

NHS Dental Services

The below information provides the details to complete FP17 forms using the online form function in Compass.

Please note that the patient will need to sign a paper PR form (obtainable from your usual form supplier) or the electronic equivalent. The signed PR form will need to be retained by the practice as part of the patient record for a period of two years.

Completion of online form guidance FP17 (Provider, Practice Manager or Receptionist) – England





Log on to Compass and select Activity from the Homepage Menu:

NHS Business Services Authority		Providers Homepage		BSA De
Homepage Menu My Profile User Maintenance Provider Contract Clinician Payments Pensions	User Details Full Name Email Address Security Role Current Date Last Successful Login	MARK JAMES GOATMAN DCSSTransformation@capita.co.uk Business Owner 26/03/2024 26/03/2024 10:10:38		System Messages No System Messages Found
 Activity Reporting COVID-19 Participant Update 	Message Text Records 0 to 0 of 0		Action Page 1/1	

The following screen will be displayed.

Homepage Menu	User Details				
Back To Provider Homepage	Full Name	MARK JAMES GOATMAN			
Activity Authorisation Search	Email Address	DCSSTransformation@capita.co	o.uk		
Activity Creation	Security Role	Business Owner			
Activity Creation (Clinician)	Current Date	26/03/2024			
Activity Dashboard	Last Successful Login	26/03/2024 10:10:38			
Activity Dashboard (Clinician)					
Activity File Archive Search	Liser Messages				
Activity File Monitor	User messages				
Activity Search (Detail)					
Activity Search (Detail - Clinician)	Message Text				Action
Activity Search (Summary)					
Activity Search (Summary - Clinician)					
Maintain or Finalise Draft Claims					
Maintain or Finalise Draft Claims (Clinician)					
New Patient Declaration	Records 0 to 0 of 0		Pa	ge 1 /	1
Ortho Par Score Conturn and Submission					
Ortho Par Score Capture and Submission					
Ortrio Par Score Sample Request	Approved Contracts				
webebi Account Update	Search Contract No 🗸				C
View Authorisation List	Contract No Type Comm	ssioner	Start Date	Postcode	Action

Please note that if you are a Provider/Clinician creating your own online FP17s, please select Activity Creation (Clinician) and follow the separate guidance document for Clinicians.

If you are a Provider/Clinician, Provider, Practice Manager or Receptionist and you are creating online FP17s for Clinicians within the practice, select Activity creation to display the launch screen:

PLEASE NOTE: The boxes displayed as yellow are all mandatory fields



♠ Home » Activity Creation Launch			
NOTE: The daims created in this session (unless they are T	age claims) will require prior independent authorisation by a clinician before th	ey can be released for processing.	
Contract ID	* Q		
Personal ID	Q		
Location ID			
Form Type	✓ *		
			Next Cancel

You can either enter Contract ID, Clinician ID and Location ID manually or click on the magnifying glass to display all the appropriate contracts, Clinicians and Locations and choose the appropriate ones. Use drop down to choose the form type (FP17 or FP170) and select "next" button.

Select Patient Information tab and complete relevant patient information.

Patient Information	Dental Care Professional	Treatment Dates/Incomplete	Exemptions, Remissions & Patient Charge	Supporting Evidence	Treatment Category	COVID Status Triage Re	sults Clinical Data Set
Other Ethnic Origin	1						
Patient ID		Q					
NHS Number			Previous Surn	ame			
Surname			* (If changed si	nce last visit)			
Forename			*				
Address			* Email Address	i			
			Patient Declin	ed			
			Mobile Phone	Number			
			Patient Declin	ed			
Post Code		Q					
Sex		Please Select 🗸 🔺					
Date of Birth		*					
		Save as Draft and Cr	eate Another Claim Save as Draft and Return to Lau	nch Screen Save and Creat	e Another Claim Save and	Return to Launch Screen C	ancel and Return to Launch Screen

If it is an existing patient, click on the magnifying glass next to Patient ID field and this will present you with a list of all your existing patients from which you can select the patient:

♠ Home » Activity Creation Launch » Genera	Patient List							3	¢		
Activity Reference Personal ID Treatment Location ID Contract ID	Patient Id	NHS Number	Surname	Forename	D.O.B.	Sex	Last Known Postcode	C'⊥ Action			
Patient Information Dontal Care Professional	Filter T	Filter	T Filter	Filter T	Filter	Filter	T Filter	Clear Filters		COV/ID Status Triago Posults	Clinical Data Set
Patient Information Dental Care Professional	11145		ASTONVILLA	ENGLAND	08/06/1950	Μ	WN7 1NJ	Select	У	COVID Status Mage Results	
Other Ethnic Origin	11173		BASTIA	FRANCE	08/06/1950	Μ	WN7 1NJ	Select			
Patient ID	11154		BIRMINGHAM	ENGLAND	08/06/1950	Μ	WN7 1NJ	Select			
NHS Number	11174		BORDEAUX	FRANCE	08/06/1950	Μ	WN7 1NJ	Select			
Our and a second s	11166		BRAGA	PORTUGAL	08/06/1950	Μ	WN7 1NJ	<u>Select</u>	_		
Surname	11149		CHELSEA	ENGLAND	08/06/1950	Μ	WN7 1NJ	Select			
Forename	11997		FINDON	TERRY	08/06/1950	Μ	WN7 1NJ	Select			
Address	14050		FORD	GERALD	30/06/2006	Μ	WN7 1NJ	Select			
	11144		FOREST	ENGLAND	08/06/1950	М	WN7 1NJ	Select			
	11992		GOFFSPARK	RUSSELL	08/06/1950	М	WN7 1NJ	Select	_		//
	14049		KELLY	FREDA	30/06/2006	F	WN7 1NJ	Select	_		
	14773		KORNIKOVA	ANNA	08/06/1950	F	WN7 1NJ	Select	_		
Post Code	14720		LAWRENCIUM	HUNDREDANDTHREE	08/06/1950	М	WN7 1NJ	Select			
Post code	11140		LEIPZIG	EASTGERMANY	08/06/1950	М	WN7 1NJ	Select			
Sex	14004		LINDGREN	NILS	30/06/2006	М	P012 3EN	Select			
Date of Birth	Records 1 t	o 15 of 30					Page	1/2 🕨 🍽			



To filter the patient list you can enter the patient's surname, forename or date of birth in the relevant blank field below the column header and click enter on your keyboard to display your choice. Select the patient from the list displayed and this will populate the online FP17 Patient Information tab:

					L.						C⊻
Patient Id	NHS Nun	nber Sumame	Forenam	е	D.O.B.		Sex		Last Known Postcode		Action
Filter	Filter	T FINDON	Filter	۲	Filter	۲	Filter	۲	Filter	۲	Clear Filter
11997		FINDON	TERRY		08/06/1950		М		WN7 1NJ		Select

If it is a new patient, you must enter their details manually; however, you can search for their address by entering their post code in the Post Code field and clicking on the magnifying glass next to the 'Postal address Selector'. Then select the correct address from the list displayed.



Once patient details are completed, select the **Treatment Dates/Incomplete** tab and the enter dates of acceptance and completion which can be in the following formats – DDMMYY, DD/MM/YY, DD/MM/YY, DD/MM/CCYY

Note: Date of completion is not necessary at this stage if the course of treatment is going to be left open and saved as a draft.

Patient Information	Dental Care Professional	Treatment Dates/Incomplete	Exemptions, Remissions & Patient Charg	Supporting Evidence	Treatment Category	COVID Status Triage Results	Clinical Data Set
Other Ethnic Orig	'n		-				
For Incomplete Treatme provided	ent the Band for actual Treatmen	nt 🗸					
Date of Acceptance		iii ★	Completio	Date same as Acceptance			
Date of Completion or L	ast Visit	ii *	Flexible Co	mmissioning Flag			~
		Save as Draft and C	Create Another Claim Save as Draft and Return to	aunch Screen Save and Crea	te Another Claim Save and	Return to Launch Screen Cancel ar	nd Return to Launch Scree

If it is incomplete treatment, enter the band of treatment carried out and ensure there is an accompanying band of treatment either equal or of a higher value entered in the **Treatment Category** screen.

If the patient is exempt, select the **Exemptions, Remissions & Patient Charge** tab and enter the necessary information. If an exemption or remission is claimed, then one of the "evidence seen" boxes **must** be ticked – including a prison exemption. However, the patient charge entry is not mandatory if the patient is not exempt.

Please note that if a patient is under 18, both the "Patient under 18" and "Evidence of Exemption or Remission seen – Yes/No" boxes have to be ticked.

Tax Credit Exemption is no longer accepted on a course of treatment with the Date of Acceptance on or after 6 April 2025.

Patient Information	Dental Care Professional	Treatment Dates/Incomplete	Exemptions, Remissions & Patient Charge	Supporting Evidence Treatment Cat	egory COVID Status Triage Results	Clinical Data Set
Other Ethnic Origin						
Patient Under 18 Aged 18 in full-time education Prisoner	Full r Incor Incor and s	remission - HC2 cert me support me-related employment support allowance	Partial remission - HC3 cert NHS tax credit exemption	Expectant mother Income-based jobseeker's allowance	Nursing mother Pension credit guarantee credit	
Evidence of Exemption or Patient Charge Collected	Remission seen	Yes No 0.00				
		Save as Draft and	Create Another Claim Save as Draft and Return to Lau	nch Screen Save and Create Another Claim	Save and Return to Launch Screen Cancel ar	d Return to Launch Screen



Select the Supporting Evidence tab and complete with relevant information (if required)

Patient Information	Dental Care Professional	Treatment Dates/Incomplete	Exemptions, Remissions & Patient Charge	Supporting Evidence	Treatment Category	COVID Status Triage Results	Clinical Data Set
Other Ethnic Orig	in						
Where another person a Name of person signing Relationship to patient	signs for treatment on behalf of	f the patient.					
Where Aged 18 in Full 1 Name of college or univ	ime Education exemption is clarersity	aimed.					
Where Expectant or Nu NHS Maternity Exempti Baby due/born on date	rsing Mother exemption is clair on Certificate Number	ned.					
Where Income Support Guarantee remission is Name of person receivi Date of Birth of person	. Jobseeker's Allowance, Emplo claimed. ng benefit receiving benefit (DD/MM/YYY	yment Support Allowance or Pensio Y)	on Credit				
National Insurance Nun	nber of person receiving benefi	it					
Where HC2 or HC3 Cert	ificate or Tax Credit remission	is claimed.					
Certificate Number or C	ard Number						
Patient Charge Limit (H	C3 Certificates only) - £999.9	9 format	0.00				
		Save as Draft and Crea	te Another Claim 🚺 Save as Draft and Return to Launc	h Screen Save and Create A	nother Claim Save and Re	turn to Launch Screen Cancel and	Return to Launch Screen



Select Treatment Category tab and enter relevant information.

N.B. If the Regulation 11 box is ticked there must be a patient charge entered in the Exemptions, Remissions & Patient Charge area.

Patient Information	Dental Care Professional	Treatment D	ates/Incomplete	Exemptions, Remissions 8	Patient Charge	Supporting Evidence	Treatment Category	COVID Status Triage Results	Clinical Data Set
Other Ethnic Origin	1							-	
Band 1		Band 2		Band 3		Urgent treatment		Regulation 11 replacement	
Prescription only		Denture repairs		Bridge repairs		Arrest of bleeding		Removal of sutures	
			Save as Draft and C	reate Another Claim Save as D	raft and Return to Lau	Inch Screen Save and Create	e Another Claim Save an	d Return to Launch Screen Cancel an	d Return to Launch Screen

COVID Status Triage Results

Select the **COVID Status Triage Results** tab to enter the number of Triages taken place prior to the patient attending the practice, this should be recorded against each COVID status box as required. The recording of Triage information prior to any face to face treatment is optional and submission of this information is no longer required.

Patient Infor	rmation	Dental Care Professional	Treatment Dates	s/Incomplete Exemptions,	Remissions & Patient Charge	Supporting Evidence	Treatment Category	COVID Status Triage Re	esults Clinical Data Set
Other Et	thnic Origir	1							
No. of Triages COVID status:	this course	e of treatment resulting in pation	ent						
P	Patient Shie At Increase	lded d Risk of severe illness from C	OVID-19						
P	Possible/co household	nfirmed COVID patient or thos	e living in						
P	Patient is C	OVID-19 Symptom Free at pre	sent						
c	Other								
			s	ave as Draft and Create Another Clai	m Save as Draft and Return to La	Inch Screen Save and Cre	ate Another Claim Save ar	d Return to Launch Screen	Cancel and Return to Launch Screen

Select the Clinical Data Set tab and complete to show the treatment carried out

Patient Information	Dental Care Profe	ssional	Freatment Dates/Incomplete	e Exemptions, Remission:	s & Patient Charge Su	upporting Evidence	Treatme	ent Category	COVID Status Triage R	esults Clinical Data	a Set
Other Ethnic Origin											
Scale & polish			Fluoride varnish		Fissure sealants		(No. Teeth)	Radiograph(s) taken	(Nur	ımber)
Endodontic treatment (pr	e	(No. Teeth)	Endodontics - Molar	(No. Teeth)	Endodontics - Non-mola	r	(No. Teeth)	Highest BPE	Sextant Score	~	
01/09/2022)		(NI- T	Democrat fillinger	(hter Tereth)	E		(NI- T- ++)	0		())-	T++-)
Untreated Decayed Teetr		(No. Teeth)	Permanent fillings	(No. Teeth)	Extractions		(No. Teeth)	Crown(s) pro	vided	(NO.). Teeth)
Upper denture - Acrylic		(No. Teeth)	Lower denture - Acrylic	(No. Teeth)	Upper denture - Metal		(No. Teeth)	Lower dentu	re - Metal	(No.	o. Teeth)
Veneer(s) applied		(No. Teeth)	Inlay(s)	(No. Teeth)	Bridge(s) fitted		(No. units)	Referral for a	dvanced mandatory	(Bar	ınd)
		-					-	services			
Examination			Antibiotic items	(No.	Other treatment			Best Practice	Prevention		
			prescribed	prescriptions)							
Aerosol Generating		(No. of	Custom Made Occlusal		Custom Made Occlusal			Denture Add	itions/Reline/Rebase		
Procedure	appointments)	J .	Appliance Hard Bite		Appliance Soft Bite						
Phased Treatment			Pre-formed crowns	(No. Teeth)	Advanced Perio RSD		(No.				
						sextants)],				
Decayed Permanent Teet	h	(No. Teeth)	Decayed Deciduous Teeth	(No. Teeth)	Missing Permanent Tee	th	(No. Teeth)	Missing Deci	duous Teeth	(No.). Teeth)
Filled Permanent Teeth		(No. Teeth)	Filled Deciduous Teeth	(No. Teeth)							
				· · · ·							

Save as Draft and Create Another Claim Save as Draft and Return to Launch Screen Save and Create Another Claim Save and Return to Launch Screen Cancel and Return to Launch Screen



Click on Other tab and complete accordingly

Patient Information	Dental Care Professional	Treatment Dates/Incomplete	Exemptions, Remissions &	Patient Charge Supporti	ing Evidence Treatment C	ategory COVID Status Triage	Results Clinical Data Set
Other Ethnic Orig	in						
Treatment on referral							
Free repair/replacemen	t						
Further treatment within	n 2 months						
Domiciliary services							
Sedation services							
NICE Guidance		(No. of	Months)				
		Save as Draft and C	reate Another Claim Save as Dra	aft and Return to Launch Screen	Save and Create Another Claim	Save and Return to Launch Screen	Cancel and Return to Launch Scree

Repeat for the Ethnic Origin tab

Patient Information	Dental Care Professiona	Treatment Date	s/Incomplete	Exemptions, Re	missions & Patient Charge	Supportin	g Evidence	Treatment C	ategory	COVID Status Triage	Results	Clinical Data Set
Other Ethnic Origi	n											
White British White and Asian	□ w □ o	hite Irish :her Mixed Backgroun	d	Other Wi Asian or	ite Background	W A: Pi	/hite and Black sian or Asian B akistani	Caribbean [British [White and Black Asian or Asian I Bangladeshi	a African British	
Other Asian background	В	ack or Black British aribbean		Black or	Black British African 🗌	0	ther Black bac	kground		Chinese		
Any other ethnic group	_ P	atient declined										
		s	Save as Draft and C	reate Another Claim	Save as Draft and Return to Lau	inch Screen	Save and Creat	e Another Claim	Save and F	eturn to Launch Screen	Cancel an	d Return to Launch Screer

If the treatment is on-going, select either "Save as draft and create another FP17" or "Save as draft and return to launch screen" tab – claim can be finalised at a later date.

If treatment complete select either "Save and create another FP17" tab or "Save and return to launch screen" tab as only the Clinician who carried out the treatment can authorise the claim.

Individual Clinicians can find and authorise their claims by logging in to Compass and selecting Activity and then Activity Authorisation Search. This will present the following screen:

✿ Home » Activit	y Authorisation Sear	rch								
Contract ID	Q			Perso	nal ID 835	835773				
								Search Clear		
The claims listed below	w have been created l	by your practice but are awa	ting authorisation before they c	an be processed throug	n the NHS Dental Services system	n. Please select each claim and autho	orise appropriately by co	ompleting the Clinician		
Declaration tab or sele	ect 'Authorise All' belo	w which will allow you to con	nplete a single Clinician Declarat	tion which will apply to all	daims showing on the list. To n	arrow down claims to a specific contra	act, enter the Contract I	D at the top of the		
screen and press 'Sea	rch'.									
Search Contract ID	~	$\mathbf{\mathfrak{b}}$						<u>↓</u> Authorise All		
Contract ID	Personal ID	Patient Surname	Patient Forename	Date of Birth	Treatment Start Date	Treatment End Date	Form Type	Action		
9251790001	835773	LEADINGSPACE	JIM	08/06/1950	18/03/2024	25/03/2024	Gen.	Authorise 💌		



If there are any claims to authorise they will be listed here, click Authorise All (or claims can be authorised individually) and you will be presented with the Clinician Declaration tab which allows the Clinician to review and authorise the FP17.

Patient Information	Dental Care Professional	Treatment Dates/Incomplete	Exemptions, Remissions & Patient Charge	Supporting Evidence	Treatment Category	COVID Status Triage Results	Clinical Data Set			
Other Ethnic Origi	Clinician Declaration									
All the necessary care and treatment that the patient is willing to undergo will be provided										
All the currently necessary care and treatment that the patient is willing to undergo has been carried out										
I declare that I am properly entitled to practice under the current dental regulations and that the information I have given on this form is correct and complete. I understand that if it is not, appropriate action may be taken. For the pu verification of this and the prevention and detection of fraud and incorrectness, I consent to the disclosure of relevant information from this form to and by the NHS Business Services Authority										

Once the boxes have been ticked, click Authorise.