

**ADVANCED SERVICES (PHARMACY AND APPLIANCE CONTRACTORS)(ENGLAND)**

**NEW MEDICINE SERVICE, STOMA CUSTOMISATION, APPLIANCE USE REVIEW,  
COMMUNITY PHARMACY SEASONAL INFLUENZA VACCINATION SERVICE, COMMUNITY  
PHARMACY ADULT SEASONAL INFLUENZA AND COVID-19 VACCINATION SERVICE,  
COMMUNITY PHARMACY CHILDHOOD SEASONAL INFLUENZA VACCINATION SERVICE,  
NHS PHARMACY FIRST SERVICE, NHS COMMUNITY PHARMACY HYPERTENSION CASE-  
FINDING SERVICE, COMMUNITY PHARMACY SMOKING CESSATION SERVICE, NHS  
PHARMACY CONTRACEPTION SERVICE AND LATERAL FLOW DEVICE (LFD) TESTS  
SUPPLY SERVICE**

**Advanced Services (Pharmacy and Appliance Contractors)(England)**

1. The New Medicine Service (NMS), Stoma Customisation, Appliance Use Review, Community Pharmacy Seasonal Influenza Vaccination Service, Community Pharmacy Adult Seasonal Influenza and COVID-19 Vaccination Service, Community Pharmacy Childhood Seasonal Influenza Vaccination Service, NHS Community Pharmacy Hypertension Case-Finding Service, Community Pharmacy Smoking Cessation Service, NHS Pharmacy Contraception Service, NHS Pharmacy First Service and Lateral Flow Device (LFD) Tests Supply Service form part of the Advanced Services within the community pharmacy contractual framework. Stoma Customisation and Appliance Use Reviews are applicable to appliance contractors as well as pharmacy contractors. The relevant directions are now set out in the Pharmaceutical Services (Advanced and Enhanced Services)(England) Directions 2013, referred to in this Part as 'the principal Directions'.

**New Medicine Service****Monthly Fees**

2. A monthly payment will be paid for each completed intervention consultation and each completed follow-up consultation. The fee for both types of consultation will be £14. Payment can only be claimed if a consultation has been undertaken with the patient; if the patient is not contactable or declines the consultation, a payment cannot be claimed for that consultation. Where an intervention consultation and a follow-up consultation have been completed the contractor should claim for two consultations on the Manage Your Service (MYS) portal.
3. The number of NMS consultations is subject to an overall cap of 0.9% of monthly prescriptions, according to the banded structure which can be found in Table 1. Please note, the consultation numbers in Table 1 have been doubled to allow both types of consultations to be claimed using the current MYS functionality as an interim measure.
4. Claims for payment should be submitted via the MYS portal provided by the NHSBSA by the 5th day of the month following the month in which the chargeable activity was provided. To align with the payment timetable highlighted in Table 3 in Part I of the Drug Tariff, where one or more bank holidays occur within the first five days of the following month, claims for payment should be submitted by the 6th of that month.

**Table 1**

Volume of prescription items per month	Combined maximum number of intervention and follow-up consultations per month for which £14 payment will be received
0-1500	18
1501-2500	36
2501-3500	54
3501-4500	72
4501-5500	90
5501-6500	108
6501-7500	126
7501-8500	144
8501-9500	162
9501-10500	180
+1000	(+18)

**ADVANCED SERVICES (PHARMACY AND APPLIANCE CONTRACTORS)(ENGLAND)****Stoma Customisation**

5. In England, from 1 April 2010 a fee of £4.32 is payable for every Part IXC prescription item that can be customised<sup>1</sup>. The fee does not have to be claimed and will be paid automatically to those pharmacy and appliance contractors who in England have informed the NHSBSA of their intention to provide stoma appliance customisation services as an advanced service by the end of the month before they start providing the service.
6. Contractors are however required to meet certain preconditions, set out below in direction 9 of the principal Directions, before NHS England is able to enter into arrangements with them to provide the service - and their ongoing entitlement to provide the service is subject to compliance with the conditions that NHS England is required to impose on them by virtue of direction 10 of the principal Directions.

<sup>1</sup>Products that qualify for the stoma customisation fee have been annotated in the Drug Tariff.

**Appliance Use Review**

7. In England, from 1 April 2010 a fee is payable to all pharmacy and appliance contractors meeting the requirements for this service for each Appliance Use Review they have carried out. The requirements they have to meet are also set out below in directions 11 to 13 of the principal Directions. As with the stoma customisation, there are both preconditions that the contractor has to meet before NHS England is able to enter into arrangements with them (set out in direction 11 of the principal Directions), and ongoing entitlement to provide the service is subject to compliance with the conditions that NHS England is required to impose on them (see directions 12 and 13 of the principal Directions)
8. A fee of £28 is payable for an Appliance Use Review conducted at premises or by telephone or video link managed by the pharmacy or appliance contractor. A fee of £54 is payable for a review conducted at the user's home. If, within a 24 hour period, reviews are conducted for several users living at the same location, the appliance or pharmacy contractor may claim £54 for the first review and £28 for each subsequent review.
9. In England, the total number of Appliance Use Reviews that an appliance or pharmacy contractor may claim fees for will be limited to one for every 35 Part IXA (qualifying items), Part IXB and Part IXC prescription items dispensed for the period commencing on 1 April and ending on 31 March in any one year (see direction 13 of the principal Directions).
10. In England contractors will be paid monthly, via the Pricing Authority on receipt of the appropriate claim form in the relevant month.

**Community Pharmacy Seasonal Influenza Vaccination Service (ending 31 March 2026)**

11. From 1 September 2024 a fee of £9.58 will be paid for each adult flu vaccination administered to a patient who is part of an eligible patient cohort that has been announced and authorised by NHS England to receive the vaccine. The eligible patient cohorts are those patients included in the annual flu letter and listed in Annex A of the NHS service specification. NHS England have announced that, from 1 September 2025, pregnant women are an eligible patient cohort that are authorised to receive the adult flu vaccination and that from 1 October 2025 all other eligible patient cohorts are authorised to receive the adult flu vaccination.
12. Pharmacy contractors will be reimbursed the cost of the vaccine in accordance with Part II, Clause 8C (Basic Price) of the Drug Tariff. An allowance at the applicable VAT rate will also be paid.
13. The fees will be payable only to contractors meeting the requirements of the service. The complete service requirements are set out in directions 7A and 7B of the principal Directions and the NHS service specification.
14. Claims for payment should be submitted via the MYS portal provided by the NHSBSA by the 5th day of the month following the month in which the chargeable activity was provided. To align with the payment timetable highlighted in Table 3 in Part I of the Drug Tariff, where one or more bank holidays occur within the first five days of the following month, claims for payment should be submitted by the 6th of that month. Later submissions will be accepted but only if made within three months of the date by which the claim should have been submitted. Later claims will not be paid, unless the submission of a claim was delayed by IT issues outside the contractor's control (such as issues with the NHS approved API system used by the contractor or with the MYS portal). Such claims will be accepted outside the usual grace period within twelve months of the date by which