical Data Set tab. There must also be at least one Band 1 treatment item selected.
- If Band 2 is entered, Band 3 treatments cannot be selected on the Clinical Data Set tab. There must also be at least one Band 2 treatment item selected. Band 1 items can be selected in addition to the band 2 items.

- If Band 3 is entered there must be at least one Band 3 treatment item selected on the Clinical Data Set tab. Band 1 and Band 2 items can be selected in addition to the band 3 items.
- If Urgent Treatment is entered only treatments appropriate to Bands 1 and 2 can be selected on the Clinical Data Set tab. There must also be at least one Band 1 or 2 treatment item selected.
- If Reg 11 is entered there must be at least one replaceable appliance treatment item selected on the Clinical Data Set tab.
- If Prescription Only, Denture Repairs, Bridge Repairs, Arrest of Bleeding or Removal of Sutures is entered then there cannot be any Band 1, 2 or 3 item selected on the Clinical Data Set tab.

# **COVID Status Triage Results**

Image of Covid Status screen	
No. of Triages this course of treatment resulting in patient COVID status:	
Patient Shielded	
At Increased Risk of severe illness from COVID-19	
Possible/confirmed COVID patient or those living in household	
Patient is COVID-19 Symptom Free at present	
Other	

The number of Triages taken place prior to the patient attending the practice should be recorded against each COVID status box as required. This information is optional and is no longer required to be submitted.

## **Clinical Data Set**

Scale & polish			Fluoride varnish			Fissure sealants	(No. Teeth)	Radiograph(s) taken	(Number)
Endodontic treatment (pre		(No. Teeth)	Endodontics - Molar		(No. Teeth)	Endodontics - Non-molar	(No. Teeth)	Highest BPE Sextant Score	~
01/10/2022)									
Untreated Decayed Teeth		(No. Teeth)	Permanent fillings		(No. Teeth)	Extractions	(No. Teeth)	Crown(s) provided	(No. Teeth)
Upper denture - Acrylic		(No. Teeth)	Lower denture - Acrylic		(No. Teeth)	Upper denture - Metal	(No. Teeth)	Lower denture - Metal	(No. Teeth)
Veneer(s) applied		(No. Teeth)	Inlay(s)		(No. Teeth)	Bridge(s) fitted	(No. units)	Referral for advanced mandatory	(Band)
								services	
Examination			Antibiotic items prescribed		(No.	Other treatment		Best Practice Prevention	
				prescriptions)					
Aerosol Generating		(No. of	Custom Made Occlusal			Custom Made Occlusal		Denture Additions/Reline/Rebase	
Procedure	appointments)		Appliance Hard Bite			Appliance Soft Bite			
Phased Treatment			Pre-formed crowns		(No. Teeth)	Advanced Perio RSD	(No. sextants	)	
Decayed Permanent Teeth		(No. Teeth)	<b>Decayed Deciduous Teeth</b>		(No. Teeth)	Missing Permanent Teeth	(No. Teeth)	Missing Deciduous Teeth	(No. Teeth)
Filled Dormonent Toeth		(No Tooth)	Filled Deciduous Tooth		(No Tooth)		-		

Each item on the tab relates to a Band to which that treatment belongs. If the Date of Acceptance of the claim is 1<sup>st</sup> April 2022 or later the Band of the treatment must conform to the rules detailed in the Treatment Category tab mentioned previously, unless the claim is being saved as a draft.

The below table indicates the treatment band associated with each item.

Treatment Item	Band
Scale and Polish	1
Fluoride Varnish	1
Fissure Sealants	1
Radiographs Taken	1
Endodontic Treatment (pre 01/10/2022)	2
Endodontics - Molar (post 01/10/22) on Permanent Teeth	2
Endodontic – Non-molar (post 01/10/22) on Permanent Teeth	2
Highest BPE Sextant Score	N/A
Untreated Decayed Teeth	N/A
Permanent Fillings	2
Extractions	2
Crowns Provided	3
Upper Denture Acrylic	3
Lower Denture Acrylic	3
Upper Denture Metal	3
Lower Denture Metal	3
Veneers Applied	3
Inlays	3
Bridges Fitted	3
Referral for Advanced Mandatory Services	N/A
Examination	1
Antibiotic Items Prescribed	N/A
Other Treatment	1
Best Practice Prevention	N/A
Aerosol Generating Procedure	N/A
Custom Made Occlusal Appliance Hard Bite	3
Custom Made Occlusal Appliance Soft Bite	3
Denture Additions/Reline/Rebase	2
Phased Treatment	N/A
Preformed Crowns	2

Advanced Perio RSD	2
Decayed Permanent Teeth	N/A
Decayed Deciduous Teeth	N/A
Missing Permanent Teeth	N/A
Missing Deciduous Teeth	N/A
Filled Permanent Teeth	N/A
Filled Deciduous Teeth	N/A

Note that this check will not be carried out for claims that have either Incomplete Treatment Band set or which have Referral for Advanced Mandatory Services present.

**Scale and polish** – This box should be selected if a scale and polish is carried out.

**Fluoride varnish** – Select this box to indicate that a topical fluoride preparation has been applied to the surfaces of any primary and permanent teeth as a primary preventive measure.

**Fissure sealants** – Enter the number of permanent teeth where sealant material has been applied to the pit and fissure systems as a primary preventive measure.

**Radiograph(s) taken** – The total number of radiographs taken should be entered in this box irrespective of the type or size. For example, 2 bite wings and 1 panoral = 3 radiographs.

**Endodontic treatment** Pre 01/10/2022— The number of teeth endodontically treated (root filled) should be entered in this box. Please note for Endodontic treatment carried out on new courses of treatment starting on or after 01/10/2022 the following two Endodontics options should be used.

**Endodontics - Molar** - The number of permanent Molar teeth endodontically treated (root filled) should be entered in this box. Please note for Endodontic treatment carried out prior to 01/10/2022 Endodontic treatment Pre 01/10/2022 should be used.

**Endodontic – Non-molar** - The number of permanent Non-molar teeth endodontically treated (root filled) should be entered in this box. Please note for Endodontic treatment carried out prior to 01/10/2022 Endodontic treatment Pre 01/10/2022 should be used.

**Highest BPE Sextant Score** – Enter the Highest BPE Sextant Score for all banded courses of treatment (bands 1, 2 and 3). This is accessed by clicking on the down arrow to the right of the box which displays a drop-down list 0-4 plus – (please note that hyphen is to be used when it is not possible to carry out a BPE assessment).



Entry of Highest BPE Sextant Score is mandatory on all adult banded claims when the Date of Acceptance is on or after 01/10/2022, but remains optional for all patients under

the age of 18 at the Date of Acceptance.

**Untreated Decayed Teeth** - Enter the total number of Untreated Decayed Teeth at the clinical examination (check-up or start of a course of treatment). This is the total number of teeth which are decayed into dentine (excluding arrested decay) and includes teeth which have recurrent decay around fillings.

Entry of this information is mandatory on all adult banded claims (Bands 1, 2 and 3) when the Date of Acceptance is on or after 01/10/22, but remains optional for all patients under the age of 18 at the Date of Acceptance.

Please note that Untreated Decayed Teeth is distinct from the existing options for recording of the number of decayed permanent and deciduous teeth at the start of a course of treatment.

**Permanent fillings** – Enter the number of teeth (not the total number of individual restorations) that have been therapeutically treated by the placement of directly applied permanent restorations, namely:

- Permanent fillings in amalgam, composite resin, synthetic resin, glass ionomer, compomers, silicate or silicophosphate materials (includes any acid-etch or pin retention).
- Sealant restorations involving the placement of composite resin, glass ionomer or compomer material.

**Extractions** – The number of teeth extracted should be entered into this box. This also includes surgical removal of a buried root, unerupted tooth, impacted tooth or exostosed bone.

**Crown(s) provided** – The figure entered in this box is the number of teeth that have been provided with laboratory-fabricated permanent crowns as a finished restoration on this course of treatment.

 The crowns may be full or three-quarter crowns but must be in a permanent material, in accordance with the materials listed in Schedule 3 Band 3 Charges – Provision of Appliances of the National Health Service (Dental Charges) Regulations 2005. Any post, pins or cores for retention are not counted separately.

**Upper denture** – Acrylic – This box is completed when an acrylic or resin-based denture is provided (i.e. full or partial denture). The number of teeth present on the denture should be entered.

**Lower denture** – Acrylic – This box is completed when an acrylic or resin-based denture is provided (i.e. full or partial denture). The number of teeth present on the denture should be entered.

**Upper denture** – Metal – This box is completed when a metal-based denture is provided (i.e. full or partial denture). The number of teeth present on the denture should be entered.

**Lower denture** – Metal – This box is completed when a metal-based denture is provided (i.e. full or partial denture). The number of teeth present on the denture should be entered.

**Veneer(s)**– This is the number of teeth that have been provided with laboratory fabricated veneers in permanent materials in accordance with the materials listed in Schedule 3 Band

3 Charges – Provision of Appliances of the National Health Service (Dental Charges) Regulations 2005. They may be on the labial or palatal surface.

**Inlay(s)** – The number of teeth provided with inlays, pinlays or onlays, using an indirect technique and permanent material, in accordance with the materials listed in Schedule 3 Band 3 Charges – Provision of Appliances of the National Health Service (Dental Charges) Regulations 2005

**Bridge(s)** fitted – This box is completed when a bridge or more than one bridge is fitted. The number entered is the total number of units that the bridge(s) spans. For example, you should include the number of retainers and pontics together. Adhesive bridges are entered in a similar manner and the total number of units includes the pontic(s) and any associated 'wings'.

**Referral for advanced mandatory services** – Enter the band of the treatment to be provided under advanced mandatory services. In "Treatment Category", enter the band of the treatment provided by the clinician referring the patient. The collection of the patient charge is the responsibility of the referring clinician and is based on the charge band for the entire course of treatment.

**Examination** – Cross this box when carrying out an examination for treatment planning purposes which would normally include charting of the teeth, recording of the periodontal condition and soft tissue examination all of which would be detailed with other necessary clinical details on the clinical record.

**Antibiotic Items Prescribed** – This box is completed when the patient is issued with a prescription containing antibiotic items. The number of antibiotic items should be entered (i.e. the number of antibiotic treatments rather than the number of pills).

**Other treatment** – This box should be completed when any treatment has been provided for which there is no appropriate clinical dataset item. This item can be entered in addition to other clinical data.

Best practice prevention according to Delivering Better Oral Health offered - This box should be completed prior to submitting the form. It should be ticked if you have followed the guidance as detailed in Delivering better oral health.

**Aerosol Generating Procedure** – This field is to be completed to record the number of AGP appointments provided as part of the course of treatment. This information is optional and is no longer required to be submitted.

**Custom Made Occlusal Appliance Hard Bite –** Select this box when a Hard Bite Custom Made Occlusal Appliance has been fitted.

**Custom Made Occlusal Appliance Soft Bite** – Select this box when a Soft Bite Custom Made Occlusal Appliance has been fitted.

**Denture Additions/Reline/Rebase** - Select this box to indicate whether a denture had additions, relines or rebasing.

**Phased Treatment** – Select this box when a course of treatment is provided as part of Phased Treatment. Phased treatment may consist of up to three courses of treatment; all these will usually be completed within a 12-month period.

**Preformed Crowns (band 2) -** Enter the number of deciduous teeth that have been restored with preformed crowns, for example, Hall Technique.

**Advanced Perio Root Surface Debridement** – Where Advanced Perio RSD is provided, the number of sextants involved needs to be entered

**Decayed teeth - Permanent** (teeth with established caries) - Enter the **number of permanent teeth** that are decayed for all patients aged 6 years and over. If a tooth has decay and is also restored, count the tooth as decayed.

**Decayed teeth - Deciduous** (teeth with established caries) - Enter the **number of deciduous teeth** that are decayed for all patients up to and including patients aged 11. If a tooth has decay and is also restored, count the tooth as decayed.

**Missing teeth - Permanent** (Where a tooth has been extracted) – Enter the **number of permanent teeth** that are missing for all patients aged 12 years and over. Only count a tooth as missing if you are confident that tooth was extracted.

**Missing teeth - Deciduous** (Where a tooth has been extracted) – Enter the **number of deciduous teeth** that are missing for all patients aged 6 years and under. Only count a tooth as missing if you are confident that tooth was extracted and not exfoliated. Deciduous teeth ULA, ULB, URA, URB, LLA, LLB, LRA, LRB should be excluded from the count

**Filled teeth - Permanent** – Enter the **number of permanent teeth** that are filled/restored for all patients aged 12 year and over. Include temporary restorations.

**Filled teeth - Deciduous –** Enter the **number of deciduous teeth** that are filled/restored for all patients aged 6 years and under. Include temporary restorations.

If there are no teeth in any of the Decayed, Missing or Filled categories or a category is not appropriate due to the age of the patient, enter a value of zero.

Other Services	
Treatment on referral	
Free repair/replacement	
Further treatment within 2 months	
Domiciliary services	
Sedation services	
NICE Guidance	(No. of Months)

**Treatment on referral** – Select this box if you are treating a patient that has been referred to you. If the referral is for advanced mandatory services no patient charge will be deducted. If the patient is referred for Additional Services (Sedation or Domiciliary services) a charge will be taken, as this is considered a new course of treatment. A charge band in "Treatment Category" must also be present.

Free repair/replacement – Select this box if a restoration (Permanent Filling or Sealant Restoration/endodontics, crown, inlay, veneers) has to be repaired or replaced within 12 months. The box should be selected even if a patient charge is not applicable. A charge band in "Treatment Category" must also be present and should be the band appliable to the course of treatment this should be entered in patient charge collected box in "Exemptions, Remissions & Patient Charge", otherwise no patient charge will be deducted. A charge band in "Treatment Category" must also be present and should be the band applicable to the whole course of treatment.

Please note that if Free Repair/Replacement is selected and the Date of Acceptance is on or after 1st April 2022, unless the claim is saved as a draft claim, there must be at least one repairable/replaceable treatment item selected in the Clinical Data Set tab, these are – Permanent Filling, endodontics, crowns, inlays, veneers.

**Further treatment within 2 months** – Select this box if this course of treatment was required within two months of the completion of a previous course of treatment and is in the same or lower band. This applies to all patients whether exempt/remitted from charges or charge payers. No patient charge will be deducted if applicable.

This does not apply if the original course of treatment was either 'urgent' treatment or was incomplete treatment. Additionally, if an 'urgent' treatment is required at any point within two months this cannot be claimed as continuation and must be claimed as a separate course of treatment. A patient charge will be deducted if applicable.

**Domiciliary services** – Select this box if domiciliary services have been provided. If treatment has been provided, then a charge band in "Treatment Category" should be crossed and a patient charge will be deducted if applicable

**Sedation services** – Select this box if sedation services have been provided. If treatment has been provided, then a charge band in "Treatment Category" should be crossed and a patient charge will be deducted if applicable.

**NICE Guidance** - Select this box to show the recommended recall interval. This should be between 3 and 24 months and personalised to the patient and their level of oral health risk. Completion of NICE guidance is mandatory on all adult FP17 claims for Bands 1, 2 and 3 where the Date of Acceptance is on or after 01/10/22, but remains optional for patients under 18 at the Date of Acceptance.

	Ethnic Or	igin				
White British	White Irish		Other White Background	White and Black Caribbean	White and Black African	
White and Asian	Other Mixed Background		Asian or Asian British Indian	Asian or Asian British Pakistani	Asian or Asian British Bangladeshi	
Other Asian background Any other ethnic group	Black or Black British Caribbean Patient declined		Black or Black British African	Other Black background	Chinese	

Enter the patient's ethnic group, or alternatively where the patient has declined to provide this information select the Patient declined box.

### **Clinician Declaration**

All the necessary care and treatment that the patient is willing to undergo will be provided	ly.	
All the currently necessary care and treatment that the patient is willing to undergo has been carried out		
I declare that I am properly entitled to practice under the current dental regulations and that the information I have given on this fo appropriate action may be taken. For the purpose of verification of this and the prevention and detection of fraud and incorrectnes this form to and by the NHS Business Services Authority	•	

**Clinician Declaration** – The declaration must be completed by a qualified clinician on every form. This would normally be the clinician responsible for the course of treatment.

All three declarations should be selected on every form submitted, with the exception of courses of treatment where the clinician decides to discontinue treatment. In this instance, only the first and last boxes should be selected.

### Contact us:

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